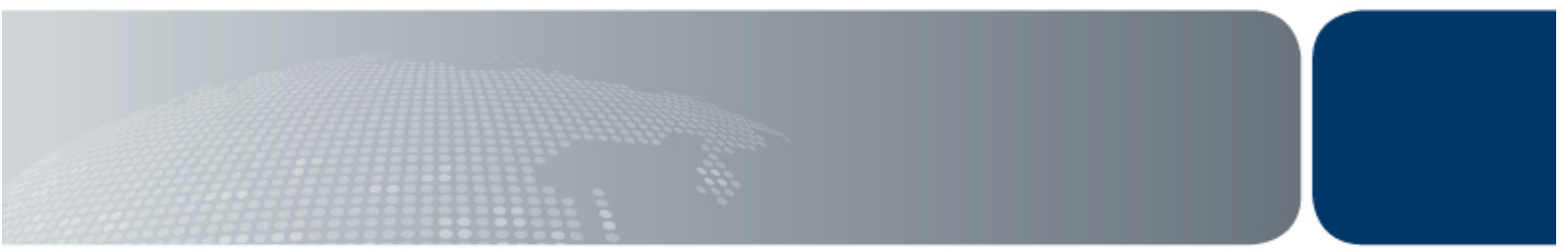




Australian Government  
Department of Immigration  
and Citizenship

# Visitor visa program quarterly report

Quarter ending at 30 June 2012





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## About this report

This report provides quarterly data about the Visitor visa program administered by the Department of Immigration and Citizenship (the department). The report has been produced to assist tourism industry stakeholders and policymakers.

It is expected that this report will be further developed over time to increase and improve information sharing about the Visitor visa program. This report for the quarter ending 30 June 2012 includes a new table showing eligible passports for electronic lodgement of Visitor visa applications and information on some recent key initiatives in the Visitor visa program.

Data is sourced from several departmental visa processing and recording systems. Data can be dynamic and there can be delays in transmission of information from the department's global operations. Variations in figures between this report and previous reports can occur. Due to these issues, figures for the current financial year should always be considered provisional.

Further data about the Visitor visa program, including Visitor visa grants by subclass and citizenship from the 2005-06 to the 2010-11 financial year is available at the department's website at [www.immi.gov.au/media/statistics/](http://www.immi.gov.au/media/statistics/)

Further information about the Visitor visa program is available at [www.immi.gov.au/visitors](http://www.immi.gov.au/visitors).

## Enquiries

Any comments or enquiries concerning this report should be sent to [visa.reporting@immi.gov.au](mailto:visa.reporting@immi.gov.au) quoting report id BR0112.

## Definition of terms

Applicant type:	Under the Migration Regulations 1994 (the Regulations), there are two types of applicants. These are primary applicants and secondary applicants.
Approved Destination Status (ADS):	This scheme facilitates the travel of organised tour groups from the People's Republic of China (PRC) to Australia by approved travel agents. Tourists under the ADS scheme are granted a subcategory of the Tourist (subclass 676) visa and do not require a visa label.
Auto grant:	An automated process by which an electronic visa application is checked against security and immigration risk business rules and, if the automated checks are satisfied, the visa is granted, often within minutes after lodgement. Electronic applications which do not satisfy automated checks are referred for manual assessment by a visa processing officer.
Citizenship country:	The country of citizenship of the visa applicant or visa holder. Where a visa applicant or visa holder has more than one citizenship country, either the citizenship of the travel document or the citizenship nominated by the visa applicant is used.
Decided:	The term used for counts of decisions. See below for definition of "decisions".
Decisions:	An outcome where a decision-maker (including system-generated decision-making) grants or refuses a visa or sponsorship application.
eLodged:	Visa application lodged electronically, by eligible passport holders, via the departmental website. Visas that can be eLodged are the eVisitor (subclass 651) visa and the Tourist (subclass 676) visa (also known as the e676).
ETA:	Electronic Travel Authority. An electronic visa available to citizens from low risk countries. The term "low risk" applies to countries which issue ETA eligible passports. A list of these can be found on the department's website.
Granted:	Unless otherwise specified, the number of visas granted includes primary and review grants.
Lodged:	Lodged is the count of paper applications receipted in a departmental office or submitted electronically.
Offshore:	In this report, the term refers to the location of the client at the time of lodging the application.
On hand:	A visa application, nomination or sponsorship that has not been finalised.
Onshore:	In this report, refers to the location of the client at the time the application was lodged. An onshore applicant may already hold a visa of the same kind or may be applying for another type of visa.
Visa applicant:	Used to refer to clients applying for a visa. Unless otherwise specified, the term covers both primary and secondary applicants.
Visa holders in Australia:	The number of visa holders lawfully in Australia. This is not a count of all valid visas, as a number of visa holders may be outside Australia on the snapshot date.

# Background to the Visitor visa program

Visitor visa subclasses can be divided into Tourism and Business streams:

## Tourism:

1. Tourist (Subclass 676) visa. This visa allows people to visit Australia for tourism purposes. This may include a holiday or recreation, or to visit family and friends. This visa can be applied for either onshore or offshore and may also be used for other short-term non-work purposes including study for up to three months. This visa can also be applied for online (known as the “e676”) by eligible passport holders.\*
2. Sponsored Family Visitor (Subclass 679) visa. This visa allows people who are outside of Australia, and have an eligible sponsor in Australia (an eligible relative or Australian Government official willing to sponsor them), to travel to Australia for a holiday and to visit family. This visa is intended for higher risk visitors and contains additional requirements which are designed to provide assurance that the visa holder will comply with their visa conditions and depart Australia before their visa expires. A formal sponsorship is to be completed by an Australian citizen/permanent resident and in some cases a security bond is requested where the decision-maker has residual concerns about the visa applicant’s intention to abide by the visa conditions.
3. Electronic Travel Authority (ETA) (Visitor) (Subclass 976). This visa is designed for ETA eligible passport holders\* who are outside of Australia and who want to visit Australia for tourism purposes. It allows an applicant to stay in Australia for up to three months on each visit within a 12 month period from the date of grant, or for the life of the passport if it is less than 12 months. It can be applied for online, through a travel agent, airline or specialist service provider or at an Australian visa office outside of Australia.
4. eVisitor (Subclass 651 - Tourist Entrant). This visa is designed for people outside of Australia who want to visit Australia for tourism purposes. It can only be lodged online and is available to certain European nationals\*, as it was introduced in October 2008 to meet the Australian Government’s undertaking to have reciprocal short stay travel arrangements with the European Union. It allows a stay of up to three months on each visit within a 12 month period from the date of grant.

\* Note: For e676, ETA and eVisitor eligible passports, please refer to the table on the next page.

## Business:

5. Business (Short Stay) (Subclass 456) visa. This visa allows business people to make a short business visit to Australia for up to three months during their visa validity period. Business activities may include attending meetings, conferences, site visits, exploring business opportunities or, in limited circumstances, specialised non-ongoing work. The visa holder cannot engage in work in Australia that might otherwise be carried out by an Australian citizen or permanent resident.
6. Sponsored Business Visitor (Short Stay) (Subclass 459) visa. This visa has the same purpose as the Subclass 456 visa but requires the business person to have an approved sponsor in Australia (a representative from an approved organisation or an Australian government official).
7. ETA (Business Entrant - Short Validity) (Subclass 977). This visa is designed for ETA eligible passport holders\* who are outside of Australia and who want to make a short business visit to Australia. It allows an applicant to stay in Australia for up to three months on each visit within a 12 month period from the date of grant, or for the life of the passport if it is less than 12 months. It can be applied for online, through a travel agent, airline or specialist service provider or at an Australian visa office outside of Australia.
8. ETA (Business Entrant - Long Validity) (Subclass 956). This visa has the same purpose as the Subclass 977 visa but is valid for the life of the passport.
9. eVisitor (Subclass 651 - Business Entrant). This visa is designed for people outside of Australia who want to visit Australia for short term business purposes. It can only be lodged online and is available to certain European nationals\*, as it was introduced in October 2008 to meet the Australian Government’s undertaking to have reciprocal short stay travel arrangements with the European Union. It allows a stay of up to three months on each visit within a 12 month period from the date of grant.
10. Superyacht Crew (Subclass 488) visa. This temporary visa allows the crew of superyachts to enter Australia to undertake the usual day to day routine maintenance or business of these vessels while at sea. The applicant may be either inside or outside of Australia when the visa is granted. The visa is a multiple entry visa and permits the visa holder to work onboard these vessels in Australia for up to one year, with the option to extend their stay. Additionally, the crew must be sponsored by an owner or captain of the superyacht who is an approved superyacht crew sponsor.

\* Note: For e676, ETA and eVisitor eligible passports, please refer to the table on the next page.

## Background to the Visitor visa program - continued

### Eligible Passports for Electronic Lodgement of Visitor Visa Applications

Country	ETA	Tourist e676	eVisitor 651
Andorra	✓	✓	✓
Argentina		✓	
Austria	✓	✓	✓
Bahrain		✓	
Belgium	✓	✓	✓
Brazil		✓	
Brunei	✓	✓	
Bulgaria		✓	✓
Canada	✓	✓	
Chile		✓	
Croatia		✓	
Cyprus		✓	✓
Czech Republic		✓	✓
Denmark	✓	✓	✓
Estonia		✓	✓
Finland	✓	✓	✓
France	✓	✓	✓
Germany	✓	✓	✓
Greece	✓	✓	✓
Hong Kong	✓	✓	
Hungary		✓	✓
Iceland	✓	✓	✓
India *		✓	
Ireland	✓	✓	✓
Italy	✓	✓	✓
Japan	✓	✓	
Kuwait		✓	
Latvia		✓	✓
Liechtenstein	✓	✓	✓
Lithuania		✓	✓
Luxembourg	✓	✓	✓
Malaysia	✓	✓	
Maldives		✓	
Malta	✓	✓	✓
Monaco	✓	✓	✓
Netherlands	✓	✓	✓
Norway	✓	✓	✓
Oman		✓	
Poland		✓	✓
Portugal	✓	✓	✓
Qatar		✓	
Romania		✓	✓
San Marino	✓	✓	✓
Saudi Arabia		✓	
Singapore	✓	✓	
Slovakia		✓	✓
Slovenia		✓	✓
South Korea	✓	✓	
Spain	✓	✓	✓
Sweden	✓	✓	✓
Switzerland	✓	✓	✓
Taiwan	✓		
Turkey (Officials Only)		✓	
United Arab Emirates		✓	
United Kingdom (BNO)	✓		
United Kingdom (British Citizens)	✓	✓	✓
United States of America	✓	✓	
Vatican City	✓	✓	✓

\* Indian passport holders can only access e676 through selected Preferred Aussie Specialist agents



# Background to the Visitor visa program - continued

## Family members

Tourist Visitors (except those applying for Sponsored Family Visitor visas) must lodge separate applications, unless they are included in the passport of the main applicant.

Business Visitors and Sponsored Family Visitors can apply to have partners and dependent children under the age of eighteen accompany them to Australia.

## Visa requirements

To be eligible for a Visitor visa, applicants must have a genuine intention to stay in Australia temporarily as a visitor (for tourism or business purposes).

Applicants must also meet certain health and character requirements, and may be asked to undergo a health examination, and/or provide police certificates for each country they have lived in for 12 months or more over the last ten years since turning 16.

In order to meet the financial requirements for the grant of a Visitor visa, applicants must be able to demonstrate that they have access to sufficient funds to cover themselves (and their family where relevant) during their stay in Australia, including health insurance where required. They may be asked to provide evidence of funds.

## Ability to work

Work on a Tourist visa is not permitted. This is enforced by a mandatory “no work” condition imposed on all Tourist visas.

Work on a Business Visitor visa is permitted in very limited circumstances where the work is non-ongoing (no more than six weeks for the validity of the visa) and highly skilled in nature.

A Business Visitor visa holder cannot engage in work in Australia that might otherwise be carried out by an Australian citizen or permanent resident.

Where a person is found to be working in breach of their visa conditions, they may face visa cancellation and be subject to an exclusion period.

## Ability to study

Tourist visa holders may study for up to three months. This may be an award or non-award course, however, the entire course must not be longer than 3 months in duration.

Business Visitor visa holders may undertake informal study for up to three months, where it is related to their profession and does not lead to a formal award (other than a language training program).

## Volunteering

Tourist visa holders may be able to work as a volunteer where the work is genuinely voluntary and no remuneration is received in return for the activities.

# Background to the Visitor visa program - continued

## Extending stay

Visitor visas cannot be 'extended'. However Visitor visa holders may extend their stay in Australia by applying for another visa, such as a Tourist (subclass 676) visa, at least two weeks before their current visa expires.

An additional visa may be granted if the applicant has complied with the conditions of their previous visa, meets all eligibility criteria for this visa, and does not have a 'No further stay' condition on their current visa.

It is not possible to apply for a Business Visitor visa in Australia.

## Visa refusals

A decision to refuse a Visitor visa application is made when the delegate of the Minister for Immigration and Citizenship is not satisfied that the applicant meets the legal criteria for grant of a visa. When refusing a visa application, the department provides an applicant, or their agent, with a written decision record that sets out the reason for the decision.

Reasons for refusal of Visitor visa applications may include:

- failure to meet financial, health or character requirements; and/or
- failure to satisfy the department that the applicant is a genuine visitor.

## Processing standards

The department aims to finalise 75 per cent of Visitor visa applications within the following timeframes:

- for non-sponsored visitors where the application is lodged onshore - one working day for low risk applicants and one week for high risk applicants;
- for non-sponsored visitors where the application is lodged offshore - one working day for low risk applicants and one month for high risk applicants;
- for sponsored visitors (all sponsored visitor applications are lodged onshore) - 1.5 months.

The processing service standard applies where all documents are submitted with the application form. The process may be delayed if applications are incomplete or if additional information is required, including health examination and/or character checks.

**Note:** Low risk refers to persons holding Electronic Travel Authority (ETA) eligible passports, and high risk refers to persons who are not ETA eligible.

## Recent key initiatives

- In September 2011, the Department began publishing Modified Non-Return Rate (MNRR) data on its public website at [www.immi.gov.au/media/statistics/quarterly-report-20110930.htm](http://www.immi.gov.au/media/statistics/quarterly-report-20110930.htm). MNRR is a key indicator of Visitor visa compliance and is considered by visa processing officers when determining the level of risk posed by a visa applicant. Publication of MNRR data provides greater transparency of the decision-making process for clients and other external stakeholders.
- On 1 March 2012, the Department commenced a six month trial allowing selected Approved Destination Status (ADS) agents in China to lodge independent Tourist visa applications and receive streamlined processing.
- To support tourism in new markets, in 2011-12 the Department expanded access to the online version of the Tourist (subclass 676) visa, known as 'e676', to citizens of Argentina, Brazil, Chile, Croatia, the Maldives and Turkey (officials only). The e676 offers benefits including electronic payment of the visa application charge, quicker decision-making and label-free travel.
- The Department has expanded the take up of travel without a visa label being placed in passports, with Indonesia, Singapore and Vietnam agreeing to allow their citizens to travel to Australia without having a visa label. The majority of visitors to Australia travel label-free and the department is working to further expand this opportunity to other visitors.



# Executive Summary

## Key Points

- Tourism Visitor visa applications remained steady in 2011-12 (3 193 936) compared to 2010-11 (3 193 224). Fewer lodgements by citizens of the United Kingdom, Japan, Germany and South Korea were offset by continued growth in lodgements by citizens of China (up 26.3% to 336 834), India (up 9.1% to 106 556) and Indonesia (up 6.3% to 77 193).
- The United Kingdom remained the largest source country for tourists to Australia in 2011-12 with 487 029 lodgements. China (336 834 lodgements) has replaced the United States of America (305 053 lodgements) as the second largest source country.
- 478 581 business Visitor visa applications were lodged in 2011-12. This is a 4.9% increase over 2010-11 (456 168) and can be partially attributed to an increase in applications from citizens of the United States of America (up 9.3% to 68 663).
- The grant rate for Visitor visas for the quarter ending 30 June 2012 remained stable at 96.9%, compared with 97% for the same quarter in 2011.
- In the quarter ending 30 June 2012, there were 22 587 subclass 676 visas granted under the ADS scheme. This is the highest number of visas granted under the scheme for this quarter in the last five years.
- On 30 June 2012, there were 202 265 Visitor visa holders in Australia.

## 1 Applications lodged

3 672 517 Visitor visa applications were lodged in 2011-12 to 30 June. This is a 0.6% increase over 2010-11 (3 649 392).

3 193 936 tourism Visitor visa applications were lodged in 2011-12 which is consistent with 2010-11 (3 193 224). A decrease in applications from citizens of the United Kingdom (down 9%), Japan (down 6.3%), Germany (down 5.9%) and South Korea (down 5.2%) has been offset by continued growth in lodgements by citizens of China (up 26.3% to 336 834), India (up 9.1% to 106 556) and Indonesia (up 6.3% to 77 193).

Sponsored Family Visitor (subclass 679) visa applications fell by 12.2% in 2011-12, likely as a result of clients choosing to apply for the more streamlined Tourist (subclass 676) visa.

The United Kingdom remained the largest source country for tourism visitors to Australia in 2011-12 with 487 029 lodgements. China (336 834 lodgements) has replaced the United States of America (305 053 lodgements) as the second largest source country.

478 581 business Visitor visa applications were lodged in 2011-12. This is a 4.9% increase over 2010-11 (456 168) and can be partially attributed to an increase in applications from citizens of the United States of America (up 9.3% to 68 663).

788 297 Visitor visa applications were lodged in the quarter ending 30 June 2012. This is higher than the same quarters in 2011 (760 639) and 2010 (769 238).

## 2 Visas granted

3 558 737 Visitor visas were granted in 2011-12. This is a 0.5% increase over 2010-11 (3 540 774).

3 095 160 tourism Visitor visas were granted in 2011-12. This is only 0.1% lower than 2010-11 (3 098 023). A 4.3% decrease in ETA subclass 976 visa grants (down from 1 977 882 to 1 892 494) has been softened by an 11.6% increase in subclass 676 grants (up from 732 744 to 817 520).

463 577 business Visitor visas were granted in 2011-12. This is a 4.7% increase over 2011 (442 751). This can be partially attributed to a 7.3% increase in ETA subclass 977 grants (up from 179 300 to 192 477) compared to 2010-11.

756 729 Visitor visas were granted in the quarter ending 30 June 2012. This is higher than the same quarters in 2011 (727 564) and 2010 (743 363).

## 3 Grant rates

The grant rate for Visitor visas for the quarter ending 30 June 2012 remained stable at 96.9%, compared with 97% for the same quarter in 2011.

## 4 Auto grant rates for eLodged Applications

The auto grant rate for offshore eLodged Tourist (subclass 676) visas for the quarter ending 30 June 2012 was 54.8%. This was higher than the same quarter in 2011 (42.1%).

The auto grant rate for eVisitor Tourist Entrant (subclass 651) visas for the quarter ending 30 June 2012 was 88.8%. This was higher than the same quarter in 2011 (85.7%).

## Executive Summary - continued

The auto grant rate for eVisitor Business Entrant (subclass 651) visas for the quarter ending 30 June 2012 was 84.3%. This was higher than the same quarter in 2011 (78.7%).

These improvements in auto grant rates reflect refinements to processes for identifying lower risk applicants.

### 5 Processing times

During the quarter ending 30 June 2012, 75% of offshore Tourist (subclass 676) visa applications were processed within nine calendar days, 75% of onshore Tourist (subclass 676) visa applications were processed within 13 calendar days and 75% of Business (Short Stay) (subclass 456) visa applications were processed within five calendar days. These processing times are consistent with the same quarter in 2011.

During the quarter ending 30 June 2012, 75% of Sponsored Family Visitor (subclass 679) visa applications were processed within 37 calendar days, compared to 56 calendar days for the same quarter in 2011. This shorter processing time has resulted from improved work practices by visa processing staff.

Processing times increase if applications are incomplete or if additional information is required, including health examinations and/or character checks.

### 6 Applications on hand

On 30 June 2012, there were 50 660 Visitor visa applications on hand. This is a 12.1% increase over the 45 163 applications on hand on the same date in 2011. This reflects an increase in the number of paper Tourist (subclass 676) visa applications lodged in the quarter ending 30 June 2012.

To ensure that onshore applicants do not become unlawful because their existing visas expire before a new visa is granted, bridging visas are granted until a decision on their application is made.

### 7 Visa holders In Australia

On 30 June 2012, there were 202 265 Visitor visa holders in Australia. This is 21.8% higher than the 166 025 Visitor visa holders in Australia on the same date in 2011.

Tourist (subclass 676) visa holders made up the largest cohort with 89 665 visa holders in Australia, followed by ETA subclass 976 with 77 771 visa holders.

The number of Visitor visa holders in Australia at any given time is influenced by a range of factors, including exchange rates, holiday periods, major events and a general increase in tourists from Asia (particularly China).

### 8 Approved Destination Status (ADS)

137 797 Tourist (subclass 676) visas were granted under the ADS scheme in 2011-12. This is a 24.6% increase over 2010-11 (110 609).

In the quarter ending 30 June 2012, there were 22 587 subclass 676 visas granted under the ADS scheme. This is the highest number of visas granted under the scheme for this quarter in the last five years.

ADS grants made up 32.6% of all subclass 676 grants to Chinese tourists in the quarter ending 30 June 2012, a decrease on the previous quarter (53.8%). This reflects a typical decline in group travel following the peak Chinese New Year travel period.

### 9 Arrivals data

In 2011-12, there were 3 820 663 arrivals on Visitor visas. This is a 0.3% decrease on 2010-11 (3 832 667). Fewer arrivals from the United Kingdom (down 8%), the United States of America (down 3%), Japan (down 5.1%), South Korea (down 4.8%) and Germany (down 5.9%) have been offset by increased arrivals from China (up 20.4% to 451 009), India (up 7.6% to 122 432) and Indonesia (up 5.7% to 106 490).

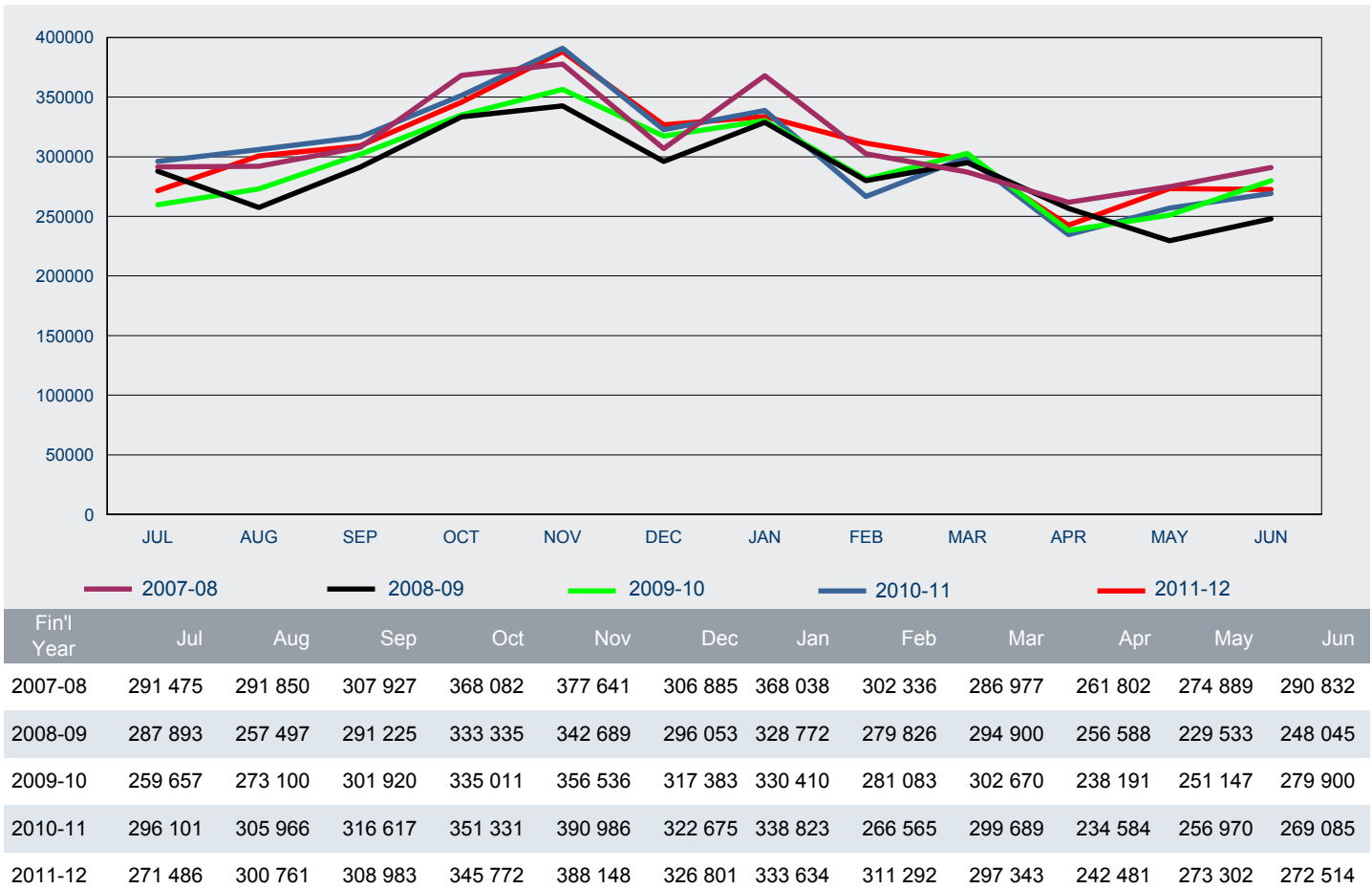
There were 658 102 arrivals on tourism Visitor visas during the quarter ending 30 June 2012. This was higher than the same quarters in 2011 (655 966) and 2010 (655 499).

There were 121 067 arrivals on business Visitor visas during the quarter ending 30 June 2012. This was higher than the same quarters in 2011 (116 886) and 2010 (113 717).

# 1 Lodged

# 1 Lodged

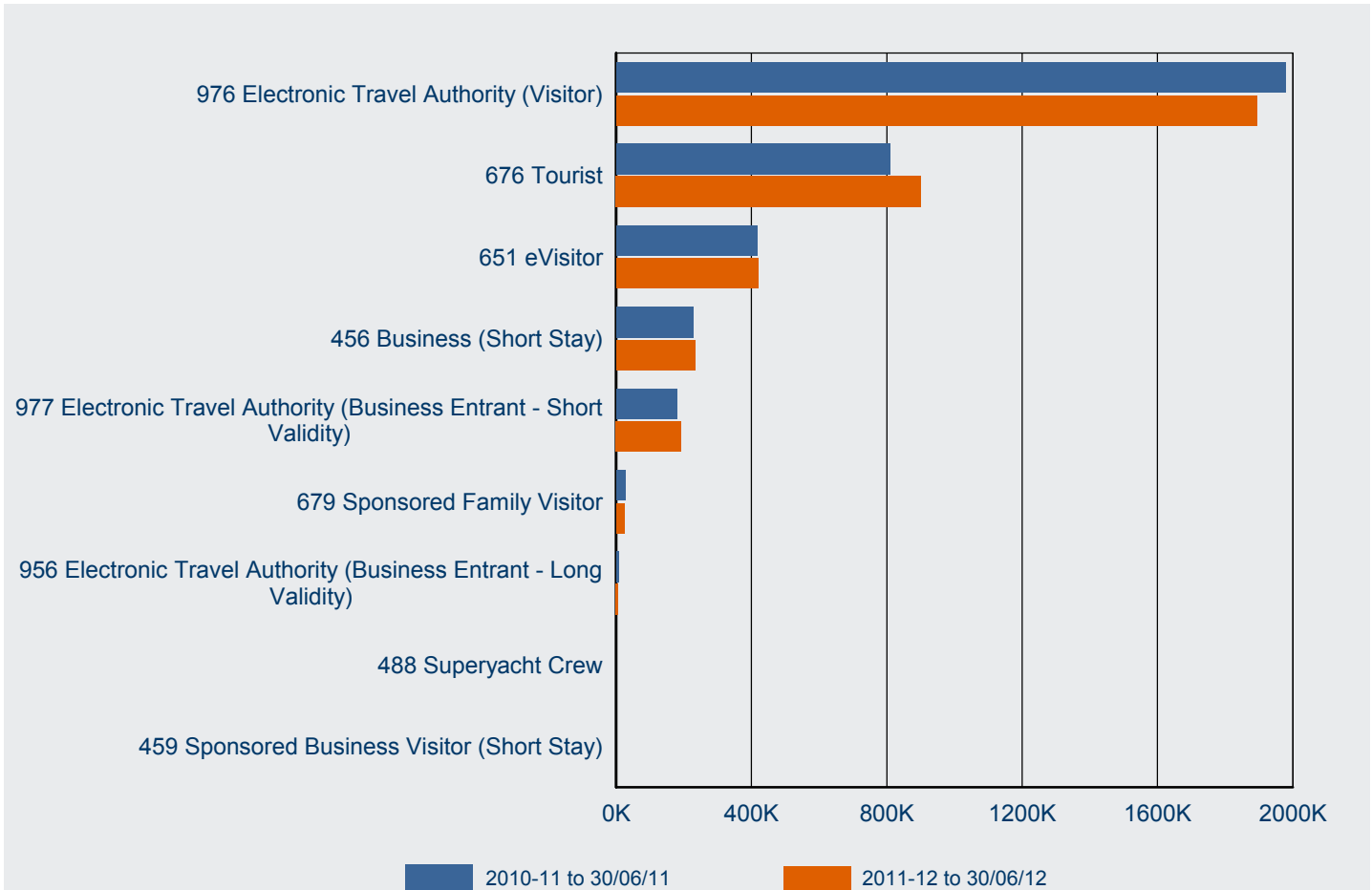
1.01 Number of Visitor visa applications lodged in 2011-12 to 30 June 2012 by month - comparison with previous four financial years





# 1 Lodged

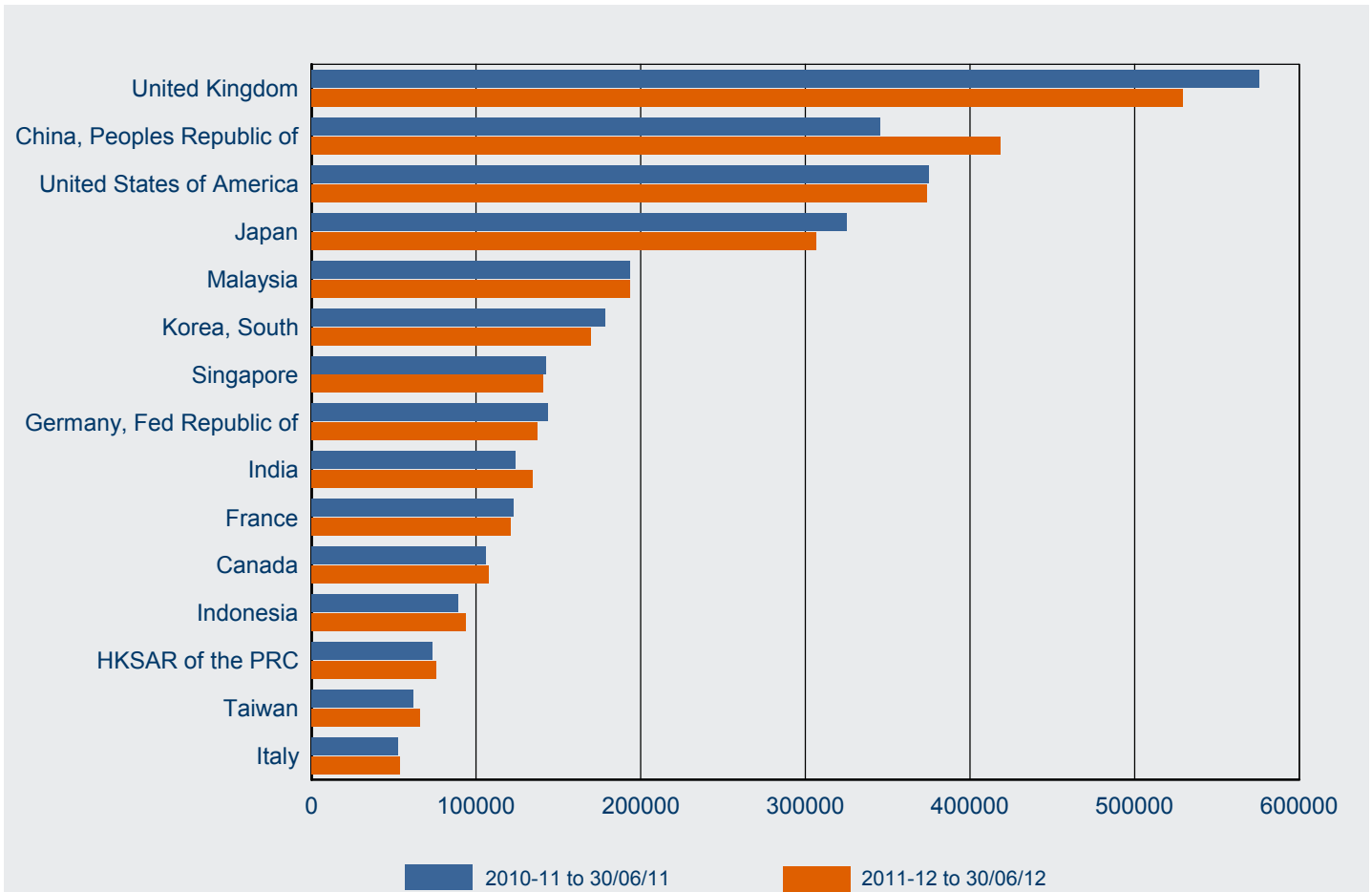
1.02 Number of Visitor visa applications lodged in 2011-12 to 30 June 2012 by visa subclass - comparison with same period in previous year



