



Australian Government  
Department of Immigration  
and Citizenship

# Visitor visa program quarterly report

Quarter ending at 31 March 2013





# Contents

	Page
<b>About this report</b>	<b>1</b>
<b>Enquiries</b>	<b>1</b>
<b>Definition of terms</b>	<b>2</b>
<b>Background to the visitor visa program</b>	<b>3</b>
<b>Recent key initiatives</b>	<b>8</b>
<b>Executive summary</b>	<b>9</b>
<b>Section 1 Lodged</b>	<b>11</b>
<b>Section 2 Granted</b>	<b>29</b>
<b>Section 3 Grant rate</b>	<b>47</b>
<b>Section 4 Auto grant rate for eLodged applications</b>	<b>53</b>
<b>Section 5 Processing times</b>	<b>57</b>
<b>Section 6 Applications on hand</b>	<b>63</b>
<b>Section 7 Visa holders in Australia</b>	<b>65</b>
<b>Section 8 Approved Destination Status (ADS)</b>	<b>73</b>
<b>Section 9 Arrivals</b>	<b>75</b>



## About this report

This report provides quarterly data about the Visitor visa program administered by the Department of Immigration and Citizenship (the department). The report has been produced to assist tourism industry stakeholders and policymakers.

It is expected that this report will be further developed over time to increase and improve information sharing about the Visitor visa program.

Data is sourced from several departmental visa processing and recording systems. Data can be dynamic and there can be delays in transmission of information from the department's global operations. Variations in figures between this report and previous reports can occur. Due to these issues, figures for the current financial year should always be considered provisional.

For privacy reasons < 5 has been used where a number in a table is between 1 and 4.

Further data about the Visitor visa program, including the report and Visitor visa grants by subclass and citizenship from the 2005-06 to the 2012-13 financial year is available at the department's website at [www.immi.gov.au/media/statistics/](http://www.immi.gov.au/media/statistics/)

Further information about the Visitor visa program is available at [www.immi.gov.au/visitors](http://www.immi.gov.au/visitors)

## Enquiries

Any comments or enquiries concerning this report should be sent to [visa.reporting@immi.gov.au](mailto:visa.reporting@immi.gov.au) quoting report id BR0112.

## Definition of terms

Applicant type:	Under the Migration Regulations 1994 (the Regulations), there are two types of applicants. These are primary applicants and secondary applicants.
Approved Destination Status (ADS):	This scheme facilitates the travel of organised tour groups from the People's Republic of China (PRC) to Australia by approved travel agents. Tourists under the ADS scheme are granted a subcategory of the Tourist (subclass 676) visa and do not require a visa label.
Auto grant:	An automated process by which an electronic visa application is checked against security and immigration risk business rules and, if the automated checks are satisfied, the visa is granted, often within minutes after lodgement. Electronic applications which do not satisfy automated checks are referred for manual assessment by a visa processing officer.
Citizenship country:	The country of citizenship of the visa applicant or visa holder. Where a visa applicant or visa holder has more than one citizenship country, either the citizenship of the travel document or the citizenship nominated by the visa applicant is used.
Decided:	The term used for counts of decisions. See below for definition of "decisions".
Decisions:	An outcome where a decision-maker (including system-generated decision-making) grants or refuses a visa or sponsorship application.
eLodged:	Visa application lodged electronically, by eligible passport holders, via the departmental website. Visas that can be eLodged are the eVisitor (subclass 651) visa and the Tourist (subclass 676) visa (also known as the e676).
ETA:	Electronic Travel Authority. An electronic visa available to citizens from low risk countries. The term "low risk" applies to countries which issue ETA eligible passports. A list of these can be found on the department's website.
Granted:	Unless otherwise specified, the number of visas granted includes primary and review grants.
Lodged:	Lodged is the count of paper applications receipted in a departmental office or submitted electronically.
Offshore:	In this report, the term refers to the location of the client at the time of lodging the application.
On hand:	A visa application, nomination or sponsorship that has not been finalised.
Onshore:	In this report, refers to the location of the client at the time the application was lodged. An onshore applicant may already hold a visa of the same kind or may be applying for another type of visa.
Visa applicant:	Used to refer to clients applying for a visa. Unless otherwise specified, the term covers both primary and secondary applicants.
Visa holders in Australia:	The number of visa holders lawfully in Australia. This is not a count of all valid visas, as a number of visa holders may be outside Australia on the snapshot date.

# Background to the Visitor visa program

Visitor visa subclasses can be divided into Tourism and Business streams:

## Tourism:

1. Tourist (subclass 676) visa. This visa allows people to visit Australia for tourism purposes. This may include a holiday or recreation, or to visit family and friends. This visa can be applied for either onshore or offshore and may also be used for other short-term non-work purposes including study for up to three months. This visa can also be applied for online (known as the “e676”) by eligible passport holders.\*
2. Sponsored Family Visitor (subclass 679) visa. This visa allows people who are outside of Australia, and have an eligible sponsor in Australia (an eligible relative or Australian Government official willing to sponsor them), to travel to Australia for a holiday and to visit family. This visa is intended for higher risk visitors and contains additional requirements which are designed to provide assurance that the visa holder will comply with their visa conditions and depart Australia before their visa expires. A formal sponsorship is to be completed by an Australian citizen/permanent resident and in some cases a security bond is requested where the decision-maker has residual concerns about the visa applicant’s intention to abide by the visa conditions.
3. Electronic Travel Authority (ETA) (Visitor) (subclass 976). This visa is designed for ETA eligible passport holders\* who are outside of Australia and who want to visit Australia for tourism purposes. It allows an applicant to stay in Australia for up to three months on each visit within a 12 month period from the date of grant, or for the life of the passport if it is less than 12 months. It can be applied for online, through a travel agent, airline or specialist service provider or at an Australian visa office outside of Australia.
4. eVisitor (subclass 651 - Tourist Entrant). This visa is designed for people outside of Australia who want to visit Australia for tourism purposes. It can only be lodged online and is available to certain European nationals\*, as it was introduced in October 2008 to meet the Australian Government’s undertaking to have reciprocal short stay travel arrangements with the European Union. It allows a stay of up to three months on each visit within a 12 month period from the date of grant.

On 23 March 2013 the following significant changes were made to Visitor visas as part of the Australian Government’s Visa Simplification and Deregulation project:

- The Tourist (subclass 676) was replaced by the Visitor (subclass 600) Tourist stream visa. The online Tourist (subclass 676) visa has been temporarily retained pending implementation of an online Visitor (subclass 600) visa.
- The Sponsored Family Visitor visa (subclass 679) was repealed and replaced by the Visitor (subclass 600) Sponsored Family stream visa.
- The ETA (Visitor) (subclass 976) was repealed and replaced by the ETA (subclass 601).

## Business:

5. Business (Short Stay) (subclass 456) visa. This visa allows business people to make a short business visit to Australia for up to three months during their visa validity period. Business activities may include attending meetings, conferences, site visits, exploring business opportunities or, in limited circumstances, specialised non-ongoing work. The visa holder cannot engage in work in Australia that might otherwise be carried out by an Australian citizen or permanent resident.
6. Sponsored Business Visitor (Short Stay) (subclass 459) visa. This visa has the same purpose as the subclass 456 visa but requires the business person to have an approved sponsor in Australia (a representative from an approved organisation or an Australian government official).
7. ETA (Business Entrant - Short Validity) (subclass 977). This visa is designed for ETA eligible passport holders\* who are outside of Australia and who want to make a short business visit to Australia. It allows an applicant to stay in Australia for up to three months on each visit within a 12 month period from the date of grant, or for the life of the passport if it is less than 12 months. It can be applied for online, through a travel agent, airline or specialist service provider or at an Australian visa office outside of Australia.
8. ETA (Business Entrant - Long Validity) (subclass 956). This visa has the same purpose as the subclass 977 visa but is valid for the life of the passport.
9. eVisitor (subclass 651 - Business Entrant). This visa is designed for people outside of Australia who want to visit Australia for short term business purposes. It can only be lodged online and is available to certain European nationals\*, as it was introduced in October 2008 to meet the Australian Government’s undertaking to have reciprocal short stay travel arrangements with the European Union. It allows a stay of up to three months on each visit within a 12 month period from the date of grant.

Business continued:

- Superyacht Crew (subclass 488) visa. This temporary visa allows the crew of superyachts to enter Australia to undertake the usual day to day routine maintenance or business of these vessels while at sea. The applicant may be either inside or outside of Australia when the visa is granted. The visa is a multiple entry visa and permits the visa holder to work onboard these vessels in Australia for up to one year, with the option to extend their stay. Additionally, the crew must be sponsored by an owner or captain of the superyacht who is an approved superyacht crew sponsor. Additionally, the crew must be sponsored by an owner or captain of the superyacht who is an approved superyacht crew sponsor.

\* Note: For e676, ETA and eVisitor eligible passports, please refer to the table on the next page.

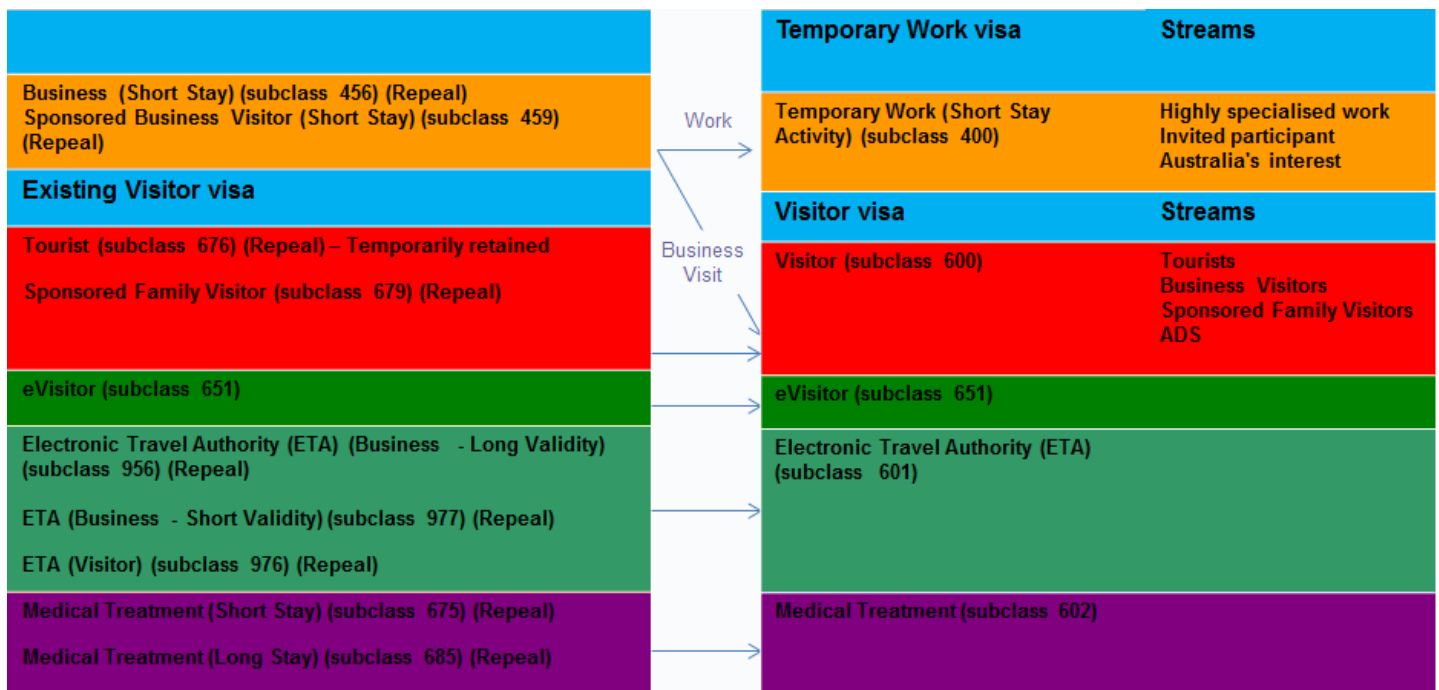
On 23 March 2013 the following significant changes were made to Visitor visas as part of the Australian Government's Visa Simplification and Deregulation project:

- The Business (Short Stay) (subclass 456) visa was repealed and replaced by the Visitor (subclass 600) Business Visitor stream visa.
- The Sponsored Business visitor (Short Stay) visa (subclass 459) was repealed and replaced by the Visitor (subclass 600) Business Visitor stream visa.
- The Electronic Travel Authority (Business - Short Validity) (subclass 977) was repealed and replaced by the Electronic Travel Authority (subclass 601).
- The Electronic Travel Authority (Business - Long Validity) (subclass 956) was repealed and replaced by the Electronic Travel Authority (subclass 601).

As part of these changes work rights previously permitted in Business Visitor visa were moved to a new dedicated visa, the Temporary Work (Short Stay Activity) (subclass 400) visa. The new Business Visitor visas introduced on 23 March 2013 enable business visitors to undertake business visitor activities, including making general business and employment enquiries, attending conferences, negotiating and reviewing business contracts and making official government to government visits. A summary of the Visitor visa framework changes is provided in the table below. Visas granted before this date remain valid for use until they expire.

Previous Visitor Visa Structure

New Visitor Visa Structure from 23 March 2013





## Background to the Visitor visa program - continued

### Eligible Passports for Electronic Lodgement of Visitor Visa Applications

Country	ETA	Tourist e676	eVisitor 651
Andorra	✓	✓	✓
Argentina		✓	
Austria	✓	✓	✓
Bahrain		✓	
Belgium	✓	✓	✓
Brazil		✓	
Brunei	✓	✓	
Bulgaria		✓	✓
Canada	✓	✓	
Chile		✓	
Croatia		✓	
Cyprus		✓	✓
Czech Republic		✓	✓
Denmark	✓	✓	✓
Estonia		✓	✓
Finland	✓	✓	✓
France	✓	✓	✓
Germany	✓	✓	✓
Greece	✓	✓	✓
Hong Kong	✓	✓	
Hungary		✓	✓
Iceland	✓	✓	✓
India *		✓	
Ireland	✓	✓	✓
Italy	✓	✓	✓
Japan	✓	✓	
Kuwait		✓	
Latvia		✓	✓
Liechtenstein	✓	✓	✓
Lithuania		✓	✓
Luxembourg	✓	✓	✓
Malaysia	✓	✓	
Maldives		✓	
Malta	✓	✓	✓
Monaco	✓	✓	✓
Netherlands	✓	✓	✓
Norway	✓	✓	✓
Oman		✓	
Poland		✓	✓
Portugal	✓	✓	✓
Qatar		✓	
Romania		✓	✓
San Marino	✓	✓	✓
Saudi Arabia		✓	
Singapore	✓	✓	
Slovakia		✓	✓
Slovenia		✓	✓
South Korea	✓	✓	
Spain	✓	✓	✓
Sweden	✓	✓	✓
Switzerland	✓	✓	✓
Taiwan	✓		
Turkey (Officials Only)		✓	
United Arab Emirates		✓	
United Kingdom (BNO)	✓		
United Kingdom (British Citizens)	✓	✓	✓
United States of America	✓	✓	
Vatican City	✓	✓	✓

\* Indian passport holders can only access e676 through selected Preferred Aussie Specialist agents

# Background to the Visitor visa program - continued

## Family members

From 23 March 2013, all accompanying family members must lodge separate Visitor visa applications including children younger than 18 years of age who are included on their parents' passport. Sponsors of Visitor (subclass 600) Sponsored Family stream visa applicants must include all visiting family members on the sponsorship form.

Family members who are accompanying Business Visitors and are not themselves intending to engage in business visitor activities while in Australia should apply for the Visitor (subclass 600) Tourist stream visa.

## Visa requirements

To be eligible for a Visitor visa, applicants must have a genuine intention to stay in Australia temporarily as a visitor (for tourism or business purposes).

Applicants must also meet certain health and character requirements, and may be asked to undergo a health examination, and/or provide police certificates for each country they have lived in for 12 months or more over the last ten years since turning 16.

In order to meet the financial requirements for the grant of a Visitor visa, applicants must be able to demonstrate that they have access to sufficient funds to cover themselves (and their family where relevant) during their stay in Australia, including health insurance where required. They may be asked to provide evidence of funds.

## Ability to work

Work on a Tourist or Sponsored Family Visitors visa is not permitted. This is enforced by a mandatory "no work" condition imposed on all Tourist and Sponsored Family Visitor visas. Work on a Business Visitor visa applied for before 23 March 2013 is permitted in very limited circumstances where the work is non-ongoing (no more than six weeks for the validity of the visa) and highly skilled in nature. Business Visitor visas applied for from 23 March 2013 can undertake business visitor activities but not otherwise work. Business visitor activities include making general business enquiries, attending conferences and contractual negotiations and making government to government visits.

Where a person is found to be working in breach of their visa conditions, they may face visa cancellation and be subject to an exclusion period.

## Ability to study

Tourist, Sponsored Family Visitor and Visitor (subclass 600) Tourist, Sponsored Family and Business Visitor stream visa holders may study for up to three months. This may be an award or non-award course, however, the entire course must not be longer than 3 months in duration.

## Volunteering

Tourist and Visitor visa holders may be able to work as a volunteer where the work is genuinely voluntary and no remuneration is received in return for the activities.

# Background to the Visitor visa program - continued

## Extending stay

Visitor visas cannot be 'extended'. However Visitor visa holders may extend their stay in Australia by applying for another visa, such as a Tourist (subclass 676) visa or a Visitor (subclass 600) Tourist stream visa, at least two weeks before their current visa expires. It is not possible to apply for other Visitor visas in Australia.

An additional visa may be granted if the applicant has complied with the conditions of their previous visa, meets all eligibility criteria for this visa, and does not have a 'No further stay' condition on their current visa.

## Visa refusals

A decision to refuse a Visitor visa application is made when the delegate of the Minister for Immigration and Citizenship is not satisfied that the applicant meets the legal criteria for grant of a visa. When refusing a visa application, the Department provides an applicant, or their agent, with a written decision record that sets out the reason for the decision and any review rights.

Reasons for refusal of Visitor visa applications may include:

- failure to meet financial, health or character requirements; and/or
- failure to satisfy the department that the applicant is a genuine visitor.

## Processing standards

The Department aims to finalise 75 per cent of Visitor visa applications within the following timeframes:

- for non-sponsored visitors where the application is lodged onshore - one working day for low risk applicants and one week for high risk applicants;
- for non-sponsored visitors where the application is lodged offshore - one working day for low risk applicants and one month for high risk applicants;
- for sponsored visitors (all sponsored visitor applications are lodged onshore) - 1.5 months.

The processing service standard applies where all documents are submitted with the application form. The process may be delayed if applications are incomplete or if additional information is required, including health examination and/or character checks.

**Note:** Low risk refers to persons holding Electronic Travel Authority (ETA) eligible passports, and high risk refers to persons who are not ETA eligible.

## Recent key initiatives

- On 24 November 2012, the Department introduced more generous Tourist visas for parents of Australian citizens or permanent residents. Parents who meet the criteria for a Tourist visa can now be granted a Tourist visa valid for up to 5 years, where they are in the Parent visa queue. As at 31 December 2012, take up has been driven by Chinese (76 per cent) and Indian nationals (10 per cent).
- The Department has continued to expand its network of Australian Visa Application Centres (AVACs), managed by Service Delivery Partners overseas, to provide better access and more service options to our offshore clients. New AVACs opened in Beijing and Shanghai on 10 September 2012 and in Singapore on 25 March 2013. Another AVAC will open in Guangzhou, China on 1 July 2013.
- The Department has expanded the take up of travel without a visa label being placed in passports, with China, India, Indonesia, Singapore and Vietnam agreeing to allow their citizens to travel to Australia without having a visa label. The majority of visitors to Australia travel label-free and the Department is working to further expand this opportunity to other visitors.
- The Department is implementing changes to support the progressive expansion of online lodgement of Visitor visa applications to all countries in 2013-14.
- On 23 March 2013 the subclass 600 Visitor visa was introduced to replace the subclass 676 Tourist, the subclass 679 Sponsored Family Visitor, the subclass 456 Business (Short Stay) and the subclass 459 Sponsored Business Visitor (Short Stay) visas. The subclass 600 Visitor visa has four streams: Tourist, Sponsored Family, Business Visitor and Approved Destination Scheme (ADS). The purpose of these changes was to consolidate and simplify the Visitor visa framework based on purpose of entry.

# Executive Summary

## Key Points

- There was a 5.9% increase in tourism Visitor visa applications in 2012-13 to 31 March 2013 (2 674 321) compared with the same period in 2011-12 (2 525 641). The increase was driven by growth in lodgements from citizens of China (19.4% to 310 834), Malaysia (up 14.1% to 149 087) and Singapore (up 28.5% to 107 716).
- The United Kingdom remained the largest source country for tourism visitors to Australia in 2012-13 to 31 March 2013 with 414 828 visa application lodgements, up slightly compared with the same period in 2011-12 (411 267). Singapore (107 716) has replaced Germany (106 467) as the seventh largest source country.
- 365 359 business Visitor visa applications were lodged in 2012-13 to 31 March 2013. This is a 1.9% increase compared with the same period in 2011-12 (358 579), and is largely driven by growth from China and India.
- The grant rate for Visitor visas for the quarter ending 31 March 2013 remained stable at 97.6% compared with 97.4% for the same quarter in 2011-12.
- 128 341 Tourist (Subclass 676) visas were granted under the Approved Destination Status (ADS) scheme in 2012-13 to 31 March 2013. This is a 11.4% increase over the same period in 2011-12 (115 210).
- On 31 March 2013, there were 247 389 Visitor visa holders in Australia. This was a 12.6% increase compared with the same date in 2012.

## 1 Applications lodged

2 674 321 tourism Visitor visa applications were lodged in 2012-13 to 31 March 2013. This was a 5.9% increase compared with the same period in 2011-12 (2 525 641). The increase was driven by growth in lodgements by citizens of China (up 19.4% to 310 834), Malaysia (up 14.1% to 149 087), the United States of America (up 6.9% to 254 871) and Singapore (up 28.5% to 107 716).

The United Kingdom remained the largest source country for tourism visitors to Australia in 2012-13 to 31 March 2013 with 414 828 lodgements, followed by China (310 834). Singapore (107 716) has replaced Germany (106 467) as the seventh largest source country.

Business visitor growth is steady after a peak in 2012. 365 359 business Visitor visa applications were lodged in 2012-13 to 31 March 2013. This is a 1.9% increase compared with the same period in 2011-12 (358 579) and is largely driven by growth from China and India (up 14.3% and 13.6% respectively).

## 2 Visas granted

2 602 240 tourism Visitor visas were granted in 2012-13 to 31 March 2013. This is a 6% increase compared with the same period in 2011-12 (2 453 819) and reflects an increase in Tourist (subclass 676) visa grants (up from 630 724 to 712 684) and eVisitor (subclass 651) visa grants (up from 308 427 to 359 810).

355 811 business Visitor visas were granted in 2012-13 to 31 March 2013. This is a 2.2% increase over the same period in 2011-12 (348 189).

14 393 Sponsored Family Visitor (subclass 679) visas were granted in 2012-13 to 31 March 2013. This is a 42.8% increase over the same period in 2011-12 and reflects an increase in lodgements and decisions as well as community engagement efforts to facilitate genuine visits.

## 3 Grant rates

The grant rate for Visitor visas for the quarter ending 31 March 2013 remained stable at 97.6%, compared with 97.4% for the same quarter in 2011-12.

## 4 Auto grant rates for eLodged Applications

The auto grant rate for eLodged Tourist (subclass 676) visas for the quarter ending 31 March 2013 increased marginally to 60.4%, compared with 59.3% in the same quarter in 2011-12.

The auto grant rate for eVisitor Tourist Entrant (subclass 651) visas for the quarter ending 31 March 2013 increased slightly to 89.7%, compared with 88.7% in the same quarter in 2011-12.

The auto grant rate for eVisitor Business Entrant (subclass 651) visas for the quarter ending 31 December 2012 increased slightly to 84.4%, compared with 83.9% in the same quarter in 2011-12.

## 5 Processing times

During the quarter ending 31 March 2013, 75% of offshore Tourist (subclass 676) visa applications were processed within eleven calendar days and 75% of Business (Short Stay) (subclass 456) visa applications were processed within six calendar days. These processing times were slightly higher compared with the same quarter in 2011-12.

## Executive Summary - continued

During the quarter ending 31 March 2013, 75% of onshore Tourist (subclass 676) visa applications were processed within nine calendar days. This is an improvement over the same quarter in 2011-12 (10 calendar days) and reflects an increased uptake of the e676 online lodgement option.

During the quarter ending 31 March 2013, 75% of Sponsored Family Visitor (subclass 679) visa applications were processed within 35 calendar days, compared to 56 calendar days for the same quarter in 2011-12. This shorter processing time has resulted from improved work practices by visa processing staff.

Processing times increase if applications are incomplete or if additional information is required, including health examinations and/or character checks.

### 6 Applications on hand

On 31 March 2013, there were 45 436 Visitor visa applications on hand. This is a 6% increase over the 42 850 applications on hand on 31 March 2012. This can be attributed to an increase in the number of paper Tourist (subclass 676) visa applications lodged in the quarter ending 31 March 2013.

To make sure that onshore applicants do not become unlawful when their existing visa expires, bridging visas are granted until a decision is made on their application.

### 7 Visa holders In Australia

On 31 March 2013, there were 247 389 Visitor visa holders in Australia. This was 12.6% higher than the 219 672 Visitor visa holders in Australia on the same date in 2012.

Tourist (subclass 676) visa holders made up the largest cohort with 102 485 visa holders in Australia, followed by ETA (subclass 976) with 85 034 visa holders.

The number of Visitor visa holders in Australia at any given time is influenced by a range of factors, including exchange rates, holiday periods, major events and a general increase in tourists from Asia (particularly China).

### 8 Approved Destination Status (ADS)

128 341 Tourist (subclass 676) visas were granted under the ADS scheme in 2012-13 to 31 March 2013. This is a 11.4% increase over the same period in 2011-12 (115 210).

ADS grants made up 43.2% of all subclass 676 grants to Chinese tourists in 2012-13 to 31 March 2013. a minor decrease on the same period in 2011-12 (46.8%). This reflects an increase in independent travel by Chinese tourists.

### 9 Arrivals data

In the quarter ending 31 March 2013, there were 1 123 108 arrivals on Visitor visas. This is a 7.2% increase over the same quarter in 2011-12 (1 047 302) and reflects increased arrivals from China (up 20.8% to 427 228), the United States of America (up 8.2% to 333 546), Malaysia (up 14.4% to 175 865) and Singapore (up 20.3% to 140 580).

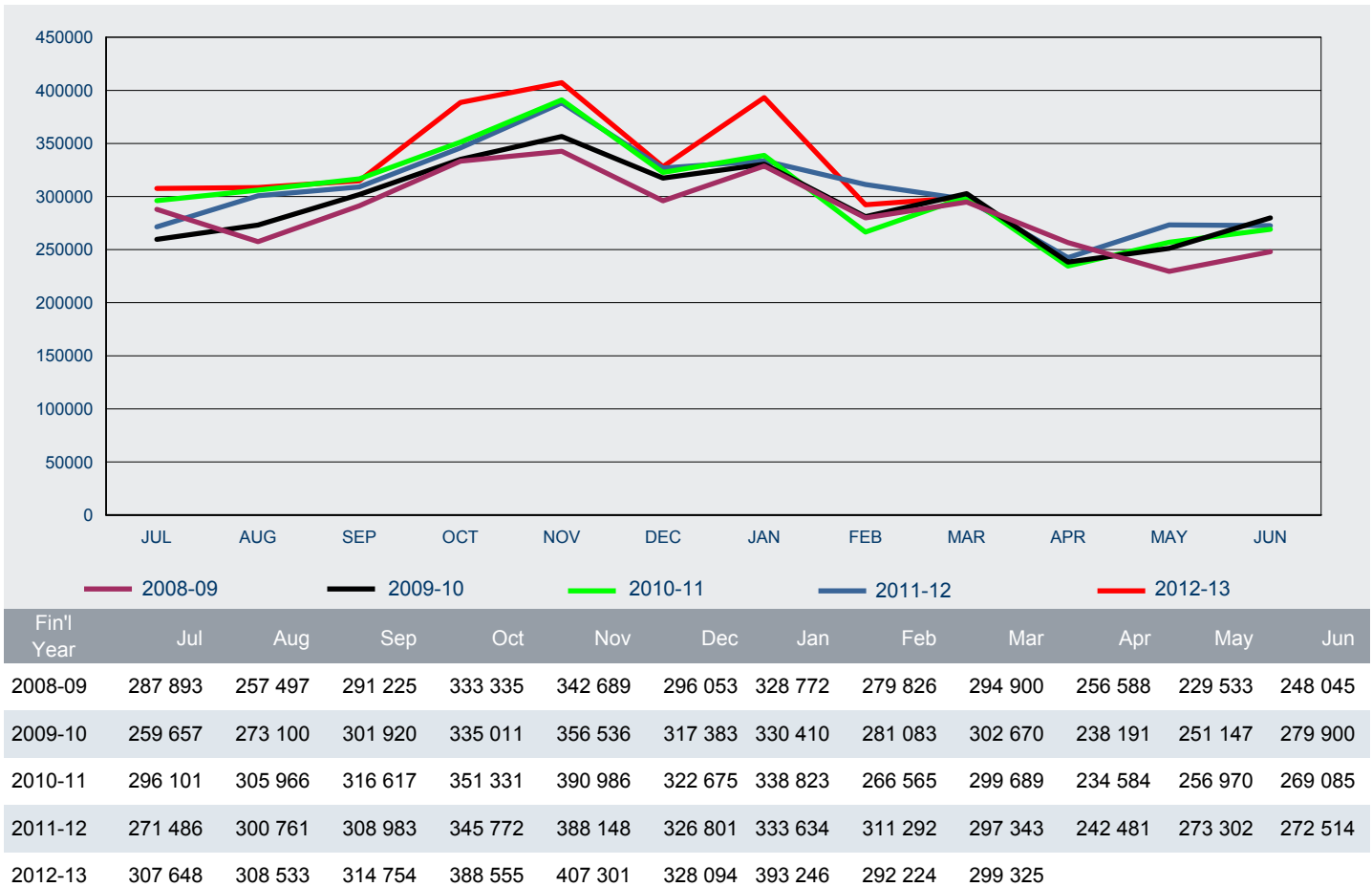
There were 1 005 288 arrivals on tourism Visitor visas during the quarter ending 31 March 2013. This is a 9.2% increase on the same quarter in 2011-12 (920 552) and a 14.3% increase on the same quarter in 2010-11 (879 716).

There were 117 820 arrivals on business Visitor visas during the quarter ending 31 March 2013. This is a 7% decrease on the same quarter in 2011-12 (126 750) and a 10.2% decrease over the same quarter in 2010-11 (131 224). This decline in business Visitor arrivals may be attributable to a downturn in the global economy.

