



Australian Government
Department of Immigration
and Border Protection

Visitor visa programme quarterly report

Quarter ending at 30 September 2014



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About this report

This report provides quarterly data about the Visitor visa programme administered by the Department of Immigration and Border Protection (the department). The report has been produced to assist tourism industry stakeholders and policymakers.

It is expected that this report will be further developed over time to increase and improve information sharing about the Visitor visa programme.

Data is sourced from several departmental visa processing and recording systems. Data can be dynamic and there can be delays in transmission of information from the department's global operations. Variations in figures between this report and previous reports can occur. Due to these issues, figures for the current financial year should always be considered provisional.

For privacy reasons < 5 has been used where a number in a table is between 1 and 4.

Further data about the Visitor visa programme, including the report and Visitor visa grants by subclass and citizenship from the 2005-06 to the 2013-14 financial year is available at the department's website at www.immi.gov.au/media/statistics/visitor.htm

Further information about the Visitor visa programme is available at www.immi.gov.au/visitors

Enquiries

Any comments or enquiries concerning this report should be sent to visa.reporting@immi.gov.au quoting Report Id BR0112.

Definition of terms

Applicant type:	Under the Migration Regulations 1994 (the Regulations), there are two types of applicants. These are primary applicants and secondary applicants.
Approved Destination Status (ADS):	This scheme facilitates the travel of organised tour groups from the People's Republic of China (PRC) to Australia by approved travel agents. Tourists under the ADS scheme are granted a subcategory of the Tourist (subclass 676) visa and do not require a visa label.
Auto grant:	An automated process by which an electronic visa application is checked against security and immigration risk business rules and, if the automated checks are satisfied, the visa is granted, often within minutes after lodgement. Electronic applications which do not satisfy automated checks are referred for manual assessment by a visa processing officer.
Citizenship country:	The country of citizenship of the visa applicant or visa holder. Where a visa applicant or visa holder has more than one citizenship country, either the citizenship of the travel document or the citizenship nominated by the visa applicant is used.
Decided:	The term used for counts of decisions. See below for definition of "decisions".
Decisions:	An outcome where a decision-maker (including system-generated decision-making) grants or refuses a visa or sponsorship application.
eLodged:	Visa application lodged electronically, by eligible passport holders, via the departmental website. Visas that can be eLodged are the eVisitor (subclass 651) visa and the Tourist (subclass 676) visa (also known as the e676).
ETA:	Electronic Travel Authority. An electronic visa available to citizens from low risk countries. The term "low risk" applies to countries which issue ETA eligible passports. A list of these can be found on the department's website.
Granted:	Unless otherwise specified, the number of visas granted includes primary and review grants.
Lodged:	Lodged is the count of paper applications receipted in a departmental office or submitted electronically.
Offshore:	In this report, the term refers to the location of the client at the time of lodging the application.
On hand:	A visa application, nomination or sponsorship that has not been finalised.
Onshore:	In this report, refers to the location of the client at the time the application was lodged. An onshore applicant may already hold a visa of the same kind or may be applying for another type of visa.
Visa applicant:	Used to refer to clients applying for a visa. Unless otherwise specified, the term covers both primary and secondary applicants.
Visa holders in Australia:	The number of visa holders lawfully in Australia. This is not a count of all valid visas, as a number of visa holders may be outside Australia on the snapshot date.

How to read this report

On 23 March 2013 significant changes were made to Visitor visas as part of the Australian Government's Visa Simplification and Deregulation project. These changes have been summarised in the tables below where relevant visas have been combined into Tourist and Business groups.

Visitor – Tourist visas	Tourist Group
ETA (Visitor) (Subclass 976) and ETA (Subclass 601 – Tourist)	ETA Tourist
Tourist (Subclass 676), Visitor (Subclass 600) Tourist stream and Visitor (Subclass 600) ADS	Tourist Visitor
Sponsored Family Visitor visa (Subclass 679) and Visitor (Subclass 600) Sponsored Family stream visa	Sponsored Tourist
eVisitor (Subclass 651 - Tourist Entrant)	eVisitor Tourist

Visitor - Business visas	Business Group
ETA (Business – Long Validity) (Subclass 956), ETA (Business – Short Validity) (Subclass 977) and ETA (Subclass 601 - Business)	ETA Business
Business (Short Stay) (Subclass 456) and Visitor (Subclass 600) Business Visitor stream	Business Visitor
eVisitor (Subclass 651 - Business Entrant)	eVisitor Business

Notes

- **ETA Business** - Clients who previously lodged ETA (Business - Long Validity) (subclass 956) visa applications and (Business - Short Validity) (subclass 977) visa applications are now lodging ETA (subclass 601 - Business) visa applications. A small percentage of these clients may now be lodging Temporary Work (Short Stay Activity) (subclass 400) visas, which is not covered in this report.
- **Business Visitor** - Clients who previously lodged Business (Short Stay) (subclass 456) visa applications are now lodging Visitor (subclass 600) Business Visitor stream visa applications. A small percentage of these clients may now be lodging Temporary Work (Short Stay Activity) (subclass 400) visas, which is not covered in this report.

Background to the Visitor visa programme

The Visitor visa programme can be divided into two categories, Tourism and Business. Tourism may include a holiday or recreation, or visiting family and friends. The Business category allows business people to undertake business visitor activities. This may include attending meetings, conferences, site visits and exploring business opportunities. The visa holder cannot engage in work in Australia.

The Visitor visa programme is made up of three subclasses the ETA (Subclass 601), eVisitor (Subclass 651) and Visitor (Subclass 600) visa. The Visitor (Subclass 600) visa has four streams, the Tourist stream, the Sponsored Family stream, the Business Visitor stream and the Approved Destination Status stream. The below table outlines the activities allowed by each subclass and stream, and the location of the client at time of lodgement.

Subclass	Tourism	Business Visitor	Onshore/Offshore
601 – Electronic Travel Authority	✓	✓	Offshore
651 - eVisitor	✓	✓	Offshore
600 – Tourist stream	✓		Both
600 – Business Visitor stream		✓	Offshore
600 – Sponsored Family stream	✓		Offshore
600 – Approved Destination Status stream	✓		Offshore

On 23 March 2013 the following significant changes were made to Visitor visas as part of the Australian Government's Visa Simplification and Deregulation project:

- The Tourist (Subclass 676) was replaced by the Visitor (Subclass 600) Tourist stream visa. The online Tourist (Subclass 676) visa has been temporarily retained pending implementation of an online Visitor (Subclass 600) visa.
- The Sponsored Family Visitor visa (Subclass 679) was repealed and replaced by the Visitor (subclass 600 Sponsored Family stream visa).
- The ETA (Visitor) (Subclass 976) was repealed and replaced by the ETA (Subclass 601).
- The Business (Short Stay) (Subclass 456) visa was repealed and replaced by the Visitor (Subclass 600) Business Visitor stream visa.
- The Sponsored Business visitor (Short Stay) visa (Subclass 459) was repealed and replaced by the Visitor (Subclass 600) Business Visitor stream visa.
- The Electronic Travel Authority (Business - Short Validity) (Subclass 977) was repealed and replaced by the Electronic Travel Authority (Subclass 601).
- The Electronic Travel Authority (Business - Long Validity) (Subclass 956) was repealed and replaced by the Electronic Travel Authority (Subclass 601).

As part of these changes work rights previously permitted in Business Visitor visa were moved to a new dedicated visa, the Temporary Work (Short Stay Activity) (Subclass 400) visa. The new Business Visitor visas introduced on 23 March 2013 enable business visitors to undertake business visitor activities, including making general business and employment enquiries, attending conferences, negotiating and reviewing business contracts and making official government to government visits. A summary of the Visitor visa framework changes is provided in the table below. Visas granted before this date remain valid for use until they expire.

Background to the Visitor visa programme - continued

Visitor visa subclasses can be divided into Tourism and Business streams:

Tourism:

1. Electronic Travel Authority (ETA) (Subclass 601). This visa is designed for ETA eligible passport holders* who are outside of Australia and who want to visit Australia for tourism or business visitor purposes. It allows an applicant to stay in Australia for up to three months on each visit within a 12 month period from the date of grant, or for the life of the passport if it is less than 12 months. It can be applied for online, through a travel agent, airline or specialist service provider or at an Australian visa office outside of Australia.
2. eVisitor (Subclass 651 - Tourist Entrant). This visa is designed for people outside of Australia who want to visit Australia for tourism purposes. It can only be lodged online and is available to certain European nationals*, as it was introduced in October 2008 to meet the Australian Government's undertaking to have reciprocal short stay travel arrangements with the European Union. It allows a stay of up to three months on each visit within a 12 month period from the date of grant.
3. Visitor (Subclass 600) Tourist stream visa. This visa allows people to visit Australia for tourism purposes. This may include a holiday or recreation, or to visit family and friends. This visa can be applied for either onshore or offshore and may also be used for other short-term non-work purposes including study for up to three months. This visa can also be applied for online (known as the "e600") by eligible passport holders.
4. Visitor (Subclass 600) Sponsored Family stream visa. This visa allows people who are outside of Australia and have an eligible sponsor in Australia (an eligible relative or Australian Government official willing to sponsor them), to travel to Australia for a holiday and to visit family. This visa is intended for higher risk visitors and contains additional requirements which are designed to provide assurance that the visa holder will comply with their visa conditions and depart Australia before their visa expires. A formal sponsorship is to be completed by an Australian citizen/permanent resident and in some cases a security bond is requested where the decision maker has residual concerns about the visa applicant's intention to abide by the visa conditions.

Business:

5. Electronic Travel Authority (ETA) (Subclass 601). This visa is designed for ETA eligible passport holders who are outside of Australia and who want to visit Australia for tourism or business visitor purposes. It allows an applicant to stay in Australia for up to three months on each visit within a 12 month period from the date of grant, or for the life of the passport if it is less than 12 months. It can be applied for online, through a travel agent, airline or specialist service provider or at an Australian visa office outside of Australia.
6. eVisitor (Subclass 651 - Business Entrant). This visa is designed for people outside of Australia who want to visit Australia for short term business purposes. It can only be lodged online and is available to certain European nationals*, as it was introduced in October 2008 to meet the Australian Government's undertaking to have reciprocal short stay travel arrangements with the European Union. It allows a stay of up to three months on each visit within a 12 month period from the date of grant.
7. Visitor (Subclass 600) Business Visitor stream visa. This visa allows people to visit Australia for business visitor activities purposes. Business visitor activities may include making general business or employment enquiries, investigating, negotiating, signing or reviewing a business contract, activities carried out as part of an official government-to-government visit and participating in conferences, trade fairs or seminars as long as the visa holder is not being paid by the organisers for their participation.. This visa can also be applied for online (known as the "e600") by eligible passport holders.

Eligible Passports for Electronic Lodgement of Visitor Visa Applications

The Department continues to implement changes to support the progressive expansion of online lodgement of Visitor visa applications to all countries in 2014-15. Online lodgement of Visitor (subclass 600) visas was made available to additional countries from 1 August 2014, including all countries previously eligible for the online Tourist (Subclass 676). There are currently 190 countries with access to online lodgement, with additional countries to be provided access in 2014-15.

For a list of eligible passports for Visitor e600, ETA 601 and eVisitor 651 online applications please refer to the department's website.

For e600: www.immi.gov.au/Services/Pages/visitor-e600-visa-online-applications.aspx

For ETA 601: www.immi.gov.au/Visas/Pages/601.aspx?tab=1&heading=how-to-apply

For eVisitor 651: www.immi.gov.au/Visas/Pages/651.aspx?tab=1&heading=who-could-get-this-visa

Background to the Visitor visa programme - continued

Family members

Since 23 March 2013, all accompanying family members must lodge separate Visitor visa applications including children younger than 18 years of age who are included on their parents passport. Sponsors of Visitor (subclass 600) Sponsored Family stream visa applicants must include all visiting family members on the sponsorship form.

Family members who are accompanying Business Visitors and are not themselves intending to engage in business visitor activities while in Australia should apply for the Visitor (subclass 600) Tourist stream visa.

Visa Requirements

To be eligible for a Visitor visa, the applicant genuinely intends to stay temporarily in Australia for the purpose for which the visa is granted (for tourism or business visitor purposes).

Applicants must also meet certain health and character requirements, and may be asked to undergo a health examination, and/or provide police certificates for each country they have lived in for 12 months or more over the last ten years since turning 16.

In order to meet the financial requirements for the grant of a Visitor visa, applicants must be able to demonstrate that they have access to adequate means to support themselves (and their family where relevant) during their stay in Australia, including health insurance where required. They may be asked to provide evidence of their adequate means of support.

Ability to work

Work on a Tourist (Subclass 676), Sponsored Family Visitor (Subclass 679) and Visitor (Subclass 600) Tourist, Sponsored Family and Business Visitor stream visas is not permitted. This is enforced by a mandatory “no work” condition imposed on all Tourist and Sponsored Family stream visas. Work on a Business Visitor visa applied for before 23 March 2013 is permitted in very limited circumstances where the work is non-ongoing (no more than six weeks for the validity of the visa) and highly skilled in nature. Business Visitor visas applied for since 23 March 2013 can undertake business visitor activities but not otherwise work. Business visitor activities include making general business enquiries, attending conferences and contractual negotiations and making government to government visits.

Where a person is found to be working in breach of their visa conditions, they may face visa cancellation and be subject to an exclusion period.

Ability to study

Tourist (Subclass 676), Sponsored Family Visitor (Subclass 679) and Visitor (subclass 600) Tourist, Sponsored Family and Business Visitor stream visa holders may study for up to three months. This may be an award or non-award course, however, the entire course must not be longer than 3 months in duration.

Volunerring

Tourist and Visitor visa holders may be able to work as a volunteer where the work is genuinely voluntary and no remuneration is received in return for the activities.

Background to the Visitor visa programme - continued

Extending stay

Visitor visas cannot be 'extended'. However, Visitor visa holders may extend their stay in Australia by applying for another visa, such as a Visitor (Subclass 600) Tourist stream visa, at least two weeks before their current visa expires. It is not possible to apply for other Visitor visas in Australia.

An additional visa may be granted if the applicant has complied with the conditions of their previous visa, meets all eligibility criteria for this visa, and does not have a 'No further stay' condition on their current visa.

Visa refusals

A decision to refuse a Visitor visa application is made when the delegate of the Minister for Immigration and Border Protection is not satisfied that the applicant meets the legal criteria for grant of a visa. When refusing a visa application, the Department provides an applicant, or their agent, with a written decision record that sets out the reason for the decision and any review rights.

Reasons for refusal of Visitor visa applications may include:

- failure to meet financial, health or character requirements; and/or
- failure to satisfy the department that the applicant is a genuine visitor.

Processing standards

The Department aims to finalise 75 per cent of Visitor visa applications within the following timeframes:

- for non-sponsored visitors where the application is lodged onshore - one working day for low risk applicants and one week for high risk applicants;
- for non-sponsored visitors where the application is lodged offshore - one working day for low risk applicants and one month for high risk applicants;
- for sponsored visitors (all sponsored visitor applications are lodged onshore) - 1.5 months.

The processing service standard applies where all documents are submitted with the application form. The process may be delayed if applications are incomplete or if additional information is required, including health examination and/or character checks.

Note: Low risk refers to persons holding Electronic Travel Authority (ETA) eligible passports, and high risk refers to persons who are not ETA eligible.

Recent key initiatives

- As at 1 August 2014, passport holders from 190 countries or regions are eligible to lodge an application for the Visitor (Subclass 600) visa online. Further expansion of online lodgement is being managed as part of a phased global rollout.
- The Department has continued to expand its network of Australian Visa Application Centres (AVACs), managed by Service Delivery Partners overseas, to provide better access and more service options to our offshore clients. New AVACs opened in Bogota and Medellin, Colombia in July 2014. A new AVAC will open in Hong Kong in October 2014.

Executive Summary

Key Points

- There was a 4.8% increase in tourism Visitor visa applications in 2014-15 to 30 September 2014 (904 785) compared with the same quarter in 2013 (863 726). Growth in lodgements from citizens of China was up (17.9% to 132 049), Malaysia (up 9.2% to 68 312) and India (up 7.8% to 33 616).
- China became the largest country for Visitor visa applications to Australia in 2014-15 to 30 September 2014 with 157 630 visa application lodgements, up 18.6% on the same period in 2013 (132 958), ahead of the United Kingdom (123 532). 89 391 Visitor visa applications were lodged in 2014-15 to 30 September 2014 by the United States of America, up 5.7% compared with the same quarter in 2013 (84 554).
- 123 683 business Visitor visa applications were lodged in the quarter ending 30 September 2014. This was a 9.6% increase compared with the same quarter in 2013 (112 856), which can be largely attributed to growth from China and Japan (up 22.3% and 24.2% respectively).
- The grant rate for Visitor visas for the quarter ending 30 September 2014 remained stable at 97.5% compared with 97.6% for the same quarter in 2013.
- 40 414 tourist visas were granted under the Approved Destination Status (ADS) scheme in 2014-15 to 30 September 2014. This was stable compared with same quarter in 2013 (39 888). 87 124 non-ADS tourist visas were granted in 2014-15 to 30 September 2014, a 24.6% increase on the same quarter in 2013 (69 932).
- On 30 September 2014, there were 225 265 Visitor visa holders in Australia. This was a 12.7% increase compared with the same quarter in 2013.

1 Applications lodged

China was the largest source country for visitors to Australia in 2014-15 to 30 September 2014 with 157 630 lodgements ahead of the United Kingdom (123 532). There was a 9.5% increase in lodgements from Malaysia (72 063) compared with the same quarter in 2013-14 (65 808).

904 785 tourism Visitor visa applications were lodged in 2014-15 to 30 September 2014. This was a 4.8% increase compared with the same quarter in 2013-14 (863 726). This increase was driven by growth in lodgements by citizens of China (up 17.9% to 132 049), the United States of America (up 5.6% to 73 120), Malaysia (up 9.2% to 68 312), Singapore (up 3.1% to 38 949) and India (up 7.8% to 33 616).

123 683 business Visitor applications were lodged in 2014-15 to 30 September 2014, a 9.6% increase compared with the same quarter in 2013-14 (112 856). This increase in business Visitor lodgements was largely driven by growth from China and Japan (up 22.3% and 24.2% respectively).

2 Visas granted

887 490 tourism Visitor visas were granted in 2014-15 to 30 September 2014. This was a 4.0% increase compared with the same quarter in 2013-14 (844 086) and reflects a combined increase in Tourist Visitor visa grants (up 7.1% from 247 627 to 265 124) and eVisitor Tourist visa grants (up 10.6% from 116 417 to 128 785).

120 062 business Visitor visas were granted in 2014-15 to 30 September 2014. This was a 10.0% increase compared with the same quarter in 2013-14 (109 153) and can be largely attributed to growth from China and Japan (up 20.9% and 24.9% respectively).

6 343 Sponsored Tourist visas were granted in 2014-15 to 30 September 2014. This was a 11.1% increase compared with the same quarter in 2013-14 (5 707) and reflects an increase in lodgements and decisions as well as community engagement efforts to facilitate genuine visits.

3 Grant rates

The grant rate for Visitor visas for the quarter ending 30 September 2014 remained stable at 97.5%, compared with 97.6% for the same quarter in 2013-14.

4 Processing times

During the quarter ending 30 September 2014, 75% of Tourist Visitor visa applications (including Approved Destination Status (ADS) applications) were processed within 12 calendar days. This was a slight improvement on the same quarter in 2013-14, when 75% of Tourist Visitor visa applications were processed within 14 calendar days. This slight improvement in processing times may be attributable to further expansion of online lodgement to many countries during 2013-14 and 2014-15, allowing more streamlined processing of applications.

Executive Summary - continued

During the September quarter, 75% of Business Visitor visa applications were processed within 6 calendar days. This is consistent with the quarter ending 30 September 2013 where 75% of Business Visitor visas were processed within 8 calendar days.

75% of Sponsored Tourist visa applications were processed within 40 calendar days in the September 2014 quarter, a slight improvement on the quarter ending September 2013, in which 75% of Sponsored Tourist visa applications were processed within 41 calendar days.

Processing times also decrease if applications are complete at time of application or if no additional information is required, such as health examinations and character checks.

5 Applications on hand

On 30 September 2014, there were 46 396 Visitor visa applications on hand. This was a slight decrease over the 47 284 applications on hand on 30 September 2013.

6 Visa holders in Australia

On 30 September 2014, there were 225 265 Visitor visa holders in Australia. This was a 12.7% increase on the 199 848 Visitor visa holders in Australia on 30 September 2013.

Visitor (Subclass 600) visa holders made up the largest cohort with 124 755 visa holders in Australia, followed by ETA (Subclass 601) with 66 525 visa holders and eVisitor (Subclass 651) with 26 382 visa holders in Australia.

The significant decrease in the number of subclass 676 Tourist, subclass 456 Business (Short Stay), subclass 956 ETA (Business Entrant – Long Validity) subclass 976 ETA (Visitor), subclass 679 Sponsored Family Visitor and subclass 977 ETA (Business Entrant – Short Validity) visa holders can be attributed to these visas being repealed and replaced on 23 March 2013, as part of the Australian Government's Visa Simplification and Deregulation project.

The number of Visitor visa holders in Australia at any given time is influenced by a range of factors, including exchange rates, holiday periods, major events and a general increase in tourists from Asia (particularly China).

7 Approved Destination Status (ADS)

40 414 visas were granted under the ADS scheme in 2014-15 to 30 September 2014. This was a slight increase compared with the same quarter in 2013-14, when 39 888 visas were granted under the ADS scheme.

ADS grants made up 31.7% of all Subclass 600 grants to Chinese tourists in 2014-15 to 30 September 2014, a significant decrease on the same period in 2013-14 (36.3%). Independent travel by Chinese tourists continues to increase significantly however, with 87 124 non-ADS grants in 2014-15 to 30 September 2014. This was a 24.6% increase on the same quarter in 2013-14 (69 932).

8 Arrivals data

In 2014-15 to 30 September 2014, there were 1 027 425 arrivals on Visitor visas. This was a 8.8% increase on the same quarter in 2013-14 (944 088) and reflects increased arrivals from China (up 14.7% to 173 669), Malaysia (up 14% to 80 421), HKSAR of the PRC (up 16% to 29 318) and Singapore (up 7.8% to 51 105).

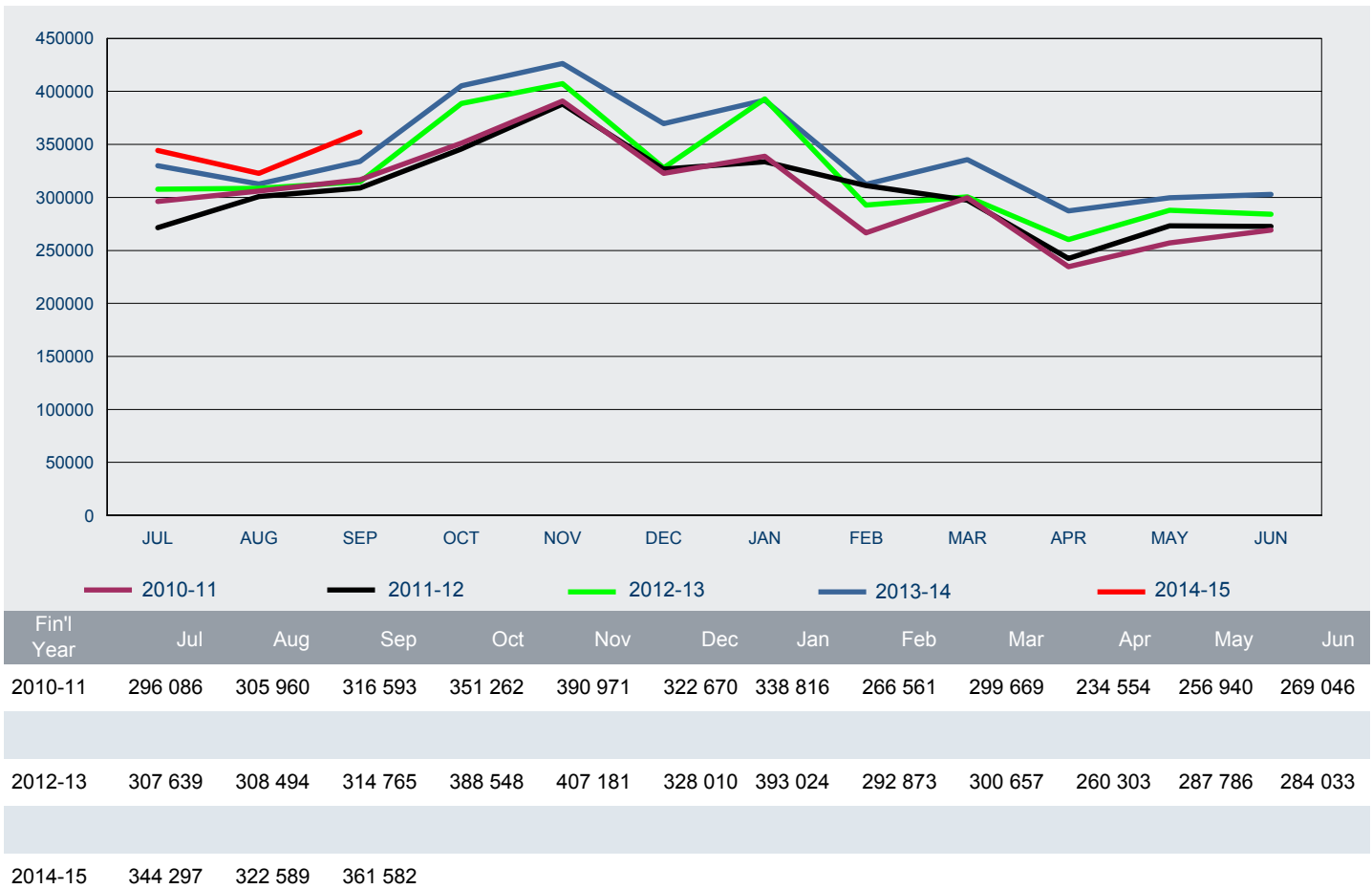
Note:

The structure of this report has been revised to better reflect the visa framework changes introduced in March 2013.

