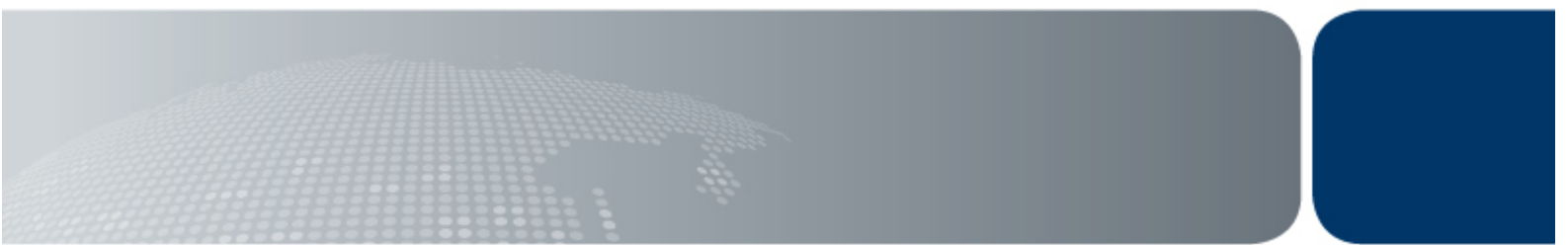




Australian Government  
Department of Immigration  
and Citizenship

# Visitor visa program quarterly report

Quarter ending at 31 March 2012





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## About this report

This report provides quarterly data about the Visitor visa program administered by the Department of Immigration and Citizenship (the department). The report has been produced to assist tourism industry stakeholders and policymakers.

It is expected that this report will be further developed over time to increase and improve information sharing about the Visitor visa program.

Data is sourced from several departmental visa processing and recording systems. Data can be dynamic and there can be delays in transmission of information from the department's global operations. Variations in figures between this report and previous reports can occur. Due to these issues, figures for the current financial year should always be considered provisional.

Further data about the Visitor visa program, including Visitor visa grants by subclass and citizenship from the 2005-06 to the 2009-10 financial year is available at the department's website at [www.immi.gov.au/media/statistics/](http://www.immi.gov.au/media/statistics/)

Further information about the Visitor visa program is available at [www.immi.gov.au/visitors](http://www.immi.gov.au/visitors).

## Enquiries

Any comments or enquiries concerning this report should be sent to [visa.reporting@immi.gov.au](mailto:visa.reporting@immi.gov.au) quoting report id BR0112.

## Definition of terms

Applicant type:	Under the Migration Regulations 1994 (the Regulations), there are two types of applicants. These are primary applicants and secondary applicants.
Approved Destination Status (ADS):	This scheme facilitates the travel of organised tour groups from the People's Republic of China (PRC) to Australia by approved travel agents. Tourists under the ADS scheme are granted a subcategory of the Tourist (subclass 676) visa and do not require a visa label.
Auto grant:	An automated process by which an electronic visa application is checked against security and immigration risk business rules and, if the automated checks are satisfied, the visa is granted, often within minutes after lodgement.
Citizenship country:	The country of citizenship of the visa applicant or visa holder. Where a visa applicant or visa holder has more than one citizenship country, either the citizenship of the travel document used for the visa label or the citizenship nominated by the visa applicant is used.
Decided:	The term used for counts of decisions. See below for definition of "decisions".
Decisions:	An outcome where a decision-maker (including system-generated decision-making) grants or refuses a visa or sponsorship application.
eLodged:	Visa application lodged electronically, by eligible passport holders, via the departmental website. Visas that can be eLodged are the eVisitor (subclass 651) visa and the Tourist (subclass 676) visa (also known as the e676).
ETA:	Electronic Travel Authority. An electronic visa available to citizens from low risk countries. The term "low risk" applies to countries which issue ETA eligible passports. A list of these can be found on the department's website.
Granted:	Unless otherwise specified, the number of visas granted includes primary and review grants.
Lodged:	Lodged is the count of paper applications receipted in a departmental office or submitted electronically.
Offshore:	In this report, the term refers to the location of the client at the time of lodging the application.
On hand:	A visa application, nomination or sponsorship that has not been finalised.
Onshore:	In this report, refers to the location of the client at the time the application was lodged. An onshore applicant may already hold a visa of the same kind or may be applying for another type of visa.
Visa applicant:	Used to refer to clients applying for a visa. Unless otherwise specified, the term covers both primary and secondary applicants.
Visa holders in Australia:	The number of visa holders lawfully in Australia. This is not a count of all valid visas, as a number of visa holders may be outside Australia on the snapshot date.

# Background to the Visitor visa program

Visitor visa subclasses can be divided into Tourism and Business streams:

## Tourism:

1. Tourist (subclass 676) visa. This visa allows people to visit Australia for tourism purposes. This may include a holiday or recreation, or to visit family and friends. This visa can be applied for either onshore or offshore and may also be used for other short-term non-work purposes including study for up to three months. This visa can also be applied for online (known as the "e676") by eligible passport holders.
2. Sponsored Family Visitor (subclass 679) visa. This visa allows people who are outside of Australia, and have an eligible sponsor in Australia (an eligible relative or Australian Government official willing to sponsor them), to travel to Australia for a holiday and to visit family. This visa is intended for higher risk visitors and contains additional requirements which are designed to provide assurance that the visa holder will comply with their visa conditions and depart Australia before their visa expires. A formal sponsorship is to be completed by an Australian citizen/permanent resident and in some cases a security bond is requested where the decision-maker has residual concerns about the visa applicant's intention to abide by the visa conditions.
3. Electronic Travel Authority (ETA) (Visitor) (subclass 976). This visa is designed for ETA eligible passport holders who are outside of Australia and who want to visit Australia for tourism purposes. It allows an applicant to stay in Australia for up to three months on each visit within a 12 month period from the date of grant, or for the life of the passport if it is less than 12 months. It can be applied for online, through a travel agent, airline or specialist service provider or at an Australian visa office outside of Australia.
4. eVisitor (subclass 651 - Tourist Entrant). This visa is designed for people outside of Australia who want to visit Australia for tourism purposes. It can only be lodged online and is available to certain European nationals, as it was introduced in October 2008 to meet the Australian Government's undertaking to have reciprocal short stay travel arrangements with the European Union. It allows a stay of up to three months on each visit within a 12 month period from the date of grant.

## Business:

5. Business (Short Stay) (subclass 456) visa. This visa allows business people to make a short business visit to Australia for up to three months during their visa validity period. Business activities may include attending meetings, conferences, site visits, exploring business opportunities or, in limited circumstances, specialised non-ongoing work. The visa holder cannot engage in work in Australia that might otherwise be carried out by an Australian citizen or permanent resident.
6. Sponsored Business Visitor (Short Stay) (subclass 459) visa. This visa has the same purpose as the subclass 456 visa but requires the business person to have an approved sponsor in Australia (a representative from an approved organisation or an Australian government official).
7. ETA (Business Entrant - Short Validity) (subclass 977). This visa is designed for ETA eligible passport holders who are outside of Australia and who want to make a short business visit to Australia. It allows an applicant to stay in Australia for up to three months on each visit within a 12 month period from the date of grant, or for the life of the passport if it is less than 12 months. It can be applied for online, through a travel agent, airline or specialist service provider or at an Australian visa office outside of Australia.
8. ETA (Business Entrant - Long Validity) (subclass 956). This visa has the same purpose as the subclass 977 visa but is valid for the life of the passport.
9. eVisitor (subclass 651 - Business Entrant). This visa is designed for people outside of Australia who want to visit Australia for short term business purposes. It allows online lodgement and is available to eVisitor eligible passport holders. Eligibility is limited to certain European nationals, as the product was introduced in October 2008 to meet the Australian Government's undertaking to have reciprocal short stay travel arrangements with the European Union.
10. Superyacht Crew (subclass 488) visa. This temporary visa allows the crew of superyachts to enter Australia to undertake the usual day to day routine maintenance or business of these vessels while at sea. The applicant may be either inside or outside of Australia when the visa is granted. The visa is a multiple entry visa and permits the visa holder to work onboard these vessels in Australia for up to one year, with the option to extend their stay. Additionally, the crew must be sponsored by an owner or captain of the superyacht who is an approved superyacht crew sponsor.

# Background to the Visitor visa program - continued

## Family members

Tourist Visitors (except those applying for Sponsored Family Visitor visas) must lodge separate applications, unless they are included in the passport of the main applicant.

Business Visitors and Sponsored Family Visitors can apply to have partners and dependent children under the age of eighteen accompany them to Australia.

## Visa requirements

To be eligible for a Visitor visa, applicants must have a genuine intention to stay in Australia temporarily as a visitor (for tourism or business purposes).

Applicants must also meet certain health and character requirements, and may be asked to undergo a health examination, and/or provide police certificates for each country they have lived in for 12 months or more over the last ten years since turning 16.

In order to meet the financial requirements for the grant of a Visitor visa, applicants must be able to demonstrate that they have access to sufficient funds to cover themselves (and their family where relevant) during their stay in Australia, including health insurance where required. They may be asked to provide evidence of funds.

## Ability to work

Work on a Tourist visa is not permitted. This is enforced by a mandatory “no work” condition imposed on all Tourist visas.

Work on a Business Visitor visa is permitted in very limited circumstances where the work is non-ongoing (no more than six weeks for the validity of the visa) and highly skilled in nature.

A Business Visitor visa holder cannot engage in work in Australia that might otherwise be carried out by an Australian citizen or permanent resident.

Where a person is found to be working in breach of their visa conditions, they may face visa cancellation and be subject to an exclusion period.

## Ability to study

Tourist visa holders may study for up to three months. This may be an award or non-award course, however, the entire course must not be longer than 3 months in duration.

Business Visitor visa holders may undertake informal study for up to three months, where it is related to their profession and does not lead to a formal award (other than a language training program).

## Volunteering

Tourist visa holders may be able to work as a volunteer where the work is genuinely voluntary and no remuneration is received in return for the activities.



# Background to the Visitor visa program - continued

## Visa extensions

Tourist visa holders may extend their stay for tourism purposes by applying for a new visa at least two weeks before their current visa expires.

An additional Tourist visa may be granted if the applicant has complied with the conditions of their previous visa, meets all eligibility criteria for this visa, and does not have a 'No further stay' condition on their current visa.

Business Visitor visa holders cannot extend their stay after they arrive in Australia.

## Visa refusals

A decision to refuse a Visitor visa application is made when the delegate of the Minister for Immigration and Citizenship is not satisfied that the applicant meets the legal criteria for grant of a visa. When refusing a visa application, the department provides an applicant, or their agent, with a written decision record that sets out the reason for the decision.

Reasons for refusal of Visitor visa applications may include:

- failure to meet financial, health or character requirements; and/or
- failure to satisfy the department that the applicant is a genuine visitor.

## Processing standards

The department aims to finalise 75 per cent of Visitor visa applications within the following timeframes:

- for non-sponsored visitors where the application is lodged onshore - one working day for low risk applicants and one week for high risk applicants;
- for non-sponsored visitors where the application is lodged offshore - one working day for low risk applicants and one month for high risk applicants;
- for sponsored visitors (all sponsored visitor applications are lodged onshore) - 1.5 months.

The processing service standard applies where all documents are submitted with the application form. The process may be delayed if applications are incomplete or if additional information is required, including health examination and/or character checks.

**Note:** Low risk refers to persons holding Electronic Travel Authority (ETA) eligible passports, and high risk refers to persons who are not ETA eligible.



# Executive Summary

## Key Points

- Tourism Visitor visa applications lodged fell by 0.6% in 2011-12 to 31 March compared to the same period in 2010-11 (down from 2 540 382 to 2 526 231). However, lodgements by Chinese citizens continue to grow (up 28.2% to 260 450).
- 358 815 business Visitor visa applications were lodged in 2011-12 to 31 March. This is a 3% increase over the same period in 2010-11 (348 371) and can be partially attributed to an increase in applications from the United States of America (up 8.6% to 52 058).
- There were 115 016 Tourist (subclass 676) visas granted under the ADS scheme in 2011-12 to 31 March. This is a 29.4% increase over the same period in 2010-11 (88 893).
- On 31 March 2012, there were 219 672 Visitor visa holders in Australia.

## 1 Applications lodged

2 885 046 Visitor visa applications were lodged in 2011-12 to 31 March. This is a 0.1% decrease compared with the same period in 2010-11 (2 888 753).

2 526 231 tourism Visitor visa applications were lodged in 2011-12 to 31 March. This is 0.6% lower than the same period in 2010-11 (2 540 382). This can be primarily attributed to a decrease in applications from citizens of Japan (down 9.4%), United Kingdom (down 9%), Germany (down 6.8%) and South Korea (down 5.8%). However, tourism Visitor visa lodgements by Chinese citizens continue to grow (up 28.2% to 260 450).

358 815 business Visitor visa applications were lodged in 2011-12 to 31 March. This is a 3% increase over the same period in 2010-11 (348 371) and can be partially attributed to an increase in applications from citizens of the United States of America (up 8.6% to 52 058).

942 700 Visitor visa applications were lodged in the quarter ending 31 March 2012. This is higher than the same quarters in 2011 (905 077) and 2010 (914 163).

## 2 Visas granted

2 802 027 Visitor visas were granted in 2011-12 to 31 March. This is a 0.4% decrease compared with the same period in 2010-11 (2 813 210).

2 453 844 tourism Visitor visas were granted in 2011-12 to 31 March. This is 0.8% lower than the same period in 2010-11 (2 472 495). This can be partially attributed to a 5.2% decrease in ETA subclass 976 visa grants (down from 1 587 326 to 1 504 596) compared to the same period in 2010-11. However, the decrease has been softened by a 12.4% increase in subclass 676 grants (up from 561 014 to 630 737).

348 183 business Visitor visas were granted in 2011-12 to 31 March. This is a 2.2% increase over the same period in 2011 (340 715). This can be partially attributed to a 7% increase in ETA subclass 977 grants (up from 137 509 to 147 150) compared to the same period in 2010-11.

918 886 Visitor visas were granted in the quarter ending 31 March 2012. This is higher than the same quarters in 2011 (887 608) and 2010 (901 569).

## 3 Grant rates

The grant rate for Visitor visas for the quarter ending 31 March 2012 remained stable at 97.4%, compared with 97.6% for the same quarter in 2011.

## 4 Auto grant rates for eLodged Applications

The auto grant rates for offshore eLodged Tourist (subclass 676) and eVisitor Tourist Entrant (subclass 651) visas for the quarter ending 31 March 2012 were 63% and 88.7% respectively.

The auto grant rate for eVisitor Business Entrant (subclass 651) visas for the same period was 83.9%.

These figures are consistent with auto grant rates for eLodged applications in the same quarter in 2011.

## 5 Processing times

During the quarter ending 31 March 2012, 75% of offshore Tourist (subclass 676) visa applications were processed within eight calendar days, 75% of onshore Tourist (subclass 676) visa applications were processed within ten calendar days, 75% of Business (Short Stay) (subclass 456) visa applications were processed within five calendar days and 75% of Sponsored Family Visitor (subclass 679) visa applications were processed within 56 calendar days.

Processing times increase if applications are incomplete or if additional information is required, including health examinations and/or character checks.

## Executive Summary - continued

### 6 Applications on hand

On 31 March 2012, there were 46 648 Visitor visa applications on hand.

To ensure that onshore applicants do not become unlawful because their existing visas expire before a new visa is granted, bridging visas are granted until a decision on their application is made.

### 7 Visa holders In Australia

On 31 March 2012 there were 219 672 Visitor visa holders in Australia. This is 9.6% higher than the 200 409 Visitor visa holders in Australia on the same date in 2011.

Tourist (subclass 676) visa holders made up the largest cohort with 87 562 visa holders in Australia, followed by ETA (subclass 976) with 84 480 visa holders.

### 8 Approved Destination Status (ADS)

115 016 Tourist (subclass 676) visas were granted under the ADS scheme in 2011-12 to 31 March 2012. This is a 29.4% increase over the same period in 2010-11 (88 893).

In the quarter ending 31 March 2012, there were 50 096 subclass 676 visas granted under the ADS scheme. This is the highest number of visas granted under the scheme for this quarter in the last five years.

ADS grants made up 53.8% of all subclass 676 grants to Chinese tourists in the quarter ending 31 March 2012, an increase on the previous quarter (45.3%).

### 9 Arrivals data

In 2011-12 to 31 March, there were 3 041 494 arrivals on Visitor visas. This is a 0.6% decrease compared with the same period in 2010-11 (3 059 815). Fewer arrivals from the United Kingdom (down 5.9%), the United States of America (down 3.5%), Japan (down 8%) and South Korea (down 6.1%) have been offset by increased arrivals from China (up 19%) and Indonesia (up 10.9%).

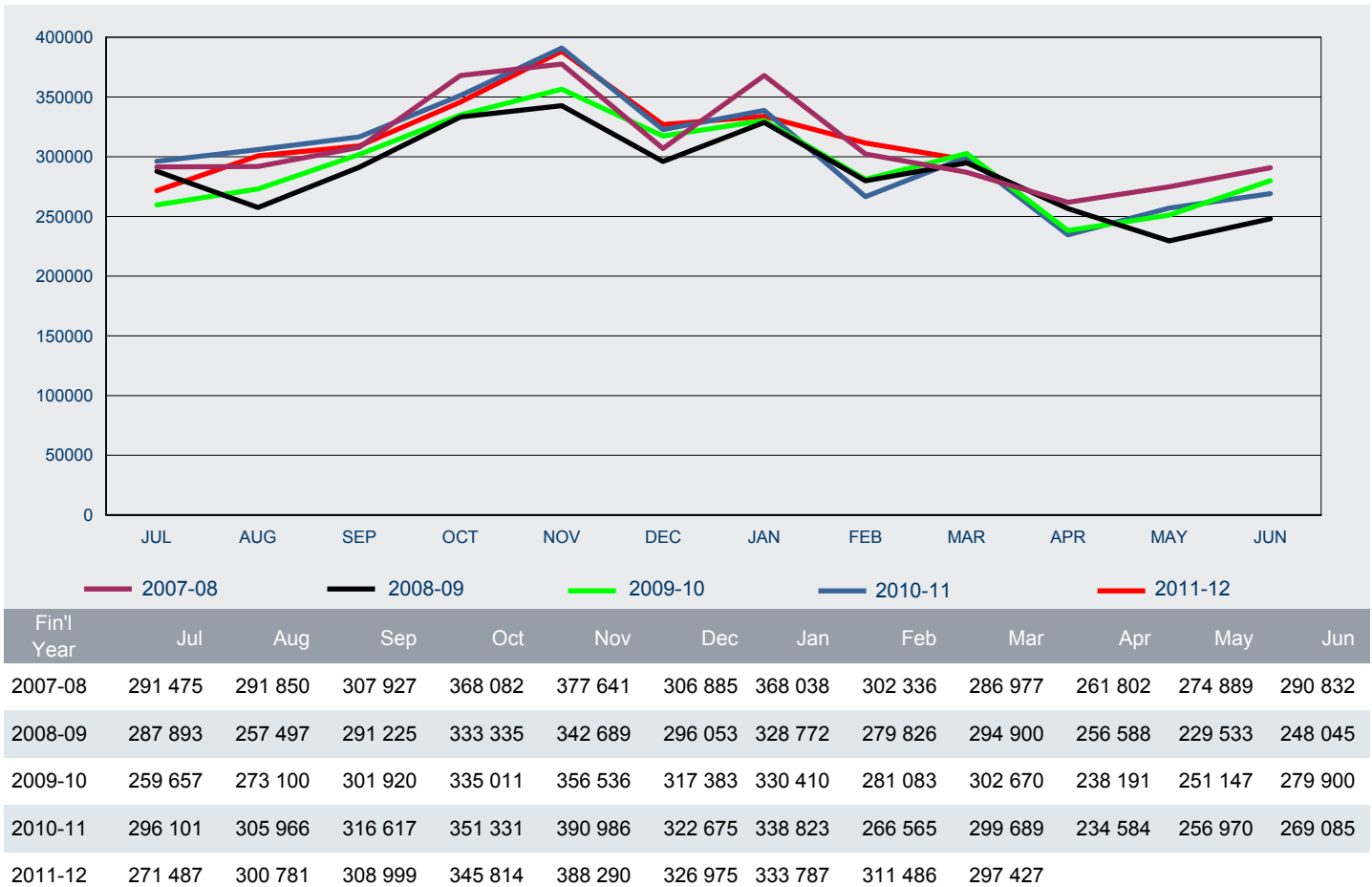
There were 920 552 arrivals on tourism Visitor visas during the quarter ending 31 March 2012. This was higher than the same quarters in 2011 (879 716) and 2010 (913 408).

There were 126 750 arrivals on business Visitor visas during the quarter ending 31 March 2012. This was lower than the same quarter in 2011 (131 224) but higher than the same quarter in 2010 (111 572).

# 1 Lodged

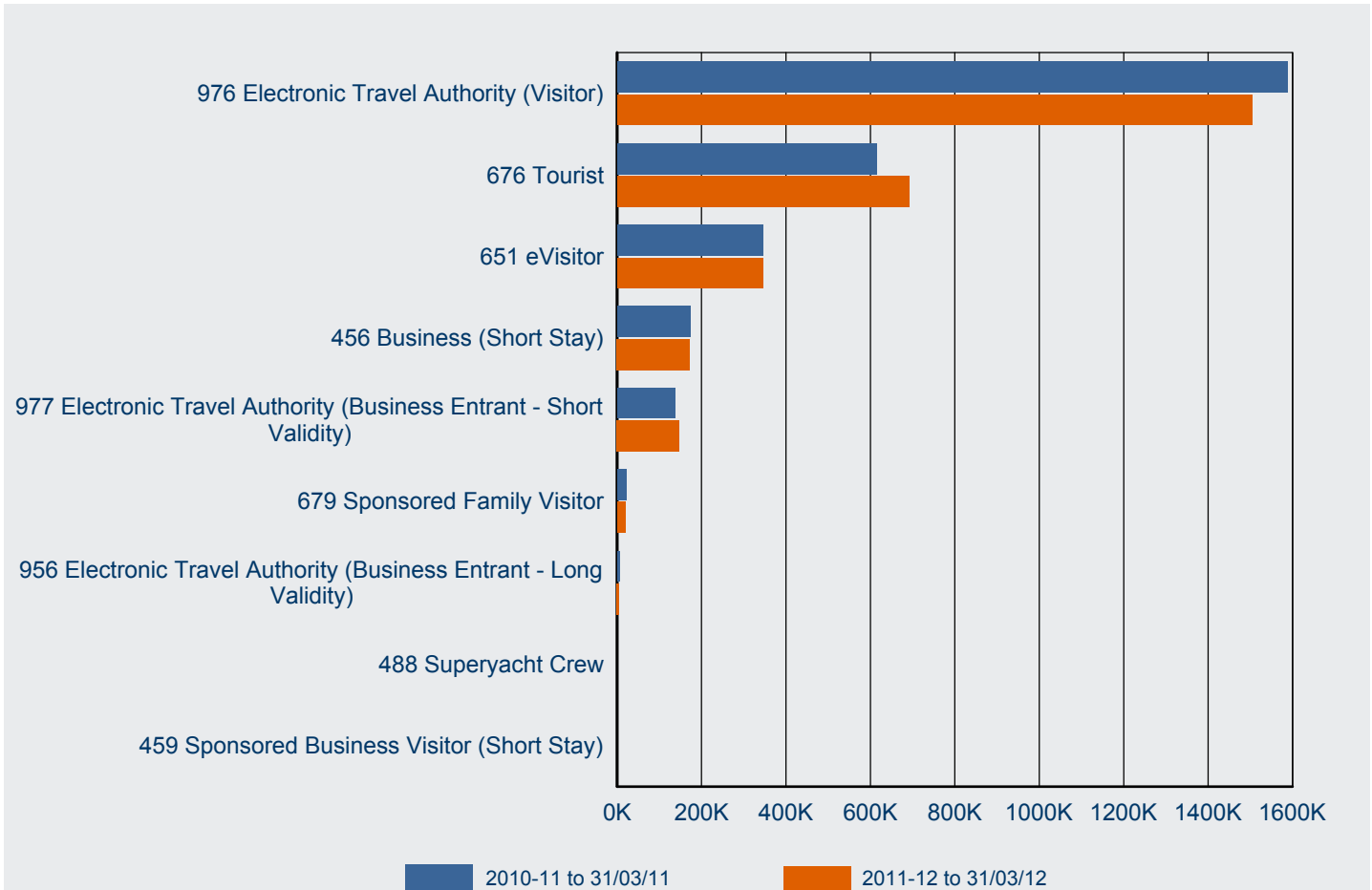
# 1 Lodged

1.01 Number of Visitor visa applications lodged in 2011-12 to 31 March 2012 by month - comparison with previous four financial years



# 1 Lodged

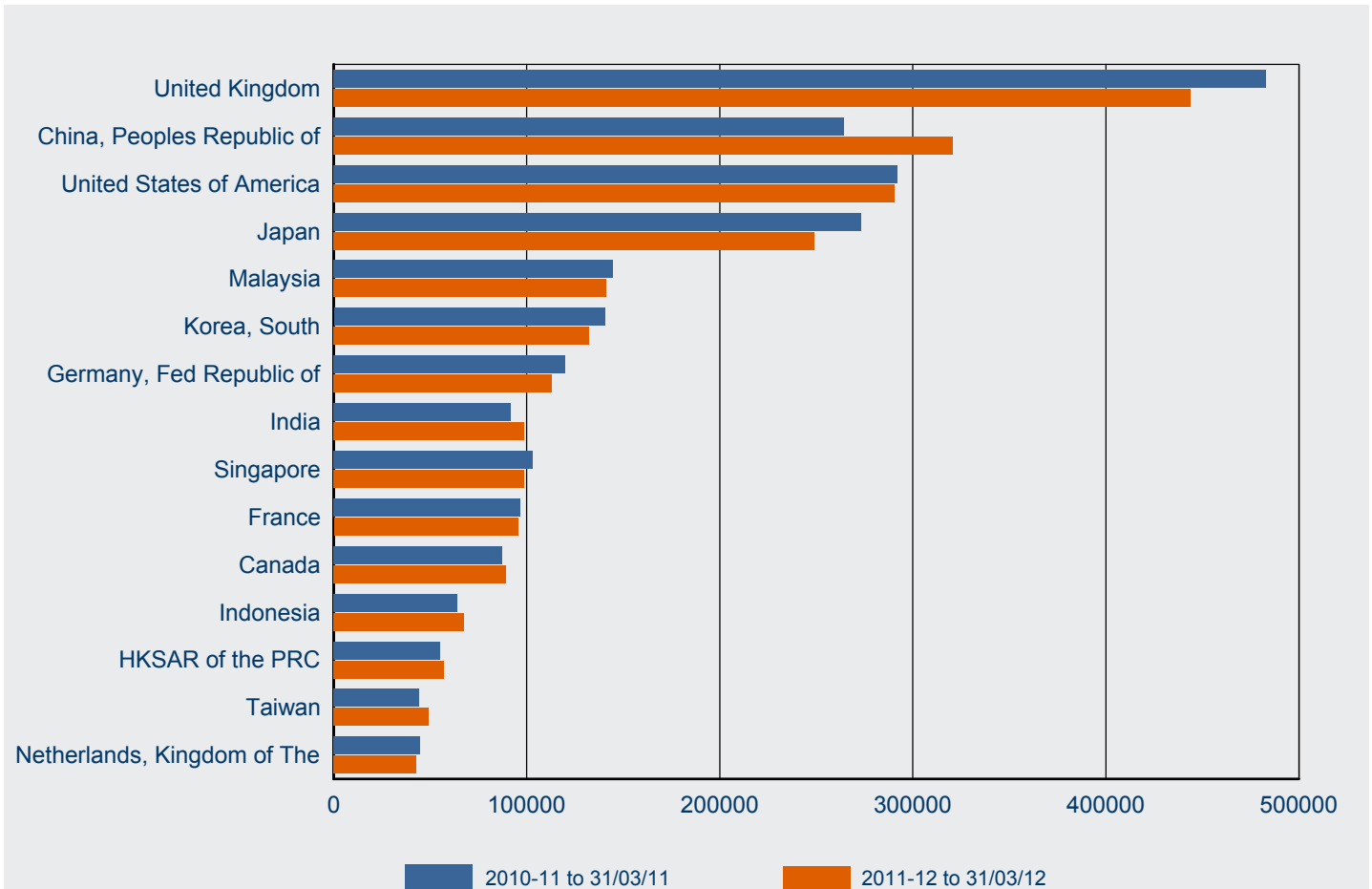
1.02 Number of Visitor visa applications lodged in 2011-12 to 31 March 2012 by visa subclass - comparison with same period in previous year



Visa Subclass	2010-11 to 31/03/11	2011-12 to 31/03/12	% Change from 2010-11	2011-12 as % of Total
976 Electronic Travel Authority (Visitor)	1 587 981	1 504 858	-5.2%	52.2%
676 Tourist	615 127	690 922	12.3%	23.9%
651 eVisitor	346 327	345 593	-0.2%	12.0%
456 Business (Short Stay)	173 603	172 238	-0.8%	6.0%
977 Electronic Travel Authority (Business Entrant - Short Validity)	137 584	147 173	7.0%	5.1%
679 Sponsored Family Visitor	22 306	19 123	-14.3%	0.7%
956 Electronic Travel Authority (Business Entrant - Long Validity)	5 599	4 885	-12.8%	0.2%
488 Superyacht Crew	165	156	-5.5%	0.0%
459 Sponsored Business Visitor (Short Stay)	61	98	60.7%	0.0%
<b>Total</b>	<b>2 888 753</b>	<b>2 885 046</b>	<b>-0.1%</b>	<b>100.0%</b>

# 1 Lodged

1.03 Number of Visitor visa applications lodged in 2011-12 to 31 March 2012 by citizenship country - comparison with same period in previous year

