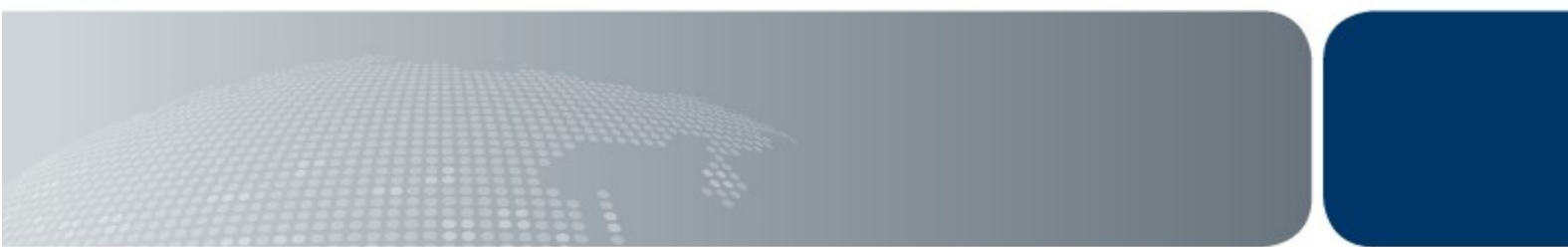




Australian Government  
Department of Immigration  
and Citizenship

# Visitor visa program quarterly report

Quarter ending at 30 June 2013



people our business



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## About this report

This report provides quarterly data about the Visitor visa program administered by the Department of Immigration and Citizenship (the department). The report has been produced to assist tourism industry stakeholders and policymakers.

It is expected that this report will be further developed over time to increase and improve information sharing about the Visitor visa program.

Data is sourced from several departmental visa processing and recording systems. Data can be dynamic and there can be delays in transmission of information from the department's global operations. Variations in figures between this report and previous reports can occur. Due to these issues, figures for the current financial year should always be considered provisional.

For privacy reasons < 5 has been used where a number in a table is between 1 and 4.

Further data about the Visitor visa program, including the report and Visitor visa grants by subclass and citizenship from the 2005-06 to the 2012-13 financial year is available at the department's website at [www.immi.gov.au/media/statistics/](http://www.immi.gov.au/media/statistics/)

Further information about the Visitor visa program is available at [www.immi.gov.au/visitors](http://www.immi.gov.au/visitors)

## Enquiries

Any comments or enquiries concerning this report should be sent to [visa.reporting@immi.gov.au](mailto:visa.reporting@immi.gov.au) quoting report id BR0112.

## Definition of terms

Applicant type:	Under the Migration Regulations 1994 (the Regulations), there are two types of applicants. These are primary applicants and secondary applicants.
Approved Destination Status (ADS):	This scheme facilitates the travel of organised tour groups from the People's Republic of China (PRC) to Australia by approved travel agents. Tourists under the ADS scheme are granted a subcategory of the Tourist (subclass 676) visa and do not require a visa label.
Auto grant:	An automated process by which an electronic visa application is checked against security and immigration risk business rules and, if the automated checks are satisfied, the visa is granted, often within minutes after lodgement. Electronic applications which do not satisfy automated checks are referred for manual assessment by a visa processing officer.
Citizenship country:	The country of citizenship of the visa applicant or visa holder. Where a visa applicant or visa holder has more than one citizenship country, either the citizenship of the travel document or the citizenship nominated by the visa applicant is used.
Decided:	The term used for counts of decisions. See below for definition of "decisions".
Decisions:	An outcome where a decision-maker (including system-generated decision-making) grants or refuses a visa or sponsorship application.
eLodged:	Visa application lodged electronically, by eligible passport holders, via the departmental website. Visas that can be eLodged are the eVisitor (subclass 651) visa and the Tourist (subclass 676) visa (also known as the e676).
ETA:	Electronic Travel Authority. An electronic visa available to citizens from low risk countries. The term "low risk" applies to countries which issue ETA eligible passports. A list of these can be found on the department's website.
Granted:	Unless otherwise specified, the number of visas granted includes primary and review grants.
Lodged:	Lodged is the count of paper applications receipted in a departmental office or submitted electronically.
Offshore:	In this report, the term refers to the location of the client at the time of lodging the application.
On hand:	A visa application, nomination or sponsorship that has not been finalised.
Onshore:	In this report, refers to the location of the client at the time the application was lodged. An onshore applicant may already hold a visa of the same kind or may be applying for another type of visa.
Visa applicant:	Used to refer to clients applying for a visa. Unless otherwise specified, the term covers both primary and secondary applicants.
Visa holders in Australia:	The number of visa holders lawfully in Australia. This is not a count of all valid visas, as a number of visa holders may be outside Australia on the snapshot date.

# Background to the Visitor visa program

Visitor visa subclasses can be divided into Tourism and Business streams:

## Tourism:

1. Tourist (subclass 676) visa. This visa allows people to visit Australia for tourism purposes. This may include a holiday or recreation, or to visit family and friends. This visa can be applied for either onshore or offshore and may also be used for other short-term non-work purposes including study for up to three months. This visa can also be applied for online (known as the "e676") by eligible passport holders.\*
2. Sponsored Family Visitor (subclass 679) visa. This visa allows people who are outside of Australia, and have an eligible sponsor in Australia (an eligible relative or Australian Government official willing to sponsor them), to travel to Australia for a holiday and to visit family. This visa is intended for higher risk visitors and contains additional requirements which are designed to provide assurance that the visa holder will comply with their visa conditions and depart Australia before their visa expires. A formal sponsorship is to be completed by an Australian citizen/permanent resident and in some cases a security bond is requested where the decision-maker has residual concerns about the visa applicant's intention to abide by the visa conditions.
3. Electronic Travel Authority (ETA) (Visitor) (subclass 976). This visa is designed for ETA eligible passport holders\* who are outside of Australia and who want to visit Australia for tourism purposes. It allows an applicant to stay in Australia for up to three months on each visit within a 12 month period from the date of grant, or for the life of the passport if it is less than 12 months. It can be applied for online, through a travel agent, airline or specialist service provider or at an Australian visa office outside of Australia.
4. eVisitor (subclass 651 - Tourist Entrant). This visa is designed for people outside of Australia who want to visit Australia for tourism purposes. It can only be lodged online and is available to certain European nationals\*, as it was introduced in October 2008 to meet the Australian Government's undertaking to have reciprocal short stay travel arrangements with the European Union. It allows a stay of up to three months on each visit within a 12 month period from the date of grant.

On 23 March 2013 the following significant changes were made to Visitor visas as part of the Australian Government's Visa Simplification and Deregulation project:

- The Tourist (subclass 676) was replaced by the Visitor (subclass 600) Tourist stream visa. The online Tourist (subclass 676) visa has been temporarily retained pending implementation of an online Visitor (subclass 600) visa.
- The Sponsored Family Visitor visa (subclass 679) was repealed and replaced by the Visitor (subclass 600) Sponsored Family stream visa.
- The ETA (Visitor) (subclass 976) was repealed and replaced by the ETA (subclass 601).

## Business:

5. Business (Short Stay) (subclass 456) visa. This visa allows business people to make a short business visit to Australia for up to three months during their visa validity period. Business activities may include attending meetings, conferences, site visits, exploring business opportunities or, in limited circumstances, specialised non-ongoing work. The visa holder cannot engage in work in Australia that might otherwise be carried out by an Australian citizen or permanent resident.
6. Sponsored Business Visitor (Short Stay) (subclass 459) visa. This visa has the same purpose as the subclass 456 visa but requires the business person to have an approved sponsor in Australia (a representative from an approved organisation or an Australian government official).
7. ETA (Business Entrant - Short Validity) (subclass 977). This visa is designed for ETA eligible passport holders\* who are outside of Australia and who want to make a short business visit to Australia. It allows an applicant to stay in Australia for up to three months on each visit within a 12 month period from the date of grant, or for the life of the passport if it is less than 12 months. It can be applied for online, through a travel agent, airline or specialist service provider or at an Australian visa office outside of Australia.
8. ETA (Business Entrant - Long Validity) (subclass 956). This visa has the same purpose as the subclass 977 visa but is valid for the life of the passport.
9. eVisitor (subclass 651 - Business Entrant). This visa is designed for people outside of Australia who want to visit Australia for short term business purposes. It can only be lodged online and is available to certain European nationals\*, as it was introduced in October 2008 to meet the Australian Government's undertaking to have reciprocal short stay travel arrangements with the European Union. It allows a stay of up to three months on each visit within a 12 month period from the date of grant.

## Business continued:

10. Superyacht Crew (subclass 488) visa. This temporary visa allows the crew of superyachts to enter Australia to undertake the usual day to day routine maintenance or business of these vessels while at sea. The applicant may be either inside or outside of Australia when the visa is granted. The visa is a multiple entry visa and permits the visa holder to work onboard these vessels in Australia for up to one year, with the option to extend their stay. Additionally, the crew must be sponsored by an owner or captain of the superyacht who is an approved superyacht crew sponsor. Additionally, the crew must be sponsored by an owner or captain of the superyacht who is an approved superyacht crew sponsor.

\* Note: For e676, ETA and eVisitor eligible passports, please refer to the table on the next page.

On 23 March 2013 the following significant changes were made to Visitor visas as part of the Australian Government's Visa Simplification and Deregulation project:

- The Business (Short Stay) (subclass 456) visa was repealed and replaced by the Visitor (subclass 600) Business Visitor stream visa.
- The Sponsored Business visitor (Short Stay) visa (subclass 459) was repealed and replaced by the Visitor (subclass 600) Business Visitor stream visa.
- The Electronic Travel Authority (Business - Short Validity) (subclass 977) was repealed and replaced by the Electronic Travel Authority (subclass 601).
- The Electronic Travel Authority (Business - Long Validity) (subclass 956) was repealed and replaced by the Electronic Travel Authority (subclass 601).

As part of these changes work rights previously permitted in Business Visitor visa were moved to a new dedicated visa, the Temporary Work (Short Stay Activity) (subclass 400) visa. The new Business Visitor visas introduced on 23 March 2013 enable business visitors to undertake business visitor activities, including making general business and employment enquiries, attending conferences, negotiating and reviewing business contracts and making official government to government visits. A summary of the Visitor visa framework changes is provided in the table below. Visas granted before this date remain valid for use until they expire.

### Previous Visitor Visa Structure

Business (Short Stay) (subclass 456) (Repeal)
Sponsored Business Visitor (Short Stay) (subclass 459) (Repeal)
<b>Existing Visitor visa</b>
Tourist (subclass 676) (Repeal) – Temporarily retained
Sponsored Family Visitor (subclass 679) (Repeal)
eVisitor (subclass 651)
Electronic Travel Authority (ETA) (Business - Long Validity) (subclass 956) (Repeal)
ETA (Business - Short Validity) (subclass 977) (Repeal)
ETA (Visitor) (subclass 976) (Repeal)
Medical Treatment (Short Stay) (subclass 675) (Repeal)
Medical Treatment (Long Stay) (subclass 685) (Repeal)

### New Visitor Visa Structure from 23 March 2013

Temporary Work visa	Streams
Temporary Work (Short Stay Activity) (subclass 400)	Highly specialised work Invited participant Australia's interest
Visitor visa	Streams
Visitor (subclass 600)	Tourists Business Visitors Sponsored Family Visitors ADS
eVisitor (subclass 651)	
Electronic Travel Authority (ETA) (subclass 601)	
Medical Treatment (subclass 602)	





# Background to the Visitor visa program - continued

## Family members

From 23 March 2013, all accompanying family members must lodge separate Visitor visa applications including children younger than 18 years of age who are included on their parents' passport. Sponsors of Visitor (subclass 600) Sponsored Family stream visa applicants must include all visiting family members on the sponsorship form.

Family members who are accompanying Business Visitors and are not themselves intending to engage in business visitor activities while in Australia should apply for the Visitor (subclass 600) Tourist stream visa.

## Visa requirements

To be eligible for a Visitor visa, applicants must have a genuine intention to stay in Australia temporarily as a visitor (for tourism or business purposes).

Applicants must also meet certain health and character requirements, and may be asked to undergo a health examination, and/or provide police certificates for each country they have lived in for 12 months or more over the last ten years since turning 16.

In order to meet the financial requirements for the grant of a Visitor visa, applicants must be able to demonstrate that they have access to sufficient funds to cover themselves (and their family where relevant) during their stay in Australia, including health insurance where required. They may be asked to provide evidence of funds.

## Ability to work

Work on a Tourist or Sponsored Family Visitors visa is not permitted. This is enforced by a mandatory "no work" condition imposed on all Tourist and Sponsored Family Visitor visas. Work on a Business Visitor visa applied for before 23 March 2013 is permitted in very limited circumstances where the work is non-ongoing (no more than six weeks for the validity of the visa) and highly skilled in nature. Business Visitor visas applied for from 23 March 2013 can undertake business visitor activities but not otherwise work. Business visitor activities include making general business enquiries, attending conferences and contractual negotiations and making government to government visits.

Where a person is found to be working in breach of their visa conditions, they may face visa cancellation and be subject to an exclusion period.

## Ability to study

Tourist, Sponsored Family Visitor and Visitor (subclass 600) Tourist, Sponsored Family and Business Visitor stream visa holders may study for up to three months. This may be an award or non-award course, however, the entire course must not be longer than 3 months in duration.

## Volunteering

Tourist and Visitor visa holders may be able to work as a volunteer where the work is genuinely voluntary and no remuneration is received in return for the activities.

# Background to the Visitor visa program - continued

## Extending stay

Visitor visas cannot be 'extended'. However Visitor visa holders may extend their stay in Australia by applying for another visa, such as a Tourist (subclass 676) visa or a Visitor (subclass 600) Tourist stream visa, at least two weeks before their current visa expires. It is not possible to apply for other Visitor visas in Australia.

An additional visa may be granted if the applicant has complied with the conditions of their previous visa, meets all eligibility criteria for this visa, and does not have a 'No further stay' condition on their current visa.

## Visa refusals

A decision to refuse a Visitor visa application is made when the delegate of the Minister for Immigration and Citizenship is not satisfied that the applicant meets the legal criteria for grant of a visa. When refusing a visa application, the Department provides an applicant, or their agent, with a written decision record that sets out the reason for the decision and any review rights.

Reasons for refusal of Visitor visa applications may include:

- failure to meet financial, health or character requirements; and/or
- failure to satisfy the department that the applicant is a genuine visitor.

## Processing standards

The Department aims to finalise 75 per cent of Visitor visa applications within the following timeframes:

- for non-sponsored visitors where the application is lodged onshore - one working day for low risk applicants and one week for high risk applicants;
- for non-sponsored visitors where the application is lodged offshore - one working day for low risk applicants and one month for high risk applicants;
- for sponsored visitors (all sponsored visitor applications are lodged onshore) - 1.5 months.

The processing service standard applies where all documents are submitted with the application form. The process may be delayed if applications are incomplete or if additional information is required, including health examination and/or character checks.

**Note:** Low risk refers to persons holding Electronic Travel Authority (ETA) eligible passports, and high risk refers to persons who are not ETA eligible.

## Recent key initiatives

- The Department is implementing changes to support the progressive expansion of online lodgement of Visitor visa applications to all countries in 2013-14. Online lodgement of Visitor (subclass 600) visas was made available to Papua New Guinea on 12 June 2013 and this facility will be made available to additional countries from 1 July 2013.
- The Department has continued to expand its network of Australian Visa Application Centres (AVACs), managed by Service Delivery Partners overseas, to provide better access and more service options to our offshore clients. A new AVAC opened in Singapore on 25 March 2013. Another AVAC will open in Guangzhou, China in early 2013-14.
- The Department has expanded the take up of travel without a visa label being placed in passports, with China, India, Indonesia, Singapore and Vietnam agreeing to allow their citizens to travel to Australia without having a visa label. The majority of visitors to Australia travel label-free and the Department is working to further expand this opportunity to other visitors.
- On 23 March 2013 the subclass 600 Visitor visa was introduced to replace the subclass 676 Tourist, the subclass 679 Sponsored Family Visitor, the subclass 456 Business (Short Stay) and the subclass 459 Sponsored Business Visitor (Short Stay) visas. The subclass 600 Visitor visa has four streams: Tourist, Sponsored Family, Business Visitor and Approved Destination Scheme (ADS). The purpose of these changes was to consolidate and simplify the Visitor visa framework based on purpose of entry.

# Executive Summary

## Key Points

- There was a 6.3% increase in tourism Visitor visa applications in 2012-13 (3 396 143) compared with the same period in 2011-12 (3 193 936). The increase was driven by growth in lodgements from citizens of China (up 22.1% to 411 114), Malaysia (up 12.1% to 201 271) and Singapore (up 24.2% to 150 268).
- The United Kingdom remained the largest source country for tourism visitors to Australia in 2012-13 with 507 142 visa application lodgements, up slightly compared with the same period in 2011-12 (487 029). Singapore (150 268) replaced South Korea (1148 259) as the sixth largest source country.
- 477 516 business Visitor visa applications were lodged in 2012-13. This was a 0.2% increase compared with 2011-12 (478 581), and is largely driven by growth from China and India.
- The grant rate for Visitor visas for the quarter ending 30 June 2013 remained stable at 96.8% compared with 96.9% for the same quarter in 2011-12.
- 163 984 Tourist (subclass 676/600) visas were granted under the Approved Destination Status (ADS) scheme in 2012-13. This was a 18.9% increase over the same period in 2011-12 (137 797).
- On 30 June 2013, there were 198 746 Visitor visa holders in Australia. This was a 1.7% decrease compared with the same date in 2012.

## 1 Applications lodged

3 396 143 tourism Visitor visa applications were lodged in 2012-13. This was a 6.3% increase compared with 2011-12 (3 193 936). This increase was driven by growth in lodgements by citizens of the United Kingdom (up 4.1% to 507 142), China (up 22.1% to 411 114), Malaysia (up 12.1% to 201 271) and Singapore (up 24.2% to 150 268).

The United Kingdom remained the largest source country for tourism visitors to Australia in 2012-13 with 507 142 lodgements, followed by China (411 114). Singapore (150 268) has replaced South Korea (148 259) as the seventh largest source country.

Business visitor growth has remained steady after a peak in 2012. 477 516 business Visitor visa applications were lodged in 2012-13. This was a 0.2% decrease compared with 2011-12 (478 581). Growth from China (up 12.8%) was offset by a fall in applications from the United States of America and Germany (down 10% and 9.6% respectively).

## 2 Visas granted

3 287 084 tourism Visitor visas were granted in 2012-13. This was a 6.2% increase compared with 2011-12 (3 095 160) and reflects a combined increase in Tourist (subclass 676) and Visitor (subclass 600) visa grants (up from 817 520 to 933 901) and eVisitor (subclass 651) visa grants (up from 371 344 to 438 633).

463 923 business Visitor visas were granted in 2012-13. This was a 0.1% increase over 2011-12 (463 577).

15 335 Sponsored Family Visitor (subclass 679) visas were granted in 2012-13. This was a 11.1% increase over 2011-12 and reflects an increase in lodgements and decisions as well as community engagement efforts to facilitate genuine visits.

## 3 Grant rates

The grant rate for Visitor visas for the quarter ending 30 June 2013 remained stable at 96.8%, compared with 96.9% for the same quarter in 2011-12.

## 4 Auto grant rates for eLodged Applications

The auto grant rate for eLodged Tourist (subclass 676) visas for the quarter ending 30 June 2013 increased marginally to 55.4%, compared with 52.7% in the same quarter in 2011-12.

The auto grant rate for eVisitor Tourist (subclass 651) visas for the quarter ending 30 June 2013 increased slightly to 89.0%, compared with 88.8% in the same quarter in 2011-12.

The auto grant rate for eVisitor Business (subclass 651) visas for the quarter ending 30 June 2013 decreased slightly to 84.1%, compared with 84.3% in the same period in 2011-12.

# Executive Summary - continued

## 5 Processing times

During the quarter ending 30 June 2013, 75% of Visitor (subclass 600) Tourist visa applications (including Approved Destination Status (ADS) applications) were processed within 12 calendar days. This is consistent with the Tourist (subclass 676) visa, where 75% of applications were processed within 11 calendar days in quarter ending 30 March 2013.

During the June quarter, 75% of Visitor (subclass 600) Business Visitor visa applications were processed within 7 calendar days. This is also consistent with the Business (Short Stay) (subclass 456) visa, where 75% of applications were processed within 6 calendar days in the March quarter.

75% of Visitor (subclass 600) Sponsored Family visa applications were processed within 15 calendar days in the June quarter, which compared favourably with the March quarter in which 75% of Sponsored Family Visitor visas (subclass 679) were processed within 35 calendar days.

While processing times for the offshore Tourist (subclass 676) visa, the Business (Short Stay) (subclass 456) visa, the onshore Tourist (subclass 676) visa and the Sponsored Family Visitor (subclass 679) visa increased during the June quarter, this increase can be attributed to these visa subclasses being repealed and replaced in March 2013 and residual cases being finalised during the June quarter.

Processing times also increase if applications are incomplete or if additional information is required, including health examinations and/or character checks.

## 6 Applications on hand

On 30 June 2013, there were 23 616 Visitor visa applications on hand. This was a significant decrease over the 47 925 applications on hand on 30 June 2012. This can be attributed to several visa subclasses being repealed and replaced in March 2013 and the processing of residual applications during the quarter ending 30 June 2013.

To make sure that onshore applicants do not become unlawful when their existing visa expires, bridging visas are granted until a decision is made on their application.

## 7 Visa holders In Australia

On 30 June 2013, there were 198 746 Visitor visa holders in Australia. This was 1.7% lower than the 202 265 Visitor visa holders in Australia on the same date in 2012.

Tourist (subclass 676) visa holders made up the largest cohort with 54 640 visa holders in Australia, closely followed by ETA (subclass 601) with 54 003 visa holders and Visitor (subclass 600) with 45 080 visa holders.

The number of Visitor visa holders in Australia at any given time is influenced by a range of factors, including exchange rates, holiday periods, major events and a general increase in tourists from Asia (particularly China).

## 8 Approved Destination Status (ADS)

163 894 Tourist (subclass 676) visas were granted under the ADS scheme in 2012-13. This was a 18.9% increase over the same period in 2011-12 (137 797).

ADS grants made up 42.6% of all subclass 676/600 grants to Chinese tourists in 2012-13, a minor decrease on the same period in 2011-12 (43.6%). This reflects an increase in independent travel by Chinese tourists.

## 9 Arrivals data

In 2012-13, there were 4 070 110 arrivals on Visitor visas. This was a 6.5% increase on 2011-12 (3 820 663) and reflects increased arrivals from China (up 22.2% to 551 353), the United States of America (up 6.9% to 421 642), Malaysia (up 10.5% to 235 992) and Singapore (up 19.3% to 195 896).

In 2012-13, there were 3 624 864 arrivals on tourism Visitor visas. This was a 9.6% increase on 2011-12 (3 307 562) and a 8.6% increase on 2010-11 (3 336 396).

In 2012-13 there were 445 246 arrivals on business Visitor visas. This was a 13.2% decrease on 2011-12 (513 101) and a 10.3% decrease on 2010-11 (496 271). This decline in business Visitor arrivals may be attributable to a downturn in the global economy and visitors wishing to undertake short term work, may have moved to the Temporary Work (Short Stay Activity) (subclass 400) visa, which is not covered in this report.

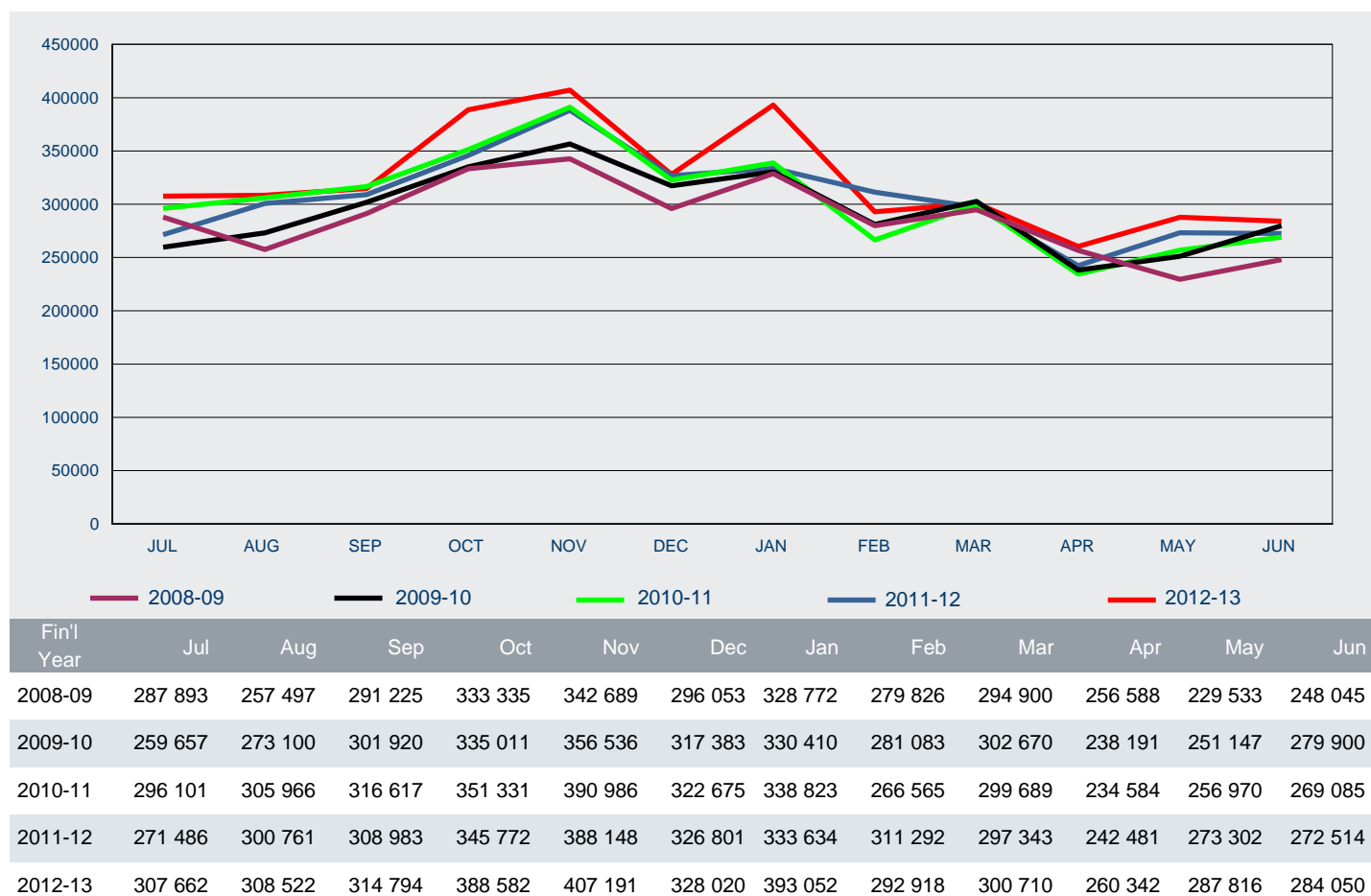
### Note:

It is expected that the structure of this report will be revised in the first half of 2013-14 to better reflect the visa framework changes introduced in March 2013.