Visa Subclass	2010-11 to 30/06/11	2011-12 to 30/06/12	% Change from 2010-11	2011-12 as % of Total
976 Electronic Travel Authority (Visitor)	1 978 725	1 892 727	-4.3%	51.5%
676 Tourist	810 233	901 681	11.3%	24.6%
651 eVisitor	417 215	420 268	0.7%	11.4%
456 Business (Short Stay)	228 065	233 886	2.6%	6.4%
977 Electronic Travel Authority (Business Entrant - Short Validity)	179 386	192 506	7.3%	5.2%
679 Sponsored Family Visitor	28 262	24 823	-12.2%	0.7%
956 Electronic Travel Authority (Business Entrant - Long Validity)	7 162	6 234	-13.0%	0.2%
488 Superyacht Crew	264	264	0.0%	0.0%
459 Sponsored Business Visitor (Short Stay)	80	128	60.0%	0.0%
<b>Total</b>	<b>3 649 392</b>	<b>3 672 517</b>	<b>0.6%</b>	<b>100.0%</b>

# 1 Lodged

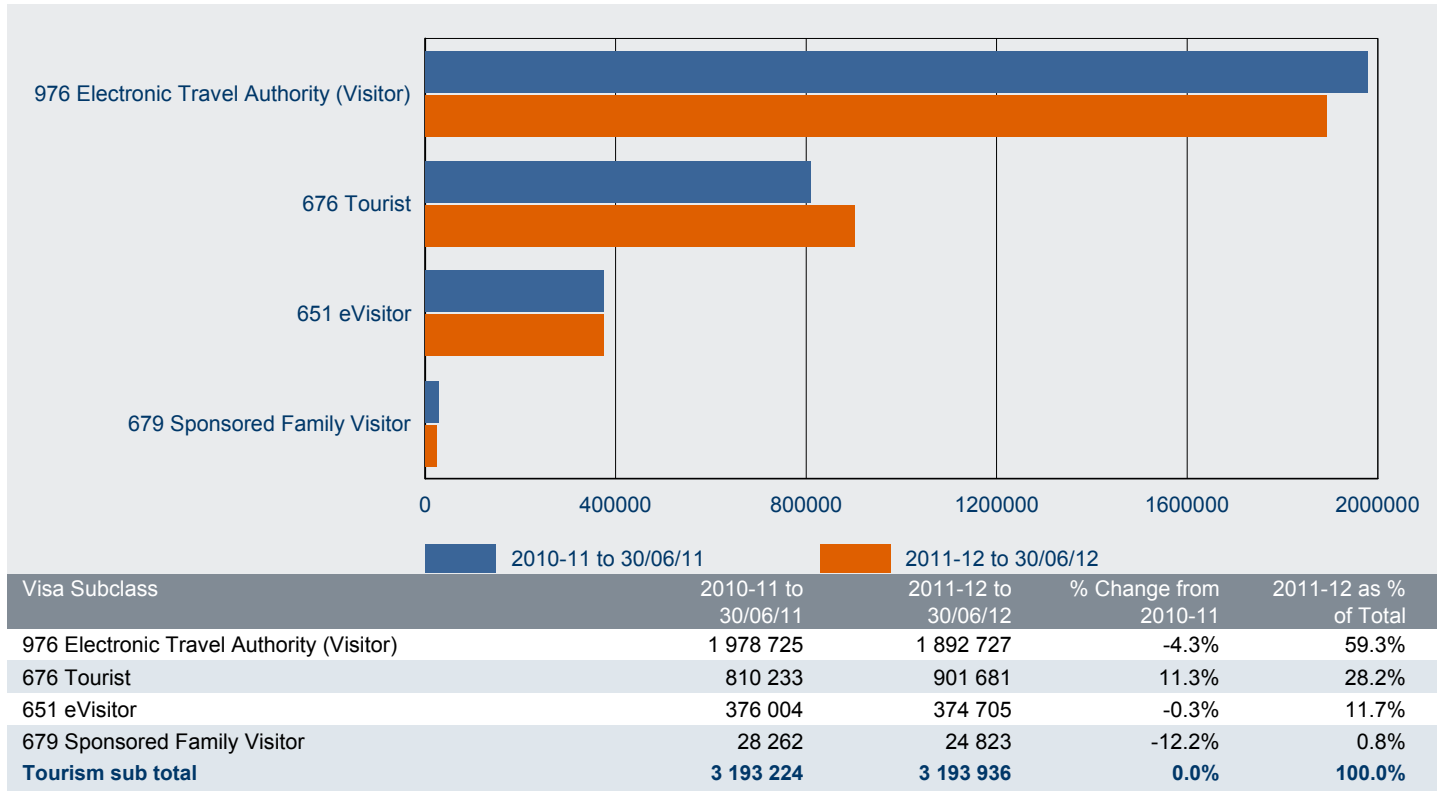
1.03 Number of Visitor visa applications lodged in 2011-12 to 30 June 2012 by citizenship country - comparison with same period in previous year



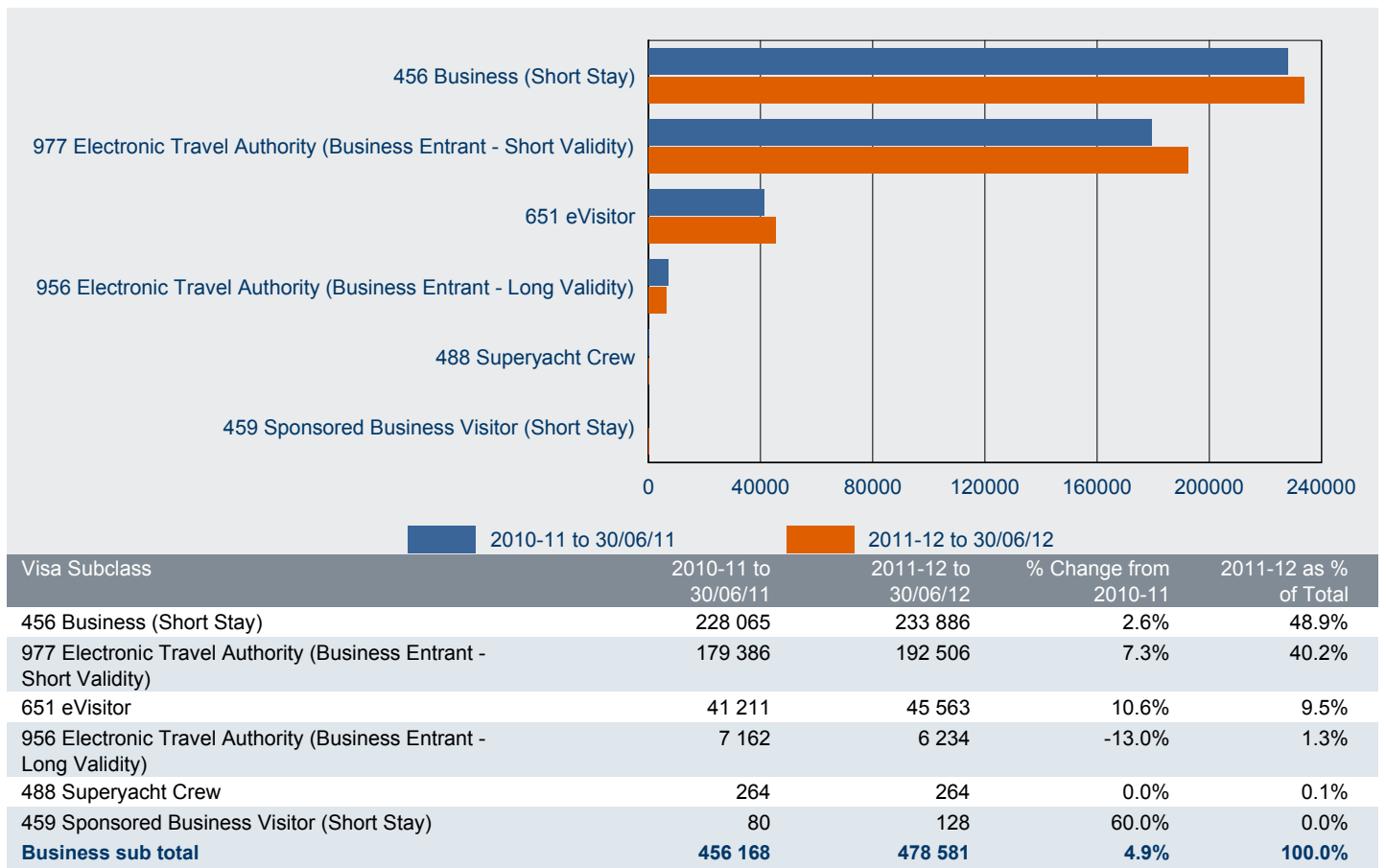
Citizenship Country	2010-11 to 30/06/11	2011-12 to 30/06/12	% Change from 2010-11	2011-12 as % of Total
United Kingdom	575 401	529 298	-8.0%	14.4%
China, Peoples Republic of	345 234	418 319	21.2%	11.4%
United States of America	374 817	373 716	-0.3%	10.2%
Japan	325 089	306 817	-5.6%	8.4%
Malaysia	193 592	193 595	0.0%	5.3%
Korea, South	178 030	169 418	-4.8%	4.6%
Singapore	142 319	140 563	-1.2%	3.8%
Germany, Fed Republic of	143 690	137 100	-4.6%	3.7%
India	124 093	134 329	8.2%	3.7%
France	122 669	121 115	-1.3%	3.3%
Canada	105 829	107 424	1.5%	2.9%
Indonesia	89 412	93 923	5.0%	2.6%
HKSAR of the PRC	73 621	75 870	3.1%	2.1%
Taiwan	62 072	65 800	6.0%	1.8%
Italy	52 801	53 587	1.5%	1.5%
Other countries	740 723	751 643	1.5%	20.5%
<b>Total</b>	<b>3 649 392</b>	<b>3 672 517</b>	<b>0.6%</b>	<b>100.0%</b>

# 1 Lodged

## 1.04 Number of tourism Visitor visa applications lodged in 2011-12 to 30 June 2012 by visa subclass - comparison with same period in previous year

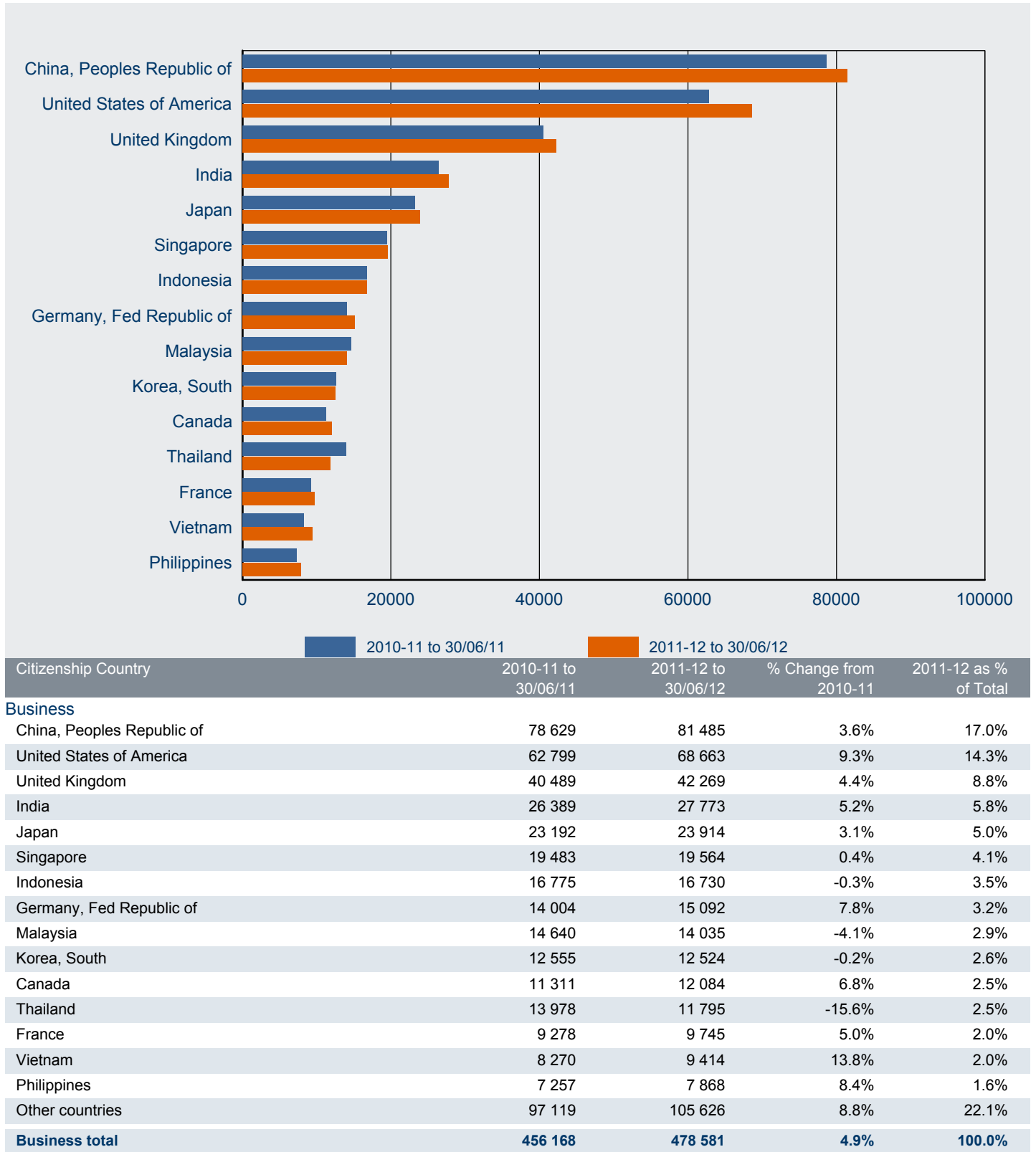


## 1.05 Number of business Visitor visa applications lodged in 2011-12 to 30 June 2012 by visa subclass - comparison with same period in previous year



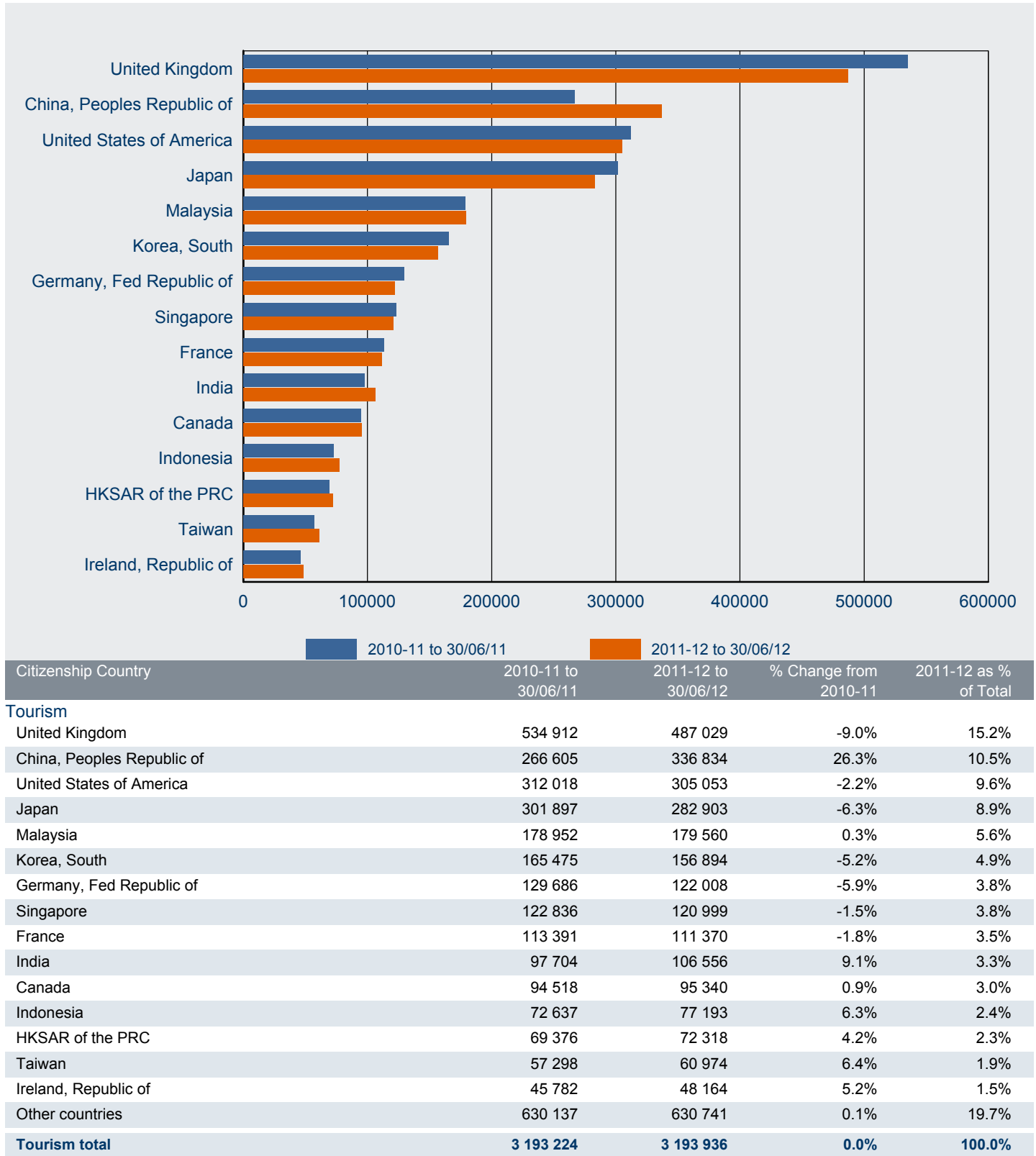
# 1 Lodged

1.06 Number of business Visitor visa applications lodged in 2011-12 to 30 June 2012 by citizenship country - comparison with same period in previous year



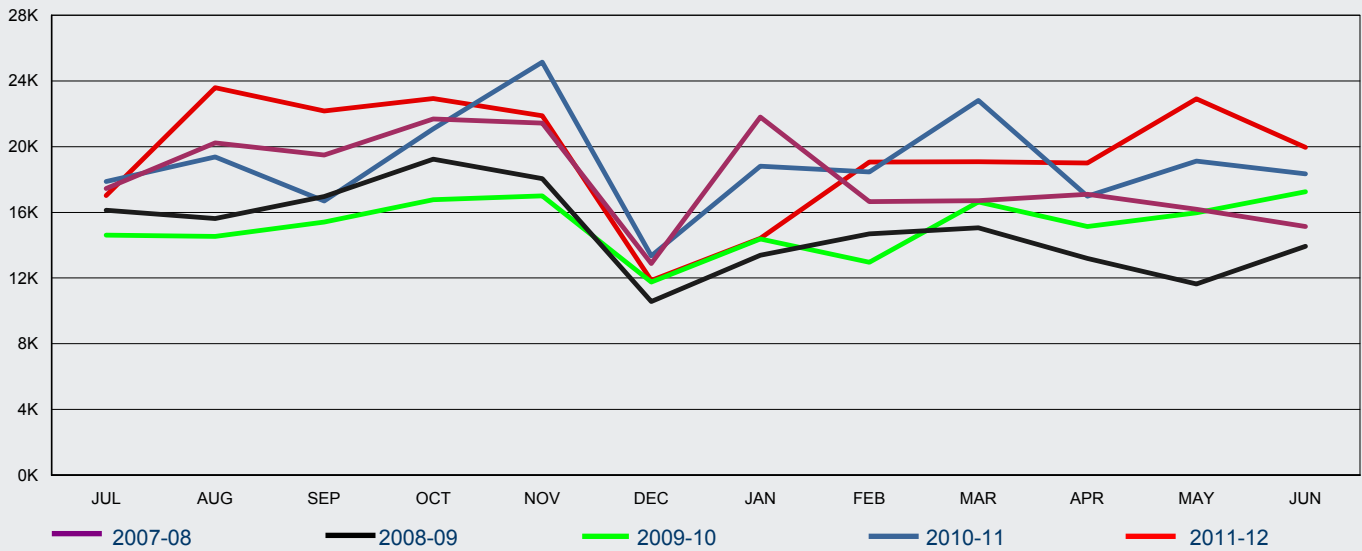
# 1 Lodged

1.07 Number of tourism Visitor visa applications lodged in 2011-12 to 30 June 2012 by citizenship country - comparison with same period in previous year



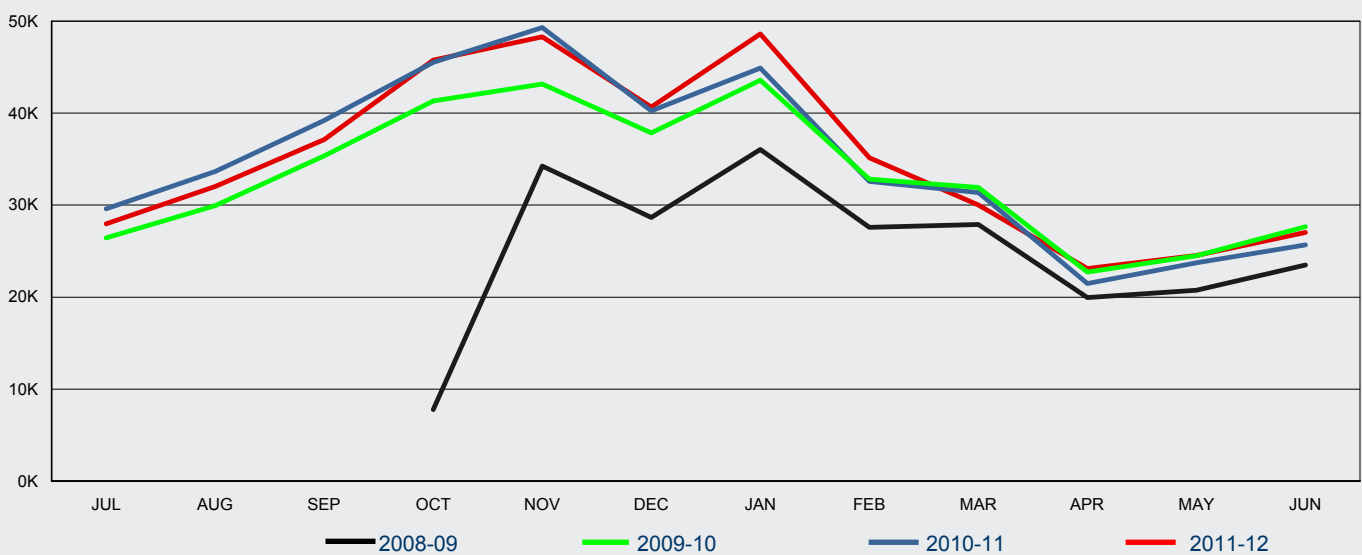
# 1 Lodged

## 1.08 Number of subclass 456 Business (Short Stay) visa applications lodged in 2011-12 to 30 June 2012 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	17 449	20 221	19 485	21 696	21 444	12 887	21 803	16 646	16 717	17 107	16 193	15 146	<b>216 794</b>
2008-09	16 127	15 630	16 971	19 238	18 053	10 572	13 383	14 692	15 055	13 184	11 638	13 937	<b>178 480</b>
2009-10	14 607	14 530	15 417	16 772	16 995	11 755	14 379	12 957	16 627	15 142	15 975	17 246	<b>182 402</b>
2010-11	17 876	19 369	16 686	21 089	25 145	13 349	18 809	18 462	22 818	16 992	19 131	18 339	<b>228 065</b>
2011-12	17 022	23 588	22 166	22 924	21 884	11 855	14 423	19 056	19 086	19 002	22 920	19 960	<b>233 886</b>

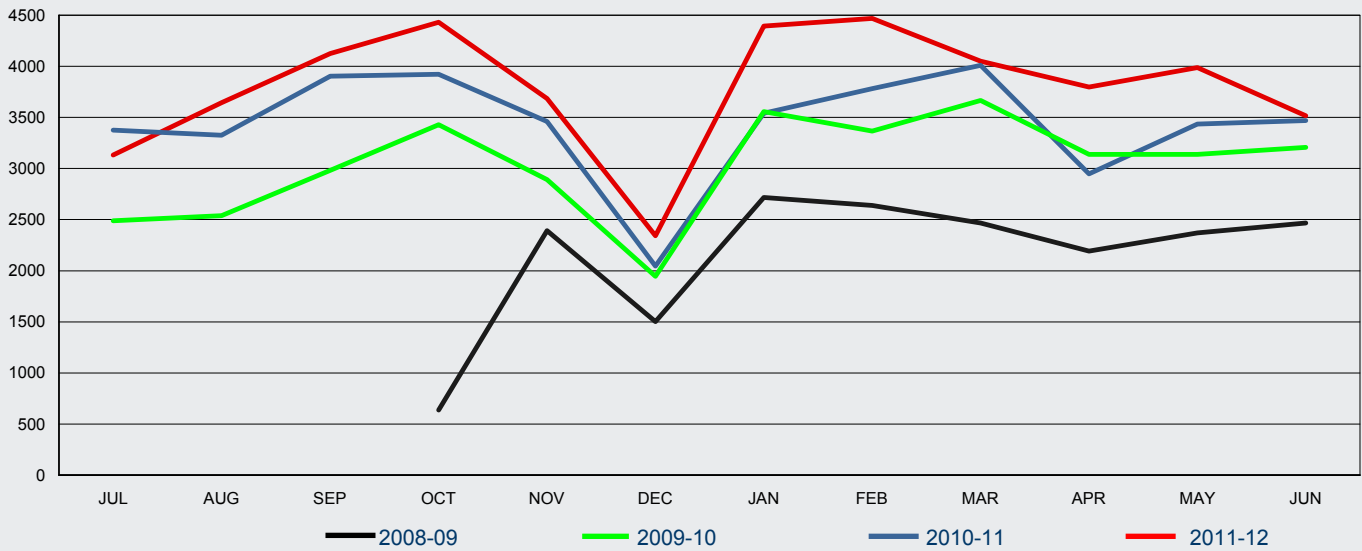
## 1.09 Total number of subclass 651 eVisitor visa applications lodged in 2011-12 to 30 June 2012 - comparison with previous three financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	0	0	0	7 776	34 230	28 649	36 059	27 581	27 885	19 933	20 758	23 504	<b>226 375</b>
2009-10	26 428	29 931	35 361	41 335	43 148	37 858	43 586	32 833	31 911	22 729	24 482	27 636	<b>397 238</b>
2010-11	29 597	33 642	39 217	45 499	49 311	40 241	44 893	32 559	31 368	21 463	23 744	25 681	<b>417 215</b>
2011-12	27 957	32 012	37 116	45 773	48 284	40 673	48 609	35 156	30 013	23 098	24 535	27 042	<b>420 268</b>

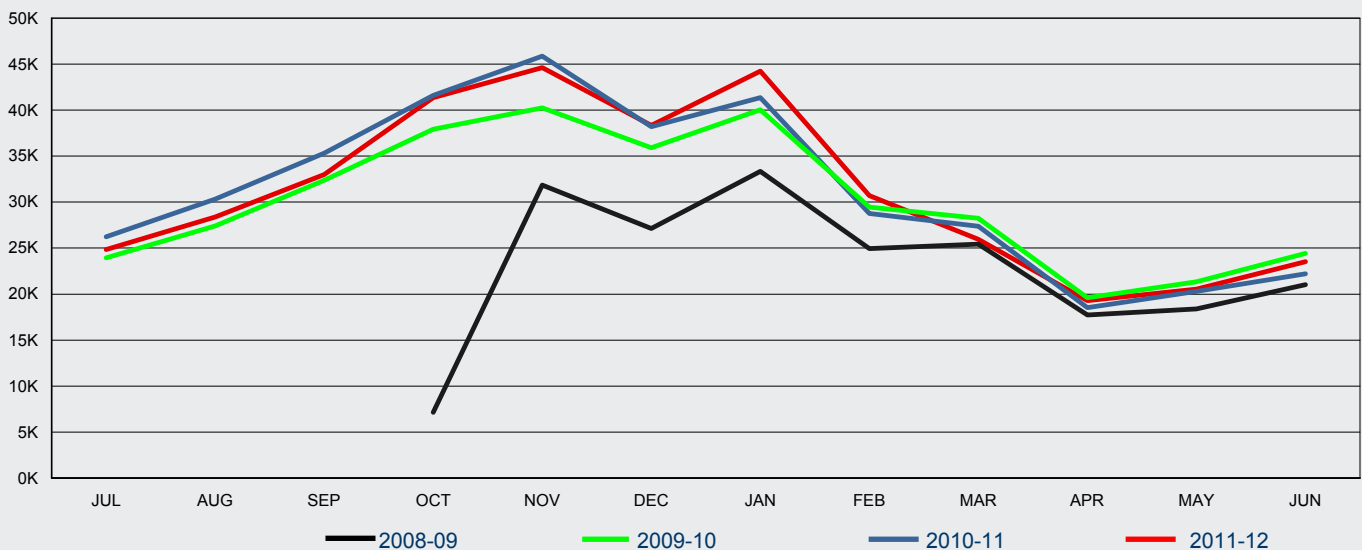
# 1 Lodged

## 1.10 Number of subclass 651 eVisitor (business stream) visa applications lodged in 2011-12 to 30 June 2012 - comparison with previous three financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	0	0	0	636	2 391	1 503	2 717	2 638	2 468	2 193	2 369	2 466	<b>19 381</b>
2009-10	2 487	2 539	2 983	3 427	2 890	1 946	3 555	3 367	3 666	3 137	3 139	3 208	<b>36 344</b>
2010-11	3 374	3 324	3 904	3 920	3 460	2 046	3 541	3 782	4 008	2 948	3 435	3 469	<b>41 211</b>
2011-12	3 131	3 644	4 124	4 429	3 685	2 341	4 394	4 467	4 050	3 795	3 987	3 516	<b>45 563</b>

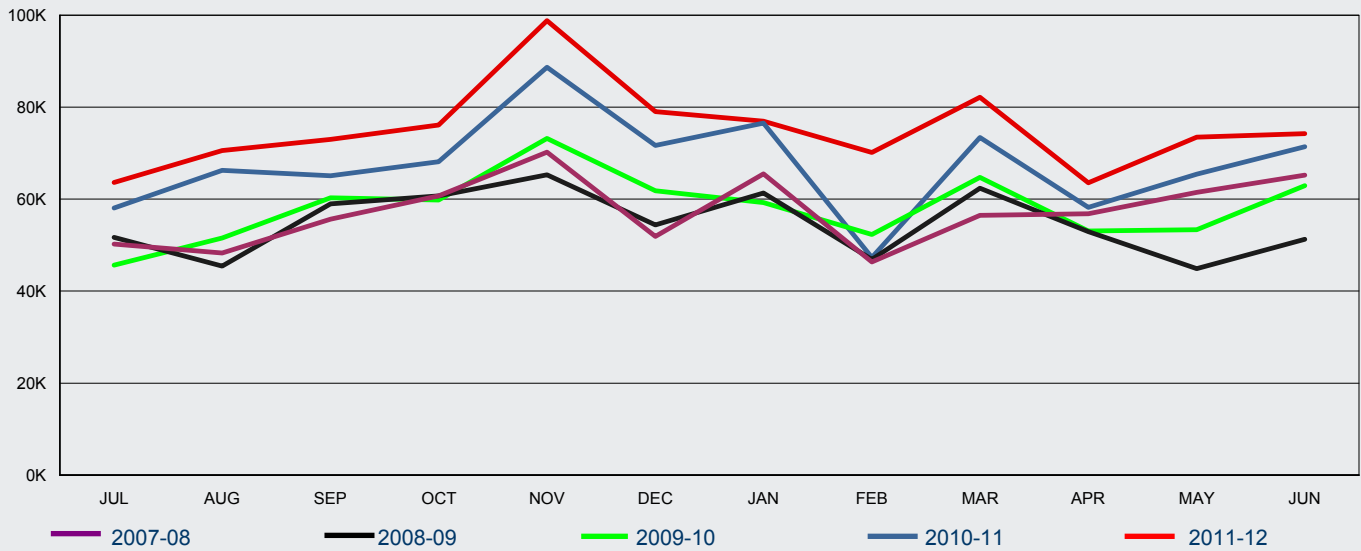
## 1.11 Number of subclass 651 eVisitor (tourism stream) visa applications lodged in 2011-12 to 30 June 2012 - comparison with previous three financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	0	0	0	7 140	31 839	27 146	33 342	24 943	25 417	17 740	18 389	21 038	<b>206 994</b>
2009-10	23 941	27 392	32 378	37 908	40 258	35 912	40 031	29 466	28 245	19 592	21 343	24 428	<b>360 894</b>
2010-11	26 223	30 318	35 313	41 579	45 851	38 195	41 352	28 777	27 360	18 515	20 309	22 212	<b>376 004</b>
2011-12	24 826	28 368	32 992	41 344	44 599	38 332	44 215	30 689	25 963	19 303	20 548	23 526	<b>374 705</b>

