



Privacy Notice – National Security Hotline

The Department of Home Affairs (the Department) is bound by the Australian Privacy Principles (APPs) in Schedule 1 to the *Privacy Act 1988* (Cth) (Privacy Act). The APPs regulate how we:

- collect
- use
- store, and
- disclose personal information.

The APPs also set out how you may seek access to, or correction of, your personal information. This notice explains why we (the Department) are collecting your personal information and how we will manage it. More information about our personal information handling practices is available from the Department's [Privacy Policy](#).

Why we collect your personal information

We are collecting your personal information for the purpose of referring national security related information to Australian law enforcement and intelligence agencies. The purpose of disclosure is to allow these agencies to investigate the information you have provided and take any necessary action.

You can remain anonymous if you wish. However, giving us your name and contact details allows law enforcement and intelligence agencies to follow up with you and seek further details about the information you have provided. This can assist in identifying individuals of concern or other important information needed to investigate risks and mitigate national security threats. Without this personal information, investigations may encounter delays or roadblocks.

How we collect your personal information

We ask for personal information from you when you contact the National Security Hotline. If you wish to remain anonymous, please advise the operator.

Who your personal information may be disclosed to

We may disclose the information you give us to Australian Commonwealth, State and Territory government agencies that have responsibility for:

- policing
- intelligence
- criminal investigations, or
- imposing penalties or sanctions.

This may include the Australian Federal Police and/or the State or Territory police force or service.

We will only disclose your personal information to relevant agencies that have the jurisdiction to investigate the identified issues or concerns.

The National Security Hotline will not disclose any information you give us, about a third party, to the person the information is about.

Disclosure of personal information to overseas recipients

We will not disclose your personal information to an overseas recipient without your consent unless the disclosure is permitted by APP 6 and APP 8 in Schedule 1 to the Privacy Act.

How you can access or correct your personal information

You can request access to and correction of your personal information under the *Freedom of Information Act 1982* (Cth) and the Privacy Act. Our [Privacy Policy](#) explains how you can access personal information that we hold about you. It also states how you can ask to have this information corrected.

Concerns and complaints

The Department is committed to protecting personal information in accordance with the Privacy Act. If you believe that the Department has handled your personal information in a way that breaches our obligations in the APPs, our [Privacy Policy](#) explains how you can make a complaint. It also states how we will deal with your complaint.

How you can contact us

Full contact details can be found on the Department's website.

You can provide feedback by:

- using the [online feedback form](#), or
- writing to:

The Manager
Global Feedback Unit
GPO Box 241
Melbourne VIC 3001
Australia