



Australian Government
Department of Immigration
and Border Protection

Visitor visa programme quarterly report

Quarter ending at 31 December 2013



people our business

Contents

	Page
About this report	1
Enquiries	1
Definition of terms	2
How to read this report	3
Background to the visitor visa programme	4
Recent key initiatives	10
Executive summary	11
Section 1 Lodged	13
Section 2 Granted	29
Section 3 Grant rate	45
Section 4 Auto grant rate for eLodged applications	53
Section 5 Processing times	59
Section 6 Applications on hand	65
Section 7 Visa holders in Australia	67
Section 8 Approved Destination Status (ADS)	71
Section 9 Arrivals	73

About this report

This report provides quarterly data about the Visitor visa programme administered by the Department of Immigration and Border Protection (the department). The report has been produced to assist tourism industry stakeholders and policymakers.

It is expected that this report will be further developed over time to increase and improve information sharing about the Visitor visa programme.

Data is sourced from several departmental visa processing and recording systems. Data can be dynamic and there can be delays in transmission of information from the department's global operations. Variations in figures between this report and previous reports can occur. Due to these issues, figures for the current financial year should always be considered provisional.

For privacy reasons < 5 has been used where a number in a table is between 1 and 4.

Further data about the Visitor visa programme, including the report and Visitor visa grants by subclass and citizenship from the 2005-06 to the 2012-13 financial year is available at the department's website at www.immi.gov.au/media/statistics/visitor

Further information about the Visitor visa programme is available at www.immi.gov.au/visitors

Enquiries

Any comments or enquiries concerning this report should be sent to visa.reporting@immi.gov.au quoting report id BR0112.

Definition of terms

Applicant type:	Under the Migration Regulations 1994 (the Regulations), there are two types of applicants. These are primary applicants and secondary applicants.
Approved Destination Status (ADS):	This scheme facilitates the travel of organised tour groups from the People's Republic of China (PRC) to Australia by approved travel agents. Tourists under the ADS scheme are granted a subcategory of the Tourist (subclass 676) visa and do not require a visa label.
Auto grant:	An automated process by which an electronic visa application is checked against security and immigration risk business rules and, if the automated checks are satisfied, the visa is granted, often within minutes after lodgement. Electronic applications which do not satisfy automated checks are referred for manual assessment by a visa processing officer.
Citizenship country:	The country of citizenship of the visa applicant or visa holder. Where a visa applicant or visa holder has more than one citizenship country, either the citizenship of the travel document or the citizenship nominated by the visa applicant is used.
Decided:	The term used for counts of decisions. See below for definition of "decisions".
Decisions:	An outcome where a decision-maker (including system-generated decision-making) grants or refuses a visa or sponsorship application.
eLodged:	Visa application lodged electronically, by eligible passport holders, via the departmental website. Visas that can be eLodged are the eVisitor (subclass 651) visa and the Tourist (subclass 676) visa (also known as the e676).
ETA:	Electronic Travel Authority. An electronic visa available to citizens from low risk countries. The term "low risk" applies to countries which issue ETA eligible passports. A list of these can be found on the department's website.
Granted:	Unless otherwise specified, the number of visas granted includes primary and review grants.
Lodged:	Lodged is the count of paper applications receipted in a departmental office or submitted electronically.
Offshore:	In this report, the term refers to the location of the client at the time of lodging the application.
On hand:	A visa application, nomination or sponsorship that has not been finalised.
Onshore:	In this report, refers to the location of the client at the time the application was lodged. An onshore applicant may already hold a visa of the same kind or may be applying for another type of visa.
Visa applicant:	Used to refer to clients applying for a visa. Unless otherwise specified, the term covers both primary and secondary applicants.
Visa holders in Australia:	The number of visa holders lawfully in Australia. This is not a count of all valid visas, as a number of visa holders may be outside Australia on the snapshot date.

How to read this report

On 23 March 2013 significant changes were made to Visitor visas as part of the Australian Government's Visa Simplification and Deregulation project. These changes have been summarised in the tables below where relevant visas have been combined into Tourist and Business groups.

Visitor – Tourist visas	Tourist Group
ETA (Visitor) (Subclass 976) and ETA (Subclass 601 – Tourist)	ETA Tourist
Tourist (Subclass 676), Visitor (Subclass 600) Tourist stream and Visitor (Subclass 600) ADS	Tourist Visitor
Sponsored Family Visitor visa (Subclass 679) and Visitor (Subclass 600) Sponsored Family stream visa	Sponsored Tourist
eVisitor (Subclass 651 - Tourist Entrant)	eVisitor Tourist

Visitor - Business visas	Business Group
ETA (Business – Long Validity) (Subclass 956), ETA (Business – Short Validity) (Subclass 977) and ETA (Subclass 601 - Business)	ETA Business
Business (Short Stay) (Subclass 456) and Visitor (Subclass 600) Business Visitor stream	Business Visitor
Superyacht crew (Subclass 488) and Sponsored Business visitor (Short Stay) (Subclass 459) visa	Sponsored Business
eVisitor (Subclass 651 - Business Entrant)	eVisitor Business

Notes

- **ETA Business** - Clients who previously lodged ETA (Business - Long Validity) (subclass 956) visa applications and (Business - Short Validity) (subclass 977) visa applications are now lodging ETA (subclass 601 - Business) visa applications. A small percentage of these clients may now be lodging Temporary Work (Short Stay Activity) (subclass 400) visas, which is not covered in this report.
- **Business Visitor** - Clients who previously lodged Business (Short Stay) (subclass 456) visa applications are now lodging Visitor (subclass 600) Business Visitor stream visa applications. A small percentage of these clients may now be lodging Temporary Work (Short Stay Activity) (subclass 400) visas, which is not covered in this report.
- **Sponsored Business** - Clients who previously lodged Superyacht crew (Subclass 488) and Sponsored Business visitor (Short Stay) (Subclass 459) visas may now be lodging Visitor (Subclass 600) Business Visitor stream applications and other temporary visas not covered in this report.

Background to the Visitor visa programme

The Visitor visa programme can be divided into two categories, Tourism and Business. Tourism may include a holiday or recreation, or visiting family and friends. The Business category allows business people to undertake business visitor activities. This may include attending meetings, conferences, site visits and exploring business opportunities. The visa holder cannot engage in work in Australia.

The Visitor visa programme is made up of three subclasses the ETA (Subclass 601), eVisitor (Subclass 651) and Visitor (Subclass 600) visa. The Visitor (Subclass 600) visa has four streams, the Tourist stream, the Sponsored Family stream, the Business Visitor stream and the Approved Destination Status stream. The below table outlines the activities allowed by each subclass and stream, and the location of the client at time of lodgement.

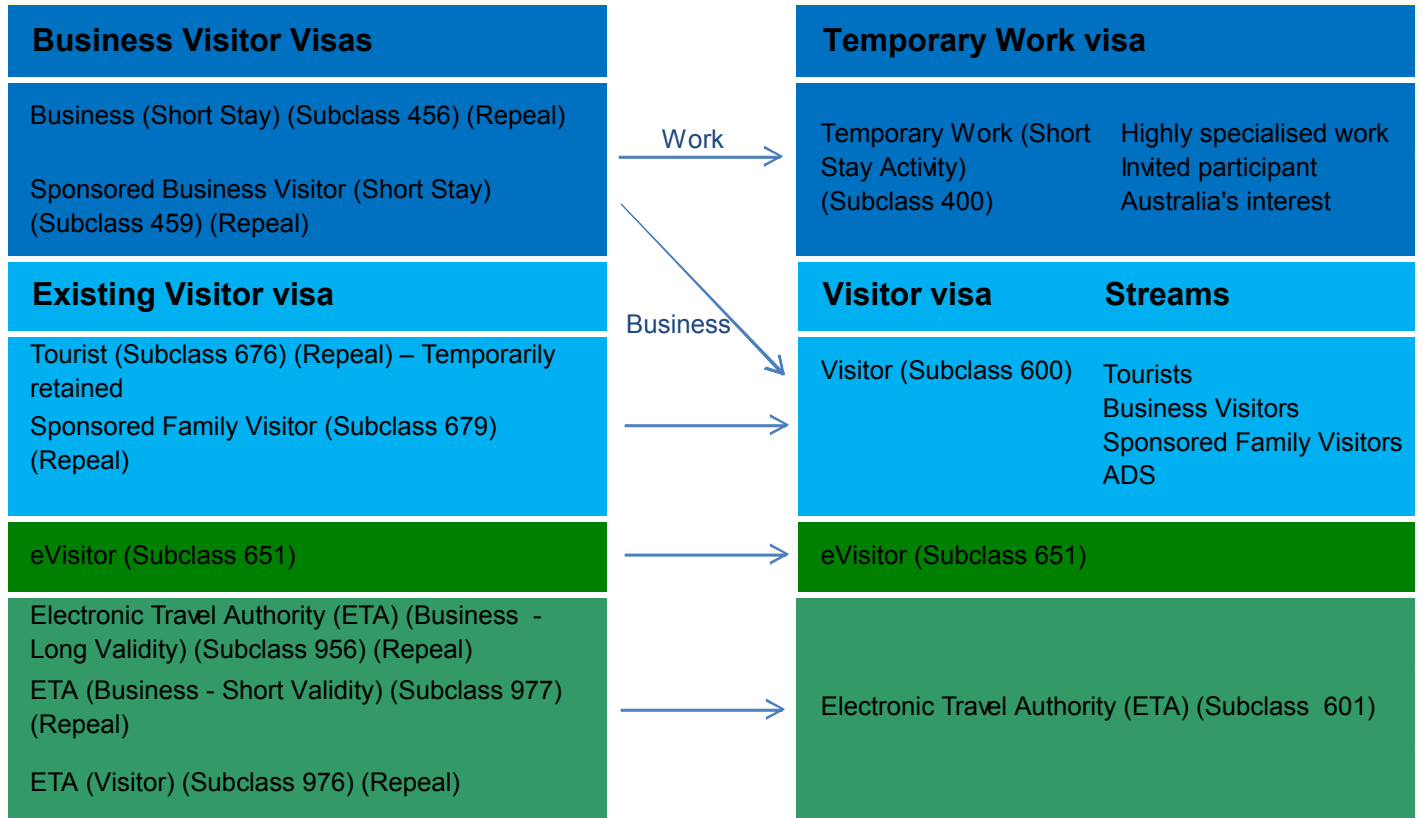
Subclass	Tourism	Business Visitor	Onshore/Offshore
601 – Electronic Travel Authority	✓	✓	Offshore
651 - eVisitor	✓	✓	Offshore
600 – Tourist stream	✓		Both
600 – Business Visitor stream		✓	Offshore
600 – Sponsored Family stream	✓		Offshore
600 – Approved Destination Status stream	✓		Offshore

On 23 March 2013 the following significant changes were made to Visitor visas as part of the Australian Government's Visa Simplification and Deregulation project:

- The Tourist (Subclass 676) was replaced by the Visitor (Subclass 600) Tourist stream visa. The online Tourist (Subclass 676) visa has been temporarily retained pending implementation of an online Visitor (Subclass 600) visa.
- The Sponsored Family Visitor visa (Subclass 679) was repealed and replaced by the Visitor (subclass 600) Sponsored Family stream visa.
- The ETA (Visitor) (Subclass 976) was repealed and replaced by the ETA (Subclass 601).
- The Business (Short Stay) (Subclass 456) visa was repealed and replaced by the Visitor (Subclass 600) Business Visitor stream visa.
- The Sponsored Business visitor (Short Stay) visa (Subclass 459) was repealed and replaced by the Visitor (Subclass 600) Business Visitor stream visa.
- The Electronic Travel Authority (Business - Short Validity) (Subclass 977) was repealed and replaced by the Electronic Travel Authority (Subclass 601).
- The Electronic Travel Authority (Business - Long Validity) (Subclass 956) was repealed and replaced by the Electronic Travel Authority (Subclass 601).

As part of these changes work rights previously permitted in Business Visitor visa were moved to a new dedicated visa, the Temporary Work (Short Stay Activity) (Subclass 400) visa. The new Business Visitor visas introduced on 23 March 2013 enable business visitors to undertake business visitor activities, including making general business and employment enquiries, attending conferences, negotiating and reviewing business contracts and making official government to government visits. A summary of the Visitor visa framework changes is provided in the table below. Visas granted before this date remain valid for use until they expire.

Background to the Visitor visa programme - continued



Background to the Visitor visa programme - continued

Eligible Passports for Electronic Lodgement of Visitor Visa Applications

Country	ETA 601	Visitor e600	eVisitor 651
Algeria		✓	
Andorra	✓	✓	✓
Austria	✓	✓	✓
Bahrain		✓	
Belarus		✓	
Belgium	✓	✓	✓
Brazil		✓	
Brunei	✓	✓	
Bulgaria		✓	✓
Canada	✓	✓	
Chile		✓	
Croatia		✓	✓
Cyprus		✓	✓
Czech Republic		✓	✓
Denmark	✓	✓	✓
Egypt		✓	
Estonia		✓	✓
Finland	✓	✓	✓
France	✓	✓	✓
Germany	✓	✓	✓
Greece	✓	✓	✓
Hong Kong	✓	✓	
Hungary		✓	✓
Iceland	✓	✓	✓
Ireland	✓	✓	✓
Italy	✓	✓	✓
Japan	✓	✓	
Kazakhstan		✓	
Kuwait		✓	
Latvia		✓	✓
Libya		✓	
Liechtenstein	✓	✓	✓
Lithuania		✓	✓
Luxembourg	✓	✓	✓
Macedonia (FYROM)		✓	
Malaysia	✓	✓	
Maldives		✓	
Malta	✓	✓	✓
Micronesia, Federated States Of		✓	
Moldova		✓	

Background to the Visitor visa programme - continued

Eligible Passports for Electronic Lodgement of Visitor Visa Applications

Country	ETA 601	Visitor e600	eVisitor 651
Monaco	✓	✓	✓
Montenegro		✓	
Morocco		✓	
Nauru		✓	
Netherlands	✓	✓	✓
Norway	✓	✓	✓
Oman		✓	
Papua New Guinea		✓	
Poland		✓	✓
Portugal	✓	✓	✓
Qatar		✓	
Romania		✓	✓
San Marino	✓	✓	✓
Saudi Arabia		✓	
Serbia		✓	
Singapore	✓	✓	
Slovakia		✓	✓
Slovenia		✓	✓
South Korea	✓	✓	
Spain	✓	✓	✓
Sudan, Republic of		✓	
Sweden	✓	✓	✓
Switzerland	✓	✓	✓
Taiwan	✓	✓	
Tunisia		✓	
Turkey		✓	
Ukraine		✓	
United Arab Emirates		✓	
United Kingdom (BNO)	✓		
United Kingdom (British Citizens)	✓	✓	✓
United States of America	✓	✓	
Vatican City	✓	✓	✓

Background to the Visitor visa programme - continued

Family members

Since 23 March 2013, all accompanying family members must lodge separate Visitor visa applications including children younger than 18 years of age who are included on their parents passport. Sponsors of Visitor (subclass 600) Sponsored Family stream visa applicants must include all visiting family members on the sponsorship form.

Family members who are accompanying Business Visitors and are not themselves intending to engage in business visitor activities while in Australia should apply for the Visitor (subclass 600) Tourist stream visa.

Visa requirements

To be eligible for a Visitor visa, the applicant genuinely intends to stay temporarily in Australia for the purpose for which the visa is granted (for tourism or business visitor purposes).

Applicants must also meet certain health and character requirements, and may be asked to undergo a health examination, and/or provide police certificates for each country they have lived in for 12 months or more over the last ten years since turning 16.

In order to meet the financial requirements for the grant of a Visitor visa, applicants must be able to demonstrate that they have access to adequate means to support themselves (and their family where relevant) during their stay in Australia, including health insurance where required. They may be asked to provide evidence of their adequate means of support.

Ability to work

Work on a Tourist (Subclass 676), Sponsored Family Visitor (Subclass 679) and Visitor (Subclass 600) Tourist, Sponsored Family and Business Visitor stream visas is not permitted. This is enforced by a mandatory "no work" condition imposed on all Tourist and Sponsored Family stream visas. Work on a Business Visitor visa applied for before 23 March 2013 is permitted in very limited circumstances where the work is non-ongoing (no more than six weeks for the validity of the visa) and highly skilled in nature. Business Visitor visas applied for since 23 March 2013 can undertake business visitor activities but not otherwise work. Business visitor activities include making general business enquiries, attending conferences and contractual negotiations and making government to government visits.

Where a person is found to be working in breach of their visa conditions, they may face visa cancellation and be subject to an exclusion period.

Ability to study

Tourist (Subclass 676), Sponsored Family Visitor (Subclass 679) and Visitor (subclass 600) Tourist, Sponsored Family and Business Visitor stream visa holders may study for up to three months. This may be an award or non-award course, however, the entire course must not be longer than 3 months in duration.

Volunteering

Tourist and Visitor visa holders may be able to work as a volunteer where the work is genuinely voluntary and no remuneration is received in return for the activities.

Background to the Visitor visa programme - continued

Extending stay

Visitor visas cannot be 'extended'. However, Visitor visa holders may extend their stay in Australia by applying for another visa, such as a Visitor (Subclass 600) Tourist stream visa, at least two weeks before their current visa expires. It is not possible to apply for other Visitor visas in Australia.

An additional visa may be granted if the applicant has complied with the conditions of their previous visa, meets all eligibility criteria for this visa, and does not have a 'No further stay' condition on their current visa.

Visa refusals

A decision to refuse a Visitor visa application is made when the delegate of the Minister for Immigration and Border Protection is not satisfied that the applicant meets the legal criteria for grant of a visa. When refusing a visa application, the Department provides an applicant, or their agent, with a written decision record that sets out the reason for the decision and any review rights.

Reasons for refusal of Visitor visa applications may include:

- failure to meet financial, health or character requirements; and/or
- failure to satisfy the department that the applicant is a genuine visitor.

Processing standards

The Department aims to finalise 75 per cent of Visitor visa applications within the following timeframes:

- for non-sponsored visitors where the application is lodged onshore - one working day for low risk applicants and one week for high risk applicants;
- for non-sponsored visitors where the application is lodged offshore - one working day for low risk applicants and one month for high risk applicants;
- for sponsored visitors (all sponsored visitor applications are lodged onshore) - 1.5 months.

The processing service standard applies where all documents are submitted with the application form. The process may be delayed if applications are incomplete or if additional information is required, including health examination and/or character checks.

Note: Low risk refers to persons holding Electronic Travel Authority (ETA) eligible passports, and high risk refers to persons who are not ETA eligible.

Recent key initiatives

- The Department is implementing changes to support the progressive expansion of online lodgement of Visitor visa applications to all countries in 2013-14. Online lodgement of Visitor (subclass 600) visas was made available to additional countries from 1 July 2013, including all countries previously eligible for the online Tourist (Subclass 676) and 14 additional countries.
- The Department has continued to expand its network of Australian Visa Application Centres (AVACs), managed by Service Delivery Partners overseas, to provide better access and more service options to our offshore clients.

Executive Summary

Key Points

- There was a 7.9% increase in tourism Visitor visa applications in 2013-14 to 31 December 2013 (1 957 781) compared with the same period in 2012 (1 814 735). Growth in lodgements from citizens of China was up (27.6% to 247 795), Malaysia (up 24.1% to 132 050) and India (up 19.6% to 68 233).
- The United Kingdom remained the largest country for Visitor visa applications to Australia in 2013-14 to 31 December 2013 with 314 460 visa application lodgements, up 7.2% on the same period in 2012 (293 430), ahead of China (289 911). 138 006 Visitor visa applications were lodged in 2013-14 to 31 December 2013 by Malaysia, up 21.7% compared with the same period in 2012 (113 388).
- 220 966 business Visitor visa applications were lodged in the quarter ending 31 December 2013. This was a 7.9% decrease compared with the same period in 2012 (239 902), and may be attributable to visitors wishing to undertake short term work, applying for the Temporary Work (Short Stay Activity) (Subclass 400) which is not covered in this report.
- The grant rate for Visitor visas for the quarter ending 31 December 2013 remained stable at 97.6% compared with 97.8% for the same quarter in 2012.
- 69 286 Tourist visas were granted under the Approved Destination Status (ADS) scheme in 2013-14 to 31 December 2013. This was stable compared with same period in 2012-13 (69 703). 154 824 non-ADS Tourist visas were granted in 2013-14 to 31 December 2013, a 40.6% increase on the same period in 2012 (110 109).
- On 31 December 2013, there were 443 478 Visitor visa holders in Australia. This was a 10.5% increase compared with the same period in 2012.

1 Applications lodged

The United Kingdom was the largest source country for visitors to Australia in 2013-14 to 31 December 2013 with 314 460 lodgements ahead of China (289 911). There was a 21.7% increase in lodgements from Malaysia (138 006) compared with 2012-13 (113 388).

1 957 781 tourism Visitor visa applications were lodged in 2013-14 to 31 December 2013. This was a 7.9% increase compared with the same period in 2012 (1 814 735). This increase was driven by growth in lodgements by citizens of China (up 27.6% to 247 795), the United Kingdom (up 8.1% to 295 826), Malaysia (up 24.1% to 132 050), Singapore (up 14.7% to 93 373) and India (up 19.6% to 68 233).

Business visitor applications declined in 2013-14 to 31 December 2013 (220 966), by 7.9% compared with 239 902 in the same period in 2012. This decline in business Visitor lodgements may be attributable to a downturn in the global economy and visitors wishing to undertake short term work, may have moved to the Temporary Work (Short Stay Activity) (Subclass 400), which is not covered in this report.

2 Visas granted

1 897 027 tourism Visitor visas were granted in 2013-14 to 31 December 2013. This was a 7.8% increase compared with the same period in 2012 (1 760 010) and reflects a combined increase in Tourist Visitor visa

grants (up 10.5% from 472 055 to 521 768) and eVisitor Tourist visa grants (up 23.9% from 238 545 to 295 728).

213 938 business Visitor visas were granted in 2013-14 to 31 December 2013. This was a 8.5% decrease compared with the same period in 2012 (233 924) and may be attributable to a downturn in the global economy and visitors wishing to undertake short term work may have moved to the Temporary Work (Subclass 400) visa, which is not covered in this report.

11 778 Sponsored Tourist visas were granted in 2013-14 to 31 December 2013. This was a 15.2% increase over the same period in 2012 (10 224) and reflects an increase in lodgements and decisions as well as community engagement efforts to facilitate genuine visits.

3 Grant rates

The grant rate for Visitor visas for the quarter ending 31 December 2013 remained stable at 97.6%, compared with 97.8% for the same quarter in 2012.

4 Auto grant rates for eLodged Applications

The auto grant rate for eLodged (Subclass 651 eVisitor visa applications for the quarter ending 31 December 2013 decreased slightly to 85.8%, compared with 88.4% in the same quarter in 2012. The decrease may be attributed to systems limitations experienced due to changes related to the Visa Simplification and

Executive Summary - continued

Deregulation Project that came into effect in March 2013.

The auto grant rate for eLodged Tourist Visitor visa applications for the quarter ending 31 December 2013 was 24% compared with 58.5% in the same quarter in 2012. The significant decline in the auto grant rate for eLodged Tourist Visitor visa applications can be attributed to systems limitations experienced due to changes related to the Visa Simplification and Deregulation Project that came into effect in March 2013.

5 Processing times

During the quarter ending 31 December 2013, 75% of Tourist Visitor visa applications (including Approved Destination Status (ADS) applications) were processed within 16 calendar days. This was a slight increase on the quarter ending 31 December 2012, where 75% of Tourist Visitor visa applications were processed within 11 calendar days. This slight increase may be attributable to the Tourist (Subclass 676) being replaced by the Visitor (Subclass 600) Tourist stream visa in March 2013 and residual Subclass 676 cases being finalised in the December quarter.

During the December quarter, 75% of Business Visitor visa applications were processed within 7 calendar days. This is consistent with the quarter ending 31 December 2012 where 75% of Business Visitor visas were processed within 5 calendar days.

75% of Sponsored Tourist visa applications were processed within 35 calendar days in the December quarter, a slight increase on the quarter ending December 2012, in which 75% of Sponsored Tourist visa applications were processed within 32 calendar days.

Processing times also decrease if applications are complete at time of application or if no additional information is required, such as health examinations and character checks.

6 Applications on hand

On 31 December 2013, there were 63 133 Visitor visa applications on hand. This was a significant increase over the 43 601 applications on hand on 31 December 2012.

This can be attributed to several factors including a significant increase in lodgements during the quarter ending 31 December due to a decline in the Australian dollar and the annual increase in applications on hand leading into the holiday period in Australia.

To make sure that onshore applicants do not become unlawful when their existing visa expires, bridging visas are granted until a decision is made on their application.

7 Visa holders In Australia

On 31 December 2013, there were 443 478 Visitor visa holders in Australia. This was a 10.5% increase on the 401 329 Visitor visa holders in Australia on the same date in 2012.

ETA (Subclass 601) visa holders made up the largest cohort with 172 025 visa holders in Australia, followed by Visitor (Subclass 600) with 146 257 visa holders and eVisitor (Subclass 651) with 93 895 visa holders in Australia.

The number of Visitor visa holders in Australia at any given time is influenced by a range of factors, including exchange rates, holiday periods, major events and a general increase in tourists from Asia (particularly China).

8 Approved Destination Status (ADS)

69 286 visas were granted under the ADS scheme in 2013-14 to 31 December 2013. This was stable compared with the same quarter in 2012, when 69 703 visas were granted under the ADS scheme.

ADS grants made up 30.9% of all Subclass 676/600 grants to Chinese tourists in 2013-14 to 31 December 2013, a significant decrease on the same period in 2012 (38.7%). Independent travel by Chinese tourists continues to increase significantly however, with 154 824 non-ADS grants in 2013-14 to 31 December 2013. This was a 40.6% increase on the same period in 2012 (110 109).

9 Arrivals data

In 2013-14 to 31 December 2013, there were 2 250 213 arrivals on Visitor visas. This was a 6.5% increase on the same period in 2012 (2 113 619) and reflects increased arrivals from the United Kingdom (up 11.6% to 323 183), China (up 9.3% to 278 828), Malaysia (up 23.3% to 161 648) and Singapore (up 17.2% to 125 525).