1 Lodged

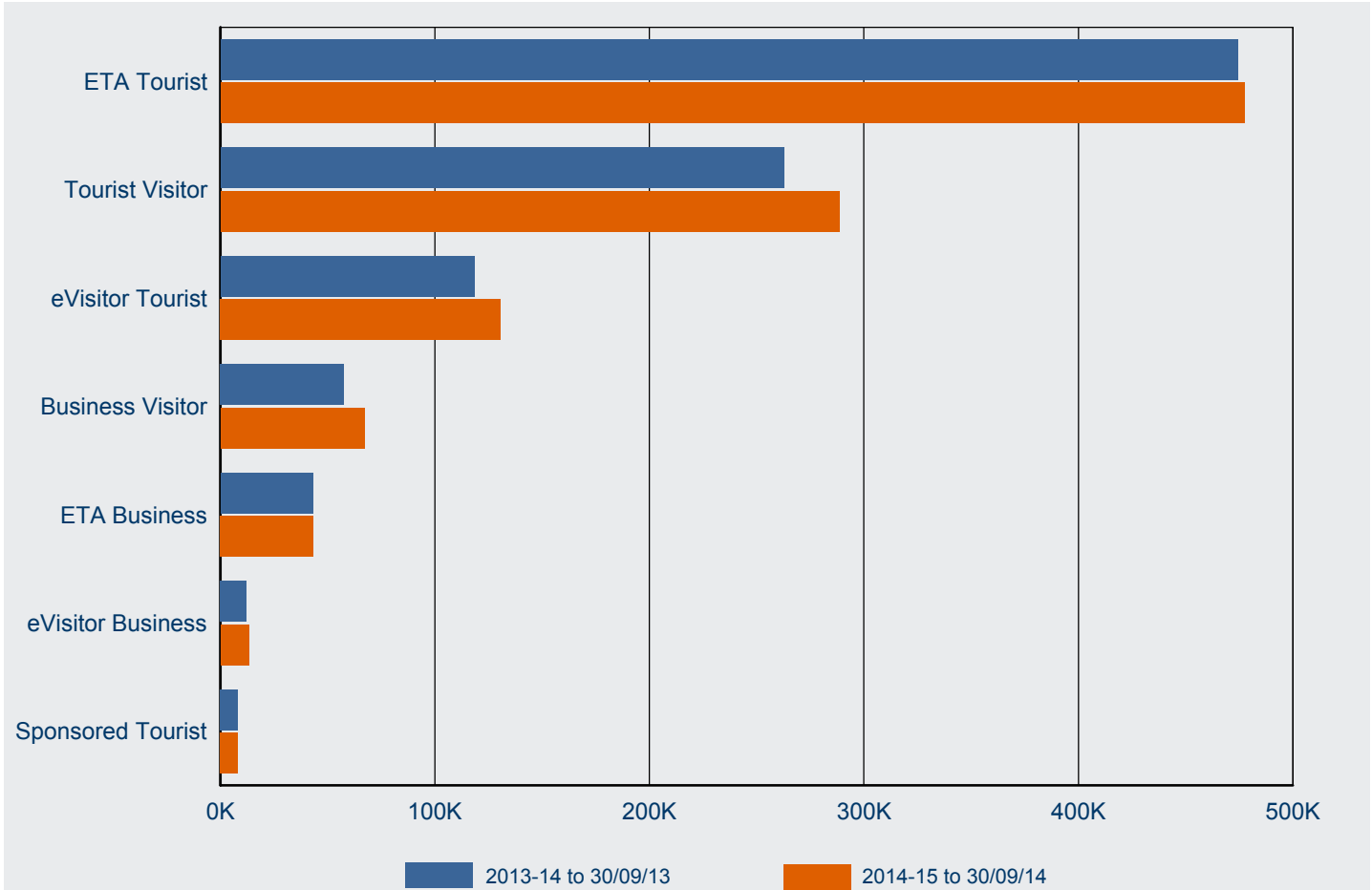
1 Lodged

1.01 Number of Visitor visa applications lodged in 2014-15 to 30 September 2014 by month - comparison with previous four financial years



1 Lodged

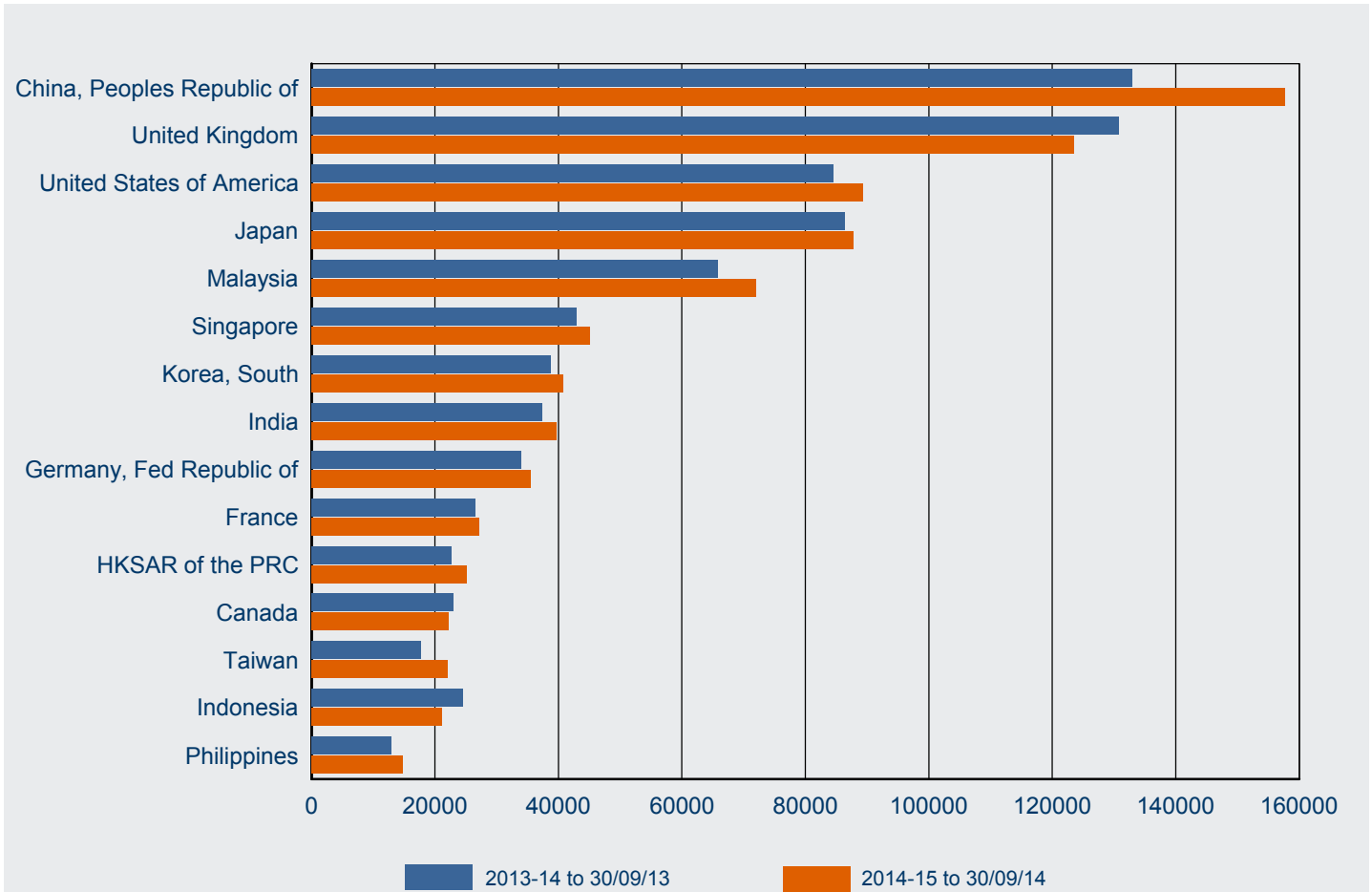
1.02 Number of Visitor visa applications lodged in 2014-15 to 30 September 2014 by visa group - comparison with same period in previous year



Visa Subclass	2013-14 to 30/09/13	2014-15 to 30/09/14	% Change from 2013-14	2014-15 as % of Total
ETA Tourist	474 375	477 411	0.6%	46.4%
Tourist Visitor	262 733	288 527	9.8%	28.1%
eVisitor Tourist	118 483	130 724	10.3%	12.7%
Business Visitor	57 599	67 171	16.6%	6.5%
ETA Business	43 215	43 310	0.2%	4.2%
eVisitor Business	12 042	13 202	9.6%	1.3%
Sponsored Tourist	8 135	8 123	-0.1%	0.8%
Total	976 582	1 028 468	5.3%	100.0%

1 Lodged

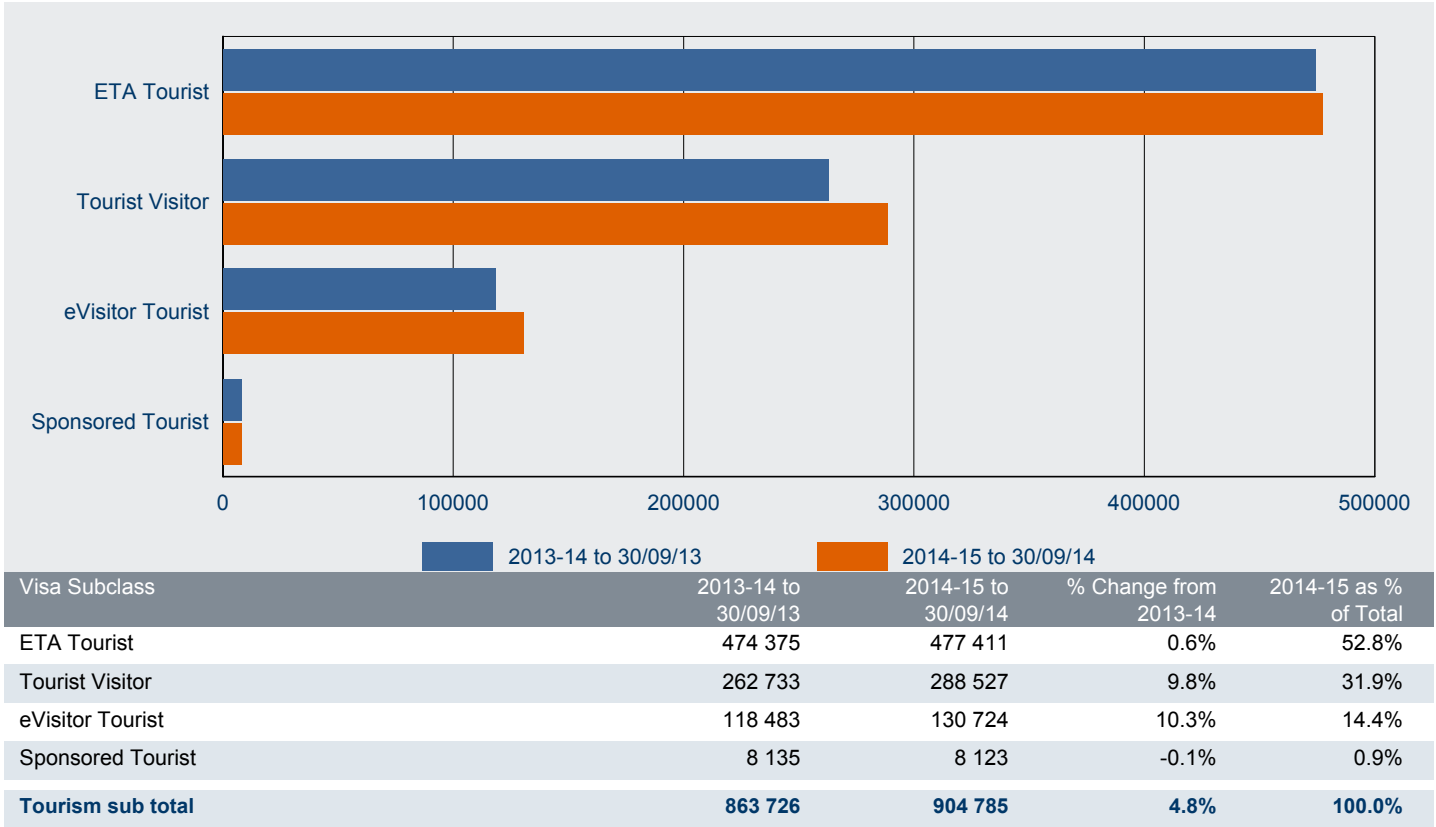
1.03 Number of Visitor visa applications lodged in 2014-15 to 30 September 2014 by citizenship country - comparison with same period in previous year



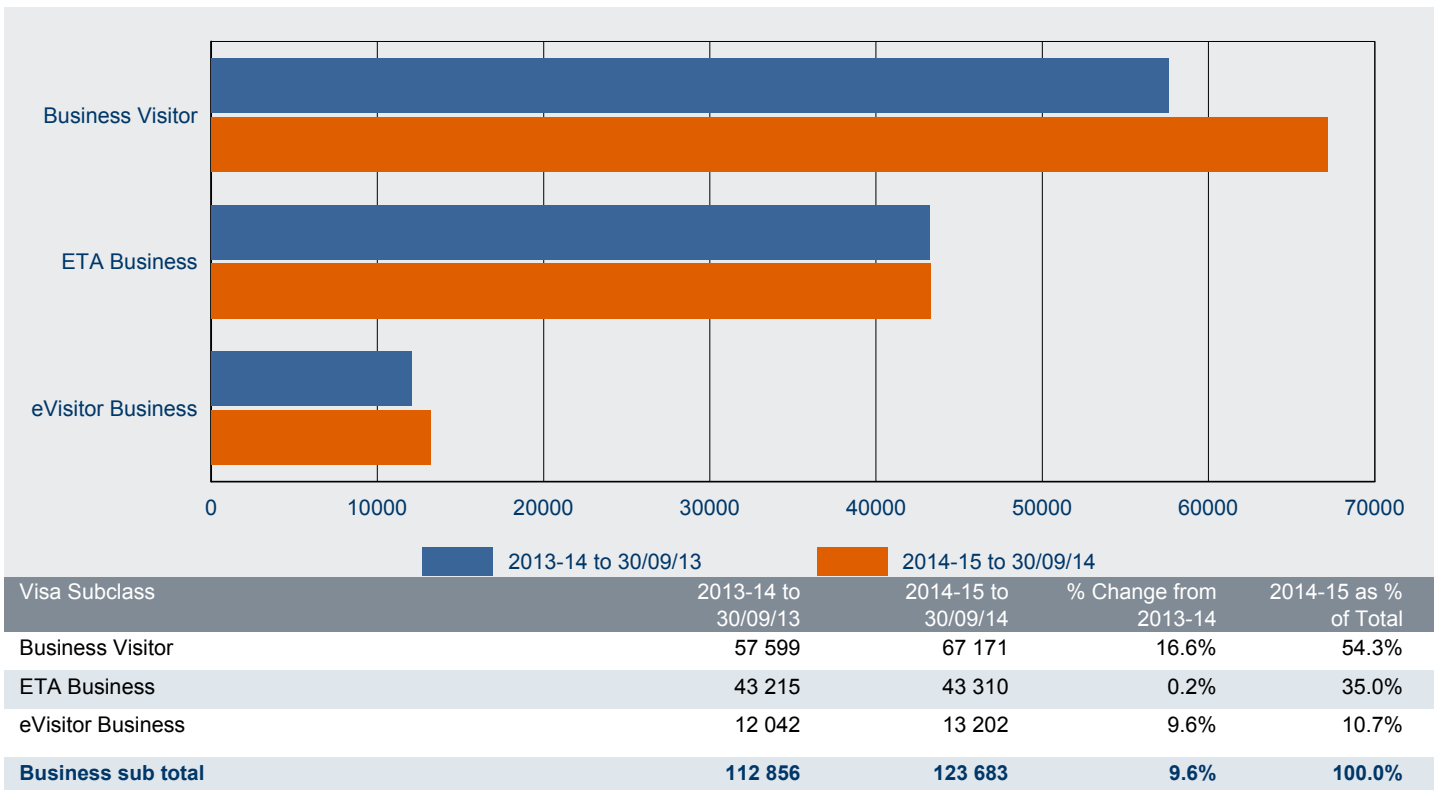
Citizenship Country	2013-14 to 30/09/13	2014-15 to 30/09/14	% Change from 2013-14	2014-15 as % of Total
China, Peoples Republic of	132 958	157 630	18.6%	15.3%
United Kingdom	130 812	123 532	-5.6%	12.0%
United States of America	84 554	89 391	5.7%	8.7%
Japan	86 380	87 848	1.7%	8.5%
Malaysia	65 808	72 063	9.5%	7.0%
Singapore	43 034	45 154	4.9%	4.4%
Korea, South	38 818	40 745	5.0%	4.0%
India	37 450	39 665	5.9%	3.9%
Germany, Fed Republic of	34 005	35 564	4.6%	3.5%
France	26 525	27 253	2.7%	2.6%
HKSAR of the PRC	22 653	25 125	10.9%	2.4%
Canada	22 971	22 187	-3.4%	2.2%
Taiwan	17 778	22 023	23.9%	2.1%
Indonesia	24 582	21 180	-13.8%	2.1%
Philippines	12 958	14 714	13.6%	1.4%
Other countries	195 296	204 394	4.7%	19.9%
Total	976 582	1 028 468	5.3%	100.0%

1 Lodged

1.04 Number of tourism Visitor visa applications lodged in 2014-15 to 30 September 2014 by visa group - comparison with same period in previous year

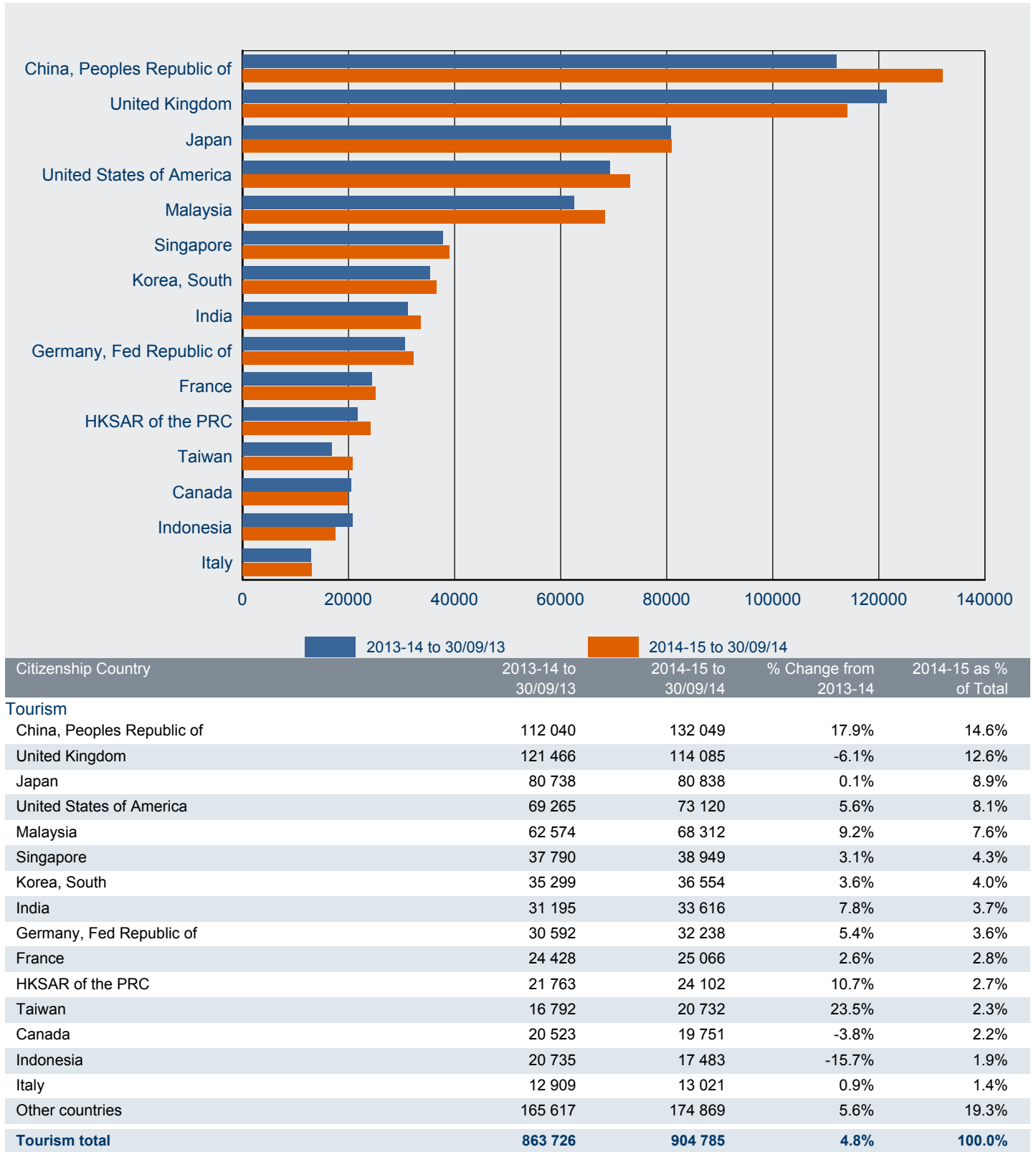


1.05 Number of business Visitor visa applications lodged in 2014-15 to 30 September 2014 by visa group - comparison with same period in previous year



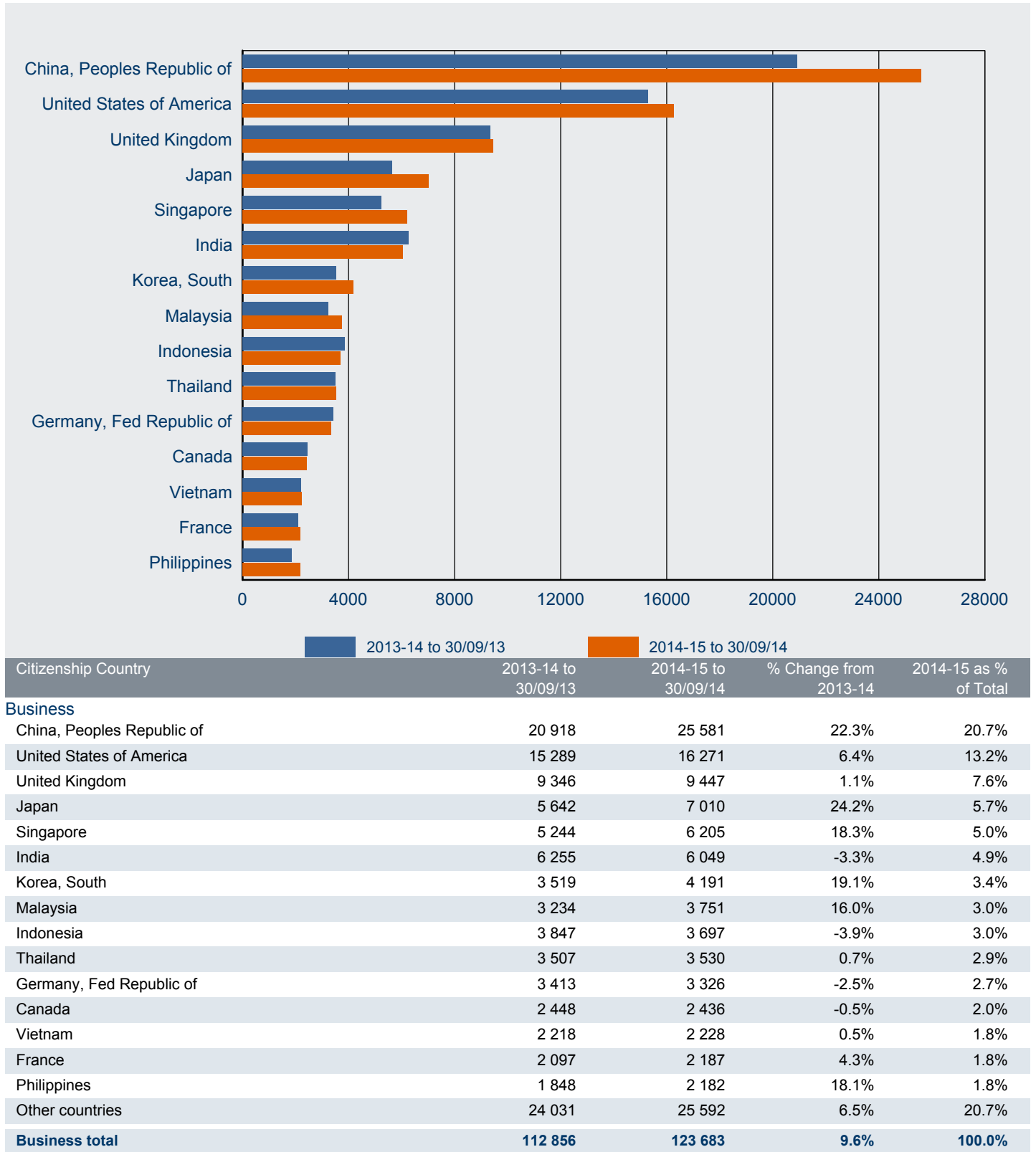
1 Lodged

1.06 Number of tourism Visitor visa applications lodged in 2014-15 to 30 September 2014 by citizenship country - comparison with same period in previous year



