

# Visitor visa program quarterly report

30 June 2011



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### About this report

This report provides quarterly data about the Visitor visa program administered by the Department of Immigration and Citizenship (the department). The report has been produced to assist tourism industry stakeholders and policymakers.

Data is sourced from several departmental visa processing and recording systems. Data can be dynamic and there can be delays in transmission of information from the department's global operations. Variations in figures between this report and previous reports can occur. Due to these issues, figures for the current financial year should always be considered provisional.

Further data about the Visitor visa program, including Visitor visa grants by subclass and citizenship from the 2005-06 to the 2009-10 program year is available at the department's website at www.immi.gov.au/media/statistics/

Further information about the Visitor visa program is available at www.immi.gov.au/visitors.

### **Enquiries**

Any comments or enquiries concerning this report should be sent to visa.reporting@immi.gov.au quoting report id BR0112.

### Definition of terms

Applicant type: Under the Migration Regulations 1994 (the Regulations), there are two types of

applicants. These are primary applicants and secondary applicants.

Approved Destination

Status (ADS):

This scheme facilitates the travel of organised tour groups from the People's Republic of China (PRC) to Australia by approved travel agents. Tourists under the ADS scheme are granted a subcategory of the Tourist (subclass 676) visa and do not

require a visa label.

Auto grant: An automated process by which an electronic visa application is checked against

security and immigration risk business rules and, if the automated checks are

satisfied, the visa is granted, often within minutes after lodgement.

Citizenship country: The country of citizenship of the visa applicant or visa holder. Where a visa applicant

or visa holder has more than one citizenship country, either the citizenship of the travel document used for the visa label or the citizenship nominated by the visa

applicant is used.

Decided: The term used for counts of decisions. See below for definition of "decisions".

Decisions: An outcome where a decision-maker (including system-generated decision-making)

grants or refuses a visa or sponsorship application.

eLodged: Visa application lodged electronically, by eligible passport holders, via the

departmental website. Visas that can be eLodged are the eVisitor (subclass 651) visa

and the Tourist (subclass 676) visa (also known as the e676).

ETA: Electronic Travel Authority. An electronic visa available to citizens from low risk

countries. The term "low risk" applies to countries which issue ETA eligible passports.

A list of these can be found on the department's website.

Granted: Unless otherwise specified, the number of visas granted includes primary and review

grants.

Lodged: Lodged is the count of paper applications receipted in a departmental office or

submitted electronically.

Offshore: In this report, the term refers to the location of the client at the time of lodging the

application.

On hand: A visa application, nomination or sponsorship that has not been finalised.

Onshore: In this report, refers to the location of the client at the time the application was lodged.

An onshore applicant may already hold a visa of the same kind or may be applying

for another type of visa.

Visa applicant: Used to refer to clients applying for a visa. Unless otherwise specified, the term

covers both primary and secondary applicants.

Visa holders in Australia: The number of visa holders lawfully in Australia. This is not a count of all valid visas,

as a number of visa holders may be outside Australia on the snapshot date.

### Background to the Visitor visa program

There are nine Visitor visa subclasses, which can be divided into Tourist and Business streams:

#### Tourist:

- 1. Tourist (subclass 676) visa. This visa allows people to visit Australia for tourism purposes. This may include a holiday or recreation, or to visit family and friends. This visa can be applied for either onshore or offshore and may also be used for other short-term non-work purposes including study for up to three months. This visa can also be applied for online (known as the "e676") by eligible passport holders.
- 2. Sponsored Family Visitor (subclass 679) visa. This visa allows people who are outside of Australia, and have an eligible sponsor in Australia (an eligible relative or Australian Government official willing to sponsor them), to travel to Australia for a holiday and to visit family. This visa is intended for higher risk visitors and contains additional requirements which are designed to provide assurance that the visa holder will comply with their visa conditions and depart Australia before their visa expires. A formal sponsorship is to be completed by an Australian citizen/permanent resident and in some cases a security bond is requested where the decision-maker has residual concerns about the visa applicant's intention to abide by the visa conditions.
- 3. Electronic Travel Authority (ETA) (Visitor) (subclass 976). This visa is designed for ETA eligible passport holders who are outside of Australia and who want to visit Australia for tourism purposes. It allows an applicant to stay in Australia for up to three months on each visit within a 12 month period from the date of grant, or for the life of the passport if it is less than 12 months. It can be applied for online, through a travel agent, airline or specialist service provider or at an Australian visa office outside of Australia.
- 4. eVisitor (subclass 651 Tourist Entrant). This visa is designed for people outside of Australia who want to visit Australia for tourism purposes. It can only be lodged online and is available to certain European nationals, as it was introduced in October 2008 to meet the Australian Government's undertaking to have reciprocal short stay travel arrangements with the European Union. It allows a stay of up to three months on each visit within a 12 month period from the date of grant.
- 5. Superyacht Crew (subclass 488) visa. This temporary visa allows the crew of superyachts to enter Australia to undertake the usual day to day routine maintenance or business of these vessels while at sea. The applicant may be either inside or outside of Australia when the visa is granted. The visa is a multiple entry visa and permits the visa holder to work onboard these vessels in Australia for up to one year, with the option to extend their stay. Additionally, the crew must be sponsored by an owner or captain of the superyacht who is an approved superyacht crew sponsor.

#### **Business:**

- 6. Business (Short Stay) (subclass 456) visa. This visa allows business people to make a short business visit to Australia for up to three months during their visa validity period. Business activities may include attending meetings, conferences, site visits, exploring business opportunities or, in limited circumstances, specialised non-ongoing work. The visa holder cannot engage in work in Australia that might otherwise be carried out by an Australian citizen or permanent resident.
- 7. Sponsored Business Visitor (Short Stay) (subclass 459) visa. This visa has the same purpose as the subclass 456 visa but requires the business person to have an approved sponsor in Australia (a representative from an approved organisation or an Australian government official).
- 8. ETA (Business Entrant Short Validity) (subclass 977). This visa is designed for ETA eligible passport holders who are outside of Australia and who want to make a short business visit to Australia. It allows an applicant to stay in Australia for up to three months on each visit within a 12 month period from the date of grant, or for the life of the passport if it is less than 12 months. It can be applied for online, through a travel agent, airline or specialist service provider or at an Australian visa office outside of Australia.
- 9. ETA (Business Entrant Long Validity) (subclass 956). This visa has the same purpose as the subclass 977 visa but is valid for the life of the passport.
- 10. eVisitor (subclass 651 Business Entrant). This visa is designed for people outside of Australia who want to visit Australia for short term business purposes. It allows online lodgement and is available to eVisitor eligible passport holders. Eligibility is limited to certain European nationals, as the product was introduced in October 2008 to meet the Australian Government's undertaking to have reciprocal short stay travel arrangements with the European Union.

### Background to the Visitor visa program - continued

#### Family members

Tourist Visitors (except those applying for Sponsored Family Visitor visas) must lodge separate applications, unless they are included in the passport of the main applicant.

Business Visitors and Sponsored Family Visitors can apply to have partners and dependent children under the age of eighteen accompany them to Australia.

#### Visa requirements

To be eligible for a Visitor visa, applicants must have a genuine intention to stay in Australia temporarily as a visitor (for tourism or business purposes).

Applicants must also meet certain health and character requirements, and may be asked to undergo a health examination, and/or provide police certificates for each country they have lived in for 12 months or more over the last ten years since turning 16.

In order to meet the financial requirements for the grant of a Visitor visa, applicants must be able to demonstrate that they have access to sufficient funds to cover themselves (and their family where relevant) during their stay in Australia, including health insurance where required. They may be asked to provide evidence of funds.

#### Ability to work

Work on a Tourist visa is not permitted. This is enforced by a mandatory "no work" condition imposed on all Tourist visas.

Work on a Business Visitor visa is permitted in very limited circumstances where the work is non-ongoing (no more than six weeks for the validity of the visa) and highly skilled in nature.

A Business Visitor visa holder cannot engage in work in Australia that might otherwise be carried out by an Australian citizen or permanent resident.

Where a person is found to be working in breach of their visa conditions, they may face visa cancellation and be subject to an exclusion period.

#### Ability to study

Tourist visa holders may study for up to three months. This may be an award or non-award course, however, the entire course must not be longer than 3 months in duration.

Business Visitor visa holders may undertake informal study for up to three months, where it is related to their profession and does not lead to a formal award (other than a language training program).

#### Volunteering

Tourist visa holders may be able to work as a volunteer where the work is genuinely voluntary and no remuneration is received in return for the activities.

### Background to the Visitor visa program - continued

#### Visa extensions

Tourist visa holders may extend their stay for tourism purposes by applying for a new visa at least two weeks before their current visa expires.

An additional Tourist visa may be granted if the applicant has complied with the conditions of their previous visa, meets all eligibility criteria for this visa, and does not have a 'No further stay' condition on their current visa.

Business Visitor visa holders cannot extend their stay after they arrive in Australia.

#### Visa refusals

A decision to refuse a Visitor visa application is made when the delegate of the Minister for Immigration and Citizenship is not satisfied that the applicant meets the legal criteria for grant of a visa. When refusing a visa application, the department provides an applicant, or their agent, with a written decision record that sets out the reason for the decision.

Reasons for refusal of Visitor visa applications may include:

- failure to meet financial, health or character requirements; and/or
- failure to satisfy the department that the applicant is a genuine visitor.

#### Processing standards

The department aims to finalise 75 per cent of Visitor visa applications within the following timeframes:

- for non-sponsored visitors where the application is lodged onshore one working day for low risk applicants and one week for high risk applicants;
- for non-sponsored visitors where the application is lodged offshore one working day for low risk applicants and one month for high risk applicants;
- for sponsored visitors (all sponsored visitor applications are lodged onshore) 1.5 months.

The processing service standard applies where all documents are submitted with the application form. The process may be delayed if applications are incomplete or if additional information is required, including health examination and/or character checks.

Note: Low risk refers to persons holding Electronic Travel Authority (ETA) eligible passports, and high risk refers to persons who are not ETA eligible.

### **Executive Summary**

### **Key Points**

- In the June 2011 quarter there were 54 552 Business (Short Stay) (subclass 456) visa lodgements. This is the highest number of lodgements for this quarter in the last five years.
- Over the 2010-11 program year, the number of Visitor visas granted increased by 2.8% (3 540 774) compared to 2009-10 (3 444 546).
- On 30 June 2011, there were 165 972 Visitor visa holders in Australia.
- There were 110 609 visas granted under the ADS program during the 2010-11 program year which is the highest number of ADS visa grants in the last 4 years.

### 1 Applications lodged

There were 54 552 Business (Short Stay) (subclass 456) visa lodgements for the June 2011 quarter. This was slightly higher compared to the same period in 2010 (48 521 lodgements). This is also the highest number of lodgements for this quarter in the last five years. This can be attributed to strong growth in business ties between China and Australia.

Total eVisitor (subclass 651) visa lodgements for the June 2011 quarter were 70 909, of which 61 056 were in the tourism stream and 9853 were in the business stream. This is a minor decrease when compared to the same period in 2010 where there were 74 894 lodgements.

However, there was a 5% increase in subclass 651 lodgements in the 2010-11 program year (417 447) compared to 2009-10 (397 554). This can be primarily attributed to an increase in citizens of the United Kingdom applying for the tourism stream (up 10%) and business stream (up 11.2%) of the subclass 651 visa.

Total Electronic Travel Authority (Visitor) (subclass 976) visa lodgements (1 978 959) for the 2010-11 program year were down 3.3% when compared with the previous program year (2 046 670). This could be the result of the continuing impact of the global financial crisis and the strength of the Australian dollar.

There were 6244 Sponsored Family Visitor (subclass 679) visa lodgements for the June 2011 quarter. This is the lowest number of lodgements for this quarter in the previous four years. This follows from a significant decrease in lodgements in the 2010-11 program year from the top four subclass 679 source countries, Vietnam (down 28.7%), China (down 5.6%), Philippines (down 2.8%) and Lebanon (down 23.1%) compared with the 2009-10 program year. This may be due to the decreased subclass 679 grant rate.

There were 196 677 Tourist (subclass 676) visa lodgements for the June 2011 quarter. This is the highest number of lodgements for this quarter over the last five years. This can be primarily attributed to the large increase in lodgements by Chinese nationals. From 2009-10 to 2010-11 there was a 32.2% increase (from 197 508 to 261 147) in Chinese nationals applying

for subclass 676 visas, reflecting continued economic prosperity and a fast growing middle class in China.

### 2 Visas granted

Visitor visa grants decreased in the June 2011 quarter (727 564) compared with the same period in 2010 (743 363). However, over the 2010-11 program year there was an overall increase of 2.8% (3 540 774) compared to 2009-10 (3 444 546). This can be partially attributed to a 31.8% increase in Visitor visa grants to Chinese citizens and a 16.2% increase in Visitor visa grants to Malaysian citizens.

The increase in Visitor visa grants to these citizens has partially offset a decrease in Visitor visa grants to citizens from countries such as the United Kingdom (down 2.9%), United States of America (down 5.2%), Japan (down 0.5%), Germany (down 2.6%), Canada (down 3.4%) and Taiwan (down 13.4%).

#### 3 Grant rates

The grant rate for Visitor visas (including Electronic Travel Authorities (ETAs)) for the second half of the 2010-11 program year remained relatively stable at 97.3% compared with the 97.7% grant rate for the same period in 2009-10.

The grant rate for subclass 679 visas decreased from 74.4% in the final six months of the 2009-10 program year to 55% in the final six months of the 2010-11 program year. This can be attributed to an increased scrutiny of claims and referrals to posts.

### 4 Auto grant rates for eLodged Applications

The auto grant rate for eLodged Tourist (subclass 676) visas for the last six months of the 2010-11 program year decreased to 49.5% from the 53.5% grant rate for the same period in 2009-10. This can partly be attributed to IT system issues resulting in an increase in the number of manually processed visa applications. These issues have now been resolved.

The auto grant rate for eLodged eVisitor (subclass 651) visas for the last six months of the 2010-11 program year (85.4%) remained relatively stable when compared to the same period in 2009-10 (86.3%).

### Executive Summary - continued

### 5 Processing times

During the last six months of the 2010-11 program year, 75% of subclass 456 applications were processed within five days and 50% within two days. This is largely consistent with the previous two six month periods. Service standards aim for 75% of high-risk offshore cases to be processed within one month.

During the last six months of the 2010-11 program year, 75% of offshore subclass 676 applications were processed within eight days, 50% within four days and 25% within two days. This is largely consistent with the previous two six month periods. Service standards aim for 75% of high-risk offshore cases to be processed within one month.

During the last six months of the 2010-11 program year, 75% of onshore subclass 676 applications were processed within 12 days and 50% within one day. This is largely consistent with the previous two six month periods. Service standards aim for 75% of high-risk onshore cases to be processed within one week.

During the last six months of the 2010-11 program year, 75% of subclass 679 applications were processed within 65 days, 50% within 42 days and 25% within 26 days. This is largely consistent with the previous two periods except for the 75th percentile. In the first 6 month period of the 2010-11 program year, 75% of applications were processed with 56 days. The increase in processing times can be attributed to an increase in the number of refusals, which take longer to process, and an increase in the number of case referrals to overseas posts. Service standards aim for 75% of subclass 679 visa application to be processed within 45 days.

### 6 Applications on hand

At 30 June 2011 there were 73 027 Visitor visa applications on hand. This is higher than the 61 938 on hand on the same date in 2010.

To ensure that onshore applicants do not become unlawful because their existing visas expire before a new visa in granted, bridging visas are granted until a decision on their application is made.

#### 7 Visa holders In Australia

On 30 June 2011 there were 165 972 Visitor visa holders in Australia. Subclass 676 visa holders made up the largest cohort with 77 044 visa holders in Australia, followed by subclass 976 visa holders (57 371).

### 8 Approved Destination Status (ADS)

There were 21 716 subclass 676 visa granted under the ADS program in the June 2011 quarter. This is the highest number of visas granted under the ADS scheme for this quarter in the last four years. Additionally, there were 110 609 visas granted under the ADS scheme during the 2010-11 program year. This is also the highest number of ADS grants in the last 4 years. This can be attributed to strong economic growth and prosperity in China resulting in increased rates of Chinese citizens wanting to visit Australia.

### 9 Arrivals data

There were 55 402 arrivals on subclass 456 visas for the June 2011 quarter. This was slightly higher compared to the same period in 2010 (53 901 arrivals) and significantly higher than the same period in 2009 (42 127 arrivals). This appears to be due to strong growth in business ties between China and Australia.

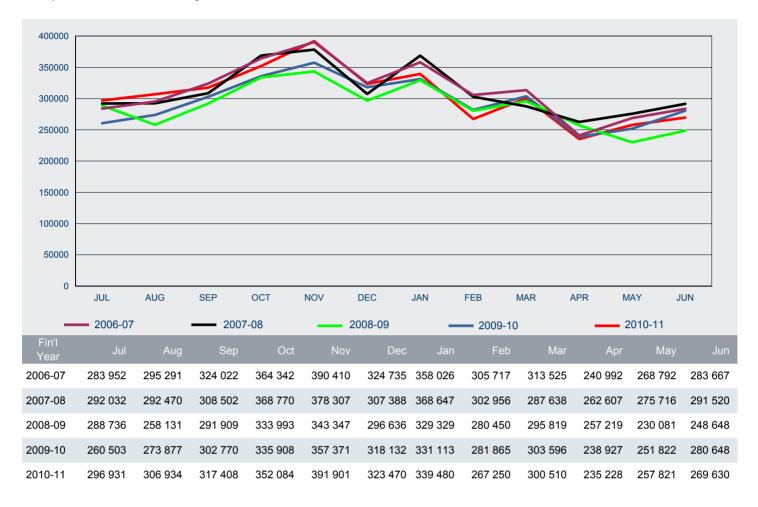
There were 76 906 arrivals on subclass 651 visas for the June 2011 quarter. This is higher than the same period in 2010 (71 067 arrivals) and significantly higher than the same period in 2009 (59 662 arrivals). This can be primarily attributed to an increase in citizens of the United Kingdom applying for, and being granted, subclass 651 visas.

There were 188 783 arrivals on subclass 676 visas for the June 2011 quarter. This is the highest number of arrivals for this quarter over the last five years. This can be primarily attributed to the increase in inbound tourism by Chinese citizens.

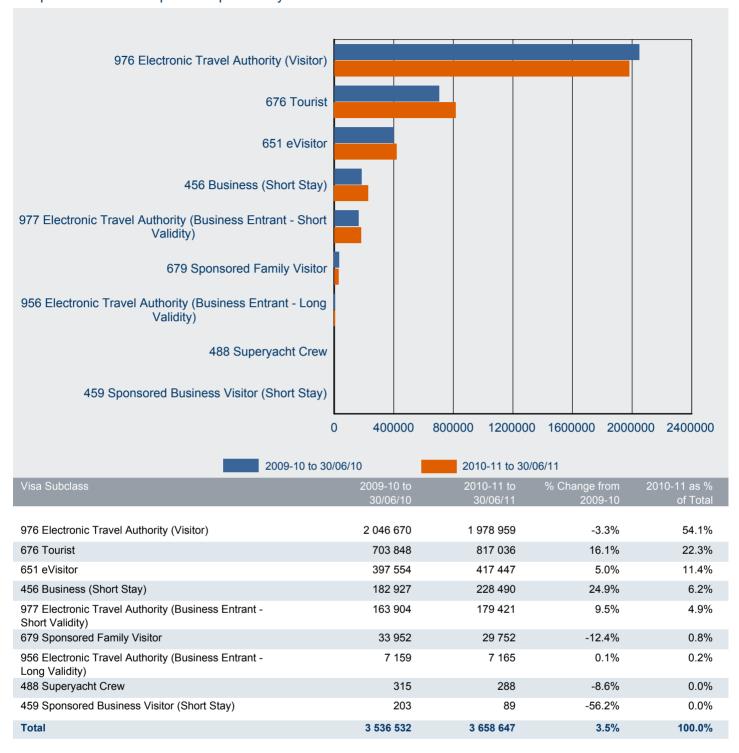
There were 386 942 arrivals on subclass 976 visas for the June 2011 quarter. This is a decrease on the same quarter in 2010 (416 171) and 2009 (441 612). This appears to be due to the continuing effects of the global financial crisis and the strength of the Australian dollar.

