

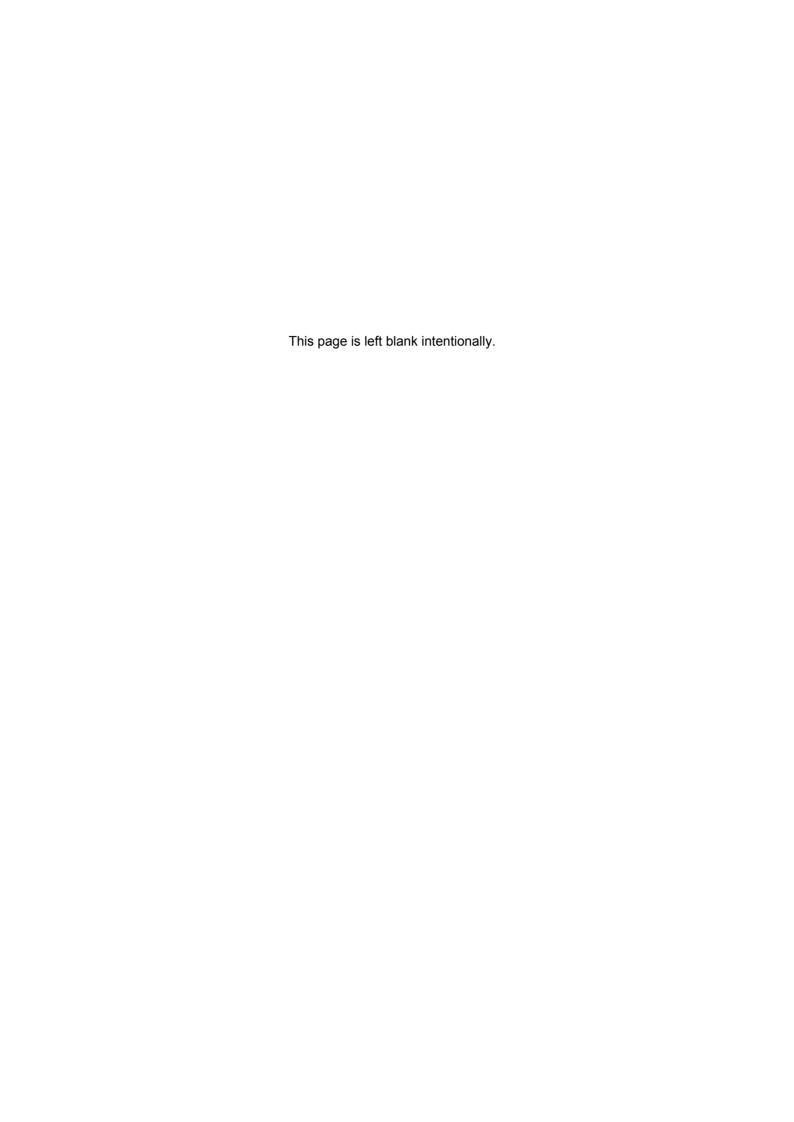
# Visitor visa program report

30 June 2017



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# About this report

This report provides data about the Visitor visa program administered by the Department of Immigration and Border Protection (the Department). The report has been produced to assist tourism industry stakeholders and policymakers.

This report is published every six months and further developments will occur over time to increase and improve information sharing about the Visitor visa program. Current and previous versions of this report are available on the Department's website at http://www.border.gov.au/about/reports-publications/research-statistics/statistics/visit-australia

Data is sourced from several departmental visa processing and recording systems. Data can be dynamic and there can be delays in transmission of information from the Department's global operations. Variations in figures between this report and previous reports can occur. Due to these issues, figures for the current financial year should always be considered provisional.

For privacy reasons < 5 has been used where a number in a table is between 1 and 4.

Further information about the Visitor visa program is available at www.border.gov.au/Trav/Visi

# **Enquiries**

Any comments or enquiries concerning this report should be sent to statistical.coordination@border.gov.au quoting Report Id BR0112.

### **Definition of terms**

Approved Destination Status (ADS):

This scheme facilitates the travel of organised tour groups from the People's Republic of China (PRC) to Australia by approved travel agents.

Citizenship country: The country of citizenship of the visa applicant or visa holder. Where a visa applicant

or visa holder has more than one citizenship country, either the citizenship of the

travel document or the citizenship nominated by the visa applicant is used.

Decided: The term used for counts of decisions. See below for definition of 'decisions'.

Decisions: An outcome where a decision-maker (including system-generated decision-making)

grants or refuses a visa or sponsorship application.

ETA: Electronic Travel Authority. An electronic visa available to citizens from low risk

countries. The term 'low risk' applies to countries which issue ETA eligible passports.

A list of these can be found on the Department's website.

Granted: Unless otherwise specified, the number of visas granted includes primary and review

grants.

In Australia: In this report, refers to the location of the client at the time the application

was lodged. An applicant in Australia may already hold a visa of the same kind or

may be applying for another type of visa.

Lodged: Lodged is the count of paper applications receipted in a departmental office or

submitted electronically.

On hand: A visa application, nomination or sponsorship that has not been finalised.

Outside Australia: In this report, the term refers to the location of the client at the time of lodging the

application.

Visa holders in Australia: The number of visa holders lawfully in Australia. This is not a count of all valid visas,

as a number of visa holders may be outside Australia on the snapshot date.

# How to read this report

On 23 March 2013, significant changes were made to Visitor visas as part of the Australian Government's Visa Simplification and Deregulation project. These changes have been summarised in the tables below where relevant visas have been combined into Tourist and Business groups.

| Visitor – Tourist visas  | Tourist Group     |
|--|-------------------|
| ETA (Visitor) (subclass 976) <b>and</b> ETA (subclass 601 – Tourist)   | ETA Tourist       |
| Tourist (subclass 676), Visitor (subclass 600) Tourist stream and Visitor (subclass 600) Approved Desination Status (ADS) stream | Tourist Visitor   |
| Sponsored Family Visitor (subclass 679) and  | Sponsored Tourist |
| Visitor (subclass 600) Sponsored Family stream   |                   |
| eVisitor (subclass 651 - Tourist Entrant)  | eVisitor Tourist  |

| Visitor - Business visas   | Business Group     |
|--|--------------------|
| ETA (Business – Long Validity) (subclass 956),   |                    |
| ETA (Business – Short Validity) (subclass 977) and   | ETA Business       |
| ETA (subclass 601 - Business)  |                    |
| Business (Short Stay) (subclass 456) <b>and</b> Visitor (subclass 600) Business Visitor stream   | Business Visitor   |
| Superyacht crew (subclass 488) <b>and</b> Sponsored Business visitor (Short Stay) (subclass 459) | Sponsored Business |
| eVisitor (subclass 651 - Business Entrant)   | eVisitor Business  |

#### Notes

- ETA Business Clients who previously lodged ETA (Business Long Validity) (subclass 956) visa applications and (Business Short Validity) (subclass 977) visa applications are now lodging ETA (subclass 601 Business) applications. A small percentage of these clients may now be lodging Temporary Work (Short Stay Activity) (subclass 400) visa applications, which is not covered in this report.
- **Business Visitor** Clients who previously lodged Business (Short Stay) (subclass 456) visa applications are now lodging Visitor (subclass 600) Business Visitor stream visa applications. A small percentage of these clients may now be lodging Temporary Work (Short Stay Activity) (subclass 400) visa applications, which is not covered in this report.

# Background to the Visitor visa program

The Visitor visa program can be divided into two categories, Tourism and Business. Tourism may include a holiday or recreation, or visiting family and friends. The Business category allows business people to undertake business visitor activities. This may include attending meetings, conferences, site visits and exploring business opportunities. The visa holder cannot engage in work in Australia.

The Visitor visa program is made up of three subclasses, the ETA (subclass 601), the eVisitor visa (subclass 651) and the Visitor visa (subclass 600). The Visitor visa (subclass 600) has five streams, the Tourist stream, the Sponsored Family stream, the Business Visitor stream, the Approved Destination Status (ADS) stream and the Frequent Traveller stream. The below table outlines the activities allowed by each subclass and stream, and the location of the client at time of lodgement.

| Subclass                          | Tourism | Business Visitor | Client Location         |
|-----------------------------------|---------|------------------|-------------------------|
| 601 - Electronic Travel Authority | ✓       | ✓                | Outside Australia       |
| 651 - eVisitor                    | ✓       | ✓                | Outside Australia       |
| 600 - Tourist stream              | ✓       |                  | In or outside Australia |
| 600 - Business Visitor stream     |         | ✓                | Outside Australia       |
| 600 - Sponsored Family stream     | ✓       |                  | Outside Australia       |
| 600 - ADS stream                  | ✓       |                  | China*                  |
| 600 – Frequent Traveller stream   | ✓       | ✓                | China*                  |

<sup>\*</sup>The ADS and Frequent Traveller streams are only available to People's Republic of China (PRC) passport holders who are applying from within the PRC.

On 23 March 2013 the following significant changes were made to Visitor visas as part of the Australian Government's Visa Simplification and Deregulation project:

- The Tourist visa (subclass 676) was replaced by the Visitor visa (subclass 600) Tourist stream.
- The Sponsored Family Visitor visa (subclass 679) was repealed and replaced by the Visitor visa (subclass 600) - Sponsored Family stream.
- The ETA (Visitor) (subclass 976) was repealed and replaced by the ETA (subclass 601).
- The Business (Short Stay) visa (subclass 456) was repealed and replaced by the Visitor visa (subclass 600) Business Visitor stream.
- The Sponsored Business visitor (Short Stay) visa (subclass 459) was repealed and replaced by the Visitor visa (subclass 600) Business Visitor stream.
- The Electronic Travel Authority (Business Short Validity) (subclass 977) was repealed and replaced by the Electronic Travel Authority (subclass 601).
- The Electronic Travel Authority (Business Long Validity) (subclass 956) was repealed and replaced by the Electronic Travel Authority (subclass 601).

# Background to the Visitor visa program - continued

Visitor visa subclasses can be divided into Tourism and Business groups:

#### Tourism:

- 1. Electronic Travel Authority (subclass 601). This visa is designed for ETA eligible passport holders who are outside of Australia and who want to visit Australia for tourism or business visitor purposes. It allows an applicant to stay in Australia for up to 3 months on each visit within a 12 month period from the date of grant, or for the life of the passport if it is less than 12 months. It can be applied for online, through a travel agent, airline or specialist service provider or at an Australian visa office outside Australia.
- 2. eVisitor visa (subclass 651). This visa is designed for people outside Australia who want to visit Australia for tourism or business visitor purposes. It can only be lodged online and is available to certain European nationals, as it was introduced in October 2008 to meet the Australian Government's undertaking to have reciprocal short stay travel arrangements with the European Union. It allows a stay of up to 3 months on each visit within a 12 month period from the date of grant.
- 3. Visitor visa (subclass 600) Tourist stream. This stream of the Visitor visa allows people to visit Australia for tourism purposes. This may include a holiday or recreation, or to visit family and friends. This stream can also be used for other short-term non-work purposes including study for up to three months. This visa can be applied for online (known as the 'e600') by eligible passport holders, or by paper.
- 4. Visitor visa (subclass 600) Sponsored Family stream. This stream allows people who are outside Australia and have an eligible sponsor in Australia (an eligible relative or Australian Government official willing to sponsor them), to travel to Australia for a holiday and to visit family. This visa is intended for higher risk visitors and contains additional requirements which are designed to provide assurance that the visa holder will comply with their visa conditions and depart Australia before their visa expires. A formal sponsorship is to be completed by an Australian citizen/permanent resident and in some cases a security bond is requested where the decision maker has residual concerns about the visa applicant's intention to abide by the visa conditions.
- 5. Visitor visa (subclass 600) ADS stream. The ADS stream enables PRC passport holders who are members of approved tour groups to visit Australia for sightseeing and related activities only. This visa can only be applied for through an approved Chinese travel agent participating in the ADS scheme.
- 6. Visitor visa (subclass 600) Frequent Traveller stream. This stream enables PRC passport holders who reside in the PRC to visit Australia for multiple short stays of up to 3 months, for tourist or business visitor purposes, for a visa validity period of up to 10 years. This visa must be applied for online and from within China.

