



Australian Government
Department of Immigration
and Citizenship

Visitor visa program quarterly report

Quarter ending at 30 September 2011



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About this report

This report provides quarterly data about the Visitor visa program administered by the Department of Immigration and Citizenship (the department). The report has been produced to assist tourism industry stakeholders and policymakers.

Data is sourced from several departmental visa processing and recording systems. Data can be dynamic and there can be delays in transmission of information from the department's global operations. Variations in figures between this report and previous reports can occur. Due to these issues, figures for the current financial year should always be considered provisional.

Further data about the Visitor visa program, including Visitor visa grants by subclass and citizenship from the 2005-06 to the 2009-10 program year is available at the department's website at www.immi.gov.au/media/statistics/

Further information about the Visitor visa program is available at www.immi.gov.au/visitors.

Enquiries

Any comments or enquiries concerning this report should be sent to visa.reporting@immi.gov.au quoting report id BR0112.

Definition of terms

Applicant type:	Under the Migration Regulations 1994 (the Regulations), there are two types of applicants. These are primary applicants and secondary applicants.
Approved Destination Status (ADS):	This scheme facilitates the travel of organised tour groups from the People's Republic of China (PRC) to Australia by approved travel agents. Tourists under the ADS scheme are granted a subcategory of the Tourist (subclass 676) visa and do not require a visa label.
Auto grant:	An automated process by which an electronic visa application is checked against security and immigration risk business rules and, if the automated checks are satisfied, the visa is granted, often within minutes after lodgement.
Citizenship country:	The country of citizenship of the visa applicant or visa holder. Where a visa applicant or visa holder has more than one citizenship country, either the citizenship of the travel document used for the visa label or the citizenship nominated by the visa applicant is used.
Decided:	The term used for counts of decisions. See below for definition of "decisions".
Decisions:	An outcome where a decision-maker (including system-generated decision-making) grants or refuses a visa or sponsorship application.
eLodged:	Visa application lodged electronically, by eligible passport holders, via the departmental website. Visas that can be eLodged are the eVisitor (subclass 651) visa and the Tourist (subclass 676) visa (also known as the e676).
ETA:	Electronic Travel Authority. An electronic visa available to citizens from low risk countries. The term "low risk" applies to countries which issue ETA eligible passports. A list of these can be found on the department's website.
Granted:	Unless otherwise specified, the number of visas granted includes primary and review grants.
Lodged:	Lodged is the count of paper applications receipted in a departmental office or submitted electronically.
Offshore:	In this report, the term refers to the location of the client at the time of lodging the application.
On hand:	A visa application, nomination or sponsorship that has not been finalised.
Onshore:	In this report, refers to the location of the client at the time the application was lodged. An onshore applicant may already hold a visa of the same kind or may be applying for another type of visa.
Visa applicant:	Used to refer to clients applying for a visa. Unless otherwise specified, the term covers both primary and secondary applicants.
Visa holders in Australia:	The number of visa holders lawfully in Australia. This is not a count of all valid visas, as a number of visa holders may be outside Australia on the snapshot date.

Background to the Visitor visa program

There are nine Visitor visa subclasses, which can be divided into Tourist and Business streams:

Tourist:

1. Tourist (subclass 676) visa. This visa allows people to visit Australia for tourism purposes. This may include a holiday or recreation, or to visit family and friends. This visa can be applied for either onshore or offshore and may also be used for other short-term non-work purposes including study for up to three months. This visa can also be applied for online (known as the "e676") by eligible passport holders.
2. Sponsored Family Visitor (subclass 679) visa. This visa allows people who are outside of Australia, and have an eligible sponsor in Australia (an eligible relative or Australian Government official willing to sponsor them), to travel to Australia for a holiday and to visit family. This visa is intended for higher risk visitors and contains additional requirements which are designed to provide assurance that the visa holder will comply with their visa conditions and depart Australia before their visa expires. A formal sponsorship is to be completed by an Australian citizen/permanent resident and in some cases a security bond is requested where the decision-maker has residual concerns about the visa applicant's intention to abide by the visa conditions.
3. Electronic Travel Authority (ETA) (Visitor) (subclass 976). This visa is designed for ETA eligible passport holders who are outside of Australia and who want to visit Australia for tourism purposes. It allows an applicant to stay in Australia for up to three months on each visit within a 12 month period from the date of grant, or for the life of the passport if it is less than 12 months. It can be applied for online, through a travel agent, airline or specialist service provider or at an Australian visa office outside of Australia.
4. eVisitor (subclass 651 - Tourist Entrant). This visa is designed for people outside of Australia who want to visit Australia for tourism purposes. It can only be lodged online and is available to certain European nationals, as it was introduced in October 2008 to meet the Australian Government's undertaking to have reciprocal short stay travel arrangements with the European Union. It allows a stay of up to three months on each visit within a 12 month period from the date of grant.
5. Superyacht Crew (subclass 488) visa. This temporary visa allows the crew of superyachts to enter Australia to undertake the usual day to day routine maintenance or business of these vessels while at sea. The applicant may be either inside or outside of Australia when the visa is granted. The visa is a multiple entry visa and permits the visa holder to work onboard these vessels in Australia for up to one year, with the option to extend their stay. Additionally, the crew must be sponsored by an owner or captain of the superyacht who is an approved superyacht crew sponsor.

Business:

6. Business (Short Stay) (subclass 456) visa. This visa allows business people to make a short business visit to Australia for up to three months during their visa validity period. Business activities may include attending meetings, conferences, site visits, exploring business opportunities or, in limited circumstances, specialised non-ongoing work. The visa holder cannot engage in work in Australia that might otherwise be carried out by an Australian citizen or permanent resident.
7. Sponsored Business Visitor (Short Stay) (subclass 459) visa. This visa has the same purpose as the subclass 456 visa but requires the business person to have an approved sponsor in Australia (a representative from an approved organisation or an Australian government official).
8. ETA (Business Entrant - Short Validity) (subclass 977). This visa is designed for ETA eligible passport holders who are outside of Australia and who want to make a short business visit to Australia. It allows an applicant to stay in Australia for up to three months on each visit within a 12 month period from the date of grant, or for the life of the passport if it is less than 12 months. It can be applied for online, through a travel agent, airline or specialist service provider or at an Australian visa office outside of Australia.
9. ETA (Business Entrant - Long Validity) (subclass 956). This visa has the same purpose as the subclass 977 visa but is valid for the life of the passport.
10. eVisitor (subclass 651 - Business Entrant). This visa is designed for people outside of Australia who want to visit Australia for short term business purposes. It allows online lodgement and is available to eVisitor eligible passport holders. Eligibility is limited to certain European nationals, as the product was introduced in October 2008 to meet the Australian Government's undertaking to have reciprocal short stay travel arrangements with the European Union.

Background to the Visitor visa program - continued

Family members

Tourist Visitors (except those applying for Sponsored Family Visitor visas) must lodge separate applications, unless they are included in the passport of the main applicant.

Business Visitors and Sponsored Family Visitors can apply to have partners and dependent children under the age of eighteen accompany them to Australia.

Visa requirements

To be eligible for a Visitor visa, applicants must have a genuine intention to stay in Australia temporarily as a visitor (for tourism or business purposes).

Applicants must also meet certain health and character requirements, and may be asked to undergo a health examination, and/or provide police certificates for each country they have lived in for 12 months or more over the last ten years since turning 16.

In order to meet the financial requirements for the grant of a Visitor visa, applicants must be able to demonstrate that they have access to sufficient funds to cover themselves (and their family where relevant) during their stay in Australia, including health insurance where required. They may be asked to provide evidence of funds.

Ability to work

Work on a Tourist visa is not permitted. This is enforced by a mandatory “no work” condition imposed on all Tourist visas.

Work on a Business Visitor visa is permitted in very limited circumstances where the work is non-ongoing (no more than six weeks for the validity of the visa) and highly skilled in nature.

A Business Visitor visa holder cannot engage in work in Australia that might otherwise be carried out by an Australian citizen or permanent resident.

Where a person is found to be working in breach of their visa conditions, they may face visa cancellation and be subject to an exclusion period.

Ability to study

Tourist visa holders may study for up to three months. This may be an award or non-award course, however, the entire course must not be longer than 3 months in duration.

Business Visitor visa holders may undertake informal study for up to three months, where it is related to their profession and does not lead to a formal award (other than a language training program).

Volunteering

Tourist visa holders may be able to work as a volunteer where the work is genuinely voluntary and no remuneration is received in return for the activities.

Background to the Visitor visa program - continued

Visa extensions

Tourist visa holders may extend their stay for tourism purposes by applying for a new visa at least two weeks before their current visa expires.

An additional Tourist visa may be granted if the applicant has complied with the conditions of their previous visa, meets all eligibility criteria for this visa, and does not have a 'No further stay' condition on their current visa.

Business Visitor visa holders cannot extend their stay after they arrive in Australia.

Visa refusals

A decision to refuse a Visitor visa application is made when the delegate of the Minister for Immigration and Citizenship is not satisfied that the applicant meets the legal criteria for grant of a visa. When refusing a visa application, the department provides an applicant, or their agent, with a written decision record that sets out the reason for the decision.

Reasons for refusal of Visitor visa applications may include:

- failure to meet financial, health or character requirements; and/or
- failure to satisfy the department that the applicant is a genuine visitor.

Processing standards

The department aims to finalise 75 per cent of Visitor visa applications within the following timeframes:

- for non-sponsored visitors where the application is lodged onshore - one working day for low risk applicants and one week for high risk applicants;
- for non-sponsored visitors where the application is lodged offshore - one working day for low risk applicants and one month for high risk applicants;
- for sponsored visitors (all sponsored visitor applications are lodged onshore) - 1.5 months.

The processing service standard applies where all documents are submitted with the application form. The process may be delayed if applications are incomplete or if additional information is required, including health examination and/or character checks.

Note: Low risk refers to persons holding Electronic Travel Authority (ETA) eligible passports, and high risk refers to persons who are not ETA eligible.

Executive Summary

Key Points

- There has been an 11.5% increase in business Visitor visa applications in the September 2011 quarter (123 888) compared to the same quarter in 2010 (111 138). The largest increase was in Business (Short Stay) (subclass 456) visa lodgements which increased 16.8% (53 931 to 62 968). This is the highest number of subclass 456 lodgements for this quarter in the last five years.
- Visitor visa grants decreased by 4.3% in the September 2011 quarter (854 279) compared with the same period in 2010 (892 962). This is largely due to weaker tourist demand from Japan, United Kingdom, United States of America, Malaysia and South Korea.
- There were 26 389 visas granted under the ADS scheme during the September 2011 quarter. This is the highest number of visas granted under the ADS scheme for this quarter in the last four years.

1 Applications lodged

There were 881 688 Visitor visa applications lodged in the September 2011 quarter. This is a 4% decrease in lodgements compared to the same period in 2010 (918 684). This can be primarily attributed to a decrease in tourist applications from citizens of Japan (down 19.2%), United Kingdom (down 12.2%), United States of America (down 13.4%), Malaysia (down 7.2%) and South Korea (down 9.4%).

There were 62 968 Business (Short Stay) (subclass 456) visa applications lodged in the September 2011 quarter. This is 16.8% higher than the same period in 2010 (53 931). This is also the highest number of lodgements for this quarter in the last five years. This can be attributed to ongoing growth in subclass 456 lodgements by Chinese citizens (up 23.4% to 20 625), reflecting strong business ties between China and Australia.

There were 97 086 eVisitor (subclass 651) visa applications lodged in the September 2011 quarter, of which 86 187 were in the tourism stream (down 6.2%) and 10 899 were in the business stream (up 2.8%). This is a 5.2% decrease when compared to the same period in 2010.

Lodgements of Electronic Travel Authority (Visitor) (subclass 976) visa applications in the September 2011 quarter (457 759) were down 11.7% when compared with the same quarter in 2010 (518 157). This is also the lowest number of lodgements for this quarter in the last five years. This could be the result of the strength of the Australian dollar and the continuing impact of the Eurozone financial crisis.

There were 6399 Sponsored Family Visitor (subclass 679) visa applications lodged in the September 2011 quarter. This is the lowest number of lodgements for this quarter in five years and reflects a significant drop in demand from major subclass 679 source countries: Vietnam (down 47.9%); China (down 6.5%); Philippines (down 10.9%) and Lebanon (down 10.4%) compared with the same quarter in 2010. This may be due to the decreased subclass 679 grant rate and the strength of the Australian dollar.

There were 207 406 Tourist (subclass 676) visa applications lodged in the September 2011 quarter. This is the highest number of lodgements for this quarter over the last five years. This can be primarily attributed to the 25.8% increase in lodgements by Chinese nationals when compared to the same quarter in 2010 (from 55 191 to 69 426), reflecting continued economic prosperity and a fast growing middle class in China.

There were 48 356 Electronic Travel Authority (Business Entrant-Short Stay) (subclass 977) visa applications lodged in the September 2011 quarter. This is a 7.9% increase in lodgements when compared to the same quarter in 2010 (44 827).

2 Visas granted

Visitor visa grants decreased by 4.3% in the September 2011 quarter (854 279) compared with the same period in 2010 (892 962). This can be partially attributed to a 11.6% decrease in subclass 976 grants (517 956 to 457 712) compared to the same quarter in 2010.

However, the decrease has been softened by the 9.9% increase (172 196 to 189 200) in subclass 676 visa grants and the 13.8% increase (51 563 to 58 703) in subclass 456 grants compared to the same quarter in 2010.

3 Grant rates

The grant rate for Visitor visas (including Electronic Travel Authorities (ETAs)) for the September 2011 quarter remained relatively stable at 97.3% compared with the 97.7% grant rate for the same period in 2009-10.

The grant rate for subclass 679 visas decreased from 56.8% in the September 2010 quarter to 49.5% in the September 2011 quarter. This can be attributed to an increased scrutiny of applicants' claims and findings of non-genuineness.

Executive Summary - continued

4 Auto grant rates for eLodged Applications

The auto grant rates for eLodged Tourist (subclass 676) and eVisitor (subclass 651) visas for the September 2011 quarter were 60.6% and 87.4% respectively. These figures are consistent with the September 2010 quarter.

5 Processing times

During the September 2011 quarter, 75% of offshore subclass 456 applications were processed within five days and 50% within two days. Service standards aim for 75% of subclass 456 applications to be processed with one day for low risk applicants and one month for high-risk applicants.

During the September 2011 quarter, 75% of offshore subclass 676 applications were processed within nine days, 50% within five days and 25% within two days. Furthermore, 75% of onshore subclass 676 applications were processed within 13 days and 50% within one day. This is largely consistent with the previous four quarters.

Service standards aim for 75% of offshore subclass 676 applications to be processed with one day for low risk applicants and one month for high-risk applicants. For onshore 676 applications, the standard is one day and one week respectively.

During the September 2011 quarter, 75% of subclass 679 applications were processed within 57 days, 50% within 40 days and 25% within 26 days. This is largely consistent with the previous quarter. Service standards aim for 75% of subclass 679 visa application to be processed within 45 days.

6 Applications on hand

On 30 September 2011 there were 74 341 Visitor visa applications on hand. This is higher than the 64 522 on hand on the same date in 2010.

To ensure that onshore applicants do not become unlawful because their existing visas expire before a new visa is granted, bridging visas are granted until a decision on their application is made.

7 Visa holders In Australia

On 30 September 2011 there were 172 501 Visitor visa holders in Australia. Subclass 676 visa holders made up the largest cohort with 77 912 visa holders in Australia, followed by subclass 976 visa holders (60 240).

8 Approved Destination Status (ADS)

There were 26 389 subclass 676 visas granted under the ADS scheme in the September 2011 quarter. This is the highest number of visas granted under the scheme for this quarter in the last four years. ADS visa holders made up 39% of all Chinese tourists to Australia in the September 2011 quarter, a decrease on the previous

quarter. The Chinese New Year peak from December 2011 to February 2012 is expected to be the largest on record.

9 Arrivals data

There were 62 686 arrivals on subclass 456 visas in the September 2011 quarter. This was slightly higher than the same period in 2010 (58 327 arrivals) and significantly higher than the same period in 2009 (47 808 arrivals).

There were 82 751 arrivals on subclass 651 visas in the September 2011 quarter. This is lower than the same period in 2010 (87 736 arrivals). This can be primarily attributed to a decrease in citizens of the United Kingdom applying for subclass 651 visas.

There were 202 487 arrivals on subclass 676 visas in the September 2011 quarter. This is the highest number of arrivals in this quarter in five years. This can be primarily attributed to the increase in inbound tourism by Chinese citizens.

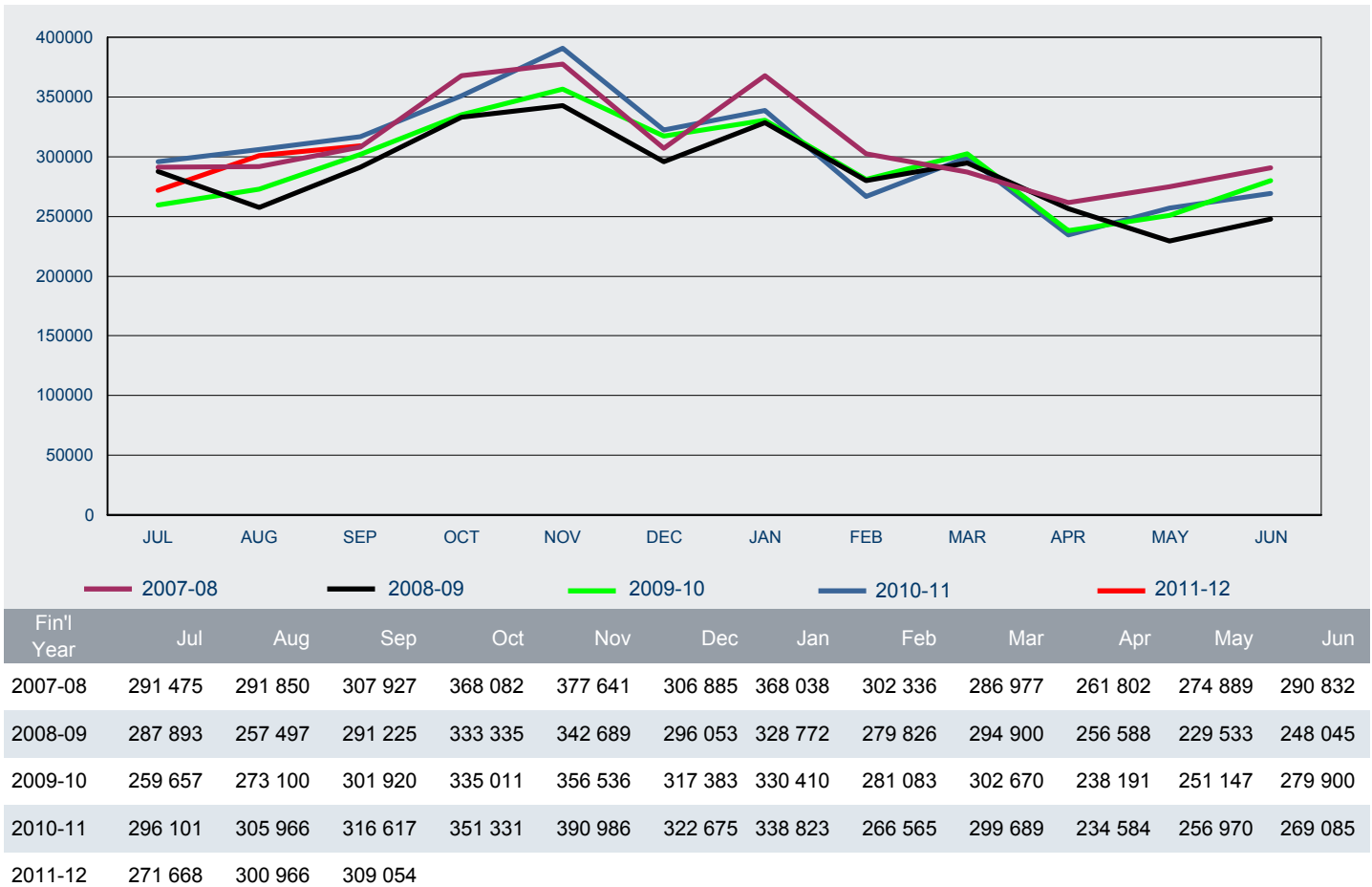
There were 432 310 arrivals on subclass 976 visas in the September 2011 quarter. This is a decrease compared to the same quarters in 2011 (489 015) and 2009 (450 700).

There were 59 052 arrivals on subclass 977 visas in the September 2011 quarter. This is a small increase compared to the same quarter in 2010 (54 818). This can be partly attributed to an increase in subclass 977 visa grants to citizens of the United States of America (up 9.6%) and the United Kingdom (up 14%).

1 Lodged

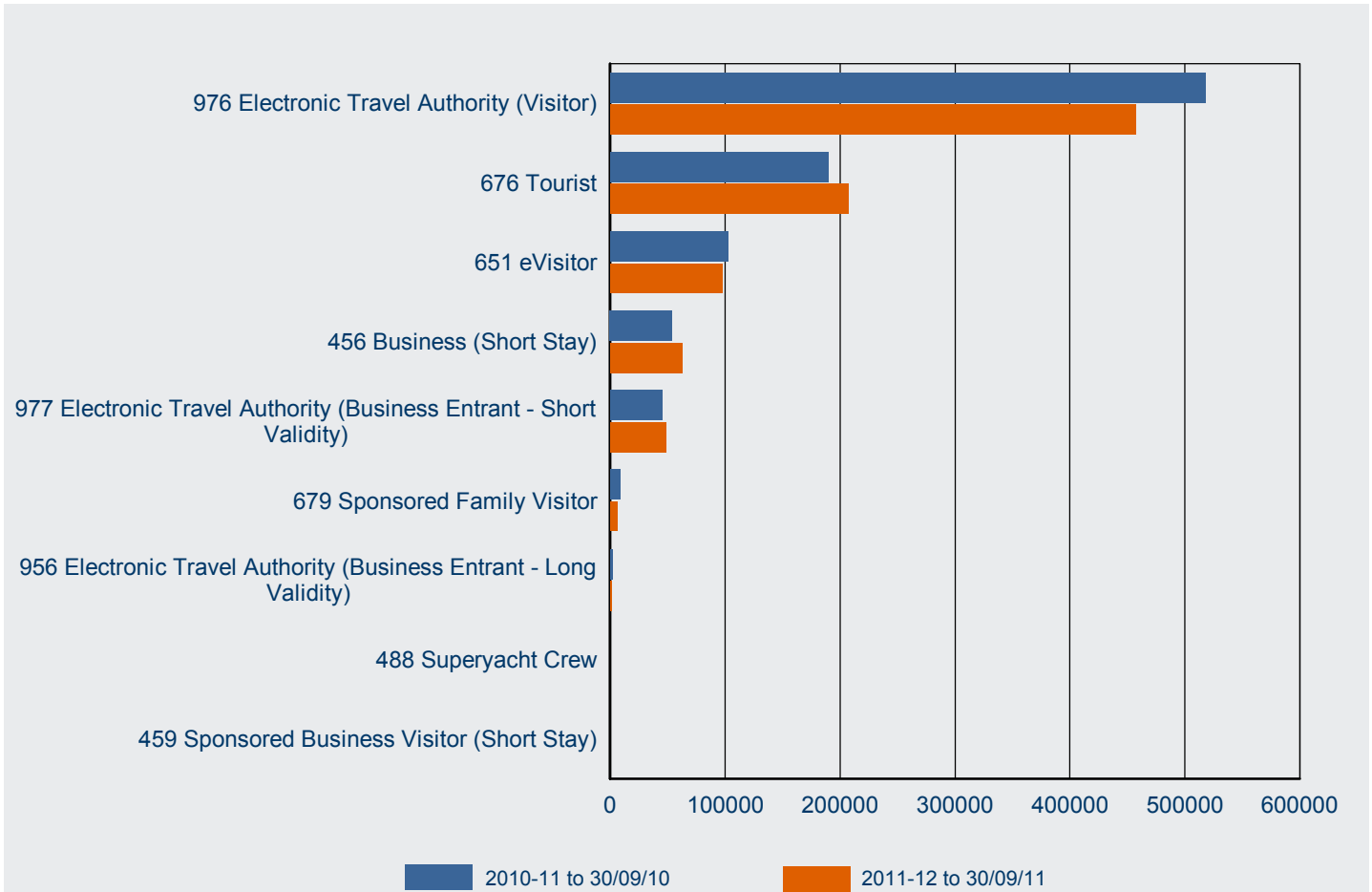
1 Lodged

1.01 Number of Visitor visa applications lodged in 2011-12 to 30 September 2011 by month - comparison with previous four financial years



1 Lodged

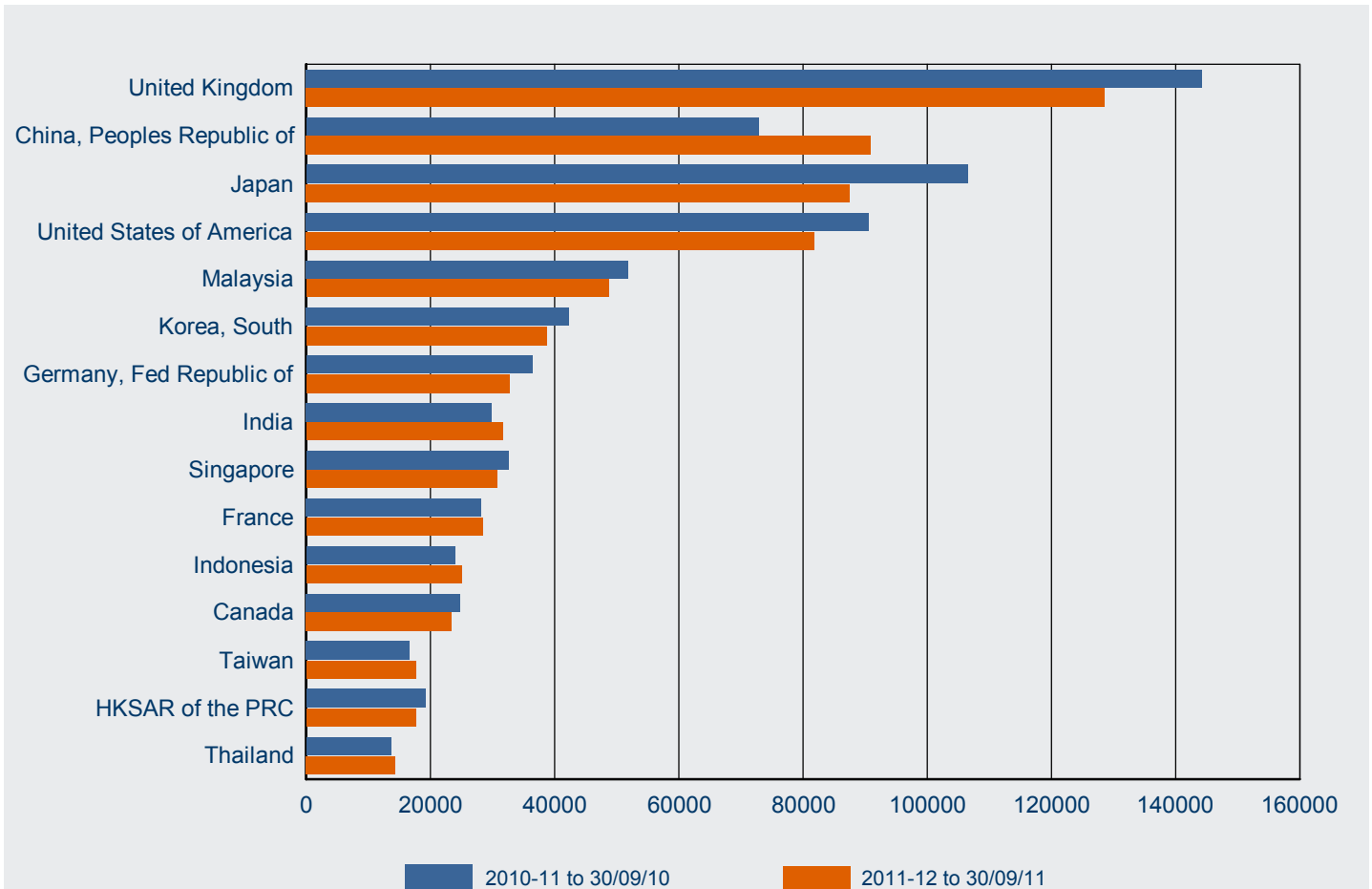
1.02 Number of Visitor visa applications lodged in 2011-12 to 30 September 2011 by visa subclass - comparison with same period in previous year



