



Australian Government
Department of Immigration
and Citizenship

Visitor visa program quarterly report

Quarter ending at 31 December 2011



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About this report

This report provides quarterly data about the Visitor visa program administered by the Department of Immigration and Citizenship (the department). The report has been produced to assist tourism industry stakeholders and policymakers.

Data is sourced from several departmental visa processing and recording systems. Data can be dynamic and there can be delays in transmission of information from the department's global operations. Variations in figures between this report and previous reports can occur. Due to these issues, figures for the current financial year should always be considered provisional.

Further data about the Visitor visa program, including Visitor visa grants by subclass and citizenship from the 2005-06 to the 2009-10 financial year is available at the department's website at www.immi.gov.au/media/statistics/

Further information about the Visitor visa program is available at www.immi.gov.au/visitors.

Enquiries

Any comments or enquiries concerning this report should be sent to visa.reporting@immi.gov.au quoting report id BR0112.

Definition of terms

Applicant type:	Under the Migration Regulations 1994 (the Regulations), there are two types of applicants. These are primary applicants and secondary applicants.
Approved Destination Status (ADS):	This scheme facilitates the travel of organised tour groups from the People's Republic of China (PRC) to Australia by approved travel agents. Tourists under the ADS scheme are granted a subcategory of the Tourist (subclass 676) visa and do not require a visa label.
Auto grant:	An automated process by which an electronic visa application is checked against security and immigration risk business rules and, if the automated checks are satisfied, the visa is granted, often within minutes after lodgement.
Citizenship country:	The country of citizenship of the visa applicant or visa holder. Where a visa applicant or visa holder has more than one citizenship country, either the citizenship of the travel document used for the visa label or the citizenship nominated by the visa applicant is used.
Decided:	The term used for counts of decisions. See below for definition of "decisions".
Decisions:	An outcome where a decision-maker (including system-generated decision-making) grants or refuses a visa or sponsorship application.
eLodged:	Visa application lodged electronically, by eligible passport holders, via the departmental website. Visas that can be eLodged are the eVisitor (subclass 651) visa and the Tourist (subclass 676) visa (also known as the e676).
ETA:	Electronic Travel Authority. An electronic visa available to citizens from low risk countries. The term "low risk" applies to countries which issue ETA eligible passports. A list of these can be found on the department's website.
Granted:	Unless otherwise specified, the number of visas granted includes primary and review grants.
Lodged:	Lodged is the count of paper applications receipted in a departmental office or submitted electronically.
Offshore:	In this report, the term refers to the location of the client at the time of lodging the application.
On hand:	A visa application, nomination or sponsorship that has not been finalised.
Onshore:	In this report, refers to the location of the client at the time the application was lodged. An onshore applicant may already hold a visa of the same kind or may be applying for another type of visa.
Visa applicant:	Used to refer to clients applying for a visa. Unless otherwise specified, the term covers both primary and secondary applicants.
Visa holders in Australia:	The number of visa holders lawfully in Australia. This is not a count of all valid visas, as a number of visa holders may be outside Australia on the snapshot date.

Background to the Visitor visa program

Visitor visa subclasses can be divided into Tourist and Business streams:

Tourist:

1. Tourist (subclass 676) visa. This visa allows people to visit Australia for tourism purposes. This may include a holiday or recreation, or to visit family and friends. This visa can be applied for either onshore or offshore and may also be used for other short-term non-work purposes including study for up to three months. This visa can also be applied for online (known as the "e676") by eligible passport holders.
2. Sponsored Family Visitor (subclass 679) visa. This visa allows people who are outside of Australia, and have an eligible sponsor in Australia (an eligible relative or Australian Government official willing to sponsor them), to travel to Australia for a holiday and to visit family. This visa is intended for higher risk visitors and contains additional requirements which are designed to provide assurance that the visa holder will comply with their visa conditions and depart Australia before their visa expires. A formal sponsorship is to be completed by an Australian citizen/permanent resident and in some cases a security bond is requested where the decision-maker has residual concerns about the visa applicant's intention to abide by the visa conditions.
3. Electronic Travel Authority (ETA) (Visitor) (subclass 976). This visa is designed for ETA eligible passport holders who are outside of Australia and who want to visit Australia for tourism purposes. It allows an applicant to stay in Australia for up to three months on each visit within a 12 month period from the date of grant, or for the life of the passport if it is less than 12 months. It can be applied for online, through a travel agent, airline or specialist service provider or at an Australian visa office outside of Australia.
4. eVisitor (subclass 651 - Tourist Entrant). This visa is designed for people outside of Australia who want to visit Australia for tourism purposes. It can only be lodged online and is available to certain European nationals, as it was introduced in October 2008 to meet the Australian Government's undertaking to have reciprocal short stay travel arrangements with the European Union. It allows a stay of up to three months on each visit within a 12 month period from the date of grant.
5. Superyacht Crew (subclass 488) visa. This temporary visa allows the crew of superyachts to enter Australia to undertake the usual day to day routine maintenance or business of these vessels while at sea. The applicant may be either inside or outside of Australia when the visa is granted. The visa is a multiple entry visa and permits the visa holder to work onboard these vessels in Australia for up to one year, with the option to extend their stay. Additionally, the crew must be sponsored by an owner or captain of the superyacht who is an approved superyacht crew sponsor.

Business:

6. Business (Short Stay) (subclass 456) visa. This visa allows business people to make a short business visit to Australia for up to three months during their visa validity period. Business activities may include attending meetings, conferences, site visits, exploring business opportunities or, in limited circumstances, specialised non-ongoing work. The visa holder cannot engage in work in Australia that might otherwise be carried out by an Australian citizen or permanent resident.
7. Sponsored Business Visitor (Short Stay) (subclass 459) visa. This visa has the same purpose as the subclass 456 visa but requires the business person to have an approved sponsor in Australia (a representative from an approved organisation or an Australian government official).
8. ETA (Business Entrant - Short Validity) (subclass 977). This visa is designed for ETA eligible passport holders who are outside of Australia and who want to make a short business visit to Australia. It allows an applicant to stay in Australia for up to three months on each visit within a 12 month period from the date of grant, or for the life of the passport if it is less than 12 months. It can be applied for online, through a travel agent, airline or specialist service provider or at an Australian visa office outside of Australia.
9. ETA (Business Entrant - Long Validity) (subclass 956). This visa has the same purpose as the subclass 977 visa but is valid for the life of the passport.
10. eVisitor (subclass 651 - Business Entrant). This visa is designed for people outside of Australia who want to visit Australia for short term business purposes. It allows online lodgement and is available to eVisitor eligible passport holders. Eligibility is limited to certain European nationals, as the product was introduced in October 2008 to meet the Australian Government's undertaking to have reciprocal short stay travel arrangements with the European Union.

Background to the Visitor visa program - continued

Family members

Tourist Visitors (except those applying for Sponsored Family Visitor visas) must lodge separate applications, unless they are included in the passport of the main applicant.

Business Visitors and Sponsored Family Visitors can apply to have partners and dependent children under the age of eighteen accompany them to Australia.

Visa requirements

To be eligible for a Visitor visa, applicants must have a genuine intention to stay in Australia temporarily as a visitor (for tourism or business purposes).

Applicants must also meet certain health and character requirements, and may be asked to undergo a health examination, and/or provide police certificates for each country they have lived in for 12 months or more over the last ten years since turning 16.

In order to meet the financial requirements for the grant of a Visitor visa, applicants must be able to demonstrate that they have access to sufficient funds to cover themselves (and their family where relevant) during their stay in Australia, including health insurance where required. They may be asked to provide evidence of funds.

Ability to work

Work on a Tourist visa is not permitted. This is enforced by a mandatory “no work” condition imposed on all Tourist visas.

Work on a Business Visitor visa is permitted in very limited circumstances where the work is non-ongoing (no more than six weeks for the validity of the visa) and highly skilled in nature.

A Business Visitor visa holder cannot engage in work in Australia that might otherwise be carried out by an Australian citizen or permanent resident.

Where a person is found to be working in breach of their visa conditions, they may face visa cancellation and be subject to an exclusion period.

Ability to study

Tourist visa holders may study for up to three months. This may be an award or non-award course, however, the entire course must not be longer than 3 months in duration.

Business Visitor visa holders may undertake informal study for up to three months, where it is related to their profession and does not lead to a formal award (other than a language training program).

Volunteering

Tourist visa holders may be able to work as a volunteer where the work is genuinely voluntary and no remuneration is received in return for the activities.

Background to the Visitor visa program - continued

Visa extensions

Tourist visa holders may extend their stay for tourism purposes by applying for a new visa at least two weeks before their current visa expires.

An additional Tourist visa may be granted if the applicant has complied with the conditions of their previous visa, meets all eligibility criteria for this visa, and does not have a 'No further stay' condition on their current visa.

Business Visitor visa holders cannot extend their stay after they arrive in Australia.

Visa refusals

A decision to refuse a Visitor visa application is made when the delegate of the Minister for Immigration and Citizenship is not satisfied that the applicant meets the legal criteria for grant of a visa. When refusing a visa application, the department provides an applicant, or their agent, with a written decision record that sets out the reason for the decision.

Reasons for refusal of Visitor visa applications may include:

- failure to meet financial, health or character requirements; and/or
- failure to satisfy the department that the applicant is a genuine visitor.

Processing standards

The department aims to finalise 75 per cent of Visitor visa applications within the following timeframes:

- for non-sponsored visitors where the application is lodged onshore - one working day for low risk applicants and one week for high risk applicants;
- for non-sponsored visitors where the application is lodged offshore - one working day for low risk applicants and one month for high risk applicants;
- for sponsored visitors (all sponsored visitor applications are lodged onshore) - 1.5 months.

The processing service standard applies where all documents are submitted with the application form. The process may be delayed if applications are incomplete or if additional information is required, including health examination and/or character checks.

Note: Low risk refers to persons holding Electronic Travel Authority (ETA) eligible passports, and high risk refers to persons who are not ETA eligible.

Executive Summary

Key Points

- Tourism Visitor visa applications fell by 3.1% in 2011-12 to 31 December compared to the same period in 2010-11 (down from 1 759 797 to 1 704 779). This largely reflects a decline in applications by Japanese and UK citizens. Lodgements by Chinese citizens continue to grow (up 27.8% to 166 721 applications).
- 237 529 business Visitor visa applications were lodged in 2011-12 to 31 December. This is a 6.1% increase over the same period in 2010-11 (223 879 applications).
- There were 64 900 subclass 676 visas granted under the ADS scheme in 2011-12 to 31 December 2011. This is a 29.8% increase over the same period in 2010-11 (49 984 grants).
- On 31 December 2011, there were 367 413 Visitor visa holders in Australia.

1 Applications lodged

In 2011-12 to 31 December, there were 1 942 308 Visitor visa applications lodged. This represents a 2.1% decrease in lodgements compared to the same period in 2010-11 (1 983 676 applications).

There were 1 704 779 tourism Visitor visa applications lodged in 2011-12 to 31 December. This is 3.1% lower than the same period in 2010-11 (1 759 797 applications). This can be primarily attributed to a decrease in tourist applications from citizens of Japan (down 15.5%), United Kingdom (down 11.4%), Germany (down 8.5%) and South Korea (down 10%). However, tourism Visitor visa lodgements by Chinese citizens continue to grow (up 27.8% to 166 721 applications).

237 529 business Visitor visa applications were lodged in 2011-12 to 31 December. This is a 6.1% increase over the same period in 2010-11 (223 879 applications).

In the quarter ending 31 December 2011, 1 061 045 Visitor visa applications were lodged. This is consistent with the same quarter in 2010 (1 064 992 applications) and reflects the typically high volume of applications during the Australian summer holiday period.

2 Visas granted

Visitor visa grants decreased by 2.2% in 2011-12 to 31 December (1 883 081) compared with the same period in 2010-11 (1 925 602).

There were 1 653 182 tourism Visitor visas granted in 2011-12 to 31 December, a 3.2% decrease from the same period in 2010-11 (1 707 194). This can be partially attributed to a 7.9% decrease in ETA subclass 976 visa grants (down from 1 107 234 to 1 019 334) compared to the same period in 2010-11. However, the decrease has been softened by the 11.2% increase in subclass 676 grants (up from 376 307 to 418 601).

229 899 business Visitor visas were granted in 2011-12 to 31 December. This is a 5.3% increase over the same period in 2010 (218 408).

1 028 735 Visitor visas were granted in the quarter ending 31 December 2011. This is consistent with the same quarter in 2010 (1 032 640).

3 Grant rates

The grant rate for Visitor visas for the quarter ending 31 December 2011 remained stable at 97.5% compared with 97.8% for the same quarter in 2010.

The grant rate for subclass 679 visas decreased from 57% in the quarter ending 31 December 2010 to 51.9% in the same quarter in 2011. This can be attributed to increased scrutiny of applicants' claims and findings of non-genuineness.

4 Auto grant rates for eLodged Applications

The auto grant rate for eLodged Tourist (subclass 676) and eVisitor (subclass 651) visas for the quarter ending 31 December 2011 was 59.8% and 80.9% respectively. These figures are consistent with auto grant rates for eLodged applications in the same quarter in 2010.

5 Processing times

During the quarter ending 31 December 2011, 75% of offshore subclass 676 applications were processed within ten days. Service standards aim for 75% of offshore subclass 676 applications to be processed with one day for low-risk applicants and one month for high-risk applicants.

During the quarter ending 31 December 2011, 75% of onshore subclass 676 applications were processed within 11 days. For onshore 676 applications, the service standard is one day for low-risk applicants and one week for high-risk applicants.

During the quarter ending 31 December 2011, 75% of subclass 456 applications were processed within five days. Service standards aim for 75% of subclass 456 applications to be processed within one day for low-risk applicants and one month for high-risk applicants.

During the quarter ending 31 December 2011, 75% of subclass 679 applications were processed within 56

Executive Summary - continued

days. Service standards aim for 75% of subclass 679 visa application to be processed within 45 days.

6 Applications on hand

On 31 December 2011, there were 50 731 Visitor visa applications on hand. This is 10.8% higher than the 45 786 applications on hand on the same date in 2010.

To ensure that onshore applicants do not become unlawful because their existing visas expire before a new visa is granted, bridging visas are granted until a decision on their application is made.

7 Visa holders In Australia

On 31 December 2011 there were 367 413 Visitor visa holders in Australia.

ETA subclass 976 visa holders made up the largest cohort with 163 996 visa holders in Australia, followed by subclass 676 visa holders (131 575).

8 Approved Destination Status (ADS)

64 920 subclass 676 visas were granted under the ADS scheme in 2011-12 to 31 December 2011. This is a 29.8% increase over the same period in 2010-11 (49 984).

In the quarter ending 31 December 2011, there were 38 531 subclass 676 visas granted under the ADS scheme. This is the highest number of visas granted under the scheme for this quarter in the last five years.

ADS grants made up 45.3% of all subclass 676 grants to Chinese tourists in the quarter ending 31 December 2011, an increase on the previous quarter (39%).

9 Arrivals data

There were 67 858 arrivals on subclass 456 visas in the quarter ending 31 December 2011. This was higher than the same period in 2010 (60 805 arrivals) and significantly higher than the same period in 2009 (53 741 arrivals).

There were 148 103 arrivals on subclass 651 visas in the quarter ending December 2011. This is lower than the same period in 2010 (153 613 arrivals). This can be primarily attributed to a decrease in citizens of the United Kingdom applying for subclass 651 visas.

There were 261 143 arrivals on subclass 676 visas in the quarter ending 31 September 2011. This is the highest number of arrivals in this quarter in the last five years. This can be primarily attributed to the increase in inbound tourism by Chinese citizens.

There were 595 615 arrivals on ETA subclass 976 visas in the quarter ending 31 December 2011. This is a decrease compared to the same quarters in 2010

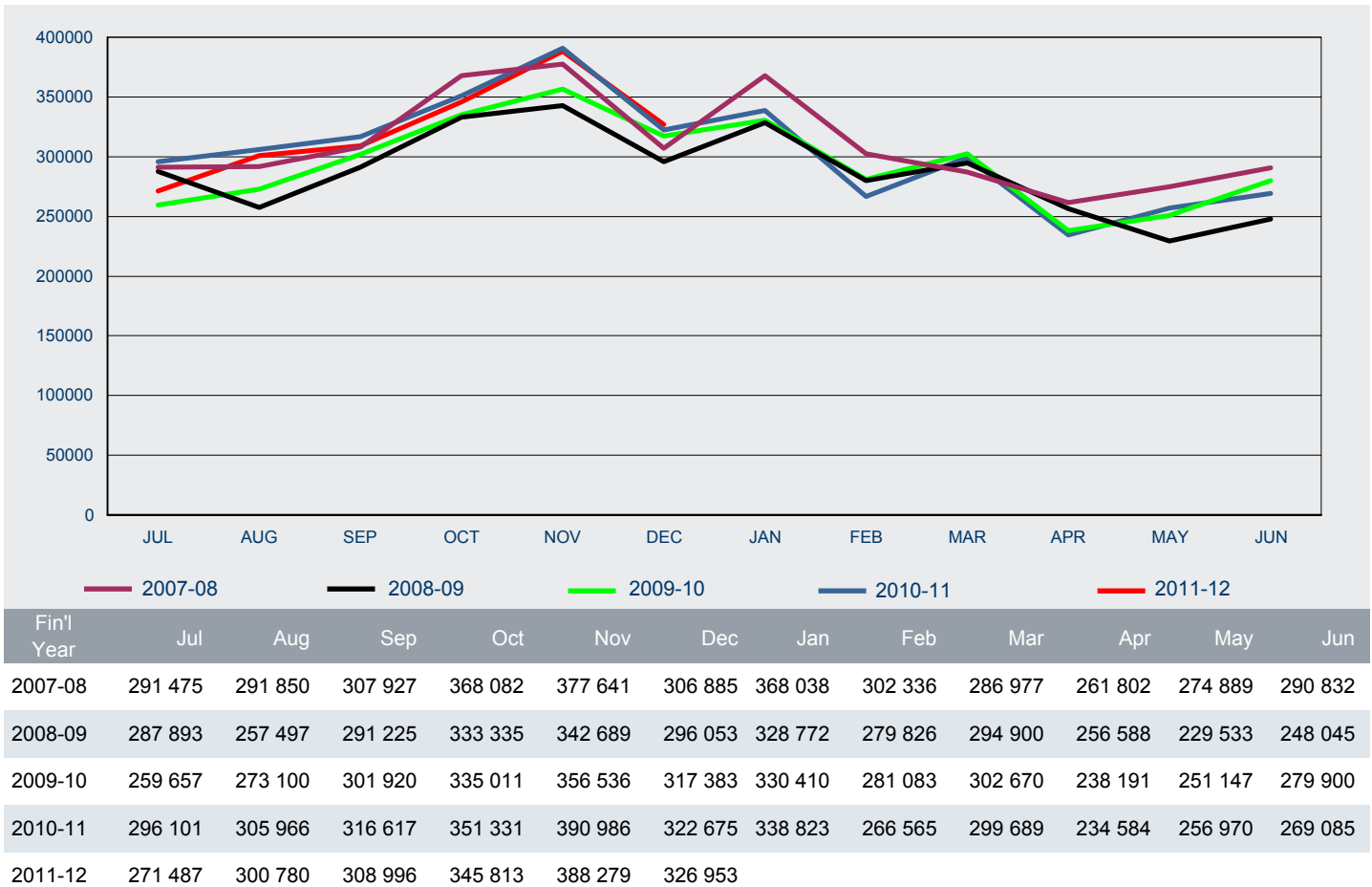
(640 137) and 2009 (654 127). This reflects a reduction in subclass 976 grants to citizens of the United Kingdom, Japan, South Korea and Germany.

There were 62 975 arrivals on ETA subclass 977 visas in the quarter ending 31 December 2011. This is a small increase compared to the same quarter in 2010 (60 356). This can be partly attributed to an increase in ETA subclass 977 visa grants to citizens of the United States of America and the United Kingdom.

1 Lodged

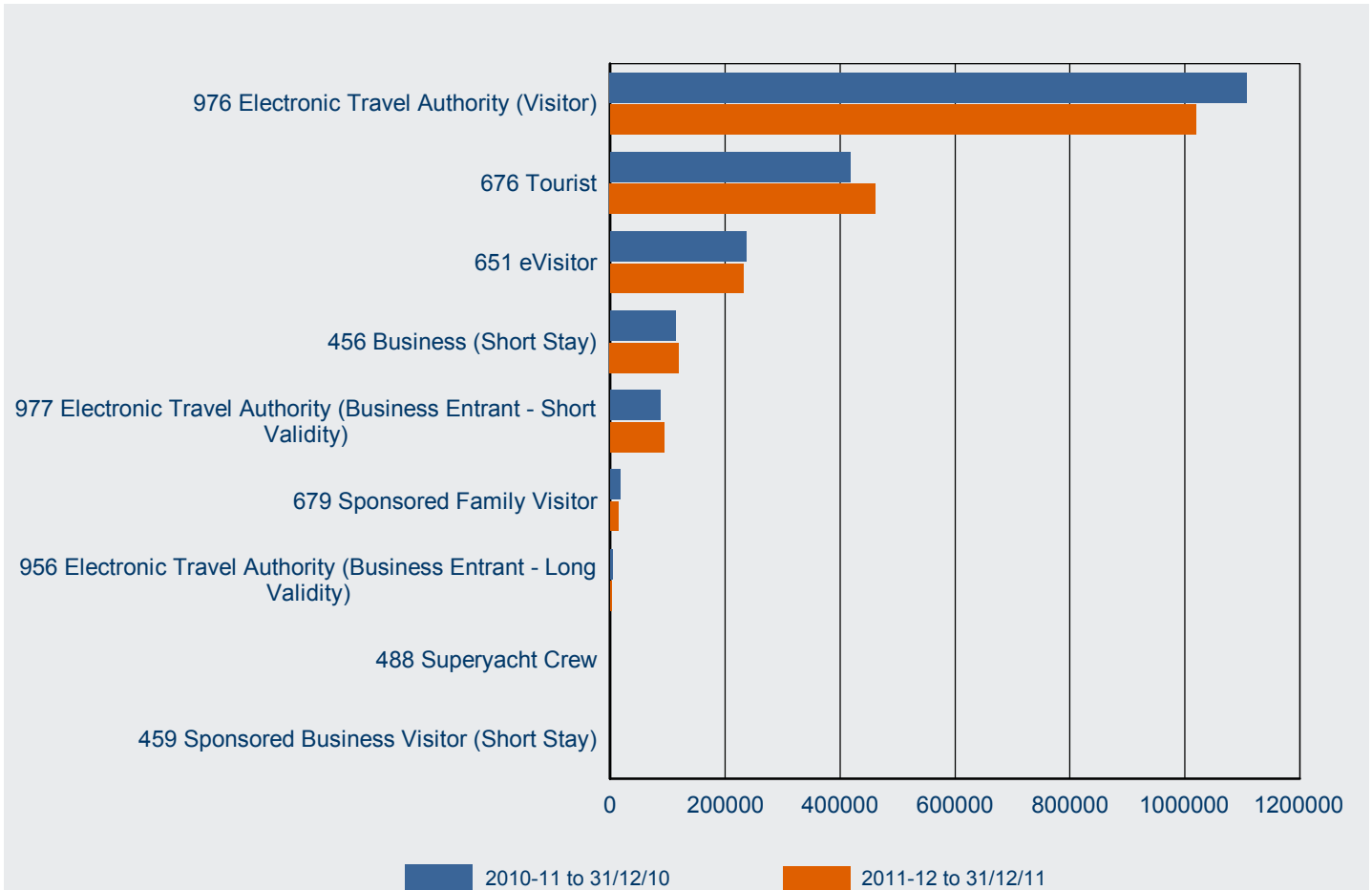
1 Lodged

1.01 Number of Visitor visa applications lodged in 2011-12 to 31 December 2011 by month - comparison with previous four financial years



1 Lodged

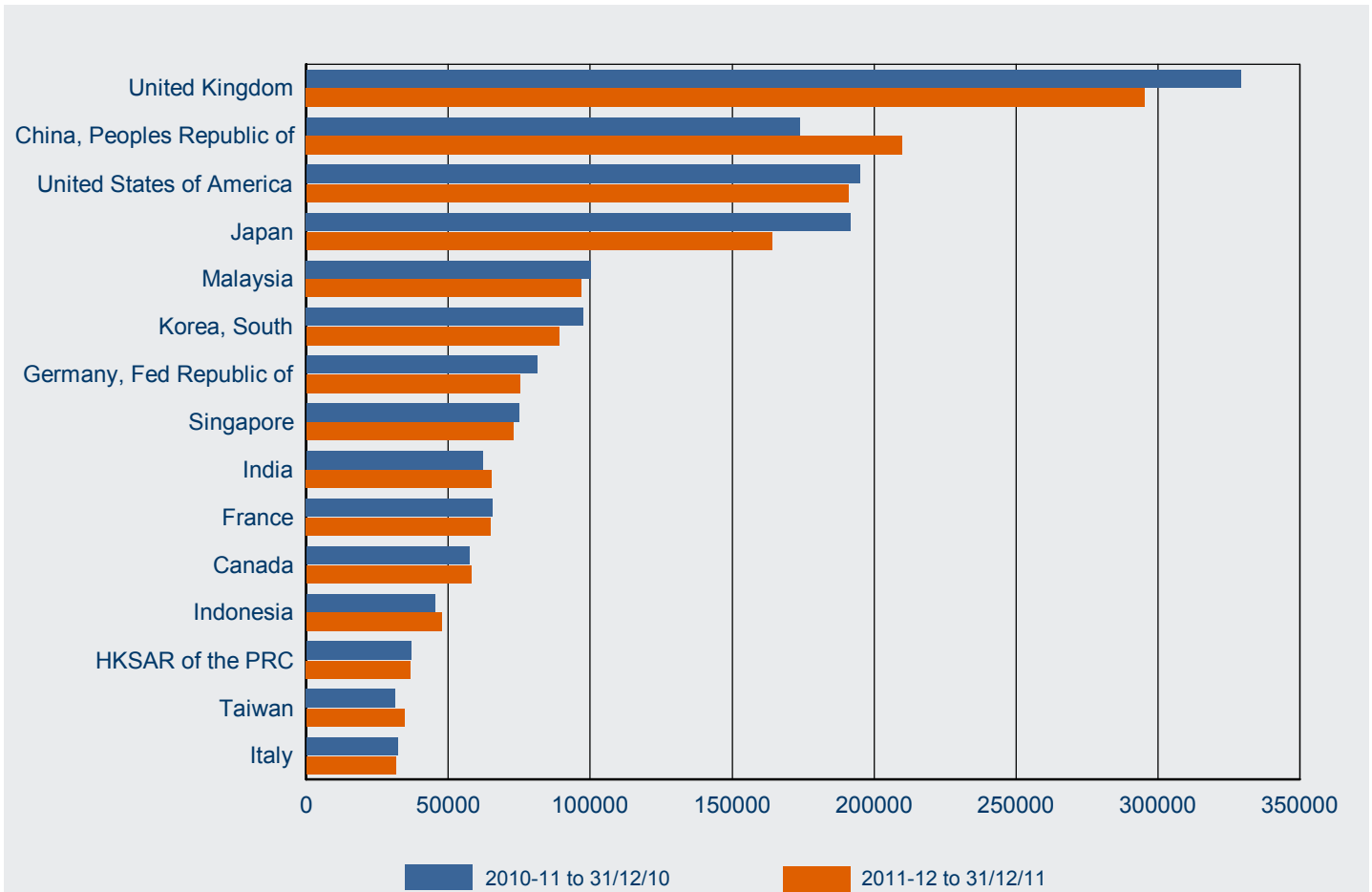
1.02 Number of Visitor visa applications lodged in 2011-12 to 31 December 2011 by visa subclass - comparison with same period in previous year



Visa Subclass	2010-11 to 31/12/10	2011-12 to 31/12/11	% Change from 2010-11	2011-12 as % of Total
976 Electronic Travel Authority (Visitor)	1 107 938	1 019 460	-8.0%	52.5%
676 Tourist	417 819	461 336	10.4%	23.8%
651 eVisitor	237 507	231 815	-2.4%	11.9%
456 Business (Short Stay)	113 514	119 561	5.3%	6.2%
977 Electronic Travel Authority (Business Entrant - Short Validity)	86 875	93 467	7.6%	4.8%
679 Sponsored Family Visitor	16 427	13 412	-18.4%	0.7%
956 Electronic Travel Authority (Business Entrant - Long Validity)	3 416	3 078	-9.9%	0.2%
488 Superyacht Crew	134	110	-17.9%	0.0%
459 Sponsored Business Visitor (Short Stay)	46	69	50.0%	0.0%
Total	1 983 676	1 942 308	-2.1%	100.0%

