

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

Q1. What language do you speak?

Answer Choices	Response Percent	Responses
Arabic	12.15%	1194
Assyrian	0.75%	74
Bengali	0.58%	57
Burmese/Myanmar	2.58%	253
Cantonese	2.34%	230
Chinese	23.66%	2324
Dari	8.09%	795
Farsi (Afghan)	3.07%	302
Farsi (Persian)	3.72%	365
Hazaragi	2.34%	230
Hindi	1.04%	102
Indonesian	1.00%	98
Japanese	1.06%	104
Karen	0.50%	49
Khmer	0.83%	82
Korean	1.30%	128
Kurdish (Kurmanji)	0.56%	55
Mandarin	3.39%	333
Nepali	0.41%	40
Oromo	0.47%	46
Pashto	0.99%	97
Persian	2.08%	204
Portuguese	0.59%	58
Punjabi	0.21%	21
Russian	1.89%	186
Somali	0.66%	65
Spanish	2.85%	280
Swahili	0.65%	64
Tamil	0.55%	54
Thai	2.97%	292
Tigrinya	0.44%	43
Turkish	0.72%	71
Ukrainian	1.53%	150
Urdu	0.98%	96
Vietnamese	7.59%	746
Other (please specify)	5.46%	536
	Answered	9824
	Skipped	0

All response summary

Q2. What is your country of origin?

Answer Choices	Response Percent	Responses
Afghanistan	16.75%	1646
Bangladesh	0.62%	61
Bhutan	0.10%	10
Brazil	0.61%	60
Cambodia	0.91%	89
China	26.63%	2616
Colombia	0.88%	86
Congo, Dem Republic	0.58%	57
Egypt	0.64%	63
Eritrea	0.63%	62
Ethiopia	1.03%	101
Hksar Of The Prc	0.80%	79
India	1.55%	152
Indonesia	1.03%	101
Iran	3.73%	366
Iraq	6.93%	681
Japan	1.07%	105
Korea, South	1.39%	137
Lebanon	1.04%	102
Malaysia	0.32%	31
Myanmar	3.20%	314
Nepal	0.38%	37
Pakistan	1.25%	123
Philippines	0.55%	54
Russian Federation	0.68%	67
Somalia	0.65%	64
Sri Lanka	0.83%	82
Sudan	0.56%	55
Syrian Arab Republic	2.42%	238
Taiwan	1.36%	134
Thailand	3.15%	309
Turkiye	0.67%	66
U.S.S.R.	0.15%	15
Ukraine	2.38%	234
Vietnam	7.74%	760
Other (please specify)	6.79%	667
	Answered	9824
	Skipped	0

All response summary

Q3. What is your gender?

Answer Choices	Response Percent	Responses
Male	26.97%	2650
Female	72.06%	7079
Prefer not to say	0.67%	66
Other	0.30%	29
	Answered	9824
	Skipped	0

Q4. What is your age group?

Answer Choices	Response Percent	Responses
Under 18	0.53%	52
18-24	8.41%	826
25-34	18.75%	1842
35-44	25.63%	2518
45-54	19.95%	1960
55-64	15.52%	1525
65+	11.21%	1101
	Answered	9824
	Skipped	0

Q5. What is your visa category?

Answer Choices	Response Percent	Responses
Family	45.58%	4478
Refugee and humanitarian	26.38%	2592
Skilled	4.88%	479
Don't know	5.19%	510
Other	17.97%	1765
	Answered	9824
	Skipped	0

Q6. What is your current AMEP class level?

Answer Choices	Response Percent	Responses
Preliminary	20.49%	2013
Level 1	28.71%	2820
Level 2	30.27%	2974
Level 3	17.47%	1716
Level 4	0.44%	43
Don't know	2.63%	258
	Answered	9824
	Skipped	0

All response summary

Q7. What is your AMEP stream?

Answer Choices	Response Percent	Responses
Social	39.25%	3856
Pre-employment	36.38%	3574
Donâ€™t know	24.37%	2394
	Answered	9824
	Skipped	0

Q8. How long have you studied in the AMEP?

Answer Choices	Response Percent	Responses
Less than 6 months	35.80%	3517
Between 6 months and 12 months	23.80%	2338
Between 1 to 2 years	26.04%	2558
More than 2 years	14.36%	1411
	Answered	9824
	Skipped	0

Q9. What is your highest level of education?

Answer Choices	Response Percent	Responses
University	44.54%	4376
High School	37.62%	3696
Primary School	10.99%	1080
No schooling	6.84%	672
	Answered	9824
	Skipped	0

Q10. Where do you study English?

Answer Choices	Response Percent	Responses
NSW	30.34%	2981
VIC	34.41%	3380
QLD	11.73%	1152
WA	8.53%	838
SA	10.67%	1048
TAS	1.16%	114
NT	0.73%	72
ACT	2.43%	239
	Answered	9824
	Skipped	0

All response summary

Q11. My service provider in NSW is

Answer Choices	Response Percent	Responses
MAX Solutions	0.88%	26
Navitas	27.05%	800
TAFE NSW	62.81%	1858
TAFE NSW (Distance Learning)	6.02%	178
Don't know	3.25%	96
	Answered	2958
	Skipped	6866

Q12. My service provider in VIC is

Answer Choices	Response Percent	Responses
AMES (Mildura or Robinvale)	8.24%	269
Bass Coast Adult Learning	0.31%	10
Bendigo Kangan Institute	4.07%	133
Box Hill Institute	16.63%	543
Carlton Neighbourhood Learning Centre	1.01%	33
Carringbush Adult Education	1.07%	35
Cheltenham Community Centre	0.34%	11
Chisholm Institute	18.37%	600
Community Plus	4.62%	151
Djerriwarrh (LFE)	4.56%	149
Fitzroy Learning Network	0.06%	<5
Glen Eira Adult Learning Centre	3.80%	124
Glenroy Neighbourhood Learning Centre	0.00%	0
GOTAFE	0.70%	23
Holmesglen Institute	4.81%	157
Laverton Community Integrated Services	1.19%	39
Meadow Heights Education Centre	0.12%	<5
Melbourne Polytechnic	6.43%	210
Mountain District Learning Centre	0.03%	<5
Navitas Skilled Futures	0.03%	<5
North Metropolitan TAFE WA	0.03%	<5
North Melbourne Language & Learning	1.13%	37
Olympic Adult Education	0.61%	20
PRACE	0.49%	16
Swinburne University	6.18%	202
TAFE Gippsland	1.41%	46
Wingate Avenue Community Centre	0.80%	26
Wodonga TAFE	0.77%	25
Wyndham Community & Education Centre	4.87%	159
Yarraville Community Centre	2.66%	87
TAFE NSW (Distance Learning)	0.92%	30
Don't know	3.74%	122
	Answered	3266
	Skipped	6558

All response summary

Q13. My service provider in QLD is

Answer Choices	Response Percent	Responses
TAFE QLD	95.05%	1056
TAFE NSW (Distance Learning)	3.33%	37
Don't know	1.62%	18
	Answered	1111
	Skipped	8713

Q14. My service provider in WA is

Answer Choices	Response Percent	Responses
North Metropolitan TAFE WA	52.14%	414
South Metropolitan TAFE WA	33.50%	266
SMYL	0.38%	<5
South Regional TAFE	7.18%	57
TAFE NSW (Distance Learning)	1.39%	11
Don't Know	5.42%	43
	Answered	794
	Skipped	9030

Q15. My service provider in SA is

Answer Choices	Response Percent	Responses
TAFE SA	92.96%	951
Thebarton Senior College	4.40%	45
TAFE NSW (Distance Learning)	1.76%	18
Don't know	0.88%	9
	Answered	1023
	Skipped	8801

Q16. My service provider in TAS is

Answer Choices	Response Percent	Responses
MAX Solutions	2.73%	<5
Tas TAFE	79.09%	87
TAFE NSW (Distance Learning)	6.36%	7
Don't know	11.82%	13
	Answered	110
	Skipped	9714

Q17. My service provider in NT is

Answer Choices	Response Percent	Responses
STEPS	82.09%	55
TAFE NSW (Distance Learning)	4.48%	<5
Don't know	13.43%	9
	Answered	67
	Skipped	9757

All response summary

Q18. My service provider in ACT is

Answer Choices	Response Percent	Responses
MAX Solutions	2.98%	7
Navitas	86.81%	204
TAFE NSW (Distance Learning)	5.11%	12
Don't know	5.11%	12
	Answered	235
	Skipped	9589

Q19. In the AMEP:

Answer Choices	not improved	improved	improved a l	Total	Weighted Average
My speaking has	1035	6727	1715	9477	1.93
My listening has	919	6846	1712	9477	1.92
My reading has	933	6811	1733	9477	1.92
My writing has	1394	6602	1481	9477	1.99
				Answered	9477
				Skipped	347

Q20. How much do you agree or disagree with these statements?

Answer Choices	Strongly agree	Agree	Not sure	Disagree	Strongly disagree	Total	Weighted Average
The AMEP helps me to feel more confident.	2982	5626	505	83	83	9279	1.78
In the AMEP, I learn how to do everyday tasks in Australia (e.g. use transport, buy medicine)	2773	5531	733	169	73	9279	1.84
In the AMEP, I learn to communicate with people outside my English class.	2690	5671	704	132	82	9279	1.84
					Answered	9279	
					Skipped	545	

Q21. How much do you agree or disagree with these statements?

Answer Choices	Strongly agree	Agree	Not sure	Disagree	Strongly disagree	Total	Weighted Average
The AMEP helps me to understand Australian culture.	3053	5495	453	79	60	9140	1.75
The AMEP helps me to understand Australian laws.	2406	5372	1134	169	59	9140	1.92
The AMEP helps me to understand the Australian education system	2307	5571	1064	141	58	9140	1.91
The AMEP helps me to understand the Australian health system.	2236	5358	1290	194	62	9140	1.96
The AMEP helps me to make friends in Australia.	2729	5590	639	117	65	9140	1.82
The AMEP helps me to feel part of the Australian community.	2654	5577	730	109	70	9140	1.84
					Answered	9140	
					Skipped	684	

All response summary

Q22. Are you working or looking for work?

Answer Choices	Response Percent	Responses
Yes	28.71%	2613
Not at the moment, but I plan to in the future	51.26%	4666
No	20.03%	1823
	Answered	9102
	Skipped	722

Q23. How much do you agree or disagree with these statements?

Answer Choices	Strongly agree	Agree	Not sure	Disagree	Strongly disagree	Total	Weighted Average
In the AMEP, I learn the English I need for work.	2080	4158	806	127	38	7209	1.87
In the AMEP, I learn about Australian workplace culture.	1611	4130	1265	168	35	7209	2.01
In the AMEP, I learn job search skills.	1493	3747	1639	273	57	7209	2.12
					Answered		7209
					Skipped		2615

Q24. Would you like to study more in Australia after the AMEP?

Answer Choices	Response Percent	Responses
Yes	78.27%	7048
No	6.84%	616
Don't know	14.89%	1341
	Answered	9005
	Skipped	819

Q25. How much do you agree or disagree with these statements?

Answer Choices	Strongly agree	Agree	Not sure	Disagree	Strongly disagree	Total	Weighted Average
In the AMEP, I learn the English I will need for further study.	2394	4761	1010	103	44	8312	1.87
In the AMEP, I learn about the Australian education and training system.	1867	5020	1271	117	37	8312	1.97
In the AMEP, I learn independent study skills.	1835	5129	1173	133	42	8312	1.97
					Answered		8312
					Skipped		1512

All response summary

Q26. How much do you agree or disagree with these statements?

Answer Choices	Strongly agree	Agree	Not sure	Disagree	Strongly disagree	Total	Weighted Average
The teacher is well prepared for the class.	4214	4147	323	71	54	8809	1.59
The learning activities are interesting.	3438	4719	496	112	44	8809	1.71
Course materials (e.g. worksheets, online activities) include things I need to learn.	3178	4924	569	92	46	8809	1.74
Facilities (e.g. classrooms, coffee areas, computers) are of a high standard.	2657	4916	915	247	74	8809	1.88
The number of students in my class is good for learning.	2605	5334	635	178	57	8809	1.84
AMEP provides flexible learning options (e.g. learning where and when I want to learn)	2628	5155	862	124	40	8809	1.84
					Answered	8809	
					Skipped	1015	

Q27. My lessons are:

Answer Choices	1	Too fast	Good for me	Too slow	Total	Weighted Average
		622	7655	532	8809	1.99
				Answered	8809	
				Skipped	1015	

Q28. Have you used the Volunteer Tutor Scheme (VTS)?

Answer Choices	Response Percent	Responses
Yes	14.87%	1302
No	64.48%	5645
Don't know	20.65%	1808
	Answered	8755
	Skipped	1069

Q29. How much do you agree with this statement:The Volunteer Tutor Scheme (VTS) helped improve my English skills.

Answer Choices	Response Percent	Responses
Strongly agree	31.93%	417
Agree	56.51%	738
Not sure	9.65%	126
Disagree	1.23%	16
Strongly disagree	0.69%	9
	Answered	1306
	Skipped	8518

All response summary

Q30. Have you used the AMEP free childcare services?

Answer Choices	Response Percent	Responses
Yes	14.36%	1253
No	85.64%	7471
	Answered	8724
	Skipped	1100

Q31. How much do you agree or disagree with these statements?

Answer Choices	Strongly agree	Agree	Not sure	Disagree	Strongly disagree	Total	Weighted Average
The childcare services are of a high quality.	373	702	144	27	6	1252	1.87
The free childcare services help me to attend AMEP classes.	587	577	74	7	7	1252	1.62
					Answered	1252	
					Skipped	8572	

Q32. Have you received Pathway Guidance from your AMEP Provider? (Pathway guidance is individual advice about your future goals and learning options.)

Answer Choices	Response Percent	Responses
Yes	39.65%	3433
No	34.78%	3012
Don't know	25.57%	2214
	Answered	8659
	Skipped	1165

Q33. How much do you agree or disagree with this statement?The Pathway Guidance helped me with future goals and learning options.

Answer Choices	Response Percent	Responses
Strongly agree	28.35%	972
Agree	60.74%	2082
Not sure	9.71%	333
Disagree	0.88%	30
Strongly disagree	0.32%	11
	Answered	3428
	Skipped	6396

All response summary

Q34. What do you want to achieve from studying English in the AMEP? Tick the most important things to you.

Answer Choices	Response Percent	Responses
Improve English language skills	82.95%	7028
Do more study or training after AMEP	44.06%	3733
Get a job/ improve financial situation	48.92%	4145
Learn about life in Australia	53.91%	4568
Get an English language certificate	34.78%	2947
Learn how to communicate and make friends in Australia	56.58%	4794
Pass the Citizenship test	27.49%	2329
Other (please specify)	2.90%	246
	Answered	8473
	Skipped	1351

Q35. Thinking about your answer in the previous question, is the AMEP helping you achieve your goals?

Answer Choices	Response Percent	Responses
Yes	85.18%	7217
No	3.48%	295
Don't know	11.34%	961
	Answered	8473
	Skipped	1351

Q36. Do you have family or friends who would like to study English?

Answer Choices	Response Percent	Responses
Yes	72.32%	6128
No	27.68%	2345
	Answered	8473
	Skipped	1351

Q37. How likely are you to tell your friends or family about AMEP English classes?

Answer Choices	Extremely likely	Likely	Not sure	Unlikely	Extremely unlikely	Total	Weighted Average
1	3957	3876	551	67	22	8473	1.62
						Answered	8473
						Skipped	1351

Q38. Do you plan to study with the AMEP in the future?

Answer Choices	Response Percent	Responses
Yes	82.34%	6977
No	2.82%	239
Not sure	14.84%	1257
	Answered	8473
	Skipped	1351

Q39. Can we contact you to ask you some further questions in your language?

Answer Choices	Response Percent	Responses
Yes	68.64%	5816
No	31.36%	2657
	Answered	8473
	Skipped	1351

Q40. Please provide your first name and phone number

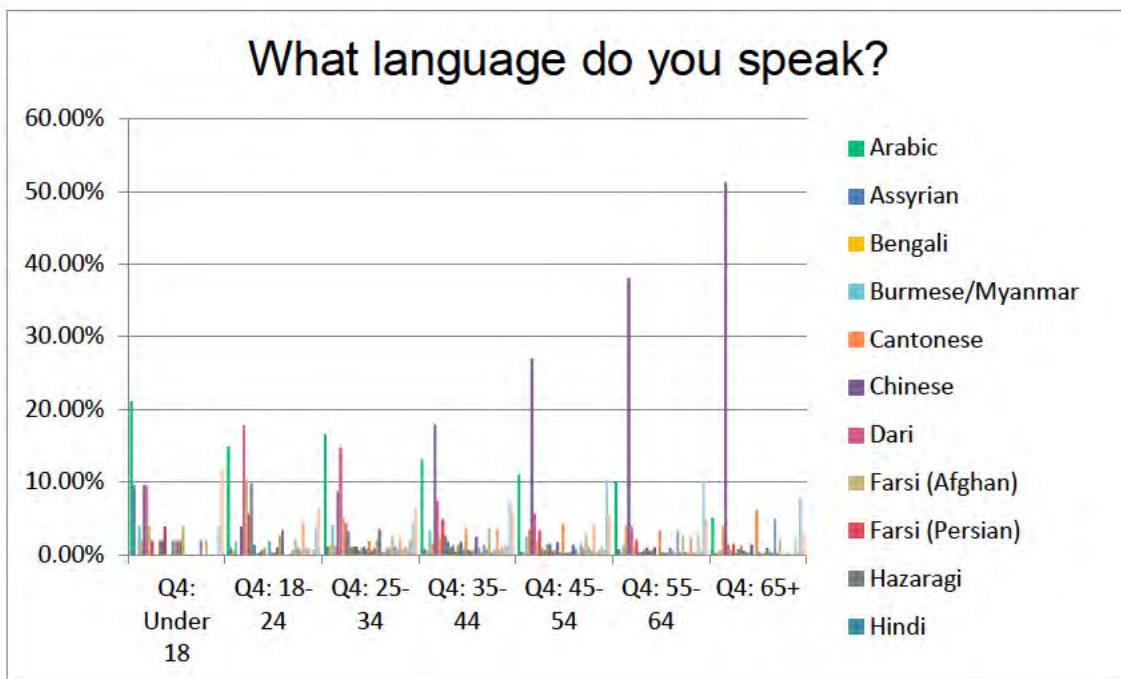
Answered	5336
Skipped	4488

Data by age - Question 1

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

What language do you speak?

	Arabic		Assyrian		Bengali		Burmese/Myanmar	
Q4: Under 18	21.15%	11	9.62%	5	0.00%	0	3.85%	<5
Q4: 18-24	14.89%	123	0.97%	8	0.61%	5	1.82%	15
Q4: 25-34	16.56%	305	1.09%	20	1.25%	23	4.07%	75
Q4: 35-44	13.15%	331	0.79%	20	0.56%	14	3.34%	84
Q4: 45-54	11.07%	217	0.41%	8	0.36%	7	2.50%	49
Q4: 55-64	9.90%	151	0.72%	11	0.20%	<5	1.44%	22
Q4: 65+	5.09%	56	0.18%	<5	0.45%	5	0.54%	6
Total	12.15%	1194	0.75%	74	0.58%	57	2.58%	253



Data by age - Question 1

Cantonese		Chinese		Dari		Farsi (Afghan)		Farsi (Persian)	
1.92%	<5	9.62%	5	9.62%	5	3.85%	<5	1.92%	<5
0.00%	0	3.87%	32	17.80%	147	10.41%	86	5.69%	47
1.09%	20	8.79%	162	14.77%	272	5.21%	96	4.29%	79
1.51%	38	17.91%	451	7.39%	186	2.26%	57	4.88%	123
3.47%	68	26.99%	529	5.66%	111	1.68%	33	3.37%	66
3.93%	60	38.10%	581	3.80%	58	1.31%	20	2.10%	32
3.91%	43	51.23%	564	1.45%	16	0.73%	8	1.54%	17
2.34%	230	23.66%	2324	8.09%	795	3.07%	302	3.72%	365

Data by age - Question 1

Hazaragi		Hindi		Indonesian		Japanese		Karen	
0.00%	0	0.00%	0	1.92%	<5	1.92%	<5	3.85%	<5
9.81%	81	1.33%	11	0.12%	<5	0.24%	<5	0.61%	5
3.26%	60	0.98%	18	1.09%	20	1.09%	20	0.54%	10
2.58%	65	1.83%	46	1.03%	26	1.23%	31	0.44%	11
0.87%	17	0.66%	13	1.33%	26	1.53%	30	0.46%	9
0.33%	5	0.39%	6	0.66%	10	0.92%	14	0.52%	8
0.18%	<5	0.73%	8	1.27%	14	0.54%	6	0.36%	<5
2.34%	230	1.04%	102	1.00%	98	1.06%	104	0.50%	49

Data by age - Question 1

Khmer		Korean		Kurdish (Kurmanji)		Mandarin		Nepali	
0.00%	0	0.00%	0	1.92%	<5	1.92%	<5	1.92%	<5
0.85%	7	0.00%	0	1.82%	15	0.36%	<5	0.24%	<5
0.87%	16	1.03%	19	0.76%	14	1.85%	34	0.54%	10
1.35%	34	1.79%	45	0.79%	20	3.69%	93	0.64%	16
0.66%	13	1.68%	33	0.26%	5	4.23%	83	0.20%	<5
0.59%	9	0.98%	15	0.00%	0	3.34%	51	0.26%	<5
0.27%	<5	1.45%	16	0.00%	0	6.18%	68	0.27%	<5
0.83%	82	1.30%	128	0.56%	55	3.39%	333	0.41%	40

Data by age - Question 1

Oromo		Pashto		Persian		Portuguese		Punjabi	
1.92%	<5	3.85%	<5	0.00%	0	0.00%	0	0.00%	0
0.97%	8	2.66%	22	3.39%	28	0.00%	0	0.00%	0
0.87%	16	2.06%	38	3.47%	64	0.38%	7	0.38%	7
0.48%	12	0.75%	19	2.42%	61	0.87%	22	0.28%	7
0.26%	5	0.41%	8	1.38%	27	0.82%	16	0.10%	<5
0.20%	<5	0.33%	5	0.92%	14	0.52%	8	0.13%	<5
0.09%	<5	0.27%	<5	0.91%	10	0.45%	5	0.27%	<5
0.47%	46	0.99%	97	2.08%	204	0.59%	58	0.21%	21

Data by age - Question 1

Russian		Somali		Spanish		Swahili		Tamil	
0.00%	0	0.00%	0	0.00%	0	1.92%	<5	0.00%	0
0.12%	<5	0.61%	5	2.18%	18	0.97%	8	0.61%	5
0.81%	15	0.87%	16	2.55%	47	1.09%	20	0.76%	14
1.35%	34	0.75%	19	3.61%	91	0.40%	10	0.75%	19
1.53%	30	0.87%	17	2.91%	57	0.97%	19	0.56%	11
3.34%	51	0.39%	6	2.75%	42	0.39%	6	0.26%	<5
5.00%	55	0.18%	<5	2.27%	25	0.00%	0	0.09%	<5
1.89%	186	0.66%	65	2.85%	280	0.65%	64	0.55%	54

Data by age - Question 1

Thai		Tigrinya		Turkish		Ukrainian		Urdu	
1.92%	<5	0.00%	0	0.00%	0	0.00%	0	0.00%	0
4.48%	37	0.85%	7	0.85%	7	0.00%	0	0.73%	6
2.33%	43	0.71%	13	0.98%	18	0.87%	16	1.95%	36
3.61%	91	0.56%	14	1.03%	26	1.51%	38	1.11%	28
4.13%	81	0.20%	<5	0.71%	14	1.28%	25	0.71%	14
2.30%	35	0.26%	<5	0.33%	5	2.89%	44	0.52%	8
0.36%	<5	0.09%	<5	0.09%	<5	2.45%	27	0.36%	<5
2.97%	292	0.44%	43	0.72%	71	1.53%	150	0.98%	96

Data by age - Question 1

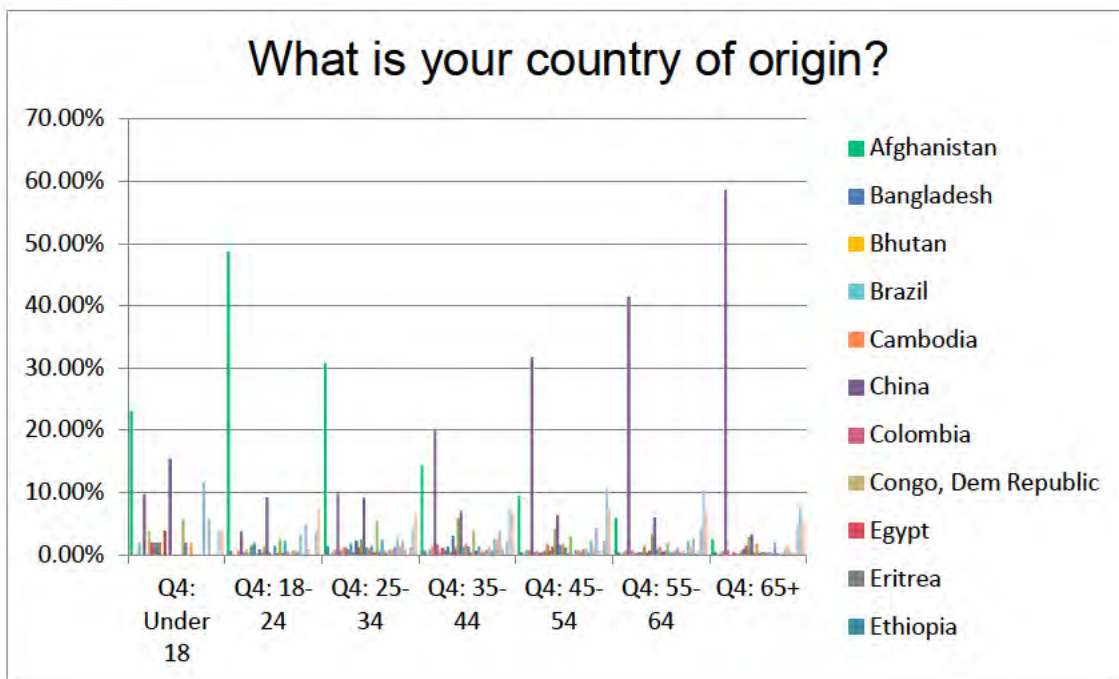
Vietnamese		Other (please specify)		Total	
3.85%	<5	11.54%	6	0.53%	52
3.75%	31	6.42%	53	8.41%	826
4.40%	81	6.41%	118	18.75%	1842
7.47%	188	5.88%	148	25.63%	2518
10.36%	203	5.41%	106	19.95%	1960
10.16%	155	4.79%	73	15.52%	1525
7.81%	86	2.91%	32	11.21%	1101
7.59%	746	5.46%	536	100.00%	9824
Answered					9824
Skipped					0

Data by age - Question 2

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

What is your country of origin?

