



Australian Government  
Department of Immigration  
and Border Protection

# Visitor visa programme quarterly report

Quarter ending at 30 June 2014





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## About this report

This report provides quarterly data about the Visitor visa programme administered by the Department of Immigration and Border Protection (the department). The report has been produced to assist tourism industry stakeholders and policymakers.

It is expected that this report will be further developed over time to increase and improve information sharing about the Visitor visa programme.

Data is sourced from several departmental visa processing and recording systems. Data can be dynamic and there can be delays in transmission of information from the department's global operations. Variations in figures between this report and previous reports can occur. Due to these issues, figures for the current financial year should always be considered provisional.

For privacy reasons < 5 has been used where a number in a table is between 1 and 4.

Further data about the Visitor visa programme, including the report and Visitor visa grants by subclass and citizenship from the 2005-06 to the 2012-13 financial year is available at the department's website at [www.immi.gov.au/media/statistics/visitor](http://www.immi.gov.au/media/statistics/visitor)

Further information about the Visitor visa programme is available at [www.immi.gov.au/visitors](http://www.immi.gov.au/visitors)

## Enquiries

Any comments or enquiries concerning this report should be sent to [visa.reporting@immi.gov.au](mailto:visa.reporting@immi.gov.au) quoting Report Id BR0112.

## Definition of terms

Applicant type:	Under the Migration Regulations 1994 (the Regulations), there are two types of applicants. These are primary applicants and secondary applicants.
Approved Destination Status (ADS):	This scheme facilitates the travel of organised tour groups from the People's Republic of China (PRC) to Australia by approved travel agents. Tourists under the ADS scheme are granted a subcategory of the Visitor (subclass 600) tourist stream visa and do not require a visa label.
Auto grant:	An automated process by which an electronic visa application is checked against security and immigration risk business rules and, if the automated checks are satisfied, the visa is granted, often within minutes after lodgement. Electronic applications which do not satisfy automated checks are referred for manual assessment by a visa processing officer.
Citizenship country:	The country of citizenship of the visa applicant or visa holder. Where a visa applicant or visa holder has more than one citizenship country, either the citizenship of the travel document or the citizenship nominated by the visa applicant is used.
Decided:	The term used for counts of decisions. See below for definition of "decisions".
Decisions:	An outcome where a decision-maker (including system-generated decision-making) grants or refuses a visa or sponsorship application.
eLodged:	Visa application lodged electronically, by eligible passport holders, via the departmental website. Visas that can be eLodged are the eVisitor (subclass 651) visa and the Visitor (subclass 600) visa (also known as the e600).
ETA:	Electronic Travel Authority. An electronic visa available to citizens from low risk countries. The term "low risk" applies to countries which issue ETA eligible passports. A list of these can be found on the department's website.
Granted:	Unless otherwise specified, the number of visas granted includes primary and review grants.
Lodged:	Lodged is the count of paper applications receipted in a departmental office or submitted electronically.
Offshore:	In this report, the term refers to the location of the client at the time of lodging the application.
On hand:	A visa application, nomination or sponsorship that has not been finalised.
Onshore:	In this report, refers to the location of the client at the time the application was lodged. An onshore applicant may already hold a visa of the same kind or may be applying for another type of visa.
Visa applicant:	Used to refer to clients applying for a visa. Unless otherwise specified, the term covers both primary and secondary applicants.
Visa holders in Australia:	The number of visa holders lawfully in Australia. This is not a count of all valid visas, as a number of visa holders may be outside Australia on the snapshot date.

## How to read this report

On 23 March 2013 significant changes were made to Visitor visas as part of the Australian Government's Visa Simplification and Deregulation project. These changes have been summarised in the tables below where relevant visas have been combined into Tourist and Business groups.

Visitor – Tourist visas	Tourist Group
ETA (Visitor) (Subclass 976) <b>and</b> ETA (Subclass 601 – Tourist)	ETA Tourist
Tourist (Subclass 676), Visitor (Subclass 600) Tourist stream <b>and</b> Visitor (Subclass 600) ADS	Tourist Visitor
Sponsored Family Visitor visa (Subclass 679) <b>and</b> Visitor (Subclass 600) Sponsored Family stream visa	Sponsored Tourist
eVisitor (Subclass 651 - Tourist Entrant)	eVisitor Tourist

Visitor - Business visas	Business Group
ETA (Business – Long Validity) (Subclass 956), ETA (Business – Short Validity) (Subclass 977) <b>and</b> ETA (Subclass 601 - Business)	ETA Business
Business (Short Stay) (Subclass 456) <b>and</b> Visitor (Subclass 600) Business Visitor stream	Business Visitor
Superyacht crew (Subclass 488) <b>and</b> Sponsored Business visitor (Short Stay) (Subclass 459) visa	Sponsored Business
eVisitor (Subclass 651 - Business Entrant)	eVisitor Business

### Notes

- **ETA Business** - Clients who previously lodged ETA (Business - Long Validity) (subclass 956) visa applications and (Business - Short Validity) (subclass 977) visa applications are now lodging ETA (subclass 601 - Business) visa applications. A small percentage of these clients may now be lodging Temporary Work (Short Stay Activity) (subclass 400) visas, which is not covered in this report.
- **Business Visitor** - Clients who previously lodged Business (Short Stay) (subclass 456) visa applications are now lodging Visitor (subclass 600) Business Visitor stream visa applications. A small percentage of these clients may now be lodging Temporary Work (Short Stay Activity) (subclass 400) visas, which is not covered in this report.
- **Sponsored Business** - Clients who previously lodged Superyacht crew (Subclass 488) and Sponsored Business visitor (Short Stay) (Subclass 459) visas may now be lodging Visitor (Subclass 600) Business Visitor stream applications and other temporary visas not covered in this report.

## Background to the Visitor visa programme

The Visitor visa programme can be divided into two categories, Tourism and Business. Tourism may include a holiday or recreation, or visiting family and friends. The Business category allows business people to undertake business visitor activities. This may include attending meetings, conferences, site visits and exploring business opportunities. The visa holder cannot engage in work in Australia.

The Visitor visa programme is made up of three subclasses the ETA (Subclass 601), eVisitor (Subclass 651) and Visitor (Subclass 600) visa. The Visitor (Subclass 600) visa has four streams, the Tourist stream, the Sponsored Family stream, the Business Visitor stream and the Approved Destination Status stream. The below table outlines the activities allowed by each subclass and stream, and the location of the client at time of lodgement.

Subclass	Tourism	Business Visitor	Onshore/Offshore
601 – Electronic Travel Authority	✓	✓	Offshore
651 - eVisitor	✓	✓	Offshore
600 – Tourist stream	✓		Both
600 – Business Visitor stream		✓	Offshore
600 – Sponsored Family stream	✓		Offshore
600 – Approved Destination Status stream	✓		Offshore

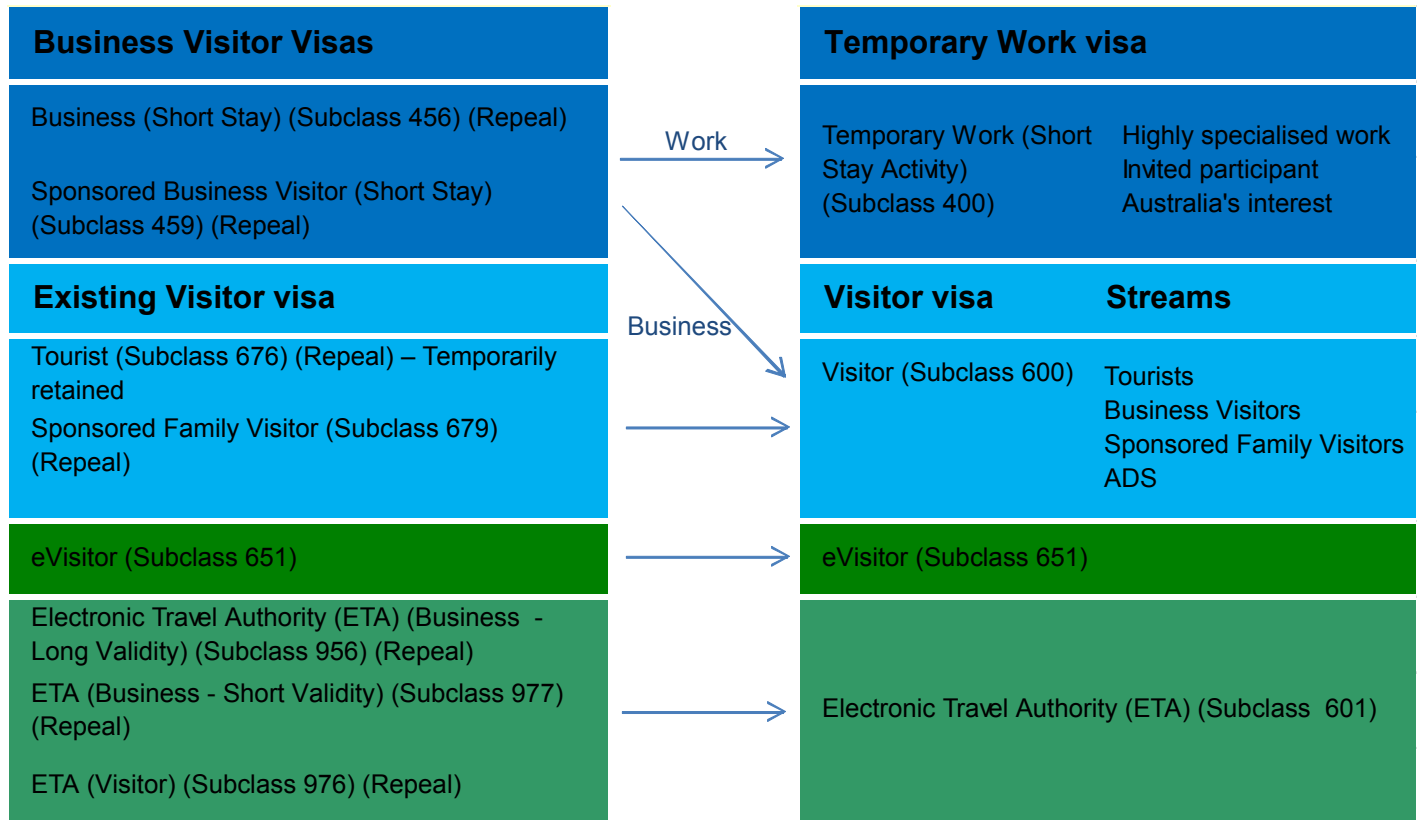
On 23 March 2013 the following significant changes were made to Visitor visas as part of the Australian Government's Visa Simplification and Deregulation project:

- The Tourist (Subclass 676) was replaced by the Visitor (Subclass 600) Tourist stream visa. The online Tourist (Subclass 676) visa has been temporarily retained pending implementation of an online Visitor (Subclass 600) visa.
- The Sponsored Family Visitor visa (Subclass 679) was repealed and replaced by the Visitor (subclass 600) Sponsored Family stream visa.
- The ETA (Visitor) (Subclass 976) was repealed and replaced by the ETA (Subclass 601).
- The Business (Short Stay) (Subclass 456) visa was repealed and replaced by the Visitor (Subclass 600) Business Visitor stream visa.
- The Sponsored Business visitor (Short Stay) visa (Subclass 459) was repealed and replaced by the Visitor (Subclass 600) Business Visitor stream visa.
- The Electronic Travel Authority (Business - Short Validity) (Subclass 977) was repealed and replaced by the Electronic Travel Authority (Subclass 601).
- The Electronic Travel Authority (Business - Long Validity) (Subclass 956) was repealed and replaced by the Electronic Travel Authority (Subclass 601).

As part of these changes work rights previously permitted in Business Visitor visa were moved to a new dedicated visa, the Temporary Work (Short Stay Activity) (Subclass 400) visa. The new Business Visitor visas introduced on 23 March 2013 enable business visitors to undertake business visitor activities, including making general business and employment enquiries, attending conferences, negotiating and reviewing business contracts and making official government to government visits. A summary of the Visitor visa framework changes is provided in the table below. Visas granted before this date remain valid for use until they expire.



## Background to the Visitor visa programme - continued



## Background to the Visitor visa programme - continued

### Eligible Passports for Electronic Lodgement of Visitor Visa Applications

Country	ETA 601	Visitor e600	eVisitor 651
Algeria		✓	
Andorra	✓	✓	✓
Austria	✓	✓	✓
Bahrain		✓	
Belarus		✓	
Belgium	✓	✓	✓
Brazil		✓	
Brunei	✓	✓	
Bulgaria		✓	✓
Canada	✓	✓	
Chile		✓	
Croatia		✓	✓
Cyprus		✓	✓
Czech Republic		✓	✓
Denmark	✓	✓	✓
Egypt		✓	
Estonia		✓	✓
Finland	✓	✓	✓
France	✓	✓	✓
Germany	✓	✓	✓
Greece	✓	✓	✓
Hong Kong	✓	✓	
Hungary		✓	✓
Iceland	✓	✓	✓
Ireland	✓	✓	✓
Israel		✓	
Italy	✓	✓	✓
Japan	✓	✓	
Kazakhstan		✓	
Kuwait		✓	
Latvia		✓	✓
Libya		✓	
Liechtenstein	✓	✓	✓
Lithuania		✓	✓
Luxembourg	✓	✓	✓
Macedonia (FYROM)		✓	
Malaysia	✓	✓	
Maldives		✓	
Malta	✓	✓	✓
Micronesia, Federated States Of		✓	
Moldova		✓	

## Background to the Visitor visa programme - continued

### Eligible Passports for Electronic Lodgement of Visitor Visa Applications

Country	ETA 601	Visitor e600	eVisitor 651
Monaco	✓	✓	✓
Montenegro		✓	
Morocco		✓	
Nauru		✓	
Netherlands	✓	✓	✓
Norway	✓	✓	✓
Oman		✓	
Papua New Guinea		✓	
Poland		✓	✓
Portugal	✓	✓	✓
Qatar		✓	
Romania		✓	✓
San Marino	✓	✓	✓
Saudi Arabia		✓	
Serbia		✓	
Singapore	✓	✓	
Slovakia		✓	✓
Slovenia		✓	✓
South Korea	✓	✓	
Spain	✓	✓	✓
Sudan, Republic of		✓	
Sweden	✓	✓	✓
Switzerland	✓	✓	✓
Taiwan	✓	✓	
Tunisia		✓	
Turkey		✓	
Ukraine		✓	
United Arab Emirates		✓	
United Kingdom (BNO)	✓		
United Kingdom (British Citizens)	✓	✓	✓
United States of America	✓	✓	
Vatican City	✓	✓	✓

# Background to the Visitor visa programme - continued

## Family members

Since 23 March 2013, all accompanying family members must lodge separate Visitor visa applications including children younger than 18 years of age who are included on their parents passport. Sponsors of Visitor (subclass 600) Sponsored Family stream visa applicants must include all visiting family members on the sponsorship form.

Family members who are accompanying Business Visitors and are not themselves intending to engage in business visitor activities while in Australia should apply for the Visitor (subclass 600) Tourist stream visa.

## Visa requirements

To be eligible for a Visitor visa, the applicant genuinely intends to stay temporarily in Australia for the purpose for which the visa is granted (for tourism or business visitor purposes).

Applicants must also meet certain health and character requirements, and may be asked to undergo a health examination, and/or provide police certificates for each country they have lived in for 12 months or more over the last ten years since turning 16.

In order to meet the financial requirements for the grant of a Visitor visa, applicants must be able to demonstrate that they have access to adequate means to support themselves (and their family where relevant) during their stay in Australia, including health insurance where required. They may be asked to provide evidence of their adequate means of support.

## Ability to work

Work on a Tourist (Subclass 676), Sponsored Family Visitor (Subclass 679) and Visitor (Subclass 600) Tourist, Sponsored Family and Business Visitor stream visas is not permitted. This is enforced by a mandatory “no work” condition imposed on all Tourist and Sponsored Family stream visas. Work on a Business Visitor visa applied for before 23 March 2013 is permitted in very limited circumstances where the work is non-ongoing (no more than six weeks for the validity of the visa) and highly skilled in nature. Business Visitor visas applied for since 23 March 2013 can undertake business visitor activities but not otherwise work. Business visitor activities include making general business enquiries, attending conferences and contractual negotiations and making government to government visits.

Where a person is found to be working in breach of their visa conditions, they may face visa cancellation and be subject to an exclusion period.

## Ability to study

Tourist (Subclass 676), Sponsored Family Visitor (Subclass 679) and Visitor (subclass 600) Tourist, Sponsored Family and Business Visitor stream visa holders may study for up to three months. This may be an award or non-award course, however, the entire course must not be longer than 3 months in duration.

## Volunteering

Tourist and Visitor visa holders may be able to work as a volunteer where the work is genuinely voluntary and no remuneration is received in return for the activities.

# Background to the Visitor visa programme - continued

## Extending stay

Visitor visas cannot be 'extended'. However, Visitor visa holders may extend their stay in Australia by applying for another visa, such as a Visitor (Subclass 600) Tourist stream visa, at least two weeks before their current visa expires. It is not possible to apply for other Visitor visas in Australia.

An additional visa may be granted if the applicant has complied with the conditions of their previous visa, meets all eligibility criteria for this visa, and does not have a 'No further stay' condition on their current visa.

## Visa refusals

A decision to refuse a Visitor visa application is made when the delegate of the Minister for Immigration and Border Protection is not satisfied that the applicant meets the legal criteria for grant of a visa. When refusing a visa application, the Department provides an applicant, or their agent, with a written decision record that sets out the reason for the decision and any review rights.

Reasons for refusal of Visitor visa applications may include:

- failure to meet financial, health or character requirements; and/or
- failure to satisfy the department that the applicant is a genuine visitor.

## Processing standards

The Department aims to finalise 75 per cent of Visitor visa applications within the following timeframes:

- for non-sponsored visitors where the application is lodged onshore - one working day for low risk applicants and one week for high risk applicants;
- for non-sponsored visitors where the application is lodged offshore - one working day for low risk applicants and one month for high risk applicants;
- for sponsored visitors (all sponsored visitor applications are lodged onshore) - 1.5 months.

The processing service standard applies where all documents are submitted with the application form. The process may be delayed if applications are incomplete or if additional information is required, including health examination and/or character checks.

Note: Low risk refers to persons holding Electronic Travel Authority (ETA) eligible passports, and high risk refers to persons who are not ETA eligible.

## Recent key initiatives

- As at 9 May 2014, passport holders from 124 countries or regions are eligible to lodge an application for the Visitor (Subclass 600) visa online. Further expansion of online lodgement is being managed as part of a phased global rollout.
- The Department has continued to expand its network of Australian Visa Application Centres (AVACs), managed by Service Delivery Partners overseas, to provide better access and more service options to our offshore clients. New AVACs opened in Mumbai North, Jalandar and Pune, India in June 2014.

# Executive Summary

## Key Points

- There was a 7.7% increase in tourism Visitor visa applications in 2013-14 to 30 June 2014 (3 656 432) compared with the same period in 2013 (3 396 143). Growth in lodgements from citizens of China was up (20.8% to 496 679), Malaysia (up 26.6% to 254 726), Singapore (up 16.2% to 174 668) and India (up 16.4% to 139 553).
- China became the largest country for Visitor visa applications to Australia in 2013-14 with 574 895 visa application lodgements, up 14.3% on the same period in 2012-13 (503 061), ahead of the United Kingdom (551 281). 268 006 Visitor visa applications were lodged in 2013-14 by Malaysia, up 23.9% compared with the same period in 2012-2013 (216 387).
- 450 790 business Visitor visa applications were lodged in 2013-14. This was a 5.5% decrease compared with the same period in 2012-13 (477 170), and may be attributable to visitors wishing to undertake short term work, applying for the Temporary Work (Short Stay Activity) (Subclass 400) which is not covered in this report.
- The grant rate for Visitor visas for the quarter ending 30 June 2014 remained stable at 97.0% compared with 97.3% for the same quarter in 2012-2013.
- 167 497 Tourist visas were granted under the Approved Destination Status (ADS) scheme in 2013-14. This was a slight increase compared with 2012-2013 (163 894). 306 014 non-ADS Tourist visas were granted in 2013-14, a 38.7% increase on 2012-2013 (220 647).
- On 30 June 2014, there were 200 731 Visitor visa holders in Australia. This was a slight increase on the same period in 2012-2013 (198 690).

## 1 Applications lodged

China became the largest source country for visitors to Australia in 2013-14 with 574 895 lodgements surpassing the United Kingdom (551 281). There was a 23.9% increase in lodgements from Malaysia (268 006) compared with 2012-2013 (216 387).

3 656 432 tourism Visitor visa applications were lodged in 2013-14. This was a 7.7% increase compared with 2012-13 (3 396 143). This increase was driven by growth in lodgements by citizens of China (up 20.8% to 496 679), Malaysia (up 26.6% to 254 726), Singapore (up 16.2% to 174 668), India (up 16.4% to 139 553) and HKSAR of the PRC (up 19.5% to 96 386).

Business visitor applications declined in 2013-14 (450 790), by 5.5% compared with 477 170 in 2012-2013. This decline in business Visitor lodgements may be attributable to a downturn in the global economy and visitors wishing to undertake short term work, may have moved to the Temporary Work (Short Stay Activity) (Subclass 400), which is not covered in this report.

## 2 Visas granted

3 556 230 tourism Visitor visas were granted in 2013-14. This was a 8.2% increase compared with 2012-2013 (3 287 084) and reflects a combined increase in Tourist Visitor visa grants (up 11.1% from 931 504 to 1 035 210) and eVisitor Tourist visa grants (up 22.4% from 438 633 to 536 792).

434 024 business Visitor visas were granted in 2013-14. This was a 6.4% decrease compared with the same period in 2012-2013 (463 559) and may be attributable to a downturn in the global economy and visitors wishing to undertake short term work may have moved to the Temporary Work (Subclass 400) visa, which is not covered in this report.

20 277 Sponsored Tourist visas were granted in 2013-14. This was a 14.4% increase from 2012-2013 (17 732) and reflects an increase in lodgements and decisions as well as community engagement efforts to facilitate genuine visits.

## 3 Grant rates

The grant rate for Visitor visas for the quarter ending 30 June 2014 remained stable at 97.0%, compared with 97.3% for the same quarter in 2012-2013.

## 4 Processing times

During the quarter ending 30 June 2014, 75% of tourist Visitor visa applications (including Approved Destination Status (ADS) applications) were processed within 12 calendar days. This was a slight improvement on the quarter ending 30 June 2013, when 75% of Tourist Visitor visa applications were processed within 13 calendar days.

During the June quarter, 75% of business Visitor visa applications were processed within 7 calendar days. This is consistent with the quarter ending 30 June 2014

## Executive Summary - continued

where 75% of business Visitor visas were processed within 8 calendar days.

75% of Sponsored Tourist visa applications were processed within 44 calendar days in the June quarter. This compares with 36 calendar days in the same quarter in 2013.

Processing times may increase if applications are incomplete at time of application or if additional information is required, such as health examinations and character checks.

### 5 Applications on hand

On 30 June 2014, there were 46 011 Visitor visa applications on hand. This was a significant decrease over the 52 325 applications on hand on 30 June 2013.

To make sure that onshore applicants do not become unlawful when their existing visa expires, bridging visas are granted until a decision is made on their application.

### 6 Visa holders In Australia

On 30 June 2014, there were 200 731 Visitor visa holders in Australia. This was a slight increase on the number of Visitor visa holders in Australia on the same date in 2013 (198 690).

Visitor (Subclass 600) visa holders made up the largest cohort with 116 075 visa holders in Australia, followed by ETA (Subclass 601) with 65 105 visa holders and eVisitor (Subclass 651) with 19 489 visa holders in Australia.

The number of Visitor visa holders in Australia at any given time is influenced by a range of factors, including exchange rates, holiday periods, major events and a general increase in tourists from Asia (particularly China).

### 7 Approved Destination Status (ADS)

167 497 visas were granted under the ADS scheme in 2013-14. This was a slight increase compared with the same period in 2012-13, when 163 894 visas were granted under the ADS scheme.

ADS grants made up 35.4% of all Subclass 676/600 grants to Chinese tourists in 2013-14 a significant decrease on the same period in 2012-13 (42.6%). Independent travel by Chinese tourists continues to increase significantly however, with 306 014 non-ADS grants in 2013-14. This was a 38.7% increase on the same period in 2012-13 (220 647).

### 8 Arrivals data

In 2013-14, there were 4 372 951 arrivals on Visitor visas. This was a 7.4% increase on 2012-13 (4 070 110) and reflects increased arrivals from China (up 12.1% to 617 976), the United Kingdom (up 4.6% to 611 530),

Malaysia (up 27.4% to 300 762) and Singapore (up 20.5% to 235 991).

#### Note:

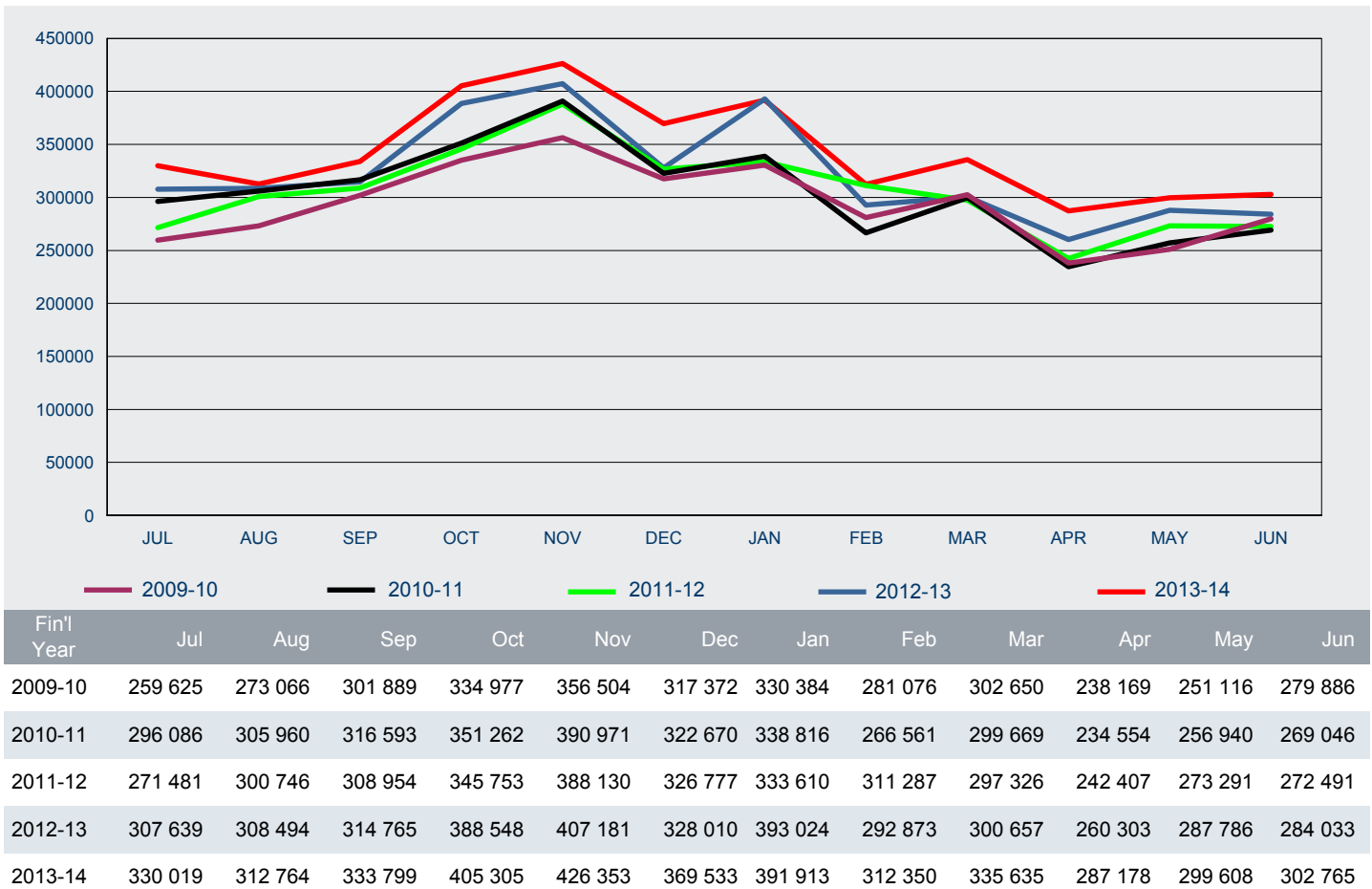
The structure of this report has been revised to better reflect the visa framework changes introduced in March 2013.