There were 55 396 arrivals on Electronic Travel Authority (Business Entrant-Short Stay) (subclass 977) visas for the June 2011 quarter. This is small increase on the same quarter in 2010 (53 376). This can be partly attributed to an increase in subclass 977 visa grants to citizens of the United States of America (up 9.4% from 2009-10 to 2010-11) and the United Kingdom (up 8.1% from 2009-10 to 2010-11).

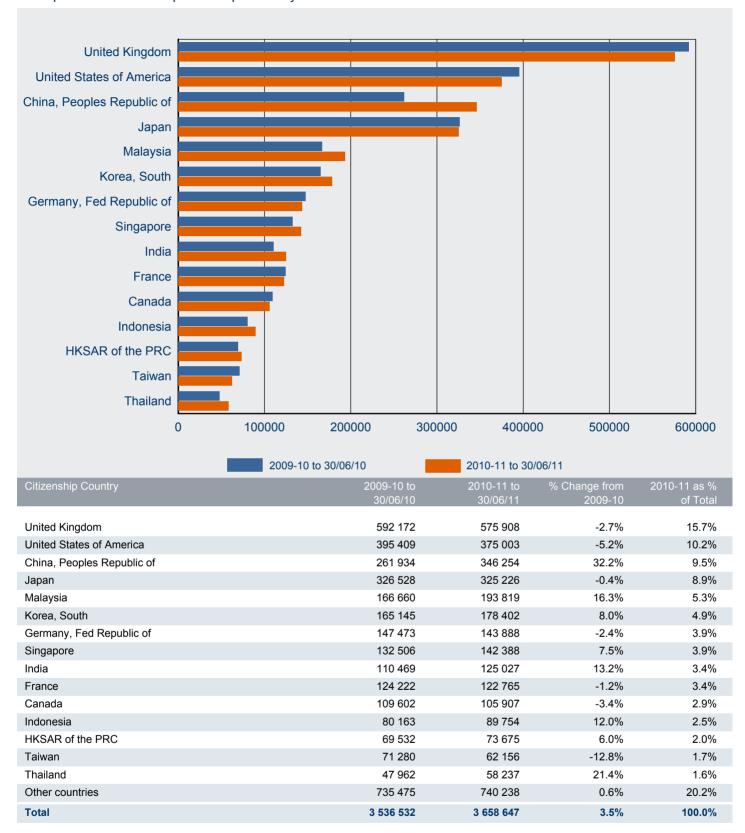
1.01 Number of Visitor visa applications lodged in 2010-11 to 30 June 2011 by month - comparison with previous four financial years



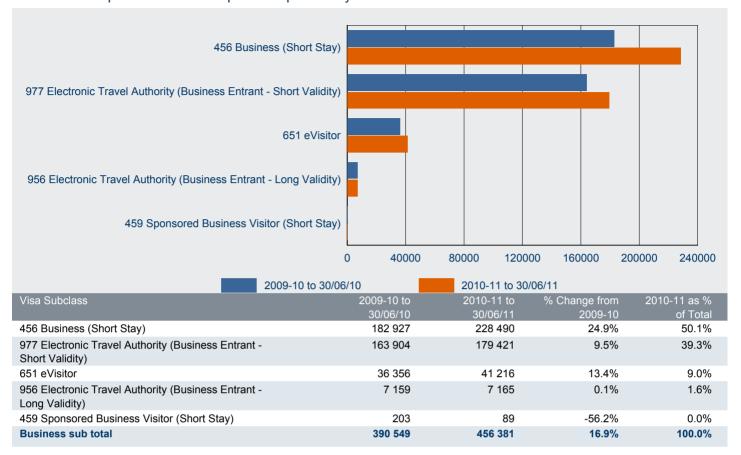
1.02 Number of Visitor visa applications lodged in 2010-11 to 30 June 2011 by visa subclass - comparison with same period in previous year



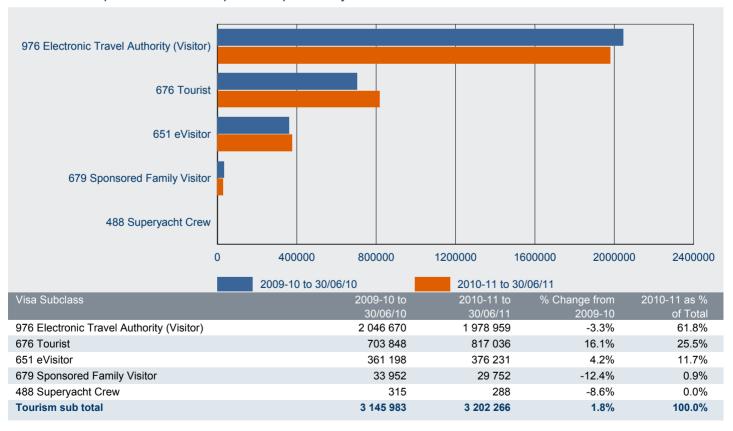
- 1.03 Number of Visitor visa applications lodged in 2010-11 to 30 June 2011 by citizenship country
- comparison with same period in previous year



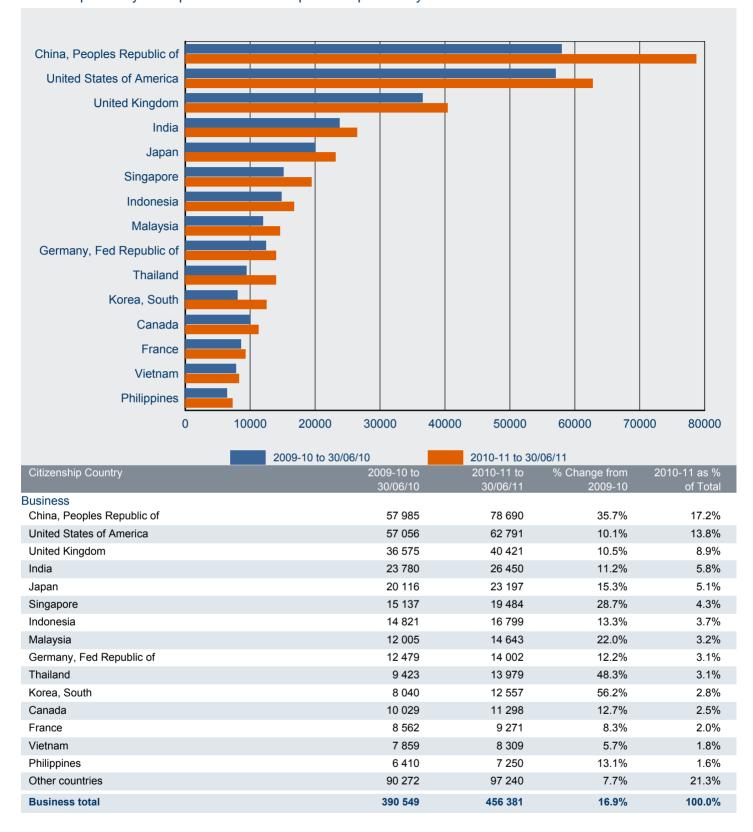
1.04 Number of business Visitor visa applications lodged in 2010-11 to 30 June 2011 by visa subclass - comparison with same period in previous year



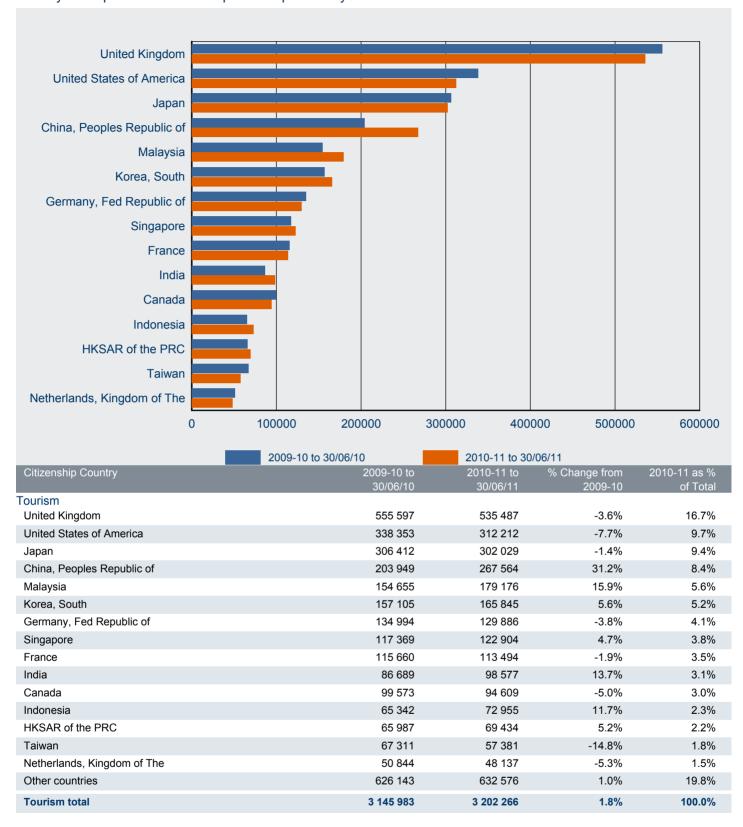
1.05 Number of tourism Visitor visa applications lodged in 2010-11 to 30 June 2011 by visa subclass - comparison with same period in previous year



1.06 Number of business Visitor visa applications lodged in 2010-11 to 30 June 2011 by citizenship country - comparison with same period in previous year



1.07 Number of tourism Visitor visa applications lodged in 2010-11 to 30 June 2011 by citizenship country - comparison with same period in previous year



1.08 Number of subclass 456 Business (Short Stay) visa applications lodged in 2010-11 to 30 June 2011 - comparison with previous four financial years



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20	06-07	16 236	18 414	18 941	18 904	19 428	15 150	16 747	15 176	18 795	16 299	17 457	16 649	208 196
20	07-08	17 496	20 264	19 529	21 739	21 486	12 924	21 839	16 676	16 749	17 151	16 236	15 191	217 280
20	08-09	16 166	15 662	17 008	19 278	18 093	10 596	13 411	14 718	15 123	13 213	11 652	13 989	178 909
20	09-10	14 639	14 576	15 459	16 825	17 062	11 794	14 410	12 984	16 657	15 228	16 007	17 286	182 927
20	10-11	17 903	19 403	16 718	21 122	25 207	13 410	18 831	18 488	22 856	17 040	19 162	18 350	228 490

1.09 Total number of subclass 651 eVisitor visa applications lodged in 2010-11 to 30 June 2011 - comparison with previous two financial years



1.10 Number of subclass 651 eVisitor (business stream) visa applications lodged in 2010-11 to 30 June 2011 - comparison with previous two financial years



1.11 Number of subclass 651 eVisitor (tourism stream) visa applications lodged in 2010-11 to 30 June 2011 - comparison with previous two financial years



2009-10

2010-11

46 107

58 677

52 033

66 985

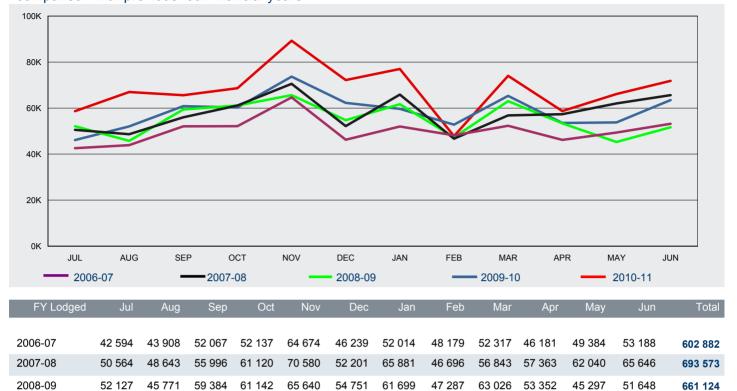
60 846

65 617

60 277

68 655

# 1.12 Total number of subclass 676 Tourist visa applications lodged in 2010-11 to 30 June 2011 - comparison with previous four financial years



1.13 Number of subclass 676 Tourist visa applications lodged in 2010-11 to 30 June 2011 where the client was OFFSHORE - comparison with previous four financial years

62 271

72 196

59 673

77 030

52 799

47 857

65 333

74 044

53 541

58 707

53 782

66 123

63 495

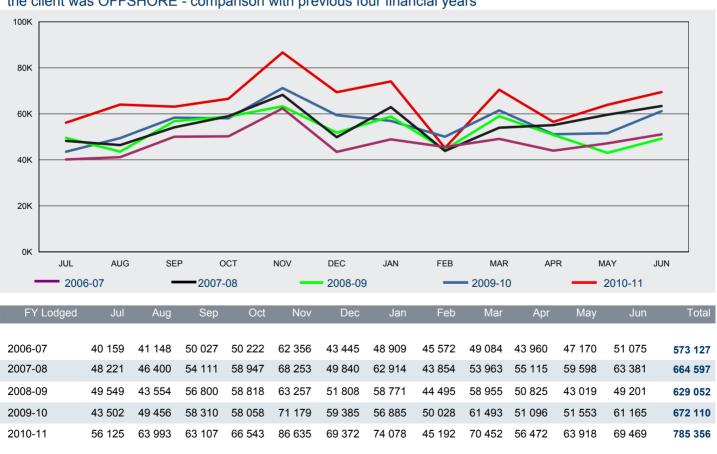
71 847

703 848

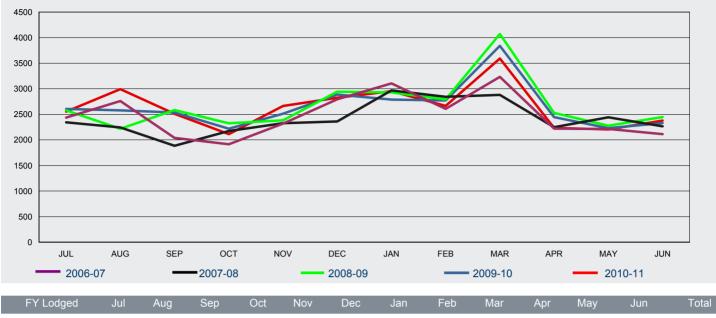
817 036

73 691

89 298



# 1.14 Number of subclass 676 Tourist visa applications lodged in 2010-11 to 30 June 2011 where the client was ONSHORE - comparison with previous four financial years



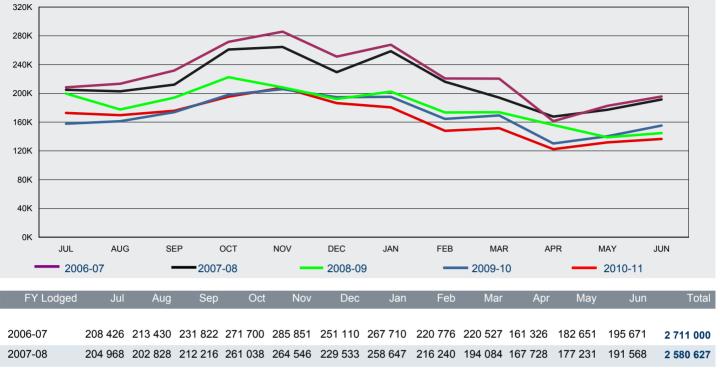
	I I Lougeu	Jui	Aug	Geb	OCI	1107	Dec	Jan	1 60	iviai	Λþi	iviay	Juli	Total
2	006-07	2 435	2 760	2 040	1 915	2 318	2 794	3 105	2 607	3 233	2 221	2 214	2 113	29 755
2	007-08	2 343	2 243	1 885	2 173	2 327	2 361	2 967	2 842	2 880	2 248	2 442	2 265	28 976
2	008-09	2 578	2 217	2 584	2 324	2 383	2 943	2 928	2 792	4 071	2 527	2 278	2 447	32 072
2	009-10	2 605	2 577	2 536	2 219	2 512	2 886	2 788	2 771	3 840	2 445	2 229	2 330	31 738
2	010-11	2 552	2 992	2 510	2 112	2 663	2 824	2 952	2 665	3 592	2 235	2 205	2 378	31 680

# 1.15 Number of subclass 679 Sponsored Family Visitor visa applications lodged in 2010-11 to 30 June 2011 - comparison with previous four financial years



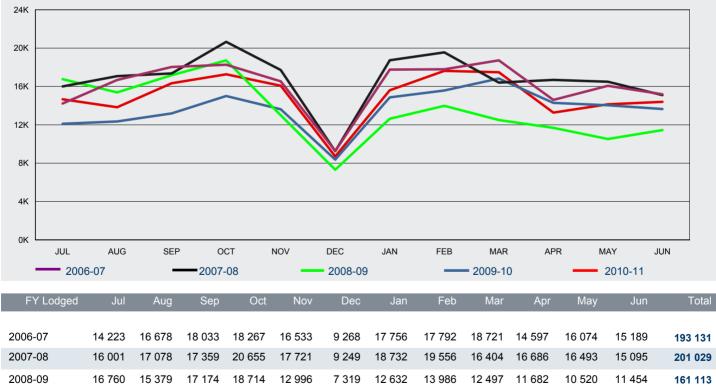
FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2006-07	1 403	1 683	2 021	1 961	2 462	1 854	1 752	1 722	1 760	1 551	2 139	1 965	22 273
2007-08	2 010	2 519	2 474	2 924	2 928	2 821	2 332	2 479	2 557	2 627	2 893	3 229	31 793
2008-09	2 934	2 823	3 205	3 445	3 226	2 601	2 300	2 331	2 715	2 392	2 398	2 657	33 027
2009-10	2 863	3 049	3 376	3 598	3 338	2 637	2 525	2 324	2 750	2 267	2 530	2 695	33 952
2010-11	2 650	2 839	3 084	3 282	3 404	2 059	1 857	1 997	2 336	1 787	2 248	2 209	29 752

### 1.16 Number of subclass 976 Electronic Travel Authority (Visitor) visa applications lodged in 2010-11 to 30 June 2011 - comparison with previous four financial years



2006-07	208 426 213 430	231 822 271 700	285 851	251 110	267 710	220 776	220 527	161 326	182 651	195 671	2 711 000
2007-08	204 968 202 828	212 216 261 038	264 546	229 533	258 647	216 240	194 084	167 728	177 231	191 568	2 580 627
2008-09	199 805 177 580	194 136 222 496	208 328	192 169	202 414	173 516	173 770	156 044	138 923	144 812	2 183 993
2009-10	157 797 161 240	173 852 198 101	205 858	194 699	195 246	164 521	169 396	130 275	140 371	155 314	2 046 670
2010-11	172 755 169 664	175 796 195 446	207 976	186 422	180 550	147 990	151 556	122 401	131 821	136 582	1 978 959

### 1.17 Number of subclass 977 Electronic Travel Authority (Business Entrant - Short Validity) visa applications lodged in 2010-11 to 30 June 2011 - comparison with previous four financial years



