



Australian Government
Department of Home Affairs

BR0112

Visitor Visa Program Report

31 December 2023

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Contents

About this report	1
Enquiries	1
Definition of terms	2
Background to the visitor visa program	3
Executive summary	6
Section 1 Lodged	8
Section 2 Granted	16
Section 3 Grant rate	24
Section 4 Processing times	31
Section 5 Applications on hand	35
Section 6 Visa holders in Australia	37
Section 7 Approved Destination Status (ADS)	41
Section 8 Arrivals	43

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About this report

This report provides data about the Visitor visa program administered by the Department of Home Affairs (the Department). The report has been produced to assist tourism industry stakeholders and policymakers.

This report is published every six months. Current and previous versions of the report are available on the department's website at: <https://www.homeaffairs.gov.au/research-and-statistics/statistics/visa-statistics/visit>

Data is sourced from several departmental visa processing and recording systems. Data can be dynamic and there can be delays in transmission of information from the Department's global operations. Variations in figures between this report and previous reports can occur. Due to these issues, figures for the current financial year should always be considered provisional.

For privacy reasons < 5 has been used where a number in a table is between 1 and 4. Further information about the Visitor visa program is available at: <https://immi.homeaffairs.gov.au/visas/getting-a-visa/visa-listing>

Note 1: Data in years prior to 2017-18 was revised on 1 October 2019, due to more accurate source data becoming available. This may result in minor discrepancies with previously published statistics.

Enquiries

Any comments or enquiries concerning this report should be sent to statistical.coordination@homeaffairs.gov.au quoting Report Id BR0112.

Definition of terms

Approved Destination Status (ADS):	This scheme facilitates the travel of organised tour groups from the People's Republic of China (PRC) to Australia by approved travel agents.
Citizenship country:	The country of citizenship of the visa applicant or visa holder. Where a visa applicant or visa holder has more than one citizenship country, either the citizenship of the travel document or the citizenship nominated by the visa applicant is used.
Decided:	The term used for counts of decisions. See below for definition of 'decisions'.
Decisions:	An outcome where a decision-maker (including system-generated decision-making) grants or refuses a visa or sponsorship application.
ETA:	Electronic Travel Authority. An electronic visa available to citizens from low risk countries. The term 'low risk' applies to countries which issue ETA eligible passports. A list of these can be found on the Department's website.
Granted:	Unless otherwise specified, the number of visas granted includes primary and review grants.
In Australia:	In this report, refers to the location of the client at the time the application was lodged. An applicant in Australia may already hold a visa of the same kind or may be applying for another type of visa.
Lodged:	Lodged is the count of paper applications receipted in a departmental office or submitted electronically.
On hand:	A visa application, nomination or sponsorship that has not been finalised.
Outside Australia:	In this report, the term refers to the location of the client at the time of lodging the application.
Visa applicant:	Used to refer to clients applying for a visa.
Visa holders in Australia:	The number of visa holders lawfully in Australia. This is not a count of all valid visas, as a number of visa holders may be outside Australia on the snapshot date.

Background to the Visitor visa program

Visa travel purpose and activities

The Visitor visa program allows travellers to enter or remain in Australia for short-term visits. The program can be divided into two main groups by travel purpose: Tourism and Business.

Tourism activities may include a holiday or recreation, taking a cruise, or visiting family and friends.

Business activities may include:

- making general business or employment enquiries
- investigating, negotiating, entering into or reviewing a business contract
- conducting activities as part of an official government visit
- taking part in a conference, trade fair or seminar (but not being paid by the organisers to take part)
- undertaking tourist activities.

Visitor visa holders cannot engage in work in Australia (that is, perform an activity in Australia a person would normally be remunerated for).

Visa subclasses and streams

The Visitor visa program is currently made up of three subclasses, the Electronic Travel Authority (ETA) (subclass 601), the eVisitor visa (subclass 651) and the Visitor visa (subclass 600). The Visitor visa (subclass 600) has five streams, the Tourist stream, the Sponsored Family stream, the Business Visitor stream, the Approved Destination Status (ADS) stream and the Frequent Traveller stream.

1. **Electronic Travel Authority (subclass 601).** This visa allows ETA eligible passport holders to visit Australia for tourism or business visitor purposes. Applications can be made through the Australian ETAapp. An ETA holder can visit Australia as often as they wish in a 12 month period, and stay up to 3 months each time they enter Australia. More information is available at: <https://immi.homeaffairs.gov.au/visas/getting-a-visa/visa-listing/electronic-travel-authority-601>
2. **eVisitor visa (subclass 651).** This visa allows eligible European passport holders to visit Australia for tourism or business visitor purposes. Applications can only be made online. An eVisitor holder can visit Australia as often as they wish in a 12 month period, and stay up to 3 months each time they enter Australia. More information is available at: <https://immi.homeaffairs.gov.au/visas/getting-a-visa/visa-listing/evisitor-651>
3. **Visitor visa (subclass 600).** This visa allows any passport holder to visit Australia for tourism or business visitor purposes, depending on the stream. Visitor visas can be granted with different stay and validity periods, and may allow single or multiple entries to Australia. More information is available at: <https://immi.homeaffairs.gov.au/visas/getting-a-visa/visa-listing/visitor-600>
 - o **Tourist stream.** This stream of the Visitor visa allows people to enter or remain in Australia for tourism purposes. Applications can be made online.
 - o **Business Visitor stream.** This stream allows people to enter Australia for business visitor purposes. Applications can be made online.
 - o **Sponsored Family stream.** This stream allows people who are sponsored, usually by a family member, to enter Australia to visit family. This stream has additional sponsorship requirements which are designed to provide assurance that the visa holder will comply with their visa conditions and depart Australia before their visa expires. Applications can be made online.
 - o **Approved Destination Status (ADS) stream.** This stream allows People's Republic of China (PRC) (excluding SARs) passport holders to visit Australia for tourism part of an organised tour group. Applications can only be made through an approved Chinese travel agent participating in the ADS scheme.
 - o **Frequent Traveller stream.** This stream allows eligible passport holders who travel often to Australia to enter Australia for tourism or business visitor purposes. This visa might be granted with a validity period of up to 10 years. Applications can only be made online.

On 23 March 2013, changes were made to Visitor visas as part of the Australian Government's Visa Simplification and Deregulation project. A number of historic Visitor visa subclasses were repealed and replaced with the current subclasses as outlined in the table below. Where relevant, historic data in this report may refer to both current and previous visa subclasses.

Note: A small percentage of clients who lodged these visa subclasses may now be lodging Temporary Work (Short Stay Activity) (subclass 400) visa applications, which is not covered in this report.

Background to the Visitor visa program - continued

The below table outlines the current and previous Visitor visa subclasses/streams, travel purpose of each subclass/stream (including how they are referenced in this report) and the location of the client at time of lodgement.

Note: Where a visa subclass/stream allows both tourism and business visitor activities, data in this report will be based on the applicant's declared travel activity for their initial entry to Australia for the purposes of determining Tourism or Business visitor activity.

Current subclass	Previous subclass	Tourism	Business	Client Location
601 - Electronic Travel Authority	976 – Electronic Travel Authority (Visitor) 977 - Electronic Travel Authority (Business – Short Validity) 956 - Electronic Travel Authority (Business – Long Validity)	✓ (ETA Tourist)	✓ (ETA Business)	Outside Australia
651 - eVisitor	N/A	✓ (eVisitor Tourist)	✓ (eVisitor Business)	Outside Australia
600 - Tourist stream	676 - Tourist visa	✓ (Tourist Visitor)		In or outside Australia
600 - Business Visitor stream	456 - Business (Short Stay) visa 459 - Sponsored Business visitor (Short Stay) visa 488 – Superyacht	✓ (Business Visitor)	✓ (Business Visitor)	Outside Australia
600 - Sponsored Family stream	679 - Sponsored Family Visitor visa	✓ (Sponsored Tourist)		Outside Australia
600 - Approved Destination Status stream	676 - Tourist visa (ADS subcategory)	✓ (Tourist Visitor)		Outside Australia (must be within PRC)
600 - Frequent Traveller stream	N/A	✓ (Tourist Visitor)	✓ (Business Visitor)	Outside Australia (must be within eligible country)

Family members

All applicants, including dependent family members, must lodge their own separate Visitor visa application.

Visa Requirements

To be eligible for a Visitor visa, the applicant must genuinely intend to stay temporarily in Australia for the purpose for which the visa is granted (for tourism or business visitor purposes). Applicants must be able to demonstrate that they have access to adequate means to support themselves (and their family where relevant) during their stay in Australia, including health insurance where required. Applicants must also meet certain health and character requirements.

Work is not permitted on any Visitor visas. Where a person is found to be working in breach of their visa conditions, they could face visa cancellation and an exclusion period.

Study or training, of up to three months, may be permitted on a Visitor visa. However, if the visa holder's main reason for travelling to Australia is study, a student visa might be more appropriate.

Background to the Visitor visa program - continued

Extending stay

Visitor visas cannot be 'extended'. However, Visitor visa holders may extend their stay in Australia by applying for another visa, which may include a Visitor visa (subclass 600) - Tourist stream before their current visa ceases. This is the only Visitor visa stream that is available to applicants already in Australia seeking to extend their stay.

Visa refusals

A decision to refuse a Visitor visa application is made when a delegate of the Minister is not satisfied that the applicant meets the legal criteria for grant of a visa. When refusing a visa application, the Department provides an applicant a written decision record that sets out the reason for the decision and any review rights.

Processing times

Global Visitor visa application processing times are published on the Department's website at:

<http://www.homeaffairs.gov.au/about/access-accountability/service-standards/global-visa-citizenship-processing-times>

The published processing times are updated on a monthly basis to reflect current caseloads and processing pressures. Processing times are impacted each month by changes in application volumes, seasonal peaks, complex cases and incomplete applications.

Executive Summary

Key Points

- This executive summary covers Visitor visa statistics¹ for the Visitor visa program for the first half of the 2023-24 program year (1 July 2023 to 31 December 2023). This executive summary outlines the Tourism and Business stream visas and subclasses as referenced on pages 3-4 of this report. Figures referred to in this report include applications made in and outside of Australia. It should be noted that subclass 600 (Tourist stream) is the only Visitor visa option for applicants already in Australia.
- Visitor visa application lodgements continued to steadily increase during July to December 2023 with a total of 2,725,552 applications under the Visitor visa program (Tourism and Business), up 40.0 per cent compared to the same period in 2022-23. The People's Republic of China was the largest source country with 364,256 applications lodged; an increase of 355.2 per cent compared to the same period in 2022-23.
- Tourism visitor visa applications accounted for the majority of Visitor visas lodged during the first half of 2023-24 program year, with 2,437,476 applications; up 39.3 per cent compared to the same period in 2022-23. Business visitor lodgements increased to 288,076; up 46.2 per cent compared to the same period in 2022-23.
- A total of 2,427,275 Visitor visas (Tourism and Business) were granted during July to December 2023; up 31.2 per cent compared to the same period in the 2022-23 program year. Tourism visa grants increased by 29.7 per cent (2,157,992) and Business visas increased by 45 per cent (269,283) in July to December 2023 when compared with the same period in 2022-23.
- Visitor visa (Tourism and Business) processing times continued to improve during the 2022-23 program year.
- There were 601,051 Visitor (Tourism and Business) visa holders in Australia on 31 December 2023; a 13.3 per cent increase compared to 31 December 2022 (530,283).
- The Approved Destination Status (ADS) scheme recommenced in September 2023 for citizens of People's Republic of China. 6,018 Visitor (ADS) visas were granted from September to December 2023.
- This report should be read in conjunction with [The Administration of the Immigration and Citizenship Programs](#).

1 Applications lodged

There were 2,725,552 Visitor visa (Tourism and Business) applications lodged during July to December 2023; up 40.0 per cent compared to the corresponding period in the 2022-23 program year.

The People's Republic of China was the largest source country for Visitor visa lodgements, with 364,256 applications lodged, ahead of the United States of America (292,351) and the United Kingdom (269,152).

Tourism Visitor visas

Tourism visitor visas accounted for the majority of Visitor visa applications lodged during July to December 2023, with 2,437,476; up 39.3 per cent compared to the same period in the 2022-23 program year.

The top three source countries for Tourism Visitor visa application lodgements were:

1. People's Republic of China (up 368 per cent to 306,490)
2. United States of America (up 33.1 per cent to 268,356)
3. United Kingdom (up 2.3 per cent to 254,827).

Business Visitor visas

288,076 Business Visitor visa applications were lodged during the first half of the 2023-24 program year, up 46.2 per cent compared to the same period in 2022-23.

The top three source countries for Business Visitor visa applications were:

1. People's Republic of China (up 297.6 per cent to 57,766)
2. Japan (up 130.8 per cent to 26,137)
3. United States of America (up 9.9 per cent to 23,995).

¹ Refers to statistical reporting grouping of tourism and business visitor visas

Executive Summary - continued

2 Visas granted

Tourism Visitor visas

A total of 2,157,992 Tourism Visitor visas were granted during the first half of 2023-24 program year; an increase of 29.7 per cent compared to the same period in 2022-23 (1,663,772).

Electronic Travel Authority (ETA) (subclass 601) visas represented the largest volume of Tourism Visitor visa grants for July to December 2023, with 932,925 visa grants. Followed by Visitor (subclass 600) visas and eVisitor (subclass 651) visas, with 715,028 and 480,766 visas respectively.

The top three countries for Tourism Visitor visa grants were:

1. United States of America (up 32.4 per cent to 265,816)
2. United Kingdom (up 1.9 per cent to 252,357)
3. People's Republic of China (up 331.8 per cent to 247,015).

Business Visitor visas

There were 269,283 Business Visitor visas grants during July to December 2023; an increase of 45.0 per cent compared to the same period in 2022-23 program year (185,741).

The top three countries for Business Visitor visa grants were:

1. People's Republic of China (up 326.8 per cent to 50,976)
2. Japan (up 136.6 per cent to 26,101)
3. United States of America (up 9.5 per cent to 23,741).

3 Grant rates

Grant rates are provided on a quarterly basis. The overall grant rate for all Visitor visas (Tourism and Business) increased slightly to 91.2 per cent for the 1 October 2023 to 31 December 2023 quarter, compared to 90.2 per cent for the corresponding quarter in 2022.