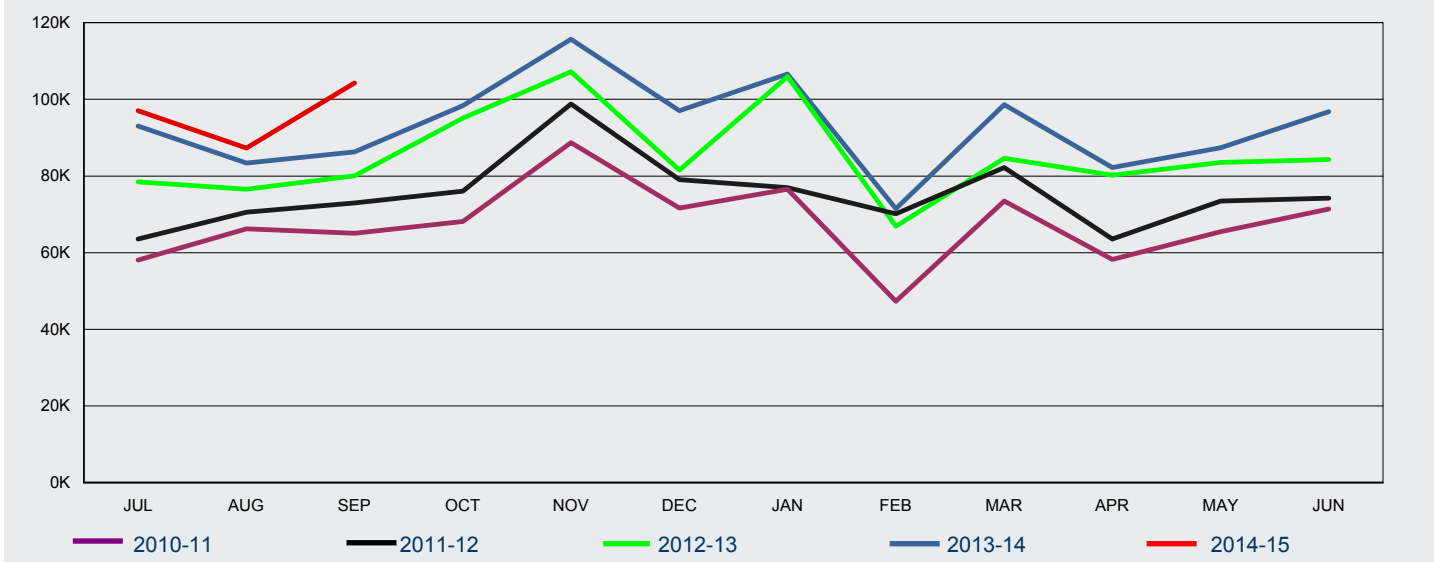
1 Lodged

1.07 Number of business Visitor visa applications lodged in 2014-15 to 30 September 2014 by citizenship country - comparison with same period in previous year



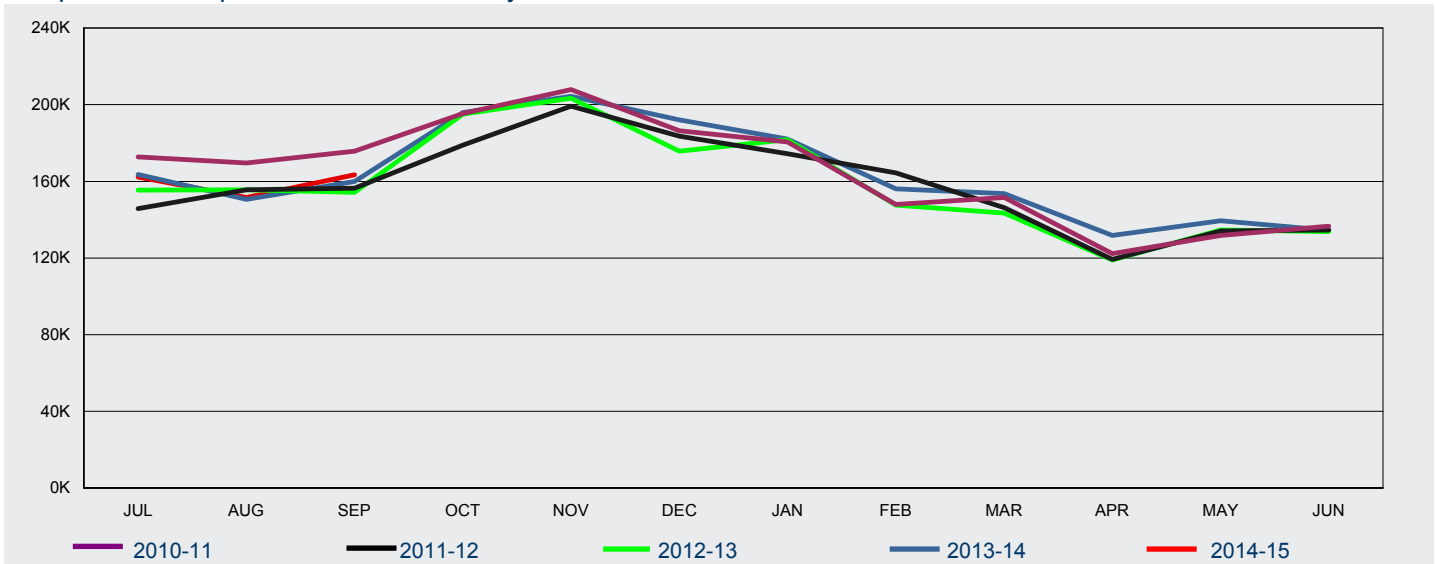
1 Lodged

1.08 Number of Tourist Visitor visa applications lodged in 2014-15 to 30 September 2014 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2010-11	58 053	66 236	65 056	68 133	88 701	71 640	76 529	47 343	73 436	58 232	65 456	71 418	810 233
2011-12	63 603	70 573	72 992	76 089	98 799	79 049	76 957	70 153	82 178	63 533	73 490	74 265	901 681
2012-13	78 459	76 586	80 069	95 149	107 171	81 561	105 979	66 908	84 667	80 247	83 582	84 296	1 024 674
2013-14	93 046	83 371	86 316	98 401	115 702	97 010	106 581	71 440	98 610	82 247	87 381	96 750	1 116 855
2014-15	97 000	87 263	104 264										288 527

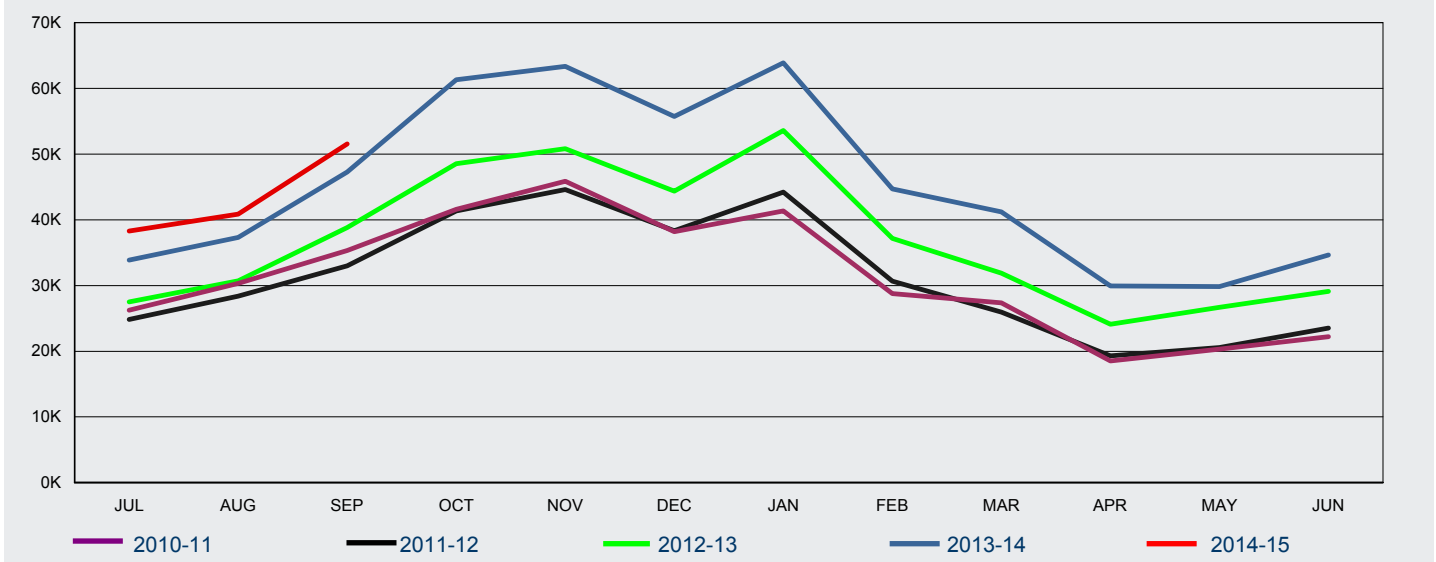
1.09 Number of ETA Tourist ('000) visa applications lodged in 2014-15 to 30 September 2014 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2010-11	173	170	176	195	208	186	181	148	152	122	132	137	1 979
2011-12	146	156	156	179	199	184	174	165	146	119	134	135	1 893
2012-13	155	156	154	195	203	176	182	148	143	119	135	134	1 899
2013-14	164	151	160	196	204	192	182	156	154	132	139	134	1 964
2014-15	162	152	163										477

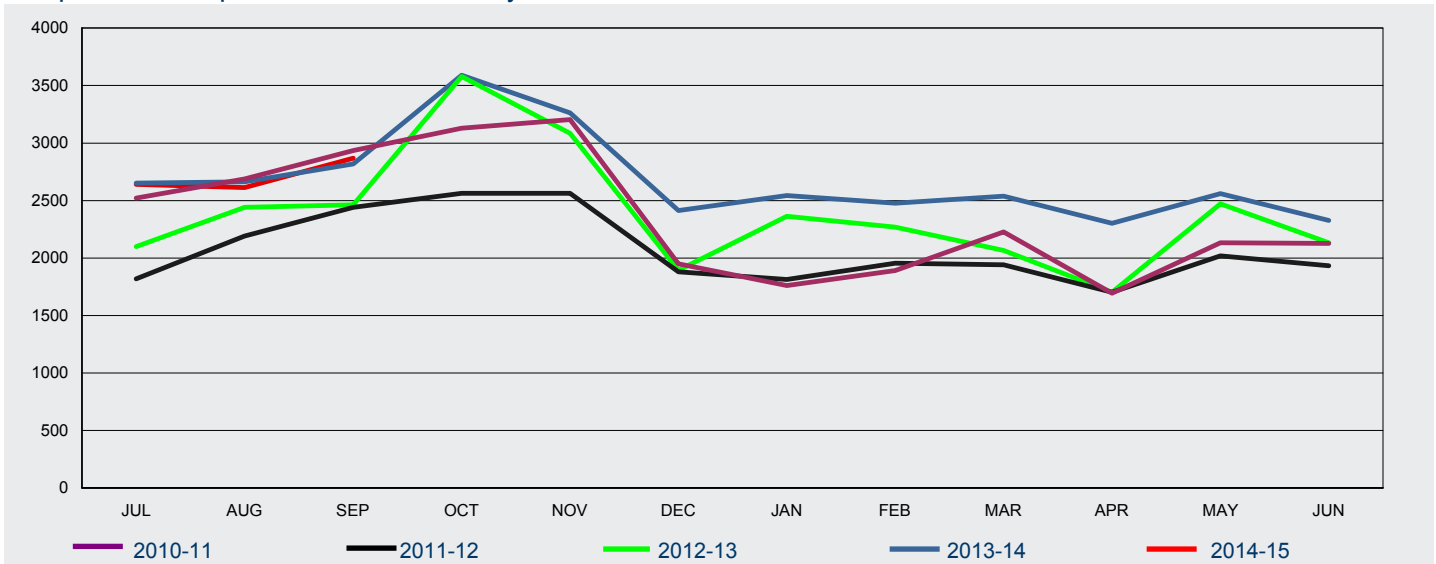
1 Lodged

1.10 Number of eVisitor Tourist visa applications lodged in 2014-15 to 30 September 2014 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2010-11	26 223	30 318	35 313	41 579	45 851	38 195	41 352	28 777	27 360	18 515	20 309	22 212	376 004
2011-12	24 826	28 368	32 992	41 344	44 599	38 332	44 215	30 689	25 963	19 303	20 548	23 526	374 705
2012-13	27 518	30 738	38 846	48 546	50 822	44 385	53 595	37 160	31 868	24 100	26 708	29 129	443 415
2013-14	33 880	37 331	47 272	61 303	63 364	55 727	63 903	44 724	41 229	29 938	29 820	34 665	543 156
2014-15	38 312	40 867	51 545										130 724

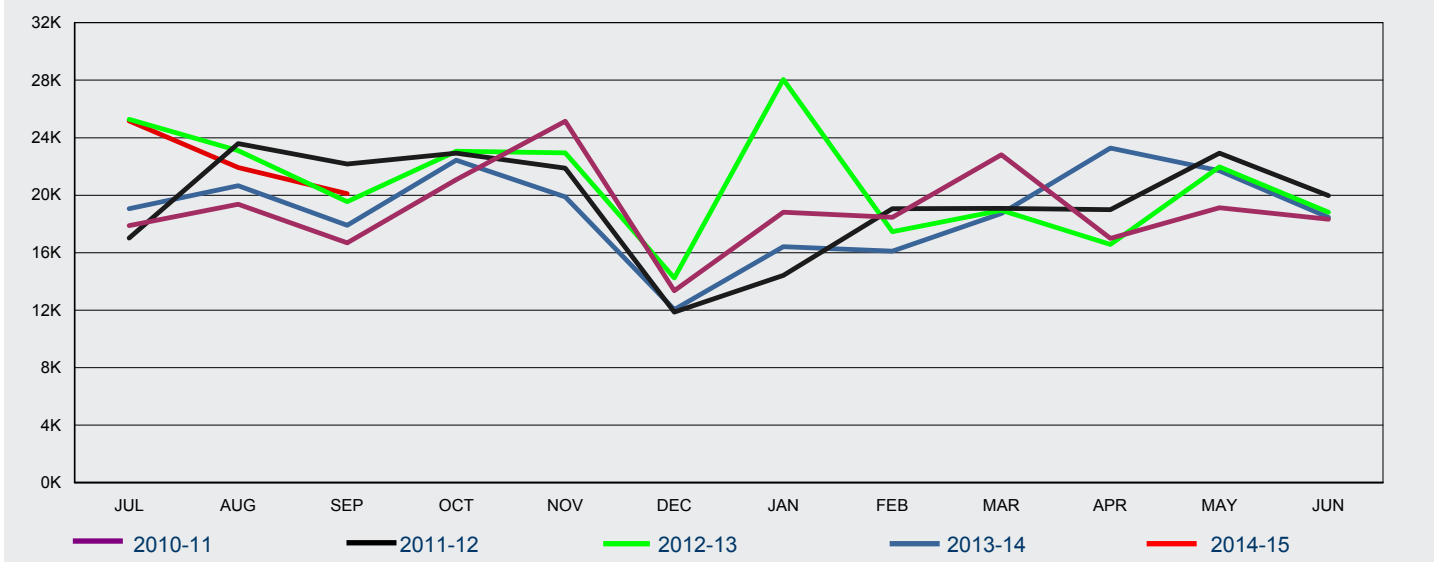
1.11 Number of Sponsored Tourist visa applications lodged in 2014-15 to 30 September 2014 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2010-11	2 522	2 689	2 934	3 129	3 204	1 949	1 762	1 891	2 226	1 694	2 134	2 128	28 262
2011-12	1 818	2 190	2 442	2 563	2 562	1 880	1 814	1 956	1 942	1 703	2 019	1 934	24 823
2012-13	2 099	2 440	2 464	3 579	3 085	1 895	2 362	2 270	2 065	1 702	2 471	2 133	28 565
2013-14	2 653	2 663	2 819	3 590	3 262	2 413	2 544	2 476	2 537	2 303	2 561	2 326	32 147
2014-15	2 641	2 613	2 869										8 123

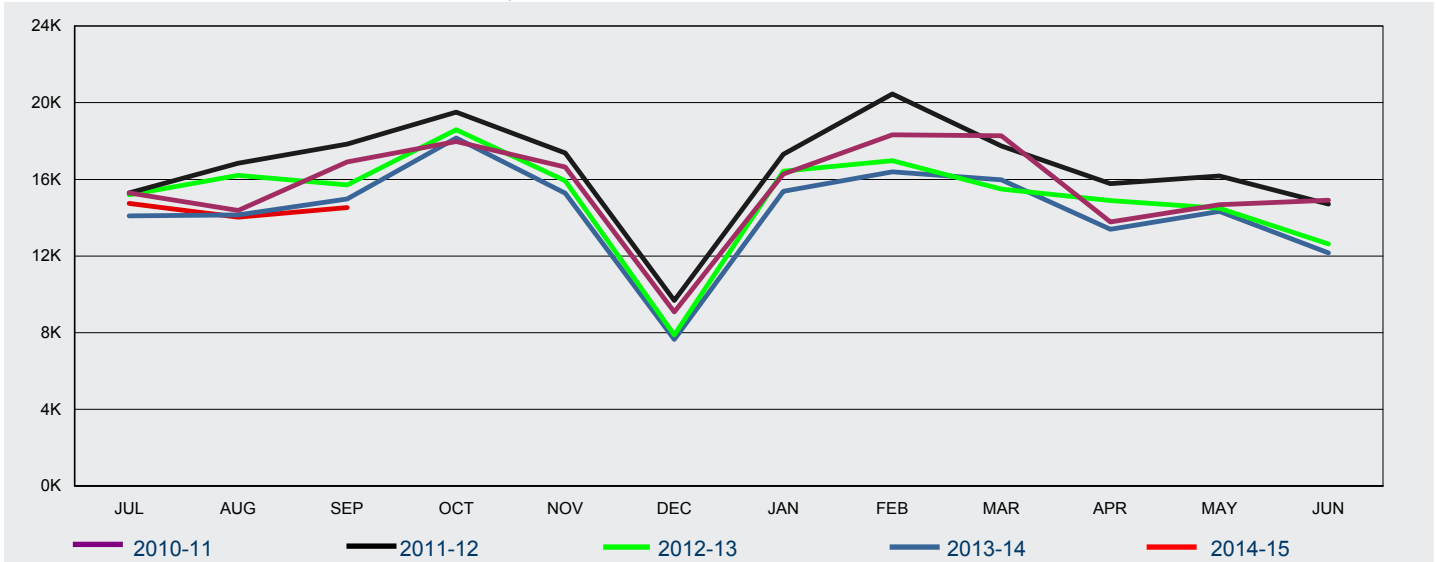
1 Lodged

1.12 Number of Business Visitor visa applications lodged in 2014-15 to 30 September 2014 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2010-11	17 876	19 369	16 686	21 089	25 145	13 349	18 809	18 462	22 818	16 992	19 131	18 339	228 065
2011-12	17 022	23 588	22 166	22 924	21 884	11 855	14 423	19 056	19 086	19 002	22 920	19 960	233 886
2012-13	25 284	23 091	19 542	23 049	22 941	14 235	28 048	17 454	18 952	16 572	21 968	18 810	249 946
2013-14	19 051	20 650	17 898	22 444	19 888	12 041	16 409	16 107	18 722	23 275	21 696	18 455	226 636
2014-15	25 160	21 914	20 097	-	-	-	-	-	-	-	-	-	67 171

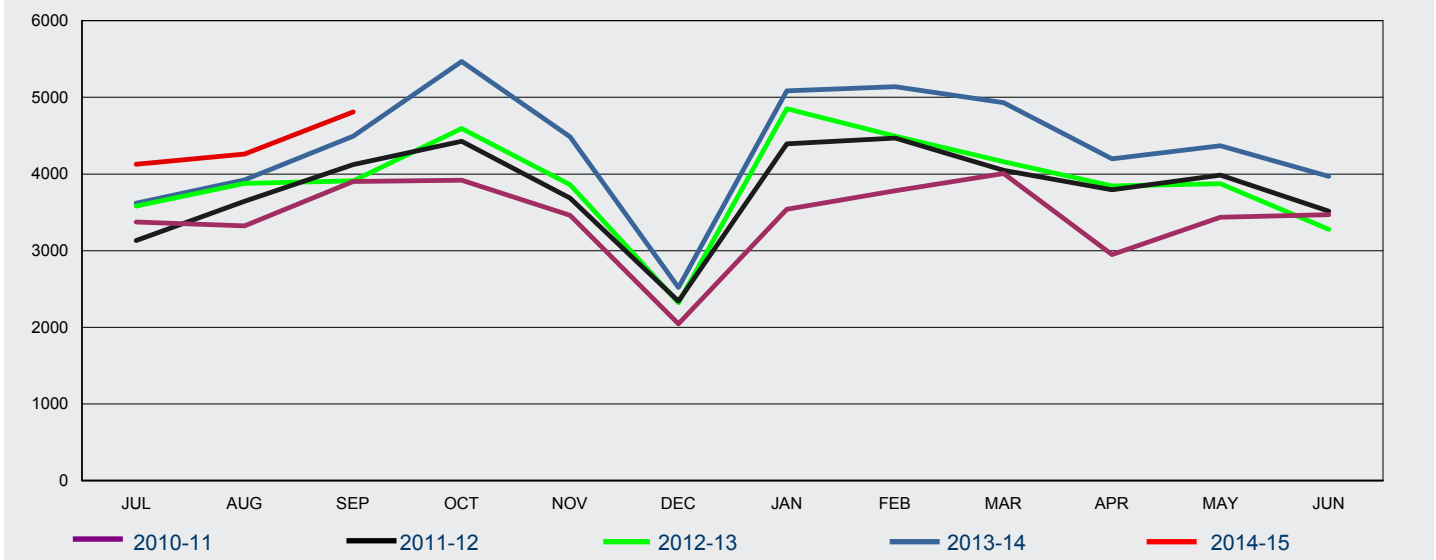
1.13 Number of ETA Business visa applications lodged in 2014-15 to 30 September 2014 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2010-11	15 291	14 376	16 914	17 971	16 651	9 088	16 280	18 330	18 282	13 783	14 678	14 904	186 548
2011-12	15 300	16 845	17 836	19 501	17 377	9 690	17 313	20 458	17 736	15 786	16 185	14 713	198 740
2012-13	15 195	16 211	15 718	18 599	15 923	7 883	16 427	16 977	15 501	14 891	14 492	12 631	180 448
2013-14	14 089	14 148	14 978	18 159	15 270	7 655	15 376	16 399	15 977	13 389	14 333	12 167	171 940
2014-15	14 752	14 025	14 533	-	-	-	-	-	-	-	-	-	43 310

1 Lodged

1.14 Number of eVisitor Business visa applications lodged in 2014-15 to 30 September 2014 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2010-11	3 374	3 324	3 904	3 920	3 460	2 046	3 541	3 782	4 008	2 948	3 435	3 469	41 211
2011-12	3 131	3 644	4 124	4 429	3 685	2 341	4 394	4 467	4 050	3 795	3 987	3 516	45 563
2012-13	3 584	3 878	3 911	4 593	3 863	2 319	4 852	4 496	4 162	3 846	3 875	3 280	46 659
2013-14	3 621	3 925	4 496	5 469	4 487	2 519	5 087	5 141	4 933	4 198	4 370	3 968	52 214
2014-15	4 129	4 262	4 811										13 202

1 Lodged

1.15 Number of Tourist Visitor visa applications lodged in 2014-15 to 30 September 2014 by citizenship country - comparison with previous financial year

Citizenship Country	2013-14 to 30/09/13	2014-15 to 30/09/14	% Change from 2013-14	2014-15 as % of Total
China, Peoples Republic of	111 024	131 017	18.0%	45.4%
India	30 308	32 765	8.1%	11.4%
Indonesia	20 667	17 439	-15.6%	6.0%
Thailand	10 869	9 694	-10.8%	3.4%
Philippines	10 237	11 702	14.3%	4.1%
South Africa	7 127	7 659	7.5%	2.7%
Vietnam	5 999	6 991	16.5%	2.4%
Brazil	4 972	5 854	17.7%	2.0%
Sri Lanka	4 178	4 246	1.6%	1.5%
Fiji	3 875	4 676	20.7%	1.6%
Russian Federation	3 348	3 101	-7.4%	1.1%
Papua New Guinea	3 070	3 174	3.4%	1.1%
United Kingdom	2 705	2 500	-7.6%	0.9%
Pakistan	2 425	2 020	-16.7%	0.7%
Iran	1 841	1 985	7.8%	0.7%
Other countries	40 088	43 704	9.0%	15.1%
Total	262 733	288 527	9.8%	100 %