2006-07	14 223	16 678	18 033	18 267	16 533	9 268	17 756	17 792	18 721	14 597	16 074	15 189	193 131
2007-08	16 001	17 078	17 359	20 655	17 721	9 249	18 732	19 556	16 404	16 686	16 493	15 095	201 029
2008-09	16 760	15 379	17 174	18 714	12 996	7 319	12 632	13 986	12 497	11 682	10 520	11 454	161 113
2009-10	12 113	12 355	13 188	15 007	13 623	8 376	14 864	15 576	16 826	14 288	14 041	13 647	163 904
2010-11	14 667	13 836	16 336	17 269	16 083	8 703	15 607	17 630	17 485	13 271	14 137	14 397	179 421

1.19 Number of subclass 456 Business (Short Stay) visa applications lodged in 2010-11 to 30 June 2011 by citizenship country - comparison with previous financial year

Citizenship Country	2009-10 to	2010-11 to	% Change from	2010-11 as %
	30/06/10	30/06/11	2009-10	of Total
China, Peoples Republic of	57 916	78 682	35.9%	34.4%
India	23 755	26 434	11.3%	11.6%
Indonesia	14 802	16 785	13.4%	7.3%
Thailand	9 416	13 974	48.4%	6.1%
Vietnam	7 847	8 307	5.9%	3.6%
Korea, South	3 658	7 451	103.7%	3.3%
Philippines	6 406	7 247	13.1%	3.2%
South Africa	6 058	6 302	4.0%	2.8%
Singapore	2 539	5 770	127.3%	2.5%
Papua New Guinea	4 244	4 364	2.8%	1.9%
Malaysia	1 508	3 177	110.7%	1.4%
Brazil	2 287	3 016	31.9%	1.3%
Japan	817	2 636	222.6%	1.2%
Russian Federation	2 040	2 389	17.1%	1.0%
Pakistan	2 613	2 274	-13.0%	1.0%
Other countries	37 021	39 682	7.2%	17.4%
Total	182 927	228 490	24.9%	100 %

1.20 Number of subclass 651 eVisitor visa applications lodged in 2010-11 to 30 June 2011 by visa type and citizenship country - comparison with previous financial year

Citizenship Country	2009-10 to 30/06/10	2010-11 to 30/06/11	% Change from 2009-10	2010-11 as % of Total
Business				
United Kingdom	14 023	15 600	11.2%	37.8%
Germany, Fed Republic of	5 062	5 811	14.8%	14.1%
France	2 836	3 376	19.0%	8.2%
Netherlands, Kingdom of The	2 408	2 587	7.4%	6.3%
Italy	1 302	1 561	19.9%	3.8%
Sweden	1 071	1 225	14.4%	3.0%
Spain	932	1 204	29.2%	2.9%
Denmark	1 005	1 176	17.0%	2.9%
Ireland, Republic of	899	1 091	21.4%	2.6%
Poland	853	1 089	27.7%	2.6%
Norway	768	753	-2.0%	1.8%
Switzerland	698	722	3.4%	1.8%
Belgium	568	683	20.2%	1.7%
Finland	583	576	-1.2%	1.4%
Czech Republic	372	541	45.4%	1.3%
Other countries	2 976	3 221	8.2%	7.8%
sub total Business	36 356	41 216	13.4%	100 %
Tourism				
United Kingdom	160 917	176 971	10.0%	47.0%
Germany, Fed Republic of	43 184	43 149	-0.1%	11.5%
France	32 775	32 381	-1.2%	8.6%
Netherlands, Kingdom of The	18 914	17 438	-7.8%	4.6%
Ireland, Republic of	13 189	15 817	19.9%	4.2%
Sweden	10 779	11 216	4.1%	3.0%
Italy	9 544	10 186	6.7%	2.7%
Spain	7 690	7 686	-0.1%	2.0%
Switzerland	7 494	7 586	1.2%	2.0%
Poland	7 346	7 233	-1.5%	1.9%
Denmark	7 270	6 910	-5.0%	1.8%
Norway	6 058	6 198	2.3%	1.6%
Czech Republic	5 250	4 730	-9.9%	1.3%
Finland	4 619	4 371	-5.4%	1.2%
Belgium	3 586	3 416	-4.7%	0.9%
Other countries	22 583	20 943	-7.3%	5.6%
sub total Tourism	361 198	376 231	4.2%	100 %
Sub total Tourisiii				

1.21 Number of subclass 676 Tourist visa applications lodged in 2010-11 to 30 June 2011 by client location and citizenship country - comparison with previous financial year

Citizenship Country	2009-10 to 30/06/10	2010-11 to 30/06/11	% Change from 2009-10	2010-11 as % of Total
Offshore				
China, Peoples Republic of	197 508	261 147	32.2%	33.3%
India	81 705	93 120	14.0%	11.9%
Indonesia	64 474	72 212	12.0%	9.2%
Thailand	37 439	43 239	15.5%	5.5%
Philippines	31 685	30 932	-2.4%	3.9%
South Africa	31 591	30 565	-3.2%	3.9%
Fiji	18 395	18 358	-0.2%	2.3%
Vietnam	15 880	16 059	1.1%	2.0%
United Kingdom	10 414	15 810	51.8%	2.0%
Brazil	12 598	13 613	8.1%	1.7%
Sri Lanka	13 043	13 502	3.5%	1.7%
Papua New Guinea	10 424	12 168	16.7%	1.5%
Russian Federation	9 378	10 487	11.8%	1.3%
Tonga	5 117	7 975	55.9%	1.0%
Israel	8 205	7 964	-2.9%	1.0%
Other countries	124 254	138 205	11.2%	17.6%
sub total Offshore	672 110	785 356	16.8%	100 %
Onshore				
India	3 279	3 478	6.1%	11.0%
United Kingdom	2 911	2 766	-5.0%	8.7%
Korea, South	2 426	2 487	2.5%	7.9%
China, Peoples Republic of	2 323	2 461	5.9%	7.8%
United States of America	1 484	1 529	3.0%	4.8%
Brazil	1 782	1 398	-21.5%	4.4%
Germany, Fed Republic of	1 403	1 266	-9.8%	4.0%
Malaysia	1 180	1 224	3.7%	3.9%
Japan	779	806	3.5%	2.5%
Italy	832	795	-4.4%	2.5%
Thailand	894	786	-12.1%	2.5%
Philippines	473	711	50.3%	2.2%
Ireland, Republic of	697	699	0.3%	2.2%
Canada	663	683	3.0%	2.2%
France	591	604	2.2%	1.9%
Other countries	10 021	9 987	-0.3%	31.5%
sub total Onshore	31 738	31 680	-0.2%	100 %
Total	703 848	817 036	16.1%	

### 1.22 Number of subclass 679 Sponsored Family Visitor visa applications lodged in 2010-11 to 30 June 2011 by citizenship country - comparison with previous financial year

Citizenship Country	2009-10 to 30/06/10	2010-11 to 30/06/11	% Change from 2009-10	2010-11 as % of Total
Vietnam	11 674	8 320	-28.7%	28.0%
China, Peoples Republic of	4 100	3 872	-5.6%	13.0%
Philippines	2 705	2 628	-2.8%	8.8%
Lebanon	2 750	2 116	-23.1%	7.1%
India	1 694	1 970	16.3%	6.6%
Bangladesh	1 002	1 070	6.8%	3.6%
Sri Lanka	1 201	936	-22.1%	3.1%
Cambodia	1 078	903	-16.2%	3.0%
Iran	989	872	-11.8%	2.9%
Pakistan	871	766	-12.1%	2.6%
Not Specified	312	555	77.9%	1.9%
Iraq	393	428	8.9%	1.4%
FYR Macedonia	412	356	-13.6%	1.2%
Egypt	264	320	21.2%	1.1%
Fiji	364	302	-17.0%	1.0%
Other countries	4 143	4 338	4.7%	14.6%
Total	33 952	29 752	-12.4%	100 %

### 1.23 Number of subclass 976 Electronic Travel Authority (Visitor) visa applications lodged in 2010-11 to 30 June 2011 by citizenship country - comparison with previous financial year

Citizenship Country	2009-10 to	2010-11 to	% Change from	2010-11 as %
Character Country	30/06/10	30/06/11	2009-10	of Total
United Kingdom	381 262	339 843	-10.9%	17.2%
United States of America	334 497	308 028	-7.9%	15.6%
Japan	305 045	300 718	-1.4%	15.2%
Malaysia	152 962	177 360	16.0%	9.0%
Korea, South	154 414	163 089	5.6%	8.2%
Singapore	116 632	122 174	4.8%	6.2%
Canada	97 743	92 743	-5.1%	4.7%
Germany, Fed Republic of	87 688	81 034	-7.6%	4.1%
France	81 089	77 914	-3.9%	3.9%
HKSAR of the PRC	64 719	68 164	5.3%	3.4%
Taiwan	65 562	55 812	-14.9%	2.8%
Italy	39 143	35 835	-8.5%	1.8%
Netherlands, Kingdom of The	30 352	28 538	-6.0%	1.4%
Ireland, Republic of	32 005	27 516	-14.0%	1.4%
Switzerland	23 191	23 586	1.7%	1.2%
Other countries	80 366	76 605	-4.7%	3.9%
Total	2 046 670	1 978 959	-3.3%	100 %

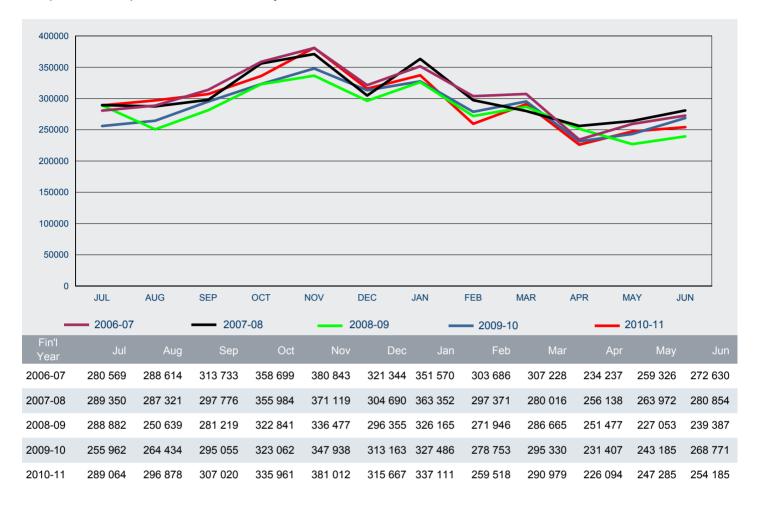
1.24 Number of subclass 977 Electronic Travel Authority (Business Entrant - Short Validity) visa applications lodged in 2010-11 to 30 June 2011 by citizenship country - comparison with previous financial year

, c				
Citizenship Country	2009-10 to 30/06/10	2010-11 to 30/06/11	% Change from 2009-10	2010-11 as % of Total
United States of America	54 533	59 676	9.4%	33.3%
United Kingdom	19 968	21 590	8.1%	12.0%
Japan	17 535	18 810	7.3%	10.5%
Singapore	12 534	13 624	8.7%	7.6%
Malaysia	10 425	11 406	9.4%	6.4%
Canada	9 628	10 662	10.7%	5.9%
Germany, Fed Republic of	6 721	7 489	11.4%	4.2%
France	5 505	5 547	0.8%	3.1%
Korea, South	4 308	5 051	17.2%	2.8%
Netherlands, Kingdom of The	3 408	3 856	13.1%	2.1%
HKSAR of the PRC	2 836	3 456	21.9%	1.9%
Taiwan	2 961	3 175	7.2%	1.8%
Italy	2 715	3 061	12.7%	1.7%
Sweden	1 634	1 894	15.9%	1.1%
Denmark	1 272	1 561	22.7%	0.9%
Other countries	7 921	8 563	8.1%	4.8%
Total	163 904	179 421	9.5%	100 %

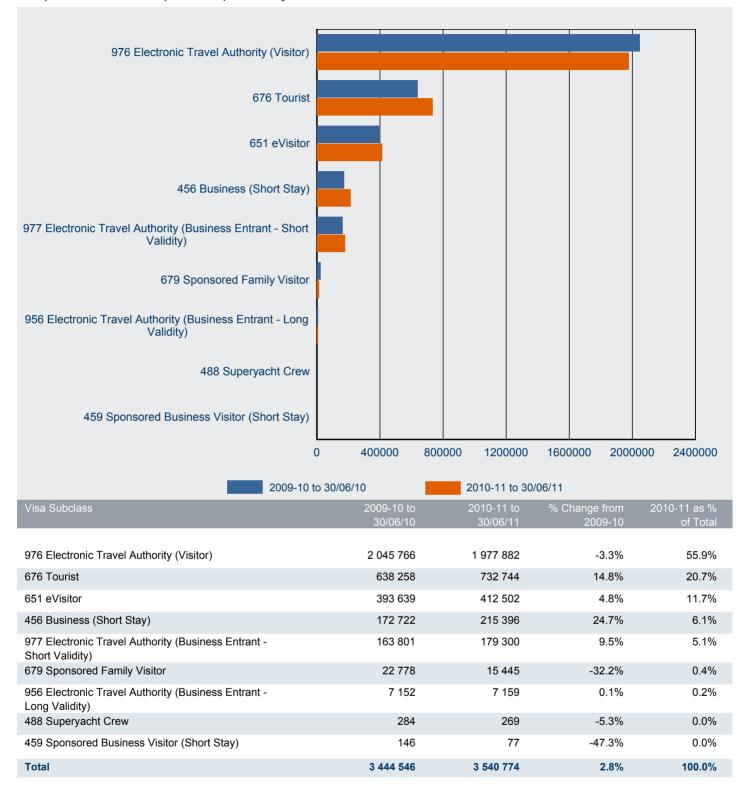
1.25 elodged rate for subclass 676 Tourist visa applications lodged in the 6 month period between 1 January 2011 and 30 June 2011 by client location - comparison with previous four periods

Citizenship Country	01/01/09 to 30/06/09	01/07/09 to 31/12/09	01/01/10 to 30/06/10	01/07/10 to 31/12/10	01/01/11 to 30/06/11
Offshore					
	04.00/	02.20/	00.00/	00.00/	02.50/
United Kingdom	81.8%	83.3%	88.9%	92.0%	93.5%
Saudi Arabia	0.0%	2.4%	32.6%	54.1%	66.8%
United Arab Emirates	32.8%	30.7%	39.8%	41.4%	64.9%
Kuwait	96.4%	90.7%	95.6%	96.1%	97.8%
Germany, Fed Republic of	70.5%	70.3%	75.5%	81.4%	83.8%
France	87.2%	87.9%	94.1%	95.1%	97.6%
Switzerland	95.5%	97.7%	98.0%	97.9%	97.6%
United States of America	77.3%	83.9%	85.7%	90.4%	86.6%
Ireland, Republic of	92.3%	90.3%	94.3%	97.4%	96.8%
India	1.0%	1.3%	0.7%	0.7%	1.5%
Netherlands, Kingdom of The	94.3%	93.8%	93.5%	95.5%	95.3%
Poland	60.6%	50.6%	60.0%	68.7%	82.3%
Italy	92.0%	92.7%	93.3%	97.3%	96.3%
Romania	87.0%	89.5%	88.2%	91.9%	92.7%
Canada	88.1%	87.7%	86.8%	91.7%	90.5%
Other countries	1.2%	1.4%	1.2%	1.6%	1.4%
All Offshore	4.6%	5.2%	5.2%	6.9%	6.5%
Onshore					
United Kingdom	32.7%	29.1%	35.0%	40.0%	49.4%
Korea, South	15.0%	14.9%	20.9%	24.8%	31.3%
United States of America	35.2%	34.1%	38.5%	42.2%	44.1%
India	10.2%	10.2%	14.2%	14.7%	16.2%
Malaysia	27.8%	23.7%	30.3%	31.1%	39.2%
Italy	24.9%	20.3%	29.1%	30.6%	43.1%
Ireland, Republic of	29.1%	26.0%	32.6%	38.0%	43.3%
Canada	35.4%	29.2%	34.1%	32.0%	43.7%
China, Peoples Republic of	4.4%	5.6%	7.6%	9.6%	12.0%
Japan	16.1%	12.7%	19.4%	25.1%	25.9%
France	14.0%	20.8%	27.8%	29.9%	31.8%
Germany, Fed Republic of	15.2%	7.0%	20.5%	10.4%	20.2%
•	23.3%	28.1%	32.8%	39.1%	38.5%
Singapore					
Greece	18.5%	19.7%	22.4%	25.4%	31.6%
Spain	17.6%	19.3%	27.6%	31.9%	25.7%
Other countries	7.6%	7.2%	11.5%	12.1%	14.5%
All Onshore	15.5%	13.6%	19.5%	19.9%	25.6%
All 676 Tourist	5.2%	5.6%	5.9%	7.3%	7.3%

2.01 Number of Visitor visa applications granted in 2010-11 to 30 June 2011 by month comparison with previous four financial years

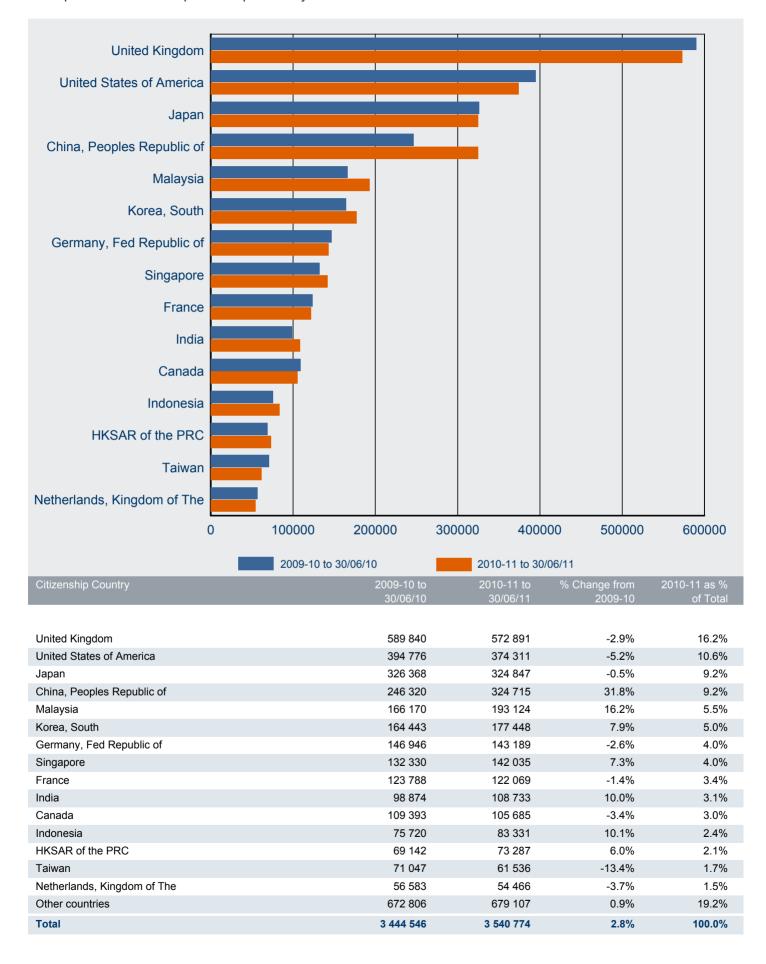


2.02 Number of Visitor visa applications granted in 2010-11 to 30 June 2011 by visa subclass - comparison with same period in previous year