Visa Subclass	2010-11 to 30/09/10	2011-12 to 30/09/11	% Change from 2010-11	2011-12 as % of Total
976 Electronic Travel Authority (Visitor)	518 157	457 759	-11.7%	51.9%
676 Tourist	189 345	207 406	9.5%	23.5%
651 eVisitor	102 456	97 086	-5.2%	11.0%
456 Business (Short Stay)	53 931	62 968	16.8%	7.1%
977 Electronic Travel Authority (Business Entrant - Short Validity)	44 827	48 356	7.9%	5.5%
679 Sponsored Family Visitor	8 145	6 399	-21.4%	0.7%
956 Electronic Travel Authority (Business Entrant - Long Validity)	1 754	1 636	-6.7%	0.2%
488 Superyacht Crew	45	49	8.9%	0.0%
459 Sponsored Business Visitor (Short Stay)	24	29	20.8%	0.0%
Total	918 684	881 688	-4.0%	100.0%

1 Lodged

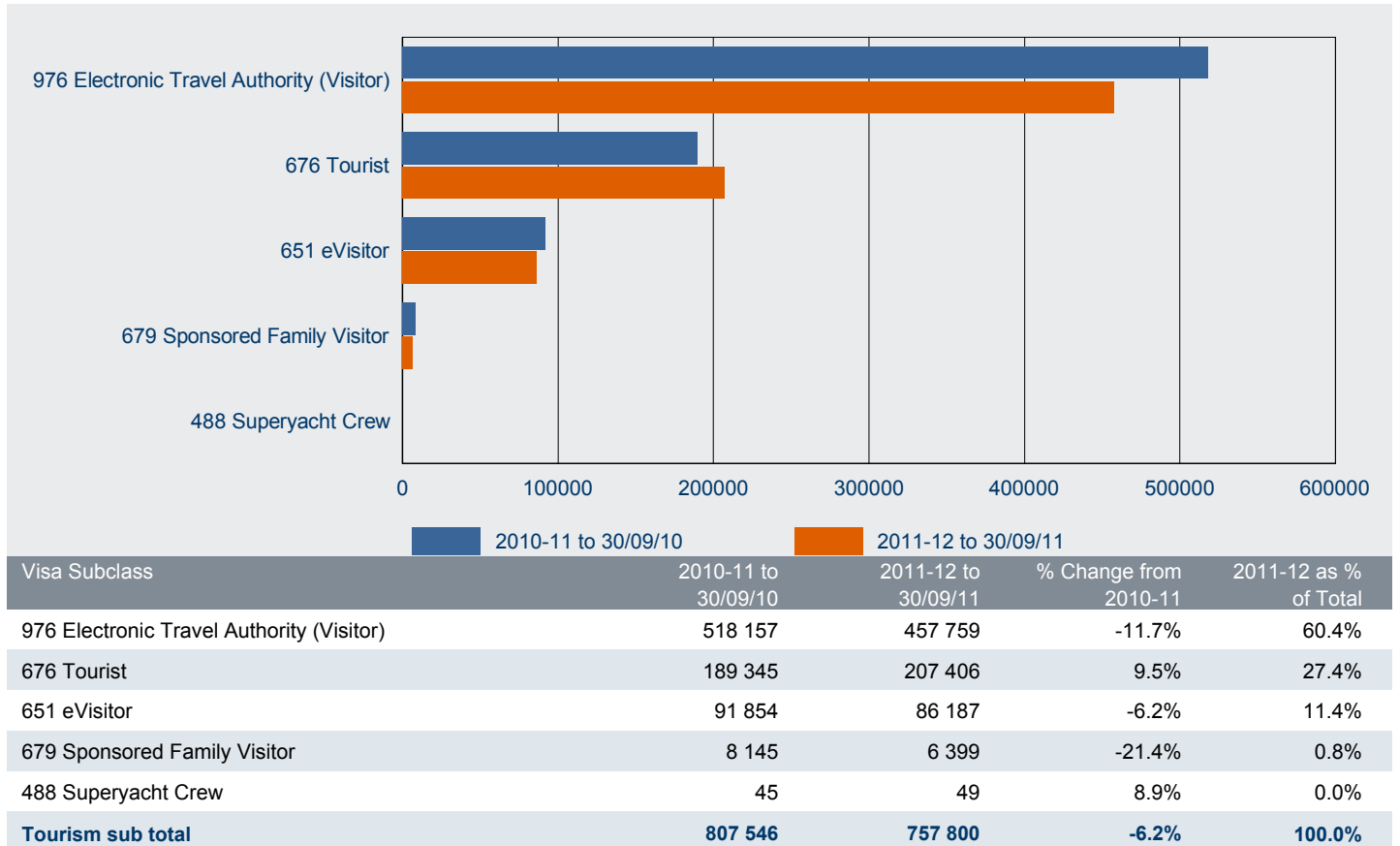
1.03 Number of Visitor visa applications lodged in 2011-12 to 30 September 2011 by citizenship country - comparison with same period in previous year



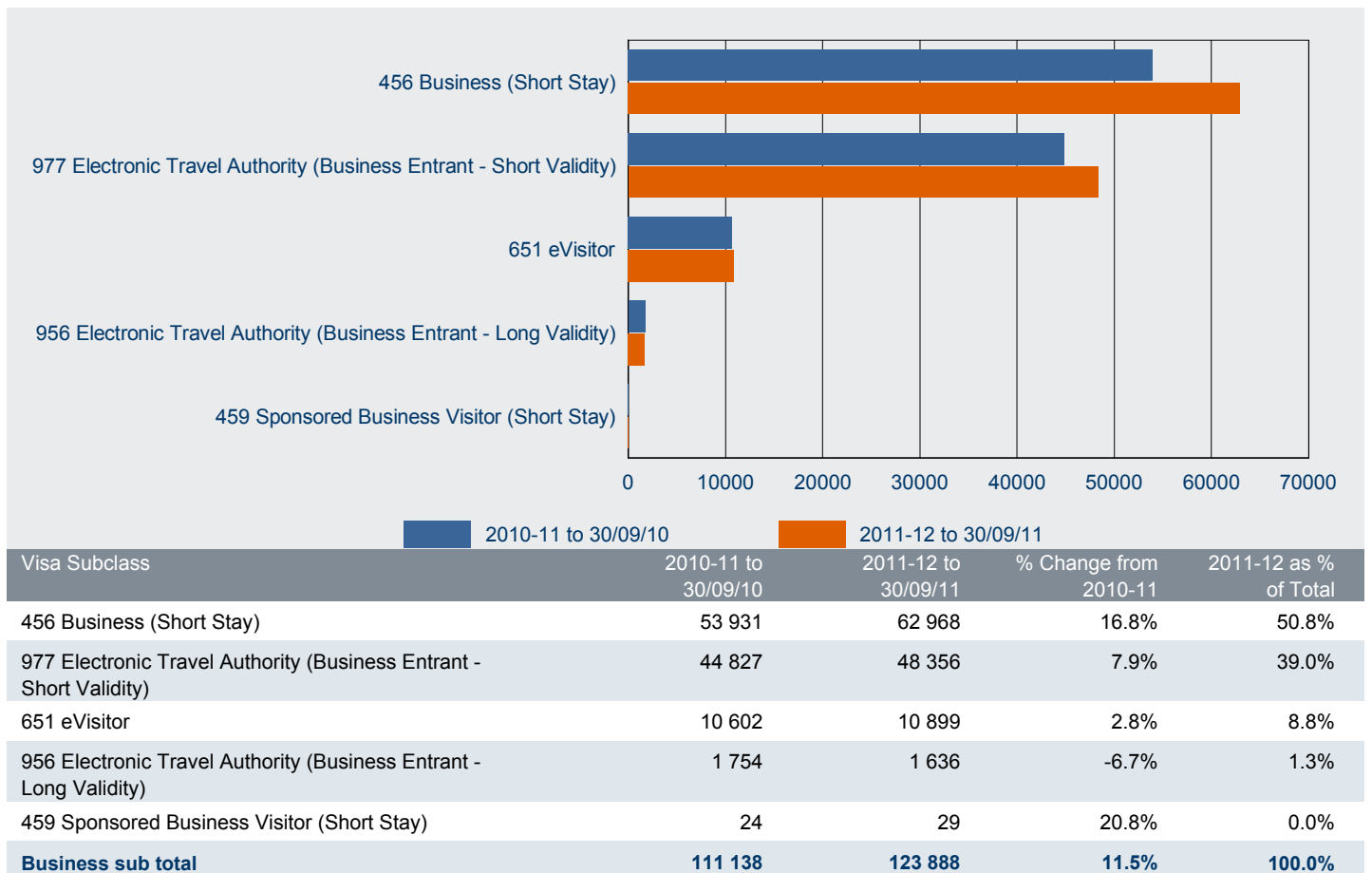
Citizenship Country	2010-11 to 30/09/10	2011-12 to 30/09/11	% Change from 2010-11	2011-12 as % of Total
United Kingdom	144 197	128 569	-10.8%	14.6%
China, Peoples Republic of	72 846	90 930	24.8%	10.3%
Japan	106 469	87 546	-17.8%	9.9%
United States of America	90 540	81 813	-9.6%	9.3%
Malaysia	51 832	48 733	-6.0%	5.5%
Korea, South	42 359	38 720	-8.6%	4.4%
Germany, Fed Republic of	36 384	32 749	-10.0%	3.7%
India	29 848	31 683	6.1%	3.6%
Singapore	32 538	30 650	-5.8%	3.5%
France	28 138	28 435	1.1%	3.2%
Indonesia	23 845	25 024	4.9%	2.8%
Canada	24 806	23 446	-5.5%	2.7%
Taiwan	16 594	17 626	6.2%	2.0%
HKSAR of the PRC	19 200	17 584	-8.4%	2.0%
Thailand	13 616	14 250	4.7%	1.6%
Other countries	185 472	183 930	-0.8%	20.9%
Total	918 684	881 688	-4.0%	100.0%

1 Lodged

1.04 Number of tourism Visitor visa applications lodged in 2011-12 to 30 September 2011 by visa subclass - comparison with same period in previous year

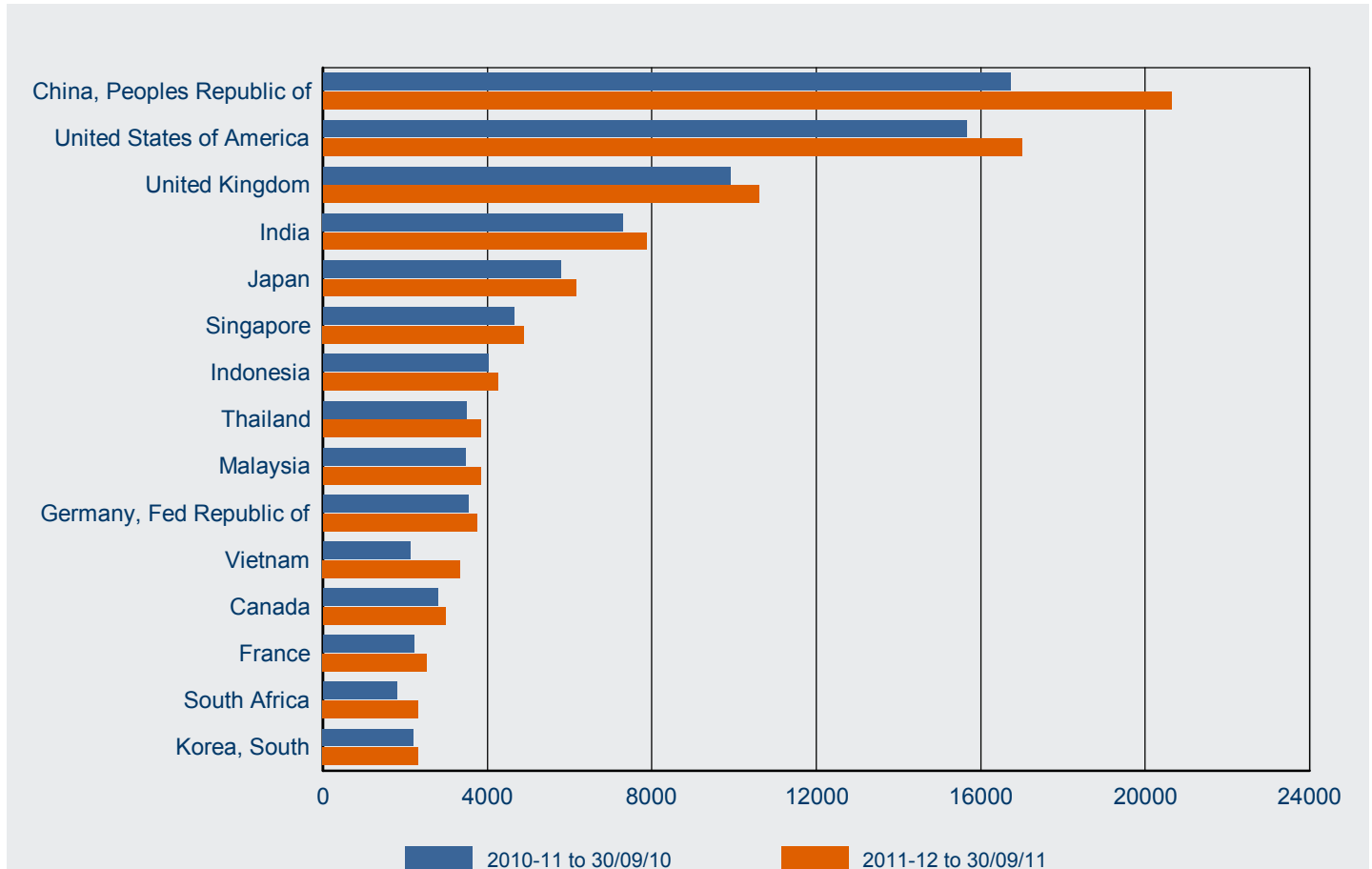


1.05 Number of business Visitor visa applications lodged in 2011-12 to 30 September 2011 by visa subclass - comparison with same period in previous year



1 Lodged

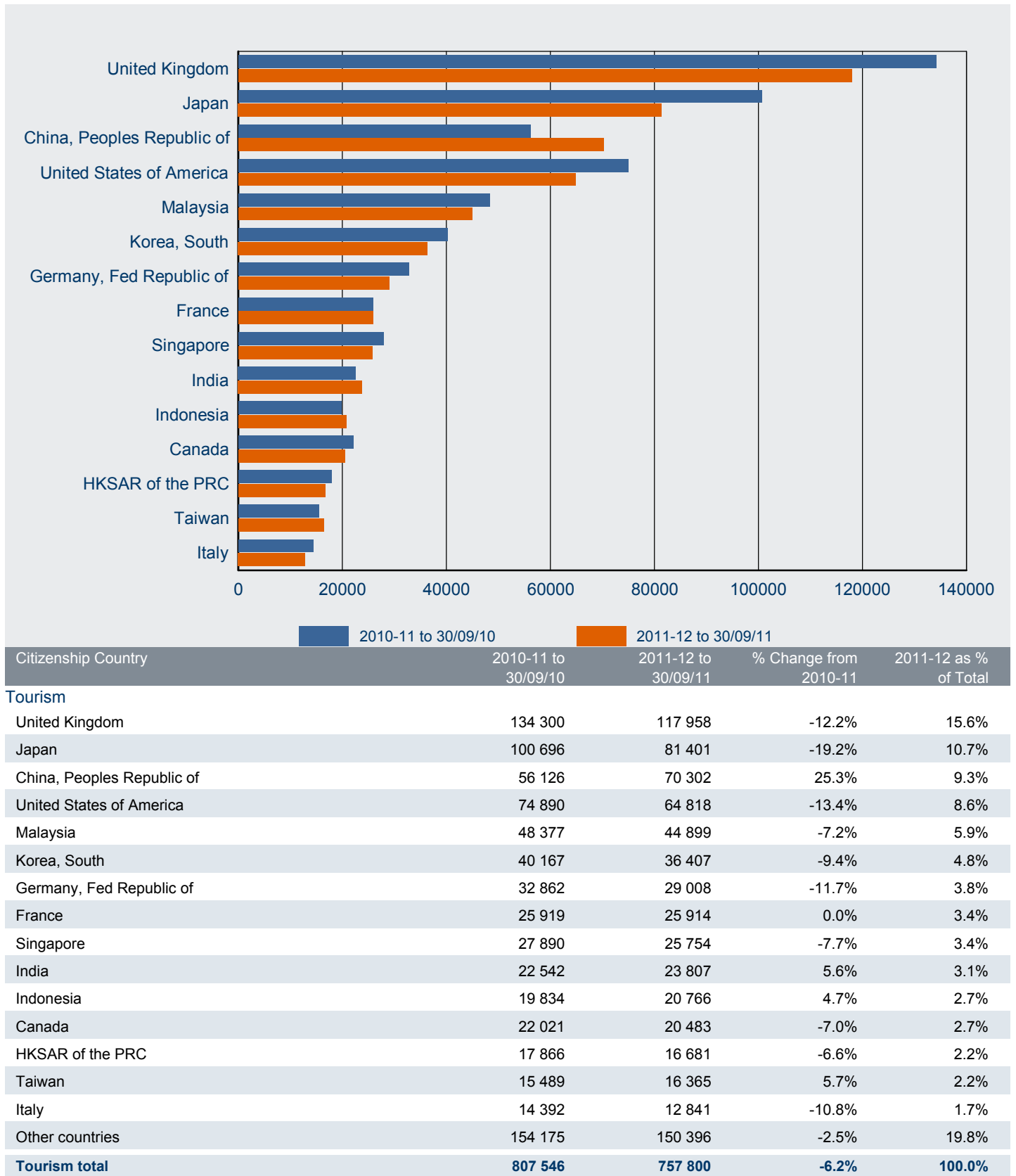
1.06 Number of business Visitor visa applications lodged in 2011-12 to 30 September 2011 by citizenship country - comparison with same period in previous year



Citizenship Country	2010-11 to 30/09/10	2011-12 to 30/09/11	% Change from 2010-11	2011-12 as % of Total
Business				
China, Peoples Republic of	16 720	20 628	23.4%	16.7%
United States of America	15 650	16 995	8.6%	13.7%
United Kingdom	9 897	10 611	7.2%	8.6%
India	7 306	7 876	7.8%	6.4%
Japan	5 773	6 145	6.4%	5.0%
Singapore	4 648	4 896	5.3%	4.0%
Indonesia	4 011	4 258	6.2%	3.4%
Thailand	3 479	3 836	10.3%	3.1%
Malaysia	3 455	3 834	11.0%	3.1%
Germany, Fed Republic of	3 522	3 741	6.2%	3.0%
Vietnam	2 105	3 331	58.2%	2.7%
Canada	2 785	2 963	6.4%	2.4%
France	2 219	2 521	13.6%	2.0%
South Africa	1 794	2 315	29.0%	1.9%
Korea, South	2 192	2 313	5.5%	1.9%
Other countries	25 582	27 625	8.0%	22.3%
Business total	111 138	123 888	11.5%	100.0%

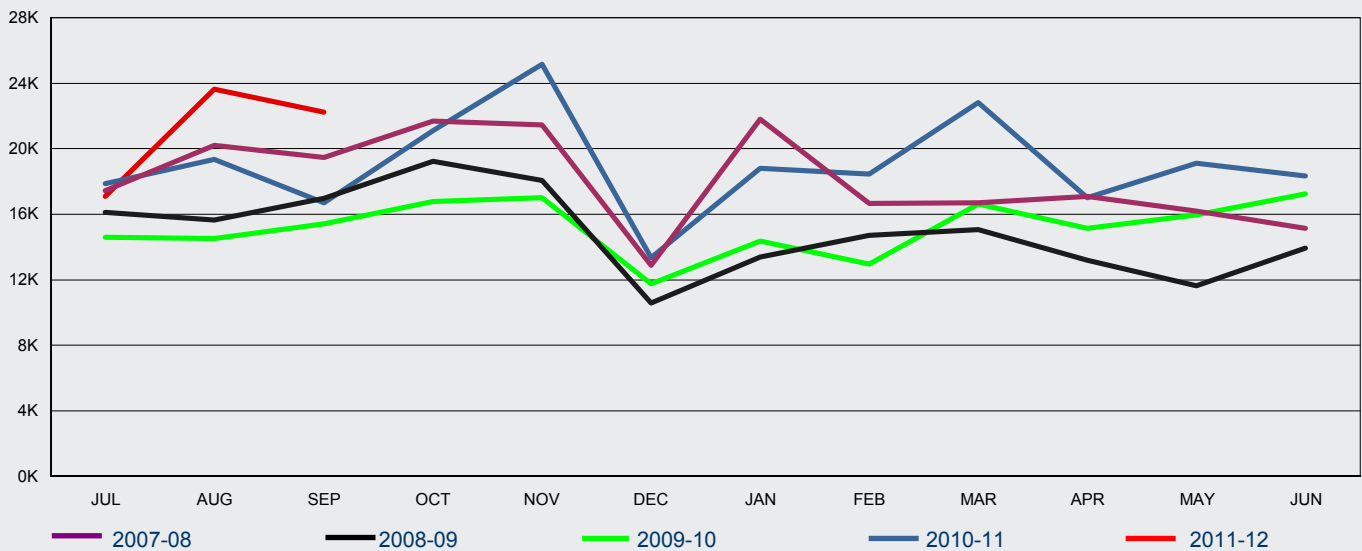
1 Lodged

1.07 Number of tourism Visitor visa applications lodged in 2011-12 to 30 September 2011 by citizenship country - comparison with same period in previous year



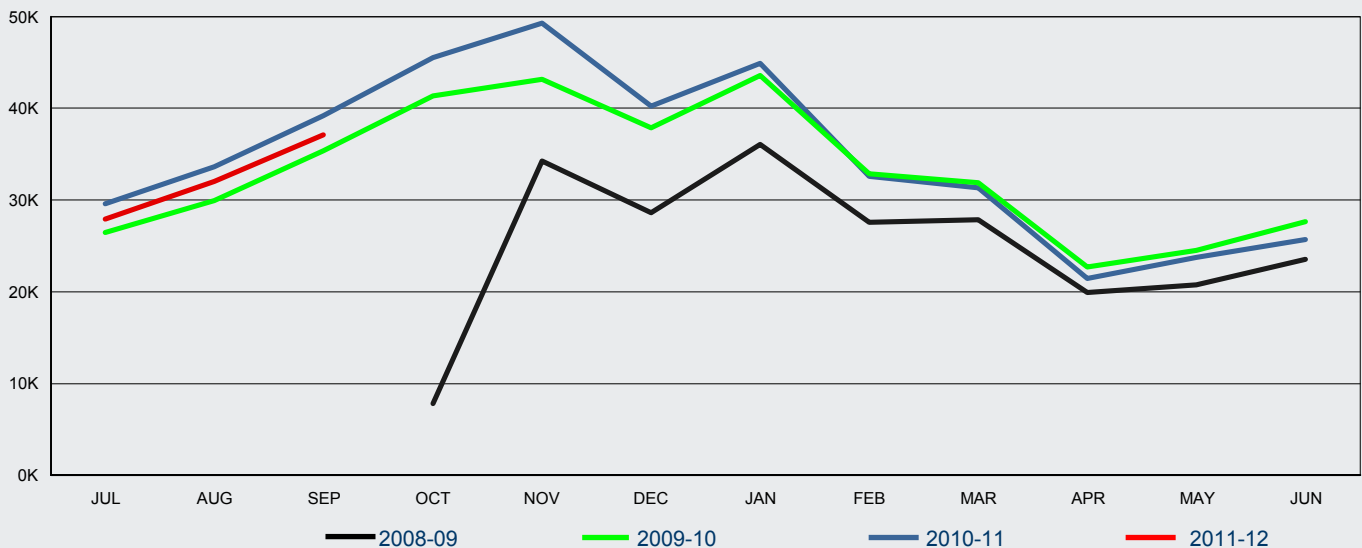
1 Lodged

1.08 Number of subclass 456 Business (Short Stay) visa applications lodged in 2011-12 to 30 September 2011 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	17 449	20 221	19 485	21 696	21 444	12 887	21 803	16 646	16 717	17 107	16 193	15 146	216 794
2008-09	16 127	15 630	16 971	19 238	18 053	10 572	13 383	14 692	15 055	13 184	11 638	13 937	178 480
2009-10	14 607	14 530	15 417	16 772	16 995	11 755	14 379	12 957	16 627	15 142	15 975	17 246	182 402
2010-11	17 876	19 369	16 686	21 089	25 145	13 349	18 809	18 462	22 818	16 992	19 131	18 339	228 065
2011-12	17 091	23 649	22 228										62 968

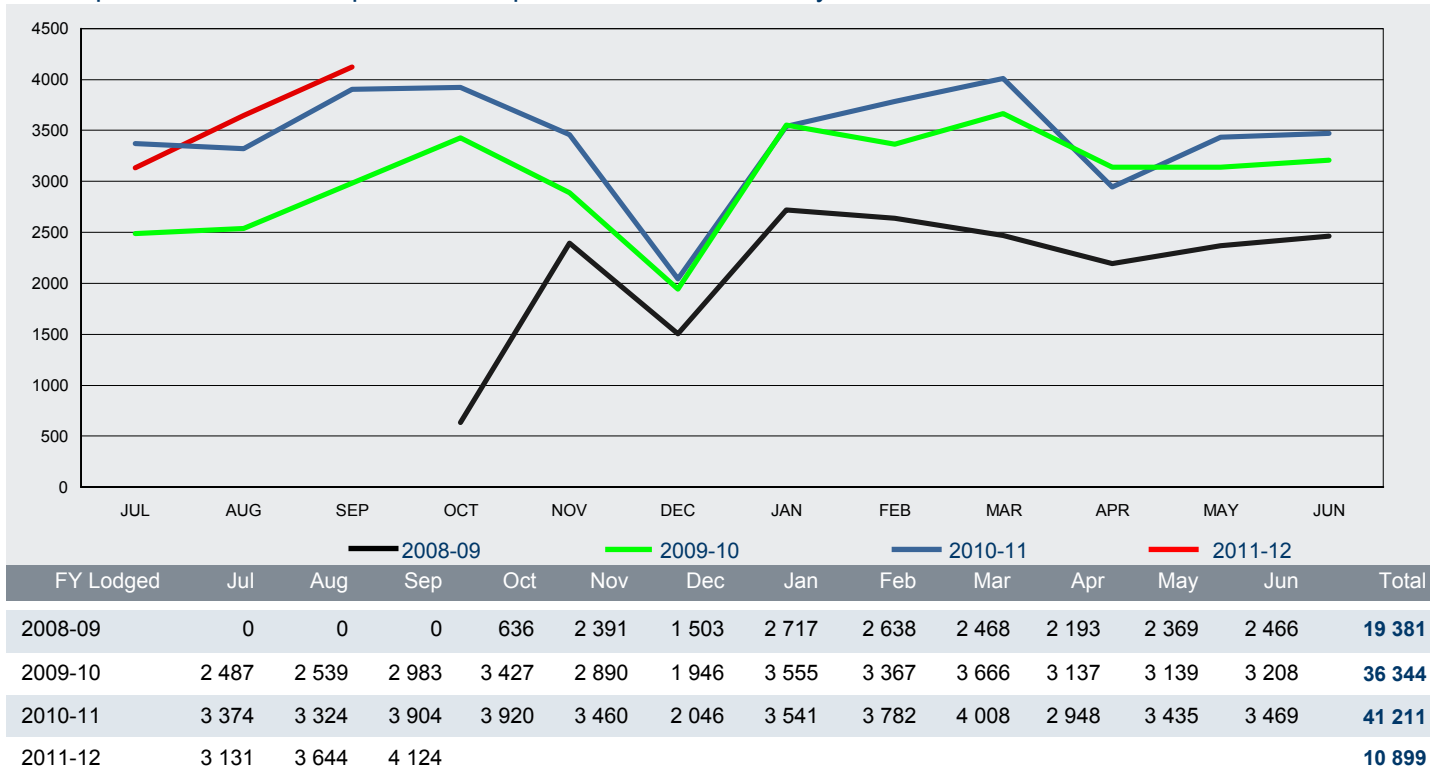
1.09 Total number of subclass 651 eVisitor visa applications lodged in 2011-12 to 30 September 2011 - comparison with previous three financial years