1 Lodged

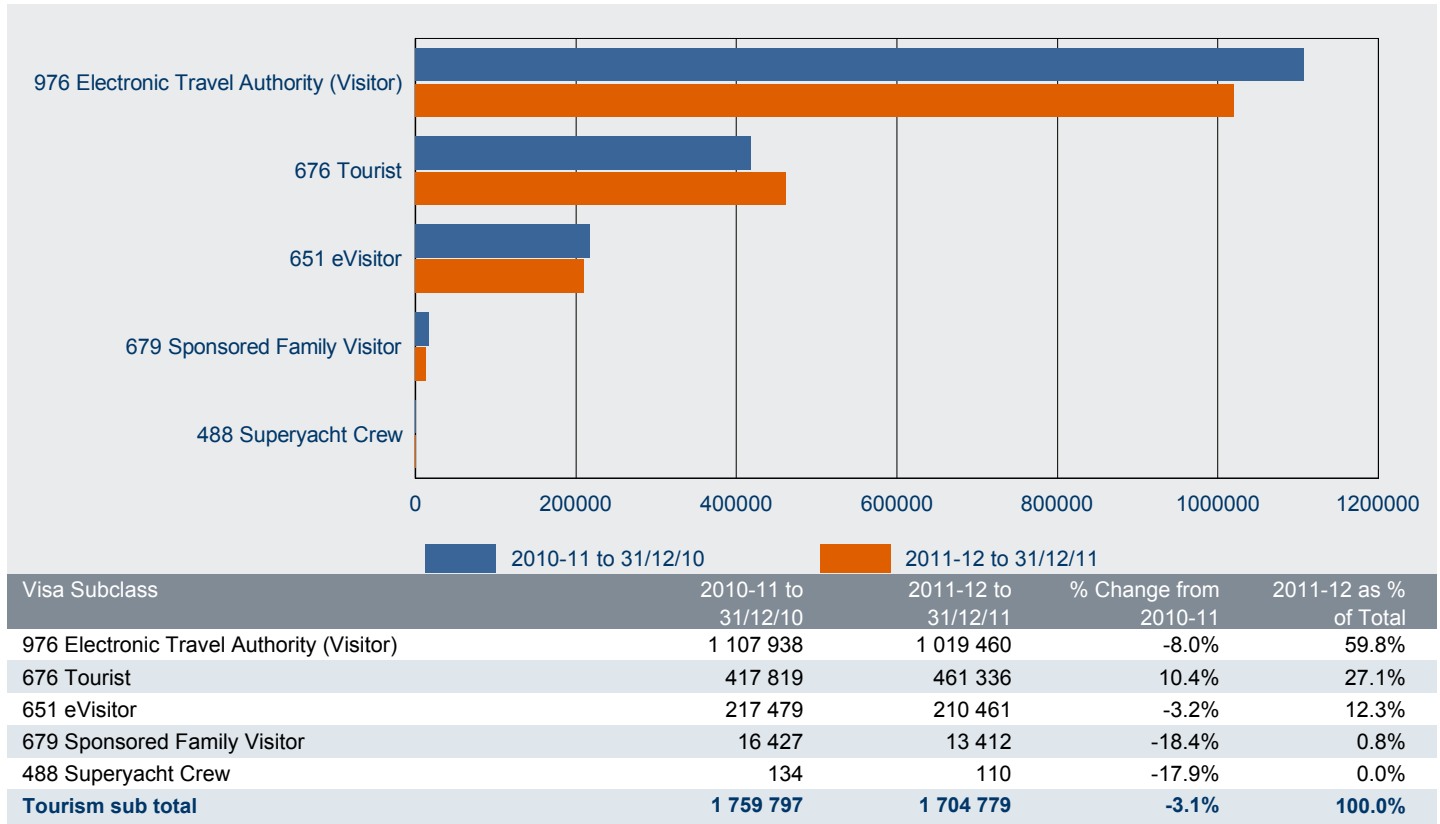
1.03 Number of Visitor visa applications lodged in 2011-12 to 31 December 2011 by citizenship country - comparison with same period in previous year



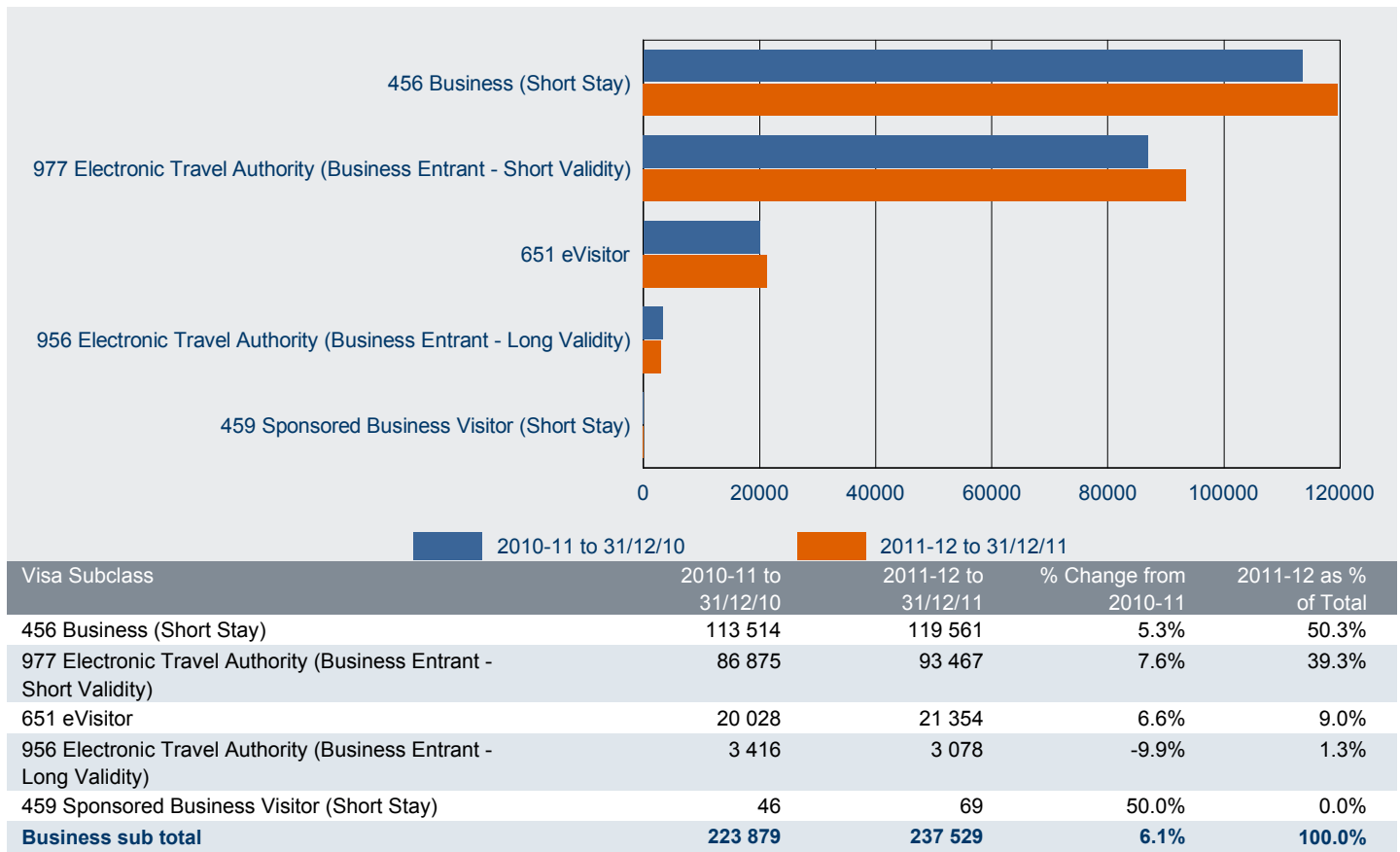
Citizenship Country	2010-11 to 31/12/10	2011-12 to 31/12/11	% Change from 2010-11	2011-12 as % of Total
United Kingdom	329 303	295 373	-10.3%	15.2%
China, Peoples Republic of	173 706	210 011	20.9%	10.8%
United States of America	194 892	190 772	-2.1%	9.8%
Japan	191 666	164 101	-14.4%	8.4%
Malaysia	100 242	96 834	-3.4%	5.0%
Korea, South	97 459	89 034	-8.6%	4.6%
Germany, Fed Republic of	81 211	75 202	-7.4%	3.9%
Singapore	74 866	72 878	-2.7%	3.8%
India	62 177	65 334	5.1%	3.4%
France	65 643	64 855	-1.2%	3.3%
Canada	57 457	58 103	1.1%	3.0%
Indonesia	45 234	47 554	5.1%	2.4%
HKSAR of the PRC	36 883	36 650	-0.6%	1.9%
Taiwan	31 328	34 369	9.7%	1.8%
Italy	32 190	31 483	-2.2%	1.6%
Other countries	409 419	409 755	0.1%	21.1%
Total	1 983 676	1 942 308	-2.1%	100.0%

1 Lodged

1.04 Number of tourism Visitor visa applications lodged in 2011-12 to 31 December 2011 by visa subclass - comparison with same period in previous year

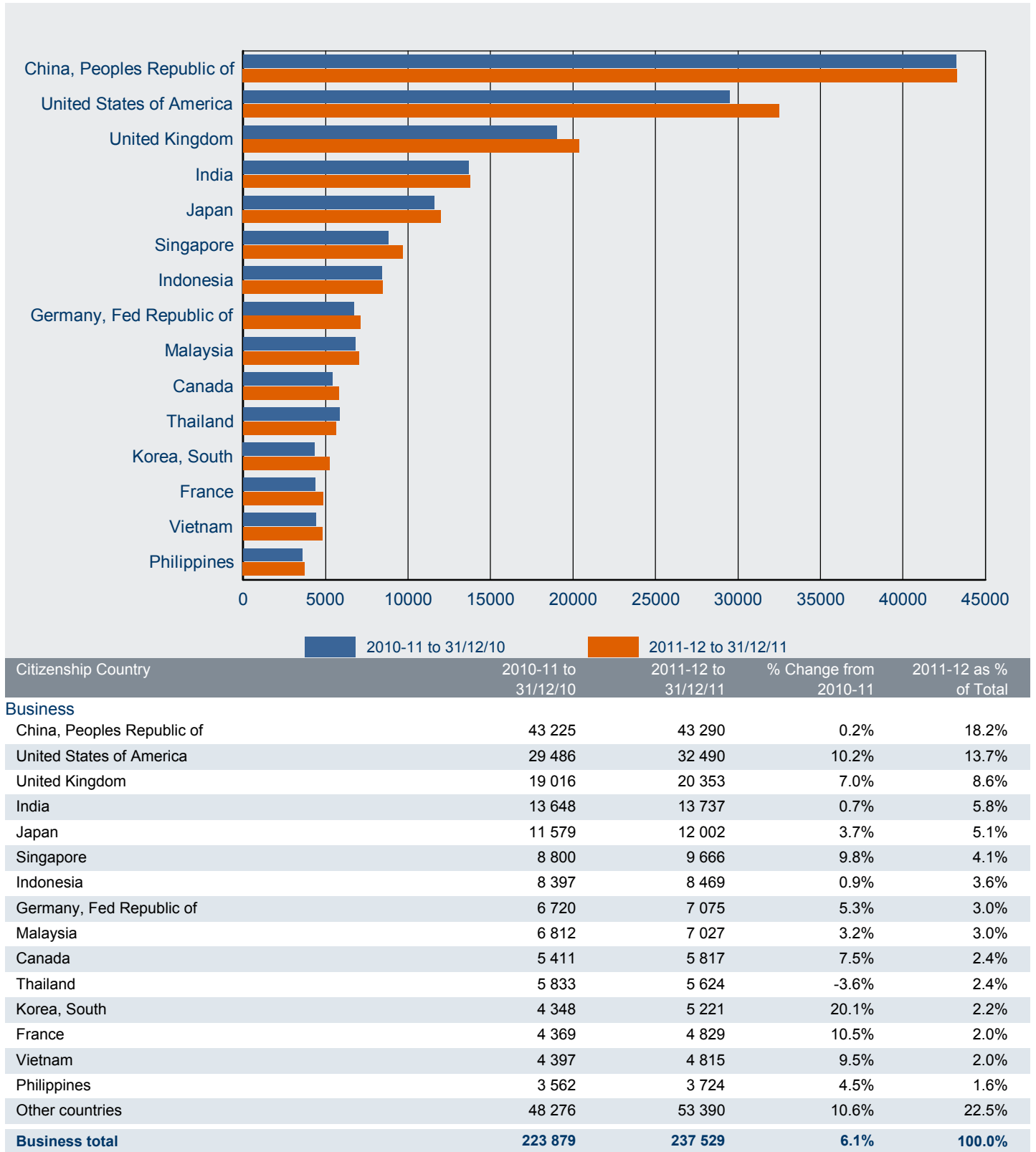


1.05 Number of business Visitor visa applications lodged in 2011-12 to 31 December 2011 by visa subclass - comparison with same period in previous year



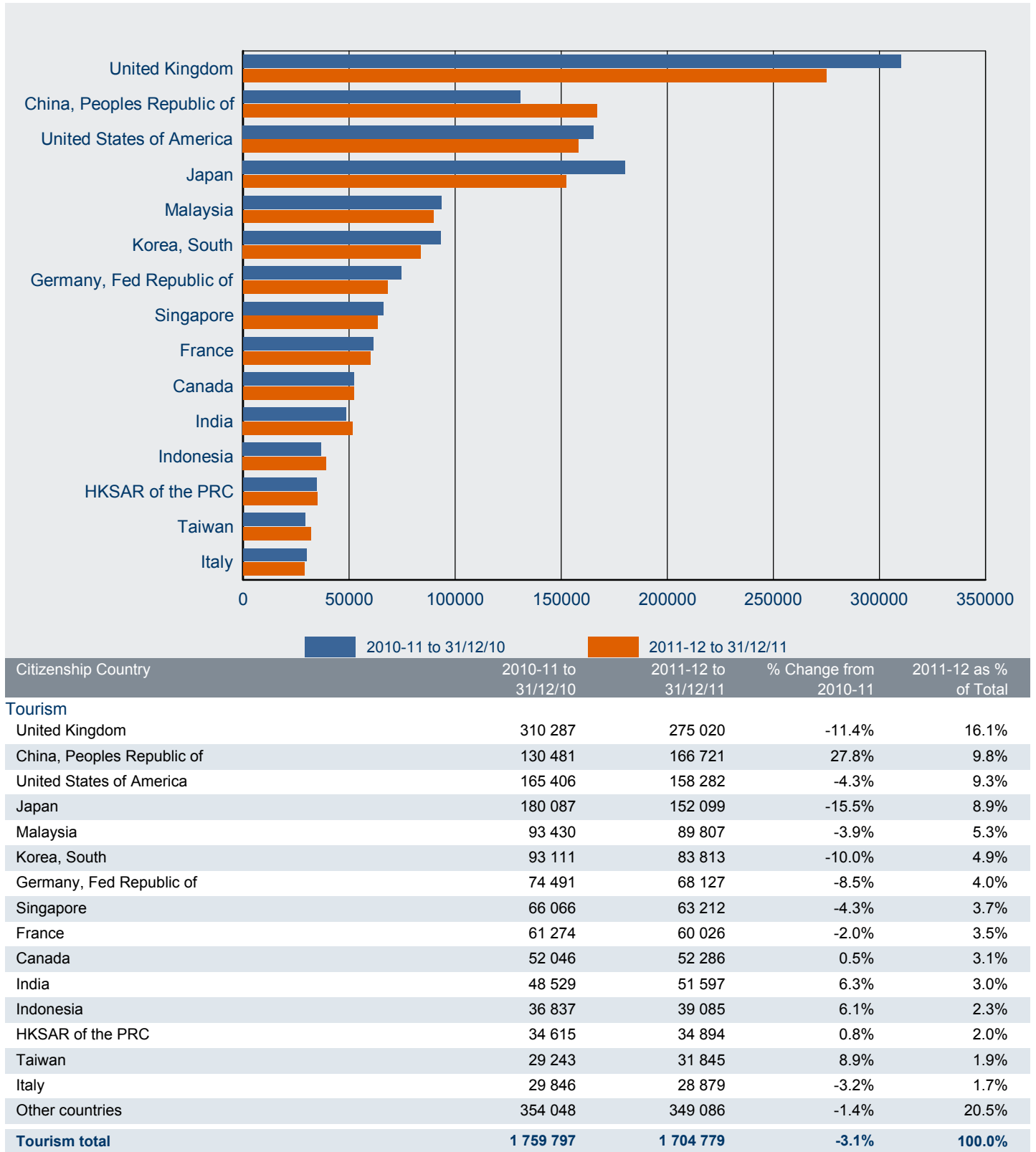
1 Lodged

1.06 Number of business Visitor visa applications lodged in 2011-12 to 31 December 2011 by citizenship country - comparison with same period in previous year



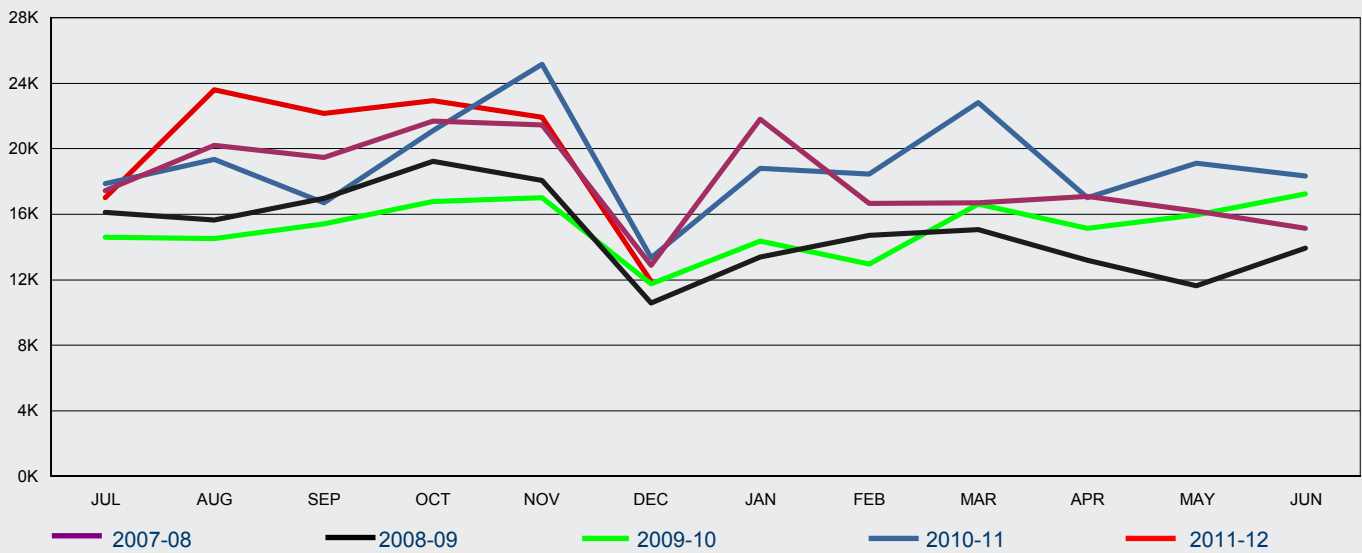
1 Lodged

1.07 Number of tourism Visitor visa applications lodged in 2011-12 to 31 December 2011 by citizenship country - comparison with same period in previous year



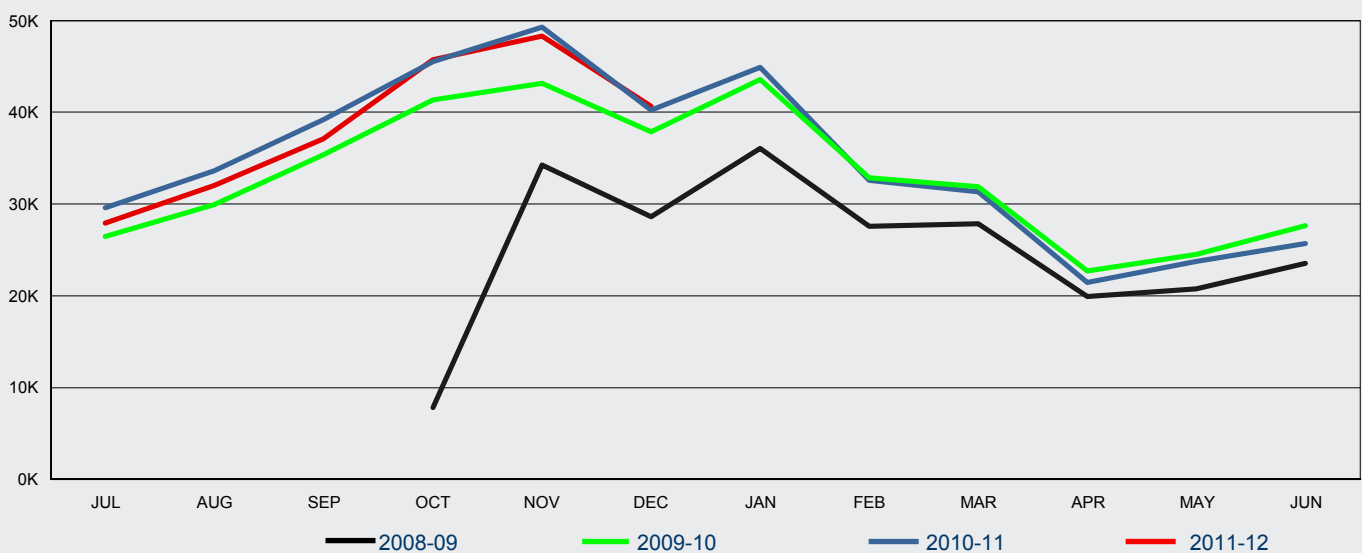
1 Lodged

1.08 Number of subclass 456 Business (Short Stay) visa applications lodged in 2011-12 to 31 December 2011 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	17 449	20 221	19 485	21 696	21 444	12 887	21 803	16 646	16 717	17 107	16 193	15 146	216 794
2008-09	16 127	15 630	16 971	19 238	18 053	10 572	13 383	14 692	15 055	13 184	11 638	13 937	178 480
2009-10	14 607	14 530	15 417	16 772	16 995	11 755	14 379	12 957	16 627	15 142	15 975	17 246	182 402
2010-11	17 876	19 369	16 686	21 089	25 145	13 349	18 809	18 462	22 818	16 992	19 131	18 339	228 065
2011-12	17 021	23 600	22 173	22 940	21 930	11 897							119 561

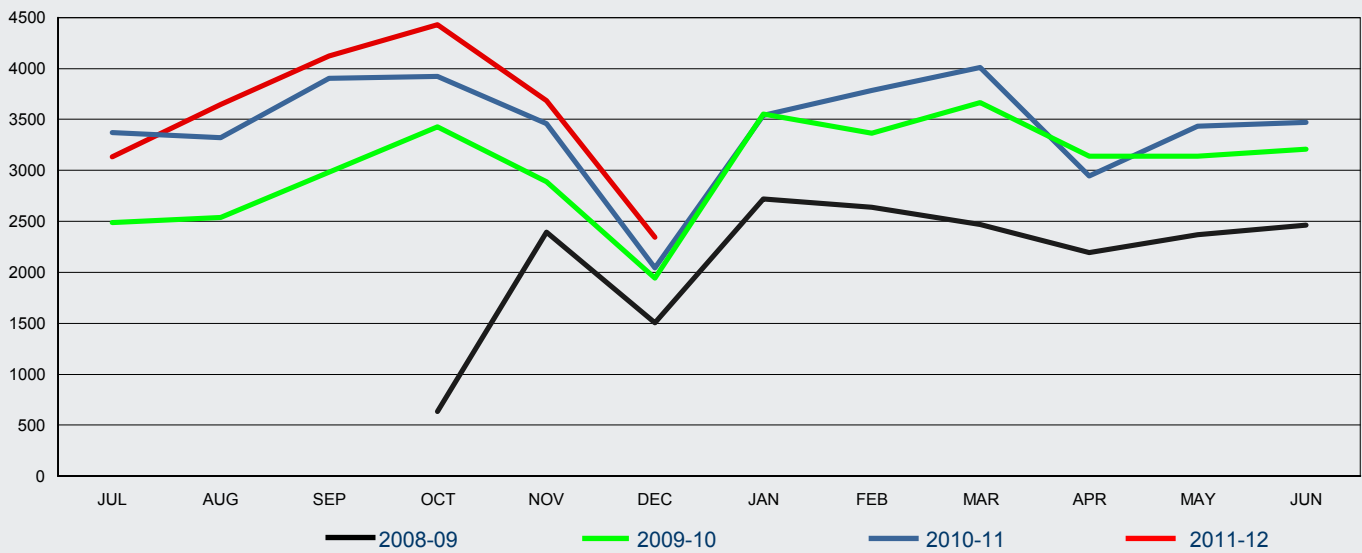
1.09 Total number of subclass 651 eVisitor visa applications lodged in 2011-12 to 31 December 2011 - comparison with previous three financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	0	0	0	7 776	34 230	28 649	36 059	27 581	27 885	19 933	20 758	23 504	226 375
2009-10	26 428	29 931	35 361	41 335	43 148	37 858	43 586	32 833	31 911	22 729	24 482	27 636	397 238
2010-11	29 597	33 642	39 217	45 499	49 311	40 241	44 893	32 559	31 368	21 463	23 744	25 681	417 215
2011-12	27 957	32 012	37 116	45 773	48 284	40 673							231 815

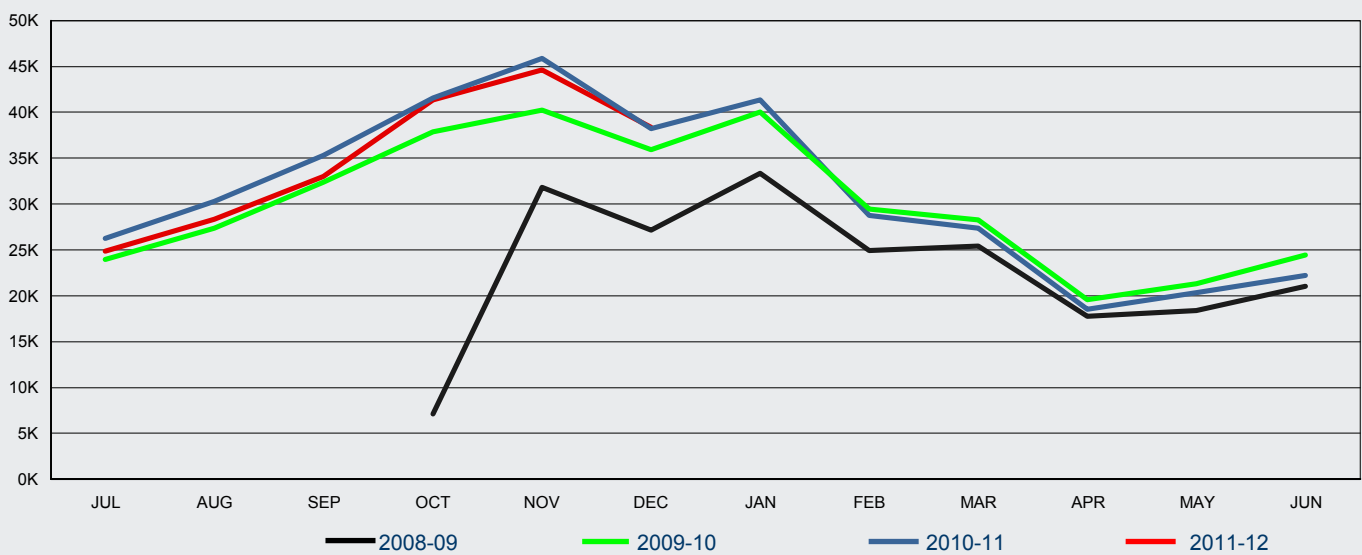
1 Lodged

1.10 Number of subclass 651 eVisitor (business stream) visa applications lodged in 2011-12 to 31 December 2011 - comparison with previous three financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	0	0	0	636	2 391	1 503	2 717	2 638	2 468	2 193	2 369	2 466	19 381
2009-10	2 487	2 539	2 983	3 427	2 890	1 946	3 555	3 367	3 666	3 137	3 139	3 208	36 344
2010-11	3 374	3 324	3 904	3 920	3 460	2 046	3 541	3 782	4 008	2 948	3 435	3 469	41 211
2011-12	3 131	3 644	4 124	4 429	3 685	2 341							21 354

