



Australian Government
Department of Immigration
and Border Protection

Visitor visa programme quarterly report

Quarter ending at 31 December 2014



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About this report

This report provides quarterly data about the Visitor visa programme administered by the Department of Immigration and Border Protection (the department). The report has been produced to assist tourism industry stakeholders and policymakers.

It is expected that this report will be further developed over time to increase and improve information sharing about the Visitor visa programme.

Data is sourced from several departmental visa processing and recording systems. Data can be dynamic and there can be delays in transmission of information from the department's global operations. Variations in figures between this report and previous reports can occur. Due to these issues, figures for the current financial year should always be considered provisional.

For privacy reasons < 5 has been used where a number in a table is between 1 and 4.

Further data about the Visitor visa programme, including the report and Visitor visa grants by subclass and citizenship from the 2005-06 to the 2013-14 financial year is available at the department's website at www.immi.gov.au/media/statistics/visitor.htm

Further information about the Visitor visa programme is available at www.immi.gov.au/visitors

Enquiries

Any comments or enquiries concerning this report should be sent to visa.reporting@immi.gov.au quoting Report Id BR0112.

Definition of terms

Applicant type:	Under the Migration Regulations 1994 (the Regulations), there are two types of applicants. These are primary applicants and secondary applicants.
Approved Destination Status (ADS):	This scheme facilitates the travel of organised tour groups from the People's Republic of China (PRC) to Australia by approved travel agents.
Auto grant:	An automated process by which an electronic visa application is checked against security and immigration risk business rules and, if the automated checks are satisfied, the visa is granted, often within minutes after lodgement. Electronic applications which do not satisfy automated checks are referred for manual assessment by a visa processing officer.
Citizenship country:	The country of citizenship of the visa applicant or visa holder. Where a visa applicant or visa holder has more than one citizenship country, either the citizenship of the travel document or the citizenship nominated by the visa applicant is used.
Decided:	The term used for counts of decisions. See below for definition of "decisions".
Decisions:	An outcome where a decision-maker (including system-generated decision-making) grants or refuses a visa or sponsorship application.
eLodged:	Visa application lodged electronically, by eligible passport holders, via the departmental website. Visas that can be eLodged are the eVisitor (subclass 651) visa and the Tourist (subclass 676) visa (also known as the e676).
ETA:	Electronic Travel Authority. An electronic visa available to citizens from low risk countries. The term "low risk" applies to countries which issue ETA eligible passports. A list of these can be found on the department's website.
Granted:	Unless otherwise specified, the number of visas granted includes primary and review grants.
Lodged:	Lodged is the count of paper applications receipted in a departmental office or submitted electronically.
Offshore:	In this report, the term refers to the location of the client at the time of lodging the application.
On hand:	A visa application, nomination or sponsorship that has not been finalised.
Onshore:	In this report, refers to the location of the client at the time the application was lodged. An onshore applicant may already hold a visa of the same kind or may be applying for another type of visa.
Visa applicant:	Used to refer to clients applying for a visa. Unless otherwise specified, the term covers both primary and secondary applicants.
Visa holders in Australia:	The number of visa holders lawfully in Australia. This is not a count of all valid visas, as a number of visa holders may be outside Australia on the snapshot date.

How to read this report

On 23 March 2013 significant changes were made to Visitor visas as part of the Australian Government's Visa Simplification and Deregulation project. These changes have been summarised in the tables below where relevant visas have been combined into Tourist and Business groups.

Visitor – Tourist visas	Tourist Group
ETA (Visitor) (Subclass 976) and ETA (Subclass 601 – Tourist)	ETA Tourist
Tourist (Subclass 676), Visitor (Subclass 600) Tourist stream and Visitor (Subclass 600) ADS	Tourist Visitor
Sponsored Family Visitor visa (Subclass 679) and Visitor (Subclass 600) Sponsored Family stream visa	Sponsored Tourist
eVisitor (Subclass 651 - Tourist Entrant)	eVisitor Tourist

Visitor - Business visas	Business Group
ETA (Business – Long Validity) (Subclass 956), ETA (Business – Short Validity) (Subclass 977) and ETA (Subclass 601 - Business)	ETA Business
Business (Short Stay) (Subclass 456) and Visitor (Subclass 600) Business Visitor stream	Business Visitor
Superyacht crew (Subclass 488) and Sponsored Business visitor (Short Stay) (Subclass 459) visa	Sponsored Business
eVisitor (Subclass 651 - Business Entrant)	eVisitor Business

Notes

- **ETA Business** - Clients who previously lodged ETA (Business - Long Validity) (subclass 956) visa applications and (Business - Short Validity) (subclass 977) visa applications are now lodging ETA (subclass 601 - Business) visa applications. A small percentage of these clients may now be lodging Temporary Work (Short Stay Activity) (subclass 400) visas, which is not covered in this report.
- **Business Visitor** - Clients who previously lodged Business (Short Stay) (subclass 456) visa applications are now lodging Visitor (subclass 600) Business Visitor stream visa applications. A small percentage of these clients may now be lodging Temporary Work (Short Stay Activity) (subclass 400) visas, which is not covered in this report.

Background to the Visitor visa programme

The Visitor visa programme can be divided into two categories, Tourism and Business. Tourism may include a holiday or recreation, or visiting family and friends. The Business category allows business people to undertake business visitor activities. This may include attending meetings, conferences, site visits and exploring business opportunities. The visa holder cannot engage in work in Australia.

The Visitor visa programme is made up of three subclasses the ETA (Subclass 601), eVisitor (Subclass 651) and Visitor (Subclass 600) visa. The Visitor (Subclass 600) visa has four streams, the Tourist stream, the Sponsored Family stream, the Business Visitor stream and the Approved Destination Status stream. The below table outlines the activities allowed by each subclass and stream, and the location of the client at time of lodgement.

Subclass	Tourism	Business Visitor	Onshore/Offshore
601 – Electronic Travel Authority	✓	✓	Offshore
651 - eVisitor	✓	✓	Offshore
600 – Tourist stream	✓		Both
600 – Business Visitor stream		✓	Offshore
600 – Sponsored Family stream	✓		Offshore
600 – Approved Destination Status stream	✓		Offshore

On 23 March 2013 the following significant changes were made to Visitor visas as part of the Australian Government's Visa Simplification and Deregulation project:

- The Tourist (Subclass 676) was replaced by the Visitor (Subclass 600) Tourist stream visa. The online Tourist (Subclass 676) visa has been temporarily retained pending implementation of an online Visitor (Subclass 600) visa.
- The Sponsored Family Visitor visa (Subclass 679) was repealed and replaced by the Visitor (subclass 600 Sponsored Family stream visa.
- The ETA (Visitor) (Subclass 976) was repealed and replaced by the ETA (Subclass 601).
- The Business (Short Stay) (Subclass 456) visa was repealed and replaced by the Visitor (Subclass 600) Business Visitor stream visa.
- The Sponsored Business visitor (Short Stay) visa (Subclass 459) was repealed and replaced by the Visitor (Subclass 600) Business Visitor stream visa.
- The Electronic Travel Authority (Business - Short Validity) (Subclass 977) was repealed and replaced by the Electronic Travel Authority (Subclass 601).
- The Electronic Travel Authority (Business - Long Validity) (Subclass 956) was repealed and replaced by the Electronic Travel Authority (Subclass 601).

As part of these changes work rights previously permitted in Business Visitor visa were moved to a new dedicated visa, the Temporary Work (Short Stay Activity) (Subclass 400) visa. The new Business Visitor visas introduced on 23 March 2013 enable business visitors to undertake business visitor activities, including making general business and employment enquiries, attending conferences, negotiating and reviewing business contracts and making official government to government visits. A summary of the Visitor visa framework changes is provided in the table below. Visas granted before this date remain valid for use until they expire.

Background to the Visitor visa programme - continued

Visitor visa subclasses can be divided into Tourism and Business streams:

Tourism:

1. Electronic Travel Authority (ETA) (Subclass 601). This visa is designed for ETA eligible passport holders* who are outside of Australia and who want to visit Australia for tourism or business visitor purposes. It allows an applicant to stay in Australia for up to three months on each visit within a 12 month period from the date of grant, or for the life of the passport if it is less than 12 months. It can be applied for online, through a travel agent, airline or specialist service provider or at an Australian visa office outside of Australia.
2. eVisitor (Subclass 651 - Tourist Entrant). This visa is designed for people outside of Australia who want to visit Australia for tourism purposes. It can only be lodged online and is available to certain European nationals*, as it was introduced in October 2008 to meet the Australian Government's undertaking to have reciprocal short stay travel arrangements with the European Union. It allows a stay of up to three months on each visit within a 12 month period from the date of grant.
3. Visitor (Subclass 600) Tourist stream visa. This visa allows people to visit Australia for tourism purposes. This may include a holiday or recreation, or to visit family and friends. This visa can be applied for either onshore or offshore and may also be used for other short-term non-work purposes including study for up to three months. This visa can also be applied for online (known as the "e600") by eligible passport holders.
4. Visitor (Subclass 600) Sponsored Family stream visa. This visa allows people who are outside of Australia and have an eligible sponsor in Australia (an eligible relative or Australian Government official willing to sponsor them), to travel to Australia for a holiday and to visit family. This visa is intended for higher risk visitors and contains additional requirements which are designed to provide assurance that the visa holder will comply with their visa conditions and depart Australia before their visa expires. A formal sponsorship is to be completed by an Australian citizen/permanent resident and in some cases a security bond is requested where the decision maker has residual concerns about the visa applicant's intention to abide by the visa conditions.

Business:

5. Electronic Travel Authority (ETA) (Subclass 601). This visa is designed for ETA eligible passport holders who are outside of Australia and who want to visit Australia for tourism or business visitor purposes. It allows an applicant to stay in Australia for up to three months on each visit within a 12 month period from the date of grant, or for the life of the passport if it is less than 12 months. It can be applied for online, through a travel agent, airline or specialist service provider or at an Australian visa office outside of Australia.
6. eVisitor (Subclass 651 - Business Entrant). This visa is designed for people outside of Australia who want to visit Australia for short term business purposes. It can only be lodged online and is available to certain European nationals*, as it was introduced in October 2008 to meet the Australian Government's undertaking to have reciprocal short stay travel arrangements with the European Union. It allows a stay of up to three months on each visit within a 12 month period from the date of grant.
7. Visitor (Subclass 600) Business Visitor stream visa. This visa allows people to visit Australia for business visitor activities purposes. Business visitor activities may include making general business or employment enquiries, investigating, negotiating, signing or reviewing a business contract, activities carried out as part of an official government-to-government visit and participating in conferences, trade fairs or seminars as long as the visa holder is not being paid by the organisers for their participation.. This visa can also be applied for online (known as the "e600") by eligible passport holders.

Eligible Passports for Electronic Lodgement of Visitor Visa Applications

The Department continues to implement changes to support the progressive expansion of online lodgement of Visitor visa applications to all countries in 2014-15. Online lodgement of Visitor (subclass 600) visas was made available to additional countries from 1 August 2014, including all countries previously eligible for the online Tourist (Subclass 676). There are currently 190 countries with access to online lodgement, with additional countries to be provided access in 2014-15.

For a list of eligible passports for Visitor e600, ETA 601 and eVisitor 651 online applications please refer to the department's website.

For e600: www.immi.gov.au/Services/Pages/visitor-e600-visa-online-applications.aspx

For ETA 601: www.immi.gov.au/Visas/Pages/601.aspx?tab=1&heading=how-to-apply

For eVisitor 651: www.immi.gov.au/Visas/Pages/651.aspx?tab=1&heading=who-could-get-this-visa

Background to the Visitor visa programme - continued

Family members

Since 23 March 2013, all accompanying family members must lodge separate Visitor visa applications including children younger than 18 years of age who are included on their parents passport. Sponsors of Visitor (subclass 600) Sponsored Family stream visa applicants must include all visiting family members on the sponsorship form.

Family members who are accompanying Business Visitors and are not themselves intending to engage in business visitor activities while in Australia should apply for the Visitor (subclass 600) Tourist stream visa.

Visa Requirements

To be eligible for a Visitor visa, the applicant genuinely intends to stay temporarily in Australia for the purpose for which the visa is granted (for tourism or business visitor purposes).

Applicants must also meet certain health and character requirements, and may be asked to undergo a health examination, and/or provide police certificates for each country they have lived in for 12 months or more over the last ten years since turning 16.

In order to meet the financial requirements for the grant of a Visitor visa, applicants must be able to demonstrate that they have access to adequate means to support themselves (and their family where relevant) during their stay in Australia, including health insurance where required. They may be asked to provide evidence of their adequate means of support.

Ability to work

Work on a Tourist (Subclass 676), Sponsored Family Visitor (Subclass 679) and Visitor (Subclass 600) Tourist, Sponsored Family and Business Visitor stream visas is not permitted. This is enforced by a mandatory “no work” condition imposed on all Tourist and Sponsored Family stream visas. Work on a Business Visitor visa applied for before 23 March 2013 is permitted in very limited circumstances where the work is non-ongoing (no more than six weeks for the validity of the visa) and highly skilled in nature. Business Visitor visas applied for since 23 March 2013 can undertake business visitor activities but not otherwise work. Business visitor activities include making general business enquiries, attending conferences and contractual negotiations and making government to government visits.

Where a person is found to be working in breach of their visa conditions, they may face visa cancellation and be subject to an exclusion period.

Ability to study

Tourist (Subclass 676), Sponsored Family Visitor (Subclass 679) and Visitor (subclass 600) Tourist, Sponsored Family and Business Visitor stream visa holders may study for up to three months. This may be an award or non-award course, however, the entire course must not be longer than 3 months in duration.

Volunteering

Tourist and Visitor visa holders may be able to work as a volunteer where the work is genuinely voluntary and no remuneration is received in return for the activities.

Background to the Visitor visa programme - continued

Extending stay

Visitor visas cannot be 'extended'. However, Visitor visa holders may extend their stay in Australia by applying for another visa, such as a Visitor (Subclass 600) Tourist stream visa, at least two weeks before their current visa expires. It is not possible to apply for other Visitor visas in Australia.

An additional visa may be granted if the applicant has complied with the conditions of their previous visa, meets all eligibility criteria for this visa, and does not have a 'No further stay' condition on their current visa.

Visa refusals

A decision to refuse a Visitor visa application is made when the delegate of the Minister for Immigration and Border Protection is not satisfied that the applicant meets the legal criteria for grant of a visa. When refusing a visa application, the Department provides an applicant, or their agent, with a written decision record that sets out the reason for the decision and any review rights.

Reasons for refusal of Visitor visa applications may include:

- failure to meet financial, health or character requirements; and/or
- failure to satisfy the department that the applicant is a genuine visitor.

Processing standards

The Department aims to finalise 75 per cent of Visitor visa applications within the following timeframes:

- for non-sponsored visitors where the application is lodged onshore - one working day for low risk applicants and one week for high risk applicants;
- for non-sponsored visitors where the application is lodged offshore - one working day for low risk applicants and one month for high risk applicants;
- for sponsored visitors (all sponsored visitor applications are lodged onshore) - 1.5 months.

The processing service standard applies where all documents are submitted with the application form. The process may be delayed if applications are incomplete or if additional information is required, including health examination and/or character checks.

Note: Low risk refers to persons holding Electronic Travel Authority (ETA) eligible passports, and high risk refers to persons who are not ETA eligible.

Recent key initiatives

- The Department has continued to expand its network of Australian Visa Application Centres (AVACs), managed by Service Delivery Partners overseas, to provide better access and more service options to our offshore clients.. A new AVAC opened in Hong Kong in October 2014.
- As at 23 November 2014, passport holders from 197 countries or regions are eligible to lodge an application for the Visitor (Subclass 600) visa online. Further expansion of online lodgement is being managed as part of a phased global rollout.

Executive Summary

Key Points

- There was a 5.9% increase in tourism Visitor visa applications in 2014-15 to 31 December 2014 (2 071 916) compared with the same quarter in 2013-14 (1 956 985). Growth in lodgements from citizens of China was up (20.4 % to 297 982), the United States of America (up 7.3% to 182 807), Malaysia (up 5.9% to 139 600) and Taiwan (up 15.1% to 38 949).
- China was the largest source country for Visitor visa applications to Australia in 2014-15 to 31 December 2014 with 346 226 visa application lodgements, up 19.5% on the same period in 2013-14 (289 700), ahead of the United Kingdom (302 944), down 3.6%. 213 560 Visitor visa applications were lodged in 2014-15 to 31 December 2014 by the United States of America, up 7.4% compared with the same quarter in 2013-14 (198 832).
- 236 203 business Visitor visa applications were lodged in the quarter ending 31 December 2014. This was a 7.0% increase compared with the same quarter in 2013-14 (220 788), which can be largely attributed to growth from China and Japan (up 14.6% and 21.5% respectively).
- The grant rate for Visitor visas for the quarter ending 31 December 2014 remained stable at 97.7% compared with 97.6% for the same quarter in 2013-14.
- 83 261 tourist visas were granted under the Approved Destination Status (ADS) scheme in 2014-15 to 31 December 2014. This was a 20.2% increase on the same quarter in 2013-14 (69 285). 197 031 non-ADS tourist visas were granted to Chinese nationals in 2014-15 to 31 December 2014, a 27.3% increase on the same quarter in 2013-14 (154 836).
- On 31 December 2014, there were 467 748 Visitor visa holders in Australia. This was a 5.5% increase compared with the same quarter in 2013-14 (443 478).

1 Applications lodged

China was the largest source country for visitors to Australia in 2014-15 to 31 December 2014 with 346 226 lodgements ahead of the United Kingdom (302 944). There was a 7.4% increase in lodgements from the United States of America (213 560) compared with the same quarter in 2013-14 (198 832).

2 071 916 tourism Visitor visa applications were lodged in 2014-15 to 31 December 2014. This was a 5.9% increase compared with the same quarter in 2013-14 (1 956 985). This increase was driven by growth in lodgements by citizens of China (up 20.4% to 297 982), the United States of America (up 7.3% to 182 807), Malaysia (up 5.9% to 139 600), South Korea (up 7.2% to 86 686), India (up 10.7% to 76 158) and Taiwan (up 15.1% to 38 949).

236 203 business Visitor applications were lodged in 2014-15 to 31 December 2014, a 7.0% increase compared with the same quarter in 2013-14 (220 788). This increase in business Visitor lodgements was largely driven by growth from China and Japan (up 14.6% and 21.5% respectively).

2 Visas granted

2 010 120 tourism Visitor visas were granted in 2014-15 to 31 December 2014. This was a 5.9% increase compared with the same quarter in 2013-14 (1 897 720) and reflects a combined increase in Tourist Visitor visa

grants (up 12.4% from 523 507 to 588 611) and eVisitor Tourist visa grants (up 11.4% from 295 728 to 329 409).

228 997 business Visitor visas were granted in 2014-15 to 31 December 2014. This was a 6.9% increase compared with the same quarter in 2013-14 (214 206) and can be largely attributed to growth from China and Japan (up 13.3% and 21.9% respectively).

13 575 Sponsored Tourist visas were granted in 2014-15 to 31 December 2014. This was a 15.3% increase compared with the same quarter in 2013-14 (11 773) and reflects an increase in lodgements and decisions as well as community engagement efforts to facilitate genuine visits.

3 Grant rates

The grant rate for Visitor visas for the quarter ending 31 December 2014 remained stable at 97.7%, compared with 97.6% for the same quarter in 2013-14.

4 Processing times

During the quarter ending 31 December 2014, 75% of Tourist Visitor visa applications (including Approved Destination Status (ADS) applications) were processed within 12 calendar days. This was an improvement on the same quarter in 2013-14, when 75% of Tourist Visitor visa applications were processed within 16 calendar days. This improvement in processing times

Executive Summary - continued

may be attributable to further expansion of online lodgement to many countries during 2013-14 and 2014-15, allowing more streamlined processing of applications.

During the December quarter, 75% of Business Visitor visa applications were processed within 6 calendar days. This was a slight improvement on the same quarter in 2013-14, when 75% of Business Visitor visas were processed within 7 calendar days.

75% of Tourist Visitor Offshore visa applications were processed within 12 calendar days in the December 2014 quarter, an improvement on the same quarter in 2013-14, in which 75% of Sponsored Tourist visa applications were processed within 17 calendar days.

Processing times also decrease if applications are complete at time of application or if no additional information is required, such as health examinations and character checks.

5 Applications on hand

On 31 December 2014, there were 52 101 Visitor visa applications on hand. This was a decrease from the 56 525 applications on hand in the same quarter in 2013-14.

6 Visa holders In Australia

On 31 December 2014, there were 467 748 Visitor visa holders in Australia. This was a 5.5% increase on the 443 478 Visitor visa holders in Australia on 31 December 2013.

Visitor (Subclass 600) visa holders made up the largest cohort with 188 758 visa holders in Australia, followed by ETA (Subclass 601) with 169 722 visa holders and eVisitor (Subclass 651) with 100 662 visa holders in Australia.

The significant decrease in the number of subclass 676 Tourist, subclass 456 Business (Short Stay), subclass 956 ETA (Business Entrant – Long Validity) subclass 976 ETA (Visitor), subclass 679 Sponsored Family Visitor and subclass 977 ETA (Business Entrant – Short Validity) visa holders can be attributed to these visas being repealed and replaced on 23 March 2013, as part of the Australian Government's Visa Simplification and Deregulation project.

The number of Visitor visa holders in Australia at any given time is influenced by a range of factors, including exchange rates, holiday periods, major events and a general increase in tourists from Asia (particularly China).

7 Approved Destination Status (ADS)

83 261 visas were granted under the ADS scheme in 2014-15 to 31 December 2014. This was a 20.2% increase compared with the same quarter in 2013-14,

when 69 285 visas were granted under the ADS scheme.

ADS grants made up 29.7% of all Subclass 600 grants to Chinese tourists in 2014-15 to 31 December 2014, a slight decrease on the same period in 2013-14 (30.9%). Independent travel by Chinese tourists continues to increase significantly however, with 197 031 non-ADS grants in 2014-15 to 31 December 2014. This was a 27.3% increase on the same quarter in 2013-14 (154 836).

8 Arrivals data

In 2014-15 to 31 December 2014, there were 2 409 518 arrivals on Visitor visas. This was a 7.1% increase on the same quarter in 2013-14 (2 250 213) and reflects increased arrivals from China (up 25.2% to 349 219), the United States of America (up 7.6% to 225 753), Malaysia (up 8.9% to 175 975), India (up 15.5% to 86 697) and France (up 10.9% to 73 695).

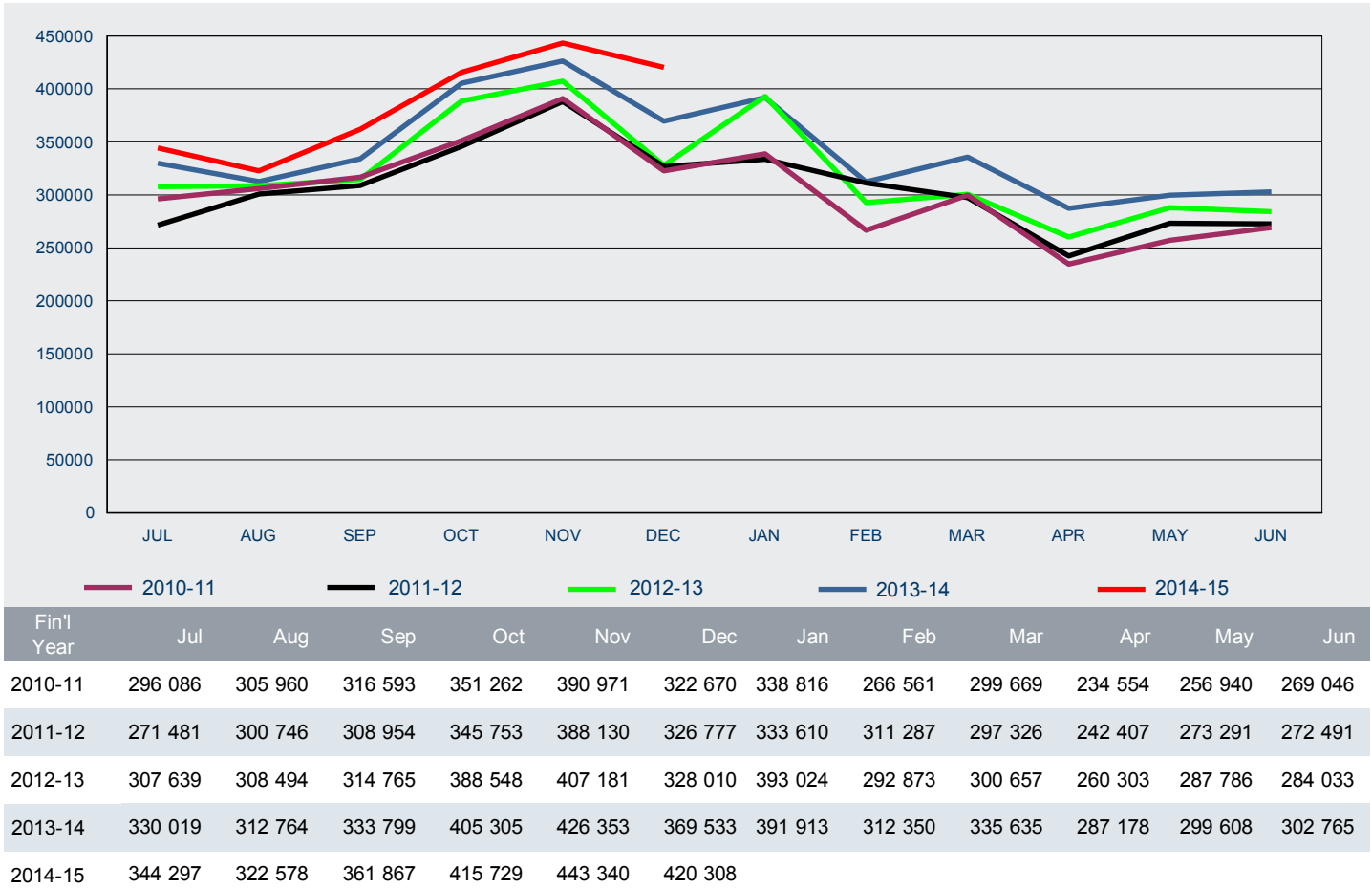
Note:

The structure of this report has been revised to better reflect the visa framework changes introduced in March 2013.