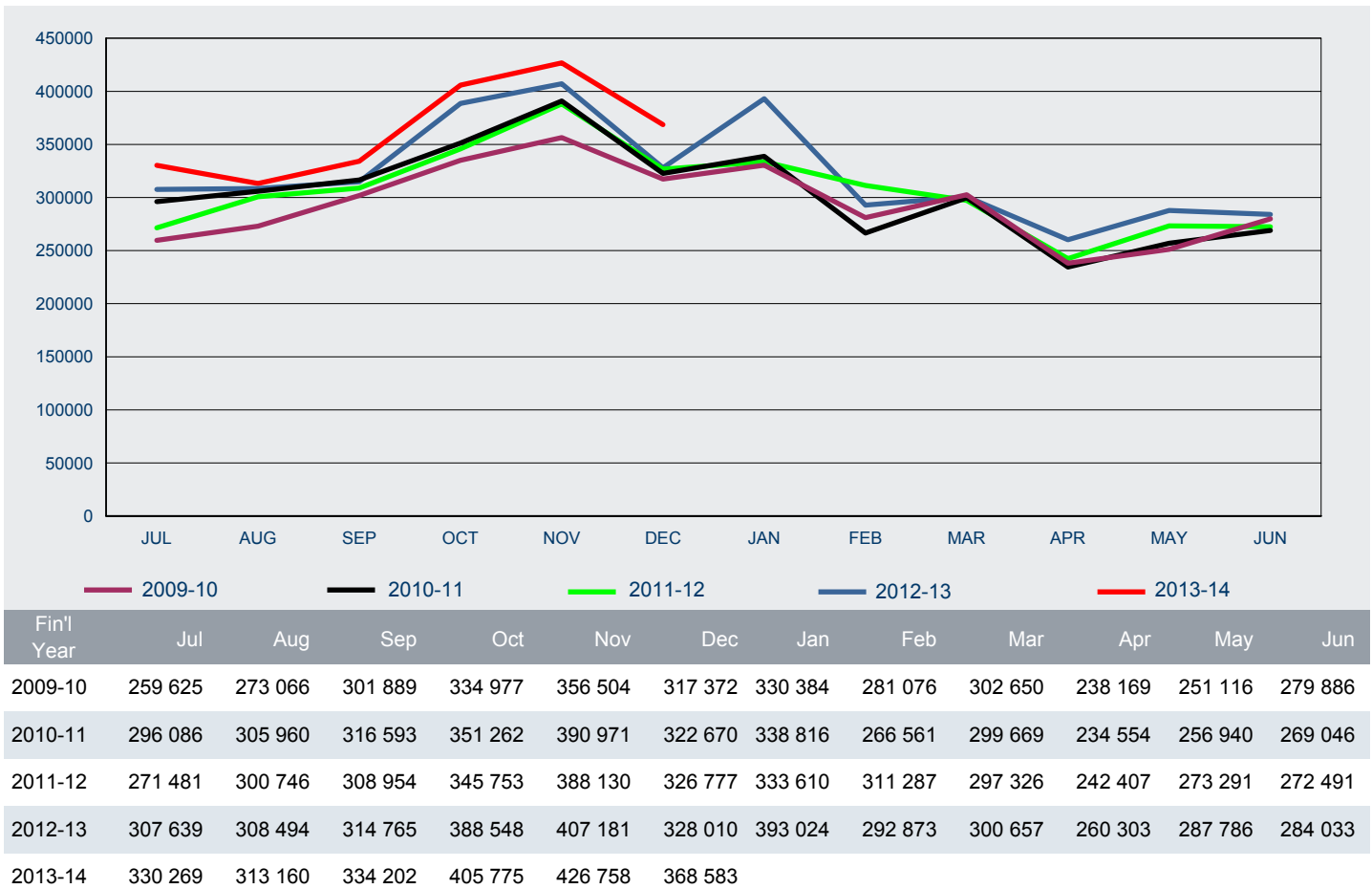
Note:

The structure of this report has been revised to better reflect the visa framework changes introduced in March 2013.

1 Lodged

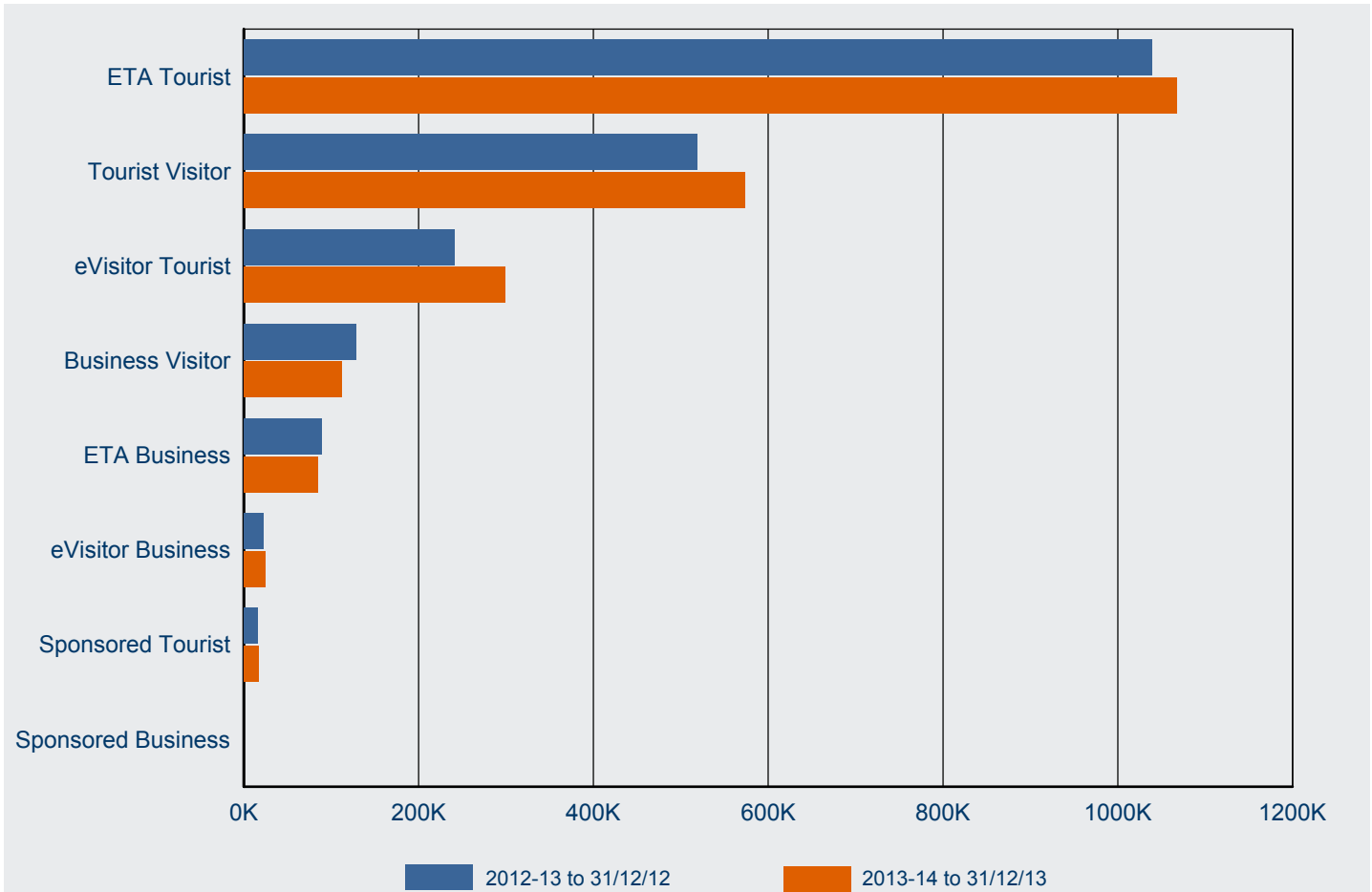
1 Lodged

1.01 Number of Visitor visa applications lodged in 2013-14 to 31 December 2013 by month - comparison with previous four financial years



1 Lodged

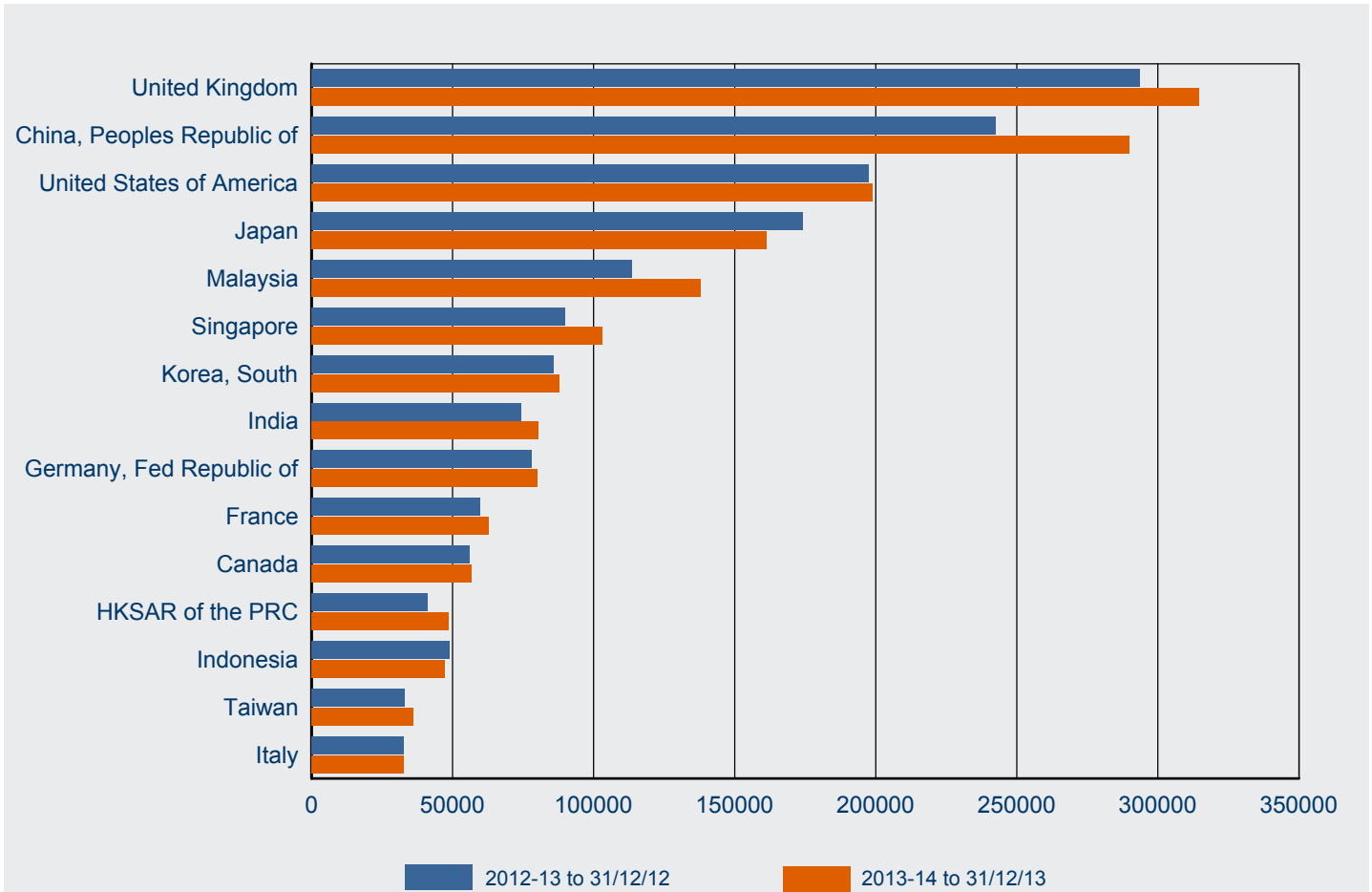
1.02 Number of Visitor visa applications lodged in 2013-14 to 31 December 2013 by visa group - comparison with same period in previous year



Visa Subclass	2012-13 to 31/12/12	2013-14 to 31/12/13	% Change from 2012-13	2013-14 as % of Total
ETA Tourist	1 039 323	1 067 974	2.8%	49.0%
Tourist Visitor	518 995	573 779	10.6%	26.3%
eVisitor Tourist	240 855	298 894	24.1%	13.7%
Business Visitor	128 142	112 021	-12.6%	5.1%
ETA Business	89 529	84 414	-5.7%	3.9%
eVisitor Business	22 148	24 531	10.8%	1.1%
Sponsored Tourist	15 562	17 134	10.1%	0.8%
Sponsored Business	83			
Total	2 054 637	2 178 747	6.0%	100.0%

1 Lodged

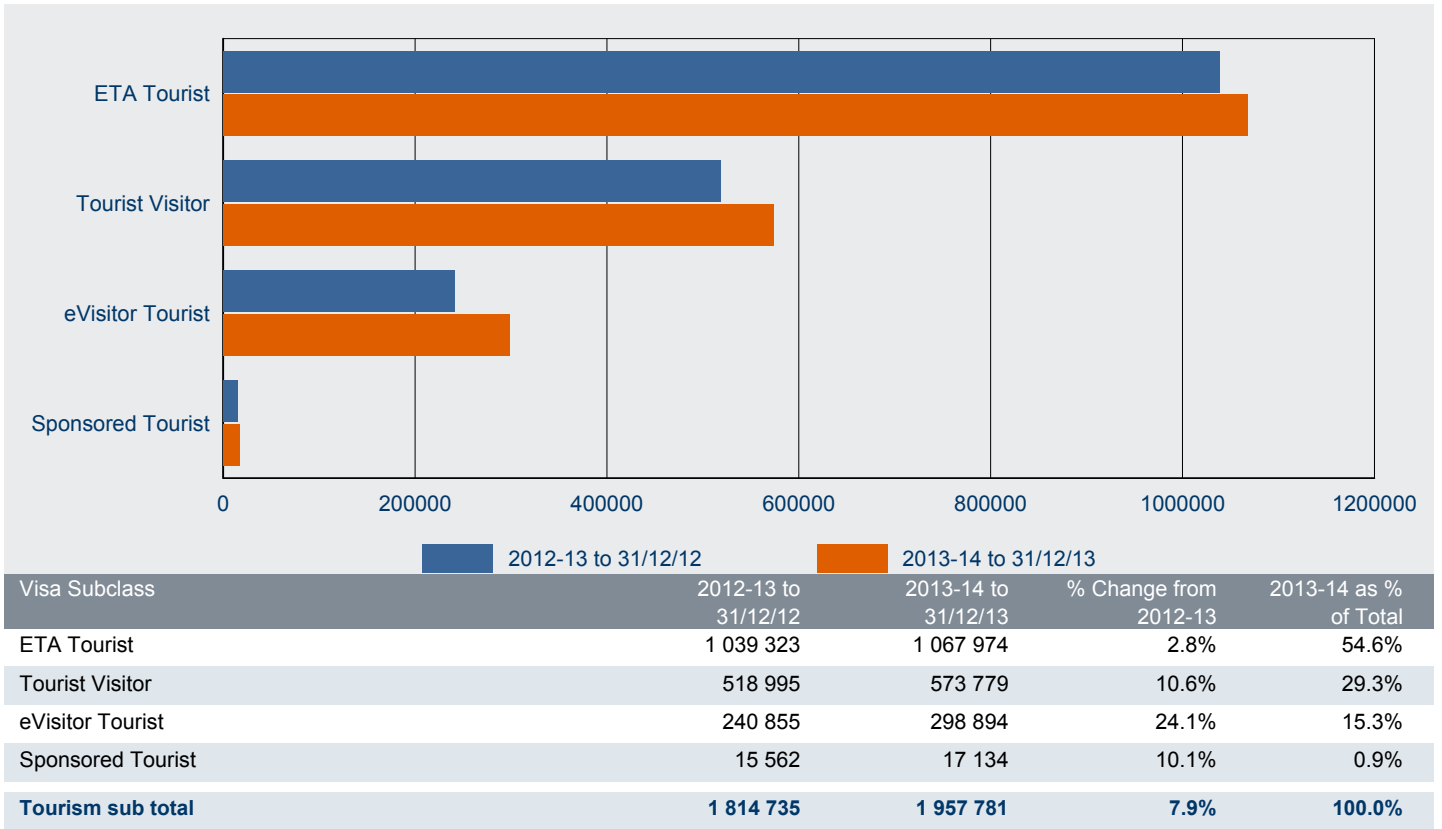
1.03 Number of Visitor visa applications lodged in 2013-14 to 31 December 2013 by citizenship country - comparison with same period in previous year



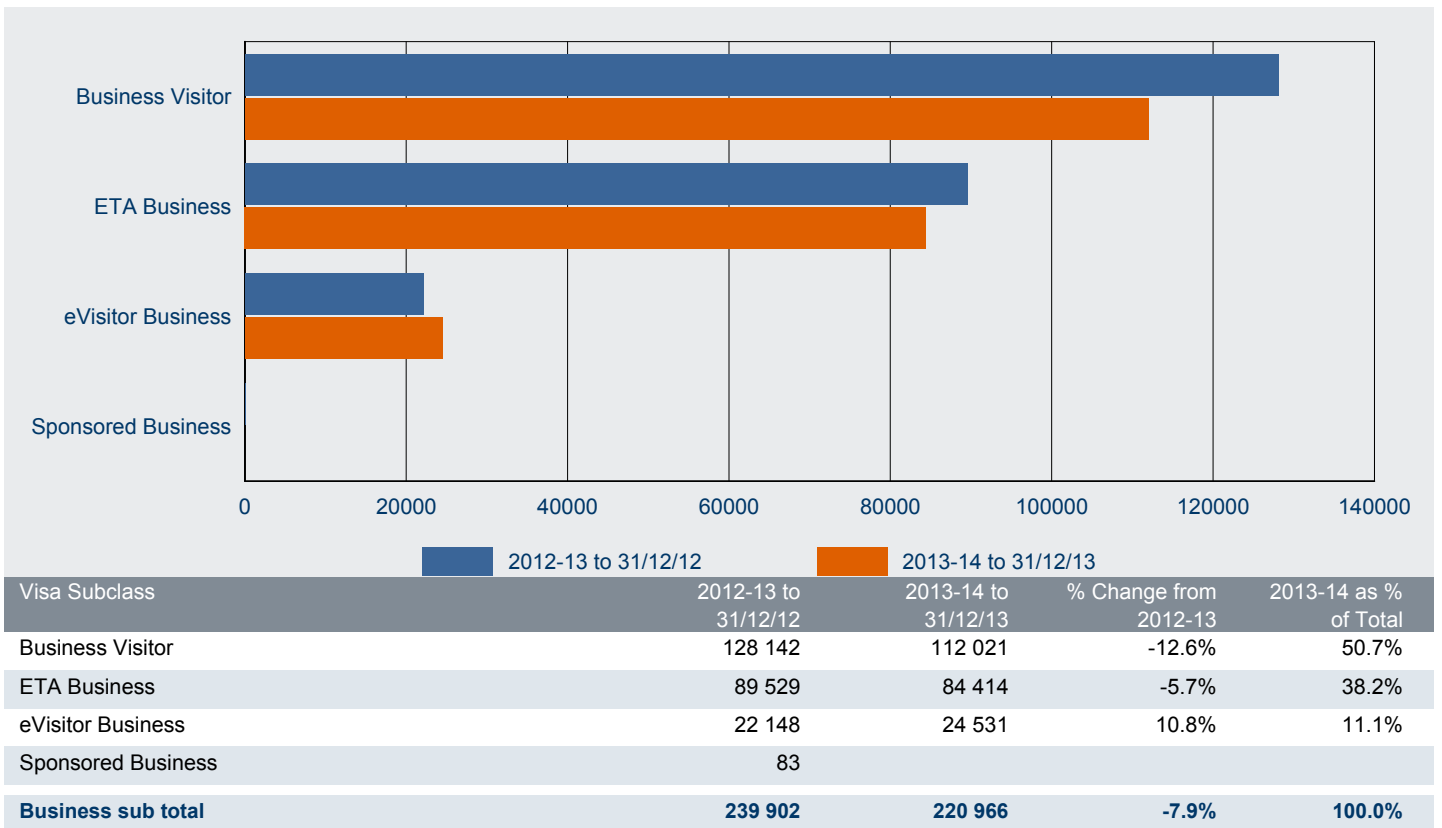
Citizenship Country	2012-13 to 31/12/12	2013-14 to 31/12/13	% Change from 2012-13	2013-14 as % of Total
United Kingdom	293 430	314 460	7.2%	14.4%
China, Peoples Republic of	242 480	289 911	19.6%	13.3%
United States of America	197 527	199 010	0.8%	9.1%
Japan	174 190	161 387	-7.4%	7.4%
Malaysia	113 388	138 006	21.7%	6.3%
Singapore	89 823	103 181	14.9%	4.7%
Korea, South	85 848	87 861	2.3%	4.0%
India	74 156	80 369	8.4%	3.7%
Germany, Fed Republic of	78 080	80 217	2.7%	3.7%
France	59 765	62 711	4.9%	2.9%
Canada	56 181	56 702	0.9%	2.6%
HKSAR of the PRC	41 252	48 675	18.0%	2.2%
Indonesia	48 848	47 229	-3.3%	2.2%
Taiwan	32 847	35 942	9.4%	1.6%
Italy	32 717	32 793	0.2%	1.5%
Other countries	434 105	440 293	1.4%	20.2%
Total	2 054 637	2 178 747	6.0%	100.0%

1 Lodged

1.04 Number of tourism Visitor visa applications lodged in 2013-14 to 31 December 2013 by visa group - comparison with same period in previous year

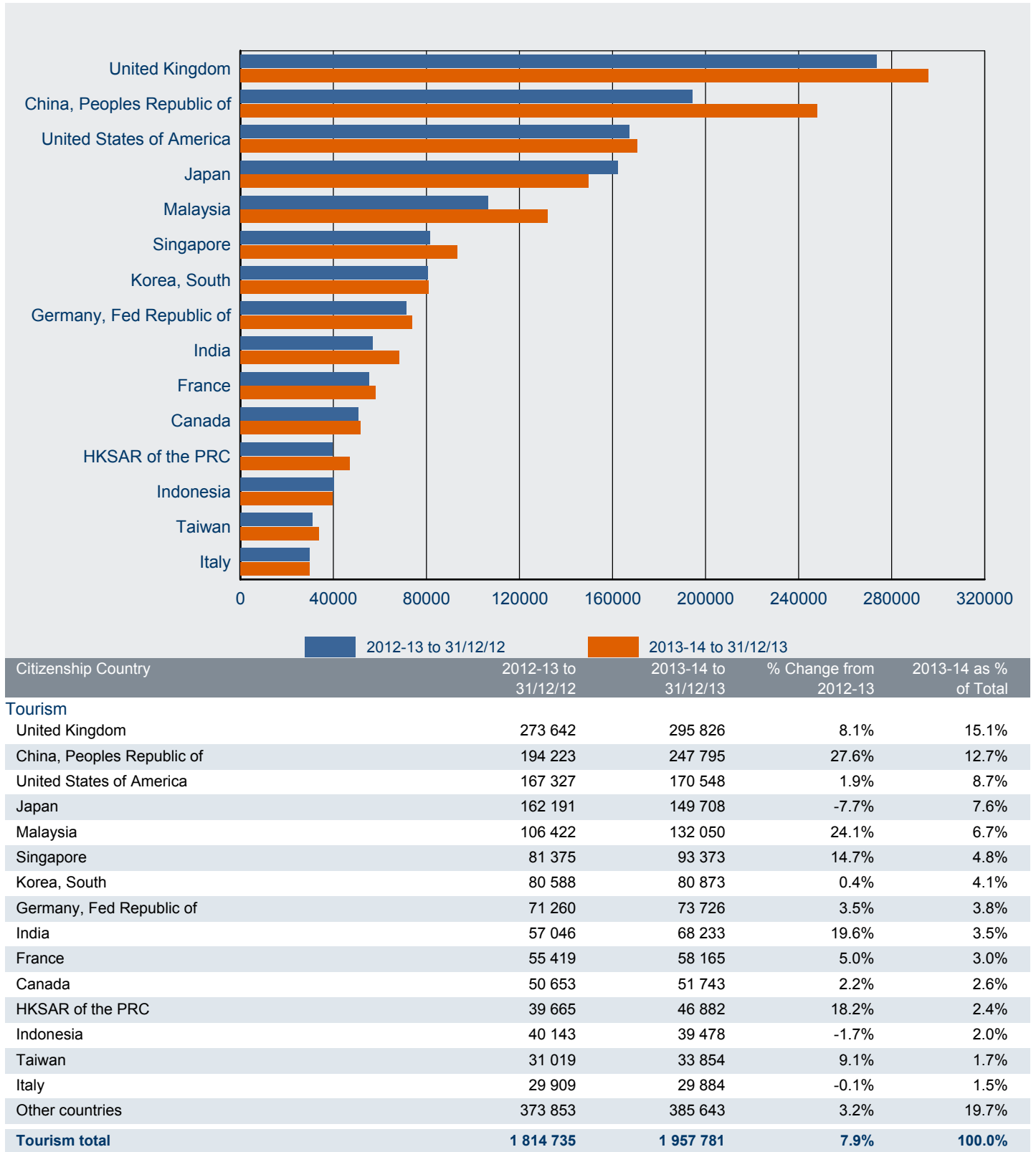


1.05 Number of business Visitor visa applications lodged in 2013-14 to 31 December 2013 by visa group - comparison with same period in previous year



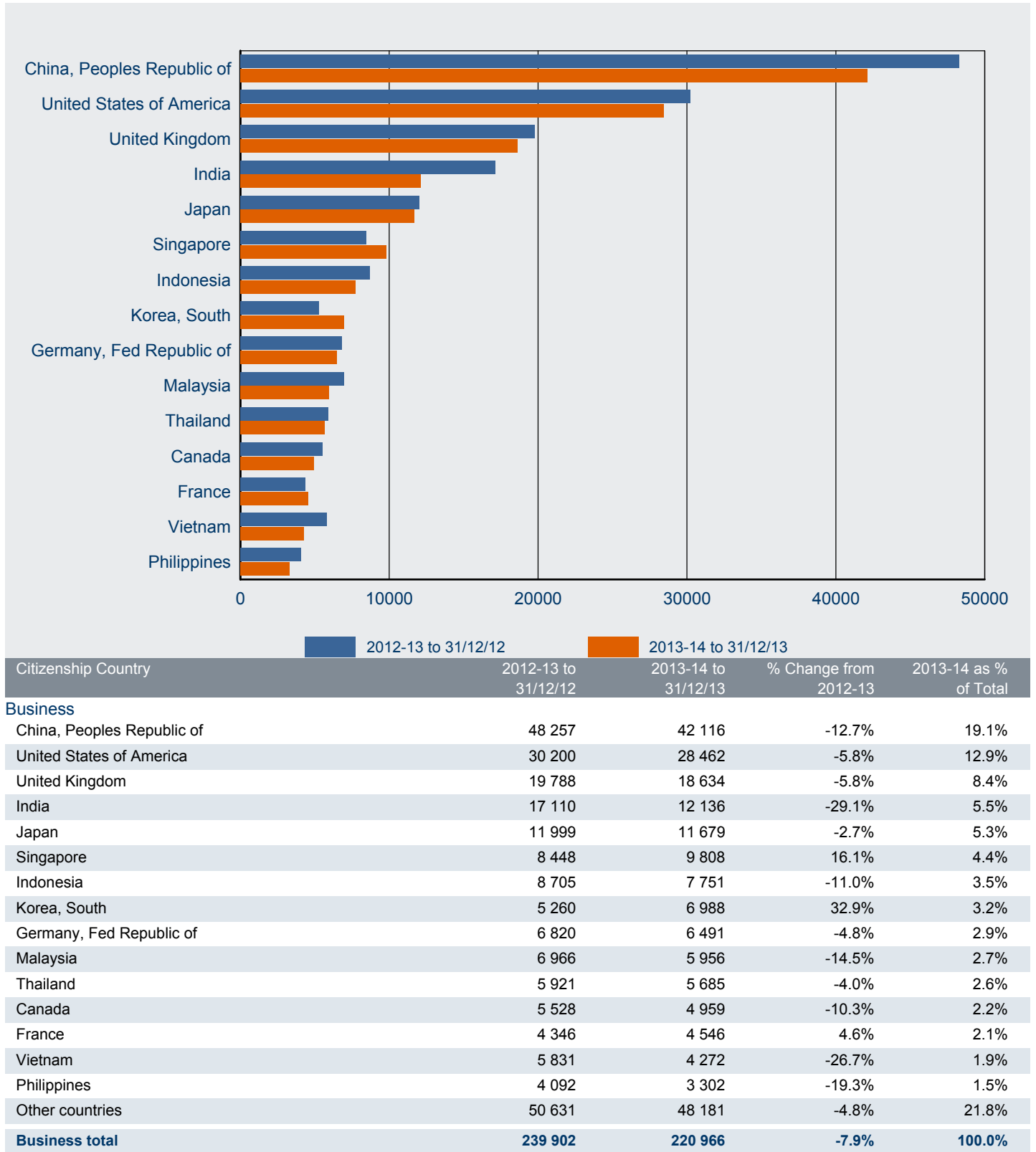
1 Lodged

1.06 Number of tourism Visitor visa applications lodged in 2013-14 to 31 December 2013 by citizenship country - comparison with same period in previous year