1.16 Number of ETA Tourist visa applications lodged in 2014-15 to 30 September 2014 by citizenship country - comparison with previous financial year

Citizenship Country	2013-14 to 30/09/13	2014-15 to 30/09/14	% Change from 2013-14	2014-15 as % of Total
Japan	80 507	80 632	0.2%	16.9%
United States of America	67 880	71 796	5.8%	15.0%
United Kingdom	64 047	52 668	-17.8%	11.0%
Malaysia	61 989	67 730	9.3%	14.2%
Singapore	37 449	38 693	3.3%	8.1%
Korea, South	34 903	36 155	3.6%	7.6%
HKSAR of the PRC	21 288	23 580	10.8%	4.9%
Canada	19 996	19 224	-3.9%	4.0%
Taiwan	16 550	20 455	23.6%	4.3%
Germany, Fed Republic of	15 326	15 160	-1.1%	3.2%
France	14 179	13 973	-1.5%	2.9%
Italy	8 621	8 316	-3.5%	1.7%
Netherlands, Kingdom of The	5 759	5 404	-6.2%	1.1%
Ireland, Republic of	5 657	5 080	-10.2%	1.1%
Switzerland	5 158	5 003	-3.0%	1.0%
Other countries	15 066	13 542	-10.1%	2.8%
Total	474 375	477 411	0.6%	100 %

1 Lodged

1.17 Number of eVisitor Tourist visa applications lodged in 2014-15 to 30 September 2014 by citizenship country - comparison with previous financial year

Citizenship Country	2013-14 to 30/09/13	2014-15 to 30/09/14	% Change from 2013-14	2014-15 as % of Total
United Kingdom	54 693	58 896	7.7%	45.1%
Germany, Fed Republic of	14 558	16 455	13.0%	12.6%
France	9 904	10 764	8.7%	8.2%
Ireland, Republic of	4 664	5 023	7.7%	3.8%
Netherlands, Kingdom of The	4 618	5 258	13.9%	4.0%
Italy	3 955	4 403	11.3%	3.4%
Sweden	3 349	3 534	5.5%	2.7%
Poland	2 953	3 495	18.4%	2.7%
Switzerland	2 512	2 828	12.6%	2.2%
Spain	2 502	2 956	18.1%	2.3%
Denmark	1 844	2 139	16.0%	1.6%
Czech Republic	1 448	1 631	12.6%	1.2%
Norway	1 415	1 601	13.1%	1.2%
Finland	1 252	1 399	11.7%	1.1%
Austria	1 181	1 468	24.3%	1.1%
Other countries	7 635	8 874	16.2%	6.8%
Total	118 483	130 724	10.3%	100 %

1.18 Number of Sponsored Tourist visa applications lodged in 2014-15 to 30 September 2014 by citizenship country - comparison with previous financial year

Citizenship Country	2013-14 to 30/09/13	2014-15 to 30/09/14	% Change from 2013-14	2014-15 as % of Total
Vietnam	1 448	1 182	-18.4%	14.6%
China, Peoples Republic of	1 015	1 031	1.6%	12.7%
India	887	850	-4.2%	10.5%
Philippines	873	830	-4.9%	10.2%
Bangladesh	591	649	9.8%	8.0%
Lebanon	482	437	-9.3%	5.4%
Pakistan	316	297	-6.0%	3.7%
Sri Lanka	302	297	-1.7%	3.7%
Cambodia	218	238	9.2%	2.9%
Iran	205	317	54.6%	3.9%
Nepal	187	266	42.2%	3.3%
Iraq	113	80	-29.2%	1.0%
Zimbabwe	102	95	-6.9%	1.2%
Egypt	88	85	-3.4%	1.0%
Indonesia	67	44	-34.3%	0.5%
Other countries	1 241	1 425	14.8%	17.5%
Total	8 135	8 123	-0.1%	100 %

1 Lodged

1.19 Number of Business Visitor visa applications lodged in 2014-15 to 30 September 2014 by citizenship country - comparison with previous financial year

Citizenship Country	2013-14 to 30/09/13	2014-15 to 30/09/14	% Change from 2013-14	2014-15 as % of Total
China, Peoples Republic of	20 918	25 581	22.3%	38.1%
India	6 253	6 049	-3.3%	9.0%
Indonesia	3 847	3 697	-3.9%	5.5%
Thailand	3 507	3 530	0.7%	5.3%
Vietnam	2 218	2 228	0.5%	3.3%
Korea, South	1 899	2 493	31.3%	3.7%
Philippines	1 848	2 182	18.1%	3.2%
Singapore	1 793	2 734	52.5%	4.1%
South Africa	1 329	1 644	23.7%	2.4%
Papua New Guinea	859	1 207	40.5%	1.8%
Fiji	751	663	-11.7%	1.0%
Malaysia	721	1 136	57.6%	1.7%
Japan	718	1 199	67.0%	1.8%
Pakistan	656	679	3.5%	1.0%
Brazil	604	713	18.0%	1.1%
Other countries	9 678	11 436	18.2%	17.0%
Total	57 599	67 171	16.6%	100 %

1.20 Number of ETA Business visa applications lodged in 2014-15 to 30 September 2014 by citizenship country - comparison with previous financial year

Citizenship Country	2013-14 to 30/09/13	2014-15 to 30/09/14	% Change from 2013-14	2014-15 as % of Total
United States of America	15 001	15 664	4.4%	36.2%
Japan	4 924	5 811	18.0%	13.4%
United Kingdom	4 705	4 055	-13.8%	9.4%
Singapore	3 451	3 471	0.6%	8.0%
Malaysia	2 513	2 615	4.1%	6.0%
Canada	2 339	2 270	-2.9%	5.2%
Germany, Fed Republic of	1 631	1 465	-10.2%	3.4%
Korea, South	1 620	1 698	4.8%	3.9%
France	1 154	983	-14.8%	2.3%
HKSAR of the PRC	837	914	9.2%	2.1%
Netherlands, Kingdom of The	837	780	-6.8%	1.8%
Italy	810	674	-16.8%	1.6%
Taiwan	725	584	-19.4%	1.3%
Spain	434	315	-27.4%	0.7%
Sweden	346	317	-8.4%	0.7%
Other countries	1 888	1 694	-10.3%	3.9%
Total	43 215	43 310	0.2%	100 %

1 Lodged

1.21 Number of eVisitor Business visa applications lodged in 2014-15 to 30 September 2014 by citizenship country - comparison with previous financial year

Citizenship Country	2013-14 to 30/09/13	2014-15 to 30/09/14	% Change from 2013-14	2014-15 as % of Total
United Kingdom	4 270	4 869	14.0%	36.9%
Germany, Fed Republic of	1 693	1 779	5.1%	13.5%
France	897	1 111	23.9%	8.4%
Netherlands, Kingdom of The	656	730	11.3%	5.5%
Italy	556	620	11.5%	4.7%
Spain	390	352	-9.7%	2.7%
Sweden	372	365	-1.9%	2.8%
Denmark	370	340	-8.1%	2.6%
Poland	357	466	30.5%	3.5%
Ireland, Republic of	287	329	14.6%	2.5%
Belgium	220	212	-3.6%	1.6%
Norway	210	199	-5.2%	1.5%
Romania	206	176	-14.6%	1.3%
Finland	185	230	24.3%	1.7%
Czech Republic	184	171	-7.1%	1.3%
Other countries	1 189	1 253	5.4%	9.5%
Total	12 042	13 202	9.6%	100 %

1 Lodged

1.22 elodged rate for Tourist Visitor visa applications lodged in the 3 month period between 1 July 2014 and 30 September 2014 by client location - comparison with previous four periods

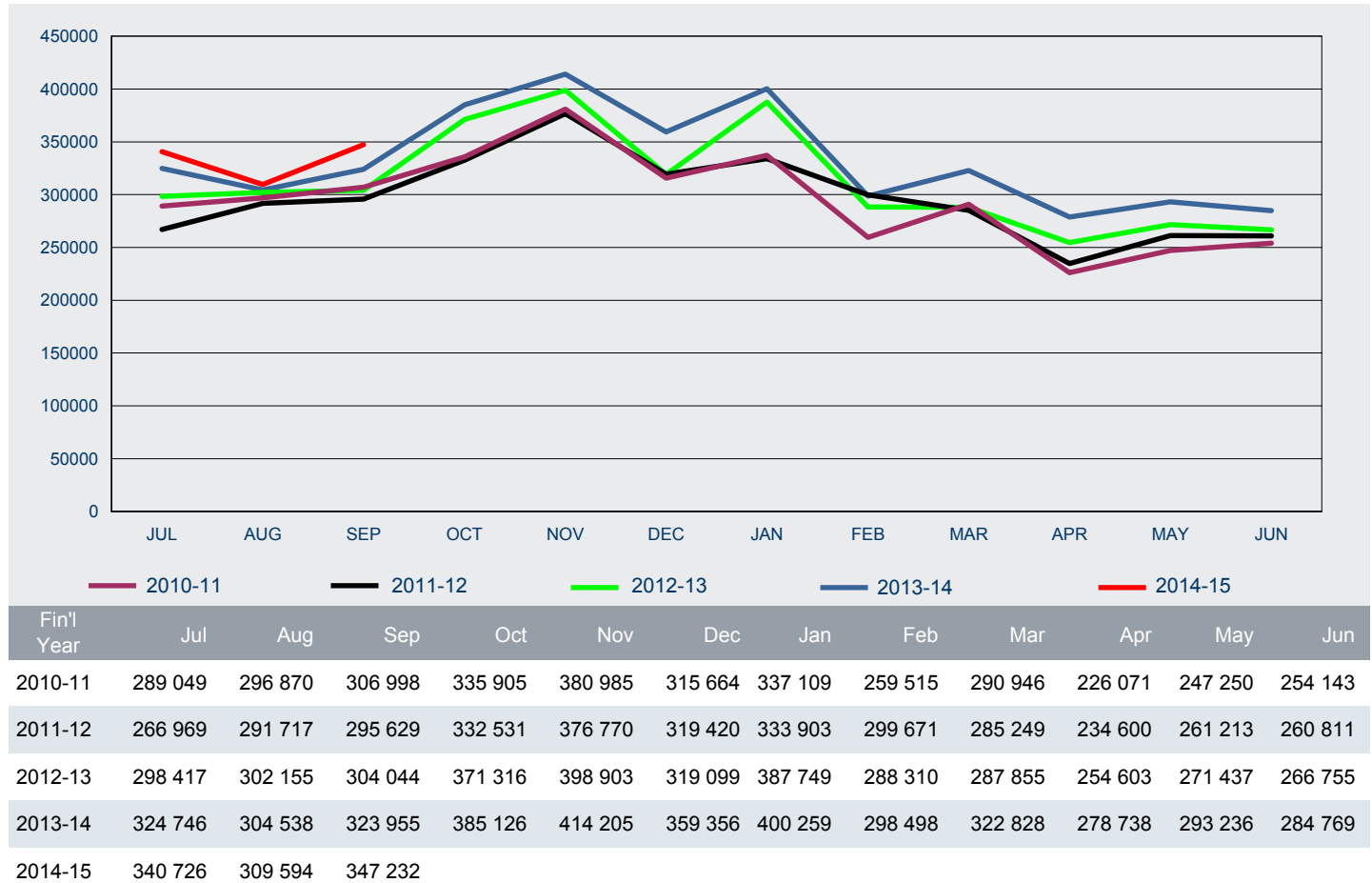
Citizenship Country	01/07/13 to 30/09/13	01/10/13 to 31/12/13	01/01/14 to 31/03/14	01/04/14 to 30/06/14	01/07/14 to 30/09/14
Offshore					
Brazil	92.7%	92.4%	95.1%	96.1%	96.5%
United Kingdom	89.3%	95.0%	91.7%	90.5%	92.5%
Saudi Arabia	88.5%	87.4%	90.2%	91.3%	93.7%
Chile	78.5%	81.9%	87.1%	87.1%	84.9%
United Arab Emirates	64.7%	58.8%	66.9%	67.7%	76.7%
Argentina	91.5%	92.2%	92.0%	93.0%	94.5%
United States of America	94.3%	97.4%	96.1%	95.8%	97.2%
Switzerland	99.2%	99.1%	98.1%	98.1%	99.5%
Kuwait	92.1%	92.7%	97.6%	97.5%	96.0%
Germany, Fed Republic of	83.1%	88.9%	88.5%	83.3%	84.5%
Qatar	78.4%	79.2%	83.7%	94.7%	97.2%
Canada	93.6%	96.0%	95.5%	95.6%	94.0%
HKSAR of the PRC	39.3%	52.0%	28.9%	38.6%	48.8%
Malaysia	82.0%	82.3%	76.5%	83.9%	79.2%
France	98.2%	98.6%	94.3%	94.9%	97.8%
Other countries	83.4%	90.8%	86.6%	83.8%	88.6%
All Offshore	86.4%	90.7%	89.8%	88.3%	91.3%
Onshore					
United Kingdom	79.5%	90.1%	88.3%	89.9%	88.9%
Malaysia	81.8%	89.5%	91.4%	92.5%	93.4%
Korea, South	82.0%	91.8%	90.0%	94.7%	92.2%
United States of America	78.5%	89.2%	90.5%	88.6%	90.1%
Germany, Fed Republic of	64.2%	83.5%	84.8%	75.8%	93.2%
Italy	80.4%	86.5%	88.7%	88.1%	93.1%
Ireland, Republic of	76.4%	89.4%	92.2%	89.8%	92.3%
HKSAR of the PRC	86.3%	95.7%	89.4%	92.2%	97.3%
Brazil	75.2%	91.2%	88.8%	94.9%	92.7%
France	80.2%	88.2%	91.6%	90.3%	90.2%
Canada	74.0%	88.0%	89.8%	92.1%	85.1%
Singapore	80.2%	84.7%	92.1%	90.9%	92.7%
Japan	71.1%	90.1%	92.2%	86.7%	93.7%
Saudi Arabia	72.7%	80.4%	92.3%	82.9%	87.2%
Greece	71.1%	74.8%	82.0%	82.9%	92.3%
Other countries	79.3%	88.5%	86.9%	87.5%	90.4%
All Onshore	78.3%	88.2%	88.7%	89.0%	91.4%
All Tourist Visitor visa	85.4%	90.4%	89.6%	88.4%	91.3%

Note: only includes eligible passport countries for online subclass 676 and 600 tourist visa applications.

2 Granted

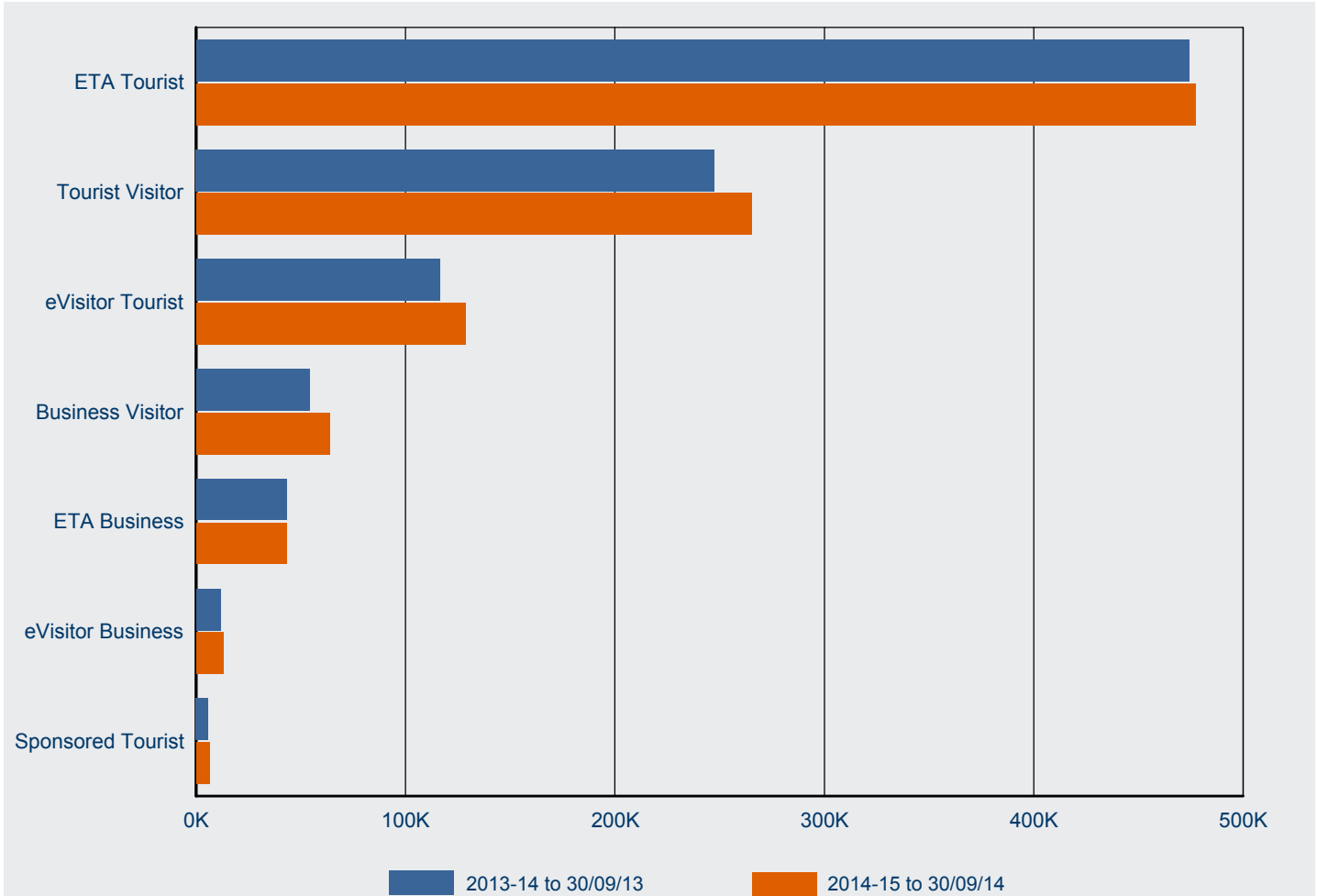
2 Granted

2.01 Number of Visitor visa applications granted in 2014-15 to 30 September 2014 by month - comparison with previous four financial years



2 Granted

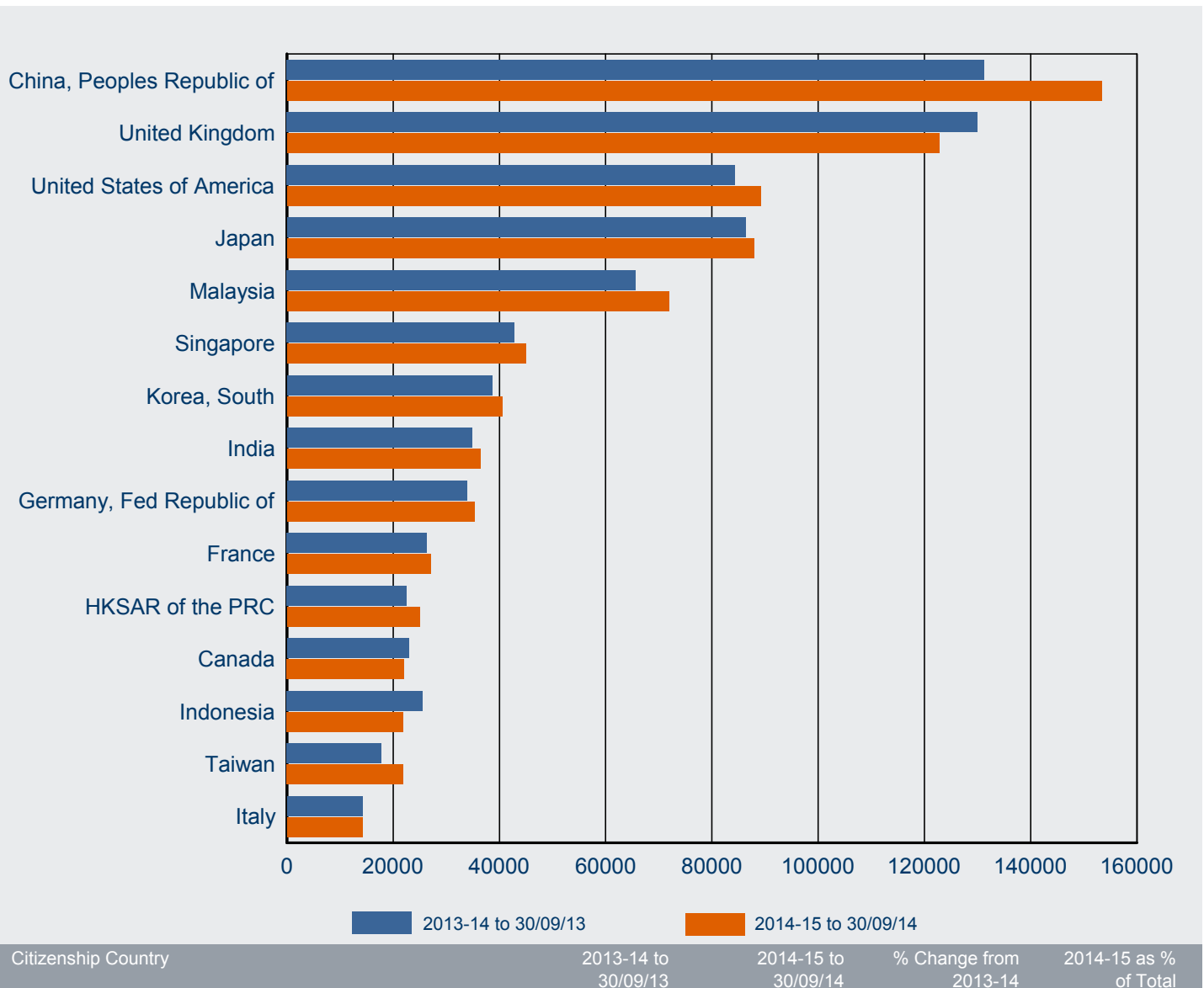
2.02 Number of Visitor visa applications granted in 2014-15 to 30 September 2014 by visa group - comparison with same period in previous year



Visa Subclass	2013-14 to 30/09/13	2014-15 to 30/09/14	% Change from 2013-14	2014-15 as % of Total
ETA Tourist	474 335	477 238	0.6%	47.8%
Tourist Visitor	247 627	265 124	7.1%	26.6%
eVisitor Tourist	116 417	128 785	10.6%	12.9%
Business Visitor	54 178	63 895	17.9%	6.4%
ETA Business	43 210	43 319	0.3%	4.3%
eVisitor Business	11 765	12 848	9.2%	1.3%
Sponsored Tourist	5 707	6 343	11.1%	0.6%
Total	953 239	997 552	4.6%	100.0%

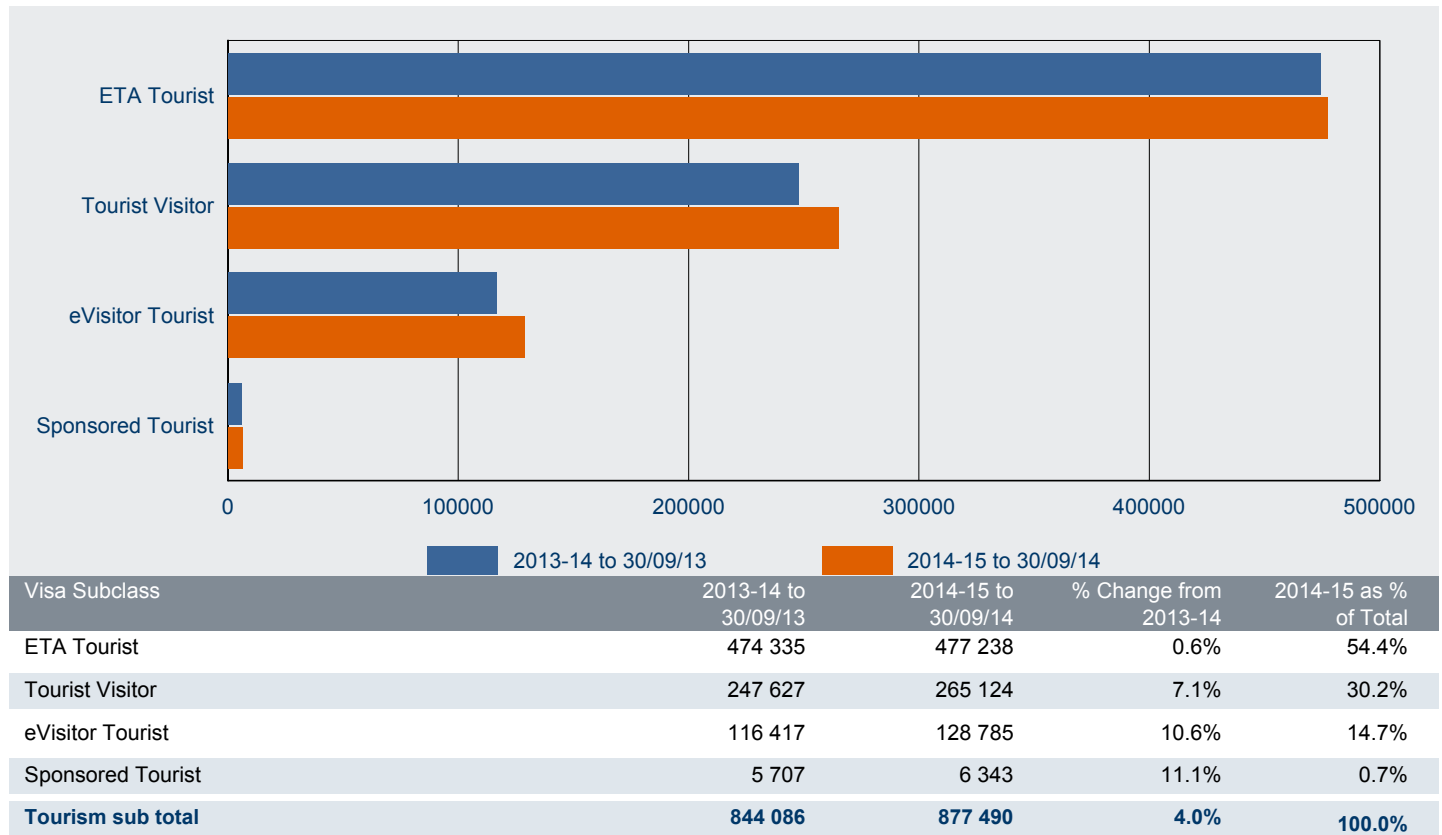
2 Granted

2.03 Number of Visitor visa applications granted in 2014-15 to 30 September 2014 by citizenship country - comparison with same period in previous year