4 Processing times

Processing times are provided on a quarterly basis and are based on the age of applications finalised in a specific time period. Visa processing times can vary due to individual circumstances, the quality and completeness of applications, and whether further information is required.

Visitor visa processing times continued to trend down. During the 1 October to 31 December 2023 quarter:

- 75 per cent of Tourism Visitor visa applications were processed within 13 calendar days, compared to 27 days for the corresponding quarter in 2022

- 75 per cent of Business Visitor visa applications were processed within 4 calendar days, compared to 8 days for the corresponding quarter in 2022.

5 Applications on hand

As at 31 December 2023:

- 88,625 Tourism Visitor visa applications were on hand, compared to 78,861 at 31 December 2022
- 5,076 Business Visitor visa applications were on hand, compared to 11,034 at 31 December 2022.

6 Visa holders in Australia

On 31 December 2023, there were 601,051 Visitor (Tourism and Business) visa holders in Australia; a 13.3 per cent increase compared to 530,283 Visitor visa holders in Australia on 31 December 2022.

While Visitor visa holder numbers in Australia continue to trend upwards they are yet to return to pre-COVID levels and represent 83.5 per cent of the number of Visitor visa holders in Australia at 31 December 2019 (635,109).

The Visitor (subclass 600) visa comprised the largest cohort with 336,147 visa holders in Australia, followed by the eVisitor (subclass 651) visa with 140,767 visa holders, and the ETA (subclass 601) visa with 124,137 visa holders.

7 Approved Destination Status (ADS)

The ADS scheme re-commenced in October 2023 after being paused by the Chinese government in early 2020 due to border restrictions in response to the COVID-19 pandemic.

Since resumption of the scheme until 31 December 2023, 6,018 Visitor (ADS) visas were granted to citizens of the People's Republic of China.

8 Arrivals

There were 2,580,410 arrivals on Visitor (Tourism and Business) visas during July to December 2023; a 54.9 per cent increase compared to the corresponding period in the 2022-23 program year (1,665,350).

Visitor visa arrivals from July to December 2023 represent 75 per cent of the Visitor visa arrivals for corresponding period in 2019 (3,440,507).

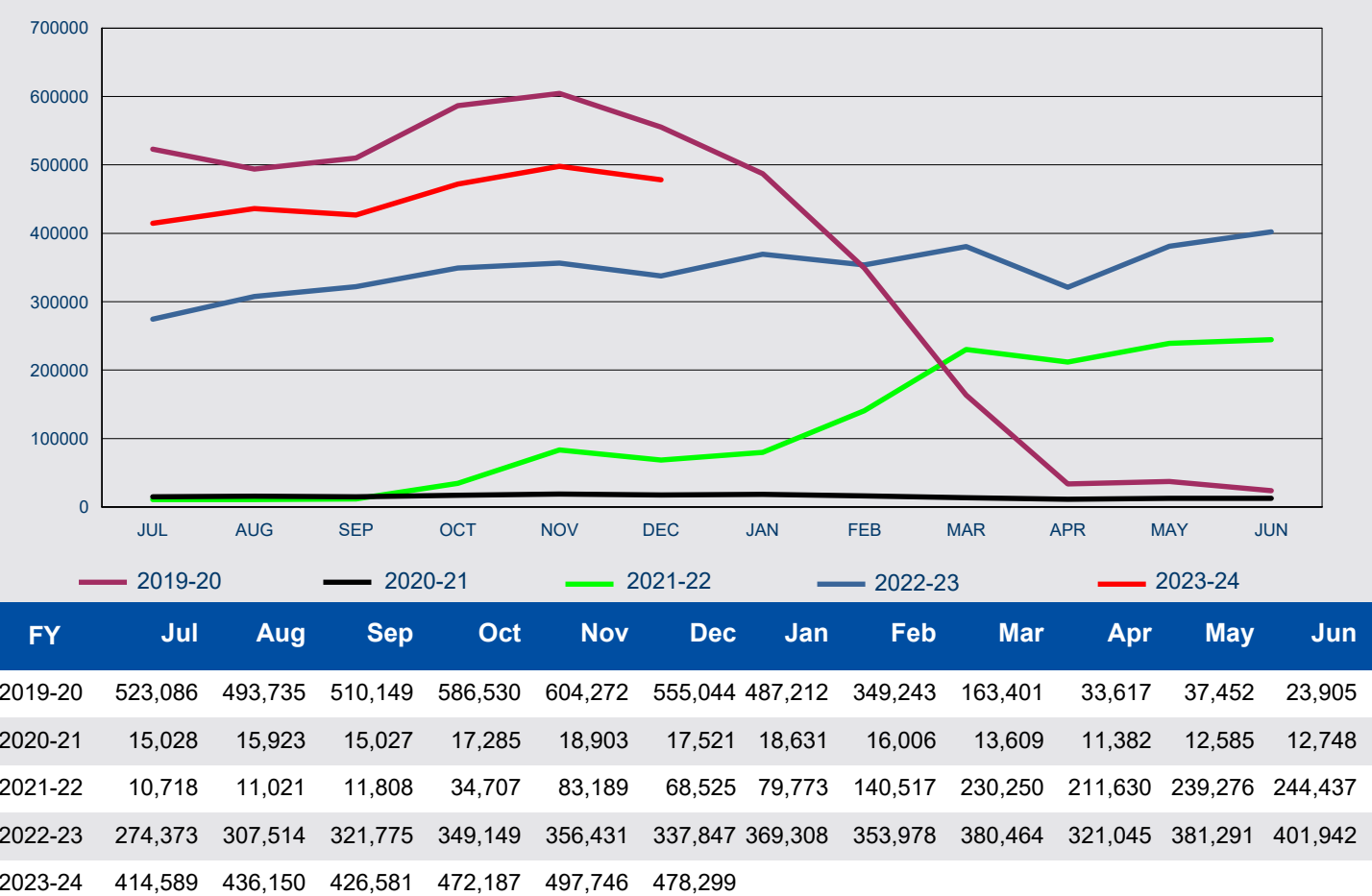
The top three countries for arrivals on Visitor visas from July to December 2023 were:

1. United States of America (up 47.1 per cent to 285,205)
2. United Kingdom (up 6.5 per cent to 256,457)
3. People's Republic of China (up 505.3 per cent to 256,115).

1 Lodged

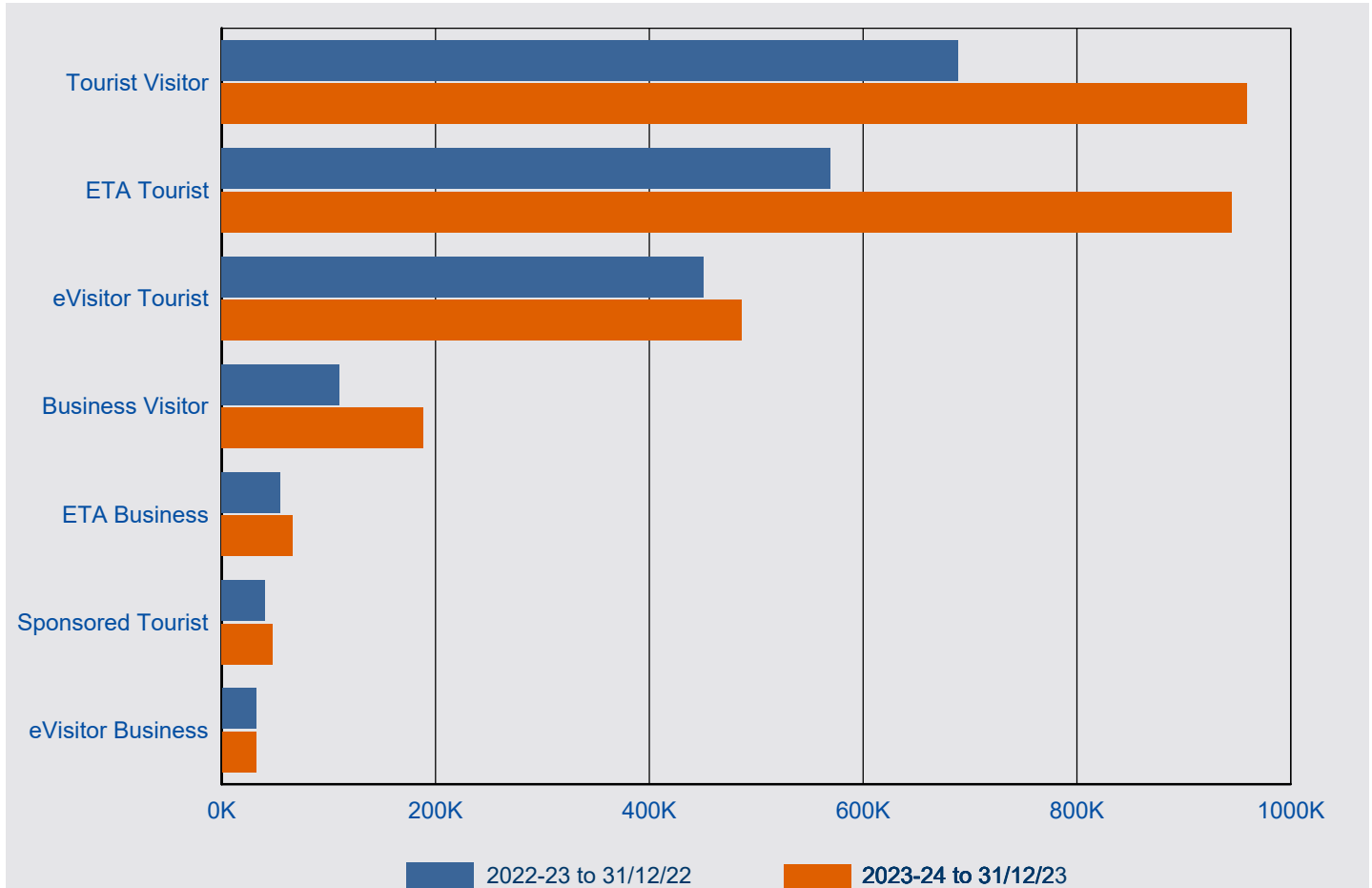
1 Lodged

1.01 Number of Visitor visa applications lodged in 2023-24 to 31 December 2023 by month - comparison with previous four financial years



1 Lodged

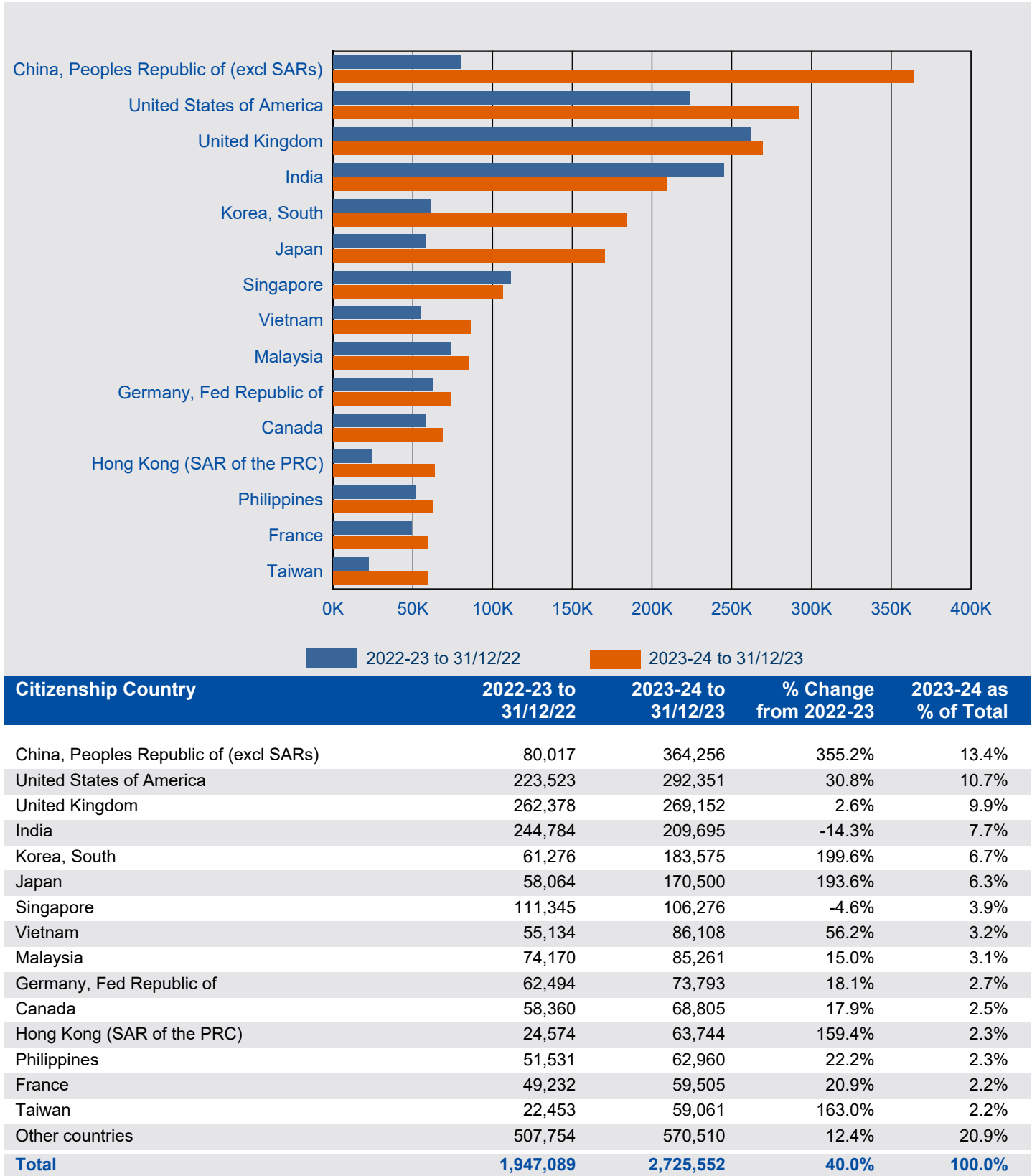
1.02 Number of Visitor visa applications lodged in 2023-24 to 31 December 2023 by visa group - comparison with same period in previous year