# 1 Lodged

# 1 Lodged

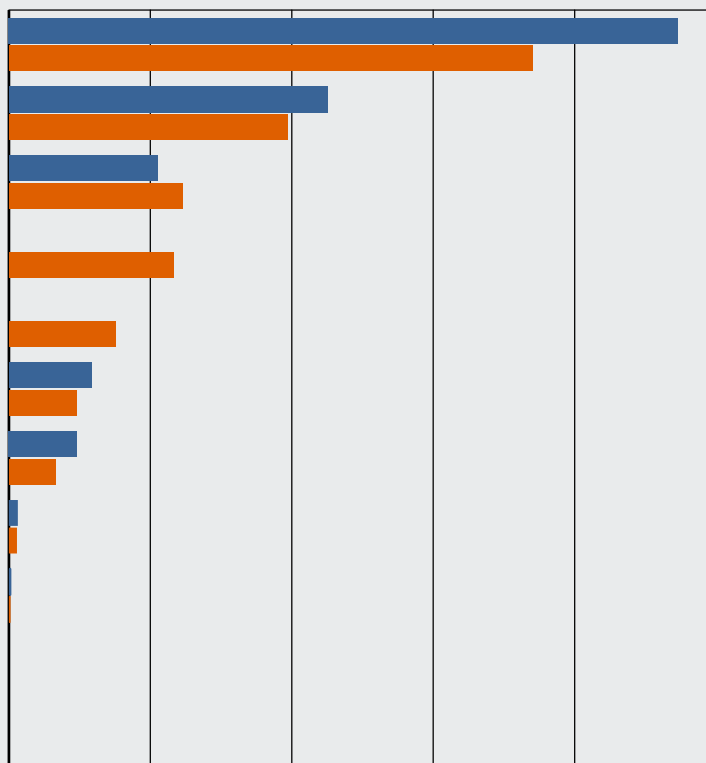
1.01 Number of Visitor visa applications lodged in 2012-13 to 30 June 2013 by month - comparison with previous four financial years





# 1 Lodged

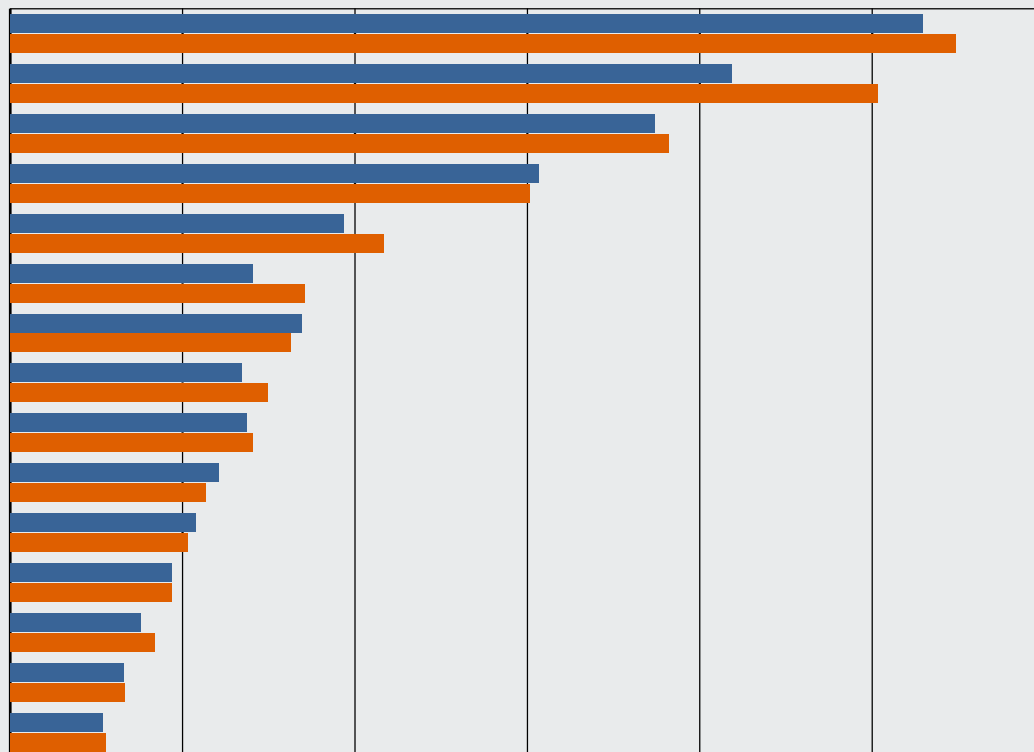
1.02 Number of Visitor visa applications lodged in 2012-13 to 30 June 2013 by visa subclass - comparison with same period in previous year



Visa Subclass	2011-12 to 30/06/12	2012-13 to 30/06/13	% Change from 2011-12	2012-13 as % of Total
976 Electronic Travel Authority (Visitor)	1 892 727	1 479 959	-21.8%	38.2%
676 Tourist	901 681	788 645	-12.5%	20.4%
651 eVisitor	420 268	490 074	16.6%	12.7%
601 ETA		464 813		12.0%
600 Visitor		301 317		7.8%
456 Business (Short Stay)	233 886	191 103	-18.3%	4.9%
977 Electronic Travel Authority (Business Entrant - Short Validity)	192 506	130 791	-32.1%	3.4%
679 Sponsored Family Visitor	24 823	22 120	-10.9%	0.6%
956 Electronic Travel Authority (Business Entrant - Long Validity)	6 234	4 374	-29.8%	0.1%
488 Superyacht Crew	264	346	31.1%	0.0%
459 Sponsored Business Visitor (Short Stay)	128	117	-8.6%	0.0%
<b>Total</b>	<b>3 672 517</b>	<b>3 873 659</b>	<b>5.5%</b>	<b>100.0%</b>

# 1 Lodged

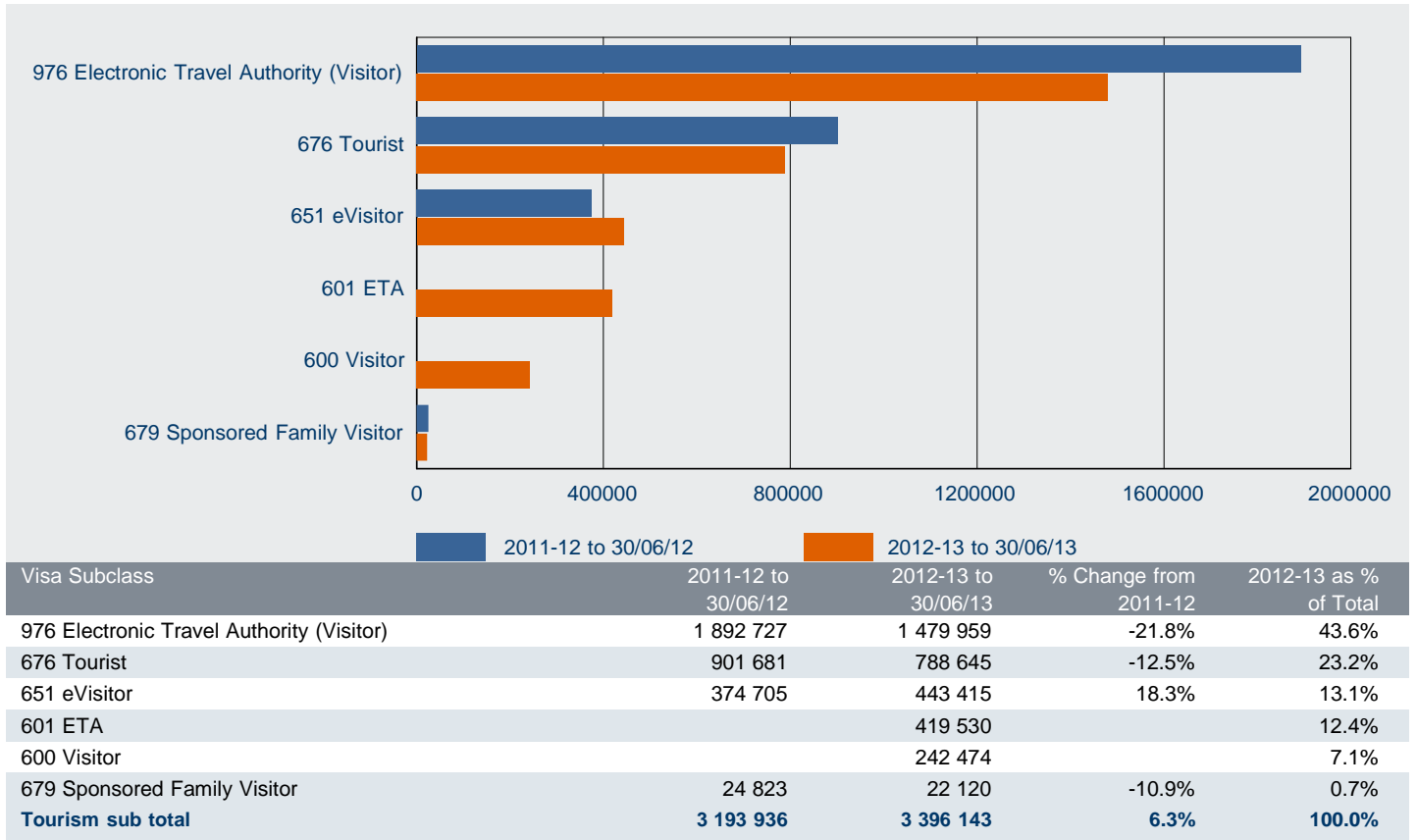
## 1.03 Number of Visitor visa applications lodged in 2012-13 to 30 June 2013 by citizenship country - comparison with same period in previous year



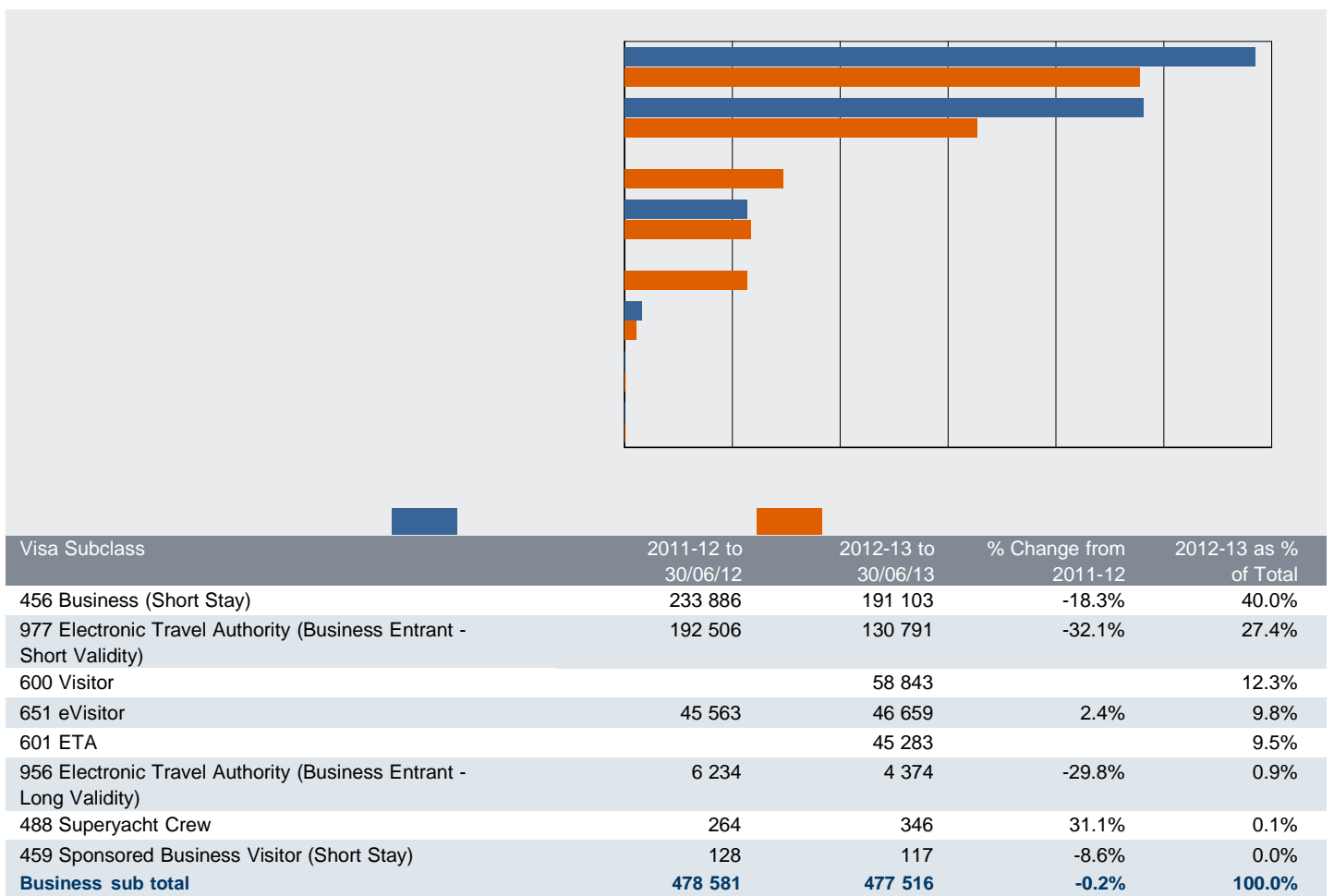
Citizenship Country	2011-12 to 30/06/12	2012-13 to 30/06/13	% Change from 2011-12	2012-13 as % of Total
United Kingdom	529 298	548 493	3.6%	14.2%
China, Peoples Republic of	418 319	503 061	20.3%	13.0%
United States of America	373 716	381 745	2.1%	9.9%
Japan	306 817	301 471	-1.7%	7.8%
Malaysia	193 595	216 391	11.8%	5.6%
Singapore	140 563	170 598	21.4%	4.4%
Korea, South	169 418	162 915	-3.8%	4.2%
India	134 329	149 432	11.2%	3.9%
Germany, Fed Republic of	137 100	140 720	2.6%	3.6%
France	121 115	113 300	-6.5%	2.9%
Canada	107 424	102 906	-4.2%	2.7%
Indonesia	93 923	93 941	0.0%	2.4%
HKSAR of the PRC	75 870	84 039	10.8%	2.2%
Taiwan	65 800	66 452	1.0%	1.7%
Italy	53 587	55 397	3.4%	1.4%
Other countries	751 643	782 798	4.1%	20.2%
<b>Total</b>	<b>3 672 517</b>	<b>3 873 659</b>	<b>5.5%</b>	<b>100.0%</b>

# 1 Lodged

## 1.04 Number of tourism Visitor visa applications lodged in 2012-13 to 30 June 2013 by visa subclass - comparison with same period in previous year

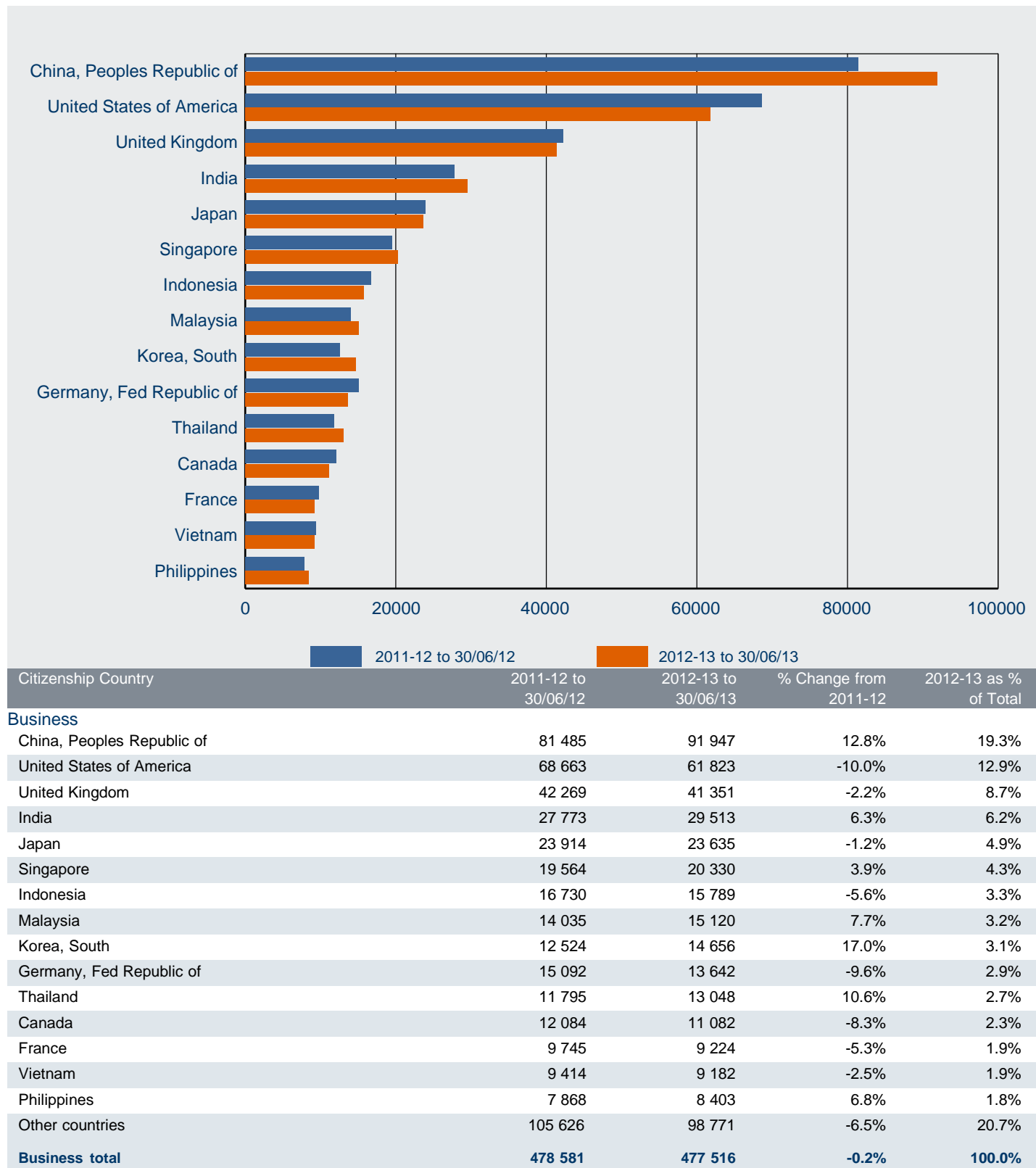


## 1.05 Number of business Visitor visa applications lodged in 2012-13 to 30 June 2013 by visa subclass - comparison with same period in previous year



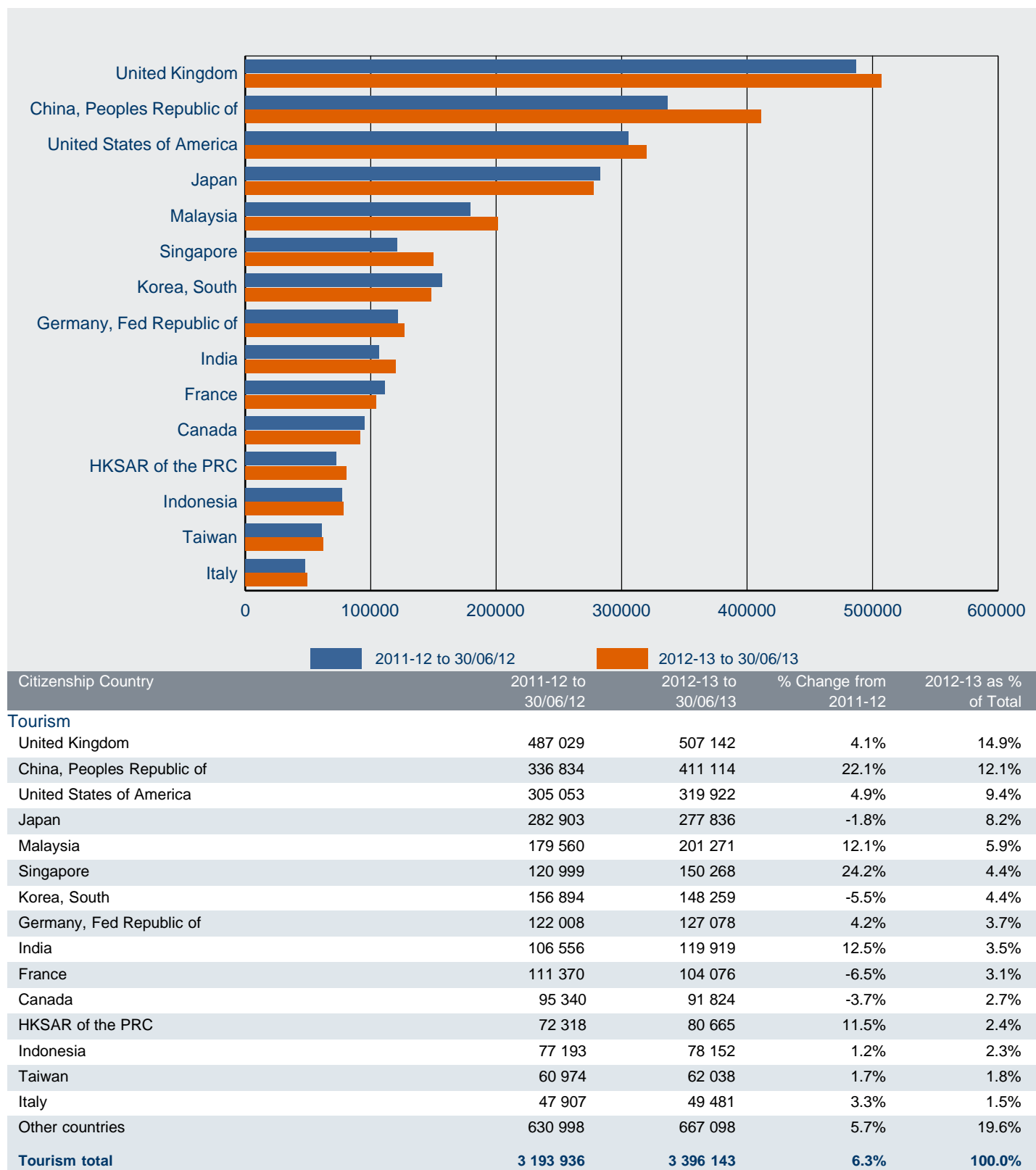
# 1 Lodged

1.06 Number of business Visitor visa applications lodged in 2012-13 to 30 June 2013 by citizenship country - comparison with same period in previous year



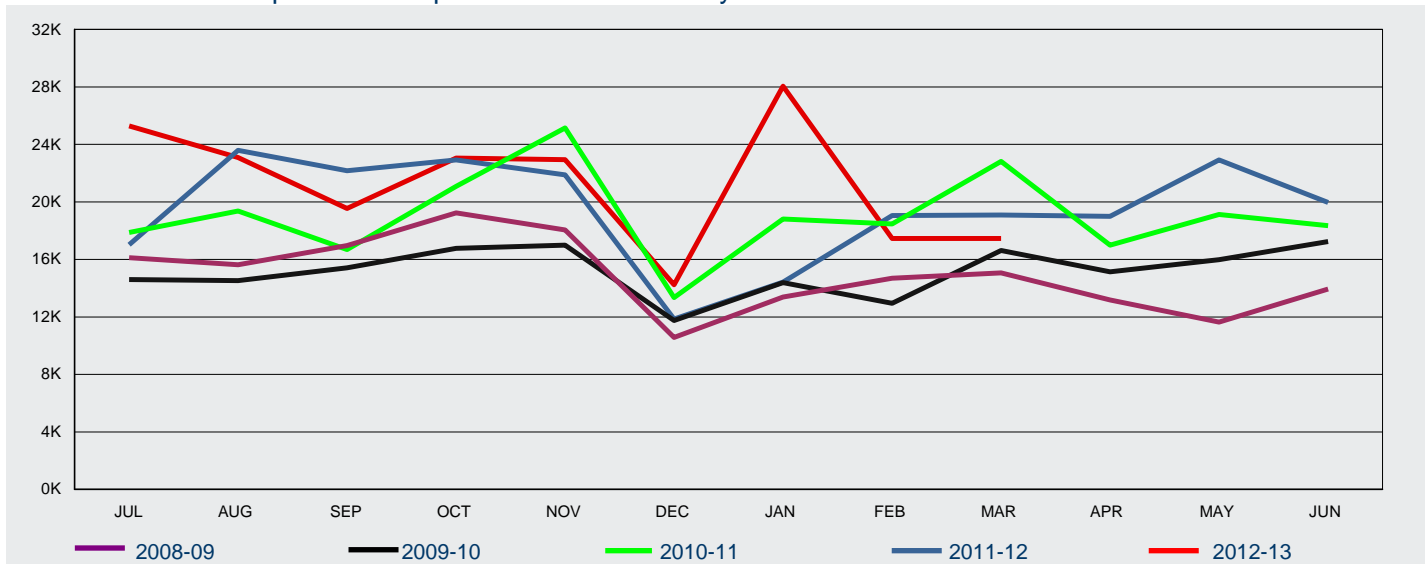
# 1 Lodged

1.07 Number of tourism Visitor visa applications lodged in 2012-13 to 30 June 2013 by citizenship country - comparison with same period in previous year

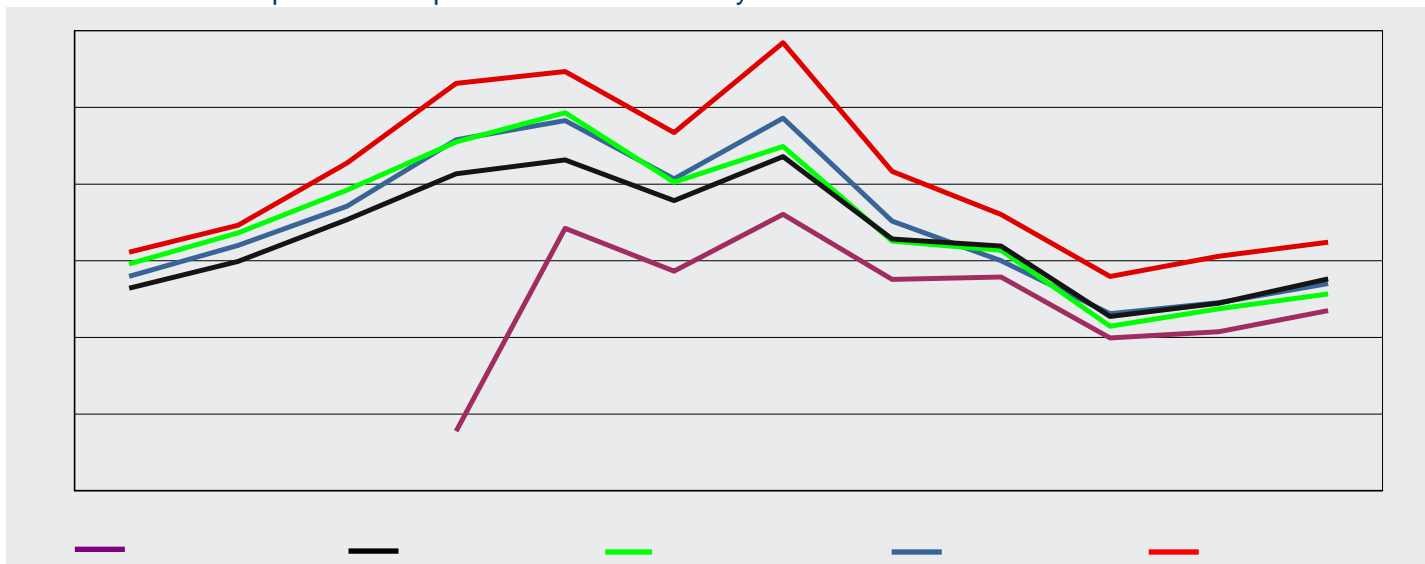


# 1 Lodged

## 1.08 Number of subclass 456 Business (Short Stay) visa applications lodged in 2012-13 to 30 June 2013 - comparison with previous four financial years



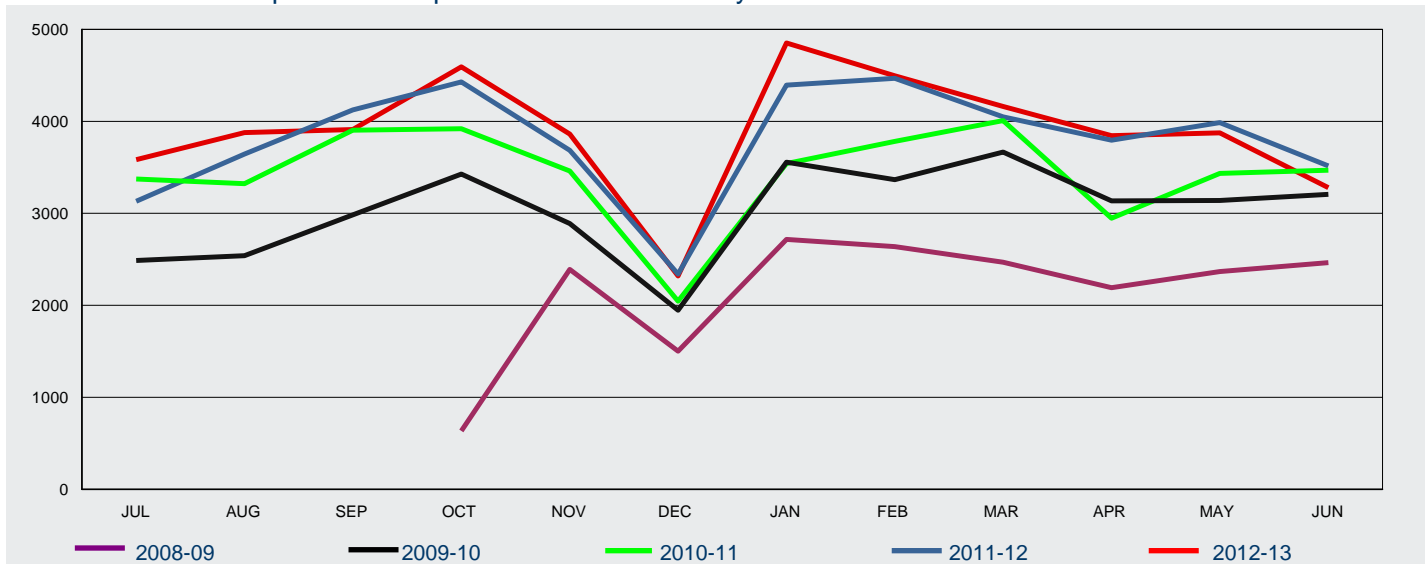
## 1.09 Total number of subclass 651 eVisitor visa applications lodged in 2012-13 to 30 June 2013 - comparison with previous three financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	0	0	0	7 776	34 230	28 649	36 059	27 581	27 885	19 933	20 758	23 504	226 375
2009-10	26 428	29 931	35 361	41 335	43 148	37 858	43 586	32 833	31 911	22 729	24 482	27 636	397 238
2010-11	29 597	33 642	39 217	45 499	49 311	40 241	44 893	32 559	31 368	21 463	23 744	25 681	417 215
2011-12	27 957	32 012	37 116	45 773	48 284	40 673	48 609	35 156	30 013	23 098	24 535	27 042	420 268
2012-13	31 102	34 616	42 757	53 139	54 685	46 704	58 447	41 656	36 030	27 946	30 583	32 409	490 074

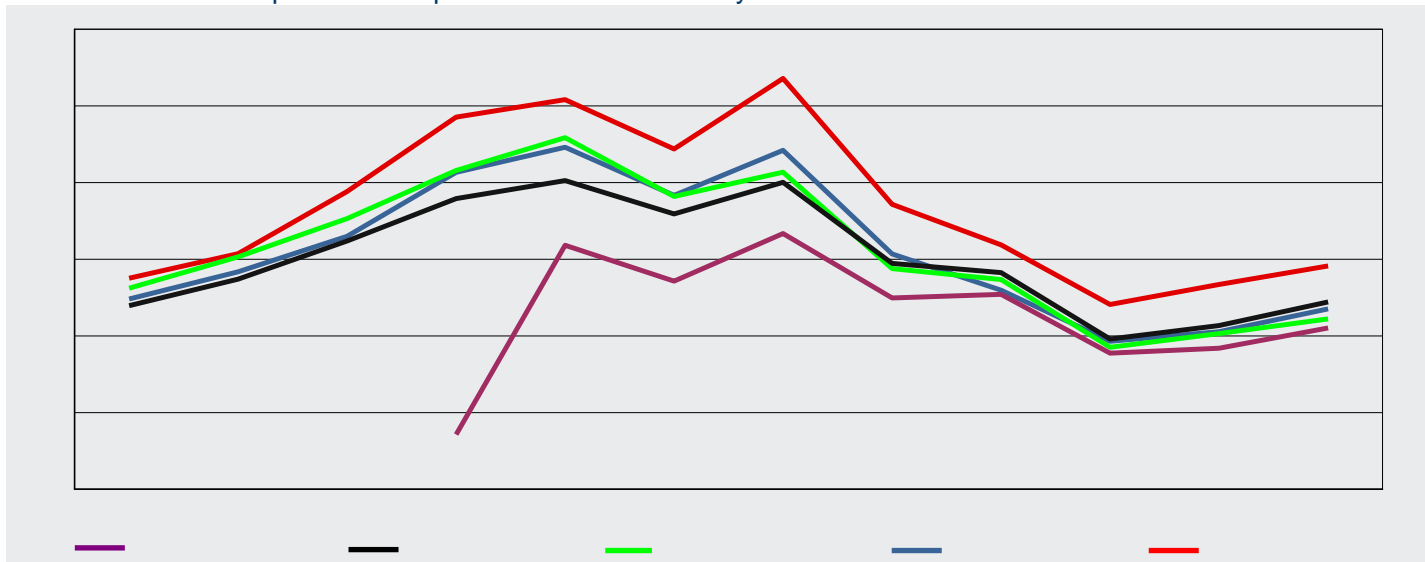
# 1 Lodged

1.10 Number of subclass 651 eVisitor (business stream) visa applications lodged in 2012-13 to 30 June 2013 - comparison with previous three financial years



2008-09	0	0	0	636	2 391	1 503	2 717	2 638	2 468	2 193	2 369	2 466	19 381
2010-11	3 374	3 324	3 904	3 920	3 460	2 046	3 541	3 782	4 008	2 948	3 435	3 469	41 211
2012-13	3 584	3 878	3 911	4 593	3 863	2 319	4 852	4 496	4 162	3 846	3 875	3 280	46 659

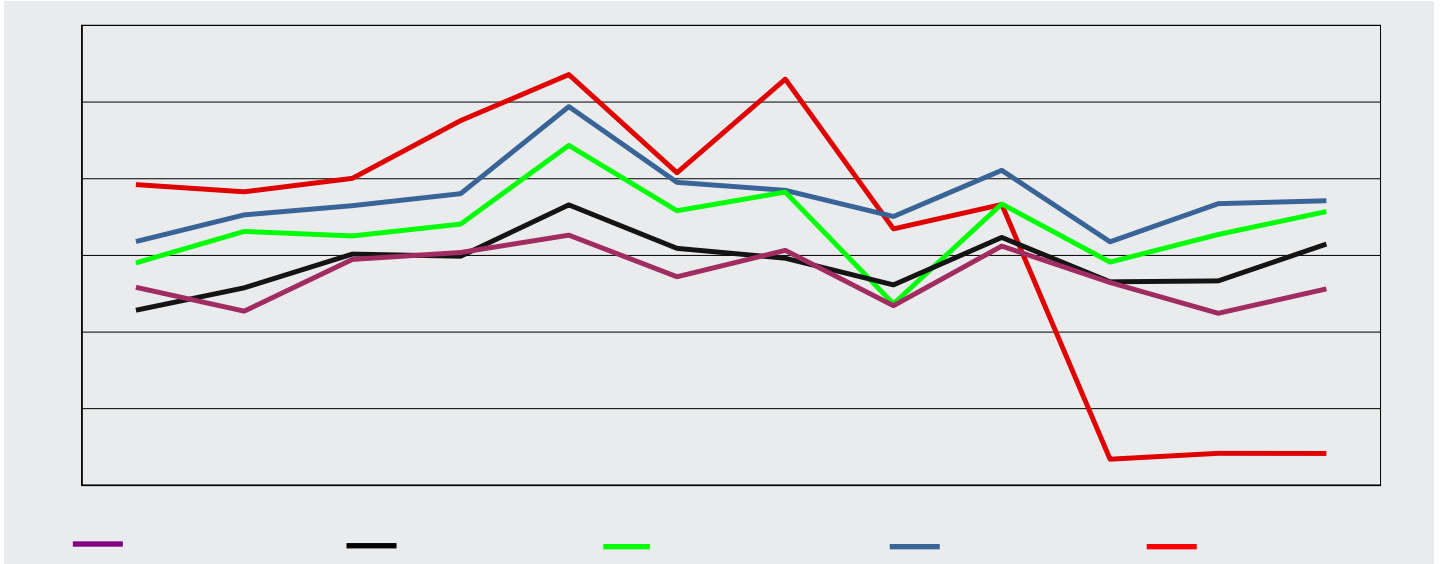
1.11 Number of subclass 651 eVisitor (tourism stream) visa applications lodged in 2012-13 to 30 June 2013 - comparison with previous three financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	0	0	0	7 140	31 839	27 146	33 342	24 943	25 417	17 740	18 389	21 038	206 994
2009-10	23 941	27 392	32 378	37 908	40 258	35 912	40 031	29 466	28 245	19 592	21 343	24 428	360 894
2010-11	26 223	30 318	35 313	41 579	45 851	38 195	41 352	28 777	27 360	18 515	20 309	22 212	376 004
2011-12	24 826	28 368	32 992	41 344	44 599	38 332	44 215	30 689	25 963	19 303	20 548	23 526	374 705
2012-13	27 518	30 738	38 846	48 546	50 822	44 385	53 595	37 160	31 868	24 100	26 708	29 129	443 415