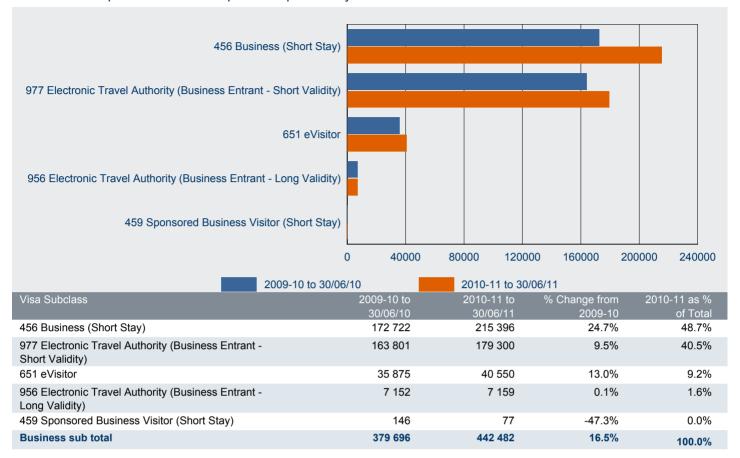


2.03 Number of Visitor visa applications granted in 2010-11 to 30 June 2011 by citizenship country

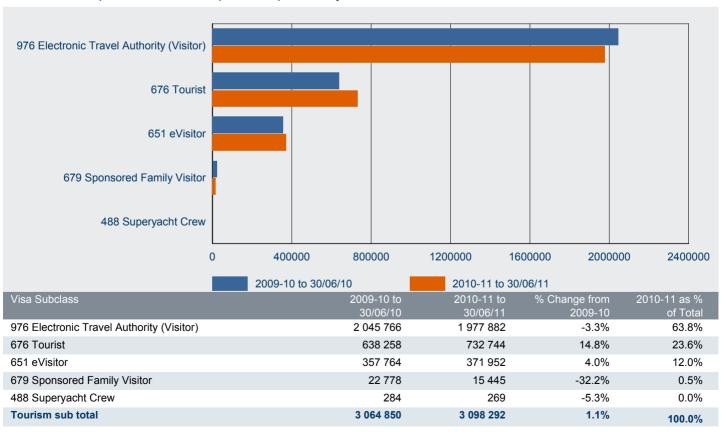
- comparison with same period in previous year



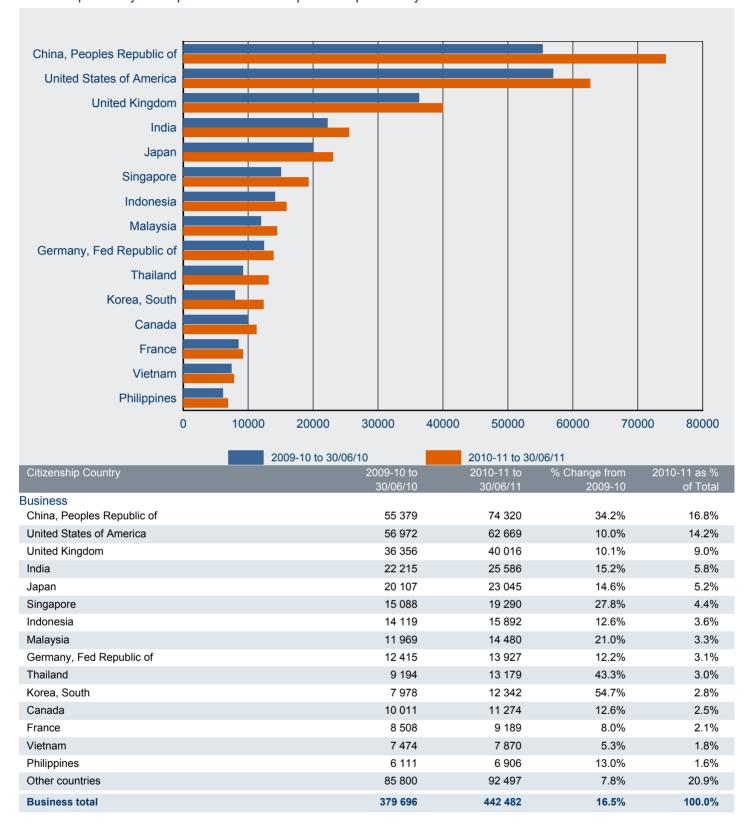
2.04 Number of business Visitor visa applications granted in 2010-11 to 30 June 2011 by visa subclass - comparison with same period in previous year



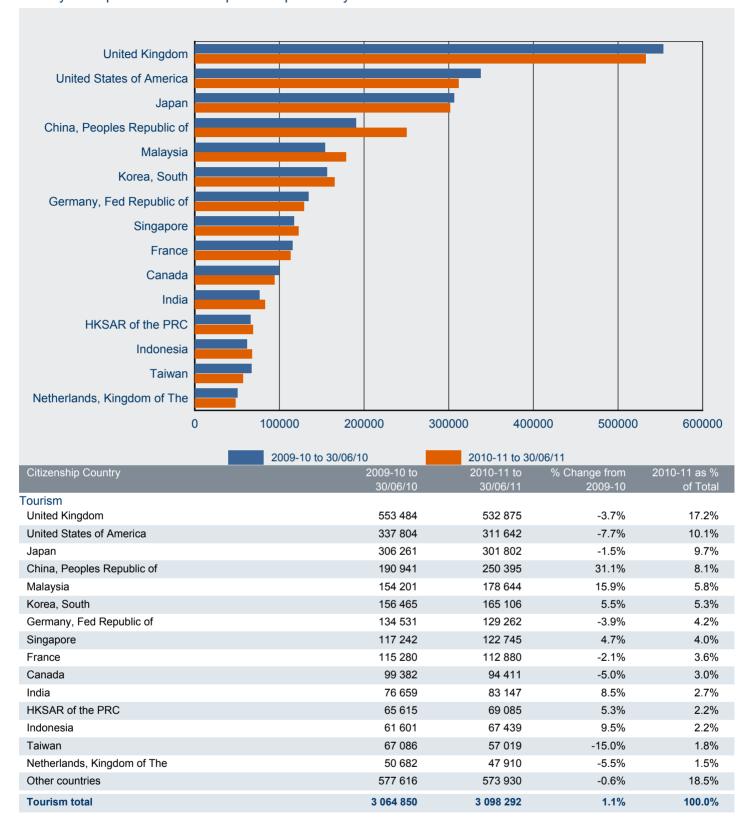
2.05 Number of tourism Visitor visa applications granted in 2010-11 to 30 June 2011 by visa subclass - comparison with same period in previous year



2.06 Number of business Visitor visa applications granted in 2010-11 to 30 June 2011 by citizenship country - comparison with same period in previous year



2.07 Number of tourism Visitor visa applications granted in 2010-11 to 30 June 2011 by citizenship country - comparison with same period in previous year



2009-10

2010-11

13 980

16 908

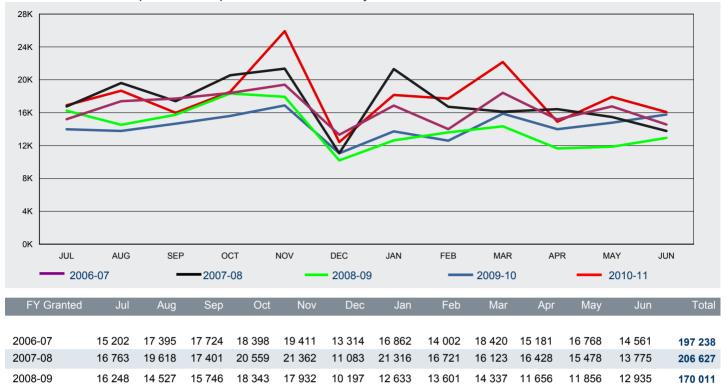
13 778

18 667

14 660

15 988

2.08 Number of subclass 456 Business (Short Stay) visa applications granted in 2010-11 to 30 June 2011 - comparison with previous four financial years



2.09 Total number of subclass 651 eVisitor visa applications granted in 2010-11 to 30 June 2011 - comparison with previous two financial years

16 888

25 925

11 059

12 422

13 725

18 156

12 595

17 714

15 884

22 172

13 988

14 902

14 782

17 915

15 783

16 082

172 722

215 396

15 600

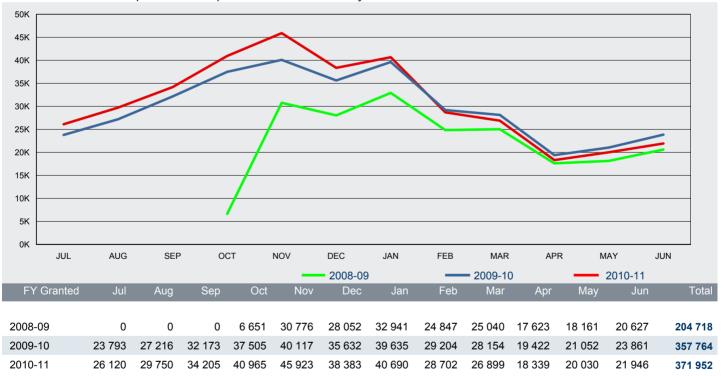
18 545



2.10 Number of subclass 651 eVisitor (business stream) visa applications granted in 2010-11 to 30 June 2011 - comparison with previous two financial years



2.11 Number of subclass 651 eVisitor (tourism stream) visa applications granted in 2010-11 to 30 June 2011 - comparison with previous two financial years



2010-11

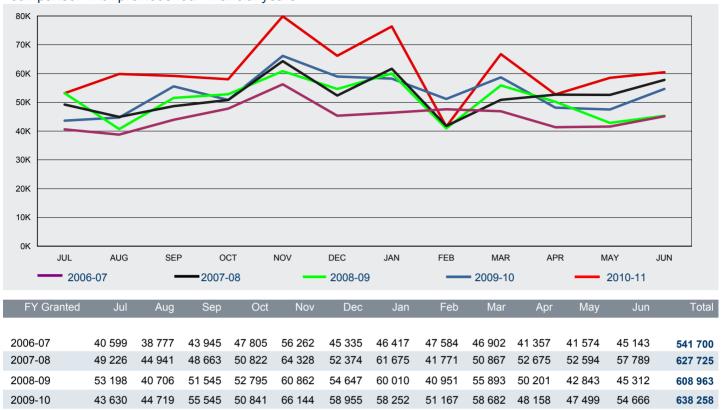
53 156

59 848

59 192

58 016

2.12 Total number of subclass 676 Tourist visa applications granted in 2010-11 to 30 June 2011 comparison with previous four financial years



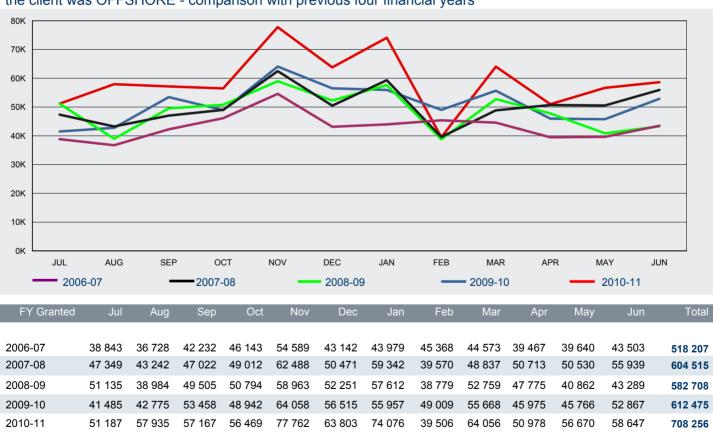
#### 2.13 Number of subclass 676 Tourist visa applications granted in 2010-11 to 30 June 2011 where the client was OFFSHORE - comparison with previous four financial years

66 188

76 371

41 573

79 907



52 742

58 514

60 474

732 744

66 763

2009-10

2010-11

2 145

1 969

1 944

1 913

2 087

2 025

1 899

1 547

2.14 Number of subclass 676 Tourist visa applications granted in 2010-11 to 30 June 2011 where the client was ONSHORE - comparison with previous four financial years



2.15 Number of subclass 679 Sponsored Family Visitor visa applications granted in 2010-11 to 30 June 2011 - comparison with previous four financial years

2 086

2 145

2 440

2 385

2 2 9 5

2 2 9 5

2 158

2 067

3 014

2 707

2 183

1 764

1733

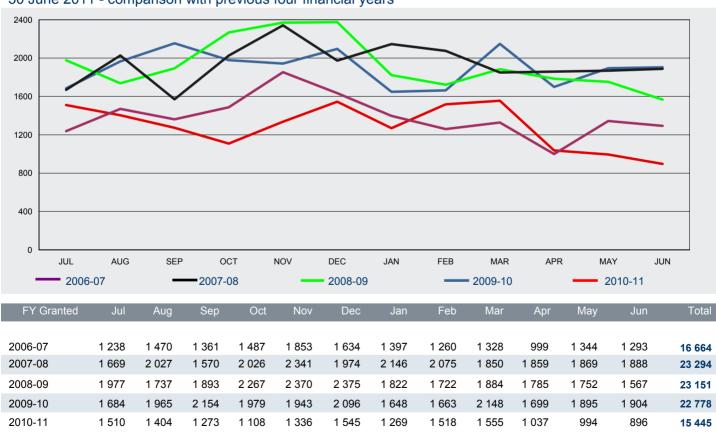
1 844

1 799

1827

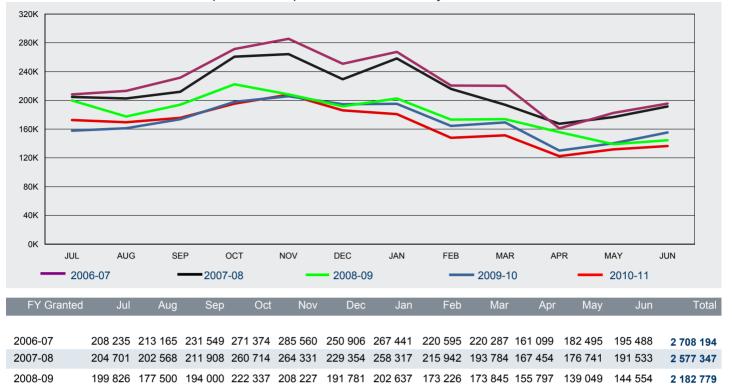
25 783

24 488



2009-10

#### 2.16 Number of subclass 976 Electronic Travel Authority (Visitor) visa applications granted in 2010-11 to 30 June 2011 - comparison with previous four financial years



2010-11 172 697 169 566 175 693 195 378 207 882 186 018 180 831 147 902 151 359 122 361 131 757 136 438 1 977 882 2.17 Number of subclass 977 Electronic Travel Authority (Business Entrant - Short Validity) visa

194 670 195 132

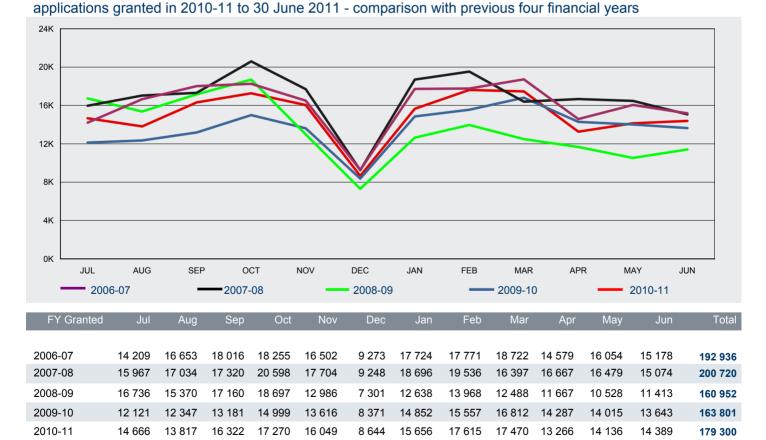
164 447 169 306 130 192

140 248

155 283

2 045 766

157 781 161 197 173 765 197 986 205 759



2.19 Number of subclass 456 Business (Short Stay) visa applications granted in 2010-11 to 30 June 2011 by citizenship country - comparison with same period in previous year

Citizenship Country	2009-10 to 30/06/10	2010-11 to 30/06/11	% Change from 2009-10	2010-11 as % of Total
China, Peoples Republic of	55 329	74 313	34.3%	34.5%
India	22 207	25 575	15.2%	11.9%
Indonesia	14 100	15 879	12.6%	7.4%
Thailand	9 189	13 174	43.4%	6.1%
Vietnam	7 472	7 868	5.3%	3.7%
Korea, South	3 601	7 238	101.0%	3.4%
Philippines	6 109	6 903	13.0%	3.2%
South Africa	5 899	6 068	2.9%	2.8%
Singapore	2 492	5 581	124.0%	2.6%
Papua New Guinea	4 160	4 155	-0.1%	1.9%
Malaysia	1 490	3 028	103.2%	1.4%
Brazil	2 236	2 990	33.7%	1.4%
Japan	811	2 484	206.3%	1.2%
Russian Federation	1 978	2 313	16.9%	1.1%
Israel	1 903	2 172	14.1%	1.0%
Other countries	33 746	35 655	5.7%	16.6%
Total	172 722	215 396	24.7%	100 %

2.20 Number of subclass 651 eVisitor visa applications granted in 2010-11 to 30 June 2011 by visa type and citizenship country - comparison with same period in previous year

Citizenship Country	2009-10 to 30/06/10	2010-11 to 30/06/11	% Change from 2009-10	2010-11 as % of Total
Business				
United Kingdom	13 843	15 353	10.9%	37.9%
Germany, Fed Republic of	5 029	5 761	14.6%	14.2%
France	2 795	3 306	18.3%	8.2%
Netherlands, Kingdom of The	2 381	2 549	7.1%	6.3%
Italy	1 294	1 547	19.6%	3.8%
Sweden	1 062	1 211	14.0%	3.0%
Spain	927	1 195	28.9%	2.9%
Denmark	994	1 165	17.2%	2.9%
Poland	853	1 082	26.8%	2.7%
Ireland, Republic of	873	1 058	21.2%	2.6%
Norway	762	751	-1.4%	1.9%
Switzerland	691	706	2.2%	1.7%
Belgium	560	672	20.0%	1.7%
Finland	580	575	-0.9%	1.4%
Czech Republic	371	538	45.0%	1.3%
Other countries	2 860	3 081	7.7%	7.6%
sub total Business	35 875	40 550	13.0%	100 %
Tourism				
United Kingdom	159 902	175 719	9.9%	47.2%
Germany, Fed Republic of	43 008	42 911	-0.2%	11.5%
France	32 575	32 082	-1.5%	8.6%
Netherlands, Kingdom of The	18 841	17 342	-8.0%	4.7%
Ireland, Republic of	13 033	15 609	19.8%	4.2%
Sweden	10 737	11 146	3.8%	3.0%
Italy	9 479	10 107	6.6%	2.7%
Spain	7 666	7 645	-0.3%	2.1%
Switzerland	7 474	7 551	1.0%	2.0%
Poland	7 293	7 123	-2.3%	1.9%
Denmark	7 246	6 870	-5.2%	1.8%
Norway	6 030	6 173	2.4%	1.7%
Czech Republic	5 210	4 677	-10.2%	1.3%
Finland	4 604	4 344	-5.6%	1.2%
Belgium	3 563	3 384	-5.0%	0.9%
Other countries	21 103	19 269	-8.7%	5.2%
sub total Tourism	357 764	371 952	4.0%	100 %
Total	393 639	412 502	4.8%	

2.21 Number of subclass 676 Tourist visa applications granted in 2010-11 to 30 June 2011 by client location and citizenship country - comparison with same period in previous year

