



Australian Government
Department of Home Affairs

BR0112

Visitor Visa Program Report

30 June 2020

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About this report

This report provides data about the Visitor visa programme administered by the Department of Home Affairs (the Department). The report has been produced to assist tourism industry stakeholders and policymakers.

This report is published every six months and further developments will occur over time to increase and improve information sharing about the Visitor visa program.

Data is sourced from several departmental visa processing and recording systems. Data can be dynamic and there can be delays in transmission of information from the Department's global operations. Variations in figures between this report and previous reports can occur. Due to these issues, figures for the current financial year should always be considered provisional.

For privacy reasons < 5 has been used where a number in a table is between 1 and 4.

Further information about the Visitor visa program is available at www.homeaffairs.gov.au/Trav/Visi

Note 1: Data in years prior to 2017-18 was revised on 1 October 2019, due to better source data becoming available. This may result in minor discrepancies with previously published statistics.

Enquiries

Any comments or enquiries concerning this report should be sent to statistical.coordination@homeaffairs.gov.au quoting Report ID BR0112.

Definition of terms

Approved Destination Status (ADS):	This scheme facilitates the travel of organised tour groups from the People's Republic of China (PRC) to Australia by approved travel agents.
Citizenship country:	The country of citizenship of the visa applicant or visa holder. Where a visa applicant or visa holder has more than one citizenship country, either the citizenship of the travel document or the citizenship nominated by the visa applicant is used.
Decided:	The term used for counts of decisions. See below for definition of 'decisions'.
Decisions:	An outcome where a decision-maker (including system-generated decision-making) grants or refuses a visa or sponsorship application.
ETA:	Electronic Travel Authority. An electronic visa available to citizens from low risk countries. The term 'low risk' applies to countries which issue ETA eligible passports. A list of these can be found on the Department's website.
Granted:	Unless otherwise specified, the number of visas granted includes primary and review grants.
In Australia:	In this report, refers to the location of the client at the time the application was lodged. An applicant in Australia may already hold a visa of the same kind or may be applying for another type of visa.
Lodged:	Lodged is the count of paper applications receipted in a departmental office or submitted electronically.
On hand:	A visa application, nomination or sponsorship that has not been finalised.
Outside Australia:	In this report, the term refers to the location of the client at the time of lodging the application.
Visa holders in Australia:	The number of visa holders lawfully in Australia. This is not a count of all valid visas, as a number of visa holders may be outside Australia on the snapshot date.

How to read this report

On 23 March 2013, significant changes were made to Visitor visas as part of the Australian Government's Visa Simplification and Deregulation project. These changes have been summarised in the tables below where relevant visas have been combined into Tourist and Business groups.

Visitor - Tourist visas	Tourist Group
ETA (Visitor) (subclass 976) and ETA (subclass 601 – Tourist)	ETA Tourist
Tourist (subclass 676), Visitor (subclass 600) Tourist stream and Visitor (subclass 600) Approved Destination Status (ADS) stream	Tourist Visitor
Sponsored Family Visitor (subclass 679) and Visitor (subclass 600) Sponsored Family stream	Sponsored Tourist
eVisitor (subclass 651 - Tourist Entrant)	eVisitor Tourist

Visitor - Business visas	Business Group
ETA (Business – Long Validity) (subclass 956), ETA (Business – Short Validity) (subclass 977) and ETA (subclass 601 - Business)	ETA Business
Business (Short Stay) (subclass 456) and Visitor (subclass 600) Business Visitor stream	Business Visitor
Superyacht crew (subclass 488) and Sponsored Business visitor (Short Stay) (subclass 459) visa	Sponsored Business
eVisitor (subclass 651 - Business Entrant)	eVisitor Business

Notes

- **ETA Business** - Clients who previously lodged ETA (Business - Long Validity) (subclass 956) visa applications and (Business - Short Validity) (subclass 977) visa applications are now lodging ETA (subclass 601 - Business) applications. A small percentage of these clients may now be lodging Temporary Work (Short Stay Activity) (subclass 400) visa applications, which is not covered in this report.
- **Business Visitor** - Clients who previously lodged Business (Short Stay) (subclass 456) visa applications are now lodging Visitor (subclass 600) Business Visitor stream visa applications. A small percentage of these clients may now be lodging Temporary Work (Short Stay Activity) (subclass 400) visa applications, which is not covered in this report.

Background to the Visitor visa program

The Visitor visa program can be divided into two categories, Tourism and Business. Tourism may include a holiday or recreation, or visiting family and friends. The Business category allows business people to undertake business visitor activities. This may include attending meetings, conferences, site visits and exploring business opportunities. The visa holder cannot engage in work in Australia.

The Visitor visa program is made up of three subclasses, the ETA (subclass 601), the eVisitor visa (subclass 651) and the Visitor visa (subclass 600). The Visitor visa (subclass 600) has five streams, the Tourist stream, the Sponsored Family stream, the Business Visitor stream, the Approved Destination Status (ADS) stream and the Frequent Traveller stream. The below table outlines the activities allowed by each subclass and stream, and the location of the client at time of lodgement.

Subclass	Tourism	Business Visitor	Client Location
601 - Electronic Travel Authority	ü	ü	Outside Australia
651 - eVisitor	ü	ü	Outside Australia
600 - Tourist stream	ü		In or outside Australia
600 - Business Visitor stream		ü	Outside Australia
600 - Sponsored Family stream	ü		Outside Australia
600 - Approved Destination Status stream	ü		Outside Australia
600 - ADS stream	ü		China*
600 - Frequent Traveller stream	ü	ü	China*

*The ADS and Frequent Traveller streams are only available to People's Republic of China (PRC) passport holders who are applying from within the PRC.

On 23 March 2013, the following significant changes were made to Visitor visas as part of the Australian Government's Visa Simplification and Deregulation project:

- The Tourist visa (subclass 676) was replaced by the Visitor visa (subclass 600) - Tourist stream.
- The Sponsored Family Visitor visa (subclass 679) was repealed and replaced by the Visitor visa (subclass 600) - Sponsored Family stream.
- The ETA (Visitor) (subclass 976) was repealed and replaced by the ETA (subclass 601).
- The Business (Short Stay) visa (subclass 456) was repealed and replaced by the Visitor visa (subclass 600) - Business Visitor stream.
- The Sponsored Business visitor (Short Stay) visa (subclass 459) was repealed and replaced by the Visitor visa (subclass 600) - Business Visitor stream.
- The Electronic Travel Authority (Business - Short Validity) (subclass 977) was repealed and replaced by the Electronic Travel Authority (subclass 601).
- The Electronic Travel Authority (Business - Long Validity) (subclass 956) was repealed and replaced by the Electronic Travel Authority (subclass 601).

Background to the Visitor visa program - continued

Visitor visa subclasses can be divided into Tourism and Business streams:

Tourism:

1. Electronic Travel Authority (subclass 601). This visa is designed for ETA eligible passport holders who are outside of Australia and who want to visit Australia for tourism or business visitor purposes. It allows an applicant to stay in Australia for up to 3 months on each visit within a 12 month period from the date of grant, or for the life of the passport if it is less than 12 months. It can be applied for online, through a travel agent, airline or specialist service provider or at an Australian visa office outside Australia.
2. eVisitor visa (subclass 651). This visa is designed for people outside Australia who want to visit Australia for tourism or business visitor purposes. It can only be lodged online and is available to certain European nationals, as it was introduced in October 2008 to meet the Australian Government's undertaking to have reciprocal short stay travel arrangements with the European Union. It allows a stay of up to 3 months on each visit within a 12 month period from the date of grant.
3. Visitor visa (subclass 600) - Tourist stream. This stream of the Visitor visa allows people to visit Australia for tourism purposes. This may include a holiday or recreation, or to visit family and friends. This stream can also be used for other short-term non-work purposes including study for up to three months. This visa can be applied for online (known as the 'e600') by eligible passport holders, or by paper.
4. Visitor visa (subclass 600) - Sponsored Family stream. This stream allows people who are outside Australia and have an eligible sponsor in Australia (an eligible relative or Australian Government official willing to sponsor them), to travel to Australia for a holiday and to visit family. This visa is intended for higher risk visitors and contains additional requirements which are designed to provide assurance that the visa holder will comply with their visa conditions and depart Australia before their visa expires. A formal sponsorship is to be completed by an Australian citizen/permanent resident and in some cases a security bond is requested where the decision maker has residual concerns about the visa applicant's intention to abide by the visa conditions.
5. Visitor visa (subclass 600) - ADS stream. The ADS stream enables PRC passport holders who are members of approved tour groups to visit Australia for sightseeing and related activities only. This visa can only be applied for through an approved Chinese travel agent participating in the ADS scheme.
6. Visitor visa (subclass 600) - Frequent Traveller stream. This stream enables PRC passport holders who reside in the PRC to visit Australia for multiple short stays of up to 3 months, for tourist or business visitor purposes, for a visa validity period of up to 10 years. This visa must be applied for online and from within China.

Business:

7. Electronic Travel Authority (ETA) (subclass 601). As noted above, the ETA can be used for tourism or business visitor purposes.
8. eVisitor visa (subclass 651). As noted above, the eVisitor visa can be used for tourism or business visitor purposes.
9. Visitor visa (subclass 600) - Business Visitor stream. This stream allows people to visit Australia for business visitor purposes. Business visitor activities may include making general business or employment enquiries, investigating, negotiating, signing or reviewing a business contract, activities carried out as part of an official government-to-government visit and participating in conferences, trade fairs or seminars as long as the visa holder is not being paid by the organisers for their participation. This visa can be applied for online (known as the 'e600') by eligible passport holders, or by paper.
10. Visitor visa (subclass 600) - Frequent Traveller stream. As noted above, the Frequent Traveller stream can be used for tourism or business visitor purposes.

Eligible Passports for Electronic Lodgement of Visitor Visa Applications

The Department continues to implement changes to support the progressive expansion of online Visitor visa application lodgement to all countries. There are currently over 200 countries with access to online lodgement.

For a list of eligible passports for Visitor e600, ETA 601 and eVisitor 651 online applications please refer to the Department's website.

For e600: www.homeaffairs.gov.au/Trav/Visa-1/600-/Visitor-e600-visa-online-applications

For ETA 601: www.homeaffairs.gov.au/Trav/Visa-1/601-

For eVisitor 651: www.homeaffairs.gov.au/Trav/Visa-1/651-

Background to the Visitor visa program - continued

Family members

Since 23 March 2013, all accompanying family members must lodge separate Visitor visa applications, including children younger than 18 years of age who are included on their parent's passport. Sponsors of Visitor visa (subclass 600) Sponsored Family stream applicants must include all visiting family members on the sponsorship form.

Family members who are accompanying Business Visitors and are not themselves intending to engage in business visitor activities while in Australia could consider applying for the Visitor visa (subclass 600) - Tourist stream.

Visa Requirements

To be eligible for a Visitor visa, the applicant genuinely intends to stay temporarily in Australia for the purpose for which the visa is granted (for tourism or business visitor purposes).

Applicants must also meet certain health and character requirements, and could be asked to undergo a health examination and/or provide police certificates for each country they have lived in for 12 months or more over the last 10 years since turning 16.

In order to meet the financial requirements for the grant of a Visitor visa, applicants must be able to demonstrate that they have access to adequate means to support themselves (and their family where relevant) during their stay in Australia, including health insurance where required. They could be asked to provide evidence of their adequate means of support.

Ability to work

Work is not permitted on Visitor visas. This is enforced by a mandatory 'no work' condition imposed on all Tourist, Sponsored Family and ADS stream visas. Holders of Business Visitor stream and Frequent Traveller stream visas can undertake business visitor activities but not otherwise work. Business visitor activities include making general business enquiries, attending conferences and contractual negotiations and making government-to-government visits.

Where a person is found to be working in breach of their visa conditions, they could face visa cancellation and an exclusion period.

Ability to study

Holders of Visitor visas (subclass 600) in the Tourist stream, Sponsored Family stream, Business Visitor stream, or Frequent Traveller stream, can study for up to three months. This can be an award or non-award course, but the entire course must not be longer than 3 months in duration.

Extending stay

Visitor visas cannot be 'extended'. However, Visitor visa holders may extend their stay in Australia by applying for another visa, which may include a Visitor visa (subclass 600) - Tourist stream, at least two weeks before their current visa expires. The Tourist stream is the only stream of the Visitor visa that can be applied for inside Australia.

Visa refusals

A decision to refuse a Visitor visa application is made when a delegate of the Minister is not satisfied that the applicant meets the legal criteria for grant of a visa. When refusing a visa application, the Department provides an applicant, or their agent, with a written decision record that sets out the reason for the decision and any review rights.

Reasons for refusal of Visitor visa applications could include:

- failure to meet financial, health or character requirements; and/or
- failure to satisfy the delegate that the applicant is a genuine visitor.

Background to the Visitor visa program - continued

Processing times

Global Visitor visa application processing times are published on the Department's website at:

<http://www.homeaffairs.gov.au/about/access-accountability/service-standards/global-visa-citizenship-processing-times>

The published processing times are updated on a monthly basis to reflect current caseloads and processing pressures. Processing times are impacted each month by changes in application volumes, seasonal peaks, complex cases and incomplete applications.

Executive Summary

Key Points

- This executive summary covers the Tourist and Business Visitor visa statistics for the Visitor visa program from 1 July 2019 to 30 June 2020 (2019-20). The terminology used in this executive summary to describe Tourist and Business visas and subclasses are referenced on page 2 of this report.
- During the 2019-20 program year, the Visitor visa program was significantly impacted by the COVID-19 outbreak and associated travel restrictions commencing from early 2020. Visitor visa applications, visa grants, grant rates, Visitor visa holders in Australia and arrival numbers all declined significantly in the second half of the 2019-20 program year, leading to an overall decrease for the program year compared to the 2018-19 program year.
- There was a significant decrease in Visitor visa application lodgements with 4,367,646 applications lodged under the Visitor visa program (Tourist and Business) in 2019-20; down 26.8 per cent compared to 2018-19 (5,965,700). China was the largest source country for Visitor visa applications to Australia with 611,495 lodgements. The next two highest source countries were the UK and USA with 489,622 and 457,949 lodgements respectively.
- Tourist visas accounted for the majority of visa applications lodged with 3,996,741 applications during 2019-20, down 26.6 per cent compared to 2018-19 (5,446,938). Business Visitor visa application lodgements decreased during 2019-20 to 370,905, down 28.5 per cent compared to 2018-19 (518,762).
- A total of 4,056,603 Visitor visas were granted during 2019-20, down 28.7 per cent compared to 2018-19 (5,686,318). Tourist visa grants decreased by 28.3 per cent (3,713,992) and Business Visitor visa grants decreased by 32.1 per cent (342,611) in 2019-20, when compared to the same period in 2018-19.
- The grant rate statistics in this report are calculated quarterly. The grant rate for all Visitor visas (Tourist and Business) for the quarter 1 April 2020 to 30 June 2020 was 86.6 per cent, down from 93.6 per cent for the corresponding quarter in 2019.
- During 2019-20, there were 4,616,075 arrivals on Visitor visas (Tourist and Business), a 29.1 per cent decrease compared to 2018-19 (6,509,956).
- As at 30 June 2020, there were 93,494 Visitor visa (Tourist and Business) holders in Australia, a 70.5 per cent decrease compared to 30 June 2019 (316,469).