Visa Group	2022-23 to 31/12/22	2023-24 to 31/12/23	% Change from 2022-23	2023-24 as % of Total
Tourist Visitor	688,646	958,873	39.2%	35.2%
ETA Tourist	569,475	944,571	65.9%	34.7%
eVisitor Tourist	451,159	486,580	7.9%	17.9%
Business Visitor	109,871	188,935	72.0%	6.9%
ETA Business	54,937	66,968	21.9%	2.5%
Sponsored Tourist	40,708	47,452	16.6%	1.7%
eVisitor Business	32,293	32,173	-0.4%	1.2%
Total	1,947,089	2,725,552	40.0%	100.0%

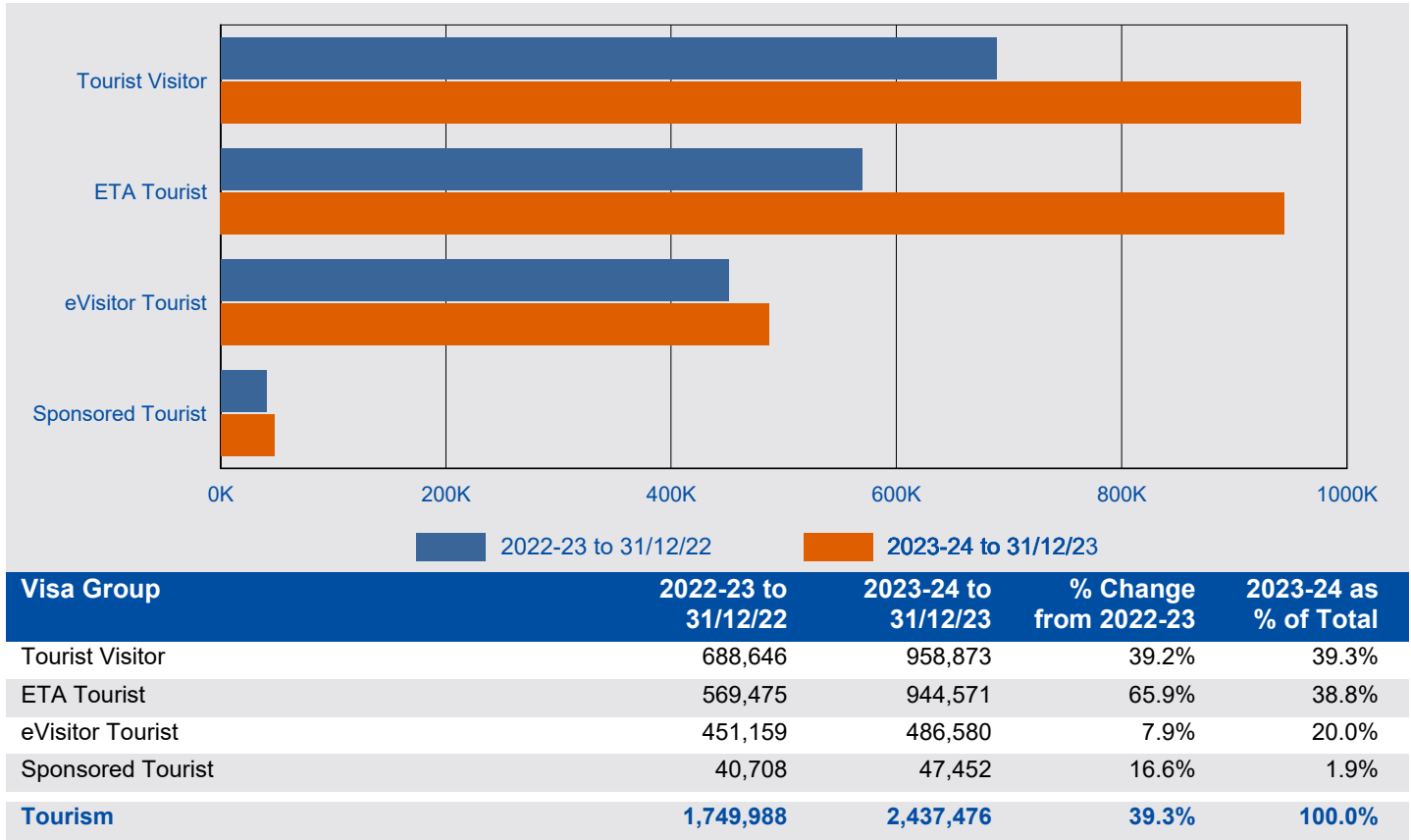
1 Lodged

1.03 Number of Visitor visa applications lodged in 2023-24 to 31 December 2023 by citizenship country - comparison with same period in previous year

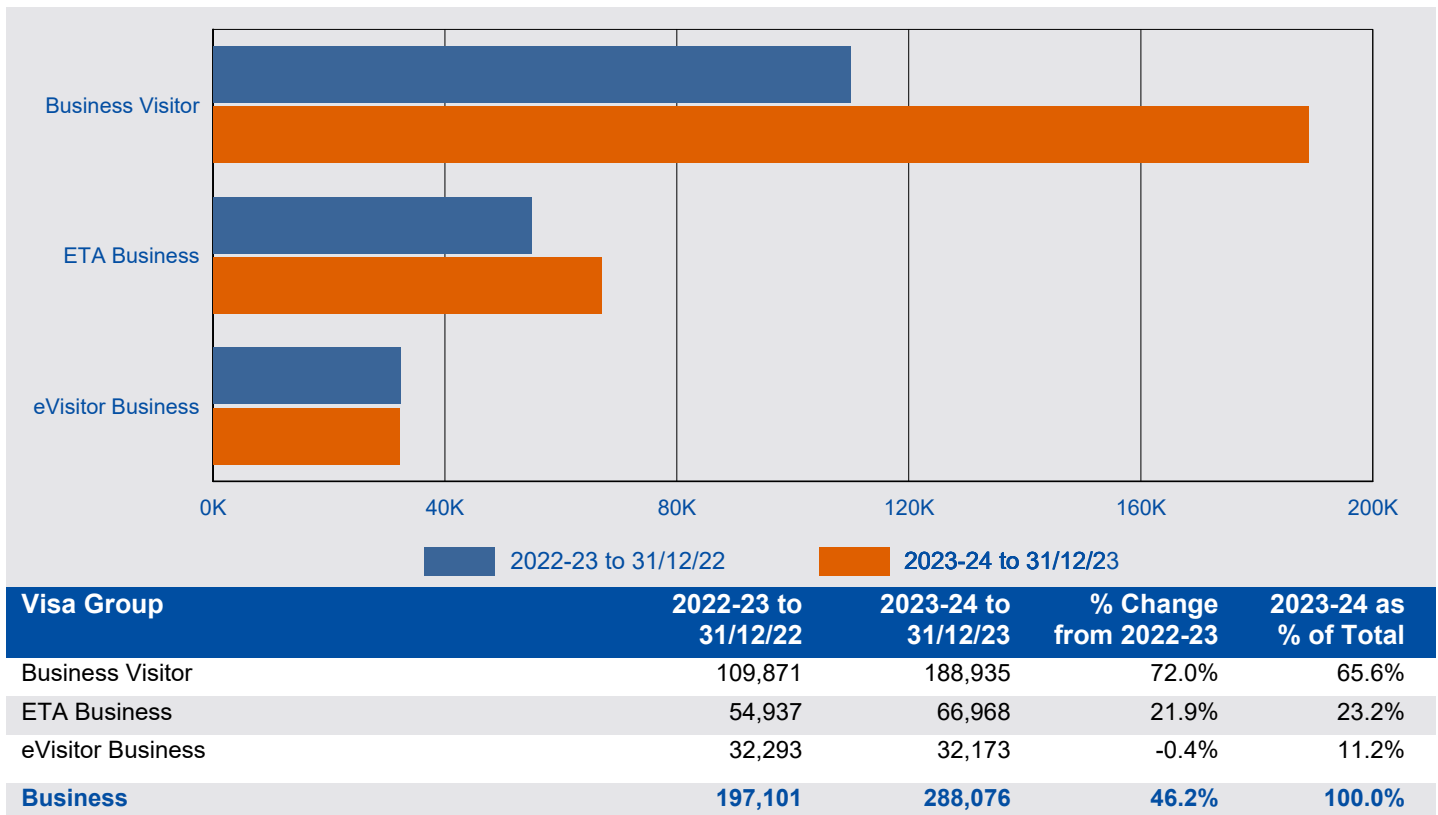


1 Lodged

1.04 Number of Tourism Visitor visa applications lodged in 2023-24 to 31 December 2023 by visa group - comparison with same period in previous year

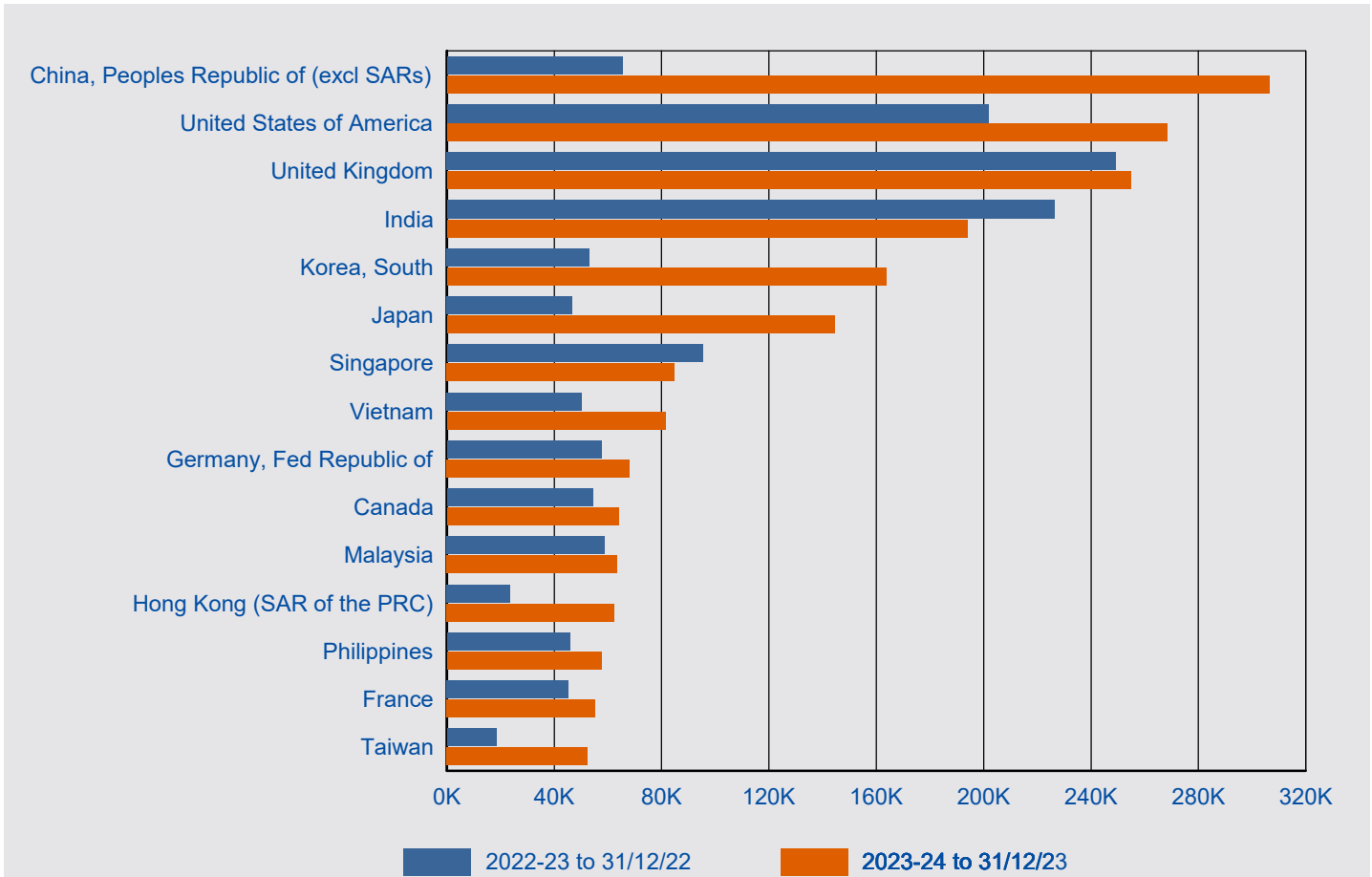


1.05 Number of Business Visitor visa applications lodged in 2023-24 to 31 December 2023 by visa group - comparison with same period in previous year



1 Lodged

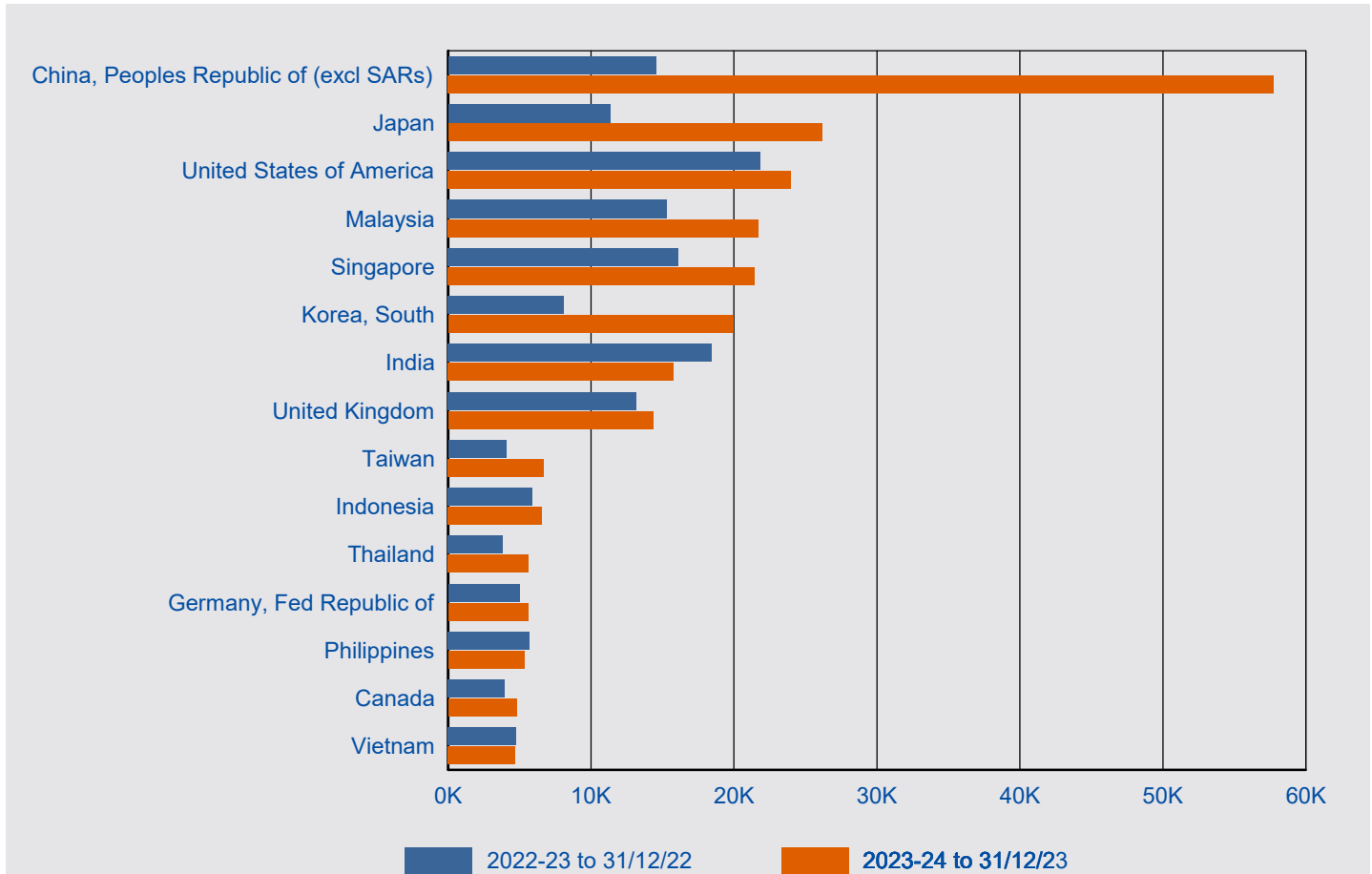
1.06 Number of Tourism Visitor visa applications lodged in 2023-24 to 31 December 2023 by citizenship country - comparison with same period in previous year