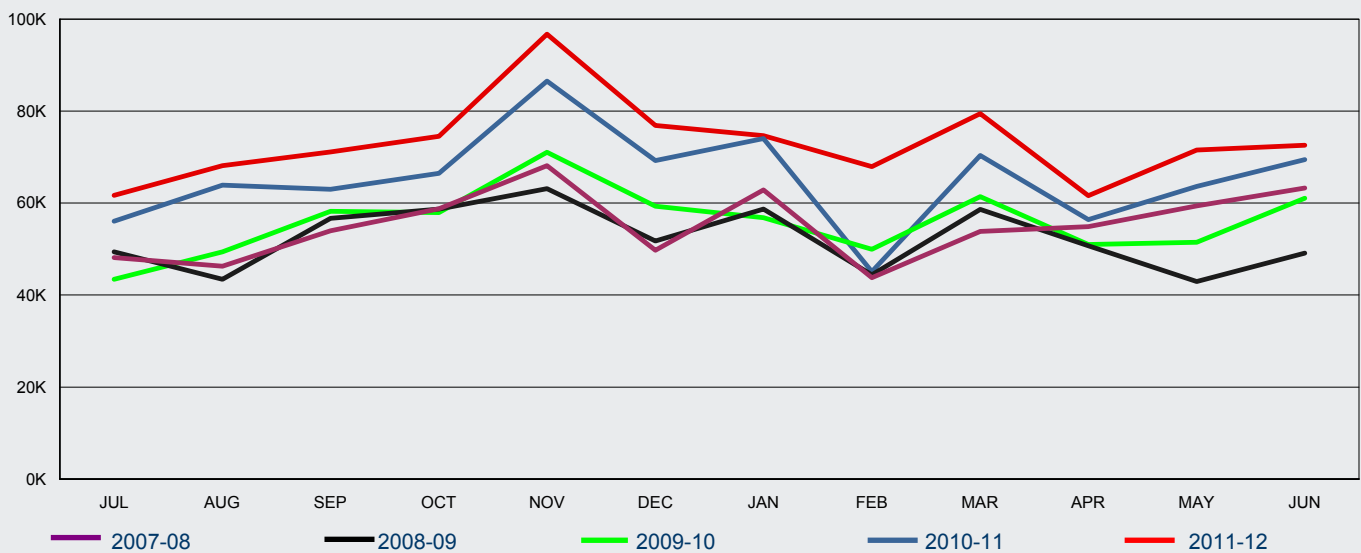
# 1 Lodged

## 1.12 Total number of subclass 676 Tourist visa applications lodged in 2011-12 to 30 June 2012 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	50 242	48 270	55 670	60 711	70 188	51 919	65 527	46 328	56 442	56 851	61 481	65 202	<b>688 831</b>
2008-09	51 673	45 420	58 962	60 738	65 268	54 409	61 340	46 893	62 395	52 923	44 912	51 273	<b>656 206</b>
2009-10	45 670	51 564	60 311	59 779	73 199	61 812	59 239	52 288	64 698	53 067	53 323	62 955	<b>697 905</b>
2010-11	58 053	66 236	65 056	68 133	88 701	71 640	76 529	47 343	73 436	58 232	65 456	71 418	<b>810 233</b>
2011-12	63 603	70 573	72 992	76 089	98 799	79 049	76 957	70 153	82 178	63 533	73 490	74 265	<b>901 681</b>

## 1.13 Number of subclass 676 Tourist visa applications lodged in 2011-12 to 30 June 2012 where the client was OFFSHORE - comparison with previous four financial years

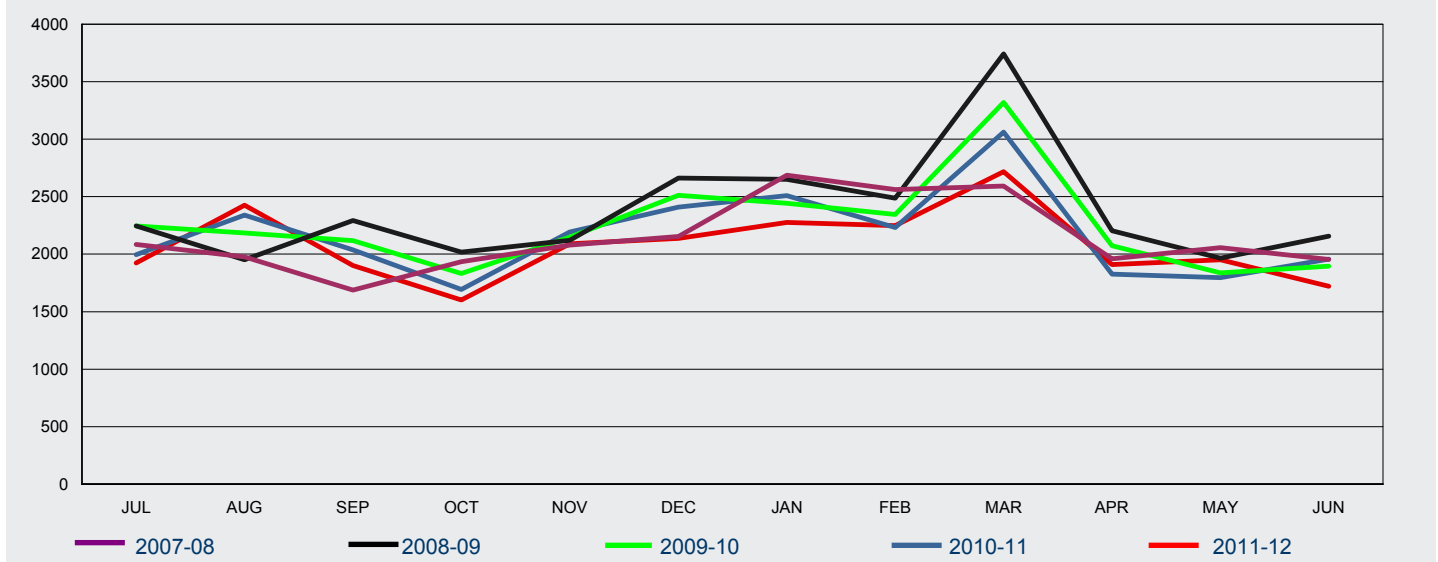


FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	48 157	46 295	53 982	58 777	68 109	49 765	62 840	43 765	53 849	54 892	59 424	63 248	<b>663 103</b>
2008-09	49 427	43 469	56 670	58 719	63 147	51 746	58 689	44 407	58 652	50 720	42 948	49 117	<b>627 711</b>
2009-10	43 424	49 380	58 194	57 947	71 051	59 301	56 797	49 942	61 379	50 993	51 486	61 058	<b>670 952</b>
2010-11	56 056	63 897	63 020	66 439	86 507	69 232	74 021	45 111	70 375	56 405	63 661	69 460	<b>784 184</b>
2011-12	61 680	68 148	71 092	74 487	96 708	76 912	74 680	67 905	79 461	61 624	71 538	72 544	<b>876 779</b>



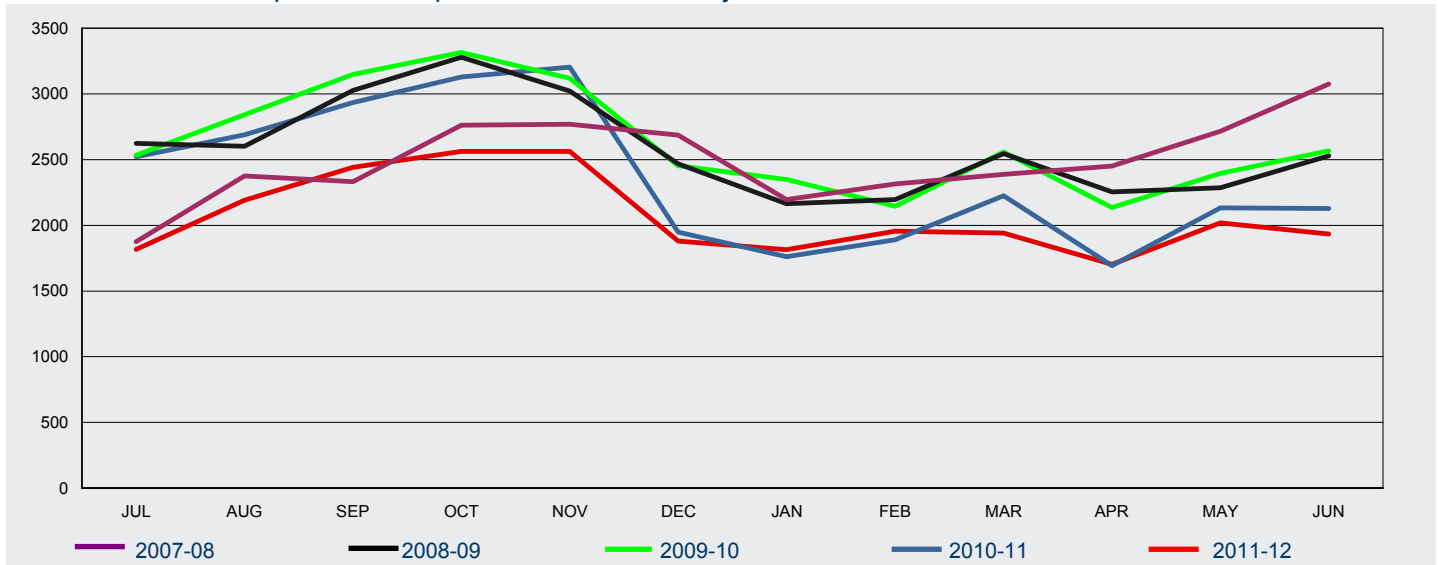
# 1 Lodged

## 1.14 Number of subclass 676 Tourist visa applications lodged in 2011-12 to 30 June 2012 where the client was ONSHORE - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	2 085	1 975	1 688	1 934	2 079	2 154	2 687	2 563	2 593	1 959	2 057	1 954	<b>25 728</b>
2008-09	2 246	1 951	2 292	2 019	2 121	2 663	2 651	2 486	3 743	2 203	1 964	2 156	<b>28 495</b>
2009-10	2 246	2 184	2 117	1 832	2 148	2 511	2 442	2 346	3 319	2 074	1 837	1 897	<b>26 953</b>
2010-11	1 997	2 339	2 036	1 694	2 194	2 408	2 508	2 232	3 061	1 827	1 795	1 958	<b>26 049</b>
2011-12	1 923	2 425	1 900	1 602	2 091	2 137	2 277	2 248	2 717	1 909	1 952	1 721	<b>24 902</b>

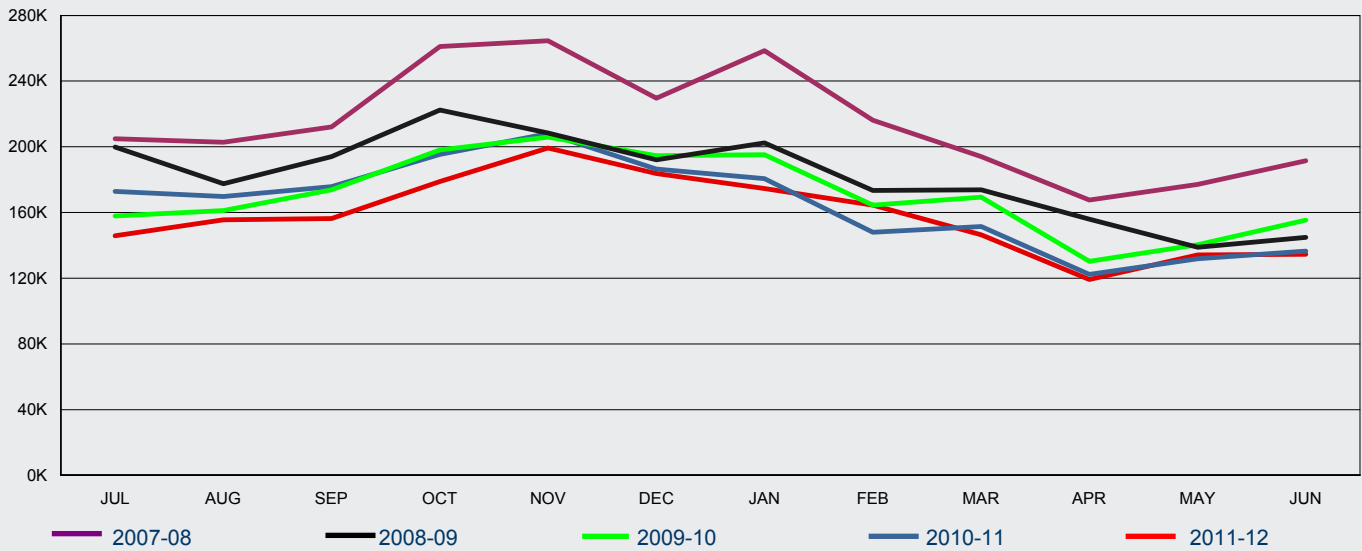
## 1.15 Number of subclass 679 Sponsored Family Visitor visa applications lodged in 2011-12 to 30 June 2012 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	1 875	2 375	2 332	2 762	2 769	2 686	2 197	2 314	2 389	2 451	2 717	3 075	<b>29 942</b>
2008-09	2 624	2 602	3 027	3 279	3 023	2 467	2 165	2 195	2 545	2 254	2 287	2 529	<b>30 997</b>
2009-10	2 534	2 842	3 149	3 316	3 118	2 453	2 348	2 144	2 557	2 135	2 394	2 568	<b>31 558</b>
2010-11	2 522	2 689	2 934	3 129	3 204	1 949	1 762	1 891	2 226	1 694	2 134	2 128	<b>28 262</b>
2011-12	1 818	2 190	2 442	2 563	2 562	1 880	1 814	1 956	1 942	1 703	2 019	1 934	<b>24 823</b>

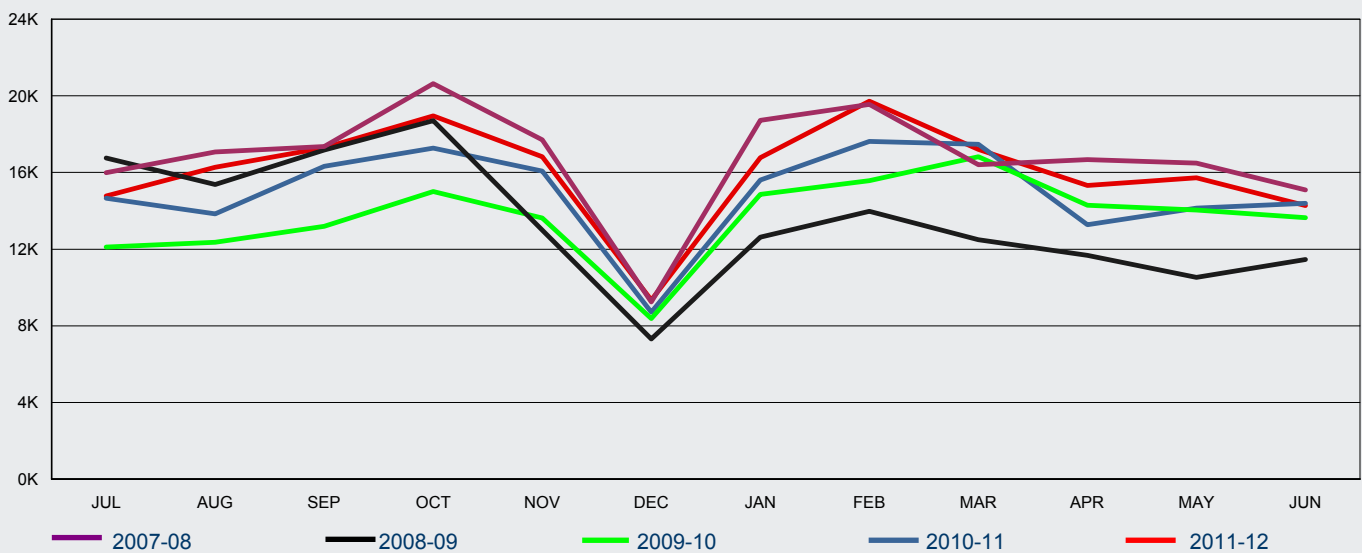
# 1 Lodged

## 1.16 Number of subclass 976 Electronic Travel Authority (Visitor) visa applications lodged in 2011-12 to 30 June 2012 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	204 919	202 773	212 157	260 974	264 485	229 486	258 565	216 187	194 027	167 660	177 187	191 528	<b>2 579 948</b>
2008-09	199 777	177 558	194 096	222 468	208 302	192 146	202 395	173 477	173 749	156 022	138 901	144 793	<b>2 183 684</b>
2009-10	157 785	161 215	173 829	198 075	205 842	194 678	195 228	164 487	169 373	130 253	140 350	155 296	<b>2 046 411</b>
2010-11	172 739	169 640	175 778	195 430	207 956	186 395	180 536	147 975	151 532	122 385	131 792	136 567	<b>1 978 725</b>
2011-12	145 774	155 533	156 385	178 882	199 210	183 625	174 483	164 504	146 357	119 280	134 130	134 564	<b>1 892 727</b>

## 1.17 Number of subclass 977 Electronic Travel Authority (Business Entrant - Short Validity) visa applications lodged in 2011-12 to 30 June 2012 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	15 998	17 075	17 357	20 646	17 715	9 248	18 730	19 552	16 402	16 682	16 489	15 091	<b>200 985</b>
2008-09	16 755	15 378	17 170	18 710	12 994	7 316	12 631	13 979	12 497	11 678	10 519	11 451	<b>161 078</b>
2009-10	12 109	12 353	13 186	15 004	13 620	8 375	14 858	15 572	16 816	14 288	14 035	13 639	<b>163 855</b>
2010-11	14 664	13 836	16 327	17 268	16 078	8 702	15 607	17 625	17 477	13 268	14 137	14 397	<b>179 386</b>
2011-12	14 774	16 280	17 293	18 954	16 831	9 340	16 774	19 716	17 210	15 322	15 730	14 282	<b>192 506</b>

# 1 Lodged

## 1.19 Number of subclass 456 Business (Short Stay) visa applications lodged in 2011-12 to 30 June 2012 by citizenship country - comparison with previous financial year

Citizenship Country	2010-11 to 30/06/11	2011-12 to 30/06/12	% Change from 2010-11	2011-12 as % of Total
China, Peoples Republic of	78 621	81 468	3.6%	34.8%
India	26 378	27 764	5.3%	11.9%
Indonesia	16 745	16 705	-0.2%	7.1%
Thailand	13 968	11 774	-15.7%	5.0%
Vietnam	8 268	9 412	13.8%	4.0%
Philippines	7 237	7 826	8.1%	3.3%
Korea, South	7 451	6 834	-8.3%	2.9%
South Africa	6 275	6 757	7.7%	2.9%
Singapore	5 770	5 695	-1.3%	2.4%
Papua New Guinea	4 332	4 609	6.4%	2.0%
Russian Federation	2 387	2 885	20.9%	1.2%
Japan	2 631	2 764	5.1%	1.2%
Brazil	3 011	2 644	-12.2%	1.1%
Pakistan	2 278	2 420	6.2%	1.0%
Malaysia	3 177	2 271	-28.5%	1.0%
Other countries	39 536	42 058	6.4%	18.0%
<b>Total</b>	<b>228 065</b>	<b>233 886</b>	<b>2.6%</b>	<b>100 %</b>

# 1 Lodged

1.20 Number of subclass 651 eVisitor visa applications lodged in 2011-12 to 30 June 2012 by visa type and citizenship country - comparison with previous financial year

Citizenship Country	2010-11 to 30/06/11	2011-12 to 30/06/12	% Change from 2010-11	2011-12 as % of Total
<b>Business</b>				
United Kingdom	15 595	16 545	6.1%	36.3%
Germany, Fed Republic of	5 811	6 404	10.2%	14.1%
France	3 376	3 488	3.3%	7.7%
Netherlands, Kingdom of The	2 587	2 599	0.5%	5.7%
Italy	1 561	1 931	23.7%	4.2%
Poland	1 089	1 614	48.2%	3.5%
Spain	1 204	1 431	18.9%	3.1%
Denmark	1 176	1 333	13.4%	2.9%
Sweden	1 225	1 315	7.3%	2.9%
Ireland, Republic of	1 091	1 218	11.6%	2.7%
Norway	753	840	11.6%	1.8%
Switzerland	722	790	9.4%	1.7%
Finland	576	773	34.2%	1.7%
Belgium	683	712	4.2%	1.6%
Romania	527	701	33.0%	1.5%
Other countries	3 235	3 869	19.6%	8.5%
<b>sub total Business</b>	<b>41 211</b>	<b>45 563</b>	<b>10.6%</b>	<b>100 %</b>
<b>Tourism</b>				
United Kingdom	176 801	166 225	-6.0%	44.4%
Germany, Fed Republic of	43 144	45 317	5.0%	12.1%
France	32 374	34 792	7.5%	9.3%
Ireland, Republic of	15 806	16 723	5.8%	4.5%
Netherlands, Kingdom of The	17 432	16 222	-6.9%	4.3%
Sweden	11 212	12 113	8.0%	3.2%
Italy	10 184	11 459	12.5%	3.1%
Spain	7 687	8 261	7.5%	2.2%
Switzerland	7 586	7 914	4.3%	2.1%
Poland	7 232	7 818	8.1%	2.1%
Denmark	6 905	6 169	-10.7%	1.6%
Norway	6 196	5 665	-8.6%	1.5%
Czech Republic	4 730	5 360	13.3%	1.4%
Finland	4 369	4 849	11.0%	1.3%
Belgium	3 415	3 553	4.0%	0.9%
Other countries	20 931	22 265	6.4%	5.9%
<b>sub total Tourism</b>	<b>376 004</b>	<b>374 705</b>	<b>-0.3%</b>	<b>100 %</b>
<b>Total</b>	<b>417 215</b>	<b>420 268</b>	<b>0.7%</b>	

# 1 Lodged

## 1.21 Number of subclass 676 Tourist visa applications lodged in 2011-12 to 30 June 2012 by client location and citizenship country - comparison with previous financial year

Citizenship Country	2010-11 to 30/06/11	2011-12 to 30/06/12	% Change from 2010-11	2011-12 as % of Total
<b>Offshore</b>				
China, Peoples Republic of	261 070	331 185	26.9%	37.8%
India	92 990	101 434	9.1%	11.6%
Indonesia	72 084	76 589	6.2%	8.7%
Thailand	43 068	37 083	-13.9%	4.2%
Philippines	30 891	36 018	16.6%	4.1%
South Africa	30 536	29 897	-2.1%	3.4%
Vietnam	16 021	17 690	10.4%	2.0%
Fiji	18 326	17 129	-6.5%	2.0%
United Kingdom	15 777	16 353	3.7%	1.9%
Brazil	13 590	15 790	16.2%	1.8%
Sri Lanka	13 490	14 922	10.6%	1.7%
Papua New Guinea	12 121	12 403	2.3%	1.4%
Russian Federation	10 458	11 974	14.5%	1.4%
Iran	7 741	9 745	25.9%	1.1%
Pakistan	5 939	6 789	14.3%	0.8%
Other countries	140 082	141 778	1.2%	16.2%
<b>sub total Offshore</b>	<b>784 184</b>	<b>876 779</b>	<b>11.8%</b>	<b>100 %</b>
<b>Onshore</b>				
India	2 793	2 948	5.5%	11.8%
United Kingdom	2 496	2 238	-10.3%	9.0%
China, Peoples Republic of	1 827	2 138	17.0%	8.6%
Korea, South	2 137	1 875	-12.3%	7.5%
United States of America	1 379	1 334	-3.3%	5.4%
Malaysia	1 092	1 208	10.6%	4.9%
Brazil	1 240	905	-27.0%	3.6%
Germany, Fed Republic of	1 092	810	-25.8%	3.3%
Italy	710	661	-6.9%	2.7%
Canada	613	606	-1.1%	2.4%
Greece	335	572	70.7%	2.3%
Ireland, Republic of	615	561	-8.8%	2.3%
Thailand	614	548	-10.7%	2.2%
Japan	685	501	-26.9%	2.0%
France	521	490	-6.0%	2.0%
Other countries	7 900	7 507	-5.0%	30.1%
<b>sub total Onshore</b>	<b>26 049</b>	<b>24 902</b>	<b>-4.4%</b>	<b>100 %</b>
<b>Total</b>	<b>810 233</b>	<b>901 681</b>	<b>11.3%</b>	

# 1 Lodged

## 1.22 Number of subclass 679 Sponsored Family Visitor visa applications lodged in 2011-12 to 30 June 2012 by citizenship country - comparison with previous financial year

Citizenship Country	2010-11 to 30/06/11	2011-12 to 30/06/12	% Change from 2010-11	2011-12 as % of Total
Vietnam	7 879	4 498	-42.9%	18.1%
China, Peoples Republic of	3 708	3 511	-5.3%	14.1%
Philippines	2 438	2 395	-1.8%	9.6%
India	1 921	2 174	13.2%	8.8%
Lebanon	2 060	1 901	-7.7%	7.7%
Bangladesh	1 049	1 237	17.9%	5.0%
Sri Lanka	919	984	7.1%	4.0%
Iran	845	926	9.6%	3.7%
Pakistan	730	795	8.9%	3.2%
Cambodia	858	658	-23.3%	2.7%
Iraq	409	390	-4.6%	1.6%
Egypt	296	354	19.6%	1.4%
FYR Macedonia	340	294	-13.5%	1.2%
Syrian Arab Republic	288	280	-2.8%	1.1%
Nepal	191	260	36.1%	1.0%
Other countries	4 331	4 166	-3.8%	16.8%
<b>Total</b>	<b>28 262</b>	<b>24 823</b>	<b>-12.2%</b>	<b>100 %</b>

## 1.23 Number of subclass 976 Electronic Travel Authority (Visitor) visa applications lodged in 2011-12 to 30 June 2012 by citizenship country - comparison with previous financial year

Citizenship Country	2010-11 to 30/06/11	2011-12 to 30/06/12	% Change from 2010-11	2011-12 as % of Total
United Kingdom	339 828	302 205	-11.1%	16.0%
United States of America	308 024	301 129	-2.2%	15.9%
Japan	300 714	281 895	-6.3%	14.9%
Malaysia	177 274	177 750	0.3%	9.4%
Korea, South	163 073	154 713	-5.1%	8.2%
Singapore	122 145	120 219	-1.6%	6.4%
Canada	92 740	93 604	0.9%	4.9%
France	77 912	73 361	-5.8%	3.9%
Germany, Fed Republic of	81 031	71 225	-12.1%	3.8%
HKSAR of the PRC	68 205	71 078	4.2%	3.8%
Taiwan	55 808	60 271	8.0%	3.2%
Italy	35 833	34 227	-4.5%	1.8%
Ireland, Republic of	27 514	28 921	5.1%	1.5%
Netherlands, Kingdom of The	28 538	27 608	-3.3%	1.5%
Switzerland	23 586	22 017	-6.7%	1.2%
Other countries	76 500	72 504	-5.2%	3.8%
<b>Total</b>	<b>1 978 725</b>	<b>1 892 727</b>	<b>-4.3%</b>	<b>100 %</b>

# 1 Lodged

1.24 Number of subclass 977 Electronic Travel Authority (Business Entrant - Short Validity) visa applications lodged in 2011-12 to 30 June 2012 by citizenship country - comparison with previous financial year

Citizenship Country	2010-11 to 30/06/11	2011-12 to 30/06/12	% Change from 2010-11	2011-12 as % of Total
United States of America	59 657	65 703	10.1%	34.1%
United Kingdom	21 586	22 926	6.2%	11.9%
Japan	18 810	19 661	4.5%	10.2%
Singapore	13 623	13 783	1.2%	7.2%
Malaysia	11 402	11 701	2.6%	6.1%
Canada	10 662	11 516	8.0%	6.0%
Germany, Fed Republic of	7 487	7 930	5.9%	4.1%
France	5 547	5 890	6.2%	3.1%
Korea, South	5 049	5 655	12.0%	2.9%
Netherlands, Kingdom of The	3 856	4 582	18.8%	2.4%
Italy	3 061	3 392	10.8%	1.8%
HKSAR of the PRC	3 456	3 382	-2.1%	1.8%
Taiwan	3 175	3 347	5.4%	1.7%
Sweden	1 894	2 011	6.2%	1.0%
Denmark	1 561	1 702	9.0%	0.9%
Other countries	8 560	9 325	8.9%	4.8%
<b>Total</b>	<b>179 386</b>	<b>192 506</b>	<b>7.3%</b>	<b>100 %</b>

# 1 Lodged

1.25 elodged rate for subclass 676 Tourist visa applications lodged in the 3 month period between 1 April 2012 and 30 June 2012 by client location - comparison with previous four periods

Citizenship Country	01/04/11 to 30/06/11	01/07/11 to 30/09/11	01/10/11 to 31/12/11	01/01/12 to 31/03/12	01/04/12 to 30/06/12
<b>Offshore</b>					
Brazil	0.0%	0.0%	0.0%	43.4%	81.9%
United Kingdom	92.4%	92.8%	94.7%	96.6%	94.4%
Saudi Arabia	66.0%	78.5%	79.4%	82.4%	77.3%
Argentina	0.0%	0.1%	0.2%	39.0%	88.4%
United Arab Emirates	65.3%	59.1%	70.2%	68.9%	74.1%
Chile	0.0%	8.9%	49.8%	68.2%	69.3%
Germany, Fed Republic of	79.9%	86.8%	90.8%	94.4%	91.9%
Kuwait	98.2%	93.4%	95.1%	96.7%	98.4%
France	96.6%	97.1%	98.0%	98.1%	98.4%
United States of America	86.3%	90.3%	90.7%	89.8%	88.1%
Switzerland	97.9%	97.9%	98.3%	96.5%	99.1%
Netherlands, Kingdom of The	93.7%	97.2%	97.9%	97.7%	95.7%
Croatia	0.0%	52.7%	87.1%	80.5%	82.1%
Ireland, Republic of	96.2%	97.0%	96.3%	98.5%	98.2%
Poland	89.6%	95.1%	96.1%	95.1%	98.7%
Other countries	77.6%	84.1%	86.5%	85.5%	82.4%
<b>All Offshore</b>	<b>63.4%</b>	<b>65.2%</b>	<b>62.1%</b>	<b>78.5%</b>	<b>85.3%</b>
<b>Onshore</b>					
United Kingdom	48.4%	39.8%	54.5%	58.7%	51.7%
Korea, South	42.7%	32.2%	45.2%	42.8%	55.2%
Malaysia	43.4%	33.5%	57.4%	45.6%	62.9%
United States of America	48.5%	39.2%	47.8%	58.0%	45.8%
Brazil	0.7%	2.0%	4.6%	5.9%	6.5%
Germany, Fed Republic of	16.3%	20.1%	18.4%	42.3%	29.7%
Italy	44.4%	33.0%	40.7%	48.8%	48.1%
Ireland, Republic of	47.5%	34.1%	62.0%	55.0%	52.6%
Greece	25.0%	33.8%	40.6%	40.3%	57.5%
France	34.2%	25.0%	50.5%	50.0%	46.3%
Canada	47.9%	30.3%	40.8%	53.1%	49.6%
Spain	28.1%	30.4%	40.5%	47.6%	42.6%
Singapore	52.3%	28.4%	54.9%	46.1%	64.0%
Japan	34.3%	29.9%	39.7%	34.5%	46.8%
Switzerland	19.5%	21.6%	27.4%	26.5%	21.4%
Other countries	30.7%	22.3%	36.7%	42.6%	41.9%
<b>All Onshore</b>	<b>36.6%</b>	<b>29.2%</b>	<b>40.9%</b>	<b>46.3%</b>	<b>46.2%</b>
<b>All 676 Tourist</b>	<b>59.4%</b>	<b>60.2%</b>	<b>59.4%</b>	<b>72.6%</b>	<b>80.2%</b>

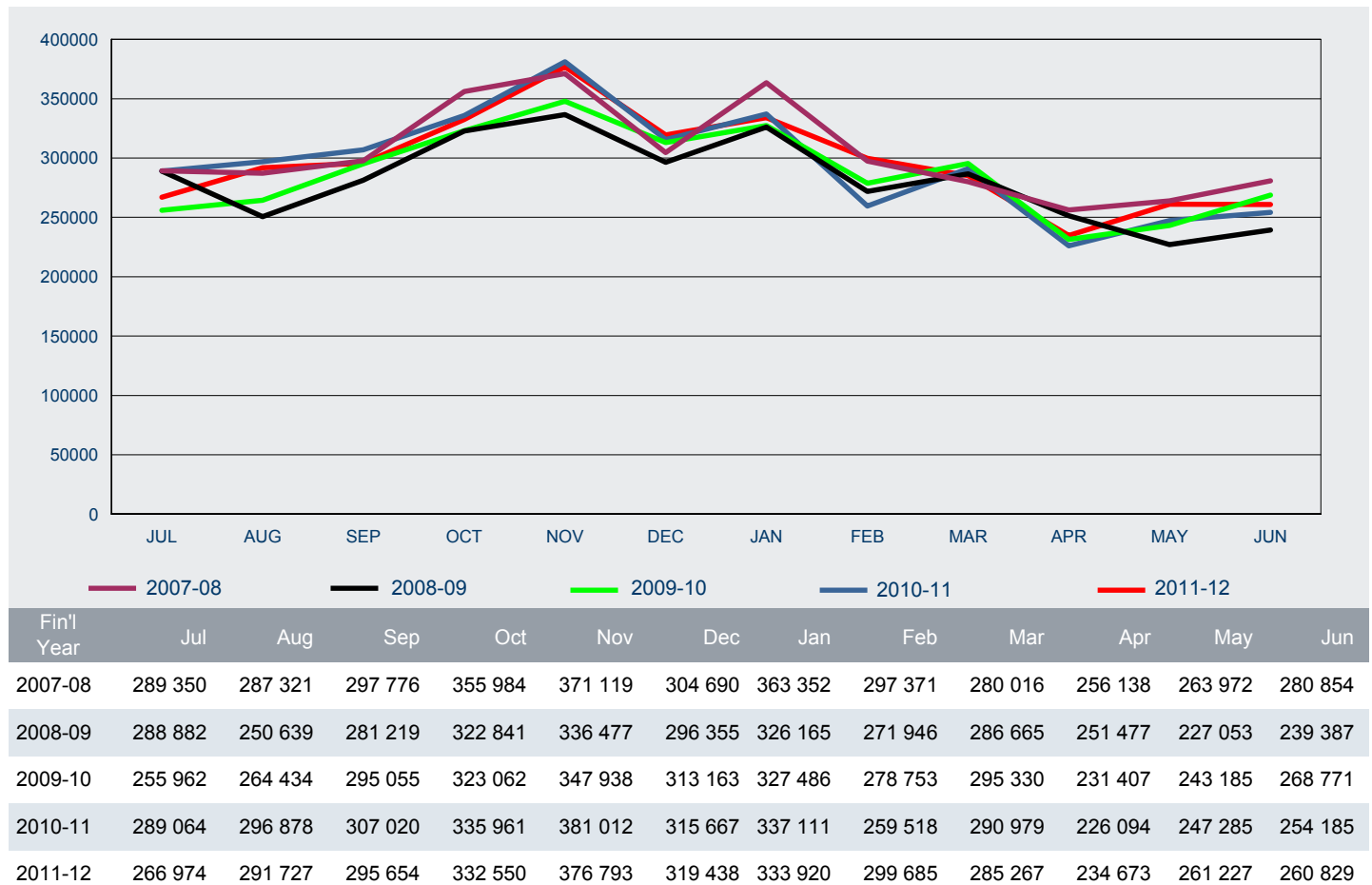
Note: only includes eligible passport countries for online subclass 676 visa applications.



