



Australian Government
Department of Home Affairs

BR0112

Visitor Visa Program Report

31 December 2019

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About this report

This report provides data about the Visitor visa program administered by the Department of Home Affairs (the Department). The report has been produced to assist tourism industry stakeholders and policymakers.

This report is published every six months and further developments will occur over time to increase and improve information sharing about the Visitor visa program.

Data is sourced from several departmental visa processing and recording systems. Data can be dynamic and there can be delays in transmission of information from the Department's global operations. Variations in figures between this report and previous reports can occur. Due to these issues, figures for the current financial year should always be considered provisional.

For privacy reasons < 5 has been used where a number in a table is between 1 and 4.

Note 1: Data in years prior to 2017-18 was revised on 1 October 2019, due to better source data becoming available. This may result in minor discrepancies with previously published statistics.

Enquiries

Any comments or enquiries concerning this report should be sent to statistical.coordination@homeaffairs.gov.au quoting Report Id BR0112.

Definition of terms

Approved Destination Status (ADS):	This scheme facilitates the travel of organised tour groups from the People's Republic of China (PRC) to Australia by approved travel agents.
Citizenship country:	The country of citizenship of the visa applicant or visa holder. Where a visa applicant or visa holder has more than one citizenship country, either the citizenship of the travel document or the citizenship nominated by the visa applicant is used.
Decided:	The term used for counts of decisions. See below for definition of 'decisions'.
Decisions:	An outcome where a decision-maker (including system-generated decision-making) grants or refuses a visa or sponsorship application.
ETA:	Electronic Travel Authority. An electronic visa available to citizens from low risk countries. The term 'low risk' applies to countries which issue ETA eligible passports. A list of these can be found on the Department's website.
Granted:	Unless otherwise specified, the number of visas granted includes primary and review grants.
In Australia:	In this report, refers to the location of the client at the time the application was lodged. An applicant in Australia may already hold a visa of the same kind or may be applying for another type of visa.
Lodged:	Lodged is the count of paper applications receipted in a departmental office or submitted electronically.
On hand:	A visa application, nomination or sponsorship that has not been finalised.
Outside Australia:	In this report, the term refers to the location of the client at the time of lodging the application.
Visa holders in Australia:	The number of visa holders lawfully in Australia. This is not a count of all valid visas, as a number of visa holders may be outside Australia on the snapshot date.

How to read this report

On 23 March 2013, significant changes were made to Visitor visas as part of the Australian Government's Visa Simplification and Deregulation project. These changes have been summarised in the tables below where relevant visas have been combined into Tourist and Business groups.

Visitor - Tourist visas	Tourist Group
ETA (Visitor) (subclass 976) and ETA (subclass 601 – Tourist)	ETA Tourist
Tourist (subclass 676), Visitor (subclass 600) Tourist stream and Visitor (subclass 600) Approved Destination Status (ADS) stream	Tourist Visitor
Sponsored Family Visitor (subclass 679) and Visitor (subclass 600) Sponsored Family stream	Sponsored Tourist
eVisitor (subclass 651 - Tourist Entrant)	eVisitor Tourist

Visitor - Business visas	Business Group
ETA (Business – Long Validity) (subclass 956), ETA (Business – Short Validity) (subclass 977) and ETA (subclass 601 - Business)	ETA Business
Business (Short Stay) (subclass 456) and Visitor (subclass 600) Business Visitor stream	Business Visitor
Superyacht crew (subclass 488) and Sponsored Business visitor (Short Stay) (subclass 459) visa	Sponsored Business
eVisitor (subclass 651 - Business Entrant)	eVisitor Business

Notes

- **ETA Business** - Clients who previously lodged ETA (Business - Long Validity) (subclass 956) visa applications and (Business - Short Validity) (subclass 977) visa applications are now lodging ETA (subclass 601 - Business) applications. A small percentage of these clients may now be lodging Temporary Work (Short Stay Activity) (subclass 400) visa applications, which is not covered in this report.
- **Business Visitor** - Clients who previously lodged Business (Short Stay) (subclass 456) visa applications are now lodging Visitor (subclass 600) Business Visitor stream visa applications. A small percentage of these clients may now be lodging Temporary Work (Short Stay Activity) (subclass 400) visa applications, which is not covered in this report.

Background to the Visitor visa program

The Visitor visa program can be divided into two categories, Tourism and Business. Tourism may include a holiday or recreation, or visiting family and friends. The Business category allows business people to undertake business visitor activities. This may include attending meetings, conferences, site visits and exploring business opportunities. The visa holder cannot engage in work in Australia.

The Visitor visa program is made up of three subclasses, the ETA (subclass 601), the eVisitor visa (subclass 651) and the Visitor visa (subclass 600). The Visitor visa (subclass 600) has five streams, the Tourist stream, the Sponsored Family stream, the Business Visitor stream, the Approved Destination Status (ADS) stream and the Frequent Traveller stream. The below table outlines the activities allowed by each subclass and stream, and the location of the client at time of lodgement.

Subclass	Tourism	Business Visitor	Client Location
601 - Electronic Travel Authority	✓	✓	Outside Australia
651 - eVisitor	✓	✓	Outside Australia
600 - Tourist stream	✓		In or outside Australia
600 - Business Visitor stream	✓	✓	Outside Australia
600 - Sponsored Family stream	✓		Outside Australia
600 - Approved Destination Status stream	✓		Outside Australia
600 - ADS stream	✓		China*
600 - Frequent Traveller stream	✓	✓	China*

*The ADS and Frequent Traveller streams are only available to People's Republic of China (PRC) passport holders who are applying from within the PRC.

On 23 March 2013, the following significant changes were made to Visitor visas as part of the Australian Government's Visa Simplification and Deregulation project:

- The Tourist visa (subclass 676) was replaced by the Visitor visa (subclass 600) - Tourist stream.
- The Sponsored Family Visitor visa (subclass 679) was repealed and replaced by the Visitor visa (subclass 600) - Sponsored Family stream.
- The ETA (Visitor) (subclass 976) was repealed and replaced by the ETA (subclass 601).
- The Business (Short Stay) visa (subclass 456) was repealed and replaced by the Visitor visa (subclass 600) - Business Visitor stream.
- The Sponsored Business visitor (Short Stay) visa (subclass 459) was repealed and replaced by the Visitor visa (subclass 600) - Business Visitor stream.
- The Electronic Travel Authority (Business - Short Validity) (subclass 977) was repealed and replaced by the Electronic Travel Authority (subclass 601).
- The Electronic Travel Authority (Business - Long Validity) (subclass 956) was repealed and replaced by the Electronic Travel Authority (subclass 601).

Background to the Visitor visa program - continued

Visitor visa subclasses can be divided into Tourism and Business streams:

Tourism:

1. Electronic Travel Authority (subclass 601). This visa is designed for ETA eligible passport holders who are outside of Australia and who want to visit Australia for tourism or business visitor purposes. It allows an applicant to stay in Australia for up to 3 months on each visit within a 12 month period from the date of grant, or for the life of the passport if it is less than 12 months. It can be applied for online, through a travel agent, airline or specialist service provider or at an Australian visa office outside Australia.
2. eVisitor visa (subclass 651). This visa is designed for people outside Australia who want to visit Australia for tourism or business visitor purposes. It can only be lodged online and is available to certain European nationals, as it was introduced in October 2008 to meet the Australian Government's undertaking to have reciprocal short stay travel arrangements with the European Union. It allows a stay of up to 3 months on each visit within a 12 month period from the date of grant.
3. Visitor visa (subclass 600) - Tourist stream. This stream of the Visitor visa allows people to visit Australia for tourism purposes. This may include a holiday or recreation, or to visit family and friends. This stream can also be used for other short-term non-work purposes including study for up to three months. This visa can be applied for online (known as the 'e600') by eligible passport holders, or by paper.
4. Visitor visa (subclass 600) - Sponsored Family stream. This stream allows people who are outside Australia and have an eligible sponsor in Australia (an eligible relative or Australian Government official willing to sponsor them), to travel to Australia for a holiday and to visit family. This visa is intended for higher risk visitors and contains additional requirements which are designed to provide assurance that the visa holder will comply with their visa conditions and depart Australia before their visa expires. A formal sponsorship is to be completed by an Australian citizen/permanent resident and in some cases a security bond is requested where the decision maker has residual concerns about the visa applicant's intention to abide by the visa conditions.
5. Visitor visa (subclass 600) - ADS stream. The ADS stream enables PRC passport holders who are members of approved tour groups to visit Australia for sightseeing and related activities only. This visa can only be applied for through an approved Chinese travel agent participating in the ADS scheme.
6. Visitor visa (subclass 600) - Frequent Traveller stream. This stream enables PRC passport holders who reside in the PRC to visit Australia for multiple short stays of up to 3 months, for tourist or business visitor purposes, for a visa validity period of up to 10 years. This visa must be applied for online and from within China.

Business:

7. Electronic Travel Authority (ETA) (subclass 601). As noted above, the ETA can be used for tourism or business visitor purposes.
8. eVisitor visa (subclass 651). As noted above, the eVisitor visa can be used for tourism or business visitor purposes.
9. Visitor visa (subclass 600) - Business Visitor stream. This stream allows people to visit Australia for business visitor purposes. Business visitor activities may include making general business or employment enquiries, investigating, negotiating, signing or reviewing a business contract, activities carried out as part of an official government-to-government visit and participating in conferences, trade fairs or seminars as long as the visa holder is not being paid by the organisers for their participation. This visa can be applied for online (known as the 'e600') by eligible passport holders, or by paper.
10. Visitor visa (subclass 600) - Frequent Traveller stream. As noted above, the Frequent Traveller stream can be used for tourism or business visitor purposes.

Eligible Passports for Electronic Lodgement of Visitor Visa Applications

The Department continues to implement changes to support the progressive expansion of online Visitor visa application lodgement to all countries. There are currently over 200 countries with access to online lodgement.

For a list of eligible passports for Visitor e600, ETA 601 and eVisitor 651 online applications please refer to the Department's website.

For e600: www.homeaffairs.gov.au/Trav/Visa-1/600-/Visitor-e600-visa-online-applications

For ETA 601: www.homeaffairs.gov.au/visas/getting-a-visa/visa-listing/electronic-travel-authority-601

For eVisitor 651: www.homeaffairs.gov.au/visas/getting-a-visa/visa-listing/evisitor-651

Background to the Visitor visa program - continued

Family members

Since 23 March 2013, all accompanying family members must lodge separate Visitor visa applications, including children younger than 18 years of age who are included on their parent's passport. Sponsors of Visitor visa (subclass 600) Sponsored Family stream applicants must include all visiting family members on the sponsorship form.

Family members who are accompanying Business Visitors and are not themselves intending to engage in business visitor activities while in Australia could consider applying for the Visitor visa (subclass 600) - Tourist stream.

Visa Requirements

To be eligible for a Visitor visa, the applicant genuinely intends to stay temporarily in Australia for the purpose for which the visa is granted (for tourism or business visitor purposes).

Applicants must also meet certain health and character requirements, and could be asked to undergo a health examination and/or provide police certificates for each country they have lived in for 12 months or more over the last 10 years since turning 16.

In order to meet the financial requirements for the grant of a Visitor visa, applicants must be able to demonstrate that they have access to adequate means to support themselves (and their family where relevant) during their stay in Australia, including health insurance where required. They could be asked to provide evidence of their adequate means of support.

Ability to work

Work is not permitted on Visitor visas. This is enforced by a mandatory 'no work' condition imposed on all Tourist, Sponsored Family and ADS stream visas. Holders of Business Visitor stream and Frequent Traveller stream visas can undertake business visitor activities but not otherwise work. Business visitor activities include making general business enquiries, attending conferences and contractual negotiations and making government-to-government visits.

Where a person is found to be working in breach of their visa conditions, they could face visa cancellation and an exclusion period.

Ability to study

Holders of Visitor visas (subclass 600) in the Tourist stream, Sponsored Family stream, Business Visitor stream, or Frequent Traveller stream, can study for up to three months. This can be an award or non-award course, but the entire course must not be longer than 3 months in duration.

Extending stay

Visitor visas cannot be 'extended'. However, Visitor visa holders may extend their stay in Australia by applying for another visa, which may include a Visitor visa (subclass 600) - Tourist stream, at least two weeks before their current visa expires. The Tourist stream is the only stream of the Visitor visa that can be applied for inside Australia.

Visa refusals

A decision to refuse a Visitor visa application is made when a delegate of the Minister is not satisfied that the applicant meets the legal criteria for grant of a visa. When refusing a visa application, the Department provides an applicant, or their agent, with a written decision record that sets out the reason for the decision and any review rights.

Reasons for refusal of Visitor visa applications could include:

- failure to meet financial, health or character requirements; and/or
- failure to satisfy the delegate that the applicant is a genuine visitor.

Background to the Visitor visa program - continued

Processing times

Global Visitor visa application processing times are published on the Department's website at: <http://www.homeaffairs.gov.au/about/access-accountability/service-standards/global-visa-citizenship-processing-times>

The published processing times are updated on a monthly basis to reflect current caseloads and processing pressures. Processing times are impacted each month by changes in application volumes, seasonal peaks, complex cases and incomplete applications.

Executive Summary

Key Points

- This executive summary covers the Tourist and Business group visa statistics for the Visitor visa program from 1 July 2019 to 31 December 2019 (first half of the 2019-20 program year). The terminology used in this executive summary to describe Tourist and Business group visas and subclasses are referenced on page 2 of this report.
- There was a sustained increase in Visitor visa application lodgements with 3,207,725 applications lodged under the Visitor visa program (Tourist and Business visa group) in the first half of 2019-20; up 2.1 per cent compared to the same period in 2018-19. China was the largest source country for visitor applications to Australia in that period with 520,475 lodgements. The next two highest source countries are the UK and the USA with 333,287 and 324,187 lodgements respectively.
- Tourist group visas accounted for the majority of visa applications lodged with 2,949,455 applications during 1 July 2019 - 31 December 2019; up 2.6 per cent compared to the same period for 2018-19 (2,875,139). Business group lodgements decreased during this period to 258,270, down 2.9 per cent compared to the same period in 2018-19 (265,862).
- A total of 3,016,451 Visitor visas were granted during the first half of 2019-20, up 0.2 per cent compared to the same period in 2018-19 (3,010,252). Tourist group visa grants increased by 0.8 per cent (2,769,181) and Business group visa grants decreased by 5.7 per cent (247,270) in 1 July 2019 – 31 December 2019, when compared to the same period for 2018-19.
- The grant rate statistics in this report are calculated quarterly. The grant rate for all Visitor visas (Tourist and Business group) for the quarter 1 October 2019 to 31 December 2019 was 94.2 per cent, down from 95.9 per cent for the corresponding quarter in 2018.
- During 1 July 2019 - 31 December 2019, there were 3,439,016 arrivals on Visitor visas (Tourist and Business group), a 2.2 per cent increase compared to the same period in 2018 (6,330,288).
- At 31 December 2019, there were 635,109 Visitor visa (Tourist and Business group) holders in Australia, a 0.8 per cent increase compared to 31 December 2018 (630,197).

1 Applications lodged

From 1 July 2019 to 31 December 2019, 3,207,725 Visitor visa (Tourist and Business group) applications were lodged; up 2.1 per cent compared to the same period in 2018-19 (3,141,001 applications).

China continues as the largest source country for Visitor visa application lodgements during this period with 520,475 lodgements (down 3.6 per cent compared to 2018-19), ahead of the UK (down 0.6 per cent to 333,287) and the USA (up 3.6 per cent to 324,187).

Tourist Group

The Tourist group accounted for the majority of Visitor visa applications lodged between 1 July 2019 - 31 December 2019, with 2,949,455 applications. This was a 2.6 per cent increase on the same period in 2018 (2,875,139).

