[redacted]

Subject: Citizenship Ceremonies - Catch-up - Office for Multicultural Affairs ACT
Location: Microsoft Teams Meeting

Start: Wed 20/05/2026 3:00 PM
End: Wed 20/05/2026 3:30 PM

Recurrence: (none)

Meeting Status: Meeting organizer

Organizer: s.22(1)(a)(ii)
Required Attendees: s.22(1)(a)(ii) s.22(1)(a)(ii) s.22(1)(a)(ii)

OFFICIAL

Hi s.22(1)(a)(ii)

Hope you are well and thank you for reaching out.

Setting up a time for us to catch-up on Wednesday afternoon – please let me know if the time does not suit.

Kind regards,

s.22(1)(a)(ii)

s.22(1)(a)(ii)
Assistant Director | Citizenship Ceremonies NSW
Citizenship Program Management and Delivery Branch
Citizenship, Humanitarian, Family Visa Programs and Support Division
Immigration Programs Group
Department of Home Affairs
P: s.22(1)(a)(ii) | E: s.22(1)(a)(ii) homeaffairs.gov.au

Microsoft Teams meeting

Join:
s.22(1)(a)(ii)

Meeting ID s.22(1)(a)(ii)

Passcode: s.22(1)(a)(ii)

Need help? | System reference

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Dial in by phone

+s.22(1)(a)(ii) Australia, Sydney

Find a local number

Phone conference s.22(1)(a)(ii)

Join on a video conferencing device

Tenant key: s.22(1)(a)(ii).homeaffairs.gov.au

Video ID: s.22(1)(a)(ii)

More info

For organizers: Meeting options | Reset dial-in PIN

OFFICIAL

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From: Ceremony NSW
To: HCSD, Multicultural ACT
Subject: Office for Multicultural Affairs-ACT Government-Engagement Report-MAY [SEC=OFFICIAL]
Date: Friday, 26 June 2026 10:32:00 AM
Attachments: OFFICE FOR MULTICULTURAL AFFAIRS, ACT GOVERNMENT - Council Engagement Report - May 2026.pdf

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OFFICIAL

OFFICIAL

Good Morning s.22(1)(a)(ii)

I hope that this finds you well,

As of today, there are 1135 conferees awaiting invitation to a ceremony with the Office for Multicultural Affairs-ACT Government.

Please find attached Council Engagement Report as of 31 May 2026. This report outlines the number of approved applicant's vs acquired applicants over a three-month period. It also includes an estimated number of approved applicants awaiting ceremony, assuming no ceremonies are conducted in the next three-months.

Departmental records indicate that council is holding ceremonies on the following dates:

- 29/07/2026 x 3 x 130-allocated
- 24/08/2026 x 3 x 130
- 18/09/2026 x 3 x 130
- 12/11/2026 x 2 x 30
- 08/12/2026 x 3 x 130

If you have any questions, please do not hesitate to contact our team.

Kind Regards,

s.22(1)(a)(ii)
Citizenship Ceremonies NSW
Citizenship Program Management and Delivery Branch
Citizenship, Humanitarian, Family Visa Programs and Support Division
Immigration Programs Group
Department of Home Affairs
P: (s.22(1)(a)(ii)

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Australian Government
Department of Home Affairs

Celebrating AUSTRALIAN CITIZENSHIP

OFFICE FOR MULTICULTURAL AFFAIRS, ACT GOVERNMENT
Citizenship ceremonies report

as at: 31 May 2026

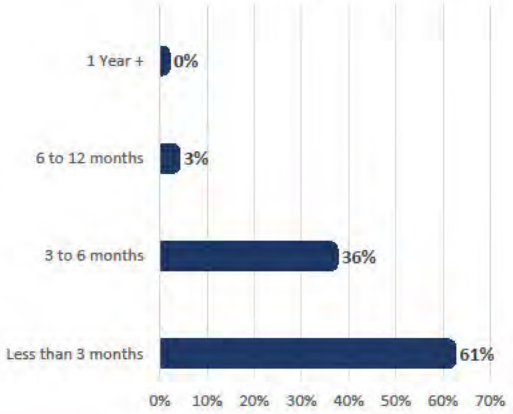
Current

Number of approved applicants on hand for this council

Number of approved applicants yet to attend a ceremony.