1 Applications lodged

In 2019-20 4,367,646 Visitor visa (Tourist and Business) applications were lodged; down 26.8 per cent compared to 2018-19.

China was the largest source country for Visitor visa application lodgements during 2019-20 with 611,495 lodgements (down 39.4 per cent compared to 2018-19), ahead of the UK (down 17.8 per cent to 489,622) and the USA (down 26.5 per cent to 457,949).

Tourist

Tourist visas accounted for the majority of Visitor visa applications lodged during 2019-20, with 3,996,741 applications. This was a 26.6 per cent decrease compared to 2018-19 (5,446,938).

All major source countries experienced a significant decline in lodgements including:

- China (down 40.2 per cent to 553,001)
- UK (down 17.1 per cent to 461,910)
- USA (down 26.3 per cent to 410,892)
- Japan (down 21.8 per cent to 291,404)
- India (down 12.3 per cent to 268,568)

Business visitor

A total of 370,905 Business visitor visa applications were lodged during 2019-20, down 28.5 per cent compared to 2018-19 (518,762).

The top five source countries for Business visitor visa applications were:

1. China (down 30.6 per cent to 58,494)
2. USA (down 28.1 per cent to 47,057)
3. Japan (down 1 per cent to 38,533)
4. UK (down 28.1 per cent to 27,712)
5. India (down 24.1 per cent to 24,241)

2 Visas granted

Tourist

A total of 3,713,992 Tourist visas were granted during 2019-20; a 28.3 per cent decrease compared to 2018-19 (5,181,536).

The largest Tourist visa grant numbers were for the ETA Tourist (1,798,193), down 30.1 per cent compared to 2018-19, and Tourist visitor (1,159,942), down 33.1 per cent compared to 2018-19.

Executive Summary - continued

The top five countries for Tourist visa grants were:

1. China (down 42.1 per cent to 495,567)
2. UK (down 18.2 per cent to 452,545)
3. USA (down 26.7 per cent to 408,116)
4. Japan (down 22.0 per cent to 290,919)
5. Malaysia (down 37.1 per cent to 202,784)

Business visitor

Business visitor visa grants in 2019-20 decreased by 32.1 per cent, with 342,611 visa grants, compared to 2018-19 (504,782).

The top five countries for Business visitor visa grants were:

1. China (down 40.0 per cent to 49,250)
2. USA (down 28.2 per cent to 46,913)
3. UK (down 28.9 per cent to 27,117)
4. Japan (down 29.2 per cent to 26,560)
5. India (down 23.2 per cent to 22,636)

Sponsored Family visitor

During 2019-20, 27,709 Sponsored Family visitor visas were granted; down 20.7 per cent compared to 2018-19 (34,933).

Approved Destination Status (ADS)

A total of 107,219 Visitor visas were granted to citizens from China under the ADS scheme during 2019-20. This was a decrease of 46.4 per cent compared to 2018-19 (200,038).

3 Grant rates

Grant rates and processing times are provided on a quarterly basis. This breakdown allows readers to identify and monitor changes by visa group and nationality across the reporting period.

The grant rate for all Visitor visas for the quarter 1 April 2020 to 30 June 2020, decreased to 86.6 per cent, compared to 93.6 per cent for the corresponding quarter in 2019.

4 Processing times

Tourist

During the quarter 1 April 2020 to 30 June 2020, 75 per cent of Tourist visa applications (including Approved Destination Status (ADS) applications) were processed within 200 calendar days, compared to 18 days for the previous quarter.

Business visitor

During the quarter 1 April 2020 to 30 June 2020, 75 per cent of Business visitor visa applications were processed within 6 calendar days, compared to 7 days for the previous quarter.

5 Visa holders in Australia

On 30 June 2020, there were 93,494 Visitor (Tourist and Business) visa holders in Australia. This was a 70.5 per cent decrease from the 316,469 Visitor visa holders in Australia on 30 June 2019.

The Visitor visa (subclass 600) comprised the largest cohort with 92,703 visa holders in Australia, followed by subclass 651 eVisitor with 417 visa holders, and subclass 601 ETA with 334 visa holders. It should be noted that subclass 600 is the only Visitor visa option for applicants already in Australia.

6 Arrivals data

During 2019-20, there were 4,616,075 arrivals on Visitor (Tourist and Business) visas, a 29.1 per cent decrease compared to 2018-19 (6,509,956).

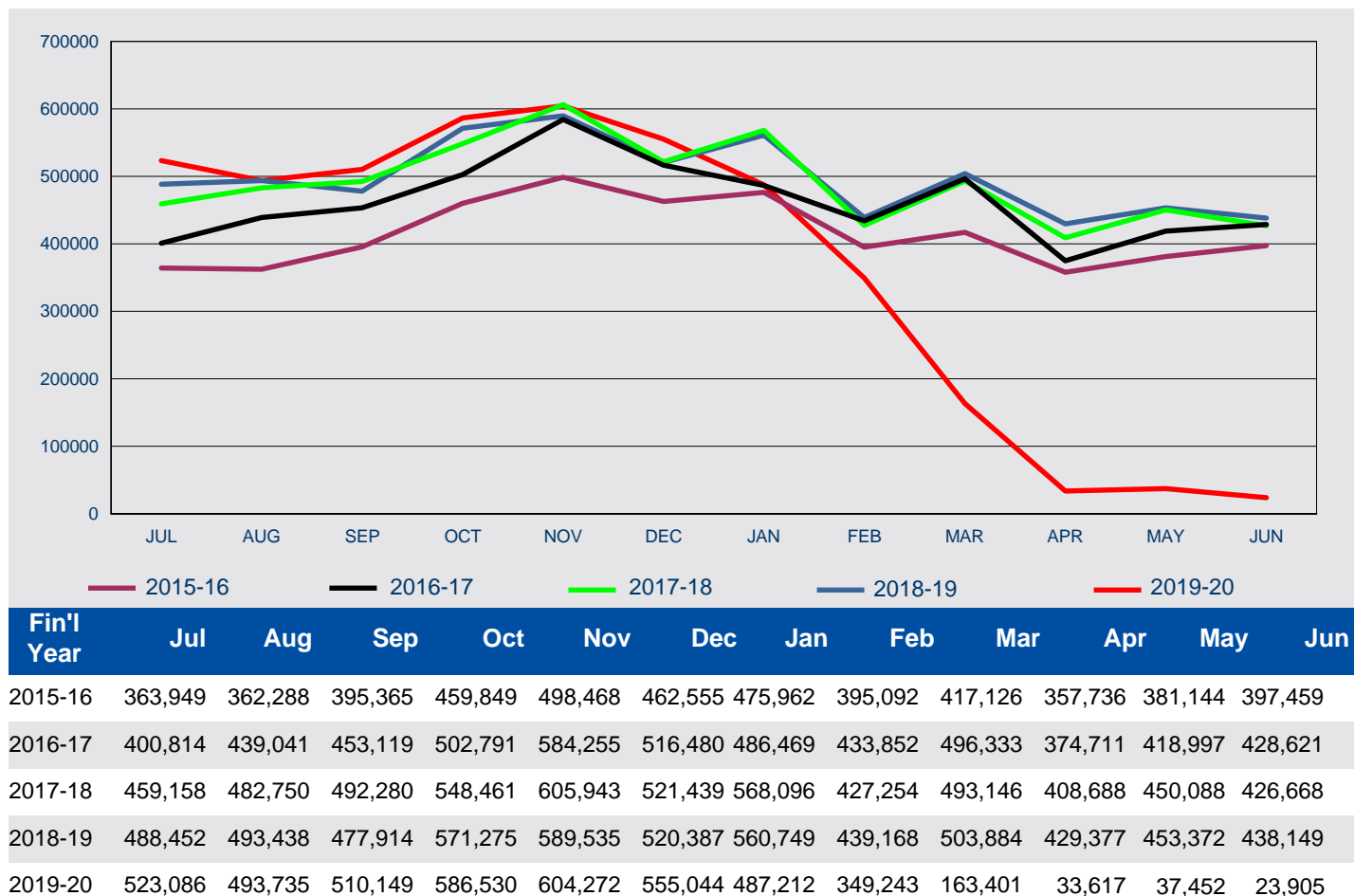
The top five countries for arrivals on Visitor visas were:

1. China (down 39.7 per cent to 654,203)
2. UK (down 23.6 per cent to 514,736)
3. USA (down 28.1 per cent to 505,603)
4. Japan (down 22.6 per cent to 331,553)
5. India (down 24.4 per cent to 247,505)

1 Lodged

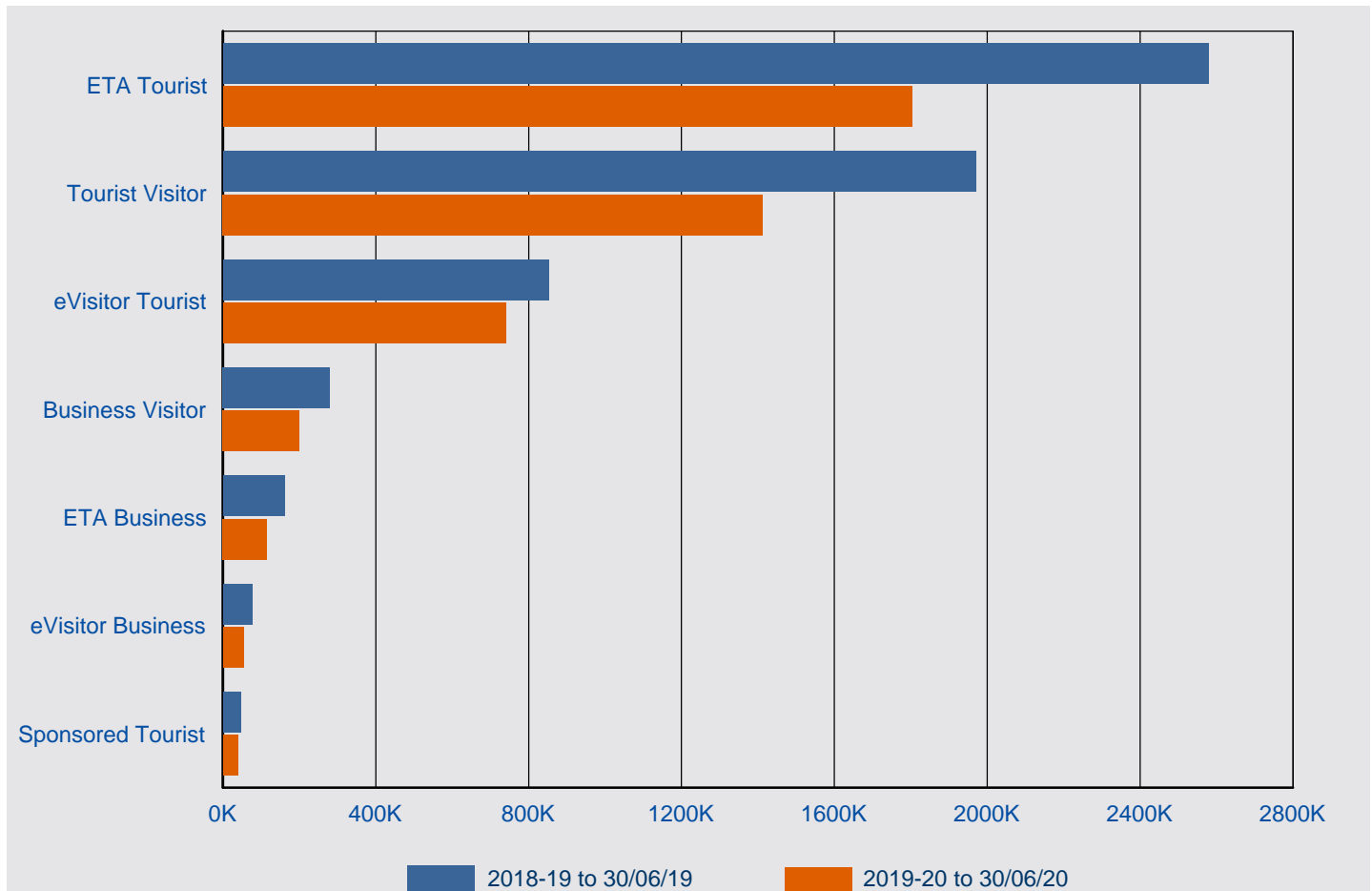
1 Lodged

1.01 Number of Visitor visa applications lodged in 2019-20 to 30 June 2020 by month - comparison with previous four financial years



1 Lodged

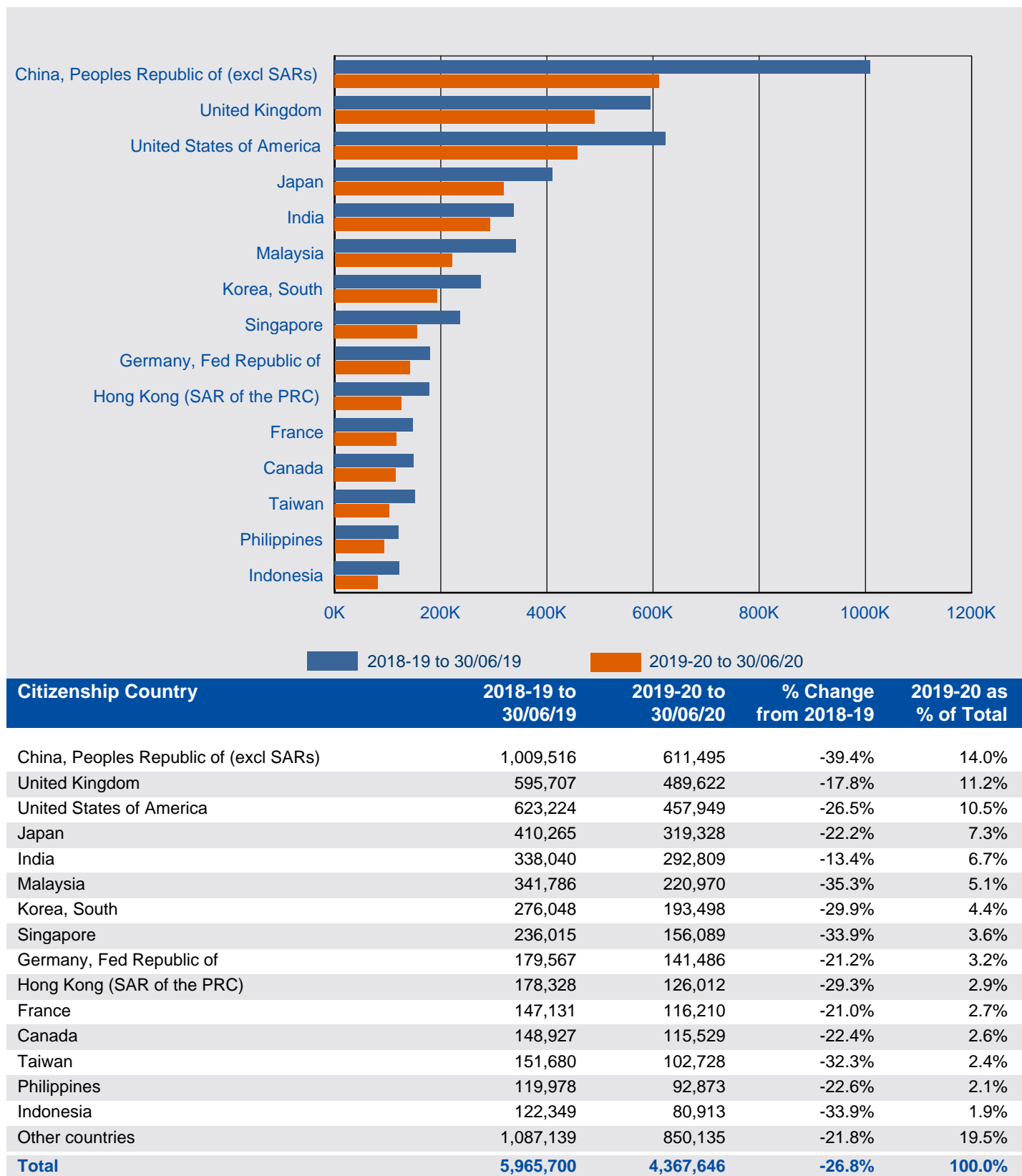
1.02 Number of Visitor visa applications lodged in 2019-20 to 30 June 2020 by visa group - comparison with same period in previous year