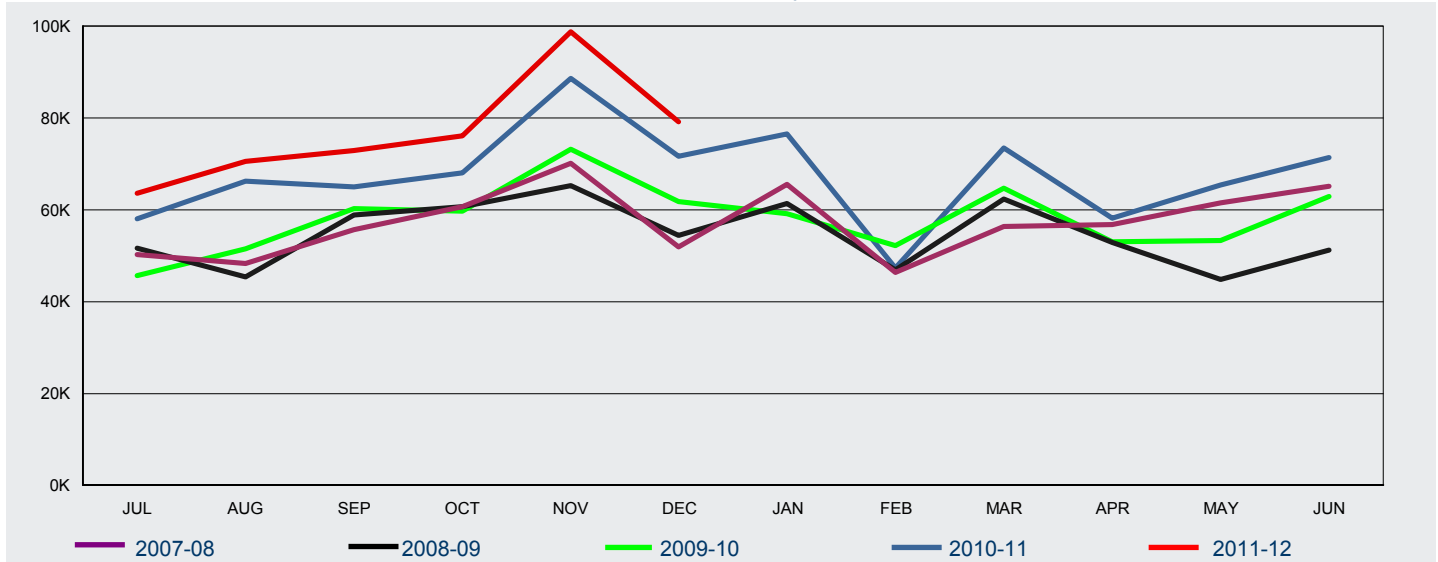
1.11 Number of subclass 651 eVisitor (tourism stream) visa applications lodged in 2011-12 to 31 December 2011 - comparison with previous three financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	0	0	0	7 140	31 839	27 146	33 342	24 943	25 417	17 740	18 389	21 038	206 994
2009-10	23 941	27 392	32 378	37 908	40 258	35 912	40 031	29 466	28 245	19 592	21 343	24 428	360 894
2010-11	26 223	30 318	35 313	41 579	45 851	38 195	41 352	28 777	27 360	18 515	20 309	22 212	376 004
2011-12	24 826	28 368	32 992	41 344	44 599	38 332							210 461

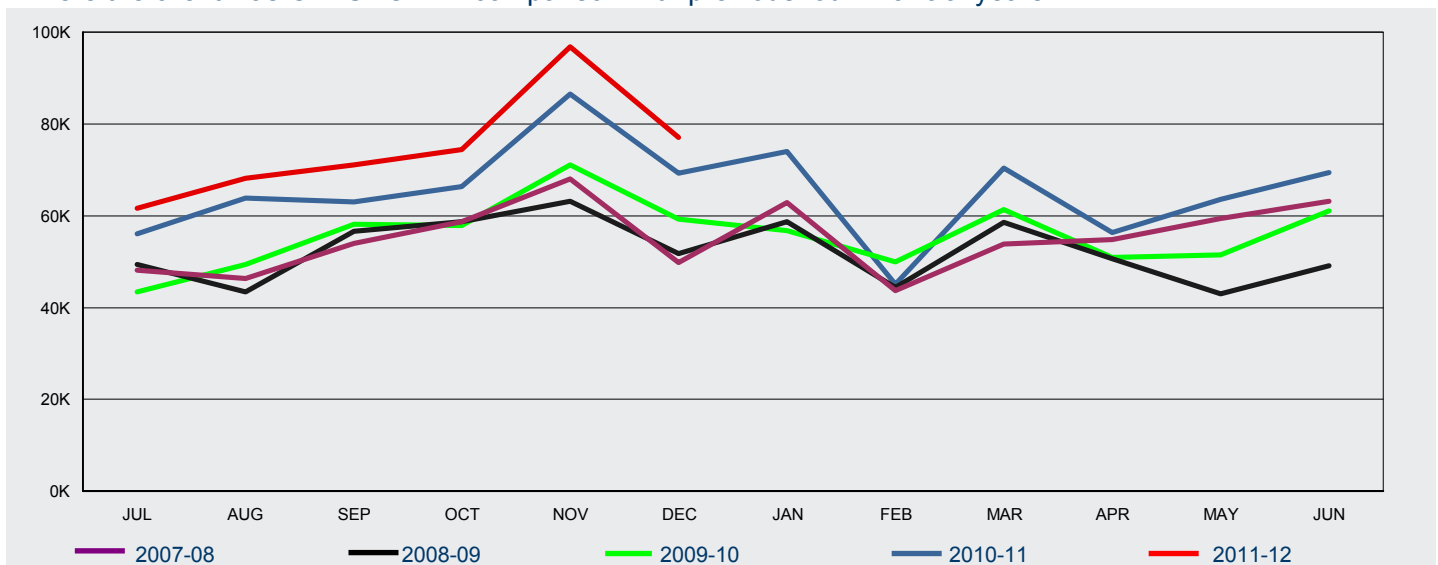
1 Lodged

1.12 Total number of subclass 676 Tourist visa applications lodged in 2011-12 to 31 December 2011 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	50 242	48 270	55 670	60 711	70 188	51 919	65 527	46 328	56 442	56 851	61 481	65 202	688 831
2008-09	51 673	45 420	58 962	60 738	65 268	54 409	61 340	46 893	62 395	52 923	44 912	51 273	656 206
2009-10	45 670	51 564	60 311	59 779	73 199	61 812	59 239	52 288	64 698	53 067	53 323	62 955	697 905
2010-11	58 053	66 236	65 056	68 133	88 701	71 640	76 529	47 343	73 436	58 232	65 456	71 418	810 233
2011-12	63 606	70 581	72 998	76 112	98 876	79 163							461 336

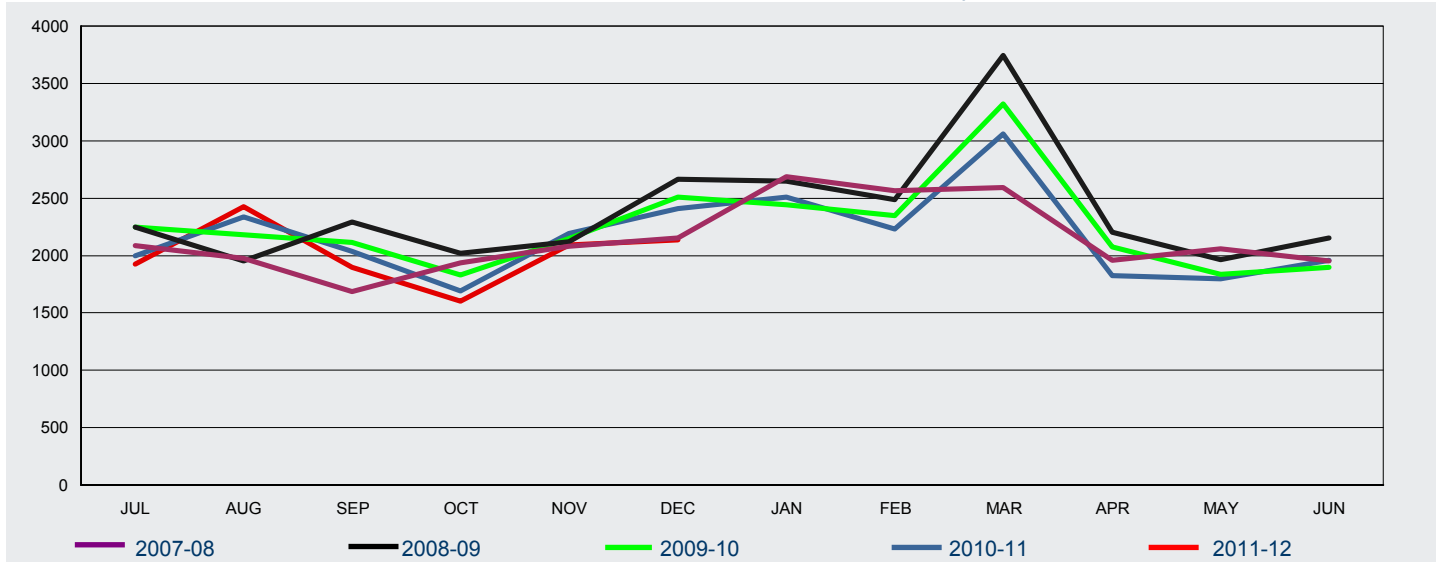
1.13 Number of subclass 676 Tourist visa applications lodged in 2011-12 to 31 December 2011 where the client was OFFSHORE - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	48 157	46 295	53 982	58 777	68 109	49 765	62 840	43 765	53 849	54 892	59 424	63 248	663 103
2008-09	49 427	43 469	56 670	58 719	63 147	51 746	58 689	44 407	58 652	50 720	42 948	49 117	627 711
2009-10	43 424	49 380	58 194	57 947	71 051	59 301	56 797	49 942	61 379	50 993	51 486	61 058	670 952
2010-11	56 056	63 897	63 020	66 439	86 507	69 232	74 021	45 111	70 375	56 405	63 661	69 460	784 184
2011-12	61 683	68 155	71 098	74 511	96 783	77 027							449 257

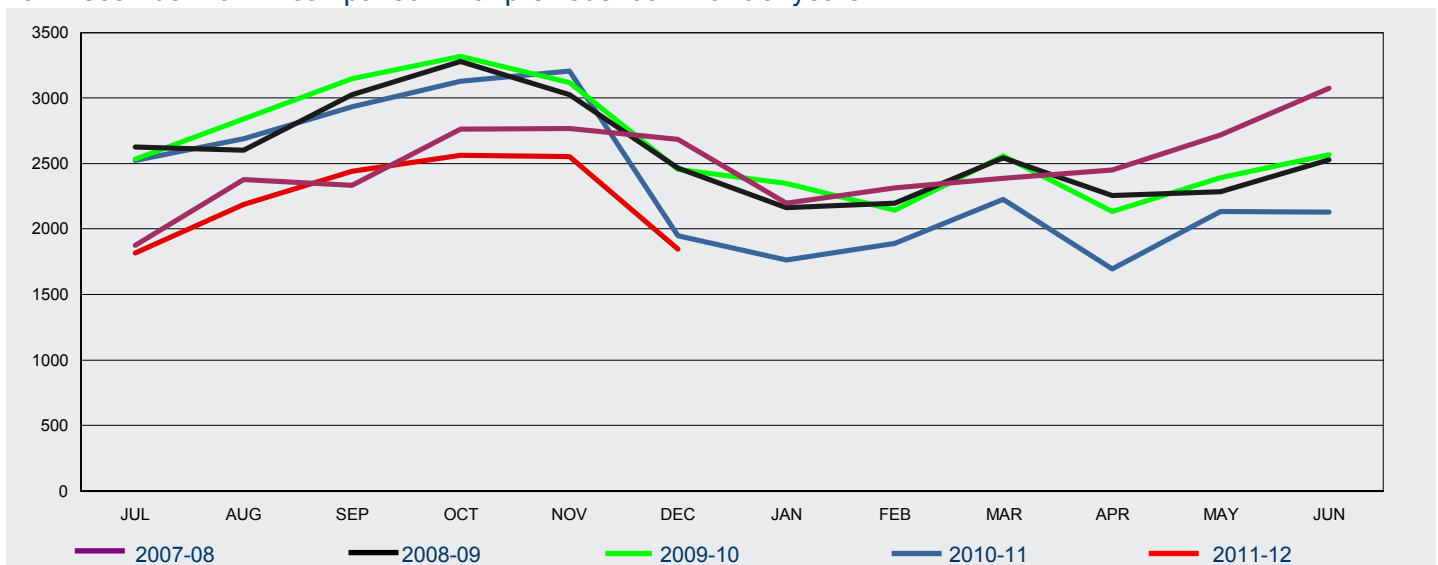
1 Lodged

1.14 Number of subclass 676 Tourist visa applications lodged in 2011-12 to 31 December 2011 where the client was ONSHORE - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	2 085	1 975	1 688	1 934	2 079	2 154	2 687	2 563	2 593	1 959	2 057	1 954	25 728
2008-09	2 246	1 951	2 292	2 019	2 121	2 663	2 651	2 486	3 743	2 203	1 964	2 156	28 495
2009-10	2 246	2 184	2 117	1 832	2 148	2 511	2 442	2 346	3 319	2 074	1 837	1 897	26 953
2010-11	1 997	2 339	2 036	1 694	2 194	2 408	2 508	2 232	3 061	1 827	1 795	1 958	26 049
2011-12	1 923	2 426	1 900	1 601	2 093	2 136							12 079

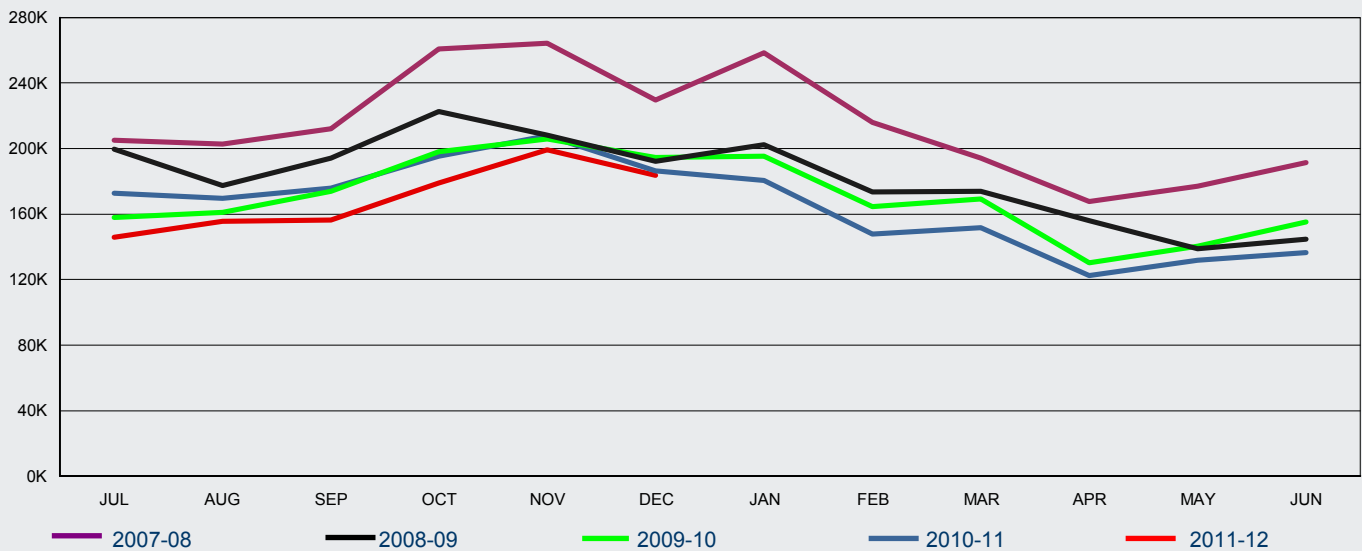
1.15 Number of subclass 679 Sponsored Family Visitor visa applications lodged in 2011-12 to 31 December 2011 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	1 875	2 375	2 332	2 762	2 769	2 686	2 197	2 314	2 389	2 451	2 717	3 075	29 942
2008-09	2 624	2 602	3 027	3 279	3 023	2 467	2 165	2 195	2 545	2 254	2 287	2 529	30 997
2009-10	2 534	2 842	3 149	3 316	3 118	2 453	2 348	2 144	2 557	2 135	2 394	2 568	31 558
2010-11	2 522	2 689	2 934	3 129	3 204	1 949	1 762	1 891	2 226	1 694	2 134	2 128	28 262
2011-12	1 817	2 189	2 441	2 562	2 555	1 848							13 412

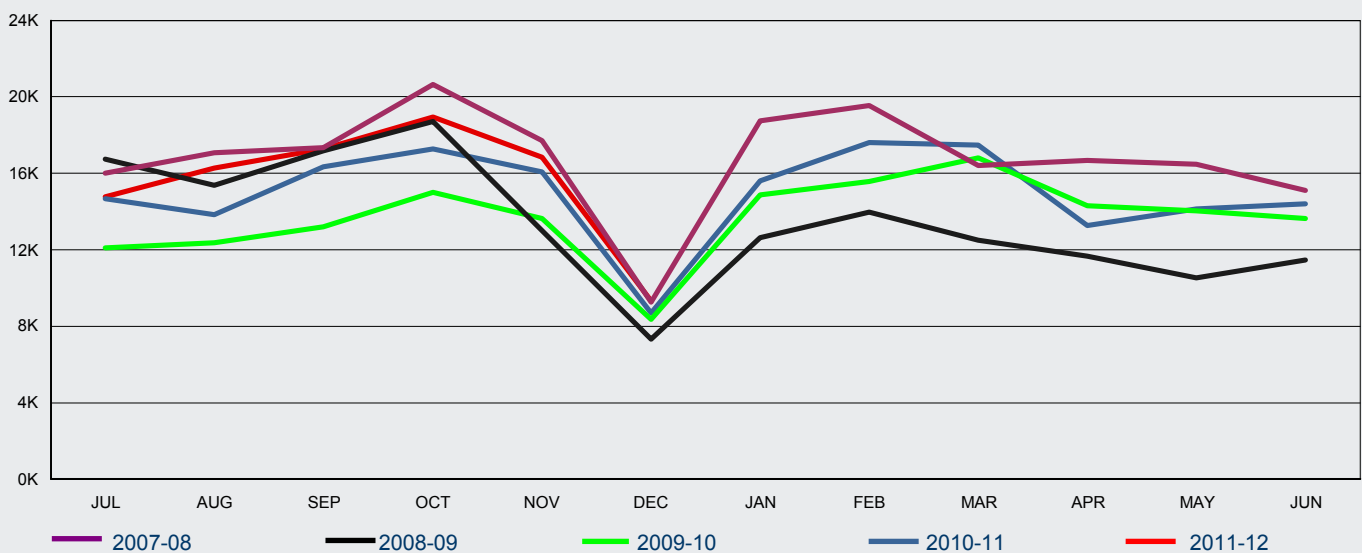
1 Lodged

1.16 Number of subclass 976 Electronic Travel Authority (Visitor) visa applications lodged in 2011-12 to 31 December 2011 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	204 919	202 773	212 157	260 974	264 485	229 486	258 565	216 187	194 027	167 660	177 187	191 528	2 579 948
2008-09	199 777	177 558	194 096	222 468	208 302	192 146	202 395	173 477	173 749	156 022	138 901	144 793	2 183 684
2009-10	157 785	161 215	173 829	198 075	205 842	194 678	195 228	164 487	169 373	130 253	140 350	155 296	2 046 411
2010-11	172 739	169 640	175 778	195 430	207 956	186 395	180 536	147 975	151 532	122 385	131 792	136 567	1 978 725
2011-12	145 776	155 533	156 387	178 886	199 227	183 651							1 019 460

1.17 Number of subclass 977 Electronic Travel Authority (Business Entrant - Short Validity) visa applications lodged in 2011-12 to 31 December 2011 - comparison with previous four financial years



FY Lodged	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	15 998	17 075	17 357	20 646	17 715	9 248	18 730	19 552	16 402	16 682	16 489	15 091	200 985
2008-09	16 755	15 378	17 170	18 710	12 994	7 316	12 631	13 979	12 497	11 678	10 519	11 451	161 078
2009-10	12 109	12 353	13 186	15 004	13 620	8 375	14 858	15 572	16 816	14 288	14 035	13 639	163 855
2010-11	14 664	13 836	16 327	17 268	16 078	8 702	15 607	17 625	17 477	13 268	14 137	14 397	179 386
2011-12	14 772	16 280	17 292	18 953	16 829	9 341							93 467

1 Lodged

1.19 Number of subclass 456 Business (Short Stay) visa applications lodged in 2011-12 to 31 December 2011 by citizenship country - comparison with previous financial year

Citizenship Country	2010-11 to 31/12/10	2011-12 to 31/12/11	% Change from 2010-11	2011-12 as % of Total
China, Peoples Republic of	43 224	43 281	0.1%	36.2%
India	13 640	13 737	0.7%	11.5%
Indonesia	8 387	8 460	0.9%	7.1%
Thailand	5 831	5 617	-3.7%	4.7%
Vietnam	4 395	4 814	9.5%	4.0%
Philippines	3 559	3 721	4.6%	3.1%
South Africa	3 112	3 686	18.4%	3.1%
Korea, South	1 920	2 824	47.1%	2.4%
Singapore	1 898	2 669	40.6%	2.2%
Papua New Guinea	2 361	2 412	2.2%	2.0%
Russian Federation	1 318	1 513	14.8%	1.3%
Japan	787	1 428	81.4%	1.2%
Brazil	1 511	1 364	-9.7%	1.1%
Pakistan	1 033	1 241	20.1%	1.0%
Malaysia	1 086	1 053	-3.0%	0.9%
Other countries	19 452	21 741	11.8%	18.2%
Total	113 514	119 561	5.3%	100 %

1 Lodged

1.20 Number of subclass 651 eVisitor visa applications lodged in 2011-12 to 31 December 2011 by visa type and citizenship country - comparison with previous financial year

Citizenship Country	2010-11 to 31/12/10	2011-12 to 31/12/11	% Change from 2010-11	2011-12 as % of Total
Business				
United Kingdom	7 437	7 876	5.9%	36.9%
Germany, Fed Republic of	2 871	2 875	0.1%	13.5%
France	1 598	1 578	-1.3%	7.4%
Netherlands, Kingdom of The	1 260	1 253	-0.6%	5.9%
Italy	787	848	7.8%	4.0%
Poland	502	775	54.4%	3.6%
Spain	554	690	24.5%	3.2%
Denmark	564	634	12.4%	3.0%
Sweden	669	615	-8.1%	2.9%
Ireland, Republic of	482	560	16.2%	2.6%
Norway	399	446	11.8%	2.1%
Switzerland	375	378	0.8%	1.8%
Romania	280	362	29.3%	1.7%
Finland	296	342	15.5%	1.6%
Belgium	307	300	-2.3%	1.4%
Other countries	1 647	1 822	10.6%	8.5%
sub total Business	20 028	21 354	6.6%	100 %
Tourism				
United Kingdom	102 594	94 214	-8.2%	44.8%
Germany, Fed Republic of	24 557	24 638	0.3%	11.7%
France	17 501	18 328	4.7%	8.7%
Netherlands, Kingdom of The	10 301	9 286	-9.9%	4.4%
Ireland, Republic of	8 559	8 931	4.3%	4.2%
Sweden	7 412	7 776	4.9%	3.7%
Italy	5 985	6 560	9.6%	3.1%
Poland	4 247	4 610	8.5%	2.2%
Switzerland	4 565	4 524	-0.9%	2.1%
Spain	4 306	4 491	4.3%	2.1%
Denmark	4 045	3 569	-11.8%	1.7%
Norway	3 597	3 140	-12.7%	1.5%
Czech Republic	2 878	3 105	7.9%	1.5%
Finland	2 770	2 934	5.9%	1.4%
Belgium	1 911	1 940	1.5%	0.9%
Other countries	12 251	12 415	1.3%	5.9%
sub total Tourism	217 479	210 461	-3.2%	100 %
Total	237 507	231 815	-2.4%	

1 Lodged

1.21 Number of subclass 676 Tourist visa applications lodged in 2011-12 to 31 December 2011 by client location and citizenship country - comparison with previous financial year

Citizenship Country	2010-11 to 31/12/10	2011-12 to 31/12/11	% Change from 2010-11	2011-12 as % of Total
Offshore				
China, Peoples Republic of	127 527	163 701	28.4%	36.4%
India	46 113	49 234	6.8%	11.0%
Indonesia	36 529	38 777	6.2%	8.6%
South Africa	17 828	18 078	1.4%	4.0%
Thailand	18 207	17 448	-4.2%	3.9%
Philippines	14 459	16 452	13.8%	3.7%
Fiji	11 795	10 641	-9.8%	2.4%
Brazil	8 434	9 152	8.5%	2.0%
United Kingdom	9 314	9 127	-2.0%	2.0%
Vietnam	8 369	8 982	7.3%	2.0%
Sri Lanka	7 475	8 151	9.0%	1.8%
Russian Federation	6 933	7 659	10.5%	1.7%
Papua New Guinea	7 387	7 510	1.7%	1.7%
Iran	3 692	4 621	25.2%	1.0%
Tonga	5 461	3 505	-35.8%	0.8%
Other countries	75 628	76 219	0.8%	17.0%
sub total Offshore	405 151	449 257	10.9%	100 %
Onshore				
India	1 458	1 309	-10.2%	10.8%
China, Peoples Republic of	907	1 173	29.3%	9.7%
United Kingdom	1 010	980	-3.0%	8.1%
Korea, South	998	974	-2.4%	8.1%
United States of America	634	654	3.2%	5.4%
Malaysia	578	588	1.7%	4.9%
Brazil	696	482	-30.7%	4.0%
Germany, Fed Republic of	637	462	-27.5%	3.8%
Thailand	366	307	-16.1%	2.5%
Canada	263	289	9.9%	2.4%
Japan	316	283	-10.4%	2.3%
Italy	314	263	-16.2%	2.2%
Ireland, Republic of	233	252	8.2%	2.1%
France	230	210	-8.7%	1.7%
Indonesia	204	208	2.0%	1.7%
Other countries	3 824	3 645	-4.7%	30.2%
sub total Onshore	12 668	12 079	-4.6%	100 %
Total	417 819	461 336	10.4%	

1 Lodged

1.22 Number of subclass 679 Sponsored Family Visitor visa applications lodged in 2011-12 to 31 December 2011 by citizenship country - comparison with previous financial year

Citizenship Country	2010-11 to 31/12/10	2011-12 to 31/12/11	% Change from 2010-11	2011-12 as % of Total
Vietnam	5 207	2 723	-47.7%	20.3%
China, Peoples Republic of	2 045	1 845	-9.8%	13.8%
Philippines	1 250	1 130	-9.6%	8.4%
India	957	1 050	9.7%	7.8%
Lebanon	1 109	988	-10.9%	7.4%
Bangladesh	608	647	6.4%	4.8%
Sri Lanka	558	551	-1.3%	4.1%
Iran	480	461	-4.0%	3.4%
Pakistan	378	394	4.2%	2.9%
Cambodia	537	381	-29.1%	2.8%
FYR Macedonia	231	195	-15.6%	1.5%
Iraq	186	192	3.2%	1.4%
Egypt	136	177	30.1%	1.3%
Syrian Arab Republic	151	160	6.0%	1.2%
Fiji	174	152	-12.6%	1.1%
Other countries	2 420	2 366	-2.2%	17.6%
Total	16 427	13 412	-18.4%	100 %

1.23 Number of subclass 976 Electronic Travel Authority (Visitor) visa applications lodged in 2011-12 to 31 December 2011 by citizenship country - comparison with previous financial year

Citizenship Country	2010-11 to 31/12/10	2011-12 to 31/12/11	% Change from 2010-11	2011-12 as % of Total
United Kingdom	197 328	170 672	-13.5%	16.7%
United States of America	163 255	156 140	-4.4%	15.3%
Japan	179 493	151 543	-15.6%	14.9%
Malaysia	92 579	88 932	-3.9%	8.7%
Korea, South	91 978	82 673	-10.1%	8.1%
Singapore	65 725	62 843	-4.4%	6.2%
Canada	50 997	51 267	0.5%	5.0%
Germany, Fed Republic of	46 672	40 481	-13.3%	4.0%
France	42 135	40 058	-4.9%	3.9%
HKSAR of the PRC	34 030	34 333	0.9%	3.4%
Taiwan	28 424	31 458	10.7%	3.1%
Italy	22 840	21 173	-7.3%	2.1%
Netherlands, Kingdom of The	16 914	16 019	-5.3%	1.6%
Ireland, Republic of	14 250	15 387	8.0%	1.5%
Switzerland	14 751	13 267	-10.1%	1.3%
Other countries	46 567	43 214	-7.2%	4.2%
Total	1 107 938	1 019 460	-8.0%	100 %

1 Lodged

1.24 Number of subclass 977 Electronic Travel Authority (Business Entrant - Short Validity) visa applications lodged in 2011-12 to 31 December 2011 by citizenship country - comparison with previous financial year

Citizenship Country	2010-11 to 31/12/10	2011-12 to 31/12/11	% Change from 2010-11	2011-12 as % of Total
United States of America	28 042	31 135	11.0%	33.3%
United Kingdom	10 136	11 207	10.6%	12.0%
Japan	9 916	9 786	-1.3%	10.5%
Singapore	6 859	6 960	1.5%	7.4%
Malaysia	5 696	5 946	4.4%	6.4%
Canada	5 115	5 507	7.7%	5.9%
Germany, Fed Republic of	3 542	3 820	7.8%	4.1%
France	2 630	3 056	16.2%	3.3%
Korea, South	2 394	2 386	-0.3%	2.6%
Netherlands, Kingdom of The	1 876	2 128	13.4%	2.3%
Taiwan	1 546	1 667	7.8%	1.8%
HKSAR of the PRC	1 612	1 655	2.7%	1.8%
Italy	1 449	1 628	12.4%	1.7%
Denmark	833	933	12.0%	1.0%
Spain	906	932	2.9%	1.0%
Other countries	4 323	4 721	9.2%	5.1%
Total	86 875	93 467	7.6%	100 %

1 Lodged

1.25 elodged rate for subclass 676 Tourist visa applications lodged in the 3 month period between 1 October 2011 and 31 December 2011 by client location - comparison with previous four periods