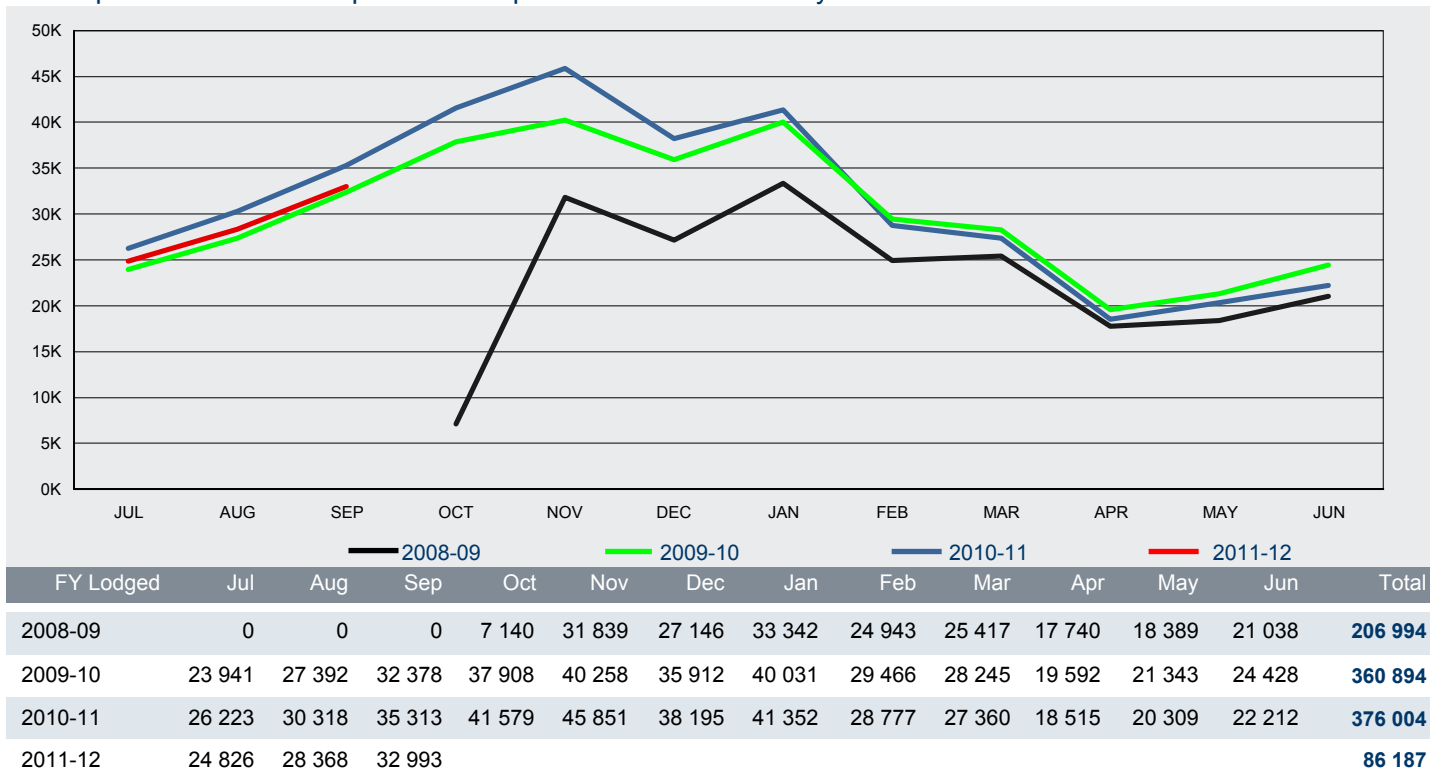
FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	0	0	0	7 776	34 230	28 649	36 059	27 581	27 885	19 933	20 758	23 504	226 375
2009-10	26 428	29 931	35 361	41 335	43 148	37 858	43 586	32 833	31 911	22 729	24 482	27 636	397 238
2010-11	29 597	33 642	39 217	45 499	49 311	40 241	44 893	32 559	31 368	21 463	23 744	25 681	417 215
2011-12	27 957	32 012	37 117										97 086

1 Lodged

1.10 Number of subclass 651 eVisitor (business stream) visa applications lodged in 2011-12 to 30 September 2011 - comparison with previous three financial years

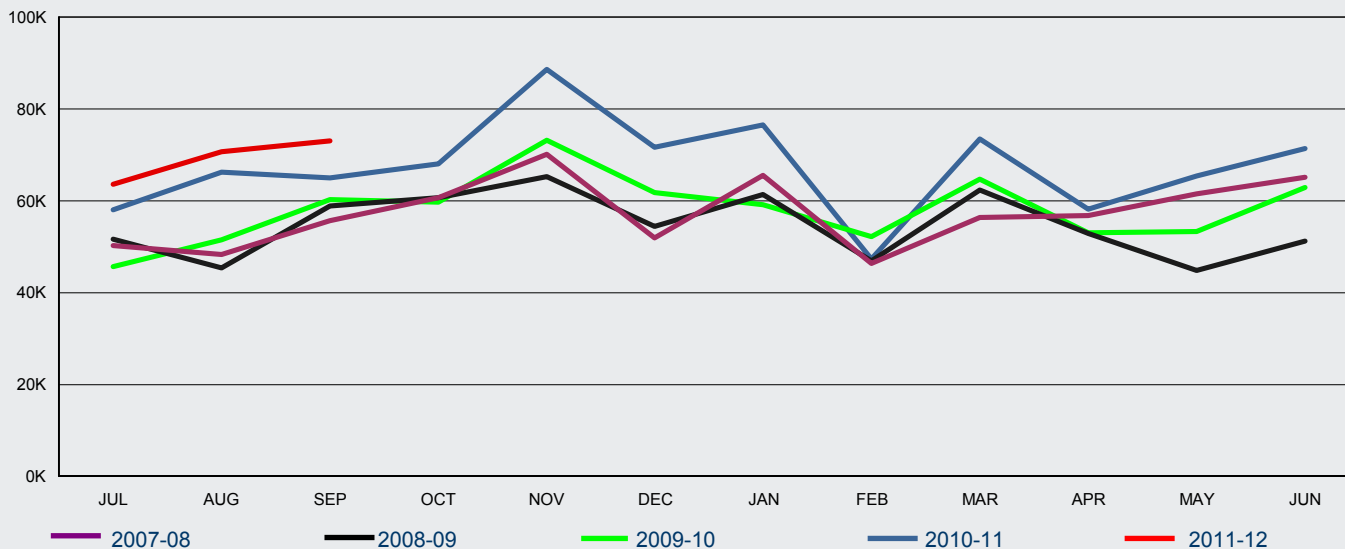


1.11 Number of subclass 651 eVisitor (tourism stream) visa applications lodged in 2011-12 to 30 September 2011 - comparison with previous three financial years

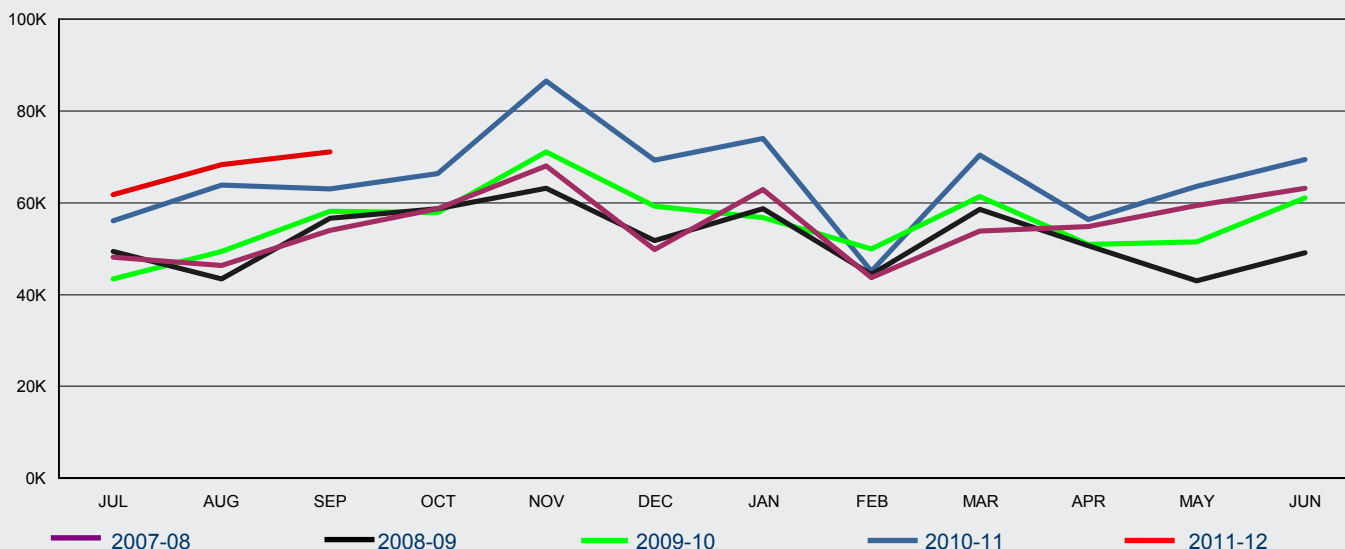


1 Lodged

1.12 Total number of subclass 676 Tourist visa applications lodged in 2011-12 to 30 September 2011 - comparison with previous four financial years

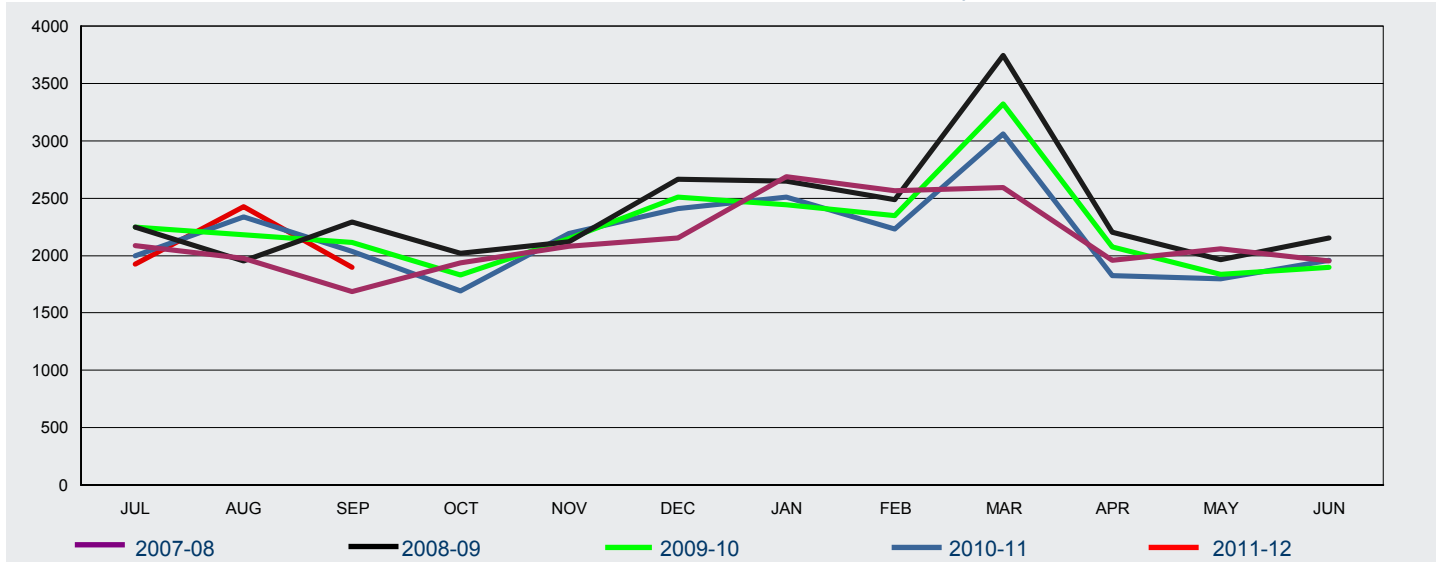


1.13 Number of subclass 676 Tourist visa applications lodged in 2011-12 to 30 September 2011 where the client was OFFSHORE - comparison with previous four financial years



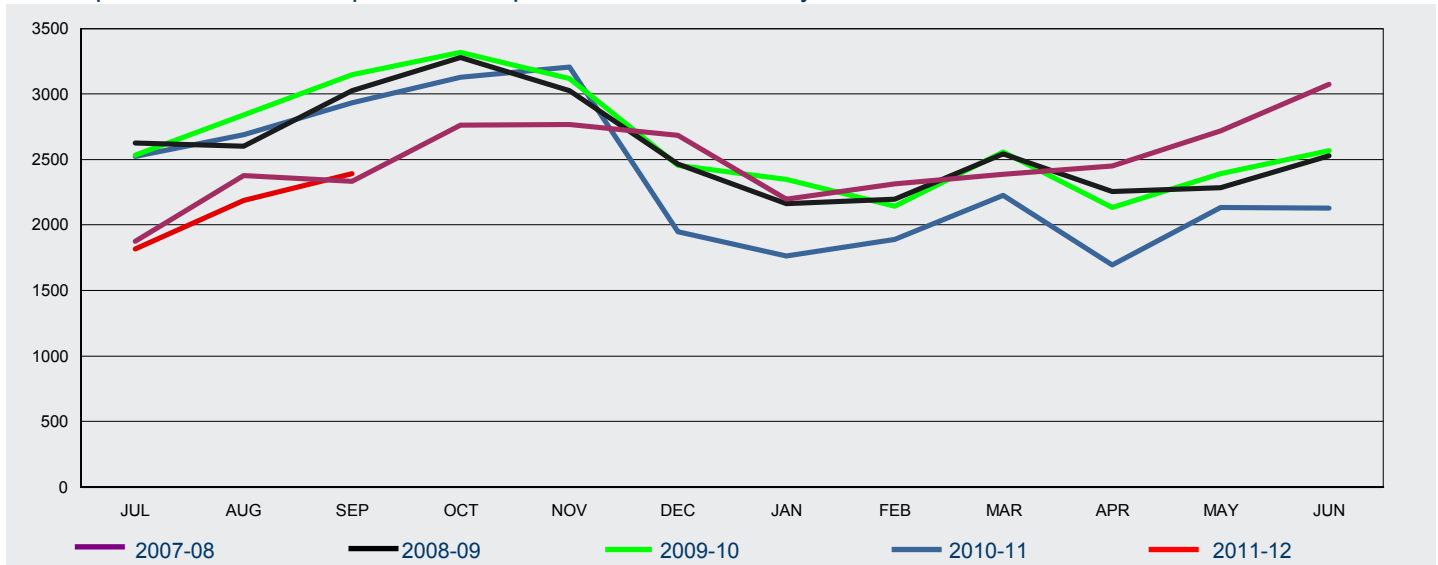
1 Lodged

1.14 Number of subclass 676 Tourist visa applications lodged in 2011-12 to 30 September 2011 where the client was ONSHORE - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	2 085	1 975	1 688	1 934	2 079	2 154	2 687	2 563	2 593	1 959	2 057	1 954	25 728
2008-09	2 246	1 951	2 292	2 019	2 121	2 663	2 651	2 486	3 743	2 203	1 964	2 156	28 495
2009-10	2 246	2 184	2 117	1 832	2 148	2 511	2 442	2 346	3 319	2 074	1 837	1 897	26 953
2010-11	1 997	2 339	2 036	1 694	2 194	2 408	2 508	2 232	3 061	1 827	1 795	1 958	26 049
2011-12	1 923	2 425	1 896										6 244

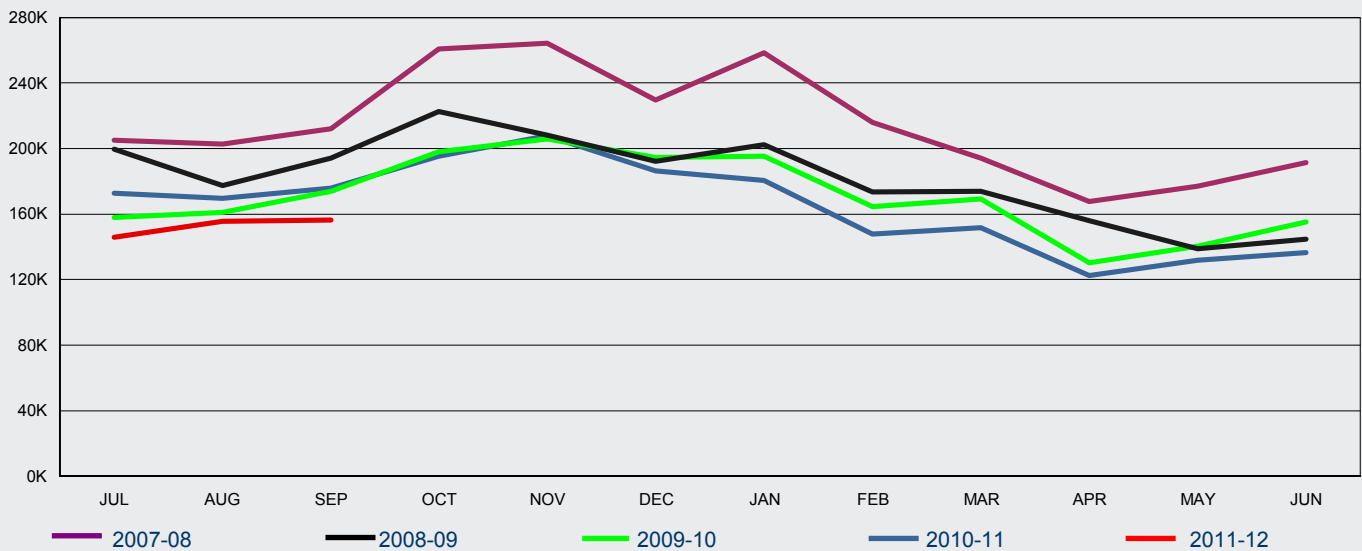
1.15 Number of subclass 679 Sponsored Family Visitor visa applications lodged in 2011-12 to 30 September 2011 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	1 875	2 375	2 332	2 762	2 769	2 686	2 197	2 314	2 389	2 451	2 717	3 075	29 942
2008-09	2 624	2 602	3 027	3 279	3 023	2 467	2 165	2 195	2 545	2 254	2 287	2 529	30 997
2009-10	2 534	2 842	3 149	3 316	3 118	2 453	2 348	2 144	2 557	2 135	2 394	2 568	31 558
2010-11	2 522	2 689	2 934	3 129	3 204	1 949	1 762	1 891	2 226	1 694	2 134	2 128	28 262
2011-12	1 818	2 189	2 392										6 399

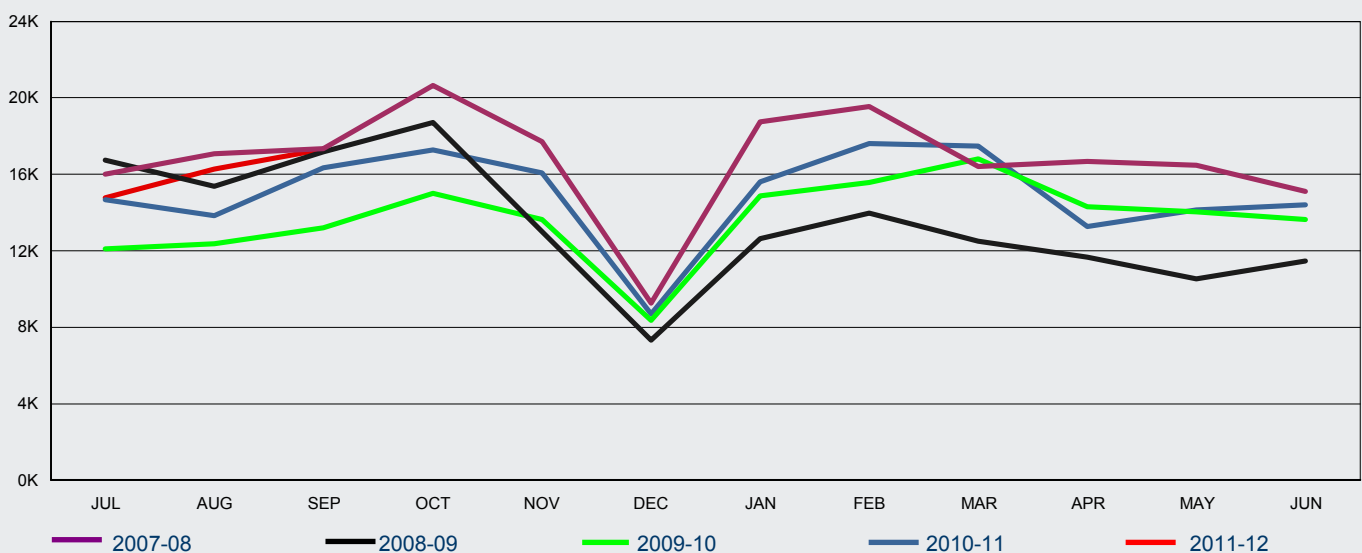
1 Lodged

1.16 Number of subclass 976 Electronic Travel Authority (Visitor) visa applications lodged in 2011-12 to 30 September 2011 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	204 919	202 773	212 157	260 974	264 485	229 486	258 565	216 187	194 027	167 660	177 187	191 528	2 579 948
2008-09	199 777	177 558	194 096	222 468	208 302	192 146	202 395	173 477	173 749	156 022	138 901	144 793	2 183 684
2009-10	157 785	161 215	173 829	198 075	205 842	194 678	195 228	164 487	169 373	130 253	140 350	155 296	2 046 411
2010-11	172 739	169 640	175 778	195 430	207 956	186 395	180 536	147 975	151 532	122 385	131 792	136 567	1 978 725
2011-12	145 798	155 560	156 401										457 759

1.17 Number of subclass 977 Electronic Travel Authority (Business Entrant - Short Validity) visa applications lodged in 2011-12 to 30 September 2011 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	15 998	17 075	17 357	20 646	17 715	9 248	18 730	19 552	16 402	16 682	16 489	15 091	200 985
2008-09	16 755	15 378	17 170	18 710	12 994	7 316	12 631	13 979	12 497	11 678	10 519	11 451	161 078
2009-10	12 109	12 353	13 186	15 004	13 620	8 375	14 858	15 572	16 816	14 288	14 035	13 639	163 855
2010-11	14 664	13 836	16 327	17 268	16 078	8 702	15 607	17 625	17 477	13 268	14 137	14 397	179 386
2011-12	14 771	16 280	17 305										48 356

1 Lodged

1.19 Number of subclass 456 Business (Short Stay) visa applications lodged in 2011-12 to 30 September 2011 by citizenship country - comparison with previous financial year

Citizenship Country	2010-11 to 30/09/10	2011-12 to 30/09/11	% Change from 2010-11	2011-12 as % of Total
China, Peoples Republic of	16 719	20 625	23.4%	32.8%
India	7 302	7 876	7.9%	12.5%
Indonesia	4 005	4 254	6.2%	6.8%
Thailand	3 478	3 832	10.2%	6.1%
Vietnam	2 103	3 330	58.3%	5.3%
South Africa	1 793	2 313	29.0%	3.7%
Philippines	1 994	1 834	-8.0%	2.9%
Papua New Guinea	1 103	1 344	21.8%	2.1%
Korea, South	1 025	1 201	17.2%	1.9%
Singapore	941	965	2.6%	1.5%
Japan	314	865	175.5%	1.4%
Brazil	808	716	-11.4%	1.1%
Pakistan	558	668	19.7%	1.1%
Russian Federation	596	615	3.2%	1.0%
Other countries	11 192	12 530	12.0%	19.9%
Total	53 931	62 968	16.8%	100 %

1 Lodged

1.20 Number of subclass 651 eVisitor visa applications lodged in 2011-12 to 30 September 2011 by visa type and citizenship country - comparison with previous financial year

Citizenship Country	2010-11 to 30/09/10	2011-12 to 30/09/11	% Change from 2010-11	2011-12 as % of Total
Business				
United Kingdom	3 985	4 228	6.1%	38.8%
Germany, Fed Republic of	1 586	1 508	-4.9%	13.8%
France	880	793	-9.9%	7.3%
Netherlands, Kingdom of The	645	636	-1.4%	5.8%
Italy	389	401	3.1%	3.7%
Poland	247	394	59.5%	3.6%
Spain	287	323	12.5%	3.0%
Ireland, Republic of	252	309	22.6%	2.8%
Sweden	340	302	-11.2%	2.8%
Denmark	289	267	-7.6%	2.4%
Switzerland	196	217	10.7%	2.0%
Romania	135	185	37.0%	1.7%
Norway	202	184	-8.9%	1.7%
Belgium	159	165	3.8%	1.5%
Other countries	1 010	987	-2.3%	9.1%
sub total Business	10 602	10 899	2.8%	100 %
Tourism				
United Kingdom	43 682	39 058	-10.6%	45.3%
Germany, Fed Republic of	10 730	10 288	-4.1%	11.9%
France	7 084	7 763	9.6%	9.0%
Netherlands, Kingdom of The	4 606	3 995	-13.3%	4.6%
Ireland, Republic of	3 807	3 992	4.9%	4.6%
Italy	2 706	2 556	-5.5%	3.0%
Sweden	2 350	2 353	0.1%	2.7%
Spain	2 157	2 177	0.9%	2.5%
Poland	1 970	1 971	0.1%	2.3%
Switzerland	1 824	1 834	0.5%	2.1%
Czech Republic	1 145	1 309	14.3%	1.5%
Denmark	1 512	1 280	-15.3%	1.5%
Norway	1 211	1 024	-15.4%	1.2%
Finland	942	912	-3.2%	1.1%
Other countries	6 128	5 675	-7.4%	6.6%
sub total Tourism	91 854	86 187	-6.2%	100 %
Total	102 456	97 086	-5.2%	

1 Lodged

1.21 Number of subclass 676 Tourist visa applications lodged in 2011-12 to 30 September 2011 by client location and citizenship country - comparison with previous financial year

Citizenship Country	2010-11 to 30/09/10	2011-12 to 30/09/11	% Change from 2010-11	2011-12 as % of Total
Offshore				
China, Peoples Republic of	54 569	68 569	25.7%	34.1%
India	21 239	22 594	6.4%	11.2%
Indonesia	19 658	20 601	4.8%	10.2%
Thailand	9 880	10 204	3.3%	5.1%
South Africa	7 846	9 095	15.9%	4.5%
Philippines	6 995	7 825	11.9%	3.9%
Vietnam	3 875	4 535	17.0%	2.3%
United Kingdom	4 562	4 404	-3.5%	2.2%
Fiji	4 782	4 240	-11.3%	2.1%
Sri Lanka	3 585	3 891	8.5%	1.9%
Papua New Guinea	2 714	2 816	3.8%	1.4%
Brazil	2 665	2 786	4.5%	1.4%
Russian Federation	2 245	2 255	0.4%	1.1%
Iran	1 603	1 874	16.9%	0.9%
Other countries	36 755	35 473	-3.5%	17.6%
sub total Offshore	182 973	201 162	9.9%	100 %
Onshore				
China, Peoples Republic of	622	857	37.8%	13.7%
India	822	707	-14.0%	11.3%
Korea, South	535	528	-1.3%	8.5%
United Kingdom	436	397	-8.9%	6.4%
Malaysia	334	354	6.0%	5.7%
United States of America	290	287	-1.0%	4.6%
Brazil	315	200	-36.5%	3.2%
Germany, Fed Republic of	225	164	-27.1%	2.6%
Thailand	216	162	-25.0%	2.6%
Vietnam	130	141	8.5%	2.3%
Japan	136	137	0.7%	2.2%
Ireland, Republic of	103	131	27.2%	2.1%
Indonesia	120	130	8.3%	2.1%
HKSAR of the PRC	107	121	13.1%	1.9%
Other countries	1 981	1 928	-2.7%	30.9%
sub total Onshore	6 372	6 244	-2.0%	100 %
Total	189 345	207 406	9.5%	

1 Lodged

1.22 Number of subclass 679 Sponsored Family Visitor visa applications lodged in 2011-12 to 30 September 2011 by citizenship country - comparison with previous financial year

Citizenship Country	2010-11 to 30/09/10	2011-12 to 30/09/11	% Change from 2010-11	2011-12 as % of Total
Vietnam	2 908	1 515	-47.9%	23.7%
China, Peoples Republic of	935	874	-6.5%	13.7%
Philippines	616	549	-10.9%	8.6%
India	480	506	5.4%	7.9%
Lebanon	470	421	-10.4%	6.6%
Bangladesh	288	288	0.0%	4.5%
Sri Lanka	270	215	-20.4%	3.4%
Iran	217	210	-3.2%	3.3%
Pakistan	182	187	2.7%	2.9%
Cambodia	269	170	-36.8%	2.7%
Nepal	53	90	69.8%	1.4%
Iraq	105	87	-17.1%	1.4%
Egypt	69	85	23.2%	1.3%
Other countries	1 169	1 012	-13.4%	15.8%
Total	8 145	6 399	-21.4%	100 %

1.23 Number of subclass 976 Electronic Travel Authority (Visitor) visa applications lodged in 2011-12 to 30 September 2011 by citizenship country - comparison with previous financial year