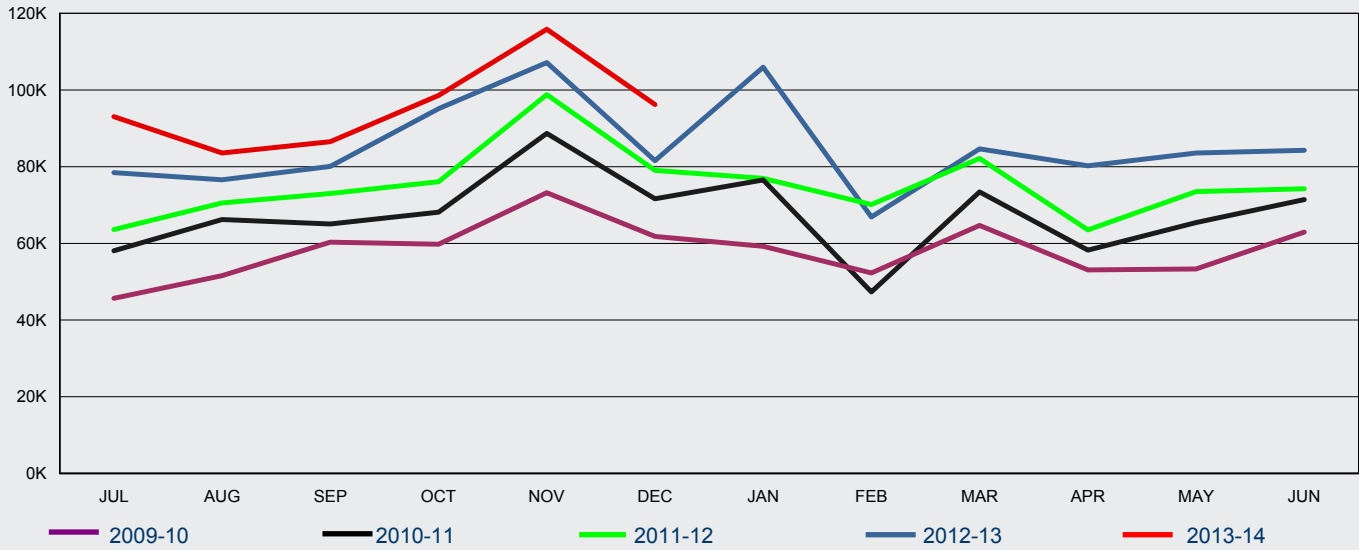
1 Lodged

1.07 Number of business Visitor visa applications lodged in 2013-14 to 31 December 2013 by citizenship country - comparison with same period in previous year



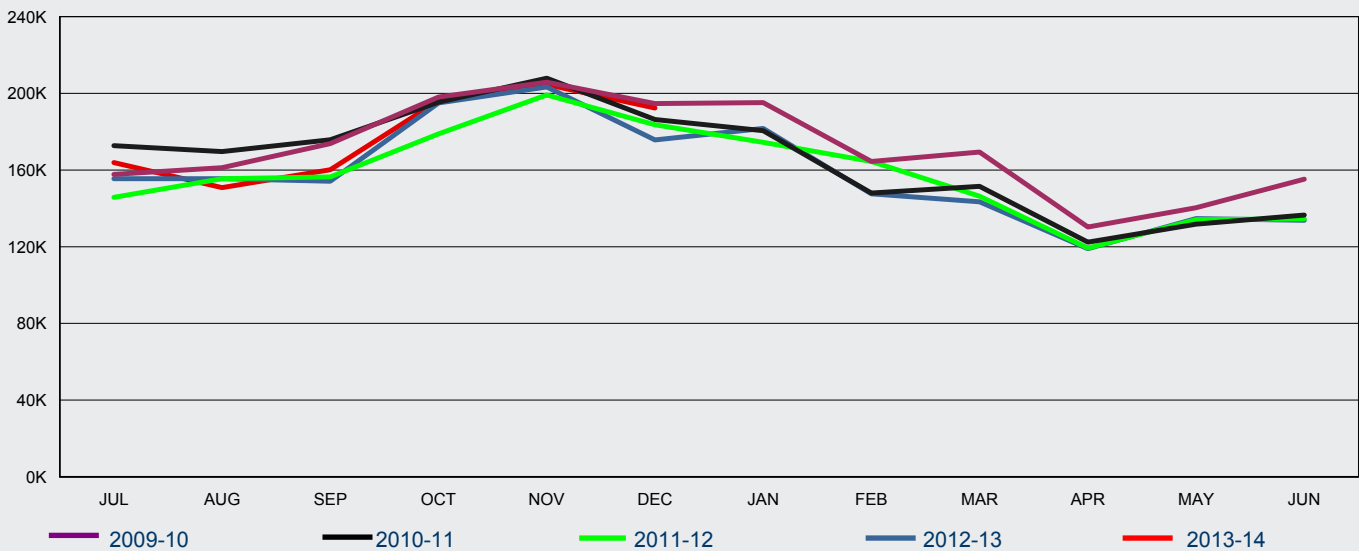
1 Lodged

1.08 Number of Tourist Visitor visa applications lodged in 2013-14 to 31 December 2013 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2009-10	45 670	51 564	60 311	59 779	73 199	61 812	59 239	52 288	64 698	53 067	53 323	62 955	697 905
2010-11	58 053	66 236	65 056	68 133	88 701	71 640	76 529	47 343	73 436	58 232	65 456	71 418	810 233
2011-12	63 603	70 573	72 992	76 089	98 799	79 049	76 957	70 153	82 178	63 533	73 490	74 265	901 681
2012-13	78 459	76 586	80 069	95 149	107 171	81 561	105 979	66 908	84 667	80 247	83 582	84 296	1 024 674
2013-14	93 065	83 556	86 511	98 580	115 862	96 205							573 779

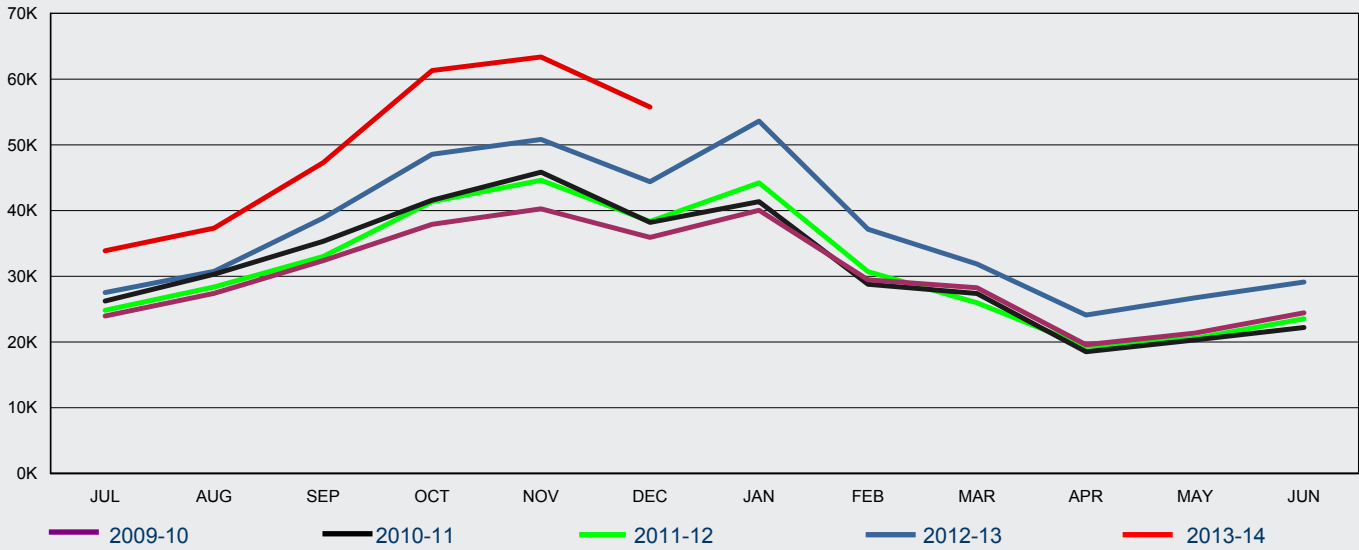
1.09 Number of ETA Tourist ('000) visa applications lodged in 2013-14 to 31 December 2013 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2009-10	158	161	174	198	206	195	195	164	169	130	140	155	2 046
2010-11	173	170	176	195	208	186	181	148	152	122	132	137	1 979
2011-12	146	156	156	179	199	184	174	165	146	119	134	135	1 893
2012-13	155	156	154	195	203	176	182	148	143	119	135	134	1 899
2013-14	164	151	160	196	205	192							1 068

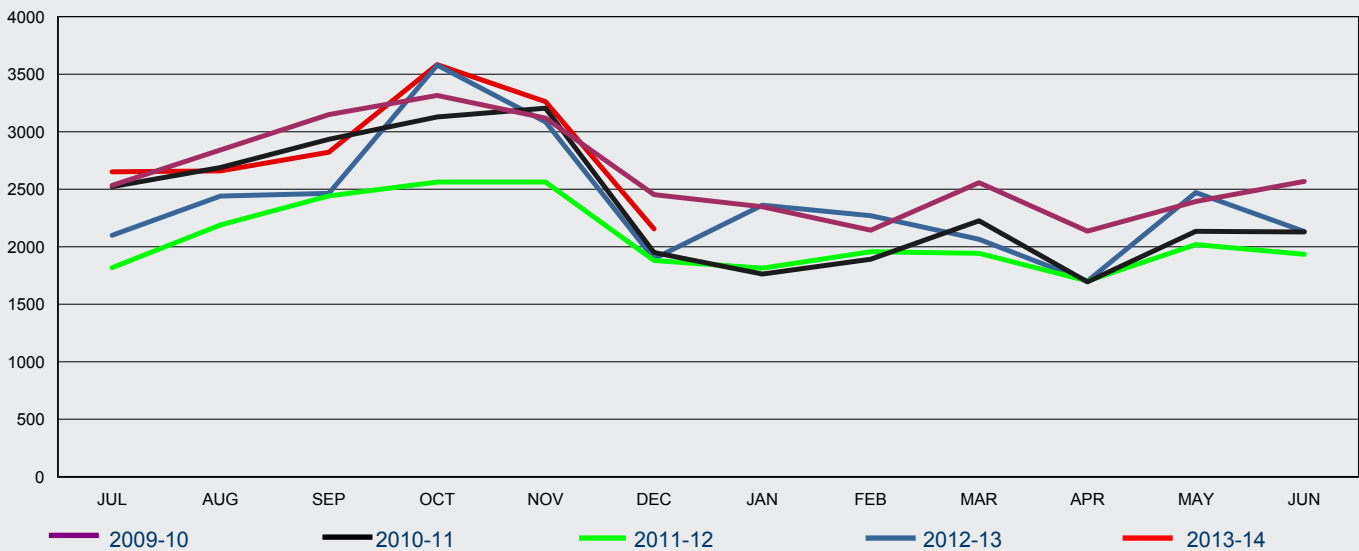
1 Lodged

1.10 Number of eVisitor Tourist visa applications lodged in 2013-14 to 31 December 2013 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2009-10	23 941	27 392	32 378	37 908	40 258	35 912	40 031	29 466	28 245	19 592	21 343	24 428	360 894
2010-11	26 223	30 318	35 313	41 579	45 851	38 195	41 352	28 777	27 360	18 515	20 309	22 212	376 004
2011-12	24 826	28 368	32 992	41 344	44 599	38 332	44 215	30 689	25 963	19 303	20 548	23 526	374 705
2012-13	27 518	30 738	38 846	48 546	50 822	44 385	53 595	37 160	31 868	24 100	26 708	29 129	443 415
2013-14	33 879	37 331	47 272	61 302	63 369	55 741							298 894

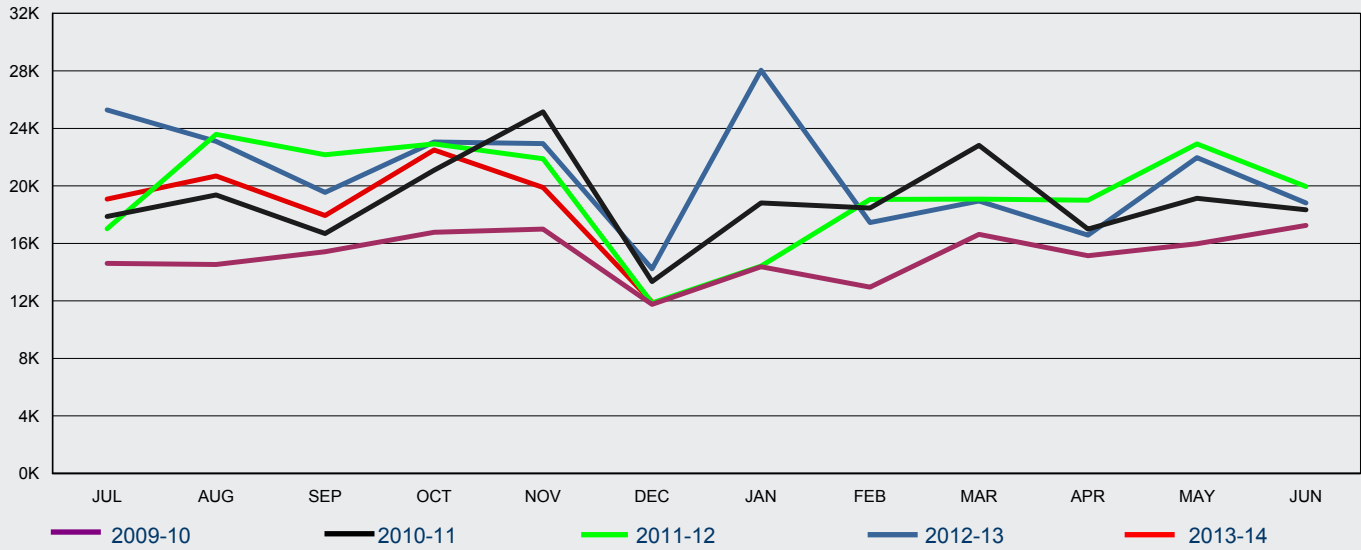
1.11 Number of Sponsored Tourist visa applications lodged in 2013-14 to 31 December 2013 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2009-10	2 534	2 842	3 149	3 316	3 118	2 453	2 348	2 144	2 557	2 135	2 394	2 568	31 558
2010-11	2 522	2 689	2 934	3 129	3 204	1 949	1 762	1 891	2 226	1 694	2 134	2 128	28 262
2011-12	1 818	2 190	2 442	2 563	2 562	1 880	1 814	1 956	1 942	1 703	2 019	1 934	24 823
2012-13	2 099	2 440	2 464	3 579	3 085	1 895	2 362	2 270	2 065	1 702	2 471	2 133	28 565
2013-14	2 652	2 660	2 822	3 584	3 261	2 155							17 134

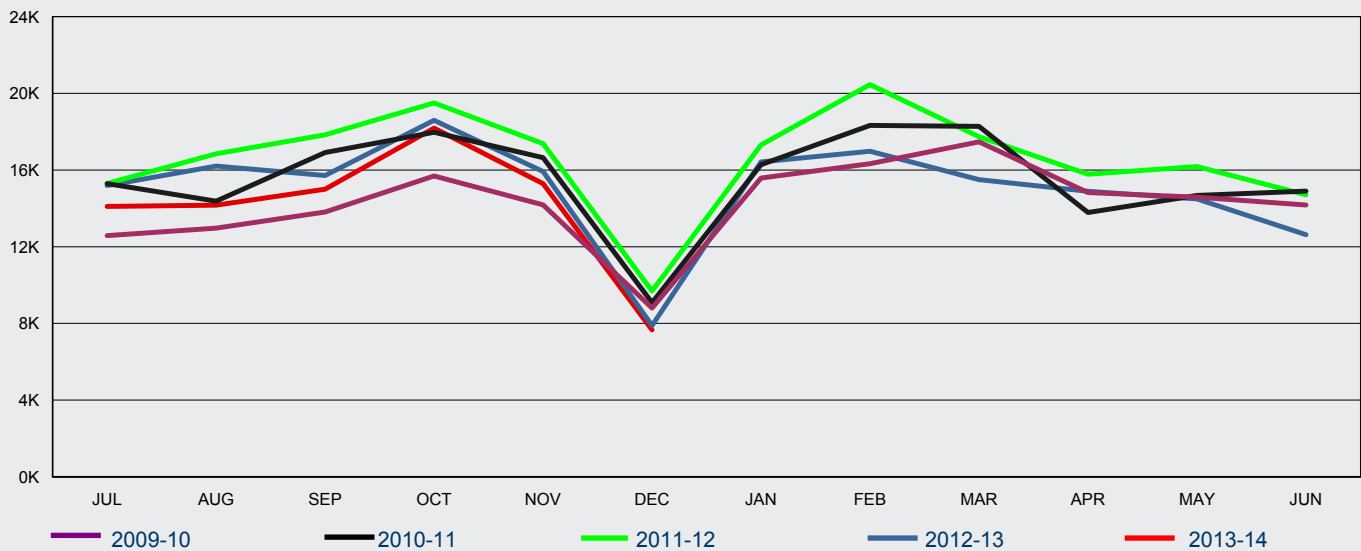
1 Lodged

1.12 Number of Business Visitor visa applications lodged in 2013-14 to 31 December 2013 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2009-10	14 607	14 530	15 417	16 772	16 995	11 755	14 379	12 957	16 627	15 142	15 975	17 246	182 402
2010-11	17 876	19 369	16 686	21 089	25 145	13 349	18 809	18 462	22 818	16 992	19 131	18 339	228 065
2011-12	17 022	23 588	22 166	22 924	21 884	11 855	14 423	19 056	19 086	19 002	22 920	19 960	233 886
2012-13	25 284	23 091	19 542	23 049	22 941	14 235	28 048	17 454	18 952	16 572	21 968	18 810	249 946
2013-14	19 077	20 687	17 940	22 500	19 891	11 926	-	-	-	-	-	-	112 021

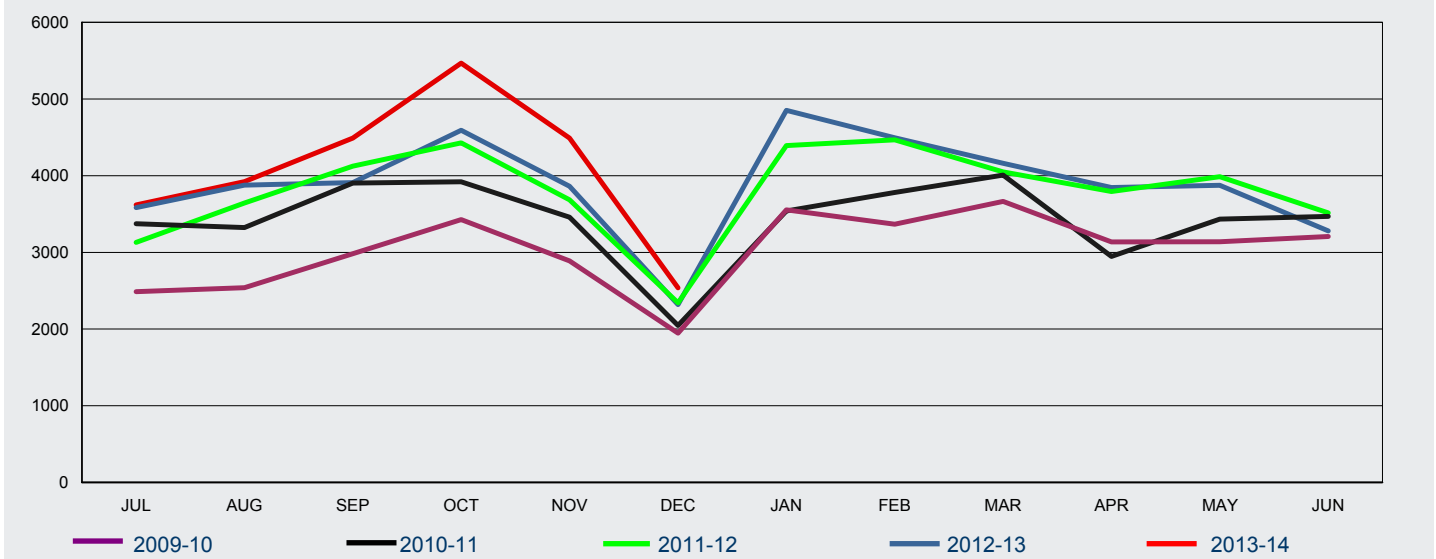
1.13 Number of ETA Business visa applications lodged in 2013-14 to 31 December 2013 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2009-10	12 581	12 971	13 808	15 690	14 182	8 804	15 586	16 336	17 474	14 824	14 581	14 174	171 011
2010-11	15 291	14 376	16 914	17 971	16 651	9 088	16 280	18 330	18 282	13 783	14 678	14 904	186 548
2011-12	15 300	16 845	17 836	19 501	17 377	9 690	17 313	20 458	17 736	15 786	16 185	14 713	198 740
2012-13	15 195	16 211	15 718	18 599	15 923	7 883	16 427	16 977	15 501	14 891	14 492	12 631	180 448
2013-14	14 103	14 172	14 999	18 188	15 292	7 660	-	-	-	-	-	-	84 414

1 Lodged

1.14 Number of eVisitor Business visa applications lodged in 2013-14 to 31 December 2013 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2009-10	2 487	2 539	2 983	3 427	2 890	1 946	3 555	3 367	3 666	3 137	3 139	3 208	36 344
2010-11	3 374	3 324	3 904	3 920	3 460	2 046	3 541	3 782	4 008	2 948	3 435	3 469	41 211
2011-12	3 131	3 644	4 124	4 429	3 685	2 341	4 394	4 467	4 050	3 795	3 987	3 516	45 563
2012-13	3 584	3 878	3 911	4 593	3 863	2 319	4 852	4 496	4 162	3 846	3 875	3 280	46 659
2013-14	3 620	3 924	4 490	5 468	4 491	2 538							24 531

1 Lodged

1.15 Number of Tourist Visitor visa applications lodged in 2013-14 to 31 December 2013 by citizenship country - comparison with previous financial year

Citizenship Country	2012-13 to 31/12/12	2013-14 to 31/12/13	% Change from 2012-13	2013-14 as % of Total
China, Peoples Republic of	192 352	245 730	27.8%	42.8%
India	55 659	66 490	19.5%	11.6%
Indonesia	40 009	39 320	-1.7%	6.9%
Thailand	19 907	18 968	-4.7%	3.3%
Philippines	19 103	20 274	6.1%	3.5%
South Africa	16 229	16 169	-0.4%	2.8%
United Kingdom	12 329	6 548	-46.9%	1.1%
Fiji	11 644	10 065	-13.6%	1.8%
Brazil	11 438	12 699	11.0%	2.2%
Vietnam	10 720	13 155	22.7%	2.3%
Papua New Guinea	9 843	7 617	-22.6%	1.3%
Russian Federation	8 976	9 787	9.0%	1.7%
Sri Lanka	8 670	9 097	4.9%	1.6%
Iran	5 504	3 967	-27.9%	0.7%
Argentina	4 952	4 118	-16.8%	0.7%
Other countries	91 660	89 775	-2.1%	15.6%
Total	518 995	573 779	10.6%	100 %

1.16 Number of ETA Tourist visa applications lodged in 2013-14 to 31 December 2013 by citizenship country - comparison with previous financial year

Citizenship Country	2012-13 to 31/12/12	2013-14 to 31/12/13	% Change from 2012-13	2013-14 as % of Total
United States of America	165 171	166 915	1.1%	15.6%
Japan	161 716	149 258	-7.7%	14.0%
United Kingdom	153 107	152 280	-0.5%	14.3%
Malaysia	105 399	130 953	24.2%	12.3%
Singapore	80 972	92 546	14.3%	8.7%
Korea, South	79 548	80 083	0.7%	7.5%
Canada	49 677	50 223	1.1%	4.7%
HKSAR of the PRC	38 911	45 884	17.9%	4.3%
Germany, Fed Republic of	38 164	36 165	-5.2%	3.4%
France	33 447	33 282	-0.5%	3.1%
Taiwan	30 684	33 340	8.7%	3.1%
Italy	20 055	18 975	-5.4%	1.8%
Netherlands, Kingdom of The	14 230	13 128	-7.7%	1.2%
Ireland, Republic of	13 800	13 417	-2.8%	1.3%
Switzerland	13 245	13 100	-1.1%	1.2%
Other countries	41 197	38 425	-6.7%	3.6%
Total	1 039 323	1 067 974	2.8%	100 %

1 Lodged

1.17 Number of eVisitor Tourist visa applications lodged in 2013-14 to 31 December 2013 by citizenship country - comparison with previous financial year

Citizenship Country	2012-13 to 31/12/12	2013-14 to 31/12/13	% Change from 2012-13	2013-14 as % of Total
United Kingdom	108 197	136 945	26.6%	45.8%
Germany, Fed Republic of	29 337	35 846	22.2%	12.0%
France	20 126	24 052	19.5%	8.0%
Netherlands, Kingdom of The	9 881	11 135	12.7%	3.7%
Ireland, Republic of	9 303	11 189	20.3%	3.7%
Sweden	9 210	11 426	24.1%	3.8%
Italy	8 164	10 002	22.5%	3.3%
Switzerland	5 533	6 631	19.8%	2.2%
Poland	4 903	7 059	44.0%	2.4%
Spain	4 646	5 630	21.2%	1.9%
Denmark	4 299	5 285	22.9%	1.8%
Norway	3 698	4 201	13.6%	1.4%
Finland	3 320	3 957	19.2%	1.3%
Czech Republic	3 232	3 918	21.2%	1.3%
Austria	2 418	2 975	23.0%	1.0%
Other countries	14 588	18 643	27.8%	6.2%
Total	240 855	298 894	24.1%	100 %

1.18 Number of Sponsored Tourist visa applications lodged in 2013-14 to 31 December 2013 by citizenship country - comparison with previous financial year

Citizenship Country	2012-13 to 31/12/12	2013-14 to 31/12/13	% Change from 2012-13	2013-14 as % of Total
Vietnam	2 732	3 094	13.3%	18.1%
China, Peoples Republic of	1 871	2 062	10.2%	12.0%
Lebanon	1 462	1 130	-22.7%	6.6%
Philippines	1 448	1 630	12.6%	9.5%
India	1 386	1 742	25.7%	10.2%
Bangladesh	816	1 252	53.4%	7.3%
Sri Lanka	661	644	-2.6%	3.8%
Iran	538	490	-8.9%	2.9%
Cambodia	472	512	8.5%	3.0%
Pakistan	441	553	25.4%	3.2%
Iraq	235	232	-1.3%	1.4%
Unknown	235	47	-80.0%	0.3%
Nepal	216	358	65.7%	2.1%
Egypt	210	216	2.9%	1.3%
Syrian Arab Republic	176	107	-39.2%	0.6%
Other countries	2 663	3 065	15.1%	17.9%
Total	15 562	17 134	10.1%	100 %

