



Australian Government
Department of Home Affairs

BR0112

Visitor Visa Program Report

30 June 2021

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About this report

This report provides data about the Visitor visa program administered by the Department of Home Affairs (the Department). The report has been produced to assist tourism industry stakeholders and policymakers.

This report is published every six months. Current and previous versions of the report are available on the department's website at: <https://www.homeaffairs.gov.au/research-and-statistics/statistics/visa-statistics/visit>

Data is sourced from several departmental visa processing and recording systems. Data can be dynamic and there can be delays in transmission of information from the Department's global operations. Variations in figures between this report and previous reports can occur. Due to these issues, figures for the current financial year should always be considered provisional.

For privacy reasons < 5 has been used where a number in a table is between 1 and 4.

Further information about the Visitor visa program is available at: www.homeaffairs.gov.au/Trav/Visi

Note 1: Data in years prior to 2017-18 was revised on 1 October 2019, due to better source data becoming available. This may result in minor discrepancies with previously published statistics.

Enquiries

Any comments or enquiries concerning this report should be sent to statistical.coordination@homeaffairs.gov.au quoting Report Id BR0112.

Definition of terms

Approved Destination Status (ADS):	This scheme facilitates the travel of organised tour groups from the People's Republic of China (PRC) to Australia by approved travel agents.
Citizenship country:	The country of citizenship of the visa applicant or visa holder. Where a visa applicant or visa holder has more than one citizenship country, either the citizenship of the travel document or the citizenship nominated by the visa applicant is used.
Decided:	The term used for counts of decisions. See below for definition of 'decisions'.
Decisions:	An outcome where a decision-maker (including system-generated decision-making) grants or refuses a visa or sponsorship application.
ETA:	Electronic Travel Authority. An electronic visa available to citizens from low risk countries. The term 'low risk' applies to countries which issue ETA eligible passports. A list of these can be found on the Department's website.
Granted:	Unless otherwise specified, the number of visas granted includes primary and review grants.
In Australia:	In this report, refers to the location of the client at the time the application was lodged. An applicant in Australia may already hold a visa of the same kind or may be applying for another type of visa.
Lodged:	Lodged is the count of paper applications receipted in a departmental office or submitted electronically.
On hand:	A visa application, nomination or sponsorship that has not been finalised.
Outside Australia:	In this report, the term refers to the location of the client at the time of lodging the application.
Visa applicant:	Used to refer to clients applying for a visa.
Visa holders in Australia:	The number of visa holders lawfully in Australia. This is not a count of all valid visas, as a number of visa holders may be outside Australia on the snapshot date.

Background to the Visitor visa program

Visa travel purpose and activities

The Visitor visa program allows travellers to enter or remain in Australia for short-term visits. The program can be divided into two main groups by travel purpose: Tourism and Business.

Tourism activities may include a holiday or recreation, taking a cruise, or visiting family and friends.

Business activities may include:

- making general business or employment enquiries
- investigating, negotiating, entering into or reviewing a business contract
- conducting activities as part of an official government visit
- taking part in a conference, trade fair or seminar (but not being paid by the organisers to take part)
- undertaking tourist activities.

Visitor visa holders cannot engage in work in Australia (that is, perform an activity in Australia a person would normally be remunerated for).

Visa subclasses and streams

The Visitor visa program is currently made up of three subclasses, the Electronic Travel Authority (ETA) (subclass 601), the eVisitor visa (subclass 651) and the Visitor visa (subclass 600). The Visitor visa (subclass 600) has five streams, the Tourist stream, the Sponsored Family stream, the Business Visitor stream, the Approved Destination Status (ADS) stream and the Frequent Traveller stream.

1. **Electronic Travel Authority (subclass 601).** This visa allows ETA eligible passport holders to visit Australia for tourism or business visitor purposes. Applications can be made online or through a travel agent, airline or specialist service provider. An ETA holder can visit Australia as often as they wish in a 12 month period, and stay up to 3 months each time they enter Australia. More information is available at: <https://immi.homeaffairs.gov.au/visas/getting-a-visa/visa-listing/electronic-travel-authority-601>
2. **eVisitor visa (subclass 651).** This visa allows eligible European passport holders to visit Australia for tourism or business visitor purposes. Applications can only be made online. An eVisitor holder can visit Australia as often as they wish in a 12 month period, and stay up to 3 months each time they enter Australia. More information is available at: <https://immi.homeaffairs.gov.au/visas/getting-a-visa/visa-listing/evisitor-651>
3. **Visitor visa (subclass 600).** This visa allows any passport holder to visit Australia for tourism or business visitor purposes, depending on the stream. Visitor visas can be granted with different stay and validity periods, and may allow single or multiple entries to Australia. More information is available at: <https://immi.homeaffairs.gov.au/visas/getting-a-visa/visa-listing/visitor-600>
 - o **Tourist stream.** This stream of the Visitor visa allows people to enter or remain in Australia for tourism purposes. Applications can be made online or by paper.
 - o **Business Visitor stream.** This stream allows people to enter Australia for business visitor purposes. Applications can be made online or by paper.
 - o **Sponsored Family stream.** This stream allows people who are sponsored, usually by a family member, to enter Australia to visit family. This visa additional sponsorship requirements which are designed to provide assurance that the visa holder will comply with their visa conditions and depart Australia before their visa expires. Applications can be made online or by paper.
 - o **Approved Destination Status (ADS) stream.** This stream allows People's Republic of China (PRC) (excluding SARs) passport holders to visit Australia for tourism part of an organised tour group. Applications can only be made through an approved Chinese travel agent participating in the ADS scheme.
 - o **Frequent Traveller stream.** This stream allows eligible passport holders who travel often to Australia to enter Australia for tourism or business visitor purposes. This visa might be granted with a validity period of up to 10 years. Applications can only be made online.

On 23 March 2013, changes were made to Visitor visas as part of the Australian Government's Visa Simplification and Deregulation project. A number of historic Visitor visa subclasses were repealed and replaced with the current subclasses as outlined in the table below. Where relevant, historic data in this report may refer to both current and previous visa subclasses.

Note: A small percentage of clients who lodged these visa subclasses may now be lodging Temporary Work (Short Stay Activity) (subclass 400) visa applications, which is not covered in this report.

Background to the Visitor visa program - continued

The below table outlines the current and previous Visitor visa subclasses/streams, travel purpose of each subclass/stream (including how they are referenced in this report) and the location of the client at time of lodgement.

Note: Where a visa subclass/stream allows both tourism and business visitor activities, data in this report will be based on the applicant's declared travel activity for their initial entry to Australia for the purposes of determining Tourism or Business visitor activity.

Current subclass	Previous subclass	Tourism	Business	Client Location
601 - Electronic Travel Authority	976 – Electronic Travel Authority (Visitor) 977 - Electronic Travel Authority (Business – Short Validity) 956 - Electronic Travel Authority (Business – Long Validity)	✓ (ETA Tourist)	✓ (ETA Business)	Outside Australia
651 - eVisitor	N/A	✓ (eVisitor Tourist)	✓ (eVisitor Business)	Outside Australia
600 - Tourist stream	676 - Tourist visa	✓ (Tourist Visitor)		In or outside Australia
600 - Business Visitor stream	456 - Business (Short Stay) visa 459 - Sponsored Business visitor (Short Stay) visa 488 – Superyacht	✓ (Business Visitor)	✓ (Business Visitor)	Outside Australia
600 - Sponsored Family stream	679 - Sponsored Family Visitor visa	✓ (Sponsored Tourist)		Outside Australia
600 - Approved Destination Status stream	676 - Tourist visa (ADS subcategory)	✓ (Tourist Visitor)		Outside Australia (must be within PRC)
600 - Frequent Traveller stream	N/A	✓ (Tourist Visitor)	✓ (Business Visitor)	Outside Australia (must be within eligible country)

Family members

All applicants, including dependent family members, must lodge their own separate Visitor visa application.

Visa Requirements

To be eligible for a Visitor visa, the applicant must genuinely intend to stay temporarily in Australia for the purpose for which the visa is granted (for tourism or business visitor purposes). Applicants must be able to demonstrate that they have access to adequate means to support themselves (and their family where relevant) during their stay in Australia, including health insurance where required. Applicants must also meet certain health and character requirements.

Work is not permitted on any Visitor visas. Where a person is found to be working in breach of their visa conditions, they could face visa cancellation and an exclusion period.

Study or training, of up to three months, may be permitted on a Visitor visa. However, if the visa holder's main reason for travelling to Australia is study, a student visa might be more appropriate.

Background to the Visitor visa program - continued

Extending stay

Visitor visas cannot be 'extended'. However, Visitor visa holders may extend their stay in Australia by applying for another visa, which may include a Visitor visa (subclass 600) - Tourist stream before their current visa ceases. This is the only Visitor visa stream that is available to applicants already in Australia seeking to extend their stay.

Visa refusals

A decision to refuse a Visitor visa application is made when a delegate of the Minister is not satisfied that the applicant meets the legal criteria for grant of a visa. When refusing a visa application, the Department provides an applicant a written decision record that sets out the reason for the decision and any review rights.

Processing times

Global Visitor visa application processing times are published on the Department's website at:

<http://www.homeaffairs.gov.au/about/access-accountability/service-standards/global-visa-citizenship-processing-times>

The published processing times are updated on a monthly basis to reflect current caseloads and processing pressures. Processing times are impacted each month by changes in application volumes, seasonal peaks, complex cases and incomplete applications.

Executive Summary

Key Points

- This executive summary covers the Tourist and Business Visitor visa statistics for the Visitor visa program from 1 July 2020 to 30 June 2021 (the 2020-21 program year). The terminology used in this executive summary to describe Tourist and Business visas and subclasses are referenced on pages 3-4 of this report. Figures referred to in this report include both applications made in Australia and outside Australia. It should be noted that subclass 600 (Tourist stream) is the only Visitor visa option for applicants already in Australia.
- The COVID-19 outbreak and strict border measures in place to protect the health of the Australian community continued to impact the Visitor visa program in the 2020-21 program year.
- Since the outbreak of COVID-19, the Department's focus in relation to Visitor visas has been to assist visitors in Australia to remain lawful until they are able to depart and to prioritise processing of visa applications from people overseas who are exempt from travel restrictions.
- All Visitor visa arrivals over this period have been in an exempt category (such as an immediate family member of an Australian citizen or permanent resident), received an individual travel exemption, or travelled under the New Zealand Safe Travel Zone arrangements. These arrangements commenced on 18 April 2021, and allow all eligible travellers (including Visitor visa holders) to undertake two-way quarantine-free travel between Australia and New Zealand without the need to apply for a travel exemption.
- When compared to the previous program year, the impacts of COVID-19 can be observed through:
 - A decline in Visitor visa applications, visa grants, visa holders in Australia, and arrival numbers due to a global reduction in demand for international travel and travel restrictions.
 - An increase in processing times and on hand application volumes following diversion of visa processing resources towards critical priorities (including travel exemption processing and Family visa processing), as well as disruptions to third party services such as health checks.
 - Fluctuating grant rates due to low finalisation rates, high withdrawal rates and reprioritisation of visa caseloads.
- This report should be read in conjunction with [The Administration of the Immigration and Citizenship Programs](#).

1 Applications lodged

In the 2020-21 program year, 184,648 Visitor visa (Tourist and Business) applications were lodged; down 95.8 per cent compared to the 2019-20 program year.

India was the largest source country for Visitor visa lodgements during the 2020-21 program year with 36,390 lodgements (down 87.6 per cent compared to the same period in 2019-20), ahead of China (down 94.2 per cent to 35,593) and the United Kingdom (down 97.1 per cent to 13,955).

Tourist

Tourist visas accounted for the majority of Visitor visa applications lodged during the 2020-21 program year, with 143,777 applications. This included a large number of applications made in Australia by visitors seeking to extend their stay due to COVID-19 travel disruptions.

Despite the increase in applications made in Australia, there was still an overall 96.4 per cent decrease in total

lodgements compared to the 2019-20 program year (3,996,741). All major source countries experienced a decline in lodgements, and there was a shift in the composition of the top ten source countries.

The top three source countries for Tourist Visitor visa applications were:

1. India (down 87.3 per cent to 34,192)
2. China (down 95.3 per cent to 26,000)
3. UK (down 97.3 per cent to 12,628).

Business

During the 2020-21 program year, a total of 40,871 Business Visitor visa applications were lodged, down 89.0 per cent compared to 2019-20 program year. The top three source countries for Business visitor visa applications were:

1. China (down 83.6 per cent to 9,593)
2. Japan (down 81.6 per cent to 5,140)
3. Korea, South (down 79.3 per cent to 3,900).

Executive Summary - continued

2 Visas granted

Tourist

In the 2020-21 program year, 167,576 Tourist Visitor visas were granted; a 95.9 per cent decrease compared to the 2019-20 program year (4,056,603).

The majority of Tourist Visitor visa grants were for the subclass 600 (Visitor) visa (115,494). This category includes visa grants to applicants already in Australia.

The top three countries for Tourist visa grants were:

1. India (down 86.3 per cent to 27,406)
2. China (down 95.3 per cent to 23,297)
3. United Kingdom (down 98.2 per cent to 7,939).

Business

In the 2020-21 program year, 52,082 Business Visitor visas were granted; an 84.8 per cent decrease compared to the 2019-20 program year (342,611).

The top three countries for Business Visitor visa grants were:

1. China (down 68.4 per cent to 15,547)
2. Japan (down 75.6 per cent to 6,478)
3. Korea, South (down 60.7 per cent to 6,404).

Sponsored Family Visitor

In the 2020-21 program year, 917 Sponsored Family Visitor visas were granted; down by 96.7 per cent compared to the 2019-20 program year (27,709).

3 Grant rates

Grant rates are provided on a quarterly basis. Throughout the first half of 2020-21, grant rates decreased due to low finalisation rates, high withdrawal rates and reprioritisation of visa caseloads during the COVID-19 pandemic.

During the April-June 2021 quarter, however, Visitor visa grant rates increased due to the high proportion of Business Visitor visa grants associated with Asia-Pacific Economic Cooperation (APEC) Business Travel card finalisations. Due to fluctuating rates and overall low finalisations in this reporting period, minimal weight should be given to the grant rate as a reflection of the caseload risk.