Citizenship Country	2010-11 to 30/09/10	2011-12 to 30/09/11	% Change from 2010-11	2011-12 as % of Total
Japan	100 403	81 133	-19.2%	17.7%
United Kingdom	85 609	74 083	-13.5%	16.2%
United States of America	73 835	63 832	-13.5%	13.9%
Malaysia	47 904	44 411	-7.3%	9.7%
Korea, South	39 565	35 795	-9.5%	7.8%
Singapore	27 699	25 563	-7.7%	5.6%
Canada	21 472	20 000	-6.9%	4.4%
France	18 113	17 432	-3.8%	3.8%
Germany, Fed Republic of	20 609	17 402	-15.6%	3.8%
HKSAR of the PRC	17 531	16 373	-6.6%	3.6%
Taiwan	15 083	16 170	7.2%	3.5%
Italy	11 267	9 814	-12.9%	2.1%
Netherlands, Kingdom of The	7 650	6 798	-11.1%	1.5%
Ireland, Republic of	6 206	6 730	8.4%	1.5%
Other countries	25 211	22 223	-11.9%	4.9%
Total	518 157	457 759	-11.7%	100 %

1 Lodged

1.24 Number of subclass 977 Electronic Travel Authority (Business Entrant - Short Validity) visa applications lodged in 2011-12 to 30 September 2011 by citizenship country - comparison with previous financial year

Citizenship Country	2010-11 to 30/09/10	2011-12 to 30/09/11	% Change from 2010-11	2011-12 as % of Total
United States of America	14 845	16 258	9.5%	33.6%
United Kingdom	5 039	5 742	14.0%	11.9%
Japan	4 990	4 853	-2.7%	10.0%
Singapore	3 688	3 912	6.1%	8.1%
Malaysia	3 002	3 238	7.9%	6.7%
Canada	2 601	2 802	7.7%	5.8%
Germany, Fed Republic of	1 779	2 013	13.2%	4.2%
France	1 264	1 640	29.7%	3.4%
Korea, South	1 141	1 107	-3.0%	2.3%
Netherlands, Kingdom of The	1 012	1 009	-0.3%	2.1%
Taiwan	825	860	4.2%	1.8%
HKSAR of the PRC	847	845	-0.2%	1.7%
Italy	753	792	5.2%	1.6%
Spain	558	544	-2.5%	1.1%
Other countries	2 483	2 741	10.4%	5.7%
Total	44 827	48 356	7.9%	100 %

1 Lodged

1.25 elodged rate for subclass 676 Tourist visa applications lodged in the 3 month period between 1 July 2011 and 30 September 2011 by client location - comparison with previous four periods

Citizenship Country	01/07/10 to 30/09/10	01/10/10 to 31/12/10	01/01/11 to 31/03/11	01/04/11 to 30/06/11	01/07/11 to 30/09/11
Offshore					
United Kingdom	90.7%	93.4%	94.4%	92.4%	92.8%
Chile	0.0%	0.0%	0.0%	0.0%	8.9%
Germany, Fed Republic of	77.3%	85.7%	87.0%	79.9%	86.8%
Saudi Arabia	49.9%	59.6%	69.3%	66.0%	78.5%
Switzerland	97.7%	98.1%	97.3%	97.9%	97.9%
United States of America	89.5%	91.8%	87.5%	86.3%	90.3%
France	93.4%	96.3%	98.2%	96.6%	97.1%
Netherlands, Kingdom of The	95.7%	95.6%	96.5%	93.7%	97.2%
Poland	65.1%	72.0%	76.6%	89.6%	95.1%
United Arab Emirates	44.0%	36.8%	60.1%	65.3%	59.1%
Ireland, Republic of	97.1%	97.7%	97.4%	96.2%	97.0%
Croatia	0.0%	0.0%	0.0%	0.0%	52.7%
Italy	96.3%	98.2%	98.5%	93.4%	97.6%
Canada	92.6%	90.7%	88.7%	93.6%	91.7%
Kuwait	95.9%	96.4%	95.8%	98.2%	93.4%
Other countries	77.1%	80.4%	80.0%	75.8%	81.6%
All Offshore	75.3%	76.7%	80.1%	75.3%	82.2%
Onshore					
Korea, South	28.0%	31.5%	29.6%	42.7%	32.3%
United Kingdom	40.8%	48.3%	56.3%	48.4%	39.9%
Malaysia	26.6%	47.5%	41.8%	43.4%	33.7%
United States of America	41.7%	49.1%	48.4%	48.5%	39.4%
Germany, Fed Republic of	12.4%	11.9%	29.1%	16.3%	20.1%
Japan	19.1%	37.2%	26.9%	34.3%	29.9%
Ireland, Republic of	42.7%	46.2%	48.8%	47.5%	34.4%
Canada	28.6%	45.4%	47.6%	47.9%	30.6%
HKSAR of the PRC	17.8%	54.1%	32.1%	54.2%	23.1%
Singapore	37.5%	51.4%	32.1%	52.3%	28.7%
France	36.3%	34.2%	37.9%	34.2%	25.3%
Italy	31.7%	36.6%	49.0%	44.4%	33.0%
Saudi Arabia	16.7%	27.3%	7.0%	15.6%	14.1%
Greece	19.4%	31.3%	38.6%	25.0%	33.8%
Spain	30.4%	39.0%	30.9%	28.1%	30.4%
Other countries	20.5%	29.1%	35.8%	27.4%	23.7%
All Onshore	29.0%	36.4%	41.1%	39.6%	31.0%
All 676 Tourist	68.1%	69.7%	69.9%	69.5%	74.0%

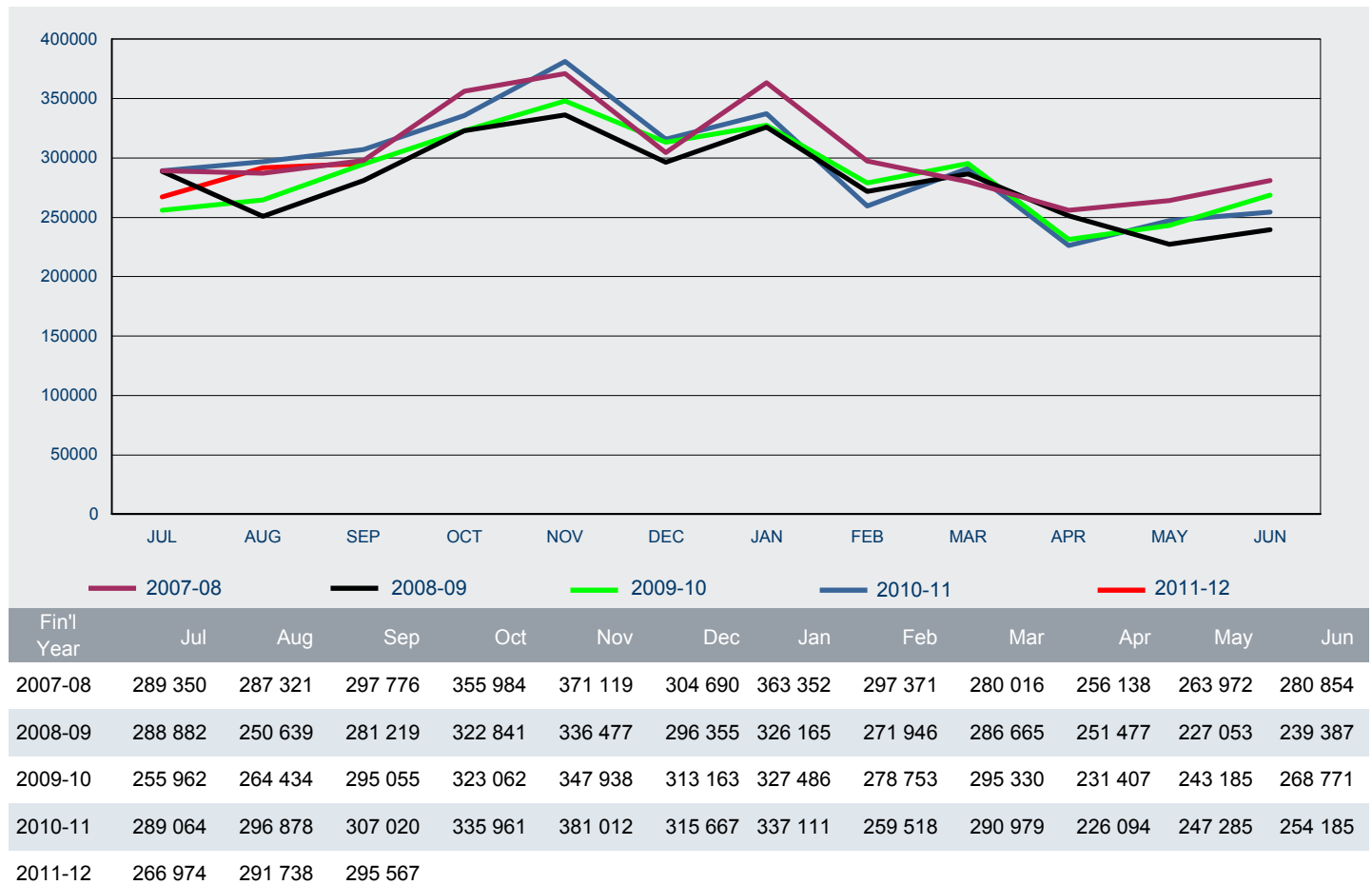
Note: only includes eligible passport countries for online subclass 676 visa applications.

Both Chile and Croatia became eligible for elodged subclass 676 applications during the September 2011 quarter.

2 Granted

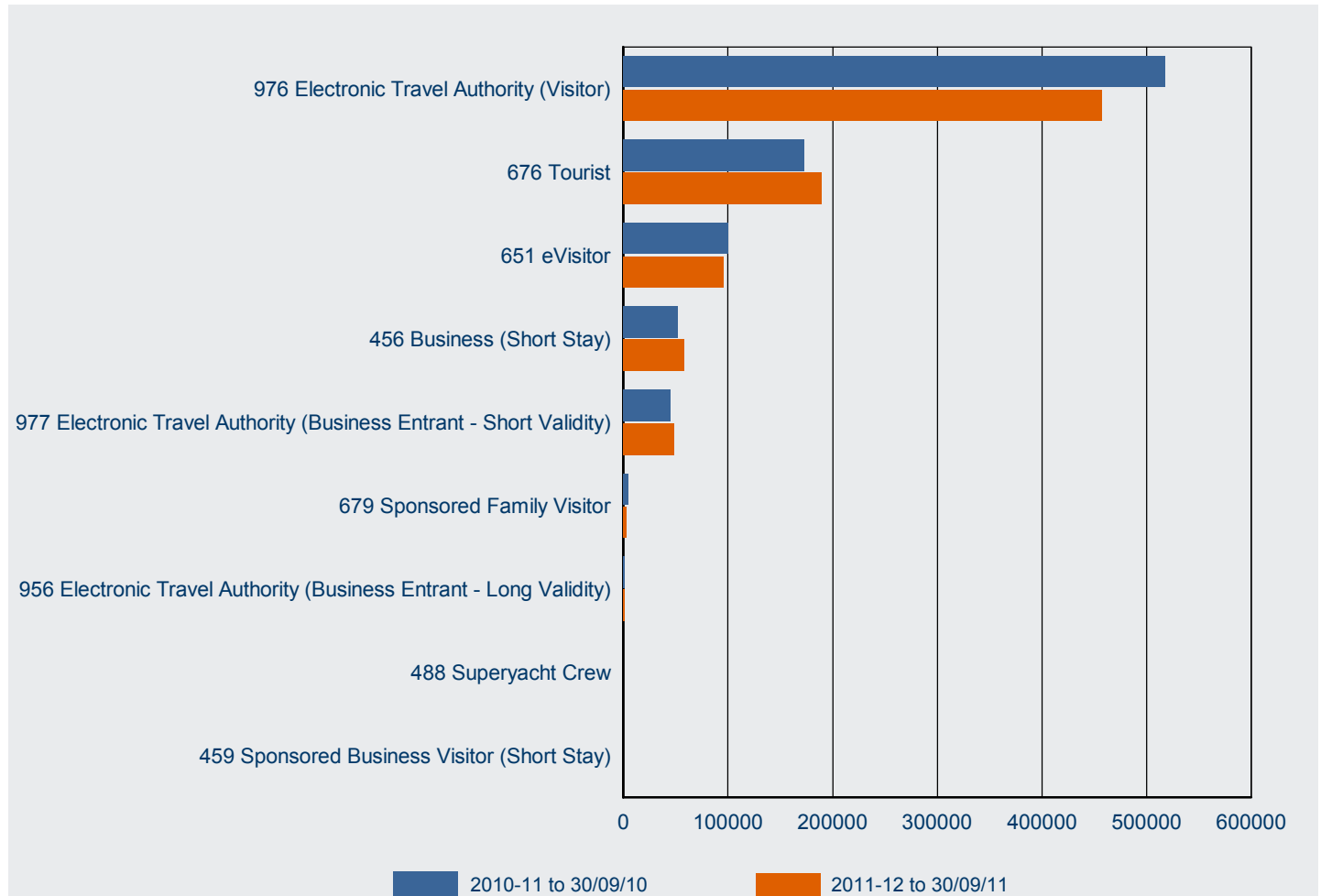
2 Granted

2.01 Number of Visitor visa applications granted in 2011-12 to 30 September 2011 by month - comparison with previous four financial years



2 Granted

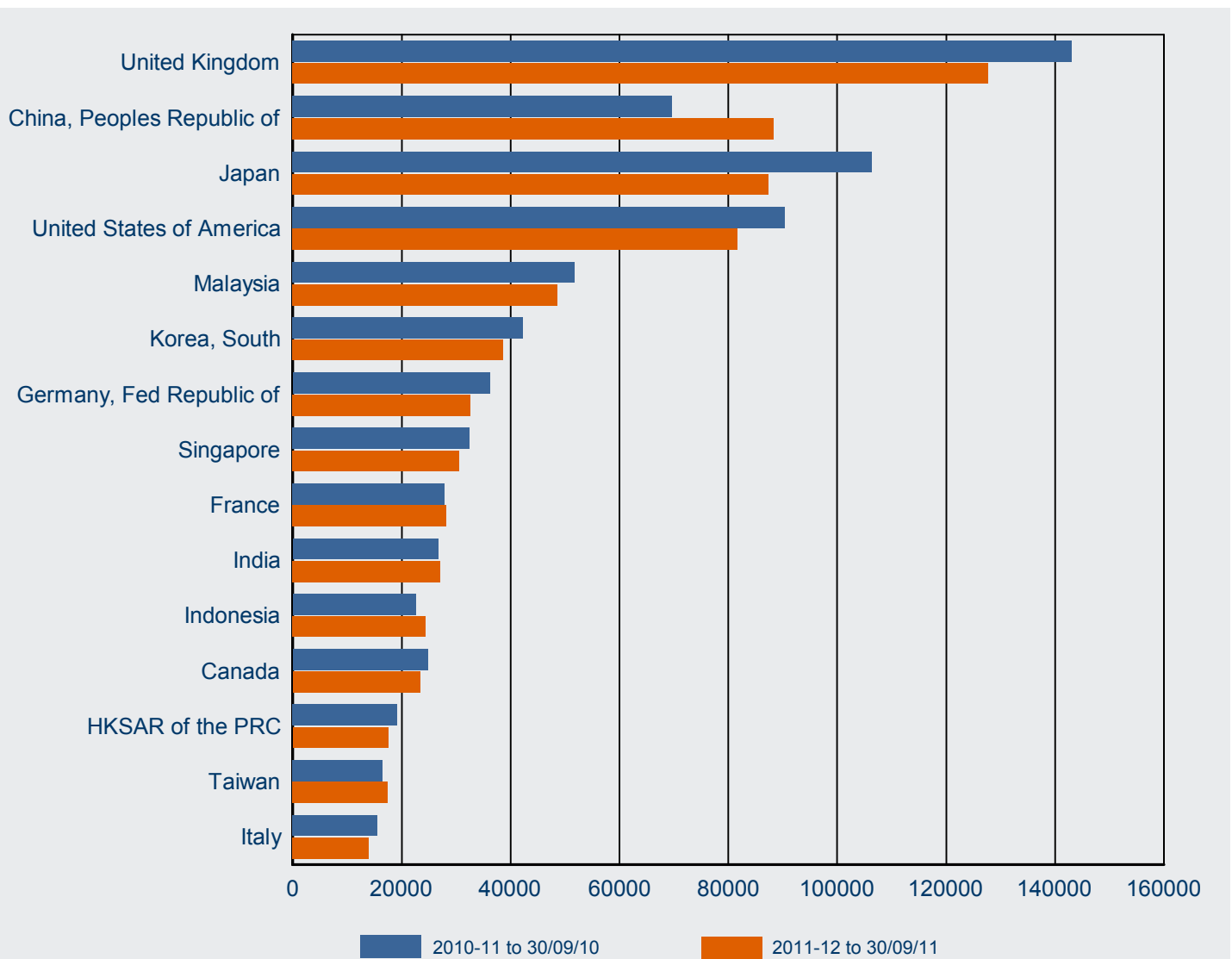
2.02 Number of Visitor visa applications granted in 2011-12 to 30 September 2011 by visa subclass - comparison with same period in previous year



Visa Subclass	2010-11 to 30/09/10	2011-12 to 30/09/11	% Change from 2010-11	2011-12 as % of Total
976 Electronic Travel Authority (Visitor)	517 956	457 712	-11.6%	53.6%
676 Tourist	172 196	189 200	9.9%	22.1%
651 eVisitor	100 435	95 574	-4.8%	11.2%
456 Business (Short Stay)	51 563	58 703	13.8%	6.9%
977 Electronic Travel Authority (Business Entrant - Short Validity)	44 805	48 331	7.9%	5.7%
679 Sponsored Family Visitor	4 187	3 061	-26.9%	0.4%
956 Electronic Travel Authority (Business Entrant - Long Validity)	1 753	1 632	-6.9%	0.2%
488 Superyacht Crew	45	40	-11.1%	0.0%
459 Sponsored Business Visitor (Short Stay)	22	26	18.2%	0.0%
Total	892 962	854 279	-4.3%	100.0%

2 Granted

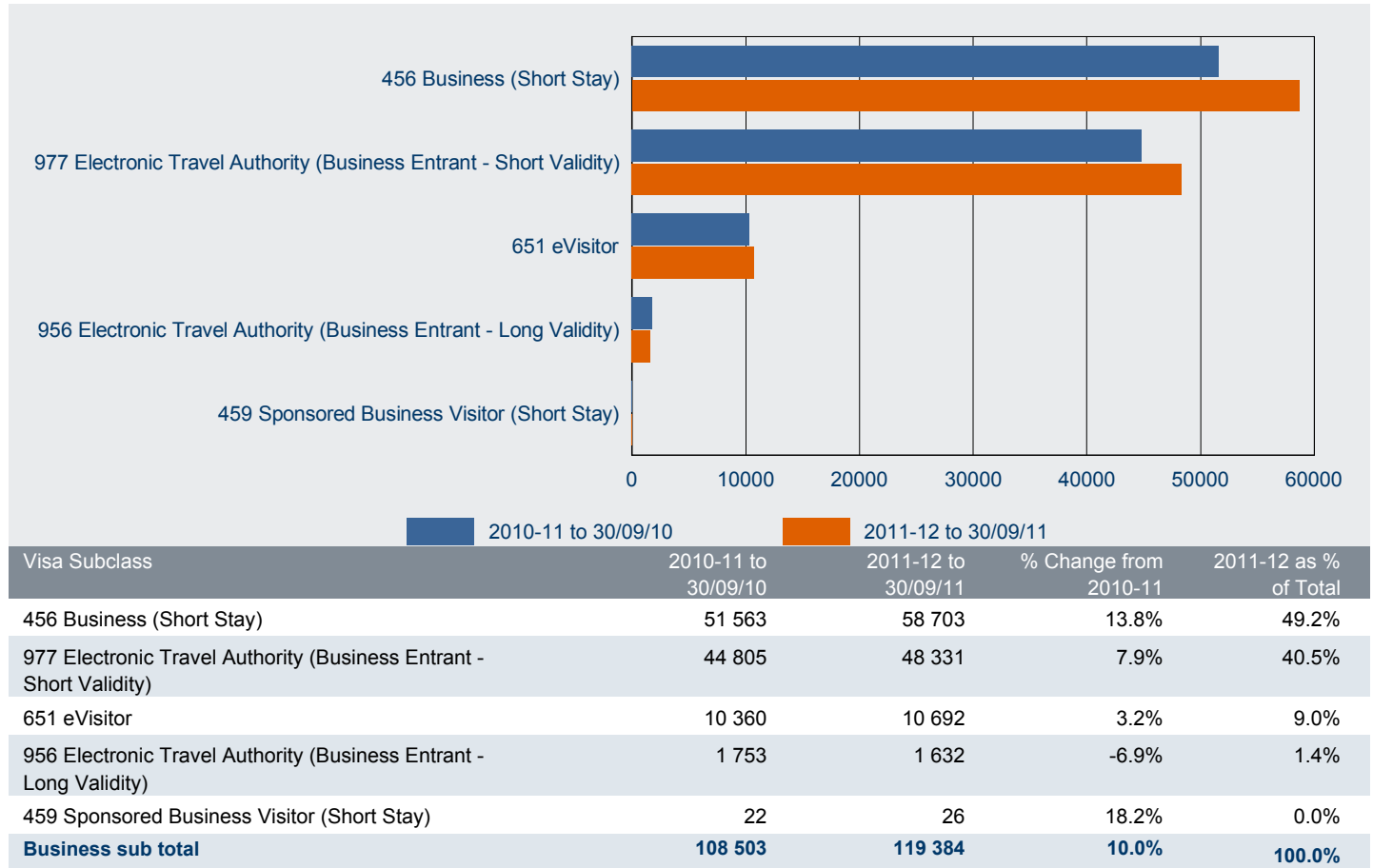
2.03 Number of Visitor visa applications granted in 2011-12 to 30 September 2011 by citizenship country - comparison with same period in previous year



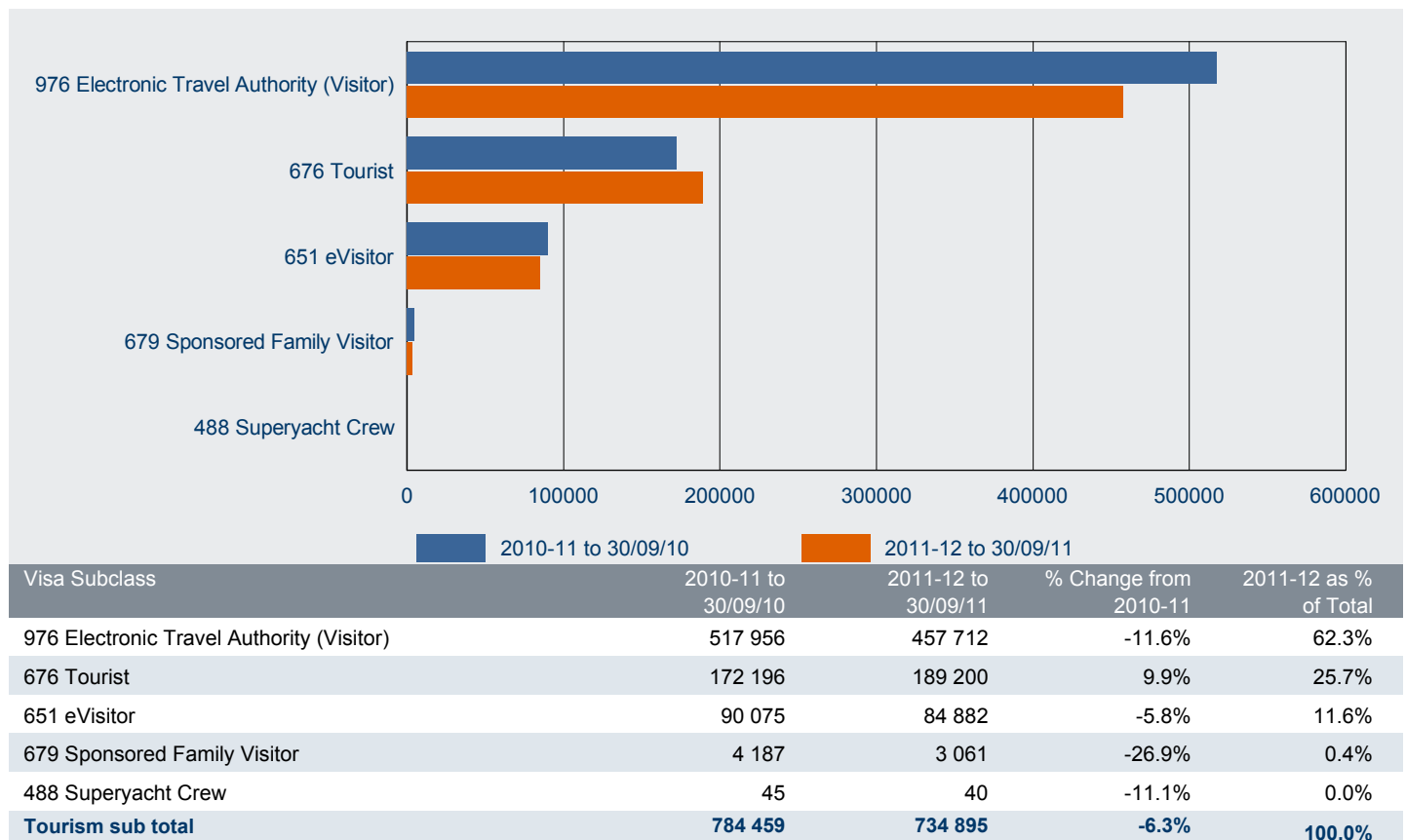
Citizenship Country	2010-11 to 30/09/10	2011-12 to 30/09/11	% Change from 2010-11	2011-12 as % of Total
United Kingdom	143 080	127 684	-10.8%	14.9%
China, Peoples Republic of	69 604	88 321	26.9%	10.3%
Japan	106 359	87 392	-17.8%	10.2%
United States of America	90 400	81 656	-9.7%	9.6%
Malaysia	51 743	48 562	-6.1%	5.7%
Korea, South	42 288	38 611	-8.7%	4.5%
Germany, Fed Republic of	36 225	32 609	-10.0%	3.8%
Singapore	32 498	30 569	-5.9%	3.6%
France	27 907	28 220	1.1%	3.3%
India	26 695	27 085	1.5%	3.2%
Indonesia	22 608	24 363	7.8%	2.9%
Canada	24 747	23 376	-5.5%	2.7%
HKSAR of the PRC	19 115	17 517	-8.4%	2.1%
Taiwan	16 544	17 467	5.6%	2.0%
Italy	15 521	14 026	-9.6%	1.6%
Other countries	167 628	166 821	-0.5%	19.5%
Total	892 962	854 279	-4.3%	100.0%

2 Granted

2.04 Number of business Visitor visa applications granted in 2011-12 to 30 September 2011 by visa subclass - comparison with same period in previous year

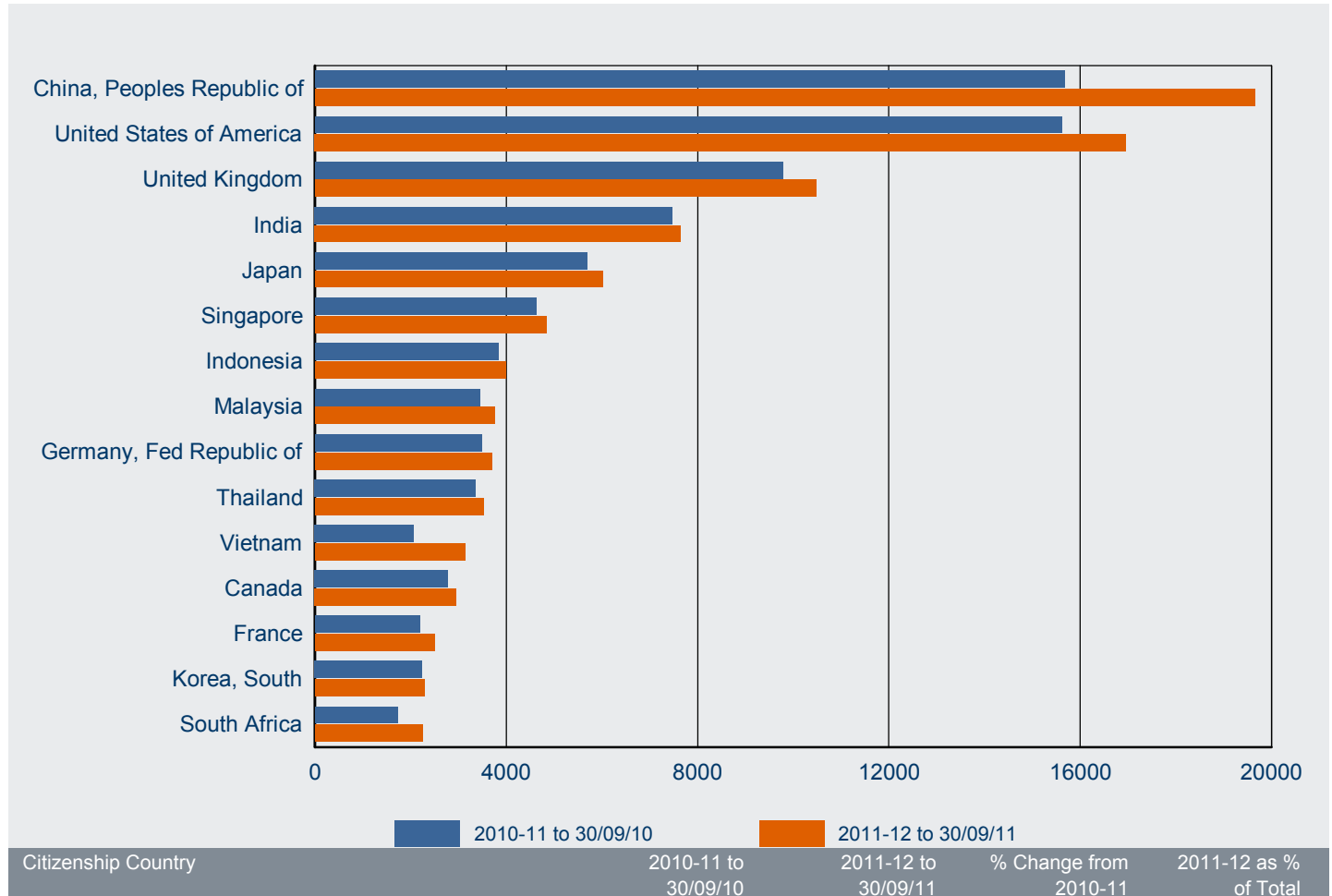


2.05 Number of tourism Visitor visa applications granted in 2011-12 to 30 September 2011 by visa subclass - comparison with same period in previous year