#### **Business:**

- 7. Electronic Travel Authority (ETA) (subclass 601). As noted above, the ETA can be used for tourism or business visitor purposes.
- 8. eVisitor visa (subclass 651). As noted above, the eVisitor visa can be used for tourism or business visitor purposes.
- 9. Visitor visa (subclass 600) Business Visitor stream. This stream allows people to visit Australia for business visitor purposes. Business visitor activities may include making general business or employment enquiries, investigating, negotiating, signing or reviewing a business contract, activities carried out as part of an official government-to-government visit and participating in conferences, trade fairs or seminars as long as the visa holder is not being paid by the organisers for their participation. This visa can be applied for online (known as the 'e600') by eligible passport holders, or by paper.
- 10. Visitor visa (subclass 600) Frequent Traveller stream. As noted above, the Frequent Traveller stream can be used for tourism or business visitor purposes.

#### Eligible Passports for Electronic Lodgement of Visitor visa applications

The Department continues to implement changes to support the progressive expansion of online Visitor visa application lodgement to all countries. There are currently over 200 countries with access to online lodgement.

For a list of eligible passports for Visitor e600, ETA 601 and eVisitor 651 online applications, please refer to the Department's website.

For e600: www.border.gov.au/Trav/Visa-1/600-/Visitor-e600-visa-online-applications

For ETA 601: www.border.gov.au/Trav/Visa-1/601-

For eVisitor 651: www.border.gov.au/Trav/Visa-1/651-

# Background to the Visitor visa program - continued

#### Family members

Since 23 March 2013, all accompanying family members must lodge separate Visitor visa applications, including children younger than 18 years of age who are included on their parent's passport. Sponsors of Visitor visa (subclass 600) Sponsored Family stream applicants must include all visiting family members on the sponsorship form.

Family members who are accompanying Business Visitors and are not themselves intending to engage in business visitor activities while in Australia could consider applying for the Visitor visa (subclass 600) - Tourist stream.

#### Visa Requirements

To be eligible for a Visitor visa, the applicant genuinely intends to stay temporarily in Australia for the purpose for which the visa is granted (for tourism or business visitor purposes).

Applicants must also meet certain health and character requirements, and could be asked to undergo a health examination and/or provide police certificates for each country they have lived in for 12 months or more over the last 10 years since turning 16.

In order to meet the financial requirements for the grant of a Visitor visa, applicants must be able to demonstrate that they have access to adequate means to support themselves (and their family where relevant) during their stay in Australia, including health insurance where required. They could be asked to provide evidence of their adequate means of support.

#### Ability to work

Work is not permitted on Visitor visas. This is enforced by a mandatory 'no work' condition imposed on all Tourist, Sponsored Family and ADS stream visas. Holders of Business Visitor stream and Frequent Traveller stream visas can undertake business visitor activities but not otherwise work. Business visitor activities include making general business enquiries, attending conferences and contractual negotiations and making government-to-government visits.

Where a person is found to be working in breach of their visa conditions, they could face visa cancellation and an exclusion period.

#### Ability to study

Holders of Visitor visas (subclass 600) in the Tourist stream, Sponsored Family stream, Business Visitor stream, or Frequent Traveller stream, can study for up to three months. This can be an award or non-award course, but the entire course must not be longer than 3 months in duration.

#### Extending stay

Visitor visas cannot be 'extended'. However, Visitor visa holders may extend their stay in Australia by applying for another visa, which may include a Visitor visa (subclass 600) - Tourist stream, at least two weeks before their current visa expires. The Tourist stream is the only stream of the Visitor visa that can be applied for inside Australia.

#### Visa refusals

A decision to refuse a Visitor visa application is made when the delegate of the Minister for Immigration and Border Protection is not satisfied that the applicant meets the legal criteria for grant of a visa. When refusing a visa application, the Department provides an applicant, or their agent, with a written decision record that sets out the reason for the decision and any review rights.

Reasons for refusal of Visitor visa applications could include:

- failure to meet financial, health or character requirements; and/or
- failure to satisfy the Department that the applicant is a genuine visitor.

# Background to the Visitor visa program - continued

#### **Processing times**

Global Visitor visa application processing times are published on the Department's website at: www.border.gov.au/about/access-accountability/service-standards/global-visa-citizenship-processing-times

The published processing times are updated on a monthly basis to reflect current caseloads and processing pressures. Processing times are impacted each month by changes in application volumes, seasonal peaks, complex cases and incomplete applications.

# Recent key initiatives

#### Expansion of online lodgement

The Department continued its expansion of online lodgement, with nationals of China able to lodge Visitor visa (subclass 600) applications from 20 February 2017. Expansion of online services to India and Indonesia is scheduled for July and November 2017, respectively.

#### Priority consideration (fast-track) service

The Department implemented a new service providing priority processing to certain Visitor visa (subclass 600) applicants for an additional service charge. The fast-track service is available to eligible passport holders from China, India or the United Arab Emirates who apply for either the Tourist or Business Visitor stream of the Visitor visa, through a service delivery partner in the relevant country.

Fast-track in China was implemented in March 2016, with India and the UAE able to apply for the service from 5 December 2016. The service will be available online from 1 July 2017.

#### China initiatives

The Department introduced a number of key measures in 2016-17 that are designed to support the growth of visitors from China. These include:

#### Trial 10 year Frequent Traveller Visitor visa stream in China

On 12 December 2016, a trial of the new 10 year Frequent Traveller stream of the Visitor visa (subclass 600) commenced for holders of passports from the People's Republic of China who are applying from within China. The Frequent Traveller stream allows multiple short stays of up to three months for tourist or business visitor purposes for up to 10 years. The visa will complement existing visitor visas and will be suited to travellers from China who have known long-term plans for frequent short visits to Australia.

#### Online Lodgement in Simplified Chinese

From 12 December 2016, applicants in China can now lodge an application in simplified Chinese through a new online service provided through our service delivery partner's website.

#### Approved Destination Status stream online applications

Online lodgement for Chinese citizens applying through the Approved Destination Status (ADS) stream of the Visitor visa (subclass 600) was introduced in a staged approach, with the first group of agents provided access on 1 July 2016 and all remaining agents obtaining access by 1 December 2016.

#### Three year validity Visitor visa

The Department commenced trials in 2016 of three year extended validity Visitor visas (subclass 600) in the Tourist and Business Visitor streams for eligible passport holders from Vietnam, India, Thailand and Chile.

Eligible applicants with a history of compliant travel to Australia will be granted a three year validity, multiple-entry visa, which will permit a stay in Australia of up to three months per visit. There is no new client process or additional charge for this service. Eligibility is determined by the Department, with regular and compliant travellers offered a long-term visa option. It is not available to all applicants.

# **Executive Summary**

#### **Key Points**

- This executive summary covers the Tourist and Business group visa statistics for the Visitor visa programme year from 1 July 2016 to 30 June 2017 (2016-17). The terminology used in this executive summary to describe Tourist and Business group visas and subclasses are referenced on page 3 of this report.
- There was a sustained increase in Visitor Visa application lodgements with 5,540,166 applications lodged under the Visitor visa programme (Tourist and Business visa group) in 2016-17, up 11.4 per cent compared to 2015-16. China was the largest source country for visitors to Australia with 941,088 visa application lodgements ahead of the UK and USA with 627,595 and 528,376 lodgements respectively.
- Visitor Tourist visas accounted for the majority of visa applications lodged with 5,031,154 applications in 2016-17, up 11.1 per cent compared to 2015-16 (4,528,362). Visitor Business visa application lodgements increased in 2016-17 to 509,012, up 14.7 per cent compared to 2015-16 (443,635).
- A total of 4,856,670 Visitor Tourist visas were granted in 2016-17, an 11.1 per cent increase compared to 2015-16 (4,372,501). Business Visitor visa grants increased by 14.6 per cent to 489,014 grants in 2016-17, up from 426,672 grants in 2015-16.
- The grant rate statistics in this report are calculated quarterly. For the quarter 1 April 2017 to 30 June 2017, the grant rate for all Visitor visas (Tourist and Business group) was 96.6 per cent, down slightly from the 96.9 per cent grant rate for the corresponding quarter in 2016.
- In 2016-17, there were 5,910,469 arrivals on Visitor visas (Tourist and Business group), an 11.4 per cent increase compared to 2015-16 (5,305,664).
- As at 30 June 2017, there were 294,368 Visitor visa (Tourist and Business group) holders in Australia. This is a 12.2 per cent increase compared to 30 June 2016 (262,445).

#### 1 Applications lodged

In 2016-17, a total of 5,540,166 Visitor visa (Tourist and Business group) applications were lodged, up 11.4 per cent compared to 2015-16 (4,971,997 applications).

China was the largest source country for Visitor visa application lodgements in 2016-17 with 941,088 lodgements (up 10.9 per cent compared to 2015-16), ahead of the UK (up 6.4 per cent to 627,595) and the USA (up 13 per cent to 528,376).

#### **Tourist Group**

The Tourist group accounted for the majority of Visitor visa applications lodged in 2016-17, with 5,031,154 applications. This was an 11.1 per cent increase compared to 2015-16 (4,528,362).

In addition to continued growth from the top three source countries of China, UK and USA, other top source countries with strong growth in lodgements included:

- Japan (up 12.4 per cent to 352,905)
- Malaysia (up 8.9 per cent to 341,698)
- South Korea (up 15.1 per cent to 227,907)
- India (up 19.2 per cent to 217,172)
- Germany (up 9.4 per cent to 160,773).

#### **Business Group**

A total of 509,012 Visitor – Business visa applications were lodged in 2016-17, up 14.7 per cent compared to 2015-16 (443,635). The top five sources countries for Visitor – Business visa applications were:

- 1. China (up 24.3 per cent to 93.709)
- 2. USA (up 5.3 per cent to 65,186)
- 3. UK (up 5.3 per cent to 38,002)
- 4. Japan (up 14.2 per cent to 32,579)
- 5. India (up 17.5 per cent to 31,259).

Additionally, there were significant increases in Visitor – Business visa applications from citizens of Singapore (up 36.7 per cent to 28,826) and South Korea (up 27.8 per cent to 26,655).

#### 2 Visas granted

#### **Tourist Group**

A total of 4,856,670 Visitor – Tourist visas were granted in 2016-17, an 11.1 per cent increase compared to 2015-16 (4,372,501). The largest visa grant numbers within the Tourist Group were for the ETA Tourist and Tourist Visitor, up 8.4 per cent and 13.1 per cent, respectively, compared to 2015-16.

# Executive Summary - continued

The top five countries for Visitor – Tourist visa grants were:

- 1. China (up 9.5 per cent to 799,841)
- 2. UK (up 6.3 per cent to 585,532)
- 3. USA (up 14.1 per cent to 461,644)
- 4. Japan (up 12.4 per cent to 352,778)
- 5. Malaysia (up 8.9 per cent to 341,056).

#### **Business Group**

Visitor – Business visa grants increased in 2016-17 to 489,014, up 14.6 per cent compared to 2015-16 (426,672). This can be largely be attributed to an increase in grants to China (up 24.4 per cent).

#### Sponsored Family Visitor visa

There was a 27.7 per cent increase in the number of Sponsored Family Visitor visas granted with 29,633 grants in 2016-17, up from 23,199 in 2015-16. This may be attributable to the increased number of finalised Sponsored Family Visitor stream applications as a result of streamlined processing.

#### 3 Grant rates

The grant rate for all Visitor visas for the quarter 1 April 2017 to 30 June 2017 decreased slightly to 96.6 per cent, compared to 96.9 per cent for the corresponding period in 2015-16.

#### 4 Processing times

#### **Tourist Group**

In the quarter ending 30 June 2017, 75 per cent of Visitor – Tourist visa applications (including Approved Destination Status (ADS) applications) were processed within 14 calendar days, compared to 10 calendar days for the same quarter in 2016. This may be attributable to an overall increase in volumes of applications being processed.

#### **Business Group**

75 per cent of Visitor – Business visa applications were processed within 7 calendar days in the quarter ending 30 June 2017. This is consistent with the processing times for the same period in 2016.