# 1 Lodged

# 1 Lodged

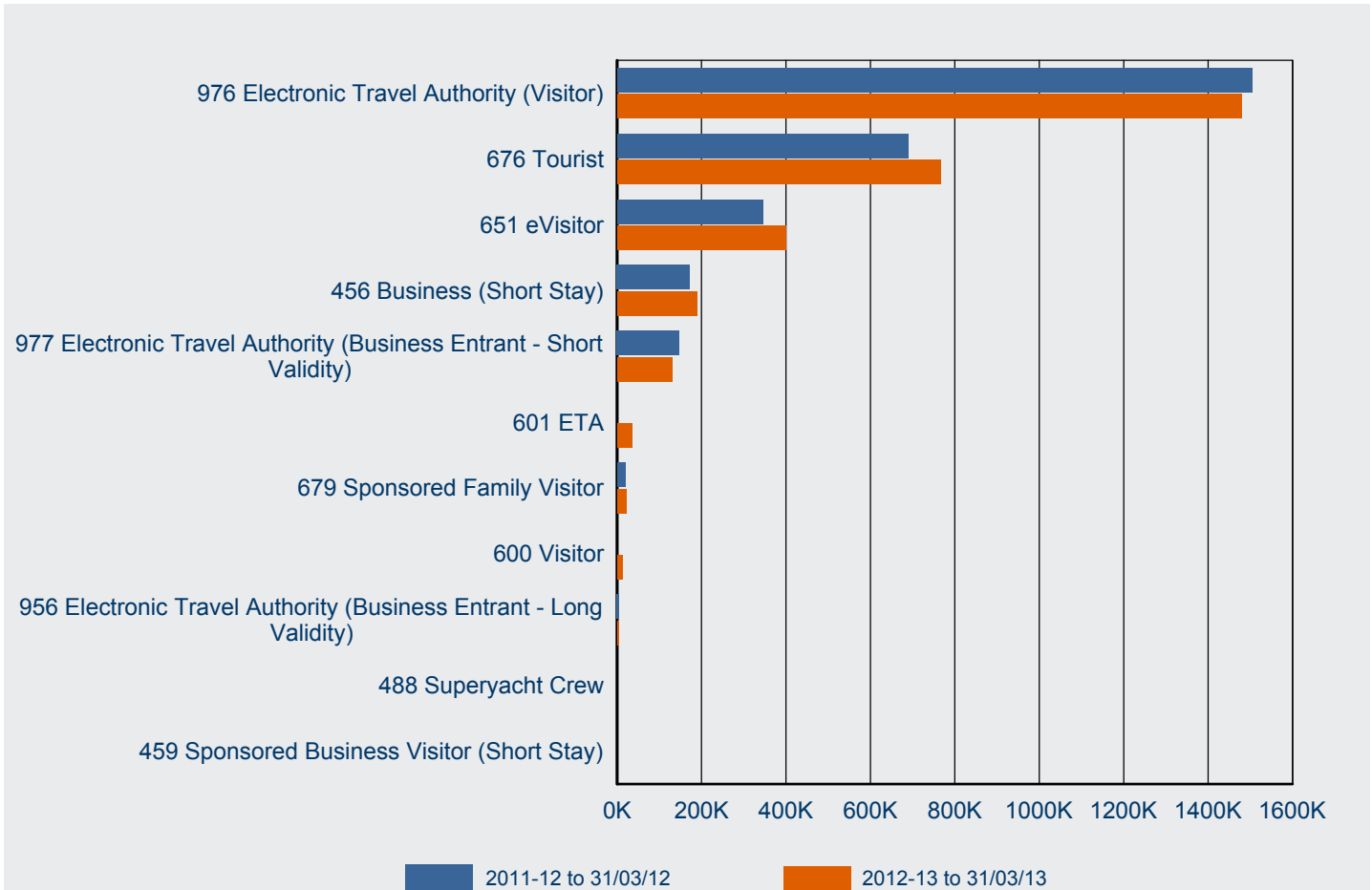
1.01 Number of Visitor visa applications lodged in 2012-13 to 31 March 2013 by month - comparison with previous four financial years





# 1 Lodged

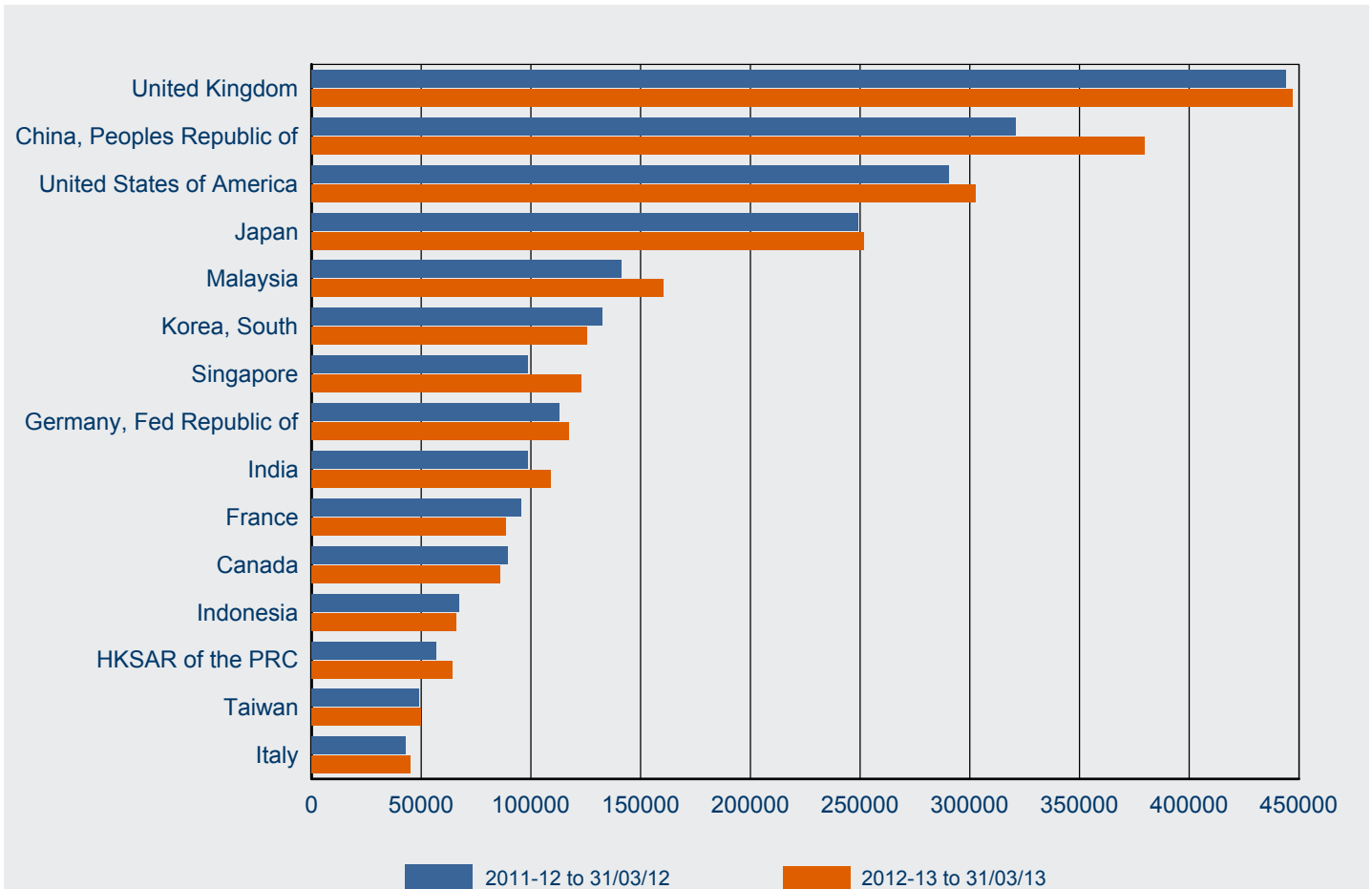
1.02 Number of Visitor visa applications lodged in 2012-13 to 31 March 2013 by visa subclass - comparison with same period in previous year



Visa Subclass	2011-12 to 31/03/12	2012-13 to 31/03/13	% Change from 2011-12	2012-13 as % of Total
976 Electronic Travel Authority (Visitor)	1 504 753	1 479 947	-1.6%	48.7%
676 Tourist	690 393	765 809	10.9%	25.2%
651 eVisitor	345 593	399 126	15.5%	13.1%
456 Business (Short Stay)	172 004	189 538	10.2%	6.2%
977 Electronic Travel Authority (Business Entrant - Short Validity)	147 172	130 781	-11.1%	4.3%
601 ETA		35 422		1.2%
679 Sponsored Family Visitor	19 167	22 105	15.3%	0.7%
600 Visitor		12 197		0.4%
956 Electronic Travel Authority (Business Entrant - Long Validity)	4 884	4 374	-10.4%	0.1%
488 Superyacht Crew	156	264	69.2%	0.0%
459 Sponsored Business Visitor (Short Stay)	98	117	19.4%	0.0%
<b>Total</b>	<b>2 884 220</b>	<b>3 039 680</b>	<b>5.4%</b>	<b>100.0%</b>

# 1 Lodged

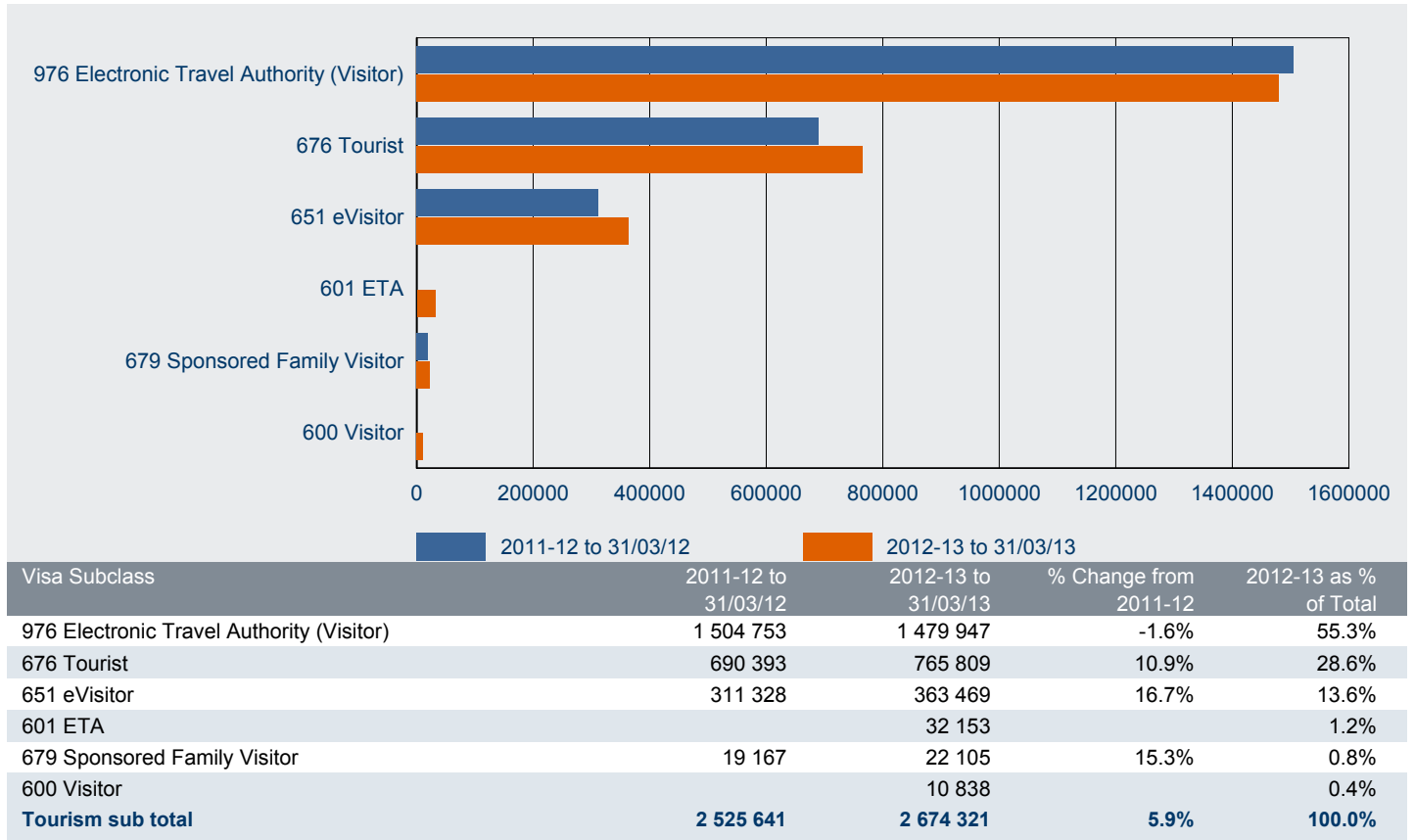
1.03 Number of Visitor visa applications lodged in 2012-13 to 31 March 2013 by citizenship country - comparison with same period in previous year



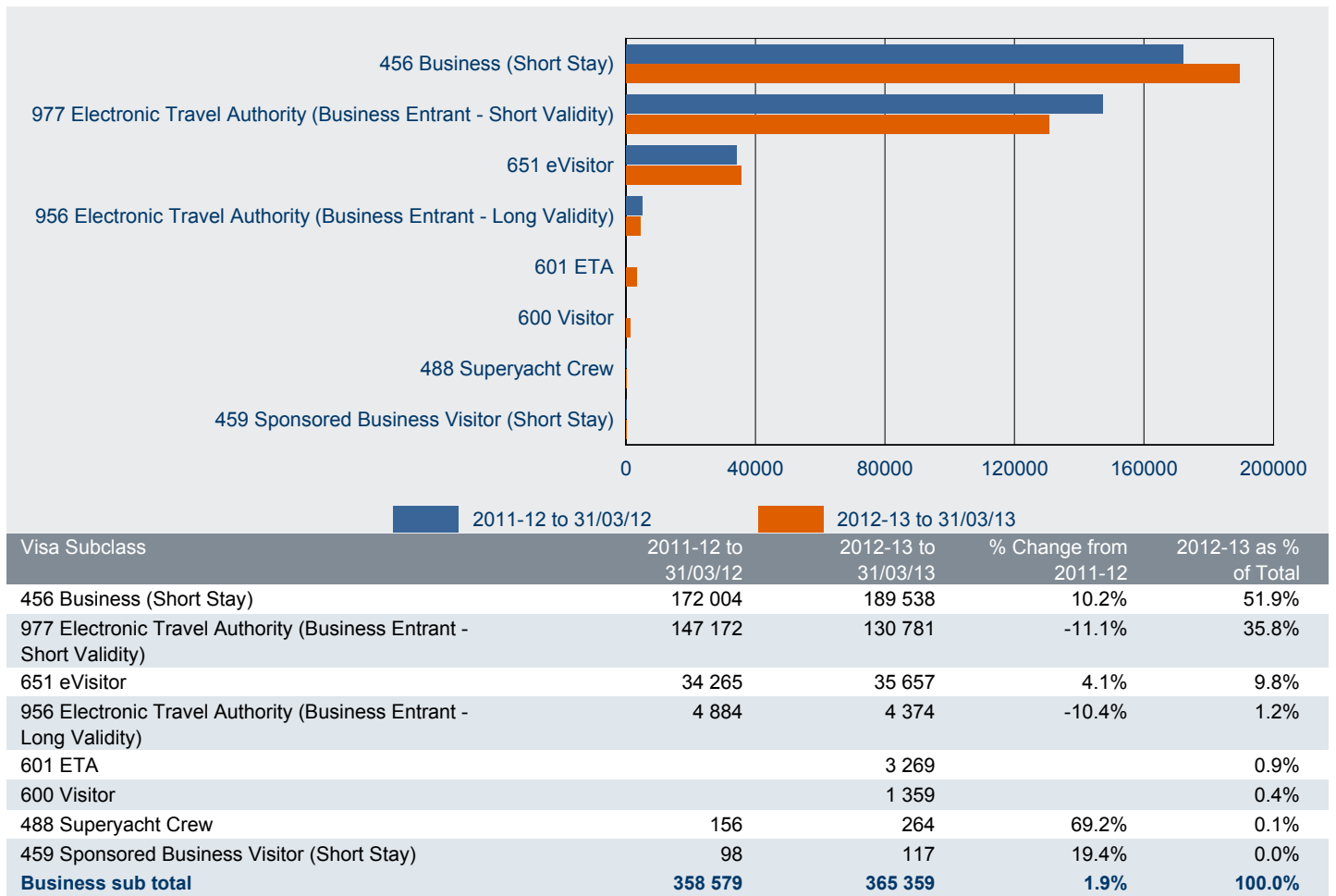
Citizenship Country	2011-12 to 31/03/12	2012-13 to 31/03/13	% Change from 2011-12	2012-13 as % of Total
United Kingdom	444 027	447 015	0.7%	14.7%
China, Peoples Republic of	320 766	379 827	18.4%	12.5%
United States of America	290 574	302 432	4.1%	9.9%
Japan	249 193	251 882	1.1%	8.3%
Malaysia	141 147	160 419	13.7%	5.3%
Korea, South	132 476	125 738	-5.1%	4.1%
Singapore	98 472	123 054	25.0%	4.0%
Germany, Fed Republic of	113 012	117 201	3.7%	3.9%
India	98 676	109 200	10.7%	3.6%
France	95 432	88 758	-7.0%	2.9%
Canada	89 266	86 032	-3.6%	2.8%
Indonesia	67 346	65 824	-2.3%	2.2%
HKSAR of the PRC	57 024	64 347	12.8%	2.1%
Taiwan	49 154	49 753	1.2%	1.6%
Italy	42 794	44 920	5.0%	1.5%
Other countries	594 861	623 278	4.8%	20.5%
<b>Total</b>	<b>2 884 220</b>	<b>3 039 680</b>	<b>5.4%</b>	<b>100.0%</b>

# 1 Lodged

## 1.04 Number of tourism Visitor visa applications lodged in 2012-13 to 31 March 2013 by visa subclass - comparison with same period in previous year

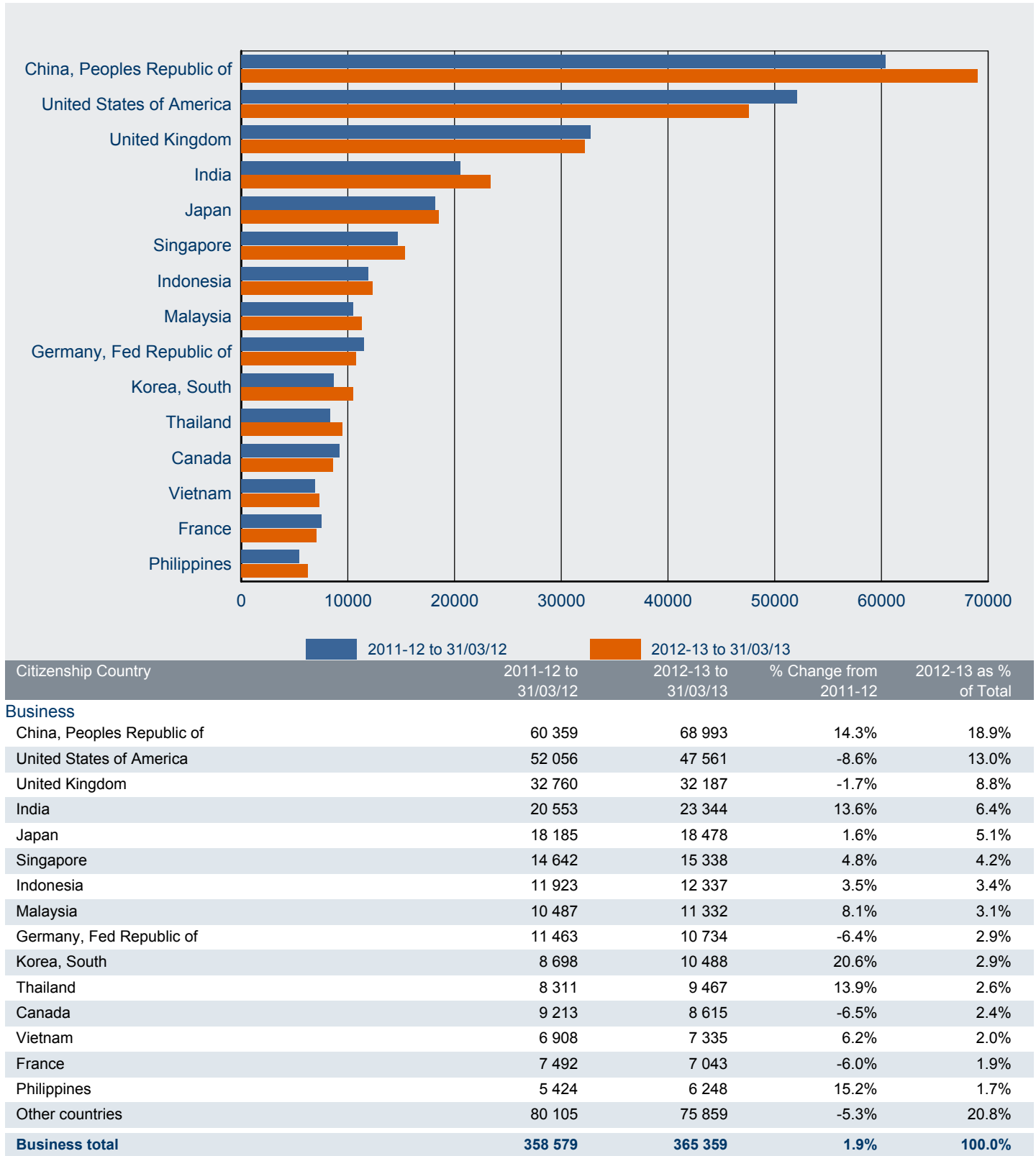


## 1.05 Number of business Visitor visa applications lodged in 2012-13 to 31 March 2013 by visa subclass - comparison with same period in previous year



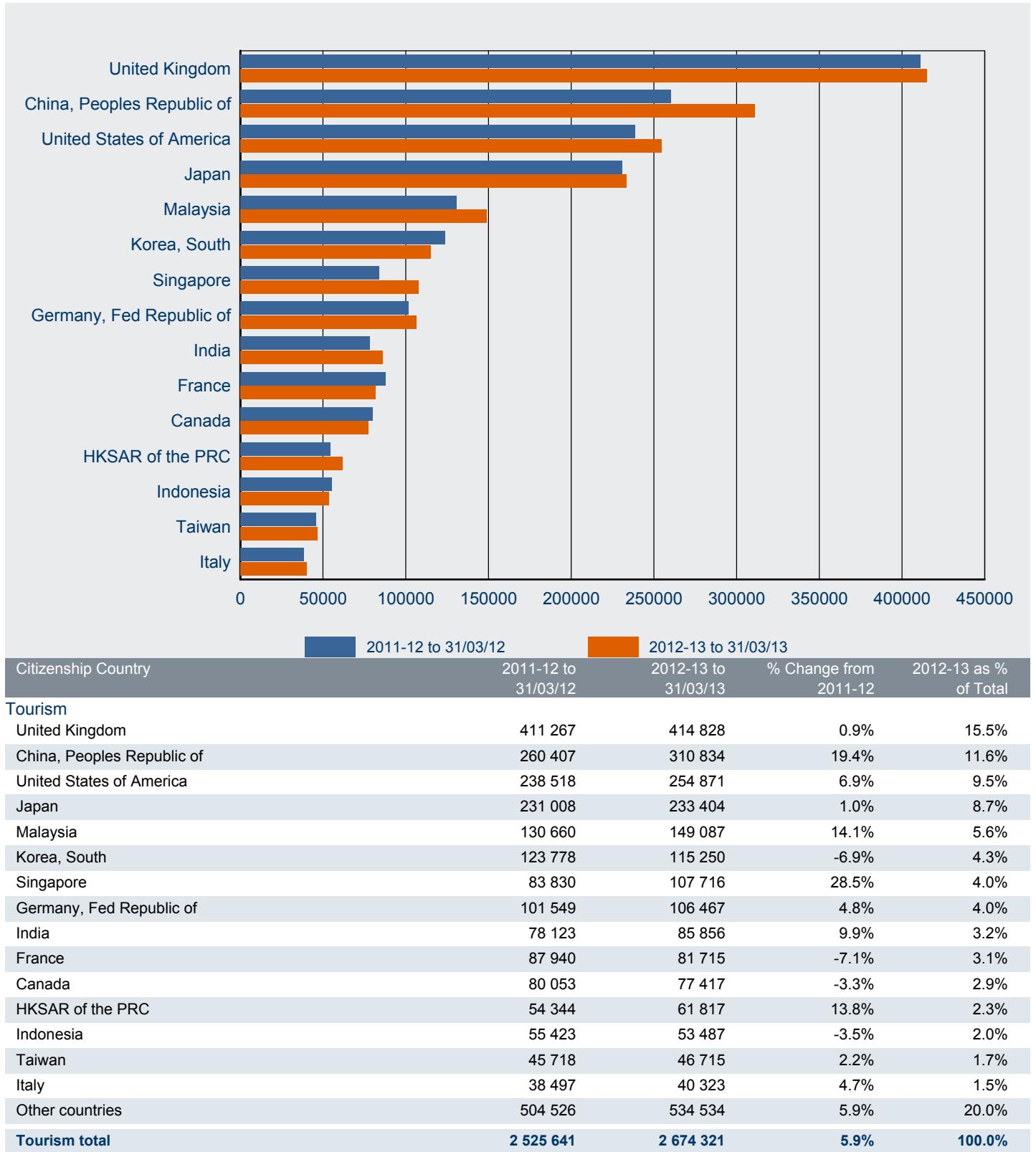
# 1 Lodged

1.06 Number of business Visitor visa applications lodged in 2012-13 to 31 March 2013 by citizenship country - comparison with same period in previous year



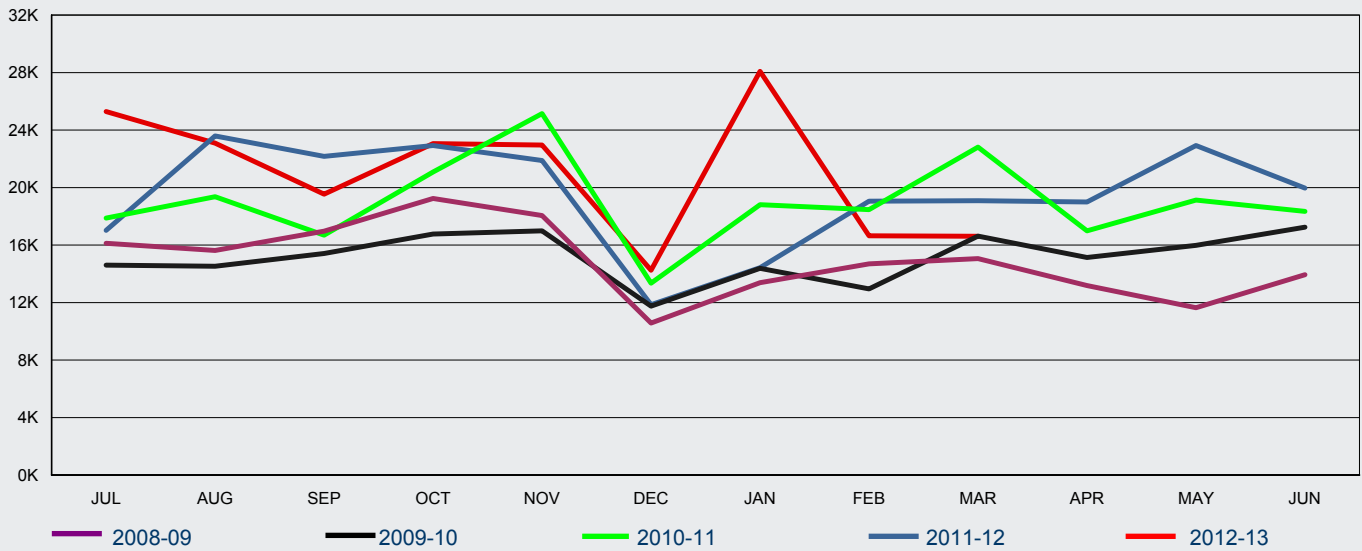
# 1 Lodged

1.07 Number of tourism Visitor visa applications lodged in 2012-13 to 31 March 2013 by citizenship country - comparison with same period in previous year



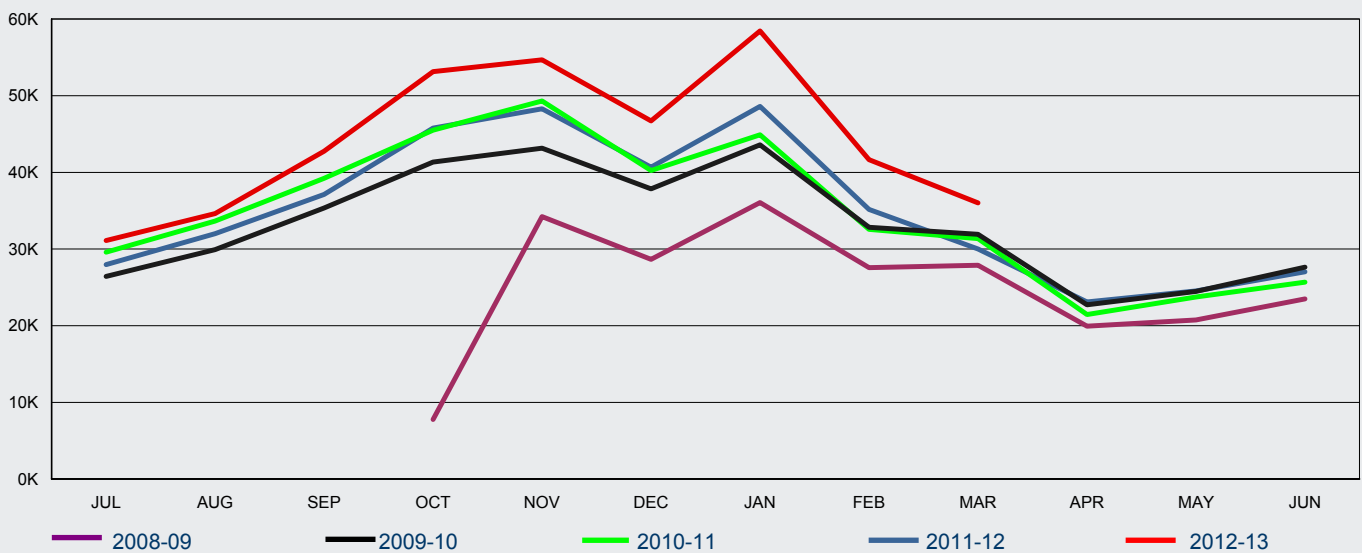
# 1 Lodged

## 1.08 Number of subclass 456 Business (Short Stay) visa applications lodged in 2012-13 to 31 March 2013 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	16 127	15 630	16 971	19 238	18 053	10 572	13 383	14 692	15 055	13 184	11 638	13 937	<b>178 480</b>
2009-10	14 607	14 530	15 417	16 772	16 995	11 755	14 379	12 957	16 627	15 142	15 975	17 246	<b>182 402</b>
2010-11	17 876	19 369	16 686	21 089	25 145	13 349	18 809	18 462	22 818	16 992	19 131	18 339	<b>228 065</b>
2011-12	17 022	23 588	22 166	22 924	21 884	11 855	14 423	19 056	19 086	19 002	22 920	19 960	<b>233 886</b>
2012-13	25 288	23 095	19 545	23 055	22 955	14 248	28 087	16 651	16 614				<b>189 538</b>

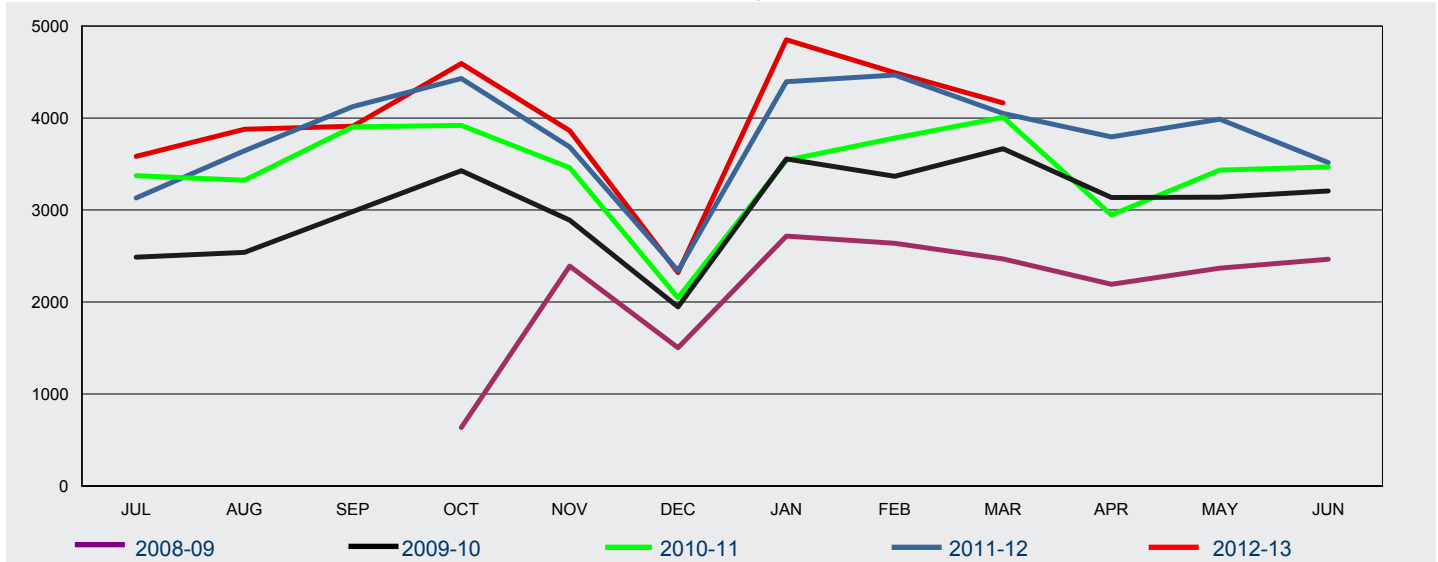
## 1.09 Total number of subclass 651 eVisitor visa applications lodged in 2012-13 to 31 March 2013 - comparison with previous three financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	0	0	0	7 776	34 230	28 649	36 059	27 581	27 885	19 933	20 758	23 504	<b>226 375</b>
2009-10	26 428	29 931	35 361	41 335	43 148	37 858	43 586	32 833	31 911	22 729	24 482	27 636	<b>397 238</b>
2010-11	29 597	33 642	39 217	45 499	49 311	40 241	44 893	32 559	31 368	21 463	23 744	25 681	<b>417 215</b>
2011-12	27 957	32 012	37 116	45 773	48 284	40 673	48 609	35 156	30 013	23 098	24 535	27 042	<b>420 268</b>
2012-13	31 100	34 616	42 756	53 138	54 686	46 704	58 445	41 652	36 029				<b>399 126</b>

