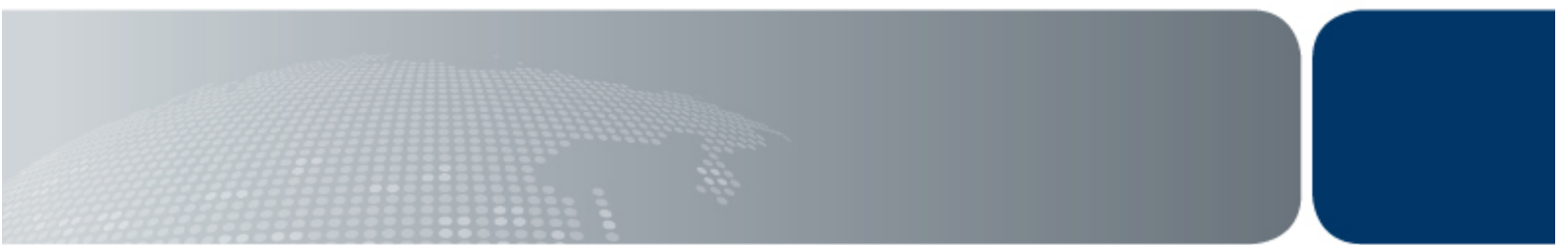




Australian Government
Department of Immigration
and Citizenship

Visitor visa program quarterly report

Quarter ending at 31 December 2012



Contents

	Page
About this report	1
Enquiries	1
Definition of terms	2
Background to the visitor visa program	3
Recent key initiatives	7
Executive summary	9
Section 1 Lodged	11
Section 2 Granted	29
Section 3 Grant rate	47
Section 4 Auto grant rate for eLodged applications	53
Section 5 Processing times	57
Section 6 Applications on hand	63
Section 7 Visa holders in Australia	65
Section 8 Approved Destination Status (ADS)	73
Section 9 Arrivals	75

About this report

This report provides quarterly data about the Visitor visa program administered by the Department of Immigration and Citizenship (the department). The report has been produced to assist tourism industry stakeholders and policymakers.

It is expected that this report will be further developed over time to increase and improve information sharing about the Visitor visa program.

Data is sourced from several departmental visa processing and recording systems. Data can be dynamic and there can be delays in transmission of information from the department's global operations. Variations in figures between this report and previous reports can occur. Due to these issues, figures for the current financial year should always be considered provisional.

For privacy reasons < 5 has been used where a number in a table is between 1 and 4.

Further data about the Visitor visa program, including Visitor visa grants by subclass and citizenship from the 2005-06 to the 2010-11 financial year is available at the department's website at www.immi.gov.au/media/statistics/

Further information about the Visitor visa program is available at www.immi.gov.au/visitors.

Enquiries

Any comments or enquiries concerning this report should be sent to visa.reporting@immi.gov.au quoting report id BR0112.

Definition of terms

Applicant type:	Under the Migration Regulations 1994 (the Regulations), there are two types of applicants. These are primary applicants and secondary applicants.
Approved Destination Status (ADS):	This scheme facilitates the travel of organised tour groups from the People's Republic of China (PRC) to Australia by approved travel agents. Tourists under the ADS scheme are granted a subcategory of the Tourist (subclass 676) visa and do not require a visa label.
Auto grant:	An automated process by which an electronic visa application is checked against security and immigration risk business rules and, if the automated checks are satisfied, the visa is granted, often within minutes after lodgement. Electronic applications which do not satisfy automated checks are referred for manual assessment by a visa processing officer.
Citizenship country:	The country of citizenship of the visa applicant or visa holder. Where a visa applicant or visa holder has more than one citizenship country, either the citizenship of the travel document or the citizenship nominated by the visa applicant is used.
Decided:	The term used for counts of decisions. See below for definition of "decisions".
Decisions:	An outcome where a decision-maker (including system-generated decision-making) grants or refuses a visa or sponsorship application.
eLodged:	Visa application lodged electronically, by eligible passport holders, via the departmental website. Visas that can be eLodged are the eVisitor (subclass 651) visa and the Tourist (subclass 676) visa (also known as the e676).
ETA:	Electronic Travel Authority. An electronic visa available to citizens from low risk countries. The term "low risk" applies to countries which issue ETA eligible passports. A list of these can be found on the department's website.
Granted:	Unless otherwise specified, the number of visas granted includes primary and review grants.
Lodged:	Lodged is the count of paper applications receipted in a departmental office or submitted electronically.
Offshore:	In this report, the term refers to the location of the client at the time of lodging the application.
On hand:	A visa application, nomination or sponsorship that has not been finalised.
Onshore:	In this report, refers to the location of the client at the time the application was lodged. An onshore applicant may already hold a visa of the same kind or may be applying for another type of visa.
Visa applicant:	Used to refer to clients applying for a visa. Unless otherwise specified, the term covers both primary and secondary applicants.
Visa holders in Australia:	The number of visa holders lawfully in Australia. This is not a count of all valid visas, as a number of visa holders may be outside Australia on the snapshot date.

Background to the Visitor visa program

Visitor visa subclasses can be divided into Tourism and Business streams:

Tourism:

1. Tourist (Subclass 676) visa. This visa allows people to visit Australia for tourism purposes. This may include a holiday or recreation, or to visit family and friends. This visa can be applied for either onshore or offshore and may also be used for other short-term non-work purposes including study for up to three months. This visa can also be applied for online (known as the “e676”) by eligible passport holders.*
2. Sponsored Family Visitor (Subclass 679) visa. This visa allows people who are outside of Australia, and have an eligible sponsor in Australia (an eligible relative or Australian Government official willing to sponsor them), to travel to Australia for a holiday and to visit family. This visa is intended for higher risk visitors and contains additional requirements which are designed to provide assurance that the visa holder will comply with their visa conditions and depart Australia before their visa expires. A formal sponsorship is to be completed by an Australian citizen/permanent resident and in some cases a security bond is requested where the decision-maker has residual concerns about the visa applicant’s intention to abide by the visa conditions.
3. Electronic Travel Authority (ETA) (Visitor) (Subclass 976). This visa is designed for ETA eligible passport holders* who are outside of Australia and who want to visit Australia for tourism purposes. It allows an applicant to stay in Australia for up to three months on each visit within a 12 month period from the date of grant, or for the life of the passport if it is less than 12 months. It can be applied for online, through a travel agent, airline or specialist service provider or at an Australian visa office outside of Australia.
4. eVisitor (Subclass 651 - Tourist Entrant). This visa is designed for people outside of Australia who want to visit Australia for tourism purposes. It can only be lodged online and is available to certain European nationals*, as it was introduced in October 2008 to meet the Australian Government’s undertaking to have reciprocal short stay travel arrangements with the European Union. It allows a stay of up to three months on each visit within a 12 month period from the date of grant.

* Note: For e676, ETA and eVisitor eligible passports, please refer to the table on the next page.

Business:

5. Business (Short Stay) (Subclass 456) visa. This visa allows business people to make a short business visit to Australia for up to three months during their visa validity period. Business activities may include attending meetings, conferences, site visits, exploring business opportunities or, in limited circumstances, specialised non-ongoing work. The visa holder cannot engage in work in Australia that might otherwise be carried out by an Australian citizen or permanent resident.
6. Sponsored Business Visitor (Short Stay) (Subclass 459) visa. This visa has the same purpose as the Subclass 456 visa but requires the business person to have an approved sponsor in Australia (a representative from an approved organisation or an Australian government official).
7. ETA (Business Entrant - Short Validity) (Subclass 977). This visa is designed for ETA eligible passport holders* who are outside of Australia and who want to make a short business visit to Australia. It allows an applicant to stay in Australia for up to three months on each visit within a 12 month period from the date of grant, or for the life of the passport if it is less than 12 months. It can be applied for online, through a travel agent, airline or specialist service provider or at an Australian visa office outside of Australia.
8. ETA (Business Entrant - Long Validity) (Subclass 956). This visa has the same purpose as the Subclass 977 visa but is valid for the life of the passport.
9. eVisitor (Subclass 651 - Business Entrant). This visa is designed for people outside of Australia who want to visit Australia for short term business purposes. It can only be lodged online and is available to certain European nationals*, as it was introduced in October 2008 to meet the Australian Government’s undertaking to have reciprocal short stay travel arrangements with the European Union. It allows a stay of up to three months on each visit within a 12 month period from the date of grant.
10. Superyacht Crew (Subclass 488) visa. This temporary visa allows the crew of superyachts to enter Australia to undertake the usual day to day routine maintenance or business of these vessels while at sea. The applicant may be either inside or outside of Australia when the visa is granted. The visa is a multiple entry visa and permits the visa holder to work onboard these vessels in Australia for up to one year, with the option to extend their stay. Additionally, the crew must be sponsored by an owner or captain of the superyacht who is an approved superyacht crew sponsor.

* Note: For e676, ETA and eVisitor eligible passports, please refer to the table on the next page.

Background to the Visitor visa program - continued

Eligible Passports for Electronic Lodgement of Visitor Visa Applications

Country	ETA	Tourist e676	eVisitor 651
Andorra	✓	✓	✓
Argentina		✓	
Austria	✓	✓	✓
Bahrain		✓	
Belgium	✓	✓	✓
Brazil		✓	
Brunei	✓	✓	
Bulgaria		✓	✓
Canada	✓	✓	
Chile		✓	
Croatia		✓	
Cyprus		✓	✓
Czech Republic		✓	✓
Denmark	✓	✓	✓
Estonia		✓	✓
Finland	✓	✓	✓
France	✓	✓	✓
Germany	✓	✓	✓
Greece	✓	✓	✓
Hong Kong	✓	✓	
Hungary		✓	✓
Iceland	✓	✓	✓
India *		✓	
Ireland	✓	✓	✓
Italy	✓	✓	✓
Japan	✓	✓	
Kuwait		✓	
Latvia		✓	✓
Liechtenstein	✓	✓	✓
Lithuania		✓	✓
Luxembourg	✓	✓	✓
Malaysia	✓	✓	
Maldives		✓	
Malta	✓	✓	✓
Monaco	✓	✓	✓
Netherlands	✓	✓	✓
Norway	✓	✓	✓
Oman		✓	
Poland		✓	✓
Portugal	✓	✓	✓
Qatar		✓	
Romania		✓	✓
San Marino	✓	✓	✓
Saudi Arabia		✓	
Singapore	✓	✓	
Slovakia		✓	✓
Slovenia		✓	✓
South Korea	✓	✓	
Spain	✓	✓	✓
Sweden	✓	✓	✓
Switzerland	✓	✓	✓
Taiwan	✓		
Turkey (Officials Only)		✓	
United Arab Emirates		✓	
United Kingdom (BNO)	✓		
United Kingdom (British Citizens)	✓	✓	✓
United States of America	✓	✓	
Vatican City	✓	✓	✓

* Indian passport holders can only access e676 through selected Preferred Aussie Specialist agents

Background to the Visitor visa program - continued

Family members

Tourist Visitors (except those applying for Sponsored Family Visitor visas) must lodge separate applications, unless they are included in the passport of the main applicant.

Business Visitors and Sponsored Family Visitors can apply to have partners and dependent children under the age of eighteen accompany them to Australia.

Visa requirements

To be eligible for a Visitor visa, applicants must have a genuine intention to stay in Australia temporarily as a visitor (for tourism or business purposes).

Applicants must also meet certain health and character requirements, and may be asked to undergo a health examination, and/or provide police certificates for each country they have lived in for 12 months or more over the last ten years since turning 16.

In order to meet the financial requirements for the grant of a Visitor visa, applicants must be able to demonstrate that they have access to sufficient funds to cover themselves (and their family where relevant) during their stay in Australia, including health insurance where required. They may be asked to provide evidence of funds.

Ability to work

Work on a Tourist visa is not permitted. This is enforced by a mandatory “no work” condition imposed on all Tourist visas.

Work on a Business Visitor visa is permitted in very limited circumstances where the work is non-ongoing (no more than six weeks for the validity of the visa) and highly skilled in nature.

A Business Visitor visa holder cannot engage in work in Australia that might otherwise be carried out by an Australian citizen or permanent resident.

Where a person is found to be working in breach of their visa conditions, they may face visa cancellation and be subject to an exclusion period.

Ability to study

Tourist visa holders may study for up to three months. This may be an award or non-award course, however, the entire course must not be longer than 3 months in duration.

Business Visitor visa holders may undertake informal study for up to three months, where it is related to their profession and does not lead to a formal award (other than a language training program).

Volunteering

Tourist visa holders may be able to work as a volunteer where the work is genuinely voluntary and no remuneration is received in return for the activities.

Background to the Visitor visa program - continued

Extending stay

Visitor visas cannot be 'extended'. However Visitor visa holders may extend their stay in Australia by applying for another visa, such as a Tourist (subclass 676) visa, at least two weeks before their current visa expires.

An additional visa may be granted if the applicant has complied with the conditions of their previous visa, meets all eligibility criteria for this visa, and does not have a 'No further stay' condition on their current visa.

It is not possible to apply for a Business Visitor visa in Australia.

Visa refusals

A decision to refuse a Visitor visa application is made when the delegate of the Minister for Immigration and Citizenship is not satisfied that the applicant meets the legal criteria for grant of a visa. When refusing a visa application, the department provides an applicant, or their agent, with a written decision record that sets out the reason for the decision.

Reasons for refusal of Visitor visa applications may include:

- failure to meet financial, health or character requirements; and/or
- failure to satisfy the department that the applicant is a genuine visitor.

Processing standards

The department aims to finalise 75 per cent of Visitor visa applications within the following timeframes:

- for non-sponsored visitors where the application is lodged onshore - one working day for low risk applicants and one week for high risk applicants;
- for non-sponsored visitors where the application is lodged offshore - one working day for low risk applicants and one month for high risk applicants;
- for sponsored visitors (all sponsored visitor applications are lodged onshore) - 1.5 months.

The processing service standard applies where all documents are submitted with the application form. The process may be delayed if applications are incomplete or if additional information is required, including health examination and/or character checks.

Note: Low risk refers to persons holding Electronic Travel Authority (ETA) eligible passports, and high risk refers to persons who are not ETA eligible.

Recent key initiatives

- On 24 November 2012, the Department introduced more generous Tourist visas for parents of Australian citizens or permanent residents. Parents who meet the criteria for a Tourist visa can now be granted a Tourist visa valid for up to 5 years, where they are in the Parent visa queue. As at 31 December 2012, take up has been driven by Chinese (76 per cent) and Indian nationals (10 per cent).
- The Department has expanded the take up of travel without a visa label being placed in passports, with China, India, Indonesia, Singapore and Vietnam agreeing to allow their citizens to travel to Australia without having a visa label. The majority of visitors to Australia travel label-free and the Department is working to further expand this opportunity to other visitors.
- The Department has continued to expand its network of Australian Visa Application Centres (AVACs) managed by Service Delivery Partners overseas, to provide better access and more service options to our offshore clients. New AVACs opened in Beijing and Shanghai on 10 September 2012.
- The Department is implementing changes to support the progressive expansion of online lodgement of Visitor visa applications to all countries from 2013.

Executive Summary

Key Points

- There was a 6.4% increase in tourism Visitor visa applications in 2012-13 to 31 December (1 813 620) compared with the same period in 2011-12 (1 704 430). The increase was driven by growth in lodgements from citizens of China up (16.5% to 194 204), Malaysia (up 18.5% to 106 396) and Singapore (up 28.7% to 81 364).
- The United Kingdom remained the largest source country for tourism visitors to Australia in 2012-13 to 31 December 2012 with 273 199 visa application lodgements, down slightly compared with the same period in 2011-12 (274 970). Singapore (81 364) has replaced South Korea (80 584) as the sixth largest source country.
- 239 978 business Visitor visa applications were lodged in 2012-13 to 31 December. This is a 1% increase compared with the same period in 2011-12 (237 521), and is largely driven by growth from India and China.
- The grant rate for Visitor visas for the quarter ending 31 December 2012 remained stable at 97.8% compared with 97.5% for the same quarter in 2011-12.
- 39 881 Tourist (subclass 676) visas were granted under the Approved Destination Status (ADS) scheme in the quarter ending 31 December 2012, representing 41.9% of all subclass 676 grants to Chinese tourists.
- On 31 December 2012, there were 401 362 Visitor visa holders in Australia. This was a 9.2% increase compared with the same date in 2011.

1 Applications lodged

1 123 267 Visitor visa applications were lodged in the quarter ending 31 December 2012. This was a 5.9% increase over the same quarter in 2011-12 (1 060 721).

1 813 620 tourism Visitor visa applications were lodged in 2012-13 to 31 December 2012. This was a 6.4% increase compared with the same period in 2011-12 (1 704 430). The increase was driven by growth in lodgements by citizens of China (up 16.5% to 194 204), Malaysia (up 18.5% to 106 396), Japan (up 6.6% to 162 173), the United States of America (up 5.6% to 167 090) and Singapore (up 28.7% to 81 364).

The United Kingdom remained the largest source country for tourism visitors to Australia in 2012-13 to 31 December 2012 with 273 199 lodgements, followed by China (194 204). The United States of America remained the third largest source country with 167 090 lodgements followed by Japan (162 173) and Malaysia (106 396).

239 978 business Visitor visa applications were lodged in 2012-13 to 31 December 2012. This was a 1% increase compared with the same period in 2011-12 (237 521) and is largely driven by growth from India and China (up 11.5% and 24.6% respectively). Business visitor growth is slowing after a peak in July 2012.

2 Visas granted

1 089 054 Visitor visas were granted in the quarter ending 31 December 2012. This is a 5.8% increase over the same quarter in 2011-12 (1 028 781).

1 758 999 tourism Visitor visas were granted in 2012-13 to 31 December 2012. This is 6.4% increase compared with the same period in 2011-12 (1 653 050) and reflects an increase in Tourist (subclass 676) visa grants (up from 418 585 to 472 113) and eVisitor (subclass 651) visa grants (up from 208 468 to 238 546).

234 088 business Visitor visas were granted in 2012-13 to 31 December 2012. This was a 1.7% increase over the same period in 2011-12 (230 086).

5 336 Sponsored Family Visitor (Subclass 679) visas were granted in the quarter ending 31 December 2012. This is a 47.7% increase over the same quarter in 2011-12 and reflects an increase in lodgements and decisions as well as community engagement efforts to facilitate genuine visits.

3 Grant rates

The grant rate for Visitor visas for the quarter ending 31 December 2012 remained stable at 97.8%, compared with 97.5% for the same quarter in 2011-12.

4 Auto grant rates for eLodged Applications

The auto grant rate for eLodged Tourist (subclass 676) visas for the quarter ending 31 December 2012 fell marginally to 58.5%, compared with 59.8% in the same quarter in 2011-12.

The auto grant rate for eVisitor Tourist Entrant (subclass 651) visas for the quarter ending 31 December 2012 increased slightly to 88.8%, compared with 87.7% in the same quarter in 2011-12.

The auto grant rate for eVisitor Business Entrant (subclass 651) visas for the quarter ending 31 December 2012 increased slightly to 82.4%, compared with 80.9% in the same quarter in 2011-12.

Executive Summary - continued

5 Processing times

During the quarter ending 31 December 2012, 75% of offshore Tourist (subclass 676) visa applications were processed within eleven calendar days and 75% of Business (Short Stay) (subclass 456) visa applications were processed within five calendar days. These processing times are consistent with the same quarter in 2011-12.

During the quarter ending 31 December 2012, 75% of onshore Tourist (subclass 676) visa applications were processed within nine calendar days. This is an improvement over the same quarter in 2011-12 (11 calendar days) and reflects an increased uptake of the e676 online lodgement option.

During the quarter ending 31 December 2012, 75% of Sponsored Family Visitor (subclass 679) visa applications were processed within 32 calendar days, compared to 56 calendar days for the same quarter in 2011-12.

Processing times increase if applications are incomplete or if additional information is required, including health examinations and/or character checks.

6 Applications on hand

On 31 December 2012, there were 56 620 Visitor visa applications on hand. This is a 13.9 % increase over the 49 669 applications on hand on 31 December 2011. This can be attributed to an increase in the number of paper Tourist (subclass 676) visa applications lodged in the quarter ending 31 December 2012.

To make sure that onshore applicants do not become unlawful when their existing visa expires, bridging visas are granted until a decision is made on their application.

7 Visa holders In Australia

On 31 December 2012, there were 401 362 Visitor visa holders in Australia. This was 9.2 % higher than the 367 413 Visitor visa holders in Australia on the same date in 2011.

ETA (subclass 976) visa holders made up the largest cohort with 166 064 visa holders in Australia, followed by Tourist (subclass 676) with 149 078 visa holders.

The number of Visitor visa holders in Australia at any given time is influenced by a range of factors, including exchange rates, holiday periods, major events and a general increase in tourists from Asia (particularly China).

8 Approved Destination Status (ADS)

39 881 Tourist (subclass 676) visas were granted under the ADS scheme in the quarter ending 31 December 2012. This was a 3.5% increase over the same quarter in 2011-12 (38 531).

ADS grants made up 41.9% of all subclass 676 grants to Chinese tourists in the quarter ending 31 December 2012, a minor decrease on the same quarter in 2011-12 (45.3%). This reflects an increase in independent travel by Chinese tourists.

9 Arrivals data

In the quarter ending 31 December 2012, there were 1 233 541 arrivals on Visitor visas. This was a 7.6% increase over the same quarter in 2011-12 (1 146 142) and reflects increased arrivals from China (up 18.9% to 255 012), Japan (up 4.9% to 183 421), Malaysia (up 14.8% to 131 070) and Singapore (up 19.8% to 107 112).

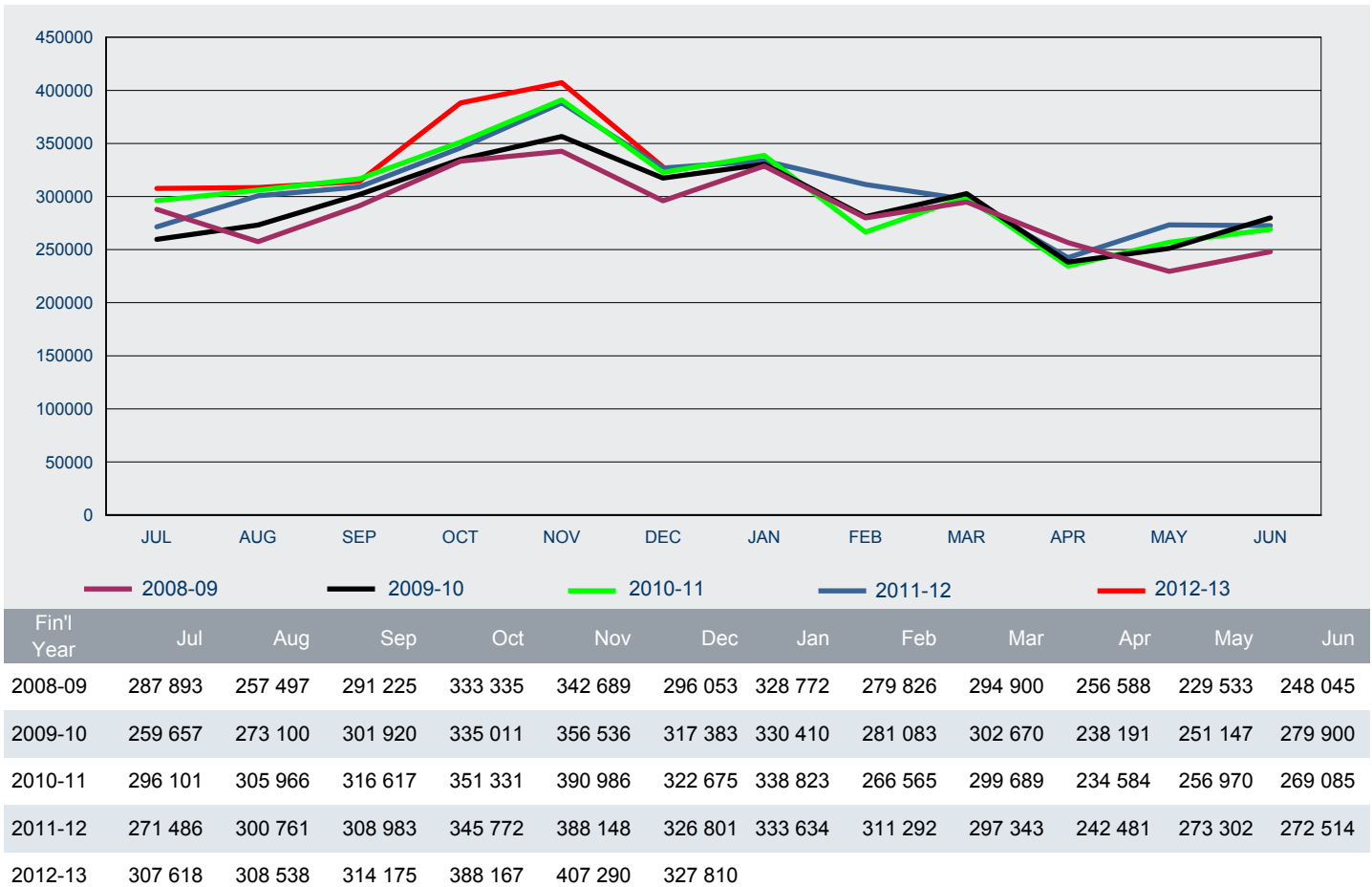
There were 1 096 100 arrivals on tourism Visitor visas during the quarter ending 31 December 2012. This was higher than the same quarters in 2011-12 (1 008 679) and 2010-11 (1 037 304).

There were 137 441 arrivals on business Visitor visas during the quarter ending 31 December 2012. This was stable compared with the same quarter in 2011-12 (137 463) but a 6.9% increase over the same quarter in 2010-11 (128 579).

1 Lodged

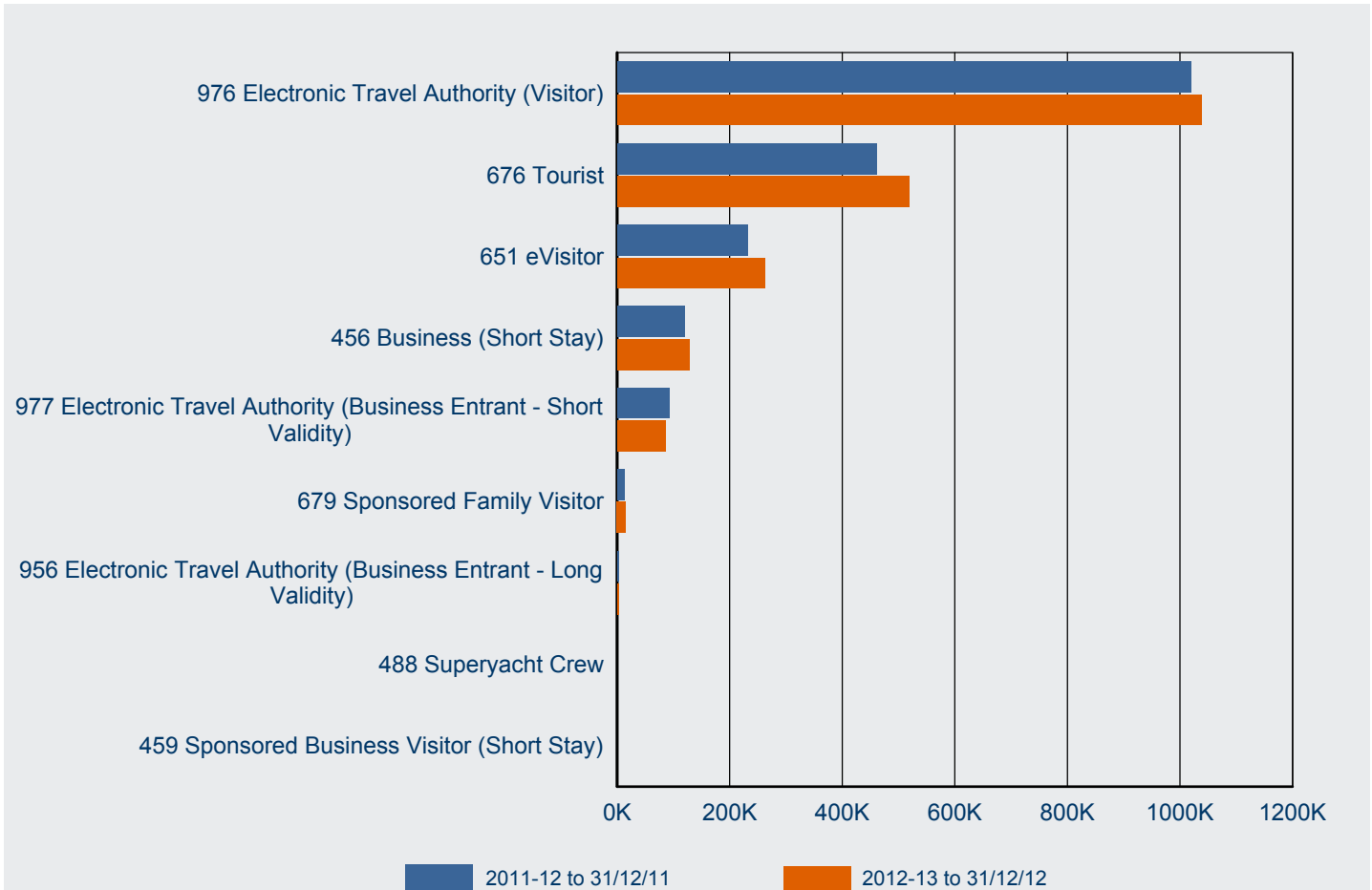
1 Lodged

1.01 Number of Visitor visa applications lodged in 2012-13 to 31 December 2012 by month - comparison with previous four financial years



1 Lodged

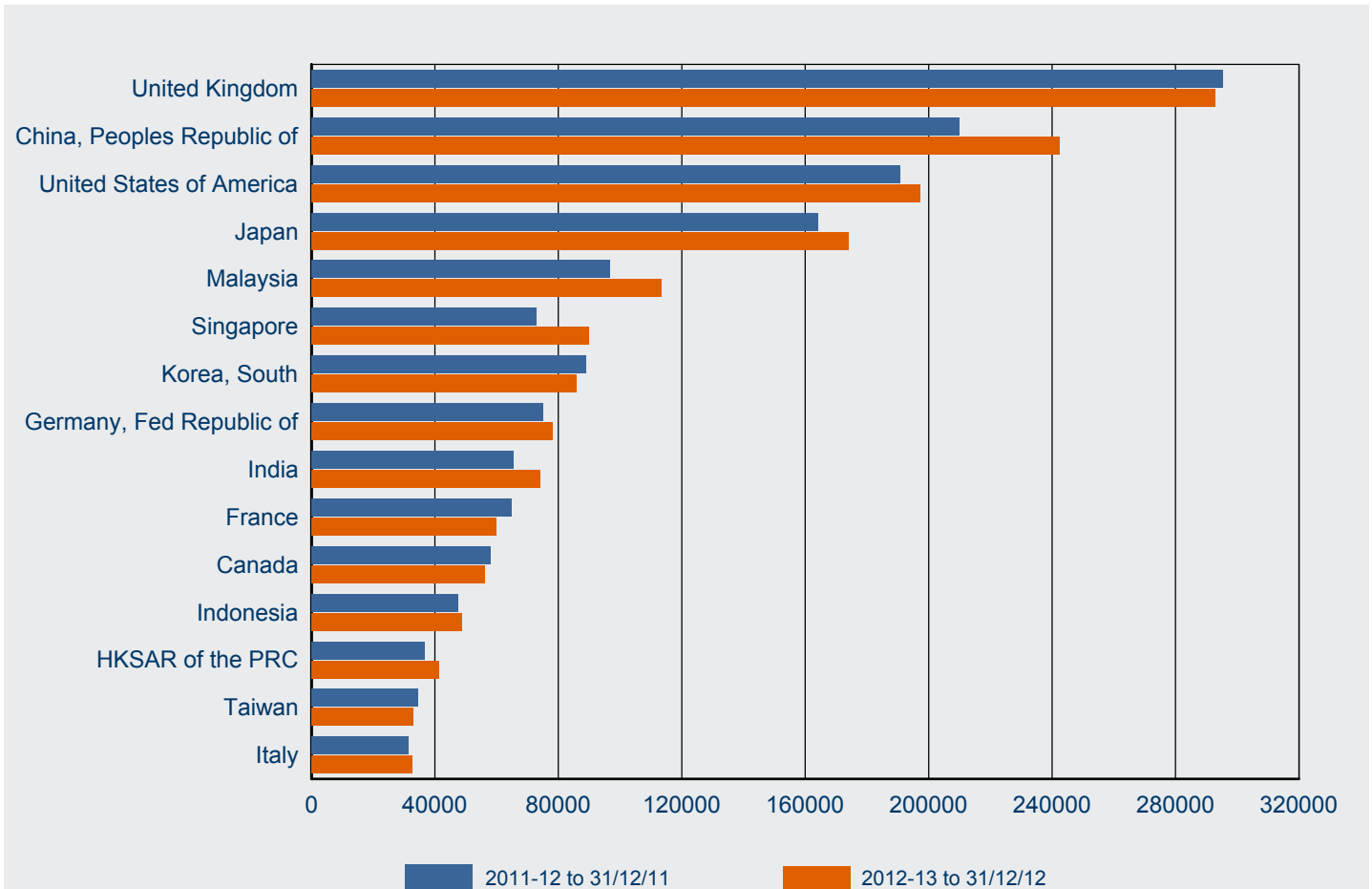
1.02 Number of Visitor visa applications lodged in 2012-13 to 31 December 2012 by visa subclass - comparison with same period in previous year