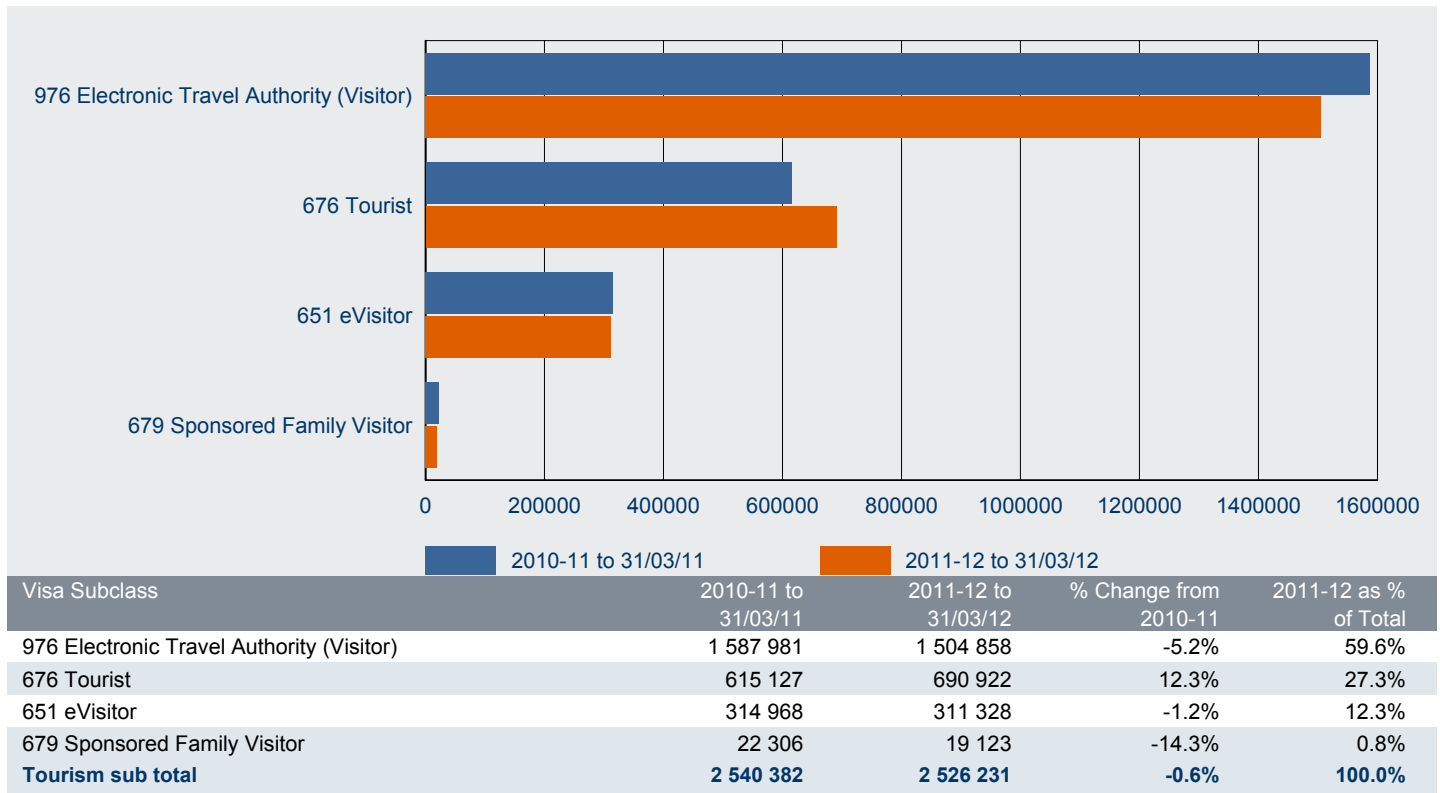


Citizenship Country	2010-11 to 31/03/11	2011-12 to 31/03/12	% Change from 2010-11	2011-12 as % of Total
United Kingdom	482 987	444 048	-8.1%	15.4%
China, Peoples Republic of	264 233	320 839	21.4%	11.1%
United States of America	292 008	290 583	-0.5%	10.1%
Japan	273 050	249 197	-8.7%	8.6%
Malaysia	144 906	141 173	-2.6%	4.9%
Korea, South	140 495	132 500	-5.7%	4.6%
Germany, Fed Republic of	119 717	113 016	-5.6%	3.9%
India	91 799	98 705	7.5%	3.4%
Singapore	103 147	98 475	-4.5%	3.4%
France	96 466	95 434	-1.1%	3.3%
Canada	87 136	89 268	2.4%	3.1%
Indonesia	64 049	67 392	5.2%	2.3%
HKSAR of the PRC	55 178	57 031	3.4%	2.0%
Taiwan	44 198	49 172	11.3%	1.7%
Netherlands, Kingdom of The	44 551	43 003	-3.5%	1.5%
Other countries	584 833	595 210	1.8%	20.6%
<b>Total</b>	<b>2 888 753</b>	<b>2 885 046</b>	<b>-0.1%</b>	<b>100.0%</b>

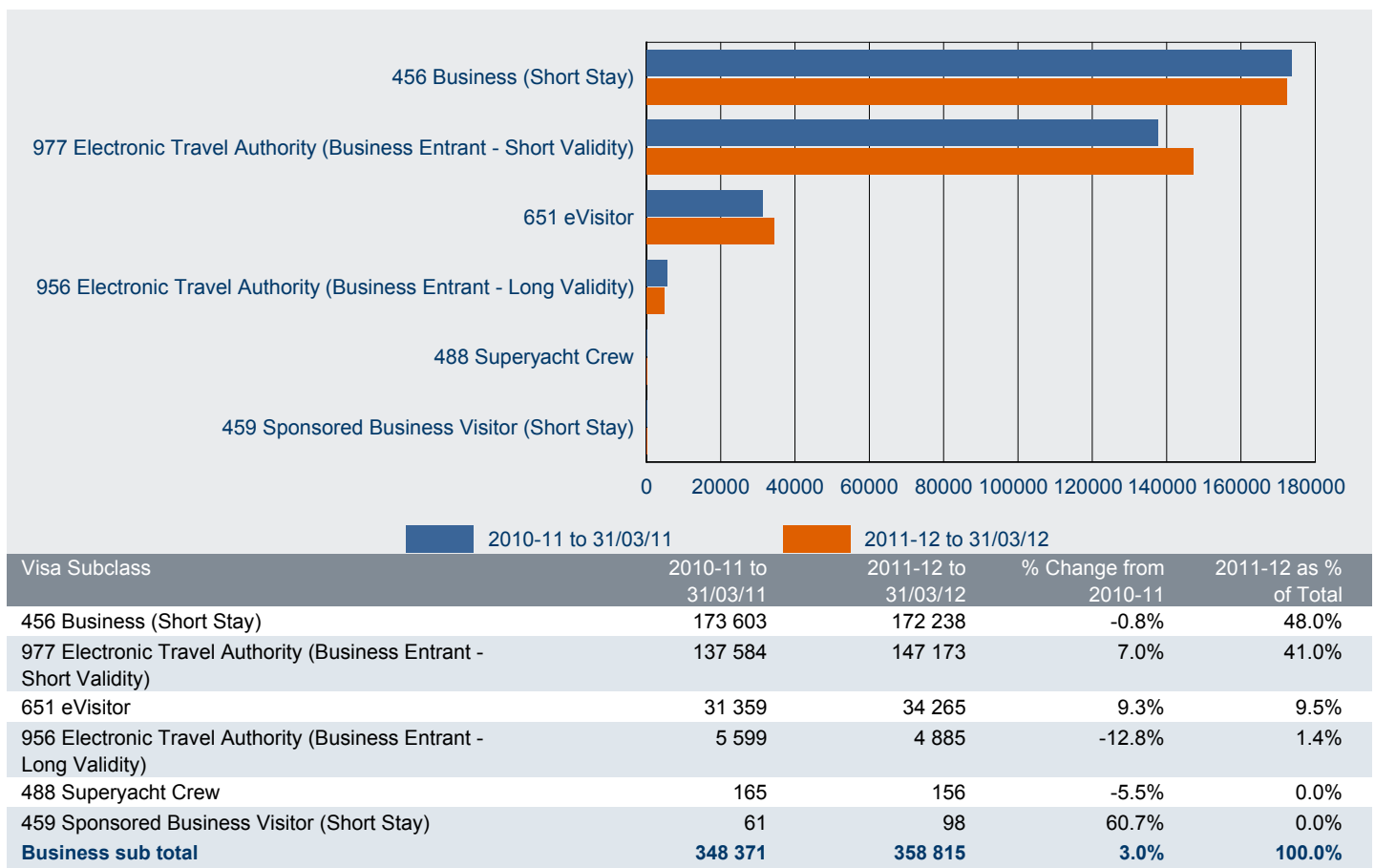


# 1 Lodged

## 1.04 Number of tourism Visitor visa applications lodged in 2011-12 to 31 March 2012 by visa subclass - comparison with same period in previous year

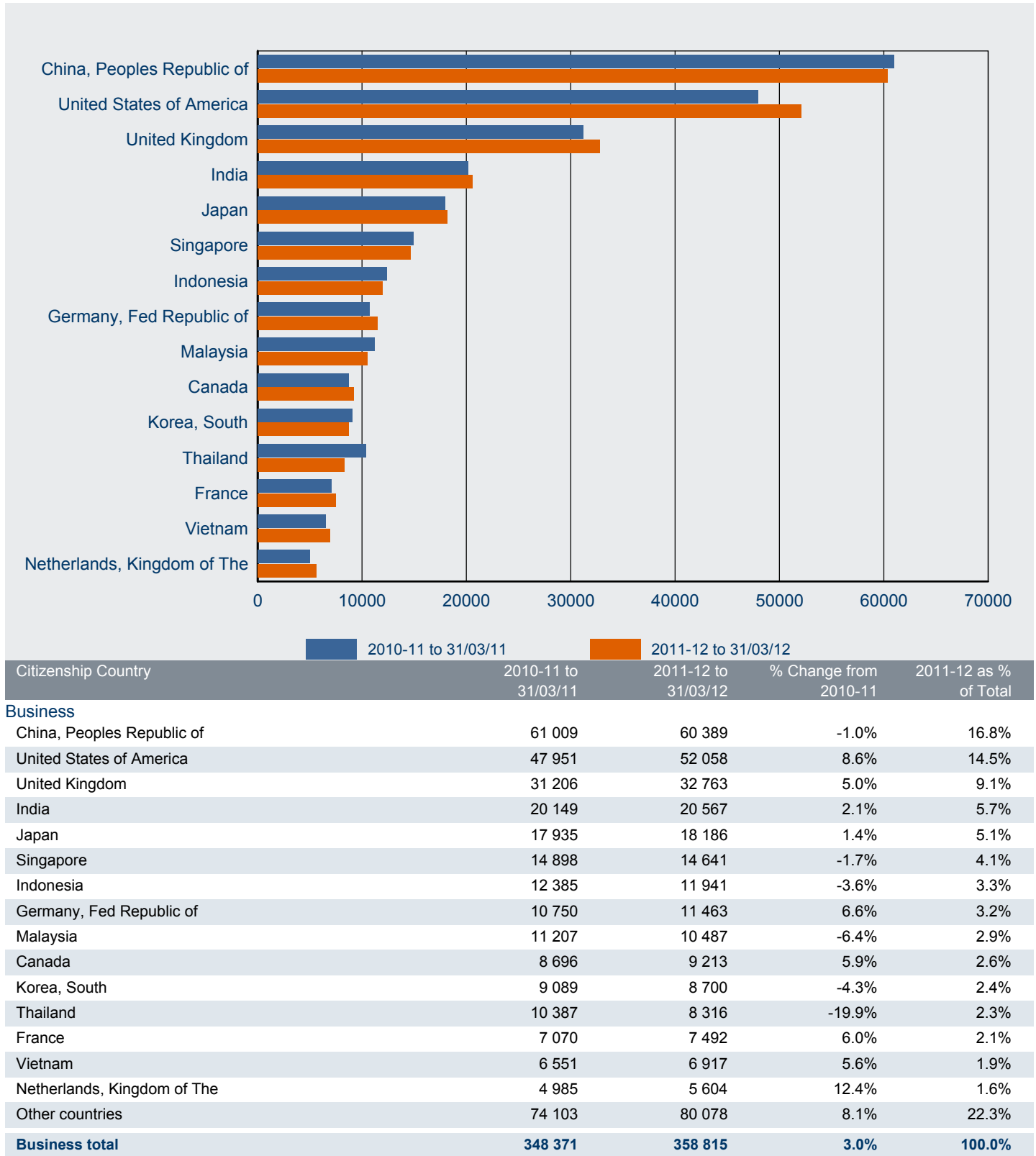


## 1.05 Number of business Visitor visa applications lodged in 2011-12 to 31 March 2012 by visa subclass - comparison with same period in previous year



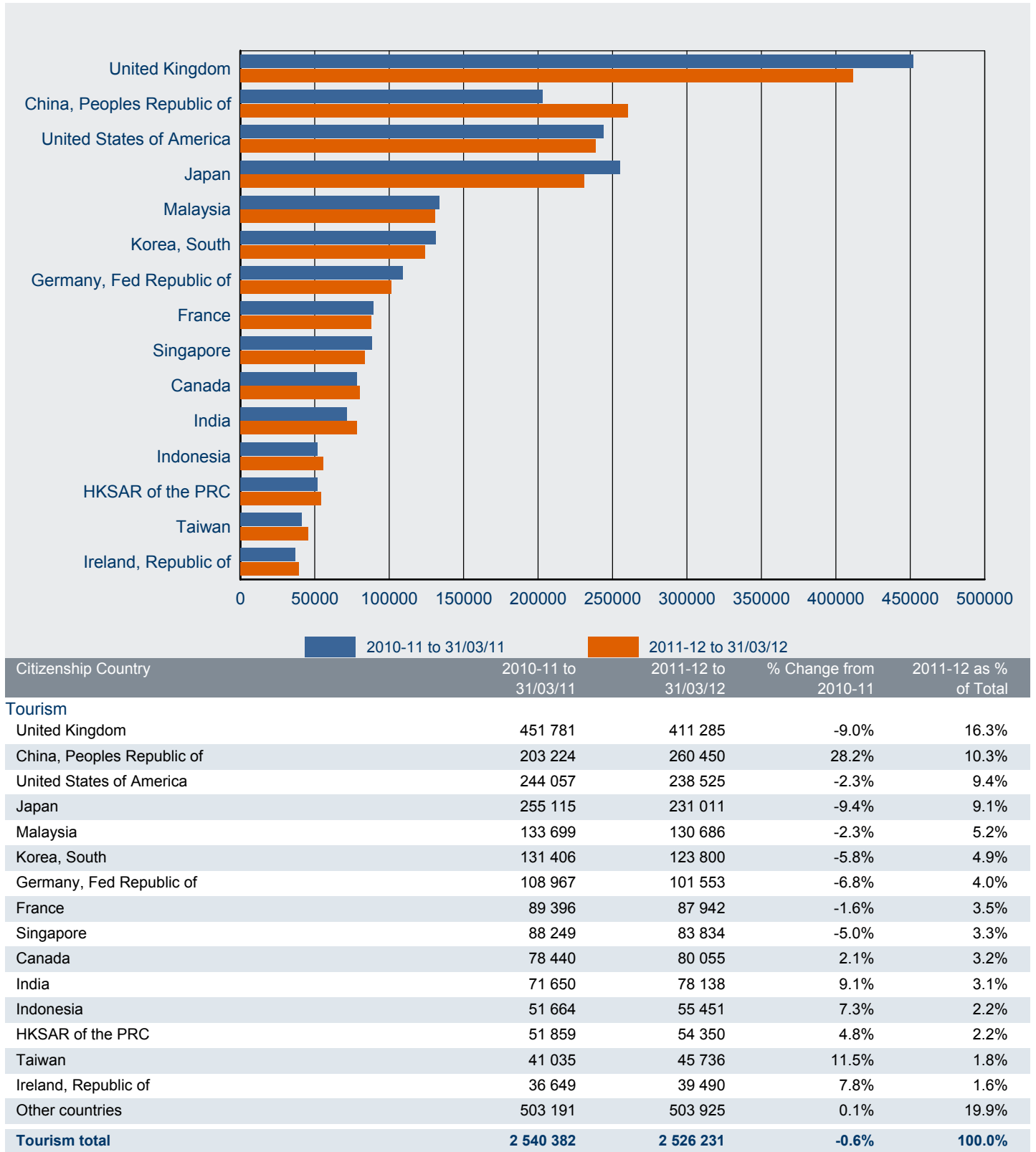
# 1 Lodged

1.06 Number of business Visitor visa applications lodged in 2011-12 to 31 March 2012 by citizenship country - comparison with same period in previous year



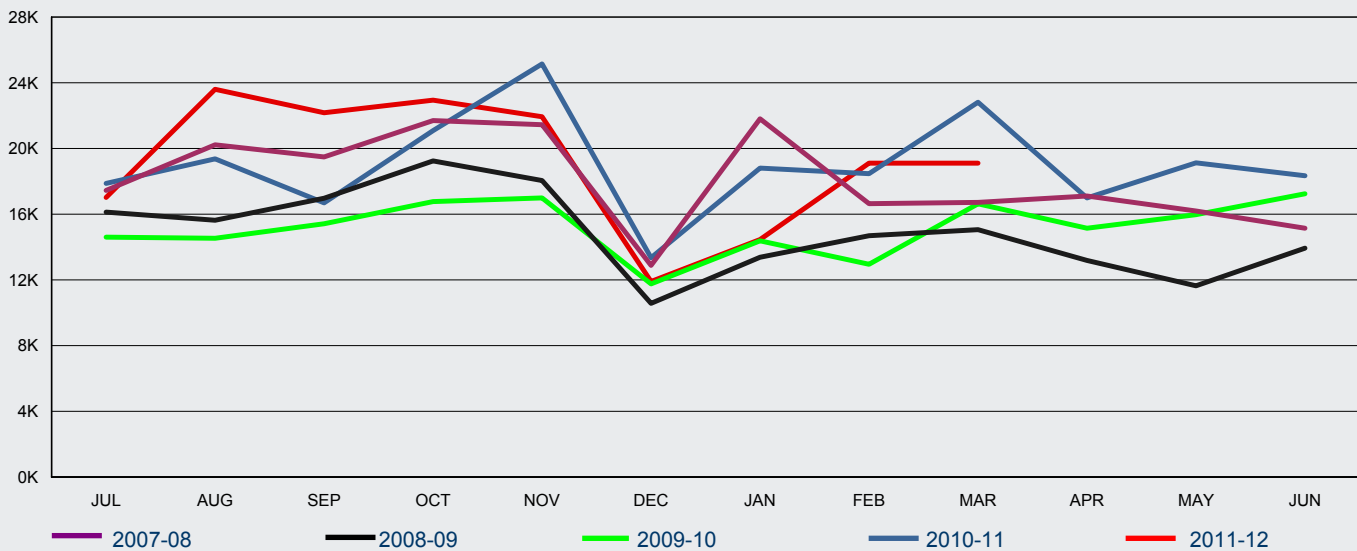
# 1 Lodged

1.07 Number of tourism Visitor visa applications lodged in 2011-12 to 31 March 2012 by citizenship country - comparison with same period in previous year



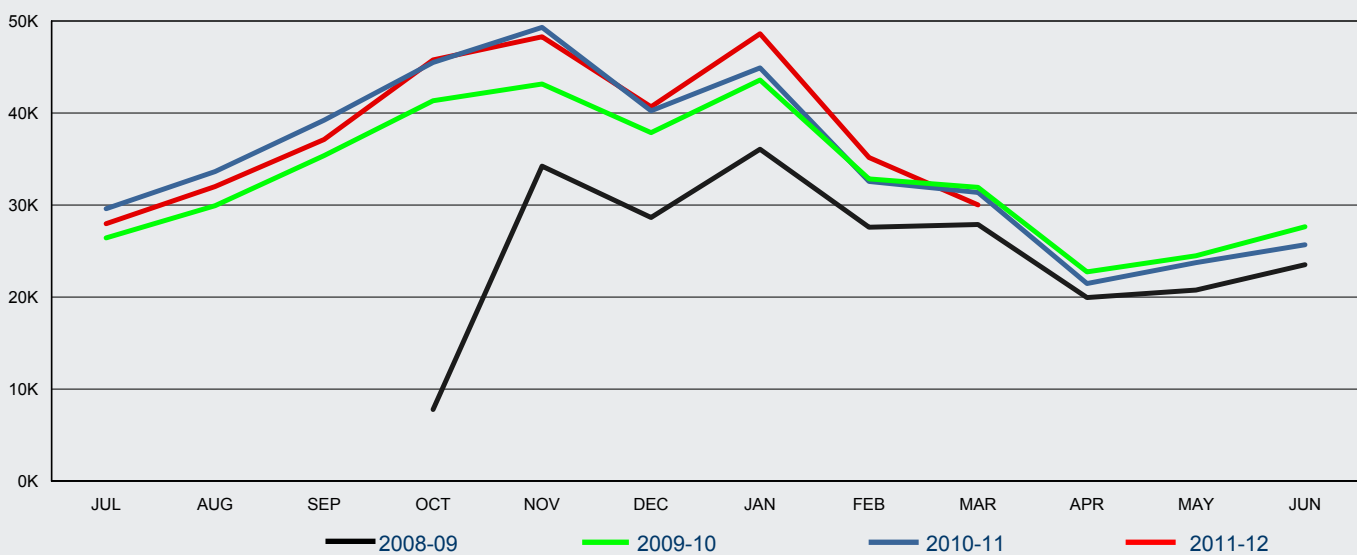
# 1 Lodged

## 1.08 Number of subclass 456 Business (Short Stay) visa applications lodged in 2011-12 to 31 March 2012 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	17 449	20 221	19 485	21 696	21 444	12 887	21 803	16 646	16 717	17 107	16 193	15 146	<b>216 794</b>
2008-09	16 127	15 630	16 971	19 238	18 053	10 572	13 383	14 692	15 055	13 184	11 638	13 937	<b>178 480</b>
2009-10	14 607	14 530	15 417	16 772	16 995	11 755	14 379	12 957	16 627	15 142	15 975	17 246	<b>182 402</b>
2010-11	17 876	19 369	16 686	21 089	25 145	13 349	18 809	18 462	22 818	16 992	19 131	18 339	<b>228 065</b>
2011-12	17 022	23 599	22 174	22 938	21 929	11 904	14 460	19 106	19 106				<b>172 238</b>

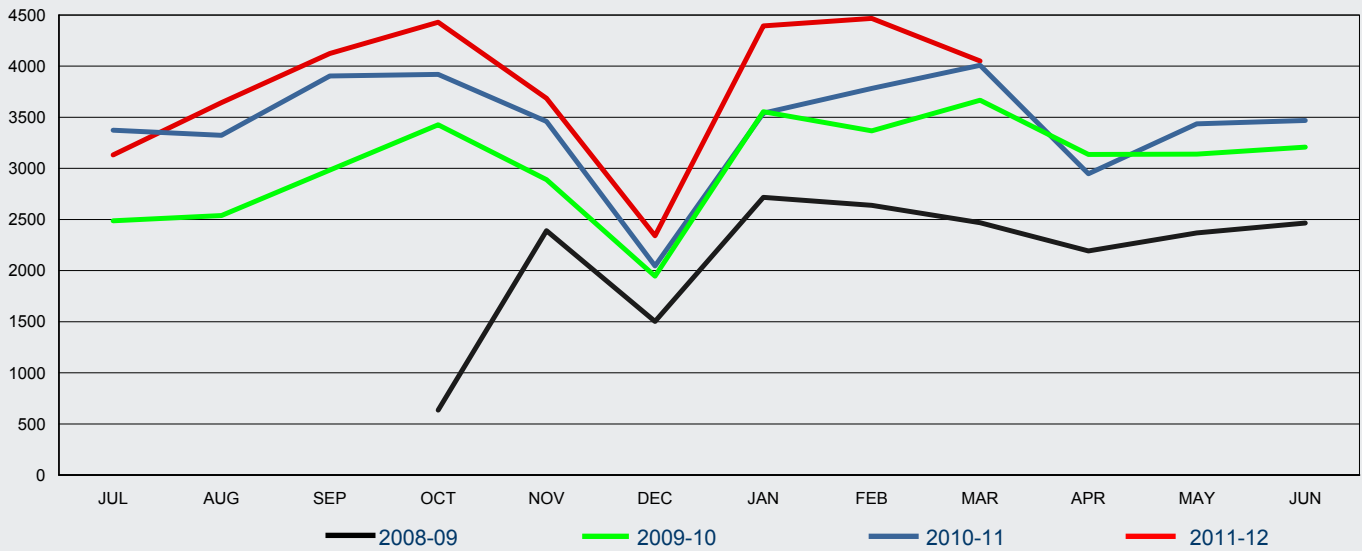
## 1.09 Total number of subclass 651 eVisitor visa applications lodged in 2011-12 to 31 March 2012 - comparison with previous three financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	0	0	0	7 776	34 230	28 649	36 059	27 581	27 885	19 933	20 758	23 504	<b>226 375</b>
2009-10	26 428	29 931	35 361	41 335	43 148	37 858	43 586	32 833	31 911	22 729	24 482	27 636	<b>397 238</b>
2010-11	29 597	33 642	39 217	45 499	49 311	40 241	44 893	32 559	31 368	21 463	23 744	25 681	<b>417 215</b>
2011-12	27 957	32 012	37 116	45 773	48 284	40 673	48 609	35 156	30 013				<b>345 593</b>

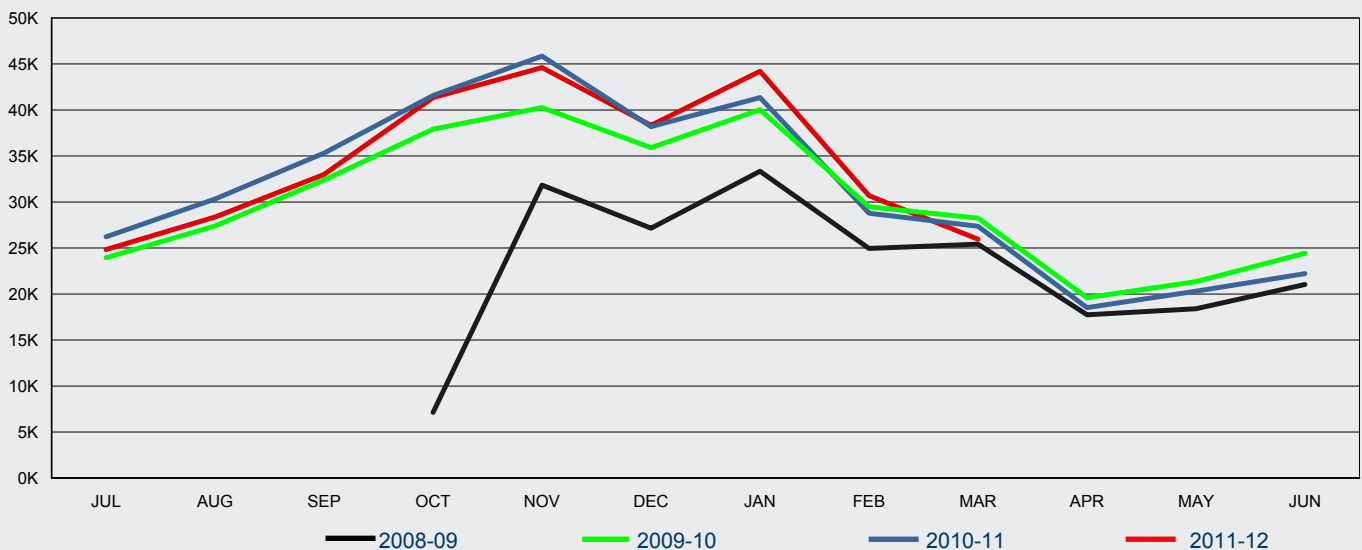
# 1 Lodged

## 1.10 Number of subclass 651 eVisitor (business stream) visa applications lodged in 2011-12 to 31 March 2012 - comparison with previous three financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	0	0	0	636	2 391	1 503	2 717	2 638	2 468	2 193	2 369	2 466	<b>19 381</b>
2009-10	2 487	2 539	2 983	3 427	2 890	1 946	3 555	3 367	3 666	3 137	3 139	3 208	<b>36 344</b>
2010-11	3 374	3 324	3 904	3 920	3 460	2 046	3 541	3 782	4 008	2 948	3 435	3 469	<b>41 211</b>
2011-12	3 131	3 644	4 124	4 429	3 685	2 341	4 394	4 467	4 050				<b>34 265</b>

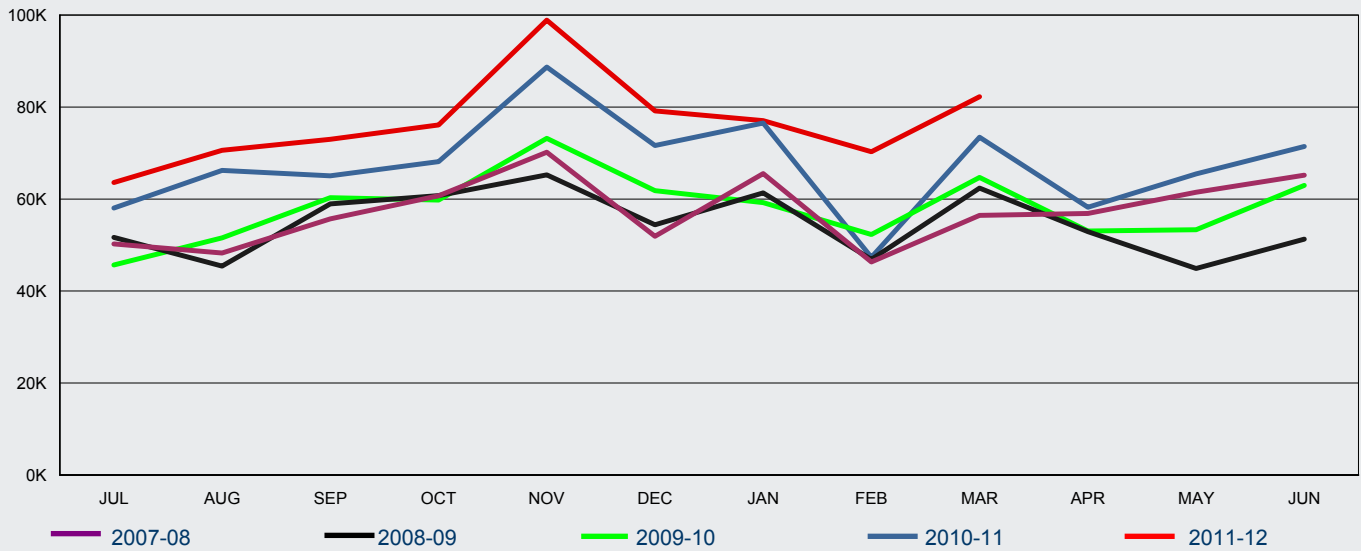
## 1.11 Number of subclass 651 eVisitor (tourism stream) visa applications lodged in 2011-12 to 31 March 2012 - comparison with previous three financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	0	0	0	7 140	31 839	27 146	33 342	24 943	25 417	17 740	18 389	21 038	<b>206 994</b>
2009-10	23 941	27 392	32 378	37 908	40 258	35 912	40 031	29 466	28 245	19 592	21 343	24 428	<b>360 894</b>
2010-11	26 223	30 318	35 313	41 579	45 851	38 195	41 352	28 777	27 360	18 515	20 309	22 212	<b>376 004</b>
2011-12	24 826	28 368	32 992	41 344	44 599	38 332	44 215	30 689	25 963				<b>311 328</b>

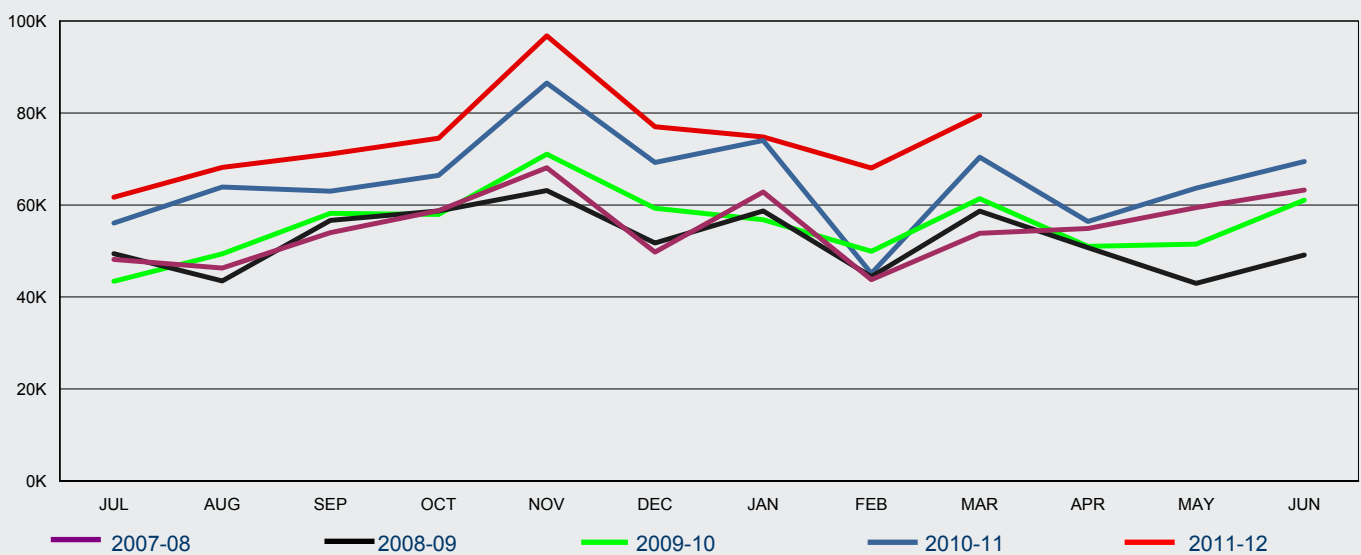
# 1 Lodged

## 1.12 Total number of subclass 676 Tourist visa applications lodged in 2011-12 to 31 March 2012 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	50 242	48 270	55 670	60 711	70 188	51 919	65 527	46 328	56 442	56 851	61 481	65 202	<b>688 831</b>
2008-09	51 673	45 420	58 962	60 738	65 268	54 409	61 340	46 893	62 395	52 923	44 912	51 273	<b>656 206</b>
2009-10	45 670	51 564	60 311	59 779	73 199	61 812	59 239	52 288	64 698	53 067	53 323	62 955	<b>697 905</b>
2010-11	58 053	66 236	65 056	68 133	88 701	71 640	76 529	47 343	73 436	58 232	65 456	71 418	<b>810 233</b>
2011-12	63 604	70 582	72 999	76 115	98 884	79 150	77 064	70 293	82 231				<b>690 922</b>