Citizenship Country	2022-23 to 31/12/22	2023-24 to 31/12/23	% Change from 2022-23	2023-24 as % of Total
Tourism				
China, Peoples Republic of (excl SARs)	65,489	306,490	368.0%	12.6%
United States of America	201,684	268,356	33.1%	11.0%
United Kingdom	249,205	254,827	2.3%	10.5%
India	226,345	193,919	-14.3%	8.0%
Korea, South	53,195	163,631	207.6%	6.7%
Japan	46,740	144,363	208.9%	5.9%
Singapore	95,242	84,835	-10.9%	3.5%
Vietnam	50,369	81,425	61.7%	3.3%
Germany, Fed Republic of	57,522	68,202	18.6%	2.8%
Canada	54,388	64,006	17.7%	2.6%
Malaysia	58,857	63,540	8.0%	2.6%
Hong Kong (SAR of the PRC)	23,577	62,343	164.4%	2.6%
Philippines	45,843	57,645	25.7%	2.4%
France	45,396	55,322	21.9%	2.3%
Taiwan	18,400	52,384	184.7%	2.1%
Other countries	457,736	516,188	12.8%	21.2%
Tourism	1,749,988	2,437,476	39.3%	100.0%

1 Lodged

1.07 Number of All Business Visitor visa applications lodged in 2023-24 to 31 December 2023 by citizenship country - comparison with same period in previous year



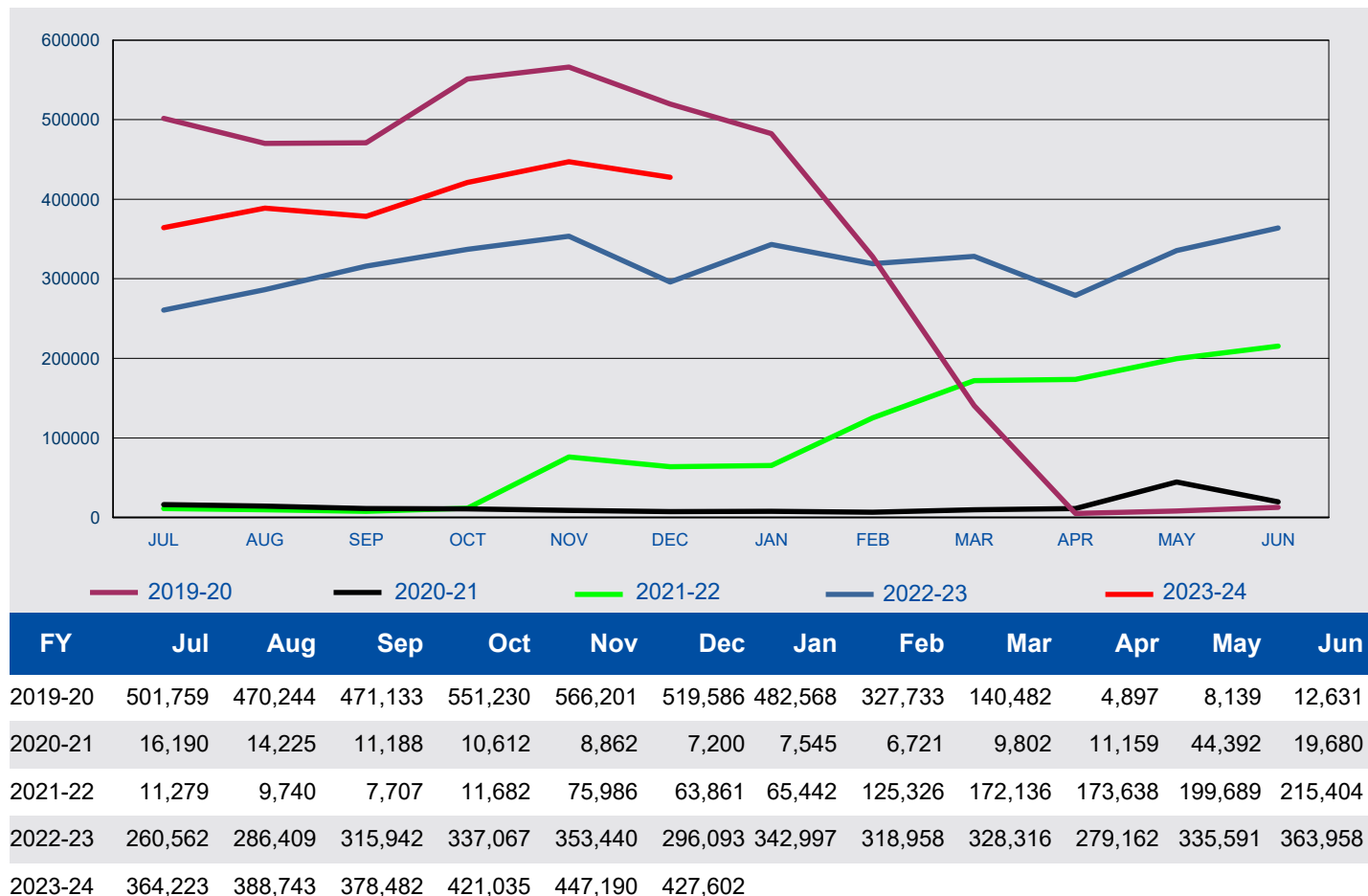
Citizenship Country	2022-23 to 31/12/22	2023-24 to 31/12/23	% Change from 2022-23	2023-24 as % of Total
All Business				
China, Peoples Republic of (excl SARs)	14,528	57,766	297.6%	20.1%
Japan	11,324	26,137	130.8%	9.1%
United States of America	21,839	23,995	9.9%	8.3%
Malaysia	15,313	21,721	41.8%	7.5%
Singapore	16,103	21,441	33.1%	7.4%
Korea, South	8,081	19,944	146.8%	6.9%
India	18,439	15,776	-14.4%	5.5%
United Kingdom	13,173	14,325	8.7%	5.0%
Taiwan	4,053	6,677	64.7%	2.3%
Indonesia	5,898	6,569	11.4%	2.3%
Thailand	3,836	5,644	47.1%	2.0%
Germany, Fed Republic of	4,972	5,591	12.4%	1.9%
Philippines	5,688	5,315	-6.6%	1.8%
Canada	3,972	4,799	20.8%	1.7%
Vietnam	4,765	4,683	-1.7%	1.6%
Other countries	45,117	47,693	5.7%	16.6%
All Business	197,101	288,076	46.2%	100.0%

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2 Granted

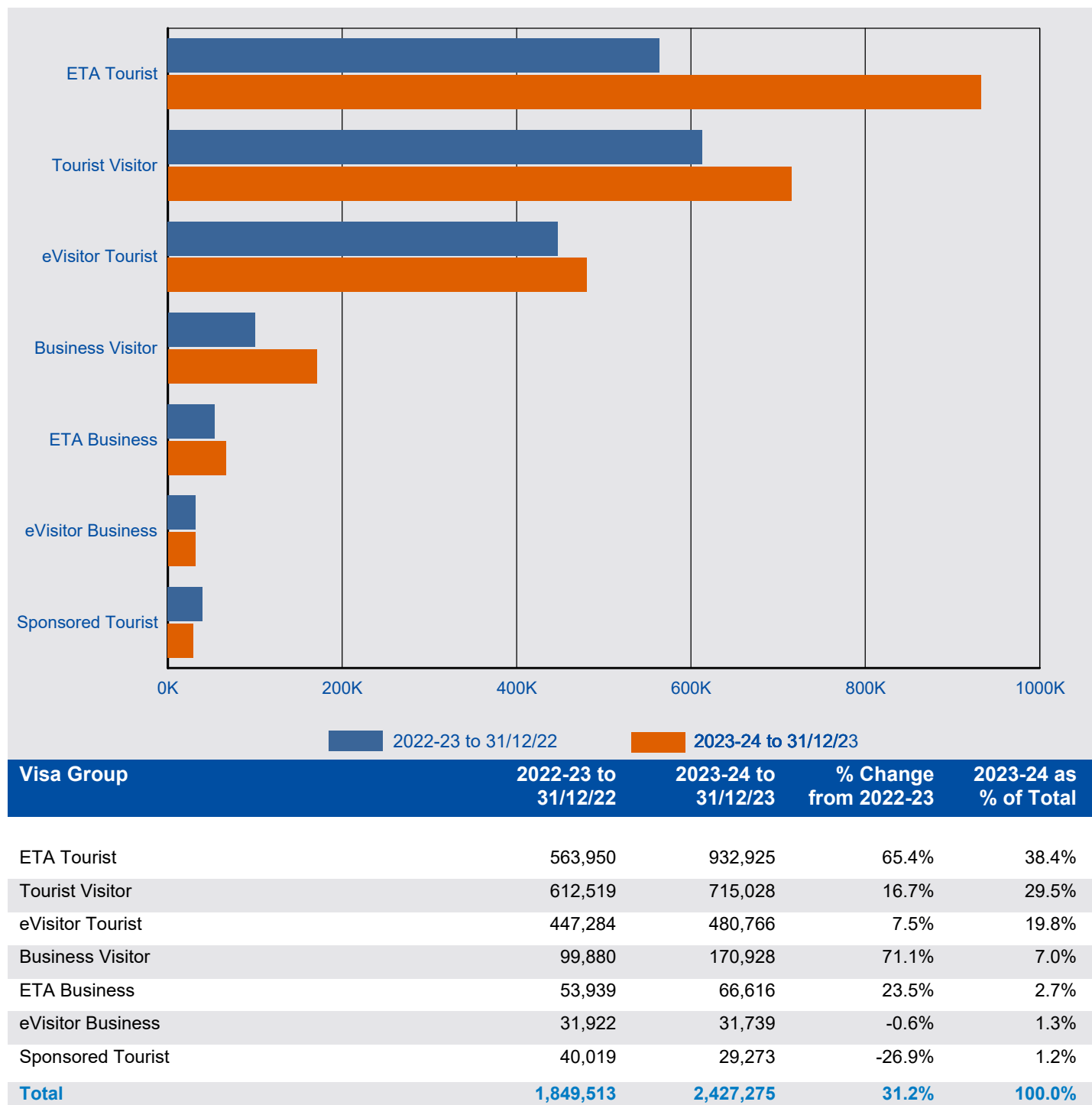
2 Granted

2.01 Number of Visitor visa applications granted in 2023-24 to 31 December 2023 by month - comparison with previous four financial years



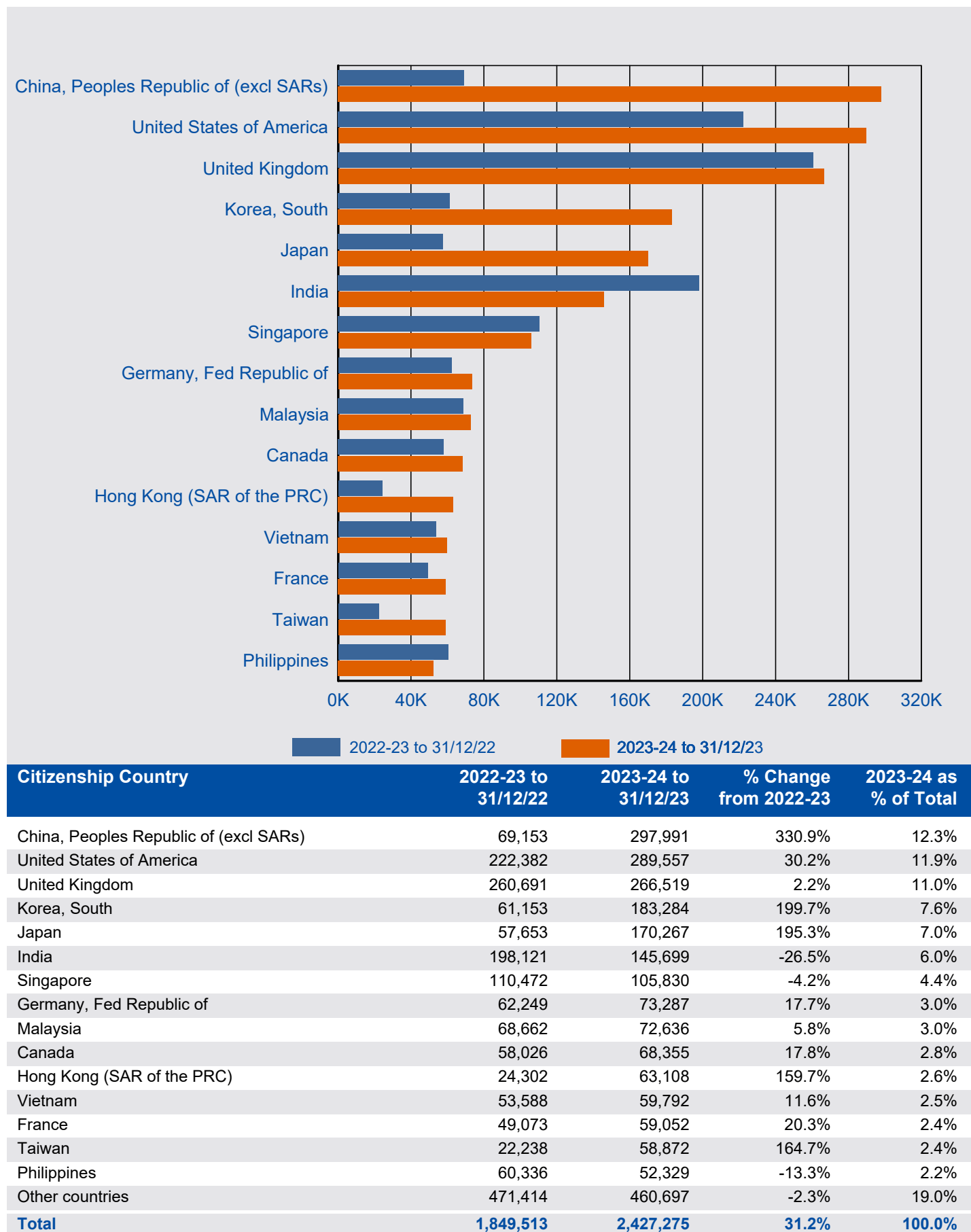
2 Granted

2.02 Number of Visitor visa applications granted in 2023-24 to 31 December 2023 by visa group - comparison with same period in previous year