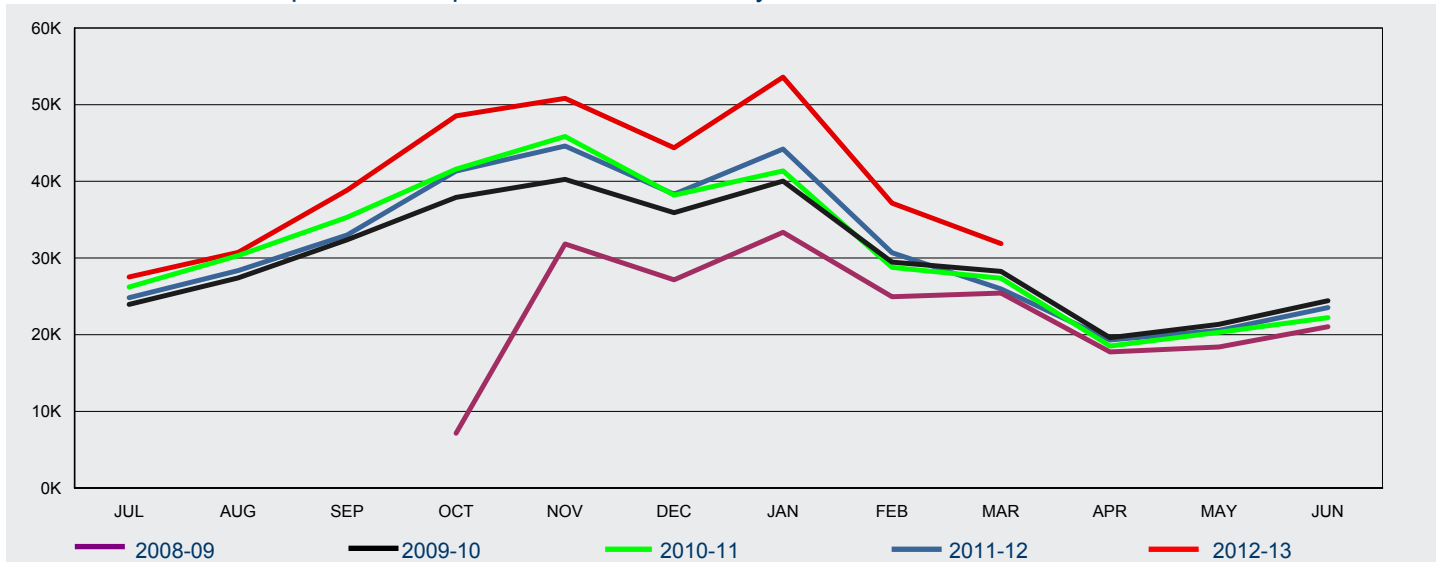
# 1 Lodged

## 1.10 Number of subclass 651 eVisitor (business stream) visa applications lodged in 2012-13 to 31 March 2013 - comparison with previous three financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	0	0	0	636	2 391	1 503	2 717	2 638	2 468	2 193	2 369	2 466	<b>19 381</b>
2009-10	2 487	2 539	2 983	3 427	2 890	1 946	3 555	3 367	3 666	3 137	3 139	3 208	<b>36 344</b>
2010-11	3 374	3 324	3 904	3 920	3 460	2 046	3 541	3 782	4 008	2 948	3 435	3 469	<b>41 211</b>
2011-12	3 131	3 644	4 124	4 429	3 685	2 341	4 394	4 467	4 050	3 795	3 987	3 516	<b>45 563</b>
2012-13	3 584	3 878	3 911	4 593	3 863	2 319	4 851	4 494	4 164	-	-	-	<b>35 657</b>

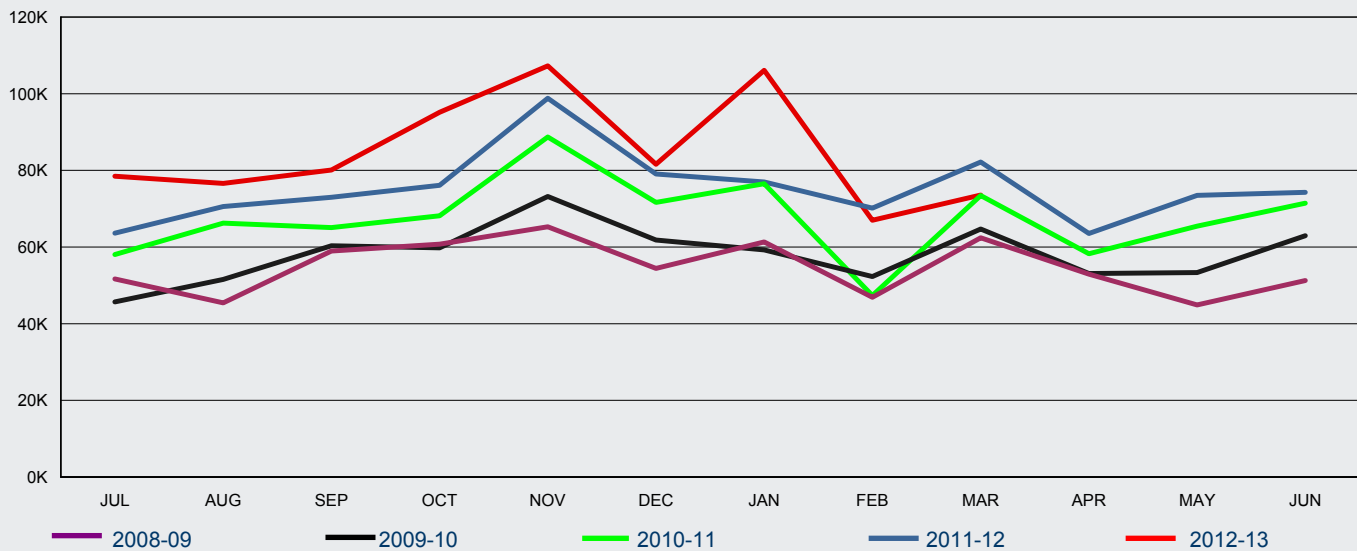
## 1.11 Number of subclass 651 eVisitor (tourism stream) visa applications lodged in 2012-13 to 31 March 2013 - comparison with previous three financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	0	0	0	7 140	31 839	27 146	33 342	24 943	25 417	17 740	18 389	21 038	<b>206 994</b>
2009-10	23 941	27 392	32 378	37 908	40 258	35 912	40 031	29 466	28 245	19 592	21 343	24 428	<b>360 894</b>
2010-11	26 223	30 318	35 313	41 579	45 851	38 195	41 352	28 777	27 360	18 515	20 309	22 212	<b>376 004</b>
2011-12	24 826	28 368	32 992	41 344	44 599	38 332	44 215	30 689	25 963	19 303	20 548	23 526	<b>374 705</b>
2012-13	27 516	30 738	38 845	48 545	50 823	44 385	53 594	37 158	31 865	-	-	-	<b>363 469</b>

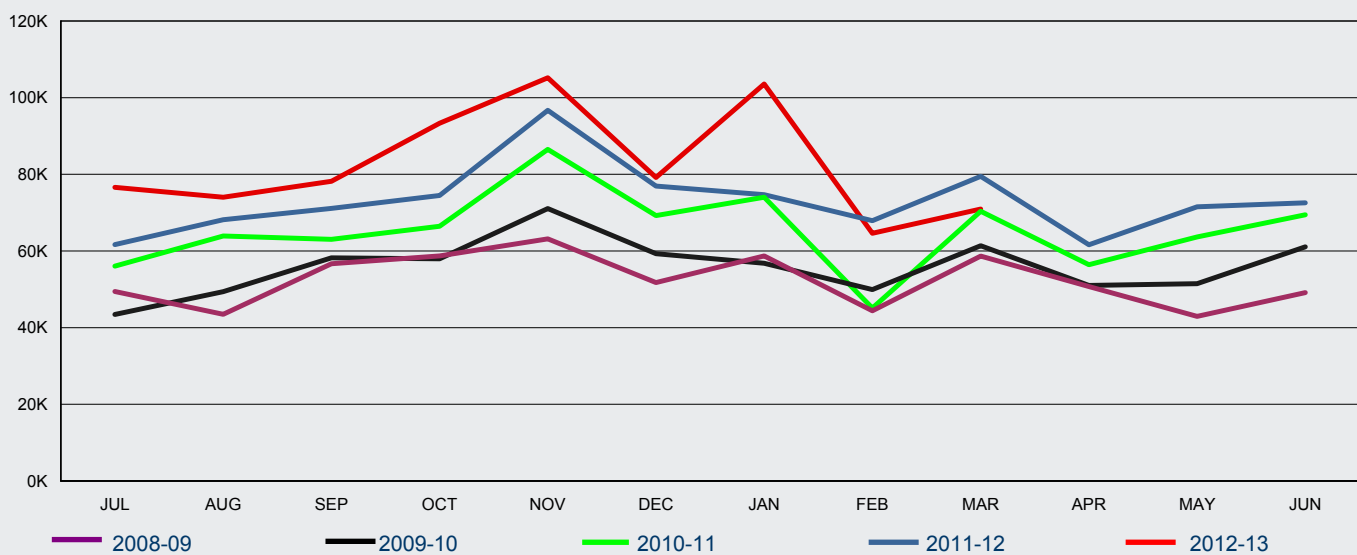
# 1 Lodged

## 1.12 Total number of subclass 676 Tourist visa applications lodged in 2012-13 to 31 March 2013 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	51 673	45 420	58 962	60 738	65 268	54 409	61 340	46 893	62 395	52 923	44 912	51 273	<b>656 206</b>
2009-10	45 670	51 564	60 311	59 779	73 199	61 812	59 239	52 288	64 698	53 067	53 323	62 955	<b>697 905</b>
2010-11	58 053	66 236	65 056	68 133	88 701	71 640	76 529	47 343	73 436	58 232	65 456	71 418	<b>810 233</b>
2011-12	63 603	70 573	72 992	76 089	98 799	79 049	76 957	70 153	82 178	63 533	73 490	74 265	<b>901 681</b>
2012-13	78 479	76 593	80 074	95 160	107 261	81 609	106 100	66 993	73 540				<b>765 809</b>

## 1.13 Number of subclass 676 Tourist visa applications lodged in 2012-13 to 31 March 2013 where the client was OFFSHORE - comparison with previous four financial years

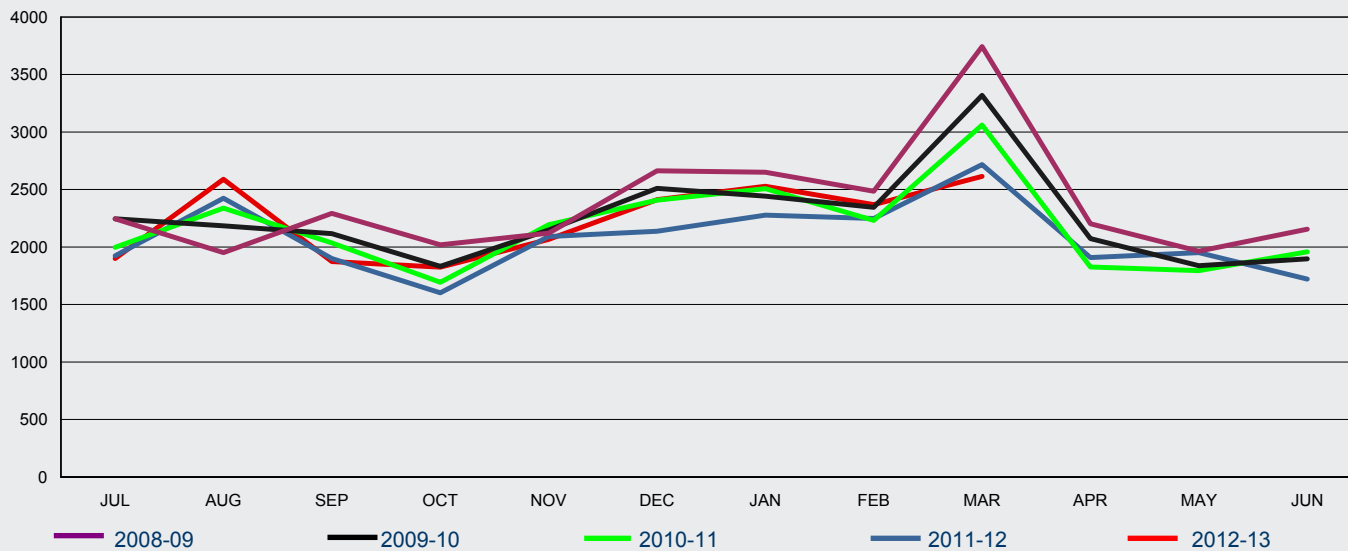


FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	49 427	43 469	56 670	58 719	63 147	51 746	58 689	44 407	58 652	50 720	42 948	49 117	<b>627 711</b>
2009-10	43 424	49 380	58 194	57 947	71 051	59 301	56 797	49 942	61 379	50 993	51 486	61 058	<b>670 952</b>
2010-11	56 056	63 897	63 020	66 439	86 507	69 232	74 021	45 111	70 375	56 405	63 661	69 460	<b>784 184</b>
2011-12	61 680	68 148	71 092	74 487	96 708	76 912	74 680	67 905	79 461	61 624	71 538	72 544	<b>876 779</b>
2012-13	76 579	74 003	78 200	93 335	105 195	79 197	103 571	64 624	70 925				<b>745 629</b>



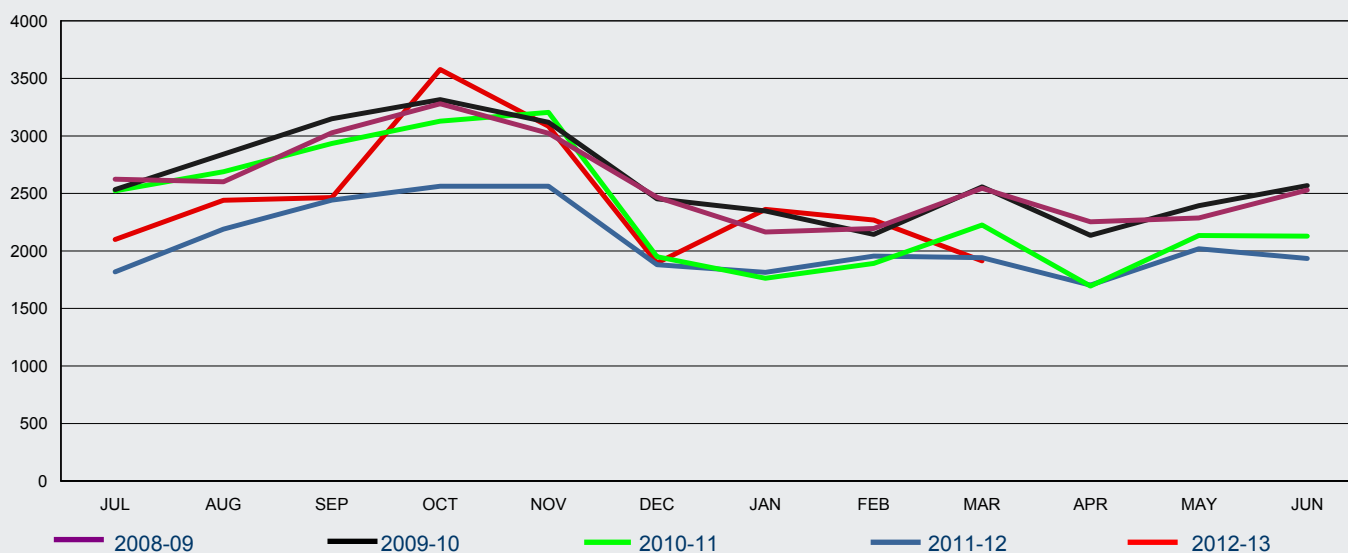
# 1 Lodged

## 1.14 Number of subclass 676 Tourist visa applications lodged in 2012-13 to 31 March 2013 where the client was ONSHORE - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	2 246	1 951	2 292	2 019	2 121	2 663	2 651	2 486	3 743	2 203	1 964	2 156	<b>28 495</b>
2009-10	2 246	2 184	2 117	1 832	2 148	2 511	2 442	2 346	3 319	2 074	1 837	1 897	<b>26 953</b>
2010-11	1 997	2 339	2 036	1 694	2 194	2 408	2 508	2 232	3 061	1 827	1 795	1 958	<b>26 049</b>
2011-12	1 923	2 425	1 900	1 602	2 091	2 137	2 277	2 248	2 717	1 909	1 952	1 721	<b>24 902</b>
2012-13	1 900	2 590	1 874	1 825	2 066	2 412	2 529	2 369	2 615				<b>20 180</b>

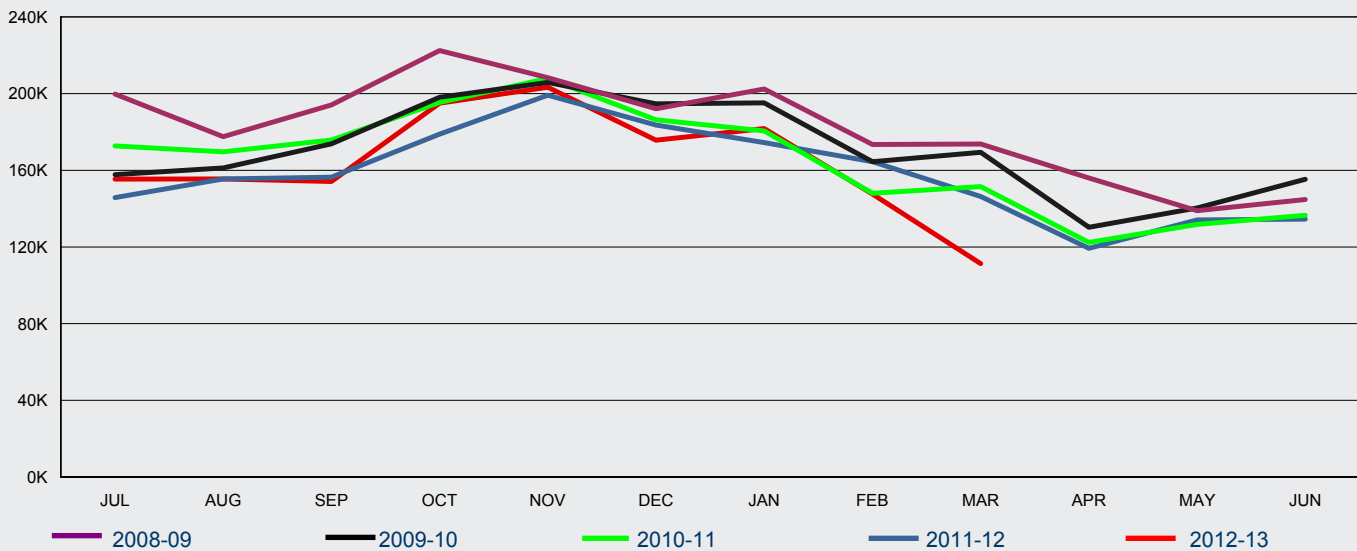
## 1.15 Number of subclass 679 Sponsored Family Visitor visa applications lodged in 2012-13 to 31 March 2013 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	2 624	2 602	3 027	3 279	3 023	2 467	2 165	2 195	2 545	2 254	2 287	2 529	<b>30 997</b>
2009-10	2 534	2 842	3 149	3 316	3 118	2 453	2 348	2 144	2 557	2 135	2 394	2 568	<b>31 558</b>
2010-11	2 522	2 689	2 934	3 129	3 204	1 949	1 762	1 891	2 226	1 694	2 134	2 128	<b>28 262</b>
2011-12	1 818	2 190	2 442	2 563	2 562	1 880	1 814	1 956	1 942	1 703	2 019	1 934	<b>24 823</b>
2012-13	2 099	2 440	2 464	3 578	3 084	1 896	2 362	2 269	1 913				<b>22 105</b>

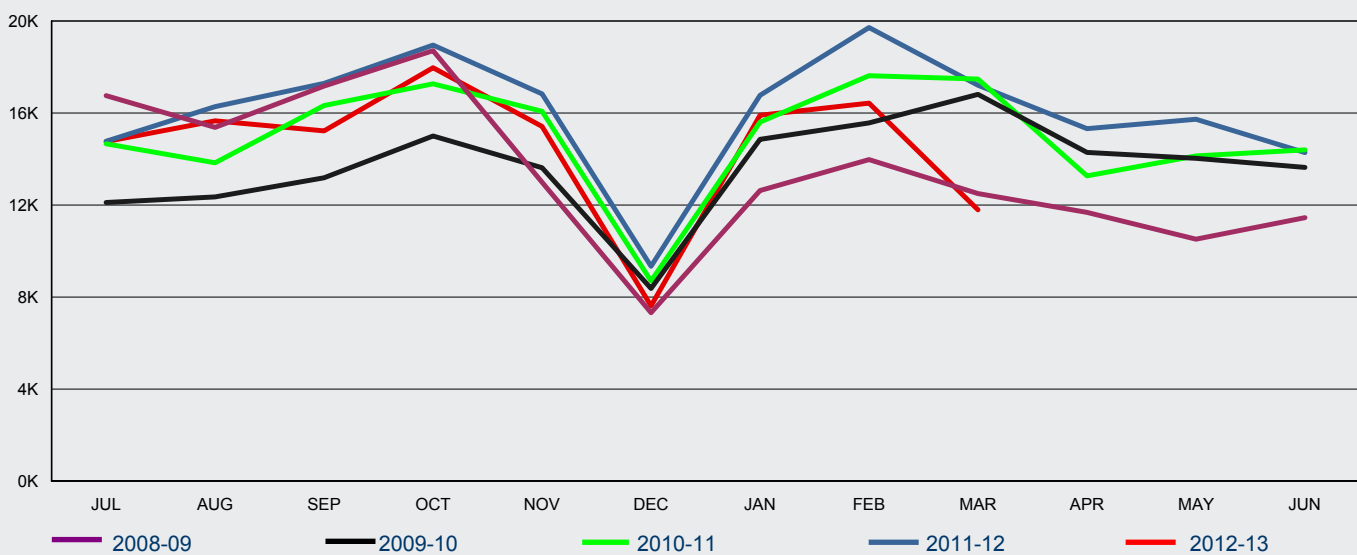
# 1 Lodged

## 1.16 Number of subclass 976 Electronic Travel Authority (Visitor) visa applications lodged in 2012-13 to 31 March 2013 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	199 777	177 558	194 096	222 468	208 302	192 146	202 395	173 477	173 749	156 022	138 901	144 793	<b>2 183 684</b>
2009-10	157 785	161 215	173 829	198 075	205 842	194 678	195 228	164 487	169 373	130 253	140 350	155 296	<b>2 046 411</b>
2010-11	172 739	169 640	175 778	195 430	207 956	186 395	180 536	147 975	151 532	122 385	131 792	136 567	<b>1 978 725</b>
2011-12	145 774	155 533	156 385	178 882	199 210	183 625	174 483	164 504	146 357	119 280	134 130	134 564	<b>1 892 727</b>
2012-13	155 452	155 536	154 154	194 981	203 371	175 732	181 782	147 630	111 309				<b>1 479 947</b>

## 1.17 Number of subclass 977 Electronic Travel Authority (Business Entrant - Short Validity) visa applications lodged in 2012-13 to 31 March 2013 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	16 755	15 378	17 170	18 710	12 994	7 316	12 631	13 979	12 497	11 678	10 519	11 451	<b>161 078</b>
2009-10	12 109	12 353	13 186	15 004	13 620	8 375	14 858	15 572	16 816	14 288	14 035	13 639	<b>163 855</b>
2010-11	14 664	13 836	16 327	17 268	16 078	8 702	15 607	17 625	17 477	13 268	14 137	14 397	<b>179 386</b>
2011-12	14 774	16 280	17 293	18 954	16 831	9 340	16 774	19 716	17 210	15 322	15 730	14 282	<b>192 506</b>
2012-13	14 758	15 659	15 224	17 974	15 422	7 619	15 903	16 432	11 790				<b>130 781</b>

# 1 Lodged

## 1.19 Number of subclass 456 Business (Short Stay) visa applications lodged in 2012-13 to 31 March 2013 by citizenship country - comparison with previous financial year

Citizenship Country	2011-12 to 31/03/12	2012-13 to 31/03/13	% Change from 2011-12	2012-13 as % of Total
China, Peoples Republic of	60 350	68 342	13.2%	36.1%
India	20 544	23 098	12.4%	12.2%
Indonesia	11 903	12 232	2.8%	6.5%
Thailand	8 299	9 418	13.5%	5.0%
Vietnam	6 907	7 326	6.1%	3.9%
Philippines	5 398	6 166	14.2%	3.3%
Korea, South	4 747	6 130	29.1%	3.2%
Singapore	4 112	5 804	41.1%	3.1%
South Africa	5 282	4 264	-19.3%	2.2%
Papua New Guinea	3 437	3 724	8.4%	2.0%
Malaysia	1 602	3 521	119.8%	1.9%
Japan	2 135	2 396	12.2%	1.3%
Russian Federation	2 145	2 056	-4.1%	1.1%
United Kingdom	1 027	1 960	90.8%	1.0%
Pakistan	1 790	1 900	6.1%	1.0%
Other countries	32 326	31 201	-3.5%	16.5%
<b>Total</b>	<b>172 004</b>	<b>189 538</b>	<b>10.2%</b>	<b>100 %</b>

# 1 Lodged

1.20 Number of subclass 651 eVisitor visa applications lodged in 2012-13 to 31 March 2013 by visa type and citizenship country - comparison with previous financial year

Citizenship Country	2011-12 to 31/03/12	2012-13 to 31/03/13	% Change from 2011-12	2012-13 as % of Total
<b>Business</b>				
United Kingdom	12 691	13 232	4.3%	37.1%
Germany, Fed Republic of	4 685	4 659	-0.6%	13.1%
France	2 542	2 640	3.9%	7.4%
Netherlands, Kingdom of The	1 960	2 215	13.0%	6.2%
Italy	1 380	1 685	22.1%	4.7%
Spain	1 050	1 173	11.7%	3.3%
Poland	1 260	1 127	-10.6%	3.2%
Sweden	1 013	1 116	10.2%	3.1%
Denmark	1 025	958	-6.5%	2.7%
Ireland, Republic of	951	943	-0.8%	2.6%
Norway	660	675	2.3%	1.9%
Belgium	529	657	24.2%	1.8%
Finland	545	591	8.4%	1.7%
Switzerland	608	547	-10.0%	1.5%
Romania	545	509	-6.6%	1.4%
Other countries	2 821	2 930	3.9%	8.2%
<b>sub total Business</b>	<b>34 265</b>	<b>35 657</b>	<b>4.1%</b>	<b>100 %</b>
<b>Tourism</b>				
United Kingdom	140 870	168 152	19.4%	46.3%
Germany, Fed Republic of	37 391	44 710	19.6%	12.3%
France	27 074	29 911	10.5%	8.2%
Ireland, Republic of	13 729	14 746	7.4%	4.1%
Netherlands, Kingdom of The	13 100	14 222	8.6%	3.9%
Sweden	10 830	12 791	18.1%	3.5%
Italy	9 078	11 488	26.5%	3.2%
Switzerland	6 553	8 116	23.9%	2.2%
Poland	6 427	7 149	11.2%	2.0%
Spain	6 372	6 625	4.0%	1.8%
Denmark	5 203	6 175	18.7%	1.7%
Norway	4 824	5 596	16.0%	1.5%
Finland	4 206	4 758	13.1%	1.3%
Czech Republic	4 586	4 587	0.0%	1.3%
Austria	2 784	3 569	28.2%	1.0%
Other countries	18 301	20 874	14.1%	5.7%
<b>sub total Tourism</b>	<b>311 328</b>	<b>363 469</b>	<b>16.7%</b>	<b>100 %</b>
<b>Total</b>	<b>345 593</b>	<b>399 126</b>	<b>15.5%</b>	

# 1 Lodged

1.21 Number of subclass 676 Tourist visa applications lodged in 2012-13 to 31 March 2013 by client location and citizenship country - comparison with previous financial year

Citizenship Country	2011-12 to 31/03/12	2012-13 to 31/03/13	% Change from 2011-12	2012-13 as % of Total
<b>Offshore</b>				
China, Peoples Republic of	255 879	299 692	17.1%	40.2%
India	74 480	80 115	7.6%	10.7%
Indonesia	54 957	52 455	-4.6%	7.0%
Thailand	28 523	30 770	7.9%	4.1%
Philippines	27 165	28 789	6.0%	3.9%
South Africa	24 843	22 481	-9.5%	3.0%
United Kingdom	13 433	16 715	24.4%	2.2%
Brazil	12 702	15 007	18.1%	2.0%
Fiji	14 109	14 986	6.2%	2.0%
Vietnam	12 533	14 758	17.8%	2.0%
Sri Lanka	12 212	12 497	2.3%	1.7%
Papua New Guinea	9 737	12 188	25.2%	1.6%
Russian Federation	10 055	11 562	15.0%	1.6%
Iran	7 715	7 375	-4.4%	1.0%
Argentina	4 215	7 049	67.2%	0.9%
Other countries	108 515	119 190	9.8%	16.0%
<b>sub total Offshore</b>	<b>671 073</b>	<b>745 629</b>	<b>11.1%</b>	<b>100 %</b>
<b>Onshore</b>				
India	2 080	2 346	12.8%	11.6%
China, Peoples Republic of	1 827	2 142	17.2%	10.6%
United Kingdom	1 793	1 738	-3.1%	8.6%
Korea, South	1 482	1 187	-19.9%	5.9%
United States of America	1 033	1 009	-2.3%	5.0%
Malaysia	906	964	6.4%	4.8%
Brazil	688	649	-5.7%	3.2%
Italy	505	634	25.5%	3.1%
Philippines	266	614	130.8%	3.0%
Germany, Fed Republic of	638	549	-13.9%	2.7%
Greece	438	454	3.7%	2.2%
Vietnam	299	441	47.5%	2.2%
Canada	487	416	-14.6%	2.1%
Ireland, Republic of	424	408	-3.8%	2.0%
France	369	402	8.9%	2.0%
Other countries	6 085	6 227	2.3%	30.9%
<b>sub total Onshore</b>	<b>19 320</b>	<b>20 180</b>	<b>4.5%</b>	<b>100 %</b>
<b>Total</b>	<b>690 393</b>	<b>765 809</b>	<b>10.9%</b>	

# 1 Lodged

## 1.22 Number of subclass 679 Sponsored Family Visitor visa applications lodged in 2012-13 to 31 March 2013 by citizenship country - comparison with previous financial year

Citizenship Country	2011-12 to 31/03/12	2012-13 to 31/03/13	% Change from 2011-12	2012-13 as % of Total
Vietnam	3 571	3 757	5.2%	17.0%
China, Peoples Republic of	2 701	2 722	0.8%	12.3%
Philippines	1 826	2 131	16.7%	9.6%
Lebanon	1 431	2 063	44.2%	9.3%
India	1 563	2 006	28.3%	9.1%
Bangladesh	966	1 254	29.8%	5.7%
Sri Lanka	795	909	14.3%	4.1%
Iran	734	754	2.7%	3.4%
Pakistan	564	685	21.5%	3.1%
Cambodia	531	635	19.6%	2.9%
Nepal	190	322	69.5%	1.5%
Iraq	270	306	13.3%	1.4%
Egypt	252	277	9.9%	1.3%
Syrian Arab Republic	230	241	4.8%	1.1%
FYR Macedonia	260	241	-7.3%	1.1%
Other countries	3 283	3 802	15.8%	17.2%
<b>Total</b>	<b>19 167</b>	<b>22 105</b>	<b>15.3%</b>	<b>100 %</b>

## 1.23 Number of subclass 976 Electronic Travel Authority (Visitor) visa applications lodged in 2012-13 to 31 March 2013 by citizenship country - comparison with previous financial year

Citizenship Country	2011-12 to 31/03/12	2012-13 to 31/03/13	% Change from 2011-12	2012-13 as % of Total
United States of America	235 469	245 357	4.2%	16.6%
Japan	230 190	229 394	-0.3%	15.5%
United Kingdom	255 165	223 533	-12.4%	15.1%
Malaysia	129 297	143 676	11.1%	9.7%
Korea, South	122 063	111 281	-8.8%	7.5%
Singapore	83 263	104 390	25.4%	7.1%
Canada	78 629	74 427	-5.3%	5.0%
HKSAR of the PRC	53 443	58 978	10.4%	4.0%
Germany, Fed Republic of	59 833	55 438	-7.3%	3.7%
France	58 377	47 995	-17.8%	3.2%
Taiwan	45 142	45 247	0.2%	3.1%
Italy	27 710	25 859	-6.7%	1.7%
Ireland, Republic of	23 767	20 523	-13.6%	1.4%
Netherlands, Kingdom of The	22 687	19 273	-15.0%	1.3%
Switzerland	18 440	17 897	-2.9%	1.2%
Other countries	61 278	56 679	-7.5%	3.8%
<b>Total</b>	<b>1 504 753</b>	<b>1 479 947</b>	<b>-1.6%</b>	<b>100 %</b>

# 1 Lodged

1.24 Number of subclass 977 Electronic Travel Authority (Business Entrant - Short Validity) visa applications lodged in 2012-13 to 31 March 2013 by citizenship country - comparison with previous financial year

Citizenship Country	2011-12 to 31/03/12	2012-13 to 31/03/13	% Change from 2011-12	2012-13 as % of Total
United States of America	49 921	43 700	-12.5%	33.4%
United Kingdom	18 024	15 721	-12.8%	12.0%
Japan	14 916	14 865	-0.3%	11.4%
Singapore	10 467	9 221	-11.9%	7.1%
Canada	8 814	7 810	-11.4%	6.0%
Malaysia	8 835	7 603	-13.9%	5.8%
Germany, Fed Republic of	6 175	5 368	-13.1%	4.1%
Korea, South	3 928	4 215	7.3%	3.2%
France	4 664	3 969	-14.9%	3.0%
Netherlands, Kingdom of The	3 532	2 918	-17.4%	2.2%
Italy	2 692	2 513	-6.6%	1.9%
HKSAR of the PRC	2 562	2 283	-10.9%	1.7%
Taiwan	2 342	2 128	-9.1%	1.6%
Sweden	1 547	1 254	-18.9%	1.0%
Spain	1 286	1 095	-14.9%	0.8%
Other countries	7 467	6 118	-18.1%	4.7%
<b>Total</b>	<b>147 172</b>	<b>130 781</b>	<b>-11.1%</b>	<b>100 %</b>