Visa Subclass	2011-12 to 31/12/11	2012-13 to 31/12/12	% Change from 2011-12	2012-13 as % of Total
976 Electronic Travel Authority (Visitor)	1 019 409	1 038 267	1.8%	50.6%
676 Tourist	461 105	519 028	12.6%	25.3%
651 eVisitor	231 815	262 996	13.5%	12.8%
456 Business (Short Stay)	119 439	128 122	7.3%	6.2%
977 Electronic Travel Authority (Business Entrant - Short Validity)	93 472	86 629	-7.3%	4.2%
679 Sponsored Family Visitor	13 455	15 476	15.0%	0.8%
956 Electronic Travel Authority (Business Entrant - Long Validity)	3 077	2 863	-7.0%	0.1%
488 Superyacht Crew	110	134	21.8%	0.0%
459 Sponsored Business Visitor (Short Stay)	69	83	20.3%	0.0%
Total	1 941 951	2 053 598	5.7%	100.0%

1 Lodged

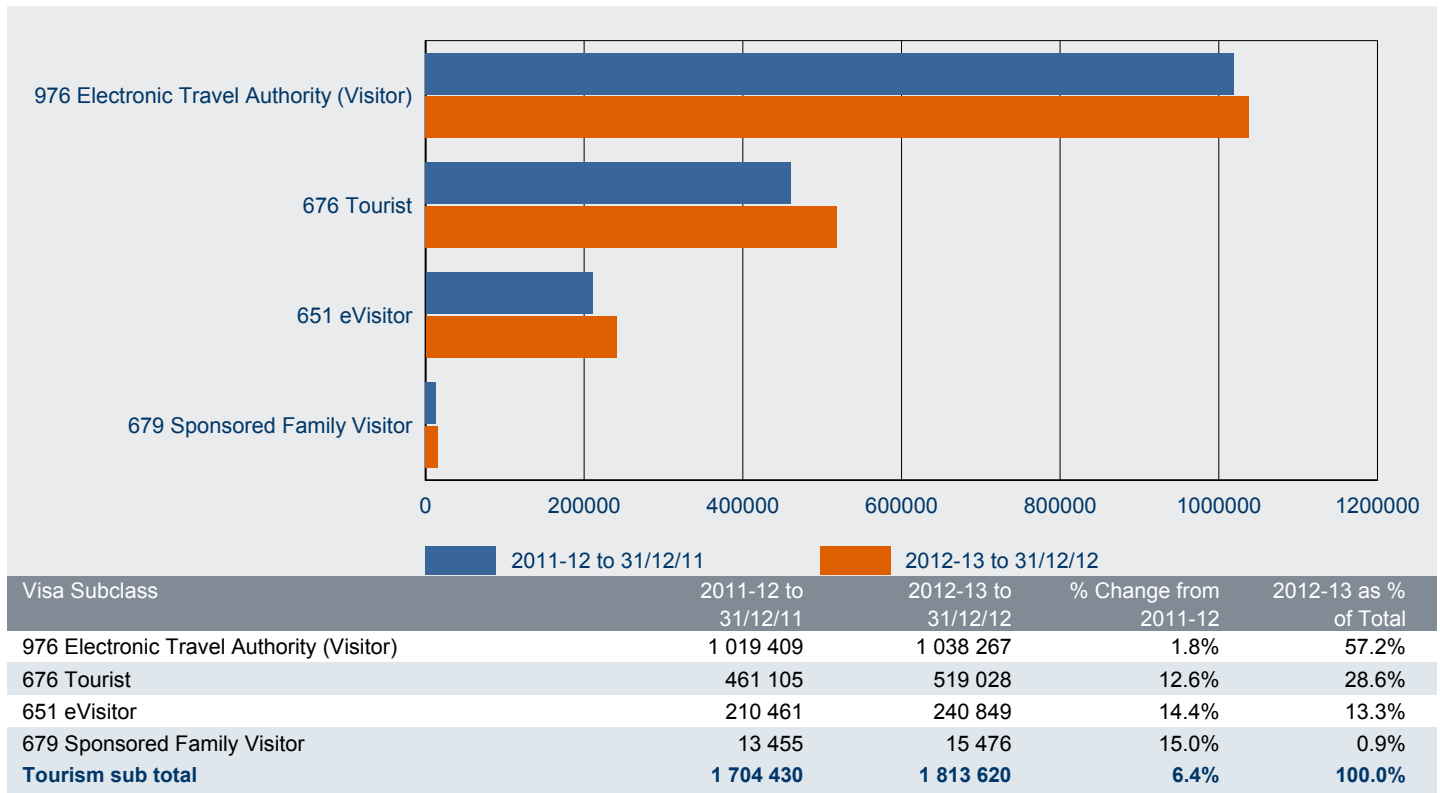
1.03 Number of Visitor visa applications lodged in 2012-13 to 31 December 2012 by citizenship country - comparison with same period in previous year



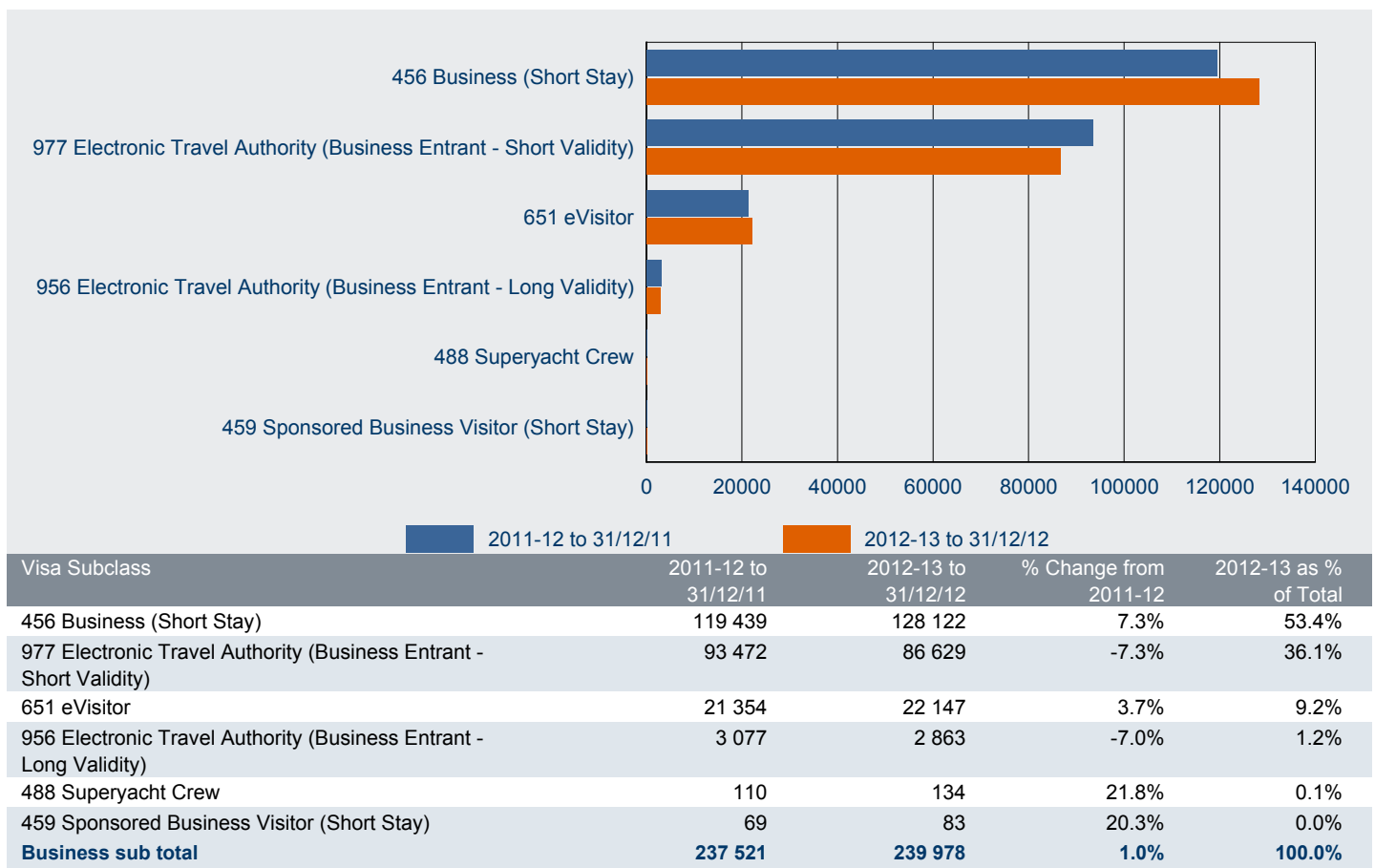
Citizenship Country	2011-12 to 31/12/11	2012-13 to 31/12/12	% Change from 2011-12	2012-13 as % of Total
United Kingdom	295 343	293 019	-0.8%	14.3%
China, Peoples Republic of	209 963	242 464	15.5%	11.8%
United States of America	190 772	197 283	3.4%	9.6%
Japan	164 100	174 169	6.1%	8.5%
Malaysia	96 832	113 361	17.1%	5.5%
Singapore	72 875	89 811	23.2%	4.4%
Korea, South	89 026	85 843	-3.6%	4.2%
Germany, Fed Republic of	75 202	78 029	3.8%	3.8%
India	65 320	74 075	13.4%	3.6%
France	64 857	59 742	-7.9%	2.9%
Canada	58 103	56 132	-3.4%	2.7%
Indonesia	47 543	48 855	2.8%	2.4%
HKSAR of the PRC	36 657	41 208	12.4%	2.0%
Taiwan	34 363	32 843	-4.4%	1.6%
Italy	31 484	32 713	3.9%	1.6%
Other countries	409 511	434 051	6.0%	21.1%
Total	1 941 951	2 053 598	5.7%	100.0%

1 Lodged

1.04 Number of tourism Visitor visa applications lodged in 2012-13 to 31 December 2012 by visa subclass - comparison with same period in previous year

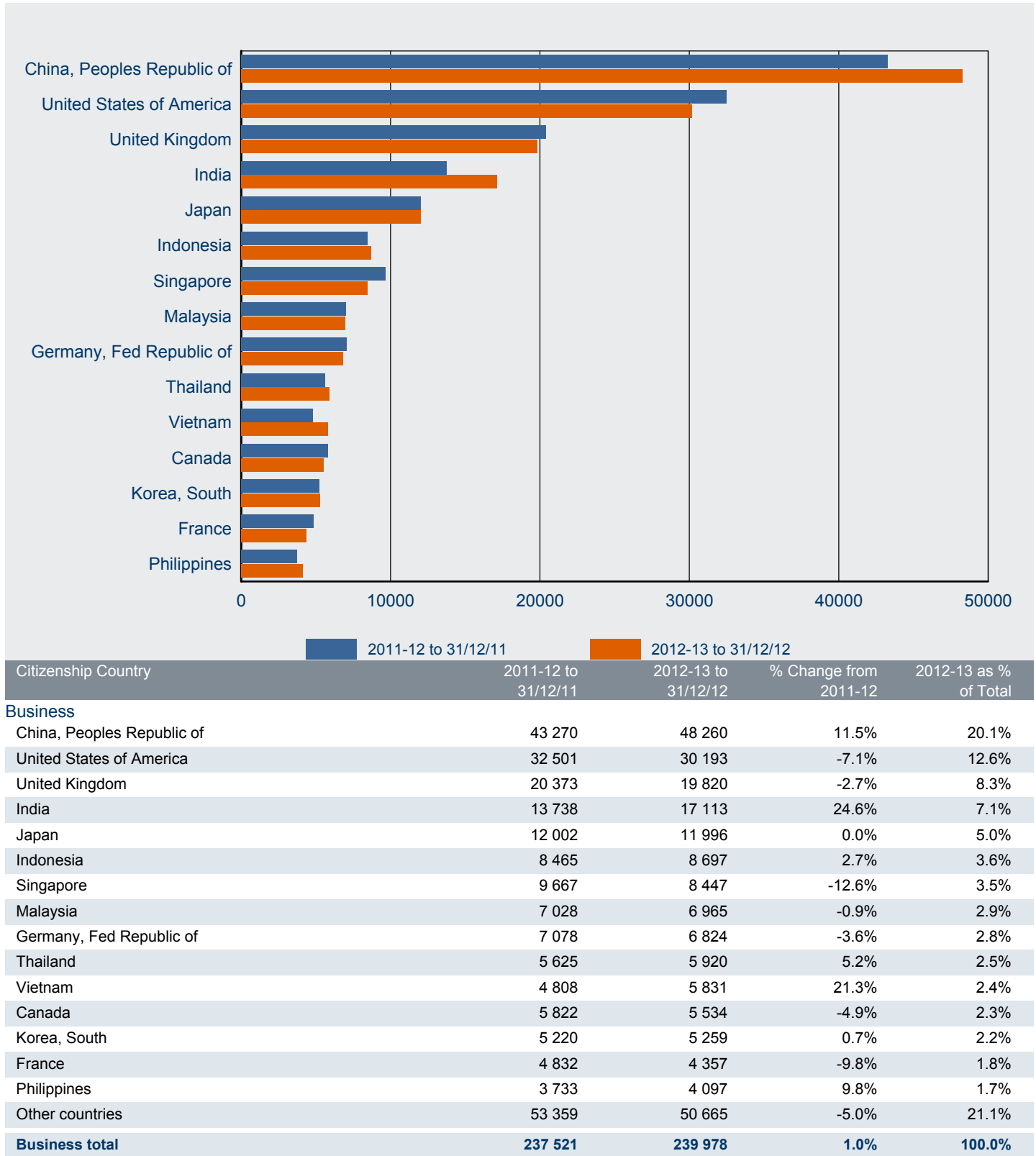


1.05 Number of business Visitor visa applications lodged in 2012-13 to 31 December 2012 by visa subclass - comparison with same period in previous year



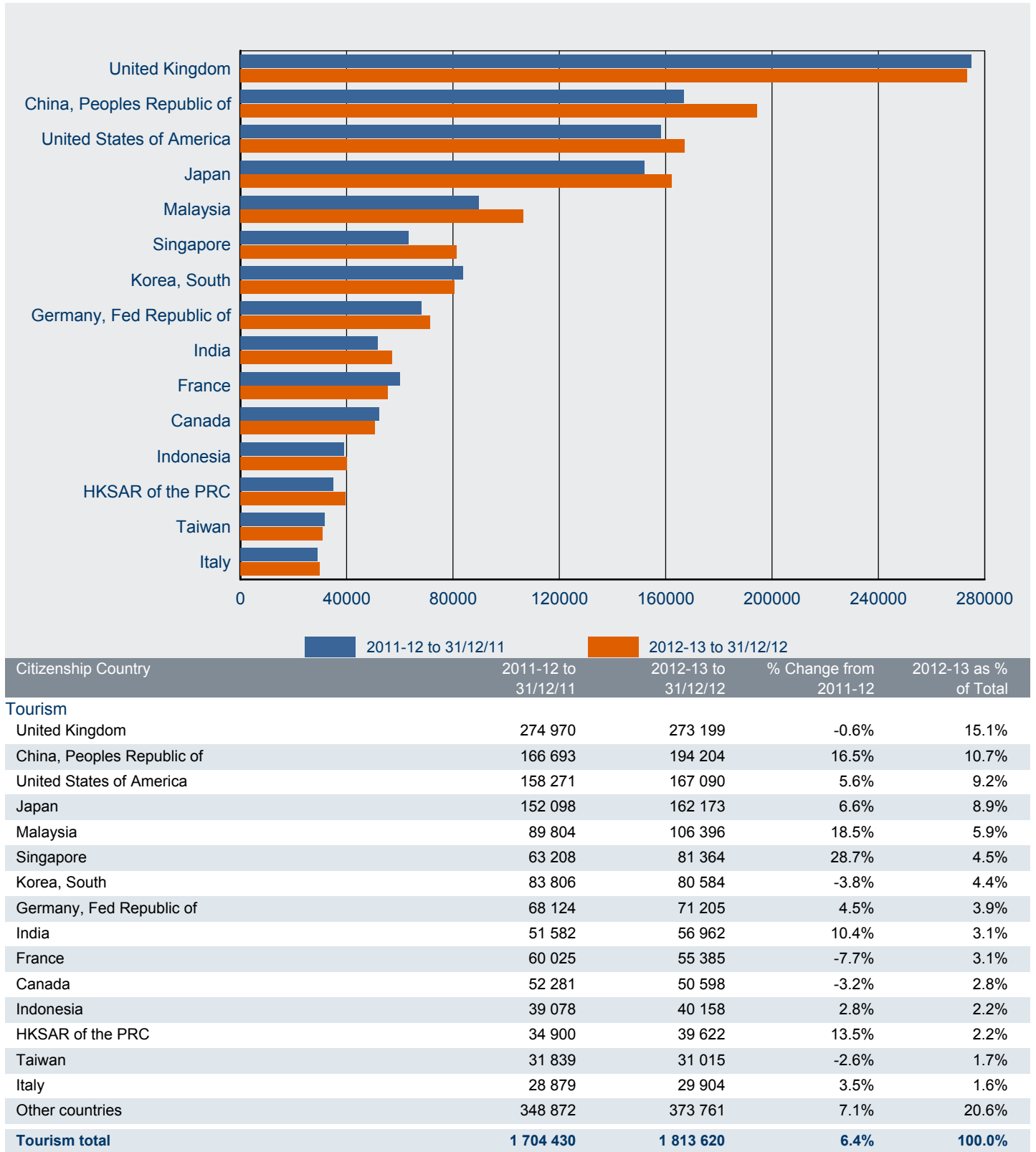
1 Lodged

1.06 Number of business Visitor visa applications lodged in 2012-13 to 31 December 2012 by citizenship country - comparison with same period in previous year



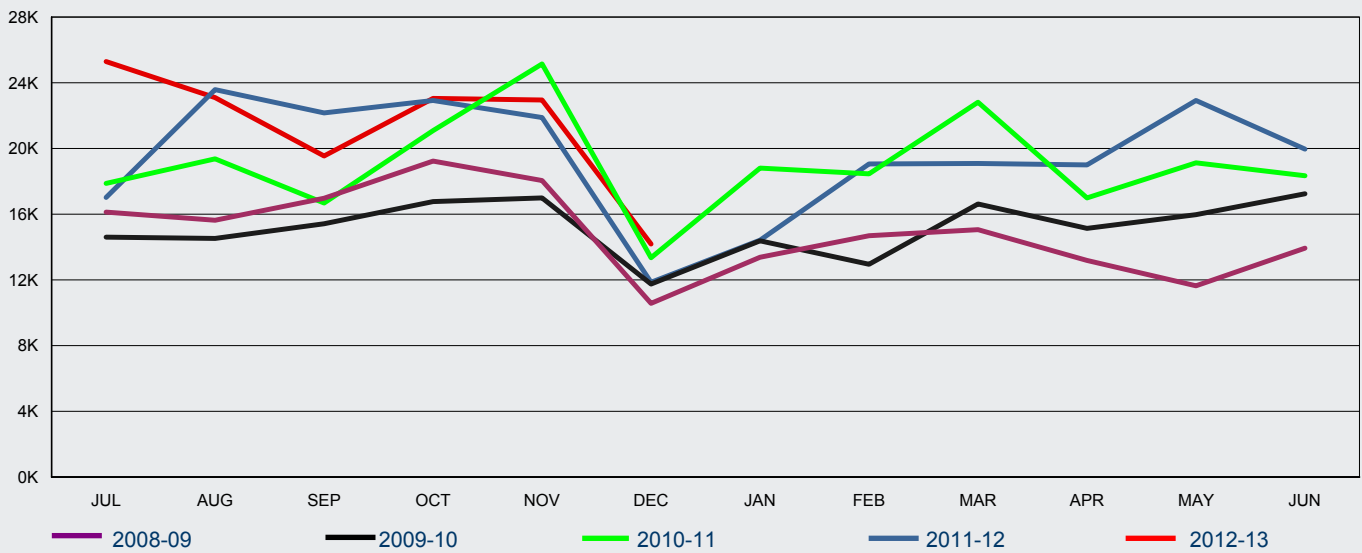
1 Lodged

1.07 Number of tourism Visitor visa applications lodged in 2012-13 to 31 December 2012 by citizenship country - comparison with same period in previous year



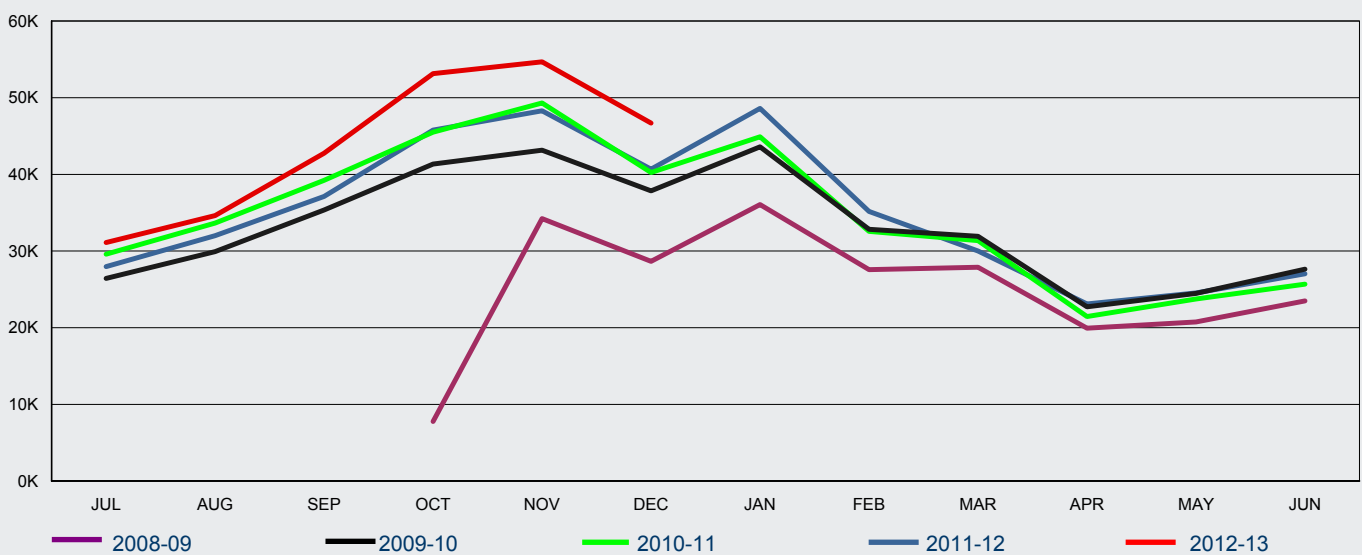
1 Lodged

1.08 Number of subclass 456 Business (Short Stay) visa applications lodged in 2012-13 to 31 December 2012 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	16 127	15 630	16 971	19 238	18 053	10 572	13 383	14 692	15 055	13 184	11 638	13 937	178 480
2009-10	14 607	14 530	15 417	16 772	16 995	11 755	14 379	12 957	16 627	15 142	15 975	17 246	182 402
2010-11	17 876	19 369	16 686	21 089	25 145	13 349	18 809	18 462	22 818	16 992	19 131	18 339	228 065
2011-12	17 022	23 588	22 166	22 924	21 884	11 855	14 423	19 056	19 086	19 002	22 920	19 960	233 886
2012-13	25 288	23 096	19 545	23 054	22 954	14 185	-	-	-	-	-	-	128 122

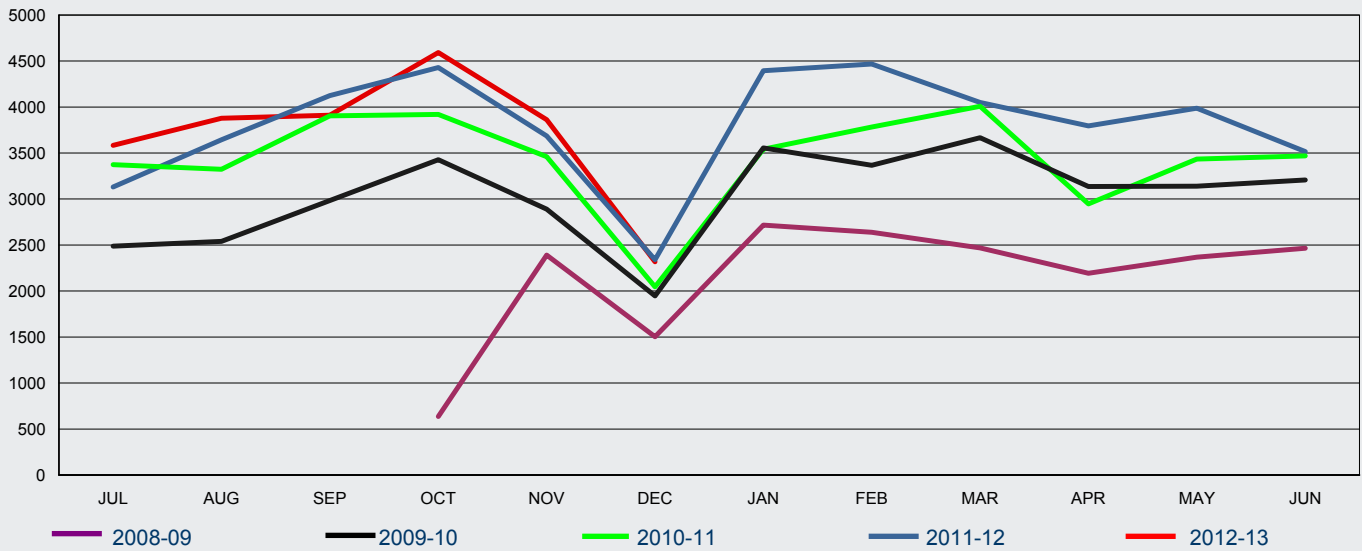
1.09 Total number of subclass 651 eVisitor visa applications lodged in 2012-13 to 31 December 2012 - comparison with previous three financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	0	0	0	7 776	34 230	28 649	36 059	27 581	27 885	19 933	20 758	23 504	226 375
2009-10	26 428	29 931	35 361	41 335	43 148	37 858	43 586	32 833	31 911	22 729	24 482	27 636	397 238
2010-11	29 597	33 642	39 217	45 499	49 311	40 241	44 893	32 559	31 368	21 463	23 744	25 681	417 215
2011-12	27 957	32 012	37 116	45 773	48 284	40 673	48 609	35 156	30 013	23 098	24 535	27 042	420 268
2012-13	31 100	34 616	42 756	53 138	54 687	46 699	-	-	-	-	-	-	262 996

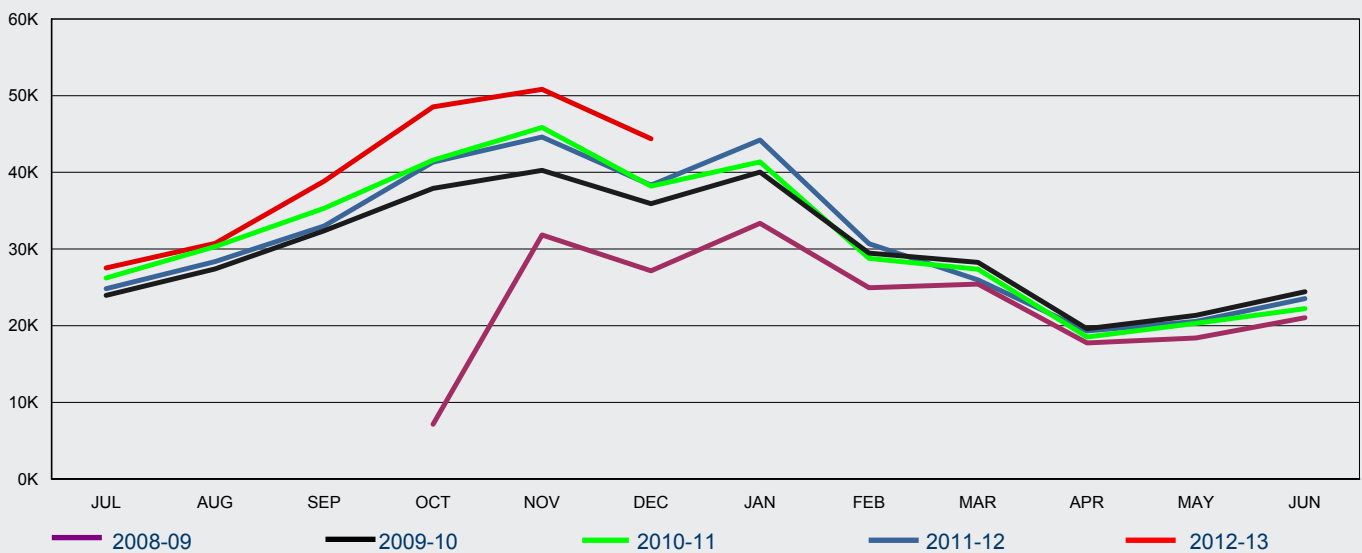
1 Lodged

1.10 Number of subclass 651 eVisitor (business stream) visa applications lodged in 2012-13 to 31 December 2012 - comparison with previous three financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	0	0	0	636	2 391	1 503	2 717	2 638	2 468	2 193	2 369	2 466	19 381
2009-10	2 487	2 539	2 983	3 427	2 890	1 946	3 555	3 367	3 666	3 137	3 139	3 208	36 344
2010-11	3 374	3 324	3 904	3 920	3 460	2 046	3 541	3 782	4 008	2 948	3 435	3 469	41 211
2011-12	3 131	3 644	4 124	4 429	3 685	2 341	4 394	4 467	4 050	3 795	3 987	3 516	45 563
2012-13	3 584	3 878	3 911	4 593	3 863	2 318							22 147

