

**Feedback submission on:
Migration Agents Instrument Review Consultation Report of May 2021**

By: [REDACTED]

MARN : [REDACTED]

1. I have been providing Migration Assistance since 1976 as Grant in Aid A Social workers in Perth. I was assisting migrant families with their family reunion visa applications. I provided migration assistance during the implementation of NUMAS era, the post “green book” coded era followed by the “multi colored “coded policy documents.” I was also employed as a Principal Ethnic Affairs Officer by the WA Department of Community Service, mainly to assist in the resettlement of workers from Christmas and Cocos Island to the Mainland Australia.
2. In 1990 I resigned from WA Public Service and joined a legal firm to provide migration assistance but resigned from the legal firm shortly thereafter when I noticed the lawyer was engaged in criminal like activities with business migrants. He did land up in prison eventually for misusing clients funds.
3. In 1994 I established the above named Migration Agents firm. Throughout the years I have been operating under the ethos of Social Work principles and the Code of Conduct in addition to all other regulatory code of conduct.
4. During my 45 years of service in the migration profession I have submitted a wide variety of visa classes application, prepared and submitted appeals to MIRO, MRT and ATT very successfully on many complex issues that impinged on the construction and interpretation of Migration Laws, on principles of natural justice and procedural fairness.
5. My service record held in the DHA database will reveal that my success rate in the outcome of the applications would be well over 95 % . Throughout my years of service there hasn't been a single instance where my knowledge on migration laws, practice procedures have found to have been deficient or in omissions.
6. I find it insulting, offensive, and degrading that now my competency, knowledge and ethics, as a Migration Agent of 41 years of service is called to be examined to proven that I am capable of functioning as an Agent at all levels . More so when no evidence, statistical or otherwise, has been advanced. To simply assert that I would have to sit for a three hour exam to prove my capability in spite of 41 years of service is ridiculous as it can be. There is no grandfathering clause in any of the review reports and this means the worst for veteran agents like me.
7. Subjective adverse anecdotes do not warrant a major exercise of this magnitude. It is an agenda of suspect for the Department to single out all migration agents as deficient in their profession. This whole exercise is a well-choreographed drama for an agenda that appears be outside the purported aim.
8. In the absence convincing evidence of deficiency in the profession it is indeed difficult to propose pathways to improve the profession. The Department has the statistics required to identify the malaise in the profession. It should be forthcoming with statistical analyses, done professionally, to identify the good from the not so good agents. Political rhetoric s or anecdotal incidents are not sufficient to put all agents through a process that seems to serve the agenda of the Migration Agents competitors. Unless one knows where the shortcomings are it will serve no purpose to beat around the bush.

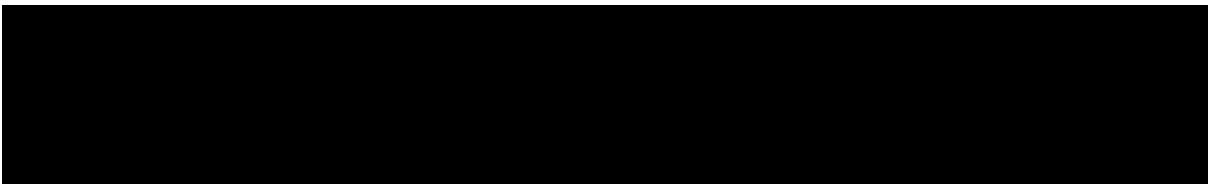
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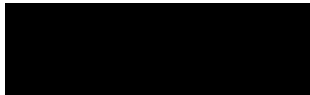
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9. The Profession has 29 years of history and it is my belief the profession is well established.

10. I respectfully submit, I do not need a 3 hour exam to prove what I have been doing very successfully for the last 40 years and at the age of 82 I would not want to undergo this insult . I would let my clients and the court of public opinion be the judge of my ` competency and profession integrity.

11. My colleague Mr. [REDACTED] has approved to allow me to attaches his submission together with mine to signify that I fully agree and support his submission as comprehensive . It says all that needs to be said without having to repeat the same.



Marn [REDACTED]

24th June 2021

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