Total approved:	1400
Allocated to ceremony:	96
Not yet allocated:	1304

The Department aims to invite clients to ceremony in a timely manner, generally within six months since approval.



Historical

Number of approvals vs acquired

Last three months of application approvals vs number of acquisitions for this council.

Month	Approved	Acquired
Mar-26	224	59
Apr-26	329	348
May-26	309	356

Future

Estimated approvals

The table below depicts the scenario whereby:
- approvals for applications for this council continue at the current rate (per rolling three month average)
- assuming zero people were acquired in the period.

(indicative figures only - the actual number may be higher or lower)

Please note this information is provided for ceremonies scheduling purposes only and is not intended for further distribution.
Ceremonies that have taken place in the last few days of the month may be not be reflected in these statistics as the Department updates our systems after receiving the signed pledge reports from councils which can take a few days.
The count of acquired is a total of online and in-person ceremonies conducted by the council. Any online or in-person ceremonies done by the Department for the council will not counted.

Released by Department of Home Affairs under the *Freedom of Information Act 1982*

From: s.22(1)(a)(ii)
To: s.22(1)(a)(ii)
Cc: s.22(1)(a)(ii) s.22(1)(a)(ii)
Subject: RE: Citizenship Ceremonies - Catch-up - Office for Multicultural Affairs ACT [SEC=OFFICIAL]
Date: Monday, 18 May 2026 3:19:38 PM
Attachments: image001.png

OFFICIAL

Hi s.22(1)(a)(ii)

We've done some work on the possibility of increasing ceremony size for the remainder of the year but have run into some roadblocks.

Would you be free this week to jump on a call to chat about what is and is not possible for us?

I am available tomorrow morning or Wednesday afternoon.

Thank you
s.22(1)(a)(ii)

(a)(ii) s.22(1)(a)(ii) | **Assistant Director**
Ph s.22(1)(a)(ii) | E s.22(1)(a)(ii) act.gov.au
Multicultural ACT | Health and Community Services Directorate | ACT Government
Level 3, 220 London Circuit, Canberra, ACT 2601

I acknowledge the Ngunnawal people as traditional custodians of the ACT and recognise any other people or families with connection to the lands of the ACT and region.
I acknowledge and respect their continuing culture and the contribution they make to the life of this city and this region.

Important information
The information contained in this email and any attachments is for the intended recipient only. It may contain material of a confidential nature relating to the operations of the Health and Community Services Directorate, or its clients, contractors or stakeholders. Information of this nature may be subject to the provisions of the *Information Privacy Act 2014, Public Sector Management Act 1994, Health Records (Privacy and Access) Act 1997, Children and Young People Act 2008, Housing Assistance Act 2007* and/or the *Crimes Act 1900*. Any person who inappropriately discloses this information may be subject to disciplinary/criminal proceedings under any of these Acts. If you have received this email in error, please notify the sender and then delete this transmission and any attachments.

Please consider the environment before printing this email.

From: s.22(1)(a)(ii) <s.22(1)(a)(ii) homeaffairs.gov.au>
Sent: Thursday, 7 May 2026 11:50 AM
To: s.22(1)(a)(ii) <s.22(1)(a)(ii) act.gov.au>
Cc: s.22(1)(a)(ii) <s.22(1)(a)(ii) HOMEAFFAIRS.GOV.AU>; s.22(1)(a)(ii) s.22(1)(a)(ii) @HOMEAFFAIRS.GOV.AU>
Subject: RE: Citizenship Ceremonies - Catch-up - Office for Multicultural Affairs ACT [SEC=OFFICIAL]

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OFFICIAL

Hi s.22(1)(a)(ii)

Please find attached the most recent available engagement report – issued 31 March 2026. As of today, there are 1074 conferees awaiting allocation to a ceremony with Multicultural ACT.