Visa Group	2018-19 to 30/06/19	2019-20 to 30/06/20	% Change from 2018-19	2019-20 as % of Total
ETA Tourist	2,577,694	1,803,312	-30.0%	41.3%
Tourist Visitor	1,970,366	1,412,962	-28.3%	32.4%
eVisitor Tourist	851,796	741,126	-13.0%	17.0%
Business Visitor	280,541	200,548	-28.5%	4.6%
ETA Business	161,408	115,550	-28.4%	2.6%
eVisitor Business	76,813	54,807	-28.6%	1.3%
Sponsored Tourist	47,082	39,341	-16.4%	0.9%
Total	5,965,700	4,367,646	-26.8%	100.0%

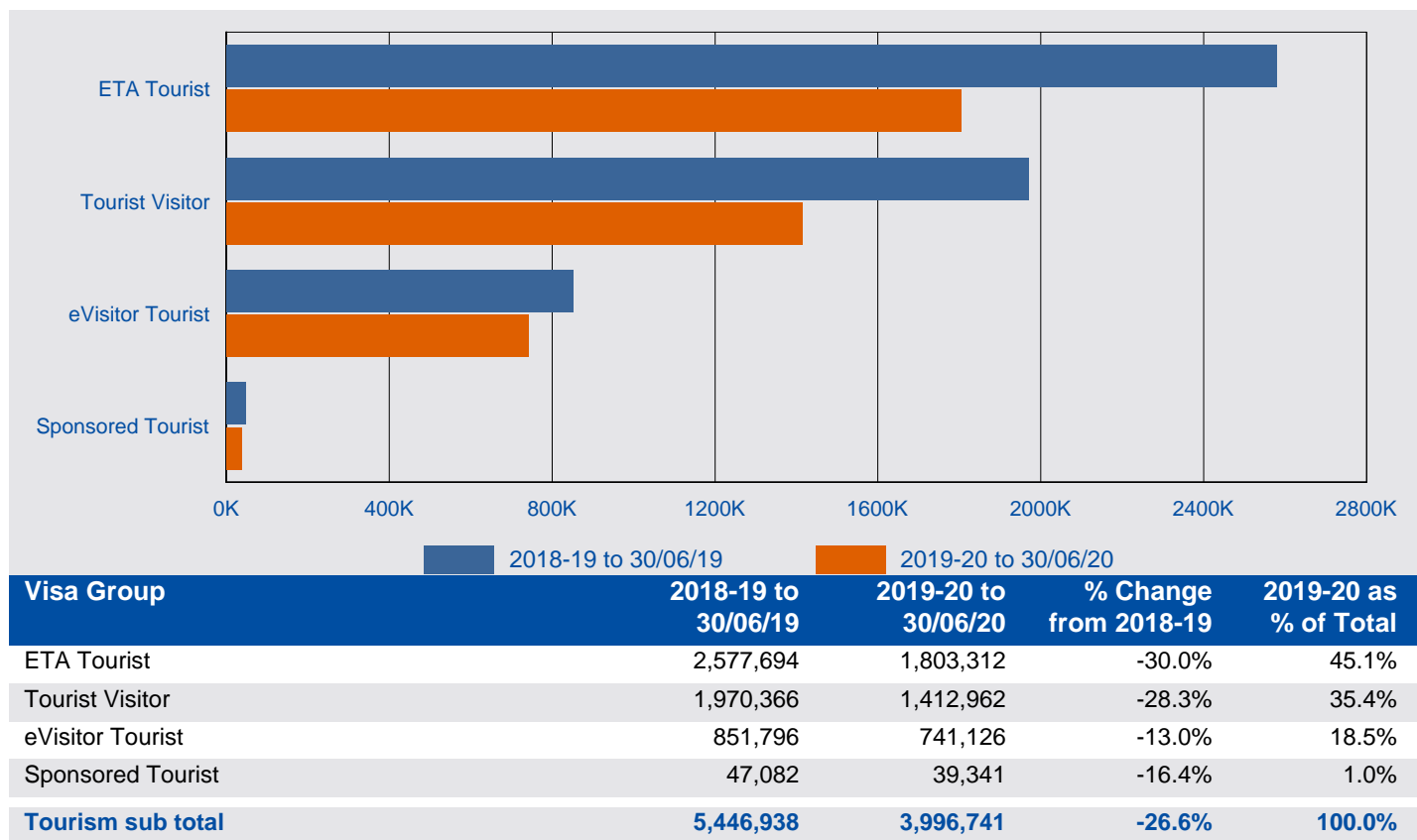
1 Lodged

1.03 Number of Visitor visa applications lodged in 2019-20 to 30 June 2020 by citizenship country - comparison with same period in previous year

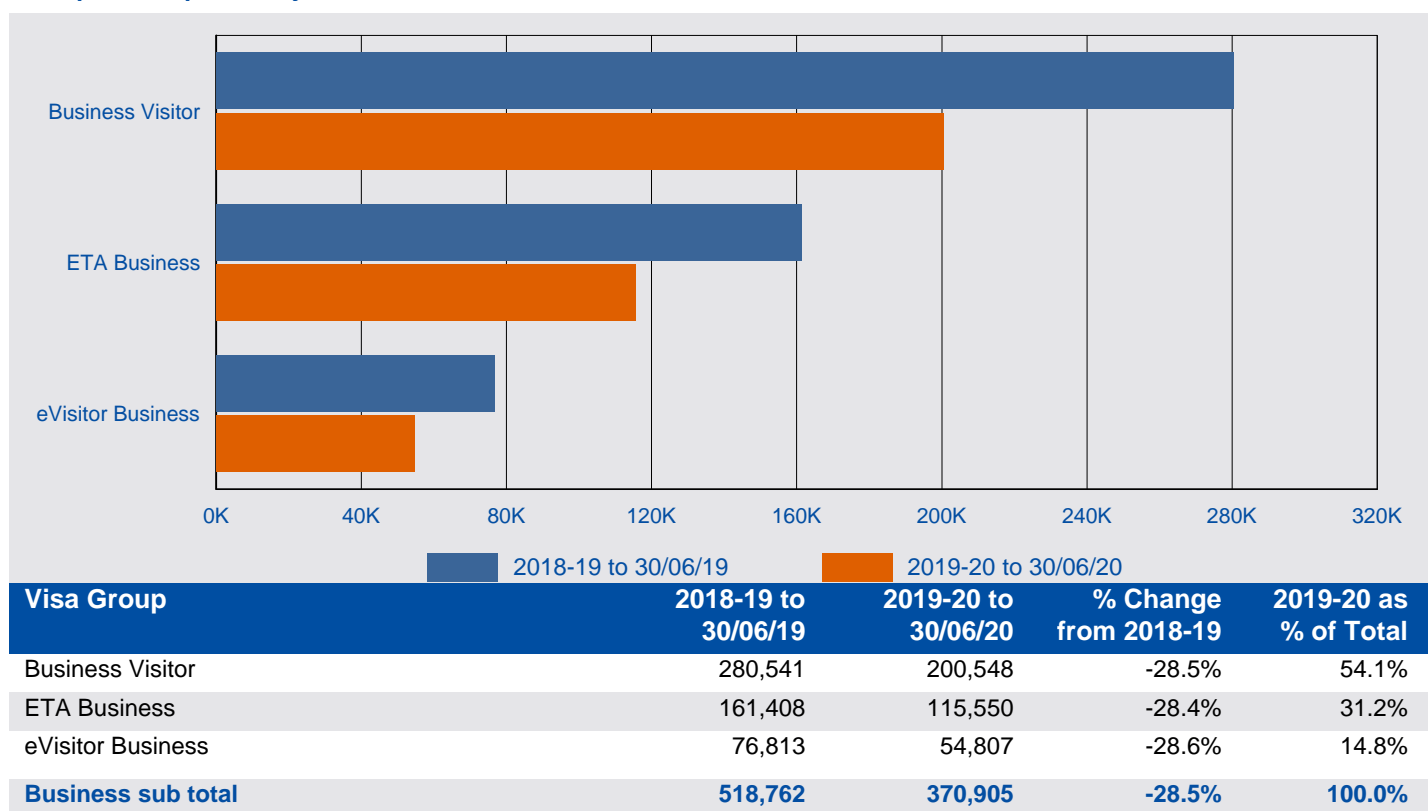


1 Lodged

1.04 Number of tourism Visitor visa applications lodged in 2019-20 to 30 June 2020 by visa group - comparison with same period in previous year

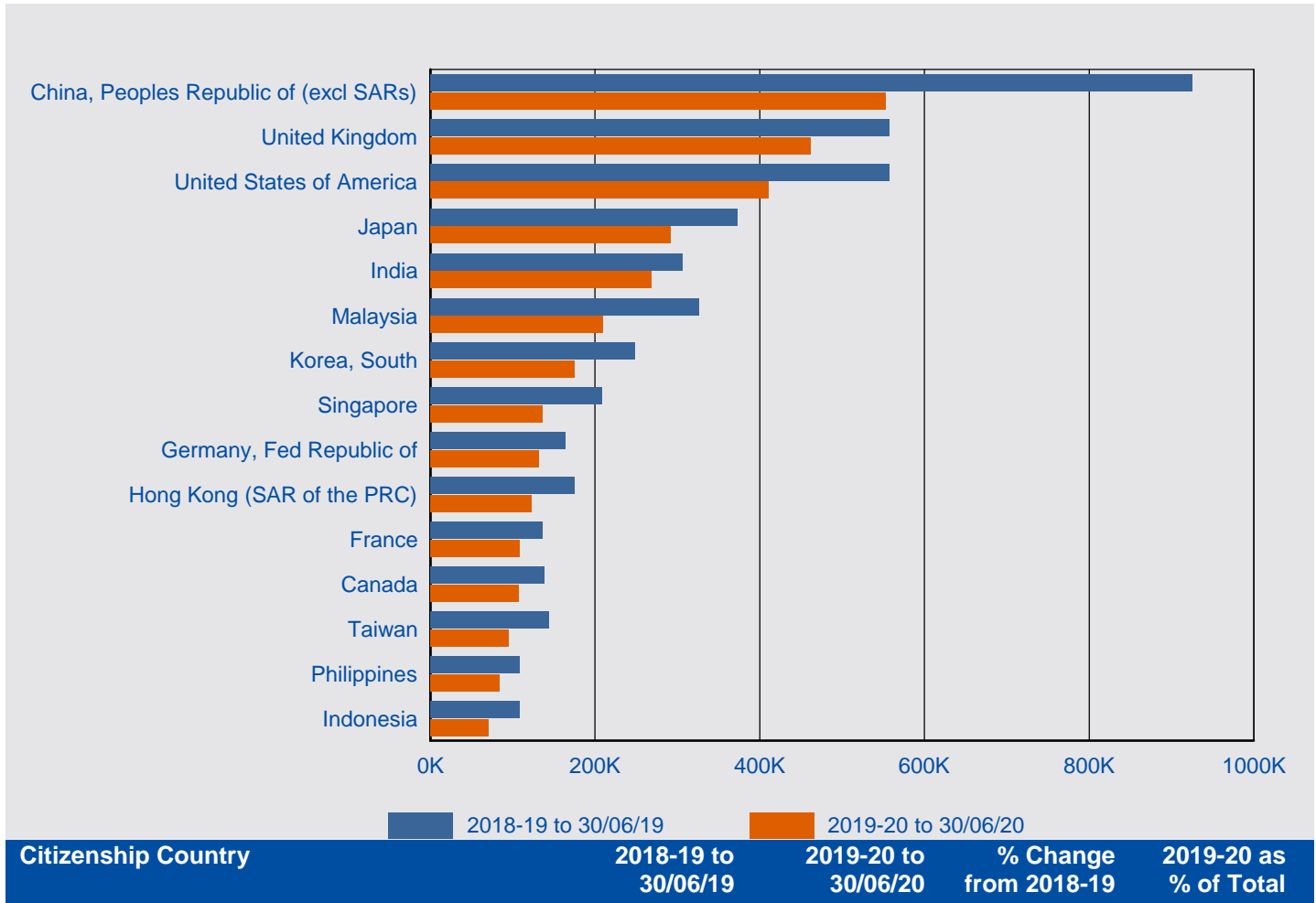


1.05 Number of business Visitor visa applications lodged in 2019-20 to 30 June 2020 by visa group - comparison with same period in previous year



1 Lodged

1.06 Number of tourist Visitor visa applications lodged in 2019-20 to 30 June 2020 by citizenship country - comparison with same period in previous year