# 2 Granted

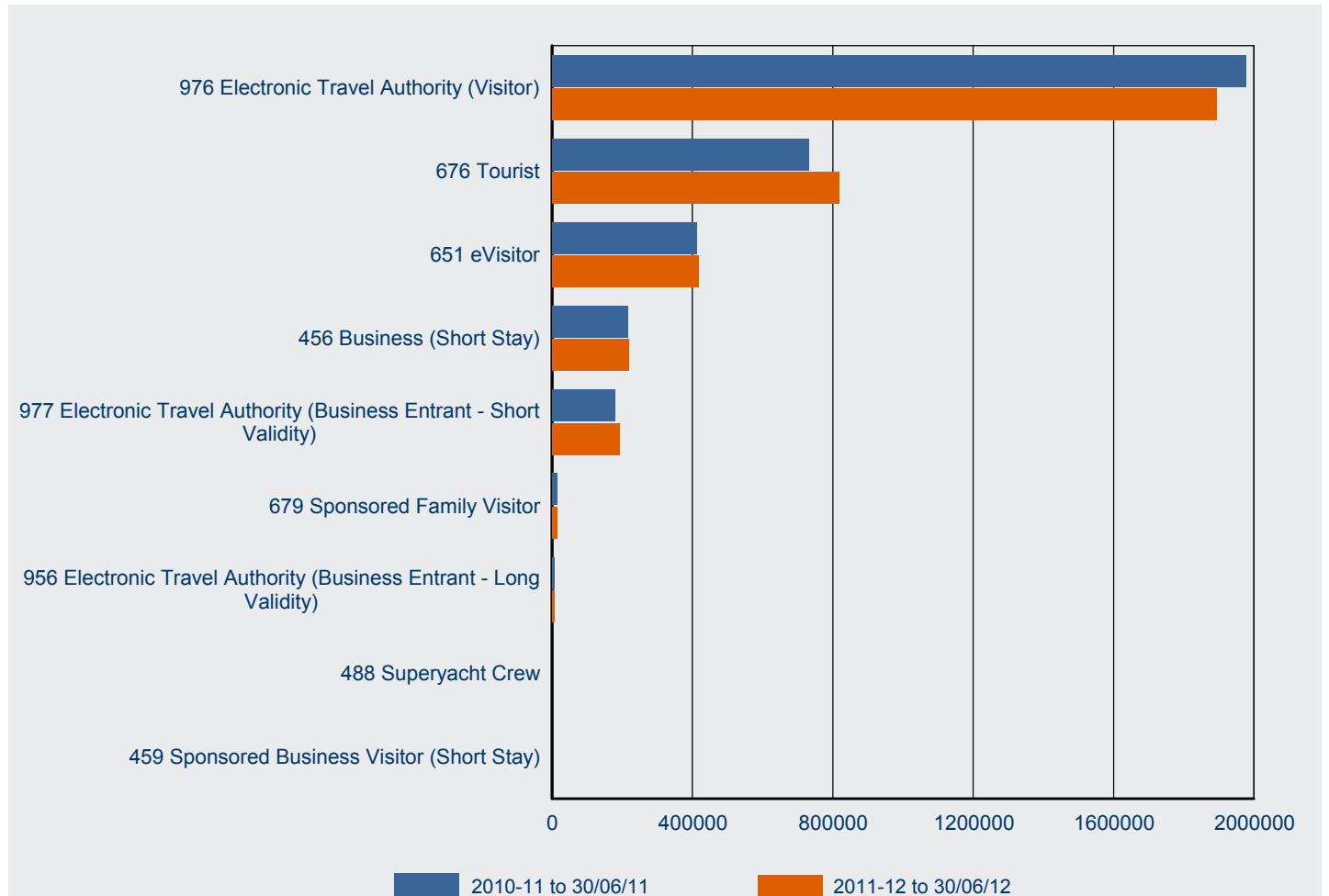
## 2 Granted

2.01 Number of Visitor visa applications granted in 2011-12 to 30 June 2012 by month - comparison with previous four financial years



## 2 Granted

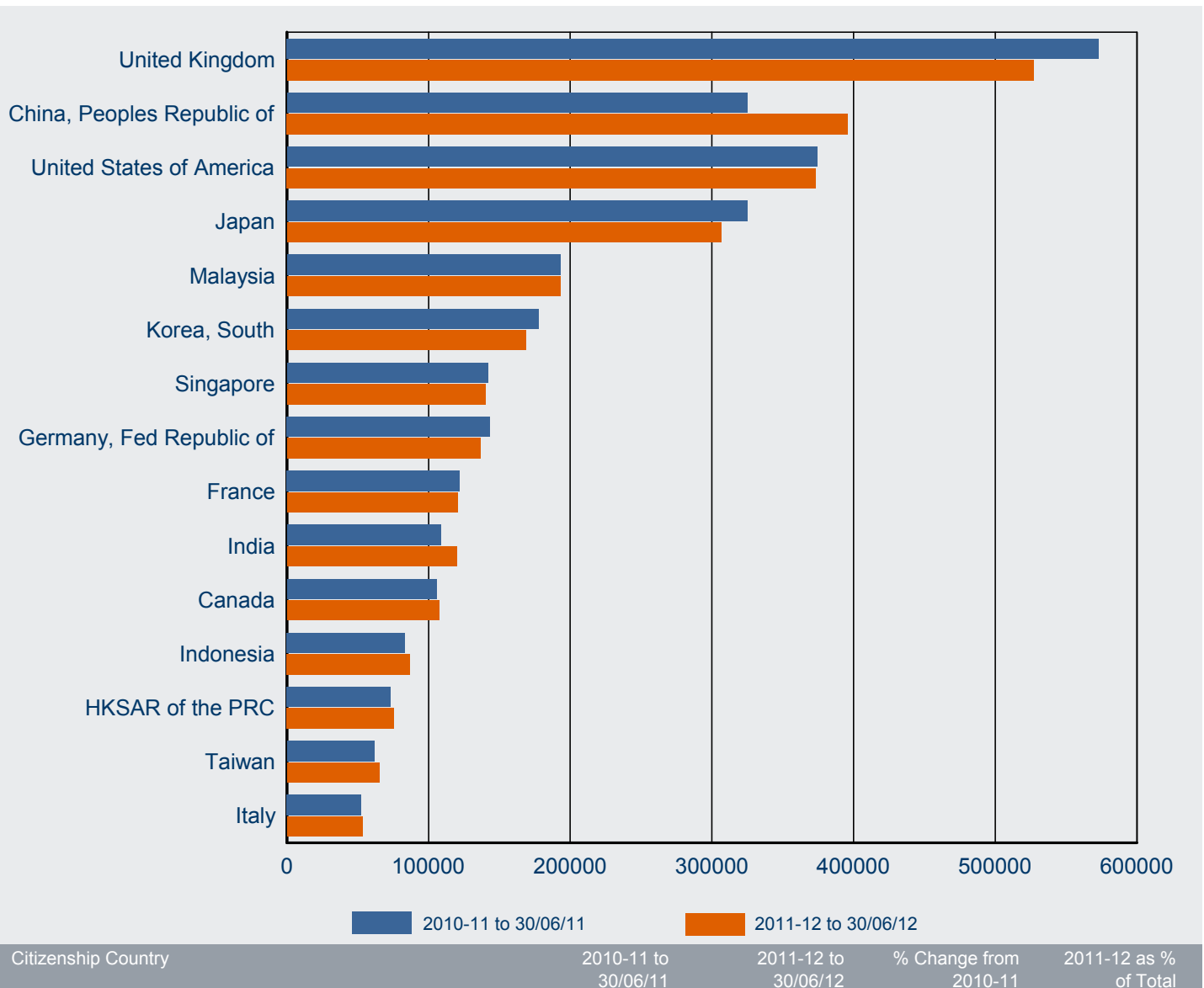
2.02 Number of Visitor visa applications granted in 2011-12 to 30 June 2012 by visa subclass - comparison with same period in previous year



Visa Subclass	2010-11 to 30/06/11	2011-12 to 30/06/12	% Change from 2010-11	2011-12 as % of Total
976 Electronic Travel Authority (Visitor)	1 977 882	1 892 494	-4.3%	53.2%
676 Tourist	732 744	817 520	11.6%	23.0%
651 eVisitor	412 502	416 386	0.9%	11.7%
456 Business (Short Stay)	215 396	219 464	1.9%	6.2%
977 Electronic Travel Authority (Business Entrant - Short Validity)	179 300	192 477	7.3%	5.4%
679 Sponsored Family Visitor	15 445	13 802	-10.6%	0.4%
956 Electronic Travel Authority (Business Entrant - Long Validity)	7 159	6 234	-12.9%	0.2%
488 Superyacht Crew	269	254	-5.6%	0.0%
459 Sponsored Business Visitor (Short Stay)	77	106	37.7%	0.0%
<b>Total</b>	<b>3 540 774</b>	<b>3 558 737</b>	<b>0.5%</b>	<b>100.0%</b>

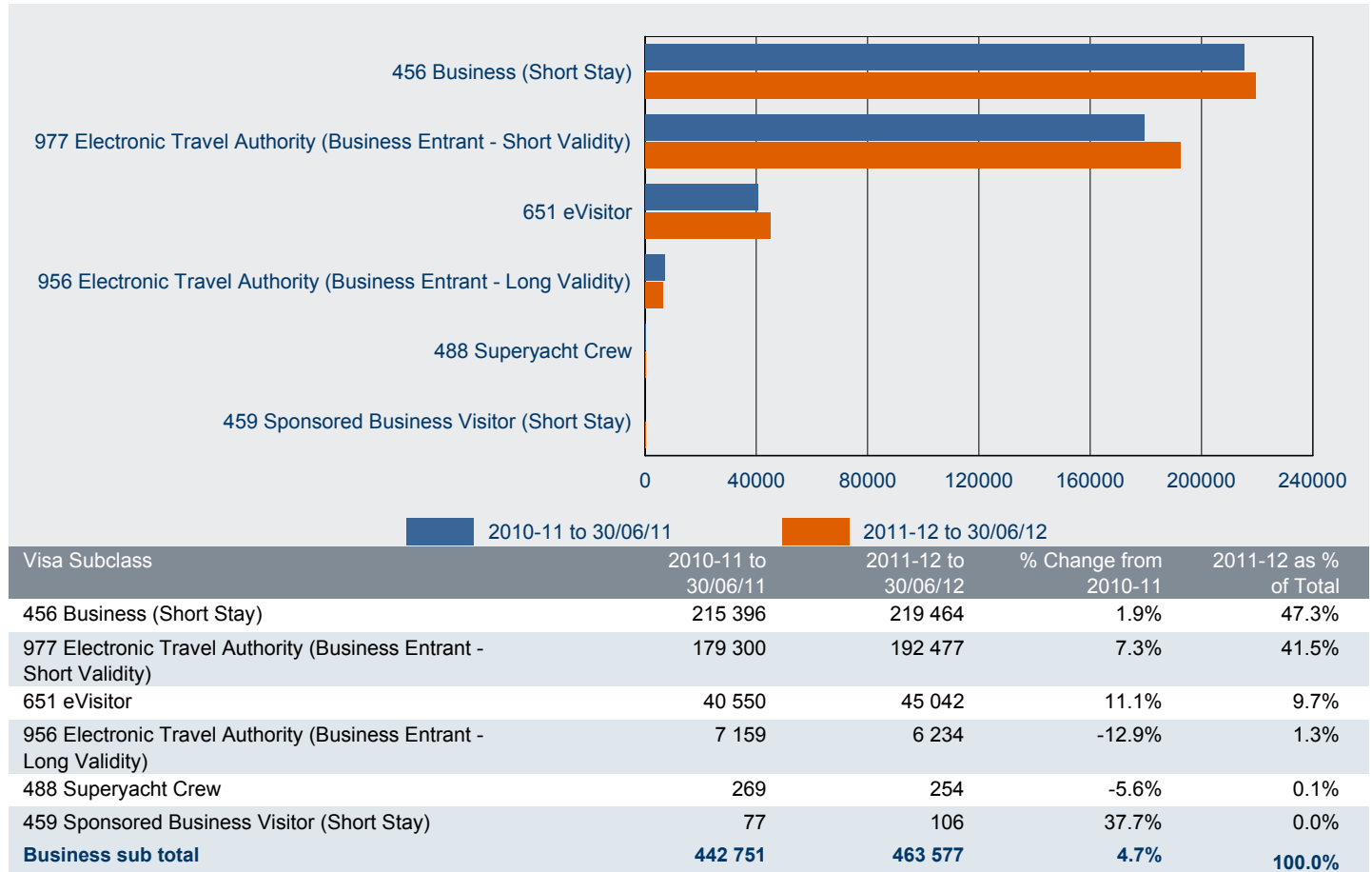
## 2 Granted

2.03 Number of Visitor visa applications granted in 2011-12 to 30 June 2012 by citizenship country - comparison with same period in previous year

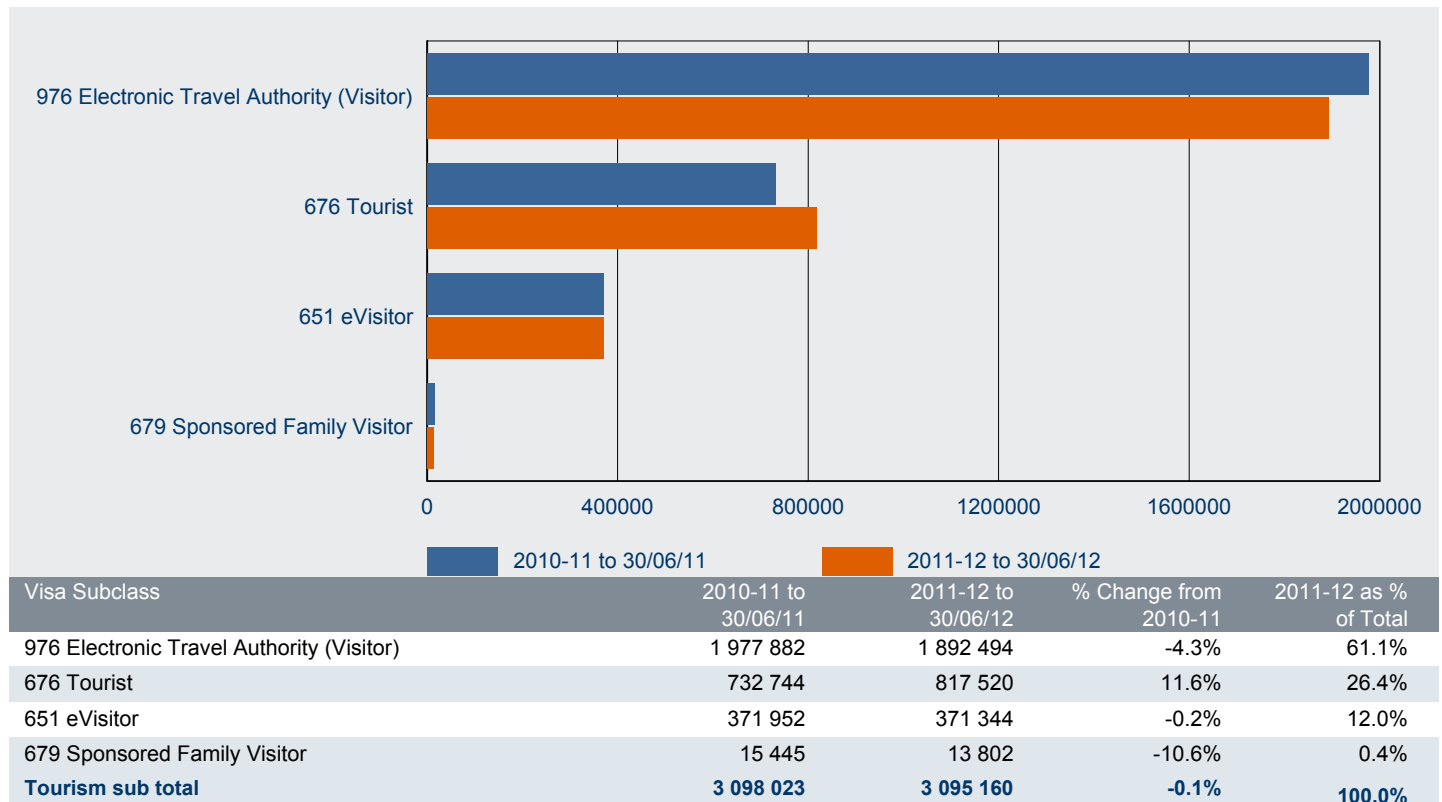


## 2 Granted

### 2.04 Number of business Visitor visa applications granted in 2011-12 to 30 June 2012 by visa subclass - comparison with same period in previous year

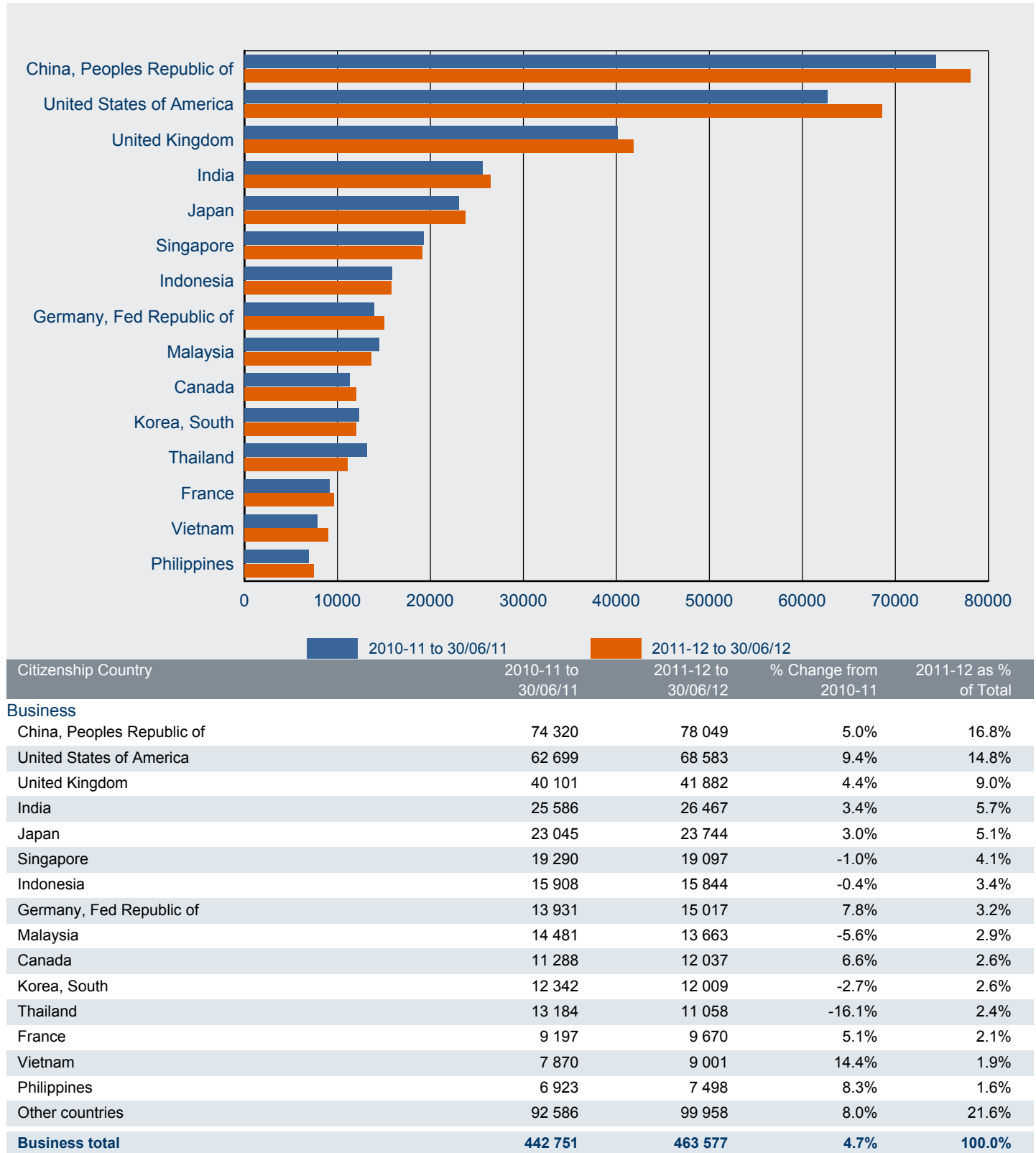


### 2.05 Number of tourism Visitor visa applications granted in 2011-12 to 30 June 2012 by visa subclass - comparison with same period in previous year



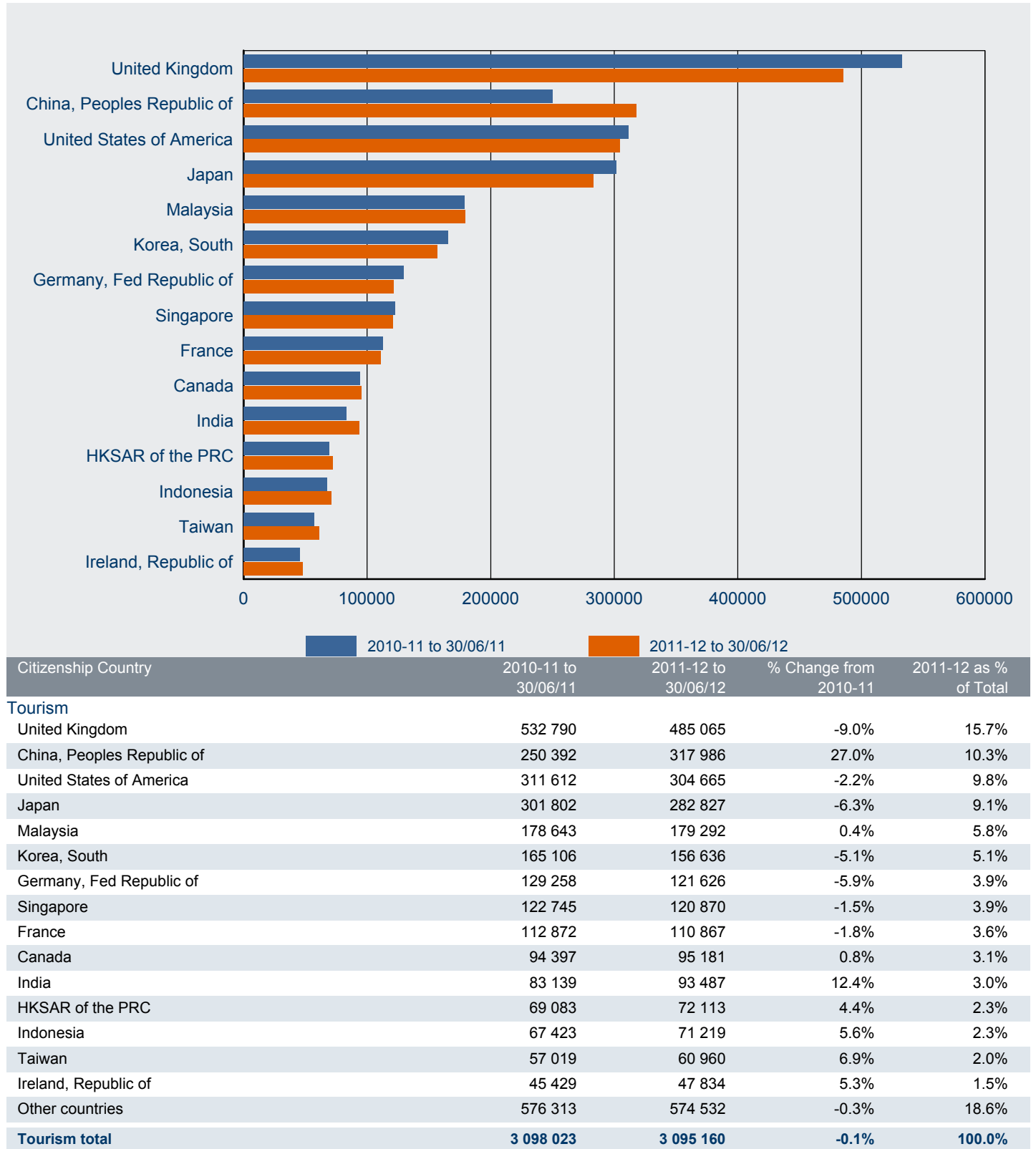
## 2 Granted

2.06 Number of business Visitor visa applications granted in 2011-12 to 30 June 2012 by citizenship country - comparison with same period in previous year



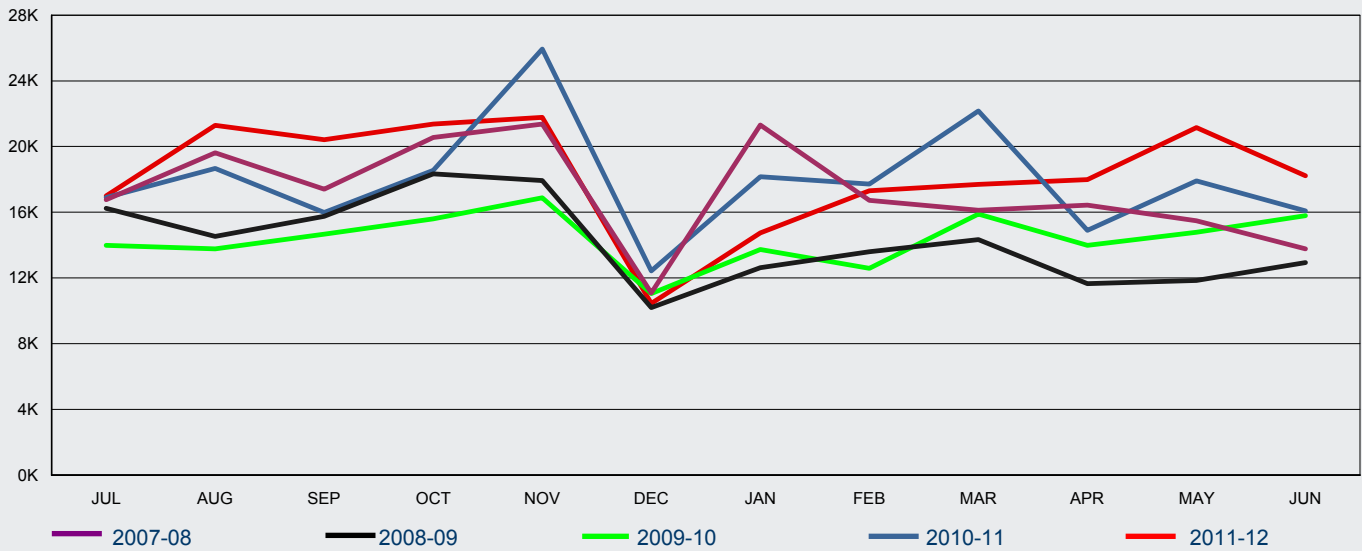
## 2 Granted

2.07 Number of tourism Visitor visa applications granted in 2011-12 to 30 June 2012 by citizenship country - comparison with same period in previous year



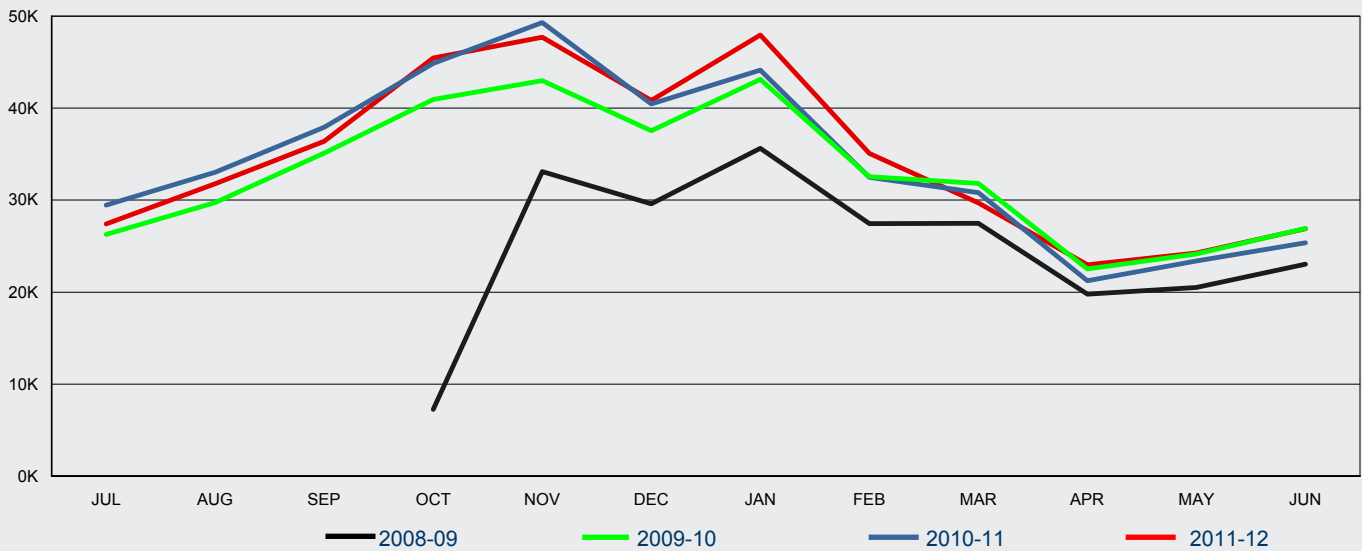
# 2 Granted

2.08 Number of subclass 456 Business (Short Stay) visa applications granted in 2011-12 to 30 June 2012 - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	16 763	19 618	17 401	20 559	21 362	11 083	21 316	16 721	16 123	16 428	15 478	13 775	<b>206 627</b>
2008-09	16 248	14 527	15 746	18 343	17 932	10 197	12 633	13 601	14 337	11 656	11 856	12 935	<b>170 011</b>
2009-10	13 980	13 778	14 660	15 600	16 888	11 059	13 725	12 595	15 884	13 988	14 782	15 783	<b>172 722</b>
2010-11	16 908	18 667	15 988	18 545	25 925	12 422	18 156	17 714	22 172	14 902	17 915	16 082	<b>215 396</b>
2011-12	17 002	21 299	20 424	21 367	21 778	10 448	14 752	17 317	17 694	17 994	21 160	18 229	<b>219 464</b>

