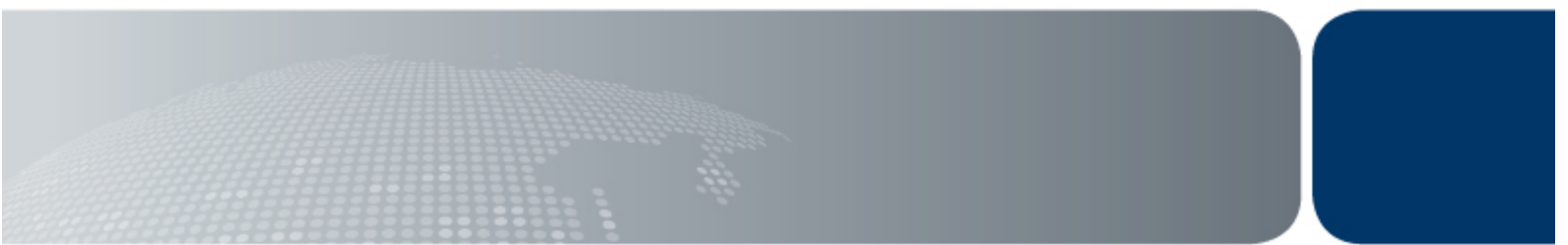




Australian Government  
Department of Immigration  
and Citizenship

# Visitor visa program quarterly report

Quarter ending at 30 September 2012





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## About this report

This report provides quarterly data about the Visitor visa program administered by the Department of Immigration and Citizenship (the department). The report has been produced to assist tourism industry stakeholders and policymakers.

It is expected that this report will be further developed over time to increase and improve information sharing about the Visitor visa program.

Data is sourced from several departmental visa processing and recording systems. Data can be dynamic and there can be delays in transmission of information from the department's global operations. Variations in figures between this report and previous reports can occur. Due to these issues, figures for the current financial year should always be considered provisional.

For privacy reasons < 5 has been used where a number in a table is between 1 and 4.

Further data about the Visitor visa program, including Visitor visa grants by subclass and citizenship from the 2005-06 to the 2010-11 financial year is available at the department's website at [www.immi.gov.au/media/statistics/](http://www.immi.gov.au/media/statistics/)

Further information about the Visitor visa program is available at [www.immi.gov.au/visitors](http://www.immi.gov.au/visitors).

## Enquiries

Any comments or enquiries concerning this report should be sent to [visa.reporting@immi.gov.au](mailto:visa.reporting@immi.gov.au) quoting report id BR0112.

## Definition of terms

Applicant type:	Under the Migration Regulations 1994 (the Regulations), there are two types of applicants. These are primary applicants and secondary applicants.
Approved Destination Status (ADS):	This scheme facilitates the travel of organised tour groups from the People's Republic of China (PRC) to Australia by approved travel agents. Tourists under the ADS scheme are granted a subcategory of the Tourist (subclass 676) visa and do not require a visa label.
Auto grant:	An automated process by which an electronic visa application is checked against security and immigration risk business rules and, if the automated checks are satisfied, the visa is granted, often within minutes after lodgement. Electronic applications which do not satisfy automated checks are referred for manual assessment by a visa processing officer.
Citizenship country:	The country of citizenship of the visa applicant or visa holder. Where a visa applicant or visa holder has more than one citizenship country, either the citizenship of the travel document or the citizenship nominated by the visa applicant is used.
Decided:	The term used for counts of decisions. See below for definition of "decisions".
Decisions:	An outcome where a decision-maker (including system-generated decision-making) grants or refuses a visa or sponsorship application.
eLodged:	Visa application lodged electronically, by eligible passport holders, via the departmental website. Visas that can be eLodged are the eVisitor (subclass 651) visa and the Tourist (subclass 676) visa (also known as the e676).
ETA:	Electronic Travel Authority. An electronic visa available to citizens from low risk countries. The term "low risk" applies to countries which issue ETA eligible passports. A list of these can be found on the department's website.
Granted:	Unless otherwise specified, the number of visas granted includes primary and review grants.
Lodged:	Lodged is the count of paper applications receipted in a departmental office or submitted electronically.
Offshore:	In this report, the term refers to the location of the client at the time of lodging the application.
On hand:	A visa application, nomination or sponsorship that has not been finalised.
Onshore:	In this report, refers to the location of the client at the time the application was lodged. An onshore applicant may already hold a visa of the same kind or may be applying for another type of visa.
Visa applicant:	Used to refer to clients applying for a visa. Unless otherwise specified, the term covers both primary and secondary applicants.
Visa holders in Australia:	The number of visa holders lawfully in Australia. This is not a count of all valid visas, as a number of visa holders may be outside Australia on the snapshot date.

# Background to the Visitor visa program

Visitor visa subclasses can be divided into Tourism and Business streams:

## Tourism:

1. Tourist (Subclass 676) visa. This visa allows people to visit Australia for tourism purposes. This may include a holiday or recreation, or to visit family and friends. This visa can be applied for either onshore or offshore and may also be used for other short-term non-work purposes including study for up to three months. This visa can also be applied for online (known as the “e676”) by eligible passport holders.\*
2. Sponsored Family Visitor (Subclass 679) visa. This visa allows people who are outside of Australia, and have an eligible sponsor in Australia (an eligible relative or Australian Government official willing to sponsor them), to travel to Australia for a holiday and to visit family. This visa is intended for higher risk visitors and contains additional requirements which are designed to provide assurance that the visa holder will comply with their visa conditions and depart Australia before their visa expires. A formal sponsorship is to be completed by an Australian citizen/permanent resident and in some cases a security bond is requested where the decision-maker has residual concerns about the visa applicant’s intention to abide by the visa conditions.
3. Electronic Travel Authority (ETA) (Visitor) (Subclass 976). This visa is designed for ETA eligible passport holders\* who are outside of Australia and who want to visit Australia for tourism purposes. It allows an applicant to stay in Australia for up to three months on each visit within a 12 month period from the date of grant, or for the life of the passport if it is less than 12 months. It can be applied for online, through a travel agent, airline or specialist service provider or at an Australian visa office outside of Australia.
4. eVisitor (Subclass 651 - Tourist Entrant). This visa is designed for people outside of Australia who want to visit Australia for tourism purposes. It can only be lodged online and is available to certain European nationals\*, as it was introduced in October 2008 to meet the Australian Government’s undertaking to have reciprocal short stay travel arrangements with the European Union. It allows a stay of up to three months on each visit within a 12 month period from the date of grant.

\* Note: For e676, ETA and eVisitor eligible passports, please refer to the table on the next page.

## Business:

5. Business (Short Stay) (Subclass 456) visa. This visa allows business people to make a short business visit to Australia for up to three months during their visa validity period. Business activities may include attending meetings, conferences, site visits, exploring business opportunities or, in limited circumstances, specialised non-ongoing work. The visa holder cannot engage in work in Australia that might otherwise be carried out by an Australian citizen or permanent resident.
6. Sponsored Business Visitor (Short Stay) (Subclass 459) visa. This visa has the same purpose as the Subclass 456 visa but requires the business person to have an approved sponsor in Australia (a representative from an approved organisation or an Australian government official).
7. ETA (Business Entrant - Short Validity) (Subclass 977). This visa is designed for ETA eligible passport holders\* who are outside of Australia and who want to make a short business visit to Australia. It allows an applicant to stay in Australia for up to three months on each visit within a 12 month period from the date of grant, or for the life of the passport if it is less than 12 months. It can be applied for online, through a travel agent, airline or specialist service provider or at an Australian visa office outside of Australia.
8. ETA (Business Entrant - Long Validity) (Subclass 956). This visa has the same purpose as the Subclass 977 visa but is valid for the life of the passport.
9. eVisitor (Subclass 651 - Business Entrant). This visa is designed for people outside of Australia who want to visit Australia for short term business purposes. It can only be lodged online and is available to certain European nationals\*, as it was introduced in October 2008 to meet the Australian Government’s undertaking to have reciprocal short stay travel arrangements with the European Union. It allows a stay of up to three months on each visit within a 12 month period from the date of grant.
10. Superyacht Crew (Subclass 488) visa. This temporary visa allows the crew of superyachts to enter Australia to undertake the usual day to day routine maintenance or business of these vessels while at sea. The applicant may be either inside or outside of Australia when the visa is granted. The visa is a multiple entry visa and permits the visa holder to work onboard these vessels in Australia for up to one year, with the option to extend their stay. Additionally, the crew must be sponsored by an owner or captain of the superyacht who is an approved superyacht crew sponsor.

\* Note: For e676, ETA and eVisitor eligible passports, please refer to the table on the next page.

## Background to the Visitor visa program - continued

### Eligible Passports for Electronic Lodgement of Visitor Visa Applications

Country	ETA	Tourist e676	eVisitor 651
Andorra	✓	✓	✓
Argentina		✓	
Austria	✓	✓	✓
Bahrain		✓	
Belgium	✓	✓	✓
Brazil		✓	
Brunei	✓	✓	
Bulgaria		✓	✓
Canada	✓	✓	
Chile		✓	
Croatia		✓	
Cyprus		✓	✓
Czech Republic		✓	✓
Denmark	✓	✓	✓
Estonia		✓	✓
Finland	✓	✓	✓
France	✓	✓	✓
Germany	✓	✓	✓
Greece	✓	✓	✓
Hong Kong	✓	✓	
Hungary		✓	✓
Iceland	✓	✓	✓
India *		✓	
Ireland	✓	✓	✓
Italy	✓	✓	✓
Japan	✓	✓	
Kuwait		✓	
Latvia		✓	✓
Liechtenstein	✓	✓	✓
Lithuania		✓	✓
Luxembourg	✓	✓	✓
Malaysia	✓	✓	
Maldives		✓	
Malta	✓	✓	✓
Monaco	✓	✓	✓
Netherlands	✓	✓	✓
Norway	✓	✓	✓
Oman		✓	
Poland		✓	✓
Portugal	✓	✓	✓
Qatar		✓	
Romania		✓	✓
San Marino	✓	✓	✓
Saudi Arabia		✓	
Singapore	✓	✓	
Slovakia		✓	✓
Slovenia		✓	✓
South Korea	✓	✓	
Spain	✓	✓	✓
Sweden	✓	✓	✓
Switzerland	✓	✓	✓
Taiwan	✓		
Turkey (Officials Only)		✓	
United Arab Emirates		✓	
United Kingdom (BNO)	✓		
United Kingdom (British Citizens)	✓	✓	✓
United States of America	✓	✓	
Vatican City	✓	✓	✓

\* Indian passport holders can only access e676 through selected Preferred Aussie Specialist agents



# Background to the Visitor visa program - continued

## Family members

Tourist Visitors (except those applying for Sponsored Family Visitor visas) must lodge separate applications, unless they are included in the passport of the main applicant.

Business Visitors and Sponsored Family Visitors can apply to have partners and dependent children under the age of eighteen accompany them to Australia.

## Visa requirements

To be eligible for a Visitor visa, applicants must have a genuine intention to stay in Australia temporarily as a visitor (for tourism or business purposes).

Applicants must also meet certain health and character requirements, and may be asked to undergo a health examination, and/or provide police certificates for each country they have lived in for 12 months or more over the last ten years since turning 16.

In order to meet the financial requirements for the grant of a Visitor visa, applicants must be able to demonstrate that they have access to sufficient funds to cover themselves (and their family where relevant) during their stay in Australia, including health insurance where required. They may be asked to provide evidence of funds.

## Ability to work

Work on a Tourist visa is not permitted. This is enforced by a mandatory “no work” condition imposed on all Tourist visas.

Work on a Business Visitor visa is permitted in very limited circumstances where the work is non-ongoing (no more than six weeks for the validity of the visa) and highly skilled in nature.

A Business Visitor visa holder cannot engage in work in Australia that might otherwise be carried out by an Australian citizen or permanent resident.

Where a person is found to be working in breach of their visa conditions, they may face visa cancellation and be subject to an exclusion period.

## Ability to study

Tourist visa holders may study for up to three months. This may be an award or non-award course, however, the entire course must not be longer than 3 months in duration.

Business Visitor visa holders may undertake informal study for up to three months, where it is related to their profession and does not lead to a formal award (other than a language training program).

## Volunteering

Tourist visa holders may be able to work as a volunteer where the work is genuinely voluntary and no remuneration is received in return for the activities.

# Background to the Visitor visa program - continued

## Extending stay

Visitor visas cannot be 'extended'. However Visitor visa holders may extend their stay in Australia by applying for another visa, such as a Tourist (subclass 676) visa, at least two weeks before their current visa expires.

An additional visa may be granted if the applicant has complied with the conditions of their previous visa, meets all eligibility criteria for this visa, and does not have a 'No further stay' condition on their current visa.

It is not possible to apply for a Business Visitor visa in Australia.

## Visa refusals

A decision to refuse a Visitor visa application is made when the delegate of the Minister for Immigration and Citizenship is not satisfied that the applicant meets the legal criteria for grant of a visa. When refusing a visa application, the department provides an applicant, or their agent, with a written decision record that sets out the reason for the decision.

Reasons for refusal of Visitor visa applications may include:

- failure to meet financial, health or character requirements; and/or
- failure to satisfy the department that the applicant is a genuine visitor.

## Processing standards

The department aims to finalise 75 per cent of Visitor visa applications within the following timeframes:

- for non-sponsored visitors where the application is lodged onshore - one working day for low risk applicants and one week for high risk applicants;
- for non-sponsored visitors where the application is lodged offshore - one working day for low risk applicants and one month for high risk applicants;
- for sponsored visitors (all sponsored visitor applications are lodged onshore) - 1.5 months.

The processing service standard applies where all documents are submitted with the application form. The process may be delayed if applications are incomplete or if additional information is required, including health examination and/or character checks.

**Note:** Low risk refers to persons holding Electronic Travel Authority (ETA) eligible passports, and high risk refers to persons who are not ETA eligible.

## Recent key initiatives

- In September 2011, the Department began publishing Modified Non-Return Rate (MNRR) data on its public website at [www.immi.gov.au/media/statistics/quarterly-report-20110930.htm](http://www.immi.gov.au/media/statistics/quarterly-report-20110930.htm). MNRR is a key indicator of Visitor visa compliance and is considered by visa processing officers when determining the level of risk posed by a visa applicant. Publication of MNRR data provides greater transparency of the decision-making process for clients and other external stakeholders.
- On 1 March 2012, the Department commenced a six month trial allowing selected Approved Destination Status (ADS) agents in China to lodge independent Tourist visa applications and receive streamlined processing.
- To support tourism in new markets, in 2011-12 the Department expanded access to the online version of the Tourist (subclass 676) visa, known as 'e676', to citizens of Argentina, Brazil, Chile, Croatia, the Maldives and Turkey (officials only). The e676 offers benefits including electronic payment of the visa application charge, quicker decision-making and label-free travel.
- The Department has expanded the take up of travel without a visa label being placed in passports, with China, India, Indonesia, Singapore and Vietnam agreeing to allow their citizens to travel to Australia without having a visa label. The majority of visitors to Australia travel label-free and the Department is working to further expand this opportunity to other visitors.
- The Department has continued to expand its network of Australian Visa Application Centres (AVACs), managed by Service Delivery Partners overseas, to provide better access and more service options to our offshore clients. New AVACs opened in Beijing and Shanghai on 10 September 2012.



# Executive Summary

## Key Points

- There was a 5.8% increase in tourism Visitor visa applications in the quarter ending 30 September 2012 (801 191) compared with the same quarter in 2011 (757 496). The increase was driven by growth in lodgements by citizens of China (22.3% to 85 916), Malaysia (up 18% to 52 966) and Singapore (up 35.7% to 34 949).
- The United Kingdom remained the largest source country for tourism visitors to Australia in the quarter ending 30 September 2012 with 113 441 visa application lodgements, followed by China (85 916). Japan (84 335) has replaced the United States of America (68 954) as the third largest source country.
- 126 397 business Visitor visa applications were lodged in the quarter ending 30 September 2012. This is a 2.2% increase compared with the same quarter in 2011 (123 734), and is largely driven by growth from India and China.
- The grant rate for Visitor visas for the quarter ending 30 September 2012 remained stable at 97.5%.
- 29 846 Tourist (subclass 676) visas were granted under the Approved Destination Status (ADS) scheme in the quarter ending 30 September 2012, representing 35.2% of all subclass 676 grants to Chinese tourists.
- On 30 September 2012, there were 191 257 Visitor visa holders in Australia.

## 1 Applications lodged

927 588 Visitor visa applications were lodged in the quarter ending 30 September 2012. This is a 5.3% increase over the same quarter in 2011 (881 230).

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126 397 business Visitor visa applications were lodged in the quarter ending 30 September 2012. This is a 2.2% increase compared with the same quarter in 2011 (123 734), and is largely driven by growth from India and China (up 26% and 12.8% respectively). Business visitor growth is slowing after a peak in July 2012.

## 2 Visas granted

901 303 Visitor visas were granted in the quarter ending 30 September 2012. This is a 5.5% increase over the same quarter in 2011 (854 355).

778 528 tourism Visitor visas were granted in the quarter ending 30 September 2011-12. This is 5.9% higher than the same quarter in 2011 (734 901) and reflects an increase in Tourist (subclass 676) visa grants (up from 189 258 to 216 204) and eVisitor (subclass 651) visa grants (up from 84 882 to 95 568).

122 775 business Visitor visas were granted in the quarter ending 30 September 2012. This is a 2.8% increase over the same quarter in 2011 (119 454).

4 898 Sponsored Family Visitor (Subclass 679) visas were granted in the quarter ending 30 September 2012. This is a 59.9% increase over the same quarter in 2011 and reflects an increase in lodgements and decisions as well as community engagement efforts to facilitate genuine visits.

## 3 Grant rates

The grant rate for Visitor visas for the quarter ending 30 September 2012 remained stable at 97.5%, compared with 97.3% for the same quarter in 2011.

## 4 Auto grant rates for eLodged Applications

The auto grant rate for eLodged Tourist (subclass 676) visas for the quarter ending 30 September 2012 fell marginally to 59.4%, compared to 61.3% in the same quarter in 2011.

The auto grant rate for eVisitor Tourist Entrant (subclass 651) visas for the quarter ending 30 September 2012 increased slightly to 90.1%, compared to 89.1% in the same quarter in 2011.

The auto grant rate for eVisitor Business Entrant (subclass 651) visas for the quarter ending 30 September 2012 increased slightly to 85.2%, compared to 83.3% in the same quarter in 2011.

## Executive Summary - continued

### 5 Processing times

During the quarter ending 30 September 2012, 75% of offshore Tourist (subclass 676) visa applications were processed within ten calendar days and 75% of Business (Short Stay) (subclass 456) visa applications were processed within six calendar days. These processing times are consistent with the same quarter in 2011.

During the quarter ending 30 September 2012, 75% of onshore Tourist (subclass 676) visa applications were processed within eight calendar days. This is an improvement over the same quarter in 2011 (13 calendar days) and reflects an increased uptake of the e676 online lodgement option.

During the quarter ending 30 September 2012, 75% of Sponsored Family Visitor (subclass 679) visa applications were processed within 27 calendar days, compared to 57 calendar days for the same quarter in 2011.

Processing times increase if applications are incomplete or if additional information is required, including health examinations and/or character checks.

### 6 Applications on hand

On 30 September 2012, there were 52 022 Visitor visa applications on hand. This is a 12.6% increase over the 46 177 applications on hand on the same date in 2011. This reflects an increase in the number of paper Tourist (subclass 676) visa applications lodged in the quarter ending 30 September 2012.

To ensure that onshore applicants do not become unlawful because their existing visas expire before a new visa is granted, bridging visas are granted until a decision is made on their application.

### 7 Visa holders In Australia

On 30 September 2012, there were 191 257 Visitor visa holders in Australia. This is 10.9% higher than the 172 501 Visitor visa holders in Australia on the same date in 2011.

Tourist (subclass 676) visa holders made up the largest cohort with 91 234 visa holders in Australia, followed by ETA (subclass 976) with 63 717 visa holders.

The number of Visitor visa holders in Australia at any given time is influenced by a range of factors, including exchange rates, holiday periods, major events and a general increase in tourists from Asia (particularly China).

### 8 Approved Destination Status (ADS)

29 846 Tourist (subclass 676) visas were granted under the ADS scheme in the quarter ending 30 September 2012. This is a 7% increase over the same quarter in 2011 (26 389).

ADS grants made up 35.2% of all subclass 676 grants to Chinese tourists in the quarter ending 30 September 2012, a minor decrease on the same quarter in 2011 (38.7%). This reflects stronger growth in independent travel from Chinese tourists.

### 9 Arrivals data

In the quarter ending 30 September 2012, there were 880 078 arrivals on Visitor visas. This is a 3.8% increase over the same quarter in 2011 (848 050) and reflects increased arrivals from China (up 21.5% to 117 443), Japan (up 4.6% to 93 546), Malaysia (up 9.1% to 58 272) and Singapore (up 23.2% to 43 260).

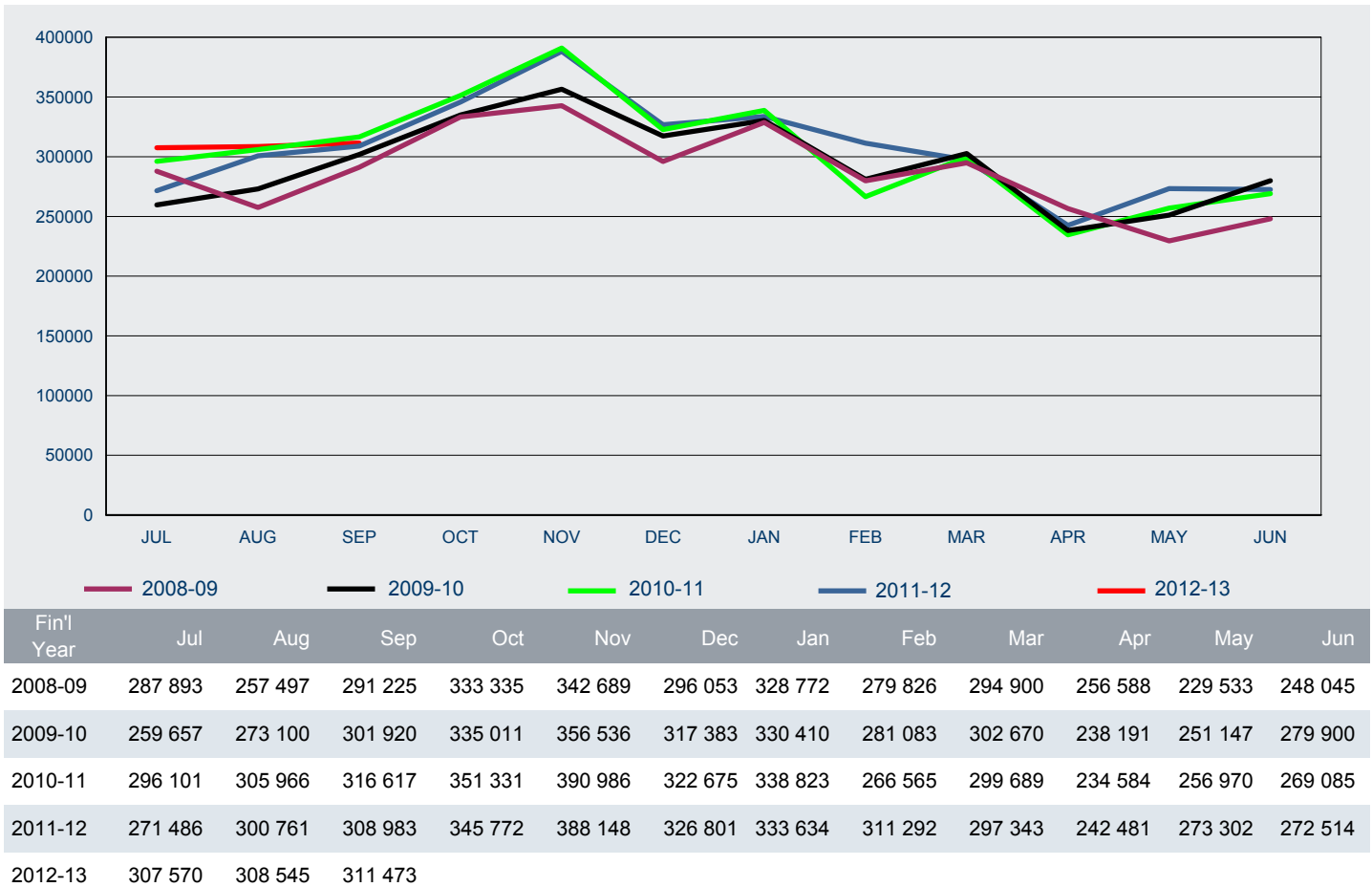
There were 748 823 arrivals on tourism Visitor visas during the quarter ending 30 September 2012. This was higher than the same quarter in 2011 (720 229) but lower than the same quarter in 2010 (763 410).

There were 131 255 arrivals on business Visitor visas during the quarter ending 30 September 2012. This was higher than the same quarters in 2011 (127 821) and 2010 (119 582).

# 1 Lodged

# 1 Lodged

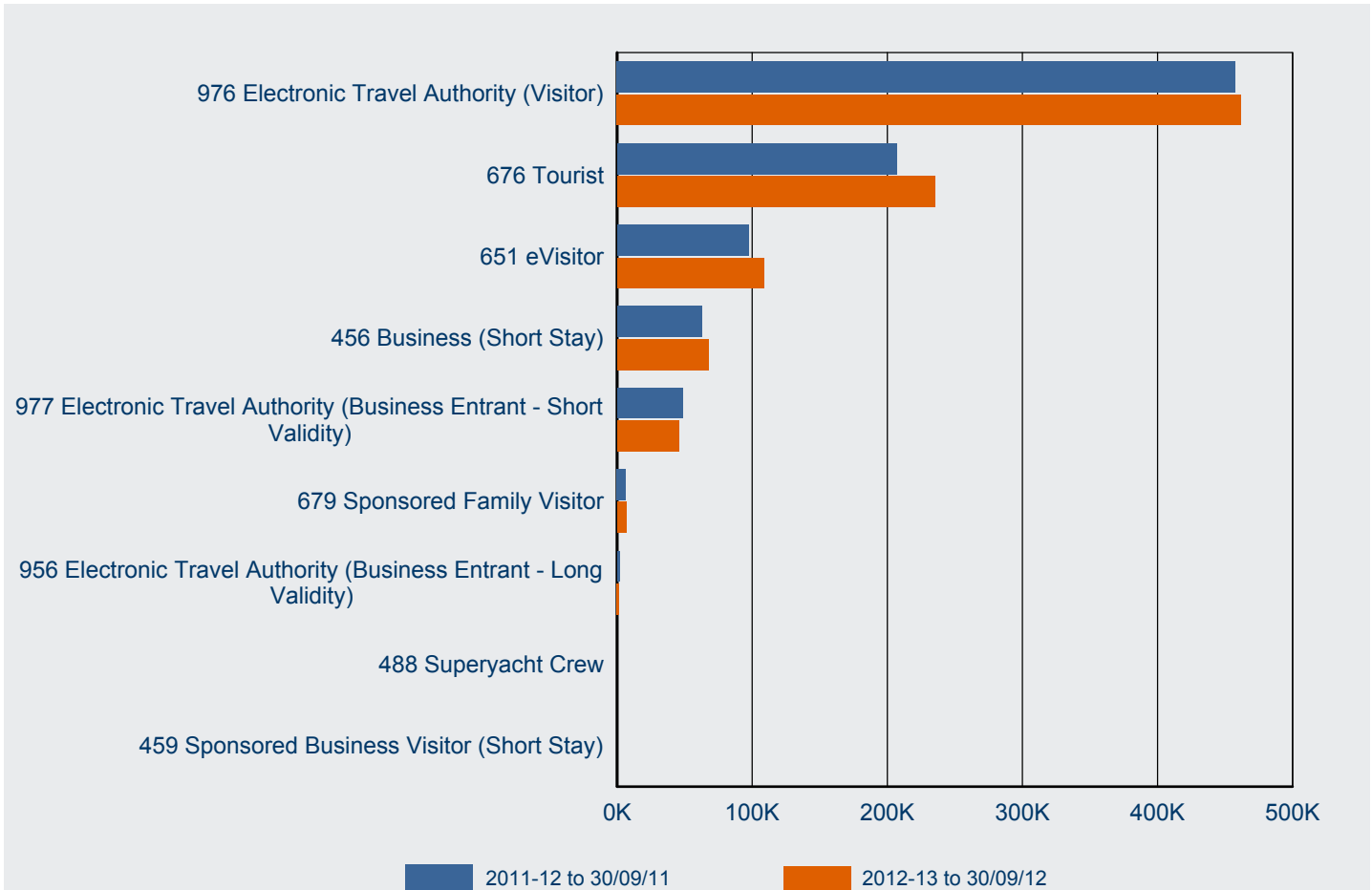
1.01 Number of Visitor visa applications lodged in 2012-13 to 30 September 2012 by month - comparison with previous four financial years





# 1 Lodged

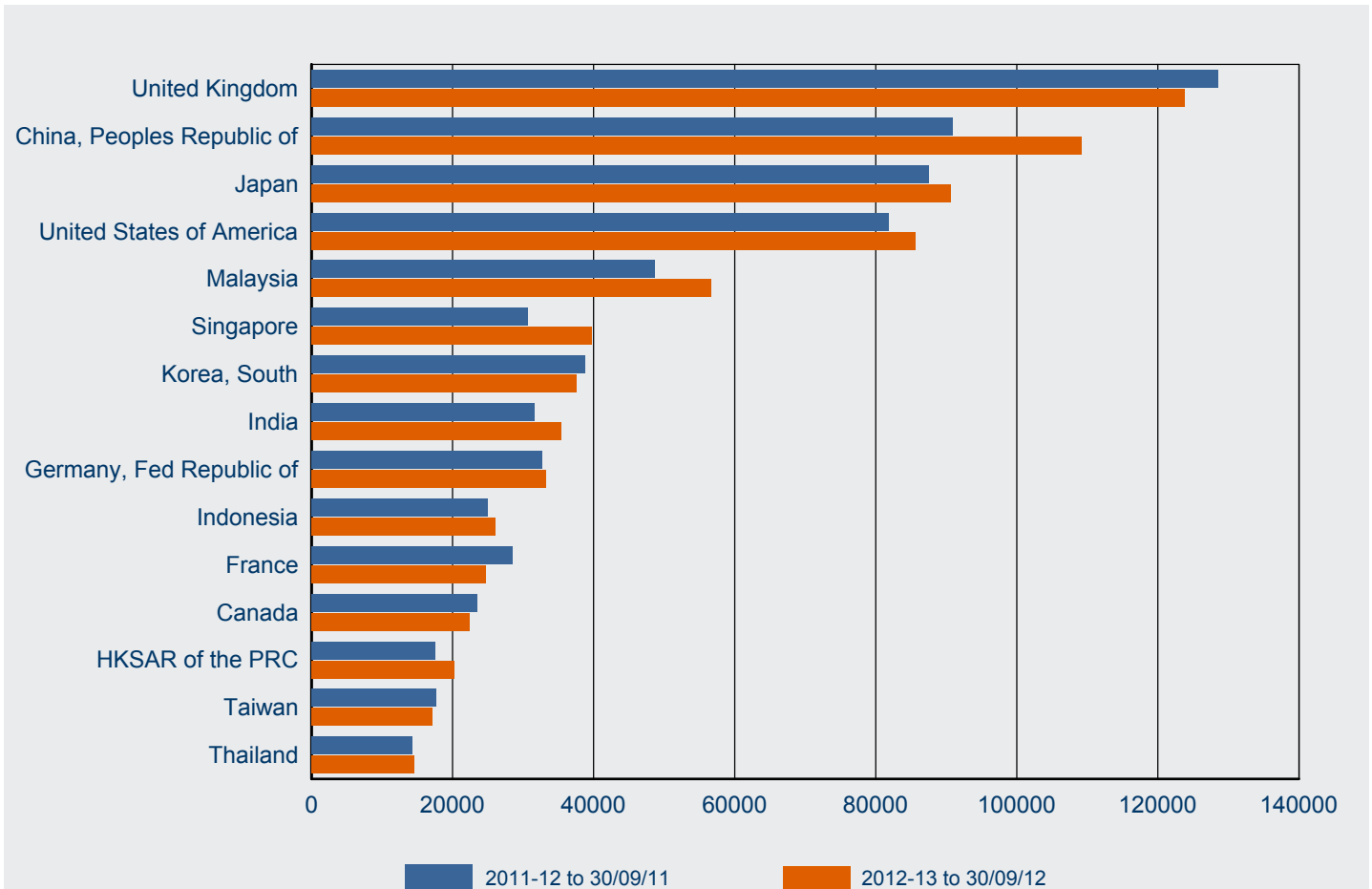
1.02 Number of Visitor visa applications lodged in 2012-13 to 30 September 2012 by visa subclass - comparison with same period in previous year