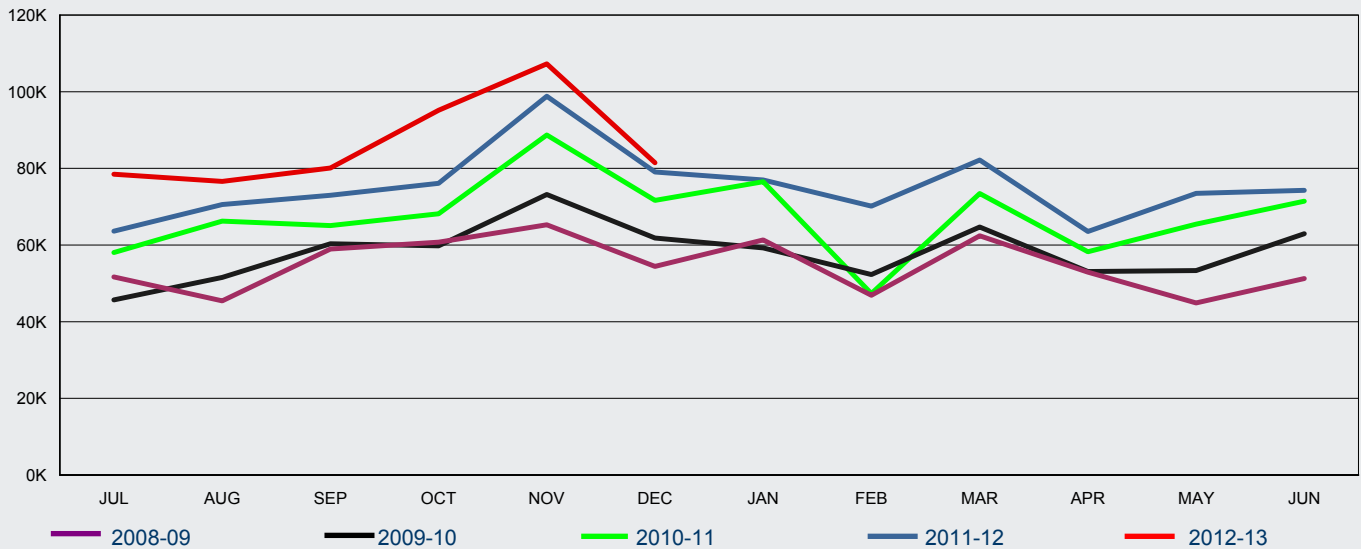
1.11 Number of subclass 651 eVisitor (tourism stream) visa applications lodged in 2012-13 to 31 December 2012 - comparison with previous three financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	0	0	0	7 140	31 839	27 146	33 342	24 943	25 417	17 740	18 389	21 038	206 994
2009-10	23 941	27 392	32 378	37 908	40 258	35 912	40 031	29 466	28 245	19 592	21 343	24 428	360 894
2010-11	26 223	30 318	35 313	41 579	45 851	38 195	41 352	28 777	27 360	18 515	20 309	22 212	376 004
2011-12	24 826	28 368	32 992	41 344	44 599	38 332	44 215	30 689	25 963	19 303	20 548	23 526	374 705
2012-13	27 516	30 738	38 845	48 545	50 824	44 381							240 849

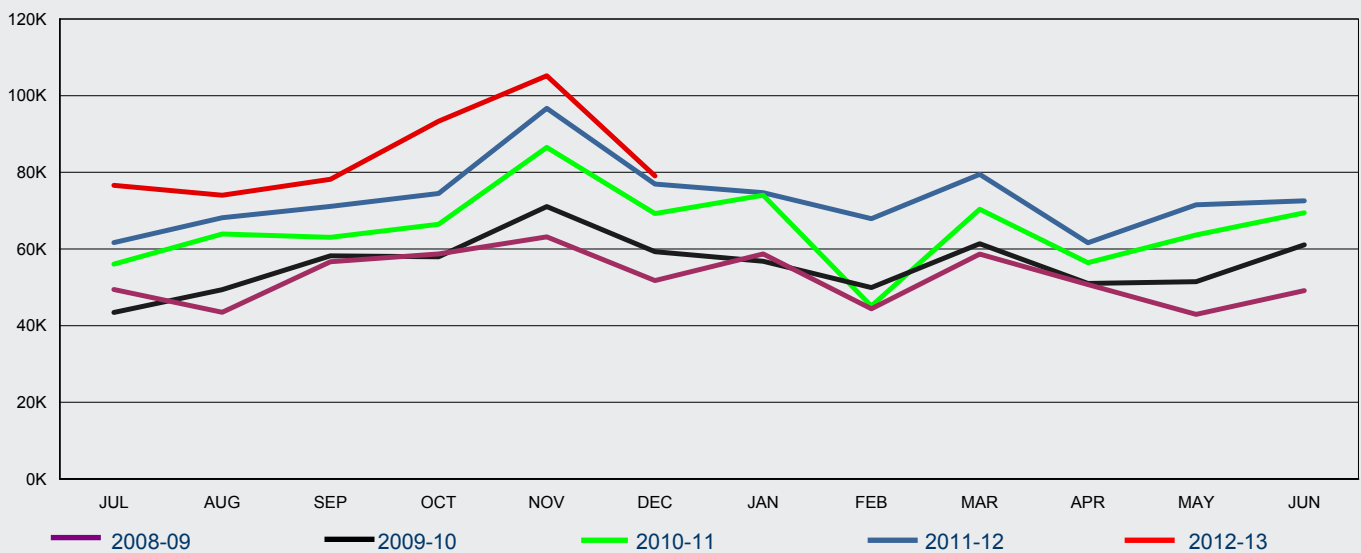
1 Lodged

1.12 Total number of subclass 676 Tourist visa applications lodged in 2012-13 to 31 December 2012 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	51 673	45 420	58 962	60 738	65 268	54 409	61 340	46 893	62 395	52 923	44 912	51 273	656 206
2009-10	45 670	51 564	60 311	59 779	73 199	61 812	59 239	52 288	64 698	53 067	53 323	62 955	697 905
2010-11	58 053	66 236	65 056	68 133	88 701	71 640	76 529	47 343	73 436	58 232	65 456	71 418	810 233
2011-12	63 603	70 573	72 992	76 089	98 799	79 049	76 957	70 153	82 178	63 533	73 490	74 265	901 681
2012-13	78 480	76 595	80 072	95 163	107 261	81 457							519 028

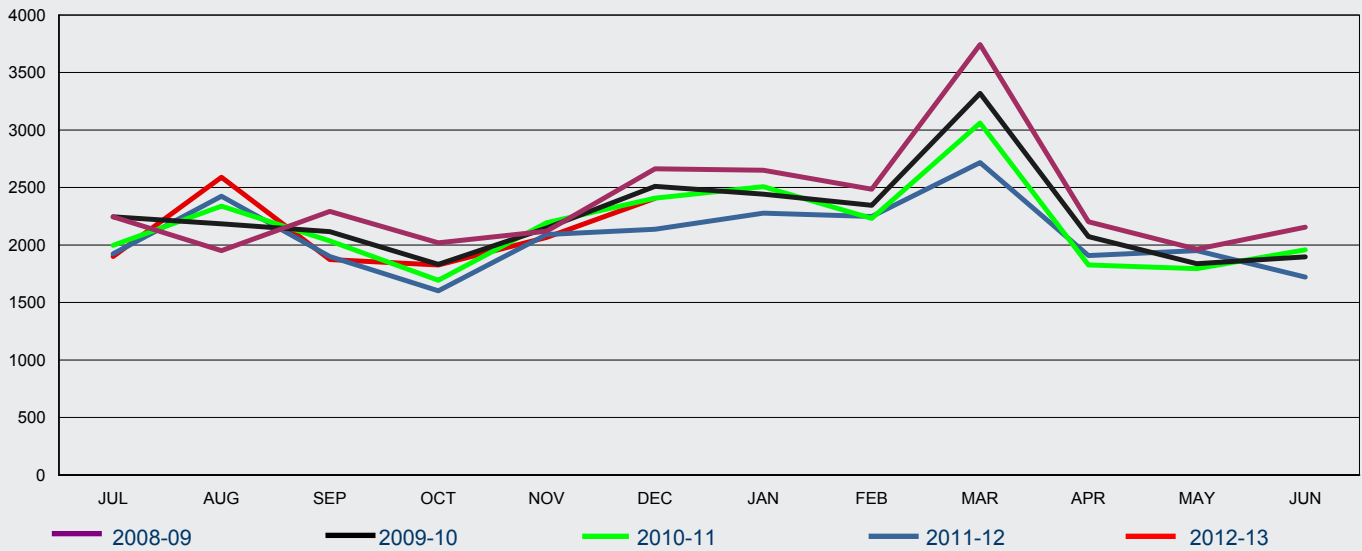
1.13 Number of subclass 676 Tourist visa applications lodged in 2012-13 to 31 December 2012 where the client was OFFSHORE - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	49 427	43 469	56 670	58 719	63 147	51 746	58 689	44 407	58 652	50 720	42 948	49 117	627 711
2009-10	43 424	49 380	58 194	57 947	71 051	59 301	56 797	49 942	61 379	50 993	51 486	61 058	670 952
2010-11	56 056	63 897	63 020	66 439	86 507	69 232	74 021	45 111	70 375	56 405	63 661	69 460	784 184
2011-12	61 680	68 148	71 092	74 487	96 708	76 912	74 680	67 905	79 461	61 624	71 538	72 544	876 779
2012-13	76 580	74 005	78 198	93 337	105 195	79 050							506 365

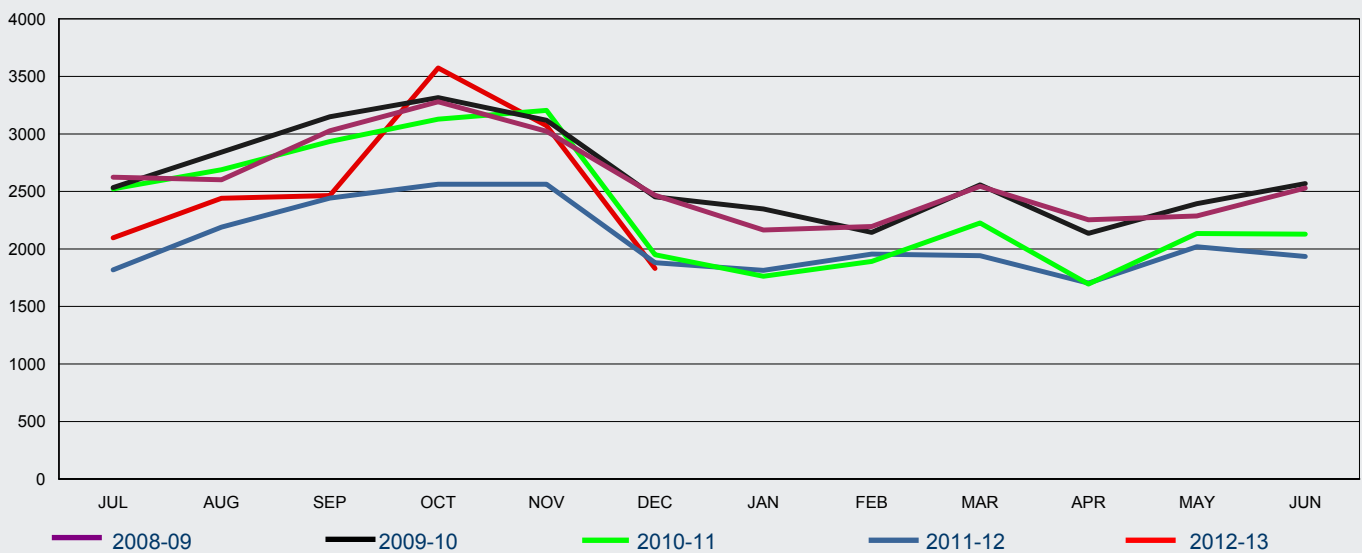
1 Lodged

1.14 Number of subclass 676 Tourist visa applications lodged in 2012-13 to 31 December 2012 where the client was ONSHORE - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	2 246	1 951	2 292	2 019	2 121	2 663	2 651	2 486	3 743	2 203	1 964	2 156	28 495
2009-10	2 246	2 184	2 117	1 832	2 148	2 511	2 442	2 346	3 319	2 074	1 837	1 897	26 953
2010-11	1 997	2 339	2 036	1 694	2 194	2 408	2 508	2 232	3 061	1 827	1 795	1 958	26 049
2011-12	1 923	2 425	1 900	1 602	2 091	2 137	2 277	2 248	2 717	1 909	1 952	1 721	24 902
2012-13	1 900	2 590	1 874	1 826	2 066	2 407	-	-	-	-	-	-	12 663

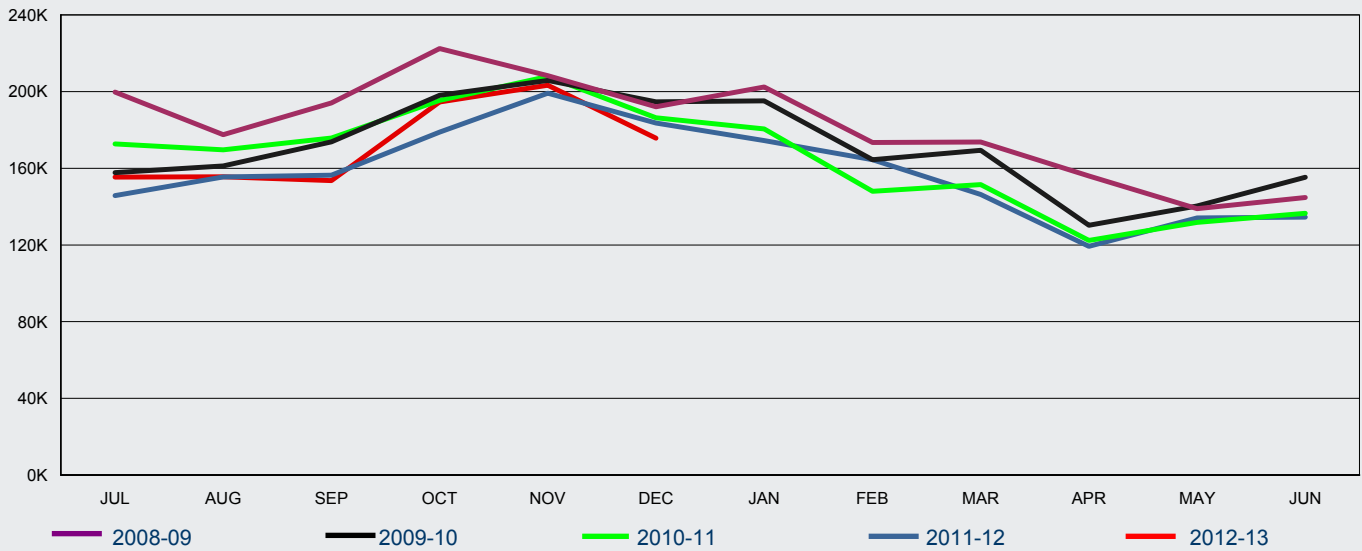
1.15 Number of subclass 679 Sponsored Family Visitor visa applications lodged in 2012-13 to 31 December 2012 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	2 624	2 602	3 027	3 279	3 023	2 467	2 165	2 195	2 545	2 254	2 287	2 529	30 997
2009-10	2 534	2 842	3 149	3 316	3 118	2 453	2 348	2 144	2 557	2 135	2 394	2 568	31 558
2010-11	2 522	2 689	2 934	3 129	3 204	1 949	1 762	1 891	2 226	1 694	2 134	2 128	28 262
2011-12	1 818	2 190	2 442	2 563	2 562	1 880	1 814	1 956	1 942	1 703	2 019	1 934	24 823
2012-13	2 097	2 440	2 464	3 574	3 071	1 830	-	-	-	-	-	-	15 476

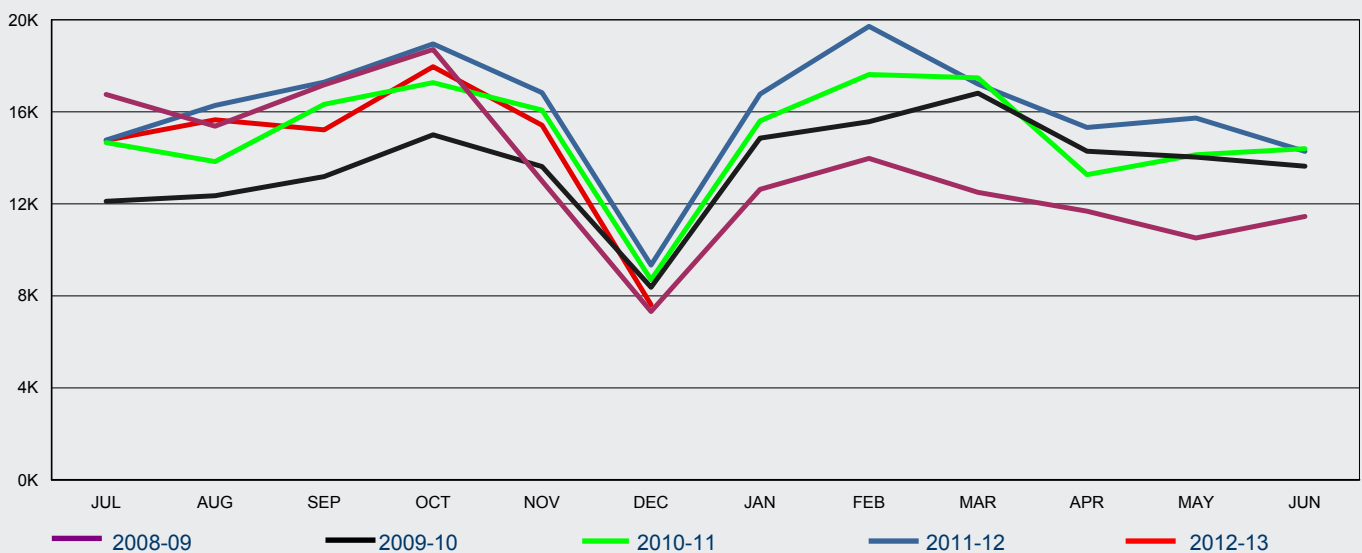
1 Lodged

1.16 Number of subclass 976 Electronic Travel Authority (Visitor) visa applications lodged in 2012-13 to 31 December 2012 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	199 777	177 558	194 096	222 468	208 302	192 146	202 395	173 477	173 749	156 022	138 901	144 793	2 183 684
2009-10	157 785	161 215	173 829	198 075	205 842	194 678	195 228	164 487	169 373	130 253	140 350	155 296	2 046 411
2010-11	172 739	169 640	175 778	195 430	207 956	186 395	180 536	147 975	151 532	122 385	131 792	136 567	1 978 725
2011-12	145 774	155 533	156 385	178 882	199 210	183 625	174 483	164 504	146 357	119 280	134 130	134 564	1 892 727
2012-13	155 424	155 540	153 587	194 604	203 373	175 739							1 038 267

1.17 Number of subclass 977 Electronic Travel Authority (Business Entrant - Short Validity) visa applications lodged in 2012-13 to 31 December 2012 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	16 755	15 378	17 170	18 710	12 994	7 316	12 631	13 979	12 497	11 678	10 519	11 451	161 078
2009-10	12 109	12 353	13 186	15 004	13 620	8 375	14 858	15 572	16 816	14 288	14 035	13 639	163 855
2010-11	14 664	13 836	16 327	17 268	16 078	8 702	15 607	17 625	17 477	13 268	14 137	14 397	179 386
2011-12	14 774	16 280	17 293	18 954	16 831	9 340	16 774	19 716	17 210	15 322	15 730	14 282	192 506
2012-13	14 757	15 657	15 214	17 965	15 422	7 614							86 629

1 Lodged

1.19 Number of subclass 456 Business (Short Stay) visa applications lodged in 2012-13 to 31 December 2012 by citizenship country - comparison with previous financial year

Citizenship Country	2011-12 to 31/12/11	2012-13 to 31/12/12	% Change from 2011-12	2012-13 as % of Total
China, Peoples Republic of	43 261	48 252	11.5%	37.7%
India	13 734	17 107	24.6%	13.4%
Indonesia	8 451	8 675	2.7%	6.8%
Thailand	5 617	5 918	5.4%	4.6%
Vietnam	4 807	5 829	21.3%	4.5%
Philippines	3 717	4 075	9.6%	3.2%
South Africa	3 676	2 969	-19.2%	2.3%
Papua New Guinea	2 388	2 854	19.5%	2.2%
Korea, South	2 824	2 311	-18.2%	1.8%
Singapore	2 669	2 064	-22.7%	1.6%
Malaysia	1 053	1 673	58.9%	1.3%
Russian Federation	1 511	1 508	-0.2%	1.2%
Pakistan	1 241	1 346	8.5%	1.1%
Fiji	1 049	1 290	23.0%	1.0%
United Kingdom	713	1 131	58.6%	0.9%
Other countries	22 728	21 120	-7.1%	16.5%
Total	119 439	128 122	7.3%	100 %

1 Lodged

1.20 Number of subclass 651 eVisitor visa applications lodged in 2012-13 to 31 December 2012 by visa type and citizenship country - comparison with previous financial year

Citizenship Country	2011-12 to 31/12/11	2012-13 to 31/12/12	% Change from 2011-12	2012-13 as % of Total
Business				
United Kingdom	7 876	8 154	3.5%	36.8%
Germany, Fed Republic of	2 875	2 974	3.4%	13.4%
France	1 578	1 555	-1.5%	7.0%
Netherlands, Kingdom of The	1 253	1 315	4.9%	5.9%
Italy	848	1 059	24.9%	4.8%
Poland	775	740	-4.5%	3.3%
Sweden	615	678	10.2%	3.1%
Spain	690	658	-4.6%	3.0%
Ireland, Republic of	560	606	8.2%	2.7%
Denmark	634	581	-8.4%	2.6%
Belgium	300	448	49.3%	2.0%
Norway	446	394	-11.7%	1.8%
Finland	342	375	9.6%	1.7%
Switzerland	378	349	-7.7%	1.6%
Romania	362	341	-5.8%	1.5%
Other countries	1 822	1 920	5.4%	8.7%
sub total Business	21 354	22 147	3.7%	100 %
Tourism				
United Kingdom	94 213	108 191	14.8%	44.9%
Germany, Fed Republic of	24 638	29 338	19.1%	12.2%
France	18 328	20 127	9.8%	8.4%
Netherlands, Kingdom of The	9 286	9 882	6.4%	4.1%
Ireland, Republic of	8 931	9 303	4.2%	3.9%
Sweden	7 776	9 210	18.4%	3.8%
Italy	6 560	8 165	24.5%	3.4%
Switzerland	4 524	5 533	22.3%	2.3%
Poland	4 610	4 903	6.4%	2.0%
Spain	4 491	4 646	3.5%	1.9%
Denmark	3 569	4 299	20.5%	1.8%
Norway	3 140	3 697	17.7%	1.5%
Finland	2 934	3 320	13.2%	1.4%
Czech Republic	3 105	3 232	4.1%	1.3%
Austria	1 882	2 418	28.5%	1.0%
Other countries	12 474	14 585	16.9%	6.1%
sub total Tourism	210 461	240 849	14.4%	100 %
Total	231 815	262 996	13.5%	

1 Lodged

1.21 Number of subclass 676 Tourist visa applications lodged in 2012-13 to 31 December 2012 by client location and citizenship country - comparison with previous financial year

Citizenship Country	2011-12 to 31/12/11	2012-13 to 31/12/12	% Change from 2011-12	2012-13 as % of Total
Offshore				
China, Peoples Republic of	163 665	190 941	16.7%	37.7%
India	49 216	54 012	9.7%	10.7%
Indonesia	38 774	39 775	2.6%	7.9%
Thailand	17 447	19 658	12.7%	3.9%
Philippines	16 440	18 729	13.9%	3.7%
South Africa	18 072	16 174	-10.5%	3.2%
Fiji	10 621	11 569	8.9%	2.3%
United Kingdom	9 126	11 385	24.8%	2.2%
Brazil	9 144	10 986	20.1%	2.2%
Vietnam	8 979	10 464	16.5%	2.1%
Papua New Guinea	7 501	9 808	30.8%	1.9%
Russian Federation	7 647	8 959	17.2%	1.8%
Sri Lanka	8 118	8 602	6.0%	1.7%
Iran	4 620	5 396	16.8%	1.1%
Argentina	3 039	4 928	62.2%	1.0%
Other countries	76 618	84 979	10.9%	16.8%
sub total Offshore	449 027	506 365	12.8%	100 %
Onshore				
India	1 313	1 587	20.9%	12.5%
China, Peoples Republic of	1 181	1 407	19.1%	11.1%
United Kingdom	979	943	-3.7%	7.4%
Korea, South	975	812	-16.7%	6.4%
Malaysia	590	666	12.9%	5.3%
United States of America	654	626	-4.3%	4.9%
Brazil	484	452	-6.6%	3.6%
Germany, Fed Republic of	463	385	-16.8%	3.0%
Philippines	183	379	107.1%	3.0%
Italy	263	314	19.4%	2.5%
Vietnam	203	257	26.6%	2.0%
Indonesia	209	249	19.1%	2.0%
Thailand	309	249	-19.4%	2.0%
Ireland, Republic of	253	248	-2.0%	2.0%
Japan	283	244	-13.8%	1.9%
Other countries	3 736	3 845	2.9%	30.4%
sub total Onshore	12 078	12 663	4.8%	100 %
Total	461 105	519 028	12.6%	

1 Lodged

1.22 Number of subclass 679 Sponsored Family Visitor visa applications lodged in 2012-13 to 31 December 2012 by citizenship country - comparison with previous financial year

Citizenship Country	2011-12 to 31/12/11	2012-13 to 31/12/12	% Change from 2011-12	2012-13 as % of Total
Vietnam	2 731	2 720	-0.4%	17.6%
China, Peoples Republic of	1 847	1 856	0.5%	12.0%
Lebanon	991	1 458	47.1%	9.4%
Philippines	1 145	1 429	24.8%	9.2%
India	1 053	1 362	29.3%	8.8%
Bangladesh	653	807	23.6%	5.2%
Sri Lanka	555	656	18.2%	4.2%
Iran	465	525	12.9%	3.4%
Cambodia	384	467	21.6%	3.0%
Pakistan	395	437	10.6%	2.8%
Iraq	192	235	22.4%	1.5%
Nepal	135	211	56.3%	1.4%
Egypt	180	207	15.0%	1.3%
Syrian Arab Republic	163	171	4.9%	1.1%
Fiji	154	160	3.9%	1.0%
Other countries	2 412	2 775	15.0%	17.9%
Total	13 455	15 476	15.0%	100 %

1.23 Number of subclass 976 Electronic Travel Authority (Visitor) visa applications lodged in 2012-13 to 31 December 2012 by citizenship country - comparison with previous financial year

Citizenship Country	2011-12 to 31/12/11	2012-13 to 31/12/12	% Change from 2011-12	2012-13 as % of Total
United States of America	156 141	164 934	5.6%	15.9%
Japan	151 542	161 698	6.7%	15.6%
United Kingdom	170 648	152 671	-10.5%	14.7%
Malaysia	88 927	105 371	18.5%	10.1%
Singapore	62 838	80 963	28.8%	7.8%
Korea, South	82 665	79 542	-3.8%	7.7%
Canada	51 266	49 622	-3.2%	4.8%
HKSAR of the PRC	34 339	38 863	13.2%	3.7%
Germany, Fed Republic of	40 481	38 107	-5.9%	3.7%
France	40 059	33 413	-16.6%	3.2%
Taiwan	31 451	30 680	-2.5%	3.0%
Italy	21 173	20 049	-5.3%	1.9%
Netherlands, Kingdom of The	16 018	14 215	-11.3%	1.4%
Ireland, Republic of	15 388	13 784	-10.4%	1.3%
Switzerland	13 266	13 223	-0.3%	1.3%
Other countries	43 207	41 132	-4.8%	4.0%
Total	1 019 409	1 038 267	1.8%	100 %

1 Lodged

1.24 Number of subclass 977 Electronic Travel Authority (Business Entrant - Short Validity) visa applications lodged in 2012-13 to 31 December 2012 by citizenship country - comparison with previous financial year

Citizenship Country	2011-12 to 31/12/11	2012-13 to 31/12/12	% Change from 2011-12	2012-13 as % of Total
United States of America	31 135	28 537	-8.3%	32.9%
Japan	9 786	10 410	6.4%	12.0%
United Kingdom	11 207	9 989	-10.9%	11.5%
Singapore	6 961	6 348	-8.8%	7.3%
Malaysia	5 947	5 263	-11.5%	6.1%
Canada	5 507	5 146	-6.6%	5.9%
Germany, Fed Republic of	3 820	3 465	-9.3%	4.0%
Korea, South	2 385	2 943	23.4%	3.4%
France	3 056	2 596	-15.1%	3.0%
Netherlands, Kingdom of The	2 128	1 929	-9.4%	2.2%
Italy	1 628	1 538	-5.5%	1.8%
Taiwan	1 667	1 537	-7.8%	1.8%
HKSAR of the PRC	1 657	1 475	-11.0%	1.7%
Sweden	925	836	-9.6%	1.0%
Spain	932	724	-22.3%	0.8%
Other countries	4 731	3 893	-17.7%	4.5%
Total	93 472	86 629	-7.3%	100 %

1 Lodged

1.25 elodged rate for subclass 676 Tourist visa applications lodged in the 3 month period between 1 October 2012 and 31 December 2012 by client location - comparison with previous four periods

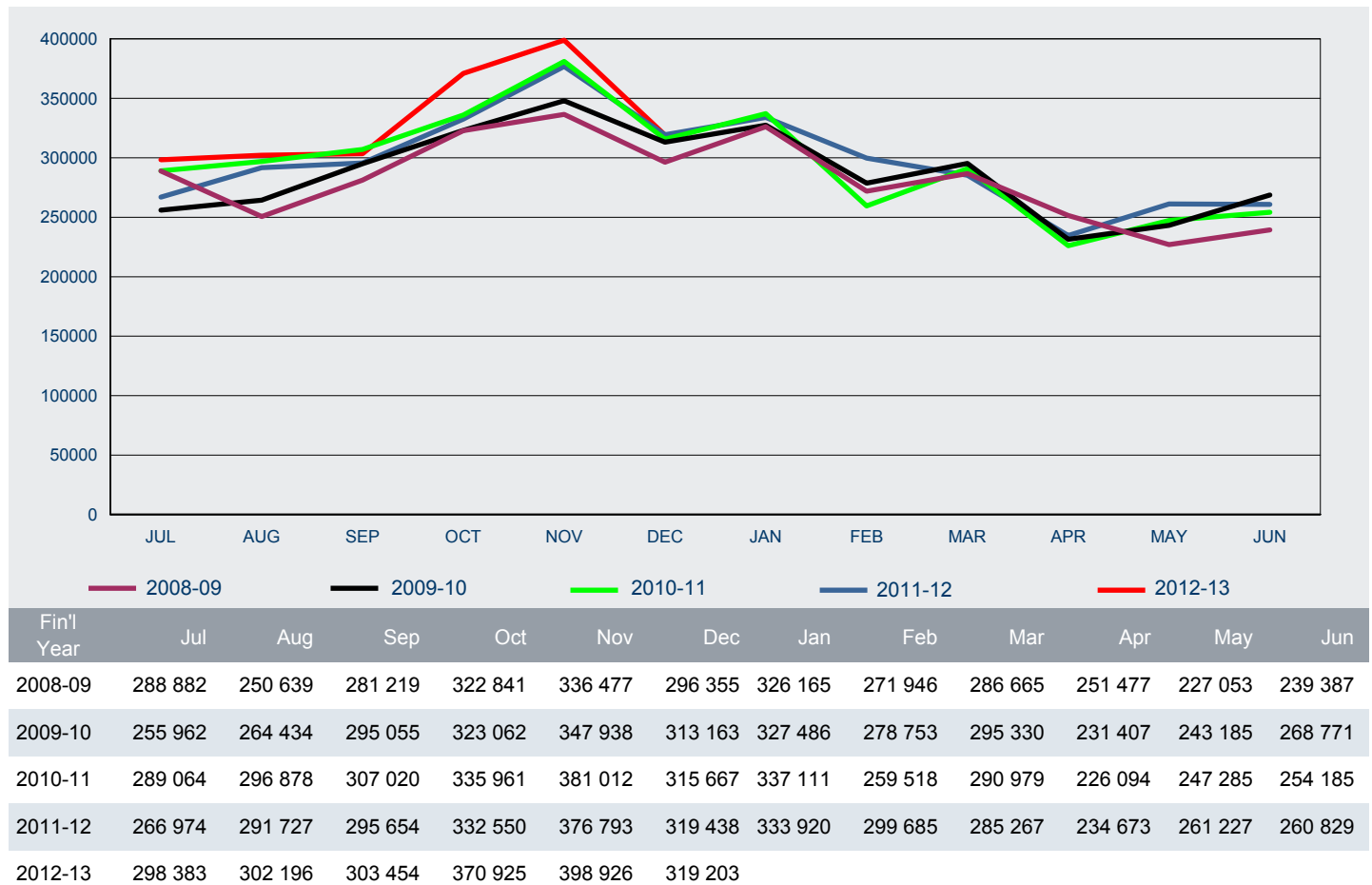
Citizenship Country	01/10/11 to 31/12/11	01/01/12 to 31/03/12	01/04/12 to 30/06/12	01/07/12 to 30/09/12	01/10/12 to 31/12/12
Offshore					
Brazil	0.0%	43.4%	81.9%	91.6%	87.8%
United Kingdom	94.7%	96.6%	94.4%	96.1%	96.9%
Argentina	0.2%	39.0%	88.4%	87.7%	87.0%
Chile	49.8%	68.2%	69.3%	74.1%	76.1%
Germany, Fed Republic of	90.8%	94.4%	91.9%	89.8%	94.5%
Saudi Arabia	79.4%	82.4%	77.3%	86.9%	89.1%
France	98.0%	98.1%	98.4%	98.2%	98.8%
Croatia	87.1%	80.5%	82.1%	84.6%	78.7%
Italy	97.2%	96.9%	97.8%	98.8%	99.3%
United States of America	90.7%	89.8%	88.1%	90.7%	90.6%
Switzerland	98.3%	96.5%	99.1%	99.0%	99.3%
Poland	96.1%	95.1%	98.7%	96.0%	97.2%
Ireland, Republic of	96.3%	98.5%	98.2%	97.0%	97.2%
Netherlands, Kingdom of The	97.9%	97.7%	95.7%	98.1%	98.1%
Sweden	99.1%	97.4%	99.2%	97.4%	99.5%
Other countries	84.1%	83.9%	81.2%	84.6%	87.2%
All Offshore	62.1%	78.5%	85.3%	90.2%	90.5%
Onshore					
United Kingdom	54.5%	58.7%	51.7%	42.3%	52.9%
Korea, South	45.2%	42.8%	55.2%	52.3%	54.4%
United States of America	47.8%	58.0%	45.8%	49.3%	58.0%
Malaysia	57.4%	45.6%	62.9%	49.2%	68.8%
Germany, Fed Republic of	18.4%	42.3%	29.7%	19.3%	18.0%
Brazil	4.6%	5.9%	6.5%	9.7%	4.1%
Italy	40.7%	48.8%	48.1%	56.3%	51.4%
Greece	40.6%	40.3%	57.5%	55.2%	52.8%
Japan	39.7%	34.5%	46.8%	40.8%	50.0%
Canada	40.8%	53.1%	49.6%	39.3%	49.2%
France	50.5%	50.0%	46.3%	44.8%	48.8%
Ireland, Republic of	62.0%	55.0%	52.6%	41.7%	53.7%
Spain	40.5%	47.6%	42.6%	34.4%	57.3%
Singapore	54.9%	46.1%	64.0%	36.1%	51.2%
Switzerland	27.4%	26.5%	21.4%	25.6%	32.0%
Other countries	36.7%	42.6%	41.9%	36.9%	47.4%
All Onshore	40.9%	46.3%	46.2%	41.4%	47.4%
All 676 Tourist	59.4%	72.6%	80.2%	84.9%	85.9%

Note: only includes eligible passport countries for online subclass 676 visa applications.