1 Lodged

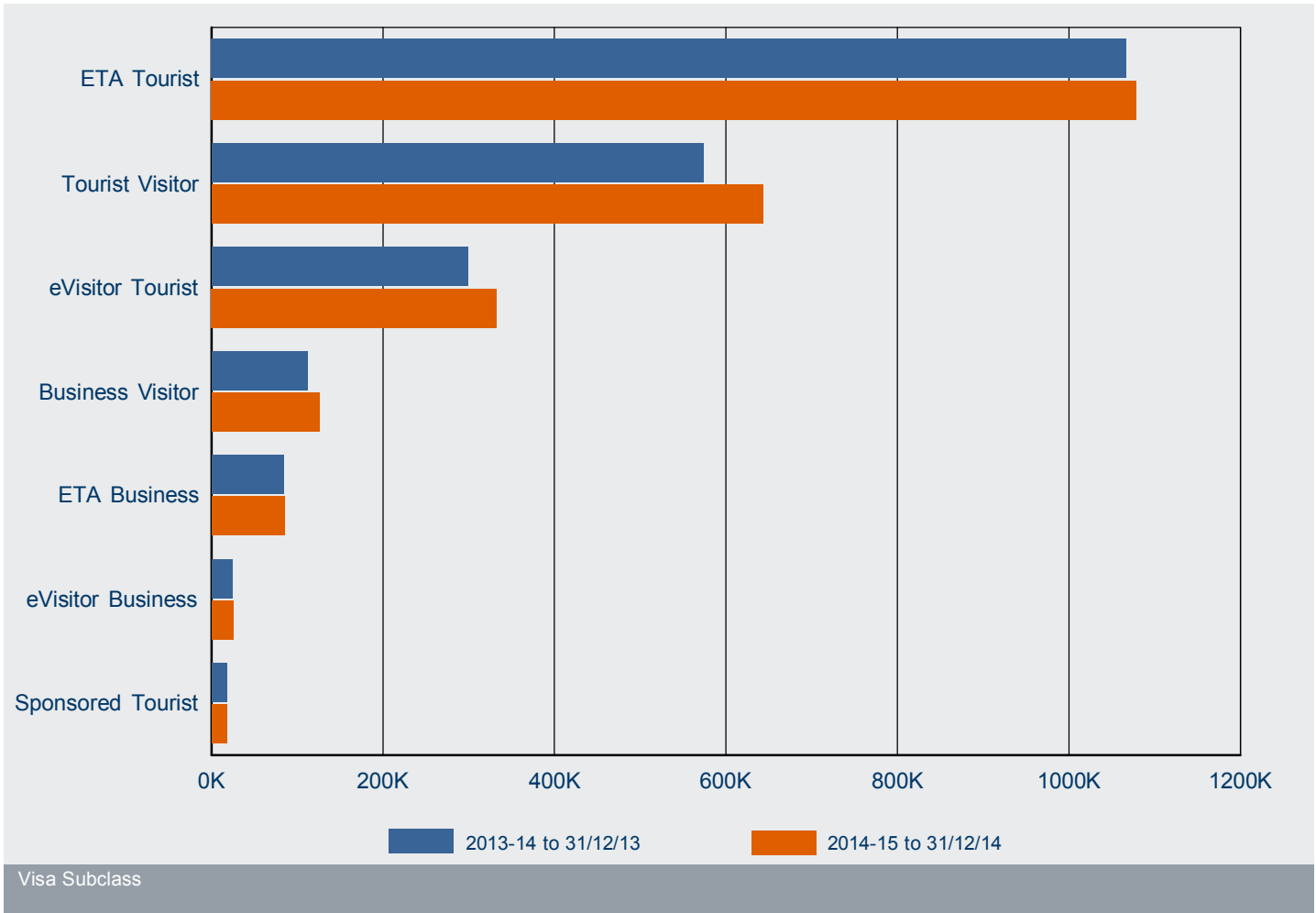
1 Lodged

1.1 Number of Visitor visa applications lodged in 2014-15 to 31 December 2014 by month - comparison with previous four financial years



1 Lodged

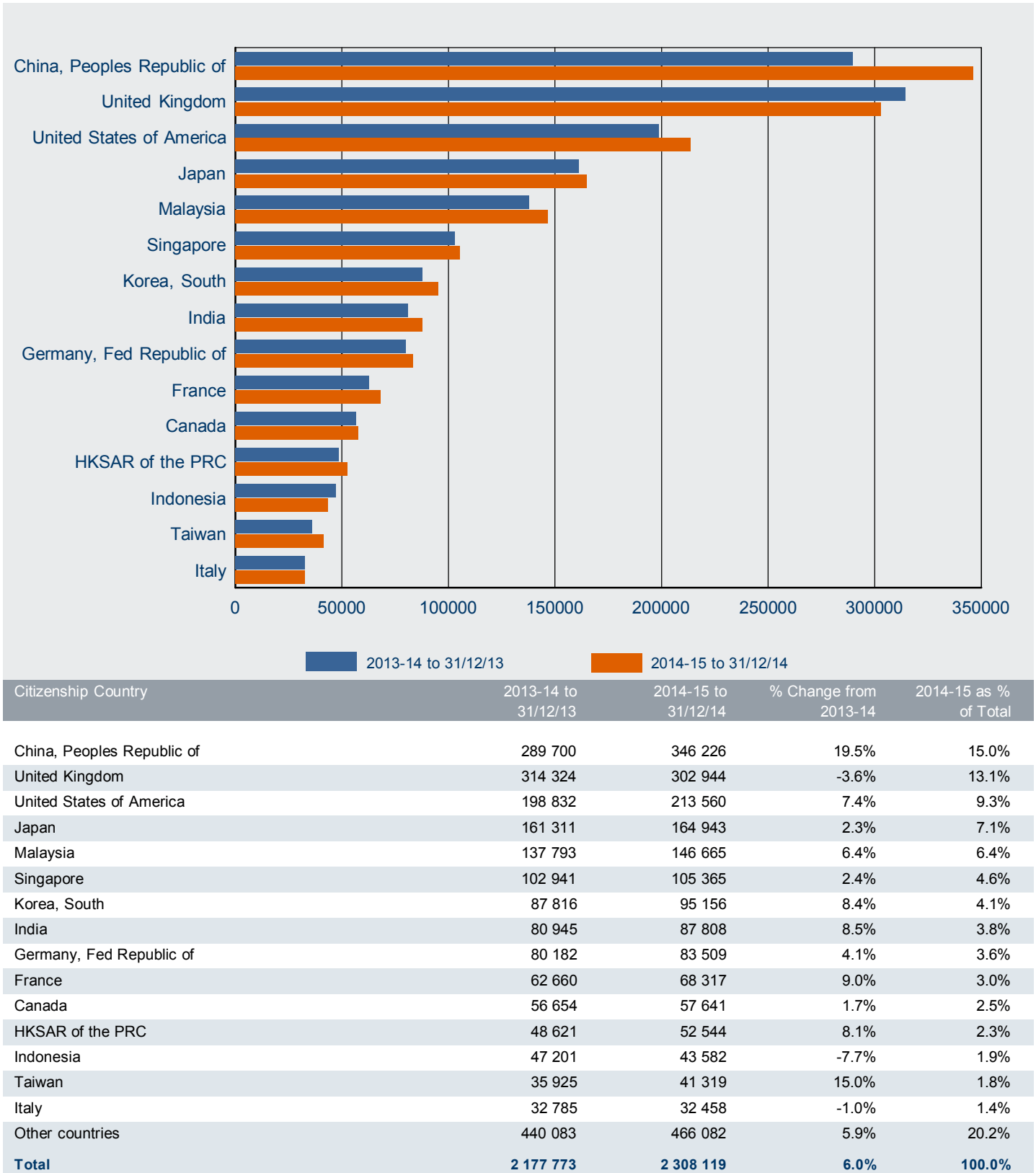
1.2 Number of Visitor visa applications lodged in 2014-15 to 31 December 2014 by visa group - comparison with same period in previous year



ETA Tourist	1 066 862	1 078 825	1.1%	46.7%
Tourist Visitor	573 846	642 899	12.0%	
eVisitor Tourist	298 877	332 833	11.4%	14.4%
Business Visitor	111 972	125 703	12.3%	
ETA Business	84 299	84 877	0.7%	3.7%
eVisitor Business	24 517	25 623	4.5%	
Sponsored Tourist	17 400	17 359	-0.2%	0.8%
Total	2 177 773	2 308 119	6.0%	

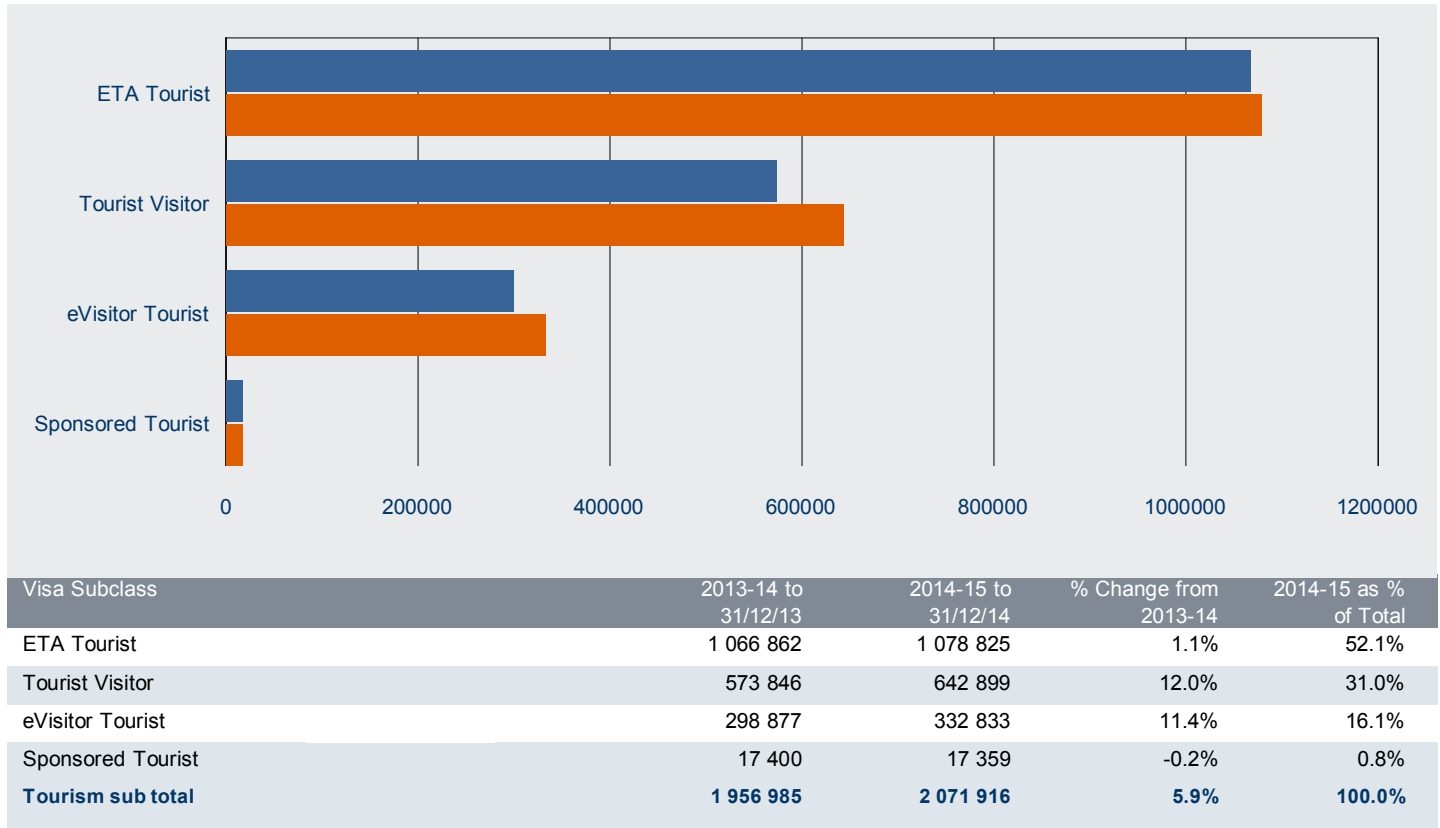
1 Lodged

1.3 Number of Visitor visa applications lodged in 2014-15 to 31 December 2014 by citizenship country - comparison with same period in previous year

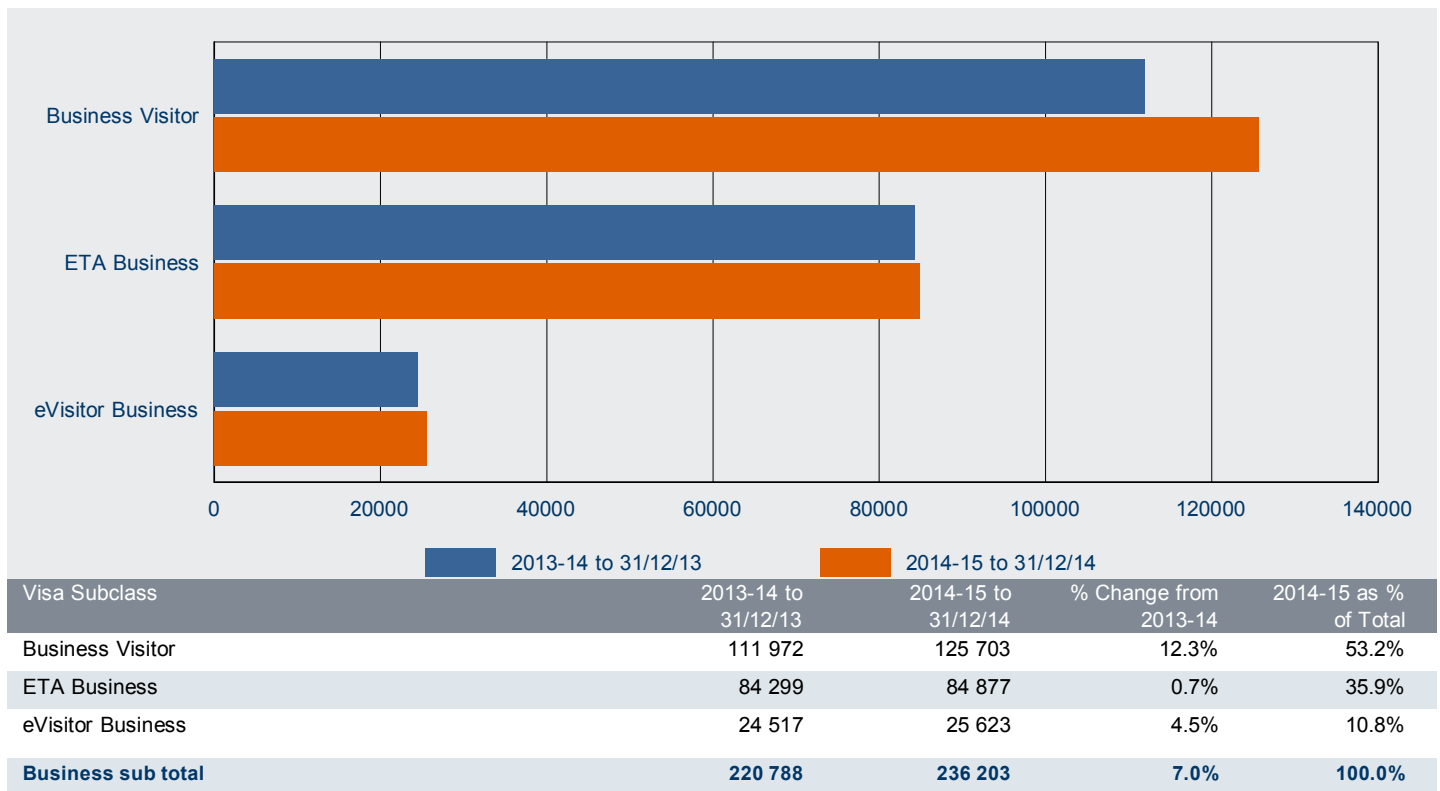


1 Lodged

1.4 Number of tourism Visitor visa applications lodged in 2014-15 to 31 December 2014 by visa group - comparison with same period in previous year

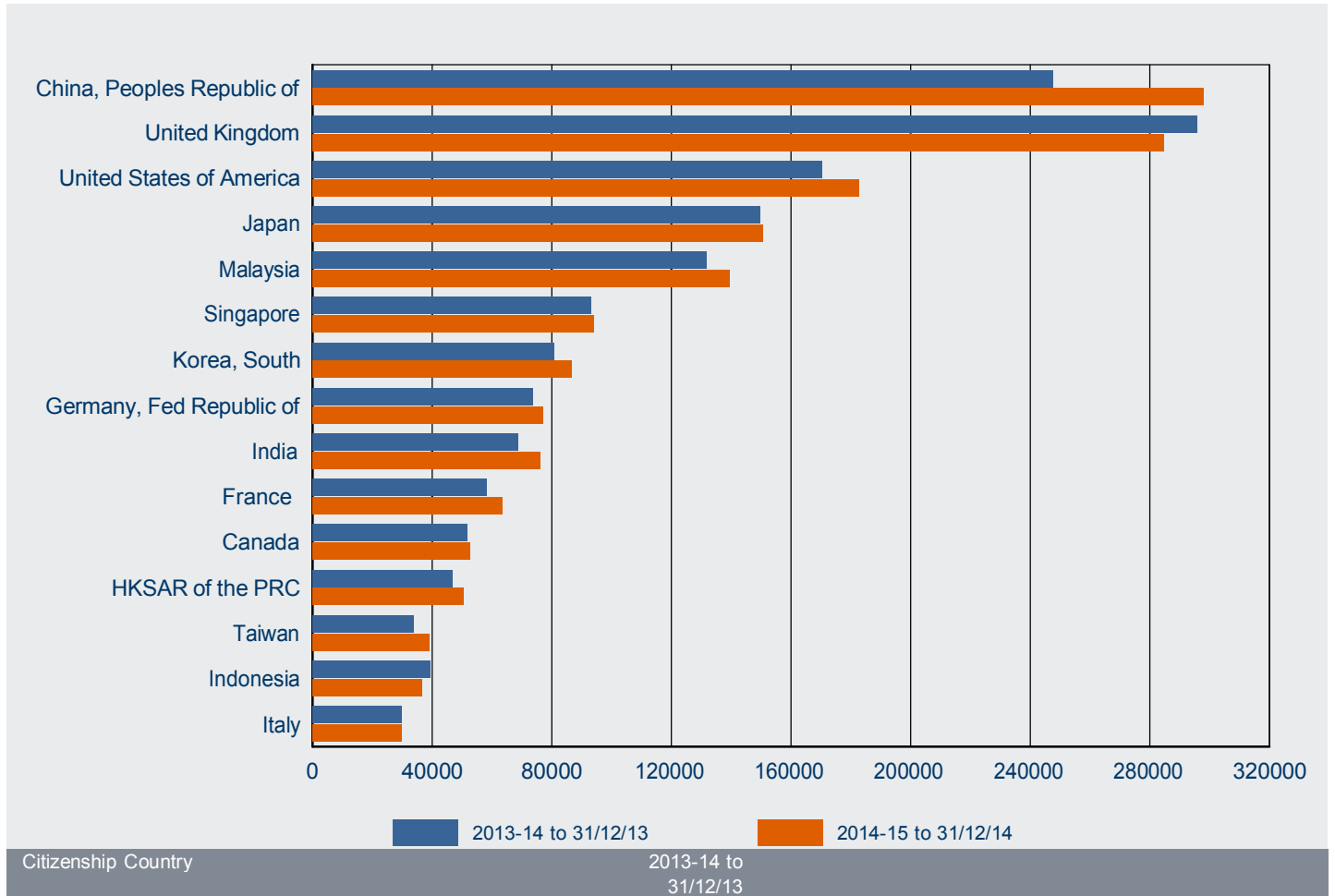


1.5 Number of business Visitor visa applications lodged in 2014-15 to 31 December 2014 by visa group - comparison with same period in previous year



1 Lodged

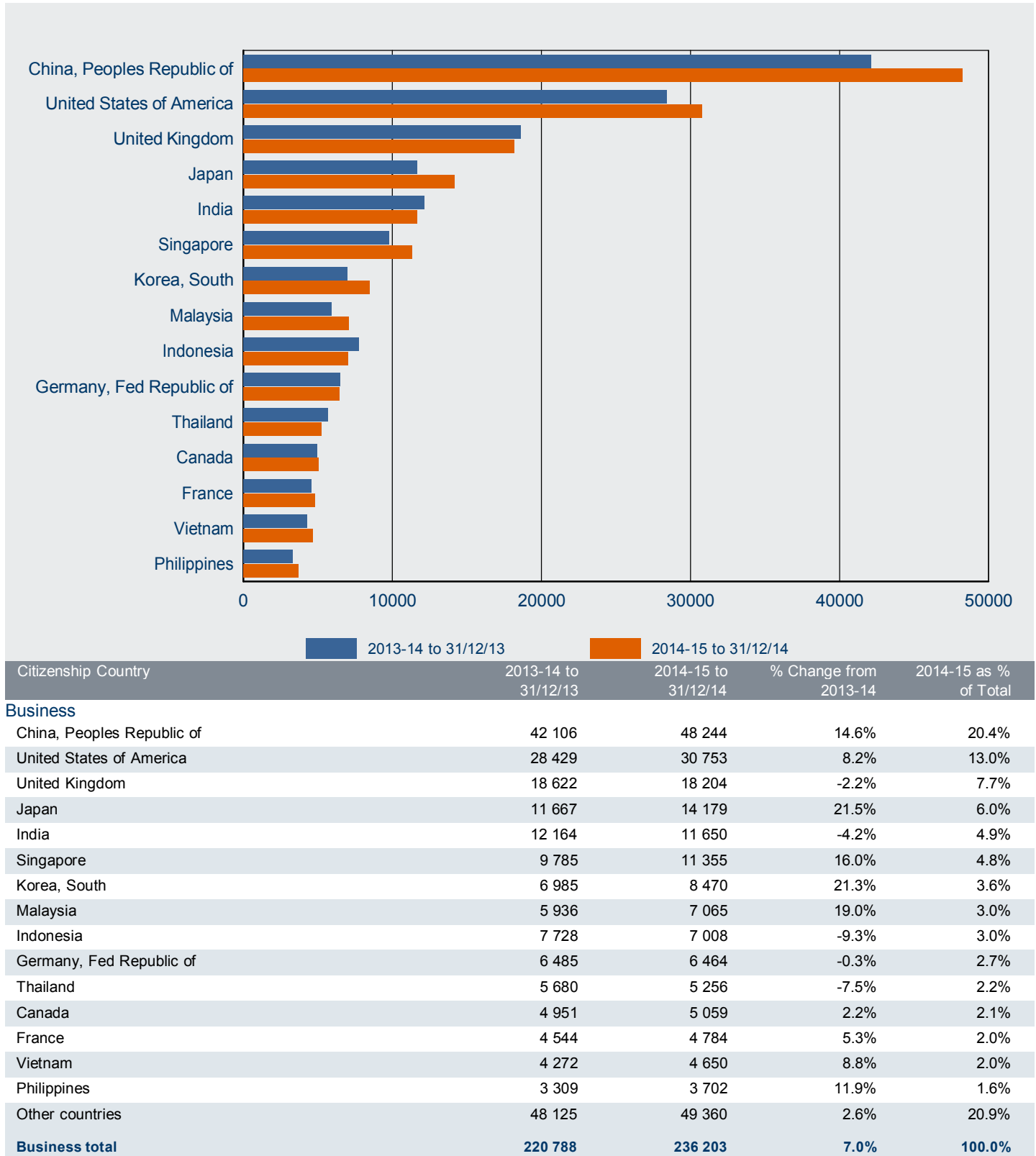
1.6 Number of tourism Visitor visa applications lodged in 2014-15 to 31 December 2014 by citizenship country - comparison with same period in previous year



Citizenship Country	2013-14 to 31/12/13	2014-15 to 31/12/14	% Change	% of Total
Tourism				
China, Peoples Republic of	247 594	297 982	20.4%	14.4%
United Kingdom	295 702	284 740	-3.7%	13.7%
United States of America	170 403	182 807	7.3%	8.8%
Japan	149 644	150 764	0.7%	7.3%
Malaysia	131 857	139 600	5.9%	6.7%
Singapore	93 156	94 010	0.9%	4.5%
Korea, South	80 831	86 686	7.2%	4.2%
Germany, Fed Republic of	73 697	77 045	4.5%	3.7%
India	68 781	76 158	10.7%	3.7%
France	58 116	63 533	9.3%	3.1%
Canada	51 703	52 582	1.7%	2.5%
HKSAR of the PRC	46 829	50 489	7.8%	2.4%
Taiwan	33 842	38 949	15.1%	1.9%
Indonesia	39 473	36 574	-7.3%	1.8%
Italy	29 881	29 659	-0.7%	1.4%
Other countries	385 476	410 338	6.4%	19.8%
Tourism total	1 956 985	2 071 916	5.9%	100.0%