# 1 Lodged

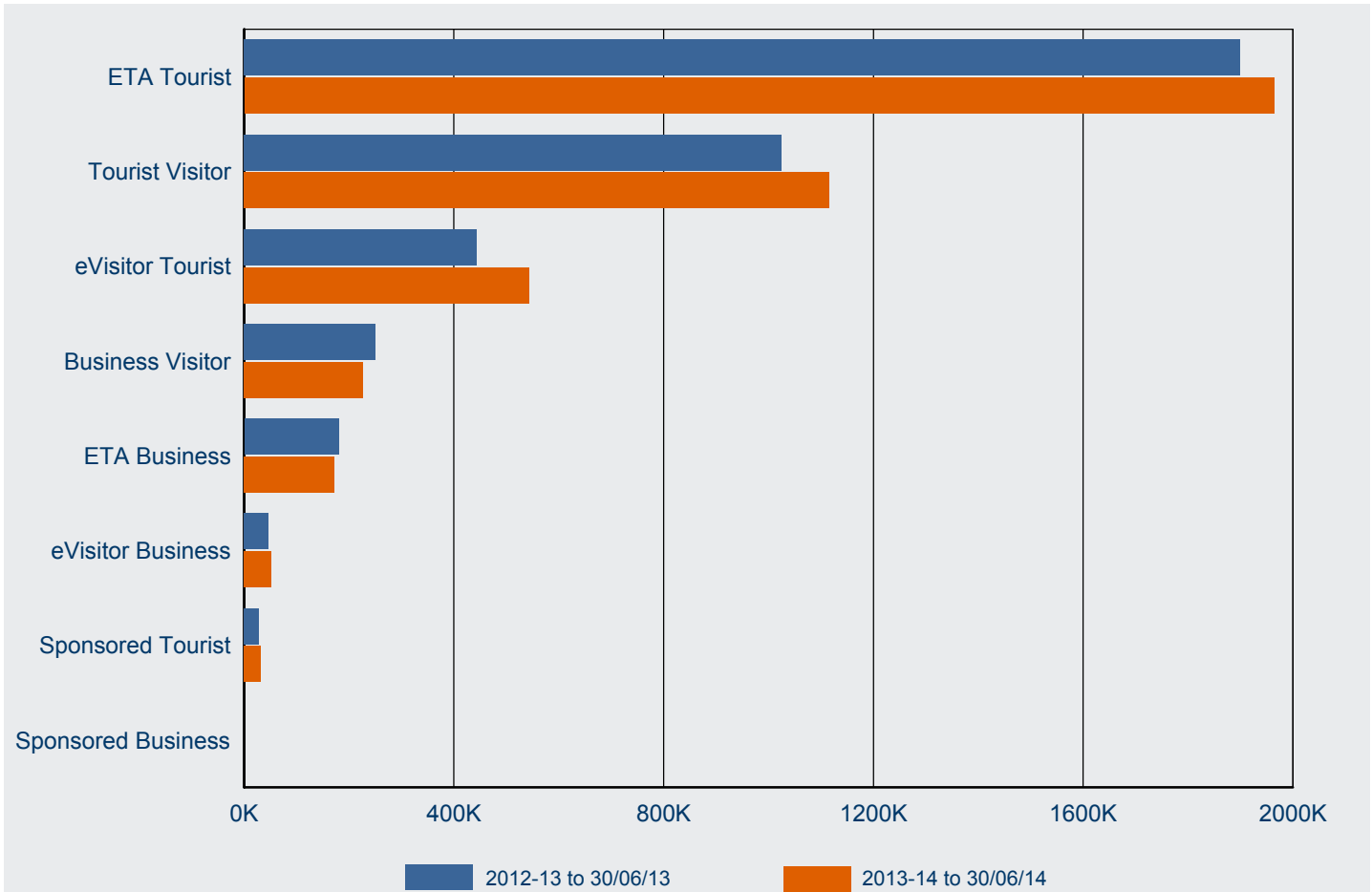
# 1 Lodged

1.01 Number of Visitor visa applications lodged in 2013-14 to 30 June 2014 by month - comparison with previous four financial years



# 1 Lodged

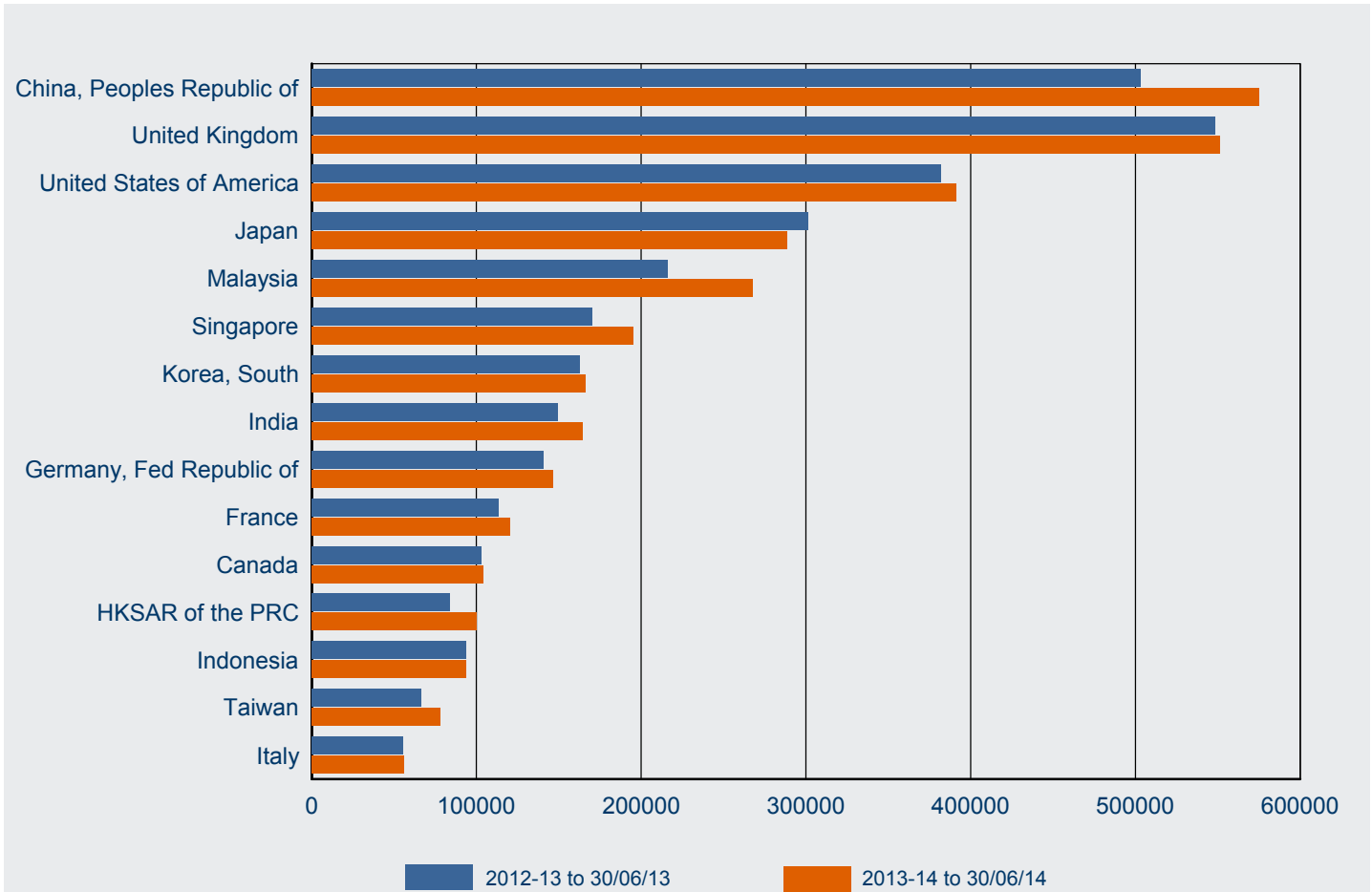
1.02 Number of Visitor visa applications lodged in 2013-14 to 30 June 2014 by visa group - comparison with same period in previous year



Visa Subclass	2012-13 to 30/06/13	2013-14 to 30/06/14	% Change from 2012-13	2013-14 as % of Total
ETA Tourist	1 899 489	1 964 274	3.4%	47.8%
Tourist Visitor	1 024 674	1 116 855	9.0%	27.2%
eVisitor Tourist	443 415	543 156	22.5%	13.2%
Business Visitor	249 946	226 636	-9.3%	5.5%
ETA Business	180 448	171 940	-4.7%	4.2%
eVisitor Business	46 659	52 214	11.9%	1.3%
Sponsored Tourist	28 565	32 147	12.5%	0.8%
Sponsored Business	117			
<b>Total</b>	<b>3 873 313</b>	<b>4 107 222</b>	<b>6.0%</b>	<b>100.0%</b>

# 1 Lodged

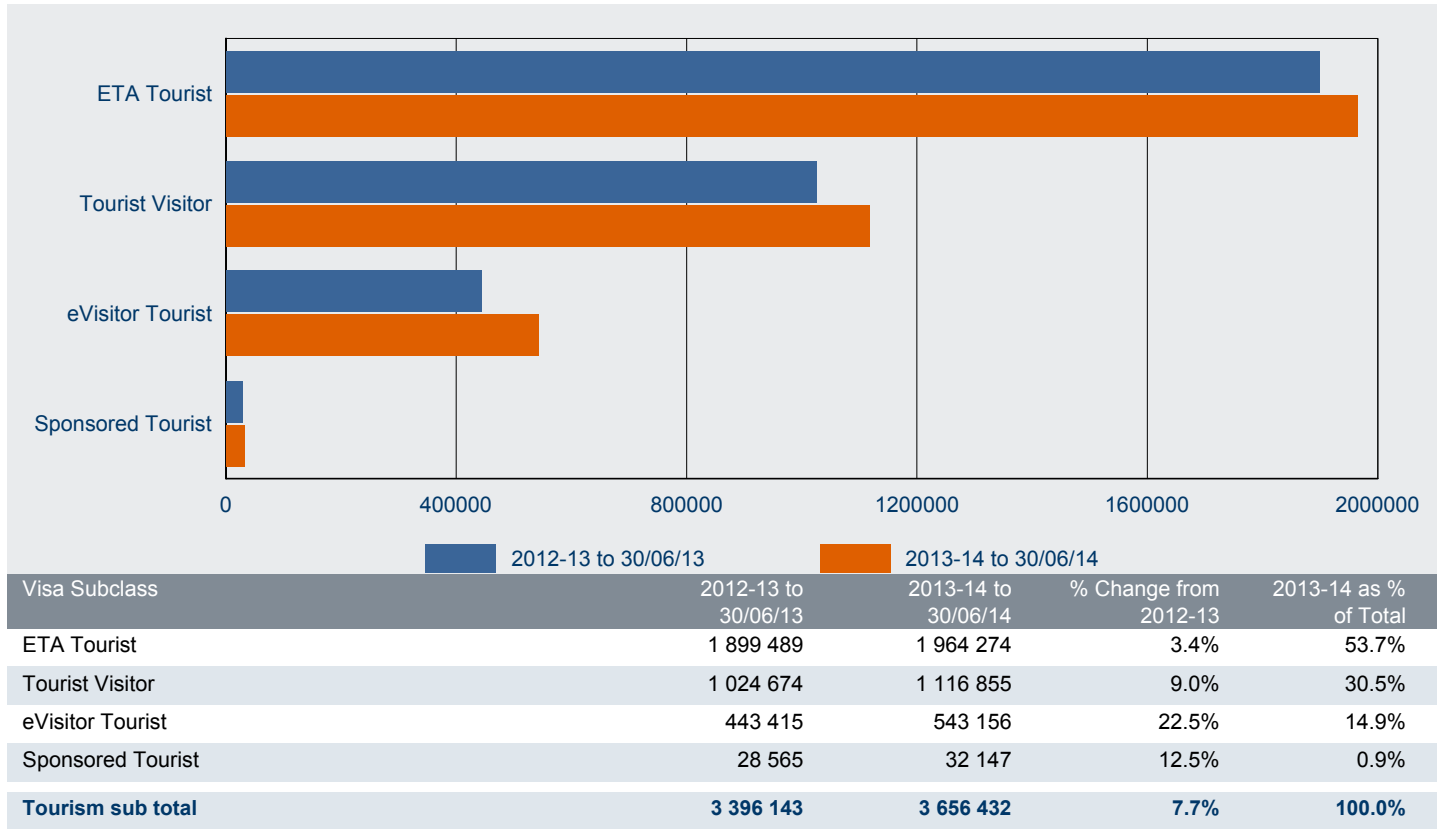
1.03 Number of Visitor visa applications lodged in 2013-14 to 30 June 2014 by citizenship country - comparison with same period in previous year



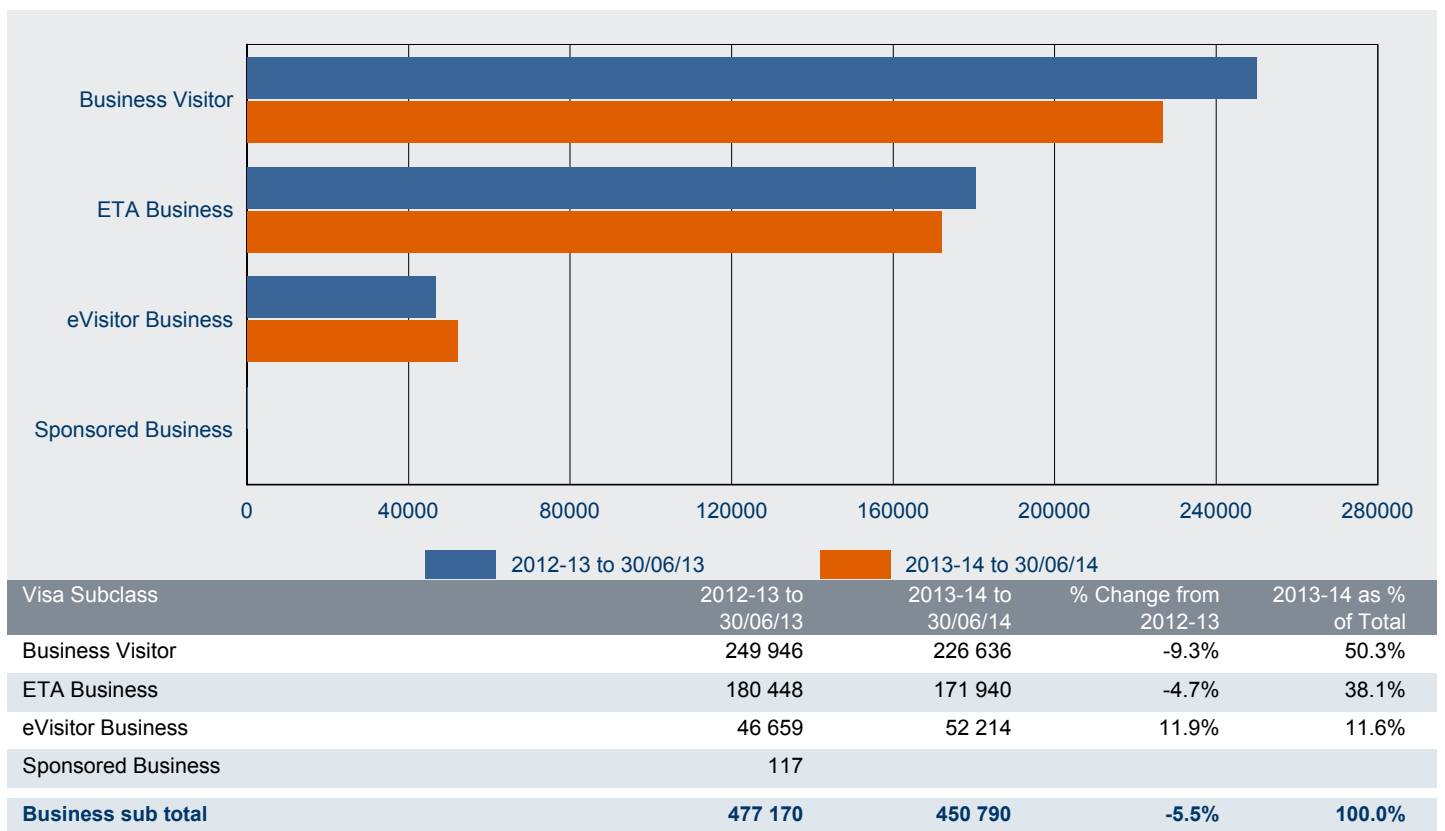
Citizenship Country	2012-13 to 30/06/13	2013-14 to 30/06/14	% Change from 2012-13	2013-14 as % of Total
China, Peoples Republic of	503 061	574 895	14.3%	14.0%
United Kingdom	548 398	551 281	0.5%	13.4%
United States of America	381 712	391 063	2.4%	9.5%
Japan	301 471	288 775	-4.2%	7.0%
Malaysia	216 387	268 006	23.9%	6.5%
Singapore	170 597	195 060	14.3%	4.7%
Korea, South	162 915	166 160	2.0%	4.0%
India	149 421	164 219	9.9%	4.0%
Germany, Fed Republic of	140 717	146 552	4.1%	3.6%
France	113 289	120 674	6.5%	2.9%
Canada	102 900	104 020	1.1%	2.5%
HKSAR of the PRC	84 039	100 058	19.1%	2.4%
Indonesia	93 927	94 048	0.1%	2.3%
Taiwan	66 452	78 098	17.5%	1.9%
Italy	55 385	56 003	1.1%	1.4%
Other countries	782 642	808 310	3.3%	19.7%
<b>Total</b>	<b>3 873 313</b>	<b>4 107 222</b>	<b>6.0%</b>	<b>100.0%</b>

# 1 Lodged

1.04 Number of tourism Visitor visa applications lodged in 2013-14 to 30 June 2014 by visa group - comparison with same period in previous year

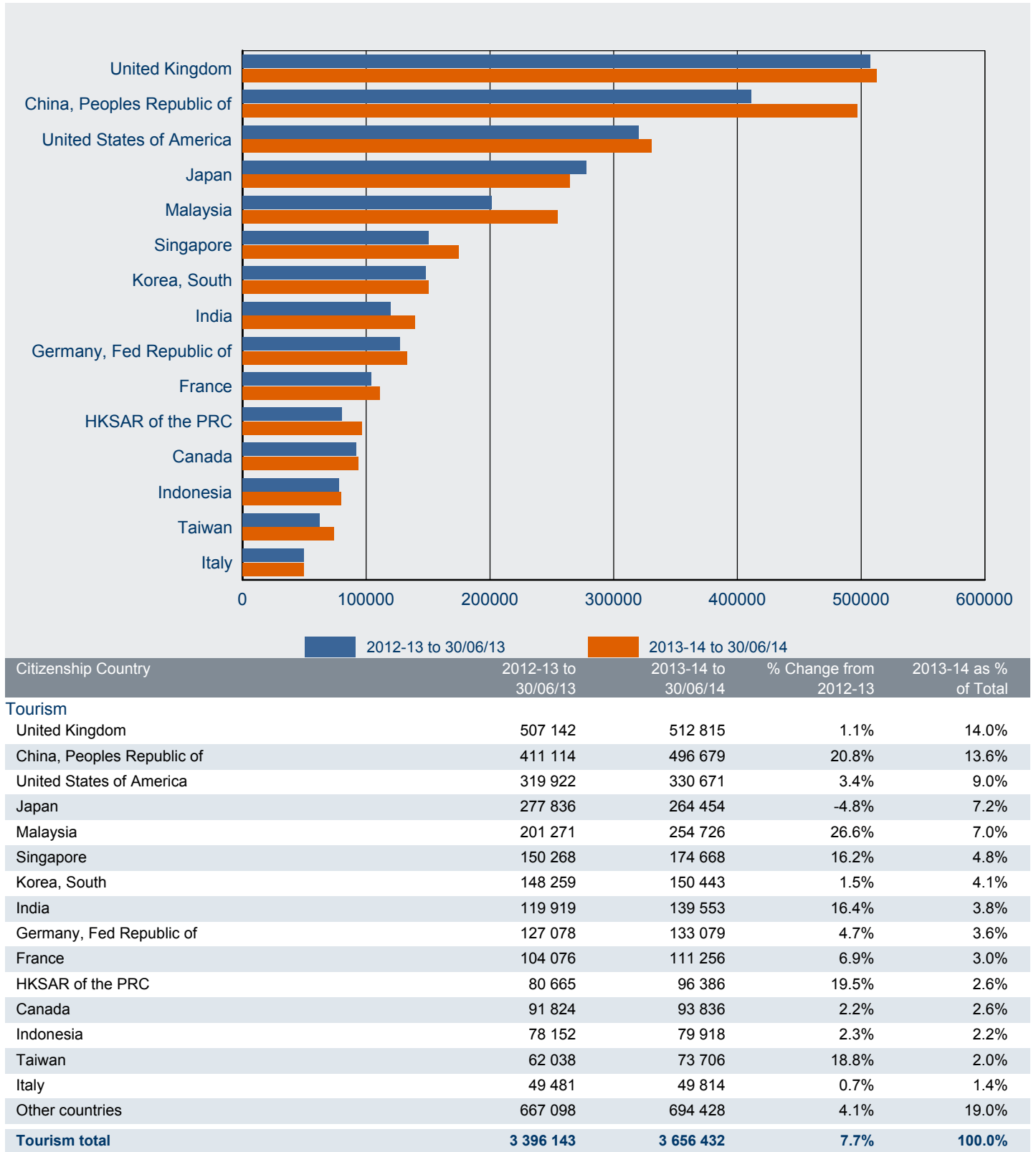


1.05 Number of business Visitor visa applications lodged in 2013-14 to 30 June 2014 by visa group - comparison with same period in previous year



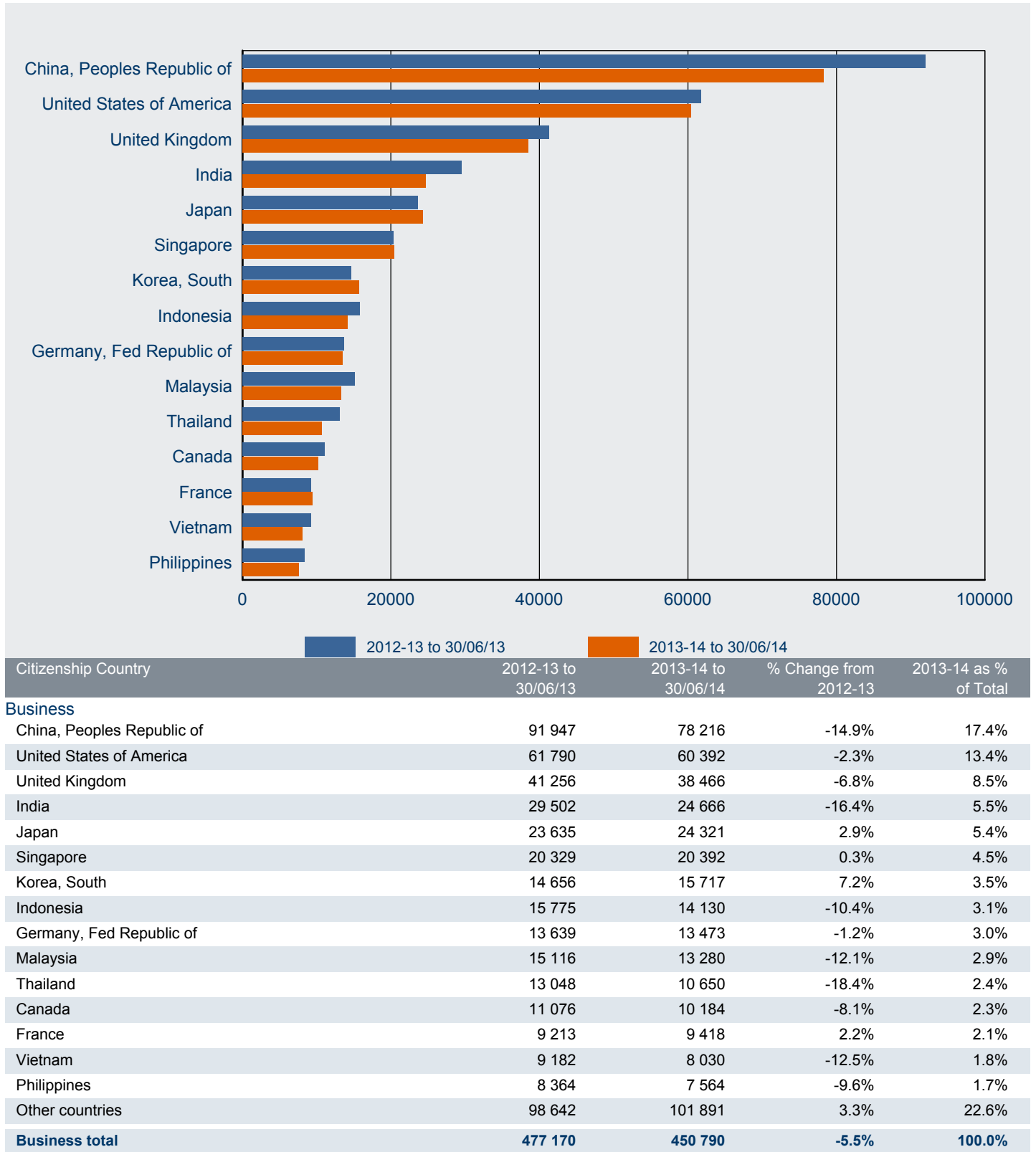
# 1 Lodged

1.06 Number of tourism Visitor visa applications lodged in 2013-14 to 30 June 2014 by citizenship country - comparison with same period in previous year