1 Lodged

1.19 Number of Business Visitor visa applications lodged in 2013-14 to 31 December 2013 by citizenship country - comparison with previous financial year

Citizenship Country	2012-13 to 31/12/12	2013-14 to 31/12/13	% Change from 2012-13	2013-14 as % of Total
China, Peoples Republic of	48 249	42 115	-12.7%	37.6%
India	17 105	12 134	-29.1%	10.8%
Indonesia	8 685	7 751	-10.8%	6.9%
Thailand	5 919	5 685	-4.0%	5.1%
Vietnam	5 829	4 272	-26.7%	3.8%
Philippines	4 089	3 302	-19.2%	2.9%
South Africa	2 970	2 240	-24.6%	2.0%
Papua New Guinea	2 852	1 746	-38.8%	1.6%
Korea, South	2 311	3 506	51.7%	3.1%
Singapore	2 064	3 608	74.8%	3.2%
Malaysia	1 673	1 079	-35.5%	1.0%
Russian Federation	1 508	1 110	-26.4%	1.0%
Pakistan	1 346	1 287	-4.4%	1.1%
Fiji	1 288	1 312	1.9%	1.2%
United Kingdom	1 129	906	-19.8%	0.8%
Other countries	21 125	19 968	-5.5%	17.8%
Total	128 142	112 021	-12.6%	100 %

1.20 Number of ETA Business visa applications lodged in 2013-14 to 31 December 2013 by citizenship country - comparison with previous financial year

Citizenship Country	2012-13 to 31/12/12	2013-14 to 31/12/13	% Change from 2012-13	2013-14 as % of Total
United States of America	29 575	27 822	-5.9%	33.0%
Japan	11 085	10 389	-6.3%	12.3%
United Kingdom	10 505	9 278	-11.7%	11.0%
Singapore	6 383	6 199	-2.9%	7.3%
Malaysia	5 292	4 877	-7.8%	5.8%
Canada	5 227	4 710	-9.9%	5.6%
Germany, Fed Republic of	3 568	3 136	-12.1%	3.7%
Korea, South	2 949	3 482	18.1%	4.1%
France	2 644	2 465	-6.8%	2.9%
Netherlands, Kingdom of The	1 959	1 775	-9.4%	2.1%
Italy	1 610	1 665	3.4%	2.0%
Taiwan	1 539	1 486	-3.4%	1.8%
HKSAR of the PRC	1 502	1 627	8.3%	1.9%
Sweden	895	754	-15.8%	0.9%
Spain	738	808	9.5%	1.0%
Other countries	4 058	3 941	-2.9%	4.7%
Total	89 529	84 414	-5.7%	100 %

1 Lodged

1.21 Number of eVisitor Business visa applications lodged in 2013-14 to 31 December 2013 by citizenship country - comparison with previous financial year

Citizenship Country	2012-13 to 31/12/12	2013-14 to 31/12/13	% Change from 2012-13	2013-14 as % of Total
United Kingdom	8 154	8 450	3.6%	34.4%
Germany, Fed Republic of	2 974	3 134	5.4%	12.8%
France	1 555	1 951	25.5%	8.0%
Netherlands, Kingdom of The	1 315	1 371	4.3%	5.6%
Italy	1 059	1 157	9.3%	4.7%
Poland	740	747	0.9%	3.0%
Sweden	678	806	18.9%	3.3%
Spain	658	907	37.8%	3.7%
Ireland, Republic of	606	541	-10.7%	2.2%
Denmark	581	755	29.9%	3.1%
Belgium	448	441	-1.6%	1.8%
Norway	394	483	22.6%	2.0%
Finland	375	511	36.3%	2.1%
Switzerland	349	354	1.4%	1.4%
Romania	341	413	21.1%	1.7%
Other countries	1 921	2 510	30.7%	10.2%
Total	22 148	24 531	10.8%	100 %

1 Lodged

1.22 elodged rate for Tourist Visitor visa applications lodged in the 3 month period between 1 October 2013 and 31 December 2013 by client location - comparison with previous four periods

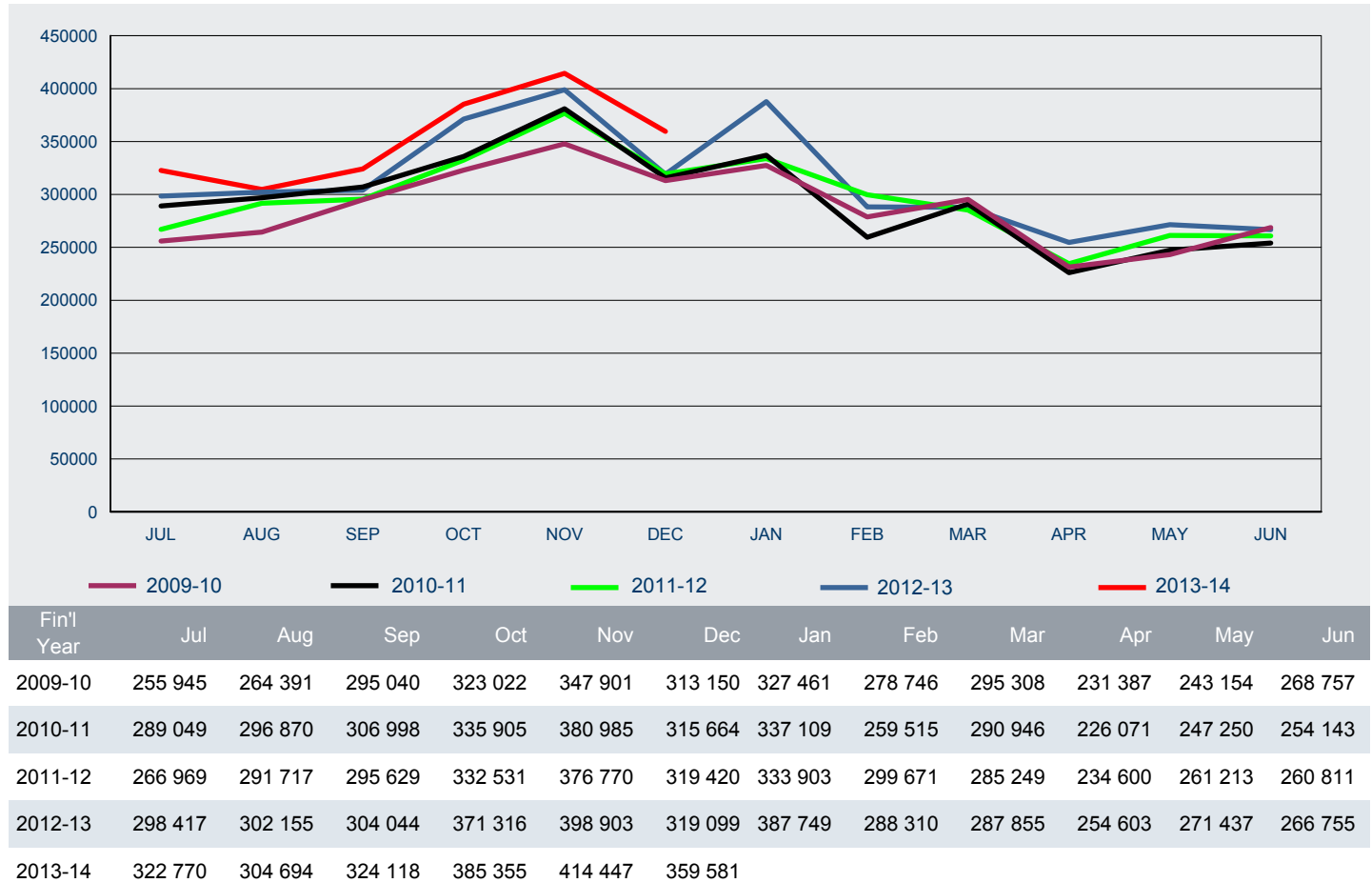
Citizenship Country	01/10/12 to 31/12/12	01/01/13 to 31/03/13	01/04/13 to 30/06/13	01/07/13 to 30/09/13	01/10/13 to 31/12/13
Offshore					
Brazil	87.8%	92.3%	91.5%	92.7%	92.4%
United Kingdom	96.9%	97.6%	96.0%	89.2%	95.2%
Argentina	86.7%	93.8%	88.2%	91.5%	92.5%
Chile	75.6%	86.6%	81.8%	78.5%	83.8%
United States of America	90.6%	90.8%	88.3%	94.2%	97.4%
Saudi Arabia	89.1%	89.2%	90.4%	88.0%	87.1%
Canada	95.3%	91.6%	90.6%	93.6%	96.0%
Switzerland	99.3%	98.5%	96.9%	99.2%	99.1%
Germany, Fed Republic of	94.5%	96.6%	90.2%	83.1%	89.0%
HKSAR of the PRC	30.7%	35.0%	29.9%	39.3%	52.1%
Singapore	62.2%	67.2%	66.1%	86.5%	90.3%
United Arab Emirates	82.4%	64.8%	73.3%	64.7%	58.7%
Italy	99.3%	98.4%	97.9%	94.1%	98.9%
France	98.8%	99.0%	98.0%	98.2%	98.6%
Croatia	78.7%	84.7%	80.3%	72.3%	75.8%
Other countries	93.8%	93.6%	91.3%	84.7%	90.6%
All Offshore	90.5%	92.5%	89.1%	86.4%	91.0%
Onshore					
United Kingdom	52.8%	62.4%	53.0%	81.2%	91.1%
United States of America	57.9%	58.8%	57.8%	81.9%	89.7%
Korea, South	54.4%	47.6%	53.6%	83.7%	91.8%
Germany, Fed Republic of	18.0%	36.5%	28.2%	65.3%	84.1%
Malaysia	68.8%	52.6%	64.1%	85.4%	89.8%
Italy	51.4%	58.4%	49.1%	81.0%	86.5%
Brazil	4.1%	14.9%	11.8%	75.7%	91.7%
France	48.4%	55.4%	47.2%	85.8%	88.2%
Greece	52.8%	54.8%	51.9%	72.6%	75.2%
Canada	49.2%	61.2%	53.2%	77.0%	88.0%
Ireland, Republic of	53.7%	48.5%	54.1%	79.5%	93.1%
Japan	50.0%	51.0%	51.9%	72.7%	90.1%
Switzerland	32.0%	38.5%	14.7%	67.7%	81.4%
Singapore	51.2%	35.9%	39.3%	83.8%	84.7%
HKSAR of the PRC	68.5%	40.6%	54.1%	88.8%	94.4%
Other countries	47.0%	51.3%	44.9%	80.2%	89.3%
All Onshore	47.4%	51.8%	47.4%	80.4%	88.7%
All Tourist Visitor visa	85.9%	86.0%	84.1%	85.6%	90.7%

Note: only includes eligible passport countries for online subclass 676 and 600 tourist visa applications.

2 Granted

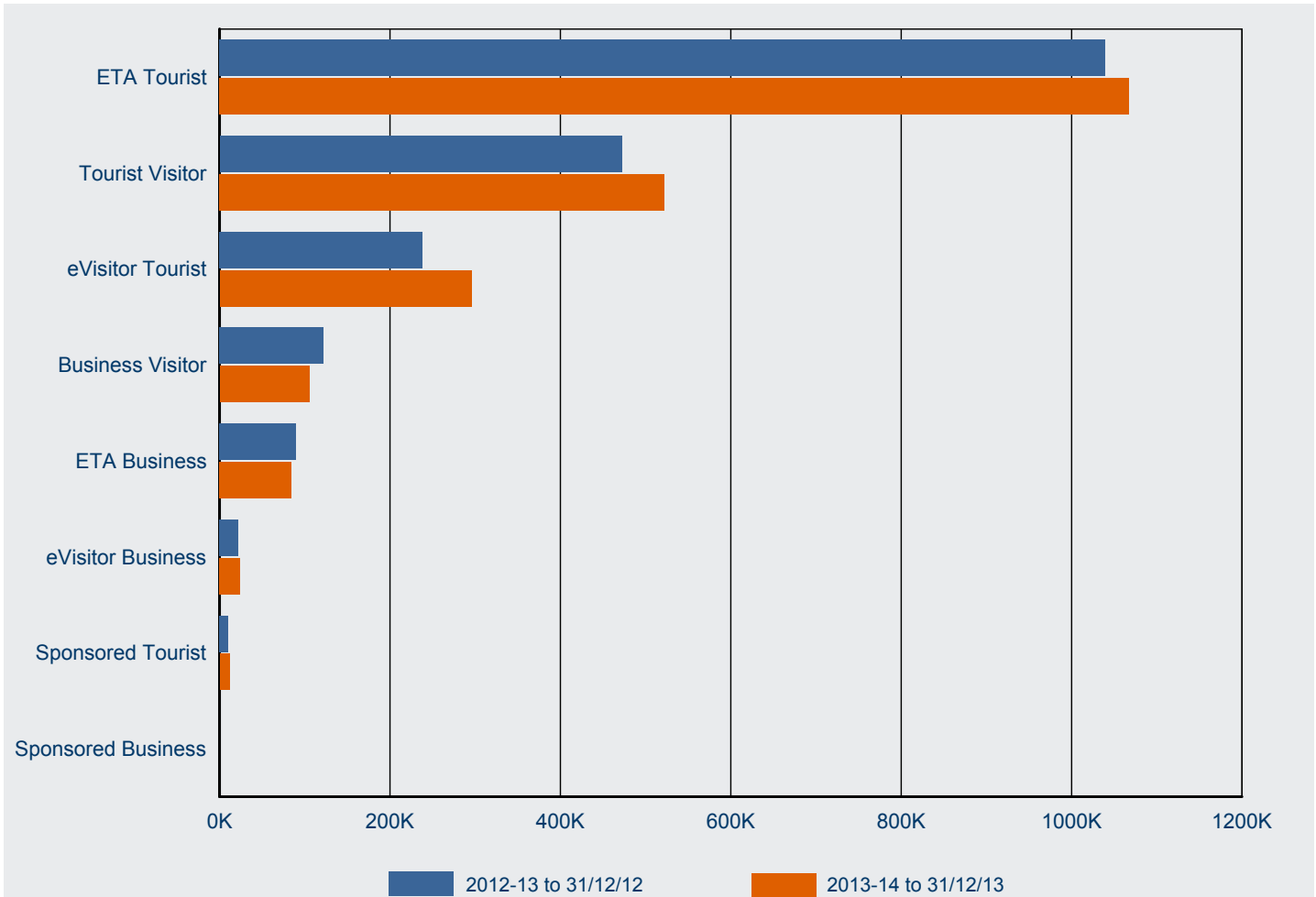
2 Granted

2.01 Number of Visitor visa applications granted in 2013-14 to 31 December 2013 by month - comparison with previous four financial years



2 Granted

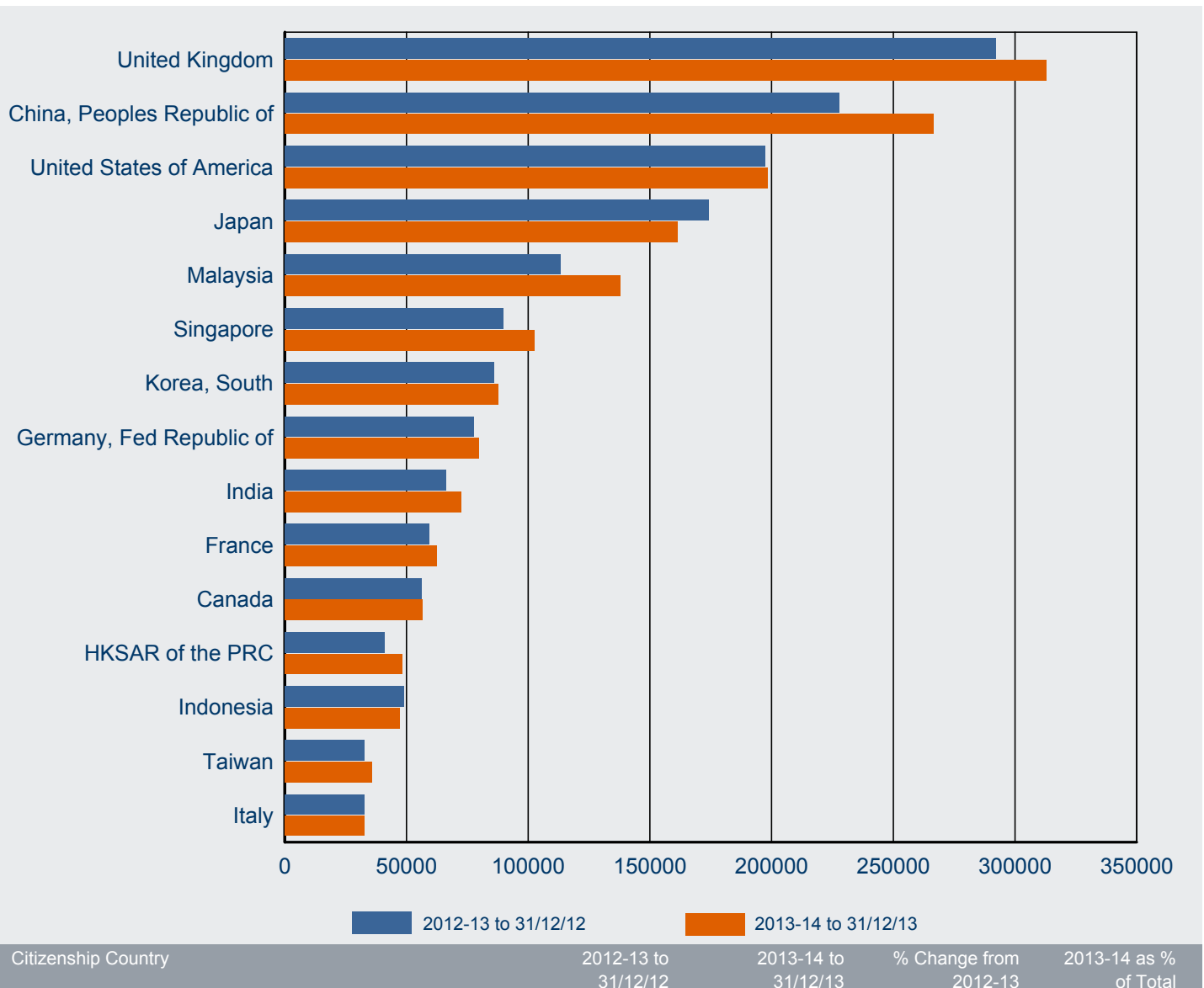
2.02 Number of Visitor visa applications granted in 2013-14 to 31 December 2013 by visa group - comparison with same period in previous year



Visa Subclass	2012-13 to 31/12/12	2013-14 to 31/12/13	% Change from 2012-13	2013-14 as % of Total
ETA Tourist	1 039 186	1 067 753	2.7%	50.6%
Tourist Visitor	472 055	521 768	10.5%	24.7%
eVisitor Tourist	238 545	295 728	24.0%	14.0%
Business Visitor	122 404	105 495	-13.8%	5.0%
ETA Business	89 523	84 395	-5.7%	4.0%
eVisitor Business	21 911	24 048	9.8%	1.1%
Sponsored Tourist	10 224	11 778	15.2%	0.6%
Sponsored Business	86			
Total	1 993 934	2 110 965	5.9%	100.0%

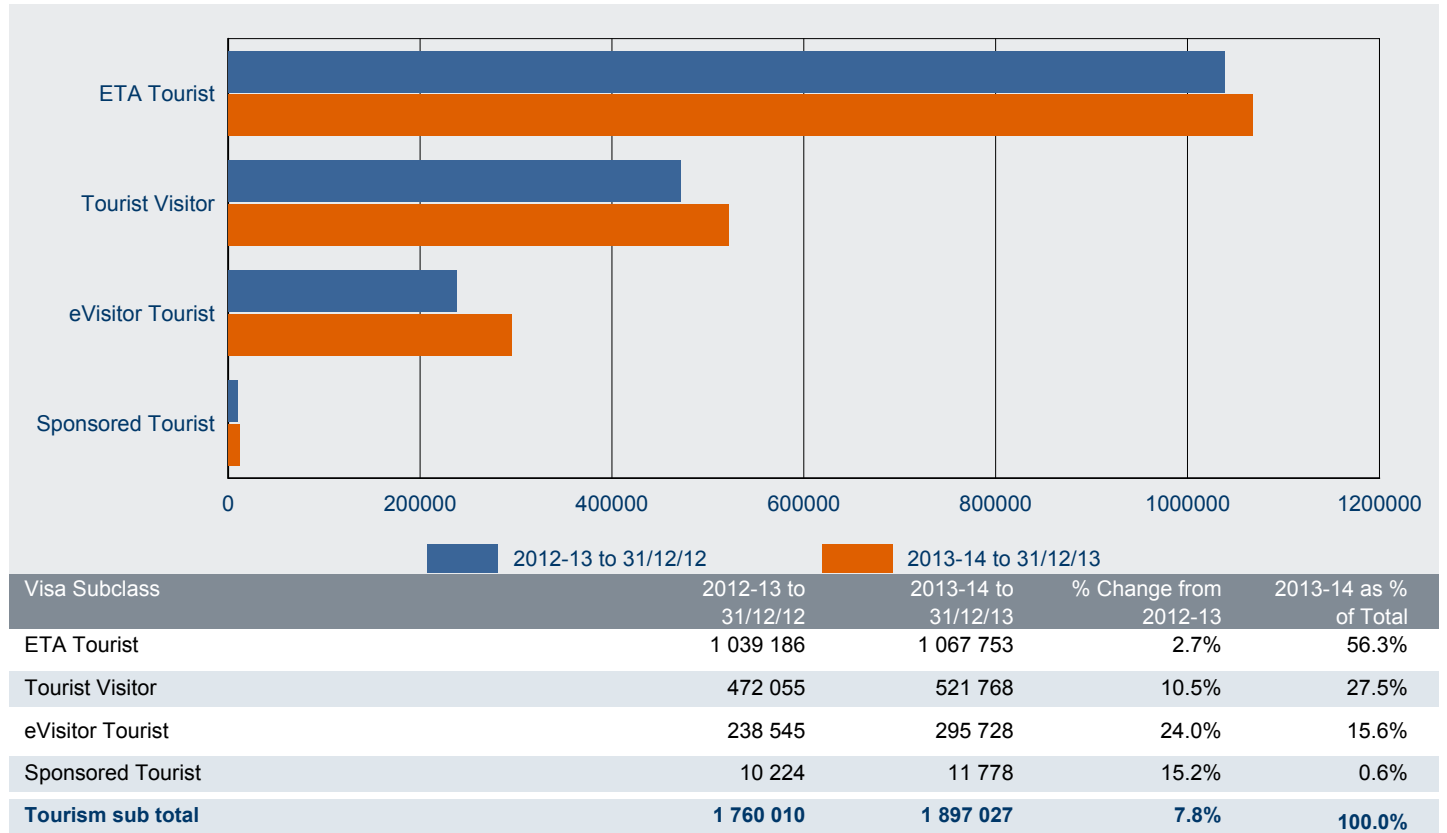
2 Granted

2.03 Number of Visitor visa applications granted in 2013-14 to 31 December 2013 by citizenship country - comparison with same period in previous year

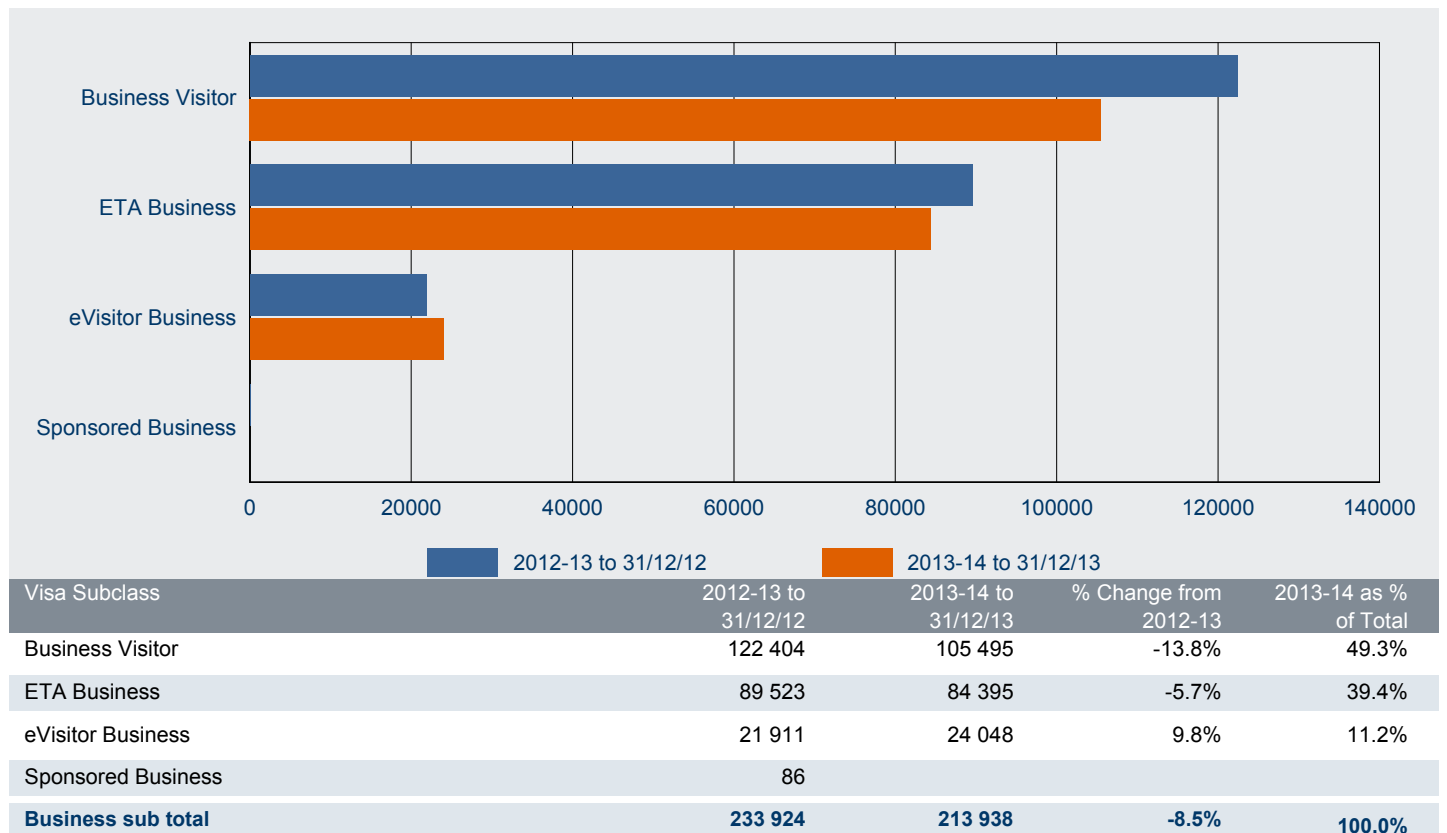


2 Granted

2.04 Number of tourism Visitor visa applications granted in 2013-14 to 31 December 2013 by visa group - comparison with same period in previous year