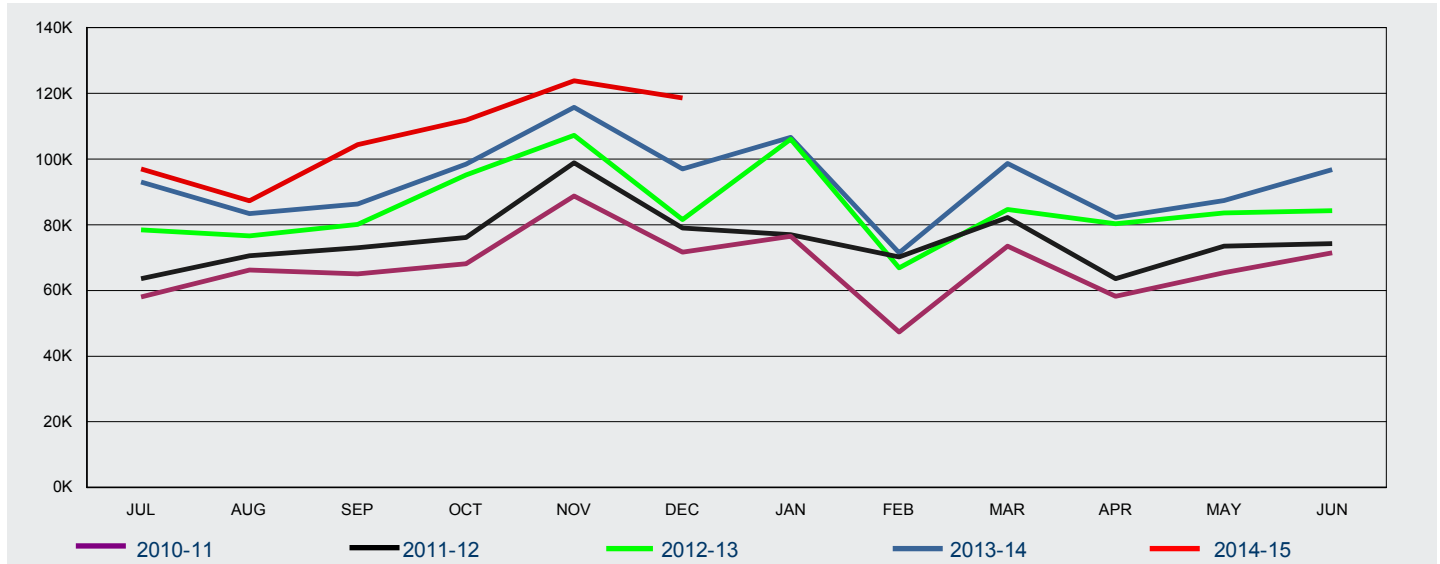
1 Lodged

1.7 Number of business Visitor visa applications lodged in 2014-15 to 31 December 2014 by citizenship country - comparison with same period in previous year



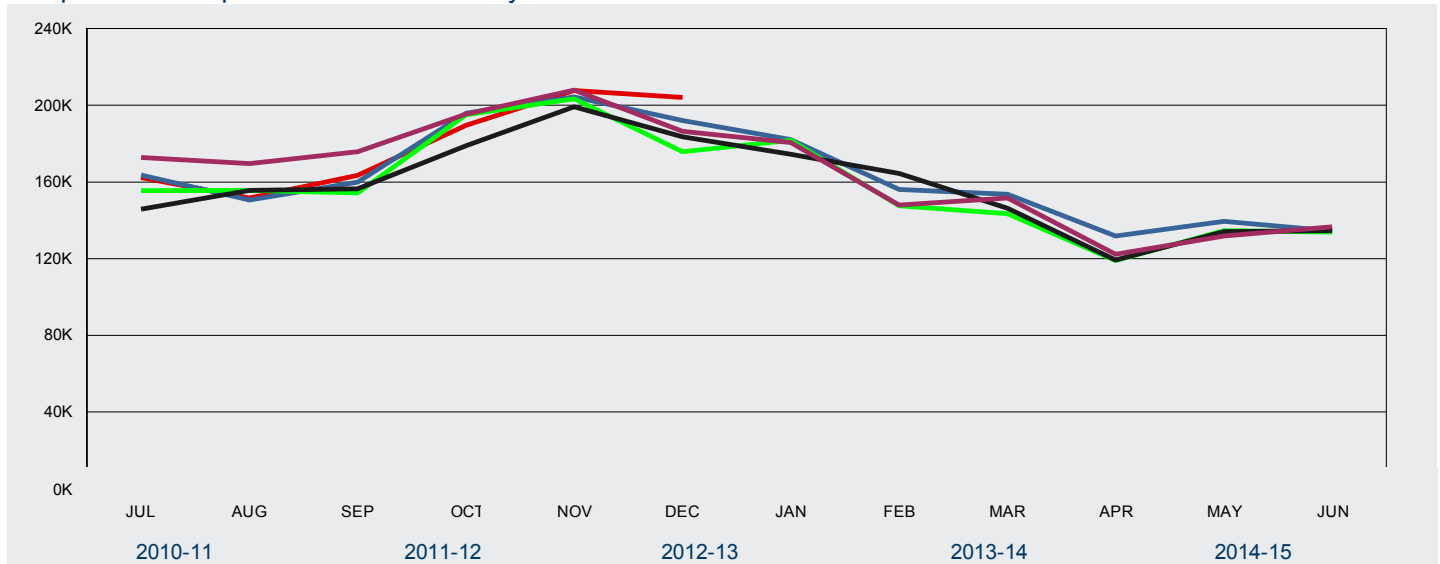
1 Lodged

1.8 Number of Tourist Visitor visa applications lodged in 2014-15 to 31 December 2014 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2010-11	58 053	66 236	65 056	68 133	88 701	71 640	76 529	47 343	73 436	58 232	65 456	71 418	810 233
2011-12	63 603	70 573	72 992	76 089	98 799	79 049	76 957	70 153	82 178	63 533	73 490	74 265	901 681
2012-13	78 459	76 586	80 069	95 149	107 171	81 561	105 979	66 908	84 667	80 247	83 582	84 296	1 024 674
2013-14	93 046	83 371	86 316	98 401	115 702	97 010	106 581	71 440	98 610	82 247	87 381	96 750	1 116 855
2014-15	96 996	87 250	104 363	111 877	123 816	118 597							642 899

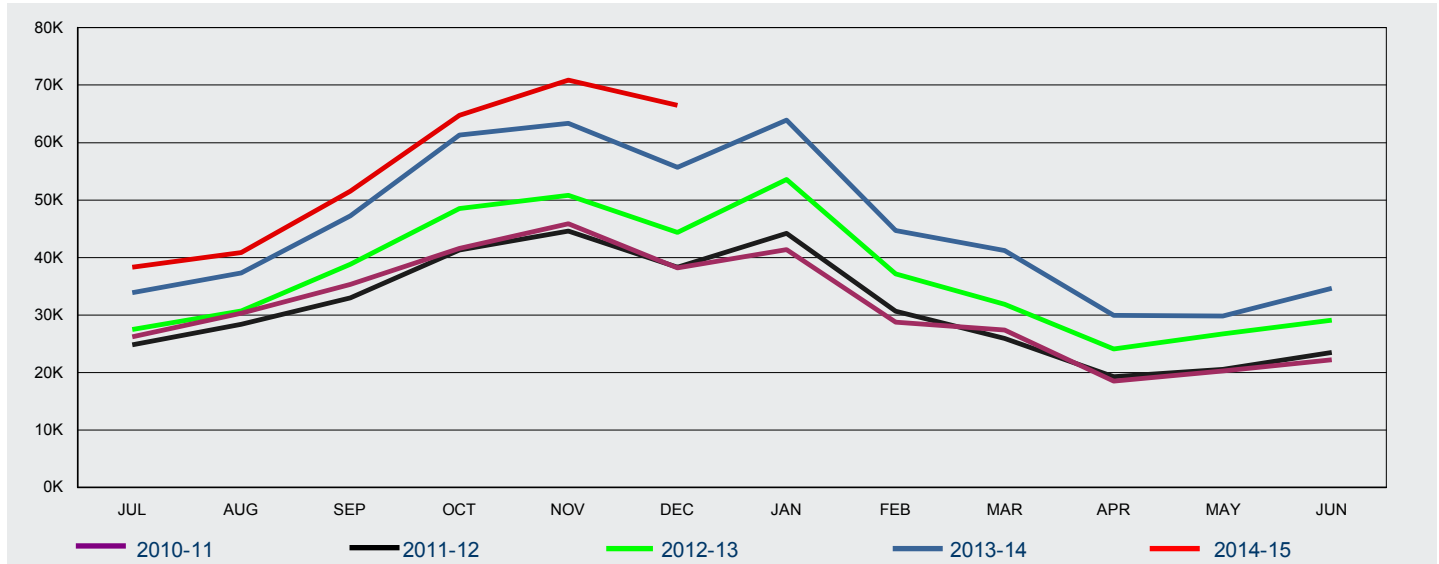
1.9 Number of ETA Tourist ('000) visa applications lodged in 2014-15 to 31 December 2014 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2010-11	173	170	176	195	208	186	181	148	152	122	132	137	1 979
2011-12	146	156	156	179	199	184	174	165	146	119	134	135	1 893
2012-13	155	156	154	195	203	176	182	148	143	119	135	134	1 899
2013-14	164	151	160	196	204	192	182	156	154	132	139	134	1 964
2014-15	162	152	163	190	208	204							1 079

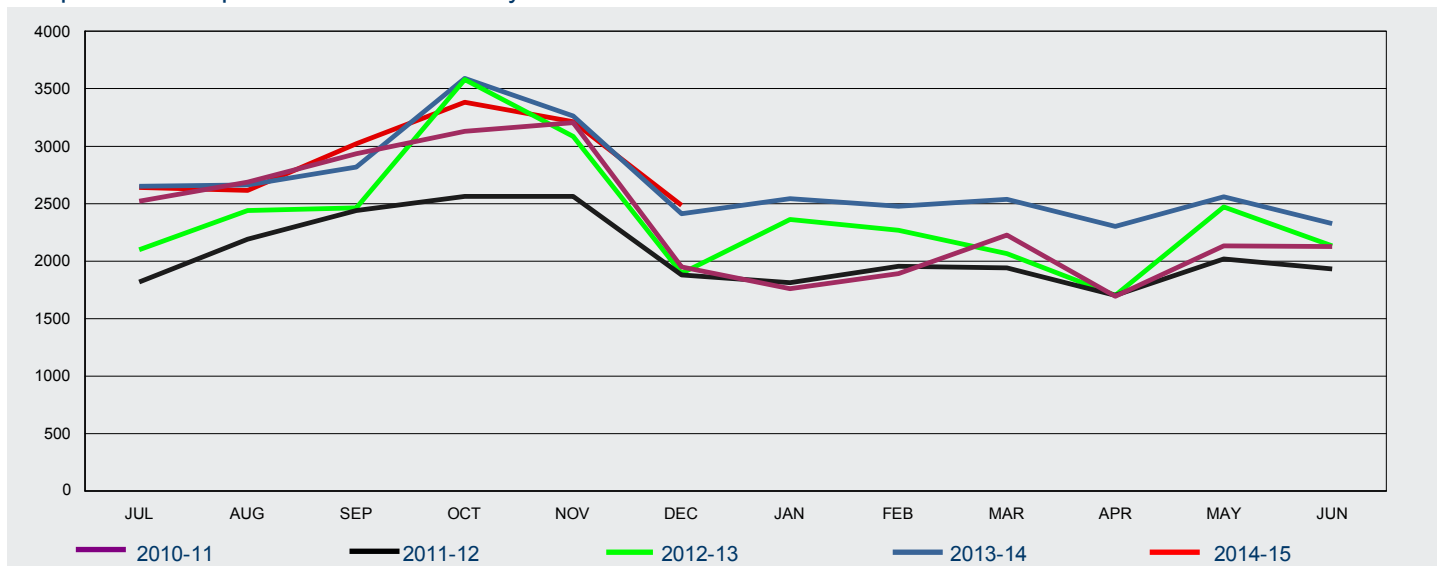
1 Lodged

1.10 Number of eVisitor Tourist visa applications lodged in 2014-15 to 31 December 2014 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2010-11	26 223	30 318	35 313	41 579	45 851	38 195	41 352	28 777	27 360	18 515	20 309	22 212	376 004
2011-12	24 826	28 368	32 992	41 344	44 599	38 332	44 215	30 689	25 963	19 303	20 548	23 526	374 705
2012-13	27 518	30 738	38 846	48 546	50 822	44 385	53 595	37 160	31 868	24 100	26 708	29 129	443 415
2013-14	33 880	37 331	47 272	61 303	63 364	55 727	63 903	44 724	41 229	29 938	29 820	34 665	543 156
2014-15	38 312	40 868	51 544	64 759	70 873	66 477							332 833

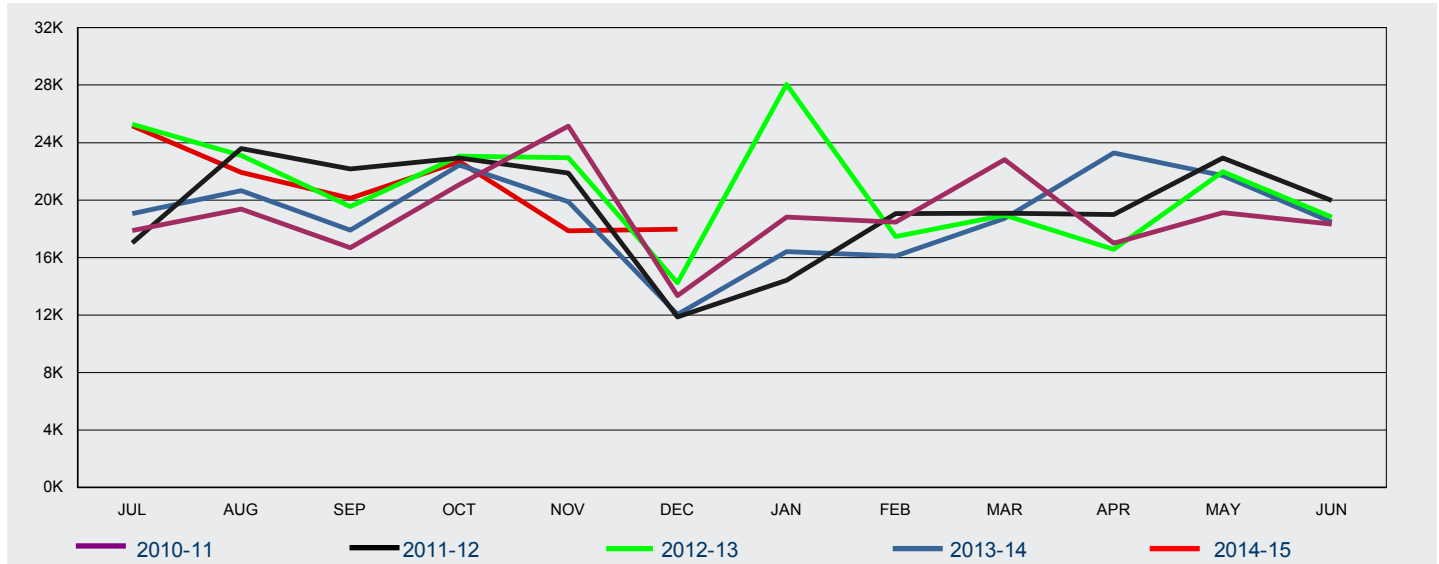
1.11 Number of Sponsored Tourist visa applications lodged in 2014-15 to 31 December 2014 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2010-11	2 522	2 689	2 934	3 129	3 204	1 949	1 762	1 891	2 226	1 694	2 134	2 128	28 262
2011-12	1 818	2 190	2 442	2 563	2 562	1 880	1 814	1 956	1 942	1 703	2 019	1 934	24 823
2012-13	2 099	2 440	2 464	3 579	3 085	1 895	2 362	2 270	2 065	1 702	2 471	2 133	28 565
2013-14	2 653	2 663	2 819	3 590	3 262	2 413	2 544	2 476	2 537	2 303	2 561	2 326	32 147
2014-15	2 642	2 616	3 021	3 383	3 212	2 485							17 359

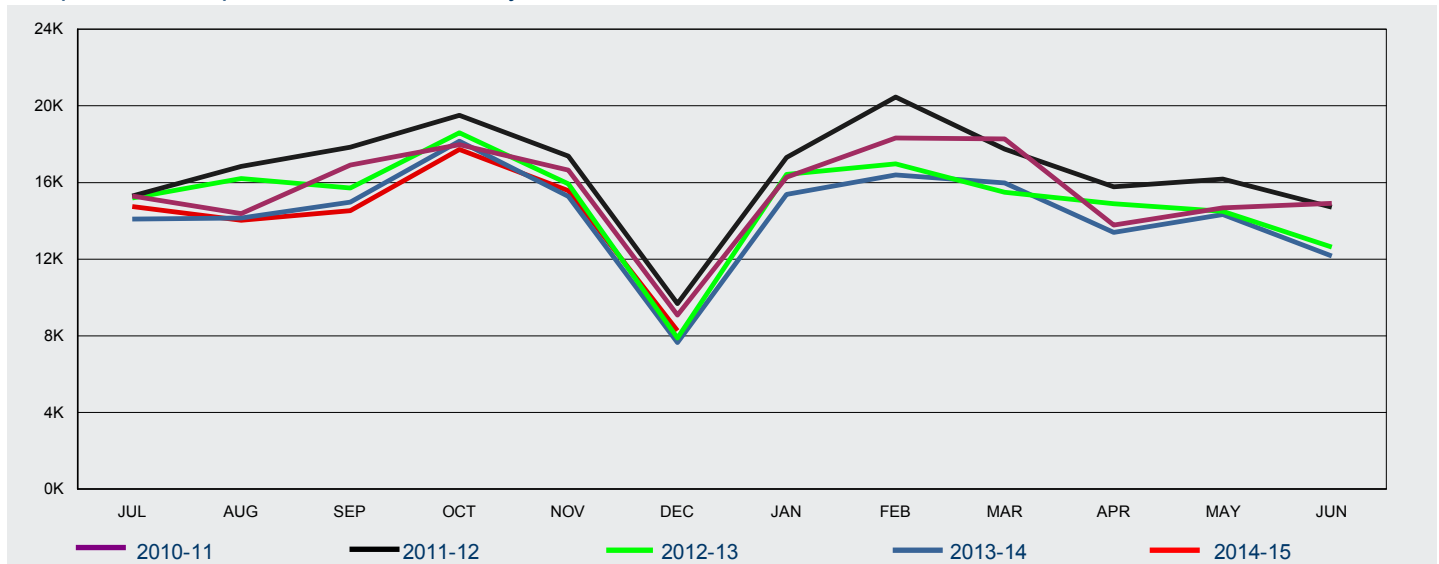
1 Lodged

1.12 Number of Business Visitor visa applications lodged in 2014-15 to 31 December 2014 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2010-11	17 876	19 369	16 686	21 089	25 145	13 349	18 809	18 462	22 818	16 992	19 131	18 339	228 065
2011-12	17 022	23 588	22 166	22 924	21 884	11 855	14 423	19 056	19 086	19 002	22 920	19 960	233 886
2012-13	25 284	23 091	19 542	23 049	22 941	14 235	28 048	17 454	18 952	16 572	21 968	18 810	249 946
2013-14	19 051	20 650	17 898	22 444	19 888	12 041	16 409	16 107	18 722	23 275	21 696	18 455	226 636
2014-15	25 163	21 915	20 131	22 669	17 863	17 962							125 703

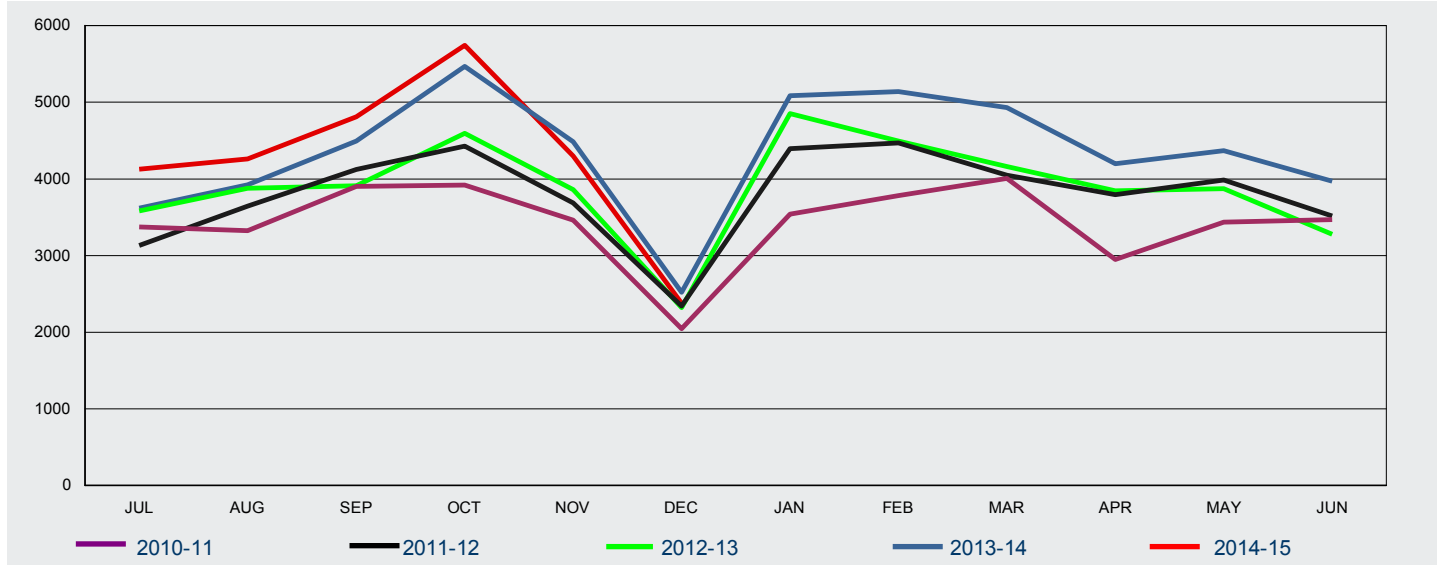
1.13 Number of ETA Business visa applications lodged in 2014-15 to 31 December 2014 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2010-11	15 291	14 376	16 914	17 971	16 651	9 088	16 280	18 330	18 282	13 783	14 678	14 904	186 548
2011-12	15 300	16 845	17 836	19 501	17 377	9 690	17 313	20 458	17 736	15 786	16 185	14 713	198 740
2012-13	15 195	16 211	15 718	18 599	15 923	7 883	16 427	16 977	15 501	14 891	14 492	12 631	180 448
2013-14	14 089	14 148	14 978	18 159	15 270	7 655	15 376	16 399	15 977	13 389	14 333	12 167	171 940
2014-15	14 752	14 025	14 533	17 727	15 576	8 264							84 877

1 Lodged

1.14 Number of eVisitor Business visa applications lodged in 2014-15 to 31 December 2014 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2010-11	3 374	3 324	3 904	3 920	3 460	2 046	3 541	3 782	4 008	2 948	3 435	3 469	41 211
2011-12	3 131	3 644	4 124	4 429	3 685	2 341	4 394	4 467	4 050	3 795	3 987	3 516	45 563
2012-13	3 584	3 878	3 911	4 593	3 863	2 319	4 852	4 496	4 162	3 846	3 875	3 280	46 659
2013-14	3 621	3 925	4 496	5 469	4 487	2 519	5 087	5 141	4 933	4 198	4 370	3 968	52 214
2014-15	4 129	4 262	4 811	5 742	4 300	2 379							25 623

1 Lodged

1.15 Number of Tourist Visitor visa applications lodged in 2014-15 to 31 December 2014 by citizenship country - comparison with previous financial year

Citizenship Country	2013-14 to 31/12/13	2014-15 to 31/12/14	% Change from 2013-14	2014-15 as % of Total
China, Peoples Republic of	245 475	295 972	20.6%	46.0%
India	67 020	74 347	10.9%	11.6%
Indonesia	39 312	36 471	-7.2%	5.7%
Philippines	20 328	23 138	13.8%	3.6%
Thailand	18 969	18 258	-3.7%	2.8%
South Africa	16 094	16 487	2.4%	2.6%
Vietnam	13 062	14 751	12.9%	2.3%
Brazil	12 717	13 948	9.7%	2.2%
Fiji	9 916	12 163	22.7%	1.9%
Russian Federation	9 784	8 201	-16.2%	1.3%
Sri Lanka	9 099	9 659	6.2%	1.5%
Papua New Guinea	7 633	9 427	23.5%	1.5%
United Kingdom	6 563	5 043	-23.2%	0.8%
Pakistan	4 540	5 242	15.5%	0.8%
Argentina	4 147	2 778	-33.0%	0.4%
Other countries	89 187	97 014	8.8%	15.1%
Total	573 846	642 899	12.0%	100 %

1.16 Number of ETA Tourist visa applications lodged in 2014-15 to 31 December 2014 by citizenship country - comparison with previous financial year