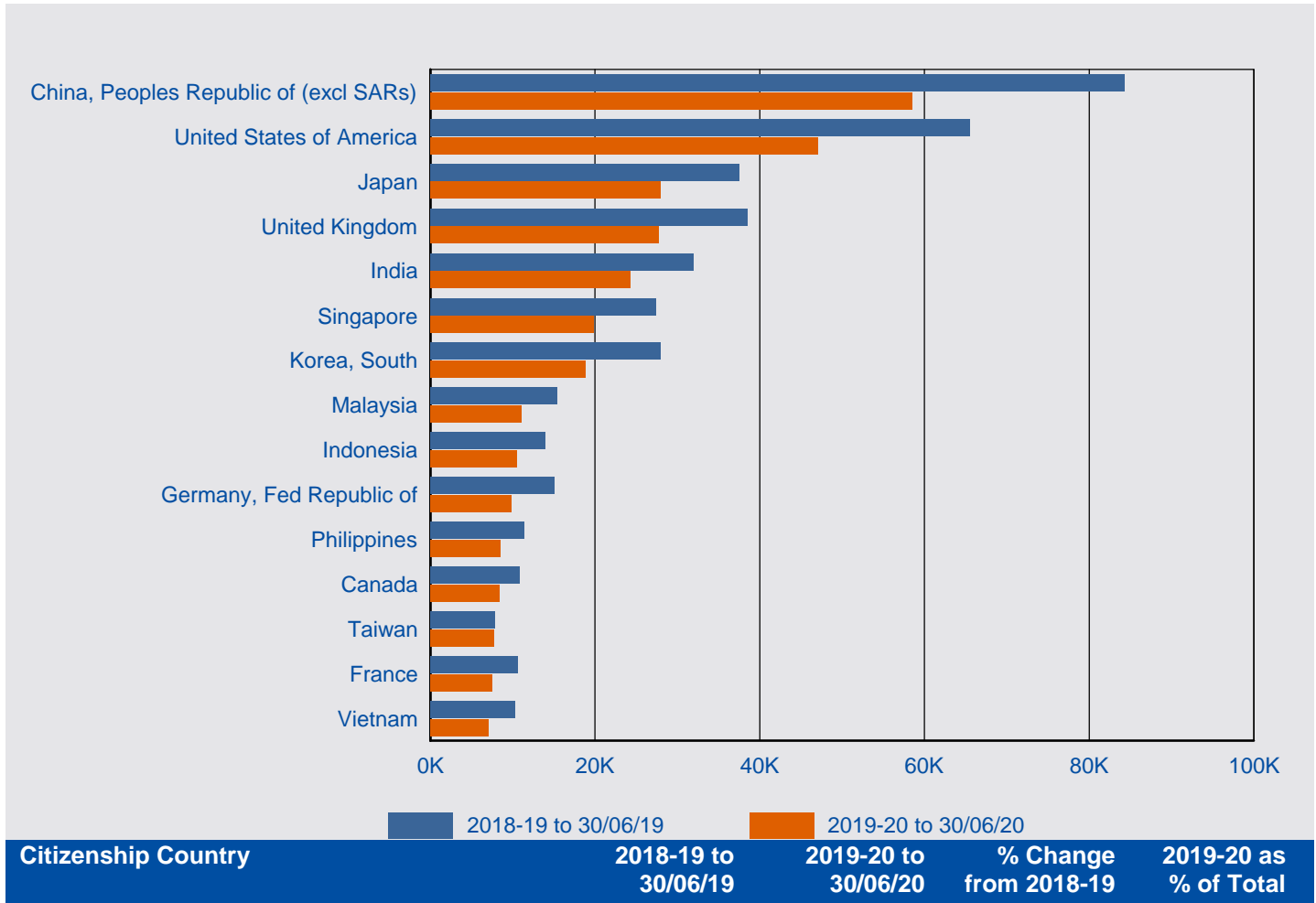


Tourist

China, Peoples Republic of (excl SARs)	925,208	553,001	-40.2%	13.8%
United Kingdom	557,174	461,910	-17.1%	11.6%
United States of America	557,747	410,892	-26.3%	10.3%
Japan	372,793	291,404	-21.8%	7.3%
India	306,091	268,568	-12.3%	6.7%
Malaysia	326,395	209,922	-35.7%	5.3%
Korea, South	248,036	174,632	-29.6%	4.4%
Singapore	208,627	136,232	-34.7%	3.4%
Germany, Fed Republic of	164,490	131,596	-20.0%	3.3%
Hong Kong (SAR of the PRC)	174,657	123,193	-29.5%	3.1%
France	136,451	108,669	-20.4%	2.7%
Canada	138,034	107,149	-22.4%	2.7%
Taiwan	143,863	95,035	-33.9%	2.4%
Philippines	108,517	84,390	-22.2%	2.1%
Indonesia	108,395	70,441	-35.0%	1.8%
Other countries	970,460	769,707	-20.7%	19.3%
Tourist total	5,446,938	3,996,741	-26.6%	100.0%

1 Lodged

1.07 Number of business Visitor visa applications lodged in 2019-20 to 30 June 2020 by citizenship country - comparison with same period in previous year



Business

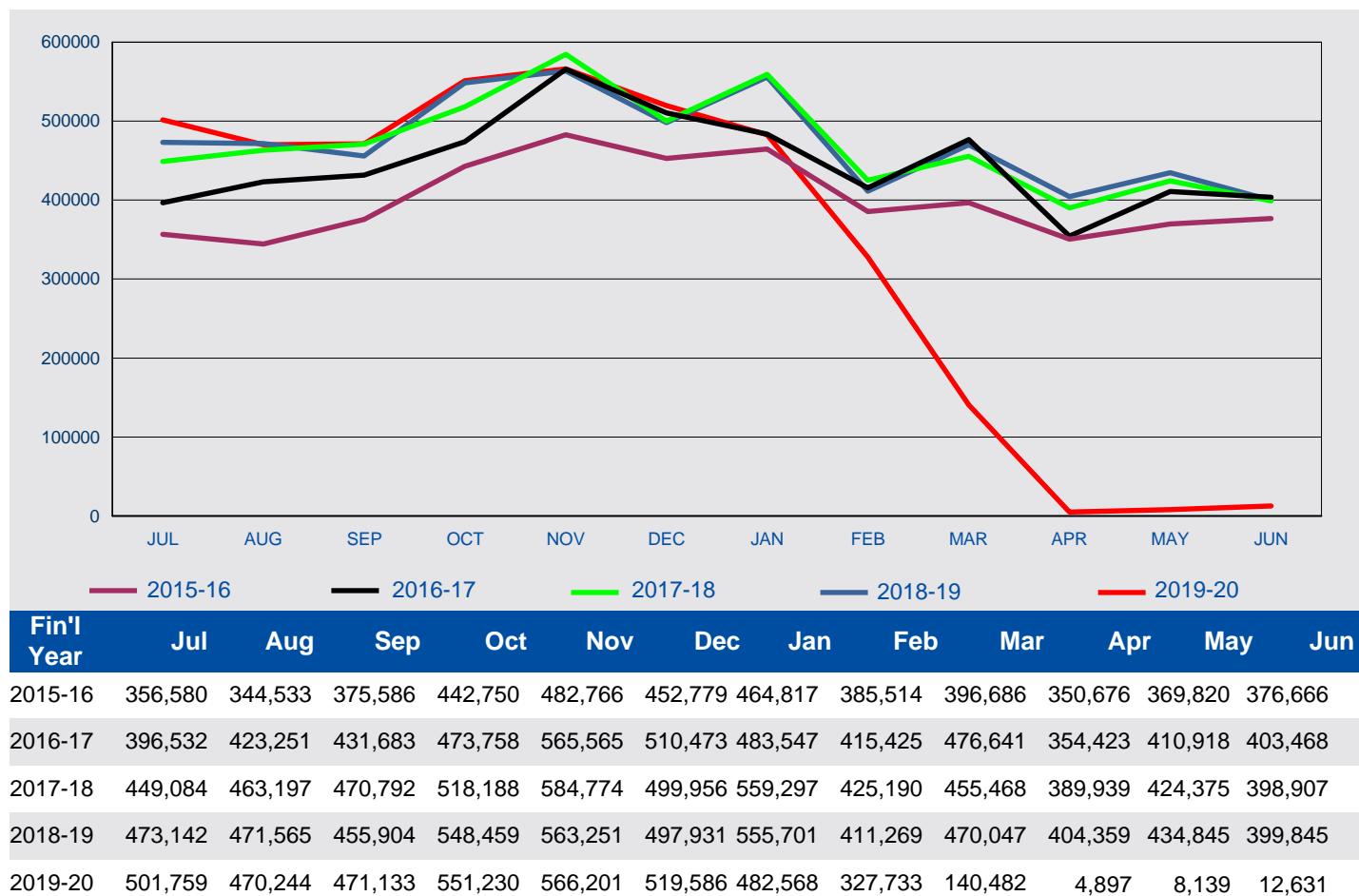
China, Peoples Republic of (excl SARs)	84,308	58,494	-30.6%	15.8%
United States of America	65,477	47,057	-28.1%	12.7%
Japan	37,472	27,924	-25.5%	7.5%
United Kingdom	38,533	27,712	-28.1%	7.5%
India	31,949	24,241	-24.1%	6.5%
Singapore	27,388	19,857	-27.5%	5.4%
Korea, South	28,012	18,866	-32.7%	5.1%
Malaysia	15,391	11,048	-28.2%	3.0%
Indonesia	13,954	10,472	-25.0%	2.8%
Germany, Fed Republic of	15,077	9,890	-34.4%	2.7%
Philippines	11,461	8,483	-26.0%	2.3%
Canada	10,893	8,380	-23.1%	2.3%
Taiwan	7,817	7,693	-1.6%	2.1%
France	10,680	7,541	-29.4%	2.0%
Vietnam	10,258	7,031	-31.5%	1.9%
Other countries	110,092	76,216	-30.8%	20.5%
Business total	518,762	370,905	-28.5%	100.0%

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2 Granted

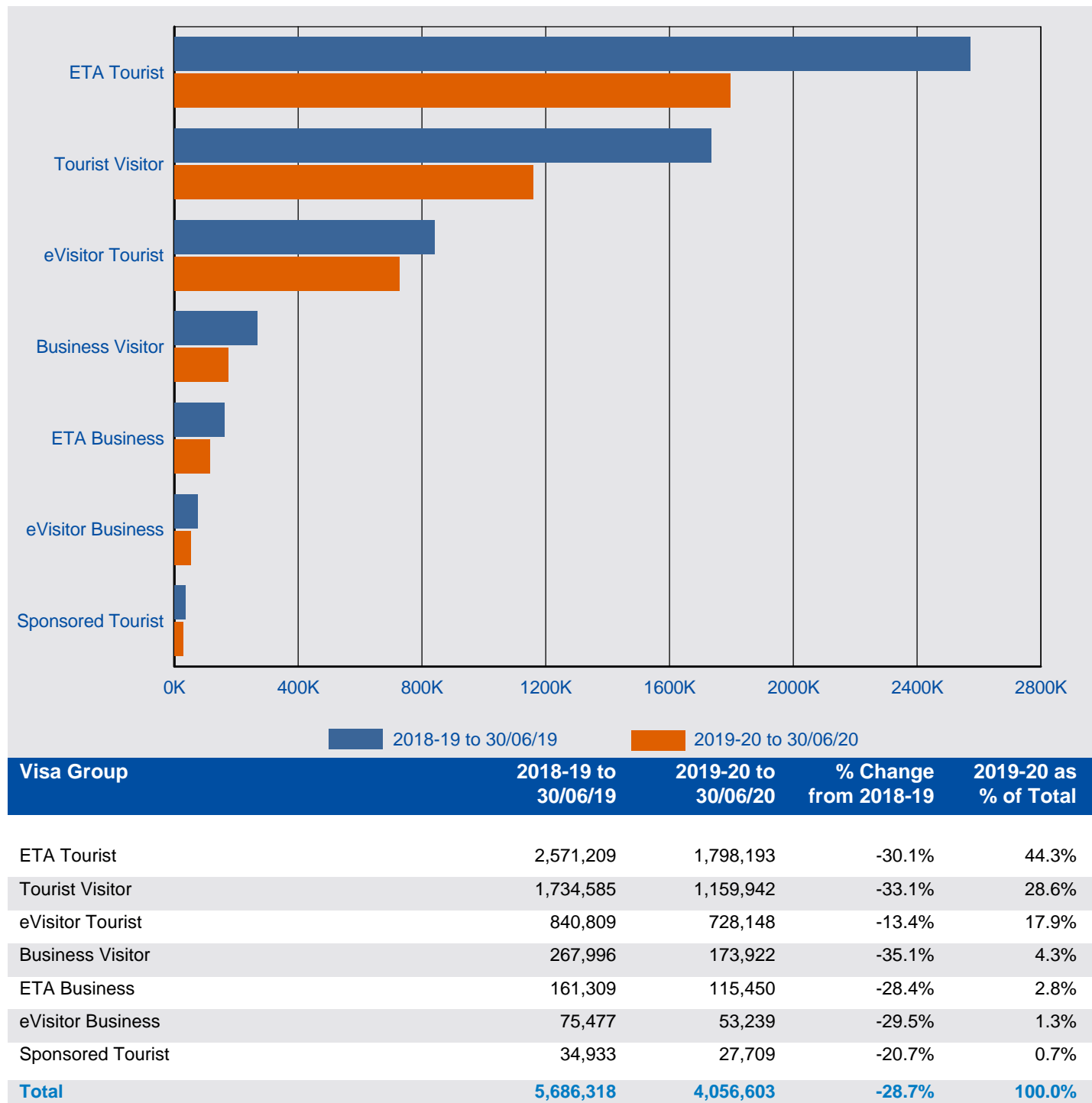
2 Granted

2.01 Number of Visitor visa applications granted in 2019-20 to 30 June 2020 by month - comparison with previous four financial years