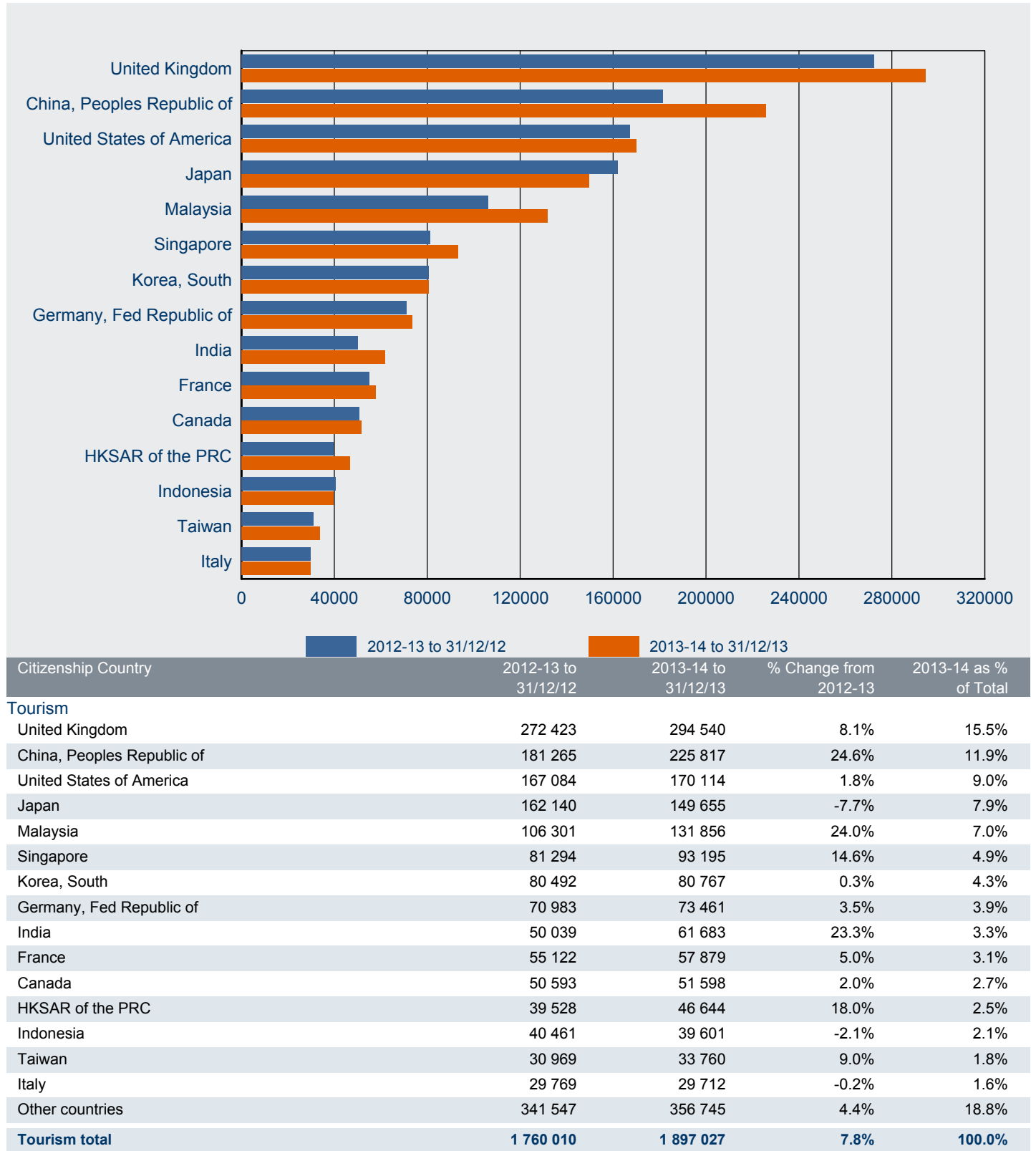


2.05 Number of business Visitor visa applications granted in 2013-14 to 31 December 2013 by visa group - comparison with same period in previous year



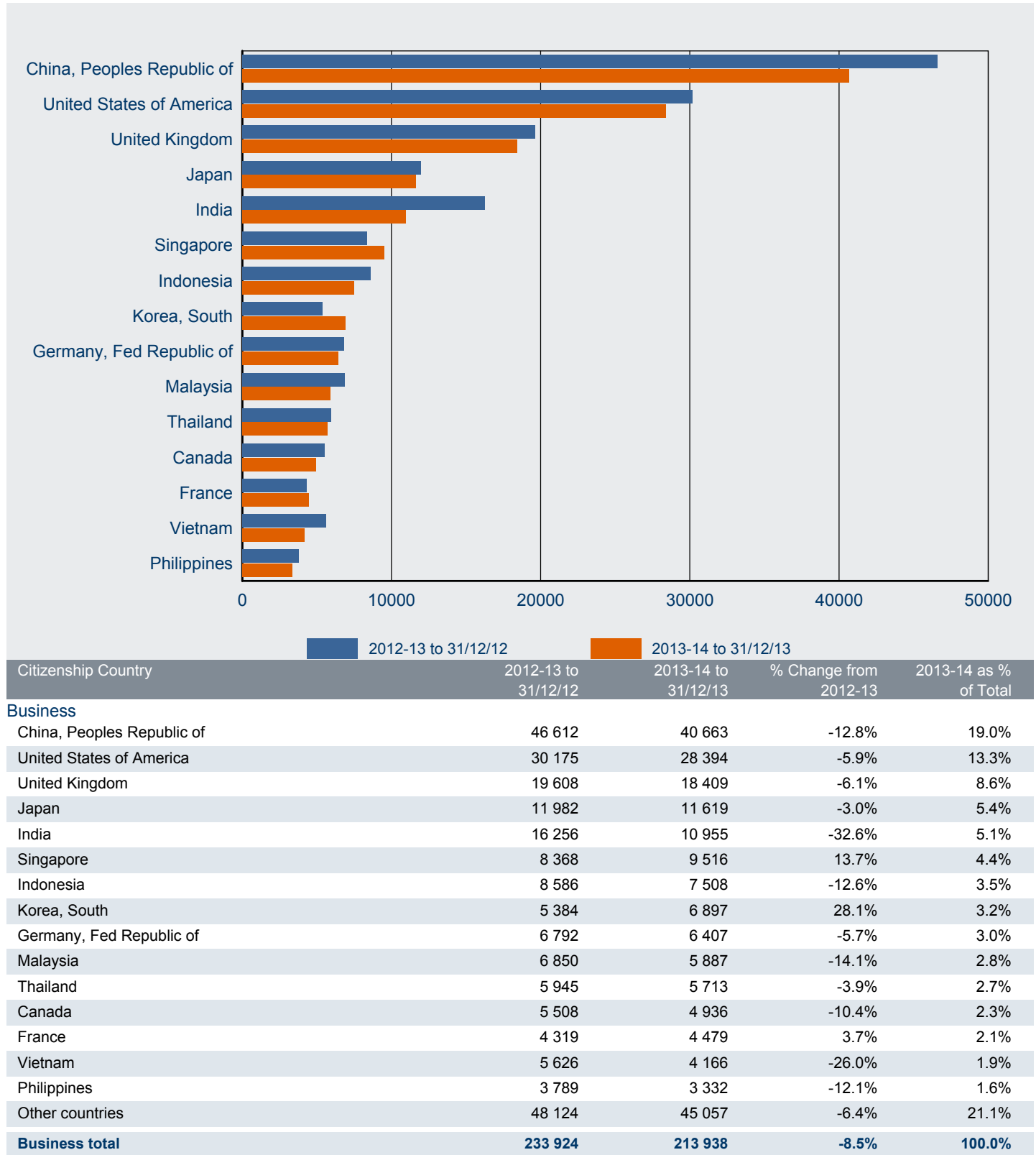
2 Granted

2.06 Number of tourism Visitor visa applications granted in 2013-14 to 31 December 2013 by citizenship country - comparison with same period in previous year



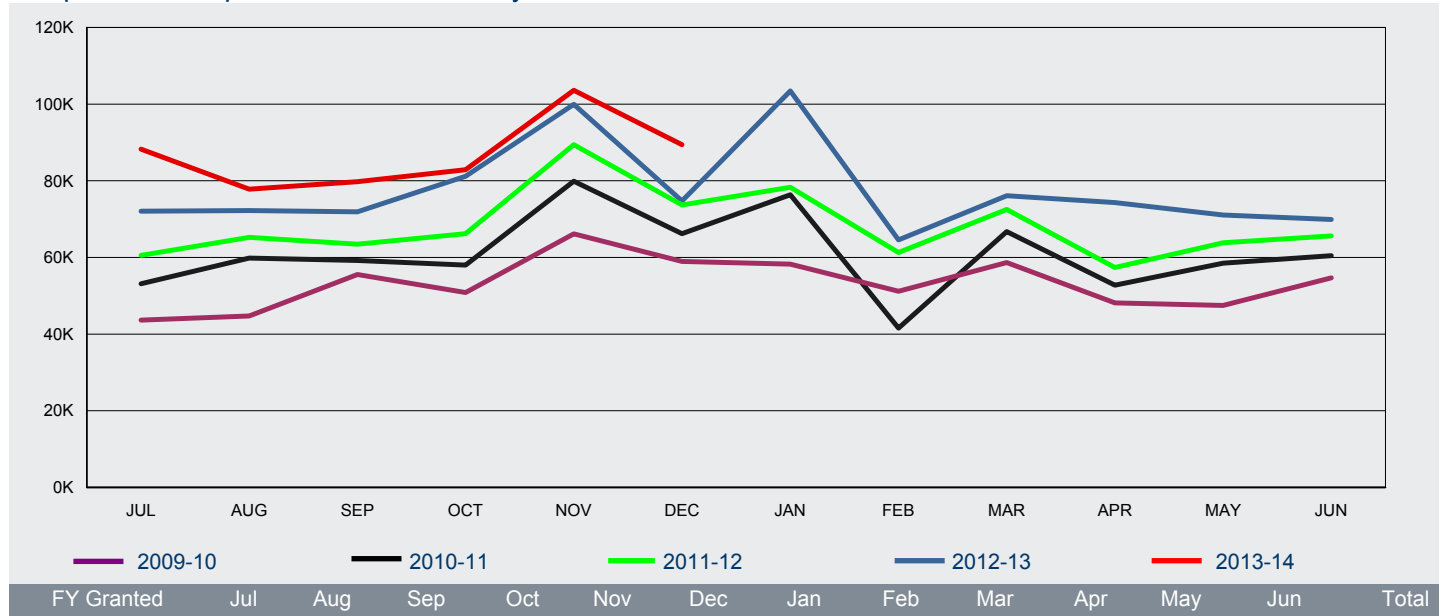
2 Granted

2.07 Number of business Visitor visa applications granted in 2013-14 to 31 December 2013 by citizenship country - comparison with same period in previous year



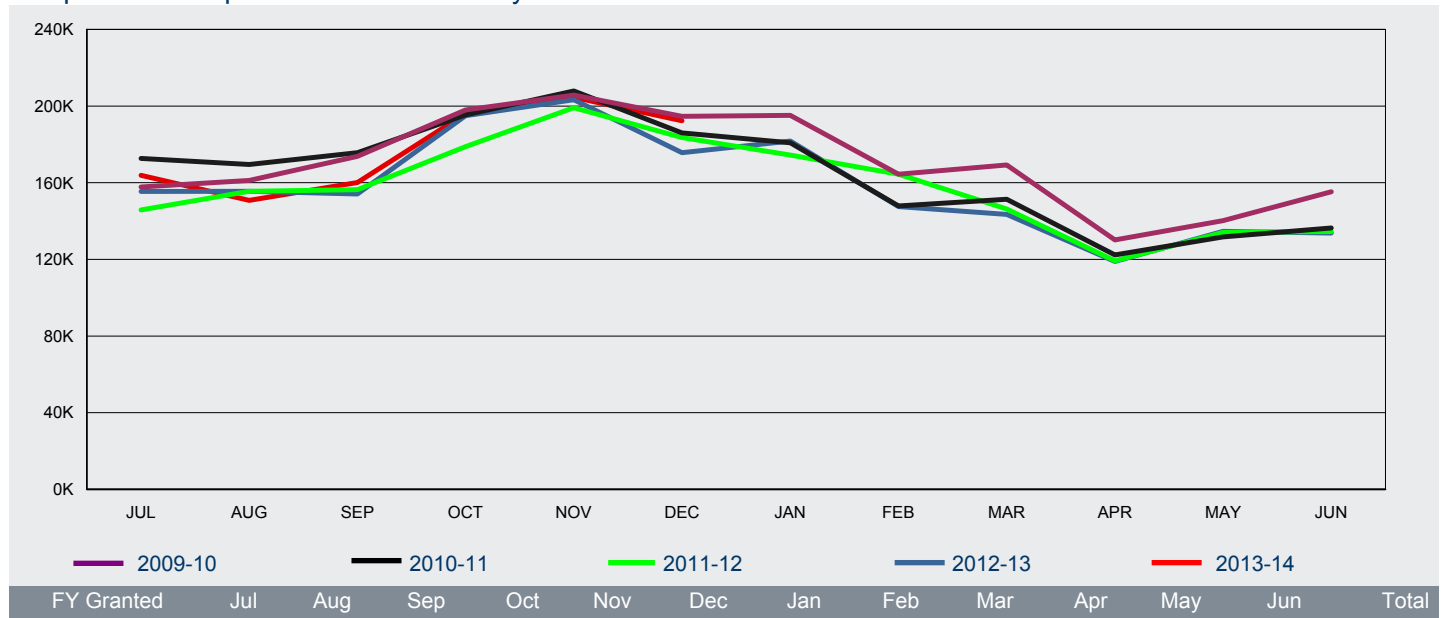
2 Granted

2.08 Number of Tourist Visitor visa applications granted in 2013-14 to 31 December 2013 - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2009-10	43 630	44 719	55 545	50 841	66 144	58 955	58 252	51 167	58 682	48 158	47 499	54 666	638 258
2010-11	53 156	59 848	59 192	58 016	79 907	66 188	76 371	41 573	66 763	52 742	58 514	60 474	732 744
2011-12	60 535	65 252	63 471	66 200	89 433	73 694	78 310	61 293	72 536	57 368	63 820	65 608	817 520
2012-13	72 074	72 221	71 896	81 203	99 941	74 720	103 442	64 598	76 087	74 329	71 068	69 925	931 504
2013-14	88 279	77 806	79 759	82 908	103 594	89 422							521 768

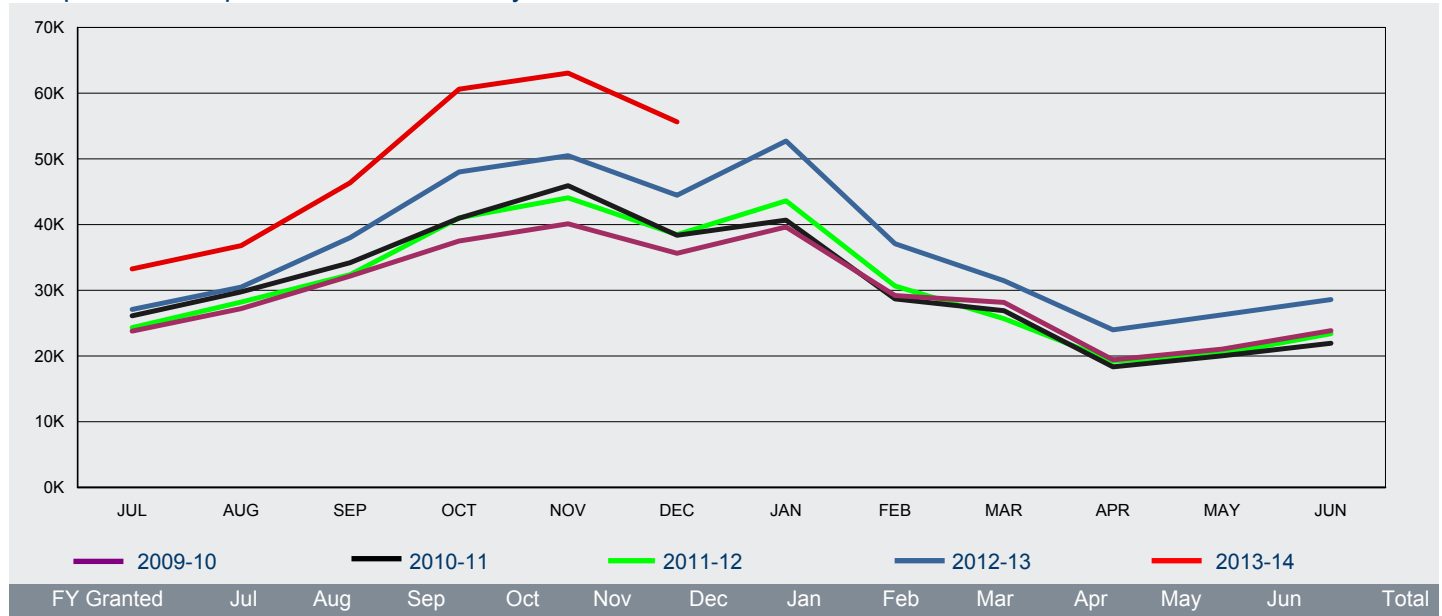
2.09 Number of ETA Tourist ('000) visa applications granted in 2013-14 to 31 December 2013 - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2009-10	158	161	174	198	206	195	195	164	169	130	140	155	2 046
2010-11	173	170	176	195	208	186	181	148	151	122	132	136	1 978
2011-12	146	156	156	179	199	184	174	164	146	119	134	135	1 892
2012-13	155	156	154	195	203	176	182	148	143	119	135	134	1 899
2013-14	164	151	160	196	205	192							1 068

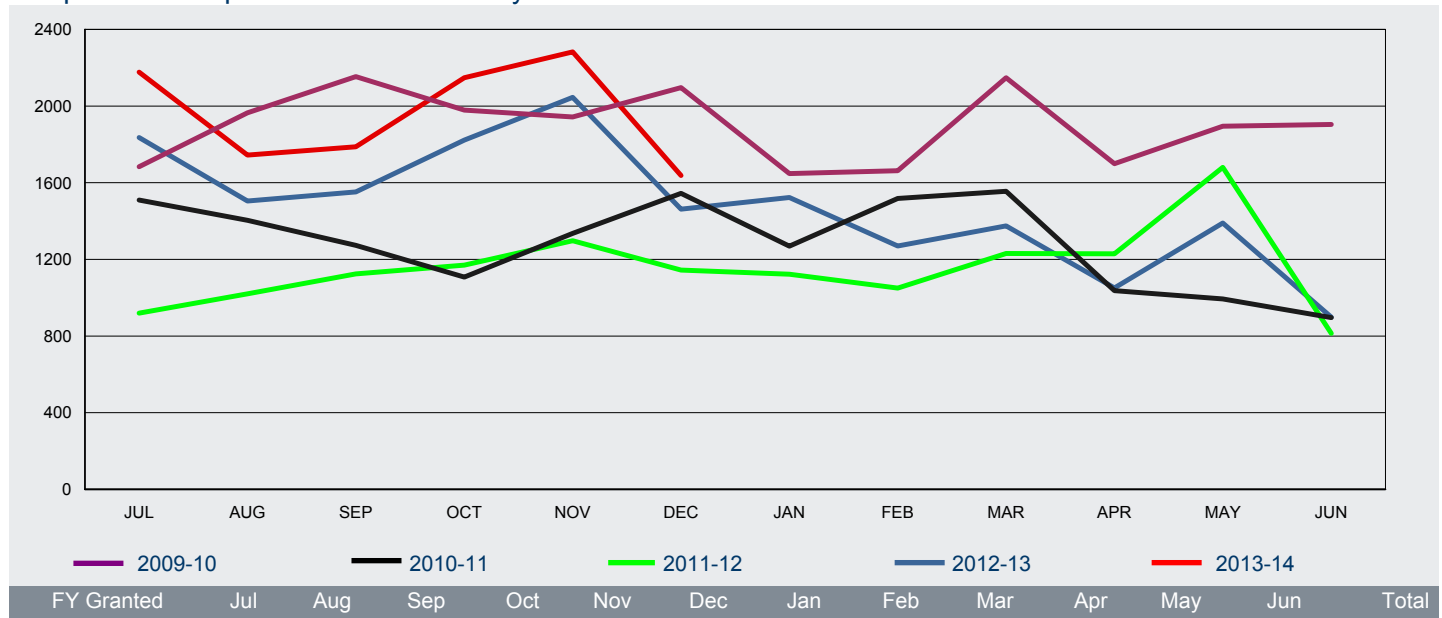
2 Granted

2.10 Number of eVisitor Tourist visa applications granted in 2013-14 to 31 December 2013 - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2009-10	23 793	27 216	32 173	37 505	40 117	35 632	39 635	29 204	28 154	19 422	21 052	23 861	357 764
2010-11	26 120	29 750	34 205	40 965	45 923	38 383	40 690	28 702	26 899	18 339	20 030	21 946	371 952
2011-12	24 311	28 200	32 371	41 021	44 082	38 483	43 611	30 668	25 680	19 197	20 329	23 391	371 344
2012-13	27 078	30 485	38 005	48 007	50 498	44 472	52 721	37 083	31 460	23 970	26 256	28 598	438 633
2013-14	33 254	36 805	46 358	60 619	63 065	55 627							295 728

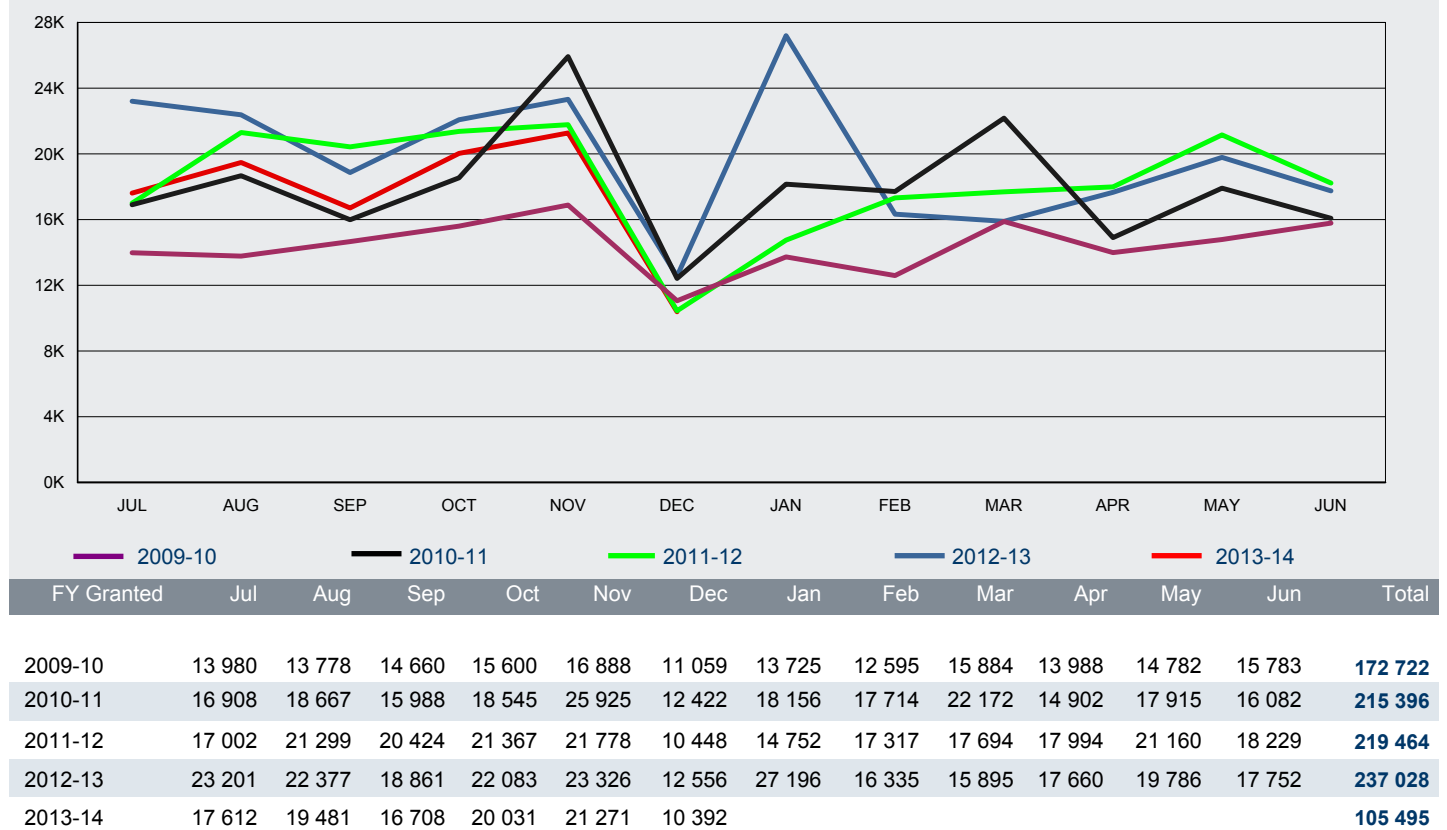
2.11 Number of Sponsored Tourist visa applications granted in 2013-14 to 31 December 2013 - comparison with previous four financial years



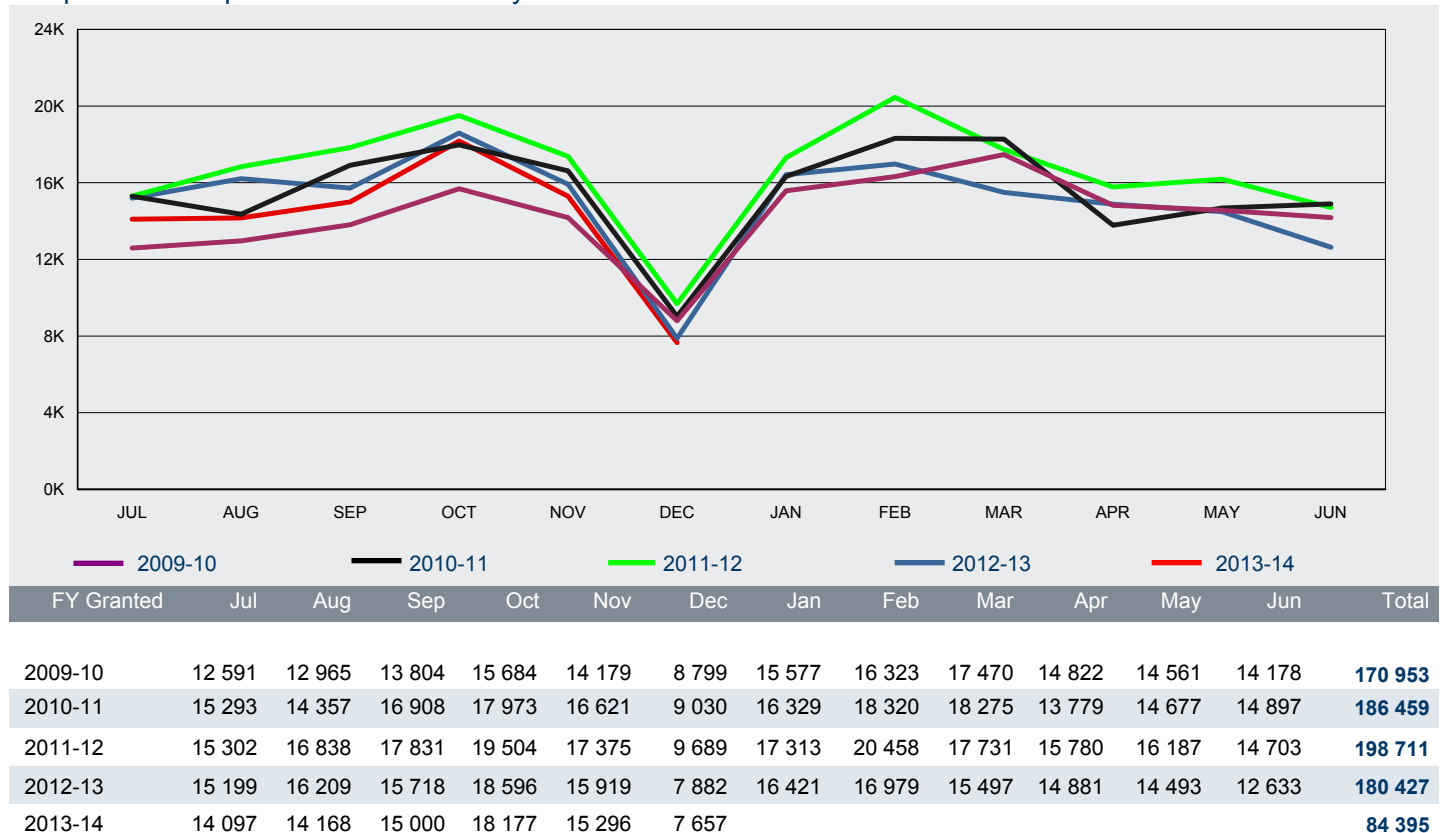
FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2009-10	1 684	1 965	2 154	1 979	1 943	2 096	1 648	1 663	2 148	1 699	1 895	1 904	22 778
2010-11	1 510	1 404	1 273	1 108	1 336	1 545	1 269	1 518	1 555	1 037	994	896	15 445
2011-12	920	1 020	1 124	1 170	1 297	1 144	1 123	1 050	1 231	1 229	1 680	814	13 802
2012-13	1 836	1 505	1 552	1 823	2 046	1 462	1 523	1 270	1 375	1 051	1 390	899	17 732
2013-14	2 177	1 744	1 788	2 148	2 283	1 638							11 778