The top five source countries for Tourist group visa applications were:

1. China (down 4.1 per cent to 474,986)
2. UK (down 0.3 per cent to 314,914)
3. USA (up 4.3 per cent to 293,522)

4. Japan (up 6.5 per cent to 216,114)
5. India (up 22.4 per cent to 184,434)

In addition to continued growth from USA, Japan and India, other source countries with strong growth in Tourist lodgements included:

- Indonesia (up 16.6 per cent to 51,207)
- Philippines (up 15 per cent to 56,298)
- Hong Kong, SAR of the PRC (up 5.7 per cent to 89,653)

Business Group

A total of 258,270 Business group visa applications were lodged between 1 July 2019 - 31 December 2019, down 2.9 per cent compared to the same period in 2018 (265,862).

The top five source countries for Business group visa applications were:

1. China (up 1.9 per cent to 45,489)
2. USA (down 2.9 per cent to 30,665)
3. Japan (down 0.6 per cent to 19,024)
4. UK (down 4.4 per cent to 18,373)
5. India (up 11.9 per cent to 17,572)

In addition to continued growth from USA, UK and India, other source countries with strong growth in Business lodgements included:

- Philippines (up 16.1 per cent to 9,239)
- Taiwan (up 10.0 per cent to 4,304)
- Indonesia (up 9.1 per cent to 8,010)

2 Visas granted

Tourist Group

A total of 2,769,181 Tourist group visas were granted between 1 July 2019 and 31 December 2019; a 0.8 per cent increase compared to the same period in 2018 (2,747,992).

Tourist group visa grant numbers for the three Visitor subclasses were:

- ETA - subclass 601 (down 1.7 per cent to 1,323,839)
- Visitor visa – subclass 600 (down 1.2 per cent to 900,701)
- eVisitor – subclass 651 (up 10.7 per cent to 524,207)

The top five countries for Tourist group visa grants were:

1. China (down 11.1 per cent to 422,179)
2. UK (down 0.4 per cent to 311,933)
3. USA (up 4.4 per cent to 292,856)
4. Japan (up 6.4 per cent to 215,972)
5. Malaysia (down 10.1 per cent to 148,346)

Business Group

Business group visa grants in the first half of 2019-20 decreased by 5.7% per cent, with 247,270 visa grants, compared to the same period in 2018-19 (262,260).

Business group visa grant numbers for the three Visitor subclasses were:

- Visitor visa – subclass 600 (down 8.5 per cent to 132,410)
- ETA - subclass 601 (down 0.9 per cent to 78,232)
- eVisitor – subclass 651 (down 5 per cent to 36,628)

The top five countries for Business group visa grants were:

1. China (down 7.4 per cent to 41,810)
2. USA (down 3 per cent to 30,578)
3. Japan (down 1 per cent to 19,023)
4. UK (down 4.7 per cent to 18,199)
5. India (up 14.4 per cent to 16,487)

Sponsored Family Visitor visa

Between 1 July 2019 – 31 December 2019, 20,434 Sponsored Family Visitor visas were granted; up 29.2 per cent compared to the same period in 2018 (15,821).

Approved Destination Status (ADS)

A total of 91,317 Visitor - Tourist visas were granted to citizens from China under the ADS scheme in the first half of 2019-20. This was a decrease of 5.6 per cent compared to the same period in 2018-19 (96,531).

3 Grant rates

Grant rates and processing times are provided on a quarterly basis. This breakdown allows readers to identify and monitor changes by visa group and nationality across the reporting period.

The grant rate for all Visitor visas for the quarter 1 October 2019 to 31 December 2019, decreased to 94.2 per cent, compared to 95.9 per cent for the corresponding quarter in 2018.

4 Processing times

Tourist Group

During the quarter 1 October 2019 to 31 December 2019, 75 per cent of Visitor - Tourist visa applications (including Approved Destination Status (ADS) applications) were processed within 15 calendar days. This is the same figure recorded for the corresponding quarter in 2018.

Business Group

During the quarter 1 October 2019 to 31 December 2019, 75 per cent of Visitor - Business visa applications were processed within 7 calendar days. This is a decrease of 1 day compared to the corresponding quarter in 2018.

5 Visa holders In Australia

On 31 December 2019, there were 635,109 Visitor (Tourist and Business Group) visa holders in Australia. This was a 0.8 per cent increase from 630,197 Visitor visa holders in Australia on 31 December 2018.

The Visitor visa (subclass 600) comprised the largest cohort with 306,336 visa holders in Australia, followed by ETA (subclass 601) with 178,675 visa holders, and eVisitor (subclass 651) with 150,028 visa holders in Australia on 31 December 2019. The number of Visitor visa holders in Australia at any given time is influenced by a range of factors, including exchange rates, holiday periods and major events.

6 Arrivals data

Between 1 July 2019 and 31 December 2019, there were 3,439,016 arrivals on Visitor (Tourist and Business Group) visas, a 2.2 per cent increase compared to the same period in 2018 (3,364,871).

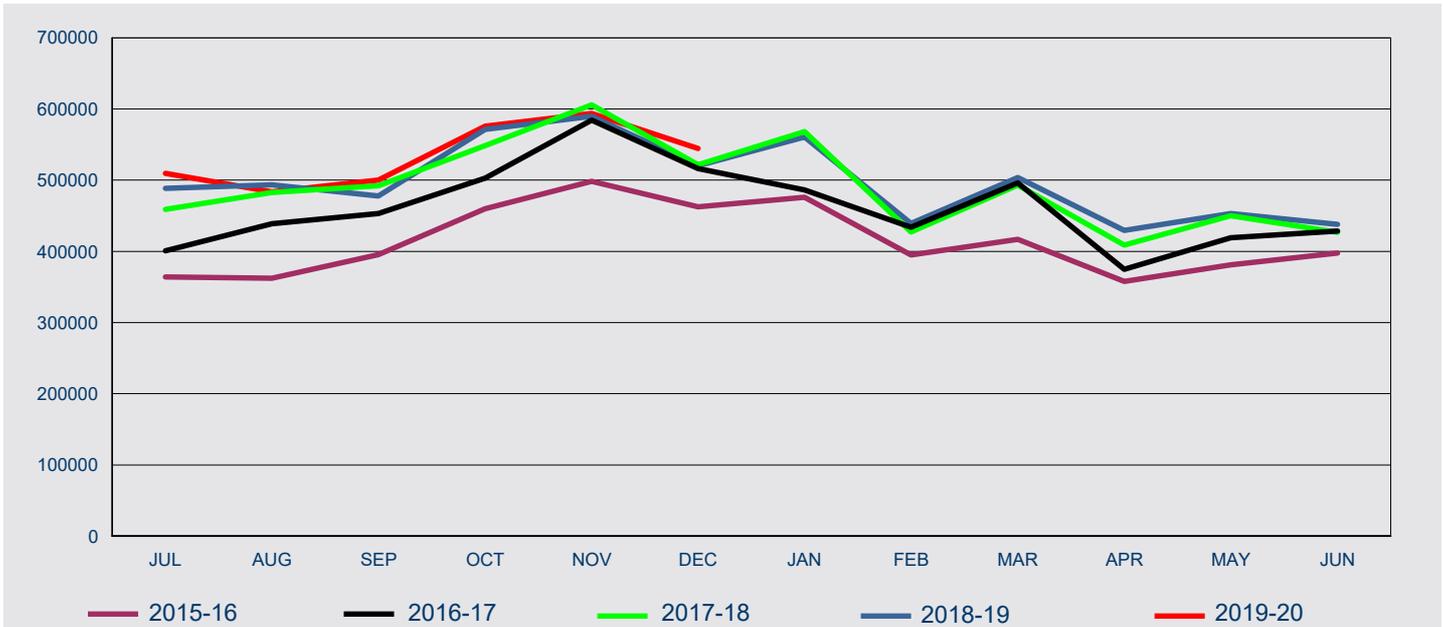
The top five countries for arrivals on Visitor visas were:

1. China (down 1.5 per cent to 531,146)
2. USA (up 3.1 per cent to 344,466)
3. UK (down 2.7 per cent to 335,771)
4. Japan (up 5 per cent to 252,884)
5. Malaysia (down 0.7 per cent to 210,454)

1 Lodged

1 Lodged

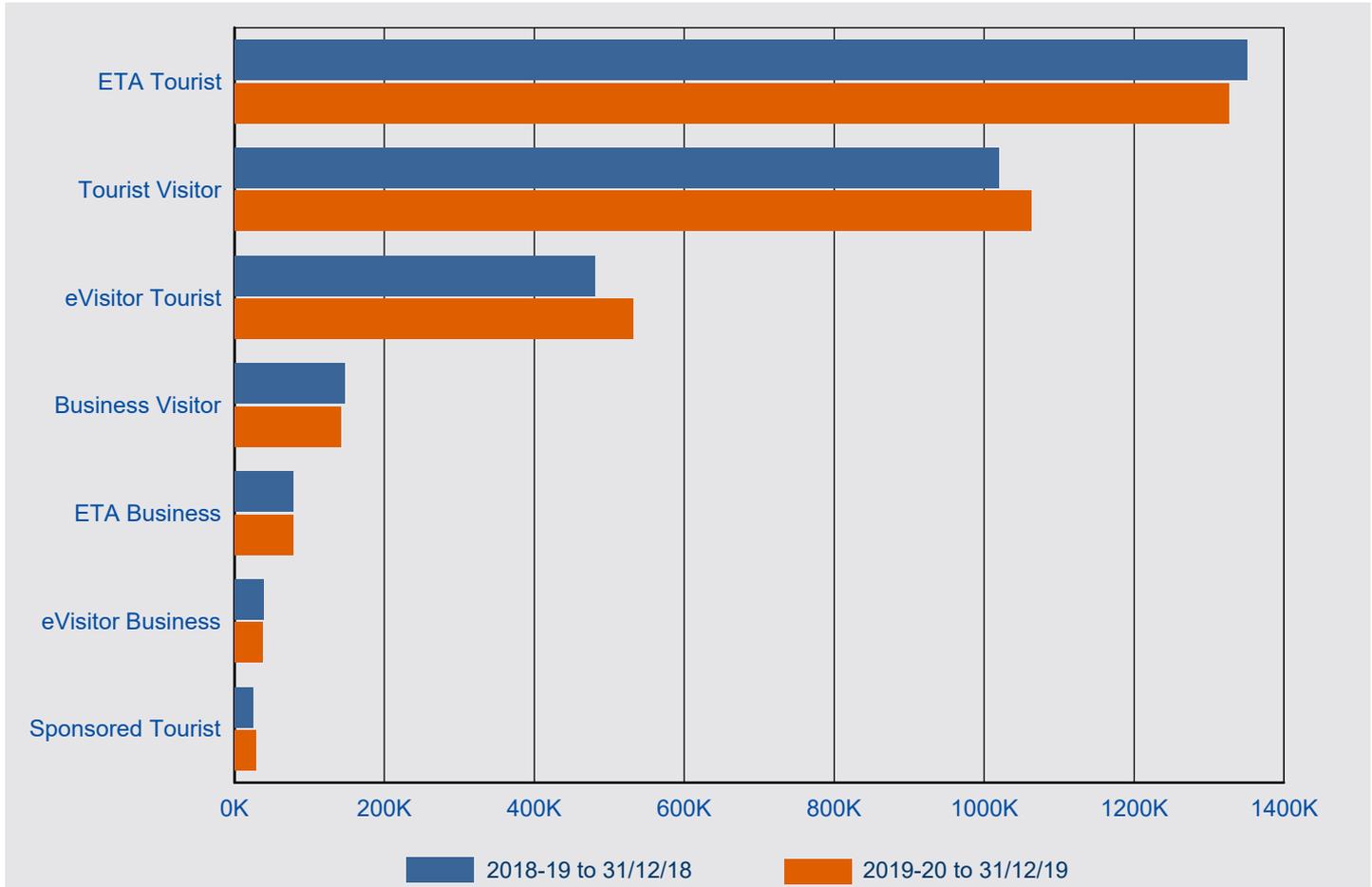
1.01 Number of Visitor visa applications lodged in 2019-20 to 31 December 2019 by month - comparison with previous four financial years



Fin'l Year	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
2015-16	363,949	362,288	395,365	459,849	498,468	462,555	475,962	395,092	417,126	357,736	381,144	397,459
2016-17	400,814	439,041	453,119	502,791	584,255	516,480	486,469	433,852	496,333	374,711	418,997	428,621
2017-18	459,158	482,750	492,280	548,461	605,943	521,439	568,096	427,254	493,146	408,688	450,088	426,668
2018-19	488,452	493,438	477,914	571,275	589,535	520,387	560,749	439,168	503,884	429,377	453,372	438,149
2019-20	509,670	483,672	500,246	575,895	593,607	544,635						

1 Lodged

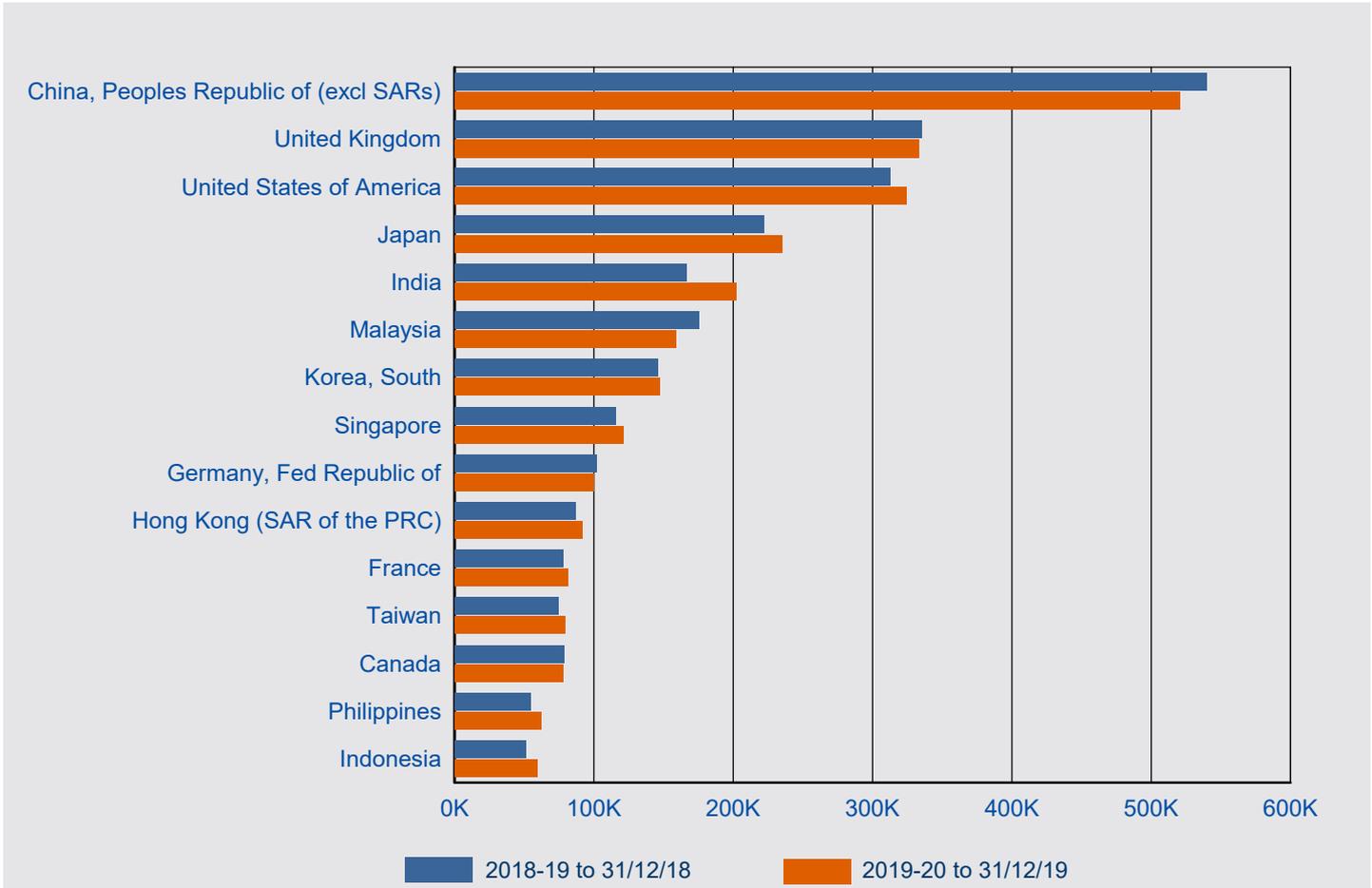
1.02 Number of Visitor visa applications lodged in 2019-20 to 31 December 2019 by visa group - comparison with same period in previous year