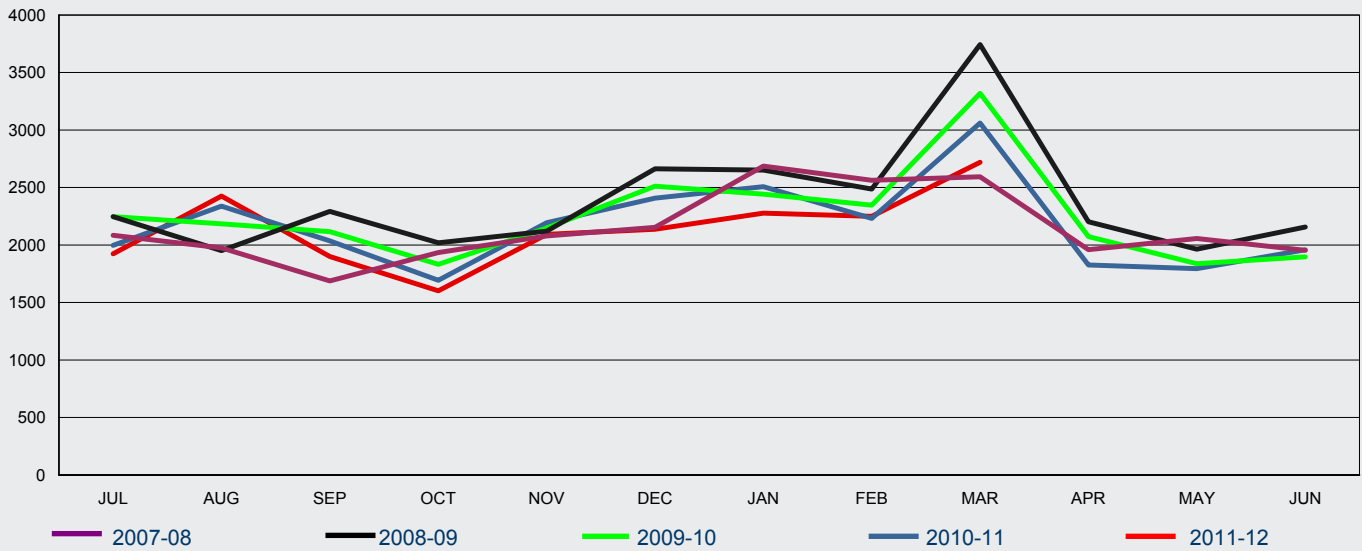
## 1.13 Number of subclass 676 Tourist visa applications lodged in 2011-12 to 31 March 2012 where the client was OFFSHORE - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	48 157	46 295	53 982	58 777	68 109	49 765	62 840	43 765	53 849	54 892	59 424	63 248	<b>663 103</b>
2008-09	49 427	43 469	56 670	58 719	63 147	51 746	58 689	44 407	58 652	50 720	42 948	49 117	<b>627 711</b>
2009-10	43 424	49 380	58 194	57 947	71 051	59 301	56 797	49 942	61 379	50 993	51 486	61 058	<b>670 952</b>
2010-11	56 056	63 897	63 020	66 439	86 507	69 232	74 021	45 111	70 375	56 405	63 661	69 460	<b>784 184</b>
2011-12	61 681	68 156	71 099	74 513	96 791	77 013	74 787	68 043	79 512				<b>671 595</b>

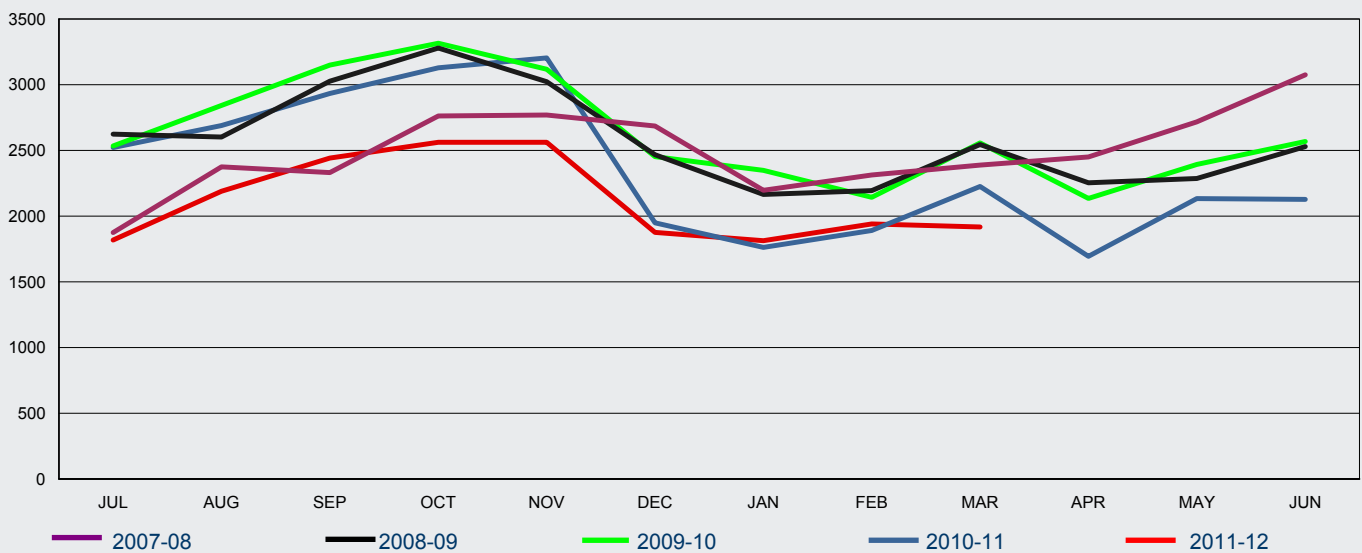
# 1 Lodged

## 1.14 Number of subclass 676 Tourist visa applications lodged in 2011-12 to 31 March 2012 where the client was ONSHORE - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	2 085	1 975	1 688	1 934	2 079	2 154	2 687	2 563	2 593	1 959	2 057	1 954	25 728
2008-09	2 246	1 951	2 292	2 019	2 121	2 663	2 651	2 486	3 743	2 203	1 964	2 156	28 495
2009-10	2 246	2 184	2 117	1 832	2 148	2 511	2 442	2 346	3 319	2 074	1 837	1 897	26 953
2010-11	1 997	2 339	2 036	1 694	2 194	2 408	2 508	2 232	3 061	1 827	1 795	1 958	26 049
2011-12	1 923	2 426	1 900	1 602	2 093	2 137	2 277	2 250	2 719				19 327

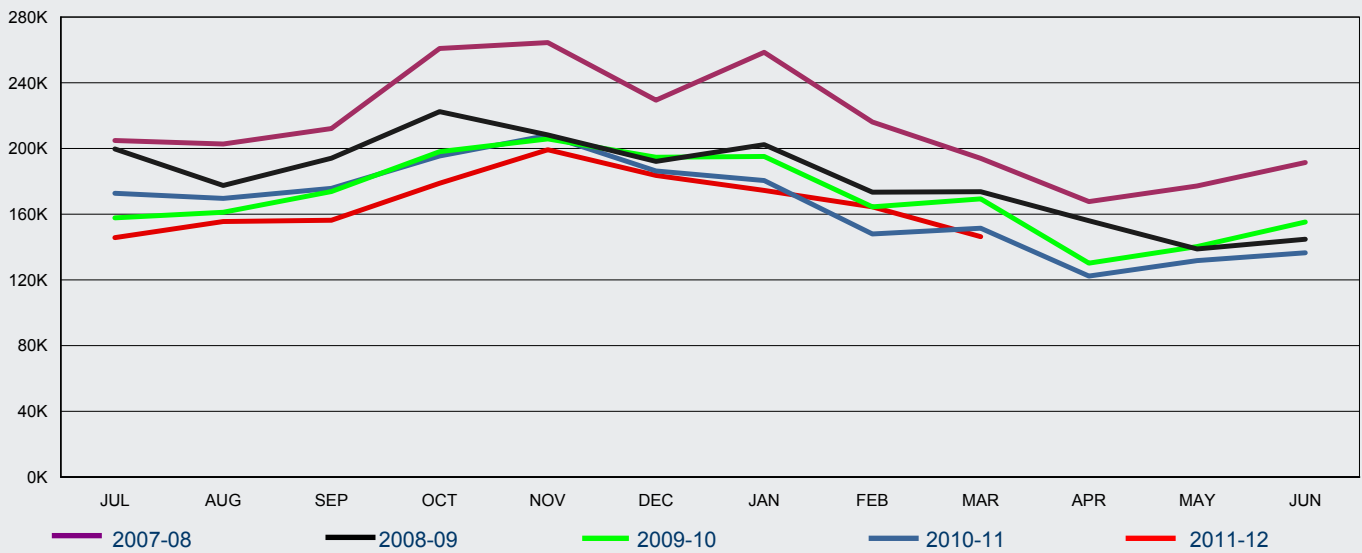
## 1.15 Number of subclass 679 Sponsored Family Visitor visa applications lodged in 2011-12 to 31 March 2012 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	1 875	2 375	2 332	2 762	2 769	2 686	2 197	2 314	2 389	2 451	2 717	3 075	29 942
2008-09	2 624	2 602	3 027	3 279	3 023	2 467	2 165	2 195	2 545	2 254	2 287	2 529	30 997
2009-10	2 534	2 842	3 149	3 316	3 118	2 453	2 348	2 144	2 557	2 135	2 394	2 568	31 558
2010-11	2 522	2 689	2 934	3 129	3 204	1 949	1 762	1 891	2 226	1 694	2 134	2 128	28 262
2011-12	1 818	2 190	2 442	2 562	2 562	1 877	1 813	1 941	1 918				19 123

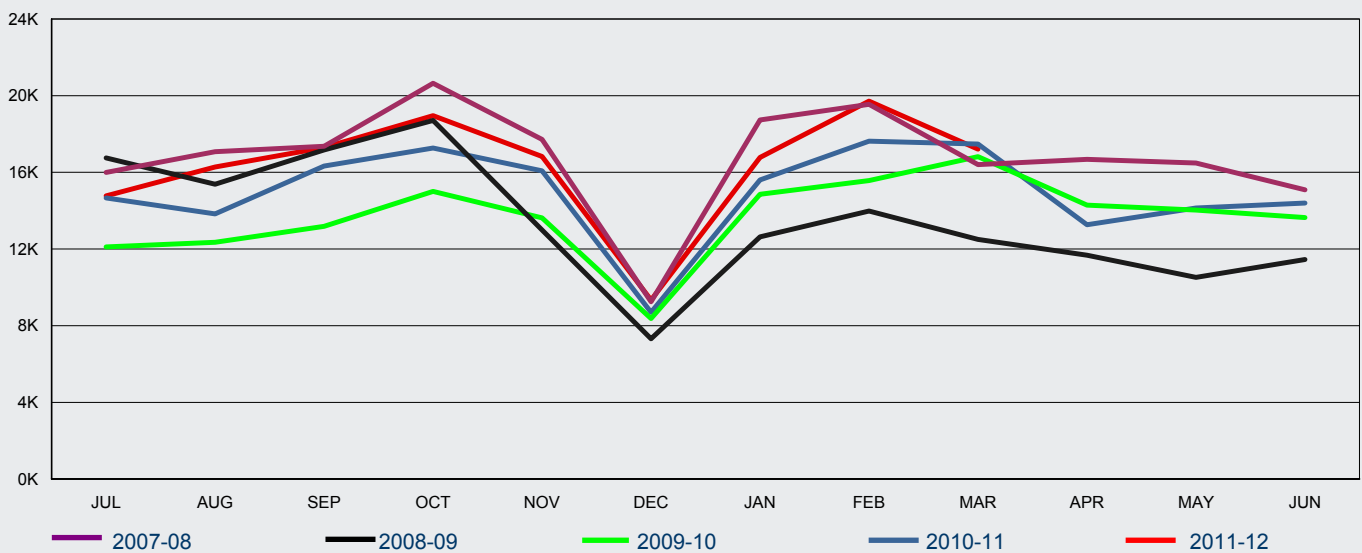
# 1 Lodged

## 1.16 Number of subclass 976 Electronic Travel Authority (Visitor) visa applications lodged in 2011-12 to 31 March 2012 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	204 919	202 773	212 157	260 974	264 485	229 486	258 565	216 187	194 027	167 660	177 187	191 528	<b>2 579 948</b>
2008-09	199 777	177 558	194 096	222 468	208 302	192 146	202 395	173 477	173 749	156 022	138 901	144 793	<b>2 183 684</b>
2009-10	157 785	161 215	173 829	198 075	205 842	194 678	195 228	164 487	169 373	130 253	140 350	155 296	<b>2 046 411</b>
2010-11	172 739	169 640	175 778	195 430	207 956	186 395	180 536	147 975	151 532	122 385	131 792	136 567	<b>1 978 725</b>
2011-12	145 774	155 533	156 387	178 885	199 223	183 649	174 491	164 523	146 393				<b>1 504 858</b>

## 1.17 Number of subclass 977 Electronic Travel Authority (Business Entrant - Short Validity) visa applications lodged in 2011-12 to 31 March 2012 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	15 998	17 075	17 357	20 646	17 715	9 248	18 730	19 552	16 402	16 682	16 489	15 091	<b>200 985</b>
2008-09	16 755	15 378	17 170	18 710	12 994	7 316	12 631	13 979	12 497	11 678	10 519	11 451	<b>161 078</b>
2009-10	12 109	12 353	13 186	15 004	13 620	8 375	14 858	15 572	16 816	14 288	14 035	13 639	<b>163 855</b>
2010-11	14 664	13 836	16 327	17 268	16 078	8 702	15 607	17 625	17 477	13 268	14 137	14 397	<b>179 386</b>
2011-12	14 774	16 280	17 292	18 954	16 830	9 342	16 776	19 716	17 209				<b>147 173</b>



# 1 Lodged

## 1.19 Number of subclass 456 Business (Short Stay) visa applications lodged in 2011-12 to 31 March 2012 by citizenship country - comparison with previous financial year

Citizenship Country	2010-11 to 31/03/11	2011-12 to 31/03/12	% Change from 2010-11	2011-12 as % of Total
China, Peoples Republic of	61 003	60 380	-1.0%	35.1%
India	20 140	20 558	2.1%	11.9%
Indonesia	12 360	11 921	-3.6%	6.9%
Thailand	10 384	8 304	-20.0%	4.8%
Vietnam	6 549	6 916	5.6%	4.0%
Philippines	5 399	5 402	0.1%	3.1%
South Africa	4 653	5 294	13.8%	3.1%
Korea, South	5 188	4 747	-8.5%	2.8%
Singapore	4 532	4 111	-9.3%	2.4%
Papua New Guinea	3 261	3 463	6.2%	2.0%
Russian Federation	1 840	2 147	16.7%	1.2%
Japan	2 187	2 137	-2.3%	1.2%
Brazil	2 256	1 947	-13.7%	1.1%
Pakistan	1 663	1 794	7.9%	1.0%
Malaysia	2 431	1 602	-34.1%	0.9%
Other countries	29 757	31 515	5.9%	18.3%
<b>Total</b>	<b>173 603</b>	<b>172 238</b>	<b>-0.8%</b>	<b>100 %</b>

# 1 Lodged

1.20 Number of subclass 651 eVisitor visa applications lodged in 2011-12 to 31 March 2012 by visa type and citizenship country - comparison with previous financial year

Citizenship Country	2010-11 to 31/03/11	2011-12 to 31/03/12	% Change from 2010-11	2011-12 as % of Total
<b>Business</b>				
United Kingdom	11 823	12 691	7.3%	37.0%
Germany, Fed Republic of	4 493	4 685	4.3%	13.7%
France	2 519	2 542	0.9%	7.4%
Netherlands, Kingdom of The	1 922	1 960	2.0%	5.7%
Italy	1 197	1 380	15.3%	4.0%
Poland	770	1 260	63.6%	3.7%
Spain	910	1 050	15.4%	3.1%
Denmark	929	1 025	10.3%	3.0%
Sweden	1 002	1 013	1.1%	3.0%
Ireland, Republic of	825	951	15.3%	2.8%
Norway	587	660	12.4%	1.9%
Switzerland	568	608	7.0%	1.8%
Romania	420	545	29.8%	1.6%
Finland	455	545	19.8%	1.6%
Belgium	496	529	6.7%	1.5%
Other countries	2 443	2 821	15.5%	8.2%
<b>sub total Business</b>	<b>31 359</b>	<b>34 265</b>	<b>9.3%</b>	<b>100 %</b>
<b>Tourism</b>				
United Kingdom	150 434	140 870	-6.4%	45.2%
Germany, Fed Republic of	35 991	37 391	3.9%	12.0%
France	25 532	27 074	6.0%	8.7%
Ireland, Republic of	12 812	13 729	7.2%	4.4%
Netherlands, Kingdom of The	14 429	13 100	-9.2%	4.2%
Sweden	9 996	10 830	8.3%	3.5%
Italy	8 223	9 078	10.4%	2.9%
Switzerland	6 457	6 553	1.5%	2.1%
Poland	5 927	6 427	8.4%	2.1%
Spain	5 936	6 372	7.3%	2.0%
Denmark	5 839	5 203	-10.9%	1.7%
Norway	5 363	4 824	-10.1%	1.5%
Czech Republic	3 986	4 586	15.1%	1.5%
Finland	3 883	4 206	8.3%	1.4%
Belgium	2 798	2 787	-0.4%	0.9%
Other countries	17 362	18 298	5.4%	5.9%
<b>sub total Tourism</b>	<b>314 968</b>	<b>311 328</b>	<b>-1.2%</b>	<b>100 %</b>
<b>Total</b>	<b>346 327</b>	<b>345 593</b>	<b>-0.2%</b>	

# 1 Lodged

## 1.21 Number of subclass 676 Tourist visa applications lodged in 2011-12 to 31 March 2012 by client location and citizenship country - comparison with previous financial year

Citizenship Country	2010-11 to 31/03/11	2011-12 to 31/03/12	% Change from 2010-11	2011-12 as % of Total
<b>Offshore</b>				
China, Peoples Republic of	198 771	255 929	28.8%	38.1%
India	68 150	74 499	9.3%	11.1%
Indonesia	51 199	54 985	7.4%	8.2%
Thailand	30 821	28 588	-7.2%	4.3%
Philippines	22 831	27 188	19.1%	4.0%
South Africa	25 119	24 852	-1.1%	3.7%
Fiji	15 271	14 150	-7.3%	2.1%
United Kingdom	13 134	13 437	2.3%	2.0%
Brazil	11 222	12 717	13.3%	1.9%
Vietnam	11 452	12 538	9.5%	1.9%
Sri Lanka	10 941	12 283	12.3%	1.8%
Russian Federation	8 835	10 077	14.1%	1.5%
Papua New Guinea	9 288	9 752	5.0%	1.5%
Iran	6 137	7 726	25.9%	1.2%
Pakistan	3 932	4 786	21.7%	0.7%
Other countries	107 555	108 088	0.5%	16.1%
<b>sub total Offshore</b>	<b>594 658</b>	<b>671 595</b>	<b>12.9%</b>	<b>100 %</b>
<b>Onshore</b>				
India	2 095	2 080	-0.7%	10.8%
China, Peoples Republic of	1 512	1 826	20.8%	9.4%
United Kingdom	2 002	1 793	-10.4%	9.3%
Korea, South	1 673	1 484	-11.3%	7.7%
United States of America	1 051	1 034	-1.6%	5.4%
Malaysia	827	906	9.6%	4.7%
Brazil	969	688	-29.0%	3.6%
Germany, Fed Republic of	884	638	-27.8%	3.3%
Italy	575	505	-12.2%	2.6%
Canada	473	487	3.0%	2.5%
Thailand	503	456	-9.3%	2.4%
Greece	259	438	69.1%	2.3%
Ireland, Republic of	436	424	-2.8%	2.2%
Japan	513	422	-17.7%	2.2%
France	404	369	-8.7%	1.9%
Other countries	6 293	5 777	-8.2%	29.9%
<b>sub total Onshore</b>	<b>20 469</b>	<b>19 327</b>	<b>-5.6%</b>	<b>100 %</b>
<b>Total</b>	<b>615 127</b>	<b>690 922</b>	<b>12.3%</b>	

# 1 Lodged

## 1.22 Number of subclass 679 Sponsored Family Visitor visa applications lodged in 2011-12 to 31 March 2012 by citizenship country - comparison with previous financial year

Citizenship Country	2010-11 to 31/03/11	2011-12 to 31/03/12	% Change from 2010-11	2011-12 as % of Total
Vietnam	6 512	3 562	-45.3%	18.6%
China, Peoples Republic of	2 857	2 693	-5.7%	14.1%
Philippines	1 943	1 813	-6.7%	9.5%
India	1 396	1 558	11.6%	8.1%
Lebanon	1 573	1 429	-9.2%	7.5%
Bangladesh	824	960	16.5%	5.0%
Sri Lanka	751	791	5.3%	4.1%
Iran	660	732	10.9%	3.8%
Pakistan	537	562	4.7%	2.9%
Cambodia	730	529	-27.5%	2.8%
Iraq	288	270	-6.3%	1.4%
FYR Macedonia	296	260	-12.2%	1.4%
Egypt	195	252	29.2%	1.3%
Syrian Arab Republic	224	229	2.2%	1.2%
Burma	182	192	5.5%	1.0%
Other countries	3 338	3 291	-1.4%	17.2%
<b>Total</b>	<b>22 306</b>	<b>19 123</b>	<b>-14.3%</b>	<b>100 %</b>

## 1.23 Number of subclass 976 Electronic Travel Authority (Visitor) visa applications lodged in 2011-12 to 31 March 2012 by citizenship country - comparison with previous financial year

Citizenship Country	2010-11 to 31/03/11	2011-12 to 31/03/12	% Change from 2010-11	2011-12 as % of Total
United Kingdom	286 203	255 179	-10.8%	17.0%
United States of America	240 986	235 473	-2.3%	15.6%
Japan	254 227	230 193	-9.5%	15.3%
Malaysia	132 443	129 324	-2.4%	8.6%
Korea, South	129 523	122 083	-5.7%	8.1%
Singapore	87 715	83 267	-5.1%	5.5%
Canada	76 965	78 631	2.2%	5.2%
Germany, Fed Republic of	68 449	59 835	-12.6%	4.0%
France	61 432	58 379	-5.0%	3.9%
HKSAR of the PRC	50 975	53 447	4.8%	3.6%
Taiwan	39 836	45 159	13.4%	3.0%
Italy	29 278	27 710	-5.4%	1.8%
Ireland, Republic of	21 945	23 767	8.3%	1.6%
Netherlands, Kingdom of The	23 359	22 687	-2.9%	1.5%
Switzerland	20 120	18 441	-8.3%	1.2%
Other countries	64 525	61 283	-5.0%	4.1%
<b>Total</b>	<b>1 587 981</b>	<b>1 504 858</b>	<b>-5.2%</b>	<b>100 %</b>

# 1 Lodged

1.24 Number of subclass 977 Electronic Travel Authority (Business Entrant - Short Validity) visa applications lodged in 2011-12 to 31 March 2012 by citizenship country - comparison with previous financial year

Citizenship Country	2010-11 to 31/03/11	2011-12 to 31/03/12	% Change from 2010-11	2011-12 as % of Total
United States of America	45 531	49 921	9.6%	33.9%
United Kingdom	16 809	18 024	7.2%	12.2%
Japan	14 413	14 915	3.5%	10.1%
Singapore	10 307	10 467	1.6%	7.1%
Malaysia	8 731	8 835	1.2%	6.0%
Canada	8 167	8 814	7.9%	6.0%
Germany, Fed Republic of	5 762	6 174	7.2%	4.2%
France	4 264	4 664	9.4%	3.2%
Korea, South	3 859	3 930	1.8%	2.7%
Netherlands, Kingdom of The	2 944	3 532	20.0%	2.4%
Italy	2 491	2 692	8.1%	1.8%
HKSAR of the PRC	2 601	2 562	-1.5%	1.7%
Taiwan	2 245	2 342	4.3%	1.6%
Sweden	1 458	1 547	6.1%	1.1%
Denmark	1 278	1 404	9.9%	1.0%
Other countries	6 724	7 350	9.3%	5.0%
<b>Total</b>	<b>137 584</b>	<b>147 173</b>	<b>7.0%</b>	<b>100 %</b>

# 1 Lodged

1.25 elodged rate for subclass 676 Tourist visa applications lodged in the 3 month period between 1 January 2012 and 31 March 2012 by client location - comparison with previous four periods

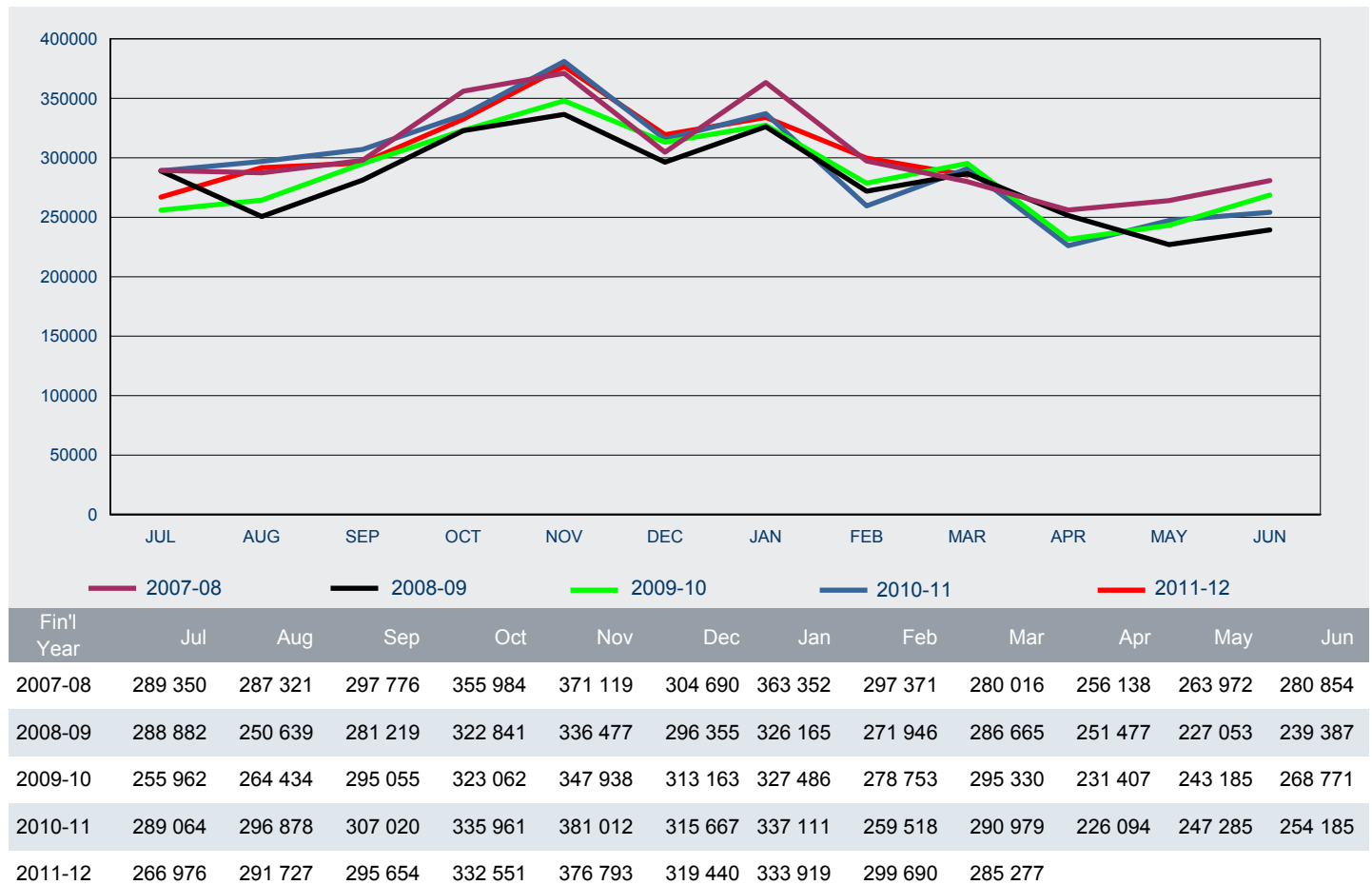
Citizenship Country	01/01/11 to 31/03/11	01/04/11 to 30/06/11	01/07/11 to 30/09/11	01/10/11 to 31/12/11	01/01/12 to 31/03/12
<b>Offshore</b>					
United Kingdom	94.4%	92.4%	92.8%	94.7%	96.5%
Brazil	0.1%	0.0%	0.0%	0.0%	43.3%
Chile	0.0%	0.0%	8.9%	49.8%	68.2%
Argentina	0.1%	0.0%	0.1%	0.2%	39.0%
Germany, Fed Republic of	87.0%	79.9%	86.8%	90.8%	94.4%
Saudi Arabia	69.3%	66.0%	78.5%	79.4%	82.4%
France	98.2%	96.6%	97.1%	98.0%	98.1%
Ireland, Republic of	97.4%	96.2%	97.0%	96.4%	98.5%
United States of America	87.5%	86.3%	90.3%	90.4%	89.6%
Poland	76.6%	89.6%	95.1%	95.9%	95.1%
Croatia	0.0%	0.0%	52.7%	87.1%	80.5%
Switzerland	97.3%	97.9%	97.9%	98.3%	96.5%
Kuwait	95.8%	98.2%	93.4%	95.1%	96.7%
United Arab Emirates	60.1%	65.3%	59.1%	70.2%	69.0%
Italy	98.5%	93.4%	97.6%	97.2%	96.6%
Other countries	82.4%	78.1%	84.5%	86.7%	85.6%
<b>All Offshore</b>	<b>62.0%</b>	<b>63.4%</b>	<b>65.2%</b>	<b>62.0%</b>	<b>78.4%</b>
<b>Onshore</b>					
United Kingdom	56.3%	48.4%	39.8%	54.5%	58.7%
Korea, South	29.6%	42.7%	32.2%	45.2%	43.2%
United States of America	48.4%	48.5%	39.2%	47.7%	58.0%
Malaysia	41.8%	43.4%	33.5%	57.4%	45.6%
Italy	49.0%	44.4%	33.0%	40.7%	48.8%
Greece	38.6%	25.0%	33.8%	40.6%	40.3%
Brazil	2.6%	0.7%	2.0%	4.6%	5.9%
Canada	47.6%	47.9%	30.3%	40.8%	53.1%
Germany, Fed Republic of	29.1%	16.3%	20.1%	18.4%	42.3%
Ireland, Republic of	48.8%	47.5%	34.1%	62.0%	55.0%
France	37.9%	34.2%	25.0%	50.5%	50.0%
Japan	26.9%	34.3%	29.9%	39.7%	34.5%
Spain	30.9%	28.1%	30.4%	40.5%	47.6%
Switzerland	31.1%	19.5%	21.6%	27.4%	26.5%
Singapore	32.1%	52.3%	28.4%	54.9%	46.1%
Other countries	34.0%	30.7%	22.3%	36.7%	42.6%
<b>All Onshore</b>	<b>39.0%</b>	<b>36.6%</b>	<b>29.2%</b>	<b>40.9%</b>	<b>46.3%</b>
<b>All 676 Tourist</b>	<b>56.8%</b>	<b>59.4%</b>	<b>60.2%</b>	<b>59.3%</b>	<b>72.6%</b>

Note: only includes eligible passport countries for online subclass 676 visa applications.