4 Processing times

Processing times are provided on a quarterly basis. Due to COVID-19 some visa processing times have been affected and applications may take longer to finalise. While Visitor visa processing times increased, the Department prioritised finalisation of applications to facilitate urgent travel for applicants in one of the categories exempt from COVID-19-related travel restrictions.

During the 1 April 2021 to 30 June 2021 quarter:

- 75 per cent of Tourist Visitor visa applications were processed within 160 calendar days, compared to 61 days for the corresponding quarter in 2020;
- 75 per cent of Business Visitor visa applications were processed within 342 calendar days, compared to 6 days for the corresponding quarter in 2020.

Business Visitor visa processing times were affected during the 1 April 2021 to 30 June 2021 quarter by a high proportion of Business Visitor visa grants associated with Asia-Pacific Economic Cooperation (APEC) Business Travel card finalisations. Business Visitor visa processing times are expected to return to trend in the following quarter.

5 Applications on hand

Due to COVID-19 some visa processing times have been affected and applications have taken longer to finalise. As at 30 June 2021, both Tourist and Business Visitor visa on hand application figures were higher compared to the same time in 2020.

6 Visa holders in Australia

On 30 June 2021, there were 40,810 Visitor (Tourist and Business) visa holders in Australia. This was a 56.4 per cent decrease compared to 93,494 Visitor visa holders in Australia on 30 June 2020.

The subclass 600 (Visitor) visa comprised the largest cohort with 38,965 visa holders in Australia, followed by subclass 651 eVisitor with 1,027 visa holders, and subclass 601 ETA with 817 visa holders. It should be noted that subclass 600 is the only Visitor visa option for applicants already in Australia wanting to extend their stay.

7 Approved Destination Status (ADS)

Due to COVID-19 travel restrictions, there were no Visitor visas lodged under the ADS scheme in the reporting period.

8 Arrivals

During the 2020-21 program year, there were 33,468 arrivals on Visitor (Tourist and Business) visas; a 99.3 per cent decrease compared to the 2019-20 program year (4,616,075). Due to COVID-19 travel restrictions, all Visitor visa arrivals over the 2020-21 program year were in an exempt category, received an individual travel exemption, or travelled under the New Zealand Safe Travel Zone arrangements.

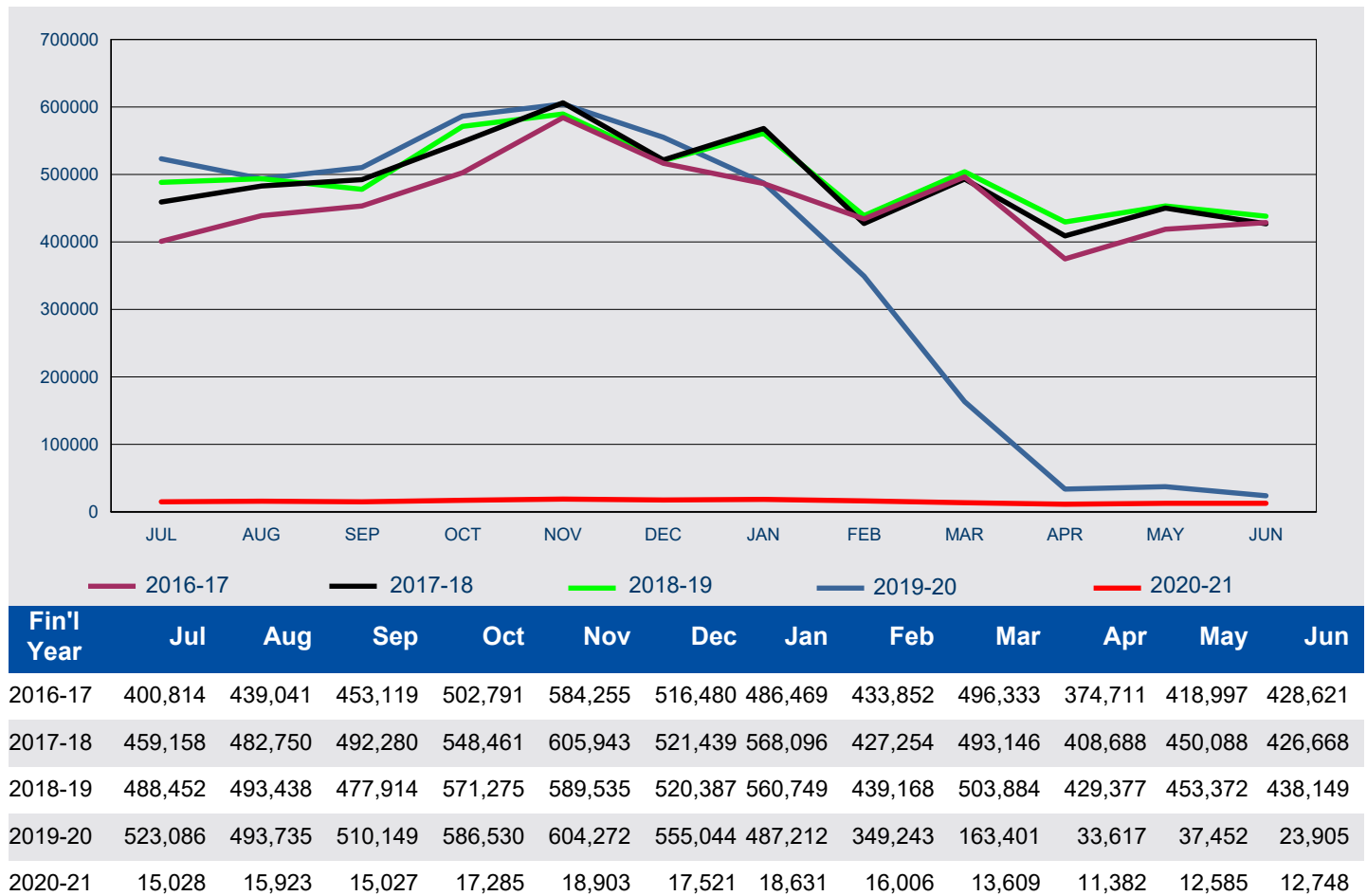
The top three countries for arrivals on Visitor visas were:

1. UK (down 99.2 per cent to 4,261)
2. India (down 98.6 per cent to 3,529)
3. USA (down 99.3 per cent to 3,469).

1 Lodged

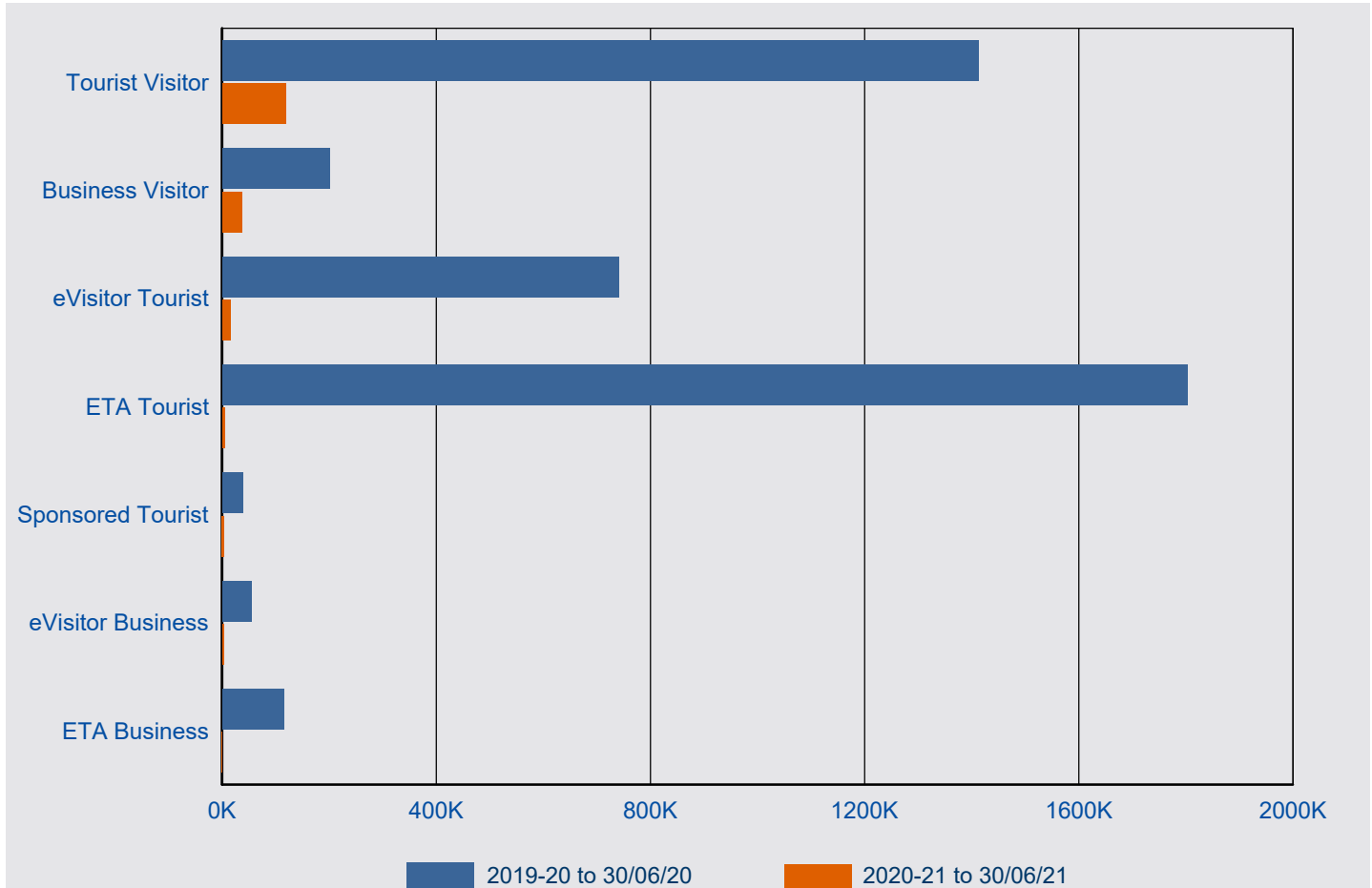
1 Lodged

1.01 Number of Visitor visa applications lodged in 2020-21 to 30 June 2021 by month - comparison with previous four financial years



1 Lodged

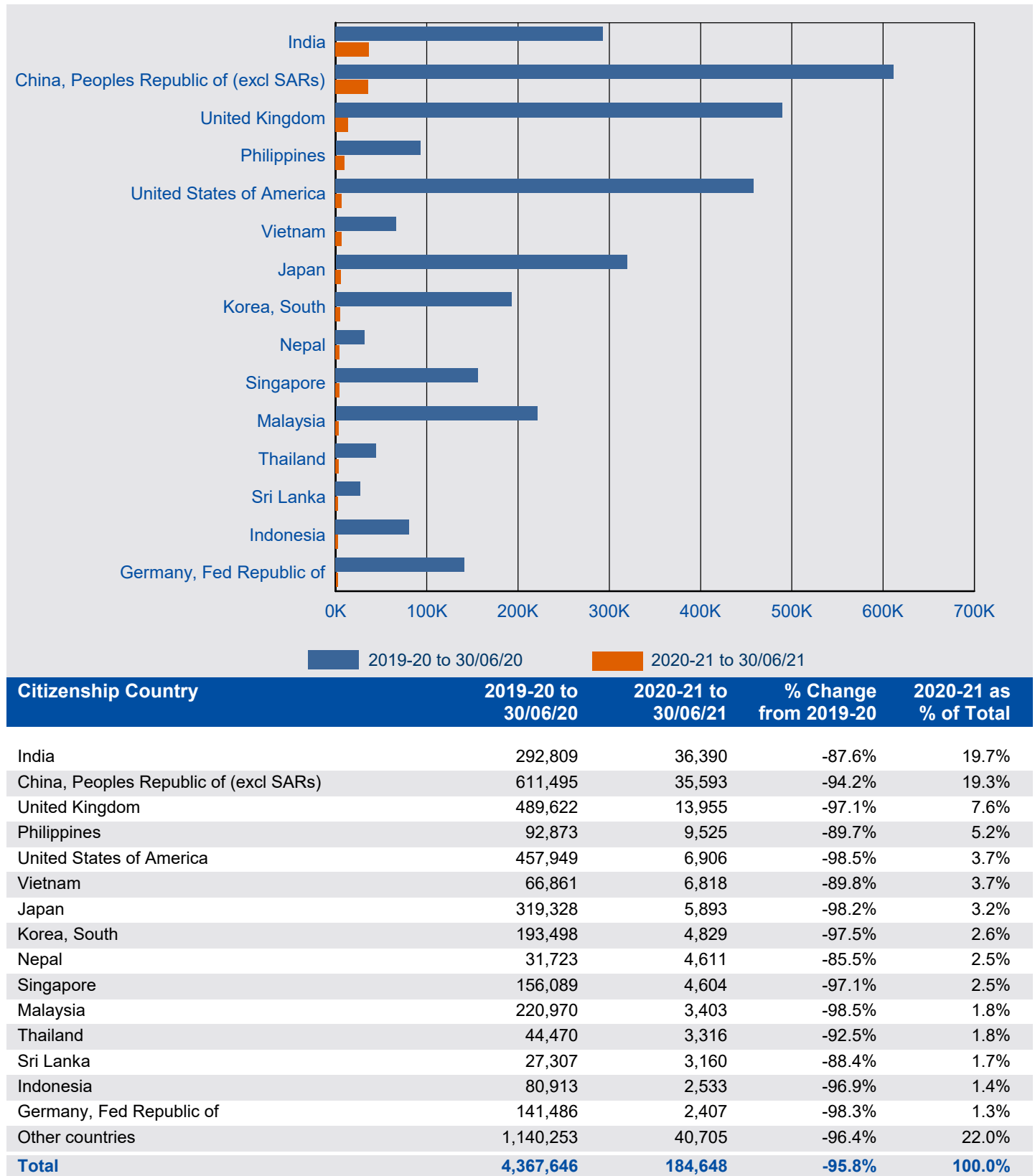
1.02 Number of Visitor visa applications lodged in 2020-21 to 30 June 2021 by visa group - comparison with same period in previous year



