1. What is your view of the cyber threat environment? What threats should Government be focusing on?

International cyber Threat (Outside Country)

Local cyber threat (Inside Country)

Avoid using too much technology, going back to 1990's paper Data which is too hard to be detected by cyber attacks

2. What role should Government play in addressing the most serious threats to institutions and businesses located in Australia?

▶ Government is main responsible for trust and dignity for the citizens of Australia. Its like a father is head of family , then the government is head of citizens .

▶ If people lose their faith in government then no one else can save people from scammers no one. Because most peoples data is backed by government in huge number of files

▶ Cyber-attacks these days have increased from ATO scamming , Famous of all NBN network , Energy departments , gas and water companies .

Government should play good role in private and public companies to avoid further cyber-attacks by having harsh penalties in breach of system

3. What customer protections should apply to the security of cyber goods and services?

➢ Collecting low data as possible for customers and giving enough privacy so no one else can access data easily
➢ Companies should give power to provoke a person in breach of leaking data of people by suspending him and also complaining to police so they can charge him under theft act.

4. is there anything else that Government should consider in developing Australia's 2020 Cyber Security Strategy?

- ▶ Government should give education to people who have lack of knowledge in cyber security. Provide free Cyber education courses which give enough knowledge to them

- ▶ Data should be backed properly by the government , including banks , hospitals , tax office even local post office because scammers start scamming from little details of people . They are talented in their profession so we should provoke them by not letting data go in their hands

- ▶ Advertise in bill boards or YouTube or even water bottles . Example : A old couple was called in evening by scammer which he said he was claiming from gas company and was asking for credit card details to earn some money back but he saw an advertisement on YouTube or local poster about scams and he immediately refused to share details and complained to Cyber Security

- ▶ Most of people scammed are old people why ?

Because they always trust scammers or give information easily about their credit card details , tax details , bank account information. Scammers behave like they work in specific department , well talented , we should be one step ahead of them and show them our power also