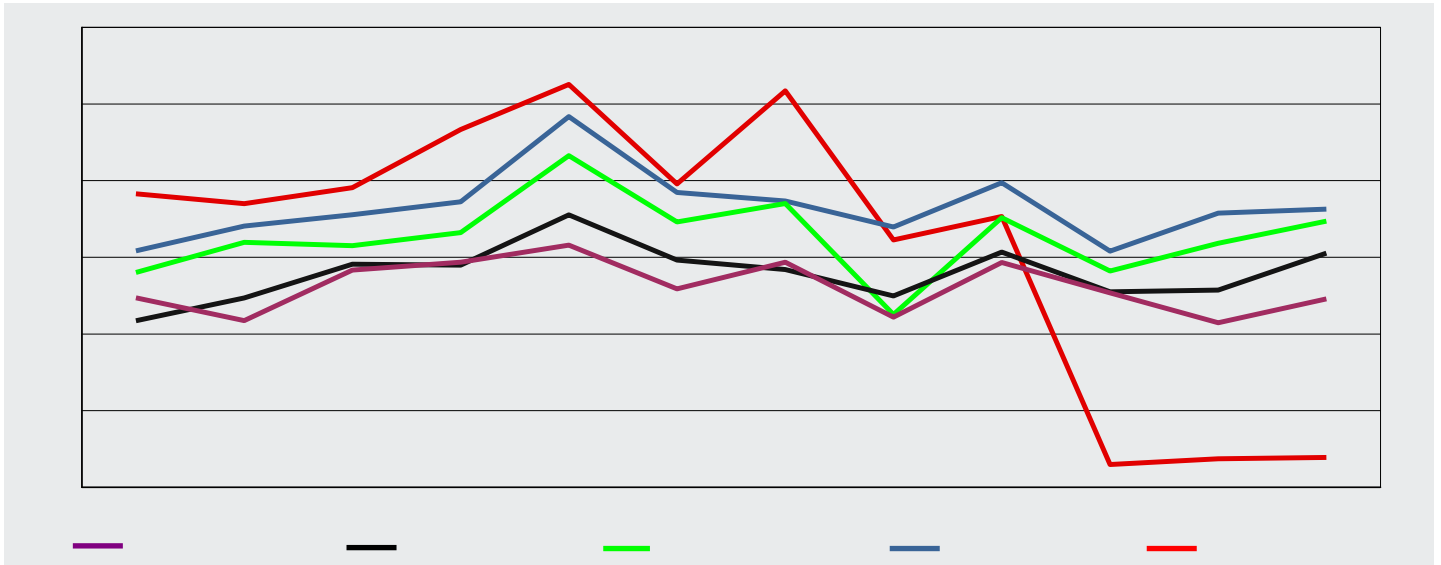
# 1 Lodged

## 1.12 Total number of subclass 676 Tourist visa applications lodged in 2012-13 to 30 June 2013 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	51 673	45 420	58 962	60 738	65 268	54 409	61 340	46 893	62 395	52 923	44 912	51 273	656 206
2009-10	45 670	51 564	60 311	59 779	73 199	61 812	59 239	52 288	64 698	53 067	53 323	62 955	697 905
2010-11	58 053	66 236	65 056	68 133	88 701	71 640	76 529	47 343	73 436	58 232	65 456	71 418	810 233
2011-12	63 603	70 573	72 992	76 089	98 799	79 049	76 957	70 153	82 178	63 533	73 490	74 265	901 681
2012-13	78 459	76 586	80 069	95 149	107 171	81 561	105 979	66 908	73 283	6 809	8 343	8 328	788 645

## 1.13 Number of subclass 676 Tourist visa applications lodged in 2012-13 to 30 June 2013 where the client was OFFSHORE - comparison with previous four financial years

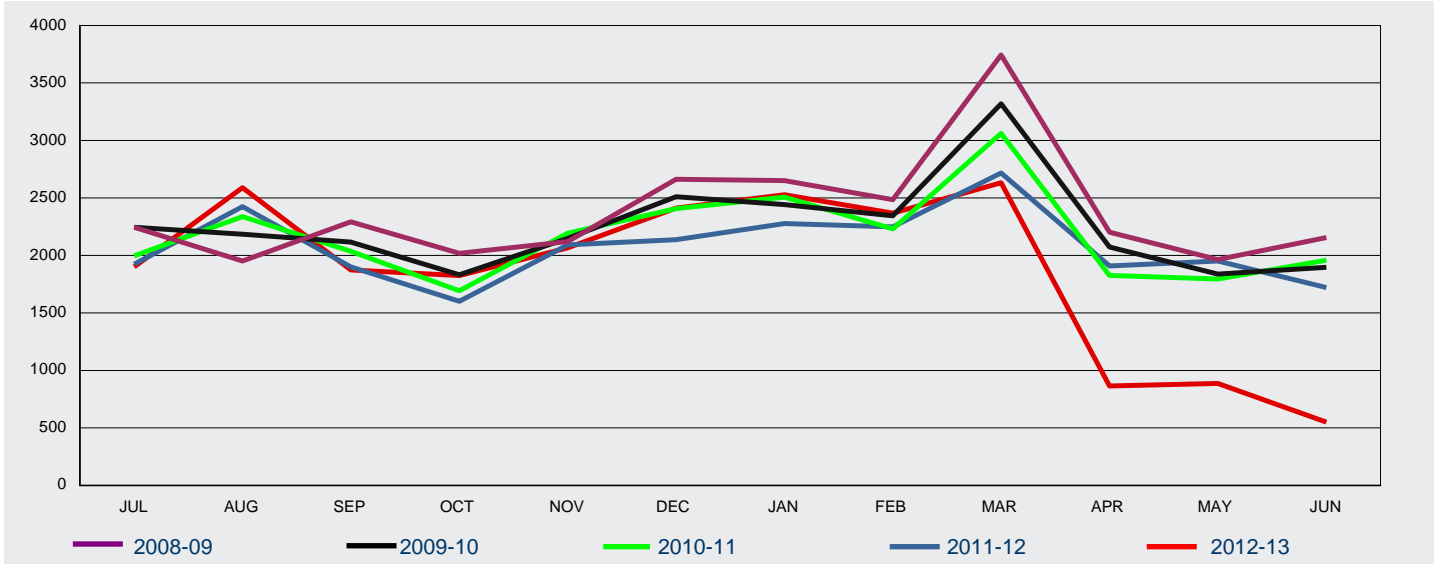


FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	49 427	43 469	56 670	58 719	63 147	51 746	58 689	44 407	58 652	50 720	42 948	49 117	627 711
2009-10	43 424	49 380	58 194	57 947	71 051	59 301	56 797	49 942	61 379	50 993	51 486	61 058	670 952
2010-11	56 056	63 897	63 020	66 439	86 507	69 232	74 021	45 111	70 375	56 405	63 661	69 460	784 184
2011-12	61 680	68 148	71 092	74 487	96 708	76 912	74 680	67 905	79 461	61 624	71 538	72 544	876 779
2012-13	76 559	73 996	78 195	93 324	105 105	79 149	103 450	64 540	70 651	5 944	7 456	7 778	766 147



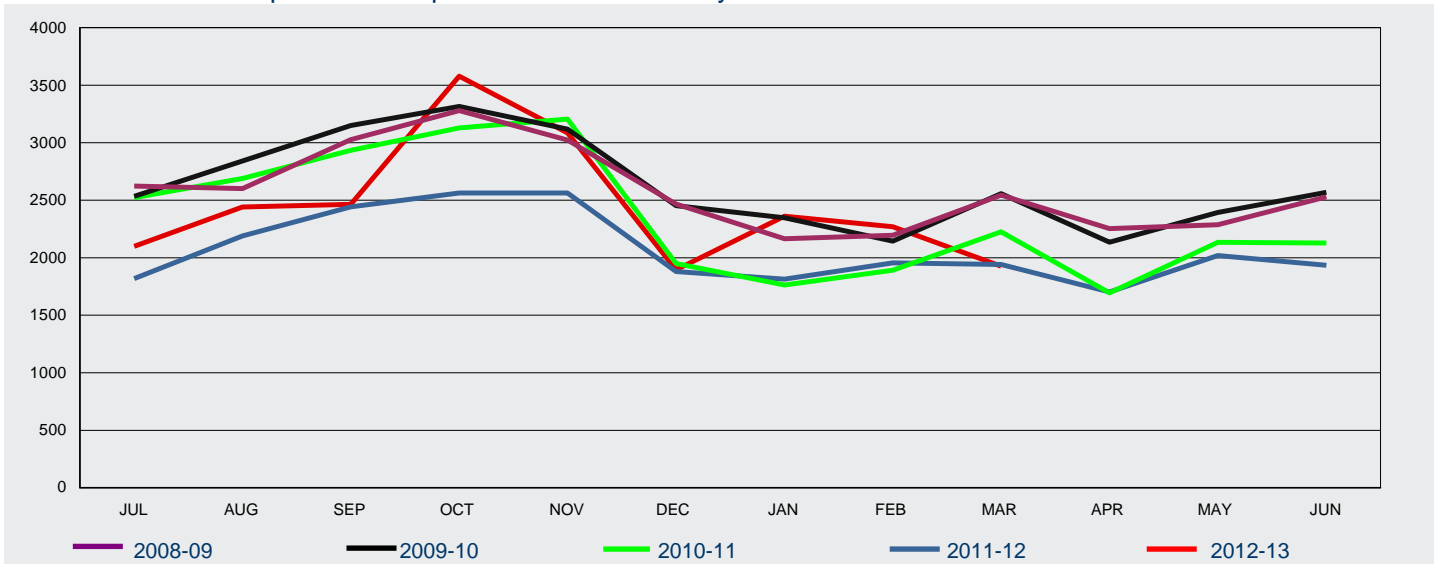
# 1 Lodged

1.14 Number of subclass 676 Tourist visa applications lodged in 2012-13 to 30 June 2013 where the client was ONSHORE - comparison with previous four financial years



2008-09	2 246	1 951	2 292	2 019	2 121	2 663	2 651	2 486	3 743	2 203	1 964	2 156	28 495
2010-11	1 997	2 339	2 036	1 694	2 194	2 408	2 508	2 232	3 061	1 827	1 795	1 958	26 049
2012-13	1 900	2 590	1 874	1 825	2 066	2 412	2 529	2 368	2 632	865	887	550	22 498

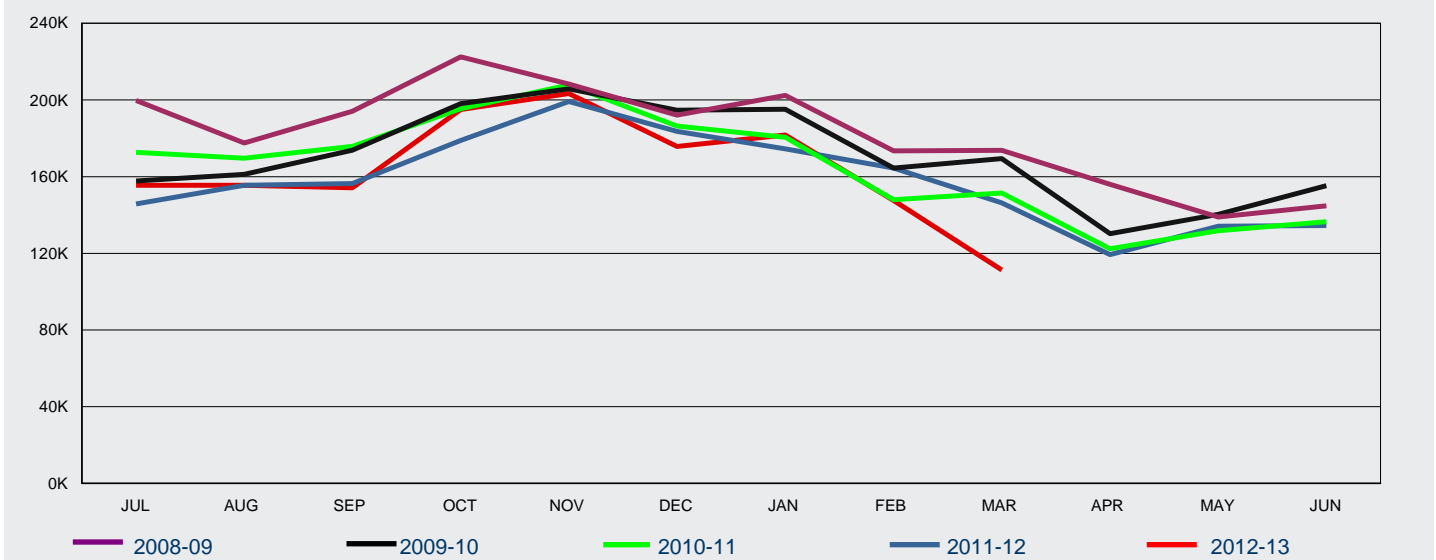
1.15 Number of subclass 679 Sponsored Family Visitor visa applications lodged in 2012-13 to 30 June 2013 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	2 624	2 602	3 027	3 279	3 023	2 467	2 165	2 195	2 545	2 254	2 287	2 529	30 997
2009-10	2 534	2 842	3 149	3 316	3 118	2 453	2 348	2 144	2 557	2 135	2 394	2 568	31 558
2010-11	2 522	2 689	2 934	3 129	3 204	1 949	1 762	1 891	2 226	1 694	2 134	2 128	28 262
2011-12	1 818	2 190	2 442	2 563	2 562	1 880	1 814	1 956	1 942	1 703	2 019	1 934	24 823
2012-13	2 099	2 440	2 464	3 579	3 085	1 895	2 362	2 270	1 926				22 120

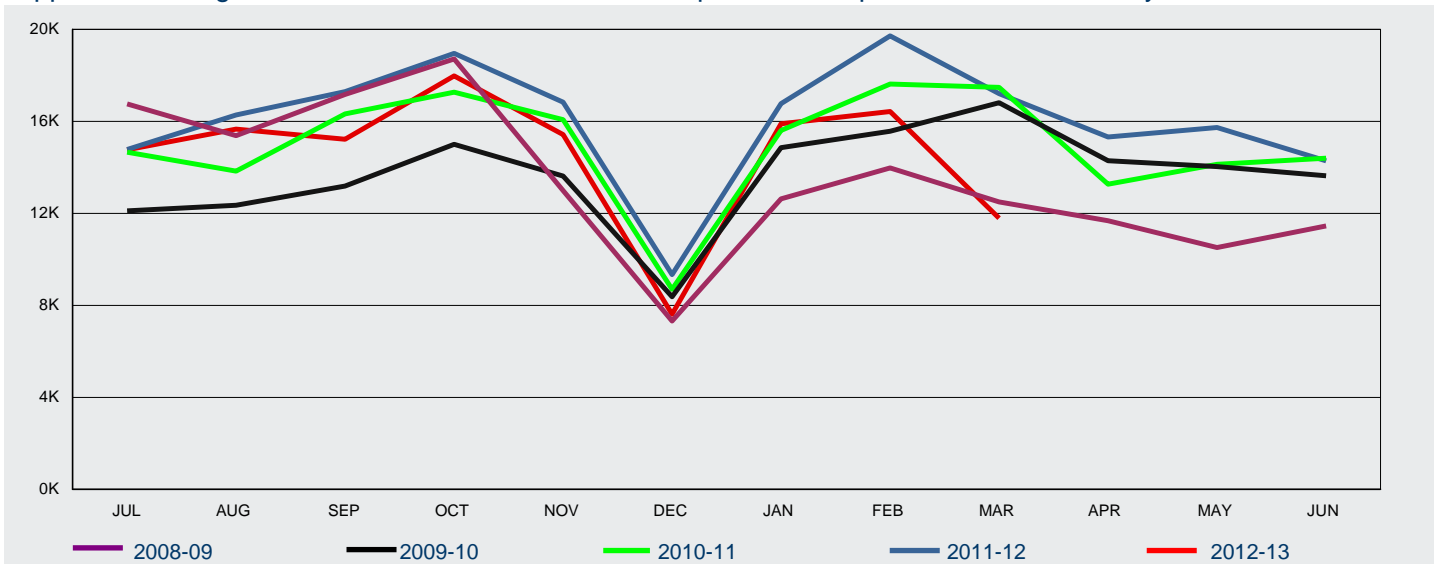
# 1 Lodged

1.16 Number of subclass 976 Electronic Travel Authority (Visitor) visa applications lodged in 2012-13 to 30 June 2013 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	199 777	177 558	194 096	222 468	208 302	192 146	202 395	173 477	173 749	156 022	138 901	144 793	2 183 684
2009-10	157 785	161 215	173 829	198 075	205 842	194 678	195 228	164 487	169 373	130 253	140 350	155 296	2 046 411
2010-11	172 739	169 640	175 778	195 430	207 956	186 395	180 536	147 975	151 532	122 385	131 792	136 567	1 978 725
2011-12	145 774	155 533	156 385	178 882	199 210	183 625	174 483	164 504	146 357	119 280	134 130	134 564	1 892 727
2012-13	155 482	155 536	154 201	195 018	203 364	175 722	181 750	147 601	111 285				1 479 959

1.17 Number of subclass 977 Electronic Travel Authority (Business Entrant - Short Validity) visa applications lodged in 2012-13 to 30 June 2013 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	16 755	15 378	17 170	18 710	12 994	7 316	12 631	13 979	12 497	11 678	10 519	11 451	161 078
2009-10	12 109	12 353	13 186	15 004	13 620	8 375	14 858	15 572	16 816	14 288	14 035	13 639	163 855
2010-11	14 664	13 836	16 327	17 268	16 078	8 702	15 607	17 625	17 477	13 268	14 137	14 397	179 386
2011-12	14 774	16 280	17 293	18 954	16 831	9 340	16 774	19 716	17 210	15 322	15 730	14 282	192 506
2012-13	14 764	15 659	15 224	17 978	15 423	7 617	15 900	16 432	11 794				130 791

# 1 Lodged

## 1.19 Number of subclass 456 Business (Short Stay) visa applications lodged in 2012-13 to 30 June 2013 by citizenship country - comparison with previous financial year

Citizenship Country	2011-12 to 30/06/12	2012-13 to 30/06/13	% Change from 2011-12	2012-13 as % of Total
China, Peoples Republic of	81 468	68 745	-15.6%	36.0%
India	27 764	23 082	-16.9%	12.1%
Indonesia	16 705	12 282	-26.5%	6.4%
Thailand	11 774	9 770	-17.0%	5.1%
Vietnam	9 412	7 364	-21.8%	3.9%
Korea, South	6 834	6 203	-9.2%	3.2%
Philippines	7 826	6 160	-21.3%	3.2%
Singapore	5 695	5 850	2.7%	3.1%
South Africa	6 757	4 241	-37.2%	2.2%
Malaysia	2 271	4 019	77.0%	2.1%
Papua New Guinea	4 609	3 715	-19.4%	1.9%
Japan	2 764	2 444	-11.6%	1.3%
Russian Federation	2 885	2 056	-28.7%	1.1%
United Kingdom	1 519	1 983	30.5%	1.0%
Pakistan	2 420	1 898	-21.6%	1.0%
Other countries	43 183	31 291	-27.5%	16.4%
<b>Total</b>	<b>233 886</b>	<b>191 103</b>	<b>-18.3%</b>	<b>100 %</b>

# 1 Lodged

1.20 Number of subclass 651 eVisitor visa applications lodged in 2012-13 to 30 June 2013 by visa type and citizenship country - comparison with previous financial year

Citizenship Country	2011-12 to 30/06/12	2012-13 to 30/06/13	% Change from 2011-12	2012-13 as % of Total
<b>Business</b>				
United Kingdom	16 545	17 293	4.5%	37.1%
Germany, Fed Republic of	6 404	6 060	-5.4%	13.0%
France	3 488	3 576	2.5%	7.7%
Netherlands, Kingdom of The	2 599	2 847	9.5%	6.1%
Italy	1 931	2 228	15.4%	4.8%
Spain	1 431	1 520	6.2%	3.3%
Poland	1 614	1 494	-7.4%	3.2%
Sweden	1 315	1 400	6.5%	3.0%
Ireland, Republic of	1 218	1 273	4.5%	2.7%
Denmark	1 333	1 248	-6.4%	2.7%
Belgium	712	873	22.6%	1.9%
Norway	840	822	-2.1%	1.8%
Finland	773	754	-2.5%	1.6%
Switzerland	790	728	-7.8%	1.6%
Romania	701	727	3.7%	1.6%
Other countries	3 869	3 816	-1.4%	8.2%
<b>sub total Business</b>	<b>45 563</b>	<b>46 659</b>	<b>2.4%</b>	<b>100 %</b>
<b>Tourism</b>				
United Kingdom	166 225	205 391	23.6%	46.3%
Germany, Fed Republic of	45 317	53 900	18.9%	12.2%
France	34 792	38 273	10.0%	8.6%
Ireland, Republic of	16 723	19 016	13.7%	4.3%
Netherlands, Kingdom of The	16 222	17 308	6.7%	3.9%
Sweden	12 113	14 265	17.8%	3.2%
Italy	11 459	14 146	23.4%	3.2%
Switzerland	7 914	9 668	22.2%	2.2%
Poland	7 818	8 769	12.2%	2.0%
Spain	8 261	8 478	2.6%	1.9%
Denmark	6 169	7 178	16.4%	1.6%
Norway	5 665	6 501	14.8%	1.5%
Czech Republic	5 360	5 420	1.1%	1.2%
Finland	4 849	5 405	11.5%	1.2%
Belgium	3 553	4 389	23.5%	1.0%
Other countries	22 265	25 308	13.7%	5.7%
<b>sub total Tourism</b>	<b>374 705</b>	<b>443 415</b>	<b>18.3%</b>	<b>100 %</b>
<b>Total</b>	<b>420 268</b>	<b>490 074</b>	<b>16.6%</b>	

# 1 Lodged

## 1.21 Number of subclass 676 Tourist visa applications lodged in 2012-13 to 30 June 2013 by client location and citizenship country - comparison with previous financial year

Citizenship Country	2011-12 to 30/06/12	2012-13 to 30/06/13	% Change from 2011-12	2012-13 as % of Total
<b>Offshore</b>				
China, Peoples Republic of	331 185	299 665	-9.5%	39.1%
India	101 434	80 915	-20.2%	10.6%
Indonesia	76 589	52 437	-31.5%	6.8%
Thailand	37 083	30 757	-17.1%	4.0%
Philippines	36 018	28 786	-20.1%	3.8%
South Africa	29 897	22 351	-25.2%	2.9%
United Kingdom	16 353	20 334	24.3%	2.7%
Brazil	15 790	18 356	16.3%	2.4%
Fiji	17 129	14 944	-12.8%	2.0%
Vietnam	17 690	14 746	-16.6%	1.9%
Sri Lanka	14 922	12 460	-16.5%	1.6%
Papua New Guinea	12 403	12 184	-1.8%	1.6%
Russian Federation	11 974	11 557	-3.5%	1.5%
Argentina	6 473	8 251	27.5%	1.1%
Iran	9 745	7 364	-24.4%	1.0%
Other countries	142 094	131 040	-7.8%	17.1%
<b>sub total Offshore</b>	<b>876 779</b>	<b>766 147</b>	<b>-12.6%</b>	<b>100 %</b>
<b>Onshore</b>				
India	2 948	2 611	-11.4%	11.6%
China, Peoples Republic of	2 138	2 271	6.2%	10.1%
United Kingdom	2 238	1 960	-12.4%	8.7%
Korea, South	1 875	1 370	-26.9%	6.1%
United States of America	1 334	1 150	-13.8%	5.1%
Malaysia	1 208	1 125	-6.9%	5.0%
Philippines	385	727	88.8%	3.2%
Italy	661	716	8.3%	3.2%
Brazil	905	673	-25.6%	3.0%
Germany, Fed Republic of	810	594	-26.7%	2.6%
Greece	572	509	-11.0%	2.3%
Ireland, Republic of	561	480	-14.4%	2.1%
Vietnam	369	478	29.5%	2.1%
Canada	606	466	-23.1%	2.1%
France	490	462	-5.7%	2.1%
Other countries	7 802	6 906	-11.5%	30.7%
<b>sub total Onshore</b>	<b>24 902</b>	<b>22 498</b>	<b>-9.7%</b>	<b>100 %</b>
<b>Total</b>	<b>901 681</b>	<b>788 645</b>	<b>-12.5%</b>	

# 1 Lodged

## 1.22 Number of subclass 679 Sponsored Family Visitor visa applications lodged in 2012-13 to 30 June 2013 by citizenship country - comparison with previous financial year

Citizenship Country	2011-12 to 30/06/12	2012-13 to 30/06/13	% Change from 2011-12	2012-13 as % of Total
Vietnam	4 498	3 760	-16.4%	17.0%
China, Peoples Republic of	3 511	2 728	-22.3%	12.3%
Philippines	2 395	2 136	-10.8%	9.7%
Lebanon	1 901	2 070	8.9%	9.4%
India	2 174	2 011	-7.5%	9.1%
Bangladesh	1 237	1 257	1.6%	5.7%
Sri Lanka	984	915	-7.0%	4.1%
Iran	926	754	-18.6%	3.4%
Pakistan	795	687	-13.6%	3.1%
Cambodia	658	639	-2.9%	2.9%
Nepal	260	324	24.6%	1.5%
Iraq	390	306	-21.5%	1.4%
Egypt	354	276	-22.0%	1.2%
Syrian Arab Republic	280	244	-12.9%	1.1%
FYR Macedonia	294	241	-18.0%	1.1%
Other countries	4 166	3 772	-9.5%	17.1%
<b>Total</b>	<b>24 823</b>	<b>22 120</b>	<b>-10.9%</b>	<b>100 %</b>

## 1.23 Number of subclass 976 Electronic Travel Authority (Visitor) visa applications lodged in 2012-13 to 30 June 2013 by citizenship country - comparison with previous financial year

Citizenship Country	2011-12 to 30/06/12	2012-13 to 30/06/13	% Change from 2011-12	2012-13 as % of Total
United States of America	301 129	245 372	-18.5%	16.6%
Japan	281 895	229 398	-18.6%	15.5%
United Kingdom	302 205	223 549	-26.0%	15.1%
Malaysia	177 750	143 647	-19.2%	9.7%
Korea, South	154 713	111 270	-28.1%	7.5%
Singapore	120 219	104 393	-13.2%	7.1%
Canada	93 604	74 433	-20.5%	5.0%
HKSAR of the PRC	71 078	58 969	-17.0%	4.0%
Germany, Fed Republic of	71 225	55 443	-22.2%	3.7%
France	73 361	48 004	-34.6%	3.2%
Taiwan	60 271	45 242	-24.9%	3.1%
Italy	34 227	25 857	-24.5%	1.7%
Ireland, Republic of	28 921	20 525	-29.0%	1.4%
Netherlands, Kingdom of The	27 608	19 274	-30.2%	1.3%
Switzerland	22 017	17 897	-18.7%	1.2%
Other countries	72 504	56 686	-21.8%	3.8%
<b>Total</b>	<b>1 892 727</b>	<b>1 479 959</b>	<b>-21.8%</b>	<b>100 %</b>

# 1 Lodged

1.24 Number of subclass 977 Electronic Travel Authority (Business Entrant - Short Validity) visa applications lodged in 2012-13 to 30 June 2013 by citizenship country - comparison with previous financial year

Citizenship Country	2011-12 to 30/06/12	2012-13 to 30/06/13	% Change from 2011-12	2012-13 as % of Total
United States of America	65 703	43 699	-33.5%	33.4%
United Kingdom	22 926	15 723	-31.4%	12.0%
Japan	19 661	14 866	-24.4%	11.4%
Singapore	13 783	9 221	-33.1%	7.1%
Canada	11 516	7 811	-32.2%	6.0%
Malaysia	11 701	7 604	-35.0%	5.8%
Germany, Fed Republic of	7 930	5 368	-32.3%	4.1%
Korea, South	5 655	4 214	-25.5%	3.2%
France	5 890	3 969	-32.6%	3.0%
Netherlands, Kingdom of The	4 582	2 918	-36.3%	2.2%
Italy	3 392	2 516	-25.8%	1.9%
HKSAR of the PRC	3 382	2 285	-32.4%	1.7%
Taiwan	3 347	2 128	-36.4%	1.6%
Sweden	2 011	1 254	-37.6%	1.0%
Spain	1 526	1 095	-28.2%	0.8%
Other countries	9 501	6 120	-35.6%	4.7%
<b>Total</b>	<b>192 506</b>	<b>130 791</b>	<b>-32.1%</b>	<b>100 %</b>

# 1 Lodged

1.25 elodged rate for subclass 676 Tourist visa applications lodged in the 3 month period between 1 April 2013 and 30 June 2013 by client location - comparison with previous four periods