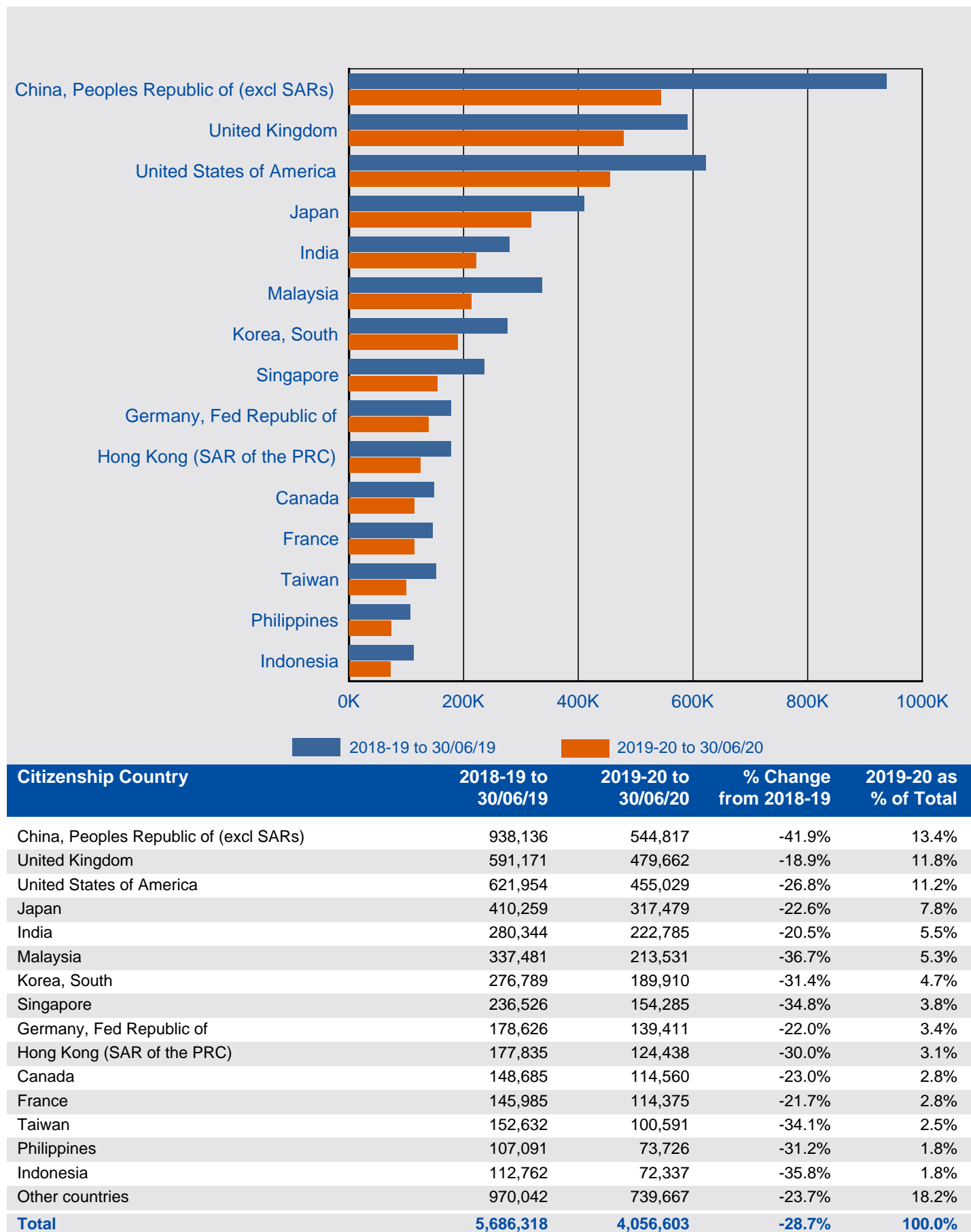
2 Granted

2.02 Number of Visitor visa applications granted in 2019-20 to 30 June 2020 by visa group - comparison with same period in previous year



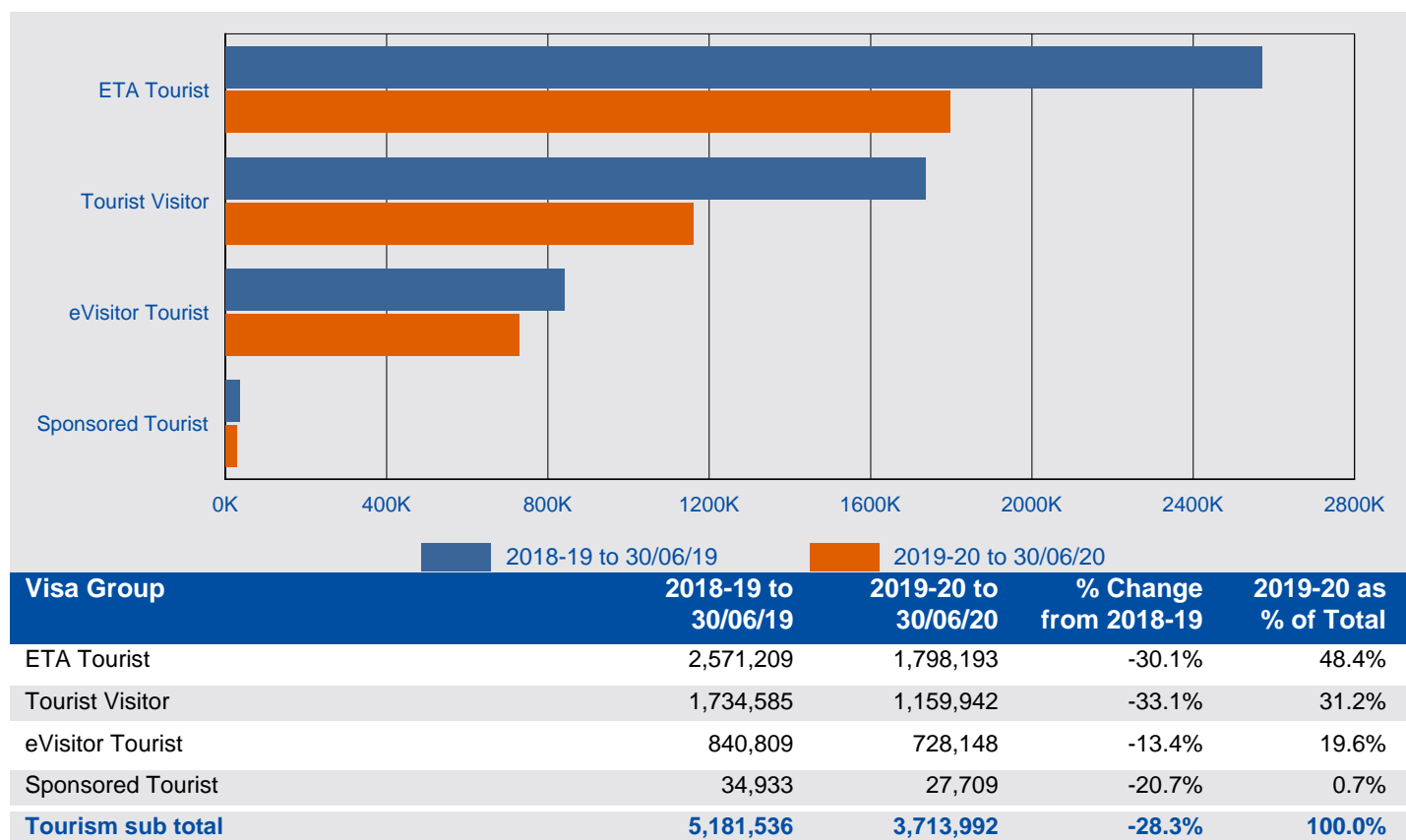
2 Granted

2.03 Number of Visitor visa applications granted in 2019-20 to 30 June 2020 by citizenship country - comparison with same period in previous year

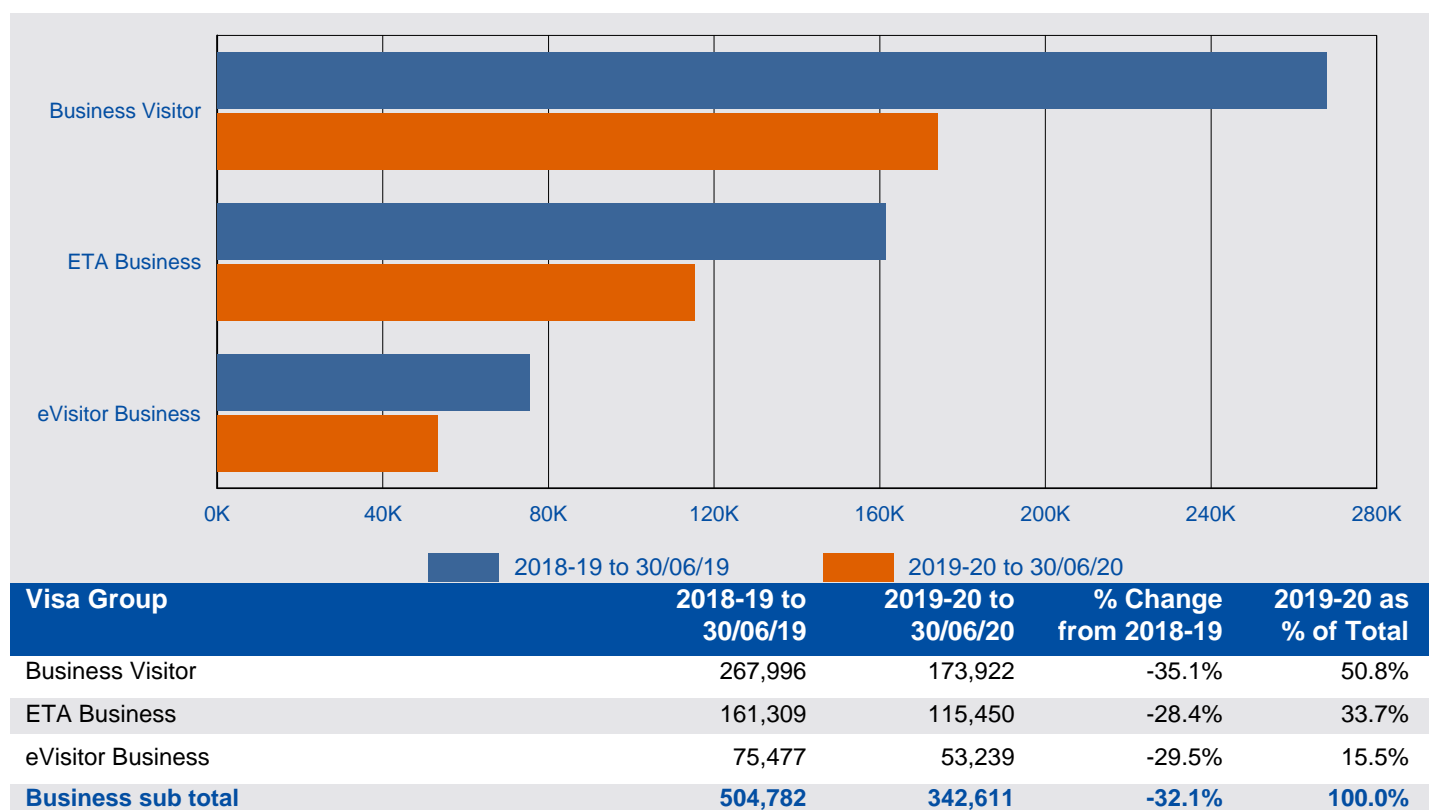


2 Granted

2.04 Number of tourism Visitor visa applications granted in 2019-20 to 30 June 2020 by visa group - comparison with same period in previous year

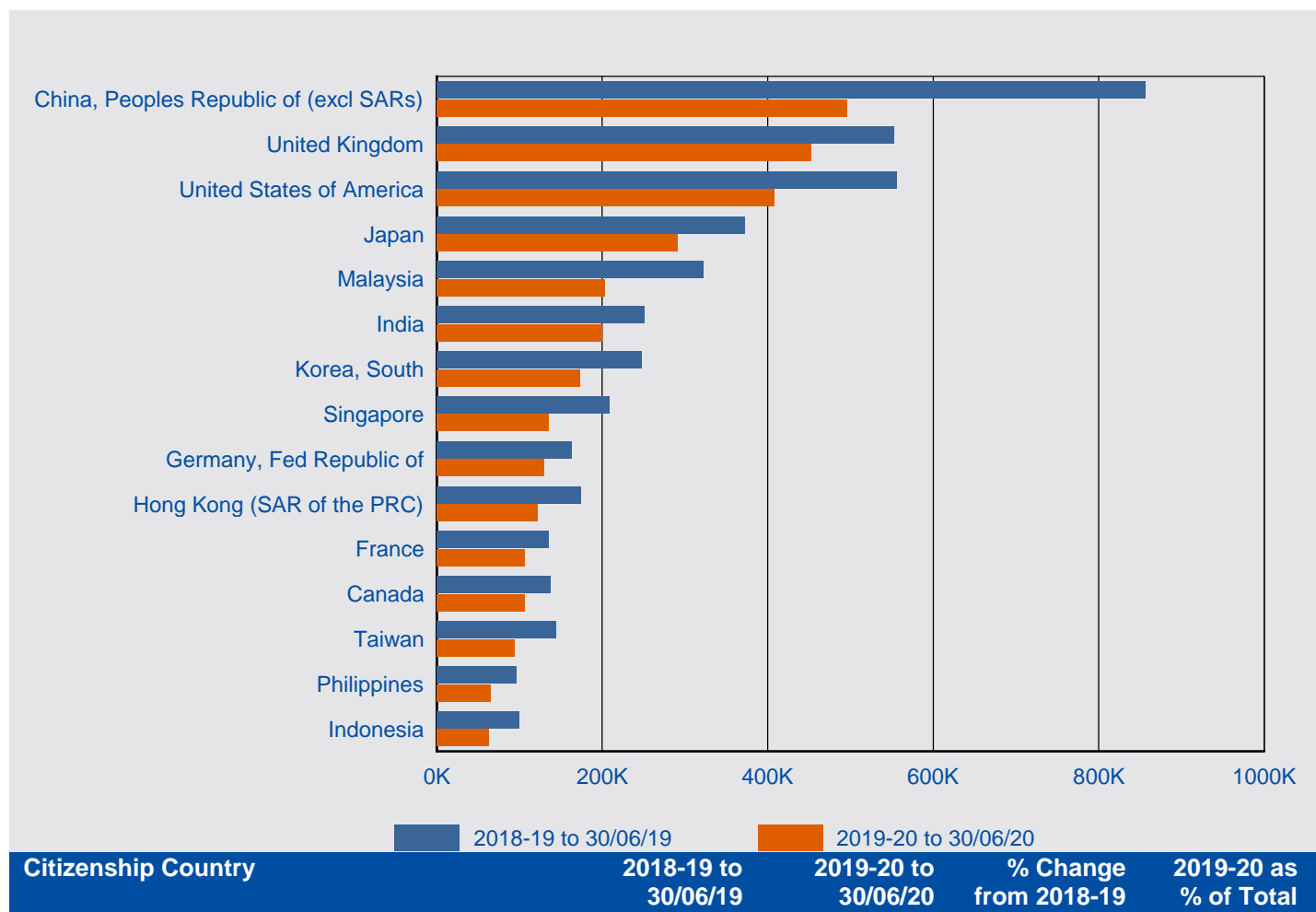


2.05 Number of business Visitor visa applications granted in 2019-20 to 30 June 2020 by visa group - comparison with same period in previous year



2 Granted

2.06 Number of tourist Visitor visa applications granted in 2019-20 to 30 June 2020 by citizenship country - comparison with same period in previous year