2.09 Total number of subclass 651 eVisitor visa applications granted in 2011-12 to 30 June 2012 - comparison with previous two financial years

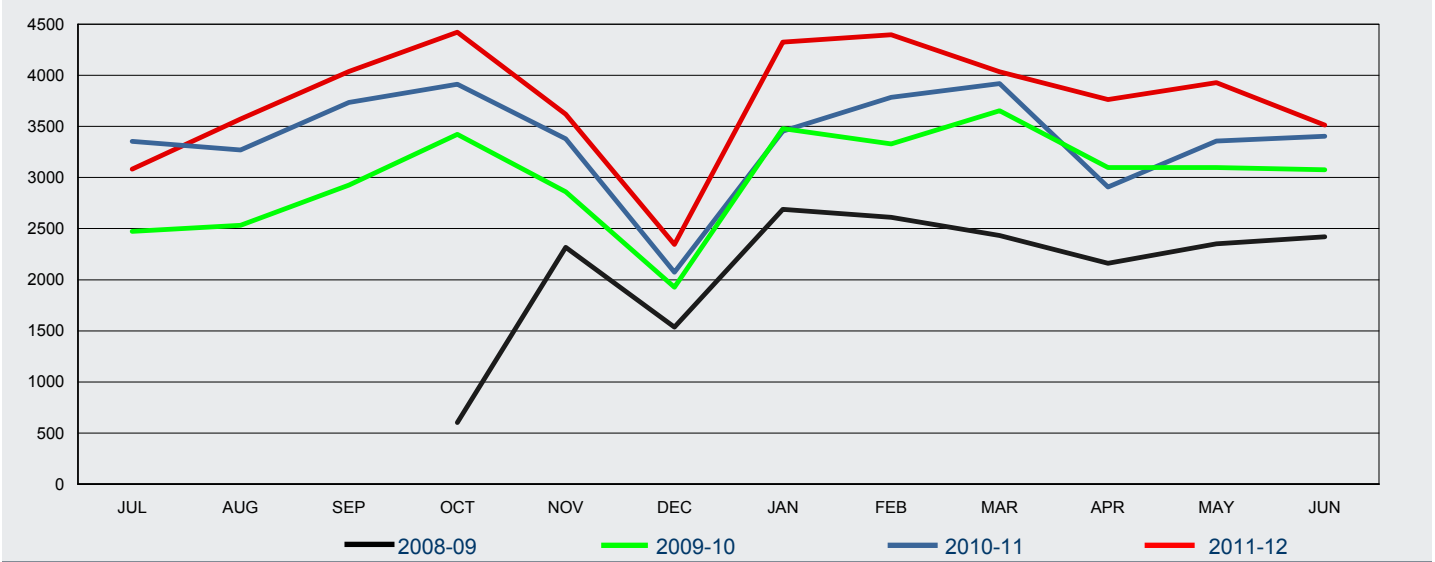


FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	0	0	0	7 253	33 094	29 588	35 629	27 459	27 472	19 785	20 513	23 046	<b>223 839</b>
2009-10	26 266	29 749	35 100	40 927	42 977	37 558	43 113	32 534	31 808	22 519	24 150	26 938	<b>393 639</b>
2010-11	29 475	33 020	37 940	44 879	49 301	40 456	44 145	32 486	30 818	21 245	23 386	25 351	<b>412 502</b>
2011-12	27 393	31 772	36 409	45 444	47 702	40 828	47 937	35 064	29 715	22 961	24 256	26 905	<b>416 386</b>



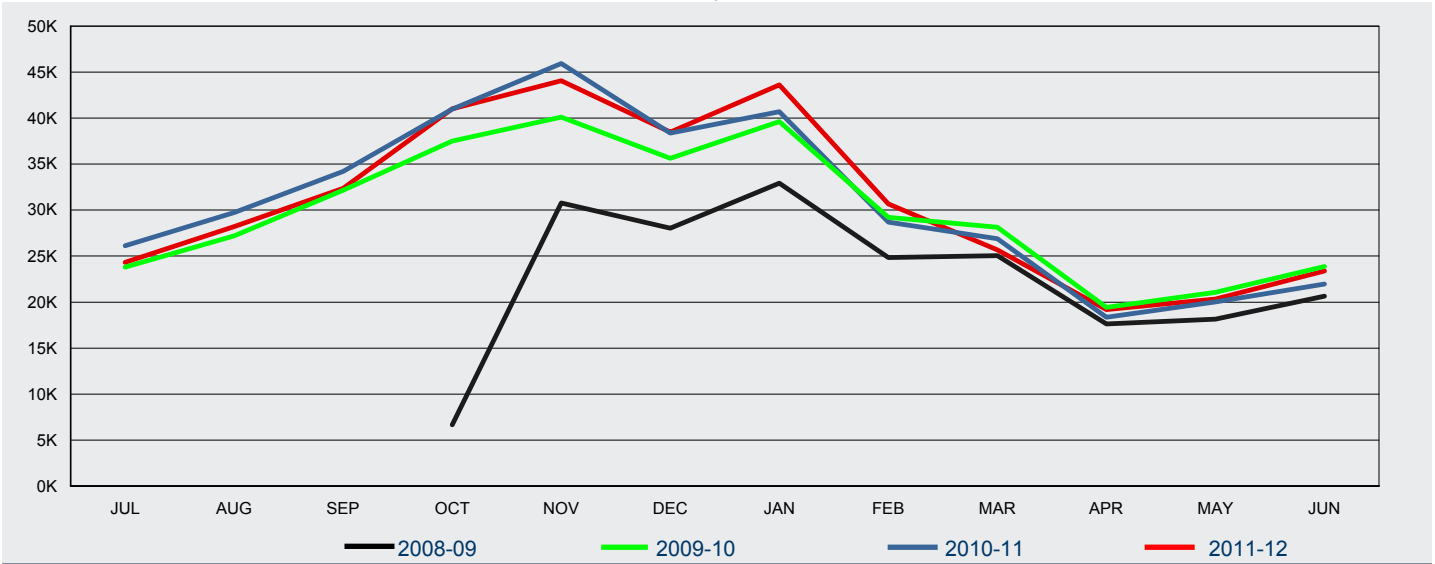
# 2 Granted

## 2.10 Number of subclass 651 eVisitor (business stream) visa applications granted in 2011-12 to 30 June 2012 - comparison with previous two financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	0	0	0	602	2 318	1 536	2 688	2 612	2 432	2 162	2 352	2 419	<b>19 121</b>
2009-10	2 473	2 533	2 927	3 422	2 860	1 926	3 478	3 330	3 654	3 097	3 098	3 077	<b>35 875</b>
2010-11	3 355	3 270	3 735	3 914	3 378	2 073	3 455	3 784	3 919	2 906	3 356	3 405	<b>40 550</b>
2011-12	3 082	3 572	4 038	4 423	3 620	2 345	4 326	4 396	4 035	3 764	3 927	3 514	<b>45 042</b>

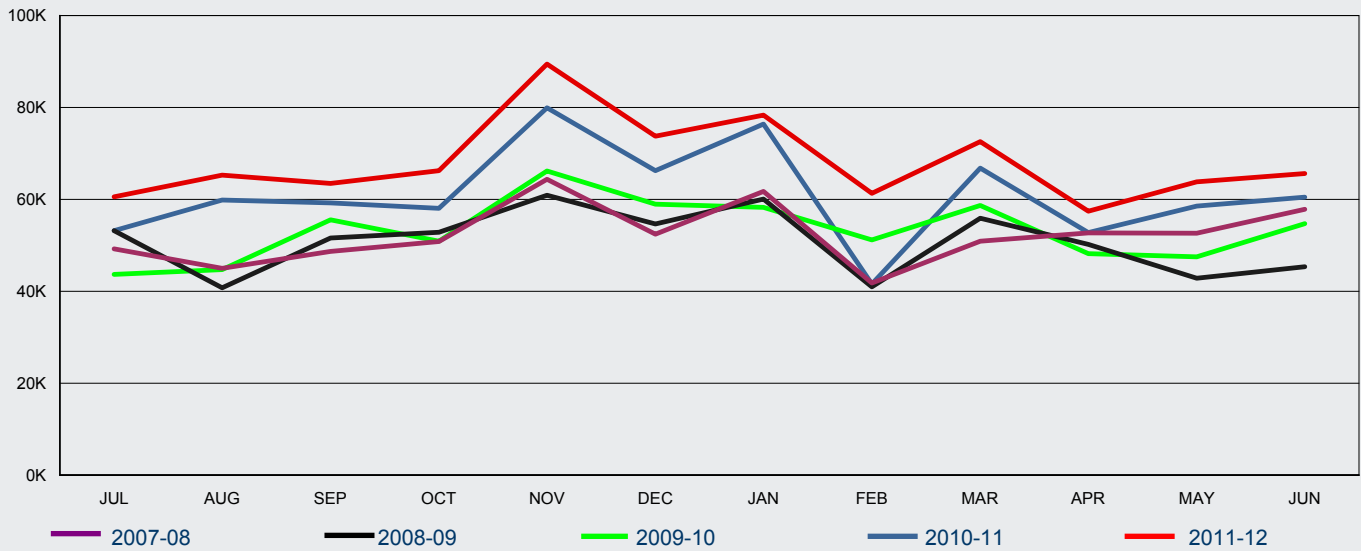
## 2.11 Number of subclass 651 eVisitor (tourism stream) visa applications granted in 2011-12 to 30 June 2012 - comparison with previous two financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	0	0	0	6 651	30 776	28 052	32 941	24 847	25 040	17 623	18 161	20 627	<b>204 718</b>
2009-10	23 793	27 216	32 173	37 505	40 117	35 632	39 635	29 204	28 154	19 422	21 052	23 861	<b>357 764</b>
2010-11	26 120	29 750	34 205	40 965	45 923	38 383	40 690	28 702	26 899	18 339	20 030	21 946	<b>371 952</b>
2011-12	24 311	28 200	32 371	41 021	44 082	38 483	43 611	30 668	25 680	19 197	20 329	23 391	<b>371 344</b>

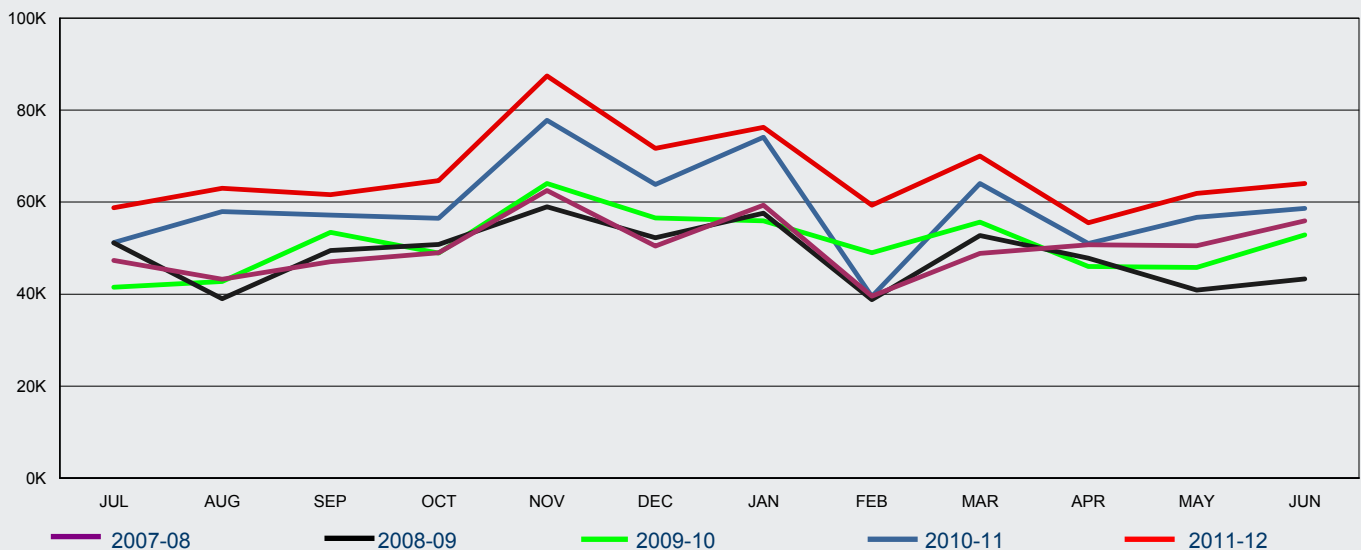
# 2 Granted

2.12 Total number of subclass 676 Tourist visa applications granted in 2011-12 to 30 June 2012 - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	49 226	44 941	48 663	50 822	64 328	52 374	61 675	41 771	50 867	52 675	52 594	57 789	<b>627 725</b>
2008-09	53 198	40 706	51 545	52 795	60 862	54 647	60 010	40 951	55 893	50 201	42 843	45 312	<b>608 963</b>
2009-10	43 630	44 719	55 545	50 841	66 144	58 955	58 252	51 167	58 682	48 158	47 499	54 666	<b>638 258</b>
2010-11	53 156	59 848	59 192	58 016	79 907	66 188	76 371	41 573	66 763	52 742	58 514	60 474	<b>732 744</b>
2011-12	60 535	65 252	63 471	66 200	89 433	73 694	78 310	61 293	72 536	57 368	63 820	65 608	<b>817 520</b>

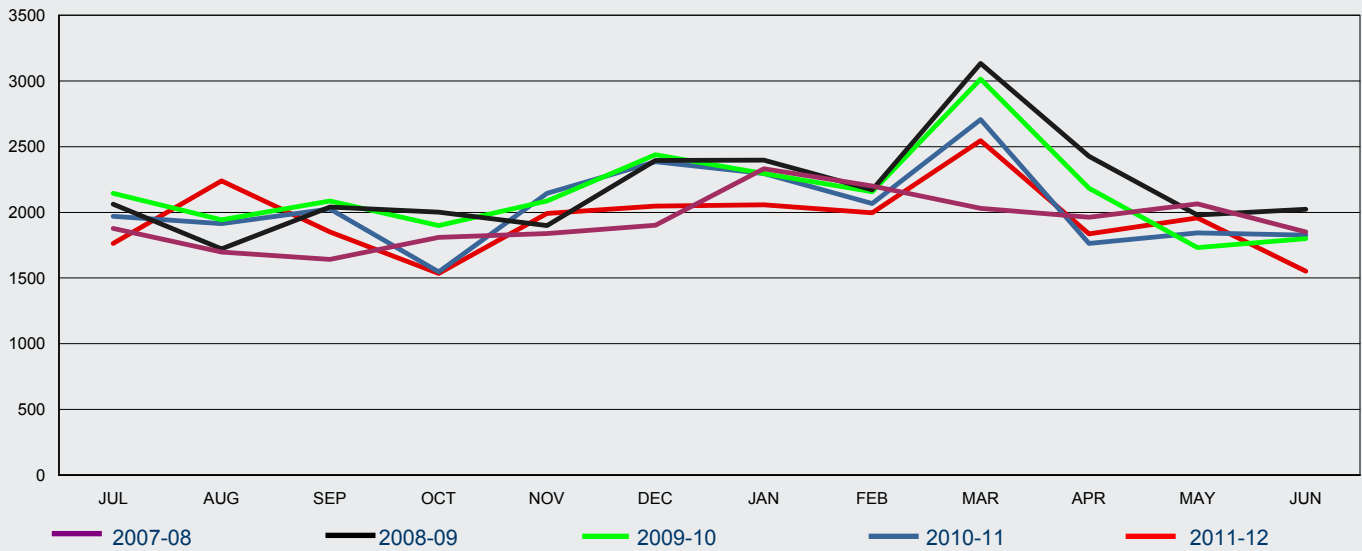
2.13 Number of subclass 676 Tourist visa applications granted in 2011-12 to 30 June 2012 where the client was OFFSHORE - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	47 349	43 242	47 022	49 012	62 488	50 471	59 342	39 570	48 837	50 713	50 530	55 939	<b>604 515</b>
2008-09	51 135	38 984	49 505	50 794	58 963	52 251	57 612	38 779	52 759	47 775	40 862	43 289	<b>582 708</b>
2009-10	41 485	42 775	53 458	48 942	64 058	56 515	55 957	49 009	55 668	45 975	45 766	52 867	<b>612 475</b>
2010-11	51 187	57 935	57 167	56 469	77 762	63 803	74 076	39 506	64 056	50 978	56 670	58 647	<b>708 256</b>
2011-12	58 771	63 011	61 620	64 665	87 442	71 646	76 253	59 296	69 989	55 531	61 863	64 055	<b>794 142</b>

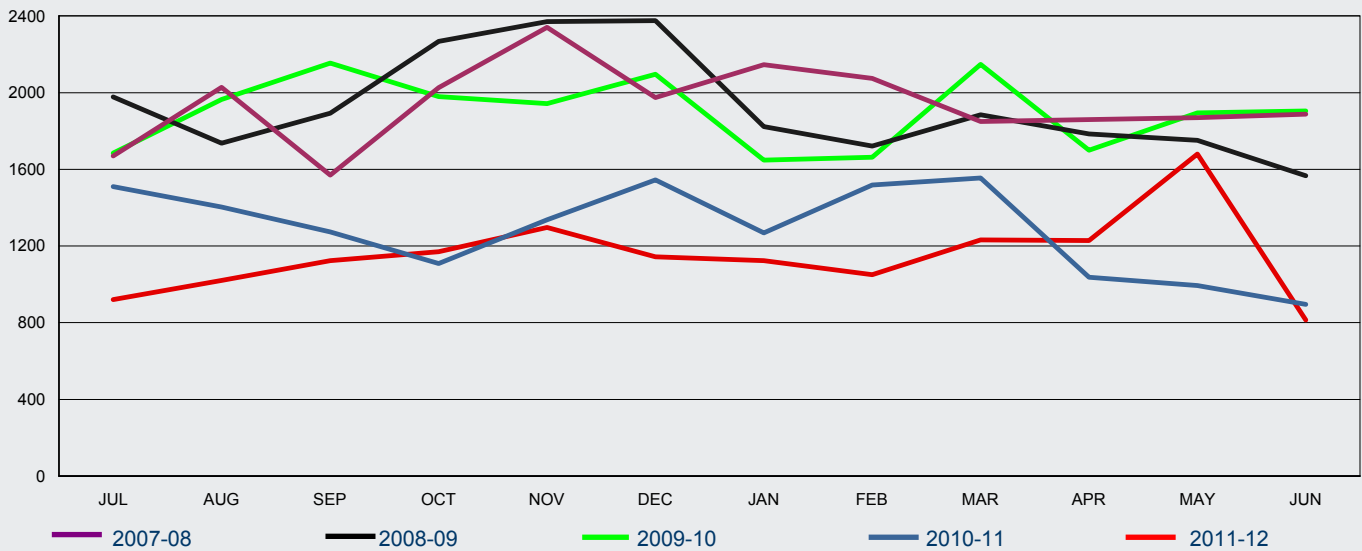
# 2 Granted

## 2.14 Number of subclass 676 Tourist visa applications granted in 2011-12 to 30 June 2012 where the client was ONSHORE - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	1 877	1 699	1 641	1 810	1 840	1 903	2 333	2 201	2 030	1 962	2 064	1 850	<b>23 210</b>
2008-09	2 063	1 722	2 040	2 001	1 899	2 396	2 398	2 172	3 134	2 426	1 981	2 023	<b>26 255</b>
2009-10	2 145	1 944	2 087	1 899	2 086	2 440	2 295	2 158	3 014	2 183	1 733	1 799	<b>25 783</b>
2010-11	1 969	1 913	2 025	1 547	2 145	2 385	2 295	2 067	2 707	1 764	1 844	1 827	<b>24 488</b>
2011-12	1 764	2 241	1 851	1 535	1 991	2 048	2 057	1 997	2 547	1 837	1 957	1 553	<b>23 378</b>

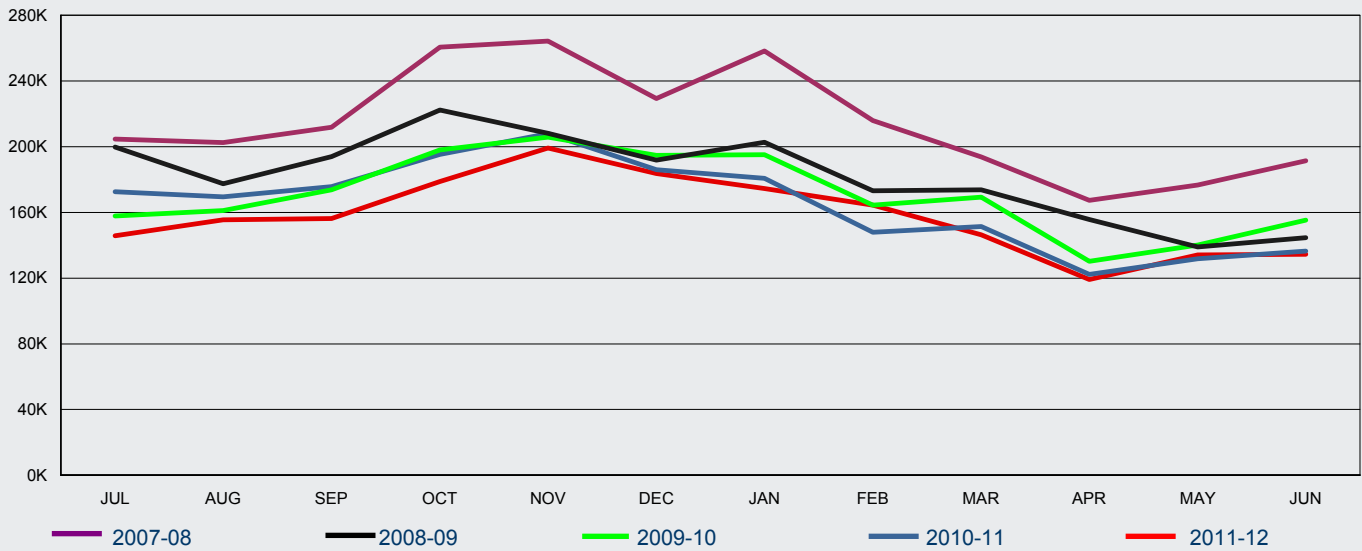
## 2.15 Number of subclass 679 Sponsored Family Visitor visa applications granted in 2011-12 to 30 June 2012 - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	1 669	2 027	1 570	2 026	2 341	1 974	2 146	2 075	1 850	1 859	1 869	1 888	<b>23 294</b>
2008-09	1 977	1 737	1 893	2 267	2 370	2 375	1 822	1 722	1 884	1 785	1 752	1 567	<b>23 151</b>
2009-10	1 684	1 965	2 154	1 979	1 943	2 096	1 648	1 663	2 148	1 699	1 895	1 904	<b>22 778</b>
2010-11	1 510	1 404	1 273	1 108	1 336	1 545	1 269	1 518	1 555	1 037	994	896	<b>15 445</b>
2011-12	920	1 020	1 124	1 170	1 297	1 144	1 123	1 050	1 231	1 229	1 680	814	<b>13 802</b>

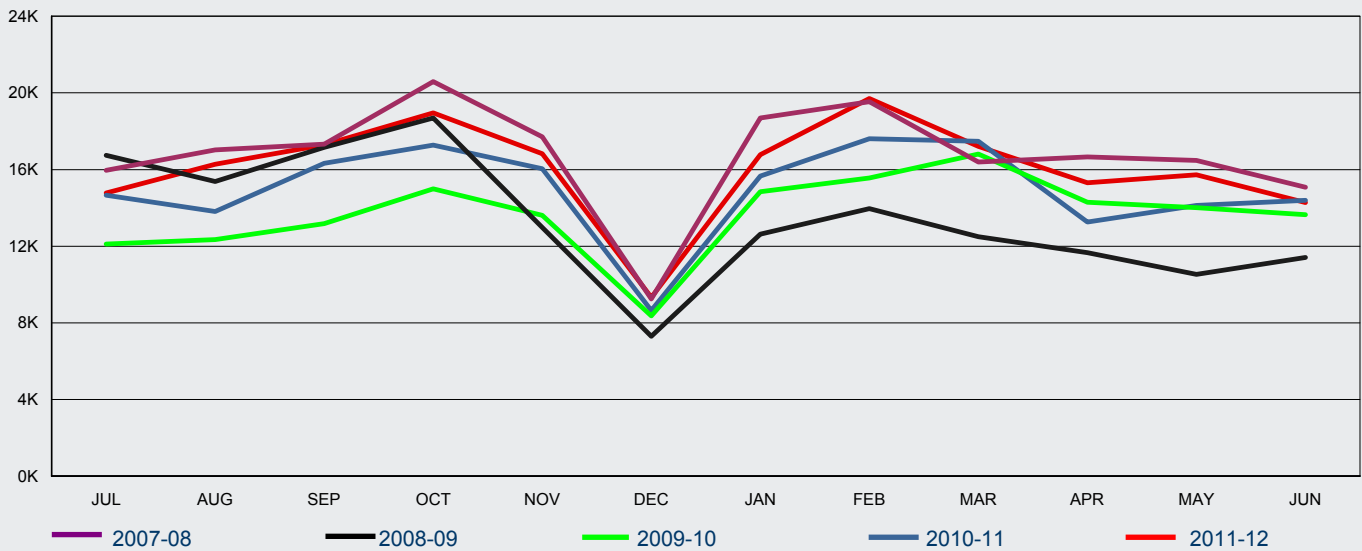
# 2 Granted

## 2.16 Number of subclass 976 Electronic Travel Authority (Visitor) visa applications granted in 2011-12 to 30 June 2012 - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	204 701	202 568	211 908	260 714	264 331	229 354	258 317	215 942	193 784	167 454	176 741	191 533	<b>2 577 347</b>
2008-09	199 826	177 500	194 000	222 337	208 227	191 781	202 637	173 226	173 845	155 797	139 049	144 554	<b>2 182 779</b>
2009-10	157 781	161 197	173 765	197 986	205 759	194 670	195 132	164 447	169 306	130 192	140 248	155 283	<b>2 045 766</b>
2010-11	172 697	169 566	175 693	195 378	207 882	186 018	180 831	147 902	151 359	122 361	131 757	136 438	<b>1 977 882</b>
2011-12	145 808	155 531	156 358	178 834	199 178	183 613	174 456	164 482	146 329	119 264	134 098	134 543	<b>1 892 494</b>

## 2.17 Number of subclass 977 Electronic Travel Authority (Business Entrant - Short Validity) visa applications granted in 2011-12 to 30 June 2012 - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	15 967	17 034	17 320	20 598	17 704	9 248	18 696	19 536	16 397	16 667	16 479	15 074	<b>200 720</b>
2008-09	16 736	15 370	17 160	18 697	12 986	7 301	12 638	13 968	12 488	11 667	10 528	11 413	<b>160 952</b>
2009-10	12 121	12 347	13 181	14 999	13 616	8 371	14 852	15 557	16 812	14 287	14 015	13 643	<b>163 801</b>
2010-11	14 666	13 817	16 322	17 270	16 049	8 644	15 656	17 615	17 470	13 266	14 136	14 389	<b>179 300</b>
2011-12	14 776	16 274	17 289	18 955	16 829	9 339	16 776	19 715	17 204	15 316	15 732	14 272	<b>192 477</b>

## 2 Granted

2.19 Number of subclass 456 Business (Short Stay) visa applications granted in 2011-12 to 30 June 2012 by citizenship country - comparison with same period in previous year

Citizenship Country	2010-11 to 30/06/11	2011-12 to 30/06/12	% Change from 2010-11	2011-12 as % of Total
China, Peoples Republic of	74 313	78 039	5.0%	35.6%
India	25 575	26 458	3.5%	12.1%
Indonesia	15 879	15 818	-0.4%	7.2%
Thailand	13 174	11 037	-16.2%	5.0%
Vietnam	7 868	8 999	14.4%	4.1%
Philippines	6 903	7 461	8.1%	3.4%
South Africa	6 068	6 647	9.5%	3.0%
Korea, South	7 238	6 320	-12.7%	2.9%
Singapore	5 581	5 228	-6.3%	2.4%
Papua New Guinea	4 155	4 424	6.5%	2.0%
Russian Federation	2 313	2 752	19.0%	1.3%
Brazil	2 990	2 615	-12.5%	1.2%
Japan	2 484	2 595	4.5%	1.2%
Pakistan	1 844	1 999	8.4%	0.9%
Fiji	2 094	1 913	-8.6%	0.9%
Other countries	36 917	37 159	0.7%	16.9%
<b>Total</b>	<b>215 396</b>	<b>219 464</b>	<b>1.9%</b>	<b>100 %</b>

## 2 Granted

### 2.20 Number of subclass 651 eVisitor visa applications granted in 2011-12 to 30 June 2012 by visa type and citizenship country - comparison with same period in previous year

Citizenship Country	2010-11 to 30/06/11	2011-12 to 30/06/12	% Change from 2010-11	2011-12 as % of Total
<b>Business</b>				
United Kingdom	15 353	16 324	6.3%	36.2%
Germany, Fed Republic of	5 761	6 366	10.5%	14.1%
France	3 306	3 440	4.1%	7.6%
Netherlands, Kingdom of The	2 549	2 587	1.5%	5.7%
Italy	1 547	1 923	24.3%	4.3%
Poland	1 082	1 611	48.9%	3.6%
Spain	1 195	1 418	18.7%	3.1%
Denmark	1 165	1 325	13.7%	2.9%
Sweden	1 211	1 309	8.1%	2.9%
Ireland, Republic of	1 058	1 190	12.5%	2.6%
Norway	751	820	9.2%	1.8%
Switzerland	706	778	10.2%	1.7%
Finland	575	767	33.4%	1.7%
Belgium	672	705	4.9%	1.6%
Romania	468	663	41.7%	1.5%
Other countries	3 151	3 816	21.1%	8.5%
<b>sub total Business</b>	<b>40 550</b>	<b>45 042</b>	<b>11.1%</b>	<b>100 %</b>
<b>Tourism</b>				
United Kingdom	175 719	165 367	-5.9%	44.5%
Germany, Fed Republic of	42 911	45 146	5.2%	12.2%
France	32 082	34 507	7.6%	9.3%
Ireland, Republic of	15 609	16 544	6.0%	4.5%
Netherlands, Kingdom of The	17 342	16 143	-6.9%	4.3%
Sweden	11 146	12 052	8.1%	3.2%
Italy	10 107	11 395	12.7%	3.1%
Spain	7 645	8 205	7.3%	2.2%
Switzerland	7 551	7 888	4.5%	2.1%
Poland	7 123	7 772	9.1%	2.1%
Denmark	6 870	6 130	-10.8%	1.7%
Norway	6 173	5 645	-8.6%	1.5%
Czech Republic	4 677	5 321	13.8%	1.4%
Finland	4 344	4 836	11.3%	1.3%
Belgium	3 384	3 530	4.3%	1.0%
Other countries	19 269	20 863	8.3%	5.6%
<b>sub total Tourism</b>	<b>371 952</b>	<b>371 344</b>	<b>-0.2%</b>	<b>100 %</b>
<b>Total</b>	<b>412 502</b>	<b>416 386</b>	<b>0.9%</b>	

## 2 Granted

2.21 Number of subclass 676 Tourist visa applications granted in 2011-12 to 30 June 2012 by client location and citizenship country - comparison with same period in previous year