# 1 Lodged

1.25 elodged rate for subclass 676 Tourist visa applications lodged in the 3 month period between 1 January 2013 and 31 March 2013 by client location - comparison with previous four periods

Citizenship Country	01/01/12 to 31/03/12	01/04/12 to 30/06/12	01/07/12 to 30/09/12	01/10/12 to 31/12/12	01/01/13 to 31/03/13
<b>Offshore</b>					
United Kingdom	96.6%	94.4%	96.1%	96.9%	97.6%
Brazil	43.4%	81.9%	91.6%	87.8%	92.4%
Argentina	39.0%	88.4%	87.7%	86.7%	93.9%
Chile	68.2%	69.3%	74.1%	75.6%	86.8%
Germany, Fed Republic of	94.4%	91.9%	89.8%	94.5%	96.7%
Saudi Arabia	82.4%	77.3%	86.9%	89.1%	89.5%
France	98.1%	98.4%	98.2%	98.8%	99.0%
Ireland, Republic of	98.5%	98.2%	97.0%	97.2%	98.0%
United States of America	89.8%	88.1%	90.7%	90.6%	90.9%
Italy	96.9%	97.8%	98.8%	99.3%	98.4%
Poland	95.1%	98.7%	96.0%	97.2%	98.1%
Switzerland	96.5%	99.1%	99.0%	99.3%	98.5%
Croatia	80.5%	82.1%	84.6%	78.7%	85.1%
Netherlands, Kingdom of The	97.7%	95.7%	98.1%	98.1%	98.8%
United Arab Emirates	68.9%	74.1%	81.1%	82.4%	66.2%
Other countries	85.8%	84.5%	85.6%	88.4%	86.6%
<b>All Offshore</b>	<b>78.5%</b>	<b>85.3%</b>	<b>90.2%</b>	<b>90.5%</b>	<b>92.6%</b>
<b>Onshore</b>					
United Kingdom	58.7%	51.7%	42.3%	52.8%	63.2%
United States of America	58.0%	45.8%	49.3%	57.9%	59.9%
Korea, South	42.8%	55.2%	52.3%	54.4%	48.5%
Italy	48.8%	48.1%	56.3%	51.4%	60.3%
Malaysia	45.6%	62.9%	49.2%	68.8%	53.7%
Greece	40.3%	57.5%	55.2%	52.8%	56.7%
Brazil	5.9%	6.5%	9.7%	4.1%	15.2%
Canada	53.1%	49.6%	39.3%	49.2%	62.2%
France	50.0%	46.3%	44.8%	48.4%	55.5%
Germany, Fed Republic of	42.3%	29.7%	19.3%	18.0%	37.2%
Ireland, Republic of	55.0%	52.6%	41.7%	53.7%	50.0%
Japan	34.5%	46.8%	40.8%	50.0%	52.0%
Spain	47.6%	42.6%	34.4%	56.7%	48.2%
Singapore	46.1%	64.0%	36.1%	51.2%	36.3%
Switzerland	26.5%	21.4%	25.6%	32.0%	39.6%
Other countries	42.6%	41.9%	36.9%	47.4%	52.0%
<b>All Onshore</b>	<b>46.3%</b>	<b>46.2%</b>	<b>41.4%</b>	<b>47.4%</b>	<b>52.9%</b>
<b>All 676 Tourist</b>	<b>72.6%</b>	<b>80.2%</b>	<b>84.9%</b>	<b>85.9%</b>	<b>86.5%</b>

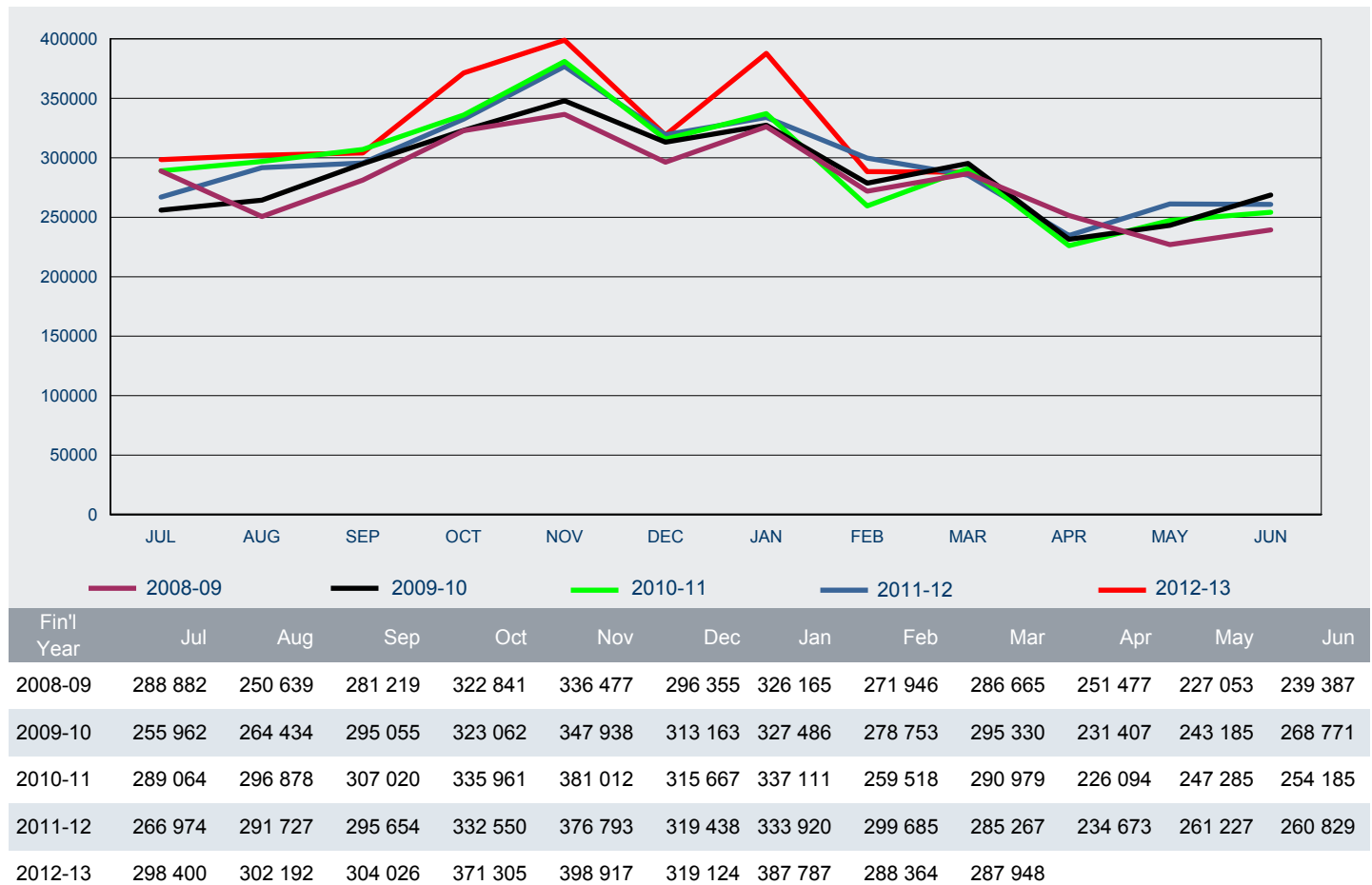
Note: only includes eligible passport countries for online subclass 676 visa applications.



# 2 Granted

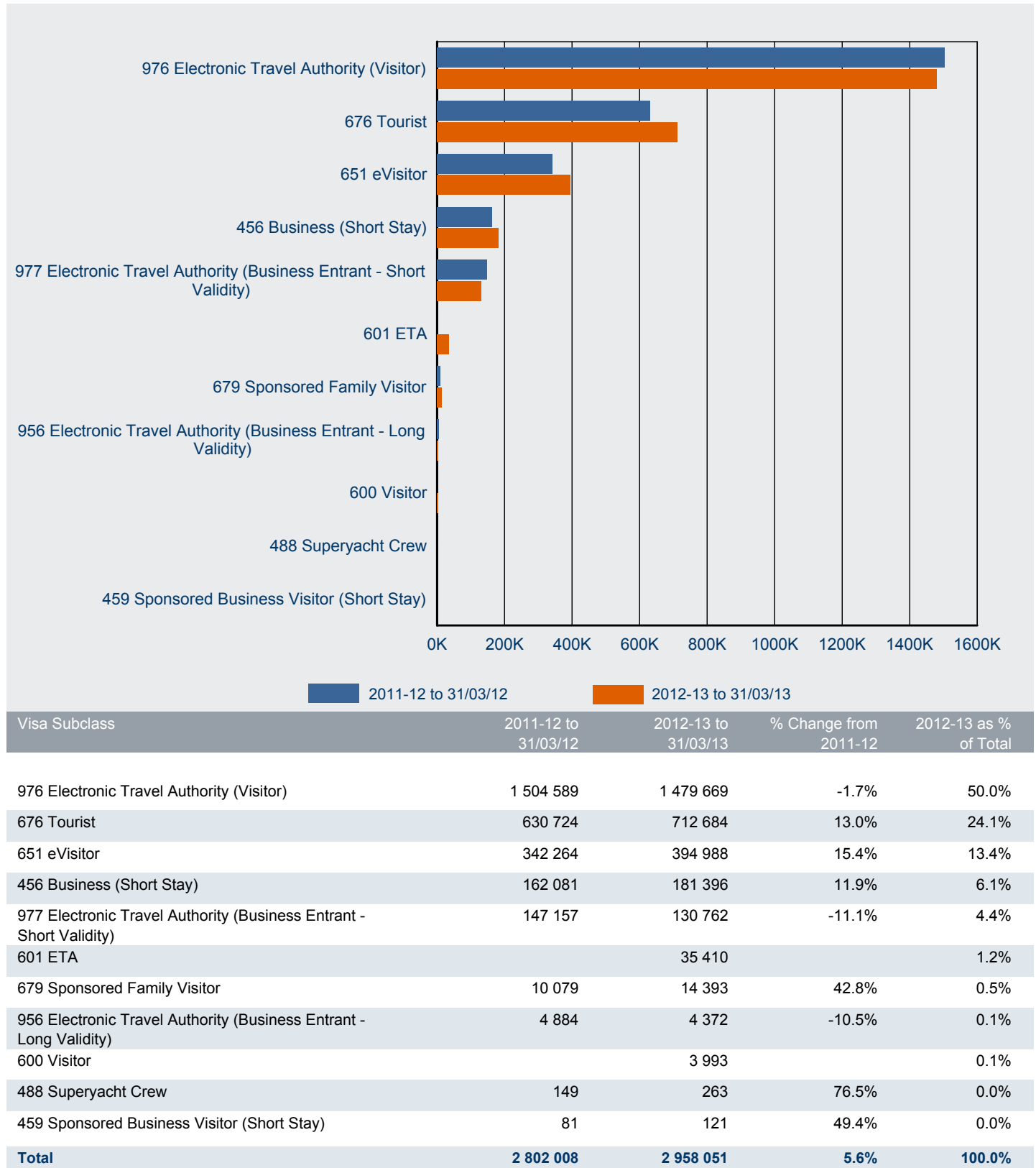
## 2 Granted

2.01 Number of Visitor visa applications granted in 2012-13 to 31 March 2013 by month - comparison with previous four financial years



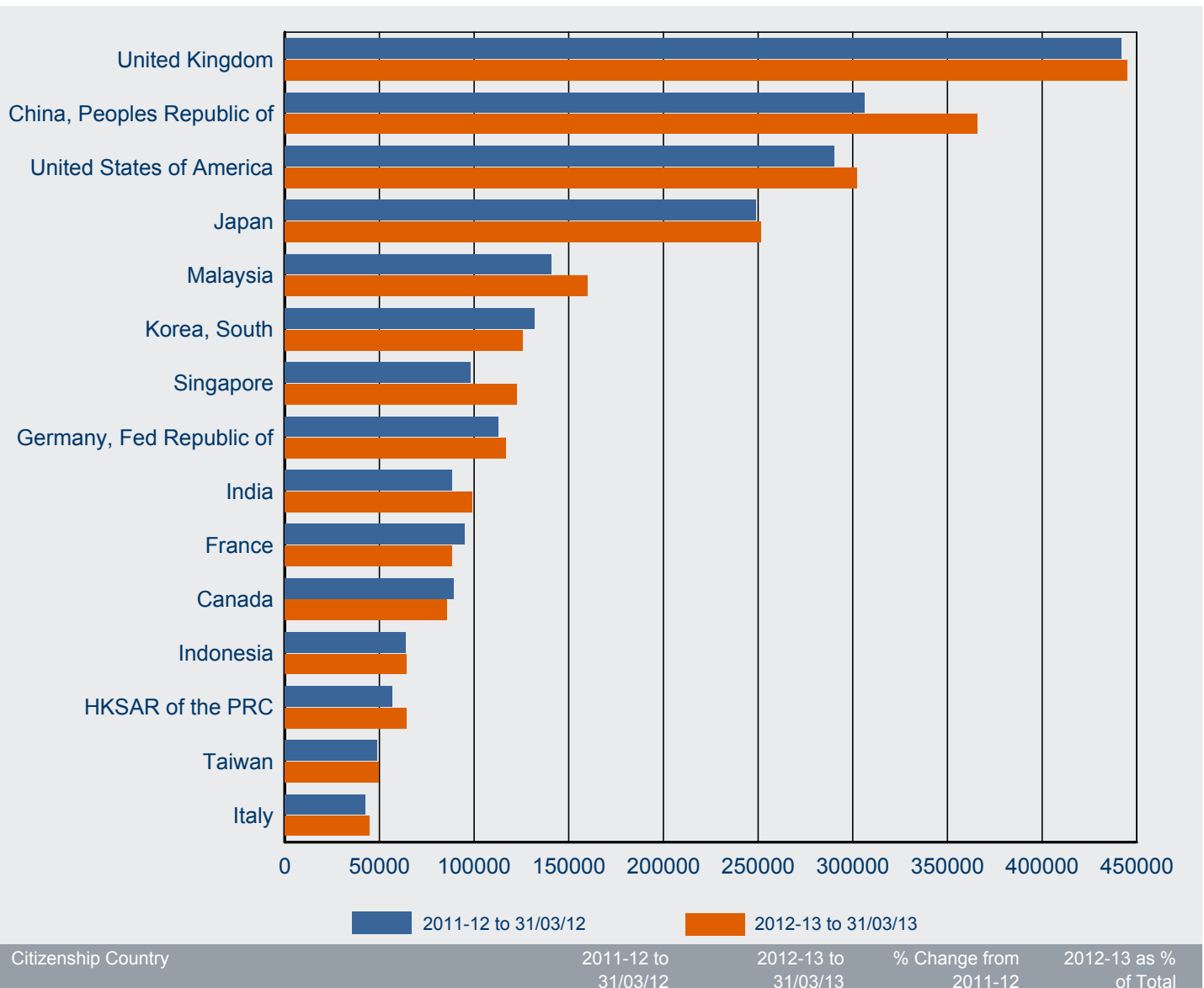
## 2 Granted

2.02 Number of Visitor visa applications granted in 2012-13 to 31 March 2013 by visa subclass - comparison with same period in previous year



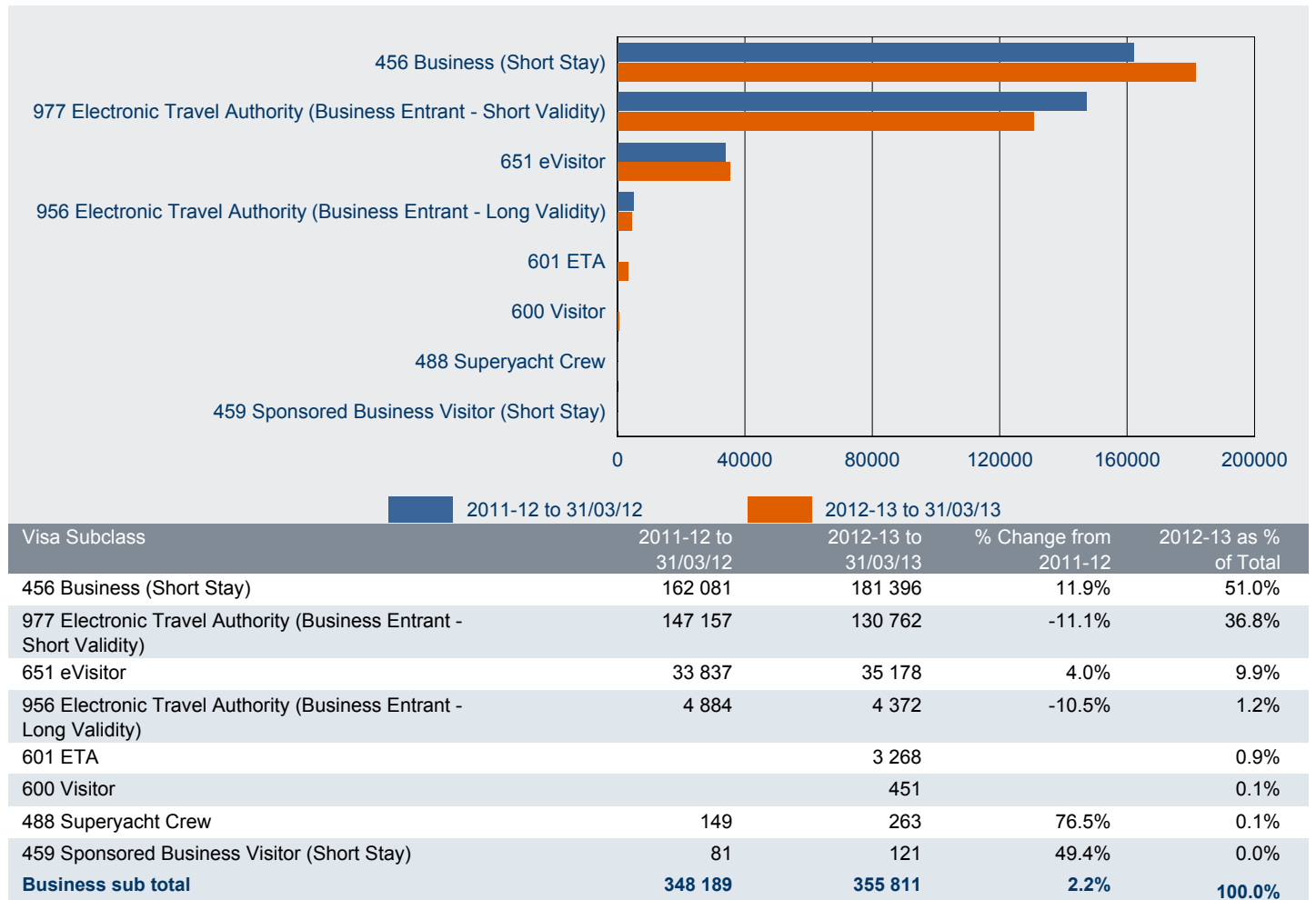
# 2 Granted

2.03 Number of Visitor visa applications granted in 2012-13 to 31 March 2013 by citizenship country - comparison with same period in previous year

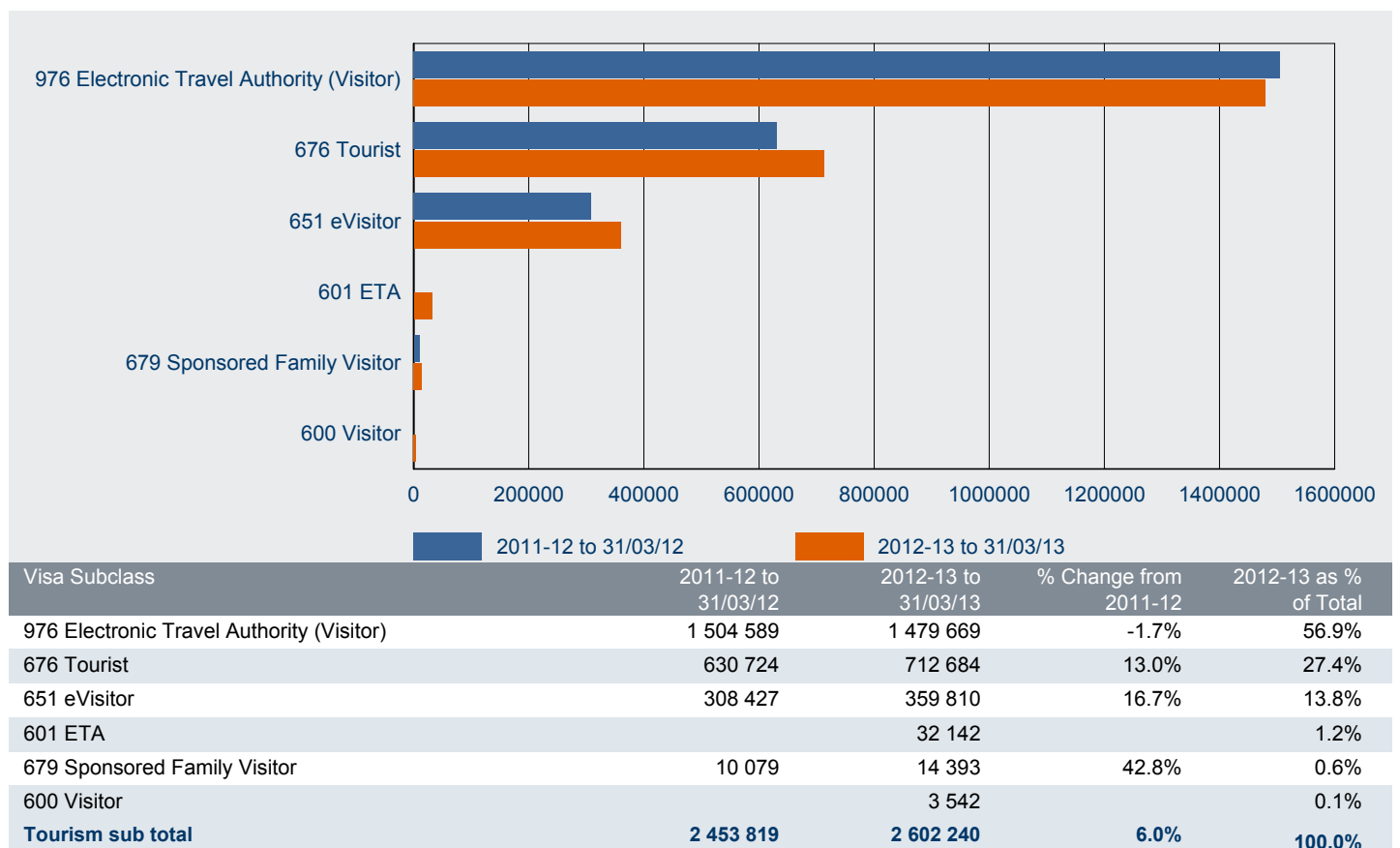


## 2 Granted

### 2.04 Number of business Visitor visa applications granted in 2012-13 to 31 March 2013 by visa subclass - comparison with same period in previous year

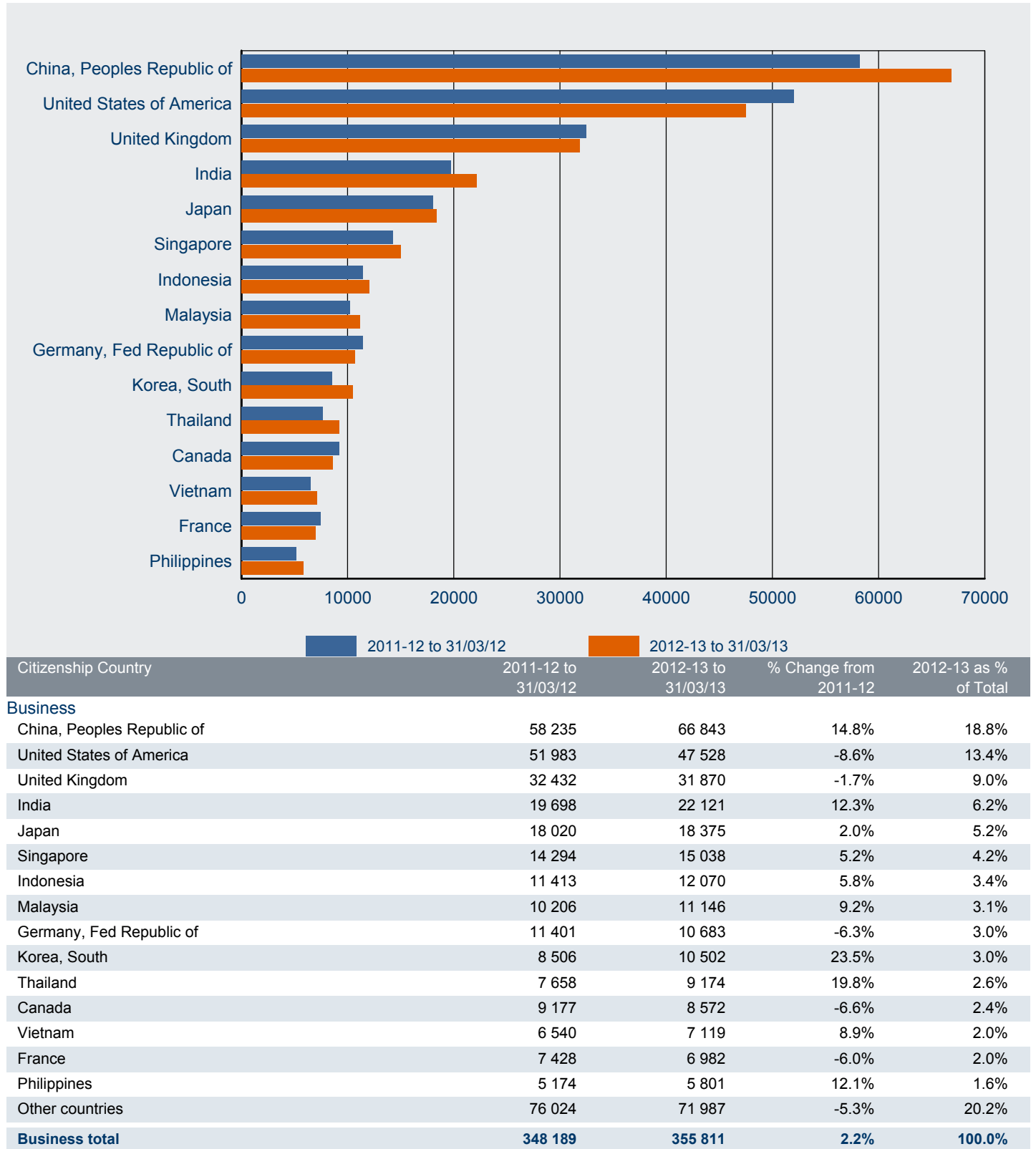


### 2.05 Number of tourism Visitor visa applications granted in 2012-13 to 31 March 2013 by visa subclass - comparison with same period in previous year



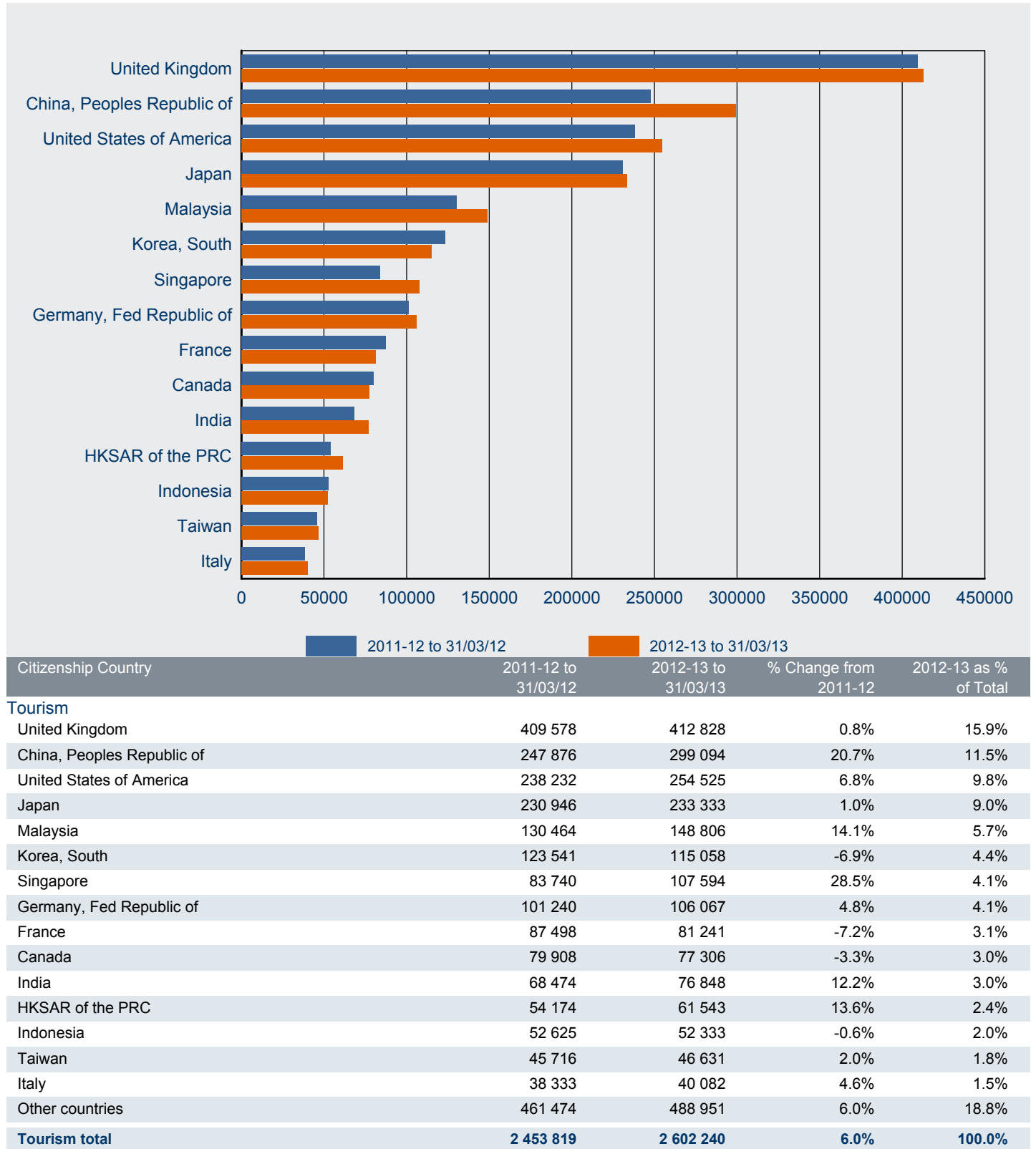
## 2 Granted

2.06 Number of business Visitor visa applications granted in 2012-13 to 31 March 2013 by citizenship country - comparison with same period in previous year



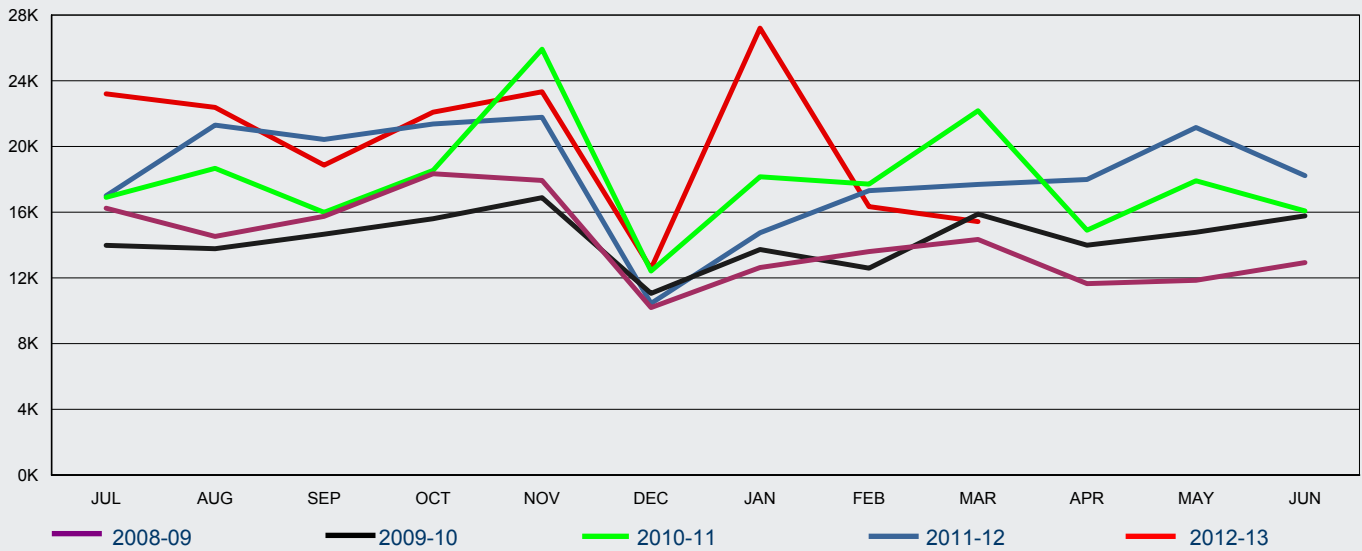
## 2 Granted

2.07 Number of tourism Visitor visa applications granted in 2012-13 to 31 March 2013 by citizenship country - comparison with same period in previous year