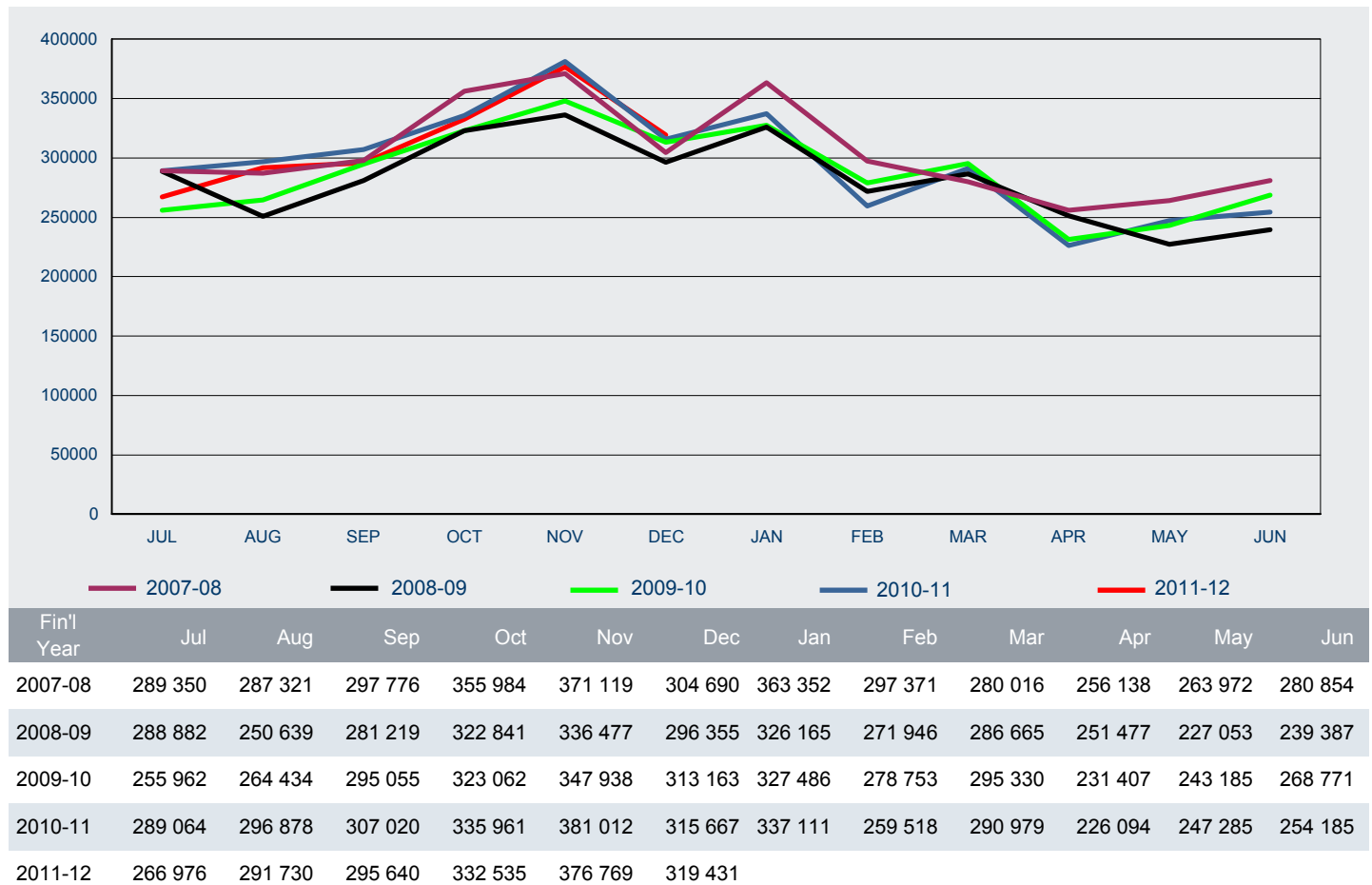
Citizenship Country	01/10/10 to 31/12/10	01/01/11 to 31/03/11	01/04/11 to 30/06/11	01/07/11 to 30/09/11	01/10/11 to 31/12/11
Offshore					
United Kingdom	93.4%	94.4%	92.4%	92.8%	94.7%
Chile	0.0%	0.0%	0.0%	8.9%	49.8%
Germany, Fed Republic of	85.7%	87.0%	79.9%	86.8%	90.8%
Saudi Arabia	59.6%	69.3%	66.0%	78.5%	79.4%
France	96.3%	98.2%	96.6%	97.1%	98.0%
Croatia	0.0%	0.0%	0.0%	52.7%	87.1%
United States of America	91.8%	87.5%	86.3%	90.3%	90.4%
Switzerland	98.1%	97.3%	97.9%	97.9%	98.3%
Poland	72.0%	76.6%	89.6%	95.1%	95.9%
Netherlands, Kingdom of The	95.6%	96.5%	93.7%	97.2%	97.9%
Ireland, Republic of	97.7%	97.4%	96.2%	97.0%	96.4%
Italy	98.2%	98.5%	93.4%	97.6%	97.2%
Canada	90.7%	88.7%	93.6%	91.7%	93.3%
Kuwait	96.4%	95.8%	98.2%	93.4%	95.1%
Sweden	96.7%	97.4%	97.8%	97.9%	99.1%
Other countries	75.4%	76.9%	70.4%	77.6%	82.2%
All Offshore	76.7%	80.1%	75.3%	82.2%	87.5%
Onshore					
United Kingdom	48.3%	56.3%	48.4%	39.9%	54.6%
Korea, South	31.5%	29.6%	42.7%	32.3%	45.2%
United States of America	49.1%	48.4%	48.5%	39.4%	47.7%
Germany, Fed Republic of	11.9%	29.1%	16.3%	20.1%	18.5%
Malaysia	47.5%	41.8%	43.4%	33.7%	57.4%
Italy	36.6%	49.0%	44.4%	33.0%	40.7%
Canada	45.4%	47.6%	47.9%	30.6%	41.1%
Japan	37.2%	26.9%	34.3%	29.9%	39.7%
Greece	31.3%	38.6%	25.0%	33.8%	40.6%
Ireland, Republic of	46.2%	48.8%	47.5%	34.4%	62.0%
France	34.2%	37.9%	34.2%	25.3%	50.5%
Singapore	51.4%	32.1%	52.3%	28.7%	54.9%
Spain	39.0%	30.9%	28.1%	30.4%	40.5%
Sweden	41.0%	39.7%	32.0%	33.3%	38.4%
Switzerland	22.5%	31.1%	19.5%	21.6%	27.8%
Other countries	30.3%	33.6%	31.3%	22.0%	36.6%
All Onshore	36.4%	41.1%	39.6%	31.0%	43.8%
All 676 Tourist	69.7%	69.9%	69.5%	74.0%	80.5%

Note: only includes eligible passport countries for online subclass 676 visa applications.

2 Granted

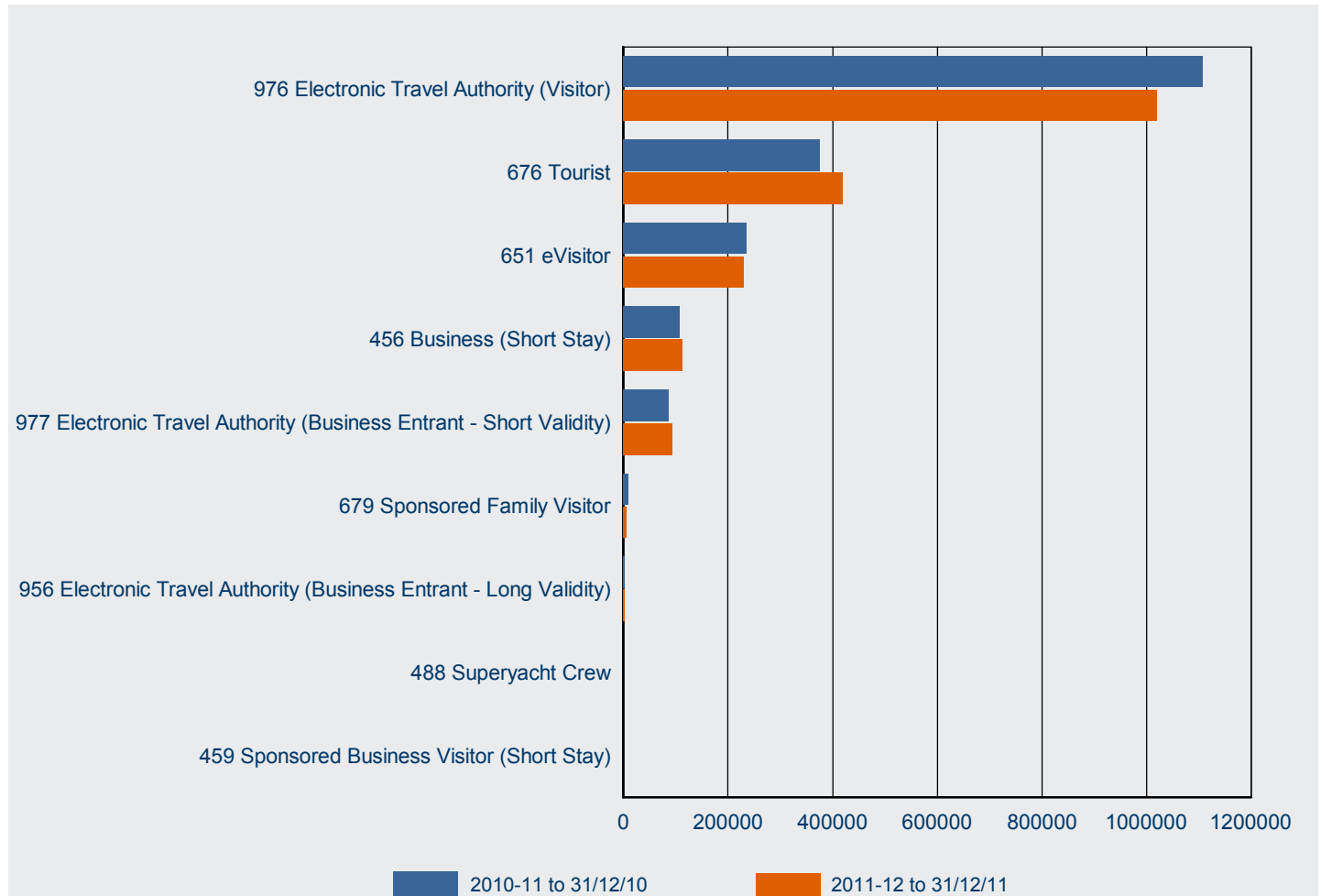
2 Granted

2.01 Number of Visitor visa applications granted in 2011-12 to 31 December 2011 by month - comparison with previous four financial years



2 Granted

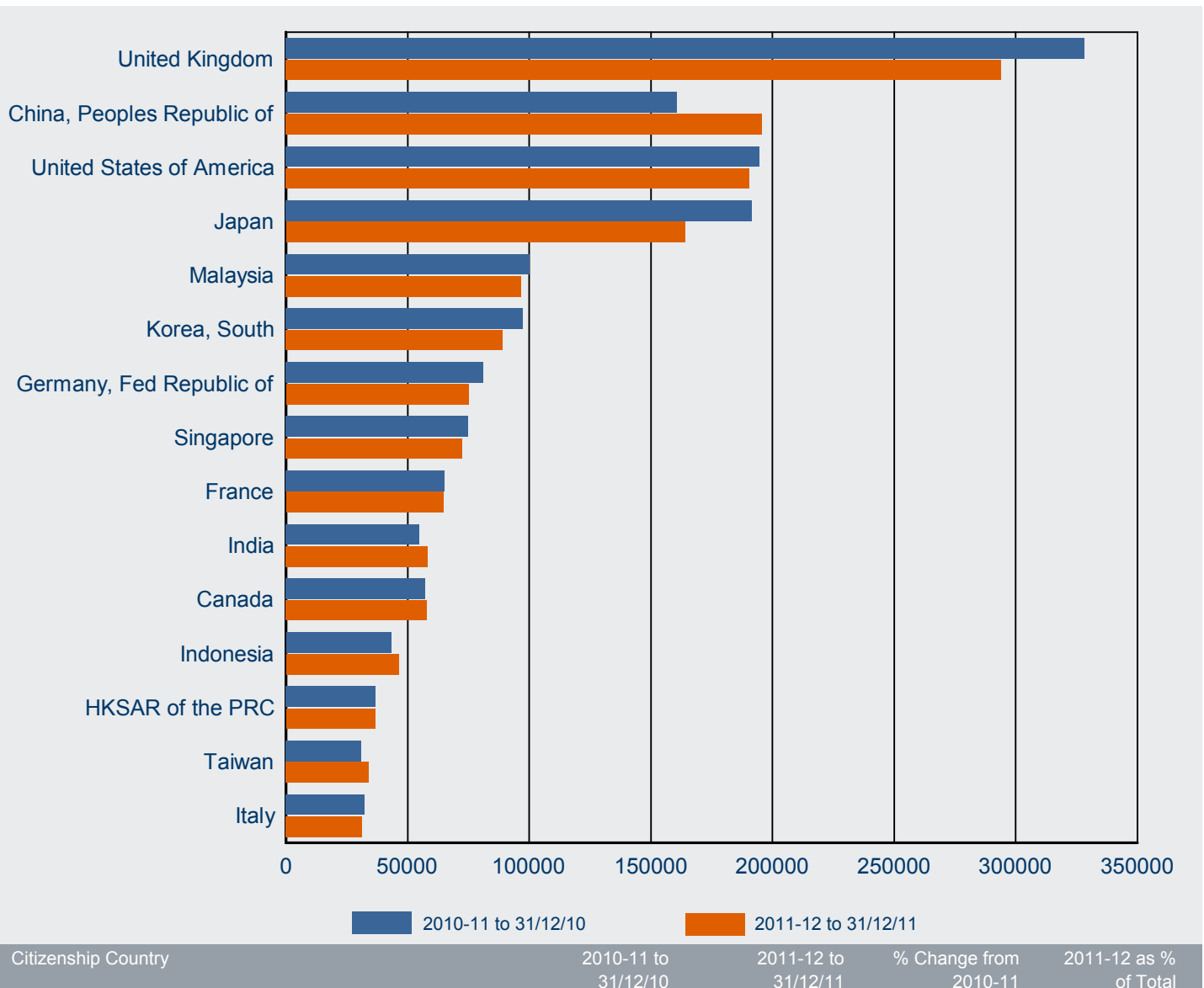
2.02 Number of Visitor visa applications granted in 2011-12 to 31 December 2011 by visa subclass - comparison with same period in previous year



Visa Subclass	2010-11 to 31/12/10	2011-12 to 31/12/11	% Change from 2010-11	2011-12 as % of Total
976 Electronic Travel Authority (Visitor)	1 107 234	1 019 334	-7.9%	54.1%
676 Tourist	376 307	418 601	11.2%	22.2%
651 eVisitor	235 071	229 548	-2.3%	12.2%
456 Business (Short Stay)	108 455	112 238	3.5%	6.0%
977 Electronic Travel Authority (Business Entrant - Short Validity)	86 768	93 455	7.7%	5.0%
679 Sponsored Family Visitor	8 176	6 679	-18.3%	0.4%
956 Electronic Travel Authority (Business Entrant - Long Validity)	3 414	3 077	-9.9%	0.2%
488 Superyacht Crew	131	100	-23.7%	0.0%
459 Sponsored Business Visitor (Short Stay)	46	49	6.5%	0.0%
Total	1 925 602	1 883 081	-2.2%	100.0%

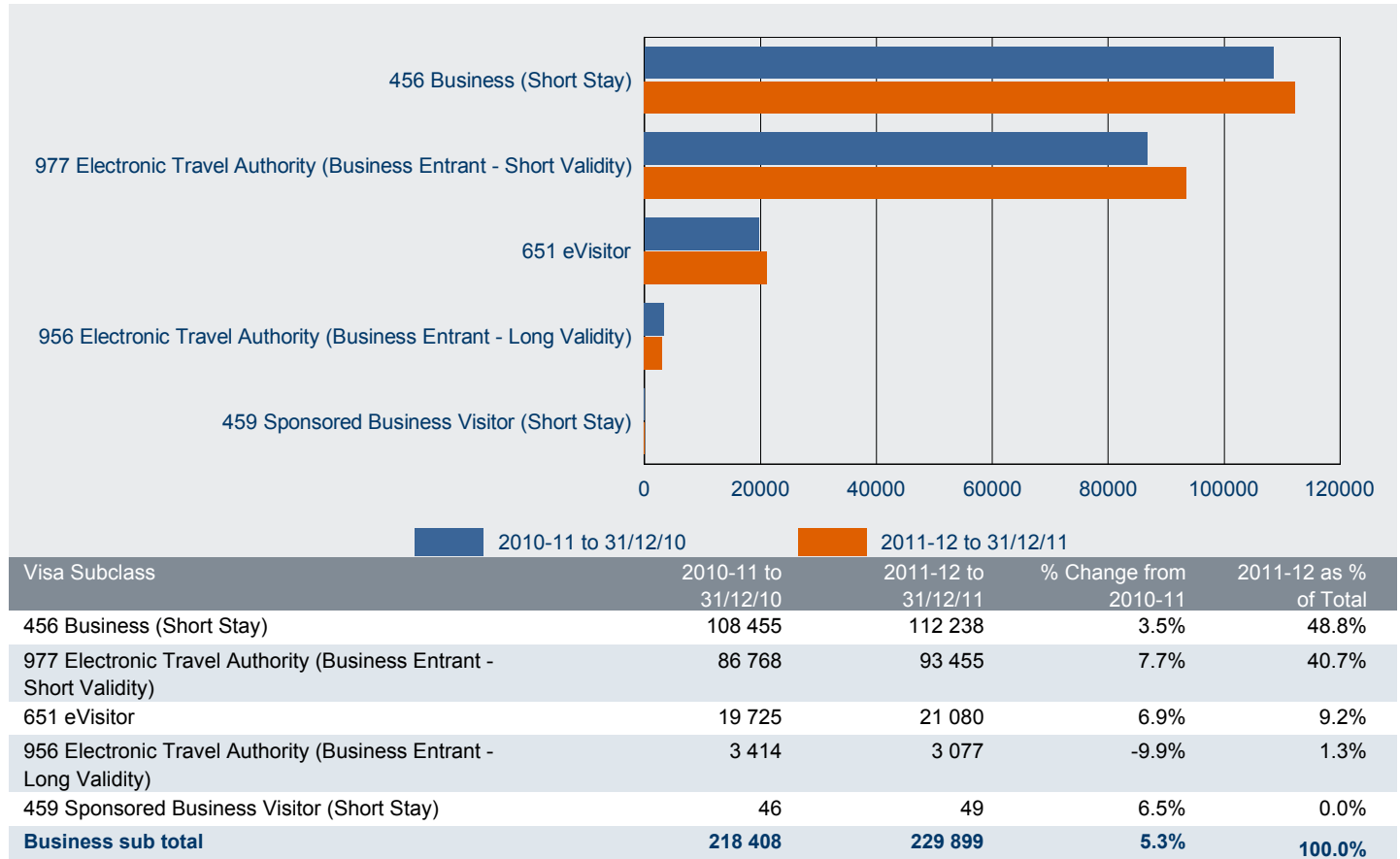
2 Granted

2.03 Number of Visitor visa applications granted in 2011-12 to 31 December 2011 by citizenship country - comparison with same period in previous year

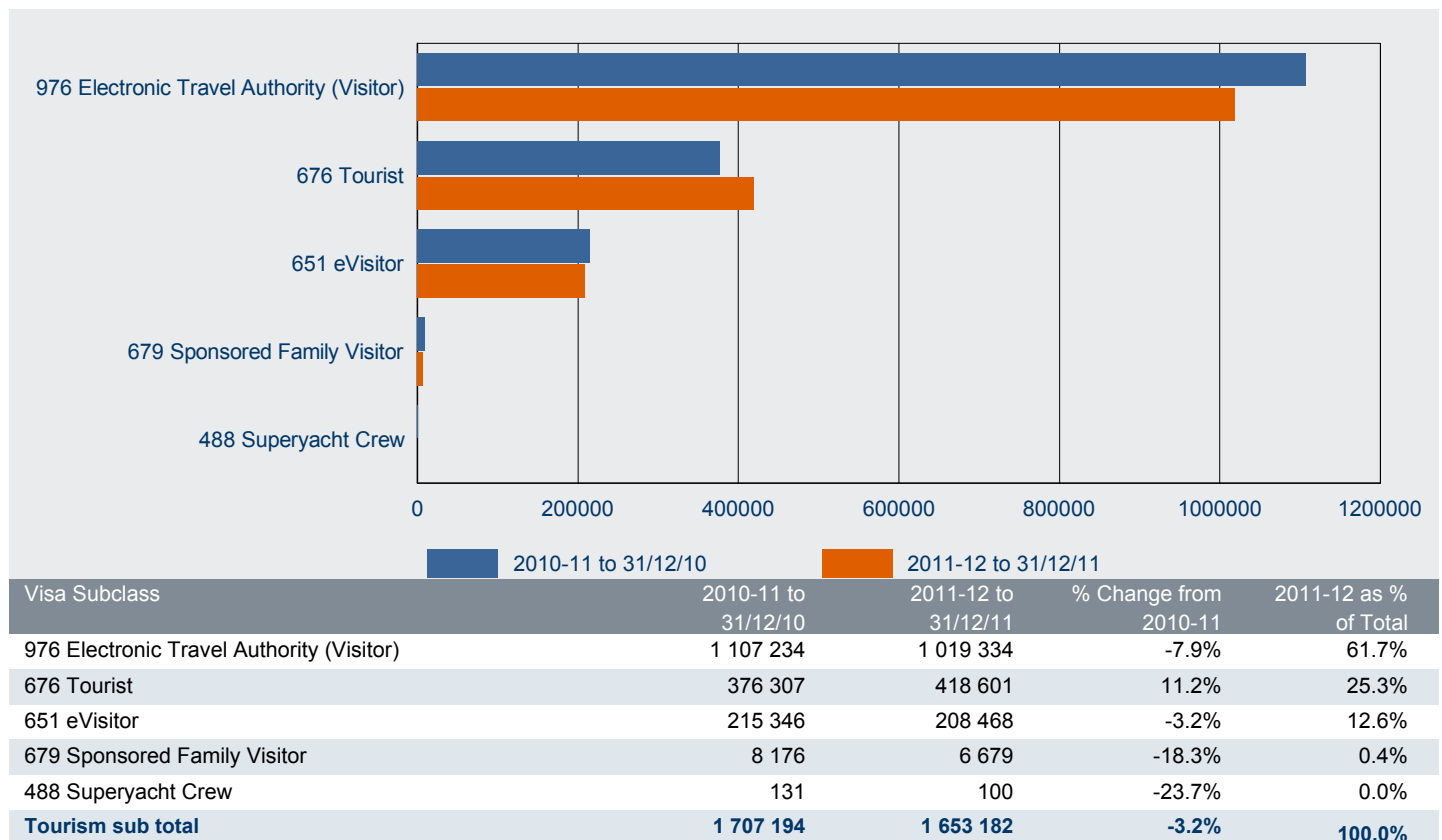


2 Granted

2.04 Number of business Visitor visa applications granted in 2011-12 to 31 December 2011 by visa subclass - comparison with same period in previous year

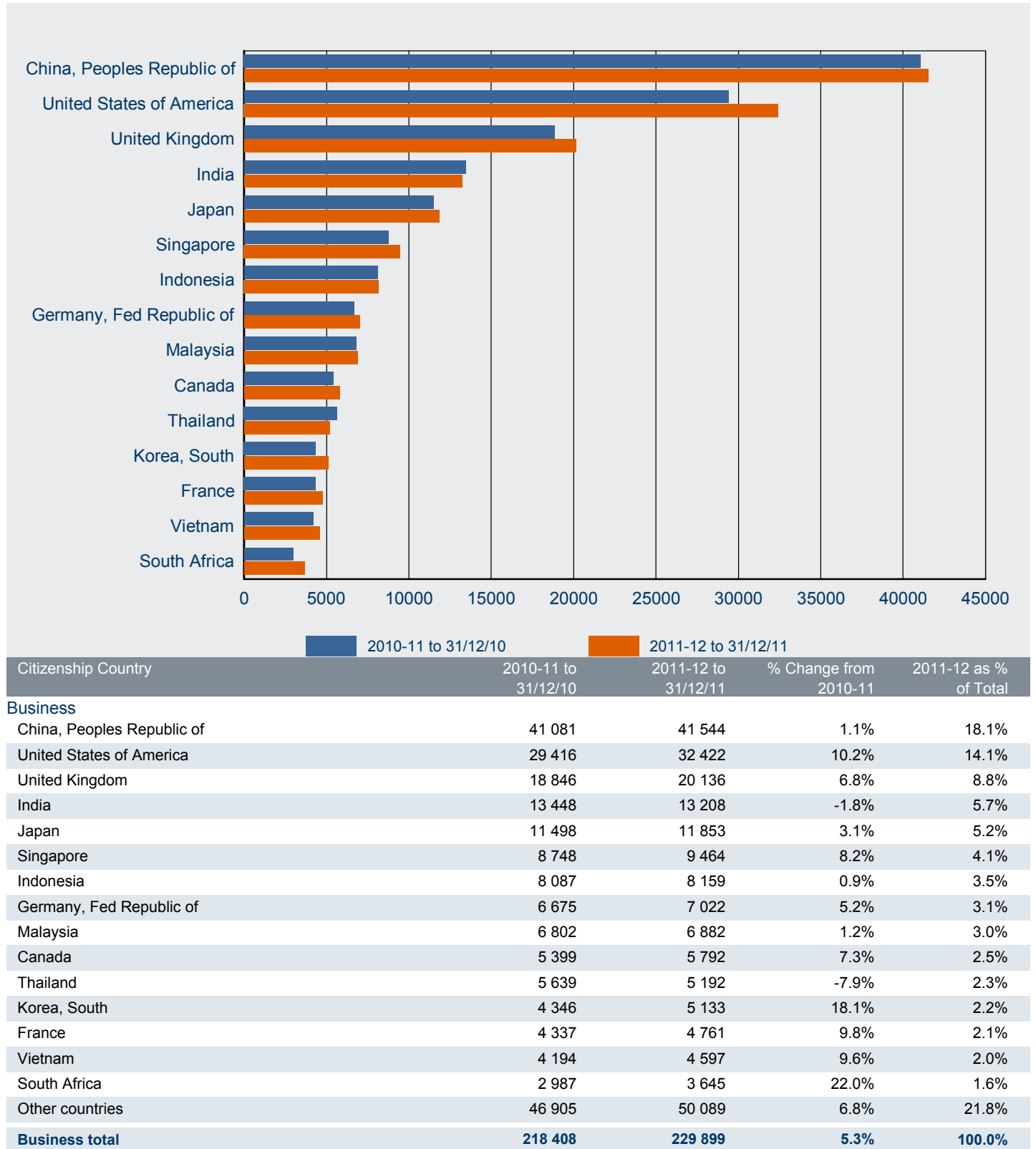


2.05 Number of tourism Visitor visa applications granted in 2011-12 to 31 December 2011 by visa subclass - comparison with same period in previous year



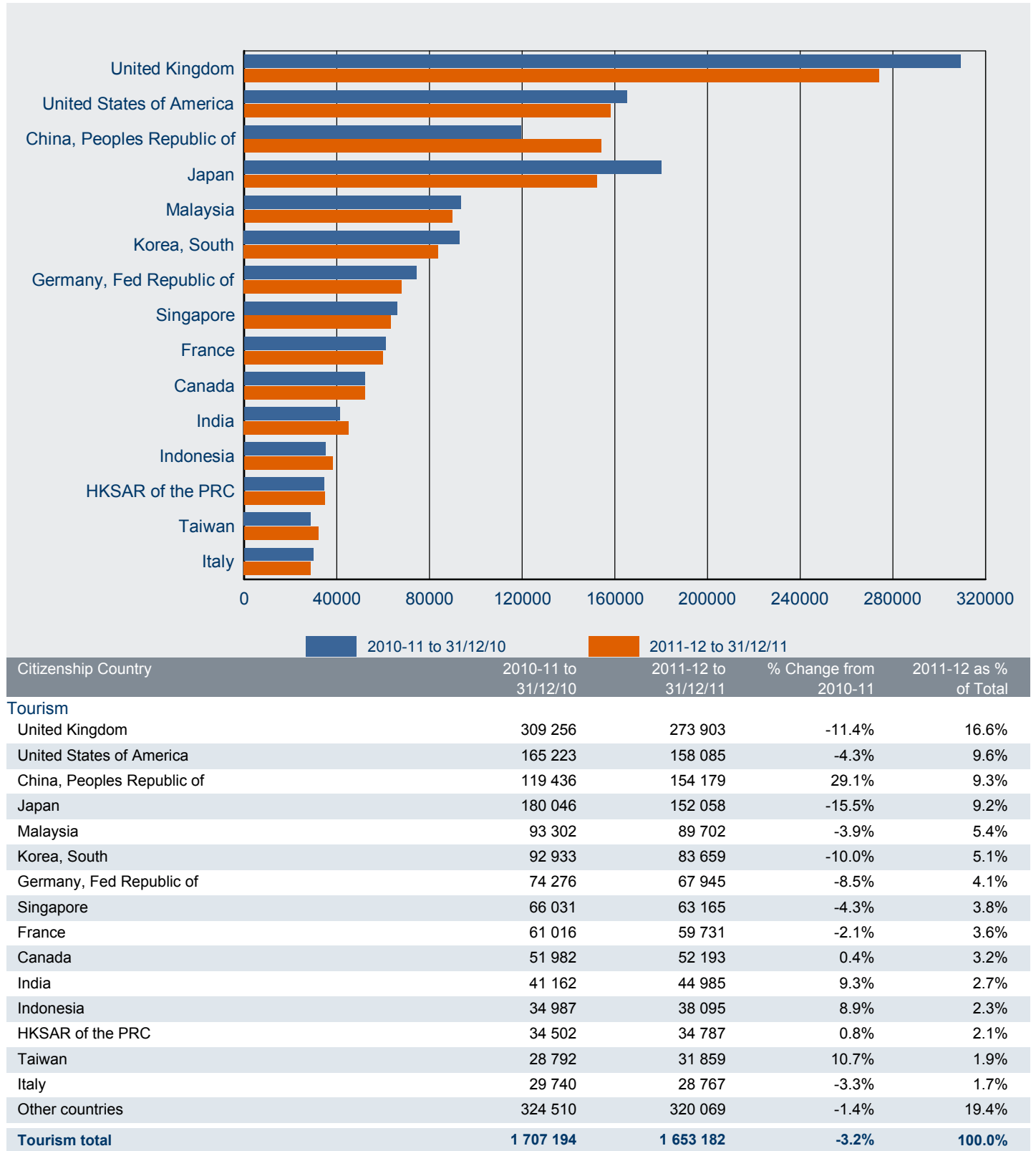
2 Granted

2.06 Number of business Visitor visa applications granted in 2011-12 to 31 December 2011 by citizenship country - comparison with same period in previous year



