

From: noreply@homeaffairs.gov.au
To: [FOI](#)
Subject: Privacy FOI request – Non-personal information
Date: Friday, 13 October 2023 12:36:43 PM

This enquiry was submitted through the departmental website.

Originating form: <https://www.homeaffairs.gov.au/forms-subsite/Pages/access-to-documents.aspx>

It was submitted by **S. 22(1)(a)(ii)** on Friday, 13 October 2023 at 12:36:43 PM

The statutory timeframe for an FOI request is 30 days. Before you lodge a request, check if there is a quicker way to access the information you are seeking.: None of these apply – I need to lodge this form
 I confirm that I have reviewed the above information and that I am not able to access the information I need through the above methods.: Yes

Privacy and security

I have read and understood the department's Privacy statement: True
 I have read and understood the department's Security statement: True
 I have read and understood the department's Privacy policy: True

Previous Requests

Have you lodged an FOI request with Home Affairs previously?: No

Request type

Request type: I want to access non-personal information. Non-personal information is information that does not relate directly to you. It may include policy, procedural and operational documents, and data held by the Department in its systems.

Non-personal information: Non-personal information

Consent for someone to act

Do you consent to someone else acting on your behalf for this request?: No

Non personal requests

Are you representing a company or organisation?: No

Family name: **S. 22(1)(a)(ii)**

Given name/s: **S. 22(1)(a)(ii)**

Phone number: **S. 22(1)(a)(ii)**

Email address: **S. 22(1)(a)(ii)**

Under section 15(2) of the Freedom of Information Act 1982, I am seeking access to the following document(s): Would you please provide the total numbers of people waiting for the citizenship ceremony in Bayside Council, New South Wales at of 13 October 2023 as well as the earliest and the most recent citizenship approved timestamp of these people in the queue? Also, the date of the most recent citizenship ceremony in Bayside Council at of 13 October 2023, and the earliest and the most recent citizenship approved timestamp of the people attending this ceremony

Enter the date range related

Date from: 01/02/2023

Date to: 13/10/2023

I understand that the Department's policy is to charge applicants for non-personal requests in line with the relevant provisions in the FOI Act.: True

To assist the Department to look at ways to proactively disclose documents, we ask you to provide information on why you are making this request.: Time frame for citizenship ceremony

Acknowledgement and declarations

I am aware that any person who provides false or misleading information, or who deceives or misleads, or who

presents a forged document to an Australian Government official, may be prosecuted.: True
I understand the department may collect, use and disclose my personal information (including biometric information and other sensitive information) as outlined in form 1442i Privacy notice.: True
Submit: True

Request ID: Req-20231013123642816-FDCWPWVSP37

Important Notice: The content of this email is intended only for use by the individual or entity to whom it is addressed. If you have received this email by mistake, please advise the sender and delete the message and attachments immediately. This email, including attachments, may contain confidential, sensitive, legally privileged and/or copyright information.

Any review, retransmission, dissemination or other use of this information by persons or entities other than the intended recipient is prohibited. The Department of Home Affairs, the ABF and the National Emergency Management Agency respect your privacy and have obligations under the Privacy Act 1988.

Unsolicited commercial emails MUST NOT be sent to the originator of this email.

From: FOI
To: S. 22(1)(a)(ii)
Subject: Response to FOI request from Home Affairs FA23/10/00677 SEC=OFFICIAL
Date: Friday, 13 October 2023 12:48:11 PM

OFFICIAL: Sensitive

In reply please quote:

FOI Request: 23/10/00677

File Number: FA23/10/00677

Dear S. 22(1)(a)(ii)

Acknowledgement of Freedom of Information Access request

This letter acknowledges we received your request on Friday, 13 October 2023 at 12:36:43 PM to access documents held by the Department of Home Affairs (the Department) under the Freedom of Information Act 1982 (the FOI Act). This letter also provides important information about your request.

Scope of request

You have requested access to the following:

Would you please provide the total numbers of people waiting for the citizenship ceremony in Bayside Council, New South Wales at of 13 October 2023 as well as the earliest and the most recent citizenship approved timestamp of these people in the queue? Also, the date of the most recent citizenship ceremony in Bayside Council at of 13 October 2023, and the earliest and the most recent citizenship approved timestamp of the people attending this ceremony

Your request was received by the Department on Friday, 13 October 2023 at 12:36:43 PM and has been allocated FOI request number: FA23/10/00677

Please include your FOI request number in all correspondence with the Freedom of Information Section.