Visa Group	2019-20 to 30/06/20	2020-21 to 30/06/21	% Change from 2019-20	2020-21 as % of Total
Tourist Visitor	1,412,962	118,842	-91.6%	64.4%
Business Visitor	200,548	37,181	-81.5%	20.1%
eVisitor Tourist	741,126	15,272	-97.9%	8.3%
ETA Tourist	1,803,312	5,281	-99.7%	2.9%
Sponsored Tourist	39,341	4,382	-88.9%	2.4%
eVisitor Business	54,807	2,757	-95.0%	1.5%
ETA Business	115,550	933	-99.2%	0.5%
Total	4,367,646	184,648	-95.8%	100.0%

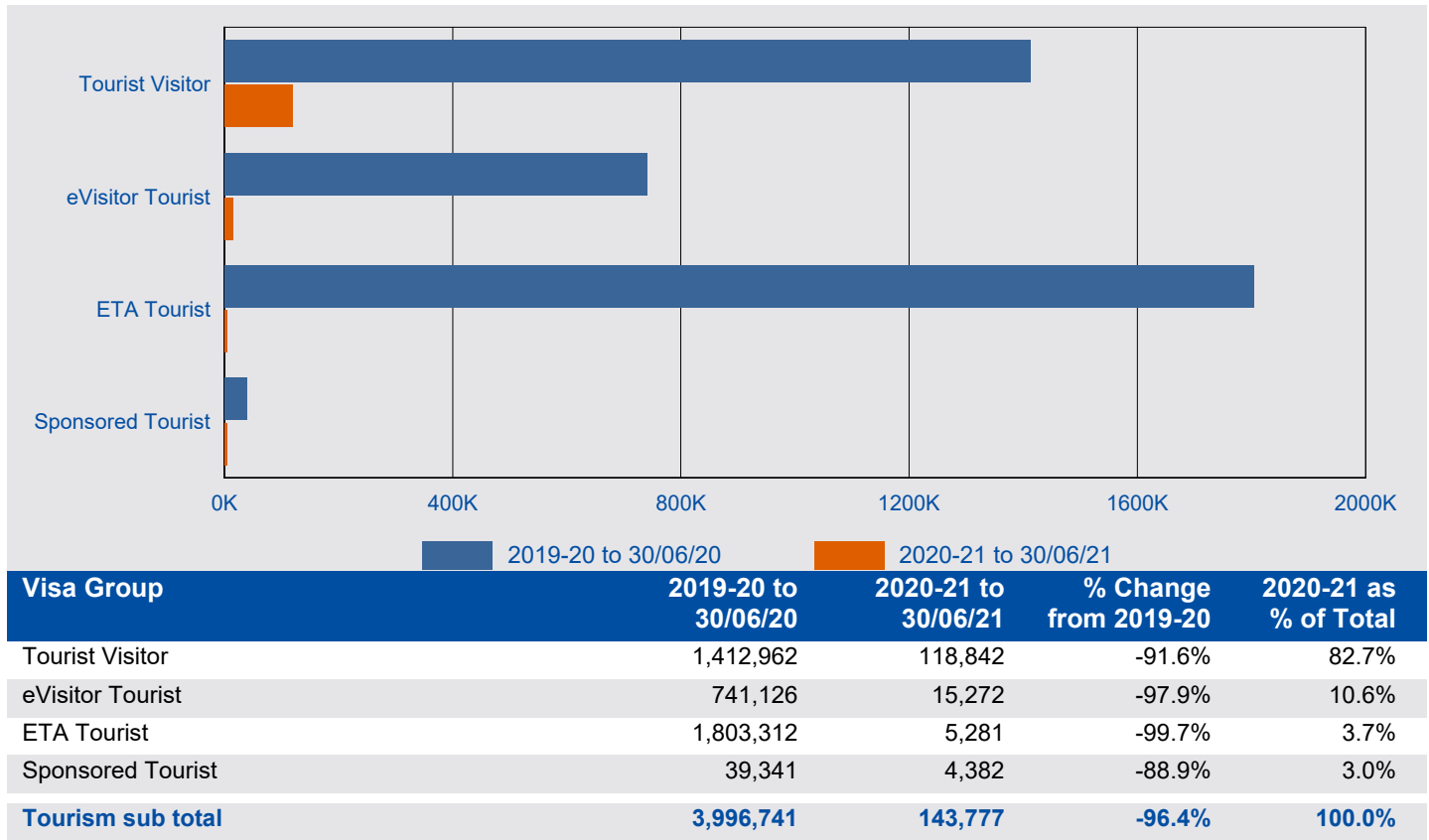
1 Lodged

1.03 Number of Visitor visa applications lodged in 2020-21 to 30 June 2021 by citizenship country - comparison with same period in previous year

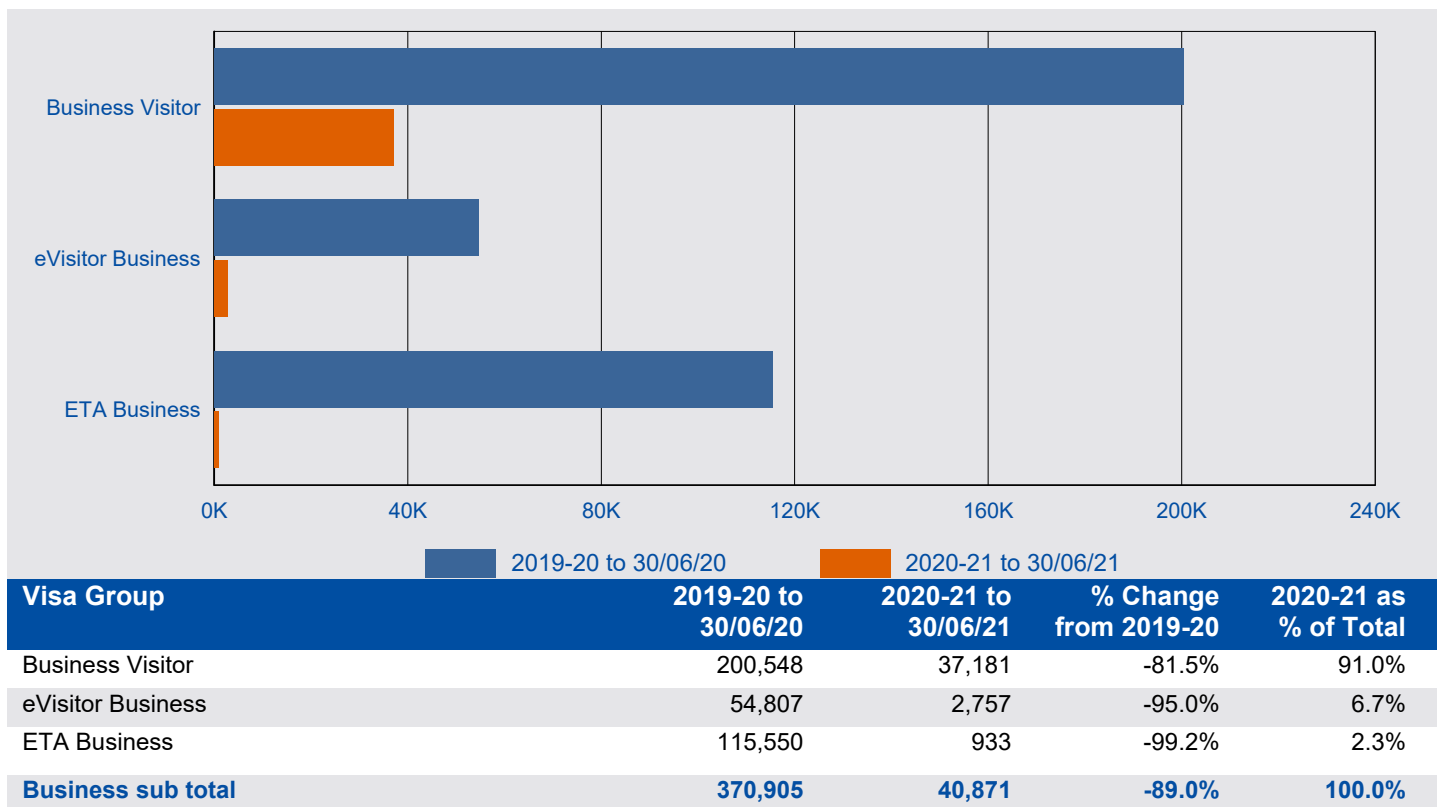


1 Lodged

1.04 Number of tourism Visitor visa applications lodged in 2020-21 to 30 June 2021 by visa group - comparison with same period in previous year

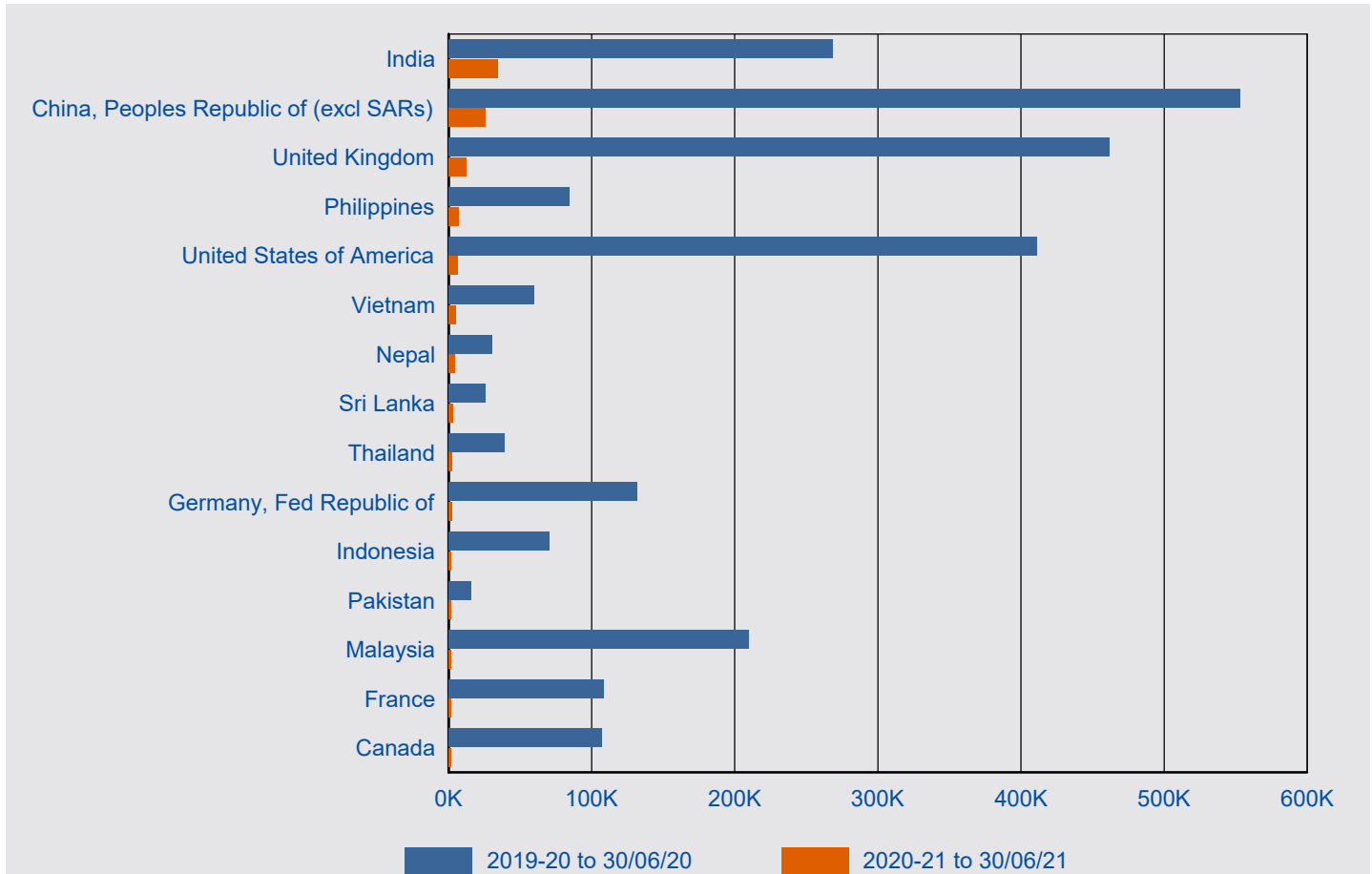


1.05 Number of business Visitor visa applications lodged in 2020-21 to 30 June 2021 by visa group - comparison with same period in previous year



1 Lodged

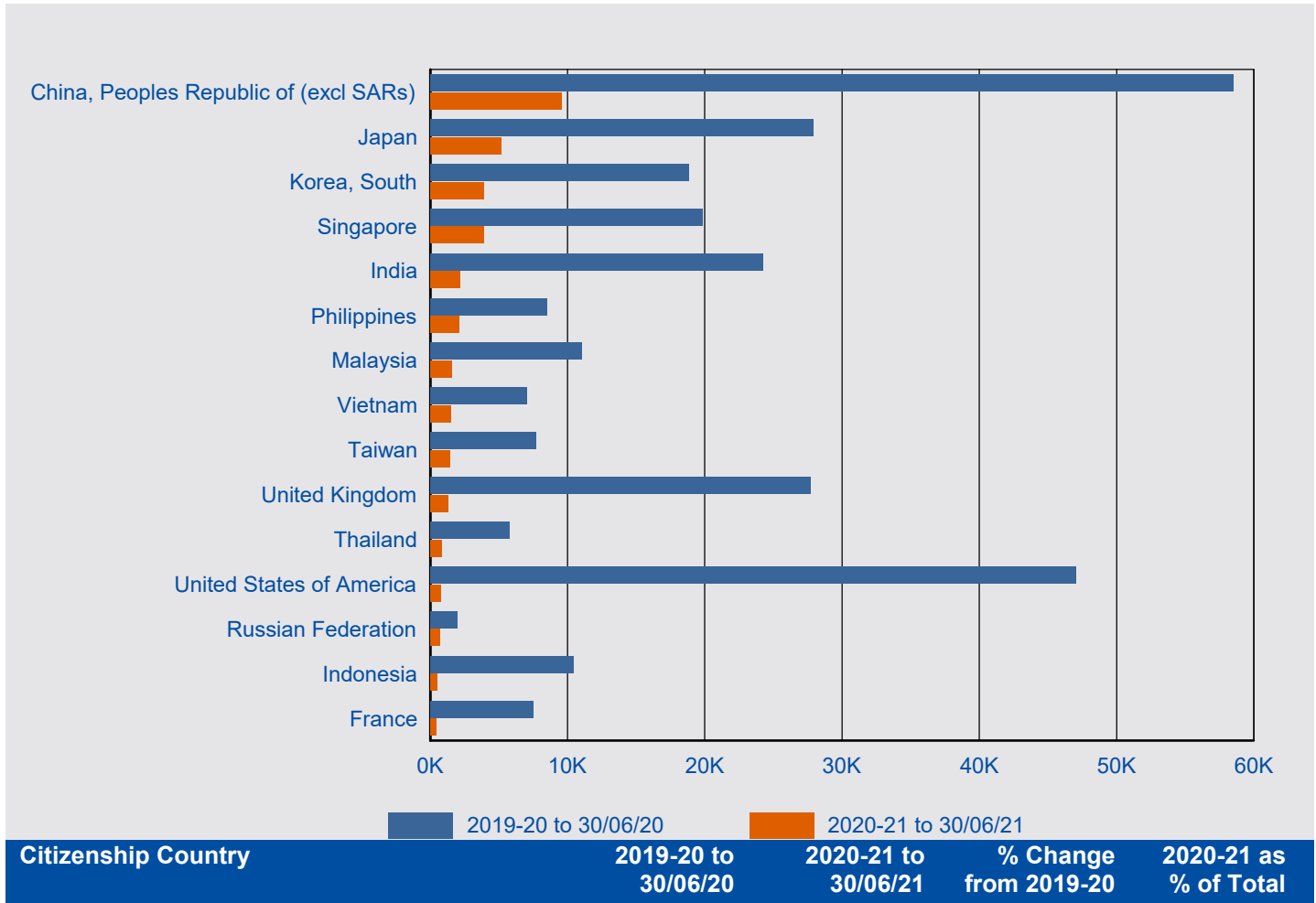
1.06 Number of tourist Visitor visa applications lodged in 2020-21 to 30 June 2021 by citizenship country - comparison with same period in previous year