Looking forward to speaking with you to provide any assistance where possible.

Kind regards,

s.22(1)(a)(ii)

1)(a)(ii)
Assistant Director | Citizenship Ceremonies NSW
Citizenship Program Management and Delivery Branch
Citizenship, Humanitarian, Family Visa Programs and Support Division
Immigration Programs Group
Department of Home Affairs
P: s.22(1)(a)(ii) | **E:** s.22(1)(a)(ii) homeaffairs.gov.au

OFFICIAL

From: s.22(1)(a)(ii) <s.22(1)(a)(ii) act.gov.au>
Sent: Thursday, 7 May 2026 10:03 AM
To: s.22(1)(a)(ii) <s.22(1)(a)(ii) homeaffairs.gov.au>
Cc: s.22(1)(a)(ii) <s.22(1)(a)(ii) HOMEAFFAIRS.GOV.AU>; s.22(1)(a)(ii) <s.22(1)(a)(ii) @HOMEAFFAIRS.GOV.AU>
Subject: RE: Citizenship Ceremonies - Catch-up - Office for Multicultural Affairs ACT [SEC=OFFICIAL]

OFFICIAL

Hi s.22(1)(a)(ii) and team

I am hoping you could please send through the ACT ceremonies council report to support our briefing up the line about possible changes to ceremonies to increase our conferral numbers.

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Once we have landed on a solution on our end I would also love to make a time to talk about how you manage the large numbers, specifically in relation to registration.

Look forward to hearing from you.

Thank you
s.22(1)(a)(ii)

(a)(ii) s.22(1)(a)(ii) | **Assistant Director**
Ph s.22(1)(a)(ii) | E s.22(1)(a)(ii) act.gov.au
Multicultural ACT | Health and Community Services Directorate | ACT Government
Level 3, 220 London Circuit, Canberra, ACT 2601

I acknowledge the Ngunnawal people as traditional custodians of the ACT and recognise any other people or families with connection to the lands of the ACT and region.
I acknowledge and respect their continuing culture and the contribution they make to the life of this city and this region.

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From: s.22(1)(a)(ii) <s.22(1)(a)(ii) homeaffairs.gov.au>
Sent: Wednesday, 8 April 2026 11:39 AM
To: s.22(1)(a)(ii) <s.22(1)(a)(ii) act.gov.au>
Cc: s.22(1)(a)(ii) <s.22(1)(a)(ii) HOMEAFFAIRS.GOV.AU>; s.22(1)(a)(ii) s.22(1)(a)(ii) @HOMEAFFAIRS.GOV.AU>
Subject: Citizenship Ceremonies - Catch-up - Office for Multicultural Affairs ACT [SEC=OFFICIAL]

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OFFICIAL

Hi s.22(1)(a)(ii)

I hope all is well.

I wanted to reach out to see if we could arrange a short virtual catch-up at a time that suits you and

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your team to talk through the ACT Gov's current on-hand numbers for citizenship conferees and do a general check-in on ceremony demand for the remainder of the year.

We are currently touching base with a number of local councils in NSW to discuss forward planning and would also like to include you in those conversations as well. The catch-up would be a good opportunity to see how things are tracking for people waiting for a ceremony and to identify any upcoming challenges or support needs as the year progresses.

Please let me know your availability and happy to fit in around your schedule.