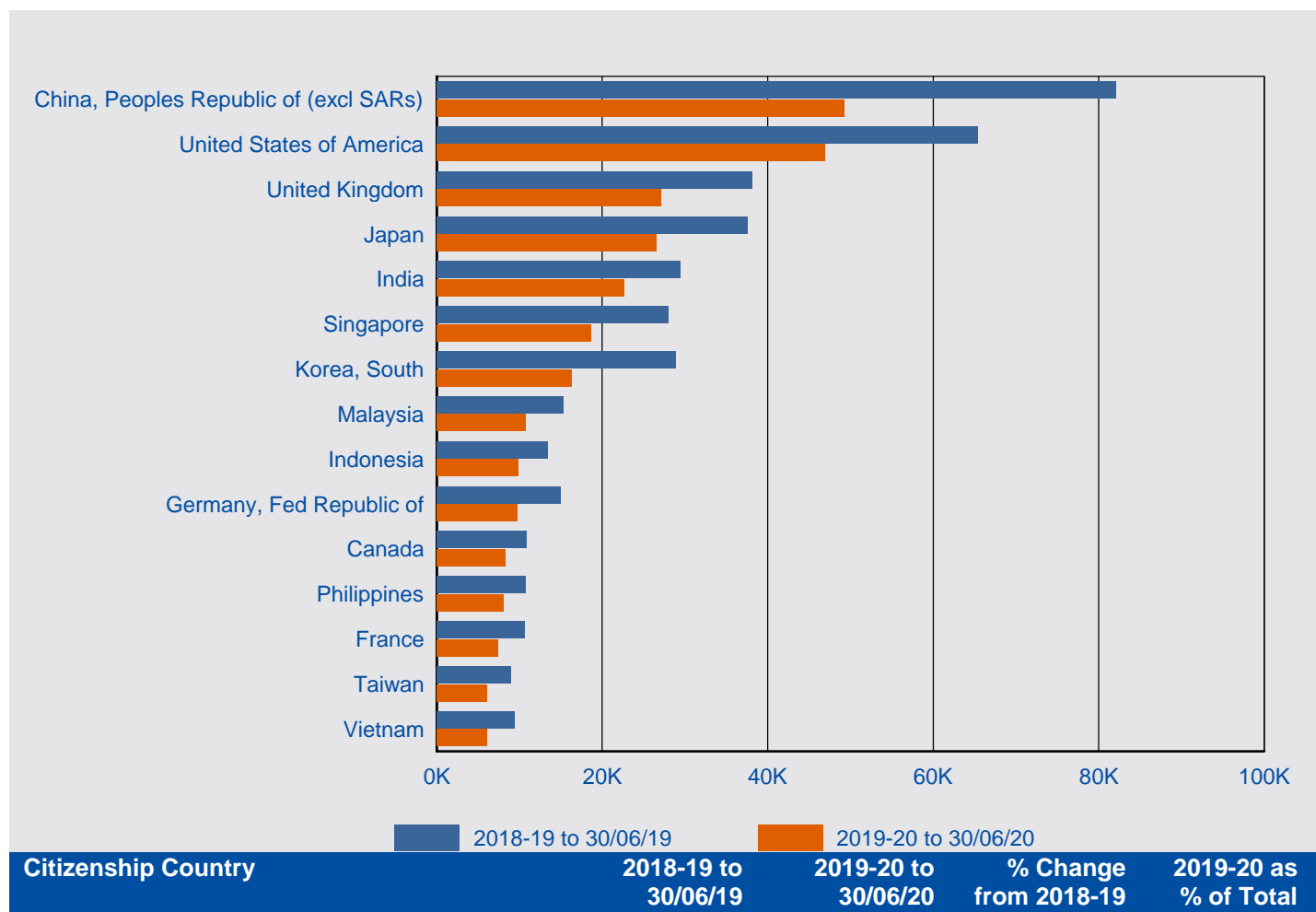


Tourist

China, Peoples Republic of (excl SARs)	856,110	495,567	-42.1%	13.3%
United Kingdom	553,013	452,545	-18.2%	12.2%
United States of America	556,629	408,116	-26.7%	11.0%
Japan	372,736	290,919	-22.0%	7.8%
Malaysia	322,155	202,784	-37.1%	5.5%
India	250,874	200,149	-20.2%	5.4%
Korea, South	247,928	173,615	-30.0%	4.7%
Singapore	208,480	135,673	-34.9%	3.7%
Germany, Fed Republic of	163,654	129,647	-20.8%	3.5%
Hong Kong (SAR of the PRC)	174,169	121,683	-30.1%	3.3%
France	135,401	106,958	-21.0%	2.9%
Canada	137,788	106,251	-22.9%	2.9%
Taiwan	143,667	94,460	-34.3%	2.5%
Philippines	96,352	65,676	-31.8%	1.8%
Indonesia	99,343	62,428	-37.2%	1.7%
Other countries	863,237	667,521	-22.7%	18.0%
Tourist total	5,181,536	3,713,992	-28.3%	100.0%

2 Granted

2.07 Number of business Visitor visa applications granted in 2019-20 to 30 June 2020 by citizenship country - comparison with same period in previous year



Business

Citizenship Country	2018-19 to 30/06/19	2019-20 to 30/06/20	% Change from 2018-19	2019-20 as % of Total
China, Peoples Republic of (excl SARs)	82,026	49,250	-40.0%	14.4%
United States of America	65,325	46,913	-28.2%	13.7%
United Kingdom	38,158	27,117	-28.9%	7.9%
Japan	37,523	26,560	-29.2%	7.8%
India	29,470	22,636	-23.2%	6.6%
Singapore	28,046	18,612	-33.6%	5.4%
Korea, South	28,861	16,295	-43.5%	4.8%
Malaysia	15,326	10,747	-29.9%	3.1%
Indonesia	13,419	9,909	-26.2%	2.9%
Germany, Fed Republic of	14,972	9,764	-34.8%	2.8%
Canada	10,897	8,309	-23.7%	2.4%
Philippines	10,739	8,050	-25.0%	2.3%
France	10,584	7,417	-29.9%	2.2%
Taiwan	8,965	6,131	-31.6%	1.8%
Vietnam	9,465	6,057	-36.0%	1.8%
Other countries	101,006	68,844	-31.8%	20.1%
Business total	504,782	342,611	-32.1%	100.0%

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3 Grant rate

For this section:

A grant rate is defined as:

$$\frac{\text{Number of grants}}{\text{Number of decisions}} \times 100$$

where the number of decisions equals the number of grants plus the number of refusals.

A grant rate of 0.00% indicates that no applications were decided during the reporting period.

3 Grant rate

3.01 Grant rate of Visitor visa applications decided in the 3 month period between 1 April 2020 and 30 June 2020 by visa group - comparison with previous four periods

Visa Group	01/04/19 to 30/06/19	01/07/19 to 30/09/19	01/10/19 to 31/12/19	01/01/20 to 31/03/20	01/04/20 to 30/06/20
Business					
Business Visitor	93.8%	93.5%	93.1%	92.8%	46.9%
ETA Business	99.9%	99.9%	99.9%	99.9%	28.0%
eVisitor Business	98.6%	98.8%	98.5%	97.8%	87.2%
All Business	96.4%	96.3%	96.1%	96.0%	65.9%
Tourism					
ETA Tourist	99.7%	99.7%	99.8%	99.7%	20.1%
eVisitor Tourist	98.7%	99.0%	98.8%	98.4%	37.8%
Sponsored Tourist	81.2%	81.5%	78.0%	70.0%	82.4%
Tourist Visitor	87.3%	85.8%	84.6%	81.4%	91.2%
All Tourism	94.4%	94.3%	94.2%	93.4%	87.2%
All	94.6%	94.5%	94.4%	93.6%	86.6%

3 Grant rate

3.02 Grant rate for Tourist Visitor visa applications decided in the 3 month period between 1 April 2020 and 30 June 2020 by citizenship country - comparison with previous four periods

Citizenship Country	01/04/19 to 30/06/19	01/07/19 to 30/09/19	01/10/19 to 31/12/19	01/01/20 to 31/03/20	01/04/20 to 30/06/20
China, Peoples Republic of (excl SARs)	88.6%	87.9%	89.7%	89.3%	96.0%
India	84.5%	81.2%	74.4%	75.7%	93.2%
Philippines	90.9%	86.2%	81.4%	77.4%	97.3%
United Kingdom	88.5%	91.4%	87.4%	85.6%	87.9%
Vietnam	86.0%	86.1%	84.8%	82.0%	88.2%
United States of America	90.6%	91.3%	89.4%	87.3%	92.1%
Malaysia	74.8%	76.7%	74.6%	69.8%	95.5%
Nepal	83.1%	81.5%	75.2%	78.7%	96.1%
Indonesia	94.2%	90.4%	92.8%	89.1%	96.4%
Thailand	81.2%	83.9%	75.4%	74.1%	94.1%
Italy	89.6%	89.7%	86.4%	86.7%	89.9%
Korea, South	86.9%	82.3%	82.6%	93.8%	83.9%
Sri Lanka	83.6%	86.3%	89.7%	86.0%	97.3%
Hong Kong (SAR of the PRC)	80.6%	79.2%	82.4%	84.1%	89.1%
Pakistan	59.4%	64.1%	60.6%	61.4%	60.3%
Other countries	85.3%	84.3%	82.7%	79.2%	85.4%
All Tourist Visitor	87.3%	85.8%	84.6%	81.4%	91.2%

3.03 Grant rate for Sponsored Tourist visa applications decided in the 3 month period between 1 April 2020 and 30 June 2020 by citizenship country - comparison with previous four periods

Citizenship Country	01/04/19 to 30/06/19	01/07/19 to 30/09/19	01/10/19 to 31/12/19	01/01/20 to 31/03/20	01/04/20 to 30/06/20
India	84.0%	84.1%	82.3%	79.3%	92.1%
Philippines	85.7%	81.9%	81.9%	73.9%	92.0%
Pakistan	83.3%	84.0%	71.6%	69.3%	88.2%
Indonesia	78.2%	69.8%	63.7%	73.4%	91.7%
Sri Lanka	89.5%	88.1%	92.8%	84.0%	90.0%
Bangladesh	91.9%	91.4%	87.3%	88.3%	100.0%
Nepal	89.0%	90.8%	88.5%	85.3%	85.7%
United States of America	88.2%	100.0%	60.0%	66.7%	85.7%
Fiji	61.8%	74.5%	72.3%	55.4%	66.7%
Iran	76.8%	80.4%	69.4%	29.4%	50.0%
China, Peoples Republic of (excl SARs)	86.8%	83.1%	85.6%	77.0%	42.9%
Lebanon	55.3%	51.4%	44.6%	36.6%	75.0%
Canada	66.7%	100.0%	100.0%	100.0%	100.0%
Japan	0.0%	0.0%	50.0%	0.0%	100.0%
Korea, South	85.7%	62.5%	33.3%	100.0%	100.0%
Other countries	73.4%	76.6%	70.6%	58.9%	66.7%
All Sponsored Tourist	81.2%	81.5%	78.0%	70.0%	82.4%

3 Grant rate

3.04 Grant rate for Business Visitor visa applications decided in the 3 month period between 1 April 2020 and 30 June 2020 by citizenship country - comparison with previous four periods

Citizenship Country	01/04/19 to 30/06/19	01/07/19 to 30/09/19	01/10/19 to 31/12/19	01/01/20 to 31/03/20	01/04/20 to 30/06/20
Philippines	97.6%	93.9%	95.4%	94.8%	94.1%
United States of America	94.5%	93.8%	95.5%	93.7%	96.0%
Russian Federation	92.9%	79.9%	81.4%	86.6%	23.3%
Ukraine	88.2%	80.2%	85.3%	88.3%	100.0%
Indonesia	92.1%	96.1%	94.9%	93.8%	75.0%
Brazil	98.3%	97.8%	96.5%	97.8%	100.0%
Singapore	99.2%	99.2%	98.7%	98.8%	66.7%
China, Peoples Republic of (excl SARs)	92.6%	92.2%	93.2%	95.9%	66.7%
South Africa	96.3%	97.2%	94.4%	95.7%	50.0%
Argentina	97.6%	99.5%	99.1%	98.2%	50.0%
Bulgaria	66.7%	62.5%	50.0%	100.0%	100.0%
Canada	96.4%	96.6%	97.6%	94.9%	100.0%
India	95.5%	95.3%	93.0%	88.6%	4.3%
Korea, South	99.9%	99.8%	99.9%	100.0%	14.3%
Netherlands, Kingdom of The	88.9%	100.0%	95.7%	94.4%	100.0%
Other countries	91.1%	91.1%	90.3%	90.2%	3.3%
All Business Visitor	93.8%	93.5%	93.1%	92.8%	46.9%

3 Grant rate

3.05 Grant rate for subclass 651 eVisitor visa applications decided in the 3 month period between 1 April 2020 and 30 June 2020 by citizenship country - comparison with previous four periods

Citizenship Country	01/04/19 to 30/06/19	01/07/19 to 30/09/19	01/10/19 to 31/12/19	01/01/20 to 31/03/20	01/04/20 to 30/06/20
Austria	98.9%	99.4%	99.3%	98.7%	50.0%
Belgium	99.4%	99.4%	99.3%	98.7%	50.0%
Bulgaria	85.7%	87.3%	86.5%	85.9%	23.3%
Croatia	88.9%	88.1%	85.6%	82.2%	66.7%
Cyprus	96.6%	99.2%	98.5%	98.1%	25.0%
Czechia	99.4%	98.9%	99.3%	99.3%	80.0%
Denmark	99.3%	99.6%	99.4%	99.2%	35.0%
Estonia	95.0%	98.1%	98.5%	98.2%	33.3%
Finland	99.6%	99.6%	99.3%	98.9%	100.0%
France	99.1%	99.4%	99.0%	98.4%	85.7%
Germany, Fed Republic of	99.5%	99.6%	99.3%	99.1%	61.9%
Greece	98.1%	99.1%	97.3%	97.2%	62.5%
Hungary	98.6%	98.4%	98.4%	97.7%	16.7%
Ireland, Republic of	99.0%	99.1%	98.7%	98.1%	56.0%
Italy	99.2%	99.2%	99.1%	98.9%	67.9%
Latvia	87.6%	92.9%	88.8%	84.9%	30.0%
Lithuania	90.6%	94.0%	91.4%	90.1%	23.1%
Netherlands, Kingdom of The	99.5%	99.6%	99.3%	98.9%	70.4%
Norway	98.5%	99.2%	99.2%	98.8%	73.7%
Poland	98.8%	99.3%	99.3%	99.2%	88.6%
Portugal	99.6%	99.6%	98.6%	98.8%	80.0%
Romania	77.9%	83.3%	76.6%	76.5%	15.3%
Spain	99.4%	99.4%	99.3%	98.9%	89.3%
Sweden	98.8%	99.4%	99.3%	98.8%	66.7%
Switzerland	99.6%	99.6%	99.4%	98.9%	66.7%
United Kingdom	99.1%	99.4%	99.1%	98.8%	63.5%
All	98.9%	99.1%	98.9%	98.5%	58.4%

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4 Processing times

This section contains information on 25, 50 and 75 percentile processing times for visitor visa applications.