Citizenship Country	01/04/12 to 30/06/12	01/07/12 to 30/09/12	01/10/12 to 31/12/12	01/01/13 to 31/03/13	01/04/13 to 30/06/13
<b>Offshore</b>					
United Kingdom	94.4%	96.1%	96.9%	97.6%	100.0%
Brazil	81.9%	91.6%	87.8%	92.4%	100.0%
Saudi Arabia	77.3%	86.9%	89.1%	89.5%	100.0%
Chile	69.3%	74.1%	75.6%	86.8%	100.0%
Argentina	88.4%	87.7%	86.7%	93.9%	100.0%
United Arab Emirates	74.1%	81.1%	82.4%	66.2%	100.0%
Kuwait	98.4%	96.2%	91.6%	98.3%	100.0%
Germany, Fed Republic of	91.9%	89.8%	94.5%	96.7%	100.0%
France	98.4%	98.2%	98.8%	99.0%	100.0%
United States of America	88.1%	90.7%	90.6%	90.8%	100.0%
Ireland, Republic of	98.2%	97.0%	97.2%	98.2%	100.0%
Switzerland	99.1%	99.0%	99.3%	98.5%	100.0%
Italy	97.8%	98.8%	99.3%	98.4%	100.0%
Netherlands, Kingdom of The	95.7%	98.1%	98.1%	98.8%	100.0%
Croatia	82.1%	84.6%	78.7%	85.3%	100.0%
Other countries	82.6%	86.1%	89.3%	87.1%	100.0%
<b>All Offshore</b>	<b>85.3%</b>	<b>90.2%</b>	<b>90.5%</b>	<b>92.7%</b>	<b>100.0%</b>
<b>Onshore</b>					
United Kingdom	51.7%	42.3%	52.8%	63.2%	100.0%
Korea, South	55.2%	52.3%	54.4%	48.3%	100.0%
Malaysia	62.9%	49.2%	68.8%	53.7%	100.0%
United States of America	45.8%	49.3%	57.9%	59.7%	100.0%
Italy	48.1%	56.3%	51.4%	60.2%	100.0%
Ireland, Republic of	52.6%	41.7%	53.7%	50.0%	100.0%
France	46.3%	44.8%	48.4%	55.7%	100.0%
Spain	42.6%	34.4%	56.7%	48.2%	100.0%
Greece	57.5%	55.2%	52.8%	56.7%	100.0%
Canada	49.6%	39.3%	49.2%	62.2%	100.0%
Germany, Fed Republic of	29.7%	19.3%	18.0%	37.2%	97.8%
Japan	46.8%	40.8%	50.0%	52.0%	100.0%
HKSAR of the PRC	52.8%	32.6%	68.5%	42.9%	100.0%
Poland	38.5%	40.4%	48.3%	60.3%	100.0%
Brazil	6.5%	9.7%	4.1%	15.7%	100.0%
Other countries	42.2%	36.6%	44.6%	49.0%	100.0%
<b>All Onshore</b>	<b>46.2%</b>	<b>41.4%</b>	<b>47.4%</b>	<b>52.9%</b>	<b>99.9%</b>

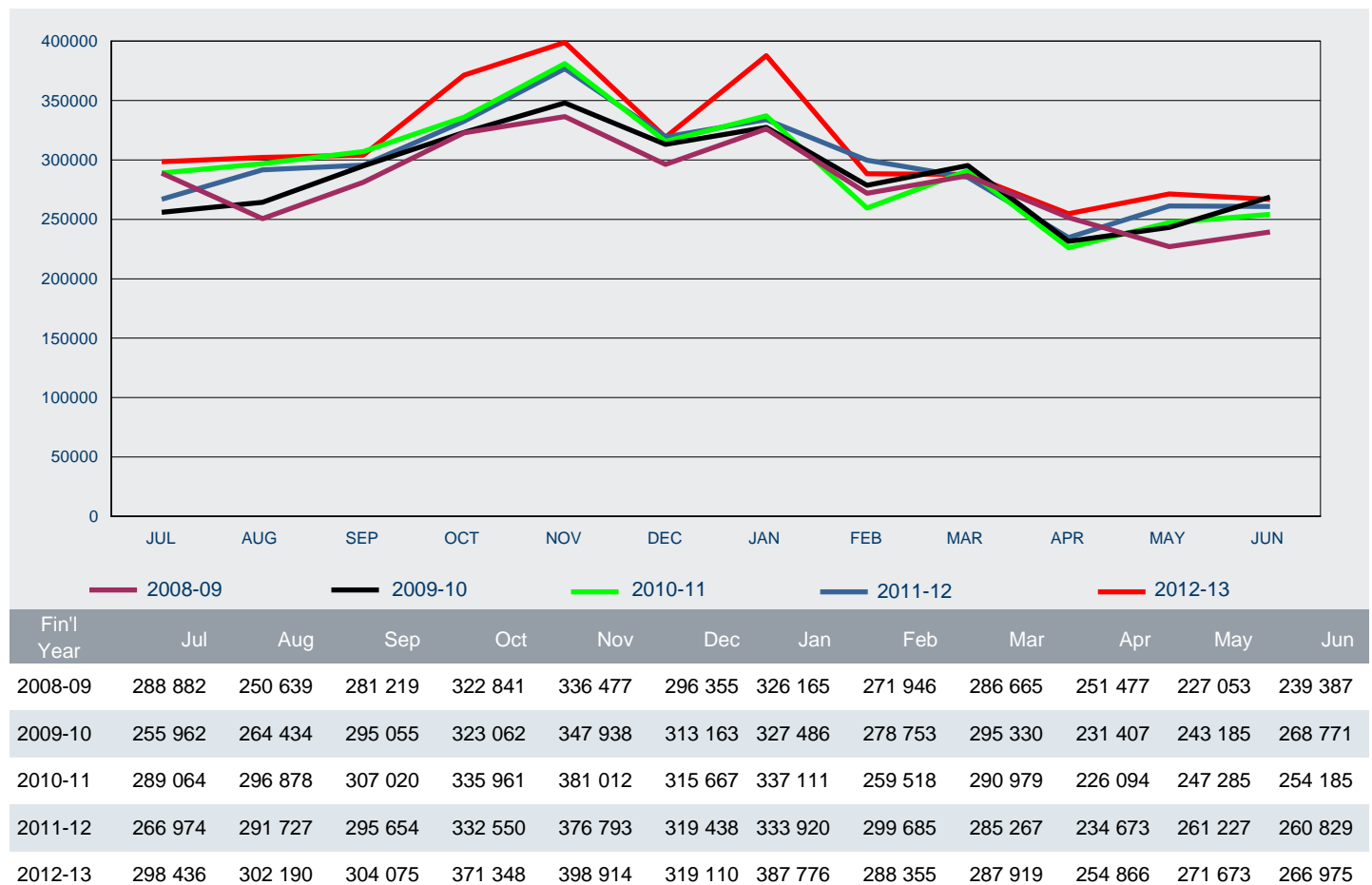
*Note: only includes eligible passport countries for online subclass 676 visa applications.*



# 2 Granted

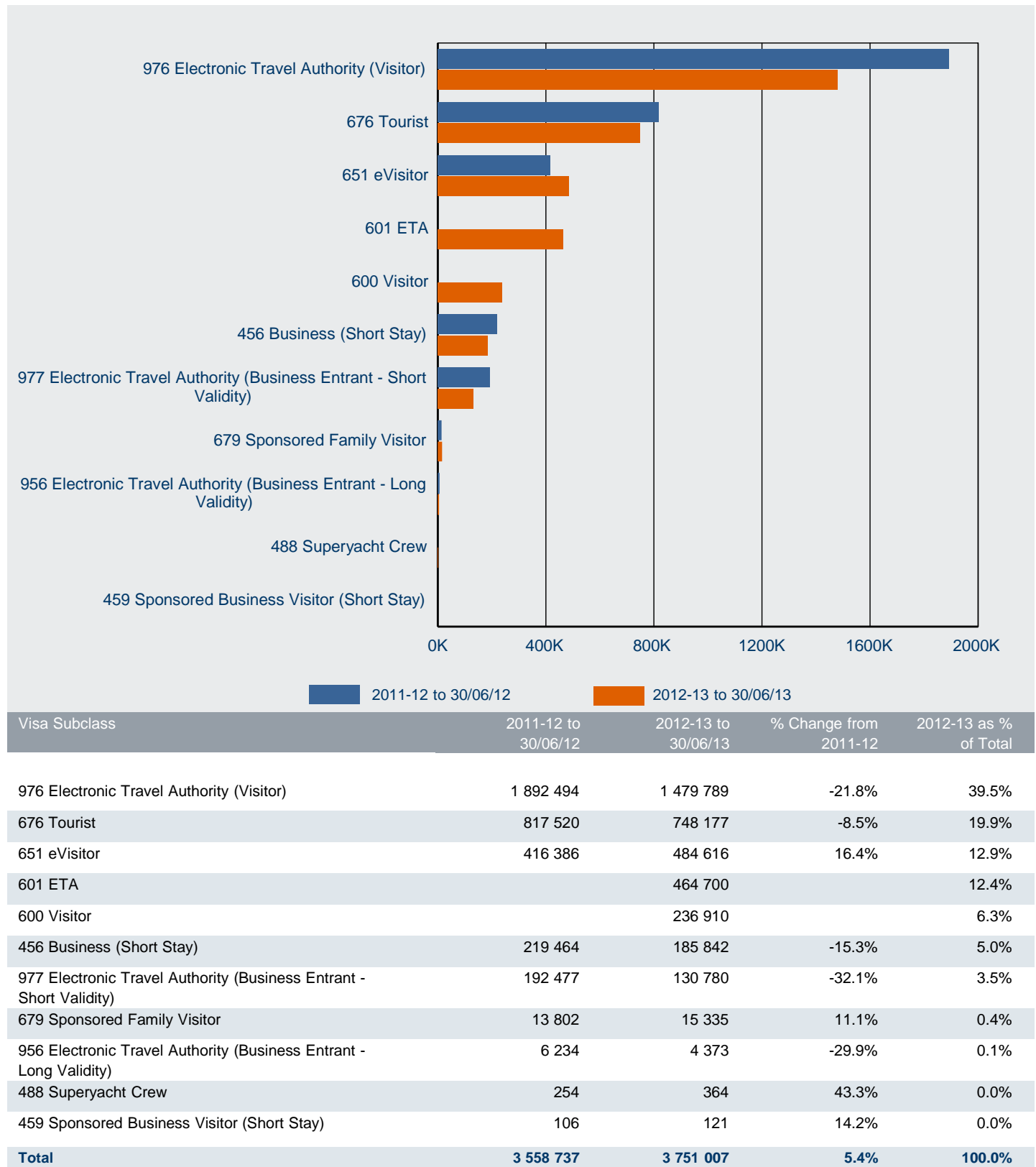
## 2 Granted

2.01 Number of Visitor visa applications granted in 2012-13 to 30 June 2013 by month - comparison with previous four financial years



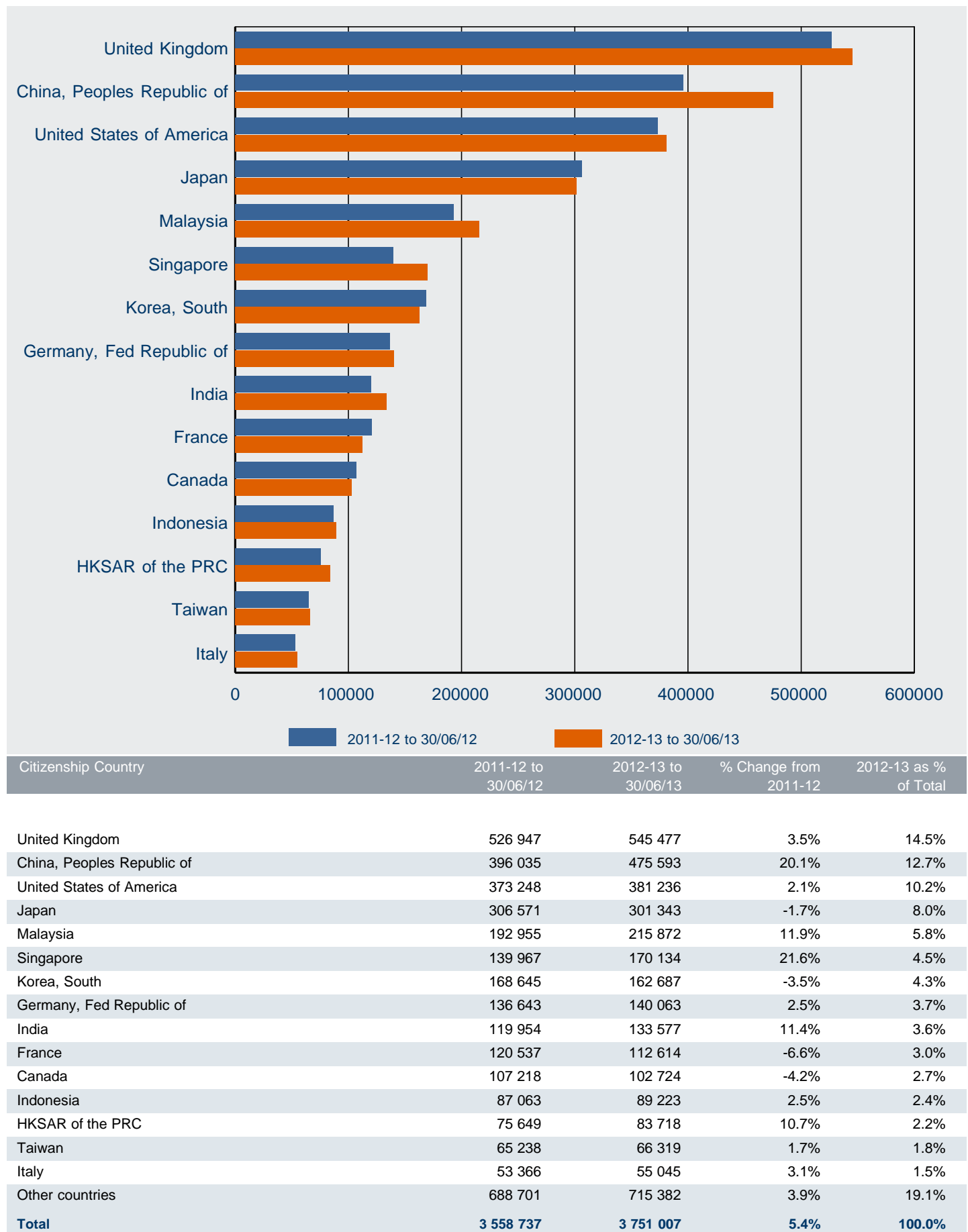
## 2 Granted

2.02 Number of Visitor visa applications granted in 2012-13 to 30 June 2013 by visa subclass - comparison with same period in previous year



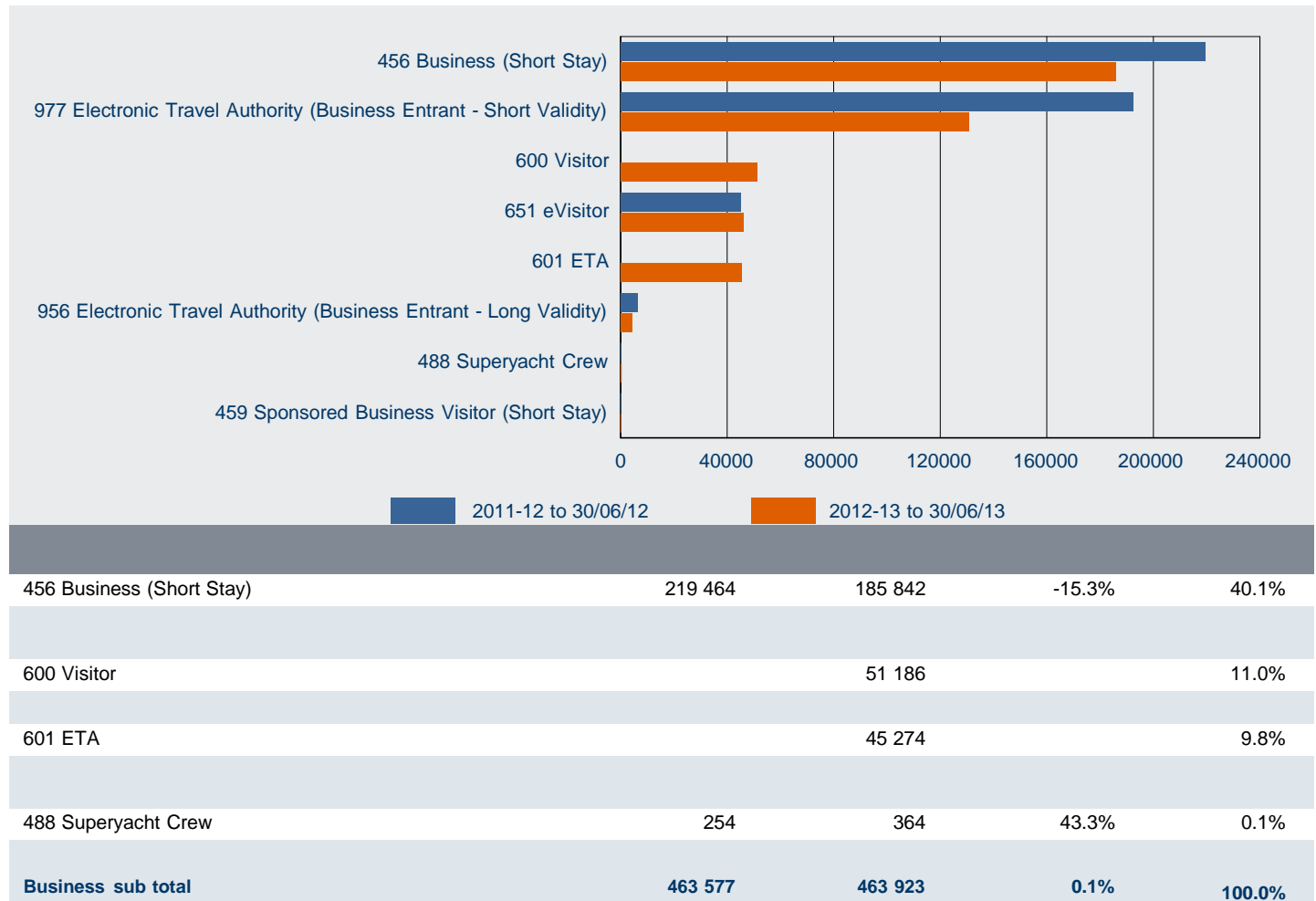
## 2 Granted

2.03 Number of Visitor visa applications granted in 2012-13 to 30 June 2013 by citizenship country  
- comparison with same period in previous year

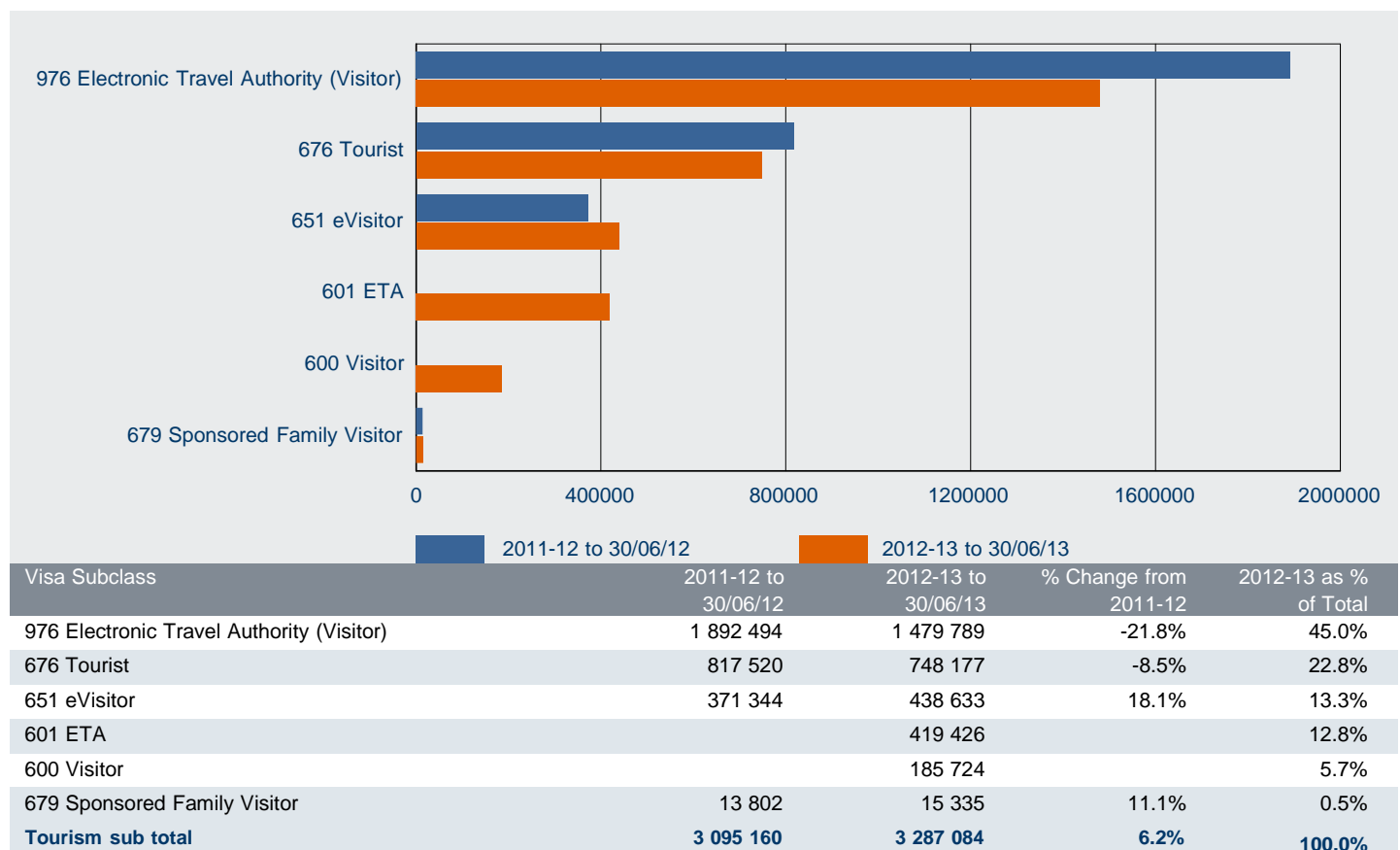


## 2 Granted

2.04 Number of business Visitor visa applications granted in 2012-13 to 30 June 2013 by visa subclass - comparison with same period in previous year

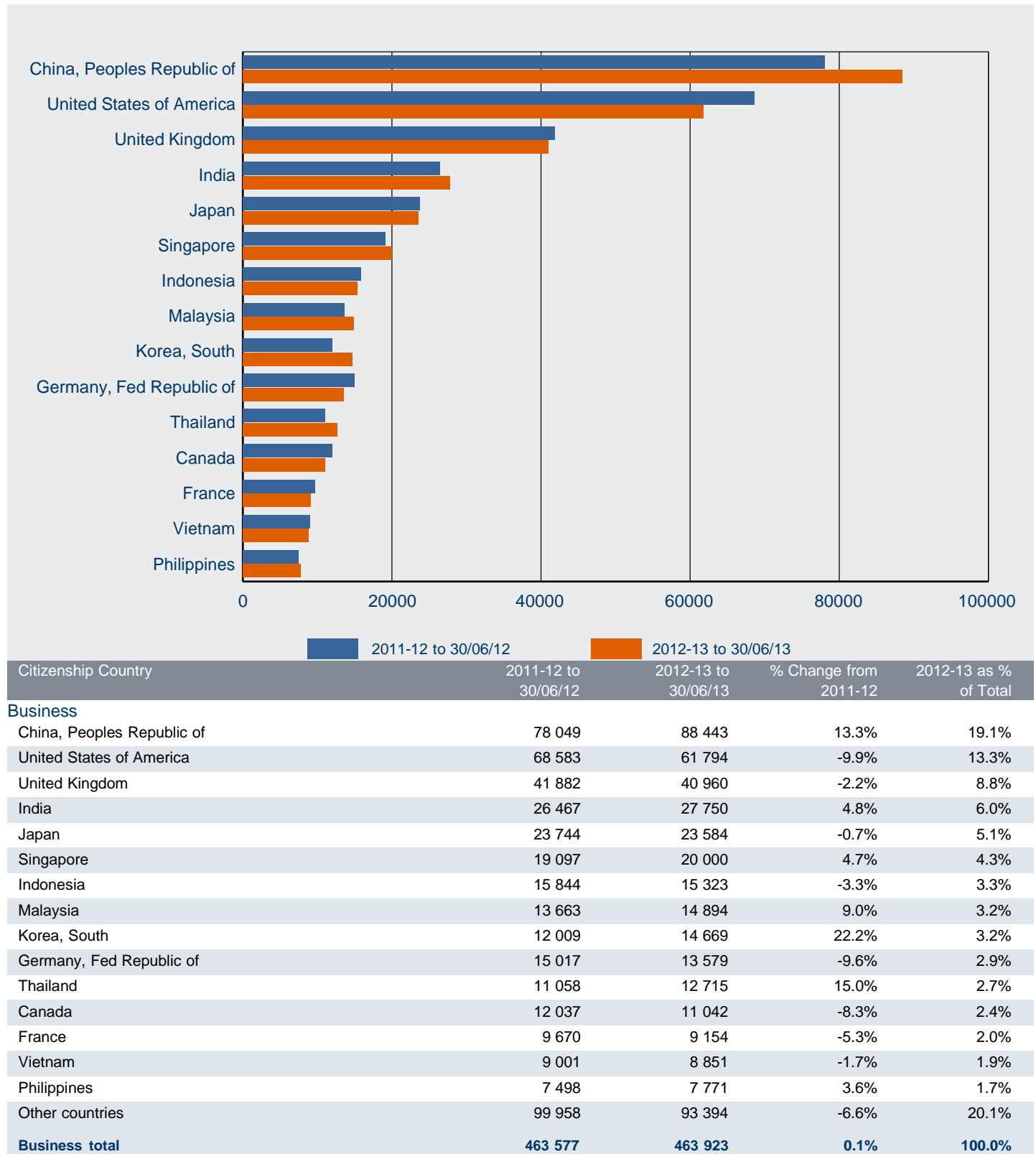


2.05 Number of tourism Visitor visa applications granted in 2012-13 to 30 June 2013 by visa subclass - comparison with same period in previous year



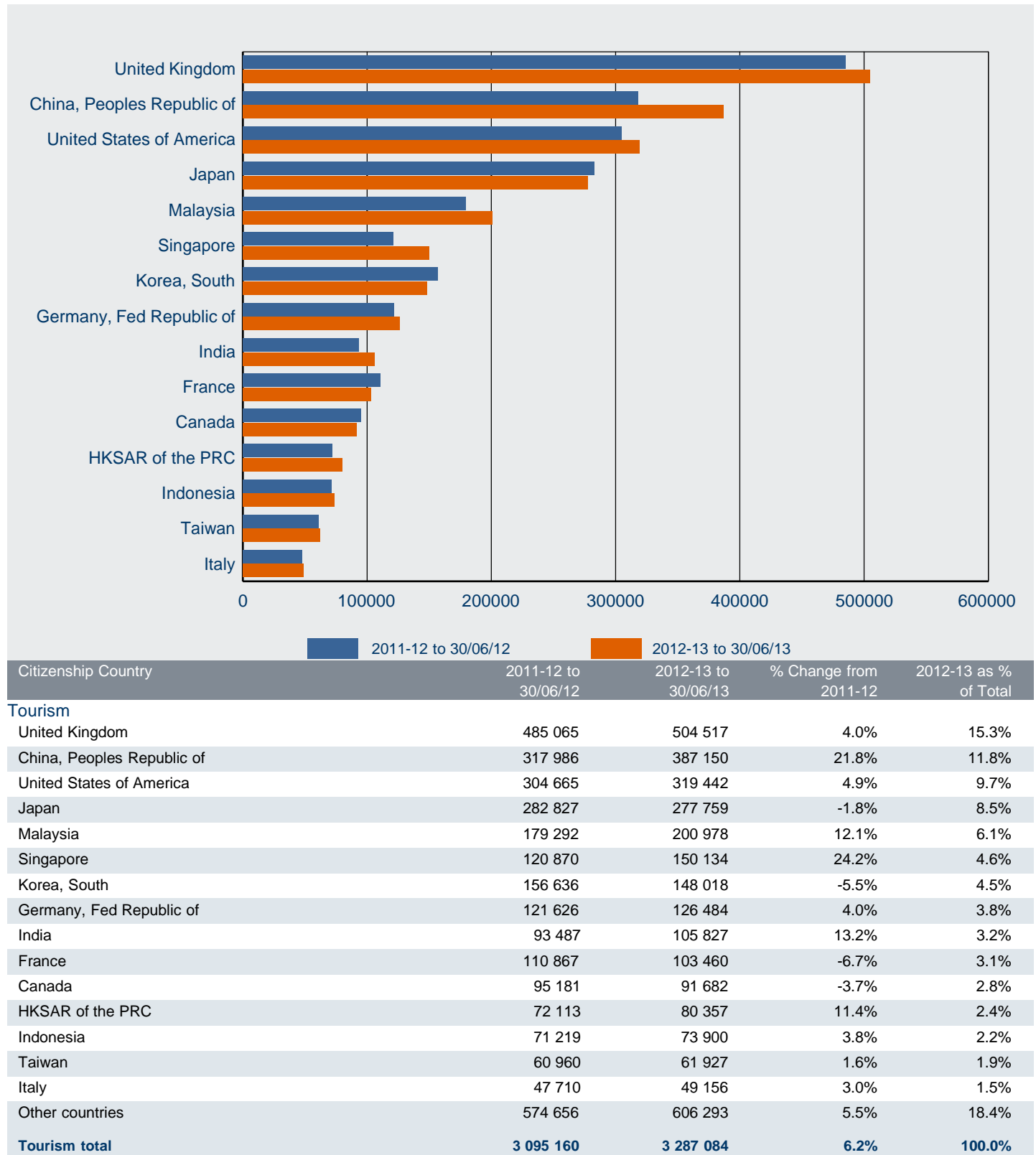
## 2 Granted

2.06 Number of business Visitor visa applications granted in 2012-13 to 30 June 2013 by citizenship country - comparison with same period in previous year



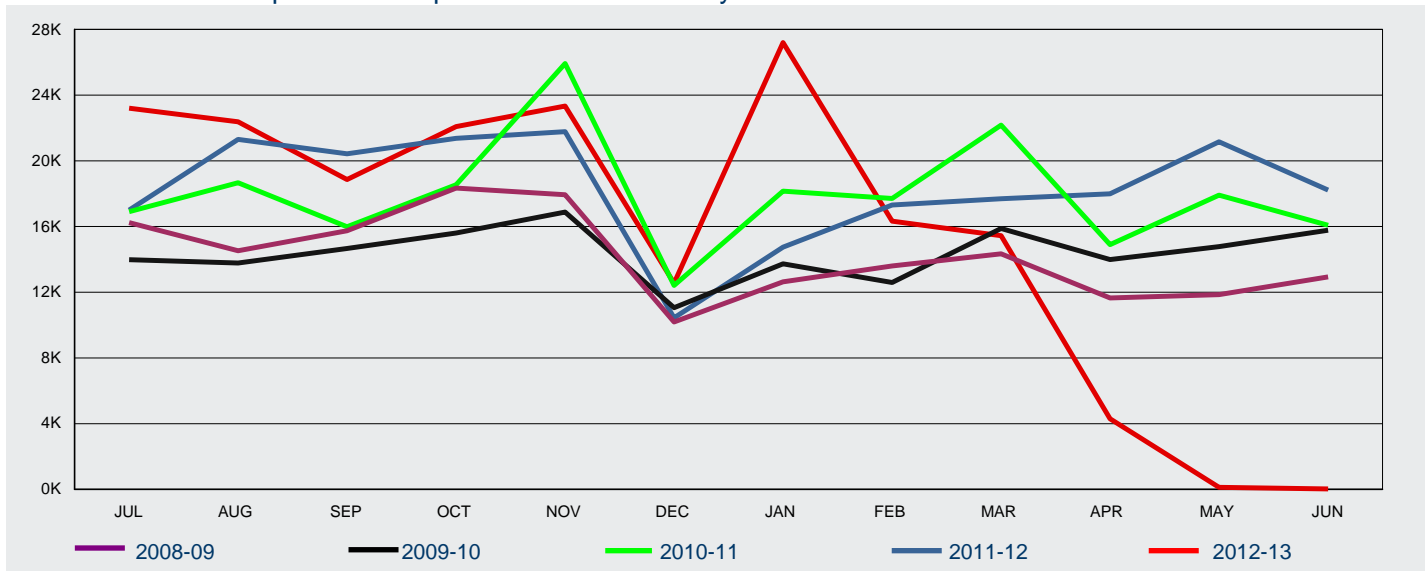
## 2 Granted

2.07 Number of tourism Visitor visa applications granted in 2012-13 to 30 June 2013 by citizenship country - comparison with same period in previous year