Visa Subclass	2011-12 to 30/09/11	2012-13 to 30/09/12	% Change from 2011-12	2012-13 as % of Total
976 Electronic Travel Authority (Visitor)	457 692	461 934	0.9%	49.8%
676 Tourist	207 168	235 167	13.5%	25.4%
651 eVisitor	97 085	108 472	11.7%	11.7%
456 Business (Short Stay)	62 776	67 930	8.2%	7.3%
977 Electronic Travel Authority (Business Entrant - Short Validity)	48 347	45 492	-5.9%	4.9%
679 Sponsored Family Visitor	6 450	6 991	8.4%	0.8%
956 Electronic Travel Authority (Business Entrant - Long Validity)	1 634	1 476	-9.7%	0.2%
488 Superyacht Crew	49	80	63.3%	0.0%
459 Sponsored Business Visitor (Short Stay)	29	46	58.6%	0.0%
<b>Total</b>	<b>881 230</b>	<b>927 588</b>	<b>5.3%</b>	<b>100.0%</b>

# 1 Lodged

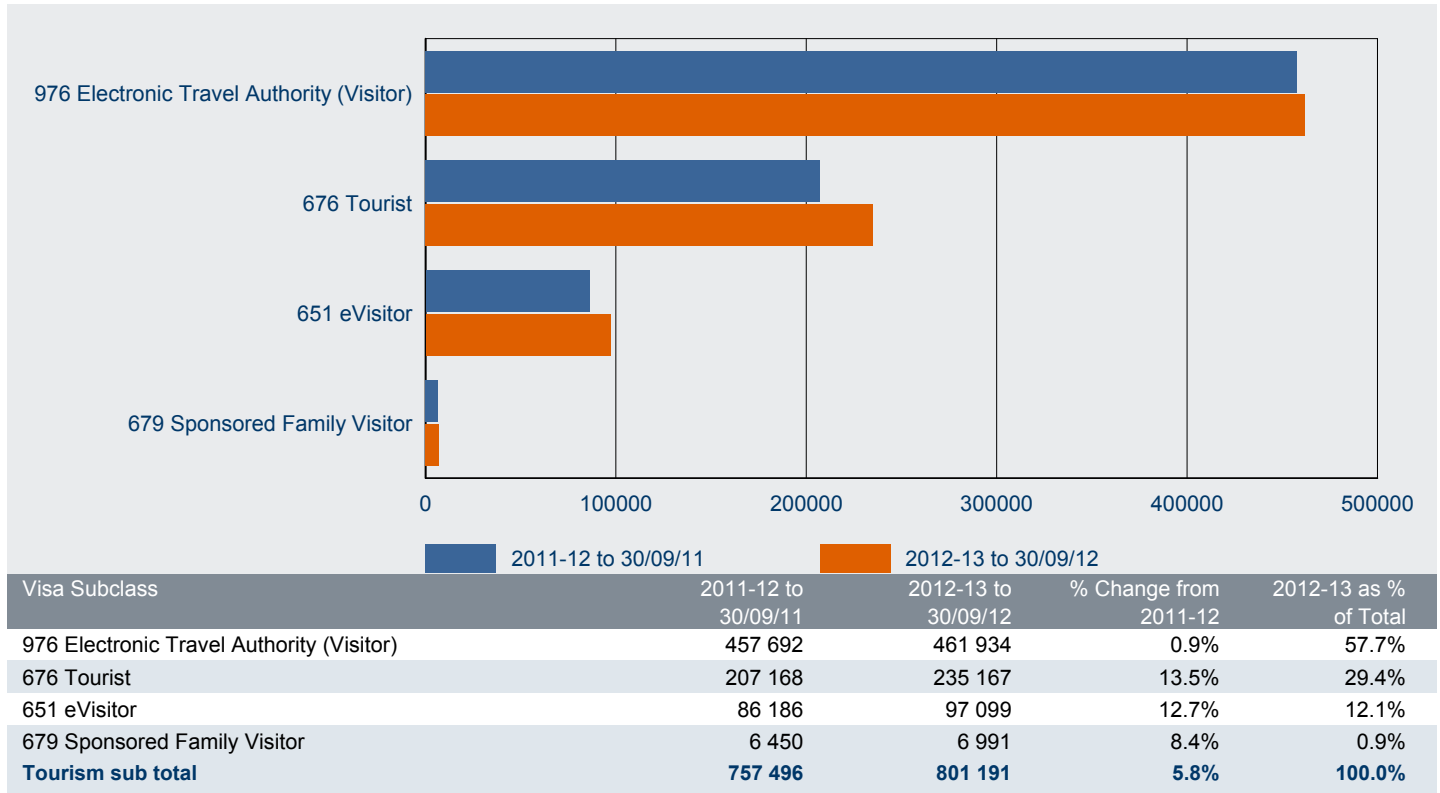
1.03 Number of Visitor visa applications lodged in 2012-13 to 30 September 2012 by citizenship country - comparison with same period in previous year



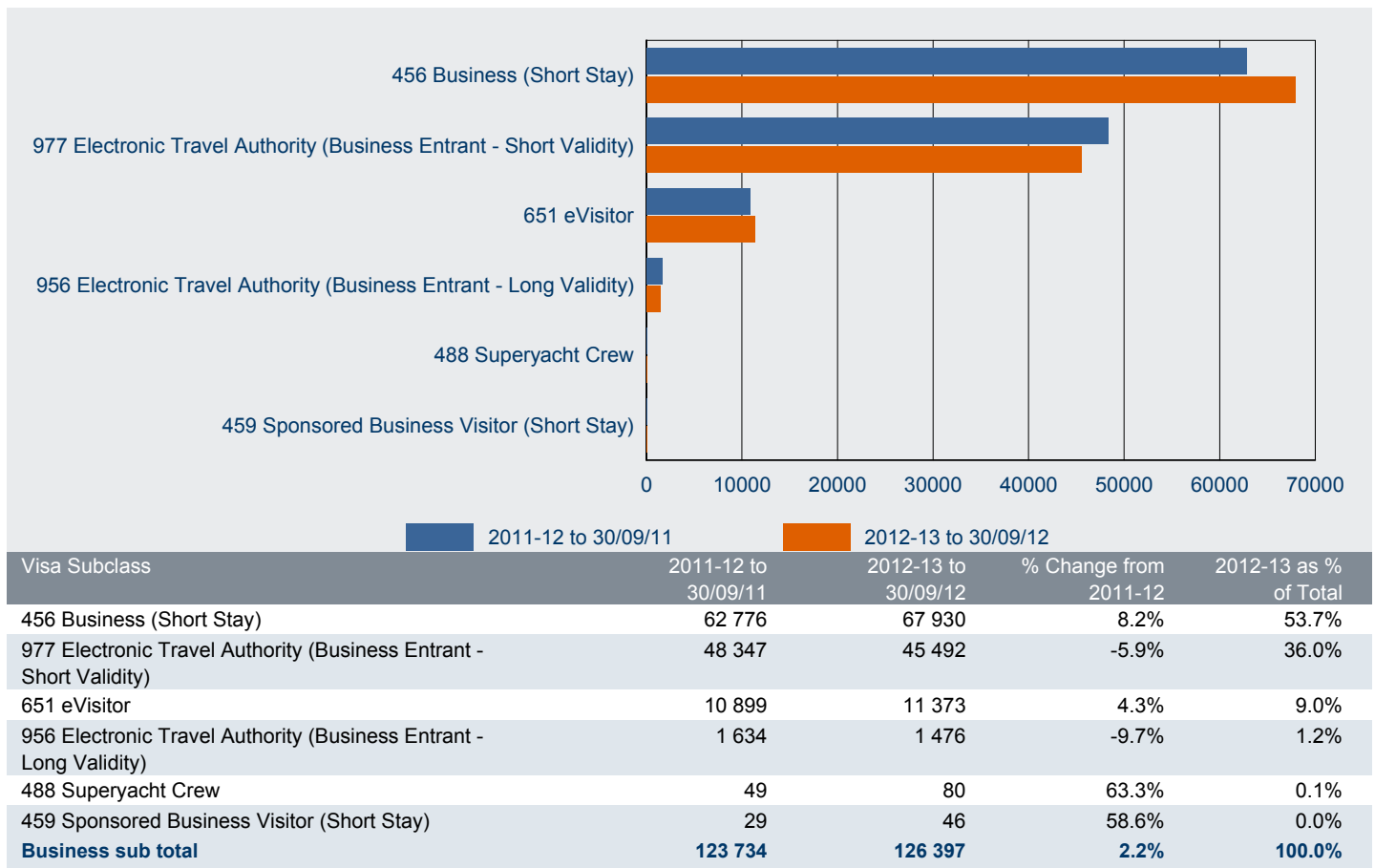
Citizenship Country	2011-12 to 30/09/11	2012-13 to 30/09/12	% Change from 2011-12	2012-13 as % of Total
United Kingdom	128 571	123 743	-3.8%	13.3%
China, Peoples Republic of	90 853	109 150	20.1%	11.8%
Japan	87 546	90 626	3.5%	9.8%
United States of America	81 809	85 676	4.7%	9.2%
Malaysia	48 697	56 674	16.4%	6.1%
Singapore	30 649	39 787	29.8%	4.3%
Korea, South	38 717	37 521	-3.1%	4.0%
India	31 671	35 468	12.0%	3.8%
Germany, Fed Republic of	32 752	33 284	1.6%	3.6%
Indonesia	24 972	26 036	4.3%	2.8%
France	28 440	24 672	-13.2%	2.7%
Canada	23 450	22 431	-4.3%	2.4%
HKSAR of the PRC	17 584	20 311	15.5%	2.2%
Taiwan	17 615	17 203	-2.3%	1.9%
Thailand	14 220	14 525	2.1%	1.6%
Other countries	183 684	190 481	3.7%	20.5%
<b>Total</b>	<b>881 230</b>	<b>927 588</b>	<b>5.3%</b>	<b>100.0%</b>

# 1 Lodged

## 1.04 Number of tourism Visitor visa applications lodged in 2012-13 to 30 September 2012 by visa subclass - comparison with same period in previous year

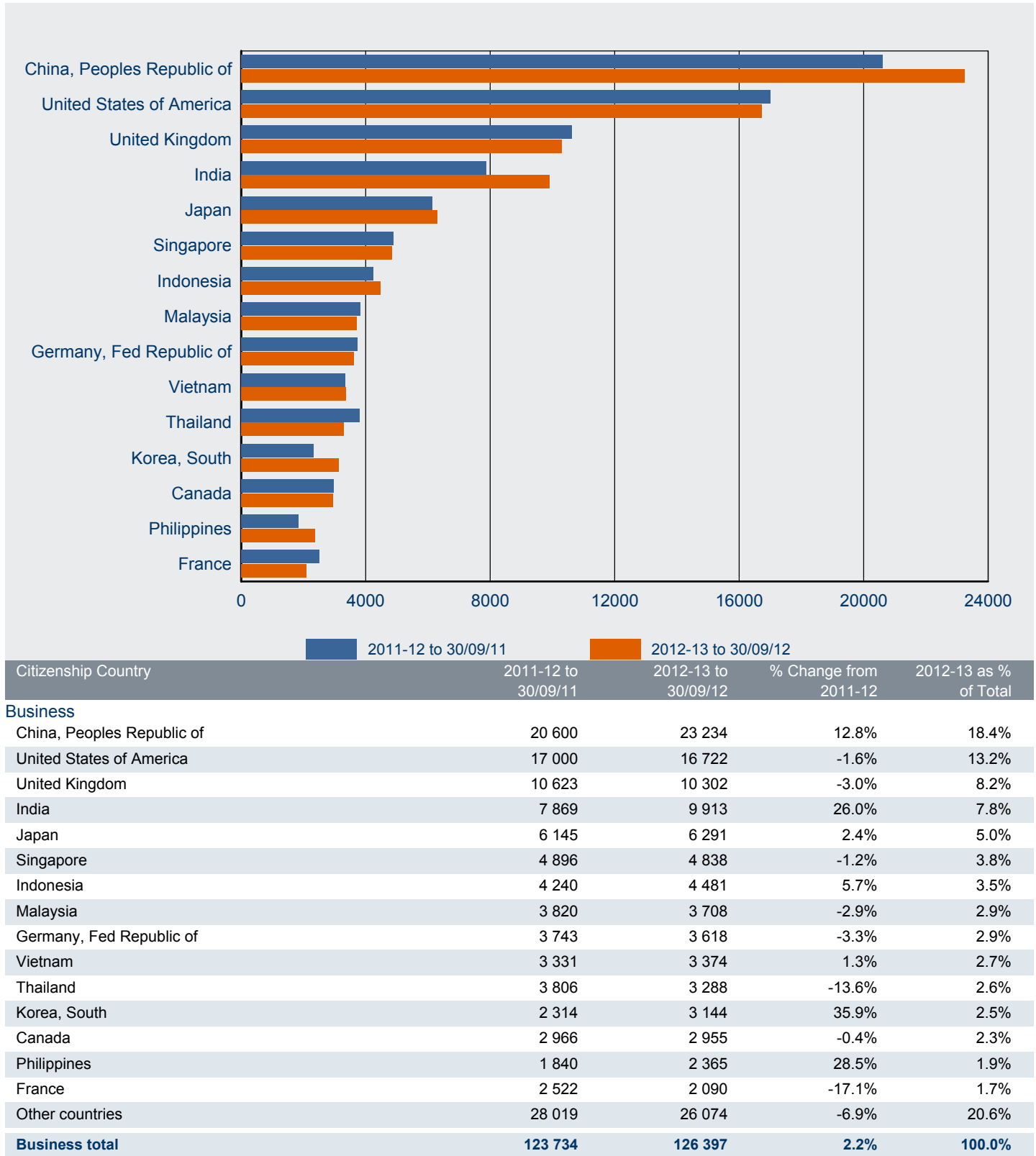


## 1.05 Number of business Visitor visa applications lodged in 2012-13 to 30 September 2012 by visa subclass - comparison with same period in previous year



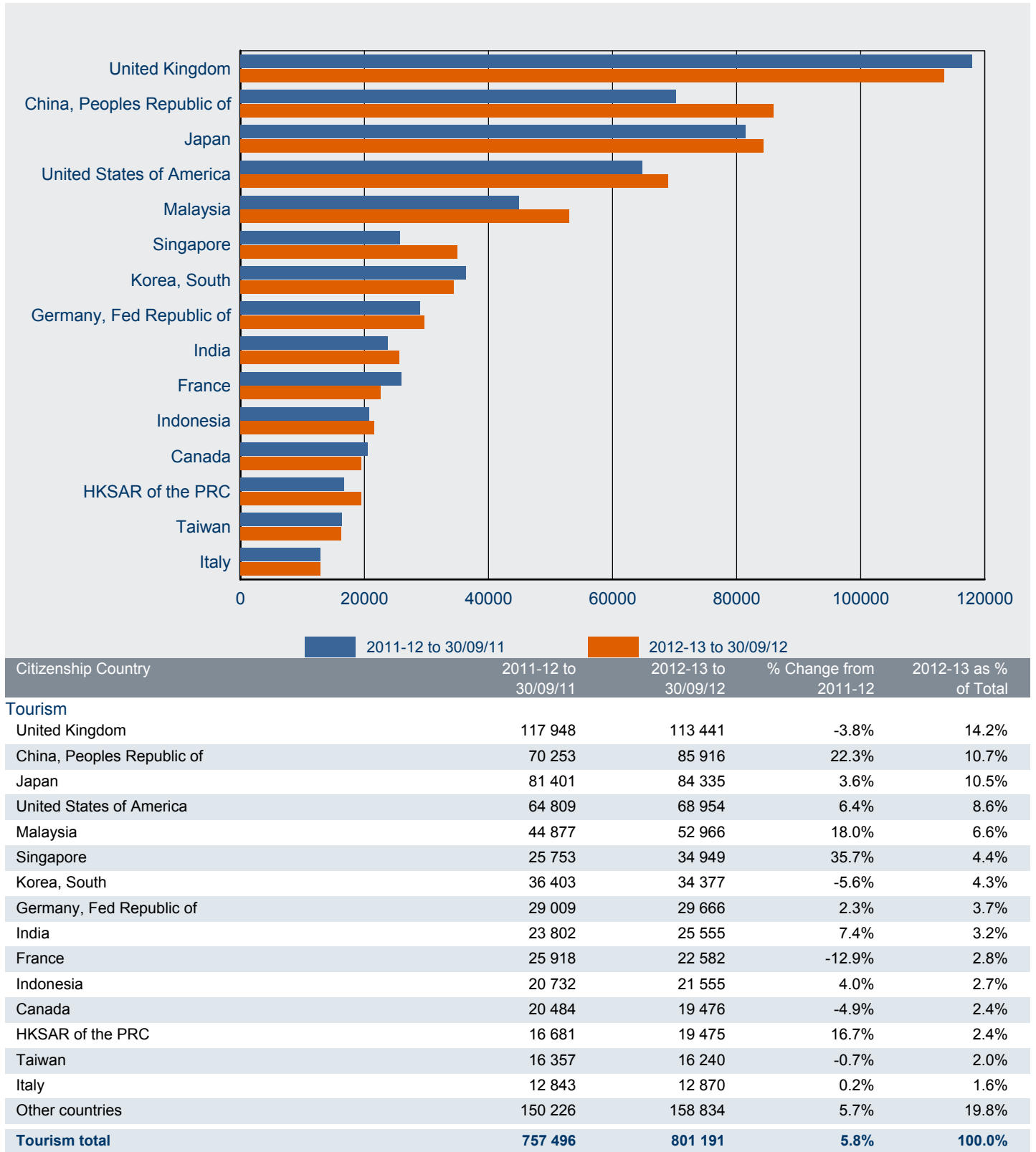
# 1 Lodged

1.06 Number of business Visitor visa applications lodged in 2012-13 to 30 September 2012 by citizenship country - comparison with same period in previous year



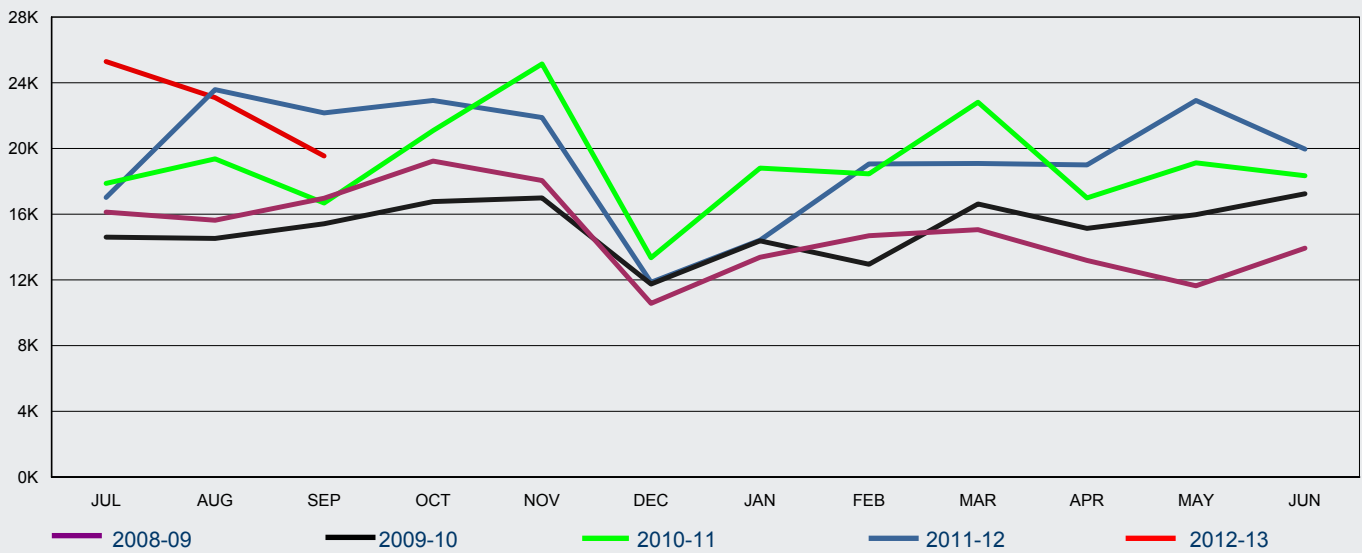
# 1 Lodged

1.07 Number of tourism Visitor visa applications lodged in 2012-13 to 30 September 2012 by citizenship country - comparison with same period in previous year



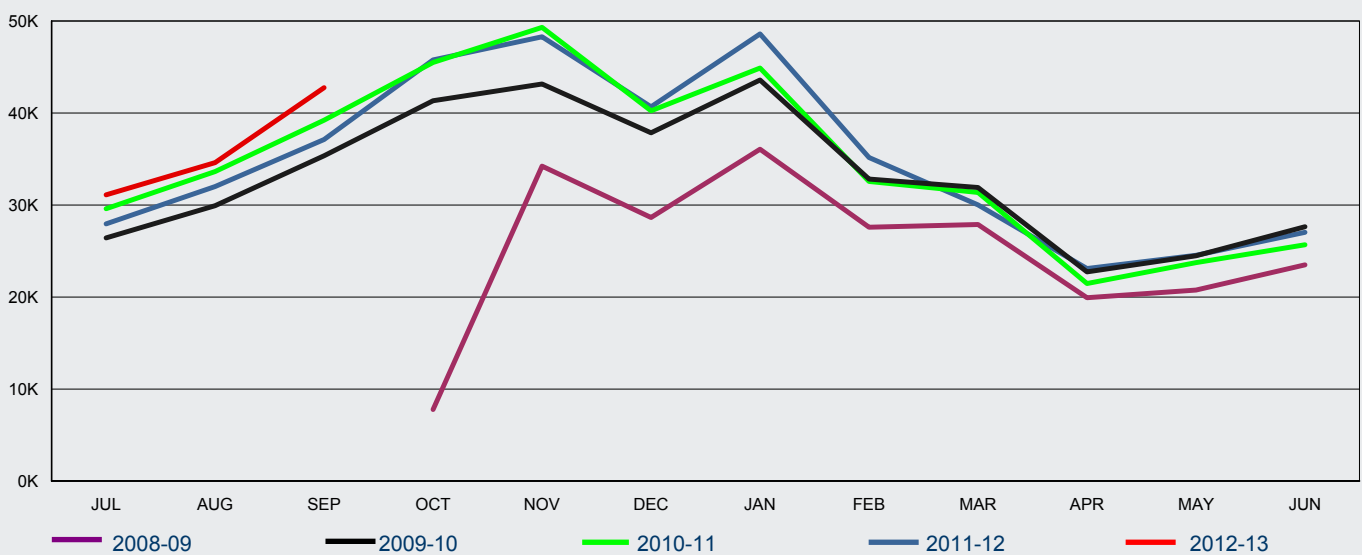
# 1 Lodged

## 1.08 Number of subclass 456 Business (Short Stay) visa applications lodged in 2012-13 to 30 September 2012 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	16 127	15 630	16 971	19 238	18 053	10 572	13 383	14 692	15 055	13 184	11 638	13 937	<b>178 480</b>
2009-10	14 607	14 530	15 417	16 772	16 995	11 755	14 379	12 957	16 627	15 142	15 975	17 246	<b>182 402</b>
2010-11	17 876	19 369	16 686	21 089	25 145	13 349	18 809	18 462	22 818	16 992	19 131	18 339	<b>228 065</b>
2011-12	17 022	23 588	22 166	22 924	21 884	11 855	14 423	19 056	19 086	19 002	22 920	19 960	<b>233 886</b>
2012-13	25 289	23 096	19 545										<b>67 930</b>

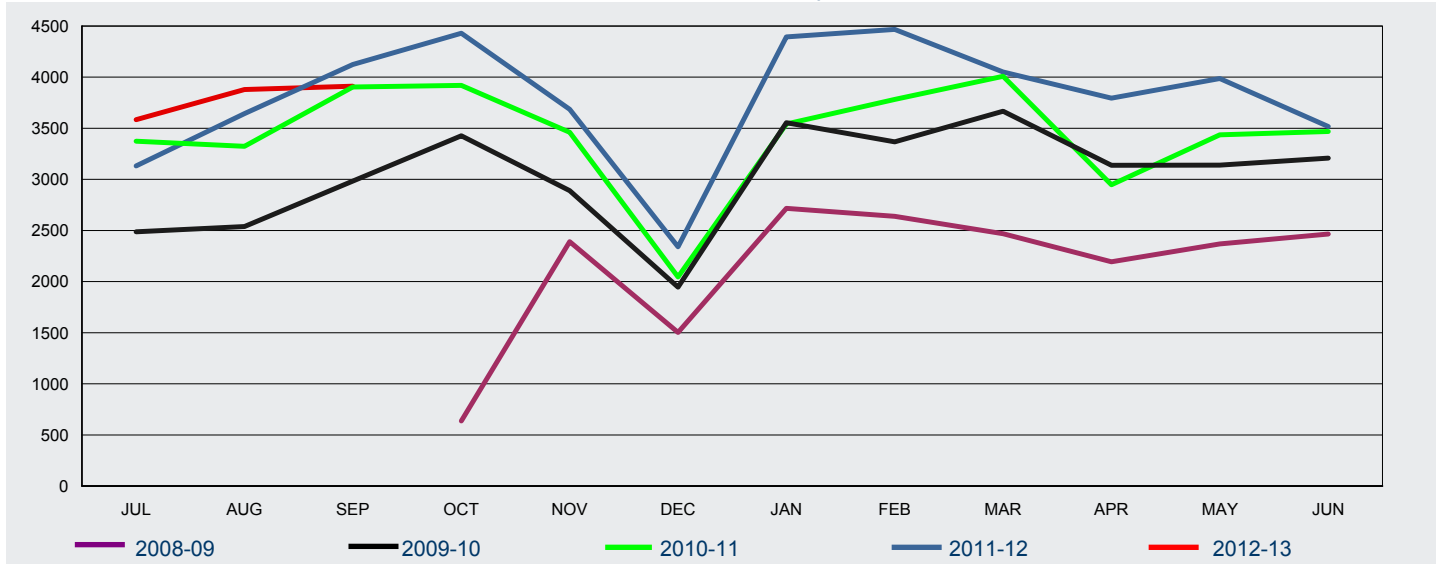
## 1.09 Total number of subclass 651 eVisitor visa applications lodged in 2012-13 to 30 September 2012 - comparison with previous three financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	0	0	0	7 776	34 230	28 649	36 059	27 581	27 885	19 933	20 758	23 504	<b>226 375</b>
2009-10	26 428	29 931	35 361	41 335	43 148	37 858	43 586	32 833	31 911	22 729	24 482	27 636	<b>397 238</b>
2010-11	29 597	33 642	39 217	45 499	49 311	40 241	44 893	32 559	31 368	21 463	23 744	25 681	<b>417 215</b>
2011-12	27 957	32 012	37 116	45 773	48 284	40 673	48 609	35 156	30 013	23 098	24 535	27 042	<b>420 268</b>
2012-13	31 100	34 616	42 756										<b>108 472</b>

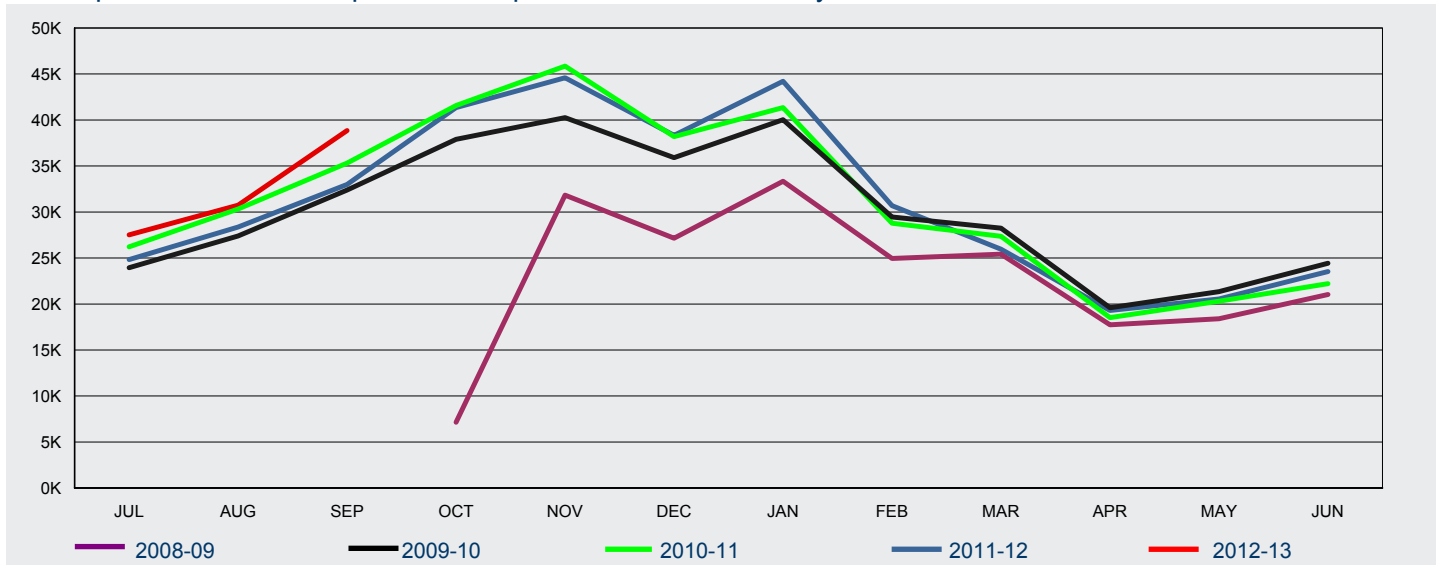
# 1 Lodged

## 1.10 Number of subclass 651 eVisitor (business stream) visa applications lodged in 2012-13 to 30 September 2012 - comparison with previous three financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	0	0	0	636	2391	1503	2717	2638	2468	2193	2369	2466	<b>19 381</b>
2009-10	2 487	2 539	2 983	3 427	2 890	1 946	3 555	3 367	3 666	3 137	3 139	3 208	<b>36 344</b>
2010-11	3 374	3 324	3 904	3 920	3 460	2 046	3 541	3 782	4 008	2 948	3 435	3 469	<b>41 211</b>
2011-12	3 131	3 644	4 124	4 429	3 685	2 341	4 394	4 467	4 050	3 795	3 987	3 516	<b>45 563</b>
2012-13	3 584	3 878	3 911										<b>11 373</b>

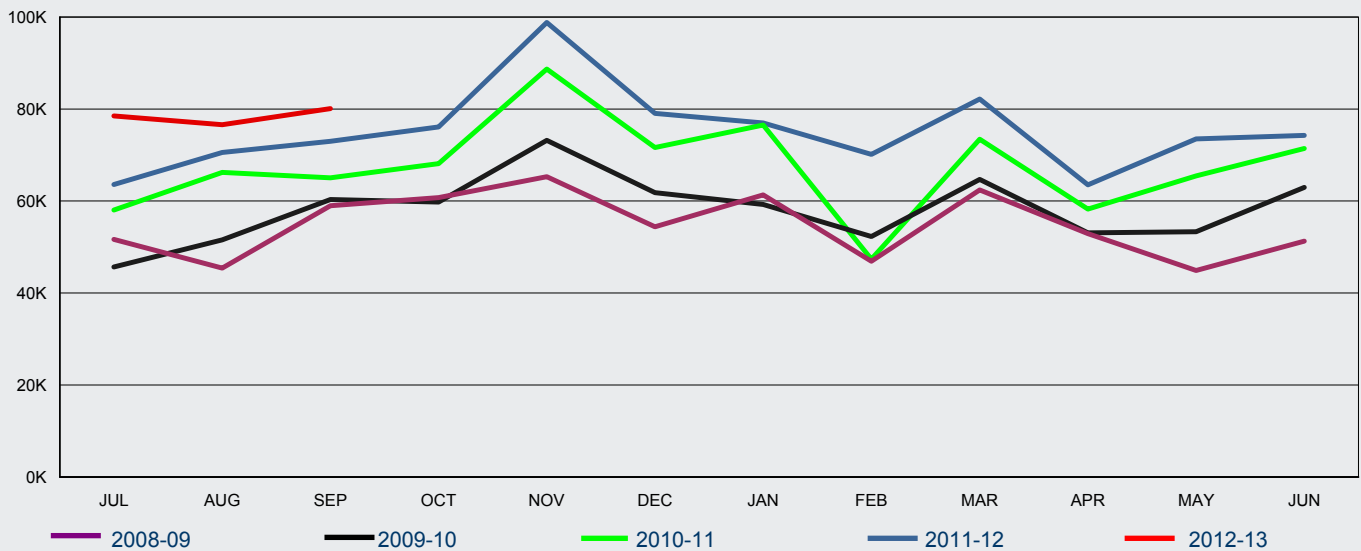
## 1.11 Number of subclass 651 eVisitor (tourism stream) visa applications lodged in 2012-13 to 30 September 2012 - comparison with previous three financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	0	0	0	7 140	31 839	27 146	33 342	24 943	25 417	17 740	18 389	21 038	<b>206 994</b>
2009-10	23 941	27 392	32 378	37 908	40 258	35 912	40 031	29 466	28 245	19 592	21 343	24 428	<b>360 894</b>
2010-11	26 223	30 318	35 313	41 579	45 851	38 195	41 352	28 777	27 360	18 515	20 309	22 212	<b>376 004</b>
2011-12	24 826	28 368	32 992	41 344	44 599	38 332	44 215	30 689	25 963	19 303	20 548	23 526	<b>374 705</b>
2012-13	27 516	30 738	38 845										<b>97 099</b>