Citizenship Country	2013-14 to 31/12/13	2014-15 to 31/12/14	% Change from 2013-14	2014-15 as % of Total
United States of America	166 753	179 612	7.7%	16.6%
United Kingdom	152 143	129 521	-14.9%	12.0%
Japan	149 191	150 375	0.8%	13.9%
Malaysia	130 747	138 496	5.9%	12.8%
Singapore	92 324	93 481	1.3%	8.7%
Korea, South	80 034	85 922	7.4%	8.0%
Canada	50 180	51 396	2.4%	4.8%
HKSAR of the PRC	45 829	49 407	7.8%	4.6%
Germany, Fed Republic of	36 140	35 252	-2.5%	3.3%
Taiwan	33 324	38 400	15.2%	3.6%
France	33 223	35 256	6.1%	3.3%
Italy	18 971	17 712	-6.6%	1.6%
Ireland, Republic of	13 410	12 664	-5.6%	1.2%
Netherlands, Kingdom of The	13 111	12 026	-8.3%	1.1%
Switzerland	13 089	13 546	3.5%	1.3%
Other countries	38 393	35 759	-6.9%	3.3%
Total	1 066 862	1 078 825	1.1%	100 %

1 Lodged

1.17 Number of eVisitor Tourist visa applications lodged in 2014-15 to 31 December 2014 by citizenship country - comparison with previous financial year

Citizenship Country	2013-14 to 31/12/13	2014-15 to 31/12/14	% Change from 2013-14	2014-15 as % of Total
United Kingdom	136 943	150 140	9.6%	45.1%
Germany, Fed Republic of	35 843	40 420	12.8%	12.1%
France	24 054	27 525	14.4%	8.3%
Sweden	11 428	12 536	9.7%	3.8%
Ireland, Republic of	11 189	12 752	14.0%	3.8%
Netherlands, Kingdom of The	11 136	12 467	12.0%	3.7%
Italy	10 001	11 247	12.5%	3.4%
Poland	7 061	7 807	10.6%	2.3%
Switzerland	6 632	7 492	13.0%	2.3%
Spain	5 624	6 375	13.4%	1.9%
Denmark	5 285	6 244	18.1%	1.9%
Norway	4 196	4 685	11.7%	1.4%
Finland	3 951	4 191	6.1%	1.3%
Czech Republic	3 919	4 019	2.6%	1.2%
Austria	2 974	3 415	14.8%	1.0%
Other countries	18 641	21 518	15.4%	6.5%
Total	298 877	332 833	11.4%	100 %

1.18 Number of Sponsored Tourist visa applications lodged in 2014-15 to 31 December 2014 by citizenship country - comparison with previous financial year

Citizenship Country	2013-14 to 31/12/13	2014-15 to 31/12/14	% Change from 2013-14	2014-15 as % of Total
Vietnam	3 143	2 565	-18.4%	14.8%
China, Peoples Republic of	2 116	2 008	-5.1%	11.6%
India	1 760	1 810	2.8%	10.4%
Philippines	1 653	1 769	7.0%	10.2%
Bangladesh	1 267	1 434	13.2%	8.3%
Lebanon	1 164	910	-21.8%	5.2%
Sri Lanka	655	671	2.4%	3.9%
Pakistan	567	639	12.7%	3.7%
Cambodia	523	538	2.9%	3.1%
Iran	503	706	40.4%	4.1%
Nepal	362	502	38.7%	2.9%
Iraq	238	180	-24.4%	1.0%
Egypt	223	189	-15.2%	1.1%
Zimbabwe	184	211	14.7%	1.2%
Indonesia	159	103	-35.2%	0.6%
Other countries	2 883	3 124	8.4%	18.0%
Total	17 400	17 359	-0.2%	100 %

1 Lodged

1.19 Number of Business Visitor visa applications lodged in 2014-15 to 31 December 2014 by citizenship country - comparison with previous financial year

Citizenship Country	2013-14 to 31/12/13	2014-15 to 31/12/14	% Change from 2013-14	2014-15 as % of Total
China, Peoples Republic of	42 105	48 244	14.6%	38.4%
India	12 162	11 650	-4.2%	9.3%
Indonesia	7 728	7 008	-9.3%	5.6%
Thailand	5 680	5 256	-7.5%	4.2%
Vietnam	4 272	4 650	8.8%	3.7%
Singapore	3 602	5 069	40.7%	4.0%
Korea, South	3 506	4 725	34.8%	3.8%
Philippines	3 309	3 702	11.9%	2.9%
South Africa	2 253	2 714	20.5%	2.2%
Papua New Guinea	1 747	2 443	39.8%	1.9%
Pakistan	1 298	1 193	-8.1%	0.9%
Fiji	1 295	1 150	-11.2%	0.9%
Japan	1 291	2 717	110.5%	2.2%
Russian Federation	1 107	1 103	-0.4%	0.9%
Brazil	1 095	1 329	21.4%	1.1%
Other countries	19 522	22 750	16.5%	18.1%
Total	111 972	125 703	12.3%	100 %

1.20 Number of ETA Business visa applications lodged in 2014-15 to 31 December 2014 by citizenship country - comparison with previous financial year

Citizenship Country	2013-14 to 31/12/13	2014-15 to 31/12/14	% Change from 2013-14	2014-15 as % of Total
United States of America	27 789	29 434	5.9%	34.7%
Japan	10 376	11 462	10.5%	13.5%
United Kingdom	9 265	8 135	-12.2%	9.6%
Singapore	6 182	6 286	1.7%	7.4%
Malaysia	4 867	4 860	-0.1%	5.7%
Canada	4 702	4 738	0.8%	5.6%
Korea, South	3 479	3 745	7.6%	4.4%
Germany, Fed Republic of	3 134	2 975	-5.1%	3.5%
France	2 463	2 278	-7.5%	2.7%
Netherlands, Kingdom of The	1 774	1 666	-6.1%	2.0%
Italy	1 662	1 435	-13.7%	1.7%
HKSAR of the PRC	1 625	1 848	13.7%	2.2%
Taiwan	1 485	1 193	-19.7%	1.4%
Spain	808	634	-21.5%	0.7%
Sweden	752	678	-9.8%	0.8%
Other countries	3 936	3 510	-10.8%	4.1%
Total	84 299	84 877	0.7%	100 %

1 Lodged

1.21 Number of eVisitor Business visa applications lodged in 2014-15 to 31 December 2014 by citizenship country - comparison with previous financial year

Citizenship Country	2013-14 to 31/12/13	2014-15 to 31/12/14	% Change from 2013-14	2014-15 as % of Total
United Kingdom	8 451	9 134	8.1%	35.6%
Germany, Fed Republic of	3 131	3 315	5.9%	12.9%
France	1 951	2 315	18.7%	9.0%
Netherlands, Kingdom of The	1 372	1 356	-1.2%	5.3%
Italy	1 156	1 300	12.5%	5.1%
Spain	904	792	-12.4%	3.1%
Sweden	806	790	-2.0%	3.1%
Denmark	755	618	-18.1%	2.4%
Poland	747	897	20.1%	3.5%
Ireland, Republic of	541	628	16.1%	2.5%
Finland	499	475	-4.8%	1.9%
Norway	477	384	-19.5%	1.5%
Belgium	441	417	-5.4%	1.6%
Romania	416	451	8.4%	1.8%
Switzerland	354	416	17.5%	1.6%
Other countries	2 516	2 335	-7.2%	9.1%
Total	24 517	25 623	4.5%	100 %

1 Lodged

1.22 elodged rate for Tourist Visitor visa applications lodged in the 3 month period between 1 October 2014 and 31 December 2014 by client location - comparison with previous four periods

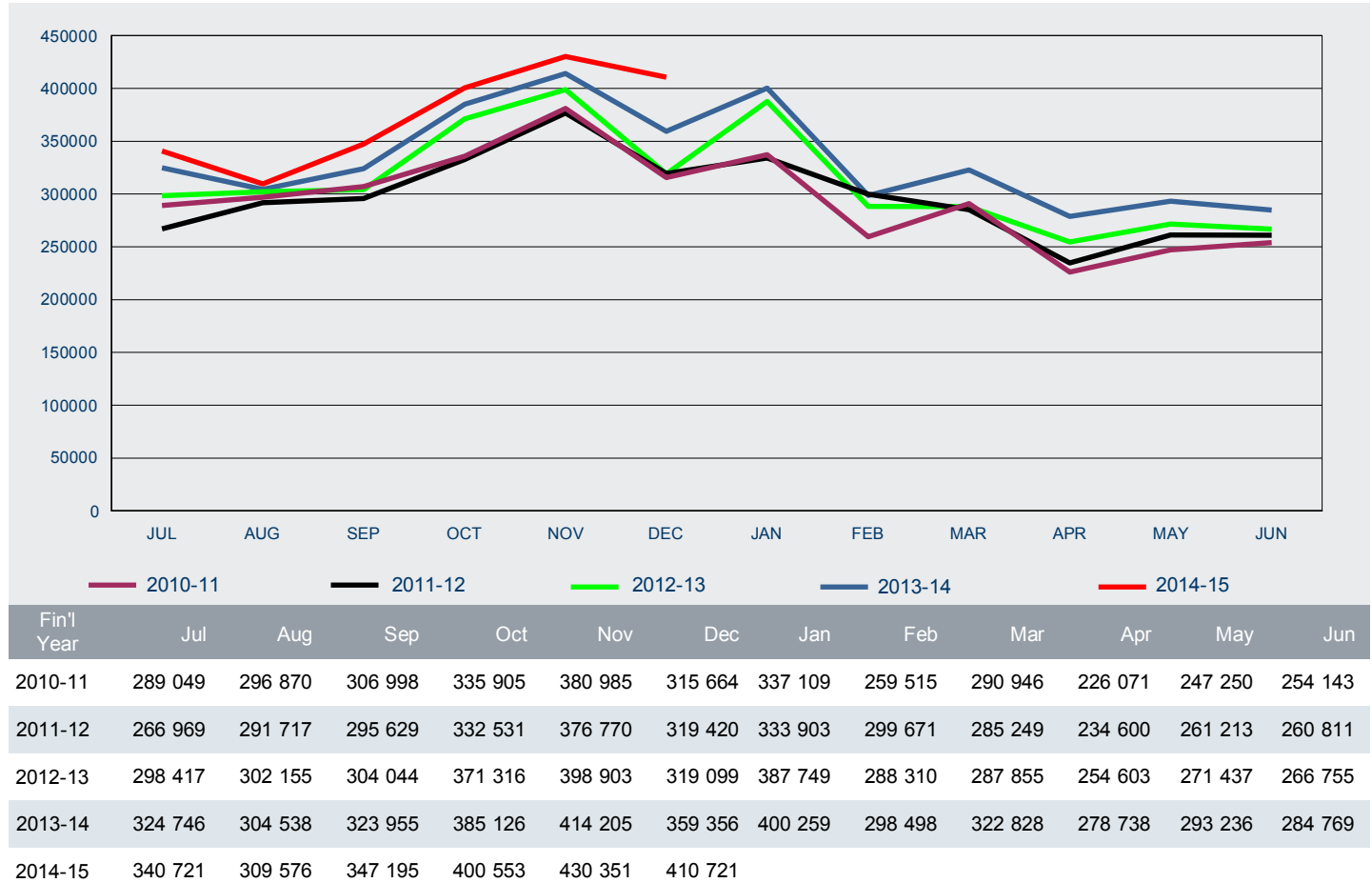
Citizenship Country	01/10/13 to 31/12/13	01/01/14 to 31/03/14	01/04/14 to 30/06/14	01/07/14 to 30/09/14	01/10/14 to 31/12/14
Offshore					
Brazil	92.4%	95.1%	96.1%	96.5%	95.5%
Chile	81.9%	87.1%	87.1%	84.8%	83.2%
United Kingdom	95.0%	91.7%	90.5%	92.5%	93.8%
United States of America	97.4%	96.1%	95.8%	97.1%	96.4%
Saudi Arabia	87.4%	90.2%	91.3%	93.7%	96.2%
Argentina	92.2%	92.0%	93.0%	94.5%	95.6%
Switzerland	99.1%	98.1%	98.1%	99.5%	98.3%
Canada	96.0%	95.5%	95.6%	93.8%	97.5%
Germany, Fed Republic of	88.9%	88.5%	83.3%	84.5%	90.1%
HKSAR of the PRC	52.0%	28.9%	38.6%	48.3%	47.3%
Kuwait	92.7%	97.6%	97.5%	96.0%	98.0%
United Arab Emirates	58.8%	66.9%	67.7%	76.7%	81.7%
Malaysia	82.3%	76.5%	83.9%	79.5%	80.3%
France	98.6%	94.3%	94.9%	98.2%	96.8%
Oman	70.8%	84.6%	72.1%	82.4%	89.7%
Other countries	91.1%	86.5%	87.2%	90.5%	91.8%
All Offshore	90.7%	89.8%	88.3%	91.3%	92.5%
Onshore					
United Kingdom	90.1%	88.3%	89.9%	88.9%	89.3%
United States of America	89.2%	90.5%	88.6%	90.1%	92.1%
Korea, South	91.8%	90.0%	94.7%	92.2%	96.6%
Germany, Fed Republic of	83.5%	84.8%	75.8%	91.9%	81.1%
Malaysia	89.5%	91.4%	92.5%	93.4%	91.3%
Italy	86.5%	88.7%	88.1%	93.1%	86.5%
Brazil	91.2%	88.8%	94.9%	92.7%	83.5%
France	88.2%	91.6%	90.3%	90.3%	90.8%
Ireland, Republic of	89.4%	92.2%	89.8%	92.3%	93.6%
Canada	88.0%	89.8%	92.1%	85.1%	93.5%
Greece	74.8%	82.0%	82.9%	92.4%	85.6%
Japan	90.1%	92.2%	86.7%	93.7%	94.4%
Switzerland	80.5%	80.6%	70.2%	78.0%	90.0%
Spain	94.1%	91.2%	93.2%	96.4%	97.0%
HKSAR of the PRC	95.7%	89.4%	92.2%	97.2%	96.7%
Other countries	88.0%	87.8%	88.7%	90.7%	94.3%
All Onshore	88.2%	88.7%	89.0%	91.3%	90.8%
All Tourist Visitor visa	90.4%	89.6%	88.4%	91.3%	92.3%

Note: only includes eligible passport countries for online subclass 676 and 600 tourist visa applications.

2 Granted

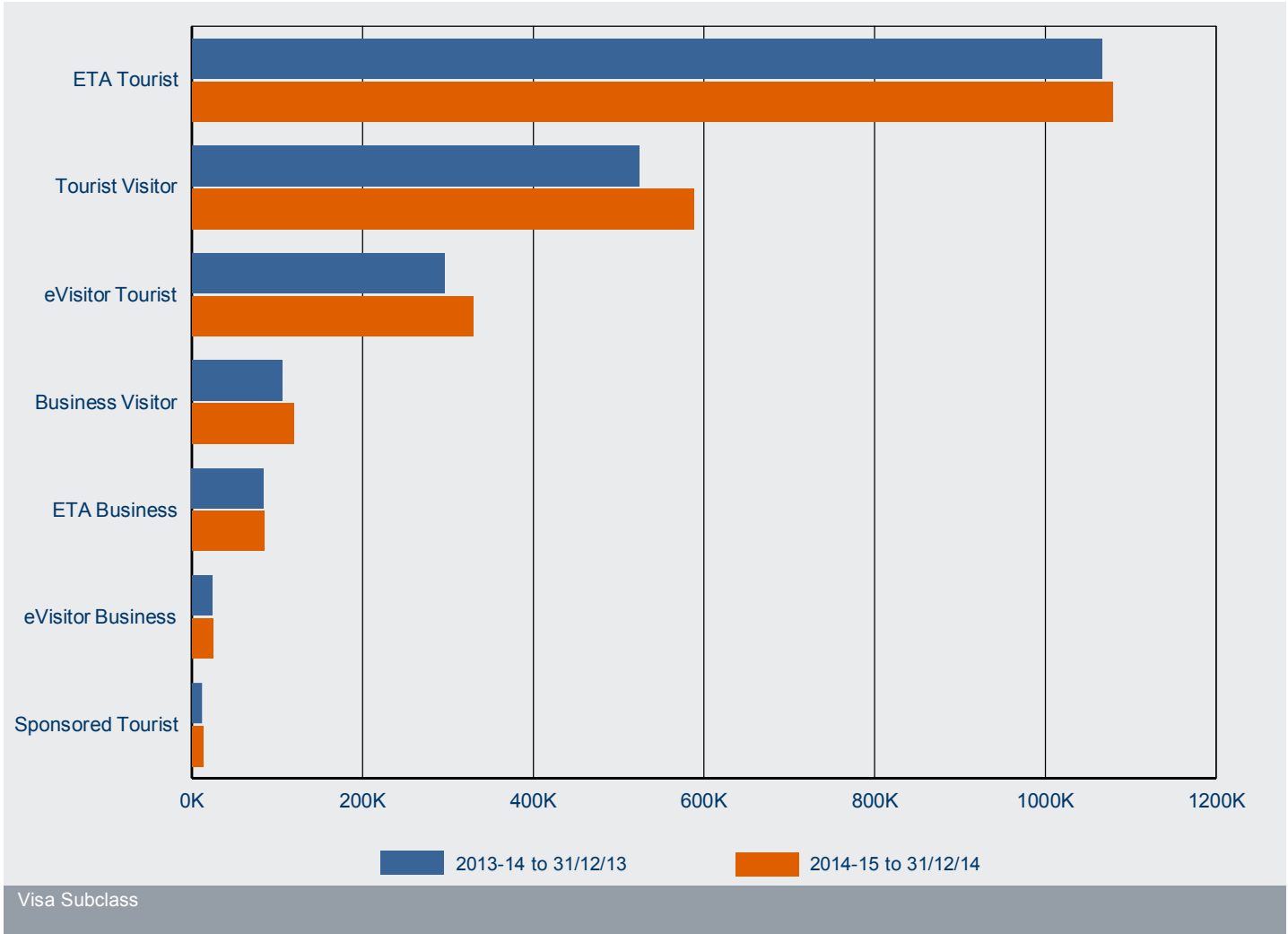
2 Granted

2.1 Number of Visitor visa applications granted in 2014-15 to 31 December 2014 by month - comparison with previous four financial years



2 Granted

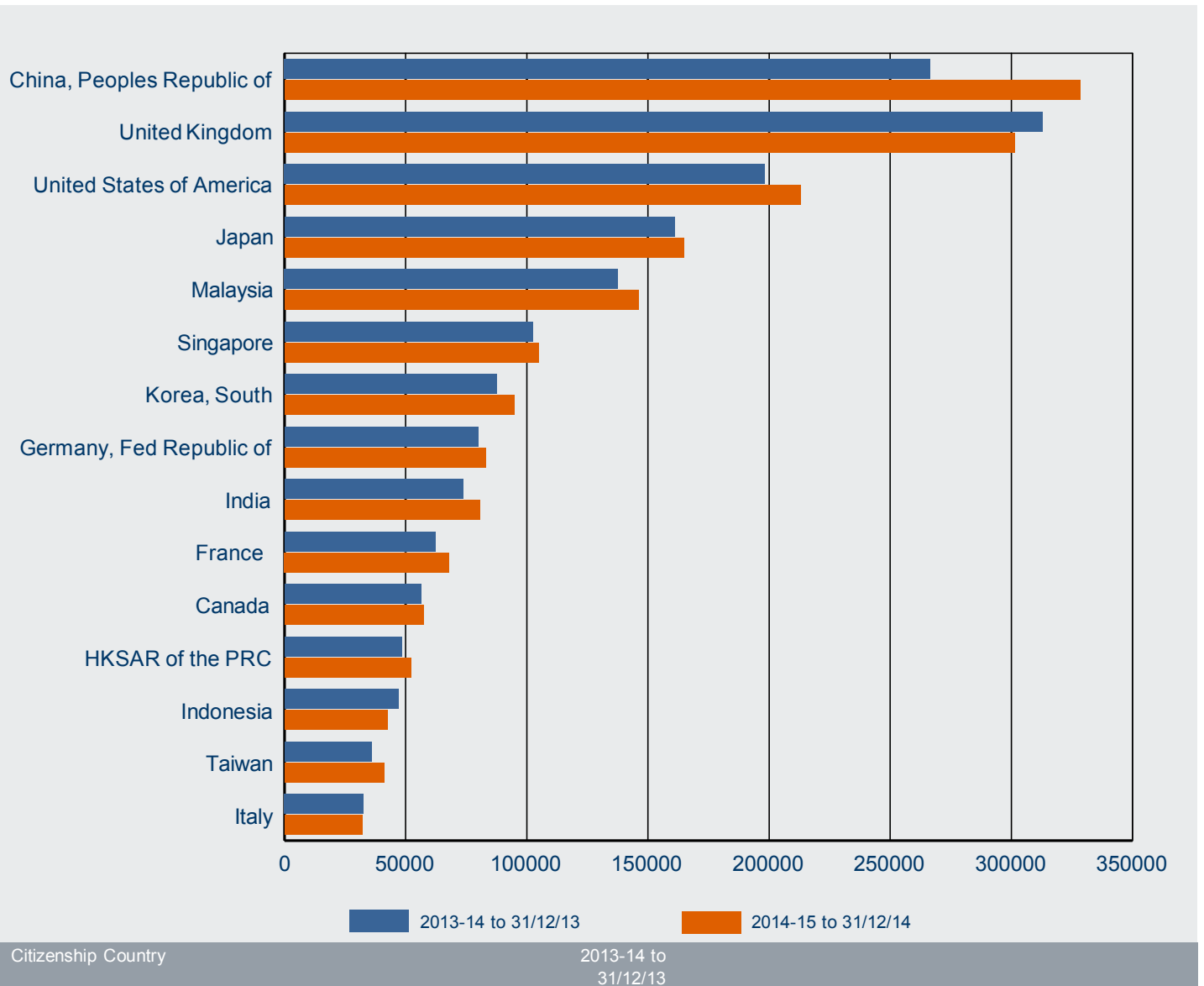
2.2 Number of Visitor visa applications granted in 2014-15 to 31 December 2014 by visa group - comparison with same period in previous year



Visa Subclass	2013-14 to 31/12/13	2014-15 to 31/12/14	% Change	% of Total
ETA Tourist	1 066 712	1 078 525	1.1%	48.2%
Tourist Visitor	523 507	588 611	12.4%	26.3%
eVisitor Tourist	295 728	329 409	11.4%	14.7%
Business Visitor	105 870	119 067	12.5%	5.3%
ETA Business	84 288	84 882	0.7%	3.8%
eVisitor Business	24 048	25 048	4.2%	1.1%
Sponsored Tourist	11 773	13 575	15.3%	0.6%
Total	2 111 926	2 239 117	6.0%	100.0%

2 Granted

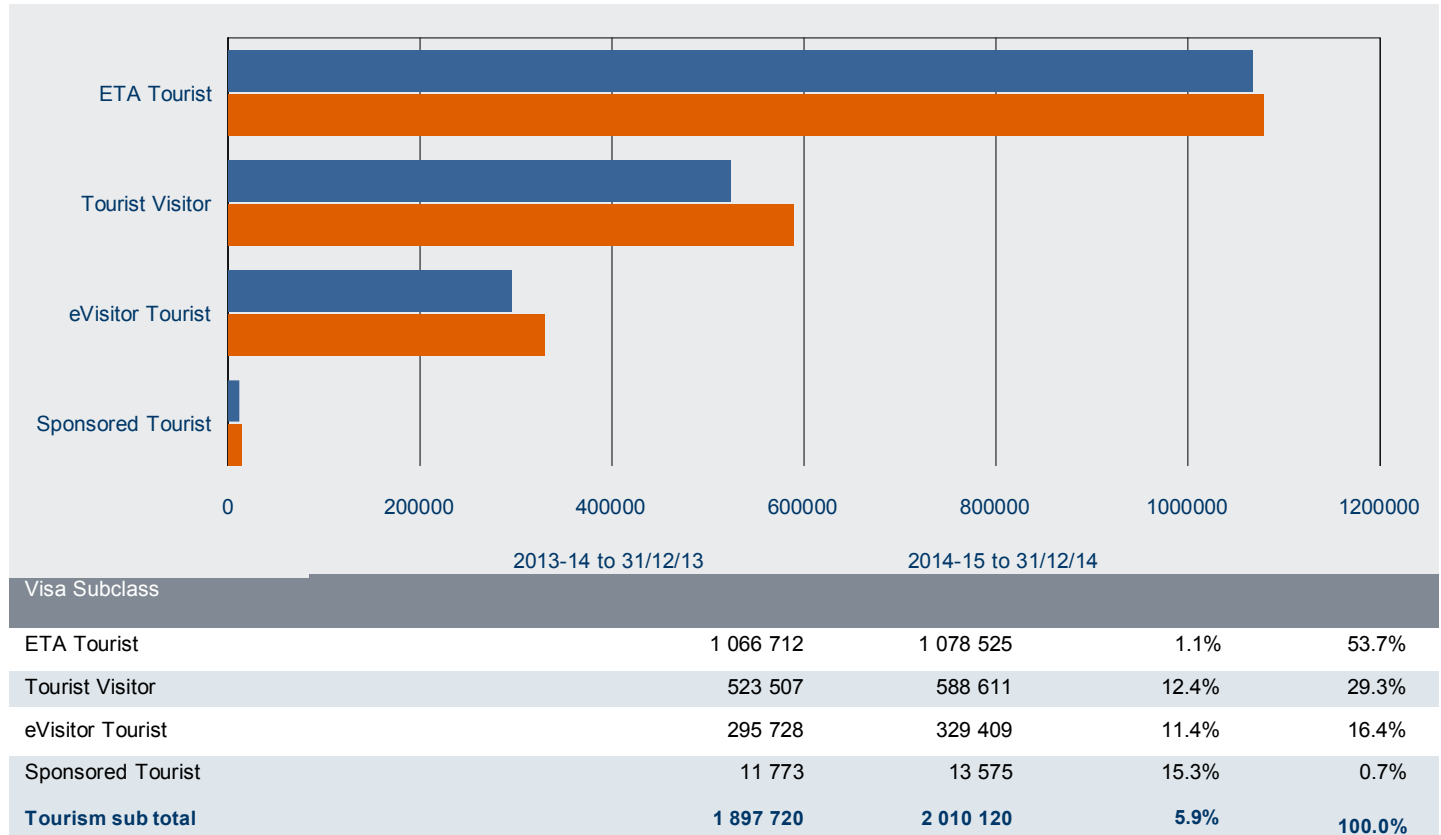
2.3 Number of Visitor visa applications granted in 2014-15 to 31 December 2014 by citizenship country - comparison with same period in previous year