	Afghanistan		Bangladesh		Bhutan		Brazil	
Q4: Under 18	23.08%	12	0.00%	0	0.00%	0	1.92%	<5
Q4: 18-24	48.67%	402	0.61%	5	0.12%	<5	0.00%	0
Q4: 25-34	30.73%	566	1.30%	24	0.11%	<5	0.49%	9
Q4: 35-44	14.42%	363	0.60%	15	0.08%	<5	0.87%	22
Q4: 45-54	9.44%	185	0.36%	7	0.15%	<5	0.82%	16
Q4: 55-64	5.90%	90	0.33%	5	0.07%	<5	0.52%	8
Q4: 65+	2.54%	28	0.45%	5	0.09%	<5	0.36%	<5
Total	16.75%	1646	0.62%	61	0.10%	10	0.61%	60



Data by age - Question 2

Cambodia		China		Colombia		Congo, Dem Republic		Egypt	
0.00%	0	9.62%	5	0.00%	0	3.85%	<5	1.92%	<5
0.73%	6	3.75%	31	0.36%	<5	0.85%	7	0.12%	<5
0.87%	16	9.77%	180	0.71%	13	1.14%	21	1.14%	21
1.35%	34	19.90%	501	1.67%	42	0.36%	9	1.07%	27
0.71%	14	31.73%	622	0.46%	9	0.66%	13	0.31%	6
0.79%	12	41.44%	632	0.72%	11	0.33%	5	0.20%	<5
0.64%	7	58.58%	645	0.73%	8	0.00%	0	0.36%	<5
0.91%	89	26.63%	2616	0.88%	86	0.58%	57	0.64%	63

Data by age - Question 2

Eritrea		Ethiopia		Hksar Of The Prc		India		Indonesia	
1.92%	<5	1.92%	<5	1.92%	<5	0.00%	0	3.85%	<5
1.45%	12	1.82%	15	0.12%	<5	0.85%	7	0.24%	<5
0.87%	16	1.85%	34	0.38%	7	2.23%	41	1.14%	21
0.71%	18	1.27%	32	0.40%	10	2.98%	75	1.03%	26
0.36%	7	0.61%	12	1.63%	32	0.66%	13	1.22%	24
0.46%	7	0.39%	6	1.44%	22	0.39%	6	0.66%	10
0.09%	<5	0.09%	<5	0.54%	6	0.91%	10	1.45%	16
0.63%	62	1.03%	101	0.80%	79	1.55%	152	1.03%	101

Data by age - Question 2

Iran		Iraq		Japan		Korea, South		Lebanon	
0.00%	0	15.38%	8	0.00%	0	0.00%	0	0.00%	0
1.33%	11	9.20%	76	0.36%	<5	0.00%	0	1.45%	12
2.55%	47	9.17%	169	1.14%	21	0.98%	18	1.41%	26
5.84%	147	6.99%	176	1.23%	31	1.83%	46	1.27%	32
4.18%	82	6.33%	124	1.58%	31	1.79%	35	1.07%	21
3.21%	49	6.03%	92	0.98%	15	1.25%	19	0.52%	8
2.72%	30	3.27%	36	0.36%	<5	1.73%	19	0.27%	<5
3.73%	366	6.93%	681	1.07%	105	1.39%	137	1.04%	102

Data by age - Question 2

Malaysia		Myanmar		Nepal		Pakistan		Philippines	
0.00%	0	5.77%	<5	1.92%	<5	0.00%	0	1.92%	<5
0.24%	<5	2.66%	22	0.24%	<5	2.18%	18	0.48%	<5
0.33%	6	5.37%	99	0.54%	10	2.39%	44	0.60%	11
0.28%	7	3.93%	99	0.64%	16	1.27%	32	0.52%	13
0.15%	<5	2.91%	57	0.05%	<5	0.82%	16	0.71%	14
0.59%	9	1.90%	29	0.26%	<5	0.52%	8	0.59%	9
0.36%	<5	0.45%	5	0.27%	<5	0.45%	5	0.18%	<5
0.32%	31	3.20%	314	0.38%	37	1.25%	123	0.55%	54

Data by age - Question 2

Russian Federation		Somalia		Sri Lanka		Sudan		Syrian Arab Republic	
0.00%	0	0.00%	0	0.00%	0	0.00%	0	11.54%	6
0.12%	<5	0.61%	5	0.61%	5	0.48%	<5	3.27%	27
0.38%	7	0.76%	14	0.92%	17	1.25%	23	2.77%	51
0.48%	12	0.79%	20	1.19%	30	0.64%	16	2.62%	66
0.46%	9	0.87%	17	1.02%	20	0.41%	8	2.24%	44
1.11%	17	0.39%	6	0.59%	9	0.20%	<5	2.23%	34
1.91%	21	0.18%	<5	0.09%	<5	0.09%	<5	0.91%	10
0.68%	67	0.65%	64	0.83%	82	0.56%	55	2.42%	238

Data by age - Question 2

Taiwan		Thailand		Turkiye		U.S.S.R.		Ukraine	
0.00%	0	5.77%	<5	0.00%	0	0.00%	0	0.00%	0
0.12%	<5	4.84%	40	0.85%	7	0.00%	0	0.00%	0
1.25%	23	2.28%	42	0.92%	17	0.00%	0	1.09%	20
2.38%	60	3.81%	96	0.99%	25	0.08%	<5	2.10%	53
0.97%	19	4.29%	84	0.66%	13	0.05%	<5	2.14%	42
1.05%	16	2.62%	40	0.20%	<5	0.59%	9	4.39%	67
1.36%	15	0.36%	<5	0.09%	<5	0.27%	<5	4.72%	52
1.36%	134	3.15%	309	0.67%	66	0.15%	15	2.38%	234

Data by age - Question 2

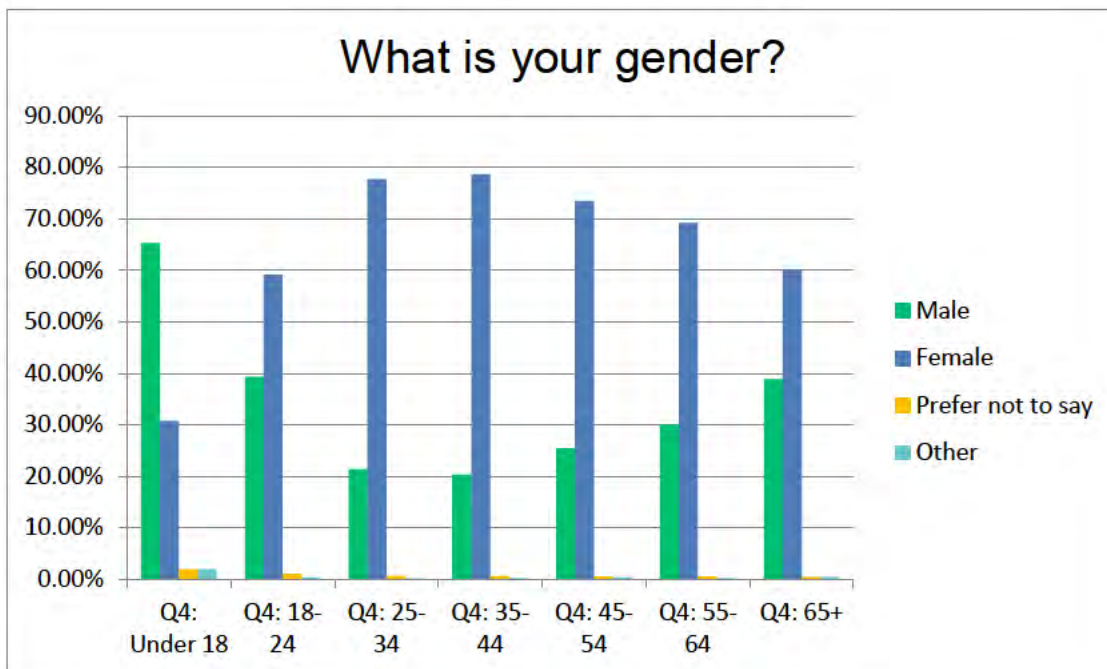
Vietnam		Other (please specify)		Total	
3.85%	<5	3.85%	<5	0.53%	52
3.75%	31	7.51%	62	8.41%	826
4.45%	82	6.73%	124	18.75%	1842
7.66%	193	6.75%	170	25.63%	2518
10.66%	209	7.50%	147	19.95%	1960
10.30%	157	6.82%	104	15.52%	1525
7.81%	86	5.27%	58	11.21%	1101
7.74%	760	6.79%	667	100.00%	9824
				Answered	9824
				Skipped	0

Data by age - Question 3

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

What is your gender?

	Male		Female		Prefer not to say		Other		Total	
Q4: Under 18	65.38%	34	30.77%	16	1.92%	<5	1.92%	<5	0.53%	52
Q4: 18-24	39.35%	325	59.20%	489	1.09%	9	0.36%	<5	8.41%	826
Q4: 25-34	21.39%	394	77.74%	1432	0.71%	13	0.16%	<5	18.75%	1842
Q4: 35-44	20.33%	512	78.75%	1983	0.68%	17	0.24%	6	25.63%	2518
Q4: 45-54	25.46%	499	73.52%	1441	0.61%	12	0.41%	8	19.95%	1960
Q4: 55-64	30.03%	458	69.18%	1055	0.59%	9	0.20%	<5	15.52%	1525
Q4: 65+	38.87%	428	60.22%	663	0.45%	5	0.45%	5	11.21%	1101
Total	26.97%	2650	72.06%	7079	0.67%	66	0.30%	29	100.00%	9824
Answered										9824
Skipped										0

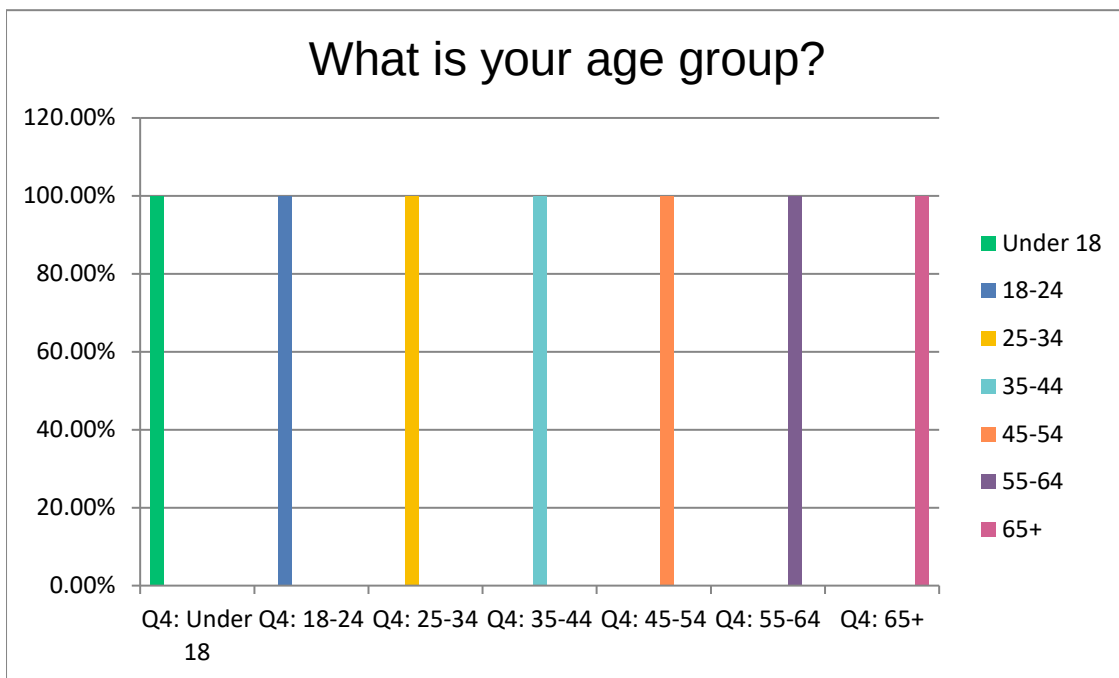


Data by age - Question 4

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

What is your age group?

	Under 18		18-24		25-34		35-44	
Q4: Under 18	100.00%	52	0.00%	0	0.00%	0	0.00%	0
Q4: 18-24	0.00%	0	100.00%	826	0.00%	0	0.00%	0
Q4: 25-34	0.00%	0	0.00%	0	100.00%	1842	0.00%	0
Q4: 35-44	0.00%	0	0.00%	0	0.00%	0	100.00%	2518
Q4: 45-54	0.00%	0	0.00%	0	0.00%	0	0.00%	0
Q4: 55-64	0.00%	0	0.00%	0	0.00%	0	0.00%	0
Q4: 65+	0.00%	0	0.00%	0	0.00%	0	0.00%	0
Total	0.53%	52	8.41%	826	18.75%	1842	25.63%	2518



Data by age - Question 4

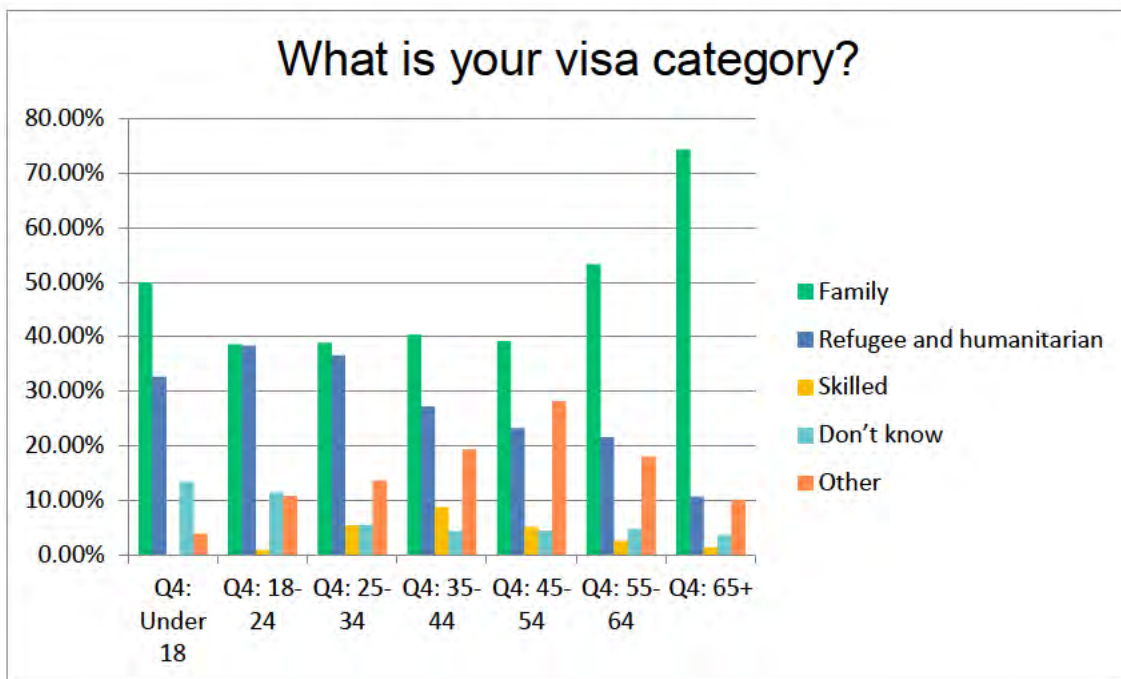
45-54		55-64		65+		Total	
0.00%	0	0.00%	0	0.00%	0	0.53%	52
0.00%	0	0.00%	0	0.00%	0	8.41%	826
0.00%	0	0.00%	0	0.00%	0	18.75%	1842
0.00%	0	0.00%	0	0.00%	0	25.63%	2518
100.00%	1960	0.00%	0	0.00%	0	19.95%	1960
0.00%	0	100.00%	1525	0.00%	0	15.52%	1525
0.00%	0	0.00%	0	100.00%	1101	11.21%	1101
19.95%	1960	15.52%	1525	11.21%	1101	100.00%	9824
Answered							9824
Skipped							0

Data by age - Question 5

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

What is your visa category?

	Family	Refugee and humanitarian	Skilled	Don't know
Q4: Under 18	50.00% 26	32.69% 17	0.00% 0	13.46% 7
Q4: 18-24	38.62% 319	38.38% 317	0.85% 7	11.38% 94
Q4: 25-34	38.87% 716	36.59% 674	5.43% 100	5.48% 101
Q4: 35-44	40.39% 1017	27.16% 684	8.78% 221	4.37% 110
Q4: 45-54	39.18% 768	23.21% 455	5.05% 99	4.39% 86
Q4: 55-64	53.31% 813	21.51% 328	2.49% 38	4.72% 72
Q4: 65+	74.39% 819	10.63% 117	1.27% 14	3.63% 40
Total	45.58% 4478	26.38% 2592	4.88% 479	5.19% 510



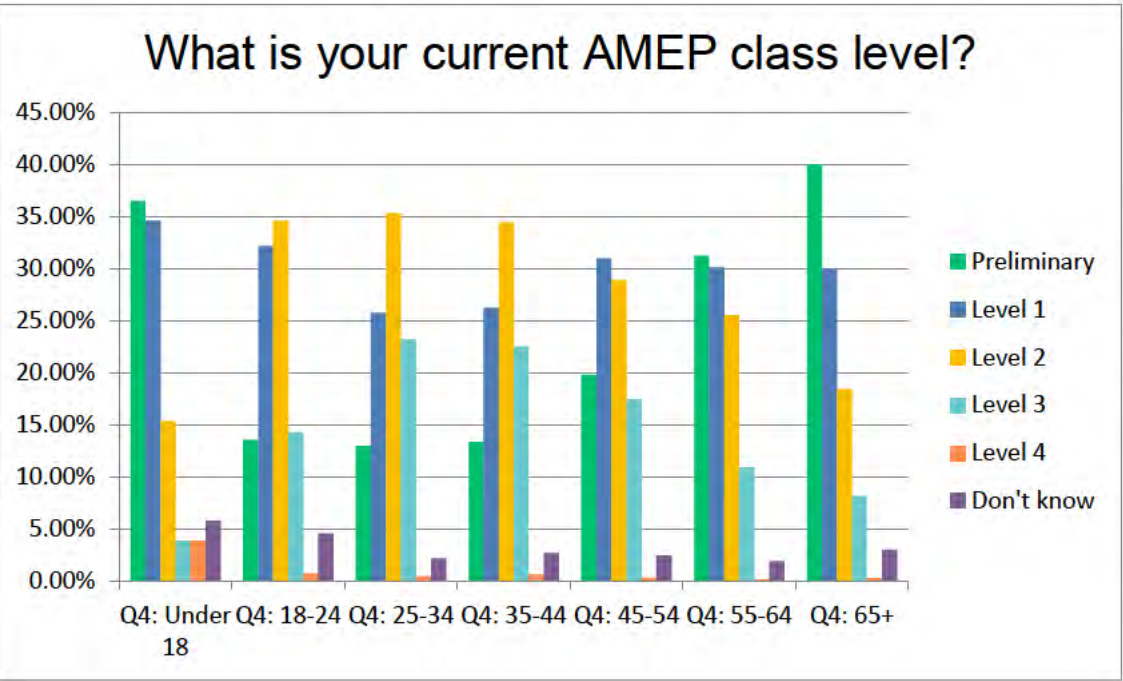
Data by age - Question 5

Other		Total	
3.85%	<5	0.53%	52
10.77%	89	8.41%	826
13.63%	251	18.75%	1842
19.30%	486	25.63%	2518
28.16%	552	19.95%	1960
17.97%	274	15.52%	1525
10.08%	111	11.21%	1101
17.97%	1765	100.00%	9824
Answered			9824
Skipped			0

Data by age - Question 6

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024
What is your current AMEP class level?