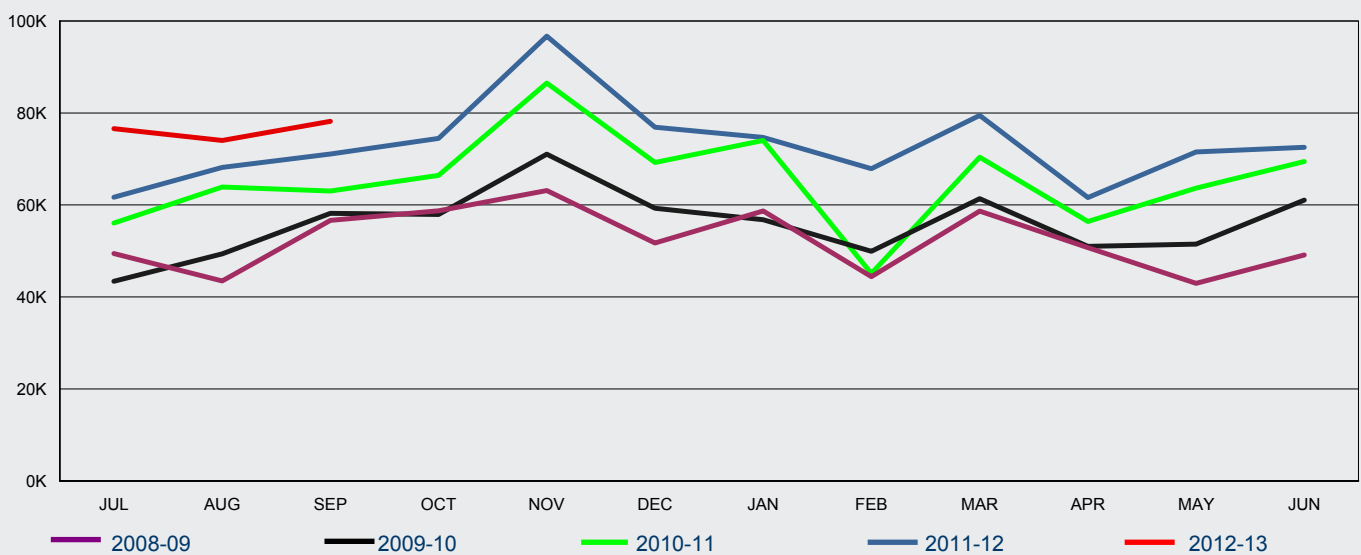
# 1 Lodged

## 1.12 Total number of subclass 676 Tourist visa applications lodged in 2012-13 to 30 September 2012 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	51 673	45 420	58 962	60 738	65 268	54 409	61 340	46 893	62 395	52 923	44 912	51 273	<b>656 206</b>
2009-10	45 670	51 564	60 311	59 779	73 199	61 812	59 239	52 288	64 698	53 067	53 323	62 955	<b>697 905</b>
2010-11	58 053	66 236	65 056	68 133	88 701	71 640	76 529	47 343	73 436	58 232	65 456	71 418	<b>810 233</b>
2011-12	63 603	70 573	72 992	76 089	98 799	79 049	76 957	70 153	82 178	63 533	73 490	74 265	<b>901 681</b>
2012-13	78 489	76 602	80 076										<b>235 167</b>

## 1.13 Number of subclass 676 Tourist visa applications lodged in 2012-13 to 30 September 2012 where the client was OFFSHORE - comparison with previous four financial years

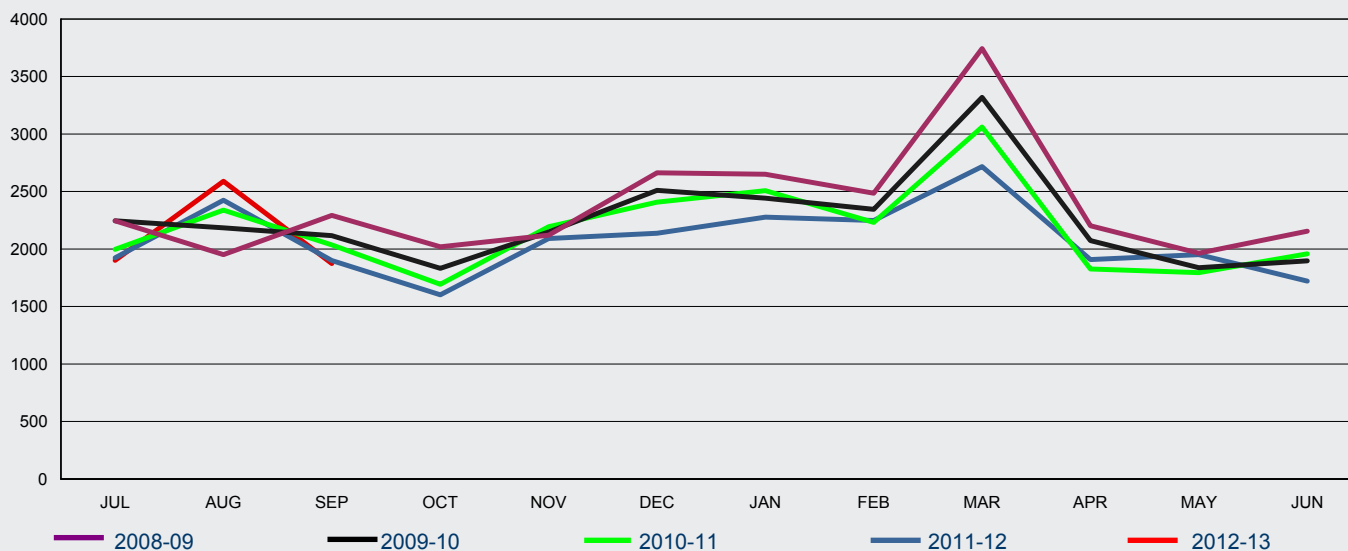


FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	49 427	43 469	56 670	58 719	63 147	51 746	58 689	44 407	58 652	50 720	42 948	49 117	<b>627 711</b>
2009-10	43 424	49 380	58 194	57 947	71 051	59 301	56 797	49 942	61 379	50 993	51 486	61 058	<b>670 952</b>
2010-11	56 056	63 897	63 020	66 439	86 507	69 232	74 021	45 111	70 375	56 405	63 661	69 460	<b>784 184</b>
2011-12	61 680	68 148	71 092	74 487	96 708	76 912	74 680	67 905	79 461	61 624	71 538	72 544	<b>876 779</b>
2012-13	76 587	74 012	78 202										<b>228 801</b>



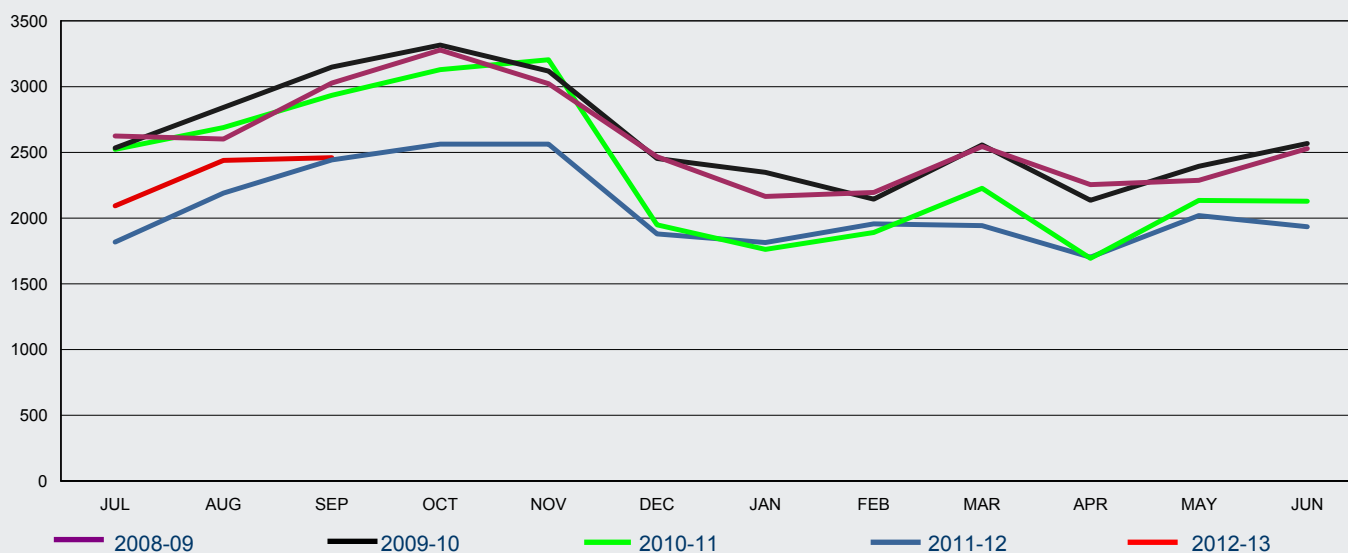
# 1 Lodged

## 1.14 Number of subclass 676 Tourist visa applications lodged in 2012-13 to 30 September 2012 where the client was ONSHORE - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	2 246	1 951	2 292	2 019	2 121	2 663	2 651	2 486	3 743	2 203	1 964	2 156	<b>28 495</b>
2009-10	2 246	2 184	2 117	1 832	2 148	2 511	2 442	2 346	3 319	2 074	1 837	1 897	<b>26 953</b>
2010-11	1 997	2 339	2 036	1 694	2 194	2 408	2 508	2 232	3 061	1 827	1 795	1 958	<b>26 049</b>
2011-12	1 923	2 425	1 900	1 602	2 091	2 137	2 277	2 248	2 717	1 909	1 952	1 721	<b>24 902</b>
2012-13	1 902	2 590	1 874										<b>6 366</b>

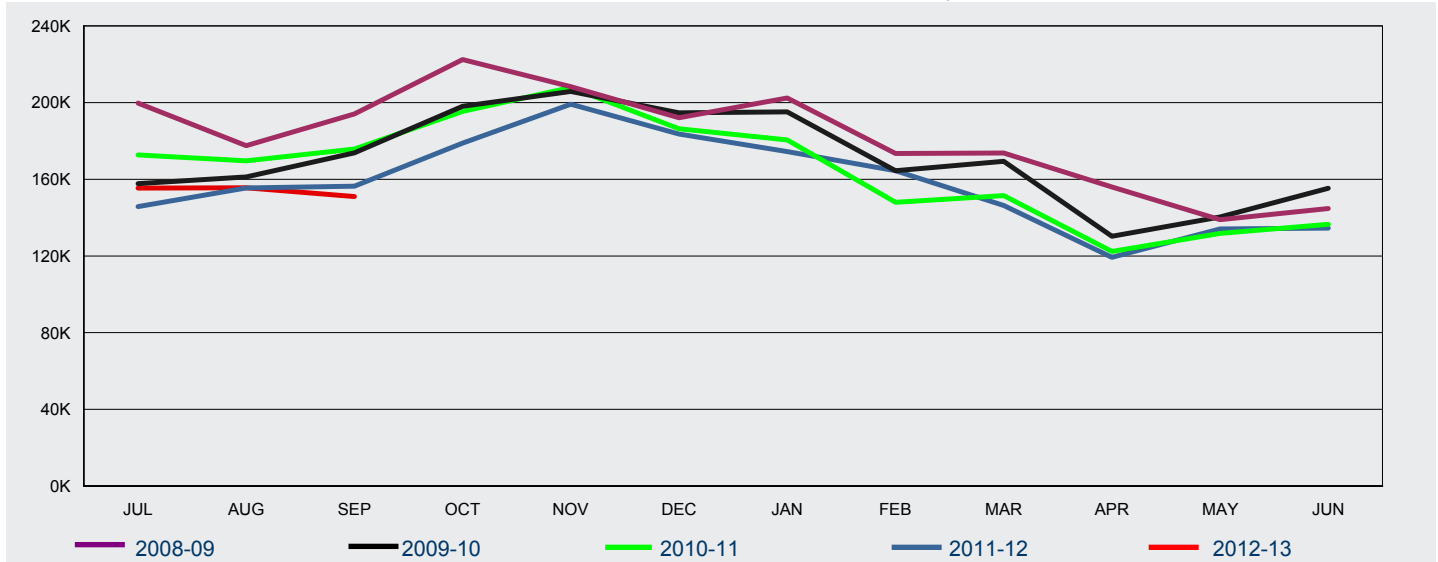
## 1.15 Number of subclass 679 Sponsored Family Visitor visa applications lodged in 2012-13 to 30 September 2012 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	2 624	2 602	3 027	3 279	3 023	2 467	2 165	2 195	2 545	2 254	2 287	2 529	<b>30 997</b>
2009-10	2 534	2 842	3 149	3 316	3 118	2 453	2 348	2 144	2 557	2 135	2 394	2 568	<b>31 558</b>
2010-11	2 522	2 689	2 934	3 129	3 204	1 949	1 762	1 891	2 226	1 694	2 134	2 128	<b>28 262</b>
2011-12	1 818	2 190	2 442	2 563	2 562	1 880	1 814	1 956	1 942	1 703	2 019	1 934	<b>24 823</b>
2012-13	2 093	2 439	2 459										<b>6 991</b>

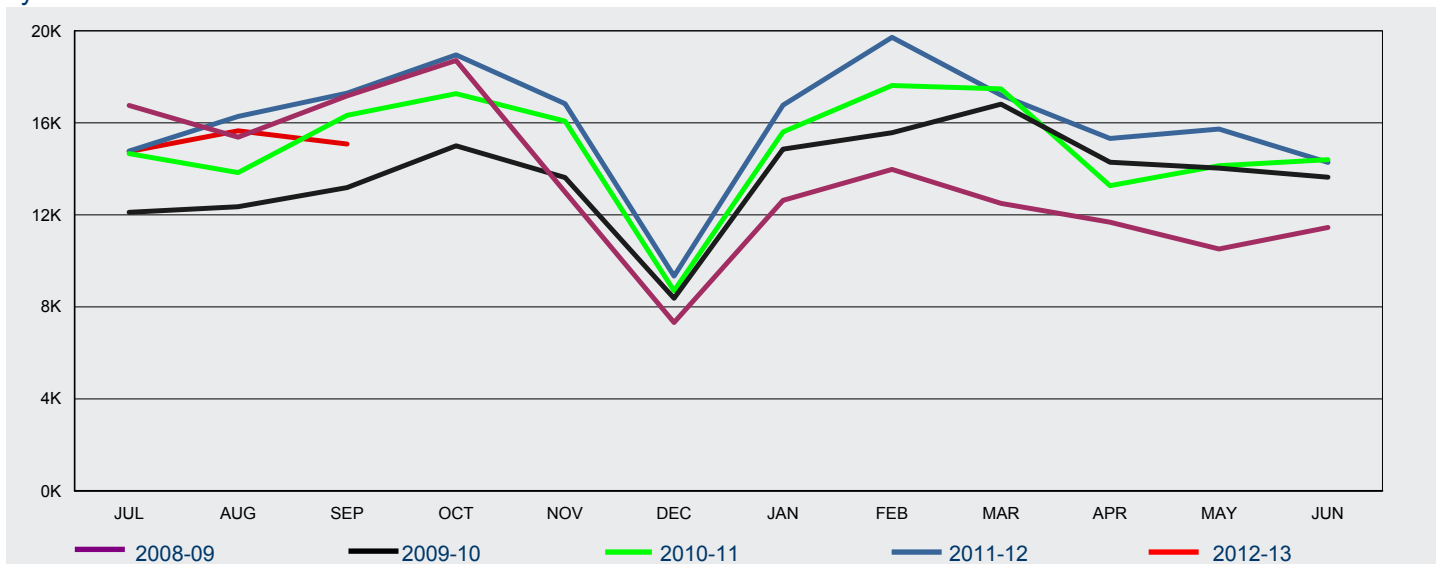
# 1 Lodged

## 1.16 Number of subclass 976 Electronic Travel Authority (Visitor) visa applications lodged in 2012-13 to 30 September 2012 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	199 777	177 558	194 096	222 468	208 302	192 146	202 395	173 477	173 749	156 022	138 901	144 793	<b>2 183 684</b>
2009-10	157 785	161 215	173 829	198 075	205 842	194 678	195 228	164 487	169 373	130 253	140 350	155 296	<b>2 046 411</b>
2010-11	172 739	169 640	175 778	195 430	207 956	186 395	180 536	147 975	151 532	122 385	131 792	136 567	<b>1 978 725</b>
2011-12	145 774	155 533	156 385	178 882	199 210	183 625	174 483	164 504	146 357	119 280	134 130	134 564	<b>1 892 727</b>
2012-13	155 371	155 541	151 022										<b>461 934</b>

## 1.17 Number of subclass 977 Electronic Travel Authority (Business Entrant - Short Validity) visa applications lodged in 2012-13 to 30 September 2012 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	16 755	15 378	17 170	18 710	12 994	7 316	12 631	13 979	12 497	11 678	10 519	11 451	<b>161 078</b>
2009-10	12 109	12 353	13 186	15 004	13 620	8 375	14 858	15 572	16 816	14 288	14 035	13 639	<b>163 855</b>
2010-11	14 664	13 836	16 327	17 268	16 078	8 702	15 607	17 625	17 477	13 268	14 137	14 397	<b>179 386</b>
2011-12	14 774	16 280	17 293	18 954	16 831	9 340	16 774	19 716	17 210	15 322	15 730	14 282	<b>192 506</b>
2012-13	14 756	15 657	15 079										<b>45 492</b>

# 1 Lodged

## 1.19 Number of subclass 456 Business (Short Stay) visa applications lodged in 2012-13 to 30 September 2012 by citizenship country - comparison with previous financial year

Citizenship Country	2011-12 to 30/09/11	2012-13 to 30/09/12	% Change from 2011-12	2012-13 as % of Total
China, Peoples Republic of	20 597	23 230	12.8%	34.2%
India	7 869	9 911	25.9%	14.6%
Indonesia	4 234	4 473	5.6%	6.6%
Vietnam	3 330	3 372	1.3%	5.0%
Thailand	3 802	3 286	-13.6%	4.8%
Philippines	1 834	2 348	28.0%	3.5%
South Africa	2 304	1 809	-21.5%	2.7%
Korea, South	1 201	1 637	36.3%	2.4%
Papua New Guinea	1 327	1 331	0.3%	2.0%
Singapore	965	1 239	28.4%	1.8%
Malaysia	582	919	57.9%	1.4%
Russian Federation	614	836	36.2%	1.2%
Pakistan	663	733	10.6%	1.1%
United Kingdom	336	698	107.7%	1.0%
Fiji	590	661	12.0%	1.0%
Other countries	12 528	11 447	-8.6%	16.9%
<b>Total</b>	<b>62 776</b>	<b>67 930</b>	<b>8.2%</b>	<b>100 %</b>

# 1 Lodged

1.20 Number of subclass 651 eVisitor visa applications lodged in 2012-13 to 30 September 2012 by visa type and citizenship country - comparison with previous financial year

Citizenship Country	2011-12 to 30/09/11	2012-13 to 30/09/12	% Change from 2011-12	2012-13 as % of Total
<b>Business</b>				
United Kingdom	4 228	4 267	0.9%	37.5%
Germany, Fed Republic of	1 508	1 612	6.9%	14.2%
France	793	829	4.5%	7.3%
Netherlands, Kingdom of The	636	699	9.9%	6.1%
Italy	401	549	36.9%	4.8%
Spain	323	340	5.3%	3.0%
Sweden	302	339	12.3%	3.0%
Poland	394	339	-14.0%	3.0%
Ireland, Republic of	309	318	2.9%	2.8%
Denmark	267	293	9.7%	2.6%
Norway	184	189	2.7%	1.7%
Belgium	165	182	10.3%	1.6%
Switzerland	217	172	-20.7%	1.5%
Finland	151	160	6.0%	1.4%
Czech Republic	150	145	-3.3%	1.3%
Other countries	871	940	7.9%	8.3%
<b>sub total Business</b>	<b>10 899</b>	<b>11 373</b>	<b>4.3%</b>	<b>100 %</b>
<b>Tourism</b>				
United Kingdom	39 057	43 690	11.9%	45.0%
Germany, Fed Republic of	10 288	12 131	17.9%	12.5%
France	7 763	8 208	5.7%	8.5%
Netherlands, Kingdom of The	3 995	4 207	5.3%	4.3%
Ireland, Republic of	3 992	3 853	-3.5%	4.0%
Italy	2 556	3 265	27.7%	3.4%
Sweden	2 353	2 729	16.0%	2.8%
Spain	2 177	2 355	8.2%	2.4%
Switzerland	1 834	2 241	22.2%	2.3%
Poland	1 971	2 165	9.8%	2.2%
Denmark	1 280	1 539	20.2%	1.6%
Czech Republic	1 309	1 317	0.6%	1.4%
Norway	1 024	1 187	15.9%	1.2%
Finland	912	1 093	19.8%	1.1%
Austria	729	1 046	43.5%	1.1%
Other countries	4 946	6 073	22.8%	6.3%
<b>sub total Tourism</b>	<b>86 186</b>	<b>97 099</b>	<b>12.7%</b>	<b>100 %</b>
<b>Total</b>	<b>97 085</b>	<b>108 472</b>	<b>11.7%</b>	

# 1 Lodged

1.21 Number of subclass 676 Tourist visa applications lodged in 2012-13 to 30 September 2012 by client location and citizenship country - comparison with previous financial year

Citizenship Country	2011-12 to 30/09/11	2012-13 to 30/09/12	% Change from 2011-12	2012-13 as % of Total
<b>Offshore</b>				
China, Peoples Republic of	68 499	84 031	22.7%	36.7%
India	22 578	24 138	6.9%	10.5%
Indonesia	20 565	21 352	3.8%	9.3%
Thailand	10 202	11 040	8.2%	4.8%
Philippines	7 806	9 050	15.9%	4.0%
South Africa	9 091	7 045	-22.5%	3.1%
United Kingdom	4 423	5 307	20.0%	2.3%
Fiji	4 231	4 857	14.8%	2.1%
Vietnam	4 531	4 806	6.1%	2.1%
Brazil	2 783	4 261	53.1%	1.9%
Sri Lanka	3 850	3 930	2.1%	1.7%
Papua New Guinea	2 780	3 240	16.5%	1.4%
Russian Federation	2 248	2 777	23.5%	1.2%
Argentina	1 602	2 481	54.9%	1.1%
Iran	1 873	2 341	25.0%	1.0%
Other countries	33 858	38 145	12.7%	16.7%
<b>sub total Offshore</b>	<b>200 920</b>	<b>228 801</b>	<b>13.9%</b>	<b>100 %</b>
<b>Onshore</b>				
China, Peoples Republic of	869	971	11.7%	15.3%
India	711	772	8.6%	12.1%
Korea, South	528	462	-12.5%	7.3%
Malaysia	355	394	11.0%	6.2%
United Kingdom	397	378	-4.8%	5.9%
United States of America	288	278	-3.5%	4.4%
Brazil	202	206	2.0%	3.2%
Philippines	101	165	63.4%	2.6%
Vietnam	143	153	7.0%	2.4%
Indonesia	134	144	7.5%	2.3%
Thailand	163	138	-15.3%	2.2%
Italy	91	135	48.4%	2.1%
Germany, Fed Republic of	164	134	-18.3%	2.1%
HKSAR of the PRC	118	129	9.3%	2.0%
Ireland, Republic of	132	127	-3.8%	2.0%
Other countries	1 852	1 780	-3.9%	28.0%
<b>sub total Onshore</b>	<b>6 248</b>	<b>6 366</b>	<b>1.9%</b>	<b>100 %</b>
<b>Total</b>	<b>207 168</b>	<b>235 167</b>	<b>13.5%</b>	

# 1 Lodged

## 1.22 Number of subclass 679 Sponsored Family Visitor visa applications lodged in 2012-13 to 30 September 2012 by citizenship country - comparison with previous financial year

Citizenship Country	2011-12 to 30/09/11	2012-13 to 30/09/12	% Change from 2011-12	2012-13 as % of Total
Vietnam	1 530	1 271	-16.9%	18.2%
China, Peoples Republic of	885	914	3.3%	13.1%
India	513	644	25.5%	9.2%
Philippines	561	643	14.6%	9.2%
Lebanon	429	587	36.8%	8.4%
Bangladesh	294	320	8.8%	4.6%
Sri Lanka	217	279	28.6%	4.0%
Iran	213	230	8.0%	3.3%
Cambodia	171	229	33.9%	3.3%
Pakistan	192	212	10.4%	3.0%
Iraq	87	121	39.1%	1.7%
Nepal	91	102	12.1%	1.5%
Egypt	85	99	16.5%	1.4%
Syrian Arab Republic	65	86	32.3%	1.2%
Burma	66	73	10.6%	1.0%
Other countries	1 051	1 181	12.4%	16.9%
<b>Total</b>	<b>6 450</b>	<b>6 991</b>	<b>8.4%</b>	<b>100 %</b>

## 1.23 Number of subclass 976 Electronic Travel Authority (Visitor) visa applications lodged in 2012-13 to 30 September 2012 by citizenship country - comparison with previous financial year

Citizenship Country	2011-12 to 30/09/11	2012-13 to 30/09/12	% Change from 2011-12	2012-13 as % of Total
Japan	81 132	84 099	3.7%	18.2%
United States of America	63 830	67 951	6.5%	14.7%
United Kingdom	74 068	64 064	-13.5%	13.9%
Malaysia	44 388	52 400	18.0%	11.3%
Singapore	25 559	34 733	35.9%	7.5%
Korea, South	35 791	33 751	-5.7%	7.3%
HKSAR of the PRC	16 376	19 054	16.4%	4.1%
Canada	19 999	18 988	-5.1%	4.1%
Taiwan	16 160	16 066	-0.6%	3.5%
Germany, Fed Republic of	17 400	15 887	-8.7%	3.4%
France	17 431	13 550	-22.3%	2.9%
Italy	9 814	8 900	-9.3%	1.9%
Netherlands, Kingdom of The	6 797	6 363	-6.4%	1.4%
Ireland, Republic of	6 732	5 721	-15.0%	1.2%
Switzerland	5 271	4 875	-7.5%	1.1%
Other countries	16 944	15 532	-8.3%	3.4%
<b>Total</b>	<b>457 692</b>	<b>461 934</b>	<b>0.9%</b>	<b>100 %</b>

# 1 Lodged

1.24 Number of subclass 977 Electronic Travel Authority (Business Entrant - Short Validity) visa applications lodged in 2012-13 to 30 September 2012 by citizenship country - comparison with previous financial year

Citizenship Country	2011-12 to 30/09/11	2012-13 to 30/09/12	% Change from 2011-12	2012-13 as % of Total
United States of America	16 259	15 833	-2.6%	34.8%
Japan	4 853	5 424	11.8%	11.9%
United Kingdom	5 742	5 061	-11.9%	11.1%
Singapore	3 912	3 588	-8.3%	7.9%
Malaysia	3 224	2 773	-14.0%	6.1%
Canada	2 802	2 752	-1.8%	6.0%
Germany, Fed Republic of	2 013	1 795	-10.8%	3.9%
Korea, South	1 108	1 505	35.8%	3.3%
France	1 640	1 142	-30.4%	2.5%
Netherlands, Kingdom of The	1 009	945	-6.3%	2.1%
HKSAR of the PRC	846	770	-9.0%	1.7%
Taiwan	860	769	-10.6%	1.7%
Italy	793	671	-15.4%	1.5%
Sweden	441	374	-15.2%	0.8%
Denmark	446	285	-36.1%	0.6%
Other countries	2 399	1 805	-24.8%	4.0%
<b>Total</b>	<b>48 347</b>	<b>45 492</b>	<b>-5.9%</b>	<b>100 %</b>

# 1 Lodged

1.25 elodged rate for subclass 676 Tourist visa applications lodged in the 3 month period between 1 July 2012 and 30 September 2012 by client location - comparison with previous four periods

Citizenship Country	01/07/11 to 30/09/11	01/10/11 to 31/12/11	01/01/12 to 31/03/12	01/04/12 to 30/06/12	01/07/12 to 30/09/12
<b>Offshore</b>					
United Kingdom	92.8%	94.7%	96.6%	94.4%	96.1%
Brazil	0.0%	0.0%	43.4%	81.9%	91.6%
Argentina	0.1%	0.2%	39.0%	88.4%	87.7%
Chile	8.9%	49.8%	68.2%	69.3%	74.1%
Germany, Fed Republic of	86.8%	90.8%	94.4%	91.9%	89.8%
Saudi Arabia	78.5%	79.4%	82.4%	77.3%	86.9%
Switzerland	97.9%	98.3%	96.5%	99.1%	99.0%
United States of America	90.3%	90.7%	89.8%	88.1%	90.7%
France	97.1%	98.0%	98.1%	98.4%	98.3%
Croatia	52.7%	87.1%	80.5%	82.1%	84.6%
Poland	95.1%	96.1%	95.1%	98.7%	96.0%
Italy	97.6%	97.2%	96.9%	97.8%	98.8%
Netherlands, Kingdom of The	97.2%	97.9%	97.7%	95.7%	98.1%
United Arab Emirates	59.1%	70.2%	68.9%	74.1%	80.7%
Ireland, Republic of	97.0%	96.3%	98.5%	98.2%	97.0%
Other countries	83.4%	86.0%	85.8%	84.5%	85.6%
<b>All Offshore</b>	<b>65.2%</b>	<b>62.1%</b>	<b>78.5%</b>	<b>85.3%</b>	<b>90.2%</b>
<b>Onshore</b>					
Korea, South	32.2%	45.2%	42.8%	55.2%	52.4%
Malaysia	33.5%	57.4%	45.6%	62.9%	49.2%
United Kingdom	39.8%	54.5%	58.7%	51.7%	42.3%
United States of America	39.2%	47.8%	58.0%	45.8%	49.3%
Brazil	2.0%	4.6%	5.9%	6.5%	9.7%
Italy	33.0%	40.7%	48.8%	48.1%	56.3%
Germany, Fed Republic of	20.1%	18.4%	42.3%	29.7%	18.7%
HKSAR of the PRC	22.9%	61.9%	34.9%	52.8%	32.6%
Ireland, Republic of	34.1%	62.0%	55.0%	52.6%	41.7%
Japan	29.9%	39.7%	34.5%	46.8%	40.8%
Canada	30.3%	40.8%	53.1%	49.6%	39.3%
France	25.0%	50.5%	50.0%	46.3%	43.9%
Singapore	28.4%	54.9%	46.1%	64.0%	36.1%
Spain	30.4%	40.5%	47.6%	42.6%	34.4%
Greece	33.8%	40.6%	40.3%	57.5%	55.2%
Other countries	22.1%	34.1%	41.4%	38.1%	37.0%
<b>All Onshore</b>	<b>29.2%</b>	<b>40.9%</b>	<b>46.3%</b>	<b>46.2%</b>	<b>41.4%</b>
<b>All 676 Tourist</b>	<b>60.2%</b>	<b>59.4%</b>	<b>72.6%</b>	<b>80.2%</b>	<b>84.9%</b>

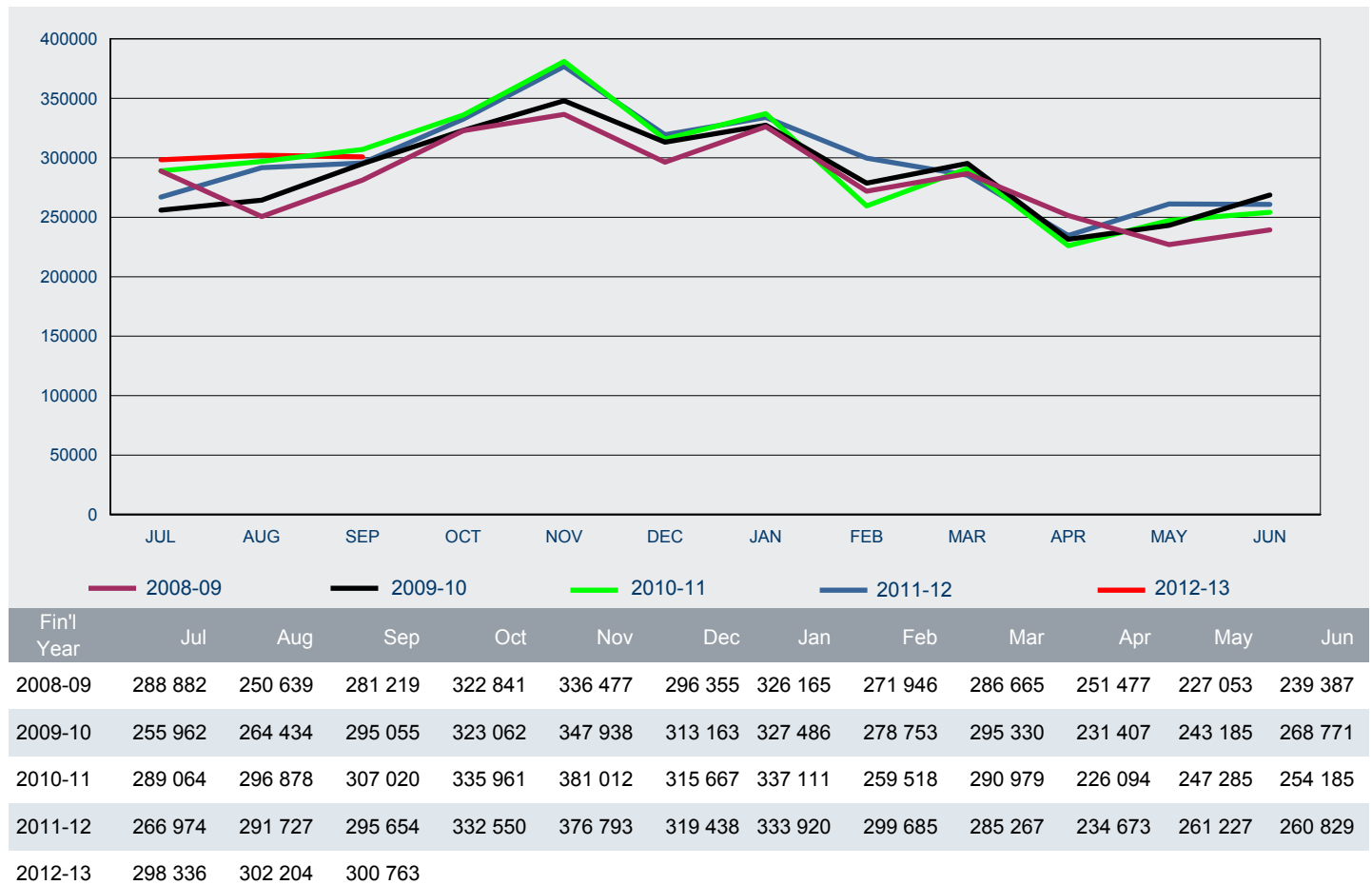
*Note: only includes eligible passport countries for online subclass 676 visa applications.*