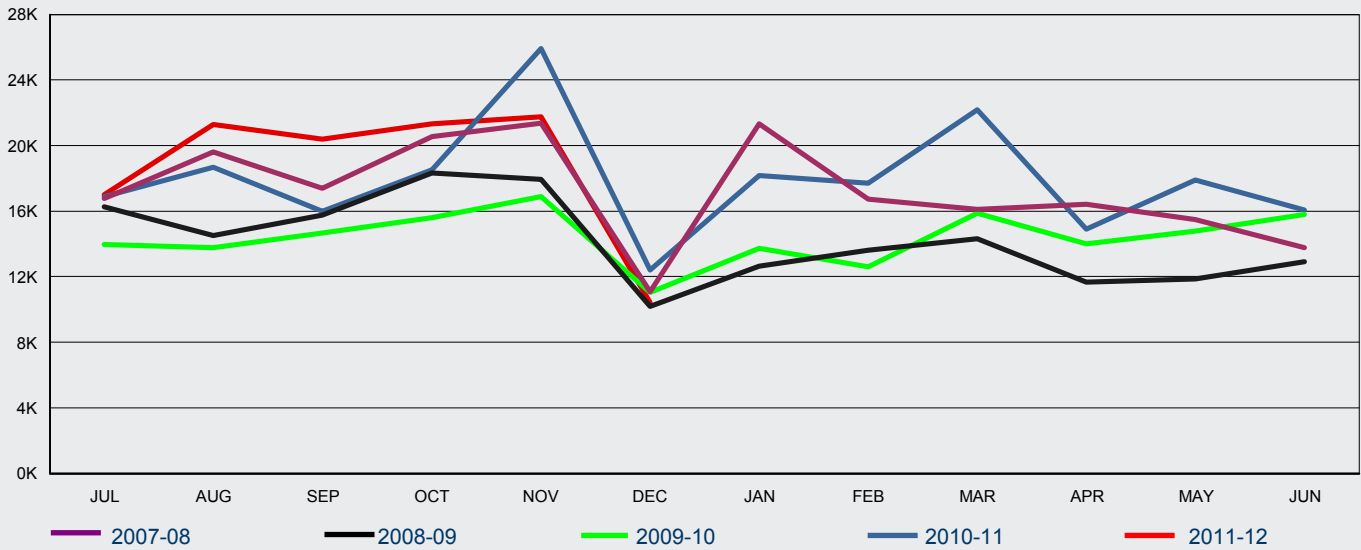
2 Granted

2.07 Number of tourism Visitor visa applications granted in 2011-12 to 31 December 2011 by citizenship country - comparison with same period in previous year



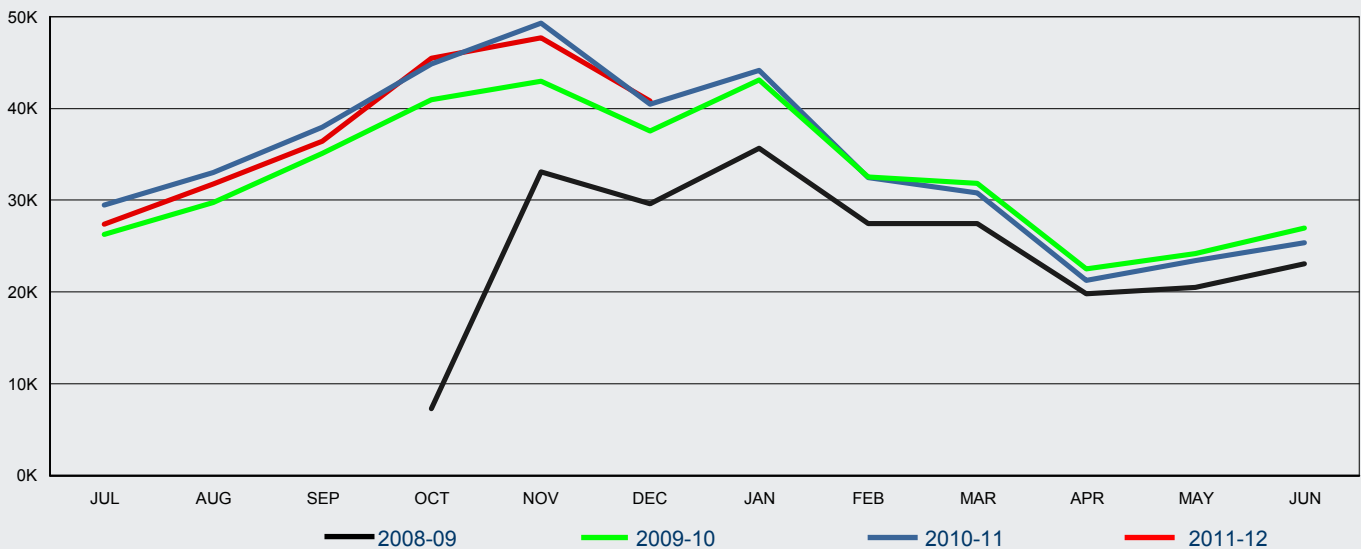
2 Granted

2.08 Number of subclass 456 Business (Short Stay) visa applications granted in 2011-12 to 31 December 2011 - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	16 763	19 618	17 401	20 559	21 362	11 083	21 316	16 721	16 123	16 428	15 478	13 775	206 627
2008-09	16 248	14 527	15 746	18 343	17 932	10 197	12 633	13 601	14 337	11 656	11 856	12 935	170 011
2009-10	13 980	13 778	14 660	15 600	16 888	11 059	13 725	12 595	15 884	13 988	14 782	15 783	172 722
2010-11	16 908	18 667	15 988	18 545	25 925	12 422	18 156	17 714	22 172	14 902	17 915	16 082	215 396
2011-12	17 003	21 299	20 410	21 348	21 749	10 429							112 238

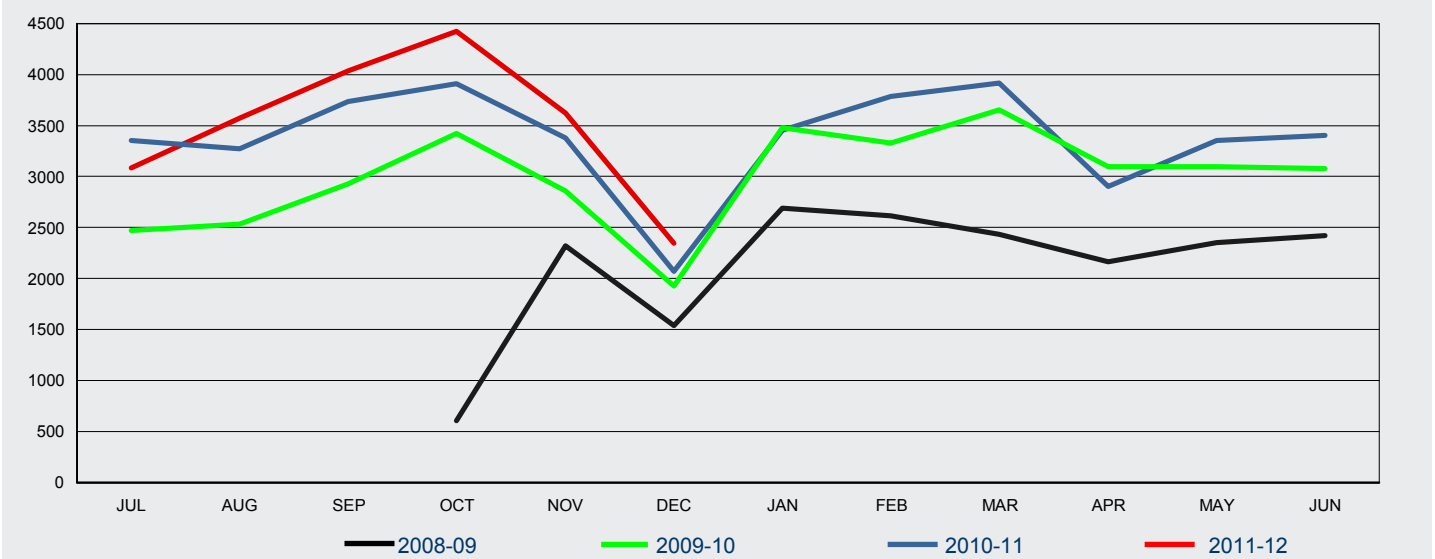
2.09 Total number of subclass 651 eVisitor visa applications granted in 2011-12 to 31 December 2011 - comparison with previous two financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	0	0	0	7 253	33 094	29 588	35 629	27 459	27 472	19 785	20 513	23 046	223 839
2009-10	26 266	29 749	35 100	40 927	42 977	37 558	43 113	32 534	31 808	22 519	24 150	26 938	393 639
2010-11	29 475	33 020	37 940	44 879	49 301	40 456	44 145	32 486	30 818	21 245	23 386	25 351	412 502
2011-12	27 393	31 772	36 409	45 444	47 702	40 828							229 548

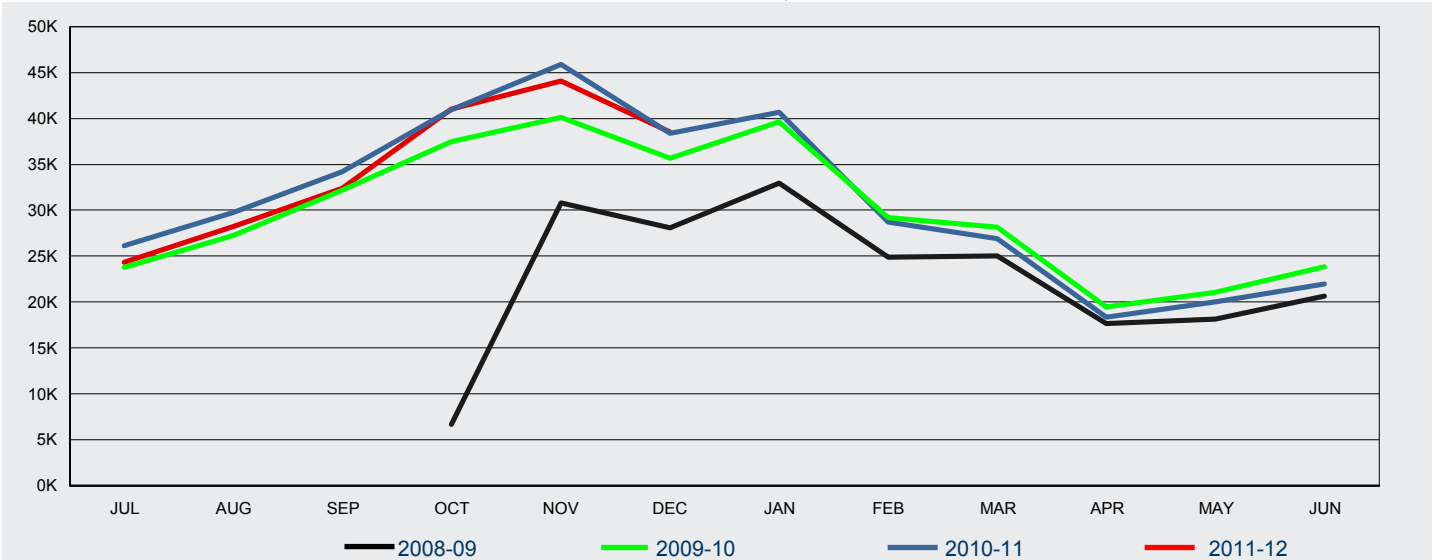
2 Granted

2.10 Number of subclass 651 eVisitor (business stream) visa applications granted in 2011-12 to 31 December 2011 - comparison with previous two financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	0	0	0	602	2 318	1 536	2 688	2 612	2 432	2 162	2 352	2 419	19 121
2009-10	2 473	2 533	2 927	3 422	2 860	1 926	3 478	3 330	3 654	3 097	3 098	3 077	35 875
2010-11	3 355	3 270	3 735	3 914	3 378	2 073	3 455	3 784	3 919	2 906	3 356	3 405	40 550
2011-12	3 082	3 572	4 038	4 423	3 620	2 345							21 080

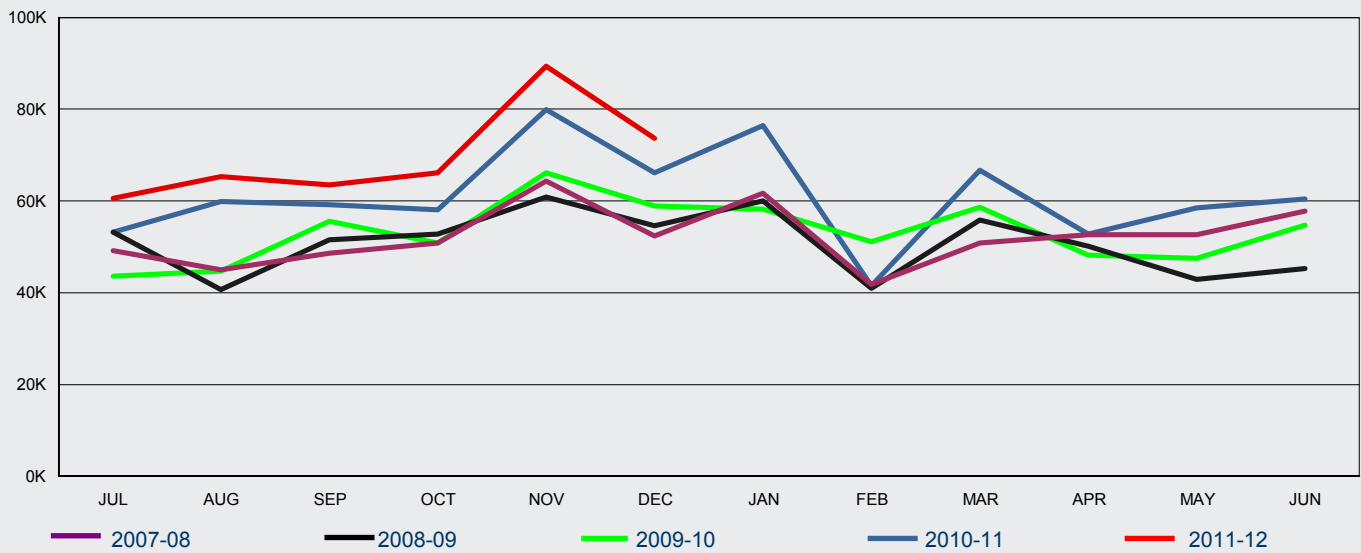
2.11 Number of subclass 651 eVisitor (tourism stream) visa applications granted in 2011-12 to 31 December 2011 - comparison with previous two financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	0	0	0	6 651	30 776	28 052	32 941	24 847	25 040	17 623	18 161	20 627	204 718
2009-10	23 793	27 216	32 173	37 505	40 117	35 632	39 635	29 204	28 154	19 422	21 052	23 861	357 764
2010-11	26 120	29 750	34 205	40 965	45 923	38 383	40 690	28 702	26 899	18 339	20 030	21 946	371 952
2011-12	24 311	28 200	32 371	41 021	44 082	38 483							208 468

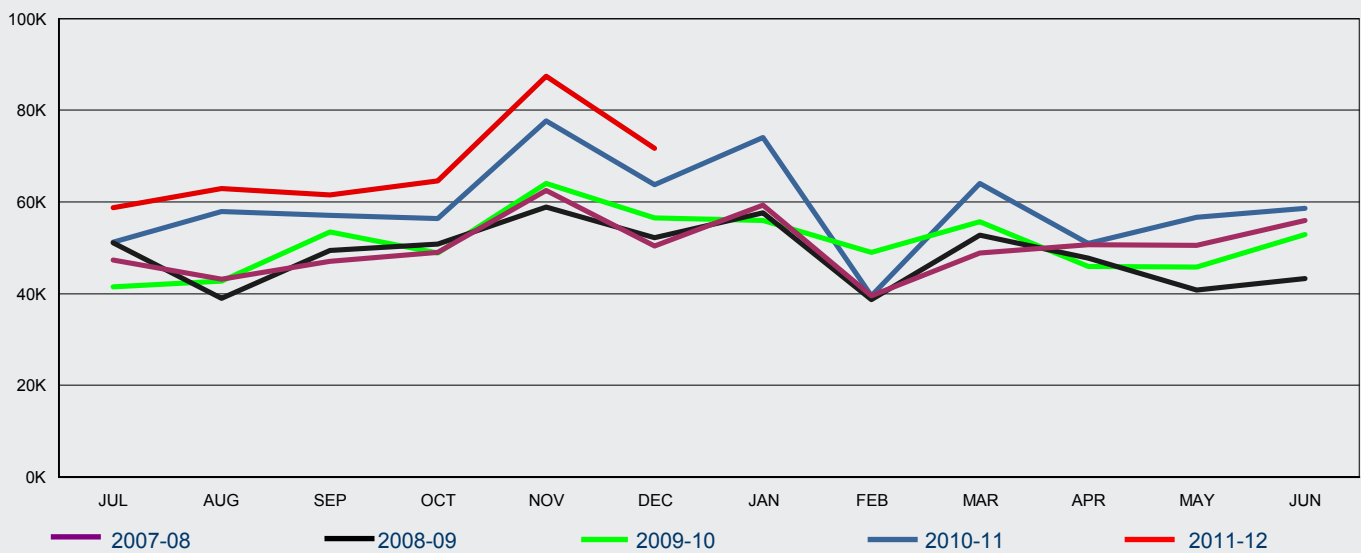
2 Granted

2.12 Total number of subclass 676 Tourist visa applications granted in 2011-12 to 31 December 2011 - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	49 226	44 941	48 663	50 822	64 328	52 374	61 675	41 771	50 867	52 675	52 594	57 789	627 725
2008-09	53 198	40 706	51 545	52 795	60 862	54 647	60 010	40 951	55 893	50 201	42 843	45 312	608 963
2009-10	43 630	44 719	55 545	50 841	66 144	58 955	58 252	51 167	58 682	48 158	47 499	54 666	638 258
2010-11	53 156	59 848	59 192	58 016	79 907	66 188	76 371	41 573	66 763	52 742	58 514	60 474	732 744
2011-12	60 536	65 255	63 471	66 203	89 435	73 701							418 601

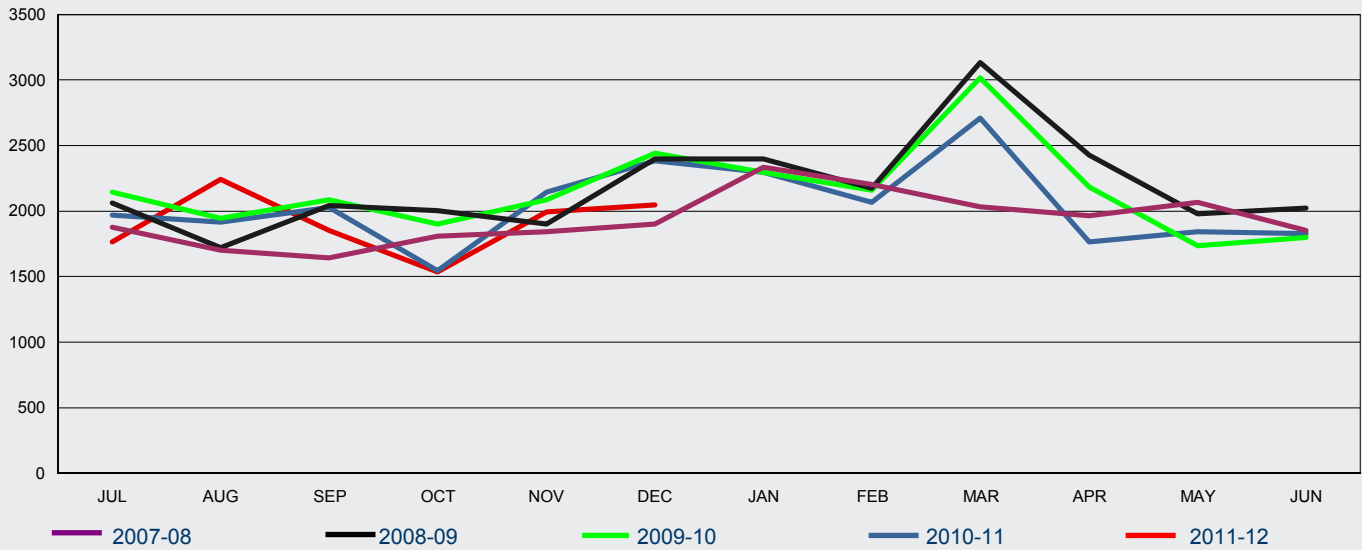
2.13 Number of subclass 676 Tourist visa applications granted in 2011-12 to 31 December 2011 where the client was OFFSHORE - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	47 349	43 242	47 022	49 012	62 488	50 471	59 342	39 570	48 837	50 713	50 530	55 939	604 515
2008-09	51 135	38 984	49 505	50 794	58 963	52 251	57 612	38 779	52 759	47 775	40 862	43 289	582 708
2009-10	41 485	42 775	53 458	48 942	64 058	56 515	55 957	49 009	55 668	45 975	45 766	52 867	612 475
2010-11	51 187	57 935	57 167	56 469	77 762	63 803	74 076	39 506	64 056	50 978	56 670	58 647	708 256
2011-12	58 772	63 014	61 620	64 668	87 444	71 653							407 171

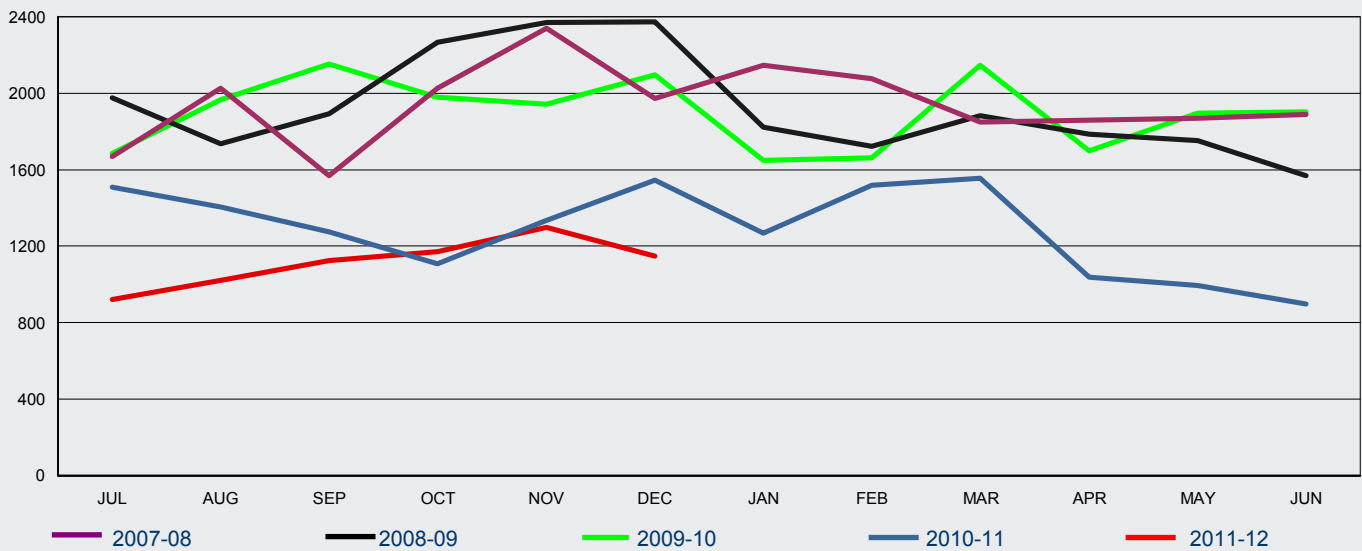
2 Granted

2.14 Number of subclass 676 Tourist visa applications granted in 2011-12 to 31 December 2011 where the client was ONSHORE - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	1 877	1 699	1 641	1 810	1 840	1 903	2 333	2 201	2 030	1 962	2 064	1 850	23 210
2008-09	2 063	1 722	2 040	2 001	1 899	2 396	2 398	2 172	3 134	2 426	1 981	2 023	26 255
2009-10	2 145	1 944	2 087	1 899	2 086	2 440	2 295	2 158	3 014	2 183	1 733	1 799	25 783
2010-11	1 969	1 913	2 025	1 547	2 145	2 385	2 295	2 067	2 707	1 764	1 844	1 827	24 488
2011-12	1 764	2 241	1 851	1 535	1 991	2 048							11 430

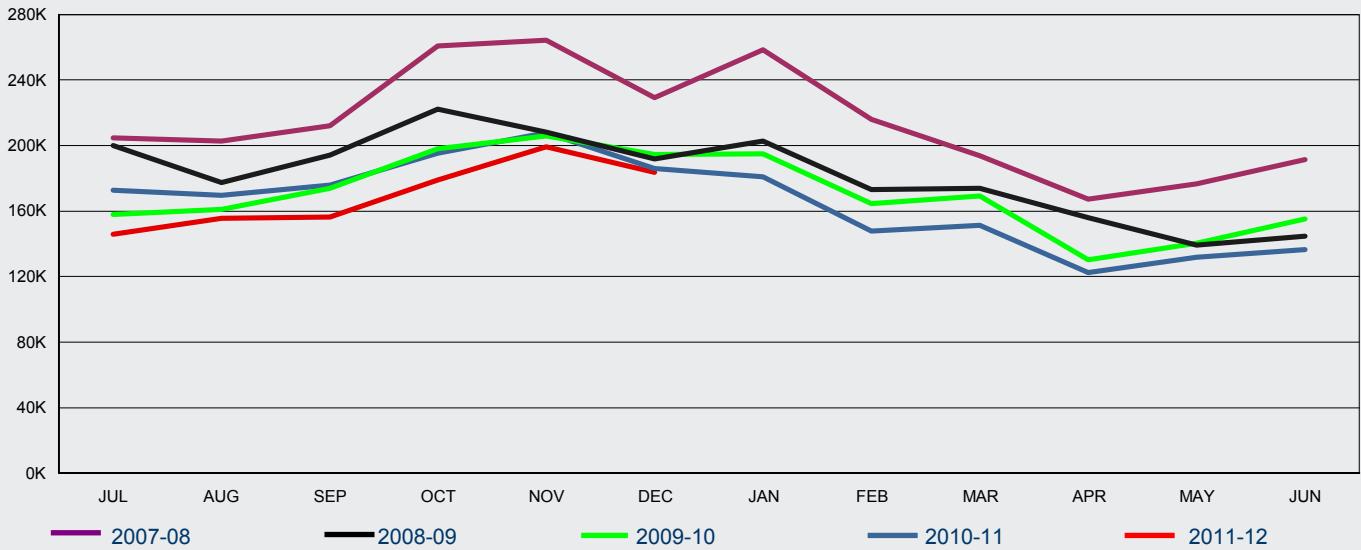
2.15 Number of subclass 679 Sponsored Family Visitor visa applications granted in 2011-12 to 31 December 2011 - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	1 669	2 027	1 570	2 026	2 341	1 974	2 146	2 075	1 850	1 859	1 869	1 888	23 294
2008-09	1 977	1 737	1 893	2 267	2 370	2 375	1 822	1 722	1 884	1 785	1 752	1 567	23 151
2009-10	1 684	1 965	2 154	1 979	1 943	2 096	1 648	1 663	2 148	1 699	1 895	1 904	22 778
2010-11	1 510	1 404	1 273	1 108	1 336	1 545	1 269	1 518	1 555	1 037	994	896	15 445
2011-12	920	1 020	1 124	1 171	1 297	1 147							6 679