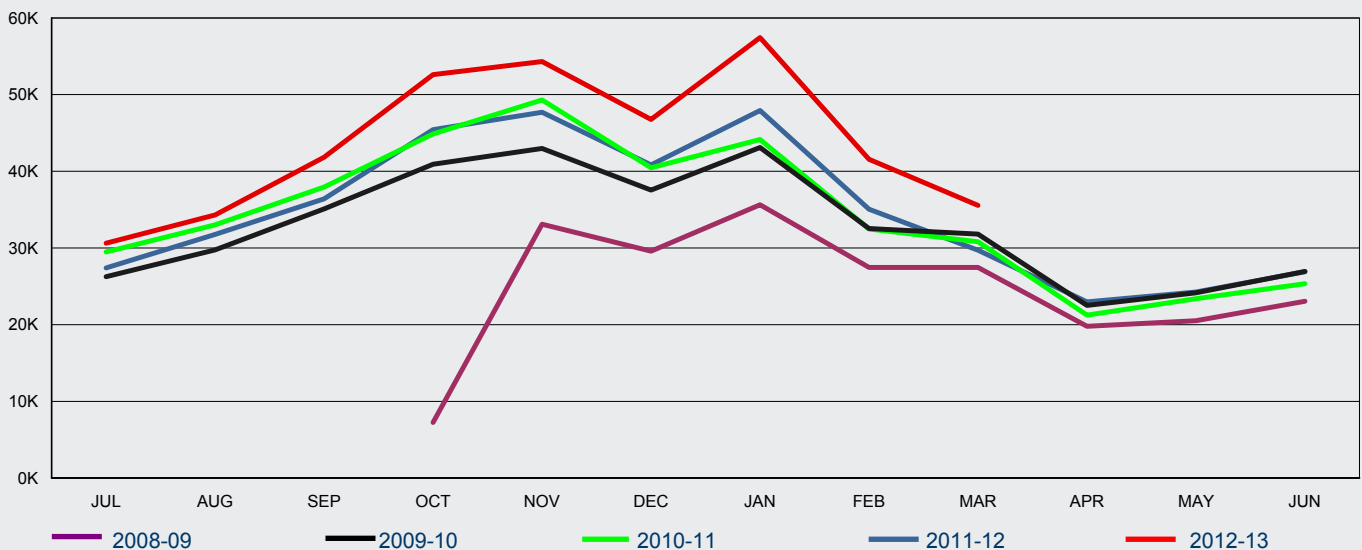
# 2 Granted

2.08 Number of subclass 456 Business (Short Stay) visa applications granted in 2012-13 to 31 March 2013 - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	16 248	14 527	15 746	18 343	17 932	10 197	12 633	13 601	14 337	11 656	11 856	12 935	<b>170 011</b>
2009-10	13 980	13 778	14 660	15 600	16 888	11 059	13 725	12 595	15 884	13 988	14 782	15 783	<b>172 722</b>
2010-11	16 908	18 667	15 988	18 545	25 925	12 422	18 156	17 714	22 172	14 902	17 915	16 082	<b>215 396</b>
2011-12	17 002	21 299	20 424	21 367	21 778	10 448	14 752	17 317	17 694	17 994	21 160	18 229	<b>219 464</b>
2012-13	23 202	22 378	18 863	22 084	23 328	12 568	27 202	16 339	15 432				<b>181 396</b>

2.09 Total number of subclass 651 eVisitor visa applications granted in 2012-13 to 31 March 2013 - comparison with previous two financial years

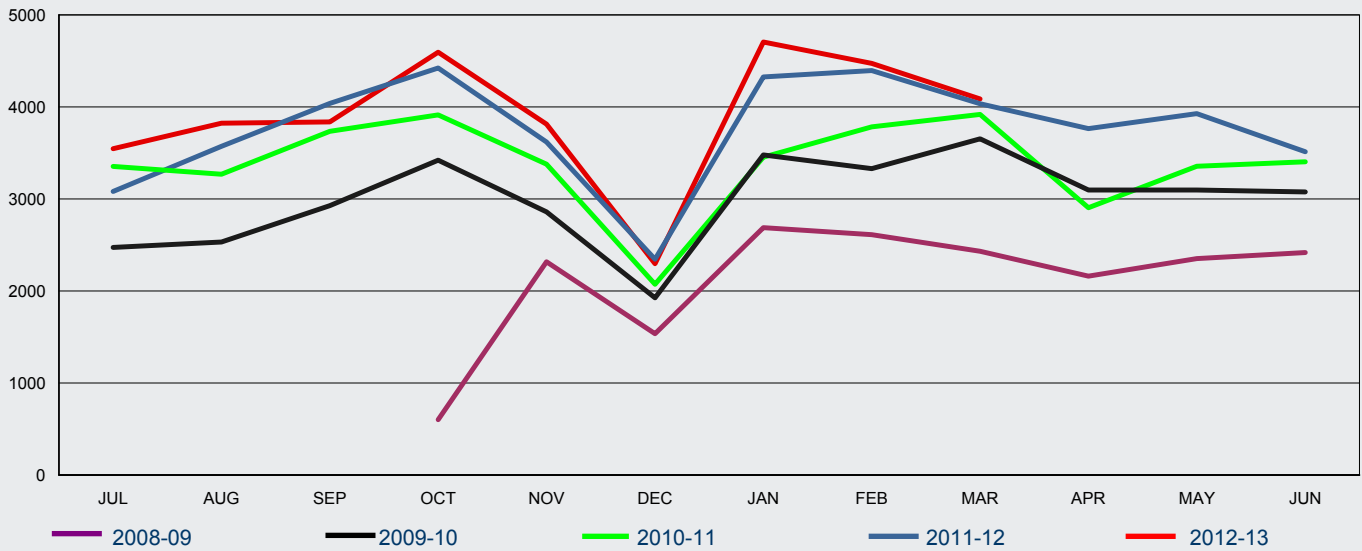


FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09				7 253	33 094	29 588	35 629	27 459	27 472	19 785	20 513	23 046	<b>223 839</b>
2009-10	26 266	29 749	35 100	40 927	42 977	37 558	43 113	32 534	31 808	22 519	24 150	26 938	<b>393 639</b>
2010-11	29 475	33 020	37 940	44 879	49 301	40 456	44 145	32 486	30 818	21 245	23 386	25 351	<b>412 502</b>
2011-12	27 393	31 772	36 409	45 444	47 702	40 828	47 937	35 064	29 715	22 961	24 256	26 905	<b>416 386</b>
2012-13	30 624	34 308	41 843	52 602	54 312	46 768	57 427	41 556	35 548				<b>394 988</b>



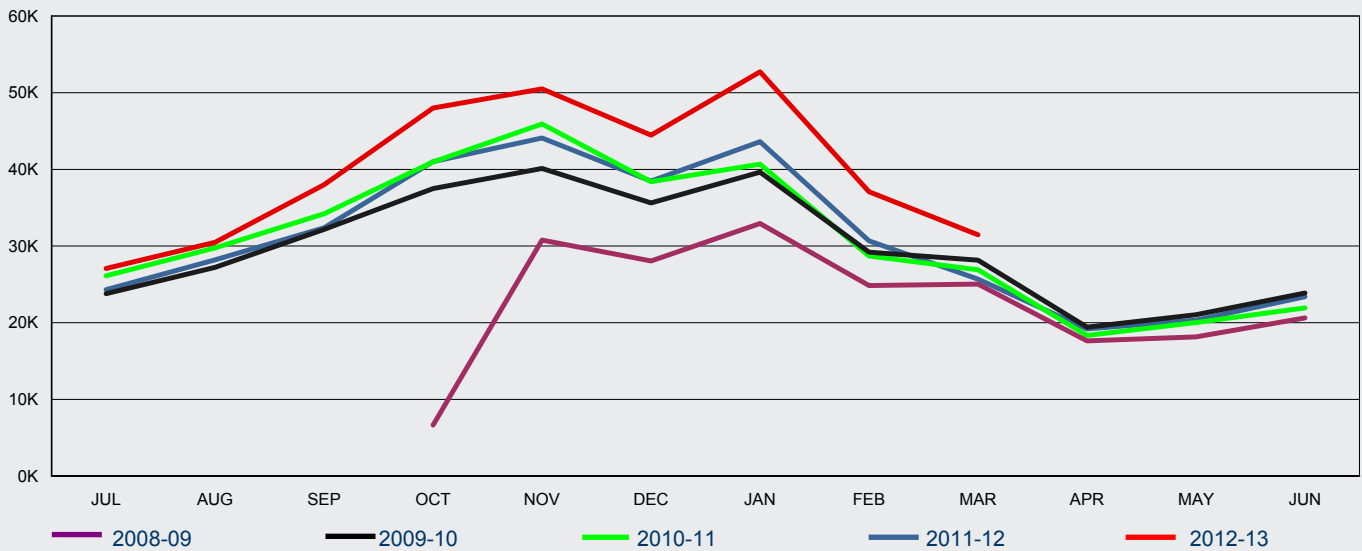
# 2 Granted

## 2.10 Number of subclass 651 eVisitor (business stream) visa applications granted in 2012-13 to 31 March 2013 - comparison with previous two financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09				602	2 318	1 536	2 688	2 612	2 432	2 162	2 352	2 419	<b>19 121</b>
2009-10	2 473	2 533	2 927	3 422	2 860	1 926	3 478	3 330	3 654	3 097	3 098	3 077	<b>35 875</b>
2010-11	3 355	3 270	3 735	3 914	3 378	2 073	3 455	3 784	3 919	2 906	3 356	3 405	<b>40 550</b>
2011-12	3 082	3 572	4 038	4 423	3 620	2 345	4 326	4 396	4 035	3 764	3 927	3 514	<b>45 042</b>
2012-13	3 546	3 823	3 838	4 595	3 813	2 296	4 706	4 473	4 088				<b>35 178</b>

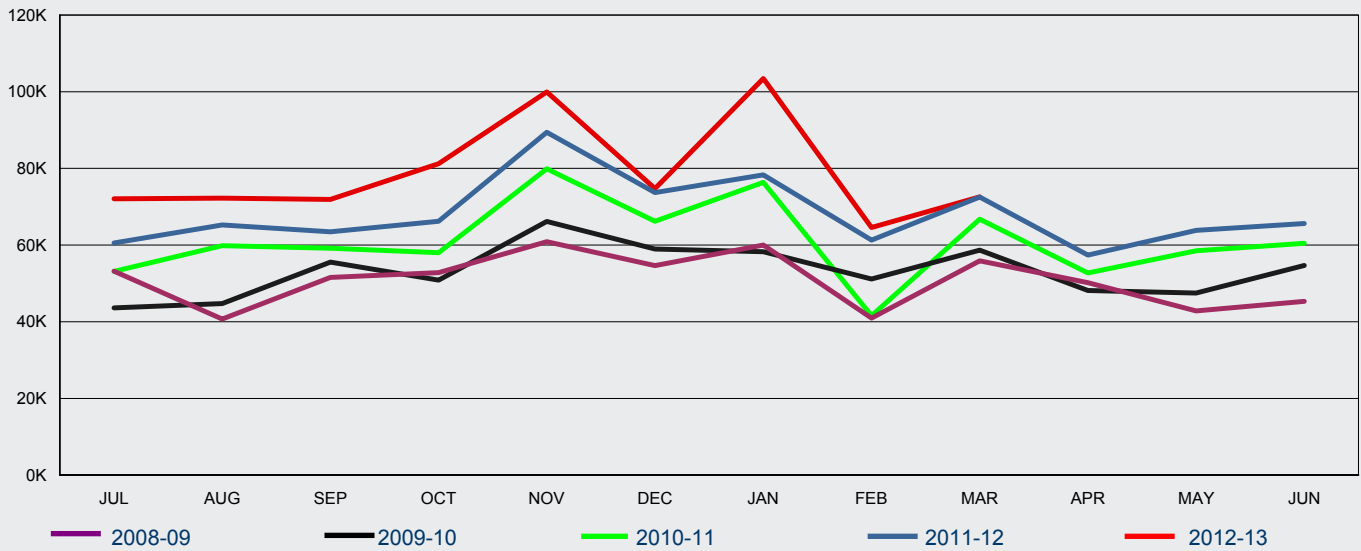
## 2.11 Number of subclass 651 eVisitor (tourism stream) visa applications granted in 2012-13 to 31 March 2013 - comparison with previous two financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09				6 651	30 776	28 052	32 941	24 847	25 040	17 623	18 161	20 627	<b>204 718</b>
2009-10	23 793	27 216	32 173	37 505	40 117	35 632	39 635	29 204	28 154	19 422	21 052	23 861	<b>357 764</b>
2010-11	26 120	29 750	34 205	40 965	45 923	38 383	40 690	28 702	26 899	18 339	20 030	21 946	<b>371 952</b>
2011-12	24 311	28 200	32 371	41 021	44 082	38 483	43 611	30 668	25 680	19 197	20 329	23 391	<b>371 344</b>
2012-13	27 078	30 485	38 005	48 007	50 499	44 472	52 721	37 083	31 460				<b>359 810</b>

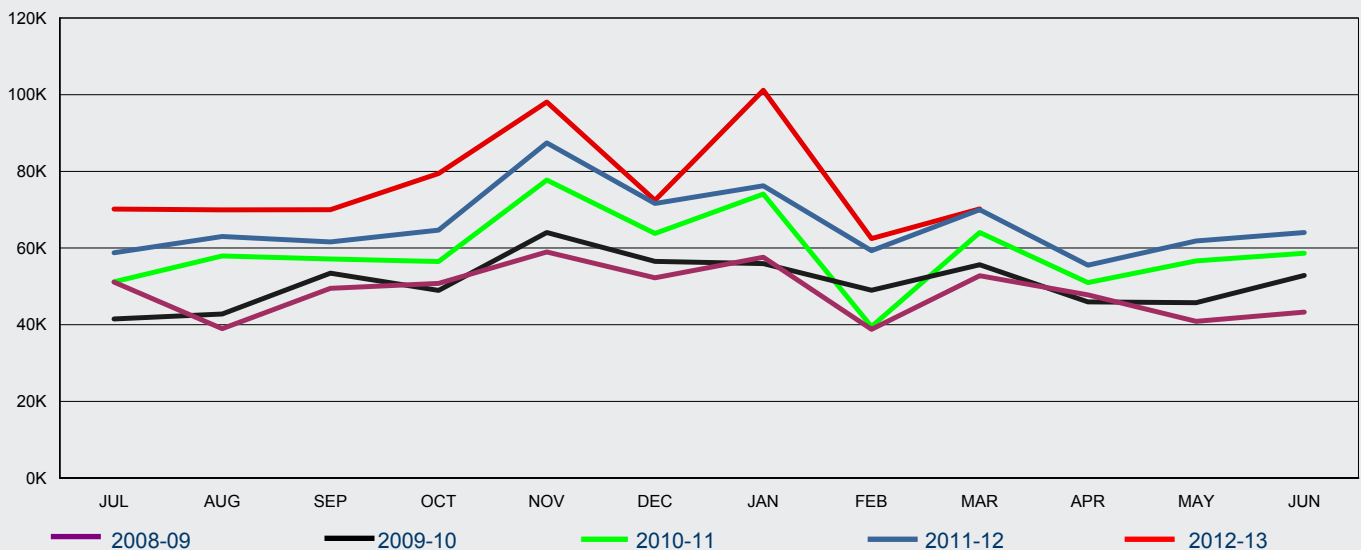
# 2 Granted

## 2.12 Total number of subclass 676 Tourist visa applications granted in 2012-13 to 31 March 2013 - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	53 198	40 706	51 545	52 795	60 862	54 647	60 010	40 951	55 893	50 201	42 843	45 312	<b>608 963</b>
2009-10	43 630	44 719	55 545	50 841	66 144	58 955	58 252	51 167	58 682	48 158	47 499	54 666	<b>638 258</b>
2010-11	53 156	59 848	59 192	58 016	79 907	66 188	76 371	41 573	66 763	52 742	58 514	60 474	<b>732 744</b>
2011-12	60 535	65 252	63 471	66 200	89 433	73 694	78 310	61 293	72 536	57 368	63 820	65 608	<b>817 520</b>
2012-13	72 074	72 222	71 898	81 203	99 941	74 722	103 447	64 600	72 577				<b>712 684</b>

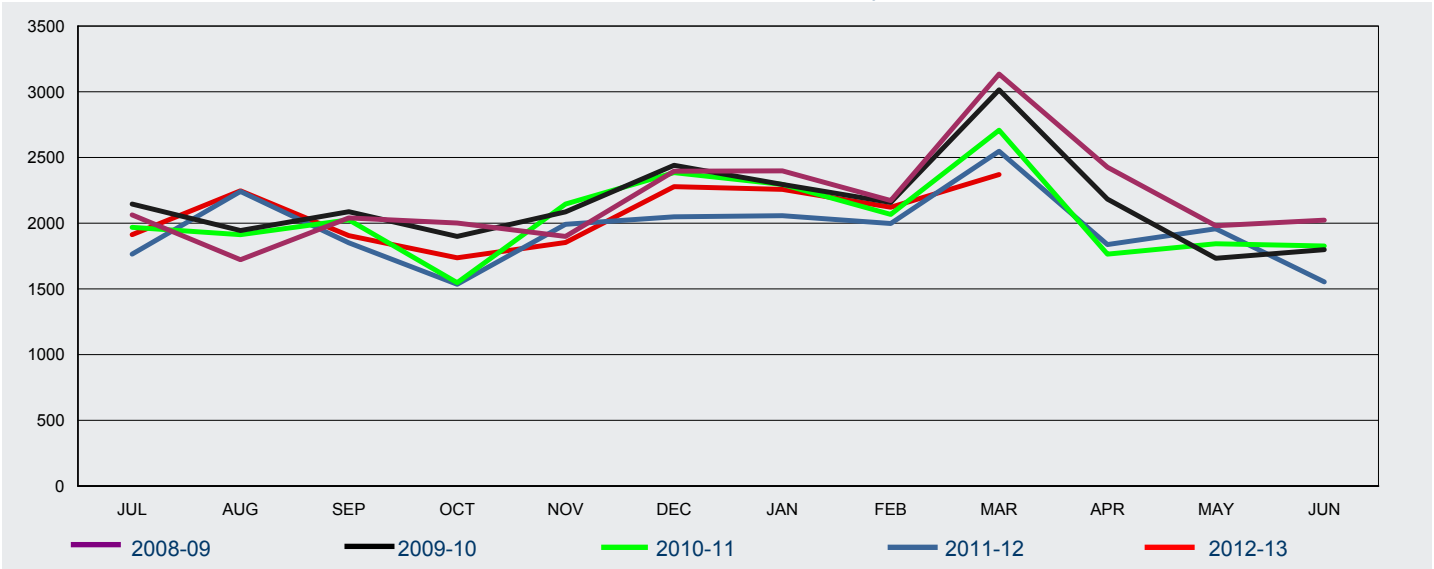
## 2.13 Number of subclass 676 Tourist visa applications granted in 2012-13 to 31 March 2013 where the client was OFFSHORE - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	51 135	38 984	49 505	50 794	58 963	52 251	57 612	38 779	52 759	47 775	40 862	43 289	<b>582 708</b>
2009-10	41 485	42 775	53 458	48 942	64 058	56 515	55 957	49 009	55 668	45 975	45 766	52 867	<b>612 475</b>
2010-11	51 187	57 935	57 167	56 469	77 762	63 803	74 076	39 506	64 056	50 978	56 670	58 647	<b>708 256</b>
2011-12	58 771	63 011	61 620	64 665	87 442	71 646	76 253	59 296	69 989	55 531	61 863	64 055	<b>794 142</b>
2012-13	70 161	69 976	69 993	79 466	98 088	72 444	101 190	62 479	70 207				<b>694 004</b>

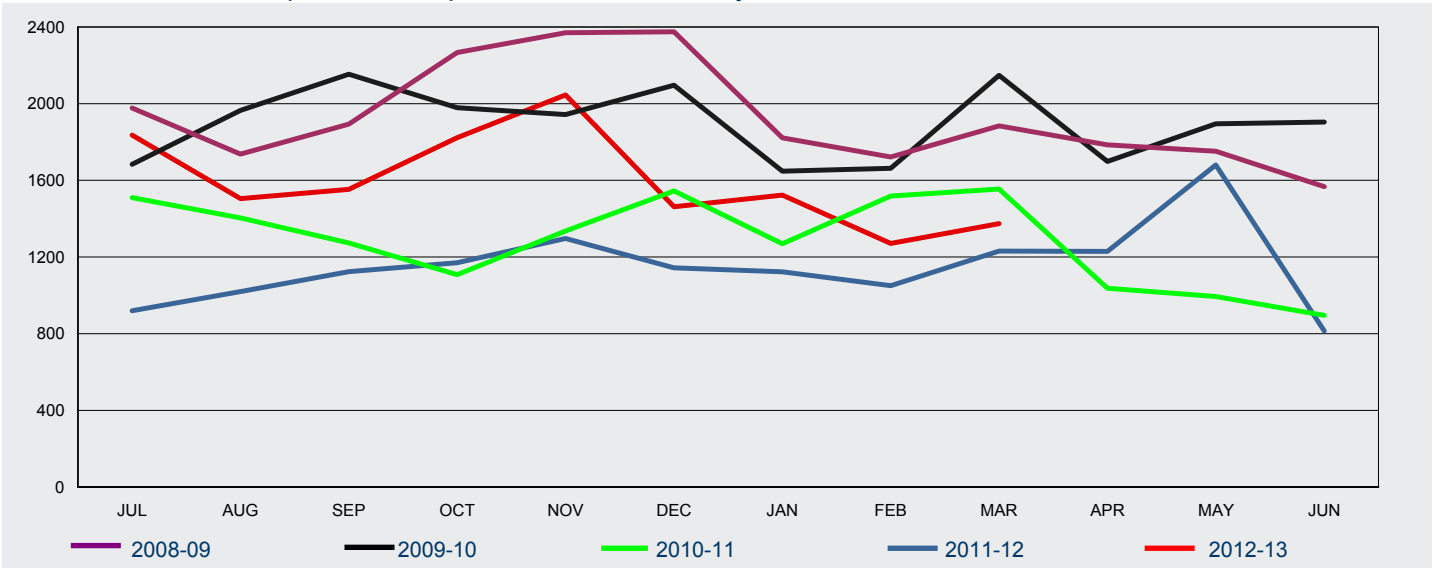
# 2 Granted

## 2.14 Number of subclass 676 Tourist visa applications granted in 2012-13 to 31 March 2013 where the client was ONSHORE - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	2 063	1 722	2 040	2 001	1 899	2 396	2 398	2 172	3 134	2 426	1 981	2 023	<b>26 255</b>
2009-10	2 145	1 944	2 087	1 899	2 086	2 440	2 295	2 158	3 014	2 183	1 733	1 799	<b>25 783</b>
2010-11	1 969	1 913	2 025	1 547	2 145	2 385	2 295	2 067	2 707	1 764	1 844	1 827	<b>24 488</b>
2011-12	1 764	2 241	1 851	1 535	1 991	2 048	2 057	1 997	2 547	1 837	1 957	1 553	<b>23 378</b>
2012-13	1 913	2 246	1 905	1 737	1 853	2 278	2 257	2 121	2 370				<b>18 680</b>

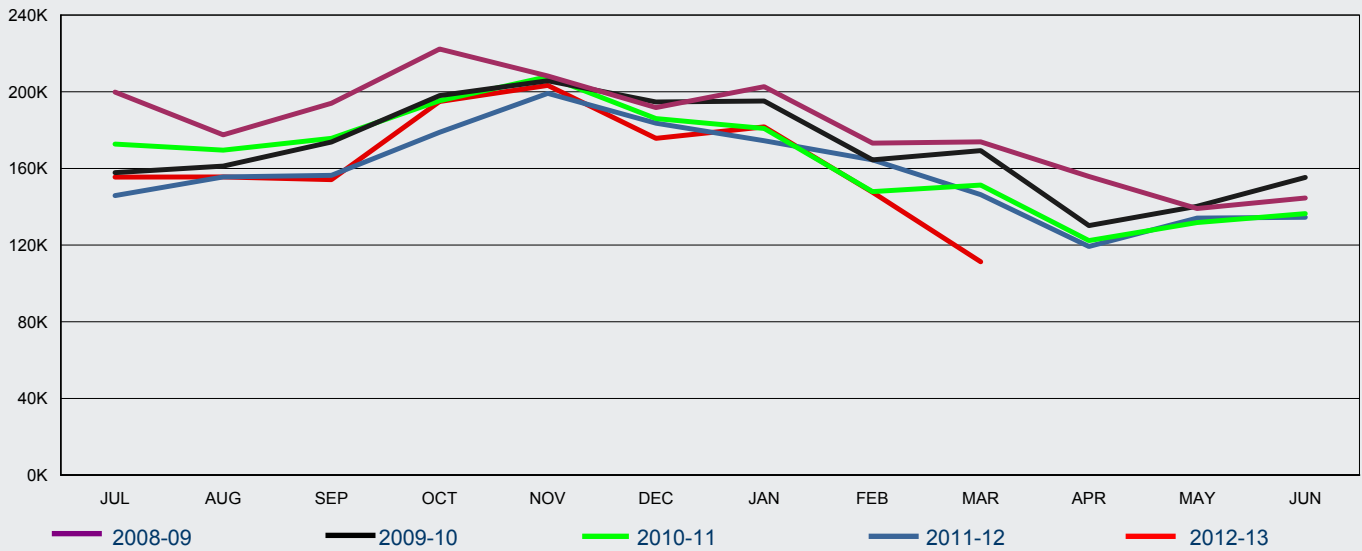
## 2.15 Number of subclass 679 Sponsored Family Visitor visa applications granted in 2012-13 to 31 March 2013 - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	1 977	1 737	1 893	2 267	2 370	2 375	1 822	1 722	1 884	1 785	1 752	1 567	<b>23 151</b>
2009-10	1 684	1 965	2 154	1 979	1 943	2 096	1 648	1 663	2 148	1 699	1 895	1 904	<b>22 778</b>
2010-11	1 510	1 404	1 273	1 108	1 336	1 545	1 269	1 518	1 555	1 037	994	896	<b>15 445</b>
2011-12	920	1 020	1 124	1 170	1 297	1 144	1 123	1 050	1 231	1 229	1 680	814	<b>13 802</b>
2012-13	1 836	1 505	1 553	1 823	2 046	1 462	1 523	1 271	1 374				<b>14 393</b>

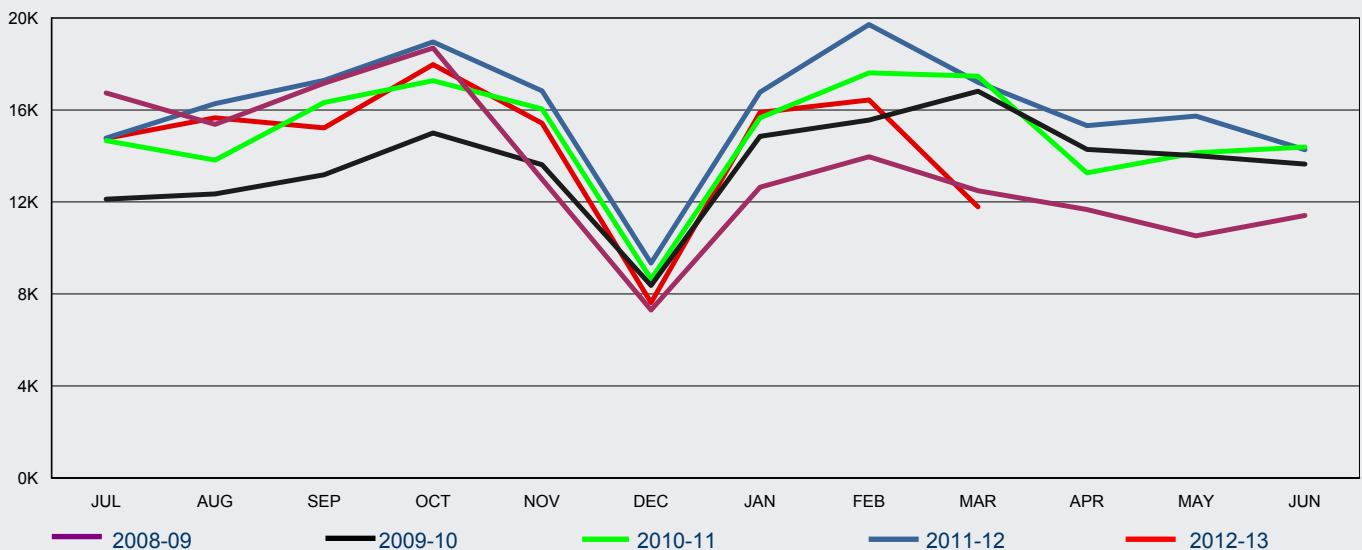
# 2 Granted

## 2.16 Number of subclass 976 Electronic Travel Authority (Visitor) visa applications granted in 2012-13 to 31 March 2013 - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	199 826	177 500	194 000	222 337	208 227	191 781	202 637	173 226	173 845	155 797	139 049	144 554	<b>2 182 779</b>
2009-10	157 781	161 197	173 765	197 986	205 759	194 670	195 132	164 447	169 306	130 192	140 248	155 283	<b>2 045 766</b>
2010-11	172 697	169 566	175 693	195 378	207 882	186 018	180 831	147 902	151 359	122 361	131 757	136 438	<b>1 977 882</b>
2011-12	145 808	155 531	156 358	178 834	199 178	183 613	174 456	164 482	146 329	119 264	134 098	134 543	<b>1 892 494</b>
2012-13	155 437	155 523	154 108	194 948	203 346	175 703	181 728	147 568	111 308				<b>1 479 669</b>

## 2.17 Number of subclass 977 Electronic Travel Authority (Business Entrant - Short Validity) visa applications granted in 2012-13 to 31 March 2013 - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	16 736	15 370	17 160	18 697	12 986	7 301	12 638	13 968	12 488	11 667	10 528	11 413	<b>160 952</b>
2009-10	12 121	12 347	13 181	14 999	13 616	8 371	14 852	15 557	16 812	14 287	14 015	13 643	<b>163 801</b>
2010-11	14 666	13 817	16 322	17 270	16 049	8 644	15 656	17 615	17 470	13 266	14 136	14 389	<b>179 300</b>
2011-12	14 776	16 274	17 289	18 955	16 829	9 339	16 776	19 715	17 204	15 316	15 732	14 272	<b>192 477</b>
2012-13	14 762	15 657	15 222	17 971	15 418	7 617	15 895	16 433	11 787				<b>130 762</b>

## 2 Granted

2.19 Number of subclass 456 Business (Short Stay) visa applications granted in 2012-13 to 31 March 2013 by citizenship country - comparison with same period in previous year

Citizenship Country	2011-12 to 31/03/12	2012-13 to 31/03/13	% Change from 2011-12	2012-13 as % of Total
China, Peoples Republic of	58 228	66 582	14.3%	36.7%
India	19 689	22 057	12.0%	12.2%
Indonesia	11 393	12 003	5.4%	6.6%
Thailand	7 646	9 170	19.9%	5.1%
Vietnam	6 539	7 116	8.8%	3.9%
Korea, South	4 555	6 145	34.9%	3.4%
Philippines	5 153	5 768	11.9%	3.2%
Singapore	3 763	5 510	46.4%	3.0%
South Africa	5 190	4 200	-19.1%	2.3%
Papua New Guinea	3 306	3 648	10.3%	2.0%
Malaysia	1 322	3 333	152.1%	1.8%
Japan	1 971	2 294	16.4%	1.3%
Russian Federation	2 089	2 096	0.3%	1.2%
United Kingdom	883	1 837	108.0%	1.0%
Fiji	1 377	1 638	19.0%	0.9%
Other countries	28 977	27 999	-3.4%	15.4%
<b>Total</b>	<b>162 081</b>	<b>181 396</b>	<b>11.9%</b>	<b>100 %</b>

# 2 Granted

## 2.20 Number of subclass 651 eVisitor visa applications granted in 2012-13 to 31 March 2013 by visa type and citizenship country - comparison with same period in previous year