Visa Group	2018-19 to 31/12/18	2019-20 to 31/12/19	% Change from 2018-19	2019-20 as % of Total
ETA Tourist	1,350,337	1,326,919	-1.7%	41.4%
Tourist Visitor	1,019,205	1,062,405	4.2%	33.1%
eVisitor Tourist	480,459	531,453	10.6%	16.6%
Business Visitor	147,631	142,861	-3.2%	4.5%
ETA Business	79,000	78,298	-0.9%	2.4%
eVisitor Business	39,231	37,111	-5.4%	1.2%
Sponsored Tourist	25,138	28,678	14.1%	0.9%
Total	3,141,001	3,207,725	2.1%	100.0%

1 Lodged

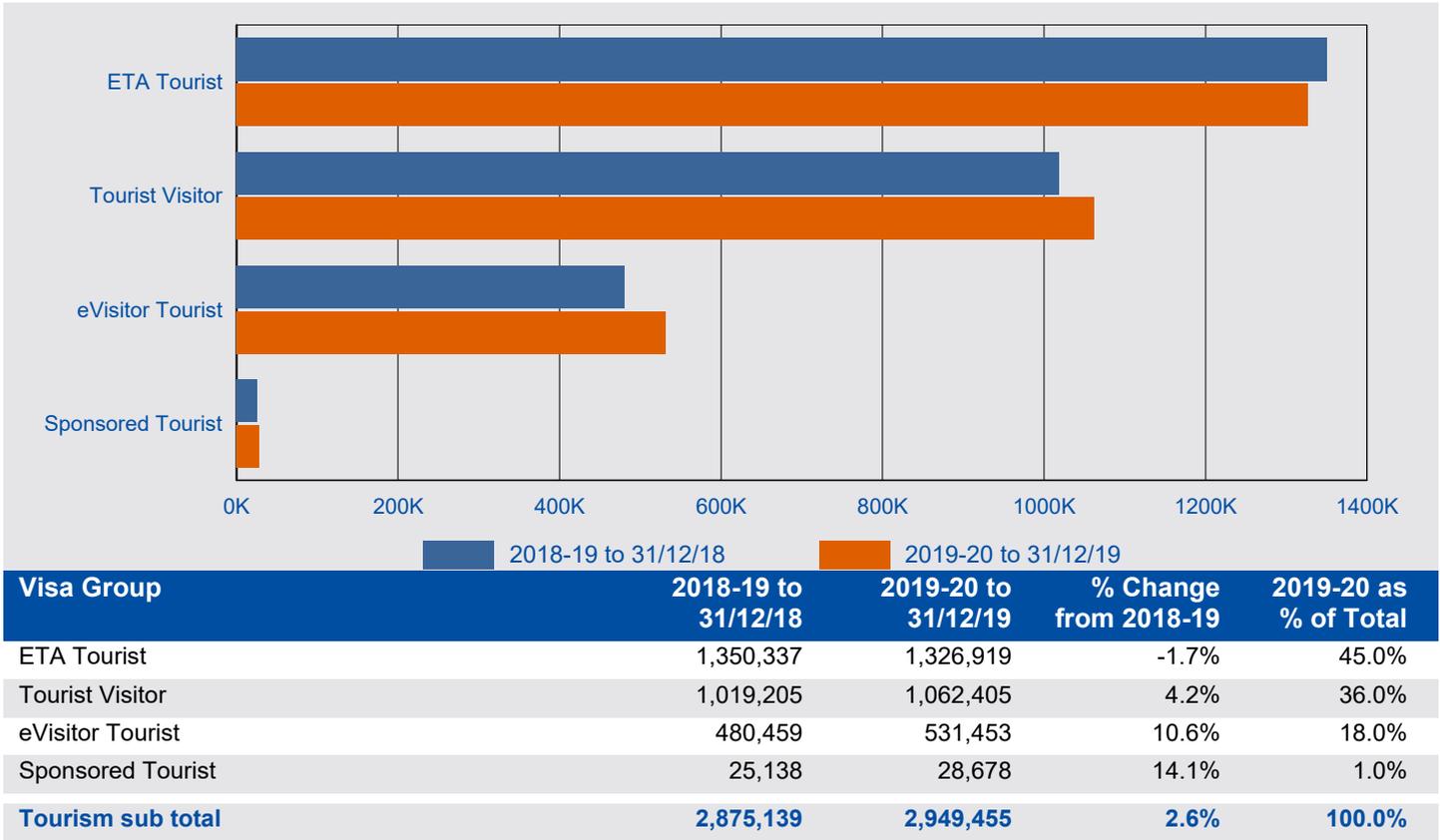
1.03 Number of Visitor visa applications lodged in 2019-20 to 31 December 2019 by citizenship country - comparison with same period in previous year



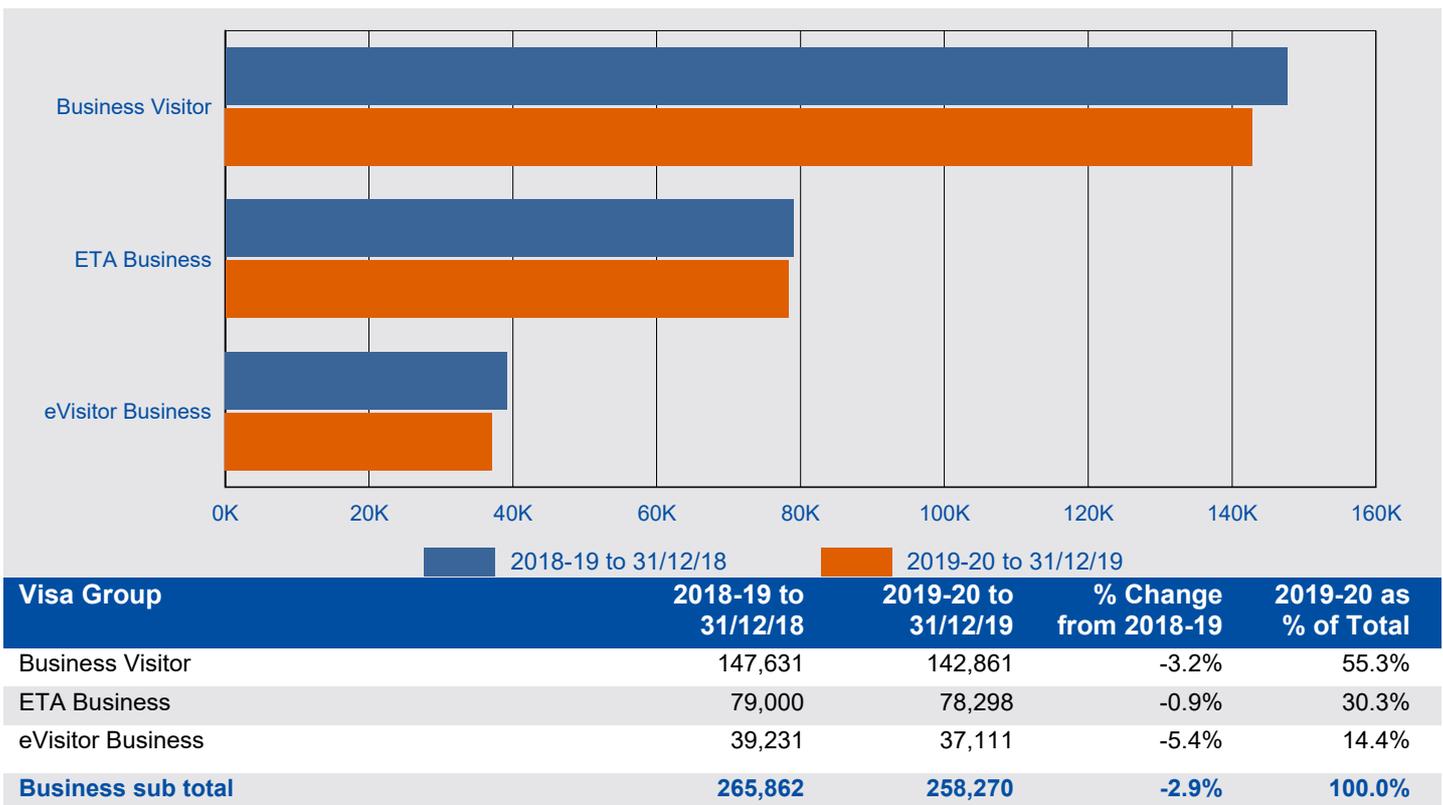
Citizenship Country	2018-19 to 31/12/18	2019-20 to 31/12/19	% Change from 2018-19	2019-20 as % of Total
China, Peoples Republic of (excl SARs)	539,989	520,475	-3.6%	16.2%
United Kingdom	335,132	333,287	-0.6%	10.4%
United States of America	312,889	324,187	3.6%	10.1%
Japan	222,137	235,138	5.9%	7.3%
India	166,338	202,006	21.4%	6.3%
Malaysia	175,101	159,075	-9.2%	5.0%
Korea, South	145,910	147,587	1.1%	4.6%
Singapore	116,059	120,955	4.2%	3.8%
Germany, Fed Republic of	101,905	100,051	-1.8%	3.1%
Hong Kong (SAR of the PRC)	86,663	91,650	5.8%	2.9%
France	77,862	81,751	5.0%	2.5%
Taiwan	74,727	79,638	6.6%	2.5%
Canada	78,656	78,275	-0.5%	2.4%
Philippines	54,347	62,537	15.1%	1.9%
Indonesia	51,266	59,217	15.5%	1.8%
Other countries	602,020	611,896	1.6%	19.1%
Total	3,141,001	3,207,725	2.1%	100.0%

1 Lodged

1.04 Number of tourism Visitor visa applications lodged in 2019-20 to 31 December 2019 by visa group - comparison with same period in previous year

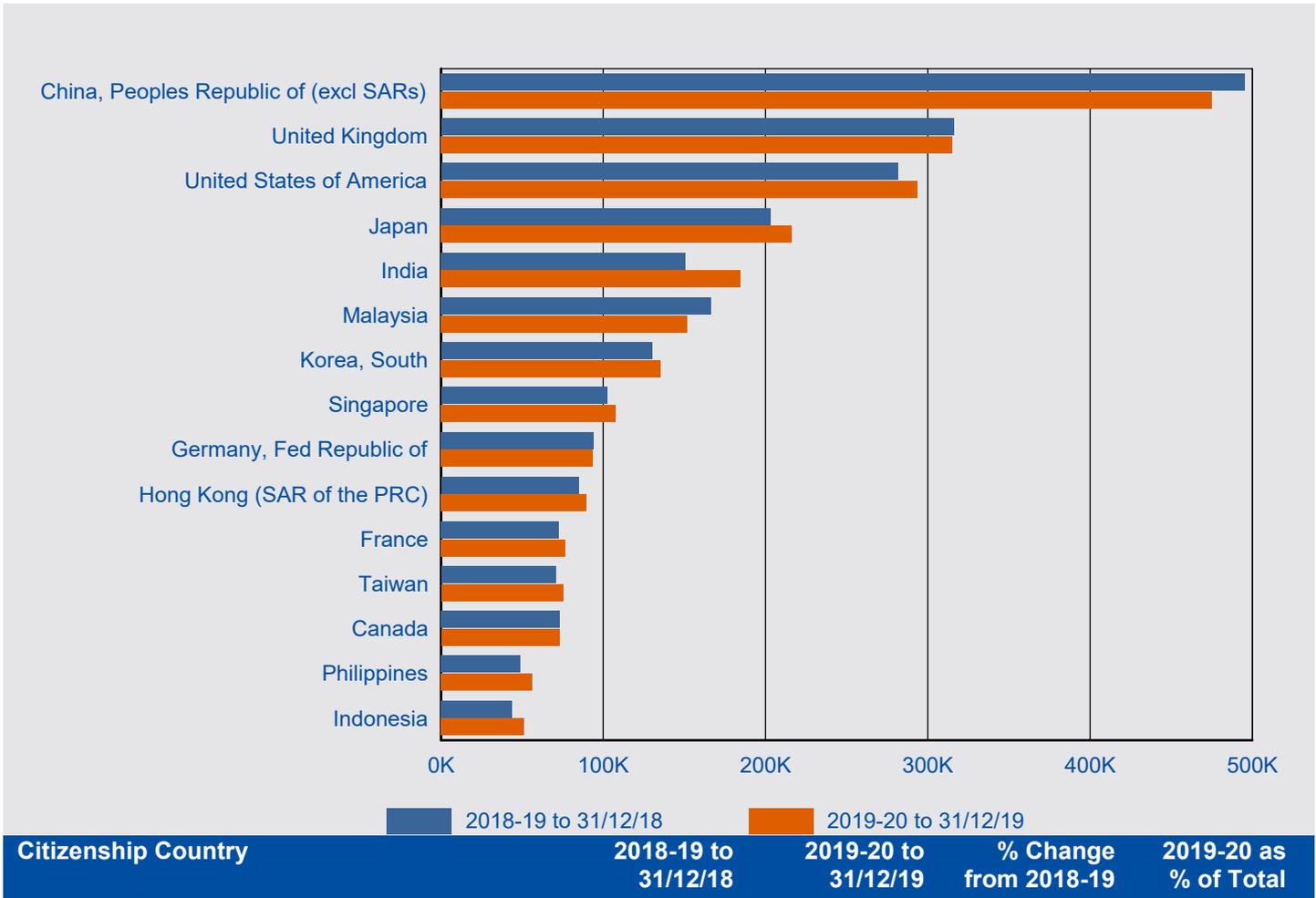


1.05 Number of business Visitor visa applications lodged in 2019-20 to 31 December 2019 by visa group - comparison with same period in previous year