In general terms:

- 25 percentile means that 25 per cent of applications granted during the period were processed within the number of days shown in the tables. Conversely, 75 per cent took longer than the number of days shown. This measure gives an indication of how long it is taking to process the more straight-forward visitor visa applications.
- 50 percentile more commonly known as the median, it means that 50 per cent of applications granted during the period were processed within the number of days shown in the tables. Conversely, 50 per cent took longer than the number of days shown. This measure gives an indication of how long it is taking to process the typical visitor visa applications.
- 75 percentile means that 75 per cent of applications granted during the period were processed within the number of days shown in the tables. Conversely, 25 per cent took longer than the number of days shown. This measure gives an indication of how long it is taking to process the more complex visitor visa applications.

4 Processing times

4.01 Processing time (in calendar days) for Tourist Visitor visa applications granted in the 3 month period between 1 April 2020 and 30 June 2020 by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/04/19 to 30/06/19	1/07/19 to 30/09/19	1/10/19 to 31/12/19	1/01/20 to 31/03/20	1/04/20 to 30/06/20
China, Peoples Republic of (excl SARs)	25th percentile	2	2	2	2	111
	50th percentile (Median)	4	4	4	7	117
	75th percentile	9	15	7	15	202
India	25th percentile	9	4	4	4	107
	50th percentile (Median)	17	13	12	10	117
	75th percentile	24	19	18	16	129
Philippines	25th percentile	9	7	15	12	106
	50th percentile (Median)	12	11	22	16	119
	75th percentile	16	17	29	28	202
United Kingdom	25th percentile	1	1	0	1	101
	50th percentile (Median)	6	4	6	7	109
	75th percentile	9	6	11	15	117
Vietnam	25th percentile	19	11	15	8	109
	50th percentile (Median)	21	19	19	21	118
	75th percentile	24	27	27	105	201
United States of America	25th percentile	0	0	0	0	24
	50th percentile (Median)	5	4	4	6	114
	75th percentile	10	7	11	11	128
Malaysia	25th percentile	5	5	6	6	111
	50th percentile (Median)	9	7	10	10	120
	75th percentile	20	14	14	20	204
Nepal	25th percentile	16	15	14	11	106
	50th percentile (Median)	21	18	18	15	117
	75th percentile	27	21	24	22	129
Indonesia	25th percentile	4	5	6	7	104
	50th percentile (Median)	7	7	9	9	119
	75th percentile	9	10	11	13	203
Thailand	25th percentile	14	13	10	4	109
	50th percentile (Median)	16	19	14	7	121
	75th percentile	19	23	23	13	205
Other countries	25th percentile	6	5	7	6	106
	50th percentile (Median)	12	14	14	14	116
	75th percentile	21	21	22	26	165
All	25th percentile	4	3	3	4	109
	50th percentile (Median)	9	9	7	11	117
	75th percentile	16	18	15	18	200

4 Processing times

4.02 Processing time (in calendar days) for Business Visitor visa applications granted in the 3 month period between 1 April 2020 and 30 June 2020 by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/04/19 to 30/06/19	1/07/19 to 30/09/19	1/10/19 to 31/12/19	1/01/20 to 31/03/20	1/04/20 to 30/06/20
Philippines	25th percentile	5	3	6	4	2
	50th percentile (Median)	9	6	10	8	3
	75th percentile	13	10	17	15	10
United States of America	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	0	1
	75th percentile	2	1	1	3	3
Russian Federation	25th percentile	12	9	12	6	2
	50th percentile (Median)	18	13	17	8	5
	75th percentile	23	18	21	23	9
Ukraine	25th percentile	12	7	13	6	1
	50th percentile (Median)	15	14	20	9	2
	75th percentile	20	19	27	13	6
Indonesia	25th percentile	1	2	2	1	6
	50th percentile (Median)	2	2	3	3	11
	75th percentile	4	4	5	5	12
Brazil	25th percentile	0	0	0	0	1
	50th percentile (Median)	1	1	1	1	3
	75th percentile	3	4	6	5	4
Singapore	25th percentile	0	0	0	0	1
	50th percentile (Median)	0	0	0	0	1
	75th percentile	0	0	0	0	1
China, Peoples Republic of (excl SARs)	25th percentile	0	1	0	1	0
	50th percentile (Median)	2	3	2	4	0
	75th percentile	6	9	6	6	0
South Africa	25th percentile	9	7	7	7	2
	50th percentile (Median)	16	11	13	12	2
	75th percentile	101	14	20	17	2
Argentina	25th percentile	0	0	0	0	1
	50th percentile (Median)	1	1	1	1	1
	75th percentile	5	3	5	7	1
Other countries	25th percentile	0	0	0	0	1
	50th percentile (Median)	2	2	2	2	5
	75th percentile	8	10	8	8	8
All	25th percentile	0	0	0	0	1
	50th percentile (Median)	2	2	2	3	2
	75th percentile	7	9	7	7	6

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5 Applications on hand

5 Applications on hand

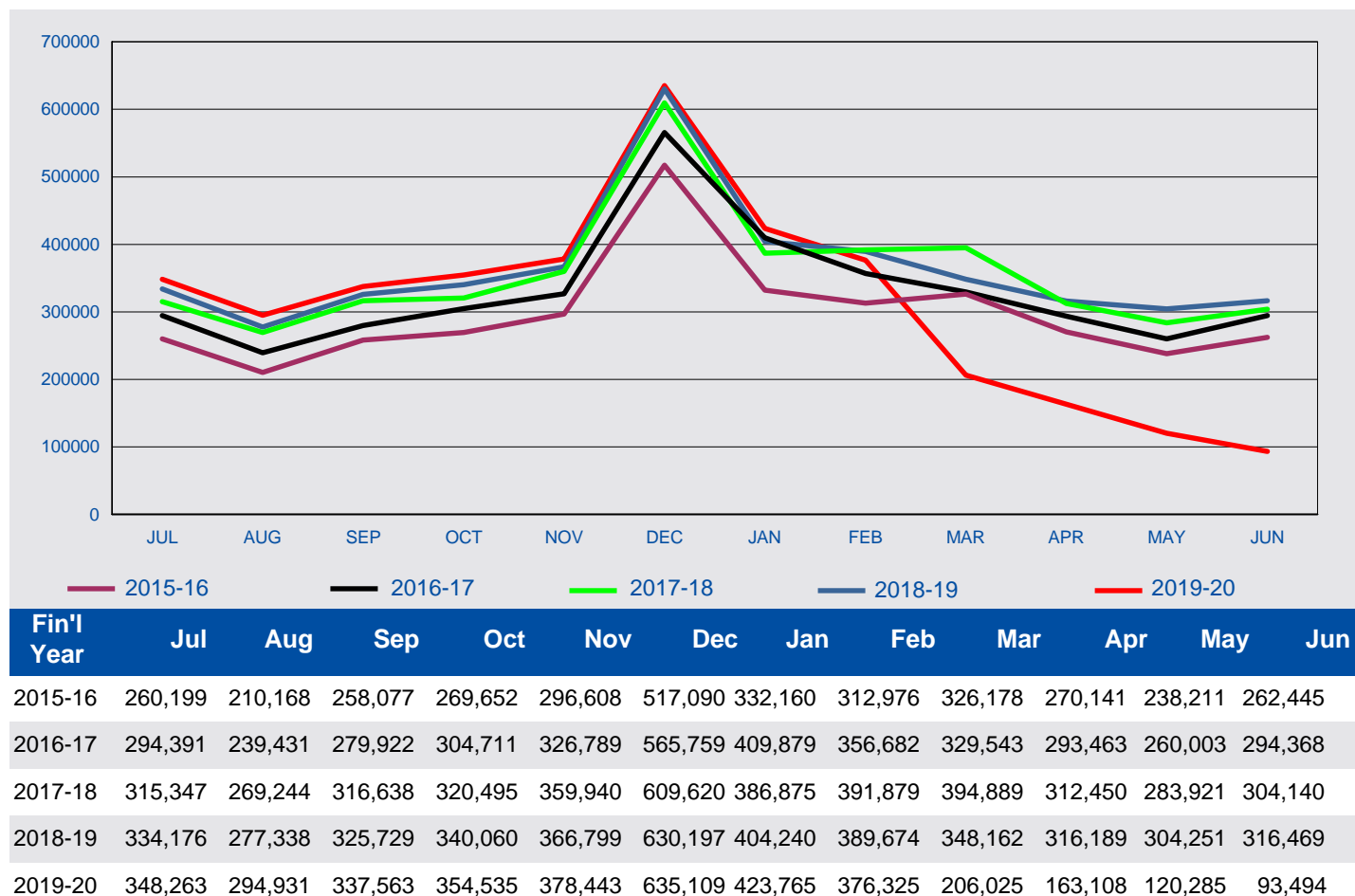
5.01 Number of Visitor visa applications on hand at 30 June 2020 by visa group - comparison with previous four periods

Visa Group	On hand at 30/06/19	On hand at 30/09/19	On hand at 31/12/19	On hand at 31/03/20	On hand at 30/06/20
Tourism					
Tourist Visitor	81 176	74 521	80 767	61 683	111 887
ETA Tourist	22	19	18	7	6
eVisitor Tourist	1 843	2 472	2 652	2 163	4 331
Sponsored Tourist	3 127	4 048	5 833	5 190	5 631
sub total Tourism	86 168	81 060	89 270	69 043	121 855
Business					
Business Visitor	5 226	6 167	4 803	2 444	2 414
ETA Business	< 5	< 5	< 5	0	0
eVisitor Business	198	184	126	189	763
Sponsored Business	0	0	0	0	0
sub total Business	5 425	6 352	4 930	2 633	3 177
Total	91 593	87 412	94 200	71 676	125 032

6 Visa holders in Australia

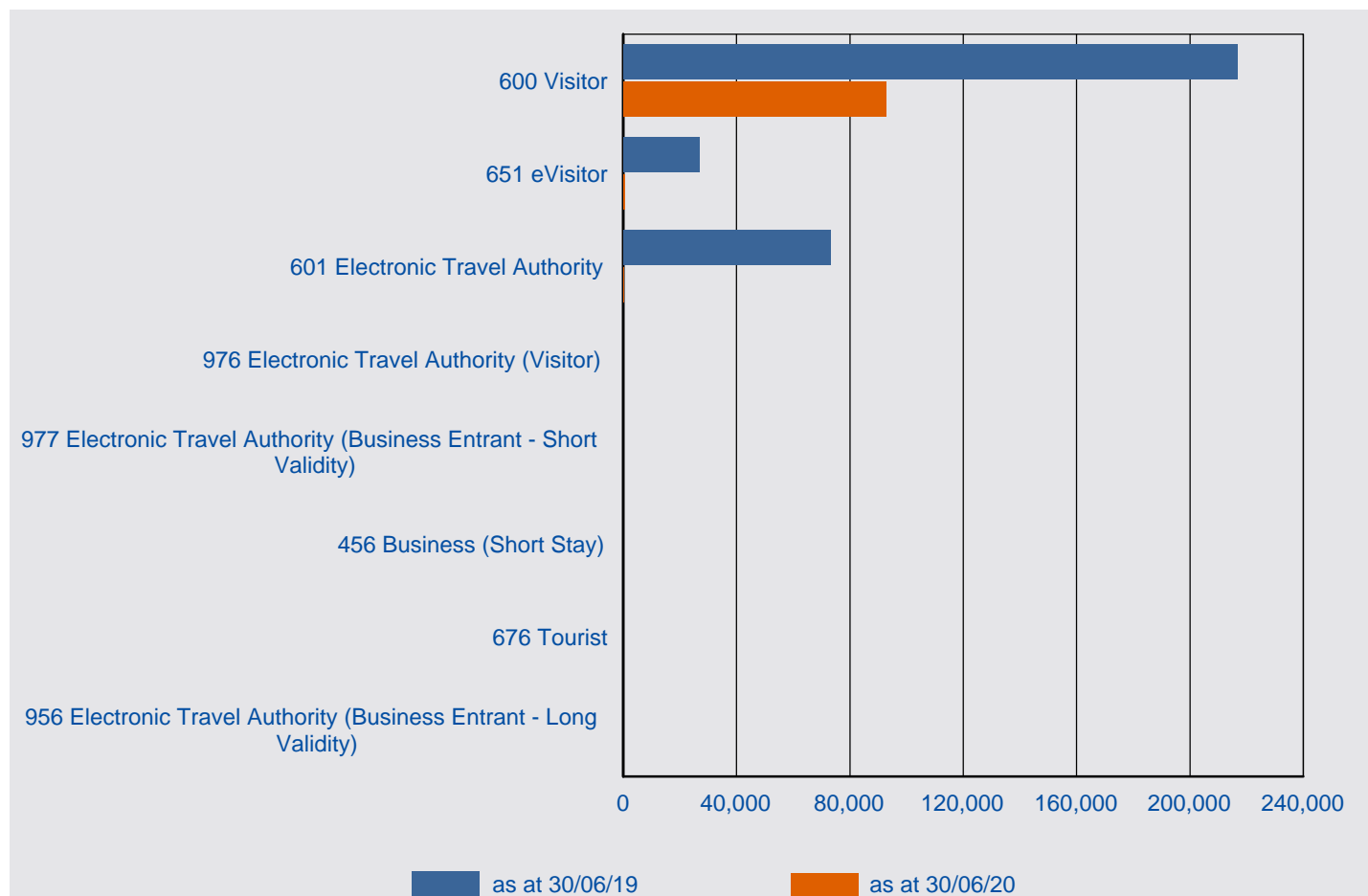
6 Visa holders in Australia

6.01 Number of Visitor visa holders in Australia at the end of each month in 2019-20 to 30 June 2020 by month - comparison with previous four financial years