	Preliminary		Level 1		Level 2		Level 3	
Q4: Under 18	36.54%	19	34.62%	18	15.38%	8	3.85%	<5
Q4: 18-24	13.56%	112	32.20%	266	34.62%	286	14.29%	118
Q4: 25-34	12.98%	239	25.79%	475	35.40%	652	23.24%	428
Q4: 35-44	13.38%	337	26.29%	662	34.47%	868	22.56%	568
Q4: 45-54	19.80%	388	31.02%	608	28.93%	567	17.50%	343
Q4: 55-64	31.28%	477	30.16%	460	25.57%	390	10.95%	167
Q4: 65+	40.05%	441	30.06%	331	18.44%	203	8.17%	90
Total	20.49%	2013	28.71%	2820	30.27%	2974	17.47%	1716



Data by age - Question 6

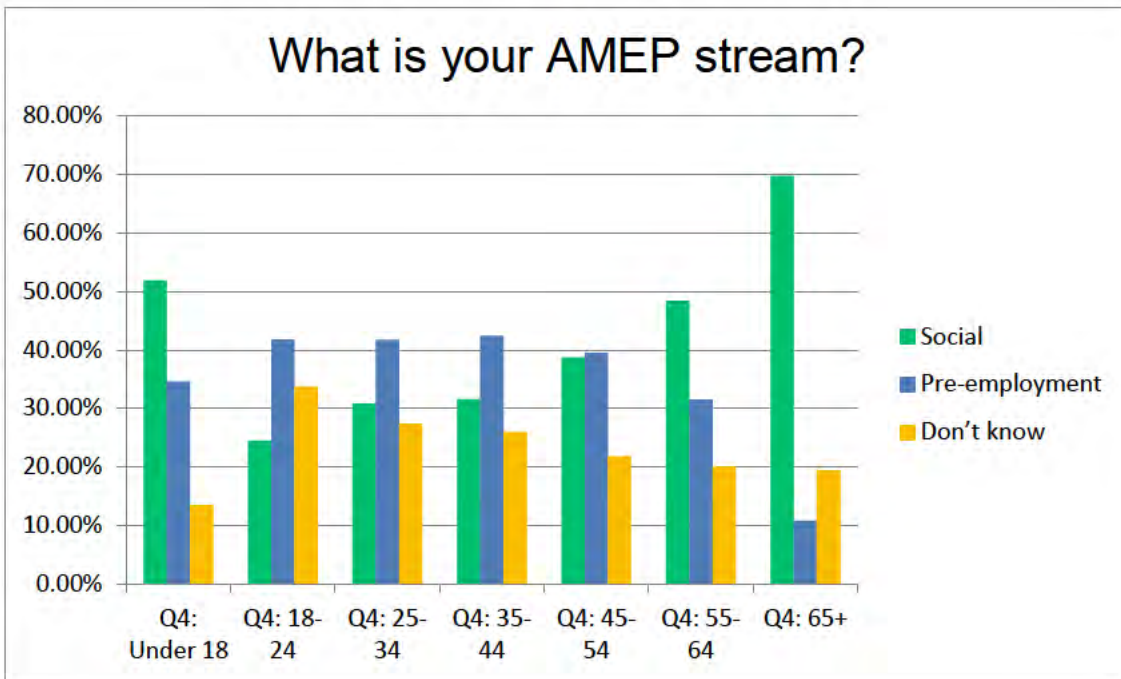
Level 4		Don't know		Total	
3.85%	<5	5.77%	<5	0.53%	52
0.73%	6	4.60%	38	8.41%	826
0.43%	8	2.17%	40	18.75%	1842
0.64%	16	2.66%	67	25.63%	2518
0.31%	6	2.45%	48	19.95%	1960
0.13%	<5	1.90%	29	15.52%	1525
0.27%	<5	3.00%	33	11.21%	1101
0.44%	43	2.63%	258	100.00%	9824
Answered					9824
Skipped					0

Data by age - Question 7

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

What is your AMEP stream?

	Social		Pre-employment		Don't know		Total	
Q4: Under 18	51.92%	27	34.62%	18	13.46%	7	0.53%	52
Q4: 18-24	24.46%	202	41.77%	345	33.78%	279	8.41%	826
Q4: 25-34	30.84%	568	41.75%	769	27.42%	505	18.75%	1842
Q4: 35-44	31.57%	795	42.41%	1068	26.01%	655	25.63%	2518
Q4: 45-54	38.67%	758	39.49%	774	21.84%	428	19.95%	1960
Q4: 55-64	48.39%	738	31.54%	481	20.07%	306	15.52%	1525
Q4: 65+	69.75%	768	10.81%	119	19.44%	214	11.21%	1101
Total	39.25%	3856	36.38%	3574	24.37%	2394	100.00%	9824
Answered								9824
Skipped								0

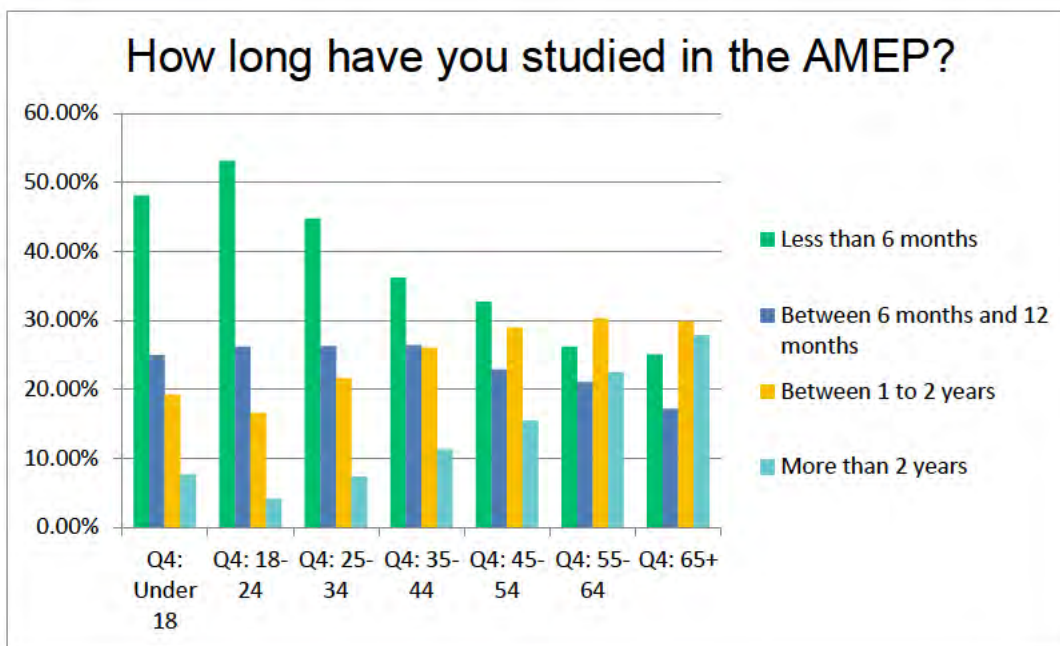


Data by age - Question 8

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

How long have you studied in the AMEP?

	Less than 6 months		Between 6 months and 12 months		Between 1 to 2 years		More than 2 years		Total	
Q4: Under 18	48.08%	25	25.00%	13	19.23%	10	7.69%	<5	0.53%	52
Q4: 18-24	53.15%	439	26.15%	216	16.59%	137	4.12%	34	8.41%	826
Q4: 25-34	44.79%	825	26.28%	484	21.61%	398	7.33%	135	18.75%	1842
Q4: 35-44	36.22%	912	26.45%	666	26.01%	655	11.32%	285	25.63%	2518
Q4: 45-54	32.70%	641	22.91%	449	28.93%	567	15.46%	303	19.95%	1960
Q4: 55-64	26.16%	399	21.05%	321	30.30%	462	22.49%	343	15.52%	1525
Q4: 65+	25.07%	276	17.17%	189	29.88%	329	27.88%	307	11.21%	1101
Total	35.80%	3517	23.80%	2338	26.04%	2558	14.36%	1411	100.00%	9824
Answered										9824
Skipped										0

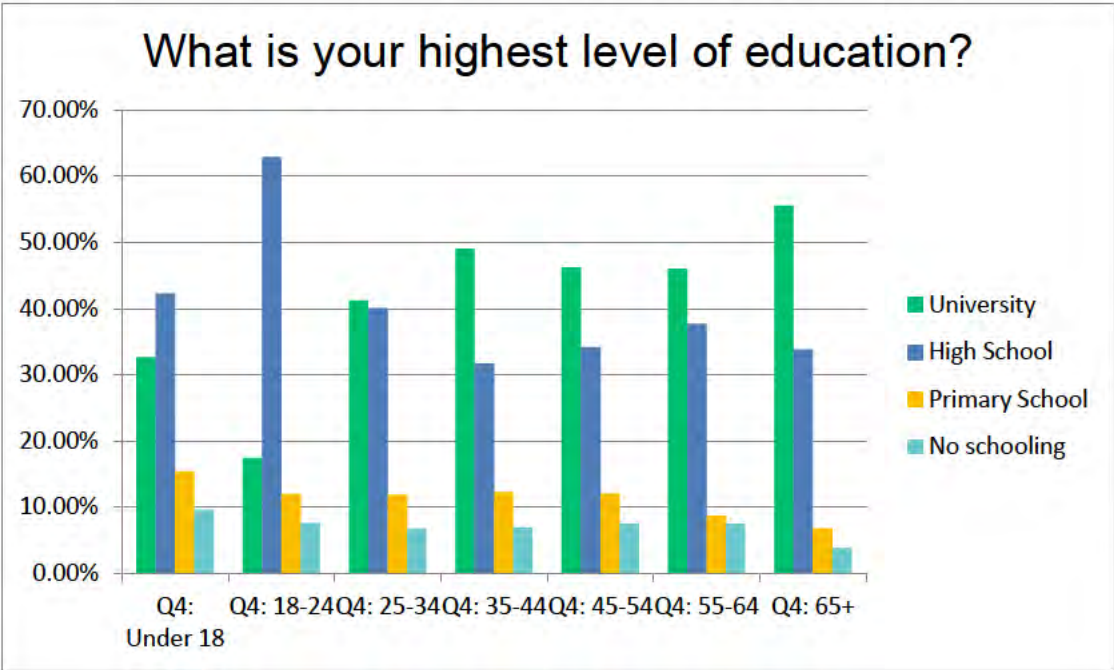


Data by age - Question 9

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

What is your highest level of education?

	University		High School		Primary School		No schooling		Total	
Q4: Under 18	32.69%	17	42.31%	22	15.38%	8	9.62%	5	0.53%	52
Q4: 18-24	17.43%	144	62.95%	520	11.99%	99	7.63%	63	8.41%	826
Q4: 25-34	41.26%	760	40.07%	738	11.89%	219	6.79%	125	18.75%	1842
Q4: 35-44	49.05%	1235	31.73%	799	12.27%	309	6.95%	175	25.63%	2518
Q4: 45-54	46.22%	906	34.18%	670	12.09%	237	7.50%	147	19.95%	1960
Q4: 55-64	46.03%	702	37.70%	575	8.72%	133	7.54%	115	15.52%	1525
Q4: 65+	55.59%	612	33.79%	372	6.81%	75	3.81%	42	11.21%	1101
Total	44.54%	4376	37.62%	3696	10.99%	1080	6.84%	672	100.00%	9824
Answered										9824
Skipped										0



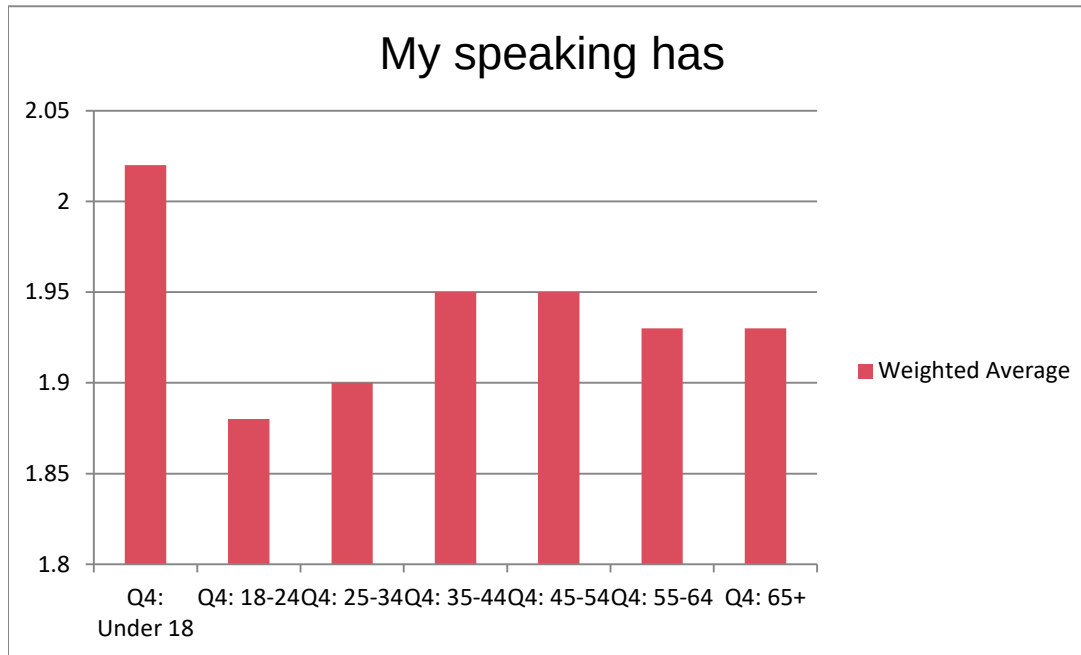
Data by age - Question 19

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

In the AMEP:

My speaking has

	not improved		improved		improved a lot		Total	Weighted Average	
Q4: Under 18	22.73%	10	56.82%	25	20.45%	9	0.46%	44	2.02
Q4: 18-24	11.44%	90	64.68%	509	23.89%	188	8.30%	787	1.88
Q4: 25-34	11.10%	197	68.04%	1207	20.86%	370	18.72%	1774	1.9
Q4: 35-44	12.40%	301	69.89%	1697	17.71%	430	25.62%	2428	1.95
Q4: 45-54	11.27%	215	72.10%	1375	16.62%	317	20.12%	1907	1.95
Q4: 55-64	9.69%	143	73.29%	1081	17.02%	251	15.56%	1475	1.93
Q4: 65+	7.44%	79	78.44%	833	14.12%	150	11.21%	1062	1.93
Total	10.92%	1035	70.98%	6727	18.10%	1715	100.00%	9477	
Answered									9477
Skipped									347

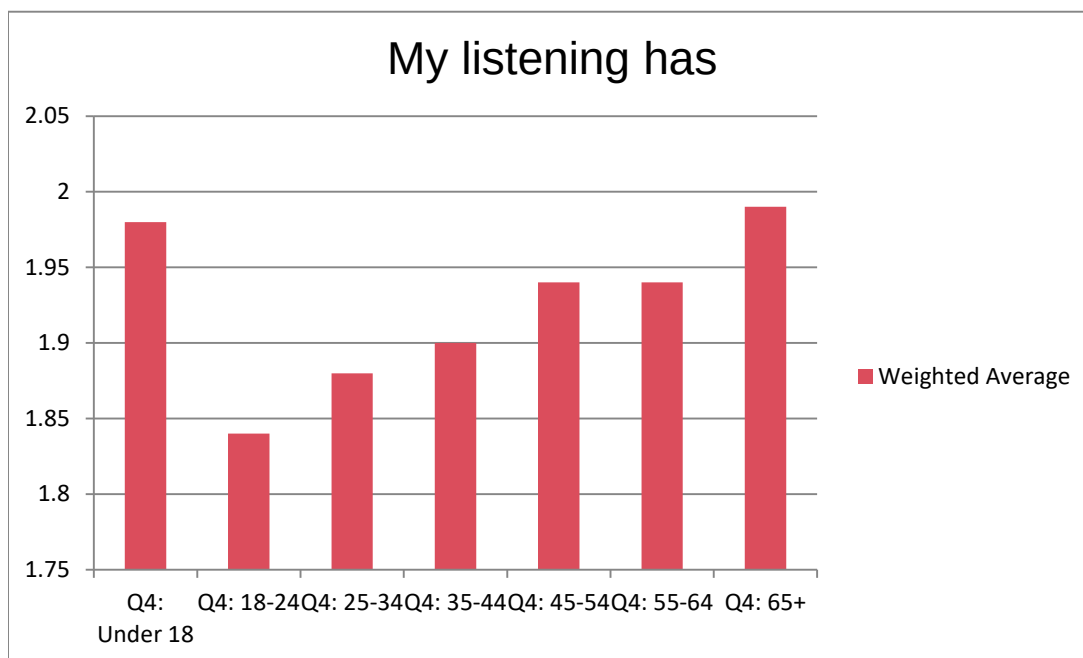


Data by age - Question 19

My listening has

	not improved		improved		improved a lot		Total	Weighted Average
Q4: Under 18	15.91%	7	65.91%	29	18.18%	8	0.46%	1.98
Q4: 18-24	8.13%	64	67.34%	530	24.52%	193	8.30%	1.84
Q4: 25-34	9.30%	165	69.45%	1232	21.25%	377	18.72%	1.88
Q4: 35-44	9.93%	241	70.39%	1709	19.69%	478	25.62%	1.9
Q4: 45-54	10.17%	194	73.20%	1396	16.62%	317	20.12%	1.94
Q4: 55-64	9.90%	146	74.44%	1098	15.66%	231	15.56%	1.94
Q4: 65+	9.60%	102	80.23%	852	10.17%	108	11.21%	1.99
Total	9.70%	919	72.24%	6846	18.06%	1712	100.00%	

Answered 9477
Skipped 347

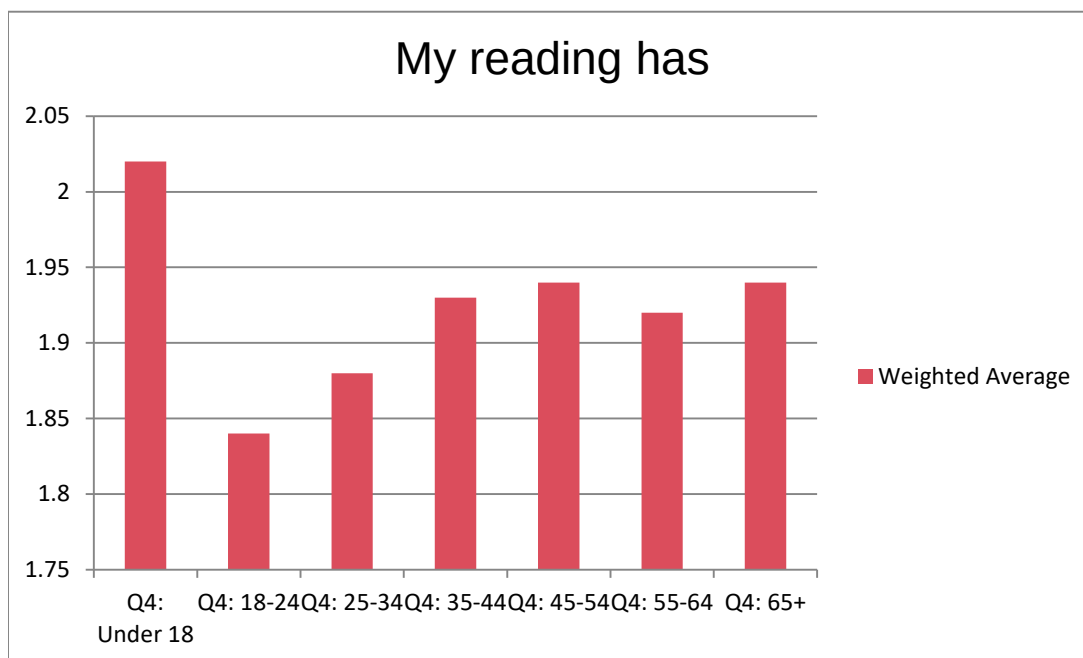


Data by age - Question 19

My reading has

	not improved		improved		improved a lot		Total	Weighted Average	
Q4: Under 18	20.45%	9	61.36%	27	18.18%	8	0.46%	44	2.02
Q4: 18-24	9.28%	73	65.69%	517	25.03%	197	8.30%	787	1.84
Q4: 25-34	10.26%	182	67.87%	1204	21.87%	388	18.72%	1774	1.88
Q4: 35-44	10.46%	254	71.71%	1741	17.83%	433	25.62%	2428	1.93
Q4: 45-54	10.28%	196	73.78%	1407	15.94%	304	20.12%	1907	1.94
Q4: 55-64	9.36%	138	73.22%	1080	17.42%	257	15.56%	1475	1.92
Q4: 65+	7.63%	81	78.63%	835	13.75%	146	11.21%	1062	1.94
Total	9.84%	933	71.87%	6811	18.29%	1733	100.00%	9477	

Answered 9477
Skipped 347

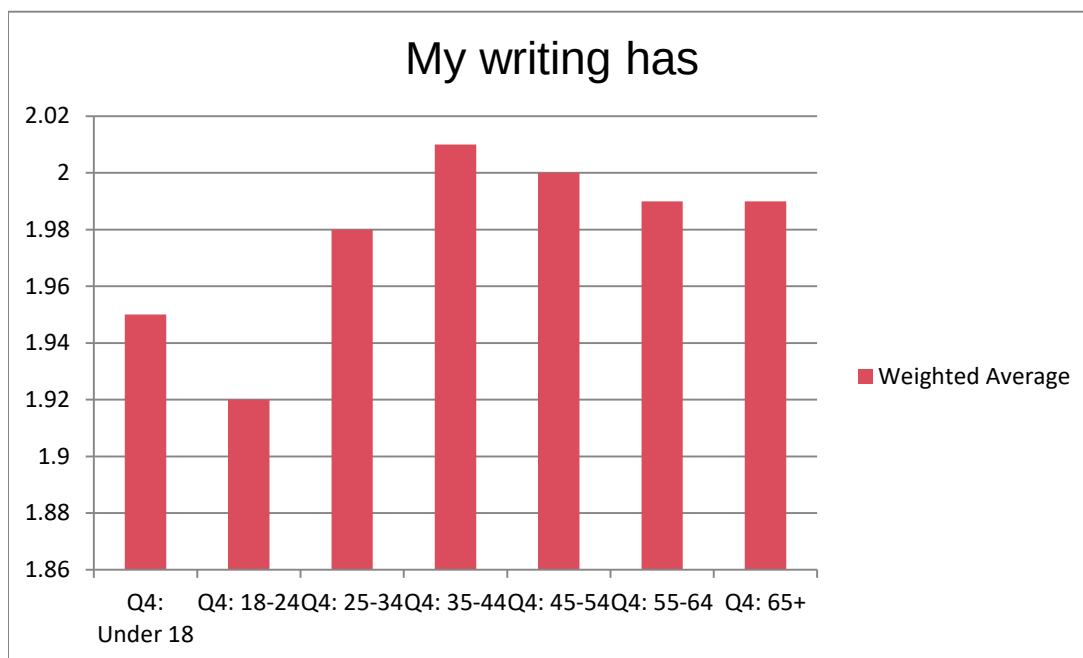


Data by age - Question 19

My writing has

	not improved		improved		improved a lot		Total	Weighted Average
Q4: Under 18	15.91%	7	63.64%	28	20.45%	9	0.46%	1.95
Q4: 18-24	13.98%	110	64.17%	505	21.86%	172	8.30%	1.92
Q4: 25-34	15.90%	282	66.46%	1179	17.64%	313	18.72%	1.98
Q4: 35-44	16.14%	392	68.57%	1665	15.28%	371	25.62%	2.01
Q4: 45-54	14.58%	278	71.32%	1360	14.11%	269	20.12%	2
Q4: 55-64	14.17%	209	71.12%	1049	14.71%	217	15.56%	1.99
Q4: 65+	10.92%	116	76.84%	816	12.24%	130	11.21%	1.99
Total	14.71%	1394	69.66%	6602	15.63%	1481	100.00%	

Answered 9477
Skipped 347



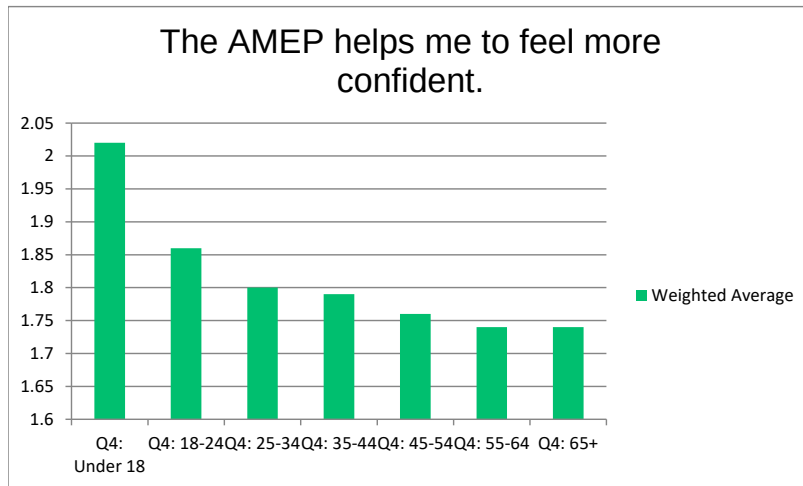
Data by age - Question 20

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

How much do you agree or disagree with these statements?