1 Lodged

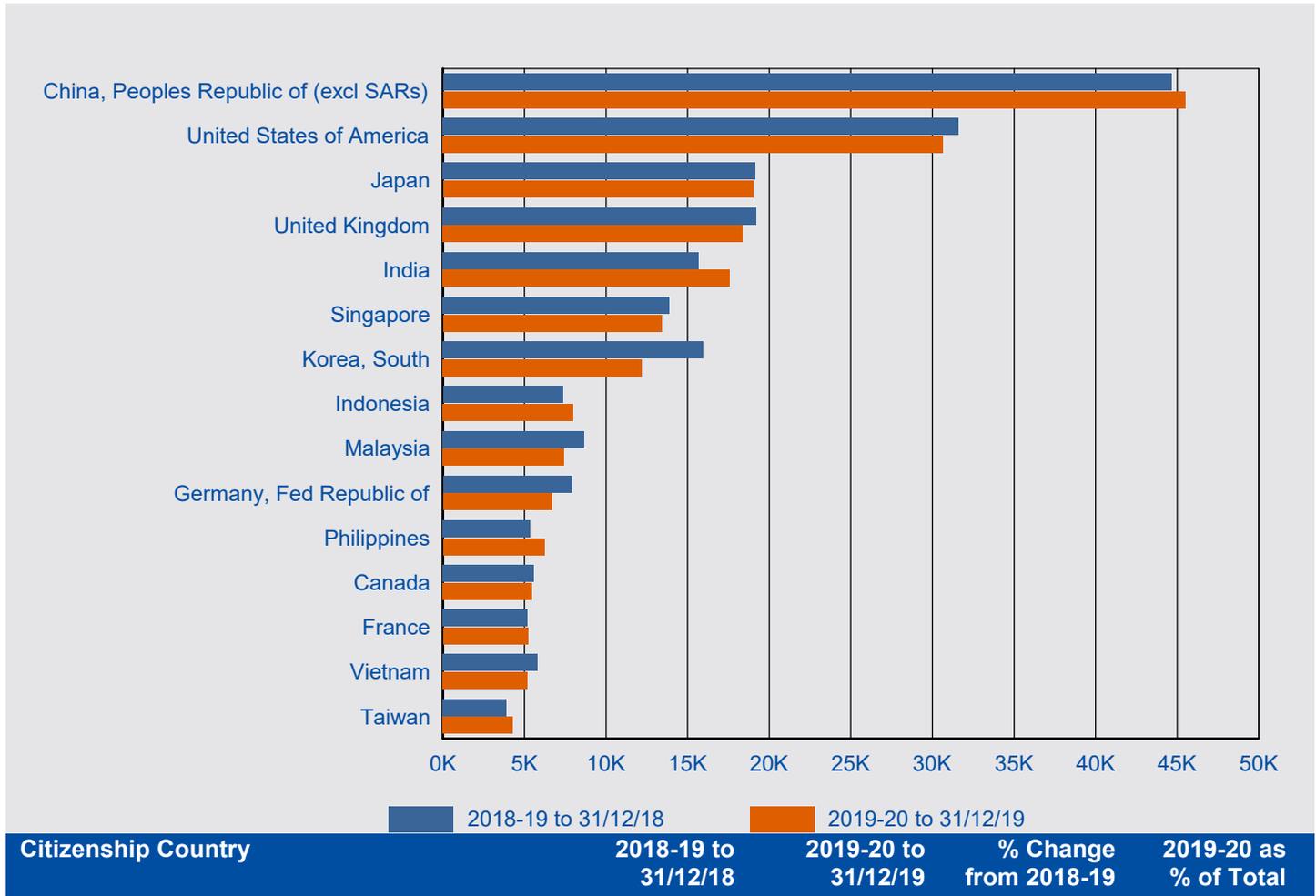
1.06 Number of tourist Visitor visa applications lodged in 2019-20 to 31 December 2019 by citizenship country - comparison with same period in previous year



Citizenship Country	2018-19 to 31/12/18	2019-20 to 31/12/19	% Change from 2018-19	2019-20 as % of Total
Tourist				
China, Peoples Republic of (excl SARs)	495,335	474,986	-4.1%	16.1%
United Kingdom	315,921	314,914	-0.3%	10.7%
United States of America	281,303	293,522	4.3%	10.0%
Japan	202,989	216,114	6.5%	7.3%
India	150,640	184,434	22.4%	6.3%
Malaysia	166,410	151,632	-8.9%	5.1%
Korea, South	129,971	135,384	4.2%	4.6%
Singapore	102,194	107,546	5.2%	3.6%
Germany, Fed Republic of	93,985	93,371	-0.7%	3.2%
Hong Kong (SAR of the PRC)	84,803	89,653	5.7%	3.0%
France	72,679	76,533	5.3%	2.6%
Taiwan	70,815	75,334	6.4%	2.6%
Canada	73,063	72,815	-0.3%	2.5%
Philippines	48,974	56,298	15.0%	1.9%
Indonesia	43,925	51,207	16.6%	1.7%
Other countries	542,132	555,712	2.5%	18.8%
Tourist total	2,875,139	2,949,455	2.6%	100.0%

1 Lodged

1.07 Number of business Visitor visa applications lodged in 2019-20 to 31 December 2019 by citizenship country - comparison with same period in previous year



Business

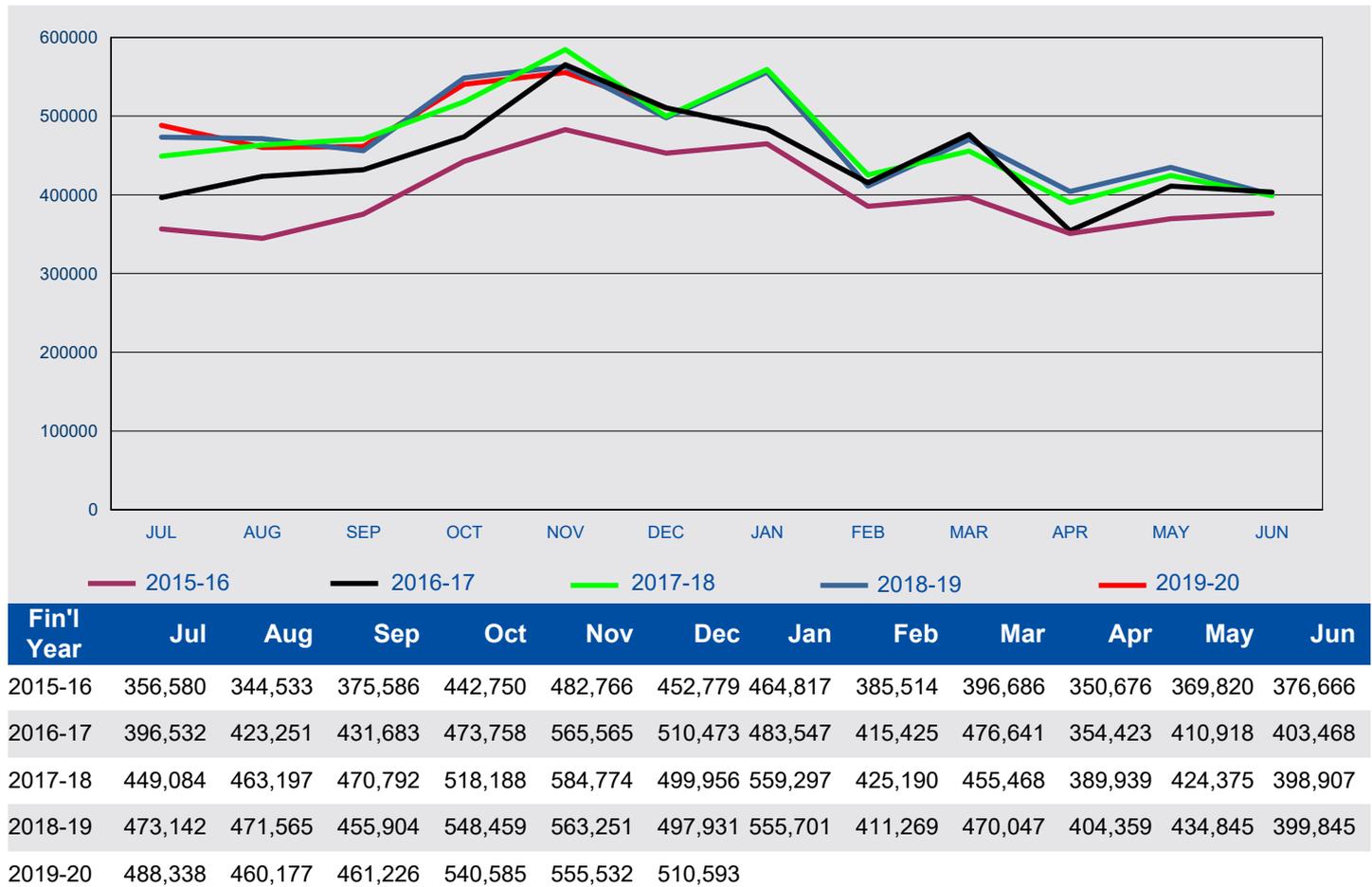
Citizenship Country	2018-19 to 31/12/18	2019-20 to 31/12/19	% Change from 2018-19	2019-20 as % of Total
China, Peoples Republic of (excl SARs)	44,654	45,489	1.9%	17.6%
United States of America	31,586	30,665	-2.9%	11.9%
Japan	19,148	19,024	-0.6%	7.4%
United Kingdom	19,211	18,373	-4.4%	7.1%
India	15,698	17,572	11.9%	6.8%
Singapore	13,865	13,409	-3.3%	5.2%
Korea, South	15,939	12,203	-23.4%	4.7%
Indonesia	7,341	8,010	9.1%	3.1%
Malaysia	8,691	7,443	-14.4%	2.9%
Germany, Fed Republic of	7,920	6,680	-15.7%	2.6%
Philippines	5,373	6,239	16.1%	2.4%
Canada	5,593	5,460	-2.4%	2.1%
France	5,183	5,218	0.7%	2.0%
Vietnam	5,804	5,203	-10.4%	2.0%
Taiwan	3,912	4,304	10.0%	1.7%
Other countries	55,944	52,978	-5.3%	20.5%
Business total	265,862	258,270	-2.9%	100.0%

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2 Granted

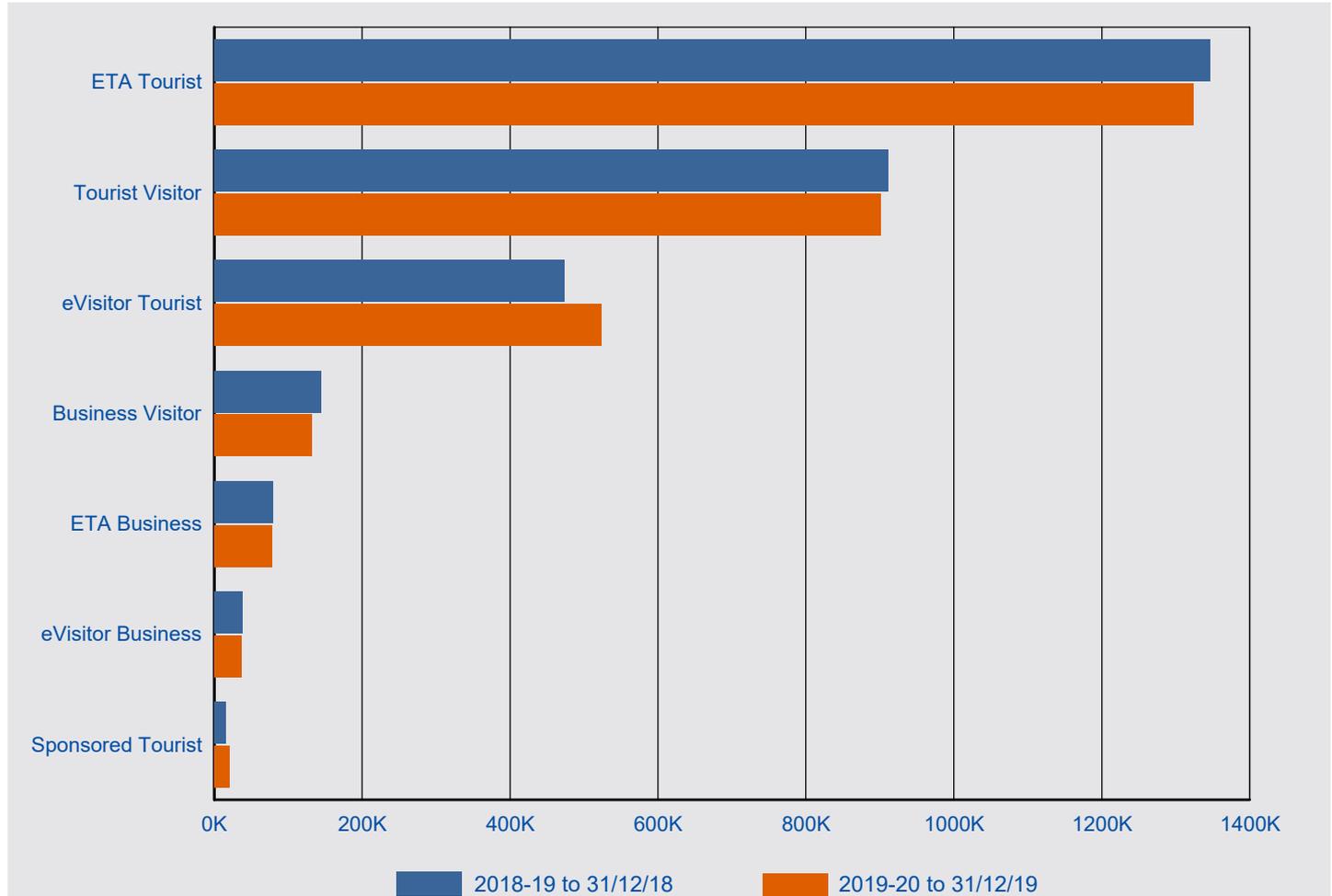
2 Granted

2.01 Number of Visitor visa applications granted in 2019-20 to 31 December 2019 by month - comparison with previous four financial years



2 Granted

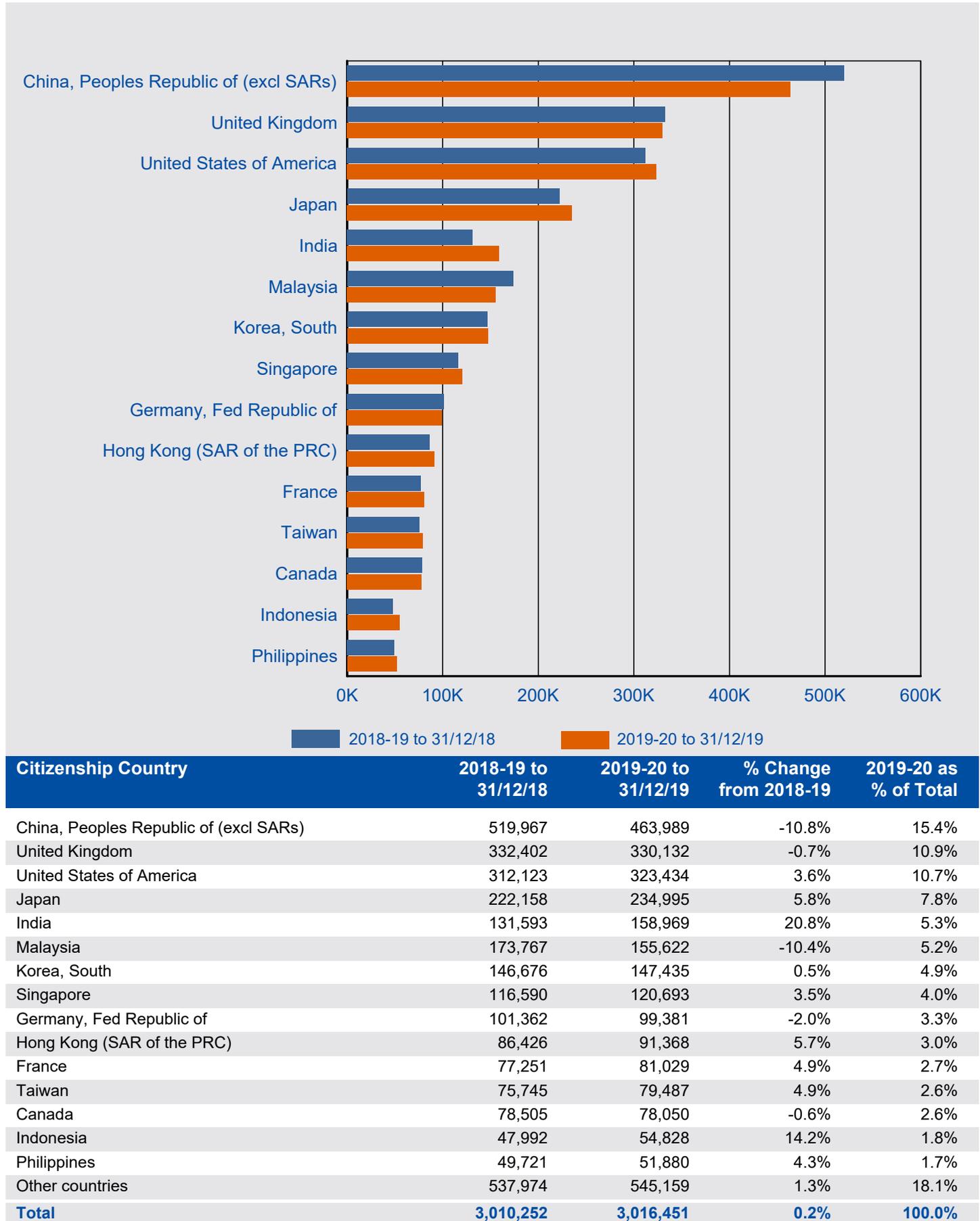
2.02 Number of Visitor visa applications granted in 2019-20 to 31 December 2019 by visa group - comparison with same period in previous year