2 Granted

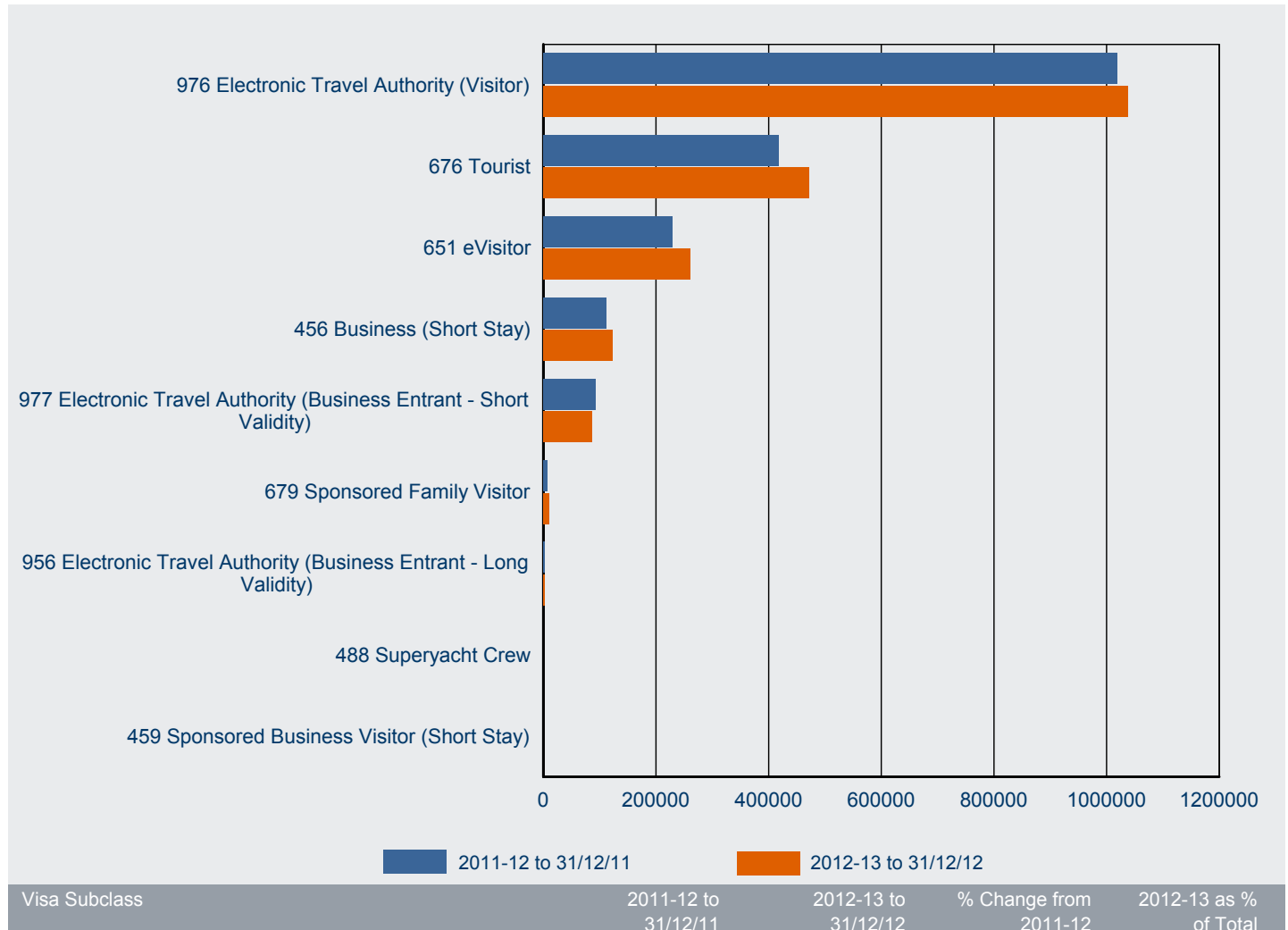
2 Granted

2.01 Number of Visitor visa applications granted in 2012-13 to 31 December 2012 by month - comparison with previous four financial years



2 Granted

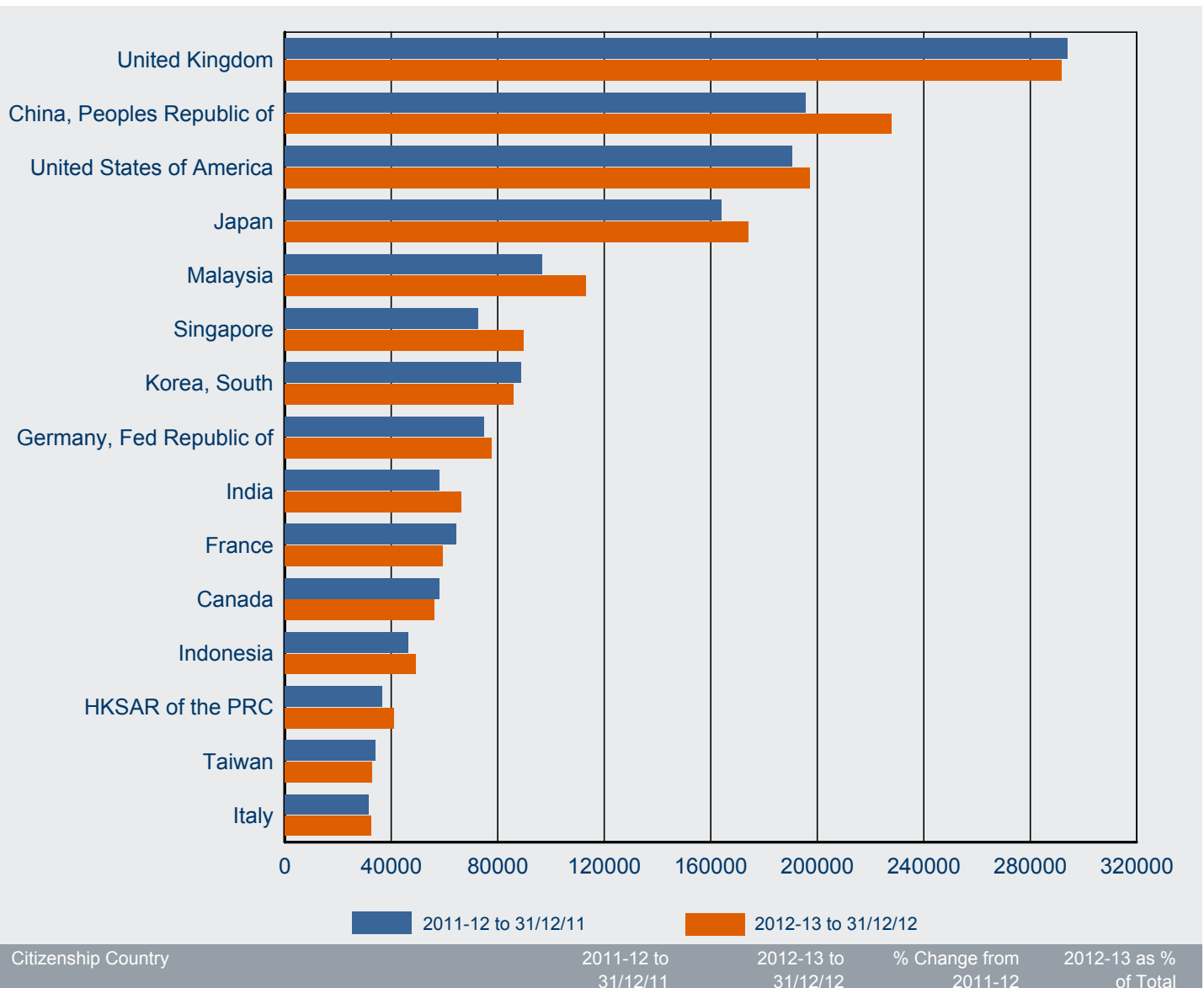
2.02 Number of Visitor visa applications granted in 2012-13 to 31 December 2012 by visa subclass - comparison with same period in previous year



Visa Subclass	2011-12 to 31/12/11	2012-13 to 31/12/12	% Change from 2011-12	2012-13 as % of Total
976 Electronic Travel Authority (Visitor)	1 019 322	1 038 108	1.8%	52.1%
676 Tourist	418 585	472 113	12.8%	23.7%
651 eVisitor	229 548	260 457	13.5%	13.1%
456 Business (Short Stay)	112 318	122 470	9.0%	6.1%
977 Electronic Travel Authority (Business Entrant - Short Validity)	93 462	86 620	-7.3%	4.3%
679 Sponsored Family Visitor	6 675	10 232	53.3%	0.5%
956 Electronic Travel Authority (Business Entrant - Long Validity)	3 077	2 862	-7.0%	0.1%
488 Superyacht Crew	100	139	39.0%	0.0%
459 Sponsored Business Visitor (Short Stay)	49	86	75.5%	0.0%
Total	1 883 136	1 993 087	5.8%	100.0%

2 Granted

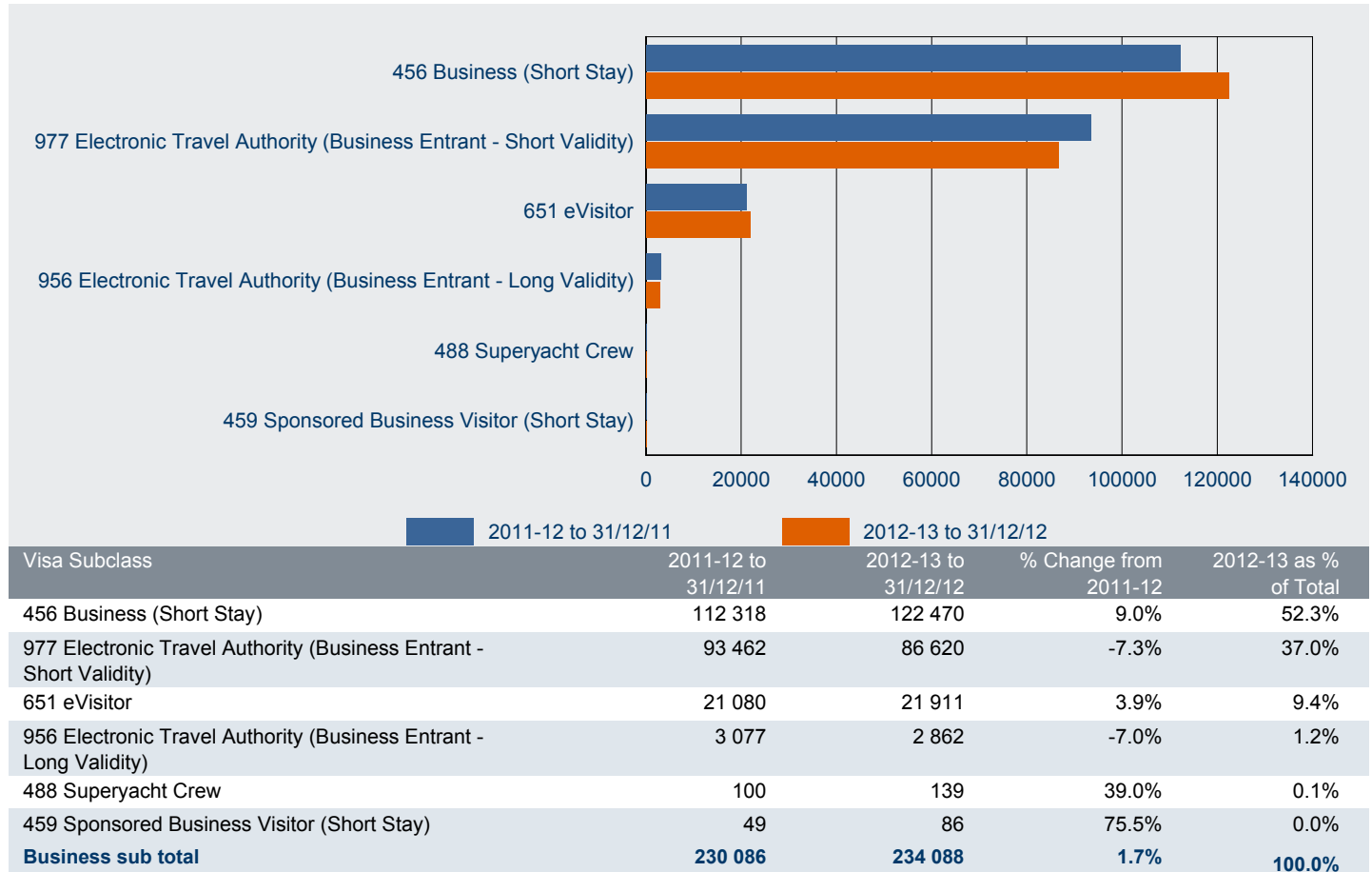
2.03 Number of Visitor visa applications granted in 2012-13 to 31 December 2012 by citizenship country - comparison with same period in previous year



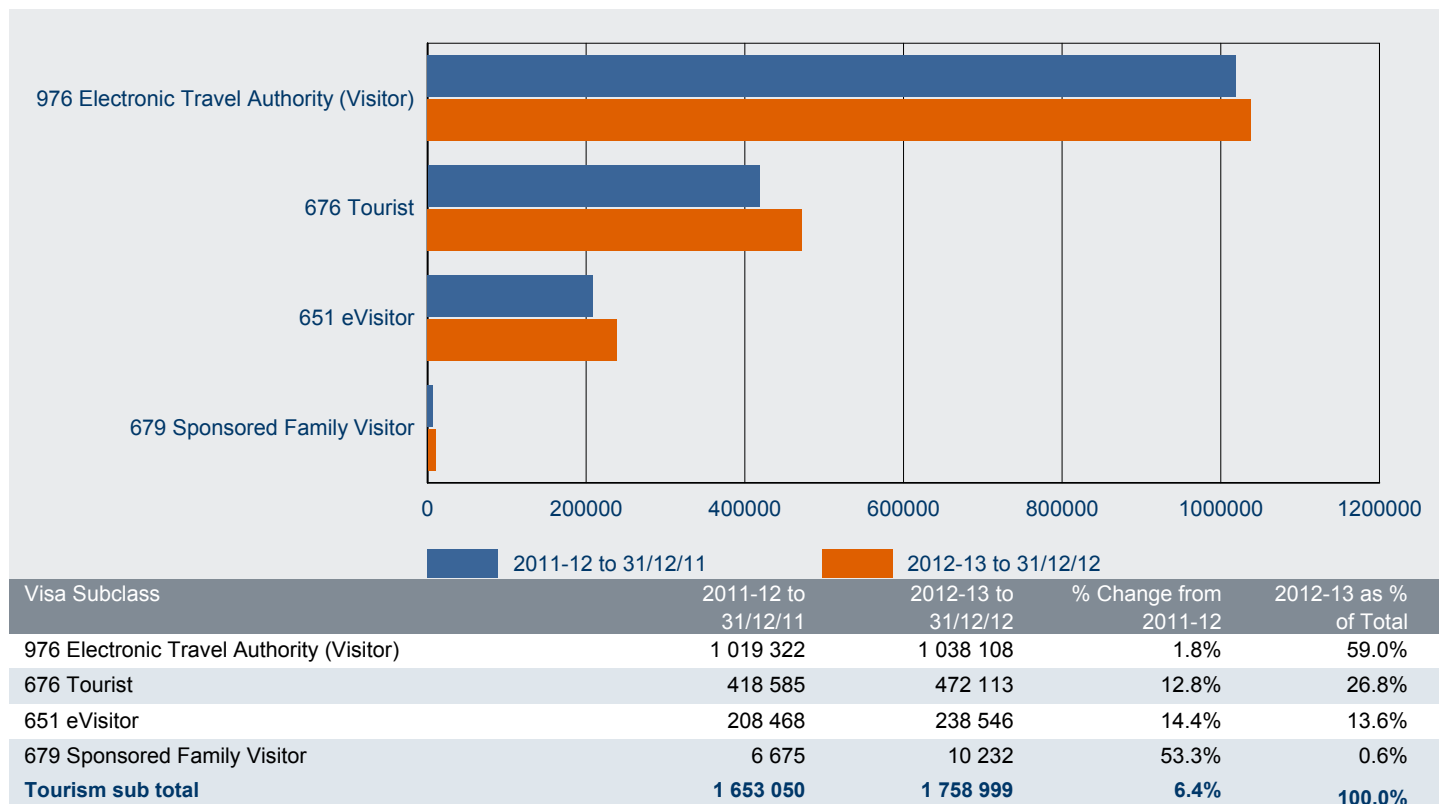
Citizenship Country	2011-12 to 31/12/11	2012-13 to 31/12/12	% Change from 2011-12	2012-13 as % of Total
United Kingdom	294 021	291 634	-0.8%	14.6%
China, Peoples Republic of	195 741	227 950	16.5%	11.4%
United States of America	190 512	197 015	3.4%	9.9%
Japan	163 913	174 100	6.2%	8.7%
Malaysia	96 585	113 108	17.1%	5.7%
Singapore	72 643	89 653	23.4%	4.5%
Korea, South	88 809	85 867	-3.3%	4.3%
Germany, Fed Republic of	74 968	77 721	3.7%	3.9%
India	58 195	66 306	13.9%	3.3%
France	64 494	59 414	-7.9%	3.0%
Canada	57 987	56 047	-3.3%	2.8%
Indonesia	46 255	49 049	6.0%	2.5%
HKSAR of the PRC	36 549	41 056	12.3%	2.1%
Taiwan	34 005	32 826	-3.5%	1.6%
Italy	31 360	32 557	3.8%	1.6%
Other countries	377 099	398 785	5.8%	20.0%
Total	1 883 136	1 993 088	5.8%	100.0%

2 Granted

2.04 Number of business Visitor visa applications granted in 2012-13 to 31 December 2012 by visa subclass - comparison with same period in previous year

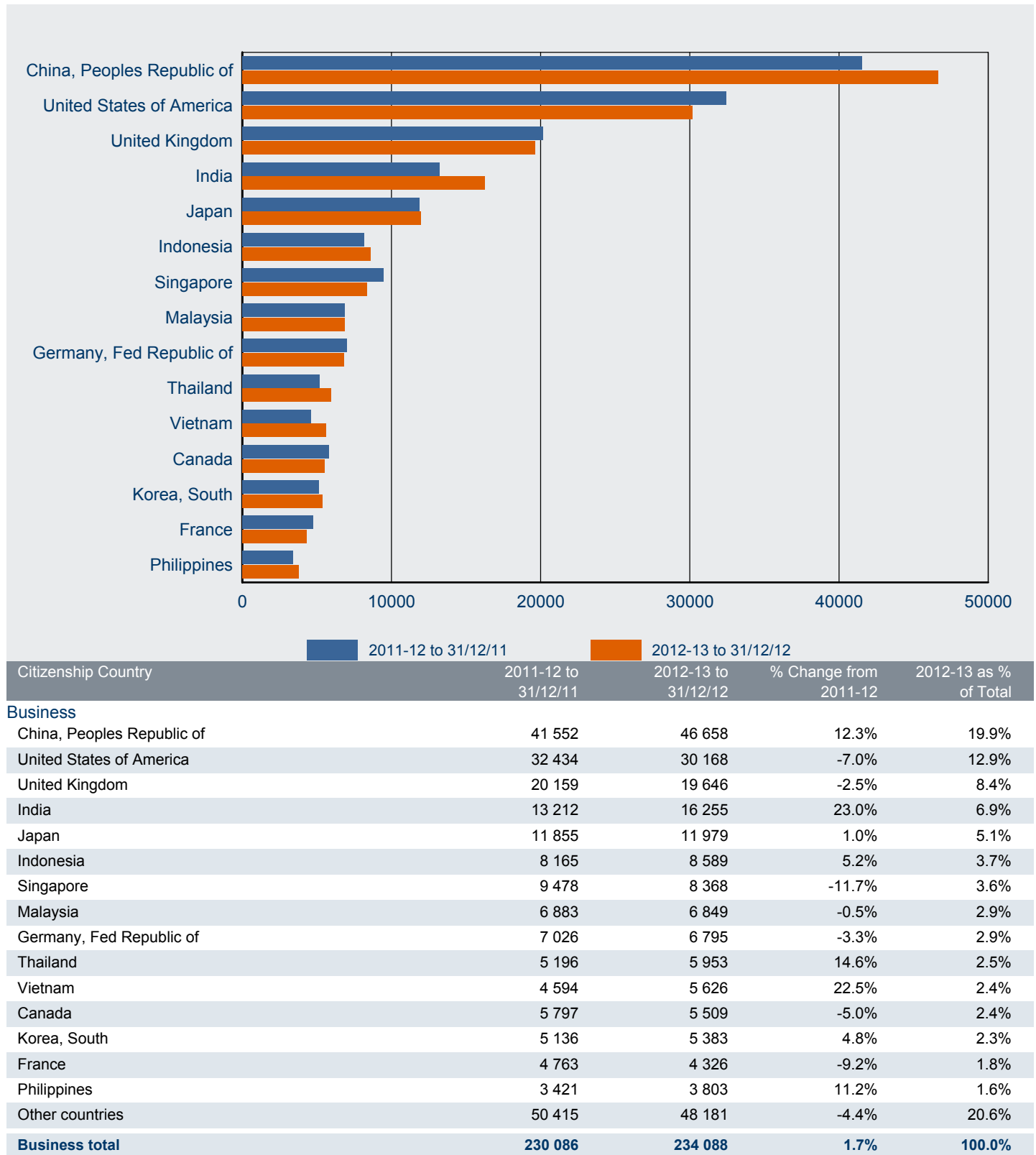


2.05 Number of tourism Visitor visa applications granted in 2012-13 to 31 December 2012 by visa subclass - comparison with same period in previous year



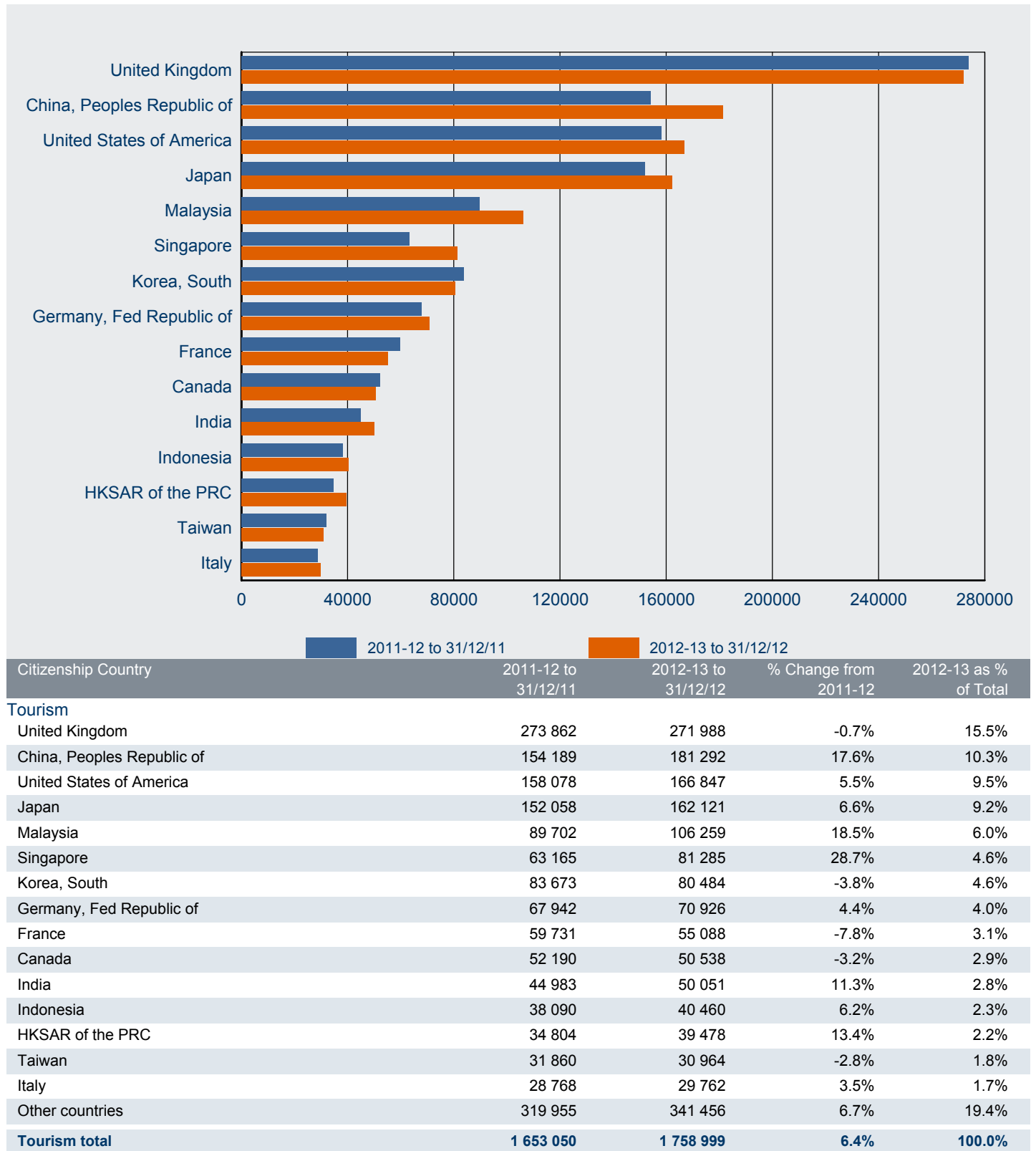
2 Granted

2.06 Number of business Visitor visa applications granted in 2012-13 to 31 December 2012 by citizenship country - comparison with same period in previous year



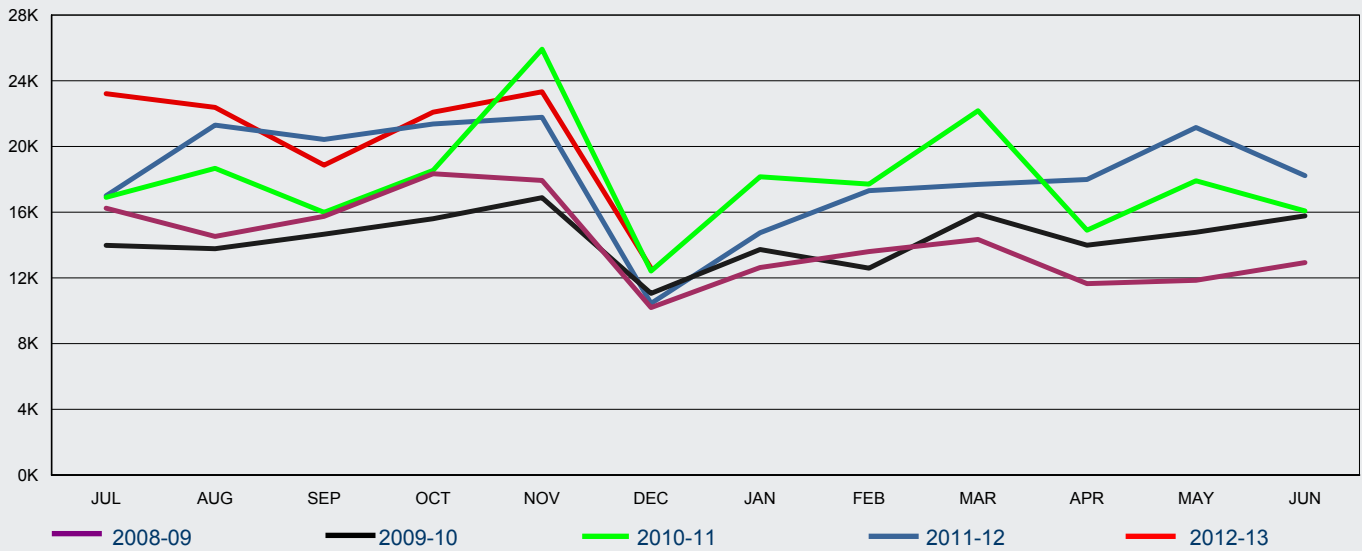
2 Granted

2.07 Number of tourism Visitor visa applications granted in 2012-13 to 31 December 2012 by citizenship country - comparison with same period in previous year



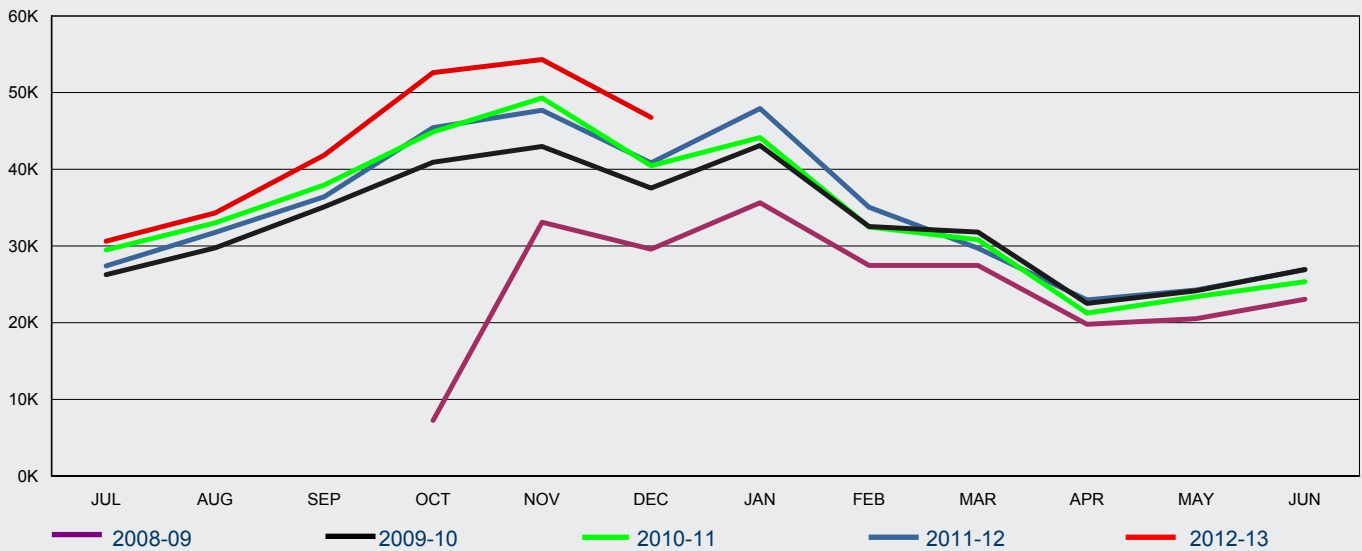
2 Granted

2.08 Number of subclass 456 Business (Short Stay) visa applications granted in 2012-13 to 31 December 2012 - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	16 248	14 527	15 746	18 343	17 932	10 197	12 633	13 601	14 337	11 656	11 856	12 935	170 011
2009-10	13 980	13 778	14 660	15 600	16 888	11 059	13 725	12 595	15 884	13 988	14 782	15 783	172 722
2010-11	16 908	18 667	15 988	18 545	25 925	12 422	18 156	17 714	22 172	14 902	17 915	16 082	215 396
2011-12	17 002	21 299	20 424	21 367	21 778	10 448	14 752	17 317	17 694	17 994	21 160	18 229	219 464
2012-13	23 211	22 380	18 867	22 089	23 330	12 593							122 470

