

**From:** Damen Gilland  
**To:** [Assistance Bill Consultation](#)  
**Subject:** Please don't mess with encryption  
**Date:** Monday, 10 September 2018 8:22:21 PM

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Hello, I work for a global digital agency as the head of delivery in Australia.

I know a good deal about digital marketing, eCommerce, and internet infrastructure -- and security.

Any attempt to restrict encryption is going to make it easier for criminals to get personal information.

Reducing strong encryption will lead to more identity theft, more fraudulent credit card charges, and less trust in online shopping and engagements -- this will hurt businesses across Australia.

If anything you should require more information to be encrypted, and have severe penalties for companies (like Equifax) who violate user trust by having poor encryption standards and practices.

Please don't do pass this luddite bill that will make it harder for Australia to gain a place among the technology leaders of the world.

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**Damen Gilland**

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