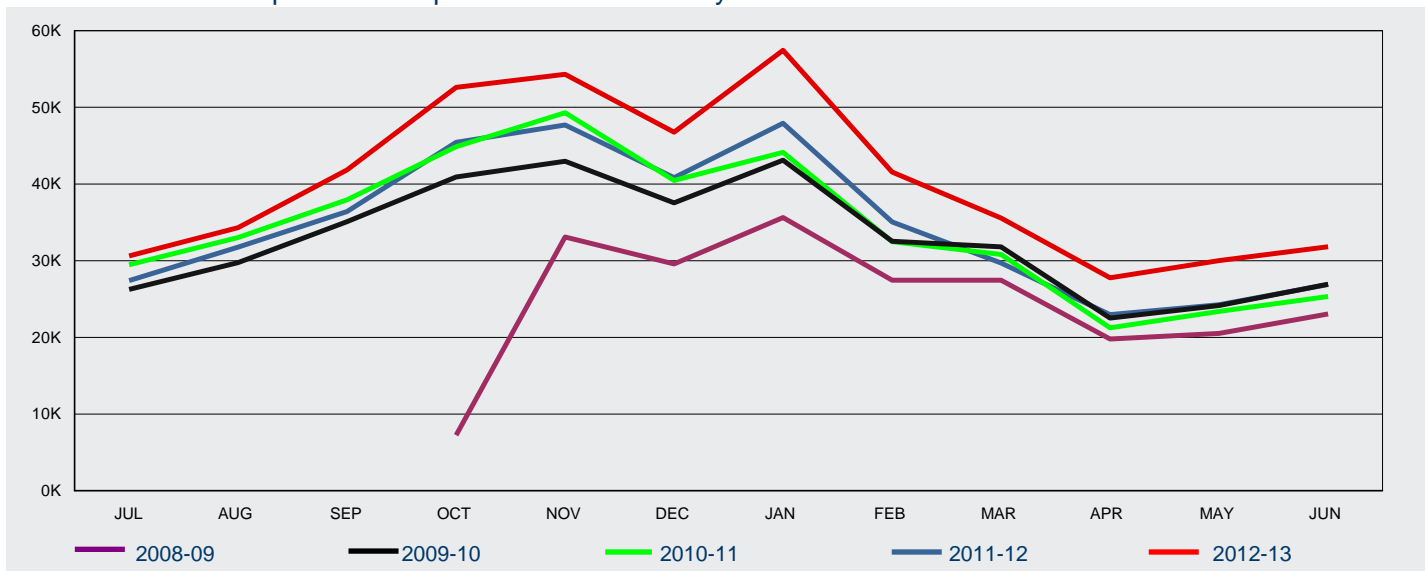
## 2 Granted

2.08 Number of subclass 456 Business (Short Stay) visa applications granted in 2012-13 to 30 June 2013 - comparison with previous four financial years



2008-09	16 248	14 527	15 746	18 343	17 932	10 197	12 633	13 601	14 337	11 656	11 856	12 935	170 011
2010-11	16 908	18 667	15 988	18 545	25 925	12 422	18 156	17 714	22 172	14 902	17 915	16 082	215 396
2012-13	23 201	22 377	18 861	22 083	23 326	12 556	27 196	16 335	15 445	4 300	132	30	185 842

2.09 Total number of subclass 651 eVisitor visa applications granted in 2012-13 to 30 June 2013 - comparison with previous two financial years

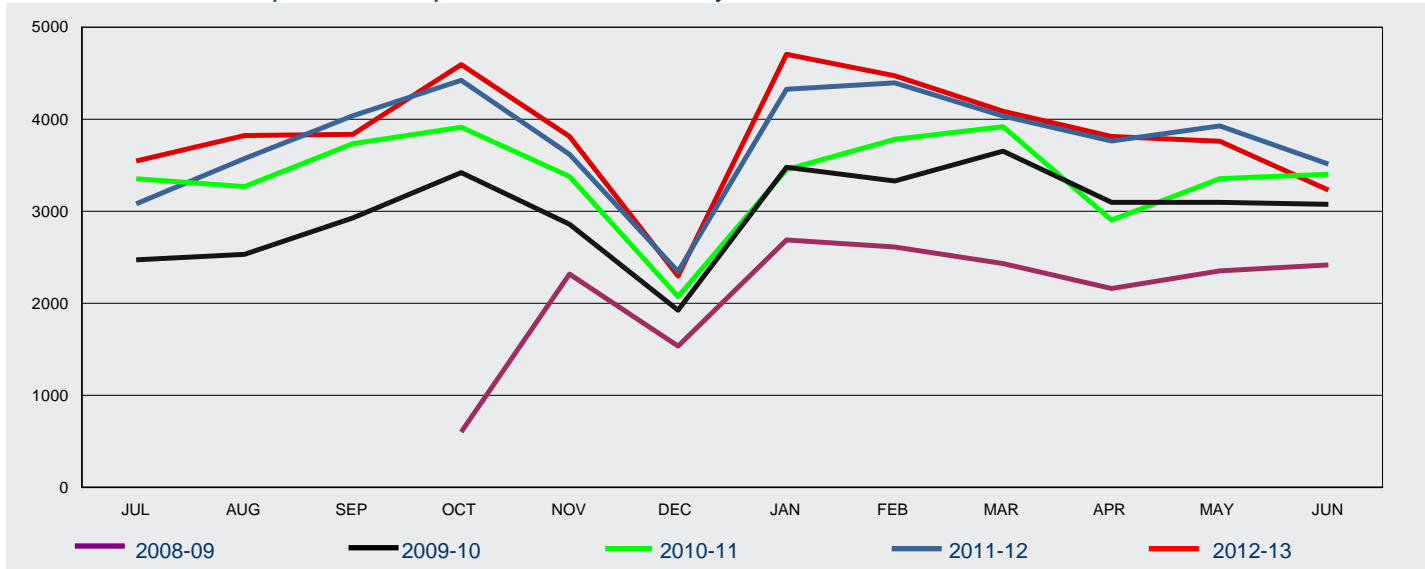


FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09				7 253	33 094	29 588	35 629	27 459	27 472	19 785	20 513	23 046	223 839
2009-10	26 266	29 749	35 100	40 927	42 977	37 558	43 113	32 534	31 808	22 519	24 150	26 938	393 639
2010-11	29 475	33 020	37 940	44 879	49 301	40 456	44 145	32 486	30 818	21 245	23 386	25 351	412 502
2011-12	27 393	31 772	36 409	45 444	47 702	40 828	47 937	35 064	29 715	22 961	24 256	26 905	416 386
2012-13	30 624	34 308	41 843	52 602	54 311	46 768	57 427	41 556	35 548	27 783	30 017	31 829	484 616



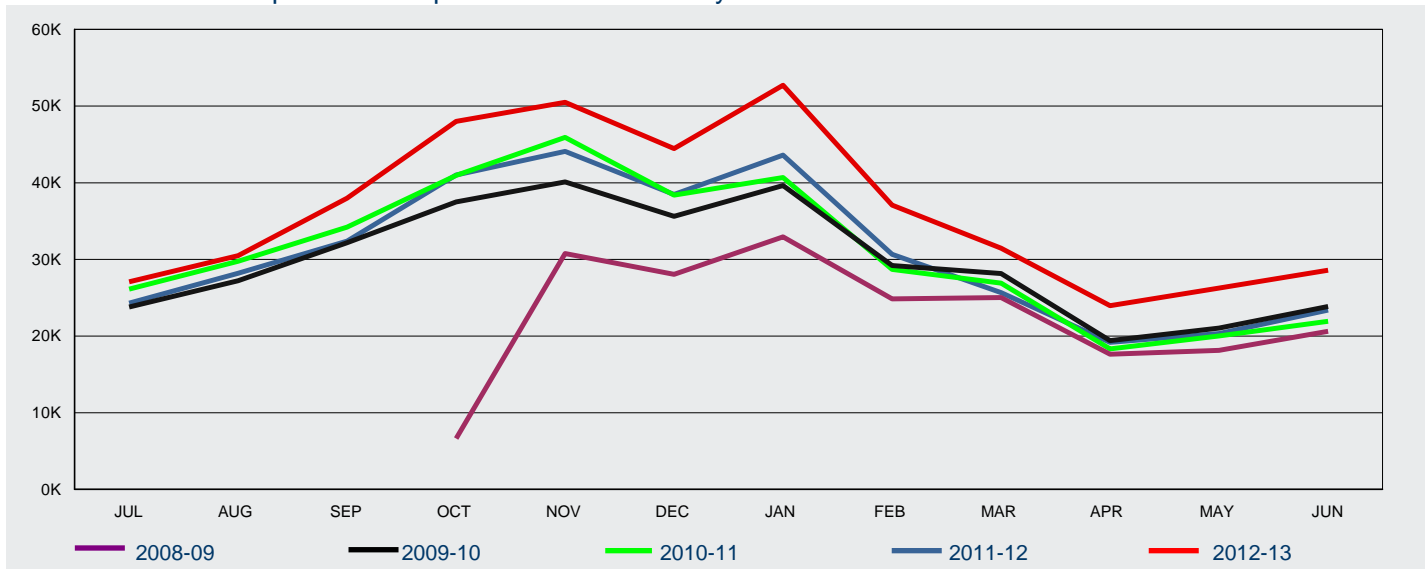
## 2 Granted

2.10 Number of subclass 651 eVisitor (business stream) visa applications granted in 2012-13 to 30 June 2013 - comparison with previous two financial years



2008-09				602	2 318	1 536	2 688	2 612	2 432	2 162	2 352	2 419	<b>19 121</b>
2010-11	3 355	3 270	3 735	3 914	3 378	2 073	3 455	3 784	3 919	2 906	3 356	3 405	<b>40 550</b>
2012-13	3 546	3 823	3 838	4 595	3 813	2 296	4 706	4 473	4 088	3 813	3 761	3 231	<b>45 983</b>

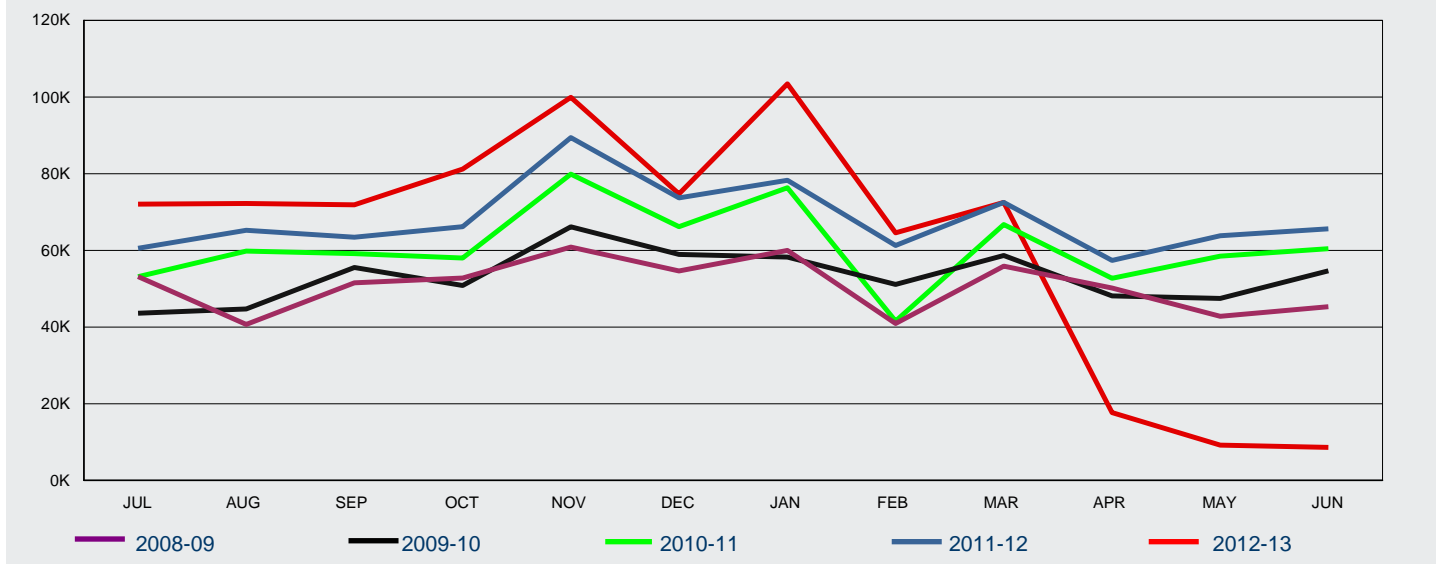
2.11 Number of subclass 651 eVisitor (tourism stream) visa applications granted in 2012-13 to 30 June 2013 - comparison with previous two financial years



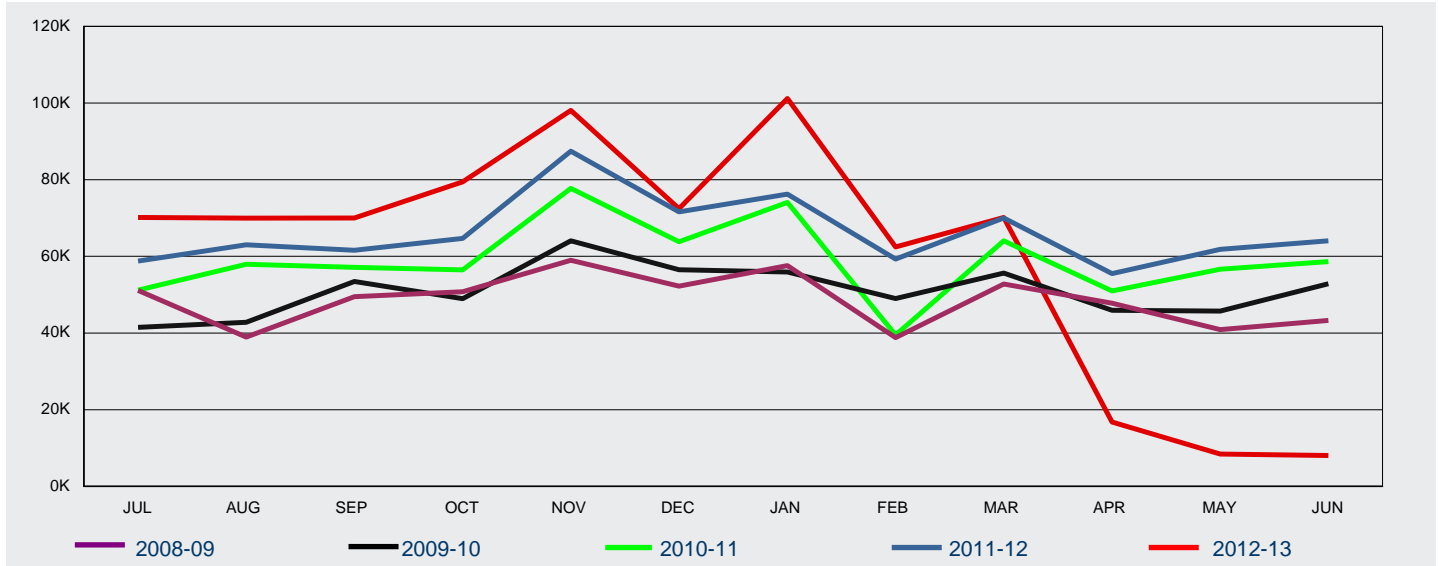
FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09				6 651	30 776	28 052	32 941	24 847	25 040	17 623	18 161	20 627	<b>204 718</b>
2009-10	23 793	27 216	32 173	37 505	40 117	35 632	39 635	29 204	28 154	19 422	21 052	23 861	<b>357 764</b>
2010-11	26 120	29 750	34 205	40 965	45 923	38 383	40 690	28 702	26 899	18 339	20 030	21 946	<b>371 952</b>
2011-12	24 311	28 200	32 371	41 021	44 082	38 483	43 611	30 668	25 680	19 197	20 329	23 391	<b>371 344</b>
2012-13	27 078	30 485	38 005	48 007	50 498	44 472	52 721	37 083	31 460	23 970	26 256	28 598	<b>438 633</b>

## 2 Granted

### 2.12 Total number of subclass 676 Tourist visa applications granted in 2012-13 to 30 June 2013 - comparison with previous four financial years

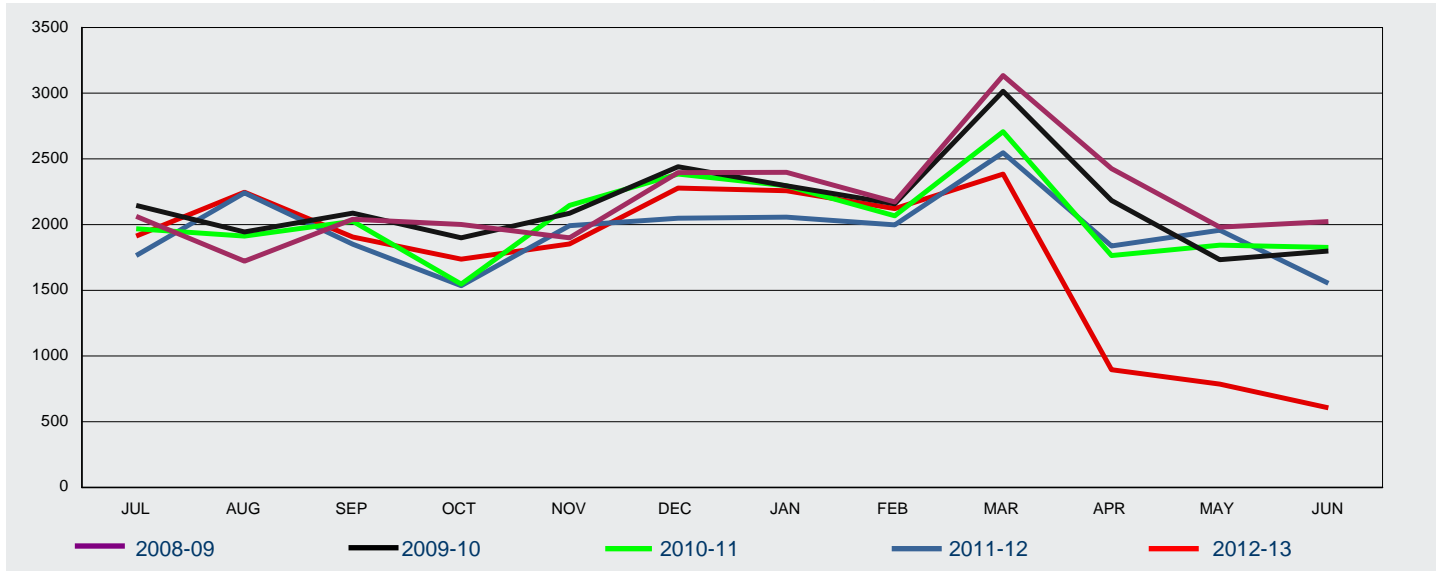


### 2.13 Number of subclass 676 Tourist visa applications granted in 2012-13 to 30 June 2013 where the client was OFFSHORE - comparison with previous four financial years



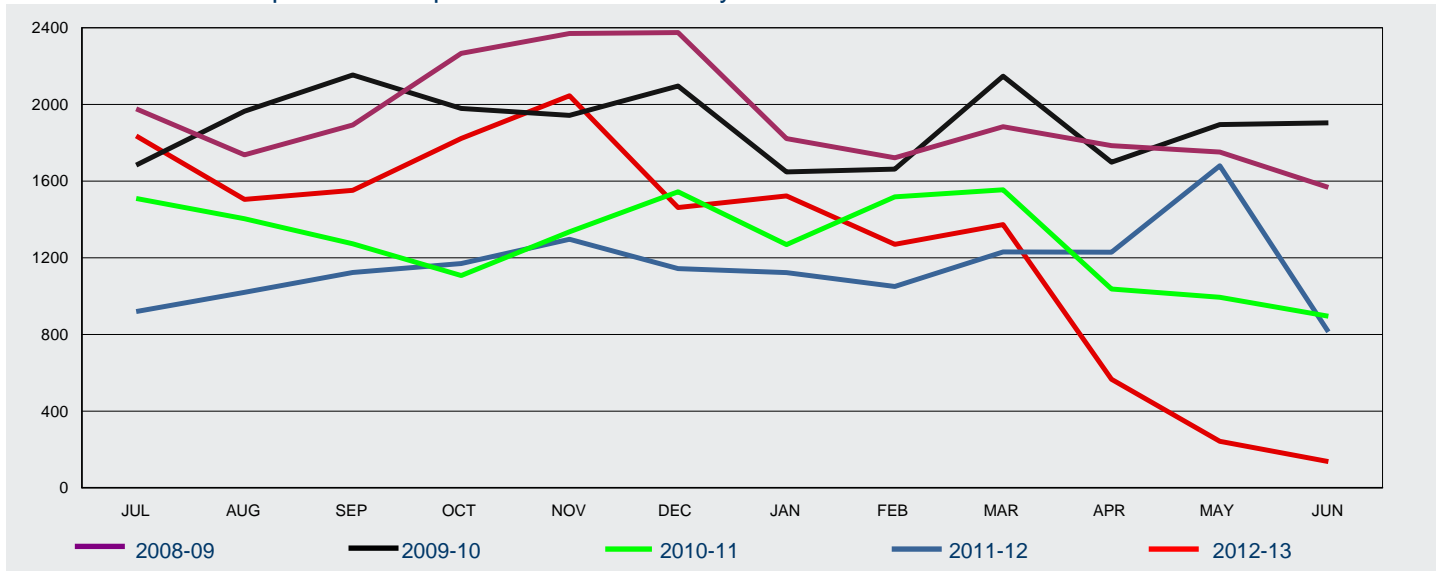
## 2 Granted

2.14 Number of subclass 676 Tourist visa applications granted in 2012-13 to 30 June 2013 where the client was ONSHORE - comparison with previous four financial years



2008-09	2 063	1 722	2 040	2 001	1 899	2 396	2 398	2 172	3 134	2 426	1 981	2 023	26 255
2010-11	1 969	1 913	2 025	1 547	2 145	2 385	2 295	2 067	2 707	1 764	1 844	1 827	24 488
2012-13	1 913	2 246	1 905	1 737	1 853	2 278	2 257	2 121	2 385	896	786	606	20 983

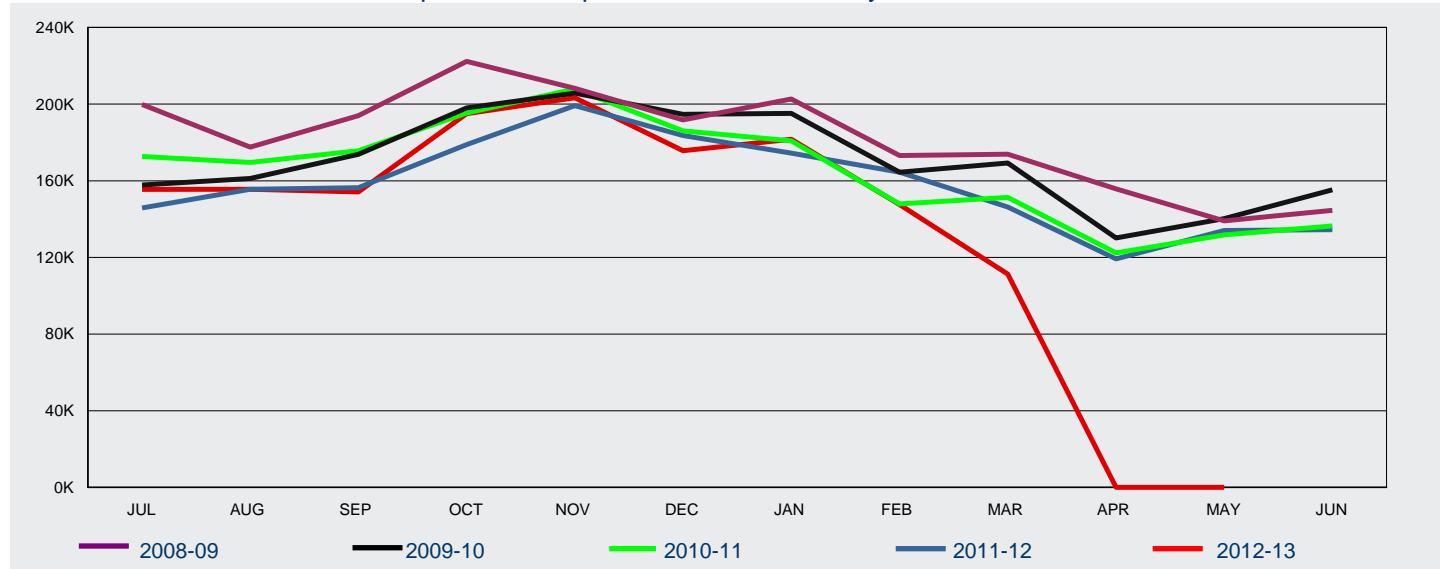
2.15 Number of subclass 679 Sponsored Family Visitor visa applications granted in 2012-13 to 30 June 2013 - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	1 977	1 737	1 893	2 267	2 370	2 375	1 822	1 722	1 884	1 785	1 752	1 567	23 151
2009-10	1 684	1 965	2 154	1 979	1 943	2 096	1 648	1 663	2 148	1 699	1 895	1 904	22 778
2010-11	1 510	1 404	1 273	1 108	1 336	1 545	1 269	1 518	1 555	1 037	994	896	15 445
2011-12	920	1 020	1 124	1 170	1 297	1 144	1 123	1 050	1 231	1 229	1 680	814	13 802
2012-13	1 836	1 505	1 552	1 823	2 046	1 462	1 523	1 270	1 373	566	242	137	15 335

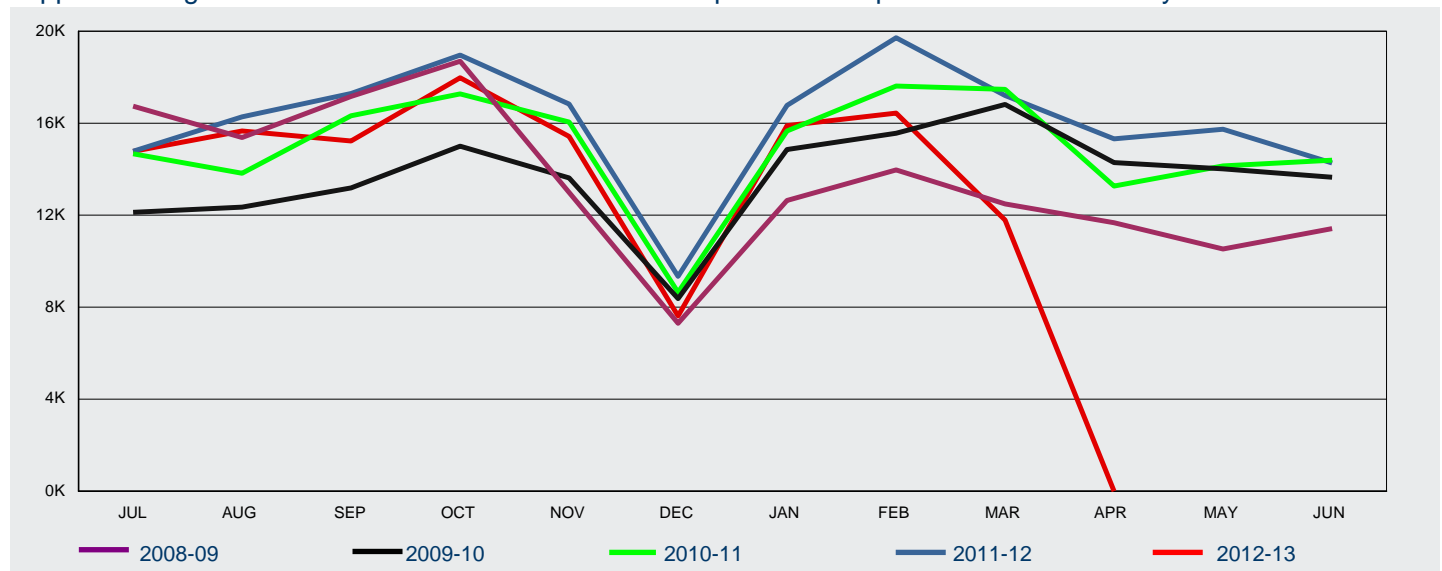
## 2 Granted

2.16 Number of subclass 976 Electronic Travel Authority (Visitor) visa applications granted in 2012-13 to 30 June 2013 - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	199 826	177 500	194 000	222 337	208 227	191 781	202 637	173 226	173 845	155 797	139 049	144 554	2 182 779
2009-10	157 781	161 197	173 765	197 986	205 759	194 670	195 132	164 447	169 306	130 192	140 248	155 283	2 045 766
2010-11	172 697	169 566	175 693	195 378	207 882	186 018	180 831	147 902	151 359	122 361	131 757	136 438	1 977 882
2011-12	145 808	155 531	156 358	178 834	199 178	183 613	174 456	164 482	146 329	119 264	134 098	134 543	1 892 494
2012-13	155 468	155 523	154 160	194 987	203 345	175 703	181 728	147 566	111 301	6	2		1 479 789

2.17 Number of subclass 977 Electronic Travel Authority (Business Entrant - Short Validity) visa applications granted in 2012-13 to 30 June 2013 - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	16 736	15 370	17 160	18 697	12 986	7 301	12 638	13 968	12 488	11 667	10 528	11 413	160 952
2009-10	12 121	12 347	13 181	14 999	13 616	8 371	14 852	15 557	16 812	14 287	14 015	13 643	163 801
2010-11	14 666	13 817	16 322	17 270	16 049	8 644	15 656	17 615	17 470	13 266	14 136	14 389	179 300
2011-12	14 776	16 274	17 289	18 955	16 829	9 339	16 776	19 715	17 204	15 316	15 732	14 272	192 477
2012-13	14 768	15 657	15 224	17 975	15 419	7 617	15 895	16 433	11 791	1			130 780

## 2 Granted

2.19 Number of subclass 456 Business (Short Stay) visa applications granted in 2012-13 to 30 June 2013 by citizenship country - comparison with same period in previous year

Citizenship Country	2011-12 to 30/06/12	2012-13 to 30/06/13	% Change from 2011-12	2012-13 as % of Total
China, Peoples Republic of	78 039	68 183	-12.6%	36.7%
India	26 458	22 283	-15.8%	12.0%
Indonesia	15 818	12 085	-23.6%	6.5%
Thailand	11 037	9 789	-11.3%	5.3%
Vietnam	8 999	7 159	-20.4%	3.9%
Korea, South	6 320	6 304	-0.3%	3.4%
Philippines	7 461	5 892	-21.0%	3.2%
Singapore	5 228	5 676	8.6%	3.1%
South Africa	6 647	4 237	-36.3%	2.3%
Malaysia	1 904	3 857	102.6%	2.1%
Papua New Guinea	4 424	3 682	-16.8%	2.0%
Japan	2 595	2 397	-7.6%	1.3%
Russian Federation	2 752	2 109	-23.4%	1.1%
United Kingdom	1 357	1 878	38.4%	1.0%
Fiji	1 913	1 660	-13.2%	0.9%
Other countries	38 512	28 651	-25.6%	15.4%
<b>Total</b>	<b>219 464</b>	<b>185 842</b>	<b>-15.3%</b>	<b>100 %</b>

## 2 Granted

2.20 Number of subclass 651 eVisitor visa applications granted in 2012-13 to 30 June 2013 by visa type and citizenship country - comparison with same period in previous year