Citizenship Country	2010-11 to 30/06/11	2011-12 to 30/06/12	% Change from 2010-11	2011-12 as % of Total
<b>Offshore</b>				
China, Peoples Republic of	246 138	313 552	27.4%	39.5%
India	79 026	89 046	12.7%	11.2%
Indonesia	66 982	70 741	5.6%	8.9%
Thailand	39 357	33 876	-13.9%	4.3%
Philippines	28 050	30 202	7.7%	3.8%
South Africa	29 492	29 556	0.2%	3.7%
United Kingdom	15 009	15 500	3.3%	2.0%
Brazil	13 306	15 399	15.7%	1.9%
Vietnam	12 526	15 002	19.8%	1.9%
Fiji	15 234	13 874	-8.9%	1.7%
Sri Lanka	11 727	12 522	6.8%	1.6%
Russian Federation	9 924	11 175	12.6%	1.4%
Papua New Guinea	10 382	11 036	6.3%	1.4%
Iran	6 401	7 149	11.7%	0.9%
Argentina	4 283	6 233	45.5%	0.8%
Other countries	120 419	119 279	-0.9%	15.0%
<b>sub total Offshore</b>	<b>708 256</b>	<b>794 142</b>	<b>12.1%</b>	<b>100 %</b>
<b>Onshore</b>				
India	2 646	2 812	6.3%	12.0%
China, Peoples Republic of	1 717	2 070	20.6%	8.9%
United Kingdom	2 336	2 070	-11.4%	8.9%
Korea, South	1 947	1 727	-11.3%	7.4%
United States of America	1 283	1 269	-1.1%	5.4%
Malaysia	972	1 054	8.4%	4.5%
Brazil	1 225	882	-28.0%	3.8%
Germany, Fed Republic of	1 056	785	-25.7%	3.4%
Italy	686	643	-6.3%	2.8%
Canada	590	565	-4.2%	2.4%
Greece	321	547	70.4%	2.3%
Ireland, Republic of	569	523	-8.1%	2.2%
Thailand	580	507	-12.6%	2.2%
Japan	632	478	-24.4%	2.0%
France	480	457	-4.8%	2.0%
Other countries	7 448	6 989	-6.2%	29.9%
<b>sub total Onshore</b>	<b>24 488</b>	<b>23 378</b>	<b>-4.5%</b>	<b>100 %</b>
<b>Total</b>	<b>732 744</b>	<b>817 520</b>	<b>11.6%</b>	

## 2 Granted

### 2.22 Number of subclass 679 Sponsored Family Visitor visa applications granted in 2011-12 to 30 June 2012 by citizenship country - comparison with same period in previous year

Citizenship Country	2010-11 to 30/06/11	2011-12 to 30/06/12	% Change from 2010-11	2011-12 as % of Total
China, Peoples Republic of	2 537	2 364	-6.8%	17.1%
Vietnam	3 150	1 857	-41.0%	13.5%
India	1 467	1 629	11.0%	11.8%
Philippines	1 539	1 530	-0.6%	11.1%
Bangladesh	903	1 024	13.4%	7.4%
Lebanon	731	753	3.0%	5.5%
Sri Lanka	646	663	2.6%	4.8%
Pakistan	409	484	18.3%	3.5%
Iran	554	464	-16.2%	3.4%
Cambodia	484	322	-33.5%	2.3%
Nepal	138	203	47.1%	1.5%
Burma	166	163	-1.8%	1.2%
Turkey	172	162	-5.8%	1.2%
Russian Federation	170	155	-8.8%	1.1%
Iraq	150	145	-3.3%	1.1%
Other countries	2 229	1 884	-15.5%	13.7%
<b>Total</b>	<b>15 445</b>	<b>13 802</b>	<b>-10.6%</b>	<b>100 %</b>

### 2.23 Number of subclass 976 Electronic Travel Authority (Visitor) visa applications granted in 2011-12 to 30 June 2012 by citizenship country - comparison with same period in previous year

Citizenship Country	2010-11 to 30/06/11	2011-12 to 30/06/12	% Change from 2010-11	2011-12 as % of Total
United Kingdom	339 721	302 122	-11.1%	16.0%
United States of America	307 996	301 109	-2.2%	15.9%
Japan	300 714	281 888	-6.3%	14.9%
Malaysia	177 175	177 739	0.3%	9.4%
Korea, South	162 940	154 680	-5.1%	8.2%
Singapore	122 121	120 179	-1.6%	6.4%
Canada	92 726	93 591	0.9%	4.9%
France	77 891	73 351	-5.8%	3.9%
Germany, Fed Republic of	81 018	71 215	-12.1%	3.8%
HKSAR of the PRC	68 064	71 072	4.4%	3.8%
Taiwan	55 613	60 316	8.5%	3.2%
Italy	35 824	34 223	-4.5%	1.8%
Ireland, Republic of	27 503	28 909	5.1%	1.5%
Netherlands, Kingdom of The	28 535	27 604	-3.3%	1.5%
Switzerland	23 586	22 014	-6.7%	1.2%
Other countries	76 455	72 482	-5.2%	3.8%
<b>Total</b>	<b>1 977 882</b>	<b>1 892 494</b>	<b>-4.3%</b>	<b>100 %</b>



## 2 Granted

2.24 Number of subclass 977 Electronic Travel Authority (Business Entrant - Short Validity) visa applications granted in 2011-12 to 30 June 2012 by citizenship country - comparison with same period in previous year

Citizenship Country	2010-11 to 30/06/11	2011-12 to 30/06/12	% Change from 2010-11	2011-12 as % of Total
United States of America	59 612	65 700	10.2%	34.1%
United Kingdom	21 578	22 925	6.2%	11.9%
Japan	18 810	19 660	4.5%	10.2%
Singapore	13 620	13 783	1.2%	7.2%
Malaysia	11 392	11 696	2.7%	6.1%
Canada	10 659	11 513	8.0%	6.0%
Germany, Fed Republic of	7 486	7 929	5.9%	4.1%
France	5 545	5 889	6.2%	3.1%
Korea, South	5 049	5 654	12.0%	2.9%
Netherlands, Kingdom of The	3 856	4 581	18.8%	2.4%
Italy	3 060	3 391	10.8%	1.8%
HKSAR of the PRC	3 455	3 382	-2.1%	1.8%
Taiwan	3 168	3 336	5.3%	1.7%
Sweden	1 894	2 011	6.2%	1.0%
Denmark	1 560	1 702	9.1%	0.9%
Other countries	8 556	9 325	9.0%	4.8%
<b>Total</b>	<b>179 300</b>	<b>192 477</b>	<b>7.3%</b>	<b>100 %</b>



# 3 Grant rate

For this section:

A grant rate is defined as:

$$\frac{\text{Number of grants}}{\text{Number of decisions}} \times 100$$

where the number of decisions equals the number of grants plus the number of refusals.

# 3 Grant rate

3.01 Grant rate of Visitor visa applications decided in the 3 month period between 1 April 2012 and 30 June 2012 by visa type and visa subclass - comparison with previous four periods

Visa Subclass	01/04/11 to 30/06/11	01/07/11 to 30/09/11	01/10/11 to 31/12/11	01/01/12 to 31/03/12	01/04/12 to 30/06/12
<b>Business</b>					
456 Business (Short Stay)	94.5%	95.8%	95.9%	96.1%	96.1%
459 Sponsored Business Visitor (Short Stay)	100.0%	100.0%	85.2%	97.0%	100.0%
488 Superyacht Crew	100.0%	100.0%	100.0%	96.1%	100.0%
651 eVisitor	98.6%	98.9%	98.8%	98.9%	99.2%
956 Electronic Travel Authority (Business Entrant - Long Validity)	100.0%	100.0%	100.0%	100.0%	100.0%
977 Electronic Travel Authority (Business Entrant - Short Validity)	100.0%	100.0%	100.0%	100.0%	100.0%
<b>All Business</b>	<b>97.2%</b>	<b>97.8%</b>	<b>97.9%</b>	<b>98.2%</b>	<b>98.0%</b>
<b>Tourism</b>					
651 eVisitor	98.8%	99.1%	99.3%	99.2%	99.1%
676 Tourist	91.3%	91.8%	92.2%	91.8%	90.7%
679 Sponsored Family Visitor	54.7%	50.0%	52.1%	55.2%	62.0%
976 Electronic Travel Authority (Visitor)	100.0%	100.0%	100.0%	100.0%	100.0%
<b>All Tourism</b>	<b>97.0%</b>	<b>97.3%</b>	<b>97.5%</b>	<b>97.3%</b>	<b>96.7%</b>
<b>All</b>	<b>97.0%</b>	<b>97.3%</b>	<b>97.5%</b>	<b>97.4%</b>	<b>96.9%</b>

# 3 Grant rate

3.02 Grant rate for subclass 456 Business (Short Stay) visa applications decided in the 3 month period between 1 April 2012 and 30 June 2012 by citizenship country - comparison with previous four periods

Citizenship Country	01/04/11 to 30/06/11	01/07/11 to 30/09/11	01/10/11 to 31/12/11	01/01/12 to 31/03/12	01/04/12 to 30/06/12
China, Peoples Republic of	95.7%	95.6%	97.1%	96.7%	97.7%
India	97.1%	96.8%	95.1%	97.1%	95.8%
Indonesia	94.2%	96.5%	97.0%	96.2%	95.7%
Thailand	92.7%	97.9%	97.1%	98.5%	98.8%
Vietnam	94.7%	96.2%	95.4%	97.0%	97.1%
Philippines	98.0%	96.9%	97.0%	97.1%	97.7%
Korea, South	95.3%	99.7%	99.8%	97.3%	99.8%
Singapore	94.2%	97.7%	97.2%	98.3%	98.0%
South Africa	98.3%	98.3%	99.1%	99.4%	99.1%
Papua New Guinea	95.3%	96.9%	96.6%	97.2%	97.4%
Brazil	99.9%	100.0%	99.9%	99.8%	99.9%
Russian Federation	98.3%	99.5%	98.7%	98.8%	99.5%
Japan	98.8%	99.3%	99.3%	99.1%	99.2%
Malaysia	89.1%	95.2%	96.3%	95.4%	93.6%
Israel	97.4%	97.7%	97.2%	97.6%	99.5%
Other countries	89.6%	92.6%	90.8%	91.4%	89.9%
<b>All 456 Business (Short Stay)</b>	<b>94.5%</b>	<b>95.8%</b>	<b>95.9%</b>	<b>96.1%</b>	<b>96.1%</b>

# 3 Grant rate

3.03 Grant rate for subclass 676 Tourist visa applications decided in the 3 month period between 1 April 2012 and 30 June 2012 by client location and citizenship country - comparison with previous four periods

Citizenship Country	01/04/11 to 30/06/11	01/07/11 to 30/09/11	01/10/11 to 31/12/11	01/01/12 to 31/03/12	01/04/12 to 30/06/12
<b>Offshore</b>					
China, Peoples Republic of	95.5%	94.9%	95.6%	95.9%	95.6%
India	84.0%	86.5%	90.8%	88.6%	86.8%
Indonesia	95.7%	96.2%	94.8%	92.6%	94.6%
Thailand	93.1%	91.6%	88.6%	92.4%	91.4%
Philippines	93.3%	91.9%	89.5%	86.4%	78.8%
South Africa	97.8%	98.2%	98.9%	98.4%	98.1%
Vietnam	80.6%	83.6%	78.4%	85.4%	87.9%
Brazil	98.7%	98.2%	98.9%	98.7%	97.8%
United Kingdom	95.2%	97.4%	96.7%	96.3%	94.7%
Papua New Guinea	83.7%	83.7%	89.5%	87.6%	93.8%
Sri Lanka	84.6%	83.6%	81.5%	87.9%	86.0%
Fiji	84.0%	85.9%	83.4%	78.6%	75.2%
Saudi Arabia	98.5%	97.3%	97.8%	98.0%	98.4%
Argentina	95.9%	98.0%	97.0%	96.6%	98.3%
Russian Federation	96.3%	94.4%	96.1%	94.7%	94.7%
Other countries	85.0%	85.1%	85.8%	82.4%	81.6%
<b>All Offshore</b>	<b>91.1%</b>	<b>91.6%</b>	<b>92.1%</b>	<b>91.7%</b>	<b>90.6%</b>
<b>Onshore</b>					
India	97.2%	95.8%	98.9%	97.3%	97.8%
United Kingdom	95.9%	96.9%	96.8%	97.2%	93.3%
Korea, South	96.2%	94.4%	94.6%	93.1%	91.8%
China, Peoples Republic of	98.1%	98.4%	96.6%	99.2%	98.0%
United States of America	96.2%	98.2%	95.9%	97.8%	95.7%
Malaysia	93.6%	94.5%	89.6%	93.4%	91.6%
Brazil	99.3%	99.0%	98.9%	99.5%	98.2%
Germany, Fed Republic of	100.0%	98.3%	98.3%	95.0%	98.8%
Italy	96.3%	96.7%	96.5%	98.4%	97.4%
Greece	96.3%	98.6%	97.6%	99.1%	92.4%
Ireland, Republic of	97.2%	95.2%	92.0%	97.7%	95.5%
Canada	99.2%	90.5%	98.8%	94.8%	95.3%
France	96.7%	97.0%	93.1%	98.7%	97.4%
Spain	96.8%	96.8%	98.7%	99.1%	100.0%
Thailand	98.2%	97.5%	96.3%	95.6%	96.8%
Other countries	95.6%	97.1%	96.3%	96.6%	95.3%
<b>All Onshore</b>	<b>96.6%</b>	<b>96.7%</b>	<b>96.4%</b>	<b>96.9%</b>	<b>95.6%</b>
<b>All 676 Tourist</b>	<b>91.3%</b>	<b>91.8%</b>	<b>92.2%</b>	<b>91.8%</b>	<b>90.7%</b>

# 3 Grant rate

3.04 Grant rate for subclass 651 eVisitor business visa applications decided in the 3 month period between 1 April 2012 and 30 June 2012 by visa type and citizenship country - comparison with previous four periods

Citizenship Country	01/04/11 to 30/06/11	01/07/11 to 30/09/11	01/10/11 to 31/12/11	01/01/12 to 31/03/12	01/04/12 to 30/06/12
Austria	100.0%	100.0%	100.0%	98.5%	99.2%
Belgium	98.9%	99.4%	99.3%	98.3%	100.0%
Bulgaria	93.9%	97.4%	94.1%	95.1%	93.4%
Cyprus	100.0%	100.0%	100.0%	100.0%	100.0%
Czech Republic	99.3%	98.6%	99.3%	99.4%	99.4%
Denmark	99.2%	99.2%	99.5%	99.7%	100.0%
Estonia	92.9%	97.3%	100.0%	100.0%	94.7%
Finland	100.0%	98.7%	100.0%	100.0%	100.0%
France	97.9%	98.4%	98.0%	98.9%	99.2%
Germany, Fed Republic of	99.3%	99.1%	99.3%	99.7%	99.7%
Greece	100.0%	100.0%	100.0%	100.0%	100.0%
Hungary	98.8%	100.0%	100.0%	98.1%	98.0%
Iceland	100.0%	100.0%	100.0%	100.0%	100.0%
Ireland, Republic of	98.5%	97.7%	96.1%	99.7%	98.5%
Italy	99.5%	99.5%	100.0%	99.6%	99.6%
Latvia	71.4%	85.7%	86.5%	100.0%	100.0%
Liechtenstein	0.0%	0.0%	100.0%	100.0%	100.0%
Lithuania	97.4%	97.7%	96.1%	100.0%	98.1%
Luxembourg	100.0%	100.0%	100.0%	100.0%	100.0%
Malta	100.0%	100.0%	100.0%	100.0%	92.9%
Monaco	100.0%	100.0%	0.0%	100.0%	100.0%
Netherlands, Kingdom of The	98.6%	99.7%	99.2%	99.0%	98.7%
Norway	100.0%	97.7%	98.9%	98.6%	99.4%
Poland	99.7%	99.7%	100.0%	99.0%	100.0%
Portugal	97.7%	100.0%	100.0%	99.1%	100.0%
Romania	91.0%	94.3%	93.2%	90.6%	96.8%
Slovakia	100.0%	96.3%	95.8%	100.0%	96.9%
Slovenia	100.0%	100.0%	100.0%	100.0%	100.0%
Spain	99.3%	99.7%	98.6%	99.4%	99.2%
Sweden	98.6%	100.0%	99.1%	99.5%	99.7%
Switzerland	96.1%	98.2%	99.4%	97.8%	99.4%
United Kingdom	98.6%	98.9%	98.8%	98.8%	99.1%
Vatican City State Holy See	0.0%	0.0%	0.0%	0.0%	100.0%
Unknown	100.0%	0.0%	0.0%	0.0%	25.0%
<b>All Business</b>	<b>98.6%</b>	<b>98.9%</b>	<b>98.8%</b>	<b>98.9%</b>	<b>99.2%</b>

# 3 Grant rate

3.05 Grant rate for subclass 651 eVisitor tourism visa applications decided in the 3 month period between 1 April 2012 and 30 June 2012 by visa type and citizenship country - comparison with previous four periods

Citizenship Country	01/04/11 to 30/06/11	01/07/11 to 30/09/11	01/10/11 to 31/12/11	01/01/12 to 31/03/12	01/04/12 to 30/06/12
Andorra	100.0%	100.0%	100.0%	100.0%	100.0%
Austria	98.9%	99.9%	99.7%	99.9%	99.7%
Belgium	99.3%	99.2%	99.4%	99.2%	99.7%
Bulgaria	67.0%	75.5%	79.3%	75.5%	80.5%
Cyprus	98.8%	98.8%	99.5%	98.8%	98.8%
Czech Republic	98.8%	99.4%	99.4%	99.5%	98.8%
Denmark	99.3%	99.3%	99.7%	99.5%	99.6%
Estonia	96.8%	98.5%	98.6%	98.4%	96.1%
Finland	99.2%	99.7%	99.8%	99.8%	99.5%
France	99.4%	99.1%	99.1%	99.2%	99.4%
Germany, Fed Republic of	99.3%	99.6%	99.7%	99.6%	99.7%
Greece	98.8%	99.6%	99.7%	98.1%	97.5%
Hungary	98.2%	97.8%	99.1%	97.4%	96.2%
Iceland	100.0%	98.5%	98.8%	100.0%	100.0%
Ireland, Republic of	99.0%	99.2%	98.9%	99.2%	98.9%
Italy	99.4%	99.2%	99.7%	99.2%	99.5%
Latvia	84.7%	92.1%	89.6%	93.9%	93.8%
Liechtenstein	100.0%	100.0%	100.0%	100.0%	100.0%
Lithuania	93.9%	98.3%	97.9%	97.0%	96.2%
Luxembourg	100.0%	100.0%	100.0%	100.0%	100.0%
Malta	100.0%	98.8%	100.0%	100.0%	96.2%
Monaco	0.0%	100.0%	100.0%	0.0%	0.0%
Netherlands, Kingdom of The	99.4%	99.4%	99.6%	99.7%	99.6%
Norway	99.5%	99.4%	99.9%	99.5%	99.8%
Poland	98.8%	99.3%	99.3%	99.3%	99.6%
Portugal	98.2%	99.3%	98.9%	99.0%	98.8%
Romania	66.1%	72.7%	77.2%	71.0%	72.3%
Slovakia	95.1%	96.4%	97.5%	97.9%	96.4%
Slovenia	100.0%	99.7%	99.8%	99.8%	100.0%
Spain	99.4%	99.2%	99.5%	99.4%	99.7%
Sweden	99.2%	99.7%	99.6%	99.2%	99.4%
Switzerland	99.6%	99.9%	99.7%	99.9%	99.5%
United Kingdom	99.2%	99.5%	99.6%	99.6%	99.5%
Vatican City State Holy See	100.0%	100.0%	100.0%	100.0%	100.0%
Unknown	16.7%	0.0%	0.0%	12.5%	27.3%
<b>All Tourism</b>	<b>98.8%</b>	<b>99.1%</b>	<b>99.3%</b>	<b>99.2%</b>	<b>99.1%</b>



# 4 Auto grant rate for eLodged applications

For this section:

An auto grant rate is defined as:

$$\frac{\text{Number of auto granted}}{\text{Number of grants for elodged applications}} \times 100$$

An auto grant rate of 0.0% indicates that no applications were received during the reporting period, or that any applications lodged were not auto granted.

# 4 Auto grant rate for eLodged applications

4.01 Auto grant rate for eLodged subclass 676 Tourist visa applications granted in the 3 month period between 1 April 2012 and 30 June 2012 by client location and citizenship country - comparison with previous four periods

Citizenship Country	01/04/11 to 30/06/11	01/07/11 to 30/09/11	01/10/11 to 31/12/11	01/01/12 to 31/03/12	01/04/12 to 30/06/12
<b>Offshore</b>					
United Kingdom	44.8%	69.2%	69.8%	70.3%	63.7%
Argentina	0.0%	100.0%	100.0%	63.6%	61.4%
Brazil	0.0%	100.0%	0.0%	52.7%	45.4%
Saudi Arabia	42.9%	49.0%	55.0%	51.8%	42.8%
Germany, Fed Republic of	44.6%	75.5%	79.4%	77.5%	74.3%
India	61.9%	83.1%	76.9%	73.3%	70.6%
Chile	0.0%	71.0%	38.2%	49.4%	49.9%
Kuwait	49.1%	64.5%	70.8%	74.3%	58.6%
Switzerland	54.9%	85.0%	84.1%	86.0%	81.7%
France	40.8%	66.7%	67.0%	72.7%	66.1%
United Arab Emirates	30.8%	40.2%	50.5%	40.5%	29.0%
Netherlands, Kingdom of The	50.0%	77.0%	80.3%	80.5%	76.5%
Ireland, Republic of	40.0%	67.6%	68.4%	73.5%	68.1%
Italy	46.3%	77.0%	77.4%	80.4%	77.4%
United States of America	46.5%	50.4%	51.9%	46.6%	49.3%
Other countries	35.5%	54.0%	49.9%	52.9%	46.0%
<b>All Offshore</b>	<b>42.1%</b>	<b>64.7%</b>	<b>62.6%</b>	<b>63.0%</b>	<b>54.8%</b>
<b>Onshore</b>					
United Kingdom	42.4%	40.8%	51.3%	54.1%	57.6%
India	13.4%	12.1%	30.7%	15.8%	31.7%
Greece	59.1%	60.9%	68.6%	77.9%	67.6%
Italy	52.7%	48.3%	50.0%	66.4%	61.6%
United States of America	41.1%	43.7%	42.2%	42.4%	33.1%
Malaysia	10.0%	8.1%	18.6%	13.2%	23.3%
Ireland, Republic of	40.7%	54.1%	54.5%	44.7%	50.7%
Korea, South	10.9%	14.2%	13.3%	15.4%	16.4%
France	40.5%	45.5%	43.1%	34.7%	51.9%
China, Peoples Republic of	7.8%	10.8%	20.3%	17.4%	36.5%
Canada	37.7%	57.6%	42.2%	46.4%	37.7%
Germany, Fed Republic of	27.8%	54.5%	58.5%	67.2%	45.1%
HKSAR of the PRC	14.3%	4.2%	23.5%	20.0%	34.8%
Netherlands, Kingdom of The	58.3%	37.5%	68.4%	50.0%	47.1%
Switzerland	60.0%	42.9%	55.6%	77.8%	46.7%
Other countries	18.0%	12.4%	14.4%	12.0%	13.1%
<b>All Onshore</b>	<b>27.6%</b>	<b>24.7%</b>	<b>32.7%</b>	<b>34.7%</b>	<b>31.8%</b>
<b>All 676 Tourist</b>	<b>40.6%</b>	<b>61.3%</b>	<b>59.8%</b>	<b>59.3%</b>	<b>52.7%</b>

# 4 Auto grant rate for eLodged applications

4.02 Auto grant rate for eLodged subclass 651 eVisitor business visa applications granted in the 3 month period between 1 April 2012 and 30 June 2012 by visa type and citizenship country - comparison with previous four periods

Citizenship Country	01/04/11 to 30/06/11	01/07/11 to 30/09/11	01/10/11 to 31/12/11	01/01/12 to 31/03/12	01/04/12 to 30/06/12
Austria	89.0%	89.1%	92.8%	94.7%	93.3%
Belgium	80.2%	79.3%	72.4%	80.9%	84.6%
Bulgaria	3.9%	6.7%	7.1%	4.3%	12.4%
Cyprus	92.7%	90.5%	86.7%	94.1%	89.7%
Czech Republic	50.7%	46.2%	45.0%	51.3%	44.7%
Denmark	88.2%	91.2%	87.7%	89.2%	92.2%
Estonia	80.8%	77.8%	76.9%	88.9%	97.2%
Finland	84.3%	93.2%	92.7%	94.0%	95.6%
France	80.0%	82.6%	79.2%	83.9%	83.7%
Germany, Fed Republic of	86.6%	88.4%	88.4%	88.7%	91.1%
Greece	82.4%	91.2%	90.9%	95.8%	98.8%
Hungary	82.7%	84.7%	71.1%	75.2%	89.7%
Iceland	71.4%	80.0%	100.0%	100.0%	87.5%
Ireland, Republic of	70.8%	77.6%	76.9%	77.6%	81.6%
Italy	88.4%	93.7%	93.3%	95.5%	91.8%
Latvia	48.0%	55.6%	56.3%	47.8%	44.4%
Liechtenstein	0.0%	0.0%	100.0%	100.0%	0.0%
Lithuania	63.2%	73.8%	69.4%	66.7%	86.8%
Luxembourg	100.0%	100.0%	80.0%	75.0%	100.0%
Malta	75.0%	80.0%	100.0%	75.0%	92.3%
Monaco	100.0%	100.0%	0.0%	0.0%	25.0%
Netherlands, Kingdom of The	84.1%	85.9%	79.4%	88.4%	85.6%
Norway	84.8%	90.8%	81.9%	89.0%	83.1%
Poland	49.4%	68.7%	71.8%	72.5%	67.9%
Portugal	71.8%	87.1%	84.3%	88.7%	92.9%
Romania	7.7%	6.7%	5.6%	8.7%	5.4%
Slovakia	60.6%	67.3%	67.6%	61.2%	59.7%
Slovenia	84.4%	92.6%	90.2%	97.9%	94.3%
Spain	88.0%	90.0%	82.7%	87.3%	91.6%
Sweden	82.0%	91.3%	86.9%	92.4%	89.0%
Switzerland	78.2%	87.9%	89.4%	85.3%	87.2%
United Kingdom	79.1%	85.4%	83.7%	85.5%	85.2%
Vatican City State Holy See	0.0%	0.0%	0.0%	0.0%	100.0%
Unknown	0.0%	0.0%	0.0%	0.0%	100.0%
<b>All Business</b>	<b>78.7%</b>	<b>83.3%</b>	<b>80.9%</b>	<b>83.9%</b>	<b>84.3%</b>

# 4 Auto grant rate for eLodged applications

4.03 Auto grant rate for eLodged subclass 651 eVisitor tourism visa applications granted in the 3 month period between 1 April 2012 and 30 June 2012 by visa type and citizenship country - comparison with previous four periods

Citizenship Country	01/04/11 to 30/06/11	01/07/11 to 30/09/11	01/10/11 to 31/12/11	01/01/12 to 31/03/12	01/04/12 to 30/06/12
Andorra	75.0%	100.0%	100.0%	100.0%	100.0%
Austria	90.0%	93.4%	93.0%	94.3%	94.1%
Belgium	84.2%	89.6%	85.0%	84.3%	86.5%
Bulgaria	19.5%	24.8%	16.4%	20.8%	21.1%
Cyprus	84.6%	89.1%	89.1%	90.5%	92.9%
Czech Republic	58.7%	61.9%	57.8%	61.3%	56.3%
Denmark	90.5%	93.3%	93.0%	92.8%	91.8%
Estonia	88.4%	91.1%	91.8%	90.7%	89.3%
Finland	92.3%	96.6%	95.8%	95.8%	95.5%
France	82.6%	85.5%	82.1%	84.8%	85.7%
Germany, Fed Republic of	89.8%	91.6%	91.1%	92.1%	92.8%
Greece	89.0%	95.5%	96.2%	96.2%	93.2%
Hungary	77.6%	82.9%	76.7%	81.9%	82.5%
Iceland	85.7%	97.0%	98.8%	97.7%	97.1%
Ireland, Republic of	80.8%	84.3%	82.1%	85.1%	85.9%
Italy	92.0%	95.1%	94.2%	93.9%	94.7%
Latvia	68.0%	68.9%	66.4%	67.1%	63.3%
Liechtenstein	66.7%	85.7%	100.0%	77.8%	100.0%
Lithuania	80.5%	79.8%	83.2%	80.8%	82.8%
Luxembourg	85.7%	93.9%	90.0%	90.9%	92.9%
Malta	94.3%	89.3%	92.3%	94.4%	84.0%
Monaco	0.0%	0.0%	72.7%	0.0%	0.0%
Netherlands, Kingdom of The	87.1%	90.7%	90.3%	91.3%	91.1%
Norway	90.9%	92.5%	92.1%	92.8%	92.5%
Poland	69.0%	72.0%	70.2%	66.2%	69.5%
Portugal	82.5%	85.6%	87.2%	87.0%	89.9%
Romania	25.8%	30.5%	21.9%	23.0%	24.4%
Slovakia	57.8%	67.4%	69.4%	64.6%	62.0%
Slovenia	89.0%	97.1%	94.6%	94.7%	97.1%
Spain	93.2%	94.0%	92.3%	93.7%	93.9%
Sweden	86.7%	92.0%	90.3%	91.1%	88.5%
Switzerland	85.5%	90.9%	90.1%	90.3%	91.7%
United Kingdom	87.4%	91.1%	89.6%	90.7%	90.8%
Vatican City State Holy See	100.0%	66.7%	100.0%	0.0%	100.0%
Unknown	100.0%	0.0%	0.0%	0.0%	66.7%
<b>All Tourism</b>	<b>85.7%</b>	<b>89.1%</b>	<b>87.7%</b>	<b>88.7%</b>	<b>88.8%</b>

# 5 Processing times

This section contains information on 25, 50 and 75 percentile processing times for visitor visa applications.

In general terms:

- 25 percentile** means that 25 per cent of applications granted during the period were processed within the number of days shown in the tables. Conversely, 75 per cent took longer than the number of days shown. This measure gives an indication of how long it is taking to process the more straight-forward visitor visa applications.
- 50 percentile** more commonly known as the median, it means that 50 per cent of applications granted during the period were processed within the number of days shown in the tables. Conversely, 50 per cent took longer than the number of days shown. This measure gives an indication of how long it is taking to process the typical visitor visa applications.
- 75 percentile** means that 75 per cent of applications granted during the period were processed within the number of days shown in the tables. Conversely, 25 per cent took longer than the number of days shown. This measure gives an indication of how long it is taking to process the more complex visitor visa applications.