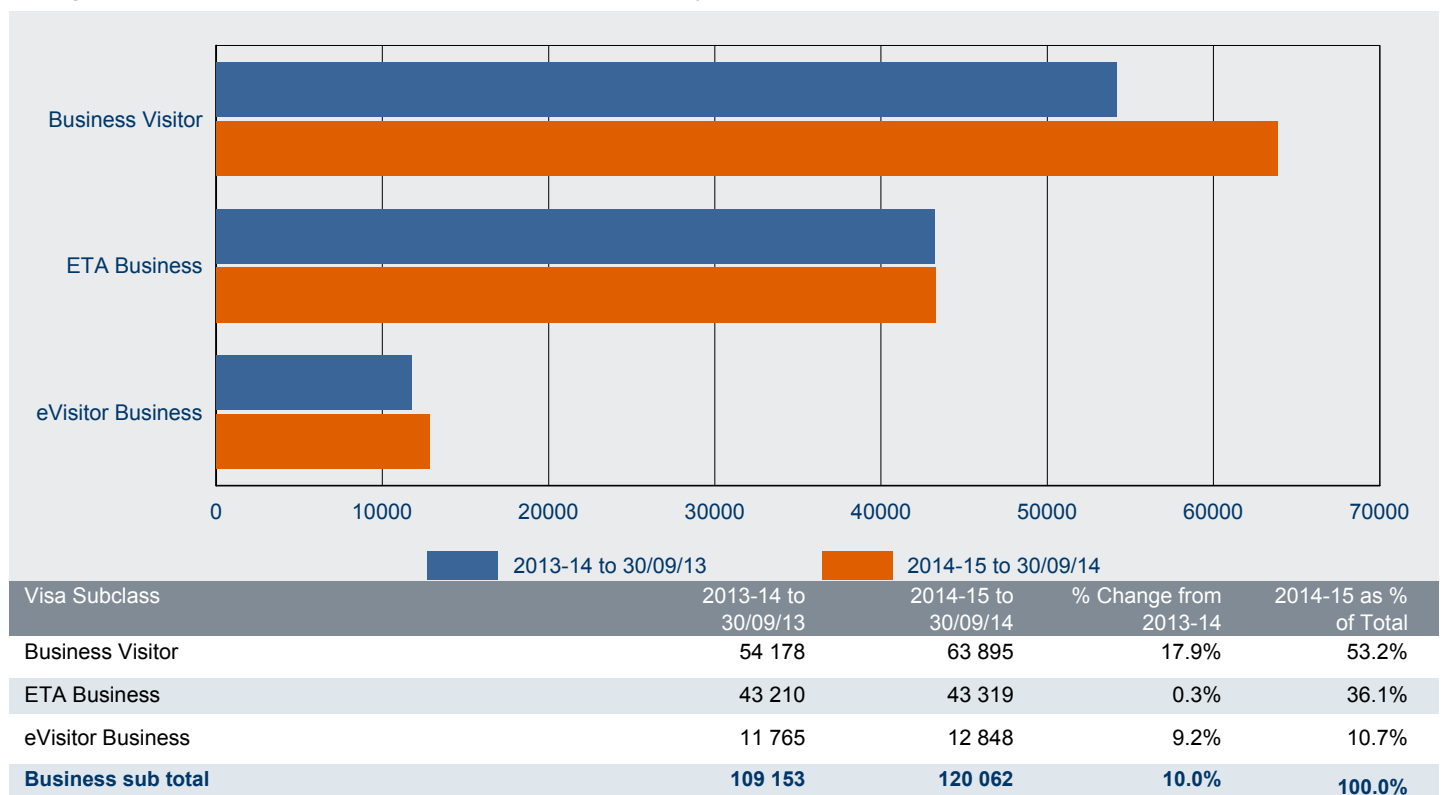


2 Granted

2.04 Number of tourism Visitor visa applications granted in 2014-15 to 30 September 2014 by visa group - comparison with same period in previous year

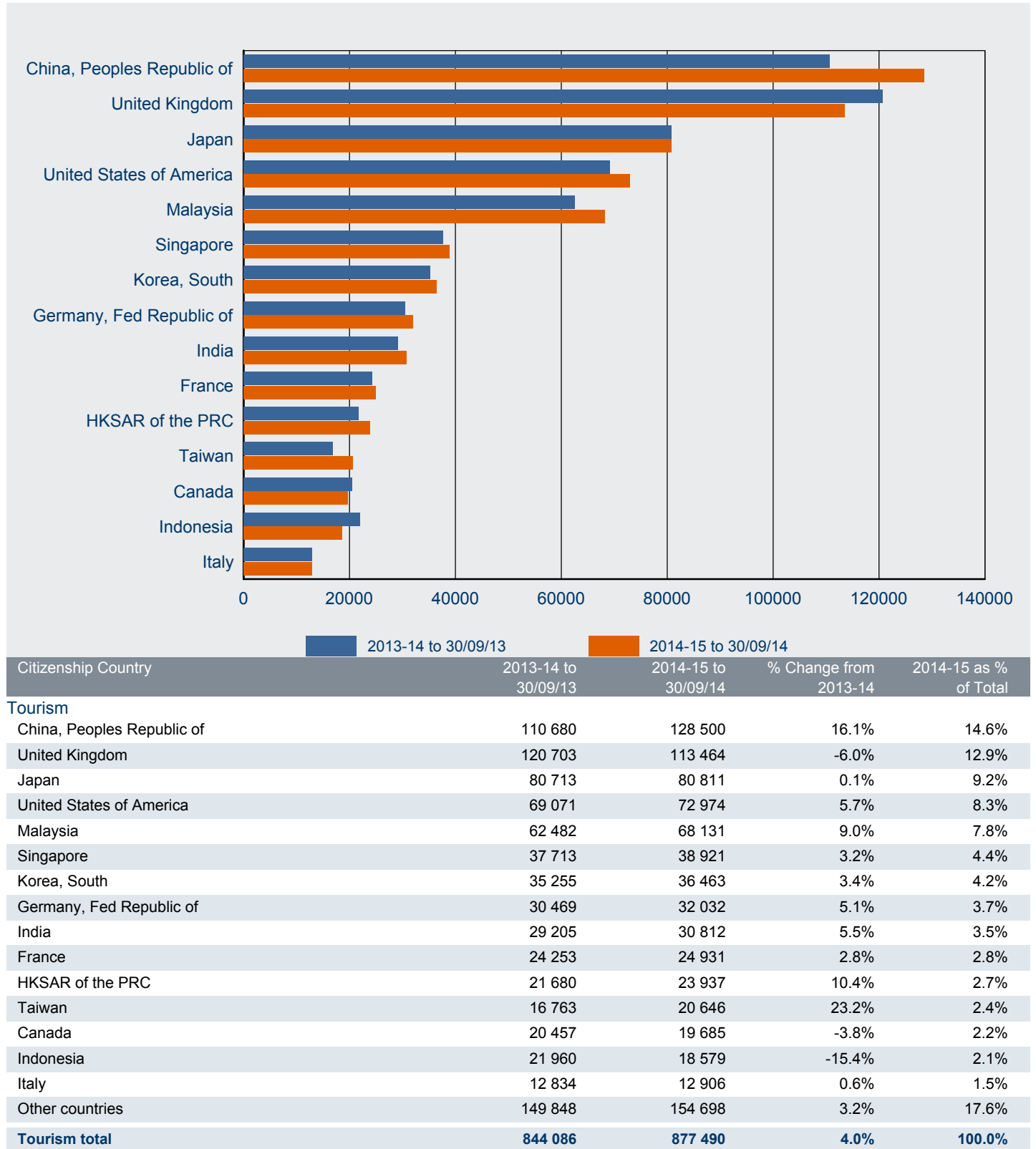


2.05 Number of business Visitor visa applications granted in 2014-15 to 30 September 2014 by visa group - comparison with same period in previous year



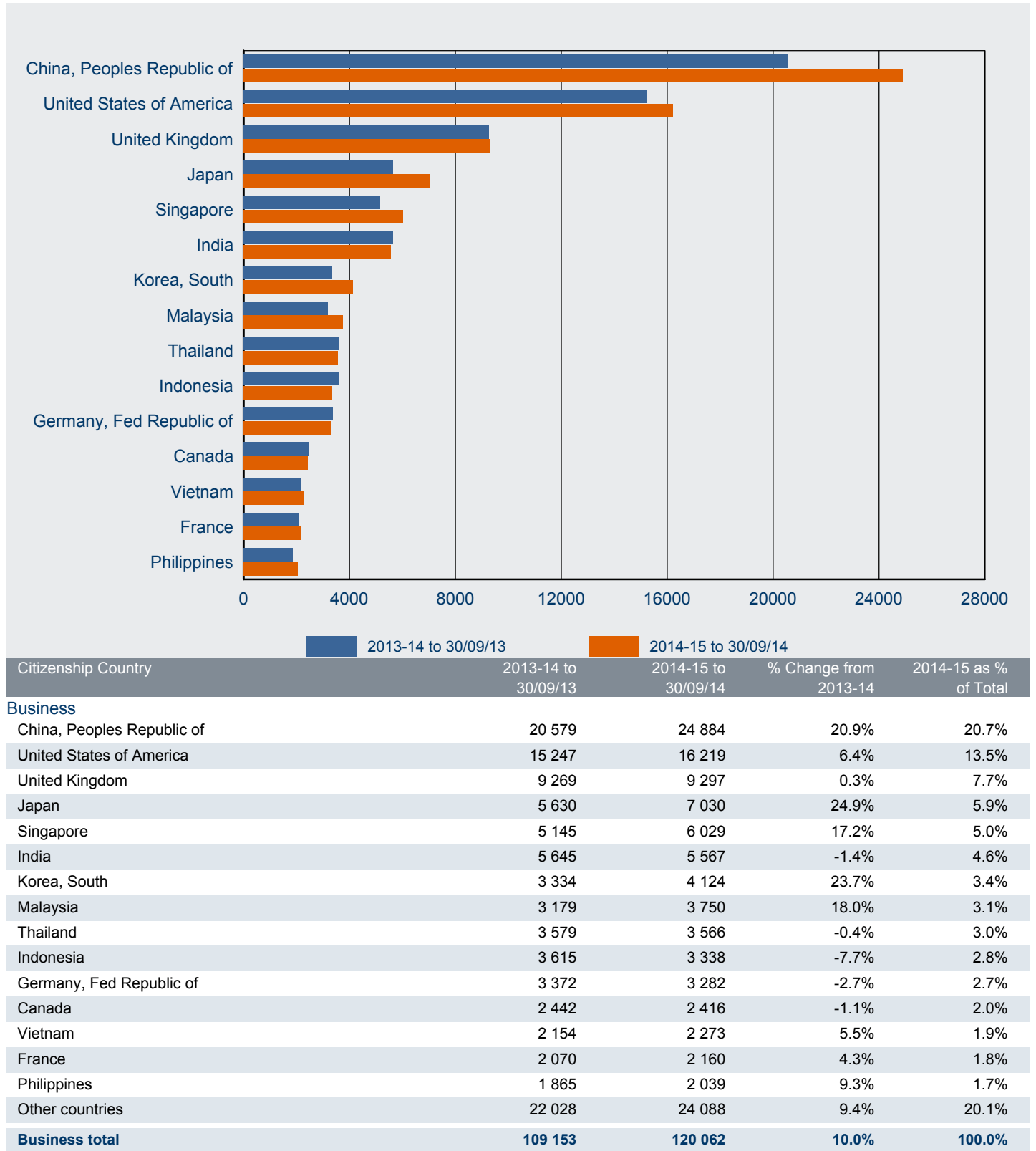
2 Granted

2.06 Number of tourism Visitor visa applications granted in 2014-15 to 30 September 2014 by citizenship country - comparison with same period in previous year



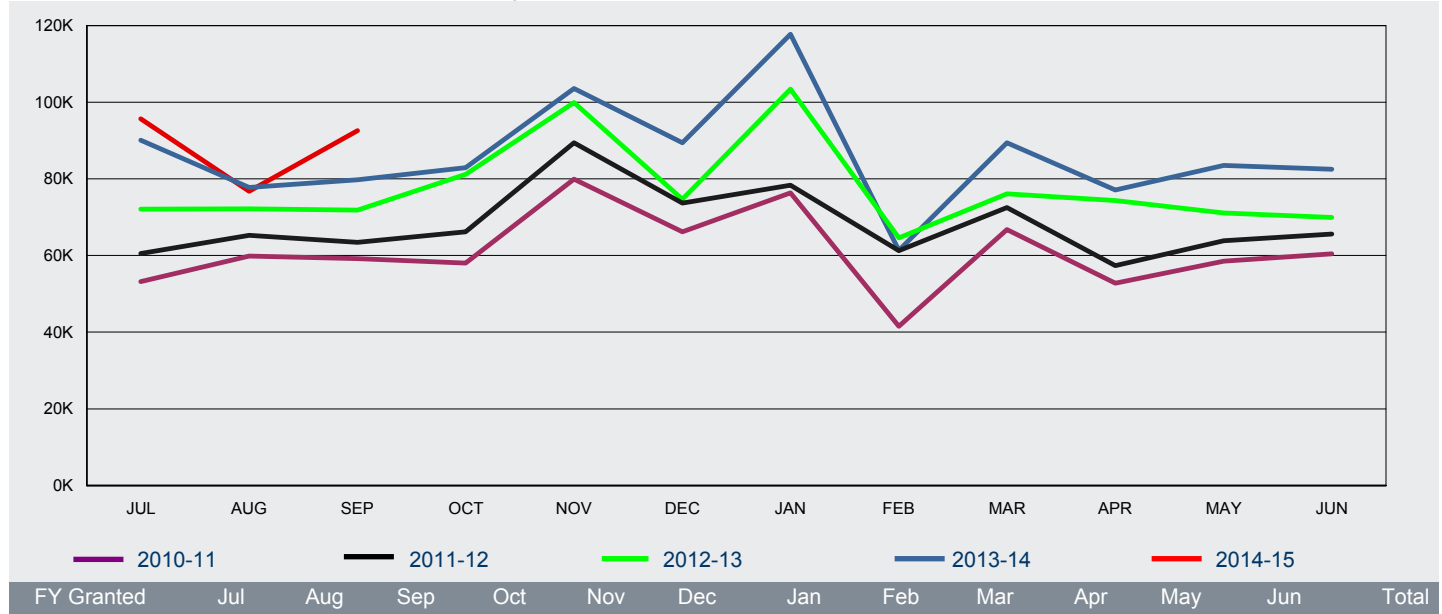
2 Granted

2.07 Number of business Visitor visa applications granted in 2014-15 to 30 September 2014 by citizenship country - comparison with same period in previous year



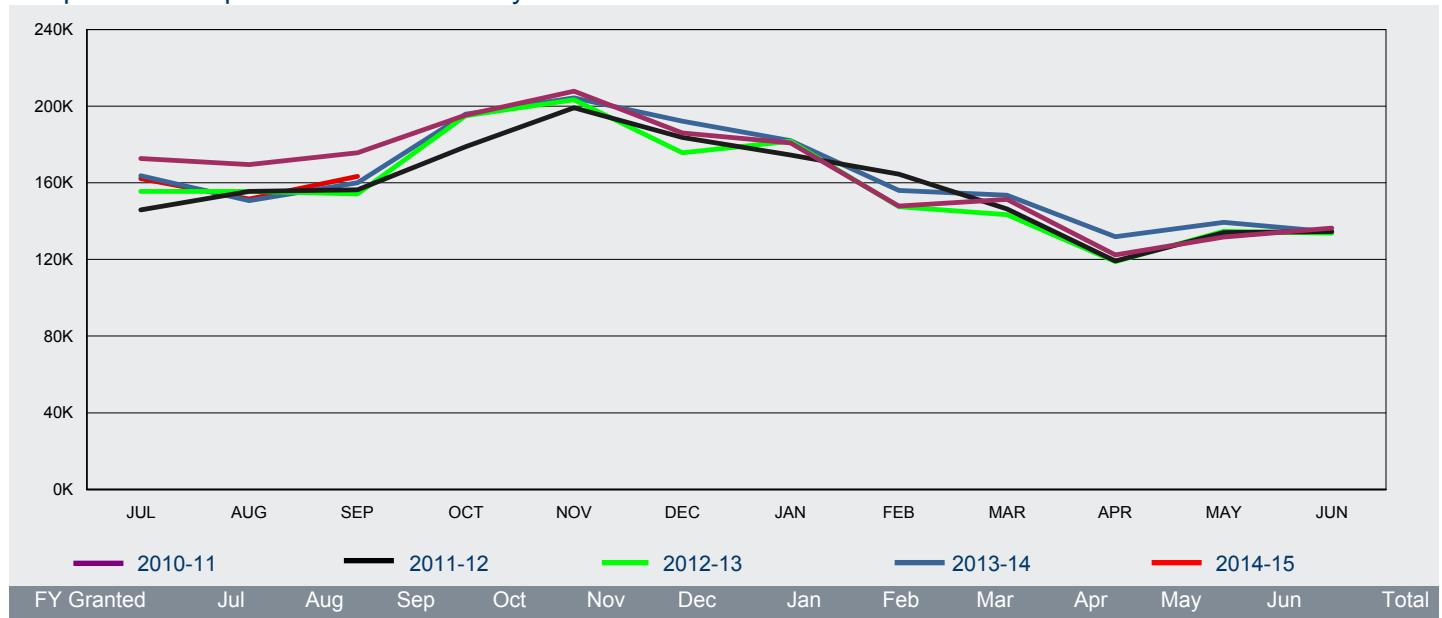
2 Granted

2.08 Number of Tourist Visitor visa applications granted in 2014-15 to 30 September 2014 - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2010-11	53 156	59 848	59 192	58 016	79 907	66 188	76 371	41 573	66 763	52 742	58 514	60 474	732 744
2011-12	60 535	65 252	63 471	66 200	89 433	73 694	78 310	61 293	72 536	57 368	63 820	65 608	817 520
2012-13	72 074	72 221	71 896	81 203	99 941	74 720	103 442	64 598	76 087	74 329	71 068	69 925	931 504
2013-14	90 064	77 806	79 757	82 899	103 586	89 395	117 712	61 388	89 414	77 132	83 514	82 543	1 035 210
2014-15	95 703	76 796	92 625										265 124

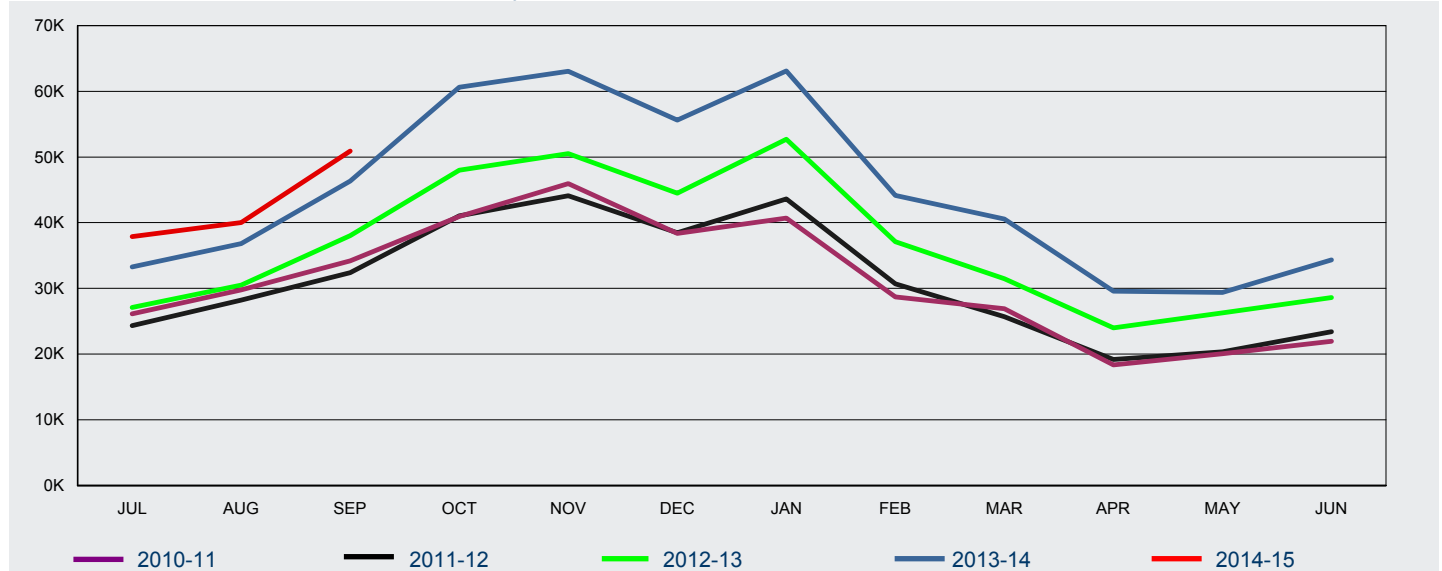
2.09 Number of ETA Tourist ('000) visa applications granted in 2014-15 to 30 September 2014 - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2010-11	173	170	176	195	208	186	181	148	151	122	132	136	1 978
2011-12	146	156	156	179	199	184	174	164	146	119	134	135	1 892
2012-13	155	156	154	195	203	176	182	148	143	119	135	134	1 899
2013-14	164	151	160	196	204	192	182	156	154	132	139	134	1 964
2014-15	162	152	163										477

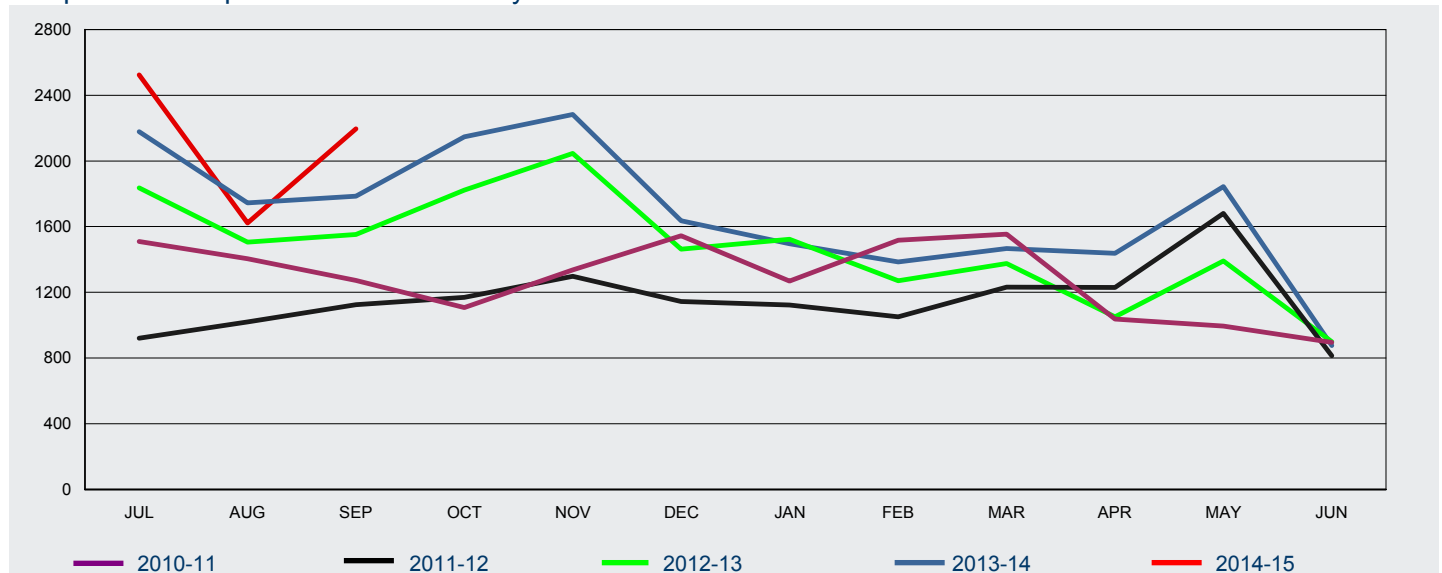
2 Granted

2.10 Number of eVisitor Tourist visa applications granted in 2014-15 to 30 September 2014 - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2010-11	26 120	29 750	34 205	40 965	45 923	38 383	40 690	28 702	26 899	18 339	20 030	21 946	371 952
2011-12	24 311	28 200	32 371	41 021	44 082	38 483	43 611	30 668	25 680	19 197	20 329	23 391	371 344
2012-13	27 078	30 485	38 005	48 007	50 498	44 472	52 721	37 083	31 460	23 970	26 256	28 598	438 633
2013-14	33 254	36 805	46 358	60 619	63 065	55 627	63 117	44 139	40 533	29 599	29 361	34 315	536 792
2014-15	37 863	40 015	50 907										128 785