Timeframe

The timeframe for processing a request is 30 days from the day we receive your request, as set out in the FOI Act.

Your review rights in relation to your request are available on the website of the Office of the Australian Information Commissioner [here](#).

Fees and Charges

Charges do not apply to requests from individuals seeking access to documents about themselves. However, a charge may apply to all other requests for access to documents.

Charges are based on the amount of time the Department spends on your request. Charges can range from \$10 to over \$1,000 depending on the complexity and scope of your request.

The Office of the Australian Information Commissioner reported that across the public service, the average charge notified was \$335.50 in 2020-21.

If a charge applies, you will be issued with a Notice of Charge that explains the charge and your options.

Detailed information about FOI charges that may apply to your FOI request is available on [the Department's website](#).

We do not provide personal details of staff

The Department's practice is to exclude the personal details of staff not in the Senior Executive Service (SES), as well as the direct contact details of SES staff, contained in documents that fall within scope of an FOI request. If you require personal details of non-SES officers, or direct contact details of SES staff, please inform us so the decision maker may consider your request. Otherwise we will take it that you agree to that information being excluded from the scope of your request. However names of staff that have previously been released in departmental correspondence may be disclosed..

We do not provide duplicated documents

If the FOI decision-maker deems a document to be a duplicate, they will not assess those pages as part of your FOI request. This means that if there is a decision to release the document to you, you will receive only one copy, even if multiple copies of that document exists.

Released documents you request may be published to our website

Where documents are released to you in response to your request, the Department may be required to publish these documents on its website within 10 working days in accordance with section 11C of the FOI Act. Publication will not be required where the documents contain personal or business affairs information.

How to refine or withdraw your request

Refining your request can reduce the time and charges associated with processing your FOI request.

To refine or withdraw your request, contact the FOI section at foi@homeaffairs.gov.au and include your FOI request number.

OFFICIAL: Sensitive

From: [FOI](#)
To: s. 22(1)(a)(ii)
Subject: FOI DECISION: FA 23/10/00677 [SEC=OFFICIAL:Sensitive, ACCESS=Personal-Privacy]
Date: Tuesday, 7 November 2023 4:28:00 PM
Attachments: [Decision Letter FA23-10-00677.pdf](#)
s. 22(1)(a)(ii)

**OFFICIAL: Sensitive
Personal-Privacy**

7 November 2023

s. 22(1)(a)(ii)
BY EMAIL: s. 22(1)(a)(ii)

In reply, please quote:

FOI Request: FA 23/10/00677

File Number: FA 23/10/00677

Dear s. 22(1)(a)(ii)

Freedom of Information (FOI) request – Access Decision

On 13 October 2023, the Department of Home Affairs (the Department) received a request for access to document under the *Freedom of Information Act 1982* (the FOI Act).

The purpose of this email is to provide you with a decision on your request for access under the FOI Act. Please find attached the decision record and document released.

Regards

s. 22(1)(a)(ii)
FOI Case officer
Freedom of Information
FOI & Records Management Branch | Legal Group
Department of Home Affairs
E: foi@homeaffairs.gov.au

**Personal-Privacy
OFFICIAL: Sensitive**

Released by Department of Home Affairs
under the *Freedom of Information Act 1982*



7 November 2023

s. 22(1)(a)(ii)

BY EMAIL: s. 22(1)(a)(ii)

In reply, please quote:

FOI Request: FA 23/10/00677

File Number: FA 23/10/00677

Dear s. 22(1)(a)(ii)

Freedom of Information (FOI) request – Access Decision

On 13 October 2023, the Department of Home Affairs (the Department) received a request for access to document under the *Freedom of Information Act 1982* (the FOI Act).

The purpose of this letter is to provide you with a decision on your request for access under the FOI Act.

1 Scope of request

You have requested access to the following document:

Would you please provide the total numbers of people waiting for the citizenship ceremony in Bayside Council, New South Wales at of 13 October 2023 as well as the earliest and the most recent citizenship approved timestamp of these people in the queue? Also, the date of the most recent citizenship ceremony in Bayside Council at of 13 October 2023, and the earliest and the most recent citizenship approved timestamp of the people attending this ceremony..

2 Authority to make decision

I am an officer authorised under section 23 of the FOI Act to make decisions in respect of requests to access document or to amend or annotate records.