2 Granted

2.06 Number of business Visitor visa applications granted in 2011-12 to 30 September 2011 by citizenship country - comparison with same period in previous year

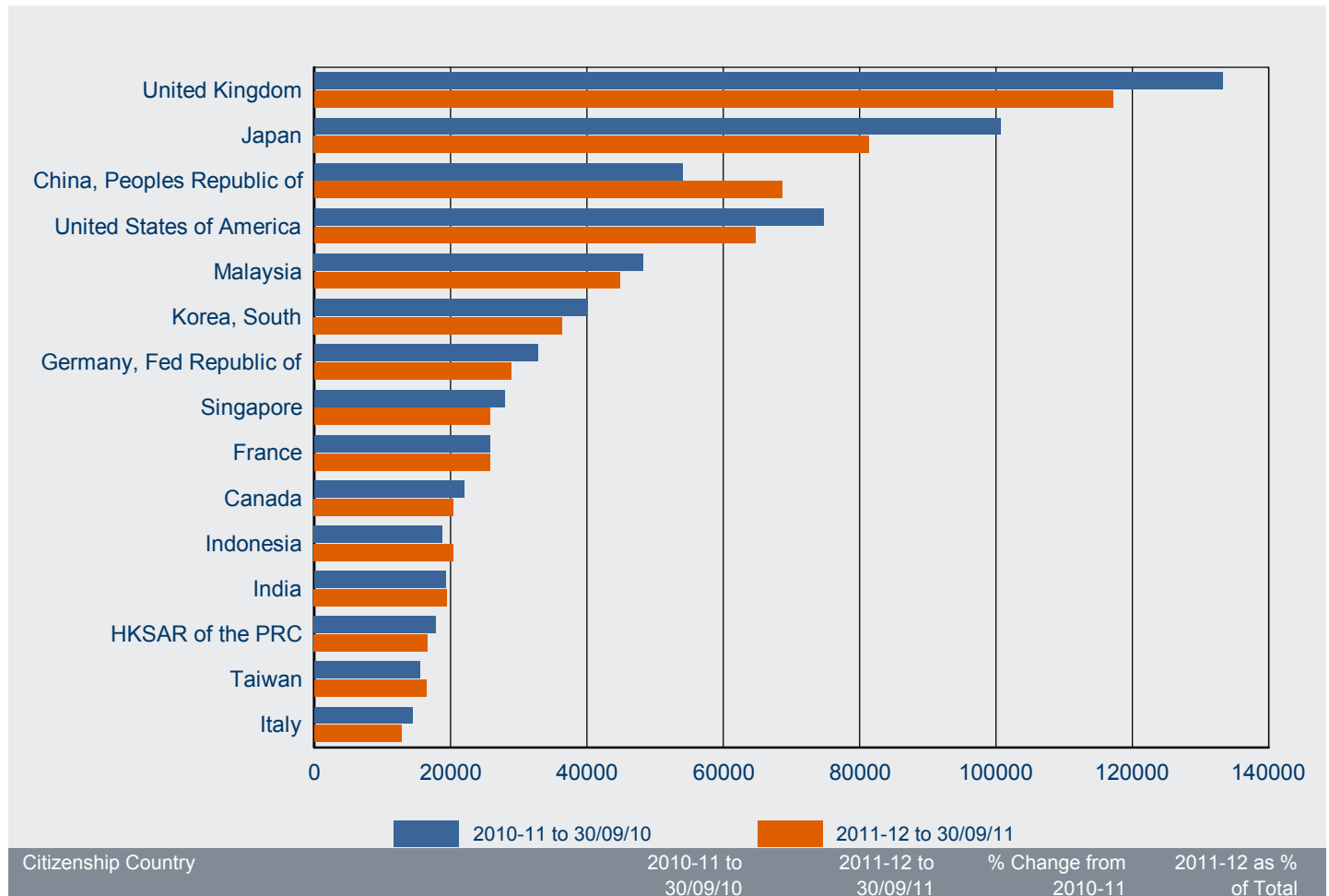


Business

Citizenship Country	2010-11 to 30/09/10	2011-12 to 30/09/11	% Change from 2010-11	2011-12 as % of Total
China, Peoples Republic of	15 667	19 658	25.5%	16.5%
United States of America	15 615	16 962	8.6%	14.2%
United Kingdom	9 780	10 485	7.2%	8.8%
India	7 471	7 647	2.4%	6.4%
Japan	5 690	6 017	5.7%	5.0%
Singapore	4 628	4 833	4.4%	4.0%
Indonesia	3 836	3 991	4.0%	3.3%
Malaysia	3 450	3 754	8.8%	3.1%
Germany, Fed Republic of	3 485	3 708	6.4%	3.1%
Thailand	3 354	3 522	5.0%	3.0%
Vietnam	2 070	3 132	51.3%	2.6%
Canada	2 775	2 954	6.5%	2.5%
France	2 187	2 495	14.1%	2.1%
Korea, South	2 241	2 285	2.0%	1.9%
South Africa	1 727	2 252	30.4%	1.9%
Other countries	24 527	25 689	4.7%	21.5%
Business total	108 503	119 384	10.0%	100.0%

2 Granted

2.07 Number of tourism Visitor visa applications granted in 2011-12 to 30 September 2011 by citizenship country - comparison with same period in previous year

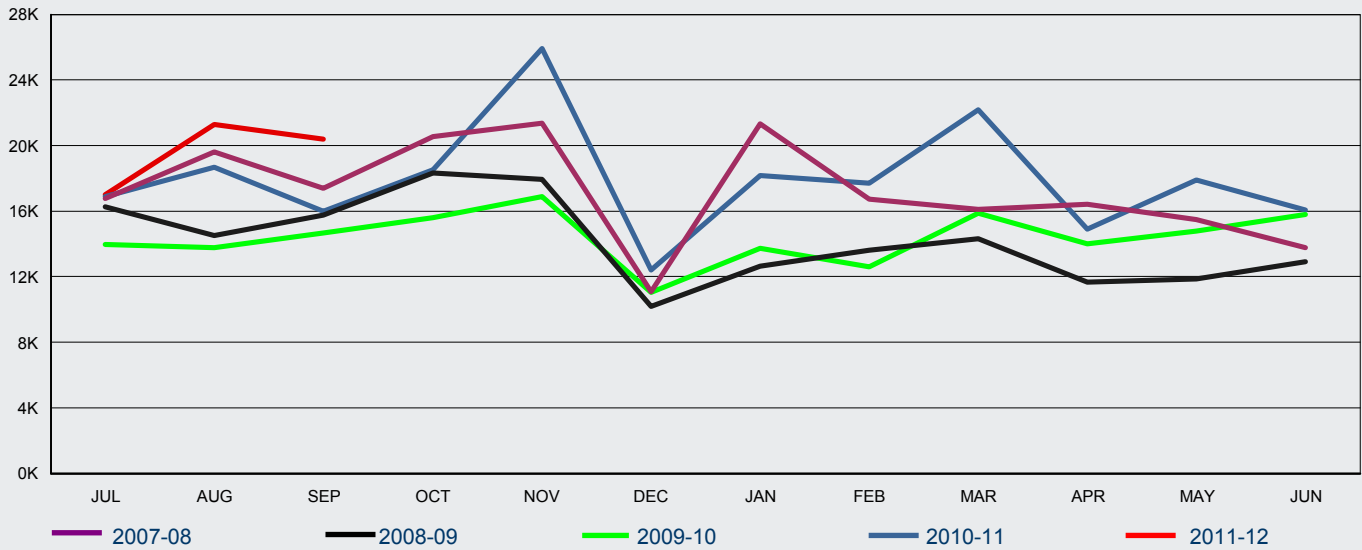


Tourism

Citizenship Country	2010-11 to 30/09/10	2011-12 to 30/09/11	% Change from 2010-11	2011-12 as % of Total
United Kingdom	133 300	117 199	-12.1%	15.9%
Japan	100 669	81 375	-19.2%	11.1%
China, Peoples Republic of	53 937	68 663	27.3%	9.3%
United States of America	74 785	64 694	-13.5%	8.8%
Malaysia	48 293	44 808	-7.2%	6.1%
Korea, South	40 047	36 326	-9.3%	4.9%
Germany, Fed Republic of	32 740	28 901	-11.7%	3.9%
Singapore	27 870	25 736	-7.7%	3.5%
France	25 720	25 725	0.0%	3.5%
Canada	21 972	20 422	-7.1%	2.8%
Indonesia	18 772	20 372	8.5%	2.8%
India	19 224	19 438	1.1%	2.6%
HKSAR of the PRC	17 806	16 623	-6.6%	2.3%
Taiwan	15 436	16 415	6.3%	2.2%
Italy	14 337	12 776	-10.9%	1.7%
Other countries	139 551	135 422	-3.0%	18.4%
Tourism total	784 459	734 895	-6.3%	100.0%

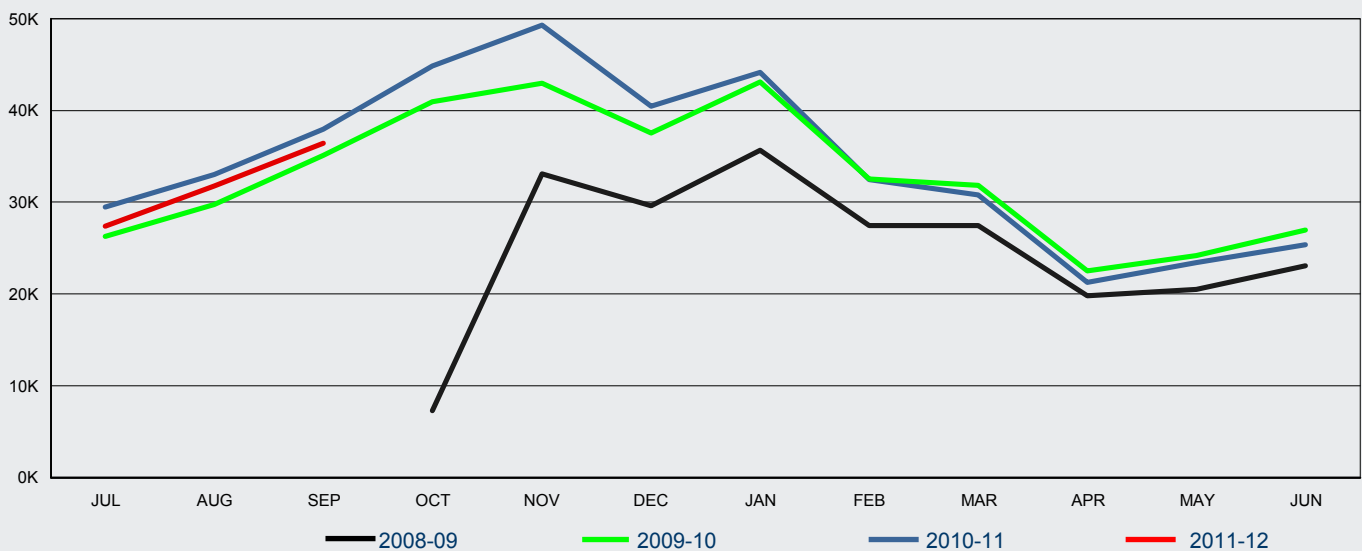
2 Granted

2.08 Number of subclass 456 Business (Short Stay) visa applications granted in 2011-12 to 30 September 2011 - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	16 763	19 618	17 401	20 559	21 362	11 083	21 316	16 721	16 123	16 428	15 478	13 775	206 627
2008-09	16 248	14 527	15 746	18 343	17 932	10 197	12 633	13 601	14 337	11 656	11 856	12 935	170 011
2009-10	13 980	13 778	14 660	15 600	16 888	11 059	13 725	12 595	15 884	13 988	14 782	15 783	172 722
2010-11	16 908	18 667	15 988	18 545	25 925	12 422	18 156	17 714	22 172	14 902	17 915	16 082	215 396
2011-12	16 999	21 299	20 405										58 703

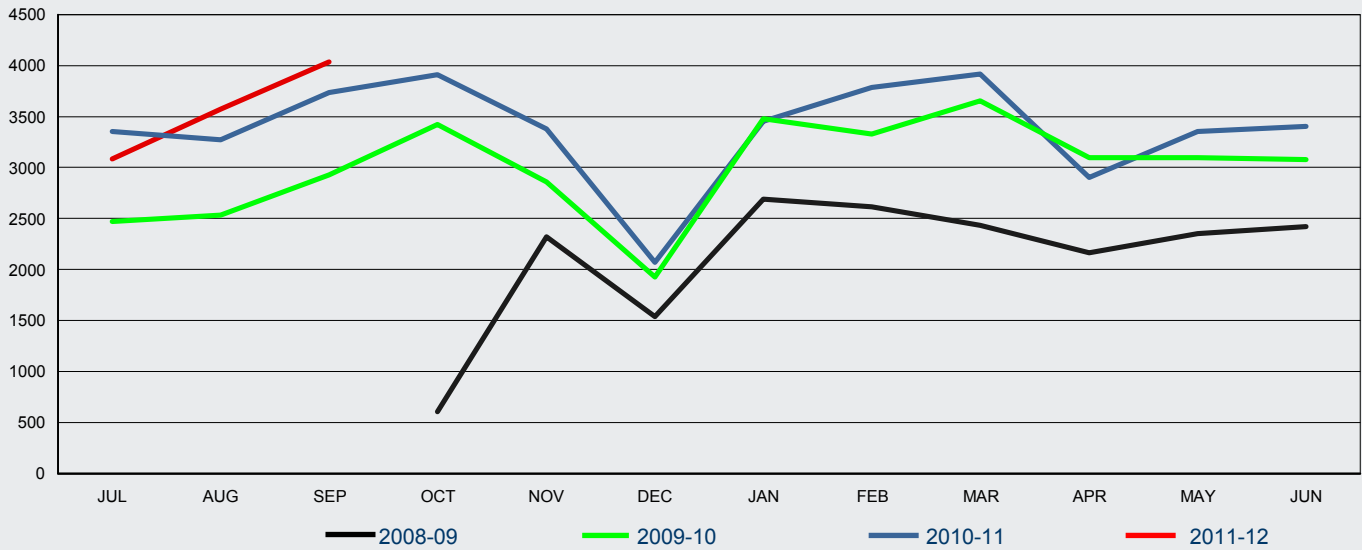
2.09 Total number of subclass 651 eVisitor visa applications granted in 2011-12 to 30 September 2011 - comparison with previous two financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	0	0	0	7 253	33 094	29 588	35 629	27 459	27 472	19 785	20 513	23 046	223 839
2009-10	26 266	29 749	35 100	40 927	42 977	37 558	43 113	32 534	31 808	22 519	24 150	26 938	393 639
2010-11	29 475	33 020	37 940	44 879	49 301	40 456	44 145	32 486	30 818	21 245	23 386	25 351	412 502
2011-12	27 393	31 772	36 409										95 574

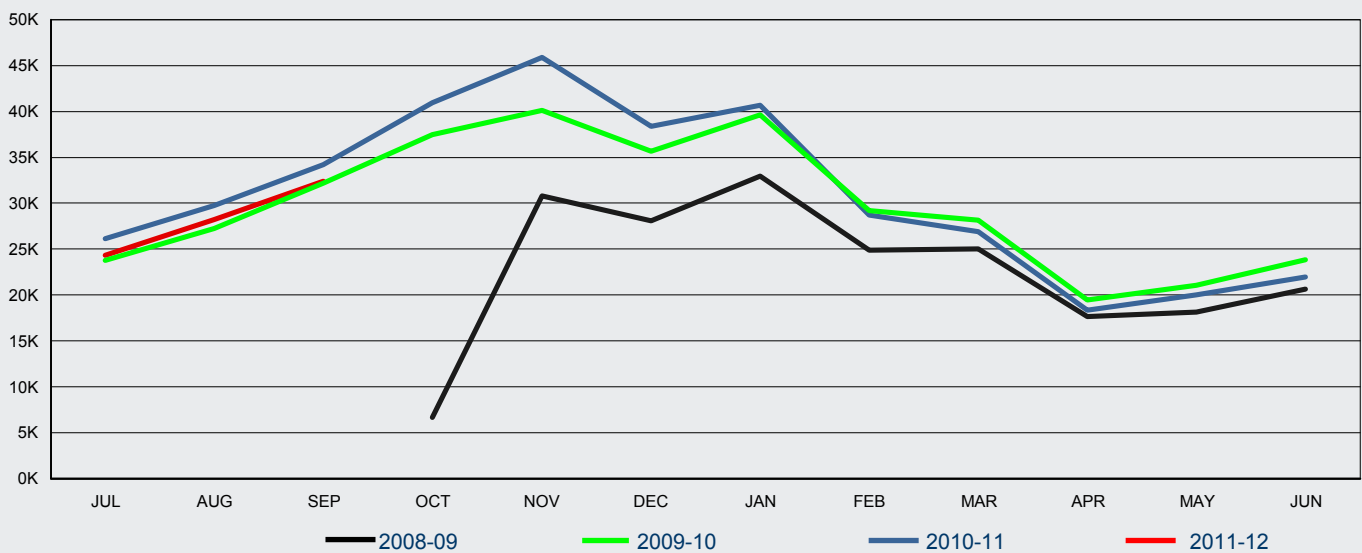
2 Granted

2.10 Number of subclass 651 eVisitor (business stream) visa applications granted in 2011-12 to 30 September 2011 - comparison with previous two financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	0	0	0	602	2 318	1 536	2 688	2 612	2 432	2 162	2 352	2 419	19 121
2009-10	2 473	2 533	2 927	3 422	2 860	1 926	3 478	3 330	3 654	3 097	3 098	3 077	35 875
2010-11	3 355	3 270	3 735	3 914	3 378	2 073	3 455	3 784	3 919	2 906	3 356	3 405	40 550
2011-12	3 082	3 572	4 038										10 692

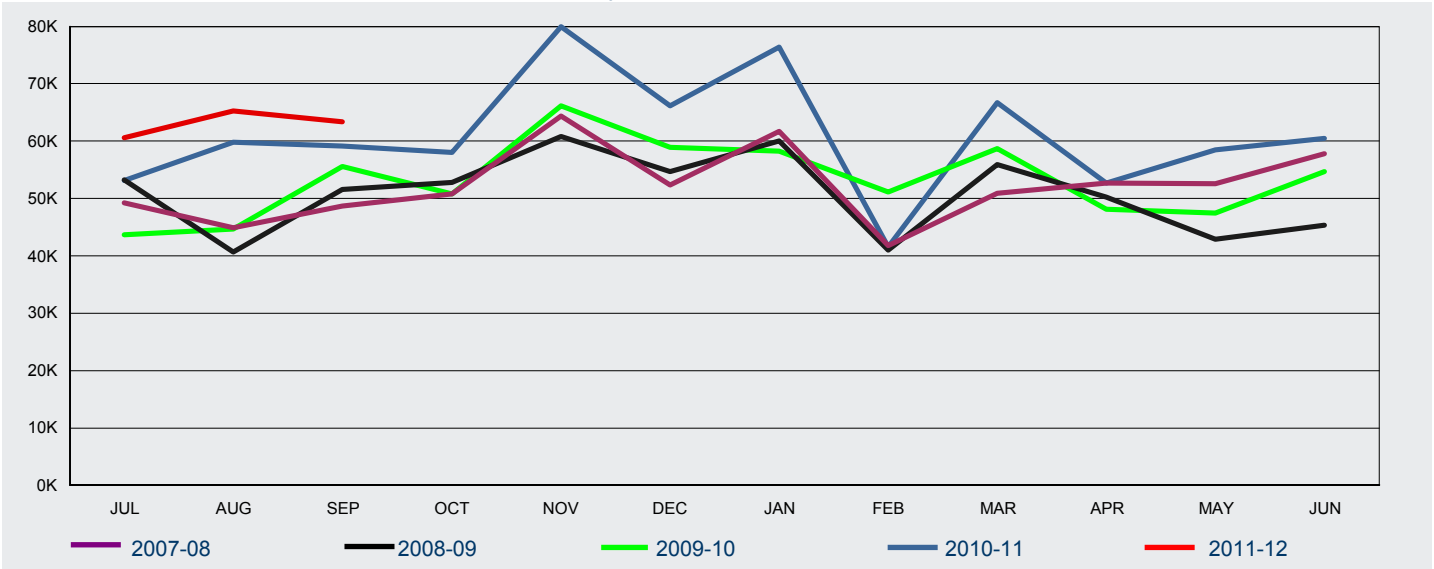
2.11 Number of subclass 651 eVisitor (tourism stream) visa applications granted in 2011-12 to 30 September 2011 - comparison with previous two financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	0	0	0	6 651	30 776	28 052	32 941	24 847	25 040	17 623	18 161	20 627	204 718
2009-10	23 793	27 216	32 173	37 505	40 117	35 632	39 635	29 204	28 154	19 422	21 052	23 861	357 764
2010-11	26 120	29 750	34 205	40 965	45 923	38 383	40 690	28 702	26 899	18 339	20 030	21 946	371 952
2011-12	24 311	28 200	32 371										84 882

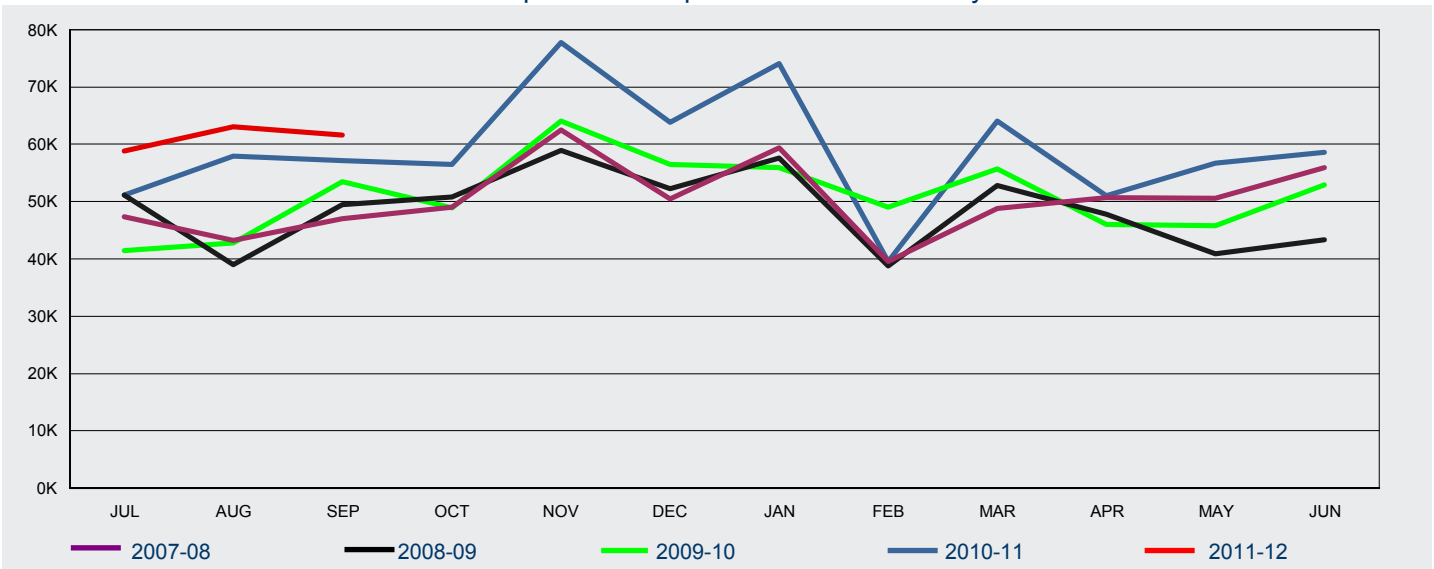
2 Granted

2.12 Total number of subclass 676 Tourist visa applications granted in 2011-12 to 30 September 2011 - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	49 226	44 941	48 663	50 822	64 328	52 374	61 675	41 771	50 867	52 675	52 594	57 789	627 725
2008-09	53 198	40 706	51 545	52 795	60 862	54 647	60 010	40 951	55 893	50 201	42 843	45 312	608 963
2009-10	43 630	44 719	55 545	50 841	66 144	58 955	58 252	51 167	58 682	48 158	47 499	54 666	638 258
2010-11	53 156	59 848	59 192	58 016	79 907	66 188	76 371	41 573	66 763	52 742	58 514	60 474	732 744
2011-12	60 536	65 258	63 406										189 200

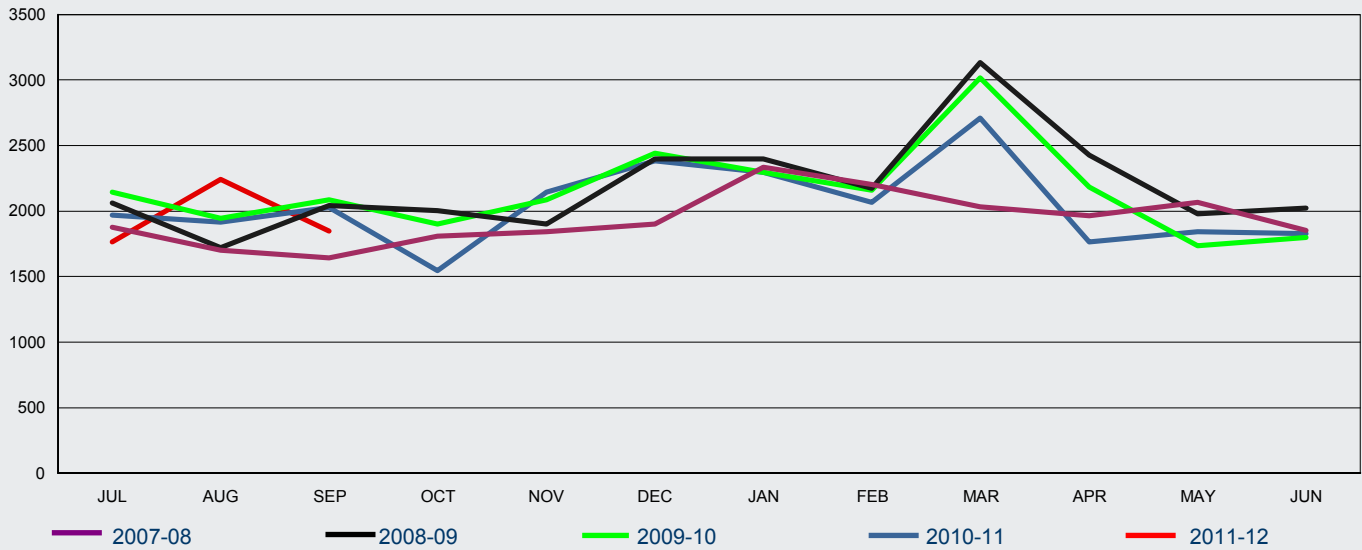
2.13 Number of subclass 676 Tourist visa applications granted in 2011-12 to 30 September 2011 where the client was OFFSHORE - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	47 349	43 242	47 022	49 012	62 488	50 471	59 342	39 570	48 837	50 713	50 530	55 939	604 515
2008-09	51 135	38 984	49 505	50 794	58 963	52 251	57 612	38 779	52 759	47 775	40 862	43 289	582 708
2009-10	41 485	42 775	53 458	48 942	64 058	56 515	55 957	49 009	55 668	45 975	45 766	52 867	612 475
2010-11	51 187	57 935	57 167	56 469	77 762	63 803	74 076	39 506	64 056	50 978	56 670	58 647	708 256
2011-12	58 772	63 017	61 557										183 346