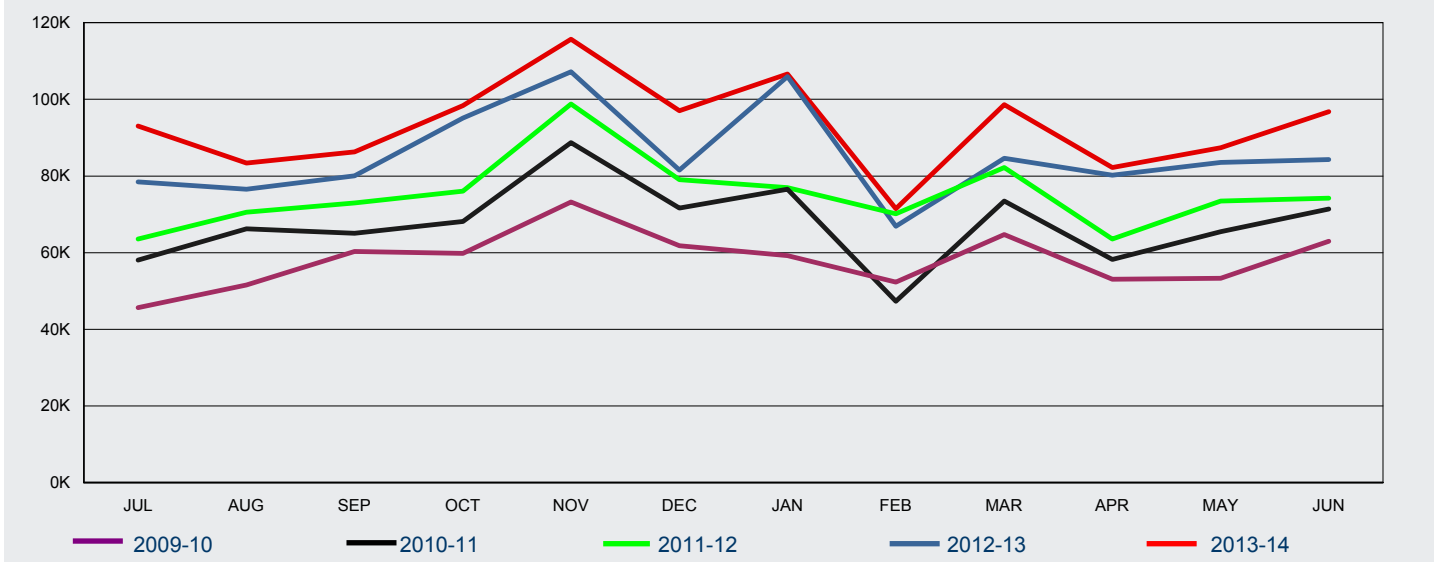
# 1 Lodged

1.07 Number of business Visitor visa applications lodged in 2013-14 to 30 June 2014 by citizenship country - comparison with same period in previous year



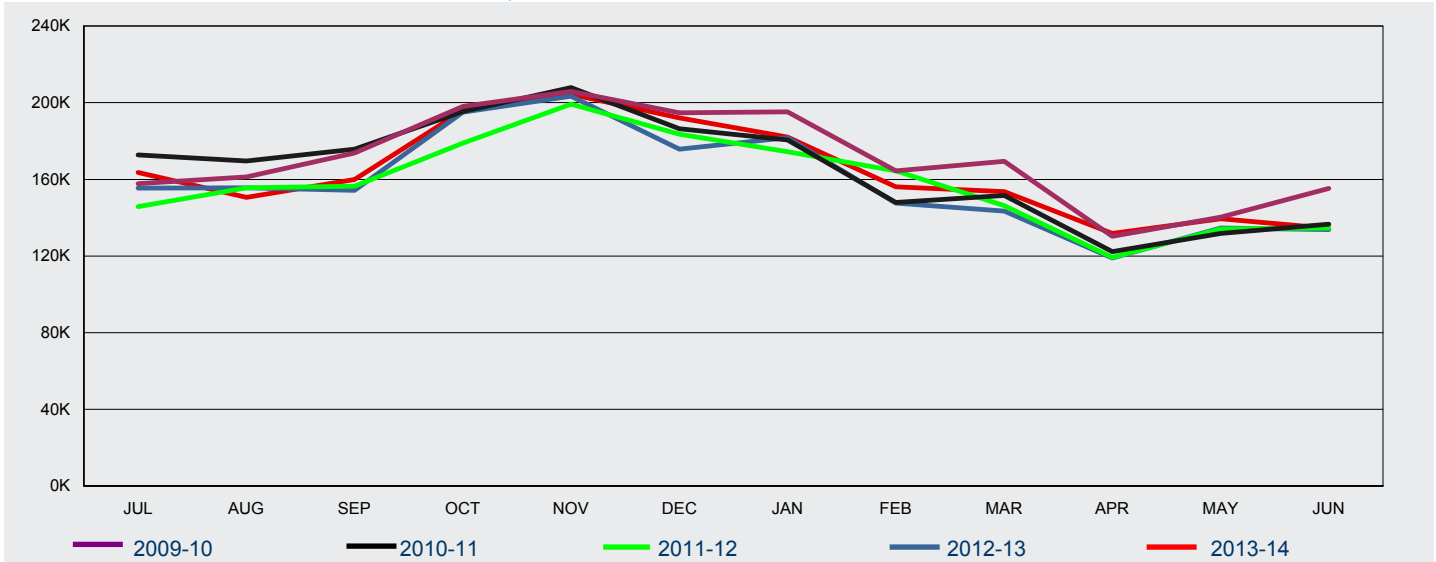
# 1 Lodged

1.08 Number of Tourist Visitor visa applications lodged in 2013-14 to 30 June 2014 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2009-10	45 670	51 564	60 311	59 779	73 199	61 812	59 239	52 288	64 698	53 067	53 323	62 955	<b>697 905</b>
2010-11	58 053	66 236	65 056	68 133	88 701	71 640	76 529	47 343	73 436	58 232	65 456	71 418	<b>810 233</b>
2011-12	63 603	70 573	72 992	76 089	98 799	79 049	76 957	70 153	82 178	63 533	73 490	74 265	<b>901 681</b>
2012-13	78 459	76 586	80 069	95 149	107 171	81 561	105 979	66 908	84 667	80 247	83 582	84 296	<b>1 024 674</b>
2013-14	93 046	83 371	86 316	98 401	115 702	97 010	106 581	71 440	98 610	82 247	87 381	96 750	<b>1 116 855</b>

1.09 Number of ETA Tourist ('000) visa applications lodged in 2013-14 to 30 June 2014 - comparison with previous four financial years

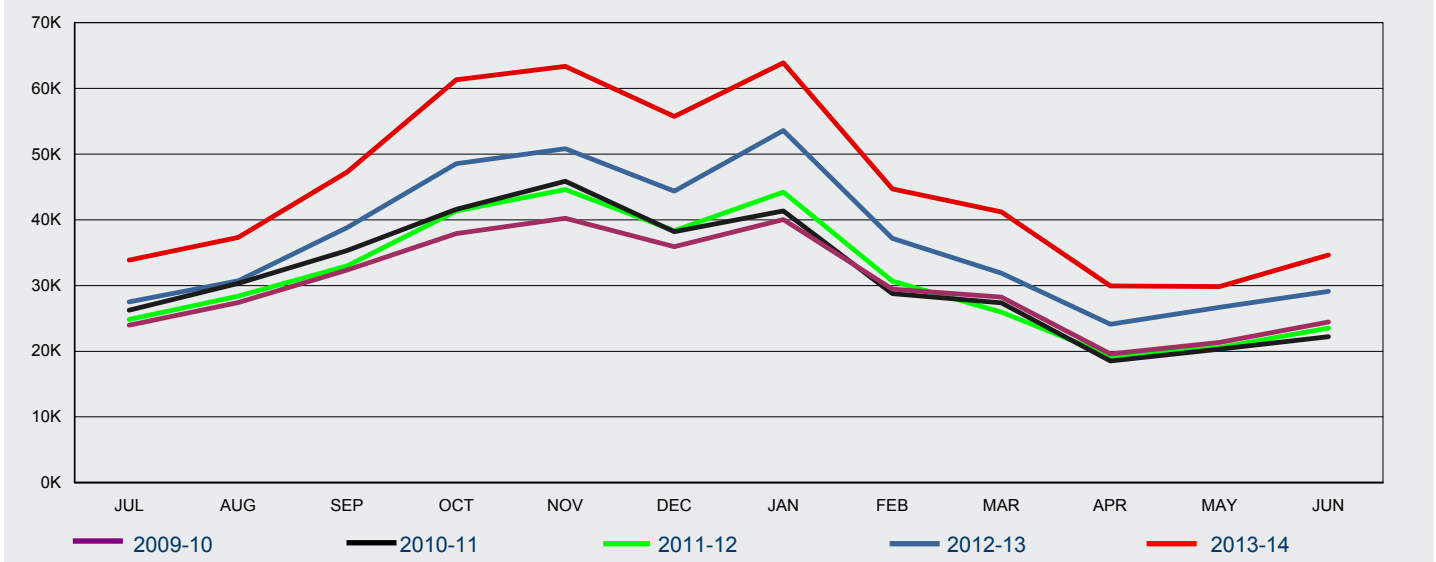


FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2009-10	158	161	174	198	206	195	195	164	169	130	140	155	<b>2 046</b>
2010-11	173	170	176	195	208	186	181	148	152	122	132	137	<b>1 979</b>
2011-12	146	156	156	179	199	184	174	165	146	119	134	135	<b>1 893</b>
2012-13	155	156	154	195	203	176	182	148	143	119	135	134	<b>1 899</b>
2013-14	164	151	160	196	204	192	182	156	154	132	139	134	<b>1 964</b>



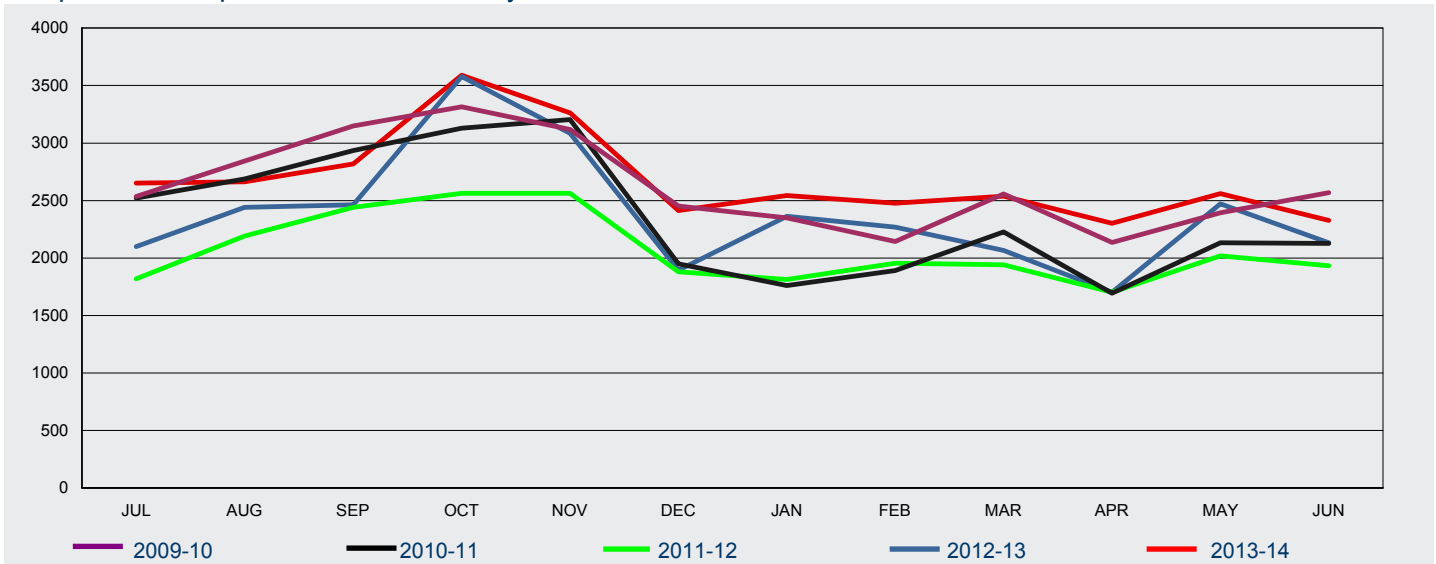
# 1 Lodged

## 1.10 Number of eVisitor Tourist visa applications lodged in 2013-14 to 30 June 2014 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2009-10	23 941	27 392	32 378	37 908	40 258	35 912	40 031	29 466	28 245	19 592	21 343	24 428	<b>360 894</b>
2010-11	26 223	30 318	35 313	41 579	45 851	38 195	41 352	28 777	27 360	18 515	20 309	22 212	<b>376 004</b>
2011-12	24 826	28 368	32 992	41 344	44 599	38 332	44 215	30 689	25 963	19 303	20 548	23 526	<b>374 705</b>
2012-13	27 518	30 738	38 846	48 546	50 822	44 385	53 595	37 160	31 868	24 100	26 708	29 129	<b>443 415</b>
2013-14	33 880	37 331	47 272	61 303	63 364	55 727	63 903	44 724	41 229	29 938	29 820	34 665	<b>543 156</b>

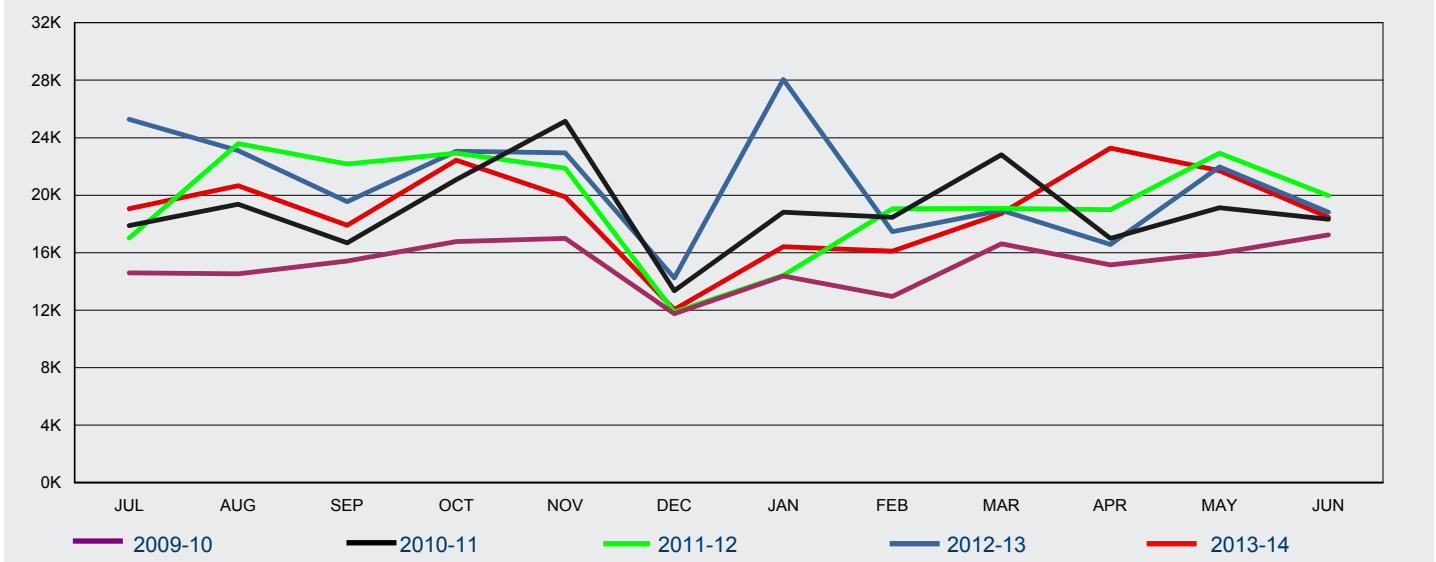
## 1.11 Number of Sponsored Tourist visa applications lodged in 2013-14 to 30 June 2014 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2009-10	2 534	2 842	3 149	3 316	3 118	2 453	2 348	2 144	2 557	2 135	2 394	2 568	<b>31 558</b>
2010-11	2 522	2 689	2 934	3 129	3 204	1 949	1 762	1 891	2 226	1 694	2 134	2 128	<b>28 262</b>
2011-12	1 818	2 190	2 442	2 563	2 562	1 880	1 814	1 956	1 942	1 703	2 019	1 934	<b>24 823</b>
2012-13	2 099	2 440	2 464	3 579	3 085	1 895	2 362	2 270	2 065	1 702	2 471	2 133	<b>28 565</b>
2013-14	2 653	2 663	2 819	3 590	3 262	2 413	2 544	2 476	2 537	2 303	2 561	2 326	<b>32 147</b>

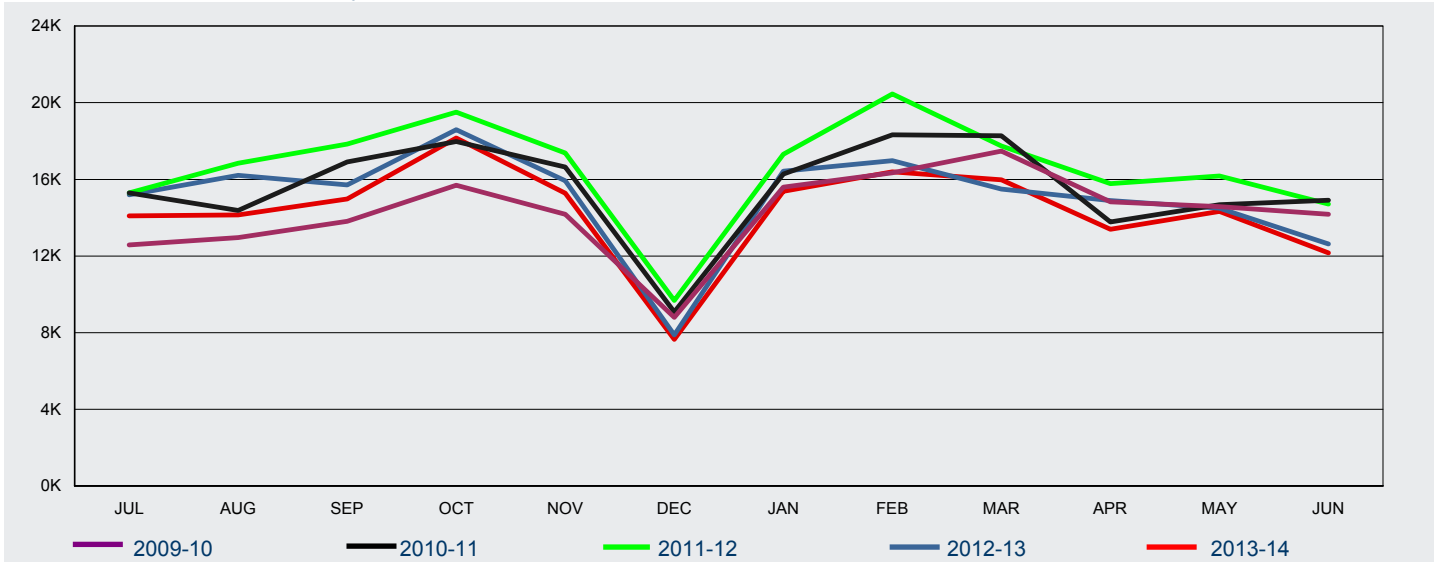
# 1 Lodged

1.12 Number of Business Visitor visa applications lodged in 2013-14 to 30 June 2014 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2009-10	14 607	14 530	15 417	16 772	16 995	11 755	14 379	12 957	16 627	15 142	15 975	17 246	<b>182 402</b>
2010-11	17 876	19 369	16 686	21 089	25 145	13 349	18 809	18 462	22 818	16 992	19 131	18 339	<b>228 065</b>
2011-12	17 022	23 588	22 166	22 924	21 884	11 855	14 423	19 056	19 086	19 002	22 920	19 960	<b>233 886</b>
2012-13	25 284	23 091	19 542	23 049	22 941	14 235	28 048	17 454	18 952	16 572	21 968	18 810	<b>249 946</b>
2013-14	19 051	20 650	17 898	22 444	19 888	12 041	16 409	16 107	18 722	23 275	21 696	18 455	<b>226 636</b>

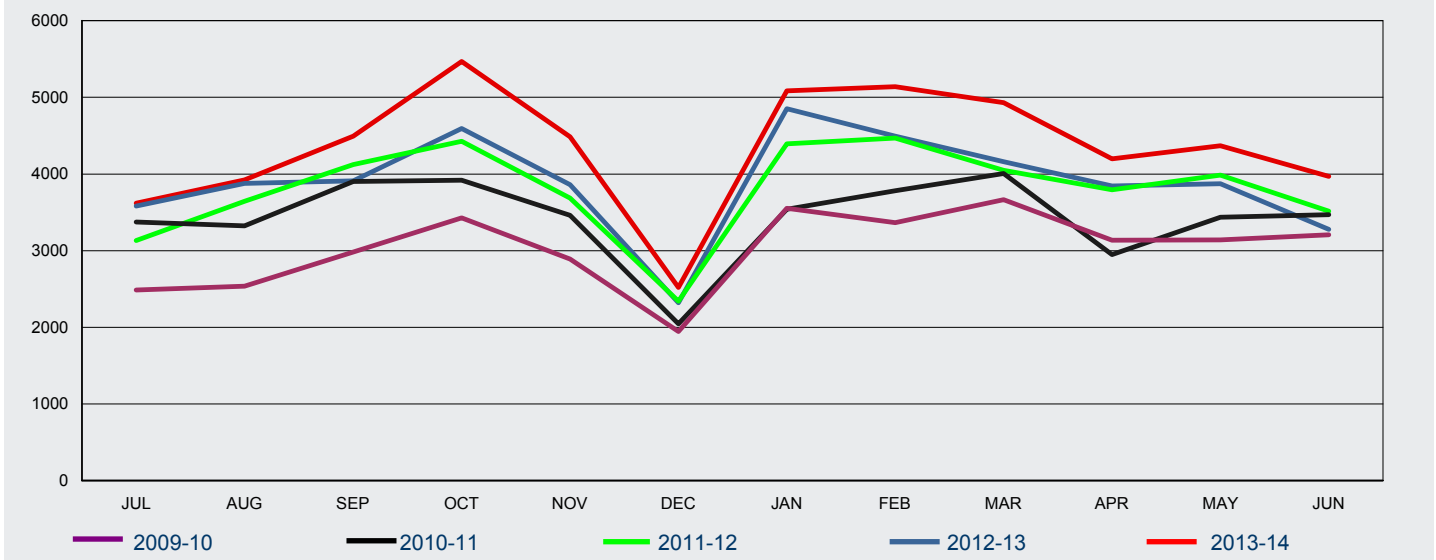
1.13 Number of ETA Business visa applications lodged in 2013-14 to 30 June 2014 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2009-10	12 581	12 971	13 808	15 690	14 182	8 804	15 586	16 336	17 474	14 824	14 581	14 174	<b>171 011</b>
2010-11	15 291	14 376	16 914	17 971	16 651	9 088	16 280	18 330	18 282	13 783	14 678	14 904	<b>186 548</b>
2011-12	15 300	16 845	17 836	19 501	17 377	9 690	17 313	20 458	17 736	15 786	16 185	14 713	<b>198 740</b>
2012-13	15 195	16 211	15 718	18 599	15 923	7 883	16 427	16 977	15 501	14 891	14 492	12 631	<b>180 448</b>
2013-14	14 089	14 148	14 978	18 159	15 270	7 655	15 376	16 399	15 977	13 389	14 333	12 167	<b>171 940</b>

# 1 Lodged

1.14 Number of eVisitor Business visa applications lodged in 2013-14 to 30 June 2014 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2009-10	2 487	2 539	2 983	3 427	2 890	1 946	3 555	3 367	3 666	3 137	3 139	3 208	<b>36 344</b>
2010-11	3 374	3 324	3 904	3 920	3 460	2 046	3 541	3 782	4 008	2 948	3 435	3 469	<b>41 211</b>
2011-12	3 131	3 644	4 124	4 429	3 685	2 341	4 394	4 467	4 050	3 795	3 987	3 516	<b>45 563</b>
2012-13	3 584	3 878	3 911	4 593	3 863	2 319	4 852	4 496	4 162	3 846	3 875	3 280	<b>46 659</b>
2013-14	3 621	3 925	4 496	5 469	4 487	2 519	5 087	5 141	4 933	4 198	4 370	3 968	<b>52 214</b>

# 1 Lodged

## 1.15 Number of Tourist Visitor visa applications lodged in 2013-14 to 30 June 2014 by citizenship country - comparison with previous financial year

Citizenship Country	2012-13 to 30/06/13	2013-14 to 30/06/14	% Change from 2012-13	2013-14 as % of Total
China, Peoples Republic of	407 497	492 657	20.9%	44.1%
India	117 127	136 077	16.2%	12.2%
Indonesia	77 921	79 677	2.3%	7.1%
Thailand	40 785	40 498	-0.7%	3.6%
Philippines	40 063	44 752	11.7%	4.0%
South Africa	28 058	27 990	-0.2%	2.5%
United Kingdom	22 656	10 305	-54.5%	0.9%
Vietnam	21 699	25 992	19.8%	2.3%
Brazil	19 529	21 338	9.3%	1.9%
Fiji	18 334	16 763	-8.6%	1.5%
Sri Lanka	15 740	15 989	1.6%	1.4%
Papua New Guinea	15 144	12 121	-20.0%	1.1%
Russian Federation	13 767	15 003	9.0%	1.3%
Iran	8 924	7 398	-17.1%	0.7%
Argentina	8 471	6 666	-21.3%	0.6%
Other countries	168 959	163 629	-3.2%	14.7%
<b>Total</b>	<b>1 024 674</b>	<b>1 116 855</b>	<b>9.0%</b>	<b>100 %</b>

## 1.16 Number of ETA Tourist visa applications lodged in 2013-14 to 30 June 2014 by citizenship country - comparison with previous financial year