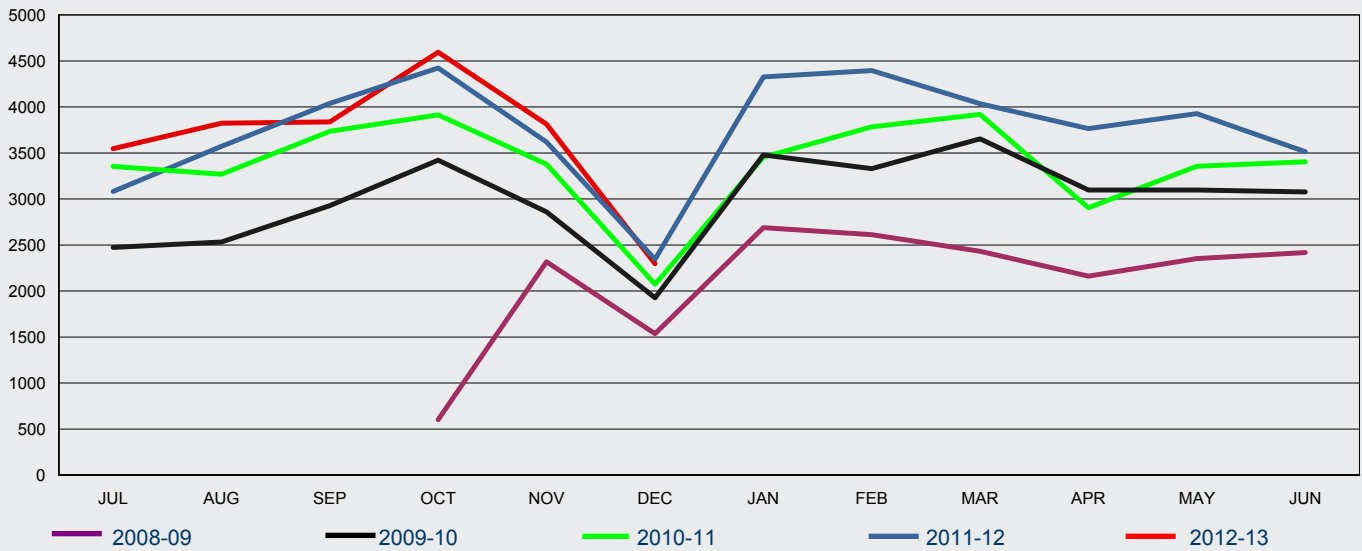
2.09 Total number of subclass 651 eVisitor visa applications granted in 2012-13 to 31 December 2012 - comparison with previous two financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09				7 253	33 094	29 588	35 629	27 459	27 472	19 785	20 513	23 046	223 839
2009-10	26 266	29 749	35 100	40 927	42 977	37 558	43 113	32 534	31 808	22 519	24 150	26 938	393 639
2010-11	29 475	33 020	37 940	44 879	49 301	40 456	44 145	32 486	30 818	21 245	23 386	25 351	412 502
2011-12	27 393	31 772	36 409	45 444	47 702	40 828	47 937	35 064	29 715	22 961	24 256	26 905	416 386
2012-13	30 624	34 308	41 843	52 602	54 312	46 768							260 457

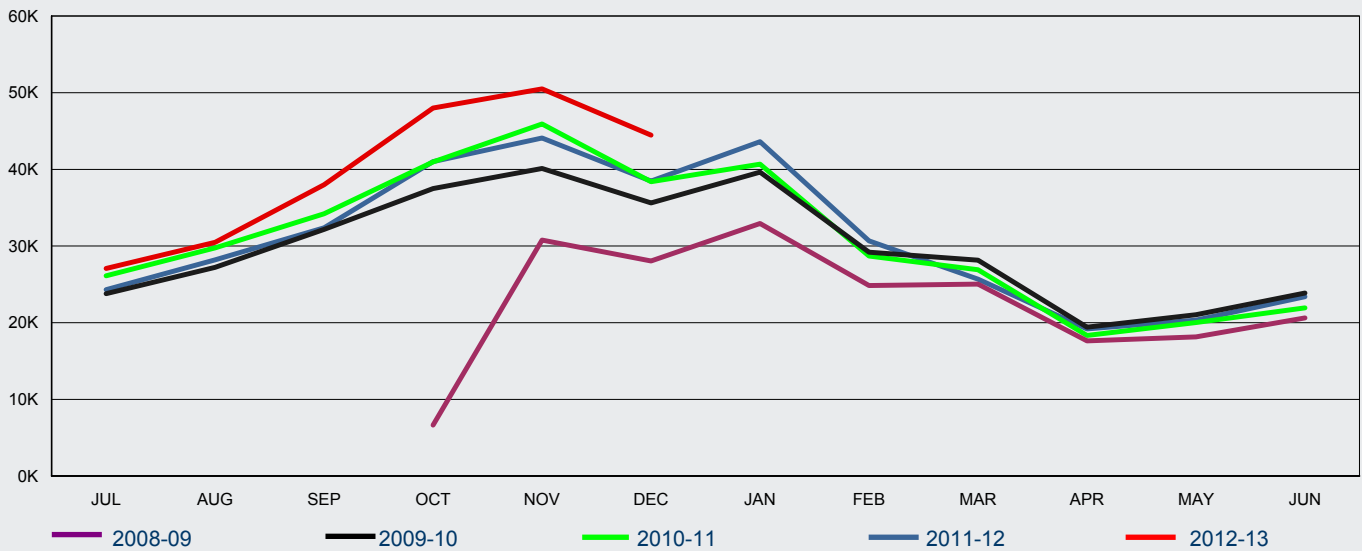
2 Granted

2.10 Number of subclass 651 eVisitor (business stream) visa applications granted in 2012-13 to 31 December 2012 - comparison with previous two financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09				602	2 318	1 536	2 688	2 612	2 432	2 162	2 352	2 419	19 121
2009-10	2 473	2 533	2 927	3 422	2 860	1 926	3 478	3 330	3 654	3 097	3 098	3 077	35 875
2010-11	3 355	3 270	3 735	3 914	3 378	2 073	3 455	3 784	3 919	2 906	3 356	3 405	40 550
2011-12	3 082	3 572	4 038	4 423	3 620	2 345	4 326	4 396	4 035	3 764	3 927	3 514	45 042
2012-13	3 546	3 823	3 838	4 595	3 813	2 296							21 911

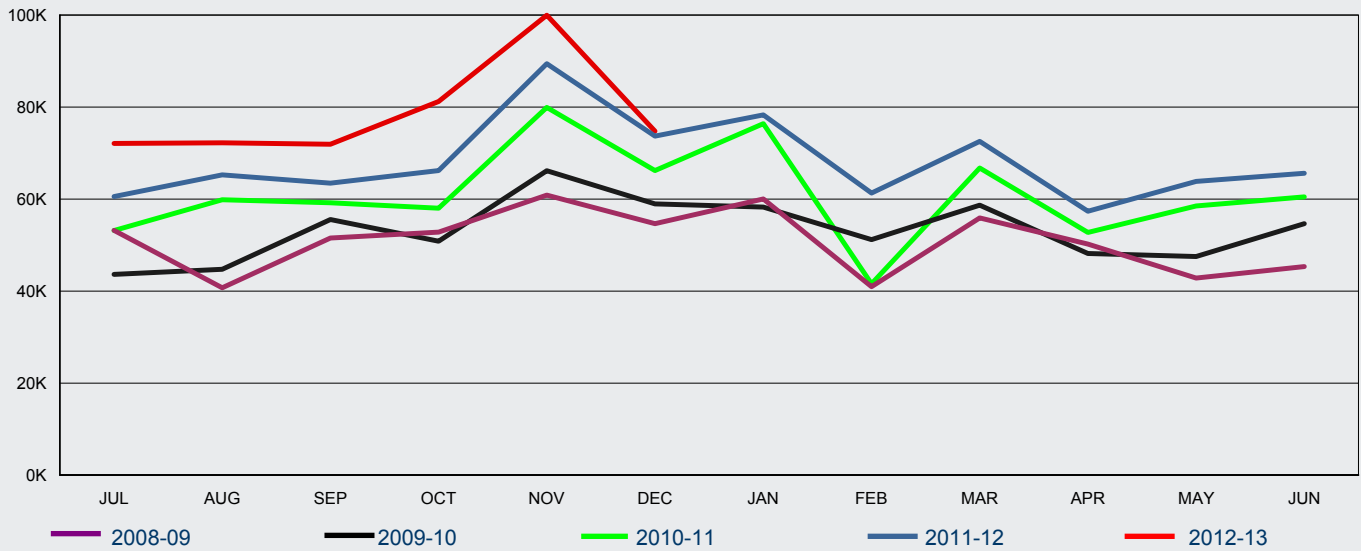
2.11 Number of subclass 651 eVisitor (tourism stream) visa applications granted in 2012-13 to 31 December 2012 - comparison with previous two financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09				6 651	30 776	28 052	32 941	24 847	25 040	17 623	18 161	20 627	204 718
2009-10	23 793	27 216	32 173	37 505	40 117	35 632	39 635	29 204	28 154	19 422	21 052	23 861	357 764
2010-11	26 120	29 750	34 205	40 965	45 923	38 383	40 690	28 702	26 899	18 339	20 030	21 946	371 952
2011-12	24 311	28 200	32 371	41 021	44 082	38 483	43 611	30 668	25 680	19 197	20 329	23 391	371 344
2012-13	27 078	30 485	38 005	48 007	50 499	44 472							238 546

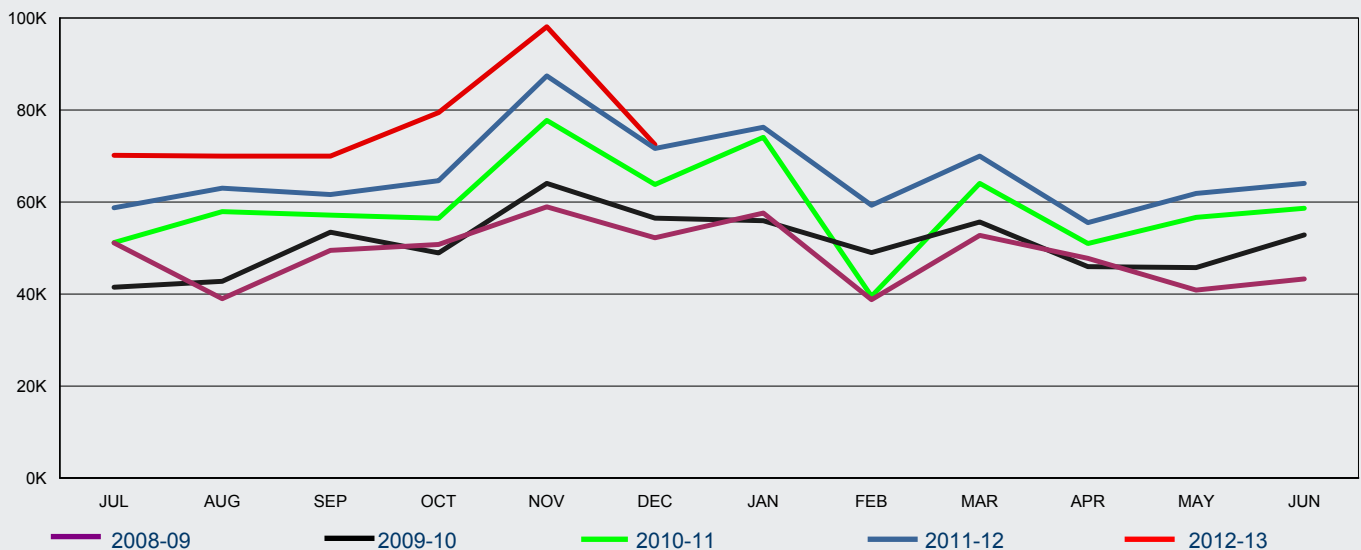
2 Granted

2.12 Total number of subclass 676 Tourist visa applications granted in 2012-13 to 31 December 2012 - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	53 198	40 706	51 545	52 795	60 862	54 647	60 010	40 951	55 893	50 201	42 843	45 312	608 963
2009-10	43 630	44 719	55 545	50 841	66 144	58 955	58 252	51 167	58 682	48 158	47 499	54 666	638 258
2010-11	53 156	59 848	59 192	58 016	79 907	66 188	76 371	41 573	66 763	52 742	58 514	60 474	732 744
2011-12	60 535	65 252	63 471	66 200	89 433	73 694	78 310	61 293	72 536	57 368	63 820	65 608	817 520
2012-13	72 075	72 222	71 899	81 203	99 944	74 770							472 113

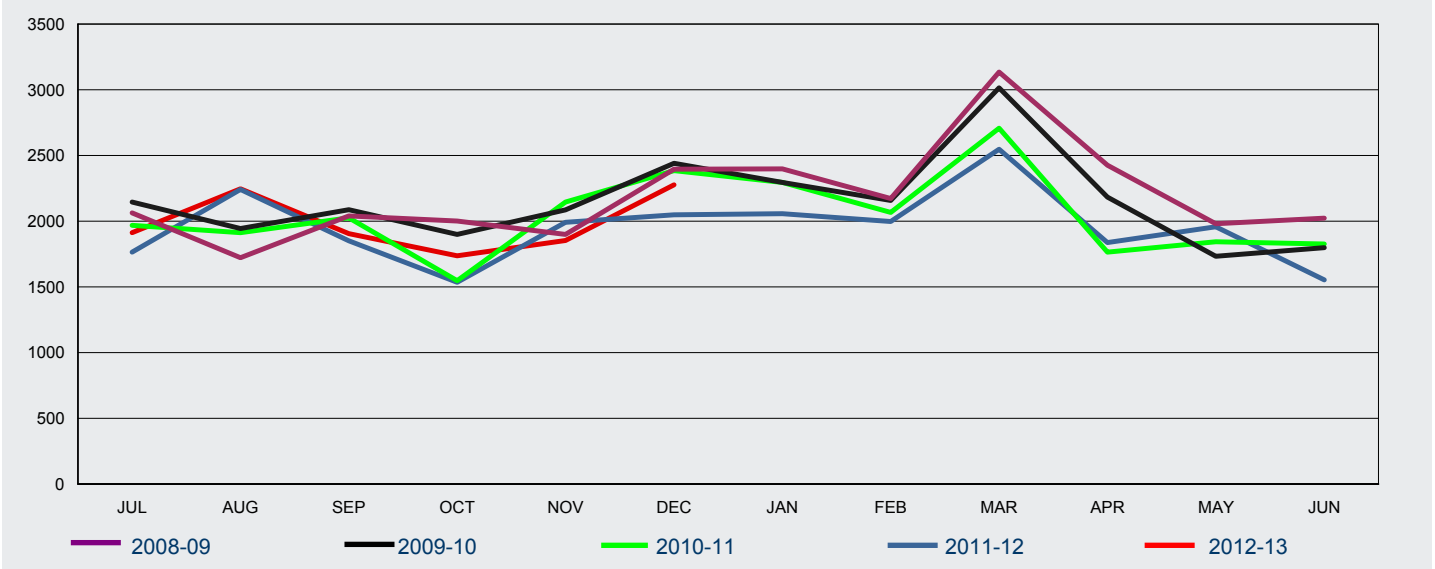
2.13 Number of subclass 676 Tourist visa applications granted in 2012-13 to 31 December 2012 where the client was OFFSHORE - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	51 135	38 984	49 505	50 794	58 963	52 251	57 612	38 779	52 759	47 775	40 862	43 289	582 708
2009-10	41 485	42 775	53 458	48 942	64 058	56 515	55 957	49 009	55 668	45 975	45 766	52 867	612 475
2010-11	51 187	57 935	57 167	56 469	77 762	63 803	74 076	39 506	64 056	50 978	56 670	58 647	708 256
2011-12	58 771	63 011	61 620	64 665	87 442	71 646	76 253	59 296	69 989	55 531	61 863	64 055	794 142
2012-13	70 162	69 976	69 994	79 466	98 091	72 493							460 182

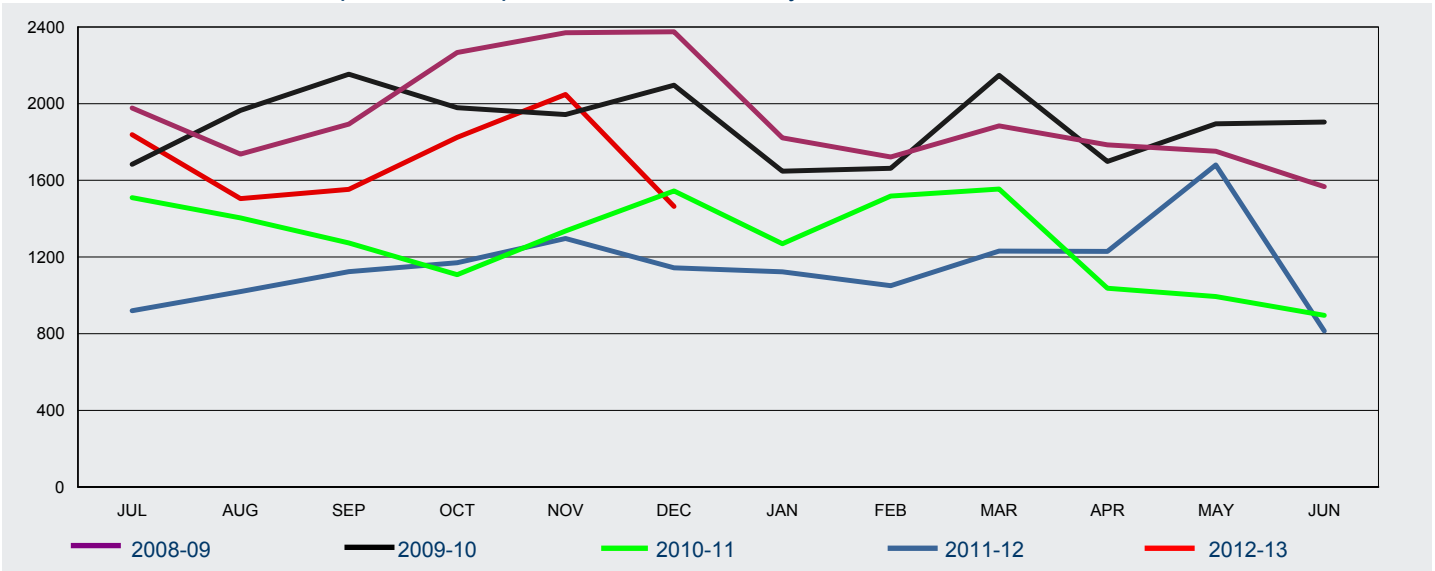
2 Granted

2.14 Number of subclass 676 Tourist visa applications granted in 2012-13 to 31 December 2012 where the client was ONSHORE - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	2 063	1 722	2 040	2 001	1 899	2 396	2 398	2 172	3 134	2 426	1 981	2 023	26 255
2009-10	2 145	1 944	2 087	1 899	2 086	2 440	2 295	2 158	3 014	2 183	1 733	1 799	25 783
2010-11	1 969	1 913	2 025	1 547	2 145	2 385	2 295	2 067	2 707	1 764	1 844	1 827	24 488
2011-12	1 764	2 241	1 851	1 535	1 991	2 048	2 057	1 997	2 547	1 837	1 957	1 553	23 378
2012-13	1 913	2 246	1 905	1 737	1 853	2 277							11 931

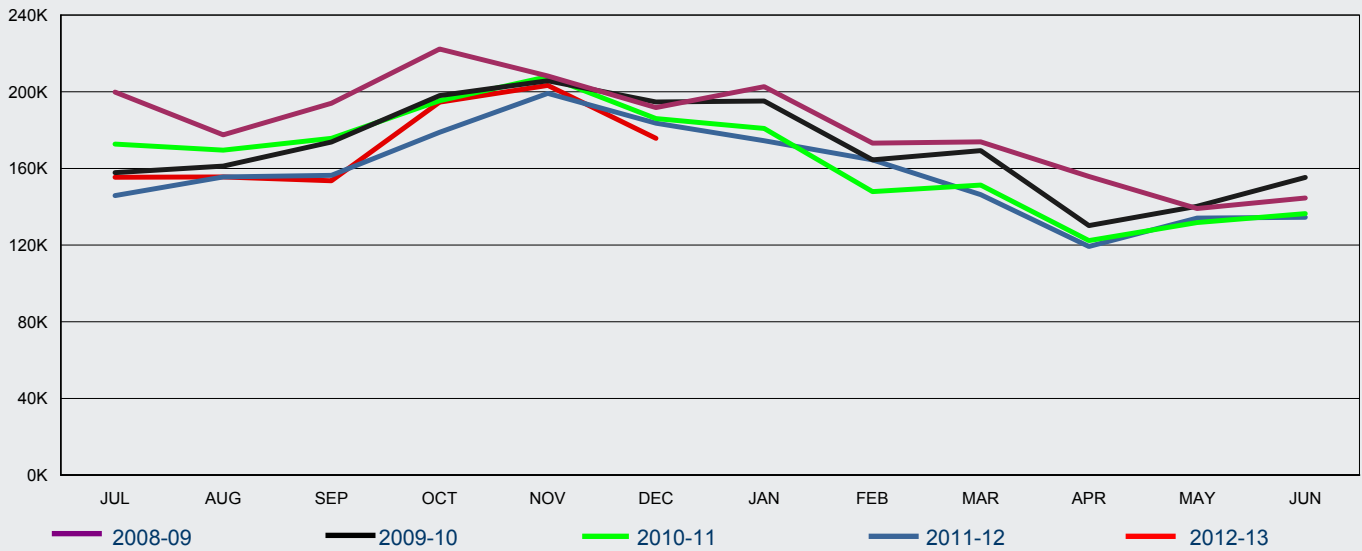
2.15 Number of subclass 679 Sponsored Family Visitor visa applications granted in 2012-13 to 31 December 2012 - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	1 977	1 737	1 893	2 267	2 370	2 375	1 822	1 722	1 884	1 785	1 752	1 567	23 151
2009-10	1 684	1 965	2 154	1 979	1 943	2 096	1 648	1 663	2 148	1 699	1 895	1 904	22 778
2010-11	1 510	1 404	1 273	1 108	1 336	1 545	1 269	1 518	1 555	1 037	994	896	15 445
2011-12	920	1 020	1 124	1 170	1 297	1 144	1 123	1 050	1 231	1 229	1 680	814	13 802
2012-13	1 838	1 505	1 553	1 824	2 048	1 464							10 232

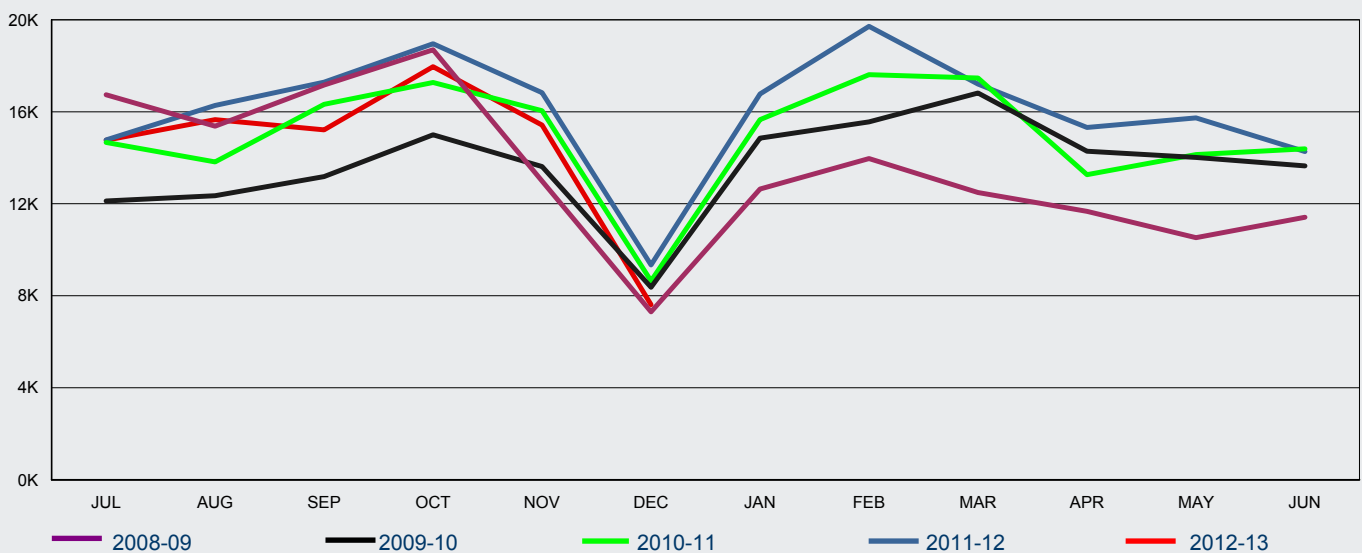
2 Granted

2.16 Number of subclass 976 Electronic Travel Authority (Visitor) visa applications granted in 2012-13 to 31 December 2012 - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	199 826	177 500	194 000	222 337	208 227	191 781	202 637	173 226	173 845	155 797	139 049	144 554	2 182 779
2009-10	157 781	161 197	173 765	197 986	205 759	194 670	195 132	164 447	169 306	130 192	140 248	155 283	2 045 766
2010-11	172 697	169 566	175 693	195 378	207 882	186 018	180 831	147 902	151 359	122 361	131 757	136 438	1 977 882
2011-12	145 808	155 531	156 358	178 834	199 178	183 613	174 456	164 482	146 329	119 264	134 098	134 543	1 892 494
2012-13	155 409	155 527	153 541	194 571	203 348	175 712							1 038 108

2.17 Number of subclass 977 Electronic Travel Authority (Business Entrant - Short Validity) visa applications granted in 2012-13 to 31 December 2012 - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	16 736	15 370	17 160	18 697	12 986	7 301	12 638	13 968	12 488	11 667	10 528	11 413	160 952
2009-10	12 121	12 347	13 181	14 999	13 616	8 371	14 852	15 557	16 812	14 287	14 015	13 643	163 801
2010-11	14 666	13 817	16 322	17 270	16 049	8 644	15 656	17 615	17 470	13 266	14 136	14 389	179 300
2011-12	14 776	16 274	17 289	18 955	16 829	9 339	16 776	19 715	17 204	15 316	15 732	14 272	192 477
2012-13	14 761	15 655	15 212	17 962	15 418	7 612							86 620

2 Granted

2.19 Number of subclass 456 Business (Short Stay) visa applications granted in 2012-13 to 31 December 2012 by citizenship country - comparison with same period in previous year

Citizenship Country	2011-12 to 31/12/11	2012-13 to 31/12/12	% Change from 2011-12	2012-13 as % of Total
China, Peoples Republic of	41 548	46 645	12.3%	38.1%
India	13 208	16 250	23.0%	13.3%
Indonesia	8 150	8 567	5.1%	7.0%
Thailand	5 188	5 951	14.7%	4.9%
Vietnam	4 593	5 624	22.4%	4.6%
Philippines	3 412	3 786	11.0%	3.1%
South Africa	3 639	2 877	-20.9%	2.3%
Papua New Guinea	2 344	2 824	20.5%	2.3%
Korea, South	2 740	2 435	-11.1%	2.0%
Singapore	2 479	1 989	-19.8%	1.6%
Malaysia	908	1 554	71.1%	1.3%
Russian Federation	1 339	1 537	14.8%	1.3%
Fiji	962	1 195	24.2%	1.0%
Brazil	1 367	1 090	-20.3%	0.9%
Pakistan	1 043	1 055	1.2%	0.9%
Other countries	19 398	19 091	-1.6%	15.6%
Total	112 318	122 470	9.0%	100 %

2 Granted

2.20 Number of subclass 651 eVisitor visa applications granted in 2012-13 to 31 December 2012 by visa type and citizenship country - comparison with same period in previous year

Citizenship Country	2011-12 to 31/12/11	2012-13 to 31/12/12	% Change from 2011-12	2012-13 as % of Total
Business				
United Kingdom	7 758	8 058	3.9%	36.8%
Germany, Fed Republic of	2 845	2 953	3.8%	13.5%
France	1 553	1 532	-1.4%	7.0%
Netherlands, Kingdom of The	1 260	1 300	3.2%	5.9%
Italy	846	1 052	24.3%	4.8%
Poland	773	737	-4.7%	3.4%
Sweden	613	671	9.5%	3.1%
Spain	684	650	-5.0%	3.0%
Ireland, Republic of	541	590	9.1%	2.7%
Denmark	628	580	-7.6%	2.6%
Belgium	298	446	49.7%	2.0%
Norway	438	390	-11.0%	1.8%
Finland	338	371	9.8%	1.7%
Switzerland	374	350	-6.4%	1.6%
Romania	341	338	-0.9%	1.5%
Other countries	1 790	1 893	5.8%	8.6%
sub total Business	21 080	21 911	3.9%	100 %
Tourism				
United Kingdom	93 673	107 618	14.9%	45.1%
Germany, Fed Republic of	24 545	29 227	19.1%	12.3%
France	18 158	19 971	10.0%	8.4%
Netherlands, Kingdom of The	9 239	9 842	6.5%	4.1%
Ireland, Republic of	8 835	9 217	4.3%	3.9%
Sweden	7 745	9 165	18.3%	3.8%
Italy	6 521	8 113	24.4%	3.4%
Switzerland	4 507	5 508	22.2%	2.3%
Poland	4 573	4 846	6.0%	2.0%
Spain	4 458	4 626	3.8%	1.9%
Denmark	3 548	4 280	20.6%	1.8%
Norway	3 131	3 671	17.2%	1.5%
Finland	2 922	3 314	13.4%	1.4%
Czech Republic	3 081	3 179	3.2%	1.3%
Austria	1 876	2 409	28.4%	1.0%
Other countries	11 656	13 560	16.3%	5.7%
sub total Tourism	208 468	238 546	14.4%	100 %
Total	229 548	260 457	13.5%	

2 Granted

2.21 Number of subclass 676 Tourist visa applications granted in 2012-13 to 31 December 2012 by client location and citizenship country - comparison with same period in previous year