# 5 Processing times

5.01 Processing time (in calendar days) for subclass 456 Business (Short Stay) visa applications granted in the 3 month period between 1 April 2012 and 30 June 2012 by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/04/11 to 30/06/11	1/07/11 to 30/09/11	1/10/11 to 31/12/11	1/01/12 to 31/03/12	1/04/12 to 30/06/12
China, Peoples Republic of	25th percentile	1	1	2	1	1
	50th percentile (Median)	3	3	3	3	4
	75th percentile	6	5	6	5	6
India	25th percentile	1	1	1	1	0
	50th percentile (Median)	2	3	2	1	1
	75th percentile	5	7	5	4	3
Indonesia	25th percentile	0	1	1	1	1
	50th percentile (Median)	1	1	1	2	2
	75th percentile	3	3	4	4	4
Thailand	25th percentile	1	1	1	1	0
	50th percentile (Median)	2	1	1	1	1
	75th percentile	4	3	3	3	3
Vietnam	25th percentile	1	2	1	0	0
	50th percentile (Median)	3	5	3	0	2
	75th percentile	5	8	7	5	4
Philippines	25th percentile	1	1	1	1	1
	50th percentile (Median)	2	4	2	3	2
	75th percentile	5	6	4	7	5
Korea, South	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	0	1
	75th percentile	2	1	1	1	2
Singapore	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	1	1
	75th percentile	1	0	1	1	4
South Africa	25th percentile	1	1	1	1	1
	50th percentile (Median)	1	1	1	1	1
	75th percentile	3	3	4	3	3
Papua New Guinea	25th percentile	1	1	1	2	1
	50th percentile (Median)	2	3	2	3	4
	75th percentile	5	5	4	5	6
Other countries	25th percentile	0	0	0	0	0
	50th percentile (Median)	1	2	3	2	2
	75th percentile	6	7	8	9	7
<b>All 456 Business (Short Stay)</b>	<b>25th percentile</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>
	<b>50th percentile (Median)</b>	<b>2</b>	<b>2</b>	<b>3</b>	<b>2</b>	<b>2</b>
	<b>75th percentile</b>	<b>5</b>	<b>5</b>	<b>5</b>	<b>5</b>	<b>5</b>

# 5 Processing times

5.02 Processing time (in calendar days) for subclass 676 Tourist visa applications granted in the 3 month period between 1 April 2012 and 30 June 2012 by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/04/11 to 30/06/11	1/07/11 to 30/09/11	1/10/11 to 31/12/11	1/01/12 to 31/03/12	1/04/12 to 30/06/12
China, Peoples Republic of	25th percentile	2	2	2	2	2
	50th percentile (Median)	4	5	5	3	5
	75th percentile	8	7	7	6	7
India	25th percentile	3	4	3	2	3
	50th percentile (Median)	6	11	7	7	7
	75th percentile	12	16	13	14	13
Indonesia	25th percentile	2	3	3	1	4
	50th percentile (Median)	4	4	5	3	6
	75th percentile	6	6	6	6	8
Thailand	25th percentile	1	2	2	2	3
	50th percentile (Median)	3	4	4	5	6
	75th percentile	5	6	6	7	8
Philippines	25th percentile	4	5	5	8	7
	50th percentile (Median)	6	8	9	12	14
	75th percentile	9	11	14	15	18
South Africa	25th percentile	2	4	10	1	1
	50th percentile (Median)	4	6	15	2	3
	75th percentile	7	8	17	4	5
Vietnam	25th percentile	6	10	10	6	7
	50th percentile (Median)	9	14	14	12	13
	75th percentile	15	20	20	18	17
Brazil	25th percentile	1	1	1	0	0
	50th percentile (Median)	2	5	4	3	1
	75th percentile	5	7	7	7	5
United Kingdom	25th percentile	0	0	0	0	0
	50th percentile (Median)	3	0	0	0	0
	75th percentile	5	4	4	4	3
Papua New Guinea	25th percentile	3	2	2	3	3
	50th percentile (Median)	5	5	4	5	5
	75th percentile	7	7	6	7	7
Other countries	25th percentile	0	0	1	0	0
	50th percentile (Median)	4	4	5	5	3
	75th percentile	11	12	14	14	13
<b>All 676 Tourist</b>	<b>25th percentile</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>2</b>
	<b>50th percentile (Median)</b>	<b>4</b>	<b>5</b>	<b>5</b>	<b>4</b>	<b>5</b>
	<b>75th percentile</b>	<b>8</b>	<b>9</b>	<b>10</b>	<b>8</b>	<b>9</b>

# 5 Processing times

5.03 Processing time (in calendar days) for subclass 676 Tourist visa applications granted in the 3 month period between 1 April 2012 and 30 June 2012 where the client was OFFSHORE by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/04/11 to 30/06/11	1/07/11 to 30/09/11	1/10/11 to 31/12/11	1/01/12 to 31/03/12	1/04/12 to 30/06/12
China, Peoples Republic of	25th percentile	2	2	2	2	2
	50th percentile (Median)	4	5	5	3	5
	75th percentile	8	7	7	6	7
India	25th percentile	3	5	3	2	3
	50th percentile (Median)	6	11	7	7	7
	75th percentile	12	16	13	14	13
Indonesia	25th percentile	2	3	3	1	4
	50th percentile (Median)	4	4	5	3	6
	75th percentile	6	6	6	6	8
Thailand	25th percentile	1	2	2	2	3
	50th percentile (Median)	3	4	4	5	6
	75th percentile	5	6	6	7	8
Philippines	25th percentile	4	5	5	8	7
	50th percentile (Median)	6	8	9	12	14
	75th percentile	9	11	14	15	18
South Africa	25th percentile	2	4	10	1	1
	50th percentile (Median)	4	6	15	2	3
	75th percentile	7	8	17	4	5
Vietnam	25th percentile	6	10	11	6	7
	50th percentile (Median)	9	14	14	12	13
	75th percentile	14	20	20	18	17
Brazil	25th percentile	1	2	1	1	0
	50th percentile (Median)	3	5	4	3	2
	75th percentile	5	7	7	7	5
United Kingdom	25th percentile	0	0	0	0	0
	50th percentile (Median)	3	0	0	0	0
	75th percentile	5	4	4	4	3
Papua New Guinea	25th percentile	3	2	2	3	3
	50th percentile (Median)	5	5	4	5	5
	75th percentile	7	7	6	7	7
Other countries	25th percentile	1	0	1	1	1
	50th percentile (Median)	4	4	5	5	3
	75th percentile	11	12	14	15	13
<b>All 676 Tourist OFFSHORE</b>	<b>25th percentile</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>2</b>	<b>2</b>
	<b>50th percentile (Median)</b>	<b>5</b>	<b>5</b>	<b>5</b>	<b>4</b>	<b>5</b>
	<b>75th percentile</b>	<b>8</b>	<b>9</b>	<b>10</b>	<b>8</b>	<b>9</b>



# 5 Processing times

5.04 Processing time (in calendar days) for subclass 676 Tourist visa applications granted in the 3 month period between 1 April 2012 and 30 June 2012 where the client was ONSHORE by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/04/11 to 30/06/11	1/07/11 to 30/09/11	1/10/11 to 31/12/11	1/01/12 to 31/03/12	1/04/12 to 30/06/12
India	25th percentile	0	0	0	0	0
	50th percentile (Median)	6	6	3	4	1
	75th percentile	17	17	14	13	14
United Kingdom	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	0	0
	75th percentile	5	4	5	5	2
Korea, South	25th percentile	3	0	0	1	3
	50th percentile (Median)	13	10	9	9	11
	75th percentile	28	20	16	20	24
China, Peoples Republic of	25th percentile	0	0	3	0	1
	50th percentile (Median)	16	4	11	5	11
	75th percentile	29	13	21	13	21
United States of America	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	0	1
	75th percentile	5	4	5	5	4
Malaysia	25th percentile	6	0	4	4	7
	50th percentile (Median)	15	10	12	12	15
	75th percentile	27	20	23	19	23
Brazil	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	0	0
	75th percentile	3	4	1	3	1
Germany, Fed Republic of	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	0	0
	75th percentile	3	4	1	4	4
Italy	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	0	0
	75th percentile	4	5	3	3	1
Greece	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	0	0
	75th percentile	0	1	0	0	2
Other countries	25th percentile	0	0	0	0	0
	50th percentile (Median)	2	1	2	2	1
	75th percentile	14	13	12	10	12
<b>All 676 Tourist ONSHORE</b>	<b>25th percentile</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
	<b>50th percentile (Median)</b>	<b>3</b>	<b>1</b>	<b>1</b>	<b>2</b>	<b>1</b>
	<b>75th percentile</b>	<b>15</b>	<b>13</b>	<b>11</b>	<b>10</b>	<b>13</b>

# 5 Processing times

5.05 Processing time (in calendar days) for subclass 679 Sponsored Family Visitor visa applications granted in the 3 month period between 1 April 2012 and 30 June 2012 by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/04/11 to 30/06/11	1/07/11 to 30/09/11	1/10/11 to 31/12/11	1/01/12 to 31/03/12	1/04/12 to 30/06/12
China, Peoples Republic of	25th percentile	24	27	20	20	5
	50th percentile (Median)	35	39	36	33	20
	75th percentile	47	55	50	47	36
Vietnam	25th percentile	26	28	24	27	4
	50th percentile (Median)	38	43	42	43	18
	75th percentile	55	59	63	63	34
India	25th percentile	18	26	20	20	5
	50th percentile (Median)	28	37	37	34	12
	75th percentile	43	52	55	52	29
Philippines	25th percentile	19	21	16	13	7
	50th percentile (Median)	31	33	31	25	20
	75th percentile	56	55	53	47	40
Bangladesh	25th percentile	28	27	27	22	9
	50th percentile (Median)	38	36	36	34	21
	75th percentile	52	52	48	48	41
Lebanon	25th percentile	32	31	31	30	5
	50th percentile (Median)	43	46	42	41	19
	75th percentile	52	60	59	57	31
Pakistan	25th percentile	33	32	36	34	11
	50th percentile (Median)	43	48	46	49	23
	75th percentile	72	65	87	81	52
Sri Lanka	25th percentile	25	28	24	27	13
	50th percentile (Median)	42	43	39	43	28
	75th percentile	58	65	56	62	48
Iran	25th percentile	26	26	20	23	7
	50th percentile (Median)	38	38	35	32	22
	75th percentile	128	65	57	48	42
Cambodia	25th percentile	23	27	21	21	3
	50th percentile (Median)	32	41	37	28	15
	75th percentile	49	60	50	57	33
Other countries	25th percentile	24	27	24	25	8
	50th percentile (Median)	39	40	39	40	26
	75th percentile	59	63	60	62	45
<b>All 679 Sponsored Family Visitor</b>	<b>25th percentile</b>	<b>23</b>	<b>27</b>	<b>22</b>	<b>22</b>	<b>6</b>
	<b>50th percentile (Median)</b>	<b>35</b>	<b>40</b>	<b>38</b>	<b>36</b>	<b>20</b>
	<b>75th percentile</b>	<b>54</b>	<b>57</b>	<b>56</b>	<b>56</b>	<b>37</b>

# 6 Applications on hand

# 6 Applications on hand

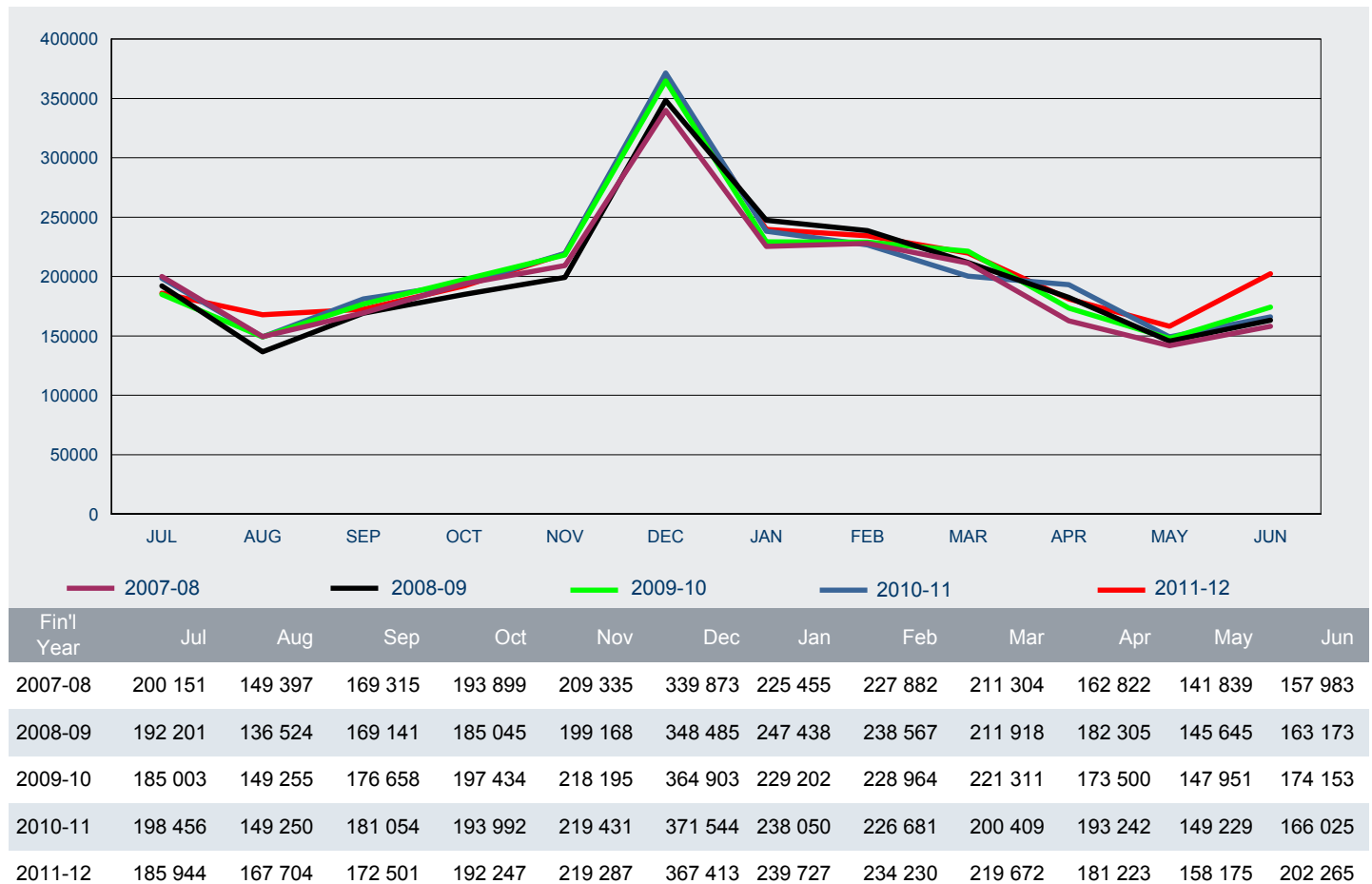
6.01 Number of Visitor visa applications on hand at 30 June 2012 by visa type and visa subclass - comparison with previous four periods

Visa Subclass	On hand at 30/06/11	On hand at 30/09/11	On hand at 31/12/11	On hand at 31/03/12	On hand at 30/06/12
<b>Business</b>					
456 Business (Short Stay)	8 761	9 826	10 251	10 651	12 454
459 Sponsored Business Visitor (Short Stay)	20	20	25	17	22
488 Superyacht Crew	1	9	13	3	6
651 eVisitor	87	128	60	66	52
956 Electronic Travel Authority (Business Entrant - Long Validity)	7	9	7	7	7
977 Electronic Travel Authority (Business Entrant - Short Validity)	24	30	30	31	38
<b>sub total Business</b>	<b>8 900</b>	<b>10 022</b>	<b>10 386</b>	<b>10 775</b>	<b>12 579</b>
<b>Tourism</b>					
651 eVisitor	567	971	615	508	299
676 Tourist	28 383	27 825	31 405	28 076	31 821
679 Sponsored Family Visitor	5 890	6 003	5 805	5 128	4 686
976 Electronic Travel Authority (Visitor)	1 423	1 350	1 364	1 361	1 275
<b>sub total Tourism</b>	<b>36 263</b>	<b>36 149</b>	<b>39 189</b>	<b>35 073</b>	<b>38 081</b>
<b>Total</b>	<b>45 163</b>	<b>46 171</b>	<b>49 575</b>	<b>45 848</b>	<b>50 660</b>

# 7 Visa holders in Australia

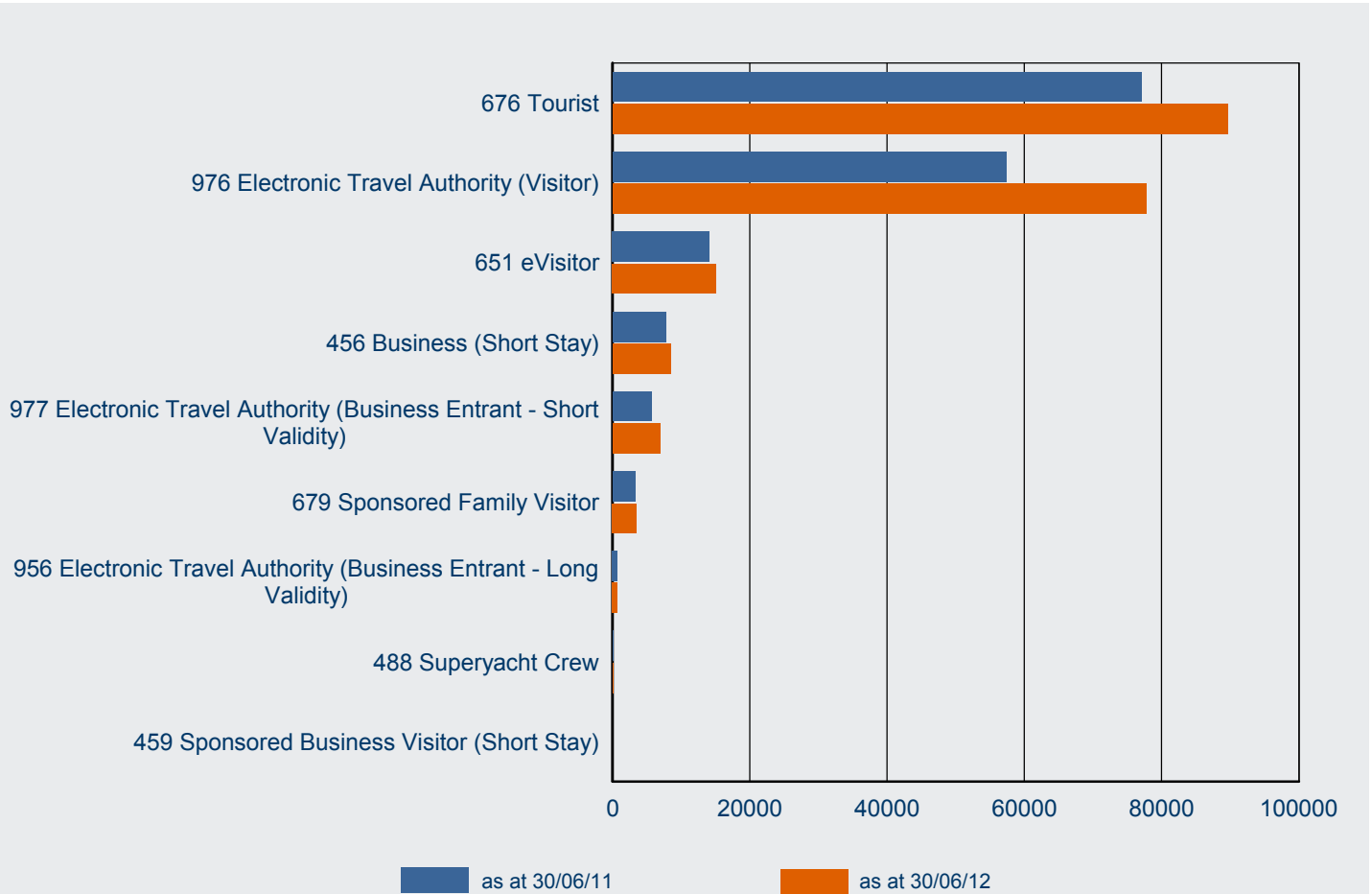
# 7 Visa holders in Australia

7.01 Number of Visitor visa holders in Australia at the end of each month in 2011-12 to 30 June 2012 by month - comparison with previous four financial years



# 7 Visa holders in Australia

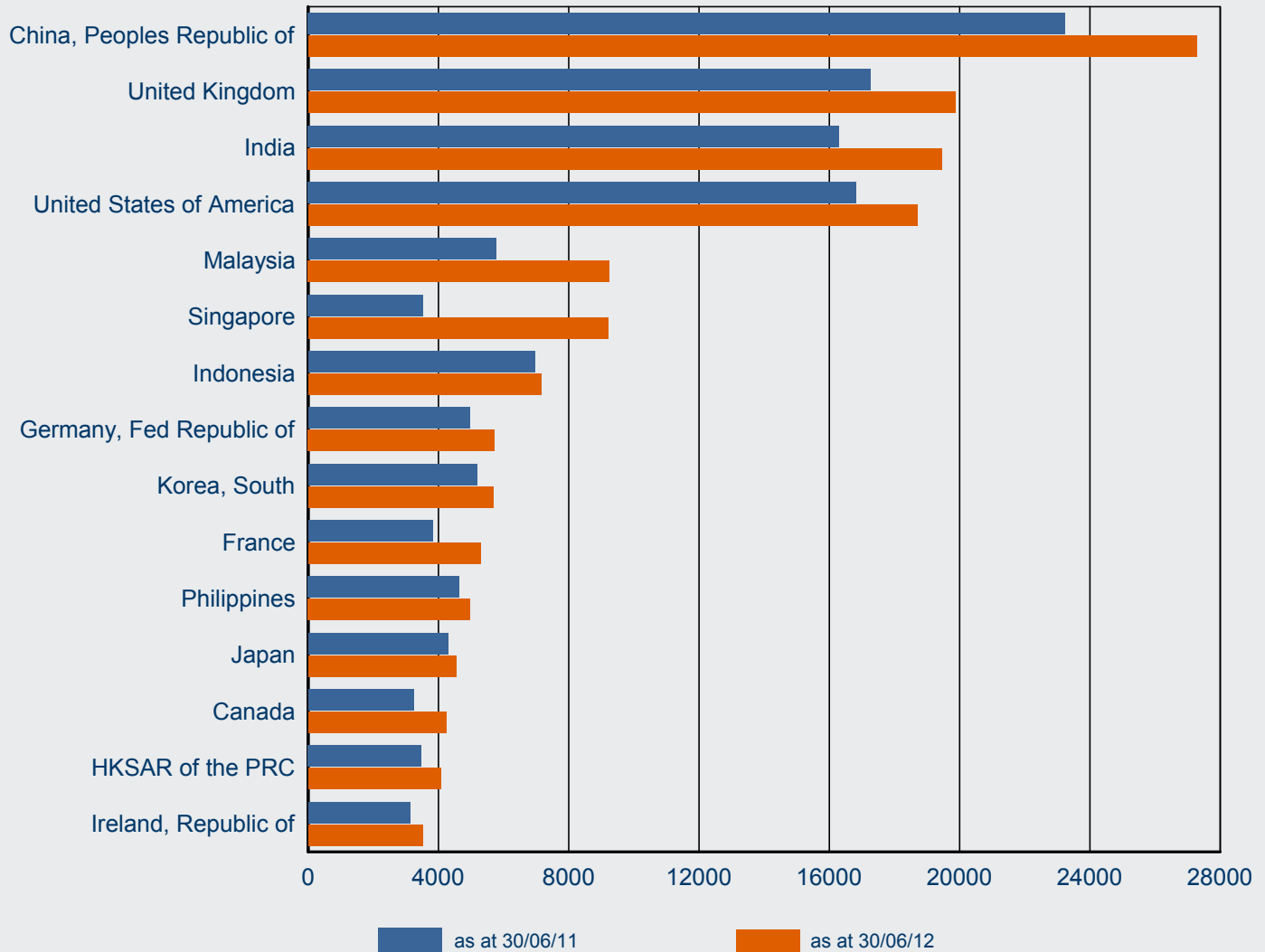
7.02 Number of Visitor visa holders in Australia as at 30 June 2012 by visa subclass - comparison with same date in previous year



Visa Subclass	as at 30/06/11	as at 30/06/12	% Change from 30/06/11	30/06/12 as % of Total
676 Tourist	77 044	89 665	16.4%	44.3%
976 Electronic Travel Authority (Visitor)	57 371	77 771	35.6%	38.5%
651 eVisitor	14 109	15 122	7.2%	7.5%
456 Business (Short Stay)	7 781	8 414	8.1%	4.2%
977 Electronic Travel Authority (Business Entrant - Short Validity)	5 704	6 969	22.2%	3.4%
679 Sponsored Family Visitor	3 251	3 548	9.1%	1.8%
956 Electronic Travel Authority (Business Entrant - Long Validity)	707	726	2.7%	0.4%
488 Superyacht Crew	53	37	-30.2%	0.0%
459 Sponsored Business Visitor (Short Stay)	5	13	160.0%	0.0%
<b>Total</b>	<b>166 025</b>	<b>202 265</b>	<b>21.8%</b>	<b>100.0%</b>

# 7 Visa holders in Australia

7.03 Number of Visitor visa holders in Australia as at 30 June 2012 by citizenship country - comparison with same period in previous year



Citizenship Country	as at 30/06/11	as at 30/06/12	% Change from 30/06/11	30/06/12 as % of Total
China, Peoples Republic of	23 237	27 272	17.4%	13.5%
United Kingdom	17 256	19 868	15.1%	9.8%
India	16 302	19 471	19.4%	9.6%
United States of America	16 833	18 704	11.1%	9.2%
Malaysia	5 762	9 246	60.5%	4.6%
Singapore	3 531	9 217	161.0%	4.6%
Indonesia	6 963	7 160	2.8%	3.5%
Germany, Fed Republic of	4 969	5 729	15.3%	2.8%
Korea, South	5 192	5 692	9.6%	2.8%
France	3 826	5 297	38.4%	2.6%
Philippines	4 636	4 971	7.2%	2.5%
Japan	4 296	4 538	5.6%	2.2%
Canada	3 253	4 238	30.3%	2.1%
HKSAR of the PRC	3 484	4 074	16.9%	2.0%
Ireland, Republic of	3 127	3 512	12.3%	1.7%
Other countries	43 358	53 276	22.9%	26.3%
<b>Total</b>	<b>166 025</b>	<b>202 265</b>	<b>21.8%</b>	<b>100.0%</b>



# 7 Visa holders in Australia

## 7.04 Number of subclass 456 Business (Short Stay) visa holders in Australia as at 30 June 2012 by citizenship country - comparison with same date in previous year

Citizenship Country	as at 30/06/11	as at 30/06/12	% Change from 30/06/11	30/06/12 as % of Total
China, Peoples Republic of	2 556	2 698	5.6%	32.1%
India	1 337	1 414	5.8%	16.8%
Indonesia	641	638	-0.5%	7.6%
Philippines	369	422	14.4%	5.0%
Thailand	219	267	21.9%	3.2%
Papua New Guinea	142	259	82.4%	3.1%
Vietnam	194	252	29.9%	3.0%
South Africa	253	234	-7.5%	2.8%
Fiji	82	135	64.6%	1.6%
Pakistan	128	123	-3.9%	1.5%
Singapore	68	123	80.9%	1.5%
Russian Federation	132	104	-21.2%	1.2%
Solomon Islands	36	88	144.4%	1.0%
Tonga	53	81	52.8%	1.0%
Israel	92	69	-25.0%	0.8%
Other countries	1 479	1 507	1.9%	17.9%
<b>Total</b>	<b>7 781</b>	<b>8 414</b>	<b>8.1%</b>	<b>100.0 %</b>

## 7.05 Number of subclass 651 eVisitor visa holders in Australia as at 30 June 2012 by citizenship country - comparison with same date in previous year

Citizenship Country	as at 30/06/11	as at 30/06/12	% Change from 30/06/11	30/06/12 as % of Total
United Kingdom	5 366	5 536	3.2%	36.6%
Germany, Fed Republic of	1 675	1 851	10.5%	12.2%
France	1 390	1 495	7.6%	9.9%
Ireland, Republic of	910	902	-0.9%	6.0%
Netherlands, Kingdom of The	749	805	7.5%	5.3%
Italy	483	553	14.5%	3.7%
Spain	392	493	25.8%	3.3%
Sweden	386	484	25.4%	3.2%
Poland	322	364	13.0%	2.4%
Switzerland	263	341	29.7%	2.3%
Denmark	364	276	-24.2%	1.8%
Norway	288	265	-8.0%	1.8%
Czech Republic	235	243	3.4%	1.6%
Hungary	130	187	43.8%	1.2%
Belgium	126	169	34.1%	1.1%
Other countries	1 030	1 158	12.4%	7.7%
<b>Total</b>	<b>14 109</b>	<b>15 122</b>	<b>7.2%</b>	<b>100.0 %</b>

# 7 Visa holders in Australia

7.06 Number of subclass 676 Tourist visa holders in Australia as at 30 June 2012 by citizenship country - comparison with same date in previous year

Citizenship Country	as at 30/06/11	as at 30/06/12	% Change from 30/06/11	30/06/12 as % of Total
China, Peoples Republic of	20 049	23 920	19.3%	26.7%
India	14 568	17 566	20.6%	19.6%
Indonesia	6 296	6 493	3.1%	7.2%
Philippines	3 863	4 128	6.9%	4.6%
Thailand	2 314	3 017	30.4%	3.4%
South Africa	2 403	2 892	20.3%	3.2%
Sri Lanka	1 820	2 120	16.5%	2.4%
United Kingdom	2 135	2 081	-2.5%	2.3%
Vietnam	1 389	1 925	38.6%	2.1%
Fiji	1 785	1 888	5.8%	2.1%
Saudi Arabia	905	1 515	67.4%	1.7%
Papua New Guinea	734	1 152	56.9%	1.3%
United Arab Emirates	974	1 006	3.3%	1.1%
Pakistan	745	933	25.2%	1.0%
Brazil	759	909	19.8%	1.0%
Other countries	16 305	18 120	11.1%	20.2%
<b>Total</b>	<b>77 044</b>	<b>89 665</b>	<b>16.4%</b>	<b>100.0 %</b>

7.07 Number of subclass 679 Sponsored Family Visitor visa holders in Australia as at 30 June 2012 by citizenship country - comparison with same date in previous year

Citizenship Country	as at 30/06/11	as at 30/06/12	% Change from 30/06/11	30/06/12 as % of Total
China, Peoples Republic of	632	652	3.2%	18.4%
India	397	491	23.7%	13.8%
Vietnam	470	489	4.0%	13.8%
Philippines	396	411	3.8%	11.6%
Bangladesh	230	297	29.1%	8.4%
Lebanon	134	192	43.3%	5.4%
Pakistan	95	142	49.5%	4.0%
Sri Lanka	109	131	20.2%	3.7%
Cambodia	94	70	-25.5%	2.0%
Nepal	38	61	60.5%	1.7%
Iran	72	56	-22.2%	1.6%
Turkey	28	40	42.9%	1.1%
Burma	38	35	-7.9%	1.0%
Thailand	26	31	19.2%	0.9%
Iraq	22	29	31.8%	0.8%
Other countries	470	421	-10.4%	11.9%
<b>Total</b>	<b>3 251</b>	<b>3 548</b>	<b>9.1%</b>	<b>100.0 %</b>

# 7 Visa holders in Australia

7.08 Number of subclass 976 Electronic Travel Authority (Visitor) visa holders in Australia as at 30 June 2012 by citizenship country - comparison with same date in previous year

Citizenship Country	as at 30/06/11	as at 30/06/12	% Change from 30/06/11	30/06/12 as % of Total
United States of America	14 028	15 470	10.3%	19.9%
United Kingdom	8 882	11 240	26.5%	14.5%
Malaysia	4 910	8 196	66.9%	10.5%
Singapore	2 894	8 188	182.9%	10.5%
Korea, South	4 498	4 903	9.0%	6.3%
Japan	3 294	3 879	17.8%	5.0%
HKSAR of the PRC	3 147	3 714	18.0%	4.8%
Canada	2 520	3 486	38.3%	4.5%
France	1 858	3 116	67.7%	4.0%
Germany, Fed Republic of	2 298	2 857	24.3%	3.7%
Taiwan	2 179	2 754	26.4%	3.5%
Ireland, Republic of	1 700	2 102	23.6%	2.7%
Italy	1 288	1 973	53.2%	2.5%
Netherlands, Kingdom of The	828	1 262	52.4%	1.6%
Switzerland	726	914	25.9%	1.2%
Other countries	2 321	3 717	60.1%	4.8%
<b>Total</b>	<b>57 371</b>	<b>77 771</b>	<b>35.6%</b>	<b>100.0 %</b>

7.09 Number of subclass 977 Electronic Travel Authority (Business Entrant - Short Validity) visa holders in Australia as at 30 June 2012 by citizenship country - comparison with same date in previous year

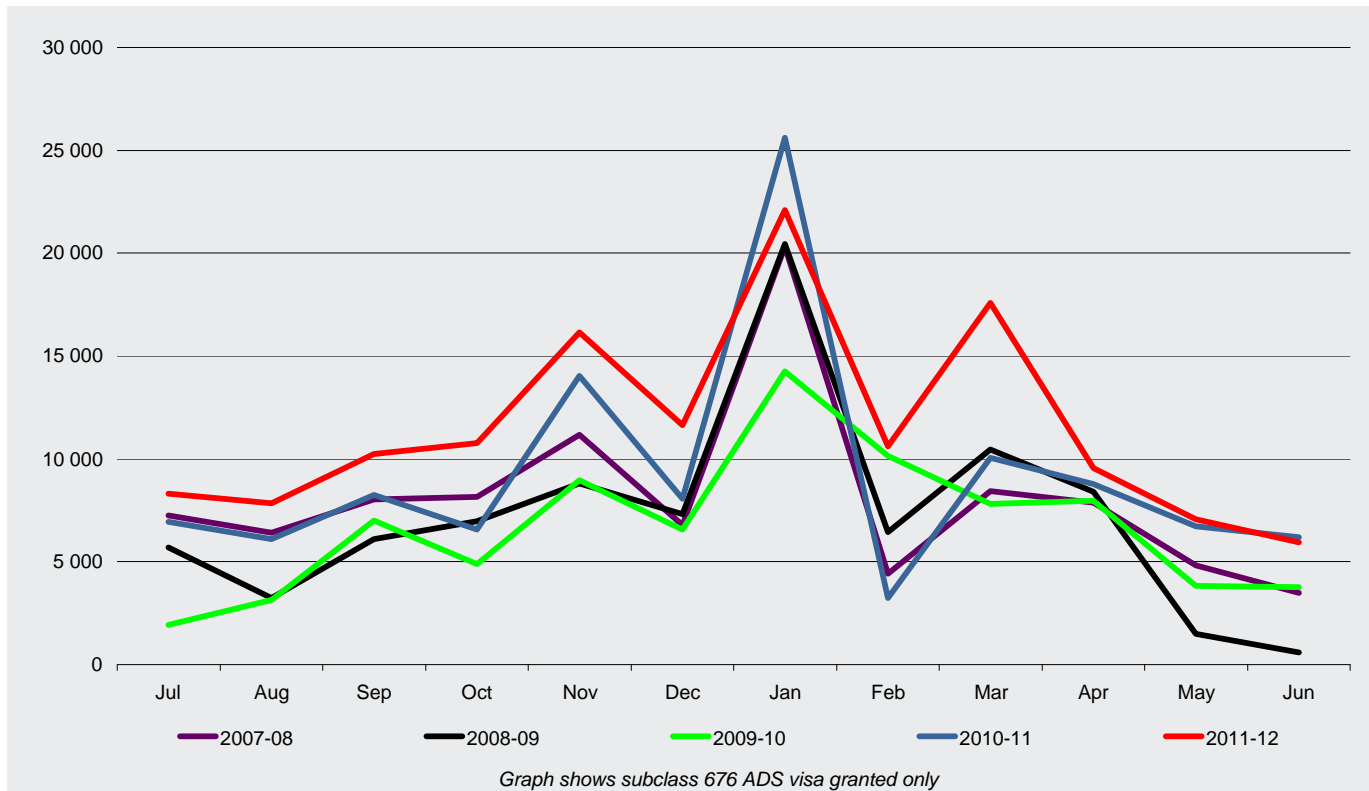
Citizenship Country	as at 30/06/11	as at 30/06/12	% Change from 30/06/11	30/06/12 as % of Total
United States of America	1 856	2 188	17.9%	31.4%
United Kingdom	645	775	20.2%	11.1%
Singapore	378	694	83.6%	10.0%
Malaysia	422	562	33.2%	8.1%
Canada	395	409	3.5%	5.9%
Germany, Fed Republic of	265	335	26.4%	4.8%
Japan	566	326	-42.4%	4.7%
Korea, South	145	290	100.0%	4.2%
France	158	229	44.9%	3.3%
Netherlands, Kingdom of The	172	203	18.0%	2.9%
Taiwan	149	120	-19.5%	1.7%
Italy	109	108	-0.9%	1.5%
HKSAR of the PRC	83	102	22.9%	1.5%
Sweden	57	101	77.2%	1.4%
Belgium	36	85	136.1%	1.2%
Other countries	268	442	64.9%	6.3%
<b>Total</b>	<b>5 704</b>	<b>6 969</b>	<b>22.2%</b>	<b>100.0 %</b>