# 2 Granted

## 2 Granted

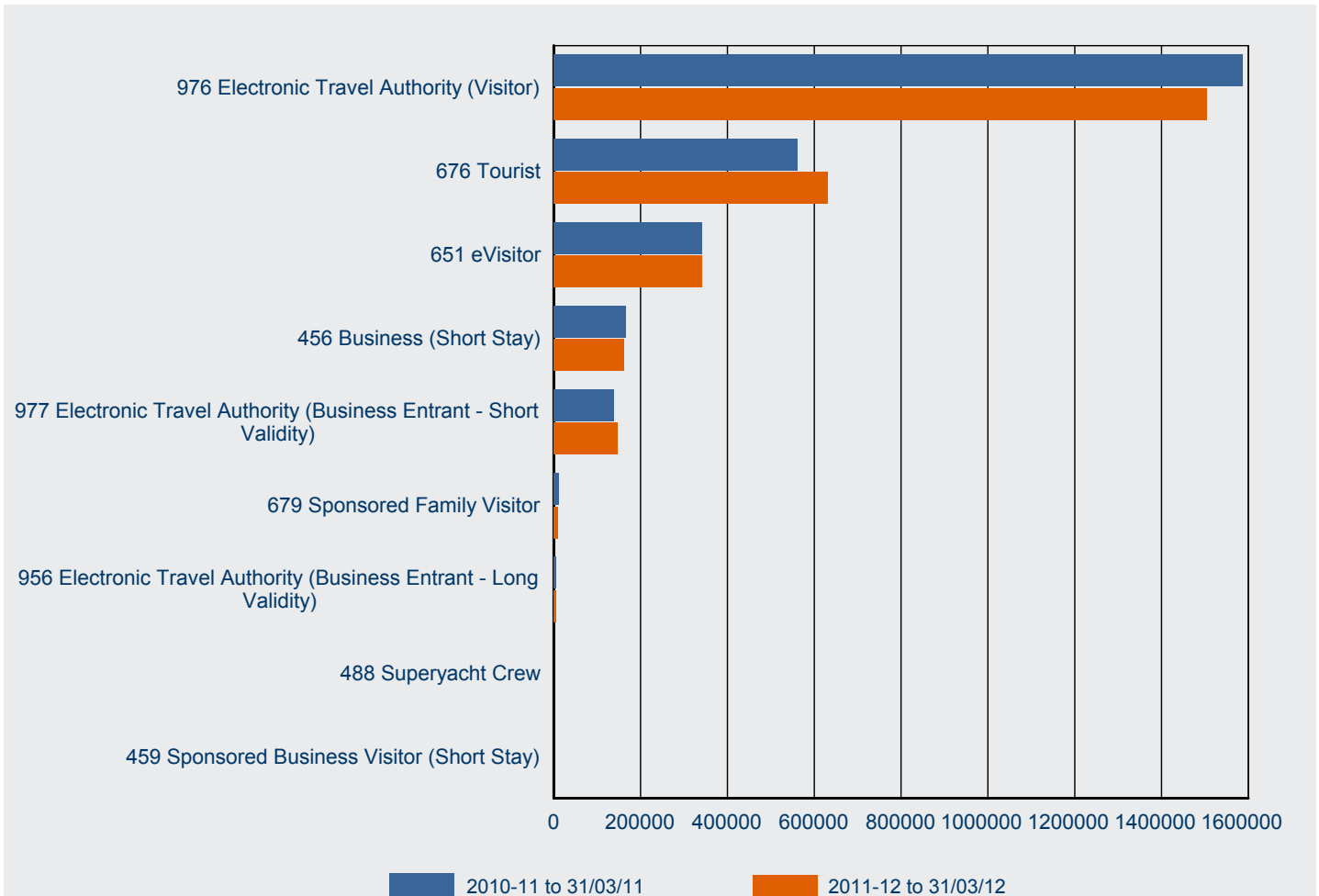
2.01 Number of Visitor visa applications granted in 2011-12 to 31 March 2012 by month - comparison with previous four financial years





## 2 Granted

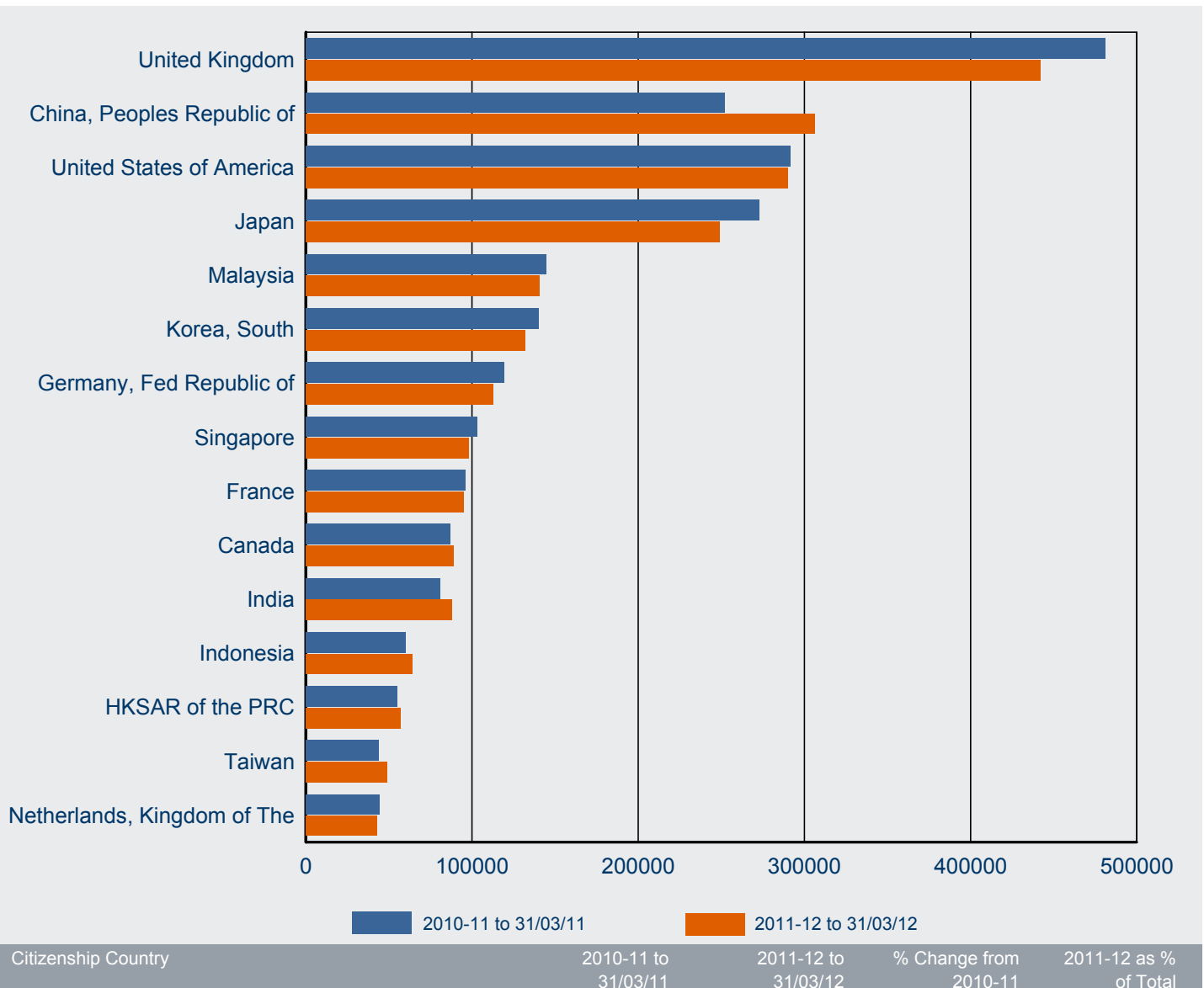
2.02 Number of Visitor visa applications granted in 2011-12 to 31 March 2012 by visa subclass - comparison with same period in previous year



Visa Subclass	2010-11 to 31/03/11	2011-12 to 31/03/12	% Change from 2010-11	2011-12 as % of Total
976 Electronic Travel Authority (Visitor)	1 587 326	1 504 596	-5.2%	53.7%
676 Tourist	561 014	630 737	12.4%	22.5%
651 eVisitor	342 520	342 264	-0.1%	12.2%
456 Business (Short Stay)	166 497	162 082	-2.7%	5.8%
977 Electronic Travel Authority (Business Entrant - Short Validity)	137 509	147 150	7.0%	5.3%
679 Sponsored Family Visitor	12 518	10 084	-19.4%	0.4%
956 Electronic Travel Authority (Business Entrant - Long Validity)	5 597	4 884	-12.7%	0.2%
488 Superyacht Crew	169	149	-11.8%	0.0%
459 Sponsored Business Visitor (Short Stay)	60	81	35.0%	0.0%
<b>Total</b>	<b>2 813 210</b>	<b>2 802 027</b>	<b>-0.4%</b>	<b>100.0%</b>

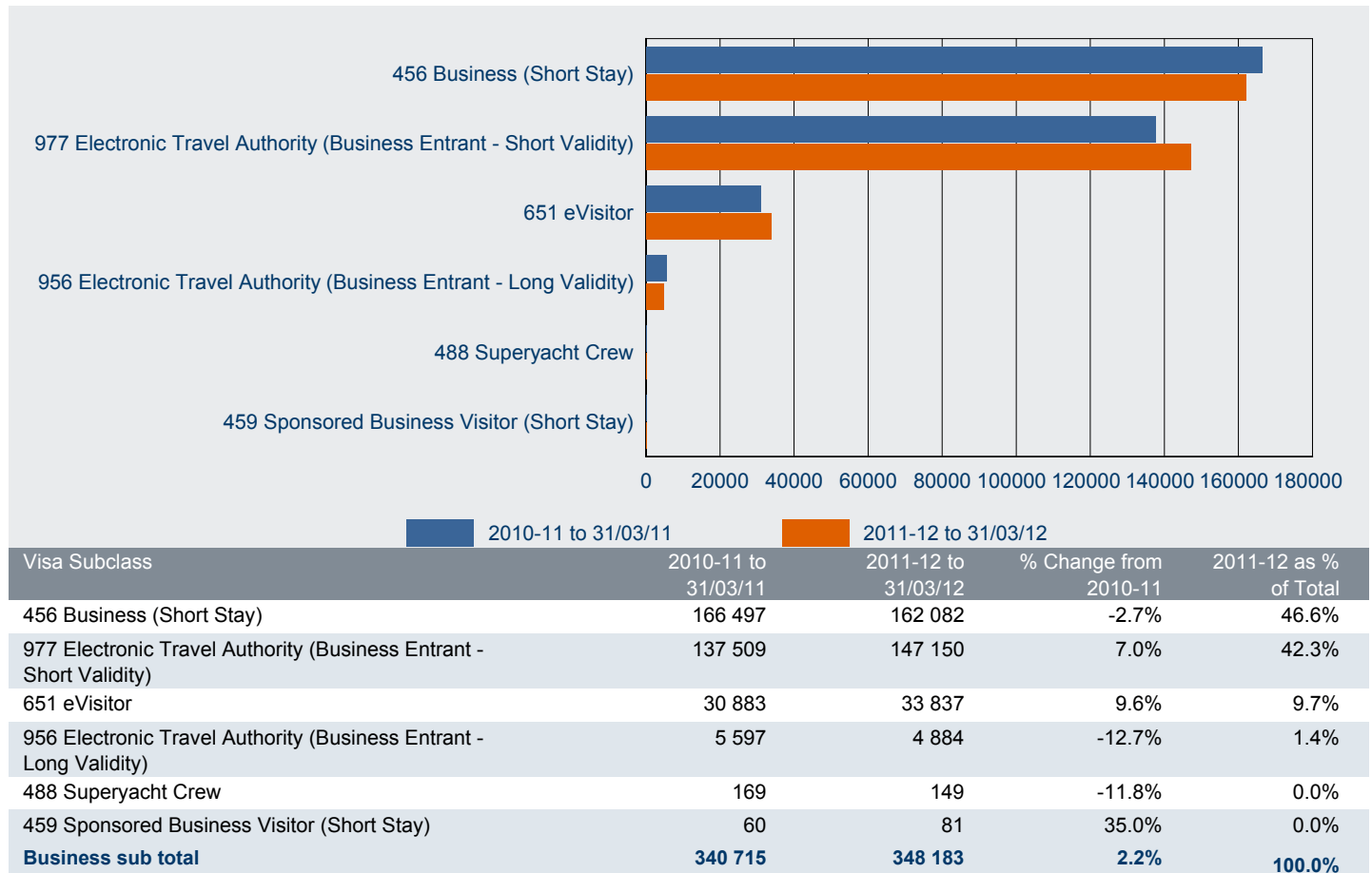
## 2 Granted

2.03 Number of Visitor visa applications granted in 2011-12 to 31 March 2012 by citizenship country - comparison with same period in previous year

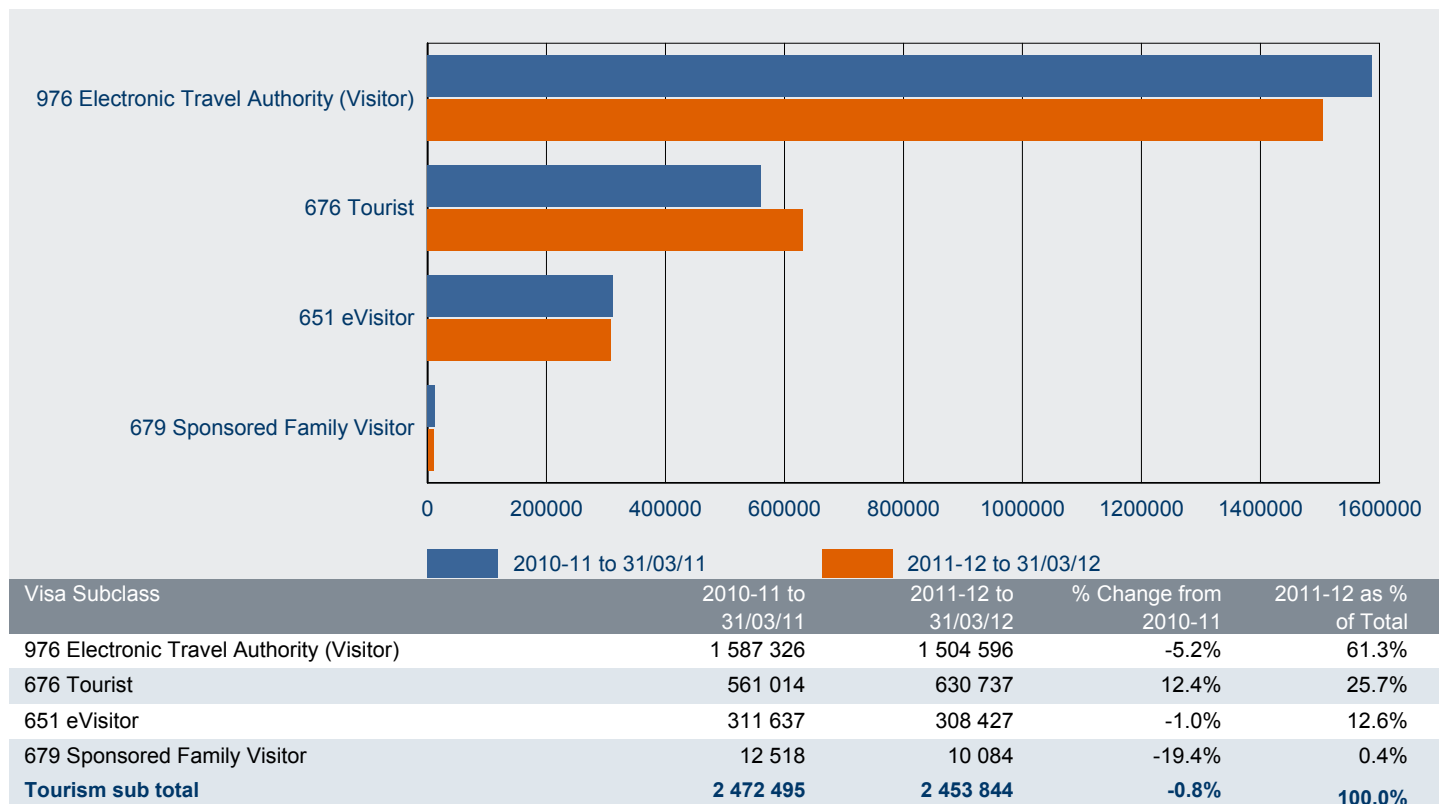


## 2 Granted

### 2.04 Number of business Visitor visa applications granted in 2011-12 to 31 March 2012 by visa subclass - comparison with same period in previous year

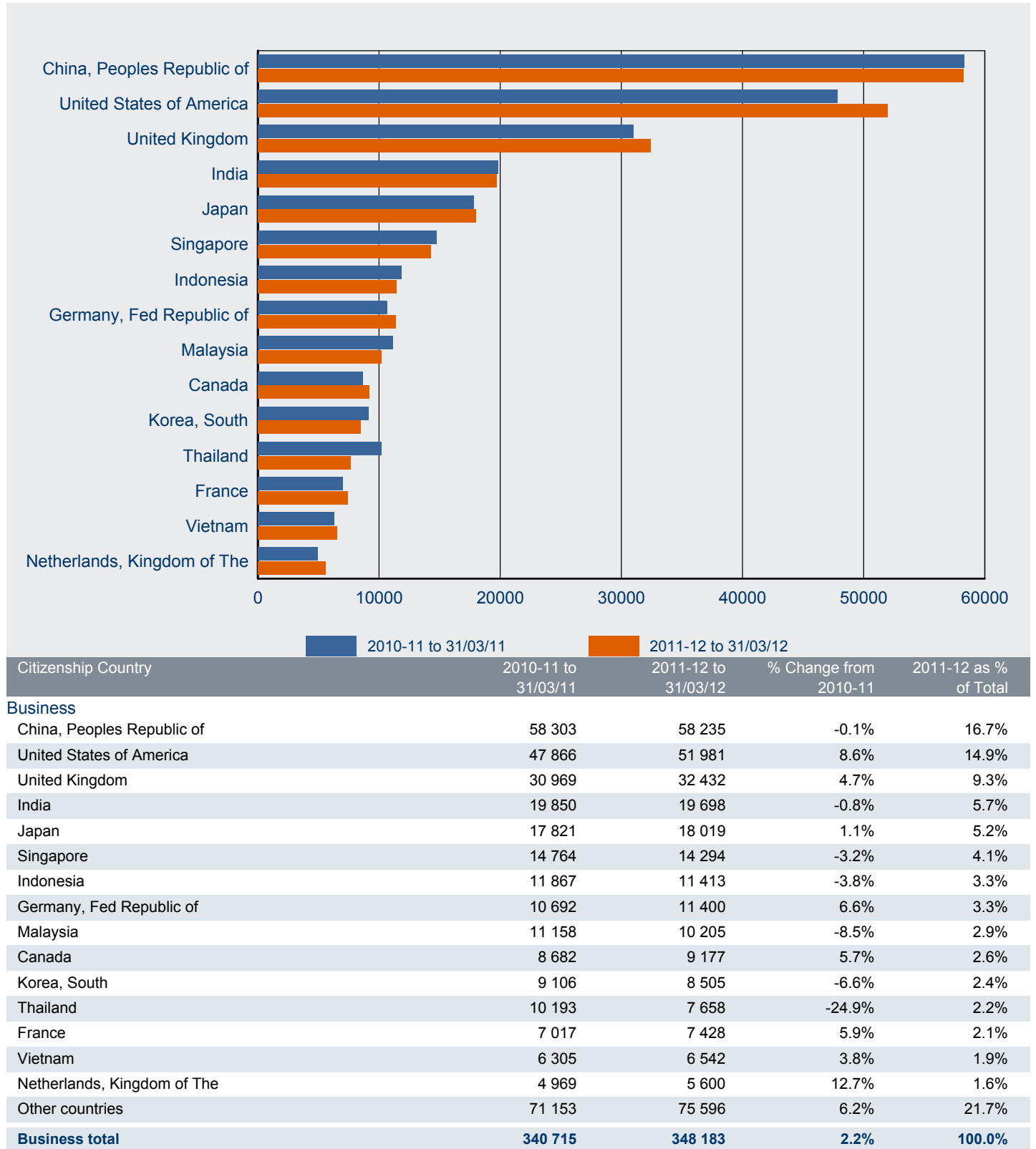


### 2.05 Number of tourism Visitor visa applications granted in 2011-12 to 31 March 2012 by visa subclass - comparison with same period in previous year



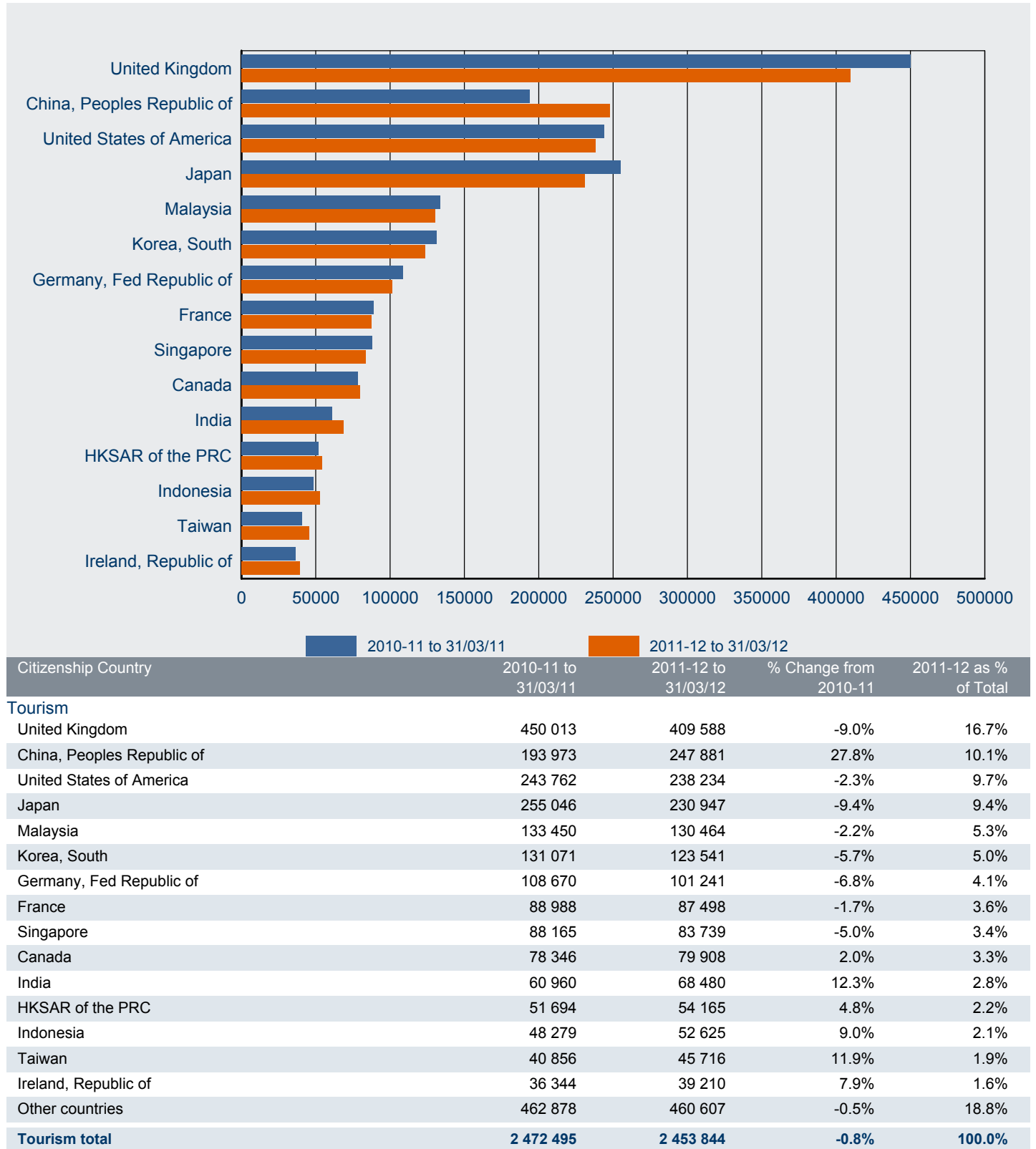
## 2 Granted

2.06 Number of business Visitor visa applications granted in 2011-12 to 31 March 2012 by citizenship country - comparison with same period in previous year



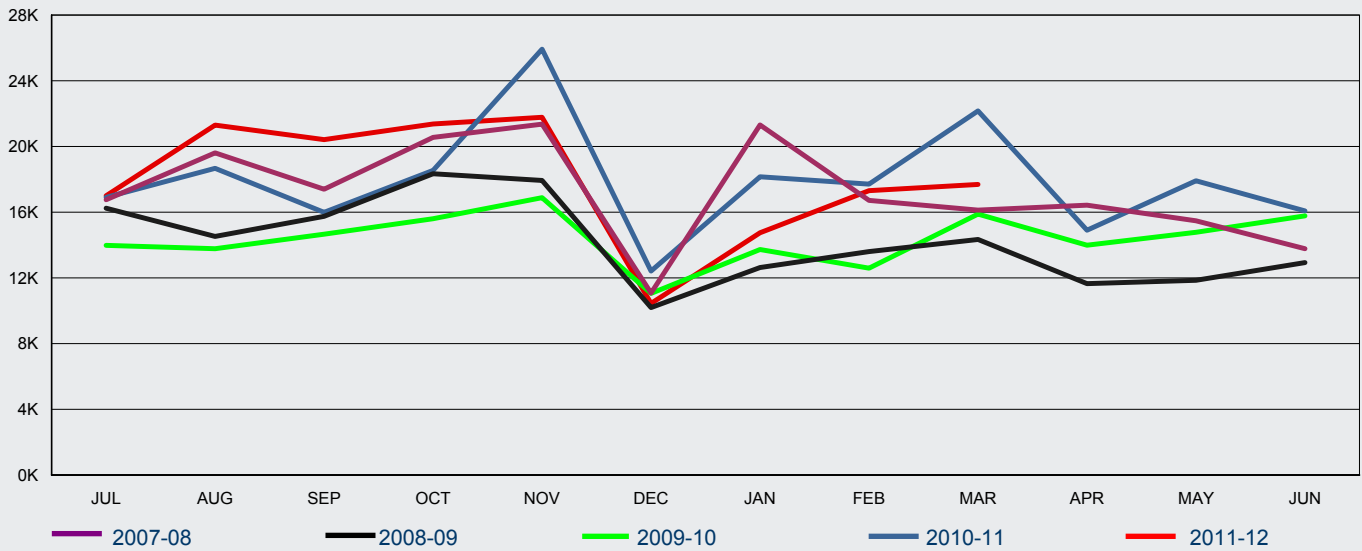
## 2 Granted

2.07 Number of tourism Visitor visa applications granted in 2011-12 to 31 March 2012 by citizenship country - comparison with same period in previous year



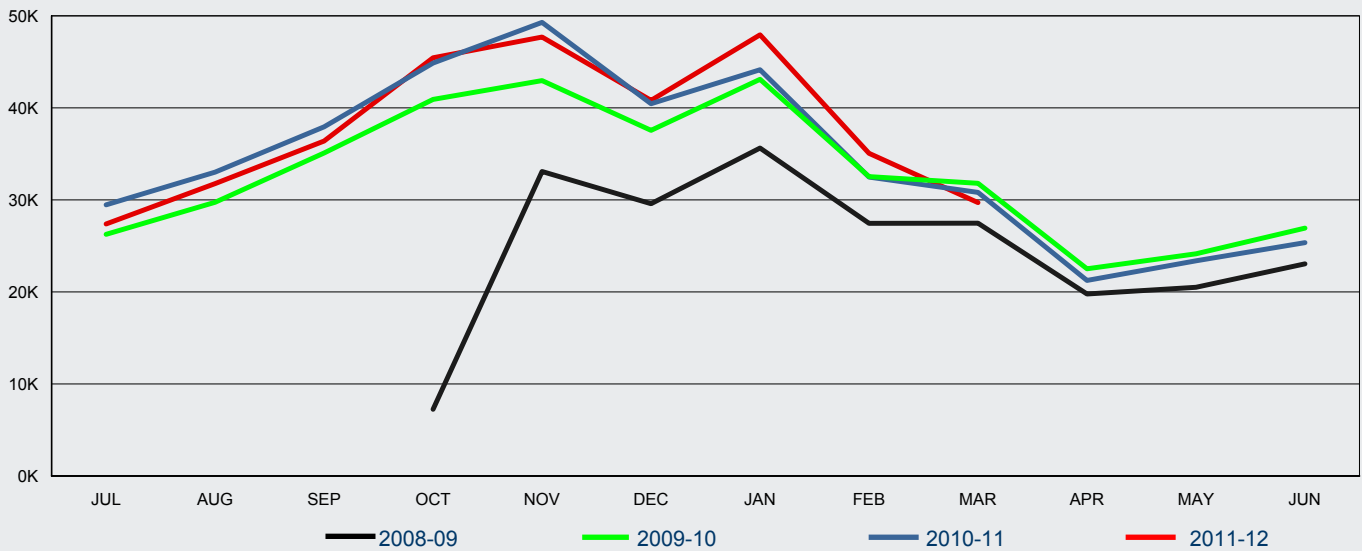
# 2 Granted

2.08 Number of subclass 456 Business (Short Stay) visa applications granted in 2011-12 to 31 March 2012 - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	16 763	19 618	17 401	20 559	21 362	11 083	21 316	16 721	16 123	16 428	15 478	13 775	<b>206 627</b>
2008-09	16 248	14 527	15 746	18 343	17 932	10 197	12 633	13 601	14 337	11 656	11 856	12 935	<b>170 011</b>
2009-10	13 980	13 778	14 660	15 600	16 888	11 059	13 725	12 595	15 884	13 988	14 782	15 783	<b>172 722</b>
2010-11	16 908	18 667	15 988	18 545	25 925	12 422	18 156	17 714	22 172	14 902	17 915	16 082	<b>215 396</b>
2011-12	17 004	21 299	20 424	21 367	21 778	10 448	14 751	17 317	17 694				<b>162 082</b>