3 Relevant material

In reaching my decision I referred to the following:

- the terms of your request
- the document relevant to the request
- the FOI Act
- Guidelines published by the Office of the Information Commissioner under section 93A of the FOI Act (the FOI Guidelines)

Released by Department of Home Affairs
under the Freedom of Information Act 1982

- advice from Departmental officers with responsibility for matters relating to the document to which you sought access

4 Document in scope of request

In accordance with section 17 of the FOI Act, the Department has used its computer system to produce one document that contain information that falls within the scope of your request. The data produced in the document existed in the possession of the Department on 13 November 2023 when your FOI request was received.

5 Decision

The decision in relation to the document in the possession of the Department which fall within the scope of your request is as follows:

- Release one document in full

6 Legislation

A copy of the FOI Act is available at <https://www.legislation.gov.au/Series/C2004A02562>. If you are unable to access the legislation through this website, please contact our office for a copy.

7 Your Review Rights

Internal review

If you disagree with this decision, you have the right to apply for an internal review by the Department of this decision. Any request for internal review must be provided to the Department within 30 days of you being notified of the decision. Where possible please attach reasons why you believe a review of the decision is necessary. The internal review will be carried out by an officer other than the original decision maker and the Department must make a review decision within 30 days.

Applications for review should be sent to:

By email to: foi.reviews@homeaffairs.gov.au
 OR
 By mail to:
 Freedom of Information Section
 Department of Home Affairs
 PO Box 25
 BELCONNEN ACT 2617

Information Commissioner review

You may apply directly to the Office of the Australian Information Commissioner (OAIC) for an Information Commissioner review of this decision. You must apply in writing within 60 days of this notice. For further information about review rights and how to submit a request for a review to the OAIC, please see <https://www.oaic.gov.au/freedom-of-information/your-freedom-of-information-rights/freedom-of-information-reviews/information-commissioner-review>.

8 Making a complaint

You may complain to the Information Commissioner about action taken by the Department in relation to your request.

Your enquiries to the Information Commissioner can be directed to:

Phone 1300 363 992 (local call charge)

Email enquiries@oaic.gov.au

There is no particular form required to make a complaint to the Information Commissioner. The request should be in writing and should set out the grounds on which it is considered that the action taken in relation to the request should be investigated and identify the Department of Home Affairs as the relevant agency.

9 Contacting the FOI Section

Should you wish to discuss this decision, please do not hesitate to contact the FOI Section at foi@homeaffairs.gov.au.

Electronically signed

s. 22(1)(a)(ii)

Position number 60156398

Authorised Decision Maker

Department of Home Affairs

Released by Department of Home Affairs
under the Freedom of Information Act 1982

From: noreply@homeaffairs.gov.au
To: [FOI](#)
Subject: Privacy FOI request – Non-personal information
Date: Monday, 4 August 2025 3:35:15 PM

This enquiry was submitted through the departmental website.

Originating form: <https://www.homeaffairs.gov.au/forms-subsite/Pages/access-to-documents.aspx>

It was submitted by **S. 22(1)(a)(ii)** on Monday, 4 August 2025 at 3:35:14 PM

Before you lodge a request, check if there is a quicker way to access the information you are seeking.: None of these apply – I need to lodge this form

I confirm that I have reviewed the above information and that I am not able to access the information I need through the above methods.: Yes

Privacy and security

I have read and understood the department's Privacy statement: True

I have read and understood the department's Security statement: True

I have read and understood the department's Privacy policy: True

Previous Requests

Have you lodged an access or amendment request with Home Affairs previously?: No

Request type

Request type: I want to access non-personal information. Non-personal information is information that does not relate directly to you. It may include policy, procedural and operational documents, and data held by the Department in its systems.

Non-personal information: Non-personal information

Consent for someone to act

Do you consent to someone else acting on your behalf for this request?: No

Non personal requests

Are you representing a company or organisation?: No

Family name: **S. 22(1)(a)(ii)**

Phone number: **S. 22(1)(a)(ii)**

Email address: **S. 22(1)(a)(ii)**

Under section 15(2) of the Freedom of Information Act 1982, I am seeking access to the following document(s): I am seeking access to documents that show the number of on-hand (outstanding or unprocessed) subclass 820 Partner visa applications as of 1 August 2025 .I also request any documents that show processing times, delays, or estimated timeframes related to the backlog of subclass 820 visa applications.