Citizenship Country	2011-12 to 30/06/12	2012-13 to 30/06/13	% Change from 2011-12	2012-13 as % of Total
<b>Business</b>				
United Kingdom	16 324	17 028	4.3%	37.0%
Germany, Fed Republic of	6 366	6 009	-5.6%	13.1%
France	3 440	3 512	2.1%	7.6%
Netherlands, Kingdom of The	2 587	2 815	8.8%	6.1%
Italy	1 923	2 209	14.9%	4.8%
Spain	1 418	1 506	6.2%	3.3%
Poland	1 611	1 482	-8.0%	3.2%
Sweden	1 309	1 382	5.6%	3.0%
Denmark	1 325	1 240	-6.4%	2.7%
Ireland, Republic of	1 190	1 233	3.6%	2.7%
Belgium	705	863	22.4%	1.9%
Norway	820	813	-0.9%	1.8%
Finland	767	749	-2.3%	1.6%
Switzerland	778	724	-6.9%	1.6%
Romania	663	677	2.1%	1.5%
Other countries	3 816	3 741	-2.0%	8.1%
<b>sub total Business</b>	<b>45 042</b>	<b>45 983</b>	<b>2.1%</b>	<b>100 %</b>
<b>Tourism</b>				
United Kingdom	165 367	204 148	23.5%	46.5%
Germany, Fed Republic of	45 146	53 636	18.8%	12.2%
France	34 507	37 918	9.9%	8.6%
Ireland, Republic of	16 544	18 780	13.5%	4.3%
Netherlands, Kingdom of The	16 143	17 200	6.5%	3.9%
Sweden	12 052	14 183	17.7%	3.2%
Italy	11 395	14 038	23.2%	3.2%
Switzerland	7 888	9 614	21.9%	2.2%
Poland	7 772	8 678	11.7%	2.0%
Spain	8 205	8 418	2.6%	1.9%
Denmark	6 130	7 127	16.3%	1.6%
Norway	5 645	6 457	14.4%	1.5%
Finland	4 836	5 389	11.4%	1.2%
Czech Republic	5 321	5 342	0.4%	1.2%
Belgium	3 530	4 354	23.3%	1.0%
Other countries	20 863	23 351	11.9%	5.3%
<b>sub total Tourism</b>	<b>371 344</b>	<b>438 633</b>	<b>18.1%</b>	<b>100 %</b>
<b>Total</b>	<b>416 386</b>	<b>484 616</b>	<b>16.4%</b>	

## 2 Granted

2.21 Number of subclass 676 Tourist visa applications granted in 2012-13 to 30 June 2013 by client location and citizenship country - comparison with same period in previous year

Citizenship Country	2011-12 to 30/06/12	2012-13 to 30/06/13	% Change from 2011-12	2012-13 as % of Total
<b>Offshore</b>				
China, Peoples Republic of	313 552	295 822	-5.7%	40.7%
India	89 046	75 314	-15.4%	10.4%
Indonesia	70 741	52 977	-25.1%	7.3%
Thailand	33 876	29 057	-14.2%	4.0%
Philippines	30 202	26 611	-11.9%	3.7%
South Africa	29 556	22 309	-24.5%	3.1%
United Kingdom	15 500	19 237	24.1%	2.6%
Brazil	15 399	17 984	16.8%	2.5%
Vietnam	15 002	13 394	-10.7%	1.8%
Fiji	13 874	12 075	-13.0%	1.7%
Sri Lanka	12 522	11 800	-5.8%	1.6%
Papua New Guinea	11 036	11 560	4.7%	1.6%
Russian Federation	11 175	11 183	0.1%	1.5%
Argentina	6 233	8 120	30.3%	1.1%
Chile	5 274	6 820	29.3%	0.9%
Other countries	121 154	112 931	-6.8%	15.5%
<b>sub total Offshore</b>	<b>794 142</b>	<b>727 194</b>	<b>-8.4%</b>	<b>100 %</b>
<b>Onshore</b>				
India	2 812	2 442	-13.2%	11.6%
China, Peoples Republic of	2 070	2 184	5.5%	10.4%
United Kingdom	2 070	1 810	-12.6%	8.6%
Korea, South	1 727	1 240	-28.2%	5.9%
United States of America	1 269	1 069	-15.8%	5.1%
Malaysia	1 054	997	-5.4%	4.8%
Italy	643	674	4.8%	3.2%
Philippines	322	670	108.1%	3.2%
Brazil	882	662	-24.9%	3.2%
Germany, Fed Republic of	785	571	-27.3%	2.7%
Greece	547	489	-10.6%	2.3%
Vietnam	337	450	33.5%	2.1%
Canada	565	445	-21.2%	2.1%
Ireland, Republic of	523	444	-15.1%	2.1%
France	457	438	-4.2%	2.1%
Other countries	7 315	6 398	-12.5%	30.5%
<b>sub total Onshore</b>	<b>23 378</b>	<b>20 983</b>	<b>-10.2%</b>	<b>100 %</b>
<b>Total</b>	<b>817 520</b>	<b>748 177</b>	<b>-8.5%</b>	

## 2 Granted

### 2.22 Number of subclass 679 Sponsored Family Visitor visa applications granted in 2012-13 to 30 June 2013 by citizenship country - comparison with same period in previous year

Citizenship Country	2011-12 to 30/06/12	2012-13 to 30/06/13	% Change from 2011-12	2012-13 as % of Total
Vietnam	1 857	2 503	34.8%	16.3%
China, Peoples Republic of	2 364	2 247	-4.9%	14.7%
India	1 629	1 744	7.1%	11.4%
Philippines	1 530	1 597	4.4%	10.4%
Bangladesh	1 024	1 219	19.0%	7.9%
Lebanon	753	922	22.4%	6.0%
Sri Lanka	663	750	13.1%	4.9%
Cambodia	322	472	46.6%	3.1%
Iran	464	460	-0.9%	3.0%
Pakistan	484	417	-13.8%	2.7%
Nepal	203	270	33.0%	1.8%
Myanmar	163	172	5.5%	1.1%
FYR Macedonia	115	144	25.2%	0.9%
Indonesia	122	142	16.4%	0.9%
Zimbabwe	113	141	24.8%	0.9%
Other countries	1 996	2 135	7.0%	13.9%
<b>Total</b>	<b>13 802</b>	<b>15 335</b>	<b>11.1%</b>	<b>100 %</b>

### 2.23 Number of subclass 976 Electronic Travel Authority (Visitor) visa applications granted in 2012-13 to 30 June 2013 by citizenship country - comparison with same period in previous year

Citizenship Country	2011-12 to 30/06/12	2012-13 to 30/06/13	% Change from 2011-12	2012-13 as % of Total
United States of America	301 109	245 349	-18.5%	16.6%
Japan	281 888	229 396	-18.6%	15.5%
United Kingdom	302 122	223 503	-26.0%	15.1%
Malaysia	177 739	143 645	-19.2%	9.7%
Korea, South	154 680	111 263	-28.1%	7.5%
Singapore	120 179	104 361	-13.2%	7.1%
Canada	93 591	74 422	-20.5%	5.0%
HKSAR of the PRC	71 072	58 966	-17.0%	4.0%
Germany, Fed Republic of	71 215	55 442	-22.1%	3.7%
France	73 351	48 002	-34.6%	3.2%
Taiwan	60 316	45 235	-25.0%	3.1%
Italy	34 223	25 853	-24.5%	1.7%
Ireland, Republic of	28 909	20 518	-29.0%	1.4%
Netherlands, Kingdom of The	27 604	19 268	-30.2%	1.3%
Switzerland	22 014	17 896	-18.7%	1.2%
Other countries	72 482	56 670	-21.8%	3.8%
<b>Total</b>	<b>1 892 494</b>	<b>1 479 789</b>	<b>-21.8%</b>	<b>100 %</b>



## 2 Granted

2.24 Number of subclass 977 Electronic Travel Authority (Business Entrant - Short Validity) visa applications granted in 2012-13 to 30 June 2013 by citizenship country - comparison with same period in previous year

Citizenship Country	2011-12 to 30/06/12	2012-13 to 30/06/13	% Change from 2011-12	2012-13 as % of Total
United States of America	65 700	43 695	-33.5%	33.4%
United Kingdom	22 925	15 718	-31.4%	12.0%
Japan	19 660	14 866	-24.4%	11.4%
Singapore	13 783	9 218	-33.1%	7.0%
Canada	11 513	7 810	-32.2%	6.0%
Malaysia	11 696	7 607	-35.0%	5.8%
Germany, Fed Republic of	7 929	5 366	-32.3%	4.1%
Korea, South	5 654	4 214	-25.5%	3.2%
France	5 889	3 968	-32.6%	3.0%
Netherlands, Kingdom of The	4 581	2 918	-36.3%	2.2%
Italy	3 391	2 516	-25.8%	1.9%
HKSAR of the PRC	3 382	2 285	-32.4%	1.7%
Taiwan	3 336	2 131	-36.1%	1.6%
Sweden	2 011	1 254	-37.6%	1.0%
Spain	1 526	1 095	-28.2%	0.8%
Other countries	9 501	6 119	-35.6%	4.7%
<b>Total</b>	<b>192 477</b>	<b>130 780</b>	<b>-32.1%</b>	<b>100 %</b>



# 3 Grant rate

For this section:

A grant rate is defined as:

$$\frac{\text{Number of grants}}{\text{Number of decisions}} \times 100$$

where the number of decisions equals the number of grants plus the number of refusals.

A grant rate of 0.00% indicates that no applications were decided during the reporting period.

## 3 Grant rate

3.01 Grant rate of Visitor visa applications decided in the 3 month period between 1 April 2013 and 30 June 2013 by visa type and visa subclass - comparison with previous four periods

Visa Subclass	01/04/12 to 30/06/12	01/07/12 to 30/09/12	01/10/12 to 31/12/12	01/01/13 to 31/03/13	01/04/13 to 30/06/13
<b>Business</b>					
456 Business (Short Stay)	96.1%	96.2%	96.5%	96.3%	91.0%
459 Sponsored Business Visitor (Short Stay)	100.0%	100.0%	100.0%	100.0%	0.0%
488 Superyacht Crew	100.0%	100.0%	93.1%	96.1%	100.0%
651 eVisitor	99.2%	99.0%	98.7%	98.9%	98.4%
956 Electronic Travel Authority (Business Entrant - Long Validity)	100.0%	100.0%	100.0%	100.0%	0.0%
977 Electronic Travel Authority (Business Entrant - Short Validity)	100.0%	100.0%	100.0%	100.0%	100.0%
<b>All Business</b>	<b>98.0%</b>	<b>97.9%</b>	<b>98.0%</b>	<b>98.0%</b>	<b>96.1%</b>
<b>Tourism</b>					
651 eVisitor	99.1%	99.3%	99.3%	99.1%	98.9%
676 Tourist	90.7%	92.6%	93.5%	93.5%	93.1%
679 Sponsored Family Visitor	62.0%	69.0%	64.2%	60.0%	82.8%
976 Electronic Travel Authority (Visitor)	100.0%	100.0%	100.0%	100.0%	100.0%
<b>All Tourism</b>	<b>96.7%</b>	<b>97.5%</b>	<b>97.8%</b>	<b>97.5%</b>	<b>96.9%</b>

### 3 Grant rate

3.02 Grant rate for subclass 456 Business (Short Stay) visa applications decided in the 3 month period between 1 April 2013 and 30 June 2013 by citizenship country - comparison with previous four periods

Citizenship Country	01/04/12 to 30/06/12	01/07/12 to 30/09/12	01/10/12 to 31/12/12	01/01/13 to 31/03/13	01/04/13 to 30/06/13
China, Peoples Republic of	97.7%	97.4%	97.9%	97.3%	96.7%
Thailand	98.8%	99.2%	99.9%	99.6%	98.9%
Malaysia	93.6%	97.1%	96.2%	96.8%	96.7%
India	95.8%	96.7%	95.9%	95.4%	67.4%
Singapore	98.0%	96.1%	94.4%	97.3%	85.3%
Korea, South	99.8%	97.8%	99.8%	99.7%	99.4%
Philippines	97.7%	97.5%	97.9%	98.1%	99.2%
Pakistan	78.6%	81.6%	82.7%	64.2%	77.1%
Japan	99.2%	98.0%	99.3%	97.9%	100.0%
Taiwan	96.8%	95.9%	98.5%	97.8%	98.9%
Indonesia	95.7%	98.2%	98.7%	97.3%	93.3%
Vietnam	97.1%	96.7%	96.5%	97.5%	97.7%
United Kingdom	97.9%	94.9%	96.5%	95.6%	66.1%
South Africa	99.1%	99.3%	99.4%	99.4%	86.4%
Nigeria	53.4%	74.5%	60.8%	47.5%	48.6%
Other countries	93.2%	92.5%	93.2%	93.1%	80.4%
<b>All 456 Business (Short Stay)</b>	<b>96.1%</b>	<b>96.2%</b>	<b>96.5%</b>	<b>96.3%</b>	<b>91.0%</b>

# 3 Grant rate

3.03 Grant rate for subclass 676 Tourist visa applications decided in the 3 month period between 1 April 2013 and 30 June 2013 by client location and citizenship country - comparison with previous four periods

Citizenship Country	01/04/12 to 30/06/12	01/07/12 to 30/09/12	01/10/12 to 31/12/12	01/01/13 to 31/03/13	01/04/13 to 30/06/13
<b>Offshore</b>					
China, Peoples Republic of	95.6%	95.9%	96.8%	97.0%	93.1%
United Kingdom	94.7%	97.7%	97.5%	96.0%	96.3%
Brazil	97.8%	99.0%	99.2%	98.6%	98.4%
India	86.8%	90.6%	91.8%	93.1%	97.7%
Saudi Arabia	98.4%	95.5%	97.8%	97.0%	98.7%
Chile	98.5%	97.6%	98.2%	97.7%	98.5%
Argentina	98.3%	98.4%	98.9%	98.4%	98.0%
Indonesia	94.6%	96.7%	96.6%	95.3%	94.4%
Thailand	91.4%	92.7%	93.1%	94.2%	95.6%
Philippines	78.8%	88.1%	88.2%	88.9%	90.8%
United Arab Emirates	99.3%	98.0%	95.0%	98.6%	99.0%
Kuwait	98.6%	96.8%	97.0%	99.0%	99.7%
Germany, Fed Republic of	95.4%	97.8%	97.5%	97.0%	96.5%
South Africa	98.1%	98.4%	99.5%	99.2%	94.5%
Vietnam	87.9%	87.5%	88.1%	86.7%	84.6%
Other countries	80.7%	83.4%	87.3%	83.3%	86.7%
<b>All Offshore</b>	<b>90.6%</b>	<b>92.5%</b>	<b>93.4%</b>	<b>93.4%</b>	<b>93.5%</b>
<b>Onshore</b>					
India	97.8%	98.4%	98.5%	95.5%	71.0%
United Kingdom	93.3%	94.6%	96.9%	96.6%	89.8%
Korea, South	91.8%	91.1%	93.5%	91.7%	88.6%
China, Peoples Republic of	98.0%	98.7%	96.6%	98.4%	89.6%
Malaysia	91.6%	91.9%	93.0%	88.3%	81.5%
United States of America	95.7%	97.7%	95.5%	96.0%	90.4%
Philippines	100.0%	98.2%	97.3%	95.0%	89.5%
Italy	97.4%	98.4%	97.1%	96.1%	93.4%
Spain	100.0%	97.8%	97.6%	99.1%	100.0%
Ireland, Republic of	95.5%	97.7%	93.0%	92.3%	92.9%
France	97.4%	99.1%	99.1%	94.4%	91.9%
Greece	92.4%	95.2%	99.2%	97.0%	94.8%
Vietnam	97.0%	98.6%	97.1%	97.4%	93.1%
Canada	95.3%	95.3%	99.2%	96.6%	84.5%
Japan	97.4%	95.0%	94.0%	95.9%	97.8%
Other countries	95.6%	96.7%	96.8%	94.4%	87.7%
<b>All Onshore</b>	<b>95.6%</b>	<b>96.6%</b>	<b>96.7%</b>	<b>95.2%</b>	<b>87.1%</b>
<b>All 676 Tourist</b>	<b>90.7%</b>	<b>92.6%</b>	<b>93.5%</b>	<b>93.5%</b>	<b>93.1%</b>

# 3 Grant rate

3.04 Grant rate for subclass 651 eVisitor business visa applications decided in the 3 month period between 1 April 2013 and 30 June 2013 by visa type and citizenship country - comparison with previous four periods

Citizenship Country	01/04/12 to 30/06/12	01/07/12 to 30/09/12	01/10/12 to 31/12/12	01/01/13 to 31/03/13	01/04/13 to 30/06/13
Austria	99.2%	100.0%	100.0%	99.4%	99.2%
Belgium	100.0%	99.5%	99.6%	97.6%	99.1%
Bulgaria	93.4%	95.2%	92.6%	94.0%	93.0%
Cyprus	100.0%	100.0%	100.0%	100.0%	100.0%
Czech Republic	99.4%	99.3%	100.0%	99.4%	98.6%
Denmark	100.0%	99.7%	99.7%	99.5%	98.6%
Estonia	94.7%	97.6%	95.5%	100.0%	100.0%
Finland	100.0%	100.0%	98.1%	100.0%	100.0%
France	99.2%	98.8%	98.8%	98.3%	98.0%
Germany, Fed Republic of	99.7%	99.6%	99.3%	99.3%	99.1%
Greece	100.0%	100.0%	98.2%	98.9%	100.0%
Hungary	98.0%	100.0%	100.0%	100.0%	99.1%
Iceland	100.0%	100.0%	100.0%	100.0%	100.0%
Ireland, Republic of	98.5%	98.1%	97.9%	97.3%	96.7%
Italy	99.6%	99.6%	99.4%	99.7%	99.3%
Latvia	100.0%	94.7%	96.9%	100.0%	87.0%
Lithuania	98.1%	97.9%	97.2%	100.0%	96.9%
Luxembourg	100.0%	100.0%	100.0%	100.0%	66.7%
Malta	92.9%	100.0%	0.0%	100.0%	100.0%
Monaco	100.0%	0.0%	0.0%	100.0%	0.0%
Netherlands, Kingdom of The	98.7%	99.3%	98.7%	98.8%	99.2%
Norway	99.4%	96.4%	99.5%	99.3%	99.3%
Poland	100.0%	99.4%	99.3%	99.5%	99.2%
Portugal	100.0%	100.0%	99.2%	100.0%	100.0%
Romania	96.8%	93.8%	93.5%	93.8%	88.7%
Slovakia	96.9%	100.0%	95.1%	100.0%	98.1%
Slovenia	100.0%	100.0%	100.0%	100.0%	100.0%
Spain	99.2%	98.8%	99.1%	99.8%	99.1%
Sweden	99.7%	99.7%	98.8%	99.5%	98.2%
Switzerland	99.4%	99.4%	99.4%	99.0%	99.4%
United Kingdom	99.1%	99.0%	98.6%	98.9%	98.4%
Vatican City State Holy See	100.0%	0.0%	0.0%	0.0%	100.0%
Unknown	25.0%	0.0%	0.0%	0.0%	0.0%
<b>All Business</b>	<b>99.2%</b>	<b>99.0%</b>	<b>98.7%</b>	<b>98.9%</b>	<b>98.4%</b>

# 3 Grant rate

3.05 Grant rate for subclass 651 eVisitor tourism visa applications decided in the 3 month period between 1 April 2013 and 30 June 2013 by visa type and citizenship country - comparison with previous four periods

Citizenship Country	01/04/12 to 30/06/12	01/07/12 to 30/09/12	01/10/12 to 31/12/12	01/01/13 to 31/03/13	01/04/13 to 30/06/13
Andorra	100.0%	100.0%	100.0%	100.0%	100.0%
Austria	99.7%	99.9%	99.7%	99.6%	99.9%
Belgium	99.7%	99.6%	99.4%	99.1%	99.5%
Bulgaria	80.5%	84.2%	84.1%	76.4%	73.2%
Cyprus	98.8%	98.1%	99.3%	98.8%	97.7%
Czech Republic	98.8%	99.1%	99.6%	98.7%	98.7%
Denmark	99.6%	99.6%	99.5%	99.0%	99.6%
Estonia	96.1%	98.0%	97.9%	98.9%	94.4%
Finland	99.5%	99.9%	99.9%	99.4%	99.8%
France	99.4%	99.4%	99.3%	99.2%	99.1%
Germany, Fed Republic of	99.7%	99.7%	99.7%	99.6%	99.5%
Greece	97.5%	98.0%	99.2%	99.2%	98.6%
Hungary	96.2%	98.2%	97.6%	95.8%	96.2%
Iceland	100.0%	100.0%	100.0%	100.0%	100.0%
Ireland, Republic of	98.9%	99.3%	99.1%	99.0%	98.9%
Italy	99.5%	99.5%	99.7%	99.5%	99.3%
Latvia	93.8%	93.2%	96.9%	94.9%	83.9%
Liechtenstein	100.0%	100.0%	100.0%	100.0%	0.0%
Lithuania	96.2%	91.8%	93.3%	90.8%	90.0%
Luxembourg	100.0%	100.0%	100.0%	100.0%	100.0%
Malta	96.2%	98.6%	98.3%	100.0%	100.0%
Monaco	0.0%	100.0%	100.0%	100.0%	0.0%
Netherlands, Kingdom of The	99.6%	99.7%	99.5%	99.3%	99.5%
Norway	99.8%	99.6%	99.7%	99.0%	99.7%
Poland	99.6%	99.4%	99.3%	99.4%	99.1%
Portugal	98.8%	98.6%	98.4%	98.9%	98.8%
Romania	72.3%	73.5%	76.9%	68.1%	70.7%
San Marino	0.0%	0.0%	100.0%	100.0%	0.0%
Slovakia	96.4%	98.5%	98.0%	97.5%	95.0%
Slovenia	100.0%	100.0%	99.4%	99.7%	98.2%
Spain	99.7%	99.7%	99.6%	99.2%	99.2%
Sweden	99.4%	99.8%	99.7%	99.4%	98.8%
Switzerland	99.5%	99.7%	99.6%	99.4%	99.7%
United Kingdom	99.5%	99.7%	99.5%	99.5%	99.4%
Unknown	27.3%	33.3%	6.7%	0.0%	0.0%
<b>All Tourism</b>	<b>99.1%</b>	<b>99.3%</b>	<b>99.3%</b>	<b>99.1%</b>	<b>98.9%</b>



# 4 Auto grant rate for eLodged applications

For this section:

An auto grant rate is defined as:

$$\frac{\text{Number of auto granted}}{\text{Number of grants for elodged applications}} \times 100$$

An auto grant rate of 0.0% indicates that no applications were received during the reporting period, or that any applications lodged were not auto granted.

## 4 Auto grant rate for eLodged applications

4.01 Auto grant rate for eLodged subclass 676 Tourist visa applications granted in the 3 month period between 1 April 2013 and 30 June 2013 by client location and citizenship country - comparison with previous four periods

Citizenship Country	01/04/12 to 30/06/12	01/07/12 to 30/09/12	01/10/12 to 31/12/12	01/01/13 to 31/03/13	01/04/13 to 30/06/13
<b>Offshore</b>					
United Kingdom	63.7%	70.3%	71.3%	72.3%	70.8%
Brazil	45.4%	52.1%	45.5%	51.9%	48.3%
Saudi Arabia	42.8%	49.6%	52.5%	51.3%	45.9%
Chile	49.9%	50.7%	53.4%	54.3%	53.1%
Argentina	61.4%	63.2%	52.2%	57.6%	62.4%
India	70.6%	54.6%	87.6%	96.9%	79.6%
Germany, Fed Republic of	74.3%	80.2%	80.7%	82.4%	73.8%
Kuwait	58.6%	59.0%	68.4%	64.1%	53.8%
France	66.1%	67.9%	66.7%	67.8%	66.7%
Switzerland	81.7%	87.7%	86.4%	82.3%	83.9%
United Arab Emirates	29.0%	42.2%	55.0%	38.6%	30.7%
Ireland, Republic of	68.1%	70.7%	69.8%	73.8%	66.7%
Italy	77.4%	80.8%	82.0%	83.2%	80.1%
United States of America	49.3%	51.0%	54.9%	50.9%	51.0%
Netherlands, Kingdom of The	76.5%	84.6%	77.6%	82.8%	76.8%
Other countries	46.0%	50.8%	53.1%	56.3%	50.4%
<b>All Offshore</b>	<b>54.8%</b>	<b>61.6%</b>	<b>60.3%</b>	<b>63.2%</b>	<b>57.7%</b>
<b>Onshore</b>					
United Kingdom	57.6%	55.6%	56.0%	61.5%	50.2%
United States of America	33.1%	38.1%	43.4%	46.9%	41.7%
India	31.7%	29.0%	29.5%	30.7%	26.4%
Italy	61.6%	68.7%	62.6%	70.6%	51.8%
Greece	67.6%	86.0%	82.1%	76.2%	77.8%
Korea, South	16.4%	18.2%	21.3%	21.2%	23.9%
Malaysia	23.3%	23.2%	28.9%	24.4%	27.0%
Ireland, Republic of	50.7%	40.0%	39.3%	60.3%	50.8%
China, Peoples Republic of	36.5%	33.3%	37.8%	30.9%	27.7%
Canada	37.7%	51.2%	51.7%	50.0%	51.0%
Germany, Fed Republic of	45.1%	34.8%	47.6%	62.5%	56.1%
France	51.9%	36.2%	52.9%	47.3%	38.6%
Philippines	17.4%	24.2%	21.9%	33.7%	14.1%
Switzerland	46.7%	87.5%	68.0%	58.8%	83.3%
Netherlands, Kingdom of The	47.1%	50.0%	71.4%	42.9%	64.3%
Other countries	13.8%	14.3%	16.4%	14.3%	8.4%
<b>All Onshore</b>	<b>31.8%</b>	<b>30.1%</b>	<b>35.3%</b>	<b>39.3%</b>	<b>28.9%</b>
<b>All 676 Tourist</b>	<b>52.7%</b>	<b>59.4%</b>	<b>58.5%</b>	<b>60.4%</b>	<b>55.1%</b>

## 4 Auto grant rate for eLodged applications

4.02 Auto grant rate for eLodged subclass 651 eVisitor business visa applications granted in the 3 month period between 1 April 2013 and 30 June 2013 by visa type and citizenship country - comparison with previous four periods

Citizenship Country	01/04/12 to 30/06/12	01/07/12 to 30/09/12	01/10/12 to 31/12/12	01/01/13 to 31/03/13	01/04/13 to 30/06/13
Austria	93.3%	93.6%	89.2%	96.8%	93.2%
Belgium	84.6%	83.0%	82.2%	81.5%	84.3%
Bulgaria	12.4%	8.8%	3.6%	12.8%	9.3%
Cyprus	89.7%	94.7%	90.9%	100.0%	90.9%
Czech Republic	44.7%	66.4%	61.1%	56.4%	52.4%
Denmark	92.2%	94.1%	89.7%	90.9%	93.0%
Estonia	97.2%	82.5%	88.1%	84.4%	77.8%
Finland	95.6%	93.8%	92.4%	94.9%	92.6%
France	83.7%	81.0%	81.1%	81.7%	82.4%
Germany, Fed Republic of	91.1%	91.4%	88.6%	89.3%	92.1%
Greece	98.8%	97.1%	97.2%	93.3%	96.6%
Hungary	89.7%	87.0%	62.6%	74.6%	86.7%
Iceland	87.5%	100.0%	100.0%	93.3%	90.9%
Ireland, Republic of	81.6%	82.0%	82.4%	78.6%	80.9%
Italy	91.8%	91.9%	91.7%	93.6%	93.1%
Latvia	44.4%	47.2%	29.0%	52.2%	35.0%
Lithuania	86.8%	65.2%	68.6%	72.3%	61.3%
Luxembourg	100.0%	85.7%	66.7%	100.0%	100.0%
Malta	92.3%	100.0%	0.0%	100.0%	87.5%
Monaco	25.0%	0.0%	0.0%	0.0%	0.0%
Netherlands, Kingdom of The	85.6%	85.7%	87.8%	85.1%	88.0%
Norway	83.1%	94.1%	88.2%	85.3%	91.7%
Poland	67.9%	71.9%	69.7%	71.1%	72.8%
Portugal	92.9%	84.2%	81.7%	84.9%	86.5%
Romania	5.4%	4.1%	2.3%	6.6%	11.2%
Slovakia	59.7%	67.3%	65.5%	75.8%	73.1%
Slovenia	94.3%	90.2%	93.2%	93.3%	82.9%
Spain	91.6%	90.7%	86.3%	87.1%	90.4%
Sweden	89.0%	86.0%	89.3%	92.2%	90.9%
Switzerland	87.2%	86.1%	83.1%	83.6%	88.8%
United Kingdom	85.2%	86.8%	85.7%	86.4%	85.3%
Vatican City State Holy See	100.0%	0.0%	0.0%	0.0%	11.1%
<b>All Business</b>	<b>84.3%</b>	<b>85.2%</b>	<b>82.4%</b>	<b>84.4%</b>	<b>84.1%</b>

## 4 Auto grant rate for eLodged applications

4.03 Auto grant rate for eLodged subclass 651 eVisitor tourism visa applications granted in the 3 month period between 1 April 2013 and 30 June 2013 by visa type and citizenship country - comparison with previous four periods

Citizenship Country	01/04/12 to 30/06/12	01/07/12 to 30/09/12	01/10/12 to 31/12/12	01/01/13 to 31/03/13	01/04/13 to 30/06/13
Andorra	100.0%	100.0%	100.0%	80.0%	33.3%
Austria	94.1%	96.3%	94.4%	95.1%	94.2%
Belgium	86.5%	86.4%	85.7%	85.8%	87.8%
Bulgaria	21.1%	29.6%	26.3%	23.3%	26.9%
Cyprus	92.9%	93.9%	89.5%	92.0%	89.1%
Czech Republic	56.3%	75.7%	73.6%	56.7%	58.9%
Denmark	91.8%	94.5%	92.9%	93.6%	92.4%
Estonia	89.3%	94.6%	90.7%	93.7%	90.8%
Finland	95.5%	95.5%	95.6%	95.0%	95.8%
France	85.7%	85.6%	82.6%	85.5%	86.4%
Germany, Fed Republic of	92.8%	93.9%	92.6%	93.6%	93.5%
Greece	93.2%	96.5%	95.5%	96.8%	94.7%
Hungary	82.5%	82.1%	80.8%	79.0%	80.0%
Iceland	97.1%	95.7%	92.9%	91.0%	89.2%
Ireland, Republic of	85.9%	85.3%	82.7%	84.7%	83.8%
Italy	94.7%	95.4%	95.0%	94.4%	95.2%
Latvia	63.3%	70.7%	64.4%	73.9%	70.4%
Liechtenstein	100.0%	81.8%	90.9%	80.0%	0.0%
Lithuania	82.8%	67.3%	58.9%	61.2%	68.8%
Luxembourg	92.9%	98.1%	80.3%	83.9%	95.8%
Malta	84.0%	97.2%	93.2%	87.3%	100.0%
Monaco	0.0%	66.7%	66.7%	100.0%	0.0%
Netherlands, Kingdom of The	91.1%	91.0%	90.9%	90.7%	90.9%
Norway	92.5%	94.4%	93.2%	93.7%	94.8%
Poland	69.5%	73.3%	70.5%	70.4%	71.3%
Portugal	89.9%	90.3%	88.0%	89.7%	89.7%
Romania	24.4%	29.7%	19.0%	25.2%	29.4%
San Marino	0.0%	0.0%	100.0%	100.0%	0.0%
Slovakia	62.0%	67.9%	74.0%	69.1%	70.2%
Slovenia	97.1%	97.6%	97.2%	97.7%	95.0%
Spain	93.9%	94.0%	92.1%	92.5%	93.9%
Sweden	88.5%	91.9%	91.5%	91.6%	90.7%
Switzerland	91.7%	90.9%	90.4%	91.0%	91.1%
United Kingdom	90.8%	91.8%	90.6%	91.5%	90.3%
Unknown	66.7%	85.7%	100.0%	0.0%	0.0%
<b>All Tourism</b>	<b>88.8%</b>	<b>90.1%</b>	<b>88.8%</b>	<b>89.7%</b>	<b>89.0%</b>

# 5 Processing times

This section contains information on 25, 50 and 75 percentile processing times for visitor visa applications.