Citizenship Country	2011-12 to 31/12/11	2012-13 to 31/12/12	% Change from 2011-12	2012-13 as % of Total
Offshore				
China, Peoples Republic of	151 870	178 485	17.5%	38.8%
India	42 908	47 357	10.4%	10.3%
Indonesia	37 858	40 134	6.0%	8.7%
Thailand	16 099	18 016	11.9%	3.9%
Philippines	15 150	16 896	11.5%	3.7%
South Africa	18 125	15 594	-14.0%	3.4%
United Kingdom	8 692	10 870	25.1%	2.4%
Brazil	8 853	10 730	21.2%	2.3%
Papua New Guinea	6 549	8 989	37.3%	2.0%
Vietnam	7 410	8 798	18.7%	1.9%
Fiji	8 787	8 497	-3.3%	1.8%
Russian Federation	6 989	8 339	19.3%	1.8%
Sri Lanka	6 699	7 772	16.0%	1.7%
Argentina	2 836	4 775	68.4%	1.0%
Iran	3 489	3 485	-0.1%	0.8%
Other countries	64 841	71 445	10.2%	15.5%
sub total Offshore	407 155	460 182	13.0%	100 %
Onshore				
India	1 297	1 572	21.2%	13.2%
China, Peoples Republic of	1 143	1 352	18.3%	11.3%
United Kingdom	894	856	-4.3%	7.2%
Korea, South	910	753	-17.3%	6.3%
Malaysia	537	613	14.2%	5.1%
United States of America	627	574	-8.5%	4.8%
Brazil	475	441	-7.2%	3.7%
Germany, Fed Republic of	452	372	-17.7%	3.1%
Philippines	166	347	109.0%	2.9%
Italy	251	296	17.9%	2.5%
Vietnam	189	247	30.7%	2.1%
Thailand	286	240	-16.1%	2.0%
Ireland, Republic of	222	235	5.9%	2.0%
Canada	263	226	-14.1%	1.9%
Indonesia	187	225	20.3%	1.9%
Other countries	3 531	3 582	1.4%	30.0%
sub total Onshore	11 430	11 931	4.4%	100 %
Total	418 585	472 113	12.8%	

2 Granted

2.22 Number of subclass 679 Sponsored Family Visitor visa applications granted in 2012-13 to 31 December 2012 by citizenship country - comparison with same period in previous year

Citizenship Country	2011-12 to 31/12/11	2012-13 to 31/12/12	% Change from 2011-12	2012-13 as % of Total
Vietnam	837	1 796	114.6%	17.6%
China, Peoples Republic of	1 176	1 455	23.7%	14.2%
India	778	1 121	44.1%	11.0%
Philippines	675	1 002	48.4%	9.8%
Bangladesh	486	768	58.0%	7.5%
Lebanon	330	685	107.6%	6.7%
Sri Lanka	331	497	50.2%	4.9%
Cambodia	153	325	112.4%	3.2%
Iran	230	291	26.5%	2.8%
Pakistan	209	264	26.3%	2.6%
Nepal	99	172	73.7%	1.7%
Burma	92	105	14.1%	1.0%
Indonesia	45	101	124.4%	1.0%
FYR Macedonia	63	92	46.0%	0.9%
Russian Federation	104	92	-11.5%	0.9%
Other countries	1 067	1 466	37.4%	14.3%
Total	6 675	10 232	53.3%	100 %

2.23 Number of subclass 976 Electronic Travel Authority (Visitor) visa applications granted in 2012-13 to 31 December 2012 by citizenship country - comparison with same period in previous year

Citizenship Country	2011-12 to 31/12/11	2012-13 to 31/12/12	% Change from 2011-12	2012-13 as % of Total
United States of America	156 133	164 917	5.6%	15.9%
Japan	151 542	161 695	6.7%	15.6%
United Kingdom	170 600	152 638	-10.5%	14.7%
Malaysia	88 928	105 355	18.5%	10.1%
Singapore	62 821	80 941	28.8%	7.8%
Korea, South	82 639	79 533	-3.8%	7.7%
Canada	51 261	49 613	-3.2%	4.8%
HKSAR of the PRC	34 339	38 858	13.2%	3.7%
Germany, Fed Republic of	40 475	38 107	-5.9%	3.7%
France	40 047	33 411	-16.6%	3.2%
Taiwan	31 510	30 665	-2.7%	3.0%
Italy	21 170	20 045	-5.3%	1.9%
Netherlands, Kingdom of The	16 015	14 212	-11.3%	1.4%
Ireland, Republic of	15 381	13 777	-10.4%	1.3%
Switzerland	13 263	13 222	-0.3%	1.3%
Other countries	43 198	41 119	-4.8%	4.0%
Total	1 019 322	1 038 108	1.8%	100 %

2 Granted

2.24 Number of subclass 977 Electronic Travel Authority (Business Entrant - Short Validity) visa applications granted in 2012-13 to 31 December 2012 by citizenship country - comparison with same period in previous year

Citizenship Country	2011-12 to 31/12/11	2012-13 to 31/12/12	% Change from 2011-12	2012-13 as % of Total
United States of America	31 133	28 532	-8.4%	32.9%
Japan	9 786	10 410	6.4%	12.0%
United Kingdom	11 207	9 986	-10.9%	11.5%
Singapore	6 961	6 345	-8.8%	7.3%
Malaysia	5 947	5 266	-11.5%	6.1%
Canada	5 508	5 146	-6.6%	5.9%
Germany, Fed Republic of	3 820	3 463	-9.3%	4.0%
Korea, South	2 385	2 943	23.4%	3.4%
France	3 056	2 596	-15.1%	3.0%
Netherlands, Kingdom of The	2 127	1 929	-9.3%	2.2%
Taiwan	1 661	1 539	-7.3%	1.8%
Italy	1 628	1 538	-5.5%	1.8%
HKSAR of the PRC	1 655	1 475	-10.9%	1.7%
Sweden	925	836	-9.6%	1.0%
Spain	932	724	-22.3%	0.8%
Other countries	4 731	3 892	-17.7%	4.5%
Total	93 462	86 620	-7.3%	100 %

3 Grant rate

For this section:

A grant rate is defined as:

$$\frac{\text{Number of grants}}{\text{Number of decisions}} \times 100$$

where the number of decisions equals the number of grants plus the number of refusals.

A grant rate of 0.00% indicates that no applications were decided during the reporting period.

3 Grant rate

3.01 Grant rate of Visitor visa applications decided in the 3 month period between 1 October 2012 and 31 December 2012 by visa type and visa subclass - comparison with previous four periods

Visa Subclass	01/10/11 to 31/12/11	01/01/12 to 31/03/12	01/04/12 to 30/06/12	01/07/12 to 30/09/12	01/10/12 to 31/12/12
Business					
456 Business (Short Stay)	95.9%	96.1%	96.1%	96.2%	96.5%
459 Sponsored Business Visitor (Short Stay)	85.2%	97.0%	100.0%	100.0%	100.0%
488 Superyacht Crew	100.0%	96.1%	100.0%	100.0%	93.1%
651 eVisitor	98.8%	98.9%	99.2%	99.0%	98.7%
956 Electronic Travel Authority (Business Entrant - Long Validity)	100.0%	100.0%	100.0%	100.0%	100.0%
977 Electronic Travel Authority (Business Entrant - Short Validity)	100.0%	100.0%	100.0%	100.0%	100.0%
All Business	97.9%	98.2%	98.0%	97.9%	98.0%
Tourism					
651 eVisitor	99.3%	99.2%	99.1%	99.3%	99.3%
676 Tourist	92.2%	91.8%	90.7%	92.6%	93.5%
679 Sponsored Family Visitor	52.1%	55.2%	62.0%	68.4%	63.9%
976 Electronic Travel Authority (Visitor)	100.0%	100.0%	100.0%	100.0%	100.0%
All Tourism	97.5%	97.3%	96.7%	97.5%	97.8%
All	97.5%	97.4%	96.9%	97.5%	97.8%

3 Grant rate

3.02 Grant rate for subclass 456 Business (Short Stay) visa applications decided in the 3 month period between 1 October 2012 and 31 December 2012 by citizenship country - comparison with previous four periods

Citizenship Country	01/10/11 to 31/12/11	01/01/12 to 31/03/12	01/04/12 to 30/06/12	01/07/12 to 30/09/12	01/10/12 to 31/12/12
China, Peoples Republic of	97.1%	96.7%	97.7%	97.4%	97.9%
India	95.1%	97.1%	95.8%	96.7%	95.8%
Indonesia	97.0%	96.2%	95.7%	98.2%	98.7%
Thailand	97.1%	98.5%	98.8%	99.2%	99.9%
Vietnam	95.4%	97.0%	97.1%	96.7%	96.5%
Philippines	97.0%	97.1%	97.7%	97.5%	97.9%
Papua New Guinea	96.6%	97.2%	97.4%	98.0%	98.6%
South Africa	99.1%	99.4%	99.1%	99.3%	99.4%
Singapore	97.2%	98.3%	98.0%	96.2%	94.0%
Malaysia	96.3%	95.4%	93.6%	97.1%	96.2%
Russian Federation	98.7%	98.8%	99.5%	99.2%	98.8%
Korea, South	99.8%	97.3%	99.8%	97.8%	99.8%
Fiji	88.5%	94.7%	93.5%	94.5%	93.9%
Pakistan	82.1%	79.6%	78.6%	81.6%	82.9%
Brazil	99.9%	99.8%	99.9%	99.7%	99.8%
Other countries	92.2%	92.7%	91.6%	90.8%	91.5%
All 456 Business (Short Stay)	95.9%	96.1%	96.1%	96.2%	96.5%

3 Grant rate

3.03 Grant rate for subclass 676 Tourist visa applications decided in the 3 month period between 1 October 2012 and 31 December 2012 by client location and citizenship country - comparison with previous four periods

Citizenship Country	01/10/11 to 31/12/11	01/01/12 to 31/03/12	01/04/12 to 30/06/12	01/07/12 to 30/09/12	01/10/12 to 31/12/12
Offshore					
China, Peoples Republic of	95.6%	95.9%	95.6%	95.9%	96.8%
India	90.8%	88.6%	86.8%	90.6%	91.8%
Indonesia	94.8%	92.6%	94.6%	96.7%	96.6%
South Africa	98.9%	98.4%	98.1%	98.4%	99.5%
Philippines	89.5%	86.4%	78.8%	88.1%	88.2%
Thailand	88.6%	92.4%	91.4%	92.7%	93.1%
Brazil	98.9%	98.7%	97.8%	99.0%	99.2%
Papua New Guinea	89.5%	87.6%	93.8%	91.0%	96.6%
United Kingdom	96.7%	96.3%	94.7%	97.7%	97.5%
Russian Federation	96.1%	94.7%	94.7%	94.6%	96.0%
Fiji	83.4%	78.6%	75.2%	73.6%	84.8%
Vietnam	78.4%	85.4%	87.9%	87.5%	88.1%
Sri Lanka	81.5%	87.9%	86.0%	92.4%	91.8%
Argentina	97.0%	96.6%	98.3%	98.4%	98.9%
Iran	75.7%	80.7%	67.1%	66.9%	76.5%
Other countries	86.7%	83.0%	83.5%	85.2%	86.5%
All Offshore	92.1%	91.7%	90.6%	92.5%	93.4%
Onshore					
India	98.9%	97.3%	97.8%	98.2%	98.5%
United Kingdom	96.8%	97.2%	93.3%	94.6%	96.9%
China, Peoples Republic of	96.6%	99.2%	98.0%	98.7%	96.1%
Korea, South	94.6%	93.1%	91.8%	91.1%	93.3%
United States of America	95.9%	97.8%	95.7%	97.7%	95.5%
Malaysia	89.6%	93.4%	91.6%	91.9%	93.0%
Germany, Fed Republic of	98.3%	95.0%	98.8%	97.8%	98.8%
Brazil	98.9%	99.5%	98.2%	97.6%	100.0%
Philippines	96.4%	89.5%	100.0%	98.2%	97.3%
Italy	96.5%	98.4%	97.4%	98.4%	97.1%
Greece	97.6%	99.1%	92.4%	95.2%	99.2%
Canada	98.8%	94.8%	95.3%	95.3%	99.2%
Japan	95.3%	95.6%	97.4%	95.0%	94.0%
France	93.1%	98.7%	97.4%	99.1%	99.1%
Ireland, Republic of	92.0%	97.7%	95.5%	97.7%	93.0%
Other countries	96.5%	97.0%	95.3%	96.6%	96.2%
All Onshore	96.4%	96.9%	95.6%	96.5%	96.6%
All 676 Tourist	92.2%	91.8%	90.7%	92.6%	93.5%

3 Grant rate

3.04 Grant rate for subclass 651 eVisitor business visa applications decided in the 3 month period between 1 October 2012 and 31 December 2012 by visa type and citizenship country - comparison with previous four periods

Citizenship Country	01/10/11 to 31/12/11	01/01/12 to 31/03/12	01/04/12 to 30/06/12	01/07/12 to 30/09/12	01/10/12 to 31/12/12
Austria	100.0%	98.5%	99.2%	100.0%	100.0%
Belgium	99.3%	98.3%	100.0%	99.5%	99.6%
Bulgaria	94.1%	95.1%	93.4%	95.2%	92.6%
Cyprus	100.0%	100.0%	100.0%	100.0%	100.0%
Czech Republic	99.3%	99.4%	99.4%	99.3%	100.0%
Denmark	99.5%	99.7%	100.0%	99.7%	99.7%
Estonia	100.0%	100.0%	94.7%	97.6%	95.5%
Finland	100.0%	100.0%	100.0%	100.0%	98.1%
France	98.0%	98.9%	99.2%	98.8%	98.8%
Germany, Fed Republic of	99.3%	99.7%	99.7%	99.6%	99.3%
Greece	100.0%	100.0%	100.0%	100.0%	98.2%
Hungary	100.0%	98.1%	98.0%	100.0%	100.0%
Iceland	100.0%	100.0%	100.0%	100.0%	100.0%
Ireland, Republic of	96.1%	99.7%	98.5%	98.1%	97.9%
Italy	100.0%	99.6%	99.6%	99.6%	99.4%
Latvia	86.5%	100.0%	100.0%	94.7%	96.9%
Liechtenstein	100.0%	100.0%	100.0%	0.0%	0.0%
Lithuania	96.1%	100.0%	98.1%	97.9%	97.2%
Luxembourg	100.0%	100.0%	100.0%	100.0%	100.0%
Malta	100.0%	100.0%	92.9%	100.0%	0.0%
Monaco	0.0%	100.0%	100.0%	0.0%	0.0%
Netherlands, Kingdom of The	99.2%	99.0%	98.7%	99.3%	98.7%
Norway	98.9%	98.6%	99.4%	96.4%	99.5%
Poland	100.0%	99.0%	100.0%	99.4%	99.3%
Portugal	100.0%	99.1%	100.0%	100.0%	99.2%
Romania	93.2%	90.6%	96.8%	93.8%	93.5%
Slovakia	95.8%	100.0%	96.9%	100.0%	95.1%
Slovenia	100.0%	100.0%	100.0%	100.0%	100.0%
Spain	98.6%	99.4%	99.2%	98.8%	99.1%
Sweden	99.1%	99.5%	99.7%	99.7%	98.8%
Switzerland	99.4%	97.8%	99.4%	99.4%	99.4%
United Kingdom	98.8%	98.8%	99.1%	99.0%	98.6%
Vatican City State Holy See	0.0%	0.0%	100.0%	0.0%	0.0%
Unknown	0.0%	0.0%	25.0%	0.0%	0.0%
All Business	98.8%	98.9%	99.2%	99.0%	98.7%

3 Grant rate

3.05 Grant rate for subclass 651 eVisitor tourism visa applications decided in the 3 month period between 1 October 2012 and 31 December 2012 by visa type and citizenship country - comparison with previous four periods

Citizenship Country	01/10/11 to 31/12/11	01/01/12 to 31/03/12	01/04/12 to 30/06/12	01/07/12 to 30/09/12	01/10/12 to 31/12/12
Andorra	100.0%	100.0%	100.0%	100.0%	100.0%
Austria	99.7%	99.9%	99.7%	99.9%	99.7%
Belgium	99.4%	99.2%	99.7%	99.6%	99.4%
Bulgaria	79.3%	75.5%	80.5%	84.2%	84.1%
Cyprus	99.5%	98.8%	98.8%	98.1%	99.3%
Czech Republic	99.4%	99.5%	98.8%	99.1%	99.6%
Denmark	99.7%	99.5%	99.6%	99.6%	99.5%
Estonia	98.6%	98.4%	96.1%	98.0%	97.9%
Finland	99.8%	99.8%	99.5%	99.9%	99.9%
France	99.1%	99.2%	99.4%	99.4%	99.3%
Germany, Fed Republic of	99.7%	99.6%	99.7%	99.7%	99.7%
Greece	99.7%	98.1%	97.5%	98.0%	99.2%
Hungary	99.1%	97.4%	96.2%	98.2%	97.6%
Iceland	98.8%	100.0%	100.0%	100.0%	100.0%
Ireland, Republic of	98.9%	99.2%	98.9%	99.3%	99.1%
Italy	99.7%	99.2%	99.5%	99.5%	99.7%
Latvia	89.6%	93.9%	93.8%	93.2%	96.9%
Liechtenstein	100.0%	100.0%	100.0%	100.0%	100.0%
Lithuania	97.9%	97.0%	96.2%	91.8%	93.3%
Luxembourg	100.0%	100.0%	100.0%	100.0%	100.0%
Malta	100.0%	100.0%	96.2%	98.6%	98.3%
Monaco	100.0%	0.0%	0.0%	100.0%	100.0%
Netherlands, Kingdom of The	99.6%	99.7%	99.6%	99.7%	99.5%
Norway	99.9%	99.5%	99.8%	99.6%	99.7%
Poland	99.3%	99.3%	99.6%	99.4%	99.3%
Portugal	98.9%	99.0%	98.8%	98.6%	98.4%
Romania	77.2%	71.0%	72.3%	73.5%	76.9%
San Marino	0.0%	0.0%	0.0%	0.0%	100.0%
Slovakia	97.5%	97.9%	96.4%	98.5%	98.0%
Slovenia	99.8%	99.8%	100.0%	100.0%	99.4%
Spain	99.5%	99.4%	99.7%	99.7%	99.6%
Sweden	99.6%	99.2%	99.4%	99.8%	99.7%
Switzerland	99.7%	99.9%	99.5%	99.7%	99.6%
United Kingdom	99.6%	99.6%	99.5%	99.7%	99.5%
Vatican City State Holy See	100.0%	100.0%	100.0%	100.0%	0.0%
Unknown	0.0%	12.5%	27.3%	33.3%	6.7%
All Tourism	99.3%	99.2%	99.1%	99.3%	99.3%

4 Auto grant rate for eLodged applications

For this section:

An auto grant rate is defined as:

$$\frac{\text{Number of auto granted}}{\text{Number of grants for elodged applications}} \times 100$$

An auto grant rate of 0.0% indicates that no applications were received during the reporting period, or that any applications lodged were not auto granted.

4 Auto grant rate for eLodged applications

4.01 Auto grant rate for eLodged subclass 676 Tourist visa applications granted in the 3 month period between 1 October 2012 and 31 December 2012 by client location and citizenship country - comparison with previous four periods

Citizenship Country	01/10/11 to 31/12/11	01/01/12 to 31/03/12	01/04/12 to 30/06/12	01/07/12 to 30/09/12	01/10/12 to 31/12/12
Offshore					
United Kingdom	69.8%	70.3%	63.7%	70.3%	71.3%
Brazil	0.0%	52.7%	45.4%	52.1%	45.5%
Germany, Fed Republic of	79.4%	77.5%	74.3%	80.2%	80.7%
Argentina	100.0%	63.6%	61.4%	63.2%	52.2%
Chile	38.2%	49.4%	49.9%	50.7%	53.4%
Switzerland	84.1%	86.0%	81.7%	87.7%	86.4%
Italy	77.4%	80.4%	77.4%	80.8%	82.1%
France	67.0%	72.7%	66.1%	67.9%	66.7%
Saudi Arabia	55.0%	51.8%	42.8%	49.6%	52.5%
Netherlands, Kingdom of The	80.3%	80.5%	76.5%	84.6%	77.6%
Ireland, Republic of	68.4%	73.5%	68.1%	70.7%	69.8%
United States of America	51.9%	46.6%	49.3%	51.0%	54.9%
Sweden	68.2%	76.8%	65.4%	71.6%	75.7%
India	76.9%	73.3%	70.6%	54.6%	87.6%
Poland	40.9%	41.7%	31.5%	42.8%	41.1%
Other countries	51.3%	54.7%	44.5%	50.6%	53.8%
All Offshore	62.6%	63.0%	54.8%	61.6%	60.3%
Onshore					
United Kingdom	51.3%	54.1%	57.6%	55.6%	56.0%
United States of America	42.2%	42.4%	33.1%	38.1%	43.4%
Italy	50.0%	66.4%	61.6%	68.7%	62.6%
Greece	68.6%	77.9%	67.6%	86.0%	82.1%
China, Peoples Republic of	20.3%	17.4%	36.5%	33.3%	38.1%
Malaysia	18.6%	13.2%	23.3%	23.2%	28.9%
India	30.7%	15.8%	31.7%	29.0%	29.5%
Korea, South	13.3%	15.4%	16.4%	18.2%	21.3%
Canada	42.2%	46.4%	37.7%	51.2%	51.7%
France	43.1%	34.7%	51.9%	36.2%	52.9%
Ireland, Republic of	54.5%	44.7%	50.7%	40.0%	39.3%
Germany, Fed Republic of	58.5%	67.2%	45.1%	34.8%	47.6%
Switzerland	55.6%	77.8%	46.7%	87.5%	68.0%
Netherlands, Kingdom of The	68.4%	50.0%	47.1%	50.0%	71.4%
Philippines	0.0%	0.0%	17.4%	24.2%	21.9%
Other countries	15.1%	12.6%	13.8%	14.3%	16.3%
All Onshore	32.7%	34.7%	31.8%	30.1%	35.3%
All 676 Tourist	59.8%	59.3%	52.7%	59.4%	58.5%

4 Auto grant rate for eLodged applications

4.02 Auto grant rate for eLodged subclass 651 eVisitor business visa applications granted in the 3 month period between 1 October 2012 and 31 December 2012 by visa type and citizenship country - comparison with previous four periods

Citizenship Country	01/10/11 to 31/12/11	01/01/12 to 31/03/12	01/04/12 to 30/06/12	01/07/12 to 30/09/12	01/10/12 to 31/12/12
Austria	92.8%	94.7%	93.3%	93.6%	89.2%
Belgium	72.4%	80.9%	84.6%	83.0%	82.2%
Bulgaria	7.1%	4.3%	12.4%	8.8%	3.6%
Cyprus	86.7%	94.1%	89.7%	94.7%	90.9%
Czech Republic	45.0%	51.3%	44.7%	66.4%	61.1%
Denmark	87.7%	89.2%	92.2%	94.1%	89.7%
Estonia	76.9%	88.9%	97.2%	82.5%	88.1%
Finland	92.7%	94.0%	95.6%	93.8%	92.4%
France	79.2%	83.9%	83.7%	81.0%	81.1%
Germany, Fed Republic of	88.4%	88.7%	91.1%	91.4%	88.6%
Greece	90.9%	95.8%	98.8%	97.1%	97.2%
Hungary	71.1%	75.2%	89.7%	87.0%	62.6%
Iceland	100.0%	100.0%	87.5%	100.0%	100.0%
Ireland, Republic of	76.9%	77.6%	81.6%	82.0%	82.4%
Italy	93.3%	95.5%	91.8%	91.9%	91.7%
Latvia	56.3%	47.8%	44.4%	47.2%	29.0%
Liechtenstein	100.0%	100.0%	0.0%	0.0%	0.0%
Lithuania	69.4%	66.7%	86.8%	65.2%	68.6%
Luxembourg	80.0%	75.0%	100.0%	85.7%	66.7%
Malta	100.0%	75.0%	92.3%	100.0%	0.0%
Monaco	0.0%	0.0%	25.0%	0.0%	0.0%
Netherlands, Kingdom of The	79.4%	88.4%	85.6%	85.7%	87.8%
Norway	81.9%	89.0%	83.1%	94.1%	88.2%
Poland	71.8%	72.5%	67.9%	71.9%	69.7%
Portugal	84.3%	88.7%	92.9%	84.2%	81.7%
Romania	5.6%	8.7%	5.4%	4.1%	2.3%
Slovakia	67.6%	61.2%	59.7%	67.3%	65.5%
Slovenia	90.2%	97.9%	94.3%	90.2%	93.2%
Spain	82.7%	87.3%	91.6%	90.7%	86.3%
Sweden	86.9%	92.4%	89.0%	86.0%	89.3%
Switzerland	89.4%	85.3%	87.2%	86.1%	83.1%
United Kingdom	83.7%	85.5%	85.2%	86.8%	85.7%
Vatican City State Holy See	0.0%	0.0%	100.0%	0.0%	0.0%
Unknown	0.0%	0.0%	100.0%	0.0%	0.0%
All Business	80.9%	83.9%	84.3%	85.2%	82.4%

4 Auto grant rate for eLodged applications

4.03 Auto grant rate for eLodged subclass 651 eVisitor tourism visa applications granted in the 3 month period between 1 October 2012 and 31 December 2012 by visa type and citizenship country - comparison with previous four periods

Citizenship Country	01/10/11 to 31/12/11	01/01/12 to 31/03/12	01/04/12 to 30/06/12	01/07/12 to 30/09/12	01/10/12 to 31/12/12
Andorra	100.0%	100.0%	100.0%	100.0%	100.0%
Austria	93.0%	94.3%	94.1%	96.3%	94.4%
Belgium	85.0%	84.3%	86.5%	86.4%	85.7%
Bulgaria	16.4%	20.8%	21.1%	29.6%	26.3%
Cyprus	89.1%	90.5%	92.9%	93.9%	89.5%
Czech Republic	57.8%	61.3%	56.3%	75.7%	73.6%
Denmark	93.0%	92.8%	91.8%	94.5%	92.9%
Estonia	91.8%	90.7%	89.3%	94.6%	90.7%
Finland	95.8%	95.8%	95.5%	95.5%	95.6%
France	82.1%	84.8%	85.7%	85.6%	82.6%
Germany, Fed Republic of	91.1%	92.1%	92.8%	93.9%	92.6%
Greece	96.2%	96.2%	93.2%	96.5%	95.2%
Hungary	76.7%	81.9%	82.5%	82.1%	80.8%
Iceland	98.8%	97.7%	97.1%	95.7%	92.9%
Ireland, Republic of	82.1%	85.1%	85.9%	85.3%	82.7%
Italy	94.2%	93.9%	94.7%	95.4%	95.0%
Latvia	66.4%	67.1%	63.3%	70.7%	64.4%
Liechtenstein	100.0%	77.8%	100.0%	81.8%	90.9%
Lithuania	83.2%	80.8%	82.8%	67.3%	58.9%
Luxembourg	90.0%	90.9%	92.9%	98.1%	80.3%
Malta	92.3%	94.4%	84.0%	97.2%	93.2%
Monaco	72.7%	0.0%	0.0%	66.7%	66.7%
Netherlands, Kingdom of The	90.3%	91.3%	91.1%	91.0%	90.9%
Norway	92.1%	92.8%	92.5%	94.4%	93.2%
Poland	70.2%	66.2%	69.5%	73.3%	70.5%
Portugal	87.2%	87.0%	89.9%	90.3%	88.0%
Romania	21.9%	23.0%	24.4%	29.7%	19.0%
San Marino	0.0%	0.0%	0.0%	0.0%	100.0%
Slovakia	69.4%	64.6%	62.0%	67.9%	74.0%
Slovenia	94.6%	94.7%	97.1%	97.6%	97.2%
Spain	92.3%	93.7%	93.9%	94.0%	92.1%
Sweden	90.3%	91.1%	88.5%	91.9%	91.5%
Switzerland	90.1%	90.3%	91.7%	90.9%	90.4%
United Kingdom	89.6%	90.7%	90.8%	91.8%	90.6%
Vatican City State Holy See	100.0%	0.0%	100.0%	100.0%	0.0%
Unknown	0.0%	0.0%	66.7%	85.7%	100.0%
All Tourism	87.7%	88.7%	88.8%	90.1%	88.8%

5 Processing times

This section contains information on 25, 50 and 75 percentile processing times for visitor visa applications.

In general terms:

- 25 percentile** means that 25 per cent of applications granted during the period were processed within the number of days shown in the tables. Conversely, 75 per cent took longer than the number of days shown. This measure gives an indication of how long it is taking to process the more straight-forward visitor visa applications.
- 50 percentile** more commonly known as the median, it means that 50 per cent of applications granted during the period were processed within the number of days shown in the tables. Conversely, 50 per cent took longer than the number of days shown. This measure gives an indication of how long it is taking to process the typical visitor visa applications.
- 75 percentile** means that 75 per cent of applications granted during the period were processed within the number of days shown in the tables. Conversely, 25 per cent took longer than the number of days shown. This measure gives an indication of how long it is taking to process the more complex visitor visa applications.