#### 5 Applications on hand

On 30 June 2017, there were 75,220 Visitor – Tourist visa applications on hand. This is a 36.2 per cent increase from the 55,246 applications on hand as at 30 June 2016.

The number of applications on hand for Visitor – Business visa applications also increased. On 30 June 2017 there were 9,022 applications on hand, an increase of 27.2 per cent from the 7,091 applications on hand at 30 June 2016.

The increases in applications on hand are largely the result of increased lodgements in the final quarter of 2016-17, including a spike in lodgements in some regions in June, compared to the corresponding period in 2015-16.

#### 6 Visa holders In Australia

On 30 June 2017, there were 294,368 Visitor (Tourist and Business Group) visa holders in Australia. This was a 12.2 per cent increase from the 262,445 Visitor visa holders in Australia on 30 June 2016.

The Visitor visa (subclass 600) made up the largest cohort with 190,852 visa holders in Australia, followed by the subclass 601 ETA with 76,429 visa holders and subclass 651 eVisitor with 23,922 visa holders in Australia on 30 June 2017. The number of Visitor visa holders in Australia at any given time is influenced by a range of factors, including exchange rates, holiday periods and major events.

#### 7 Approved Destination Status (ADS)

A total of 196,097 Tourist Visitor visas were granted to citizens from China under the ADS scheme in 2016-17, down 15 per cent compared to 2015-16 (230,804). This decrease is likely a result of the growth of independent travel from China, which is reflected in the increase under the Tourist – Visitor stream.

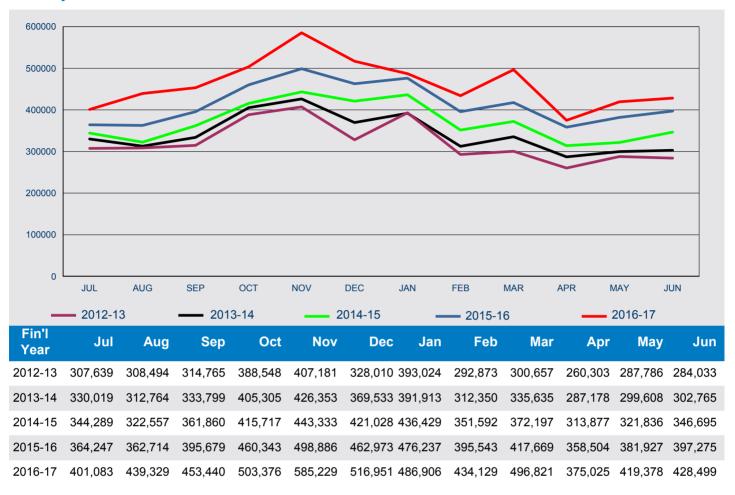
#### 8 Arrivals data

In 2016-17, there were 5,910,469 arrivals on Visitor (Tourist and Business Group) visas, an 11.4 per cent increase compared to 2015-16 (5,305,664).

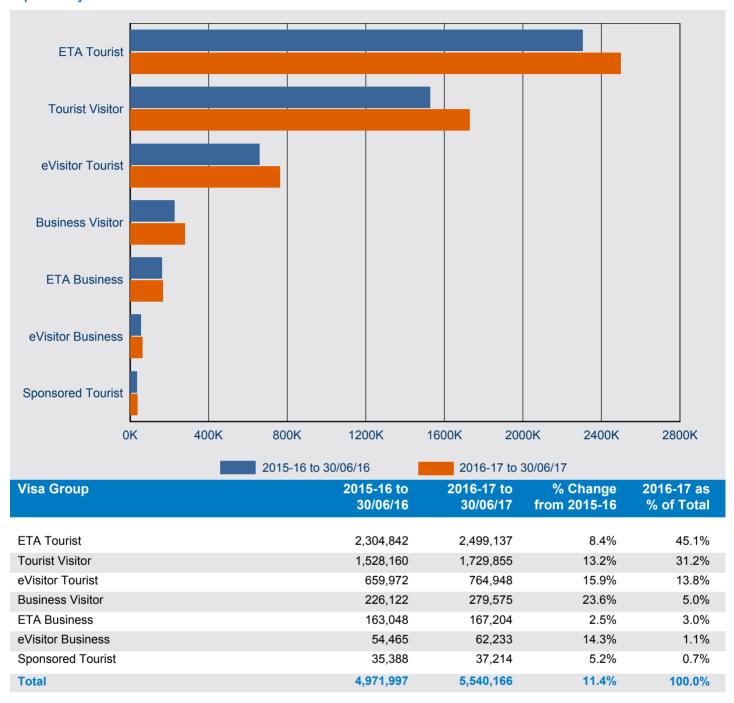
The top five countries for arrivals on Visitor visas were:

- 1. China (up 7.5 per cent to 999,465)
- 2. UK (up 5.9 per cent to 689,870)
- 3. USA (up 13.3 per cent to 583,362)
- 4. Malaysia (up 13.8 per cent to 414,672)
- 5. Japan (up 13.8 per cent to 396,984).

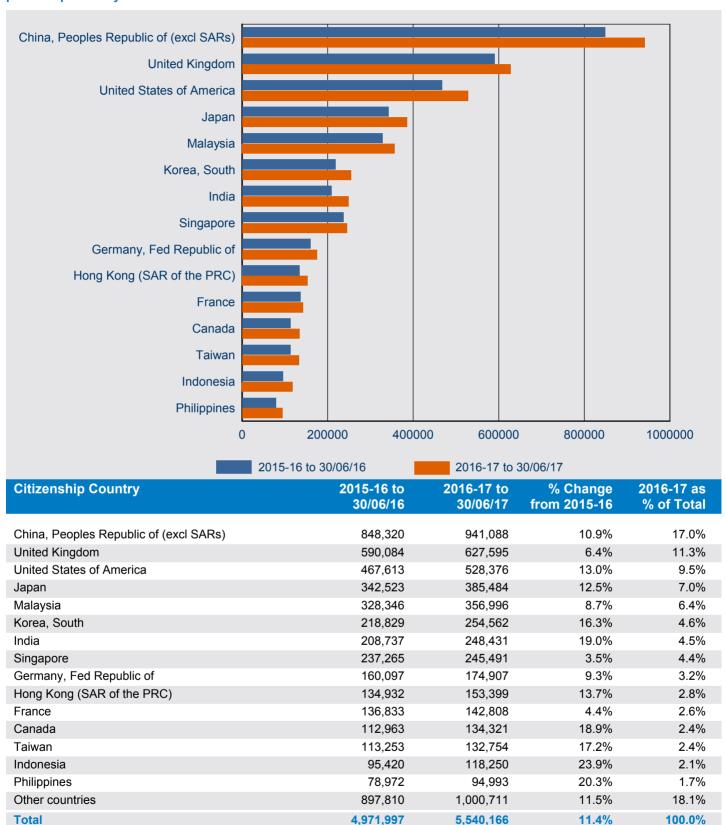
1.01 Number of Visitor visa applications lodged in 2016-17 to 30 June 2017 by month - comparison with previous four financial years



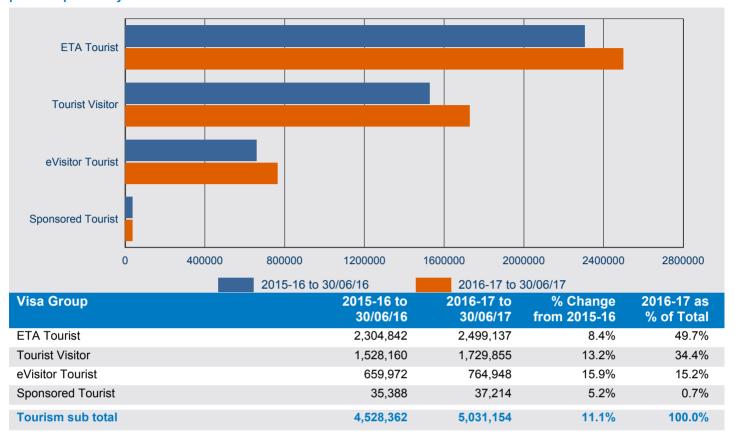
1.02 Number of Visitor visa applications lodged in 2016-17 to 30 June 2017 by visa group - comparison with same period in previous year



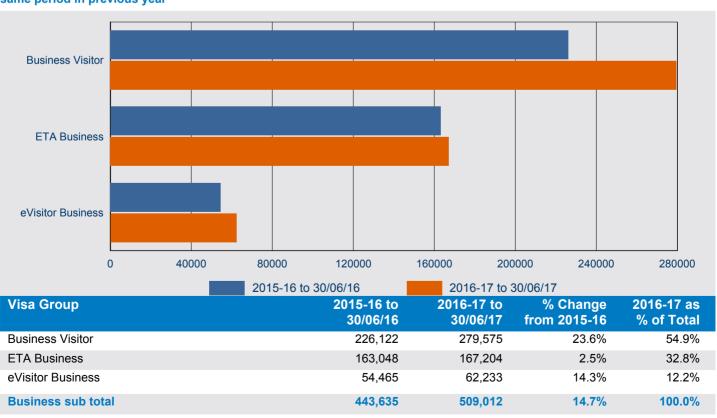
1.03 Number of Visitor visa applications lodged in 2016-17 to 30 June 2017 by citizenship country - comparison with same period in previous year



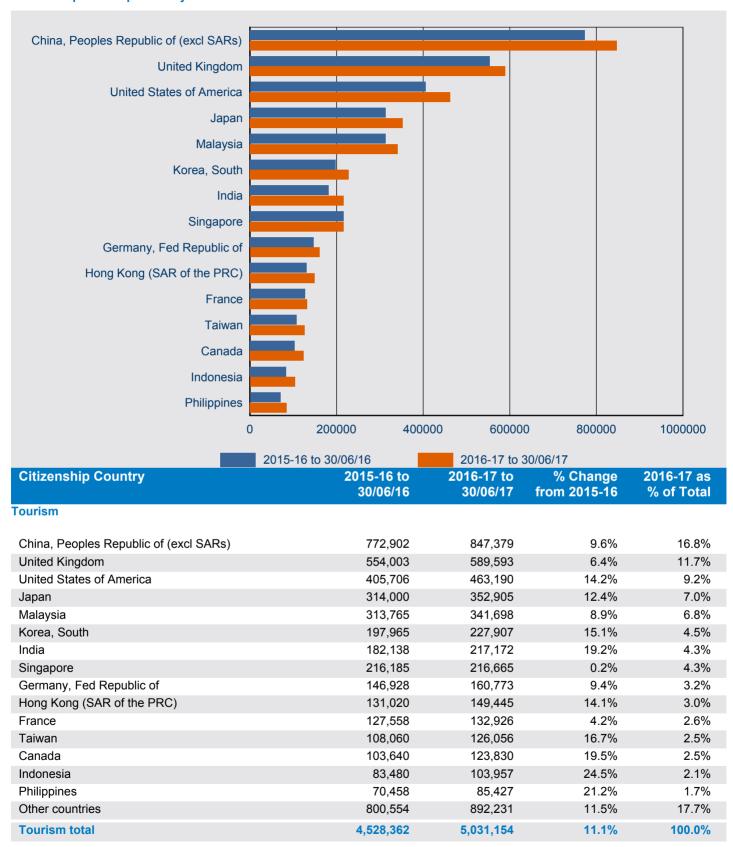
# 1.04 Number of tourism Visitor visa applications lodged in 2016-17 to 30 June 2017 by visa group - comparison with same period in previous year