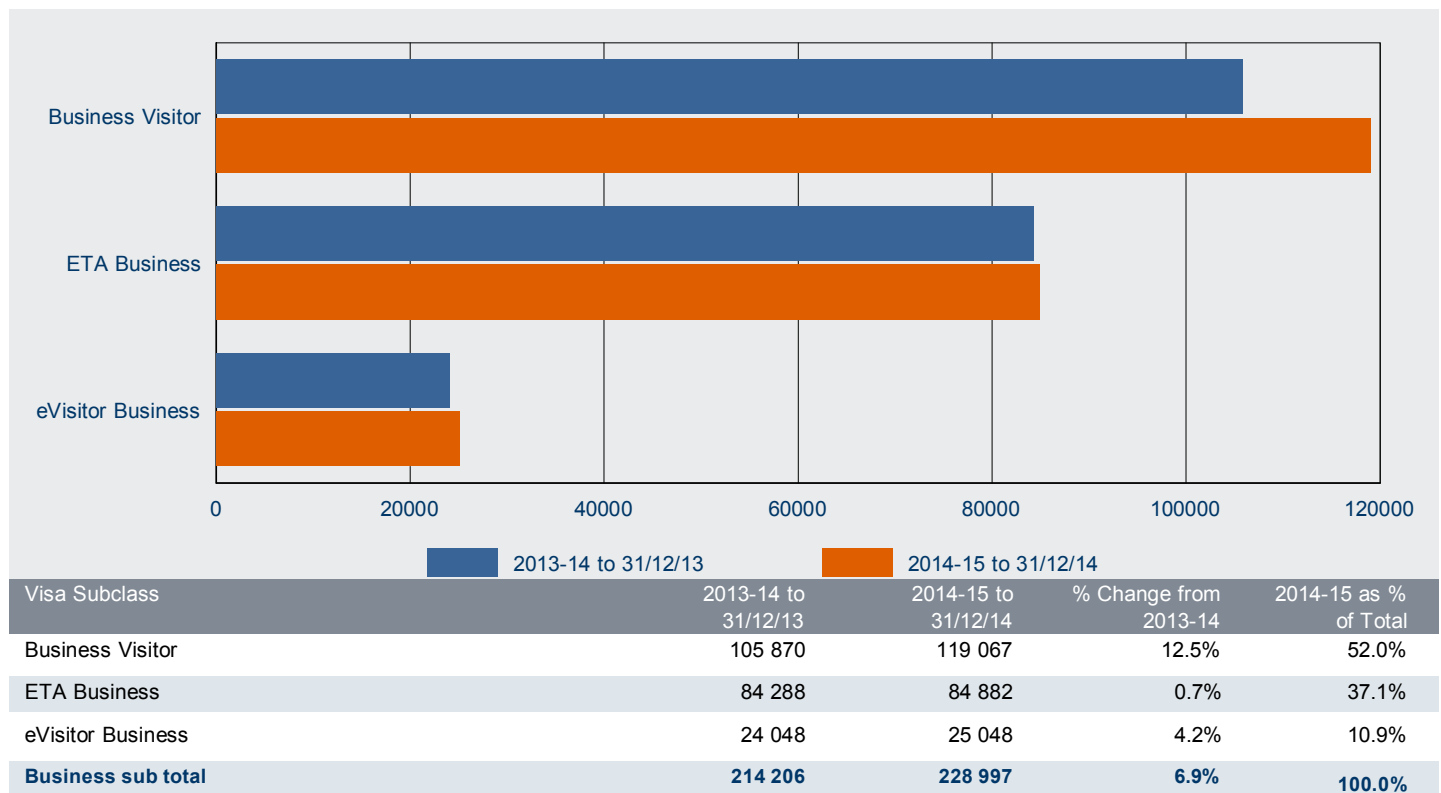
Citizenship Country	2013-14 to 31/12/13	2014-15 to 31/12/14	% Change	% of Total
China, Peoples Republic of	266 597	328 313	23.1%	14.7%
United Kingdom	312 800	301 504	-3.6%	13.5%
United States of America	198 316	213 047	7.4%	9.5%
Japan	161 197	164 873	2.3%	7.4%
Malaysia	137 563	146 238	6.3%	6.5%
Singapore	102 483	105 047	2.5%	4.7%
Korea, South	87 621	94 915	8.3%	4.2%
Germany, Fed Republic of	79 842	83 118	4.1%	3.7%
India	73 689	80 718	9.5%	3.6%
France	62 297	67 983	9.1%	3.0%
Canada	56 484	57 485	1.8%	2.6%
HKSAR of the PRC	48 382	52 257	8.0%	2.3%
Indonesia	47 110	42 460	-9.9%	1.9%
Taiwan	35 837	41 089	14.7%	1.8%
Italy	32 592	32 183	-1.3%	1.4%
Other countries	409 116	427 887	4.6%	19.1%
Total	2 111 926	2 239 117	6.0%	100.0%

2 Granted

2.4 Number of tourism Visitor visa applications granted in 2014-15 to 31 December 2014 by visa group - comparison with same period in previous year

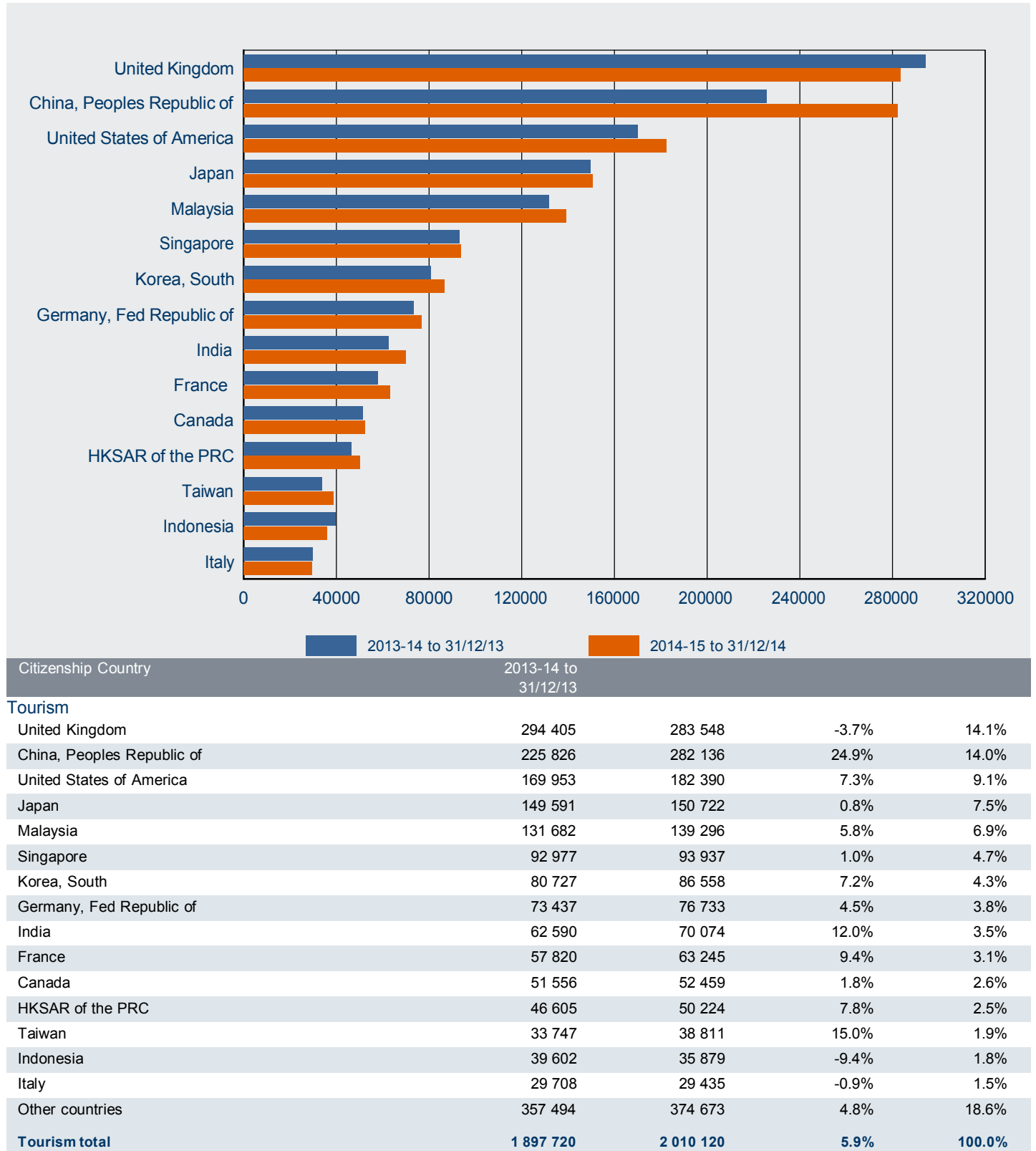


2.5 Number of business Visitor visa applications granted in 2014-15 to 31 December 2014 by visa group - comparison with same period in previous year



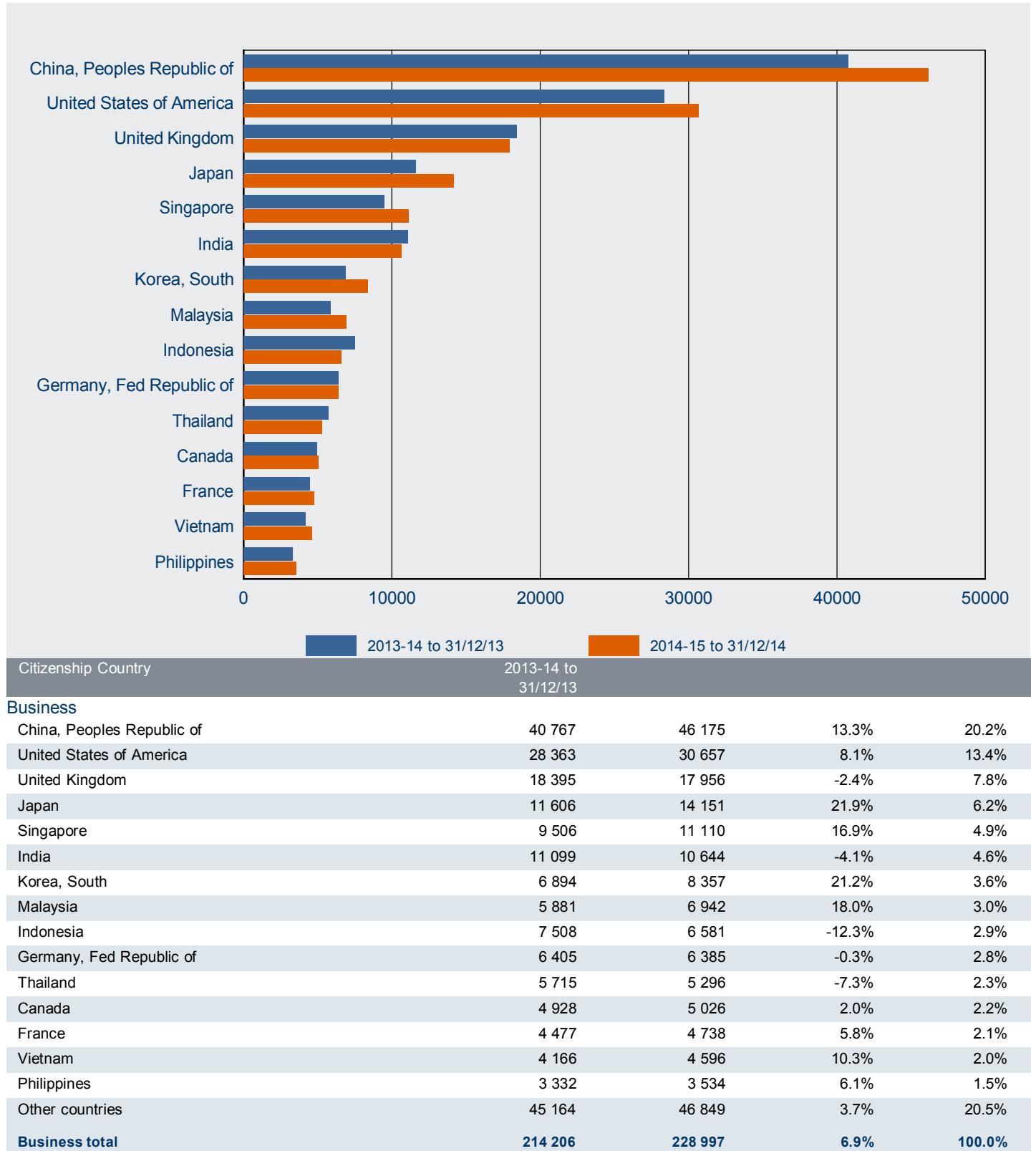
2 Granted

2.6 Number of tourism Visitor visa applications granted in 2014-15 to 31 December 2014 by citizenship country - comparison with same period in previous year



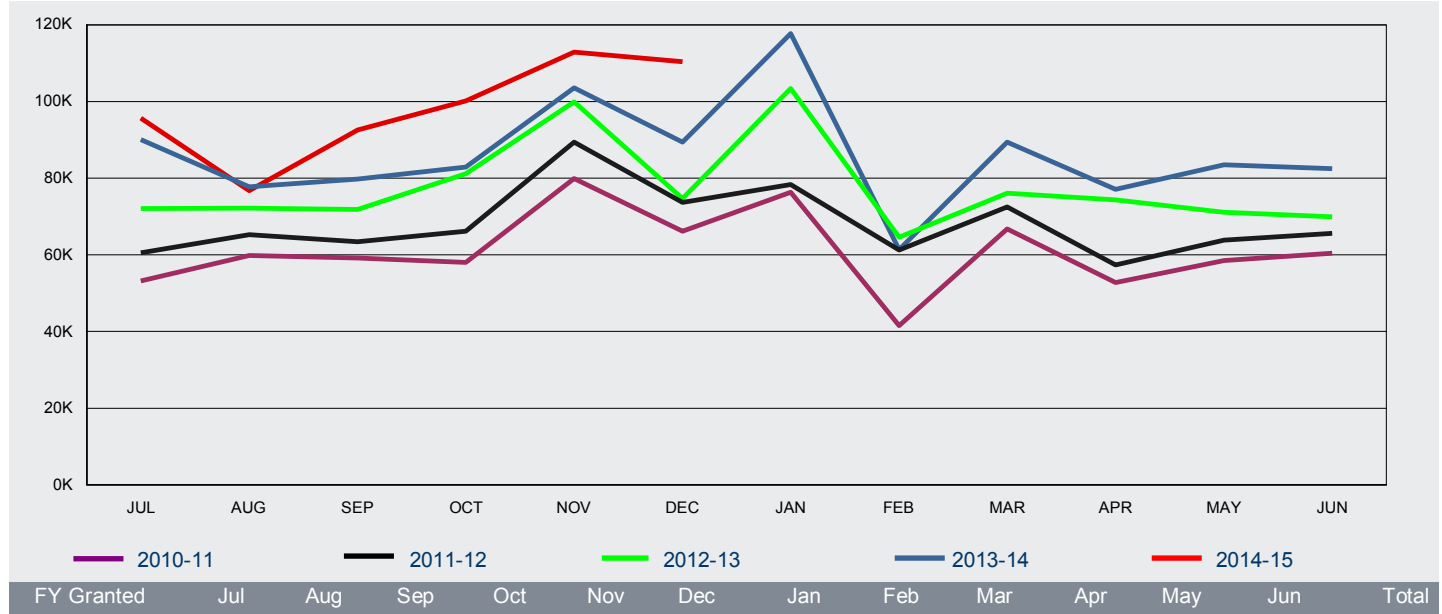
2 Granted

2.7 Number of business Visitor visa applications granted in 2014-15 to 31 December 2014 by citizenship country - comparison with same period in previous year



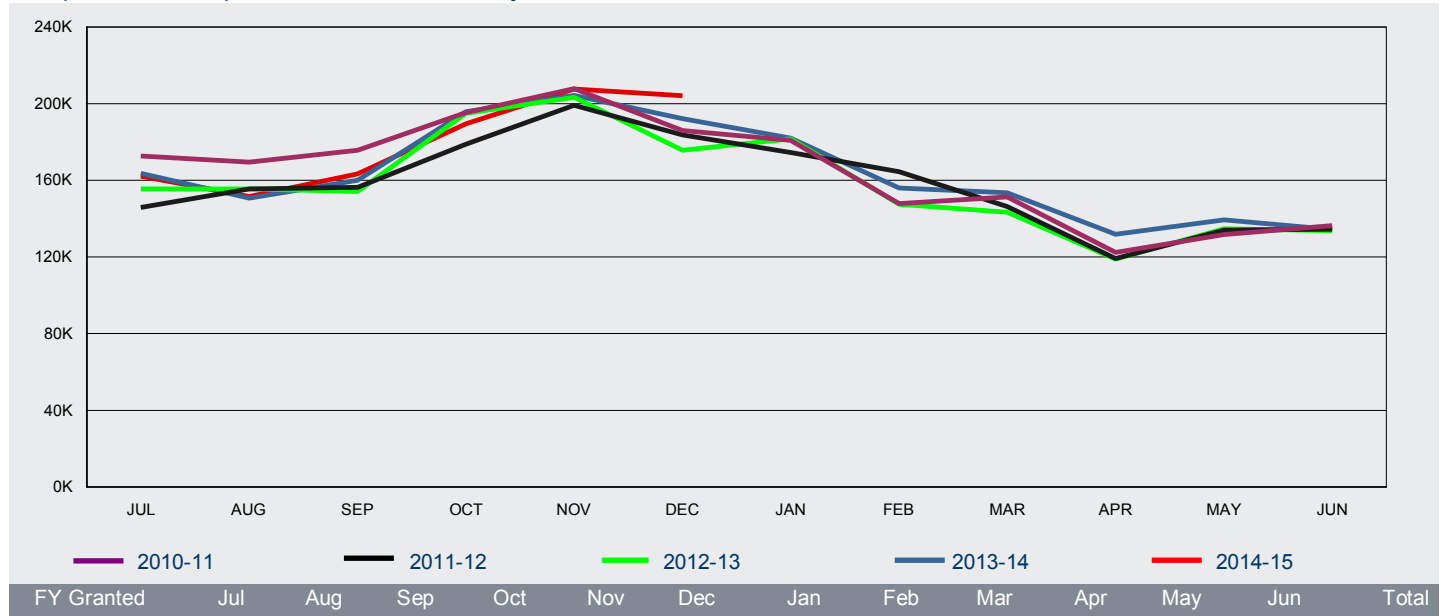
2 Granted

2.8 Number of Tourist Visitor visa applications granted in 2014-15 to 31 December 2014 - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2010-11	53 156	59 848	59 192	58 016	79 907	66 188	76 371	41 573	66 763	52 742	58 514	60 474	732 744
2011-12	60 535	65 252	63 471	66 200	89 433	73 694	78 310	61 293	72 536	57 368	63 820	65 608	817 520
2012-13	72 074	72 221	71 896	81 203	99 941	74 720	103 442	64 598	76 087	74 329	71 068	69 925	931 504
2013-14	90 064	77 806	79 757	82 899	103 586	89 395	117 712	61 388	89 414	77 132	83 514	82 543	1 035 210
2014-15	95 699	76 785	92 603	100 181	112 949	110 394							588 611

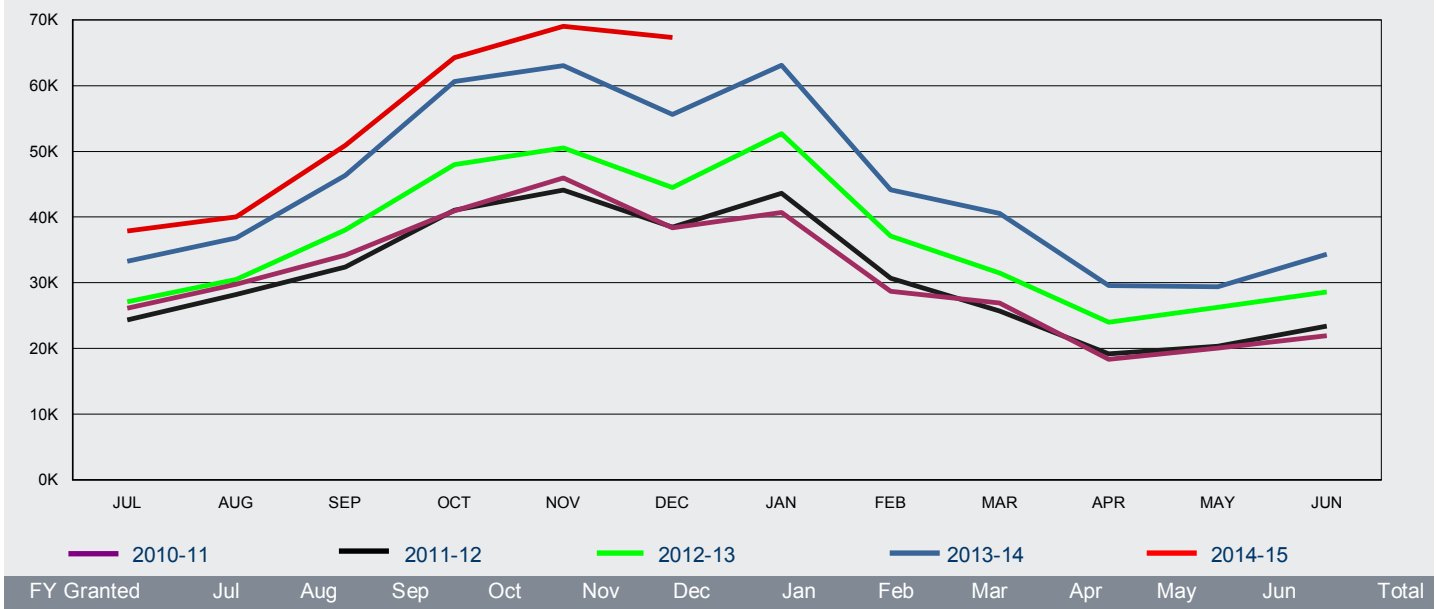
2.9 Number of ETA Tourist ('000) visa applications granted in 2014-15 to 31 December 2014 - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2010-11	173	170	176	195	208	186	181	148	151	122	132	136	1 978
2011-12	146	156	156	179	199	184	174	164	146	119	134	135	1 892
2012-13	155	156	154	195	203	176	182	148	143	119	135	134	1 899
2013-14	164	151	160	196	204	192	182	156	154	132	139	134	1 964
2014-15	162	152	163	190	208	204							1 079

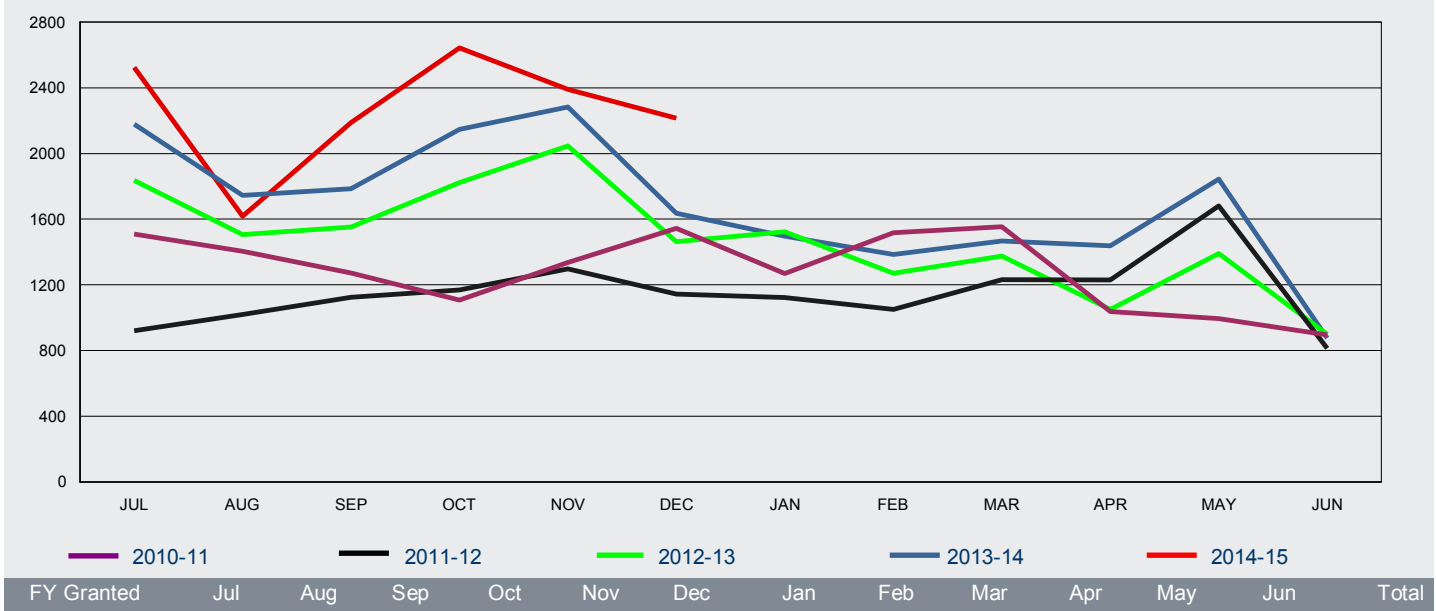
2 Granted

2.10 Number of eVisitor Tourist visa applications granted in 2014-15 to 31 December 2014 - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2010-11	26 120	29 750	34 205	40 965	45 923	38 383	40 690	28 702	26 899	18 339	20 030	21 946	371 952
2011-12	24 311	28 200	32 371	41 021	44 082	38 483	43 611	30 668	25 680	19 197	20 329	23 391	371 344
2012-13	27 078	30 485	38 005	48 007	50 498	44 472	52 721	37 083	31 460	23 970	26 256	28 598	438 633
2013-14	33 254	36 805	46 358	60 619	63 065	55 627	63 117	44 139	40 533	29 599	29 361	34 315	536 792
2014-15	37 863	40 015	50 907	64 254	69 044	67 326							329 409