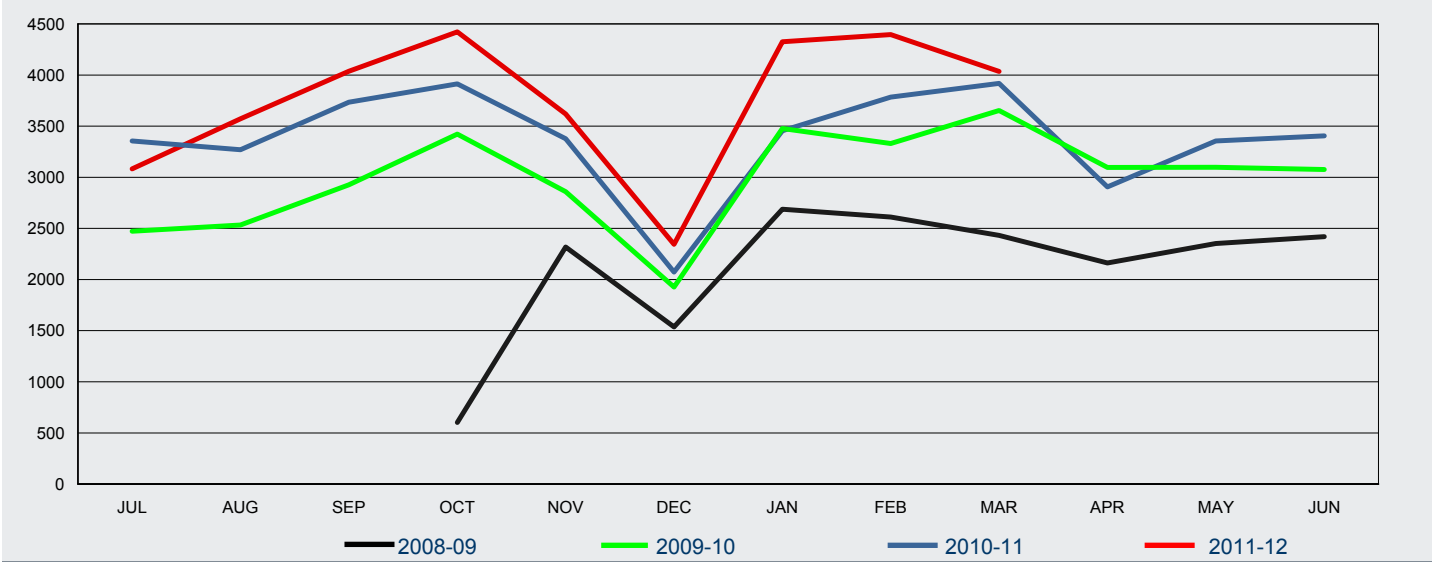
2.09 Total number of subclass 651 eVisitor visa applications granted in 2011-12 to 31 March 2012 - comparison with previous two financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	0	0	0	7 253	33 094	29 588	35 629	27 459	27 472	19 785	20 513	23 046	<b>223 839</b>
2009-10	26 266	29 749	35 100	40 927	42 977	37 558	43 113	32 534	31 808	22 519	24 150	26 938	<b>393 639</b>
2010-11	29 475	33 020	37 940	44 879	49 301	40 456	44 145	32 486	30 818	21 245	23 386	25 351	<b>412 502</b>
2011-12	27 393	31 772	36 409	45 444	47 702	40 828	47 937	35 064	29 715				<b>342 264</b>

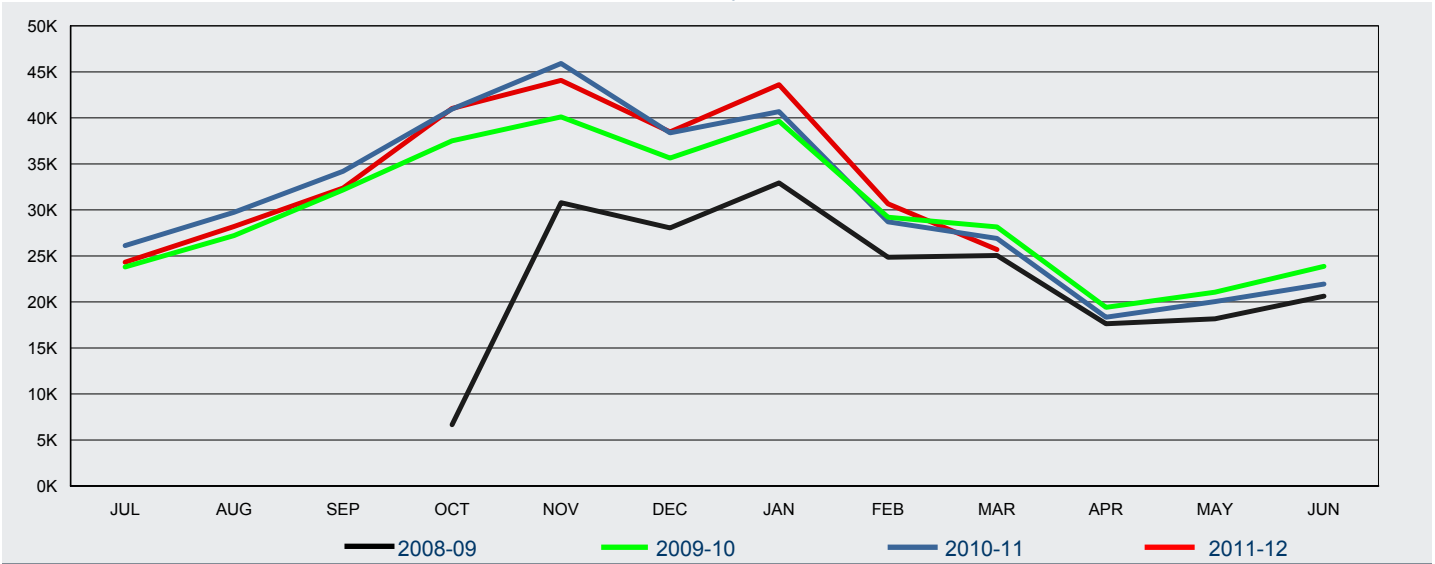
# 2 Granted

## 2.10 Number of subclass 651 eVisitor (business stream) visa applications granted in 2011-12 to 31 March 2012 - comparison with previous two financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	0	0	0	602	2 318	1 536	2 688	2 612	2 432	2 162	2 352	2 419	<b>19 121</b>
2009-10	2 473	2 533	2 927	3 422	2 860	1 926	3 478	3 330	3 654	3 097	3 098	3 077	<b>35 875</b>
2010-11	3 355	3 270	3 735	3 914	3 378	2 073	3 455	3 784	3 919	2 906	3 356	3 405	<b>40 550</b>
2011-12	3 082	3 572	4 038	4 423	3 620	2 345	4 326	4 396	4 035				<b>33 837</b>

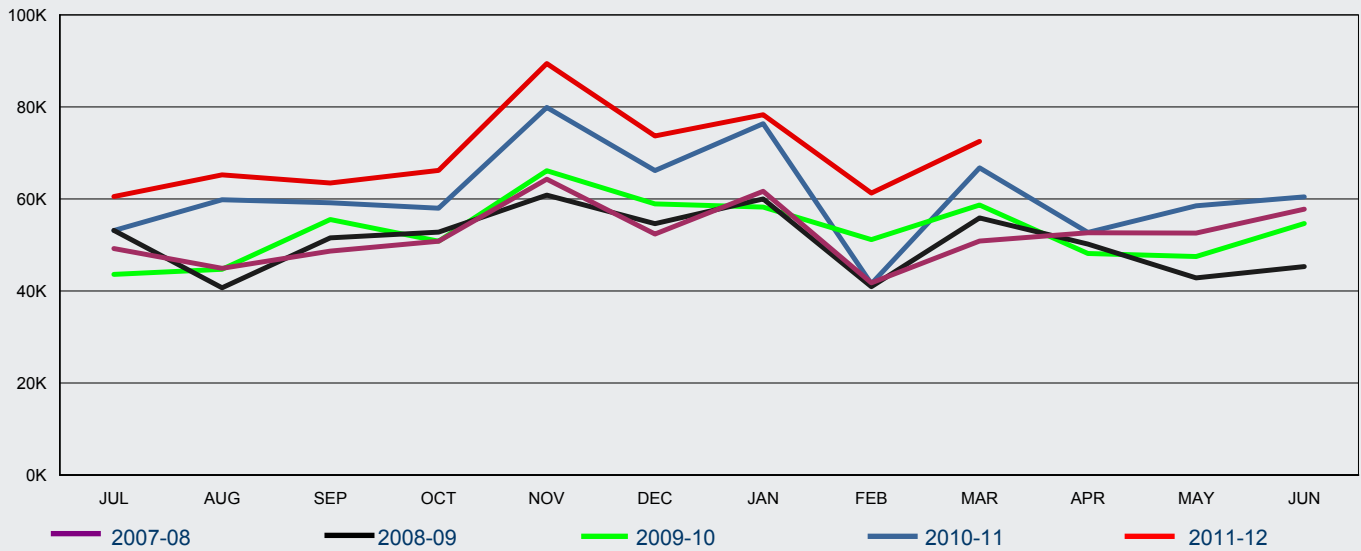
## 2.11 Number of subclass 651 eVisitor (tourism stream) visa applications granted in 2011-12 to 31 March 2012 - comparison with previous two financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	0	0	0	6 651	30 776	28 052	32 941	24 847	25 040	17 623	18 161	20 627	<b>204 718</b>
2009-10	23 793	27 216	32 173	37 505	40 117	35 632	39 635	29 204	28 154	19 422	21 052	23 861	<b>357 764</b>
2010-11	26 120	29 750	34 205	40 965	45 923	38 383	40 690	28 702	26 899	18 339	20 030	21 946	<b>371 952</b>
2011-12	24 311	28 200	32 371	41 021	44 082	38 483	43 611	30 668	25 680				<b>308 427</b>

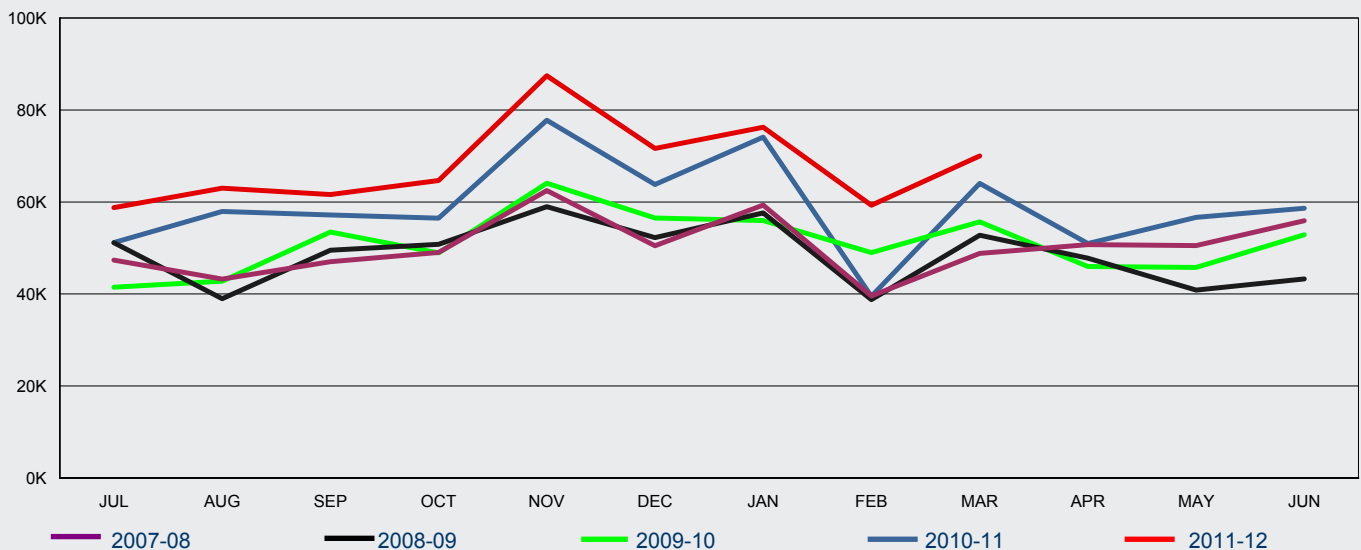
# 2 Granted

## 2.12 Total number of subclass 676 Tourist visa applications granted in 2011-12 to 31 March 2012 - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	49 226	44 941	48 663	50 822	64 328	52 374	61 675	41 771	50 867	52 675	52 594	57 789	<b>627 725</b>
2008-09	53 198	40 706	51 545	52 795	60 862	54 647	60 010	40 951	55 893	50 201	42 843	45 312	<b>608 963</b>
2009-10	43 630	44 719	55 545	50 841	66 144	58 955	58 252	51 167	58 682	48 158	47 499	54 666	<b>638 258</b>
2010-11	53 156	59 848	59 192	58 016	79 907	66 188	76 371	41 573	66 763	52 742	58 514	60 474	<b>732 744</b>
2011-12	60 535	65 252	63 471	66 201	89 433	73 695	78 311	61 298	72 541				<b>630 737</b>

## 2.13 Number of subclass 676 Tourist visa applications granted in 2011-12 to 31 March 2012 where the client was OFFSHORE - comparison with previous four financial years

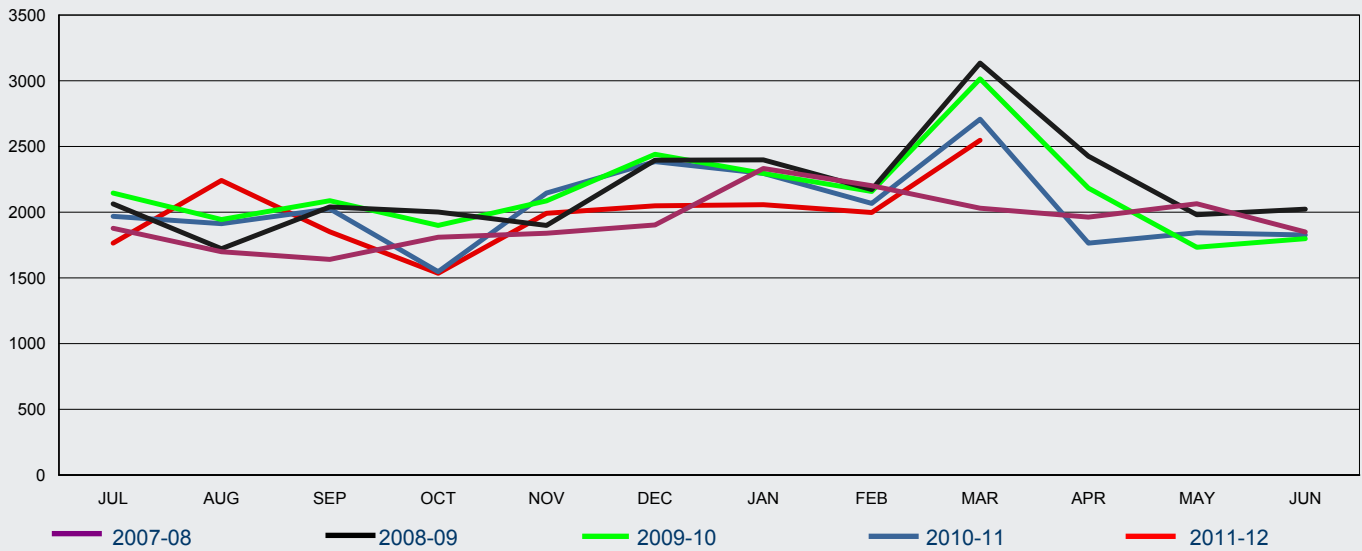


FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	47 349	43 242	47 022	49 012	62 488	50 471	59 342	39 570	48 837	50 713	50 530	55 939	<b>604 515</b>
2008-09	51 135	38 984	49 505	50 794	58 963	52 251	57 612	38 779	52 759	47 775	40 862	43 289	<b>582 708</b>
2009-10	41 485	42 775	53 458	48 942	64 058	56 515	55 957	49 009	55 668	45 975	45 766	52 867	<b>612 475</b>
2010-11	51 187	57 935	57 167	56 469	77 762	63 803	74 076	39 506	64 056	50 978	56 670	58 647	<b>708 256</b>
2011-12	58 771	63 011	61 620	64 666	87 442	71 647	76 254	59 300	69 994				<b>612 705</b>



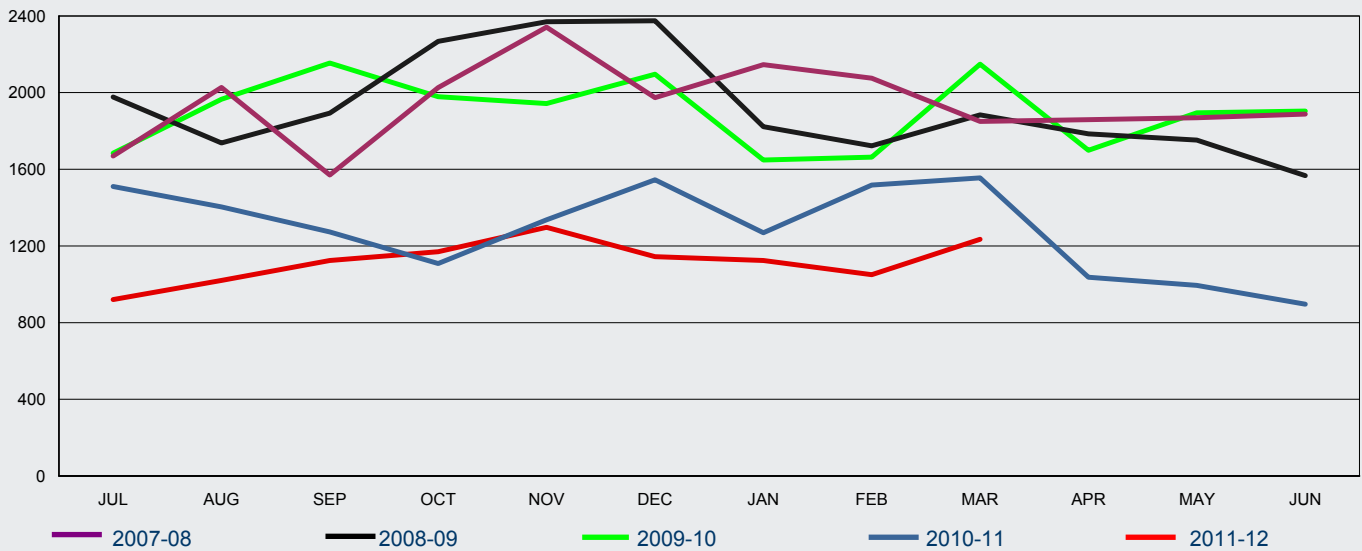
# 2 Granted

## 2.14 Number of subclass 676 Tourist visa applications granted in 2011-12 to 31 March 2012 where the client was ONSHORE - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	1 877	1 699	1 641	1 810	1 840	1 903	2 333	2 201	2 030	1 962	2 064	1 850	23 210
2008-09	2 063	1 722	2 040	2 001	1 899	2 396	2 398	2 172	3 134	2 426	1 981	2 023	26 255
2009-10	2 145	1 944	2 087	1 899	2 086	2 440	2 295	2 158	3 014	2 183	1 733	1 799	25 783
2010-11	1 969	1 913	2 025	1 547	2 145	2 385	2 295	2 067	2 707	1 764	1 844	1 827	24 488
2011-12	1 764	2 241	1 851	1 535	1 991	2 048	2 057	1 998	2 547				18 032

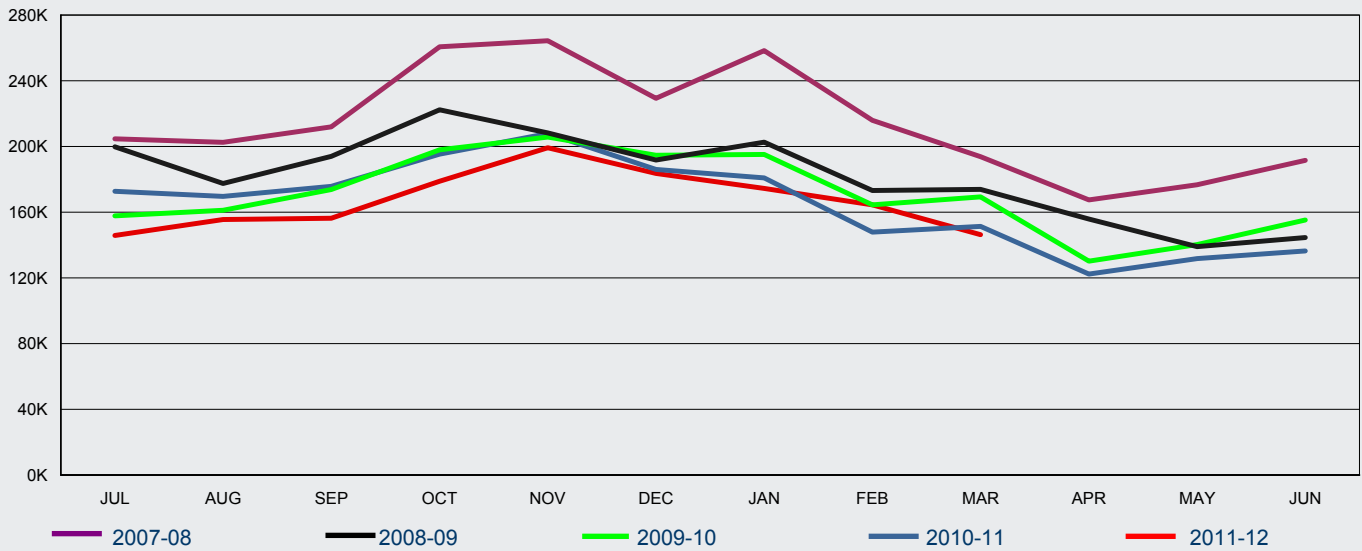
## 2.15 Number of subclass 679 Sponsored Family Visitor visa applications granted in 2011-12 to 31 March 2012 - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	1 669	2 027	1 570	2 026	2 341	1 974	2 146	2 075	1 850	1 859	1 869	1 888	23 294
2008-09	1 977	1 737	1 893	2 267	2 370	2 375	1 822	1 722	1 884	1 785	1 752	1 567	23 151
2009-10	1 684	1 965	2 154	1 979	1 943	2 096	1 648	1 663	2 148	1 699	1 895	1 904	22 778
2010-11	1 510	1 404	1 273	1 108	1 336	1 545	1 269	1 518	1 555	1 037	994	896	15 445
2011-12	920	1 020	1 124	1 170	1 297	1 144	1 124	1 050	1 235				10 084

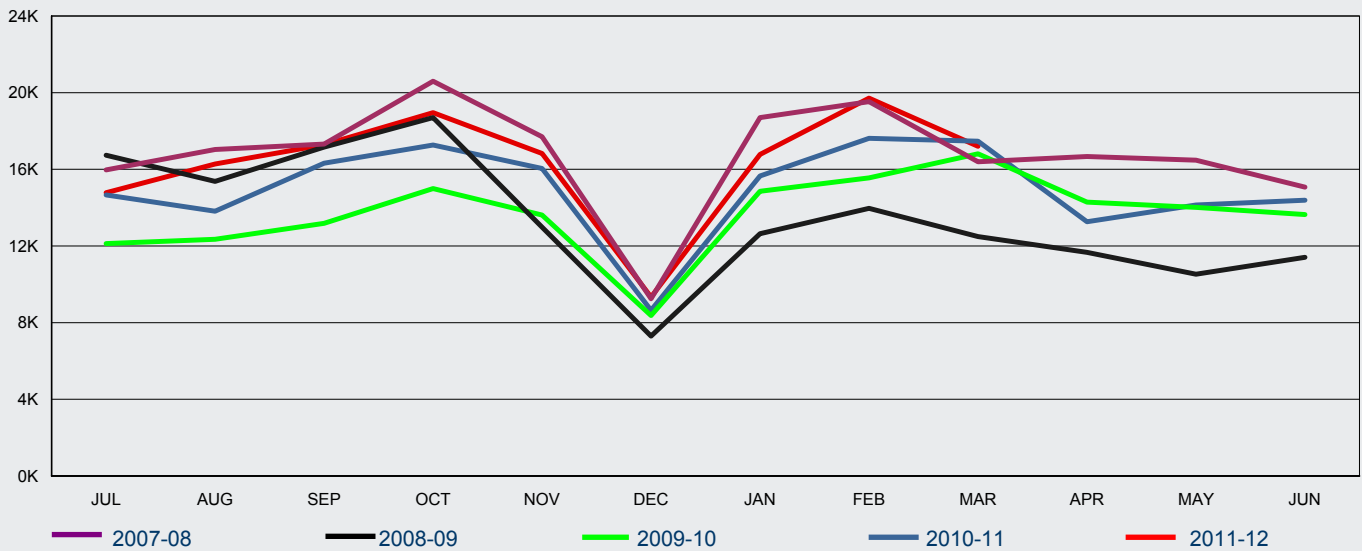
# 2 Granted

## 2.16 Number of subclass 976 Electronic Travel Authority (Visitor) visa applications granted in 2011-12 to 31 March 2012 - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	204 701	202 568	211 908	260 714	264 331	229 354	258 317	215 942	193 784	167 454	176 741	191 533	<b>2 577 347</b>
2008-09	199 826	177 500	194 000	222 337	208 227	191 781	202 637	173 226	173 845	155 797	139 049	144 554	<b>2 182 779</b>
2009-10	157 781	161 197	173 765	197 986	205 759	194 670	195 132	164 447	169 306	130 192	140 248	155 283	<b>2 045 766</b>
2010-11	172 697	169 566	175 693	195 378	207 882	186 018	180 831	147 902	151 359	122 361	131 757	136 438	<b>1 977 882</b>
2011-12	145 808	155 531	156 359	178 834	199 179	183 614	174 454	164 484	146 333				<b>1 504 596</b>

## 2.17 Number of subclass 977 Electronic Travel Authority (Business Entrant - Short Validity) visa applications granted in 2011-12 to 31 March 2012 - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	15 967	17 034	17 320	20 598	17 704	9 248	18 696	19 536	16 397	16 667	16 479	15 074	<b>200 720</b>
2008-09	16 736	15 370	17 160	18 697	12 986	7 301	12 638	13 968	12 488	11 667	10 528	11 413	<b>160 952</b>
2009-10	12 121	12 347	13 181	14 999	13 616	8 371	14 852	15 557	16 812	14 287	14 015	13 643	<b>163 801</b>
2010-11	14 666	13 817	16 322	17 270	16 049	8 644	15 656	17 615	17 470	13 266	14 136	14 389	<b>179 300</b>
2011-12	14 776	16 274	17 288	18 955	16 828	9 339	16 776	19 713	17 201				<b>147 150</b>

## 2 Granted

2.19 Number of subclass 456 Business (Short Stay) visa applications granted in 2011-12 to 31 March 2012 by citizenship country - comparison with same period in previous year

Citizenship Country	2010-11 to 31/03/11	2011-12 to 31/03/12	% Change from 2010-11	2011-12 as % of Total
China, Peoples Republic of	58 300	58 228	-0.1%	35.9%
India	19 841	19 689	-0.8%	12.1%
Indonesia	11 844	11 393	-3.8%	7.0%
Thailand	10 190	7 646	-25.0%	4.7%
Vietnam	6 303	6 541	3.8%	4.0%
South Africa	4 525	5 190	14.7%	3.2%
Philippines	5 256	5 153	-2.0%	3.2%
Korea, South	5 205	4 554	-12.5%	2.8%
Singapore	4 401	3 763	-14.5%	2.3%
Papua New Guinea	3 201	3 306	3.3%	2.0%
Russian Federation	1 796	2 089	16.3%	1.3%
Japan	2 073	1 971	-4.9%	1.2%
Brazil	2 242	1 942	-13.4%	1.2%
Pakistan	1 490	1 445	-3.0%	0.9%
Fiji	1 681	1 377	-18.1%	0.8%
Other countries	28 149	27 795	-1.3%	17.1%
<b>Total</b>	<b>166 497</b>	<b>162 082</b>	<b>-2.7%</b>	<b>100 %</b>

# 2 Granted

## 2.20 Number of subclass 651 eVisitor visa applications granted in 2011-12 to 31 March 2012 by visa type and citizenship country - comparison with same period in previous year

Citizenship Country	2010-11 to 31/03/11	2011-12 to 31/03/12	% Change from 2010-11	2011-12 as % of Total
<b>Business</b>				
United Kingdom	11 643	12 510	7.4%	37.0%
Germany, Fed Republic of	4 452	4 649	4.4%	13.7%
France	2 479	2 503	1.0%	7.4%
Netherlands, Kingdom of The	1 909	1 960	2.7%	5.8%
Italy	1 185	1 375	16.0%	4.1%
Poland	758	1 250	64.9%	3.7%
Spain	903	1 037	14.8%	3.1%
Denmark	919	1 017	10.7%	3.0%
Sweden	994	1 008	1.4%	3.0%
Ireland, Republic of	794	929	17.0%	2.7%
Norway	586	648	10.6%	1.9%
Switzerland	559	598	7.0%	1.8%
Finland	454	539	18.7%	1.6%
Belgium	485	523	7.8%	1.5%
Romania	377	514	36.3%	1.5%
Other countries	2 386	2 777	16.4%	8.2%
<b>sub total Business</b>	<b>30 883</b>	<b>33 837</b>	<b>9.6%</b>	<b>100 %</b>
<b>Tourism</b>				
United Kingdom	149 503	140 116	-6.3%	45.4%
Germany, Fed Republic of	35 812	37 228	4.0%	12.1%
France	25 297	26 799	5.9%	8.7%
Ireland, Republic of	12 641	13 584	7.5%	4.4%
Netherlands, Kingdom of The	14 351	13 027	-9.2%	4.2%
Sweden	9 939	10 776	8.4%	3.5%
Italy	8 163	9 019	10.5%	2.9%
Switzerland	6 426	6 532	1.6%	2.1%
Poland	5 836	6 384	9.4%	2.1%
Spain	5 913	6 326	7.0%	2.1%
Denmark	5 809	5 171	-11.0%	1.7%
Norway	5 346	4 803	-10.2%	1.6%
Czech Republic	3 936	4 554	15.7%	1.5%
Finland	3 864	4 195	8.6%	1.4%
Austria	2 759	2 776	0.6%	0.9%
Other countries	16 042	17 137	6.8%	5.6%
<b>sub total Tourism</b>	<b>311 637</b>	<b>308 427</b>	<b>-1.0%</b>	<b>100 %</b>
<b>Total</b>	<b>342 520</b>	<b>342 264</b>	<b>-0.1%</b>	

# 2 Granted

2.21 Number of subclass 676 Tourist visa applications granted in 2011-12 to 31 March 2012 by client location and citizenship country - comparison with same period in previous year

Citizenship Country	2010-11 to 31/03/11	2011-12 to 31/03/12	% Change from 2010-11	2011-12 as % of Total
<b>Offshore</b>				
China, Peoples Republic of	190 622	244 405	28.2%	39.9%
India	57 830	65 362	13.0%	10.7%
Indonesia	47 912	52 270	9.1%	8.5%
Thailand	28 103	25 618	-8.8%	4.2%
South Africa	24 072	24 653	2.4%	4.0%
Philippines	20 769	23 221	11.8%	3.8%
United Kingdom	12 517	12 706	1.5%	2.1%
Brazil	10 982	12 349	12.4%	2.0%
Fiji	12 642	11 613	-8.1%	1.9%
Vietnam	9 275	10 517	13.4%	1.7%
Sri Lanka	9 336	10 214	9.4%	1.7%
Russian Federation	8 353	9 464	13.3%	1.5%
Papua New Guinea	8 192	8 558	4.5%	1.4%
Iran	5 187	5 985	15.4%	1.0%
Argentina	3 415	4 046	18.5%	0.7%
Other countries	92 754	91 724	-1.1%	15.0%
<b>sub total Offshore</b>	<b>541 961</b>	<b>612 705</b>	<b>13.1%</b>	<b>100 %</b>
<b>Onshore</b>				
India	1 985	1 974	-0.6%	10.9%
China, Peoples Republic of	1 346	1 735	28.9%	9.6%
United Kingdom	1 874	1 654	-11.7%	9.2%
Korea, South	1 488	1 344	-9.7%	7.5%
United States of America	981	981	0.0%	5.4%
Malaysia	723	792	9.5%	4.4%
Brazil	948	669	-29.4%	3.7%
Germany, Fed Republic of	861	622	-27.8%	3.4%
Italy	557	492	-11.7%	2.7%
Canada	458	444	-3.1%	2.5%
Thailand	471	415	-11.9%	2.3%
Greece	244	414	69.7%	2.3%
Japan	470	402	-14.5%	2.2%
Ireland, Republic of	395	395	0.0%	2.2%
France	363	343	-5.5%	1.9%
Other countries	5 889	5 356	-9.1%	29.7%
<b>sub total Onshore</b>	<b>19 053</b>	<b>18 032</b>	<b>-5.4%</b>	<b>100 %</b>
<b>Total</b>	<b>561 014</b>	<b>630 737</b>	<b>12.4%</b>	

## 2 Granted

### 2.22 Number of subclass 679 Sponsored Family Visitor visa applications granted in 2011-12 to 31 March 2012 by citizenship country - comparison with same period in previous year

Citizenship Country	2010-11 to 31/03/11	2011-12 to 31/03/12	% Change from 2010-11	2011-12 as % of Total
China, Peoples Republic of	2 002	1 739	-13.1%	17.2%
Vietnam	2 752	1 271	-53.8%	12.6%
India	1 137	1 144	0.6%	11.3%
Philippines	1 222	1 128	-7.7%	11.2%
Bangladesh	716	762	6.4%	7.6%
Lebanon	576	520	-9.7%	5.2%
Sri Lanka	526	511	-2.9%	5.1%
Iran	474	357	-24.7%	3.5%
Pakistan	313	325	3.8%	3.2%
Cambodia	390	240	-38.5%	2.4%
Nepal	103	152	47.6%	1.5%
Burma	123	133	8.1%	1.3%
Russian Federation	146	127	-13.0%	1.3%
Turkey	144	123	-14.6%	1.2%
Iraq	102	110	7.8%	1.1%
Other countries	1 792	1 442	-19.5%	14.3%
<b>Total</b>	<b>12 518</b>	<b>10 084</b>	<b>-19.4%</b>	<b>100 %</b>

### 2.23 Number of subclass 976 Electronic Travel Authority (Visitor) visa applications granted in 2011-12 to 31 March 2012 by citizenship country - comparison with same period in previous year

Citizenship Country	2010-11 to 31/03/11	2011-12 to 31/03/12	% Change from 2010-11	2011-12 as % of Total
United Kingdom	286 116	255 108	-10.8%	17.0%
United States of America	240 962	235 457	-2.3%	15.6%
Japan	254 228	230 186	-9.5%	15.3%
Malaysia	132 364	129 291	-2.3%	8.6%
Korea, South	129 417	122 034	-5.7%	8.1%
Singapore	87 694	83 233	-5.1%	5.5%
Canada	76 955	78 618	2.2%	5.2%
Germany, Fed Republic of	68 442	59 825	-12.6%	4.0%
France	61 419	58 368	-5.0%	3.9%
HKSAR of the PRC	50 926	53 428	4.9%	3.6%
Taiwan	39 718	45 202	13.8%	3.0%
Italy	29 273	27 706	-5.4%	1.8%
Ireland, Republic of	21 933	23 755	8.3%	1.6%
Netherlands, Kingdom of The	23 356	22 684	-2.9%	1.5%
Switzerland	20 120	18 437	-8.4%	1.2%
Other countries	64 403	61 264	-4.9%	4.1%
<b>Total</b>	<b>1 587 326</b>	<b>1 504 596</b>	<b>-5.2%</b>	<b>100 %</b>

## 2 Granted

2.24 Number of subclass 977 Electronic Travel Authority (Business Entrant - Short Validity) visa applications granted in 2011-12 to 31 March 2012 by citizenship country - comparison with same period in previous year

Citizenship Country	2010-11 to 31/03/11	2011-12 to 31/03/12	% Change from 2010-11	2011-12 as % of Total
United States of America	45 487	49 917	9.7%	33.9%
United Kingdom	16 801	18 022	7.3%	12.2%
Japan	14 413	14 914	3.5%	10.1%
Singapore	10 304	10 467	1.6%	7.1%
Malaysia	8 722	8 833	1.3%	6.0%
Canada	8 165	8 814	7.9%	6.0%
Germany, Fed Republic of	5 762	6 173	7.1%	4.2%
France	4 262	4 663	9.4%	3.2%
Korea, South	3 859	3 928	1.8%	2.7%
Netherlands, Kingdom of The	2 944	3 531	19.9%	2.4%
Italy	2 491	2 691	8.0%	1.8%
HKSAR of the PRC	2 599	2 561	-1.5%	1.7%
Taiwan	2 241	2 337	4.3%	1.6%
Sweden	1 458	1 547	6.1%	1.1%
Denmark	1 278	1 404	9.9%	1.0%
Other countries	6 723	7 348	9.3%	5.0%
<b>Total</b>	<b>137 509</b>	<b>147 150</b>	<b>7.0%</b>	<b>100 %</b>





# 3 Grant rate

For this section:

A grant rate is defined as:

$$\frac{\text{Number of grants}}{\text{Number of decisions}} \times 100$$

where the number of decisions equals the number of grants plus the number of refusals.