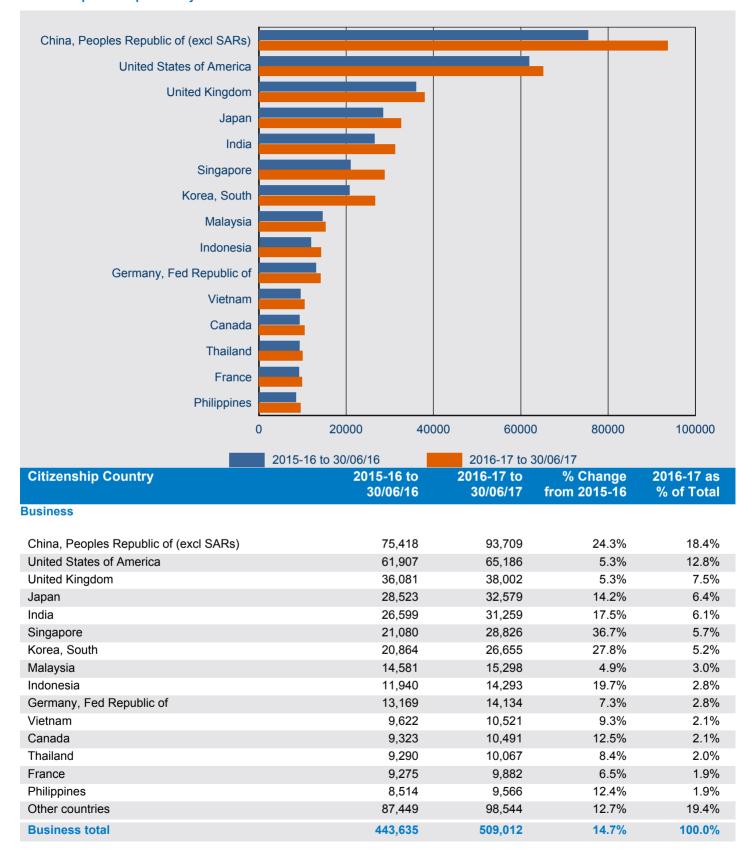
# 1.05 Number of business Visitor visa applications lodged in 2016-17 to 30 June 2017 by visa group - comparison with same period in previous year

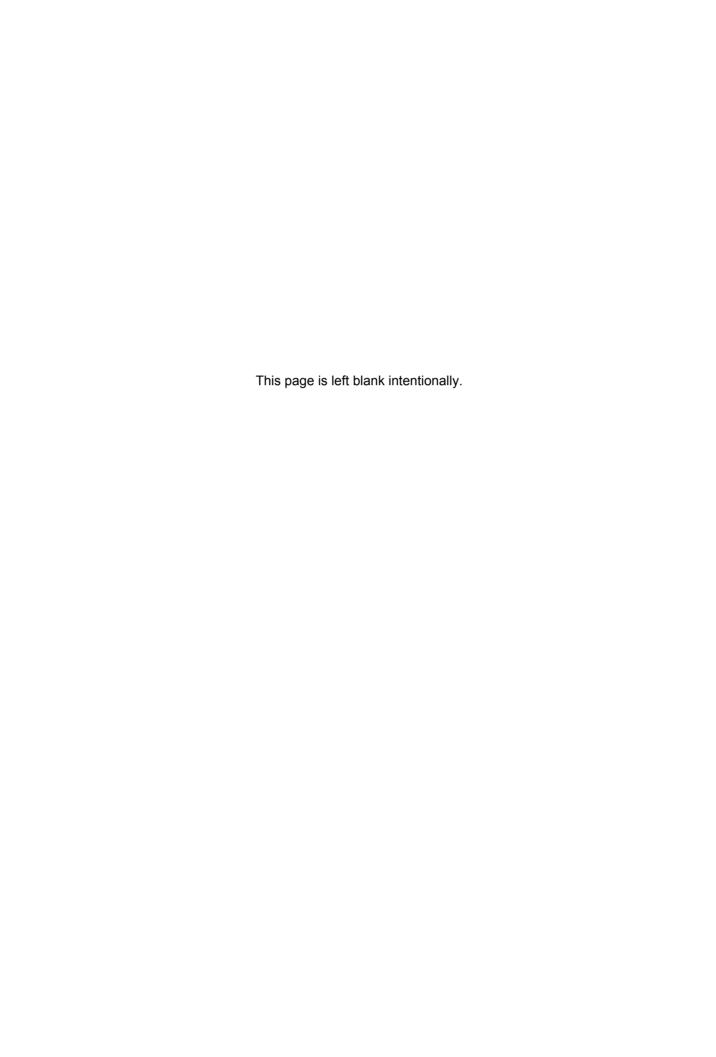


1.06 Number of tourism Visitor visa applications lodged in 2016-17 to 30 June 2017 by citizenship country - comparison with same period in previous year

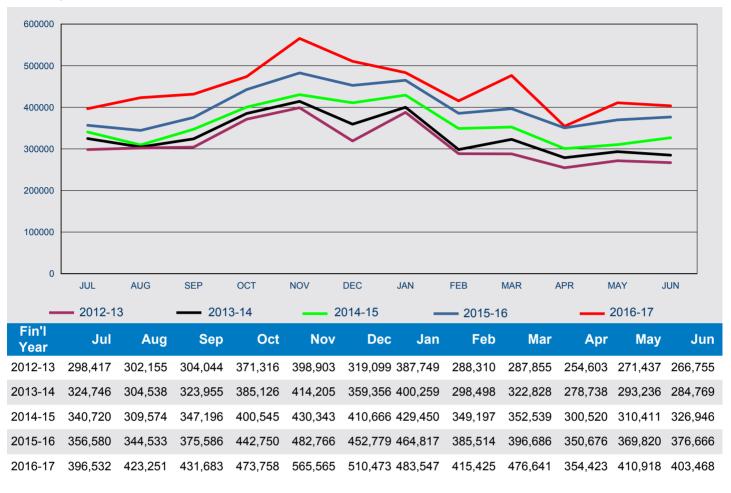


1.07 Number of business Visitor visa applications lodged in 2016-17 to 30 June 2017 by citizenship country - comparison with same period in previous year

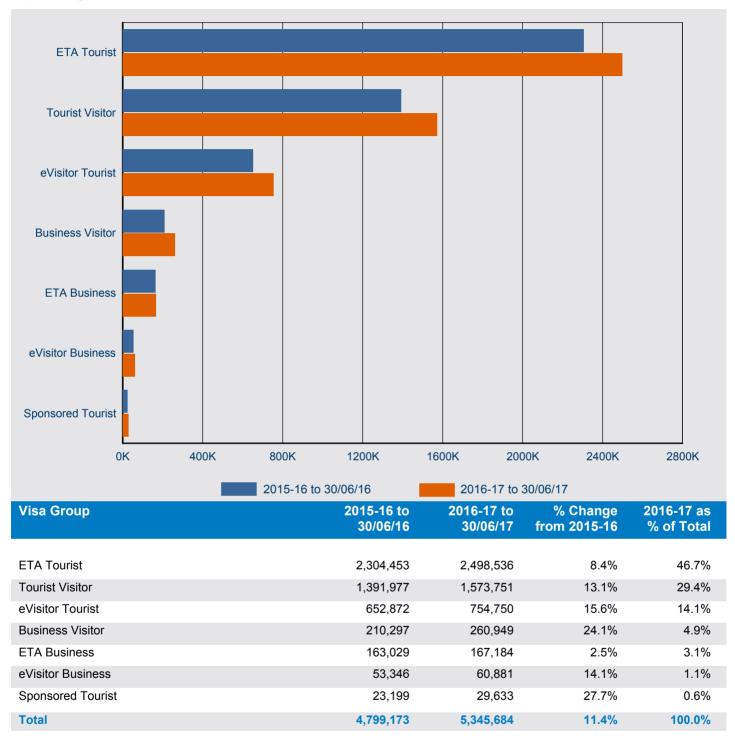




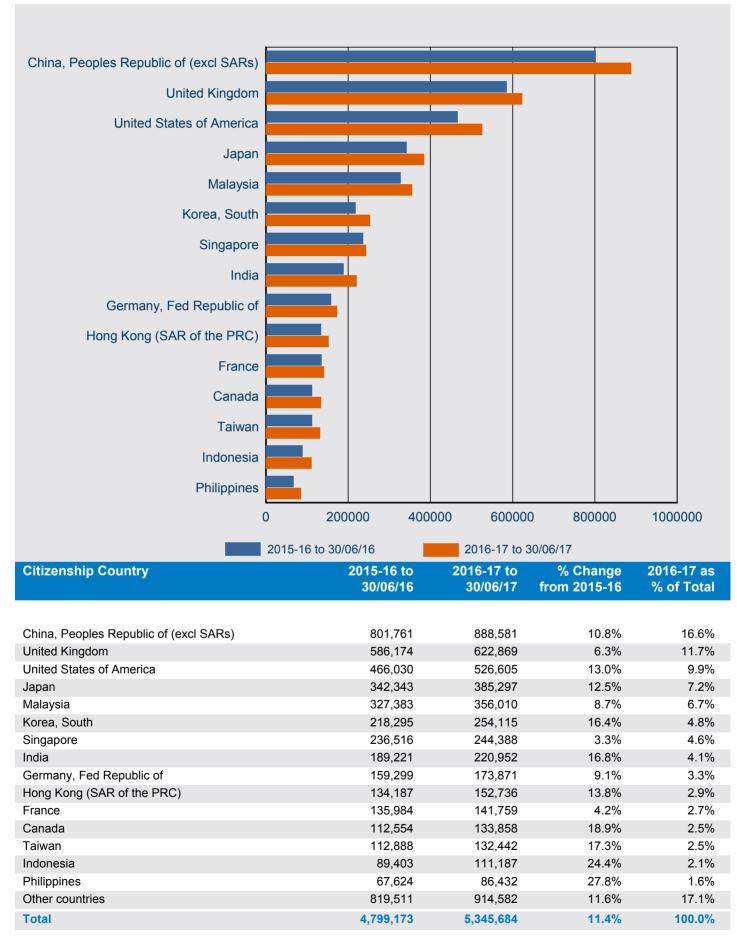
2.01 Number of Visitor visa applications granted in 2016-17 to 30 June 2017 by month - comparison with previous four financial years



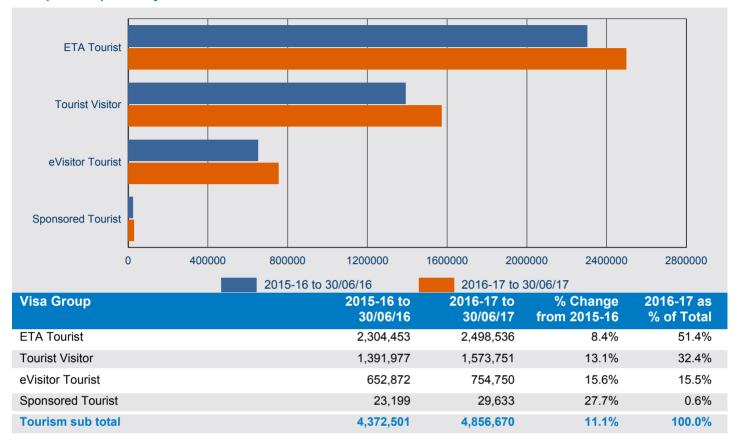
2.02 Number of Visitor visa applications granted in 2016-17 to 30 June 2017 by visa group - comparison with same period in previous year



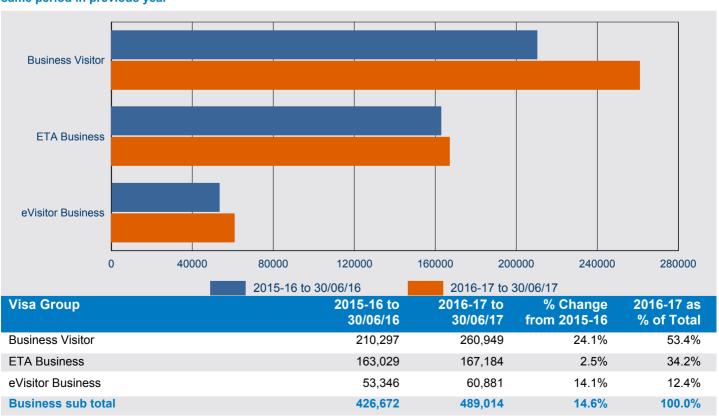
2.03 Number of Visitor visa applications granted in 2016-17 to 30 June 2017 by citizenship country - comparison with same period in previous year