Citizenship Country	2009-10 to	2010-11 to	% Change from	2010-11 as %
	30/06/10	30/06/11	2009-10	of Total
Offshore				
China, Peoples Republic of	186 321	246 138	32.1%	34.8%
India	72 702	79 026	8.7%	11.2%
Indonesia	60 956	66 982	9.9%	9.5%
Thailand	35 147	39 357	12.0%	5.6%
South Africa	30 946	29 492	-4.7%	4.2%
Philippines	26 214	28 050	7.0%	4.0%
Fiji	16 106	15 234	-5.4%	2.2%
United Kingdom	9 857	15 009	52.3%	2.1%
Brazil	12 532	13 306	6.2%	1.9%
Vietnam	12 520	12 526	0.0%	1.8%
Sri Lanka	10 354	11 727	13.3%	1.7%
Papua New Guinea	9 734	10 382	6.7%	1.5%
Russian Federation	8 959	9 924	10.8%	1.4%
Israel	7 883	7 198	-8.7%	1.0%
Iran	4 352	6 401	47.1%	0.9%
Other countries	107 892	117 504	8.9%	16.6%
sub total Offshore	612 475	708 256	15.6%	100 %
Onshore				
India	2 622	2 646	0.9%	10.8%
United Kingdom	2 498	2 336	-6.5%	9.5%
Korea, South	2 011	1 947	-3.2%	8.0%
China, Peoples Republic of	1 743	1 717	-1.5%	7.0%
United States of America	1 273	1 283	0.8%	5.2%
Brazil	1 583	1 225	-22.6%	5.0%
Germany, Fed Republic of	1 217	1 056	-13.2%	4.3%
Malaysia	988	972	-1.6%	4.0%
Italy	755	686	-9.1%	2.8%
Japan	681	632	-7.2%	2.6%
Canada	573	590	3.0%	2.4%
Thailand	731	580	-20.7%	2.4%
Ireland, Republic of	556	569	2.3%	2.3%
France	521	480	-7.9%	2.0%
Philippines	255	417	63.5%	1.7%
Other countries	7 776	7 352	-5.5%	30.0%
sub total Onshore	25 783	24 488	-5.0%	100 %
	638 258	732 744	14.8%	

#### 2.22 Number of subclass 679 Sponsored Family Visitor visa applications granted in 2010-11 to 30 June 2011 by citizenship country - comparison with same period in previous year

Citizenship Country	2009-10 to 30/06/10	2010-11 to 30/06/11	% Change from 2009-10	2010-11 as % of Total
Vietnam	7 936	3 150	-60.3%	20.4%
China, Peoples Republic of	2 867	2 537	-11.5%	16.4%
Philippines	1 879	1 539	-18.1%	10.0%
India	1 330	1 467	10.3%	9.5%
Bangladesh	829	903	8.9%	5.8%
Lebanon	2 042	731	-64.2%	4.7%
Sri Lanka	681	646	-5.1%	4.2%
Iran	653	554	-15.2%	3.6%
Cambodia	776	484	-37.6%	3.1%
Pakistan	383	409	6.8%	2.6%
FYR Macedonia	316	180	-43.0%	1.2%
Turkey	202	172	-14.9%	1.1%
Russian Federation	203	170	-16.3%	1.1%
Burma	86	166	93.0%	1.1%
Iraq	100	150	50.0%	1.0%
Other countries	2 495	2 187	-12.3%	14.2%
Total	22 778	15 445	-32.2%	100 %

#### 2.23 Number of subclass 976 Electronic Travel Authority (Visitor) visa applications granted in 2010-11 to 30 June 2011 by citizenship country - comparison with same period in previous year

Citizenship Country	2009-10 to 30/06/10	2010-11 to 30/06/11	% Change from 2009-10	2010-11 as % of Total
United Kingdom	381 142	339 721	-10.9%	17.2%
United States of America	334 448	307 996	-7.9%	15.6%
Japan	305 027	300 714	-1.4%	15.2%
Malaysia	152 769	177 175	16.0%	9.0%
Korea, South	154 253	162 940	5.6%	8.2%
Singapore	116 593	122 121	4.7%	6.2%
Canada	97 738	92 726	-5.1%	4.7%
Germany, Fed Republic of	87 674	81 018	-7.6%	4.1%
France	81 072	77 891	-3.9%	3.9%
HKSAR of the PRC	64 597	68 061	5.4%	3.4%
Taiwan	65 513	55 613	-15.1%	2.8%
Italy	39 119	35 824	-8.4%	1.8%
Netherlands, Kingdom of The	30 341	28 535	-6.0%	1.4%
Ireland, Republic of	31 988	27 503	-14.0%	1.4%
Switzerland	23 191	23 586	1.7%	1.2%
Other countries	80 301	76 458	-4.8%	3.9%
Total	2 045 766	1 977 882	-3.3%	100 %

2.24 Number of subclass 977 Electronic Travel Authority (Business Entrant - Short Validity) visa applications granted in 2010-11 to 30 June 2011 by citizenship country - comparison with same period in previous year

Citizenship Country	2009-10 to 30/06/10	2010-11 to 30/06/11	% Change from 2009-10	2010-11 as % of Total
United States of America	54 500	59 612	9.4%	33.2%
United Kingdom	19 952	21 578	8.1%	12.0%
Japan	17 533	18 810	7.3%	10.5%
Singapore	12 532	13 620	8.7%	7.6%
Malaysia	10 409	11 392	9.4%	6.4%
Canada	9 624	10 659	10.8%	5.9%
Germany, Fed Republic of	6 719	7 486	11.4%	4.2%
France	5 502	5 545	0.8%	3.1%
Korea, South	4 303	5 049	17.3%	2.8%
Netherlands, Kingdom of The	3 409	3 856	13.1%	2.2%
HKSAR of the PRC	2 830	3 455	22.1%	1.9%
Taiwan	2 957	3 168	7.1%	1.8%
Italy	2 715	3 060	12.7%	1.7%
Sweden	1 632	1 894	16.1%	1.1%
Denmark	1 271	1 560	22.7%	0.9%
Other countries	7 913	8 556	8.1%	4.8%
Total	163 801	179 300	9.5%	100 %

For this section:

A grant rate is defined as:

Number of grants x 100

Number of decisions

where the number of decisions equals the number of grants plus the number of refusals.

3.01 Grant rate of Visitor visa applications decided in the 6 month period between 1 January 2011 and 30 June 2011 by visa type and visa subclass - comparison with previous four periods

Visa Subclass	01/01/09 to 30/06/09	01/07/09 to 31/12/09	01/01/10 to 30/06/10	01/07/10 to 31/12/10	01/01/11 to 30/06/11
Business					
456 Business (Short Stay)	95.6%	96.4%	95.5%	96.7%	96.0%
459 Sponsored Business Visitor (Short Stay)	78.2%	86.7%	83.1%	100.0%	100.0%
651 eVisitor	99.7%	99.5%	99.0%	98.5%	98.7%
956 Electronic Travel Authority (Business Entrant - Long Validity)	100.0%	100.0%	100.0%	100.0%	100.0%
977 Electronic Travel Authority (Business Entrant - Short Validity)	100.0%	100.0%	100.0%	100.0%	100.0%
All Business	97.9%	98.2%	97.9%	98.2%	97.9%
Tourism					
Tourism 488 Superyacht Crew	86.4%	91.2%	100.0%	99.2%	100.0%
651 eVisitor	99.4%	99.4%	99.2%	99.2%	98.8%
676 Tourist	92.8%	92.9%	91.8%	92.3%	91.8%
679 Sponsored Family Visitor	74.0%	73.1%	74.4%	56.9%	55.0%
976 Electronic Travel Authority (Visitor)	100.0%	100.0%	100.0%	100.0%	100.0%
All Tourism	98.1%	98.2%	97.7%	97.7%	97.2%
All	98.1%	98.2%	97.7%	97.8%	97.3%

3.02 Grant rate for subclass 456 Business (Short Stay) visa applications decided in the 6 month period between 1 January 2011 and 30 June 2011 by citizenship country - comparison with previous four periods

Citizenship Country	01/01/09 to 30/06/09	01/07/09 to 31/12/09	01/01/10 to 30/06/10	01/07/10 to 31/12/10	01/01/11 to 30/06/11
China, Peoples Republic of	94.0%	96.2%	96.2%	96.5%	96.0%
India	95.4%	97.0%	95.6%	97.9%	97.4%
Indonesia	97.2%	97.1%	96.4%	98.2%	96.0%
Thailand	99.6%	99.3%	98.3%	98.9%	96.6%
Korea, South	100.0%	100.0%	100.0%	99.8%	98.1%
Singapore	99.8%	100.0%	99.9%	100.0%	98.1%
Vietnam	97.1%	96.1%	95.9%	96.7%	95.6%
Philippines	98.5%	95.8%	97.7%	98.2%	98.1%
South Africa	99.4%	99.1%	98.9%	98.5%	98.7%
Malaysia	99.9%	99.6%	99.7%	99.7%	96.0%
Papua New Guinea	99.6%	99.9%	99.6%	98.9%	96.8%
Japan	100.0%	100.0%	100.0%	100.0%	99.7%
Brazil	99.3%	98.9%	99.1%	99.7%	99.8%
Israel	98.7%	98.4%	99.3%	99.0%	98.1%
Russian Federation	99.2%	99.4%	98.6%	98.4%	98.6%
Other countries	93.0%	93.4%	90.6%	92.8%	92.2%
All 456 Business (Short Stay)	95.6%	96.4%	95.5%	96.7%	96.0%

3.03 Grant rate for subclass 651 eVisitor visa applications decided in the 6 month period between 1 January 2011 and 30 June 2011 by visa type and citizenship country - comparison with previous four periods

Citizenship Country	01/01/09 to 30/06/09	01/07/09 to 31/12/09	01/01/10 to 30/06/10	01/07/10 to 31/12/10	01/01/11 to 30/06/11
	30/06/09	31/12/09	30/06/10	31/12/10	30/06/11
Business					
Jnited Kingdom	99.8%	99.7%	99.0%	98.5%	98.9%
Germany, Fed Republic of	99.8%	99.8%	99.5%	99.0%	99.4%
France	99.7%	99.2%	99.0%	98.2%	98.1%
Netherlands, Kingdom of The	99.8%	99.6%	98.8%	98.9%	99.0%
taly	99.8%	100.0%	99.5%	99.2%	99.2%
Spain	100.0%	100.0%	99.1%	99.5%	99.5%
Denmark	99.8%	99.5%	99.8%	98.9%	99.2%
reland, Republic of	99.2%	98.8%	97.8%	95.7%	97.9%
Poland	100.0%	100.0%	100.0%	99.4%	99.3%
Sweden	100.0%	99.8%	98.7%	99.7%	98.49
Belgium	99.5%	99.2%	98.8%	98.4%	98.9%
Norway	99.7%	99.7%	99.5%	99.3%	100.0%
Switzerland	100.0%	99.7%	99.5%	98.4%	97.49
Finland	100.0%	99.6%	99.7%	100.0%	99.6%
Czech Republic	100.0%	100.0%	100.0%	99.7%	99.6%
Other countries	98.1%	97.6%	96.6%	96.8%	96.3%
All Business	99.7%	99.5%	99.0%	98.5%	98.79
Гourism					
	00.00/	00.79/	00.69/	00 59/	99.4%
Jnited Kingdom	99.8%	99.7%	99.6%	99.5%	
Germany, Fed Republic of	99.8% 99.6%	99.8% 99.6%	99.6% 99.5%	99.6% 99.2%	99.5% 99.1%
France reland, Republic of	99.6%	99.8%	99.5%	99.2%	99.17
	99.8%	99.8%	99.2%		
Netherlands, Kingdom of The		99.7%		99.6%	99.3%
taly Sweden	99.5% 99.9%	99.7%	99.3% 99.5%	99.4% 99.7%	99.4% 99.3%
Spain	99.8%	99.9%	99.5%	99.7%	99.4%
Switzerland	99.8%	99.9%	99.7%	99.7 %	99.47
Poland	99.4%	99.4%	99.8%	99.6%	98.49
Denmark					
	99.6% 99.7%	99.8% 99.9%	99.8% 99.6%	99.6% 99.6%	99.3% 99.7%
Norway Czech Republic	99.7%	99.3%	99.6%	99.5%	99.77
Finland	99.5%	99.9%	99.4%	99.5%	
Selgium	99.7%	99.4%	99.7%	99.5%	99.6% 99.5%
Dther countries	99.7%	99.4%	99.3% 92.7%	99.0% 95.0%	
Julier Coulitiles	94.070	<b>3</b> 3. 1 70	92.170	95.0%	90.5%
All Tourism	99.4%	99.4%	99.2%	99.2%	98.8%

# 4 Auto grant rate for eLodged applications

For this section: An auto grant rate is defined as:

Number of auto granted

x 100

Number of grants for elodged applications

# 4 Auto grant rate for eLodged applications

4.01 Auto grant rate for eLodged subclass 651 eVisitor visa applications granted in the 6 month period between 1 January 2011 and 30 June 2011 by visa type and citizenship country comparison with previous four periods

Citizenship Country	01/01/09 to	01/07/09 to	01/01/10 to	01/07/10 to	01/01/11 to
	30/06/09	31/12/09	30/06/10	31/12/10	30/06/11
Business					
United Kingdom	85.7%	84.7%	81.9%	83.3%	79.8%
Germany, Fed Republic of	86.1%	88.2%	85.9%	86.4%	86.6%
France	77.9%	78.4%	81.0%	79.6%	80.2%
Netherlands, Kingdom of The	86.5%	87.9%	84.0%	85.5%	85.7%
Italy	94.3%	92.9%	90.8%	93.2%	90.1%
Spain	89.1%	90.2%	90.2%	90.7%	85.3%
Denmark	90.2%	90.1%	90.3%	88.1%	89.7%
Sweden	86.1%	87.5%	87.6%	86.4%	84.5%
Ireland, Republic of	79.8%	75.9%	74.9%	74.5%	71.6%
Poland	92.0%	90.4%	91.8%	86.9%	58.2%
Norway	91.7%	86.5%	88.5%	92.2%	88.1%
Belgium	78.7%	81.1%	76.3%	76.7%	80.9%
Switzerland	85.1%	82.5%	83.9%	84.6%	80.7%
Finland	93.3%	92.4%	89.9%	94.6%	89.2%
Austria	90.5%	88.8%	86.2%	85.5%	90.1%
Other countries	79.2%	67.3%	68.0%	59.7%	54.9%
All Business	85.5%	84.2%	82.8%	82.6%	79.8%
Tourism					
United Kingdom	89.9%	89.3%	87.1%	88.3%	87.8%
Germany, Fed Republic of	90.5%	90.4%	89.3%	89.9%	89.5%
France	85.6%	83.7%	82.7%	82.3%	82.0%
Netherlands, Kingdom of The	89.7%	88.7%	86.9%	88.5%	87.7%
Ireland, Republic of	82.5%	80.8%	81.7%	81.3%	81.0%
Italy	93.3%	94.0%	92.8%	93.0%	91.6%
Sweden	89.2%	89.5%	87.0%	90.1%	88.1%
Spain	94.5%	94.6%	92.4%	92.2%	92.0%
Switzerland	88.0%	88.5%	86.9%	88.5%	87.1%
Denmark	92.3%	91.7%	90.8%	91.2%	91.1%
Norway	91.4%	92.6%	91.9%	91.6%	92.4%
Poland	90.6%	90.3%	89.8%	85.3%	67.1%
Finland	94.8%	95.1%	92.8%	94.8%	93.6%
Austria	94.5%	93.5%	92.0%	93.3%	91.2%
Belgium	82.1%	82.8%	82.1%	82.6%	83.4%
Other countries	84.9%	77.9%	78.8%	71.0%	68.7%
All Tourism	89.2%	88.3%	86.7%	87.1%	86.1%
All 651 eVisitor	88.8%	88.0%	86.3%	86.8%	85.4%

# 4 Auto grant rate for eLodged applications

4.02 Auto grant rate for eLodged subclass 676 Tourist visa applications granted in the 6 month period between 1 January 2011 and 30 June 2011 by client location and citizenship country - comparison with previous four periods