I understand that the Department's policy is to charge applicants for non-personal requests in line with the relevant provisions in the FOI Act.: True

Acknowledgement and declarations

I am aware that any person who provides false or misleading information, or who deceives or misleads, or who presents a forged document to an Australian Government official, may be prosecuted.: True

I understand the department may collect, use and disclose my personal information (including biometric information and other sensitive information) as outlined in form 1442i Privacy notice.: True

Submit: True

Request ID: Req-20250804033514511-PDCWPWVSP36

Important Notice: The content of this email is intended only for use by the individual or entity to whom it is addressed. If you have received this email by mistake, please advise the sender and delete the message and attachments immediately. This email, including attachments, may contain confidential, sensitive, legally privileged and/or copyright information.

Any review, retransmission, dissemination or other use of this information by persons or entities other than the intended recipient is prohibited. The Department of Home Affairs, the ABF and the National Emergency Management Agency respect your privacy and have obligations under the Privacy Act 1988.

Unsolicited commercial emails MUST NOT be sent to the originator of this email.

From: FOI
To: s. 22(1)(a)(ii)
Subject: Response to FOI request from Home Affairs FA25/08/00218 SEC=OFFICIAL
Date: Monday, 4 August 2025 3:57:22 PM

OFFICIAL: Sensitive

In reply please quote:

FOI Request: 25/08/00218

File Number: FA25/08/00218

Dear s. 22(1)(a)(ii)

Acknowledgement of Freedom of Information Access request

This letter acknowledges we received your request on Monday, 4 August 2025 at 3:35:14 PM to access documents held by the Department of Home Affairs (the Department) under the Freedom of Information Act 1982 (the FOI Act). This letter also provides important information about your request.

Scope of request

You have requested access to the following:

I am seeking access to documents that show the number of on-hand (outstanding or unprocessed) subclass 820 Partner visa applications as of 1 August 2025 .I also request any documents that show processing times, delays, or estimated timeframes related to the backlog of subclass 820 visa applications.

Your request was received by the Department on Monday, 4 August 2025 at 3:35:14 PM and has been allocated FOI request number: FA25/08/00218

Please include your FOI request number in all correspondence with the Freedom of Information Section.

Timeframe

The timeframe for processing a request is 30 days from the day we receive your request, as set out in the FOI Act.

Your review rights in relation to your request are available on the website of the Office of the Australian Information Commissioner [here](#).

Fees and Charges

Charges do not apply to requests from individuals seeking access to documents about themselves. However, a charge may apply to all other requests for access to documents.

Charges are based on the amount of time the Department spends on your request. Charges can range from \$10 to over \$1,000 depending on the complexity and scope of your request. The Office of the Australian Information Commissioner reported that across the public service, the average charge notified was \$335.50 in 2020-21.

If a charge applies, you will be issued with a Notice of Charge that explains the charge and your options.

Detailed information about FOI charges that may apply to your FOI request is available on [the Department's website](#).

We do not provide personal details of staff

The Department's practice is to exclude the personal details of staff not in the Senior Executive Service (SES), as well as the direct contact details of SES staff, contained in documents that fall within scope of an FOI request. If you require personal details of non-SES officers, or direct contact details of SES staff, please inform us so the decision maker may consider your request. Otherwise we will take it that you agree to that information being excluded from the scope of your request. However names of staff that have previously been released in departmental correspondence may be disclosed..

We do not provide duplicated documents

If the FOI decision-maker deems a document to be a duplicate, they will not assess those pages as part of your FOI request. This means that if there is a decision to release the document to you, you will receive only one copy, even if multiple copies of that document exists.

Released documents you request may be published to our website

Where documents are released to you in response to your request, the Department may be required to publish these documents on its website within 10 working days in accordance with section 11C of the FOI Act. Publication will not be required where the documents contain personal or business affairs information.

How to refine or withdraw your request

Refining your request can reduce the time and charges associated with processing your FOI request.

To refine or withdraw your request, contact the FOI section at foi@homeaffairs.gov.au and include your FOI request number.