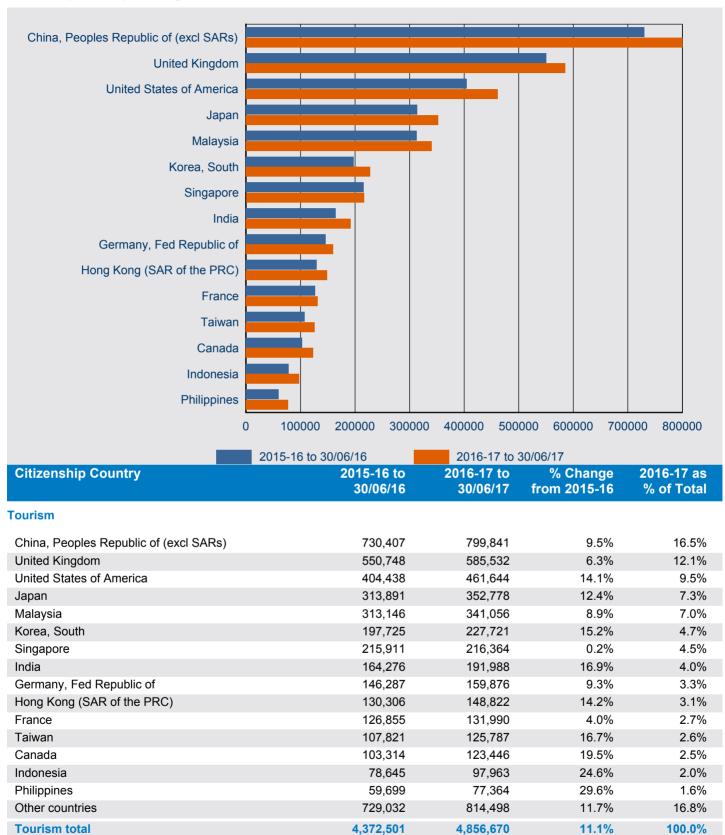
# 2.04 Number of tourism Visitor visa applications granted in 2016-17 to 30 June 2017 by visa group - comparison with same period in previous year



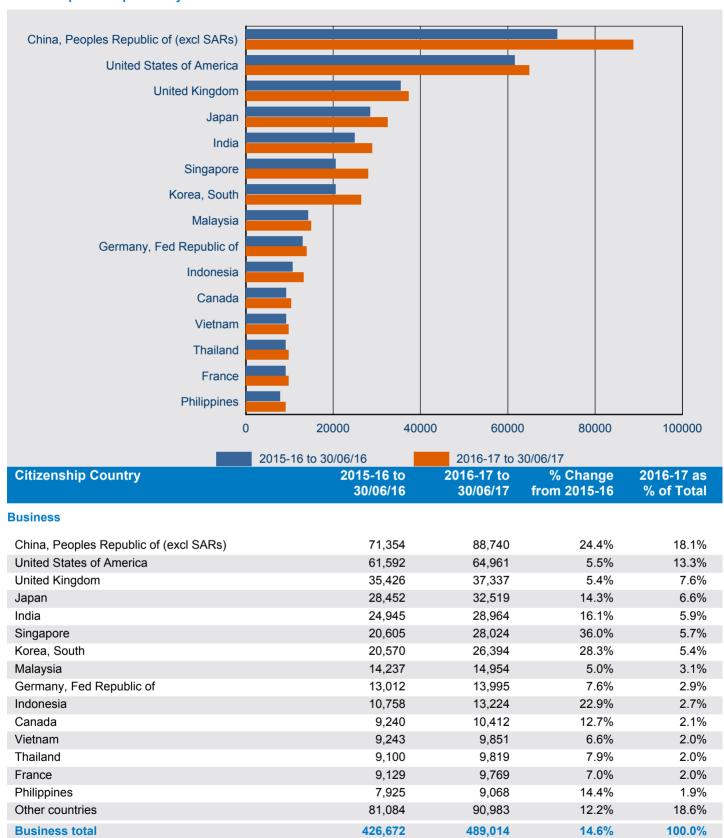
# 2.05 Number of business Visitor visa applications granted in 2016-17 to 30 June 2017 by visa group - comparison with same period in previous year

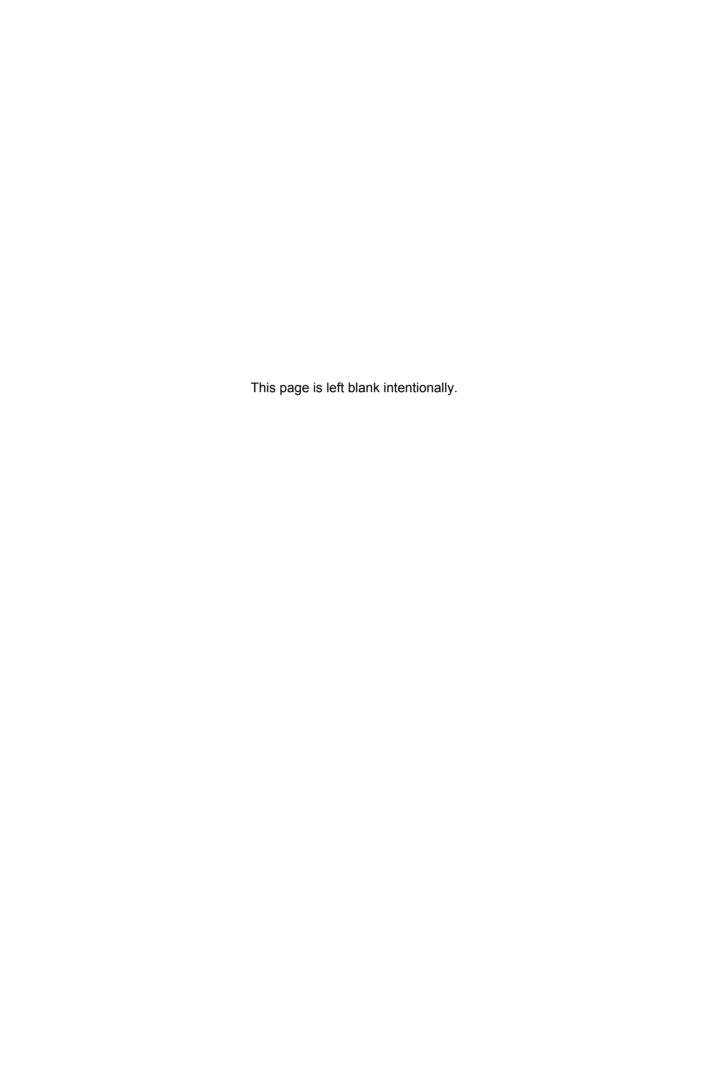


2.06 Number of tourism Visitor visa applications granted in 2016-17 to 30 June 2017 by citizenship country - comparison with same period in previous year



2.07 Number of business Visitor visa applications granted in 2016-17 to 30 June 2017 by citizenship country - comparison with same period in previous year





For this section:

A grant rate is defined as:

Number of grants x 100

Number of decisions

where the number of decisions equals the number of grants plus the number of refusals.

A grant rate of 0.00% indicates that no applications were decided during the reporting period.

3.01 Grant rate of Visitor visa applications decided in the 3 month period between 1 April 2017 and 30 June 2017 by visa group - comparison with previous four periods

| Visa Group        | 01/04/16 to<br>30/06/16 | 01/07/16 to<br>30/09/16 | 01/10/16 to<br>31/12/16 | 01/01/17 to<br>31/03/17 | 01/04/17 to<br>30/06/17 |
|-------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|
| Business          |                         |                         |                         |                         |                         |
| Business Visitor  | 95.2%                   | 92.5%                   | 96.4%                   | 96.4%                   | 95.7%                   |
| ETA Business      | 100.0%                  | 100.0%                  | 100.0%                  | 100.0%                  | 100.0%                  |
| eVisitor Business | 98.2%                   | 98.6%                   | 99.3%                   | 98.1%                   | 97.7%                   |
| All Business      | 97.1%                   | 96.1%                   | 97.8%                   | 97.8%                   | 97.2%                   |
| Tourism           | 400.00/                 | 400.00/                 | 400.0%                  | 400.00/                 | 400.00/                 |
| ETA Tourist       | 100.0%                  | 100.0%                  | 100.0%                  | 100.0%                  | 100.0%                  |
| eVisitor Tourist  | 99.0%                   | 99.1%                   | 99.5%                   | 98.8%                   | 97.7%                   |
| Sponsored Tourist | 73.5%                   | 77.5%                   | 82.1%                   | 80.9%                   | 78.7%                   |
| Tourist Visitor   | 92.7%                   | 92.3%                   | 93.1%                   | 92.1%                   | 92.4%                   |
| All Tourism       | 96.9%                   | 97.2%                   | 97.6%                   | 97.1%                   | 96.6%                   |
| All               | 96.9%                   | 97.1%                   | 97.6%                   | 97.2%                   | 96.6%                   |

3.02 Grant rate for Tourist Visitor visa applications decided in the 3 month period between 1 April 2017 and 30 June 2017 by citizenship country - comparison with previous four periods

| Citizenship Country                    | 01/04/16 to<br>30/06/16 | 01/07/16 to<br>30/09/16 | 01/10/16 to<br>31/12/16 | 01/01/17 to<br>31/03/17 | 01/04/17 to<br>30/06/17 |
|--|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|
| China, Peoples Republic of (excl SARs) | 94.9%                   | 94.6%                   | 95.7%                   | 95.9%                   | 95.6%                   |
| India                                  | 93.7%                   | 93.7%                   | 92.9%                   | 90.6%                   | 92.9%                   |
| Indonesia                              | 96.3%                   | 93.3%                   | 94.3%                   | 92.6%                   | 95.6%                   |
| Philippines                            | 89.6%                   | 90.9%                   | 89.3%                   | 90.1%                   | 88.6%                   |
| Vietnam                                | 88.8%                   | 86.3%                   | 86.1%                   | 83.7%                   | 86.3%                   |
| Thailand                               | 95.0%                   | 93.1%                   | 90.5%                   | 92.7%                   | 87.7%                   |
| Brazil                                 | 98.3%                   | 98.2%                   | 98.3%                   | 94.6%                   | 90.4%                   |
| South Africa                           | 98.2%                   | 97.9%                   | 97.9%                   | 97.7%                   | 95.8%                   |
| Sri Lanka                              | 92.2%                   | 91.3%                   | 91.9%                   | 90.4%                   | 85.8%                   |
| Fiji                                   | 77.4%                   | 82.3%                   | 92.5%                   | 85.7%                   | 83.4%                   |
| Pakistan                               | 67.7%                   | 67.7%                   | 74.2%                   | 66.4%                   | 75.9%                   |
| Nepal                                  | 84.4%                   | 89.4%                   | 88.9%                   | 87.3%                   | 89.9%                   |
| Argentina                              | 98.9%                   | 99.4%                   | 98.9%                   | 97.3%                   | 95.6%                   |
| Chile                                  | 99.0%                   | 99.1%                   | 98.8%                   | 96.9%                   | 96.3%                   |
| United Arab Emirates                   | 99.8%                   | 99.4%                   | 99.0%                   | 99.2%                   | 99.0%                   |
| Other countries                        | 83.2%                   | 84.1%                   | 85.5%                   | 81.8%                   | 82.8%                   |
| All Tourist Visitor                    | 92.7%                   | 92.3%                   | 93.1%                   | 92.1%                   | 92.4%                   |