Visa Group	2018-19 to 31/12/18	2019-20 to 31/12/19	% Change from 2018-19	2019-20 as % of Total
ETA Tourist	1,347,051	1,323,839	-1.7%	43.9%
Tourist Visitor	911,410	900,701	-1.2%	29.9%
eVisitor Tourist	473,710	524,207	10.7%	17.4%
Business Visitor	144,738	132,410	-8.5%	4.4%
ETA Business	78,952	78,232	-0.9%	2.6%
eVisitor Business	38,570	36,628	-5.0%	1.2%
Sponsored Tourist	15,821	20,434	29.2%	0.7%
Total	3,010,252	3,016,451	0.2%	100.0%

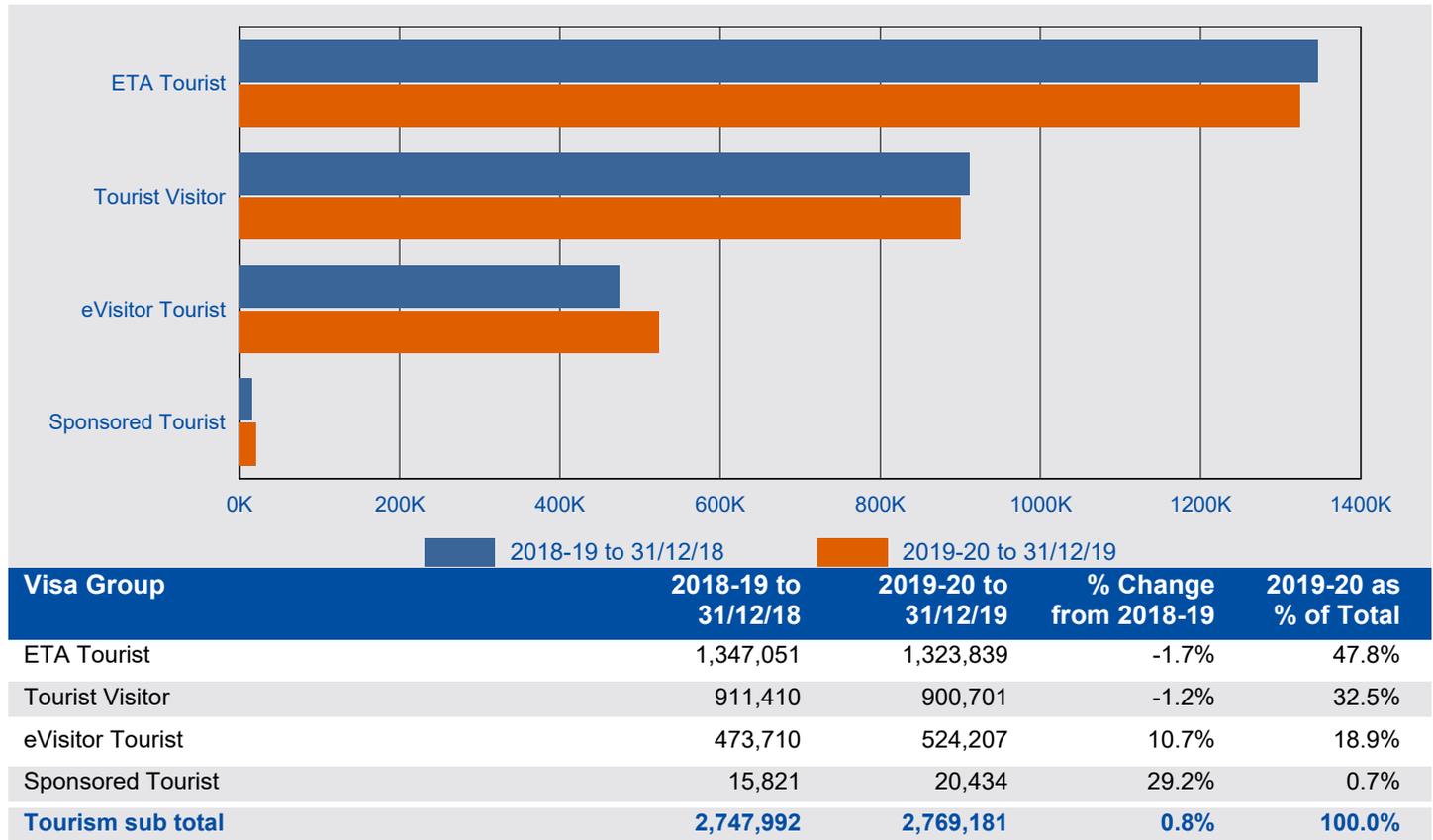
2 Granted

2.03 Number of Visitor visa applications granted in 2019-20 to 31 December 2019 by citizenship country - comparison with same period in previous year

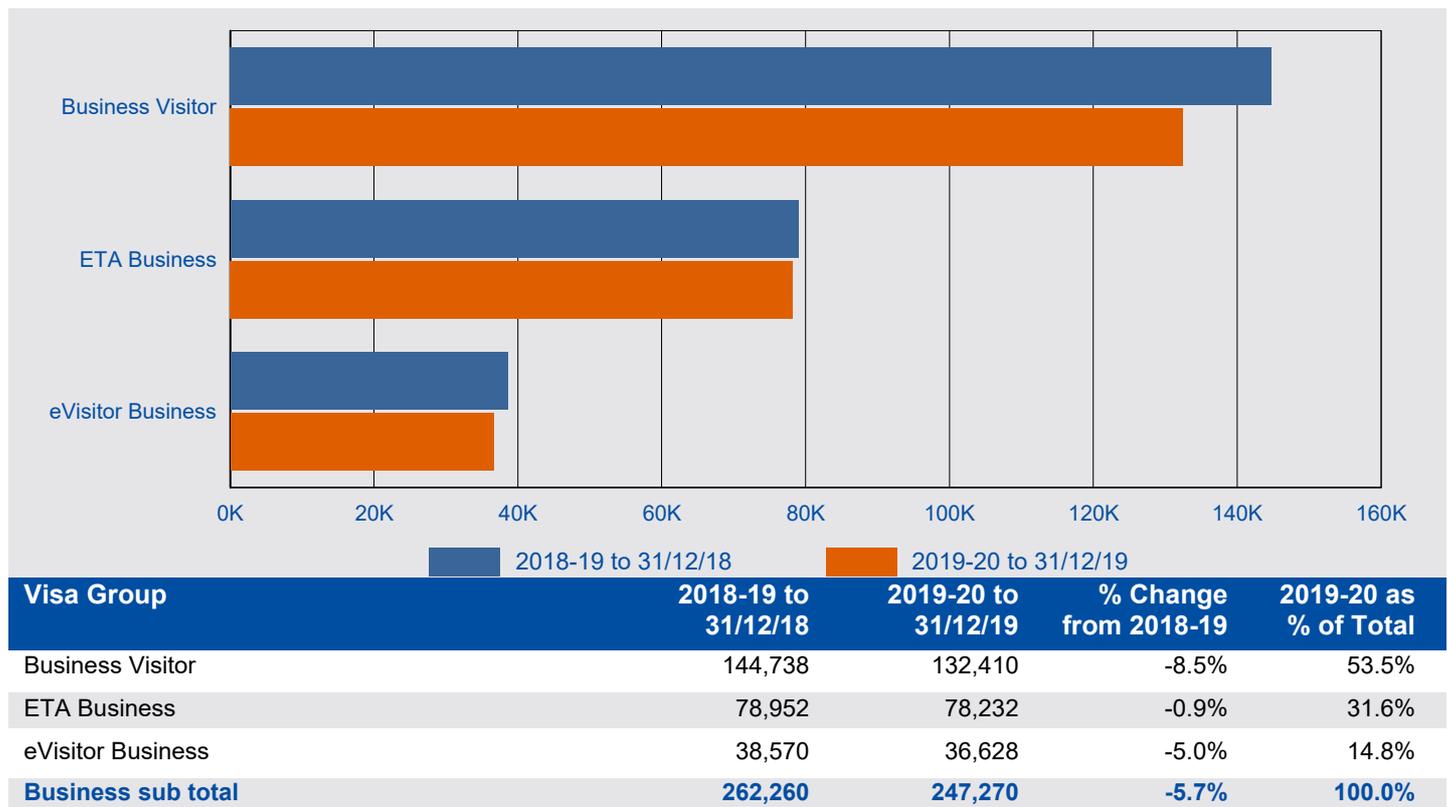


2 Granted

2.04 Number of tourism Visitor visa applications granted in 2019-20 to 31 December 2019 by visa group - comparison with same period in previous year

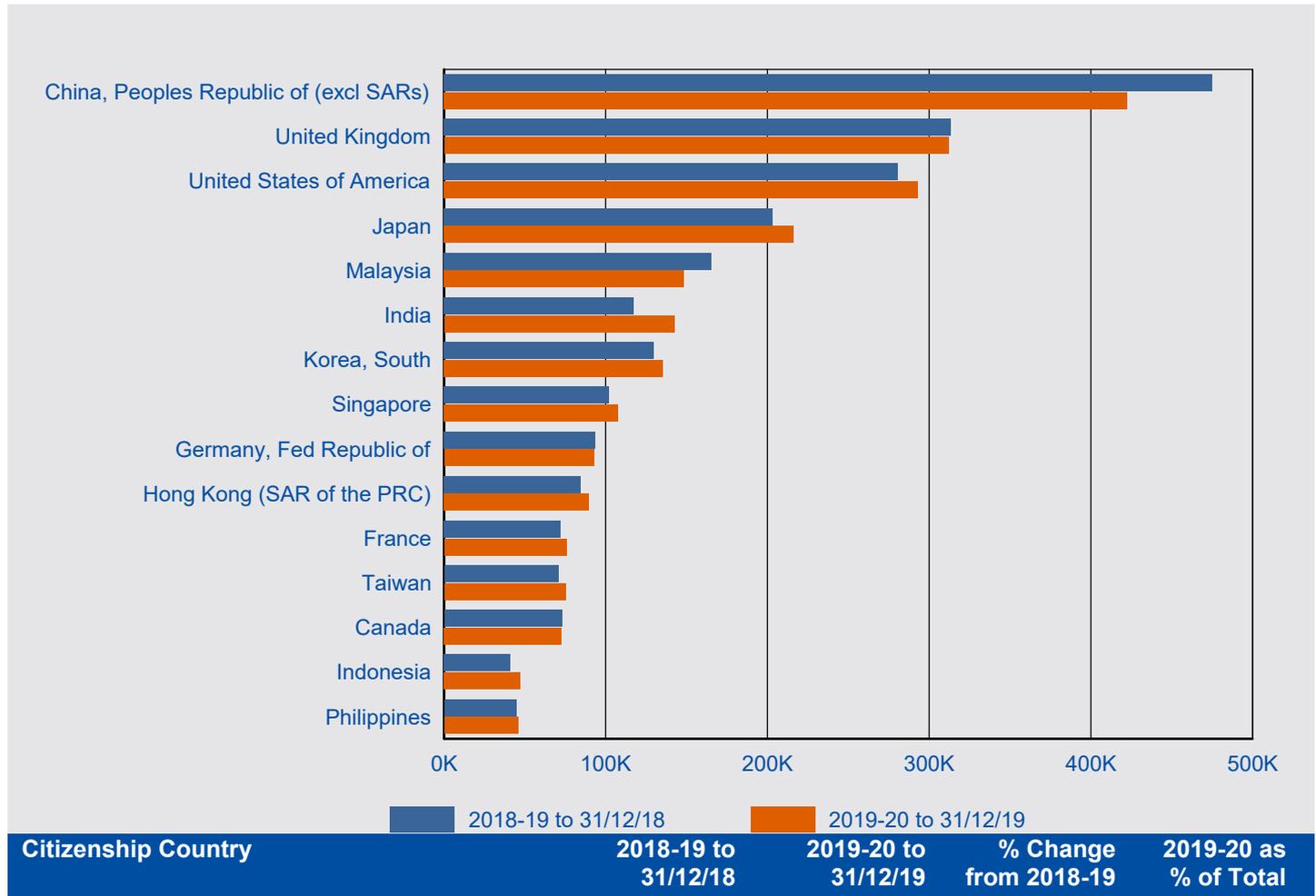


2.05 Number of business Visitor visa applications granted in 2019-20 to 31 December 2019 by visa group - comparison with same period in previous year



2 Granted

2.06 Number of tourist Visitor visa applications granted in 2019-20 to 31 December 2019 by citizenship country - comparison with same period in previous year