# 3 Grant rate

3.01 Grant rate of Visitor visa applications decided in the 3 month period between 1 January 2012 and 31 March 2012 by visa type and visa subclass - comparison with previous four periods

Visa Subclass	01/01/11 to 31/03/11	01/04/11 to 30/06/11	01/07/11 to 30/09/11	01/10/11 to 31/12/11	01/01/12 to 31/03/12
<b>Business</b>					
456 Business (Short Stay)	97.3%	94.5%	95.8%	95.9%	96.1%
459 Sponsored Business Visitor (Short Stay)	100.0%	100.0%	100.0%	85.2%	97.0%
488 Superyacht Crew	100.0%	100.0%	100.0%	100.0%	96.1%
651 eVisitor	98.9%	98.6%	98.9%	98.8%	98.9%
956 Electronic Travel Authority (Business Entrant - Long Validity)	100.0%	100.0%	100.0%	100.0%	100.0%
977 Electronic Travel Authority (Business Entrant - Short Validity)	100.0%	100.0%	100.0%	100.0%	100.0%
<b>All Business</b>	<b>98.6%</b>	<b>97.2%</b>	<b>97.8%</b>	<b>97.9%</b>	<b>98.2%</b>
<b>Tourism</b>					
651 eVisitor	98.9%	98.8%	99.1%	99.3%	99.2%
676 Tourist	92.3%	91.3%	91.8%	92.2%	91.8%
679 Sponsored Family Visitor	55.2%	54.7%	49.8%	52.0%	55.2%
976 Electronic Travel Authority (Visitor)	100.0%	100.0%	100.0%	100.0%	100.0%
<b>All Tourism</b>	<b>97.4%</b>	<b>97.0%</b>	<b>97.3%</b>	<b>97.5%</b>	<b>97.3%</b>
<b>All</b>	<b>97.6%</b>	<b>97.0%</b>	<b>97.3%</b>	<b>97.5%</b>	<b>97.4%</b>

# 3 Grant rate

3.02 Grant rate for subclass 456 Business (Short Stay) visa applications decided in the 3 month period between 1 January 2012 and 31 March 2012 by citizenship country - comparison with previous four periods

Citizenship Country	01/01/11 to 31/03/11	01/04/11 to 30/06/11	01/07/11 to 30/09/11	01/10/11 to 31/12/11	01/01/12 to 31/03/12
China, Peoples Republic of	96.3%	95.7%	95.6%	97.1%	96.7%
India	97.7%	97.1%	96.8%	95.1%	97.1%
Indonesia	98.0%	94.2%	96.5%	97.0%	96.2%
Thailand	99.3%	92.7%	97.9%	97.1%	98.5%
Vietnam	96.3%	94.7%	96.2%	95.4%	97.0%
Korea, South	100.0%	95.3%	99.7%	99.8%	97.3%
Philippines	98.2%	98.0%	96.9%	97.0%	97.1%
South Africa	99.0%	98.3%	98.3%	99.1%	99.4%
Singapore	100.0%	94.2%	97.7%	97.2%	98.3%
Papua New Guinea	98.5%	95.3%	96.9%	96.6%	97.2%
Russian Federation	98.8%	98.3%	99.5%	98.7%	98.8%
Japan	100.0%	98.8%	99.3%	99.3%	99.1%
Brazil	99.7%	99.9%	100.0%	99.9%	99.8%
Fiji	93.8%	94.3%	97.6%	88.5%	94.7%
Malaysia	99.8%	89.1%	95.2%	96.3%	95.4%
Other countries	94.9%	89.9%	92.6%	91.2%	91.5%
<b>All 456 Business (Short Stay)</b>	<b>97.3%</b>	<b>94.5%</b>	<b>95.8%</b>	<b>95.9%</b>	<b>96.1%</b>

# 3 Grant rate

3.03 Grant rate for subclass 676 Tourist visa applications decided in the 3 month period between 1 January 2012 and 31 March 2012 by client location and citizenship country - comparison with previous four periods

Citizenship Country	01/01/11 to 31/03/11	01/04/11 to 30/06/11	01/07/11 to 30/09/11	01/10/11 to 31/12/11	01/01/12 to 31/03/12
<b>Offshore</b>					
China, Peoples Republic of	96.4%	95.5%	94.9%	95.6%	95.9%
India	85.6%	84.0%	86.5%	90.8%	88.6%
Indonesia	94.8%	95.7%	96.2%	94.8%	92.6%
Thailand	93.8%	93.1%	91.6%	88.6%	92.5%
Philippines	93.3%	93.3%	91.9%	89.5%	86.4%
South Africa	98.1%	97.8%	98.2%	98.9%	98.4%
United Kingdom	95.5%	95.2%	97.4%	96.7%	96.3%
Sri Lanka	88.8%	84.6%	83.6%	81.5%	87.9%
Brazil	98.1%	98.7%	98.2%	98.9%	98.7%
Vietnam	78.9%	80.6%	83.6%	78.5%	85.4%
Fiji	82.5%	84.0%	85.9%	83.4%	78.6%
Iran	85.8%	78.6%	79.2%	75.7%	80.7%
Russian Federation	94.2%	96.3%	94.5%	96.1%	94.7%
Papua New Guinea	84.1%	83.7%	83.7%	89.5%	87.6%
Chile	95.9%	94.9%	96.7%	97.5%	97.5%
Other countries	84.8%	86.2%	86.1%	86.7%	83.0%
<b>All Offshore</b>	<b>92.1%</b>	<b>91.1%</b>	<b>91.6%</b>	<b>92.1%</b>	<b>91.7%</b>
<b>Onshore</b>					
United Kingdom	97.1%	95.9%	96.9%	96.8%	97.1%
India	97.7%	97.2%	95.8%	98.9%	97.3%
China, Peoples Republic of	97.5%	98.1%	98.4%	96.6%	99.2%
Korea, South	94.7%	96.2%	94.4%	94.6%	93.1%
United States of America	97.4%	96.2%	98.2%	95.9%	97.8%
Malaysia	87.0%	93.6%	94.5%	89.6%	93.4%
Italy	98.5%	96.3%	96.7%	96.5%	98.4%
Greece	97.0%	96.3%	98.6%	97.6%	99.1%
Brazil	98.5%	99.3%	99.0%	98.9%	99.5%
Canada	99.0%	99.2%	90.5%	98.8%	94.8%
Ireland, Republic of	95.7%	97.2%	95.2%	92.0%	97.7%
Germany, Fed Republic of	99.6%	100.0%	98.3%	98.3%	95.0%
France	95.7%	96.7%	97.0%	93.1%	98.7%
Japan	97.3%	95.9%	98.5%	95.3%	95.6%
Thailand	97.8%	98.2%	97.5%	96.3%	95.6%
Other countries	97.3%	95.6%	97.0%	96.5%	96.8%
<b>All Onshore</b>	<b>97.0%</b>	<b>96.6%</b>	<b>96.7%</b>	<b>96.4%</b>	<b>96.9%</b>
<b>All 676 Tourist</b>	<b>92.3%</b>	<b>91.3%</b>	<b>91.8%</b>	<b>92.2%</b>	<b>91.8%</b>

# 3 Grant rate

3.04 Grant rate for subclass 651 eVisitor business visa applications decided in the 3 month period between 1 January 2012 and 31 March 2012 by visa type and citizenship country - comparison with previous four periods

Citizenship Country	01/01/11 to 31/03/11	01/04/11 to 30/06/11	01/07/11 to 30/09/11	01/10/11 to 31/12/11	01/01/12 to 31/03/12
Austria	100.0%	100.0%	100.0%	100.0%	98.5%
Belgium	98.9%	98.9%	99.4%	99.3%	98.3%
Bulgaria	95.7%	93.9%	97.4%	94.1%	95.1%
Cyprus	100.0%	100.0%	100.0%	100.0%	100.0%
Czech Republic	100.0%	99.3%	98.6%	99.3%	99.4%
Denmark	99.2%	99.2%	99.2%	99.5%	99.7%
Estonia	97.5%	92.9%	97.3%	100.0%	100.0%
Finland	99.4%	100.0%	98.7%	100.0%	100.0%
France	98.4%	97.9%	98.4%	98.0%	98.9%
Germany, Fed Republic of	99.5%	99.3%	99.1%	99.3%	99.7%
Greece	100.0%	100.0%	100.0%	100.0%	100.0%
Hungary	100.0%	98.8%	100.0%	100.0%	98.1%
Iceland	100.0%	100.0%	100.0%	100.0%	100.0%
Ireland, Republic of	97.4%	98.5%	97.7%	96.1%	99.7%
Italy	99.0%	99.5%	99.5%	100.0%	99.6%
Latvia	90.9%	71.4%	85.7%	86.5%	100.0%
Liechtenstein	100.0%	0.0%	0.0%	100.0%	100.0%
Lithuania	100.0%	97.4%	97.7%	96.1%	100.0%
Luxembourg	100.0%	100.0%	100.0%	100.0%	100.0%
Malta	100.0%	100.0%	100.0%	100.0%	100.0%
Monaco	0.0%	100.0%	100.0%	0.0%	100.0%
Netherlands, Kingdom of The	99.4%	98.6%	99.7%	99.2%	99.0%
Norway	100.0%	100.0%	97.7%	98.9%	98.6%
Poland	98.9%	99.7%	99.7%	100.0%	99.0%
Portugal	100.0%	97.7%	100.0%	100.0%	99.1%
Romania	90.1%	91.0%	94.3%	93.2%	90.6%
Slovakia	98.4%	100.0%	96.3%	95.8%	100.0%
Slovenia	100.0%	100.0%	100.0%	100.0%	100.0%
Spain	99.7%	99.3%	99.7%	98.6%	99.4%
Sweden	98.2%	98.6%	100.0%	99.1%	99.5%
Switzerland	98.4%	96.1%	98.2%	99.4%	97.8%
United Kingdom	99.1%	98.6%	98.9%	98.8%	98.8%
<b>All Business</b>	<b>98.9%</b>	<b>98.6%</b>	<b>98.9%</b>	<b>98.8%</b>	<b>98.9%</b>

# 3 Grant rate

3.05 Grant rate for subclass 651 eVisitor tourism visa applications decided in the 3 month period between 1 January 2012 and 31 March 2012 by visa type and citizenship country - comparison with previous four periods

Citizenship Country	01/01/11 to 31/03/11	01/04/11 to 30/06/11	01/07/11 to 30/09/11	01/10/11 to 31/12/11	01/01/12 to 31/03/12
Andorra	100.0%	100.0%	100.0%	100.0%	100.0%
Austria	99.6%	98.9%	99.9%	99.7%	99.9%
Belgium	99.5%	99.3%	99.2%	99.4%	99.2%
Bulgaria	63.3%	67.0%	75.5%	79.3%	75.5%
Cyprus	99.2%	98.8%	98.8%	99.5%	98.8%
Czech Republic	99.1%	98.8%	99.4%	99.4%	99.5%
Denmark	99.2%	99.3%	99.3%	99.7%	99.5%
Estonia	99.1%	96.8%	98.5%	98.6%	98.4%
Finland	99.8%	99.2%	99.7%	99.8%	99.8%
France	98.8%	99.4%	99.1%	99.1%	99.2%
Germany, Fed Republic of	99.5%	99.3%	99.6%	99.7%	99.6%
Greece	98.6%	98.8%	99.6%	99.7%	98.1%
Hungary	98.2%	98.2%	97.8%	99.1%	97.4%
Iceland	96.6%	100.0%	98.5%	98.8%	100.0%
Ireland, Republic of	98.9%	99.0%	99.2%	98.9%	99.2%
Italy	99.3%	99.4%	99.2%	99.7%	99.2%
Latvia	82.2%	84.7%	92.1%	89.6%	93.9%
Liechtenstein	100.0%	100.0%	100.0%	100.0%	100.0%
Lithuania	92.5%	93.9%	98.3%	97.9%	97.0%
Luxembourg	100.0%	100.0%	100.0%	100.0%	100.0%
Malta	100.0%	100.0%	98.8%	100.0%	100.0%
Morocco	0.0%	0.0%	0.0%	0.0%	100.0%
Netherlands, Kingdom of The	99.3%	99.4%	99.4%	99.6%	99.7%
Norway	99.8%	99.5%	99.4%	99.9%	99.5%
Poland	98.2%	98.8%	99.3%	99.3%	99.3%
Portugal	98.5%	98.2%	99.3%	98.9%	99.0%
Romania	58.9%	66.1%	72.7%	77.2%	71.0%
Slovakia	96.2%	95.1%	96.4%	97.5%	97.9%
Slovenia	98.8%	100.0%	99.7%	99.8%	99.8%
Spain	99.4%	99.4%	99.2%	99.5%	99.4%
Sweden	99.4%	99.2%	99.7%	99.6%	99.2%
Switzerland	99.4%	99.6%	99.9%	99.7%	99.9%
United Kingdom	99.5%	99.2%	99.5%	99.6%	99.6%
Vatican City State Holy See	100.0%	100.0%	100.0%	100.0%	100.0%
<b>All Tourism</b>	<b>98.9%</b>	<b>98.8%</b>	<b>99.1%</b>	<b>99.3%</b>	<b>99.2%</b>

# 4 Auto grant rate for eLodged applications

For this section:

An auto grant rate is defined as:

$$\frac{\text{Number of auto granted}}{\text{Number of grants for elodged applications}} \times 100$$

# 4 Auto grant rate for eLodged applications

4.01 Auto grant rate for eLodged subclass 676 Tourist visa applications granted in the 3 month period between 1 January 2012 and 31 March 2012 by client location and citizenship country - comparison with previous four periods

Citizenship Country	01/01/11 to 31/03/11	01/04/11 to 30/06/11	01/07/11 to 30/09/11	01/10/11 to 31/12/11	01/01/12 to 31/03/12
<b>Offshore</b>					
United Kingdom	67.2%	44.8%	69.2%	69.8%	70.3%
Germany, Fed Republic of	79.8%	44.6%	75.5%	79.4%	77.5%
Brazil	0.0%	0.0%	100.0%	0.0%	52.7%
France	63.4%	40.8%	66.7%	67.0%	72.7%
Chile	0.0%	0.0%	71.0%	38.2%	49.4%
Saudi Arabia	44.1%	42.9%	49.0%	55.0%	51.8%
Ireland, Republic of	68.6%	40.0%	67.6%	68.4%	73.5%
Switzerland	78.7%	54.9%	85.0%	84.1%	86.0%
India	79.2%	61.9%	83.1%	76.9%	73.3%
Kuwait	67.3%	49.1%	64.5%	70.8%	74.3%
Argentina	100.0%	0.0%	100.0%	100.0%	63.6%
Netherlands, Kingdom of The	73.8%	50.0%	77.0%	80.3%	80.5%
Italy	70.7%	46.3%	77.0%	77.4%	80.4%
United States of America	42.2%	46.5%	50.4%	52.0%	46.6%
Poland	40.3%	17.1%	42.1%	40.9%	41.7%
Other countries	56.7%	34.8%	54.2%	51.1%	53.5%
<b>All Offshore</b>	<b>63.8%</b>	<b>42.1%</b>	<b>64.7%</b>	<b>62.6%</b>	<b>63.0%</b>
<b>Onshore</b>					
United Kingdom	50.5%	42.4%	40.8%	51.3%	54.1%
United States of America	41.8%	41.1%	43.7%	42.2%	42.4%
Italy	58.1%	52.7%	48.3%	50.0%	66.4%
Greece	76.0%	59.1%	60.9%	68.6%	77.9%
Canada	45.3%	37.7%	57.6%	42.2%	46.4%
Germany, Fed Republic of	47.2%	27.8%	54.5%	58.5%	67.2%
Ireland, Republic of	51.7%	40.7%	54.1%	54.5%	44.7%
India	11.0%	13.4%	12.1%	30.7%	15.8%
France	52.5%	40.5%	45.5%	43.1%	34.7%
Korea, South	1.6%	10.9%	14.2%	13.3%	15.4%
Switzerland	69.4%	60.0%	42.9%	55.6%	77.8%
Netherlands, Kingdom of The	50.0%	58.3%	37.5%	68.4%	50.0%
China, Peoples Republic of	6.5%	7.8%	10.8%	20.3%	17.4%
Malaysia	6.8%	10.0%	8.1%	18.6%	13.2%
Sweden	35.5%	33.3%	33.3%	38.5%	35.5%
Other countries	22.0%	17.3%	11.4%	13.4%	11.0%
<b>All Onshore</b>	<b>35.7%</b>	<b>27.6%</b>	<b>24.7%</b>	<b>32.7%</b>	<b>34.7%</b>
<b>All 676 Tourist</b>	<b>59.0%</b>	<b>40.6%</b>	<b>61.3%</b>	<b>59.8%</b>	<b>59.3%</b>



## 4 Auto grant rate for eLodged applications

4.02 Auto grant rate for eLodged subclass 651 eVisitor business visa applications granted in the 3 month period between 1 January 2012 and 31 March 2012 by visa type and citizenship country - comparison with previous four periods

Citizenship Country	01/01/11 to 31/03/11	01/04/11 to 30/06/11	01/07/11 to 30/09/11	01/10/11 to 31/12/11	01/01/12 to 31/03/12
Austria	91.1%	89.0%	89.1%	92.8%	94.7%
Belgium	81.5%	80.2%	79.3%	72.4%	80.9%
Bulgaria	6.7%	3.9%	6.7%	7.1%	4.3%
Cyprus	75.0%	92.7%	90.5%	86.7%	94.1%
Czech Republic	46.8%	50.7%	46.2%	45.0%	51.3%
Denmark	90.8%	88.2%	91.2%	87.7%	89.2%
Estonia	87.2%	80.8%	77.8%	76.9%	88.9%
Finland	93.0%	84.3%	93.2%	92.7%	94.0%
France	80.2%	80.0%	82.6%	79.2%	83.9%
Germany, Fed Republic of	86.6%	86.6%	88.4%	88.4%	88.7%
Greece	92.3%	82.4%	91.2%	90.9%	95.8%
Hungary	79.2%	82.7%	84.7%	71.1%	75.2%
Iceland	83.3%	71.4%	80.0%	100.0%	100.0%
Ireland, Republic of	72.2%	70.8%	77.6%	76.9%	77.6%
Italy	91.6%	88.4%	93.7%	93.3%	95.5%
Latvia	46.7%	48.0%	55.6%	56.3%	47.8%
Liechtenstein	100.0%	0.0%	0.0%	100.0%	100.0%
Lithuania	70.4%	63.2%	73.8%	69.4%	66.7%
Luxembourg	87.5%	100.0%	100.0%	80.0%	75.0%
Malta	100.0%	75.0%	80.0%	100.0%	75.0%
Monaco	0.0%	100.0%	100.0%	0.0%	0.0%
Netherlands, Kingdom of The	87.4%	84.1%	85.9%	79.4%	88.4%
Norway	91.0%	84.8%	90.8%	81.9%	89.0%
Poland	69.2%	49.4%	68.7%	71.8%	72.5%
Portugal	84.5%	71.8%	87.1%	84.3%	88.7%
Romania	3.1%	7.7%	6.7%	5.6%	8.7%
Slovakia	66.7%	60.6%	67.3%	67.6%	61.2%
Slovenia	92.1%	84.4%	92.6%	90.2%	97.9%
Spain	83.1%	88.0%	90.0%	82.7%	87.3%
Sweden	86.2%	82.0%	91.3%	86.9%	92.4%
Switzerland	82.6%	78.2%	87.9%	89.4%	85.3%
United Kingdom	80.3%	79.1%	85.4%	83.7%	85.5%
<b>All Business</b>	<b>80.9%</b>	<b>78.7%</b>	<b>83.3%</b>	<b>80.9%</b>	<b>83.9%</b>

# 4 Auto grant rate for eLodged applications

4.03 Auto grant rate for eLodged subclass 651 eVisitor tourism visa applications granted in the 3 month period between 1 January 2012 and 31 March 2012 by visa type and citizenship country - comparison with previous four periods

Citizenship Country	01/01/11 to 31/03/11	01/04/11 to 30/06/11	01/07/11 to 30/09/11	01/10/11 to 31/12/11	01/01/12 to 31/03/12
Andorra	100.0%	75.0%	100.0%	100.0%	100.0%
Austria	91.9%	90.0%	93.4%	93.0%	94.3%
Belgium	82.9%	84.2%	89.6%	85.0%	84.3%
Bulgaria	18.7%	19.5%	24.8%	16.4%	20.8%
Cyprus	88.5%	84.6%	89.1%	89.1%	90.5%
Czech Republic	54.1%	58.7%	61.9%	57.8%	61.3%
Denmark	91.4%	90.5%	93.3%	93.0%	92.8%
Estonia	90.0%	88.4%	91.1%	91.8%	90.7%
Finland	94.2%	92.3%	96.6%	95.8%	95.8%
France	81.6%	82.6%	85.5%	82.1%	84.8%
Germany, Fed Republic of	89.3%	89.8%	91.6%	91.1%	92.1%
Greece	95.0%	89.0%	95.5%	96.2%	96.2%
Hungary	78.2%	77.6%	82.9%	76.7%	81.9%
Iceland	94.6%	85.7%	97.0%	98.8%	97.7%
Ireland, Republic of	81.1%	80.8%	84.3%	82.1%	85.1%
Italy	91.2%	92.0%	95.1%	94.2%	93.9%
Latvia	61.8%	68.0%	68.9%	66.4%	67.1%
Liechtenstein	85.7%	66.7%	85.7%	100.0%	77.8%
Lithuania	77.7%	80.5%	79.8%	83.2%	80.8%
Luxembourg	88.0%	85.7%	93.9%	90.0%	90.9%
Malta	90.5%	94.3%	89.3%	92.3%	94.4%
Monaco	100.0%	0.0%	0.0%	72.7%	0.0%
Morocco	0.0%	0.0%	0.0%	0.0%	0.0%
Netherlands, Kingdom of The	88.2%	87.1%	90.7%	90.3%	91.3%
Norway	93.1%	90.9%	92.5%	92.1%	92.8%
Poland	65.5%	69.0%	72.0%	70.2%	66.2%
Portugal	78.7%	82.5%	85.6%	87.2%	87.0%
Romania	27.1%	25.8%	30.5%	21.9%	23.0%
Slovakia	71.7%	57.8%	67.4%	69.4%	64.6%
Slovenia	93.9%	89.0%	97.1%	94.6%	94.7%
Spain	90.7%	93.2%	94.0%	92.3%	93.7%
Sweden	88.7%	86.7%	92.0%	90.3%	91.1%
Switzerland	88.1%	85.5%	90.9%	90.1%	90.3%
United Kingdom	88.0%	87.4%	91.1%	89.6%	90.7%
Vatican City State Holy See	100.0%	100.0%	66.7%	100.0%	0.0%
<b>All Tourism</b>	<b>86.3%</b>	<b>85.7%</b>	<b>89.1%</b>	<b>87.7%</b>	<b>88.7%</b>

# 5 Processing times

This section contains information on 25, 50 and 75 percentile processing times for visitor visa applications.

In general terms:

- 25 percentile** means that 25 per cent of applications granted during the period were processed within the number of days shown in the tables. Conversely, 75 per cent took longer than the number of days shown. This measure gives an indication of how long it is taking to process the more straight-forward visitor visa applications.
- 50 percentile** more commonly known as the median, it means that 50 per cent of applications granted during the period were processed within the number of days shown in the tables. Conversely, 50 per cent took longer than the number of days shown. This measure gives an indication of how long it is taking to process the typical visitor visa applications.
- 75 percentile** means that 75 per cent of applications granted during the period were processed within the number of days shown in the tables. Conversely, 25 per cent took longer than the number of days shown. This measure gives an indication of how long it is taking to process the more complex visitor visa applications.