Citizenship Country	2011-12 to 31/03/12	2012-13 to 31/03/13	% Change from 2011-12	2012-13 as % of Total
<b>Business</b>				
United Kingdom	12 510	13 040	4.2%	37.1%
Germany, Fed Republic of	4 649	4 621	-0.6%	13.1%
France	2 503	2 596	3.7%	7.4%
Netherlands, Kingdom of The	1 960	2 184	11.4%	6.2%
Italy	1 375	1 673	21.7%	4.8%
Spain	1 037	1 161	12.0%	3.3%
Poland	1 250	1 118	-10.6%	3.2%
Sweden	1 008	1 107	9.8%	3.1%
Denmark	1 017	954	-6.2%	2.7%
Ireland, Republic of	929	913	-1.7%	2.6%
Norway	648	669	3.2%	1.9%
Belgium	523	646	23.5%	1.8%
Finland	539	586	8.7%	1.7%
Switzerland	598	545	-8.9%	1.5%
Romania	514	489	-4.9%	1.4%
Other countries	2 777	2 876	3.6%	8.2%
<b>sub total Business</b>	<b>33 837</b>	<b>35 178</b>	<b>4.0%</b>	<b>100 %</b>
<b>Tourism</b>				
United Kingdom	140 116	167 194	19.3%	46.5%
Germany, Fed Republic of	37 228	44 527	19.6%	12.4%
France	26 799	29 640	10.6%	8.2%
Ireland, Republic of	13 584	14 577	7.3%	4.1%
Netherlands, Kingdom of The	13 027	14 140	8.5%	3.9%
Sweden	10 776	12 727	18.1%	3.5%
Italy	9 019	11 405	26.5%	3.2%
Switzerland	6 532	8 075	23.6%	2.2%
Poland	6 384	7 088	11.0%	2.0%
Spain	6 326	6 584	4.1%	1.8%
Denmark	5 171	6 133	18.6%	1.7%
Norway	4 803	5 560	15.8%	1.5%
Finland	4 195	4 746	13.1%	1.3%
Czech Republic	4 554	4 532	-0.5%	1.3%
Austria	2 776	3 553	28.0%	1.0%
Other countries	17 137	19 329	12.8%	5.4%
<b>sub total Tourism</b>	<b>308 427</b>	<b>359 810</b>	<b>16.7%</b>	<b>100 %</b>
<b>Total</b>	<b>342 264</b>	<b>394 988</b>	<b>15.4%</b>	

## 2 Granted

2.21 Number of subclass 676 Tourist visa applications granted in 2012-13 to 31 March 2013 by client location and citizenship country - comparison with same period in previous year

Citizenship Country	2011-12 to 31/03/12	2012-13 to 31/03/13	% Change from 2011-12	2012-13 as % of Total
<b>Offshore</b>				
China, Peoples Republic of	244 404	292 007	19.5%	42.1%
India	65 356	72 772	11.3%	10.5%
Indonesia	52 270	51 838	-0.8%	7.5%
Thailand	25 618	28 008	9.3%	4.0%
Philippines	23 221	25 563	10.1%	3.7%
South Africa	24 653	21 639	-12.2%	3.1%
United Kingdom	12 706	15 870	24.9%	2.3%
Brazil	12 349	14 702	19.1%	2.1%
Vietnam	10 517	12 792	21.6%	1.8%
Fiji	11 611	11 798	1.6%	1.7%
Papua New Guinea	8 558	11 432	33.6%	1.6%
Sri Lanka	10 214	11 386	11.5%	1.6%
Russian Federation	9 464	11 100	17.3%	1.6%
Argentina	4 046	6 922	71.1%	1.0%
Iran	5 983	5 331	-10.9%	0.8%
Other countries	91 723	100 844	9.9%	14.5%
<b>sub total Offshore</b>	<b>612 693</b>	<b>694 004</b>	<b>13.3%</b>	<b>100 %</b>
<b>Onshore</b>				
India	1 974	2 229	12.9%	11.9%
China, Peoples Republic of	1 735	2 011	15.9%	10.8%
United Kingdom	1 654	1 599	-3.3%	8.6%
Korea, South	1 344	1 059	-21.2%	5.7%
United States of America	981	936	-4.6%	5.0%
Malaysia	792	847	6.9%	4.5%
Brazil	669	630	-5.8%	3.4%
Italy	492	589	19.7%	3.2%
Philippines	234	575	145.7%	3.1%
Germany, Fed Republic of	622	529	-15.0%	2.8%
Greece	414	434	4.8%	2.3%
Canada	444	396	-10.8%	2.1%
Vietnam	273	396	45.1%	2.1%
France	343	381	11.1%	2.0%
Ireland, Republic of	395	379	-4.1%	2.0%
Other countries	5 665	5 690	0.4%	30.5%
<b>sub total Onshore</b>	<b>18 031</b>	<b>18 680</b>	<b>3.6%</b>	<b>100 %</b>
<b>Total</b>	<b>630 724</b>	<b>712 684</b>	<b>13.0%</b>	

## 2 Granted

### 2.22 Number of subclass 679 Sponsored Family Visitor visa applications granted in 2012-13 to 31 March 2013 by citizenship country - comparison with same period in previous year

Citizenship Country	2011-12 to 31/03/12	2012-13 to 31/03/13	% Change from 2011-12	2012-13 as % of Total
Vietnam	1 270	2 389	88.1%	16.6%
China, Peoples Republic of	1 737	2 082	19.9%	14.5%
India	1 144	1 653	44.5%	11.5%
Philippines	1 128	1 501	33.1%	10.4%
Bangladesh	762	1 158	52.0%	8.0%
Lebanon	520	869	67.1%	6.0%
Sri Lanka	511	691	35.2%	4.8%
Cambodia	240	452	88.3%	3.1%
Iran	356	429	20.5%	3.0%
Pakistan	325	375	15.4%	2.6%
Nepal	152	252	65.8%	1.8%
Myanmar	133	162	21.8%	1.1%
Indonesia	71	136	91.5%	0.9%
FYR Macedonia	91	135	48.4%	0.9%
Zimbabwe	86	129	50.0%	0.9%
Other countries	1 553	1 980	27.5%	13.8%
<b>Total</b>	<b>10 079</b>	<b>14 393</b>	<b>42.8%</b>	<b>100 %</b>

### 2.23 Number of subclass 976 Electronic Travel Authority (Visitor) visa applications granted in 2012-13 to 31 March 2013 by citizenship country - comparison with same period in previous year

Citizenship Country	2011-12 to 31/03/12	2012-13 to 31/03/13	% Change from 2011-12	2012-13 as % of Total
United States of America	235 454	245 331	4.2%	16.6%
Japan	230 185	229 390	-0.3%	15.5%
United Kingdom	255 098	223 481	-12.4%	15.1%
Malaysia	129 291	143 624	11.1%	9.7%
Korea, South	122 034	111 263	-8.8%	7.5%
Singapore	83 234	104 356	25.4%	7.1%
Canada	78 618	74 416	-5.3%	5.0%
HKSAR of the PRC	53 437	58 954	10.3%	4.0%
Germany, Fed Republic of	59 824	55 437	-7.3%	3.7%
France	58 368	47 992	-17.8%	3.2%
Taiwan	45 202	45 231	0.1%	3.1%
Italy	27 706	25 855	-6.7%	1.7%
Ireland, Republic of	23 756	20 516	-13.6%	1.4%
Netherlands, Kingdom of The	22 684	19 267	-15.1%	1.3%
Switzerland	18 436	17 896	-2.9%	1.2%
Other countries	61 262	56 660	-7.5%	3.8%
<b>Total</b>	<b>1 504 589</b>	<b>1 479 669</b>	<b>-1.7%</b>	<b>100 %</b>



## 2 Granted

2.24 Number of subclass 977 Electronic Travel Authority (Business Entrant - Short Validity) visa applications granted in 2012-13 to 31 March 2013 by citizenship country - comparison with same period in previous year

Citizenship Country	2011-12 to 31/03/12	2012-13 to 31/03/13	% Change from 2011-12	2012-13 as % of Total
United States of America	49 919	43 693	-12.5%	33.4%
United Kingdom	18 022	15 716	-12.8%	12.0%
Japan	14 915	14 864	-0.3%	11.4%
Singapore	10 467	9 217	-11.9%	7.0%
Canada	8 814	7 809	-11.4%	6.0%
Malaysia	8 834	7 606	-13.9%	5.8%
Germany, Fed Republic of	6 174	5 366	-13.1%	4.1%
Korea, South	3 928	4 214	7.3%	3.2%
France	4 663	3 968	-14.9%	3.0%
Netherlands, Kingdom of The	3 531	2 917	-17.4%	2.2%
Italy	2 691	2 513	-6.6%	1.9%
HKSAR of the PRC	2 562	2 283	-10.9%	1.7%
Taiwan	2 337	2 130	-8.9%	1.6%
Sweden	1 547	1 254	-18.9%	1.0%
Spain	1 286	1 095	-14.9%	0.8%
Other countries	7 467	6 117	-18.1%	4.7%
<b>Total</b>	<b>147 157</b>	<b>130 762</b>	<b>-11.1%</b>	<b>100 %</b>



# 3 Grant rate

For this section:

A grant rate is defined as:

$$\frac{\text{Number of grants}}{\text{Number of decisions}} \times 100$$

where the number of decisions equals the number of grants plus the number of refusals.

A grant rate of 0.00% indicates that no applications were decided during the reporting period.

# 3 Grant rate

3.01 Grant rate of Visitor visa applications decided in the 3 month period between 1 January 2013 and 31 March 2013 by visa type and visa subclass - comparison with previous four periods

Visa Subclass	01/01/12 to 31/03/12	01/04/12 to 30/06/12	01/07/12 to 30/09/12	01/10/12 to 31/12/12	01/01/13 to 31/03/13
<b>Business</b>					
456 Business (Short Stay)	96.1%	96.1%	96.2%	96.5%	96.5%
459 Sponsored Business Visitor (Short Stay)	97.0%	100.0%	100.0%	100.0%	100.0%
488 Superyacht Crew	96.1%	100.0%	100.0%	93.1%	96.1%
651 eVisitor	98.9%	99.2%	99.0%	98.7%	98.9%
956 Electronic Travel Authority (Business Entrant - Long Validity)	100.0%	100.0%	100.0%	100.0%	100.0%
977 Electronic Travel Authority (Business Entrant - Short Validity)	100.0%	100.0%	100.0%	100.0%	100.0%
<b>All Business</b>	<b>98.2%</b>	<b>98.0%</b>	<b>97.9%</b>	<b>98.0%</b>	<b>98.1%</b>
<b>Tourism</b>					
651 eVisitor	99.2%	99.1%	99.3%	99.3%	99.1%
676 Tourist	91.8%	90.7%	92.6%	93.5%	93.5%
679 Sponsored Family Visitor	55.2%	62.0%	68.4%	63.9%	60.0%
976 Electronic Travel Authority (Visitor)	100.0%	100.0%	100.0%	100.0%	100.0%
<b>All Tourism</b>	<b>97.3%</b>	<b>96.7%</b>	<b>97.5%</b>	<b>97.8%</b>	<b>97.5%</b>
<b>All</b>	<b>97.4%</b>	<b>96.9%</b>	<b>97.5%</b>	<b>97.8%</b>	<b>97.6%</b>

# 3 Grant rate

3.02 Grant rate for subclass 456 Business (Short Stay) visa applications decided in the 3 month period between 1 January 2013 and 31 March 2013 by citizenship country - comparison with previous four periods

Citizenship Country	01/01/12 to 31/03/12	01/04/12 to 30/06/12	01/07/12 to 30/09/12	01/10/12 to 31/12/12	01/01/13 to 31/03/13
China, Peoples Republic of	96.7%	97.7%	97.4%	97.9%	97.4%
India	97.1%	95.8%	96.7%	95.9%	96.6%
Korea, South	97.3%	99.8%	97.8%	99.8%	99.7%
Singapore	98.3%	98.0%	96.1%	94.4%	97.8%
Indonesia	96.2%	95.7%	98.2%	98.7%	97.3%
Thailand	98.5%	98.8%	99.2%	99.9%	99.6%
Philippines	97.1%	97.7%	97.5%	97.9%	98.1%
Malaysia	95.4%	93.6%	97.1%	96.2%	96.8%
Vietnam	97.0%	97.1%	96.7%	96.5%	97.5%
Japan	99.1%	99.2%	98.0%	99.3%	97.9%
South Africa	99.4%	99.1%	99.3%	99.4%	99.4%
Papua New Guinea	97.2%	97.4%	98.0%	98.6%	99.2%
United Kingdom	98.5%	97.9%	94.9%	96.5%	97.0%
Russian Federation	98.8%	99.5%	99.2%	98.8%	98.4%
Taiwan	98.4%	96.8%	95.9%	98.5%	97.6%
Other countries	91.8%	90.5%	90.3%	90.9%	90.0%
<b>All 456 Business (Short Stay)</b>	<b>96.1%</b>	<b>96.1%</b>	<b>96.2%</b>	<b>96.5%</b>	<b>96.5%</b>

# 3 Grant rate

3.03 Grant rate for subclass 676 Tourist visa applications decided in the 3 month period between 1 January 2013 and 31 March 2013 by client location and citizenship country - comparison with previous four periods

Citizenship Country	01/01/12 to 31/03/12	01/04/12 to 30/06/12	01/07/12 to 30/09/12	01/10/12 to 31/12/12	01/01/13 to 31/03/13
<b>Offshore</b>					
China, Peoples Republic of	95.9%	95.6%	95.9%	96.8%	97.0%
India	88.6%	86.8%	90.6%	91.8%	93.1%
Indonesia	92.6%	94.6%	96.7%	96.6%	95.3%
Thailand	92.4%	91.4%	92.7%	93.1%	94.2%
Philippines	86.4%	78.8%	88.1%	88.2%	88.9%
South Africa	98.4%	98.1%	98.4%	99.5%	99.2%
United Kingdom	96.3%	94.7%	97.7%	97.5%	96.0%
Vietnam	85.4%	87.9%	87.5%	88.1%	86.7%
Brazil	98.7%	97.8%	99.0%	99.2%	98.6%
Sri Lanka	87.9%	86.0%	92.4%	91.9%	91.8%
Fiji	78.6%	75.2%	73.6%	84.8%	81.3%
Russian Federation	94.7%	94.7%	94.6%	96.0%	94.1%
Papua New Guinea	87.6%	93.8%	91.0%	96.6%	91.9%
Argentina	96.6%	98.3%	98.4%	98.9%	98.4%
Chile	97.5%	98.5%	97.6%	98.2%	97.7%
Other countries	82.2%	82.0%	83.6%	85.5%	82.4%
<b>All Offshore</b>	<b>91.7%</b>	<b>90.6%</b>	<b>92.5%</b>	<b>93.4%</b>	<b>93.4%</b>
<b>Onshore</b>					
United Kingdom	97.2%	93.3%	94.6%	96.9%	96.6%
China, Peoples Republic of	99.2%	98.0%	98.7%	96.1%	98.4%
India	97.3%	97.8%	98.4%	98.5%	95.5%
United States of America	97.8%	95.7%	97.7%	95.5%	96.0%
Korea, South	93.1%	91.8%	91.1%	93.3%	91.3%
Italy	98.4%	97.4%	98.4%	97.1%	96.1%
Malaysia	93.4%	91.6%	91.9%	93.0%	88.3%
Greece	99.1%	92.4%	95.2%	99.2%	97.0%
Philippines	89.5%	100.0%	98.2%	97.3%	95.0%
Brazil	99.5%	98.2%	97.6%	100.0%	96.9%
Canada	94.8%	95.3%	95.3%	99.2%	96.6%
France	98.7%	97.4%	99.1%	99.1%	94.4%
Germany, Fed Republic of	95.0%	98.8%	97.8%	98.8%	96.9%
Vietnam	98.8%	97.0%	98.6%	97.1%	97.4%
Ireland, Republic of	97.7%	95.5%	97.7%	93.0%	91.7%
Other countries	96.8%	95.3%	96.3%	96.0%	94.2%
<b>All Onshore</b>	<b>96.9%</b>	<b>95.6%</b>	<b>96.5%</b>	<b>96.6%</b>	<b>95.1%</b>
<b>All 676 Tourist</b>	<b>91.8%</b>	<b>90.7%</b>	<b>92.6%</b>	<b>93.5%</b>	<b>93.5%</b>

# 3 Grant rate

3.04 Grant rate for subclass 651 eVisitor business visa applications decided in the 3 month period between 1 January 2013 and 31 March 2013 by visa type and citizenship country - comparison with previous four periods

Citizenship Country	01/01/12 to 31/03/12	01/04/12 to 30/06/12	01/07/12 to 30/09/12	01/10/12 to 31/12/12	01/01/13 to 31/03/13
Austria	98.5%	99.2%	100.0%	100.0%	99.4%
Belgium	98.3%	100.0%	99.5%	99.6%	97.6%
Bulgaria	95.1%	93.4%	95.2%	92.6%	94.0%
Cyprus	100.0%	100.0%	100.0%	100.0%	100.0%
Czech Republic	99.4%	99.4%	99.3%	100.0%	99.4%
Denmark	99.7%	100.0%	99.7%	99.7%	99.5%
Estonia	100.0%	94.7%	97.6%	95.5%	100.0%
Finland	100.0%	100.0%	100.0%	98.1%	100.0%
France	98.9%	99.2%	98.8%	98.8%	98.3%
Germany, Fed Republic of	99.7%	99.7%	99.6%	99.3%	99.3%
Greece	100.0%	100.0%	100.0%	98.2%	98.9%
Hungary	98.1%	98.0%	100.0%	100.0%	100.0%
Iceland	100.0%	100.0%	100.0%	100.0%	100.0%
Ireland, Republic of	99.7%	98.5%	98.1%	97.9%	97.3%
Italy	99.6%	99.6%	99.6%	99.4%	99.7%
Latvia	100.0%	100.0%	94.7%	96.9%	100.0%
Lithuania	100.0%	98.1%	97.9%	97.2%	100.0%
Luxembourg	100.0%	100.0%	100.0%	100.0%	100.0%
Malta	100.0%	92.9%	100.0%	0.0%	100.0%
Monaco	100.0%	100.0%	0.0%	0.0%	100.0%
Netherlands, Kingdom of The	99.0%	98.7%	99.3%	98.7%	98.8%
Norway	98.6%	99.4%	96.4%	99.5%	99.3%
Poland	99.0%	100.0%	99.4%	99.3%	99.5%
Portugal	99.1%	100.0%	100.0%	99.2%	100.0%
Romania	90.6%	96.8%	93.8%	93.5%	93.8%
Slovakia	100.0%	96.9%	100.0%	95.1%	100.0%
Slovenia	100.0%	100.0%	100.0%	100.0%	100.0%
Spain	99.4%	99.2%	98.8%	99.1%	99.8%
Sweden	99.5%	99.7%	99.7%	98.8%	99.5%
Switzerland	97.8%	99.4%	99.4%	99.4%	99.0%
United Kingdom	98.8%	99.1%	99.0%	98.6%	98.9%
Unknown	0.0%	25.0%	0.0%	0.0%	0.0%
<b>All Business</b>	<b>98.9%</b>	<b>99.2%</b>	<b>99.0%</b>	<b>98.7%</b>	<b>98.9%</b>

# 3 Grant rate

3.05 Grant rate for subclass 651 eVisitor tourism visa applications decided in the 3 month period between 1 January 2013 and 31 March 2013 by visa type and citizenship country - comparison with previous four periods

Citizenship Country	01/01/12 to 31/03/12	01/04/12 to 30/06/12	01/07/12 to 30/09/12	01/10/12 to 31/12/12	01/01/13 to 31/03/13
Andorra	100.0%	100.0%	100.0%	100.0%	100.0%
Austria	99.9%	99.7%	99.9%	99.7%	99.6%
Belgium	99.2%	99.7%	99.6%	99.4%	99.1%
Bulgaria	75.5%	80.5%	84.2%	84.1%	76.4%
Cyprus	98.8%	98.8%	98.1%	99.3%	98.8%
Czech Republic	99.5%	98.8%	99.1%	99.6%	98.7%
Denmark	99.5%	99.6%	99.6%	99.5%	99.0%
Estonia	98.4%	96.1%	98.0%	97.9%	98.9%
Finland	99.8%	99.5%	99.9%	99.9%	99.4%
France	99.2%	99.4%	99.4%	99.3%	99.2%
Germany, Fed Republic of	99.6%	99.7%	99.7%	99.7%	99.6%
Greece	98.1%	97.5%	98.0%	99.2%	99.2%
Hungary	97.4%	96.2%	98.2%	97.6%	95.8%
Iceland	100.0%	100.0%	100.0%	100.0%	100.0%
Ireland, Republic of	99.2%	98.9%	99.3%	99.1%	99.0%
Italy	99.2%	99.5%	99.5%	99.7%	99.5%
Latvia	93.9%	93.8%	93.2%	96.9%	94.9%
Liechtenstein	100.0%	100.0%	100.0%	100.0%	100.0%
Lithuania	97.0%	96.2%	91.8%	93.3%	90.8%
Luxembourg	100.0%	100.0%	100.0%	100.0%	100.0%
Malta	100.0%	96.2%	98.6%	98.3%	100.0%
Monaco	0.0%	0.0%	100.0%	100.0%	100.0%
Netherlands, Kingdom of The	99.7%	99.6%	99.7%	99.5%	99.3%
Norway	99.5%	99.8%	99.6%	99.7%	99.0%
Poland	99.3%	99.6%	99.4%	99.3%	99.4%
Portugal	99.0%	98.8%	98.6%	98.4%	98.9%
Romania	71.0%	72.3%	73.5%	76.9%	68.1%
San Marino	0.0%	0.0%	0.0%	100.0%	100.0%
Slovakia	97.9%	96.4%	98.5%	98.0%	97.5%
Slovenia	99.8%	100.0%	100.0%	99.4%	99.7%
Spain	99.4%	99.7%	99.7%	99.6%	99.2%
Sweden	99.2%	99.4%	99.8%	99.7%	99.4%
Switzerland	99.9%	99.5%	99.7%	99.6%	99.4%
United Kingdom	99.6%	99.5%	99.7%	99.5%	99.5%
Vatican City State Holy See	100.0%	100.0%	100.0%	0.0%	0.0%
Unknown	12.5%	27.3%	33.3%	6.7%	0.0%
<b>All Tourism</b>	<b>99.2%</b>	<b>99.1%</b>	<b>99.3%</b>	<b>99.3%</b>	<b>99.1%</b>



# 4 Auto grant rate for eLodged applications

For this section:

An auto grant rate is defined as:

$$\frac{\text{Number of auto granted}}{\text{Number of grants for elodged applications}} \times 100$$

An auto grant rate of 0.0% indicates that no applications were received during the reporting period, or that any applications lodged were not auto granted.

# 4 Auto grant rate for eLodged applications

4.01 Auto grant rate for eLodged subclass 676 Tourist visa applications granted in the 3 month period between 1 January 2013 and 31 March 2013 by client location and citizenship country - comparison with previous four periods

Citizenship Country	01/01/12 to 31/03/12	01/04/12 to 30/06/12	01/07/12 to 30/09/12	01/10/12 to 31/12/12	01/01/13 to 31/03/13
<b>Offshore</b>					
United Kingdom	70.3%	63.7%	70.3%	71.3%	72.3%
Brazil	52.7%	45.4%	52.1%	45.5%	51.9%
Germany, Fed Republic of	77.5%	74.3%	80.2%	80.7%	82.4%
Argentina	63.6%	61.4%	63.2%	52.2%	57.6%
Chile	49.4%	49.9%	50.7%	53.4%	54.3%
Saudi Arabia	51.8%	42.8%	49.6%	52.5%	51.3%
France	72.7%	66.1%	67.9%	66.7%	67.8%
Italy	80.4%	77.4%	80.8%	82.0%	83.2%
Ireland, Republic of	73.5%	68.1%	70.7%	69.8%	73.8%
Switzerland	86.0%	81.7%	87.7%	86.4%	82.3%
Netherlands, Kingdom of The	80.5%	76.5%	84.6%	77.6%	82.8%
India	73.3%	70.6%	54.6%	87.6%	96.9%
United States of America	46.6%	49.3%	51.0%	54.9%	50.9%
Poland	41.7%	31.5%	42.8%	41.1%	48.5%
Spain	80.5%	78.7%	81.1%	79.3%	82.2%
Other countries	54.4%	43.5%	49.5%	53.8%	55.0%
<b>All Offshore</b>	<b>63.0%</b>	<b>54.8%</b>	<b>61.6%</b>	<b>60.3%</b>	<b>63.2%</b>
<b>Onshore</b>					
United Kingdom	54.1%	57.6%	55.6%	56.0%	61.5%
Italy	66.4%	61.6%	68.7%	62.6%	70.6%
Greece	77.9%	67.6%	86.0%	82.1%	76.2%
United States of America	42.4%	33.1%	38.1%	43.4%	46.9%
India	15.8%	31.7%	29.0%	29.5%	30.7%
Canada	46.4%	37.7%	51.2%	51.7%	50.0%
Ireland, Republic of	44.7%	50.7%	40.0%	39.3%	60.3%
France	34.7%	51.9%	36.2%	52.9%	47.3%
China, Peoples Republic of	17.4%	36.5%	33.3%	37.8%	30.9%
Germany, Fed Republic of	67.2%	45.1%	34.8%	47.6%	62.5%
Korea, South	15.4%	16.4%	18.2%	21.3%	21.2%
Philippines	0.0%	17.4%	24.2%	21.9%	33.7%
Malaysia	13.2%	23.3%	23.2%	28.9%	24.4%
Switzerland	77.8%	46.7%	87.5%	68.0%	58.8%
Sweden	35.5%	36.4%	20.0%	30.0%	47.2%
Other countries	13.7%	14.4%	15.2%	17.7%	14.0%
<b>All Onshore</b>	<b>34.7%</b>	<b>31.8%</b>	<b>30.1%</b>	<b>35.3%</b>	<b>39.3%</b>
<b>All 676 Tourist</b>	<b>59.3%</b>	<b>52.7%</b>	<b>59.4%</b>	<b>58.5%</b>	<b>60.4%</b>

# 4 Auto grant rate for eLodged applications

4.02 Auto grant rate for eLodged subclass 651 eVisitor business visa applications granted in the 3 month period between 1 January 2013 and 31 March 2013 by visa type and citizenship country - comparison with previous four periods

Citizenship Country	01/01/12 to 31/03/12	01/04/12 to 30/06/12	01/07/12 to 30/09/12	01/10/12 to 31/12/12	01/01/13 to 31/03/13
Austria	94.7%	93.3%	93.6%	89.2%	96.8%
Belgium	80.9%	84.6%	83.0%	82.2%	81.5%
Bulgaria	4.3%	12.4%	8.8%	3.6%	12.8%
Cyprus	94.1%	89.7%	94.7%	90.9%	100.0%
Czech Republic	51.3%	44.7%	66.4%	61.1%	56.4%
Denmark	89.2%	92.2%	94.1%	89.7%	90.9%
Estonia	88.9%	97.2%	82.5%	88.1%	84.4%
Finland	94.0%	95.6%	93.8%	92.4%	94.9%
France	83.9%	83.7%	81.0%	81.1%	81.7%
Germany, Fed Republic of	88.7%	91.1%	91.4%	88.6%	89.3%
Greece	95.8%	98.8%	97.1%	97.2%	93.3%
Hungary	75.2%	89.7%	87.0%	62.6%	74.6%
Iceland	100.0%	87.5%	100.0%	100.0%	93.3%
Ireland, Republic of	77.6%	81.6%	82.0%	82.4%	78.6%
Italy	95.5%	91.8%	91.9%	91.7%	93.6%
Latvia	47.8%	44.4%	47.2%	29.0%	52.2%
Lithuania	66.7%	86.8%	65.2%	68.6%	72.3%
Luxembourg	75.0%	100.0%	85.7%	66.7%	100.0%
Malta	75.0%	92.3%	100.0%	0.0%	100.0%
Monaco	0.0%	25.0%	0.0%	0.0%	0.0%
Netherlands, Kingdom of The	88.4%	85.6%	85.7%	87.8%	85.1%
Norway	89.0%	83.1%	94.1%	88.2%	85.3%
Poland	72.5%	67.9%	71.9%	69.7%	71.1%
Portugal	88.7%	92.9%	84.2%	81.7%	84.9%
Romania	8.7%	5.4%	4.1%	2.3%	6.6%
Slovakia	61.2%	59.7%	67.3%	65.5%	75.8%
Slovenia	97.9%	94.3%	90.2%	93.2%	93.3%
Spain	87.3%	91.6%	90.7%	86.3%	87.1%
Sweden	92.4%	89.0%	86.0%	89.3%	92.2%
Switzerland	85.3%	87.2%	86.1%	83.1%	83.6%
United Kingdom	85.5%	85.2%	86.8%	85.7%	86.4%
<b>All Business</b>	<b>83.9%</b>	<b>84.3%</b>	<b>85.2%</b>	<b>82.4%</b>	<b>84.4%</b>

# 4 Auto grant rate for eLodged applications

4.03 Auto grant rate for eLodged subclass 651 eVisitor tourism visa applications granted in the 3 month period between 1 January 2013 and 31 March 2013 by visa type and citizenship country - comparison with previous four periods

Citizenship Country	01/01/12 to 31/03/12	01/04/12 to 30/06/12	01/07/12 to 30/09/12	01/10/12 to 31/12/12	01/01/13 to 31/03/13
Andorra	100.0%	100.0%	100.0%	100.0%	80.0%
Austria	94.3%	94.1%	96.3%	94.4%	95.1%
Belgium	84.3%	86.5%	86.4%	85.7%	85.8%
Bulgaria	20.8%	21.1%	29.6%	26.3%	23.3%
Cyprus	90.5%	92.9%	93.9%	89.5%	92.0%
Czech Republic	61.3%	56.3%	75.7%	73.6%	56.7%
Denmark	92.8%	91.8%	94.5%	92.9%	93.6%
Estonia	90.7%	89.3%	94.6%	90.7%	93.7%
Finland	95.8%	95.5%	95.5%	95.6%	95.0%
France	84.8%	85.7%	85.6%	82.6%	85.5%
Germany, Fed Republic of	92.1%	92.8%	93.9%	92.6%	93.6%
Greece	96.2%	93.2%	96.5%	95.2%	96.8%
Hungary	81.9%	82.5%	82.1%	80.8%	79.0%
Iceland	97.7%	97.1%	95.7%	92.9%	91.0%
Ireland, Republic of	85.1%	85.9%	85.3%	82.7%	84.7%
Italy	93.9%	94.7%	95.4%	95.0%	94.4%
Latvia	67.1%	63.3%	70.7%	64.4%	73.9%
Liechtenstein	77.8%	100.0%	81.8%	90.9%	80.0%
Lithuania	80.8%	82.8%	67.3%	58.9%	61.2%
Luxembourg	90.9%	92.9%	98.1%	80.3%	83.9%
Malta	94.4%	84.0%	97.2%	93.2%	87.3%
Monaco	0.0%	0.0%	66.7%	66.7%	100.0%
Netherlands, Kingdom of The	91.3%	91.1%	91.0%	90.9%	90.7%
Norway	92.8%	92.5%	94.4%	93.2%	93.7%
Poland	66.2%	69.5%	73.3%	70.5%	70.4%
Portugal	87.0%	89.9%	90.3%	88.0%	89.7%
Romania	23.0%	24.4%	29.7%	19.0%	25.2%
San Marino	0.0%	0.0%	0.0%	100.0%	100.0%
Slovakia	64.6%	62.0%	67.9%	74.0%	69.1%
Slovenia	94.7%	97.1%	97.6%	97.2%	97.7%
Spain	93.7%	93.9%	94.0%	92.1%	92.5%
Sweden	91.1%	88.5%	91.9%	91.5%	91.6%
Switzerland	90.3%	91.7%	90.9%	90.4%	91.0%
United Kingdom	90.7%	90.8%	91.8%	90.6%	91.5%
Vatican City State Holy See	0.0%	100.0%	100.0%	0.0%	0.0%
Unknown	0.0%	66.7%	85.7%	100.0%	0.0%
<b>All Tourism</b>	<b>88.7%</b>	<b>88.8%</b>	<b>90.1%</b>	<b>88.8%</b>	<b>89.7%</b>

# 5 Processing times

This section contains information on 25, 50 and 75 percentile processing times for visitor visa applications.

In general terms:

- 25 percentile** means that 25 per cent of applications granted during the period were processed within the number of days shown in the tables. Conversely, 75 per cent took longer than the number of days shown. This measure gives an indication of how long it is taking to process the more straight-forward visitor visa applications.
- 50 percentile** more commonly known as the median, it means that 50 per cent of applications granted during the period were processed within the number of days shown in the tables. Conversely, 50 per cent took longer than the number of days shown. This measure gives an indication of how long it is taking to process the typical visitor visa applications.
- 75 percentile** means that 75 per cent of applications granted during the period were processed within the number of days shown in the tables. Conversely, 25 per cent took longer than the number of days shown. This measure gives an indication of how long it is taking to process the more complex visitor visa applications.