The AMEP helps me to feel more confident.

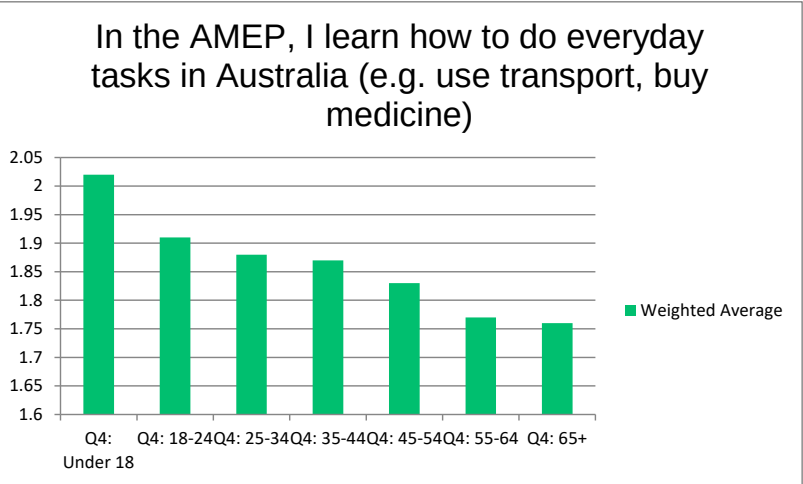
	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average
Q4: Under 18	14.29%	6	69.05%	29	16.67%	7	0.00%	0	0.00%	0	0.45%	2.02
Q4: 18-24	27.07%	209	63.21%	488	6.99%	54	1.81%	14	0.91%	7	8.32%	1.86
Q4: 25-34	31.21%	538	60.61%	1045	6.26%	108	0.93%	16	0.99%	17	18.58%	1.8
Q4: 35-44	31.29%	741	61.40%	1454	5.62%	133	0.84%	20	0.84%	20	25.52%	1.79
Q4: 45-54	34.06%	639	58.85%	1104	5.01%	94	0.80%	15	1.28%	24	20.22%	1.76
Q4: 55-64	34.96%	508	58.71%	853	4.82%	70	0.83%	12	0.69%	10	15.66%	1.74
Q4: 65+	32.66%	341	62.55%	653	3.74%	39	0.57%	6	0.48%	5	11.25%	1.74
Total	32.14%	2982	60.63%	5626	5.44%	505	0.89%	83	0.89%	83	100.00%	
											Answered	9279
											Skipped	545



Data by age - Question 20

In the AMEP, I learn how to do everyday tasks in Australia (e.g. use transport, buy medicine)

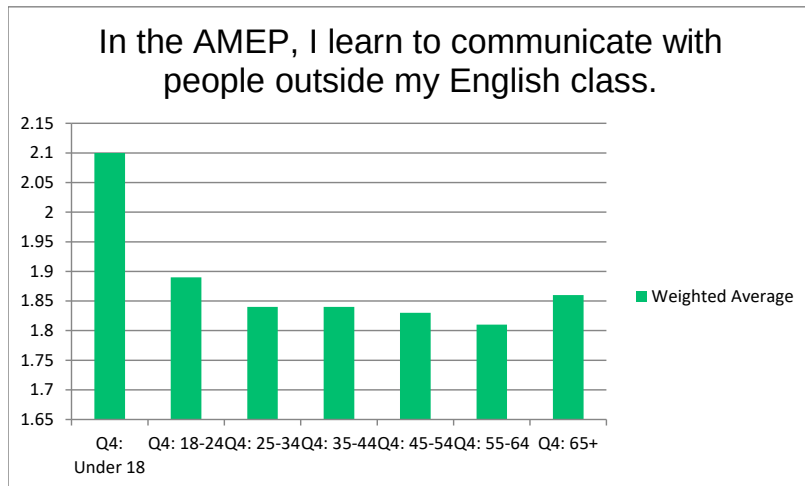
	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q4: Under 18	19.05%	8	59.52%	25	21.43%	9	0.00%	0	0.00%	0	0.45%	42	2.02
Q4: 18-24	25.52%	197	61.01%	471	10.49%	81	2.46%	19	0.52%	<5	8.32%	772	1.91
Q4: 25-34	28.42%	490	59.40%	1024	8.58%	148	2.55%	44	1.04%	18	18.58%	1724	1.88
Q4: 35-44	29.10%	689	58.95%	1396	8.74%	207	2.41%	57	0.80%	19	25.52%	2368	1.87
Q4: 45-54	31.29%	587	58.21%	1092	8.16%	153	1.33%	25	1.01%	19	20.22%	1876	1.83
Q4: 55-64	32.69%	475	59.53%	865	6.19%	90	0.96%	14	0.62%	9	15.66%	1453	1.77
Q4: 65+	31.32%	327	63.03%	658	4.31%	45	0.96%	10	0.38%	<5	11.25%	1044	1.76
Total	29.88%	2773	59.61%	5531	7.90%	733	1.82%	169	0.79%	73	100.00%	9279	
Answered												9279	
Skipped												545	



Data by age - Question 20

In the AMEP, I learn to communicate with people outside my English class.

	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q4: Under 18	16.67%	7	64.29%	27	14.29%	6	2.38%	<5	2.38%	<5	0.45%	42	2.1
Q4: 18-24	27.46%	212	60.88%	470	8.42%	65	2.07%	16	1.17%	9	8.32%	772	1.89
Q4: 25-34	29.70%	512	60.15%	1037	7.42%	128	1.68%	29	1.04%	18	18.58%	1724	1.84
Q4: 35-44	29.27%	693	61.11%	1447	7.14%	169	1.65%	39	0.84%	20	25.52%	2368	1.84
Q4: 45-54	30.22%	567	60.02%	1126	7.36%	138	1.23%	23	1.17%	22	20.22%	1876	1.83
Q4: 55-64	29.80%	433	60.84%	884	8.05%	117	0.76%	11	0.55%	8	15.66%	1453	1.81
Q4: 65+	25.48%	266	65.13%	680	7.76%	81	1.25%	13	0.38%	<5	11.25%	1044	1.86
Total	28.99%	2690	61.12%	5671	7.59%	704	1.42%	132	0.88%	82	100.00%	9279	
												Answered	9279
												Skipped	545



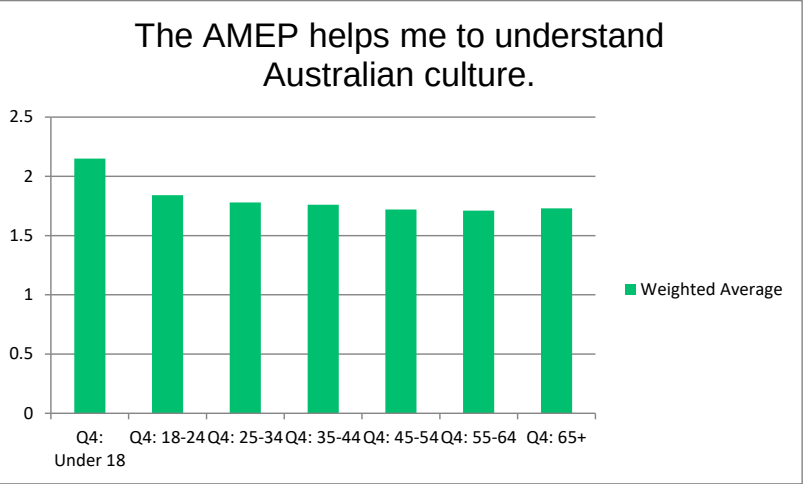
Data by age - Question 21

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

How much do you agree or disagree with these statements?

The AMEP helps me to understand Australian culture.

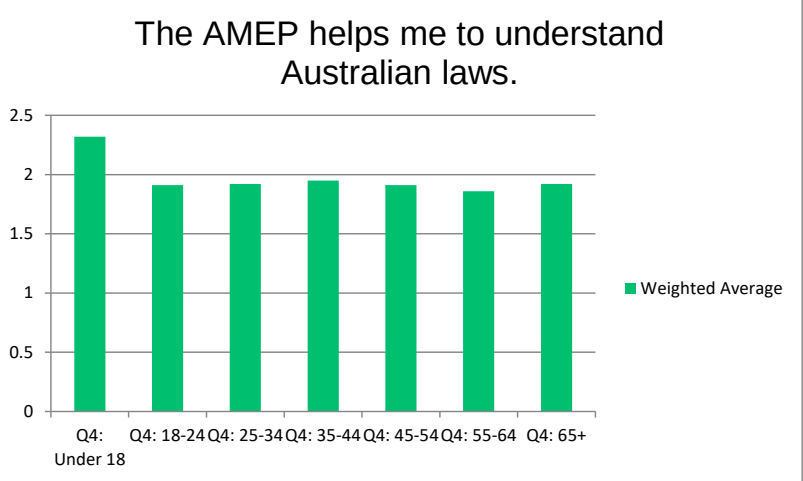
	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q4: Under 18	19.51%	8	56.10%	23	19.51%	8	0.00%	0	4.88%	<5	0.45%	41	2.15
Q4: 18-24	27.23%	208	64.40%	492	6.28%	48	1.18%	9	0.92%	7	8.36%	764	1.84
Q4: 25-34	33.20%	563	58.49%	992	6.31%	107	1.30%	22	0.71%	12	18.56%	1696	1.78
Q4: 35-44	33.08%	770	60.52%	1409	4.73%	110	1.12%	26	0.56%	13	25.47%	2328	1.76
Q4: 45-54	35.94%	666	58.07%	1076	4.48%	83	0.70%	13	0.81%	15	20.27%	1853	1.72
Q4: 55-64	35.15%	502	59.73%	853	4.13%	59	0.42%	6	0.56%	8	15.62%	1428	1.71
Q4: 65+	32.62%	336	63.11%	650	3.69%	38	0.29%	<5	0.29%	<5	11.27%	1030	1.73
Total	33.40%	3053	60.12%	5495	4.96%	453	0.86%	79	0.66%	60	100.00%	9140	
												Answered	9140
												Skipped	684



Data by age - Question 21

The AMEP helps me to understand Australian laws.

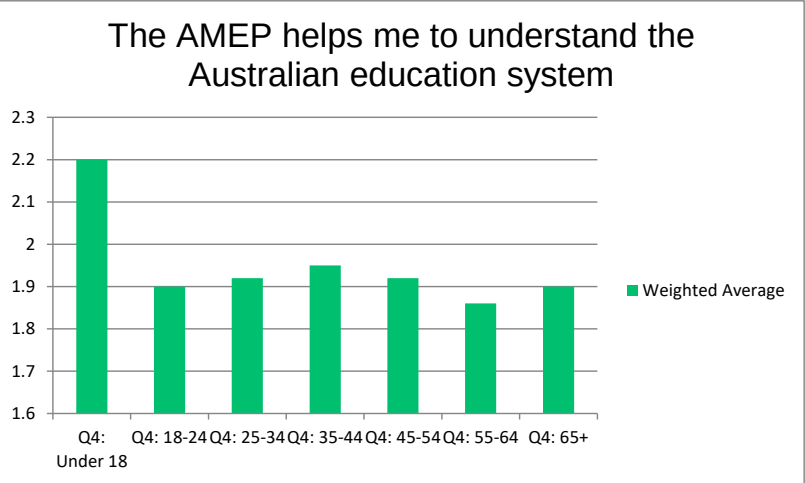
	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q4: Under 18	12.20%	5	58.54%	24	19.51%	8	4.88%	<5	4.88%	<5	0.45%	41	2.32
Q4: 18-24	24.87%	190	62.57%	478	9.95%	76	2.23%	17	0.39%	<5	8.36%	764	1.91
Q4: 25-34	26.89%	456	58.02%	984	11.85%	201	2.42%	41	0.83%	14	18.56%	1696	1.92
Q4: 35-44	25.26%	588	58.38%	1359	13.36%	311	2.36%	55	0.64%	15	25.47%	2328	1.95
Q4: 45-54	27.42%	508	57.26%	1061	13.06%	242	1.30%	24	0.97%	18	20.27%	1853	1.91
Q4: 55-64	28.78%	411	58.19%	831	11.48%	164	1.26%	18	0.28%	<5	15.62%	1428	1.86
Q4: 65+	24.08%	248	61.65%	635	12.82%	132	1.17%	12	0.29%	<5	11.27%	1030	1.92
Total	26.32%	2406	58.77%	5372	12.41%	1134	1.85%	169	0.65%	59	100.00%	9140	
												Answered	9140
												Skipped	684



Data by age - Question 21

The AMEP helps me to understand the Australian education system

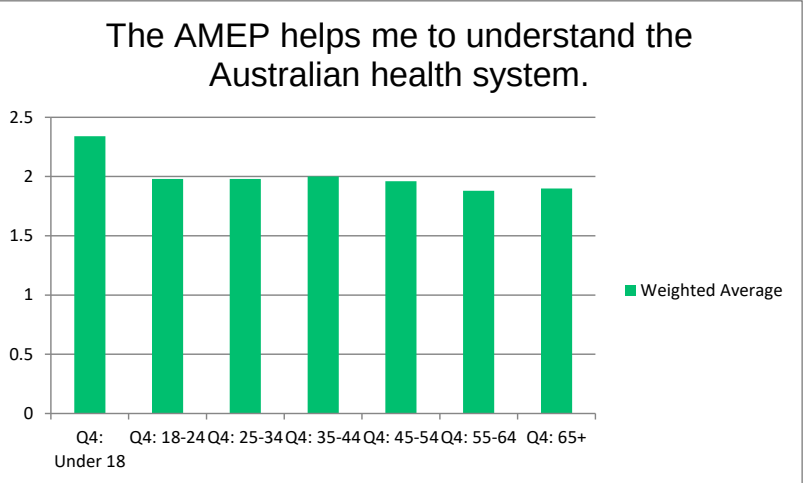
	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q4: Under 18	9.76%	<5	70.73%	29	14.63%	6	0.00%	0	4.88%	<5	0.45%	41	2.2
Q4: 18-24	24.87%	190	63.22%	483	9.69%	74	1.70%	13	0.52%	<5	8.36%	764	1.9
Q4: 25-34	26.06%	442	59.26%	1005	11.91%	202	1.77%	30	1.00%	17	18.56%	1696	1.92
Q4: 35-44	24.31%	566	60.05%	1398	12.71%	296	2.41%	56	0.52%	12	25.47%	2328	1.95
Q4: 45-54	25.47%	472	60.33%	1118	12.30%	228	1.08%	20	0.86%	16	20.27%	1853	1.92
Q4: 55-64	27.59%	394	60.92%	870	10.08%	144	1.05%	15	0.35%	5	15.62%	1428	1.86
Q4: 65+	23.20%	239	64.85%	668	11.07%	114	0.68%	7	0.19%	<5	11.27%	1030	1.9
Total	25.24%	2307	60.95%	5571	11.64%	1064	1.54%	141	0.63%	58	100.00%	9140	
												Answered	9140
												Skipped	684



Data by age - Question 21

The AMEP helps me to understand the Australian health system.

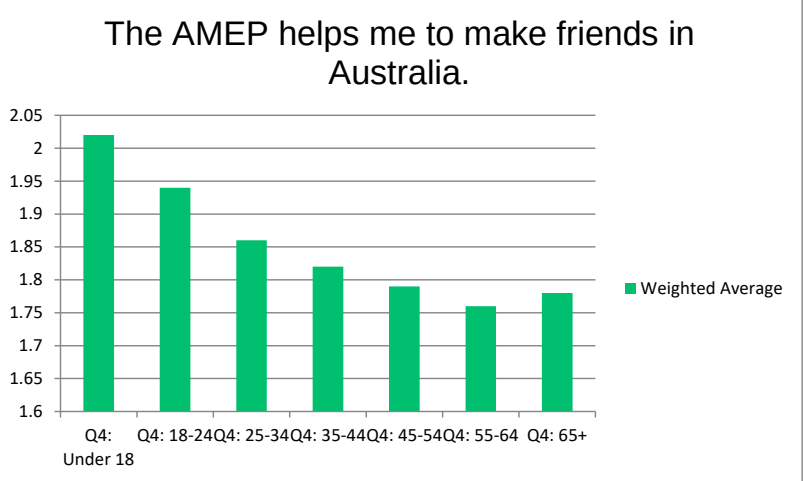
	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q4: Under 18	9.76%	<5	63.41%	26	17.07%	7	2.44%	<5	7.32%	<5	0.45%	41	2.34
Q4: 18-24	23.43%	179	59.16%	452	14.40%	110	2.36%	18	0.65%	5	8.36%	764	1.98
Q4: 25-34	24.82%	421	56.37%	956	15.33%	260	2.65%	45	0.83%	14	18.56%	1696	1.98
Q4: 35-44	23.24%	541	57.69%	1343	15.21%	354	3.22%	75	0.64%	15	25.47%	2328	2
Q4: 45-54	24.45%	453	58.45%	1083	14.68%	272	1.57%	29	0.86%	16	20.27%	1853	1.96
Q4: 55-64	27.24%	389	59.31%	847	11.83%	169	1.19%	17	0.42%	6	15.62%	1428	1.88
Q4: 65+	24.17%	249	63.20%	651	11.46%	118	0.87%	9	0.29%	<5	11.27%	1030	1.9
Total	24.46%	2236	58.62%	5358	14.11%	1290	2.12%	194	0.68%	62	100.00%	9140	
												Answered	9140
												Skipped	684



Data by age - Question 21

The AMEP helps me to make friends in Australia.

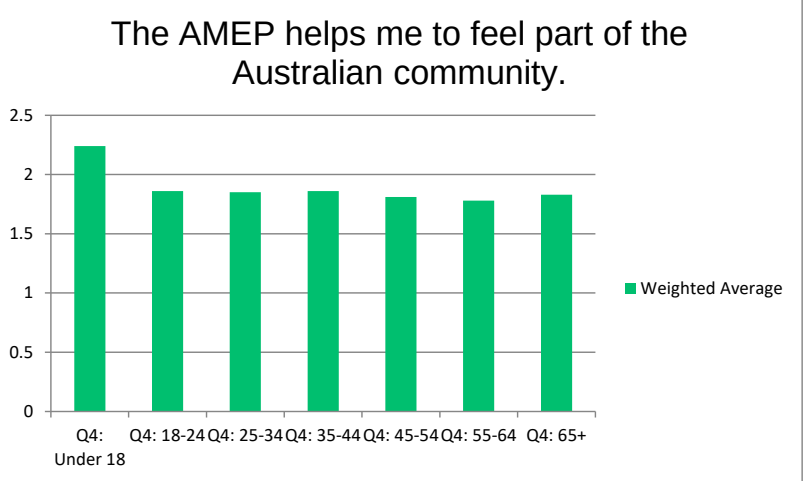
	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q4: Under 18	24.39%	10	56.10%	23	14.63%	6	2.44%	<5	2.44%	<5	0.45%	41	2.02
Q4: 18-24	25.65%	196	58.51%	447	12.57%	96	2.62%	20	0.65%	5	8.36%	764	1.94
Q4: 25-34	30.19%	512	57.96%	983	8.96%	152	1.83%	31	1.06%	18	18.56%	1696	1.86
Q4: 35-44	29.21%	680	61.90%	1441	6.92%	161	1.46%	34	0.52%	12	25.47%	2328	1.82
Q4: 45-54	31.03%	575	61.74%	1144	5.56%	103	0.76%	14	0.92%	17	20.27%	1853	1.79
Q4: 45-54	31.03%	575	61.74%	1144	5.56%	103	0.76%	14	0.92%	17	20.27%	1853	1.79
Q4: 45-54	31.03%	575	61.74%	1144	5.56%	103	0.76%	14	0.92%	17	20.27%	1853	1.79
Q4: 55-64	32.56%	465	60.71%	867	5.39%	77	0.84%	12	0.49%	7	15.62%	1428	1.76
Q4: 65+	28.25%	291	66.50%	685	4.27%	44	0.49%	5	0.49%	5	11.27%	1030	1.78
Total	29.86%	2729	61.16%	5590	6.99%	639	1.28%	117	0.71%	65	100.00%	9140	
												Answered	9140
												Skipped	684



Data by age - Question 21

The AMEP helps me to feel part of the Australian community.

	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q4: Under 18	14.63%	6	60.98%	25	14.63%	6	4.88%	<5	4.88%	<5	0.45%	41	2.24
Q4: 18-24	27.62%	211	61.52%	470	8.51%	65	1.83%	14	0.52%	<5	8.36%	764	1.86
Q4: 25-34	29.07%	493	59.67%	1012	9.02%	153	1.30%	22	0.94%	16	18.56%	1696	1.85
Q4: 35-44	27.62%	643	61.25%	1426	8.98%	209	1.55%	36	0.60%	14	25.47%	2328	1.86
Q4: 45-54	31.08%	576	59.74%	1107	7.34%	136	0.81%	15	1.03%	19	20.27%	1853	1.81
Q4: 55-64	31.51%	450	60.64%	866	6.44%	92	0.77%	11	0.63%	9	15.62%	1428	1.78
Q4: 65+	26.70%	275	65.15%	671	6.70%	69	0.87%	9	0.58%	6	11.27%	1030	1.83
Total	29.04%	2654	61.02%	5577	7.99%	730	1.19%	109	0.77%	70	100.00%	9140	
												Answered	9140
												Skipped	684

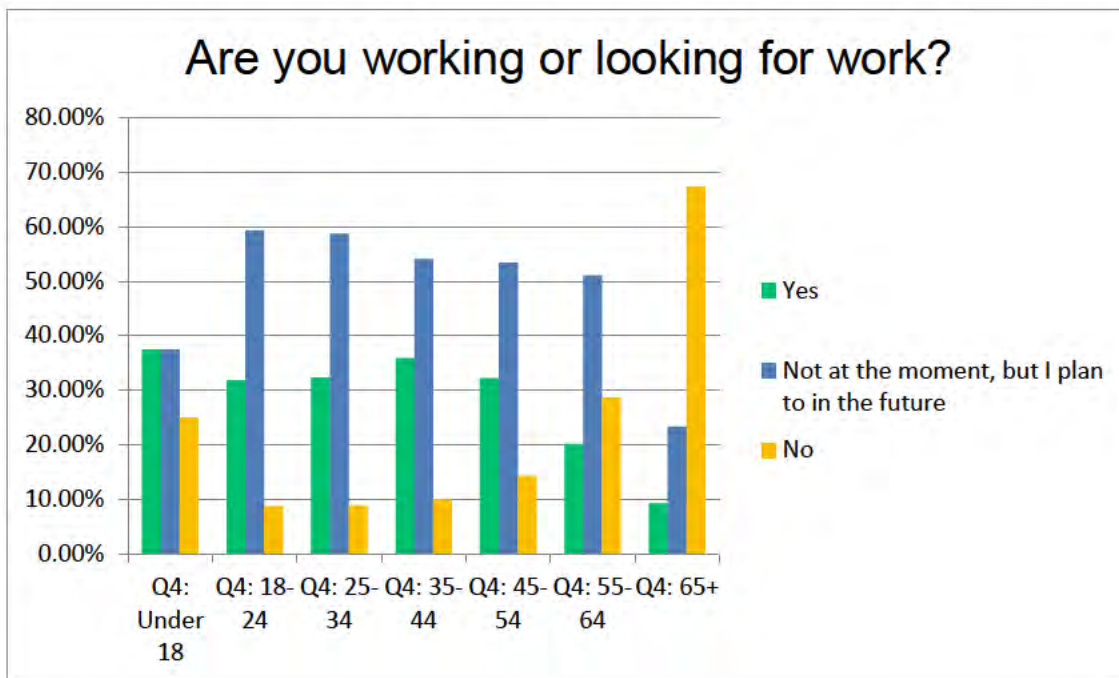


Data by age - Question 22

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

Are you working or looking for work?