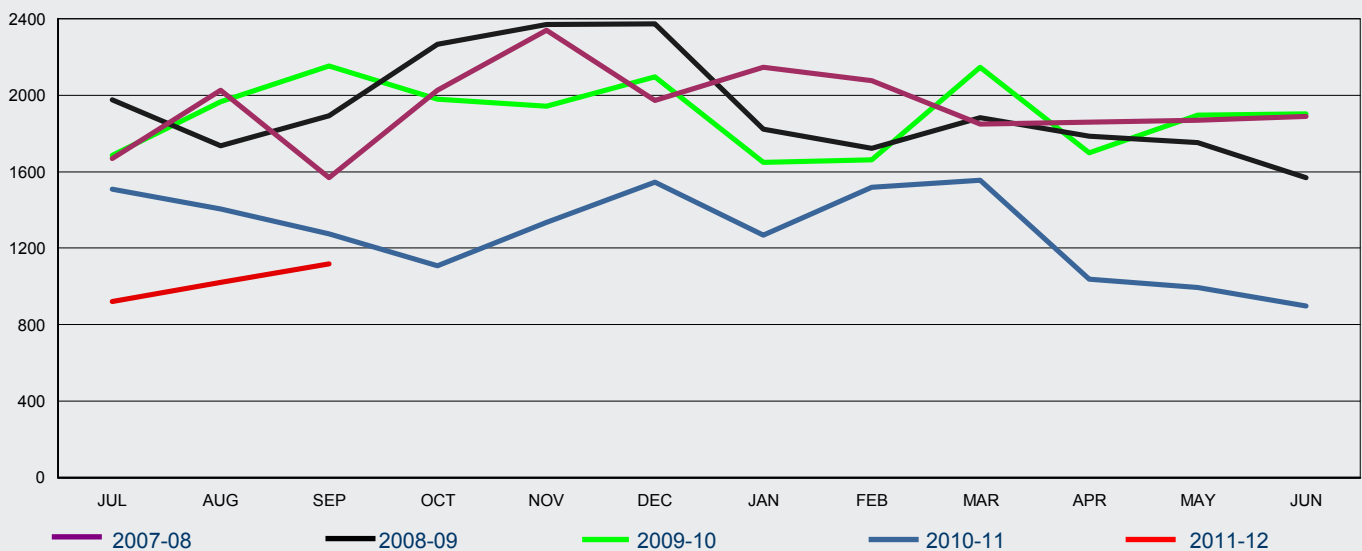
2 Granted

2.14 Number of subclass 676 Tourist visa applications granted in 2011-12 to 30 September 2011 where the client was ONSHORE - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	1 877	1 699	1 641	1 810	1 840	1 903	2 333	2 201	2 030	1 962	2 064	1 850	23 210
2008-09	2 063	1 722	2 040	2 001	1 899	2 396	2 398	2 172	3 134	2 426	1 981	2 023	26 255
2009-10	2 145	1 944	2 087	1 899	2 086	2 440	2 295	2 158	3 014	2 183	1 733	1 799	25 783
2010-11	1 969	1 913	2 025	1 547	2 145	2 385	2 295	2 067	2 707	1 764	1 844	1 827	24 488
2011-12	1 764	2 241	1 849										5 854

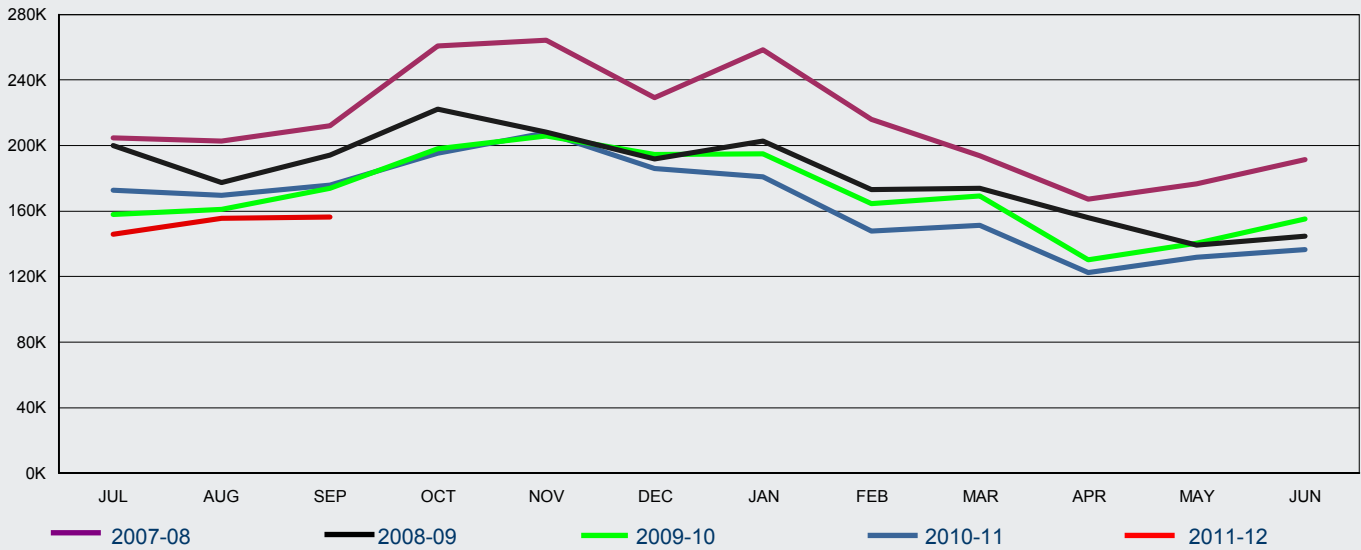
2.15 Number of subclass 679 Sponsored Family Visitor visa applications granted in 2011-12 to 30 September 2011 - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	1 669	2 027	1 570	2 026	2 341	1 974	2 146	2 075	1 850	1 859	1 869	1 888	23 294
2008-09	1 977	1 737	1 893	2 267	2 370	2 375	1 822	1 722	1 884	1 785	1 752	1 567	23 151
2009-10	1 684	1 965	2 154	1 979	1 943	2 096	1 648	1 663	2 148	1 699	1 895	1 904	22 778
2010-11	1 510	1 404	1 273	1 108	1 336	1 545	1 269	1 518	1 555	1 037	994	896	15 445
2011-12	920	1 022	1 119										3 061

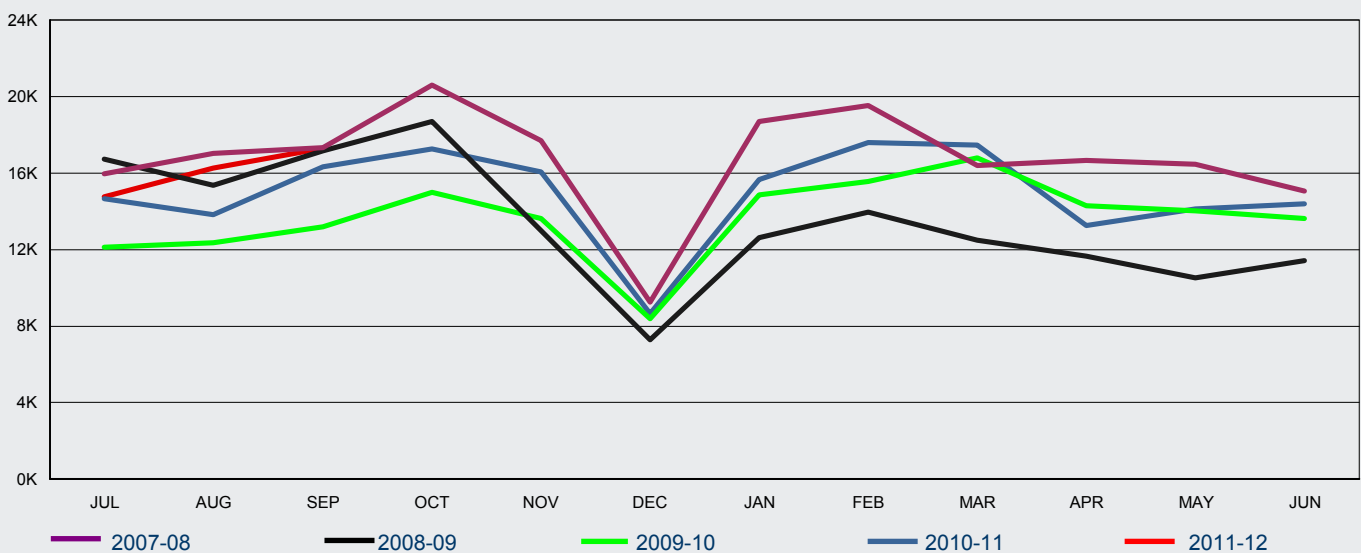
2 Granted

2.16 Number of subclass 976 Electronic Travel Authority (Visitor) visa applications granted in 2011-12 to 30 September 2011 - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	204 701	202 568	211 908	260 714	264 331	229 354	258 317	215 942	193 784	167 454	176 741	191 533	2 577 347
2008-09	199 826	177 500	194 000	222 337	208 227	191 781	202 637	173 226	173 845	155 797	139 049	144 554	2 182 779
2009-10	157 781	161 197	173 765	197 986	205 759	194 670	195 132	164 447	169 306	130 192	140 248	155 283	2 045 766
2010-11	172 697	169 566	175 693	195 378	207 882	186 018	180 831	147 902	151 359	122 361	131 757	136 438	1 977 882
2011-12	145 813	155 537	156 362										457 712

2.17 Number of subclass 977 Electronic Travel Authority (Business Entrant - Short Validity) visa applications granted in 2011-12 to 30 September 2011 - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	15 967	17 034	17 320	20 598	17 704	9 248	18 696	19 536	16 397	16 667	16 479	15 074	200 720
2008-09	16 736	15 370	17 160	18 697	12 986	7 301	12 638	13 968	12 488	11 667	10 528	11 413	160 952
2009-10	12 121	12 347	13 181	14 999	13 616	8 371	14 852	15 557	16 812	14 287	14 015	13 643	163 801
2010-11	14 666	13 817	16 322	17 270	16 049	8 644	15 656	17 615	17 470	13 266	14 136	14 389	179 300
2011-12	14 773	16 271	17 287										48 331

2 Granted

2.19 Number of subclass 456 Business (Short Stay) visa applications granted in 2011-12 to 30 September 2011 by citizenship country - comparison with same period in previous year

Citizenship Country	2010-11 to 30/09/10	2011-12 to 30/09/11	% Change from 2010-11	2011-12 as % of Total
China, Peoples Republic of	15 667	19 656	25.5%	33.5%
India	7 466	7 647	2.4%	13.0%
Indonesia	3 830	3 988	4.1%	6.8%
Thailand	3 353	3 518	4.9%	6.0%
Vietnam	2 069	3 131	51.3%	5.3%
South Africa	1 726	2 250	30.4%	3.8%
Philippines	2 029	1 747	-13.9%	3.0%
Papua New Guinea	1 081	1 306	20.8%	2.2%
Korea, South	1 074	1 173	9.2%	2.0%
Singapore	923	901	-2.4%	1.5%
Japan	231	737	219.0%	1.3%
Brazil	781	697	-10.8%	1.2%
Chile	359	575	60.2%	1.0%
Fiji	659	561	-14.9%	1.0%
Russian Federation	544	559	2.8%	1.0%
Other countries	9 771	10 257	5.0%	17.5%
Total	51 563	58 703	13.8%	100 %

2 Granted

2.20 Number of subclass 651 eVisitor visa applications granted in 2011-12 to 30 September 2011 by visa type and citizenship country - comparison with same period in previous year

Citizenship Country	2010-11 to 30/09/10	2011-12 to 30/09/11	% Change from 2010-11	2011-12 as % of Total
Business				
United Kingdom	3 897	4 149	6.5%	38.8%
Germany, Fed Republic of	1 561	1 486	-4.8%	13.9%
France	860	775	-9.9%	7.2%
Netherlands, Kingdom of The	640	647	1.1%	6.1%
Italy	380	397	4.5%	3.7%
Poland	244	390	59.8%	3.6%
Spain	283	320	13.1%	3.0%
Sweden	339	300	-11.5%	2.8%
Ireland, Republic of	240	294	22.5%	2.7%
Denmark	285	262	-8.1%	2.5%
Switzerland	192	214	11.5%	2.0%
Norway	202	173	-14.4%	1.6%
Belgium	154	164	6.5%	1.5%
Romania	116	164	41.4%	1.5%
Finland	145	147	1.4%	1.4%
Other countries	822	810	-1.5%	7.6%
sub total Business	10 360	10 692	3.2%	100 %
Tourism				
United Kingdom	43 071	38 692	-10.2%	45.6%
Germany, Fed Republic of	10 646	10 225	-4.0%	12.0%
France	6 952	7 634	9.8%	9.0%
Netherlands, Kingdom of The	4 559	3 954	-13.3%	4.7%
Ireland, Republic of	3 720	3 934	5.8%	4.6%
Italy	2 680	2 533	-5.5%	3.0%
Sweden	2 311	2 327	0.7%	2.7%
Spain	2 150	2 155	0.2%	2.5%
Poland	1 922	1 927	0.3%	2.3%
Switzerland	1 804	1 816	0.7%	2.1%
Czech Republic	1 060	1 268	19.6%	1.5%
Denmark	1 504	1 265	-15.9%	1.5%
Norway	1 203	1 009	-16.1%	1.2%
Finland	931	909	-2.4%	1.1%
Austria	801	726	-9.4%	0.9%
Other countries	4 761	4 508	-5.3%	5.3%
sub total Tourism	90 075	84 882	-5.8%	100 %
Total	100 435	95 574	-4.8%	

2 Granted

2.21 Number of subclass 676 Tourist visa applications granted in 2011-12 to 30 September 2011 by client location and citizenship country - comparison with same period in previous year

Citizenship Country	2010-11 to 30/09/10	2011-12 to 30/09/11	% Change from 2010-11	2011-12 as % of Total
Offshore				
China, Peoples Republic of	52 750	67 301	27.6%	36.7%
Indonesia	18 634	20 233	8.6%	11.0%
India	18 104	18 387	1.6%	10.0%
Thailand	9 054	9 656	6.6%	5.3%
South Africa	7 144	8 143	14.0%	4.4%
Philippines	6 601	7 173	8.7%	3.9%
United Kingdom	4 243	4 056	-4.4%	2.2%
Vietnam	3 106	3 734	20.2%	2.0%
Fiji	3 833	3 453	-9.9%	1.9%
Sri Lanka	3 031	3 263	7.7%	1.8%
Brazil	2 539	2 498	-1.6%	1.4%
Papua New Guinea	2 423	2 468	1.9%	1.3%
Russian Federation	1 865	1 821	-2.4%	1.0%
Argentina	972	1 515	55.9%	0.8%
Iran	1 345	1 401	4.2%	0.8%
Other countries	30 645	28 244	-7.8%	15.4%
sub total Offshore	166 289	183 346	10.3%	100 %
Onshore				
China, Peoples Republic of	584	795	36.1%	13.6%
India	774	675	-12.8%	11.5%
Korea, South	473	499	5.5%	8.5%
United Kingdom	389	374	-3.9%	6.4%
Malaysia	306	311	1.6%	5.3%
United States of America	273	271	-0.7%	4.6%
Brazil	312	199	-36.2%	3.4%
Germany, Fed Republic of	220	171	-22.3%	2.9%
Thailand	203	152	-25.1%	2.6%
Japan	123	129	4.9%	2.2%
Ireland, Republic of	88	117	33.0%	2.0%
Indonesia	107	115	7.5%	2.0%
Vietnam	128	115	-10.2%	2.0%
Singapore	101	106	5.0%	1.8%
Canada	130	102	-21.5%	1.7%
Other countries	1 696	1 723	1.6%	29.4%
sub total Onshore	5 907	5 854	-0.9%	100 %
Total	172 196	189 200	9.9%	

2 Granted

2.22 Number of subclass 679 Sponsored Family Visitor visa applications granted in 2011-12 to 30 September 2011 by citizenship country - comparison with same period in previous year

Citizenship Country	2010-11 to 30/09/10	2011-12 to 30/09/11	% Change from 2010-11	2011-12 as % of Total
China, Peoples Republic of	603	566	-6.1%	18.5%
Vietnam	1 140	412	-63.9%	13.5%
India	345	376	9.0%	12.3%
Philippines	365	338	-7.4%	11.0%
Bangladesh	220	209	-5.0%	6.8%
Lebanon	213	147	-31.0%	4.8%
Sri Lanka	182	147	-19.2%	4.8%
Pakistan	91	111	22.0%	3.6%
Iran	150	108	-28.0%	3.5%
Cambodia	118	73	-38.1%	2.4%
Nepal	39	66	69.2%	2.2%
Russian Federation	47	41	-12.8%	1.3%
Iraq	52	36	-30.8%	1.2%
Turkey	28	34	21.4%	1.1%
Burma	45	31	-31.1%	1.0%
Other countries	549	366	-33.3%	12.0%
Total	4 187	3 061	-26.9%	100 %

2.23 Number of subclass 976 Electronic Travel Authority (Visitor) visa applications granted in 2011-12 to 30 September 2011 by citizenship country - comparison with same period in previous year

Citizenship Country	2010-11 to 30/09/10	2011-12 to 30/09/11	% Change from 2010-11	2011-12 as % of Total
Japan	100 403	81 132	-19.2%	17.7%
United Kingdom	85 586	74 065	-13.5%	16.2%
United States of America	73 830	63 826	-13.6%	13.9%
Malaysia	47 874	44 390	-7.3%	9.7%
Korea, South	39 524	35 772	-9.5%	7.8%
Singapore	27 694	25 553	-7.7%	5.6%
Canada	21 469	19 999	-6.8%	4.4%
France	18 111	17 430	-3.8%	3.8%
Germany, Fed Republic of	20 604	17 400	-15.6%	3.8%
HKSAR of the PRC	17 507	16 363	-6.5%	3.6%
Taiwan	15 037	16 228	7.9%	3.5%
Italy	11 268	9 814	-12.9%	2.1%
Netherlands, Kingdom of The	7 648	6 798	-11.1%	1.5%
Ireland, Republic of	6 200	6 727	8.5%	1.5%
Switzerland	5 932	5 269	-11.2%	1.2%
Other countries	19 269	16 946	-12.1%	3.7%
Total	517 956	457 712	-11.6%	100 %

2 Granted

2.24 Number of subclass 977 Electronic Travel Authority (Business Entrant - Short Validity) visa applications granted in 2011-12 to 30 September 2011 by citizenship country - comparison with same period in previous year

Citizenship Country	2010-11 to 30/09/10	2011-12 to 30/09/11	% Change from 2010-11	2011-12 as % of Total
United States of America	14 830	16 256	9.6%	33.6%
United Kingdom	5 037	5 741	14.0%	11.9%
Japan	4 990	4 853	-2.7%	10.0%
Singapore	3 686	3 912	6.1%	8.1%
Malaysia	2 999	3 222	7.4%	6.7%
Canada	2 601	2 801	7.7%	5.8%
Germany, Fed Republic of	1 779	2 013	13.2%	4.2%
France	1 264	1 640	29.7%	3.4%
Korea, South	1 141	1 107	-3.0%	2.3%
Netherlands, Kingdom of The	1 012	1 009	-0.3%	2.1%
Taiwan	826	858	3.9%	1.8%
HKSAR of the PRC	846	843	-0.4%	1.7%
Italy	753	792	5.2%	1.6%
Spain	558	544	-2.5%	1.1%
Denmark	408	446	9.3%	0.9%
Other countries	2 075	2 294	10.6%	4.7%
Total	44 805	48 331	7.9%	100 %

3 Grant rate

For this section:

A grant rate is defined as:

$$\frac{\text{Number of grants}}{\text{Number of decisions}} \times 100$$

where the number of decisions equals the number of grants plus the number of refusals.

3 Grant rate

3.01 Grant rate of Visitor visa applications decided in the 3 month period between 1 July 2011 and 30 September 2011 by visa type and visa subclass - comparison with previous four periods

Visa Subclass	01/07/10 to 30/09/10	01/10/10 to 31/12/10	01/01/11 to 31/03/11	01/04/11 to 30/06/11	01/07/11 to 30/09/11
Business					
456 Business (Short Stay)	96.3%	97.0%	97.3%	94.5%	95.7%
459 Sponsored Business Visitor (Short Stay)	100.0%	100.0%	100.0%	100.0%	100.0%
651 eVisitor	98.7%	98.3%	98.9%	98.6%	98.9%
956 Electronic Travel Authority (Business Entrant - Long Validity)	100.0%	100.0%	100.0%	100.0%	100.0%
977 Electronic Travel Authority (Business Entrant - Short Validity)	100.0%	100.0%	100.0%	100.0%	100.0%
All Business	98.1%	98.3%	98.6%	97.2%	97.7%
Tourism					
488 Superyacht Crew	97.8%	100.0%	100.0%	100.0%	100.0%
651 eVisitor	99.3%	99.2%	98.9%	98.8%	99.1%
676 Tourist	92.1%	92.4%	92.3%	91.3%	91.8%
679 Sponsored Family Visitor	56.8%	57.0%	55.2%	54.7%	49.5%
976 Electronic Travel Authority (Visitor)	100.0%	100.0%	100.0%	100.0%	100.0%
All Tourism	97.7%	97.8%	97.4%	97.0%	97.2%
All	97.7%	97.8%	97.6%	97.0%	97.3%

3 Grant rate

3.02 Grant rate for subclass 456 Business (Short Stay) visa applications decided in the 3 month period between 1 July 2011 and 30 September 2011 by citizenship country - comparison with previous four periods

Citizenship Country	01/07/10 to 30/09/10	01/10/10 to 31/12/10	01/01/11 to 31/03/11	01/04/11 to 30/06/11	01/07/11 to 30/09/11
China, Peoples Republic of	95.1%	97.4%	96.3%	95.7%	95.6%
India	98.2%	97.4%	97.7%	97.1%	96.8%
Indonesia	98.4%	97.9%	98.0%	94.2%	94.5%
Thailand	98.9%	99.0%	99.3%	92.7%	97.9%
Vietnam	97.2%	96.1%	96.3%	94.7%	96.2%
South Africa	98.5%	98.4%	99.0%	98.3%	98.3%
Philippines	98.4%	97.9%	98.2%	98.0%	96.9%
Papua New Guinea	98.6%	99.1%	98.5%	95.3%	97.0%
Korea, South	99.9%	99.8%	100.0%	95.3%	99.7%
Singapore	100.0%	100.0%	100.0%	94.2%	97.7%
Japan	100.0%	100.0%	100.0%	98.8%	99.3%
Brazil	99.5%	99.9%	99.7%	99.9%	100.0%
Chile	99.7%	100.0%	100.0%	99.7%	100.0%
Fiji	95.9%	98.8%	93.8%	94.3%	97.6%
Russian Federation	98.6%	98.3%	98.8%	98.3%	99.5%
Other countries	93.0%	93.1%	95.3%	89.4%	92.3%
All 456 Business (Short Stay)	96.3%	97.0%	97.3%	94.5%	95.7%

3 Grant rate

3.03 Grant rate for subclass 651 eVisitor visa applications decided in the 3 month period between 1 July 2011 and 30 September 2011 by visa type and citizenship country - comparison with previous four periods

Citizenship Country	01/07/10 to 30/09/10	01/10/10 to 31/12/10	01/01/11 to 31/03/11	01/04/11 to 30/06/11	01/07/11 to 30/09/11
Business					
United Kingdom	98.6%	98.3%	99.1%	98.6%	98.9%
Germany, Fed Republic of	99.2%	98.7%	99.5%	99.3%	99.1%
France	98.5%	97.8%	98.4%	97.9%	98.4%
Netherlands, Kingdom of The	99.2%	98.6%	99.4%	98.6%	99.7%
Italy	99.2%	99.3%	99.0%	99.5%	99.5%
Poland	99.6%	99.2%	98.9%	99.7%	99.7%
Spain	99.3%	99.6%	99.7%	99.3%	99.7%
Sweden	99.7%	99.7%	98.2%	98.6%	100.0%
Ireland, Republic of	94.9%	96.5%	97.4%	98.5%	97.7%
Denmark	98.6%	99.3%	99.2%	99.2%	99.2%
Switzerland	98.5%	98.3%	98.4%	96.1%	98.2%
Norway	99.5%	99.0%	100.0%	100.0%	97.7%
Belgium	98.1%	98.7%	98.9%	98.9%	99.4%
Romania	94.3%	91.2%	90.1%	91.0%	94.3%
Finland	100.0%	100.0%	99.4%	100.0%	98.7%
Other countries	98.6%	97.4%	98.1%	97.2%	98.4%
All Business	98.7%	98.3%	98.9%	98.6%	98.9%
Tourism					
United Kingdom	99.5%	99.5%	99.5%	99.2%	99.5%
Germany, Fed Republic of	99.7%	99.5%	99.5%	99.3%	99.6%
France	99.2%	99.3%	98.8%	99.4%	99.1%
Netherlands, Kingdom of The	99.7%	99.5%	99.3%	99.4%	99.4%
Ireland, Republic of	99.1%	99.0%	98.9%	99.0%	99.2%
Italy	99.5%	99.3%	99.3%	99.4%	99.2%
Sweden	99.7%	99.7%	99.4%	99.2%	99.7%
Spain	99.7%	99.7%	99.4%	99.4%	99.2%
Poland	99.6%	99.3%	98.2%	98.8%	99.3%
Switzerland	99.8%	99.6%	99.4%	99.6%	99.9%
Czech Republic	99.5%	99.6%	99.1%	98.8%	99.4%
Denmark	99.5%	99.6%	99.2%	99.3%	99.3%
Norway	99.6%	99.5%	99.8%	99.5%	99.4%
Finland	99.7%	99.4%	99.8%	99.2%	99.7%
Austria	99.6%	99.3%	99.6%	98.9%	99.9%
Other countries	94.7%	95.0%	90.0%	91.4%	94.2%
All Tourism	99.3%	99.2%	98.9%	98.8%	99.1%
All 651 eVisitor	99.2%	99.2%	98.9%	98.8%	99.1%

4 Auto grant rate for eLodged applications

For this section:

An auto grant rate is defined as:

$$\frac{\text{Number of auto granted}}{\text{Number of grants for elodged applications}} \times 100$$

4 Auto grant rate for eLodged applications

4.01 Auto grant rate for eLodged subclass 676 Tourist visa applications granted in the 3 month period between 1 July 2011 and 30 September 2011 by client location and citizenship country - comparison with previous four periods

Citizenship Country	01/07/10 to 30/09/10	01/10/10 to 31/12/10	01/01/11 to 31/03/11	01/04/11 to 30/06/11	01/07/11 to 30/09/11
Offshore					
United Kingdom	67.0%	66.1%	67.2%	44.8%	68.3%
Switzerland	86.2%	84.7%	78.7%	54.9%	84.6%
Germany, Fed Republic of	74.8%	74.9%	79.8%	44.6%	75.2%
Saudi Arabia	44.8%	51.4%	44.1%	42.9%	47.9%
Netherlands, Kingdom of The	77.0%	75.9%	73.8%	50.0%	76.8%
France	63.7%	64.6%	63.4%	40.8%	66.1%
Ireland, Republic of	67.8%	62.9%	68.6%	40.0%	66.7%
United States of America	48.8%	52.5%	42.2%	46.5%	49.2%
Italy	76.0%	78.0%	70.7%	46.3%	76.2%
India	58.2%	80.6%	79.2%	61.9%	82.2%
Kuwait	46.2%	71.0%	67.3%	49.1%	63.5%
Poland	55.2%	47.3%	40.3%	17.1%	41.7%
Canada	54.7%	48.2%	42.2%	39.3%	59.5%
Spain	83.8%	73.8%	81.8%	48.1%	85.7%
United Arab Emirates	39.8%	44.3%	44.6%	30.8%	39.3%
Other countries	57.2%	56.1%	57.6%	37.0%	52.2%
All Offshore	64.0%	64.3%	63.8%	42.1%	63.9%
Onshore					
United Kingdom	51.4%	45.7%	50.5%	42.4%	40.8%
United States of America	40.0%	44.6%	41.8%	41.1%	43.1%
Korea, South	4.3%	6.2%	1.6%	10.9%	14.2%
Ireland, Republic of	51.3%	50.8%	51.7%	40.7%	54.1%
Canada	32.5%	47.4%	45.3%	37.7%	56.3%
Germany, Fed Republic of	46.4%	65.2%	47.2%	27.8%	54.5%
Italy	66.7%	66.7%	58.1%	52.7%	48.3%
Greece	75.0%	71.4%	76.0%	59.1%	60.9%
India	5.6%	3.9%	11.0%	13.4%	12.1%
France	51.7%	35.0%	52.5%	40.5%	45.5%
Malaysia	4.8%	5.6%	6.8%	10.0%	8.1%
China, Peoples Republic of	2.5%	7.6%	6.5%	7.8%	10.8%
Austria	57.1%	62.5%	40.0%	100.0%	75.0%
Malta	0.0%	100.0%	100.0%	0.0%	66.7%
South Africa	0.0%	0.0%	0.0%	10.0%	22.2%
Other countries	26.3%	29.6%	27.3%	20.3%	9.6%
All Onshore	27.0%	32.8%	35.7%	27.6%	24.5%
All 676 Tourist	61.0%	60.9%	59.0%	40.6%	60.6%