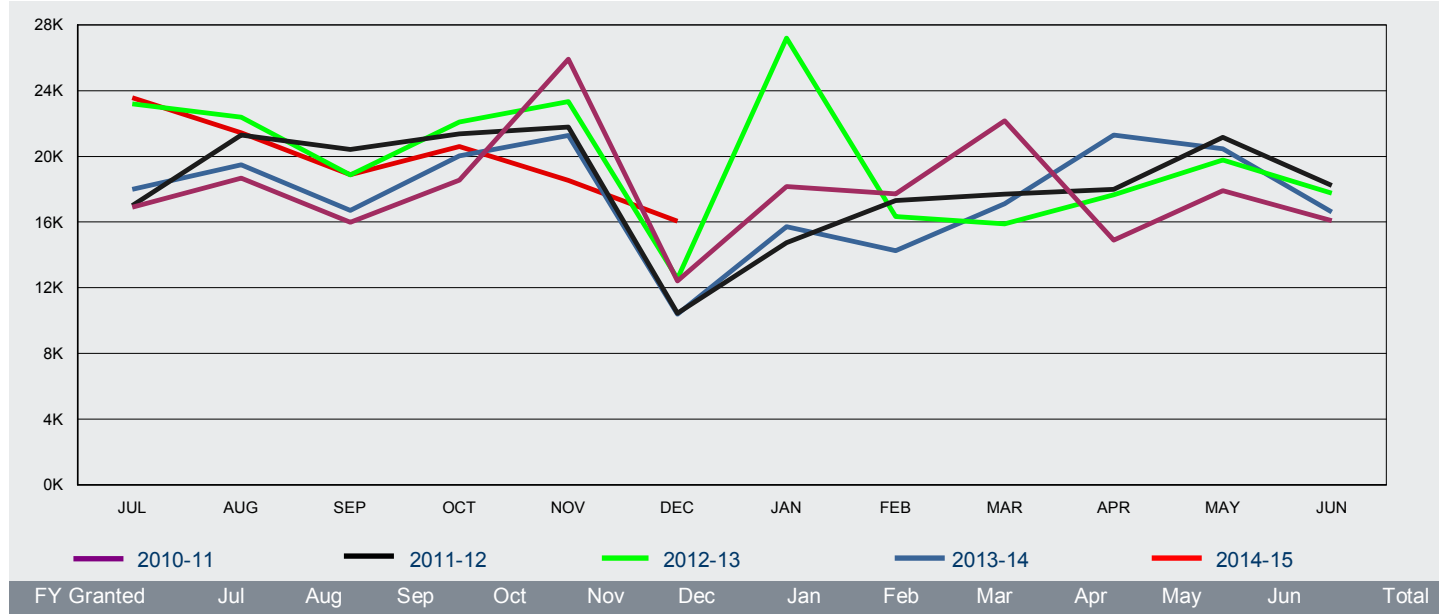
2.11 Number of Sponsored Tourist visa applications granted in 2014-15 to 31 December 2014 - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2010-11	1 510	1 404	1 273	1 108	1 336	1 545	1 269	1 518	1 555	1 037	994	896	15 445
2011-12	920	1 020	1 124	1 170	1 297	1 144	1 123	1 050	1 231	1 229	1 680	814	13 802
2012-13	1 836	1 505	1 552	1 823	2 046	1 462	1 523	1 270	1 375	1 051	1 390	899	17 732
2013-14	2 177	1 744	1 786	2 147	2 283	1 636	1 496	1 386	1 466	1 437	1 844	875	20 277
2014-15	2 523	1 619	2 188	2 642	2 389	2 214							13 575

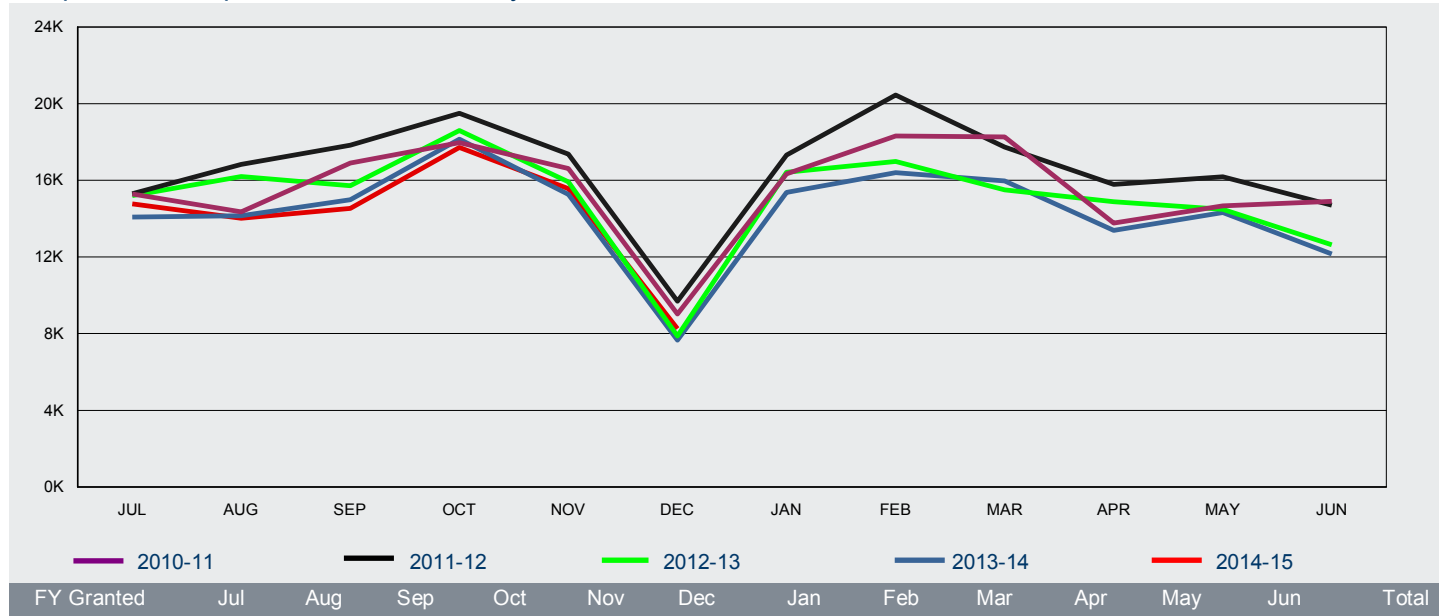
2 Granted

2.12 Number of Business Visitor visa applications granted in 2014-15 to 31 December 2014 - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2010-11	16 908	18 667	15 988	18 545	25 925	12 422	18 156	17 714	22 172	14 902	17 915	16 082	215 396
2011-12	17 002	21 299	20 424	21 367	21 778	10 448	14 752	17 317	17 694	17 994	21 160	18 229	219 464
2012-13	23 201	22 377	18 861	22 083	23 326	12 556	27 196	16 335	15 895	17 660	19 786	17 752	237 028
2013-14	17 988	19 482	16 708	20 029	21 270	10 393	15 711	14 261	17 116	21 285	20 465	16 615	211 323
2014-15	23 565	21 434	18 890	20 591	18 540	16 047							119 067

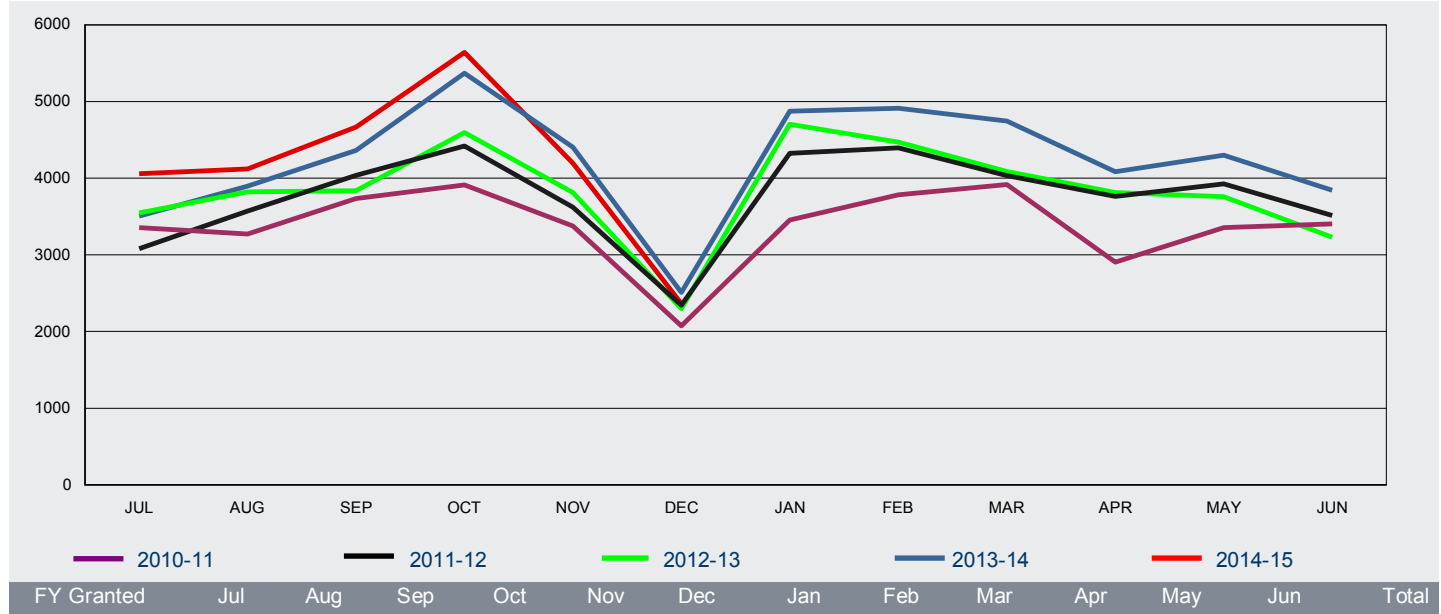
2.13 Number of ETA Business visa applications granted in 2014-15 to 31 December 2014 - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2010-11	15 293	14 357	16 908	17 973	16 621	9 030	16 329	18 320	18 275	13 779	14 677	14 897	186 459
2011-12	15 302	16 838	17 831	19 504	17 375	9 689	17 313	20 458	17 731	15 780	16 187	14 703	198 711
2012-13	15 199	16 209	15 718	18 596	15 919	7 882	16 421	16 979	15 497	14 881	14 493	12 633	180 427
2013-14	14 084	14 147	14 979	18 152	15 274	7 652	15 376	16 396	15 973	13 387	14 321	12 159	171 900
2014-15	14 767	14 016	14 536	17 724	15 574	8 265							84 882

2 Granted

2.14 Number of eVisitor Business visa applications granted in 2014-15 to 31 December 2014 - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2010-11	3 355	3 270	3 735	3 914	3 378	2 073	3 455	3 784	3 919	2 906	3 356	3 405	40 550
2011-12	3 082	3 572	4 038	4 423	3 620	2 345	4 326	4 396	4 035	3 764	3 927	3 514	45 042
2012-13	3 546	3 823	3 838	4 595	3 813	2 296	4 706	4 473	4 088	3 813	3 761	3 231	45 983
2013-14	3 505	3 897	4 363	5 370	4 404	2 509	4 874	4 911	4 746	4 082	4 299	3 841	50 801
2014-15	4 060	4 122	4 666	5 640	4 197	2 363							25 048

2 Granted

2.15 Number of Tourist Visitor visa applications granted in 2014-15 to 31 December 2014 by citizenship country - comparison with same period in previous year

Citizenship Country	2013-14 to 31/12/13	2014-15 to 31/12/14	% Change from 2013-14	2014-15 as % of Total
China, Peoples Republic of	224 121	280 292	25.1%	47.6%
India	61 074	68 342	11.9%	11.6%
Indonesia	39 490	35 797	-9.4%	6.1%
Philippines	18 256	19 492	6.8%	3.3%
Thailand	18 545	16 611	-10.4%	2.8%
South Africa	15 765	16 380	3.9%	2.8%
Brazil	12 548	13 760	9.7%	2.3%
Vietnam	11 012	12 759	15.9%	2.2%
Sri Lanka	8 010	9 308	16.2%	1.6%
Fiji	8 683	9 053	4.3%	1.5%
Papua New Guinea	6 774	8 282	22.3%	1.4%
Russian Federation	9 182	7 655	-16.6%	1.3%
United Kingdom	6 135	4 580	-25.3%	0.8%
Nepal	3 388	4 041	19.3%	0.7%
Chile	3 827	3 897	1.8%	0.7%
Other countries	76 697	78 362	2.2%	13.3%
Total	523 507	588 611	12.4%	100 %

2.16 Number of ETA Tourist visa applications granted in 2014-15 to 31 December 2014 by citizenship country - comparison with same period in previous year

Citizenship Country	2013-14 to 31/12/13	2014-15 to 31/12/14	% Change from 2013-14	2014-15 as % of Total
United States of America	166 736	179 604	7.7%	16.7%
Japan	149 192	150 371	0.8%	13.9%
Malaysia	130 727	138 360	5.8%	12.8%
United Kingdom	152 103	129 495	-14.9%	12.0%
Singapore	92 320	93 474	1.3%	8.7%
Korea, South	80 031	85 888	7.3%	8.0%
Canada	50 179	51 390	2.4%	4.8%
HKSAR of the PRC	45 809	49 379	7.8%	4.6%
Taiwan	33 312	38 377	15.2%	3.6%
France	33 221	35 253	6.1%	3.3%
Germany, Fed Republic of	36 130	35 245	-2.4%	3.3%
Italy	18 968	17 707	-6.6%	1.6%
Switzerland	13 088	13 546	3.5%	1.3%
Ireland, Republic of	13 407	12 659	-5.6%	1.2%
Netherlands, Kingdom of The	13 111	12 024	-8.3%	1.1%
Other countries	38 378	35 753	-6.8%	3.3%
Total	1 066 712	1 078 525	1.1%	100 %

2 Granted

2.17 Number of eVisitor Tourist visa applications granted in 2014-15 to 31 December 2014 by citizenship country - comparison with same period in previous year

Citizenship Country	2013-14 to 31/12/13	2014-15 to 31/12/14	% Change from 2013-14	2014-15 as % of Total
United Kingdom	136 148	149 451	9.8%	45.4%
Germany, Fed Republic of	35 694	40 214	12.7%	12.2%
France	23 878	27 360	14.6%	8.3%
Ireland, Republic of	11 049	12 654	14.5%	3.8%
Sweden	11 363	12 487	9.9%	3.8%
Netherlands, Kingdom of The	11 072	12 374	11.8%	3.8%
Italy	9 938	11 124	11.9%	3.4%
Poland	7 040	7 758	10.2%	2.4%
Switzerland	6 618	7 424	12.2%	2.3%
Spain	5 587	6 298	12.7%	1.9%
Denmark	5 252	6 235	18.7%	1.9%
Norway	4 158	4 642	11.6%	1.4%
Finland	3 934	4 172	6.0%	1.3%
Czech Republic	3 887	3 972	2.2%	1.2%
Belgium	2 637	3 514	33.3%	1.1%
Other countries	17 473	19 730	12.9%	6.0%
Total	295 728	329 409	11.4%	100 %

2.18 Number of Sponsored Tourist visa applications granted in 2014-15 to 31 December 2014 by citizenship country - comparison with same period in previous year

Citizenship Country	2013-14 to 31/12/13	2014-15 to 31/12/14	% Change from 2013-14	2014-15 as % of Total
Vietnam	1 945	1 993	2.5%	14.7%
China, Peoples Republic of	1 705	1 844	8.2%	13.6%
India	1 515	1 732	14.3%	12.8%
Bangladesh	1 191	1 429	20.0%	10.5%
Philippines	1 145	1 405	22.7%	10.3%
Sri Lanka	553	596	7.8%	4.4%
Cambodia	388	482	24.2%	3.6%
Nepal	338	480	42.0%	3.5%
Pakistan	367	453	23.4%	3.3%
Iran	231	394	70.6%	2.9%
Lebanon	311	306	-1.6%	2.3%
Zimbabwe	123	144	17.1%	1.1%
Fiji	89	124	39.3%	0.9%
Myanmar	111	121	9.0%	0.9%
South Africa	49	117	138.8%	0.9%
Other countries	1 712	1 955	14.2%	14.4%
Total	11 773	13 575	15.3%	100 %

2 Granted

2.19 Number of Business Visitor visa applications granted in 2014-15 to 31 December 2014 by citizenship country - comparison with same period in previous year

Citizenship Country	2013-14 to 31/12/13	2014-15 to 31/12/14	% Change from 2013-14	2014-15 as % of Total
China, Peoples Republic of	40 767	46 175	13.3%	38.8%
India	11 097	10 644	-4.1%	8.9%
Indonesia	7 508	6 581	-12.3%	5.5%
Thailand	5 715	5 296	-7.3%	4.4%
Singapore	3 325	4 825	45.1%	4.1%
Korea, South	3 415	4 613	35.1%	3.9%
Vietnam	4 166	4 596	10.3%	3.9%
Philippines	3 332	3 534	6.1%	3.0%
South Africa	2 202	2 703	22.8%	2.3%
Japan	1 228	2 689	119.0%	2.3%
Papua New Guinea	1 607	2 447	52.3%	2.1%
Malaysia	1 015	2 082	105.1%	1.7%
Brazil	1 075	1 297	20.7%	1.1%
United States of America	578	1 211	109.5%	1.0%
Russian Federation	1 049	1 113	6.1%	0.9%
Other countries	17 791	19 261	8.3%	16.2%
Total	105 870	119 067	12.5%	100 %

2.20 Number of ETA Business visa applications granted in 2014-15 to 31 December 2014 by citizenship country - comparison with same period in previous year

Citizenship Country	2013-14 to 31/12/13	2014-15 to 31/12/14	% Change from 2013-14	2014-15 as % of Total
United States of America	27 785	29 446	6.0%	34.7%
Japan	10 378	11 462	10.4%	13.5%
United Kingdom	9 262	8 133	-12.2%	9.6%
Singapore	6 181	6 285	1.7%	7.4%
Malaysia	4 866	4 860	-0.1%	5.7%
Canada	4 702	4 738	0.8%	5.6%
Korea, South	3 479	3 744	7.6%	4.4%
Germany, Fed Republic of	3 133	2 974	-5.1%	3.5%
France	2 463	2 278	-7.5%	2.7%
HKSAR of the PRC	1 624	1 848	13.8%	2.2%
Netherlands, Kingdom of The	1 774	1 666	-6.1%	2.0%
Italy	1 662	1 435	-13.7%	1.7%
Taiwan	1 484	1 193	-19.6%	1.4%
Sweden	752	678	-9.8%	0.8%
Spain	808	633	-21.7%	0.7%
Other countries	3 935	3 509	-10.8%	4.1%
Total	84 288	84 882	0.7%	100 %

2 Granted

2.21 Number of eVisitor Business visa applications granted in 2014-15 to 31 December 2014 by citizenship country - comparison with same period in previous year

Citizenship Country	2013-14 to 31/12/13	2014-15 to 31/12/14	% Change from 2013-14	2014-15 as % of Total
United Kingdom	8 323	8 996	8.1%	35.9%
Germany, Fed Republic of	3 085	3 270	6.0%	13.1%
France	1 916	2 285	19.3%	9.1%
Netherlands, Kingdom of The	1 344	1 324	-1.5%	5.3%
Italy	1 152	1 266	9.9%	5.1%
Poland	744	880	18.3%	3.5%
Sweden	795	779	-2.0%	3.1%
Spain	852	760	-10.8%	3.0%
Ireland, Republic of	526	616	17.1%	2.5%
Denmark	753	612	-18.7%	2.4%
Finland	487	466	-4.3%	1.9%
Belgium	439	415	-5.5%	1.7%
Romania	378	388	2.6%	1.5%
Switzerland	348	385	10.6%	1.5%
Norway	470	373	-20.6%	1.5%
Other countries	2 436	2 233	-8.3%	8.9%
Total	24 048	25 048	4.2%	100 %

3 Grant rate

For this section:

A grant rate is defined as:

$$\frac{\text{Number of grants}}{\text{Number of decisions}} \times 100$$

where the number of decisions equals the number of grants plus the number of refusals.

A grant rate of 0.00% indicates that no applications were decided during the reporting period.

3 Grant rate

3.1 Grant rate of Visitor visa applications decided in the 3 month period between 1 October 2014 and 31 December 2014 by visa group - comparison with previous four periods

Visa Subclass	01/10/13 to 31/12/13	01/01/14 to 31/03/14	01/04/14 to 30/06/14	01/07/14 to 30/09/14	01/10/14 to 31/12/14
Business					
Business Visitor	94.8%	94.5%	94.2%	95.9%	96.2%
ETA Business	100.0%	100.0%	100.0%	100.0%	100.0%
eVisitor Business	98.1%	97.0%	96.9%	97.9%	97.7%
All Business	97.2%	97.2%	96.5%	97.6%	97.8%
Tourism					
ETA Tourist	100.0%	100.0%	100.0%	100.0%	100.0%
eVisitor Tourist	99.1%	98.8%	98.7%	99.1%	99.2%
Sponsored Tourist	63.7%	59.8%	65.2%	75.5%	75.2%
Tourist Visitor	93.2%	93.4%	92.6%	93.2%	93.4%
All Tourism	97.7%	97.5%	97.0%	97.5%	97.7%
All	97.6%	97.4%	97.0%	97.5%	97.7%

3 Grant rate

3.2 Grant rate for Tourist Visitor visa applications decided in the 3 month period between 1 October 2014 and 31 December 2014 by citizenship country - comparison with previous four periods

Citizenship Country	01/10/13 to 31/12/13	01/01/14 to 31/03/14	01/04/14 to 30/06/14	01/07/14 to 30/09/14	01/10/14 to 31/12/14
China, Peoples Republic of	96.0%	96.5%	96.0%	96.1%	96.2%
India	92.3%	92.8%	92.4%	92.1%	93.9%
Indonesia	97.0%	96.5%	97.5%	96.3%	94.8%
Philippines	85.8%	85.0%	81.5%	87.5%	86.1%
South Africa	99.3%	99.0%	98.3%	99.3%	99.3%
Brazil	99.3%	98.7%	99.1%	99.5%	99.2%
Thailand	92.3%	91.5%	87.8%	87.0%	89.8%
Vietnam	84.9%	83.7%	87.8%	87.6%	88.4%
Fiji	90.2%	88.8%	83.3%	82.4%	87.1%
Papua New Guinea	93.8%	90.8%	90.7%	95.0%	97.7%
Sri Lanka	92.0%	90.8%	95.8%	95.3%	95.6%
Russian Federation	94.2%	91.2%	91.0%	92.5%	93.7%
United Kingdom	95.2%	92.1%	92.9%	95.9%	93.9%
Iran	71.9%	78.7%	75.2%	77.7%	77.7%
Nepal	87.9%	89.5%	86.2%	90.4%	92.0%
Other countries	87.9%	85.5%	84.9%	86.6%	86.3%
All Tourist Visitor	93.2%	93.4%	92.6%	93.2%	93.4%

3.3 Grant rate for Sponsored Tourist visa applications decided in the 3 month period between 1 October 2014 and 31 December 2014 by citizenship country - comparison with previous four periods

Citizenship Country	01/10/13 to 31/12/13	01/01/14 to 31/03/14	01/04/14 to 30/06/14	01/07/14 to 30/09/14	01/10/14 to 31/12/14
Vietnam	55.9%	51.6%	56.2%	71.5%	74.2%
China, Peoples Republic of	76.1%	74.1%	74.5%	84.5%	85.1%
India	79.4%	76.9%	84.3%	87.5%	89.2%
Philippines	65.3%	68.4%	74.6%	76.8%	78.8%
Bangladesh	86.8%	88.2%	90.9%	94.2%	92.7%
Sri Lanka	82.4%	80.4%	85.8%	80.8%	88.4%
Cambodia	67.3%	72.6%	66.9%	84.2%	79.5%
Pakistan	63.7%	60.2%	56.8%	63.4%	72.6%
Iran	42.5%	42.1%	45.1%	62.0%	54.9%
Nepal	79.9%	81.8%	89.9%	93.4%	87.5%
Lebanon	20.6%	13.4%	14.8%	28.2%	35.8%
South Africa	68.4%	66.7%	96.8%	82.9%	78.6%
Zimbabwe	60.2%	59.0%	65.0%	72.5%	69.9%
Fiji	57.1%	70.6%	66.7%	85.5%	61.2%
Turkey	56.0%	67.9%	72.3%	83.3%	81.4%
Other countries	58.9%	43.5%	55.1%	65.6%	64.0%
All Sponsored Tourist	63.7%	59.8%	65.2%	75.5%	75.2%