Kind regards,

s.22(1)(a)(ii)

1)(a)(ii)
Assistant Director | Citizenship Ceremonies NSW
Citizenship Program Management and Delivery Branch
Citizenship, Humanitarian, Family Visa Programs and Support Division
Immigration Programs Group
Department of Home Affairs
P: s.22(1)(a)(ii) | **E:** s.22(1)(a)(ii) homeaffairs.gov.au

OFFICIAL

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[redacted]

Subject: Ceremonies - ACT Government and AFL Ceremony [SEC=OFFICIAL]
Location: Microsoft Teams Meeting

Start: Tue 9/06/2026 11:00 AM
End: Tue 9/06/2026 11:30 AM

Recurrence: (none)

Meeting Status: Accepted

Organizer: s.22(1)(a)(ii)
Required Attendees: s.22(1)(a)(ii) s.22(1)(a)(ii) s.22(1)(a)(ii)
Optional Attendees: s.22(1)(a)(ii)

OFFICIAL

Have added the upcoming AFL ceremony to our discussion points on Tuesday.

s.22(1)(a)

Apologies – I won't be at work today so have rescheduled.

s.22(1)(a)

Hi s.22(1)(a)(ii) and s.22(1)(a)(ii)

Setting up some time to discuss ACT Government and to explore options to assist with ceremonies.

s.22(1)(a)

Microsoft Teams meeting

Join:

s.22(1)(a)(ii)

Meeting ID s.22(1)(a)(ii)

Passcode: s.22(1)(a)(ii)

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Need help? | System reference

Dial in by phone

s.22(1)(a)(ii) Australia, Sydney

Find a local number

Phone conference ID: s.22(1)(a)(ii)

Join on a video conferencing device

Tenant key: s.22(1)(a)(ii).homeaffairs.gov.au

Video ID: s.22(1)(a)(ii)

More info

For organizers: Meeting options | Reset dial-in PIN

OFFICIAL

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From: Ceremony NSW
To: s.22(1)(a)(ii)
Subject: FW: ACT Citizenship Ceremonies Thursday 19 June 2026 - Form 1432 and returned certificates [SEC=OFFICIAL:Sensitive]
Date: Friday, 19 June 2026 12:17:28 PM
Attachments: Form 1432 - Returned Certificates.pdf
Returned certificates 3.45pm 18 June 2026.jpg
Returned certificates 12.30pm 18 June 2026.jpg
Returned certificates 9.30am 18 June 2026.jpg
Screenshot 2026-06-19 121344.png
image001.jpg

OFFICIAL: Sensitive

Dear s.22(1)(a)(ii)

As discussed please see screenshot of NOICCAs that were identified prior to actioning ceremony to send and the returned certificates from the 18/06/2026 ceremonies that indicate ceremony non-attendance.

Please note that for each ceremony there were 30 conferees allocated.

Kind regards,

s.22(1)(a)(ii)
Citizenship Officer - Citizenship NSW
Citizenship Program Management and Delivery Branch
Citizenship, Humanitarian, Family Visa Programs and Support Division
Immigration Programs Group
Department of Home Affairs
Ph: s.22(1)(a)(ii)
Email: s.22(1)(a)(ii)@homeaffairs.gov.au

acknowledgement.jpg

OFFICIAL: Sensitive

s.22(1)(a)(ii)

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s.22(1)(a)(ii)

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Australian Government

Department of Home Affairs

Non-financial accountable documents despatch/receipt advice

Form **1432**

To Receiving office/location

NSW Ceremonies Team
GPO Box 9984
Sydney NSW 2001

From Despatch office/location

Office for Multicultural Affairs

ACT Government

Document

Australian Citizenship Certificates

Document numbers

s.22(1)(a)(ii)

Despatched by

Signature of despatcher s.22(1)(a)(ii)

Date 18-Jun-2026

Name of despatcher s.22(1)(a)(ii)

Email address s.22(1)(a)(ii) @act.gov.au

Contact number s.22(1)(a)(ii)

Role Custodian (internal) ☐ Delegate (external) ☑

Received by

Signature of receiver

Date / /

Name of receiver

Contact number

Role Custodian (internal) ☐ Delegate (external) ☐ Client ☐

You are required to acknowledge receipt of the attached documents IMMEDIATELY ON RECEIPT by completing and RETURNING a copy of this form to the despatcher's postal address or email address specified above.