# 5 Processing times

5.01 Processing time (in calendar days) for subclass 456 Business (Short Stay) visa applications granted in the 3 month period between 1 January 2013 and 31 March 2013 by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/01/12 to 31/03/12	1/04/12 to 30/06/12	1/07/12 to 30/09/12	1/10/12 to 31/12/12	1/01/13 to 31/03/13
China, Peoples Republic of	25th percentile	1	1	1	1	1
	50th percentile (Median)	3	4	4	2	3
	75th percentile	5	6	7	5	6
India	25th percentile	1	0	1	1	1
	50th percentile (Median)	1	1	1	2	2
	75th percentile	4	3	4	5	6
Korea, South	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	1	1	0	1
	75th percentile	1	2	4	0	1
Singapore	25th percentile	0	0	0	0	0
	50th percentile (Median)	1	1	1	0	1
	75th percentile	1	4	2	1	4
Indonesia	25th percentile	1	1	1	2	2
	50th percentile (Median)	2	2	2	2	2
	75th percentile	4	4	4	5	4
Thailand	25th percentile	1	0	1	0	0
	50th percentile (Median)	1	1	4	0	1
	75th percentile	3	3	7	1	4
Philippines	25th percentile	1	1	1	2	2
	50th percentile (Median)	3	2	3	4	5
	75th percentile	7	5	6	6	7
Malaysia	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	1	1	0	1
	75th percentile	0	4	2	0	2
Vietnam	25th percentile	0	0	1	0	1
	50th percentile (Median)	0	2	2	1	2
	75th percentile	5	4	5	4	4
Japan	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	0	1
	75th percentile	0	0	1	0	4
Other countries	25th percentile	1	1	1	1	1
	50th percentile (Median)	3	2	3	3	3
	75th percentile	8	7	7	8	7
<b>All 456 Business (Short Stay)</b>	<b>25th percentile</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>
	<b>50th percentile (Median)</b>	<b>2</b>	<b>2</b>	<b>3</b>	<b>2</b>	<b>2</b>
	<b>75th percentile</b>	<b>5</b>	<b>5</b>	<b>6</b>	<b>5</b>	<b>6</b>

# 5 Processing times

5.02 Processing time (in calendar days) for subclass 676 Tourist visa applications granted in the 3 month period between 1 January 2013 and 31 March 2013 by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/01/12 to 31/03/12	1/04/12 to 30/06/12	1/07/12 to 30/09/12	1/10/12 to 31/12/12	1/01/13 to 31/03/13
China, Peoples Republic of	25th percentile	2	2	2	2	2
	50th percentile (Median)	3	5	5	4	4
	75th percentile	6	7	8	7	7
India	25th percentile	2	3	4	3	1
	50th percentile (Median)	7	7	8	9	5
	75th percentile	14	13	13	16	13
Indonesia	25th percentile	1	4	5	6	7
	50th percentile (Median)	3	6	7	7	9
	75th percentile	6	8	9	9	12
Thailand	25th percentile	2	3	2	5	8
	50th percentile (Median)	5	6	5	7	9
	75th percentile	7	8	7	10	11
Philippines	25th percentile	8	7	3	4	5
	50th percentile (Median)	12	14	8	6	7
	75th percentile	15	18	18	10	12
South Africa	25th percentile	1	1	1	6	11
	50th percentile (Median)	2	3	3	9	14
	75th percentile	4	5	4	13	17
United Kingdom	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	0	0
	75th percentile	4	3	2	4	3
Brazil	25th percentile	0	0	0	0	0
	50th percentile (Median)	3	1	1	3	1
	75th percentile	7	5	3	5	6
Vietnam	25th percentile	6	7	5	11	8
	50th percentile (Median)	12	13	8	18	12
	75th percentile	18	17	15	21	18
Sri Lanka	25th percentile	3	3	4	6	7
	50th percentile (Median)	6	7	7	12	11
	75th percentile	13	17	15	21	18
Other countries	25th percentile	0	0	0	1	0
	50th percentile (Median)	5	3	4	7	6
	75th percentile	14	12	13	16	17
<b>All 676 Tourist</b>	<b>25th percentile</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>2</b>
	<b>50th percentile (Median)</b>	<b>4</b>	<b>5</b>	<b>5</b>	<b>6</b>	<b>5</b>
	<b>75th percentile</b>	<b>8</b>	<b>9</b>	<b>10</b>	<b>11</b>	<b>11</b>

# 5 Processing times

5.03 Processing time (in calendar days) for subclass 676 Tourist visa applications granted in the 3 month period between 1 January 2013 and 31 March 2013 where the client was OFFSHORE by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/01/12 to 31/03/12	1/04/12 to 30/06/12	1/07/12 to 30/09/12	1/10/12 to 31/12/12	1/01/13 to 31/03/13
China, Peoples Republic of	25th percentile	2	2	2	2	2
	50th percentile (Median)	3	5	5	4	4
	75th percentile	6	7	8	7	7
India	25th percentile	2	3	4	3	1
	50th percentile (Median)	7	7	8	9	5
	75th percentile	14	13	13	16	13
Indonesia	25th percentile	1	4	5	6	7
	50th percentile (Median)	3	6	7	7	9
	75th percentile	6	8	9	9	12
Thailand	25th percentile	2	3	2	5	8
	50th percentile (Median)	5	6	5	7	9
	75th percentile	7	8	7	10	11
Philippines	25th percentile	8	7	3	4	5
	50th percentile (Median)	12	14	8	6	7
	75th percentile	15	18	18	10	12
South Africa	25th percentile	1	1	1	6	11
	50th percentile (Median)	2	3	3	9	14
	75th percentile	4	5	4	13	17
United Kingdom	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	0	0
	75th percentile	4	3	2	4	3
Vietnam	25th percentile	6	7	5	11	8
	50th percentile (Median)	12	13	9	18	12
	75th percentile	18	17	15	21	18
Brazil	25th percentile	1	0	0	0	0
	50th percentile (Median)	3	2	1	3	1
	75th percentile	7	5	3	5	6
Sri Lanka	25th percentile	3	3	4	6	7
	50th percentile (Median)	6	7	7	12	11
	75th percentile	13	17	15	21	18
Other countries	25th percentile	1	1	0	2	1
	50th percentile (Median)	5	3	5	7	6
	75th percentile	14	12	13	17	18
<b>All 676 Tourist OFFSHORE</b>	<b>25th percentile</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>2</b>
	<b>50th percentile (Median)</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>6</b>	<b>5</b>
	<b>75th percentile</b>	<b>8</b>	<b>9</b>	<b>10</b>	<b>11</b>	<b>11</b>



# 5 Processing times

5.04 Processing time (in calendar days) for subclass 676 Tourist visa applications granted in the 3 month period between 1 January 2013 and 31 March 2013 where the client was ONSHORE by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/01/12 to 31/03/12	1/04/12 to 30/06/12	1/07/12 to 30/09/12	1/10/12 to 31/12/12	1/01/13 to 31/03/13
United Kingdom	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	0	0
	75th percentile	5	2	2	5	4
China, Peoples Republic of	25th percentile	0	1	0	0	0
	50th percentile (Median)	5	11	1	7	4
	75th percentile	13	21	7	15	12
India	25th percentile	0	0	0	0	0
	50th percentile (Median)	4	1	1	0	3
	75th percentile	13	14	8	6	11
United States of America	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	1	0	0	0
	75th percentile	5	4	3	5	6
Korea, South	25th percentile	1	3	0	0	1
	50th percentile (Median)	9	11	7	8	9
	75th percentile	20	24	14	16	16
Italy	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	0	0
	75th percentile	3	1	1	4	1
Malaysia	25th percentile	4	7	0	4	3
	50th percentile (Median)	12	15	8	11	13
	75th percentile	19	23	18	21	22
Greece	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	0	0
	75th percentile	0	2	0	0	0
Philippines	25th percentile	1	0	2	0	0
	50th percentile (Median)	7	9	9	7	10
	75th percentile	20	18	21	18	21
Brazil	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	0	0
	75th percentile	3	1	2	1	5
Other countries	25th percentile	0	0	0	0	0
	50th percentile (Median)	2	1	1	1	2
	75th percentile	9	10	7	8	8
<b>All 676 Tourist ONSHORE</b>	<b>25th percentile</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
	<b>50th percentile (Median)</b>	<b>2</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>
	<b>75th percentile</b>	<b>10</b>	<b>13</b>	<b>8</b>	<b>9</b>	<b>9</b>

# 5 Processing times

5.05 Processing time (in calendar days) for subclass 679 Sponsored Family Visitor visa applications granted in the 3 month period between 1 January 2013 and 31 March 2013 by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/01/12 to 31/03/12	1/04/12 to 30/06/12	1/07/12 to 30/09/12	1/10/12 to 31/12/12	1/01/13 to 31/03/13
China, Peoples Republic of	25th percentile	20	5	4	6	7
	50th percentile (Median)	33	20	14	15	15
	75th percentile	47	36	27	33	29
Vietnam	25th percentile	27	4	2	4	6
	50th percentile (Median)	43	18	8	13	14
	75th percentile	63	34	21	25	31
India	25th percentile	20	5	4	4	7
	50th percentile (Median)	34	12	11	14	15
	75th percentile	52	29	24	29	27
Philippines	25th percentile	13	7	4	7	8
	50th percentile (Median)	25	20	10	17	15
	75th percentile	47	40	25	30	31
Bangladesh	25th percentile	22	9	6	4	5
	50th percentile (Median)	34	21	14	13	13
	75th percentile	48	41	24	24	26
Sri Lanka	25th percentile	27	13	3	7	5
	50th percentile (Median)	43	28	16	21	18
	75th percentile	62	48	35	38	40
Lebanon	25th percentile	30	5	3	5	12
	50th percentile (Median)	41	19	12	17	29
	75th percentile	57	31	26	38	47
Iran	25th percentile	23	7	4	5	24
	50th percentile (Median)	32	22	14	25	38
	75th percentile	48	42	34	40	65
Cambodia	25th percentile	21	3	1	2	7
	50th percentile (Median)	28	15	10	10	13
	75th percentile	57	33	22	29	29
Pakistan	25th percentile	34	11	7	15	11
	50th percentile (Median)	49	23	20	28	27
	75th percentile	81	52	35	47	62
Other countries	25th percentile	25	8	6	6	8
	50th percentile (Median)	40	26	16	19	22
	75th percentile	62	45	35	35	46
<b>All 679 Sponsored Family Visitor</b>	<b>25th percentile</b>	<b>22</b>	<b>6</b>	<b>4</b>	<b>5</b>	<b>7</b>
	<b>50th percentile (Median)</b>	<b>36</b>	<b>20</b>	<b>13</b>	<b>15</b>	<b>17</b>
	<b>75th percentile</b>	<b>56</b>	<b>37</b>	<b>27</b>	<b>32</b>	<b>35</b>

# 6 Applications on hand

# 6 Applications on hand

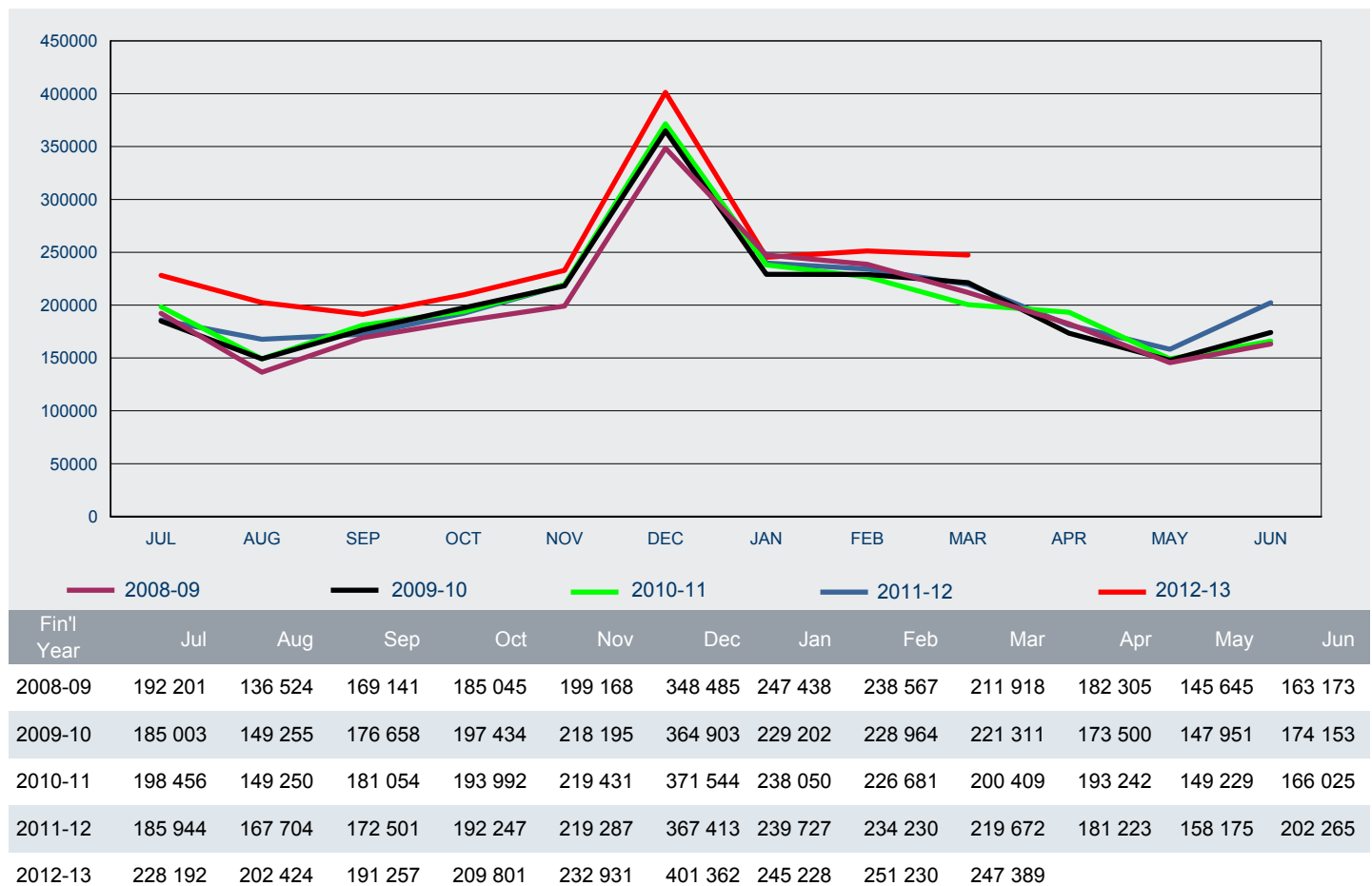
## 6.01 Number of Visitor visa applications on hand at 31 March 2013 by visa type and visa subclass - comparison with previous four periods

Visa Subclass	On hand at 31/03/12	On hand at 30/06/12	On hand at 30/09/12	On hand at 31/12/12	On hand at 31/03/13
<b>Business</b>					
456 Business (Short Stay)	10 064	11 833	12 148	11 947	12 940
459 Sponsored Business Visitor (Short Stay)	16	21	25	17	15
488 Superyacht Crew	< 5	6	< 5	< 5	9
651 eVisitor	66	53	100	41	119
956 Electronic Travel Authority (Business Entrant - Long Validity)	7	7	7	8	8
977 Electronic Travel Authority (Business Entrant - Short Validity)	26	32	31	32	33
<b>sub total Business</b>	<b>10 182</b>	<b>11 952</b>	<b>12 313</b>	<b>12 046</b>	<b>13 124</b>
<b>Tourism</b>					
651 eVisitor	508	300	1 054	635	761
676 Tourist	25 503	29 523	29 761	38 307	25 858
679 Sponsored Family Visitor	5 314	4 950	4 730	4 870	4 360
976 Electronic Travel Authority (Visitor)	1 343	1 247	1 252	1 274	1 333
<b>sub total Tourism</b>	<b>32 668</b>	<b>36 020</b>	<b>36 797</b>	<b>45 086</b>	<b>32 312</b>
<b>Total</b>	<b>42 850</b>	<b>47 972</b>	<b>49 110</b>	<b>57 132</b>	<b>45 436</b>

# 7 Visa holders in Australia

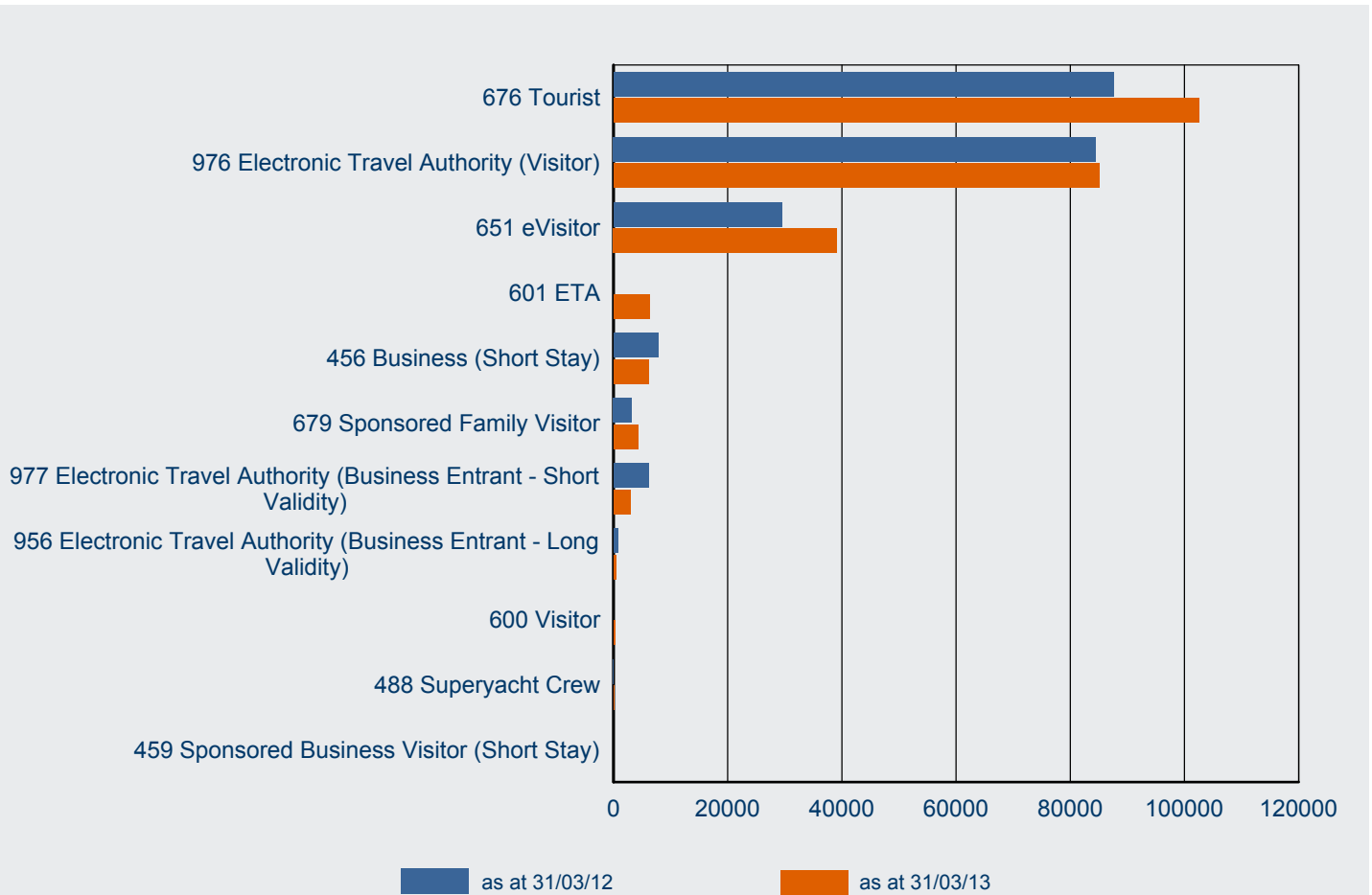
# 7 Visa holders in Australia

7.01 Number of Visitor visa holders in Australia at the end of each month in 2012-13 to 31 March 2013 by month - comparison with previous four financial years



# 7 Visa holders in Australia

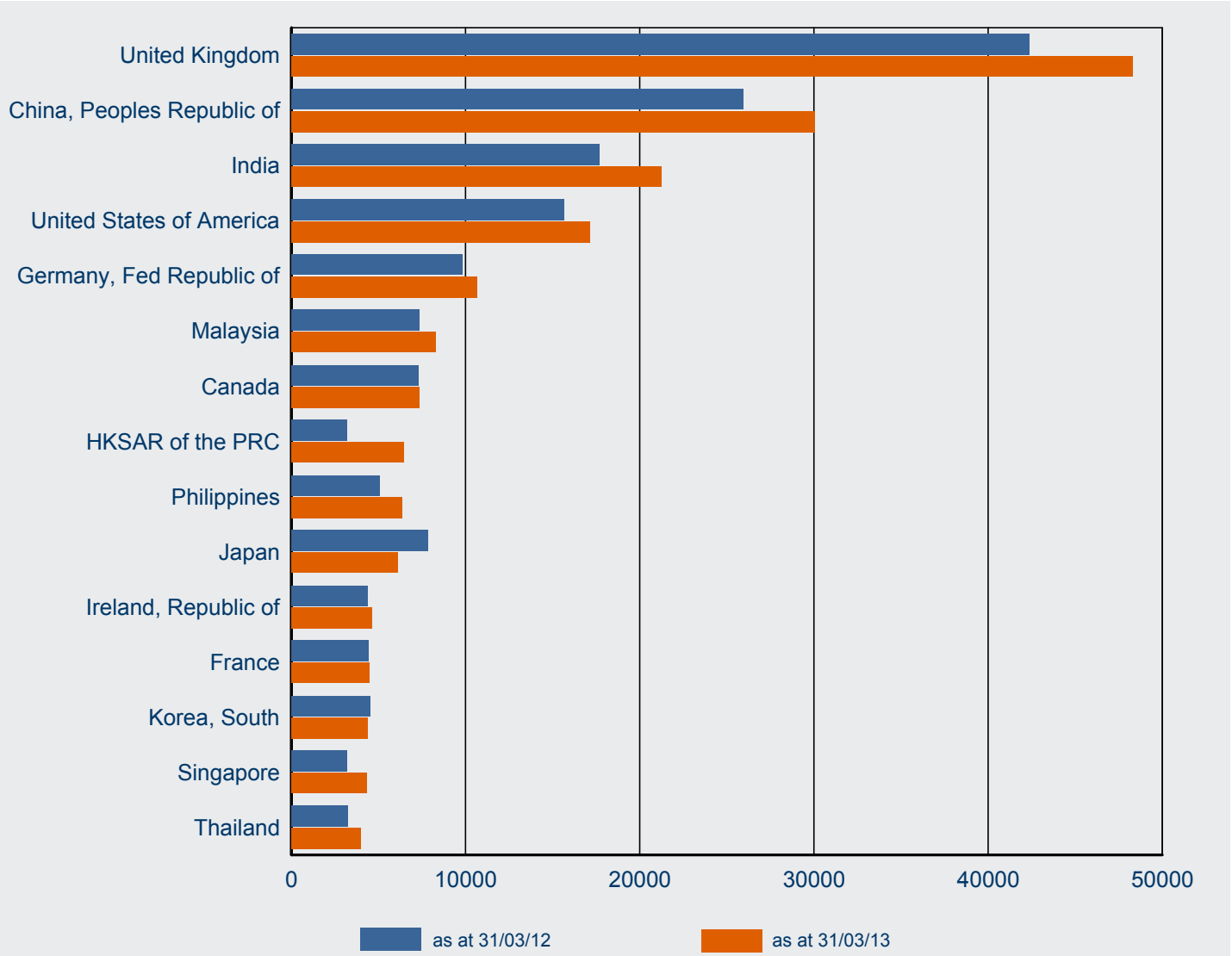
7.02 Number of Visitor visa holders in Australia as at 31 March 2013 by visa subclass - comparison with same date in previous year



Visa Subclass	as at 31/03/12	as at 31/03/13	% Change from 31/03/12	31/03/13 as % of Total
676 Tourist	87 562	102 485	17.0%	41.4%
976 Electronic Travel Authority (Visitor)	84 480	85 034	0.7%	34.4%
651 eVisitor	29 562	39 167	32.5%	15.8%
601 ETA	7 874	6 355	-21.3%	2.6%
456 Business (Short Stay)	7 874	6 198	-21.3%	2.5%
679 Sponsored Family Visitor	3 219	4 338	34.8%	1.8%
977 Electronic Travel Authority (Business Entrant - Short Validity)	6 115	2 937	-52.0%	1.2%
956 Electronic Travel Authority (Business Entrant - Long Validity)	802	484	-39.7%	0.2%
600 Visitor	46	326	708.7%	0.1%
488 Superyacht Crew	46	54	17.4%	0.0%
459 Sponsored Business Visitor (Short Stay)	12	11	-8.3%	0.0%
<b>Total</b>	<b>219 672</b>	<b>247 389</b>	<b>12.6%</b>	<b>100.0%</b>

# 7 Visa holders in Australia

7.03 Number of Visitor visa holders in Australia as at 31 March 2013 by citizenship country - comparison with same period in previous year



Citizenship Country	as at 31/03/12	as at 31/03/13	% Change from 31/03/12	31/03/13 as % of Total
United Kingdom	42 374	48 283	13.9%	19.5%
China, Peoples Republic of	25 962	30 055	15.8%	12.1%
India	17 679	21 251	20.2%	8.6%
United States of America	15 640	17 127	9.5%	6.9%
Germany, Fed Republic of	9 811	10 644	8.5%	4.3%
Malaysia	7 351	8 278	12.6%	3.3%
Canada	7 314	7 334	0.3%	3.0%
HKSAR of the PRC	3 196	6 432	101.3%	2.6%
Philippines	5 077	6 374	25.5%	2.6%
Japan	7 861	6 129	-22.0%	2.5%
Ireland, Republic of	4 391	4 622	5.3%	1.9%
France	4 442	4 468	0.6%	1.8%
Korea, South	4 514	4 403	-2.5%	1.8%
Singapore	3 206	4 359	36.0%	1.8%
Thailand	3 252	3 996	22.9%	1.6%
Other countries	57 602	63 634	10.5%	25.7%
<b>Total</b>	<b>219 672</b>	<b>247 389</b>	<b>12.6%</b>	<b>100.0%</b>



# 7 Visa holders in Australia

7.04 Number of subclass 456 Business (Short Stay) visa holders in Australia as at 31 March 2013 by citizenship country - comparison with same date in previous year

Citizenship Country	as at 31/03/12	as at 31/03/13	% Change from 31/03/12	31/03/13 as % of Total
China, Peoples Republic of	2 625	2 140	-18.5%	34.5%
India	1 527	1 022	-33.1%	16.5%
Philippines	373	418	12.1%	6.7%
Indonesia	449	286	-36.3%	4.6%
Thailand	193	226	17.1%	3.6%
Papua New Guinea	223	215	-3.6%	3.5%
Vietnam	145	199	37.2%	3.2%
South Africa	303	145	-52.1%	2.3%
Fiji	117	140	19.7%	2.3%
United Kingdom	42	89	111.9%	1.4%
Singapore	68	85	25.0%	1.4%
Pakistan	106	81	-23.6%	1.3%
Malaysia	33	76	130.3%	1.2%
Myanmar	36	72	100.0%	1.2%
Russian Federation	142	66	-53.5%	1.1%
Other countries	1 492	938	-37.1%	15.1%
<b>Total</b>	<b>7 874</b>	<b>6 198</b>	<b>-21.3%</b>	<b>100.0 %</b>

7.05 Number of subclass 651 eVisitor visa holders in Australia as at 31 March 2013 by citizenship country - comparison with same date in previous year

Citizenship Country	as at 31/03/12	as at 31/03/13	% Change from 31/03/12	31/03/13 as % of Total
United Kingdom	14 097	20 451	45.1%	52.2%
Germany, Fed Republic of	3 702	4 672	26.2%	11.9%
Ireland, Republic of	1 468	1 877	27.9%	4.8%
France	1 709	1 869	9.4%	4.8%
Netherlands, Kingdom of The	1 209	1 392	15.1%	3.6%
Sweden	940	1 243	32.2%	3.2%
Italy	610	894	46.6%	2.3%
Switzerland	653	843	29.1%	2.2%
Norway	597	739	23.8%	1.9%
Poland	596	729	22.3%	1.9%
Denmark	563	676	20.1%	1.7%
Spain	640	653	2.0%	1.7%
Czech Republic	412	429	4.1%	1.1%
Finland	323	372	15.2%	0.9%
Austria	253	369	45.8%	0.9%
Other countries	1 790	1 959	9.4%	5.0%
<b>Total</b>	<b>29 562</b>	<b>39 167</b>	<b>32.5%</b>	<b>100.0 %</b>

# 7 Visa holders in Australia

7.06 Number of subclass 676 Tourist visa holders in Australia as at 31 March 2013 by citizenship country - comparison with same date in previous year

Citizenship Country	as at 31/03/12	as at 31/03/13	% Change from 31/03/12	31/03/13 as % of Total
China, Peoples Republic of	22 739	27 126	19.3%	26.5%
India	15 805	19 643	24.3%	19.2%
Philippines	4 317	5 393	24.9%	5.3%
United Kingdom	3 863	4 189	8.4%	4.1%
Thailand	3 026	3 721	23.0%	3.6%
Indonesia	3 309	3 600	8.8%	3.5%
South Africa	2 977	3 208	7.8%	3.1%
Sri Lanka	2 503	2 947	17.7%	2.9%
Fiji	2 097	2 511	19.7%	2.5%
Vietnam	1 310	1 921	46.6%	1.9%
Iran	1 858	1 853	-0.3%	1.8%
Brazil	906	1 423	57.1%	1.4%
Germany, Fed Republic of	1 062	1 139	7.3%	1.1%
Switzerland	1 181	1 123	-4.9%	1.1%
United States of America	1 127	1 099	-2.5%	1.1%
Other countries	19 482	21 589	10.8%	21.1%
<b>Total</b>	<b>87 562</b>	<b>102 485</b>	<b>17.0%</b>	<b>100.0 %</b>

7.07 Number of subclass 679 Sponsored Family Visitor visa holders in Australia as at 31 March 2013 by citizenship country - comparison with same date in previous year

Citizenship Country	as at 31/03/12	as at 31/03/13	% Change from 31/03/12	31/03/13 as % of Total
China, Peoples Republic of	598	670	12.0%	15.4%
Vietnam	380	644	69.5%	14.8%
India	346	535	54.6%	12.3%
Philippines	376	534	42.0%	12.3%
Bangladesh	308	402	30.5%	9.3%
Sri Lanka	181	223	23.2%	5.1%
Lebanon	125	166	32.8%	3.8%
Cambodia	73	139	90.4%	3.2%
Iran	93	124	33.3%	2.9%
Pakistan	91	112	23.1%	2.6%
Nepal	49	72	46.9%	1.7%
Myanmar	43	49	14.0%	1.1%
Thailand	31	44	41.9%	1.0%
Turkey	48	42	-12.5%	1.0%
Zimbabwe	32	40	25.0%	0.9%
Other countries	445	542	21.8%	12.5%
<b>Total</b>	<b>3 219</b>	<b>4 338</b>	<b>34.8%</b>	<b>100.0 %</b>

# 7 Visa holders in Australia

7.08 Number of subclass 976 Electronic Travel Authority (Visitor) visa holders in Australia as at 31 March 2013 by citizenship country - comparison with same date in previous year

Citizenship Country	as at 31/03/12	as at 31/03/13	% Change from 31/03/12	31/03/13 as % of Total
United Kingdom	23 437	22 016	-6.1%	25.9%
United States of America	12 091	13 146	8.7%	15.5%
Malaysia	6 445	7 182	11.4%	8.4%
Canada	6 055	5 977	-1.3%	7.0%
HKSAR of the PRC	2 865	5 557	94.0%	6.5%
Japan	7 068	5 225	-26.1%	6.1%
Germany, Fed Republic of	4 733	4 513	-4.6%	5.3%
Korea, South	3 797	3 576	-5.8%	4.2%
Singapore	2 601	3 246	24.8%	3.8%
Ireland, Republic of	2 309	2 132	-7.7%	2.5%
Taiwan	1 599	1 913	19.6%	2.2%
France	2 046	1 793	-12.4%	2.1%
Switzerland	1 716	1 695	-1.2%	2.0%
Italy	1 367	1 426	4.3%	1.7%
Netherlands, Kingdom of The	1 612	1 356	-15.9%	1.6%
Other countries	4 739	4 281	-9.7%	5.0%
<b>Total</b>	<b>84 480</b>	<b>85 034</b>	<b>0.7%</b>	<b>100.0 %</b>

7.09 Number of subclass 977 Electronic Travel Authority (Business Entrant - Short Validity) visa holders in Australia as at 31 March 2013 by citizenship country - comparison with same date in previous year