Offshore         United Kingdom         58.1%         57.8%         63.9%         66.5%         58.1%           Germany, Fed Republic of         64.8%         65.3%         73.0%         74.8%         65.6%           Saudi Arabia         0.0%         44.4%         45.5%         47.8%         45.6%           Saudi Arabia         0.0%         44.4%         45.5%         47.8%         45.6%           Kuwait         55.3%         68.1%         54.1%         55.4%         52.2%           Switzerland         84.3%         80.3%         80.4%         55.4%         52.2%           Switzerland         84.3%         80.3%         80.4%         56.6%         66.7%           United Arab Emirates         33.5%         42.1%         33.5%         41.0%         32.1%           France         59.9%         59.3%         65.8%         64.2%         33.0%           Incidal         72.6%         21.8%         21.4%         70.7%         68.8%           Ireland, Republic of         68.9%         71.7%         68.9%         76.4%         64.4%           United States of America         44.1%         47.7%         44.9%         44.4%         44.3%         47.1%         69.8	Citizenship Country	01/01/09 to 30/06/09	01/07/09 to 31/12/09	01/01/10 to 30/06/10	01/07/10 to 31/12/10	01/01/11 to 30/06/11
United Kingdom         58.1%         57.8%         63.9%         66.5%         58.1%           Germany, Fed Republic of         64.8%         65.5%         73.0%         74.8%         63.3%           Saudi Arabia         0.0%         44.4%         45.5%         47.8%         43.3%           Kuwait         55.3%         68.1%         54.1%         55.4%         52.2%           Switzerland         84.3%         86.3%         80.4%         55.4%         52.2%           Visited Arab Emirates         33.5%         42.1%         33.5%         41.0%         32.1%           France         56.6%         59.3%         65.8%         44.2%         53.0%           India         72.6%         21.6%         21.4%         70.7%         68.8%           Ireland, Republic of         58.8%         53.6%         66.9%         65.2%         56.5%           Netherlands, Kingdom of The         64.5%         71.7%         68.9%         76.4%         64.4%           United States of America         44.1%         47.4%         44.3%         50.7%         44.4%           Italy         60.2%         67.8%         73.3%         77.1%         60.6%           Sweaden	Offshore					
Germany, Fed Republic of         64.8%         65.3%         73.0%         74.8%         65.6%           Saudi Arabia         0.0%         44.4%         45.5%         47.8%         43.3%           Kuwatt         55.3%         68.1%         54.1%         55.4%         52.2%           Switzerland         84.3%         86.3%         80.4%         85.6%         66.7%           United Arab Emirates         33.5%         42.1%         33.5%         41.0%         32.1%           France         56.9%         59.9%         56.8%         64.2%         53.0%           India         72.6%         21.6%         21.4%         70.7%         68.8%           Ireland, Republic of         69.8%         53.6%         66.9%         66.2%         56.5%           Netherlands, Kingdom of The         64.5%         71.7%         68.9%         76.4%         64.4%           United States of America         44.1%         47.4%         44.3%         50.7%         44.4%           Italy         60.2%         67.8%         53.8%         50.8%         20.8%         29.4%           Swaden         53.0%         55.4%         53.8%         50.8%         56.5%         66.7%         66.0% </td <td></td> <td>58.1%</td> <td>57.8%</td> <td>63.9%</td> <td>66.5%</td> <td>58.1%</td>		58.1%	57.8%	63.9%	66.5%	58.1%
Saudi Arabia         0.0%         44.4%         45.5%         47.8%         43.3%           Kuwait         55.3%         68.1%         54.1%         55.4%         52.2%           Switzerland         84.3%         86.3%         60.3%         41.0%         32.1%           United Arab Emirates         33.5%         42.1%         33.5%         41.0%         32.1%           France         56.9%         59.3%         65.8%         64.2%         53.0%           India         72.6%         21.6%         21.4%         70.7%         68.8%           Ireland, Republic of         59.8%         53.6%         66.9%         65.2%         56.5%           Netherlands, Kingdom of The         64.5%         71.7%         68.9%         76.4%         64.4%           United States of America         44.1%         47.4%         44.3%         50.7%         66.4%           Poland         54.3%         55.4%         53.8%         50.8%         29.4%           Sweden         63.0%         63.8%         71.7%         77.5%         71.5%         60.9%           Other countries         52.2%         55.9%         52.5%         54.5%         63.3%           Other countries <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>						
Switzerland         84.3%         86.3%         80.4%         85.6%         66.7%           United Arab Emirates         33.5%         42.1%         33.5%         41.0%         32.1%           France         56.9%         59.3%         65.8%         64.2%         53.0%           India         72.6%         21.6%         21.4%         70.7%         68.8%           Ireland, Republic of         59.8%         53.6%         66.9%         65.2%         56.5%           Netherlands, Kingdom of The         64.5%         71.7%         68.9%         76.4%         64.4%           United States of America         44.1%         47.4%         44.3%         50.7%         44.4%           Italy         60.2%         67.8%         73.1%         77.1%         60.6%           Spain         71.0%         75.2%         77.5%         78.5%         63.3%           Other countries         56.8%         55.5%         52.5%         54.5%         63.3%           Other countries         35.6%         38.2%         52.0%         47.6%         48.0%           United Kingdom         35.6%         38.2%         52.0%         47.6%         48.0%           United States of America	•	0.0%				
United Arab Emirates         33.5%         42.1%         33.5%         41.0%         32.1%           France         56.9%         59.3%         65.6%         64.2%         53.0%           India         72.6%         21.6%         21.4%         70.7%         68.8%           Ireland, Republic of         59.8%         53.6%         66.9%         65.2%         56.5%           Netherlands, Kingdom of The         64.5%         71.7%         68.9%         76.4%         64.4%           United States of America         44.1%         47.4%         44.3%         50.7%         44.4%           Italy         60.2%         67.8%         73.1%         77.1%         60.6%           Poland         54.3%         55.4%         53.8%         50.8%         29.4%           Sweden         63.0%         63.8%         67.1%         69.8%         61.3%           Sweden         55.8%         55.5%         52.5%         54.5%         46.0%           Other countries         58.8%         55.5%         52.5%         54.5%         46.0%           All Offshore         58.8%         55.5%         52.5%         54.5%         46.0%           United Kingdom         35.6%	Kuwait	55.3%	68.1%	54.1%	55.4%	52.2%
France         56.9%         59.3%         65.8%         64.2%         53.0%           India         72.6%         21.6%         21.4%         70.7%         68.8%           Ireland, Republic of         59.8%         53.6%         66.9%         65.2%         56.5%           Netherlands, Kingdom of The         64.5%         71.7%         68.9%         76.4%         64.4%           United States of America         44.1%         47.4%         44.3%         50.7%         44.4%           Italy         60.2%         67.8%         73.1%         77.1%         60.6%           Poland         54.3%         55.4%         53.8%         50.8%         29.4%           Sweden         63.0%         63.8%         67.1%         69.8%         61.3%           Spain         71.0%         75.2%         77.5%         75.5%         63.3%           Other countries         56.8%         55.5%         52.5%         54.5%         63.3%           All Offshore         58.2%         59.9%         57.0%         64.1%         52.2%           Onshore         United Kingdom         35.6%         38.2%         52.0%         47.6%         48.0%           United Kingdom         <	Switzerland	84.3%	86.3%	80.4%	85.6%	66.7%
Indial         72.6%         21.6%         21.4%         70.7%         68.8%           Ireland, Republic of         59.8%         53.5%         66.9%         65.2%         56.5%           Netherlands, Kingdom of The         64.5%         71.7%         68.9%         76.4%         64.4%           United States of America         44.1%         47.4%         44.3%         50.7%         44.4%           Italy         60.2%         67.8%         73.1%         77.1%         60.6%           Poland         54.3%         55.4%         53.8%         50.8%         29.4%           Sweden         63.0%         63.8%         67.1%         69.8%         61.3%           Sweden         63.0%         63.8%         67.1%         69.8%         61.3%           Spain         71.0%         75.2%         77.5%         78.5%         63.3%           Other countries         56.8%         55.5%         52.5%         54.5%         46.0%           Other countries         58.2%         59.9%         57.0%         64.1%         52.2%           Other countries         58.2%         59.9%         57.0%         64.1%         52.2%           United Stingdom         35.6%	United Arab Emirates	33.5%	42.1%	33.5%	41.0%	32.1%
Ireland, Republic of         59.8%         53.6%         66.9%         65.2%         56.5%           Netherlands, Kingdom of The         64.5%         71.7%         68.9%         76.4%         64.4%           United States of America         44.1%         47.4%         44.3%         50.7%         44.4%           Italy         60.2%         67.8%         73.1%         50.6%         29.4%           Poland         54.3%         55.4%         53.8%         50.8%         29.4%           Sweden         63.0%         63.8%         67.1%         69.8%         61.3%           Spain         71.0%         75.2%         77.5%         78.5%         63.3%           Other countries         58.2%         59.9%         57.0%         64.1%         52.2%           All Offshore         58.2%         59.9%         57.0%         64.1%         52.2%           All Offshore         35.6%         38.2%         52.5%         54.5%         46.0%           United Kingdom         35.6%         38.2%         52.0%         47.6%         48.0%           United States of America         35.5%         32.0%         45.4%         42.7%         41.2%           United States of America	France	56.9%	59.3%	65.8%	64.2%	53.0%
Netherlands, Kingdom of The         64.5%         71.7%         68.9%         76.4%         64.4%           United States of America         44.1%         47.4%         44.3%         50.7%         44.4%           Italy         60.2%         67.8%         73.1%         77.1%         60.6%           Poland         54.3%         55.4%         53.8%         50.8%         29.4%           Sweden         63.0%         63.8%         67.1%         69.8%         61.3%           Spain         71.0%         75.2%         77.5%         78.5%         63.3%           Other countries         56.8%         55.5%         52.5%         54.5%         46.0%           All Offshore         58.2%         59.9%         57.0%         64.1%         52.2%           Other countries         56.8%         55.5%         52.5%         54.5%         46.0%           All Offshore         58.2%         59.9%         57.0%         64.1%         52.2%         46.0%         52.2%         41.0%         46.0%         48.0%         41.2%         41.5%         41.2%         41.5%         41.2%         42.5%         41.5%         41.2%         42.5%         41.5%         41.2%         42.7%         41.5	India	72.6%	21.6%	21.4%	70.7%	68.8%
United States of America         44.1%         47.4%         44.3%         50.7%         44.4%           Italy         60.2%         67.8%         73.1%         77.1%         60.6%           Poland         54.3%         55.4%         53.8%         50.8%         29.4%           Sweden         63.0%         63.8%         67.1%         69.8%         61.3%           Spain         77.0%         75.2%         77.5%         78.5%         63.3%           Other countries         56.8%         55.5%         52.5%         54.5%         46.0%           All Offshore         58.2%         59.9%         57.0%         64.1%         52.2%           Onshore         United Kingdom         35.6%         38.2%         52.0%         47.6%         48.0%           United States of America         35.5%         32.0%         45.4%         42.7%         41.5%           United States of America         35.5%         32.0%         45.4%         42.7%         41.5%           Italy         22.7%         41.2%         65.5%         66.7%         56.5%           Italy         22.7%         41.2%         42.6%         43.4%         40.0%         48.0%         41.2%         42	Ireland, Republic of	59.8%	53.6%	66.9%	65.2%	56.5%
Italy         60.2%         67.8%         73.1%         77.1%         60.8%           Poland         54.3%         55.4%         53.8%         50.8%         29.4%           Sweden         63.0%         63.8%         67.1%         69.8%         61.3%           Spain         71.0%         75.2%         77.5%         78.5%         63.3%           Other countries         56.8%         55.5%         52.5%         54.5%         46.0%           All Offshore         58.2%         59.9%         70.0%         64.1%         52.2%           Onshore         United Kingdom         35.6%         38.2%         52.0%         47.6%         48.0%           United States of America         35.5%         32.0%         45.4%         42.7%         41.5%           United States of America         35.5%         32.0%         45.4%         42.7%         41.5%           Italy         28.7%         41.2%         65.5%         66.7%         56.5%           Italy         28.7%         41.2%         45.9%         44.2%         44.8%           Genece         13.0%         40.0%         57.6%         72.4%         70.8%           France         47.7%	Netherlands, Kingdom of The	64.5%	71.7%	68.9%	76.4%	64.4%
Poland         54.3%         55.4%         53.8%         50.8%         29.4%           Sweden         63.0%         63.8%         67.1%         69.8%         61.3%           Spain         71.0%         75.2%         77.5%         78.5%         63.3%           Other countries         56.8%         55.5%         52.5%         54.5%         46.0%           All Offshore         Security of Market           United Kingdom         35.6%         38.2%         52.0%         47.6%         48.0%           United States of America         35.5%         32.0%         45.4%         42.7%         41.5%           United States of America         35.5%         32.0%         45.4%         42.7%         41.5%           Italy         28.7%         41.2%         65.5%         66.7%         56.8%           Italy         48.0%         47.9%         51.0%         42.4%         70.8%	United States of America	44.1%	47.4%	44.3%	50.7%	44.4%
Sweden         63.0%         63.8%         67.1%         69.8%         61.3%           Spain         71.0%         75.2%         77.5%         78.5%         63.3%           Other countries         56.8%         55.5%         52.5%         54.5%         46.0%           All Offshore         58.2%         59.9%         57.0%         64.1%         52.2%           Onshore         United Kingdom         35.6%         38.2%         52.0%         47.6%         48.0%           United States of America         35.5%         32.0%         45.4%         42.7%         41.5%           Italy         28.7%         41.2%         65.5%         66.7%         56.5%           Italy         28.7%         41.2%         65.5%         66.7%         56.5%           Italy         28.7%         41.2%         65.5%         66.7%         56.5%           Italy         48.0%         45.9%         47.9%         51.0%         46.3%           Canada         34.5%         40.0%         48.0%         41.2%         42.3%           Greece         13.0%         40.0%         57.6%         72.4%         70.8%           Germany, Fed Republic of         44.3%         5	Italy	60.2%	67.8%	73.1%	77.1%	60.6%
Spain         71.0%         75.2%         77.5%         78.5%         63.3%           Other countries         56.8%         55.5%         52.5%         54.5%         46.0%           All Offshore         58.2%         59.9%         57.0%         64.1%         52.2%           Onshore         United Kingdom         35.6%         38.2%         52.0%         47.6%         48.0%           United States of America         35.5%         32.0%         45.4%         42.7%         41.5%           Italy         28.7%         41.2%         65.5%         66.7%         56.5%           Ireland, Republic of         38.9%         45.9%         47.9%         51.0%         46.3%           Canada         34.5%         40.0%         48.0%         41.2%         42.3%           Greece         13.0%         40.0%         57.6%         72.4%         70.8%           France         47.7%         32.7%         44.3%         42.0%         47.5%           Germany, Fed Republic of         44.3%         55.1%         54.4%         58.1%         40.7%           Japan         50.0%         60.0%         71.2%         69.0%         40.6%           Switzerland	Poland	54.3%	55.4%	53.8%	50.8%	29.4%
Other countries         56.8%         55.5%         52.5%         54.5%         46.0%           All Offshore         58.2%         59.9%         57.0%         64.1%         52.2%           Onshore         United Kingdom         35.6%         38.2%         52.0%         47.6%         48.0%           United States of America         35.5%         32.0%         45.4%         42.7%         41.5%           Italy         28.7%         41.2%         65.5%         66.7%         56.5%           Ireland, Republic of         38.9%         45.9%         47.9%         51.0%         46.3%           Canada         34.5%         40.0%         48.0%         41.2%         42.3%           Greece         13.0%         40.0%         57.6%         72.4%         70.8%           France         47.7%         32.7%         44.3%         42.0%         47.5%           Germany, Fed Republic of         44.3%         55.1%         54.4%         58.1%         40.7%           Japan         50.0%         60.0%         60.5%         53.8%         66.7%           Switzerland         62.1%         60.0%         60.5%         53.8%         66.7%           India	Sweden	63.0%	63.8%	67.1%	69.8%	61.3%
All Offshore         58.2%         59.9%         57.0%         64.1%         52.2%           Onshore         United Kingdom         35.6%         38.2%         52.0%         47.6%         48.0%           United States of America         35.5%         32.0%         45.4%         42.7%         41.5%           Italy         28.7%         41.2%         65.5%         66.7%         56.5%           Ireland, Republic of         38.9%         45.9%         47.9%         51.0%         46.3%           Canada         34.5%         40.0%         48.0%         41.2%         42.3%           Greece         13.0%         40.0%         57.6%         72.4%         70.8%           France         47.7%         32.7%         44.3%         42.0%         47.5%           Germany, Fed Republic of         44.3%         55.1%         54.4%         58.1%         40.7%           Japan         50.0%         60.0%         60.5%         53.8%         66.7%           Switzerland         62.1%         60.0%         60.5%         53.8%         66.7%           India         0.7%         0.0%         0.9%         4.9%         12.2%           Singapore         1	Spain	71.0%	75.2%	77.5%	78.5%	63.3%
Onshore           United Kingdom         35.6%         38.2%         52.0%         47.6%         48.0%           United States of America         35.5%         32.0%         45.4%         42.7%         41.5%           Italy         28.7%         41.2%         65.5%         66.7%         56.5%           Ireland, Republic of         38.9%         45.9%         47.9%         51.0%         46.3%           Canada         34.5%         40.0%         48.0%         41.2%         42.3%           Greece         13.0%         40.0%         57.6%         72.4%         70.8%           France         47.7%         32.7%         44.3%         42.0%         47.5%           Germany, Fed Republic of         44.3%         55.1%         54.4%         58.1%         40.7%           Japan         50.0%         60.0%         71.2%         69.0%         40.6%           Switzerland         62.1%         60.0%         60.5%         53.8%         66.7%           India         0.7%         0.0%         0.9%         4.9%         12.2%           Singapore         10.4%         29.8%         54.0%         67.1%         36.0%           Spain	Other countries	56.8%	55.5%	52.5%	54.5%	46.0%
United Kingdom         35.6%         38.2%         52.0%         47.6%         48.0%           United States of America         35.5%         32.0%         45.4%         42.7%         41.5%           Italy         28.7%         41.2%         65.5%         66.7%         56.5%           Ireland, Republic of         38.9%         45.9%         47.9%         51.0%         46.3%           Canada         34.5%         40.0%         48.0%         41.2%         42.3%           Greece         13.0%         40.0%         57.6%         72.4%         70.8%           France         47.7%         32.7%         44.3%         42.0%         47.5%           Germany, Fed Republic of         44.3%         55.1%         54.4%         58.1%         40.7%           Japan         50.0%         60.0%         71.2%         69.0%         40.6%           Switzerland         62.1%         60.0%         60.5%         53.8%         66.7%           India         0.7%         0.0%         0.9%         4.9%         12.2%           Spain         56.7%         23.3%         41.9%         50.7%         39.7%           Netherlands, Kingdom of The         51.4%         37.5	All Offshore	58.2%	59.9%	57.0%	64.1%	52.2%
United Kingdom         35.6%         38.2%         52.0%         47.6%         48.0%           United States of America         35.5%         32.0%         45.4%         42.7%         41.5%           Italy         28.7%         41.2%         65.5%         66.7%         56.5%           Ireland, Republic of         38.9%         45.9%         47.9%         51.0%         46.3%           Canada         34.5%         40.0%         48.0%         41.2%         42.3%           Greece         13.0%         40.0%         57.6%         72.4%         70.8%           France         47.7%         32.7%         44.3%         42.0%         47.5%           Germany, Fed Republic of         44.3%         55.1%         54.4%         58.1%         40.7%           Japan         50.0%         60.0%         71.2%         69.0%         40.6%           Switzerland         62.1%         60.0%         60.5%         53.8%         66.7%           India         0.7%         0.0%         0.9%         4.9%         12.2%           Spain         56.7%         23.3%         41.9%         50.7%         39.7%           Netherlands, Kingdom of The         51.4%         37.5	Onshore					
United States of America         35.5%         32.0%         45.4%         42.7%         41.5%           Italy         28.7%         41.2%         65.5%         66.7%         56.5%           Ireland, Republic of         38.9%         45.9%         47.9%         51.0%         46.3%           Canada         34.5%         40.0%         48.0%         41.2%         42.3%           Greece         13.0%         40.0%         57.6%         72.4%         70.8%           France         47.7%         32.7%         44.3%         42.0%         47.5%           Germany, Fed Republic of         44.3%         55.1%         54.4%         58.1%         40.7%           Japan         50.0%         60.0%         71.2%         69.0%         40.6%           Switzerland         62.1%         60.0%         60.5%         53.8%         66.7%           India         0.7%         0.0%         0.9%         4.9%         12.2%           Singapore         10.4%         29.8%         54.0%         67.1%         36.0%           Spain         56.7%         23.3%         41.9%         50.7%         39.7%           Korea, South         2.6%         0.0%         0.0		35.6%	38.2%	52.0%	47.6%	48.0%
Italy         28.7%         41.2%         65.5%         66.7%         56.5%           Ireland, Republic of         38.9%         45.9%         47.9%         51.0%         46.3%           Canada         34.5%         40.0%         48.0%         41.2%         42.3%           Greece         13.0%         40.0%         57.6%         72.4%         70.8%           France         47.7%         32.7%         44.3%         42.0%         47.5%           Germany, Fed Republic of         44.3%         55.1%         54.4%         58.1%         40.7%           Japan         50.0%         60.0%         71.2%         69.0%         40.6%           Switzerland         62.1%         60.0%         60.5%         53.8%         66.7%           India         0.7%         0.0%         0.9%         4.9%         12.2%           Singapore         10.4%         29.8%         54.0%         67.1%         36.0%           Spain         56.7%         23.3%         41.9%         50.7%         39.7%           Netherlands, Kingdom of The         51.4%         37.5%         58.3%         46.9%         52.4%           Korea, South         2.6%         0.0%						
Ireland, Republic of         38.9%         45.9%         47.9%         51.0%         46.3%           Canada         34.5%         40.0%         48.0%         41.2%         42.3%           Greece         13.0%         40.0%         57.6%         72.4%         70.8%           France         47.7%         32.7%         44.3%         42.0%         47.5%           Germany, Fed Republic of         44.3%         55.1%         54.4%         58.1%         40.7%           Japan         50.0%         60.0%         71.2%         69.0%         40.6%           Switzerland         62.1%         60.0%         60.5%         53.8%         66.7%           India         0.7%         0.0%         0.9%         4.9%         12.2%           Singapore         10.4%         29.8%         54.0%         67.1%         36.0%           Spain         56.7%         23.3%         41.9%         50.7%         39.7%           Netherlands, Kingdom of The         51.4%         37.5%         58.3%         46.9%         52.4%           Korea, South         2.6%         0.0%         0.0%         5.3%         5.9%           Other countries         7.8%         7.6%	Italy	28.7%		65.5%	66.7%	
Canada       34.5%       40.0%       48.0%       41.2%       42.3%         Greece       13.0%       40.0%       57.6%       72.4%       70.8%         France       47.7%       32.7%       44.3%       42.0%       47.5%         Germany, Fed Republic of       44.3%       55.1%       54.4%       58.1%       40.7%         Japan       50.0%       60.0%       71.2%       69.0%       40.6%         Switzerland       62.1%       60.0%       60.5%       53.8%       66.7%         India       0.7%       0.0%       0.9%       4.9%       12.2%         Singapore       10.4%       29.8%       54.0%       67.1%       36.0%         Spain       56.7%       23.3%       41.9%       50.7%       39.7%         Netherlands, Kingdom of The       51.4%       37.5%       58.3%       46.9%       52.4%         Korea, South       2.6%       0.0%       0.0%       5.3%       5.9%         Other countries       7.8%       7.6%       10.0%       9.8%       12.1%         All Onshore       25.7%       24.5%       34.0%       30.4%       32.4%						
France       47.7%       32.7%       44.3%       42.0%       47.5%         Germany, Fed Republic of       44.3%       55.1%       54.4%       58.1%       40.7%         Japan       50.0%       60.0%       71.2%       69.0%       40.6%         Switzerland       62.1%       60.0%       60.5%       53.8%       66.7%         India       0.7%       0.0%       0.9%       4.9%       12.2%         Singapore       10.4%       29.8%       54.0%       67.1%       36.0%         Spain       56.7%       23.3%       41.9%       50.7%       39.7%         Netherlands, Kingdom of The       51.4%       37.5%       58.3%       46.9%       52.4%         Korea, South       2.6%       0.0%       0.0%       5.3%       5.9%         Other countries       7.8%       7.6%       10.0%       9.8%       12.1%         All Onshore       25.7%       24.5%       34.0%       30.4%       32.4%	•					
France       47.7%       32.7%       44.3%       42.0%       47.5%         Germany, Fed Republic of       44.3%       55.1%       54.4%       58.1%       40.7%         Japan       50.0%       60.0%       71.2%       69.0%       40.6%         Switzerland       62.1%       60.0%       60.5%       53.8%       66.7%         India       0.7%       0.0%       0.9%       4.9%       12.2%         Singapore       10.4%       29.8%       54.0%       67.1%       36.0%         Spain       56.7%       23.3%       41.9%       50.7%       39.7%         Netherlands, Kingdom of The       51.4%       37.5%       58.3%       46.9%       52.4%         Korea, South       2.6%       0.0%       0.0%       5.3%       5.9%         Other countries       7.8%       7.6%       10.0%       9.8%       12.1%         All Onshore       25.7%       24.5%       34.0%       30.4%       32.4%	Greece	13.0%	40.0%	57.6%	72.4%	70.8%
Japan         50.0%         60.0%         71.2%         69.0%         40.6%           Switzerland         62.1%         60.0%         60.5%         53.8%         66.7%           India         0.7%         0.0%         0.9%         4.9%         12.2%           Singapore         10.4%         29.8%         54.0%         67.1%         36.0%           Spain         56.7%         23.3%         41.9%         50.7%         39.7%           Netherlands, Kingdom of The         51.4%         37.5%         58.3%         46.9%         52.4%           Korea, South         2.6%         0.0%         0.0%         5.3%         5.9%           Other countries         7.8%         7.6%         10.0%         9.8%         12.1%           All Onshore         25.7%         24.5%         34.0%         30.4%         32.4%	France	47.7%	32.7%	44.3%	42.0%	47.5%
Switzerland       62.1%       60.0%       60.5%       53.8%       66.7%         India       0.7%       0.0%       0.9%       4.9%       12.2%         Singapore       10.4%       29.8%       54.0%       67.1%       36.0%         Spain       56.7%       23.3%       41.9%       50.7%       39.7%         Netherlands, Kingdom of The       51.4%       37.5%       58.3%       46.9%       52.4%         Korea, South       2.6%       0.0%       0.0%       5.3%       5.9%         Other countries       7.8%       7.6%       10.0%       9.8%       12.1%         All Onshore       25.7%       24.5%       34.0%       30.4%       32.4%	Germany, Fed Republic of	44.3%	55.1%	54.4%	58.1%	40.7%
Switzerland         62.1%         60.0%         60.5%         53.8%         66.7%           India         0.7%         0.0%         0.9%         4.9%         12.2%           Singapore         10.4%         29.8%         54.0%         67.1%         36.0%           Spain         56.7%         23.3%         41.9%         50.7%         39.7%           Netherlands, Kingdom of The         51.4%         37.5%         58.3%         46.9%         52.4%           Korea, South         2.6%         0.0%         0.0%         5.3%         5.9%           Other countries         7.8%         7.6%         10.0%         9.8%         12.1%           All Onshore         25.7%         24.5%         34.0%         30.4%         32.4%	Japan	50.0%	60.0%	71.2%	69.0%	40.6%
Singapore       10.4%       29.8%       54.0%       67.1%       36.0%         Spain       56.7%       23.3%       41.9%       50.7%       39.7%         Netherlands, Kingdom of The       51.4%       37.5%       58.3%       46.9%       52.4%         Korea, South       2.6%       0.0%       0.0%       5.3%       5.9%         Other countries       7.8%       7.6%       10.0%       9.8%       12.1%         All Onshore       25.7%       24.5%       34.0%       30.4%       32.4%	•	62.1%	60.0%	60.5%	53.8%	66.7%
Spain         56.7%         23.3%         41.9%         50.7%         39.7%           Netherlands, Kingdom of The         51.4%         37.5%         58.3%         46.9%         52.4%           Korea, South         2.6%         0.0%         0.0%         5.3%         5.9%           Other countries         7.8%         7.6%         10.0%         9.8%         12.1%           All Onshore         25.7%         24.5%         34.0%         30.4%         32.4%	India	0.7%	0.0%	0.9%	4.9%	12.2%
Spain         56.7%         23.3%         41.9%         50.7%         39.7%           Netherlands, Kingdom of The         51.4%         37.5%         58.3%         46.9%         52.4%           Korea, South         2.6%         0.0%         0.0%         5.3%         5.9%           Other countries         7.8%         7.6%         10.0%         9.8%         12.1%           All Onshore         25.7%         24.5%         34.0%         30.4%         32.4%	Singapore	10.4%	29.8%	54.0%	67.1%	36.0%
Netherlands, Kingdom of The         51.4%         37.5%         58.3%         46.9%         52.4%           Korea, South         2.6%         0.0%         0.0%         5.3%         5.9%           Other countries         7.8%         7.6%         10.0%         9.8%         12.1%           All Onshore         25.7%         24.5%         34.0%         30.4%         32.4%		56.7%		41.9%	50.7%	
Other countries         7.8%         7.6%         10.0%         9.8%         12.1%           All Onshore         25.7%         24.5%         34.0%         30.4%         32.4%	·	51.4%	37.5%	58.3%	46.9%	52.4%
All Onshore 25.7% 24.5% 34.0% 30.4% 32.4%	Korea, South	2.6%	0.0%	0.0%	5.3%	5.9%
7.11 - 0.10.1010	Other countries	7.8%	7.6%	10.0%	9.8%	12.1%
All 676 Tourist 53.3% 56.4% 53.5% 60.9% 49.5%	All Onshore	25.7%	24.5%	34.0%	30.4%	32.4%
	All 676 Tourist	53.3%	56.4%	53.5%	60.9%	49.5%