Note: This document is to be filed on a TRIM file for audit purposes at the Office or Post.

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s.22(1)(a)(ii)

12:30pm

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s.22(1)(a)(ii)

26/08/2024	26/08/2025	Onshore
1/02/2025	1/02/2026	Onshore
12/02/2025	12/02/2026	Onshore
22/02/2025	22/02/2026	Onshore
12/05/2025	12/05/2026	Onshore

s.22(1)(a)(ii)

s.22(1)(a)(ii)

s.22(1)(a)(ii)

3:45pm

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under the *Freedom of Information Act 1982*

s.22(1)(a)(ii)

9:30am

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under the *Freedom of Information Act 1982*

From: Ceremony NSW
To: HCSD, Multicultural ACT
Subject: RE: CM: ACT Citizenship Ceremonies Thursday 18 June 2026 - Signed PVLs [SEC=OFFICIAL:Sensitive]
Date: Friday, 19 June 2026 2:44:24 PM
Attachments: image001.jpg

OFFICIAL: Sensitive

Dear s.22(1)(a)(ii)

Thank you for sending this through.

I can confirm that all ceremonies on 18 June 2026 have been finalised in Departmental systems.

There are currently 1437 conferees for ACT awaiting to be allocated to a ceremony. Please note that the oldest approval date that has not yet been invited to a ceremony is 56 on the list and was approved 22/01/2026.

Looking forward to planning the next ceremony on 29 July 2026. You should be sent the planning reports later today if not early next week.

Kind regards,

s.22(1)(a)(ii)
Citizenship Officer - Citizenship NSW
Citizenship Program Management and Delivery Branch
Citizenship, Humanitarian, Family Visa Programs and Support Division
Immigration Programs Group
Department of Home Affairs
Ceremonies number: s.22(1)(a)(ii)
Email: s.22(1)(a)(ii)@homeaffairs.gov.au

OFFICIAL: Sensitive

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s.22(1)(a)(ii)

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From: s.22(1)(a)(ii)
To: s.22(1)(a)(ii)
Cc: s.22(1)(a)(ii) s.22(1)(a)(ii) s.22(1)(a)(ii)
Subject: ACT Government - Engagement Report [SEC=OFFICIAL]
Date: Wednesday, 20 May 2026 3:34:00 PM
Attachments: OFFICE FOR MULTICULTURAL AFFAIRS, ACT GOVERNMENT - Council Engagement Report - April 2026.PDF

OFFICIAL

Hi s.22(1)(a)(ii)

Thanks again for meeting with us today.

As discussed, I've attached the most recent available ceremony engagement report for your information and review.

As of today, there are 1197 conferees awaiting invitation to a ceremony with the oldest approval date of 19 January 2026. There are an additional 1149 applicants awaiting approval/in the pipeline.

Please let me know if you require any additional information.

Kind regards,

s.22(1)(a)(ii)

1)(a)(ii)
Assistant Director | Citizenship Ceremonies NSW
Citizenship Program Management and Delivery Branch
Citizenship, Humanitarian, Family Visa Programs and Support Division
Immigration Programs Group
Department of Home Affairs
P: s.22(1)(a)(ii) | **E:** s.22(1)(a)(ii) homeaffairs.gov.au

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Australian Government
Department of Home Affairs