# 5 Processing times

5.01 Processing time (in calendar days) for subclass 456 Business (Short Stay) visa applications granted in the 3 month period between 1 January 2012 and 31 March 2012 by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/01/11 to 31/03/11	1/04/11 to 30/06/11	1/07/11 to 30/09/11	1/10/11 to 31/12/11	1/01/12 to 31/03/12
China, Peoples Republic of	25th percentile	1	1	1	2	1
	50th percentile (Median)	3	3	3	3	3
	75th percentile	5	6	5	6	5
India	25th percentile	1	1	1	1	1
	50th percentile (Median)	4	2	3	2	1
	75th percentile	7	5	7	5	4
Indonesia	25th percentile	0	0	1	1	1
	50th percentile (Median)	1	1	1	1	2
	75th percentile	2	3	3	4	4
Thailand	25th percentile	0	1	1	1	1
	50th percentile (Median)	1	2	1	1	1
	75th percentile	2	4	3	3	3
Vietnam	25th percentile	1	1	2	1	0
	50th percentile (Median)	2	3	5	3	0
	75th percentile	6	5	8	7	5
Korea, South	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	0	0
	75th percentile	0	2	1	1	1
Philippines	25th percentile	1	1	1	1	1
	50th percentile (Median)	2	2	4	2	3
	75th percentile	5	5	6	4	7
South Africa	25th percentile	1	1	1	1	1
	50th percentile (Median)	1	1	1	1	1
	75th percentile	3	3	3	4	3
Singapore	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	0	1
	75th percentile	1	1	0	1	1
Papua New Guinea	25th percentile	0	1	1	1	2
	50th percentile (Median)	2	2	3	2	3
	75th percentile	4	5	5	4	5
Other countries	25th percentile	0	0	0	0	0
	50th percentile (Median)	1	1	2	3	2
	75th percentile	6	6	7	8	9
<b>All 456 Business (Short Stay)</b>	<b>25th percentile</b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>
	<b>50th percentile (Median)</b>	<b>1</b>	<b>2</b>	<b>2</b>	<b>3</b>	<b>2</b>
	<b>75th percentile</b>	<b>4</b>	<b>5</b>	<b>5</b>	<b>5</b>	<b>5</b>

# 5 Processing times

5.02 Processing time (in calendar days) for subclass 676 Tourist visa applications granted in the 3 month period between 1 January 2012 and 31 March 2012 by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/01/11 to 31/03/11	1/04/11 to 30/06/11	1/07/11 to 30/09/11	1/10/11 to 31/12/11	1/01/12 to 31/03/12
China, Peoples Republic of	25th percentile	2	2	2	2	2
	50th percentile (Median)	3	4	5	5	3
	75th percentile	6	8	7	7	6
India	25th percentile	5	3	4	3	2
	50th percentile (Median)	11	6	11	7	7
	75th percentile	16	12	16	13	14
Indonesia	25th percentile	1	2	3	3	1
	50th percentile (Median)	2	4	4	5	3
	75th percentile	5	6	6	6	6
Thailand	25th percentile	1	1	2	2	2
	50th percentile (Median)	3	3	4	4	5
	75th percentile	5	5	6	6	7
Philippines	25th percentile	4	4	5	5	8
	50th percentile (Median)	7	6	8	9	12
	75th percentile	9	9	11	14	15
South Africa	25th percentile	9	2	4	10	1
	50th percentile (Median)	12	4	6	15	2
	75th percentile	14	7	8	17	4
United Kingdom	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	3	0	0	0
	75th percentile	4	5	4	4	4
Brazil	25th percentile	3	1	1	1	0
	50th percentile (Median)	6	2	5	4	3
	75th percentile	7	5	7	7	7
Sri Lanka	25th percentile	11	5	2	2	3
	50th percentile (Median)	14	8	4	5	6
	75th percentile	17	13	9	11	13
Vietnam	25th percentile	5	6	10	10	6
	50th percentile (Median)	8	9	14	14	12
	75th percentile	15	15	20	20	18
Other countries	25th percentile	0	0	0	1	0
	50th percentile (Median)	4	4	4	5	5
	75th percentile	11	10	11	13	14
<b>All 676 Tourist</b>	<b>25th percentile</b>	<b>1</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>2</b>
	<b>50th percentile (Median)</b>	<b>4</b>	<b>4</b>	<b>5</b>	<b>5</b>	<b>4</b>
	<b>75th percentile</b>	<b>9</b>	<b>8</b>	<b>9</b>	<b>10</b>	<b>8</b>

# 5 Processing times

5.03 Processing time (in calendar days) for subclass 676 Tourist visa applications granted in the 3 month period between 1 January 2012 and 31 March 2012 where the client was OFFSHORE by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/01/11 to 31/03/11	1/04/11 to 30/06/11	1/07/11 to 30/09/11	1/10/11 to 31/12/11	1/01/12 to 31/03/12
China, Peoples Republic of	25th percentile	2	2	2	2	2
	50th percentile (Median)	3	4	5	5	3
	75th percentile	6	8	7	7	6
India	25th percentile	5	3	5	3	2
	50th percentile (Median)	11	6	11	7	7
	75th percentile	17	12	16	13	14
Indonesia	25th percentile	1	2	3	3	1
	50th percentile (Median)	2	4	4	5	3
	75th percentile	5	6	6	6	6
Thailand	25th percentile	2	1	2	2	2
	50th percentile (Median)	3	3	4	4	5
	75th percentile	5	5	6	6	7
Philippines	25th percentile	4	4	5	5	8
	50th percentile (Median)	7	6	8	9	12
	75th percentile	9	9	11	14	15
South Africa	25th percentile	9	2	4	10	1
	50th percentile (Median)	12	4	6	15	2
	75th percentile	14	7	8	17	4
United Kingdom	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	3	0	0	0
	75th percentile	4	5	4	4	4
Sri Lanka	25th percentile	11	5	2	2	3
	50th percentile (Median)	14	8	4	5	6
	75th percentile	17	13	9	11	13
Brazil	25th percentile	4	1	2	1	1
	50th percentile (Median)	6	3	5	4	3
	75th percentile	7	5	7	7	7
Vietnam	25th percentile	5	6	10	11	6
	50th percentile (Median)	8	9	14	14	12
	75th percentile	14	14	20	20	18
Other countries	25th percentile	0	1	0	1	1
	50th percentile (Median)	4	4	4	5	5
	75th percentile	11	10	11	13	14
<b>All 676 Tourist OFFSHORE</b>	<b>25th percentile</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>2</b>
	<b>50th percentile (Median)</b>	<b>4</b>	<b>5</b>	<b>5</b>	<b>5</b>	<b>4</b>
	<b>75th percentile</b>	<b>9</b>	<b>8</b>	<b>9</b>	<b>10</b>	<b>8</b>

# 5 Processing times

5.04 Processing time (in calendar days) for subclass 676 Tourist visa applications granted in the 3 month period between 1 January 2012 and 31 March 2012 where the client was ONSHORE by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/01/11 to 31/03/11	1/04/11 to 30/06/11	1/07/11 to 30/09/11	1/10/11 to 31/12/11	1/01/12 to 31/03/12
United Kingdom	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	0	0
	75th percentile	3	5	4	5	5
India	25th percentile	0	0	0	0	0
	50th percentile (Median)	5	6	6	3	4
	75th percentile	13	17	17	14	13
China, Peoples Republic of	25th percentile	0	0	0	3	0
	50th percentile (Median)	5	16	4	11	5
	75th percentile	14	29	13	21	13
Korea, South	25th percentile	0	3	0	0	1
	50th percentile (Median)	12	13	10	9	9
	75th percentile	20	28	20	16	20
United States of America	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	0	0
	75th percentile	4	5	4	5	5
Malaysia	25th percentile	4	6	0	4	4
	50th percentile (Median)	12	15	10	12	12
	75th percentile	22	27	20	23	19
Italy	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	0	0
	75th percentile	3	4	5	3	3
Greece	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	0	0
	75th percentile	0	0	1	0	0
Brazil	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	0	0
	75th percentile	1	3	4	1	3
Canada	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	0	0
	75th percentile	4	4	4	4	6
Other countries	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	1	1	1	2
	75th percentile	8	14	13	11	9
<b>All 676 Tourist ONSHORE</b>	<b>25th percentile</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
	<b>50th percentile (Median)</b>	<b>0</b>	<b>3</b>	<b>1</b>	<b>1</b>	<b>2</b>
	<b>75th percentile</b>	<b>9</b>	<b>15</b>	<b>13</b>	<b>11</b>	<b>10</b>

# 5 Processing times

5.05 Processing time (in calendar days) for subclass 679 Sponsored Family Visitor visa applications granted in the 3 month period between 1 January 2012 and 31 March 2012 by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/01/11 to 31/03/11	1/04/11 to 30/06/11	1/07/11 to 30/09/11	1/10/11 to 31/12/11	1/01/12 to 31/03/12
China, Peoples Republic of	25th percentile	29	24	27	20	20
	50th percentile (Median)	51	35	39	36	33
	75th percentile	68	47	55	50	47
Philippines	25th percentile	20	19	21	16	13
	50th percentile (Median)	38	31	33	31	25
	75th percentile	68	56	55	53	47
Vietnam	25th percentile	27	26	28	24	27
	50th percentile (Median)	49	38	43	42	44
	75th percentile	71	55	59	63	63
India	25th percentile	23	18	26	20	20
	50th percentile (Median)	41	28	37	37	34
	75th percentile	65	43	52	55	52
Bangladesh	25th percentile	35	28	27	27	22
	50th percentile (Median)	49	38	36	36	34
	75th percentile	68	52	52	48	48
Lebanon	25th percentile	32	32	31	31	30
	50th percentile (Median)	48	43	46	42	41
	75th percentile	69	52	60	59	57
Sri Lanka	25th percentile	43	25	28	24	27
	50th percentile (Median)	68	42	43	39	43
	75th percentile	81	58	65	56	62
Iran	25th percentile	31	26	26	20	23
	50th percentile (Median)	47	38	38	35	32
	75th percentile	77	128	65	57	48
Pakistan	25th percentile	42	33	32	36	34
	50th percentile (Median)	69	43	48	46	49
	75th percentile	85	72	65	87	81
Cambodia	25th percentile	29	23	27	21	21
	50th percentile (Median)	50	32	41	37	28
	75th percentile	67	49	60	50	57
Other countries	25th percentile	29	24	27	24	25
	50th percentile (Median)	52	39	40	39	40
	75th percentile	77	59	63	60	62
<b>All 679 Sponsored Family Visitor</b>	<b>25th percentile</b>	<b>28</b>	<b>23</b>	<b>27</b>	<b>22</b>	<b>22</b>
	<b>50th percentile (Median)</b>	<b>50</b>	<b>35</b>	<b>40</b>	<b>38</b>	<b>36</b>
	<b>75th percentile</b>	<b>72</b>	<b>54</b>	<b>57</b>	<b>56</b>	<b>56</b>



# 6 Applications on hand

# 6 Applications on hand

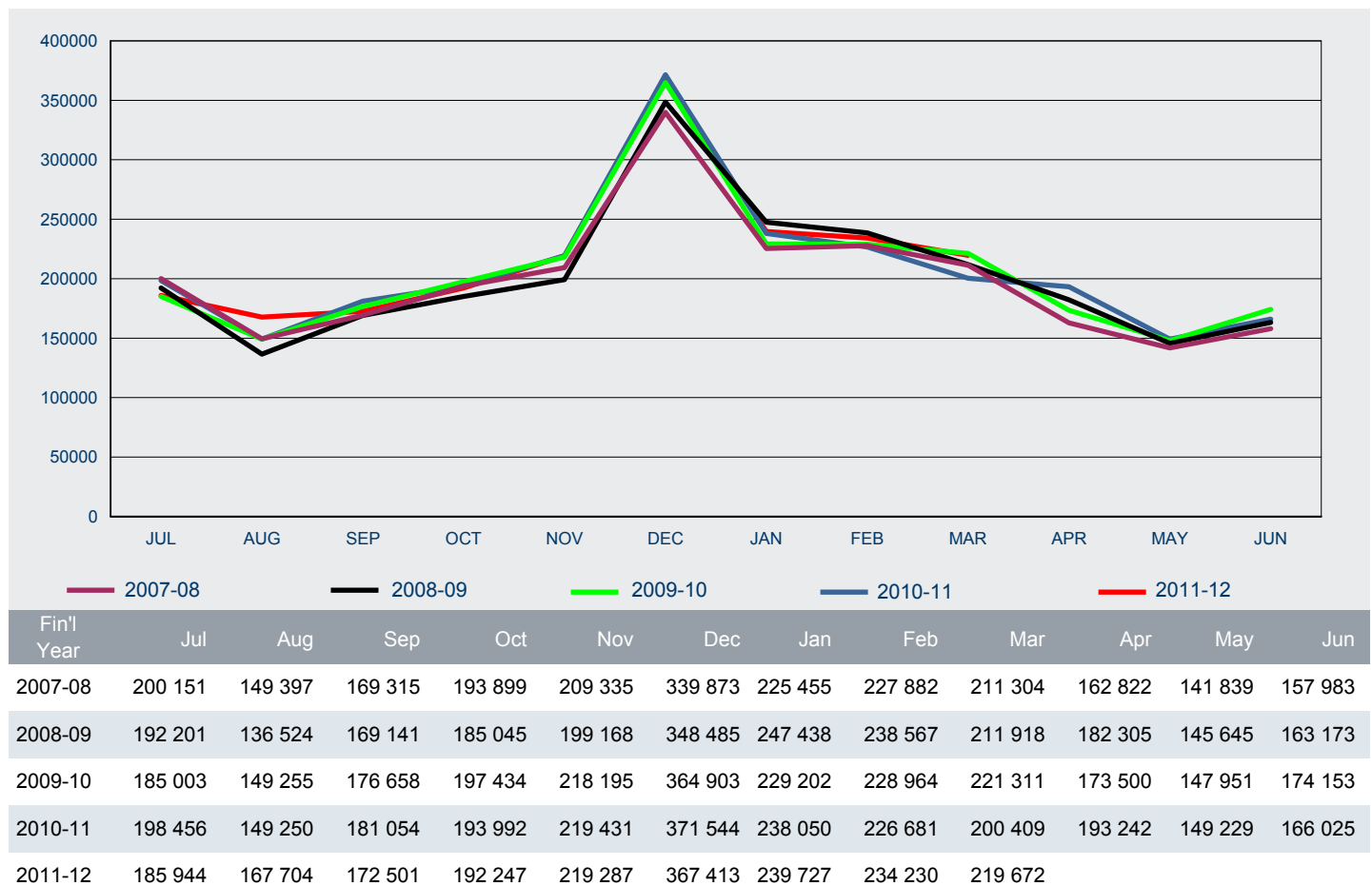
## 6.01 Number of Visitor visa applications on hand at 31 March 2012 by visa type and visa subclass - comparison with previous four periods

Visa Subclass	On hand at 31/03/11	On hand at 30/06/11	On hand at 30/09/11	On hand at 31/12/11	On hand at 31/03/12
<b>Business</b>					
456 Business (Short Stay)	6 556	8 779	9 862	10 395	10 905
459 Sponsored Business Visitor (Short Stay)	18	20	20	25	17
488 Superyacht Crew	2	1	9	13	3
651 eVisitor	75	87	128	60	66
956 Electronic Travel Authority (Business Entrant - Long Validity)	7	7	9	8	8
977 Electronic Travel Authority (Business Entrant - Short Validity)	24	26	32	34	41
<b>sub total Business</b>	<b>6 682</b>	<b>8 920</b>	<b>10 060</b>	<b>10 535</b>	<b>11 040</b>
<b>Tourism</b>					
651 eVisitor	685	567	971	615	508
676 Tourist	23 274	28 389	27 842	31 643	28 614
679 Sponsored Family Visitor	5 371	5 880	5 961	5 747	5 021
976 Electronic Travel Authority (Visitor)	1 359	1 429	1 357	1 409	1 465
<b>sub total Tourism</b>	<b>30 689</b>	<b>36 265</b>	<b>36 131</b>	<b>39 414</b>	<b>35 608</b>
<b>Total</b>	<b>37 371</b>	<b>45 185</b>	<b>46 191</b>	<b>49 949</b>	<b>46 648</b>

# 7 Visa holders in Australia

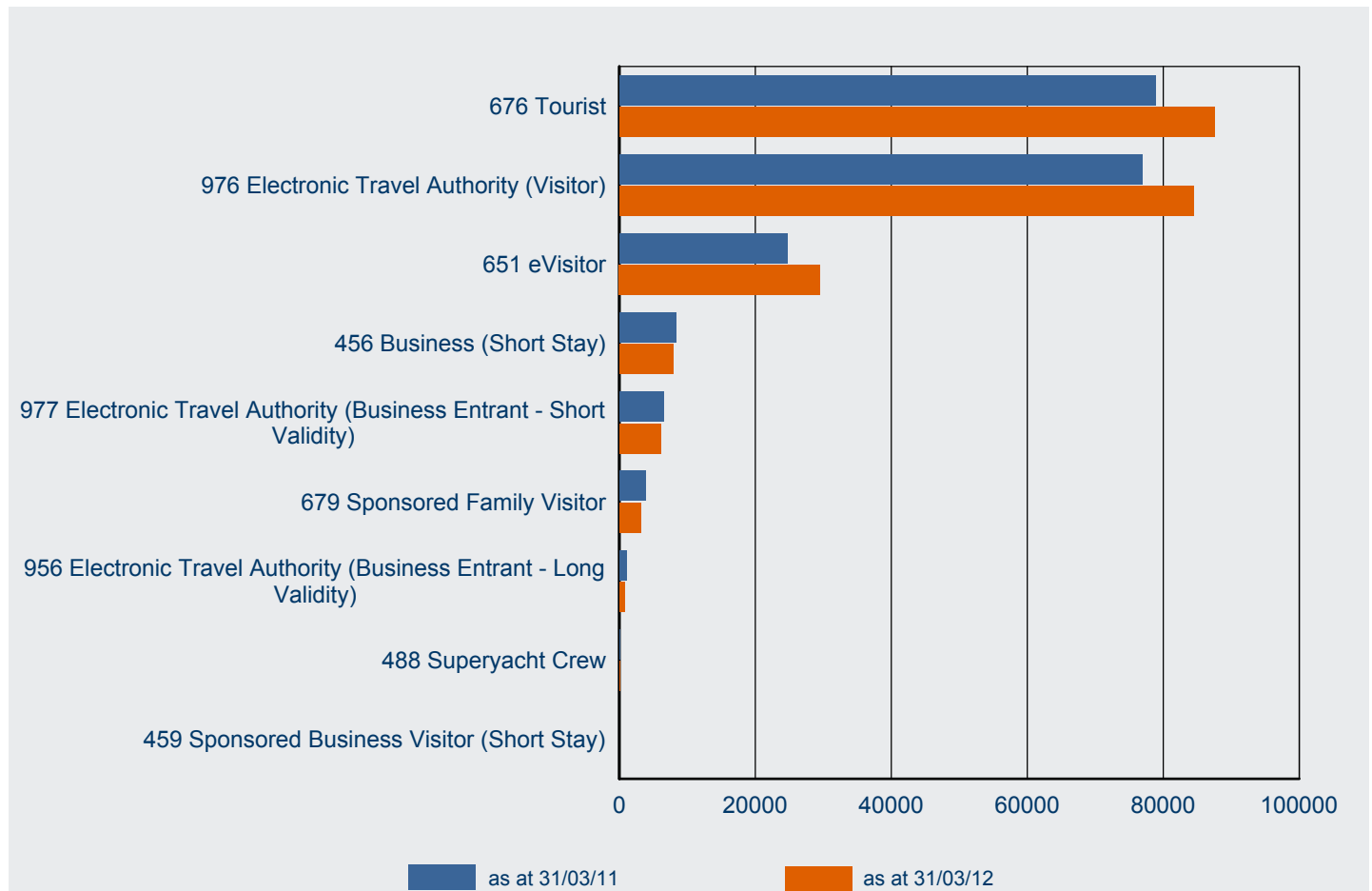
# 7 Visa holders in Australia

7.01 Number of Visitor visa holders in Australia at the end of each month in 2011-12 to 31 March 2012 by month - comparison with previous four financial years



# 7 Visa holders in Australia

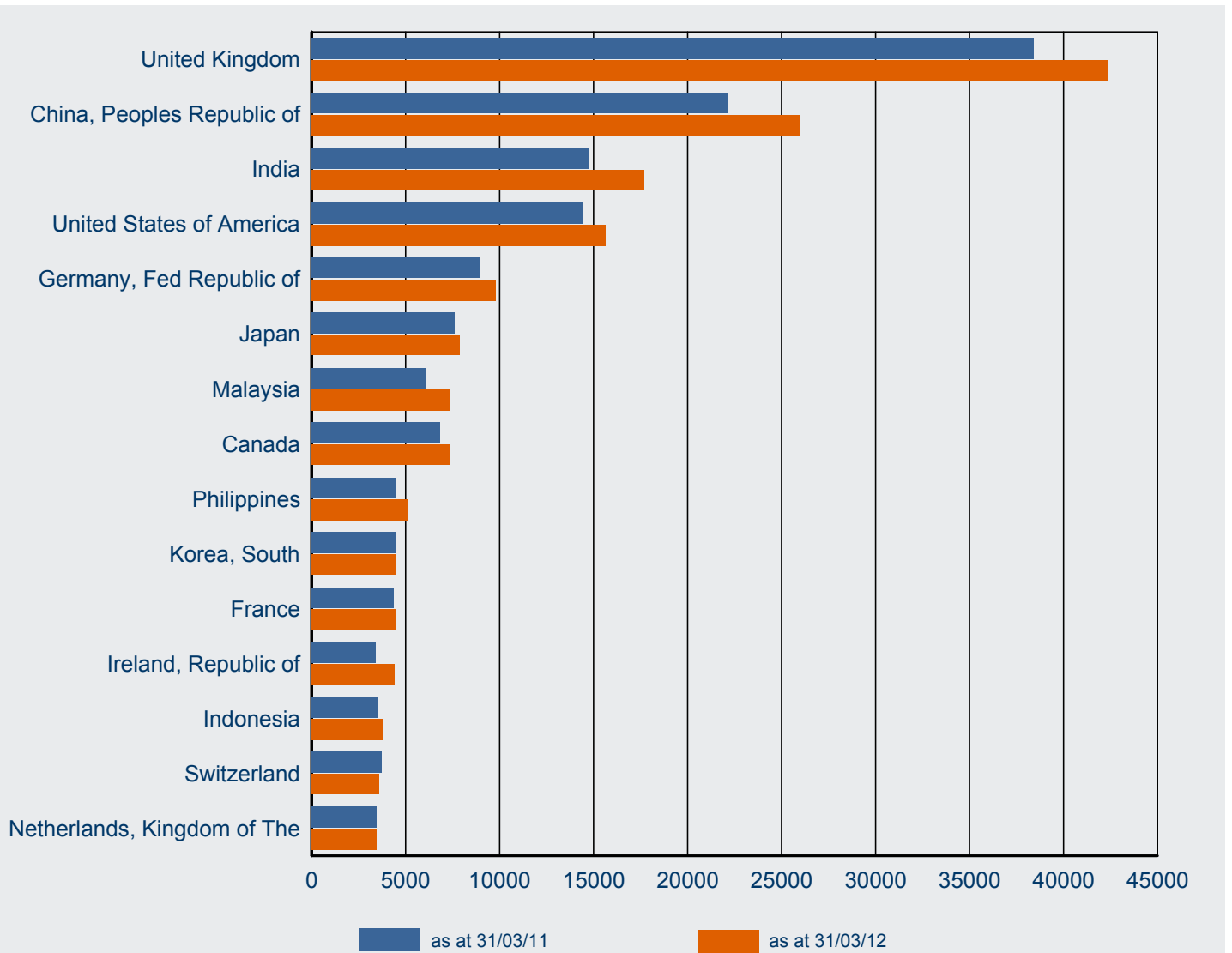
7.02 Number of Visitor visa holders in Australia as at 31 March 2012 by visa subclass - comparison with same date in previous year



Visa Subclass	as at 31/03/11	as at 31/03/12	% Change from 31/03/11	31/03/12 as % of Total
676 Tourist	78 871	87 562	11.0%	39.9%
976 Electronic Travel Authority (Visitor)	76 948	84 480	9.8%	38.5%
651 eVisitor	24 761	29 562	19.4%	13.5%
456 Business (Short Stay)	8 368	7 874	-5.9%	3.6%
977 Electronic Travel Authority (Business Entrant - Short Validity)	6 487	6 115	-5.7%	2.8%
679 Sponsored Family Visitor	3 872	3 219	-16.9%	1.5%
956 Electronic Travel Authority (Business Entrant - Long Validity)	1 042	802	-23.0%	0.4%
488 Superyacht Crew	57	46	-19.3%	0.0%
459 Sponsored Business Visitor (Short Stay)	3	12	300.0%	0.0%
<b>Total</b>	<b>200 409</b>	<b>219 672</b>	<b>9.6%</b>	<b>100.0%</b>

# 7 Visa holders in Australia

7.03 Number of Visitor visa holders in Australia as at 31 March 2012 by citizenship country - comparison with same period in previous year



Citizenship Country	as at 31/03/11	as at 31/03/12	% Change from 31/03/11	31/03/12 as % of Total
United Kingdom	38 417	42 374	10.3%	19.3%
China, Peoples Republic of	22 132	25 962	17.3%	11.8%
India	14 753	17 679	19.8%	8.0%
United States of America	14 416	15 641	8.5%	7.1%
Germany, Fed Republic of	8 950	9 811	9.6%	4.5%
Japan	7 598	7 861	3.5%	3.6%
Malaysia	6 049	7 351	21.5%	3.3%
Canada	6 814	7 313	7.3%	3.3%
Philippines	4 441	5 077	14.3%	2.3%
Korea, South	4 483	4 515	0.7%	2.1%
France	4 376	4 442	1.5%	2.0%
Ireland, Republic of	3 422	4 391	28.3%	2.0%
Indonesia	3 559	3 782	6.3%	1.7%
Switzerland	3 719	3 589	-3.5%	1.6%
Netherlands, Kingdom of The	3 426	3 449	0.7%	1.6%
Other countries	53 854	56 435	4.8%	25.7%
<b>Total</b>	<b>200 409</b>	<b>219 672</b>	<b>9.6%</b>	<b>100.0%</b>

# 7 Visa holders in Australia

## 7.04 Number of subclass 456 Business (Short Stay) visa holders in Australia as at 31 March 2012 by citizenship country - comparison with same date in previous year

Citizenship Country	as at 31/03/11	as at 31/03/12	% Change from 31/03/11	31/03/12 as % of Total
China, Peoples Republic of	2 710	2 625	-3.1%	33.3%
India	1 477	1 527	3.4%	19.4%
Indonesia	449	449	0.0%	5.7%
Philippines	321	373	16.2%	4.7%
South Africa	294	303	3.1%	3.8%
Papua New Guinea	204	223	9.3%	2.8%
Thailand	360	193	-46.4%	2.5%
Vietnam	208	145	-30.3%	1.8%
Russian Federation	94	142	51.1%	1.8%
Fiji	136	117	-14.0%	1.5%
Brazil	152	107	-29.6%	1.4%
Pakistan	101	106	5.0%	1.3%
Gabon		68		0.9%
Singapore	80	68	-15.0%	0.9%
Iran	102	63	-38.2%	0.8%
Other countries	1 680	1 365	-18.8%	17.3%
<b>Total</b>	<b>8 368</b>	<b>7 874</b>	<b>-5.9%</b>	<b>100.0 %</b>

## 7.05 Number of subclass 651 eVisitor visa holders in Australia as at 31 March 2012 by citizenship country - comparison with same date in previous year

Citizenship Country	as at 31/03/11	as at 31/03/12	% Change from 31/03/11	31/03/12 as % of Total
United Kingdom	11 758	14 097	19.9%	47.7%
Germany, Fed Republic of	3 157	3 702	17.3%	12.5%
France	1 494	1 709	14.4%	5.8%
Ireland, Republic of	1 098	1 468	33.7%	5.0%
Netherlands, Kingdom of The	1 200	1 209	0.8%	4.1%
Sweden	703	940	33.7%	3.2%
Switzerland	603	653	8.3%	2.2%
Spain	524	640	22.1%	2.2%
Italy	538	610	13.4%	2.1%
Norway	404	597	47.8%	2.0%
Poland	497	596	19.9%	2.0%
Denmark	508	563	10.8%	1.9%
Czech Republic	326	412	26.4%	1.4%
Finland	249	323	29.7%	1.1%
Hungary	190	257	35.3%	0.9%
Other countries	1 512	1 786	18.1%	6.0%
<b>Total</b>	<b>24 761</b>	<b>29 562</b>	<b>19.4%</b>	<b>100.0 %</b>

# 7 Visa holders in Australia

7.06 Number of subclass 676 Tourist visa holders in Australia as at 31 March 2012 by citizenship country - comparison with same date in previous year

Citizenship Country	as at 31/03/11	as at 31/03/12	% Change from 31/03/11	31/03/12 as % of Total
China, Peoples Republic of	18 734	22 739	21.4%	26.0%
India	12 900	15 805	22.5%	18.1%
Philippines	3 698	4 317	16.7%	4.9%
United Kingdom	3 912	3 863	-1.3%	4.4%
Indonesia	3 077	3 309	7.5%	3.8%
Thailand	3 196	3 026	-5.3%	3.5%
South Africa	2 625	2 977	13.4%	3.4%
Sri Lanka	2 103	2 503	19.0%	2.9%
Fiji	2 177	2 097	-3.7%	2.4%
Iran	1 803	1 858	3.1%	2.1%
Vietnam	1 102	1 310	18.9%	1.5%
Switzerland	1 316	1 181	-10.3%	1.3%
United States of America	1 011	1 127	11.5%	1.3%
Germany, Fed Republic of	1 083	1 062	-1.9%	1.2%
Brazil	943	906	-3.9%	1.0%
Other countries	19 191	19 482	1.5%	22.2%
<b>Total</b>	<b>78 871</b>	<b>87 562</b>	<b>11.0%</b>	<b>100.0 %</b>

7.07 Number of subclass 679 Sponsored Family Visitor visa holders in Australia as at 31 March 2012 by citizenship country - comparison with same date in previous year

Citizenship Country	as at 31/03/11	as at 31/03/12	% Change from 31/03/11	31/03/12 as % of Total
China, Peoples Republic of	688	598	-13.1%	18.6%
Vietnam	708	380	-46.3%	11.8%
Philippines	413	376	-9.0%	11.7%
India	376	346	-8.0%	10.7%
Bangladesh	263	308	17.1%	9.6%
Sri Lanka	127	181	42.5%	5.6%
Lebanon	177	125	-29.4%	3.9%
Iran	140	93	-33.6%	2.9%
Pakistan	94	91	-3.2%	2.8%
Cambodia	134	73	-45.5%	2.3%
Nepal	33	49	48.5%	1.5%
Turkey	59	48	-18.6%	1.5%
Burma	38	43	13.2%	1.3%
Zimbabwe	18	32	77.8%	1.0%
Thailand	34	31	-8.8%	1.0%
Other countries	570	445	-21.9%	13.8%
<b>Total</b>	<b>3 872</b>	<b>3 219</b>	<b>-16.9%</b>	<b>100.0 %</b>



# 7 Visa holders in Australia

7.08 Number of subclass 976 Electronic Travel Authority (Visitor) visa holders in Australia as at 31 March 2012 by citizenship country - comparison with same date in previous year

Citizenship Country	as at 31/03/11	as at 31/03/12	% Change from 31/03/11	31/03/12 as % of Total
United Kingdom	21 483	23 437	9.1%	27.7%
United States of America	10 833	12 092	11.6%	14.3%
Japan	6 840	7 068	3.3%	8.4%
Malaysia	5 172	6 445	24.6%	7.6%
Canada	5 623	6 054	7.7%	7.2%
Germany, Fed Republic of	4 351	4 733	8.8%	5.6%
Korea, South	3 762	3 798	1.0%	4.5%
HKSAR of the PRC	2 249	2 865	27.4%	3.4%
Singapore	2 712	2 601	-4.1%	3.1%
Ireland, Republic of	1 737	2 309	32.9%	2.7%
France	2 173	2 046	-5.8%	2.4%
Switzerland	1 720	1 716	-0.2%	2.0%
Netherlands, Kingdom of The	1 570	1 612	2.7%	1.9%
Taiwan	1 346	1 599	18.8%	1.9%
Italy	1 386	1 367	-1.4%	1.6%
Other countries	3 991	4 738	18.7%	5.6%
<b>Total</b>	<b>76 948</b>	<b>84 480</b>	<b>9.8%</b>	<b>100.0 %</b>

7.09 Number of subclass 977 Electronic Travel Authority (Business Entrant - Short Validity) visa holders in Australia as at 31 March 2012 by citizenship country - comparison with same date in previous year

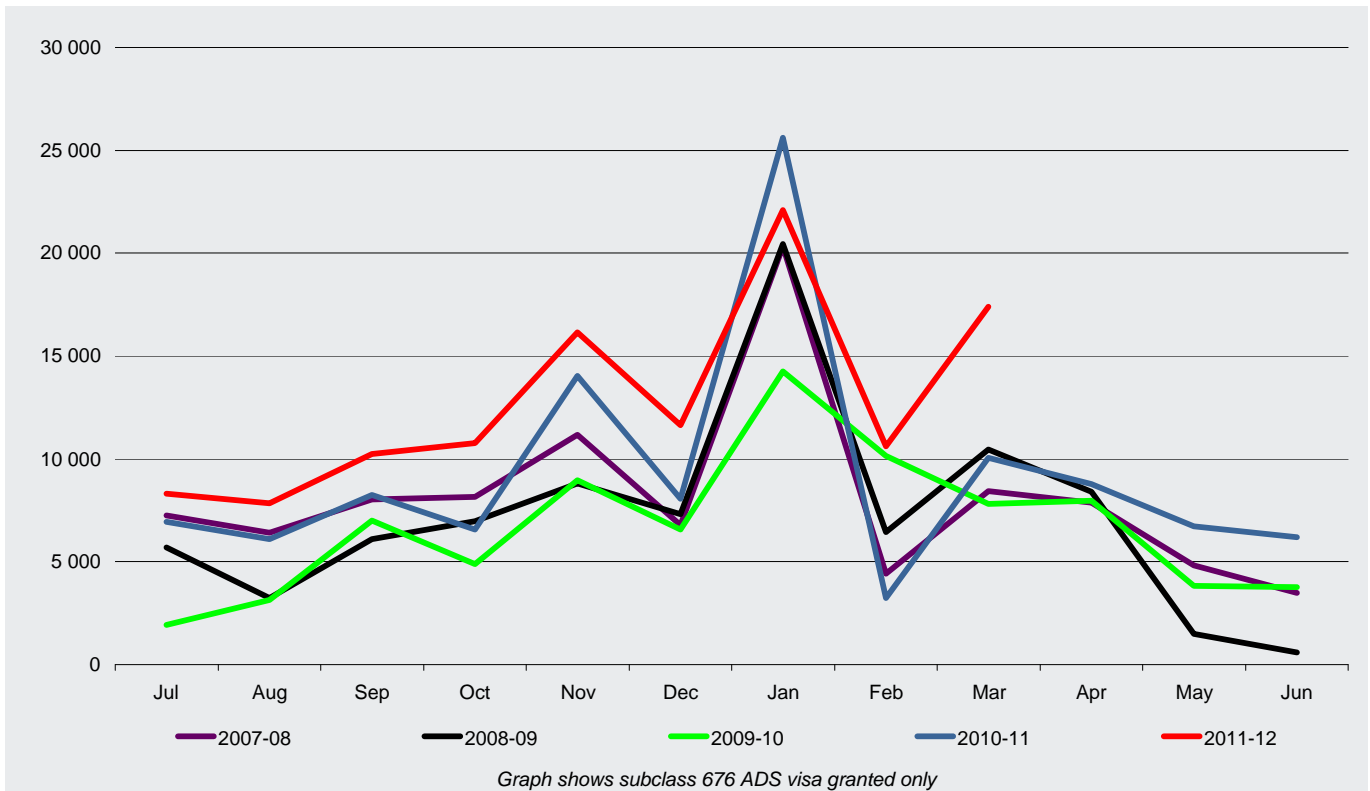
Citizenship Country	as at 31/03/11	as at 31/03/12	% Change from 31/03/11	31/03/12 as % of Total
United States of America	2 247	2 154	-4.1%	35.2%
United Kingdom	887	701	-21.0%	11.5%
Canada	526	601	14.3%	9.8%
Malaysia	444	440	-0.9%	7.2%
Japan	324	370	14.2%	6.1%
Singapore	446	330	-26.0%	5.4%
Germany, Fed Republic of	291	250	-14.1%	4.1%
Netherlands, Kingdom of The	143	215	50.3%	3.5%
Korea, South	133	199	49.6%	3.3%
France	175	138	-21.1%	2.3%
Italy	166	109	-34.3%	1.8%
HKSAR of the PRC	108	85	-21.3%	1.4%
Sweden	66	77	16.7%	1.3%
Taiwan	74	76	2.7%	1.2%
Denmark	104	74	-28.8%	1.2%
Other countries	353	296	-16.1%	4.8%
<b>Total</b>	<b>6 487</b>	<b>6 115</b>	<b>-5.7%</b>	<b>100.0 %</b>