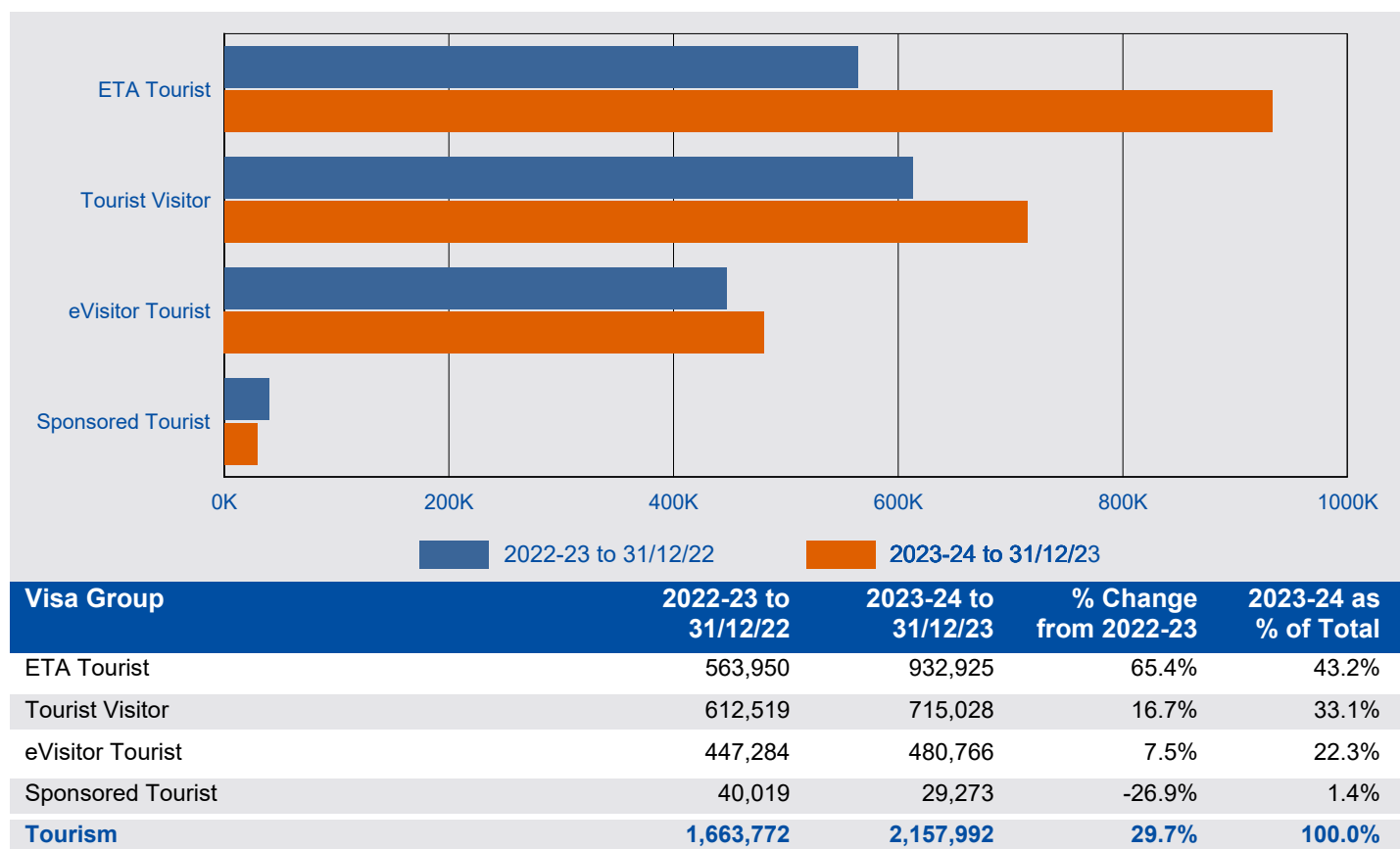
2 Granted

2.03 Number of Visitor visa applications granted in 2023-24 to 31 December 2023 by citizenship country - comparison with same period in previous year

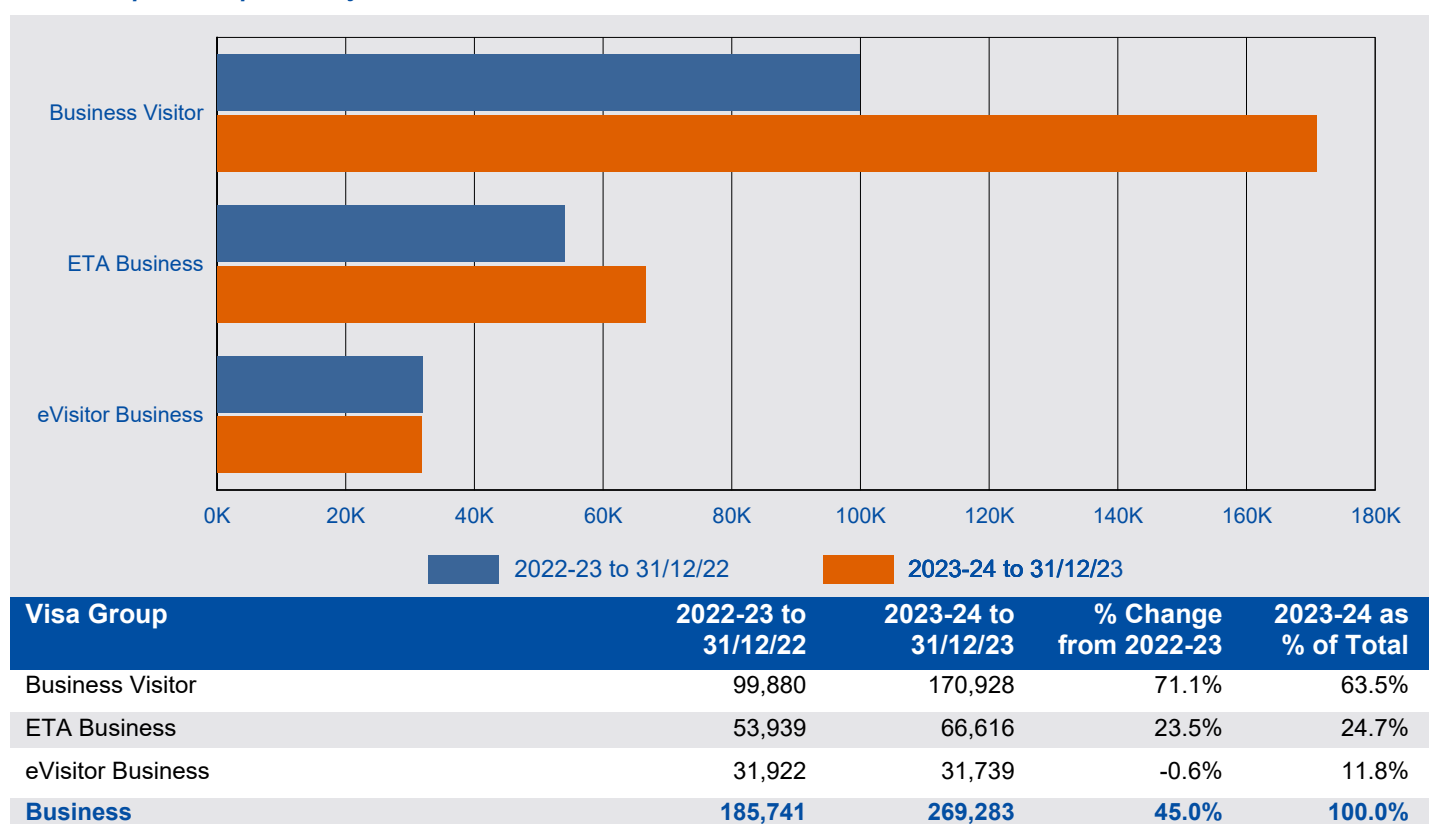


2 Granted

2.04 Number of Tourism Visitor visa applications granted in 2023-24 to 31 December 2023 by visa group - comparison with same period in previous year

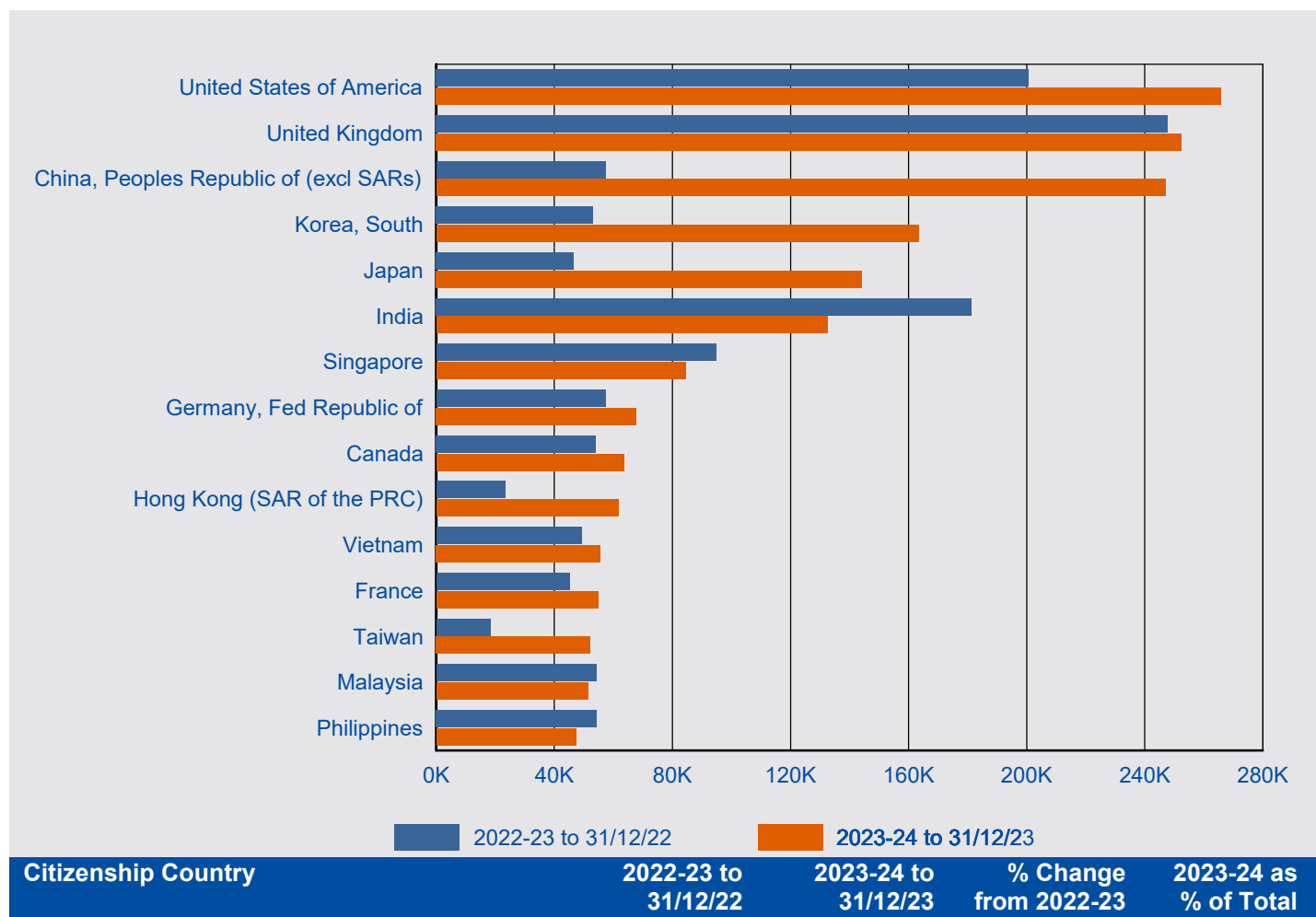


2.05 Number of Business Visitor visa applications granted in 2023-24 to 31 December 2023 by visa group - comparison with same period in previous year



2 Granted

2.06 Number of Tourism Visitor visa applications granted in 2023-24 to 31 December 2023 by citizenship country - comparison with same period in previous year