4 Auto grant rate for eLodged applications

4.02 Auto grant rate for eLodged subclass 651 eVisitor visa applications granted in the 3 month period between 1 July 2011 and 30 September 2011 by visa type and citizenship country - comparison with previous four periods

Citizenship Country	01/07/10 to 30/09/10	01/10/10 to 31/12/10	01/01/11 to 31/03/11	01/04/11 to 30/06/11	01/07/11 to 30/09/11
Business					
United Kingdom	84.4%	82.1%	80.3%	79.1%	83.9%
Germany, Fed Republic of	85.9%	87.0%	86.6%	86.6%	86.1%
France	80.5%	78.5%	80.2%	80.0%	80.5%
Netherlands, Kingdom of The	84.1%	87.1%	87.4%	84.1%	84.5%
Italy	94.7%	91.8%	91.6%	88.4%	92.2%
Spain	90.5%	91.0%	83.1%	88.0%	89.1%
Sweden	86.4%	86.3%	86.2%	82.0%	88.7%
Poland	91.4%	82.7%	69.2%	49.4%	67.4%
Denmark	86.0%	90.2%	90.8%	88.2%	89.3%
Ireland, Republic of	76.3%	72.6%	72.2%	70.8%	76.9%
Switzerland	81.3%	88.1%	82.6%	78.2%	86.4%
Norway	93.6%	90.8%	91.0%	84.8%	85.5%
Finland	93.8%	95.4%	93.0%	84.3%	91.8%
Belgium	76.6%	76.9%	81.5%	80.2%	78.7%
Austria	87.3%	83.1%	91.1%	89.0%	85.5%
Other countries	67.0%	52.6%	54.4%	55.4%	54.4%
All Business	83.7%	81.5%	80.9%	78.7%	81.6%
Tourism					
United Kingdom	89.3%	87.5%	88.0%	87.4%	90.2%
Germany, Fed Republic of	90.2%	89.7%	89.3%	89.8%	90.4%
France	83.8%	81.3%	81.6%	82.6%	84.3%
Netherlands, Kingdom of The	88.7%	88.4%	88.2%	87.1%	89.7%
Ireland, Republic of	83.3%	79.8%	81.1%	80.8%	83.5%
Italy	93.1%	92.9%	91.2%	92.0%	94.0%
Sweden	90.6%	89.8%	88.7%	86.7%	91.1%
Spain	93.3%	91.0%	90.7%	93.2%	93.3%
Switzerland	88.9%	88.3%	88.1%	85.5%	89.5%
Poland	89.4%	81.8%	65.5%	69.0%	70.8%
Denmark	91.5%	91.1%	91.4%	90.5%	92.6%
Norway	92.2%	91.3%	93.1%	90.9%	91.0%
Finland	95.5%	94.5%	94.2%	92.3%	95.4%
Czech Republic	80.1%	53.5%	54.1%	58.7%	61.5%
Austria	93.3%	93.4%	91.9%	90.0%	92.6%
Other countries	78.8%	72.0%	74.9%	73.5%	77.0%
All Tourism	88.5%	86.2%	86.3%	85.7%	88.1%
All 651 eVisitor	88.0%	85.9%	85.8%	84.8%	87.4%

5 Processing times

This section contains information on 25, 50 and 75 percentile processing times for visitor visa applications.

In general terms:

- 25 percentile** means that 25 per cent of applications granted during the period were processed within the number of days shown in the tables. Conversely, 75 per cent took longer than the number of days shown. This measure gives an indication of how long it is taking to process the more straight-forward visitor visa applications.
- 50 percentile** more commonly known as the median, it means that 50 per cent of applications granted during the period were processed within the number of days shown in the tables. Conversely, 50 per cent took longer than the number of days shown. This measure gives an indication of how long it is taking to process the typical visitor visa applications.
- 75 percentile** means that 75 per cent of applications granted during the period were processed within the number of days shown in the tables. Conversely, 25 per cent took longer than the number of days shown. This measure gives an indication of how long it is taking to process the more complex visitor visa applications.

5 Processing times

5.01 Processing time (in calendar days) for subclass 456 Business (Short Stay) visa applications granted in the 3 month period between 1 July 2011 and 30 September 2011 by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/07/10 to 30/09/10	1/10/10 to 31/12/10	1/01/11 to 31/03/11	1/04/11 to 30/06/11	1/07/11 to 30/09/11
China, Peoples Republic of	25th percentile	1	2	1	1	1
	50th percentile (Median)	3	3	3	3	3
	75th percentile	6	5	5	6	5
India	25th percentile	1	1	1	1	1
	50th percentile (Median)	3	3	4	2	3
	75th percentile	5	5	7	5	7
Indonesia	25th percentile	0	0	0	0	1
	50th percentile (Median)	1	1	1	1	1
	75th percentile	1	3	2	3	3
Thailand	25th percentile	1	1	0	1	1
	50th percentile (Median)	2	2	1	2	1
	75th percentile	4	4	2	4	3
Vietnam	25th percentile	1	1	1	1	2
	50th percentile (Median)	1	1	2	3	5
	75th percentile	4	4	6	5	8
South Africa	25th percentile	1	1	1	1	1
	50th percentile (Median)	2	1	1	1	1
	75th percentile	4	3	3	3	3
Philippines	25th percentile	1	1	1	1	1
	50th percentile (Median)	3	1	2	2	4
	75th percentile	5	3	5	5	6
Papua New Guinea	25th percentile	0	0	0	1	1
	50th percentile (Median)	0	0	2	2	3
	75th percentile	1	3	4	5	5
Korea, South	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	1	0	0	0
	75th percentile	1	1	0	2	1
Singapore	25th percentile	0	0	0	0	0
	50th percentile (Median)	1	0	0	0	0
	75th percentile	1	1	1	1	0
Other countries	25th percentile	0	0	0	0	0
	50th percentile (Median)	2	2	1	1	2
	75th percentile	7	7	6	6	7
All 456 Business (Short Stay)	25th percentile	1	1	0	1	1
	50th percentile (Median)	2	2	1	2	2
	75th percentile	5	5	4	5	5

5 Processing times

5.02 Processing time (in calendar days) for subclass 676 Tourist visa applications granted in the 3 month period between 1 July 2011 and 30 September 2011 by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/07/10 to 30/09/10	1/10/10 to 31/12/10	1/01/11 to 31/03/11	1/04/11 to 30/06/11	1/07/11 to 30/09/11
China, Peoples Republic of	25th percentile	2	2	2	2	2
	50th percentile (Median)	4	4	3	4	5
	75th percentile	7	7	6	8	7
Indonesia	25th percentile	1	2	1	2	3
	50th percentile (Median)	2	4	2	4	4
	75th percentile	4	6	5	6	6
India	25th percentile	3	3	5	3	4
	50th percentile (Median)	6	7	11	6	11
	75th percentile	11	13	16	12	16
Thailand	25th percentile	1	1	1	1	2
	50th percentile (Median)	3	3	3	3	4
	75th percentile	6	5	5	5	6
South Africa	25th percentile	3	6	9	2	4
	50th percentile (Median)	5	8	12	4	6
	75th percentile	7	12	14	7	8
Philippines	25th percentile	3	2	4	4	5
	50th percentile (Median)	6	5	7	6	8
	75th percentile	8	7	9	9	11
United Kingdom	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	3	0
	75th percentile	5	5	4	5	4
Vietnam	25th percentile	9	11	5	6	10
	50th percentile (Median)	15	16	8	9	14
	75th percentile	21	21	15	15	20
Fiji	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	1	0	0	0
	75th percentile	2	6	4	4	3
Sri Lanka	25th percentile	8	8	11	5	2
	50th percentile (Median)	11	9	14	8	4
	75th percentile	14	12	17	13	9
Other countries	25th percentile	0	0	0	1	0
	50th percentile (Median)	4	4	5	4	5
	75th percentile	9	11	11	10	12
All 676 Tourist	25th percentile	1	1	1	2	2
	50th percentile (Median)	4	4	4	4	5
	75th percentile	7	8	9	8	9

5 Processing times

5.03 Processing time (in calendar days) for subclass 676 Tourist visa applications granted in the 3 month period between 1 July 2011 and 30 September 2011 where the client was OFFSHORE by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/07/10 to 30/09/10	1/10/10 to 31/12/10	1/01/11 to 31/03/11	1/04/11 to 30/06/11	1/07/11 to 30/09/11
China, Peoples Republic of	25th percentile	2	2	2	2	2
	50th percentile (Median)	4	4	3	4	5
	75th percentile	7	7	6	8	7
Indonesia	25th percentile	1	2	1	2	3
	50th percentile (Median)	2	4	2	4	4
	75th percentile	4	6	5	6	6
India	25th percentile	3	3	5	3	5
	50th percentile (Median)	6	7	11	6	11
	75th percentile	11	13	17	12	16
Thailand	25th percentile	1	1	2	1	2
	50th percentile (Median)	3	3	3	3	4
	75th percentile	6	5	5	5	6
South Africa	25th percentile	3	6	9	2	4
	50th percentile (Median)	5	8	12	4	6
	75th percentile	7	12	14	7	8
Philippines	25th percentile	3	2	4	4	5
	50th percentile (Median)	6	5	7	6	8
	75th percentile	8	7	9	9	11
United Kingdom	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	3	0
	75th percentile	5	5	4	5	4
Vietnam	25th percentile	10	11	5	6	10
	50th percentile (Median)	15	16	8	9	14
	75th percentile	21	21	14	14	20
Fiji	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	1	0	0	0
	75th percentile	2	6	4	4	3
Sri Lanka	25th percentile	8	8	11	5	2
	50th percentile (Median)	11	9	14	8	4
	75th percentile	14	12	17	13	9
Other countries	25th percentile	0	1	1	1	1
	50th percentile (Median)	4	5	5	4	5
	75th percentile	9	11	11	10	12
All 676 Tourist OFFSHORE	25th percentile	1	2	2	2	2
	50th percentile (Median)	4	5	4	5	5
	75th percentile	7	8	9	8	9

5 Processing times

5.04 Processing time (in calendar days) for subclass 676 Tourist visa applications granted in the 3 month period between 1 July 2011 and 30 September 2011 where the client was ONSHORE by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/07/10 to 30/09/10	1/10/10 to 31/12/10	1/01/11 to 31/03/11	1/04/11 to 30/06/11	1/07/11 to 30/09/11
China, Peoples Republic of	25th percentile	0	0	0	0	0
	50th percentile (Median)	2	9	5	16	4
	75th percentile	14	25	14	29	13
India	25th percentile	0	0	0	0	0
	50th percentile (Median)	2	3	5	6	6
	75th percentile	14	13	13	17	17
Korea, South	25th percentile	0	0	0	3	0
	50th percentile (Median)	7	8	12	13	10
	75th percentile	19	21	20	28	20
United Kingdom	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	0	0
	75th percentile	4	4	3	5	4
Malaysia	25th percentile	0	2	4	6	0
	50th percentile (Median)	8	12	12	15	10
	75th percentile	20	25	22	27	20
United States of America	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	0	0
	75th percentile	4	4	4	5	4
Brazil	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	0	0
	75th percentile	1	0	1	3	4
Germany, Fed Republic of	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	0	0
	75th percentile	1	1	3	3	4
Thailand	25th percentile	0	0	0	0	0
	50th percentile (Median)	4	6	6	11	9
	75th percentile	18	17	18	26	20
Japan	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	3	2
	75th percentile	6	6	5	12	13
Other countries	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	0	0
	75th percentile	8	10	7	13	11
All 676 Tourist ONSHORE	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	3	1
	75th percentile	10	11	9	15	13

5 Processing times

5.05 Processing time (in calendar days) for subclass 679 Sponsored Family Visitor visa applications granted in the 3 month period between 1 July 2011 and 30 September 2011 by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/07/10 to 30/09/10	1/10/10 to 31/12/10	1/01/11 to 31/03/11	1/04/11 to 30/06/11	1/07/11 to 30/09/11
China, Peoples Republic of	25th percentile	21	38	29	24	27
	50th percentile (Median)	33	47	51	35	39
	75th percentile	48	58	68	47	55
Vietnam	25th percentile	20	35	27	26	28
	50th percentile (Median)	32	44	49	38	43
	75th percentile	46	56	71	55	59
India	25th percentile	19	31	23	18	26
	50th percentile (Median)	31	42	41	28	37
	75th percentile	46	54	65	43	52
Philippines	25th percentile	17	32	20	19	21
	50th percentile (Median)	31	44	38	31	33
	75th percentile	53	64	68	56	55
Bangladesh	25th percentile	19	39	35	28	27
	50th percentile (Median)	34	49	49	38	36
	75th percentile	49	58	68	52	52
Lebanon	25th percentile	27	35	32	32	30
	50th percentile (Median)	42	43	48	43	45
	75th percentile	63	60	69	52	60
Sri Lanka	25th percentile	28	38	43	25	28
	50th percentile (Median)	41	45	68	42	43
	75th percentile	61	61	81	58	65
Pakistan	25th percentile	29	41	42	33	32
	50th percentile (Median)	49	55	69	43	48
	75th percentile	69	92	85	72	65
Iran	25th percentile	26	37	31	26	26
	50th percentile (Median)	40	45	47	38	38
	75th percentile	69	56	77	128	64
Cambodia	25th percentile	21	35	29	23	27
	50th percentile (Median)	34	52	50	32	41
	75th percentile	53	69	67	49	60
Other countries	25th percentile	20	34	29	24	27
	50th percentile (Median)	34	44	52	39	40
	75th percentile	57	60	77	59	63
All	25th percentile	21	35	28	23	26
679 Sponsored Family Visitor	50th percentile (Median)	34	45	50	35	40
	75th percentile	52	59	72	54	57

6 Applications on hand

6 Applications on hand

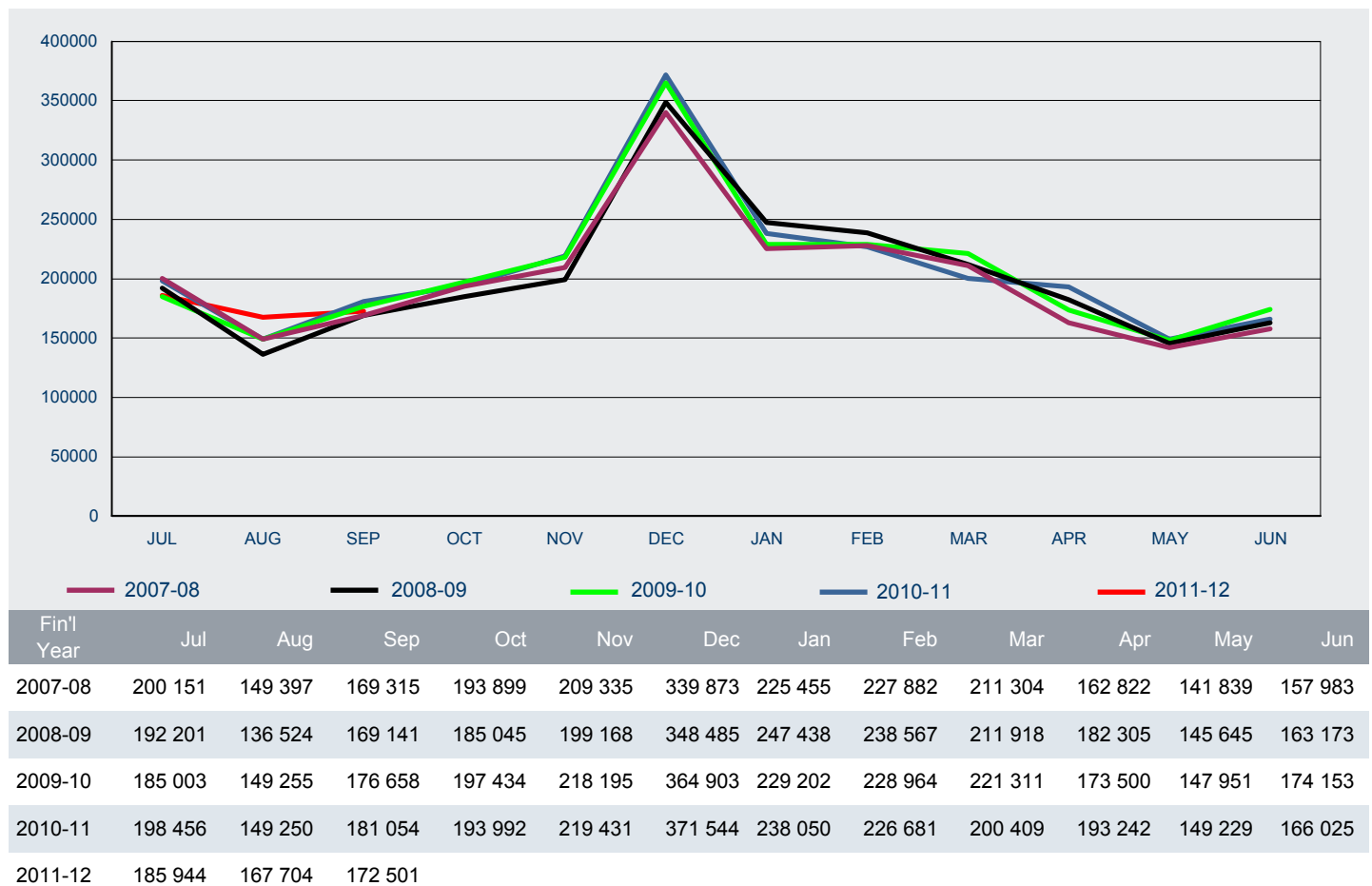
6.01 Number of Visitor visa applications on hand at 30 September 2011 by visa type and visa subclass - comparison with previous four periods

Visa Subclass	On hand at 30/09/10	On hand at 31/12/10	On hand at 31/03/11	On hand at 30/06/11	On hand at 30/09/11
Business					
456 Business (Short Stay)	11 951	12 517	12 627	14 954	16 102
459 Sponsored Business Visitor (Short Stay)	52	48	49	51	51
651 eVisitor	191	56	76	87	131
956 Electronic Travel Authority (Business Entrant - Long Validity)	74	74	74	75	73
977 Electronic Travel Authority (Business Entrant - Short Validity)	382	463	420	424	448
sub total Business	12 650	13 158	13 246	15 591	16 805
Tourism					
488 Superyacht Crew	1	4	2	1	10
651 eVisitor	1 621	784	690	571	976
676 Tourist	37 120	43 052	38 822	44 386	43 884
679 Sponsored Family Visitor	7 130	8 211	5 849	6 320	6 399
976 Electronic Travel Authority (Visitor)	6 000	6 387	6 212	6 332	6 267
sub total Tourism	51 872	58 438	51 575	57 610	57 536
Total	64 522	71 596	64 821	73 201	74 341

7 Visa holders in Australia

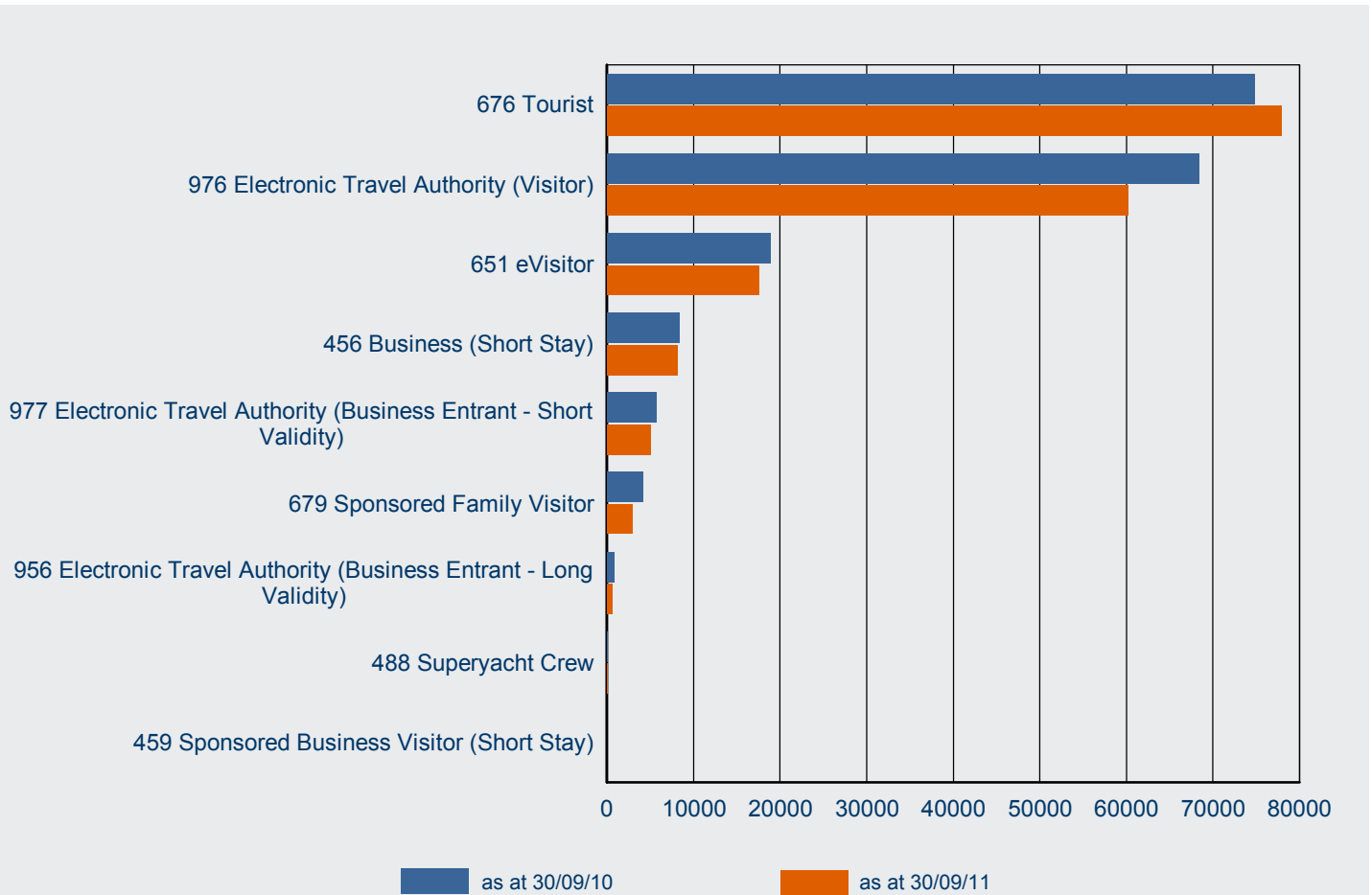
7 Visa holders in Australia

7.01 Number of Visitor visa holders in Australia at the end of each month in 2011-12 to 30 September 2011 by month - comparison with previous four financial years



7 Visa holders in Australia

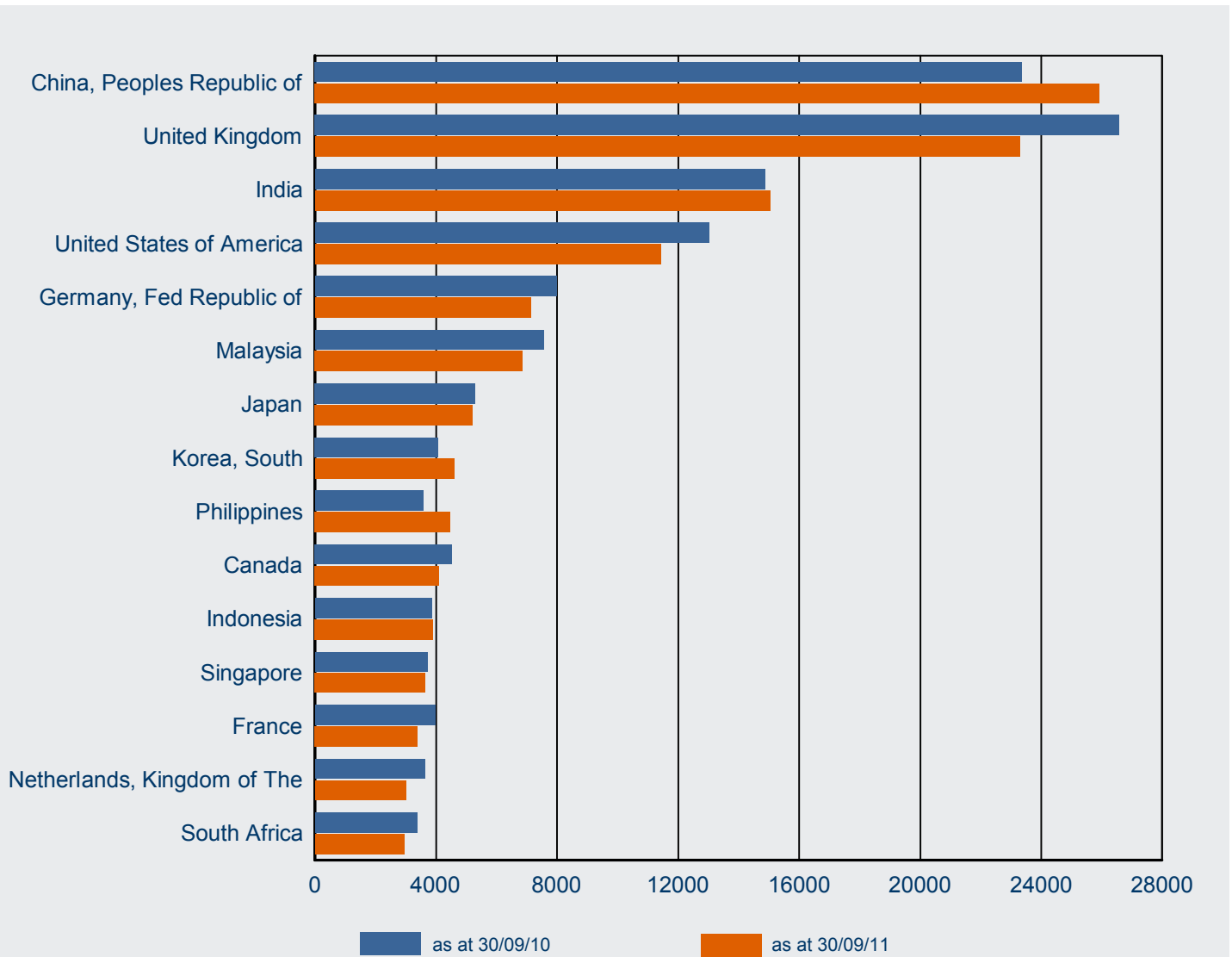
7.02 Number of Visitor visa holders in Australia as at 30 September 2011 by visa subclass - comparison with same date in previous year



Visa Subclass	as at 30/09/10	as at 30/09/11	% Change from 30/09/10	30/09/11 as % of Total
676 Tourist	74 872	77 912	4.1%	45.2%
976 Electronic Travel Authority (Visitor)	68 327	60 240	-11.8%	34.9%
651 eVisitor	18 821	17 464	-7.2%	10.1%
456 Business (Short Stay)	8 294	8 181	-1.4%	4.7%
977 Electronic Travel Authority (Business Entrant - Short Validity)	5 700	5 047	-11.5%	2.9%
679 Sponsored Family Visitor	4 173	2 954	-29.2%	1.7%
956 Electronic Travel Authority (Business Entrant - Long Validity)	822	649	-21.0%	0.4%
488 Superyacht Crew	39	48	23.1%	0.0%
459 Sponsored Business Visitor (Short Stay)	6	6	0.0%	0.0%
Total	181 054	172 501	-4.7%	100.0%

7 Visa holders in Australia

7.03 Number of Visitor visa holders in Australia as at 30 September 2011 by citizenship country - comparison with same period in previous year