	Yes		Not at the moment, but I plan to in the future		No		Total	
Q4: Under 18	37.50%	15	37.50%	15	25.00%	10	0.44%	40
Q4: 18-24	31.85%	243	59.37%	453	8.78%	67	8.38%	763
Q4: 25-34	32.37%	547	58.76%	993	8.88%	150	18.57%	1690
Q4: 35-44	35.94%	832	54.08%	1252	9.98%	231	25.43%	2315
Q4: 45-54	32.25%	594	53.47%	985	14.28%	263	20.24%	1842
Q4: 55-64	20.15%	287	51.12%	728	28.72%	409	15.64%	1424
Q4: 65+	9.24%	95	23.35%	240	67.41%	693	11.29%	1028
Total	28.71%	2613	51.26%	4666	20.03%	1823	100.00%	9102
Answered								9102
Skipped								722



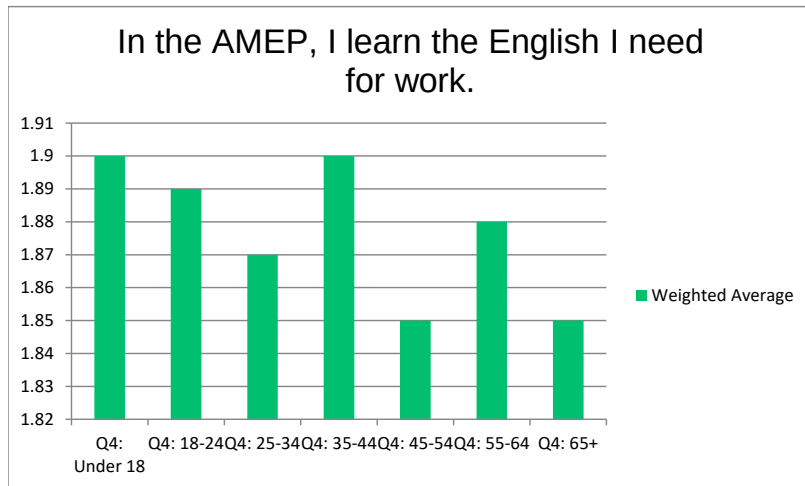
Data by age - Question 23

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

How much do you agree or disagree with these statements?

In the AMEP, I learn the English I need for work.

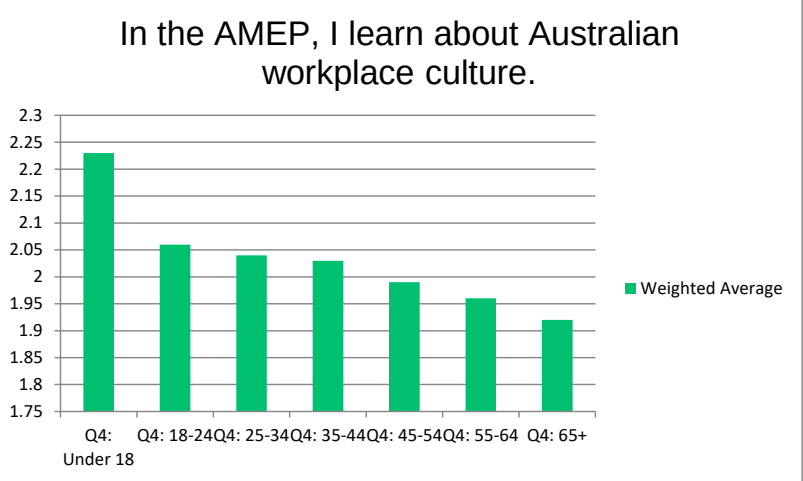
	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q4: Under 18	30.00%	9	53.33%	16	13.33%	<5	3.33%	<5	0.00%	0	0.42%	30	1.9
Q4: 18-24	27.79%	192	58.47%	404	11.29%	78	2.17%	15	0.29%	<5	9.59%	691	1.89
Q4: 25-34	30.55%	465	55.78%	849	10.71%	163	2.30%	35	0.66%	10	21.11%	1522	1.87
Q4: 35-44	28.88%	595	56.41%	1162	11.65%	240	2.38%	49	0.68%	14	28.58%	2060	1.9
Q4: 45-54	29.07%	455	59.04%	924	10.48%	164	0.89%	14	0.51%	8	21.71%	1565	1.85
Q4: 55-64	27.38%	276	58.83%	593	12.40%	125	0.99%	10	0.40%	<5	13.98%	1008	1.88
Q4: 65+	26.43%	88	63.06%	210	9.61%	32	0.90%	<5	0.00%	0	4.62%	333	1.85
Total	28.85%	2080	57.68%	4158	11.18%	806	1.76%	127	0.53%	38	100.00%	7209	
												Answered	7209
												Skipped	2615



Data by age - Question 23

In the AMEP, I learn about Australian workplace culture.

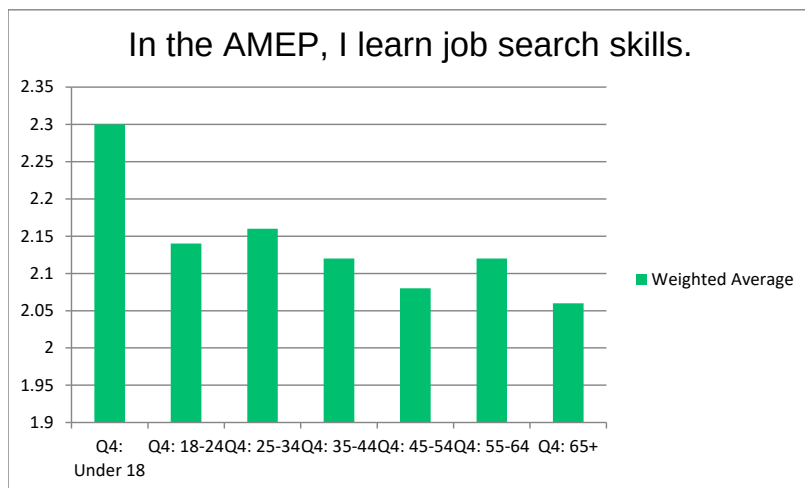
	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q4: Under 18	13.33%	<5	60.00%	18	20.00%	6	3.33%	<5	3.33%	<5	0.42%	30	2.23
Q4: 18-24	18.52%	128	60.64%	419	17.95%	124	2.46%	17	0.43%	<5	9.59%	691	2.06
Q4: 25-34	21.42%	326	56.90%	866	18.07%	275	3.22%	49	0.39%	6	21.11%	1522	2.04
Q4: 35-44	22.91%	472	55.44%	1142	17.96%	370	3.11%	64	0.58%	12	28.58%	2060	2.03
Q4: 45-54	22.75%	356	57.76%	904	17.70%	277	1.21%	19	0.58%	9	21.71%	1565	1.99
Q4: 55-64	24.70%	249	56.45%	569	17.16%	173	1.29%	13	0.40%	<5	13.98%	1008	1.96
Q4: 65+	22.82%	76	63.66%	212	12.01%	40	1.50%	5	0.00%	0	4.62%	333	1.92
Total	22.35%	1611	57.29%	4130	17.55%	1265	2.33%	168	0.49%	35	100.00%	7209	
												Answered	7209
												Skipped	2615



Data by age - Question 23

In the AMEP, I learn job search skills.

	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q4: Under 18	13.33%	<5	53.33%	16	26.67%	8	3.33%	<5	3.33%	<5	0.42%	30	2.3
Q4: 18-24	20.55%	142	51.95%	359	21.13%	146	5.79%	40	0.58%	<5	9.59%	691	2.14
Q4: 25-34	20.30%	309	50.46%	768	23.32%	355	4.99%	76	0.92%	14	21.11%	1522	2.16
Q4: 35-44	21.41%	441	50.68%	1044	22.96%	473	3.93%	81	1.02%	21	28.58%	2060	2.12
Q4: 45-54	20.83%	326	54.57%	854	21.41%	335	2.49%	39	0.70%	11	21.71%	1565	2.08
Q4: 55-64	20.24%	204	51.39%	518	25.00%	252	2.78%	28	0.60%	6	13.98%	1008	2.12
Q4: 65+	20.12%	67	56.46%	188	21.02%	70	2.40%	8	0.00%	0	4.62%	333	2.06
Total	20.71%	1493	51.98%	3747	22.74%	1639	3.79%	273	0.79%	57	100.00%	7209	
												Answered	7209
												Skipped	2615

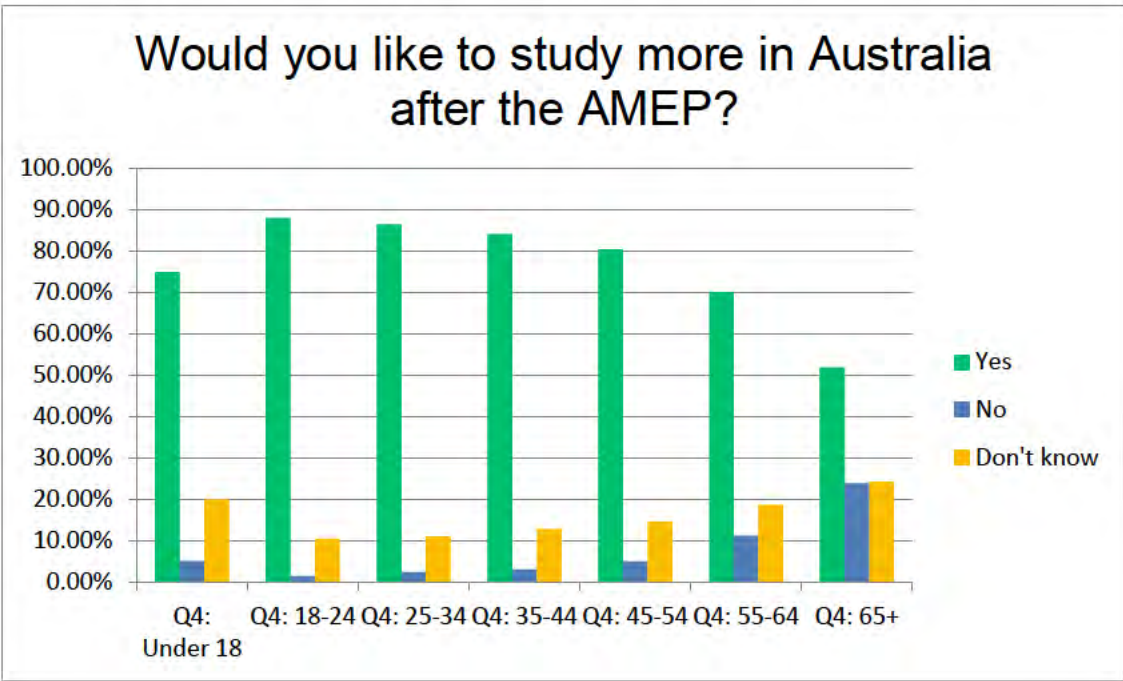


Data by age - Question 24

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

Would you like to study more in Australia after the AMEP?

	Yes		No		Don't know		Total	
Q4: Under 18	75.00%	30	5.00%	<5	20.00%	8	0.44%	40
Q4: 18-24	88.08%	665	1.46%	11	10.46%	79	8.38%	755
Q4: 25-34	86.52%	1444	2.46%	41	11.02%	184	18.53%	1669
Q4: 35-44	84.15%	1922	3.06%	70	12.78%	292	25.36%	2284
Q4: 45-54	80.44%	1468	4.99%	91	14.58%	266	20.27%	1825
Q4: 55-64	70.09%	989	11.20%	158	18.71%	264	15.67%	1411
Q4: 65+	51.91%	530	23.80%	243	24.29%	248	11.34%	1021
Total	78.27%	7048	6.84%	616	14.89%	1341	100.00%	9005
Answered								9005
Skipped								819



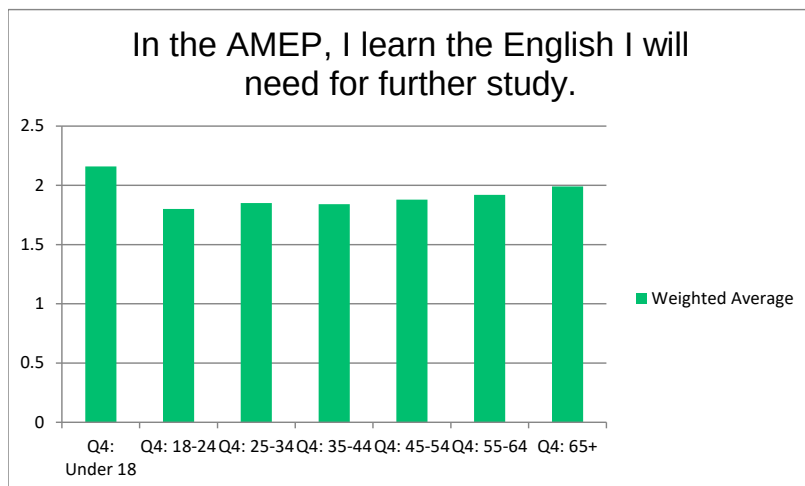
Data by age - Question 25

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

How much do you agree or disagree with these statements?

In the AMEP, I learn the English I will need for further study.

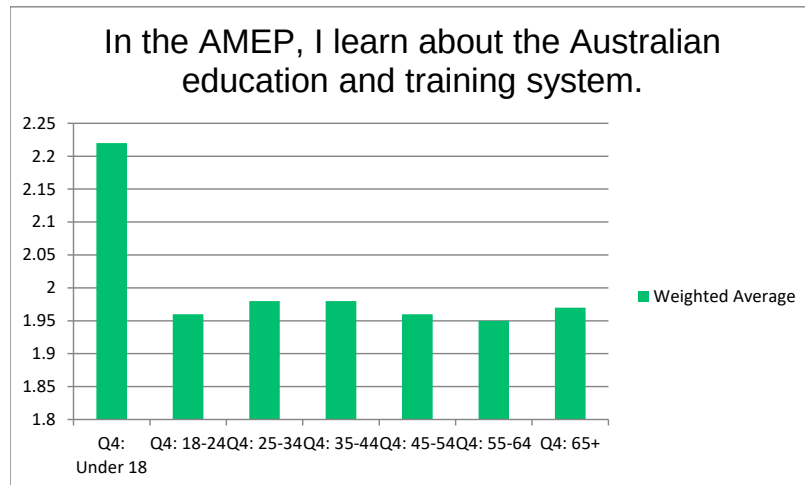
	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q4: Under 18	10.81%	<5	62.16%	23	27.03%	10	0.00%	0	0.00%	0	0.45%	37	2.16
Q4: 18-24	32.21%	239	57.41%	426	9.16%	68	1.08%	8	0.13%	<5	8.93%	742	1.8
Q4: 25-34	31.92%	513	54.45%	875	11.08%	178	1.68%	27	0.87%	14	19.33%	1607	1.85
Q4: 35-44	30.17%	661	57.64%	1263	10.63%	233	1.05%	23	0.50%	11	26.36%	2191	1.84
Q4: 45-54	28.12%	484	58.22%	1002	12.09%	208	0.93%	16	0.64%	11	20.71%	1721	1.88
Q4: 55-64	25.79%	320	58.50%	726	13.86%	172	1.45%	18	0.40%	5	14.93%	1241	1.92
Q4: 65+	22.38%	173	57.70%	446	18.24%	141	1.42%	11	0.26%	<5	9.30%	773	1.99
Total	28.80%	2394	57.28%	4761	12.15%	1010	1.24%	103	0.53%	44	100.00%	8312	
												Answered	8312
												Skipped	1512



Data by age - Question 25

In the AMEP, I learn about the Australian education and training system.

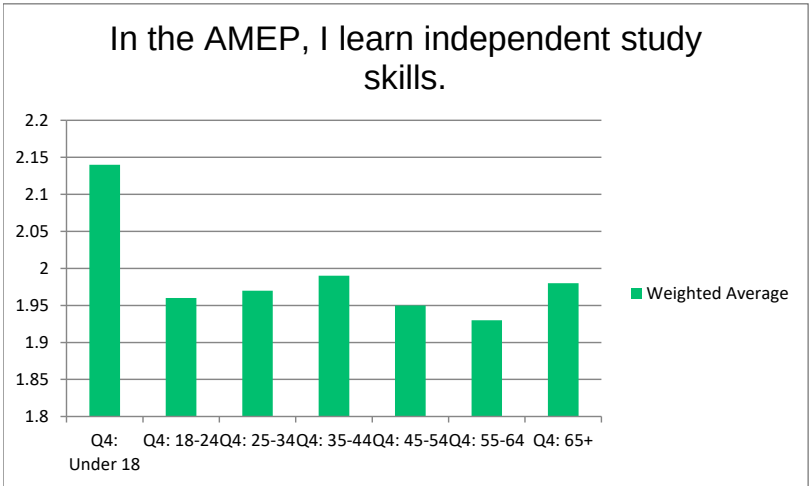
	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q4: Under 18	10.81%	<5	59.46%	22	27.03%	10	2.70%	<5	0.00%	0	0.45%	37	2.22
Q4: 18-24	21.29%	158	63.21%	469	14.15%	105	1.08%	8	0.27%	<5	8.93%	742	1.96
Q4: 25-34	22.96%	369	59.18%	951	15.43%	248	1.80%	29	0.62%	10	19.33%	1607	1.98
Q4: 35-44	23.32%	511	57.83%	1267	16.34%	358	2.15%	47	0.37%	8	26.36%	2191	1.98
Q4: 45-54	22.72%	391	61.24%	1054	14.18%	244	1.16%	20	0.70%	12	20.71%	1721	1.96
Q4: 55-64	23.21%	288	59.87%	743	16.04%	199	0.64%	8	0.24%	<5	14.93%	1241	1.95
Q4: 65+	18.89%	146	66.49%	514	13.84%	107	0.52%	<5	0.26%	<5	9.30%	773	1.97
Total	22.46%	1867	60.39%	5020	15.29%	1271	1.41%	117	0.45%	37	100.00%	8312	
Answered													8312
Skipped													1512



Data by age - Question 25

In the AMEP, I learn independent study skills.

	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q4: Under 18	8.11%	<5	70.27%	26	21.62%	8	0.00%	0	0.00%	0	0.45%	37	2.14
Q4: 18-24	21.70%	161	62.67%	465	14.15%	105	1.08%	8	0.40%	<5	8.93%	742	1.96
Q4: 25-34	22.78%	366	60.67%	975	14.00%	225	1.93%	31	0.62%	10	19.33%	1607	1.97
Q4: 35-44	22.00%	482	60.16%	1318	14.88%	326	2.51%	55	0.46%	10	26.36%	2191	1.99
Q4: 45-54	22.55%	388	62.06%	1068	13.65%	235	1.10%	19	0.64%	11	20.71%	1721	1.95
Q4: 55-64	23.13%	287	62.13%	771	13.46%	167	0.81%	10	0.48%	6	14.93%	1241	1.93
Q4: 65+	19.15%	148	65.46%	506	13.84%	107	1.29%	10	0.26%	<5	9.30%	773	1.98
Total	22.08%	1835	61.71%	5129	14.11%	1173	1.60%	133	0.51%	42	100.00%	8312	
												Answered	8312
												Skipped	1512



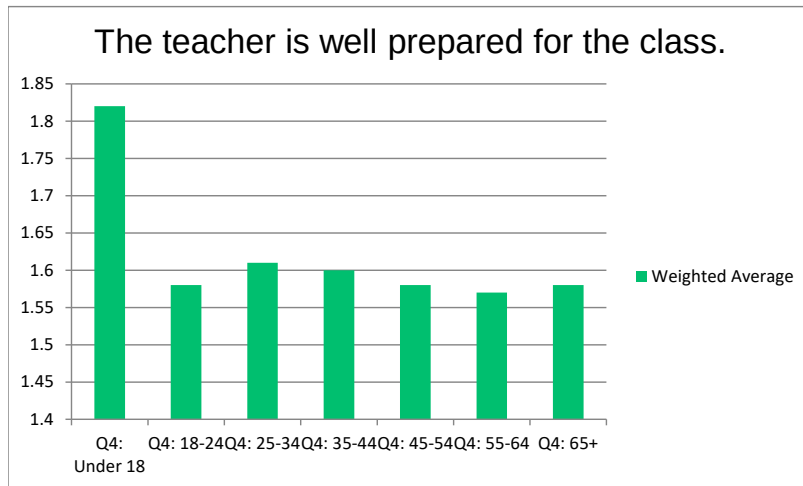
Data by age - Question 26

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

How much do you agree or disagree with these statements?

The teacher is well prepared for the class.

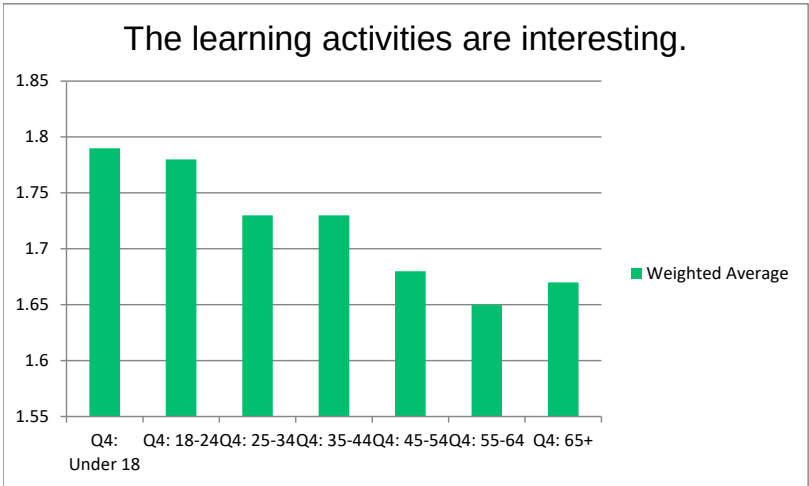
	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q4: Under 18	38.46%	15	46.15%	18	12.82%	5	0.00%	0	2.56%	<5	0.44%	39	1.82
Q4: 18-24	47.83%	353	47.70%	352	3.25%	24	0.81%	6	0.41%	<5	8.38%	738	1.58
Q4: 25-34	47.64%	776	46.47%	757	3.99%	65	1.04%	17	0.86%	14	18.49%	1629	1.61
Q4: 35-44	47.89%	1068	46.19%	1030	4.13%	92	1.26%	28	0.54%	12	25.32%	2230	1.6
Q4: 45-54	48.74%	872	46.00%	823	4.08%	73	0.45%	8	0.73%	13	20.31%	1789	1.58
Q4: 55-64	48.45%	670	47.51%	657	2.82%	39	0.65%	9	0.58%	8	15.70%	1383	1.57
Q4: 65+	45.95%	460	50.95%	510	2.50%	25	0.30%	<5	0.30%	<5	11.36%	1001	1.58
Total	47.84%	4214	47.08%	4147	3.67%	323	0.81%	71	0.61%	54	100.00%	8809	
												Answered	8809
												Skipped	1015



Data by age - Question 26

The learning activities are interesting.