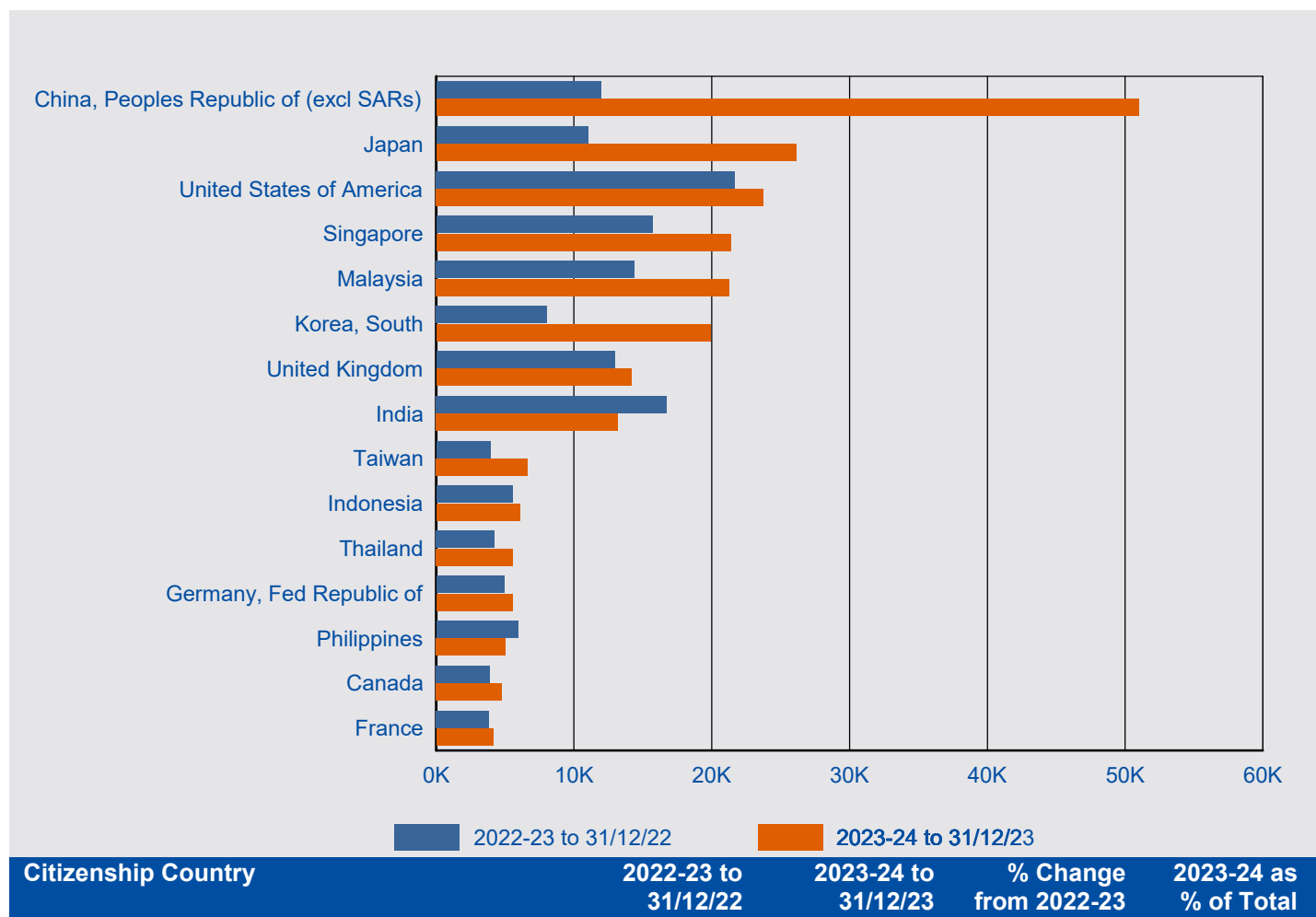


Tourism

United States of America	200,695	265,816	32.4%	12.3%
United Kingdom	247,722	252,357	1.9%	11.7%
China, Peoples Republic of (excl SARs)	57,209	247,015	331.8%	11.4%
Korea, South	53,096	163,385	207.7%	7.6%
Japan	46,623	144,166	209.2%	6.7%
India	181,381	132,511	-26.9%	6.1%
Singapore	94,775	84,447	-10.9%	3.9%
Germany, Fed Republic of	57,324	67,739	18.2%	3.1%
Canada	54,118	63,586	17.5%	2.9%
Hong Kong (SAR of the PRC)	23,337	61,751	164.6%	2.9%
Vietnam	49,295	55,658	12.9%	2.6%
France	45,263	54,908	21.3%	2.5%
Taiwan	18,313	52,223	185.2%	2.4%
Malaysia	54,275	51,352	-5.4%	2.4%
Philippines	54,393	47,293	-13.1%	2.2%
Other countries	425,953	413,785	-2.9%	19.2%
Tourism	1,663,772	2,157,992	29.7%	100.0%

2 Granted

2.07 Number of All Business Visitor visa applications granted in 2023-24 to 31 December 2023 by citizenship country - comparison with same period in previous year



All Business

Citizenship Country	2022-23 to 31/12/22	2023-24 to 31/12/23	% Change from 2022-23	2023-24 as % of Total
China, Peoples Republic of (excl SARs)	11,944	50,976	326.8%	18.9%
Japan	11,030	26,101	136.6%	9.7%
United States of America	21,687	23,741	9.5%	8.8%
Singapore	15,697	21,383	36.2%	7.9%
Malaysia	14,387	21,284	47.9%	7.9%
Korea, South	8,057	19,899	147.0%	7.4%
United Kingdom	12,969	14,162	9.2%	5.3%
India	16,740	13,188	-21.2%	4.9%
Taiwan	3,925	6,649	69.4%	2.5%
Indonesia	5,533	6,068	9.7%	2.3%
Thailand	4,245	5,568	31.2%	2.1%
Germany, Fed Republic of	4,925	5,548	12.6%	2.1%
Philippines	5,943	5,036	-15.3%	1.9%
Canada	3,908	4,769	22.0%	1.8%
France	3,810	4,144	8.8%	1.5%
Other countries	40,941	40,767	-0.4%	15.1%
All Business	185,741	269,283	45.0%	100.0%

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3 Grant rate

For this section:

A grant rate is defined as:

$$\frac{\text{Number of grants}}{\text{Number of decisions}} \times 100$$

where the number of decisions equals the number of grants plus the number of refusals.

A grant rate of 0.00% indicates that no applications were decided during the reporting period.

3 Grant rate

3.01 Grant rate of Visitor visa applications decided in the 3 month period between 1 October 2023 and 31 December 2023 by visa group - comparison with previous four periods

Visa Group	01/10/22 to 31/12/22	01/01/23 to 31/03/23	01/04/23 to 30/06/23	01/07/23 to 30/09/23	01/10/23 to 31/12/23
Business					
Business Visitor	91.8%	91.6%	89.6%	91.9%	90.4%
ETA Business	98.6%	99.5%	99.4%	99.4%	99.4%
eVisitor Business	98.7%	98.9%	99.0%	99.1%	98.6%
All Business	94.9%	94.9%	92.8%	94.5%	93.4%
Tourism					
ETA Tourist	98.0%	98.6%	98.2%	98.8%	99.0%
eVisitor Tourist	99.1%	99.0%	98.8%	98.9%	99.1%
Sponsored Tourist	77.5%	68.8%	64.5%	68.4%	69.2%
Tourist Visitor	76.6%	76.3%	74.3%	76.7%	78.1%
All Tourism	89.7%	89.6%	85.8%	89.2%	90.9%
All	90.2%	90.2%	86.7%	89.8%	91.2%

3 Grant rate

3.02 Grant rate for Tourist Visitor (600, 676) visa applications decided in the 3 month period between 1 October 2023 and 31 December 2023 by citizenship country - comparison with previous four periods

Citizenship Country	01/10/22 to 31/12/22	01/01/23 to 31/03/23	01/04/23 to 30/06/23	01/07/23 to 30/09/23	01/10/23 to 31/12/23
China, Peoples Republic of (excl SARs)	85.6%	84.9%	77.9%	81.2%	83.0%
India	74.2%	68.3%	68.4%	71.2%	71.1%
Vietnam	81.6%	78.4%	77.2%	71.0%	72.0%
Philippines	82.8%	80.4%	79.9%	84.8%	87.7%
Indonesia	83.3%	88.3%	83.9%	77.5%	79.6%
Nepal	73.9%	73.0%	75.4%	77.6%	73.2%
United States of America	93.0%	92.5%	92.7%	92.4%	93.2%
Thailand	56.8%	61.9%	59.8%	69.7%	68.6%
Brazil	86.4%	86.0%	85.8%	91.7%	92.0%
South Africa	91.0%	88.8%	91.7%	96.2%	94.2%
Sri Lanka	84.3%	80.0%	82.2%	85.6%	84.6%
Fiji	58.3%	67.5%	66.3%	75.8%	75.1%
Bangladesh	54.8%	62.4%	57.3%	65.3%	66.5%
United Kingdom	90.3%	91.1%	89.9%	92.6%	93.5%
Chile	89.4%	90.9%	86.8%	86.9%	86.3%
Other countries	71.6%	72.9%	66.8%	68.7%	71.4%
All Tourist Visitor (600, 676)	76.6%	76.3%	74.3%	76.7%	78.1%

3 Grant rate

3.03 Grant rate for Sponsored Tourist (600) visa applications decided in the 3 month period between 1 October 2023 and 31 December 2023 by citizenship country - comparison with previous four periods

Citizenship Country	01/10/22 to 31/12/22	01/01/23 to 31/03/23	01/04/23 to 30/06/23	01/07/23 to 30/09/23	01/10/23 to 31/12/23
India	89.4%	78.6%	61.2%	70.0%	69.1%
China, Peoples Republic of (excl SARs)	86.2%	86.8%	83.5%	82.0%	80.9%
Philippines	72.3%	74.0%	77.7%	76.1%	77.0%
Vietnam	75.9%	57.1%	52.3%	64.1%	69.7%
Pakistan	76.8%	53.6%	60.8%	60.0%	58.8%
Nepal	87.3%	87.2%	89.6%	85.7%	75.1%
Sri Lanka	78.6%	82.4%	78.2%	81.2%	81.8%
Bangladesh	90.9%	84.8%	84.7%	82.1%	83.2%
Iran	78.8%	70.7%	62.0%	64.0%	65.6%
Cambodia	79.9%	79.6%	76.2%	82.5%	85.4%
Lebanon	57.5%	14.6%	30.2%	31.6%	42.7%
Fiji	65.9%	59.5%	66.8%	64.6%	63.8%
Indonesia	74.5%	66.7%	66.3%	68.5%	75.1%
Thailand	56.8%	61.7%	58.5%	59.6%	61.0%
Russian Federation	85.4%	77.8%	79.2%	91.6%	84.7%
Other countries	62.6%	58.6%	53.4%	51.5%	57.7%
All Sponsored Tourist (600)	77.5%	68.8%	64.5%	68.4%	69.2%

3.04 Grant rate for Business Visitor (600) visa applications decided in the 3 month period between 1 October 2023 and 31 December 2023 by citizenship country - comparison with previous four periods

Citizenship Country	01/10/22 to 31/12/22	01/01/23 to 31/03/23	01/04/23 to 30/06/23	01/07/23 to 30/09/23	01/10/23 to 31/12/23
China, Peoples Republic of (excl SARs)	87.5%	89.8%	90.9%	89.1%	87.1%
Japan	99.8%	99.4%	99.8%	99.8%	99.8%
Korea, South	100.0%	99.6%	99.8%	99.9%	99.6%
India	89.9%	87.4%	85.9%	85.2%	84.2%
Singapore	100.0%	98.5%	99.3%	99.3%	98.8%
Taiwan	99.8%	99.0%	99.7%	99.3%	99.6%
Malaysia	96.3%	92.9%	95.7%	95.6%	96.6%
Indonesia	96.8%	90.5%	95.4%	94.5%	95.5%
Philippines	91.2%	95.4%	92.6%	96.1%	95.1%
Thailand	98.8%	98.5%	98.9%	99.0%	97.3%
Vietnam	91.8%	92.4%	90.9%	91.8%	84.1%
Papua New Guinea	92.0%	92.1%	91.2%	86.8%	84.0%
United States of America	94.7%	92.9%	95.1%	93.9%	87.5%
South Africa	91.6%	91.8%	94.2%	93.0%	93.7%
Chile	100.0%	98.5%	98.7%	99.0%	99.2%
Other countries	81.5%	82.4%	69.4%	80.6%	73.8%
All Business Visitor (600)	91.8%	91.6%	89.6%	91.9%	90.4%

3 Grant rate

3.05 Grant rate for subclass 651 eVisitor visa applications decided in the 3 month period between 1 October 2023 and 31 December 2023 by citizenship country - comparison with previous four periods

Citizenship Country	01/10/22 to 31/12/22	01/01/23 to 31/03/23	01/04/23 to 30/06/23	01/07/23 to 30/09/23	01/10/23 to 31/12/23
Andorra	100.0%	91.7%	100.0%	100.0%	100.0%
Austria	99.2%	99.0%	99.5%	99.6%	99.9%
Belgium	99.5%	99.5%	99.5%	99.8%	99.7%
Bulgaria	78.9%	81.5%	80.1%	79.5%	80.3%
Croatia	85.7%	85.4%	83.1%	81.4%	83.6%
Cyprus	99.3%	98.5%	96.3%	97.6%	100.0%
Czechia	99.5%	99.4%	99.2%	99.6%	99.7%
Denmark	98.2%	99.5%	99.7%	99.8%	99.8%
Estonia	98.8%	99.0%	99.6%	98.3%	98.7%
Finland	99.4%	99.6%	99.5%	99.6%	99.5%
France	99.6%	99.6%	99.6%	99.7%	99.5%
Germany, Fed Republic of	99.7%	99.5%	99.7%	99.8%	99.7%
Greece	98.6%	99.1%	98.5%	97.6%	98.2%
Hungary	97.9%	97.9%	98.0%	97.0%	97.3%
Iceland	98.6%	99.4%	98.7%	100.0%	99.3%
Ireland, Republic of	99.5%	99.3%	99.3%	99.4%	99.5%
Italy	99.2%	99.2%	99.2%	99.2%	99.5%
Latvia	88.9%	85.6%	78.8%	82.6%	83.4%
Liechtenstein	100.0%	100.0%	100.0%	100.0%	100.0%
Lithuania	87.1%	84.9%	87.8%	86.7%	89.7%
Luxembourg	100.0%	100.0%	100.0%	99.4%	100.0%
Malta	100.0%	99.3%	99.5%	99.2%	98.6%
Monaco	100.0%	100.0%	100.0%	100.0%	100.0%
Netherlands, Kingdom of The	99.6%	99.7%	99.7%	99.8%	99.7%
Norway	99.4%	99.0%	99.1%	99.5%	99.6%
Poland	99.4%	99.4%	99.3%	99.5%	99.3%
Portugal	99.4%	99.3%	99.6%	99.2%	99.2%
Romania	75.4%	70.2%	71.4%	67.6%	68.6%
San Marino	100.0%	100.0%	100.0%	100.0%	100.0%
Slovakia	99.5%	99.4%	99.8%	99.6%	99.8%
Slovenia	98.8%	99.3%	97.3%	99.6%	99.6%
Spain	99.4%	99.6%	99.6%	99.7%	99.5%
Sweden	99.6%	99.4%	99.2%	99.7%	99.6%
Switzerland	99.7%	99.6%	99.8%	99.7%	99.8%
United Kingdom	99.4%	99.5%	99.3%	99.6%	99.6%
Vatican City State Holy See	66.7%	100.0%	0.0%	100.0%	100.0%
All	99.2%	99.1%	99.0%	99.1%	99.2%

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4 Processing times

This section contains information on 25, 50 and 75 percentile processing times for visitor visa applications.