Citizenship Country	2012-13 to 30/06/13	2013-14 to 30/06/14	% Change from 2012-13	2013-14 as % of Total
United States of America	316 010	324 298	2.6%	16.5%
United Kingdom	279 078	254 592	-8.8%	13.0%
Japan	276 921	263 574	-4.8%	13.4%
Malaysia	199 342	252 570	26.7%	12.9%
Singapore	149 478	173 322	16.0%	8.8%
Korea, South	146 362	148 835	1.7%	7.6%
Canada	90 147	91 433	1.4%	4.7%
HKSAR of the PRC	79 122	94 363	19.3%	4.8%
Germany, Fed Republic of	66 595	63 525	-4.6%	3.2%
France	62 321	63 299	1.6%	3.2%
Taiwan	61 400	72 718	18.4%	3.7%
Italy	32 258	30 378	-5.8%	1.5%
Ireland, Republic of	26 645	24 278	-8.9%	1.2%
Netherlands, Kingdom of The	23 831	22 517	-5.5%	1.1%
Switzerland	21 554	21 213	-1.6%	1.1%
Other countries	68 425	63 359	-7.4%	3.2%
<b>Total</b>	<b>1 899 489</b>	<b>1 964 274</b>	<b>3.4%</b>	<b>100 %</b>

# 1 Lodged

## 1.17 Number of eVisitor Tourist visa applications lodged in 2013-14 to 30 June 2014 by citizenship country - comparison with previous financial year

Citizenship Country	2012-13 to 30/06/13	2013-14 to 30/06/14	% Change from 2012-13	2013-14 as % of Total
United Kingdom	205 391	247 813	20.7%	45.6%
Germany, Fed Republic of	53 900	66 779	23.9%	12.3%
France	38 273	46 510	21.5%	8.6%
Ireland, Republic of	19 016	21 974	15.6%	4.0%
Netherlands, Kingdom of The	17 308	20 742	19.8%	3.8%
Sweden	14 265	17 530	22.9%	3.2%
Italy	14 146	17 782	25.7%	3.3%
Switzerland	9 668	11 575	19.7%	2.1%
Poland	8 769	12 348	40.8%	2.3%
Spain	8 478	10 526	24.2%	1.9%
Denmark	7 178	9 093	26.7%	1.7%
Norway	6 501	7 785	19.8%	1.4%
Czech Republic	5 420	6 758	24.7%	1.2%
Finland	5 405	6 445	19.2%	1.2%
Belgium	4 389	5 306	20.9%	1.0%
Other countries	25 308	34 190	35.1%	6.3%
<b>Total</b>	<b>443 415</b>	<b>543 156</b>	<b>22.5%</b>	<b>100 %</b>

## 1.18 Number of Sponsored Tourist visa applications lodged in 2013-14 to 30 June 2014 by citizenship country - comparison with previous financial year

Citizenship Country	2012-13 to 30/06/13	2013-14 to 30/06/14	% Change from 2012-13	2013-14 as % of Total
Vietnam	4 880	5 184	6.2%	16.1%
China, Peoples Republic of	3 616	4 022	11.2%	12.5%
India	2 790	3 474	24.5%	10.8%
Philippines	2 753	3 203	16.3%	10.0%
Lebanon	2 554	2 136	-16.4%	6.6%
Bangladesh	1 705	2 395	40.5%	7.5%
Sri Lanka	1 101	1 161	5.4%	3.6%
Pakistan	929	1 197	28.8%	3.7%
Iran	882	957	8.5%	3.0%
Cambodia	773	925	19.7%	2.9%
Nepal	454	689	51.8%	2.1%
Iraq	454	486	7.0%	1.5%
Unknown	386	70	-81.9%	0.2%
Egypt	384	414	7.8%	1.3%
Syrian Arab Republic	308	197	-36.0%	0.6%
Other countries	4 596	5 637	22.7%	17.5%
<b>Total</b>	<b>28 565</b>	<b>32 147</b>	<b>12.5%</b>	<b>100 %</b>

# 1 Lodged

## 1.19 Number of Business Visitor visa applications lodged in 2013-14 to 30 June 2014 by citizenship country - comparison with previous financial year

Citizenship Country	2012-13 to 30/06/13	2013-14 to 30/06/14	% Change from 2012-13	2013-14 as % of Total
China, Peoples Republic of	91 934	78 216	-14.9%	34.5%
India	29 497	24 664	-16.4%	10.9%
Indonesia	15 747	14 130	-10.3%	6.2%
Thailand	13 044	10 650	-18.4%	4.7%
Vietnam	9 180	8 030	-12.5%	3.5%
Philippines	8 360	7 564	-9.5%	3.3%
Korea, South	8 174	8 624	5.5%	3.8%
Singapore	7 680	8 296	8.0%	3.7%
South Africa	5 656	4 436	-21.6%	2.0%
Malaysia	4 921	3 471	-29.5%	1.5%
Papua New Guinea	4 781	3 783	-20.9%	1.7%
Japan	2 862	3 329	16.3%	1.5%
Russian Federation	2 501	2 097	-16.2%	0.9%
Pakistan	2 474	2 652	7.2%	1.2%
Fiji	2 390	2 282	-4.5%	1.0%
Other countries	40 745	44 412	9.0%	19.6%
<b>Total</b>	<b>249 946</b>	<b>226 636</b>	<b>-9.3%</b>	<b>100 %</b>

## 1.20 Number of ETA Business visa applications lodged in 2013-14 to 30 June 2014 by citizenship country - comparison with previous financial year

Citizenship Country	2012-13 to 30/06/13	2013-14 to 30/06/14	% Change from 2012-13	2013-14 as % of Total
United States of America	60 658	58 907	-2.9%	34.3%
United Kingdom	21 753	18 298	-15.9%	10.6%
Japan	20 773	20 991	1.0%	12.2%
Singapore	12 648	12 092	-4.4%	7.0%
Canada	10 465	9 598	-8.3%	5.6%
Malaysia	10 194	9 808	-3.8%	5.7%
Germany, Fed Republic of	7 098	6 500	-8.4%	3.8%
Korea, South	6 482	7 093	9.4%	4.1%
France	5 347	4 913	-8.1%	2.9%
Netherlands, Kingdom of The	3 769	3 554	-5.7%	2.1%
Italy	3 448	3 386	-1.8%	2.0%
HKSAR of the PRC	3 201	3 321	3.7%	1.9%
Taiwan	3 076	2 800	-9.0%	1.6%
Sweden	1 717	1 459	-15.0%	0.8%
Spain	1 419	1 497	5.5%	0.9%
Other countries	8 400	7 723	-8.1%	4.5%
<b>Total</b>	<b>180 448</b>	<b>171 940</b>	<b>-4.7%</b>	<b>100 %</b>

# 1 Lodged

## 1.21 Number of eVisitor Business visa applications lodged in 2013-14 to 30 June 2014 by citizenship country - comparison with previous financial year

Citizenship Country	2012-13 to 30/06/13	2013-14 to 30/06/14	% Change from 2012-13	2013-14 as % of Total
United Kingdom	17 293	18 095	4.6%	34.7%
Germany, Fed Republic of	6 060	6 560	8.3%	12.6%
France	3 576	4 184	17.0%	8.0%
Netherlands, Kingdom of The	2 847	3 021	6.1%	5.8%
Italy	2 228	2 636	18.3%	5.0%
Spain	1 520	1 941	27.7%	3.7%
Poland	1 494	1 699	13.7%	3.3%
Sweden	1 400	1 569	12.1%	3.0%
Ireland, Republic of	1 273	1 243	-2.4%	2.4%
Denmark	1 248	1 441	15.5%	2.8%
Belgium	873	922	5.6%	1.8%
Norway	822	960	16.8%	1.8%
Finland	754	939	24.5%	1.8%
Switzerland	728	865	18.8%	1.7%
Romania	727	838	15.3%	1.6%
Other countries	3 816	5 301	38.9%	10.2%
<b>Total</b>	<b>46 659</b>	<b>52 214</b>	<b>11.9%</b>	<b>100 %</b>

# 1 Lodged

1.22 elodged rate for Tourist Visitor visa applications lodged in the 3 month period between 1 April 2014 and 30 June 2014 by client location - comparison with previous four periods

Citizenship Country	01/04/13 to 30/06/13	01/07/13 to 30/09/13	01/10/13 to 31/12/13	01/01/14 to 31/03/14	01/04/14 to 30/06/14
<b>Offshore</b>					
Brazil	91.5%	92.7%	92.4%	95.1%	96.1%
Saudi Arabia	90.4%	88.5%	87.4%	90.2%	91.3%
United Arab Emirates	73.3%	64.7%	58.8%	66.9%	67.7%
Chile	81.8%	78.5%	81.9%	87.1%	87.1%
United Kingdom	96.0%	89.3%	95.0%	91.7%	90.5%
United States of America	88.3%	94.3%	97.4%	96.1%	95.8%
Kuwait	96.8%	92.1%	92.7%	97.6%	97.5%
Argentina	88.2%	91.5%	92.2%	92.0%	93.0%
Switzerland	96.9%	99.2%	99.1%	98.1%	98.1%
HKSAR of the PRC	29.9%	39.3%	52.0%	28.9%	38.6%
Qatar	94.5%	78.4%	79.2%	83.7%	94.7%
Germany, Fed Republic of	90.2%	83.1%	88.9%	88.5%	83.3%
Canada	90.6%	93.6%	96.0%	95.5%	95.6%
Malaysia	65.4%	82.0%	82.3%	76.5%	83.9%
Oman	83.0%	64.7%	70.8%	84.6%	72.1%
Other countries	91.7%	85.4%	91.9%	87.3%	86.3%
<b>All Offshore</b>	<b>89.1%</b>	<b>86.4%</b>	<b>90.7%</b>	<b>89.8%</b>	<b>88.3%</b>
<b>Onshore</b>					
United Kingdom	53.0%	79.5%	90.1%	88.3%	89.9%
Korea, South	53.6%	82.0%	91.8%	90.0%	94.7%
Malaysia	64.1%	81.8%	89.5%	91.4%	92.5%
United States of America	57.8%	78.5%	89.2%	90.5%	88.6%
Germany, Fed Republic of	28.2%	64.2%	83.5%	84.8%	75.8%
Italy	49.1%	80.4%	86.5%	88.7%	88.1%
Ireland, Republic of	54.1%	76.4%	89.4%	92.2%	89.8%
Brazil	11.8%	75.2%	91.2%	88.8%	94.9%
Greece	51.9%	71.1%	74.8%	82.0%	82.9%
France	47.2%	80.2%	88.2%	91.6%	90.3%
Canada	53.2%	74.0%	88.0%	89.8%	92.1%
Japan	51.9%	71.1%	90.1%	92.2%	86.7%
Poland	47.1%	86.5%	80.9%	86.3%	92.3%
Spain	45.3%	78.2%	94.1%	91.2%	93.2%
Switzerland	14.7%	67.7%	80.5%	80.6%	70.2%
Other countries	45.0%	80.6%	89.2%	88.2%	88.6%
<b>All Onshore</b>	<b>47.4%</b>	<b>78.3%</b>	<b>88.2%</b>	<b>88.7%</b>	<b>89.0%</b>
<b>All Tourist Visitor visa</b>	<b>84.1%</b>	<b>85.4%</b>	<b>90.4%</b>	<b>89.6%</b>	<b>88.4%</b>

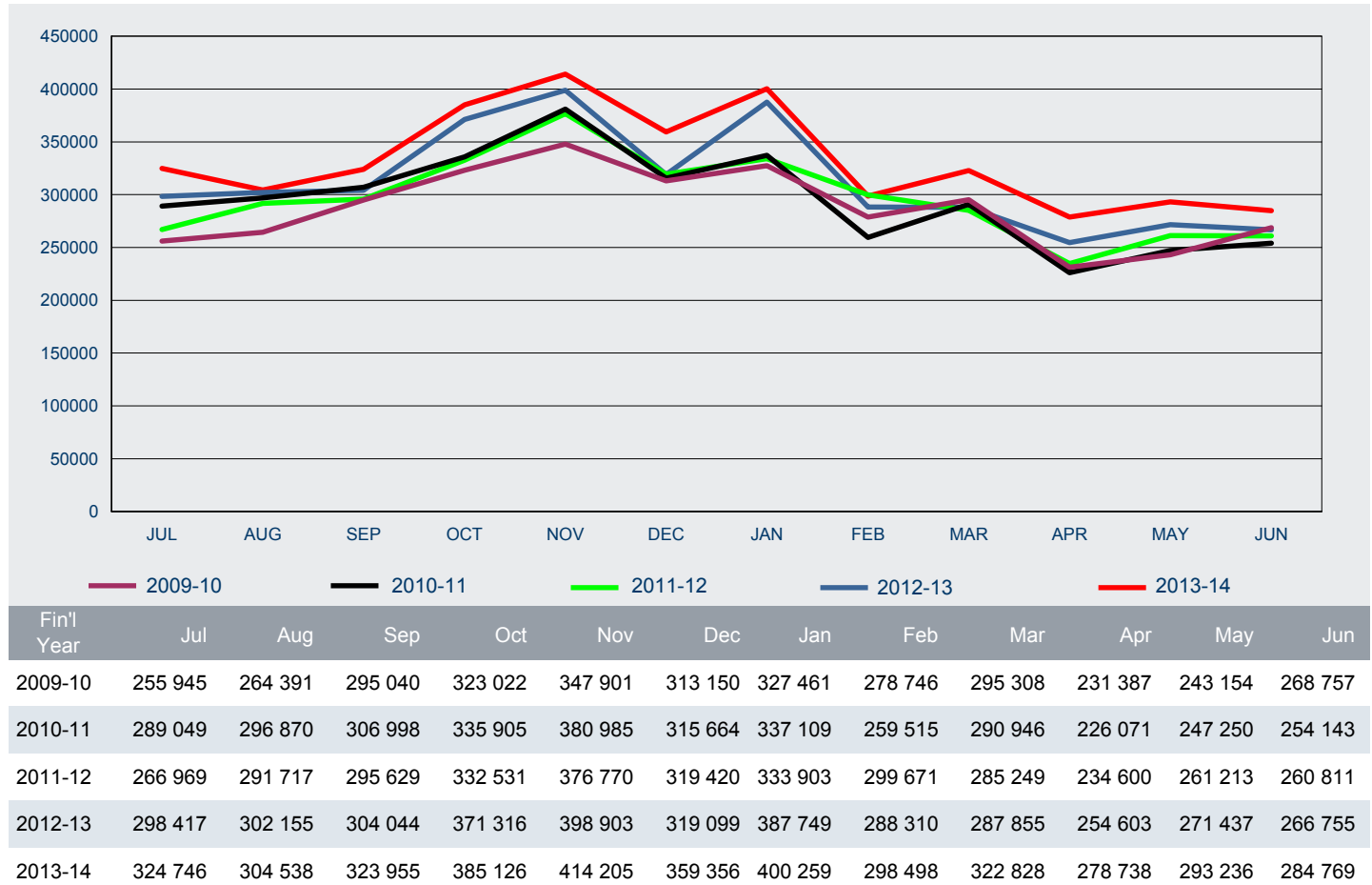
*Note: only includes eligible passport countries for online subclass 676 and 600 tourist visa applications.*



# 2 Granted

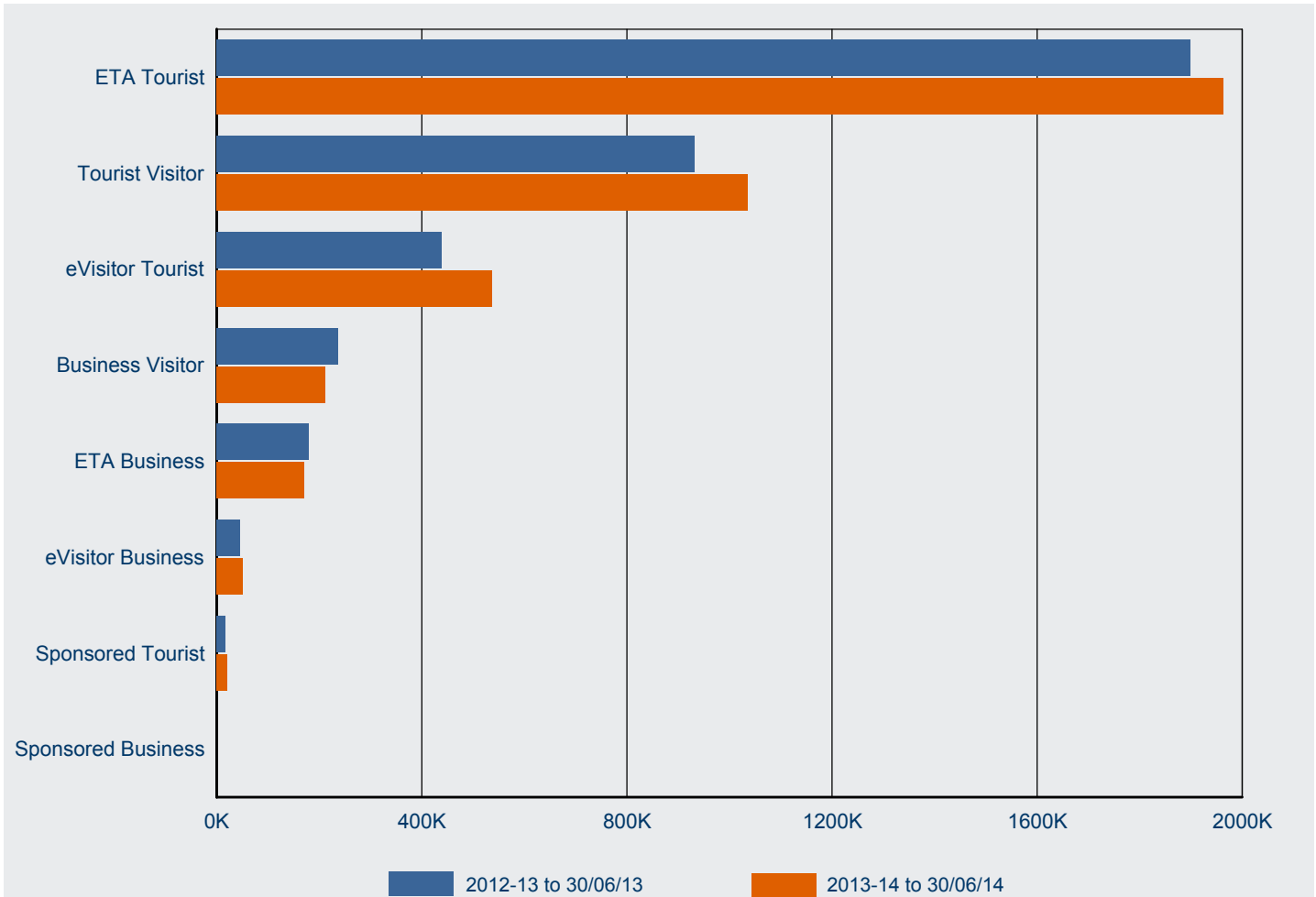
# 2 Granted

2.01 Number of Visitor visa applications granted in 2013-14 to 30 June 2014 by month - comparison with previous four financial years



# 2 Granted

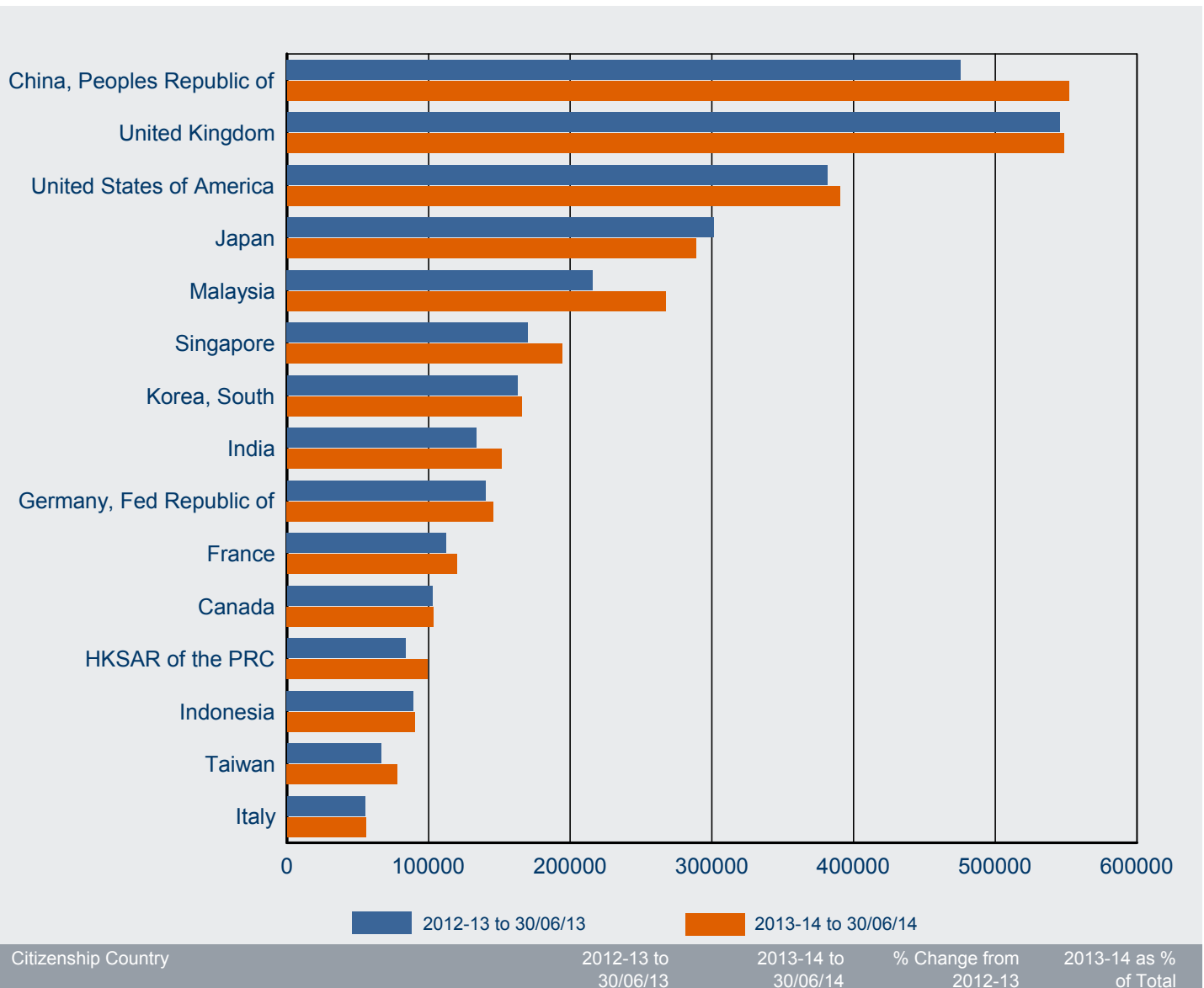
2.02 Number of Visitor visa applications granted in 2013-14 to 30 June 2014 by visa group - comparison with same period in previous year



Visa Subclass	2012-13 to 30/06/13	2013-14 to 30/06/14	% Change from 2012-13	2013-14 as % of Total
ETA Tourist	1 899 215	1 963 951	3.4%	49.2%
Tourist Visitor	931 504	1 035 210	11.1%	25.9%
eVisitor Tourist	438 633	536 792	22.4%	13.5%
Business Visitor	237 028	211 323	-10.8%	5.3%
ETA Business	180 427	171 900	-4.7%	4.3%
eVisitor Business	45 983	50 801	10.5%	1.3%
Sponsored Tourist	17 732	20 277	14.4%	0.5%
Sponsored Business	121	121		
<b>Total</b>	<b>3 750 643</b>	<b>3 990 254</b>	<b>6.4%</b>	<b>100.0%</b>

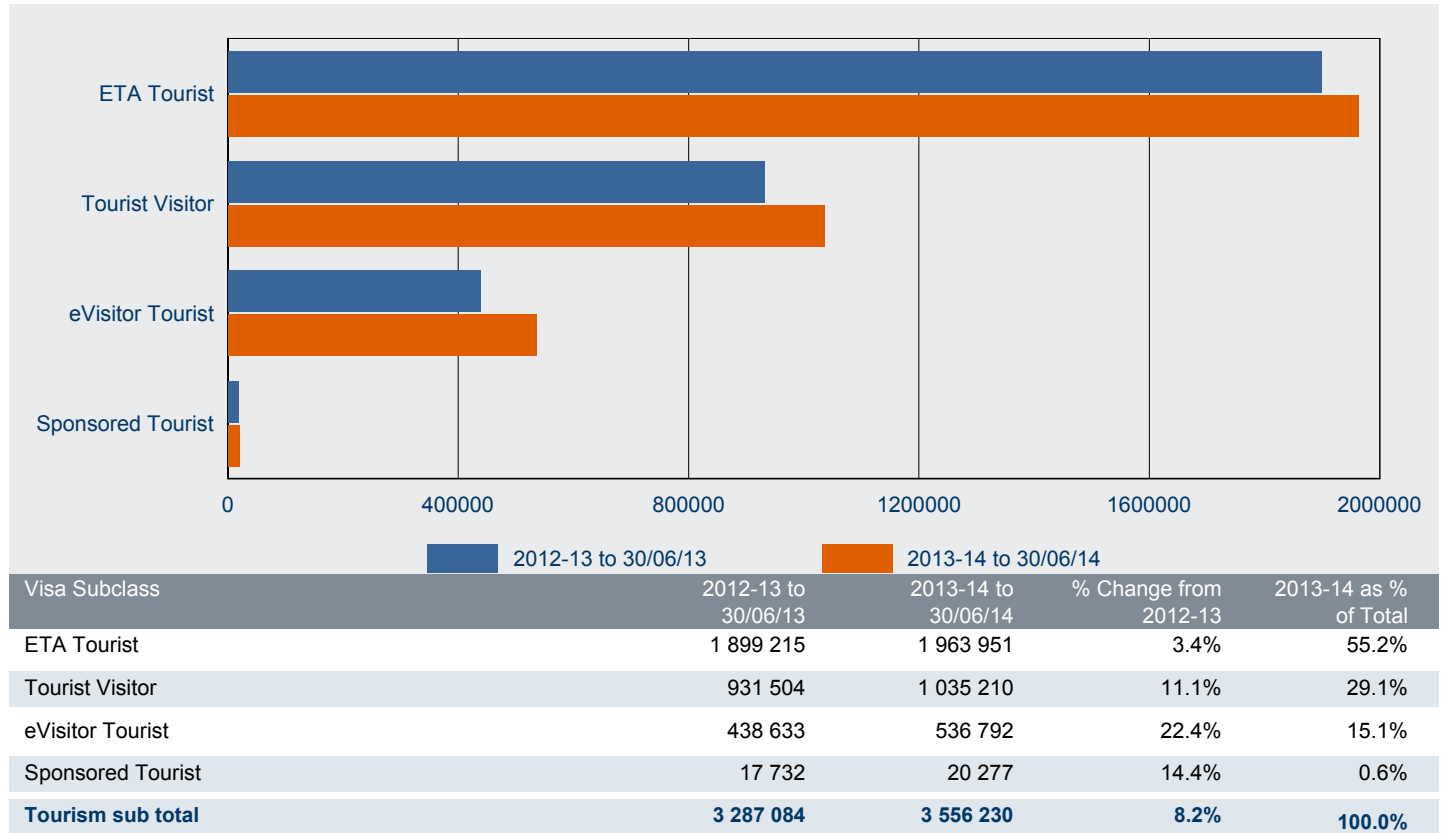
## 2 Granted

2.03 Number of Visitor visa applications granted in 2013-14 to 30 June 2014 by citizenship country  
- comparison with same period in previous year