# 2 Granted

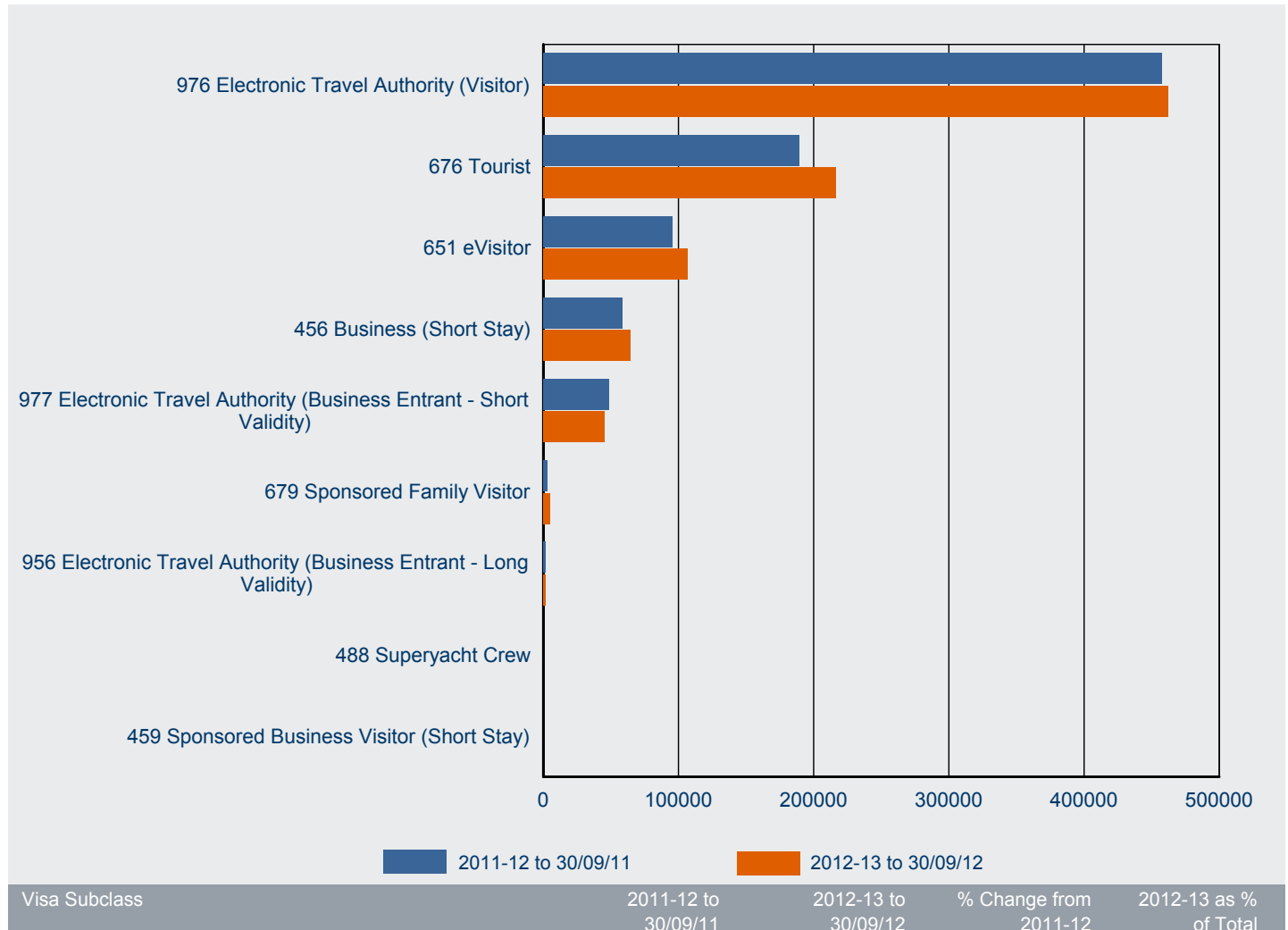
## 2 Granted

2.01 Number of Visitor visa applications granted in 2012-13 to 30 September 2012 by month - comparison with previous four financial years



## 2 Granted

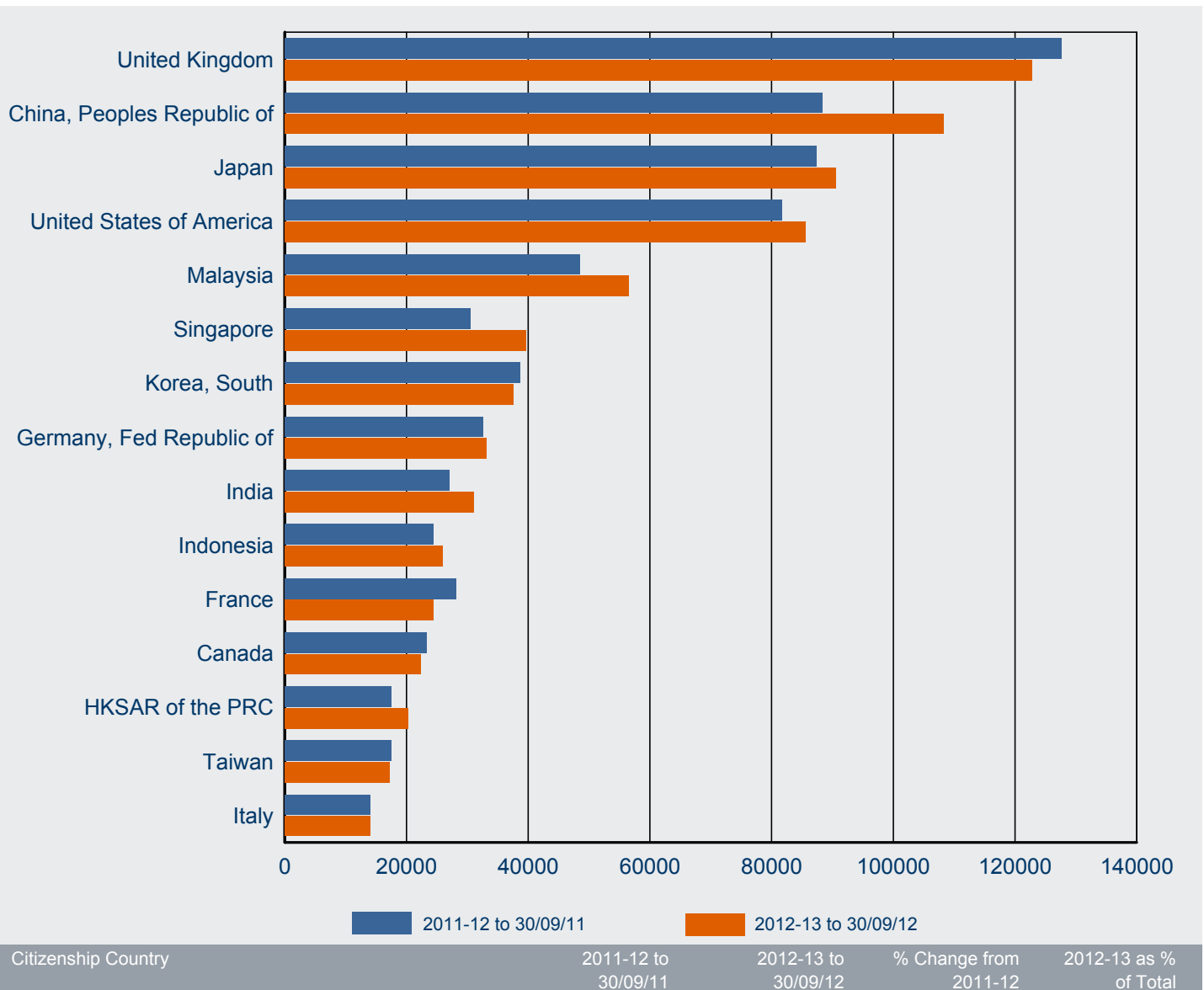
2.02 Number of Visitor visa applications granted in 2012-13 to 30 September 2012 by visa subclass - comparison with same period in previous year



Visa Subclass	2011-12 to 30/09/11	2012-13 to 30/09/12	% Change from 2011-12	2012-13 as % of Total
976 Electronic Travel Authority (Visitor)	457 697	461 858	0.9%	51.2%
676 Tourist	189 258	216 204	14.2%	24.0%
651 eVisitor	95 574	106 775	11.7%	11.8%
456 Business (Short Stay)	58 725	64 474	9.8%	7.2%
977 Electronic Travel Authority (Business Entrant - Short Validity)	48 339	45 492	-5.9%	5.0%
679 Sponsored Family Visitor	3 064	4 898	59.9%	0.5%
956 Electronic Travel Authority (Business Entrant - Long Validity)	1 632	1 476	-9.6%	0.2%
488 Superyacht Crew	40	85	112.5%	0.0%
459 Sponsored Business Visitor (Short Stay)	26	41	57.7%	0.0%
<b>Total</b>	<b>854 355</b>	<b>901 303</b>	<b>5.5%</b>	<b>100.0%</b>

# 2 Granted

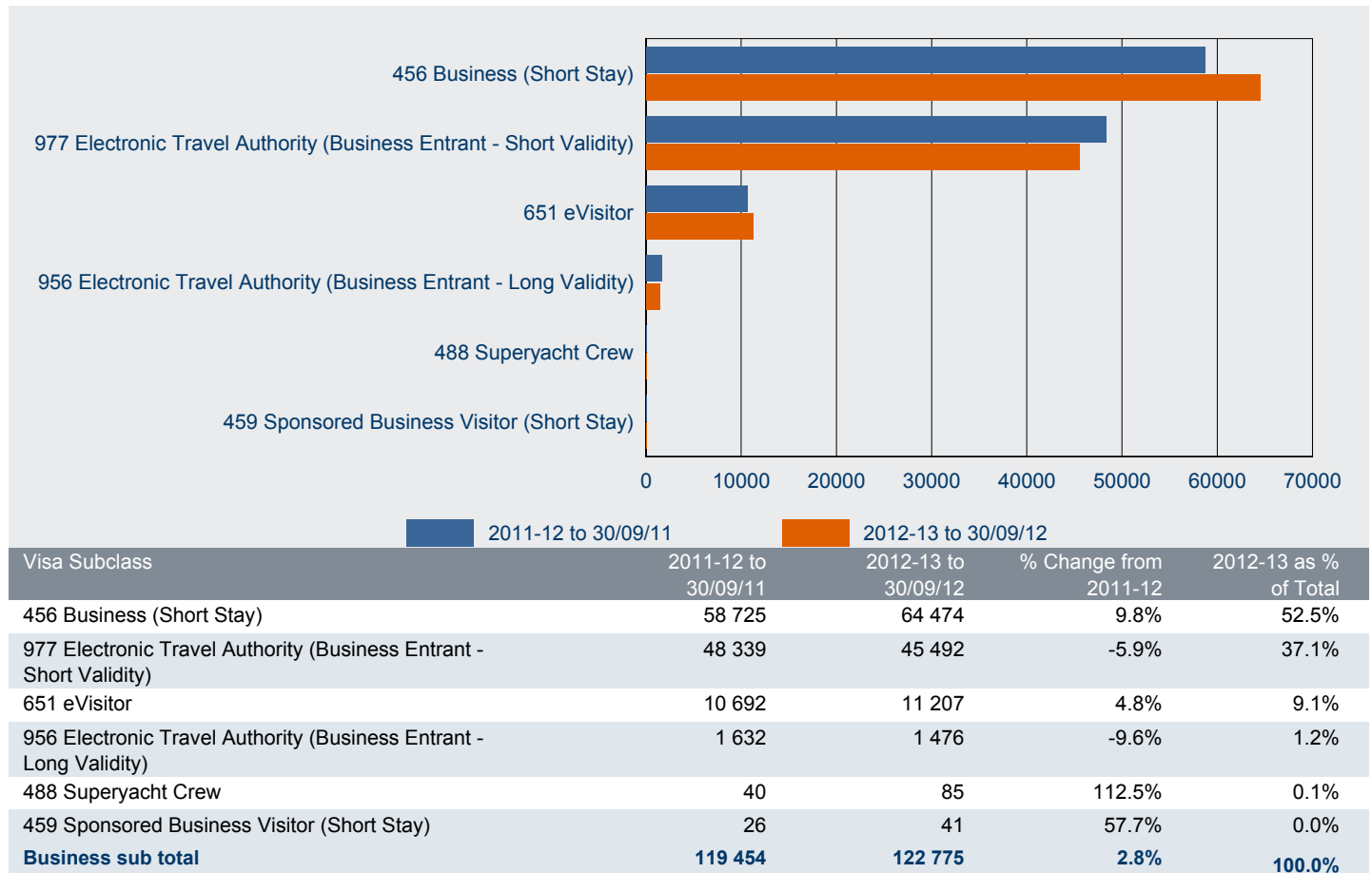
2.03 Number of Visitor visa applications granted in 2012-13 to 30 September 2012 by citizenship country - comparison with same period in previous year



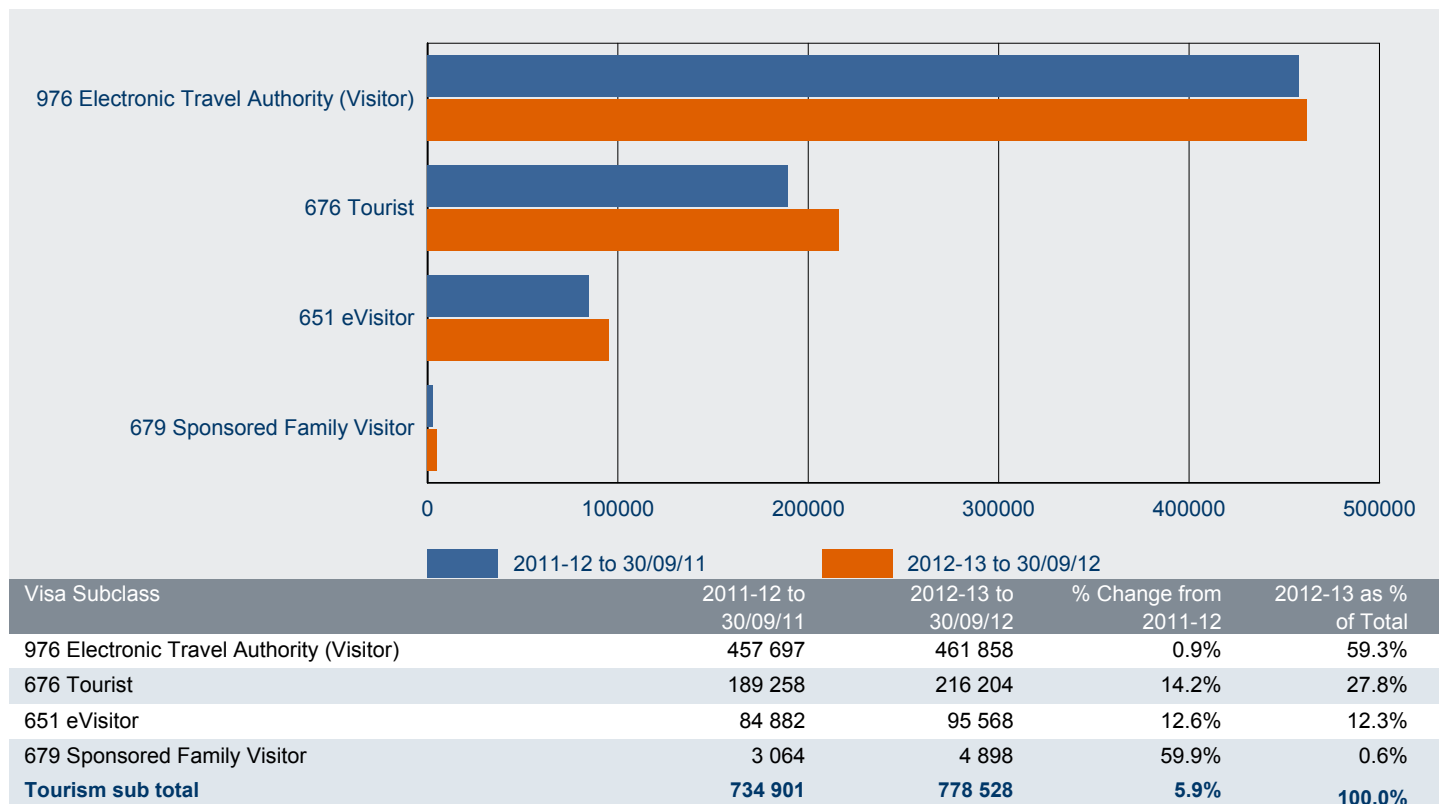
Citizenship Country	2011-12 to 30/09/11	2012-13 to 30/09/12	% Change from 2011-12	2012-13 as % of Total
United Kingdom	127 693	122 757	-3.9%	13.6%
China, Peoples Republic of	88 329	108 219	22.5%	12.0%
Japan	87 392	90 570	3.6%	10.0%
United States of America	81 659	85 549	4.8%	9.5%
Malaysia	48 564	56 553	16.5%	6.3%
Singapore	30 574	39 593	29.5%	4.4%
Korea, South	38 622	37 606	-2.6%	4.2%
Germany, Fed Republic of	32 614	33 111	1.5%	3.7%
India	27 087	31 142	15.0%	3.5%
Indonesia	24 376	26 013	6.7%	2.9%
France	28 225	24 455	-13.4%	2.7%
Canada	23 383	22 380	-4.3%	2.5%
HKSAR of the PRC	17 529	20 226	15.4%	2.2%
Taiwan	17 469	17 184	-1.6%	1.9%
Italy	14 029	14 070	0.3%	1.6%
Other countries	166 810	171 876	3.0%	19.1%
<b>Total</b>	<b>854 355</b>	<b>901 304</b>	<b>5.5%</b>	<b>100.0%</b>

## 2 Granted

### 2.04 Number of business Visitor visa applications granted in 2012-13 to 30 September 2012 by visa subclass - comparison with same period in previous year

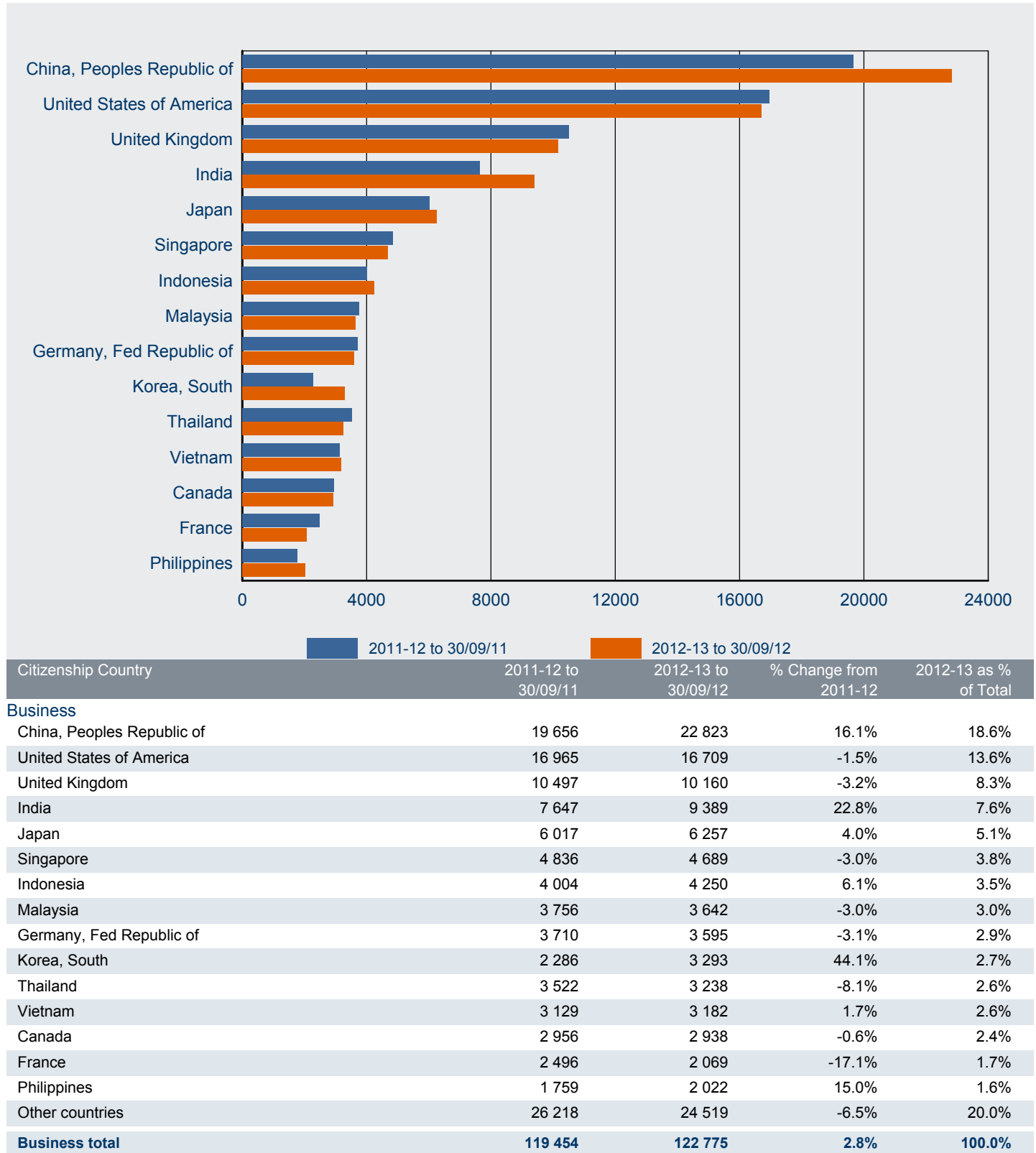


### 2.05 Number of tourism Visitor visa applications granted in 2012-13 to 30 September 2012 by visa subclass - comparison with same period in previous year



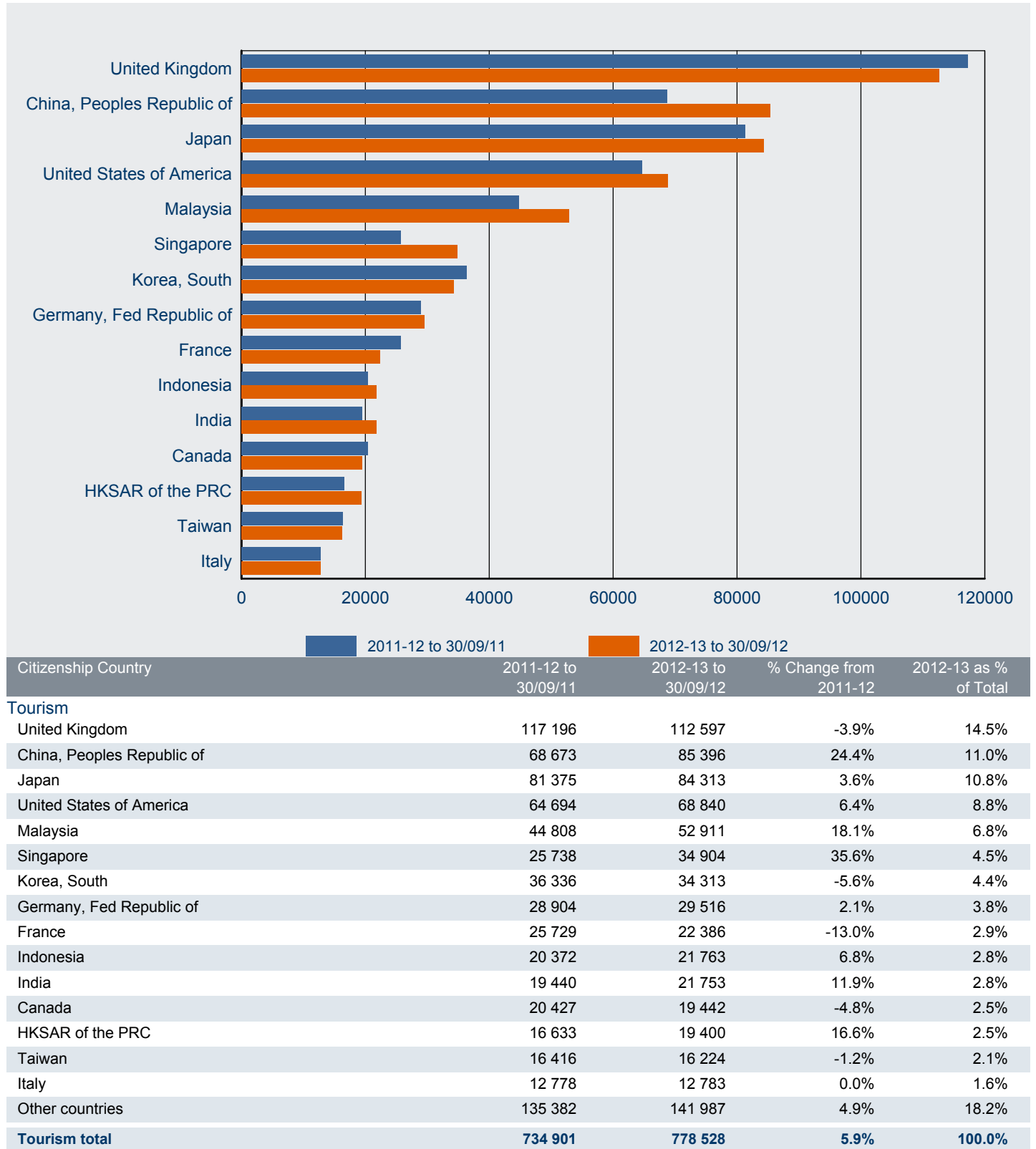
# 2 Granted

2.06 Number of business Visitor visa applications granted in 2012-13 to 30 September 2012 by citizenship country - comparison with same period in previous year



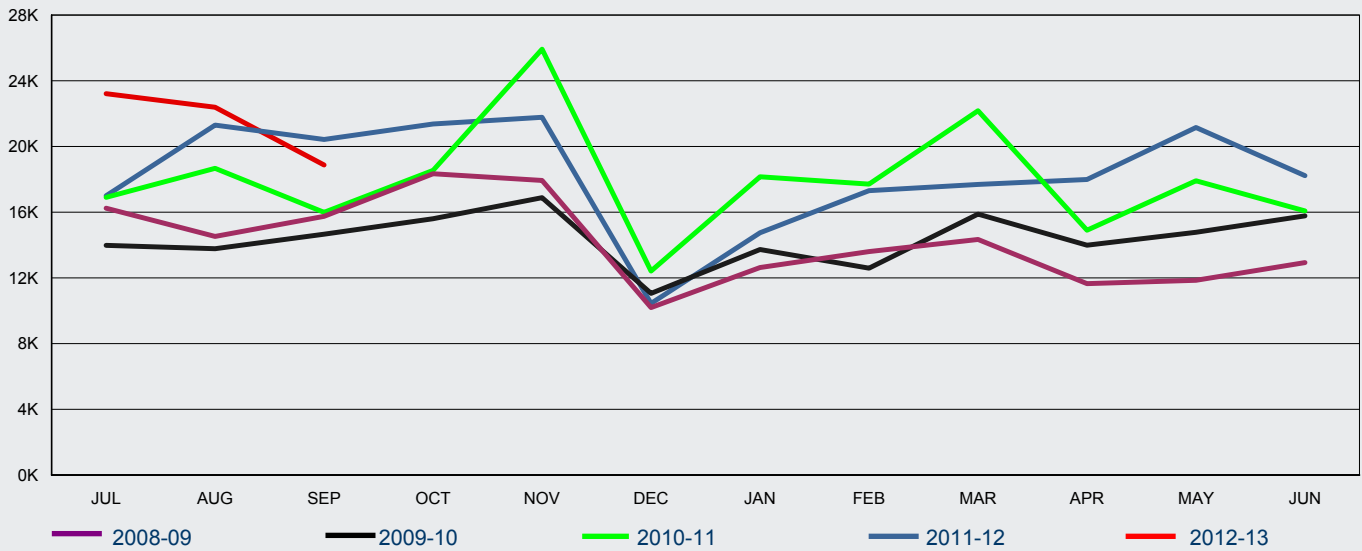
## 2 Granted

2.07 Number of tourism Visitor visa applications granted in 2012-13 to 30 September 2012 by citizenship country - comparison with same period in previous year



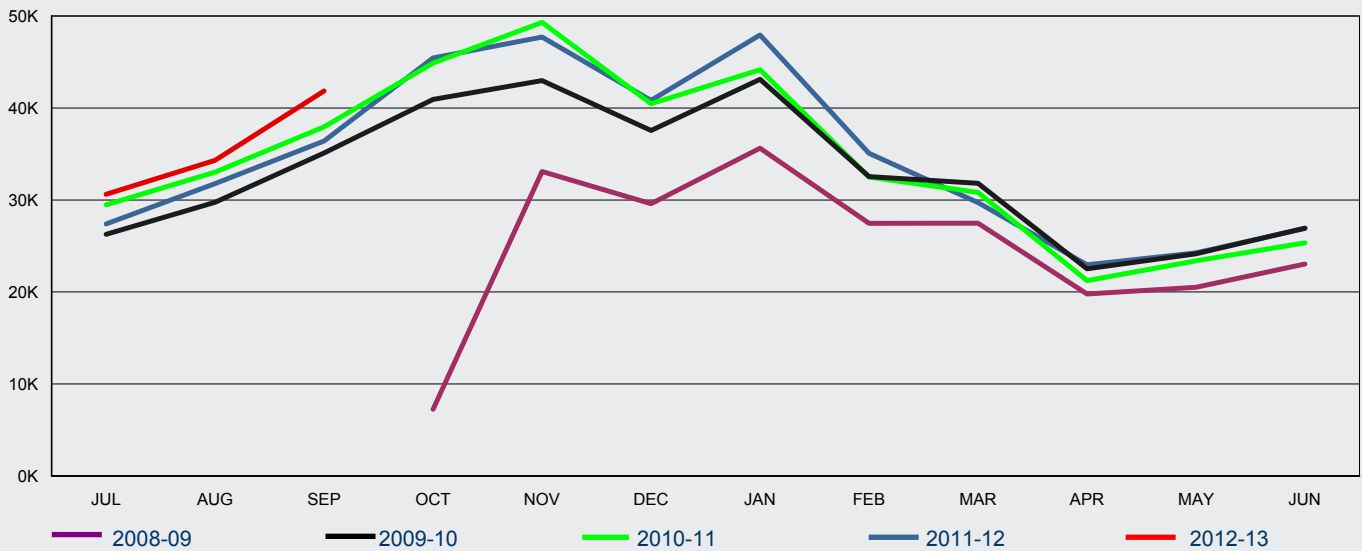
# 2 Granted

## 2.08 Number of subclass 456 Business (Short Stay) visa applications granted in 2012-13 to 30 September 2012 - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	16 248	14 527	15 746	18 343	17 932	10 197	12 633	13 601	14 337	11 656	11 856	12 935	<b>170 011</b>
2009-10	13 980	13 778	14 660	15 600	16 888	11 059	13 725	12 595	15 884	13 988	14 782	15 783	<b>172 722</b>
2010-11	16 908	18 667	15 988	18 545	25 925	12 422	18 156	17 714	22 172	14 902	17 915	16 082	<b>215 396</b>
2011-12	17 002	21 299	20 424	21 367	21 778	10 448	14 752	17 317	17 694	17 994	21 160	18 229	<b>219 464</b>
2012-13	23 216	22 385	18 873										<b>64 474</b>

## 2.09 Total number of subclass 651 eVisitor visa applications granted in 2012-13 to 30 September 2012 - comparison with previous two financial years