Citizenship Country	2019-20 to 30/06/20	2020-21 to 30/06/21	% Change from 2019-20	2020-21 as % of Total
Tourist				
India	268,568	34,192	-87.3%	23.8%
China, Peoples Republic of (excl SARs)	553,001	26,000	-95.3%	18.1%
United Kingdom	461,910	12,628	-97.3%	8.8%
Philippines	84,390	7,390	-91.2%	5.1%
United States of America	410,892	6,162	-98.5%	4.3%
Vietnam	59,830	5,303	-91.1%	3.7%
Nepal	30,596	4,579	-85.0%	3.2%
Sri Lanka	25,861	3,080	-88.1%	2.1%
Thailand	38,718	2,486	-93.6%	1.7%
Germany, Fed Republic of	131,596	2,126	-98.4%	1.5%
Indonesia	70,441	1,985	-97.2%	1.4%
Pakistan	15,962	1,825	-88.6%	1.3%
Malaysia	209,922	1,797	-99.1%	1.2%
France	108,669	1,791	-98.4%	1.2%
Canada	107,149	1,779	-98.3%	1.2%
Other countries	1,419,236	30,654	-97.8%	21.3%
Tourist total	3,996,741	143,777	-96.4%	100.0%

1 Lodged

1.07 Number of business Visitor visa applications lodged in 2020-21 to 30 June 2021 by citizenship country - comparison with same period in previous year



Business

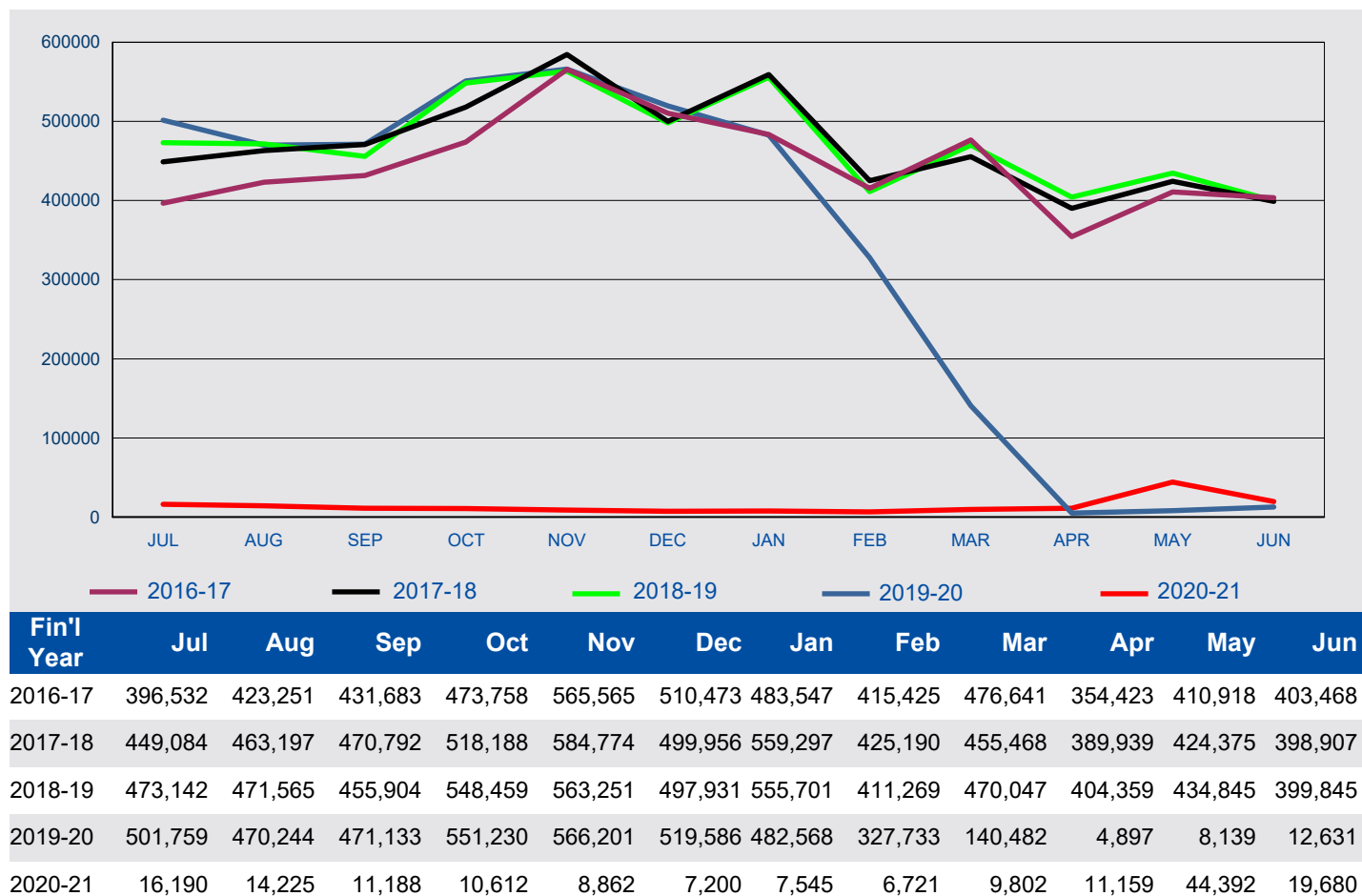
China, Peoples Republic of (excl SARs)	58,494	9,593	-83.6%	23.5%
Japan	27,924	5,140	-81.6%	12.6%
Korea, South	18,866	3,900	-79.3%	9.5%
Singapore	19,857	3,874	-80.5%	9.5%
India	24,241	2,198	-90.9%	5.4%
Philippines	8,483	2,135	-74.8%	5.2%
Malaysia	11,048	1,606	-85.5%	3.9%
Vietnam	7,031	1,515	-78.5%	3.7%
Taiwan	7,693	1,474	-80.8%	3.6%
United Kingdom	27,712	1,327	-95.2%	3.2%
Thailand	5,752	830	-85.6%	2.0%
United States of America	47,057	744	-98.4%	1.8%
Russian Federation	1,983	734	-63.0%	1.8%
Indonesia	10,472	548	-94.8%	1.3%
France	7,541	436	-94.2%	1.1%
Other countries	86,751	4,817	-94.4%	11.8%
Business total	370,905	40,871	-89.0%	100.0%

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2 Granted

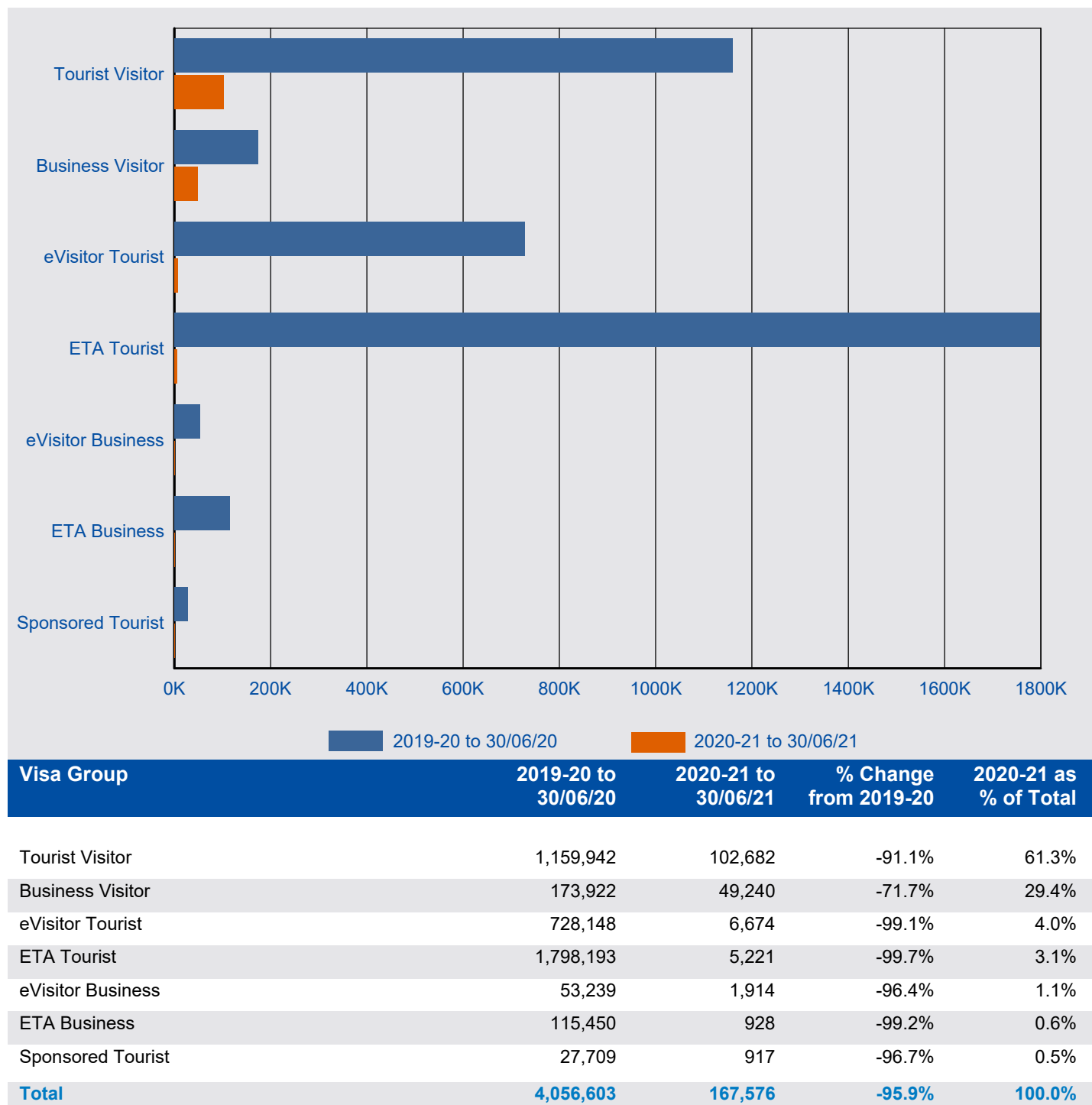
2 Granted

2.01 Number of Visitor visa applications granted in 2020-21 to 30 June 2021 by month - comparison with previous four financial years



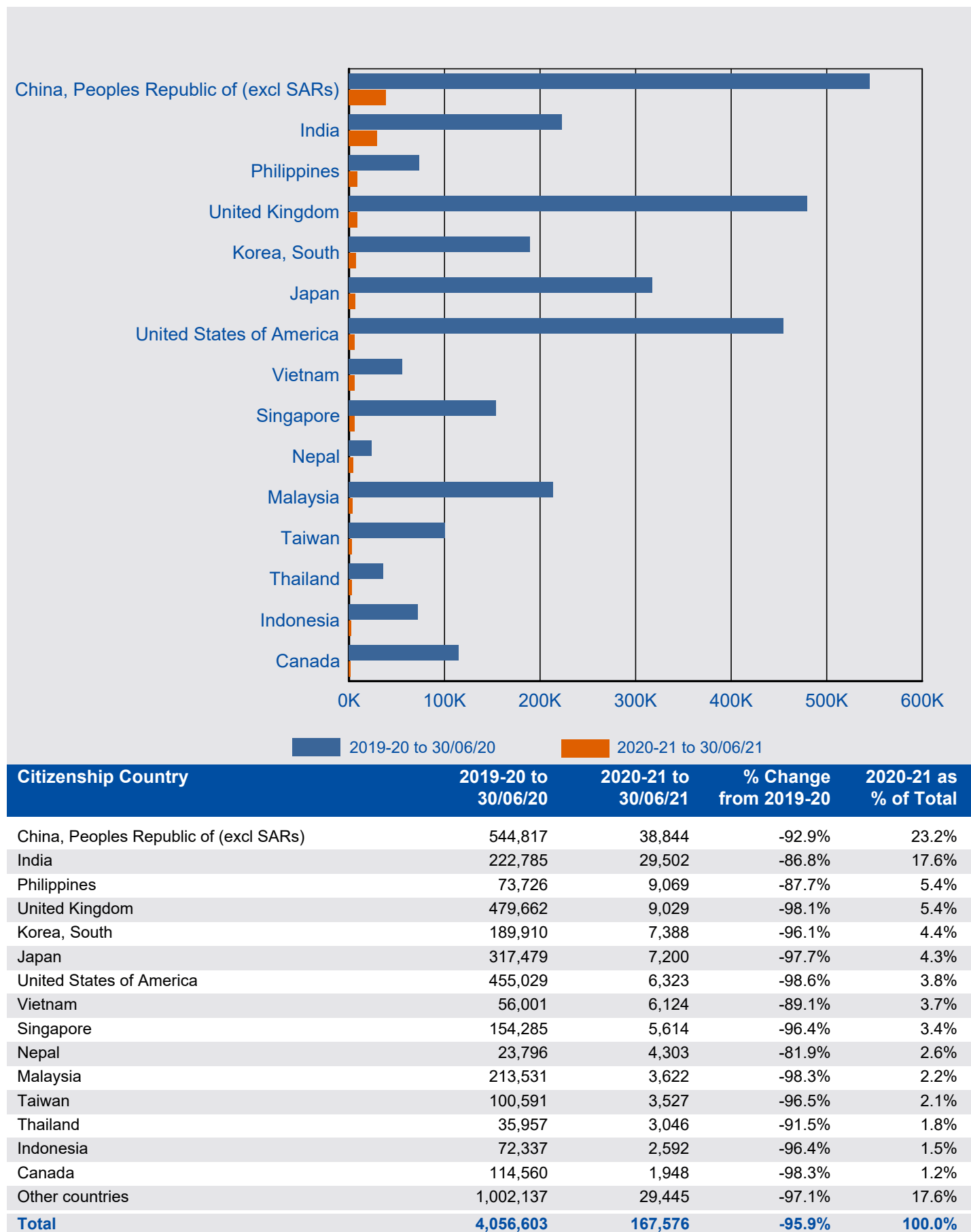
2 Granted

2.02 Number of Visitor visa applications granted in 2020-21 to 30 June 2021 by visa group - comparison with same period in previous year