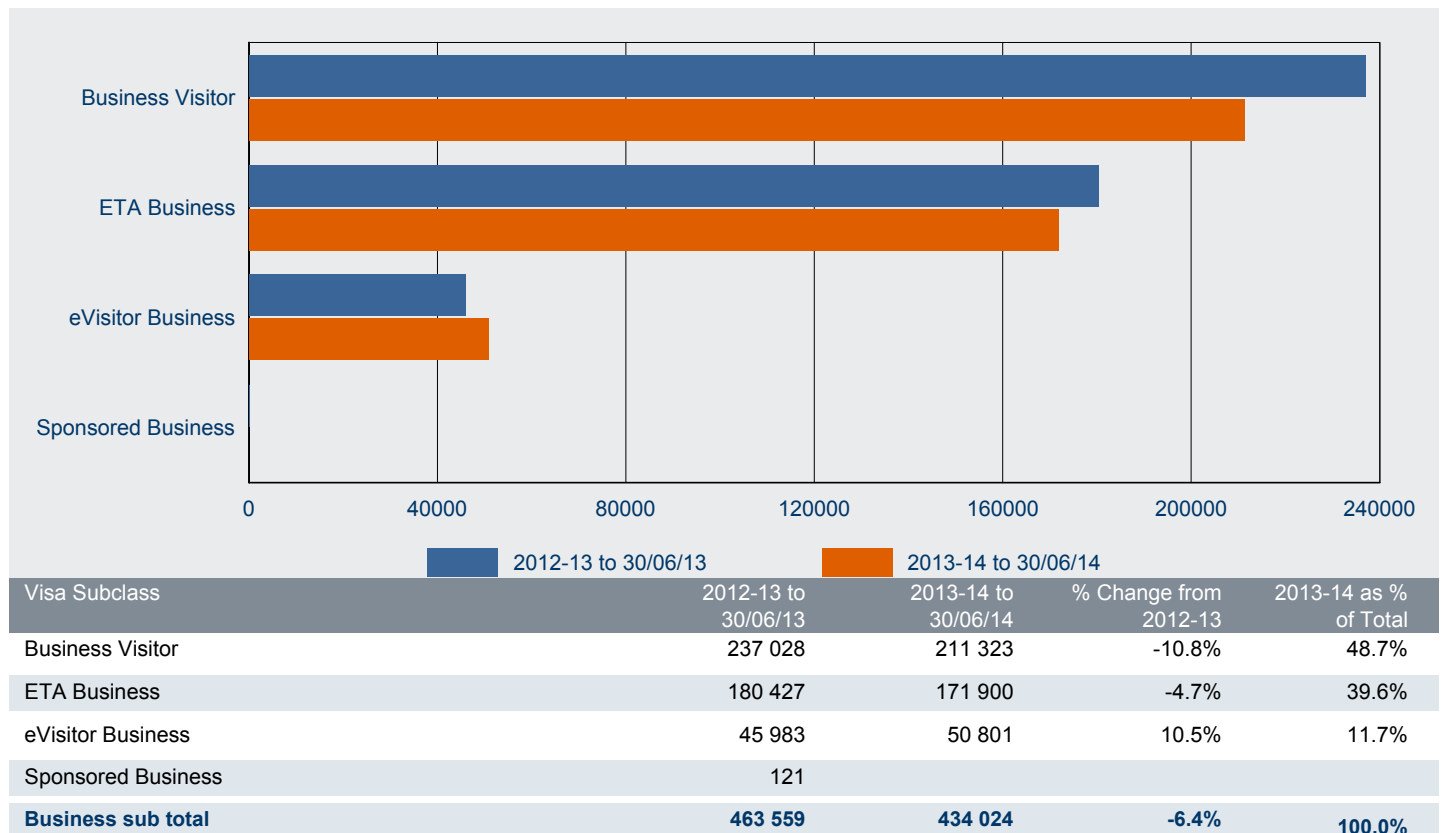


## 2 Granted

2.04 Number of tourism Visitor visa applications granted in 2013-14 to 30 June 2014 by visa group - comparison with same period in previous year

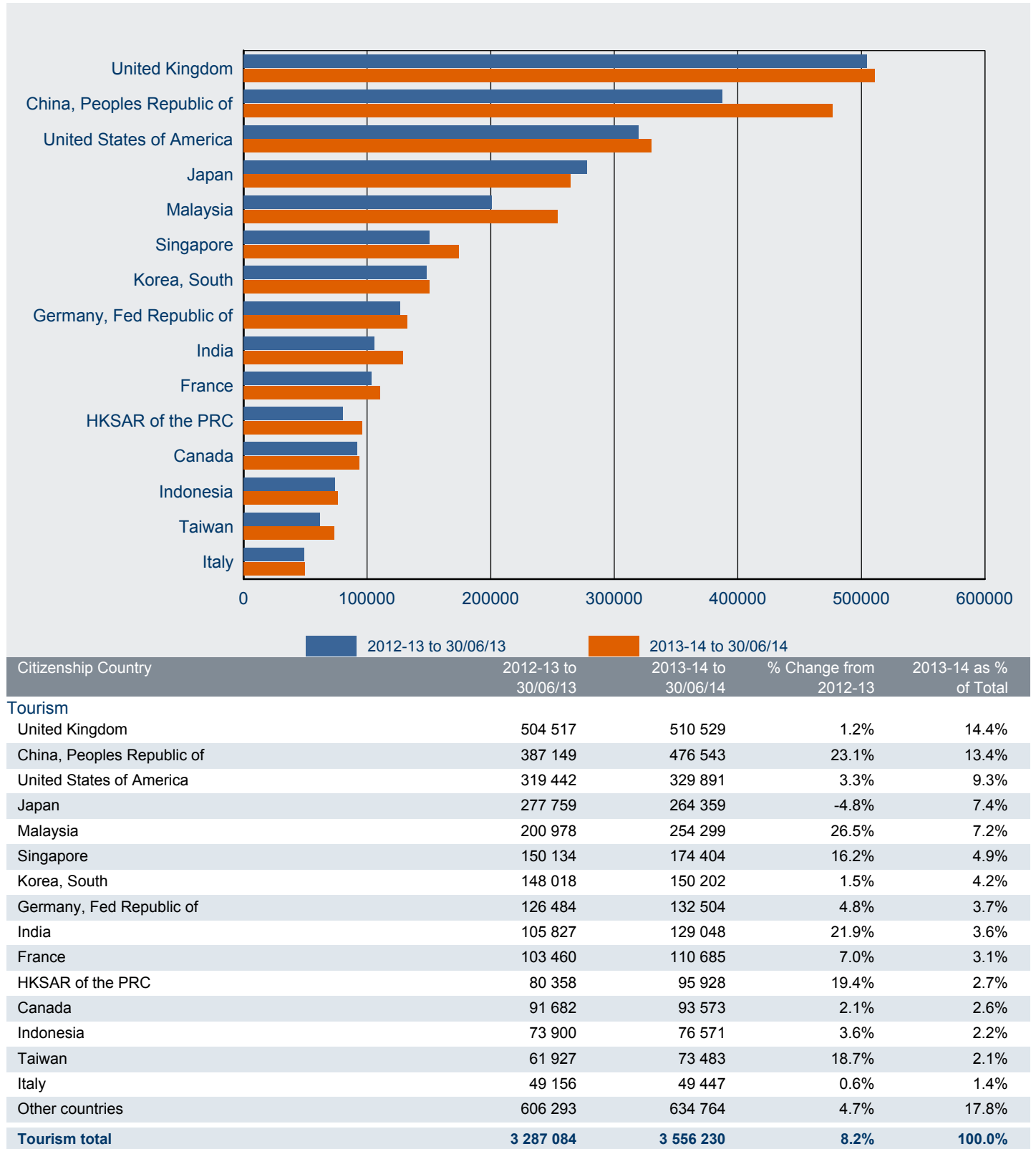


2.05 Number of business Visitor visa applications granted in 2013-14 to 30 June 2014 by visa group - comparison with same period in previous year



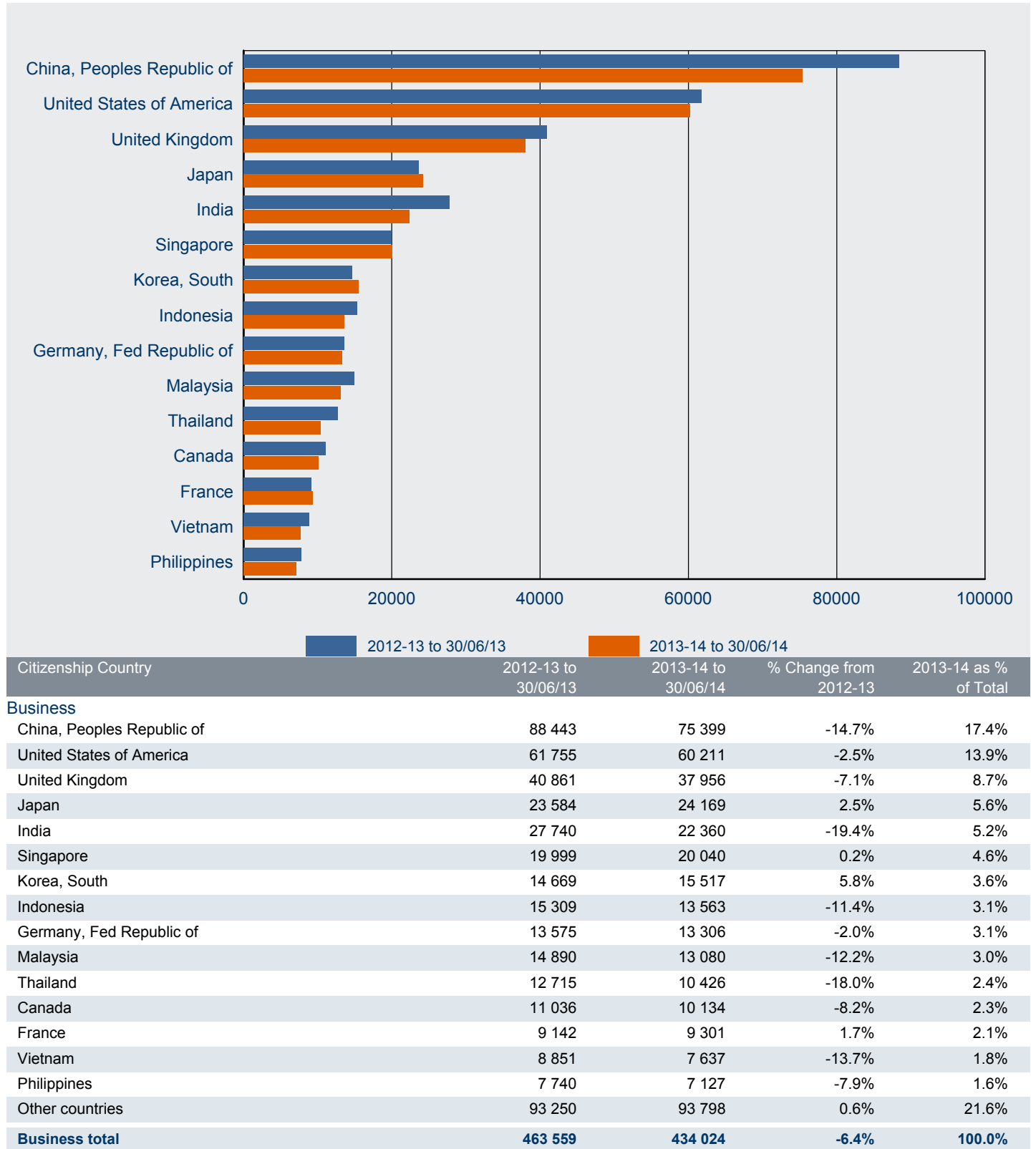
## 2 Granted

2.06 Number of tourism Visitor visa applications granted in 2013-14 to 30 June 2014 by citizenship country - comparison with same period in previous year



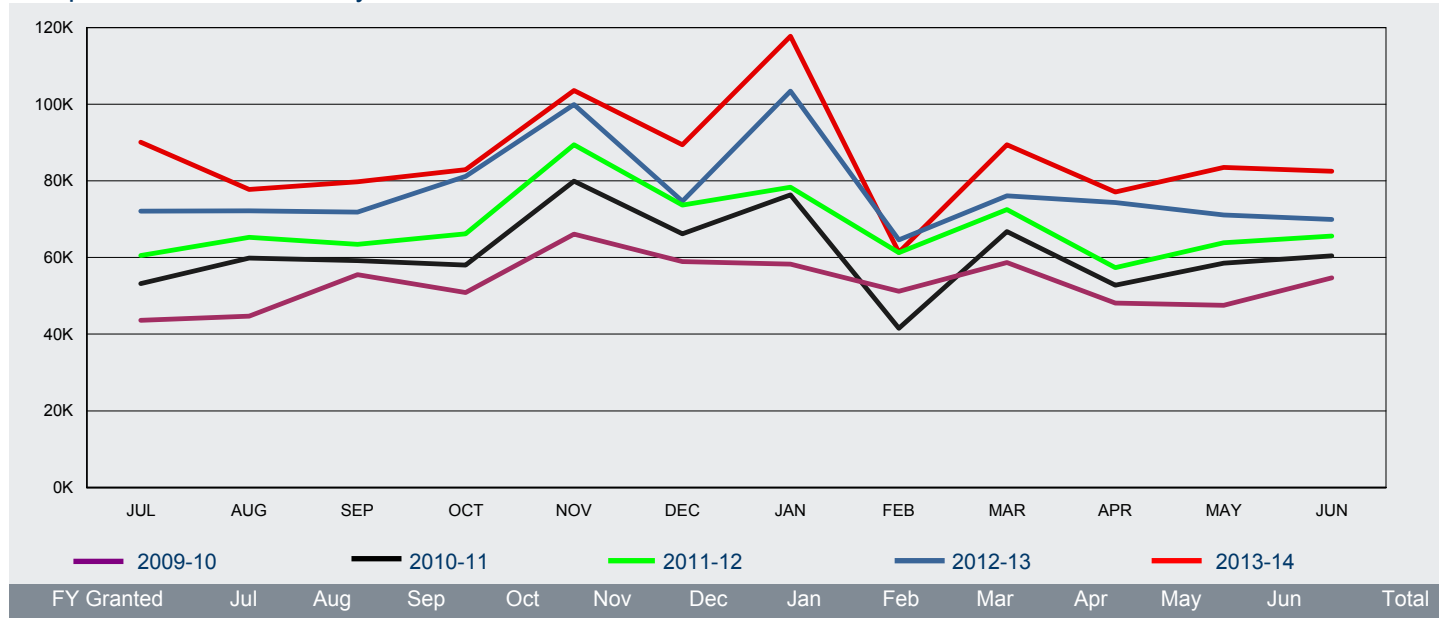
## 2 Granted

2.07 Number of business Visitor visa applications granted in 2013-14 to 30 June 2014 by citizenship country - comparison with same period in previous year



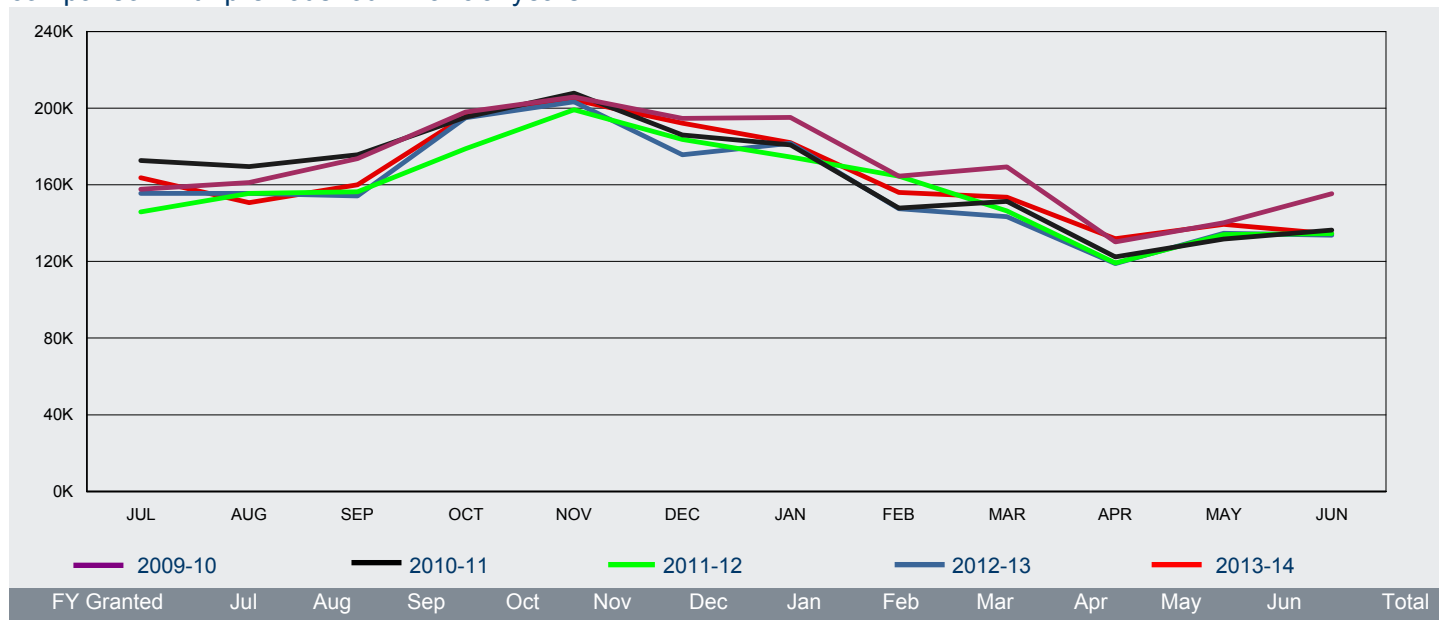
# 2 Granted

## 2.08 Number of Tourist Visitor visa applications granted in 2013-14 to 30 June 2014 - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2009-10	43 630	44 719	55 545	50 841	66 144	58 955	58 252	51 167	58 682	48 158	47 499	54 666	<b>638 258</b>
2010-11	53 156	59 848	59 192	58 016	79 907	66 188	76 371	41 573	66 763	52 742	58 514	60 474	<b>732 744</b>
2011-12	60 535	65 252	63 471	66 200	89 433	73 694	78 310	61 293	72 536	57 368	63 820	65 608	<b>817 520</b>
2012-13	72 074	72 221	71 896	81 203	99 941	74 720	103 442	64 598	76 087	74 329	71 068	69 925	<b>931 504</b>
2013-14	90 064	77 806	79 757	82 899	103 586	89 395	117 712	61 388	89 414	77 132	83 514	82 543	<b>1 035 210</b>

## 2.09 Number of ETA Tourist ('000) visa applications granted in 2013-14 to 30 June 2014 - comparison with previous four financial years

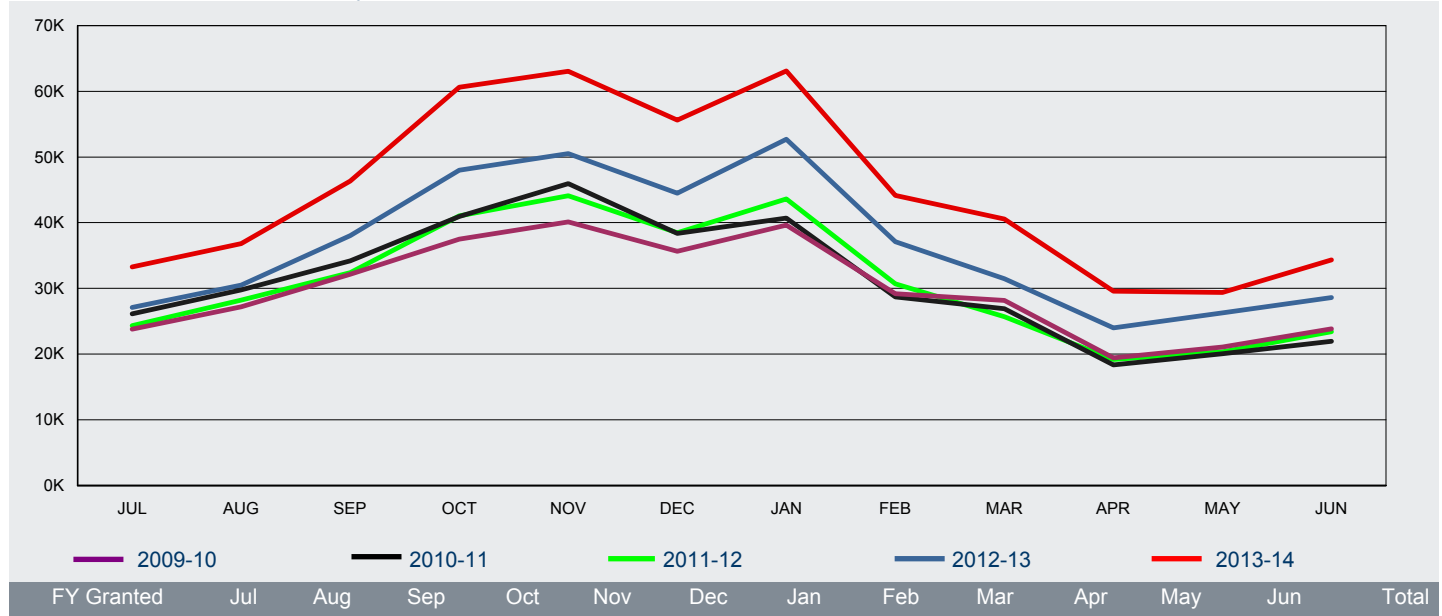


FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2009-10	158	161	174	198	206	195	195	164	169	130	140	155	<b>2 046</b>
2010-11	173	170	176	195	208	186	181	148	151	122	132	136	<b>1 978</b>
2011-12	146	156	156	179	199	184	174	164	146	119	134	135	<b>1 892</b>
2012-13	155	156	154	195	203	176	182	148	143	119	135	134	<b>1 899</b>
2013-14	164	151	160	196	204	192	182	156	154	132	139	134	<b>1 964</b>



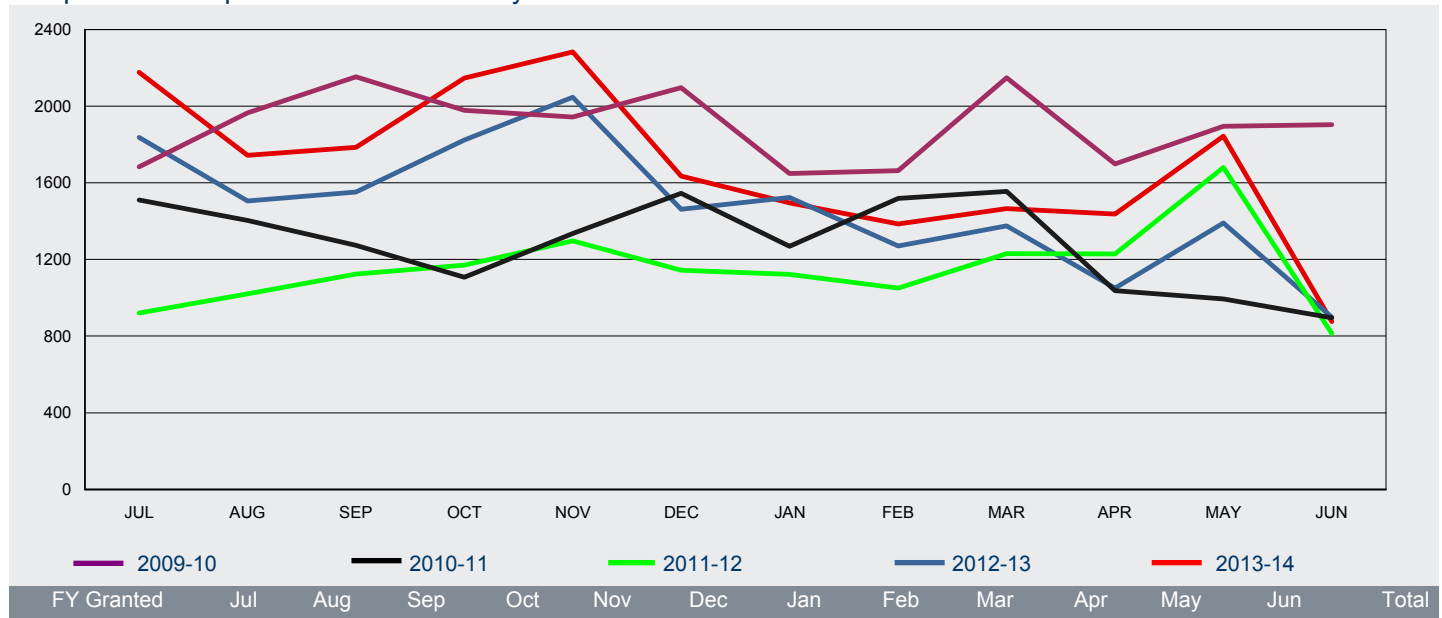
## 2 Granted

### 2.10 Number of eVisitor Tourist visa applications granted in 2013-14 to 30 June 2014 - comparison with previous four financial years



FY	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2009-10	23 793	27 216	32 173	37 505	40 117	35 632	39 635	29 204	28 154	19 422	21 052	23 861	357 764
2010-11	26 120	29 750	34 205	40 965	45 923	38 383	40 690	28 702	26 899	18 339	20 030	21 946	371 952
2011-12	24 311	28 200	32 371	41 021	44 082	38 483	43 611	30 668	25 680	19 197	20 329	23 391	371 344
2012-13	27 078	30 485	38 005	48 007	50 498	44 472	52 721	37 083	31 460	23 970	26 256	28 598	438 633
2013-14	33 254	36 805	46 358	60 619	63 065	55 627	63 117	44 139	40 533	29 599	29 361	34 315	536 792