3 Grant rate

3.04 Grant rate for Business Visitor visa applications decided in the 3 month period between 1 October 2014 and 31 December 2014 by citizenship country - comparison with previous four periods

Citizenship Country	01/10/13 to 31/12/13	01/01/14 to 31/03/14	01/04/14 to 30/06/14	01/07/14 to 30/09/14	01/10/14 to 31/12/14
China, Peoples Republic of	96.1%	95.1%	96.4%	97.0%	96.9%
India	92.9%	91.5%	91.8%	92.1%	93.6%
Indonesia	98.8%	97.9%	98.1%	97.6%	98.7%
Vietnam	96.6%	96.9%	95.8%	97.1%	97.9%
Singapore	96.1%	97.6%	99.0%	99.9%	99.9%
Korea, South	99.9%	99.8%	99.7%	100.0%	100.0%
Thailand	99.3%	99.3%	99.4%	99.8%	99.7%
Philippines	96.8%	93.9%	92.7%	97.3%	97.0%
Japan	99.8%	99.0%	99.6%	100.0%	100.0%
Papua New Guinea	93.7%	98.3%	98.6%	98.0%	98.8%
South Africa	95.4%	91.3%	96.3%	97.3%	99.0%
Malaysia	94.8%	96.3%	98.9%	99.6%	99.5%
United States of America	97.9%	95.5%	98.6%	96.3%	96.8%
Russian Federation	98.1%	98.4%	97.5%	98.3%	99.2%
Brazil	99.4%	99.4%	100.0%	99.3%	99.0%
Other countries	88.3%	89.7%	86.9%	89.8%	90.4%
All Business Visitor	94.8%	94.5%	94.2%	95.9%	96.2%

3 Grant rate

3.05 Grant rate for subclass 651 eVisitor visa applications decided in the 3 month period between 1 October 2014 and 31 December 2014 by citizenship country - comparison with previous four periods

Citizenship Country	01/10/13 to 31/12/13	01/01/14 to 31/03/14	01/04/14 to 30/06/14	01/07/14 to 30/09/14	01/10/14 to 31/12/14
Andorra	93.8%	85.7%	65.7%	100.0%	92.3%
Austria	99.4%	98.7%	99.0%	98.1%	99.5%
Belgium	99.6%	99.4%	99.0%	99.8%	99.7%
Bulgaria	77.9%	81.7%	85.5%	81.0%	83.3%
Croatia	86.5%	80.3%	88.2%	88.8%	86.7%
Cyprus	98.5%	96.5%	97.3%	99.1%	99.1%
Czech Republic	99.1%	99.3%	99.1%	99.4%	99.1%
Denmark	99.7%	99.5%	99.5%	99.7%	99.7%
Estonia	98.0%	95.7%	95.9%	99.0%	97.1%
Finland	99.7%	97.0%	96.3%	99.0%	99.6%
France	99.2%	99.1%	99.4%	99.4%	99.4%
Germany, Fed Republic of	99.6%	99.3%	99.1%	99.4%	99.6%
Greece	98.9%	92.0%	90.2%	96.2%	98.6%
HKSAR of the PRC	0.0%	0.0%	0.0%	0.0%	25.0%
Hungary	97.9%	97.0%	97.5%	97.3%	97.2%
Iceland	100.0%	95.2%	92.2%	98.6%	98.7%
Ireland, Republic of	98.8%	99.0%	99.0%	99.2%	99.5%
Italy	99.5%	98.9%	97.7%	98.4%	99.2%
Latvia	91.9%	86.3%	85.0%	93.7%	91.9%
Liechtenstein	100.0%	100.0%	100.0%	100.0%	100.0%
Lithuania	93.6%	90.2%	89.6%	95.0%	94.9%
Luxembourg	100.0%	100.0%	98.7%	100.0%	100.0%
Macau Special Admin Region	0.0%	0.0%	0.0%	0.0%	33.3%
Malta	100.0%	98.4%	100.0%	96.2%	98.7%
Monaco	100.0%	100.0%	100.0%	100.0%	100.0%
Netherlands, Kingdom of The	99.4%	98.8%	98.1%	99.2%	99.2%
Norway	99.3%	96.0%	93.8%	98.6%	99.2%
Poland	99.7%	99.5%	99.6%	99.2%	99.6%
Portugal	99.5%	99.2%	99.3%	99.5%	99.6%
Romania	75.9%	74.8%	77.3%	78.6%	76.4%
San Marino	100.0%	75.0%	0.0%	0.0%	100.0%
Slovakia	96.8%	95.7%	96.3%	96.7%	97.4%
Slovenia	99.7%	97.0%	98.8%	99.2%	99.6%
Spain	98.7%	95.1%	96.4%	98.0%	98.7%
Sweden	99.6%	99.0%	99.0%	99.6%	99.7%
Switzerland	99.7%	97.3%	97.1%	97.3%	99.3%
United Kingdom	99.5%	99.5%	99.4%	99.6%	99.6%
United States of America	0.0%	0.0%	0.0%	0.0%	20.0%
Vatican City State Holy See	100.0%	65.0%	23.4%	36.8%	25.0%
All	99.1%	98.6%	98.5%	99.0%	99.1%

3 Grant rate

3.06 Grant rate for subclass 651 eVisitor business visa applications decided in the 3 month period between 1 October 2014 and 31 December 2014 by citizenship country - comparison with previous four periods

Citizenship Country	01/10/13 to 31/12/13	01/01/14 to 31/03/14	01/04/14 to 30/06/14	01/07/14 to 30/09/14	01/10/14 to 31/12/14
Andorra	0.0%	85.7%	62.5%	100.0%	100.0%
Austria	97.9%	96.5%	98.1%	94.3%	98.7%
Belgium	99.5%	98.8%	98.3%	100.0%	98.6%
Bulgaria	89.9%	91.8%	94.5%	94.7%	91.6%
Croatia	95.6%	91.2%	93.2%	96.7%	91.5%
Cyprus	92.3%	85.0%	95.5%	100.0%	100.0%
Czech Republic	98.8%	99.4%	99.4%	100.0%	96.9%
Denmark	100.0%	99.5%	98.7%	99.4%	99.3%
Estonia	97.2%	86.0%	92.9%	100.0%	96.8%
Finland	99.0%	89.6%	93.3%	98.7%	97.9%
France	98.0%	98.8%	98.9%	99.0%	98.6%
Germany, Fed Republic of	98.6%	98.0%	98.4%	98.6%	98.8%
Greece	100.0%	80.7%	87.3%	96.6%	97.6%
Hungary	99.2%	97.4%	99.1%	100.0%	98.0%
Iceland	100.0%	83.3%	73.7%	100.0%	100.0%
Ireland, Republic of	96.9%	96.9%	97.8%	98.5%	97.3%
Italy	99.3%	98.0%	94.8%	97.2%	98.0%
Latvia	93.0%	97.7%	91.7%	88.9%	92.6%
Liechtenstein	0.0%	0.0%	0.0%	0.0%	100.0%
Lithuania	97.9%	93.2%	95.1%	100.0%	100.0%
Luxembourg	100.0%	100.0%	90.9%	100.0%	100.0%
Malta	100.0%	100.0%	100.0%	80.0%	100.0%
Monaco	0.0%	0.0%	0.0%	100.0%	0.0%
Netherlands, Kingdom of The	98.3%	97.7%	95.4%	98.7%	96.9%
Norway	98.1%	90.6%	86.7%	98.0%	95.2%
Poland	99.7%	100.0%	99.0%	96.8%	98.8%
Portugal	99.3%	96.8%	99.2%	97.0%	99.2%
Romania	89.1%	88.7%	82.8%	92.2%	85.7%
Slovakia	98.6%	94.1%	95.2%	95.4%	92.9%
Slovenia	100.0%	79.7%	96.7%	100.0%	100.0%
Spain	96.6%	91.2%	94.8%	95.6%	96.0%
Sweden	99.5%	98.6%	98.8%	99.4%	98.6%
Switzerland	98.8%	92.8%	93.7%	83.3%	96.4%
United Kingdom	98.3%	98.5%	98.6%	98.6%	98.5%
Vatican City State Holy See	0.0%	62.5%	22.2%	50.0%	28.6%
All Business	98.1%	97.0%	96.9%	97.9%	97.7%

3 Grant rate

3.07 Grant rate for subclass 651 eVisitor tourism visa applications decided in the 3 month period between 1 October 2014 and 31 December 2014 by citizenship country - comparison with previous four periods

Citizenship Country	01/10/13 to 31/12/13	01/01/14 to 31/03/14	01/04/14 to 30/06/14	01/07/14 to 30/09/14	01/10/14 to 31/12/14
Andorra	93.8%	85.7%	68.4%	100.0%	85.7%
Austria	99.6%	98.9%	99.2%	98.5%	99.6%
Belgium	99.6%	99.5%	99.1%	99.7%	99.9%
Bulgaria	74.1%	78.4%	82.7%	77.5%	80.8%
Croatia	85.0%	78.1%	87.1%	88.0%	86.3%
Cyprus	98.6%	97.3%	97.4%	99.0%	99.1%
Czech Republic	99.2%	99.3%	99.0%	99.4%	99.2%
Denmark	99.7%	99.5%	99.6%	99.7%	99.8%
Estonia	98.0%	97.0%	96.4%	98.7%	97.1%
Finland	99.7%	98.2%	97.0%	99.0%	99.8%
France	99.3%	99.1%	99.4%	99.4%	99.4%
Germany, Fed Republic of	99.6%	99.4%	99.2%	99.5%	99.7%
Greece	98.7%	98.0%	92.1%	96.0%	98.8%
Hungary	97.8%	96.9%	97.3%	97.1%	97.2%
Iceland	100.0%	98.9%	100.0%	98.2%	98.5%
Ireland, Republic of	98.9%	99.1%	99.1%	99.3%	99.5%
Italy	99.5%	99.1%	98.3%	98.6%	99.3%
Latvia	91.8%	84.7%	83.5%	94.2%	91.9%
Liechtenstein	100.0%	100.0%	100.0%	100.0%	100.0%
Lithuania	93.1%	89.7%	88.0%	94.5%	94.3%
Luxembourg	100.0%	100.0%	100.0%	100.0%	100.0%
Malta	100.0%	98.3%	100.0%	97.9%	98.6%
Monaco	100.0%	100.0%	100.0%	100.0%	100.0%
Netherlands, Kingdom of The	99.5%	99.0%	98.5%	99.3%	99.5%
Norway	99.5%	96.7%	94.9%	98.6%	99.5%
Poland	99.7%	99.4%	99.7%	99.5%	99.7%
Portugal	99.5%	99.5%	99.3%	99.7%	99.6%
Romania	73.2%	71.6%	76.1%	76.4%	74.5%
San Marino	100.0%	75.0%	0.0%	0.0%	100.0%
Slovakia	96.7%	95.8%	96.5%	96.8%	97.6%
Slovenia	99.7%	99.2%	99.2%	99.2%	99.6%
Spain	99.1%	95.9%	96.8%	98.2%	99.1%
Sweden	99.6%	99.1%	99.1%	99.7%	99.8%
Switzerland	99.8%	97.7%	97.6%	98.7%	99.4%
United Kingdom	99.5%	99.6%	99.5%	99.7%	99.6%
Vatican City State Holy See	100.0%	75.0%	25.0%	36.1%	0.0%
All Tourism	99.1%	98.8%	98.7%	99.1%	99.2%

4 Processing times

This section contains information on 25, 50 and 75 percentile processing times for visitor visa applications.

In general terms:

- 25 percentile** means that 25 per cent of applications granted during the period were processed within the number of days shown in the tables. Conversely, 75 per cent took longer than the number of days shown. This measure gives an indication of how long it is taking to process the more straight-forward visitor visa applications.
- 50 percentile** more commonly known as the median, it means that 50 per cent of applications granted during the period were processed within the number of days shown in the tables. Conversely, 50 per cent took longer than the number of days shown. This measure gives an indication of how long it is taking to process the typical visitor visa applications.
- 75 percentile** means that 75 per cent of applications granted during the period were processed within the number of days shown in the tables. Conversely, 25 per cent took longer than the number of days shown. This measure gives an indication of how long it is taking to process the more complex visitor visa applications.

4 Processing times

4.01 Processing time (in calendar days) for Business Visitor visa applications granted in the 3 month period between 1 October 2014 and 31 December 2014 by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/10/13 to 31/12/13	1/01/14 to 31/03/14	1/04/14 to 30/06/14	1/07/14 to 30/09/14	1/10/14 to 31/12/14
China, Peoples Republic of	25th percentile	1	1	1	1	1
	50th percentile (Median)	3	3	2	3	2
	75th percentile	8	6	4	6	5
India	25th percentile	1	1	1	1	1
	50th percentile (Median)	3	2	3	2	4
	75th percentile	6	5	7	4	7
Indonesia	25th percentile	2	2	1	1	1
	50th percentile (Median)	4	3	2	2	2
	75th percentile	4	5	5	4	4
Vietnam	25th percentile	0	0	1	1	1
	50th percentile (Median)	1	1	2	2	3
	75th percentile	2	3	4	5	6
Singapore	25th percentile	0	0	0	0	0
	50th percentile (Median)	1	1	1	1	1
	75th percentile	3	4	3	3	4
Korea, South	25th percentile	0	0	0	0	0
	50th percentile (Median)	1	1	1	1	1
	75th percentile	3	1	2	4	1
Thailand	25th percentile	0	1	3	1	0
	50th percentile (Median)	1	3	6	3	1
	75th percentile	2	5	8	6	5
Philippines	25th percentile	1	1	1	1	1
	50th percentile (Median)	2	2	1	3	3
	75th percentile	5	4	6	7	7
Japan	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	1	1
	75th percentile	1	1	1	1	1
Papua New Guinea	25th percentile	3	7	6	8	5
	50th percentile (Median)	11	12	8	10	8
	75th percentile	14	14	10	12	11
Other countries	25th percentile	1	1	1	1	1
	50th percentile (Median)	4	3	4	4	5
	75th percentile	12	8	12	11	12
All	25th percentile	1	1	1	1	1
	50th percentile (Median)	2	2	2	2	2
	75th percentile	7	6	7	6	6

4 Processing times

4.02 Processing time (in calendar days) for Sponsored Tourist visa applications granted in the 3 month period between 1 October 2014 and 31 December 2014 by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/10/13 to 31/12/13	1/01/14 to 31/03/14	1/04/14 to 30/06/14	1/07/14 to 30/09/14	1/10/14 to 31/12/14
Vietnam	25th percentile	6	7	7	7	7
	50th percentile (Median)	16	17	22	18	18
	75th percentile	29	35	38	35	32
China, Peoples Republic of	25th percentile	6	7	7	9	7
	50th percentile (Median)	19	19	23	23	19
	75th percentile	32	35	39	42	35
India	25th percentile	5	8	7	7	5
	50th percentile (Median)	17	17	20	18	16
	75th percentile	29	32	39	35	28
Philippines	25th percentile	13	10	11	10	8
	50th percentile (Median)	25	24	33	28	22
	75th percentile	42	40	51	45	42
Bangladesh	25th percentile	4	6	6	5	4
	50th percentile (Median)	13	12	15	14	13
	75th percentile	23	21	34	28	25
Sri Lanka	25th percentile	5	8	19	10	7
	50th percentile (Median)	19	22	36	27	22
	75th percentile	41	36	52	49	47
Cambodia	25th percentile	3	7	5	5	4
	50th percentile (Median)	10	13	18	15	14
	75th percentile	28	30	33	39	31
Pakistan	25th percentile	16	19	10	17	21
	50th percentile (Median)	31	32	27	27	35
	75th percentile	55	66	48	46	58
Iran	25th percentile	22	29	24	18	23
	50th percentile (Median)	36	40	51	36	44
	75th percentile	65	69	76	69	63
Nepal	25th percentile	5	7	5	5	6
	50th percentile (Median)	14	22	20	15	15
	75th percentile	26	38	38	32	30
Other countries	25th percentile	9	11	15	9	13
	50th percentile (Median)	23	27	35	25	27
	75th percentile	43	46	57	48	47
All	25th percentile	7	8	8	8	7
	50th percentile (Median)	19	20	27	21	21
	75th percentile	35	36	44	40	39

4 Processing times

4.03 Processing time (in calendar days) for Tourist Visitor visa applications granted in the 3 month period between 1 October 2014 and 31 December 2014 by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/10/13 to 31/12/13	1/01/14 to 31/03/14	1/04/14 to 30/06/14	1/07/14 to 30/09/14	1/10/14 to 31/12/14
China, Peoples Republic of	25th percentile	3	2	2	2	2
	50th percentile (Median)	8	4	4	4	4
	75th percentile	18	11	10	9	7
India	25th percentile	4	7	4	1	3
	50th percentile (Median)	7	14	8	4	6
	75th percentile	11	17	13	8	10
Indonesia	25th percentile	8	7	3	6	4
	50th percentile (Median)	10	8	5	8	8
	75th percentile	14	13	9	10	11
Philippines	25th percentile	5	4	2	6	8
	50th percentile (Median)	10	8	6	12	15
	75th percentile	18	15	14	22	23
South Africa	25th percentile	13	9	7	6	9
	50th percentile (Median)	20	12	9	13	14
	75th percentile	24	19	13	16	18
Brazil	25th percentile	2	1	0	0	0
	50th percentile (Median)	3	2	1	1	2
	75th percentile	6	3	3	4	4
Thailand	25th percentile	1	2	5	6	4
	50th percentile (Median)	3	4	7	8	6
	75th percentile	6	6	12	10	8
Vietnam	25th percentile	4	5	8	6	14
	50th percentile (Median)	7	8	12	13	18
	75th percentile	10	13	16	21	20
Fiji	25th percentile	4	2	1	6	14
	50th percentile (Median)	6	5	4	8	25
	75th percentile	7	7	7	12	34
Papua New Guinea	25th percentile	13	12	8	9	7
	50th percentile (Median)	16	15	11	11	10
	75th percentile	20	21	14	13	18
Other countries	25th percentile	2	2	1	1	3
	50th percentile (Median)	8	7	6	6	9
	75th percentile	19	19	15	16	20
All	25th percentile	3	2	2	2	2
	50th percentile (Median)	8	6	6	5	6
	75th percentile	16	14	12	12	12

4 Processing times

4.04 Processing time (in calendar days) for Tourist Visitor OFFSHORE visa applications granted in the 3 month period between 1 October 2014 and 31 December 2014 by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/10/13 to 31/12/13	1/01/14 to 31/03/14	1/04/14 to 30/06/14	1/07/14 to 30/09/14	1/10/14 to 31/12/14
China, Peoples Republic of	25th percentile	3	2	2	2	2
	50th percentile (Median)	8	4	4	4	4
	75th percentile	18	11	10	9	7
India	25th percentile	4	7	4	1	3
	50th percentile (Median)	7	14	8	4	6
	75th percentile	11	17	13	8	10
Indonesia	25th percentile	8	7	3	6	4
	50th percentile (Median)	10	8	5	8	8
	75th percentile	14	13	9	10	11
Philippines	25th percentile	5	5	2	6	8
	50th percentile (Median)	10	8	6	12	15
	75th percentile	18	15	14	22	24
South Africa	25th percentile	14	9	7	6	9
	50th percentile (Median)	20	12	9	13	14
	75th percentile	24	19	13	16	18
Thailand	25th percentile	1	2	5	6	4
	50th percentile (Median)	3	4	7	8	6
	75th percentile	6	6	12	10	8
Brazil	25th percentile	2	1	0	0	0
	50th percentile (Median)	3	2	1	1	2
	75th percentile	6	3	3	4	4
Vietnam	25th percentile	4	5	9	7	15
	50th percentile (Median)	7	8	12	13	18
	75th percentile	10	13	16	21	21
Fiji	25th percentile	4	2	2	6	14
	50th percentile (Median)	6	5	4	8	25
	75th percentile	7	7	7	12	34
Papua New Guinea	25th percentile	13	12	8	9	7
	50th percentile (Median)	16	15	11	11	10
	75th percentile	20	21	14	13	18
Other countries	25th percentile	3	2	1	1	3
	50th percentile (Median)	9	8	6	6	9
	75th percentile	20	20	16	16	21
All	25th percentile	3	2	2	2	2
	50th percentile (Median)	8	6	6	5	6
	75th percentile	17	14	12	12	12

4 Processing times

4.05 Processing time (in calendar days) for Tourist Visitor ONSHORE visa applications granted in the 3 month period between 1 October 2014 and 31 December 2014 by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/10/13 to 31/12/13	1/01/14 to 31/03/14	1/04/14 to 30/06/14	1/07/14 to 30/09/14	1/10/14 to 31/12/14
India	25th percentile	1	1	1	1	1
	50th percentile (Median)	3	3	4	4	5
	75th percentile	7	9	9	13	10
China, Peoples Republic of	25th percentile	2	2	2	2	3
	50th percentile (Median)	7	6	7	8	7
	75th percentile	13	12	15	18	15
Philippines	25th percentile	3	3	3	4	4
	50th percentile (Median)	8	7	8	10	7
	75th percentile	15	15	14	20	14
United Kingdom	25th percentile	1	1	1	1	1
	50th percentile (Median)	1	2	1	1	1
	75th percentile	3	4	4	4	4
Korea, South	25th percentile	3	4	3	4	4
	50th percentile (Median)	7	8	7	10	8
	75th percentile	14	16	14	17	13
Malaysia	25th percentile	5	3	6	3	5
	50th percentile (Median)	9	9	10	12	9
	75th percentile	16	14	15	21	15
United States of America	25th percentile	1	1	1	1	1
	50th percentile (Median)	1	1	1	1	1
	75th percentile	3	4	4	4	3
Germany, Fed Republic of	25th percentile	1	1	1	1	1
	50th percentile (Median)	1	1	2	1	2
	75th percentile	3	4	5	4	6
Vietnam	25th percentile	1	1	2	1	2
	50th percentile (Median)	8	6	7	7	6
	75th percentile	13	13	15	18	12
Brazil	25th percentile	1	1	1	1	1
	50th percentile (Median)	1	1	1	1	3
	75th percentile	3	3	3	3	8
Other countries	25th percentile	1	1	1	1	1
	50th percentile (Median)	2	3	2	2	3
	75th percentile	7	7	8	10	9
All	25th percentile	1	1	1	1	1
	50th percentile (Median)	3	3	3	3	4
	75th percentile	8	9	10	14	10

5 Applications on hand

5 Applications on hand

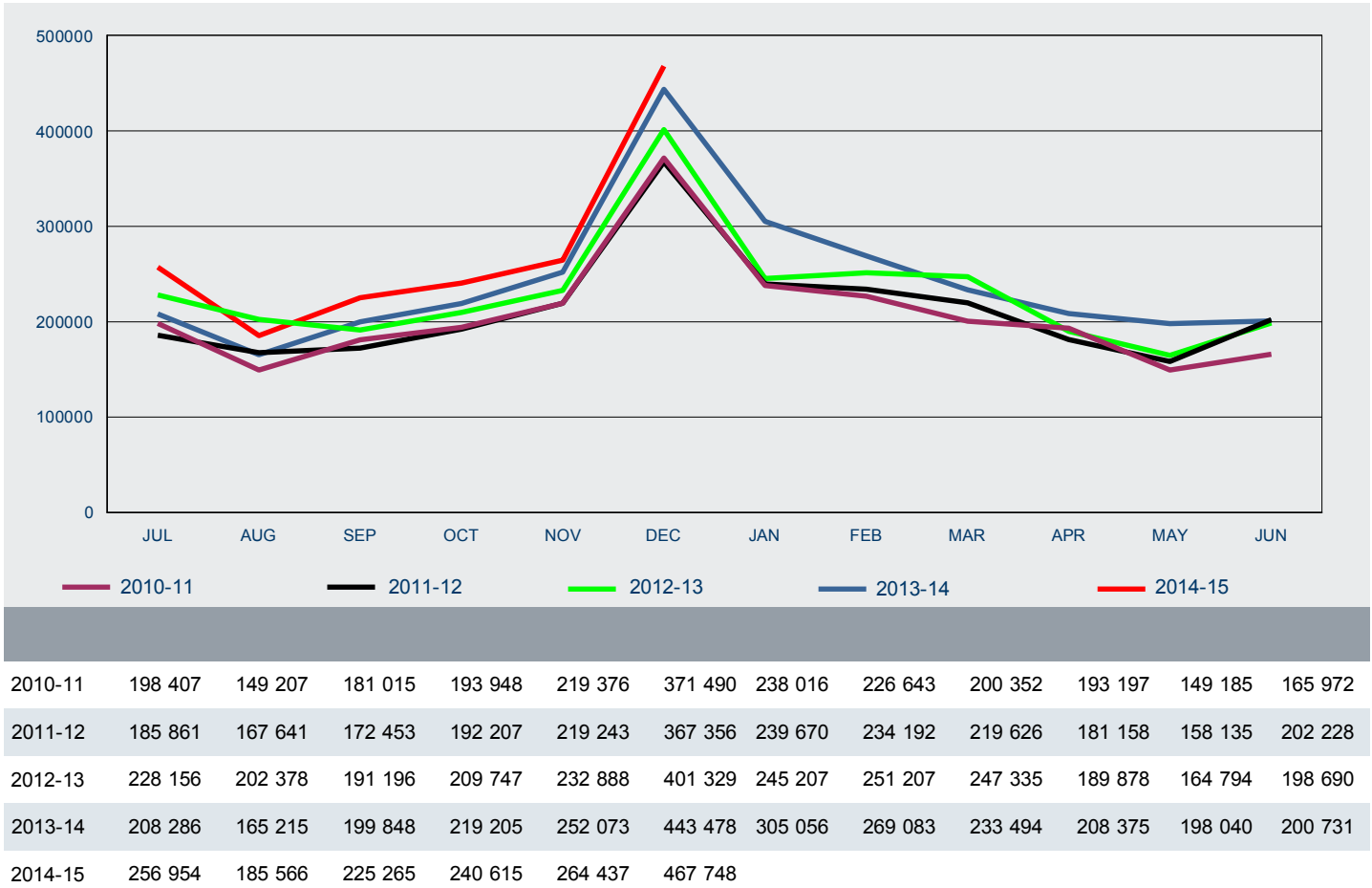
5.01 Number of Visitor visa applications on hand at 31 December 2014 by visa group - comparison with previous four periods