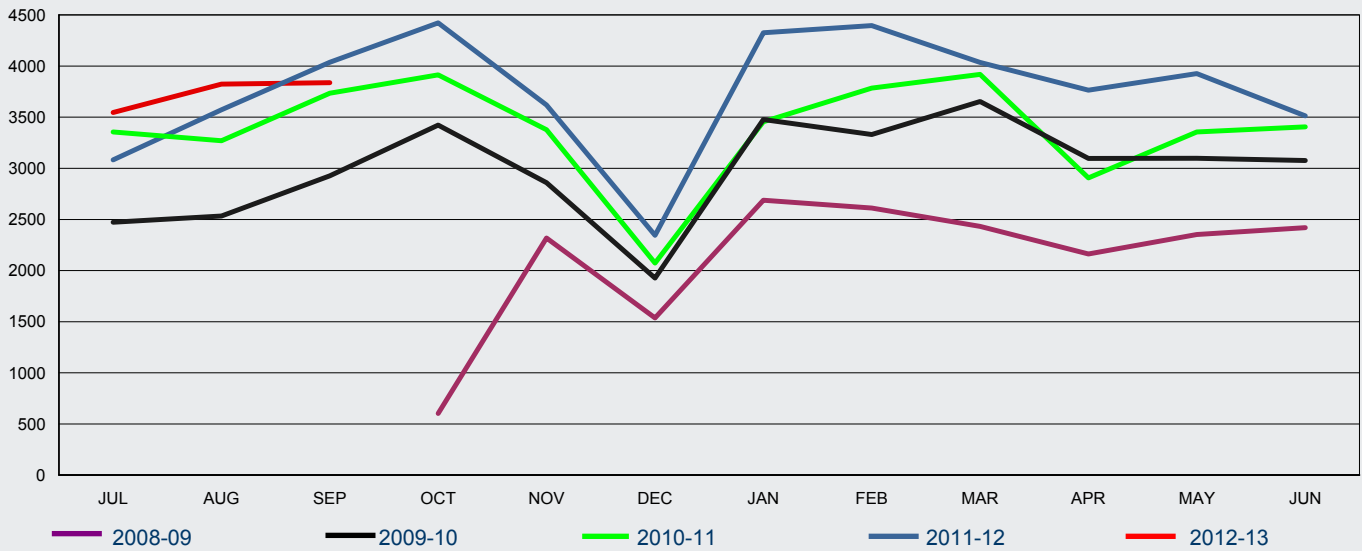


FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09				7 253	33 094	29 588	35 629	27 459	27 472	19 785	20 513	23 046	<b>223 839</b>
2009-10	26 266	29 749	35 100	40 927	42 977	37 558	43 113	32 534	31 808	22 519	24 150	26 938	<b>393 639</b>
2010-11	29 475	33 020	37 940	44 879	49 301	40 456	44 145	32 486	30 818	21 245	23 386	25 351	<b>412 502</b>
2011-12	27 393	31 772	36 409	45 444	47 702	40 828	47 937	35 064	29 715	22 961	24 256	26 905	<b>416 386</b>
2012-13	30 624	34 308	41 843										<b>106 775</b>



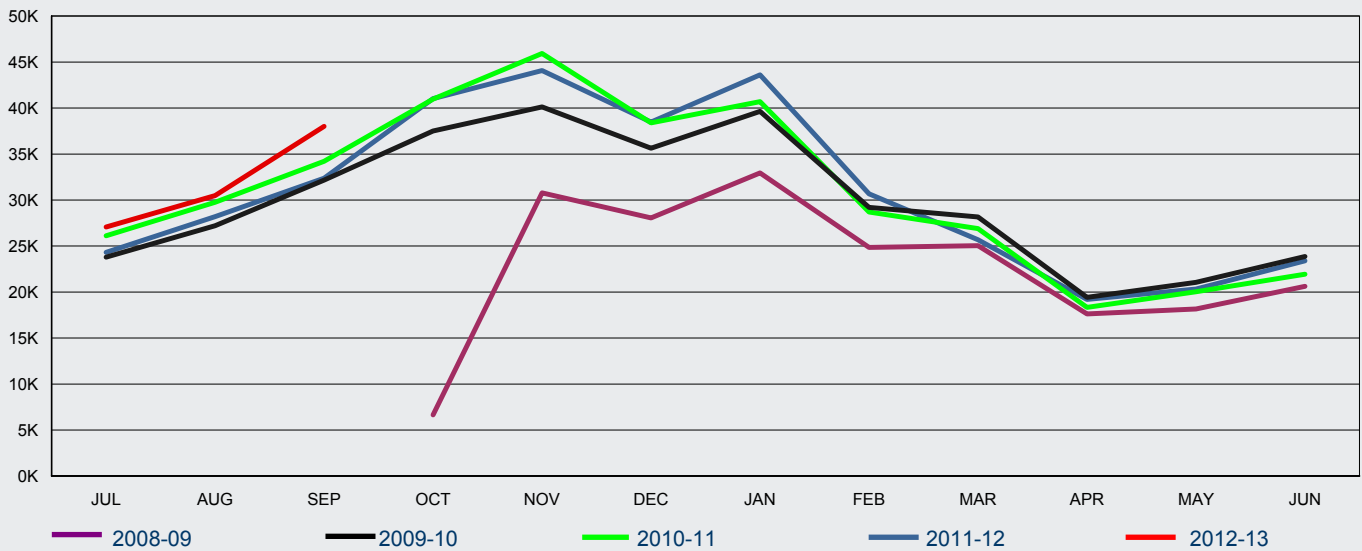
# 2 Granted

## 2.10 Number of subclass 651 eVisitor (business stream) visa applications granted in 2012-13 to 30 September 2012 - comparison with previous two financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09				602	2 318	1 536	2 688	2 612	2 432	2 162	2 352	2 419	<b>19 121</b>
2009-10	2 473	2 533	2 927	3 422	2 860	1 926	3 478	3 330	3 654	3 097	3 098	3 077	<b>35 875</b>
2010-11	3 355	3 270	3 735	3 914	3 378	2 073	3 455	3 784	3 919	2 906	3 356	3 405	<b>40 550</b>
2011-12	3 082	3 572	4 038	4 423	3 620	2 345	4 326	4 396	4 035	3 764	3 927	3 514	<b>45 042</b>
2012-13	3 546	3 823	3 838										<b>11 207</b>

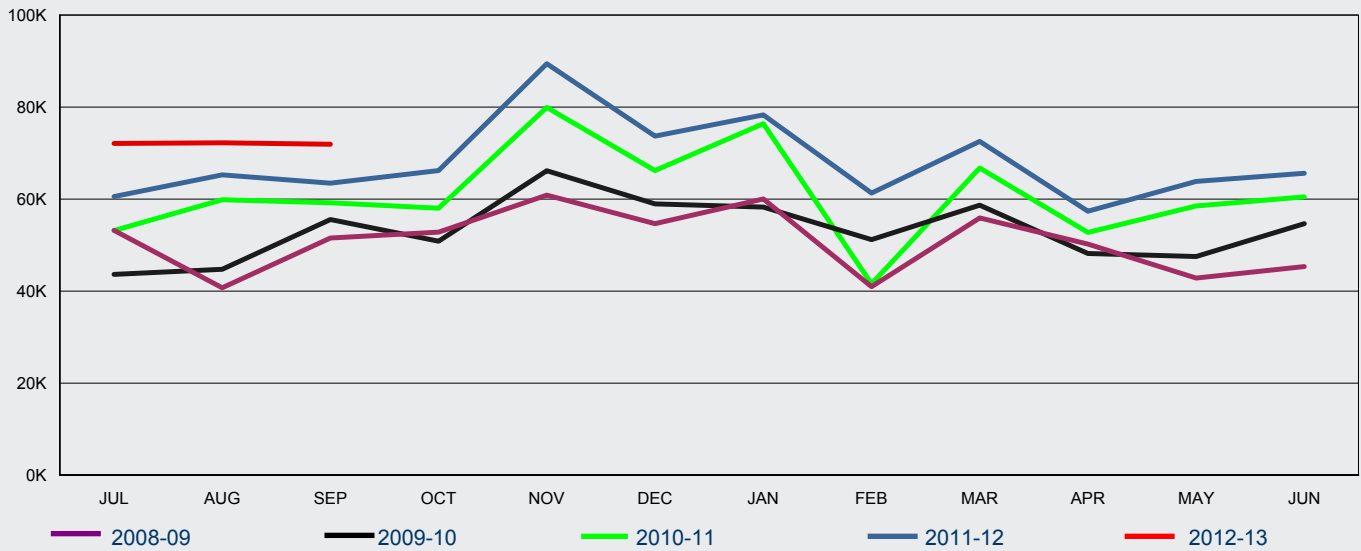
## 2.11 Number of subclass 651 eVisitor (tourism stream) visa applications granted in 2012-13 to 30 September 2012 - comparison with previous two financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09				6 651	30 776	28 052	32 941	24 847	25 040	17 623	18 161	20 627	<b>204 718</b>
2009-10	23 793	27 216	32 173	37 505	40 117	35 632	39 635	29 204	28 154	19 422	21 052	23 861	<b>357 764</b>
2010-11	26 120	29 750	34 205	40 965	45 923	38 383	40 690	28 702	26 899	18 339	20 030	21 946	<b>371 952</b>
2011-12	24 311	28 200	32 371	41 021	44 082	38 483	43 611	30 668	25 680	19 197	20 329	23 391	<b>371 344</b>
2012-13	27 078	30 485	38 005										<b>95 568</b>

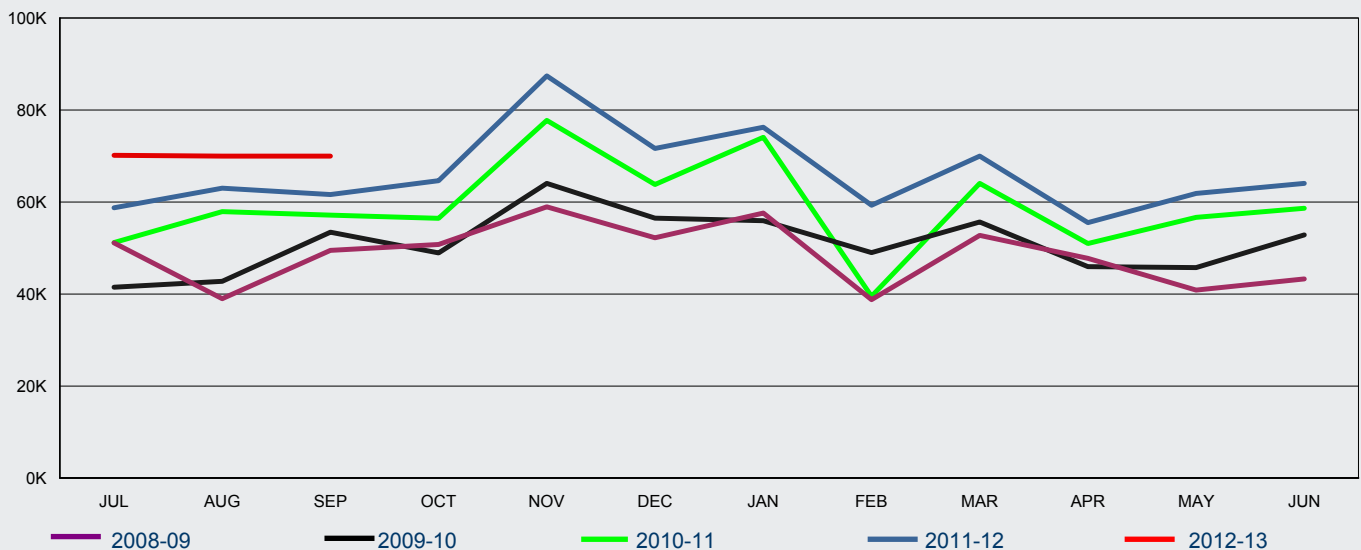
# 2 Granted

## 2.12 Total number of subclass 676 Tourist visa applications granted in 2012-13 to 30 September 2012 - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	53 198	40 706	51 545	52 795	60 862	54 647	60 010	40 951	55 893	50 201	42 843	45 312	<b>608 963</b>
2009-10	43 630	44 719	55 545	50 841	66 144	58 955	58 252	51 167	58 682	48 158	47 499	54 666	<b>638 258</b>
2010-11	53 156	59 848	59 192	58 016	79 907	66 188	76 371	41 573	66 763	52 742	58 514	60 474	<b>732 744</b>
2011-12	60 535	65 252	63 471	66 200	89 433	73 694	78 310	61 293	72 536	57 368	63 820	65 608	<b>817 520</b>
2012-13	72 077	72 224	71 903										<b>216 204</b>

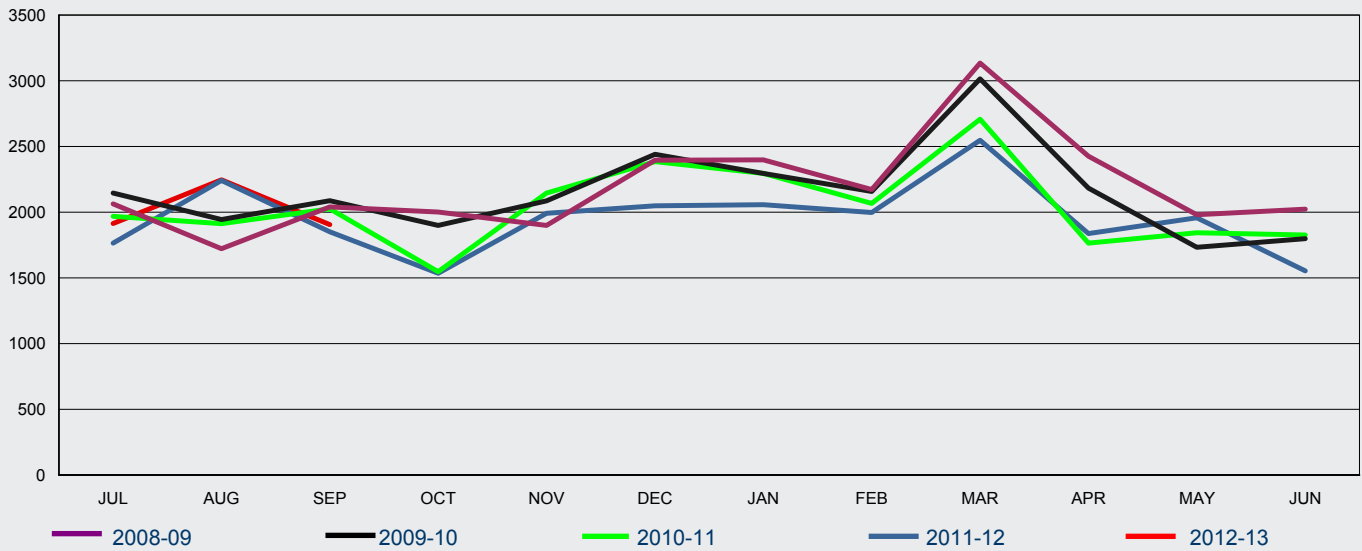
## 2.13 Number of subclass 676 Tourist visa applications granted in 2012-13 to 30 September 2012 where the client was OFFSHORE - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	51 135	38 984	49 505	50 794	58 963	52 251	57 612	38 779	52 759	47 775	40 862	43 289	<b>582 708</b>
2009-10	41 485	42 775	53 458	48 942	64 058	56 515	55 957	49 009	55 668	45 975	45 766	52 867	<b>612 475</b>
2010-11	51 187	57 935	57 167	56 469	77 762	63 803	74 076	39 506	64 056	50 978	56 670	58 647	<b>708 256</b>
2011-12	58 771	63 011	61 620	64 665	87 442	71 646	76 253	59 296	69 989	55 531	61 863	64 055	<b>794 142</b>
2012-13	70 163	69 978	69 998										<b>210 139</b>

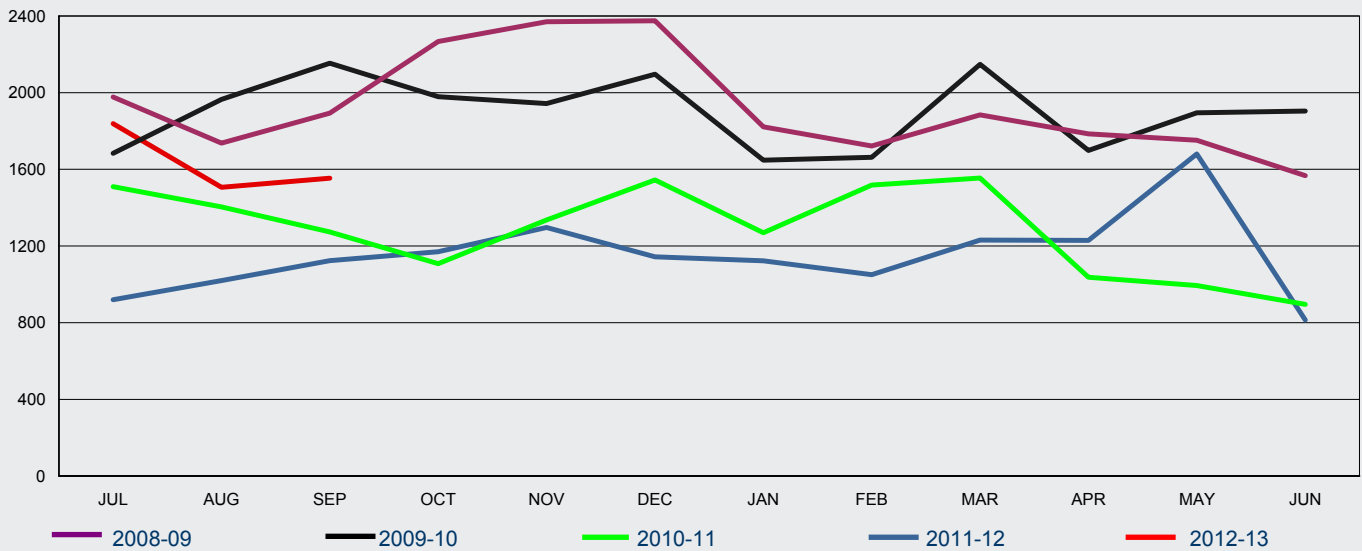
# 2 Granted

## 2.14 Number of subclass 676 Tourist visa applications granted in 2012-13 to 30 September 2012 where the client was ONSHORE - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	2 063	1 722	2 040	2 001	1 899	2 396	2 398	2 172	3 134	2 426	1 981	2 023	<b>26 255</b>
2009-10	2 145	1 944	2 087	1 899	2 086	2 440	2 295	2 158	3 014	2 183	1 733	1 799	<b>25 783</b>
2010-11	1 969	1 913	2 025	1 547	2 145	2 385	2 295	2 067	2 707	1 764	1 844	1 827	<b>24 488</b>
2011-12	1 764	2 241	1 851	1 535	1 991	2 048	2 057	1 997	2 547	1 837	1 957	1 553	<b>23 378</b>
2012-13	1 914	2 246	1 905										<b>6 065</b>

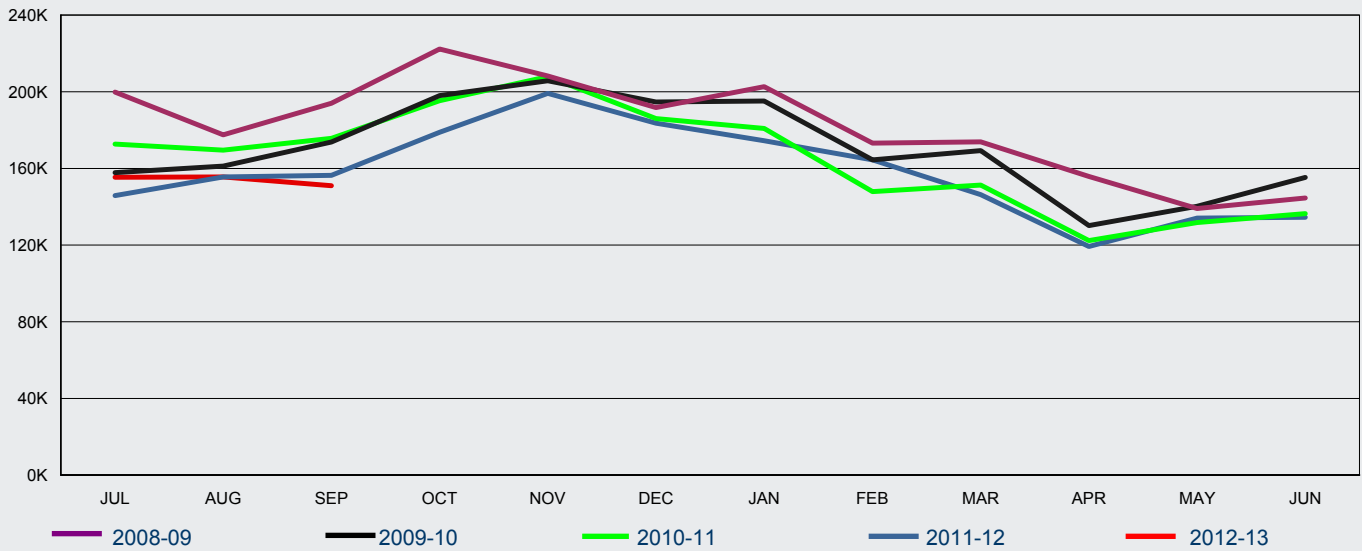
## 2.15 Number of subclass 679 Sponsored Family Visitor visa applications granted in 2012-13 to 30 September 2012 - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	1 977	1 737	1 893	2 267	2 370	2 375	1 822	1 722	1 884	1 785	1 752	1 567	<b>23 151</b>
2009-10	1 684	1 965	2 154	1 979	1 943	2 096	1 648	1 663	2 148	1 699	1 895	1 904	<b>22 778</b>
2010-11	1 510	1 404	1 273	1 108	1 336	1 545	1 269	1 518	1 555	1 037	994	896	<b>15 445</b>
2011-12	920	1 020	1 124	1 170	1 297	1 144	1 123	1 050	1 231	1 229	1 680	814	<b>13 802</b>
2012-13	1 838	1 506	1 554										<b>4 898</b>

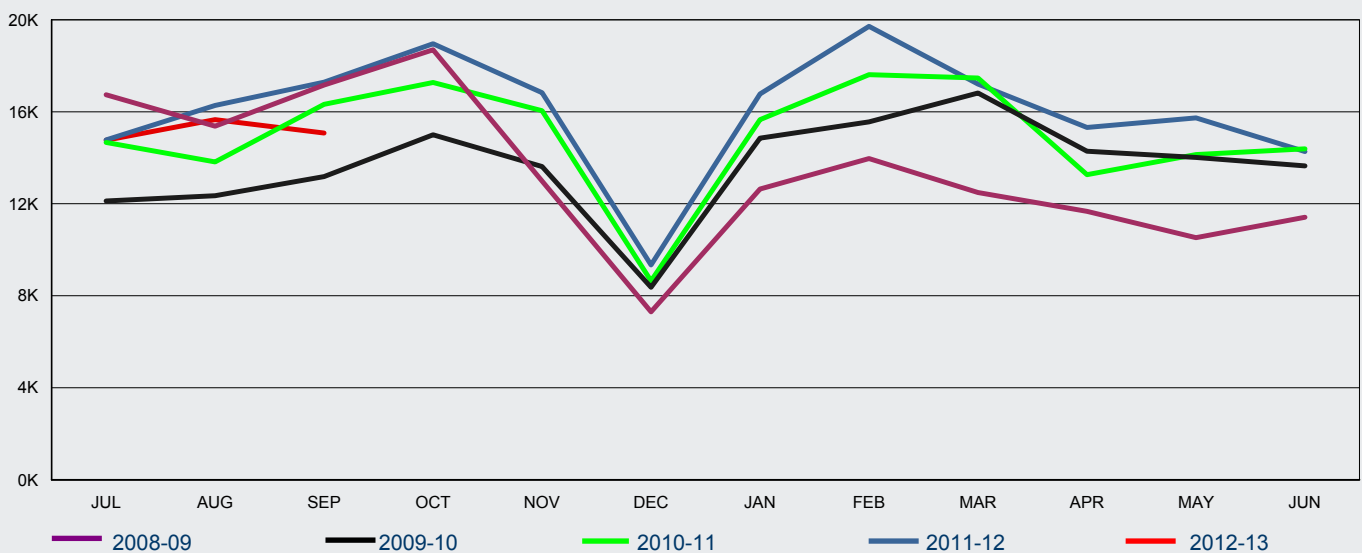
## 2 Granted

### 2.16 Number of subclass 976 Electronic Travel Authority (Visitor) visa applications granted in 2012-13 to 30 September 2012 - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	199 826	177 500	194 000	222 337	208 227	191 781	202 637	173 226	173 845	155 797	139 049	144 554	<b>2 182 779</b>
2009-10	157 781	161 197	173 765	197 986	205 759	194 670	195 132	164 447	169 306	130 192	140 248	155 283	<b>2 045 766</b>
2010-11	172 697	169 566	175 693	195 378	207 882	186 018	180 831	147 902	151 359	122 361	131 757	136 438	<b>1 977 882</b>
2011-12	145 808	155 531	156 358	178 834	199 178	183 613	174 456	164 482	146 329	119 264	134 098	134 543	<b>1 892 494</b>
2012-13	155 356	155 527	150 975										<b>461 858</b>

### 2.17 Number of subclass 977 Electronic Travel Authority (Business Entrant - Short Validity) visa applications granted in 2012-13 to 30 September 2012 - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	16 736	15 370	17 160	18 697	12 986	7 301	12 638	13 968	12 488	11 667	10 528	11 413	<b>160 952</b>
2009-10	12 121	12 347	13 181	14 999	13 616	8 371	14 852	15 557	16 812	14 287	14 015	13 643	<b>163 801</b>
2010-11	14 666	13 817	16 322	17 270	16 049	8 644	15 656	17 615	17 470	13 266	14 136	14 389	<b>179 300</b>
2011-12	14 776	16 274	17 289	18 955	16 829	9 339	16 776	19 715	17 204	15 316	15 732	14 272	<b>192 477</b>
2012-13	14 760	15 655	15 077										<b>45 492</b>

## 2 Granted

2.19 Number of subclass 456 Business (Short Stay) visa applications granted in 2012-13 to 30 September 2012 by citizenship country - comparison with same period in previous year

Citizenship Country	2011-12 to 30/09/11	2012-13 to 30/09/12	% Change from 2011-12	2012-13 as % of Total
China, Peoples Republic of	19 654	22 814	16.1%	35.4%
India	7 647	9 387	22.8%	14.6%
Indonesia	4 000	4 242	6.1%	6.6%
Thailand	3 518	3 236	-8.0%	5.0%
Vietnam	3 128	3 180	1.7%	4.9%
Philippines	1 754	2 006	14.4%	3.1%
South Africa	2 249	1 787	-20.5%	2.8%
Korea, South	1 173	1 786	52.3%	2.8%
Papua New Guinea	1 306	1 305	-0.1%	2.0%
Singapore	904	1 091	20.7%	1.7%
Russian Federation	559	867	55.1%	1.3%
Malaysia	518	850	64.1%	1.3%
United Kingdom	292	617	111.3%	1.0%
Brazil	697	596	-14.5%	0.9%
Fiji	561	565	0.7%	0.9%
Other countries	10 765	10 145	-5.8%	15.7%
<b>Total</b>	<b>58 725</b>	<b>64 474</b>	<b>9.8%</b>	<b>100 %</b>

# 2 Granted

## 2.20 Number of subclass 651 eVisitor visa applications granted in 2012-13 to 30 September 2012 by visa type and citizenship country - comparison with same period in previous year

Citizenship Country	2011-12 to 30/09/11	2012-13 to 30/09/12	% Change from 2011-12	2012-13 as % of Total
<b>Business</b>				
United Kingdom	4 149	4 204	1.3%	37.5%
Germany, Fed Republic of	1 486	1 601	7.7%	14.3%
France	775	816	5.3%	7.3%
Netherlands, Kingdom of The	647	693	7.1%	6.2%
Italy	397	543	36.8%	4.8%
Sweden	300	336	12.0%	3.0%
Poland	390	335	-14.1%	3.0%
Spain	320	335	4.7%	3.0%
Ireland, Republic of	294	306	4.1%	2.7%
Denmark	262	288	9.9%	2.6%
Norway	173	186	7.5%	1.7%
Belgium	164	182	11.0%	1.6%
Switzerland	214	173	-19.2%	1.5%
Finland	147	160	8.8%	1.4%
Czech Republic	145	146	0.7%	1.3%
Other countries	829	903	8.9%	8.1%
<b>sub total Business</b>	<b>10 692</b>	<b>11 207</b>	<b>4.8%</b>	<b>100 %</b>
<b>Tourism</b>				
United Kingdom	38 692	43 300	11.9%	45.3%
Germany, Fed Republic of	10 225	12 043	17.8%	12.6%
France	7 634	8 082	5.9%	8.5%
Netherlands, Kingdom of The	3 954	4 166	5.4%	4.4%
Ireland, Republic of	3 934	3 800	-3.4%	4.0%
Italy	2 533	3 226	27.4%	3.4%
Sweden	2 327	2 688	15.5%	2.8%
Spain	2 155	2 341	8.6%	2.4%
Switzerland	1 816	2 220	22.2%	2.3%
Poland	1 927	2 123	10.2%	2.2%
Denmark	1 265	1 530	20.9%	1.6%
Czech Republic	1 268	1 298	2.4%	1.4%
Norway	1 009	1 176	16.6%	1.2%
Finland	909	1 085	19.4%	1.1%
Austria	726	1 042	43.5%	1.1%
Other countries	4 508	5 448	20.9%	5.7%
<b>sub total Tourism</b>	<b>84 882</b>	<b>95 568</b>	<b>12.6%</b>	<b>100 %</b>
<b>Total</b>	<b>95 574</b>	<b>106 775</b>	<b>11.7%</b>	

## 2 Granted

2.21 Number of subclass 676 Tourist visa applications granted in 2012-13 to 30 September 2012 by client location and citizenship country - comparison with same period in previous year

Citizenship Country	2011-12 to 30/09/11	2012-13 to 30/09/12	% Change from 2011-12	2012-13 as % of Total
<b>Offshore</b>				
China, Peoples Republic of	67 300	83 712	24.4%	39.8%
Indonesia	20 233	21 595	6.7%	10.3%
India	18 388	20 437	11.1%	9.7%
Thailand	9 656	9 878	2.3%	4.7%
Philippines	7 174	8 491	18.4%	4.0%
South Africa	8 141	6 660	-18.2%	3.2%
United Kingdom	4 077	4 924	20.8%	2.3%
Brazil	2 499	3 987	59.5%	1.9%
Vietnam	3 734	3 826	2.5%	1.8%
Sri Lanka	3 263	3 424	4.9%	1.6%
Fiji	3 453	3 092	-10.5%	1.5%
Papua New Guinea	2 468	2 862	16.0%	1.4%
Argentina	1 515	2 421	59.8%	1.2%
Russian Federation	1 821	2 395	31.5%	1.1%
Chile	995	1 533	54.1%	0.7%
Other countries	28 685	30 902	7.7%	14.7%
<b>sub total Offshore</b>	<b>183 402</b>	<b>210 139</b>	<b>14.6%</b>	<b>100 %</b>
<b>Onshore</b>				
China, Peoples Republic of	806	932	15.6%	15.4%
India	676	785	16.1%	12.9%
Korea, South	510	421	-17.5%	6.9%
Malaysia	312	373	19.6%	6.2%
United Kingdom	376	318	-15.4%	5.2%
United States of America	273	258	-5.5%	4.3%
Brazil	199	205	3.0%	3.4%
Philippines	86	168	95.3%	2.8%
Vietnam	117	146	24.8%	2.4%
Thailand	155	138	-11.0%	2.3%
Germany, Fed Republic of	171	135	-21.1%	2.2%
Ireland, Republic of	118	128	8.5%	2.1%
Italy	87	126	44.8%	2.1%
Indonesia	116	124	6.9%	2.0%
Japan	129	114	-11.6%	1.9%
Other countries	1 725	1 694	-1.8%	27.9%
<b>sub total Onshore</b>	<b>5 856</b>	<b>6 065</b>	<b>3.6%</b>	<b>100 %</b>
<b>Total</b>	<b>189 258</b>	<b>216 204</b>	<b>14.2%</b>	

## 2 Granted

### 2.22 Number of subclass 679 Sponsored Family Visitor visa applications granted in 2012-13 to 30 September 2012 by citizenship country - comparison with same period in previous year

Citizenship Country	2011-12 to 30/09/11	2012-13 to 30/09/12	% Change from 2011-12	2012-13 as % of Total
Vietnam	413	880	113.1%	18.0%
China, Peoples Republic of	567	752	32.6%	15.4%
India	376	530	41.0%	10.8%
Philippines	337	459	36.2%	9.4%
Lebanon	149	408	173.8%	8.3%
Bangladesh	209	335	60.3%	6.8%
Sri Lanka	147	204	38.8%	4.2%
Cambodia	73	157	115.1%	3.2%
Iran	110	141	28.2%	2.9%
Pakistan	111	139	25.2%	2.8%
Nepal	66	83	25.8%	1.7%
Burma	31	48	54.8%	1.0%
Iraq	36	46	27.8%	0.9%
Zimbabwe	29	46	58.6%	0.9%
Indonesia	23	44	91.3%	0.9%
Other countries	387	626	61.8%	12.8%
<b>Total</b>	<b>3 064</b>	<b>4 898</b>	<b>59.9%</b>	<b>100 %</b>

### 2.23 Number of subclass 976 Electronic Travel Authority (Visitor) visa applications granted in 2012-13 to 30 September 2012 by citizenship country - comparison with same period in previous year

Citizenship Country	2011-12 to 30/09/11	2012-13 to 30/09/12	% Change from 2011-12	2012-13 as % of Total
Japan	81 132	84 097	3.7%	18.2%
United States of America	63 825	67 933	6.4%	14.7%
United Kingdom	74 051	64 054	-13.5%	13.9%
Malaysia	44 389	52 392	18.0%	11.3%
Singapore	25 552	34 722	35.9%	7.5%
Korea, South	35 771	33 746	-5.7%	7.3%
HKSAR of the PRC	16 373	19 052	16.4%	4.1%
Canada	19 999	18 983	-5.1%	4.1%
Taiwan	16 228	16 064	-1.0%	3.5%
Germany, Fed Republic of	17 398	15 887	-8.7%	3.4%
France	17 429	13 550	-22.3%	2.9%
Italy	9 814	8 900	-9.3%	1.9%
Netherlands, Kingdom of The	6 797	6 362	-6.4%	1.4%
Ireland, Republic of	6 729	5 717	-15.0%	1.2%
Switzerland	5 268	4 874	-7.5%	1.1%
Other countries	16 942	15 525	-8.4%	3.4%
<b>Total</b>	<b>457 697</b>	<b>461 858</b>	<b>0.9%</b>	<b>100 %</b>



## 2 Granted

2.24 Number of subclass 977 Electronic Travel Authority (Business Entrant - Short Validity) visa applications granted in 2012-13 to 30 September 2012 by citizenship country - comparison with same period in previous year

Citizenship Country	2011-12 to 30/09/11	2012-13 to 30/09/12	% Change from 2011-12	2012-13 as % of Total
United States of America	16 257	15 831	-2.6%	34.8%
Japan	4 853	5 422	11.7%	11.9%
United Kingdom	5 741	5 060	-11.9%	11.1%
Singapore	3 912	3 587	-8.3%	7.9%
Malaysia	3 224	2 776	-13.9%	6.1%
Canada	2 801	2 753	-1.7%	6.1%
Germany, Fed Republic of	2 013	1 793	-10.9%	3.9%
Korea, South	1 108	1 505	35.8%	3.3%
France	1 640	1 142	-30.4%	2.5%
Netherlands, Kingdom of The	1 009	945	-6.3%	2.1%
Taiwan	858	773	-9.9%	1.7%
HKSAR of the PRC	845	770	-8.9%	1.7%
Italy	792	671	-15.3%	1.5%
Sweden	441	374	-15.2%	0.8%
Denmark	446	285	-36.1%	0.6%
Other countries	2 399	1 805	-24.8%	4.0%
<b>Total</b>	<b>48 339</b>	<b>45 492</b>	<b>-5.9%</b>	<b>100 %</b>



# 3 Grant rate

For this section:

A grant rate is defined as:

$$\frac{\text{Number of grants}}{\text{Number of decisions}} \times 100$$

where the number of decisions equals the number of grants plus the number of refusals.