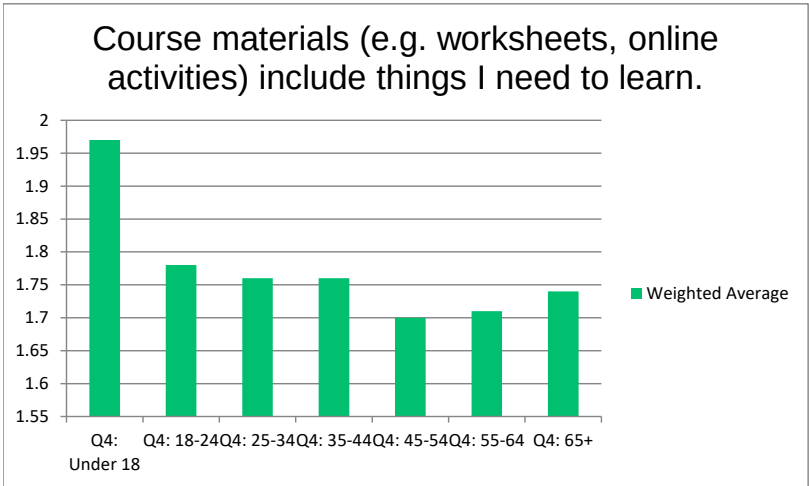
	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q4: Under 18	35.90%	14	48.72%	19	15.38%	6	0.00%	0	0.00%	0	0.44%	39	1.79
Q4: 18-24	35.50%	262	53.66%	396	8.54%	63	1.90%	14	0.41%	<5	8.38%	738	1.78
Q4: 25-34	38.06%	620	53.78%	876	5.46%	89	2.09%	34	0.61%	10	18.49%	1629	1.73
Q4: 35-44	38.48%	858	52.83%	1178	6.23%	139	1.84%	41	0.63%	14	25.32%	2230	1.73
Q4: 45-54	39.80%	712	53.77%	962	5.31%	95	0.61%	11	0.50%	9	20.31%	1789	1.68
Q4: 55-64	42.23%	584	52.42%	725	4.34%	60	0.51%	7	0.51%	7	15.70%	1383	1.65
Q4: 65+	38.76%	388	56.24%	563	4.40%	44	0.50%	5	0.10%	<5	11.36%	1001	1.67
Total	39.03%	3438	53.57%	4719	5.63%	496	1.27%	112	0.50%	44	100.00%	8809	
												Answered	8809
												Skipped	1015



Data by age - Question 26

Course materials (e.g. worksheets, online activities) include things I need to learn.

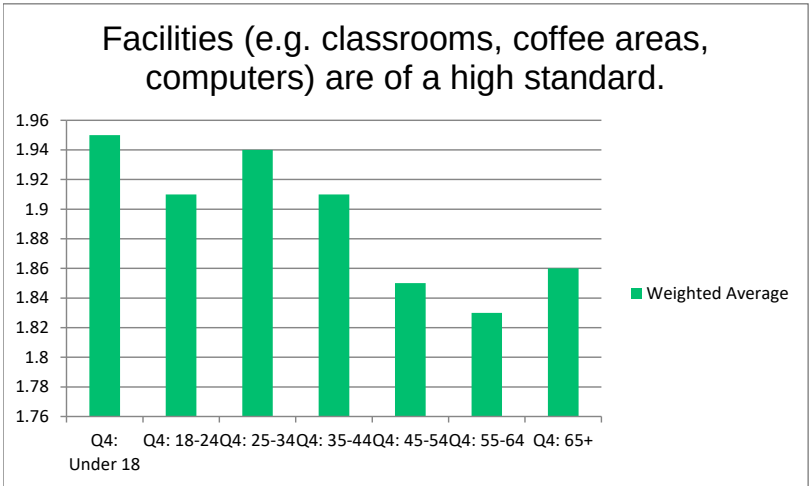
	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q4: Under 18	28.21%	11	46.15%	18	25.64%	10	0.00%	0	0.00%	0	0.44%	39	1.97
Q4: 18-24	34.69%	256	54.07%	399	9.76%	72	1.08%	8	0.41%	<5	8.38%	738	1.78
Q4: 25-34	36.46%	594	54.39%	886	6.88%	112	1.53%	25	0.74%	12	18.49%	1629	1.76
Q4: 35-44	34.93%	779	56.50%	1260	6.37%	142	1.66%	37	0.54%	12	25.32%	2230	1.76
Q4: 45-54	38.18%	683	55.28%	989	5.53%	99	0.45%	8	0.56%	10	20.31%	1789	1.7
Q4: 55-64	37.82%	523	55.03%	761	6.07%	84	0.58%	8	0.51%	7	15.70%	1383	1.71
Q4: 65+	33.17%	332	61.04%	611	5.00%	50	0.60%	6	0.20%	<5	11.36%	1001	1.74
Total	36.08%	3178	55.90%	4924	6.46%	569	1.04%	92	0.52%	46	100.00%	8809	
												Answered	8809
												Skipped	1015



Data by age - Question 26

Facilities (e.g. classrooms, coffee areas, computers) are of a high standard.

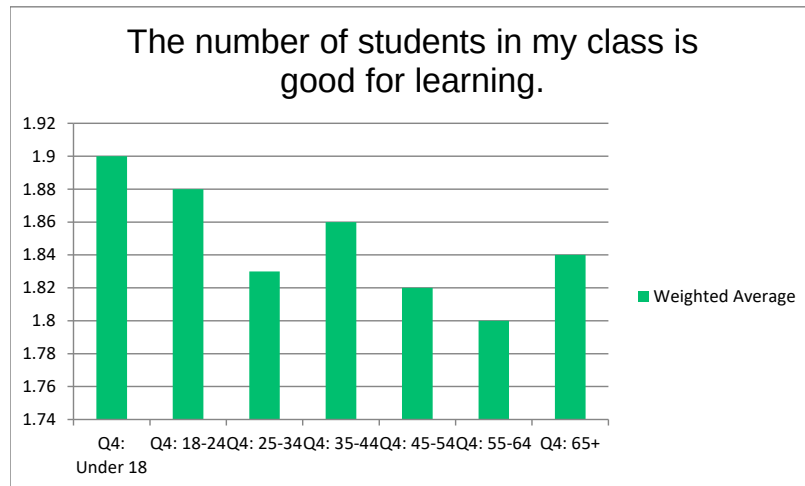
	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total		Weighted Average	
Q4: Under 18	25.64%	10	56.41%	22	15.38%	6	2.56%	<5	0.00%	0	0.44%	39	1.95	
Q4: 18-24	29.81%	220	54.74%	404	11.65%	86	2.57%	19	1.22%	9	8.38%	738	1.91	
Q4: 25-34	29.34%	478	53.59%	873	11.97%	195	3.99%	65	1.10%	18	18.49%	1629	1.94	
Q4: 35-44	29.51%	658	55.61%	1240	10.63%	237	3.27%	73	0.99%	22	25.32%	2230	1.91	
Q4: 45-54	31.19%	558	56.62%	1013	9.17%	164	2.46%	44	0.56%	10	20.31%	1789	1.85	
Q4: 55-64	32.97%	456	54.52%	754	9.62%	133	2.31%	32	0.58%	8	15.70%	1383	1.83	
Q4: 65+	27.67%	277	60.94%	610	9.39%	94	1.30%	13	0.70%	7	11.36%	1001	1.86	
Total	30.16%	2657	55.81%	4916	10.39%	915	2.80%	247	0.84%	74	100.00%	8809		
												Answered	8809	
												Skipped	1015	



Data by age - Question 26

The number of students in my class is good for learning.

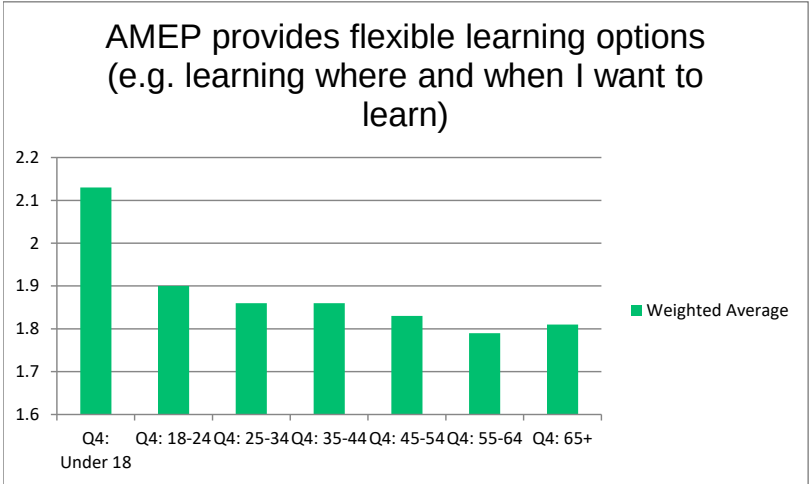
	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q4: Under 18	30.77%	12	51.28%	20	15.38%	6	2.56%	<5	0.00%	0	0.44%	39	1.9
Q4: 18-24	28.32%	209	59.89%	442	8.94%	66	1.63%	12	1.22%	9	8.38%	738	1.88
Q4: 25-34	30.26%	493	60.47%	985	6.38%	104	2.21%	36	0.68%	11	18.49%	1629	1.83
Q4: 35-44	29.46%	657	59.37%	1324	7.71%	172	2.65%	59	0.81%	18	25.32%	2230	1.86
Q4: 45-54	30.02%	537	60.59%	1084	6.93%	124	1.90%	34	0.56%	10	20.31%	1789	1.82
Q4: 55-64	31.16%	431	59.87%	828	7.23%	100	1.30%	18	0.43%	6	15.70%	1383	1.8
Q4: 65+	26.57%	266	65.03%	651	6.29%	63	1.80%	18	0.30%	<5	11.36%	1001	1.84
Total	29.57%	2605	60.55%	5334	7.21%	635	2.02%	178	0.65%	57	100.00%	8809	
Answered												8809	
Skipped												1015	



Data by age - Question 26

AMEP provides flexible learning options (e.g. learning where and when I want to learn)

	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q4: Under 18	23.08%	9	48.72%	19	23.08%	9	2.56%	<5	2.56%	<5	0.44%	39	2.13
Q4: 18-24	26.56%	196	58.27%	430	13.69%	101	1.22%	9	0.27%	<5	8.38%	738	1.9
Q4: 25-34	29.53%	481	58.01%	945	10.37%	169	1.53%	25	0.55%	9	18.49%	1629	1.86
Q4: 35-44	29.42%	656	57.80%	1289	10.31%	230	2.02%	45	0.45%	10	25.32%	2230	1.86
Q4: 45-54	30.74%	550	58.08%	1039	9.56%	171	1.12%	20	0.50%	9	20.31%	1789	1.83
Q4: 55-64	32.10%	444	58.64%	811	7.88%	109	0.87%	12	0.51%	7	15.70%	1383	1.79
Q4: 65+	29.17%	292	62.14%	622	7.29%	73	1.20%	12	0.20%	<5	11.36%	1001	1.81
Total	29.83%	2628	58.52%	5155	9.79%	862	1.41%	124	0.45%	40	100.00%	8809	
												Answered	8809
												Skipped	1015

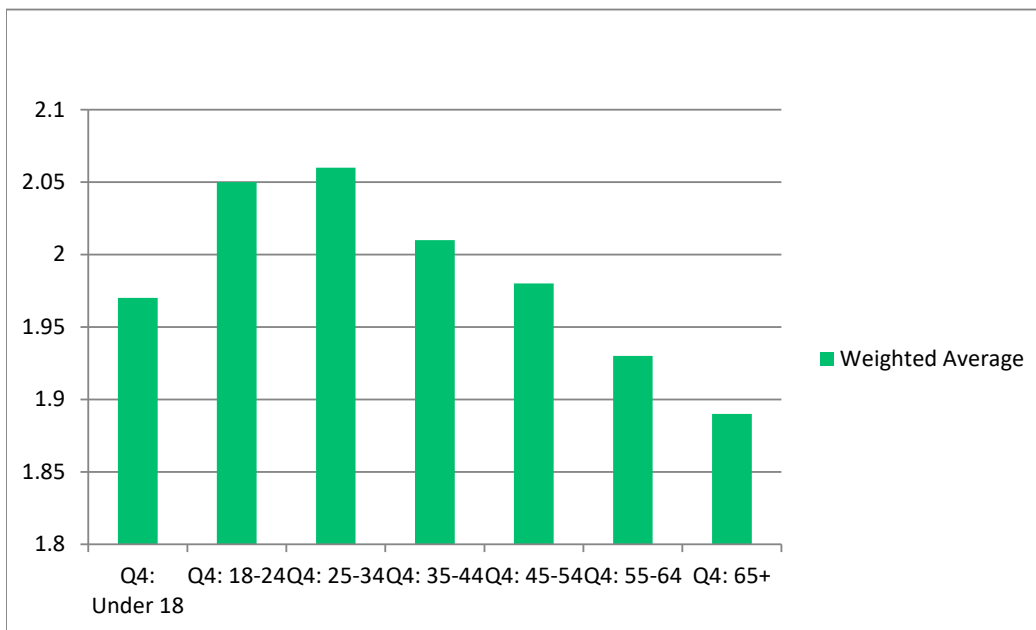


Data by age - Question 27

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

My lessons are:

	Too fast		Good for me		Too slow		Total	Weighted Average	
Q4: Under 18	5.13%	<5	92.31%	36	2.56%	<5	0.44%	39	1.97
Q4: 18-24	4.61%	34	86.04%	635	9.35%	69	8.38%	738	2.05
Q4: 25-34	3.13%	51	88.09%	1435	8.78%	143	18.49%	1629	2.06
Q4: 35-44	5.47%	122	87.62%	1954	6.91%	154	25.32%	2230	2.01
Q4: 45-54	7.43%	133	87.31%	1562	5.25%	94	20.31%	1789	1.98
Q4: 55-64	10.77%	149	85.76%	1186	3.47%	48	15.70%	1383	1.93
Q4: 65+	13.09%	131	84.62%	847	2.30%	23	11.36%	1001	1.89
Total	7.06%	622	86.90%	7655	6.04%	532	100.00%	8809	
								Answered	8809
								Skipped	1015

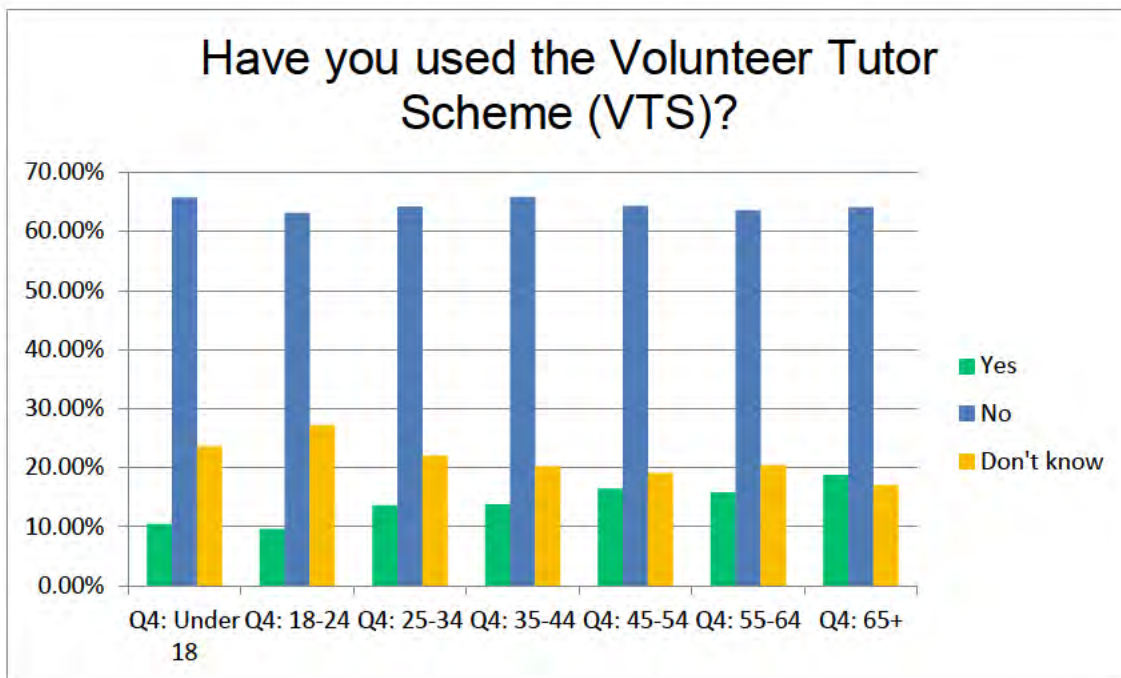


Data by age - Question 28

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

Have you used the Volunteer Tutor Scheme (VTS)?

	Yes		No		Don't know		Total	
Q4: Under 18	10.53%	<5	65.79%	25	23.68%	9	0.43%	38
Q4: 18-24	9.66%	71	63.13%	464	27.21%	200	8.40%	735
Q4: 25-34	13.69%	221	64.25%	1037	22.06%	356	18.44%	1614
Q4: 35-44	13.83%	306	65.87%	1457	20.30%	449	25.27%	2212
Q4: 45-54	16.48%	293	64.34%	1144	19.18%	341	20.31%	1778
Q4: 55-64	15.89%	219	63.64%	877	20.46%	282	15.74%	1378
Q4: 65+	18.80%	188	64.10%	641	17.10%	171	11.42%	1000
Total	14.87%	1302	64.48%	5645	20.65%	1808	100.00%	8755
Answered								8755
Skipped								1069

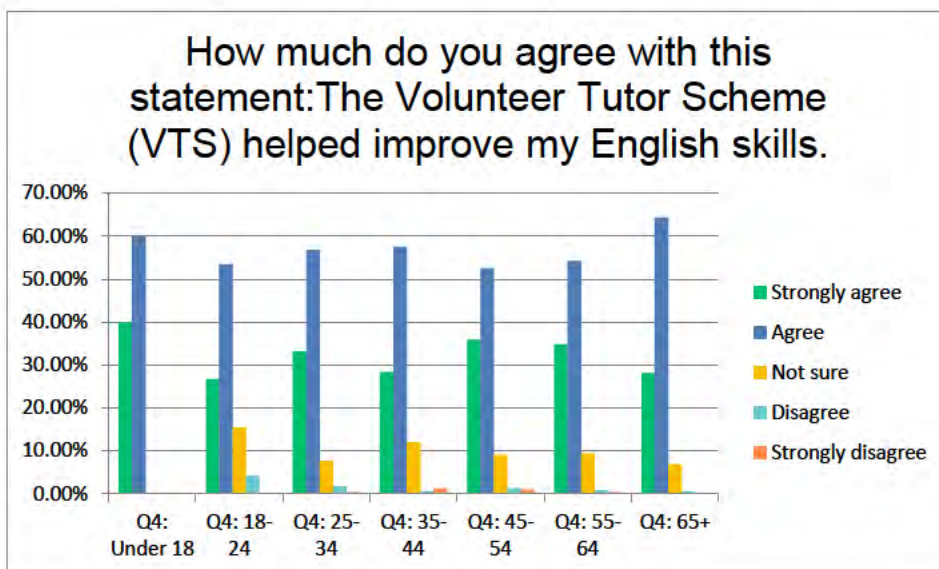


Data by age - Question 29

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

How much do you agree with this statement: The Volunteer Tutor Scheme (VTS) helped improve my English skills.

	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	
Q4: Under 18	40.00%	<5	60.00%	<5	0.00%	0	0.00%	0	0.00%	0	0.38%	5
Q4: 18-24	26.76%	19	53.52%	38	15.49%	11	4.23%	<5	0.00%	0	5.44%	71
Q4: 25-34	33.18%	73	56.82%	125	7.73%	17	1.82%	<5	0.45%	<5	16.85%	220
Q4: 35-44	28.43%	87	57.52%	176	12.09%	37	0.65%	<5	1.31%	<5	23.43%	306
Q4: 45-54	35.93%	106	52.54%	155	9.15%	27	1.36%	<5	1.02%	<5	22.59%	295
Q4: 55-64	34.84%	77	54.30%	120	9.50%	21	0.90%	<5	0.45%	<5	16.92%	221
Q4: 65+	28.19%	53	64.36%	121	6.91%	13	0.53%	<5	0.00%	0	14.40%	188
Total	31.93%	417	56.51%	738	9.65%	126	1.23%	16	0.69%	9	100.00%	1306
											Answered	1306
											Skipped	8518

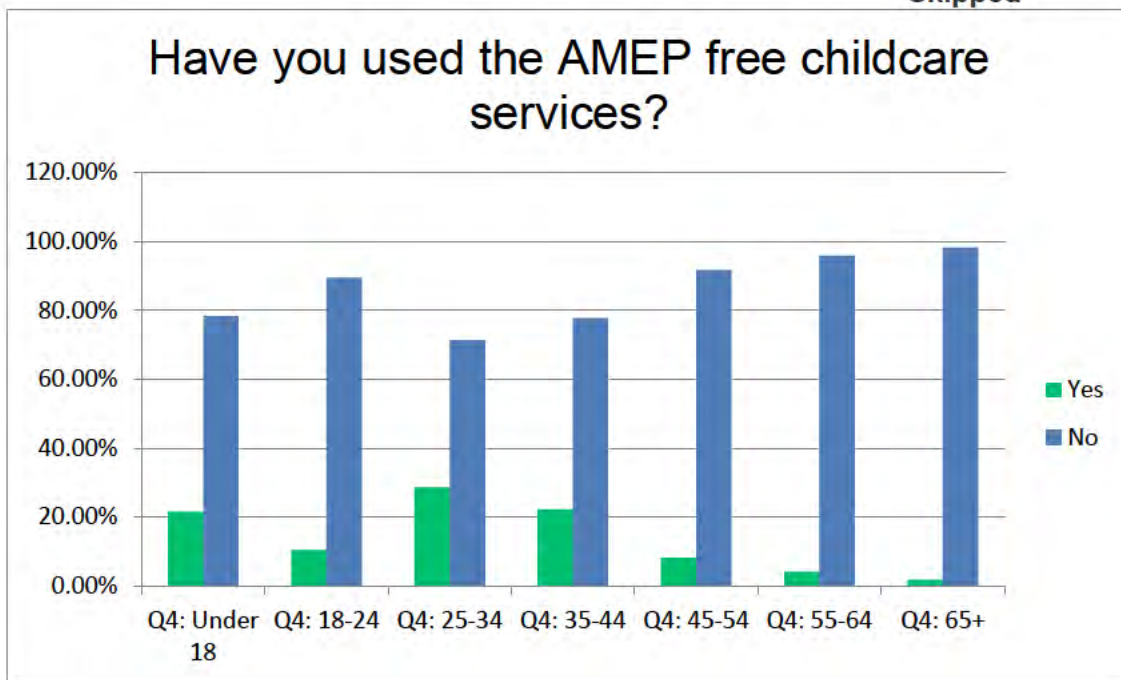


Data by age - Question 30

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

Have you used the AMEP free childcare services?