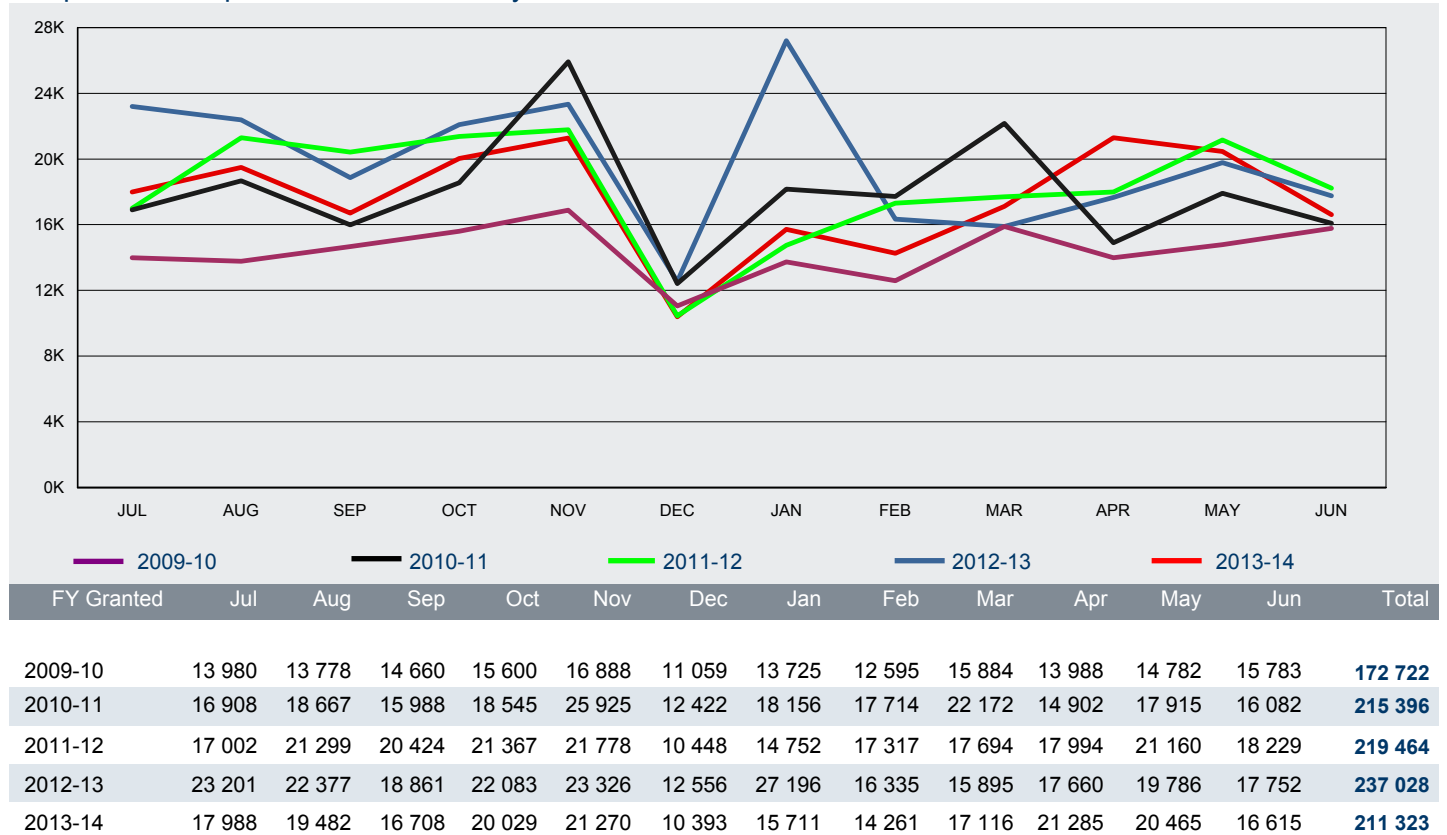
### 2.11 Number of Sponsored Tourist visa applications granted in 2013-14 to 30 June 2014 - comparison with previous four financial years



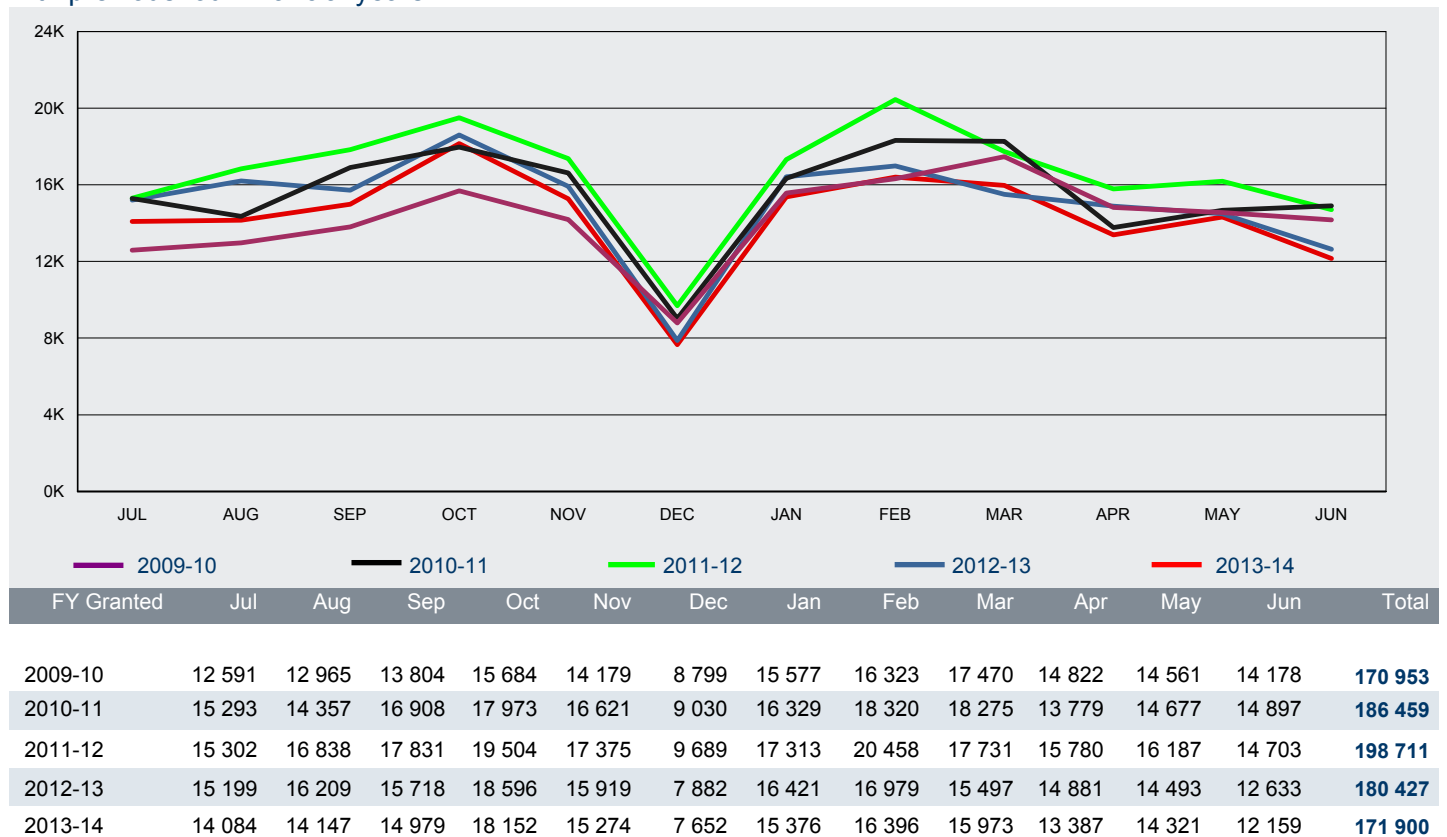
FY	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2009-10	1 684	1 965	2 154	1 979	1 943	2 096	1 648	1 663	2 148	1 699	1 895	1 904	22 778
2010-11	1 510	1 404	1 273	1 108	1 336	1 545	1 269	1 518	1 555	1 037	994	896	15 445
2011-12	920	1 020	1 124	1 170	1 297	1 144	1 123	1 050	1 231	1 229	1 680	814	13 802
2012-13	1 836	1 505	1 552	1 823	2 046	1 462	1 523	1 270	1 375	1 051	1 390	899	17 732
2013-14	2 177	1 744	1 786	2 147	2 283	1 636	1 496	1 386	1 466	1 437	1 844	875	20 277

## 2 Granted

2.12 Number of Business Visitor visa applications granted in 2013-14 to 30 June 2014 - comparison with previous four financial years

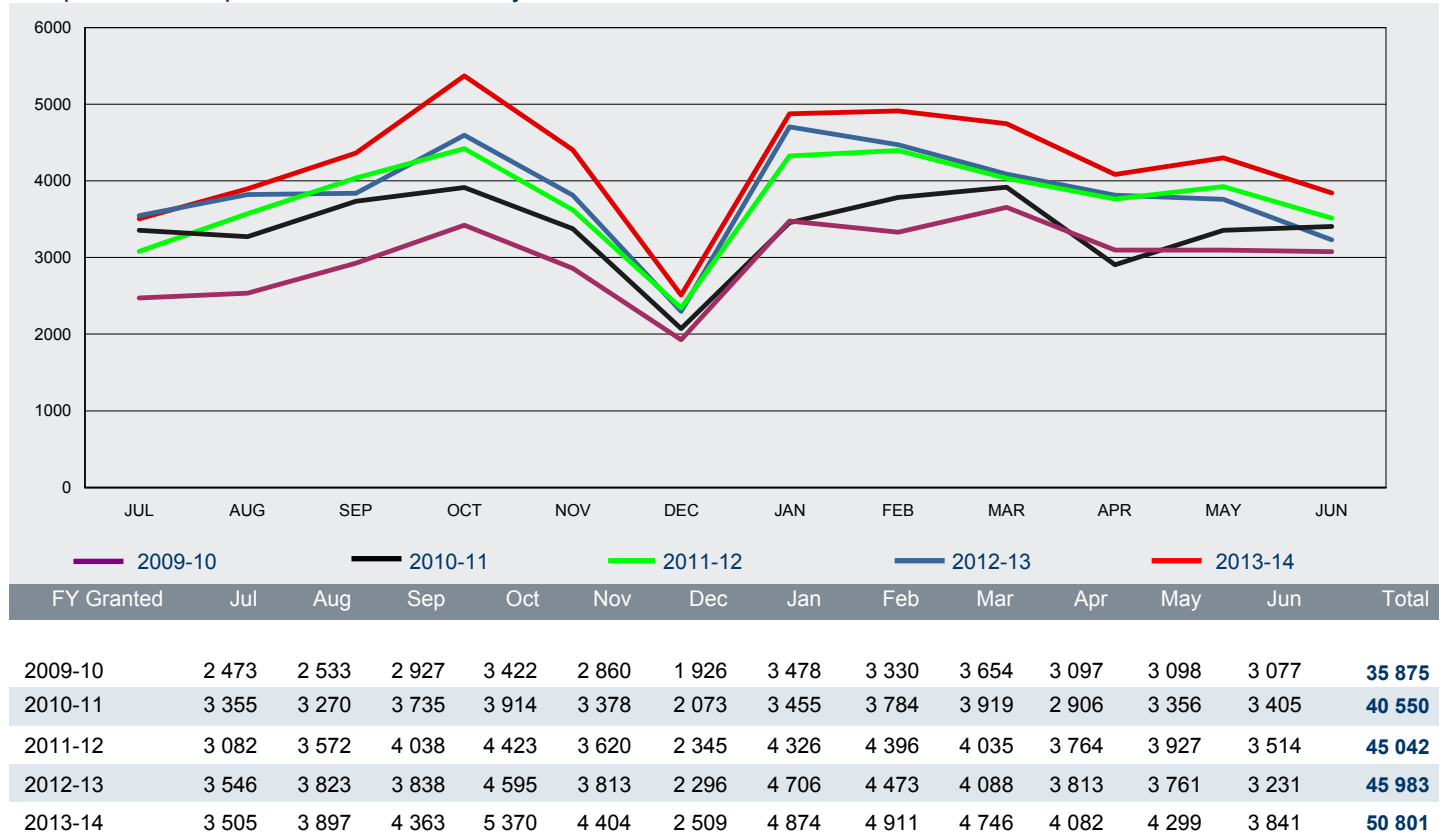


2.13 Number of ETA Business visa applications granted in 2013-14 to 30 June 2014 - comparison with previous four financial years



# 2 Granted

2.14 Number of eVisitor Business visa applications granted in 2013-14 to 30 June 2014 - comparison with previous four financial years



## 2 Granted

### 2.15 Number of Tourist Visitor visa applications granted in 2013-14 to 30 June 2014 by citizenship country - comparison with same period in previous year

Citizenship Country	2012-13 to 30/06/13	2013-14 to 30/06/14	% Change from 2012-13	2013-14 as % of Total
China, Peoples Republic of	384 541	473 511	23.1%	45.7%
India	103 691	126 325	21.8%	12.2%
Indonesia	73 730	76 394	3.6%	7.4%
Philippines	34 810	37 250	7.0%	3.6%
Thailand	37 078	36 591	-1.3%	3.5%
South Africa	26 763	27 705	3.5%	2.7%
Vietnam	18 421	21 769	18.2%	2.1%
Brazil	19 084	21 180	11.0%	2.0%
Fiji	14 534	14 517	-0.1%	1.4%
Sri Lanka	14 356	14 399	0.3%	1.4%
Russian Federation	12 829	13 825	7.8%	1.3%
Papua New Guinea	13 915	11 053	-20.6%	1.1%
United Kingdom	21 345	9 536	-55.3%	0.9%
Chile	7 163	7 002	-2.2%	0.7%
Argentina	8 309	6 595	-20.6%	0.6%
Other countries	140 935	137 558	-2.4%	13.3%
<b>Total</b>	<b>931 504</b>	<b>1 035 210</b>	<b>11.1%</b>	<b>100 %</b>

### 2.16 Number of ETA Tourist visa applications granted in 2013-14 to 30 June 2014 by citizenship country - comparison with same period in previous year

Citizenship Country	2012-13 to 30/06/13	2013-14 to 30/06/14	% Change from 2012-13	2013-14 as % of Total
United States of America	315 969	324 282	2.6%	16.5%
Japan	276 918	263 573	-4.8%	13.4%
United Kingdom	279 014	254 538	-8.8%	13.0%
Malaysia	199 333	252 492	26.7%	12.9%
Singapore	149 445	173 309	16.0%	8.8%
Korea, South	146 352	148 816	1.7%	7.6%
HKSAR of the PRC	79 119	94 304	19.2%	4.8%
Canada	90 127	91 426	1.4%	4.7%
Taiwan	61 366	72 690	18.5%	3.7%
Germany, Fed Republic of	66 589	63 513	-4.6%	3.2%
France	62 317	63 296	1.6%	3.2%
Italy	32 251	30 374	-5.8%	1.5%
Ireland, Republic of	26 637	24 270	-8.9%	1.2%
Netherlands, Kingdom of The	23 823	22 515	-5.5%	1.1%
Switzerland	21 552	21 212	-1.6%	1.1%
Other countries	68 403	63 341	-7.4%	3.2%
<b>Total</b>	<b>1 899 215</b>	<b>1 963 951</b>	<b>3.4%</b>	<b>100 %</b>

## 2 Granted

### 2.17 Number of eVisitor Tourist visa applications granted in 2013-14 to 30 June 2014 by citizenship country - comparison with same period in previous year

Citizenship Country	2012-13 to 30/06/13	2013-14 to 30/06/14	% Change from 2012-13	2013-14 as % of Total
United Kingdom	204 148	246 413	20.7%	45.9%
Germany, Fed Republic of	53 636	66 428	23.8%	12.4%
France	37 918	46 145	21.7%	8.6%
Ireland, Republic of	18 780	21 736	15.7%	4.0%
Netherlands, Kingdom of The	17 200	20 558	19.5%	3.8%
Italy	14 038	17 596	25.3%	3.3%
Sweden	14 183	17 420	22.8%	3.2%
Poland	8 678	12 301	41.7%	2.3%
Switzerland	9 614	11 440	19.0%	2.1%
Spain	8 418	10 268	22.0%	1.9%
Denmark	7 127	9 032	26.7%	1.7%
Norway	6 457	7 606	17.8%	1.4%
Czech Republic	5 342	6 712	25.6%	1.3%
Finland	5 389	6 369	18.2%	1.2%
Austria	4 329	5 277	21.9%	1.0%
Other countries	23 376	31 491	34.7%	5.9%
<b>Total</b>	<b>438 633</b>	<b>536 792</b>	<b>22.4%</b>	<b>100 %</b>

### 2.18 Number of Sponsored Tourist visa applications granted in 2013-14 to 30 June 2014 by citizenship country - comparison with same period in previous year

Citizenship Country	2012-13 to 30/06/13	2013-14 to 30/06/14	% Change from 2012-13	2013-14 as % of Total
China, Peoples Republic of	2 608	3 032	16.3%	15.0%
Vietnam	2 909	3 008	3.4%	14.8%
India	2 135	2 722	27.5%	13.4%
Philippines	1 891	2 152	13.8%	10.6%
Bangladesh	1 462	2 065	41.2%	10.2%
Sri Lanka	818	941	15.0%	4.6%
Pakistan	512	709	38.5%	3.5%
Cambodia	529	643	21.6%	3.2%
Nepal	319	584	83.1%	2.9%
Lebanon	994	451	-54.6%	2.2%
Iran	484	432	-10.7%	2.1%
Myanmar	186	188	1.1%	0.9%
Zimbabwe	159	185	16.4%	0.9%
Indonesia	170	177	4.1%	0.9%
Russian Federation	145	167	15.2%	0.8%
Other countries	2 411	2 821	17.0%	13.9%
<b>Total</b>	<b>17 732</b>	<b>20 277</b>	<b>14.4%</b>	<b>100 %</b>

## 2 Granted

### 2.19 Number of Business Visitor visa applications granted in 2013-14 to 30 June 2014 by citizenship country - comparison with same period in previous year

Citizenship Country	2012-13 to 30/06/13	2013-14 to 30/06/14	% Change from 2012-13	2013-14 as % of Total
China, Peoples Republic of	88 425	75 399	-14.7%	35.7%
India	27 735	22 358	-19.4%	10.6%
Indonesia	15 281	13 563	-11.2%	6.4%
Thailand	12 711	10 426	-18.0%	4.9%
Korea, South	8 187	8 424	2.9%	4.0%
Singapore	7 356	7 949	8.1%	3.8%
Vietnam	8 849	7 637	-13.7%	3.6%
Philippines	7 736	7 127	-7.9%	3.4%
South Africa	5 479	4 139	-24.5%	2.0%
Papua New Guinea	4 687	3 472	-25.9%	1.6%
Malaysia	4 693	3 273	-30.3%	1.5%
Japan	2 813	3 176	12.9%	1.5%
Brazil	1 825	2 619	43.5%	1.2%
Fiji	2 206	2 140	-3.0%	1.0%
Russian Federation	2 466	1 970	-20.1%	0.9%
Other countries	36 579	37 651	2.9%	17.8%
<b>Total</b>	<b>237 028</b>	<b>211 323</b>	<b>-10.8%</b>	<b>100 %</b>

### 2.20 Number of ETA Business visa applications granted in 2013-14 to 30 June 2014 by citizenship country - comparison with same period in previous year

Citizenship Country	2012-13 to 30/06/13	2013-14 to 30/06/14	% Change from 2012-13	2013-14 as % of Total
United States of America	60 654	58 883	-2.9%	34.3%
Japan	20 771	20 993	1.1%	12.2%
United Kingdom	21 747	18 293	-15.9%	10.6%
Singapore	12 643	12 091	-4.4%	7.0%
Malaysia	10 196	9 807	-3.8%	5.7%
Canada	10 464	9 597	-8.3%	5.6%
Korea, South	6 482	7 093	9.4%	4.1%
Germany, Fed Republic of	7 096	6 498	-8.4%	3.8%
France	5 345	4 913	-8.1%	2.9%
Netherlands, Kingdom of The	3 769	3 554	-5.7%	2.1%
Italy	3 448	3 386	-1.8%	2.0%
HKSAR of the PRC	3 201	3 318	3.7%	1.9%
Taiwan	3 078	2 795	-9.2%	1.6%
Spain	1 419	1 497	5.5%	0.9%
Sweden	1 717	1 459	-15.0%	0.8%
Other countries	8 397	7 723	-8.0%	4.5%
<b>Total</b>	<b>180 427</b>	<b>171 900</b>	<b>-4.7%</b>	<b>100 %</b>

## 2 Granted

### 2.21 Number of eVisitor Business visa applications granted in 2013-14 to 30 June 2014 by citizenship country - comparison with same period in previous year

Citizenship Country	2012-13 to 30/06/13	2013-14 to 30/06/14	% Change from 2012-13	2013-14 as % of Total
United Kingdom	17 028	17 782	4.4%	35.0%
Germany, Fed Republic of	6 009	6 444	7.2%	12.7%
France	3 512	4 118	17.3%	8.1%
Netherlands, Kingdom of The	2 815	2 942	4.5%	5.8%
Italy	2 209	2 572	16.4%	5.1%
Spain	1 506	1 835	21.8%	3.6%
Poland	1 482	1 688	13.9%	3.3%
Sweden	1 382	1 545	11.8%	3.0%
Denmark	1 240	1 432	15.5%	2.8%
Ireland, Republic of	1 233	1 205	-2.3%	2.4%
Belgium	863	911	5.6%	1.8%
Norway	813	899	10.6%	1.8%
Finland	749	891	19.0%	1.8%
Switzerland	724	806	11.3%	1.6%
Romania	677	731	8.0%	1.4%
Other countries	3 741	5 000	33.7%	9.8%
<b>Total</b>	<b>45 983</b>	<b>50 801</b>	<b>10.5%</b>	<b>100 %</b>





# 3 Grant rate

For this section:

A grant rate is defined as:

$$\frac{\text{Number of grants}}{\text{Number of decisions}} \times 100$$

where the number of decisions equals the number of grants plus the number of refusals.

A grant rate of 0.00% indicates that no applications were decided during the reporting period.

# 3 Grant rate

## 3.01 Grant rate of Visitor visa applications decided in the 3 month period between 1 April 2014 and 30 June 2014 by visa group - comparison with previous four periods

Visa Subclass	01/04/13 to 30/06/13	01/07/13 to 30/09/13	01/10/13 to 31/12/13	01/01/14 to 31/03/14	01/04/14 to 30/06/14
<b>Business</b>					
Business Visitor	95.5%	95.4%	94.8%	94.5%	94.2%
ETA Business	100.0%	100.0%	100.0%	100.0%	100.0%
eVisitor Business	98.4%	98.6%	98.1%	97.0%	96.9%
<b>All Business</b>	<b>97.5%</b>	<b>97.5%</b>	<b>97.2%</b>	<b>97.2%</b>	<b>96.5%</b>
<b>Tourism</b>					
ETA Tourist	100.0%	100.0%	100.0%	100.0%	100.0%
eVisitor Tourist	98.9%	99.1%	99.1%	98.8%	98.7%
Sponsored Tourist	60.5%	70.1%	63.7%	59.8%	65.2%
Tourist Visitor	93.1%	93.5%	93.2%	93.4%	92.6%
<b>All Tourism</b>	<b>97.3%</b>	<b>97.6%</b>	<b>97.7%</b>	<b>97.5%</b>	<b>97.0%</b>
<b>All</b>	<b>97.3%</b>	<b>97.6%</b>	<b>97.6%</b>	<b>97.4%</b>	<b>97.0%</b>

# 3 Grant rate

## 3.02 Grant rate for Tourist Visitor visa applications decided in the 3 month period between 1 April 2014 and 30 June 2014 by citizenship country - comparison with previous four periods

Citizenship Country	01/04/13 to 30/06/13	01/07/13 to 30/09/13	01/10/13 to 31/12/13	01/01/14 to 31/03/14	01/04/14 to 30/06/14
China, Peoples Republic of	96.4%	96.6%	96.0%	96.5%	96.0%
India	90.2%	92.6%	92.3%	92.8%	92.4%
Indonesia	97.3%	97.4%	97.0%	96.5%	97.5%
Philippines	90.9%	86.8%	85.8%	85.0%	81.5%
Thailand	94.6%	94.9%	92.3%	91.5%	87.8%
Vietnam	85.8%	83.7%	84.9%	83.7%	87.8%
South Africa	98.6%	99.3%	99.3%	99.0%	98.3%
Brazil	98.3%	98.6%	99.3%	98.7%	99.1%
Fiji	80.8%	84.1%	90.2%	88.8%	83.3%
Sri Lanka	89.6%	91.0%	92.0%	90.8%	95.8%
Saudi Arabia	98.3%	96.9%	97.8%	98.6%	98.9%
Papua New Guinea	94.1%	93.6%	93.8%	90.8%	90.7%
Russian Federation	95.3%	94.8%	94.2%	91.2%	91.0%
Pakistan	76.5%	69.6%	61.6%	60.8%	57.4%
Nepal	87.2%	90.2%	87.9%	89.5%	86.2%
Other countries	86.8%	87.1%	88.8%	86.7%	86.4%
<b>All Tourist Visitor</b>	<b>93.1%</b>	<b>93.5%</b>	<b>93.2%</b>	<b>93.4%</b>	<b>92.6%</b>

## 3.03 Grant rate for Sponsored Tourist visa applications decided in the 3 month period between 1 April 2014 and 30 June 2014 by citizenship country - comparison with previous four periods

Citizenship Country	01/04/13 to 30/06/13	01/07/13 to 30/09/13	01/10/13 to 31/12/13	01/01/14 to 31/03/14	01/04/14 to 30/06/14
India	77.7%	83.9%	79.4%	76.9%	84.3%
China, Peoples Republic of	70.7%	77.8%	76.1%	74.1%	74.5%
Vietnam	55.5%	67.7%	55.9%	51.6%	56.2%
Philippines	71.0%	73.5%	65.3%	68.4%	74.6%
Bangladesh	86.1%	90.7%	86.8%	88.2%	90.9%
Pakistan	64.3%	59.5%	63.7%	60.2%	56.8%
Sri Lanka	69.8%	79.9%	82.4%	80.4%	85.8%
Nepal	76.1%	85.9%	79.9%	81.8%	89.9%
Cambodia	66.4%	79.5%	67.3%	72.6%	66.9%
Iran	47.4%	54.7%	42.5%	42.1%	45.1%
Lebanon	27.0%	33.3%	20.6%	13.4%	14.8%
Egypt	29.5%	37.0%	34.2%	21.5%	56.7%
Iraq	24.2%	34.1%	39.7%	26.3%	28.5%
Myanmar	61.5%	79.6%	73.9%	65.6%	67.3%
Turkey	64.6%	74.5%	56.0%	67.9%	72.3%
Other countries	50.1%	62.5%	61.6%	48.5%	60.3%
<b>All Sponsored Tourist</b>	<b>60.5%</b>	<b>70.1%</b>	<b>63.7%</b>	<b>59.8%</b>	<b>65.2%</b>