A grant rate of 0.00% indicates that no applications were decided during the reporting period.

# 3 Grant rate

3.01 Grant rate of Visitor visa applications decided in the 3 month period between 1 July 2012 and 30 September 2012 by visa type and visa subclass - comparison with previous four periods

Visa Subclass	01/07/11 to 30/09/11	01/10/11 to 31/12/11	01/01/12 to 31/03/12	01/04/12 to 30/06/12	01/07/12 to 30/09/12
<b>Business</b>					
456 Business (Short Stay)	95.8%	95.9%	96.1%	96.1%	96.2%
459 Sponsored Business Visitor (Short Stay)	100.0%	85.2%	97.0%	100.0%	100.0%
488 Superyacht Crew	100.0%	100.0%	96.1%	100.0%	100.0%
651 eVisitor	98.9%	98.8%	98.9%	99.2%	99.0%
956 Electronic Travel Authority (Business Entrant - Long Validity)	100.0%	100.0%	100.0%	100.0%	100.0%
977 Electronic Travel Authority (Business Entrant - Short Validity)	100.0%	100.0%	100.0%	100.0%	100.0%
<b>All Business</b>	<b>97.8%</b>	<b>97.9%</b>	<b>98.2%</b>	<b>98.0%</b>	<b>97.9%</b>
<b>Tourism</b>					
651 eVisitor	99.1%	99.3%	99.2%	99.1%	99.3%
676 Tourist	91.8%	92.2%	91.8%	90.7%	92.6%
679 Sponsored Family Visitor	50.0%	52.1%	55.2%	62.0%	68.4%
976 Electronic Travel Authority (Visitor)	100.0%	100.0%	100.0%	100.0%	100.0%
<b>All Tourism</b>	<b>97.3%</b>	<b>97.5%</b>	<b>97.3%</b>	<b>96.7%</b>	<b>97.5%</b>
<b>All</b>	<b>97.3%</b>	<b>97.5%</b>	<b>97.4%</b>	<b>96.9%</b>	<b>97.5%</b>

# 3 Grant rate

3.02 Grant rate for subclass 456 Business (Short Stay) visa applications decided in the 3 month period between 1 July 2012 and 30 September 2012 by citizenship country - comparison with previous four periods

Citizenship Country	01/07/11 to 30/09/11	01/10/11 to 31/12/11	01/01/12 to 31/03/12	01/04/12 to 30/06/12	01/07/12 to 30/09/12
China, Peoples Republic of	95.6%	97.1%	96.7%	97.7%	97.4%
India	96.8%	95.1%	97.1%	95.8%	96.7%
Indonesia	96.5%	97.0%	96.2%	95.7%	98.2%
Thailand	97.9%	97.1%	98.5%	98.8%	99.2%
Vietnam	96.2%	95.4%	97.0%	97.1%	96.7%
Philippines	96.9%	97.0%	97.1%	97.7%	97.5%
South Africa	98.3%	99.1%	99.4%	99.1%	99.3%
Korea, South	99.7%	99.8%	97.3%	99.8%	97.8%
Papua New Guinea	96.9%	96.6%	97.2%	97.4%	98.0%
Singapore	97.7%	97.2%	98.3%	98.0%	96.2%
Russian Federation	99.5%	98.7%	98.8%	99.5%	99.2%
Malaysia	95.2%	96.3%	95.4%	93.6%	97.1%
United Kingdom	98.0%	97.6%	98.5%	97.9%	94.9%
Brazil	100.0%	99.9%	99.8%	99.9%	99.7%
Fiji	97.6%	88.5%	94.7%	93.5%	94.5%
Other countries	92.9%	91.4%	91.8%	90.4%	90.0%
<b>All 456 Business (Short Stay)</b>	<b>95.8%</b>	<b>95.9%</b>	<b>96.1%</b>	<b>96.1%</b>	<b>96.2%</b>

# 3 Grant rate

3.03 Grant rate for subclass 676 Tourist visa applications decided in the 3 month period between 1 July 2012 and 30 September 2012 by client location and citizenship country - comparison with previous four periods

Citizenship Country	01/07/11 to 30/09/11	01/10/11 to 31/12/11	01/01/12 to 31/03/12	01/04/12 to 30/06/12	01/07/12 to 30/09/12
<b>Offshore</b>					
China, Peoples Republic of	94.9%	95.6%	95.9%	95.6%	95.9%
Indonesia	96.2%	94.8%	92.6%	94.6%	96.7%
India	86.5%	90.8%	88.6%	86.8%	90.6%
Thailand	91.6%	88.6%	92.4%	91.4%	92.7%
Philippines	91.9%	89.5%	86.4%	78.8%	88.1%
South Africa	98.2%	98.9%	98.4%	98.1%	98.4%
United Kingdom	97.4%	96.7%	96.3%	94.7%	97.7%
Brazil	98.2%	98.9%	98.7%	97.8%	99.0%
Vietnam	83.6%	78.4%	85.4%	87.9%	87.5%
Sri Lanka	83.6%	81.5%	87.9%	86.0%	92.4%
Fiji	85.9%	83.4%	78.6%	75.2%	73.6%
Papua New Guinea	83.7%	89.5%	87.6%	93.8%	91.0%
Argentina	98.0%	97.0%	96.6%	98.3%	98.4%
Russian Federation	94.4%	96.1%	94.7%	94.7%	94.6%
Chile	96.7%	97.5%	97.5%	98.5%	97.6%
Other countries	85.2%	85.7%	82.2%	82.0%	83.6%
<b>All Offshore</b>	<b>91.6%</b>	<b>92.1%</b>	<b>91.7%</b>	<b>90.6%</b>	<b>92.5%</b>
<b>Onshore</b>					
China, Peoples Republic of	98.4%	96.6%	99.2%	98.0%	98.7%
India	95.8%	98.9%	97.3%	97.8%	98.2%
Korea, South	94.4%	94.6%	93.1%	91.8%	91.1%
Malaysia	94.5%	89.6%	93.4%	91.6%	91.9%
United Kingdom	96.9%	96.8%	97.2%	93.3%	94.6%
United States of America	98.2%	95.9%	97.8%	95.7%	97.7%
Brazil	99.0%	98.9%	99.5%	98.2%	97.6%
Philippines	92.5%	96.4%	89.5%	100.0%	98.2%
Vietnam	97.5%	96.0%	98.8%	97.0%	98.6%
Thailand	97.5%	96.3%	95.6%	96.8%	100.0%
Germany, Fed Republic of	98.3%	98.3%	95.0%	98.8%	98.5%
Ireland, Republic of	95.2%	92.0%	97.7%	95.5%	97.7%
Italy	96.7%	96.5%	98.4%	97.4%	98.4%
Indonesia	99.1%	97.3%	97.0%	96.0%	94.7%
Japan	98.5%	95.3%	95.6%	97.4%	95.0%
Other countries	96.7%	96.6%	97.1%	95.0%	96.3%
<b>All Onshore</b>	<b>96.7%</b>	<b>96.4%</b>	<b>96.9%</b>	<b>95.6%</b>	<b>96.5%</b>
<b>All 676 Tourist</b>	<b>91.8%</b>	<b>92.2%</b>	<b>91.8%</b>	<b>90.7%</b>	<b>92.6%</b>

# 3 Grant rate

3.04 Grant rate for subclass 651 eVisitor business visa applications decided in the 3 month period between 1 July 2012 and 30 September 2012 by visa type and citizenship country - comparison with previous four periods

Citizenship Country	01/07/11 to 30/09/11	01/10/11 to 31/12/11	01/01/12 to 31/03/12	01/04/12 to 30/06/12	01/07/12 to 30/09/12
Austria	100.0%	100.0%	98.5%	99.2%	100.0%
Belgium	99.4%	99.3%	98.3%	100.0%	99.5%
Bulgaria	97.4%	94.1%	95.1%	93.4%	95.2%
Cyprus	100.0%	100.0%	100.0%	100.0%	100.0%
Czech Republic	98.6%	99.3%	99.4%	99.4%	99.3%
Denmark	99.2%	99.5%	99.7%	100.0%	99.7%
Estonia	97.3%	100.0%	100.0%	94.7%	97.6%
Finland	98.7%	100.0%	100.0%	100.0%	100.0%
France	98.4%	98.0%	98.9%	99.2%	98.8%
Germany, Fed Republic of	99.1%	99.3%	99.7%	99.7%	99.6%
Greece	100.0%	100.0%	100.0%	100.0%	100.0%
Hungary	100.0%	100.0%	98.1%	98.0%	100.0%
Iceland	100.0%	100.0%	100.0%	100.0%	100.0%
Ireland, Republic of	97.7%	96.1%	99.7%	98.5%	98.1%
Italy	99.5%	100.0%	99.6%	99.6%	99.6%
Latvia	85.7%	86.5%	100.0%	100.0%	94.7%
Liechtenstein	0.0%	100.0%	100.0%	100.0%	0.0%
Lithuania	97.7%	96.1%	100.0%	98.1%	97.9%
Luxembourg	100.0%	100.0%	100.0%	100.0%	100.0%
Malta	100.0%	100.0%	100.0%	92.9%	100.0%
Monaco	100.0%	0.0%	100.0%	100.0%	0.0%
Netherlands, Kingdom of The	99.7%	99.2%	99.0%	98.7%	99.3%
Norway	97.7%	98.9%	98.6%	99.4%	96.4%
Poland	99.7%	100.0%	99.0%	100.0%	99.4%
Portugal	100.0%	100.0%	99.1%	100.0%	100.0%
Romania	94.3%	93.2%	90.6%	96.8%	93.8%
Slovakia	96.3%	95.8%	100.0%	96.9%	100.0%
Slovenia	100.0%	100.0%	100.0%	100.0%	100.0%
Spain	99.7%	98.6%	99.4%	99.2%	98.8%
Sweden	100.0%	99.1%	99.5%	99.7%	99.7%
Switzerland	98.2%	99.4%	97.8%	99.4%	99.4%
United Kingdom	98.9%	98.8%	98.8%	99.1%	99.0%
Vatican City State Holy See	0.0%	0.0%	0.0%	100.0%	0.0%
Unknown	0.0%	0.0%	0.0%	25.0%	0.0%
<b>All Business</b>	<b>98.9%</b>	<b>98.8%</b>	<b>98.9%</b>	<b>99.2%</b>	<b>99.0%</b>

# 3 Grant rate

3.05 Grant rate for subclass 651 eVisitor tourism visa applications decided in the 3 month period between 1 July 2012 and 30 September 2012 by visa type and citizenship country - comparison with previous four periods

Citizenship Country	01/07/11 to 30/09/11	01/10/11 to 31/12/11	01/01/12 to 31/03/12	01/04/12 to 30/06/12	01/07/12 to 30/09/12
Andorra	100.0%	100.0%	100.0%	100.0%	100.0%
Austria	99.9%	99.7%	99.9%	99.7%	99.9%
Belgium	99.2%	99.4%	99.2%	99.7%	99.6%
Bulgaria	75.5%	79.3%	75.5%	80.5%	84.2%
Cyprus	98.8%	99.5%	98.8%	98.8%	98.1%
Czech Republic	99.4%	99.4%	99.5%	98.8%	99.1%
Denmark	99.3%	99.7%	99.5%	99.6%	99.6%
Estonia	98.5%	98.6%	98.4%	96.1%	98.0%
Finland	99.7%	99.8%	99.8%	99.5%	99.9%
France	99.1%	99.1%	99.2%	99.4%	99.4%
Germany, Fed Republic of	99.6%	99.7%	99.6%	99.7%	99.7%
Greece	99.6%	99.7%	98.1%	97.5%	98.0%
Hungary	97.8%	99.1%	97.4%	96.2%	98.2%
Iceland	98.5%	98.8%	100.0%	100.0%	100.0%
Ireland, Republic of	99.2%	98.9%	99.2%	98.9%	99.3%
Italy	99.2%	99.7%	99.2%	99.5%	99.5%
Latvia	92.1%	89.6%	93.9%	93.8%	93.2%
Liechtenstein	100.0%	100.0%	100.0%	100.0%	100.0%
Lithuania	98.3%	97.9%	97.0%	96.2%	91.8%
Luxembourg	100.0%	100.0%	100.0%	100.0%	100.0%
Malta	98.8%	100.0%	100.0%	96.2%	98.6%
Monaco	100.0%	100.0%	0.0%	0.0%	100.0%
Netherlands, Kingdom of The	99.4%	99.6%	99.7%	99.6%	99.7%
Norway	99.4%	99.9%	99.5%	99.8%	99.6%
Poland	99.3%	99.3%	99.3%	99.6%	99.4%
Portugal	99.3%	98.9%	99.0%	98.8%	98.6%
Romania	72.7%	77.2%	71.0%	72.3%	73.5%
Slovakia	96.4%	97.5%	97.9%	96.4%	98.5%
Slovenia	99.7%	99.8%	99.8%	100.0%	100.0%
Spain	99.2%	99.5%	99.4%	99.7%	99.7%
Sweden	99.7%	99.6%	99.2%	99.4%	99.8%
Switzerland	99.9%	99.7%	99.9%	99.5%	99.7%
United Kingdom	99.5%	99.6%	99.6%	99.5%	99.7%
Vatican City State Holy See	100.0%	100.0%	100.0%	100.0%	100.0%
Unknown	0.0%	0.0%	12.5%	27.3%	36.4%
<b>All Tourism</b>	<b>99.1%</b>	<b>99.3%</b>	<b>99.2%</b>	<b>99.1%</b>	<b>99.3%</b>



# 4 Auto grant rate for eLodged applications

For this section:

An auto grant rate is defined as:

$$\frac{\text{Number of auto granted}}{\text{Number of grants for elodged applications}} \times 100$$

An auto grant rate of 0.0% indicates that no applications were received during the reporting period, or that any applications lodged were not auto granted.

# 4 Auto grant rate for eLodged applications

4.01 Auto grant rate for eLodged subclass 676 Tourist visa applications granted in the 3 month period between 1 July 2012 and 30 September 2012 by client location and citizenship country - comparison with previous four periods

Citizenship Country	01/07/11 to 30/09/11	01/10/11 to 31/12/11	01/01/12 to 31/03/12	01/04/12 to 30/06/12	01/07/12 to 30/09/12
<b>Offshore</b>					
United Kingdom	69.2%	69.8%	70.3%	63.7%	70.3%
Brazil	100.0%	0.0%	52.7%	45.4%	52.1%
Argentina	100.0%	100.0%	63.6%	61.4%	63.2%
Germany, Fed Republic of	75.5%	79.4%	77.5%	74.3%	80.2%
Switzerland	85.0%	84.1%	86.0%	81.7%	87.7%
Chile	71.0%	38.2%	49.4%	49.9%	50.7%
Saudi Arabia	49.0%	55.0%	51.8%	42.8%	49.6%
Netherlands, Kingdom of The	77.0%	80.3%	80.5%	76.5%	84.6%
France	66.7%	67.0%	72.7%	66.1%	67.9%
Italy	77.0%	77.4%	80.4%	77.4%	80.8%
Ireland, Republic of	67.6%	68.4%	73.5%	68.1%	70.7%
United States of America	50.4%	51.9%	46.6%	49.3%	51.0%
Spain	86.3%	77.9%	80.5%	78.7%	81.1%
Kuwait	64.5%	70.8%	74.3%	58.6%	59.0%
Poland	42.1%	40.9%	41.7%	31.5%	42.8%
Other countries	55.2%	51.3%	54.4%	45.6%	48.6%
<b>All Offshore</b>	<b>64.7%</b>	<b>62.6%</b>	<b>63.0%</b>	<b>54.8%</b>	<b>61.6%</b>
<b>Onshore</b>					
United Kingdom	40.8%	51.3%	54.1%	57.6%	55.6%
India	12.1%	30.7%	15.8%	31.7%	29.0%
United States of America	43.7%	42.2%	42.4%	33.1%	38.1%
Italy	48.3%	50.0%	66.4%	61.6%	68.7%
Malaysia	8.1%	18.6%	13.2%	23.3%	23.2%
Greece	60.9%	68.6%	77.9%	67.6%	86.0%
Korea, South	14.2%	13.3%	15.4%	16.4%	18.2%
China, Peoples Republic of	10.8%	20.3%	17.4%	36.5%	33.3%
Ireland, Republic of	54.1%	54.5%	44.7%	50.7%	40.0%
Canada	57.6%	42.2%	46.4%	37.7%	51.2%
France	45.5%	43.1%	34.7%	51.9%	36.2%
Philippines	21.4%	0.0%	0.0%	17.4%	24.2%
Taiwan	4.8%	23.5%	10.0%	23.8%	34.5%
HKSAR of the PRC	4.2%	23.5%	20.0%	34.8%	31.0%
Germany, Fed Republic of	54.5%	58.5%	67.2%	45.1%	34.8%
Other countries	14.0%	18.2%	17.4%	14.5%	14.4%
<b>All Onshore</b>	<b>24.7%</b>	<b>32.7%</b>	<b>34.7%</b>	<b>31.8%</b>	<b>30.2%</b>
<b>All 676 Tourist</b>	<b>61.3%</b>	<b>59.8%</b>	<b>59.3%</b>	<b>52.7%</b>	<b>59.4%</b>

# 4 Auto grant rate for eLodged applications

4.02 Auto grant rate for eLodged subclass 651 eVisitor business visa applications granted in the 3 month period between 1 July 2012 and 30 September 2012 by visa type and citizenship country - comparison with previous four periods

Citizenship Country	01/07/11 to 30/09/11	01/10/11 to 31/12/11	01/01/12 to 31/03/12	01/04/12 to 30/06/12	01/07/12 to 30/09/12
Austria	89.1%	92.8%	94.7%	93.3%	93.6%
Belgium	79.3%	72.4%	80.9%	84.6%	83.0%
Bulgaria	6.7%	7.1%	4.3%	12.4%	8.8%
Cyprus	90.5%	86.7%	94.1%	89.7%	94.7%
Czech Republic	46.2%	45.0%	51.3%	44.7%	66.4%
Denmark	91.2%	87.7%	89.2%	92.2%	94.1%
Estonia	77.8%	76.9%	88.9%	97.2%	82.5%
Finland	93.2%	92.7%	94.0%	95.6%	93.8%
France	82.6%	79.2%	83.9%	83.7%	81.0%
Germany, Fed Republic of	88.4%	88.4%	88.7%	91.1%	91.4%
Greece	91.2%	90.9%	95.8%	98.8%	97.1%
Hungary	84.7%	71.1%	75.2%	89.7%	87.0%
Iceland	80.0%	100.0%	100.0%	87.5%	100.0%
Ireland, Republic of	77.6%	76.9%	77.6%	81.6%	82.0%
Italy	93.7%	93.3%	95.5%	91.8%	91.9%
Latvia	55.6%	56.3%	47.8%	44.4%	47.2%
Liechtenstein	0.0%	100.0%	100.0%	0.0%	0.0%
Lithuania	73.8%	69.4%	66.7%	86.8%	65.2%
Luxembourg	100.0%	80.0%	75.0%	100.0%	85.7%
Malta	80.0%	100.0%	75.0%	92.3%	100.0%
Monaco	100.0%	0.0%	0.0%	25.0%	0.0%
Netherlands, Kingdom of The	85.9%	79.4%	88.4%	85.6%	85.7%
Norway	90.8%	81.9%	89.0%	83.1%	94.1%
Poland	68.7%	71.8%	72.5%	67.9%	71.9%
Portugal	87.1%	84.3%	88.7%	92.9%	84.2%
Romania	6.7%	5.6%	8.7%	5.4%	4.1%
Slovakia	67.3%	67.6%	61.2%	59.7%	67.3%
Slovenia	92.6%	90.2%	97.9%	94.3%	90.2%
Spain	90.0%	82.7%	87.3%	91.6%	90.7%
Sweden	91.3%	86.9%	92.4%	89.0%	86.0%
Switzerland	87.9%	89.4%	85.3%	87.2%	86.1%
United Kingdom	85.4%	83.7%	85.5%	85.2%	86.8%
Vatican City State Holy See	0.0%	0.0%	0.0%	100.0%	0.0%
Unknown	0.0%	0.0%	0.0%	100.0%	0.0%
<b>All Business</b>	<b>83.3%</b>	<b>80.9%</b>	<b>83.9%</b>	<b>84.3%</b>	<b>85.2%</b>

# 4 Auto grant rate for eLodged applications

4.03 Auto grant rate for eLodged subclass 651 eVisitor tourism visa applications granted in the 3 month period between 1 July 2012 and 30 September 2012 by visa type and citizenship country - comparison with previous four periods

Citizenship Country	01/07/11 to 30/09/11	01/10/11 to 31/12/11	01/01/12 to 31/03/12	01/04/12 to 30/06/12	01/07/12 to 30/09/12
Andorra	100.0%	100.0%	100.0%	100.0%	100.0%
Austria	93.4%	93.0%	94.3%	94.1%	96.3%
Belgium	89.6%	85.0%	84.3%	86.5%	86.4%
Bulgaria	24.8%	16.4%	20.8%	21.1%	29.6%
Cyprus	89.1%	89.1%	90.5%	92.9%	93.9%
Czech Republic	61.9%	57.8%	61.3%	56.3%	75.7%
Denmark	93.3%	93.0%	92.8%	91.8%	94.5%
Estonia	91.1%	91.8%	90.7%	89.3%	94.6%
Finland	96.6%	95.8%	95.8%	95.5%	95.5%
France	85.5%	82.1%	84.8%	85.7%	85.6%
Germany, Fed Republic of	91.6%	91.1%	92.1%	92.8%	93.9%
Greece	95.5%	96.2%	96.2%	93.2%	96.5%
Hungary	82.9%	76.7%	81.9%	82.5%	82.1%
Iceland	97.0%	98.8%	97.7%	97.1%	95.7%
Ireland, Republic of	84.3%	82.1%	85.1%	85.9%	85.3%
Italy	95.1%	94.2%	93.9%	94.7%	95.4%
Latvia	68.9%	66.4%	67.1%	63.3%	70.7%
Liechtenstein	85.7%	100.0%	77.8%	100.0%	81.8%
Lithuania	79.8%	83.2%	80.8%	82.8%	67.3%
Luxembourg	93.9%	90.0%	90.9%	92.9%	98.1%
Malta	89.3%	92.3%	94.4%	84.0%	97.2%
Monaco	0.0%	72.7%	0.0%	0.0%	66.7%
Netherlands, Kingdom of The	90.7%	90.3%	91.3%	91.1%	91.0%
Norway	92.5%	92.1%	92.8%	92.5%	94.4%
Poland	72.0%	70.2%	66.2%	69.5%	73.3%
Portugal	85.6%	87.2%	87.0%	89.9%	90.3%
Romania	30.5%	21.9%	23.0%	24.4%	29.7%
Slovakia	67.4%	69.4%	64.6%	62.0%	67.9%
Slovenia	97.1%	94.6%	94.7%	97.1%	97.6%
Spain	94.0%	92.3%	93.7%	93.9%	94.0%
Sweden	92.0%	90.3%	91.1%	88.5%	91.9%
Switzerland	90.9%	90.1%	90.3%	91.7%	90.9%
United Kingdom	91.1%	89.6%	90.7%	90.8%	91.8%
Vatican City State Holy See	66.7%	100.0%	0.0%	100.0%	100.0%
Unknown	0.0%	0.0%	0.0%	66.7%	75.0%
<b>All Tourism</b>	<b>89.1%</b>	<b>87.7%</b>	<b>88.7%</b>	<b>88.8%</b>	<b>90.1%</b>

# 5 Processing times

This section contains information on 25, 50 and 75 percentile processing times for visitor visa applications.

In general terms:

- 25 percentile** means that 25 per cent of applications granted during the period were processed within the number of days shown in the tables. Conversely, 75 per cent took longer than the number of days shown. This measure gives an indication of how long it is taking to process the more straight-forward visitor visa applications.
- 50 percentile** more commonly known as the median, it means that 50 per cent of applications granted during the period were processed within the number of days shown in the tables. Conversely, 50 per cent took longer than the number of days shown. This measure gives an indication of how long it is taking to process the typical visitor visa applications.
- 75 percentile** means that 75 per cent of applications granted during the period were processed within the number of days shown in the tables. Conversely, 25 per cent took longer than the number of days shown. This measure gives an indication of how long it is taking to process the more complex visitor visa applications.

# 5 Processing times

5.01 Processing time (in calendar days) for subclass 456 Business (Short Stay) visa applications granted in the 3 month period between 1 July 2012 and 30 September 2012 by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/07/11 to 30/09/11	1/10/11 to 31/12/11	1/01/12 to 31/03/12	1/04/12 to 30/06/12	1/07/12 to 30/09/12
China, Peoples Republic of	25th percentile	1	2	1	1	1
	50th percentile (Median)	3	3	3	4	4
	75th percentile	5	6	5	6	7
India	25th percentile	1	1	1	0	1
	50th percentile (Median)	3	2	1	1	1
	75th percentile	7	5	4	3	4
Indonesia	25th percentile	1	1	1	1	1
	50th percentile (Median)	1	1	2	2	2
	75th percentile	3	4	4	4	4
Thailand	25th percentile	1	1	1	0	1
	50th percentile (Median)	1	1	1	1	4
	75th percentile	3	3	3	3	7
Vietnam	25th percentile	2	1	0	0	1
	50th percentile (Median)	5	3	0	2	2
	75th percentile	8	7	5	4	5
Philippines	25th percentile	1	1	1	1	1
	50th percentile (Median)	4	2	3	2	3
	75th percentile	6	4	7	5	6
South Africa	25th percentile	1	1	1	1	1
	50th percentile (Median)	1	1	1	1	1
	75th percentile	3	4	3	3	3
Korea, South	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	1	1
	75th percentile	1	1	1	2	4
Papua New Guinea	25th percentile	1	1	2	1	1
	50th percentile (Median)	3	2	3	4	3
	75th percentile	5	4	5	6	6
Singapore	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	1	1	1
	75th percentile	0	1	1	4	2
Other countries	25th percentile	0	0	0	0	0
	50th percentile (Median)	2	3	2	2	3
	75th percentile	7	8	9	7	8
<b>All 456 Business (Short Stay)</b>	<b>25th percentile</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>
	<b>50th percentile (Median)</b>	<b>2</b>	<b>3</b>	<b>2</b>	<b>2</b>	<b>3</b>
	<b>75th percentile</b>	<b>5</b>	<b>5</b>	<b>5</b>	<b>5</b>	<b>6</b>

# 5 Processing times

5.02 Processing time (in calendar days) for subclass 676 Tourist visa applications granted in the 3 month period between 1 July 2012 and 30 September 2012 by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/07/11 to 30/09/11	1/10/11 to 31/12/11	1/01/12 to 31/03/12	1/04/12 to 30/06/12	1/07/12 to 30/09/12
China, Peoples Republic of	25th percentile	2	2	2	2	2
	50th percentile (Median)	5	5	3	5	5
	75th percentile	7	7	6	7	8
Indonesia	25th percentile	3	3	1	4	5
	50th percentile (Median)	4	5	3	6	7
	75th percentile	6	6	6	8	9
India	25th percentile	4	3	2	3	4
	50th percentile (Median)	11	7	7	7	8
	75th percentile	16	13	14	13	13
Thailand	25th percentile	2	2	2	3	2
	50th percentile (Median)	4	4	5	6	5
	75th percentile	6	6	7	8	7
Philippines	25th percentile	5	5	8	7	3
	50th percentile (Median)	8	9	12	14	8
	75th percentile	11	14	15	18	18
South Africa	25th percentile	4	10	1	1	1
	50th percentile (Median)	6	15	2	3	3
	75th percentile	8	17	4	5	4
United Kingdom	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	0	0
	75th percentile	4	4	4	3	2
Brazil	25th percentile	1	1	0	0	0
	50th percentile (Median)	5	4	3	1	1
	75th percentile	7	7	7	5	3
Vietnam	25th percentile	10	10	6	7	5
	50th percentile (Median)	14	14	12	13	8
	75th percentile	20	20	18	17	15
Sri Lanka	25th percentile	2	2	3	3	4
	50th percentile (Median)	4	5	6	7	7
	75th percentile	9	11	13	17	15
Other countries	25th percentile	0	1	0	0	0
	50th percentile (Median)	4	5	5	3	4
	75th percentile	11	13	14	12	13
<b>All 676 Tourist</b>	<b>25th percentile</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>2</b>
	<b>50th percentile (Median)</b>	<b>5</b>	<b>5</b>	<b>4</b>	<b>5</b>	<b>5</b>
	<b>75th percentile</b>	<b>9</b>	<b>10</b>	<b>8</b>	<b>9</b>	<b>10</b>

# 5 Processing times

5.03 Processing time (in calendar days) for subclass 676 Tourist visa applications granted in the 3 month period between 1 July 2012 and 30 September 2012 where the client was OFFSHORE by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/07/11 to 30/09/11	1/10/11 to 31/12/11	1/01/12 to 31/03/12	1/04/12 to 30/06/12	1/07/12 to 30/09/12
China, Peoples Republic of	25th percentile	2	2	2	2	2
	50th percentile (Median)	5	5	3	5	5
	75th percentile	7	7	6	7	8
Indonesia	25th percentile	3	3	1	4	5
	50th percentile (Median)	4	5	3	6	7
	75th percentile	6	6	6	8	9
India	25th percentile	5	3	2	3	4
	50th percentile (Median)	11	7	7	7	8
	75th percentile	16	13	14	13	13
Thailand	25th percentile	2	2	2	3	2
	50th percentile (Median)	4	4	5	6	5
	75th percentile	6	6	7	8	7
Philippines	25th percentile	5	5	8	7	3
	50th percentile (Median)	8	9	12	14	8
	75th percentile	11	14	15	18	18
South Africa	25th percentile	4	10	1	1	1
	50th percentile (Median)	6	15	2	3	3
	75th percentile	8	17	4	5	4
United Kingdom	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	0	0
	75th percentile	4	4	4	3	2
Brazil	25th percentile	2	1	1	0	0
	50th percentile (Median)	5	4	3	2	1
	75th percentile	7	7	7	5	3
Vietnam	25th percentile	10	11	6	7	5
	50th percentile (Median)	14	14	12	13	9
	75th percentile	20	20	18	17	15
Sri Lanka	25th percentile	2	2	3	3	4
	50th percentile (Median)	4	5	6	7	7
	75th percentile	9	11	13	17	15
Other countries	25th percentile	0	1	1	1	0
	50th percentile (Median)	4	5	5	3	5
	75th percentile	11	13	14	12	13
<b>All 676 Tourist OFFSHORE</b>	<b>25th percentile</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>2</b>
	<b>50th percentile (Median)</b>	<b>5</b>	<b>5</b>	<b>4</b>	<b>5</b>	<b>6</b>
	<b>75th percentile</b>	<b>9</b>	<b>10</b>	<b>8</b>	<b>9</b>	<b>10</b>