This section contains information on 25, 50 and 75 percentile processing times for visitor visa applications.

#### In general terms:

25 percentile means that 25 per cent of applications granted during the period were processed within the number of

> days shown in the tables. Conversely, 75 per cent took longer than the number of days shown. This measure gives an indication of how long it is taking to process the more straight-forward visitor visa

applications.

50 percentile more commonly known as the median, it means that 50 per cent of applications granted during the

> period were processed within the number of days shown in the tables. Conversely, 50 per cent took longer than the number of days shown. This measure gives an indication of how long it is taking to

process the typical visitor visa applications.

75 percentile means that 75 per cent of applications granted during the period were processed within the number of

> days shown in the tables. Conversely, 25 per cent took longer than the number of days shown. This measure gives an indication of how long it is taking to process the more complex visitor visa

applications.

5.01 Processing time (in calendar days) for subclass 456 Business (Short Stay) visa applications granted in the 6 month period between 1 January 2011 and 30 June 2011 by citizenship country comparison with previous four periods

Citizenship country	Percentile	1/01/09 to 30/06/09	1/07/09 to 31/12/09	1/01/10 to 30/06/10	1/07/10 to 31/12/10	1/01/11 to 30/06/11
China, Peoples	25th percentile	2	1	1	1	1
Republic of	50th percentile (Median)	4	3	3	3	3
	75th percentile	7	5	5	5	6
India	25th percentile	0	1	1	1	1
	50th percentile (Median)	1	1	1	3	3
	75th percentile	3	3	4	5	6
Indonesia	25th percentile	0	0	0	0	0
	50th percentile (Median)	1	1	1	1	1
	75th percentile	2	2	1	3	3
Thailand	25th percentile	0	0	0	1	0
	50th percentile (Median)	1	1	1	2	1
	75th percentile	2	2	2	4	4
Korea, South	25th percentile	0	0	0	0	0
	50th percentile (Median)	1	1	1	0	0
	75th percentile	1	1	1	1	1
Singapore	25th percentile	0	0	0	0	0
	50th percentile (Median)	1	0	0	0	0
	75th percentile	1	1	1	1	1
Vietnam	25th percentile	1	1	1	1	1
	50th percentile (Median)	2	1	1	1	2
	75th percentile	6	4	4	4	6
Philippines	25th percentile	0	0	0	1	1
	50th percentile (Median)	1	1	1	2	2
	75th percentile	3	2	3	4	5
South Africa	25th percentile	0	0	1	1	1
	50th percentile (Median)	0	1	1	2	1
	75th percentile	1	3	4	4	3
Malaysia	25th percentile	0	0	0	0	0
	50th percentile (Median)	1	1	0	0	0
	75th percentile	2	1	1	1	0
Other countries	25th percentile	0	1	0	0	0
	50th percentile (Median)	2	3	2	2	1
	75th percentile	7	7	8	7	6
All	25th percentile	1	1	1	1	0
456 Business (Short Stay)	50th percentile (Median)	2	1	2	2	2
<b>,</b>	75th percentile	5	4	5	5	5

5.02 Processing time (in calendar days) for subclass 676 Tourist visa applications granted in the 6 month period between 1 January 2011 and 30 June 2011 by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/01/09 to 30/06/09	1/07/09 to 31/12/09	1/01/10 to 30/06/10	1/07/10 to 31/12/10	1/01/11 to 30/06/11
China, Peoples	25th percentile	2	1	1	2	2
Republic of	50th percentile (Median)	4	4	3	4	4
	75th percentile	7	7	6	7	7
India	25th percentile	2	3	2	3	4
	50th percentile (Median)	6	8	5	7	8
	75th percentile	12	15	12	13	14
Indonesia	25th percentile	0	1	1	1	1
	50th percentile (Median)	1	3	2	3	3
	75th percentile	4	5	4	5	5
Thailand	25th percentile	1	1	1	1	1
	50th percentile (Median)	2	2	2	3	3
	75th percentile	5	4	5	6	5
Philippines	25th percentile	2	3	3	2	4
	50th percentile (Median)	5	8	7	6	7
	75th percentile	7	10	12	8	9
South Africa	25th percentile	0	1	1	4	4
	50th percentile (Median)	1	2	3	7	9
	75th percentile	3	4	6	10	13
United Kingdom	25th percentile	0	0	0	0	0
	50th percentile (Median)	1	0	0	0	0
	75th percentile	8	7	6	5	4
Vietnam	25th percentile	5	10	6	10	5
	50th percentile (Median)	8	18	11	15	8
	75th percentile	14	27	20	21	15
Brazil	25th percentile	3	12	1	1	1
	50th percentile (Median)	8	19	6	4	4
	75th percentile	13	26	20	6	7
Fiji	25th percentile	1	0	0	0	0
	50th percentile (Median)	13	0	1	0	0
	75th percentile	18	4	4	5	4
Other countries	25th percentile	1	1	1	0	0
	50th percentile (Median)	6	6	5	5	5
	75th percentile	13	13	13	11	13
All	25th percentile	1	1	1	1	2
676 Tourist	50th percentile (Median)	4	4	4	4	4
	75th percentile	8	9	7	8	8

5.03 Processing time (in calendar days) for subclass 676 Tourist visa applications granted in the 6 month period between 1 January 2011 and 30 June 2011 where the client was OFFSHORE by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/01/09 to 30/06/09	1/07/09 to 31/12/09	1/01/10 to 30/06/10	1/07/10 to 31/12/10	1/01/11 to 30/06/11
China, Peoples	25th percentile	2	1	1	2	2
Republic of	50th percentile (Median)	4	4	3	4	4
	75th percentile	7	7	6	7	7
India	25th percentile	2	3	2	3	4
	50th percentile (Median)	6	8	5	7	8
	75th percentile	12	15	12	13	14
Indonesia	25th percentile	0	1	1	1	1
	50th percentile (Median)	1	3	2	3	3
	75th percentile	4	5	4	5	5
Thailand	25th percentile	1	1	1	1	1
	50th percentile (Median)	2	2	2	3	3
	75th percentile	4	4	5	6	5
Philippines	25th percentile	2	3	3	2	4
	50th percentile (Median)	5	8	7	6	7
	75th percentile	7	10	12	7	9
South Africa	25th percentile	0	1	1	4	4
	50th percentile (Median)	1	2	3	7	9
	75th percentile	3	4	6	10	13
United Kingdom	25th percentile	0	0	0	0	0
	50th percentile (Median)	1	1	0	0	1
	75th percentile	8	8	6	5	5
Vietnam	25th percentile	5	11	6	10	5
	50th percentile (Median)	8	18	12	16	8
	75th percentile	14	27	20	21	14
Fiji	25th percentile	1	0	0	0	0
	50th percentile (Median)	13	0	1	0	0
	75th percentile	18	4	4	5	4
Brazil	25th percentile	6	14	2	2	2
	50th percentile (Median)	8	20	7	4	5
	75th percentile	13	26	21	6	7
Other countries	25th percentile	1	1	1	0	1
	50th percentile (Median)	6	6	5	5	5
	75th percentile	13	13	13	11	13
All	25th percentile	1	1	1	1	2
676 Tourist OFFSHORE	50th percentile (Median)	4	4	4	4	4
	75th percentile	8	9	7	8	8

5.04 Processing time (in calendar days) for subclass 676 Tourist visa applications granted in the 6 month period between 1 January 2011 and 30 June 2011 where the client was ONSHORE by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/01/09 to 30/06/09	1/07/09 to 31/12/09	1/01/10 to 30/06/10	1/07/10 to 31/12/10	1/01/11 to 30/06/11
United Kingdom	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	0	0
	75th percentile	8	4	3	4	4
India	25th percentile	0	0	0	0	0
	50th percentile (Median)	10	6	3	3	5
	75th percentile	24	18	14	13	15
Korea, South	25th percentile	0	0	0	0	1
	50th percentile (Median)	7	5	7	7	13
	75th percentile	20	18	19	20	22
China, Peoples	25th percentile	0	0	0	0	0
Republic of	50th percentile (Median)	6	6	5	6	8
	75th percentile	19	17	17	17	21
United States of	25th percentile	0	0	0	0	0
America	50th percentile (Median)	1	0	0	0	0
	75th percentile	9	6	5	4	4
Brazil	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	0	0
	75th percentile	8	4	5	0	1
Germany, Fed	25th percentile	0	0	0	0	0
Republic of	50th percentile (Median)	0	0	0	0	0
	75th percentile	5	1	0	1	3
Malaysia	25th percentile	3	1	0	0	5
	50th percentile (Median)	15	13	11	11	14
	75th percentile	30	26	23	21	24
Italy	25th percentile	0	0	0	0	0
	50th percentile (Median)	1	0	0	0	0
	75th percentile	9	2	0	0	3
Ireland, Republic of	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	0	0
	75th percentile	6	3	2	4	3
Other countries	25th percentile	0	0	0	0	0
	50th percentile (Median)	3	0	0	0	0
	75th percentile	19	13	8	10	11
All 676 Tourist ONSHORE	25th percentile	0	0	0	0	0
0/0 TOURIST UNSHURE	50th percentile (Median)	2	0	0	0	1
	75th percentile	18	13	9	10	12

5.05 Processing time (in calendar days) for subclass 679 Sponsored Family Visitor visa applications granted in the 6 month period between 1 January 2011 and 30 June 2011 by citizenship country comparison with previous four periods

Citizenship country	Percentile	1/01/09 to 30/06/09	1/07/09 to 31/12/09	1/01/10 to 30/06/10	1/07/10 to 31/12/10	1/01/11 to 30/06/11
China, Peoples	25th percentile	23	20	21	29	27
Republic of	50th percentile (Median)	41	35	35	41	41
	75th percentile	65	54	54	54	62
Vietnam	25th percentile	16	19	21	25	27
	50th percentile (Median)	31	33	34	38	44
	75th percentile	56	49	55	50	64
Philippines	25th percentile	16	14	21	24	19
	50th percentile (Median)	35	29	38	38	35
	75th percentile	62	54	62	58	62
India	25th percentile	22	21	23	25	21
	50th percentile (Median)	42	35	38	38	34
	75th percentile	64	55	56	52	57
Bangladesh	25th percentile	26	23	22	29	31
	50th percentile (Median)	41	36	42	43	42
	75th percentile	65	51	61	57	62
Lebanon	25th percentile	33	27	31	32	32
	50th percentile (Median)	45	37	43	42	44
	75th percentile	63	50	62	60	62
Sri Lanka	25th percentile	29	30	35	34	31
	50th percentile (Median)	49	47	55	44	55
	75th percentile	76	68	88	61	77
Iran	25th percentile	36	30	29	34	29
	50th percentile (Median)	53	48	44	43	43
	75th percentile	75	76	68	61	81
Cambodia	25th percentile	20	21	21	28	27
	50th percentile (Median)	42	36	38	43	41
	75th percentile	74	52	70	62	62
Pakistan	25th percentile	41	47	39	38	34
	50th percentile (Median)	68	61	70	53	57
	75th percentile	108	92	114	78	81
Other countries	25th percentile	25	22	24	27	26
	50th percentile (Median)	46	37	42	41	47
	75th percentile	73	60	70	59	73
All	25th percentile	20	21	23	27	26
679 Sponsored Family Visitor	50th percentile (Median)	39	35	39	41	42
	75th percentile	64	54	61	56	65

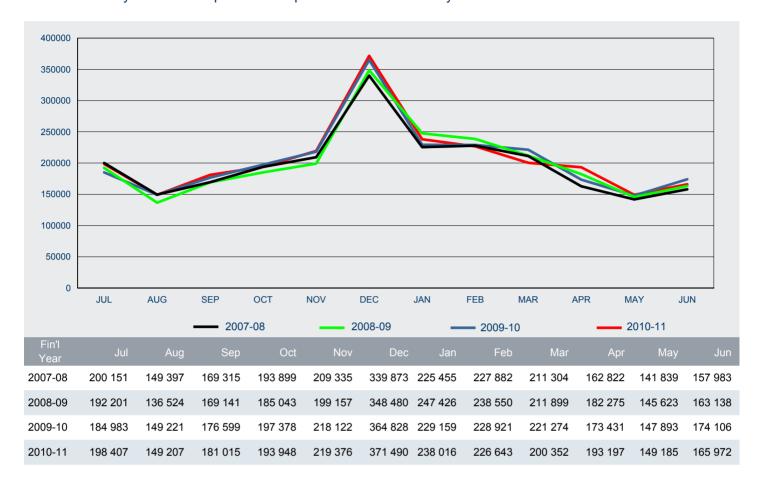
# 6 Applications on hand

# 6 Applications on hand

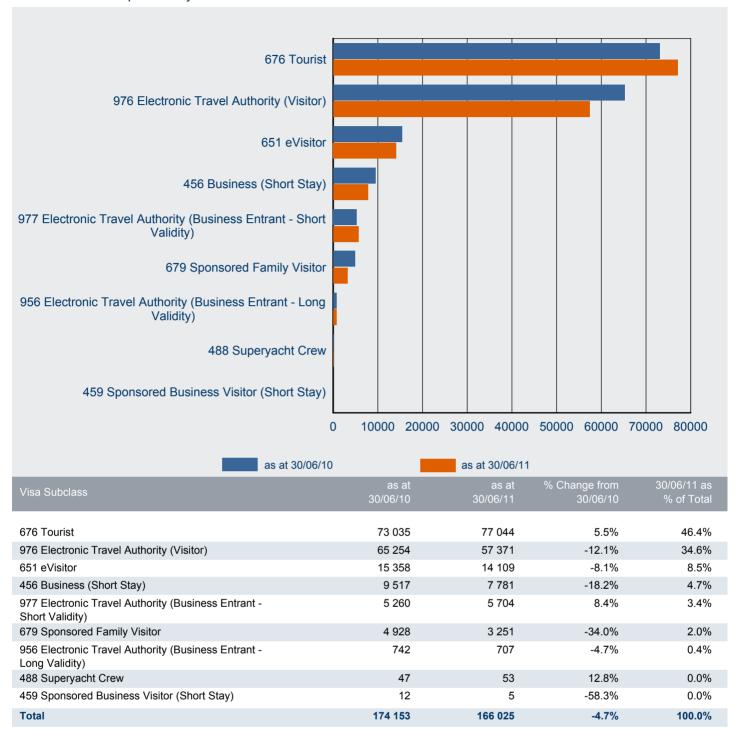
6.01 Number of Visitor visa applications on hand at 30 June 2011 by visa type and visa subclass - comparison with previous four periods