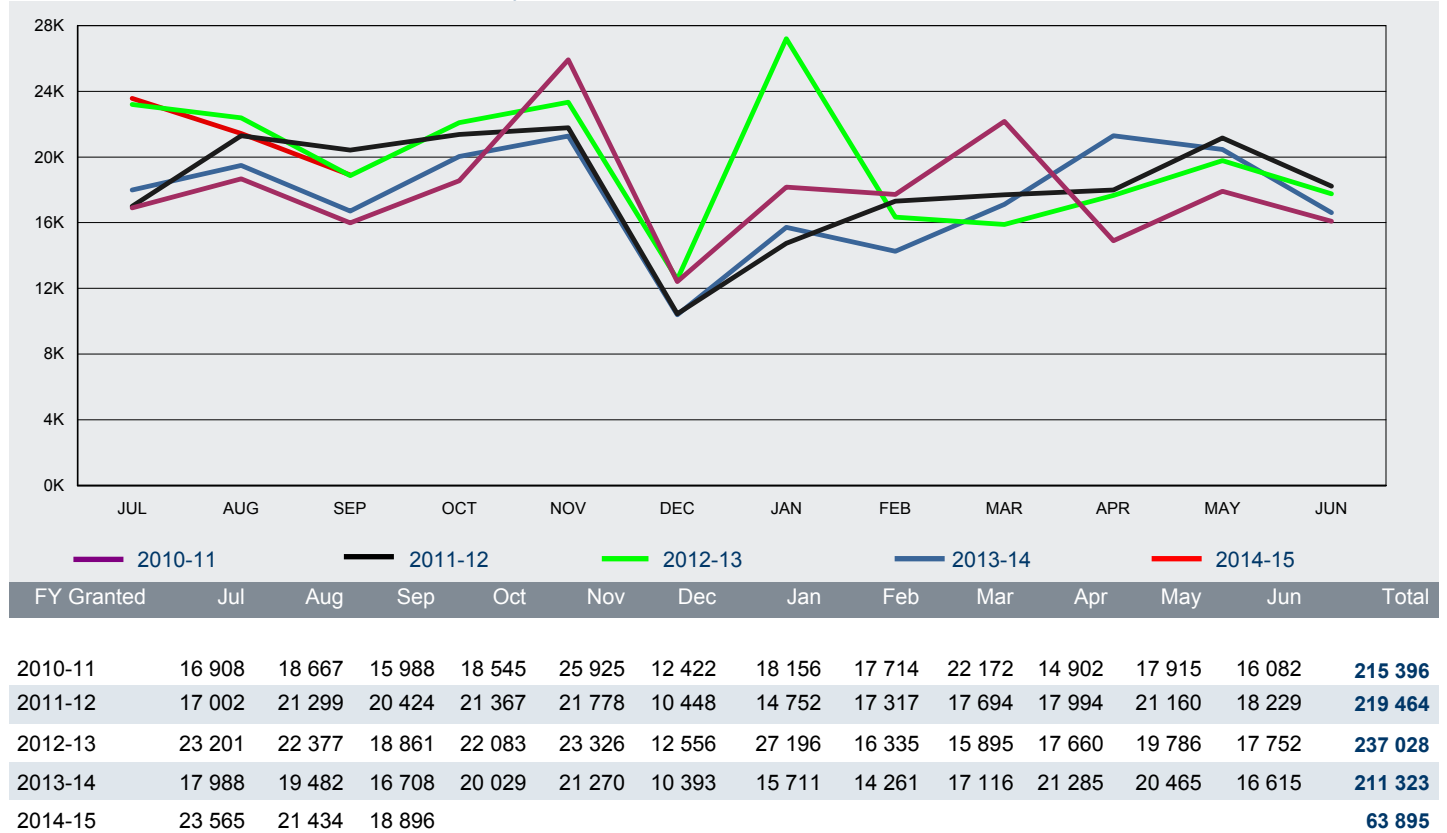
2.11 Number of Sponsored Tourist visa applications granted in 2014-15 to 30 September 2014 - comparison with previous four financial years



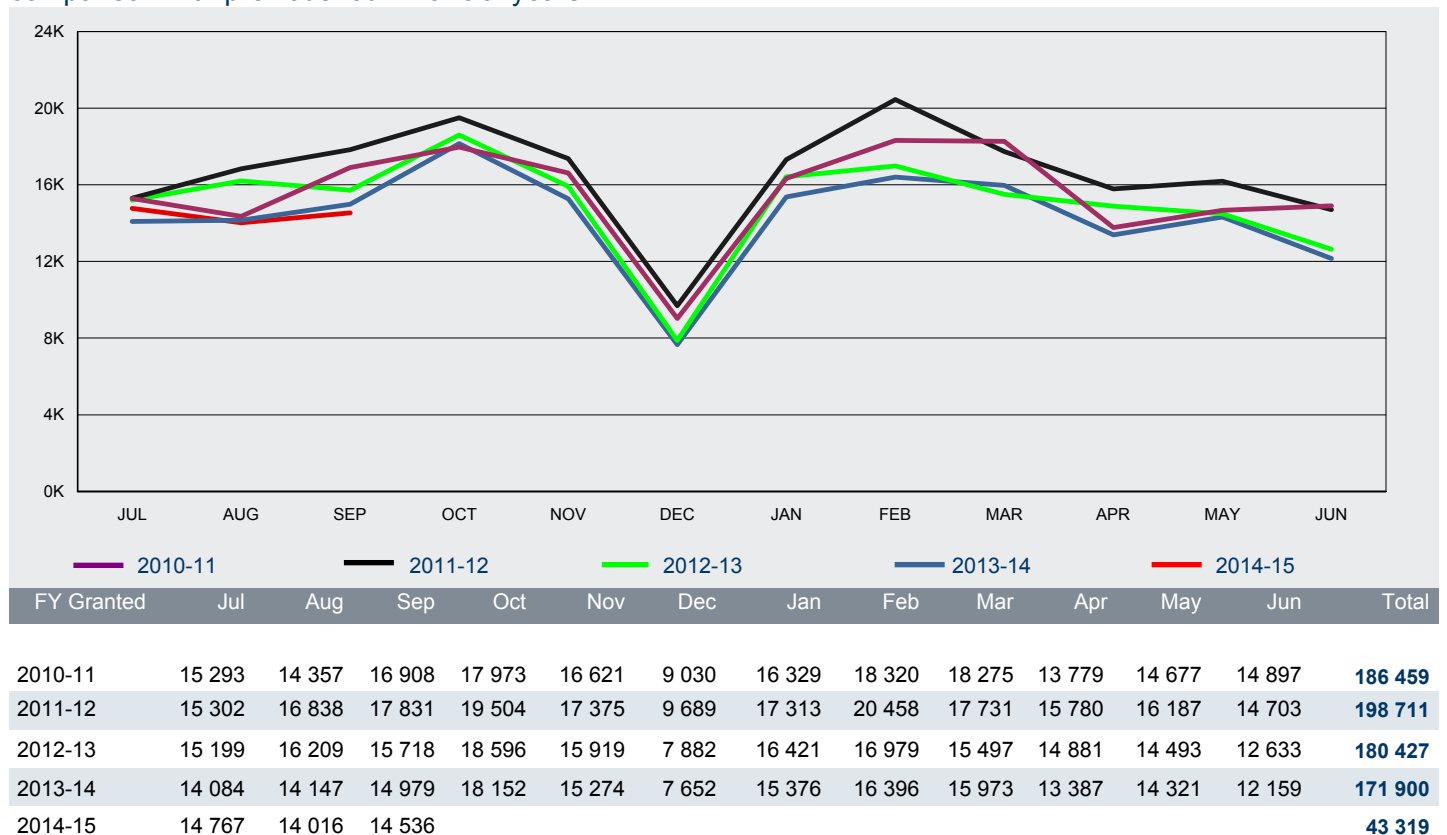
FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2010-11	1 510	1 404	1 273	1 108	1 336	1 545	1 269	1 518	1 555	1 037	994	896	15 445
2011-12	920	1 020	1 124	1 170	1 297	1 144	1 123	1 050	1 231	1 229	1 680	814	13 802
2012-13	1 836	1 505	1 552	1 823	2 046	1 462	1 523	1 270	1 375	1 051	1 390	899	17 732
2013-14	2 177	1 744	1 786	2 147	2 283	1 636	1 496	1 386	1 466	1 437	1 844	875	20 277
2014-15	2 524	1 623	2 196										6 343

2 Granted

2.12 Number of Business Visitor visa applications granted in 2014-15 to 30 September 2014 - comparison with previous four financial years

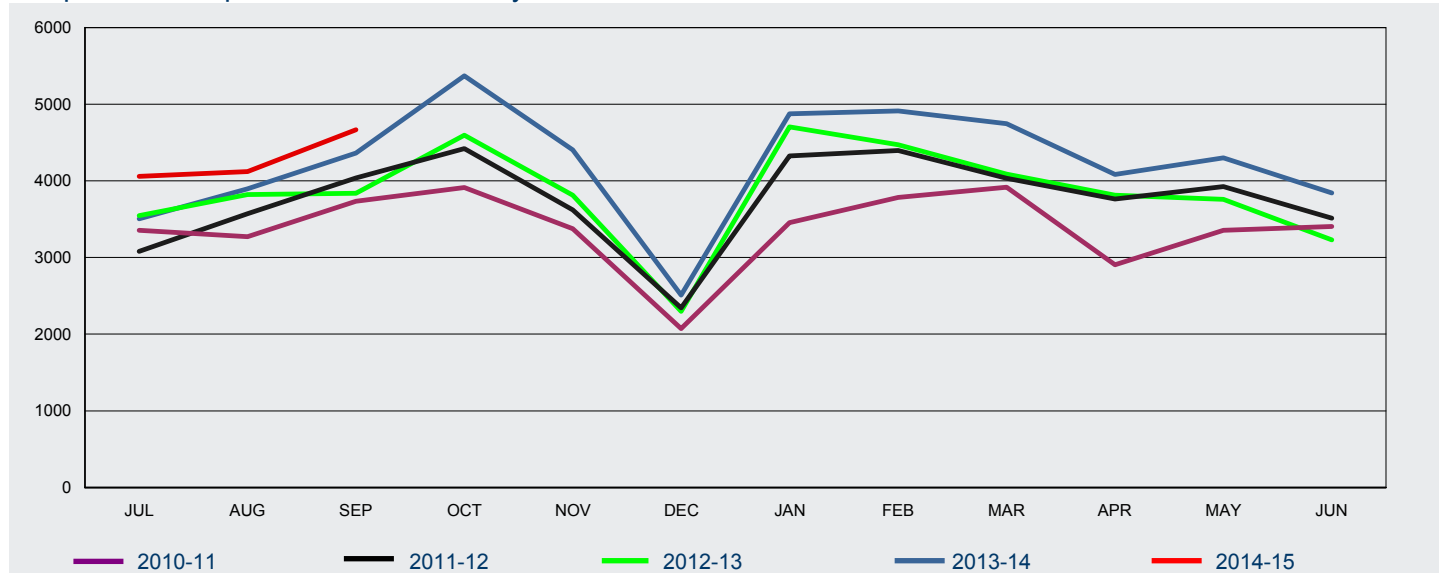


2.13 Number of ETA Business visa applications granted in 2014-15 to 30 September 2014 - comparison with previous four financial years



2 Granted

2.14 Number of eVisitor Business visa applications granted in 2014-15 to 30 September 2014 - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2010-11	3 355	3 270	3 735	3 914	3 378	2 073	3 455	3 784	3 919	2 906	3 356	3 405	40 550
2011-12	3 082	3 572	4 038	4 423	3 620	2 345	4 326	4 396	4 035	3 764	3 927	3 514	45 042
2012-13	3 546	3 823	3 838	4 595	3 813	2 296	4 706	4 473	4 088	3 813	3 761	3 231	45 983
2013-14	3 505	3 897	4 363	5 370	4 404	2 509	4 874	4 911	4 746	4 082	4 299	3 841	50 801
2014-15	4 060	4 122	4 666										12 848

2 Granted

2.15 Number of Tourist Visitor visa applications granted in 2014-15 to 30 September 2014 by citizenship country - comparison with same period in previous year

Citizenship Country	2013-14 to 30/09/13	2014-15 to 30/09/14	% Change from 2013-14	2014-15 as % of Total
China, Peoples Republic of	109 820	127 538	16.1%	48.1%
India	28 431	29 939	5.3%	11.3%
Indonesia	21 918	18 550	-15.4%	7.0%
Philippines	9 023	8 657	-4.1%	3.3%
Thailand	10 244	8 353	-18.5%	3.2%
South Africa	6 256	7 524	20.3%	2.8%
Vietnam	5 329	6 007	12.7%	2.3%
Brazil	4 736	5 496	16.0%	2.1%
Sri Lanka	3 505	4 155	18.5%	1.6%
Fiji	3 370	3 322	-1.4%	1.3%
Papua New Guinea	2 769	2 742	-1.0%	1.0%
Russian Federation	2 880	2 655	-7.8%	1.0%
United Kingdom	2 528	2 163	-14.4%	0.8%
Saudi Arabia	1 411	1 952	38.3%	0.7%
Nepal	1 834	1 859	1.4%	0.7%
Other countries	33 573	34 212	1.9%	12.9%
Total	247 627	265 124	7.1%	100 %

2.16 Number of ETA Tourist visa applications granted in 2014-15 to 30 September 2014 by citizenship country - comparison with same period in previous year

Citizenship Country	2013-14 to 30/09/13	2014-15 to 30/09/14	% Change from 2013-14	2014-15 as % of Total
Japan	80 508	80 630	0.2%	16.9%
United States of America	67 871	71 791	5.8%	15.0%
Malaysia	61 988	67 657	9.1%	14.2%
United Kingdom	64 023	52 651	-17.8%	11.0%
Singapore	37 449	38 692	3.3%	8.1%
Korea, South	34 903	36 139	3.5%	7.6%
HKSAR of the PRC	21 287	23 566	10.7%	4.9%
Taiwan	16 558	20 432	23.4%	4.3%
Canada	19 998	19 221	-3.9%	4.0%
Germany, Fed Republic of	15 319	15 154	-1.1%	3.2%
France	14 178	13 972	-1.5%	2.9%
Italy	8 620	8 313	-3.6%	1.7%
Netherlands, Kingdom of The	5 760	5 403	-6.2%	1.1%
Ireland, Republic of	5 654	5 076	-10.2%	1.1%
Switzerland	5 158	5 003	-3.0%	1.0%
Other countries	15 061	13 538	-10.1%	2.8%
Total	474 335	477 238	0.6%	100 %

2 Granted

2.17 Number of eVisitor Tourist visa applications granted in 2014-15 to 30 September 2014 by citizenship country - comparison with same period in previous year

Citizenship Country	2013-14 to 30/09/13	2014-15 to 30/09/14	% Change from 2013-14	2014-15 as % of Total
United Kingdom	54 144	58 637	8.3%	45.5%
Germany, Fed Republic of	14 450	16 323	13.0%	12.7%
France	9 772	10 685	9.3%	8.3%
Netherlands, Kingdom of The	4 583	5 211	13.7%	4.0%
Ireland, Republic of	4 582	4 958	8.2%	3.8%
Italy	3 919	4 336	10.6%	3.4%
Sweden	3 311	3 513	6.1%	2.7%
Poland	2 920	3 460	18.5%	2.7%
Spain	2 483	2 914	17.4%	2.3%
Switzerland	2 499	2 779	11.2%	2.2%
Denmark	1 828	2 131	16.6%	1.7%
Czech Republic	1 412	1 591	12.7%	1.2%
Norway	1 406	1 578	12.2%	1.2%
Austria	1 168	1 451	24.2%	1.1%
Belgium	1 073	1 444	34.6%	1.1%
Other countries	6 867	7 774	13.2%	6.0%
Total	116 417	128 785	10.6%	100 %

2.18 Number of Sponsored Tourist visa applications granted in 2014-15 to 30 September 2014 by citizenship country - comparison with same period in previous year

Citizenship Country	2013-14 to 30/09/13	2014-15 to 30/09/14	% Change from 2013-14	2014-15 as % of Total
China, Peoples Republic of	860	962	11.9%	15.2%
Vietnam	972	905	-6.9%	14.3%
India	774	873	12.8%	13.8%
Bangladesh	553	677	22.4%	10.7%
Philippines	586	629	7.3%	9.9%
Nepal	183	270	47.5%	4.3%
Sri Lanka	234	253	8.1%	4.0%
Cambodia	174	232	33.3%	3.7%
Pakistan	197	201	2.0%	3.2%
Iran	110	170	54.5%	2.7%
Lebanon	174	126	-27.6%	2.0%
Zimbabwe	64	58	-9.4%	0.9%
Myanmar	43	57	32.6%	0.9%
Fiji	29	53	82.8%	0.8%
Thailand	44	44	0.0%	0.7%
Other countries	710	833	17.3%	13.1%
Total	5 707	6 343	11.1%	100 %

2 Granted

2.19 Number of Business Visitor visa applications granted in 2014-15 to 30 September 2014 by citizenship country - comparison with same period in previous year

Citizenship Country	2013-14 to 30/09/13	2014-15 to 30/09/14	% Change from 2013-14	2014-15 as % of Total
China, Peoples Republic of	20 579	24 884	20.9%	38.9%
India	5 643	5 567	-1.3%	8.7%
Thailand	3 579	3 566	-0.4%	5.6%
Indonesia	3 615	3 338	-7.7%	5.2%
Singapore	1 694	2 558	51.0%	4.0%
Korea, South	1 714	2 426	41.5%	3.8%
Vietnam	2 154	2 273	5.5%	3.6%
Philippines	1 865	2 039	9.3%	3.2%
South Africa	1 283	1 655	29.0%	2.6%
Papua New Guinea	756	1 245	64.7%	1.9%
Japan	706	1 219	72.7%	1.9%
Malaysia	667	1 135	70.2%	1.8%
Brazil	569	700	23.0%	1.1%
Taiwan	281	660	134.9%	1.0%
Fiji	648	571	-11.9%	0.9%
Other countries	8 425	10 059	19.4%	15.7%
Total	54 178	63 895	17.9%	100 %

2.20 Number of ETA Business visa applications granted in 2014-15 to 30 September 2014 by citizenship country - comparison with same period in previous year

Citizenship Country	2013-14 to 30/09/13	2014-15 to 30/09/14	% Change from 2013-14	2014-15 as % of Total
United States of America	14 998	15 675	4.5%	36.2%
Japan	4 924	5 811	18.0%	13.4%
United Kingdom	4 705	4 054	-13.8%	9.4%
Singapore	3 451	3 471	0.6%	8.0%
Malaysia	2 512	2 615	4.1%	6.0%
Canada	2 339	2 270	-2.9%	5.2%
Korea, South	1 620	1 698	4.8%	3.9%
Germany, Fed Republic of	1 631	1 465	-10.2%	3.4%
France	1 154	983	-14.8%	2.3%
HKSAR of the PRC	836	914	9.3%	2.1%
Netherlands, Kingdom of The	837	780	-6.8%	1.8%
Italy	810	674	-16.8%	1.6%
Taiwan	725	584	-19.4%	1.3%
Sweden	346	317	-8.4%	0.7%
Spain	434	314	-27.6%	0.7%
Other countries	1 888	1 694	-10.3%	3.9%
Total	43 210	43 319	0.3%	100 %

2 Granted

2.21 Number of eVisitor Business visa applications granted in 2014-15 to 30 September 2014 by citizenship country - comparison with same period in previous year

Citizenship Country	2013-14 to 30/09/13	2014-15 to 30/09/14	% Change from 2013-14	2014-15 as % of Total
United Kingdom	4 213	4 799	13.9%	37.4%
Germany, Fed Republic of	1 660	1 751	5.5%	13.6%
France	876	1 095	25.0%	8.5%
Netherlands, Kingdom of The	647	707	9.3%	5.5%
Italy	554	595	7.4%	4.6%
Poland	350	453	29.4%	3.5%
Sweden	362	360	-0.6%	2.8%
Denmark	365	338	-7.4%	2.6%
Spain	369	329	-10.8%	2.6%
Ireland, Republic of	279	324	16.1%	2.5%
Finland	181	228	26.0%	1.8%
Switzerland	178	225	26.4%	1.8%
Belgium	219	210	-4.1%	1.6%
Norway	210	193	-8.1%	1.5%
Czech Republic	181	169	-6.6%	1.3%
Other countries	1 121	1 072	-4.4%	8.3%
Total	11 765	12 848	9.2%	100 %

3 Grant rate

For this section:

A grant rate is defined as:

$$\frac{\text{Number of grants}}{\text{Number of decisions}} \times 100$$

where the number of decisions equals the number of grants plus the number of refusals.

A grant rate of 0.00% indicates that no applications were decided during the reporting period.