Celebrating AUSTRALIAN CITIZENSHIP

OFFICE FOR MULTICULTURAL AFFAIRS, ACT GOVERNMENT
Citizenship ceremonies report

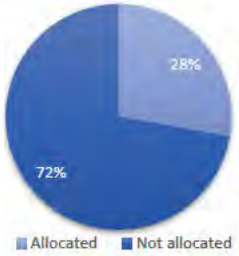
as at: 30 April 2026

Current

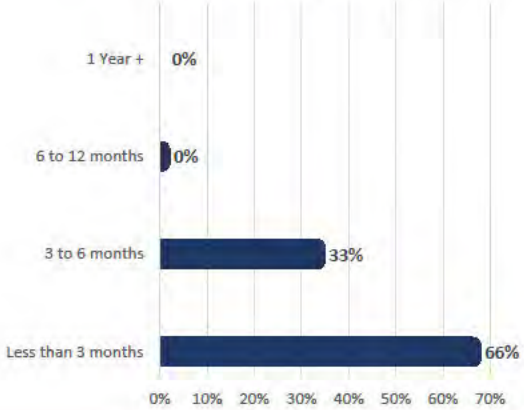
Number of approved applicants on hand for this council

Number of approved applicants yet to attend a ceremony.

Total approved:	1403
Allocated to ceremony:	390
Not yet allocated:	1013



The Department aims to invite clients to ceremony in a timely manner, generally within six months since approval.



Historical

Number of approvals vs acquired

Last three months of application approvals vs number of acquisitions for this council.

Month	Approved	Acquired
Feb-26	322	329
Mar-26	225	59
Apr-26	330	0

Future

Estimated approvals

The table below depicts the scenario whereby:
- approvals for applications for this council continue at the current rate (per rolling three month average)
- assuming zero people were acquired in the period.

(indicative figures only - the actual number may be higher or lower)

Please note this information is provided for ceremonies scheduling purposes only and is not intended for further distribution.
Ceremonies that have taken place in the last few days of the month may be not be reflected in these statistics as the Department updates our systems after receiving the signed pledge reports from councils which can take a few days.
The count of acquired is a total of online and in-person ceremonies conducted by the council. Any online or in-person ceremonies done by the Department for the council will not counted.

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From: s.22(1)(a)(ii)
To: s.22(1)(a)(ii)
Cc: s.22(1)(a)(ii) s.22(1)(a)(ii)
Subject: RE: Citizenship Ceremonies - Catch-up - Office for Multicultural Affairs ACT [SEC=OFFICIAL]
Date: Thursday, 7 May 2026 11:50:00 AM
Attachments: OFFICE FOR MULTICULTURAL AFFAIRS, ACT GOVERNMENT - Council Engagement Report - March 2026.PDF
image001.png

OFFICIAL

Hi s.22(1)(a)(ii)

Please find attached the most recent available engagement report – issued 31 March 2026. As of today, there are 1074 conferees awaiting allocation to a ceremony with Multicultural ACT.

Looking forward to speaking with you to provide any assistance where possible.

Kind regards,

s.22(1)(a)(ii)

1)(a)(ii)
Assistant Director | Citizenship Ceremonies NSW
Citizenship Program Management and Delivery Branch
Citizenship, Humanitarian, Family Visa Programs and Support Division
Immigration Programs Group
Department of Home Affairs
P: s.22(1)(a)(ii) | **E:** s.22(1)(a)(ii) homeaffairs.gov.au

OFFICIAL

s.22(1)(a)(i

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s.22(1)(a)(ii)

From: s.22(1)(a)(ii) <s.22(1)(a)(ii) homeaffairs.gov.au>
Sent: Wednesday, 8 April 2026 11:39 AM
To: s.22(1)(a)(ii) <s.22(1)(a)(ii) act.gov.au>
Cc: s.22(1)(a)(ii) <s.22(1)(a)(ii) HOMEAFFAIRS.GOV.AU>; s.22(1)(a)(ii) <s.22(1)(a)(ii) @HOMEAFFAIRS.GOV.AU>
Subject: Citizenship Ceremonies - Catch-up - Office for Multicultural Affairs ACT [SEC=OFFICIAL]

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OFFICIAL

Hi s.22(1)(a)(ii)

I hope all is well.

I wanted to reach out to see if we could arrange a short virtual catch-up at a time that suits you and

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your team to talk through the ACT Gov's current on-hand numbers for citizenship conferees and do a general check-in on ceremony demand for the remainder of the year.