6 Visa holders in Australia

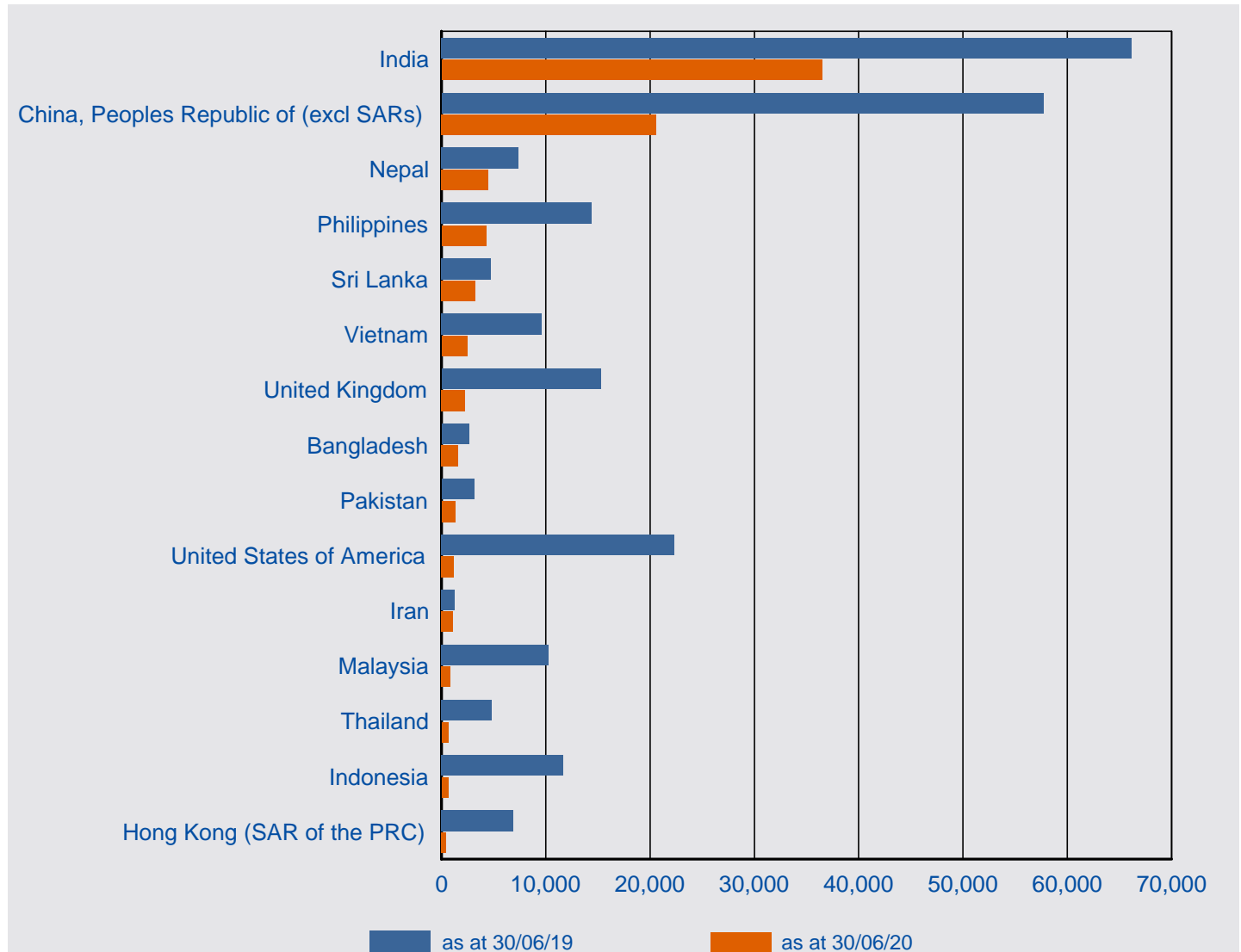
6.02 Number of Visitor visa holders in Australia as at 30 June 2020 by visa subclass - comparison with same date in previous year



Visa Subclass	as at 30/06/19	as at 30/06/20	% Change from 30/06/19	30/06/20 as % of Total
600 Visitor	216,546	92,703	-57.2%	99.2%
651 eVisitor	26,781	417	-98.4%	0.4%
601 Electronic Travel Authority	73,085	334	-99.5%	0.4%
976 Electronic Travel Authority (Visitor)	17	17	0.0%	0.0%
977 Electronic Travel Authority (Business Entrant - Short Validity)	9	9	0.0%	0.0%
456 Business (Short Stay)	11	7	-36.4%	0.0%
676 Tourist	6	6	0.0%	0.0%
956 Electronic Travel Authority (Business Entrant - Long Validity)	14	1	-92.9%	0.0%
Total	316,469	93,494	-70.5%	100.0%

6 Visa holders in Australia

6.03 Number of Visitor visa holders in Australia as at 30 June 2020 by citizenship country - comparison with same period in previous year

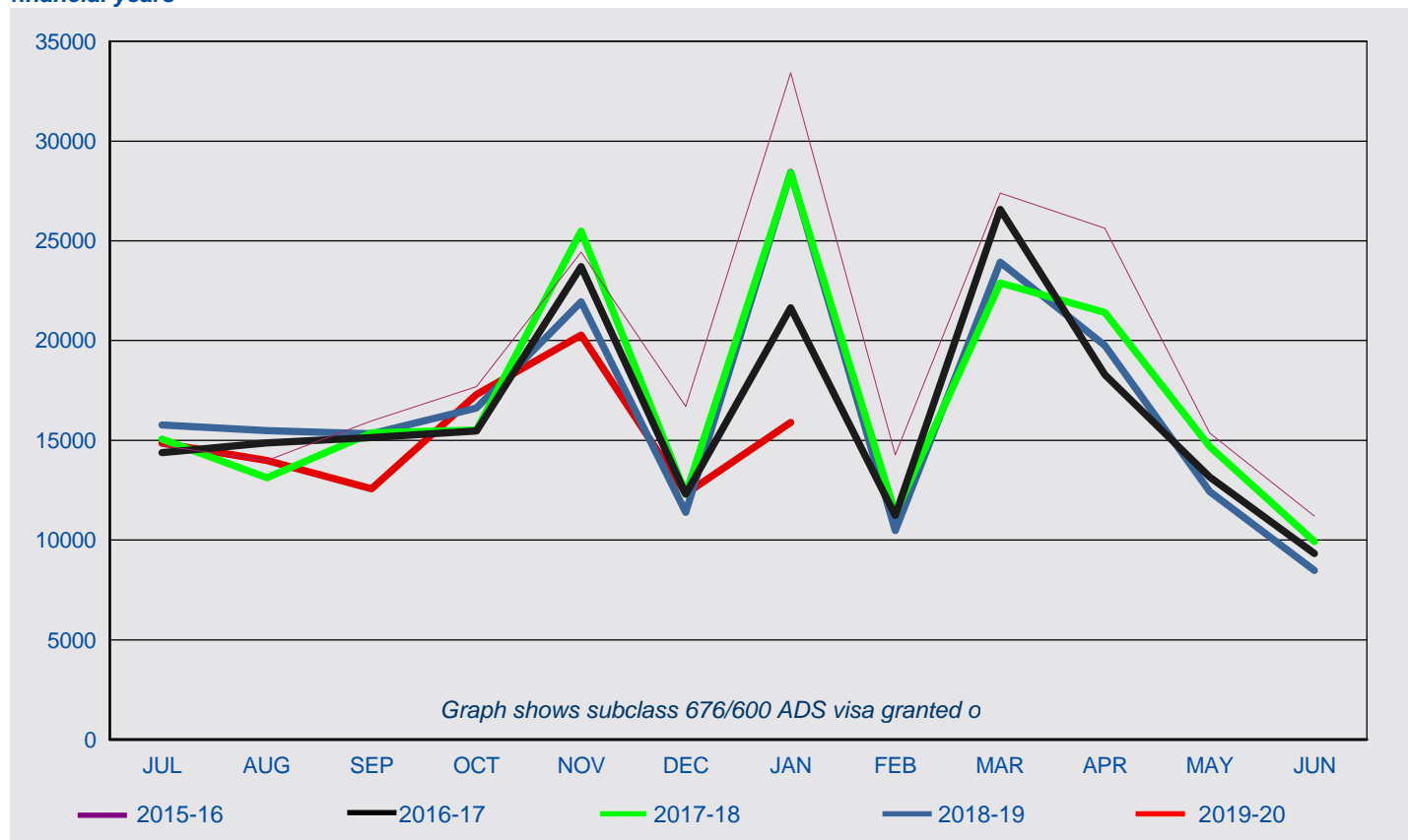


Citizenship Country	as at 30/06/19	as at 30/06/20	% Change from 30/06/19	30/06/20 as % of Total
India	66,175	36,474	-44.9%	39.0%
China, Peoples Republic of (excl SARs)	57,697	20,573	-64.3%	22.0%
Nepal	7,383	4,495	-39.1%	4.8%
Philippines	14,434	4,297	-70.2%	4.6%
Sri Lanka	4,768	3,253	-31.8%	3.5%
Vietnam	9,600	2,480	-74.2%	2.7%
United Kingdom	15,265	2,236	-85.4%	2.4%
Bangladesh	2,632	1,612	-38.8%	1.7%
Pakistan	3,144	1,319	-58.0%	1.4%
United States of America	22,353	1,170	-94.8%	1.3%
Iran	1,297	1,106	-14.7%	1.2%
Malaysia	10,292	847	-91.8%	0.9%
Thailand	4,852	660	-86.4%	0.7%
Indonesia	11,672	656	-94.4%	0.7%
Hong Kong (SAR of the PRC)	6,884	479	-93.0%	0.5%
Other countries	78,021	11,837	-84.8%	12.7%
Total	316,469	93,494	-70.5%	100.0%

7 Approved Destination Status (ADS)

7 Approved Destination Status (ADS)

7.01 Number of subclass 676 and subclass 600 visa applications granted in 2019-20 to 30 June 2020 under the tourism stream where the citizenship country is Peoples Republic of China (PRC) by visa type - comparison with previous four financial years



subclass 676/600 ADS for PRC

FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2015-16	14,722	13,995	15,980	17,690	24,426	16,703	33,421	14,277	27,402	25,628	15,359	11,201	230,804
2016-17	14,378	14,864	15,132	15,464	23,708	12,308	21,640	11,235	26,580	18,297	13,158	9,333	196,097
2017-18	15,066	13,124	15,368	15,521	25,480	12,301	28,409	11,323	22,891	21,412	14,679	9,931	205,505
2018-19	15,774	15,489	15,323	16,615	21,940	11,390	28,438	10,480	23,925	19,748	12,432	8,484	200,038
2019-20	14,862	13,988	12,577	17,299	20,276	12,315	15,902						107,219

subclass 676/600 non-ADS for PRC

FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2015-16	41,055	34,315	36,120	36,635	49,431	59,217	59,720	22,939	37,298	34,892	38,764	46,681	497,067
2016-17	49,051	43,663	43,623	38,281	61,463	72,071	57,882	31,006	51,510	37,660	47,778	63,316	597,304
2017-18	64,228	57,202	54,355	46,238	67,307	65,485	84,735	35,915	44,830	36,853	45,080	48,992	651,220
2018-19	66,020	60,659	53,085	54,797	71,506	68,253	68,431	25,933	43,262	42,083	51,078	43,572	648,679
2019-20	58,548	54,622	46,048	50,151	59,760	58,806	44,474	2,934	3,433	2,104	1,983	2,169	385,032

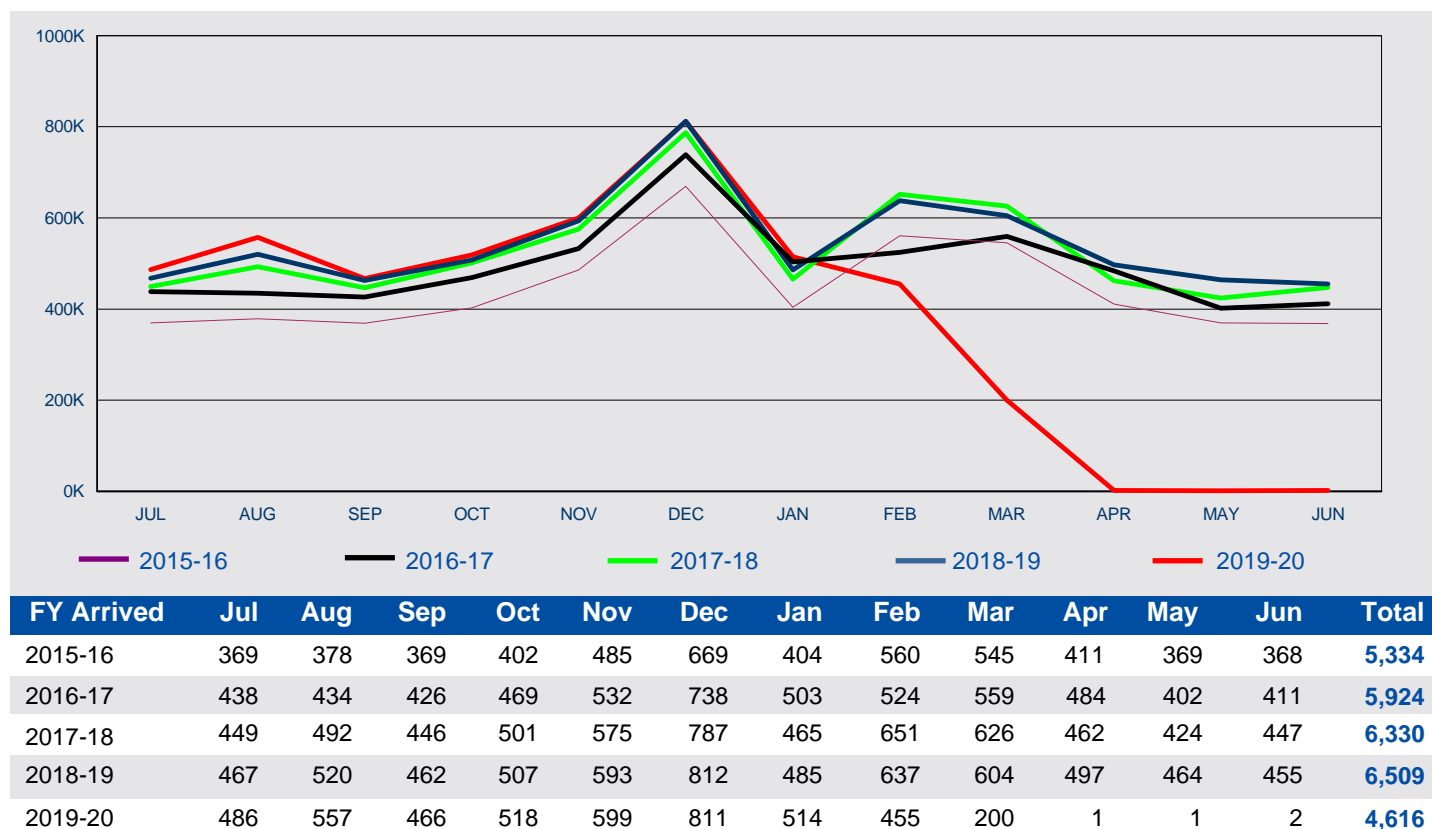
Total subclass 676/600 for PRC

FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2015-16	55,777	48,310	52,100	54,325	73,857	75,920	93,141	37,216	64,700	60,520	54,123	57,882	727,871
2016-17	63,429	58,527	58,755	53,745	85,171	84,379	79,522	42,241	78,090	55,957	60,936	72,649	793,401
2017-18	79,294	70,326	69,723	61,759	92,787	77,786	113,144	47,238	67,721	58,265	59,759	58,923	856,725
2018-19	81,794	76,148	68,408	71,412	93,446	79,643	96,869	36,413	67,187	61,831	63,510	52,056	848,717
2019-20	73,410	68,610	58,625	67,450	80,036	71,121	60,376	2,934	3,433	2,104	1,983	2,169	492,251

8 Arrivals

8 Arrivals

8.01 Number of Visitor visa arrivals ('000) in 2019-20 to 30 June 2020 - comparison with previous four financial years



8 Arrivals

8.02 Number of Visitor visa arrivals in 2019-20 to 30 June 2020 by citizenship country - comparison with same period in previous year