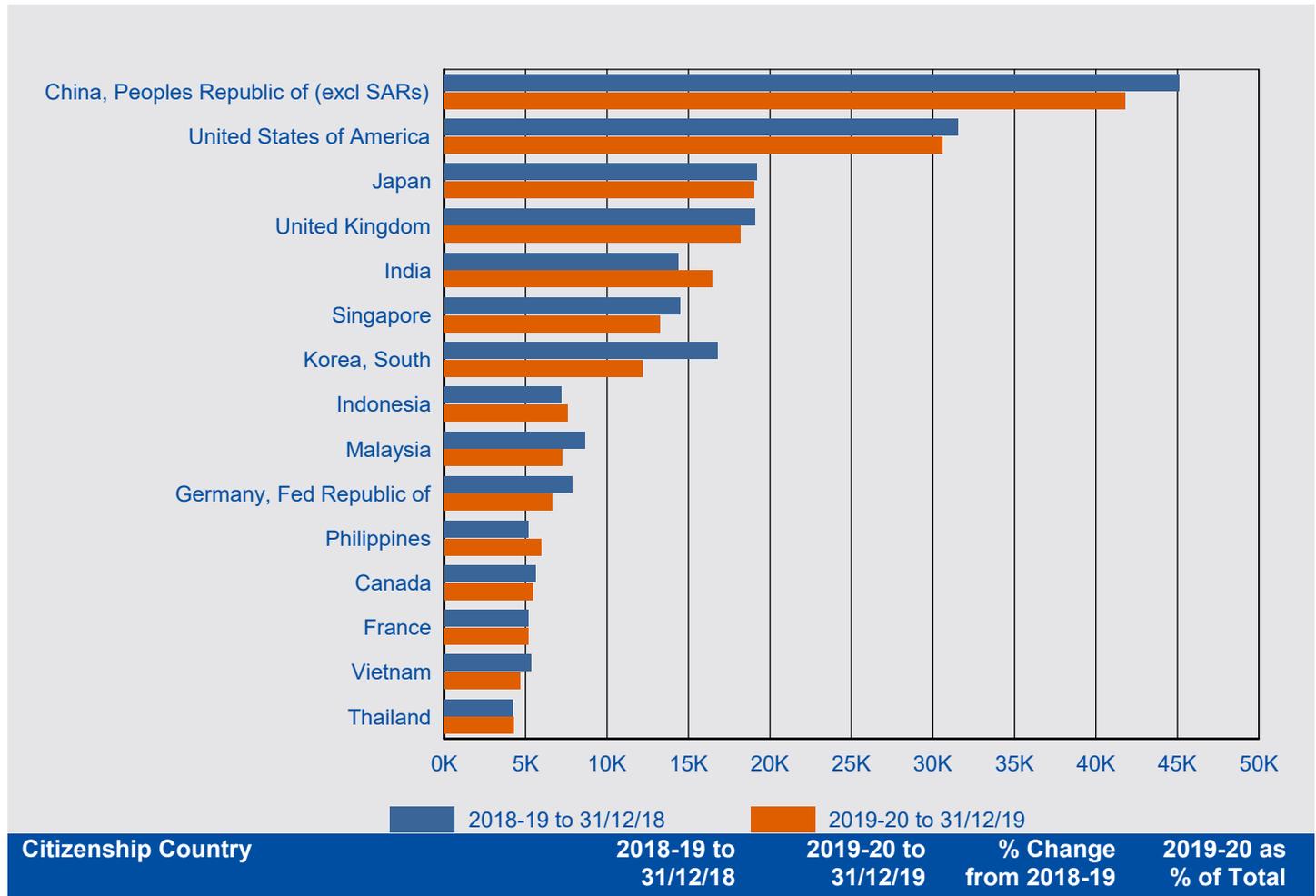


Tourist

Citizenship Country	2018-19 to 31/12/18	2019-20 to 31/12/19	% Change from 2018-19	2019-20 as % of Total
China, Peoples Republic of (excl SARs)	474,836	422,179	-11.1%	15.2%
United Kingdom	313,310	311,933	-0.4%	11.3%
United States of America	280,609	292,856	4.4%	10.6%
Japan	202,945	215,972	6.4%	7.8%
Malaysia	165,098	148,346	-10.1%	5.4%
India	117,183	142,482	21.6%	5.1%
Korea, South	129,889	135,254	4.1%	4.9%
Singapore	102,111	107,414	5.2%	3.9%
Germany, Fed Republic of	93,480	92,744	-0.8%	3.3%
Hong Kong (SAR of the PRC)	84,568	89,386	5.7%	3.2%
France	72,096	75,845	5.2%	2.7%
Taiwan	70,690	75,232	6.4%	2.7%
Canada	72,899	72,595	-0.4%	2.6%
Indonesia	40,791	47,217	15.8%	1.7%
Philippines	44,547	45,927	3.1%	1.7%
Other countries	482,940	493,799	2.2%	17.8%
Tourist total	2,747,992	2,769,181	0.8%	100.0%

2 Granted

2.07 Number of business Visitor visa applications granted in 2019-20 to 31 December 2019 by citizenship country - comparison with same period in previous year



Business

Citizenship Country	2018-19 to 31/12/18	2019-20 to 31/12/19	% Change from 2018-19	2019-20 as % of Total
China, Peoples Republic of (excl SARs)	45,131	41,810	-7.4%	16.9%
United States of America	31,514	30,578	-3.0%	12.4%
Japan	19,213	19,023	-1.0%	7.7%
United Kingdom	19,092	18,199	-4.7%	7.4%
India	14,410	16,487	14.4%	6.7%
Singapore	14,479	13,279	-8.3%	5.4%
Korea, South	16,787	12,181	-27.4%	4.9%
Indonesia	7,201	7,611	5.7%	3.1%
Malaysia	8,669	7,276	-16.1%	2.9%
Germany, Fed Republic of	7,882	6,637	-15.8%	2.7%
Philippines	5,174	5,953	15.1%	2.4%
Canada	5,606	5,455	-2.7%	2.2%
France	5,155	5,184	0.6%	2.1%
Vietnam	5,372	4,661	-13.2%	1.9%
Thailand	4,253	4,311	1.4%	1.7%
Other countries	52,322	48,625	-7.1%	19.7%
Business total	262,260	247,270	-5.7%	100.0%

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3 Grant rate

For this section:

A grant rate is defined as:

$$\frac{\text{Number of grants}}{\text{Number of decisions}} \times 100$$

where the number of decisions equals the number of grants plus the number of refusals.

A grant rate of 0.00% indicates that no applications were decided during the reporting period.

3 Grant rate

3.01 Grant rate of Visitor visa applications decided in the 3 month period between 1 October 2019 and 31 December 2019 by visa group - comparison with previous four periods

Visa Group	01/10/18 to 31/12/18	01/01/19 to 31/03/19	01/04/19 to 30/06/19	01/07/19 to 30/09/19	01/10/19 to 31/12/19
Business					
Business Visitor	93.5%	93.4%	93.8%	93.5%	93.1%
ETA Business	99.9%	100.0%	99.9%	99.9%	99.9%
eVisitor Business	98.6%	98.3%	98.6%	98.8%	98.5%
All Business	96.1%	96.5%	96.4%	96.2%	96.0%
Tourism					
ETA Tourist	99.8%	99.8%	99.7%	99.7%	99.7%
eVisitor Tourist	99.1%	98.6%	98.7%	99.0%	98.8%
Sponsored Tourist	72.7%	74.2%	81.2%	81.5%	78.0%
Tourist Visitor	89.5%	88.1%	87.3%	85.8%	84.6%
All Tourism	95.9%	95.4%	94.4%	94.2%	94.1%
All	95.9%	95.5%	94.6%	94.4%	94.2%

3 Grant rate

3.02 Grant rate for Tourist Visitor visa applications decided in the 3 month period between 1 October 2019 and 31 December 2019 by citizenship country - comparison with previous four periods

Citizenship Country	01/10/18 to 31/12/18	01/01/19 to 31/03/19	01/04/19 to 30/06/19	01/07/19 to 30/09/19	01/10/19 to 31/12/19
China, Peoples Republic of (excl SARs)	93.1%	90.6%	88.6%	87.9%	89.7%
India	85.4%	86.1%	84.5%	81.2%	74.4%
Indonesia	91.1%	92.2%	94.2%	90.4%	92.8%
Philippines	91.6%	91.9%	90.9%	86.1%	81.4%
Vietnam	81.7%	82.6%	86.0%	86.1%	84.8%
South Africa	96.7%	95.3%	93.7%	93.6%	95.5%
Thailand	81.6%	83.0%	81.2%	83.9%	75.4%
Brazil	94.6%	92.9%	93.0%	92.2%	91.3%
Sri Lanka	87.0%	87.0%	83.6%	86.3%	89.7%
Nepal	84.8%	84.4%	83.1%	81.5%	75.2%
Russian Federation	88.9%	85.8%	85.3%	86.9%	92.8%
Fiji	83.5%	80.0%	76.1%	77.7%	72.7%
Argentina	97.3%	95.5%	95.1%	94.8%	93.9%
Chile	98.2%	96.2%	96.3%	94.8%	94.7%
Bangladesh	81.4%	84.0%	82.2%	77.8%	75.6%
Other countries	80.5%	77.8%	80.4%	79.9%	77.5%
All Tourist Visitor	89.5%	88.1%	87.3%	85.8%	84.6%

3.03 Grant rate for Sponsored Tourist visa applications decided in the 3 month period between 1 October 2019 and 31 December 2019 by citizenship country - comparison with previous four periods

Citizenship Country	01/10/18 to 31/12/18	01/01/19 to 31/03/19	01/04/19 to 30/06/19	01/07/19 to 30/09/19	01/10/19 to 31/12/19
India	78.6%	79.4%	84.0%	84.0%	82.3%
Philippines	74.9%	75.7%	85.7%	81.9%	81.9%
Vietnam	64.7%	68.6%	80.8%	80.2%	68.7%
Bangladesh	86.7%	89.1%	91.9%	91.4%	87.3%
China, Peoples Republic of (excl SARs)	77.2%	79.2%	86.8%	83.1%	85.6%
Nepal	83.7%	85.1%	89.0%	90.8%	88.5%
Sri Lanka	88.7%	86.7%	89.5%	88.1%	92.8%
Pakistan	68.4%	74.0%	83.3%	84.0%	71.6%
Cambodia	80.1%	78.8%	86.6%	89.0%	83.4%
Iran	61.7%	70.4%	76.8%	80.6%	69.1%
Lebanon	37.2%	39.6%	55.3%	51.5%	44.5%
Zimbabwe	74.4%	69.2%	70.9%	72.4%	82.9%
Russian Federation	85.7%	76.8%	82.0%	84.1%	86.1%
South Africa	79.1%	70.7%	83.3%	91.4%	76.8%
Fiji	66.1%	68.7%	61.8%	74.5%	72.3%
Other countries	57.9%	58.2%	66.0%	70.4%	66.6%
All Sponsored Tourist	72.7%	74.2%	81.2%	81.5%	78.0%

3 Grant rate

3.04 Grant rate for Business Visitor visa applications decided in the 3 month period between 1 October 2019 and 31 December 2019 by citizenship country - comparison with previous four periods

Citizenship Country	01/10/18 to 31/12/18	01/01/19 to 31/03/19	01/04/19 to 30/06/19	01/07/19 to 30/09/19	01/10/19 to 31/12/19
China, Peoples Republic of (excl SARs)	94.6%	92.9%	92.6%	92.2%	93.1%
India	92.5%	92.7%	95.5%	95.3%	93.0%
Indonesia	96.5%	95.6%	92.1%	96.1%	94.9%
Singapore	98.2%	98.9%	99.2%	99.2%	98.7%
Korea, South	99.7%	99.8%	99.9%	99.8%	99.9%
Japan	99.8%	100.0%	99.9%	99.8%	99.9%
Philippines	96.8%	97.0%	97.6%	93.9%	95.4%
Vietnam	92.7%	93.6%	90.9%	93.1%	93.9%
Taiwan	99.4%	98.8%	99.0%	99.2%	99.6%
Thailand	98.5%	98.2%	98.6%	99.1%	98.0%
South Africa	98.1%	97.2%	96.3%	97.2%	94.3%
Malaysia	93.7%	96.5%	96.6%	96.8%	94.4%
Papua New Guinea	91.3%	94.2%	96.0%	97.5%	96.4%
Bangladesh	80.9%	88.3%	90.3%	94.1%	89.4%
Fiji	88.0%	86.1%	80.3%	88.7%	79.4%
Other countries	83.5%	85.5%	86.9%	84.2%	84.3%
All Business Visitor	93.5%	93.4%	93.8%	93.5%	93.1%

3 Grant rate

3.05 Grant rate for subclass 651 eVisitor visa applications decided in the 3 month period between 1 October 2019 and 31 December 2019 by citizenship country - comparison with previous four periods

Citizenship Country	01/10/18 to 31/12/18	01/01/19 to 31/03/19	01/04/19 to 30/06/19	01/07/19 to 30/09/19	01/10/19 to 31/12/19
Andorra	92.3%	96.0%	97.4%	95.0%	94.7%
Austria	99.5%	99.2%	98.9%	99.4%	99.3%
Belgium	99.5%	98.7%	99.4%	99.4%	99.2%
Bulgaria	84.9%	83.6%	85.7%	87.3%	86.4%
Croatia	88.4%	86.5%	88.9%	88.1%	85.6%
Cyprus	99.3%	97.9%	96.6%	99.2%	98.5%
Czechia	98.9%	98.9%	99.4%	98.9%	99.3%
Denmark	99.5%	99.1%	99.3%	99.6%	99.4%
Estonia	98.5%	96.2%	95.0%	98.1%	98.5%
Finland	99.6%	99.0%	99.6%	99.6%	99.3%
France	99.2%	98.9%	99.1%	99.4%	99.0%
Germany, Fed Republic of	99.6%	99.3%	99.5%	99.6%	99.3%
Greece	98.6%	98.0%	98.1%	99.1%	97.3%
Hungary	98.2%	97.5%	98.6%	98.4%	98.4%
Iceland	98.7%	98.3%	99.2%	100.0%	98.9%
Ireland, Republic of	99.1%	98.8%	99.0%	99.1%	98.7%
Italy	99.3%	98.9%	99.2%	99.2%	99.0%
Latvia	89.6%	86.7%	87.6%	92.9%	88.8%
Liechtenstein	100.0%	100.0%	100.0%	100.0%	100.0%
Lithuania	92.5%	91.8%	90.6%	94.0%	91.4%
Luxembourg	100.0%	98.5%	100.0%	98.9%	98.5%
Malta	99.5%	98.3%	100.0%	100.0%	99.2%
Monaco	100.0%	100.0%	100.0%	100.0%	100.0%
Netherlands, Kingdom of The	99.6%	99.2%	99.5%	99.6%	99.3%
Norway	99.4%	99.2%	98.5%	99.2%	99.2%
Poland	99.2%	98.8%	98.8%	99.3%	99.3%
Portugal	99.2%	99.3%	99.6%	99.6%	98.6%
Romania	80.5%	72.4%	77.9%	83.3%	76.6%
San Marino	100.0%	100.0%	0.0%	100.0%	100.0%
Slovakia	97.1%	94.7%	96.9%	94.3%	97.0%
Slovenia	99.0%	99.1%	99.7%	98.9%	99.3%
Spain	99.2%	99.2%	99.4%	99.4%	99.2%
Sweden	99.3%	98.7%	98.8%	99.4%	99.3%
Switzerland	99.7%	99.3%	99.6%	99.6%	99.4%
United Kingdom	99.4%	99.1%	99.1%	99.4%	99.1%
Vatican City State Holy See	100.0%	75.0%	100.0%	100.0%	100.0%
All	99.1%	98.7%	98.9%	99.1%	98.8%

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4 Processing times

This section contains information on 25, 50 and 75 percentile processing times for visitor visa applications.

In general terms:

25 percentile means that 25 per cent of applications granted during the period were processed within the number of days shown in the tables. Conversely, 75 per cent took longer than the number of days shown. This measure gives an indication of how long it is taking to process the more straight-forward visitor visa applications.

50 percentile more commonly known as the median, it means that 50 per cent of applications granted during the period were processed within the number of days shown in the tables. Conversely, 50 per cent took longer than the number of days shown. This measure gives an indication of how long it is taking to process the typical visitor visa applications.

75 percentile means that 75 per cent of applications granted during the period were processed within the number of days shown in the tables. Conversely, 25 per cent took longer than the number of days shown. This measure gives an indication of how long it is taking to process the more complex visitor visa applications.