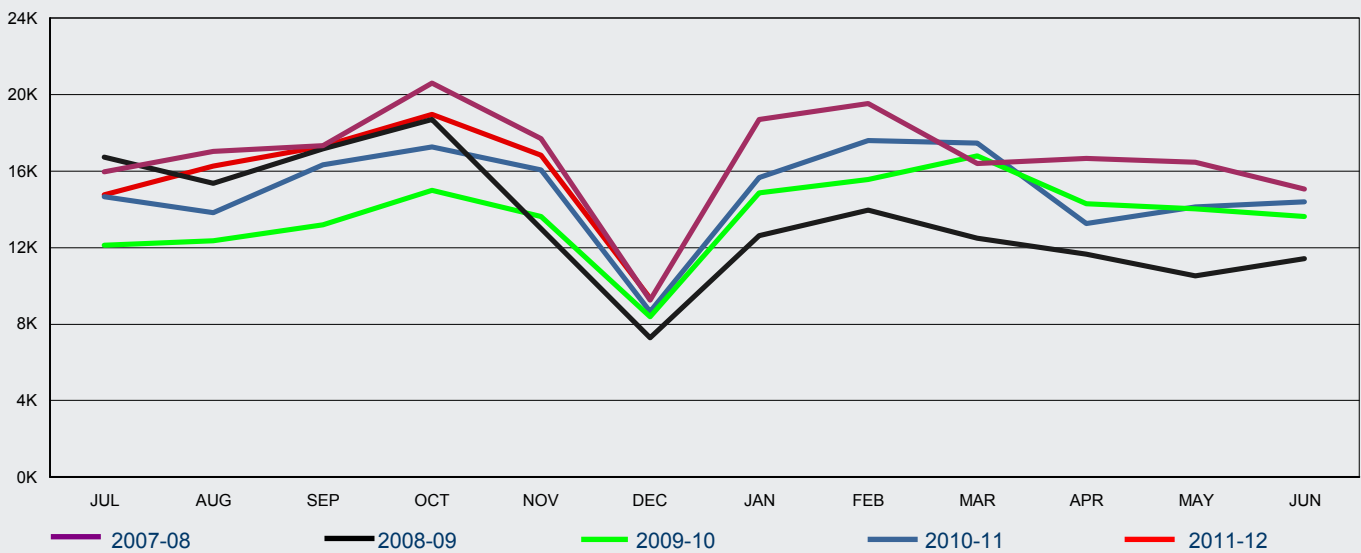
2 Granted

2.16 Number of subclass 976 Electronic Travel Authority (Visitor) visa applications granted in 2011-12 to 31 December 2011 - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	204 701	202 568	211 908	260 714	264 331	229 354	258 317	215 942	193 784	167 454	176 741	191 533	2 577 347
2008-09	199 826	177 500	194 000	222 337	208 227	191 781	202 637	173 226	173 845	155 797	139 049	144 554	2 182 779
2009-10	157 781	161 197	173 765	197 986	205 759	194 670	195 132	164 447	169 306	130 192	140 248	155 283	2 045 766
2010-11	172 697	169 566	175 693	195 378	207 882	186 018	180 831	147 902	151 359	122 361	131 757	136 438	1 977 882
2011-12	145 810	155 531	156 359	178 835	199 183	183 616							1 019 334

2.17 Number of subclass 977 Electronic Travel Authority (Business Entrant - Short Validity) visa applications granted in 2011-12 to 31 December 2011 - comparison with previous four financial years



FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	15 967	17 034	17 320	20 598	17 704	9 248	18 696	19 536	16 397	16 667	16 479	15 074	200 720
2008-09	16 736	15 370	17 160	18 697	12 986	7 301	12 638	13 968	12 488	11 667	10 528	11 413	160 952
2009-10	12 121	12 347	13 181	14 999	13 616	8 371	14 852	15 557	16 812	14 287	14 015	13 643	163 801
2010-11	14 666	13 817	16 322	17 270	16 049	8 644	15 656	17 615	17 470	13 266	14 136	14 389	179 300
2011-12	14 774	16 274	17 288	18 954	16 827	9 338							93 455

2 Granted

2.19 Number of subclass 456 Business (Short Stay) visa applications granted in 2011-12 to 31 December 2011 by citizenship country - comparison with same period in previous year

Citizenship Country	2010-11 to 31/12/10	2011-12 to 31/12/11	% Change from 2010-11	2011-12 as % of Total
China, Peoples Republic of	41 081	41 540	1.1%	37.0%
India	13 440	13 208	-1.7%	11.8%
Indonesia	8 078	8 150	0.9%	7.3%
Thailand	5 637	5 185	-8.0%	4.6%
Vietnam	4 192	4 596	9.6%	4.1%
South Africa	2 986	3 639	21.9%	3.2%
Philippines	3 538	3 397	-4.0%	3.0%
Korea, South	1 918	2 737	42.7%	2.4%
Singapore	1 849	2 466	33.4%	2.2%
Papua New Guinea	2 334	2 344	0.4%	2.1%
Brazil	1 505	1 367	-9.2%	1.2%
Russian Federation	1 284	1 339	4.3%	1.2%
Japan	706	1 279	81.2%	1.1%
Pakistan	959	1 043	8.8%	0.9%
Fiji	1 230	962	-21.8%	0.9%
Other countries	17 718	18 986	7.2%	16.9%
Total	108 455	112 238	3.5%	100 %

2 Granted

2.20 Number of subclass 651 eVisitor visa applications granted in 2011-12 to 31 December 2011 by visa type and citizenship country - comparison with same period in previous year

Citizenship Country	2010-11 to 31/12/10	2011-12 to 31/12/11	% Change from 2010-11	2011-12 as % of Total
Business				
United Kingdom	7 312	7 758	6.1%	36.8%
Germany, Fed Republic of	2 843	2 845	0.1%	13.5%
France	1 573	1 553	-1.3%	7.4%
Netherlands, Kingdom of The	1 252	1 260	0.6%	6.0%
Italy	780	846	8.5%	4.0%
Poland	498	773	55.2%	3.7%
Spain	549	684	24.6%	3.2%
Denmark	561	628	11.9%	3.0%
Sweden	668	613	-8.2%	2.9%
Ireland, Republic of	463	541	16.8%	2.6%
Norway	398	438	10.1%	2.1%
Switzerland	369	374	1.4%	1.8%
Romania	250	341	36.4%	1.6%
Finland	296	338	14.2%	1.6%
Belgium	301	298	-1.0%	1.4%
Other countries	1 612	1 790	11.0%	8.5%
sub total Business	19 725	21 080	6.9%	100 %
Tourism				
United Kingdom	102 074	93 673	-8.2%	44.9%
Germany, Fed Republic of	24 437	24 545	0.4%	11.8%
France	17 370	18 158	4.5%	8.7%
Netherlands, Kingdom of The	10 253	9 239	-9.9%	4.4%
Ireland, Republic of	8 437	8 835	4.7%	4.2%
Sweden	7 362	7 745	5.2%	3.7%
Italy	5 944	6 521	9.7%	3.1%
Poland	4 176	4 573	9.5%	2.2%
Switzerland	4 549	4 507	-0.9%	2.2%
Spain	4 295	4 458	3.8%	2.1%
Denmark	4 034	3 548	-12.0%	1.7%
Norway	3 584	3 131	-12.6%	1.5%
Czech Republic	2 850	3 081	8.1%	1.5%
Finland	2 751	2 922	6.2%	1.4%
Belgium	1 892	1 926	1.8%	0.9%
Other countries	11 338	11 606	2.4%	5.6%
sub total Tourism	215 346	208 468	-3.2%	100 %
Total	235 071	229 548	-2.3%	

2 Granted

2.21 Number of subclass 676 Tourist visa applications granted in 2011-12 to 31 December 2011 by client location and citizenship country - comparison with same period in previous year

Citizenship Country	2010-11 to 31/12/10	2011-12 to 31/12/11	% Change from 2010-11	2011-12 as % of Total
Offshore				
China, Peoples Republic of	117 312	151 870	29.5%	37.3%
India	39 047	42 911	9.9%	10.5%
Indonesia	34 744	37 858	9.0%	9.3%
South Africa	16 806	18 125	7.8%	4.5%
Thailand	16 755	16 099	-3.9%	4.0%
Philippines	13 569	15 150	11.7%	3.7%
Brazil	7 974	8 854	11.0%	2.2%
Fiji	9 837	8 789	-10.7%	2.2%
United Kingdom	8 932	8 692	-2.7%	2.1%
Vietnam	6 588	7 411	12.5%	1.8%
Russian Federation	6 408	6 989	9.1%	1.7%
Sri Lanka	6 397	6 698	4.7%	1.6%
Papua New Guinea	6 573	6 551	-0.3%	1.6%
Iran	3 066	3 495	14.0%	0.9%
Argentina	2 247	2 836	26.2%	0.7%
Other countries	68 068	64 843	-4.7%	15.9%
sub total Offshore	364 323	407 171	11.8%	100 %
Onshore				
India	1 398	1 292	-7.6%	11.3%
China, Peoples Republic of	871	1 131	29.9%	9.9%
Korea, South	917	896	-2.3%	7.8%
United Kingdom	938	891	-5.0%	7.8%
United States of America	600	626	4.3%	5.5%
Malaysia	536	536	0.0%	4.7%
Brazil	688	473	-31.3%	4.1%
Germany, Fed Republic of	614	451	-26.5%	3.9%
Thailand	339	280	-17.4%	2.4%
Japan	293	271	-7.5%	2.4%
Canada	254	260	2.4%	2.3%
Italy	297	249	-16.2%	2.2%
Ireland, Republic of	216	221	2.3%	1.9%
Greece	113	193	70.8%	1.7%
France	209	190	-9.1%	1.7%
Other countries	3 701	3 470	-6.2%	30.4%
sub total Onshore	11 984	11 430	-4.6%	100 %
Total	376 307	418 601	11.2%	

2 Granted

2.22 Number of subclass 679 Sponsored Family Visitor visa applications granted in 2011-12 to 31 December 2011 by citizenship country - comparison with same period in previous year

Citizenship Country	2010-11 to 31/12/10	2011-12 to 31/12/11	% Change from 2010-11	2011-12 as % of Total
China, Peoples Republic of	1 251	1 176	-6.0%	17.6%
Vietnam	1 955	837	-57.2%	12.5%
India	716	778	8.7%	11.6%
Philippines	721	676	-6.2%	10.1%
Bangladesh	449	486	8.2%	7.3%
Sri Lanka	391	331	-15.3%	5.0%
Lebanon	381	329	-13.6%	4.9%
Iran	305	230	-24.6%	3.4%
Pakistan	205	209	2.0%	3.1%
Cambodia	243	153	-37.0%	2.3%
Russian Federation	94	104	10.6%	1.6%
Nepal	66	99	50.0%	1.5%
Iraq	82	97	18.3%	1.5%
Burma	76	92	21.1%	1.4%
Turkey	88	85	-3.4%	1.3%
Other countries	1 153	997	-13.5%	14.9%
Total	8 176	6 679	-18.3%	100 %

2.23 Number of subclass 976 Electronic Travel Authority (Visitor) visa applications granted in 2011-12 to 31 December 2011 by citizenship country - comparison with same period in previous year

Citizenship Country	2010-11 to 31/12/10	2011-12 to 31/12/11	% Change from 2010-11	2011-12 as % of Total
United Kingdom	197 274	170 621	-13.5%	16.7%
United States of America	163 248	156 131	-4.4%	15.3%
Japan	179 492	151 542	-15.6%	14.9%
Malaysia	92 534	88 929	-3.9%	8.7%
Korea, South	91 906	82 639	-10.1%	8.1%
Singapore	65 714	62 822	-4.4%	6.2%
Canada	50 989	51 262	0.5%	5.0%
Germany, Fed Republic of	46 663	40 475	-13.3%	4.0%
France	42 125	40 046	-4.9%	3.9%
HKSAR of the PRC	33 992	34 325	1.0%	3.4%
Taiwan	28 005	31 510	12.5%	3.1%
Italy	22 836	21 170	-7.3%	2.1%
Netherlands, Kingdom of The	16 911	16 016	-5.3%	1.6%
Ireland, Republic of	14 245	15 379	8.0%	1.5%
Switzerland	14 751	13 264	-10.1%	1.3%
Other countries	46 549	43 203	-7.2%	4.2%
Total	1 107 234	1 019 334	-7.9%	100 %

2 Granted

2.24 Number of subclass 977 Electronic Travel Authority (Business Entrant - Short Validity) visa applications granted in 2011-12 to 31 December 2011 by citizenship country - comparison with same period in previous year

Citizenship Country	2010-11 to 31/12/10	2011-12 to 31/12/11	% Change from 2010-11	2011-12 as % of Total
United States of America	28 000	31 132	11.2%	33.3%
United Kingdom	10 133	11 207	10.6%	12.0%
Japan	9 916	9 786	-1.3%	10.5%
Singapore	6 856	6 960	1.5%	7.4%
Malaysia	5 693	5 946	4.4%	6.4%
Canada	5 114	5 508	7.7%	5.9%
Germany, Fed Republic of	3 542	3 820	7.8%	4.1%
France	2 629	3 056	16.2%	3.3%
Korea, South	2 394	2 385	-0.4%	2.6%
Netherlands, Kingdom of The	1 876	2 127	13.4%	2.3%
Taiwan	1 494	1 661	11.2%	1.8%
HKSAR of the PRC	1 611	1 653	2.6%	1.8%
Italy	1 449	1 628	12.4%	1.7%
Denmark	833	933	12.0%	1.0%
Spain	906	932	2.9%	1.0%
Other countries	4 322	4 721	9.2%	5.1%
Total	86 768	93 455	7.7%	100 %

3 Grant rate

For this section:

A grant rate is defined as:

$$\frac{\text{Number of grants}}{\text{Number of decisions}} \times 100$$

where the number of decisions equals the number of grants plus the number of refusals.

3 Grant rate

3.01 Grant rate of Visitor visa applications decided in the 3 month period between 1 October 2011 and 31 December 2011 by visa type and visa subclass - comparison with previous four periods

Visa Subclass	01/10/10 to 31/12/10	01/01/11 to 31/03/11	01/04/11 to 30/06/11	01/07/11 to 30/09/11	01/10/11 to 31/12/11
Business					
456 Business (Short Stay)	97.0%	97.3%	94.5%	95.8%	95.9%
459 Sponsored Business Visitor (Short Stay)	100.0%	100.0%	100.0%	100.0%	85.2%
651 eVisitor	98.3%	98.9%	98.6%	98.9%	98.8%
956 Electronic Travel Authority (Business Entrant - Long Validity)	100.0%	100.0%	100.0%	100.0%	100.0%
977 Electronic Travel Authority (Business Entrant - Short Validity)	100.0%	100.0%	100.0%	100.0%	100.0%
All Business	98.3%	98.6%	97.2%	97.8%	97.9%
Tourism					
488 Superyacht Crew	100.0%	100.0%	100.0%	100.0%	100.0%
651 eVisitor	99.2%	98.9%	98.8%	99.1%	99.3%
676 Tourist	92.4%	92.3%	91.3%	91.8%	92.2%
679 Sponsored Family Visitor	57.0%	55.2%	54.7%	49.5%	51.9%
976 Electronic Travel Authority (Visitor)	100.0%	100.0%	100.0%	100.0%	100.0%
All Tourism	97.8%	97.4%	97.0%	97.2%	97.5%
All	97.8%	97.6%	97.0%	97.3%	97.5%

3 Grant rate

3.02 Grant rate for subclass 456 Business (Short Stay) visa applications decided in the 3 month period between 1 October 2011 and 31 December 2011 by citizenship country - comparison with previous four periods

Citizenship Country	01/10/10 to 31/12/10	01/01/11 to 31/03/11	01/04/11 to 30/06/11	01/07/11 to 30/09/11	01/10/11 to 31/12/11
China, Peoples Republic of	97.4%	96.3%	95.7%	95.6%	97.1%
India	97.4%	97.7%	97.1%	96.8%	95.1%
Indonesia	97.9%	98.0%	94.2%	96.5%	96.9%
Thailand	99.0%	99.3%	92.7%	97.9%	97.1%
Philippines	97.9%	98.2%	98.0%	96.9%	97.0%
Singapore	100.0%	100.0%	94.2%	97.7%	97.1%
Korea, South	99.8%	100.0%	95.3%	99.7%	99.8%
Vietnam	96.1%	96.3%	94.7%	96.2%	95.4%
South Africa	98.4%	99.0%	98.3%	98.3%	99.1%
Papua New Guinea	99.1%	98.5%	95.3%	96.9%	96.6%
Russian Federation	98.3%	98.8%	98.3%	99.5%	98.7%
Brazil	99.9%	99.7%	99.9%	100.0%	99.9%
Japan	100.0%	100.0%	98.8%	99.3%	99.3%
Pakistan	82.5%	84.6%	79.7%	81.1%	82.1%
Israel	99.0%	98.8%	97.4%	97.7%	97.2%
Other countries	94.0%	95.8%	90.0%	93.4%	91.5%
All 456 Business (Short Stay)	97.0%	97.3%	94.5%	95.8%	95.9%

3 Grant rate

3.03 Grant rate for subclass 676 Tourist visa applications decided in the 3 month period between 1 October 2011 and 31 December 2011 by client location and citizenship country - comparison with previous four periods

Citizenship Country	01/10/10 to 31/12/10	01/01/11 to 31/03/11	01/04/11 to 30/06/11	01/07/11 to 30/09/11	01/10/11 to 31/12/11
Offshore					
China, Peoples Republic of	95.9%	96.4%	95.5%	94.9%	95.6%
India	88.2%	85.6%	84.0%	86.5%	90.8%
Indonesia	95.0%	94.8%	95.7%	96.2%	94.8%
South Africa	98.8%	98.1%	97.8%	98.2%	98.9%
Philippines	93.7%	93.3%	93.3%	91.9%	89.5%
Thailand	91.4%	93.8%	93.1%	91.6%	88.7%
Brazil	99.0%	98.1%	98.7%	98.2%	98.9%
Fiji	83.9%	82.5%	84.0%	85.9%	83.4%
Russian Federation	96.4%	94.2%	96.3%	94.5%	96.1%
United Kingdom	98.2%	95.5%	95.2%	97.4%	96.7%
Papua New Guinea	89.7%	84.1%	83.7%	83.7%	89.5%
Vietnam	78.8%	78.9%	80.6%	83.6%	78.5%
Sri Lanka	87.4%	88.8%	84.6%	83.6%	81.6%
Iran	87.0%	85.8%	78.6%	79.2%	75.7%
Israel	93.1%	87.2%	85.1%	85.9%	86.3%
Other countries	87.3%	85.0%	86.5%	86.4%	87.1%
All Offshore	92.2%	92.1%	91.1%	91.6%	92.1%
Onshore					
India	97.7%	97.7%	97.2%	95.7%	98.9%
United Kingdom	98.0%	97.1%	95.9%	96.9%	96.8%
Korea, South	95.5%	94.7%	96.2%	94.3%	94.5%
United States of America	97.9%	97.4%	96.2%	98.2%	95.9%
China, Peoples Republic of	98.0%	97.5%	98.1%	98.4%	96.6%
Germany, Fed Republic of	99.2%	99.6%	100.0%	98.3%	98.2%
Brazil	99.2%	98.5%	99.3%	99.0%	98.9%
Malaysia	93.9%	87.0%	93.6%	94.8%	89.6%
Italy	97.9%	98.5%	96.3%	96.7%	96.4%
Canada	98.4%	99.0%	99.2%	90.4%	98.7%
Japan	97.7%	97.3%	95.9%	98.5%	95.3%
Thailand	97.1%	97.8%	98.2%	97.4%	96.2%
Greece	100.0%	97.0%	96.3%	98.6%	97.6%
Ireland, Republic of	96.2%	95.7%	97.2%	95.1%	92.0%
France	97.5%	95.7%	96.7%	96.9%	93.1%
Other countries	98.0%	97.3%	95.6%	96.9%	96.5%
All Onshore	97.7%	97.0%	96.6%	96.7%	96.4%
All 676 Tourist	92.4%	92.3%	91.3%	91.8%	92.2%

3 Grant rate

3.04 Grant rate for subclass 651 eVisitor business visa applications decided in the 3 month period between 1 October 2011 and 31 December 2011 by visa type and citizenship country - comparison with previous four periods

Citizenship Country	01/10/10 to 31/12/10	01/01/11 to 31/03/11	01/04/11 to 30/06/11	01/07/11 to 30/09/11	01/10/11 to 31/12/11
Austria	98.9%	100.0%	100.0%	100.0%	100.0%
Belgium	98.7%	98.9%	98.9%	99.4%	99.3%
Bulgaria	90.7%	95.7%	93.9%	97.4%	94.1%
Cyprus	100.0%	100.0%	100.0%	100.0%	100.0%
Czech Republic	99.4%	100.0%	99.3%	98.6%	99.3%
Denmark	99.3%	99.2%	99.2%	99.2%	99.5%
Estonia	100.0%	97.5%	92.9%	97.3%	100.0%
Finland	100.0%	99.4%	100.0%	98.7%	100.0%
France	97.8%	98.4%	97.9%	98.4%	98.0%
Germany, Fed Republic of	98.7%	99.5%	99.3%	99.1%	99.3%
Greece	100.0%	100.0%	100.0%	100.0%	100.0%
Hungary	100.0%	100.0%	98.8%	100.0%	100.0%
Iceland	100.0%	100.0%	100.0%	100.0%	100.0%
Ireland, Republic of	96.5%	97.4%	98.5%	97.7%	96.1%
Italy	99.3%	99.0%	99.5%	99.5%	100.0%
Latvia	92.9%	90.9%	71.4%	85.7%	86.5%
Liechtenstein	0.0%	100.0%	0.0%	0.0%	100.0%
Lithuania	100.0%	100.0%	97.4%	97.7%	96.1%
Luxembourg	100.0%	100.0%	100.0%	100.0%	100.0%
Malta	100.0%	100.0%	100.0%	100.0%	100.0%
Netherlands, Kingdom of The	98.6%	99.4%	98.6%	99.7%	99.2%
Norway	99.0%	100.0%	100.0%	97.7%	98.9%
Poland	99.2%	98.9%	99.7%	99.7%	100.0%
Portugal	96.2%	100.0%	97.7%	100.0%	100.0%
Romania	91.2%	90.1%	91.0%	94.3%	93.2%
Slovakia	100.0%	98.4%	100.0%	96.3%	95.8%
Slovenia	100.0%	100.0%	100.0%	100.0%	100.0%
Spain	99.6%	99.7%	99.3%	99.7%	98.6%
Sweden	99.7%	98.2%	98.6%	100.0%	99.1%
Switzerland	98.3%	98.4%	96.1%	98.2%	99.4%
United Kingdom	98.3%	99.1%	98.6%	98.9%	98.8%
All Business	98.4%	98.9%	98.6%	98.9%	98.8%

3 Grant rate

3.05 Grant rate for subclass 651 eVisitor tourism visa applications decided in the 3 month period between 1 October 2011 and 31 December 2011 by visa type and citizenship country - comparison with previous four periods

Citizenship Country	01/10/10 to 31/12/10	01/01/11 to 31/03/11	01/04/11 to 30/06/11	01/07/11 to 30/09/11	01/10/11 to 31/12/11
Andorra	100.0%	100.0%	100.0%	100.0%	100.0%
Austria	99.3%	99.6%	98.9%	99.9%	99.7%
Belgium	99.3%	99.5%	99.3%	99.2%	99.4%
Bulgaria	82.9%	63.3%	67.0%	75.5%	79.3%
Cyprus	99.7%	99.2%	98.8%	98.8%	99.5%
Czech Republic	99.6%	99.1%	98.8%	99.4%	99.4%
Denmark	99.6%	99.2%	99.3%	99.3%	99.7%
Estonia	99.6%	99.1%	96.8%	98.5%	98.6%
Finland	99.4%	99.8%	99.2%	99.7%	99.8%
France	99.3%	98.8%	99.4%	99.1%	99.1%
Germany, Fed Republic of	99.5%	99.5%	99.3%	99.6%	99.7%
Greece	98.7%	98.6%	98.8%	99.6%	99.7%
Hungary	99.0%	98.2%	98.2%	97.8%	99.1%
Iceland	100.0%	96.6%	100.0%	98.5%	98.8%
Ireland, Republic of	99.0%	98.9%	99.0%	99.2%	98.9%
Italy	99.3%	99.3%	99.4%	99.2%	99.7%
Latvia	93.2%	82.2%	84.7%	92.1%	89.6%
Liechtenstein	100.0%	100.0%	100.0%	100.0%	100.0%
Lithuania	100.0%	92.5%	93.9%	98.3%	97.9%
Luxembourg	100.0%	100.0%	100.0%	100.0%	100.0%
Malta	98.2%	100.0%	100.0%	98.8%	100.0%
Monaco	100.0%	100.0%	0.0%	100.0%	100.0%
Netherlands, Kingdom of The	99.5%	99.3%	99.4%	99.4%	99.6%
Norway	99.5%	99.8%	99.5%	99.4%	99.9%
Poland	99.3%	98.2%	98.8%	99.3%	99.3%
Portugal	99.6%	98.5%	98.2%	99.3%	98.9%
Romania	71.5%	58.9%	66.1%	72.7%	77.2%
Slovakia	99.0%	96.2%	95.1%	96.4%	97.5%
Slovenia	99.4%	98.8%	100.0%	99.7%	99.8%
Spain	99.7%	99.4%	99.4%	99.2%	99.5%
Sweden	99.7%	99.4%	99.2%	99.7%	99.6%
Switzerland	99.6%	99.4%	99.6%	99.9%	99.7%
United Kingdom	99.5%	99.5%	99.2%	99.5%	99.6%
Vatican City State Holy See	100.0%	100.0%	100.0%	100.0%	100.0%
All Tourism	99.2%	98.9%	98.8%	99.1%	99.3%

4 Auto grant rate for eLodged applications

For this section:

An auto grant rate is defined as:

$$\frac{\text{Number of auto granted}}{\text{Number of grants for elodged applications}} \times 100$$

4 Auto grant rate for eLodged applications

4.01 Auto grant rate for eLodged subclass 676 Tourist visa applications granted in the 3 month period between 1 October 2011 and 31 December 2011 by client location and citizenship country - comparison with previous four periods

Citizenship Country	01/10/10 to 31/12/10	01/01/11 to 31/03/11	01/04/11 to 30/06/11	01/07/11 to 30/09/11	01/10/11 to 31/12/11
Offshore					
United Kingdom	66.1%	67.2%	44.8%	69.2%	69.8%
Germany, Fed Republic of	74.9%	79.8%	44.6%	75.5%	79.4%
Switzerland	84.7%	78.7%	54.9%	85.0%	84.1%
France	64.6%	63.4%	40.8%	66.7%	67.0%
Saudi Arabia	51.4%	44.1%	42.9%	49.0%	55.0%
Netherlands, Kingdom of The	75.9%	73.8%	50.0%	77.0%	80.3%
Italy	78.0%	70.7%	46.3%	77.0%	77.4%
United States of America	52.5%	42.2%	46.5%	50.4%	52.0%
Ireland, Republic of	62.9%	68.6%	40.0%	67.6%	68.4%
Chile	0.0%	0.0%	0.0%	71.0%	38.2%
Poland	47.3%	40.3%	17.1%	42.1%	40.9%
Kuwait	71.0%	67.3%	49.1%	64.5%	70.8%
Sweden	71.8%	71.0%	38.8%	67.4%	68.2%
Denmark	76.1%	78.8%	47.3%	81.4%	71.8%
Croatia	0.0%	0.0%	0.0%	39.4%	26.0%
Other countries	53.9%	57.2%	37.2%	56.4%	54.8%
All Offshore	64.3%	63.8%	42.1%	64.7%	62.6%
Onshore					
United Kingdom	45.7%	50.5%	42.4%	40.8%	51.3%
United States of America	44.6%	41.8%	41.1%	43.7%	42.2%
Ireland, Republic of	50.8%	51.7%	40.7%	54.1%	54.5%
Greece	71.4%	76.0%	59.1%	60.9%	68.6%
India	3.9%	11.0%	13.4%	12.1%	30.7%
Germany, Fed Republic of	65.2%	47.2%	27.8%	54.5%	58.5%
Italy	66.7%	58.1%	52.7%	48.3%	50.0%
Canada	47.4%	45.3%	37.7%	57.6%	42.2%
France	35.0%	52.5%	40.5%	45.5%	43.1%
Malaysia	5.6%	6.8%	10.0%	8.1%	18.6%
Korea, South	6.2%	1.6%	10.9%	14.2%	13.3%
China, Peoples Republic of	7.6%	6.5%	7.8%	10.8%	20.3%
Netherlands, Kingdom of The	48.0%	50.0%	58.3%	37.5%	68.4%
Sweden	41.2%	35.5%	33.3%	33.3%	38.5%
Switzerland	68.2%	69.4%	60.0%	42.9%	55.6%
Other countries	26.6%	22.0%	17.3%	11.4%	13.4%
All Onshore	32.8%	35.7%	27.6%	24.7%	32.7%
All 676 Tourist	60.9%	59.0%	40.6%	61.3%	59.8%