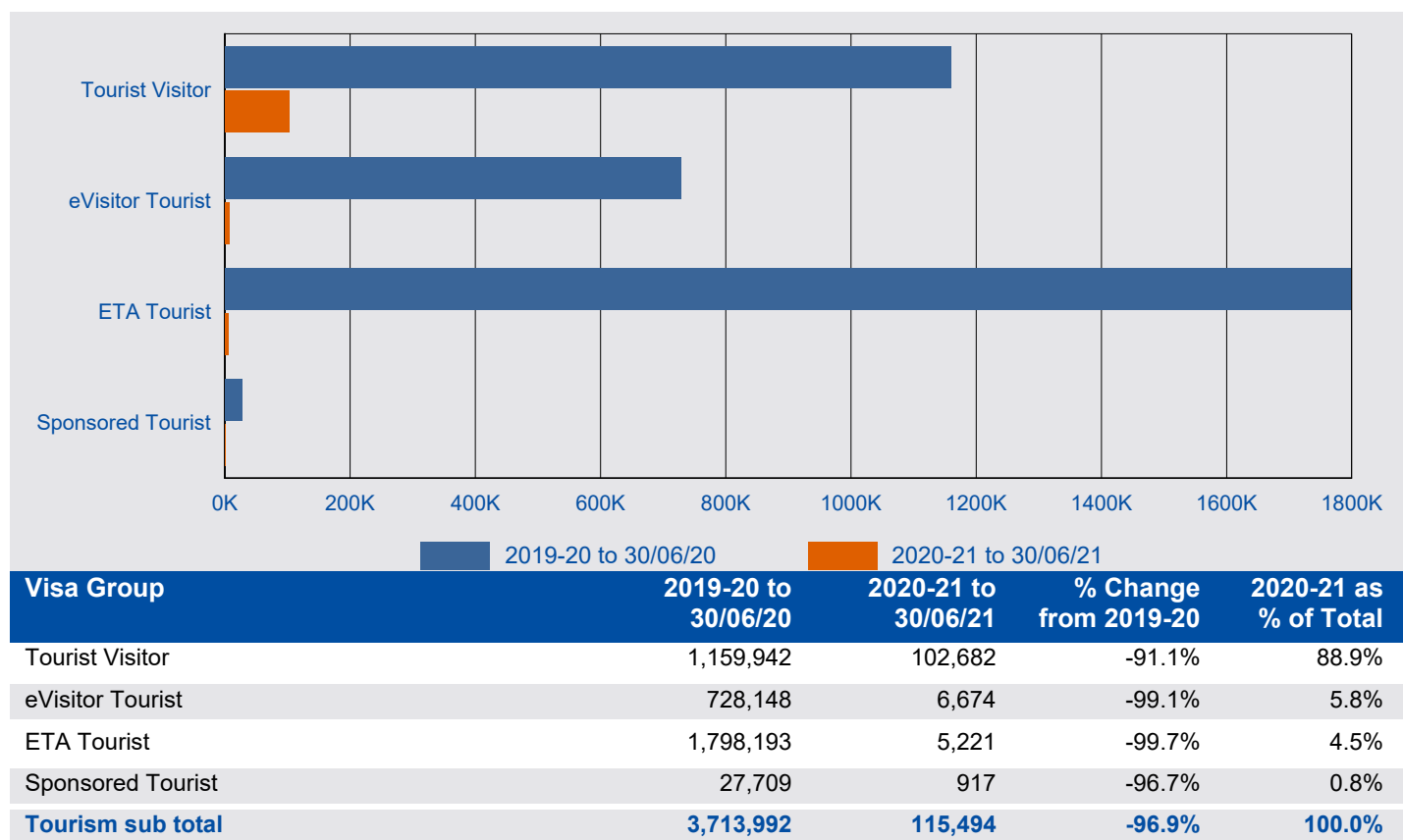
2 Granted

2.03 Number of Visitor visa applications granted in 2020-21 to 30 June 2021 by citizenship country - comparison with same period in previous year

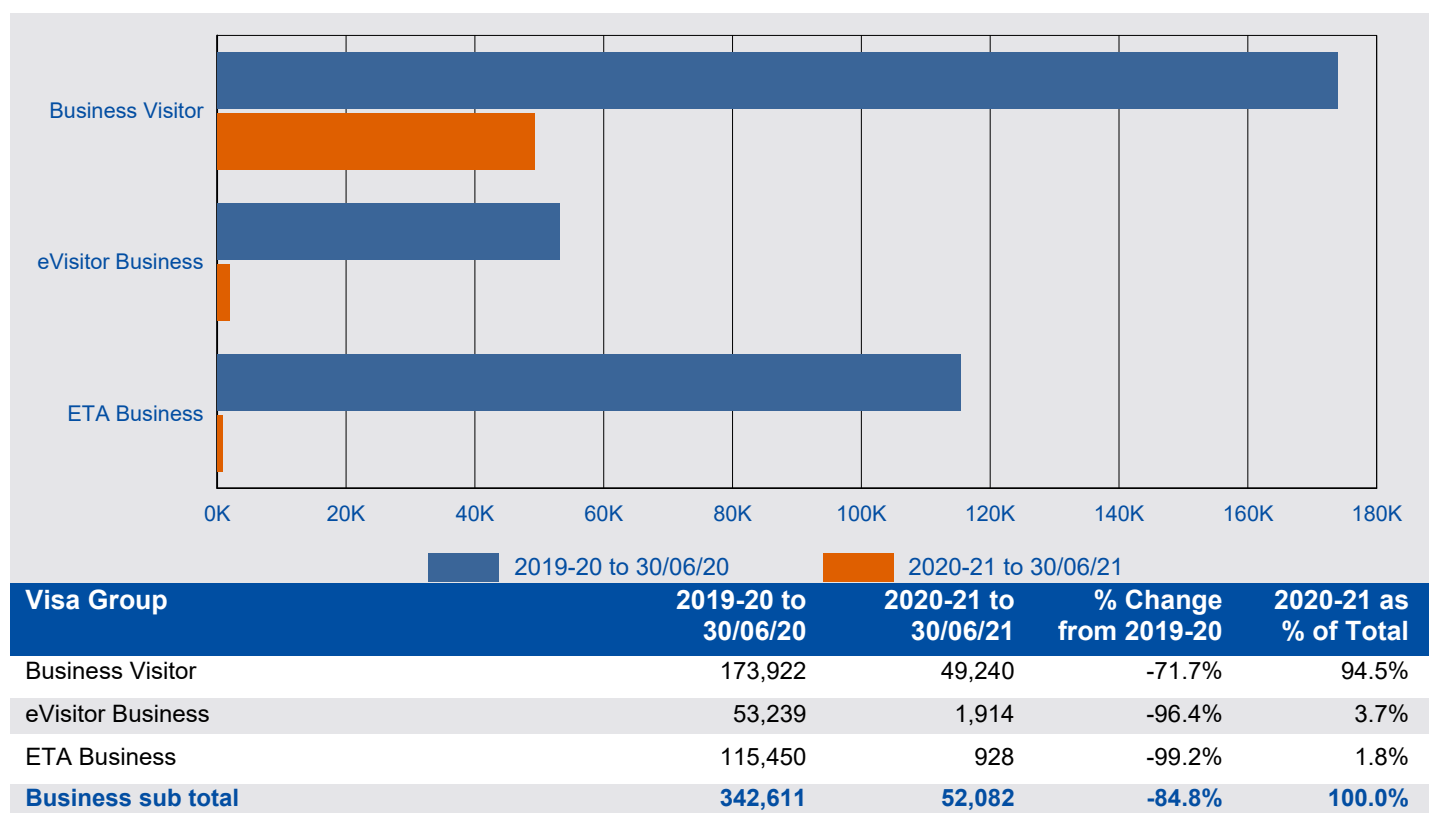


2 Granted

2.04 Number of tourism Visitor visa applications granted in 2020-21 to 30 June 2021 by visa group - comparison with same period in previous year

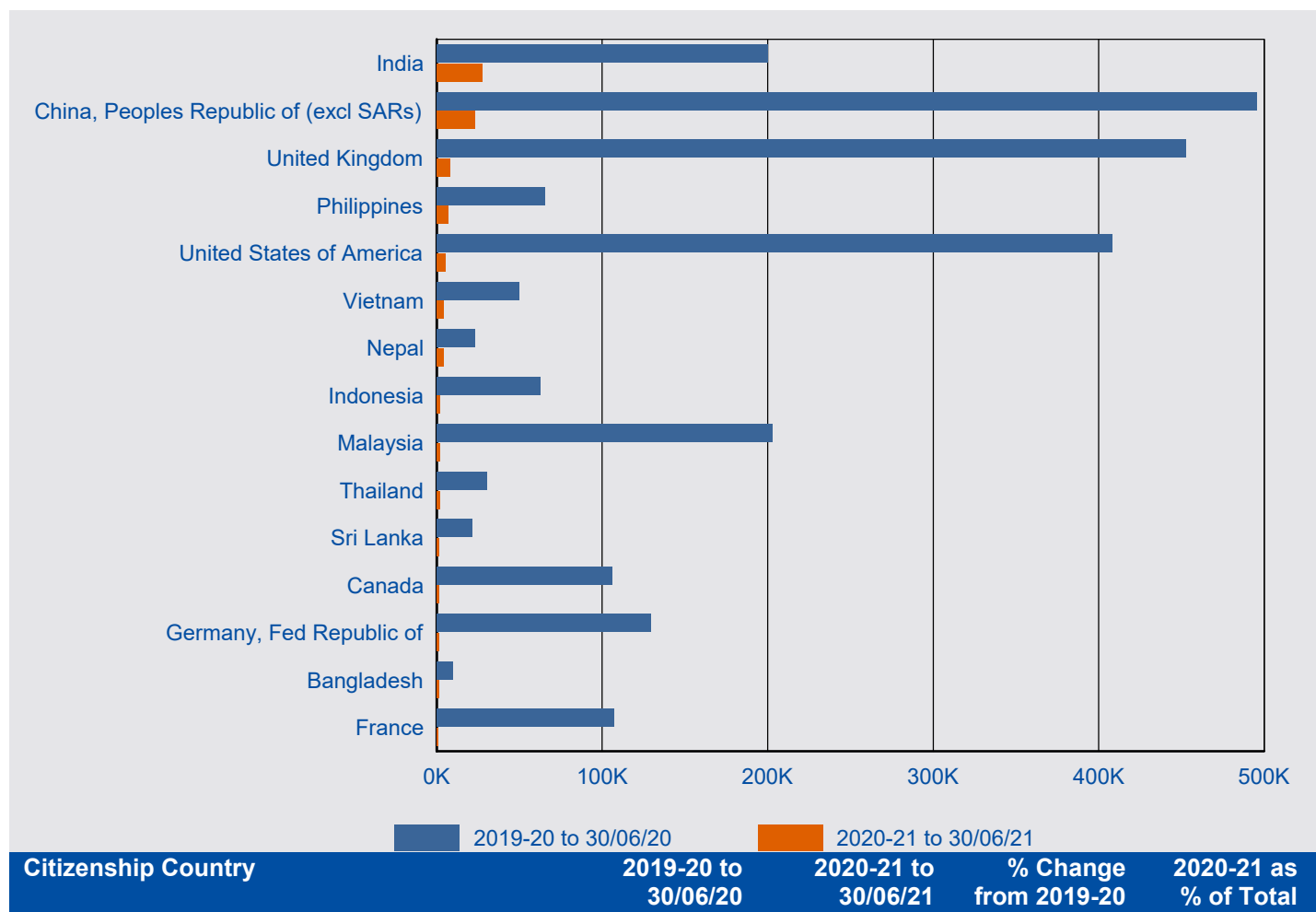


2.05 Number of business Visitor visa applications granted in 2020-21 to 30 June 2021 by visa group - comparison with same period in previous year



2 Granted

2.06 Number of tourist Visitor visa applications granted in 2020-21 to 30 June 2021 by citizenship country - comparison with same period in previous year