4 Processing times

4.01 Processing time (in calendar days) for Tourist Visitor visa applications granted in the 3 month period between 1 October 2019 and 31 December 2019 by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/10/18 to 31/12/18	1/01/19 to 31/03/19	1/04/19 to 30/06/19	1/07/19 to 30/09/19	1/10/19 to 31/12/19
China, Peoples Republic of (excl SARs)	25th percentile	2	2	2	2	2
	50th percentile (Median)	4	3	4	4	4
	75th percentile	7	6	9	15	7
India	25th percentile	15	17	9	4	4
	50th percentile (Median)	18	22	17	13	12
	75th percentile	26	27	24	19	18
Indonesia	25th percentile	5	3	4	5	6
	50th percentile (Median)	7	6	7	7	9
	75th percentile	8	9	9	10	11
Philippines	25th percentile	6	5	9	7	15
	50th percentile (Median)	9	7	12	11	22
	75th percentile	14	12	16	17	29
Vietnam	25th percentile	7	9	19	11	15
	50th percentile (Median)	11	14	21	19	19
	75th percentile	14	18	24	27	27
South Africa	25th percentile	11	17	15	12	15
	50th percentile (Median)	16	27	24	16	21
	75th percentile	24	107	101	20	30
Thailand	25th percentile	5	7	14	13	10
	50th percentile (Median)	7	8	16	19	14
	75th percentile	8	10	19	23	23
Brazil	25th percentile	0	0	0	0	0
	50th percentile (Median)	4	2	0	0	1
	75th percentile	8	8	9	5	10
Sri Lanka	25th percentile	10	10	10	16	9
	50th percentile (Median)	14	16	15	21	14
	75th percentile	18	21	21	27	20
Nepal	25th percentile	16	20	16	15	14
	50th percentile (Median)	19	24	21	18	18
	75th percentile	25	100	27	21	24
Other countries	25th percentile	5	6	5	4	7
	50th percentile (Median)	13	12	11	13	14
	75th percentile	22	22	20	21	21
All	25th percentile	3	2	4	3	3
	50th percentile (Median)	7	7	9	9	7
	75th percentile	15	15	16	18	15

4 Processing times

4.02 Processing time (in calendar days) for Business Visitor visa applications granted in the 3 month period between 1 October 2019 and 31 December 2019 by citizenship country - comparison with previous four periods

Citizenship country	Percentile	1/10/18 to 31/12/18	1/01/19 to 31/03/19	1/04/19 to 30/06/19	1/07/19 to 30/09/19	1/10/19 to 31/12/19
China, Peoples Republic of (excl SARs)	25th percentile	2	1	0	1	0
	50th percentile (Median)	5	3	2	3	2
	75th percentile	7	6	6	9	6
India	25th percentile	2	2	2	2	2
	50th percentile (Median)	9	6	6	8	4
	75th percentile	13	12	10	16	10
Indonesia	25th percentile	0	1	1	2	2
	50th percentile (Median)	1	3	2	2	3
	75th percentile	3	5	4	4	5
Singapore	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	0	0
	75th percentile	0	0	0	0	0
Korea, South	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	0	0
	75th percentile	0	0	0	0	0
Japan	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	0	0
	75th percentile	0	0	0	0	0
Philippines	25th percentile	4	4	5	3	6
	50th percentile (Median)	7	6	9	6	10
	75th percentile	10	9	13	10	17
Vietnam	25th percentile	0	0	0	0	0
	50th percentile (Median)	4	4	8	3	4
	75th percentile	9	8	15	10	14
Taiwan	25th percentile	0	0	0	0	0
	50th percentile (Median)	0	0	0	0	0
	75th percentile	1	1	0	0	0
Thailand	25th percentile	0	0	1	0	0
	50th percentile (Median)	1	1	3	6	4
	75th percentile	3	4	6	10	8
Other countries	25th percentile	1	1	1	0	1
	50th percentile (Median)	5	5	5	5	5
	75th percentile	16	12	13	11	13
All	25th percentile	0	0	0	0	0
	50th percentile (Median)	3	2	2	2	2
	75th percentile	8	7	7	9	7

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5 Applications on hand

5 Applications on hand

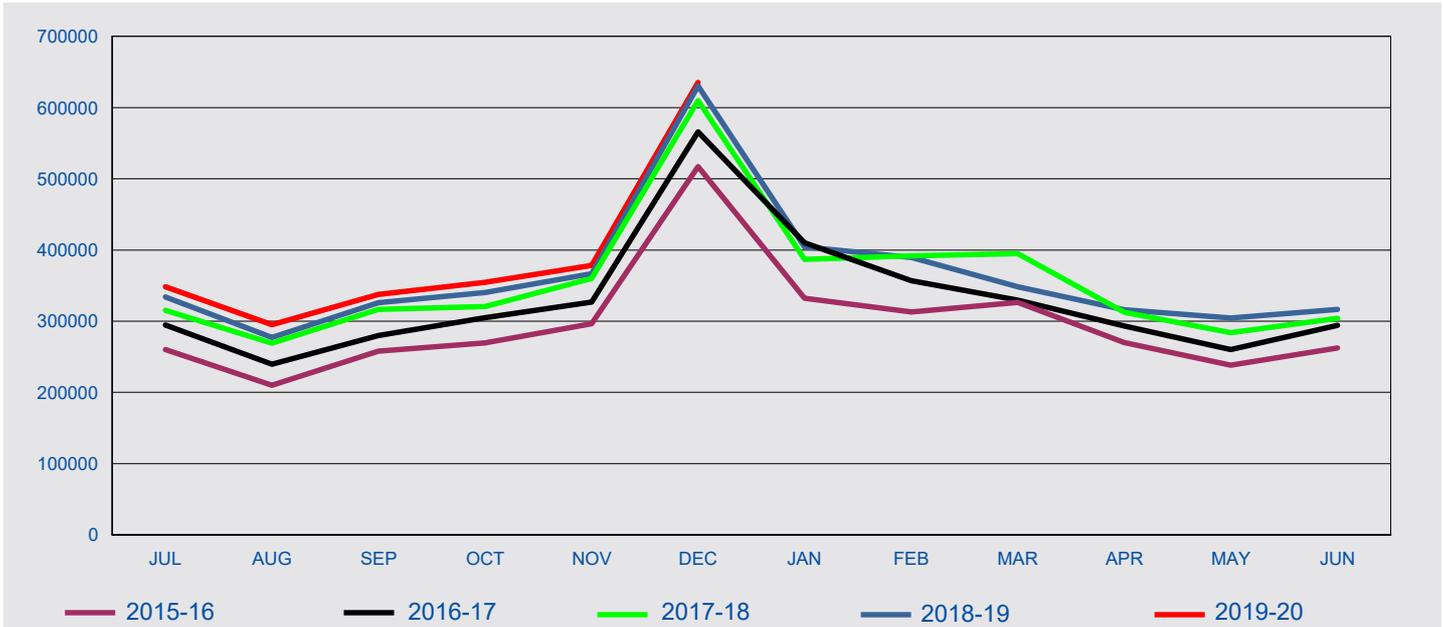
5.01 Number of Visitor visa applications on hand at 31 December 2019 by visa group - comparison with previous four periods

Visa Group	On hand at 31/12/18	On hand at 31/03/19	On hand at 30/06/19	On hand at 30/09/19	On hand at 31/12/19
Tourism					
Tourist Visitor	72 860	71 736	81 141	74 489	80 847
ETA Tourist	69	49	21	18	17
eVisitor Tourist	2 957	1 632	1 843	2 473	2 656
Sponsored Tourist	6 215	5 079	3 043	3 964	5 736
sub total Tourism	82 101	78 496	86 048	80 944	89 256
Business					
Business Visitor	4 490	4 154	5 225	6 168	4 813
ETA Business	< 5	< 5	< 5	< 5	< 5
eVisitor Business	170	140	198	184	126
Sponsored Business	0	0	0	0	0
sub total Business	4 661	4 295	5 424	6 353	4 940
Total	86 762	82 791	91 472	87 297	94 196

6 Visa holders in Australia

6 Visa holders in Australia

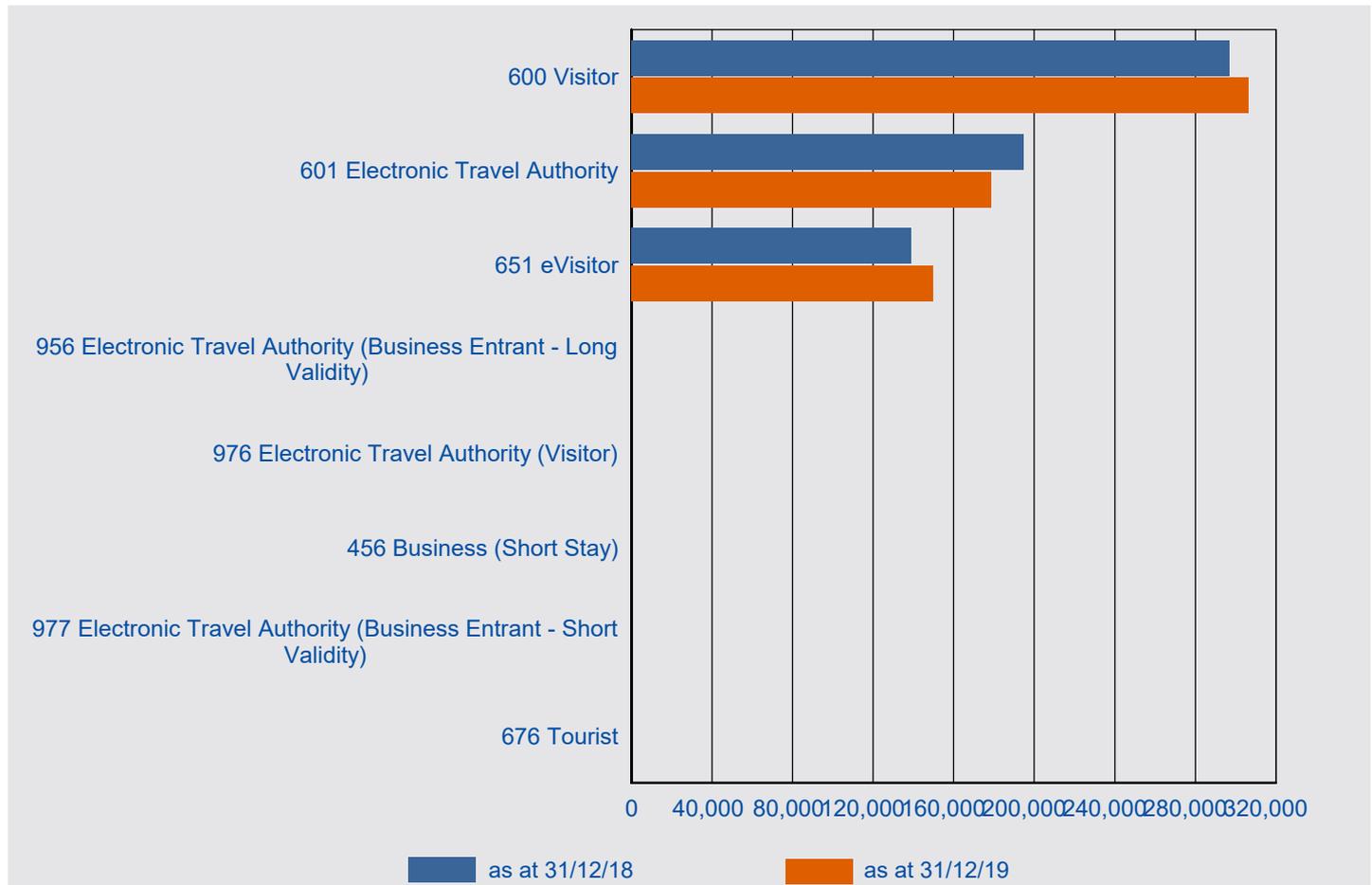
6.01 Number of Visitor visa holders in Australia at the end of each month in 2019-20 to 31 December 2019 by month - comparison with previous four financial years



Fin'l Year	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
2015-16	260,199	210,168	258,077	269,652	296,608	517,090	332,160	312,976	326,178	270,141	238,211	262,445
2016-17	294,391	239,431	279,922	304,711	326,789	565,759	409,879	356,682	329,543	293,463	260,003	294,368
2017-18	315,347	269,244	316,638	320,495	359,940	609,620	386,875	391,879	394,889	312,450	283,921	304,140
2018-19	334,176	277,338	325,729	340,060	366,799	630,197	404,240	389,674	348,162	316,189	304,251	316,469
2019-20	348,263	294,931	337,563	354,535	378,443	635,109						

6 Visa holders in Australia

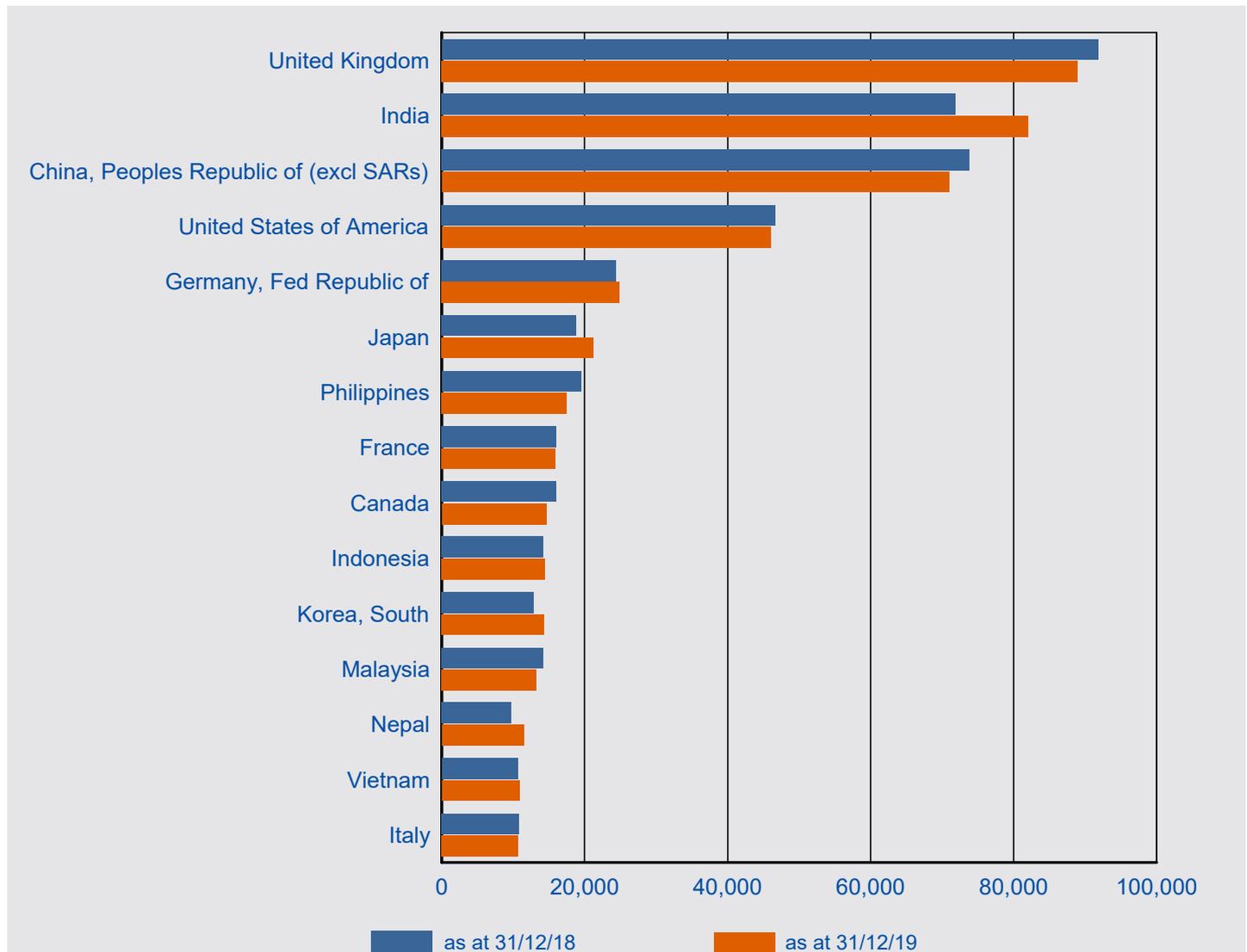
6.02 Number of Visitor visa holders in Australia as at 31 December 2019 by visa subclass - comparison with same date in previous year



Visa Subclass	as at 31/12/18	as at 31/12/19	% Change from 31/12/18	31/12/19 as % of Total
600 Visitor	296,836	306,336	3.2%	48.2%
601 Electronic Travel Authority	194,496	178,675	-8.1%	28.1%
651 eVisitor	138,770	150,028	8.1%	23.6%
956 Electronic Travel Authority (Business Entrant - Long Validity)	46	28	-39.1%	0.0%
976 Electronic Travel Authority (Visitor)	17	17	0.0%	0.0%
456 Business (Short Stay)	11	10	-9.1%	0.0%
977 Electronic Travel Authority (Business Entrant - Short Validity)	9	9	0.0%	0.0%
676 Tourist	12	6	-50.0%	0.0%
Total	630,197	635,109	0.8%	100.0%