4 Auto grant rate for eLodged applications

4.02 Auto grant rate for eLodged subclass 651 eVisitor business visa applications granted in the 3 month period between 1 October 2011 and 31 December 2011 by visa type and citizenship country - comparison with previous four periods

Citizenship Country	01/10/10 to 31/12/10	01/01/11 to 31/03/11	01/04/11 to 30/06/11	01/07/11 to 30/09/11	01/10/11 to 31/12/11
Austria	83.1%	91.1%	89.0%	89.1%	92.8%
Belgium	76.9%	81.5%	80.2%	79.3%	72.4%
Bulgaria	0.9%	6.7%	3.9%	6.7%	7.1%
Cyprus	94.4%	75.0%	92.7%	90.5%	86.7%
Czech Republic	52.4%	46.8%	50.7%	46.2%	45.0%
Denmark	90.2%	90.8%	88.2%	91.2%	87.7%
Estonia	87.9%	87.2%	80.8%	77.8%	76.9%
Finland	95.4%	93.0%	84.3%	93.2%	92.7%
France	78.5%	80.2%	80.0%	82.6%	79.2%
Germany, Fed Republic of	87.0%	86.6%	86.6%	88.4%	88.4%
Greece	72.9%	92.3%	82.4%	91.2%	90.9%
Hungary	83.3%	79.2%	82.7%	84.7%	71.1%
Iceland	91.7%	83.3%	71.4%	80.0%	100.0%
Ireland, Republic of	72.6%	72.2%	70.8%	77.6%	76.9%
Italy	91.8%	91.6%	88.4%	93.7%	93.3%
Latvia	38.5%	46.7%	48.0%	55.6%	56.3%
Liechtenstein	0.0%	100.0%	0.0%	0.0%	100.0%
Lithuania	82.5%	70.4%	63.2%	73.8%	69.4%
Luxembourg	100.0%	87.5%	100.0%	100.0%	80.0%
Malta	83.3%	100.0%	75.0%	80.0%	100.0%
Monaco	0.0%	0.0%	100.0%	100.0%	0.0%
Netherlands, Kingdom of The	87.1%	87.4%	84.1%	85.9%	79.4%
Norway	90.8%	91.0%	84.8%	90.8%	81.9%
Poland	82.7%	69.2%	49.4%	68.7%	71.8%
Portugal	86.3%	84.5%	71.8%	87.1%	84.3%
Romania	3.0%	3.1%	7.7%	6.7%	5.6%
Slovakia	73.7%	66.7%	60.6%	67.3%	67.6%
Slovenia	92.5%	92.1%	84.4%	92.6%	90.2%
Spain	91.0%	83.1%	88.0%	90.0%	82.7%
Sweden	86.3%	86.2%	82.0%	91.3%	86.9%
Switzerland	88.1%	82.6%	78.2%	87.9%	89.4%
United Kingdom	82.1%	80.3%	79.1%	85.4%	83.7%
All Business	81.5%	80.9%	78.7%	83.3%	80.9%

4 Auto grant rate for eLodged applications

4.03 Auto grant rate for eLodged subclass 651 eVisitor tourism visa applications granted in the 3 month period between 1 October 2011 and 31 December 2011 by visa type and citizenship country - comparison with previous four periods

Citizenship Country	01/10/10 to 31/12/10	01/01/11 to 31/03/11	01/04/11 to 30/06/11	01/07/11 to 30/09/11	01/10/11 to 31/12/11
Andorra	83.3%	100.0%	75.0%	100.0%	100.0%
Austria	93.4%	91.9%	90.0%	93.4%	93.0%
Belgium	80.7%	82.9%	84.2%	89.6%	85.0%
Bulgaria	17.1%	18.7%	19.5%	24.8%	16.4%
Cyprus	89.0%	88.5%	84.6%	89.1%	89.1%
Czech Republic	53.5%	54.1%	58.7%	61.9%	57.8%
Denmark	91.1%	91.4%	90.5%	93.3%	93.0%
Estonia	91.2%	90.0%	88.4%	91.1%	91.8%
Finland	94.5%	94.2%	92.3%	96.6%	95.8%
France	81.3%	81.6%	82.6%	85.5%	82.1%
Germany, Fed Republic of	89.7%	89.3%	89.8%	91.6%	91.1%
Greece	71.1%	95.0%	89.0%	95.5%	96.2%
Hungary	75.5%	78.2%	77.6%	82.9%	76.7%
Iceland	96.9%	94.6%	85.7%	97.0%	98.8%
Ireland, Republic of	79.8%	81.1%	80.8%	84.3%	82.1%
Italy	92.9%	91.2%	92.0%	95.1%	94.2%
Latvia	65.3%	61.8%	68.0%	68.9%	66.4%
Liechtenstein	90.5%	85.7%	66.7%	85.7%	100.0%
Lithuania	75.9%	77.7%	80.5%	79.8%	83.2%
Luxembourg	93.6%	88.0%	85.7%	93.9%	90.0%
Malta	94.5%	90.5%	94.3%	89.3%	92.3%
Monaco	66.7%	100.0%	0.0%	0.0%	72.7%
Netherlands, Kingdom of The	88.4%	88.2%	87.1%	90.7%	90.3%
Norway	91.3%	93.1%	90.9%	92.5%	92.1%
Poland	81.8%	65.5%	69.0%	72.0%	70.2%
Portugal	84.0%	78.7%	82.5%	85.6%	87.2%
Romania	19.3%	27.1%	25.8%	30.5%	21.9%
San Marino	100.0%	100.0%	100.0%	100.0%	0.0%
Slovakia	68.1%	71.7%	57.8%	67.4%	69.4%
Slovenia	93.7%	93.9%	89.0%	97.1%	94.6%
Spain	91.0%	90.7%	93.2%	94.0%	92.3%
Sweden	89.8%	88.7%	86.7%	92.0%	90.3%
Switzerland	88.3%	88.1%	85.5%	90.9%	90.1%
United Kingdom	87.5%	88.0%	87.4%	91.1%	89.6%
Vatican City State Holy See	100.0%	100.0%	100.0%	66.7%	100.0%
All Tourism	86.2%	86.3%	85.7%	89.1%	87.7%

5 Processing times

This section contains information on 25, 50 and 75 percentile processing times for visitor visa applications.

In general terms:

- 25 percentile** means that 25 per cent of applications granted during the period were processed within the number of days shown in the tables. Conversely, 75 per cent took longer than the number of days shown. This measure gives an indication of how long it is taking to process the more straight-forward visitor visa applications.
- 50 percentile** more commonly known as the median, it means that 50 per cent of applications granted during the period were processed within the number of days shown in the tables. Conversely, 50 per cent took longer than the number of days shown. This measure gives an indication of how long it is taking to process the typical visitor visa applications.
- 75 percentile** means that 75 per cent of applications granted during the period were processed within the number of days shown in the tables. Conversely, 25 per cent took longer than the number of days shown. This measure gives an indication of how long it is taking to process the more complex visitor visa applications.

5 Processing times

5.01 Processing time (in calendar days) for subclass 456 Business (Short Stay) visa applications granted in the 3 month period between 1 October 2011 and 31 December 2011 by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/10/10 to 31/12/10	1/01/11 to 31/03/11	1/04/11 to 30/06/11	1/07/11 to 30/09/11	1/10/11 to 31/12/11
China, Peoples Republic of	25th percentile	2	1	1	1	2
	50th percentile (Median)	3	3	3	3	3
	75th percentile	5	5	6	5	6
India	25th percentile	1	1	1	1	1
	50th percentile (Median)	3	4	2	3	2
	75th percentile	5	7	5	7	5
Indonesia	25th percentile	0	0	0	1	1
	50th percentile (Median)	1	1	1	1	1
	75th percentile	3	2	3	3	4
Thailand	25th percentile	1	0	1	1	1
	50th percentile (Median)	2	1	2	1	1
	75th percentile	4	2	4	3	3
Philippines	25th percentile	1	1	1	1	1
	50th percentile (Median)	1	2	2	4	2
	75th percentile	3	5	5	6	4
Singapore	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	0	0
	75th percentile	1	1	1	0	1
Korea, South	25th percentile	0	0	0	0	0
	50th percentile (Median)	1	0	0	0	0
	75th percentile	1	0	2	1	1
Vietnam	25th percentile	1	1	1	2	1
	50th percentile (Median)	1	2	3	5	3
	75th percentile	4	6	5	8	7
South Africa	25th percentile	1	1	1	1	1
	50th percentile (Median)	1	1	1	1	1
	75th percentile	3	3	3	3	4
Papua New Guinea	25th percentile	0	0	1	1	1
	50th percentile (Median)	0	2	2	3	2
	75th percentile	3	4	5	5	4
Other countries	25th percentile	0	0	0	0	0
	50th percentile (Median)	2	1	1	2	3
	75th percentile	7	6	6	7	8
All 456 Business (Short Stay)	25th percentile	1	0	1	1	1
	50th percentile (Median)	2	1	2	2	3
	75th percentile	5	4	5	5	5

5 Processing times

5.02 Processing time (in calendar days) for subclass 676 Tourist visa applications granted in the 3 month period between 1 October 2011 and 31 December 2011 by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/10/10 to 31/12/10	1/01/11 to 31/03/11	1/04/11 to 30/06/11	1/07/11 to 30/09/11	1/10/11 to 31/12/11
China, Peoples Republic of	25th percentile	2	2	2	2	2
	50th percentile (Median)	4	3	4	5	5
	75th percentile	7	6	8	7	7
India	25th percentile	3	5	3	4	3
	50th percentile (Median)	7	11	6	11	7
	75th percentile	13	16	12	16	13
Indonesia	25th percentile	2	1	2	3	3
	50th percentile (Median)	4	2	4	4	5
	75th percentile	6	5	6	6	6
South Africa	25th percentile	6	9	2	4	10
	50th percentile (Median)	8	12	4	6	15
	75th percentile	12	14	7	8	17
Philippines	25th percentile	2	4	4	5	5
	50th percentile (Median)	5	7	6	8	9
	75th percentile	7	9	9	11	14
Brazil	25th percentile	1	3	1	1	1
	50th percentile (Median)	3	6	2	5	4
	75th percentile	6	7	5	7	7
Thailand	25th percentile	1	1	1	2	2
	50th percentile (Median)	3	3	3	4	4
	75th percentile	5	5	5	6	6
Fiji	25th percentile	0	0	0	0	1
	50th percentile (Median)	1	0	0	0	3
	75th percentile	6	4	4	3	6
Russian Federation	25th percentile	1	6	1	2	3
	50th percentile (Median)	8	8	3	6	10
	75th percentile	12	13	6	10	14
United Kingdom	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	3	0	0
	75th percentile	5	4	5	4	4
Other countries	25th percentile	0	0	1	1	1
	50th percentile (Median)	6	5	5	5	5
	75th percentile	13	13	12	14	14
All 676 Tourist	25th percentile	1	1	2	2	2
	50th percentile (Median)	4	4	4	5	5
	75th percentile	8	9	8	9	10

5 Processing times

5.03 Processing time (in calendar days) for subclass 676 Tourist visa applications granted in the 3 month period between 1 October 2011 and 31 December 2011 where the client was OFFSHORE by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/10/10 to 31/12/10	1/01/11 to 31/03/11	1/04/11 to 30/06/11	1/07/11 to 30/09/11	1/10/11 to 31/12/11
China, Peoples Republic of	25th percentile	2	2	2	2	2
	50th percentile (Median)	4	3	4	5	5
	75th percentile	7	6	8	7	7
India	25th percentile	3	5	3	5	3
	50th percentile (Median)	7	11	6	11	7
	75th percentile	13	17	12	16	13
Indonesia	25th percentile	2	1	2	3	3
	50th percentile (Median)	4	2	4	4	5
	75th percentile	6	5	6	6	6
South Africa	25th percentile	6	9	2	4	10
	50th percentile (Median)	8	12	4	6	15
	75th percentile	12	14	7	8	17
Philippines	25th percentile	2	4	4	5	5
	50th percentile (Median)	5	7	6	8	9
	75th percentile	7	9	9	11	14
Thailand	25th percentile	1	2	1	2	2
	50th percentile (Median)	3	3	3	4	4
	75th percentile	5	5	5	6	6
Brazil	25th percentile	2	4	1	2	1
	50th percentile (Median)	4	6	3	5	4
	75th percentile	6	7	5	7	7
Fiji	25th percentile	0	0	0	0	1
	50th percentile (Median)	1	0	0	0	3
	75th percentile	6	4	4	3	6
Russian Federation	25th percentile	1	6	1	2	3
	50th percentile (Median)	8	8	3	6	10
	75th percentile	12	13	6	10	14
United Kingdom	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	3	0	0
	75th percentile	5	4	5	4	4
Other countries	25th percentile	1	1	1	1	1
	50th percentile (Median)	6	6	5	6	6
	75th percentile	13	14	12	14	14
All 676 Tourist OFFSHORE	25th percentile	2	2	2	2	2
	50th percentile (Median)	5	4	5	5	5
	75th percentile	8	9	8	9	10

5 Processing times

5.04 Processing time (in calendar days) for subclass 676 Tourist visa applications granted in the 3 month period between 1 October 2011 and 31 December 2011 where the client was ONSHORE by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/10/10 to 31/12/10	1/01/11 to 31/03/11	1/04/11 to 30/06/11	1/07/11 to 30/09/11	1/10/11 to 31/12/11
India	25th percentile	0	0	0	0	0
	50th percentile (Median)	3	5	6	6	3
	75th percentile	13	13	17	17	13
United Kingdom	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	0	0
	75th percentile	4	3	5	4	5
Korea, South	25th percentile	0	0	3	0	0
	50th percentile (Median)	8	12	13	10	9
	75th percentile	21	20	28	20	17
United States of America	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	0	0
	75th percentile	4	4	5	4	5
China, Peoples Republic of	25th percentile	0	0	0	0	3
	50th percentile (Median)	9	5	16	4	11
	75th percentile	25	14	29	13	21
Germany, Fed Republic of	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	0	0
	75th percentile	1	3	3	4	1
Brazil	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	0	0
	75th percentile	0	1	3	4	1
Malaysia	25th percentile	2	4	6	0	4
	50th percentile (Median)	12	12	15	10	12
	75th percentile	25	22	27	20	23
Italy	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	0	0
	75th percentile	0	3	4	5	4
Canada	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	0	0
	75th percentile	5	4	4	4	4
Other countries	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	1	1	1
	75th percentile	11	8	14	13	12
All 676 Tourist ONSHORE	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	3	1	1
	75th percentile	11	9	15	13	11

5 Processing times

5.05 Processing time (in calendar days) for subclass 679 Sponsored Family Visitor visa applications granted in the 3 month period between 1 October 2011 and 31 December 2011 by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/10/10 to 31/12/10	1/01/11 to 31/03/11	1/04/11 to 30/06/11	1/07/11 to 30/09/11	1/10/11 to 31/12/11
China, Peoples Republic of	25th percentile	38	29	24	27	20
	50th percentile (Median)	47	51	35	39	36
	75th percentile	58	68	47	55	50
Vietnam	25th percentile	35	27	26	28	23
	50th percentile (Median)	44	49	38	44	41
	75th percentile	56	71	55	59	63
India	25th percentile	31	23	18	26	20
	50th percentile (Median)	42	41	28	37	37
	75th percentile	54	65	43	52	55
Philippines	25th percentile	32	20	19	21	16
	50th percentile (Median)	44	38	31	33	30
	75th percentile	64	68	56	55	52
Bangladesh	25th percentile	39	35	28	27	27
	50th percentile (Median)	49	49	38	36	36
	75th percentile	58	68	52	52	48
Sri Lanka	25th percentile	38	43	25	28	24
	50th percentile (Median)	45	68	42	43	39
	75th percentile	61	81	58	65	56
Lebanon	25th percentile	35	32	32	31	31
	50th percentile (Median)	43	48	43	46	42
	75th percentile	60	69	52	60	59
Iran	25th percentile	37	31	26	26	20
	50th percentile (Median)	45	47	38	38	35
	75th percentile	56	77	128	65	57
Pakistan	25th percentile	41	42	33	32	36
	50th percentile (Median)	55	69	43	48	46
	75th percentile	92	85	72	65	87
Cambodia	25th percentile	35	29	23	27	21
	50th percentile (Median)	52	50	32	41	37
	75th percentile	69	67	49	60	50
Other countries	25th percentile	34	29	24	27	24
	50th percentile (Median)	44	52	39	40	39
	75th percentile	60	77	59	63	60
All	25th percentile	35	28	23	27	22
679 Sponsored Family Visitor	50th percentile (Median)	45	50	35	40	38
	75th percentile	59	72	54	57	56

6 Applications on hand

6 Applications on hand

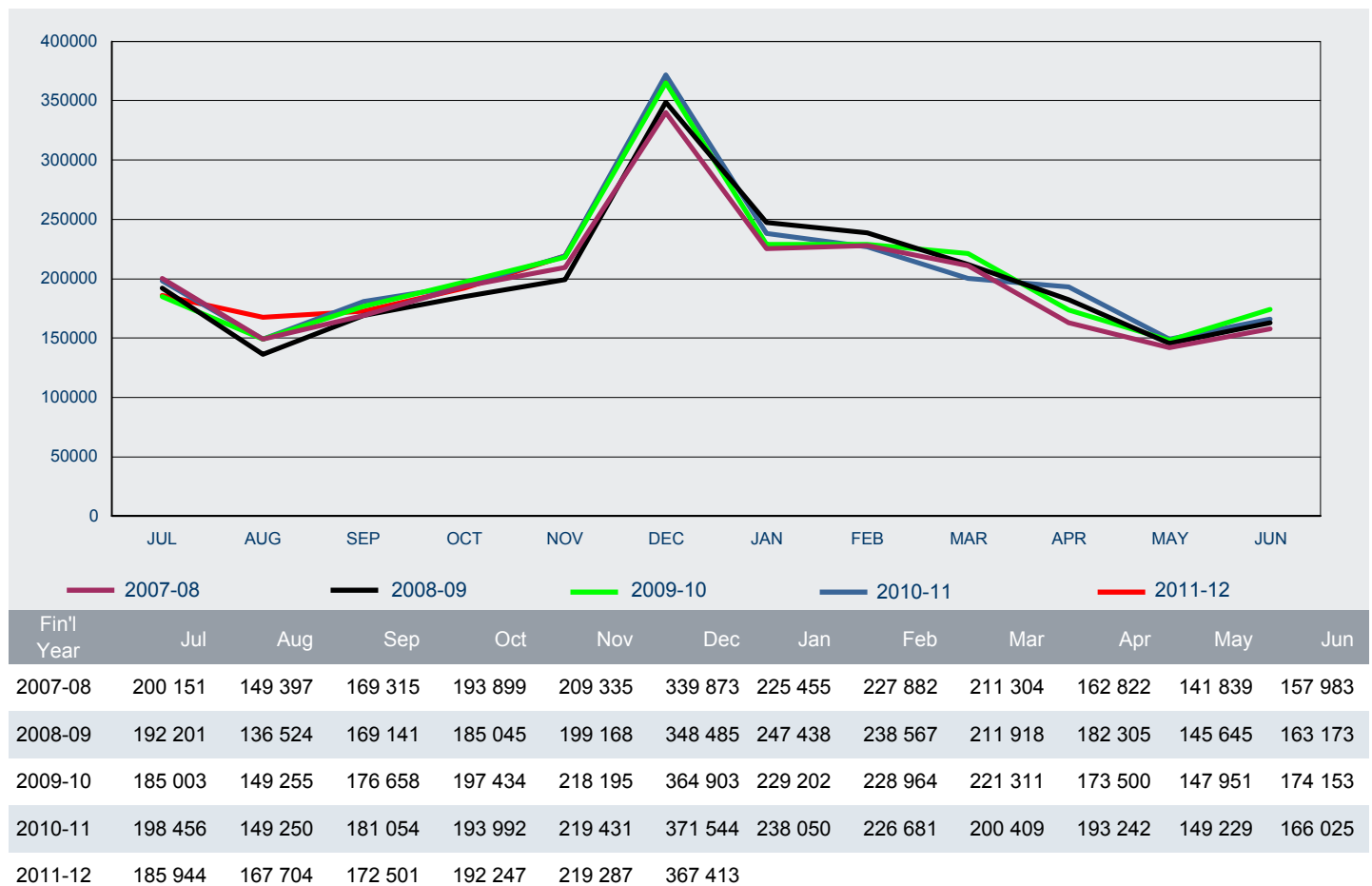
6.01 Number of Visitor visa applications on hand at 31 December 2011 by visa type and visa subclass - comparison with previous four periods

Visa Subclass	On hand at 31/12/10	On hand at 31/03/11	On hand at 30/06/11	On hand at 30/09/11	On hand at 31/12/11
Business					
456 Business (Short Stay)	6 594	6 613	8 845	9 882	10 440
459 Sponsored Business Visitor (Short Stay)	45	46	48	48	54
651 eVisitor	56	76	87	131	65
676 Tourist	0	0	0	0	0
956 Electronic Travel Authority (Business Entrant - Long Validity)	15	15	15	11	10
977 Electronic Travel Authority (Business Entrant - Short Validity)	76	27	27	33	34
sub total Business	6 786	6 777	9 022	10 105	10 603
Tourism					
456 Business (Short Stay)	0	0	0	0	0
488 Superyacht Crew	4	2	1	10	13
651 eVisitor	784	690	571	976	620
676 Tourist	28 543	24 079	29 153	28 330	32 097
679 Sponsored Family Visitor	8 012	5 673	6 174	6 261	5 987
976 Electronic Travel Authority (Visitor)	1 657	1 422	1 488	1 366	1 411
sub total Tourism	39 000	31 866	37 387	36 943	40 128
Total	45 786	38 643	46 409	47 048	50 731

7 Visa holders in Australia

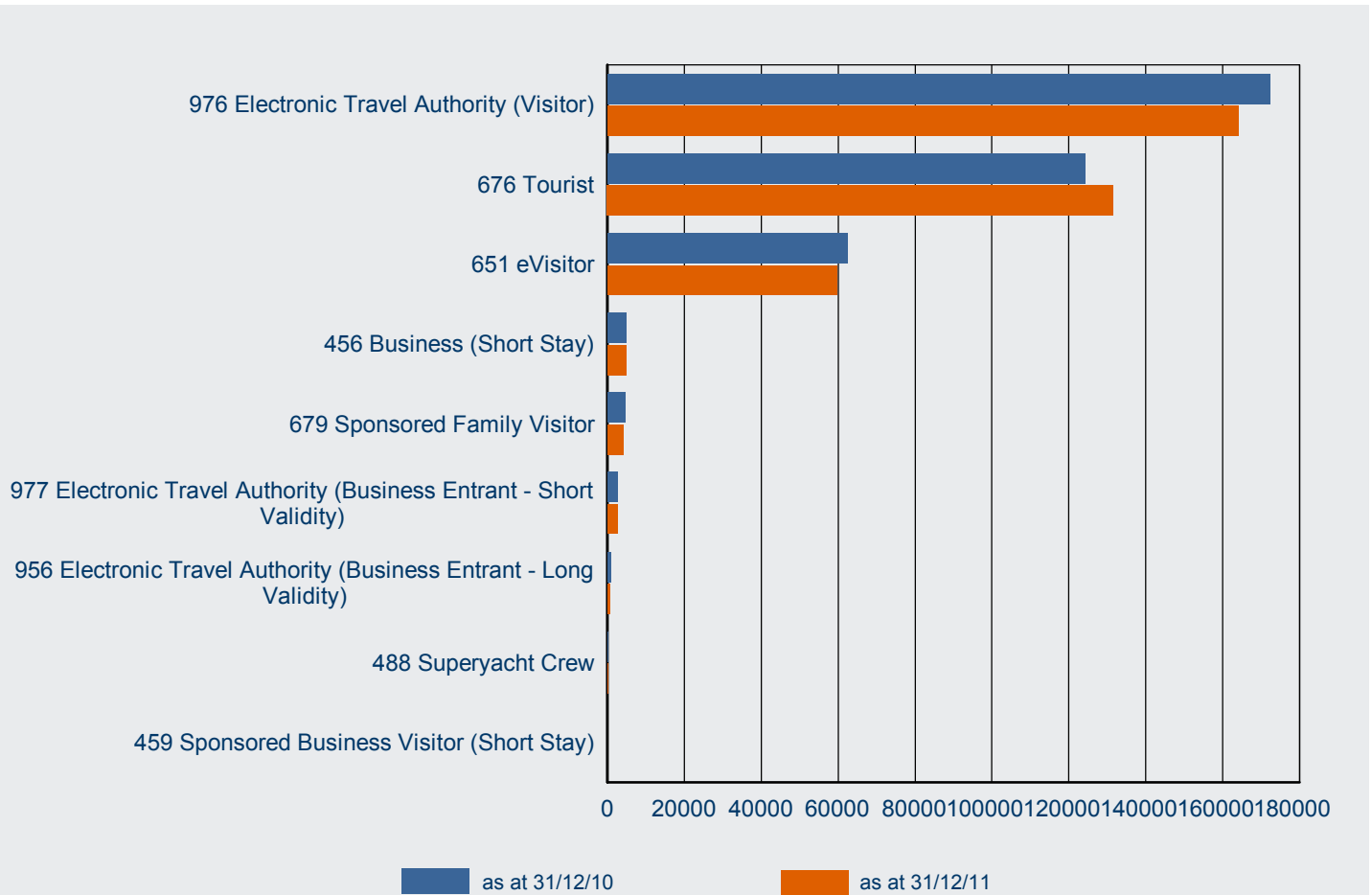
7 Visa holders in Australia

7.01 Number of Visitor visa holders in Australia at the end of each month in 2011-12 to 31 December 2011 by month - comparison with previous four financial years



7 Visa holders in Australia

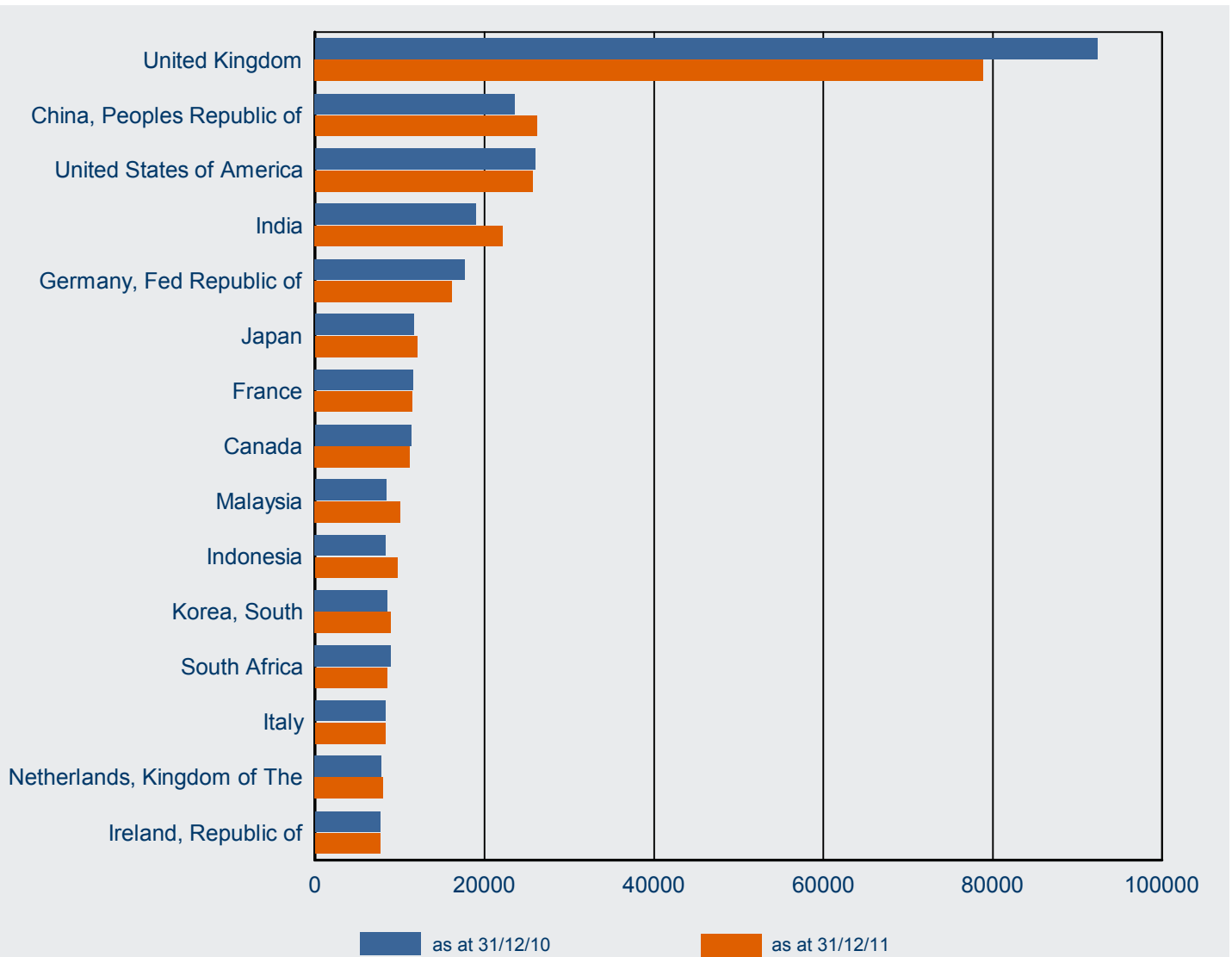
7.02 Number of Visitor visa holders in Australia as at 31 December 2011 by visa subclass - comparison with same date in previous year