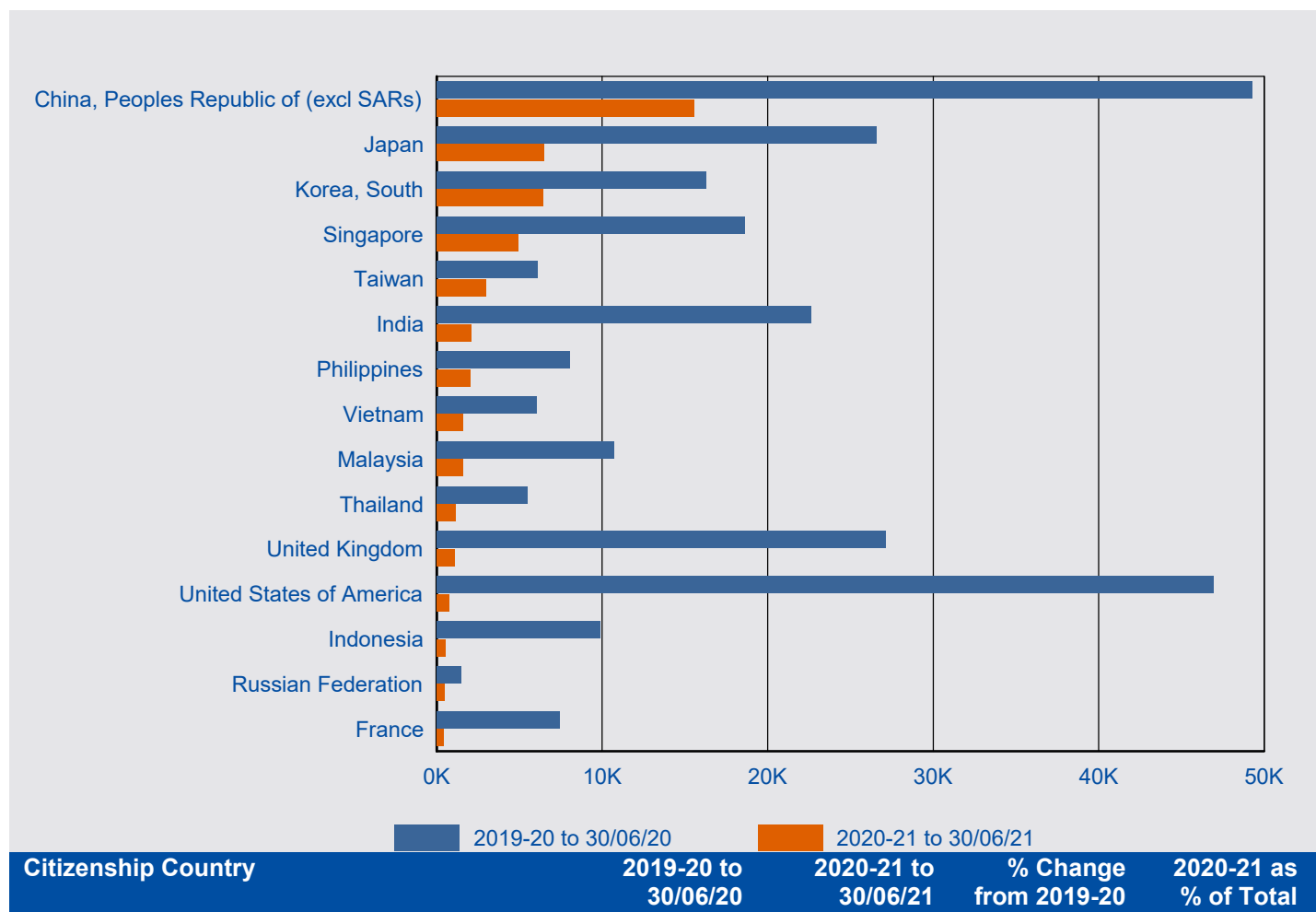


Tourist

India	200,149	27,406	-86.3%	23.7%
China, Peoples Republic of (excl SARs)	495,567	23,297	-95.3%	20.2%
United Kingdom	452,545	7,939	-98.2%	6.9%
Philippines	65,676	7,004	-89.3%	6.1%
United States of America	408,116	5,588	-98.6%	4.8%
Vietnam	49,944	4,519	-91.0%	3.9%
Nepal	23,004	4,290	-81.4%	3.7%
Indonesia	62,428	2,060	-96.7%	1.8%
Malaysia	202,784	2,029	-99.0%	1.8%
Thailand	30,485	1,895	-93.8%	1.6%
Sri Lanka	21,470	1,724	-92.0%	1.5%
Canada	106,251	1,640	-98.5%	1.4%
Germany, Fed Republic of	129,647	1,341	-99.0%	1.2%
Bangladesh	10,042	1,324	-86.8%	1.1%
France	106,958	1,193	-98.9%	1.0%
Other countries	1,348,926	22,245	-98.4%	19.3%
Tourist total	3,713,992	115,494	-96.9%	100.0%

2 Granted

2.07 Number of business Visitor visa applications granted in 2020-21 to 30 June 2021 by citizenship country - comparison with same period in previous year



Business

Citizenship Country	2019-20 to 30/06/20	2020-21 to 30/06/21	% Change from 2019-20	2020-21 as % of Total
China, Peoples Republic of (excl SARs)	49,250	15,547	-68.4%	29.9%
Japan	26,560	6,478	-75.6%	12.4%
Korea, South	16,295	6,404	-60.7%	12.3%
Singapore	18,612	4,953	-73.4%	9.5%
Taiwan	6,131	2,964	-51.7%	5.7%
India	22,636	2,096	-90.7%	4.0%
Philippines	8,050	2,065	-74.3%	4.0%
Vietnam	6,057	1,605	-73.5%	3.1%
Malaysia	10,747	1,593	-85.2%	3.1%
Thailand	5,472	1,151	-79.0%	2.2%
United Kingdom	27,117	1,090	-96.0%	2.1%
United States of America	46,913	735	-98.4%	1.4%
Indonesia	9,909	532	-94.6%	1.0%
Russian Federation	1,460	507	-65.3%	1.0%
France	7,417	415	-94.4%	0.8%
Other countries	79,985	3,947	-95.1%	7.6%
Business total	342,611	52,082	-84.8%	100.0%

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3 Grant rate

For this section:

A grant rate is defined as:

$$\frac{\text{Number of grants}}{\text{Number of decisions}} \times 100$$

where the number of decisions equals the number of grants plus the number of refusals.

A grant rate of 0.00% indicates that no applications were decided during the reporting period.

3 Grant rate

3.01 Grant rate of Visitor visa applications decided in the 3 month period between 1 April 2021 and 30 June 2021 by visa group - comparison with previous four periods

Visa Group	01/04/20 to 30/06/20	01/07/20 to 30/09/20	01/10/20 to 31/12/20	01/01/21 to 31/03/21	01/04/21 to 30/06/21
Business					
Business Visitor	46.9%	87.9%	95.4%	93.0%	99.7%
ETA Business	28.0%	74.6%	98.0%	100.0%	99.3%
eVisitor Business	87.2%	74.3%	92.8%	81.8%	95.3%
All Business	65.9%	81.6%	95.3%	92.1%	99.6%
Tourism					
ETA Tourist	20.1%	5.4%	99.6%	99.3%	99.3%
eVisitor Tourist	37.8%	88.3%	89.2%	92.9%	96.8%
Sponsored Tourist	82.4%	76.1%	85.4%	94.5%	82.3%
Tourist Visitor	91.2%	88.2%	78.6%	85.9%	92.8%
All Tourism	87.2%	86.3%	80.1%	87.1%	93.7%
All	86.6%	86.1%	81.1%	87.6%	97.2%

3 Grant rate

3.02 Grant rate for Tourist Visitor visa applications decided in the 3 month period between 1 April 2021 and 30 June 2021 by citizenship country - comparison with previous four periods

Citizenship Country	01/04/20 to 30/06/20	01/07/20 to 30/09/20	01/10/20 to 31/12/20	01/01/21 to 31/03/21	01/04/21 to 30/06/21
India	93.2%	82.0%	79.5%	81.2%	94.9%
China, Peoples Republic of (excl SARs)	96.0%	96.3%	92.2%	93.5%	94.1%
Philippines	97.3%	72.3%	75.2%	87.6%	96.6%
Vietnam	88.2%	97.7%	86.9%	88.8%	96.0%
Nepal	96.1%	89.8%	85.6%	85.3%	93.1%
United Kingdom	87.9%	86.2%	62.8%	88.3%	88.3%
Indonesia	96.4%	93.5%	57.6%	88.1%	94.0%
Sri Lanka	97.3%	92.0%	78.5%	67.2%	77.4%
United States of America	92.1%	95.0%	74.4%	81.8%	85.1%
Thailand	94.1%	90.7%	61.2%	68.9%	93.2%
Malaysia	95.5%	89.9%	65.7%	85.6%	91.8%
Bangladesh	90.5%	82.0%	79.5%	83.2%	92.2%
South Africa	93.3%	93.9%	76.6%	89.5%	92.8%
Pakistan	60.3%	79.1%	62.0%	90.0%	91.0%
France	87.5%	90.6%	54.6%	85.2%	87.0%
Other countries	85.3%	91.0%	68.5%	84.9%	89.3%
All Tourist Visitor	91.2%	88.2%	78.6%	85.9%	92.8%

3.03 Grant rate for Sponsored Tourist visa applications decided in the 3 month period between 1 April 2021 and 30 June 2021 by citizenship country - comparison with previous four periods

Citizenship Country	01/04/20 to 30/06/20	01/07/20 to 30/09/20	01/10/20 to 31/12/20	01/01/21 to 31/03/21	01/04/21 to 30/06/21
India	92.1%	84.6%	92.0%	93.8%	94.6%
Afghanistan	33.3%	0.0%	42.9%	100.0%	49.4%
China, Peoples Republic of (excl SARs)	42.9%	58.3%	100.0%	100.0%	90.9%
Philippines	92.0%	81.8%	88.9%	100.0%	100.0%
Sri Lanka	90.0%	80.0%	83.3%	100.0%	93.8%
Pakistan	88.2%	69.4%	63.6%	92.3%	55.6%
Iran	50.0%	69.2%	66.7%	100.0%	100.0%
Bangladesh	100.0%	93.8%	100.0%	100.0%	100.0%
Indonesia	91.7%	77.8%	87.5%	88.9%	87.5%
Lebanon	75.0%	62.5%	100.0%	100.0%	100.0%
Thailand	0.0%	50.0%	100.0%	88.9%	100.0%
Russian Federation	100.0%	100.0%	100.0%	100.0%	100.0%
Nepal	85.7%	80.0%	100.0%	100.0%	100.0%
Vietnam	50.0%	50.0%	100.0%	100.0%	100.0%
United States of America	85.7%	80.0%	100.0%	100.0%	100.0%
Other countries	74.4%	74.6%	81.1%	90.9%	93.3%
All Sponsored Tourist	82.4%	76.1%	85.4%	94.5%	82.3%

3 Grant rate

3.04 Grant rate for Business Visitor visa applications decided in the 3 month period between 1 April 2021 and 30 June 2021 by citizenship country - comparison with previous four periods

Citizenship Country	01/04/20 to 30/06/20	01/07/20 to 30/09/20	01/10/20 to 31/12/20	01/01/21 to 31/03/21	01/04/21 to 30/06/21
China, Peoples Republic of (excl SARs)	66.7%	50.0%	100.0%	95.7%	99.9%
Korea, South	14.3%	75.0%	0.0%	100.0%	100.0%
Japan	0.0%	100.0%	100.0%	100.0%	100.0%
Singapore	66.7%	100.0%	0.0%	100.0%	99.9%
Taiwan	0.0%	0.0%	0.0%	100.0%	100.0%
Vietnam	0.0%	0.0%	0.0%	100.0%	100.0%
Malaysia	0.0%	81.8%	100.0%	66.7%	99.8%
Thailand	100.0%	0.0%	100.0%	0.0%	100.0%
Philippines	94.1%	93.0%	97.0%	99.2%	100.0%
India	4.3%	96.9%	96.3%	91.8%	99.3%
United Kingdom	0.0%	83.3%	100.0%	100.0%	99.3%
Indonesia	75.0%	98.1%	100.0%	94.9%	99.4%
Chile	0.0%	0.0%	0.0%	0.0%	100.0%
United States of America	96.0%	95.5%	85.0%	73.7%	95.9%
Canada	100.0%	81.8%	87.5%	66.7%	100.0%
Other countries	24.4%	68.1%	93.1%	86.4%	94.0%
All Business Visitor	46.9%	87.9%	95.4%	93.0%	99.7%

3 Grant rate

3.05 Grant rate for subclass 651 eVisitor visa applications decided in the 3 month period between 1 April 2021 and 30 June 2021 by citizenship country - comparison with previous four periods

Citizenship Country	01/04/20 to 30/06/20	01/07/20 to 30/09/20	01/10/20 to 31/12/20	01/01/21 to 31/03/21	01/04/21 to 30/06/21
Austria	50.0%	75.0%	80.0%	100.0%	100.0%
Belgium	50.0%	100.0%	100.0%	100.0%	100.0%
Bulgaria	23.3%	68.0%	91.7%	95.8%	87.5%
Croatia	66.7%	83.6%	92.1%	75.7%	92.5%
Cyprus	25.0%	100.0%	100.0%	0.0%	100.0%
Czechia	80.0%	100.0%	100.0%	91.3%	98.3%
Denmark	35.0%	88.9%	90.9%	63.6%	96.4%
Estonia	33.3%	80.0%	100.0%	100.0%	90.9%
Finland	100.0%	83.3%	77.8%	92.3%	100.0%
France	85.7%	95.0%	97.0%	97.8%	97.5%
Germany, Fed Republic of	61.9%	92.3%	91.6%	93.6%	97.9%
Greece	62.5%	68.4%	88.9%	78.3%	97.9%
Hungary	16.7%	100.0%	77.8%	100.0%	100.0%
Iceland	0.0%	66.7%	0.0%	100.0%	100.0%
Ireland, Republic of	56.0%	87.9%	97.1%	90.4%	97.0%
Italy	67.9%	91.5%	93.8%	92.9%	97.0%
Latvia	30.0%	69.2%	100.0%	80.0%	88.9%
Lithuania	23.1%	80.0%	100.0%	91.7%	94.1%
Luxembourg	0.0%	0.0%	100.0%	100.0%	100.0%
Malta	0.0%	100.0%	100.0%	0.0%	100.0%
Netherlands, Kingdom of The	70.4%	86.4%	95.3%	96.7%	99.2%
Norway	73.7%	66.7%	92.9%	80.0%	95.8%
Poland	88.6%	59.6%	77.5%	72.0%	92.2%
Portugal	80.0%	100.0%	83.3%	88.2%	100.0%
Romania	15.3%	73.5%	90.5%	91.3%	95.7%
Slovakia	0.0%	100.0%	100.0%	100.0%	100.0%
Slovenia	0.0%	100.0%	100.0%	100.0%	80.0%
Spain	89.3%	92.6%	91.2%	83.3%	94.8%
Sweden	66.7%	86.7%	92.9%	93.8%	100.0%
Switzerland	66.7%	100.0%	93.8%	95.0%	97.4%
United Kingdom	63.5%	79.7%	89.4%	92.0%	96.4%
All	58.3%	80.6%	90.9%	90.9%	96.7%

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4 Processing times

This section contains information on 25, 50 and 75 percentile processing times for visitor visa applications.