In general terms:

- |               |   |
|---------------|---|
| 25 percentile | means that 25 per cent of applications granted during the period were processed within the number of days shown in the tables. Conversely, 75 per cent took longer than the number of days shown. This measure gives an indication of how long it is taking to process the more straight-forward visitor visa applications.                         |
| 50 percentile | more commonly known as the median, it means that 50 per cent of applications granted during the period were processed within the number of days shown in the tables. Conversely, 50 per cent took longer than the number of days shown. This measure gives an indication of how long it is taking to process the typical visitor visa applications. |
| 75 percentile | means that 75 per cent of applications granted during the period were processed within the number of days shown in the tables. Conversely, 25 per cent took longer than the number of days shown. This measure gives an indication of how long it is taking to process the more complex visitor visa applications.                                  |

# 5 Processing times

5.01 Processing time (in calendar days) for subclass 456 Business (Short Stay) visa applications granted in the 3 month period between 1 April 2013 and 30 June 2013 by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/04/12 to 30/06/12	1/07/12 to 30/09/12	1/10/12 to 31/12/12	1/01/13 to 31/03/13	1/04/13 to 30/06/13
China, Peoples Republic of	25th percentile	1	1	1	1	19
	50th percentile (Median)	4	4	2	3	27
	75th percentile	6	7	5	6	31
Thailand	25th percentile	0	1	0	0	17
	50th percentile (Median)	1	4	0	1	25
	75th percentile	3	7	1	4	44
Malaysia	25th percentile	0	0	0	0	25
	50th percentile (Median)	1	1	0	1	28
	75th percentile	4	2	0	2	48
India	25th percentile	0	1	1	1	19
	50th percentile (Median)	1	1	2	2	29
	75th percentile	3	4	5	6	45
Singapore	25th percentile	0	0	0	0	22
	50th percentile (Median)	1	1	0	1	29
	75th percentile	4	2	1	4	60
Korea, South	25th percentile	0	0	0	0	17
	50th percentile (Median)	1	1	0	1	17
	75th percentile	2	4	0	1	57
Philippines	25th percentile	1	1	2	2	21
	50th percentile (Median)	2	3	4	5	31
	75th percentile	5	6	6	7	54
Pakistan	25th percentile	10	8	13	12	21
	50th percentile (Median)	24	15	20	18	32
	75th percentile	38	23	30	28	42
Japan	25th percentile	0	0	0	0	19
	50th percentile (Median)	0	0	0	1	21
	75th percentile	0	1	0	4	56
Taiwan	25th percentile	0	0	0	1	29
	50th percentile (Median)	0	0	1	2	33
	75th percentile	16	2	52	5	60
Other countries	25th percentile	1	1	1	1	20
	50th percentile (Median)	2	2	2	3	28
	75th percentile	6	6	6	6	53
<b>All 456 Business (Short Stay)</b>	<b>25th percentile</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>20</b>
	<b>50th percentile (Median)</b>	<b>2</b>	<b>3</b>	<b>2</b>	<b>2</b>	<b>27</b>
	<b>75th percentile</b>	<b>5</b>	<b>6</b>	<b>5</b>	<b>6</b>	<b>46</b>

# 5 Processing times

5.02 Processing time (in calendar days) for subclass 676 Tourist visa applications granted in the 3 month period between 1 April 2013 and 30 June 2013 by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/04/12 to 30/06/12	1/07/12 to 30/09/12	1/10/12 to 31/12/12	1/01/13 to 31/03/13	1/04/13 to 30/06/13
China, Peoples Republic of	25th percentile	2	2	2	2	14
	50th percentile (Median)	5	5	4	4	21
	75th percentile	7	8	7	7	39
United Kingdom	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	0	0
	75th percentile	3	2	4	3	4
Brazil	25th percentile	0	0	0	0	0
	50th percentile (Median)	1	1	3	1	3
	75th percentile	5	3	5	6	6
India	25th percentile	3	4	3	1	2
	50th percentile (Median)	7	8	9	5	19
	75th percentile	13	13	16	13	41
Saudi Arabia	25th percentile	0	0	0	0	0
	50th percentile (Median)	1	1	1	1	3
	75th percentile	3	3	4	5	6
Chile	25th percentile	0	0	0	0	0
	50th percentile (Median)	3	2	4	3	0
	75th percentile	13	14	16	9	6
Argentina	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	3	0	0
	75th percentile	6	4	8	6	5
Indonesia	25th percentile	4	5	6	7	13
	50th percentile (Median)	6	7	7	9	14
	75th percentile	8	9	9	12	20
Philippines	25th percentile	7	3	4	5	15
	50th percentile (Median)	14	8	6	7	34
	75th percentile	18	18	10	12	70
Thailand	25th percentile	3	2	5	8	11
	50th percentile (Median)	6	5	7	9	12
	75th percentile	8	7	10	11	16
Other countries	25th percentile	1	1	3	2	0
	50th percentile (Median)	5	5	8	9	6
	75th percentile	13	12	17	18	22
<b>All 676 Tourist</b>	<b>25th percentile</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>0</b>
	<b>50th percentile (Median)</b>	<b>5</b>	<b>5</b>	<b>6</b>	<b>5</b>	<b>7</b>
	<b>75th percentile</b>	<b>9</b>	<b>10</b>	<b>11</b>	<b>11</b>	<b>22</b>

# 5 Processing times

5.03 Processing time (in calendar days) for subclass 676 Tourist visa applications granted in the 3 month period between 1 April 2013 and 30 June 2013 where the client was OFFSHORE by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/04/12 to 30/06/12	1/07/12 to 30/09/12	1/10/12 to 31/12/12	1/01/13 to 31/03/13	1/04/13 to 30/06/13
China, Peoples Republic of	25th percentile	2	2	2	2	14
	50th percentile (Median)	5	5	4	4	21
	75th percentile	7	8	7	7	40
United Kingdom	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	0	0
	75th percentile	3	2	4	3	4
Brazil	25th percentile	0	0	0	0	0
	50th percentile (Median)	2	1	3	1	3
	75th percentile	5	3	5	6	6
India	25th percentile	3	4	3	1	0
	50th percentile (Median)	7	8	9	5	19
	75th percentile	13	13	16	13	42
Saudi Arabia	25th percentile	0	0	0	0	0
	50th percentile (Median)	1	1	1	1	3
	75th percentile	3	3	4	5	6
Chile	25th percentile	0	0	0	0	0
	50th percentile (Median)	3	2	4	3	0
	75th percentile	13	14	17	10	6
Argentina	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	3	0	0
	75th percentile	6	4	8	6	5
Indonesia	25th percentile	4	5	6	7	13
	50th percentile (Median)	6	7	7	9	14
	75th percentile	8	9	9	12	20
Thailand	25th percentile	3	2	5	8	11
	50th percentile (Median)	6	5	7	9	12
	75th percentile	8	7	10	11	15
Philippines	25th percentile	7	3	4	5	15
	50th percentile (Median)	14	8	6	7	36
	75th percentile	18	18	10	12	73
Other countries	25th percentile	1	1	3	3	0
	50th percentile (Median)	5	5	8	10	6
	75th percentile	13	13	18	18	22
<b>All 676 Tourist OFFSHORE</b>	<b>25th percentile</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>0</b>
	<b>50th percentile (Median)</b>	<b>5</b>	<b>6</b>	<b>6</b>	<b>5</b>	<b>7</b>
	<b>75th percentile</b>	<b>9</b>	<b>10</b>	<b>11</b>	<b>11</b>	<b>21</b>



# 5 Processing times

5.04 Processing time (in calendar days) for subclass 676 Tourist visa applications granted in the 3 month period between 1 April 2013 and 30 June 2013 where the client was ONSHORE by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/04/12 to 30/06/12	1/07/12 to 30/09/12	1/10/12 to 31/12/12	1/01/13 to 31/03/13	1/04/13 to 30/06/13
India	25th percentile	0	0	0	0	10
	50th percentile (Median)	1	1	0	3	19
	75th percentile	14	8	6	11	25
United Kingdom	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	0	2
	75th percentile	2	2	5	4	7
Korea, South	25th percentile	3	0	0	1	12
	50th percentile (Median)	11	7	8	9	21
	75th percentile	24	14	16	16	28
China, Peoples Republic of	25th percentile	1	0	0	0	15
	50th percentile (Median)	11	1	7	4	21
	75th percentile	21	7	15	12	30
Malaysia	25th percentile	7	0	4	3	15
	50th percentile (Median)	15	8	11	13	24
	75th percentile	23	18	21	22	36
United States of America	25th percentile	0	0	0	0	0
	50th percentile (Median)	1	0	0	0	4
	75th percentile	4	3	5	5	6
Philippines	25th percentile	0	2	0	0	14
	50th percentile (Median)	9	9	7	10	23
	75th percentile	18	21	18	21	32
Italy	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	0	1
	75th percentile	1	1	4	1	7
Ireland, Republic of	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	0	0
	75th percentile	2	3	6	4	6
Spain	25th percentile	0	0	0	0	5
	50th percentile (Median)	2	0	3	3	6
	75th percentile	4	4	6	6	19
Other countries	25th percentile	0	0	0	0	4
	50th percentile (Median)	1	1	0	1	9
	75th percentile	10	7	7	8	24
<b>All 676 Tourist ONSHORE</b>	<b>25th percentile</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>4</b>
	<b>50th percentile (Median)</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>13</b>
	<b>75th percentile</b>	<b>13</b>	<b>8</b>	<b>9</b>	<b>9</b>	<b>25</b>

# 5 Processing times

5.05 Processing time (in calendar days) for subclass 679 Sponsored Family Visitor visa applications granted in the 3 month period between 1 April 2013 and 30 June 2013 by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/04/12 to 30/06/12	1/07/12 to 30/09/12	1/10/12 to 31/12/12	1/01/13 to 31/03/13	1/04/13 to 30/06/13
China, Peoples Republic of	25th percentile	5	4	6	7	31
	50th percentile (Median)	20	14	15	15	73
	75th percentile	36	27	33	29	161
Vietnam	25th percentile	4	2	4	6	20
	50th percentile (Median)	18	8	13	14	40
	75th percentile	34	21	25	31	104
Philippines	25th percentile	7	4	7	8	30
	50th percentile (Median)	20	10	17	15	67
	75th percentile	40	25	30	31	193
India	25th percentile	5	4	4	7	17
	50th percentile (Median)	12	11	14	15	31
	75th percentile	29	24	29	27	64
Bangladesh	25th percentile	9	6	4	5	28
	50th percentile (Median)	21	14	13	13	58
	75th percentile	41	24	24	26	98
Sri Lanka	25th percentile	13	3	7	5	39
	50th percentile (Median)	28	16	21	18	69
	75th percentile	48	35	38	40	302
Lebanon	25th percentile	5	3	5	12	23
	50th percentile (Median)	19	12	17	29	36
	75th percentile	31	26	38	47	90
Pakistan	25th percentile	11	7	15	11	41
	50th percentile (Median)	23	20	28	27	71
	75th percentile	52	35	47	62	167
Iran	25th percentile	7	4	5	24	78
	50th percentile (Median)	22	14	25	38	111
	75th percentile	42	34	40	65	304
Cambodia	25th percentile	3	1	2	7	28
	50th percentile (Median)	15	10	10	13	60
	75th percentile	33	22	29	29	98
Other countries	25th percentile	8	6	6	8	43
	50th percentile (Median)	26	16	19	22	84
	75th percentile	45	35	35	46	268
<b>All 679 Sponsored Family Visitor</b>	<b>25th percentile</b>	<b>6</b>	<b>4</b>	<b>5</b>	<b>7</b>	<b>30</b>
	<b>50th percentile (Median)</b>	<b>20</b>	<b>13</b>	<b>15</b>	<b>17</b>	<b>62</b>
	<b>75th percentile</b>	<b>37</b>	<b>27</b>	<b>32</b>	<b>35</b>	<b>164</b>

# 6 Applications on hand

# 6 Applications on hand

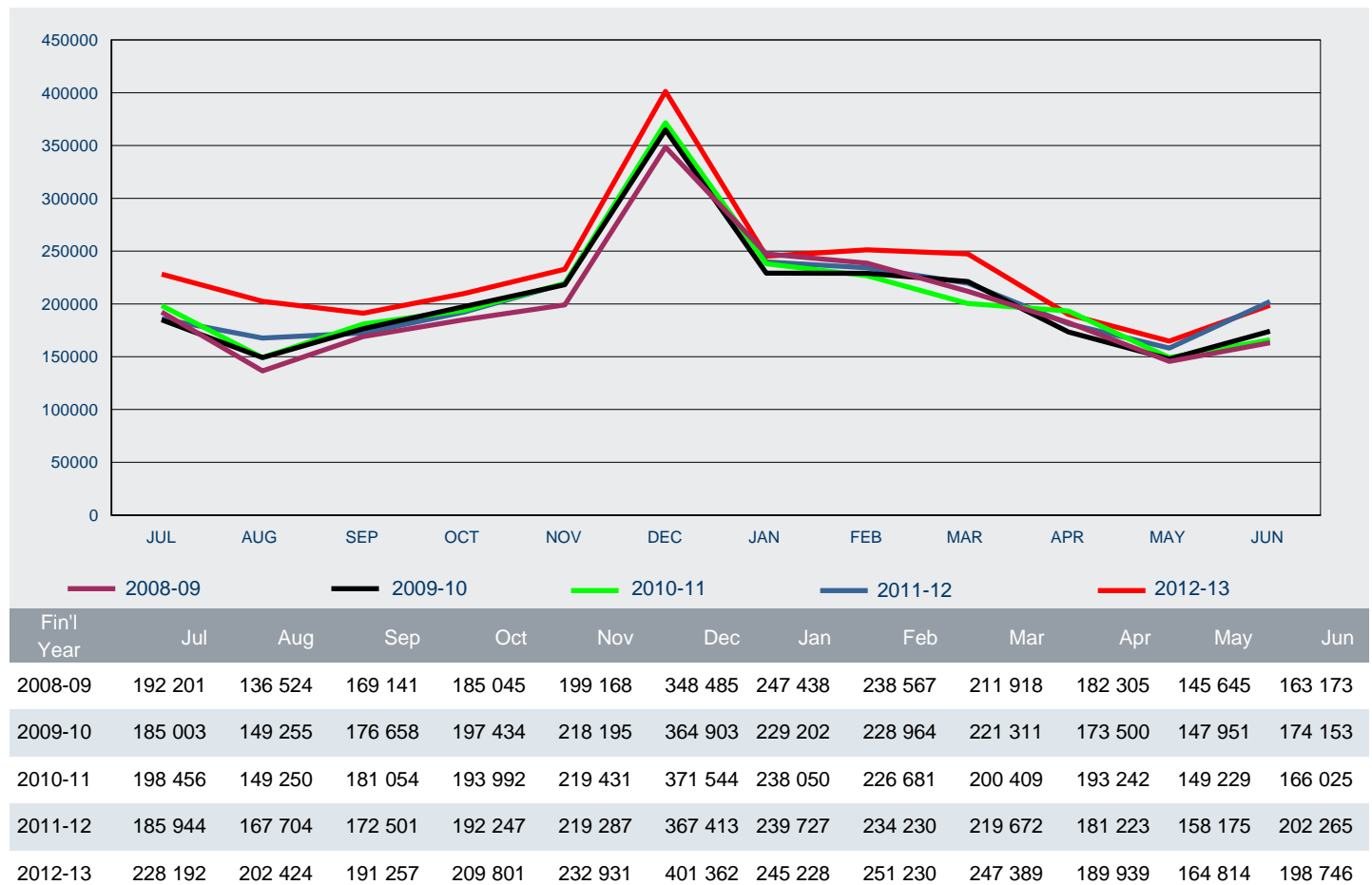
6.01 Number of Visitor visa applications on hand at 30 June 2013 by visa type and visa subclass - comparison with previous four periods

Visa Subclass	On hand at 30/06/12	On hand at 30/09/12	On hand at 31/12/12	On hand at 31/03/13	On hand at 30/06/13
<b>Business</b>					
456 Business (Short Stay)	11 788	12 091	11 869	13 230	8 229
459 Sponsored Business Visitor (Short Stay)	21	25	17	15	15
488 Superyacht Crew	6	< 5	< 5	8	0
651 eVisitor	53	100	41	120	120
956 Electronic Travel Authority (Business Entrant - Long Validity)	7	7	8	7	7
977 Electronic Travel Authority (Business Entrant - Short Validity)	29	26	25	23	21
<b>sub total Business</b>	<b>11 904</b>	<b>12 251</b>	<b>11 961</b>	<b>13 403</b>	<b>8 392</b>
<b>Tourism</b>					
651 eVisitor	300	1 055	636	762	915
676 Tourist	29 437	29 655	38 068	25 152	9 715
679 Sponsored Family Visitor	5 043	4 882	5 060	4 557	3 380
976 Electronic Travel Authority (Visitor)	1 241	1 240	1 244	1 227	1 214
<b>sub total Tourism</b>	<b>36 021</b>	<b>36 832</b>	<b>45 008</b>	<b>31 698</b>	<b>15 224</b>
<b>Total</b>	<b>47 925</b>	<b>49 083</b>	<b>56 969</b>	<b>45 101</b>	<b>23 616</b>

# 7 Visa holders in Australia

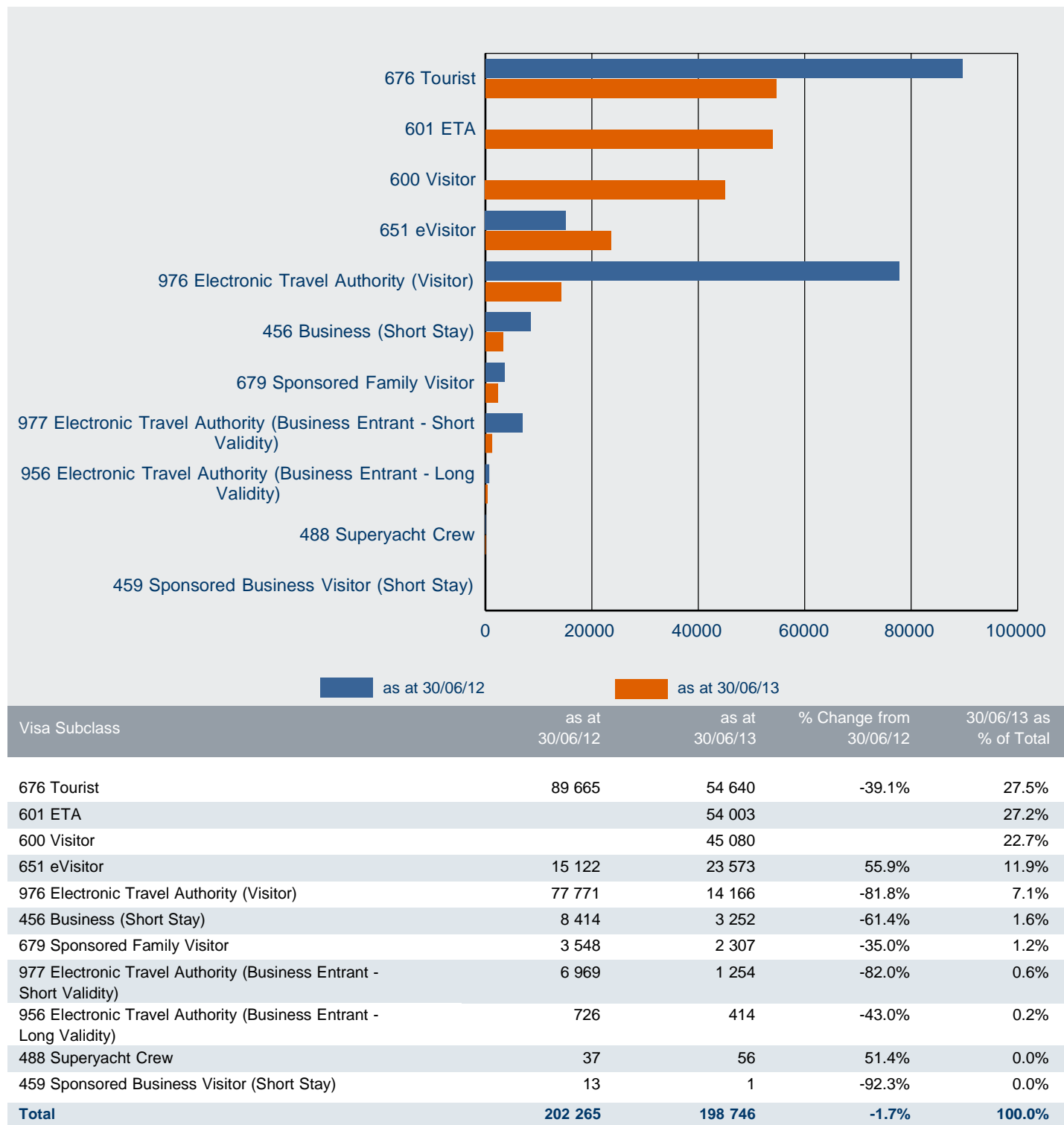
# 7 Visa holders in Australia

7.01 Number of Visitor visa holders in Australia at the end of each month in 2012-13 to 30 June 2013 by month - comparison with previous four financial years



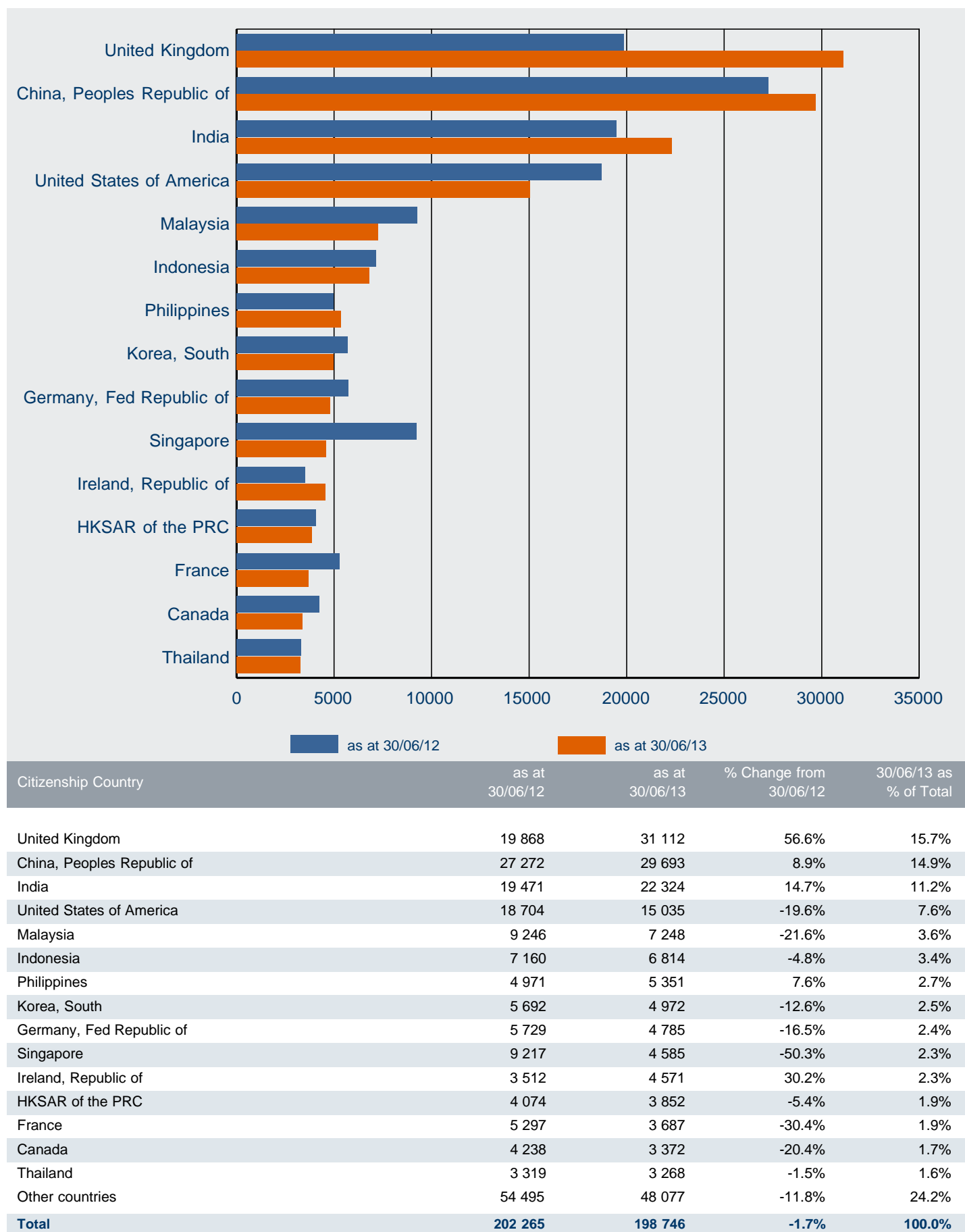
# 7 Visa holders in Australia

7.02 Number of Visitor visa holders in Australia as at 30 June 2013 by visa subclass - comparison with same date in previous year



# 7 Visa holders in Australia

7.03 Number of Visitor visa holders in Australia as at 30 June 2013 by citizenship country - comparison with same period in previous year





# 7 Visa holders in Australia

7.04 Number of subclass 456 Business (Short Stay) visa holders in Australia as at 30 June 2013 by citizenship country - comparison with same date in previous year

Citizenship Country	as at 30/06/12	as at 30/06/13	% Change from 30/06/12	30/06/13 as % of Total
China, Peoples Republic of	2 698	1 201	-55.5%	36.9%
India	1 414	447	-68.4%	13.7%
Philippines	422	212	-49.8%	6.5%
Indonesia	638	155	-75.7%	4.8%
Papua New Guinea	259	146	-43.6%	4.5%
Vietnam	252	111	-56.0%	3.4%
Singapore	123	95	-22.8%	2.9%
South Africa	234	91	-61.1%	2.8%
United Kingdom	51	79	54.9%	2.4%
Pakistan	123	72	-41.5%	2.2%
Fiji	135	55	-59.3%	1.7%
Malaysia	65	52	-20.0%	1.6%
Thailand	267	47	-82.4%	1.4%
Solomon Islands	88	33	-62.5%	1.0%
Myanmar	38	31	-18.4%	1.0%
Other countries	1 607	425	-73.6%	13.1%
<b>Total</b>	<b>8 414</b>	<b>3 252</b>	<b>-61.4%</b>	<b>100.0 %</b>

7.05 Number of subclass 651 eVisitor visa holders in Australia as at 30 June 2013 by citizenship country - comparison with same date in previous year

Citizenship Country	as at 30/06/12	as at 30/06/13	% Change from 30/06/12	30/06/13 as % of Total
United Kingdom	5 536	12 438	124.7%	52.8%
Germany, Fed Republic of	1 851	2 120	14.5%	9.0%
Ireland, Republic of	902	1 858	106.0%	7.9%
France	1 495	1 498	0.2%	6.4%
Netherlands, Kingdom of The	805	782	-2.9%	3.3%
Italy	553	668	20.8%	2.8%
Spain	493	525	6.5%	2.2%
Sweden	484	454	-6.2%	1.9%
Poland	364	435	19.5%	1.8%
Switzerland	341	365	7.0%	1.5%
Norway	265	311	17.4%	1.3%
Denmark	276	280	1.4%	1.2%
Belgium	169	236	39.6%	1.0%
Czech Republic	243	234	-3.7%	1.0%
Finland	166	187	12.7%	0.8%
Other countries	1 179	1 182	0.3%	5.0%
<b>Total</b>	<b>15 122</b>	<b>23 573</b>	<b>55.9%</b>	<b>100.0 %</b>

# 7 Visa holders in Australia

7.06 Number of subclass 676 Tourist visa holders in Australia as at 30 June 2013 by citizenship country - comparison with same date in previous year

Citizenship Country	as at 30/06/12	as at 30/06/13	% Change from 30/06/12	30/06/13 as % of Total
China, Peoples Republic of	23 920	15 912	-33.5%	29.1%
India	17 566	11 662	-33.6%	21.3%
Philippines	4 128	2 542	-38.4%	4.7%
United Kingdom	2 081	2 418	16.2%	4.4%
Indonesia	6 493	1 846	-71.6%	3.4%
Sri Lanka	2 120	1 562	-26.3%	2.9%
Thailand	3 017	1 103	-63.4%	2.0%
Saudi Arabia	1 515	1 077	-28.9%	2.0%
Brazil	909	1 063	16.9%	1.9%
South Africa	2 892	1 057	-63.5%	1.9%
Fiji	1 888	992	-47.5%	1.8%
Vietnam	1 925	781	-59.4%	1.4%
Nepal	800	667	-16.6%	1.2%
United States of America	775	611	-21.2%	1.1%
Pakistan	933	548	-41.3%	1.0%
Other countries	18 703	10 799	-42.3%	19.8%
<b>Total</b>	<b>89 665</b>	<b>54 640</b>	<b>-39.1%</b>	<b>100.0 %</b>

7.07 Number of subclass 679 Sponsored Family Visitor visa holders in Australia as at 30 June 2013 by citizenship country - comparison with same date in previous year

Citizenship Country	as at 30/06/12	as at 30/06/13	% Change from 30/06/12	30/06/13 as % of Total
China, Peoples Republic of	652	457	-29.9%	19.8%
India	491	296	-39.7%	12.8%
Philippines	411	271	-34.1%	11.7%
Bangladesh	297	267	-10.1%	11.6%
Vietnam	489	253	-48.3%	11.0%
Sri Lanka	131	109	-16.8%	4.7%
Pakistan	142	78	-45.1%	3.4%
Cambodia	70	68	-2.9%	2.9%
Lebanon	192	54	-71.9%	2.3%
Nepal	61	45	-26.2%	2.0%
Iran	56	29	-48.2%	1.3%
Myanmar	35	26	-25.7%	1.1%
Thailand	31	23	-25.8%	1.0%
Nigeria	28	19	-32.1%	0.8%
Zimbabwe	25	19	-24.0%	0.8%
Other countries	437	293	-33.0%	12.7%
<b>Total</b>	<b>3 548</b>	<b>2 307</b>	<b>-35.0%</b>	<b>100.0 %</b>

# 7 Visa holders in Australia

7.08 Number of subclass 976 Electronic Travel Authority (Visitor) visa holders in Australia as at 30 June 2013 by citizenship country - comparison with same date in previous year

Citizenship Country	as at 30/06/12	as at 30/06/13	% Change from 30/06/12	30/06/13 as % of Total
United Kingdom	11 240	4 740	-57.8%	33.5%
United States of America	15 470	2 047	-86.8%	14.5%
Malaysia	8 196	1 557	-81.0%	11.0%
Singapore	8 188	829	-89.9%	5.9%
HKSAR of the PRC	3 714	652	-82.4%	4.6%
Korea, South	4 903	591	-87.9%	4.2%
Canada	3 486	527	-84.9%	3.7%
Japan	3 879	519	-86.6%	3.7%
Ireland, Republic of	2 102	504	-76.0%	3.6%
Germany, Fed Republic of	2 857	475	-83.4%	3.4%
Taiwan	2 754	397	-85.6%	2.8%
France	3 116	356	-88.6%	2.5%
Switzerland	914	182	-80.1%	1.3%
Italy	1 973	153	-92.2%	1.1%
Netherlands, Kingdom of The	1 262	150	-88.1%	1.1%
Other countries	3 717	487	-86.9%	3.4%
<b>Total</b>	<b>77 771</b>	<b>14 166</b>	<b>-81.8%</b>	<b>100.0 %</b>

7.09 Number of subclass 977 Electronic Travel Authority (Business Entrant - Short Validity) visa holders in Australia as at 30 June 2013 by citizenship country - comparison with same date in previous year