	Yes		No		Total	
Q4: Under 18	21.62%	8	78.38%	29	0.42%	37
Q4: 18-24	10.48%	77	89.52%	658	8.43%	735
Q4: 25-34	28.56%	459	71.44%	1148	18.42%	1607
Q4: 35-44	22.24%	490	77.76%	1713	25.25%	2203
Q4: 45-54	8.20%	145	91.80%	1624	20.28%	1769
Q4: 55-64	4.07%	56	95.93%	1320	15.77%	1376
Q4: 65+	1.81%	18	98.19%	979	11.43%	997
Total	14.36%	1253	85.64%	7471	100.00%	8724
Answered					8724	
Skipped					1100	



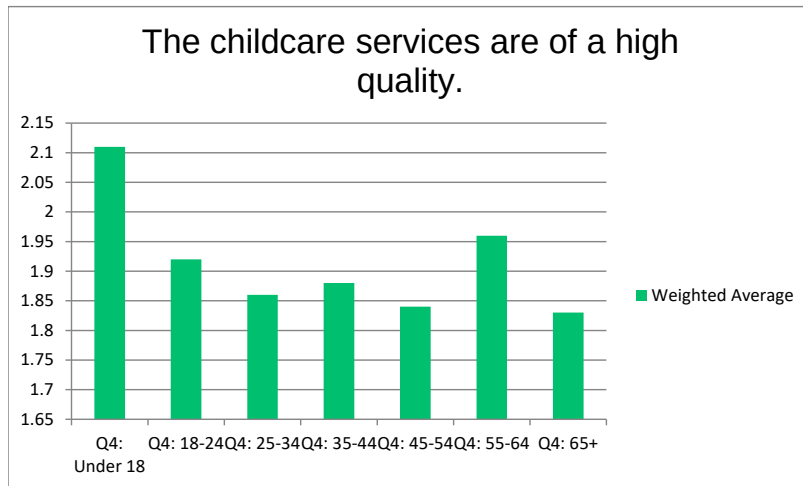
Data by age - Question 31

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

How much do you agree or disagree with these statements?

The childcare services are of a high quality.

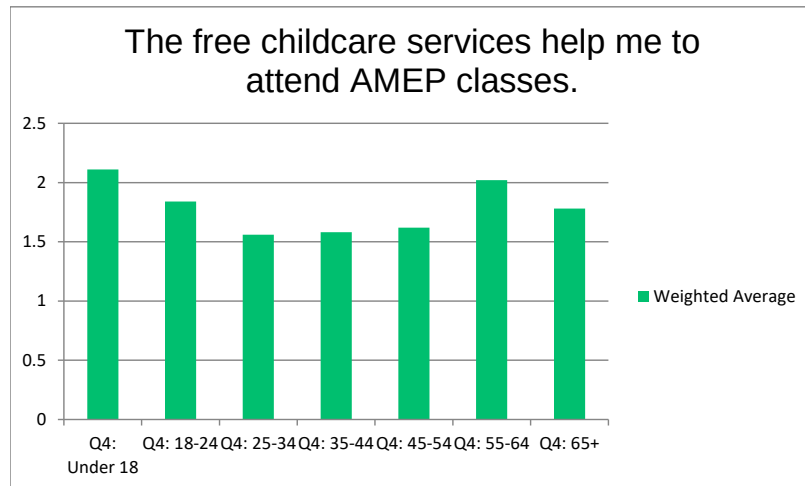
	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q4: Under 18	22.22%	<5	44.44%	<5	33.33%	<5	0.00%	0	0.00%	0	0.72%	9	2.11
Q4: 18-24	22.37%	17	64.47%	49	11.84%	9	1.32%	<5	0.00%	0	6.07%	76	1.92
Q4: 25-34	30.43%	140	56.09%	258	10.87%	50	2.17%	10	0.43%	<5	36.74%	460	1.86
Q4: 35-44	29.94%	147	56.21%	276	10.79%	53	2.44%	12	0.61%	<5	39.22%	491	1.88
Q4: 45-54	32.62%	46	53.19%	75	11.35%	16	2.84%	<5	0.00%	0	11.26%	141	1.84
Q4: 55-64	26.32%	15	54.39%	31	17.54%	10	0.00%	0	1.75%	<5	4.55%	57	1.96
Q4: 65+	33.33%	6	50.00%	9	16.67%	<5	0.00%	0	0.00%	0	1.44%	18	1.83
Total	29.79%	373	56.07%	702	11.50%	144	2.16%	27	0.48%	6	100.00%	1252	
												Answered	1252
												Skipped	8572



Data by age - Question 31

The free childcare services help me to attend AMEP classes.

	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q4: Under 18	22.22%	<5	44.44%	<5	33.33%	<5	0.00%	0	0.00%	0	0.72%	9	2.11
Q4: 18-24	27.63%	21	60.53%	46	11.84%	9	0.00%	0	0.00%	0	6.07%	76	1.84
Q4: 25-34	50.87%	234	43.48%	200	5.00%	23	0.22%	<5	0.43%	<5	36.74%	460	1.56
Q4: 35-44	49.69%	244	44.81%	220	4.28%	21	0.61%	<5	0.61%	<5	39.22%	491	1.58
Q4: 45-54	46.10%	65	46.81%	66	5.67%	8	1.42%	<5	0.00%	0	11.26%	141	1.62
Q4: 55-64	26.32%	15	54.39%	31	14.04%	8	1.75%	<5	3.51%	<5	4.55%	57	2.02
Q4: 65+	33.33%	6	55.56%	10	11.11%	<5	0.00%	0	0.00%	0	1.44%	18	1.78
Total	46.88%	587	46.09%	577	5.91%	74	0.56%	7	0.56%	7	100.00%	1252	
												Answered	1252
												Skipped	8572

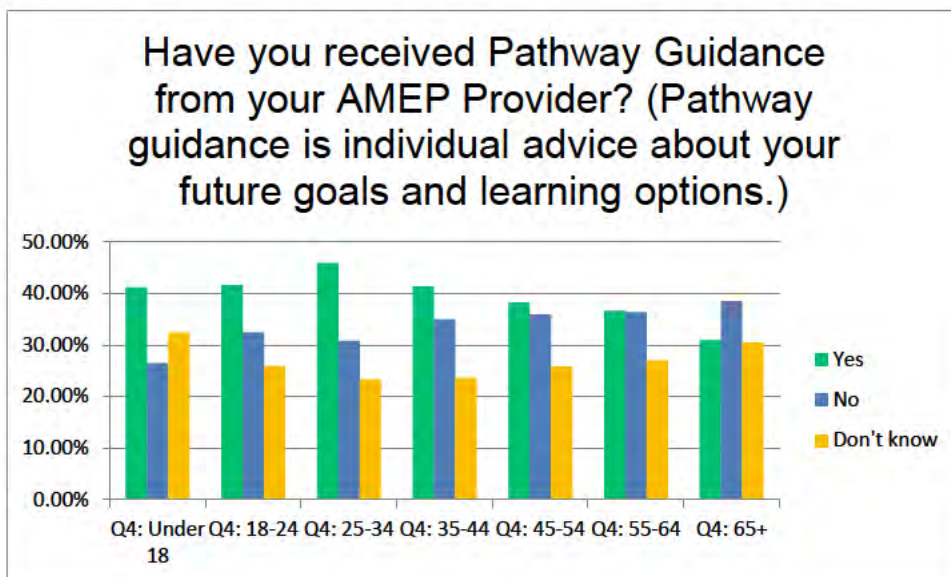


Data by age - Question 32

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

Have you received Pathway Guidance from your AMEP Provider? (Pathway guidance is individual advice about your future goals and learning options.)

	Yes		No		Don't know		Total	
Q4: Under 18	41.18%	14	26.47%	9	32.35%	11	0.39%	34
Q4: 18-24	41.64%	304	32.47%	237	25.89%	189	8.43%	730
Q4: 25-34	45.85%	730	30.84%	491	23.30%	371	18.39%	1592
Q4: 35-44	41.38%	905	34.98%	765	23.64%	517	25.26%	2187
Q4: 45-54	38.25%	672	35.91%	631	25.84%	454	20.29%	1757
Q4: 55-64	36.64%	502	36.35%	498	27.01%	370	15.82%	1370
Q4: 65+	30.94%	306	38.52%	381	30.54%	302	11.42%	989
Total	39.65%	3433	34.78%	3012	25.57%	2214	100.00%	8659
Answered								8659
Skipped								1165



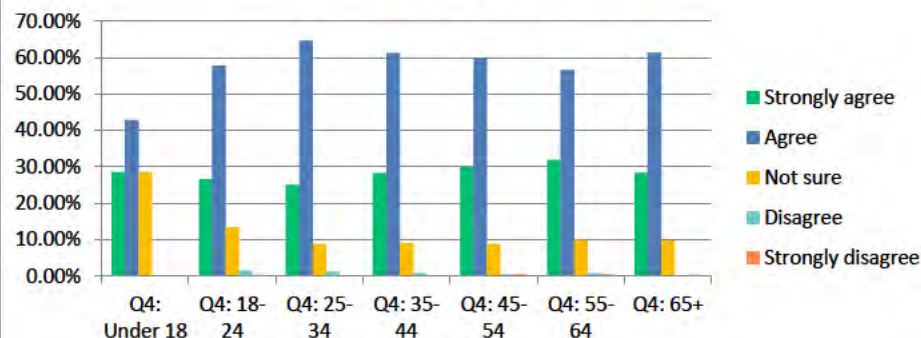
Data by age - Question 33

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

How much do you agree or disagree with this statement?The Pathway Guidance helped me with future goals and learning options.

	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	
Q4: Under 18	28.57%	<5	42.86%	6	28.57%	<5	0.00%	0	0.00%	0	0.41%	14
Q4: 18-24	26.64%	81	57.89%	176	13.49%	41	1.64%	5	0.33%	<5	8.87%	304
Q4: 25-34	25.14%	183	64.70%	471	8.93%	65	1.24%	9	0.00%	0	21.24%	728
Q4: 35-44	28.30%	255	61.38%	553	9.21%	83	0.89%	8	0.22%	<5	26.28%	901
Q4: 45-54	29.91%	201	59.97%	403	8.93%	60	0.60%	<5	0.60%	<5	19.60%	672
Q4: 55-64	32.01%	161	56.66%	285	9.94%	50	0.80%	<5	0.60%	<5	14.67%	503
Q4: 65+	28.43%	87	61.44%	188	9.80%	30	0.00%	0	0.33%	<5	8.93%	306
Total	28.35%	972	60.74%	2082	9.71%	333	0.88%	30	0.32%	11	100.00%	3428
											Answered	3428
											Skipped	6396

How much do you agree or disagree with this statement?The Pathway Guidance helped me with future goals and learning options.

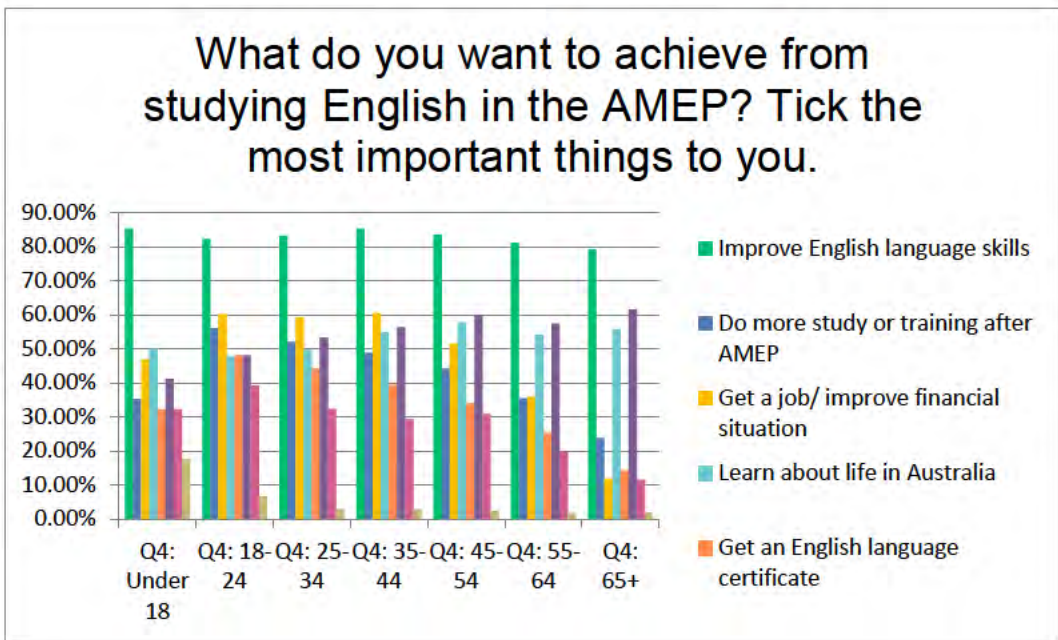


Data by age - Question 34

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

What do you want to achieve from studying English in the AMEP? Tick the most important things to you.

	Improve English language skills		Do more study or training after AMEP		Get a job/ improve financial situation	
Q4: Under 18	85.29%	29	35.29%	12	47.06%	16
Q4: 18-24	82.29%	581	56.09%	396	60.20%	425
Q4: 25-34	83.20%	1293	52.06%	809	59.27%	921
Q4: 35-44	85.30%	1822	48.88%	1044	60.53%	1293
Q4: 45-54	83.50%	1442	44.18%	763	51.59%	891
Q4: 55-64	81.18%	1087	35.55%	476	36.00%	482
Q4: 65+	79.22%	774	23.85%	233	11.98%	117
Total	82.95%	7028	44.06%	3733	48.92%	4145



Data by age - Question 34

Learn about life in Australia		Get an English language certificate		Learn how to communicate and make friends in Australia	
50.00%	17	32.35%	11	41.18%	14
47.73%	337	48.16%	340	48.16%	340
49.74%	773	44.21%	687	53.35%	829
54.87%	1172	39.37%	841	56.37%	1204
57.85%	999	34.05%	588	60.05%	1037
54.14%	725	25.32%	339	57.43%	769
55.78%	545	14.43%	141	61.51%	601
53.91%	4568	34.78%	2947	56.58%	4794

Data by age - Question 34

Pass the Citizenship test		Other (please specify)		Total	
32.35%	11	17.65%	6	0.40%	34
39.24%	277	6.66%	47	8.33%	706
32.37%	503	3.09%	48	18.34%	1554
29.31%	626	2.86%	61	25.21%	2136
30.92%	534	2.37%	41	20.38%	1727
19.79%	265	1.79%	24	15.80%	1339
11.57%	113	1.94%	19	11.53%	977
27.49%	2329	2.90%	246	100.00%	8473
Answered					8473
Skipped					1351

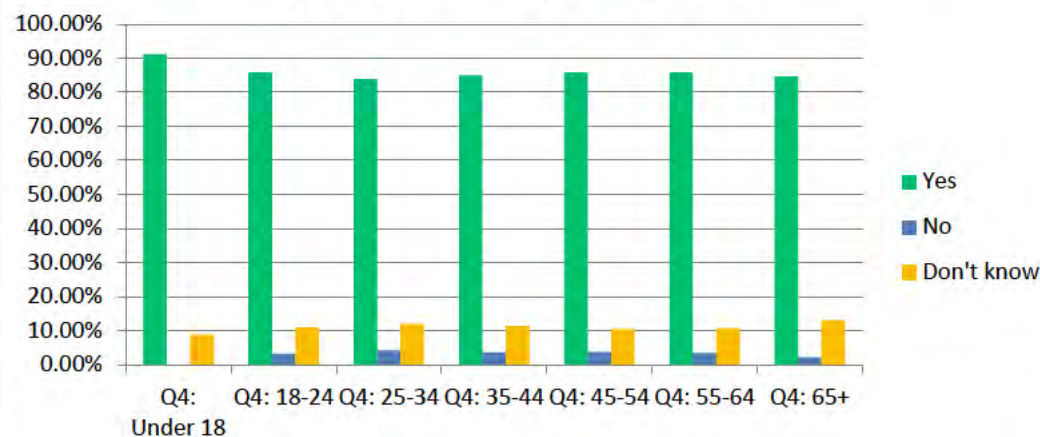
Data by age - Question 35

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

Thinking about your answer in the previous question, is the AMEP helping you achieve your goals?

	Yes		No		Don't know		Total	
Q4: Under 18	91.18%	31	0.00%	0	8.82%	<5	0.40%	34
Q4: 18-24	85.84%	606	3.26%	23	10.91%	77	8.33%	706
Q4: 25-34	83.91%	1304	4.18%	65	11.90%	185	18.34%	1554
Q4: 35-44	84.97%	1815	3.60%	77	11.42%	244	25.21%	2136
Q4: 45-54	85.87%	1483	3.65%	63	10.48%	181	20.38%	1727
Q4: 55-64	85.88%	1150	3.44%	46	10.68%	143	15.80%	1339
Q4: 65+	84.75%	828	2.15%	21	13.10%	128	11.53%	977
Total	85.18%	7217	3.48%	295	11.34%	961	100.00%	8473
Answered								8473
Skipped								1351

Thinking about your answer in the previous question, is the AMEP helping you achieve your goals?

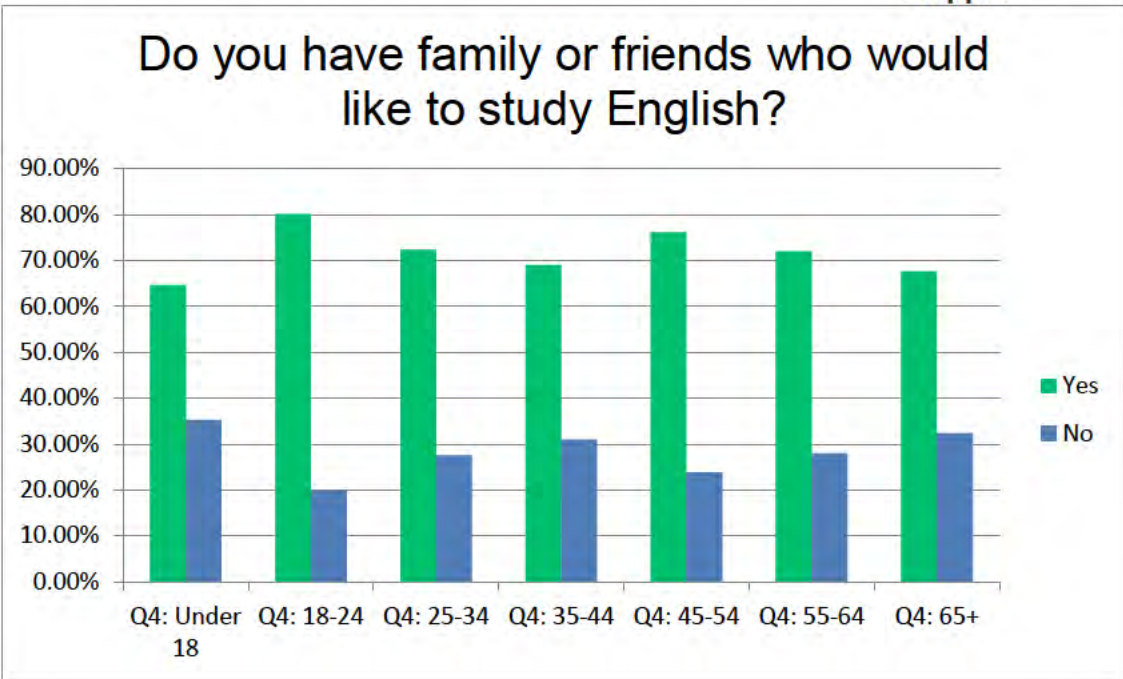


Data by age - Question 36

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

Do you have family or friends who would like to study English?

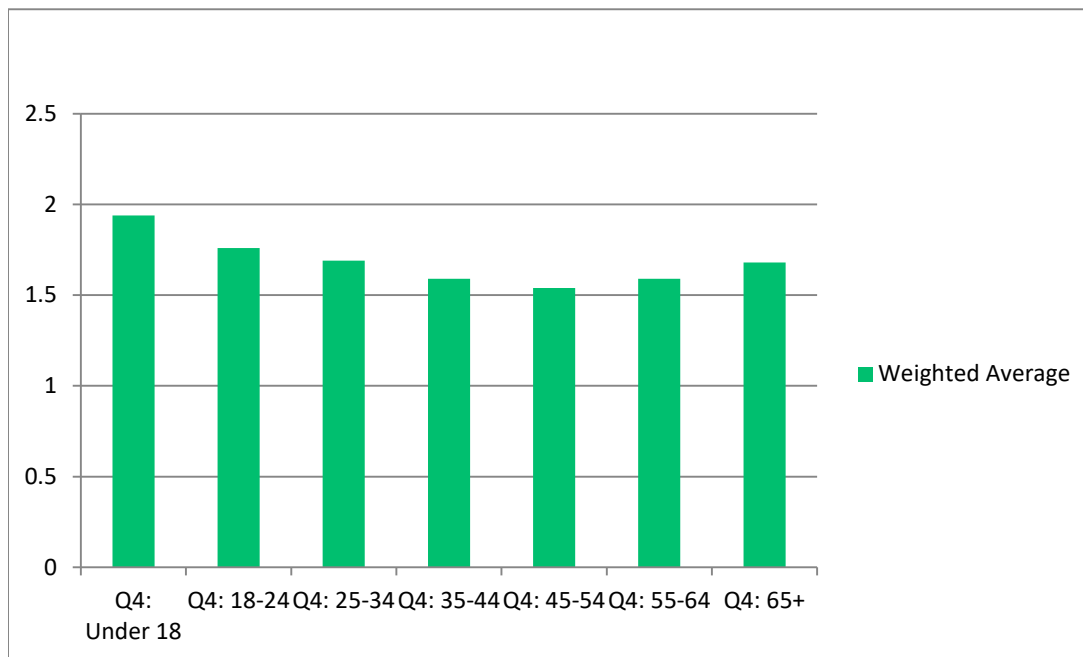
	Yes		No		Total	
Q4: Under 18	64.71%	22	35.29%	12	0.40%	34
Q4: 18-24	80.17%	566	19.83%	140	8.33%	706
Q4: 25-34	72.39%	1125	27.61%	429	18.34%	1554
Q4: 35-44	69.05%	1475	30.95%	661	25.21%	2136
Q4: 45-54	76.14%	1315	23.86%	412	20.38%	1727
Q4: 55-64	71.99%	964	28.01%	375	15.80%	1339
Q4: 65+	67.66%	661	32.34%	316	11.53%	977
Total	72.32%	6128	27.68%	2345	100.00%	8473
Answered					8473	
Skipped					1351	



Data by age - Question 37

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024
How likely are you to tell your friends or family about AMEP English classes?