# 3 Grant rate

## 3.04 Grant rate for Business Visitor visa applications decided in the 3 month period between 1 April 2014 and 30 June 2014 by citizenship country - comparison with previous four periods

Citizenship Country	01/04/13 to 30/06/13	01/07/13 to 30/09/13	01/10/13 to 31/12/13	01/01/14 to 31/03/14	01/04/14 to 30/06/14
China, Peoples Republic of	96.7%	96.8%	96.1%	95.1%	96.4%
India	91.1%	91.1%	92.9%	91.5%	91.8%
Indonesia	98.2%	98.0%	98.8%	97.9%	98.1%
Korea, South	99.8%	99.8%	99.9%	99.8%	99.7%
Thailand	99.6%	99.7%	99.3%	99.3%	99.4%
Singapore	97.2%	96.9%	96.1%	97.6%	99.0%
Philippines	95.8%	95.3%	96.8%	93.9%	92.7%
Vietnam	96.1%	97.9%	96.6%	96.9%	95.8%
Papua New Guinea	99.1%	98.3%	93.7%	98.3%	98.6%
Malaysia	96.2%	96.7%	94.8%	96.3%	98.9%
South Africa	96.7%	97.5%	95.4%	91.3%	96.3%
Brazil	99.7%	99.1%	99.4%	99.4%	100.0%
Japan	99.8%	98.6%	99.8%	99.0%	99.6%
Bangladesh	83.4%	77.7%	76.5%	84.1%	65.1%
United Kingdom	90.9%	97.2%	94.4%	95.6%	97.4%
Other countries	90.8%	90.3%	89.4%	90.3%	88.9%
<b>All Business Visitor</b>	<b>95.5%</b>	<b>95.4%</b>	<b>94.8%</b>	<b>94.5%</b>	<b>94.2%</b>

# 3 Grant rate

3.05 Grant rate for subclass 651 eVisitor visa applications decided in the 3 month period between 1 April 2014 and 30 June 2014 by citizenship country - comparison with previous four periods

Citizenship Country	01/04/13 to 30/06/13	01/07/13 to 30/09/13	01/10/13 to 31/12/13	01/01/14 to 31/03/14	01/04/14 to 30/06/14
Andorra	100.0%	100.0%	93.8%	85.7%	65.7%
Austria	99.8%	99.2%	99.4%	98.7%	99.0%
Belgium	99.5%	98.9%	99.6%	99.4%	99.0%
Bulgaria	79.7%	82.0%	77.9%	81.7%	85.5%
Croatia	0.0%	92.7%	86.5%	80.3%	88.2%
Cyprus	98.0%	98.6%	98.5%	96.5%	97.3%
Czech Republic	98.7%	99.4%	99.1%	99.3%	99.1%
Denmark	99.4%	99.6%	99.7%	99.5%	99.5%
Estonia	95.2%	98.1%	98.0%	95.7%	95.9%
Finland	99.9%	99.7%	99.7%	97.0%	96.3%
France	99.0%	99.2%	99.2%	99.1%	99.4%
Germany, Fed Republic of	99.5%	99.5%	99.6%	99.3%	99.1%
Greece	98.9%	98.9%	98.9%	92.0%	90.2%
Hungary	96.8%	97.9%	97.9%	97.0%	97.5%
Iceland	100.0%	100.0%	100.0%	95.2%	92.2%
Ireland, Republic of	98.7%	98.7%	98.8%	99.0%	99.0%
Italy	99.3%	99.3%	99.5%	98.9%	97.7%
Latvia	84.4%	93.6%	91.9%	86.3%	85.0%
Liechtenstein	0.0%	100.0%	100.0%	100.0%	100.0%
Lithuania	91.1%	96.9%	93.6%	90.2%	89.6%
Luxembourg	98.0%	100.0%	100.0%	100.0%	98.7%
Malta	100.0%	100.0%	100.0%	98.4%	100.0%
Monaco	0.0%	100.0%	100.0%	100.0%	100.0%
Morocco	0.0%	0.0%	0.0%	0.0%	100.0%
Netherlands, Kingdom of The	99.5%	99.4%	99.4%	98.8%	98.1%
Norway	99.6%	99.4%	99.3%	96.0%	93.8%
Poland	99.1%	99.5%	99.7%	99.5%	99.6%
Portugal	99.0%	99.3%	99.5%	99.2%	99.3%
Romania	75.5%	78.8%	75.9%	74.8%	77.3%
Slovakia	95.5%	98.1%	96.8%	95.7%	96.3%
Slovenia	98.4%	99.2%	99.7%	97.0%	98.8%
Spain	99.2%	99.3%	98.7%	95.1%	96.4%
Sweden	98.7%	99.6%	99.6%	99.0%	99.0%
Switzerland	99.7%	99.8%	99.7%	97.3%	97.1%
United Kingdom	99.3%	99.4%	99.5%	99.5%	99.4%
Vatican City State Holy See	100.0%	100.0%	100.0%	65.0%	23.4%
<b>All</b>	<b>98.9%</b>	<b>99.1%</b>	<b>99.1%</b>	<b>98.6%</b>	<b>98.5%</b>

# 3 Grant rate

3.06 Grant rate for subclass 651 eVisitor business visa applications decided in the 3 month period between 1 April 2014 and 30 June 2014 by citizenship country - comparison with previous four periods

Citizenship Country	01/04/13 to 30/06/13	01/07/13 to 30/09/13	01/10/13 to 31/12/13	01/01/14 to 31/03/14	01/04/14 to 30/06/14
Andorra	0.0%	0.0%	0.0%	85.7%	62.5%
Austria	99.2%	98.6%	97.9%	96.5%	98.1%
Belgium	99.1%	99.5%	99.5%	98.8%	98.3%
Bulgaria	93.0%	88.6%	89.9%	91.8%	94.5%
Croatia	0.0%	92.1%	95.6%	91.2%	93.2%
Cyprus	100.0%	97.7%	92.3%	85.0%	95.5%
Czech Republic	98.6%	99.5%	98.8%	99.4%	99.4%
Denmark	98.6%	99.7%	100.0%	99.5%	98.7%
Estonia	100.0%	100.0%	97.2%	86.0%	92.9%
Finland	100.0%	98.9%	99.0%	89.6%	93.3%
France	98.0%	98.3%	98.0%	98.8%	98.9%
Germany, Fed Republic of	99.1%	99.0%	98.6%	98.0%	98.4%
Greece	100.0%	100.0%	100.0%	80.7%	87.3%
Hungary	99.1%	98.9%	99.2%	97.4%	99.1%
Iceland	100.0%	100.0%	100.0%	83.3%	73.7%
Ireland, Republic of	96.7%	97.9%	96.9%	96.9%	97.8%
Italy	99.3%	99.5%	99.3%	98.0%	94.8%
Latvia	87.0%	97.5%	93.0%	97.7%	91.7%
Lithuania	96.9%	98.3%	97.9%	93.2%	95.1%
Luxembourg	66.7%	100.0%	100.0%	100.0%	90.9%
Malta	100.0%	100.0%	100.0%	100.0%	100.0%
Netherlands, Kingdom of The	99.2%	98.8%	98.3%	97.7%	95.4%
Norway	99.3%	100.0%	98.1%	90.6%	86.7%
Poland	99.2%	98.9%	99.7%	100.0%	99.0%
Portugal	100.0%	98.3%	99.3%	96.8%	99.2%
Romania	88.7%	92.0%	89.1%	88.7%	82.8%
San Marino	0.0%	0.0%	100.0%	0.0%	0.0%
Slovakia	98.1%	98.4%	98.6%	94.1%	95.2%
Slovenia	100.0%	100.0%	100.0%	79.7%	96.7%
Spain	99.1%	98.1%	96.6%	91.2%	94.8%
Sweden	98.2%	98.9%	99.5%	98.6%	98.8%
Switzerland	99.4%	100.0%	98.8%	92.8%	93.7%
United Kingdom	98.4%	98.7%	98.3%	98.5%	98.6%
Vatican City State Holy See	100.0%	100.0%	0.0%	62.5%	22.2%
<b>All Business</b>	<b>98.4%</b>	<b>98.6%</b>	<b>98.1%</b>	<b>97.0%</b>	<b>96.9%</b>

# 3 Grant rate

3.07 Grant rate for subclass 651 eVisitor tourism visa applications decided in the 3 month period between 1 April 2014 and 30 June 2014 by citizenship country - comparison with previous four periods

Citizenship Country	01/04/13 to 30/06/13	01/07/13 to 30/09/13	01/10/13 to 31/12/13	01/01/14 to 31/03/14	01/04/14 to 30/06/14
Andorra	100.0%	100.0%	93.8%	85.7%	68.4%
Austria	99.9%	99.3%	99.6%	98.9%	99.2%
Belgium	99.5%	98.8%	99.6%	99.5%	99.1%
Bulgaria	73.2%	79.0%	74.1%	78.4%	82.7%
Croatia	0.0%	92.7%	85.0%	78.1%	87.1%
Cyprus	97.7%	98.7%	98.6%	97.3%	97.4%
Czech Republic	98.7%	99.4%	99.2%	99.3%	99.0%
Denmark	99.6%	99.6%	99.7%	99.5%	99.6%
Estonia	94.4%	97.8%	98.0%	97.0%	96.4%
Finland	99.8%	99.8%	99.7%	98.2%	97.0%
France	99.1%	99.3%	99.3%	99.1%	99.4%
Germany, Fed Republic of	99.5%	99.6%	99.6%	99.4%	99.2%
Greece	98.6%	98.3%	98.7%	98.0%	92.1%
Hungary	96.2%	97.8%	97.8%	96.9%	97.3%
Iceland	100.0%	100.0%	100.0%	98.9%	100.0%
Ireland, Republic of	98.9%	98.8%	98.9%	99.1%	99.1%
Italy	99.3%	99.3%	99.5%	99.1%	98.3%
Latvia	83.9%	93.0%	91.8%	84.7%	83.5%
Liechtenstein	0.0%	100.0%	100.0%	100.0%	100.0%
Lithuania	90.0%	96.5%	93.1%	89.7%	88.0%
Luxembourg	100.0%	100.0%	100.0%	100.0%	100.0%
Malta	100.0%	100.0%	100.0%	98.3%	100.0%
Monaco	0.0%	100.0%	100.0%	100.0%	100.0%
Netherlands, Kingdom of The	99.5%	99.5%	99.5%	99.0%	98.5%
Norway	99.7%	99.3%	99.5%	96.7%	94.9%
Poland	99.1%	99.6%	99.7%	99.4%	99.7%
Portugal	98.8%	99.4%	99.5%	99.5%	99.3%
Romania	70.7%	76.1%	73.2%	71.6%	76.1%
San Marino	0.0%	100.0%	100.0%	75.0%	0.0%
Slovakia	95.0%	98.1%	96.7%	95.8%	96.5%
Slovenia	98.2%	99.1%	99.7%	99.2%	99.2%
Spain	99.2%	99.5%	99.1%	95.9%	96.8%
Sweden	98.8%	99.7%	99.6%	99.1%	99.1%
Switzerland	99.7%	99.8%	99.8%	97.7%	97.6%
United Kingdom	99.4%	99.4%	99.5%	99.6%	99.5%
Vatican City State Holy See	0.0%	100.0%	100.0%	75.0%	25.0%
<b>All Tourism</b>	<b>98.9%</b>	<b>99.1%</b>	<b>99.1%</b>	<b>98.8%</b>	<b>98.7%</b>





# 4 Processing times

This section contains information on 25, 50 and 75 percentile processing times for visitor visa applications.

In general terms:

- 25 percentile** means that 25 per cent of applications granted during the period were processed within the number of days shown in the tables. Conversely, 75 per cent took longer than the number of days shown. This measure gives an indication of how long it is taking to process the more straight-forward visitor visa applications.
- 50 percentile** more commonly known as the median, it means that 50 per cent of applications granted during the period were processed within the number of days shown in the tables. Conversely, 50 per cent took longer than the number of days shown. This measure gives an indication of how long it is taking to process the typical visitor visa applications.
- 75 percentile** means that 75 per cent of applications granted during the period were processed within the number of days shown in the tables. Conversely, 25 per cent took longer than the number of days shown. This measure gives an indication of how long it is taking to process the more complex visitor visa applications.

# 4 Processing times

4.01 Processing time (in calendar days) for Business Visitor visa applications granted in the 3 month period between 1 April 2014 and 30 June 2014 by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/04/13 to 30/06/13	1/07/13 to 30/09/13	1/10/13 to 31/12/13	1/01/14 to 31/03/14	1/04/14 to 30/06/14
China, Peoples Republic of	25th percentile	1	1	1	1	1
	50th percentile (Median)	4	4	3	3	2
	75th percentile	9	9	8	6	4
India	25th percentile	1	1	1	1	1
	50th percentile (Median)	4	3	3	2	3
	75th percentile	7	6	6	5	7
Indonesia	25th percentile	2	3	2	2	1
	50th percentile (Median)	4	4	4	3	2
	75th percentile	5	6	4	5	5
Korea, South	25th percentile	1	0	0	0	0
	50th percentile (Median)	3	0	1	1	1
	75th percentile	5	2	3	1	2
Thailand	25th percentile	1	1	0	1	3
	50th percentile (Median)	5	6	1	3	6
	75th percentile	7	8	2	5	8
Singapore	25th percentile	1	0	0	0	0
	50th percentile (Median)	2	1	1	1	1
	75th percentile	5	4	3	4	3
Philippines	25th percentile	3	1	1	1	1
	50th percentile (Median)	6	5	2	2	1
	75th percentile	9	9	5	4	6
Vietnam	25th percentile	0	0	0	0	1
	50th percentile (Median)	1	2	1	1	2
	75th percentile	4	5	2	3	4
Papua New Guinea	25th percentile	2	2	3	7	6
	50th percentile (Median)	6	5	11	12	8
	75th percentile	8	6	14	14	10
Malaysia	25th percentile	1	0	0	1	1
	50th percentile (Median)	5	0	1	1	3
	75th percentile	25	3	5	3	4
Other countries	25th percentile	1	1	1	0	1
	50th percentile (Median)	4	4	4	3	4
	75th percentile	11	11	12	8	12
<b>All</b>	<b>25th percentile</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>
	<b>50th percentile (Median)</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>2</b>	<b>2</b>
	<b>75th percentile</b>	<b>8</b>	<b>8</b>	<b>7</b>	<b>6</b>	<b>7</b>

# 4 Processing times

4.02 Processing time (in calendar days) for Sponsored Tourist visa applications granted in the 3 month period between 1 April 2014 and 30 June 2014 by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/04/13 to 30/06/13	1/07/13 to 30/09/13	1/10/13 to 31/12/13	1/01/14 to 31/03/14	1/04/14 to 30/06/14
India	25th percentile	7	7	5	8	7
	50th percentile (Median)	13	19	17	17	20
	75th percentile	21	33	29	32	39
China, Peoples Republic of	25th percentile	9	10	6	7	7
	50th percentile (Median)	19	23	19	19	23
	75th percentile	41	44	32	35	39
Vietnam	25th percentile	7	8	6	7	7
	50th percentile (Median)	14	18	16	17	22
	75th percentile	27	33	29	35	38
Philippines	25th percentile	8	7	13	10	11
	50th percentile (Median)	15	22	25	24	33
	75th percentile	29	42	42	40	51
Bangladesh	25th percentile	10	7	4	6	6
	50th percentile (Median)	16	17	13	12	15
	75th percentile	27	31	23	21	34
Pakistan	25th percentile	11	15	16	19	10
	50th percentile (Median)	27	31	31	32	27
	75th percentile	47	64	55	66	48
Sri Lanka	25th percentile	16	8	5	8	19
	50th percentile (Median)	33	21	19	22	36
	75th percentile	69	41	41	36	52
Nepal	25th percentile	8	8	5	7	5
	50th percentile (Median)	16	30	14	22	20
	75th percentile	45	53	26	38	38
Cambodia	25th percentile	7	5	3	7	5
	50th percentile (Median)	20	18	10	13	18
	75th percentile	33	41	28	30	33
Iran	25th percentile	27	20	22	29	24
	50th percentile (Median)	42	38	36	40	51
	75th percentile	111	81	65	69	76
Other countries	25th percentile	12	11	9	11	15
	50th percentile (Median)	24	26	23	27	35
	75th percentile	49	48	43	46	57
<b>All</b>	<b>25th percentile</b>	<b>9</b>	<b>8</b>	<b>7</b>	<b>8</b>	<b>8</b>
	<b>50th percentile (Median)</b>	<b>17</b>	<b>21</b>	<b>19</b>	<b>20</b>	<b>27</b>
	<b>75th percentile</b>	<b>36</b>	<b>41</b>	<b>35</b>	<b>36</b>	<b>44</b>

# 4 Processing times

4.03 Processing time (in calendar days) for Tourist Visitor visa applications granted in the 3 month period between 1 April 2014 and 30 June 2014 by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/04/13 to 30/06/13	1/07/13 to 30/09/13	1/10/13 to 31/12/13	1/01/14 to 31/03/14	1/04/14 to 30/06/14
China, Peoples Republic of	25th percentile	2	3	3	2	2
	50th percentile (Median)	5	6	8	4	4
	75th percentile	11	14	18	11	10
India	25th percentile	2	4	4	7	4
	50th percentile (Median)	6	7	7	14	8
	75th percentile	12	14	11	17	13
Indonesia	25th percentile	7	7	8	7	3
	50th percentile (Median)	9	9	10	8	5
	75th percentile	11	11	14	13	9
Philippines	25th percentile	6	8	5	4	2
	50th percentile (Median)	9	13	10	8	6
	75th percentile	15	21	18	15	14
Thailand	25th percentile	5	7	1	2	5
	50th percentile (Median)	7	9	3	4	7
	75th percentile	9	12	6	6	12
Vietnam	25th percentile	8	5	4	5	8
	50th percentile (Median)	13	7	7	8	12
	75th percentile	19	11	10	13	16
South Africa	25th percentile	11	15	13	9	7
	50th percentile (Median)	15	20	20	12	9
	75th percentile	20	25	24	19	13
Brazil	25th percentile	0	3	2	1	0
	50th percentile (Median)	3	4	3	2	1
	75th percentile	6	6	6	3	3
Fiji	25th percentile	7	1	4	2	1
	50th percentile (Median)	10	3	6	5	4
	75th percentile	15	6	7	7	7
Sri Lanka	25th percentile	4	5	4	2	2
	50th percentile (Median)	8	10	10	8	6
	75th percentile	17	16	16	22	13
Other countries	25th percentile	0	3	2	2	1
	50th percentile (Median)	5	7	9	8	6
	75th percentile	15	20	20	19	15
<b>All</b>	<b>25th percentile</b>	<b>2</b>	<b>3</b>	<b>3</b>	<b>2</b>	<b>2</b>
	<b>50th percentile (Median)</b>	<b>7</b>	<b>8</b>	<b>8</b>	<b>6</b>	<b>6</b>
	<b>75th percentile</b>	<b>13</b>	<b>14</b>	<b>16</b>	<b>14</b>	<b>12</b>

# 4 Processing times

4.04 Processing time (in calendar days) for Tourist Visitor OFFSHORE visa applications granted in the 3 month period between 1 April 2014 and 30 June 2014 by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/04/13 to 30/06/13	1/07/13 to 30/09/13	1/10/13 to 31/12/13	1/01/14 to 31/03/14	1/04/14 to 30/06/14
China, Peoples Republic of	25th percentile	2	3	3	2	2
	50th percentile (Median)	5	6	8	4	4
	75th percentile	11	14	18	11	10
India	25th percentile	2	4	4	7	4
	50th percentile (Median)	6	7	7	14	8
	75th percentile	12	15	11	17	13
Indonesia	25th percentile	7	7	8	7	3
	50th percentile (Median)	9	9	10	8	5
	75th percentile	11	11	14	13	9
Philippines	25th percentile	6	8	5	5	2
	50th percentile (Median)	9	13	10	8	6
	75th percentile	15	21	18	15	14
Thailand	25th percentile	5	7	1	2	5
	50th percentile (Median)	7	9	3	4	7
	75th percentile	9	12	6	6	12
Vietnam	25th percentile	8	5	4	5	9
	50th percentile (Median)	13	7	7	8	12
	75th percentile	19	11	10	13	16
South Africa	25th percentile	11	15	14	9	7
	50th percentile (Median)	15	20	20	12	9
	75th percentile	20	25	24	19	13
Brazil	25th percentile	0	3	2	1	0
	50th percentile (Median)	3	4	3	2	1
	75th percentile	6	6	6	3	3
Fiji	25th percentile	7	1	4	2	2
	50th percentile (Median)	11	3	6	5	4
	75th percentile	15	6	7	7	7
Sri Lanka	25th percentile	4	5	4	2	2
	50th percentile (Median)	8	10	10	8	6
	75th percentile	17	16	16	22	13
Other countries	25th percentile	0	3	3	2	1
	50th percentile (Median)	5	7	10	9	7
	75th percentile	15	20	20	20	15
<b>All</b>	<b>25th percentile</b>	<b>2</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>2</b>
	<b>50th percentile (Median)</b>	<b>7</b>	<b>8</b>	<b>8</b>	<b>6</b>	<b>6</b>
	<b>75th percentile</b>	<b>13</b>	<b>14</b>	<b>17</b>	<b>14</b>	<b>12</b>

# 4 Processing times

4.05 Processing time (in calendar days) for Tourist Visitor ONSHORE visa applications granted in the 3 month period between 1 April 2014 and 30 June 2014 by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/04/13 to 30/06/13	1/07/13 to 30/09/13	1/10/13 to 31/12/13	1/01/14 to 31/03/14	1/04/14 to 30/06/14
India	25th percentile	0	0	1	1	1
	50th percentile (Median)	1	2	3	3	4
	75th percentile	12	7	7	9	9
China, Peoples Republic of	25th percentile	0	1	2	2	2
	50th percentile (Median)	8	6	7	6	7
	75th percentile	21	13	13	12	15
United Kingdom	25th percentile	0	1	1	1	1
	50th percentile (Median)	0	1	1	2	1
	75th percentile	4	3	3	4	4
Philippines	25th percentile	0	1	3	3	3
	50th percentile (Median)	7	6	8	7	8
	75th percentile	21	15	15	15	14
Korea, South	25th percentile	3	1	3	4	3
	50th percentile (Median)	12	7	7	8	7
	75th percentile	23	14	14	16	14
Malaysia	25th percentile	7	2	5	3	6
	50th percentile (Median)	18	9	9	9	10
	75th percentile	29	15	16	14	15
United States of America	25th percentile	0	1	1	1	1
	50th percentile (Median)	0	1	1	1	1
	75th percentile	5	4	3	4	4
Vietnam	25th percentile	0	1	1	1	2
	50th percentile (Median)	5	5	8	6	7
	75th percentile	17	13	13	13	15
Italy	25th percentile	0	1	1	1	1
	50th percentile (Median)	0	1	1	1	1
	75th percentile	4	3	3	3	3
Germany, Fed Republic of	25th percentile	0	0	1	1	1
	50th percentile (Median)	0	1	1	1	2
	75th percentile	2	3	3	4	5
Other countries	25th percentile	0	1	1	1	1
	50th percentile (Median)	1	2	2	3	2
	75th percentile	11	7	7	8	8
<b>All</b>	<b>25th percentile</b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>
	<b>50th percentile (Median)</b>	<b>2</b>	<b>3</b>	<b>3</b>	<b>3</b>	<b>3</b>
	<b>75th percentile</b>	<b>14</b>	<b>9</b>	<b>8</b>	<b>9</b>	<b>10</b>

# 5 Applications on hand

# 5 Applications on hand

5.01 Number of Visitor visa applications on hand at 30 June 2014 by visa group - comparison with previous four periods

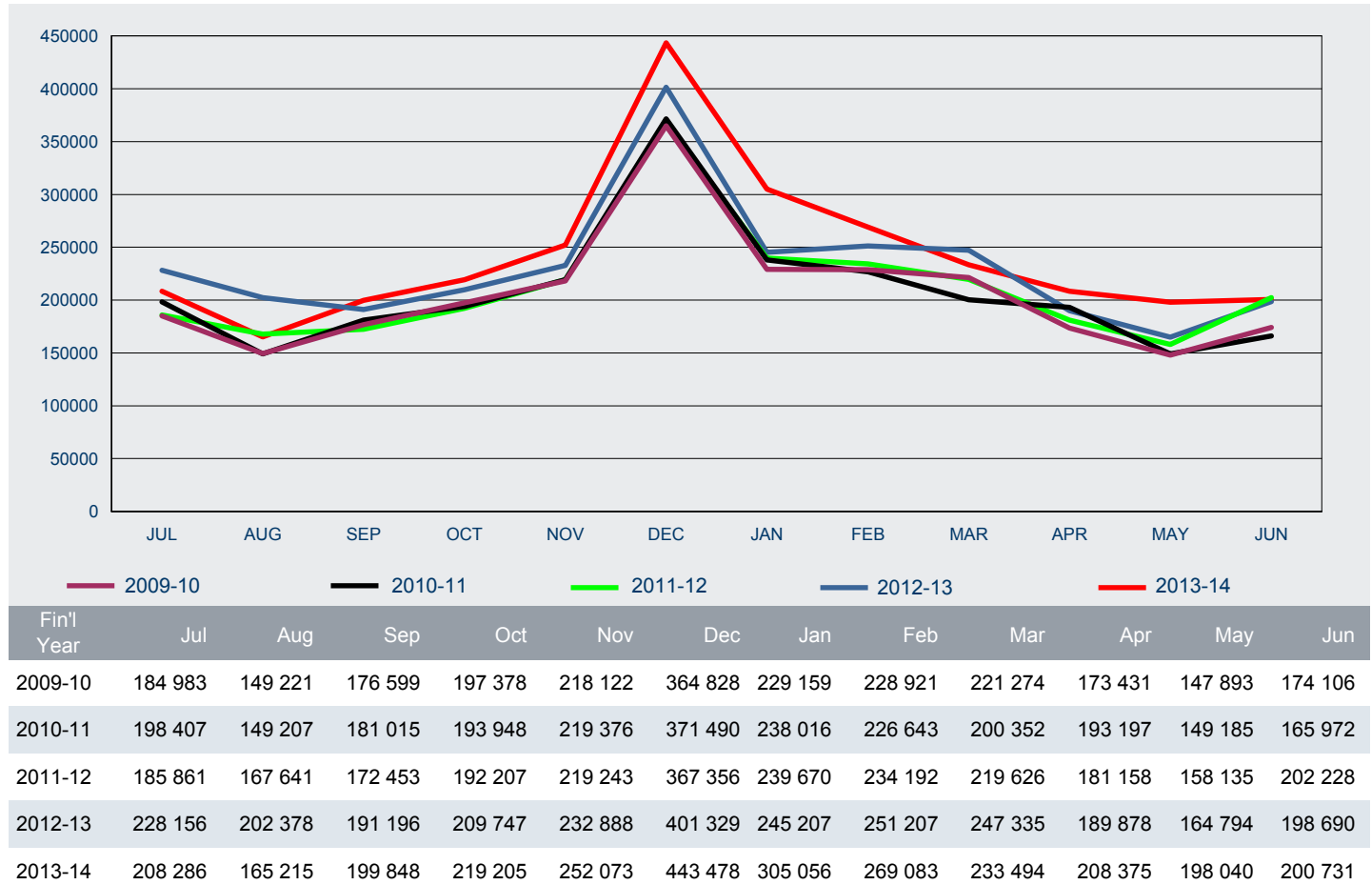
Visa Subclass	On hand at 30/06/13	On hand at 30/09/13	On hand at 31/12/13	On hand at 31/03/14	On hand at 30/06/14
<b>Tourism</b>					
Tourist Visitor	39 718	35 622	48 081	33 627	35 782
ETA Tourist	87	67	84	106	85
eVisitor Tourist	910	1 764	1 042	1 057	799
Sponsored Tourist	2 730	2 590	2 164	2 172	2 774
<b>sub total Tourism</b>	<b>43 445</b>	<b>40 043</b>	<b>51 371</b>	<b>36 962</b>	<b>39 440</b>
<b>Business</b>					
Business Visitor	8 758	8 101	6 035	5 936	6 410
ETA Business	< 5	6	< 5	8	28
eVisitor Business	118	181	114	241	133
Sponsored Business	0	0	0	0	0
<b>sub total Business</b>	<b>8 880</b>	<b>8 288</b>	<b>6 153</b>	<b>6 185</b>	<b>6 571</b>
<b>Total</b>	<b>52 325</b>	<b>48 331</b>	<b>57 524</b>	<b>43 147</b>	<b>46 011</b>