In general terms:

- 25 percentile** means that 25 per cent of applications granted during the period were processed within the number of days shown in the tables. Conversely, 75 per cent took longer than the number of days shown. This measure gives an indication of how long it is taking to process the more straight-forward visitor visa applications.
- 50 percentile** more commonly known as the median, it means that 50 per cent of applications granted during the period were processed within the number of days shown in the tables. Conversely, 50 per cent took longer than the number of days shown. This measure gives an indication of how long it is taking to process the typical visitor visa applications.
- 75 percentile** means that 75 per cent of applications granted during the period were processed within the number of days shown in the tables. Conversely, 25 per cent took longer than the number of days shown. This measure gives an indication of how long it is taking to process the more complex visitor visa applications.

Note: The calculation of days between lodged and grant date has been adjusted to ensure compatibility with the new database.

4 Processing times

4.01 Processing time (in calendar days) for Tourist Visitor (600, 676) visa applications granted in the 3 month period between

1 October 2023 and 31 December 2023 by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/10/22 to 31/12/22	1/01/23 to 31/03/23	1/04/23 to 30/06/23	1/07/23 to 30/09/23	1/10/23 to 31/12/23
China, Peoples Republic of (excl SARs)	25th percentile	4	4	4	3	3
	50th percentile	12	11	8	4	4
	75th percentile	27	22	20	6	7
India	25th percentile	6	6	4	3	4
	50th percentile	12	10	9	6	9
	75th percentile	21	17	17	11	14
Vietnam	25th percentile	8	8	9	7	7
	50th percentile	14	12	13	12	10
	75th percentile	23	16	18	19	18
Philippines	25th percentile	8	5	6	5	7
	50th percentile	15	9	9	8	11
	75th percentile	33	15	13	13	14
Indonesia	25th percentile	1	1	3	2	5
	50th percentile	9	10	8	4	13
	75th percentile	20	14	13	7	16
Nepal	25th percentile	11	10	8	7	9
	50th percentile	17	15	16	10	13
	75th percentile	26	28	28	15	17
United States of America	25th percentile	0	0	0	0	0
	50th percentile	0	0	0	0	0
	75th percentile	2	2	1	1	1
Thailand	25th percentile	12	7	6	5	7
	50th percentile	21	11	8	7	9
	75th percentile	31	14	14	9	12
Brazil	25th percentile	0	0	0	0	0
	50th percentile	3	0	0	0	0
	75th percentile	13	4	4	3	12
South Africa	25th percentile	6	4	6	6	6
	50th percentile	13	10	12	9	12
	75th percentile	23	27	19	13	15
Other countries	25th percentile	5	3	2	2	4
	50th percentile	19	12	8	8	11
	75th percentile	42	29	18	15	18
All	25th percentile	5	4	4	3	3
	50th percentile	14	10	9	6	7
	75th percentile	27	19	17	11	13

4 Processing times

4.02 Processing time (in calendar days) for Business Visitor (456, 600) visa applications granted in the 3 month period between

1 October 2023 and 31 December 2023 by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/10/22 to 31/12/22	1/01/23 to 31/03/23	1/04/23 to 30/06/23	1/07/23 to 30/09/23	1/10/23 to 31/12/23
China, Peoples Republic of (excl SARs)	25th percentile	0	0	0	0	0
	50th percentile	0	0	0	0	0
	75th percentile	5	8	6	3	3
Japan	25th percentile	0	0	0	0	0
	50th percentile	0	0	0	0	0
	75th percentile	0	0	0	0	0
Korea, South	25th percentile	0	0	0	0	0
	50th percentile	0	0	0	0	0
	75th percentile	0	0	0	0	0
India	25th percentile	3	4	3	3	4
	50th percentile	7	6	7	5	7
	75th percentile	18	10	13	7	11
Singapore	25th percentile	0	0	0	0	0
	50th percentile	0	0	0	0	0
	75th percentile	0	0	0	0	0
Taiwan	25th percentile	0	0	0	0	0
	50th percentile	0	0	0	0	0
	75th percentile	0	0	0	0	0
Malaysia	25th percentile	0	0	0	0	0
	50th percentile	0	0	0	0	0
	75th percentile	22	2	0	1	0
Indonesia	25th percentile	0	1	1	1	1
	50th percentile	1	2	2	2	2
	75th percentile	4	4	5	4	4
Philippines	25th percentile	4	4	5	4	3
	50th percentile	6	7	8	8	6
	75th percentile	11	12	11	10	10
Thailand	25th percentile	0	0	0	0	0
	50th percentile	1	0	0	0	0
	75th percentile	6	6	5	4	3
Other countries	25th percentile	1	1	1	0	1
	50th percentile	6	6	5	3	4
	75th percentile	14	13	13	8	10
All	25th percentile	0	0	0	0	0
	50th percentile	1	1	0	0	0
	75th percentile	8	8	7	4	4

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5 Applications on hand

5 Applications on hand

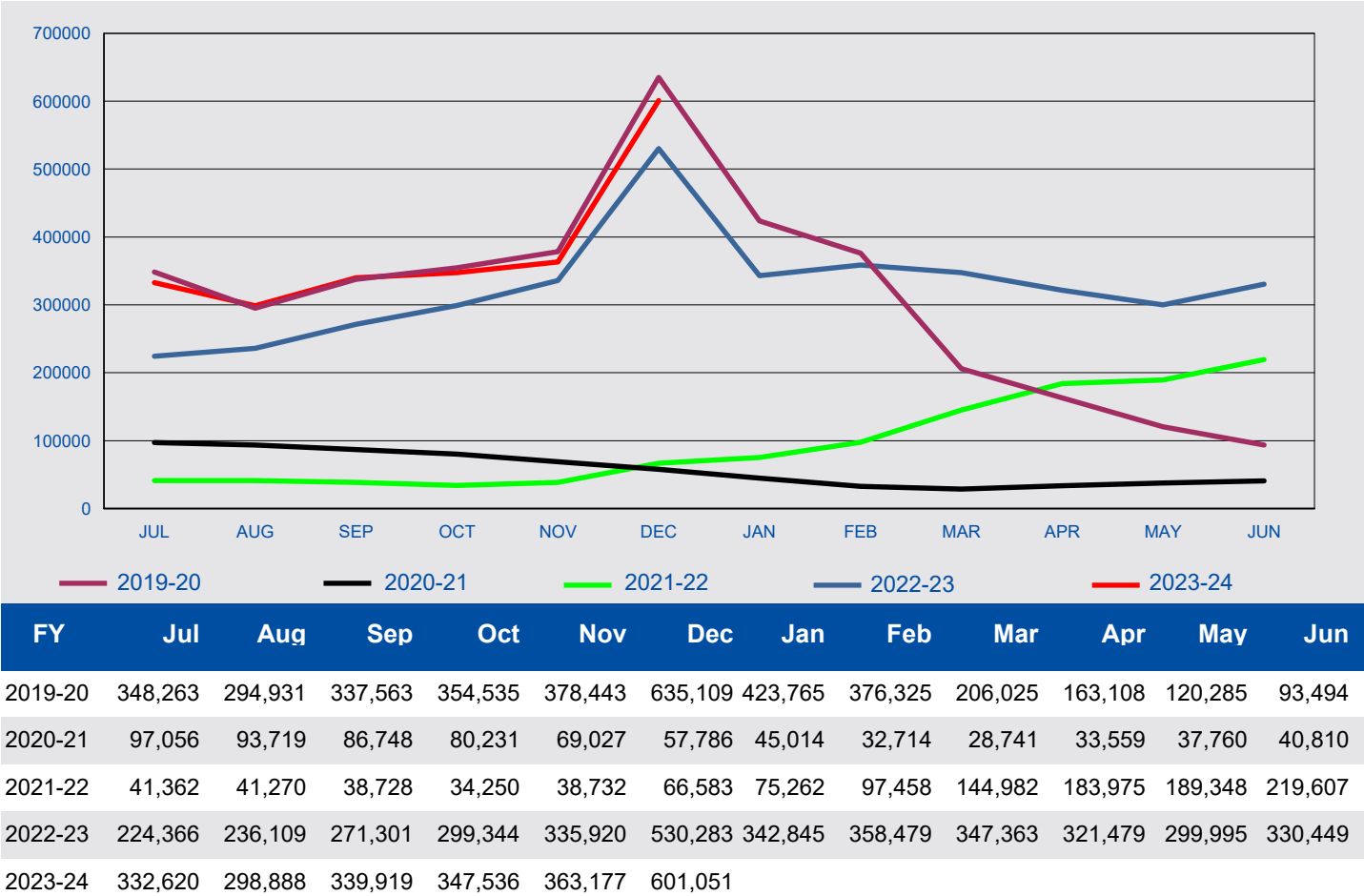
5.01 Number of Visitor visa applications on hand at 31 December 2023 by visa group - comparison with previous four periods

Visa Group	On hand at 31/12/22	On hand at 31/03/23	On hand at 30/06/23	On hand at 30/09/23	On hand at 31/12/23
Tourism					
Tourist Visitor	69 708	71 069	47 553	54 068	76 022
ETA Tourist	1 175	2 022	753	635	2 148
eVisitor Tourist	953	850	644	1 005	1 548
Sponsored Tourist	7 025	5 935	4 755	9 830	8 907
Tourism	78 861	79 876	53 705	65 538	88 625
Business					
Business Visitor	10 755	9 530	4 542	6 094	4 904
ETA Business	217	826	162	133	94
eVisitor Business	62	67	41	62	78
Sponsored Business	0	0	0	0	0
Business	11 034	10 423	4 745	6 289	5 076
Total	89 895	90 299	58 450	71 827	93 701

6 Visa holders in Australia

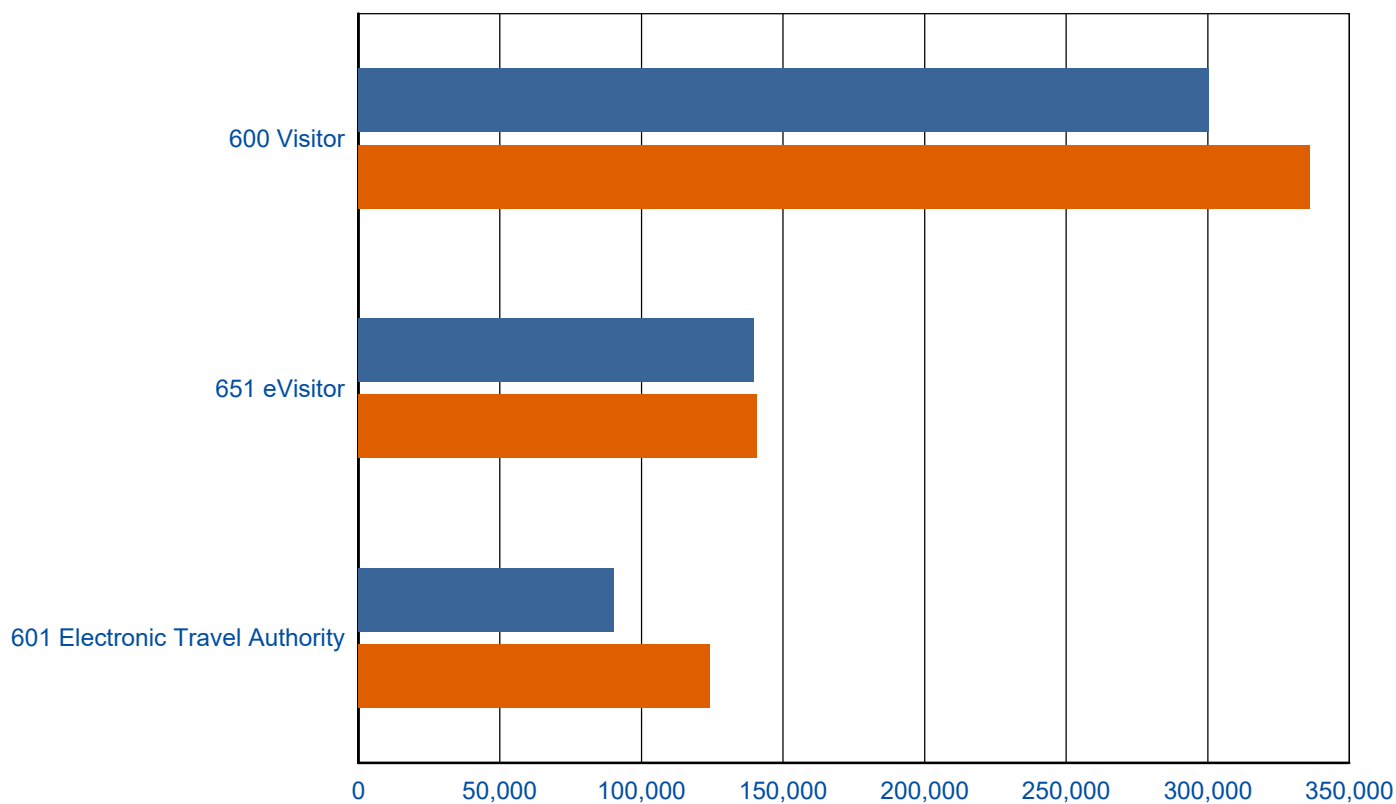
6 Visa holders in Australia

6.01 Number of Visitor visa holders in Australia at the end of each month in 2023-24 to 31 December 2023 by month - comparison with previous four financial years



