



## Data Access Request - DA 24/05/00281

Median processing times for Partner (Provisional) (subclass 309) visa applications by processing office for the 75th and 90th percentiles from 1 November 2023 to 30 April 2024

Processing office	75 <sup>th</sup> percentile	90 <sup>th</sup> percentile
Amman	22 Months	25 Months
Ankara	13 Months	17 Months
Bangkok	14 Months	20 Months
Berlin	19 Months	23 Months
Brisbane	101 Months	119 Months
Colombo	19 Months	33 Months
Guangzhou	10 Months	26 Months
Ho Chi Minh City	20 Months	29 Months
Hong Kong	12 Months	15 Months
Jakarta	14 Months	17 Months
London	20 Months	23 Months
Manila	10 Months	16 Months
Melbourne	70 Months	93 Months
Nairobi	38 Months	43 Months
New Delhi	20 Months	23 Months
Ottawa	14 Months	16 Months
Parramatta	8 Months	16 Months
Phnom Penh	28 Months	56 Months
Pretoria	20 Months	24 Months
Seoul	11 Months	24 Months
Singapore	11 Months	12 Months
Suva	13 Months	21 Months
Washington	30 Months	46 Months

Median processing times for Prospective Marriage (subclass 300) visa applications by processing office for the 75th and 90th percentiles from 1 November 2023 to 30 April 2024

Processing Office	75 <sup>th</sup> percentile	90 <sup>th</sup> percentile
Amman	23 Months	23 Months
Ankara	18 Months	41 Months
Bangkok	9 Months	24 Months
Guangzhou	34 Months	44 Months
Ho Chi Minh City	36 Months	46 Months
Jakarta	13 Months	17 Months
London	12 Months	18 Months
Manila	10 Months	15 Months
Melbourne	37 Months	52 Months
Phnom Penh	23 Months	24 Months

**Notes:**

1. Source: Department of Home Affairs
2. Reference to 'application' includes primary visa applicants and secondary visa applicants.
3. Processing times are not available where the number of visa decisions at a processing office was too few for the reported period to provide a reliable indicator of time and have been excluded from *this table*.
4. What is a percentile? A percentile is a measure used in statistics indicating the value below which a given percentage of observations in a group of observations falls. For instance, processing times as at the 75th percentile means that 75 per cent of applications finalised were finalised in the stated time or earlier.
5. As data is drawn from a dynamic system environment, the information is correct at the time of clearance and figures may differ slightly from previous or future reporting.

**Caveats:**

- *This information is provided for the specific purpose of this request.*
- *Where applicable, as per current privacy guidelines, the Department of Home Affairs' policy is to mask numbers which are less than five as <5. Other numbers may be masked where required to ensure values under 5 cannot be determined from totals.*
- *Current program year figures are subject to variation. The data is sourced from our global Departmental systems. There can be delays in transmission of information, therefore data for current program year should always be considered provisional.*