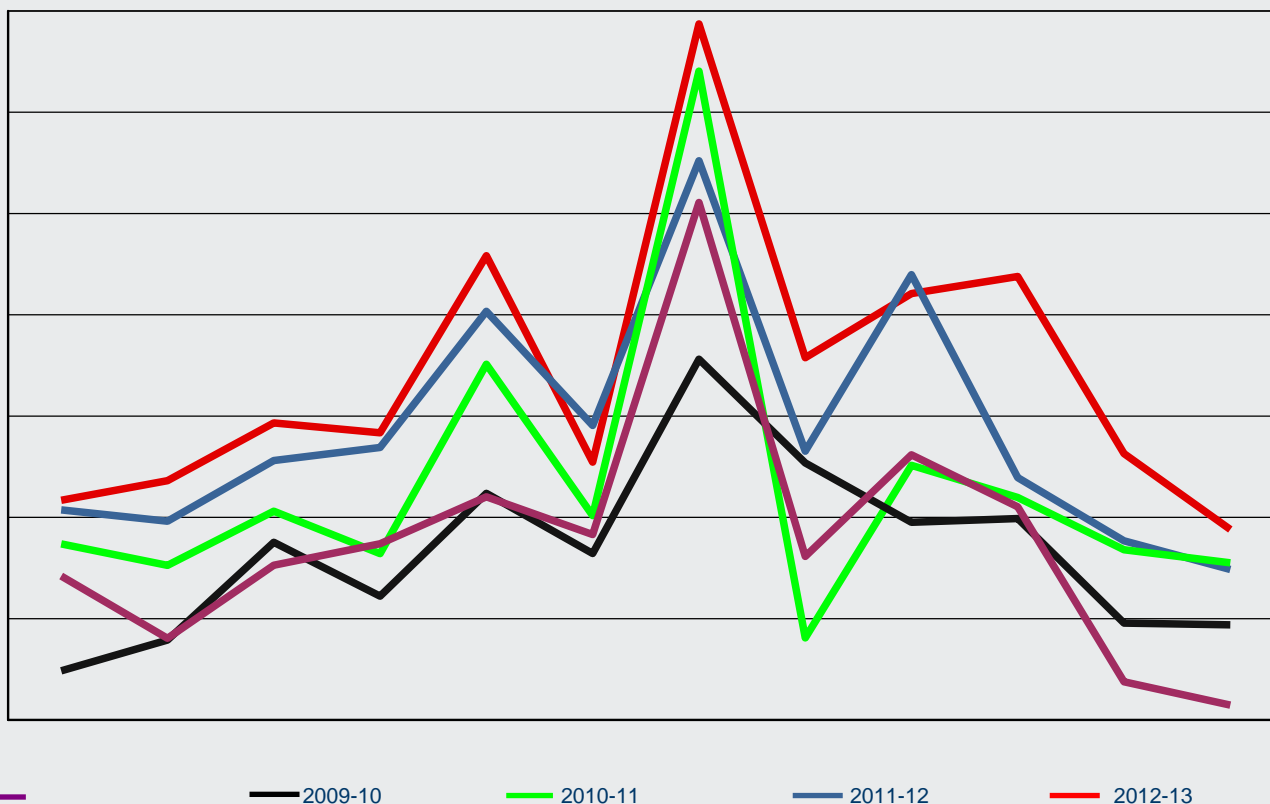
Citizenship Country	as at 30/06/12	as at 30/06/13	% Change from 30/06/12	30/06/13 as % of Total
United States of America	2 188	346	-84.2%	27.6%
United Kingdom	775	265	-65.8%	21.1%
Canada	409	97	-76.3%	7.7%
Singapore	694	92	-86.7%	7.3%
Malaysia	562	88	-84.3%	7.0%
Japan	326	70	-78.5%	5.6%
Germany, Fed Republic of	335	48	-85.7%	3.8%
Korea, South	290	38	-86.9%	3.0%
HKSAR of the PRC	102	33	-67.6%	2.6%
France	229	29	-87.3%	2.3%
Italy	108	23	-78.7%	1.8%
Netherlands, Kingdom of The	203	21	-89.7%	1.7%
Taiwan	120	20	-83.3%	1.6%
Spain	59	16	-72.9%	1.3%
Ireland, Republic of	52	14	-73.1%	1.1%
Other countries	517	54	-89.6%	4.3%
<b>Total</b>	<b>6 969</b>	<b>1 254</b>	<b>-82.0%</b>	<b>100.0 %</b>



# 8 Approved Destination Status (ADS)

# 8 Approved Destination Status (ADS)

8.01 Number of subclass 676 and subclass 600 visa applications granted in 2012-13 to 30 June 2013 under the tourism stream where the citizenship country is Peoples Republic of China (PRC) by visa type - comparison with previous four financial years



subclass 676/600 ADS for PRC

FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	5 684	3 222	6 112	6 959	8 811	7 318	20 437	6 457	10 467	8 416	1 507	585	85 975
2009-10	1 940	3 157	7 014	4 890	8 952	6 574	14 250	10 150	7 807	7 956	3 826	3 756	80 272
2010-11	6 952	6 103	8 243	6 569	14 047	8 070	25 622	3 235	10 052	8 786	6 723	6 207	110 609
2011-12	8 294	7 851	10 244	10 760	16 140	11 631	22 087	10 614	17 589	9 569	7 075	5 943	137 797
2012-13	8 673	9 445	11 728	11 340	18 336	10 181	27 492	14 305	16 839	17 511	10 522	7 522	163 894

subclass 676/600 non-ADS for PRC

FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	8 184	6 234	6 504	5 822	7 640	10 822	11 513	4 755	6 870	8 262	6 389	8 633	91 628
2009-10	8 031	7 171	9 677	5 943	9 664	10 077	11 942	9 346	8 830	7 728	8 138	11 245	107 792
2010-11	11 200	10 290	10 546	8 174	12 942	15 047	18 689	5 514	10 673	9 485	10 418	14 268	137 246
2011-12	14 570	14 440	12 707	10 978	18 016	17 382	19 003	11 621	12 212	13 452	13 531	19 913	177 825
2012-13	18 909	18 262	17 626	15 108	20 473	19 731	33 006	10 615	14 937	15 153	16 277	20 550	220 647

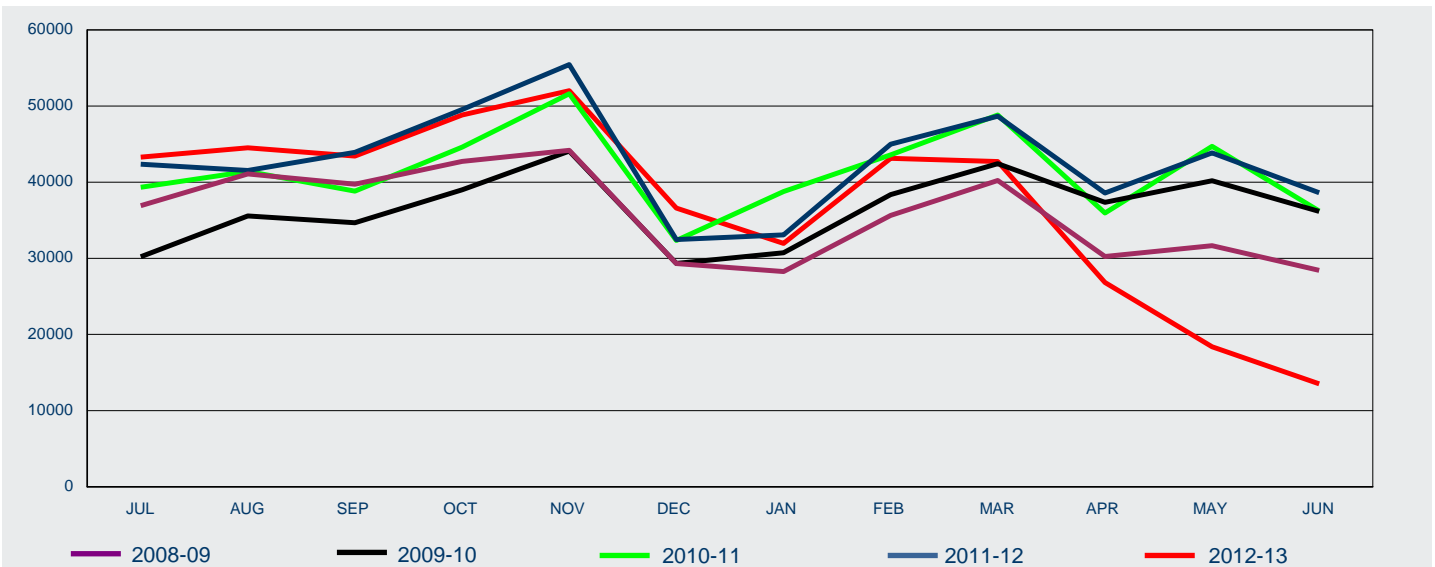
Total subclass 676/600 for PRC

FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	13 868	9 456	12 616	12 781	16 451	18 140	31 950	11 212	17 337	16 678	7 896	9 218	177 603
2009-10	9 971	10 328	16 691	10 833	18 616	16 651	26 192	19 496	16 637	15 684	11 964	15 001	188 064
2010-11	18 152	16 393	18 789	14 743	26 989	23 117	44 311	8 749	20 725	18 271	17 141	20 475	247 855
2011-12	22 864	22 291	22 951	21 738	34 156	29 013	41 090	22 235	29 801	23 021	20 606	25 856	315 622
2012-13	27 582	27 707	29 354	26 448	38 809	29 912	60 498	24 920	31 776	32 664	26 799	28 072	384 541

# 9 Arrivals

# 9 Arrivals

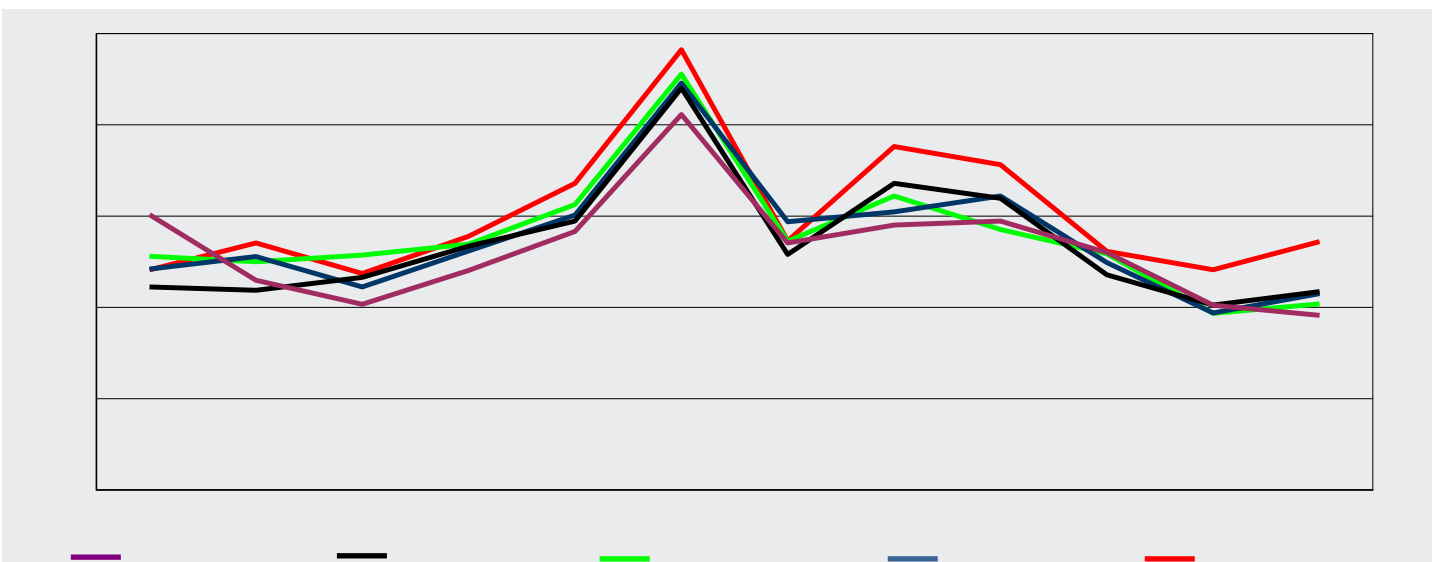
## 9.01 Number of arrivals for Business stream in 2012-13 to 30 June 2013 - comparison with previous four financial years



FY Arrived	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	36 907	41 076	39 741	42 746	44 194	29 318	28 266	35 629	40 223	30 262	31 646	28 433	428 441
2009-10	30 207	35 566	34 683	39 009	44 080	29 326	30 744	38 377	42 451	37 353	40 204	36 160	438 160
2010-11	39 340	41 423	38 819	44 604	51 625	32 350	38 788	43 607	48 829	35 957	44 698	36 231	496 271
2011-12	42 362	41 535	43 924	49 540	55 452	32 471	33 077	45 005	48 668	38 599	43 858	38 610	513 101
2012-13	43 305	44 522	43 428	48 830	52 013	36 598	31 976	43 133	42 711	26 834	18 387	13 509	445 246

Note: With arrivals data, it is not possible to differentiate between Tourism and Business streams for the eVisitor subclass. As the vast majority of grants are for tourism purposes, all arrivals for eVisitor are shown under Tourism in table 9.02.

## 9.02 Number of arrivals for Tourism stream in 2012-13 to 30 June 2013 - comparison with previous four financial years



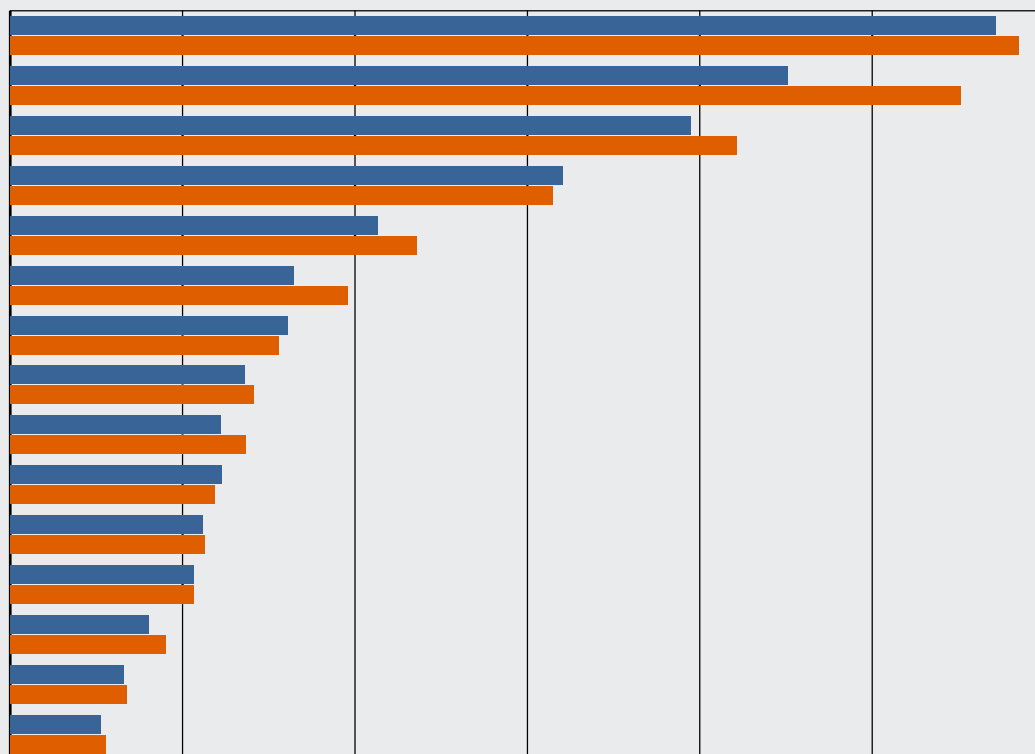
FY Arrived	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	301 458	229 751	203 304	240 488	283 268	411 156	270 681	290 085	294 541	260 089	202 367	191 401	3 178 589
2009-10	222 368	218 736	232 848	267 052	294 519	440 161	258 045	335 886	319 477	235 643	202 587	217 269	3 244 591
2010-11	256 023	250 046	257 341	269 211	312 674	455 419	272 463	321 924	285 329	258 557	193 483	203 926	3 336 396
2011-12	242 002	255 810	222 417	261 906	301 201	445 572	293 890	304 708	321 954	249 192	193 892	215 018	3 307 562
2012-13	241 171	270 596	237 056	278 029	335 962	482 109	272 894	376 032	356 362	261 337	241 245	272 071	3 624 864

Note: With arrivals data, it is not possible to differentiate between Tourism and Business streams for the eVisitor subclass. As the vast majority of grants are for tourism purposes, all arrivals for eVisitor are shown under Tourism in table 9.02.



# 9 Arrivals

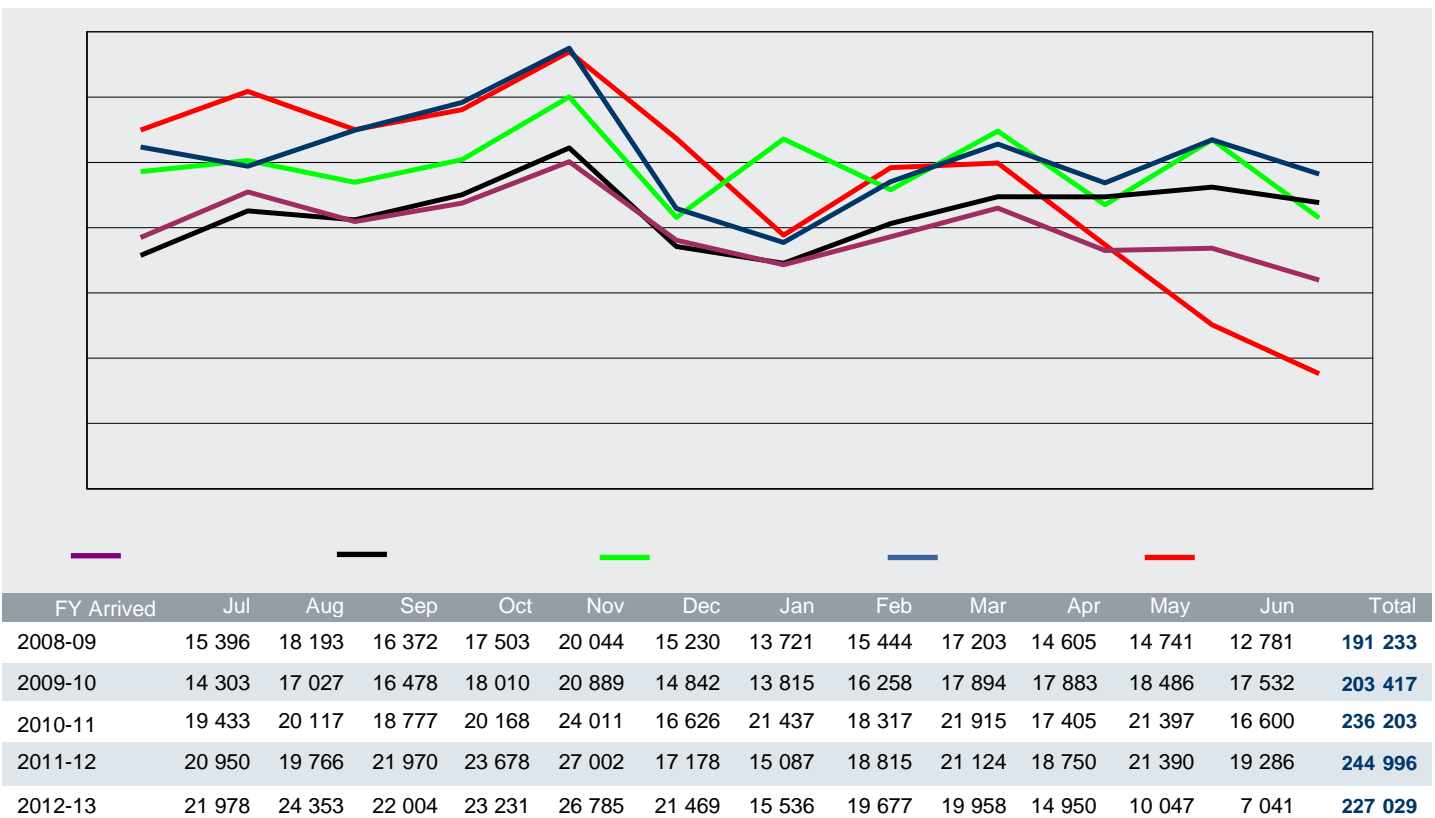
9.03 Number of Visitor visa arrivals in 2012-13 to 30 June 2013 by citizenship country - comparison with same period in previous year



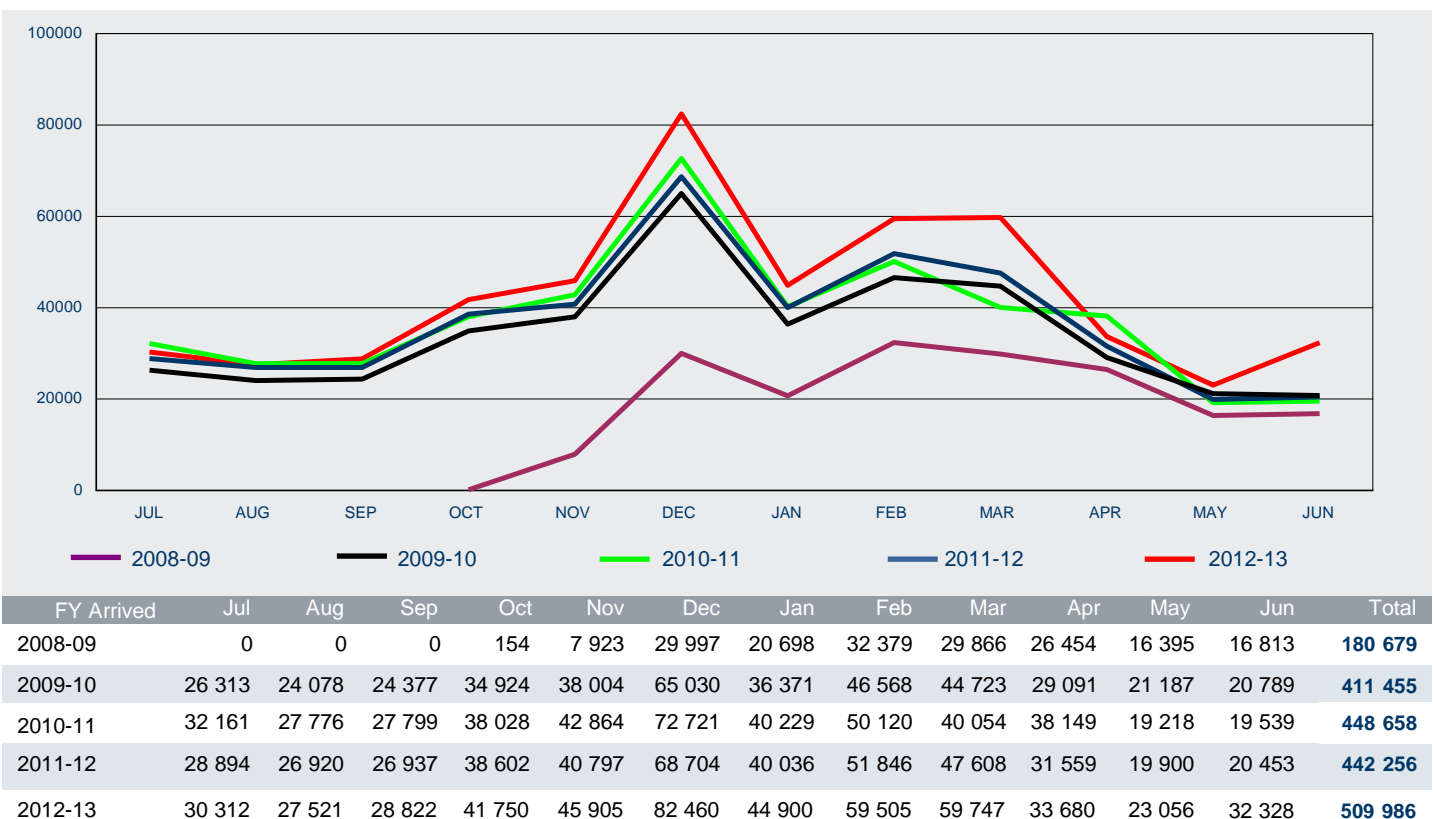
Citizenship Country	2011-12 to 30/06/12	2012-13 to 30/06/13	% Change from 2011-12	2012-13 as % of Total
United Kingdom	571 526	584 690	2.3%	14.4%
China, Peoples Republic of	451 009	551 353	22.2%	13.5%
United States of America	394 460	421 642	6.9%	10.4%
Japan	320 350	314 857	-1.7%	7.7%
Malaysia	213 486	235 992	10.5%	5.8%
Singapore	164 251	195 896	19.3%	4.8%
Korea, South	161 040	155 668	-3.3%	3.8%
Germany, Fed Republic of	136 205	141 208	3.7%	3.5%
India	122 432	136 815	11.7%	3.4%
France	122 821	118 351	-3.6%	2.9%
Canada	111 453	112 748	1.2%	2.8%
Indonesia	106 490	106 407	-0.1%	2.6%
HKSAR of the PRC	80 206	90 271	12.5%	2.2%
Taiwan	65 955	67 917	3.0%	1.7%
Italy	52 473	55 328	5.4%	1.4%
Other countries	746 506	780 967	4.6%	19.2%
<b>Total</b>	<b>3 820 663</b>	<b>4 070 110</b>	<b>6.5%</b>	<b>100.0%</b>

# 9 Arrivals

9.04 Number of arrivals for subclass 456 Business (Short Stay) in 2012-13 to 30 June 2013 - comparison with previous four financial years

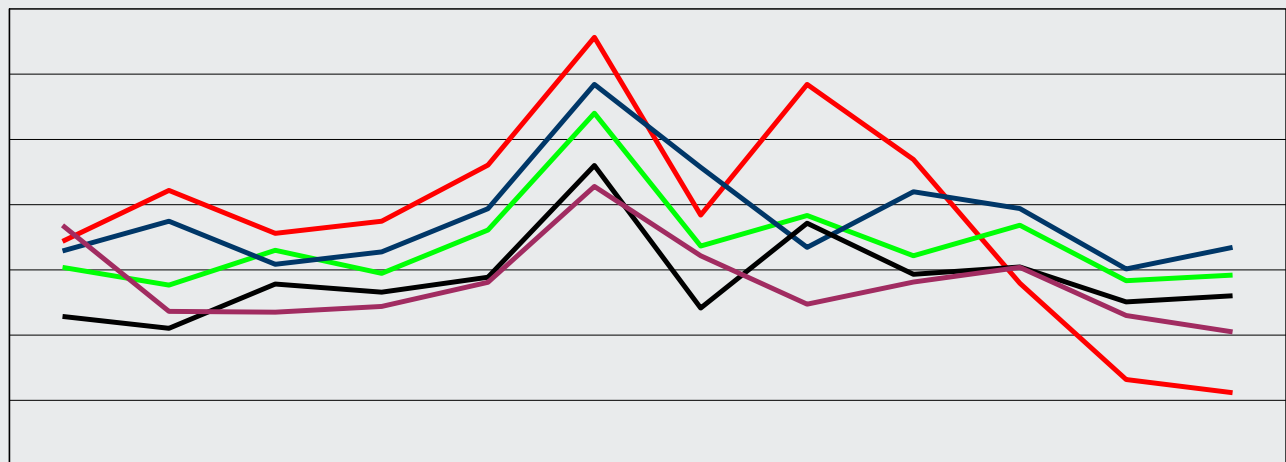


9.05 Number of arrivals for subclass 651 eVisitor in 2012-13 to 30 June 2013 - comparison with previous three financial years



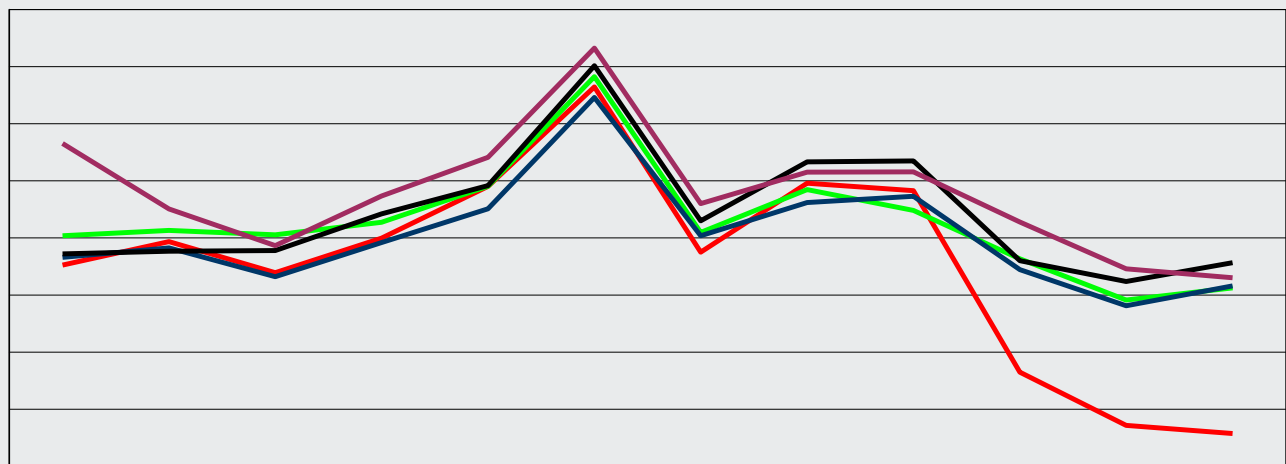
# 9 Arrivals

9.06 Number of arrivals for subclass 676 Tourist in 2012-13 to 30 June 2013 - comparison with previous four financial years



FY Arrived	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	73 642	47 307	47 062	48 807	56 202	85 577	64 353	49 493	56 287	60 798	46 009	40 973	<b>676 510</b>
2009-10	45 757	42 100	55 641	53 169	57 744	92 024	48 326	74 312	58 650	60 877	50 189	52 106	<b>690 895</b>
2010-11	60 820	55 376	66 037	58 921	72 248	108 027	67 338	76 664	64 355	73 686	56 702	58 395	<b>818 569</b>
2011-12	65 847	74 910	61 730	65 516	78 774	116 853	91 452	66 927	83 978	78 828	60 320	66 885	<b>912 020</b>
2012-13	68 746	84 363	71 209	74 925	92 144	131 294	76 835	116 844	93 856	55 887	26 450	22 372	<b>914 925</b>

9.07 Number of arrivals for subclass 976 Electronic Travel Authority (Visitor) in 2012-13 to 30 June 2013 - comparison with previous four financial years



FY Arrived	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	226 168	180 312	154 609	189 431	216 456	292 929	184 040	206 186	206 227	171 186	138 358	132 068	<b>2 297 970</b>
2009-10	148 830	150 732	151 138	176 852	196 640	280 635	171 984	213 342	213 909	144 060	129 461	142 650	<b>2 120 233</b>
2010-11	161 526	165 251	162 238	171 001	196 242	272 894	163 951	193 866	179 312	145 395	116 550	124 997	<b>2 053 223</b>
2011-12	146 415	153 017	132 878	156 766	180 465	258 384	161 592	184 850	189 127	137 802	112 527	126 418	<b>1 940 241</b>
2012-13	140 948	157 469	135 664	159 910	196 074	265 789	150 022	198 335	193 076	65 958	28 681	22 988	<b>1 714 914</b>

# 9 Arrivals

9.08 Number of arrivals for subclass 977 Electronic Travel Authority (Business Entrant - Short Validity) in 2012-13 to 30 June 2013 - comparison with previous four financial years