3 Grant rate

3.01 Grant rate of Visitor visa applications decided in the 3 month period between 1 July 2014 and 30 September 2014 by visa group - comparison with previous four periods

Visa Subclass	01/07/13 to 30/09/13	01/10/13 to 31/12/13	01/01/14 to 31/03/14	01/04/14 to 30/06/14	01/07/14 to 30/09/14
Business					
Business Visitor	95.4%	94.8%	94.5%	94.2%	95.9%
ETA Business	100.0%	100.0%	100.0%	100.0%	100.0%
eVisitor Business	98.6%	98.1%	97.0%	96.9%	97.9%
All Business	97.5%	97.2%	97.2%	96.5%	97.6%
Tourism					
ETA Tourist	100.0%	100.0%	100.0%	100.0%	100.0%
eVisitor Tourist	99.1%	99.1%	98.8%	98.7%	99.1%
Sponsored Tourist	70.1%	63.7%	59.8%	65.2%	75.4%
Tourist Visitor	93.5%	93.2%	93.4%	92.6%	93.2%
All Tourism	97.6%	97.7%	97.5%	97.0%	97.5%
All	97.6%	97.6%	97.4%	97.0%	97.5%

3 Grant rate

3.02 Grant rate for Tourist Visitor visa applications decided in the 3 month period between 1 July 2014 and 30 September 2014 by citizenship country - comparison with previous four periods

Citizenship Country	01/07/13 to 30/09/13	01/10/13 to 31/12/13	01/01/14 to 31/03/14	01/04/14 to 30/06/14	01/07/14 to 30/09/14
China, Peoples Republic of	96.6%	96.0%	96.5%	96.0%	96.1%
India	92.6%	92.3%	92.8%	92.4%	92.1%
Indonesia	97.4%	97.0%	96.5%	97.5%	96.3%
Philippines	86.8%	85.8%	85.0%	81.5%	87.5%
Thailand	94.9%	92.3%	91.5%	87.8%	87.0%
South Africa	99.3%	99.3%	99.0%	98.3%	99.3%
Vietnam	83.7%	84.9%	83.7%	87.8%	87.6%
Brazil	98.6%	99.3%	98.7%	99.1%	99.5%
Sri Lanka	91.0%	92.0%	90.8%	95.8%	95.2%
Fiji	84.1%	90.2%	88.8%	83.3%	82.4%
Papua New Guinea	93.6%	93.8%	90.8%	90.7%	95.0%
Russian Federation	94.8%	94.2%	91.2%	91.0%	92.5%
United Kingdom	92.8%	95.2%	92.1%	92.9%	95.9%
Saudi Arabia	96.9%	97.8%	98.6%	98.9%	97.8%
Nepal	90.2%	87.9%	89.5%	86.2%	90.4%
Other countries	85.8%	87.0%	84.7%	83.8%	85.6%
All Tourist Visitor	93.5%	93.2%	93.4%	92.6%	93.2%

3.03 Grant rate for Sponsored Tourist visa applications decided in the 3 month period between 1 July 2014 and 30 September 2014 by citizenship country - comparison with previous four periods

Citizenship Country	01/07/13 to 30/09/13	01/10/13 to 31/12/13	01/01/14 to 31/03/14	01/04/14 to 30/06/14	01/07/14 to 30/09/14
China, Peoples Republic of	77.8%	76.1%	74.1%	74.5%	84.4%
Vietnam	67.7%	55.9%	51.6%	56.2%	71.4%
India	83.9%	79.4%	76.9%	84.3%	87.5%
Bangladesh	90.7%	86.8%	88.2%	90.9%	94.2%
Philippines	73.5%	65.3%	68.4%	74.6%	76.7%
Nepal	85.9%	79.9%	81.8%	89.9%	93.4%
Sri Lanka	79.9%	82.4%	80.4%	85.8%	80.8%
Cambodia	79.5%	67.3%	72.6%	66.9%	84.1%
Pakistan	59.5%	63.7%	60.2%	56.8%	63.2%
Iran	54.7%	42.5%	42.1%	45.1%	61.6%
Lebanon	33.3%	20.6%	13.4%	14.8%	27.9%
Zimbabwe	71.1%	60.2%	59.0%	65.0%	72.5%
Myanmar	79.6%	73.9%	65.6%	67.3%	83.8%
Fiji	60.4%	57.1%	70.6%	66.7%	85.5%
Thailand	77.2%	62.1%	50.0%	62.2%	66.7%
Other countries	57.0%	58.1%	44.0%	56.1%	65.4%
All Sponsored Tourist	70.1%	63.7%	59.8%	65.2%	75.4%

3 Grant rate

3.04 Grant rate for Business Visitor visa applications decided in the 3 month period between 1 July 2014 and 30 September 2014 by citizenship country - comparison with previous four periods

Citizenship Country	01/07/13 to 30/09/13	01/10/13 to 31/12/13	01/01/14 to 31/03/14	01/04/14 to 30/06/14	01/07/14 to 30/09/14
China, Peoples Republic of	96.8%	96.1%	95.1%	96.4%	97.0%
India	91.1%	92.9%	91.5%	91.8%	92.1%
Thailand	99.7%	99.3%	99.3%	99.4%	99.8%
Indonesia	98.0%	98.8%	97.9%	98.1%	97.6%
Singapore	96.9%	96.1%	97.6%	99.0%	99.9%
Korea, South	99.8%	99.9%	99.8%	99.7%	100.0%
Vietnam	97.9%	96.6%	96.9%	95.8%	97.1%
Philippines	95.3%	96.8%	93.9%	92.7%	97.3%
South Africa	97.5%	95.4%	91.3%	96.3%	97.3%
Papua New Guinea	98.3%	93.7%	98.3%	98.6%	98.0%
Japan	98.6%	99.8%	99.0%	99.6%	100.0%
Malaysia	96.7%	94.8%	96.3%	98.9%	99.6%
Brazil	99.1%	99.4%	99.4%	100.0%	99.3%
Taiwan	97.6%	99.4%	99.2%	98.8%	99.5%
Fiji	94.0%	95.9%	95.1%	95.4%	91.8%
Other countries	89.7%	88.4%	89.8%	86.7%	89.7%
All Business Visitor	95.4%	94.8%	94.5%	94.2%	95.9%

3 Grant rate

3.05 Grant rate for subclass 651 eVisitor visa applications decided in the 3 month period between 1 July 2014 and 30 September 2014 by citizenship country - comparison with previous four periods

Citizenship Country	01/07/13 to 30/09/13	01/10/13 to 31/12/13	01/01/14 to 31/03/14	01/04/14 to 30/06/14	01/07/14 to 30/09/14
Andorra	100.0%	93.8%	85.7%	65.7%	96.0%
Austria	99.2%	99.4%	98.7%	99.0%	98.1%
Belgium	98.9%	99.6%	99.4%	99.0%	99.8%
Brazil	0.0%	0.0%	0.0%	0.0%	100.0%
Bulgaria	82.0%	77.9%	81.7%	85.5%	81.0%
Croatia	92.7%	86.5%	80.3%	88.2%	88.8%
Cyprus	98.6%	98.5%	96.5%	97.3%	99.1%
Czech Republic	99.4%	99.1%	99.3%	99.1%	99.4%
Denmark	99.6%	99.7%	99.5%	99.5%	99.7%
Estonia	98.1%	98.0%	95.7%	95.9%	99.0%
Finland	99.7%	99.7%	97.0%	96.3%	99.0%
France	99.2%	99.2%	99.1%	99.4%	99.4%
Germany, Fed Republic of	99.5%	99.6%	99.3%	99.1%	99.4%
Greece	98.9%	98.9%	92.0%	90.2%	96.2%
Hungary	97.9%	97.9%	97.0%	97.5%	97.4%
Iceland	100.0%	100.0%	95.2%	92.2%	98.6%
Ireland, Republic of	98.7%	98.8%	99.0%	99.0%	99.2%
Italy	99.3%	99.5%	98.9%	97.7%	98.4%
Latvia	93.6%	91.9%	86.3%	85.0%	93.7%
Liechtenstein	100.0%	100.0%	100.0%	100.0%	100.0%
Lithuania	96.9%	93.6%	90.2%	89.6%	95.0%
Luxembourg	100.0%	100.0%	100.0%	98.7%	100.0%
Malta	100.0%	100.0%	98.4%	100.0%	96.2%
Monaco	100.0%	100.0%	100.0%	100.0%	100.0%
Netherlands, Kingdom of The	99.4%	99.4%	98.8%	98.1%	99.2%
Norway	99.4%	99.3%	96.0%	93.8%	98.6%
Poland	99.5%	99.7%	99.5%	99.6%	99.2%
Portugal	99.3%	99.5%	99.2%	99.3%	99.5%
Romania	78.8%	75.9%	74.8%	77.3%	78.5%
Slovakia	98.1%	96.8%	95.7%	96.3%	96.7%
Slovenia	99.2%	99.7%	97.0%	98.8%	99.2%
Spain	99.3%	98.7%	95.1%	96.4%	98.0%
Sweden	99.6%	99.6%	99.0%	99.0%	99.6%
Switzerland	99.8%	99.7%	97.3%	97.1%	97.3%
United Kingdom	99.4%	99.5%	99.5%	99.4%	99.6%
Vatican City State Holy See	100.0%	100.0%	65.0%	23.4%	36.8%
All	99.1%	99.1%	98.6%	98.5%	99.0%

3 Grant rate

3.06 Grant rate for subclass 651 eVisitor business visa applications decided in the 3 month period between 1 July 2014 and 30 September 2014 by citizenship country - comparison with previous four periods

Citizenship Country	01/07/13 to 30/09/13	01/10/13 to 31/12/13	01/01/14 to 31/03/14	01/04/14 to 30/06/14	01/07/14 to 30/09/14
Andorra	0.0%	0.0%	85.7%	62.5%	50.0%
Austria	98.6%	97.9%	96.5%	98.1%	94.3%
Belgium	99.5%	99.5%	98.8%	98.3%	100.0%
Bulgaria	88.6%	89.9%	91.8%	94.5%	94.7%
Croatia	92.1%	95.6%	91.2%	93.2%	96.7%
Cyprus	97.7%	92.3%	85.0%	95.5%	100.0%
Czech Republic	99.5%	98.8%	99.4%	99.4%	100.0%
Denmark	99.7%	100.0%	99.5%	98.7%	99.4%
Estonia	100.0%	97.2%	86.0%	92.9%	100.0%
Finland	98.9%	99.0%	89.6%	93.3%	98.7%
France	98.3%	98.0%	98.8%	98.9%	99.0%
Germany, Fed Republic of	99.0%	98.6%	98.0%	98.4%	98.7%
Greece	100.0%	100.0%	80.7%	87.3%	96.6%
Hungary	98.9%	99.2%	97.4%	99.1%	100.0%
Iceland	100.0%	100.0%	83.3%	73.7%	100.0%
Ireland, Republic of	97.9%	96.9%	96.9%	97.8%	98.5%
Italy	99.5%	99.3%	98.0%	94.8%	97.2%
Latvia	97.5%	93.0%	97.7%	91.7%	88.9%
Lithuania	98.3%	97.9%	93.2%	95.1%	100.0%
Luxembourg	100.0%	100.0%	100.0%	90.9%	100.0%
Malta	100.0%	100.0%	100.0%	100.0%	80.0%
Monaco	100.0%	0.0%	0.0%	0.0%	100.0%
Netherlands, Kingdom of The	98.8%	98.3%	97.7%	95.4%	98.7%
Norway	100.0%	98.1%	90.6%	86.7%	98.0%
Poland	98.9%	99.7%	100.0%	99.0%	96.8%
Portugal	98.3%	99.3%	96.8%	99.2%	97.0%
Romania	92.0%	89.1%	88.7%	82.8%	92.2%
Slovakia	98.4%	98.6%	94.1%	95.2%	95.4%
Slovenia	100.0%	100.0%	79.7%	96.7%	100.0%
Spain	98.1%	96.6%	91.2%	94.8%	95.6%
Sweden	98.9%	99.5%	98.6%	98.8%	99.4%
Switzerland	100.0%	98.8%	92.8%	93.7%	83.3%
United Kingdom	98.7%	98.3%	98.5%	98.6%	98.6%
Vatican City State Holy See	100.0%	0.0%	62.5%	22.2%	50.0%
All Business	98.6%	98.1%	97.0%	96.9%	97.9%

3 Grant rate

3.07 Grant rate for subclass 651 eVisitor tourism visa applications decided in the 3 month period between 1 July 2014 and 30 September 2014 by citizenship country - comparison with previous four periods

Citizenship Country	01/07/13 to 30/09/13	01/10/13 to 31/12/13	01/01/14 to 31/03/14	01/04/14 to 30/06/14	01/07/14 to 30/09/14
Andorra	100.0%	93.8%	85.7%	68.4%	100.0%
Austria	99.3%	99.6%	98.9%	99.2%	98.5%
Belgium	98.8%	99.6%	99.5%	99.1%	99.7%
Bulgaria	79.0%	74.1%	78.4%	82.7%	77.5%
Croatia	92.7%	85.0%	78.1%	87.1%	88.0%
Cyprus	98.7%	98.6%	97.3%	97.4%	99.0%
Czech Republic	99.4%	99.2%	99.3%	99.0%	99.4%
Denmark	99.6%	99.7%	99.5%	99.6%	99.7%
Estonia	97.8%	98.0%	97.0%	96.4%	98.7%
Finland	99.8%	99.7%	98.2%	97.0%	99.0%
France	99.3%	99.3%	99.1%	99.4%	99.4%
Germany, Fed Republic of	99.6%	99.6%	99.4%	99.2%	99.5%
Greece	98.3%	98.7%	98.0%	92.1%	96.0%
Hungary	97.8%	97.8%	96.9%	97.3%	97.2%
Iceland	100.0%	100.0%	98.9%	100.0%	98.2%
Ireland, Republic of	98.8%	98.9%	99.1%	99.1%	99.3%
Italy	99.3%	99.5%	99.1%	98.3%	98.6%
Latvia	93.0%	91.8%	84.7%	83.5%	94.2%
Liechtenstein	100.0%	100.0%	100.0%	100.0%	100.0%
Lithuania	96.5%	93.1%	89.7%	88.0%	94.5%
Luxembourg	100.0%	100.0%	100.0%	100.0%	100.0%
Malta	100.0%	100.0%	98.3%	100.0%	97.9%
Monaco	100.0%	100.0%	100.0%	100.0%	100.0%
Netherlands, Kingdom of The	99.5%	99.5%	99.0%	98.5%	99.3%
Norway	99.3%	99.5%	96.7%	94.9%	98.6%
Poland	99.6%	99.7%	99.4%	99.7%	99.5%
Portugal	99.4%	99.5%	99.5%	99.3%	99.7%
Romania	76.1%	73.2%	71.6%	76.1%	76.3%
San Marino	100.0%	100.0%	75.0%	0.0%	0.0%
Slovakia	98.1%	96.7%	95.8%	96.5%	96.8%
Slovenia	99.1%	99.7%	99.2%	99.2%	99.2%
Spain	99.5%	99.1%	95.9%	96.8%	98.2%
Sweden	99.7%	99.6%	99.1%	99.1%	99.7%
Switzerland	99.8%	99.8%	97.7%	97.6%	98.7%
United Kingdom	99.4%	99.5%	99.6%	99.5%	99.7%
Vatican City State Holy See	100.0%	100.0%	75.0%	25.0%	36.1%
All Tourism	99.1%	99.1%	98.8%	98.7%	99.1%

4 Processing times

This section contains information on 25, 50 and 75 percentile processing times for visitor visa applications.

In general terms:

- 25 percentile** means that 25 per cent of applications granted during the period were processed within the number of days shown in the tables. Conversely, 75 per cent took longer than the number of days shown. This measure gives an indication of how long it is taking to process the more straight-forward visitor visa applications.
- 50 percentile** more commonly known as the median, it means that 50 per cent of applications granted during the period were processed within the number of days shown in the tables. Conversely, 50 per cent took longer than the number of days shown. This measure gives an indication of how long it is taking to process the typical visitor visa applications.
- 75 percentile** means that 75 per cent of applications granted during the period were processed within the number of days shown in the tables. Conversely, 25 per cent took longer than the number of days shown. This measure gives an indication of how long it is taking to process the more complex visitor visa applications.

4 Processing times

4.01 Processing time (in calendar days) for Business Visitor visa applications granted in the 3 month period between 1 July 2014 and 30 September 2014 by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/07/13 to 30/09/13	1/10/13 to 31/12/13	1/01/14 to 31/03/14	1/04/14 to 30/06/14	1/07/14 to 30/09/14
China, Peoples Republic of	25th percentile	1	1	1	1	1
	50th percentile (Median)	4	3	3	2	3
	75th percentile	9	8	6	4	6
India	25th percentile	1	1	1	1	1
	50th percentile (Median)	3	3	2	3	2
	75th percentile	6	6	5	7	4
Thailand	25th percentile	1	0	1	3	1
	50th percentile (Median)	6	1	3	6	3
	75th percentile	8	2	5	8	6
Indonesia	25th percentile	3	2	2	1	1
	50th percentile (Median)	4	4	3	2	2
	75th percentile	6	4	5	5	4
Singapore	25th percentile	0	0	0	0	0
	50th percentile (Median)	1	1	1	1	1
	75th percentile	4	3	4	3	3
Korea, South	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	1	1	1	1
	75th percentile	2	3	1	2	4
Vietnam	25th percentile	0	0	0	1	1
	50th percentile (Median)	2	1	1	2	2
	75th percentile	5	2	3	4	5
Philippines	25th percentile	1	1	1	1	1
	50th percentile (Median)	5	2	2	1	3
	75th percentile	9	5	4	6	7
South Africa	25th percentile	2	2	2	2	2
	50th percentile (Median)	4	4	4	5	6
	75th percentile	9	6	7	8	11
Papua New Guinea	25th percentile	2	3	7	6	8
	50th percentile (Median)	5	11	12	8	10
	75th percentile	6	14	14	10	12
Other countries	25th percentile	0	1	0	1	1
	50th percentile (Median)	4	4	3	4	3
	75th percentile	11	12	8	12	10
All	25th percentile	1	1	1	1	1
	50th percentile (Median)	3	2	2	2	2
	75th percentile	8	7	6	7	6

4 Processing times

4.02 Processing time (in calendar days) for Sponsored Tourist visa applications granted in the 3 month period between 1 July 2014 and 30 September 2014 by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/07/13 to 30/09/13	1/10/13 to 31/12/13	1/01/14 to 31/03/14	1/04/14 to 30/06/14	1/07/14 to 30/09/14
China, Peoples Republic of	25th percentile	10	6	7	7	9
	50th percentile (Median)	23	19	19	23	23
	75th percentile	44	32	35	39	42
Vietnam	25th percentile	8	6	7	7	7
	50th percentile (Median)	18	16	17	22	18
	75th percentile	33	29	35	38	35
India	25th percentile	7	5	8	7	7
	50th percentile (Median)	19	17	17	20	18
	75th percentile	33	29	32	39	35
Bangladesh	25th percentile	7	4	6	6	5
	50th percentile (Median)	17	13	12	15	14
	75th percentile	31	23	21	34	28
Philippines	25th percentile	7	13	10	11	10
	50th percentile (Median)	22	25	24	33	28
	75th percentile	42	42	40	51	45
Nepal	25th percentile	8	5	7	5	5
	50th percentile (Median)	30	14	22	20	15
	75th percentile	53	26	38	38	32
Sri Lanka	25th percentile	8	5	8	19	10
	50th percentile (Median)	21	19	22	36	27
	75th percentile	41	41	36	52	49
Cambodia	25th percentile	5	3	7	5	5
	50th percentile (Median)	18	10	13	18	15
	75th percentile	41	28	30	33	39
Pakistan	25th percentile	15	16	19	10	17
	50th percentile (Median)	31	31	32	27	27
	75th percentile	64	55	66	48	46
Iran	25th percentile	20	22	29	24	18
	50th percentile (Median)	38	36	40	51	36
	75th percentile	81	65	69	76	69
Other countries	25th percentile	11	9	11	15	9
	50th percentile (Median)	26	23	27	35	25
	75th percentile	48	43	46	57	48
All	25th percentile	8	7	8	8	8
	50th percentile (Median)	21	19	20	27	21
	75th percentile	41	35	36	44	40

4 Processing times

4.03 Processing time (in calendar days) for Tourist Visitor visa applications granted in the 3 month period between 1 July 2014 and 30 September 2014 by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/07/13 to 30/09/13	1/10/13 to 31/12/13	1/01/14 to 31/03/14	1/04/14 to 30/06/14	1/07/14 to 30/09/14
China, Peoples Republic of	25th percentile	3	3	2	2	2
	50th percentile (Median)	6	8	4	4	4
	75th percentile	14	18	11	10	9
India	25th percentile	4	4	7	4	1
	50th percentile (Median)	7	7	14	8	4
	75th percentile	14	11	17	13	8
Indonesia	25th percentile	7	8	7	3	6
	50th percentile (Median)	9	10	8	5	8
	75th percentile	11	14	13	9	10
Philippines	25th percentile	8	5	4	2	6
	50th percentile (Median)	13	10	8	6	12
	75th percentile	21	18	15	14	22
Thailand	25th percentile	7	1	2	5	6
	50th percentile (Median)	9	3	4	7	8
	75th percentile	12	6	6	12	10
South Africa	25th percentile	15	13	9	7	6
	50th percentile (Median)	20	20	12	9	13
	75th percentile	25	24	19	13	16
Vietnam	25th percentile	5	4	5	8	6
	50th percentile (Median)	7	7	8	12	13
	75th percentile	11	10	13	16	21
Brazil	25th percentile	3	2	1	0	0
	50th percentile (Median)	4	3	2	1	1
	75th percentile	6	6	3	3	4
Sri Lanka	25th percentile	5	4	2	2	3
	50th percentile (Median)	10	10	8	6	7
	75th percentile	16	16	22	13	12
Fiji	25th percentile	1	4	2	1	6
	50th percentile (Median)	3	6	5	4	8
	75th percentile	6	7	7	7	12
Other countries	25th percentile	3	2	2	1	1
	50th percentile (Median)	7	9	8	6	7
	75th percentile	20	20	19	15	16
All	25th percentile	3	3	2	2	2
	50th percentile (Median)	8	8	6	6	5
	75th percentile	14	16	14	12	12

4 Processing times

4.04 Processing time (in calendar days) for Tourist Visitor OFFSHORE visa applications granted in the 3 month period between 1 July 2014 and 30 September 2014 by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/07/13 to 30/09/13	1/10/13 to 31/12/13	1/01/14 to 31/03/14	1/04/14 to 30/06/14	1/07/14 to 30/09/14
China, Peoples Republic of	25th percentile	3	3	2	2	2
	50th percentile (Median)	6	8	4	4	4
	75th percentile	14	18	11	10	9
India	25th percentile	4	4	7	4	1
	50th percentile (Median)	7	7	14	8	4
	75th percentile	15	11	17	13	8
Indonesia	25th percentile	7	8	7	3	6
	50th percentile (Median)	9	10	8	5	8
	75th percentile	11	14	13	9	10
Philippines	25th percentile	8	5	5	2	6
	50th percentile (Median)	13	10	8	6	12
	75th percentile	21	18	15	14	22
Thailand	25th percentile	7	1	2	5	6
	50th percentile (Median)	9	3	4	7	8
	75th percentile	12	6	6	12	10
South Africa	25th percentile	15	14	9	7	6
	50th percentile (Median)	20	20	12	9	13
	75th percentile	25	24	19	13	16
Vietnam	25th percentile	5	4	5	9	7
	50th percentile (Median)	7	7	8	12	13
	75th percentile	11	10	13	16	21
Brazil	25th percentile	3	2	1	0	0
	50th percentile (Median)	4	3	2	1	1
	75th percentile	6	6	3	3	4
Sri Lanka	25th percentile	5	4	2	2	3
	50th percentile (Median)	10	10	8	6	7
	75th percentile	16	16	22	13	12
Fiji	25th percentile	1	4	2	2	6
	50th percentile (Median)	3	6	5	4	8
	75th percentile	6	7	7	7	12
Other countries	25th percentile	3	3	2	1	1
	50th percentile (Median)	7	10	9	7	7
	75th percentile	20	20	20	15	16
All	25th percentile	4	3	2	2	2
	50th percentile (Median)	8	8	6	6	5
	75th percentile	14	17	14	12	12

4 Processing times

4.05 Processing time (in calendar days) for Tourist Visitor ONSHORE visa applications granted in the 3 month period between 1 July 2014 and 30 September 2014 by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/07/13 to 30/09/13	1/10/13 to 31/12/13	1/01/14 to 31/03/14	1/04/14 to 30/06/14	1/07/14 to 30/09/14
China, Peoples Republic of	25th percentile	1	2	2	2	2
	50th percentile (Median)	6	7	6	7	8
	75th percentile	13	13	12	15	18
India	25th percentile	0	1	1	1	1
	50th percentile (Median)	2	3	3	4	4
	75th percentile	7	7	9	9	13
Philippines	25th percentile	1	3	3	3	4
	50th percentile (Median)	6	8	7	8	10
	75th percentile	15	15	15	14	20
United Kingdom	25th percentile	1	1	1	1	1
	50th percentile (Median)	1	1	2	1	1
	75th percentile	3	3	4	4	4
Malaysia	25th percentile	2	5	3	6	3
	50th percentile (Median)	9	9	9	10	12
	75th percentile	15	16	14	15	21
Korea, South	25th percentile	1	3	4	3	4
	50th percentile (Median)	7	7	8	7	10
	75th percentile	14	14	16	14	17
United States of America	25th percentile	1	1	1	1	1
	50th percentile (Median)	1	1	1	1	1
	75th percentile	4	3	4	4	4
Vietnam	25th percentile	1	1	1	2	1
	50th percentile (Median)	5	8	6	7	7
	75th percentile	13	13	13	15	18
Indonesia	25th percentile	2	2	3	4	3
	50th percentile (Median)	6	8	7	9	7
	75th percentile	13	12	15	21	16
Germany, Fed Republic of	25th percentile	0	1	1	1	1
	50th percentile (Median)	1	1	1	2	1
	75th percentile	3	3	4	5	4
Other countries	25th percentile	1	1	1	1	1
	50th percentile (Median)	2	2	2	2	2
	75th percentile	7	6	7	7	9
All	25th percentile	1	1	1	1	1
	50th percentile (Median)	3	3	3	3	3
	75th percentile	9	8	9	10	14

5 Applications on hand

5 Applications on hand

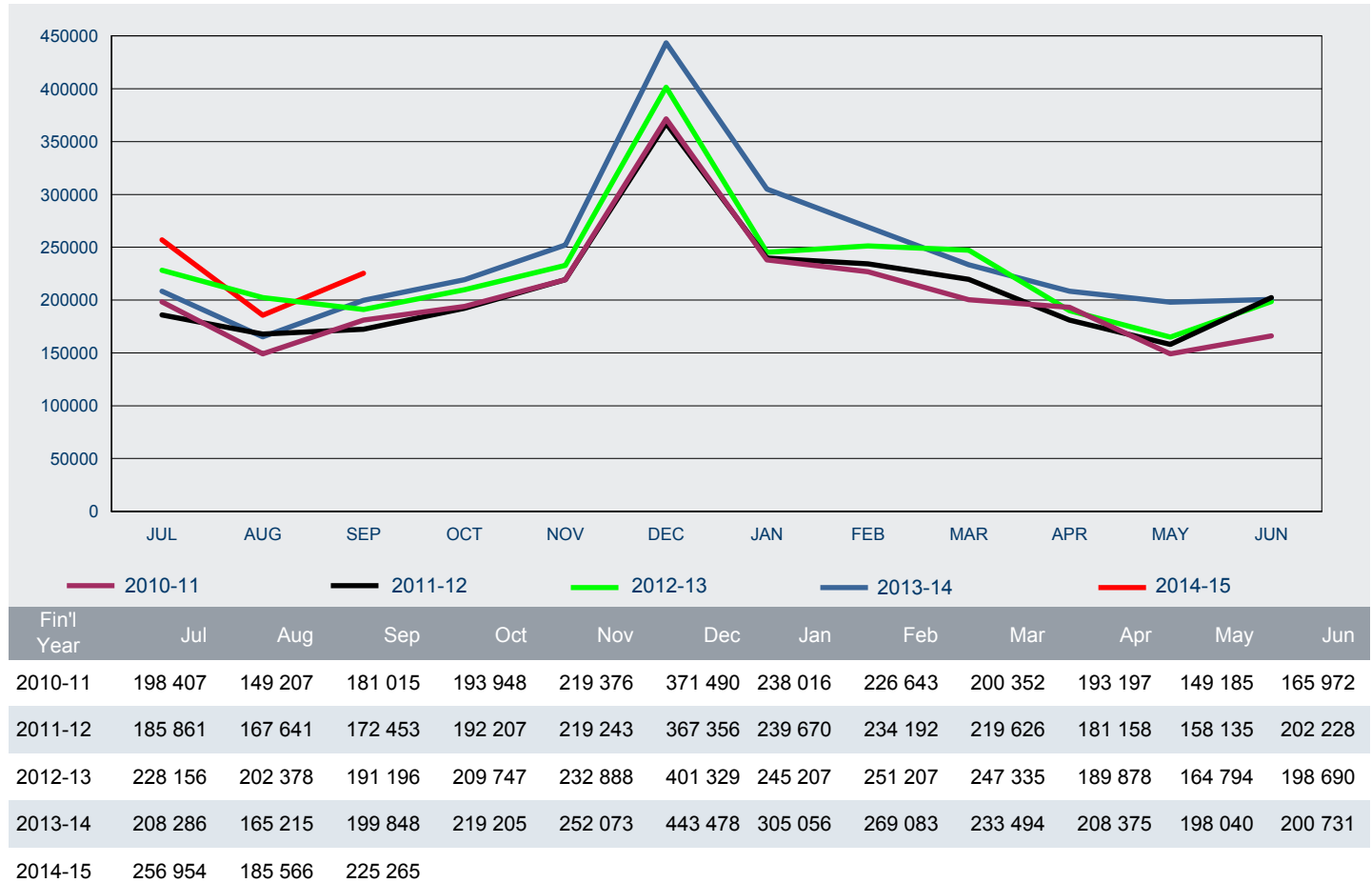
5.01 Number of Visitor visa applications on hand at 30 September 2014 by visa group - comparison with previous four periods