# 5 Processing times

5.04 Processing time (in calendar days) for subclass 676 Tourist visa applications granted in the 3 month period between 1 July 2012 and 30 September 2012 where the client was ONSHORE by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/07/11 to 30/09/11	1/10/11 to 31/12/11	1/01/12 to 31/03/12	1/04/12 to 30/06/12	1/07/12 to 30/09/12
China, Peoples Republic of	25th percentile	0	3	0	1	0
	50th percentile (Median)	4	11	5	11	1
	75th percentile	13	21	13	21	7
India	25th percentile	0	0	0	0	0
	50th percentile (Median)	6	3	4	1	1
	75th percentile	17	14	13	14	8
Korea, South	25th percentile	0	0	1	3	0
	50th percentile (Median)	10	9	9	11	7
	75th percentile	20	16	20	24	14
Malaysia	25th percentile	0	4	4	7	0
	50th percentile (Median)	10	12	12	15	8
	75th percentile	20	23	19	23	18
United Kingdom	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	0	0
	75th percentile	4	5	5	2	2
United States of America	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	1	0
	75th percentile	4	5	5	4	3
Brazil	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	0	0
	75th percentile	4	1	3	1	2
Philippines	25th percentile	0	0	1	0	2
	50th percentile (Median)	6	12	7	9	9
	75th percentile	19	23	20	18	21
Vietnam	25th percentile	0	3	0	0	0
	50th percentile (Median)	0	10	5	8	2
	75th percentile	14	17	13	21	10
Thailand	25th percentile	0	0	0	0	0
	50th percentile (Median)	9	8	10	12	5
	75th percentile	22	21	17	21	12
Other countries	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	1	0
	75th percentile	10	7	7	8	6
<b>All 676 Tourist ONSHORE</b>	<b>25th percentile</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
	<b>50th percentile (Median)</b>	<b>1</b>	<b>1</b>	<b>2</b>	<b>1</b>	<b>1</b>
	<b>75th percentile</b>	<b>13</b>	<b>11</b>	<b>10</b>	<b>13</b>	<b>8</b>

# 5 Processing times

5.05 Processing time (in calendar days) for subclass 679 Sponsored Family Visitor visa applications granted in the 3 month period between 1 July 2012 and 30 September 2012 by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/07/11 to 30/09/11	1/10/11 to 31/12/11	1/01/12 to 31/03/12	1/04/12 to 30/06/12	1/07/12 to 30/09/12
Vietnam	25th percentile	28	24	27	4	2
	50th percentile (Median)	43	42	43	18	8
	75th percentile	59	63	63	34	21
China, Peoples Republic of	25th percentile	27	20	20	5	4
	50th percentile (Median)	39	36	33	20	14
	75th percentile	55	50	47	36	27
India	25th percentile	26	20	20	5	4
	50th percentile (Median)	37	37	34	12	11
	75th percentile	52	55	52	29	24
Philippines	25th percentile	21	16	13	7	4
	50th percentile (Median)	33	31	25	20	10
	75th percentile	55	53	47	40	25
Lebanon	25th percentile	31	31	30	5	3
	50th percentile (Median)	46	42	41	19	12
	75th percentile	60	59	57	31	26
Bangladesh	25th percentile	27	27	22	9	6
	50th percentile (Median)	36	36	34	21	14
	75th percentile	52	48	48	41	24
Sri Lanka	25th percentile	28	24	27	13	3
	50th percentile (Median)	43	39	43	28	16
	75th percentile	65	56	62	48	35
Cambodia	25th percentile	27	21	21	3	1
	50th percentile (Median)	41	37	28	15	10
	75th percentile	60	50	57	33	22
Iran	25th percentile	26	20	23	7	4
	50th percentile (Median)	38	35	32	22	14
	75th percentile	65	57	48	42	34
Pakistan	25th percentile	32	36	34	11	7
	50th percentile (Median)	48	46	49	23	20
	75th percentile	65	87	81	52	35
Other countries	25th percentile	27	24	25	8	6
	50th percentile (Median)	40	39	40	26	16
	75th percentile	63	60	62	45	35
<b>All 679 Sponsored Family Visitor</b>	<b>25th percentile</b>	<b>27</b>	<b>22</b>	<b>22</b>	<b>6</b>	<b>4</b>
	<b>50th percentile (Median)</b>	<b>40</b>	<b>38</b>	<b>36</b>	<b>20</b>	<b>13</b>
	<b>75th percentile</b>	<b>57</b>	<b>56</b>	<b>56</b>	<b>37</b>	<b>27</b>

# 6 Applications on hand

# 6 Applications on hand

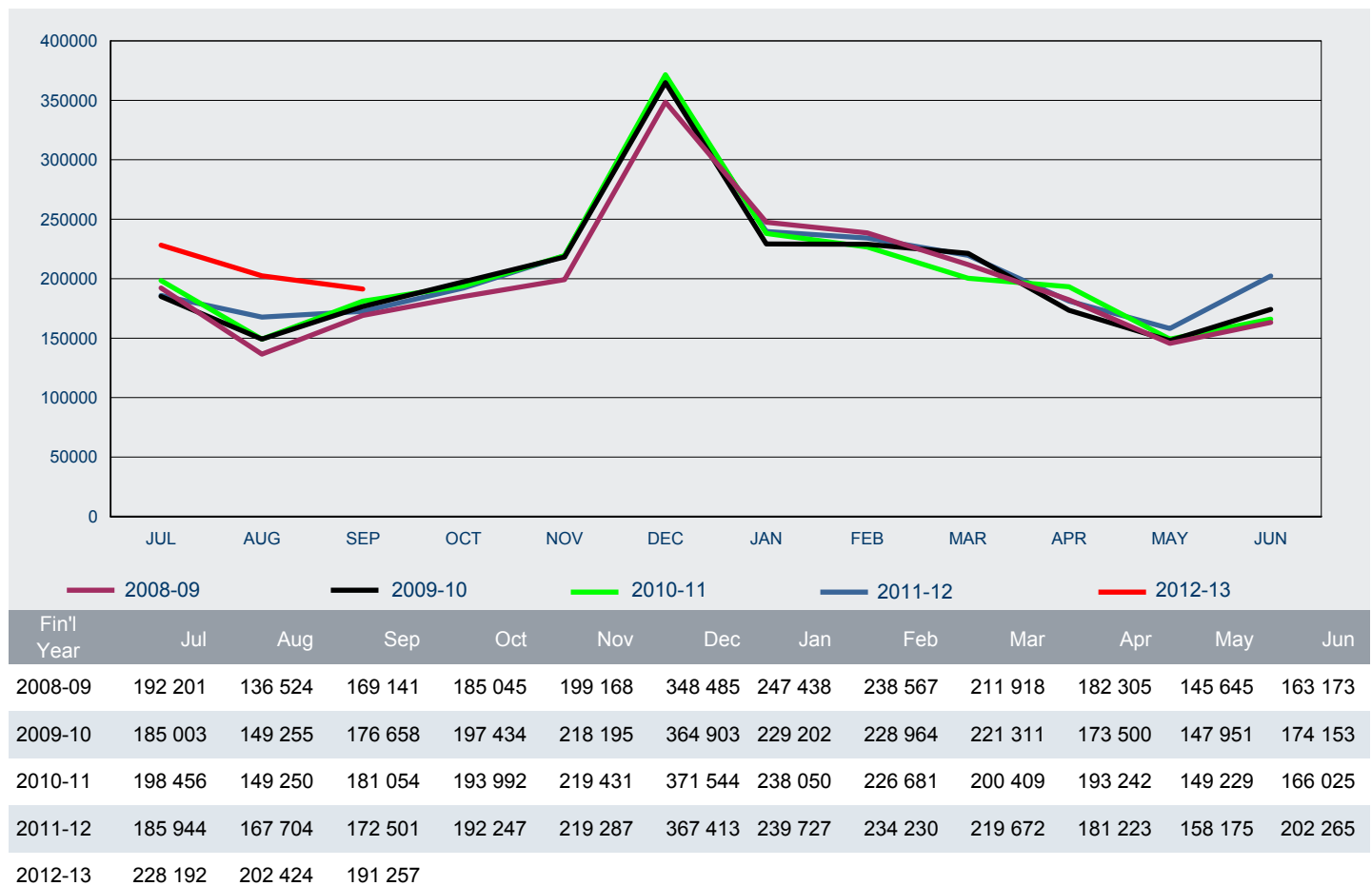
6.01 Number of Visitor visa applications on hand at 30 September 2012 by visa type and visa subclass - comparison with previous four periods

Visa Subclass	On hand at 30/09/11	On hand at 31/12/11	On hand at 31/03/12	On hand at 30/06/12	On hand at 30/09/12
<b>Business</b>					
456 Business (Short Stay)	9 801	10 210	10 556	12 302	12 578
459 Sponsored Business Visitor (Short Stay)	19	24	16	21	25
488 Superyacht Crew	9	13	< 5	6	< 5
651 eVisitor	128	60	66	53	100
956 Electronic Travel Authority (Business Entrant - Long Validity)	9	7	7	7	7
977 Electronic Travel Authority (Business Entrant - Short Validity)	30	30	31	37	36
<b>sub total Business</b>	<b>9 996</b>	<b>10 344</b>	<b>10 679</b>	<b>12 426</b>	<b>12 748</b>
<b>Tourism</b>					
651 eVisitor	971	615	508	300	1 052
676 Tourist	27 834	31 429	28 085	32 115	32 359
679 Sponsored Family Visitor	6 032	5 883	5 221	4 842	4 599
976 Electronic Travel Authority (Visitor)	1 344	1 358	1 353	1 257	1 264
<b>sub total Tourism</b>	<b>36 181</b>	<b>39 285</b>	<b>35 167</b>	<b>38 514</b>	<b>39 274</b>
<b>Total</b>	<b>46 177</b>	<b>49 629</b>	<b>45 846</b>	<b>50 940</b>	<b>52 022</b>

# 7 Visa holders in Australia

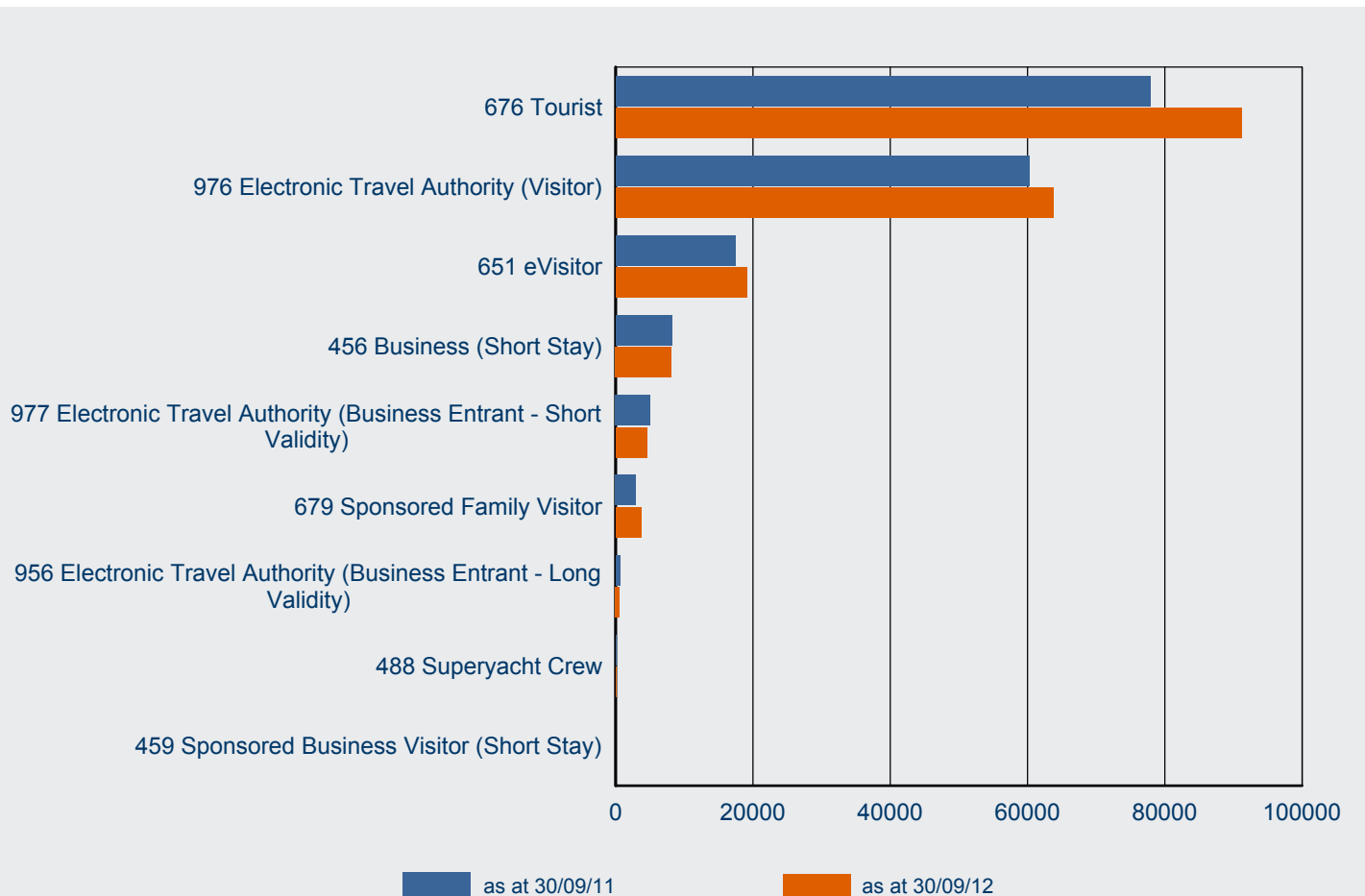
# 7 Visa holders in Australia

7.01 Number of Visitor visa holders in Australia at the end of each month in 2012-13 to 30 September 2012 by month - comparison with previous four financial years



# 7 Visa holders in Australia

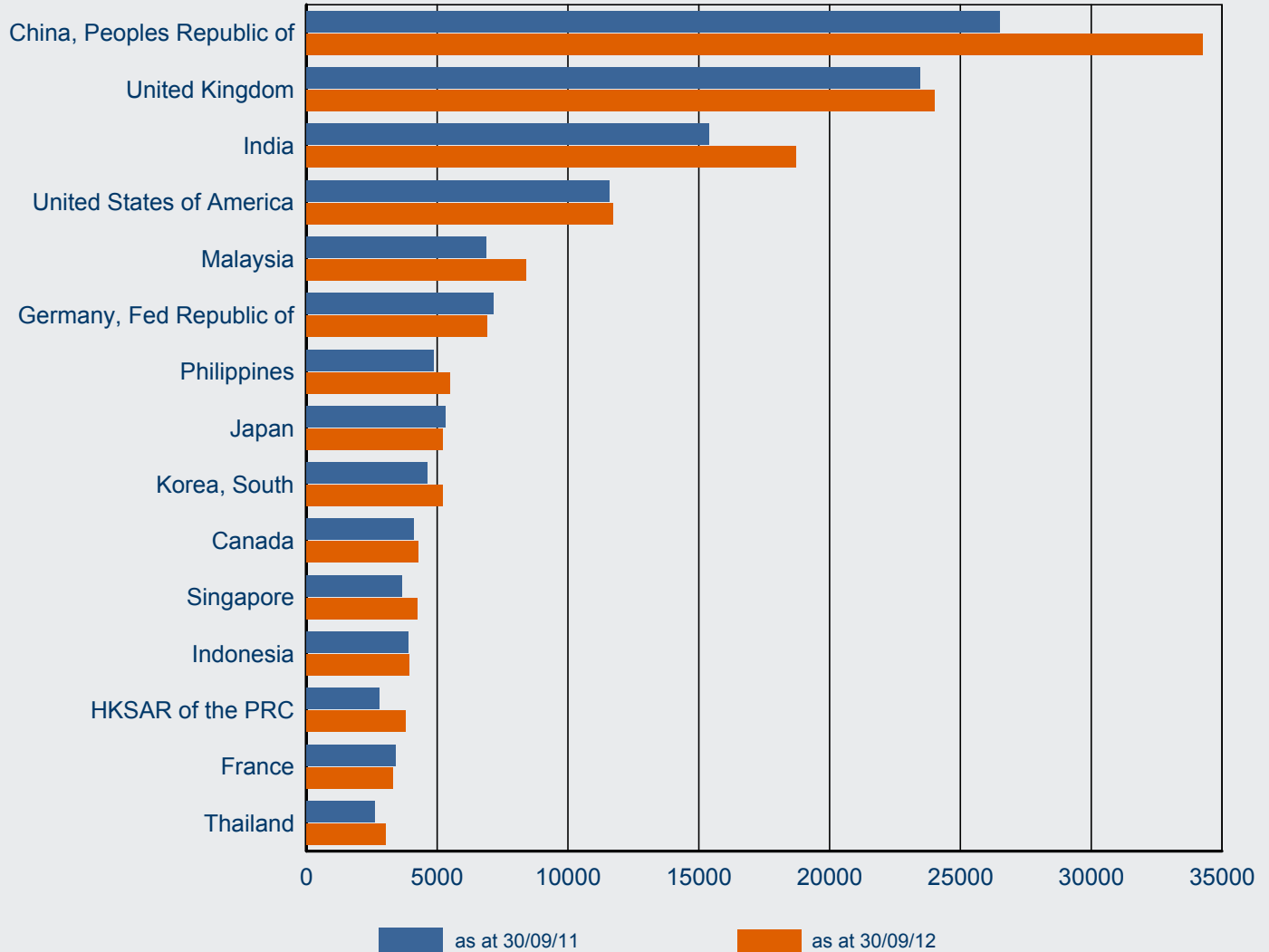
7.02 Number of Visitor visa holders in Australia as at 30 September 2012 by visa subclass - comparison with same date in previous year



Visa Subclass	as at 30/09/11	as at 30/09/12	% Change from 30/09/11	30/09/12 as % of Total
676 Tourist	77 912	91 234	17.1%	47.7%
976 Electronic Travel Authority (Visitor)	60 240	63 717	5.8%	33.3%
651 eVisitor	17 464	19 167	9.8%	10.0%
456 Business (Short Stay)	8 181	8 148	-0.4%	4.3%
977 Electronic Travel Authority (Business Entrant - Short Validity)	5 047	4 596	-8.9%	2.4%
679 Sponsored Family Visitor	2 954	3 732	26.3%	2.0%
956 Electronic Travel Authority (Business Entrant - Long Validity)	649	591	-8.9%	0.3%
488 Superyacht Crew	48	61	27.1%	0.0%
459 Sponsored Business Visitor (Short Stay)	6	11	83.3%	0.0%
<b>Total</b>	<b>172 501</b>	<b>191 257</b>	<b>10.9%</b>	<b>100.0%</b>

# 7 Visa holders in Australia

7.03 Number of Visitor visa holders in Australia as at 30 September 2012 by citizenship country - comparison with same period in previous year



Citizenship Country	as at 30/09/11	as at 30/09/12	% Change from 30/09/11	30/09/12 as % of Total
China, Peoples Republic of	26 501	34 245	29.2%	17.9%
United Kingdom	23 475	24 004	2.3%	12.6%
India	15 394	18 717	21.6%	9.8%
United States of America	11 591	11 731	1.2%	6.1%
Malaysia	6 866	8 383	22.1%	4.4%
Germany, Fed Republic of	7 149	6 921	-3.2%	3.6%
Philippines	4 855	5 493	13.1%	2.9%
Japan	5 326	5 201	-2.3%	2.7%
Korea, South	4 614	5 199	12.7%	2.7%
Canada	4 105	4 275	4.1%	2.2%
Singapore	3 660	4 253	16.2%	2.2%
Indonesia	3 908	3 927	0.5%	2.1%
HKSAR of the PRC	2 778	3 795	36.6%	2.0%
France	3 400	3 298	-3.0%	1.7%
Thailand	2 606	3 051	17.1%	1.6%
Other countries	46 273	48 764	5.4%	25.5%
<b>Total</b>	<b>172 501</b>	<b>191 257</b>	<b>10.9%</b>	<b>100.0%</b>



# 7 Visa holders in Australia

7.04 Number of subclass 456 Business (Short Stay) visa holders in Australia as at 30 September 2012 by citizenship country - comparison with same date in previous year

Citizenship Country	as at 30/09/11	as at 30/09/12	% Change from 30/09/11	30/09/12 as % of Total
China, Peoples Republic of	2 487	2 757	10.9%	33.8%
India	1 358	1 307	-3.8%	16.0%
Indonesia	637	583	-8.5%	7.2%
Philippines	314	457	45.5%	5.6%
Vietnam	222	302	36.0%	3.7%
Papua New Guinea	350	281	-19.7%	3.4%
Thailand	246	227	-7.7%	2.8%
South Africa	239	182	-23.8%	2.2%
Fiji	172	129	-25.0%	1.6%
Pakistan	134	107	-20.1%	1.3%
Russian Federation	73	99	35.6%	1.2%
Brazil	90	89	-1.1%	1.1%
Bangladesh	33	83	151.5%	1.0%
Singapore	65	72	10.8%	0.9%
Samoa	75	64	-14.7%	0.8%
Other countries	1 686	1 409	-16.4%	17.3%
<b>Total</b>	<b>8 181</b>	<b>8 148</b>	<b>-0.4%</b>	<b>100.0 %</b>

7.05 Number of subclass 651 eVisitor visa holders in Australia as at 30 September 2012 by citizenship country - comparison with same date in previous year

Citizenship Country	as at 30/09/11	as at 30/09/12	% Change from 30/09/11	30/09/12 as % of Total
United Kingdom	7 393	8 180	10.6%	42.7%
Germany, Fed Republic of	2 577	2 768	7.4%	14.4%
France	1 258	1 379	9.6%	7.2%
Netherlands, Kingdom of The	1 018	948	-6.9%	4.9%
Ireland, Republic of	846	819	-3.2%	4.3%
Italy	483	619	28.2%	3.2%
Spain	543	543	0.0%	2.8%
Switzerland	404	500	23.8%	2.6%
Poland	390	445	14.1%	2.3%
Sweden	368	403	9.5%	2.1%
Denmark	296	329	11.1%	1.7%
Norway	247	320	29.6%	1.7%
Czech Republic	178	237	33.1%	1.2%
Hungary	164	210	28.0%	1.1%
Austria	165	192	16.4%	1.0%
Other countries	1 134	1 275	12.4%	6.7%
<b>Total</b>	<b>17 464</b>	<b>19 167</b>	<b>9.8%</b>	<b>100.0 %</b>

# 7 Visa holders in Australia

## 7.06 Number of subclass 676 Tourist visa holders in Australia as at 30 September 2012 by citizenship country - comparison with same date in previous year

Citizenship Country	as at 30/09/11	as at 30/09/12	% Change from 30/09/11	30/09/12 as % of Total
China, Peoples Republic of	23 429	30 868	31.8%	33.8%
India	13 670	16 965	24.1%	18.6%
Philippines	4 161	4 594	10.4%	5.0%
Indonesia	3 248	3 306	1.8%	3.6%
Thailand	2 326	2 805	20.6%	3.1%
South Africa	2 710	2 741	1.1%	3.0%
United Kingdom	2 359	2 366	0.3%	2.6%
Sri Lanka	2 226	2 260	1.5%	2.5%
Fiji	2 015	1 977	-1.9%	2.2%
Vietnam	1 357	1 753	29.2%	1.9%
Papua New Guinea	927	1 150	24.1%	1.3%
Brazil	829	1 017	22.7%	1.1%
Nepal	689	961	39.5%	1.1%
United States of America	861	949	10.2%	1.0%
Switzerland	983	870	-11.5%	1.0%
Other countries	16 122	16 652	3.3%	18.3%
<b>Total</b>	<b>77 912</b>	<b>91 234</b>	<b>17.1%</b>	<b>100.0 %</b>

## 7.07 Number of subclass 679 Sponsored Family Visitor visa holders in Australia as at 30 September 2012 by citizenship country - comparison with same date in previous year

Citizenship Country	as at 30/09/11	as at 30/09/12	% Change from 30/09/11	30/09/12 as % of Total
China, Peoples Republic of	583	618	6.0%	16.6%
Vietnam	402	575	43.0%	15.4%
India	366	443	21.0%	11.9%
Philippines	373	432	15.8%	11.6%
Bangladesh	208	329	58.2%	8.8%
Lebanon	120	256	113.3%	6.9%
Pakistan	103	137	33.0%	3.7%
Sri Lanka	136	136	0.0%	3.6%
Cambodia	82	98	19.5%	2.6%
Nepal	56	67	19.6%	1.8%
Iran	42	58	38.1%	1.6%
Zimbabwe	25	44	76.0%	1.2%
Burma	31	38	22.6%	1.0%
Indonesia	19	33	73.7%	0.9%
FYR Macedonia	11	30	172.7%	0.8%
Other countries	397	438	10.3%	11.7%
<b>Total</b>	<b>2 954</b>	<b>3 732</b>	<b>26.3%</b>	<b>100.0 %</b>

# 7 Visa holders in Australia

7.08 Number of subclass 976 Electronic Travel Authority (Visitor) visa holders in Australia as at 30 September 2012 by citizenship country - comparison with same date in previous year

Citizenship Country	as at 30/09/11	as at 30/09/12	% Change from 30/09/11	30/09/12 as % of Total
United Kingdom	12 890	12 723	-1.3%	20.0%
United States of America	8 770	9 059	3.3%	14.2%
Malaysia	5 964	7 474	25.3%	11.7%
Korea, South	3 858	4 551	18.0%	7.1%
Japan	4 616	4 477	-3.0%	7.0%
Singapore	2 963	3 680	24.2%	5.8%
Canada	3 361	3 464	3.1%	5.4%
HKSAR of the PRC	2 438	3 415	40.1%	5.4%
Germany, Fed Republic of	3 554	3 180	-10.5%	5.0%
Taiwan	1 551	1 902	22.6%	3.0%
Italy	1 560	1 541	-1.2%	2.4%
Netherlands, Kingdom of The	1 557	1 466	-5.8%	2.3%
France	1 705	1 406	-17.5%	2.2%
Ireland, Republic of	1 278	1 281	0.2%	2.0%
Switzerland	1 225	1 216	-0.7%	1.9%
Other countries	2 950	2 882	-2.3%	4.5%
<b>Total</b>	<b>60 240</b>	<b>63 717</b>	<b>5.8%</b>	<b>100.0 %</b>

7.09 Number of subclass 977 Electronic Travel Authority (Business Entrant - Short Validity) visa holders in Australia as at 30 September 2012 by citizenship country - comparison with same date in previous year

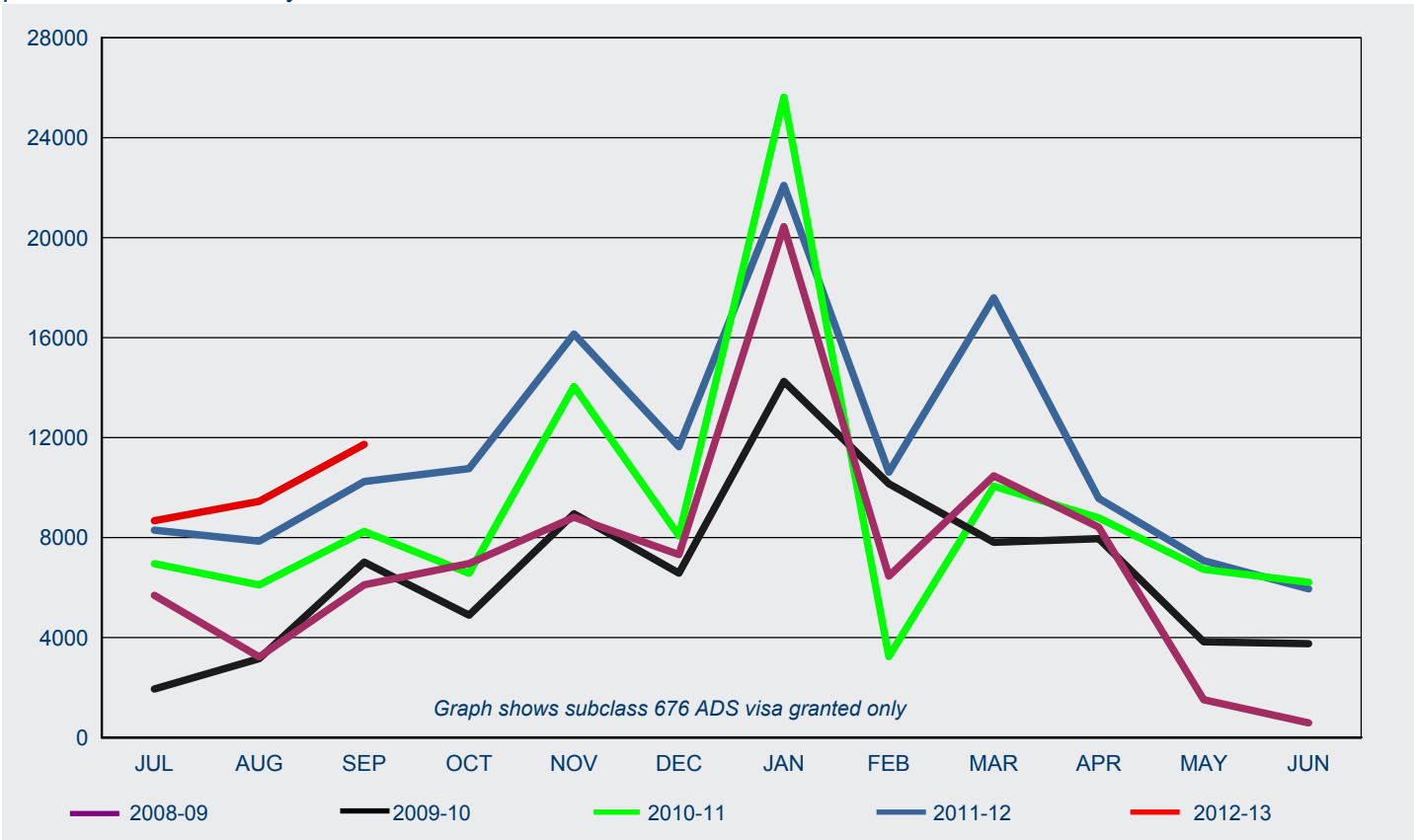
Citizenship Country	as at 30/09/11	as at 30/09/12	% Change from 30/09/11	30/09/12 as % of Total
United States of America	1 757	1 534	-12.7%	33.4%
United Kingdom	585	488	-16.6%	10.6%
Canada	376	432	14.9%	9.4%
Japan	287	391	36.2%	8.5%
Malaysia	393	325	-17.3%	7.1%
Singapore	421	318	-24.5%	6.9%
Germany, Fed Republic of	203	196	-3.4%	4.3%
Netherlands, Kingdom of The	125	141	12.8%	3.1%
Korea, South	177	136	-23.2%	3.0%
France	98	107	9.2%	2.3%
Taiwan	92	99	7.6%	2.2%
Italy	93	63	-32.3%	1.4%
HKSAR of the PRC	68	58	-14.7%	1.3%
Greece	13	40	207.7%	0.9%
Sweden	46	40	-13.0%	0.9%
Other countries	313	228	-27.2%	5.0%
<b>Total</b>	<b>5 047</b>	<b>4 596</b>	<b>-8.9%</b>	<b>100.0 %</b>



# 8 Approved Destination Status (ADS)

# 8 Approved Destination Status (ADS)

8.01 Number of subclass 676 visa applications granted in 2012-13 to 30 September 2012 where the citizenship country is Peoples Republic of China (PRC) by visa type - comparison with previous four financial years



## subclass 676 ADS for PRC

FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	5 684	3 222	6 112	6 959	8 811	7 318	20 437	6 457	10 467	8 416	1 507	585	<b>85 975</b>
2009-10	1 940	3 157	7 014	4 890	8 952	6 574	14 250	10 150	7 807	7 956	3 826	3 756	<b>80 272</b>
2010-11	6 952	6 103	8 243	6 569	14 047	8 070	25 622	3 235	10 052	8 786	6 723	6 207	<b>110 609</b>
2011-12	8 294	7 851	10 244	10 760	16 140	11 631	22 087	10 614	17 589	9 569	7 075	5 943	<b>137 797</b>
2012-13	8 673	9 445	11 728										<b>29 846</b>