6 Visa holders in Australia

6.03 Number of Visitor visa holders in Australia as at 31 December 2019 by citizenship country - comparison with same period in previous year

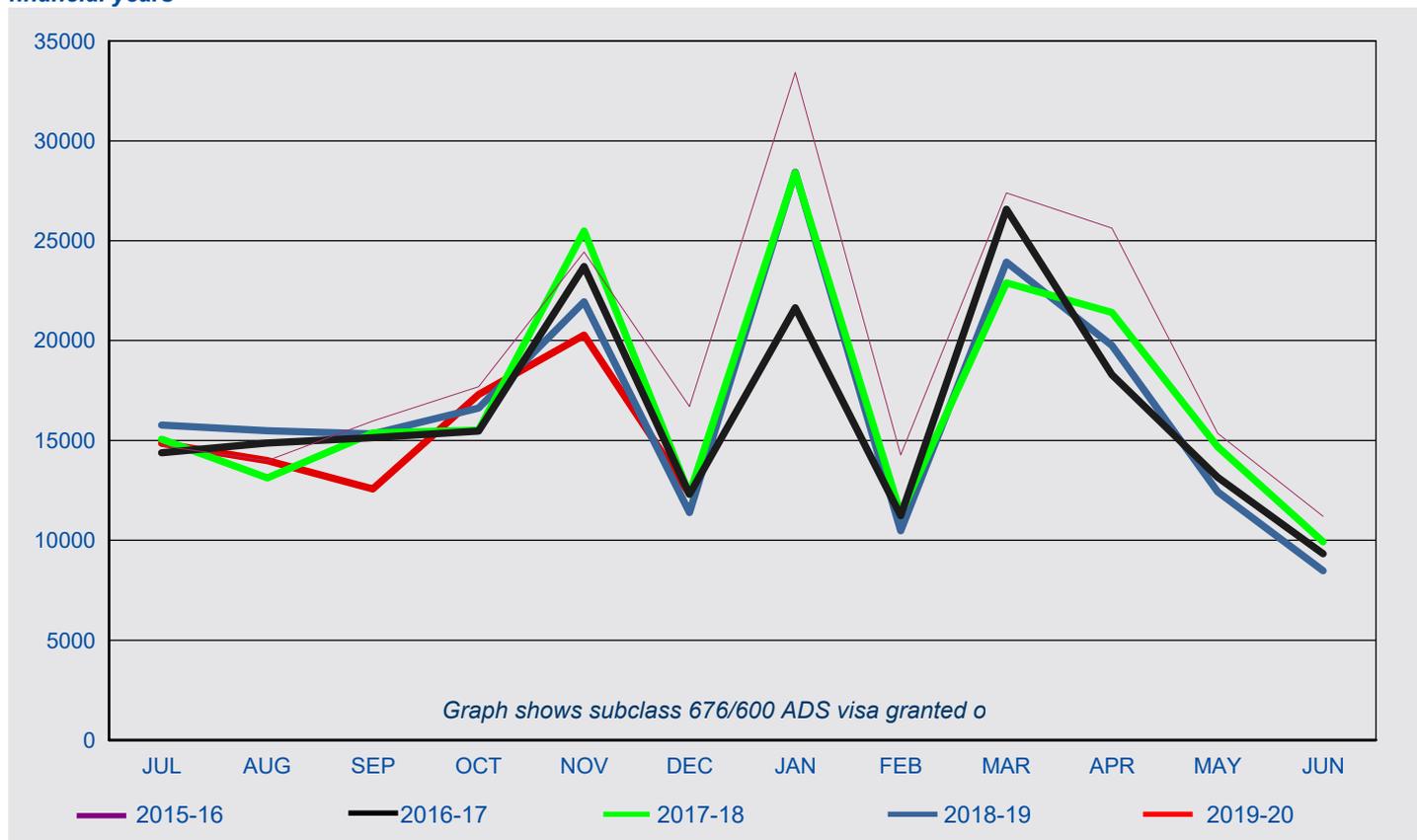


Citizenship Country	as at 31/12/18	as at 31/12/19	% Change from 31/12/18	31/12/19 as % of Total
United Kingdom	91,795	88,896	-3.2%	14.0%
India	71,875	82,043	14.1%	12.9%
China, Peoples Republic of (excl SARs)	73,806	70,932	-3.9%	11.2%
United States of America	46,714	46,006	-1.5%	7.2%
Germany, Fed Republic of	24,374	24,904	2.2%	3.9%
Japan	18,848	21,222	12.6%	3.3%
Philippines	19,469	17,457	-10.3%	2.7%
France	16,085	15,921	-1.0%	2.5%
Canada	16,039	14,651	-8.7%	2.3%
Indonesia	14,188	14,488	2.1%	2.3%
Korea, South	12,875	14,351	11.5%	2.3%
Malaysia	14,188	13,242	-6.7%	2.1%
Nepal	9,724	11,466	17.9%	1.8%
Vietnam	10,654	10,893	2.2%	1.7%
Italy	10,867	10,721	-1.3%	1.7%
Other countries	178,696	177,916	-0.4%	28.0%
Total	630,197	635,109	0.8%	100.0%

7 Approved Destination Status (ADS)

7 Approved Destination Status (ADS)

7.01 Number of subclass 676 and subclass 600 visa applications granted in 2019-20 to 31 December 2019 under the tourism stream where the citizenship country is Peoples Republic of China (PRC) by visa type - comparison with previous four financial years



subclass 676/600 ADS for PRC

FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2015-16	14,722	13,995	15,980	17,690	24,426	16,703	33,421	14,277	27,402	25,628	15,359	11,201	230,804
2016-17	14,378	14,864	15,132	15,464	23,708	12,308	21,640	11,235	26,580	18,297	13,158	9,333	196,097
2017-18	15,066	13,124	15,368	15,521	25,480	12,301	28,409	11,323	22,891	21,412	14,679	9,931	205,505
2018-19	15,774	15,489	15,323	16,615	21,940	11,390	28,438	10,480	23,925	19,748	12,432	8,484	200,038
2019-20	14,862	13,988	12,577	17,299	20,276	12,315							91,317

subclass 676/600 non-ADS for PRC

FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2015-16	41,055	34,315	36,120	36,635	49,431	59,217	59,720	22,939	37,298	34,892	38,764	46,681	497,067
2016-17	49,051	43,663	43,623	38,281	61,463	72,071	57,882	31,006	51,510	37,660	47,778	63,316	597,304
2017-18	64,228	57,202	54,355	46,238	67,307	65,485	84,735	35,915	44,830	36,853	45,080	48,992	651,220
2018-19	66,020	60,659	53,085	54,797	71,506	68,253	68,431	25,933	43,262	42,083	51,078	43,572	648,679
2019-20	58,548	54,622	46,048	50,151	59,760	58,809							327,938

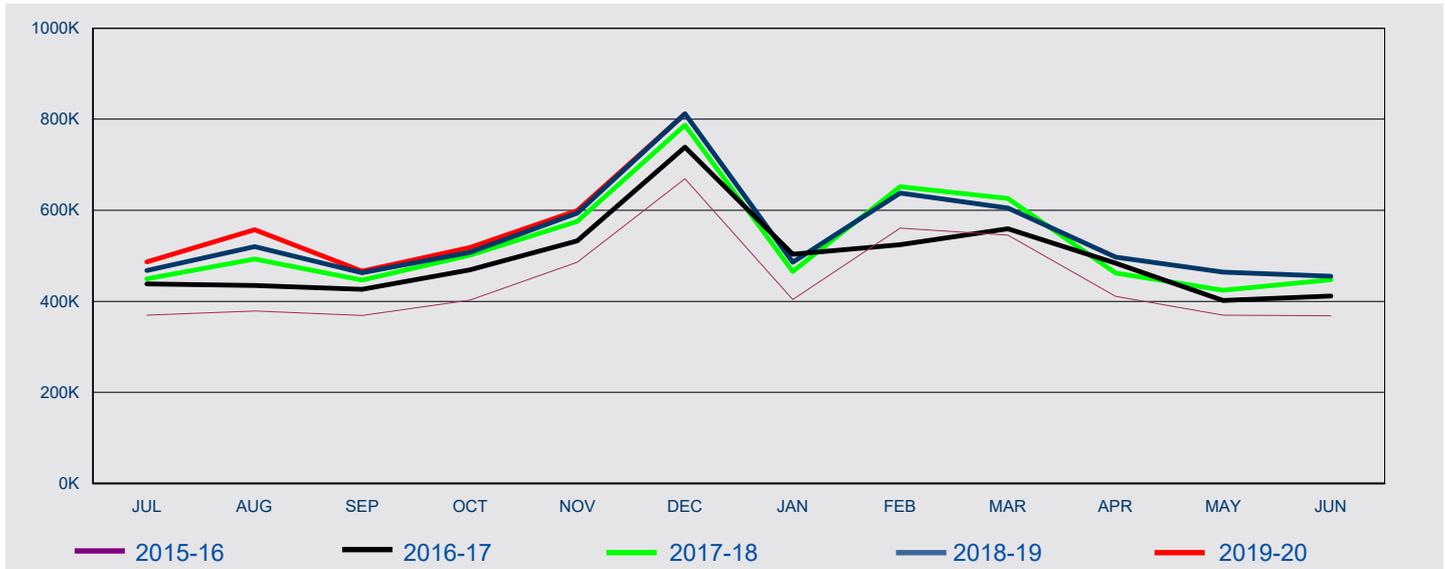
Total subclass 676/600 for PRC

FY Granted	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2015-16	55,777	48,310	52,100	54,325	73,857	75,920	93,141	37,216	64,700	60,520	54,123	57,882	727,871
2016-17	63,429	58,527	58,755	53,745	85,171	84,379	79,522	42,241	78,090	55,957	60,936	72,649	793,401
2017-18	79,294	70,326	69,723	61,759	92,787	77,786	113,144	47,238	67,721	58,265	59,759	58,923	856,725
2018-19	81,794	76,148	68,408	71,412	93,446	79,643	96,869	36,413	67,187	61,831	63,510	52,056	848,717
2019-20	73,410	68,610	58,625	67,450	80,036	71,124							419,255

8 Arrivals

8 Arrivals

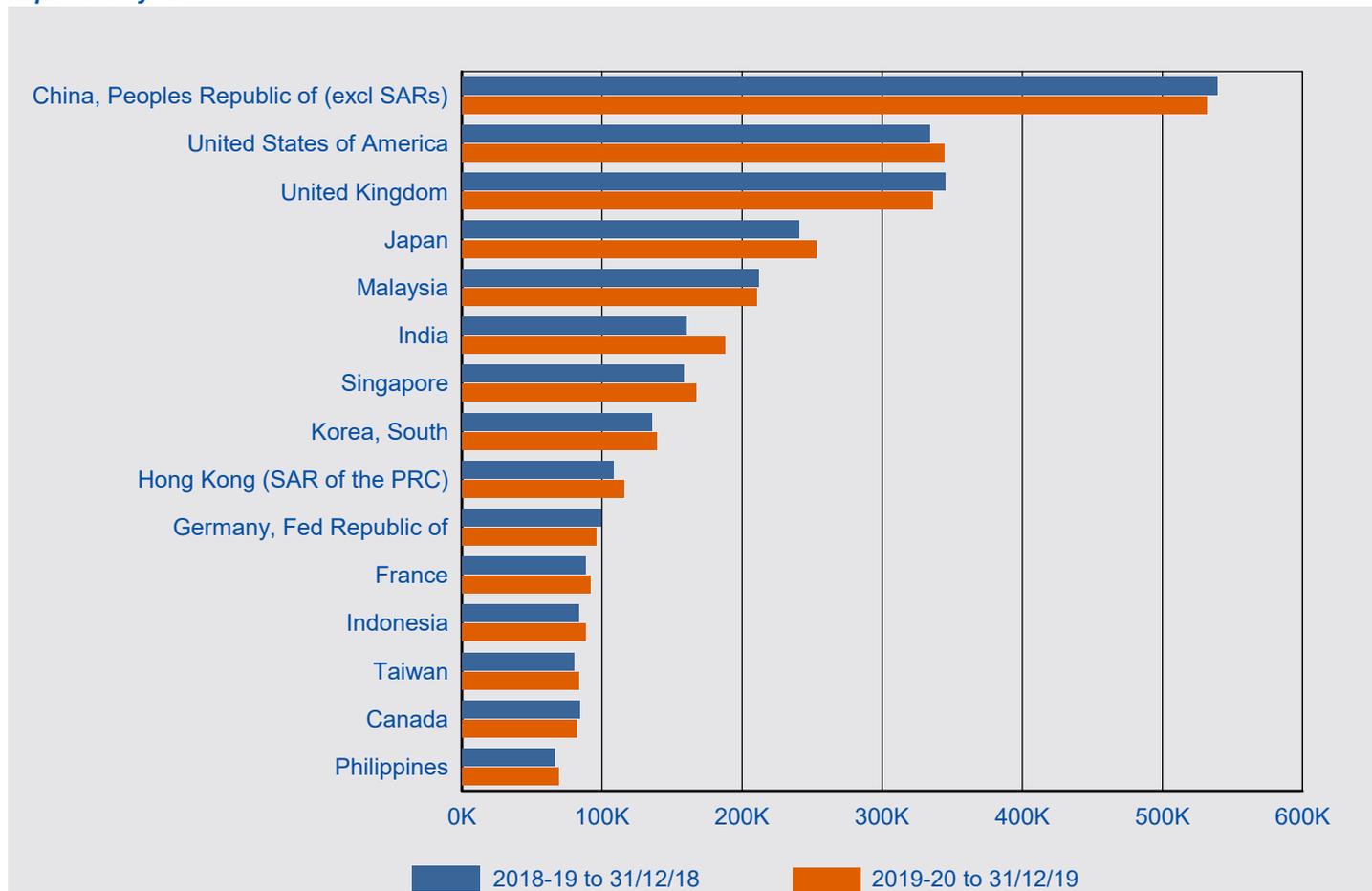
8.01 Number of Visitor visa arrivals ('000) in 2019-20 to 31 December 2019 - comparison with previous four financial years



FY Arrived	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
2015-16	370	379	369	402	486	669	404	561	545	411	370	368	5,334
2016-17	438	434	426	469	533	739	504	524	560	484	402	412	5,925
2017-18	450	493	446	501	576	787	466	652	626	462	424	447	6,330
2018-19	468	520	463	508	594	812	486	638	605	497	464	455	6,510
2019-20	486	557	467	518	599	811							3,439

8 Arrivals

8.02 Number of Visitor visa arrivals in 2019-20 to 31 December 2019 by citizenship country - comparison with same period in previous year



Citizenship Country	2018-19 to 31/12/18	2019-20 to 31/12/19	% Change from 2018-19	2019-20 as % of Total
China, Peoples Republic of (excl SARs)	539,106	531,146	-1.5%	15.4%
United States of America	334,136	344,466	3.1%	10.0%
United Kingdom	345,146	335,771	-2.7%	9.8%
Japan	240,772	252,884	5.0%	7.4%
Malaysia	211,989	210,454	-0.7%	6.1%
India	160,122	187,827	17.3%	5.5%
Singapore	158,423	167,080	5.5%	4.9%
Korea, South	135,468	139,275	2.8%	4.0%
Hong Kong (SAR of the PRC)	108,413	115,711	6.7%	3.4%
Germany, Fed Republic of	99,510	96,220	-3.3%	2.8%
France	88,523	91,930	3.8%	2.7%
Indonesia	83,370	88,472	6.1%	2.6%
Taiwan	80,211	83,494	4.1%	2.4%
Canada	83,854	81,942	-2.3%	2.4%
Philippines	66,555	68,966	3.6%	2.0%
Other countries	629,273	643,378	2.2%	18.7%
Total	3,364,871	3,439,016	2.2%	100.0%