Citizenship Country	as at 30/09/10	as at 30/09/11	% Change from 30/09/10	30/09/11 as % of Total
China, Peoples Republic of	23 368	25 918	10.9%	15.3%
United Kingdom	26 579	23 292	-12.4%	13.8%
India	14 871	15 028	1.1%	8.9%
United States of America	13 020	11 422	-12.3%	6.8%
Germany, Fed Republic of	7 983	7 117	-10.8%	4.2%
Malaysia	7 554	6 849	-9.3%	4.1%
Japan	5 300	5 200	-1.9%	3.1%
Korea, South	4 085	4 605	12.7%	2.7%
Philippines	3 569	4 482	25.6%	2.7%
Canada	4 532	4 092	-9.7%	2.4%
Indonesia	3 858	3 889	0.8%	2.3%
Singapore	3 713	3 643	-1.9%	2.2%
France	3 974	3 391	-14.7%	2.0%
Netherlands, Kingdom of The	3 632	3 005	-17.3%	1.8%
South Africa	3 378	2 951	-12.6%	1.7%
Other countries	46 643	44 014	-5.6%	26.1%
Total	176 059	168 898	-4.1%	100.0%

7 Visa holders in Australia

7.04 Number of subclass 456 Business (Short Stay) visa holders in Australia as at 30 September 2011 by citizenship country - comparison with same date in previous year

Citizenship Country	as at 30/09/10	as at 30/09/11	% Change from 30/09/10	30/09/11 as % of Total
China, Peoples Republic of	2 448	2 487	1.6%	30.4%
India	1 488	1 358	-8.7%	16.6%
Indonesia	506	637	25.9%	7.8%
Papua New Guinea	207	350	69.1%	4.3%
Philippines	340	314	-7.6%	3.8%
Thailand	289	246	-14.9%	3.0%
South Africa	293	239	-18.4%	2.9%
Vietnam	289	222	-23.2%	2.7%
Fiji	159	172	8.2%	2.1%
Pakistan	166	134	-19.3%	1.6%
Tonga	85	111	30.6%	1.4%
Brazil	132	90	-31.8%	1.1%
Solomon Islands	50	78	56.0%	1.0%
Samoa	42	75	78.6%	0.9%
Russian Federation	148	73	-50.7%	0.9%
Other countries	1 652	1 595	-3.5%	19.5%
Total	8 294	8 181	-1.4%	100.0 %

7.05 Number of subclass 651 eVisitor visa holders in Australia as at 30 September 2011 by citizenship country - comparison with same date in previous year

Citizenship Country	as at 30/09/10	as at 30/09/11	% Change from 30/09/10	30/09/11 as % of Total
United Kingdom	7 960	7 393	-7.1%	42.3%
Germany, Fed Republic of	2 591	2 577	-0.5%	14.8%
France	1 330	1 258	-5.4%	7.2%
Netherlands, Kingdom of The	1 194	1 018	-14.7%	5.8%
Ireland, Republic of	806	846	5.0%	4.8%
Spain	566	543	-4.1%	3.1%
Italy	596	483	-19.0%	2.8%
Switzerland	437	404	-7.6%	2.3%
Poland	369	390	5.7%	2.2%
Sweden	491	368	-25.1%	2.1%
Denmark	378	296	-21.7%	1.7%
Norway	232	247	6.5%	1.4%
Czech Republic	242	178	-26.4%	1.0%
Austria	184	165	-10.3%	0.9%
Hungary	180	164	-8.9%	0.9%
Other countries	1 265	1 134	-10.4%	6.5%
Total	18 821	17 464	-7.2%	100.0 %

7 Visa holders in Australia

7.06 Number of subclass 676 Tourist visa holders in Australia as at 30 September 2011 by citizenship country - comparison with same date in previous year

Citizenship Country	as at 30/09/10	as at 30/09/11	% Change from 30/09/10	30/09/11 as % of Total
China, Peoples Republic of	20 920	23 429	12.0%	30.1%
India	13 381	13 670	2.2%	17.5%
Philippines	3 226	4 161	29.0%	5.3%
Indonesia	3 345	3 248	-2.9%	4.2%
South Africa	3 083	2 710	-12.1%	3.5%
United Kingdom	2 428	2 359	-2.8%	3.0%
Thailand	2 723	2 326	-14.6%	3.0%
Sri Lanka	1 864	2 226	19.4%	2.9%
Fiji	2 199	2 015	-8.4%	2.6%
Vietnam	1 304	1 357	4.1%	1.7%
Switzerland	977	983	0.6%	1.3%
Tonga	905	968	7.0%	1.2%
Papua New Guinea	862	927	7.5%	1.2%
United States of America	816	861	5.5%	1.1%
Brazil	853	829	-2.8%	1.1%
Other countries	15 986	15 843	-0.9%	20.3%
Total	74 872	77 912	4.1%	100.0 %

7.07 Number of subclass 679 Sponsored Family Visitor visa holders in Australia as at 30 September 2011 by citizenship country - comparison with same date in previous year

Citizenship Country	as at 30/09/10	as at 30/09/11	% Change from 30/09/10	30/09/11 as % of Total
China, Peoples Republic of	620	583	-6.0%	19.7%
Vietnam	1 191	402	-66.2%	13.6%
Philippines	398	373	-6.3%	12.6%
India	345	366	6.1%	12.4%
Bangladesh	223	208	-6.7%	7.0%
Sri Lanka	178	136	-23.6%	4.6%
Lebanon	272	120	-55.9%	4.1%
Pakistan	109	103	-5.5%	3.5%
Cambodia	123	82	-33.3%	2.8%
Nepal	37	56	51.4%	1.9%
Iran	92	42	-54.3%	1.4%
Thailand	19	33	73.7%	1.1%
Turkey	32	32	0.0%	1.1%
Burma	38	31	-18.4%	1.0%
Iraq	22	27	22.7%	0.9%
Other countries	474	360	-24.1%	12.2%
Total	4 173	2 954	-29.2%	100.0 %

7 Visa holders in Australia

7.08 Number of subclass 976 Electronic Travel Authority (Visitor) visa holders in Australia as at 30 September 2011 by citizenship country - comparison with same date in previous year

Citizenship Country	as at 30/09/10	as at 30/09/11	% Change from 30/09/10	30/09/11 as % of Total
United Kingdom	15 470	12 890	-16.7%	21.4%
United States of America	10 246	8 770	-14.4%	14.6%
Malaysia	6 601	5 964	-9.7%	9.9%
Japan	4 588	4 616	0.6%	7.7%
Korea, South	3 404	3 858	13.3%	6.4%
Germany, Fed Republic of	4 292	3 554	-17.2%	5.9%
Canada	3 732	3 361	-9.9%	5.6%
Singapore	3 071	2 963	-3.5%	4.9%
HKSAR of the PRC	2 808	2 438	-13.2%	4.0%
France	2 152	1 705	-20.8%	2.8%
Italy	2 078	1 560	-24.9%	2.6%
Netherlands, Kingdom of The	1 918	1 557	-18.8%	2.6%
Taiwan	1 611	1 551	-3.7%	2.6%
Ireland, Republic of	1 339	1 278	-4.6%	2.1%
Switzerland	1 475	1 225	-16.9%	2.0%
Other countries	3 542	2 950	-16.7%	4.9%
Total	68 327	60 240	-11.8%	100.0 %

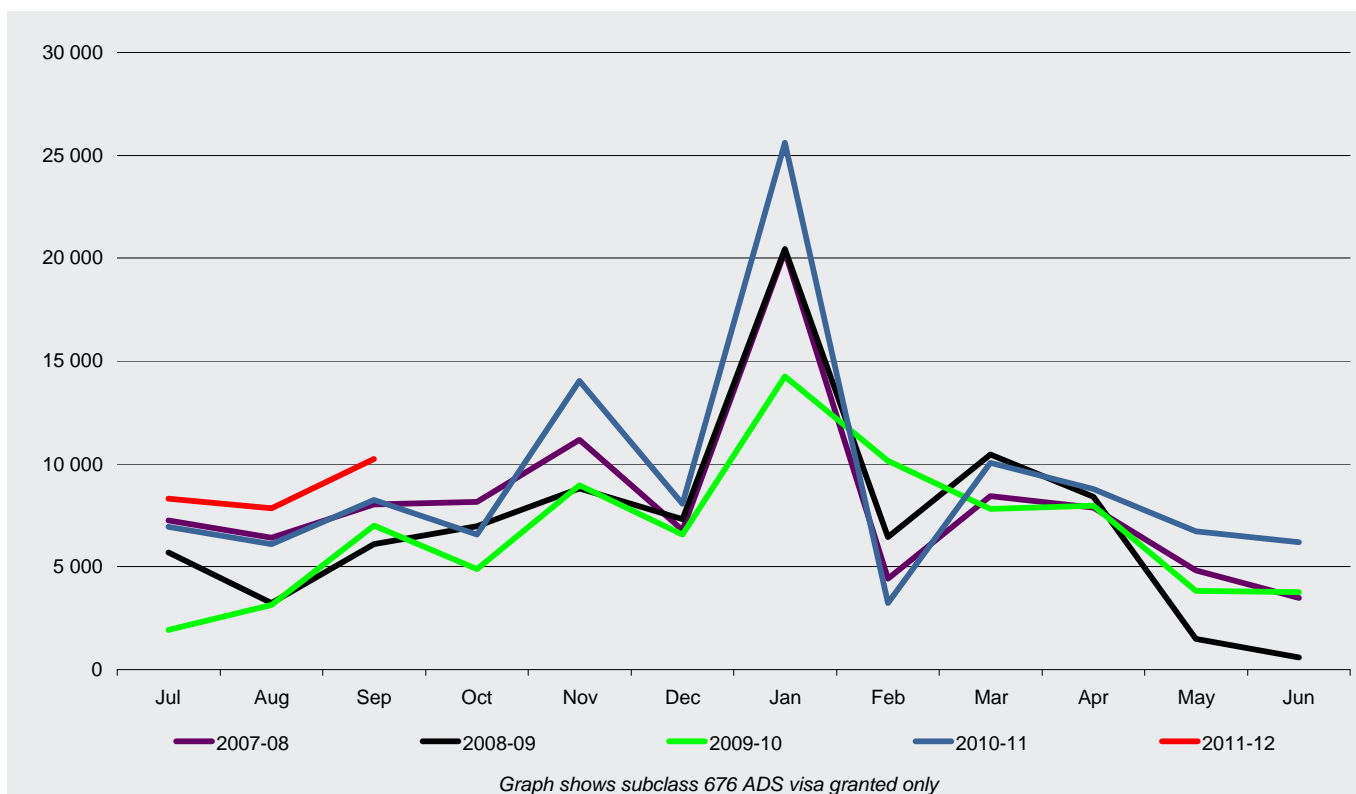
7.09 Number of subclass 977 Electronic Travel Authority (Business Entrant - Short Validity) visa holders in Australia as at 30 September 2011 by citizenship country - comparison with same date in previous year

Citizenship Country	as at 30/09/10	as at 30/09/11	% Change from 30/09/10	30/09/11 as % of Total
United States of America	1 921	1 757	-8.5%	34.8%
United Kingdom	648	585	-9.7%	11.6%
Singapore	382	421	10.2%	8.3%
Malaysia	410	393	-4.1%	7.8%
Canada	419	376	-10.3%	7.4%
Japan	434	287	-33.9%	5.7%
Germany, Fed Republic of	254	203	-20.1%	4.0%
Korea, South	105	177	68.6%	3.5%
Netherlands, Kingdom of The	169	125	-26.0%	2.5%
France	165	98	-40.6%	1.9%
Italy	109	93	-14.7%	1.8%
Taiwan	129	92	-28.7%	1.8%
HKSAR of the PRC	98	68	-30.6%	1.3%
Belgium	60	55	-8.3%	1.1%
Spain	52	46	-11.5%	0.9%
Other countries	345	271	-21.4%	5.4%
Total	5 700	5 047	-11.5%	100.0 %

8 Approved Destination Status (ADS)

8 Approved Destination Status (ADS)

8.01 Number of subclass 676 visa applications granted in 2011-12 to 30 September 2011 where the citizenship country is Peoples Republic of China (PRC) by visa type - comparison with the previous four financial years



Fin'l Year	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
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subclass 676 ADS for PRC

2007-08	7 255	6 409	8 019	8 156	11 168	6 772	20 329	4 406	8 428	7 879	4 810	3 482	97 113
2008-09	5 684	3 222	6 112	6 959	8 811	7 318	20 437	6 457	10 467	8 416	1 507	585	85 975
2009-10	1 940	3 157	7 014	4 890	8 952	6 574	14 250	10 150	7 807	7 956	3 826	3 756	80 272
2010-11	6 952	6 103	8 243	6 569	14 047	8 070	25 622	3 235	10 052	8 786	6 723	6 207	110 609
2011-12	8 294	7 851	10 244										26 389

subclass 676 non-ADS for PRC

2007-08	7 719	7 512	5 613	4 339	7 404	6 576	10 295	5 328	4 879	6 437	6 265	8 904	81 271
2008-09	8 184	6 234	6 504	5 822	7 640	10 822	11 513	4 755	6 870	8 262	6 389	8 633	91 628
2009-10	8 031	7 171	9 677	5 943	9 664	10 077	11 942	9 346	8 830	7 728	8 138	11 245	107 792
2010-11	11 200	10 290	10 546	8 174	12 942	15 047	18 689	5 514	10 673	9 485	10 418	14 268	137 246
2011-12	14 570	14 433	12 704										41 707

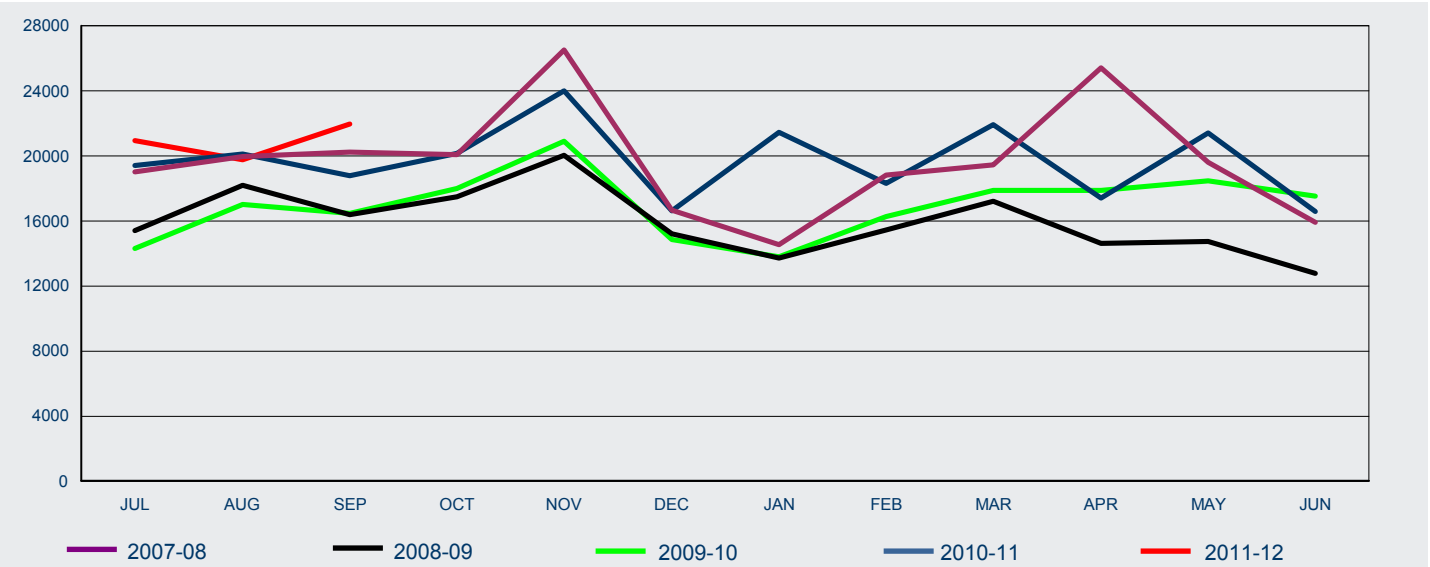
Total subclass 676 for PRC

2007-08	14 974	13 921	13 632	12 495	18 572	13 348	30 624	9 734	13 307	14 316	11 075	12 386	178 384
2008-09	13 868	9 456	12 616	12 781	16 451	18 140	31 950	11 212	17 337	16 678	7 896	9 218	177 603
2009-10	9 971	10 328	16 691	10 833	18 616	16 651	26 192	19 496	16 637	15 684	11 964	15 001	188 064
2010-11	18 152	16 393	18 789	14 743	26 989	23 117	44 311	8 749	20 725	18 271	17 141	20 475	247 855
2011-12	22 864	22 284	22 948										68 096

9 Arrivals

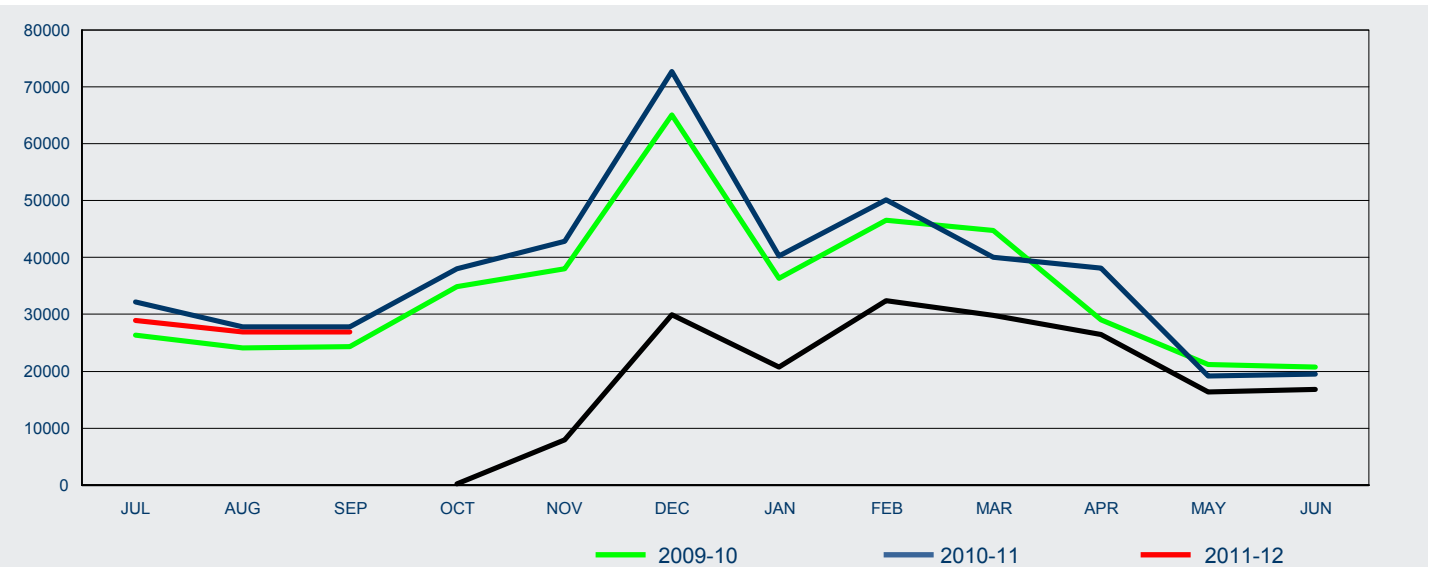
9 Arrivals

9.01 Number of arrivals for subclass 456 Business (Short Stay) in 2011-12 to 30 September 2011 - comparison with previous four financial years



FY Arrived	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	19 018	19 947	20 220	20 097	26 512	16 651	14 550	18 835	19 444	25 415	19 595	15 921	236 205
2008-09	15 396	18 193	16 372	17 503	20 044	15 230	13 721	15 444	17 203	14 605	14 741	12 781	191 233
2009-10	14 303	17 027	16 478	18 010	20 889	14 842	13 815	16 258	17 894	17 883	18 486	17 532	203 417
2010-11	19 433	20 117	18 777	20 168	24 011	16 626	21 437	18 317	21 915	17 405	21 397	16 600	236 203
2011-12	20 950	19 766	21 970										62 686

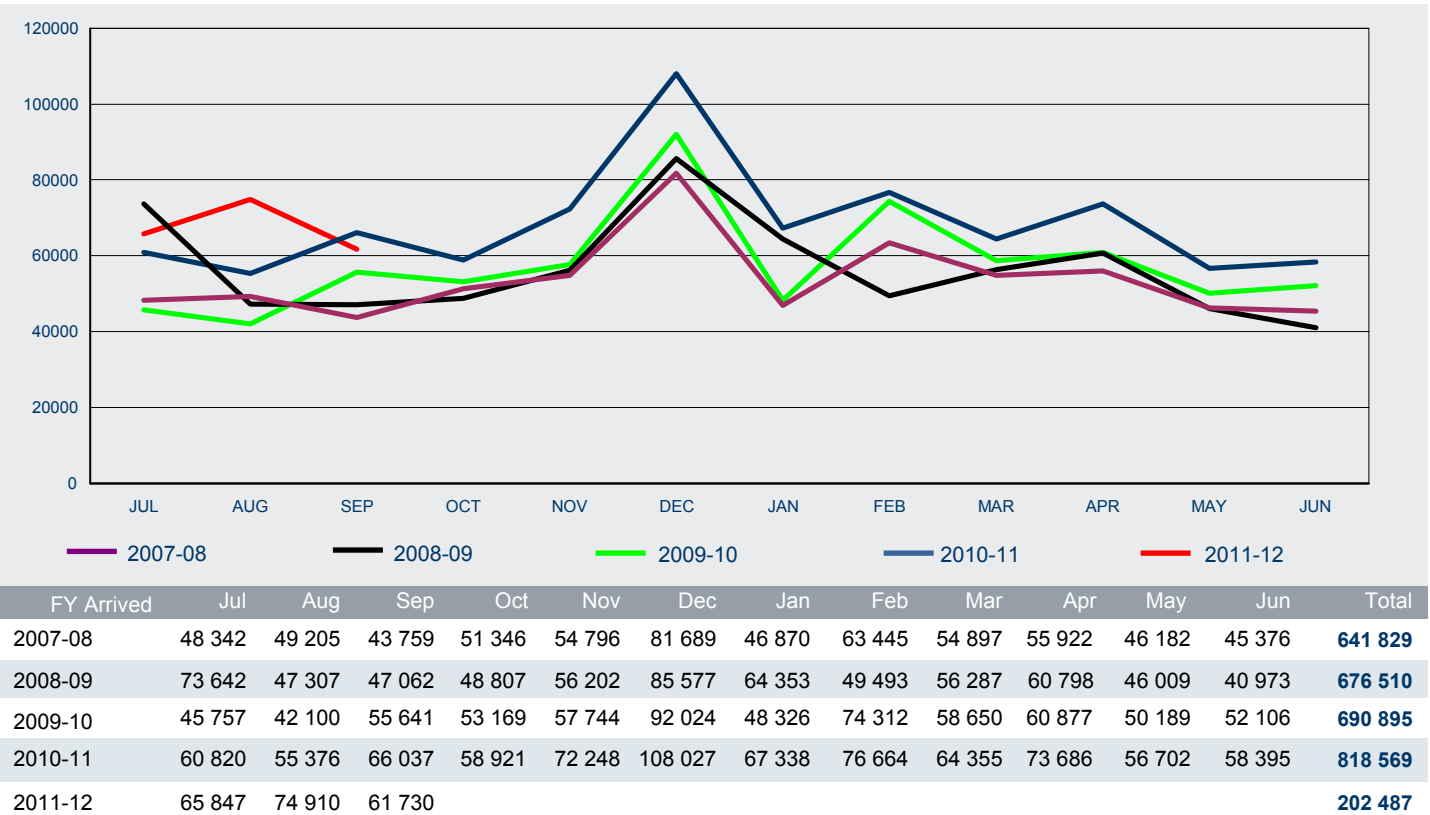
9.02 Number of arrivals for subclass 651 eVisitor in 2011-12 to 30 September 2011 - comparison with previous three financial years



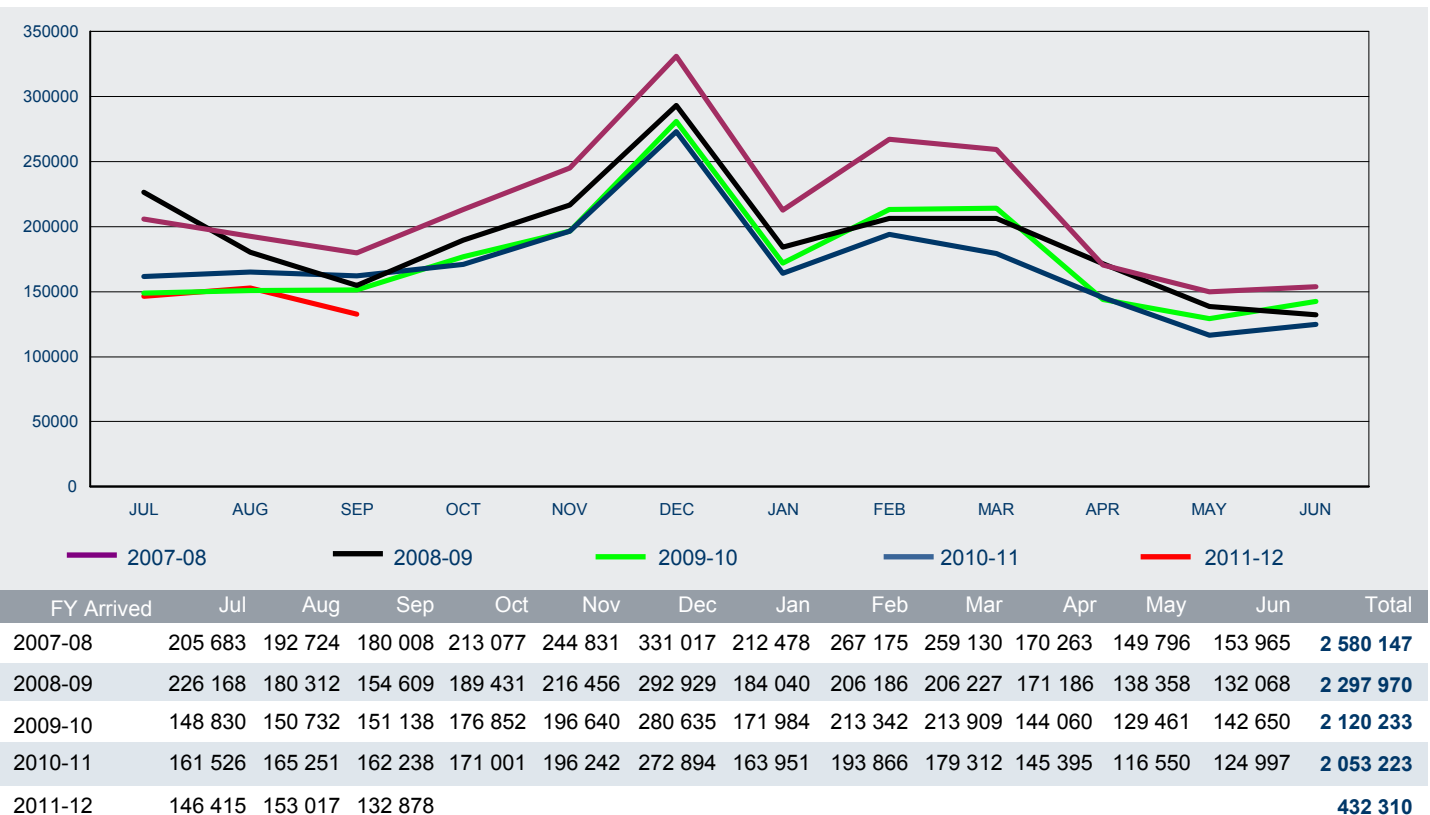
FY Arrived	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	0	0	0	154	7 923	29 997	20 698	32 379	29 866	26 454	16 395	16 813	180 679
2009-10	26 313	24 078	24 377	34 924	38 004	65 030	36 371	46 568	44 723	29 091	21 187	20 789	411 455
2010-11	32 161	27 776	27 799	38 028	42 864	72 721	40 229	50 120	40 054	38 149	19 218	19 539	448 658
2011-12	28 894	26 920	26 937										82 751

9 Arrivals

9.03 Number of arrivals for subclass 676 Tourist in 2011-12 to 30 September 2011 - comparison with previous four financial years



9.04 Number of arrivals for subclass 976 Electronic Travel Authority (Visitor) in 2011-12 to 30 September 2011 - comparison with previous four financial years



9 Arrivals

9.05 Number of arrivals for subclass 977 Electronic Travel Authority (Business Entrant - Short Validity) in 2011-12 to 30 September 2011 - comparison with previous four financial years