# 3.03 Grant rate for Sponsored Tourist visa applications decided in the 3 month period between 1 April 2017 and 30 June 2017 by citizenship country - comparison with previous four periods

| Citizenship Country                    | 01/04/16 to<br>30/06/16 | 01/07/16 to<br>30/09/16 | 01/10/16 to<br>31/12/16 | 01/01/17 to<br>31/03/17 | 01/04/17 to<br>30/06/17 |
|--|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|
| Vietnam                                | 74.3%                   | 77.1%                   | 80.2%                   | 79.4%                   | 76.3%                   |
| Philippines                            | 79.6%                   | 81.0%                   | 85.9%                   | 88.3%                   | 87.8%                   |
| India                                  | 86.6%                   | 86.9%                   | 90.8%                   | 89.1%                   | 88.9%                   |
| Bangladesh                             | 86.8%                   | 87.2%                   | 94.5%                   | 92.5%                   | 92.3%                   |
| China, Peoples Republic of (excl SARs) | 77.7%                   | 84.5%                   | 85.2%                   | 81.5%                   | 81.5%                   |
| Pakistan                               | 71.9%                   | 75.7%                   | 80.2%                   | 79.1%                   | 79.5%                   |
| Nepal                                  | 86.7%                   | 88.9%                   | 91.3%                   | 92.0%                   | 89.2%                   |
| Sri Lanka                              | 80.4%                   | 84.4%                   | 90.7%                   | 91.0%                   | 84.7%                   |
| Cambodia                               | 70.5%                   | 81.7%                   | 86.5%                   | 88.0%                   | 84.3%                   |
| Lebanon                                | 25.2%                   | 41.2%                   | 45.0%                   | 47.0%                   | 45.7%                   |
| Iran                                   | 62.1%                   | 69.6%                   | 78.7%                   | 82.7%                   | 67.6%                   |
| Zimbabwe                               | 75.3%                   | 75.8%                   | 83.7%                   | 84.5%                   | 83.5%                   |
| Thailand                               | 51.6%                   | 65.6%                   | 74.0%                   | 80.7%                   | 64.6%                   |
| Myanmar                                | 82.3%                   | 81.7%                   | 84.9%                   | 83.8%                   | 76.8%                   |
| Egypt                                  | 46.4%                   | 52.6%                   | 63.9%                   | 78.5%                   | 47.4%                   |
| Other countries                        | 60.7%                   | 65.3%                   | 71.7%                   | 64.4%                   | 59.8%                   |
| All Sponsored Tourist                  | 73.5%                   | 77.5%                   | 82.1%                   | 80.9%                   | 78.7%                   |

3.04 Grant rate for Business Visitor visa applications decided in the 3 month period between 1 April 2017 and 30 June 2017 by citizenship country - comparison with previous four periods

| Citizenship Country                    | 01/04/16 to<br>30/06/16 | 01/07/16 to<br>30/09/16 | 01/10/16 to<br>31/12/16 | 01/01/17 to<br>31/03/17 | 01/04/17 to<br>30/06/17 |
|--|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|
| China, Peoples Republic of (excl SARs) | 95.6%                   | 94.4%                   | 97.4%                   | 96.2%                   | 96.4%                   |
| India                                  | 95.8%                   | 89.9%                   | 94.1%                   | 95.9%                   | 95.9%                   |
| Korea, South                           | 100.0%                  | 99.4%                   | 99.9%                   | 99.9%                   | 99.8%                   |
| Singapore                              | 100.0%                  | 87.1%                   | 98.9%                   | 99.8%                   | 99.6%                   |
| Indonesia                              | 96.1%                   | 95.6%                   | 98.5%                   | 96.6%                   | 93.4%                   |
| Philippines                            | 95.1%                   | 96.2%                   | 96.0%                   | 94.6%                   | 95.0%                   |
| Vietnam                                | 96.9%                   | 96.0%                   | 96.0%                   | 95.4%                   | 94.7%                   |
| Thailand                               | 99.9%                   | 99.2%                   | 99.4%                   | 99.1%                   | 99.5%                   |
| Japan                                  | 99.9%                   | 99.2%                   | 99.8%                   | 100.0%                  | 99.6%                   |
| Malaysia                               | 99.7%                   | 87.9%                   | 99.5%                   | 99.7%                   | 98.9%                   |
| Taiwan                                 | 99.2%                   | 97.3%                   | 99.2%                   | 99.7%                   | 99.4%                   |
| South Africa                           | 97.1%                   | 97.4%                   | 96.6%                   | 98.2%                   | 97.6%                   |
| Papua New Guinea                       | 89.1%                   | 94.1%                   | 94.9%                   | 97.8%                   | 97.5%                   |
| Fiji                                   | 88.0%                   | 93.6%                   | 96.4%                   | 95.4%                   | 96.0%                   |
| Brazil                                 | 97.7%                   | 98.4%                   | 97.3%                   | 99.6%                   | 98.3%                   |
| Other countries                        | 87.3%                   | 84.1%                   | 88.5%                   | 90.3%                   | 88.3%                   |
| All Business Visitor                   | 95.2%                   | 92.5%                   | 96.4%                   | 96.4%                   | 95.7%                   |

3.05 Grant rate for subclass 651 eVisitor visa applications decided in the 3 month period between 1 April 2017 and 30 June 2017 by citizenship country - comparison with previous four periods

| Citizenship Country         | 01/04/16 to<br>30/06/16 | 01/07/16 to<br>30/09/16 | 01/10/16 to<br>31/12/16 | 01/01/17 to<br>31/03/17 | 01/04/17 to<br>30/06/17 |
|-----------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|
| Andorra                     | 92.9%                   | 100.0%                  | 100.0%                  | 96.4%                   | 100.0%                  |
| Austria                     | 99.5%                   | 99.8%                   | 100.0%                  | 99.3%                   | 97.3%                   |
| Belgium                     | 99.3%                   | 99.6%                   | 99.7%                   | 98.9%                   | 98.8%                   |
| Bulgaria                    | 82.3%                   | 83.7%                   | 82.8%                   | 75.2%                   | 71.3%                   |
| Croatia                     | 85.8%                   | 82.9%                   | 86.6%                   | 80.1%                   | 77.4%                   |
| Cyprus                      | 99.4%                   | 98.6%                   | 99.3%                   | 97.5%                   | 93.9%                   |
| Czech Republic              | 99.2%                   | 98.7%                   | 99.4%                   | 97.8%                   | 97.4%                   |
| Denmark                     | 99.5%                   | 99.5%                   | 99.9%                   | 99.5%                   | 98.8%                   |
| Estonia                     | 97.3%                   | 98.5%                   | 98.4%                   | 96.1%                   | 93.8%                   |
| Finland                     | 99.5%                   | 99.7%                   | 99.8%                   | 98.6%                   | 98.0%                   |
| France                      | 99.1%                   | 99.2%                   | 99.7%                   | 98.9%                   | 98.7%                   |
| Germany, Fed Republic of    | 99.5%                   | 99.7%                   | 99.8%                   | 99.4%                   | 99.0%                   |
| Greece                      | 96.3%                   | 97.9%                   | 99.2%                   | 97.8%                   | 95.4%                   |
| Hungary                     | 97.2%                   | 97.6%                   | 98.3%                   | 96.8%                   | 92.4%                   |
| Iceland                     | 100.0%                  | 100.0%                  | 100.0%                  | 99.5%                   | 98.1%                   |
| Ireland, Republic of        | 98.6%                   | 99.1%                   | 99.6%                   | 98.7%                   | 97.9%                   |
| Italy                       | 99.4%                   | 99.7%                   | 99.6%                   | 98.8%                   | 98.5%                   |
| Latvia                      | 90.5%                   | 93.4%                   | 92.8%                   | 91.6%                   | 79.8%                   |
| Liechtenstein               | 100.0%                  | 100.0%                  | 100.0%                  | 100.0%                  | 100.0%                  |
| Lithuania                   | 94.5%                   | 93.7%                   | 96.2%                   | 90.9%                   | 87.0%                   |
| Luxembourg                  | 98.2%                   | 100.0%                  | 100.0%                  | 100.0%                  | 98.7%                   |
| Malta                       | 96.9%                   | 99.3%                   | 100.0%                  | 97.2%                   | 92.4%                   |
| Monaco                      | 83.3%                   | 100.0%                  | 100.0%                  | 100.0%                  | 100.0%                  |
| Netherlands, Kingdom of The | 99.2%                   | 99.6%                   | 99.8%                   | 99.1%                   | 99.0%                   |
| Norway                      | 99.1%                   | 99.0%                   | 99.9%                   | 98.7%                   | 98.4%                   |
| Poland                      | 99.5%                   | 99.5%                   | 99.6%                   | 99.0%                   | 98.4%                   |
| Portugal                    | 98.9%                   | 99.4%                   | 99.8%                   | 98.9%                   | 98.5%                   |
| Romania                     | 80.6%                   | 78.6%                   | 81.2%                   | 70.1%                   | 63.0%                   |
| San Marino                  | 100.0%                  | 100.0%                  | 100.0%                  | 100.0%                  | 100.0%                  |
| Slovakia                    | 97.1%                   | 96.9%                   | 97.3%                   | 96.2%                   | 92.0%                   |
| Slovenia                    | 99.7%                   | 99.8%                   | 99.2%                   | 98.6%                   | 98.7%                   |
| Spain                       | 99.5%                   | 99.5%                   | 99.8%                   | 99.1%                   | 98.8%                   |
| Sweden                      | 99.2%                   | 99.3%                   | 99.8%                   | 99.0%                   | 97.8%                   |
| Switzerland                 | 99.7%                   | 99.8%                   | 100.0%                  | 99.3%                   | 99.1%                   |
| United Kingdom              | 99.2%                   | 99.4%                   | 99.8%                   | 99.3%                   | 98.4%                   |
| Vatican City State Holy See | 100.0%                  | 100.0%                  | 100.0%                  | 100.0%                  | 100.0%                  |
| All                         | 98.9%                   | 99.1%                   | 99.5%                   | 98.7%                   | 97.7%                   |
|                             |                         |                         |                         |                         |                         |



# 4 Processing times

This section contains information on 25, 50 and 75 percentile processing times for visitor visa applications.

#### In general terms:

25 percentile means that 25 per cent of applications granted during the period were processed within the number of

days shown in the tables. Conversely, 75 per cent took longer than the number of days shown. This measure gives an indication of how long it is taking to process the more straight-forward visitor visa

applications.

50 percentile more commonly known as the median, it means that 50 per cent of applications granted during the

period were processed within the number of days shown in the tables. Conversely, 50 per cent took longer than the number of days shown. This measure gives an indication of how long it is taking to

process the typical visitor visa applications.

75 percentile means that 75 per cent of applications granted during the period were processed within the number of

days shown in the tables. Conversely, 25 per cent took longer than the number of days shown. This measure gives an indication of how long it is taking to process the more complex visitor visa

applications.

### 4 Processing times

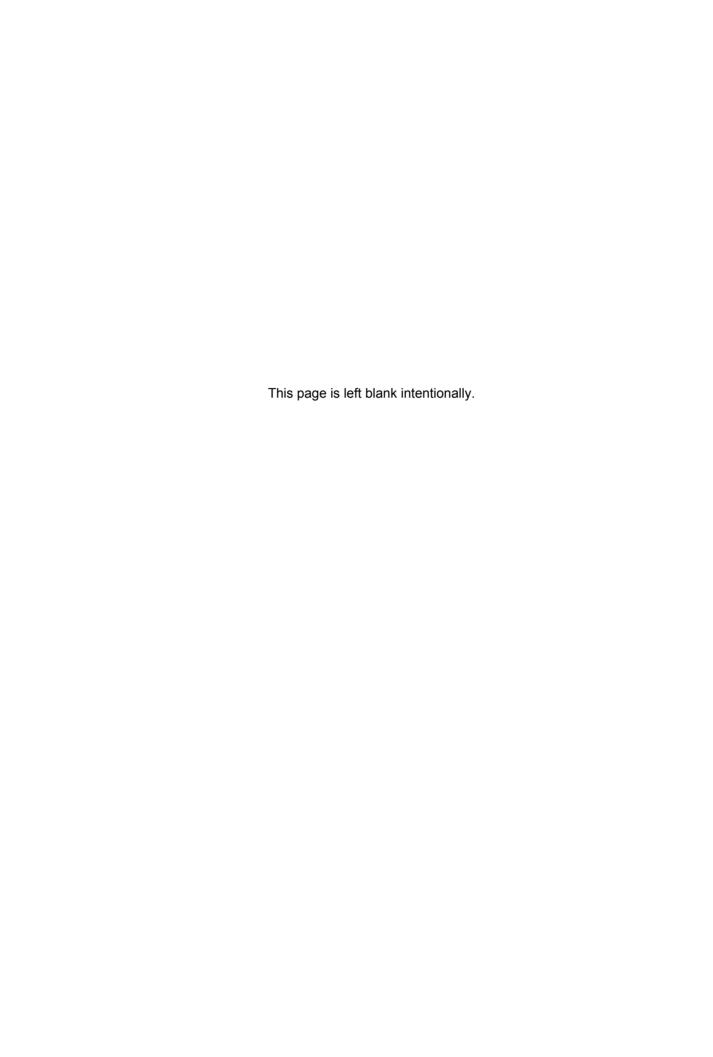
4.01 Processing time (in calendar days) for Tourist Visitor visa applications granted in the 3 month period between 1 April 2017 and 30 June 2017 by citizenship country - comparison with previous four periods