In general terms:

- 25 percentile means that 25 per cent of applications granted during the period were processed within the number of days shown in the tables. Conversely, 75 per cent took longer than the number of days shown. This measure gives an indication of how long it is taking to process the more straight-forward visitor visa applications.
- 50 percentile more commonly known as the median, it means that 50 per cent of applications granted during the period were processed within the number of days shown in the tables. Conversely, 50 per cent took longer than the number of days shown. This measure gives an indication of how long it is taking to process the typical visitor visa applications.
- 75 percentile means that 75 per cent of applications granted during the period were processed within the number of days shown in the tables. Conversely, 25 per cent took longer than the number of days shown. This measure gives an indication of how long it is taking to process the more complex visitor visa applications.

Note: The calculation of days between lodged and grant date has been adjusted to ensure compatibility with the new database.

4 Processing times

4.01 Processing time (in calendar days) for Tourist Visitor visa applications granted in the 3 month period between 1 April 2021 and 30 June 2021 by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/04/20 to 30/06/20	1/07/20 to 30/09/20	1/10/20 to 31/12/20	1/01/21 to 31/03/21	1/04/21 to 30/06/21
India	25th percentile	38	53	72	86	89
	50th percentile (Median)	48	75	109	96	120
	75th percentile	60	106	154	150	175
China, Peoples Republic of (excl SARs)	25th percentile	42	60	63	86	87
	50th percentile (Median)	48	86	83	94	108
	75th percentile	63	117	136	128	161
Philippines	25th percentile	37	58	55	77	19
	50th percentile (Median)	49	79	105	95	98
	75th percentile	63	108	160	158	162
Vietnam	25th percentile	39	65	70	86	89
	50th percentile (Median)	49	89	125	97	100
	75th percentile	62	112	167	178	146
Nepal	25th percentile	37	56	61	85	88
	50th percentile (Median)	47	73	82	92	98
	75th percentile	60	103	132	102	129
United Kingdom	25th percentile	32	66	32	44	38
	50th percentile (Median)	40	117	80	91	96
	75th percentile	48	128	147	139	139
Indonesia	25th percentile	35	54	25	55	64
	50th percentile (Median)	49	74	88	93	92
	75th percentile	64	103	161	131	114
Sri Lanka	25th percentile	37	58	78	88	93
	50th percentile (Median)	49	78	132	120	145
	75th percentile	62	109	170	188	211
United States of America	25th percentile	24	35	16	14	13
	50th percentile (Median)	44	62	37	78	93
	75th percentile	58	90	101	102	141
Thailand	25th percentile	40	63	58	74	82
	50th percentile (Median)	51	86	120	93	98
	75th percentile	66	106	169	134	140
Other countries	25th percentile	37	52	47	62	23
	50th percentile (Median)	47	75	80	93	98
	75th percentile	61	104	147	133	145
All	25th percentile	39	55	61	84	80
	50th percentile (Median)	47	79	92	94	104
	75th percentile	61	109	149	136	160

4 Processing times

4.02 Processing time (in calendar days) for Business Visitor visa applications granted in the 3 month period between 1 April 2021 and 30 June 2021 by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/04/20 to 30/06/20	1/07/20 to 30/09/20	1/10/20 to 31/12/20	1/01/21 to 31/03/21	1/04/21 to 30/06/21
China, Peoples Republic of (excl SARs)	25th percentile	0	5	3	5	117
	50th percentile (Median)	0	5	3	88	263
	75th percentile	0	5	7	328	363
Korea, South	25th percentile	5	4		224	70
	50th percentile (Median)	5	5		239	231
	75th percentile	5	5		307	373
Japan	25th percentile		1	3	40	154
	50th percentile (Median)		2	4	228	255
	75th percentile		4	10	240	309
Singapore	25th percentile	1	0		305	91
	50th percentile (Median)	1	0		309	208
	75th percentile	1	0		314	313
Taiwan	25th percentile				314	171
	50th percentile (Median)				315	322
	75th percentile				324	377
Vietnam	25th percentile				3	111
	50th percentile (Median)				5	244
	75th percentile				13	325
Malaysia	25th percentile		0	2	4	91
	50th percentile (Median)		0	2	6	209
	75th percentile		1	7	8	216
Thailand	25th percentile	7		18		50
	50th percentile (Median)	7		18		193
	75th percentile	7		18		329
Philippines	25th percentile	2	2	2	1	1
	50th percentile (Median)	3	5	3	3	1
	75th percentile	10	9	7	5	4
India	25th percentile	1	1	1	1	1
	50th percentile (Median)	1	2	3	2	4
	75th percentile	1	3	5	5	106
Other countries	25th percentile	0	2	3	2	8
	50th percentile (Median)	2	4	7	8	98
	75th percentile	5	13	214	170	262
All	25th percentile	1	1	2	1	85
	50th percentile (Median)	2	3	4	4	230
	75th percentile	6	6	8	9	342

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5 Applications on hand

5 Applications on hand

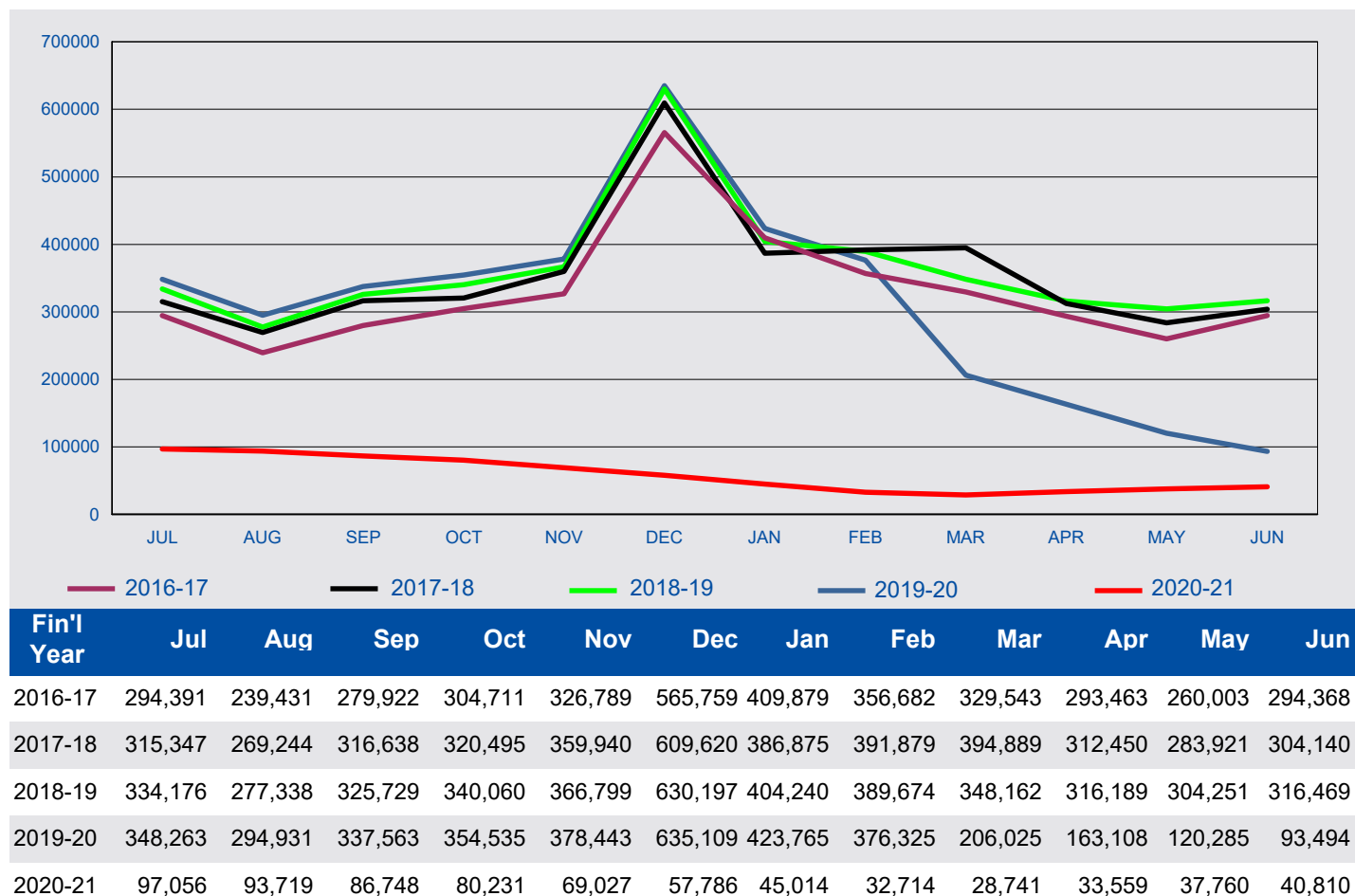
5.01 Number of Visitor visa applications on hand at 30 June 2021 by visa group - comparison with previous four periods

Visa Group	On hand at 30/06/20	On hand at 30/09/20	On hand at 31/12/20	On hand at 31/03/21	On hand at 30/06/21
Tourism					
Tourist Visitor	111 634	90 944	90 816	96 220	83 258
ETA Tourist	296	297	300	310	319
eVisitor Tourist	4 294	6 438	8 449	10 288	12 321
Sponsored Tourist	5 625	6 218	7 040	7 580	8 268
sub total Tourism	121 849	103 897	106 605	114 398	104 166
Business					
Business Visitor	2 396	2 529	2 771	2 775	3 032
ETA Business	17	17	17	17	17
eVisitor Business	757	660	778	883	1 151
Sponsored Business	0	0	0	0	0
sub total Business	3 170	3 206	3 566	3 675	4 200
Total	125 019	107 103	110 171	118 073	108 366

6 Visa holders in Australia

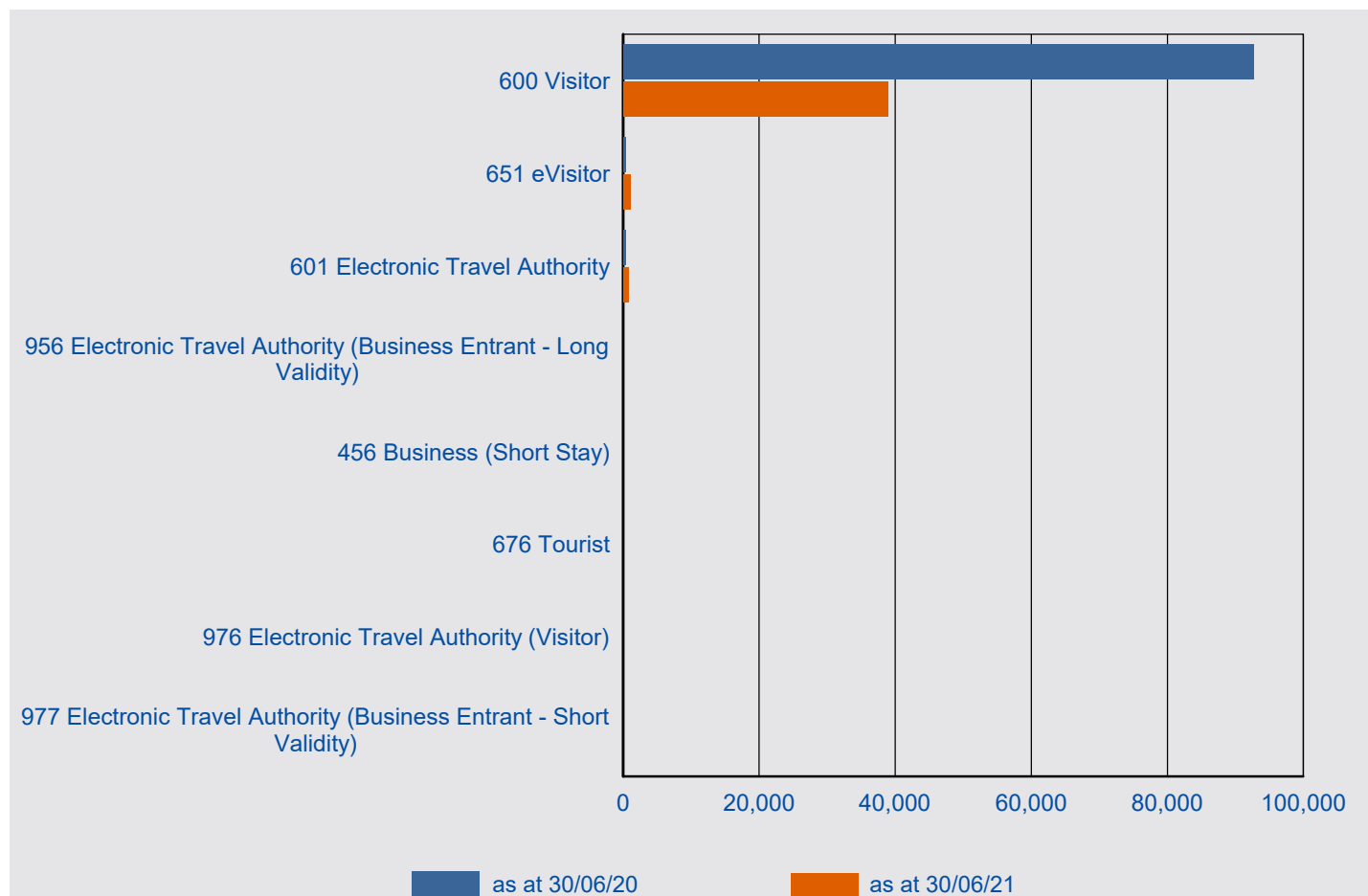
6 Visa holders in Australia

6.01 Number of Visitor visa holders in Australia at the end of each month in 2020-21 to 30 June 2021 by month - comparison with previous four financial years