## subclass 676 non-ADS for PRC

FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	8 184	6 234	6 504	5 822	7 640	10 822	11 513	4 755	6 870	8 262	6 389	8 633	<b>91 628</b>
2009-10	8 031	7 171	9 677	5 943	9 664	10 077	11 942	9 346	8 830	7 728	8 138	11 245	<b>107 792</b>
2010-11	11 200	10 290	10 546	8 174	12 942	15 047	18 689	5 514	10 673	9 485	10 418	14 268	<b>137 246</b>
2011-12	14 570	14 440	12 707	10 978	18 016	17 382	19 003	11 621	12 212	13 452	13 531	19 913	<b>177 825</b>
2012-13	18 909	18 262	17 627										<b>54 798</b>

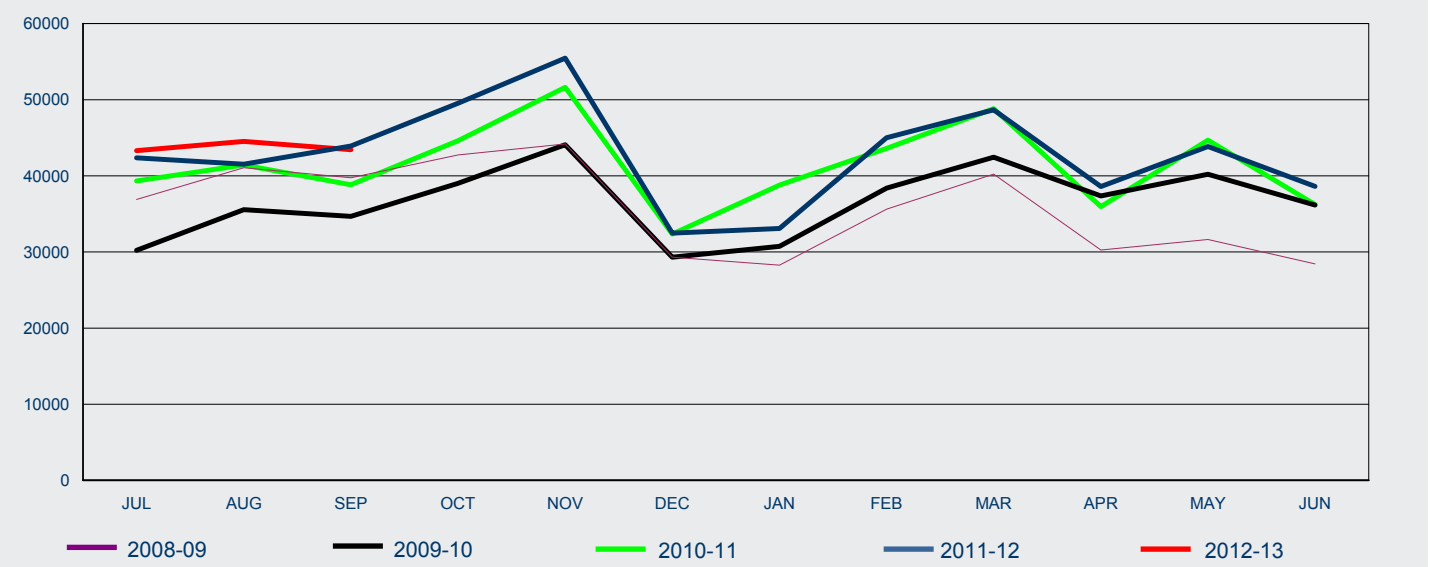
## Total subclass 676 for PRC

FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	13 868	9 456	12 616	12 781	16 451	18 140	31 950	11 212	17 337	16 678	7 896	9 218	<b>177 603</b>
2009-10	9 971	10 328	16 691	10 833	18 616	16 651	26 192	19 496	16 637	15 684	11 964	15 001	<b>188 064</b>
2010-11	18 152	16 393	18 789	14 743	26 989	23 117	44 311	8 749	20 725	18 271	17 141	20 475	<b>247 855</b>
2011-12	22 864	22 291	22 951	21 738	34 156	29 013	41 090	22 235	29 801	23 021	20 606	25 856	<b>315 622</b>
2012-13	27 582	27 707	29 355										<b>84 644</b>

# 9 Arrivals

# 9 Arrivals

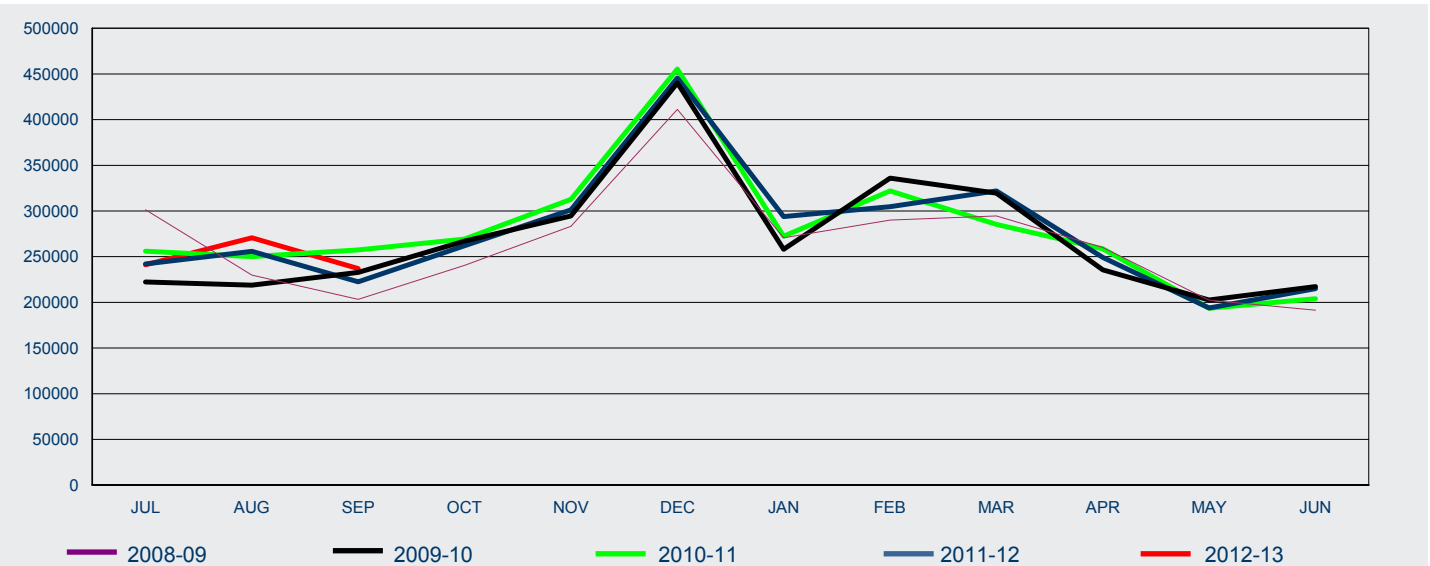
## 9.01 Number of arrivals for Business stream in 2012-13 to 30 September 2012 - comparison with previous four financial years



FY Arrived	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	36 907	41 076	39 741	42 746	44 194	29 318	28 266	35 629	40 223	30 262	31 646	28 433	<b>428 441</b>
2009-10	30 207	35 566	34 683	39 009	44 080	29 326	30 744	38 377	42 451	37 353	40 204	36 160	<b>438 160</b>
2010-11	39 340	41 423	38 819	44 604	51 625	32 350	38 788	43 607	48 829	35 957	44 698	36 231	<b>496 271</b>
2011-12	42 362	41 535	43 924	49 540	55 452	32 471	33 077	45 005	48 668	38 599	43 858	38 610	<b>513 101</b>
2012-13	43 305	44 522	43 428										<b>131 255</b>

Note: With arrivals data, it is not possible to differentiate between Tourism and Business streams for the eVisitor subclass. As the vast majority of grants are for tourism purposes, all arrivals for eVisitor are shown under Tourism in table 9.02.

## 9.02 Number of arrivals for Tourism stream in 2012-13 to 30 September 2012 - comparison with previous four financial years



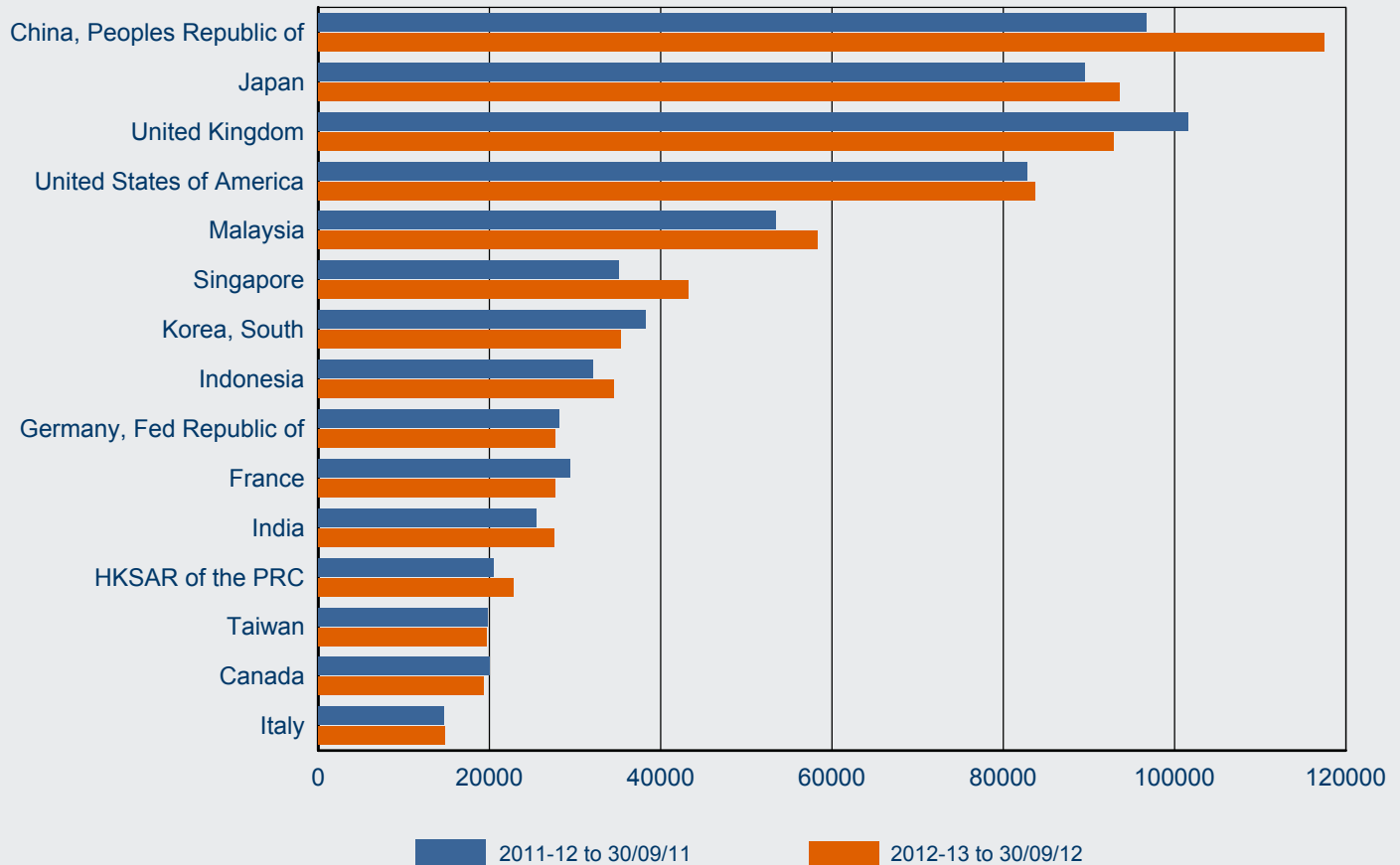
FY Arrived	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	301 458	229 751	203 304	240 488	283 268	411 156	270 681	290 085	294 541	260 089	202 367	191 401	<b>3 178 589</b>
2009-10	222 368	218 736	232 848	267 052	294 519	440 161	258 045	335 886	319 477	235 643	202 587	217 269	<b>3 244 591</b>
2010-11	256 023	250 046	257 341	269 211	312 674	455 419	272 463	321 924	285 329	258 557	193 483	203 926	<b>3 336 396</b>
2011-12	242 002	255 810	222 417	261 906	301 201	445 572	293 890	304 708	321 954	249 192	193 892	215 018	<b>3 307 562</b>
2012-13	241 171	270 596	237 056										<b>748 823</b>

Note: With arrivals data, it is not possible to differentiate between Tourism and Business streams for the eVisitor subclass. As the vast majority of grants are for tourism purposes, all arrivals for eVisitor are shown under Tourism in table 9.02.



# 9 Arrivals

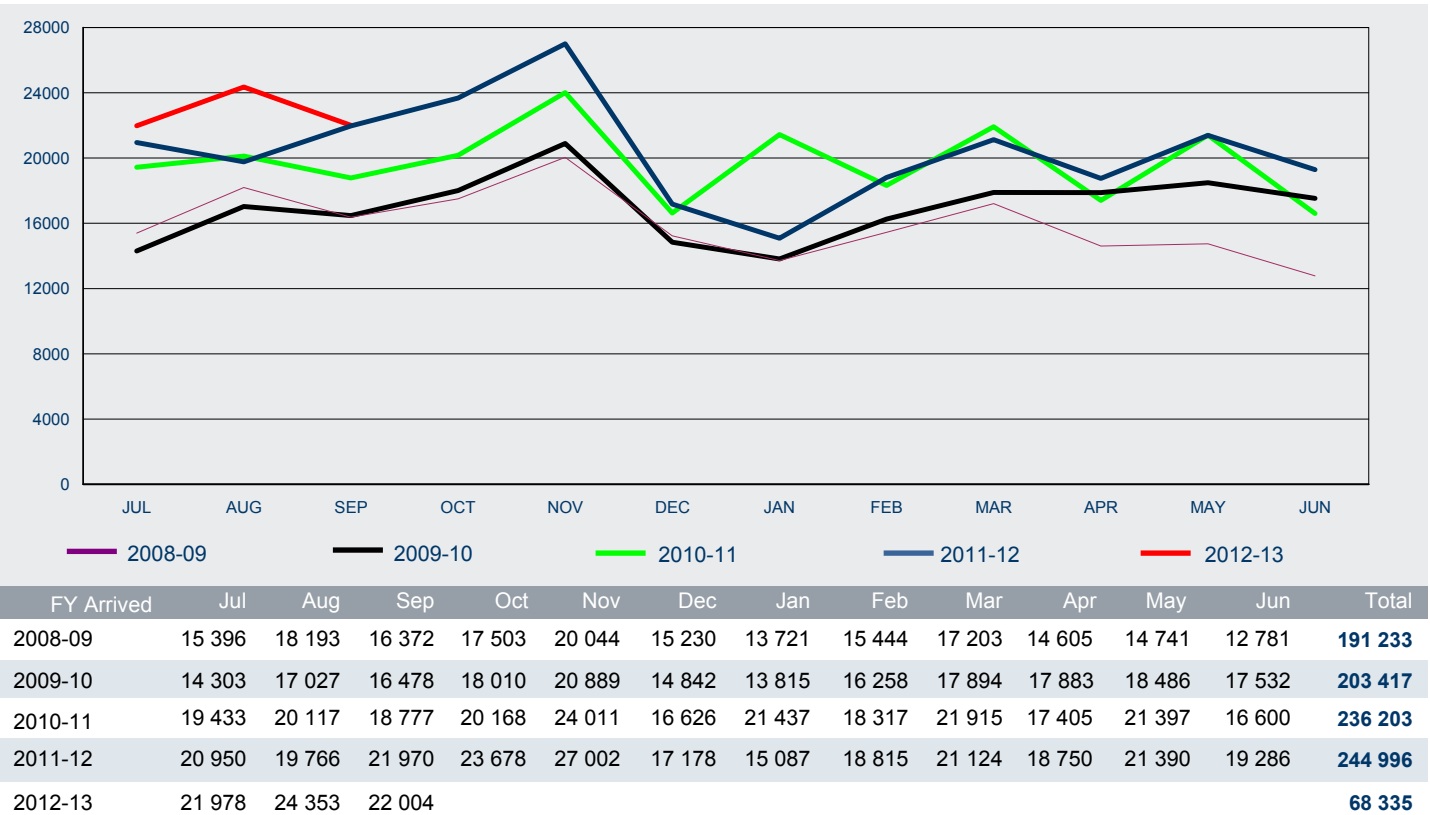
9.03 Number of Visitor visa arrivals in 2012-13 to 30 September 2012 by citizenship country - comparison with same period in previous year



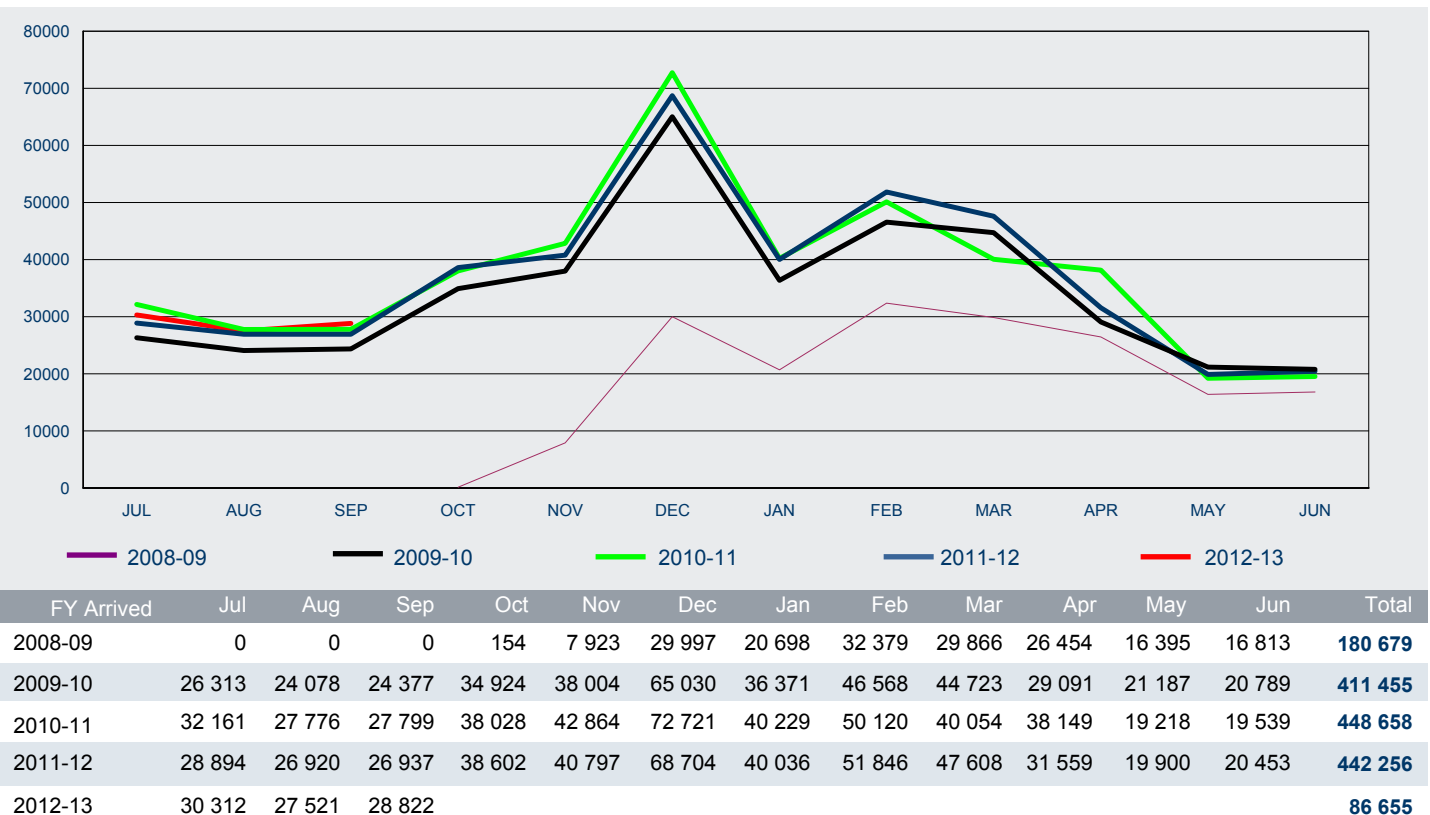
Citizenship Country	2011-12 to 30/09/11	2012-13 to 30/09/12	% Change from 2011-12	2012-13 as % of Total
China, Peoples Republic of	96 657	117 443	21.5%	13.3%
Japan	89 458	93 546	4.6%	10.6%
United Kingdom	101 631	92 863	-8.6%	10.6%
United States of America	82 745	83 677	1.1%	9.5%
Malaysia	53 419	58 272	9.1%	6.6%
Singapore	35 127	43 260	23.2%	4.9%
Korea, South	38 295	35 304	-7.8%	4.0%
Indonesia	32 041	34 543	7.8%	3.9%
Germany, Fed Republic of	28 170	27 639	-1.9%	3.1%
France	29 361	27 630	-5.9%	3.1%
India	25 422	27 581	8.5%	3.1%
HKSAR of the PRC	20 464	22 776	11.3%	2.6%
Taiwan	19 819	19 643	-0.9%	2.2%
Canada	20 069	19 352	-3.6%	2.2%
Italy	14 705	14 823	0.8%	1.7%
Other countries	160 667	161 726	0.7%	18.4%
<b>Total</b>	<b>848 050</b>	<b>880 078</b>	<b>3.8%</b>	<b>100.0%</b>

# 9 Arrivals

9.04 Number of arrivals for subclass 456 Business (Short Stay) in 2012-13 to 30 September 2012 - comparison with previous four financial years

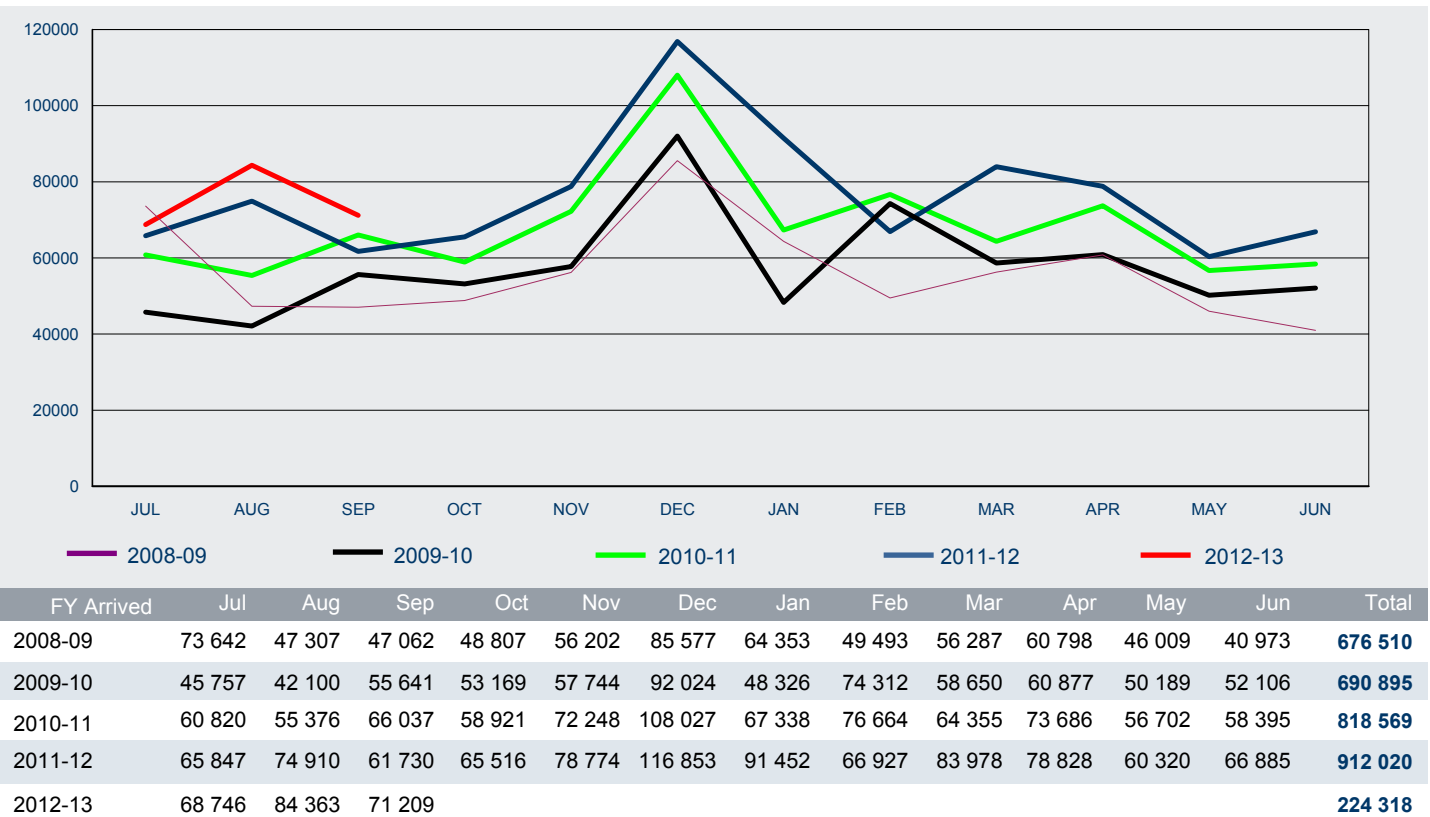


9.05 Number of arrivals for subclass 651 eVisitor in 2012-13 to 30 September 2012 - comparison with previous three financial years

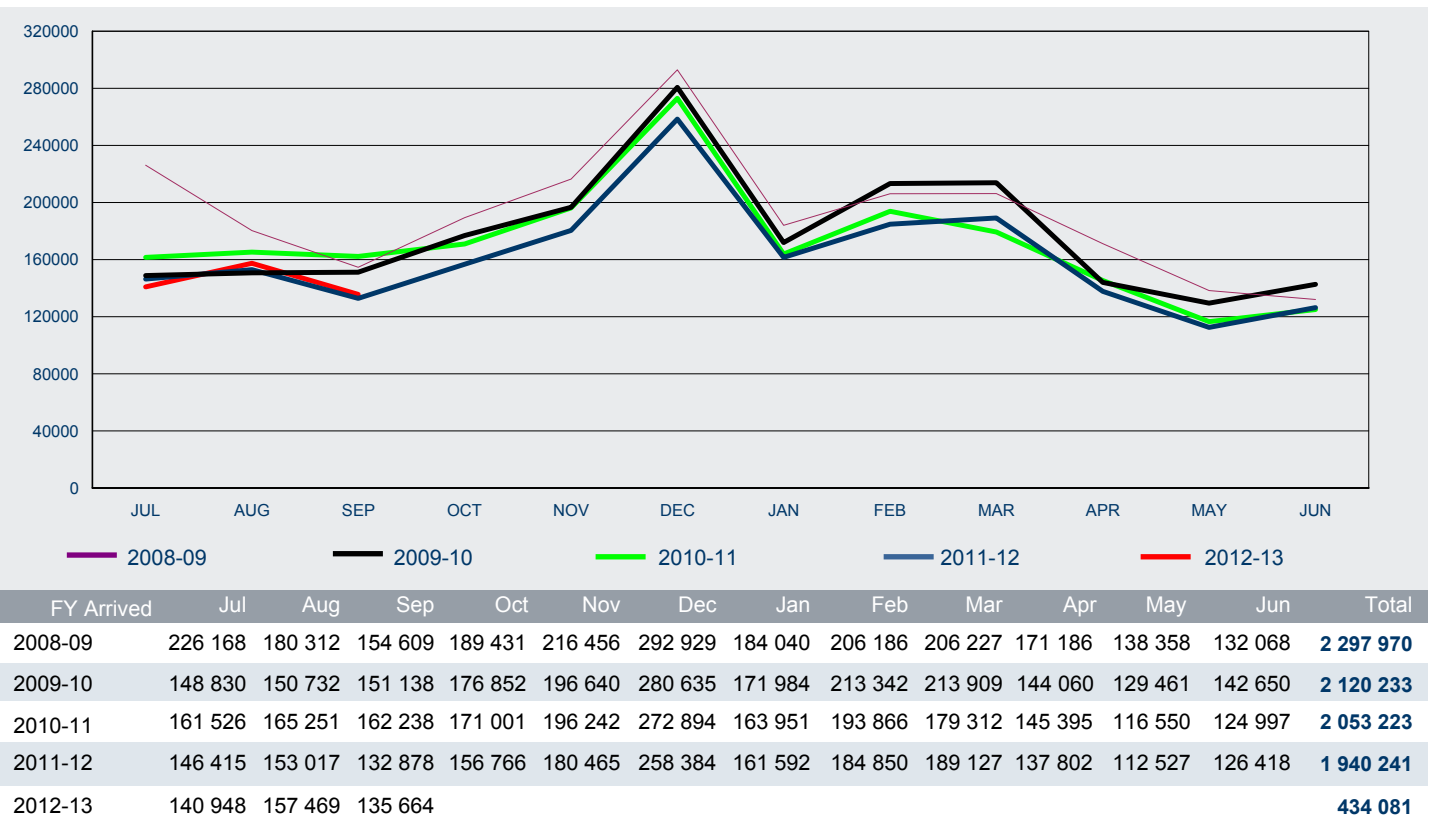


# 9 Arrivals

9.06 Number of arrivals for subclass 676 Tourist in 2012-13 to 30 September 2012 - comparison with previous four financial years

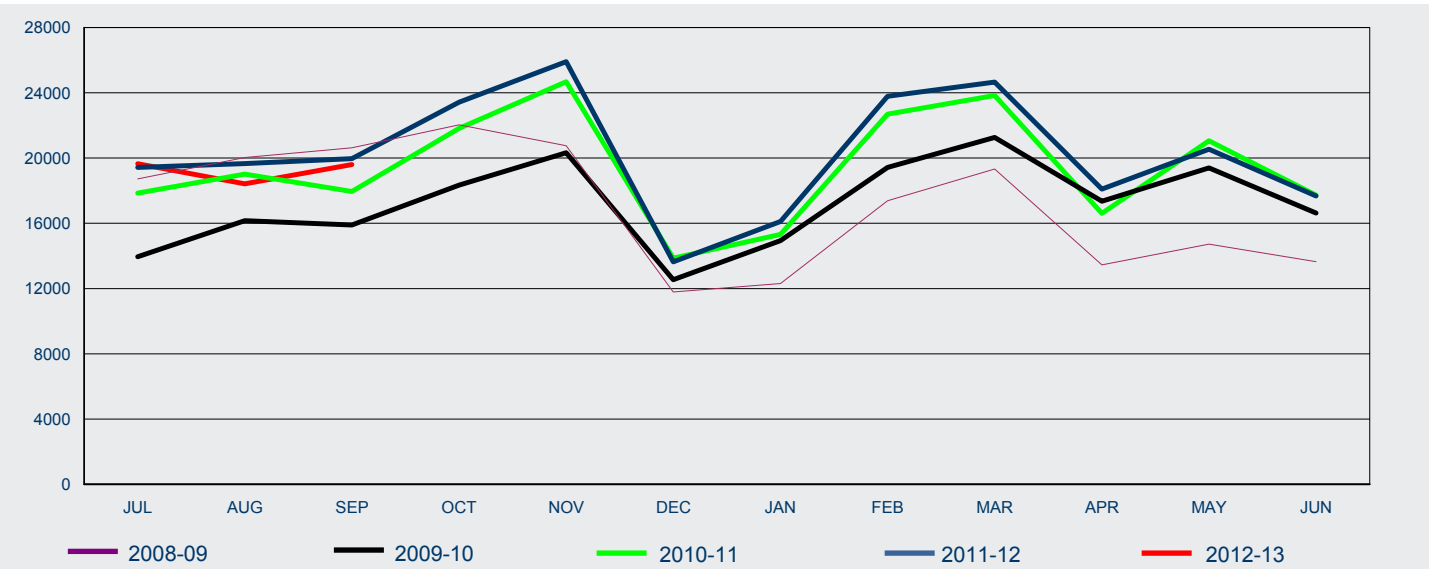


9.07 Number of arrivals for subclass 976 Electronic Travel Authority (Visitor) in 2012-13 to 30 September 2012 - comparison with previous four financial years



# 9 Arrivals

9.08 Number of arrivals for subclass 977 Electronic Travel Authority (Business Entrant - Short Validity) in 2012-13 to 30 September 2012 - comparison with previous four financial years



FY Arrived	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	18 722	20 031	20 628	22 034	20 752	11 796	12 311	17 379	19 333	13 449	14 724	13 647	<b>204 806</b>
2009-10	13 952	16 161	15 894	18 340	20 328	12 541	14 942	19 426	21 266	17 350	19 396	16 630	<b>206 226</b>
2010-11	17 853	19 019	17 946	21 818	24 671	13 867	15 316	22 695	23 835	16 613	21 054	17 729	<b>232 416</b>
2011-12	19 430	19 661	19 961	23 423	25 908	13 644	16 115	23 782	24 657	18 094	20 540	17 678	<b>242 893</b>
2012-13	19 649	18 418	19 604										<b>57 671</b>