2 Granted

2.12 Number of Business Visitor visa applications granted in 2013-14 to 31 December 2013 - comparison with previous four financial years

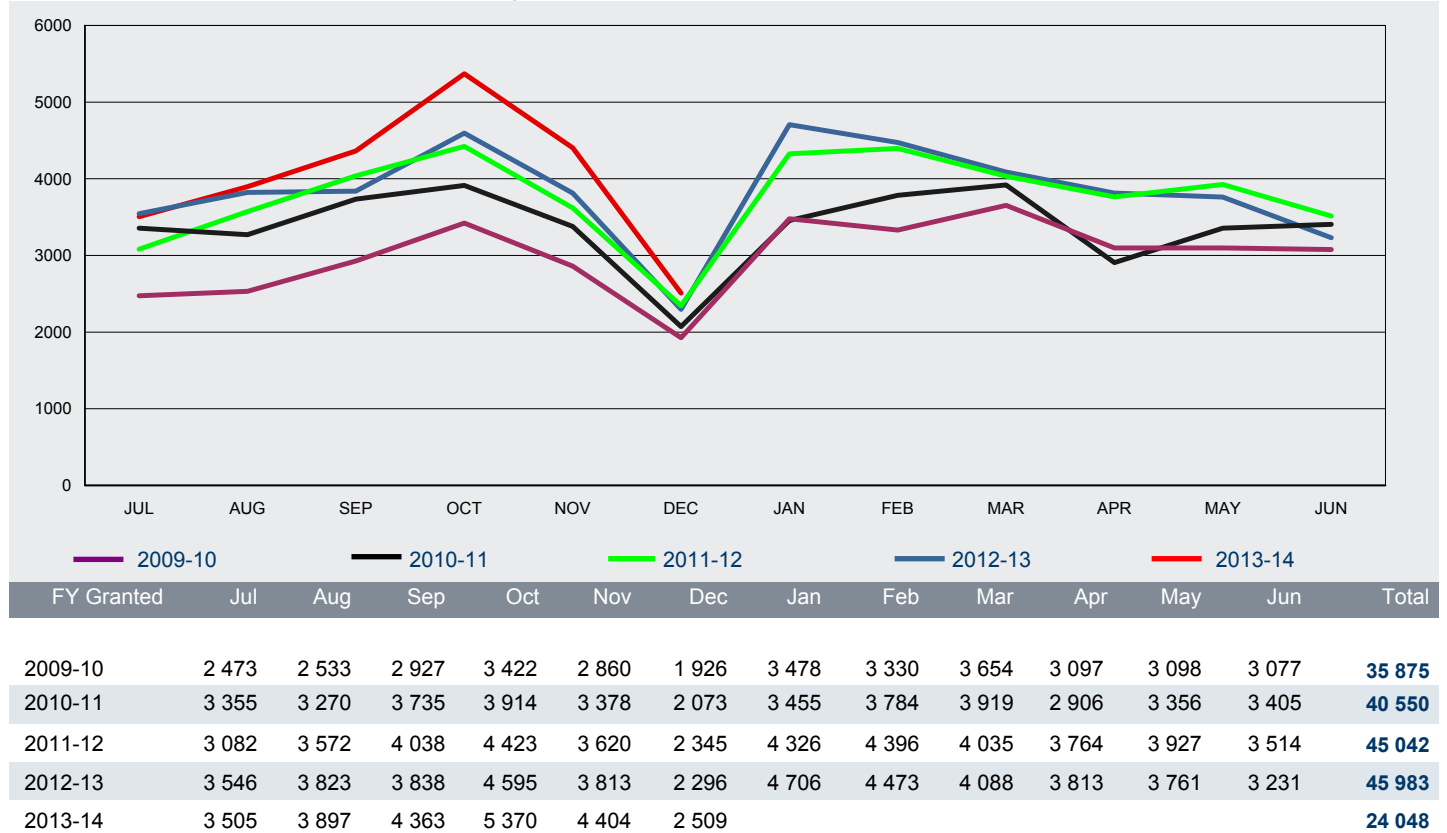


2.13 Number of ETA Business visa applications granted in 2013-14 to 31 December 2013 - comparison with previous four financial years



2 Granted

2.14 Number of eVisitor Business visa applications granted in 2013-14 to 31 December 2013 - comparison with previous four financial years



2 Granted

2.15 Number of Tourist Visitor visa applications granted in 2013-14 to 31 December 2013 by citizenship country - comparison with same period in previous year

Citizenship Country	2012-13 to 31/12/12	2013-14 to 31/12/13	% Change from 2012-13	2013-14 as % of Total
China, Peoples Republic of	179 812	224 110	24.6%	43.0%
India	48 917	60 166	23.0%	11.5%
Indonesia	40 360	39 489	-2.2%	7.6%
Thailand	18 253	18 545	1.6%	3.6%
Philippines	17 242	18 249	5.8%	3.5%
South Africa	15 661	15 599	-0.4%	3.0%
Brazil	11 163	12 548	12.4%	2.4%
Vietnam	9 045	11 012	21.7%	2.1%
Russian Federation	8 352	9 051	8.4%	1.7%
Fiji	8 563	8 609	0.5%	1.6%
Sri Lanka	7 835	8 008	2.2%	1.5%
Papua New Guinea	9 018	6 710	-25.6%	1.3%
United Kingdom	11 725	6 134	-47.7%	1.2%
Argentina	4 796	4 026	-16.1%	0.8%
Chile	3 522	3 829	8.7%	0.7%
Other countries	77 791	75 683	-2.7%	14.5%
Total	472 055	521 768	10.5%	100 %

2.16 Number of ETA Tourist visa applications granted in 2013-14 to 31 December 2013 by citizenship country - comparison with same period in previous year

Citizenship Country	2012-13 to 31/12/12	2013-14 to 31/12/13	% Change from 2012-13	2013-14 as % of Total
United States of America	165 154	166 898	1.1%	15.6%
United Kingdom	153 074	152 239	-0.5%	14.3%
Japan	161 714	149 256	-7.7%	14.0%
Malaysia	105 397	130 901	24.2%	12.3%
Singapore	80 950	92 538	14.3%	8.7%
Korea, South	79 541	80 071	0.7%	7.5%
Canada	49 668	50 221	1.1%	4.7%
HKSAR of the PRC	38 909	45 848	17.8%	4.3%
Germany, Fed Republic of	38 164	36 155	-5.3%	3.4%
Taiwan	30 670	33 326	8.7%	3.1%
France	33 445	33 280	-0.5%	3.1%
Italy	20 051	18 972	-5.4%	1.8%
Ireland, Republic of	13 793	13 414	-2.7%	1.3%
Netherlands, Kingdom of The	14 227	13 128	-7.7%	1.2%
Switzerland	13 244	13 099	-1.1%	1.2%
Other countries	41 185	38 407	-6.7%	3.6%
Total	1 039 186	1 067 753	2.7%	100 %

2 Granted

2.17 Number of eVisitor Tourist visa applications granted in 2013-14 to 31 December 2013 by citizenship country - comparison with same period in previous year

Citizenship Country	2012-13 to 31/12/12	2013-14 to 31/12/13	% Change from 2012-13	2013-14 as % of Total
United Kingdom	107 618	136 148	26.5%	46.0%
Germany, Fed Republic of	29 227	35 694	22.1%	12.1%
France	19 971	23 878	19.6%	8.1%
Sweden	9 165	11 363	24.0%	3.8%
Netherlands, Kingdom of The	9 841	11 072	12.5%	3.7%
Ireland, Republic of	9 217	11 049	19.9%	3.7%
Italy	8 113	9 938	22.5%	3.4%
Poland	4 846	7 040	45.3%	2.4%
Switzerland	5 508	6 618	20.2%	2.2%
Spain	4 626	5 587	20.8%	1.9%
Denmark	4 280	5 252	22.7%	1.8%
Norway	3 672	4 158	13.2%	1.4%
Finland	3 314	3 934	18.7%	1.3%
Czech Republic	3 179	3 887	22.3%	1.3%
Austria	2 409	2 952	22.5%	1.0%
Other countries	13 559	17 158	26.5%	5.8%
Total	238 545	295 728	24.0%	100 %

2.18 Number of Sponsored Tourist visa applications granted in 2013-14 to 31 December 2013 by citizenship country - comparison with same period in previous year

Citizenship Country	2012-13 to 31/12/12	2013-14 to 31/12/13	% Change from 2012-13	2013-14 as % of Total
Vietnam	1 794	1 945	8.4%	16.5%
China, Peoples Republic of	1 453	1 707	17.5%	14.5%
India	1 121	1 516	35.2%	12.9%
Bangladesh	768	1 191	55.1%	10.1%
Philippines	1 001	1 147	14.6%	9.7%
Sri Lanka	497	553	11.3%	4.7%
Cambodia	325	388	19.4%	3.3%
Pakistan	264	367	39.0%	3.1%
Nepal	172	338	96.5%	2.9%
Lebanon	685	311	-54.6%	2.6%
Iran	291	231	-20.6%	2.0%
Zimbabwe	87	123	41.4%	1.0%
Indonesia	101	112	10.9%	1.0%
Russian Federation	92	112	21.7%	1.0%
Myanmar	105	111	5.7%	0.9%
Other countries	1 468	1 626	10.8%	13.8%
Total	10 224	11 778	15.2%	100 %

2 Granted

2.19 Number of Business Visitor visa applications granted in 2013-14 to 31 December 2013 by citizenship country - comparison with same period in previous year

Citizenship Country	2012-13 to 31/12/12	2013-14 to 31/12/13	% Change from 2012-13	2013-14 as % of Total
China, Peoples Republic of	46 599	40 663	-12.7%	38.5%
India	16 251	10 953	-32.6%	10.4%
Indonesia	8 566	7 508	-12.4%	7.1%
Thailand	5 943	5 713	-3.9%	5.4%
Vietnam	5 624	4 166	-25.9%	3.9%
Korea, South	2 435	3 415	40.2%	3.2%
Philippines	3 786	3 332	-12.0%	3.2%
Singapore	1 987	3 319	67.0%	3.1%
South Africa	2 877	2 183	-24.1%	2.1%
Papua New Guinea	2 824	1 596	-43.5%	1.5%
Japan	897	1 228	36.9%	1.2%
Fiji	1 195	1 203	0.7%	1.1%
Brazil	1 090	1 074	-1.5%	1.0%
Russian Federation	1 537	1 044	-32.1%	1.0%
Malaysia	1 554	1 015	-34.7%	1.0%
Other countries	19 239	17 083	-11.2%	16.2%
Total	122 404	105 495	-13.8%	100 %

2.20 Number of ETA Business visa applications granted in 2013-14 to 31 December 2013 by citizenship country - comparison with same period in previous year

Citizenship Country	2012-13 to 31/12/12	2013-14 to 31/12/13	% Change from 2012-13	2013-14 as % of Total
United States of America	29 573	27 816	-5.9%	33.0%
Japan	11 085	10 391	-6.3%	12.3%
United Kingdom	10 502	9 275	-11.7%	11.0%
Singapore	6 381	6 197	-2.9%	7.3%
Malaysia	5 295	4 872	-8.0%	5.8%
Canada	5 227	4 710	-9.9%	5.6%
Korea, South	2 949	3 482	18.1%	4.1%
Germany, Fed Republic of	3 566	3 135	-12.1%	3.7%
France	2 644	2 465	-6.8%	2.9%
Netherlands, Kingdom of The	1 959	1 775	-9.4%	2.1%
Italy	1 610	1 665	3.4%	2.0%
HKSAR of the PRC	1 502	1 626	8.3%	1.9%
Taiwan	1 541	1 484	-3.7%	1.8%
Spain	737	808	9.6%	1.0%
Sweden	895	754	-15.8%	0.9%
Other countries	4 057	3 940	-2.9%	4.7%
Total	89 523	84 395	-5.7%	100 %

2 Granted

2.21 Number of eVisitor Business visa applications granted in 2013-14 to 31 December 2013 by citizenship country - comparison with same period in previous year

Citizenship Country	2012-13 to 31/12/12	2013-14 to 31/12/13	% Change from 2012-13	2013-14 as % of Total
United Kingdom	8 058	8 323	3.3%	34.6%
Germany, Fed Republic of	2 953	3 085	4.5%	12.8%
France	1 532	1 916	25.1%	8.0%
Netherlands, Kingdom of The	1 300	1 344	3.4%	5.6%
Italy	1 052	1 152	9.5%	4.8%
Spain	650	852	31.1%	3.5%
Sweden	671	795	18.5%	3.3%
Denmark	580	753	29.8%	3.1%
Poland	737	744	0.9%	3.1%
Ireland, Republic of	590	526	-10.8%	2.2%
Finland	371	487	31.3%	2.0%
Norway	390	470	20.5%	2.0%
Belgium	446	439	-1.6%	1.8%
Romania	338	378	11.8%	1.6%
Czech Republic	290	348	20.0%	1.4%
Other countries	1 953	2 436	24.7%	10.1%
Total	21 911	24 048	9.8%	100 %

3 Grant rate

For this section:

A grant rate is defined as:

$$\frac{\text{Number of grants}}{\text{Number of decisions}} \times 100$$

where the number of decisions equals the number of grants plus the number of refusals.

A grant rate of 0.00% indicates that no applications were decided during the reporting period.

3 Grant rate

3.01 Grant rate of Visitor visa applications decided in the 3 month period between 1 October 2013 and 31 December 2013 by visa group - comparison with previous four periods

Visa Subclass	01/10/12 to 31/12/12	01/01/13 to 31/03/13	01/04/13 to 30/06/13	01/07/13 to 30/09/13	01/10/13 to 31/12/13
Business					
Business Visitor	96.5%	96.4%	95.5%	95.4%	94.8%
ETA Business	100.0%	100.0%	100.0%	100.0%	100.0%
eVisitor Business	98.7%	98.9%	98.4%	98.6%	98.1%
Sponsored Business	100.0%	100.0%	0.0%	0.0%	0.0%
All Business	98.0%	98.1%	97.5%	97.5%	97.2%
Tourism					
ETA Tourist	100.0%	100.0%	100.0%	100.0%	100.0%
eVisitor Tourist	99.3%	99.1%	98.9%	99.1%	99.1%
Sponsored Tourist	64.2%	60.0%	60.5%	69.3%	63.3%
Tourist Visitor	93.5%	93.6%	93.1%	93.5%	93.2%
All Tourism	97.8%	97.6%	97.3%	97.6%	97.7%
All	97.8%	97.7%	97.3%	97.6%	97.6%

3 Grant rate

3.02 Grant rate for Tourist Visitor visa applications decided in the 3 month period between 1 October 2013 and 31 December 2013 by citizenship country - comparison with previous four periods

Citizenship Country	01/10/12 to 31/12/12	01/01/13 to 31/03/13	01/04/13 to 30/06/13	01/07/13 to 30/09/13	01/10/13 to 31/12/13
China, Peoples Republic of	96.8%	97.1%	96.4%	96.6%	96.0%
India	92.0%	93.2%	90.2%	92.6%	92.3%
Indonesia	96.6%	95.3%	97.3%	97.4%	97.0%
South Africa	99.4%	99.2%	98.6%	99.3%	99.3%
Philippines	88.4%	89.1%	90.9%	86.8%	85.7%
Thailand	93.1%	94.3%	94.6%	94.9%	92.3%
Brazil	99.2%	98.5%	98.3%	98.6%	99.3%
Russian Federation	96.0%	94.1%	95.3%	94.6%	94.2%
Vietnam	88.2%	87.1%	85.8%	83.6%	84.9%
Fiji	84.8%	81.4%	80.8%	83.9%	90.2%
Sri Lanka	92.0%	91.8%	89.6%	90.9%	92.0%
Papua New Guinea	96.5%	92.0%	94.1%	93.5%	93.8%
United Kingdom	97.4%	96.1%	96.0%	92.8%	95.2%
Argentina	98.9%	98.4%	97.9%	98.9%	99.2%
Chile	98.2%	97.7%	98.3%	98.2%	98.7%
Other countries	86.2%	83.6%	84.9%	85.4%	86.1%
All Tourist Visitor	93.5%	93.6%	93.1%	93.5%	93.2%

3.03 Grant rate for Sponsored Tourist visa applications decided in the 3 month period between 1 October 2013 and 31 December 2013 by citizenship country - comparison with previous four periods

Citizenship Country	01/10/12 to 31/12/12	01/01/13 to 31/03/13	01/04/13 to 30/06/13	01/07/13 to 30/09/13	01/10/13 to 31/12/13
Vietnam	62.6%	54.4%	55.5%	67.0%	55.6%
China, Peoples Republic of	74.8%	71.7%	70.7%	77.3%	75.7%
India	81.6%	81.7%	77.7%	83.7%	79.3%
Bangladesh	90.2%	88.9%	86.1%	90.7%	86.7%
Philippines	71.4%	71.5%	71.0%	73.5%	65.2%
Sri Lanka	75.1%	74.9%	69.8%	78.8%	81.4%
Cambodia	68.6%	69.4%	66.4%	78.0%	67.1%
Pakistan	56.1%	47.6%	64.3%	57.3%	63.0%
Nepal	84.8%	75.5%	76.1%	85.1%	79.5%
Lebanon	33.3%	27.9%	27.0%	33.0%	20.3%
Iran	58.1%	49.8%	47.4%	51.9%	41.4%
Indonesia	75.0%	76.1%	73.9%	75.0%	74.5%
Myanmar	80.3%	81.4%	61.5%	79.6%	73.9%
Russian Federation	78.6%	72.5%	80.0%	85.7%	86.5%
Fiji	61.5%	45.9%	53.7%	60.4%	57.1%
Other countries	51.7%	42.9%	43.2%	55.7%	55.4%
All Sponsored Tourist	64.2%	60.0%	60.5%	69.3%	63.3%

3 Grant rate

3.04 Grant rate for Business Visitor visa applications decided in the 3 month period between 1 October 2013 and 31 December 2013 by citizenship country - comparison with previous four periods

Citizenship Country	01/10/12 to 31/12/12	01/01/13 to 31/03/13	01/04/13 to 30/06/13	01/07/13 to 30/09/13	01/10/13 to 31/12/13
China, Peoples Republic of	97.9%	97.4%	96.7%	96.8%	96.1%
India	95.9%	95.5%	91.1%	91.0%	92.9%
Indonesia	98.7%	97.4%	98.2%	98.0%	98.8%
Thailand	99.9%	99.6%	99.6%	99.7%	99.3%
Vietnam	96.5%	97.5%	96.1%	97.9%	96.6%
Korea, South	99.8%	99.7%	99.8%	99.8%	99.9%
Singapore	94.4%	97.3%	97.2%	96.9%	96.0%
Philippines	97.9%	98.1%	95.8%	95.3%	96.8%
South Africa	99.4%	99.4%	96.7%	97.5%	95.4%
Papua New Guinea	98.6%	99.2%	99.1%	98.4%	93.7%
Fiji	93.9%	97.2%	91.6%	94.0%	95.9%
Russian Federation	98.7%	98.4%	97.9%	97.4%	98.1%
Japan	99.3%	97.9%	99.8%	98.6%	99.8%
Brazil	99.8%	99.8%	99.7%	99.1%	99.4%
Turkey	96.8%	97.5%	99.4%	99.7%	99.2%
Other countries	90.9%	91.0%	90.8%	89.8%	87.9%
All Business Visitor	96.5%	96.4%	95.5%	95.4%	94.8%

3 Grant rate

3.05 Grant rate for subclass 651 eVisitor visa applications decided in the 3 month period between 1 October 2013 and 31 December 2013 by citizenship country - comparison with previous four periods

Citizenship Country	01/10/12 to 31/12/12	01/01/13 to 31/03/13	01/04/13 to 30/06/13	01/07/13 to 30/09/13	01/10/13 to 31/12/13
Andorra	100.0%	100.0%	100.0%	100.0%	93.8%
Austria	99.7%	99.5%	99.8%	99.2%	99.4%
Belgium	99.5%	98.9%	99.5%	98.9%	99.6%
Bulgaria	86.0%	80.8%	79.7%	82.0%	77.9%
Croatia	100.0%	0.0%	0.0%	92.7%	86.5%
Cyprus	99.3%	98.9%	98.0%	98.6%	98.5%
Czech Republic	99.6%	98.8%	98.7%	99.4%	99.1%
Denmark	99.5%	99.1%	99.4%	99.6%	99.7%
Estonia	97.7%	99.0%	95.2%	98.1%	98.0%
Finland	99.8%	99.5%	99.9%	99.7%	99.7%
France	99.3%	99.1%	99.0%	99.2%	99.2%
Germany, Fed Republic of	99.7%	99.6%	99.5%	99.5%	99.6%
Greece	99.0%	99.1%	98.9%	98.9%	98.9%
Hungary	97.8%	96.4%	96.8%	97.9%	97.9%
Iceland	100.0%	100.0%	100.0%	100.0%	100.0%
India	0.0%	0.0%	0.0%	100.0%	100.0%
Ireland, Republic of	99.1%	98.9%	98.7%	98.7%	98.8%
Italy	99.6%	99.5%	99.3%	99.3%	99.5%
Latvia	96.9%	95.3%	84.4%	93.6%	91.9%
Liechtenstein	100.0%	100.0%	0.0%	100.0%	100.0%
Lithuania	93.7%	92.3%	91.1%	96.9%	93.6%
Luxembourg	100.0%	100.0%	98.0%	100.0%	100.0%
Malta	98.3%	100.0%	100.0%	100.0%	100.0%
Monaco	100.0%	100.0%	0.0%	100.0%	100.0%
Netherlands, Kingdom of The	99.4%	99.2%	99.5%	99.4%	99.4%
Norway	99.7%	99.0%	99.6%	99.4%	99.3%
Not Specified	0.0%	0.0%	0.0%	0.0%	100.0%
Poland	99.3%	99.4%	99.1%	99.5%	99.7%
Portugal	98.5%	99.1%	99.0%	99.3%	99.5%
Romania	80.2%	73.1%	75.5%	78.8%	75.9%
San Marino	100.0%	100.0%	0.0%	100.0%	100.0%
Slovakia	97.8%	97.8%	95.5%	98.1%	96.8%
Slovenia	99.5%	99.7%	98.4%	99.2%	99.7%
Spain	99.5%	99.3%	99.2%	99.3%	98.7%
Sweden	99.7%	99.4%	98.7%	99.6%	99.6%
Switzerland	99.6%	99.4%	99.7%	99.8%	99.7%
United Kingdom	99.5%	99.5%	99.3%	99.4%	99.5%
Vatican City State Holy See	0.0%	0.0%	100.0%	100.0%	100.0%
All	99.2%	99.1%	98.9%	99.1%	99.1%

3 Grant rate

3.06 Grant rate for subclass 651 eVisitor business visa applications decided in the 3 month period between 1 October 2013 and 31 December 2013 by citizenship country - comparison with previous four periods

Citizenship Country	01/10/12 to 31/12/12	01/01/13 to 31/03/13	01/04/13 to 30/06/13	01/07/13 to 30/09/13	01/10/13 to 31/12/13
Austria	100.0%	99.4%	99.2%	98.6%	97.9%
Belgium	99.6%	97.6%	99.1%	99.5%	99.5%
Bulgaria	92.6%	94.0%	93.0%	88.6%	89.9%
Cyprus	100.0%	100.0%	100.0%	97.7%	92.3%
Czech Republic	100.0%	99.4%	98.6%	99.5%	98.8%
Denmark	99.7%	99.5%	98.6%	99.7%	100.0%
Estonia	95.5%	100.0%	100.0%	100.0%	97.2%
Finland	98.1%	100.0%	100.0%	98.9%	99.0%
France	98.8%	98.3%	98.0%	98.3%	98.0%
Germany, Fed Republic of	99.3%	99.3%	99.1%	99.0%	98.6%
Greece	98.2%	98.9%	100.0%	100.0%	100.0%
Hungary	100.0%	100.0%	99.1%	98.9%	99.2%
Iceland	100.0%	100.0%	100.0%	100.0%	100.0%
Ireland, Republic of	97.9%	97.3%	96.7%	97.9%	96.9%
Italy	99.4%	99.7%	99.3%	99.5%	99.3%
Latvia	96.9%	100.0%	87.0%	97.5%	93.0%
Lithuania	97.2%	100.0%	96.9%	98.3%	97.9%
Luxembourg	100.0%	100.0%	66.7%	100.0%	100.0%
Malta	0.0%	100.0%	100.0%	100.0%	100.0%
Monaco	0.0%	100.0%	0.0%	100.0%	0.0%
Netherlands, Kingdom of The	98.7%	98.8%	99.2%	98.8%	98.3%
Norway	99.5%	99.3%	99.3%	100.0%	98.1%
Poland	99.3%	99.5%	99.2%	98.9%	99.7%
Portugal	99.2%	100.0%	100.0%	98.3%	99.3%
Romania	93.5%	93.8%	88.7%	92.0%	89.1%
San Marino	0.0%	0.0%	0.0%	0.0%	100.0%
Slovakia	95.1%	100.0%	98.1%	98.4%	98.6%
Slovenia	100.0%	100.0%	100.0%	100.0%	100.0%
Spain	99.1%	99.8%	99.1%	98.1%	96.6%
Sweden	98.8%	99.5%	98.2%	98.9%	99.5%
Switzerland	99.4%	99.0%	99.4%	100.0%	98.8%
United Kingdom	98.6%	98.9%	98.4%	98.7%	98.3%
Vatican City State Holy See	0.0%	0.0%	100.0%	100.0%	0.0%
Unknown	0.0%	0.0%	0.0%	88.1%	94.9%
All Business	98.7%	98.9%	98.4%	98.6%	98.1%

3 Grant rate

3.07 Grant rate for subclass 651 eVisitor tourism visa applications decided in the 3 month period between 1 October 2013 and 31 December 2013 by citizenship country - comparison with previous four periods

Citizenship Country	01/10/12 to 31/12/12	01/01/13 to 31/03/13	01/04/13 to 30/06/13	01/07/13 to 30/09/13	01/10/13 to 31/12/13
Andorra	100.0%	100.0%	100.0%	100.0%	93.8%
Austria	99.7%	99.6%	99.9%	99.3%	99.6%
Belgium	99.4%	99.1%	99.5%	98.8%	99.6%
Bulgaria	84.1%	76.4%	73.2%	79.0%	74.1%
Cyprus	99.3%	98.8%	97.7%	98.7%	98.6%
Czech Republic	99.6%	98.7%	98.7%	99.4%	99.2%
Denmark	99.5%	99.0%	99.6%	99.6%	99.7%
Estonia	97.9%	98.9%	94.4%	97.8%	98.0%
Finland	99.9%	99.4%	99.8%	99.8%	99.7%
France	99.3%	99.2%	99.1%	99.3%	99.3%
Germany, Fed Republic of	99.7%	99.6%	99.5%	99.6%	99.6%
Greece	99.2%	99.2%	98.6%	98.3%	98.7%
Hungary	97.6%	95.8%	96.2%	97.8%	97.8%
Iceland	100.0%	100.0%	100.0%	100.0%	100.0%
Ireland, Republic of	99.1%	99.0%	98.9%	98.8%	98.9%
Italy	99.7%	99.5%	99.3%	99.3%	99.5%
Latvia	96.9%	94.9%	83.9%	93.0%	91.8%
Liechtenstein	100.0%	100.0%	0.0%	100.0%	100.0%
Lithuania	93.3%	90.8%	90.0%	96.5%	93.1%
Luxembourg	100.0%	100.0%	100.0%	100.0%	100.0%
Malta	98.3%	100.0%	100.0%	100.0%	100.0%
Monaco	100.0%	100.0%	0.0%	100.0%	100.0%
Netherlands, Kingdom of The	99.5%	99.3%	99.5%	99.5%	99.5%
Norway	99.7%	99.0%	99.7%	99.3%	99.5%
Poland	99.3%	99.4%	99.1%	99.6%	99.7%
Portugal	98.4%	98.9%	98.8%	99.4%	99.5%
Romania	76.9%	68.1%	70.7%	76.1%	73.2%
San Marino	100.0%	100.0%	0.0%	100.0%	100.0%
Slovakia	98.0%	97.5%	95.0%	98.1%	96.7%
Slovenia	99.4%	99.7%	98.2%	99.1%	99.7%
Spain	99.6%	99.2%	99.2%	99.5%	99.1%
Sweden	99.7%	99.4%	98.8%	99.7%	99.6%
Switzerland	99.6%	99.4%	99.7%	99.8%	99.8%
United Kingdom	99.5%	99.5%	99.4%	99.4%	99.5%
Vatican City State Holy See	0.0%	0.0%	0.0%	100.0%	100.0%
Unknown	6.7%	0.0%	0.0%	88.4%	83.4%
All Tourism	99.3%	99.1%	98.9%	99.1%	99.1%

4 Auto grant rate for eLodged applications

For this section:

An auto grant rate is defined as:

$$\frac{\text{Number of auto granted}}{\text{Number of grants for elodged applications}} \times 100$$

An auto grant rate of 0.0% indicates that no applications were received during the reporting period, or that any applications lodged were not auto granted.