Visa Subclass	as at 31/12/10	as at 31/12/11	% Change from 31/12/10	31/12/11 as % of Total
976 Electronic Travel Authority (Visitor)	172 378	163 996	-4.9%	44.6%
676 Tourist	124 190	131 575	5.9%	35.8%
651 eVisitor	62 403	59 795	-4.2%	16.3%
456 Business (Short Stay)	4 741	4 734	-0.1%	1.3%
679 Sponsored Family Visitor	4 525	4 080	-9.8%	1.1%
977 Electronic Travel Authority (Business Entrant - Short Validity)	2 556	2 605	1.9%	0.7%
956 Electronic Travel Authority (Business Entrant - Long Validity)	687	568	-17.3%	0.2%
488 Superyacht Crew	54	57	5.6%	0.0%
459 Sponsored Business Visitor (Short Stay)	10	3	-70.0%	0.0%
Total	371 544	367 413	-1.1%	100.0%

7 Visa holders in Australia

7.03 Number of Visitor visa holders in Australia as at 31 December 2011 by citizenship country - comparison with same period in previous year



Citizenship Country	as at 31/12/10	as at 31/12/11	% Change from 31/12/10	31/12/11 as % of Total
United Kingdom	92 301	78 860	-14.6%	21.7%
China, Peoples Republic of	23 576	26 161	11.0%	7.2%
United States of America	25 964	25 620	-1.3%	7.1%
India	18 954	22 146	16.8%	6.1%
Germany, Fed Republic of	17 644	16 175	-8.3%	4.5%
Japan	11 675	12 042	3.1%	3.3%
France	11 581	11 537	-0.4%	3.2%
Canada	11 343	11 184	-1.4%	3.1%
Malaysia	8 405	10 060	19.7%	2.8%
Indonesia	8 353	9 690	16.0%	2.7%
Korea, South	8 508	8 910	4.7%	2.5%
South Africa	8 895	8 483	-4.6%	2.3%
Italy	8 265	8 284	0.2%	2.3%
Netherlands, Kingdom of The	7 821	8 038	2.8%	2.2%
Ireland, Republic of	7 699	7 691	-0.1%	2.1%
Other countries	95 348	97 884	2.7%	27.0%
Total	366 332	362 765	-1.0%	100.0%

7 Visa holders in Australia

7.04 Number of subclass 456 Business (Short Stay) visa holders in Australia as at 31 December 2011 by citizenship country - comparison with same date in previous year

Citizenship Country	as at 31/12/10	as at 31/12/11	% Change from 31/12/10	31/12/11 as % of Total
China, Peoples Republic of	1 477	1 540	4.3%	32.5%
India	612	616	0.7%	13.0%
Indonesia	329	363	10.3%	7.7%
Papua New Guinea	243	255	4.9%	5.4%
Fiji	206	169	-18.0%	3.6%
Philippines	129	145	12.4%	3.1%
Russian Federation	113	128	13.3%	2.7%
South Africa	160	126	-21.3%	2.7%
Vietnam	131	106	-19.1%	2.2%
Pakistan	104	93	-10.6%	2.0%
Thailand	65	89	36.9%	1.9%
Singapore	48	82	70.8%	1.7%
United Kingdom	62	74	19.4%	1.6%
Malaysia	35	62	77.1%	1.3%
Tonga	78	56	-28.2%	1.2%
Other countries	949	830	-12.5%	17.5%
Total	4 741	4 734	-0.1%	100.0 %

7.05 Number of subclass 651 eVisitor visa holders in Australia as at 31 December 2011 by citizenship country - comparison with same date in previous year

Citizenship Country	as at 31/12/10	as at 31/12/11	% Change from 31/12/10	31/12/11 as % of Total
United Kingdom	29 652	26 257	-11.4%	43.9%
Germany, Fed Republic of	6 545	6 312	-3.6%	10.6%
France	4 161	4 433	6.5%	7.4%
Netherlands, Kingdom of The	3 015	3 041	0.9%	5.1%
Sweden	2 812	2 926	4.1%	4.9%
Ireland, Republic of	2 674	2 627	-1.8%	4.4%
Italy	1 835	2 197	19.7%	3.7%
Switzerland	1 208	1 355	12.2%	2.3%
Poland	1 172	1 343	14.6%	2.2%
Denmark	1 180	1 145	-3.0%	1.9%
Norway	1 328	1 000	-24.7%	1.7%
Spain	985	996	1.1%	1.7%
Finland	851	900	5.8%	1.5%
Czech Republic	650	853	31.2%	1.4%
Belgium	567	557	-1.8%	0.9%
Other countries	3 768	3 853	2.3%	6.4%
Total	62 403	59 795	-4.2%	100.0 %

7 Visa holders in Australia

7.06 Number of subclass 676 Tourist visa holders in Australia as at 31 December 2011 by citizenship country - comparison with same date in previous year

Citizenship Country	as at 31/12/10	as at 31/12/11	% Change from 31/12/10	31/12/11 as % of Total
China, Peoples Republic of	22 099	24 620	11.4%	18.7%
India	18 341	21 530	17.4%	16.4%
Indonesia	8 023	9 324	16.2%	7.1%
South Africa	8 733	8 356	-4.3%	6.4%
Philippines	5 146	6 131	19.1%	4.7%
United Kingdom	5 678	5 276	-7.1%	4.0%
Fiji	5 152	4 839	-6.1%	3.7%
Brazil	3 802	3 939	3.6%	3.0%
Sri Lanka	3 273	3 620	10.6%	2.8%
Thailand	3 264	3 226	-1.2%	2.5%
Russian Federation	2 525	2 741	8.6%	2.1%
Papua New Guinea	2 004	2 187	9.1%	1.7%
Vietnam	1 859	1 847	-0.6%	1.4%
Iran	1 359	1 648	21.3%	1.3%
Germany, Fed Republic of	1 562	1 444	-7.6%	1.1%
Other countries	31 370	30 847	-1.7%	23.4%
Total	124 190	131 575	5.9%	100.0 %

7.07 Number of subclass 679 Sponsored Family Visitor visa holders in Australia as at 31 December 2011 by citizenship country - comparison with same date in previous year

Citizenship Country	as at 31/12/10	as at 31/12/11	% Change from 31/12/10	31/12/11 as % of Total
China, Peoples Republic of	745	725	-2.7%	17.8%
Philippines	444	480	8.1%	11.8%
India	420	459	9.3%	11.3%
Vietnam	904	448	-50.4%	11.0%
Bangladesh	280	330	17.9%	8.1%
Sri Lanka	205	219	6.8%	5.4%
Lebanon	166	159	-4.2%	3.9%
Iran	143	117	-18.2%	2.9%
Pakistan	95	98	3.2%	2.4%
Cambodia	136	82	-39.7%	2.0%
Turkey	71	77	8.5%	1.9%
Russian Federation	56	57	1.8%	1.4%
Nepal	39	56	43.6%	1.4%
FYR Macedonia	90	49	-45.6%	1.2%
Burma	33	47	42.4%	1.2%
Other countries	698	677	-3.0%	16.6%
Total	4 525	4 080	-9.8%	100.0 %

7 Visa holders in Australia

7.08 Number of subclass 976 Electronic Travel Authority (Visitor) visa holders in Australia as at 31 December 2011 by citizenship country - comparison with same date in previous year

Citizenship Country	as at 31/12/10	as at 31/12/11	% Change from 31/12/10	31/12/11 as % of Total
United Kingdom	56 411	46 819	-17.0%	28.5%
United States of America	24 277	23 908	-1.5%	14.6%
Japan	11 187	11 455	2.4%	7.0%
Canada	10 489	10 329	-1.5%	6.3%
Malaysia	7 720	9 331	20.9%	5.7%
Korea, South	7 899	8 307	5.2%	5.1%
Germany, Fed Republic of	9 404	8 302	-11.7%	5.1%
France	6 714	6 328	-5.7%	3.9%
Italy	5 866	5 460	-6.9%	3.3%
Ireland, Republic of	4 445	4 427	-0.4%	2.7%
Singapore	3 550	4 298	21.1%	2.6%
Netherlands, Kingdom of The	4 028	4 261	5.8%	2.6%
HKSAR of the PRC	3 183	3 733	17.3%	2.3%
Switzerland	3 779	3 572	-5.5%	2.2%
Sweden	3 125	2 760	-11.7%	1.7%
Other countries	10 301	10 706	3.9%	6.5%
Total	172 378	163 996	-4.9%	100.0 %

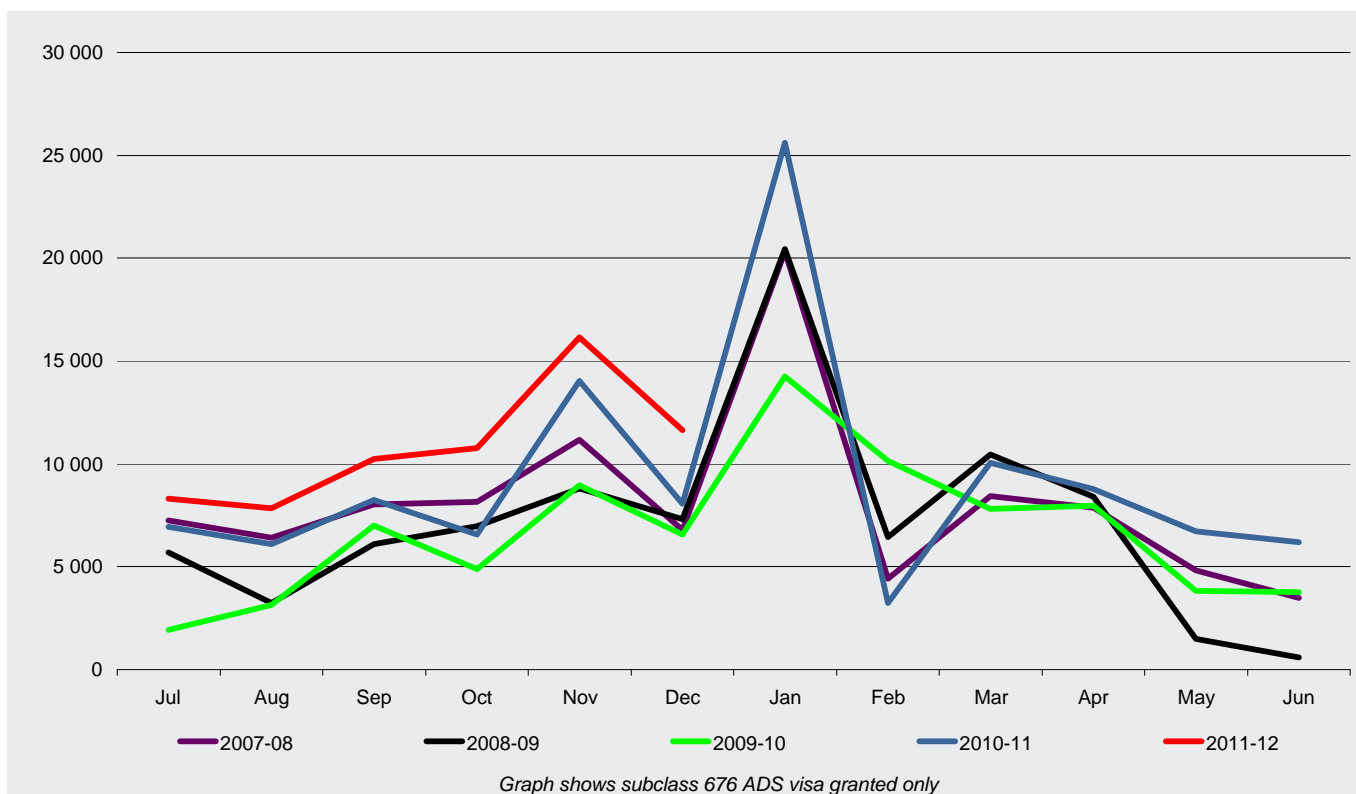
7.09 Number of subclass 977 Electronic Travel Authority (Business Entrant - Short Validity) visa holders in Australia as at 31 December 2011 by citizenship country - comparison with same date in previous year

Citizenship Country	as at 31/12/10	as at 31/12/11	% Change from 31/12/10	31/12/11 as % of Total
United States of America	659	667	1.2%	25.6%
United Kingdom	477	414	-13.2%	15.9%
Japan	181	259	43.1%	9.9%
Malaysia	228	258	13.2%	9.9%
Canada	162	189	16.7%	7.3%
Singapore	175	140	-20.0%	5.4%
Germany, Fed Republic of	116	96	-17.2%	3.7%
France	79	92	16.5%	3.5%
Korea, South	84	79	-6.0%	3.0%
Netherlands, Kingdom of The	65	73	12.3%	2.8%
Taiwan	43	43	0.0%	1.7%
Italy	48	39	-18.8%	1.5%
HKSAR of the PRC	42	38	-9.5%	1.5%
Belgium	18	37	105.6%	1.4%
Greece	12	23	91.7%	0.9%
Other countries	167	158	-5.4%	6.1%
Total	2 556	2 605	1.9%	100.0 %

8 Approved Destination Status (ADS)

8 Approved Destination Status (ADS)

8.01 Number of subclass 676 visa applications granted in 2011-12 to 31 December 2011 where the citizenship country is Peoples Republic of China (PRC) by visa type - comparison with the previous four financial years



Fin'l Year	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
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subclass 676 ADS for PRC

2007-08	7 255	6 409	8 019	8 156	11 168	6 772	20 329	4 406	8 428	7 879	4 810	3 482	97 113
2008-09	5 684	3 222	6 112	6 959	8 811	7 318	20 437	6 457	10 467	8 416	1 507	585	85 975
2009-10	1 940	3 157	7 014	4 890	8 952	6 574	14 250	10 150	7 807	7 956	3 826	3 756	80 272
2010-11	6 952	6 103	8 243	6 569	14 047	8 070	25 622	3 235	10 052	8 786	6 723	6 207	110 609
2011-12	8 294	7 851	10 244	10 760	16 140	11 631							64 920

subclass 676 non-ADS for PRC

2007-08	7 719	7 512	5 613	4 339	7 404	6 576	10 295	5 328	4 879	6 437	6 265	8 904	81 271
2008-09	8 184	6 234	6 504	5 822	7 640	10 822	11 513	4 755	6 870	8 262	6 389	8 633	91 628
2009-10	8 031	7 171	9 677	5 943	9 664	10 077	11 942	9 346	8 830	7 728	8 138	11 245	107 792
2010-11	11 200	10 290	10 546	8 174	12 942	15 047	18 689	5 514	10 673	9 485	10 418	14 268	137 246
2011-12	14 570	14 433	12 704	10 977	18 016	17 381							88 081

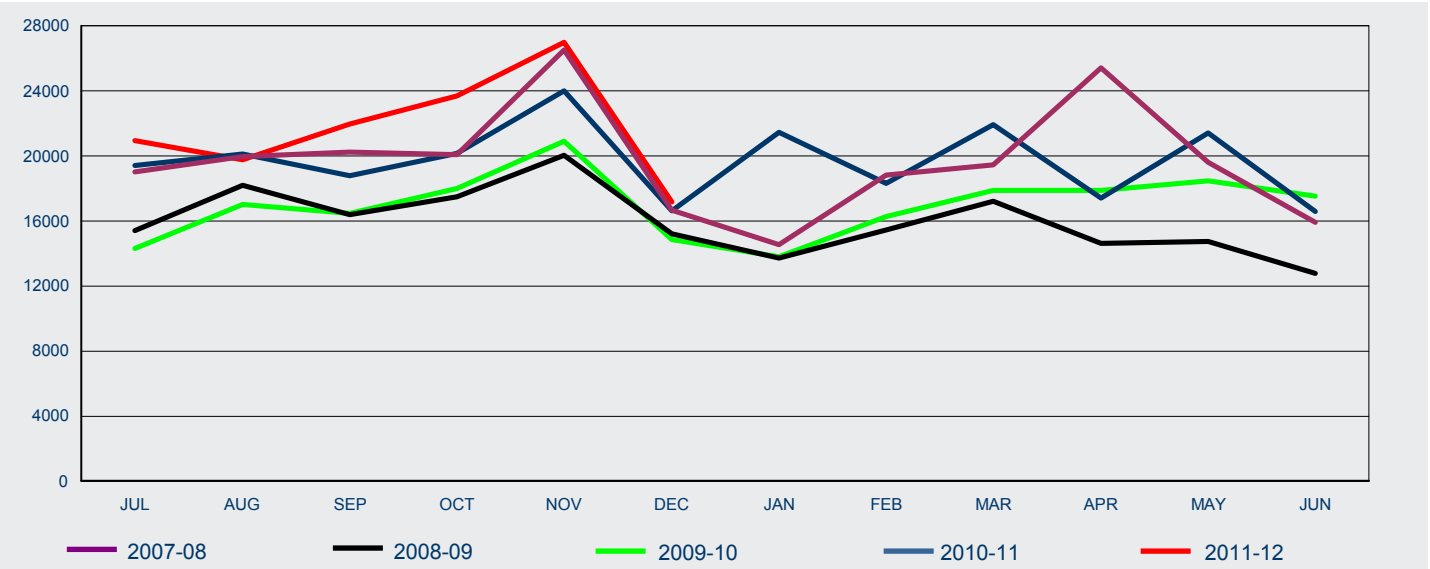
Total subclass 676 for PRC

2007-08	14 974	13 921	13 632	12 495	18 572	13 348	30 624	9 734	13 307	14 316	11 075	12 386	178 384
2008-09	13 868	9 456	12 616	12 781	16 451	18 140	31 950	11 212	17 337	16 678	7 896	9 218	177 603
2009-10	9 971	10 328	16 691	10 833	18 616	16 651	26 192	19 496	16 637	15 684	11 964	15 001	188 064
2010-11	18 152	16 393	18 789	14 743	26 989	23 117	44 311	8 749	20 725	18 271	17 141	20 475	247 855
2011-12	22 864	22 284	22 948	21 737	34 156	29 012							153 001

9 Arrivals

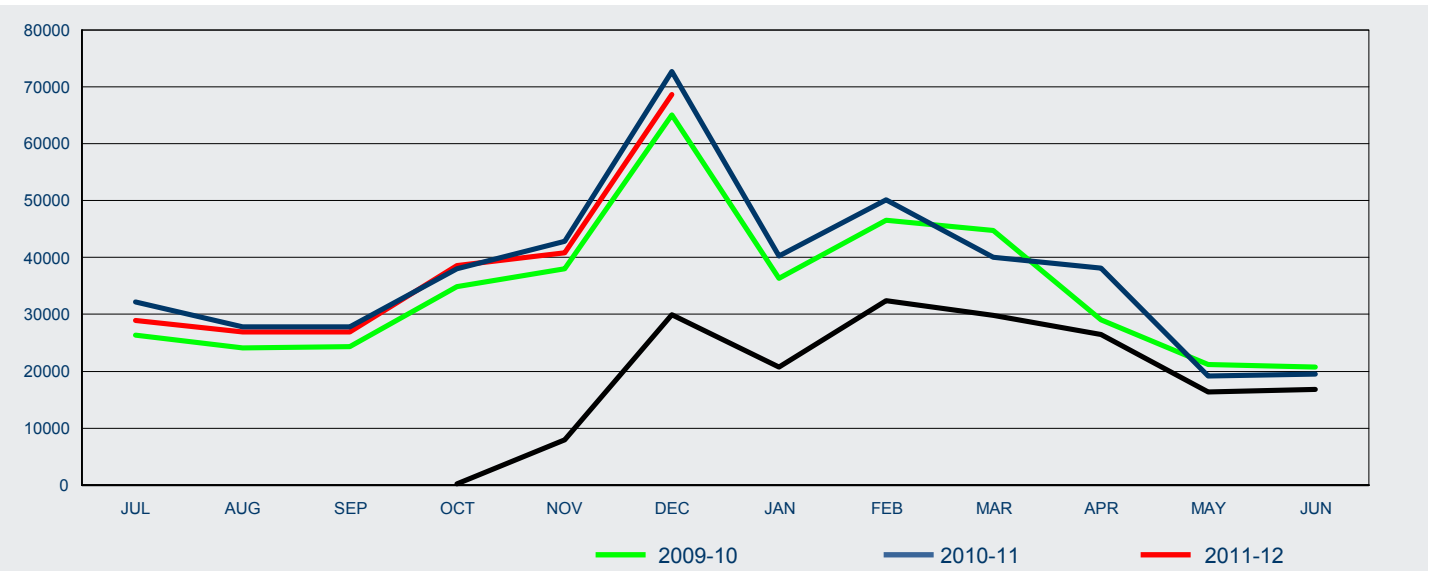
9 Arrivals

9.01 Number of arrivals for subclass 456 Business (Short Stay) in 2011-12 to 31 December 2011 - comparison with previous four financial years



FY Arrived	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	19 018	19 947	20 220	20 097	26 512	16 651	14 550	18 835	19 444	25 415	19 595	15 921	236 205
2008-09	15 396	18 193	16 372	17 503	20 044	15 230	13 721	15 444	17 203	14 605	14 741	12 781	191 233
2009-10	14 303	17 027	16 478	18 010	20 889	14 842	13 815	16 258	17 894	17 883	18 486	17 532	203 417
2010-11	19 433	20 117	18 777	20 168	24 011	16 626	21 437	18 317	21 915	17 405	21 397	16 600	236 203
2011-12	20 950	19 766	21 970	23 678	27 002	17 178							130 544

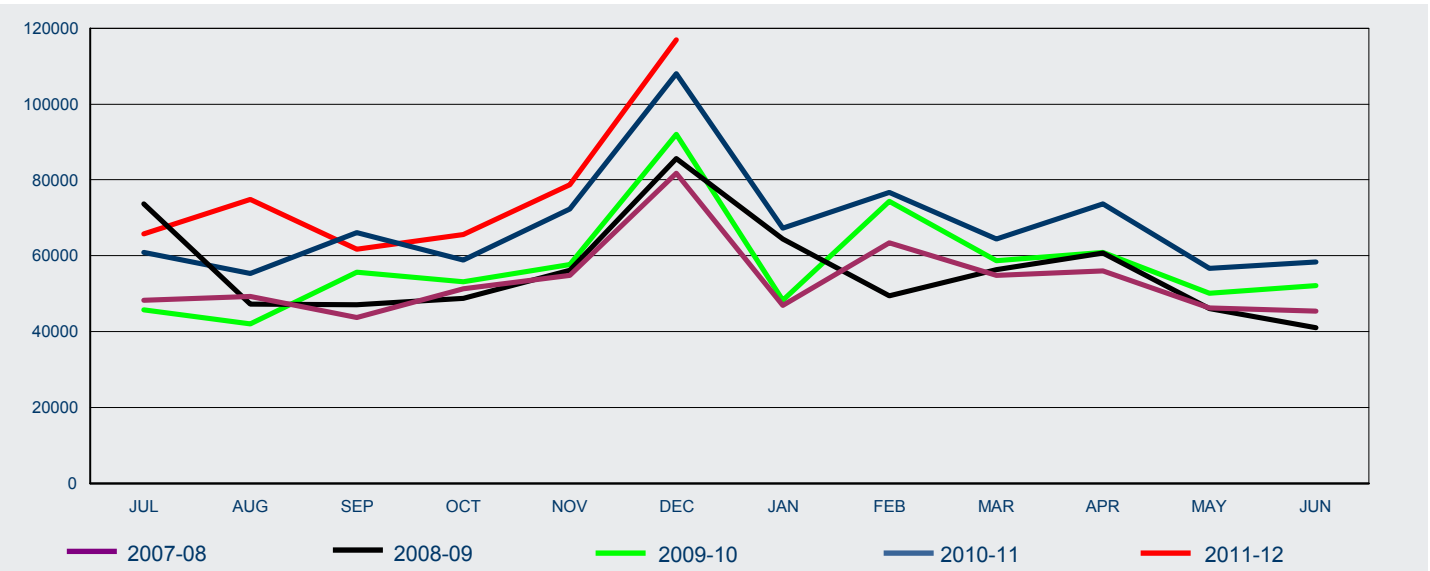
9.02 Number of arrivals for subclass 651 eVisitor in 2011-12 to 31 December 2011 - comparison with previous three financial years



FY Arrived	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2008-09	0	0	0	154	7 923	29 997	20 698	32 379	29 866	26 454	16 395	16 813	180 679
2009-10	26 313	24 078	24 377	34 924	38 004	65 030	36 371	46 568	44 723	29 091	21 187	20 789	411 455
2010-11	32 161	27 776	27 799	38 028	42 864	72 721	40 229	50 120	40 054	38 149	19 218	19 539	448 658
2011-12	28 894	26 920	26 937	38 602	40 797	68 704							230 854

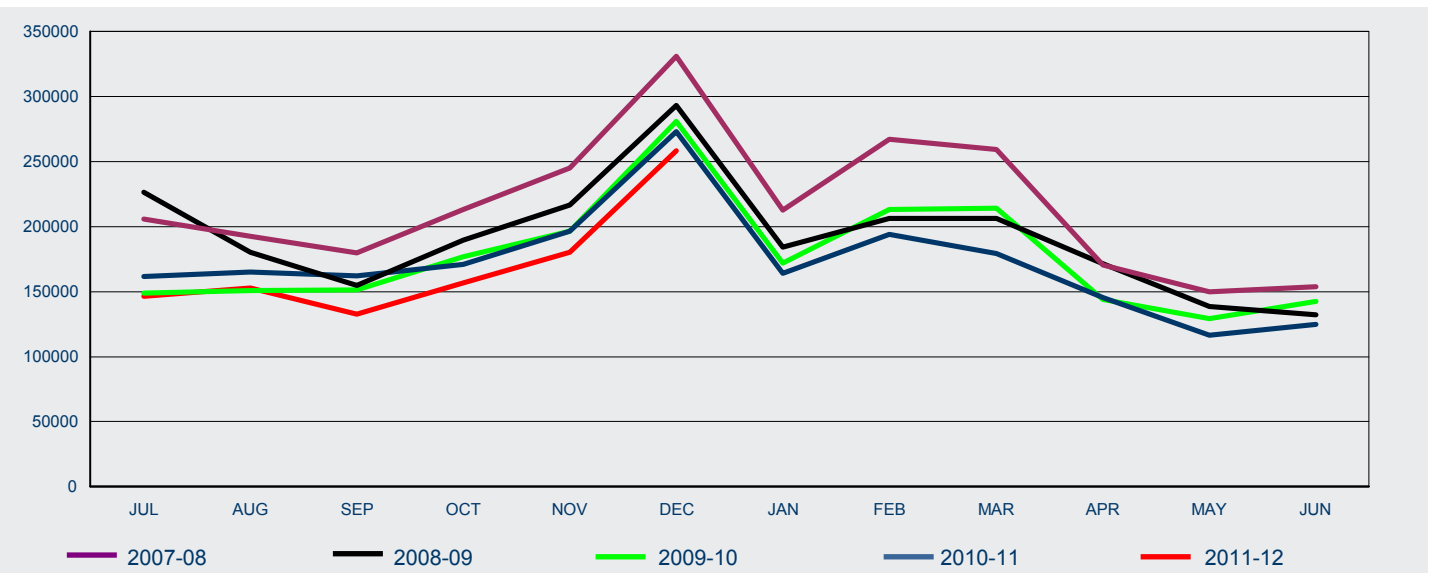
9 Arrivals

9.03 Number of arrivals for subclass 676 Tourist in 2011-12 to 31 December 2011 - comparison with previous four financial years



FY Arrived	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	48 342	49 205	43 759	51 346	54 796	81 689	46 870	63 445	54 897	55 922	46 182	45 376	641 829
2008-09	73 642	47 307	47 062	48 807	56 202	85 577	64 353	49 493	56 287	60 798	46 009	40 973	676 510
2009-10	45 757	42 100	55 641	53 169	57 744	92 024	48 326	74 312	58 650	60 877	50 189	52 106	690 895
2010-11	60 820	55 376	66 037	58 921	72 248	108 027	67 338	76 664	64 355	73 686	56 702	58 395	818 569
2011-12	65 847	74 910	61 730	65 516	78 774	116 853							463 630

9.04 Number of arrivals for subclass 976 Electronic Travel Authority (Visitor) in 2011-12 to 31 December 2011 - comparison with previous four financial years



FY Arrived	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2007-08	205 683	192 724	180 008	213 077	244 831	331 017	212 478	267 175	259 130	170 263	149 796	153 965	2 580 147
2008-09	226 168	180 312	154 609	189 431	216 456	292 929	184 040	206 186	206 227	171 186	138 358	132 068	2 297 970
2009-10	148 830	150 732	151 138	176 852	196 640	280 635	171 984	213 342	213 909	144 060	129 461	142 650	2 120 233
2010-11	161 526	165 251	162 238	171 001	196 242	272 894	163 951	193 866	179 312	145 395	116 550	124 997	2 053 223
2011-12	146 415	153 017	132 878	156 766	180 465	258 384							1 027 925

9 Arrivals

9.05 Number of arrivals for subclass 977 Electronic Travel Authority (Business Entrant - Short Validity) in 2011-12 to 31 December 2011 - comparison with previous four financial years