| Citizenship country     | Percentile               | 1/04/16 to<br>30/06/16 | 1/07/16 to<br>30/09/16 | 1/10/16 to<br>31/12/16 | 1/01/17 to<br>31/03/17 | 1/04/17 to<br>30/06/17 |
|-------------------------|--------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|
| China, Peoples          | 25th percentile          | 1                      | 1                      | 1                      | 1                      | 2                      |
| Republic of (excl SARs) | 50th percentile (Median) | 3                      | 2                      | 2                      | 2                      | 3                      |
| <i>Or</i> (13)          | 75th percentile          | 4                      | 4                      | 5                      | 4                      | 6                      |
| India                   | 25th percentile          | 3                      | 7                      | 14                     | 15                     | 17                     |
|                         | 50th percentile (Median) | 7                      | 11                     | 18                     | 20                     | 29                     |
|                         | 75th percentile          | 12                     | 15                     | 23                     | 26                     | 35                     |
| Indonesia               | 25th percentile          | 3                      | 4                      | 3                      | 2                      | 2                      |
|                         | 50th percentile (Median) | 5                      | 6                      | 5                      | 5                      | 5                      |
|                         | 75th percentile          | 7                      | 8                      | 7                      | 7                      | 7                      |
| Philippines             | 25th percentile          | 8                      | 8                      | 2                      | 1                      | 4                      |
|                         | 50th percentile (Median) | 27                     | 14                     | 6                      | 3                      | 7                      |
|                         | 75th percentile          | 35                     | 21                     | 10                     | 6                      | 13                     |
| Vietnam                 | 25th percentile          | 9                      | 6                      | 7                      | 9                      | 14                     |
|                         | 50th percentile (Median) | 11                     | 8                      | 9                      | 13                     | 17                     |
|                         | 75th percentile          | 13                     | 11                     | 12                     | 16                     | 21                     |
| Thailand                | 25th percentile          | 12                     | 11                     | 4                      | 4                      | 3                      |
|                         | 50th percentile (Median) | 14                     | 13                     | 6                      | 6                      | 5                      |
|                         | 75th percentile          | 16                     | 14                     | 8                      | 7                      | 7                      |
| Brazil                  | 25th percentile          | 0                      | 0                      | 0                      | 0                      | 0                      |
|                         | 50th percentile (Median) | 1                      | 0                      | 3                      | 0                      | 3                      |
|                         | 75th percentile          | 7                      | 10                     | 16                     | 9                      | 10                     |
| South Africa            | 25th percentile          | 9                      | 20                     | 21                     | 19                     | 11                     |
|                         | 50th percentile (Median) | 15                     | 23                     | 27                     | 26                     | 15                     |
|                         | 75th percentile          | 20                     | 28                     | 33                     | 32                     | 22                     |
| Sri Lanka               | 25th percentile          | 4                      | 5                      | 6                      | 9                      | 7                      |
|                         | 50th percentile (Median) | 7                      | 8                      | 8                      | 12                     | 14                     |
|                         | 75th percentile          | 12                     | 11                     | 13                     | 16                     | 21                     |
| Fiji                    | 25th percentile          | 11                     | 13                     | 11                     | 6                      | 5                      |
|                         | 50th percentile (Median) | 14                     | 15                     | 14                     | 9                      | 9                      |
|                         | 75th percentile          | 18                     | 20                     | 19                     | 14                     | 17                     |
| Other countries         | 25th percentile          | 2                      | 3                      | 4                      | 3                      | 3                      |
|                         | 50th percentile (Median) | 10                     | 11                     | 13                     | 13                     | 10                     |
|                         | 75th percentile          | 20                     | 20                     | 25                     | 29                     | 25                     |
| All                     | 25th percentile          | 2                      | 1                      | 2                      | 1                      | 2                      |
|                         | 50th percentile (Median) | 4                      | 5                      | 5                      | 4                      | 5                      |
|                         | 75th percentile          | 10                     | 12                     | 14                     | 12                     | 14                     |

### 4 Processing times

4.02 Processing time (in calendar days) for Business Visitor visa applications granted in the 3 month period between 1 April 2017 and 30 June 2017 by citizenship country - comparison with previous four periods

| Citizenship country        | Percentile               | 1/04/16 to<br>30/06/16 | 1/07/16 to<br>30/09/16 | 1/10/16 to<br>31/12/16 | 1/01/17 to<br>31/03/17 | 1/04/17 to<br>30/06/17 |
|----------------------------|--------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|
| China, Peoples             | 25th percentile          | 1                      | 1                      | 1                      | 0                      | 1                      |
| Republic of (excl<br>SARs) | 50th percentile (Median) | 3                      | 2                      | 2                      | 1                      | 3                      |
| 0/11(3)                    | 75th percentile          | 5                      | 4                      | 5                      | 3                      | 5                      |
| India                      | 25th percentile          | 1                      | 1                      | 1                      | 2                      | 3                      |
|                            | 50th percentile (Median) | 4                      | 5                      | 7                      | 7                      | 10                     |
|                            | 75th percentile          | 7                      | 8                      | 13                     | 14                     | 15                     |
| Korea, South               | 25th percentile          | 0                      | 0                      | 0                      | 0                      | 0                      |
|                            | 50th percentile (Median) | 1                      | 3                      | 0                      | 0                      | 1                      |
|                            | 75th percentile          | 3                      | 15                     | 1                      | 1                      | 4                      |
| Singapore                  | 25th percentile          | 1                      | 1                      | 0                      | 0                      | 0                      |
|                            | 50th percentile (Median) | 2                      | 3                      | 0                      | 0                      | 1                      |
|                            | 75th percentile          | 4                      | 6                      | 2                      | 3                      | 4                      |
| Indonesia                  | 25th percentile          | 0                      | 0                      | 0                      | 0                      | 0                      |
|                            | 50th percentile (Median) | 1                      | 1                      | 1                      | 1                      | 1                      |
|                            | 75th percentile          | 3                      | 3                      | 1                      | 3                      | 3                      |
| Philippines                | 25th percentile          | 4                      | 4                      | 1                      | 1                      | 1                      |
|                            | 50th percentile (Median) | 7                      | 7                      | 3                      | 2                      | 4                      |
|                            | 75th percentile          | 11                     | 11                     | 7                      | 5                      | 7                      |
| Vietnam                    | 25th percentile          | 1                      | 2                      | 1                      | 1                      | 3                      |
|                            | 50th percentile (Median) | 6                      | 3                      | 5                      | 3                      | 6                      |
|                            | 75th percentile          | 8                      | 10                     | 6                      | 7                      | 8                      |
| Thailand                   | 25th percentile          | 4                      | 4                      | 0                      | 1                      | 1                      |
|                            | 50th percentile (Median) | 7                      | 8                      | 2                      | 3                      | 2                      |
|                            | 75th percentile          | 10                     | 10                     | 5                      | 5                      | 4                      |
| Japan                      | 25th percentile          | 1                      | 0                      | 0                      | 0                      | 0                      |
|                            | 50th percentile (Median) | 1                      | 1                      | 0                      | 0                      | 0                      |
|                            | 75th percentile          | 5                      | 5                      | 1                      | 2                      | 1                      |
| Malaysia                   | 25th percentile          | 0                      | 0                      | 0                      | 0                      | 0                      |
|                            | 50th percentile (Median) | 1                      | 2                      | 0                      | 0                      | 0                      |
|                            | 75th percentile          | 6                      | 12                     | 2                      | 1                      | 1                      |
| Other countries            | 25th percentile          | 1                      | 2                      | 1                      | 1                      | 1                      |
|                            | 50th percentile (Median) | 5                      | 7                      | 5                      | 4                      | 5                      |
|                            | 75th percentile          | 13                     | 14                     | 14                     | 13                     | 13                     |
| All                        | 25th percentile          | 1                      | 1                      | 1                      | 0                      | 1                      |
|                            | 50th percentile (Median) | 3                      | 3                      | 2                      | 1                      | 3                      |
|                            | 75th percentile          | 7                      | 8                      | 6                      | 5                      | 7                      |



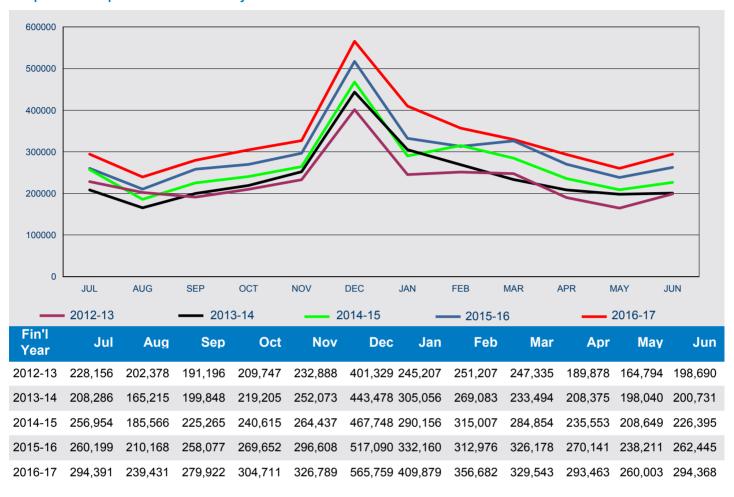
## 5 Applications on hand

### 5 Applications on hand

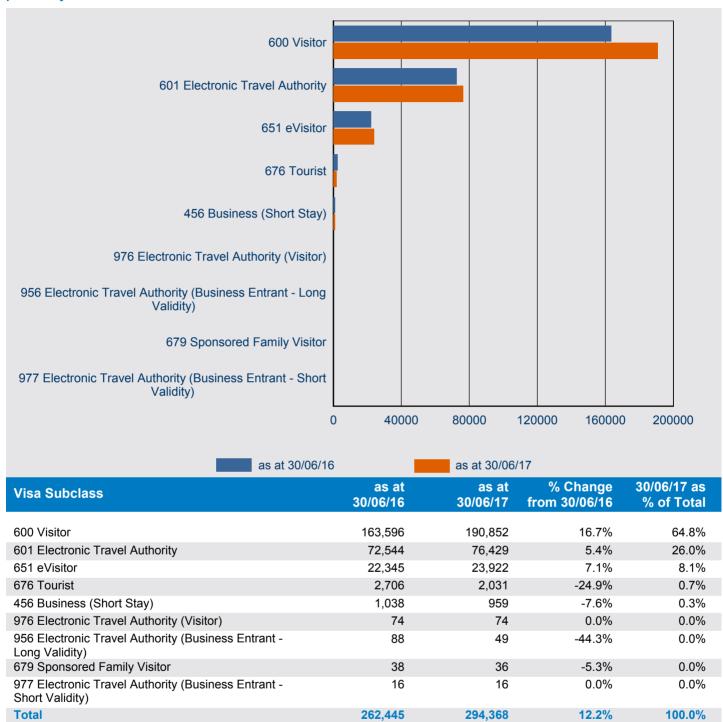
5.01 Number of Visitor visa applications on hand at 30 June 2017 by visa group - comparison with previous four periods

| Visa Group         | On hand at 30/06/16 |        |        | On hand at 31/03/17 | On hand at 30/06/17 |
|--------------------|---------------------|--------|--------|---------------------|---------------------|
| Tourism            |                     |        |        |                     |                     |
| Tourist Visitor    | 48 918              | 49 023 | 62 397 | 58 570              | 68 955              |
| ETA Tourist        | 47                  | 30     | 40     | 50                  | 50                  |
| eVisitor Tourist   | 1 785               | 3 304  | 3 880  | 3 356               | 2 378               |
| Sponsored Tourist  | 4 496               | 4 421  | 3 593  | 3 381               | 3 837               |
| sub total Tourism  | 55 246              | 56 778 | 69 910 | 65 357              | 75 220              |
| Business           |                     |        |        |                     |                     |
| Business Visitor   | 6 886               | 6 418  | 6 308  | 8 283               | 8 719               |
| ETA Business       | 6                   | 5      | < 5    | < 5                 | < 5                 |
| eVisitor Business  | 199                 | 336    | 293    | 340                 | 300                 |
| Sponsored Business | 0                   | 0      | 0      | 0                   | 0                   |
| sub total Business | 7 091               | 6 759  | 6 604  | 8 626               | 9 022               |
| Total              | 62 337              | 63 537 | 76 514 | 73 983              | 84 242              |

