



Australian Government
Department of Home Affairs

INDUSTRY SUMMIT

16 November 2022
Sydney

OUTCOMES REPORT

1. Industry Summit 2022 – summary

The annual Home Affairs Portfolio Industry Summit (the Summit) was held on 16 November 2022 at the International Convention Centre in Sydney. This was the first in-person Summit since 2019.

As the Portfolio's premier industry engagement event, the Summit hosted over 500 industry leaders and representatives across government, peak bodies, academia, diplomatic corps and the broader community.

This year's theme of National Resilience focused on discussing priorities for Australia's recovery from the impacts of COVID and a number of significant natural disasters, as well as contemporary cyber security disruptions. The continued dialogue between the Portfolio and stakeholders is now more important than ever, with a focus on supporting trade, cyber and critical infrastructure, border management, migration and the national emergency response.

The Summit's keynote address was delivered by the Minister for Home Affairs and Minister for Cyber Security, the Hon Clare O'Neil MP. The address focused on collaboration to strengthen national and democratic resilience, including the establishment of the National Resilience Taskforce to respond to natural and human-induced threats. The Minister also outlined the development of a new strategy to address challenges to Australia's migration system and the importance of securing skilled migrants to ensure economic prosperity. The key focus of the address was however on recent cyber security breaches and the creation of Australia's first National Security Data Action Plan to strengthen data management arrangements, as well as how the Portfolio is working with industry and universities to effectively protect businesses and the community from cybercrime.

The Hon Andrew Giles MP, Minister for Immigration, Citizenship and Multicultural Affairs also provided an address, speaking to current efforts to streamline skilled, student and permanent visa processes to address labour shortages, as well as the importance of retaining temporary visa holders. The Minister discussed the work of the Australian Border Force (ABF) to better regulate migration advice to ensure an equitable system that protects businesses and workers, alongside ongoing humanitarian resettlement programs to encourage social cohesion and support a multicultural society.

The Hon Murray Watt, Minister for Emergency Management delivered an address via pre-recorded video, emphasising the importance of strengthening Australia's response and preparedness capabilities through the newly established National Emergency Management Agency (NEMA). The Minister discussed the work currently underway to provide coordinated scalable and adaptive disaster assistance nationally and the additional funding and support available to disaster victims as outlined in the Plan for Disaster Resilience.

The Secretary of the Department of Home Affairs, Michael Pezzullo AO, joined the Commissioner of the ABF, Michael Outram APM and Brendan Moon AM ASM, the Coordinator-General of the NEMA for a Q&A panel discussion, chaired by First Assistant Secretary Catherine Hawkins. The panel answered questions on the Portfolio's role in strengthening national resilience and how the government can coordinate with industry to better respond to concurrent crises in addition to consequential challenges, across threats such as natural disasters, climate change and cyber attacks. The panel also discussed the

importance of building partnerships across private and public sectors and the need to collaborate to improve public trust and confidence in Australian institutions.

CEO Munderoo Foundation Fire and Flood Resilience Adrian Turner's address was a well-received message on emerging threats to national resilience and opportunities to build resilient networks. The presentation explored current threats globally and the compounding impact of exponential growth across supply chains, as well as the need for resilient networks that can respond and adapt to the likelihood of consecutive and concurrent threats into the future.

The Summit's program also included:

- a Home Affairs Portfolio and Industry panel discussion and Q&A session chaired by Hamish Hansford from the Cyber and Infrastructure Security Centre on the topic: Critical Infrastructure – Engaging with Risk to Secure Australia's Prosperity. This panel included guest speakers Min Livanidis, Cyber Security & Data Policy, Amazon Web Services, Patrick Wright, Technology and Enterprise Operations, National Australia Bank, and Andrew Chandler, First Assistant Coordinator-General for National Emergency Management Agency
- nine interactive workshops covering the breadth of the Portfolio's responsibilities, with opportunities to participate in Q&A discussions with speakers
- seven exhibitions showcasing some of the Portfolio's latest initiatives, as well as a visit from the ABF Detector Dog Program.