4 Auto grant rate for eLodged applications

4.01 Auto grant rate for eLodged Tourist Visitor visa applications granted in the 3 month period between 1 October 2013 and 31 December 2013 by citizenship country - comparison with previous four periods

Citizenship Country	01/10/12 to 31/12/12	01/01/13 to 31/03/13	01/04/13 to 30/06/13	01/07/13 to 30/09/13	01/10/13 to 31/12/13
Offshore					
United Kingdom	71.3%	72.3%	70.8%	21.4%	41.5%
Brazil	45.5%	51.9%	48.3%	14.9%	15.6%
Argentina	52.2%	57.6%	62.4%	37.0%	38.9%
United States of America	54.9%	50.9%	51.0%	29.0%	48.5%
Chile	53.4%	54.3%	53.1%	17.1%	26.6%
Switzerland	86.4%	82.3%	83.9%	43.2%	61.8%
Saudi Arabia	52.5%	51.3%	45.9%	26.0%	39.4%
Canada	57.7%	57.1%	50.6%	29.9%	46.6%
Italy	82.0%	83.2%	80.1%	22.9%	38.3%
Singapore	59.3%	42.7%	68.3%	27.1%	40.7%
France	66.7%	67.8%	66.7%	18.7%	35.5%
Kuwait	68.4%	64.1%	53.8%	26.2%	60.5%
Sweden	75.7%	74.3%	66.7%	23.0%	44.4%
Netherlands, Kingdom of The	77.6%	82.8%	76.8%	30.0%	41.5%
Ireland, Republic of	69.8%	73.8%	66.7%	19.8%	39.6%
Other countries	60.2%	64.2%	54.6%	10.8%	14.4%
All Offshore	60.3%	63.2%	57.7%	20.4%	28.3%
Onshore					
Cuba	0.0%	0.0%	0.0%	0.0%	0.0%
Fiji	0.0%	0.0%	0.0%	0.0%	0.0%
Iran	5.9%	4.5%	0.0%	0.0%	0.0%
Iraq	0.0%	0.0%	0.0%	0.0%	0.0%
Oman	0.0%	0.0%	0.0%	0.0%	0.0%
Peru	33.3%	0.0%	33.3%	0.0%	0.0%
Chile	0.0%	0.0%	0.0%	0.0%	0.0%
Egypt	0.0%	0.0%	0.0%	0.0%	0.0%
Ghana	0.0%	0.0%	0.0%	0.0%	0.0%
India	29.5%	30.7%	26.4%	1.1%	0.0%
Italy	62.6%	70.6%	51.8%	0.0%	0.0%
Japan	12.0%	1.3%	2.6%	0.0%	0.0%
Kenya	0.0%	66.7%	0.0%	0.0%	0.0%
Libya	0.0%	0.0%	0.0%	0.0%	0.0%
Malta	100.0%	40.0%	0.0%	0.0%	0.0%
Other countries	35.7%	39.9%	29.8%	0.6%	0.0%
All Onshore	35.3%	39.3%	28.9%	0.7%	0.0%
All Tourist Visitor	58.5%	60.4%	55.1%	16.6%	24.0%

4 Auto grant rate for eLodged applications

4.02 Auto grant rate for eLodged subclass 651 eVisitor visa applications granted in the 3 month period between 1 October 2013 and 31 December 2013 by citizenship country - comparison with previous four periods

Citizenship Country	01/10/12 to 31/12/12	01/01/13 to 31/03/13	01/04/13 to 30/06/13	01/07/13 to 30/09/13	01/10/13 to 31/12/13
Andorra	100.0%	80.0%	33.3%	75.0%	86.7%
Austria	94.0%	95.3%	94.1%	90.9%	91.7%
Belgium	85.2%	85.1%	87.1%	82.1%	84.6%
Bulgaria	20.9%	20.2%	20.2%	21.0%	16.2%
Cyprus	89.6%	92.3%	89.3%	89.1%	87.0%
Czech Republic	72.7%	56.7%	57.9%	57.5%	58.6%
Denmark	92.6%	93.2%	92.5%	88.8%	91.0%
Estonia	90.5%	92.9%	88.8%	83.4%	88.5%
Finland	95.4%	95.0%	95.2%	90.2%	93.4%
France	82.5%	85.1%	86.0%	80.6%	81.0%
Germany, Fed Republic of	92.3%	93.2%	93.3%	87.7%	90.6%
Greece	95.9%	95.8%	95.1%	88.5%	92.0%
Hungary	79.0%	78.4%	81.3%	78.2%	77.7%
Iceland	93.5%	91.5%	89.6%	93.7%	92.9%
Ireland, Republic of	82.7%	84.4%	83.6%	80.4%	80.6%
Italy	94.7%	94.3%	94.9%	90.1%	92.0%
Latvia	60.6%	72.0%	65.2%	62.8%	62.4%
Liechtenstein	90.9%	80.0%	0.0%	83.3%	88.9%
Lithuania	59.7%	63.1%	67.4%	67.2%	59.3%
Luxembourg	79.1%	84.8%	96.0%	84.2%	92.1%
Malta	93.2%	88.1%	97.4%	87.0%	90.1%
Monaco	66.7%	66.7%	0.0%	100.0%	100.0%
Netherlands, Kingdom of The	90.6%	89.7%	90.4%	86.2%	88.0%
Norway	92.9%	92.6%	94.3%	89.0%	90.0%
Poland	70.4%	70.5%	71.6%	67.8%	71.6%
Portugal	87.2%	89.2%	89.3%	87.9%	83.8%
Romania	15.1%	20.5%	23.8%	27.2%	18.3%
San Marino	100.0%	100.0%	0.0%	100.0%	100.0%
Slovakia	73.5%	69.7%	70.6%	70.0%	66.3%
Slovenia	96.9%	97.1%	93.3%	91.9%	93.7%
Spain	91.4%	91.4%	93.3%	87.9%	87.7%
Sweden	91.4%	91.7%	90.8%	87.9%	89.8%
Switzerland	90.0%	90.4%	90.9%	86.3%	89.7%
United Kingdom	90.3%	91.1%	89.8%	85.5%	87.7%
Vatican City State Holy See	0.0%	0.0%	11.1%	66.7%	100.0%
Unknown	100.0%	0.0%	0.0%	55.4%	39.4%
All All	88.4%	89.2%	88.4%	84.0%	85.8%

4 Auto grant rate for eLodged applications

4.03 Auto grant rate for eLodged subclass 651 eVisitor business visa applications granted in the 3 month period between 1 October 2013 and 31 December 2013 by citizenship country - comparison with previous four periods

Citizenship Country	01/10/12 to 31/12/12	01/01/13 to 31/03/13	01/04/13 to 30/06/13	01/07/13 to 30/09/13	01/10/13 to 31/12/13
Austria	89.2%	96.8%	93.2%	88.3%	89.5%
Belgium	82.2%	81.5%	84.3%	80.8%	79.1%
Bulgaria	3.6%	12.8%	9.3%	12.9%	8.7%
Cyprus	90.9%	100.0%	90.9%	90.5%	75.0%
Czech Republic	61.1%	56.4%	52.4%	60.2%	46.7%
Denmark	89.7%	90.9%	93.0%	85.2%	88.9%
Estonia	88.1%	84.4%	77.8%	92.3%	85.7%
Finland	92.4%	94.9%	92.6%	91.2%	90.5%
France	81.1%	81.7%	82.4%	73.4%	78.2%
Germany, Fed Republic of	88.6%	89.3%	92.1%	86.4%	87.3%
Greece	97.2%	93.3%	96.6%	88.9%	89.6%
Hungary	62.6%	74.6%	86.7%	78.7%	80.3%
Iceland	100.0%	93.3%	90.9%	100.0%	77.8%
Ireland, Republic of	82.4%	78.6%	80.9%	72.4%	73.7%
Italy	91.7%	93.6%	93.1%	85.7%	88.8%
Latvia	29.0%	52.2%	35.0%	51.3%	55.0%
Lithuania	68.6%	72.3%	61.3%	78.9%	72.3%
Luxembourg	66.7%	100.0%	100.0%	100.0%	100.0%
Malta	0.0%	100.0%	87.5%	60.0%	76.9%
Monaco	0.0%	0.0%	0.0%	100.0%	0.0%
Netherlands, Kingdom of The	87.8%	85.1%	88.0%	81.0%	82.5%
Norway	88.2%	85.3%	91.7%	84.8%	82.7%
Poland	69.7%	71.1%	72.8%	63.7%	64.7%
Portugal	81.7%	84.9%	86.5%	82.9%	72.0%
Romania	2.3%	6.6%	11.2%	12.7%	4.9%
San Marino	0.0%	0.0%	0.0%	0.0%	100.0%
Slovakia	65.5%	75.8%	73.1%	67.2%	63.0%
Slovenia	93.2%	93.3%	82.9%	84.2%	92.5%
Spain	86.3%	87.1%	90.4%	85.4%	74.7%
Sweden	89.3%	92.2%	90.9%	88.4%	83.4%
Switzerland	83.1%	83.6%	88.8%	83.7%	86.5%
United Kingdom	85.7%	86.4%	85.3%	80.9%	82.6%
Vatican City State Holy See	0.0%	0.0%	11.1%	100.0%	0.0%
Unknown	0.0%	0.0%	0.0%	54.1%	45.7%
All Business	82.4%	84.4%	84.1%	79.3%	79.1%

4 Auto grant rate for eLodged applications

4.04 Auto grant rate for eLodged subclass 651 eVisitor tourism visa applications granted in the 3 month period between 1 October 2013 and 31 December 2013 by citizenship country - comparison with previous four periods

Citizenship Country	01/10/12 to 31/12/12	01/01/13 to 31/03/13	01/04/13 to 30/06/13	01/07/13 to 30/09/13	01/10/13 to 31/12/13
Andorra	100.0%	80.0%	33.3%	75.0%	86.7%
Austria	94.4%	95.1%	94.2%	91.2%	91.9%
Belgium	85.7%	85.8%	87.8%	82.4%	85.4%
Bulgaria	26.3%	23.3%	26.9%	25.1%	19.0%
Cyprus	89.5%	92.0%	89.1%	88.9%	87.3%
Czech Republic	73.6%	56.7%	58.9%	57.2%	59.4%
Denmark	92.9%	93.6%	92.4%	89.5%	91.3%
Estonia	90.7%	93.7%	90.8%	82.2%	88.8%
Finland	95.6%	95.0%	95.8%	90.1%	93.7%
France	82.6%	85.5%	86.4%	81.2%	81.2%
Germany, Fed Republic of	92.6%	93.6%	93.5%	87.9%	90.8%
Greece	95.5%	96.8%	94.7%	88.2%	92.6%
Hungary	80.8%	79.0%	80.0%	78.1%	77.5%
Iceland	92.9%	91.0%	89.2%	93.1%	94.0%
Ireland, Republic of	82.7%	84.7%	83.8%	80.9%	80.9%
Italy	95.0%	94.4%	95.2%	90.7%	92.3%
Latvia	64.4%	73.9%	70.4%	64.6%	63.3%
Liechtenstein	90.9%	80.0%	0.0%	83.3%	88.9%
Lithuania	58.9%	61.2%	68.8%	64.5%	57.7%
Luxembourg	80.3%	83.9%	95.8%	83.9%	92.0%
Malta	93.2%	87.3%	100.0%	89.1%	92.6%
Monaco	66.7%	100.0%	0.0%	100.0%	100.0%
Netherlands, Kingdom of The	90.9%	90.7%	90.9%	87.0%	88.6%
Norway	93.2%	93.7%	94.8%	89.6%	90.7%
Poland	70.5%	70.4%	71.3%	68.3%	72.3%
Portugal	88.0%	89.7%	89.7%	88.6%	85.5%
Romania	19.0%	25.2%	29.4%	30.7%	21.5%
San Marino	100.0%	100.0%	0.0%	100.0%	100.0%
Slovakia	74.0%	69.1%	70.2%	70.3%	66.5%
Slovenia	97.2%	97.7%	95.0%	92.8%	93.8%
Spain	92.1%	92.5%	93.9%	88.3%	89.7%
Sweden	91.5%	91.6%	90.7%	87.9%	90.2%
Switzerland	90.4%	91.0%	91.1%	86.4%	89.9%
United Kingdom	90.6%	91.5%	90.3%	85.9%	87.9%
Vatican City State Holy See	0.0%	0.0%	0.0%	50.0%	100.0%
Unknown	100.0%	0.0%	0.0%	55.6%	38.3%
All Tourism	88.8%	89.7%	89.0%	84.5%	86.3%

5 Processing times

This section contains information on 25, 50 and 75 percentile processing times for visitor visa applications.

In general terms:

- 25 percentile** means that 25 per cent of applications granted during the period were processed within the number of days shown in the tables. Conversely, 75 per cent took longer than the number of days shown. This measure gives an indication of how long it is taking to process the more straight-forward visitor visa applications.
- 50 percentile** more commonly known as the median, it means that 50 per cent of applications granted during the period were processed within the number of days shown in the tables. Conversely, 50 per cent took longer than the number of days shown. This measure gives an indication of how long it is taking to process the typical visitor visa applications.
- 75 percentile** means that 75 per cent of applications granted during the period were processed within the number of days shown in the tables. Conversely, 25 per cent took longer than the number of days shown. This measure gives an indication of how long it is taking to process the more complex visitor visa applications.

5 Processing times

5.01 Processing time (in calendar days) for Business Visitor visa applications granted in the 3 month period between 1 October 2013 and 31 December 2013 by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/10/12 to 31/12/12	1/01/13 to 31/03/13	1/04/13 to 30/06/13	1/07/13 to 30/09/13	1/10/13 to 31/12/13
China, Peoples Republic of	25th percentile	1	1	1	1	1
	50th percentile (Median)	2	3	4	4	3
	75th percentile	5	6	9	9	8
India	25th percentile	1	1	1	1	1
	50th percentile (Median)	2	2	4	3	3
	75th percentile	5	6	7	6	6
Indonesia	25th percentile	2	2	2	3	2
	50th percentile (Median)	2	2	4	4	4
	75th percentile	5	4	5	6	4
Thailand	25th percentile	0	0	1	1	0
	50th percentile (Median)	0	1	5	6	1
	75th percentile	1	4	7	8	2
Vietnam	25th percentile	0	1	0	0	0
	50th percentile (Median)	1	2	1	2	1
	75th percentile	4	4	4	5	2
Korea, South	25th percentile	0	0	1	0	0
	50th percentile (Median)	0	1	3	0	1
	75th percentile	0	1	5	2	3
Singapore	25th percentile	0	0	1	0	0
	50th percentile (Median)	0	1	2	1	1
	75th percentile	1	4	5	4	3
Philippines	25th percentile	2	2	3	1	1
	50th percentile (Median)	4	5	6	5	2
	75th percentile	6	7	9	9	5
South Africa	25th percentile	1	1	2	2	2
	50th percentile (Median)	1	3	5	4	4
	75th percentile	3	6	9	9	6
Papua New Guinea	25th percentile	1	2	2	2	3
	50th percentile (Median)	2	5	6	5	11
	75th percentile	4	6	8	6	14
Other countries	25th percentile	0	0	1	0	1
	50th percentile (Median)	3	2	4	4	4
	75th percentile	9	6	13	11	12
All	25th percentile	1	1	1	1	1
	50th percentile (Median)	2	2	4	3	3
	75th percentile	5	6	8	8	7

5 Processing times

5.02 Processing time (in calendar days) for Sponsored Tourist visa applications granted in the 3 month period between 1 October 2013 and 31 December 2013 by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/10/12 to 31/12/12	1/01/13 to 31/03/13	1/04/13 to 30/06/13	1/07/13 to 30/09/13	1/10/13 to 31/12/13
Vietnam	25th percentile	4	6	7	8	6
	50th percentile (Median)	13	14	14	18	16
	75th percentile	25	31	27	33	29
China, Peoples Republic of	25th percentile	6	7	9	10	6
	50th percentile (Median)	15	15	19	23	19
	75th percentile	33	29	41	44	32
India	25th percentile	4	7	7	7	5
	50th percentile (Median)	14	15	13	19	17
	75th percentile	29	27	21	33	29
Bangladesh	25th percentile	4	5	10	7	4
	50th percentile (Median)	13	13	16	17	13
	75th percentile	24	25	27	31	23
Philippines	25th percentile	7	8	8	7	13
	50th percentile (Median)	17	15	15	22	25
	75th percentile	30	31	29	42	42
Sri Lanka	25th percentile	7	5	16	8	5
	50th percentile (Median)	21	18	33	21	19
	75th percentile	38	40	69	41	41
Cambodia	25th percentile	2	7	7	5	3
	50th percentile (Median)	10	13	20	18	10
	75th percentile	29	29	33	41	28
Pakistan	25th percentile	15	11	11	15	16
	50th percentile (Median)	28	27	27	31	31
	75th percentile	47	62	47	64	55
Nepal	25th percentile	3	5	8	8	5
	50th percentile (Median)	14	13	16	30	14
	75th percentile	36	30	45	53	26
Lebanon	25th percentile	5	12	15	11	8
	50th percentile (Median)	17	29	25	26	19
	75th percentile	38	47	43	48	40
Other countries	25th percentile	6	11	12	13	11
	50th percentile (Median)	19	26	27	27	25
	75th percentile	36	50	62	50	46
All	25th percentile	5	7	9	8	7
	50th percentile (Median)	15	17	17	21	19
	75th percentile	32	35	36	41	35

5 Processing times

5.03 Processing time (in calendar days) for Tourist Visitor visa applications granted in the 3 month period between 1 October 2013 and 31 December 2013 by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/10/12 to 31/12/12	1/01/13 to 31/03/13	1/04/13 to 30/06/13	1/07/13 to 30/09/13	1/10/13 to 31/12/13
China, Peoples Republic of	25th percentile	2	2	2	3	3
	50th percentile (Median)	4	3	5	6	8
	75th percentile	7	7	11	14	18
India	25th percentile	3	1	2	4	4
	50th percentile (Median)	9	5	6	7	7
	75th percentile	16	13	12	14	11
Indonesia	25th percentile	6	7	7	7	8
	50th percentile (Median)	7	9	9	9	10
	75th percentile	9	12	11	11	14
South Africa	25th percentile	6	11	11	15	13
	50th percentile (Median)	9	14	15	20	20
	75th percentile	13	17	20	24	24
Philippines	25th percentile	4	5	6	8	5
	50th percentile (Median)	6	7	9	13	10
	75th percentile	10	12	15	21	18
Thailand	25th percentile	5	8	5	7	1
	50th percentile (Median)	7	9	7	9	3
	75th percentile	10	11	9	12	6
Brazil	25th percentile	0	0	0	3	2
	50th percentile (Median)	3	1	3	4	3
	75th percentile	5	6	6	6	6
Russian Federation	25th percentile	4	3	3	6	10
	50th percentile (Median)	7	6	7	9	12
	75th percentile	12	13	15	18	14
Vietnam	25th percentile	11	8	8	5	4
	50th percentile (Median)	18	12	13	7	7
	75th percentile	21	18	19	11	10
Fiji	25th percentile	10	10	7	1	4
	50th percentile (Median)	17	17	10	3	6
	75th percentile	23	23	15	6	7
Other countries	25th percentile	0	0	0	3	2
	50th percentile (Median)	5	5	5	7	8
	75th percentile	15	15	15	19	20
All	25th percentile	2	2	2	3	3
	50th percentile (Median)	6	5	7	8	8
	75th percentile	11	10	13	14	16

5 Processing times

5.04 Processing time (in calendar days) for Tourist Visitor OFFSHORE visa applications granted in the 3 month period between 1 October 2013 and 31 December 2013 by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/10/12 to 31/12/12	1/01/13 to 31/03/13	1/04/13 to 30/06/13	1/07/13 to 30/09/13	1/10/13 to 31/12/13
China, Peoples Republic of	25th percentile	2	2	2	3	3
	50th percentile (Median)	4	3	5	6	8
	75th percentile	7	7	11	14	18
India	25th percentile	3	1	2	4	4
	50th percentile (Median)	9	5	6	7	7
	75th percentile	16	13	12	14	11
Indonesia	25th percentile	6	7	7	7	8
	50th percentile (Median)	7	9	9	9	10
	75th percentile	9	12	11	11	14
South Africa	25th percentile	6	11	11	15	14
	50th percentile (Median)	9	14	15	20	20
	75th percentile	13	17	20	24	24
Philippines	25th percentile	4	5	6	8	5
	50th percentile (Median)	6	7	9	13	10
	75th percentile	10	12	15	21	18
Thailand	25th percentile	5	8	5	7	1
	50th percentile (Median)	7	9	7	9	3
	75th percentile	10	11	9	12	6
Brazil	25th percentile	0	0	0	3	2
	50th percentile (Median)	3	1	3	4	3
	75th percentile	5	6	6	6	6
Russian Federation	25th percentile	4	3	3	6	10
	50th percentile (Median)	7	6	7	9	12
	75th percentile	12	13	15	18	14
Vietnam	25th percentile	11	8	8	5	4
	50th percentile (Median)	18	12	13	7	7
	75th percentile	21	18	19	11	10
Fiji	25th percentile	10	10	7	1	4
	50th percentile (Median)	17	17	11	3	6
	75th percentile	23	23	15	6	7
Other countries	25th percentile	0	0	0	3	2
	50th percentile (Median)	6	5	5	7	9
	75th percentile	16	15	15	20	21
All	25th percentile	2	2	2	3	3
	50th percentile (Median)	6	5	7	8	8
	75th percentile	11	10	13	14	17

5 Processing times

5.05 Processing time (in calendar days) for Tourist Visitor ONSHORE visa applications granted in the 3 month period between 1 October 2013 and 31 December 2013 by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/10/12 to 31/12/12	1/01/13 to 31/03/13	1/04/13 to 30/06/13	1/07/13 to 30/09/13	1/10/13 to 31/12/13
India	25th percentile	0	0	0	0	1
	50th percentile (Median)	0	2	1	2	3
	75th percentile	6	11	12	7	7
United Kingdom	25th percentile	0	0	0	1	1
	50th percentile (Median)	0	0	0	1	1
	75th percentile	5	4	4	3	3
China, Peoples Republic of	25th percentile	0	0	0	1	2
	50th percentile (Median)	7	4	8	6	7
	75th percentile	15	12	21	13	13
United States of America	25th percentile	0	0	0	1	1
	50th percentile (Median)	0	0	0	1	1
	75th percentile	5	5	5	4	3
Korea, South	25th percentile	0	1	3	1	3
	50th percentile (Median)	8	9	12	7	7
	75th percentile	16	16	23	14	14
Germany, Fed Republic of	25th percentile	0	0	0	0	1
	50th percentile (Median)	0	0	0	1	1
	75th percentile	1	3	2	3	3
Philippines	25th percentile	0	0	0	1	3
	50th percentile (Median)	7	10	7	6	8
	75th percentile	18	20	21	15	15
Malaysia	25th percentile	4	3	7	2	5
	50th percentile (Median)	11	13	18	9	9
	75th percentile	21	21	29	15	16
Brazil	25th percentile	0	0	0	1	1
	50th percentile (Median)	0	0	0	1	1
	75th percentile	1	5	5	4	3
Italy	25th percentile	0	0	0	1	1
	50th percentile (Median)	0	0	0	1	1
	75th percentile	4	1	4	3	3
Other countries	25th percentile	0	0	0	1	1
	50th percentile (Median)	1	1	2	2	2
	75th percentile	8	7	12	8	8
All	25th percentile	0	0	0	1	1
	50th percentile (Median)	1	1	2	3	3
	75th percentile	9	9	14	9	8