We are currently touching base with a number of local councils in NSW to discuss forward planning and would also like to include you in those conversations as well. The catch-up would be a good opportunity to see how things are tracking for people waiting for a ceremony and to identify any upcoming challenges or support needs as the year progresses.

Please let me know your availability and happy to fit in around your schedule.

Kind regards,

s.22(1)(a)(ii)

1)(a)(ii)
Assistant Director | Citizenship Ceremonies NSW
Citizenship Program Management and Delivery Branch
Citizenship, Humanitarian, Family Visa Programs and Support Division
Immigration Programs Group
Department of Home Affairs
P: s.22(1)(a)(ii) | **E:** s.22(1)(a)(ii) homeaffairs.gov.au

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Australian Government
Department of Home Affairs

Celebrating AUSTRALIAN CITIZENSHIP

OFFICE FOR MULTICULTURAL AFFAIRS, ACT GOVERNMENT
Citizenship ceremonies report

as at: 31 March 2026

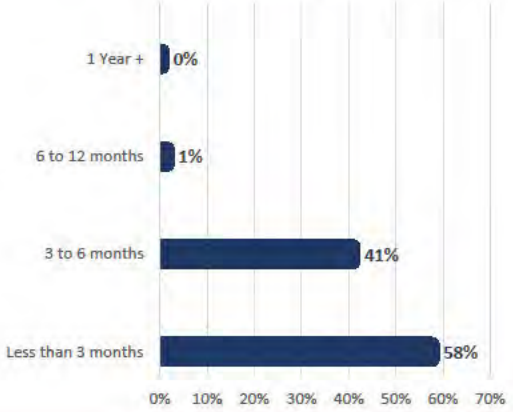
Current

Number of approved applicants on hand for this council

Number of approved applicants yet to attend a ceremony.

Total approved:	1467
Allocated to ceremony:	395
Not yet allocated:	1072

The Department aims to invite clients to ceremony in a timely manner, generally within six months since approval.



Historical

Number of approvals vs acquired

Last three months of application approvals vs number of acquisitions for this council.

Month	Approved	Acquired
Jan-26	305	0
Feb-26	321	329
Mar-26	223	59

Future

Estimated approvals

The table below depicts the scenario whereby:
- approvals for applications for this council continue at the current rate (per rolling three month average)
- assuming zero people were acquired in the period.

(indicative figures only - the actual number may be higher or lower)

Please note this information is provided for ceremonies scheduling purposes only and is not intended for further distribution.
Ceremonies that have taken place in the last few days of the month may be not be reflected in these statistics as the Department updates our systems after receiving the signed pledge reports from councils which can take a few days.
The count of acquired is a total of online and in-person ceremonies conducted by the council. Any online or in-person ceremonies done by the Department for the council will not counted.

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s.22(1)(a)(ii)

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Australian Government

Department of Home Affairs

Non-financial accountable documents despatch/receipt advice

Form **1432**

To Receiving office/location

NSW Ceremonies Team
GPO Box 9984
Sydney NSW 2001

From Despatch office/location

Office for Multicultural Affairs

ACT Government

Document

Australian Citizenship Certificates

Document numbers

s.22(1)(a)(ii)

	to	
	to	

Despatched by

Signature of despatcher s.22(1)(a)(ii)

Date 18-Jun-2026

Name of despatcher s.22(1)(a)(ii)

Email address s.22(1)(a)(ii)@act.gov.au

Contact number s.22(1)(a)(ii)

Role
- Custodian (internal) ☐
- Delegate (external) ☑

Received by

Signature of receiver

Date / /

Name of receiver

Contact number

Role
- Custodian (internal) ☐
- Delegate (external) ☐
- Client ☐

You are required to acknowledge receipt of the attached documents IMMEDIATELY ON RECEIPT by completing and RETURNING a copy of this form to the despatcher's postal address or email address specified above.

Note: This document is to be filed on a TRIM file for audit purposes at the Office or Post.

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