6 Visa holders in Australia

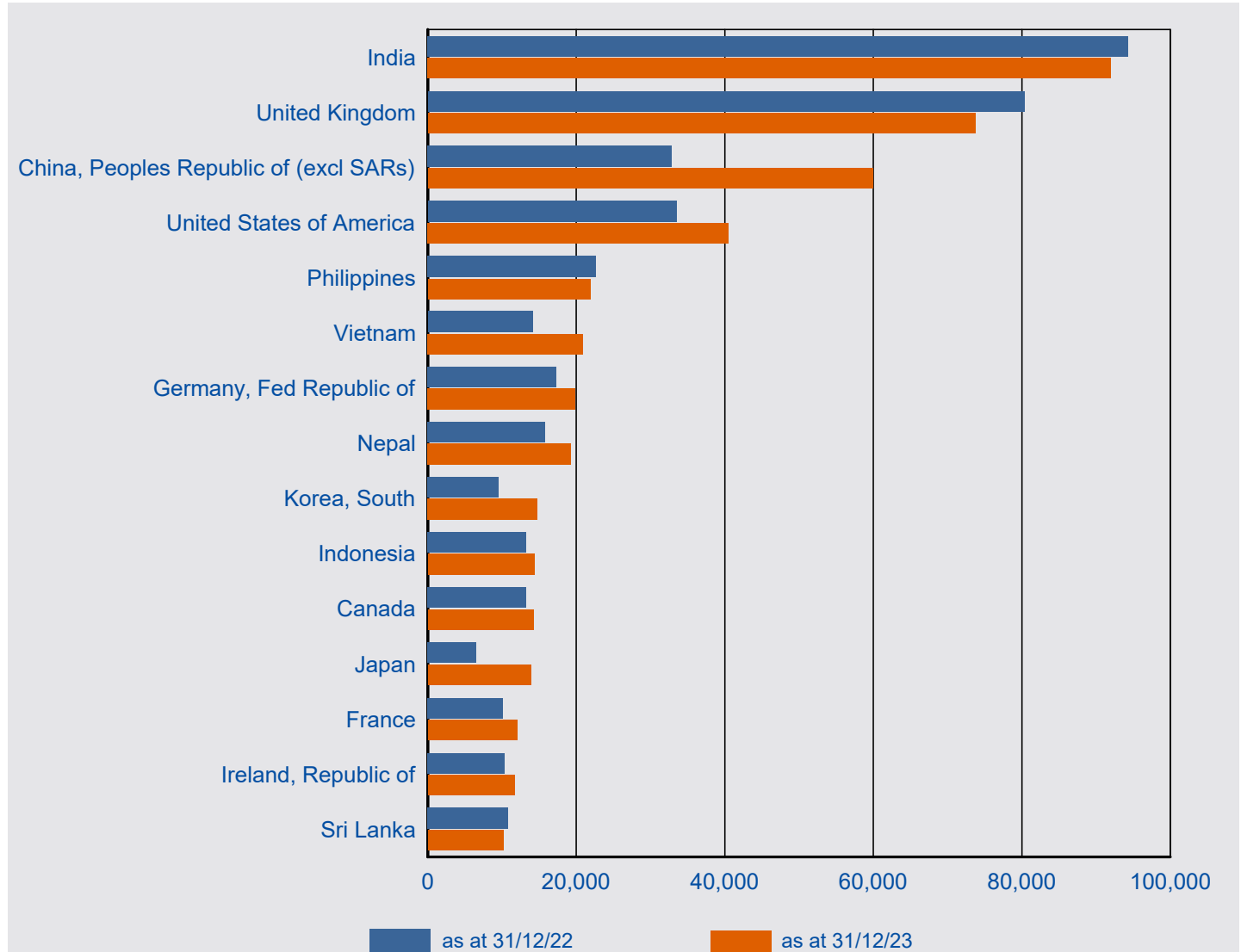
6.02 Number of Visitor visa holders in Australia as at 31 December 2023 by visa subclass - comparison with same date in previous year



Visa Subclass	as at 31/12/22		as at 31/12/23	
	as at 31/12/22	as at 31/12/23	% Change from 31/12/22	31/12/23 as % of Total
600 Visitor	300,310.00	336,147.00	11.9%	55.9%
651 eVisitor	139,586.00	140,767.00	0.8%	23.4%
601 Electronic Travel Authority	90,387.00	124,137.00	37.3%	20.7%
Total	530,283	601,051	13.3%	100.0%

6 Visa holders in Australia

6.03 Number of Visitor visa holders in Australia as at 31 December 2023 by citizenship country - comparison with same period in previous year

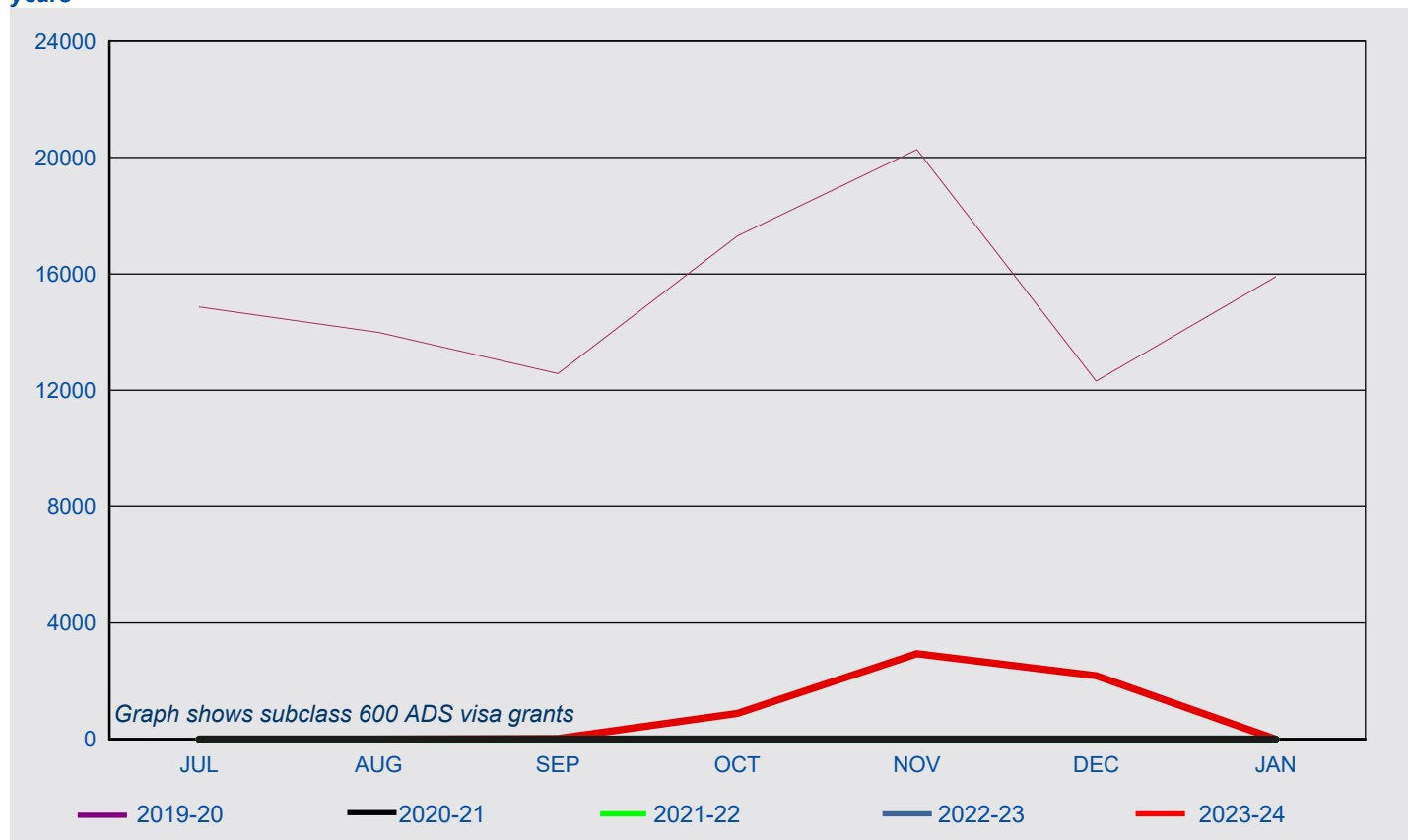


Citizenship Country	as at 31/12/22	as at 31/12/23	% Change from 31/12/22	31/12/23 as % of Total
India	94,292	92,003	-2.4%	15.3%
United Kingdom	80,338	73,739	-8.2%	12.3%
China, Peoples Republic of (excl SARs)	32,870	59,937	82.3%	10.0%
United States of America	33,460	40,531	21.1%	6.7%
Philippines	22,645	21,925	-3.2%	3.6%
Vietnam	14,126	20,915	48.1%	3.5%
Germany, Fed Republic of	17,302	19,852	14.7%	3.3%
Nepal	15,798	19,276	22.0%	3.2%
Korea, South	9,541	14,739	54.5%	2.5%
Indonesia	13,215	14,368	8.7%	2.4%
Canada	13,244	14,243	7.5%	2.4%
Japan	6,499	13,891	113.7%	2.3%
France	10,126	12,033	18.8%	2.0%
Ireland, Republic of	10,367	11,701	12.9%	1.9%
Sri Lanka	10,850	10,159	-6.4%	1.7%
Other countries	145,610	161,739	11.1%	26.9%
Total	530,283	601,051	13.3%	100.0%

7 Approved Destination Status (ADS)

7 Approved Destination Status (ADS)

7.01 Number of subclass 600 visa applications granted in 2023-24 to 31 December 2023 under the tourism ADS stream where the citizenship country is Peoples Republic of China (PRC) by visa type - comparison with previous four financial years



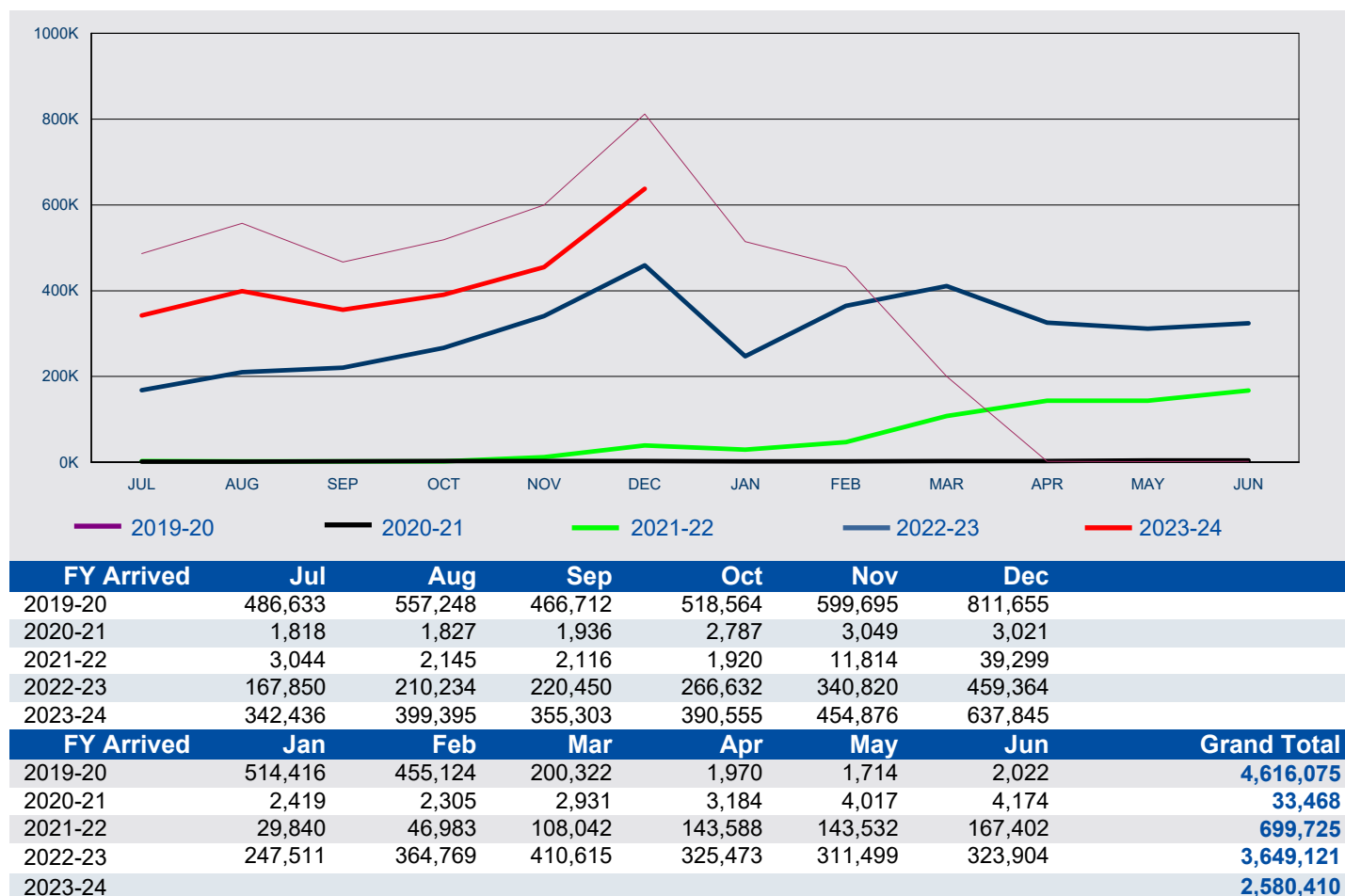
subclass 600 ADS for PRC

FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2019-20	14,862	13,988	12,577	17,299	20,276	12,315	15,902	0	0	0	0	0	107,219
2021-22	0	0	0	0	0	0	0	0	0	0	0	0	0
2022-23	0	0	0	0	0	0	0	0	0	0	0	0	0
2023-24	0	0	20	884	2,935	2,179	0	0	0	0	0	0	6,018

8 Arrivals

8 Arrivals

8.01 Number of Visitor visa arrivals ('000) in 2023-24 to 31 December 2023 - comparison with previous four financial years



8 Arrivals

8.02 Number of Visitor visa arrivals in 2023-24 to 31 December 2023 by citizenship country - comparison with same period in previous year