5 Processing times

5.01 Processing time (in calendar days) for subclass 456 Business (Short Stay) visa applications granted in the 3 month period between 1 October 2012 and 31 December 2012 by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/10/11 to 31/12/11	1/01/12 to 31/03/12	1/04/12 to 30/06/12	1/07/12 to 30/09/12	1/10/12 to 31/12/12
China, Peoples Republic of	25th percentile	2	1	1	1	1
	50th percentile (Median)	3	3	4	4	2
	75th percentile	6	5	6	7	5
India	25th percentile	1	1	0	1	1
	50th percentile (Median)	2	1	1	1	2
	75th percentile	5	4	3	4	5
Indonesia	25th percentile	1	1	1	1	2
	50th percentile (Median)	1	2	2	2	2
	75th percentile	4	4	4	4	5
Thailand	25th percentile	1	1	0	1	0
	50th percentile (Median)	1	1	1	4	0
	75th percentile	3	3	3	7	1
Vietnam	25th percentile	1	0	0	1	0
	50th percentile (Median)	3	0	2	2	1
	75th percentile	7	5	4	5	4
Philippines	25th percentile	1	1	1	1	2
	50th percentile (Median)	2	3	2	3	4
	75th percentile	4	7	5	6	6
Papua New Guinea	25th percentile	1	2	1	1	1
	50th percentile (Median)	2	3	4	3	2
	75th percentile	4	5	6	6	4
South Africa	25th percentile	1	1	1	1	1
	50th percentile (Median)	1	1	1	1	1
	75th percentile	4	3	3	3	3
Singapore	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	1	1	1	0
	75th percentile	1	1	4	2	1
Malaysia	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	1	1	0
	75th percentile	1	0	4	2	0
Other countries	25th percentile	0	0	0	0	0
	50th percentile (Median)	2	2	1	3	3
	75th percentile	7	8	6	8	9
All 456 Business (Short Stay)	25th percentile	1	1	1	1	1
	50th percentile (Median)	3	2	2	3	2
	75th percentile	5	5	5	6	5

5 Processing times

5.02 Processing time (in calendar days) for subclass 676 Tourist visa applications granted in the 3 month period between 1 October 2012 and 31 December 2012 by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/10/11 to 31/12/11	1/01/12 to 31/03/12	1/04/12 to 30/06/12	1/07/12 to 30/09/12	1/10/12 to 31/12/12
China, Peoples Republic of	25th percentile	2	2	2	2	2
	50th percentile (Median)	5	3	5	5	4
	75th percentile	7	6	7	8	7
India	25th percentile	3	2	3	4	3
	50th percentile (Median)	7	7	7	8	9
	75th percentile	13	14	13	13	16
Indonesia	25th percentile	3	1	4	5	6
	50th percentile (Median)	5	3	6	7	7
	75th percentile	6	6	8	9	9
South Africa	25th percentile	10	1	1	1	6
	50th percentile (Median)	15	2	3	3	9
	75th percentile	17	4	5	4	13
Philippines	25th percentile	5	8	7	3	4
	50th percentile (Median)	9	12	14	8	6
	75th percentile	14	15	18	18	10
Thailand	25th percentile	2	2	3	2	5
	50th percentile (Median)	4	5	6	5	7
	75th percentile	6	7	8	7	10
Brazil	25th percentile	1	0	0	0	0
	50th percentile (Median)	4	3	1	1	3
	75th percentile	7	7	5	3	5
United Kingdom	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	0	0
	75th percentile	4	4	3	2	4
Papua New Guinea	25th percentile	2	3	3	4	4
	50th percentile (Median)	4	5	5	6	6
	75th percentile	6	7	7	8	7
Russian Federation	25th percentile	3	5	1	5	4
	50th percentile (Median)	10	10	5	8	7
	75th percentile	14	15	11	15	12
Other countries	25th percentile	1	1	1	0	1
	50th percentile (Median)	5	5	4	5	8
	75th percentile	14	14	14	14	20
All 676 Tourist	25th percentile	2	2	2	2	2
	50th percentile (Median)	5	4	5	5	6
	75th percentile	10	8	9	10	11

5 Processing times

5.03 Processing time (in calendar days) for subclass 676 Tourist visa applications granted in the 3 month period between 1 October 2012 and 31 December 2012 where the client was OFFSHORE by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/10/11 to 31/12/11	1/01/12 to 31/03/12	1/04/12 to 30/06/12	1/07/12 to 30/09/12	1/10/12 to 31/12/12
China, Peoples Republic of	25th percentile	2	2	2	2	2
	50th percentile (Median)	5	3	5	5	4
	75th percentile	7	6	7	8	7
India	25th percentile	3	2	3	4	3
	50th percentile (Median)	7	7	7	8	9
	75th percentile	13	14	13	13	16
Indonesia	25th percentile	3	1	4	5	6
	50th percentile (Median)	5	3	6	7	7
	75th percentile	6	6	8	9	9
South Africa	25th percentile	10	1	1	1	6
	50th percentile (Median)	15	2	3	3	9
	75th percentile	17	4	5	4	13
Philippines	25th percentile	5	8	7	3	4
	50th percentile (Median)	9	12	14	8	6
	75th percentile	14	15	18	18	10
Thailand	25th percentile	2	2	3	2	5
	50th percentile (Median)	4	5	6	5	7
	75th percentile	6	7	8	7	10
Brazil	25th percentile	1	1	0	0	0
	50th percentile (Median)	4	3	2	1	3
	75th percentile	7	7	5	3	5
Papua New Guinea	25th percentile	2	3	3	4	4
	50th percentile (Median)	4	5	5	6	6
	75th percentile	6	7	7	8	7
United Kingdom	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	0	0
	75th percentile	4	4	3	2	4
Russian Federation	25th percentile	3	5	1	5	4
	50th percentile (Median)	10	10	5	8	7
	75th percentile	14	15	11	15	12
Other countries	25th percentile	1	1	1	1	2
	50th percentile (Median)	6	5	4	5	9
	75th percentile	14	15	14	14	20
All 676 Tourist OFFSHORE	25th percentile	2	2	2	2	2
	50th percentile (Median)	5	4	5	6	6
	75th percentile	10	8	9	10	11

5 Processing times

5.04 Processing time (in calendar days) for subclass 676 Tourist visa applications granted in the 3 month period between 1 October 2012 and 31 December 2012 where the client was ONSHORE by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/10/11 to 31/12/11	1/01/12 to 31/03/12	1/04/12 to 30/06/12	1/07/12 to 30/09/12	1/10/12 to 31/12/12
India	25th percentile	0	0	0	0	0
	50th percentile (Median)	3	4	1	1	0
	75th percentile	14	13	14	8	6
United Kingdom	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	0	0
	75th percentile	5	5	2	2	5
China, Peoples Republic of	25th percentile	3	0	1	0	0
	50th percentile (Median)	11	5	11	1	7
	75th percentile	21	13	21	7	15
Korea, South	25th percentile	0	1	3	0	0
	50th percentile (Median)	9	9	11	7	8
	75th percentile	16	20	24	14	16
United States of America	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	1	0	0
	75th percentile	5	5	4	3	5
Malaysia	25th percentile	4	4	7	0	4
	50th percentile (Median)	12	12	15	8	11
	75th percentile	23	19	23	18	21
Germany, Fed Republic of	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	0	0
	75th percentile	1	4	4	2	1
Brazil	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	0	0
	75th percentile	1	3	1	2	1
Philippines	25th percentile	0	1	0	2	0
	50th percentile (Median)	12	7	9	9	7
	75th percentile	23	20	18	21	18
Italy	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	0	0
	75th percentile	3	3	1	1	4
Other countries	25th percentile	0	0	0	0	0
	50th percentile (Median)	1	1	1	1	1
	75th percentile	11	9	11	7	8
All 676 Tourist ONSHORE	25th percentile	0	0	0	0	0
	50th percentile (Median)	1	2	1	1	1
	75th percentile	11	10	13	8	9

5 Processing times

5.05 Processing time (in calendar days) for subclass 679 Sponsored Family Visitor visa applications granted in the 3 month period between 1 October 2012 and 31 December 2012 by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/10/11 to 31/12/11	1/01/12 to 31/03/12	1/04/12 to 30/06/12	1/07/12 to 30/09/12	1/10/12 to 31/12/12
Vietnam	25th percentile	24	27	4	2	4
	50th percentile (Median)	42	43	18	8	13
	75th percentile	63	63	34	21	25
China, Peoples Republic of	25th percentile	20	20	5	4	6
	50th percentile (Median)	36	33	20	14	15
	75th percentile	50	47	36	27	33
India	25th percentile	20	20	5	4	4
	50th percentile (Median)	37	34	12	11	14
	75th percentile	55	52	29	24	29
Philippines	25th percentile	16	13	7	4	7
	50th percentile (Median)	31	25	20	10	17
	75th percentile	53	47	40	25	30
Bangladesh	25th percentile	27	22	9	6	4
	50th percentile (Median)	36	34	21	14	13
	75th percentile	48	48	41	24	24
Sri Lanka	25th percentile	24	27	13	3	7
	50th percentile (Median)	39	43	28	16	21
	75th percentile	56	62	48	35	38
Lebanon	25th percentile	31	30	5	3	5
	50th percentile (Median)	42	41	19	12	17
	75th percentile	59	57	31	26	38
Cambodia	25th percentile	21	21	3	1	2
	50th percentile (Median)	37	28	15	10	10
	75th percentile	50	57	33	22	29
Iran	25th percentile	20	23	7	4	5
	50th percentile (Median)	35	32	22	14	25
	75th percentile	57	48	42	34	40
Pakistan	25th percentile	36	34	11	7	15
	50th percentile (Median)	46	49	23	20	28
	75th percentile	87	81	52	35	47
Other countries	25th percentile	24	25	8	6	6
	50th percentile (Median)	39	40	26	16	19
	75th percentile	60	62	45	35	35
All 679 Sponsored Family Visitor	25th percentile	22	22	6	4	5
	50th percentile (Median)	38	36	20	13	15
	75th percentile	56	56	37	27	32

6 Applications on hand

6 Applications on hand

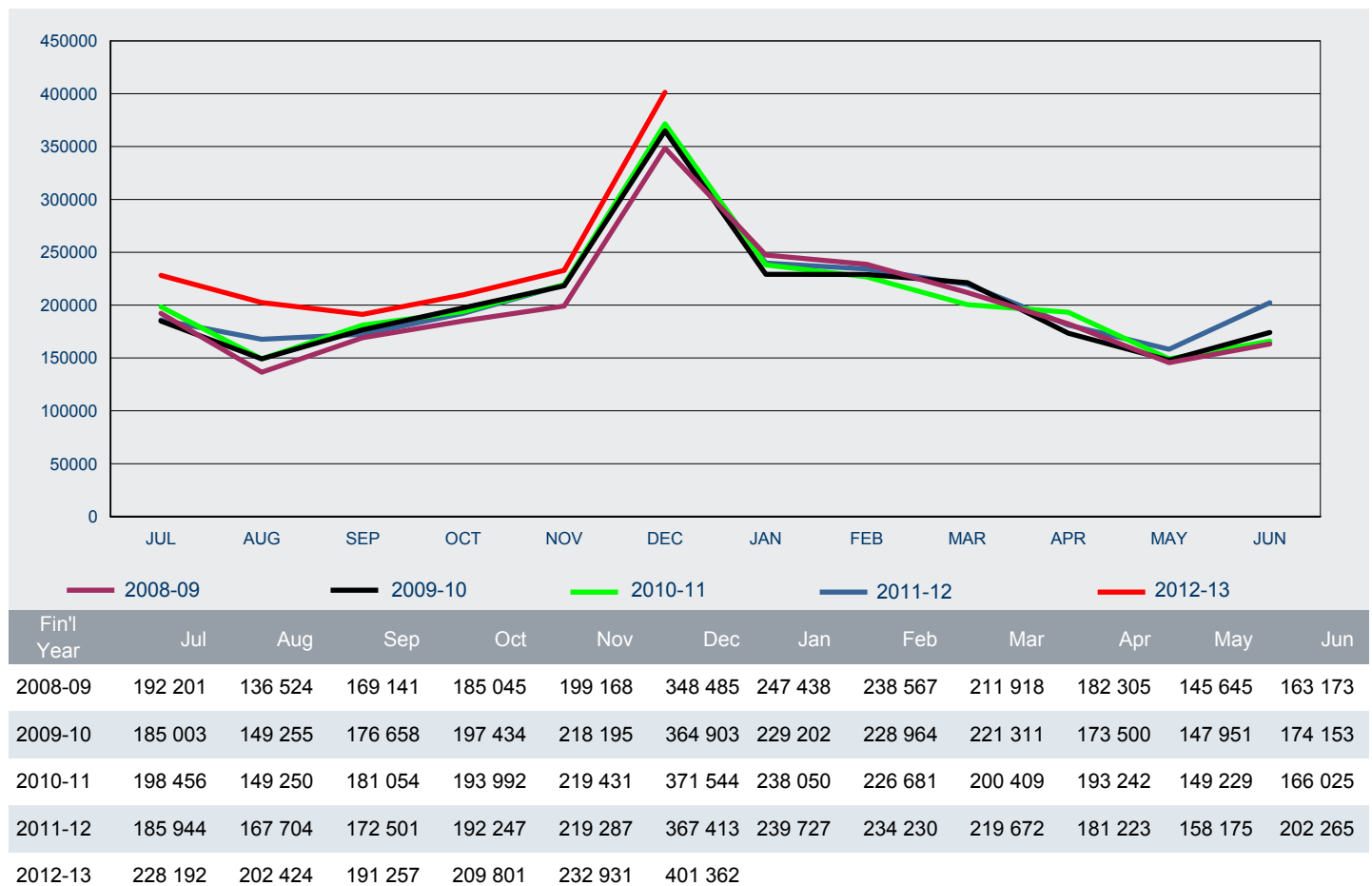
6.01 Number of Visitor visa applications on hand at 31 December 2012 by visa type and visa subclass - comparison with previous four periods

Visa Subclass	On hand at 31/12/11	On hand at 31/03/12	On hand at 30/06/12	On hand at 30/09/12	On hand at 31/12/12
Business					
456 Business (Short Stay)	10 224	10 059	11 813	12 110	11 811
459 Sponsored Business Visitor (Short Stay)	24	16	21	25	17
488 Superyacht Crew	13	< 5	6	< 5	< 5
651 eVisitor	60	66	53	100	41
956 Electronic Travel Authority (Business Entrant - Long Validity)	7	7	7	7	8
977 Electronic Travel Authority (Business Entrant - Short Validity)	29	26	32	31	32
sub total Business	10 357	10 177	11 932	12 275	11 910
Tourism					
651 eVisitor	615	508	300	1 052	630
676 Tourist	31 433	25 493	29 519	29 756	38 110
679 Sponsored Family Visitor	5 906	5 254	4 880	4 649	4 698
976 Electronic Travel Authority (Visitor)	1 358	1 343	1 247	1 252	1 272
sub total Tourism	39 312	32 598	35 946	36 709	44 710
Total	49 669	42 775	47 878	48 984	56 620

7 Visa holders in Australia

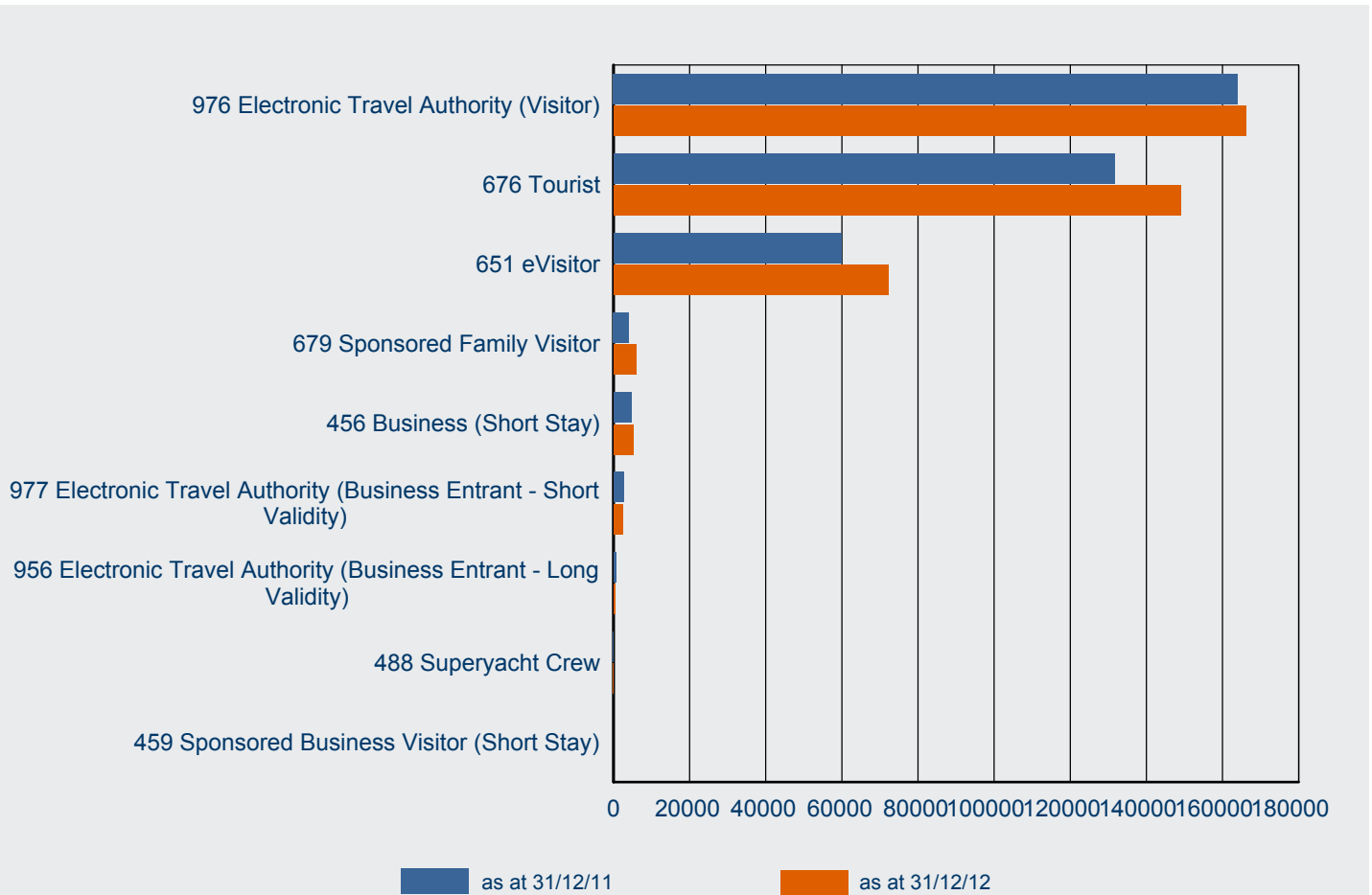
7 Visa holders in Australia

7.01 Number of Visitor visa holders in Australia at the end of each month in 2012-13 to 31 December 2012 by month - comparison with previous four financial years



7 Visa holders in Australia

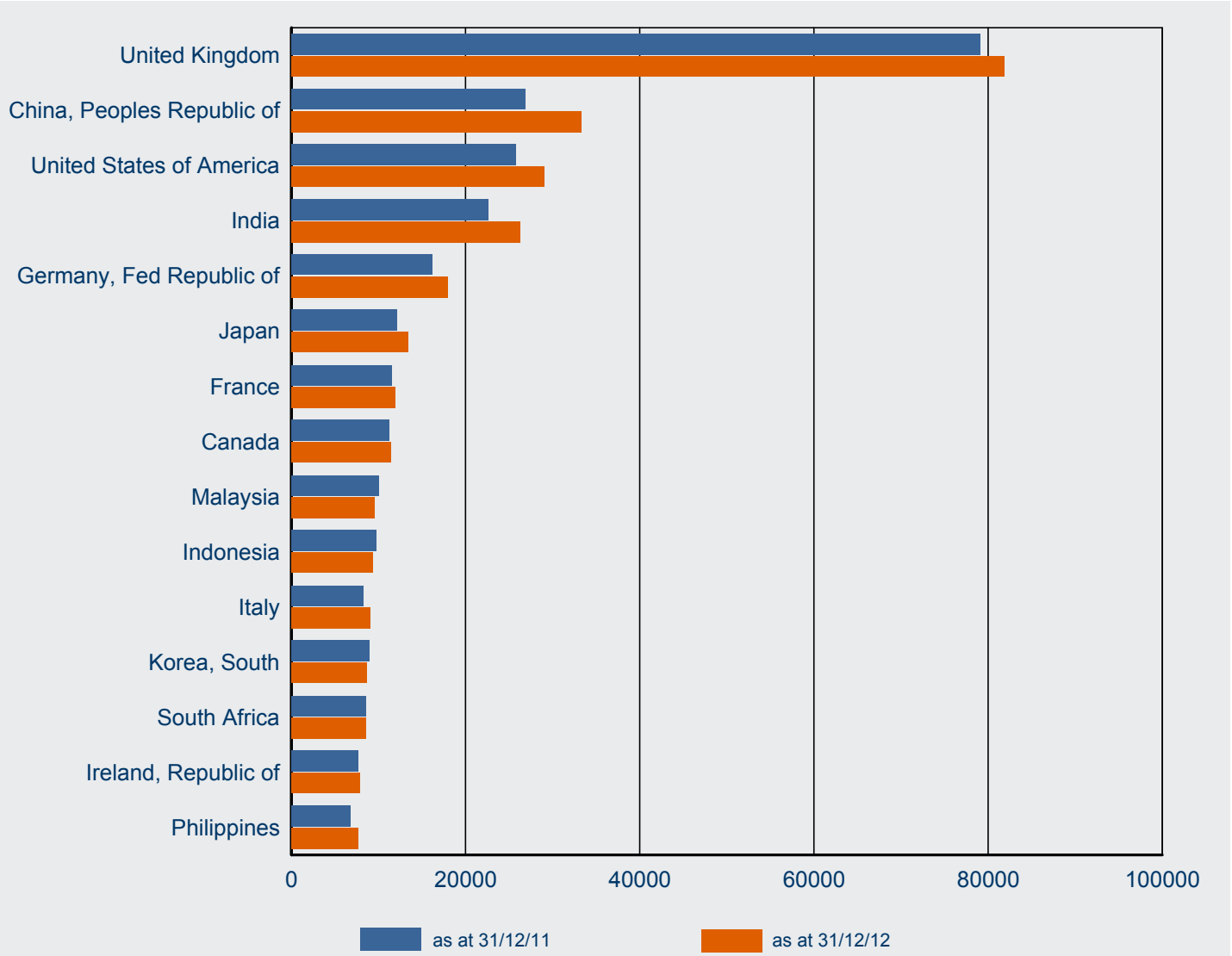
7.02 Number of Visitor visa holders in Australia as at 31 December 2012 by visa subclass - comparison with same date in previous year



Visa Subclass	as at 31/12/11	as at 31/12/12	% Change from 31/12/11	31/12/12 as % of Total
976 Electronic Travel Authority (Visitor)	163 996	166 064	1.3%	41.4%
676 Tourist	131 575	149 078	13.3%	37.1%
651 eVisitor	59 795	72 125	20.6%	18.0%
679 Sponsored Family Visitor	4 080	5 925	45.2%	1.5%
456 Business (Short Stay)	4 734	5 255	11.0%	1.3%
977 Electronic Travel Authority (Business Entrant - Short Validity)	2 605	2 397	-8.0%	0.6%
956 Electronic Travel Authority (Business Entrant - Long Validity)	568	476	-16.2%	0.1%
488 Superyacht Crew	57	33	-42.1%	0.0%
459 Sponsored Business Visitor (Short Stay)	3	9	200.0%	0.0%
Total	367 413	401 362	9.2%	100.0%

7 Visa holders in Australia

7.03 Number of Visitor visa holders in Australia as at 31 December 2012 by citizenship country - comparison with same period in previous year



Citizenship Country	as at 31/12/11	as at 31/12/12	% Change from 31/12/11	31/12/12 as % of Total
United Kingdom	79 048	81 820	3.5%	20.4%
China, Peoples Republic of	26 885	33 293	23.8%	8.3%
United States of America	25 730	28 994	12.7%	7.2%
India	22 605	26 301	16.4%	6.6%
Germany, Fed Republic of	16 199	17 999	11.1%	4.5%
Japan	12 114	13 440	10.9%	3.3%
France	11 546	11 925	3.3%	3.0%
Canada	11 207	11 406	1.8%	2.8%
Malaysia	10 081	9 530	-5.5%	2.4%
Indonesia	9 714	9 331	-3.9%	2.3%
Italy	8 292	9 051	9.2%	2.3%
Korea, South	8 915	8 663	-2.8%	2.2%
South Africa	8 519	8 541	0.3%	2.1%
Ireland, Republic of	7 699	7 844	1.9%	2.0%
Philippines	6 765	7 675	13.5%	1.9%
Other countries	102 094	115 549	13.2%	28.8%
Total	367 413	401 362	9.2%	100.0%

7 Visa holders in Australia

7.04 Number of subclass 456 Business (Short Stay) visa holders in Australia as at 31 December 2012 by citizenship country - comparison with same date in previous year

Citizenship Country	as at 31/12/11	as at 31/12/12	% Change from 31/12/11	31/12/12 as % of Total
China, Peoples Republic of	1 540	1 617	5.0%	30.8%
India	616	614	-0.3%	11.7%
Papua New Guinea	255	335	31.4%	6.4%
Philippines	145	321	121.4%	6.1%
Indonesia	363	305	-16.0%	5.8%
Fiji	169	215	27.2%	4.1%
Vietnam	106	161	51.9%	3.1%
Pakistan	93	107	15.1%	2.0%
United Kingdom	74	99	33.8%	1.9%
Russian Federation	128	98	-23.4%	1.9%
Thailand	89	97	9.0%	1.8%
South Africa	126	90	-28.6%	1.7%
Singapore	82	78	-4.9%	1.5%
Sri Lanka	22	71	222.7%	1.4%
Tonga	56	70	25.0%	1.3%
Other countries	870	977	12.3%	18.6%
Total	4 734	5 255	11.0%	100.0 %

7.05 Number of subclass 651 eVisitor visa holders in Australia as at 31 December 2012 by citizenship country - comparison with same date in previous year

Citizenship Country	as at 31/12/11	as at 31/12/12	% Change from 31/12/11	31/12/12 as % of Total
United Kingdom	26 257	31 343	19.4%	43.5%
Germany, Fed Republic of	6 312	7 916	25.4%	11.0%
France	4 433	5 271	18.9%	7.3%
Sweden	2 926	3 872	32.3%	5.4%
Netherlands, Kingdom of The	3 041	3 285	8.0%	4.6%
Ireland, Republic of	2 627	2 934	11.7%	4.1%
Italy	2 197	2 746	25.0%	3.8%
Switzerland	1 355	1 815	33.9%	2.5%
Poland	1 343	1 503	11.9%	2.1%
Norway	1 000	1 450	45.0%	2.0%
Denmark	1 145	1 446	26.3%	2.0%
Spain	996	1 170	17.5%	1.6%
Finland	900	1 142	26.9%	1.6%
Czech Republic	853	918	7.6%	1.3%
Hungary	526	664	26.2%	0.9%
Other countries	3 884	4 650	19.7%	6.4%
Total	59 795	72 125	20.6%	100.0 %

7 Visa holders in Australia

7.06 Number of subclass 676 Tourist visa holders in Australia as at 31 December 2012 by citizenship country - comparison with same date in previous year

Citizenship Country	as at 31/12/11	as at 31/12/12	% Change from 31/12/11	31/12/12 as % of Total
China, Peoples Republic of	24 620	30 823	25.2%	20.7%
India	21 530	25 023	16.2%	16.8%
Indonesia	9 324	8 972	-3.8%	6.0%
South Africa	8 356	8 406	0.6%	5.6%
Philippines	6 131	6 708	9.4%	4.5%
United Kingdom	5 276	5 924	12.3%	4.0%
Fiji	4 839	4 612	-4.7%	3.1%
Brazil	3 939	4 383	11.3%	2.9%
Sri Lanka	3 620	4 063	12.2%	2.7%
Thailand	3 226	4 042	25.3%	2.7%
Papua New Guinea	2 187	3 599	64.6%	2.4%
Russian Federation	2 741	3 277	19.6%	2.2%
Vietnam	1 847	3 006	62.8%	2.0%
Iran	1 648	1 787	8.4%	1.2%
Nepal	1 005	1 668	66.0%	1.1%
Other countries	31 286	32 785	4.8%	22.0%
Total	131 575	149 078	13.3%	100.0 %

7.07 Number of subclass 679 Sponsored Family Visitor visa holders in Australia as at 31 December 2012 by citizenship country - comparison with same date in previous year

Citizenship Country	as at 31/12/11	as at 31/12/12	% Change from 31/12/11	31/12/12 as % of Total
Vietnam	448	964	115.2%	16.3%
China, Peoples Republic of	725	852	17.5%	14.4%
India	459	662	44.2%	11.2%
Philippines	480	640	33.3%	10.8%
Bangladesh	330	495	50.0%	8.4%
Sri Lanka	219	312	42.5%	5.3%
Lebanon	159	275	73.0%	4.6%
Cambodia	82	172	109.8%	2.9%
Pakistan	98	142	44.9%	2.4%
Iran	117	136	16.2%	2.3%
Nepal	56	110	96.4%	1.9%
FYR Macedonia	49	68	38.8%	1.1%
Turkey	77	62	-19.5%	1.0%
Russian Federation	57	59	3.5%	1.0%
Fiji	36	52	44.4%	0.9%
Other countries	688	924	34.3%	15.6%
Total	4 080	5 925	45.2%	100.0 %

7 Visa holders in Australia

7.08 Number of subclass 976 Electronic Travel Authority (Visitor) visa holders in Australia as at 31 December 2012 by citizenship country - comparison with same date in previous year

Citizenship Country	as at 31/12/11	as at 31/12/12	% Change from 31/12/11	31/12/12 as % of Total
United Kingdom	46 819	43 913	-6.2%	26.4%
United States of America	23 908	27 193	13.7%	16.4%
Japan	11 455	12 886	12.5%	7.8%
Canada	10 329	10 571	2.3%	6.4%
Malaysia	9 331	8 875	-4.9%	5.3%
Germany, Fed Republic of	8 302	8 346	0.5%	5.0%
Korea, South	8 307	8 129	-2.1%	4.9%
France	6 328	5 851	-7.5%	3.5%
Italy	5 460	5 504	0.8%	3.3%
Ireland, Republic of	4 427	4 272	-3.5%	2.6%
Singapore	4 298	4 073	-5.2%	2.5%
HKSAR of the PRC	3 734	4 044	8.3%	2.4%
Switzerland	3 572	4 002	12.0%	2.4%
Taiwan	2 293	3 556	55.1%	2.1%
Netherlands, Kingdom of The	4 261	3 555	-16.6%	2.1%
Other countries	11 172	11 294	1.1%	6.8%
Total	163 996	166 064	1.3%	100.0 %

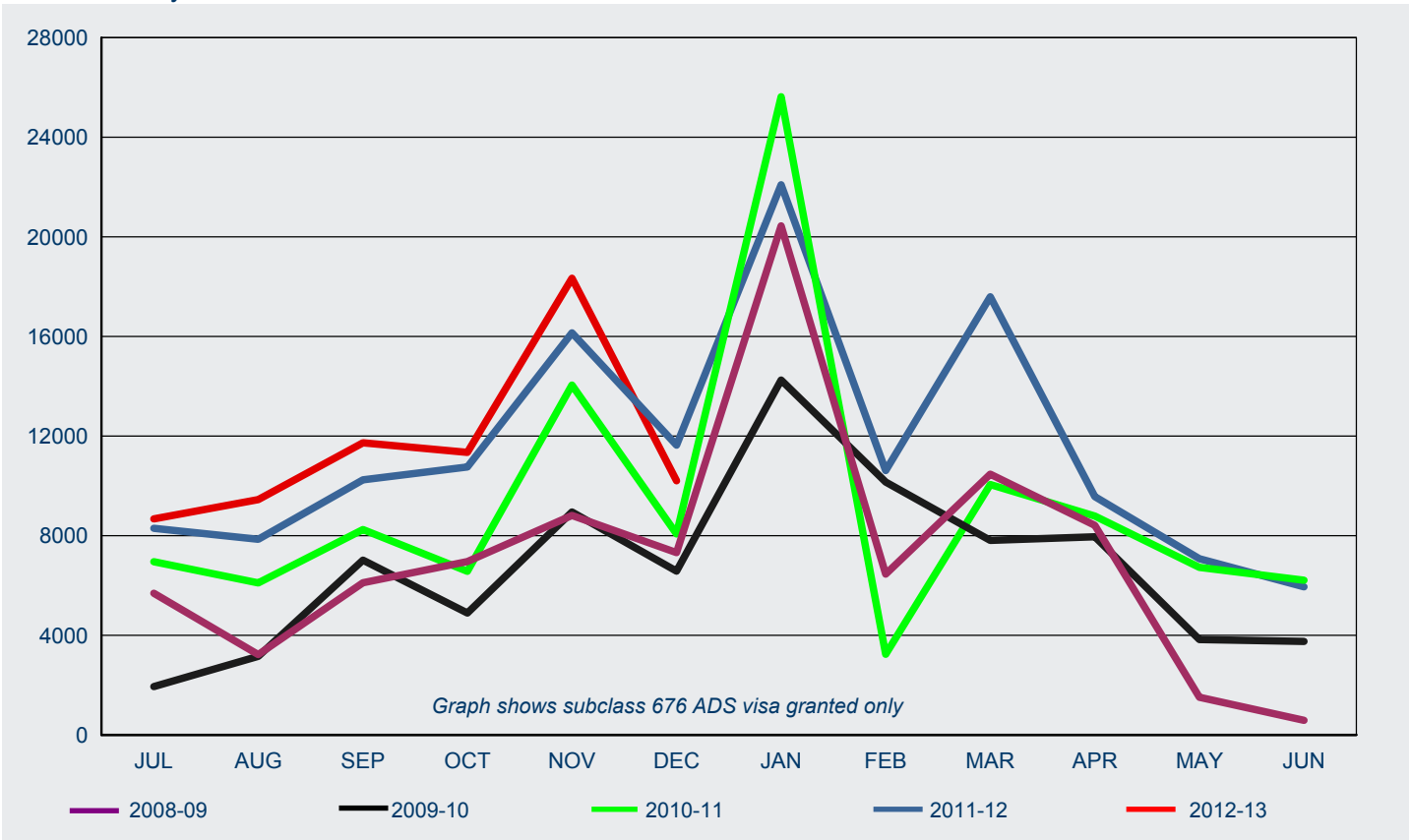
7.09 Number of subclass 977 Electronic Travel Authority (Business Entrant - Short Validity) visa holders in Australia as at 31 December 2012 by citizenship country - comparison with same date in previous year

Citizenship Country	as at 31/12/11	as at 31/12/12	% Change from 31/12/11	31/12/12 as % of Total
United States of America	667	652	-2.2%	27.2%
United Kingdom	414	365	-11.8%	15.2%
Japan	259	214	-17.4%	8.9%
Canada	189	203	7.4%	8.5%
Malaysia	258	195	-24.4%	8.1%
Singapore	140	114	-18.6%	4.8%
Korea, South	79	108	36.7%	4.5%
France	92	90	-2.2%	3.8%
Germany, Fed Republic of	96	82	-14.6%	3.4%
Italy	39	57	46.2%	2.4%
Taiwan	43	57	32.6%	2.4%
Netherlands, Kingdom of The	73	48	-34.2%	2.0%
HKSAR of the PRC	38	42	10.5%	1.8%
Spain	22	28	27.3%	1.2%
Switzerland	23	20	-13.0%	0.8%
Other countries	173	122	-29.5%	5.1%
Total	2 605	2 397	-8.0%	100.0 %