2. Key outcomes

General

The Summit:

- provided the opportunity for delegates to hear directly from Ministers, as well as senior leaders from the Portfolio and industry on current priorities and initiatives
- allowed attendees to participate in specialised workshop panel discussions and engage with a range of outstanding presenters from the Portfolio, industry and academia
- provided in-person networking opportunities for attendees to build upon and create new connections with participants across government and industry after a two-year hiatus due to COVID-19 restrictions.

Specific

Key outcomes from each of the Summit's workshops are provided below.

Note: *Workshop 2: A migration system for Australia's future* was cancelled prior to the event.

Workshop 1. Modernising the trade and border system:

A panel of industry and academic delegates, chaired by ABF Assistant Secretary Ashley Bell discussed how collaboration between government and industry can modernise trade, in combination with advances in technology to address challenges and enact effective border solutions for the future.

Workshop 3. Resilient identity in modern digital society:

Delegates from the Commonwealth and state government, together with industry leaders in digital identity, security and trust, discussed the changing nature of identity crime and the continuing shift away from traditional identity verification methods. The panel explored how collaboration between public and private sectors can ensure an adaptive secure approach to digital identity.

Workshop 4. Commonwealth architecture for national resilience, emergency management and climate adaption:

Government and industry delegates discussed Australia's capacity to respond to concurrent crises and navigating vulnerabilities experienced by the economy and business community due to interdependencies across a number of areas the Portfolio is responsible for. The session discussed how to bring together government and all facets of industry to improve resource availability and business certainty in the face of growing hazards and threats.

Workshop 5. Six years of the Australian Trusted Trader Program:

The panel of ABF and industry participants discussed the development of the Australian Trusted Trader (ATT) program and how it has adapted and matured to become a core function of the ABF. The workshop explored the benefits and challenges faced by the ATT Program and the focus of the program moving into the future.

Workshop 6. Delivering supply chain security – protecting your business:

Guest speakers from industry and academia explored the continuing shift from a transactional focus on supply chain security and compliance to an entity level risk based approach. The session explored the challenges and benefits of focusing on the entity within the broader context of the international supply chain using a security risk management approach and the ongoing implications of this for the Portfolio and industry.

Workshop 7. Migration and temporary visas – delivery in the short-term:

First Assistant Secretary Michael Willard led a panel discussion with leading migration specialists to discuss the current state of the visa program and the continuing efforts by the portfolio to improve processes to address increasing volumes now and into the future. The workshop also discussed efforts to develop immigration outreach and engagement functions in consultation with industry to support the visa program.

Workshop 8. Working with industry to manage risk and develop an Australian approach to data security:

First Assistant Secretaries Brendan Dowling and Samuel Grunhard led an in-depth discussion on the importance of ensuring the integrity of the nation's critical infrastructure to safeguard data security and the challenges involved in regulating the collection and storage of data. Dialogue with participants explored the development of a national cyber strategy, discussing the intrinsic value of data, the benefits of sharing data across trusted networks, and how the government can support the Australian business community to navigate current and future developments to data security settings.

Workshop 9. Helping consumers recover from scams:

Delegates from diverse fields within industry, academia and Commonwealth and state governments discussed the severe impact of identity crime and scams on the Australian community and the initiatives underway to support victims of identity theft recover from such activities. The panel explored the barriers faced by consumers following a data security breach and how government and industry can work together to support victims of cybercrime.

Workshop 10. Industry and community resilience:

NEMA First Assistant Coordinator General Hannah Wandel led a panel of industry and community leaders to discuss the shared responsibilities of government, industry and the community to respond and build resilience to disasters and emergencies. The workshop highlighted the enduring impact that concurrent crises have had on communities across Australia and how collaboration and capacity building is essential to manage and reduce the effects of future threats.

Next steps

The Portfolio will continue to engage with stakeholders across government, industry, and the academic and broader community to:

- pursue ongoing, meaningful dialogue on the key themes explored at the Summit
- utilise the expertise of stakeholders to co-design solutions to address current and emerging threats
- ensure consistent communication on key policy and operational issues
- deliver on the Government's priorities to strengthen Australia's economy through trade, border management and migration strategies, and build upon national resilience through cyber and critical infrastructure initiatives and an adaptive national emergency response.

We look forward to working alongside industry over the coming year, meeting again at the 2023 Home Affairs Portfolio Industry Summit.