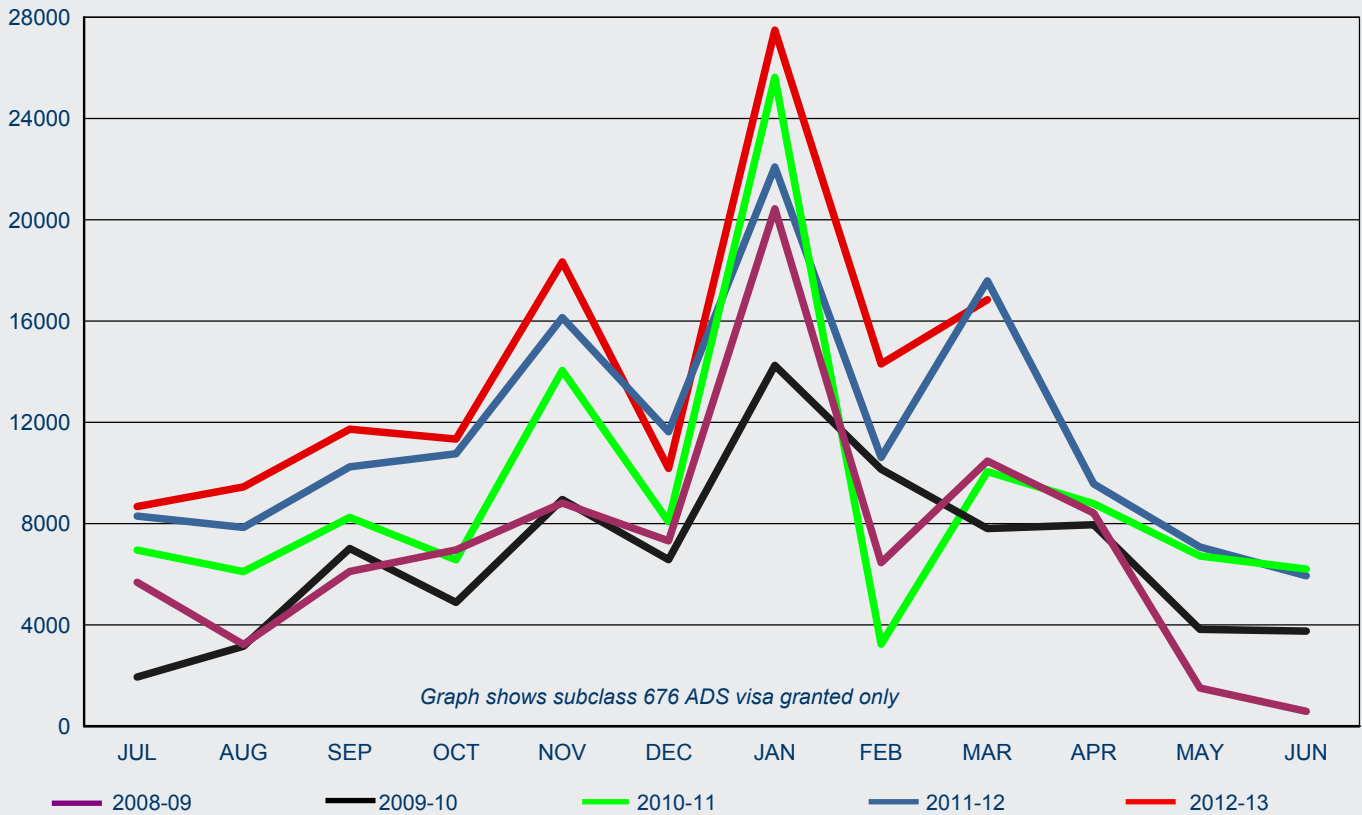
Citizenship Country	as at 31/03/12	as at 31/03/13	% Change from 31/03/12	31/03/13 as % of Total
United States of America	2 154	974	-54.8%	33.2%
United Kingdom	701	384	-45.2%	13.1%
Canada	601	306	-49.1%	10.4%
Malaysia	440	230	-47.7%	7.8%
Japan	370	178	-51.9%	6.1%
Singapore	330	151	-54.2%	5.1%
Germany, Fed Republic of	250	102	-59.2%	3.5%
HKSAR of the PRC	85	102	20.0%	3.5%
Korea, South	199	89	-55.3%	3.0%
France	138	63	-54.3%	2.1%
Taiwan	76	55	-27.6%	1.9%
Netherlands, Kingdom of The	215	52	-75.8%	1.8%
Italy	109	44	-59.6%	1.5%
Sweden	77	36	-53.2%	1.2%
Denmark	74	25	-66.2%	0.9%
Other countries	296	146	-50.7%	5.0%
<b>Total</b>	<b>6 115</b>	<b>2 937</b>	<b>-52.0%</b>	<b>100.0 %</b>



# 8 Approved Destination Status (ADS)

# 8 Approved Destination Status (ADS)

8.01 Number of subclass 676 and subclass 600 visa applications granted in 2012-13 to 31 March 2013 under the tourism stream where the citizenship country is Peoples Republic of China (PRC) by visa type - comparison with previous four financial years



## subclass 676/600 ADS for PRC

FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	5 684	3 222	6 112	6 959	8 811	7 318	20 437	6 457	10 467	8 416	1 507	585	<b>85 975</b>
2009-10	1 940	3 157	7 014	4 890	8 952	6 574	14 250	10 150	7 807	7 956	3 826	3 756	<b>80 272</b>
2010-11	6 952	6 103	8 243	6 569	14 047	8 070	25 622	3 235	10 052	8 786	6 723	6 207	<b>110 609</b>
2011-12	8 294	7 851	10 244	10 760	16 140	11 631	22 087	10 614	17 589	9 569	7 075	5 943	<b>137 797</b>
2012-13	8 673	9 445	11 728	11 340	18 336	10 181	27 492	14 305	16 841				<b>128 341</b>

## subclass 676/600 non-ADS for PRC

FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	8 184	6 234	6 504	5 822	7 640	10 822	11 513	4 755	6 870	8 262	6 389	8 633	<b>91 628</b>
2009-10	8 031	7 171	9 677	5 943	9 664	10 077	11 942	9 346	8 830	7 728	8 138	11 245	<b>107 792</b>
2010-11	11 200	10 290	10 546	8 174	12 942	15 047	18 689	5 514	10 673	9 485	10 418	14 268	<b>137 246</b>
2011-12	14 570	14 440	12 707	10 978	18 016	17 382	19 003	11 621	12 212	13 452	13 531	19 913	<b>177 825</b>
2012-13	18 909	18 262	17 626	15 108	20 473	19 731	33 007	10 615	14 940				<b>168 671</b>

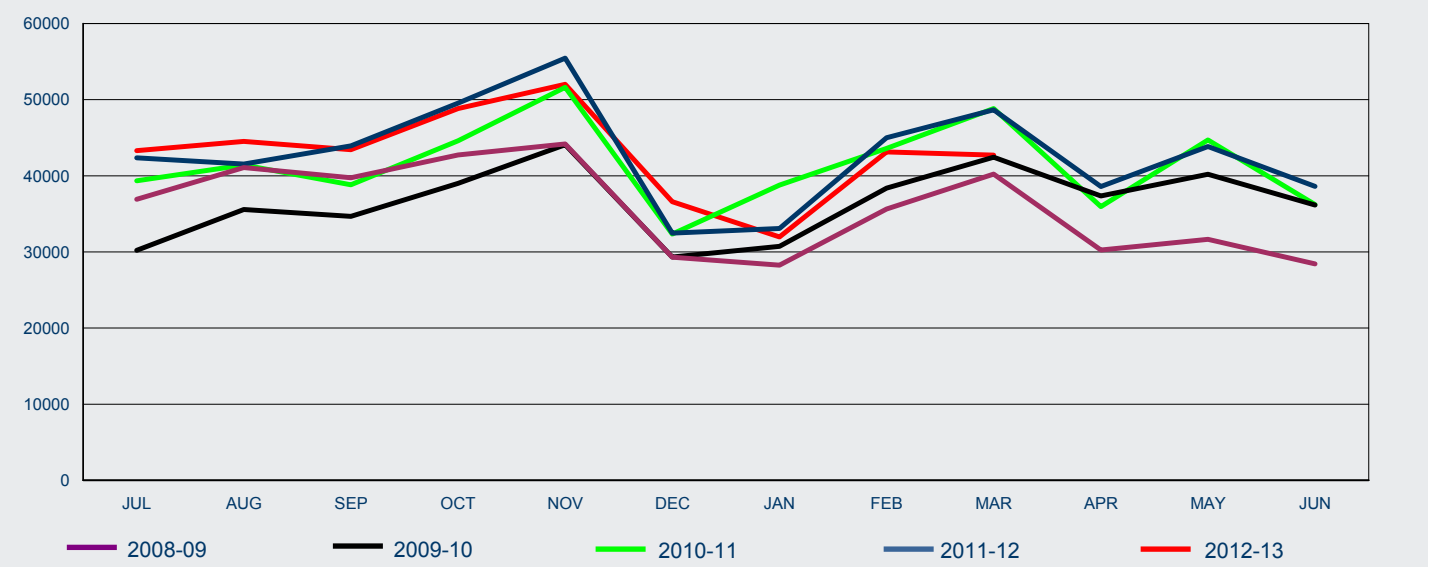
## Total subclass 676/600 for PRC

FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	13 868	9 456	12 616	12 781	16 451	18 140	31 950	11 212	17 337	16 678	7 896	9 218	<b>177 603</b>
2009-10	9 971	10 328	16 691	10 833	18 616	16 651	26 192	19 496	16 637	15 684	11 964	15 001	<b>188 064</b>
2010-11	18 152	16 393	18 789	14 743	26 989	23 117	44 311	8 749	20 725	18 271	17 141	20 475	<b>247 855</b>
2011-12	22 864	22 291	22 951	21 738	34 156	29 013	41 090	22 235	29 801	23 021	20 606	25 856	<b>315 622</b>
2012-13	27 582	27 707	29 354	26 448	38 809	29 912	60 499	24 920	31 781				<b>297 012</b>

# 9 Arrivals

# 9 Arrivals

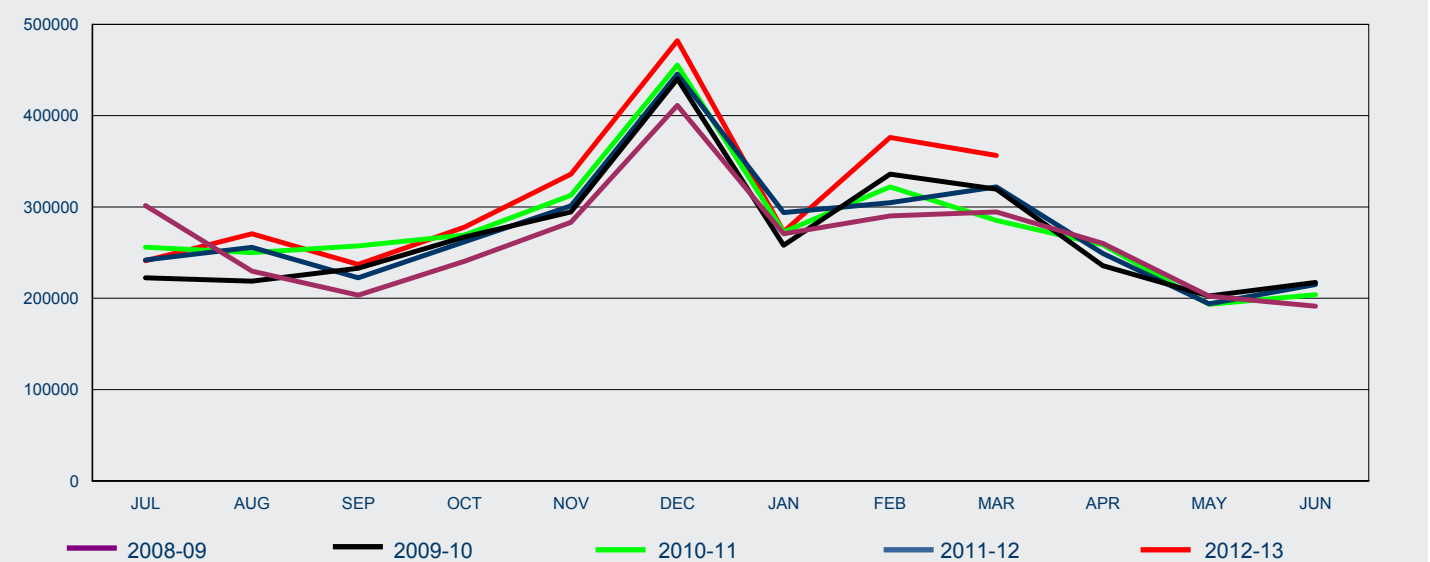
## 9.01 Number of arrivals for Business stream in 2012-13 to 31 March 2013 - comparison with previous four financial years



FY Arrived	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	36 907	41 076	39 741	42 746	44 194	29 318	28 266	35 629	40 223	30 262	31 646	28 433	<b>428 441</b>
2009-10	30 207	35 566	34 683	39 009	44 080	29 326	30 744	38 377	42 451	37 353	40 204	36 160	<b>438 160</b>
2010-11	39 340	41 423	38 819	44 604	51 625	32 350	38 788	43 607	48 829	35 957	44 698	36 231	<b>496 271</b>
2011-12	42 362	41 535	43 924	49 540	55 452	32 471	33 077	45 005	48 668	38 599	43 858	38 610	<b>513 101</b>
2012-13	43 305	44 522	43 428	48 830	52 013	36 598	31 976	43 133	42 711				<b>386 516</b>

Note: With arrivals data, it is not possible to differentiate between Tourism and Business streams for the eVisitor subclass. As the vast majority of grants are for tourism purposes, all arrivals for eVisitor are shown under Tourism in table 9.02.

## 9.02 Number of arrivals for Tourism stream in 2012-13 to 31 March 2013 - comparison with previous four financial years



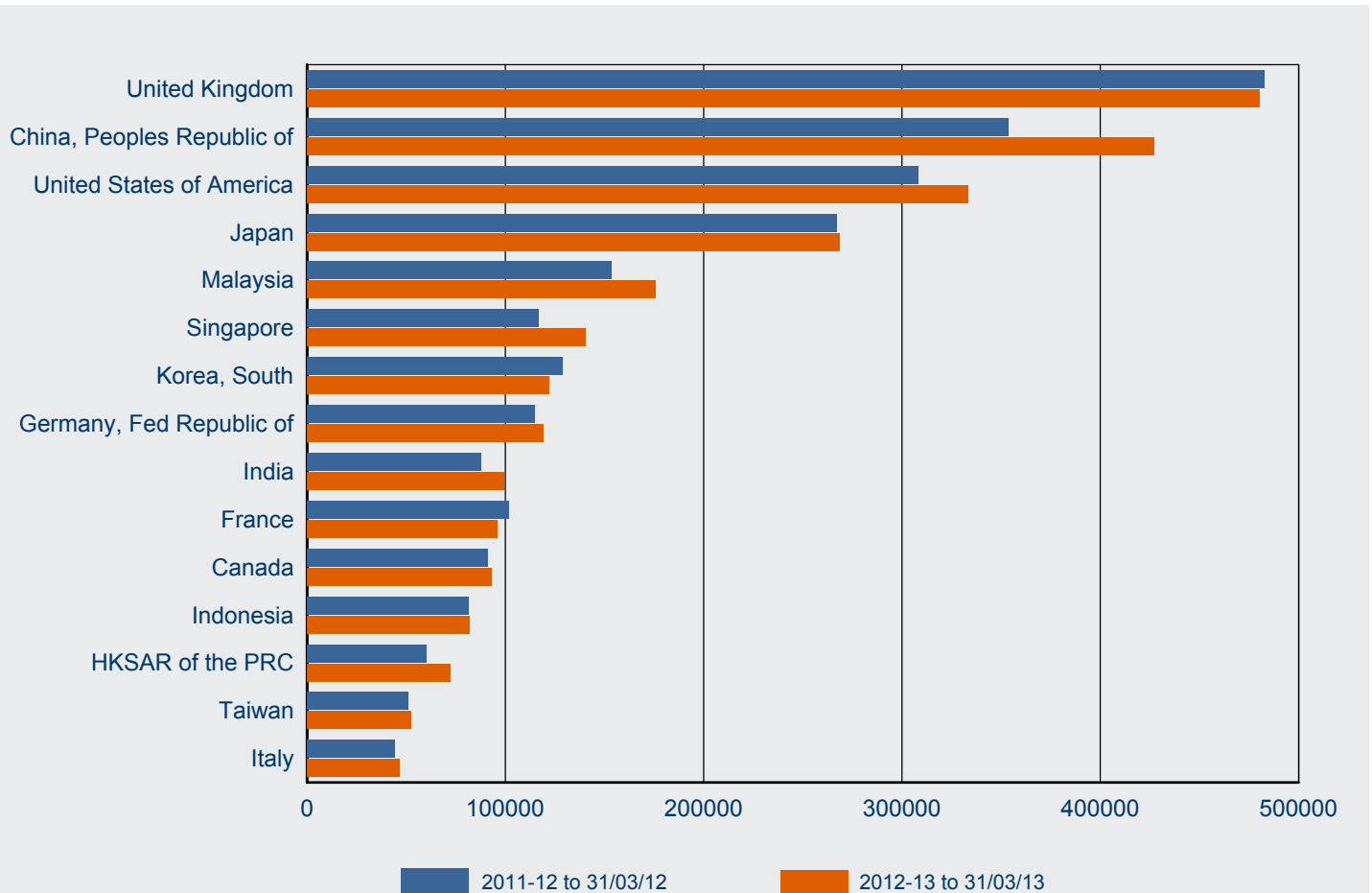
FY Arrived	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	301 458	229 751	203 304	240 488	283 268	411 156	270 681	290 085	294 541	260 089	202 367	191 401	<b>3 178 589</b>
2009-10	222 368	218 736	232 848	267 052	294 519	440 161	258 045	335 886	319 477	235 643	202 587	217 269	<b>3 244 591</b>
2010-11	256 023	250 046	257 341	269 211	312 674	455 419	272 463	321 924	285 329	258 557	193 483	203 926	<b>3 336 396</b>
2011-12	242 002	255 810	222 417	261 906	301 201	445 572	293 890	304 708	321 954	249 192	193 892	215 018	<b>3 307 562</b>
2012-13	241 171	270 596	237 056	278 029	335 962	482 109	272 894	376 032	356 362				<b>2 850 211</b>

Note: With arrivals data, it is not possible to differentiate between Tourism and Business streams for the eVisitor subclass. As the vast majority of grants are for tourism purposes, all arrivals for eVisitor are shown under Tourism in table 9.02.



# 9 Arrivals

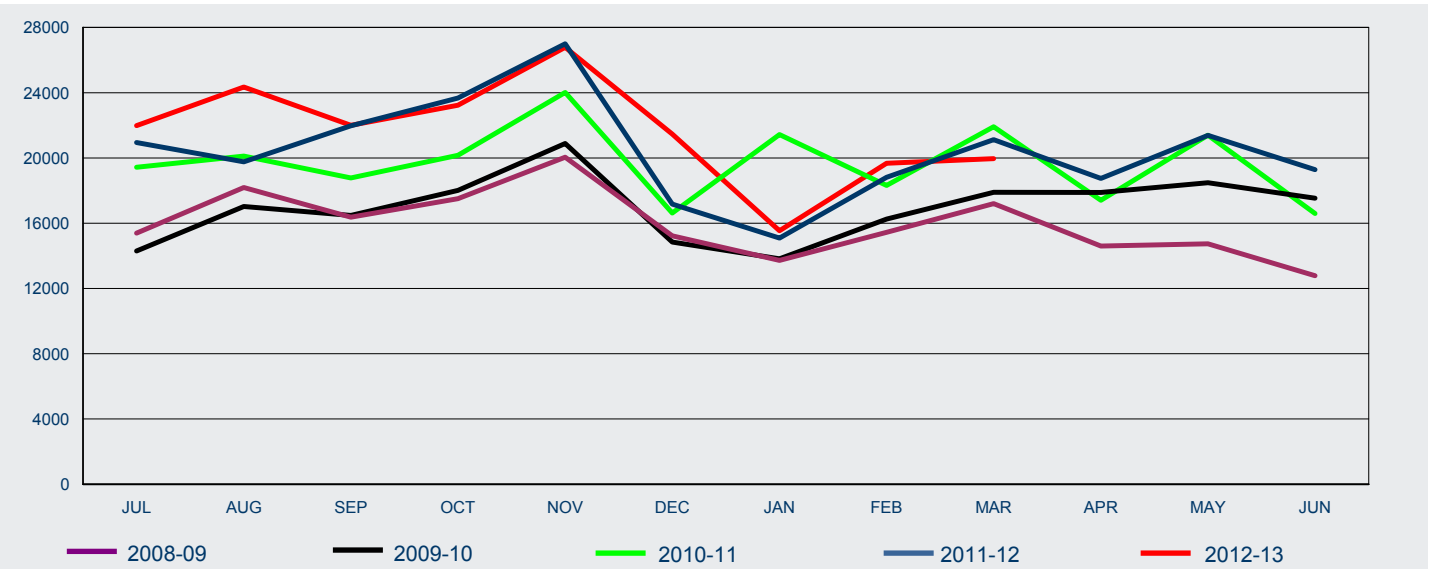
9.03 Number of Visitor visa arrivals in 2012-13 to 31 March 2013 by citizenship country - comparison with same period in previous year



Citizenship Country	2011-12 to 31/03/12	2012-13 to 31/03/13	% Change from 2011-12	2012-13 as % of Total
United Kingdom	482 681	480 320	-0.5%	14.8%
China, Peoples Republic of	353 673	427 228	20.8%	13.2%
United States of America	308 278	333 546	8.2%	10.3%
Japan	266 913	268 765	0.7%	8.3%
Malaysia	153 701	175 865	14.4%	5.4%
Singapore	116 895	140 580	20.3%	4.3%
Korea, South	128 780	121 935	-5.3%	3.8%
Germany, Fed Republic of	114 847	119 317	3.9%	3.7%
India	87 881	99 580	13.3%	3.1%
France	101 612	95 883	-5.6%	3.0%
Canada	91 326	93 063	1.9%	2.9%
Indonesia	81 592	81 838	0.3%	2.5%
HKSAR of the PRC	60 271	72 099	19.6%	2.2%
Taiwan	51 210	52 691	2.9%	1.6%
Italy	44 428	46 729	5.2%	1.4%
Other countries	597 406	627 288	5.0%	19.4%
<b>Total</b>	<b>3 041 494</b>	<b>3 236 727</b>	<b>6.4%</b>	<b>100.0%</b>

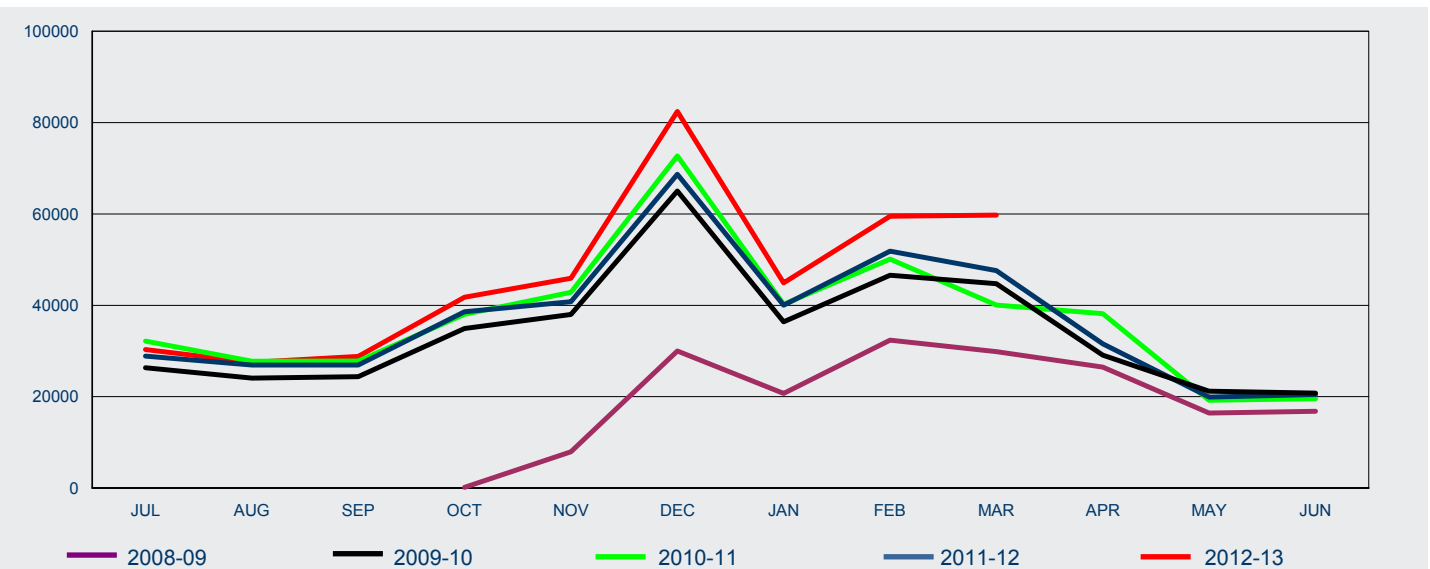
# 9 Arrivals

9.04 Number of arrivals for subclass 456 Business (Short Stay) in 2012-13 to 31 March 2013 - comparison with previous four financial years



FY Arrived	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	15 396	18 193	16 372	17 503	20 044	15 230	13 721	15 444	17 203	14 605	14 741	12 781	191 233
2009-10	14 303	17 027	16 478	18 010	20 889	14 842	13 815	16 258	17 894	17 883	18 486	17 532	203 417
2010-11	19 433	20 117	18 777	20 168	24 011	16 626	21 437	18 317	21 915	17 405	21 397	16 600	236 203
2011-12	20 950	19 766	21 970	23 678	27 002	17 178	15 087	18 815	21 124	18 750	21 390	19 286	244 996
2012-13	21 978	24 353	22 004	23 231	26 785	21 469	15 536	19 677	19 958				194 991

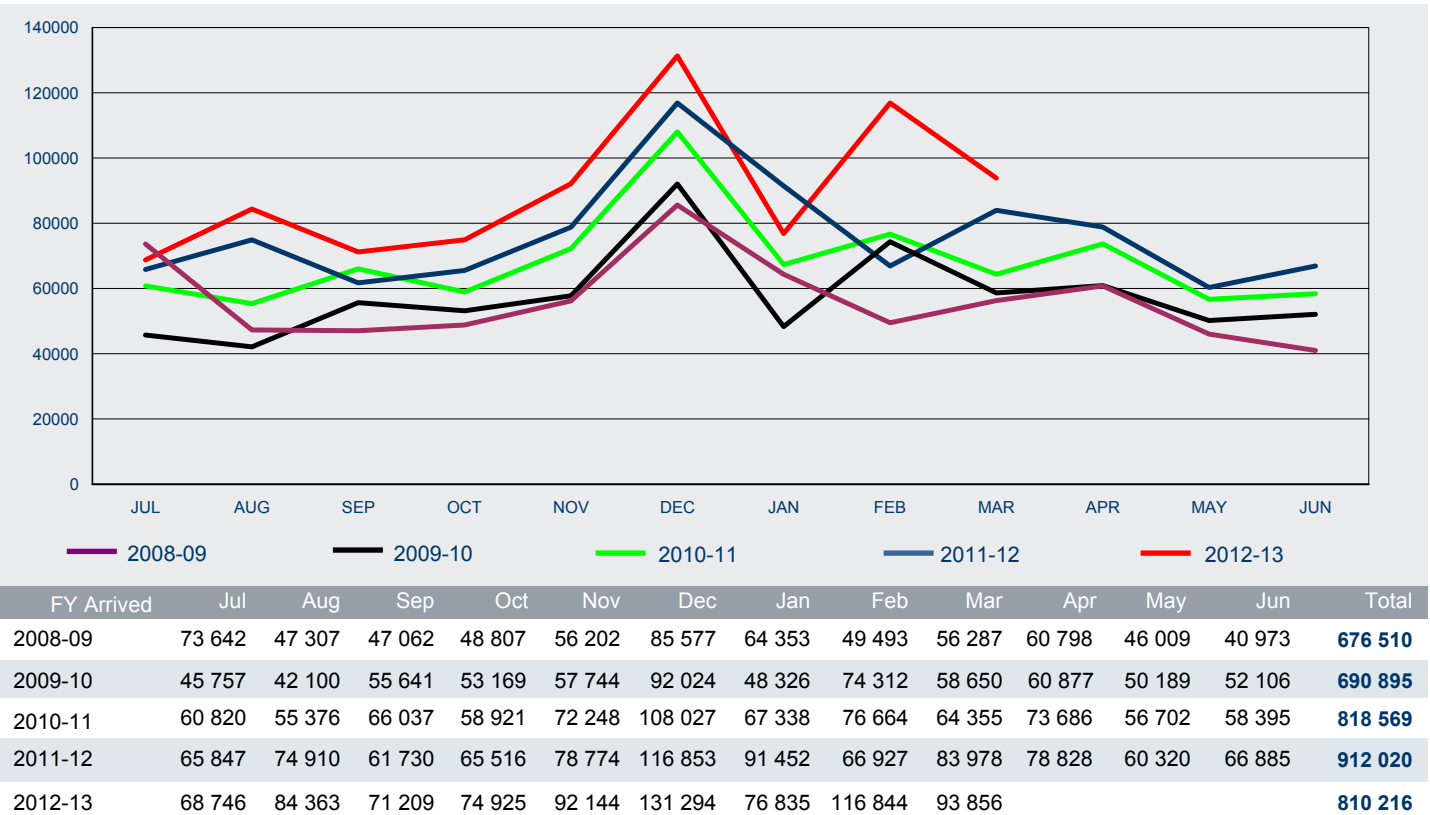
9.05 Number of arrivals for subclass 651 eVisitor in 2012-13 to 31 March 2013 - comparison with previous three financial years



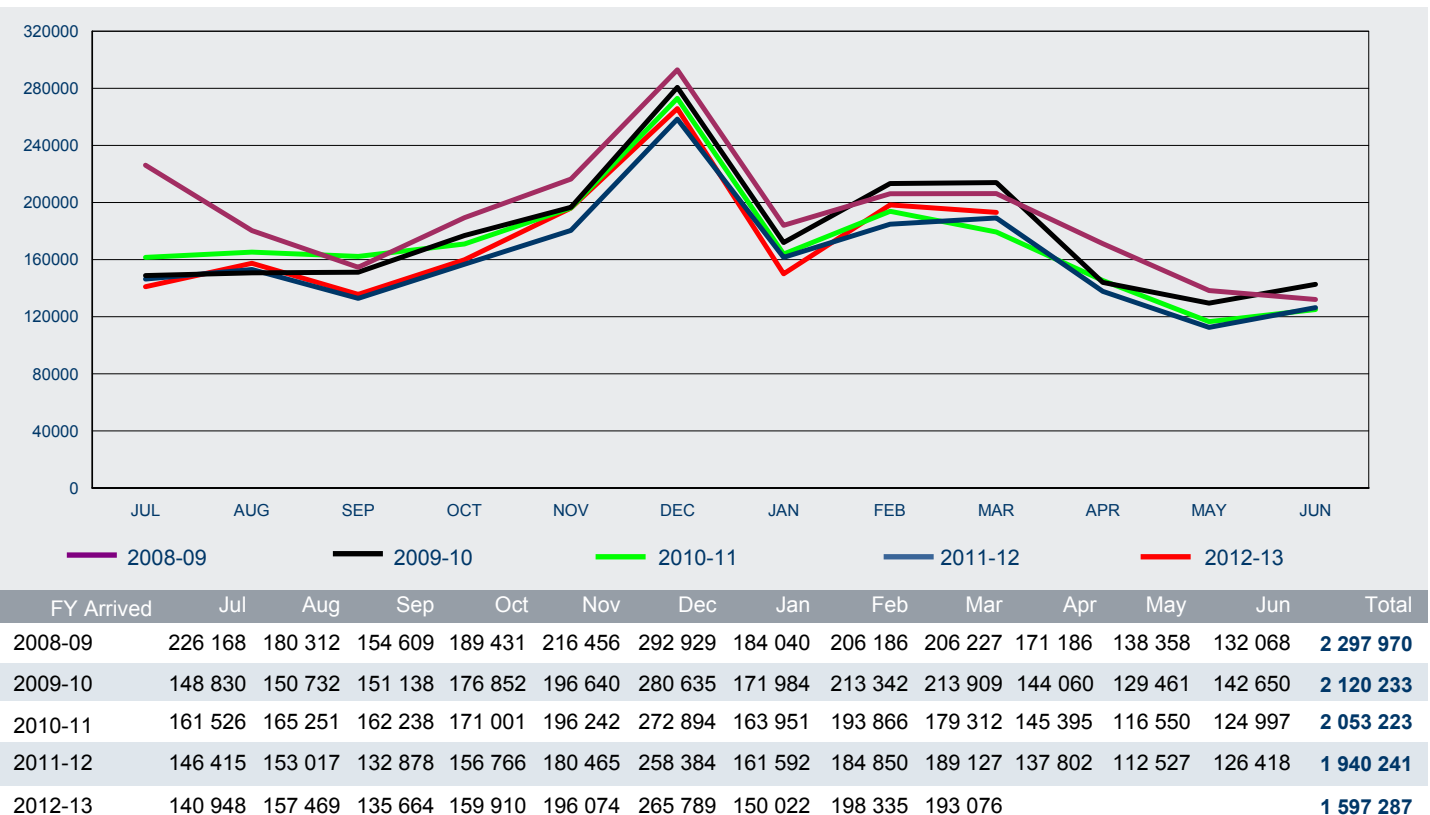
FY Arrived	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	0	0	0	154	7 923	29 997	20 698	32 379	29 866	26 454	16 395	16 813	180 679
2009-10	26 313	24 078	24 377	34 924	38 004	65 030	36 371	46 568	44 723	29 091	21 187	20 789	411 455
2010-11	32 161	27 776	27 799	38 028	42 864	72 721	40 229	50 120	40 054	38 149	19 218	19 539	448 658
2011-12	28 894	26 920	26 937	38 602	40 797	68 704	40 036	51 846	47 608	31 559	19 900	20 453	442 256
2012-13	30 312	27 521	28 822	41 750	45 905	82 460	44 900	59 505	59 747				420 922

# 9 Arrivals

9.06 Number of arrivals for subclass 676 Tourist in 2012-13 to 31 March 2013 - comparison with previous four financial years



9.07 Number of arrivals for subclass 976 Electronic Travel Authority (Visitor) in 2012-13 to 31 March 2013 - comparison with previous four financial years



# 9 Arrivals

9.08 Number of arrivals for subclass 977 Electronic Travel Authority (Business Entrant - Short Validity) in 2012-13 to 31 March 2013 - comparison with previous four financial years