# 8 Approved Destination Status (ADS)

# 8 Approved Destination Status (ADS)

8.01 Number of subclass 676 visa applications granted in 2011-12 to 30 June 2012 where the citizenship country is Peoples Republic of China (PRC) by visa type - comparison with the previous four financial years



Fin'l Year	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
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## subclass 676 ADS for PRC

2007-08	7 255	6 409	8 019	8 156	11 168	6 772	20 329	4 406	8 428	7 879	4 810	3 482	<b>97 113</b>
2008-09	5 684	3 222	6 112	6 959	8 811	7 318	20 437	6 457	10 467	8 416	1 507	585	<b>85 975</b>
2009-10	1 940	3 157	7 014	4 890	8 952	6 574	14 250	10 150	7 807	7 956	3 826	3 756	<b>80 272</b>
2010-11	6 952	6 103	8 243	6 569	14 047	8 070	25 622	3 235	10 052	8 786	6 723	6 207	<b>110 609</b>
2011-12	8 294	7 851	10 244	10 760	16 140	11 631	22 087	10 614	17 589	9 569	7 075	5 943	<b>137 797</b>

## subclass 676 non-ADS for PRC

2007-08	7 719	7 512	5 613	4 339	7 404	6 576	10 295	5 328	4 879	6 437	6 265	8 904	<b>81 271</b>
2008-09	8 184	6 234	6 504	5 822	7 640	10 822	11 513	4 755	6 870	8 262	6 389	8 633	<b>91 628</b>
2009-10	8 031	7 171	9 677	5 943	9 664	10 077	11 942	9 346	8 830	7 728	8 138	11 245	<b>107 792</b>
2010-11	11 200	10 290	10 546	8 174	12 942	15 047	18 689	5 514	10 673	9 485	10 418	14 268	<b>137 246</b>
2011-12	14 570	14 440	12 707	10 978	18 016	17 382	19 003	11 621	12 212	13 452	13 531	19 913	<b>177 825</b>

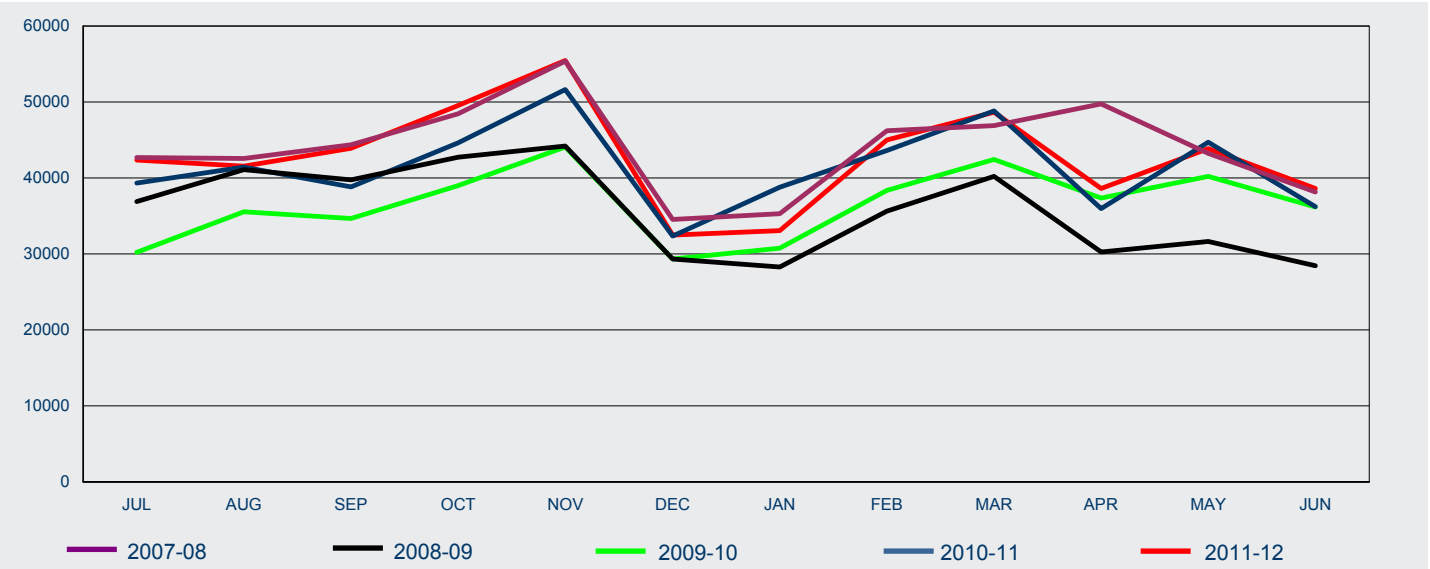
## Total subclass 676 for PRC

2007-08	14 974	13 921	13 632	12 495	18 572	13 348	30 624	9 734	13 307	14 316	11 075	12 386	<b>178 384</b>
2008-09	13 868	9 456	12 616	12 781	16 451	18 140	31 950	11 212	17 337	16 678	7 896	9 218	<b>177 603</b>
2009-10	9 971	10 328	16 691	10 833	18 616	16 651	26 192	19 496	16 637	15 684	11 964	15 001	<b>188 064</b>
2010-11	18 152	16 393	18 789	14 743	26 989	23 117	44 311	8 749	20 725	18 271	17 141	20 475	<b>247 855</b>
2011-12	22 864	22 291	22 951	21 738	34 156	29 013	41 090	22 235	29 801	23 021	20 606	25 856	<b>315 622</b>

# 9 Arrivals

# 9 Arrivals

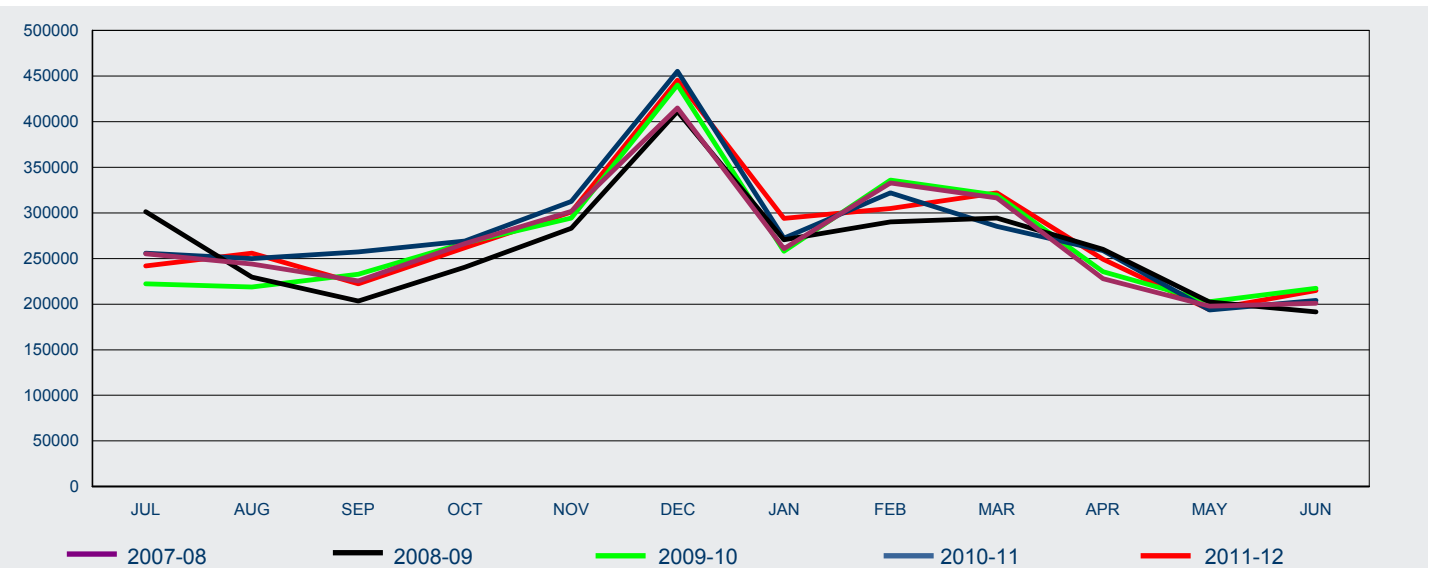
## 9.01 Number of arrivals for Business stream in 2011-12 to 30 June 2012 - comparison with previous four financial years



FY Arrived	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	42 672	42 576	44 354	48 440	55 378	34 529	35 317	46 231	46 879	49 755	43 246	38 131	<b>527 508</b>
2008-09	36 907	41 076	39 741	42 746	44 194	29 318	28 266	35 629	40 223	30 262	31 646	28 433	<b>428 441</b>
2009-10	30 207	35 566	34 683	39 009	44 080	29 326	30 744	38 377	42 451	37 353	40 204	36 160	<b>438 160</b>
2010-11	39 340	41 423	38 819	44 604	51 625	32 350	38 788	43 607	48 829	35 957	44 698	36 231	<b>496 271</b>
2011-12	42 362	41 535	43 924	49 540	55 452	32 471	33 077	45 005	48 668	38 599	43 858	38 610	<b>513 101</b>

Note: With arrivals data, it is not possible to differentiate between Tourism and Business streams for the eVisitor subclass. As the vast majority of grants are for tourism purposes, all arrivals for eVisitor are shown under Tourism in table 9.02.

## 9.02 Number of arrivals for Tourism stream in 2011-12 to 30 June 2012 - comparison with previous four financial years



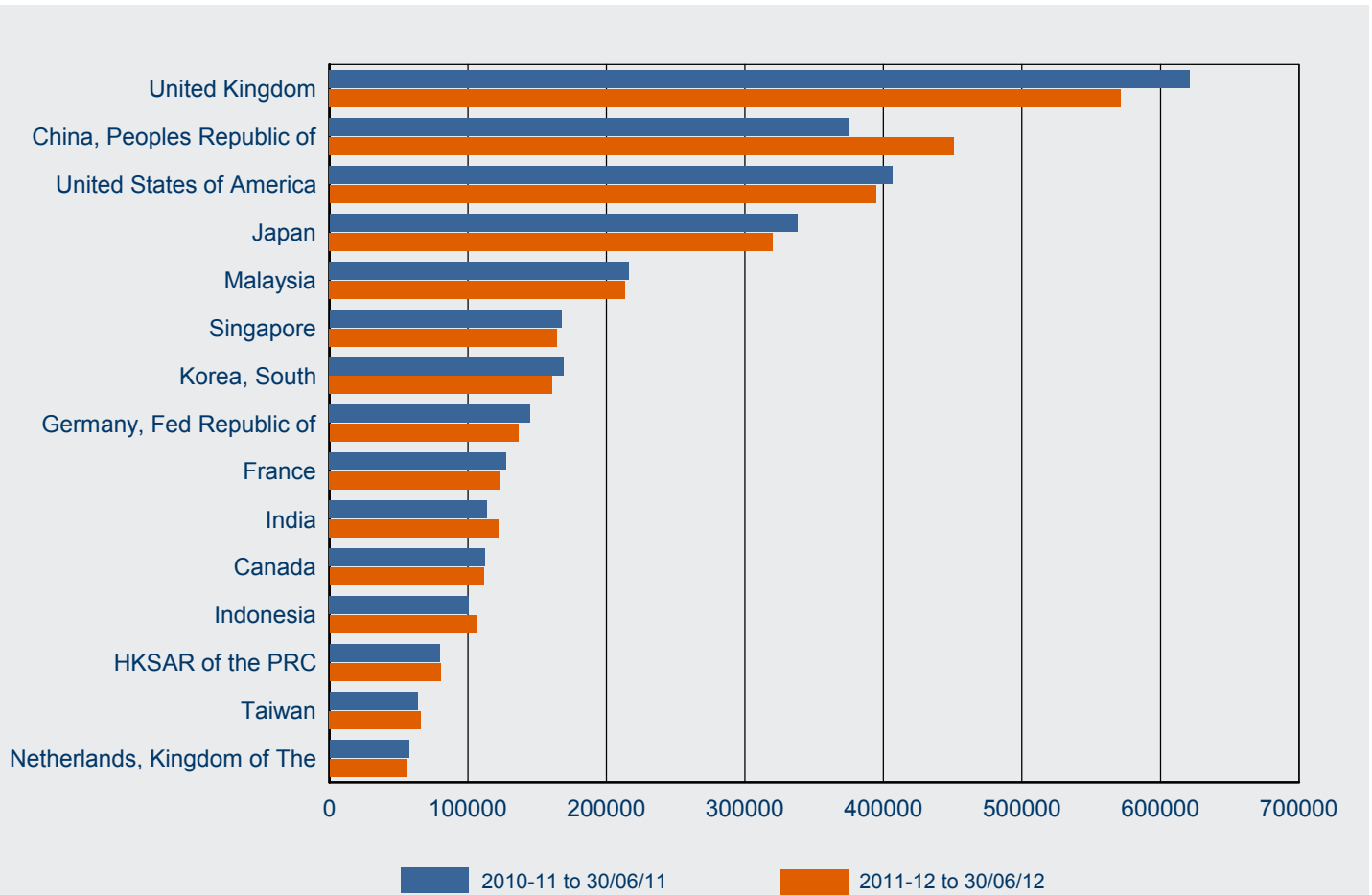
FY Arrived	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	255 147	243 832	225 473	266 243	301 895	415 279	260 948	332 707	316 426	227 979	197 691	201 030	<b>3 244 650</b>
2008-09	301 458	229 751	203 304	240 488	283 268	411 156	270 681	290 085	294 541	260 089	202 367	191 401	<b>3 178 589</b>
2009-10	222 368	218 736	232 848	267 052	294 519	440 161	258 045	335 886	319 477	235 643	202 587	217 269	<b>3 244 591</b>
2010-11	256 023	250 046	257 341	269 211	312 674	455 419	272 463	321 924	285 329	258 557	193 483	203 926	<b>3 336 396</b>
2011-12	242 002	255 810	222 417	261 906	301 201	445 572	293 890	304 708	321 954	249 192	193 892	215 018	<b>3 307 562</b>

Note: With arrivals data, it is not possible to differentiate between Tourism and Business streams for the eVisitor subclass. As the vast majority of grants are for tourism purposes, all arrivals for eVisitor are shown under Tourism in table 9.02.



# 9 Arrivals

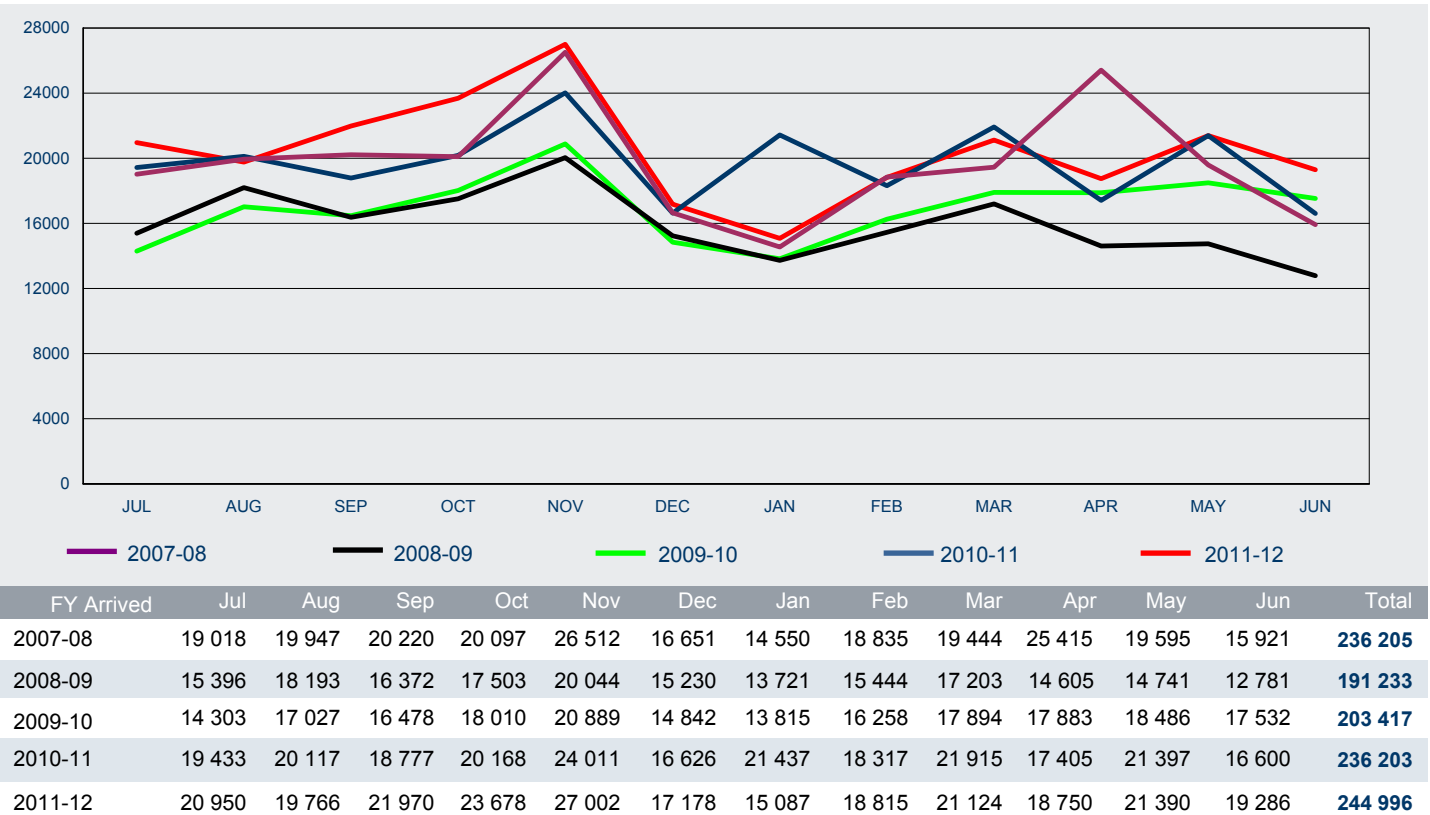
9.03 Number of Visitor visa arrivals in 2011-12 to 30 June 2012 by citizenship country - comparison with same period in previous year



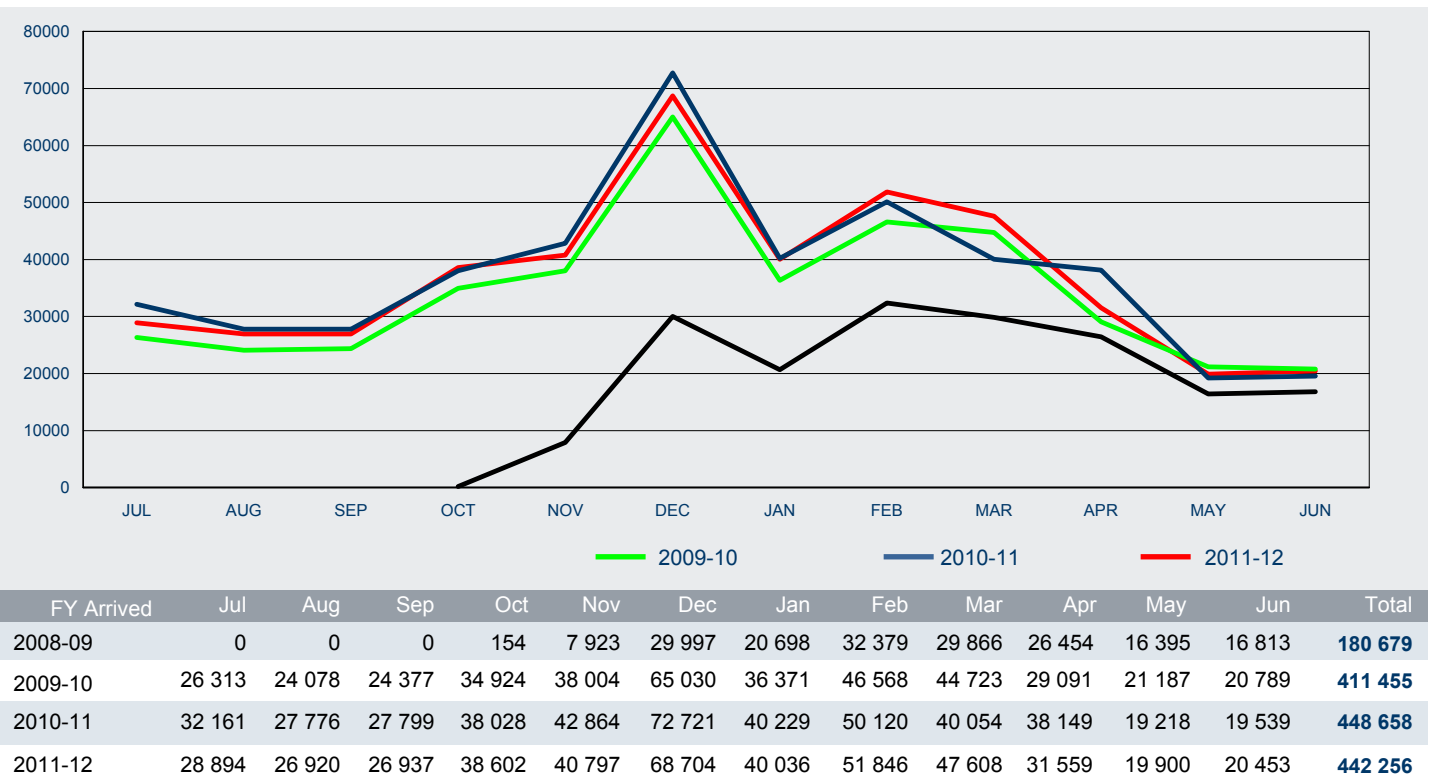
Citizenship Country	2010-11 to 30/06/11	2011-12 to 30/06/12	% Change from 2010-11	2011-12 as % of Total
United Kingdom	621 423	571 526	-8.0%	15.0%
China, Peoples Republic of	374 534	451 009	20.4%	11.8%
United States of America	406 615	394 460	-3.0%	10.3%
Japan	337 702	320 350	-5.1%	8.4%
Malaysia	216 199	213 486	-1.3%	5.6%
Singapore	167 627	164 251	-2.0%	4.3%
Korea, South	169 151	161 040	-4.8%	4.2%
Germany, Fed Republic of	144 783	136 205	-5.9%	3.6%
France	127 774	122 821	-3.9%	3.2%
India	113 832	122 432	7.6%	3.2%
Canada	112 439	111 453	-0.9%	2.9%
Indonesia	100 775	106 490	5.7%	2.8%
HKSAR of the PRC	79 535	80 206	0.8%	2.1%
Taiwan	63 571	65 955	3.8%	1.7%
Netherlands, Kingdom of The	57 541	55 224	-4.0%	1.4%
Other countries	739 166	743 755	0.6%	19.5%
<b>Total</b>	<b>3 832 667</b>	<b>3 820 663</b>	<b>-0.3%</b>	<b>100.0%</b>

# 9 Arrivals

9.04 Number of arrivals for subclass 456 Business (Short Stay) in 2011-12 to 30 June 2012 - comparison with previous four financial years

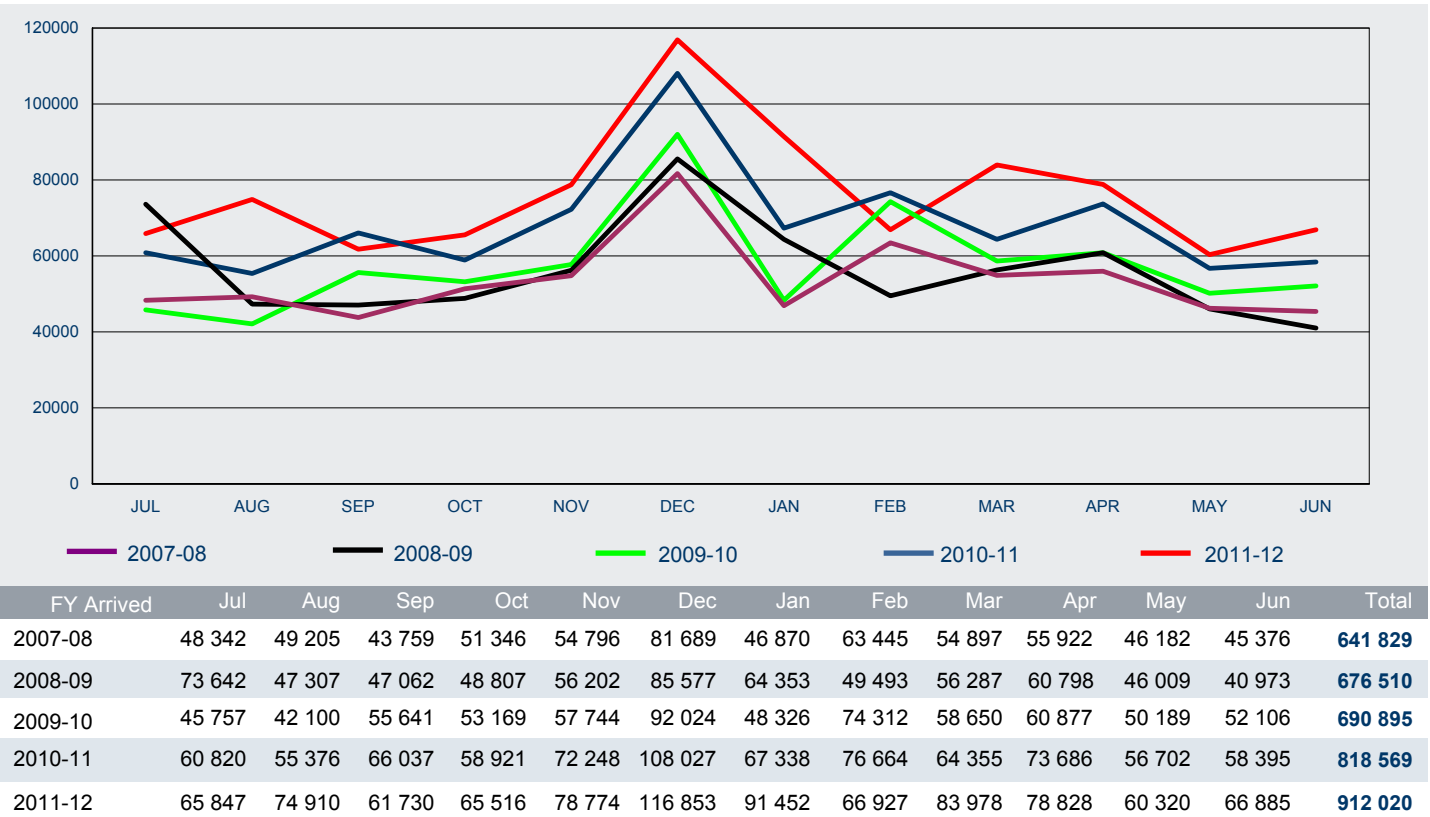


9.05 Number of arrivals for subclass 651 eVisitor in 2011-12 to 30 June 2012 - comparison with previous three financial years

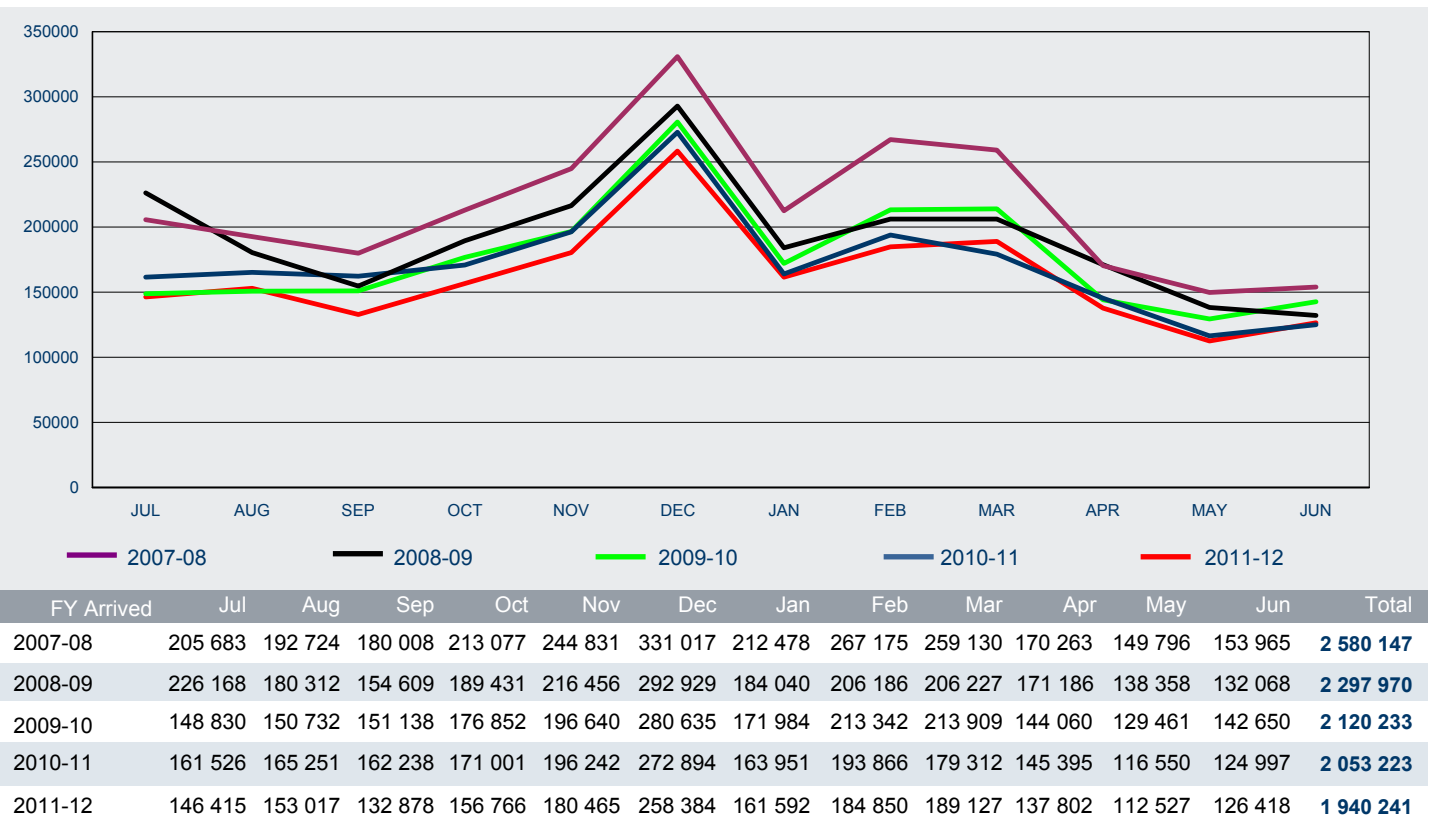


# 9 Arrivals

9.06 Number of arrivals for subclass 676 Tourist in 2011-12 to 30 June 2012 - comparison with previous four financial years



9.07 Number of arrivals for subclass 976 Electronic Travel Authority (Visitor) in 2011-12 to 30 June 2012 - comparison with previous four financial years



# 9 Arrivals

9.08 Number of arrivals for subclass 977 Electronic Travel Authority (Business Entrant - Short Validity) in 2011-12 to 30 June 2012 - comparison with previous four financial years