Visa Subclass	On hand at 30/09/13	On hand at 31/12/13	On hand at 31/03/14	On hand at 30/06/14	On hand at 30/09/14
Tourism					
Tourist Visitor	35 633	48 104	33 671	35 739	37 815
ETA Tourist	64	78	98	72	103
eVisitor Tourist	1 765	1 043	1 058	800	1 416
Sponsored Tourist	2 603	2 209	2 260	2 898	2 473
sub total Tourism	40 065	51 434	37 087	39 509	41 807
Business					
Business Visitor	7 032	4 968	4 867	5 428	4 382
ETA Business	6	< 5	7	27	15
eVisitor Business	181	114	241	133	192
Sponsored Business	0	0	0	0	0
sub total Business	7 219	5 086	5 115	5 588	4 589
Total	47 284	56 520	42 202	45 097	46 396

6 Visa holders in Australia

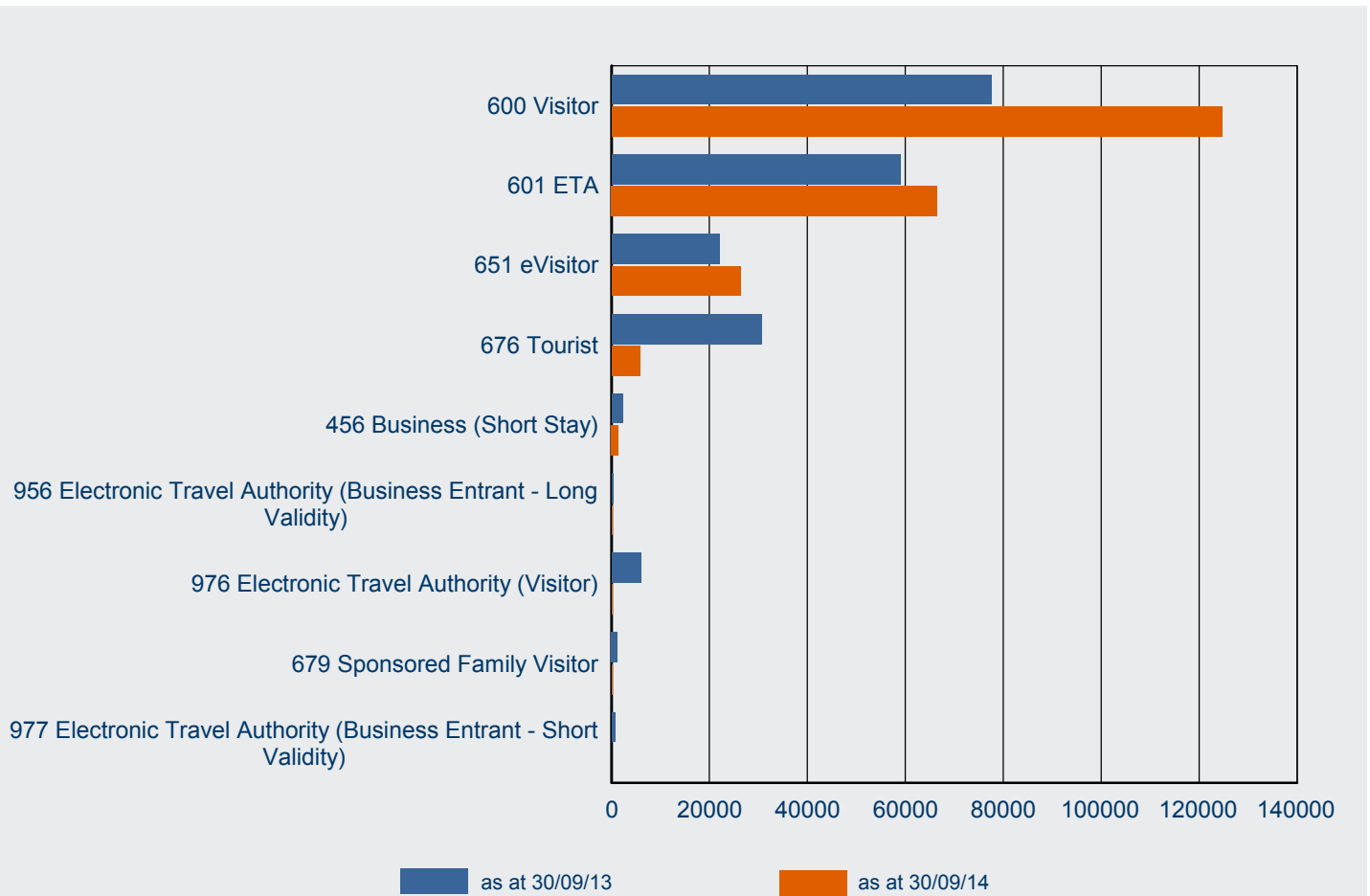
6 Visa holders in Australia

6.01 Number of Visitor visa holders in Australia at the end of each month in 2014-15 to 30 September 2014 by month - comparison with previous four financial years



6 Visa holders in Australia

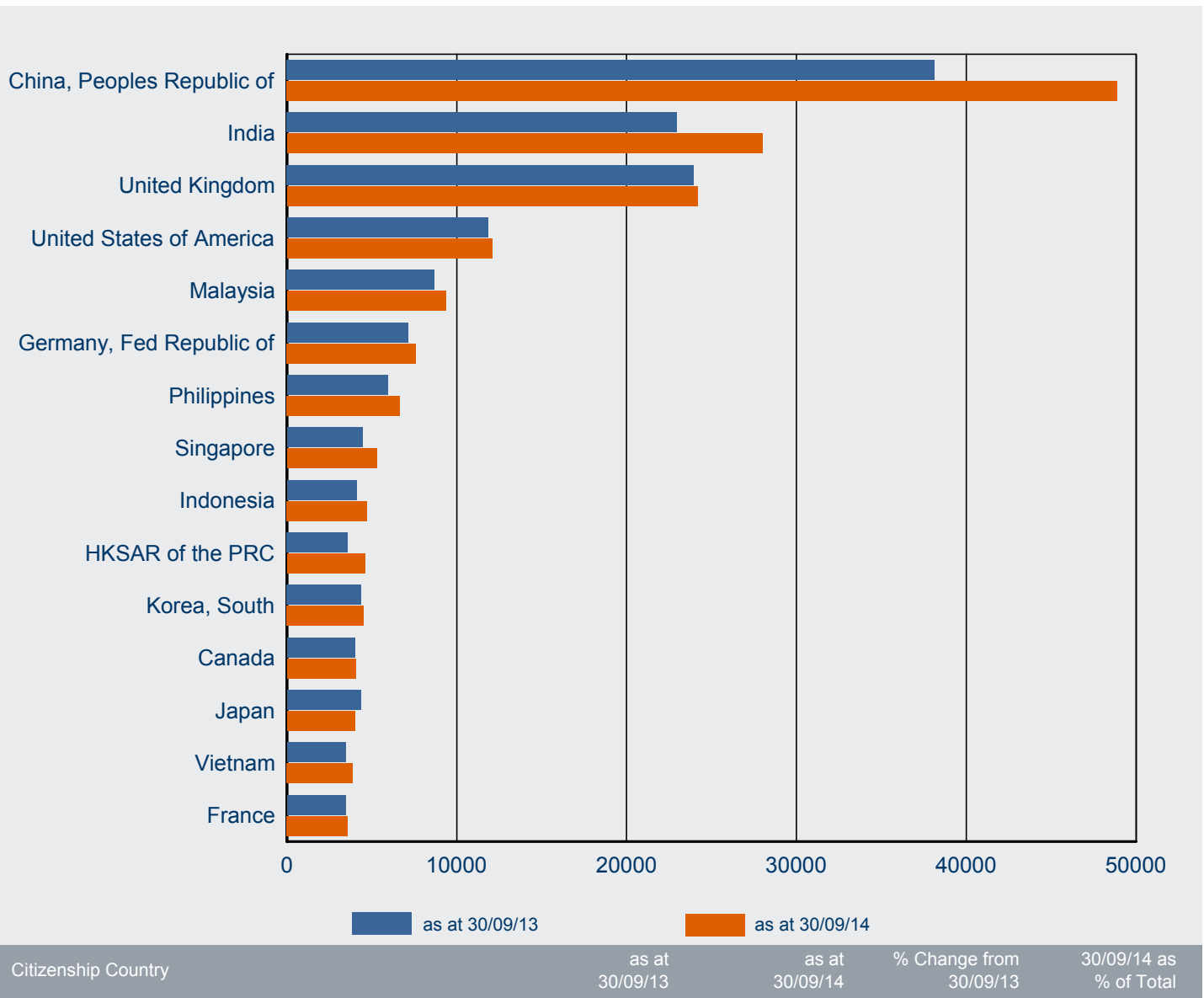
6.02 Number of Visitor visa holders in Australia as at 30 September 2014 by visa subclass - comparison with same date in previous year



Visa Subclass	as at 30/09/13	as at 30/09/14	% Change from 30/09/13	30/09/14 as % of Total
600 Visitor	77 484	124 755	61.0%	55.4%
601 ETA	58 925	66 525	12.9%	29.5%
651 eVisitor	22 103	26 382	19.4%	11.7%
676 Tourist	30 655	5 816	-81.0%	2.6%
456 Business (Short Stay)	2 279	1 393	-38.9%	0.6%
956 Electronic Travel Authority (Business Entrant - Long Validity)	383	229	-40.2%	0.1%
976 Electronic Travel Authority (Visitor)	6 061	80	-98.7%	0.0%
679 Sponsored Family Visitor	1 190	69	-94.2%	0.0%
977 Electronic Travel Authority (Business Entrant - Short Validity)	768	16	-97.9%	0.0%
Total	199 848	225 265	12.7%	100.0%

6 Visa holders in Australia

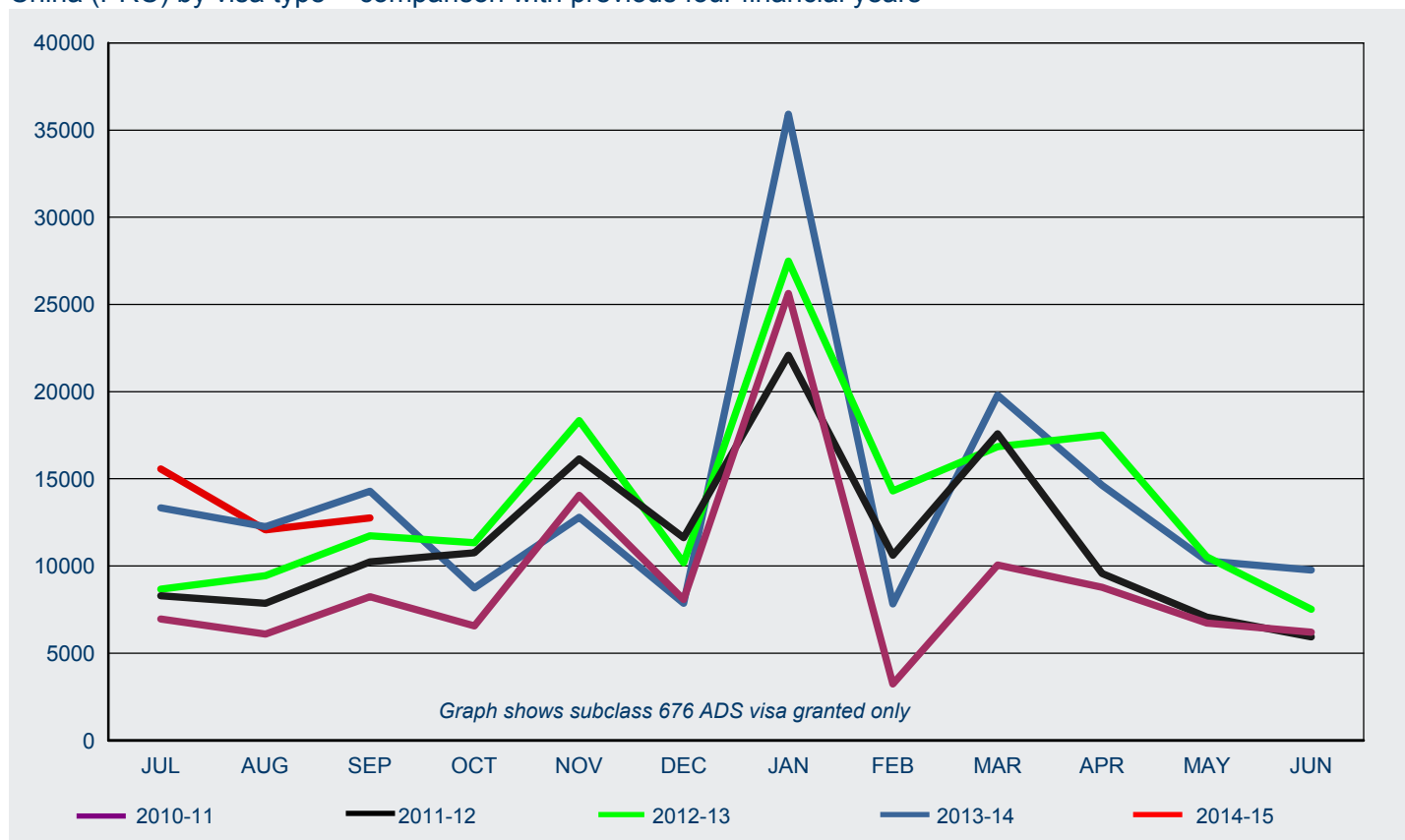
6.03 Number of Visitor visa holders in Australia as at 30 September 2014 by citizenship country - comparison with same period in previous year



7 Approved Destination Status (ADS)

7 Approved Destination Status (ADS)

7.01 Number of subclass 676 and subclass 600 visa applications granted in 2014-15 to 30 September 2014 under the tourism stream where the citizenship country is Peoples Republic of China (PRC) by visa type - comparison with previous four financial years



subclass 676/600 ADS for PRC

FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2010-11	6 952	6 103	8 243	6 569	14 047	8 070	25 622	3 235	10 052	8 786	6 723	6 207	110 609
2011-12	8 294	7 851	10 244	10 760	16 140	11 631	22 087	10 614	17 589	9 569	7 075	5 943	137 797
2012-13	8 673	9 445	11 728	11 340	18 336	10 181	27 492	14 305	16 839	17 511	10 522	7 522	163 894
2013-14	13 343	12 258	14 287	8 737	12 795	7 865	35 916	7 816	19 793	14 628	10 284	9 775	167 497
2014-15	15 572	12 077	12 765										40 414

subclass 676/600 non-ADS for PRC

FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2010-11	11 200	10 290	10 546	8 174	12 942	15 047	18 689	5 514	10 673	9 485	10 418	14 268	137 246
2011-12	14 570	14 440	12 707	10 978	18 016	17 382	19 003	11 621	12 212	13 452	13 531	19 913	177 825
2012-13	18 909	18 262	17 626	15 108	20 473	19 731	33 006	10 615	14 937	15 153	16 277	20 550	220 647
2013-14	26 512	23 118	20 302	20 141	29 628	35 135	41 988	12 995	22 790	20 227	24 292	28 886	306 014
2014-15	33 024	24 364	29 736										87 124

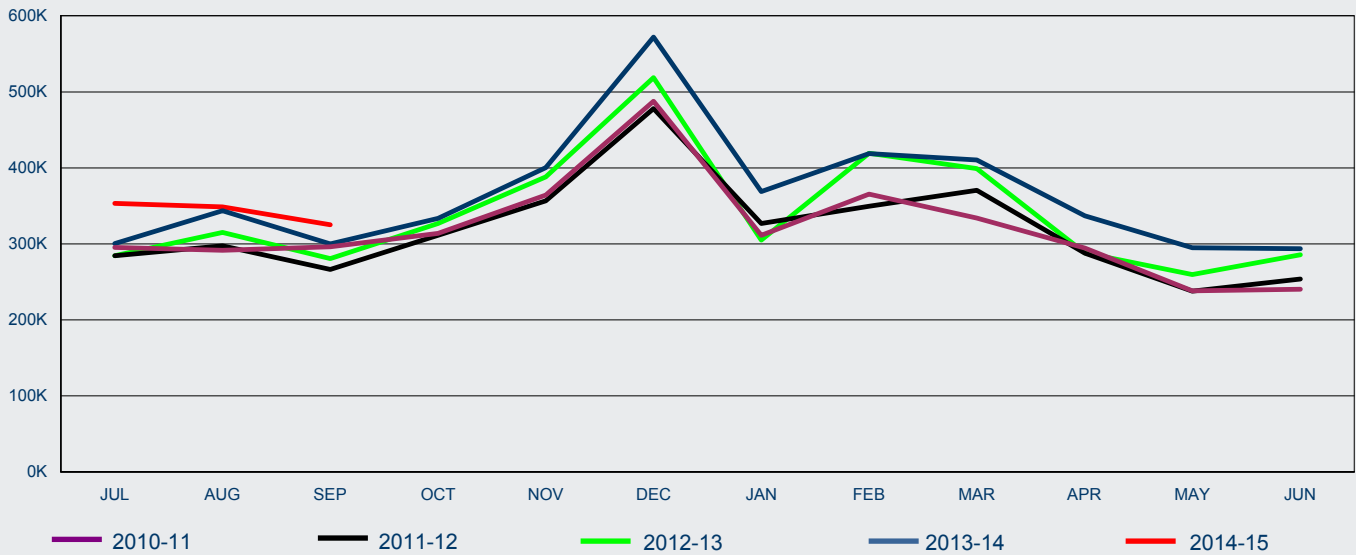
Total subclass 676/600 for PRC

FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2010-11	18 152	16 393	18 789	14 743	26 989	23 117	44 311	8 749	20 725	18 271	17 141	20 475	247 855
2011-12	22 864	22 291	22 951	21 738	34 156	29 013	41 090	22 235	29 801	23 021	20 606	25 856	315 622
2012-13	27 582	27 707	29 354	26 448	38 809	29 912	60 498	24 920	31 776	32 664	26 799	28 072	384 541
2013-14	39 855	35 376	34 589	28 878	42 423	43 000	77 904	20 811	42 583	34 855	34 576	38 661	473 511
2014-15	48 596	36 441	42 501										127 538

8 Arrivals

8 Arrivals

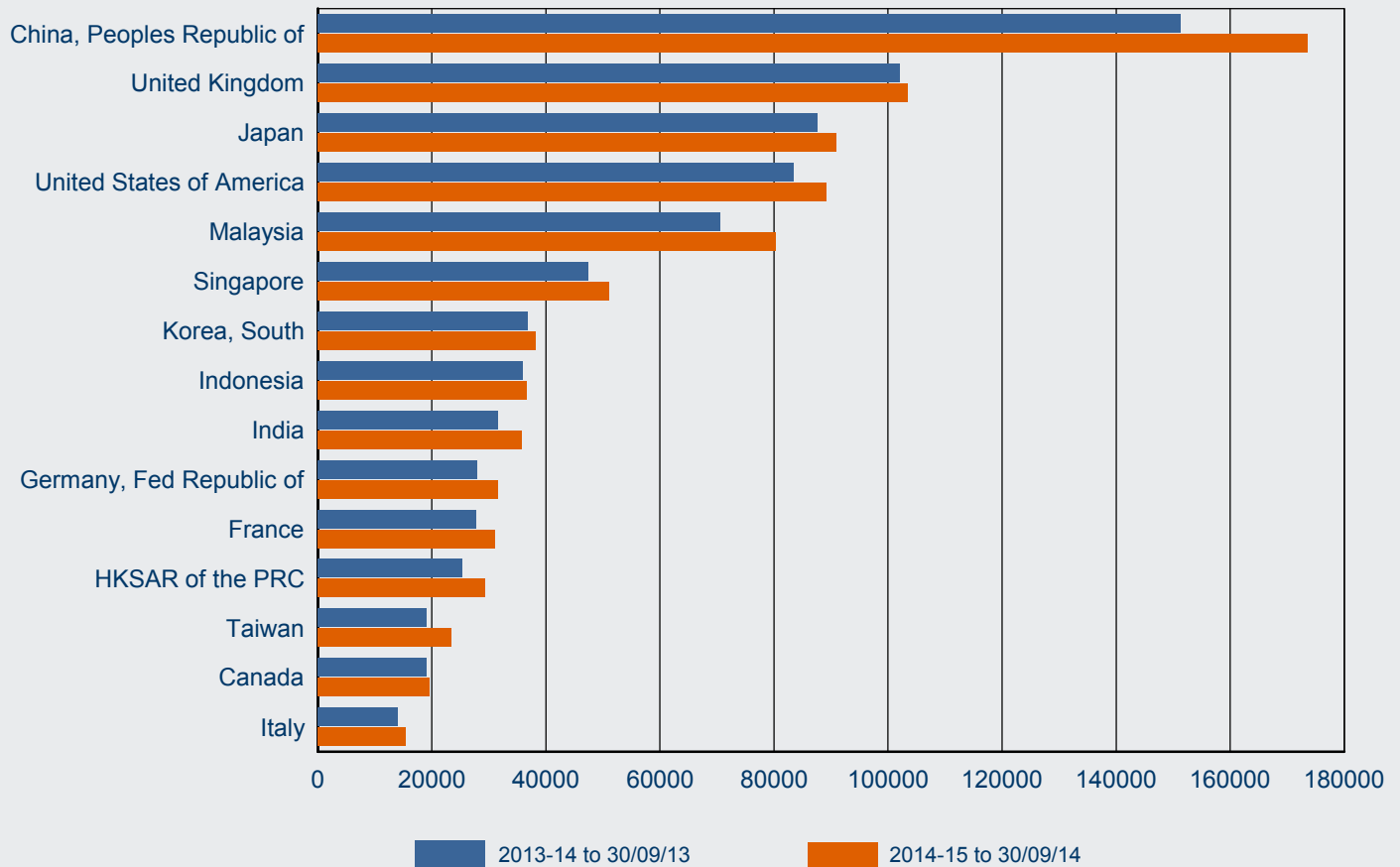
8.01 Number of Visitor visa arrivals ('000) in 2014-15 to 30 September 2014 - comparison with previous four financial years



FY Arrived	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2010-11	295	291	296	314	364	488	311	366	334	295	238	240	3 833
2011-12	284	297	266	311	357	478	327	350	371	288	238	254	3 821
2012-13	284	315	280	327	388	519	305	419	399	288	260	286	4 070
2013-14	300	344	300	333	401	572	369	419	410	337	295	293	4 373
2014-15	353	349	325										1 027

8 Arrivals

8.02 Number of Visitor visa arrivals in 2014-15 to 30 September 2014 by citizenship country - comparison with same period in previous year



Citizenship Country	2013-14 to 30/09/13	2014-15 to 30/09/14	% Change from 2013-14	2014-15 as % of Total
China, Peoples Republic of	151 364	173 669	14.7%	16.9%
United Kingdom	102 063	103 507	1.4%	10.1%
Japan	87 677	91 006	3.8%	8.9%
United States of America	83 471	89 298	7.0%	8.7%
Malaysia	70 568	80 421	14.0%	7.8%
Singapore	47 388	51 105	7.8%	5.0%
Korea, South	36 863	38 134	3.4%	3.7%
Indonesia	35 972	36 663	1.9%	3.6%
India	31 536	35 713	13.2%	3.5%
Germany, Fed Republic of	27 870	31 645	13.5%	3.1%
France	27 785	31 032	11.7%	3.0%
HKSAR of the PRC	25 277	29 318	16.0%	2.9%
Taiwan	19 086	23 477	23.0%	2.3%
Canada	18 979	19 657	3.6%	1.9%
Italy	14 124	15 497	9.7%	1.5%
Other countries	164 065	177 283	8.1%	17.3%
Total	944 088	1 027 425	8.8%	100.0%