OFFICIAL: Sensitive

From: [FOI Reviews mailbox](#)
To: s. 22(1)(a)(ii)
Subject: FOI request FA 25/08/00218 [SEC=OFFICIAL]
Date: Monday, 25 August 2025 2:05:10 PM
Attachments: [fa-250800218-decision-record.PDF](#)
s. 22(1)(a)(ii)
[image001.jpg](#)

OFFICIAL

Dear s. 22(1)(a)(ii)

FOI request FA 25/08/00218

I refer to your FOI request received on 4 August 2025, seeking access to the following:

I am seeking access to the following document(s):

I am seeking access to documents that show the number of on-hand (outstanding or unprocessed) subclass 820 Partner visa applications as of 1 August 2025 .I also request any documents that show processing times, delays, or estimated timeframes related to the backlog of subclass 820 visa applications..

The Department has made a decision on this request. Please find attached the decision record and documents released under the FOI Act.

This request has now been closed.

Kind regards,

s. 22(1)(a)(ii)

FOI Review Officer
Freedom of Information Section
Department of Home Affairs
E: foi@homeaffairs.gov.au



OFFICIAL



OFFICIAL

21 August 2025

s. 22(1)(a)(ii)

BY EMAIL: s. 22(1)(a)(ii)

In reply please quote:

FOI Request: FA 25/08/00218

File Number: FA25/08/00218

Dear s. 22(1)(a)(ii)

Freedom of Information (FOI) request – Decision

On 4 August 2025, the Department of Home Affairs (the Department) received a request for access to documents under the *Freedom of Information Act 1982* (the FOI Act).

The purpose of this letter is to provide you with a decision on your request for access under the FOI Act.

Scope of request

You have requested access to the following documents:

I am seeking access to documents that show the number of on-hand (outstanding or unprocessed) subclass 820 Partner visa applications as of 1 August 2025. I also request any documents that show processing times, delays, or estimated timeframes related to the backlog of subclass 820 visa applications.

Authority to make decision

I am an officer authorised under section 23 of the FOI Act to make decisions in respect of requests to access documents or to amend or annotate records.

Relevant material

In reaching my decision I referred to the following:

- the terms of your request
- the document relevant to the request
- the FOI Act

OFFICIAL

Released by Department of Home Affairs
under the Freedom of Information Act 1982

OFFICIAL

- Guidelines published by the Office of the Information Commissioner under section 93A of the FOI Act (the FOI Guidelines)
- advice from Departmental officers with responsibility for matters relating to the documents to which you sought access

Document in scope of request

In accordance with section 17 of the FOI Act, the Department has used its computer system to produce one document that contains information that falls within the scope of your request. The data produced in the document existed in the possession of the Department on 4 August 2025 when your FOI request was received.

Decision

The decision in relation to the document in the possession of the Department which fall within the scope of your request is as follows:

- Release one document in full

Legislation

A copy of the FOI Act is available at <https://www.legislation.gov.au/Series/C2004A02562>. If you are unable to access the legislation through this website, please contact our office for a copy.

Your review rights

If you disagree with this decision, you have the right to apply for either an internal review or an Information Commissioner review of the decision.

Internal review

If you want the Department to review this decision, you must make your internal review request within 30 days of being notified of this decision.

When making your internal review request, please provide the Department with the reasons why you consider this decision should be changed.

You can send your internal review request to:

Email: foi.reviews@homeaffairs.gov.au

The internal review will be carried out by an officer who is more senior than the original decision maker. The Department must make its decision on the review within 30 days of receiving your request for internal review.

Information Commissioner review

If you want the Australian Information Commissioner to review this decision, you must make your request to the Office of the Australian Information Commissioner (OAIC) within 60 days of being notified of this decision.

Released by Department of Home Affairs
under the Freedom of Information Act 1982

OFFICIAL

OFFICIAL

You can apply for an Information Commissioner review using the [Information Commissioner review application form on the OAIC website](#).

You can find more information about Information Commissioner reviews [on the OAIC website](#).

Making a complaint

You may make a complaint to the Australian Information Commissioner if you have concerns about how the Department has handled your request under the FOI Act. This is a separate process to the process of requesting a review of the decision as indicated above.

You can make an FOI complaint to the Office of the Australian Information Commissioner (OAIC) at: [FOI Complaint Form on the OAIC website](#).

Contacting the FOI Section

Should you wish to discuss this decision, please do not hesitate to contact the FOI Section at foi@homeaffairs.gov.au.

Yours sincerely,

[Electronically signed]

s. 22(1)(a)(ii)

Position number 60204978
Authorised Decision Maker
Department of Home Affairs

Released by Department of Home Affairs
under the Freedom of Information Act 1982

OFFICIAL