# 6 Visa holders in Australia

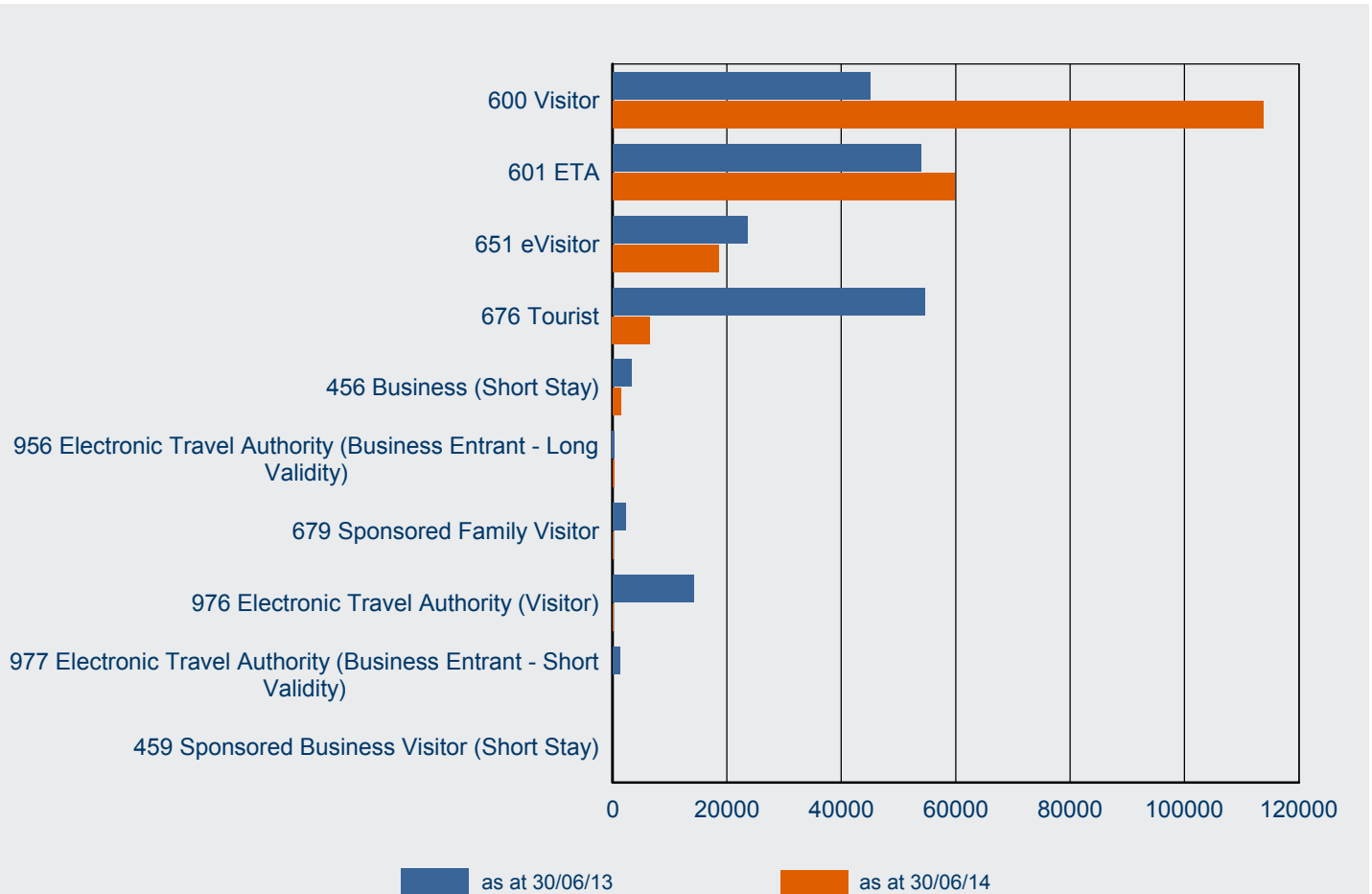
# 6 Visa holders in Australia

6.01 Number of Visitor visa holders in Australia at the end of each month in 2013-14 to 30 June 2014 by month - comparison with previous four financial years



# 6 Visa holders in Australia

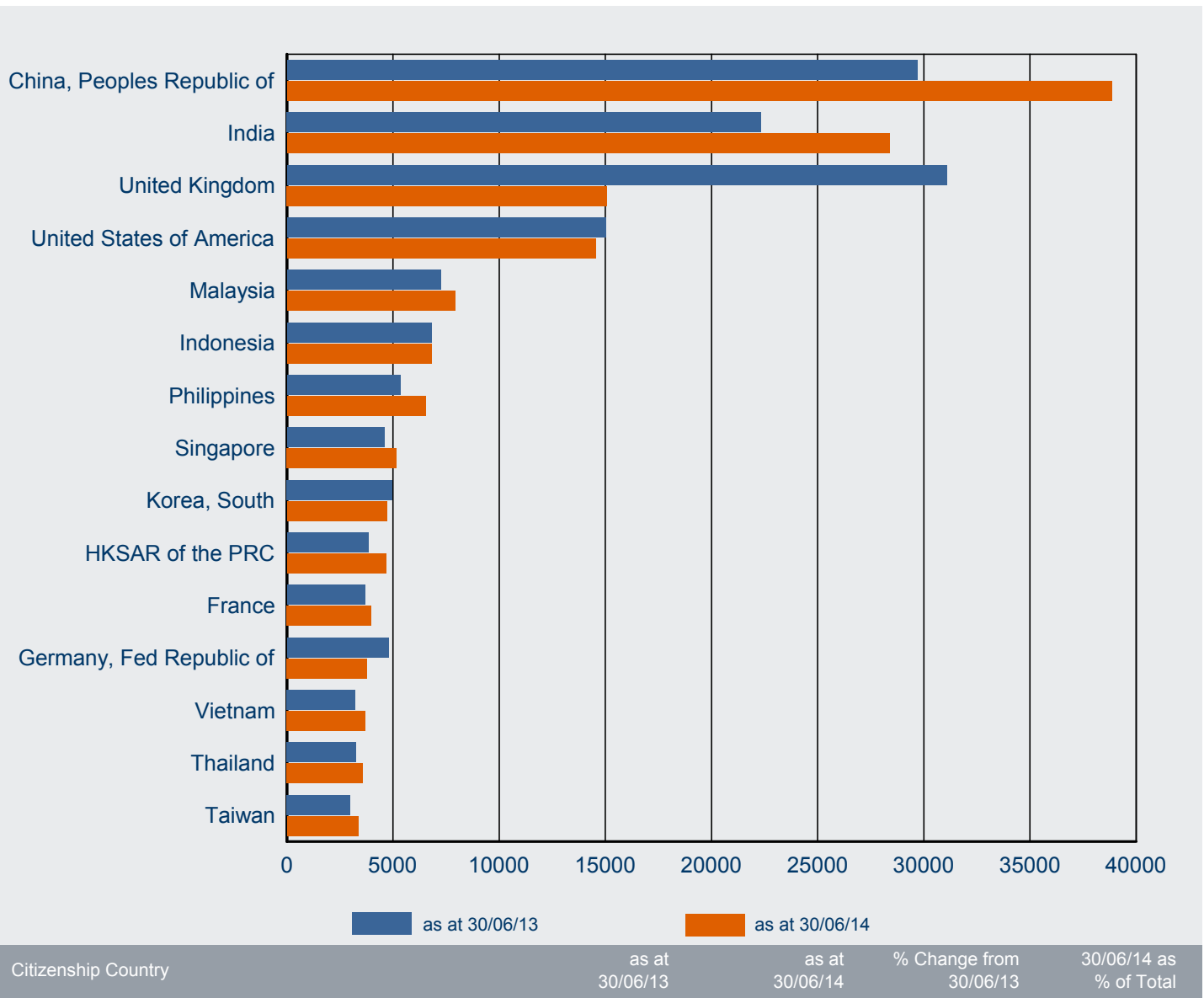
6.02 Number of Visitor visa holders in Australia as at 30 June 2014 by visa subclass - comparison with same date in previous year



Visa Subclass	as at 30/06/13	as at 30/06/14	% Change from 30/06/13	30/06/14 as % of Total
600 Visitor	45 080	113 787	152.4%	56.7%
601 ETA	54 003	59 823	10.8%	29.8%
651 eVisitor	23 573	18 616	-21.0%	9.3%
676 Tourist	54 640	6 604	-87.9%	3.3%
456 Business (Short Stay)	3 252	1 449	-55.4%	0.7%
956 Electronic Travel Authority (Business Entrant - Long Validity)	414	220	-46.9%	0.1%
679 Sponsored Family Visitor	2 307	135	-94.1%	0.1%
976 Electronic Travel Authority (Visitor)	14 166	81	-99.4%	0.0%
977 Electronic Travel Authority (Business Entrant - Short Validity)	1 254	16	-98.7%	0.0%
459 Sponsored Business Visitor (Short Stay)	1	1		
<b>Total</b>	<b>198 690</b>	<b>200 731</b>	<b>1.0%</b>	<b>100.0%</b>

# 6 Visa holders in Australia

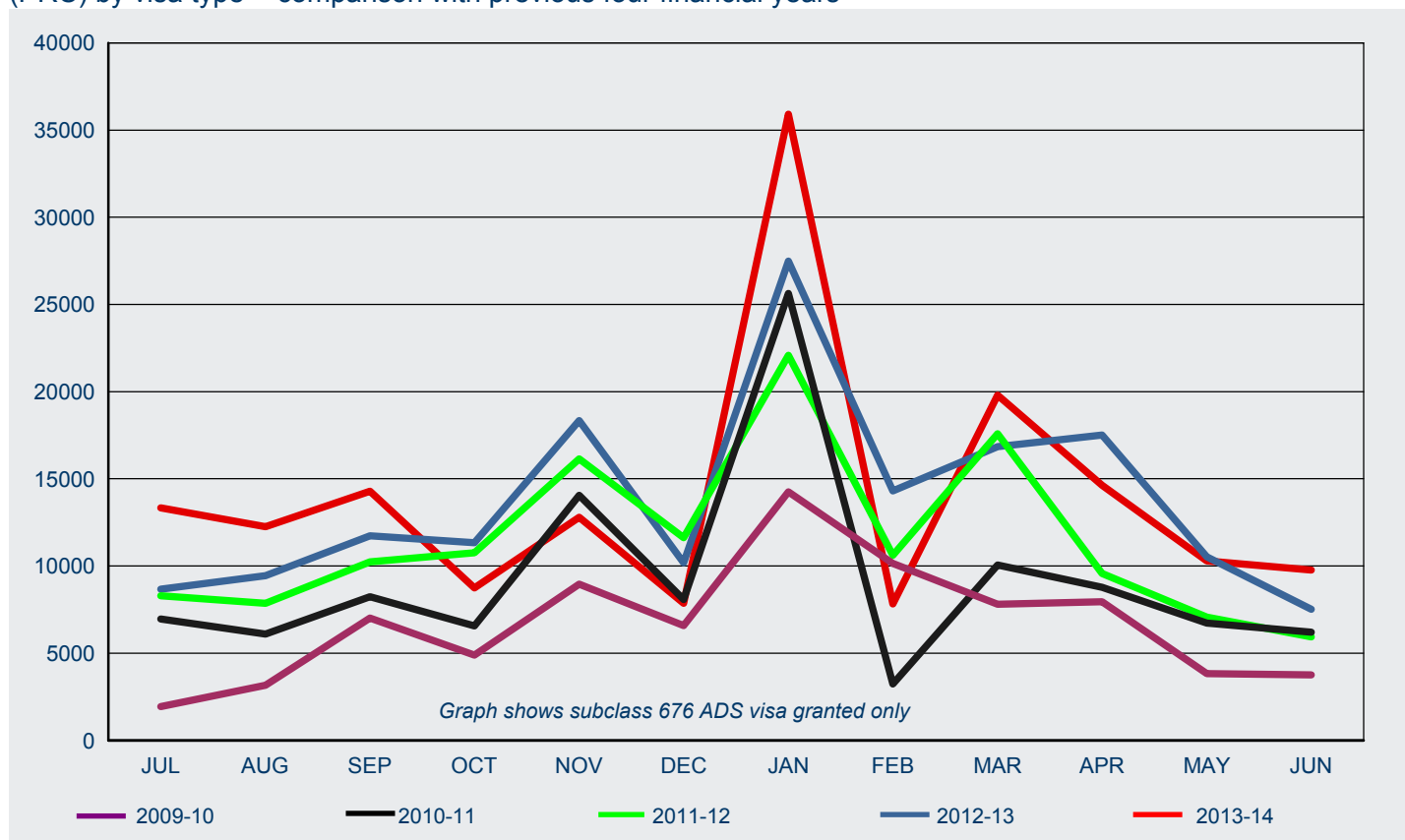
6.03 Number of Visitor visa holders in Australia as at 30 June 2014 by citizenship country - comparison with same period in previous year



# 7 Approved Destination Status (ADS)

# 7 Approved Destination Status (ADS)

7.01 Number of subclass 676 and subclass 600 visa applications granted in 2013-14 to 30 June 2014 under the tourism stream where the citizenship country is Peoples Republic of China (PRC) by visa type - comparison with previous four financial years



## subclass 676/600 ADS for PRC

FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2009-10	1 940	3 157	7 014	4 890	8 952	6 574	14 250	10 150	7 807	7 956	3 826	3 756	<b>80 272</b>
2010-11	6 952	6 103	8 243	6 569	14 047	8 070	25 622	3 235	10 052	8 786	6 723	6 207	<b>110 609</b>
2011-12	8 294	7 851	10 244	10 760	16 140	11 631	22 087	10 614	17 589	9 569	7 075	5 943	<b>137 797</b>
2012-13	8 673	9 445	11 728	11 340	18 336	10 181	27 492	14 305	16 839	17 511	10 522	7 522	<b>163 894</b>
2013-14	13 343	12 258	14 287	8 737	12 795	7 865	35 916	7 816	19 793	14 628	10 284	9 775	<b>167 497</b>

## subclass 676/600 non-ADS for PRC

FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2009-10	8 031	7 171	9 677	5 943	9 664	10 077	11 942	9 346	8 830	7 728	8 138	11 245	<b>107 792</b>
2010-11	11 200	10 290	10 546	8 174	12 942	15 047	18 689	5 514	10 673	9 485	10 418	14 268	<b>137 246</b>
2011-12	14 570	14 440	12 707	10 978	18 016	17 382	19 003	11 621	12 212	13 452	13 531	19 913	<b>177 825</b>
2012-13	18 909	18 262	17 626	15 108	20 473	19 731	33 006	10 615	14 937	15 153	16 277	20 550	<b>220 647</b>
2013-14	26 512	23 118	20 302	20 141	29 628	35 135	41 988	12 995	22 790	20 227	24 292	28 886	<b>306 014</b>

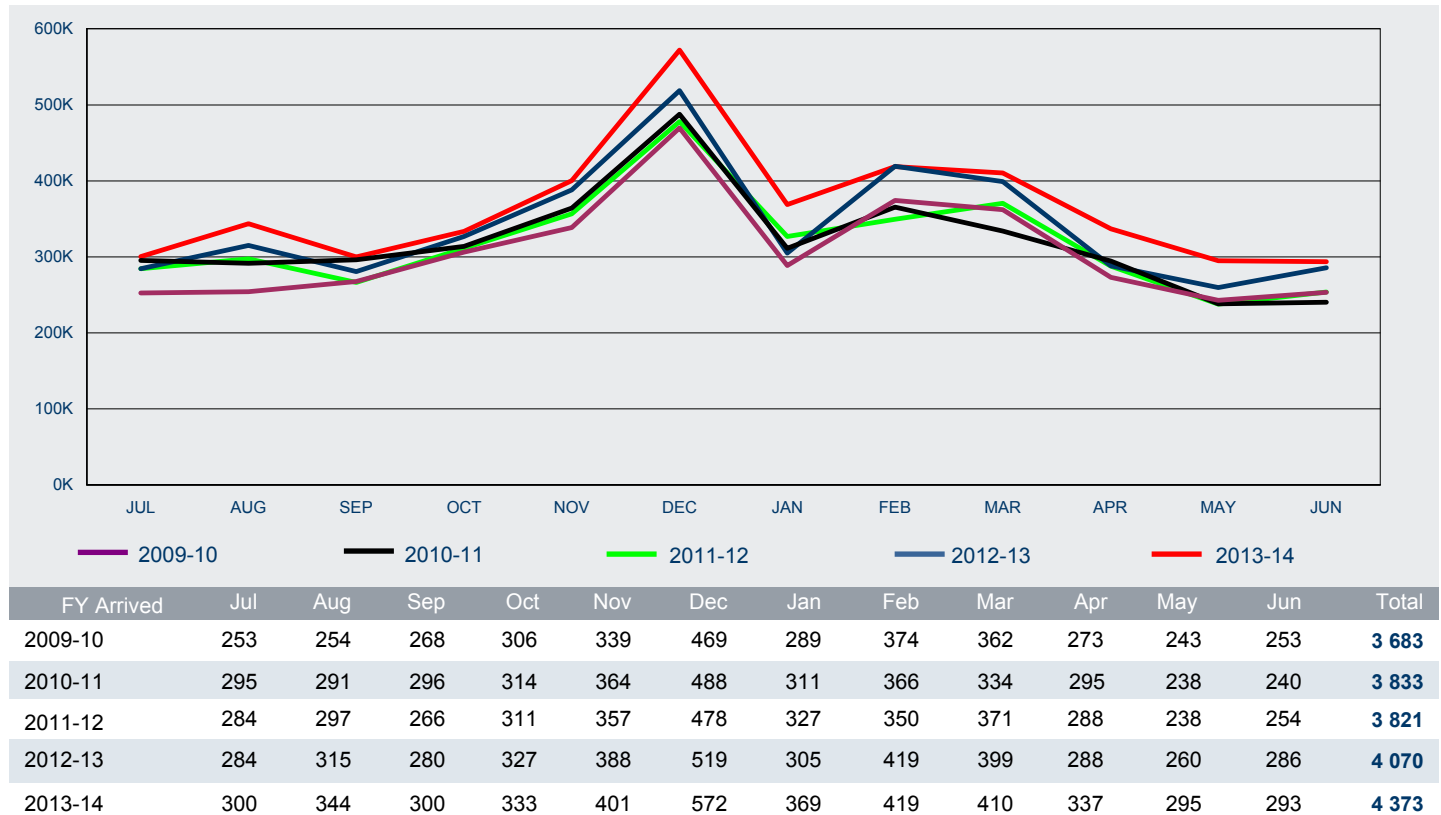
## Total subclass 676/600 for PRC

FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2009-10	9 971	10 328	16 691	10 833	18 616	16 651	26 192	19 496	16 637	15 684	11 964	15 001	<b>188 064</b>
2010-11	18 152	16 393	18 789	14 743	26 989	23 117	44 311	8 749	20 725	18 271	17 141	20 475	<b>247 855</b>
2011-12	22 864	22 291	22 951	21 738	34 156	29 013	41 090	22 235	29 801	23 021	20 606	25 856	<b>315 622</b>
2012-13	27 582	27 707	29 354	26 448	38 809	29 912	60 498	24 920	31 776	32 664	26 799	28 072	<b>384 541</b>
2013-14	39 855	35 376	34 589	28 878	42 423	43 000	77 904	20 811	42 583	34 855	34 576	38 661	<b>473 511</b>

# 8 Arrivals

# 8 Arrivals

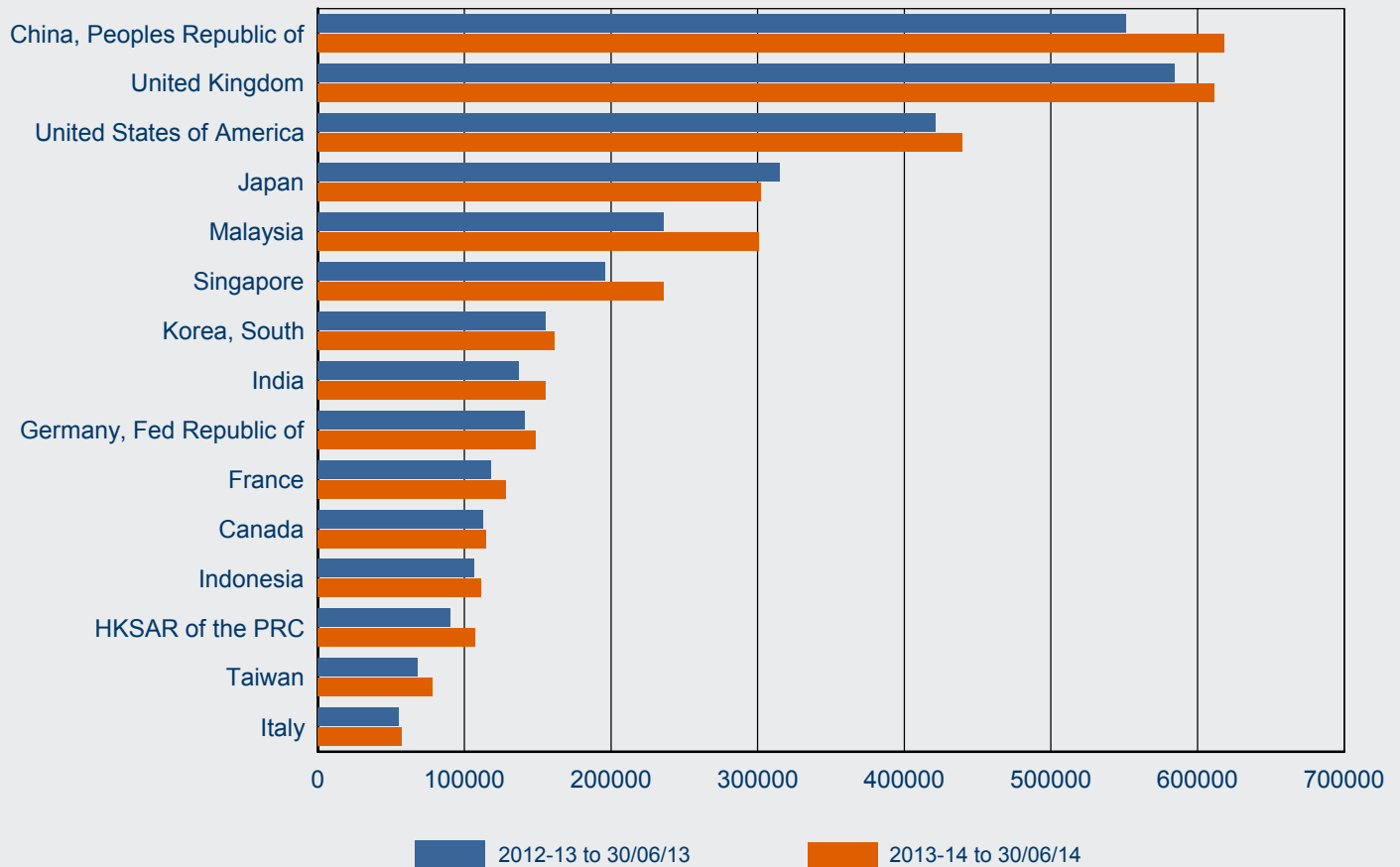
8.01 Number of Visitor visa arrivals ('000) in 2013-14 to 30 June 2014 - comparison with previous four financial years





# 8 Arrivals

8.02 Number of Visitor visa arrivals in 2013-14 to 30 June 2014 by citizenship country - comparison with same period in previous year



Citizenship Country	2012-13 to 30/06/13	2013-14 to 30/06/14	% Change from 2012-13	2013-14 as % of Total
China, Peoples Republic of	551 353	617 976	12.1%	14.1%
United Kingdom	584 690	611 530	4.6%	14.0%
United States of America	421 642	439 792	4.3%	10.1%
Japan	314 857	302 126	-4.0%	6.9%
Malaysia	235 992	300 762	27.4%	6.9%
Singapore	195 896	235 991	20.5%	5.4%
Korea, South	155 668	161 147	3.5%	3.7%
India	136 815	155 207	13.4%	3.5%
Germany, Fed Republic of	141 208	148 556	5.2%	3.4%
France	118 351	128 106	8.2%	2.9%
Canada	112 748	115 163	2.1%	2.6%
Indonesia	106 407	111 408	4.7%	2.5%
HKSAR of the PRC	90 271	107 199	18.8%	2.5%
Taiwan	67 917	78 016	14.9%	1.8%
Italy	55 328	57 020	3.1%	1.3%
Other countries	780 967	802 952	2.8%	18.4%
<b>Total</b>	<b>4 070 110</b>	<b>4 372 951</b>	<b>7.4%</b>	<b>100.0%</b>