Visa Subclass	On hand at 31/12/13	On hand at 31/03/14	On hand at 30/06/14	On hand at 30/09/14	On hand at 31/12/14
Tourism					
Tourist Visitor	48 122	33 714	35 810	37 978	44 082
ETA Tourist	78	93	66	92	77
eVisitor Tourist	1 043	1 058	800	1 416	1 128
Sponsored Tourist	2 235	2 345	3 043	2 807	2 011
sub total Tourism	51 478	37 210	39 719	42 293	47 298
Business					
Business Visitor	4 929	4 827	5 389	4 401	4 710
ETA Business	< 5	5	25	12	13
eVisitor Business	114	241	132	191	80
Sponsored Business	0	0	0	0	0
sub total Business	5 047	5 073	5 546	4 604	4 803
Total	56 525	42 283	45 265	46 897	52 101

6 Visa holders in Australia

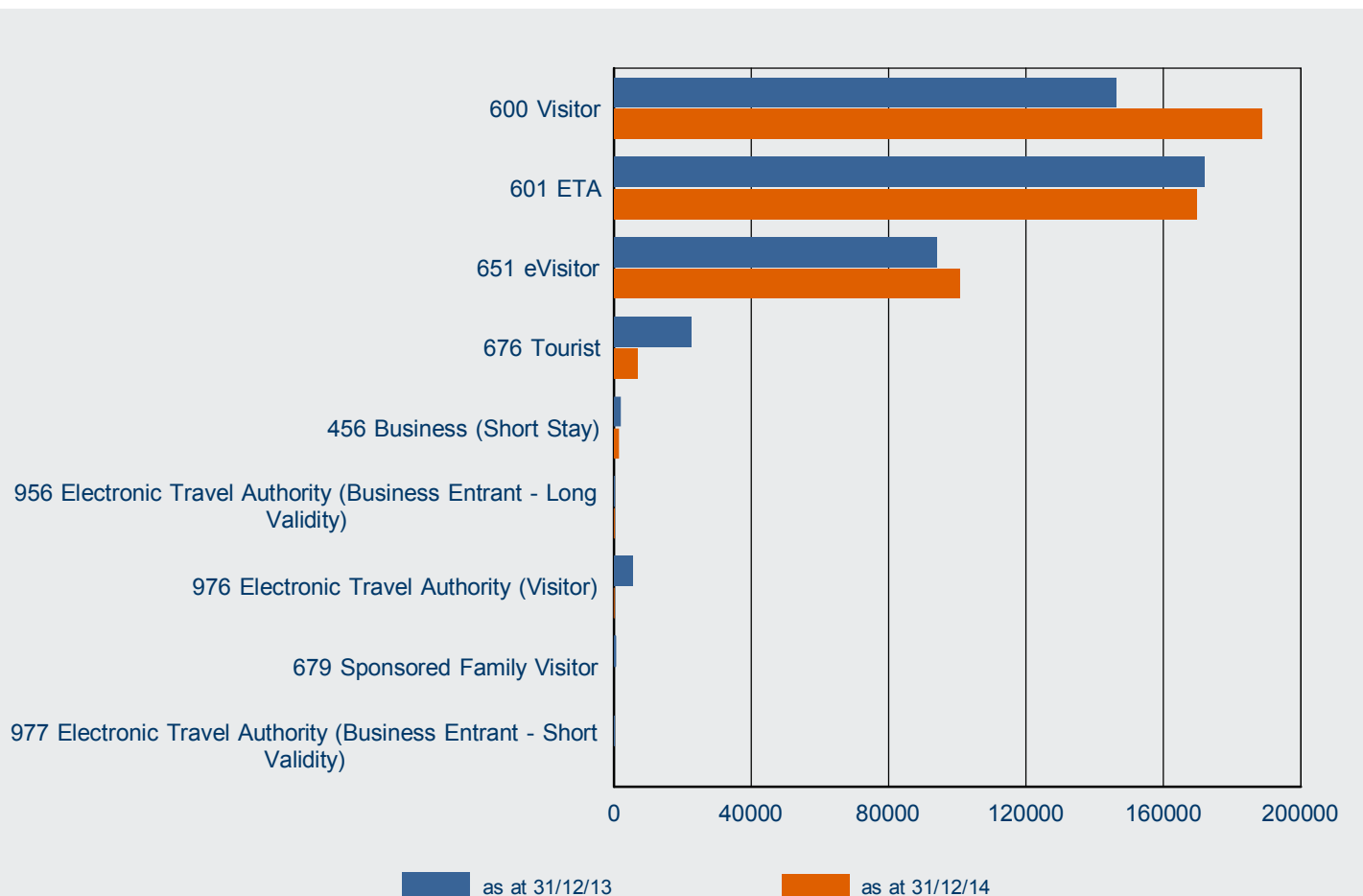
6 Visa holders in Australia

6.1 Number of Visitor visa holders in Australia at the end of each month in 2014-15 to 31 December 2014 by month - comparison with previous four financial years



6 Visa holders in Australia

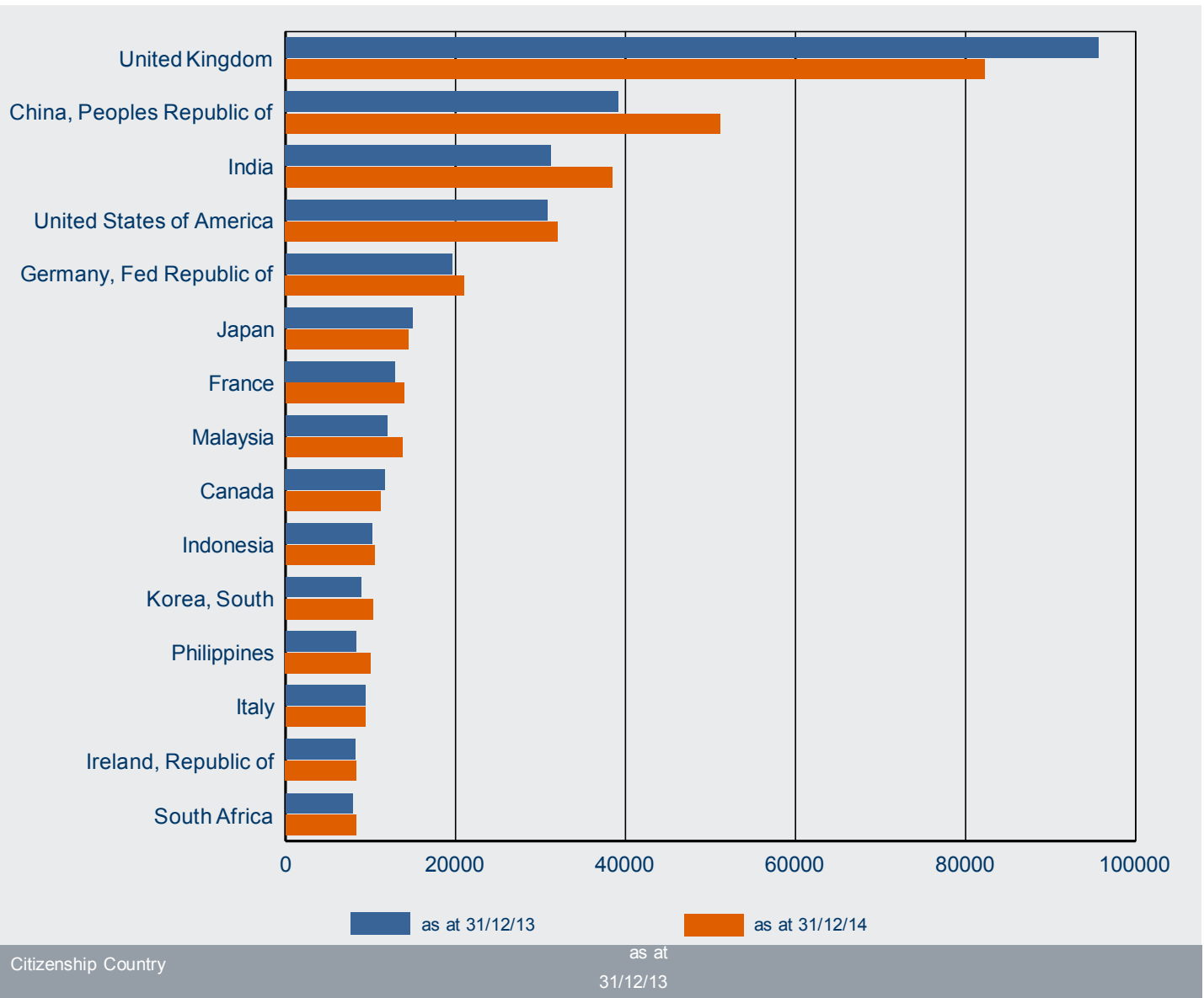
6.2 Number of Visitor visa holders in Australia as at 31 December 2014 by visa subclass - comparison with same date in previous year



Visa Subclass	as at			
	31/12/13	31/12/14	% Change	% of Total
600 Visitor	146 257	188 758	29.1%	40.4%
601 ETA	172 025	169 722	-1.3%	36.3%
651 eVisitor	93 895	100 662	7.2%	21.5%
676 Tourist	22 616	6 822	-69.8%	1.5%
456 Business (Short Stay)	2 022	1 446	-28.5%	0.3%
956 Electronic Travel Authority (Business Entrant - Long Validity)	333	192	-42.3%	0.0%
976 Electronic Travel Authority (Visitor)	5 372	78	-98.5%	0.0%
679 Sponsored Family Visitor	671	52	-92.3%	0.0%
977 Electronic Travel Authority (Business Entrant - Short Validity)	287	16	-94.4%	0.0%
Total	443 478	467 748	5.5%	100.0%

6 Visa holders in Australia

6.3 Number of Visitor visa holders in Australia as at 31 December 2014 by citizenship country - comparison with same period in previous year

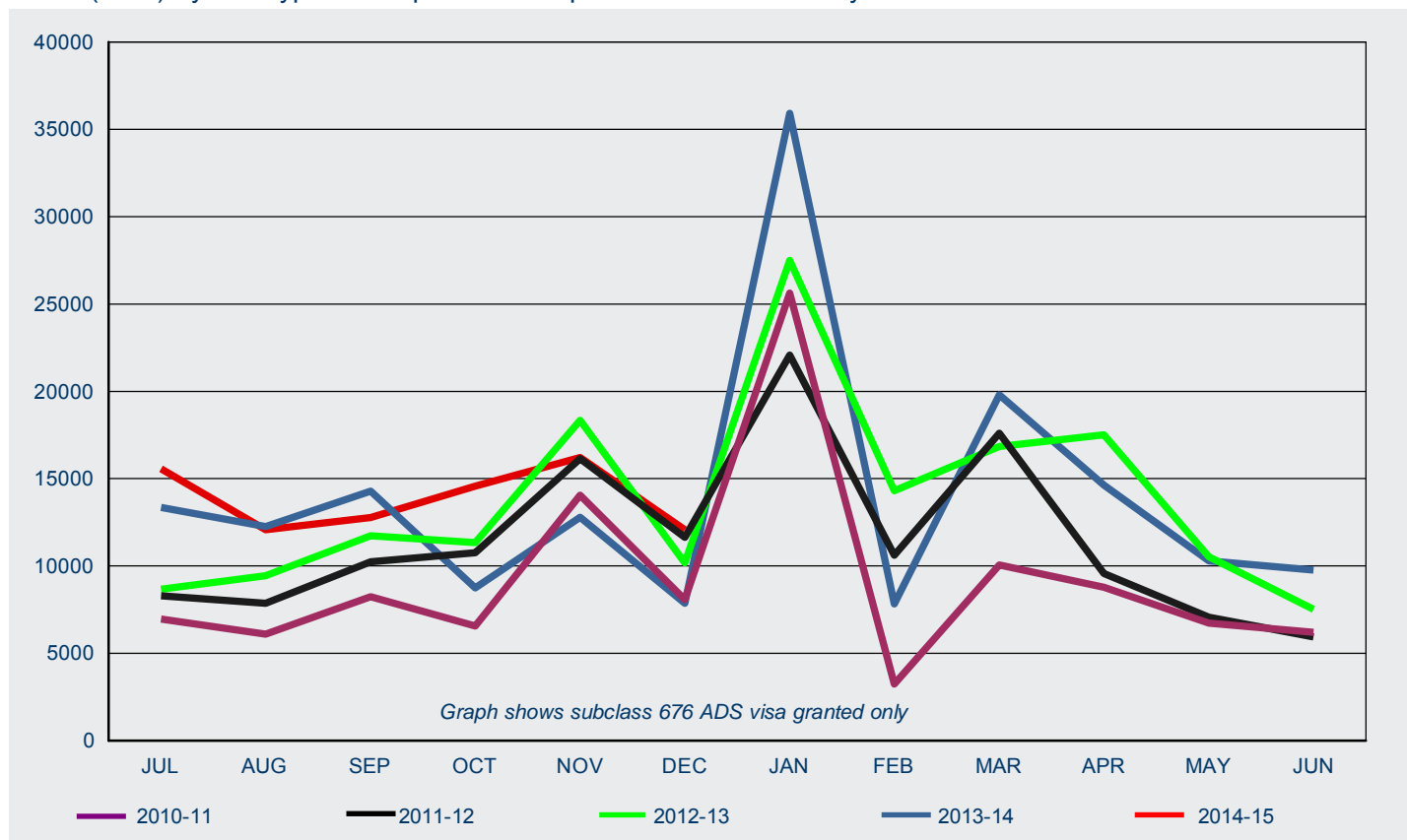


Citizenship Country	as at 31/12/13	as at 31/12/14	% Change	% of Total
United Kingdom	95 623	82 207	-14.0%	17.6%
China, Peoples Republic of	39 157	51 080	30.4%	10.9%
India	31 231	38 424	23.0%	8.2%
United States of America	30 789	32 013	4.0%	6.8%
Germany, Fed Republic of	19 576	21 036	7.5%	4.5%
Japan	14 991	14 449	-3.6%	3.1%
France	12 898	13 928	8.0%	3.0%
Malaysia	11 987	13 783	15.0%	2.9%
Canada	11 705	11 180	-4.5%	2.4%
Indonesia	10 170	10 506	3.3%	2.2%
Korea, South	8 911	10 324	15.9%	2.2%
Philippines	8 275	10 041	21.3%	2.1%
Italy	9 379	9 438	0.6%	2.0%
Ireland, Republic of	8 205	8 363	1.9%	1.8%
South Africa	7 893	8 337	5.6%	1.8%
Other countries	122 688	132 639	8.1%	28.4%
Total	443 478	467 748	5.5%	100.0%

7 Approved Destination Status (ADS)

7 Approved Destination Status (ADS)

7.01 Number of subclass 676 and subclass 600 visa applications granted in 2014-15 to 31 December 2014 under the tourism stream where the citizenship country is Peoples Republic of China (PRC) by visa type - comparison with previous four financial years



subclass 676/600 ADS for PRC

FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2010-11	6 952	6 103	8 243	6 569	14 047	8 070	25 622	3 235	10 052	8 786	6 723	6 207	110 609
2011-12	8 294	7 851	10 244	10 760	16 140	11 631	22 087	10 614	17 589	9 569	7 075	5 943	137 797
2012-13	8 673	9 445	11 728	11 340	18 336	10 181	27 492	14 305	16 839	17 511	10 522	7 522	163 894
2013-14	13 343	12 258	14 287	8 737	12 795	7 865	35 916	7 816	19 793	14 628	10 284	9 775	167 497
2014-15	15 572	12 077	12 765	14 571	16 207	12 069							83 261

subclass 676/600 non-ADS for PRC

FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2010-11	11 200	10 290	10 546	8 174	12 942	15 047	18 689	5 514	10 673	9 485	10 418	14 268	137 246
2011-12	14 570	14 440	12 707	10 978	18 016	17 382	19 003	11 621	12 212	13 452	13 531	19 913	177 825
2012-13	18 909	18 262	17 626	15 108	20 473	19 731	33 006	10 615	14 937	15 153	16 277	20 550	220 647
2013-14	26 512	23 118	20 302	20 141	29 628	35 135	41 988	12 995	22 790	20 227	24 292	28 886	306 014
2014-15	33 023	24 364	29 732	29 599	37 202	43 111							197 031

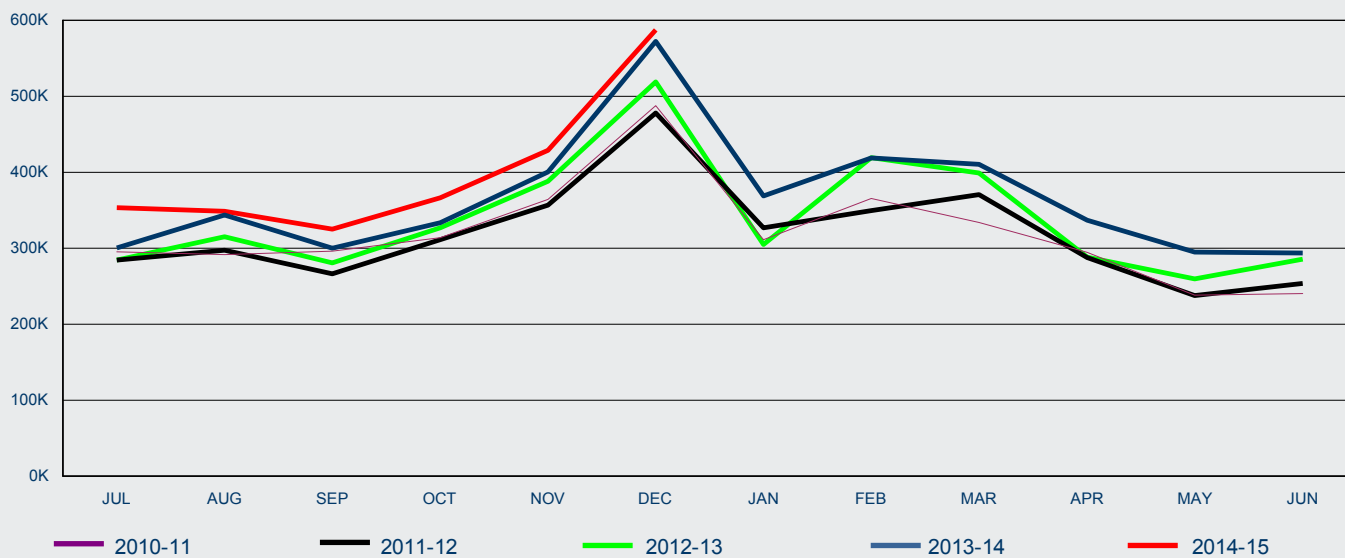
Total subclass 676/600 for PRC

FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2010-11	18 152	16 393	18 789	14 743	26 989	23 117	44 311	8 749	20 725	18 271	17 141	20 475	247 855
2011-12	22 864	22 291	22 951	21 738	34 156	29 013	41 090	22 235	29 801	23 021	20 606	25 856	315 622
2012-13	27 582	27 707	29 354	26 448	38 809	29 912	60 498	24 920	31 776	32 664	26 799	28 072	384 541
2013-14	39 855	35 376	34 589	28 878	42 423	43 000	77 904	20 811	42 583	34 855	34 576	38 661	473 511
2014-15	48 595	36 441	42 497	44 170	53 409	55 180							280 292

8 Arrivals

8 Arrivals

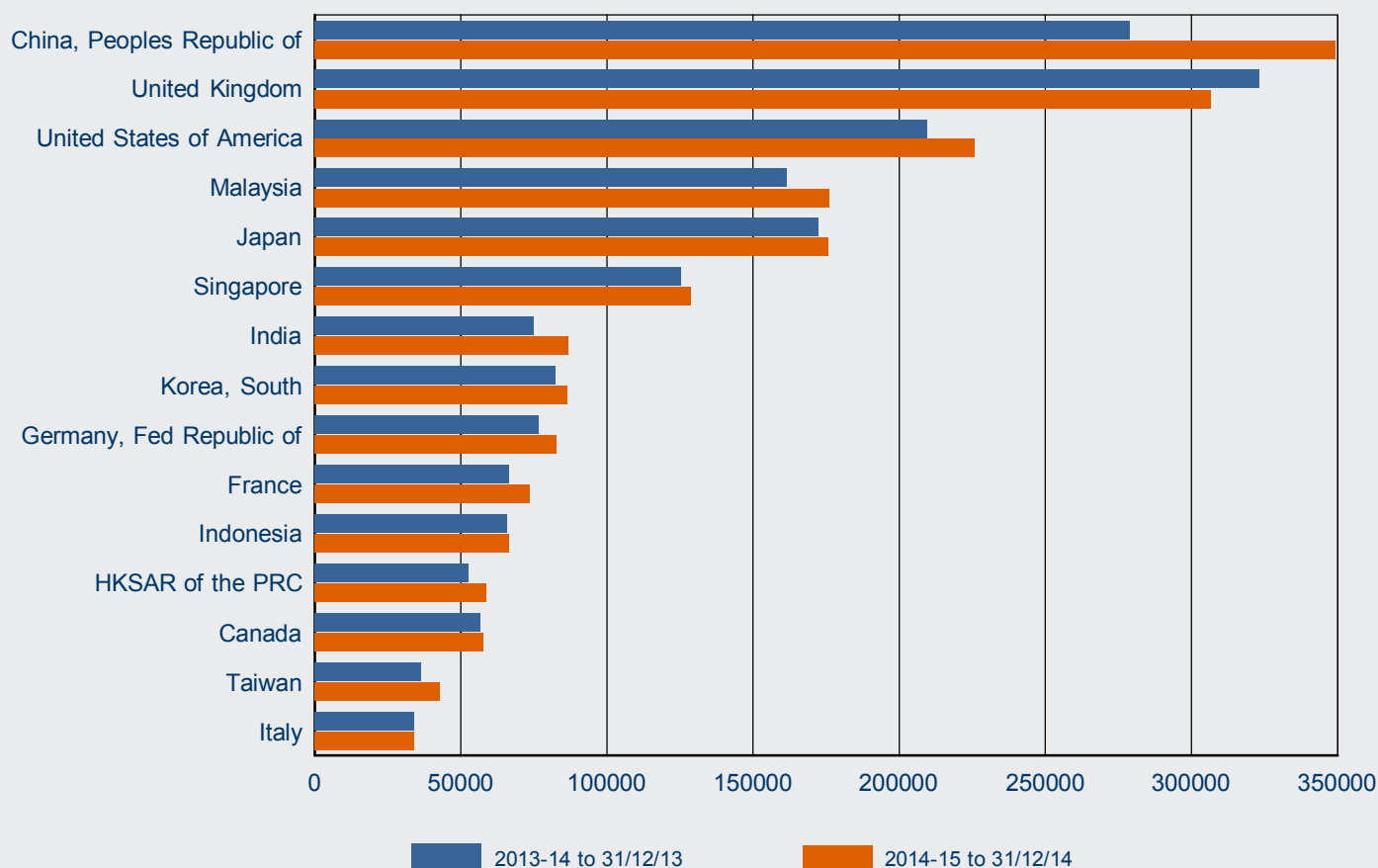
8.1 Number of Visitor visa arrivals ('000) in 2014-15 to 31 December 2014 - comparison with previous four financial years



FY Arrived	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2010-11	295	291	296	314	364	488	311	366	334	295	238	240	3 833
2011-12	284	297	266	311	357	478	327	350	371	288	238	254	
2012-13	284	315	280	327	388	519	305	419	399	288	260	286	4 070
2013-14	300	344	300	333	401	572	369	419	410	337	295	293	
2014-15	353	349	325	366	429	587							2 410

8 Arrivals

8.2 Number of Visitor visa arrivals in 2014-15 to 31 December 2014 by citizenship country - comparison with same period in previous year



Citizenship Country

Citizenship Country	2013-14 to 31/12/13	2014-15 to 31/12/14	% Change	% of Total
China, Peoples Republic of	278 828	349 219	25.2%	14.5%
United Kingdom	323 183	306 678	-5.1%	12.7%
United States of America	209 762	225 753	7.6%	9.4%
Malaysia	161 648	175 975	8.9%	7.3%
Japan	172 263	175 612	1.9%	7.3%
Singapore	125 525	128 635	2.5%	5.3%
India	75 092	86 697	15.5%	3.6%
Korea, South	82 250	86 442	5.1%	3.6%
Germany, Fed Republic of	76 571	82 855	8.2%	3.4%
France	66 430	73 695	10.9%	3.1%
Indonesia	65 928	66 626	1.1%	2.8%
HKSAR of the PRC	52 842	58 646	11.0%	2.4%
Canada	56 516	57 636	2.0%	2.4%
Taiwan	36 401	42 816	17.6%	1.8%
Italy	33 930	34 055	0.4%	1.4%
Other countries	433 044	458 178	5.8%	19.0%
Total	2 250 213	2 409 518	7.1%	100.0%