# 8 Approved Destination Status (ADS)

# 8 Approved Destination Status (ADS)

8.01 Number of subclass 676 visa applications granted in 2011-12 to 31 March 2012 where the citizenship country is Peoples Republic of China (PRC) by visa type - comparison with the previous four financial years



Fin'l Year	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
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## subclass 676 ADS for PRC

2007-08	7 255	6 409	8 019	8 156	11 168	6 772	20 329	4 406	8 428	7 879	4 810	3 482	<b>97 113</b>
2008-09	5 684	3 222	6 112	6 959	8 811	7 318	20 437	6 457	10 467	8 416	1 507	585	<b>85 975</b>
2009-10	1 940	3 157	7 014	4 890	8 952	6 574	14 250	10 150	7 807	7 956	3 826	3 756	<b>80 272</b>
2010-11	6 952	6 103	8 243	6 569	14 047	8 070	25 622	3 235	10 052	8 786	6 723	6 207	<b>110 609</b>
2011-12	8 294	7 851	10 244	10 760	16 140	11 631	22 087	10 614	17 395				<b>115 016</b>

## subclass 676 non-ADS for PRC

2007-08	7 719	7 512	5 613	4 339	7 404	6 576	10 295	5 328	4 879	6 437	6 265	8 904	<b>81 271</b>
2008-09	8 184	6 234	6 504	5 822	7 640	10 822	11 513	4 755	6 870	8 262	6 389	8 633	<b>91 628</b>
2009-10	8 031	7 171	9 677	5 943	9 664	10 077	11 942	9 346	8 830	7 728	8 138	11 245	<b>107 792</b>
2010-11	11 200	10 290	10 546	8 174	12 942	15 047	18 689	5 514	10 673	9 485	10 418	14 268	<b>137 246</b>
2011-12	14 570	14 440	12 707	10 978	18 016	17 382	19 003	11 621	12 407				<b>131 124</b>

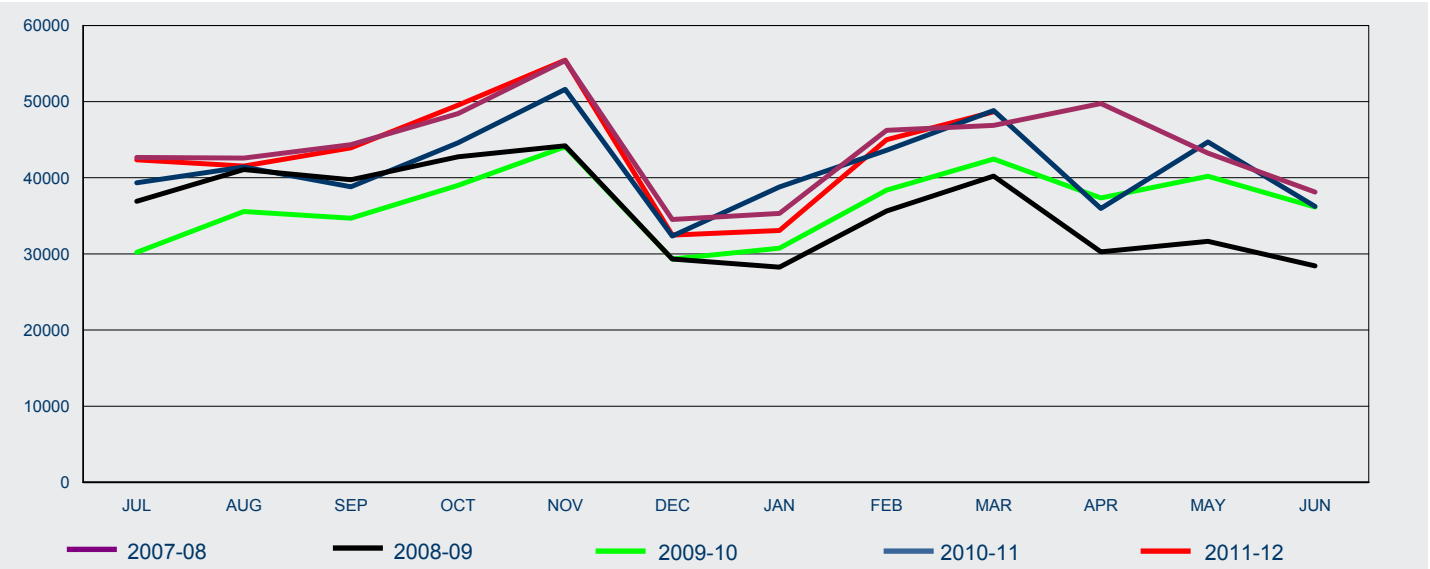
## Total subclass 676 for PRC

2007-08	14 974	13 921	13 632	12 495	18 572	13 348	30 624	9 734	13 307	14 316	11 075	12 386	<b>178 384</b>
2008-09	13 868	9 456	12 616	12 781	16 451	18 140	31 950	11 212	17 337	16 678	7 896	9 218	<b>177 603</b>
2009-10	9 971	10 328	16 691	10 833	18 616	16 651	26 192	19 496	16 637	15 684	11 964	15 001	<b>188 064</b>
2010-11	18 152	16 393	18 789	14 743	26 989	23 117	44 311	8 749	20 725	18 271	17 141	20 475	<b>247 855</b>
2011-12	22 864	22 291	22 951	21 738	34 156	29 013	41 090	22 235	29 802				<b>246 140</b>

# 9 Arrivals

# 9 Arrivals

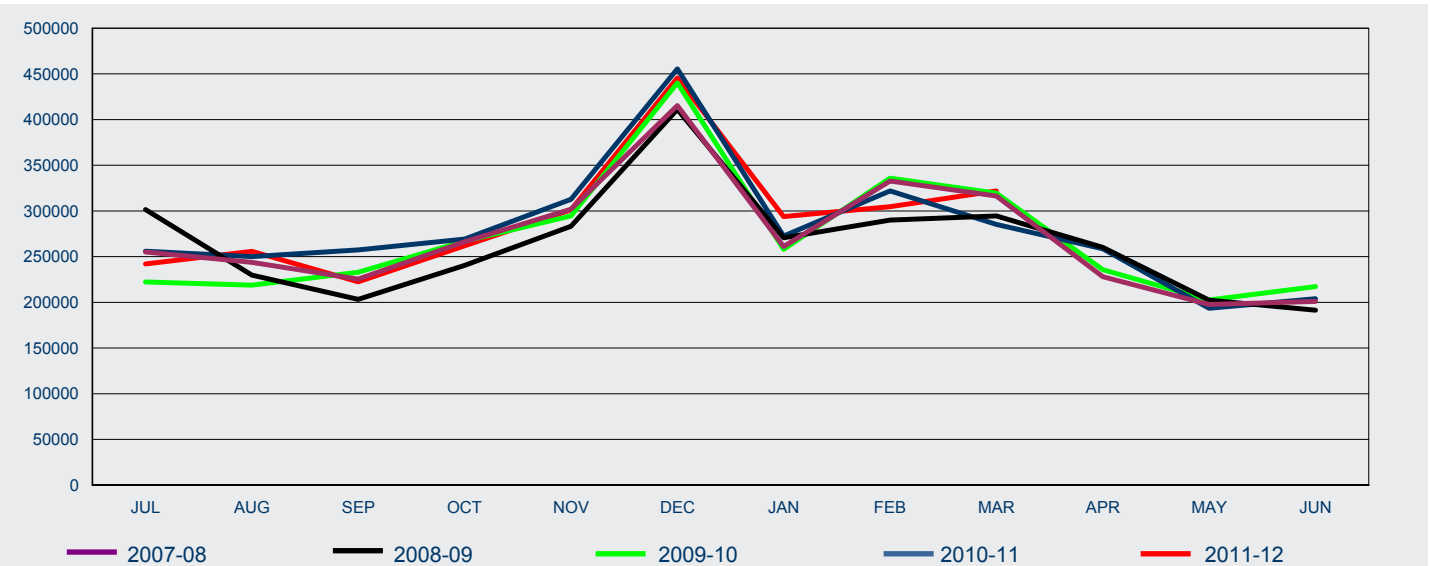
## 9.01 Number of arrivals for Business stream in 2011-12 to 31 March 2012 - comparison with previous four financial years



FY Arrived	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	42 672	42 576	44 354	48 440	55 378	34 529	35 317	46 231	46 879	49 755	43 246	38 131	<b>527 508</b>
2008-09	36 907	41 076	39 741	42 746	44 194	29 318	28 266	35 629	40 223	30 262	31 646	28 433	<b>428 441</b>
2009-10	30 207	35 566	34 683	39 009	44 080	29 326	30 744	38 377	42 451	37 353	40 204	36 160	<b>438 160</b>
2010-11	39 340	41 423	38 819	44 604	51 625	32 350	38 788	43 607	48 829	35 957	44 698	36 231	<b>496 271</b>
2011-12	42 362	41 535	43 924	49 540	55 452	32 471	33 077	45 005	48 668				<b>392 034</b>

Note: With arrivals data, it is not possible to differentiate between Tourism and Business streams for the eVisitor subclass. As the vast majority of grants are for tourism purposes, all arrivals for eVisitor are shown under Tourism in table 9.02.

## 9.02 Number of arrivals for Tourism stream in 2011-12 to 31 March 2012 - comparison with previous four financial years

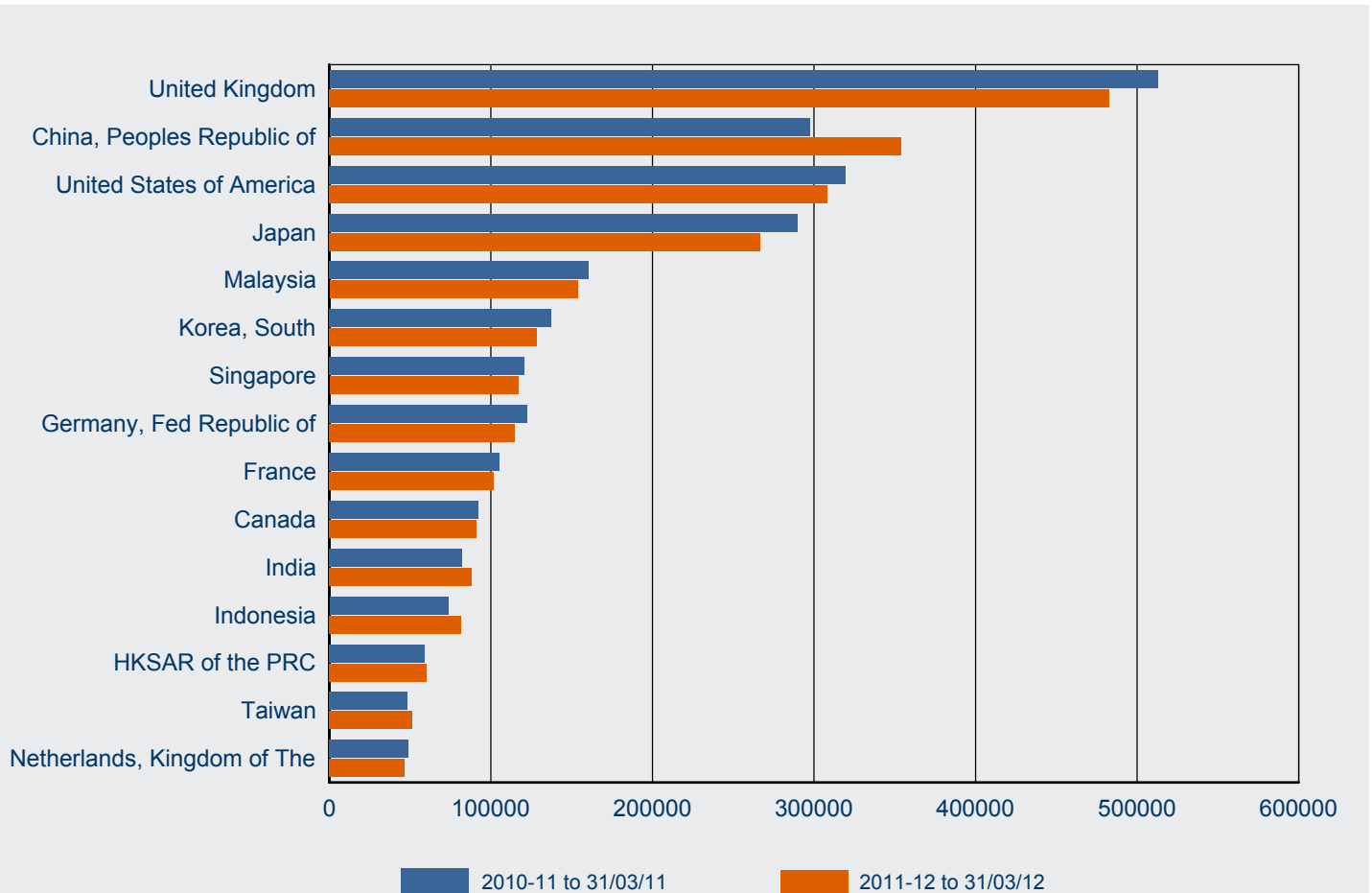


FY Arrived	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	255 147	243 832	225 473	266 243	301 895	415 279	260 948	332 707	316 426	227 979	197 691	201 030	<b>3 244 650</b>
2008-09	301 458	229 751	203 304	240 488	283 268	411 156	270 681	290 085	294 541	260 089	202 367	191 401	<b>3 178 589</b>
2009-10	222 368	218 736	232 848	267 052	294 519	440 161	258 045	335 886	319 477	235 643	202 587	217 269	<b>3 244 591</b>
2010-11	256 023	250 046	257 341	269 211	312 674	455 419	272 463	321 924	285 329	258 557	193 483	203 926	<b>3 336 396</b>
2011-12	242 002	255 810	222 417	261 906	301 201	445 572	293 890	304 708	321 954				<b>2 649 460</b>

Note: With arrivals data, it is not possible to differentiate between Tourism and Business streams for the eVisitor subclass. As the vast majority of grants are for tourism purposes, all arrivals for eVisitor are shown under Tourism in table 9.02.

# 9 Arrivals

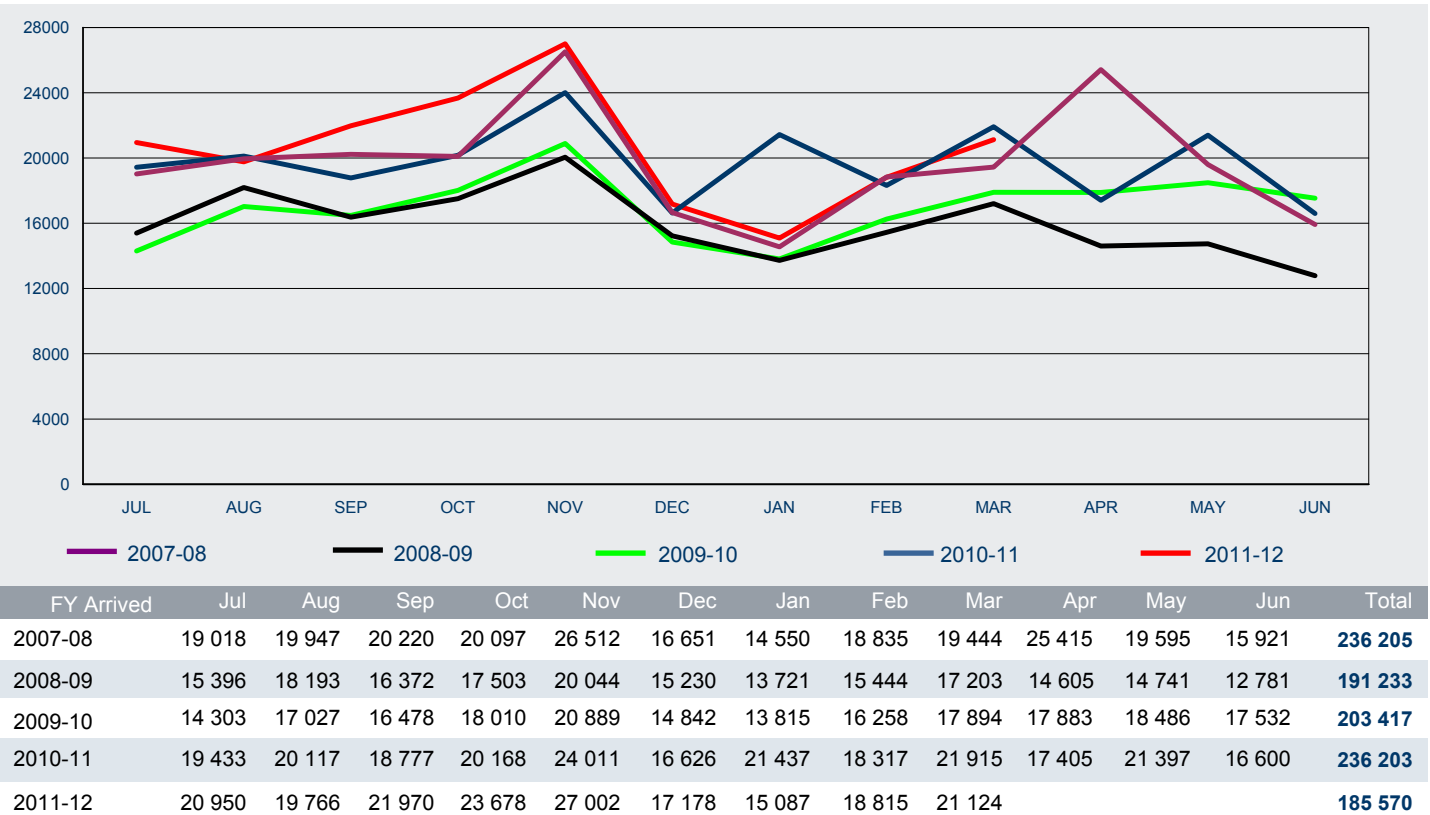
9.03 Number of Visitor visa arrivals in 2011-12 to 31 March 2012 by citizenship country - comparison with same period in previous year



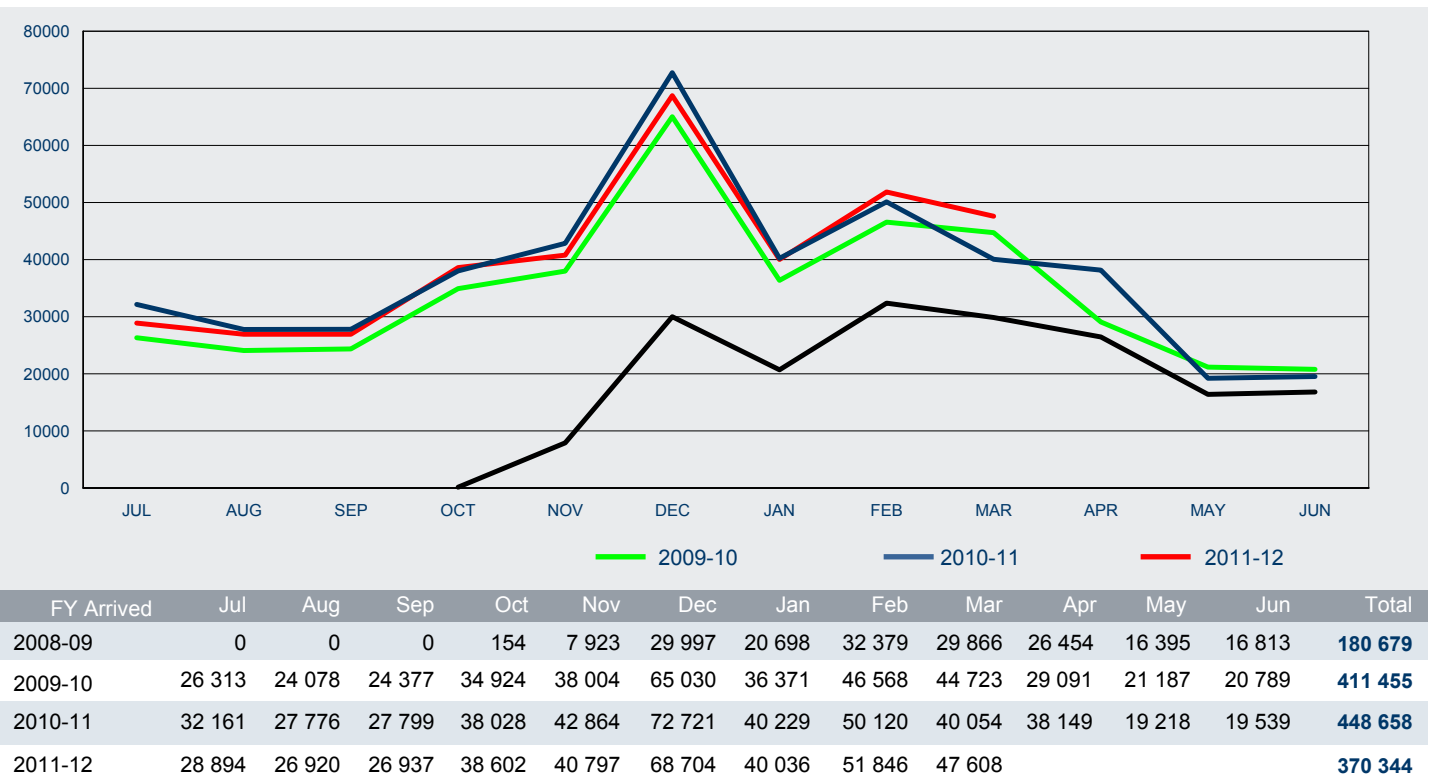
Citizenship Country	2010-11 to 31/03/11	2011-12 to 31/03/12	% Change from 2010-11	2011-12 as % of Total
United Kingdom	512 715	482 681	-5.9%	15.9%
China, Peoples Republic of	297 363	353 843	19.0%	11.6%
United States of America	319 390	308 278	-3.5%	10.1%
Japan	290 144	266 913	-8.0%	8.8%
Malaysia	160 436	153 701	-4.2%	5.1%
Korea, South	137 167	128 780	-6.1%	4.2%
Singapore	120 837	116 895	-3.3%	3.8%
Germany, Fed Republic of	122 360	114 847	-6.1%	3.8%
France	105 353	101 612	-3.6%	3.3%
Canada	92 374	91 326	-1.1%	3.0%
India	82 045	87 885	7.1%	2.9%
Indonesia	73 590	81 593	10.9%	2.7%
HKSAR of the PRC	59 320	60 101	1.3%	2.0%
Taiwan	48 496	51 210	5.6%	1.7%
Netherlands, Kingdom of The	48 798	46 747	-4.2%	1.5%
Other countries	589 427	595 082	1.0%	19.6%
<b>Total</b>	<b>3 059 815</b>	<b>3 041 494</b>	<b>-0.6%</b>	<b>100.0%</b>

# 9 Arrivals

9.04 Number of arrivals for subclass 456 Business (Short Stay) in 2011-12 to 31 March 2012 - comparison with previous four financial years



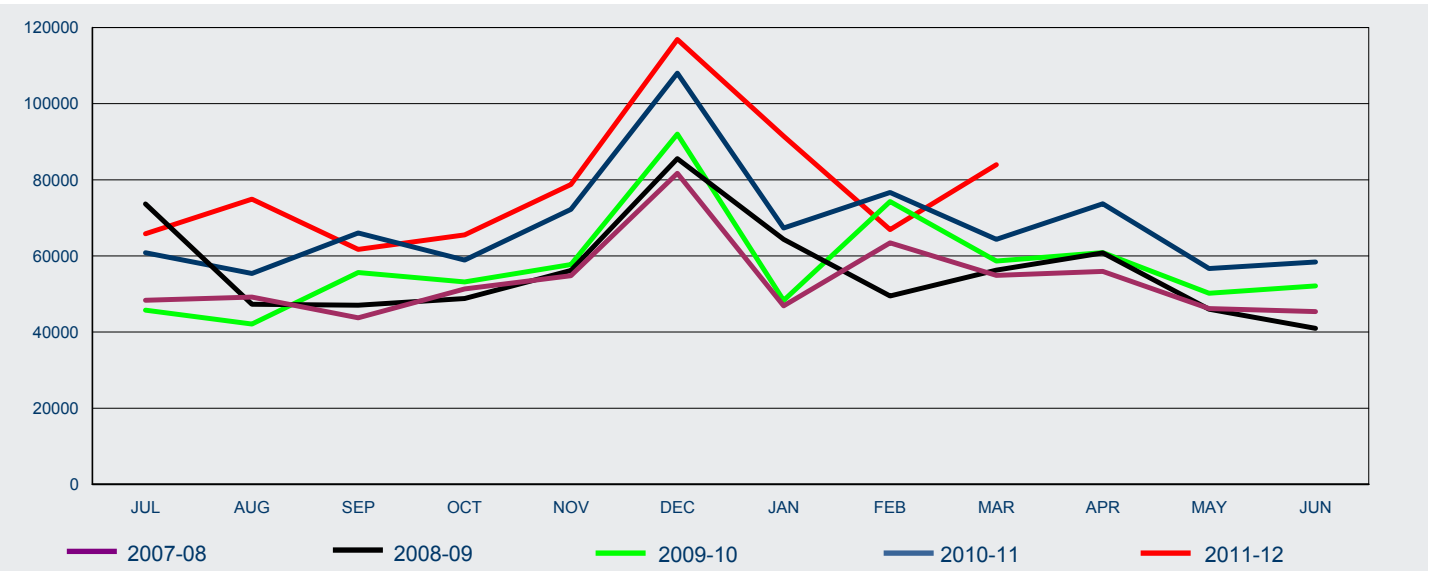
9.05 Number of arrivals for subclass 651 eVisitor in 2011-12 to 31 March 2012 - comparison with previous three financial years





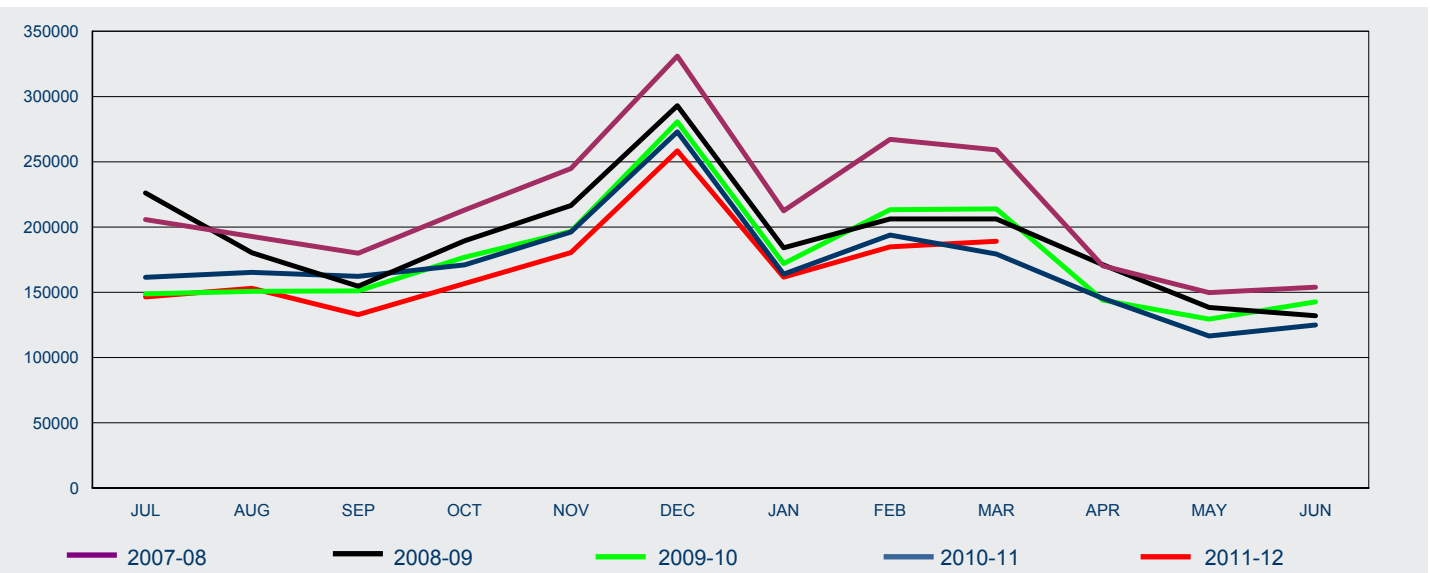
# 9 Arrivals

9.06 Number of arrivals for subclass 676 Tourist in 2011-12 to 31 March 2012 - comparison with previous four financial years



FY Arrived	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	48 342	49 205	43 759	51 346	54 796	81 689	46 870	63 445	54 897	55 922	46 182	45 376	<b>641 829</b>
2008-09	73 642	47 307	47 062	48 807	56 202	85 577	64 353	49 493	56 287	60 798	46 009	40 973	<b>676 510</b>
2009-10	45 757	42 100	55 641	53 169	57 744	92 024	48 326	74 312	58 650	60 877	50 189	52 106	<b>690 895</b>
2010-11	60 820	55 376	66 037	58 921	72 248	108 027	67 338	76 664	64 355	73 686	56 702	58 395	<b>818 569</b>
2011-12	65 847	74 910	61 730	65 516	78 774	116 853	91 452	66 927	83 978				<b>705 987</b>

9.07 Number of arrivals for subclass 976 Electronic Travel Authority (Visitor) in 2011-12 to 31 March 2012 - comparison with previous four financial years



FY Arrived	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	205 683	192 724	180 008	213 077	244 831	331 017	212 478	267 175	259 130	170 263	149 796	153 965	<b>2 580 147</b>
2008-09	226 168	180 312	154 609	189 431	216 456	292 929	184 040	206 186	206 227	171 186	138 358	132 068	<b>2 297 970</b>
2009-10	148 830	150 732	151 138	176 852	196 640	280 635	171 984	213 342	213 909	144 060	129 461	142 650	<b>2 120 233</b>
2010-11	161 526	165 251	162 238	171 001	196 242	272 894	163 951	193 866	179 312	145 395	116 550	124 997	<b>2 053 223</b>
2011-12	146 415	153 017	132 878	156 766	180 465	258 384	161 592	184 850	189 127				<b>1 563 494</b>

# 9 Arrivals

9.08 Number of arrivals for subclass 977 Electronic Travel Authority (Business Entrant - Short Validity) in 2011-12 to 31 March 2012 - comparison with previous four financial years