6 Visa holders in Australia

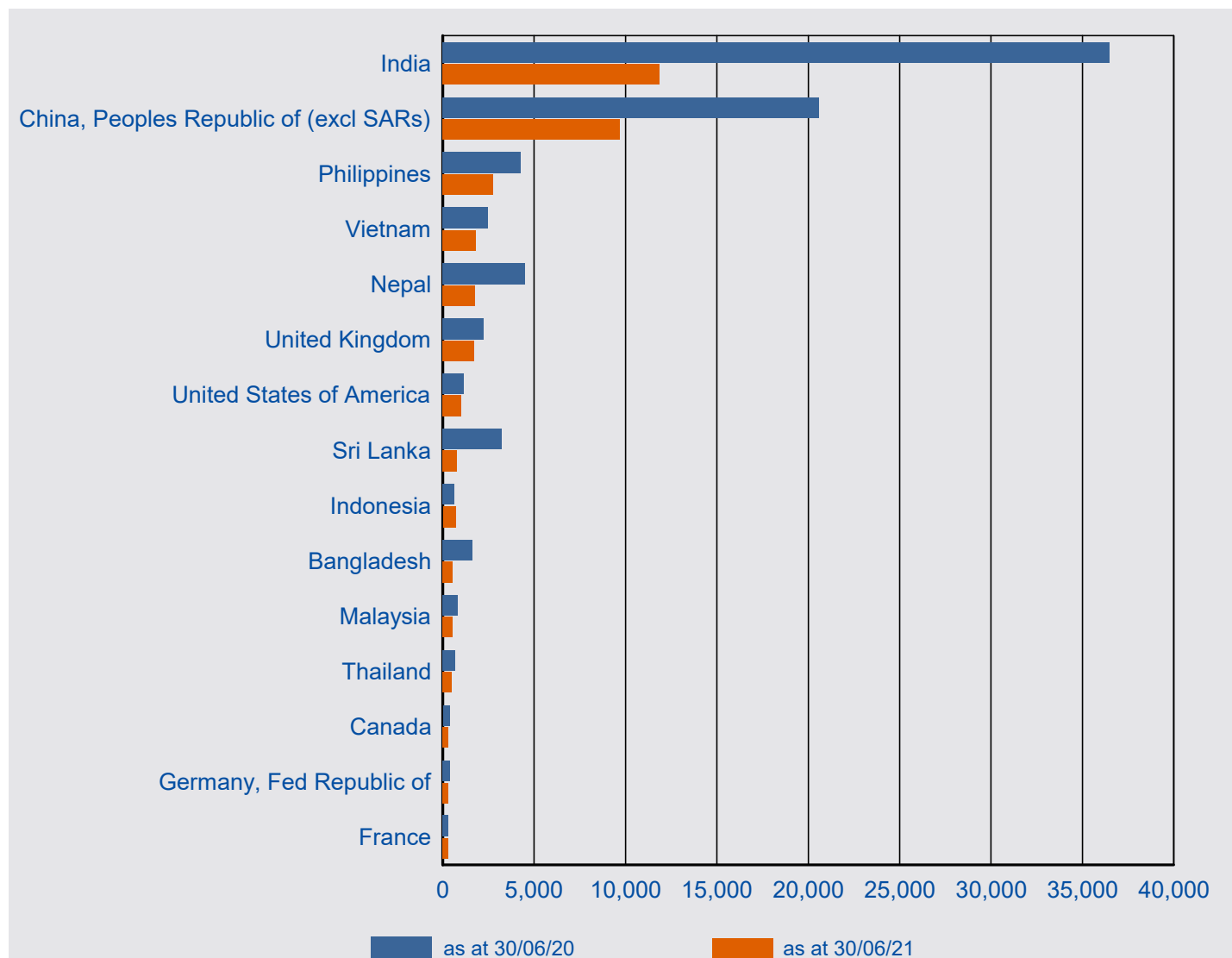
6.02 Number of Visitor visa holders in Australia as at 30 June 2021 by visa subclass - comparison with same date in previous year



Visa Subclass	as at 30/06/20	as at 30/06/21	% Change from 30/06/20	30/06/21 as % of Total
600 Visitor	92,703	38,965	-58.0%	95.5%
651 eVisitor	417	1,027	146.3%	2.5%
601 Electronic Travel Authority	334	817	144.6%	2.0%
956 Electronic Travel Authority (Business Entrant - Long Validity)	1	1	0.0%	0.0%
456 Business (Short Stay)	7			
676 Tourist	6			
976 Electronic Travel Authority (Visitor)	17			
977 Electronic Travel Authority (Business Entrant - Short Validity)	9			
Total	93,494	40,810	-56.4%	100.0%

6 Visa holders in Australia

6.03 Number of Visitor visa holders in Australia as at 30 June 2021 by citizenship country - comparison with same period in previous year

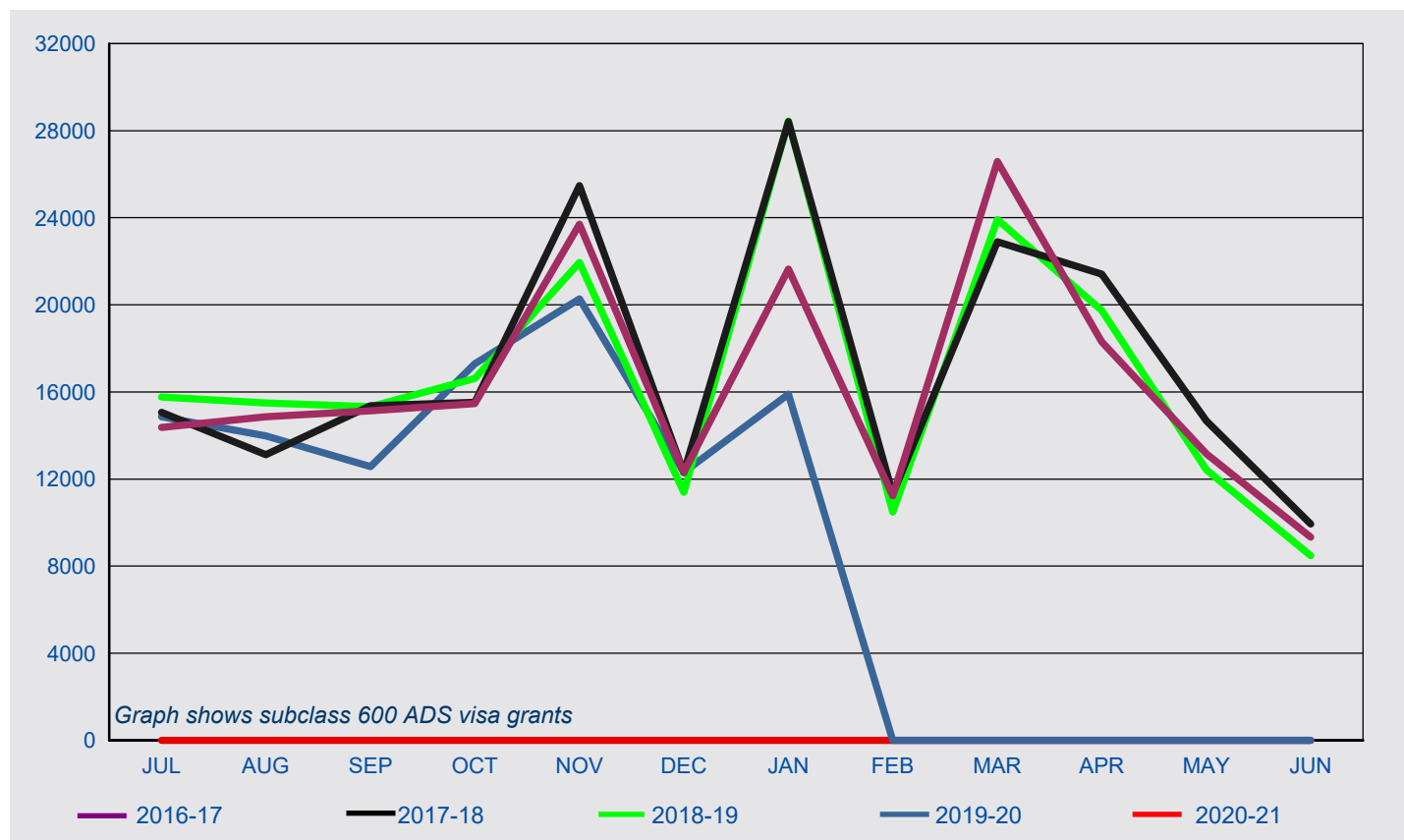


Citizenship Country	as at 30/06/20	as at 30/06/21	% Change from 30/06/20	30/06/21 as % of Total
India	36,474	11,851	-67.5%	29.0%
China, Peoples Republic of (excl SARs)	20,573	9,696	-52.9%	23.8%
Philippines	4,297	2,757	-35.8%	6.8%
Vietnam	2,480	1,810	-27.0%	4.4%
Nepal	4,495	1,775	-60.5%	4.3%
United Kingdom	2,236	1,715	-23.3%	4.2%
United States of America	1,170	1,012	-13.5%	2.5%
Sri Lanka	3,253	776	-76.1%	1.9%
Indonesia	656	704	7.3%	1.7%
Bangladesh	1,612	559	-65.3%	1.4%
Malaysia	847	543	-35.9%	1.3%
Thailand	660	515	-22.0%	1.3%
Canada	384	321	-16.4%	0.8%
Germany, Fed Republic of	418	312	-25.4%	0.8%
France	285	298	4.6%	0.7%
Other countries	13,654	6,166	-54.8%	15.1%
Total	93,494	40,810	-56.4%	100.0%

7 Approved Destination Status (ADS)

7 Approved Destination Status (ADS)

7.01 Number of subclass 600 visa applications granted in 2020-21 to 30 June 2021 under the tourism ADS stream where the citizenship country is Peoples Republic of China (PRC) by visa type - comparison with previous four financial years



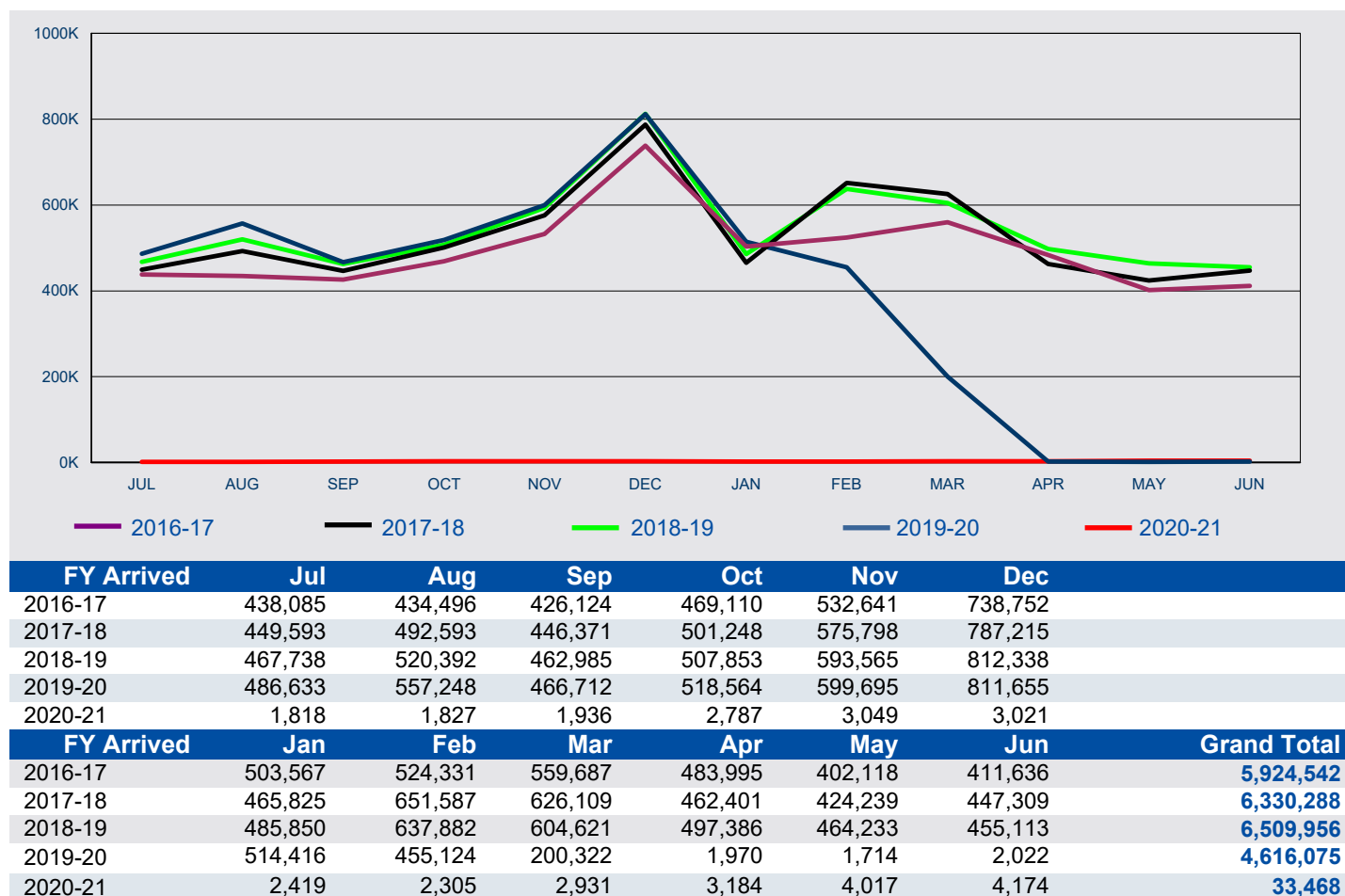
subclass 600 ADS for PRC

FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2016-17	14,378	14,864	15,132	15,464	23,708	12,308	21,640	11,235	26,580	18,297	13,158	9,333	196,097
2017-18	15,066	13,124	15,368	15,521	25,480	12,301	28,409	11,323	22,891	21,412	14,679	9,931	205,505
2018-19	15,774	15,489	15,323	16,615	21,940	11,390	28,438	10,480	23,925	19,748	12,432	8,484	200,038
2019-20	14,862	13,988	12,577	17,299	20,276	12,315	15,902	0	0	0	0	0	107,219
2020-21	0	0	0	0	0	0	0	0	0	0	0	0	0

8 Arrivals

8 Arrivals

8.01 Number of Visitor visa arrivals in 2020-21 to 30 June 2021 - comparison with previous four financial years



8 Arrivals

8.02 Number of Visitor visa arrivals in 2020-21 to 30 June 2021 by citizenship country - comparison with same period in previous year