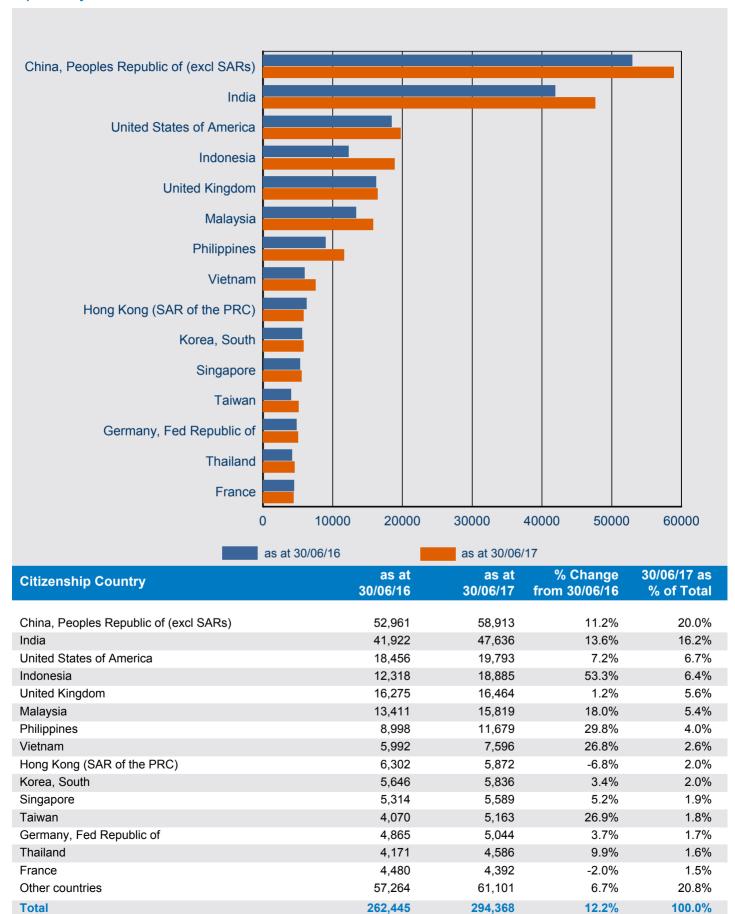
6.01 Number of Visitor visa holders in Australia at the end of each month in 2016-17 to 30 June 2017 by month - comparison with previous four financial years



6.02 Number of Visitor visa holders in Australia as at 30 June 2017 by visa subclass - comparison with same date in previous year



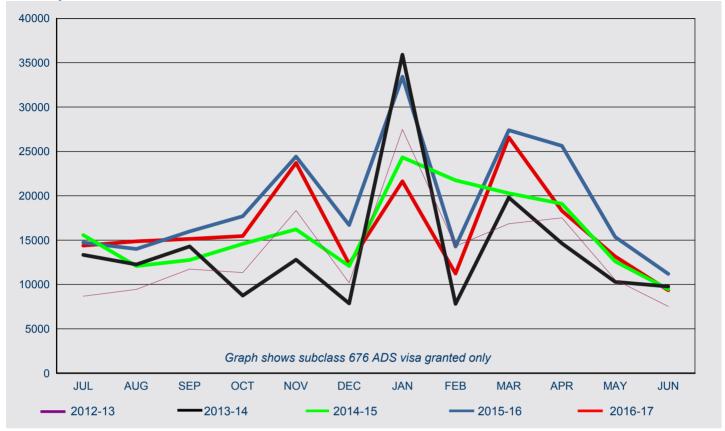
6.03 Number of Visitor visa holders in Australia as at 30 June 2017 by citizenship country - comparison with same period in previous year



# 7 Approved Destination Status (ADS)

### 7 Approved Destination Status (ADS)

7.01 Number of subclass 676 and subclass 600 visa applications granted in 2016-17 to 30 June 2017 under the tourism stream where the citizenship country is Peoples Republic of China (PRC) by visa type - comparison with previous four financial years



### subclass 676/600 ADS for PRC

| <b>FY Granted</b> | Jul    | Aug    | Sep    | Oct    | Nov    | Dec    | Jan    | Feb    | Mar    | Apr    | May    | Jun    | Total   |
|-------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|---------|
| 2012-13           | 8,673  | 9,445  | 11,728 | 11,340 | 18,336 | 10,181 | 27,492 | 14,305 | 16,839 | 17,511 | 10,522 | 7,522  | 163,894 |
| 2013-14           | 13,343 | 12,258 | 14,287 | 8,737  | 12,795 | 7,865  | 35,916 | 7,816  | 19,793 | 14,628 | 10,284 | 9,775  | 167,497 |
| 2014-15           | 15,572 | 12,077 | 12,765 | 14,571 | 16,207 | 12,068 | 24,333 | 21,748 | 20,278 | 19,093 | 12,603 | 9,470  | 190,785 |
| 2015-16           | 14,722 | 13,995 | 15,980 | 17,690 | 24,426 | 16,703 | 33,421 | 14,277 | 27,402 | 25,628 | 15,359 | 11,201 | 230,804 |
| 2016-17           | 14,378 | 14,864 | 15,132 | 15,464 | 23,708 | 12,308 | 21,640 | 11,235 | 26,580 | 18,297 | 13,158 | 9,333  | 196,097 |

### subclass 676/600 non-ADS for PRC

| <b>FY Granted</b> | Jul    | Aug    | Sep    | Oct    | Nov    | Dec    | Jan    | Feb    | Mar    | Apr    | May    | Jun    | Total   |
|-------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|---------|
| 2012-13           | 18,909 | 18,262 | 17,626 | 15,108 | 20,473 | 19,731 | 33,006 | 10,615 | 14,937 | 15,153 | 16,277 | 20,550 | 220,647 |
| 2013-14           | 26,512 | 23,118 | 20,302 | 20,141 | 29,628 | 35,135 | 41,988 | 12,995 | 22,790 | 20,227 | 24,292 | 28,886 | 306,014 |
| 2014-15           | 33,023 | 24,364 | 29,732 | 29,598 | 37,201 | 43,101 | 53,650 | 22,572 | 24,934 | 25,713 | 28,572 | 36,355 | 388,815 |
| 2015-16           | 41,055 | 34,315 | 36,120 | 36,635 | 49,431 | 59,217 | 59,720 | 22,939 | 37,298 | 34,892 | 38,764 | 46,681 | 497,067 |
| 2016-17           | 49,051 | 43,663 | 43,623 | 38,281 | 61,463 | 72,071 | 57,882 | 31,006 | 51,510 | 37,660 | 47,778 | 63,316 | 597,304 |

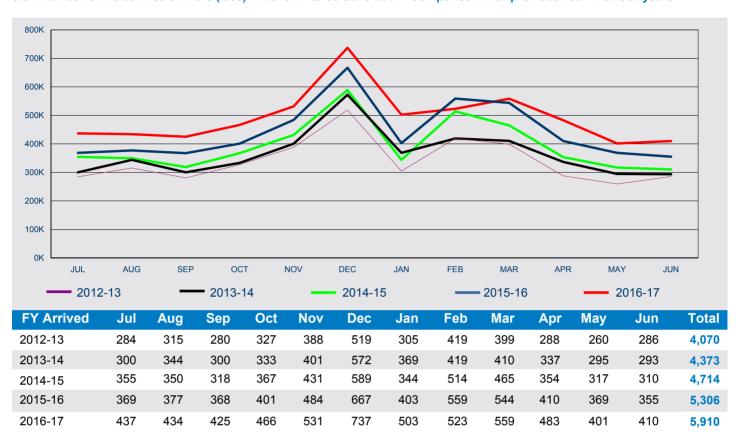
### Total subclass 676/600 for PRC

| <b>FY Granted</b> | Jul    | Aug    | Sep    | Oct    | Nov    | Dec    | Jan    | Feb    | Mar    | Apr    | May    | Jun    |         |
|-------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|---------|
| 2012-13           | 27,582 | 27,707 | 29,354 | 26,448 | 38,809 | 29,912 | 60,498 | 24,920 | 31,776 | 32,664 | 26,799 | 28,072 | 384,541 |
| 2013-14           | 39,855 | 35,376 | 34,589 | 28,878 | 42,423 | 43,000 | 77,904 | 20,811 | 42,583 | 34,855 | 34,576 | 38,661 | 473,511 |
| 2014-15           | 48,595 | 36,441 | 42,497 | 44,169 | 53,408 | 55,169 | 77,983 | 44,320 | 45,212 | 44,806 | 41,175 | 45,825 | 579,600 |
| 2015-16           | 55,777 | 48,310 | 52,100 | 54,325 | 73,857 | 75,920 | 93,141 | 37,216 | 64,700 | 60,520 | 54,123 | 57,882 | 727,871 |
| 2016-17           | 63,429 | 58,527 | 58,755 | 53,745 | 85,171 | 84,379 | 79,522 | 42,241 | 78,090 | 55,957 | 60,936 | 72,649 | 793,401 |

### 8 Arrivals

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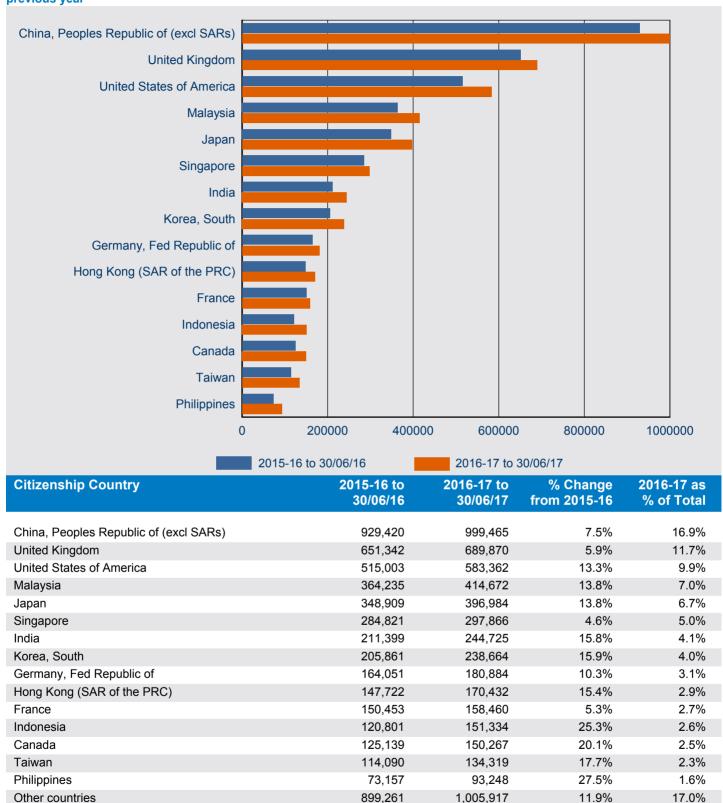
### 8.01 Number of Visitor visa arrivals ('000) in 2016-17 to 30 June 2017 - comparison with previous four financial years



### 8 Arrivals

**Total** 

8.02 Number of Visitor visa arrivals in 2016-17 to 30 June 2017 by citizenship country - comparison with same period in previous year



5,305,664

11.4%

100.0%

5,910,469