Visa Subclass	On hand at 30/06/09	On hand at 31/12/09	On hand at 30/06/10	On hand at 31/12/10	On hand at 30/06/11
	30/00/09	31/12/09	30/00/10	31/12/10	30/00/11
5 .					
Business					
456 Business (Short Stay)	10 986	11 304	11 987	12 502	14 955
459 Sponsored Business Visitor (Short Stay)	79	66	53	48	51
651 eVisitor	63	36	113	56	87
956 Electronic Travel Authority (Business Entrant - Long Validity)	70	71	73	74	75
977 Electronic Travel Authority (Business Entrant - Short Validity)	363	351	369	463	424
sub total Business	11 561	11 828	12 595	13 143	15 592
Tourism					
488 Superyacht Crew	7	1	4	4	1
651 eVisitor	651	423	648	784	569
676 Tourist	35 540	40 615	36 140	43 017	44 341
679 Sponsored Family Visitor	7 077	7 843	6 625	8 201	6 200
976 Electronic Travel Authority (Visitor)	5 813	5 802	5 926	6 377	6 324
sub total Tourism	49 088	54 684	49 343	58 383	57 435
Total	60 649	66 512	61 938	71 526	73 027

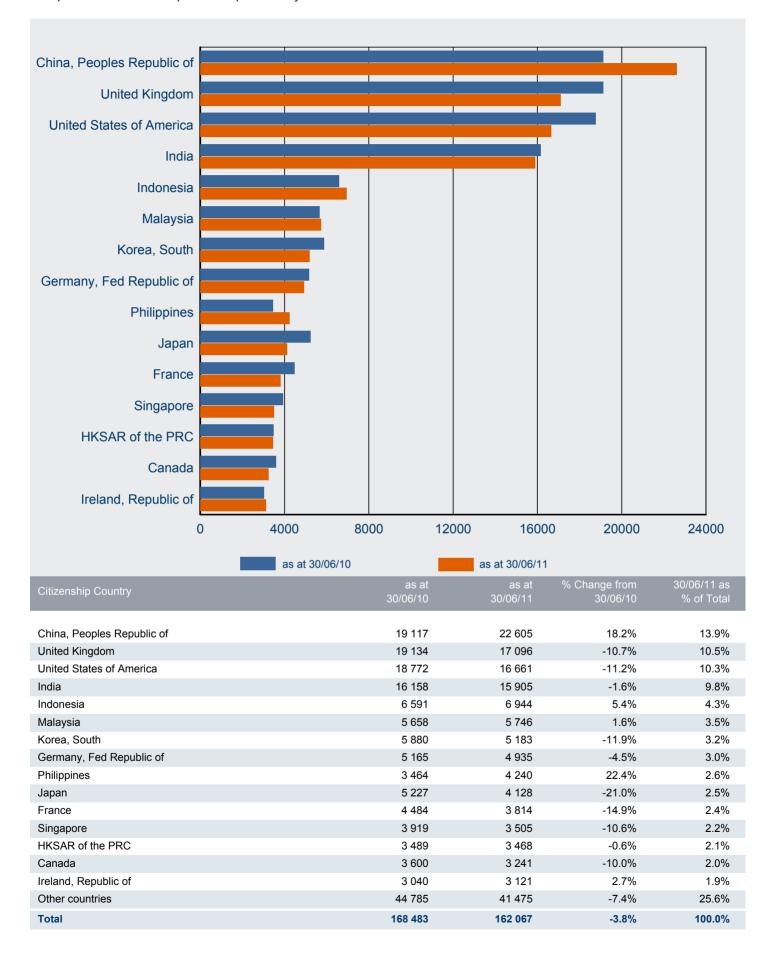
7.01 Number of Visitor visa holders in Australia at the end of each month in 2010-11 to 30 June 2011 by month - comparison with previous three financial years



7.02 Number of Visitor visa holders in Australia as at 30 June 2011 by visa subclass - comparison with same date in previous year



7.03 Number of Visitor visa holders in Australia as at 30 June 2011 by citizenship country comparison with same period in previous year



7.04 Number of subclass 456 Business (Short Stay) visa holders in Australia as at 30 June 2011 by citizenship country - comparison with same date in previous year

Citizenship Country	as at 30/06/10	as at 30/06/11	% Change from 30/06/10	30/06/11 as % of Total
China, Peoples Republic of	2 580	2 556	-0.9%	32.8%
India	1 843	1 337	-27.5%	17.2%
Indonesia	640	641	0.2%	8.2%
Philippines	468	369	-21.2%	4.7%
South Africa	304	253	-16.8%	3.3%
Thailand	198	219	10.6%	2.8%
Vietnam	244	194	-20.5%	2.5%
Papua New Guinea	152	142	-6.6%	1.8%
Russian Federation	96	132	37.5%	1.7%
Pakistan	187	128	-31.6%	1.6%
Brazil	199	102	-48.7%	1.3%
Israel	72	92	27.8%	1.2%
Fiji	114	82	-28.1%	1.1%
Iran	60	72	20.0%	0.9%
Singapore	42	68	61.9%	0.9%
Other countries	2 318	1 394	-39.9%	17.9%
Total	9 517	7 781	-18.2%	100.0 %

7.05 Number of subclass 651 eVisitor visa holders in Australia as at 30 June 2011 by citizenship country - comparison with same date in previous year

Citizenship Country	as at 30/06/10	as at 30/06/11	% Change from 30/06/10	30/06/11 as % of Total
United Kingdom	6 072	5 366	-11.6%	38.0%
Germany, Fed Republic of	1 806	1 675	-7.3%	11.9%
France	1 464	1 390	-5.1%	9.9%
Ireland, Republic of	897	910	1.4%	6.4%
Netherlands, Kingdom of The	746	749	0.4%	5.3%
Italy	451	483	7.1%	3.4%
Spain	474	392	-17.3%	2.8%
Sweden	426	386	-9.4%	2.7%
Denmark	315	364	15.6%	2.6%
Poland	353	322	-8.8%	2.3%
Norway	260	288	10.8%	2.0%
Switzerland	356	263	-26.1%	1.9%
Czech Republic	247	235	-4.9%	1.7%
Finland	204	154	-24.5%	1.1%
Austria	104	152	46.2%	1.1%
Other countries	1 183	980	-17.2%	6.9%
Total	15 358	14 109	-8.1%	100.0 %

7.06 Number of subclass 676 Tourist visa holders in Australia as at 30 June 2011 by citizenship country - comparison with same date in previous year

Citizenship Country	as at 30/06/10	as at 30/06/11	% Change from 30/06/10	30/06/11 as % of Total
China, Peoples Republic of	16 536	20 049	21.2%	26.0%
India	14 313	14 568	1.8%	18.9%
Indonesia	5 941	6 296	6.0%	8.2%
Philippines	2 986	3 863	29.4%	5.0%
South Africa	3 416	2 403	-29.7%	3.1%
Thailand	2 307	2 314	0.3%	3.0%
United Kingdom	2 001	2 135	6.7%	2.8%
Sri Lanka	2 149	1 820	-15.3%	2.4%
Fiji	1 836	1 785	-2.8%	2.3%
Vietnam	1 669	1 389	-16.8%	1.8%
United Arab Emirates	927	974	5.1%	1.3%
Saudi Arabia	427	905	111.9%	1.2%
Tonga	543	797	46.8%	1.0%
Brazil	833	759	-8.9%	1.0%
Pakistan	755	745	-1.3%	1.0%
Other countries	16 396	16 242	-0.9%	21.1%
Total	73 035	77 044	5.5%	100.0 %

7.07 Number of subclass 679 Sponsored Family Visitor visa holders in Australia as at 30 June 2011 by citizenship country - comparison with same date in previous year

Citizenship Country	as at 30/06/10	as at 30/06/11	% Change from 30/06/10	30/06/11 as % of Total
China, Peoples Republic of	699	632	-9.6%	19.4%
Vietnam	1 537	470	-69.4%	14.5%
India	354	397	12.1%	12.2%
Philippines	448	396	-11.6%	12.2%
Bangladesh	237	230	-3.0%	7.1%
Lebanon	469	134	-71.4%	4.1%
Sri Lanka	144	109	-24.3%	3.4%
Pakistan	100	95	-5.0%	2.9%
Cambodia	145	94	-35.2%	2.9%
Iran	101	72	-28.7%	2.2%
Burma	21	38	81.0%	1.2%
Nepal	35	38	8.6%	1.2%
Syrian Arab Republic	53	36	-32.1%	1.1%
FYR Macedonia	58	35	-39.7%	1.1%
Albania	14	34	142.9%	1.0%
Other countries	513	441	-14.0%	13.6%
Total	4 928	3 251	-34.0%	100.0 %

7.08 Number of subclass 976 Electronic Travel Authority (Visitor) visa holders in Australia as at 30 June 2011 by citizenship country - comparison with same date in previous year

Citizenship Country	as at 30/06/10	as at 30/06/11	% Change from 30/06/10	30/06/11 as % of Total
United States of America	16 211	14 028	-13.5%	24.5%
United Kingdom	10 402	8 882	-14.6%	15.5%
Malaysia	4 855	4 910	1.1%	8.6%
Korea, South	5 191	4 498	-13.4%	7.8%
Japan	4 543	3 294	-27.5%	5.7%
HKSAR of the PRC	3 152	3 147	-0.2%	5.5%
Singapore	3 293	2 894	-12.1%	5.0%
Canada	2 842	2 520	-11.3%	4.4%
Germany, Fed Republic of	2 481	2 298	-7.4%	4.0%
Taiwan	1 986	2 179	9.7%	3.8%
France	2 509	1 858	-25.9%	3.2%
Ireland, Republic of	1 746	1 700	-2.6%	3.0%
Italy	1 668	1 288	-22.8%	2.2%
Netherlands, Kingdom of The	883	828	-6.2%	1.4%
Switzerland	769	726	-5.6%	1.3%
Other countries	2 723	2 321	-14.8%	4.0%
Total	65 254	57 371	-12.1%	100.0 %

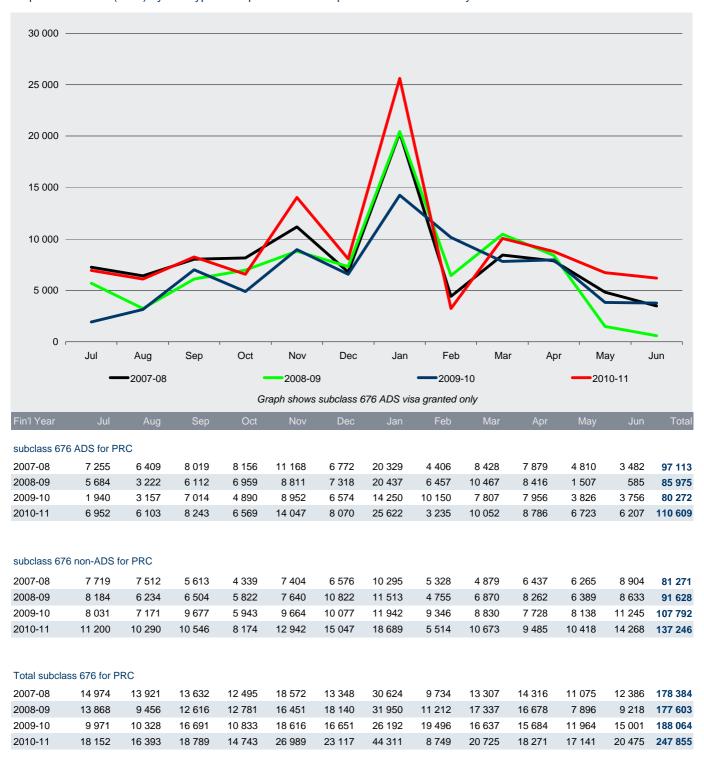
7.09 Number of subclass 977 Electronic Travel Authority (Business Entrant - Short Validity) visa holders in Australia as at 30 June 2011 by citizenship country - comparison with same date in previous year

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Citizenship Country	as at 30/06/10	as at 30/06/11	% Change from 30/06/10	30/06/11 as % of Total
United States of America	1 823	1 856	1.8%	32.5%
United Kingdom	608	645	6.1%	11.3%
Japan	419	566	35.1%	9.9%
Malaysia	340	422	24.1%	7.4%
Canada	390	395	1.3%	6.9%
Singapore	421	378	-10.2%	6.6%
Germany, Fed Republic of	227	265	16.7%	4.6%
Netherlands, Kingdom of The	117	172	47.0%	3.0%
France	157	158	0.6%	2.8%
Taiwan	101	149	47.5%	2.6%
Korea, South	130	145	11.5%	2.5%
Italy	97	109	12.4%	1.9%
HKSAR of the PRC	86	83	-3.5%	1.5%
Sweden	25	57	128.0%	1.0%
Denmark	32	49	53.1%	0.9%
Other countries	287	255	-11.1%	4.5%
Total	5 260	5 704	8.4%	100.0 %

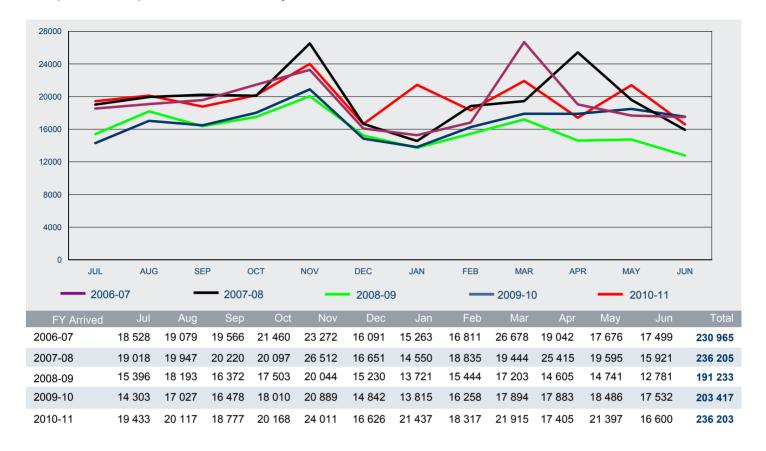
# 8 Approved Destination Status (ADS)

# 8 Approved Destination Status (ADS)

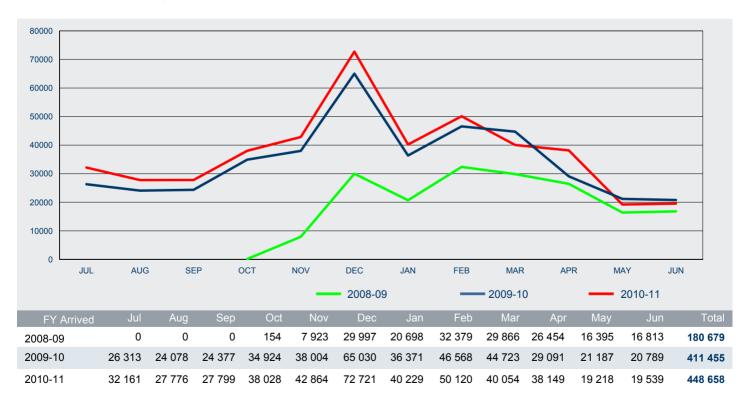
8.01 Number of subclass 676 visa applications granted in 2010-11 to 30 June 2011 where the citizenship country is Peoples Republic of China (PRC) by visa type - comparison with the previous three financial years



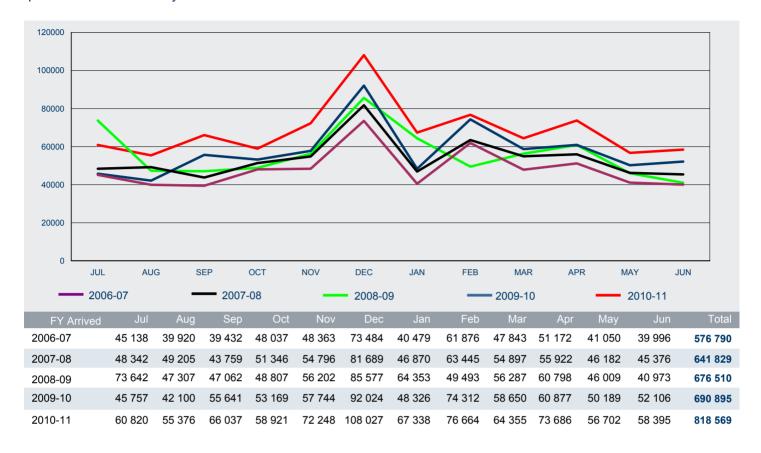
9.01 Number of arrivals for subclass 456 Business (Short Stay) in 2010-11 to 30 June 2011 - comparison with previous four financial years



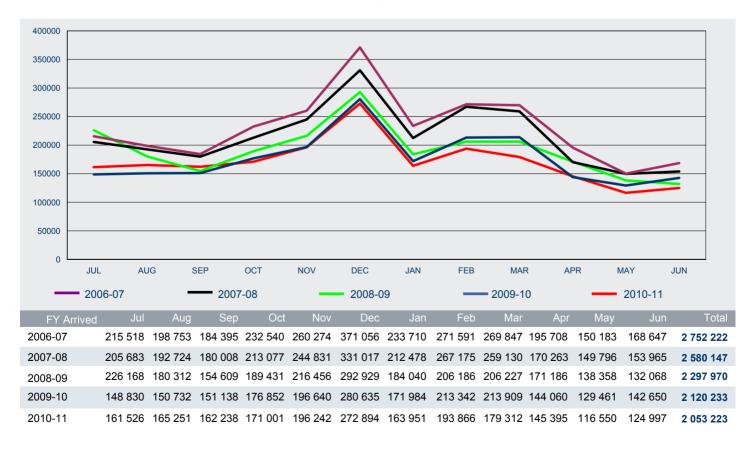
9.02 Number of arrivals for subclass 651 eVisitor in 2010-11 to 30 June 2011 - comparison with previous two financial years



9.03 Number of arrivals for subclass 676 Tourist in 2010-11 to 30 June 2011 - comparison with previous four financial years



9.04 Number of arrivals for subclass 976 Electronic Travel Authority (Visitor) in 2010-11 to 30 June 2011 - comparison with previous four financial years



9.05 Number of arrivals for subclass 977 Electronic Travel Authority (Business Entrant - Short Validity) in 2010-11 to 30 June 2011 - comparison with previous four financial years