8 Approved Destination Status (ADS)

8 Approved Destination Status (ADS)

8.01 Number of subclass 676 visa applications granted in 2012-13 to 31 December 2012 where the citizenship country is Peoples Republic of China (PRC) by visa type - comparison with previous four financial years



subclass 676 ADS for PRC

FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	5 684	3 222	6 112	6 959	8 811	7 318	20 437	6 457	10 467	8 416	1 507	585	85 975
2009-10	1 940	3 157	7 014	4 890	8 952	6 574	14 250	10 150	7 807	7 956	3 826	3 756	80 272
2010-11	6 952	6 103	8 243	6 569	14 047	8 070	25 622	3 235	10 052	8 786	6 723	6 207	110 609
2011-12	8 294	7 851	10 244	10 760	16 140	11 631	22 087	10 614	17 589	9 569	7 075	5 943	137 797
2012-13	8 673	9 445	11 728	11 340	18 336	10 205							69 727

subclass 676 non-ADS for PRC

FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	8 184	6 234	6 504	5 822	7 640	10 822	11 513	4 755	6 870	8 262	6 389	8 633	91 628
2009-10	8 031	7 171	9 677	5 943	9 664	10 077	11 942	9 346	8 830	7 728	8 138	11 245	107 792
2010-11	11 200	10 290	10 546	8 174	12 942	15 047	18 689	5 514	10 673	9 485	10 418	14 268	137 246
2011-12	14 570	14 440	12 707	10 978	18 016	17 382	19 003	11 621	12 212	13 452	13 531	19 913	177 825
2012-13	18 909	18 262	17 626	15 107	20 473	19 733							110 110

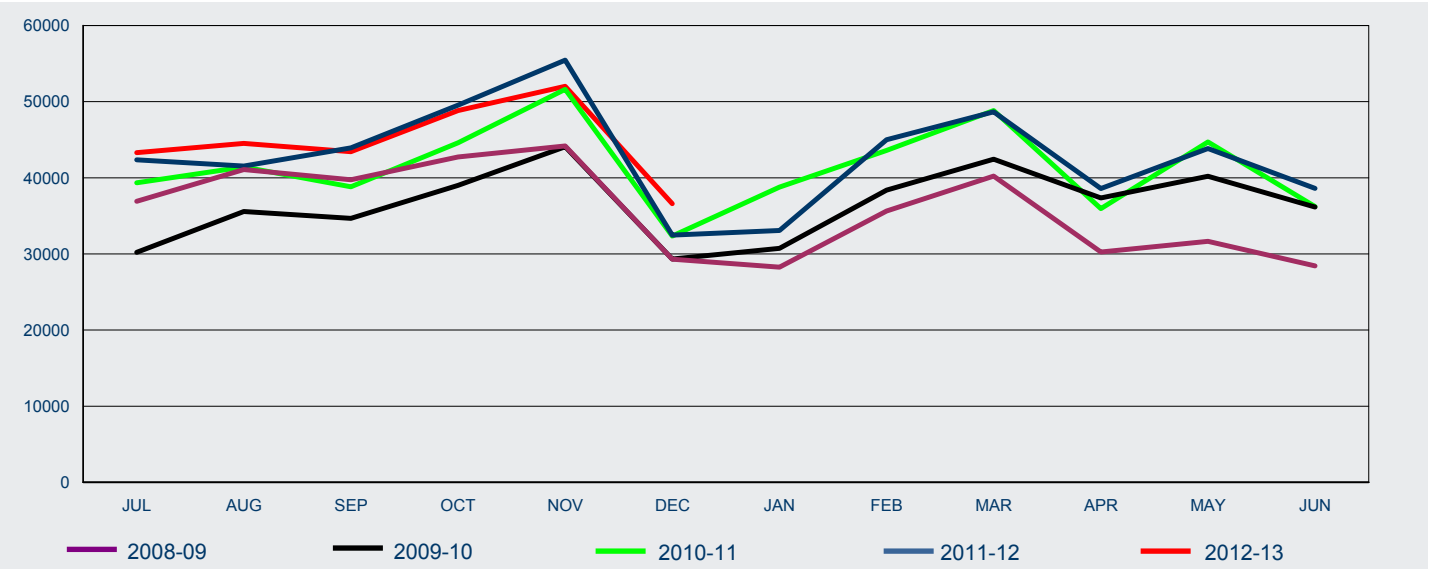
Total subclass 676 for PRC

FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	13 868	9 456	12 616	12 781	16 451	18 140	31 950	11 212	17 337	16 678	7 896	9 218	177 603
2009-10	9 971	10 328	16 691	10 833	18 616	16 651	26 192	19 496	16 637	15 684	11 964	15 001	188 064
2010-11	18 152	16 393	18 789	14 743	26 989	23 117	44 311	8 749	20 725	18 271	17 141	20 475	247 855
2011-12	22 864	22 291	22 951	21 738	34 156	29 013	41 090	22 235	29 801	23 021	20 606	25 856	315 622
2012-13	27 582	27 707	29 354	26 447	38 809	29 938							179 837

9 Arrivals

9 Arrivals

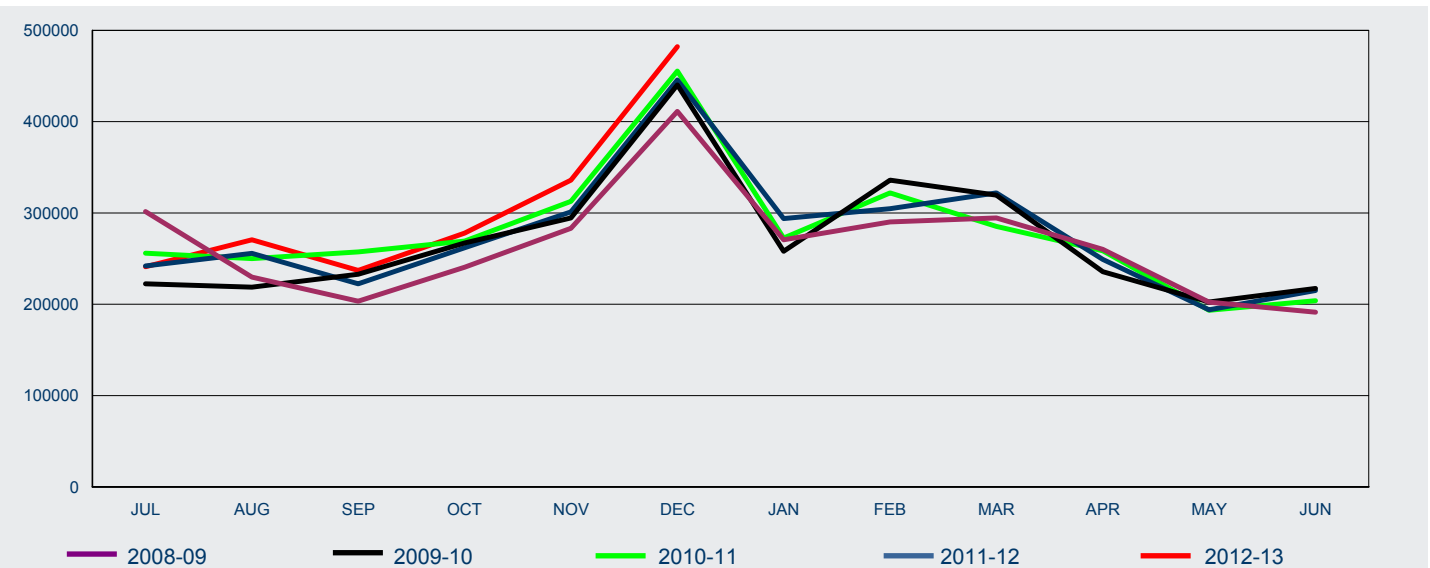
9.01 Number of arrivals for Business stream in 2012-13 to 31 December 2012 - comparison with previous four financial years



FY Arrived	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	36 907	41 076	39 741	42 746	44 194	29 318	28 266	35 629	40 223	30 262	31 646	28 433	428 441
2009-10	30 207	35 566	34 683	39 009	44 080	29 326	30 744	38 377	42 451	37 353	40 204	36 160	438 160
2010-11	39 340	41 423	38 819	44 604	51 625	32 350	38 788	43 607	48 829	35 957	44 698	36 231	496 271
2011-12	42 362	41 535	43 924	49 540	55 452	32 471	33 077	45 005	48 668	38 599	43 858	38 610	513 101
2012-13	43 305	44 522	43 428	48 830	52 013	36 598							268 696

Note: With arrivals data, it is not possible to differentiate between Tourism and Business streams for the eVisitor subclass. As the vast majority of grants are for tourism purposes, all arrivals for eVisitor are shown under Tourism in table 9.02.

9.02 Number of arrivals for Tourism stream in 2012-13 to 31 December 2012 - comparison with previous four financial years

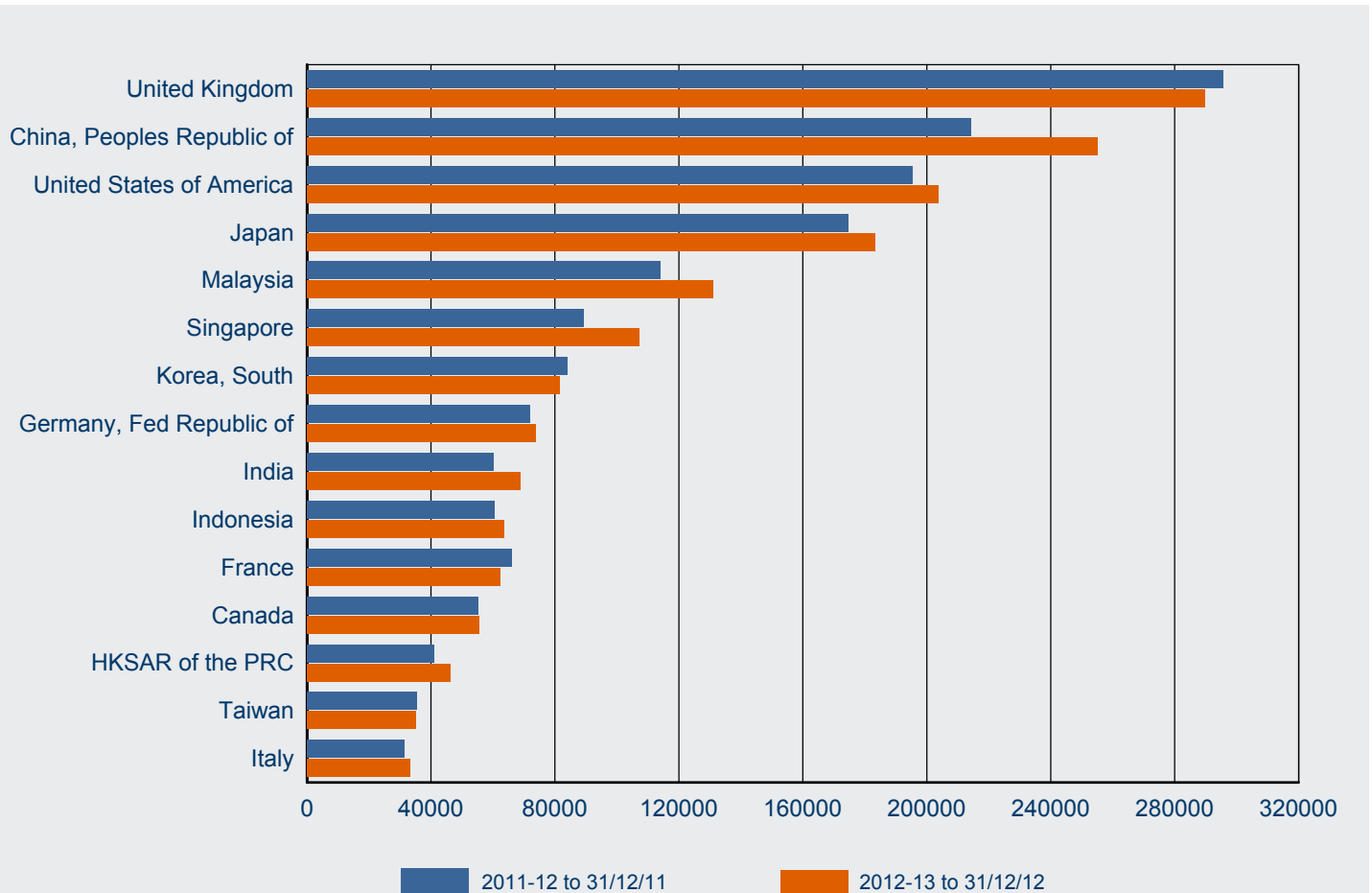


FY Arrived	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	301 458	229 751	203 304	240 488	283 268	411 156	270 681	290 085	294 541	260 089	202 367	191 401	3 178 589
2009-10	222 368	218 736	232 848	267 052	294 519	440 161	258 045	335 886	319 477	235 643	202 587	217 269	3 244 591
2010-11	256 023	250 046	257 341	269 211	312 674	455 419	272 463	321 924	285 329	258 557	193 483	203 926	3 336 396
2011-12	242 002	255 810	222 417	261 906	301 201	445 572	293 890	304 708	321 954	249 192	193 892	215 018	3 307 562
2012-13	241 171	270 596	237 056	278 029	335 962	482 109							1 844 923

Note: With arrivals data, it is not possible to differentiate between Tourism and Business streams for the eVisitor subclass. As the vast majority of grants are for tourism purposes, all arrivals for eVisitor are shown under Tourism in table 9.02.

9 Arrivals

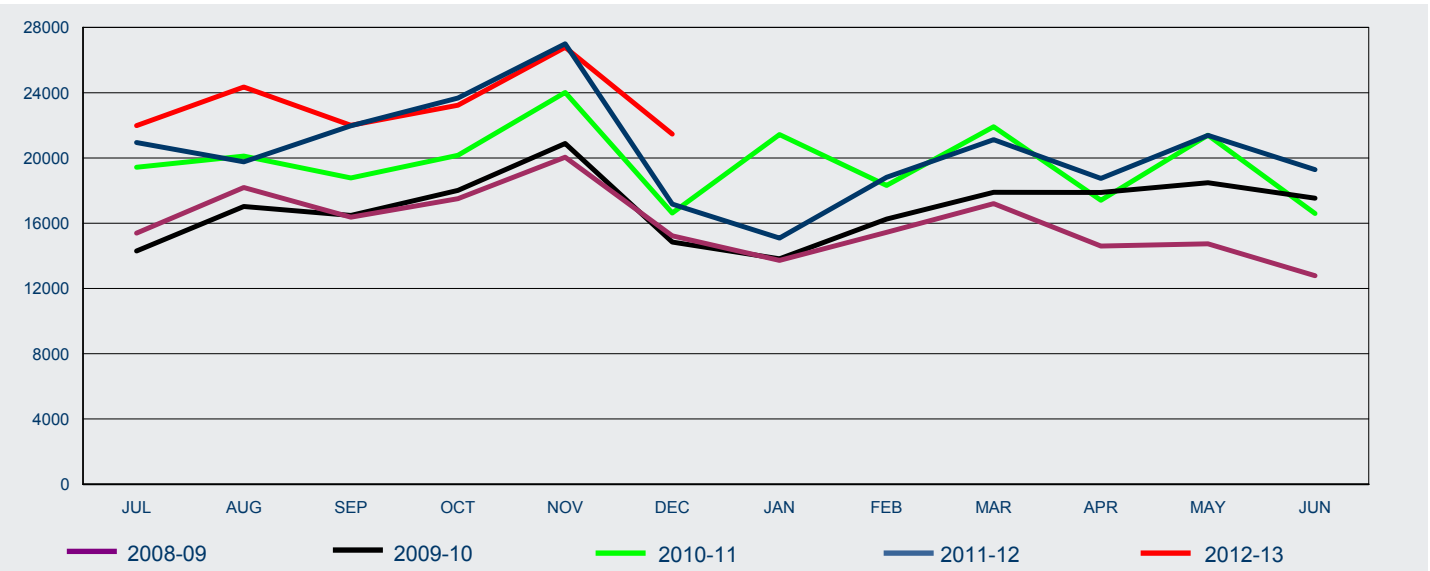
9.03 Number of Visitor visa arrivals in 2012-13 to 31 December 2012 by citizenship country - comparison with same period in previous year



Citizenship Country	2011-12 to 31/12/11	2012-13 to 31/12/12	% Change from 2011-12	2012-13 as % of Total
United Kingdom	295 676	289 637	-2.0%	13.7%
China, Peoples Republic of	214 411	255 012	18.9%	12.1%
United States of America	195 413	203 864	4.3%	9.6%
Japan	174 798	183 421	4.9%	8.7%
Malaysia	114 146	131 070	14.8%	6.2%
Singapore	89 375	107 112	19.8%	5.1%
Korea, South	83 931	81 512	-2.9%	3.9%
Germany, Fed Republic of	72 014	73 797	2.5%	3.5%
India	60 317	68 936	14.3%	3.3%
Indonesia	60 639	63 727	5.1%	3.0%
France	66 089	62 443	-5.5%	3.0%
Canada	55 187	55 555	0.7%	2.6%
HKSAR of the PRC	40 918	46 402	13.4%	2.2%
Taiwan	35 351	35 194	-0.4%	1.7%
Italy	31 562	33 143	5.0%	1.6%
Other countries	404 365	422 794	4.6%	20.0%
Total	1 994 192	2 113 619	6.0%	100.0%

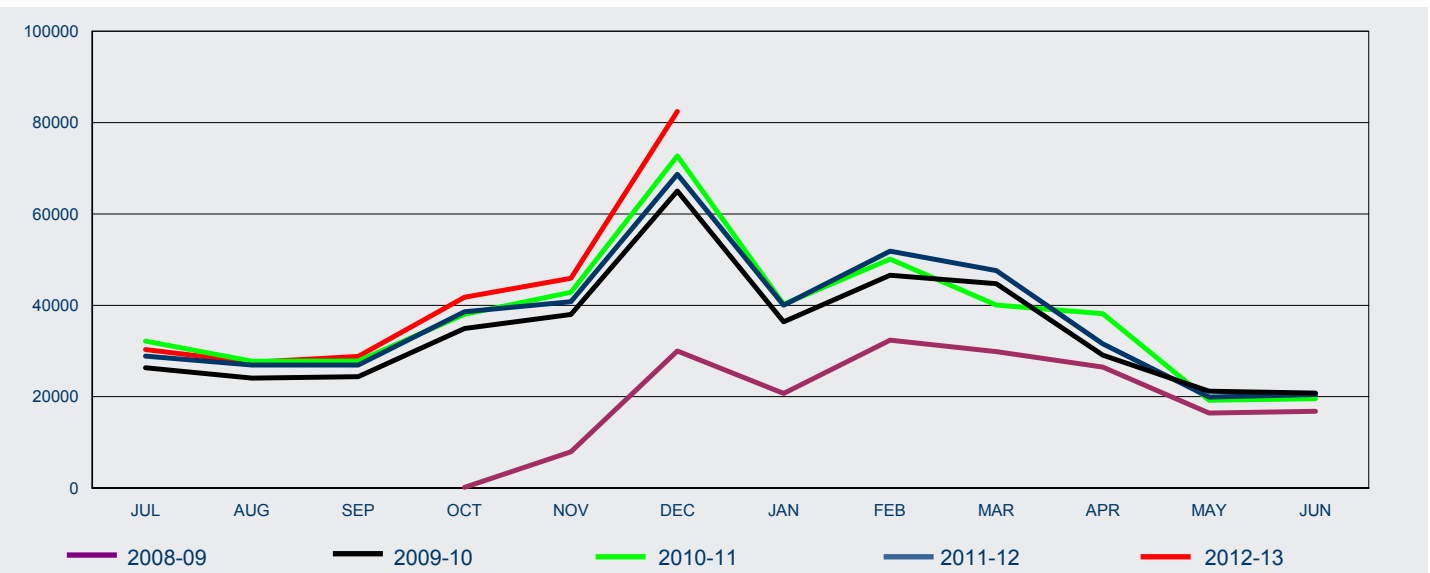
9 Arrivals

9.04 Number of arrivals for subclass 456 Business (Short Stay) in 2012-13 to 31 December 2012 - comparison with previous four financial years



FY Arrived	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	15 396	18 193	16 372	17 503	20 044	15 230	13 721	15 444	17 203	14 605	14 741	12 781	191 233
2009-10	14 303	17 027	16 478	18 010	20 889	14 842	13 815	16 258	17 894	17 883	18 486	17 532	203 417
2010-11	19 433	20 117	18 777	20 168	24 011	16 626	21 437	18 317	21 915	17 405	21 397	16 600	236 203
2011-12	20 950	19 766	21 970	23 678	27 002	17 178	15 087	18 815	21 124	18 750	21 390	19 286	244 996
2012-13	21 978	24 353	22 004	23 231	26 785	21 469							139 820

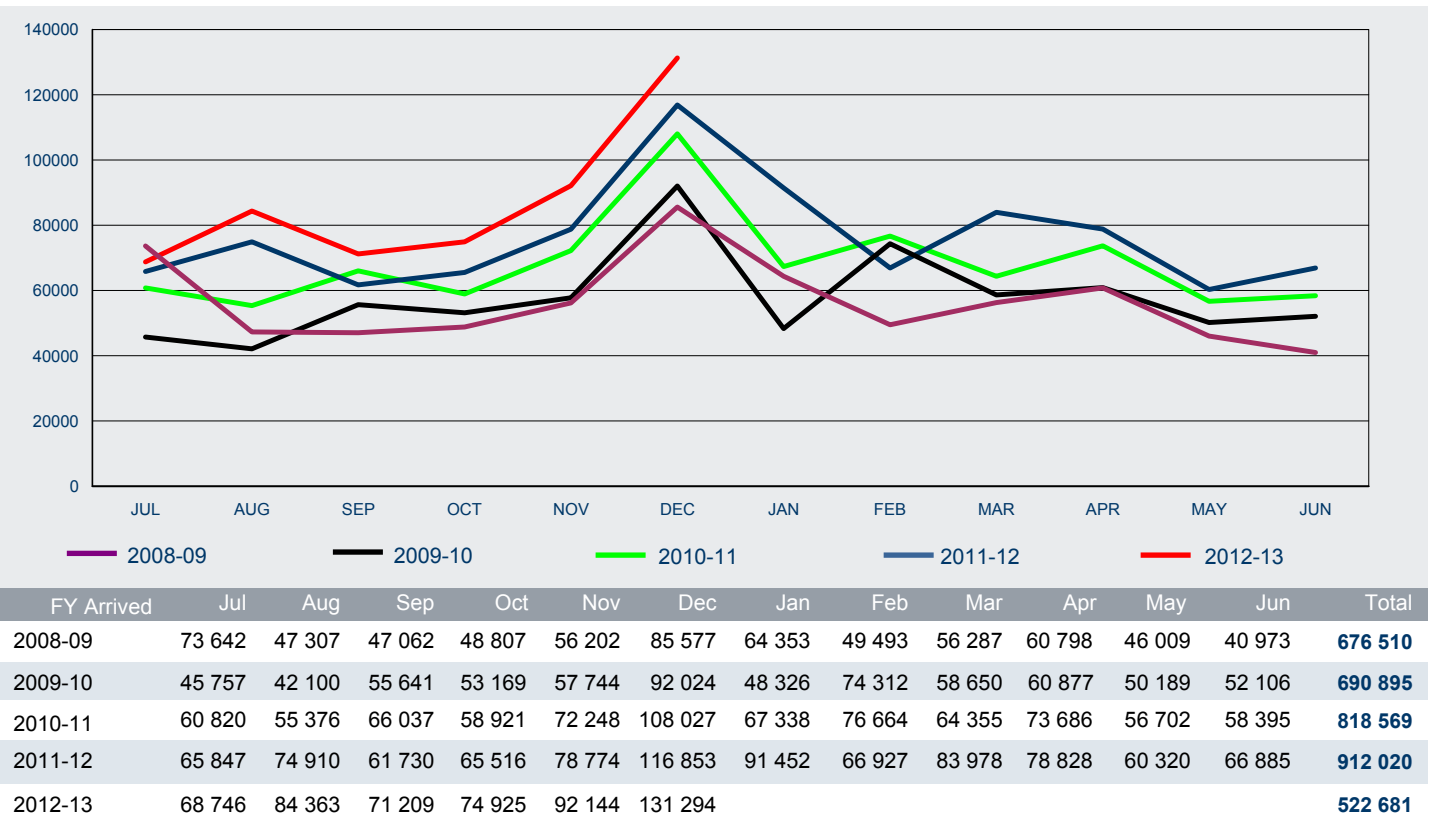
9.05 Number of arrivals for subclass 651 eVisitor in 2012-13 to 31 December 2012 - comparison with previous three financial years



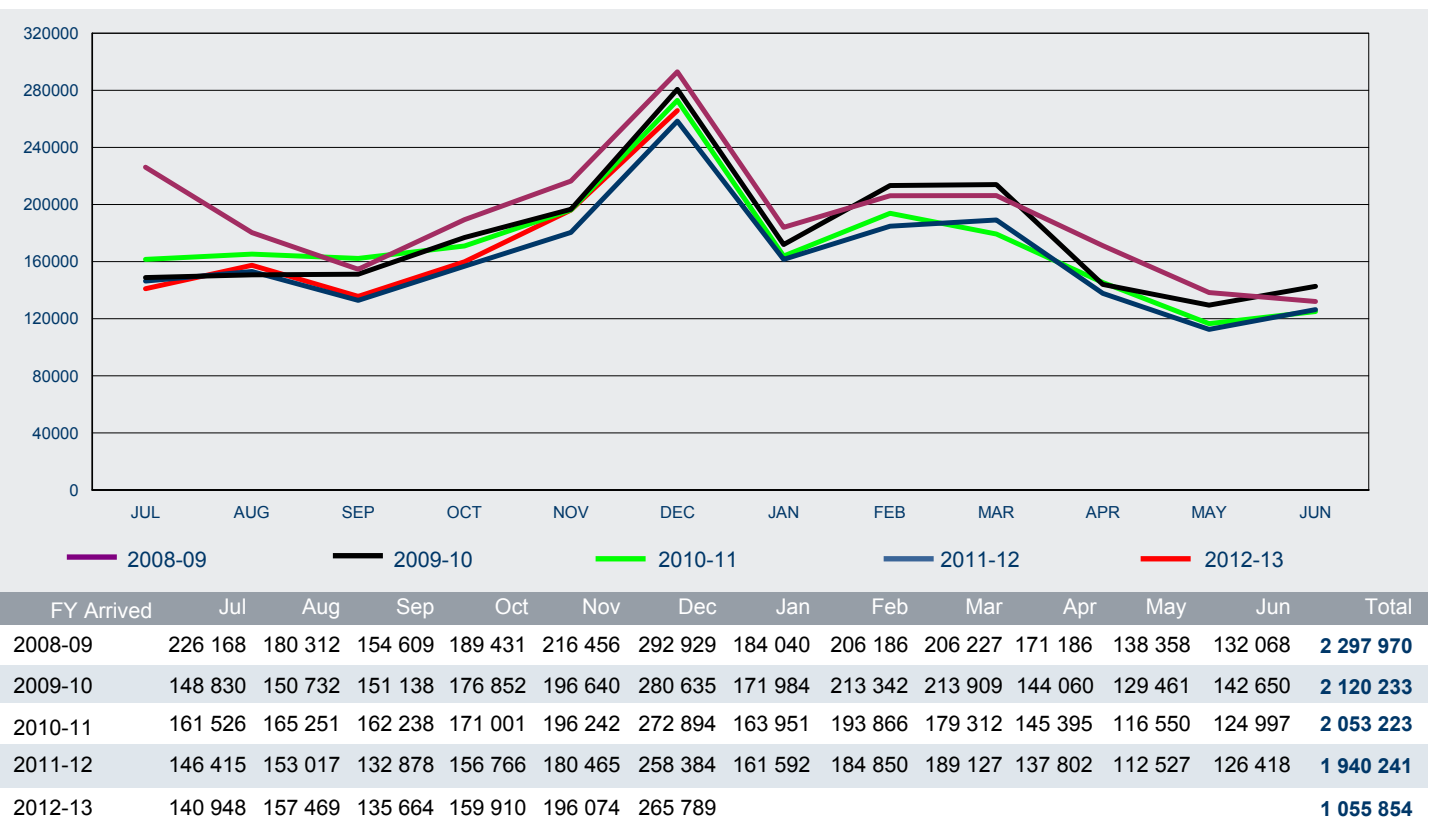
FY Arrived	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	0	0	0	154	7 923	29 997	20 698	32 379	29 866	26 454	16 395	16 813	180 679
2009-10	26 313	24 078	24 377	34 924	38 004	65 030	36 371	46 568	44 723	29 091	21 187	20 789	411 455
2010-11	32 161	27 776	27 799	38 028	42 864	72 721	40 229	50 120	40 054	38 149	19 218	19 539	448 658
2011-12	28 894	26 920	26 937	38 602	40 797	68 704	40 036	51 846	47 608	31 559	19 900	20 453	442 256
2012-13	30 312	27 521	28 822	41 750	45 905	82 460							256 770

9 Arrivals

9.06 Number of arrivals for subclass 676 Tourist in 2012-13 to 31 December 2012 - comparison with previous four financial years

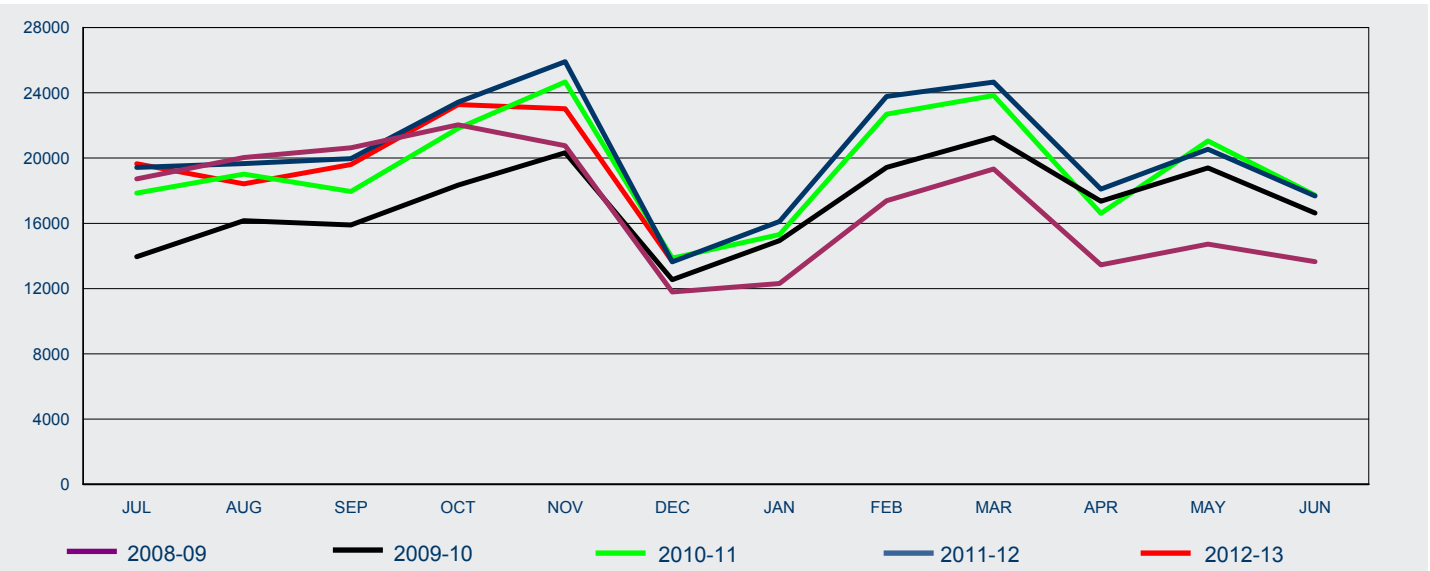


9.07 Number of arrivals for subclass 976 Electronic Travel Authority (Visitor) in 2012-13 to 31 December 2012 - comparison with previous four financial years



9 Arrivals

9.08 Number of arrivals for subclass 977 Electronic Travel Authority (Business Entrant - Short Validity) in 2012-13 to 31 December 2012 - comparison with previous four financial years



FY Arrived	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	18 722	20 031	20 628	22 034	20 752	11 796	12 311	17 379	19 333	13 449	14 724	13 647	204 806
2009-10	13 952	16 161	15 894	18 340	20 328	12 541	14 942	19 426	21 266	17 350	19 396	16 630	206 226
2010-11	17 853	19 019	17 946	21 818	24 671	13 867	15 316	22 695	23 835	16 613	21 054	17 729	232 416
2011-12	19 430	19 661	19 961	23 423	25 908	13 644	16 115	23 782	24 657	18 094	20 540	17 678	242 893
2012-13	19 649	18 418	19 604	23 282	23 025	13 655							117 633