6 Applications on hand

6 Applications on hand

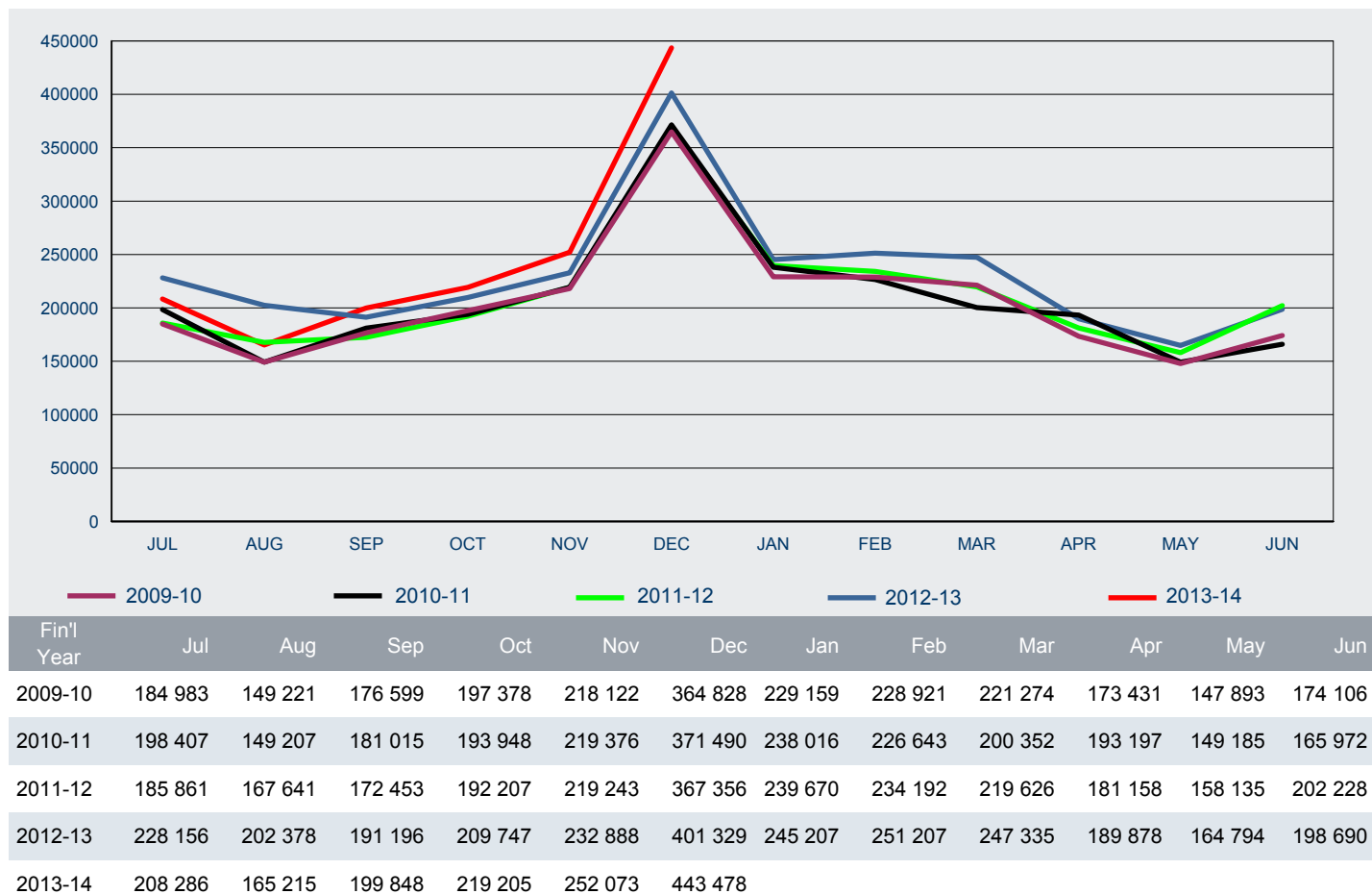
6.01 Number of Visitor visa applications on hand at 31 December 2013 by visa group - comparison with previous four periods

Visa Subclass	On hand at 31/12/12	On hand at 31/03/13	On hand at 30/06/13	On hand at 30/09/13	On hand at 31/12/13
Tourism					
Tourist Visitor	32 242	27 130	42 416	40 356	53 088
ETA Tourist	57	48	89	74	139
eVisitor Tourist	637	763	909	1 763	1 063
Sponsored Tourist	2 128	1 829	2 644	2 412	1 655
sub total Tourism	35 064	29 770	46 058	44 605	55 945
Business					
Business Visitor	8 488	10 696	9 122	8 978	7 041
ETA Business	7	5	< 5	6	8
eVisitor Business	40	119	118	181	139
Sponsored Business	< 5	0	0	0	0
sub total Business	8 537	10 820	9 244	9 165	7 188
Total	43 601	40 590	55 302	53 770	63 133

7 Visa holders in Australia

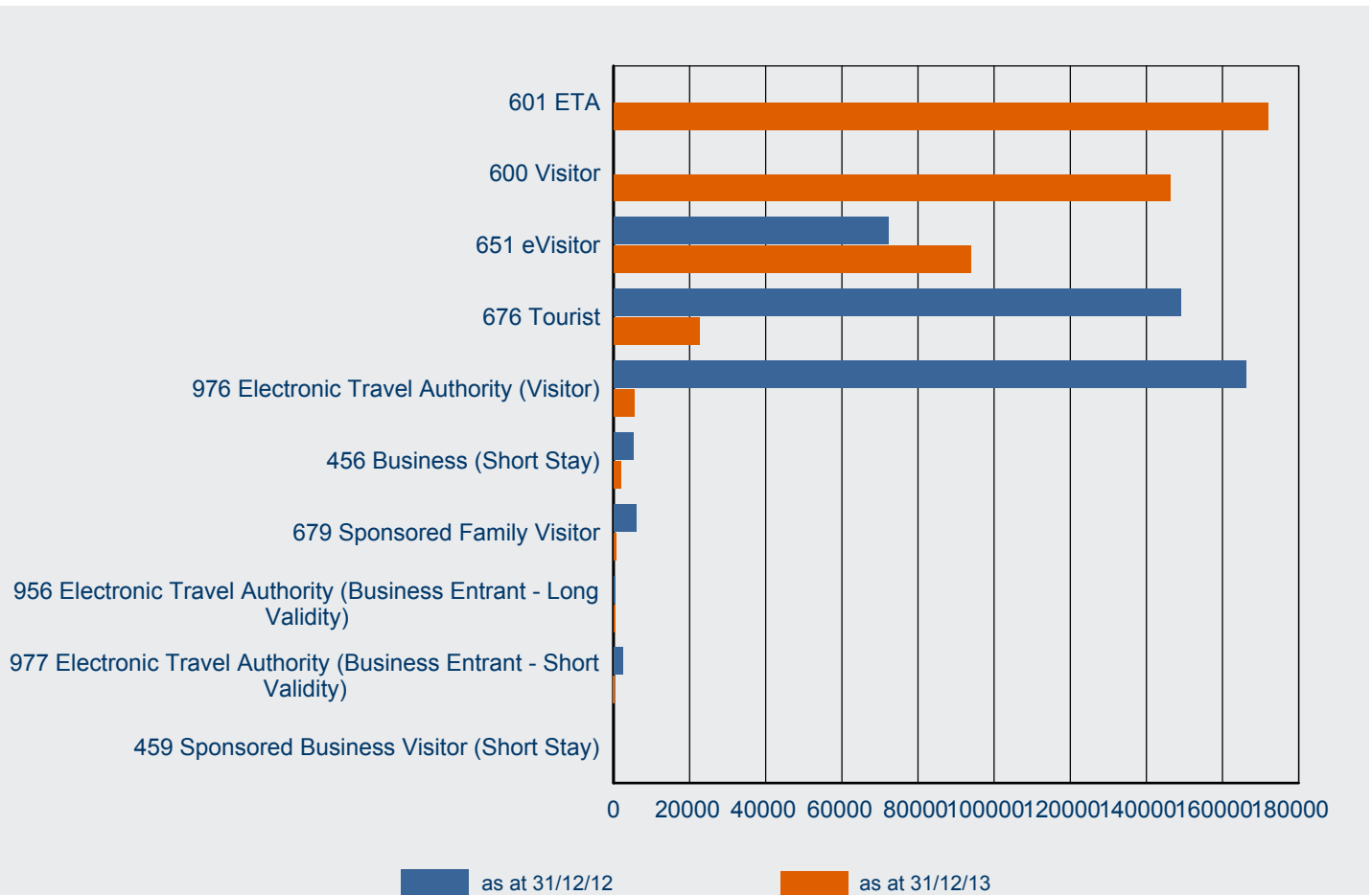
7 Visa holders in Australia

7.01 Number of Visitor visa holders in Australia at the end of each month in 2013-14 to 31 December 2013 by month - comparison with previous four financial years



7 Visa holders in Australia

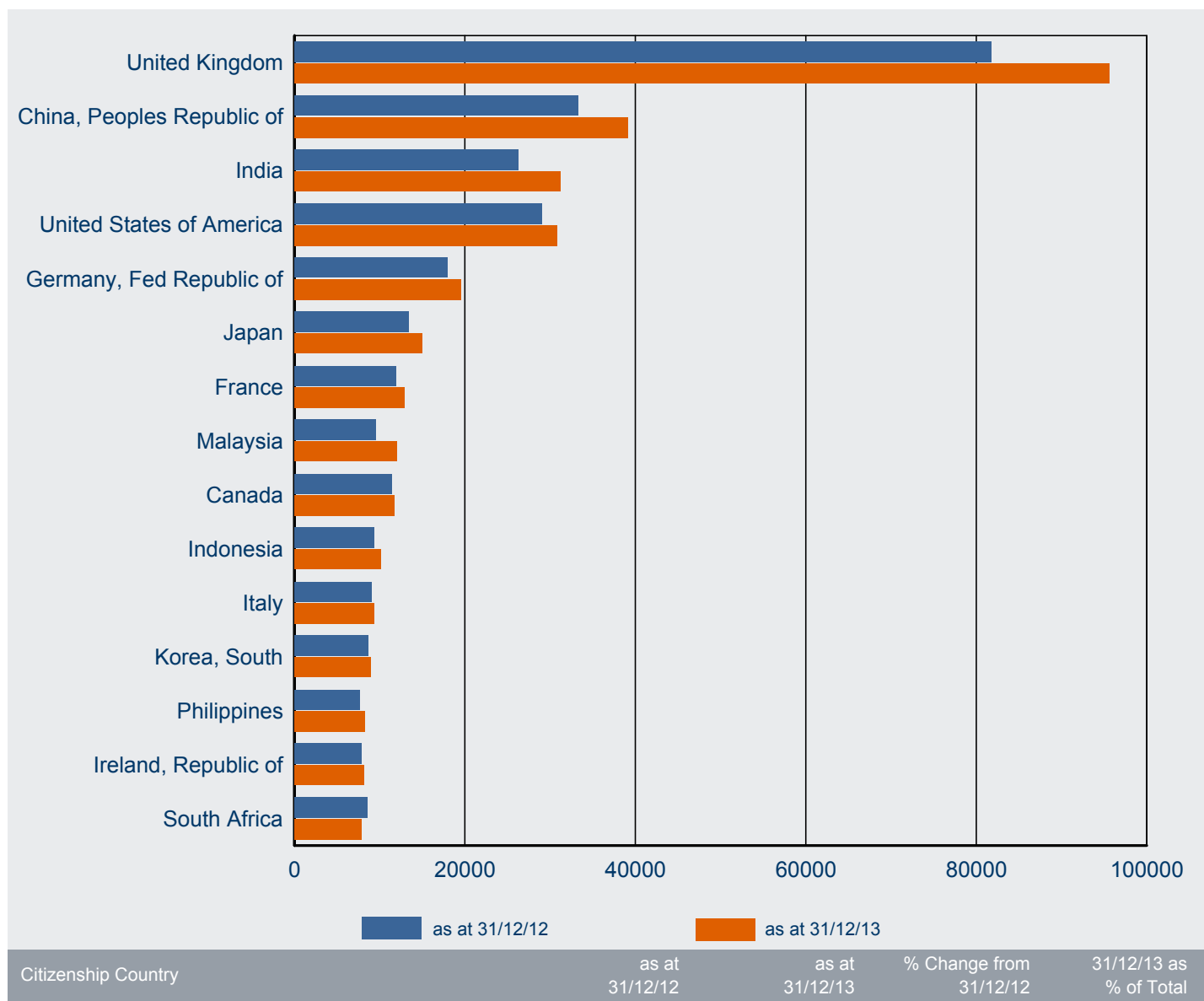
7.02 Number of Visitor visa holders in Australia as at 31 December 2013 by visa subclass - comparison with same date in previous year



Visa Subclass	as at 31/12/12	as at 31/12/13	% Change from 31/12/12	31/12/13 as % of Total
601 ETA		172 025		38.8%
600 Visitor		146 257		33.0%
651 eVisitor	72 125	93 895	30.2%	21.2%
676 Tourist	149 078	22 616	-84.8%	5.1%
976 Electronic Travel Authority (Visitor)	166 064	5 372	-96.8%	1.2%
456 Business (Short Stay)	5 255	2 022	-61.5%	0.5%
679 Sponsored Family Visitor	5 925	671	-88.7%	0.2%
956 Electronic Travel Authority (Business Entrant - Long Validity)	476	333	-30.0%	0.1%
977 Electronic Travel Authority (Business Entrant - Short Validity)	2 397	287	-88.0%	0.1%
459 Sponsored Business Visitor (Short Stay)	9			
Total	401 329	443 478	10.5%	100.0%

7 Visa holders in Australia

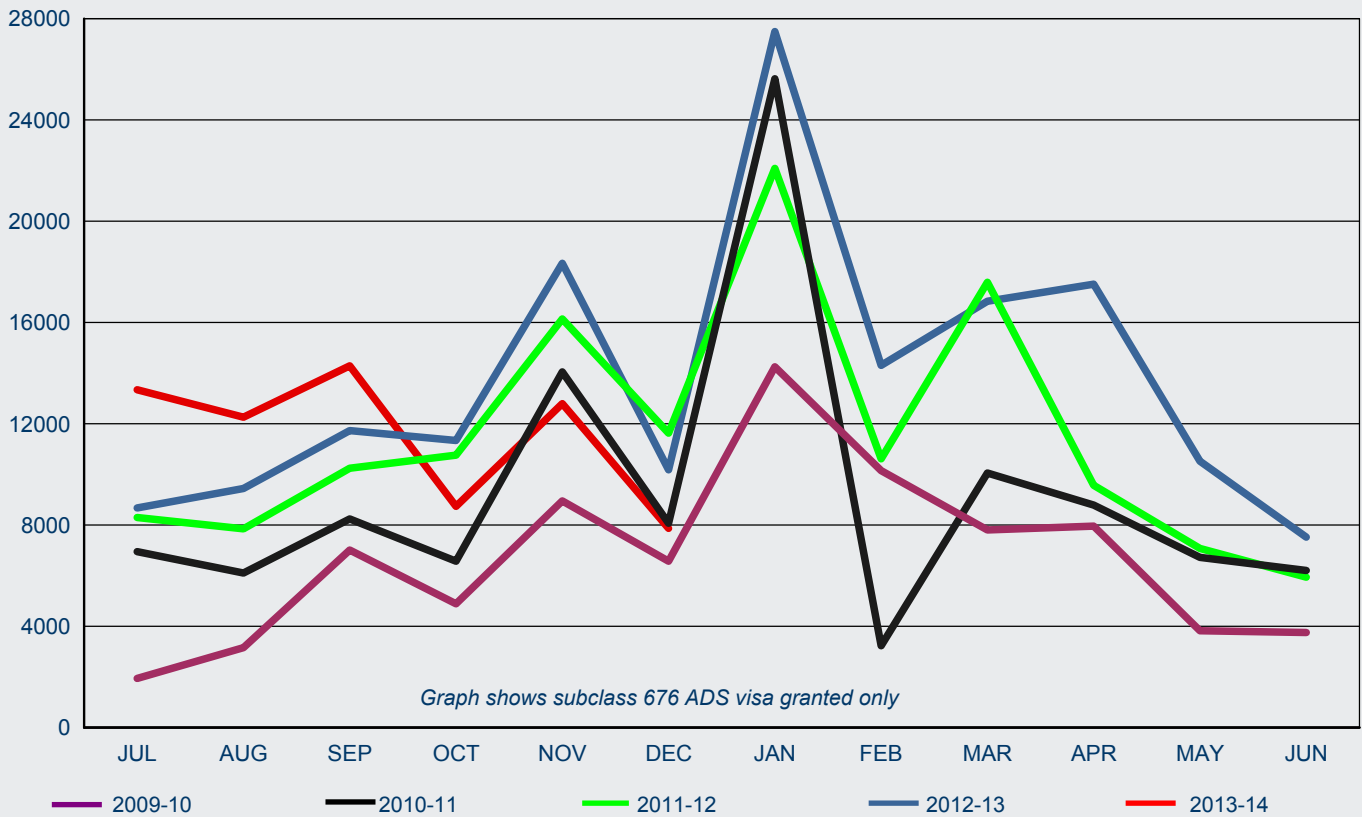
7.03 Number of Visitor visa holders in Australia as at 31 December 2013 by citizenship country - comparison with same period in previous year



8 Approved Destination Status (ADS)

8 Approved Destination Status (ADS)

8.01 Number of subclass 676 and subclass 600 visa applications granted in 2013-14 to 31 December 2013 under the tourism stream where the citizenship country is Peoples Republic of China (PRC) by visa type - comparison with previous four financial years



subclass 676/600 ADS for PRC

FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2009-10	1 940	3 157	7 014	4 890	8 952	6 574	14 250	10 150	7 807	7 956	3 826	3 756	80 272
2010-11	6 952	6 103	8 243	6 569	14 047	8 070	25 622	3 235	10 052	8 786	6 723	6 207	110 609
2011-12	8 294	7 851	10 244	10 760	16 140	11 631	22 087	10 614	17 589	9 569	7 075	5 943	137 797
2012-13	8 673	9 445	11 728	11 340	18 336	10 181	27 492	14 305	16 839	17 511	10 522	7 522	163 894
2013-14	13 343	12 258	14 287	8 737	12 795	7 866							69 286

subclass 676/600 non-ADS for PRC

FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2009-10	8 031	7 171	9 677	5 943	9 664	10 077	11 942	9 346	8 830	7 728	8 138	11 245	107 792
2010-11	11 200	10 290	10 546	8 174	12 942	15 047	18 689	5 514	10 673	9 485	10 418	14 268	137 246
2011-12	14 570	14 440	12 707	10 978	18 016	17 382	19 003	11 621	12 212	13 452	13 531	19 913	177 825
2012-13	18 909	18 262	17 626	15 108	20 473	19 731	33 006	10 615	14 937	15 153	16 277	20 550	220 647
2013-14	26 497	23 118	20 304	20 141	29 627	35 137							154 824

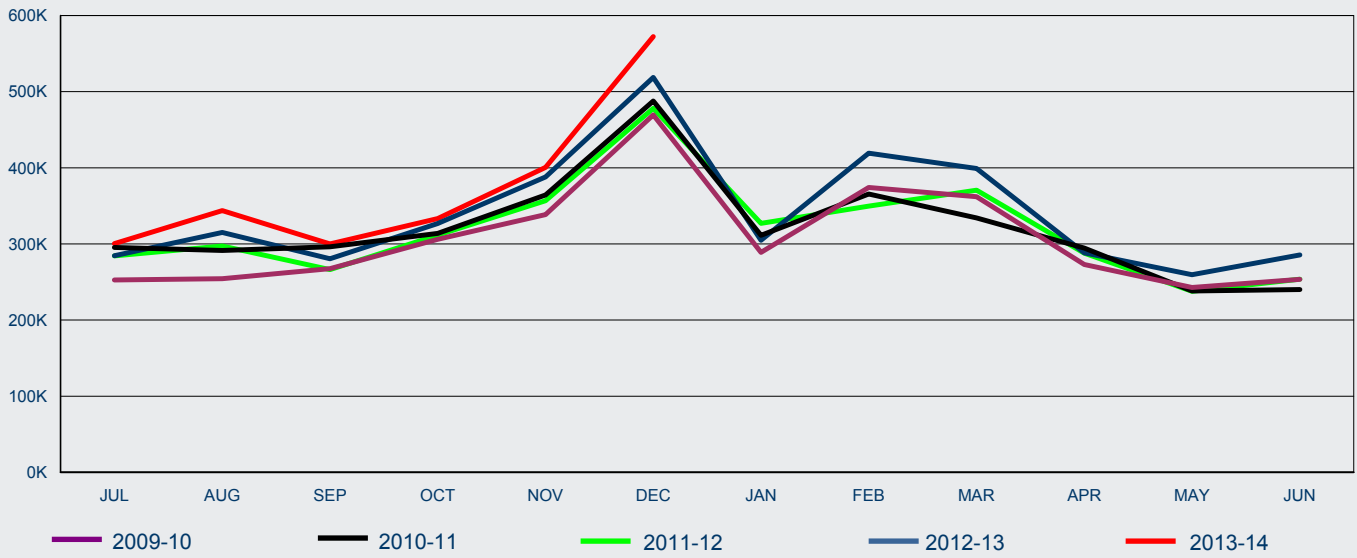
Total subclass 676/600 for PRC

FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2009-10	9 971	10 328	16 691	10 833	18 616	16 651	26 192	19 496	16 637	15 684	11 964	15 001	188 064
2010-11	18 152	16 393	18 789	14 743	26 989	23 117	44 311	8 749	20 725	18 271	17 141	20 475	247 855
2011-12	22 864	22 291	22 951	21 738	34 156	29 013	41 090	22 235	29 801	23 021	20 606	25 856	315 622
2012-13	27 582	27 707	29 354	26 448	38 809	29 912	60 498	24 920	31 776	32 664	26 799	28 072	384 541
2013-14	39 840	35 376	34 591	28 878	42 422	43 003							224 110

9 Arrivals

9 Arrivals

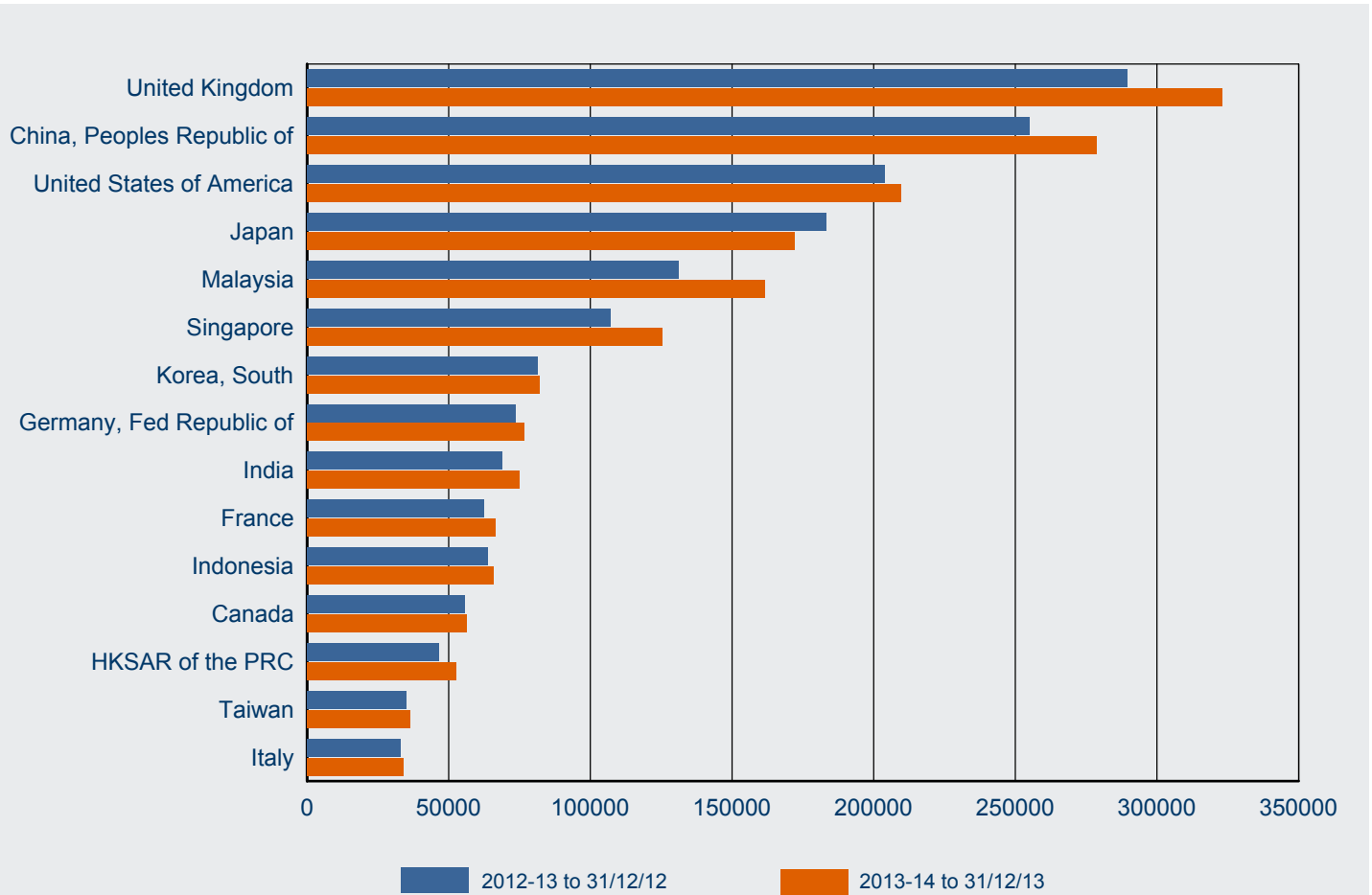
9.01 Number of Visitor visa arrivals ('000) in 2013-14 to 31 December 2013 - comparison with previous four financial years



FY Arrived	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2009-10	253	254	268	306	339	469	289	374	362	273	243	253	3 683
2010-11	295	291	296	314	364	488	311	366	334	295	238	240	3 833
2011-12	284	297	266	311	357	478	327	350	371	288	238	254	3 821
2012-13	284	315	280	327	388	519	305	419	399	288	260	286	4 070
2013-14	300	344	300	333	401	572							2 250

9 Arrivals

9.02 Number of Visitor visa arrivals in 2013-14 to 31 December 2013 by citizenship country - comparison with same period in previous year



Citizenship Country	2012-13 to 31/12/12	2013-14 to 31/12/13	% Change from 2012-13	2013-14 as % of Total
United Kingdom	289 637	323 183	11.6%	14.4%
China, Peoples Republic of	255 012	278 828	9.3%	12.4%
United States of America	203 864	209 762	2.9%	9.3%
Japan	183 421	172 263	-6.1%	7.7%
Malaysia	131 070	161 648	23.3%	7.2%
Singapore	107 112	125 525	17.2%	5.6%
Korea, South	81 512	82 250	0.9%	3.7%
Germany, Fed Republic of	73 797	76 571	3.8%	3.4%
India	68 936	75 092	8.9%	3.3%
France	62 443	66 430	6.4%	3.0%
Indonesia	63 727	65 928	3.5%	2.9%
Canada	55 555	56 516	1.7%	2.5%
HKSAR of the PRC	46 402	52 842	13.9%	2.3%
Taiwan	35 194	36 401	3.4%	1.6%
Italy	33 143	33 930	2.4%	1.5%
Other countries	422 794	433 044	2.4%	19.2%
Total	2 113 619	2 250 213	6.5%	100.0%

