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# Factsheet: Offer of Permanent Stay for Ukrainian 786 visa holders

The Australian Government remains committed to supporting Ukrainians and their family members who are in Australia because of the war.

The Minister will make an offer of a permanent stay in Australia, on a case-by-case basis, to all Ukrainian Temporary Humanitarian Concern (subclass 786) visa holders. This permanent pathway is through the grant of a Resolution of Status (RoS) (subclass 851) visa to individuals who accept the offer of a permanent stay and meet relevant criteria for the grant of the visa.

The Australian Government is considering other options to support Ukrainian nationals holding temporary visas who did not accept the Australian Government's offer of temporary humanitarian stay before 31 July 2022. We will provide more information when available.

The RoS visa allows you to:

- stay in Australia permanently with the same rights as permanent residents;
- access to Medicare benefits and eligible social security payments, the National Disability Insurance Scheme and higher education assistance;
- sponsor family members to come to Australia;
- become an Australian citizen once you meet requirements;
- access free English language tuition through the Adult Migrant English Program (AMEP) <https://immi.homeaffairs.gov.au/settling-in-australia/amep/about-the-program>; and
- access settlement support through the Settlement Engagement and Transition Support (SETS) program <http://immi.homeaffairs.gov.au/settling-in-australia/sets-program>.

## Prioritisation

You can request priority processing if:

- your 786 visa will expire soon;
- you want to enrol in university/TAFE in 2025, and if your immediate family members also hold a 786 visa; or
- you have urgent and/or compassionate circumstances.

To request priority you must use the Request for Priority Consideration web form on the department's website: <https://www.homeaffairs.gov.au/help-and-support/ukraine-visa-support/ukrainian-subclass-786-visa-holders-request-for-priority>.

## Things to know

- You must wait for the Minister to make you an offer of a permanent stay in Australia. You cannot apply for this visa any other way. If the Minister decides to make you an offer of permanent stay we will contact you via email and invite you to apply for a subclass 851 Resolution of Status (Ros) visa.
- If you wish to accept the offer, you need to click on the link in the 'letter of offer'. This will direct you to complete an offer acceptance and information request web form.

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- Once you have submitted the web form, this becomes the application for a RoS visa. You do not need to complete a separate application form.
- **Each person who wishes to accept the offer of a permanent stay must do so individually.** A new and separate web form must be completed and submitted by every member of the family. Only parents or guardians may accept the offer on behalf of a minor or person for whom they have legal guardianship.
- Once you have accepted the offer you will receive an acknowledgement receipt number starting with HA\_\_\_\_. This is confirmation that the department has received your acceptance.
- To help us process immediate family members on subclass 786 visas together, keep your own and your family member's details up to date in ImmiAccount or you can use the Update contact details web form: <https://immi.homeaffairs.gov.au/change-in-situation/contact-details>
- If you have given birth in Australia, you must complete the Form 1022 – Notification of changes in circumstances on the department's website and provide a copy of the child's full Australian birth certificate as soon as possible after the child is born. See <https://immi.homeaffairs.gov.au/form-listing/forms/1022.pdf>
- Please be patient. Processing times can vary depending on your circumstances and ability to provide relevant information. We are working hard to process your application in a timely manner.
- You can decline the offer for a RoS to pursue other visa options. You should seek legal advice from a registered migration agent or a legal practitioner to determine the best option for your individual circumstances. See <https://immi.homeaffairs.gov.au/help-support/who-can-help-with-your-application/using-a-migration-agent>

### Visa Requirements

The RoS visa is subject to rigorous assessment, including health, character and security checks and biometrics collection. We conduct these checks before we grant a visa. You need to meet all the requirements before we grant you a RoS visa.

- Biometrics collection is part of the identity and security checking process. Unless you meet the exemption criteria, you must provide biometrics for us to grant you the RoS visa.
- Facial and fingerprint biometrics will be collected for everyone except children under 10 years of age. In this case it is facial collection only.

There is no fee for the RoS visa.

### Travel

Offers of permanent stay can only be made to Ukrainian nationals who are subclass 786 visa holders. If you hold a subclass 786 visa, it does not permit you to travel and re-enter Australia and will **cease when you leave Australia. You will not be eligible for the offer of permanent stay** as you no longer hold the required visa. You will not be able to re-enter Australia unless you are granted another visa.

For information on other visa options, see Explore visa options on the department's website: <https://immi.homeaffairs.gov.au/visas/getting-a-visa/visa-finder>

If you hold a subclass 786 visa and wish to be considered for the grant of a subclass 449 visa to enable you to re-enter Australia, please email [449.786.travel.requests@homeaffairs.gov.au](mailto:449.786.travel.requests@homeaffairs.gov.au) **prior to departure**.

### Further information

If you need more information visit the department's website at: <https://www.homeaffairs.gov.au/help-and-support/ukraine-visa-support/offer-of-resolution-status-visa-case-by-case-basis-ukrainian-786-temp-humanitarian-concern-visa-holders>