	Extremely likely		Likely		Not sure		Unlikely	
Q4: Under 18	32.35%	11	41.18%	14	26.47%	9	0.00%	0
Q4: 18-24	35.55%	251	54.67%	386	7.93%	56	1.42%	10
Q4: 25-34	41.57%	646	49.87%	775	7.08%	110	1.16%	18
Q4: 35-44	49.58%	1059	43.49%	929	5.99%	128	0.61%	13
Q4: 45-54	53.56%	925	40.59%	701	4.75%	82	0.93%	16
Q4: 55-64	48.92%	655	43.91%	588	6.87%	92	0.07%	<5
Q4: 65+	41.97%	410	49.44%	483	7.57%	74	0.92%	9
Total	46.70%	3957	45.75%	3876	6.50%	551	0.79%	67



Data by age - Question 37

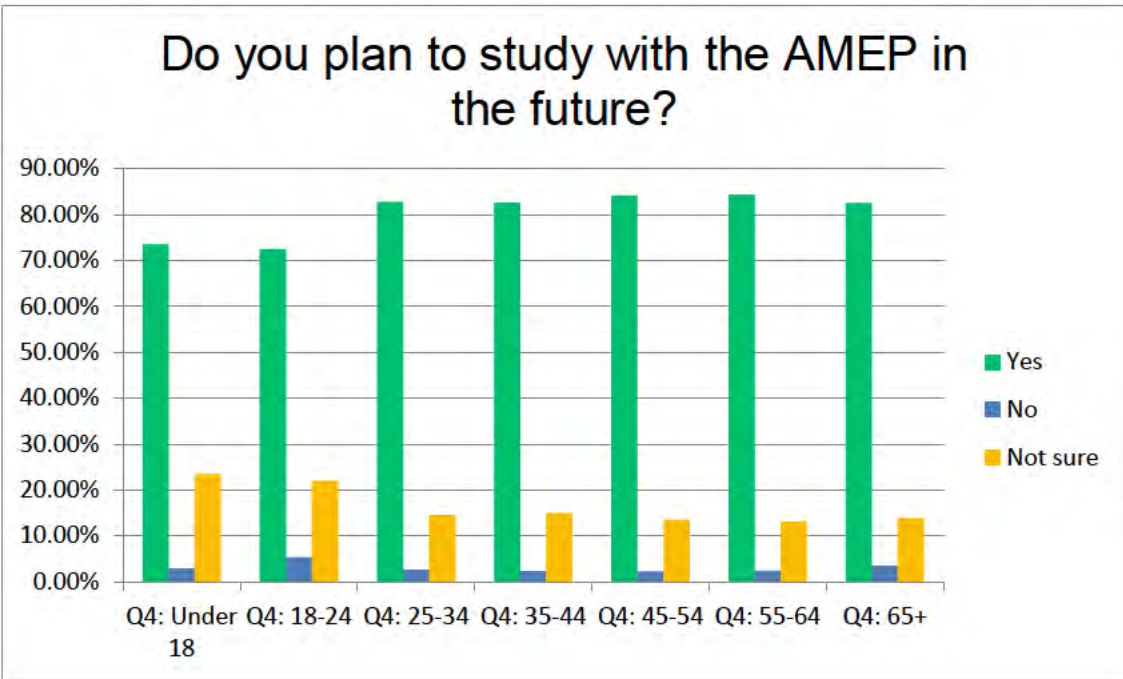
Extremely unlikely		Total		Weighted Average
0.00%	0	0.40%	34	1.94
0.42%	<5	8.33%	706	1.76
0.32%	5	18.34%	1554	1.69
0.33%	7	25.21%	2136	1.59
0.17%	<5	20.38%	1727	1.54
0.22%	<5	15.80%	1339	1.59
0.10%	<5	11.53%	977	1.68
0.26%	22	100.00%	8473	
			Answered	8473
			Skipped	1351

Data by age - Question 38

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

Do you plan to study with the AMEP in the future?

	Yes		No		Not sure		Total	
Q4: Under 18	73.53%	25	2.94%	<5	23.53%	8	0.40%	34
Q4: 18-24	72.52%	512	5.38%	38	22.10%	156	8.33%	706
Q4: 25-34	82.75%	1286	2.64%	41	14.61%	227	18.34%	1554
Q4: 35-44	82.58%	1764	2.39%	51	15.03%	321	25.21%	2136
Q4: 45-54	84.19%	1454	2.32%	40	13.49%	233	20.38%	1727
Q4: 55-64	84.39%	1130	2.46%	33	13.14%	176	15.80%	1339
Q4: 65+	82.50%	806	3.58%	35	13.92%	136	11.53%	977
Total	82.34%	6977	2.82%	239	14.84%	1257	100.00%	8473
Answered								8473
Skipped								1351

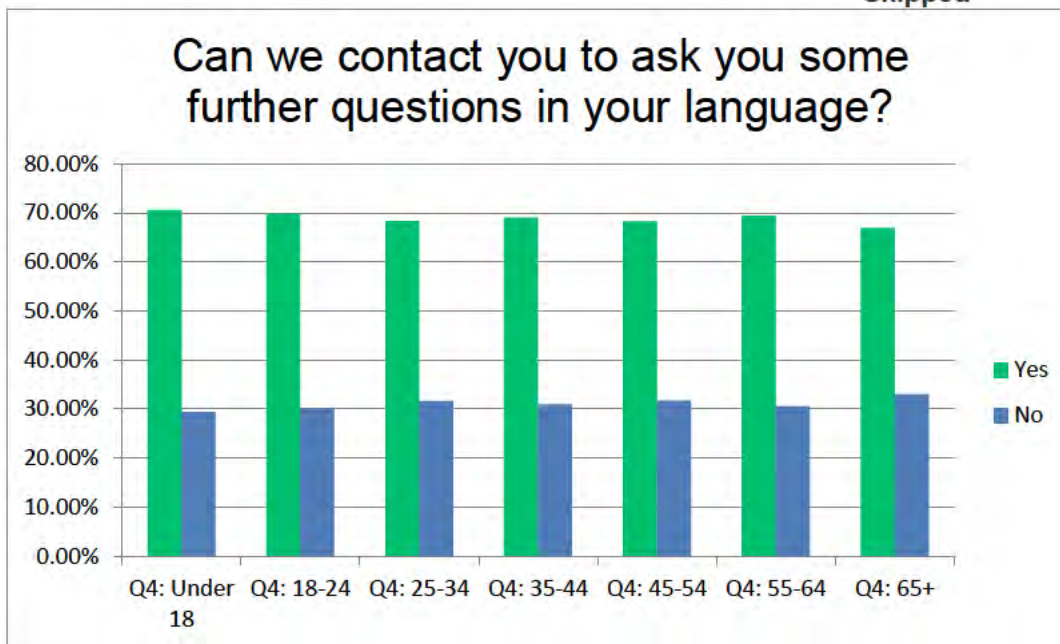


Data by age - Question 39

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

Can we contact you to ask you some further questions in your language?

	Yes		No		Total	
Q4: Under 18	70.59%	24	29.41%	10	0.40%	34
Q4: 18-24	69.83%	493	30.17%	213	8.33%	706
Q4: 25-34	68.34%	1062	31.66%	492	18.34%	1554
Q4: 35-44	69.01%	1474	30.99%	662	25.21%	2136
Q4: 45-54	68.27%	1179	31.73%	548	20.38%	1727
Q4: 55-64	69.45%	930	30.55%	409	15.80%	1339
Q4: 65+	66.94%	654	33.06%	323	11.53%	977
Total	68.64%	5816	31.36%	2657	100.00%	8473
				Answered		8473
				Skipped		1351

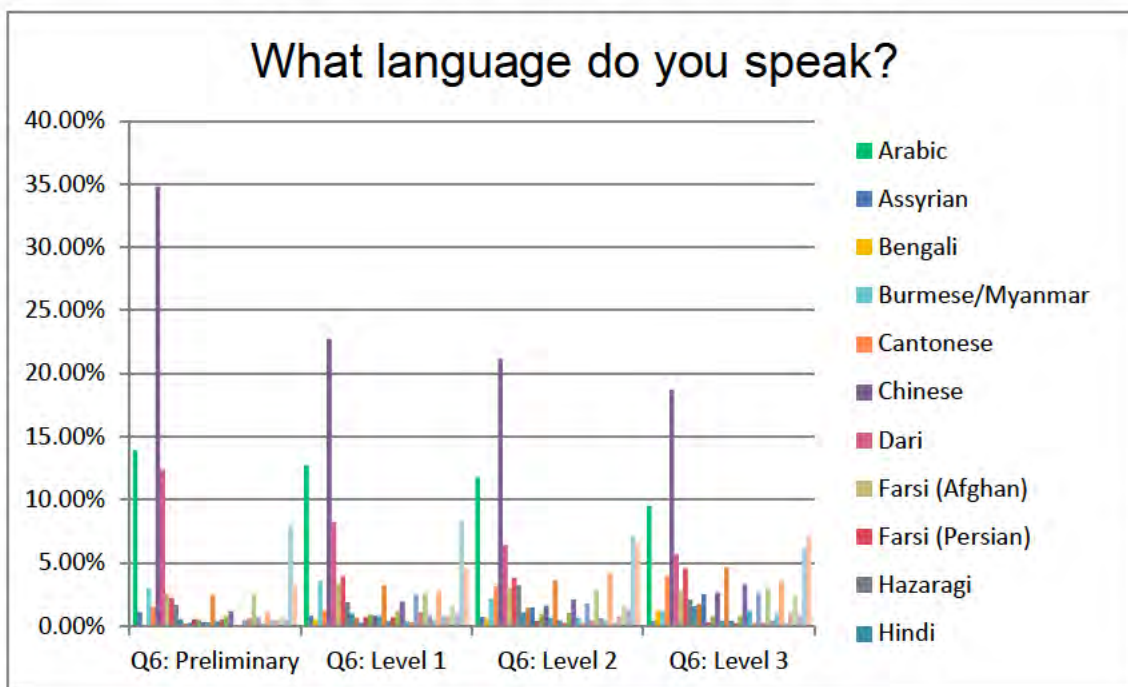


Data by class level - Question 1

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

What language do you speak?

	Arabic		Assyrian		Bengali		Burmese/Myanmar	
Q6: Preliminary	13.91%	280	1.09%	22	0.10%	<5	2.98%	60
Q6: Level 1	12.73%	359	0.82%	23	0.53%	15	3.58%	101
Q6: Level 2	11.77%	350	0.74%	22	0.57%	17	2.19%	65
Q6: Level 3	9.50%	163	0.41%	7	1.22%	21	1.22%	21
Total	12.10%	1152	0.78%	74	0.58%	55	2.59%	247



Data by class level - Question 1

Cantonese		Chinese		Dari		Farsi (Afghan)		Farsi (Persian)	
1.49%	30	34.77%	700	12.42%	250	2.53%	51	2.24%	45
1.28%	36	22.73%	641	8.23%	232	3.37%	95	3.97%	112
3.13%	93	21.18%	630	6.42%	191	3.03%	90	3.83%	114
3.96%	68	18.71%	321	5.65%	97	2.80%	48	4.60%	79
2.38%	227	24.07%	2292	8.09%	770	2.98%	284	3.68%	350

Data by class level - Question 1

Hazaragi		Hindi		Indonesian		Japanese		Karen	
1.69%	34	0.55%	11	0.20%	<5	0.25%	5	0.55%	11
1.88%	53	0.99%	28	0.64%	18	0.25%	7	0.71%	20
3.26%	97	1.08%	32	1.45%	43	1.48%	44	0.40%	12
2.10%	36	1.57%	27	1.75%	30	2.51%	43	0.29%	5
2.31%	220	1.03%	98	1.00%	95	1.04%	99	0.50%	48

Data by class level - Question 1

Khmer		Korean		Kurdish (Kurmanji)		Mandarin		Nepali	
0.50%	10	0.30%	6	0.30%	6	2.43%	49	0.35%	7
0.92%	26	0.85%	24	0.78%	22	3.26%	92	0.39%	11
0.98%	29	1.61%	48	0.67%	20	3.60%	107	0.44%	13
0.76%	13	2.68%	46	0.41%	7	4.66%	80	0.41%	7
0.82%	78	1.30%	124	0.58%	55	3.44%	328	0.40%	38

Data by class level - Question 1

Oromo		Pashto		Persian		Portuguese		Punjabi	
0.55%	11	0.79%	16	1.14%	23	0.05%	<5	0.10%	<5
0.71%	20	1.17%	33	1.95%	55	0.39%	11	0.32%	9
0.24%	7	1.04%	31	2.12%	63	0.64%	19	0.20%	6
0.23%	<5	0.82%	14	3.32%	57	1.22%	21	0.23%	<5
0.44%	42	0.99%	94	2.08%	198	0.55%	52	0.22%	21

Data by class level - Question 1

Russian		Somali		Spanish		Swahili		Tamil	
0.45%	9	0.60%	12	2.48%	50	0.65%	13	0.20%	<5
2.48%	70	1.10%	31	2.62%	74	0.89%	25	0.50%	14
1.78%	53	0.44%	13	2.82%	84	0.61%	18	0.50%	15
2.68%	46	0.29%	5	3.03%	52	0.41%	7	0.99%	17
1.87%	178	0.64%	61	2.73%	260	0.66%	63	0.53%	50

Data by class level - Question 1

Thai		Tigrinya		Turkish		Ukrainian		Urdu	
1.04%	21	0.50%	10	0.45%	9	0.65%	13	0.50%	10
2.80%	79	0.78%	22	0.78%	22	1.67%	47	0.96%	27
4.20%	125	0.24%	7	0.74%	22	1.58%	47	1.34%	40
3.55%	61	0.23%	<5	1.05%	18	2.39%	41	0.93%	16
3.00%	286	0.45%	43	0.75%	71	1.55%	148	0.98%	93

Data by class level - Question 1

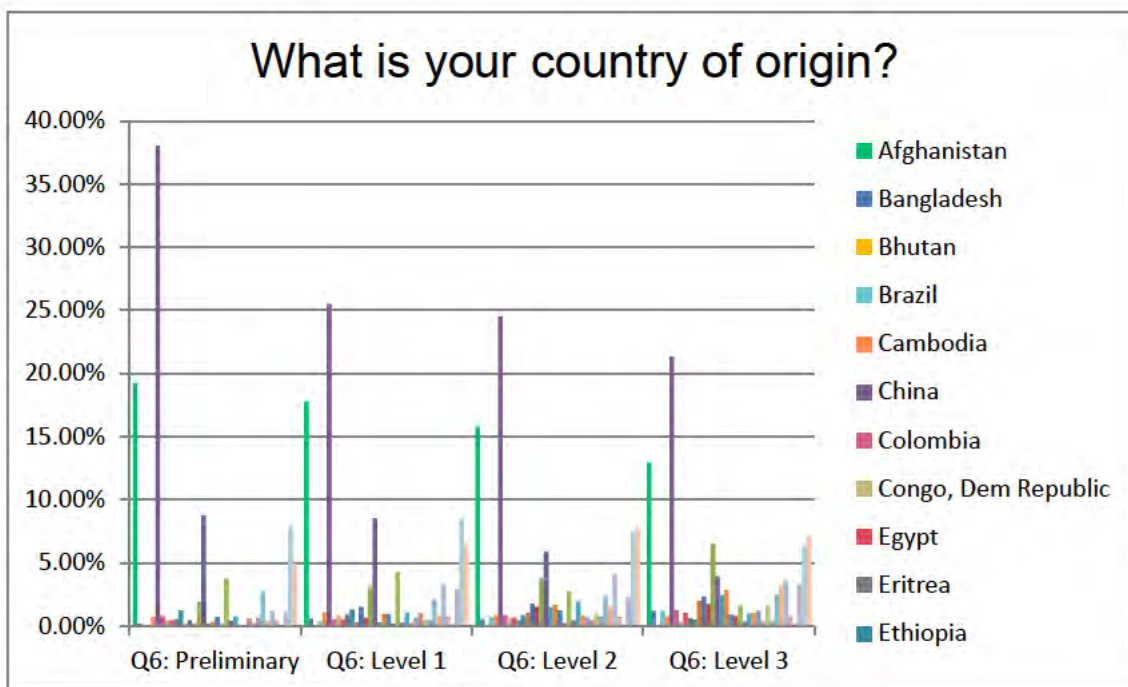
Vietnamese		Other (please specify)		Total	
8.00%	161	3.23%	65	21.14%	2013
8.37%	236	4.61%	130	29.61%	2820
7.20%	214	6.49%	193	31.23%	2974
6.18%	106	7.23%	124	18.02%	1716
7.53%	717	5.38%	512	100.00%	9523
Answered					9523
Skipped					0

Data by class level - Question 2

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

What is your country of origin?

	Afghanistan		Bangladesh		Bhutan		Brazil	
Q6: Preliminary	19.23%	387	0.20%	<5	0.10%	<5	0.00%	0
Q6: Level 1	17.77%	501	0.60%	17	0.14%	<5	0.39%	11
Q6: Level 2	15.77%	469	0.57%	17	0.07%	<5	0.71%	21
Q6: Level 3	12.94%	222	1.22%	21	0.06%	<5	1.22%	21
Total	16.58%	1579	0.62%	59	0.09%	9	0.56%	53



Data by class level - Question 2

Cambodia		China		Colombia		Congo, Dem Republic		Egypt	
0.75%	15	38.05%	766	0.79%	16	0.45%	9	0.45%	9
1.06%	30	25.53%	720	0.53%	15	0.82%	23	0.53%	15
0.87%	26	24.51%	729	0.87%	26	0.61%	18	0.64%	19
0.76%	13	21.33%	366	1.28%	22	0.35%	6	1.05%	18
0.88%	84	27.10%	2581	0.83%	79	0.59%	56	0.64%	61

Data by class level - Question 2

Eritrea		Ethiopia		Hksar Of The Prc		India		Indonesia	
0.55%	11	1.24%	25	0.15%	<5	0.45%	9	0.15%	<5
0.96%	27	1.35%	38	0.32%	9	1.52%	43	0.67%	19
0.44%	13	0.87%	26	1.04%	31	1.78%	53	1.55%	46
0.64%	11	0.52%	9	2.04%	35	2.33%	40	1.75%	30
0.65%	62	1.03%	98	0.82%	78	1.52%	145	1.03%	98

Data by class level - Question 2

Iran		Iraq		Japan		Korea, South		Lebanon	
1.94%	39	8.79%	177	0.20%	<5	0.35%	7	0.75%	15
3.09%	87	8.55%	241	0.32%	9	0.96%	27	0.96%	27
3.83%	114	5.92%	176	1.51%	45	1.68%	50	1.28%	38
6.53%	112	3.96%	68	2.45%	42	2.86%	49	0.93%	16
3.70%	352	6.95%	662	1.05%	100	1.40%	133	1.01%	96

Data by class level - Question 2

Malaysia		Myanmar		Nepal		Pakistan		Philippines	
0.15%	<5	3.78%	76	0.40%	8	0.75%	15	0.05%	<5
0.21%	6	4.29%	121	0.28%	8	1.06%	30	0.25%	7
0.24%	7	2.76%	82	0.44%	13	1.95%	58	0.84%	25
0.82%	14	1.63%	28	0.35%	6	0.99%	17	1.05%	18
0.32%	30	3.22%	307	0.37%	35	1.26%	120	0.54%	51

Data by class level - Question 2

Russian Federation		Somalia		Sri Lanka		Sudan		Syrian Arab Republic	
0.10%	<5	0.60%	12	0.25%	5	0.65%	13	2.78%	56
0.64%	18	1.03%	29	0.53%	15	0.43%	12	2.16%	61
0.71%	21	0.47%	14	0.98%	29	0.74%	22	2.35%	70
1.28%	22	0.35%	6	1.69%	29	0.35%	6	2.51%	43
0.66%	63	0.64%	61	0.82%	78	0.56%	53	2.42%	230

Data by class level - Question 2

Taiwan		Thailand		Turkiye		U.S.S.R.		Ukraine	
0.35%	7	1.14%	23	0.50%	10	0.00%	0	1.09%	22
0.85%	24	3.30%	93	0.74%	21	0.18%	5	2.94%	83
1.51%	45	4.14%	123	0.74%	22	0.13%	<5	2.29%	68
3.21%	55	3.61%	62	0.76%	13	0.29%	5	3.32%	57
1.38%	131	3.16%	301	0.69%	66	0.15%	14	2.42%	230

Data by class level - Question 2

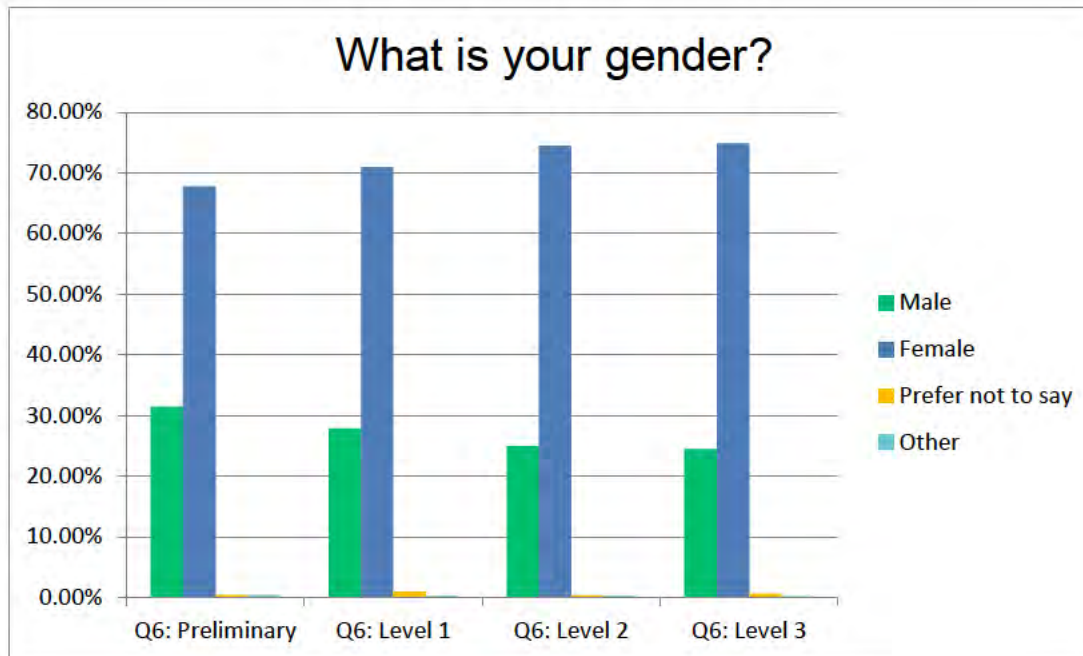
Vietnam		Other (please specify)		Total	
7.95%	160	4.92%	99	21.14%	2013
8.51%	240	6.52%	184	29.61%	2820
7.43%	221	7.77%	231	31.23%	2974
6.41%	110	7.17%	123	18.02%	1716
7.68%	731	6.69%	637	100.00%	9523
Answered					9523
Skipped					0

Data by class level - Question 3

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

What is your gender?

	Male		Female		Prefer not to say		Other		Total	
Q6: Preliminary	31.45%	633	67.76%	1364	0.40%	8	0.40%	8	21.14%	2013
Q6: Level 1	27.84%	785	70.96%	2001	0.96%	27	0.25%	7	29.61%	2820
Q6: Level 2	24.92%	741	74.51%	2216	0.34%	10	0.24%	7	31.23%	2974
Q6: Level 3	24.42%	419	74.83%	1284	0.58%	10	0.17%	<5	18.02%	1716
Total	27.07%	2578	72.09%	6865	0.58%	55	0.26%	25	100.00%	9523
Answered										9523
Skipped										0

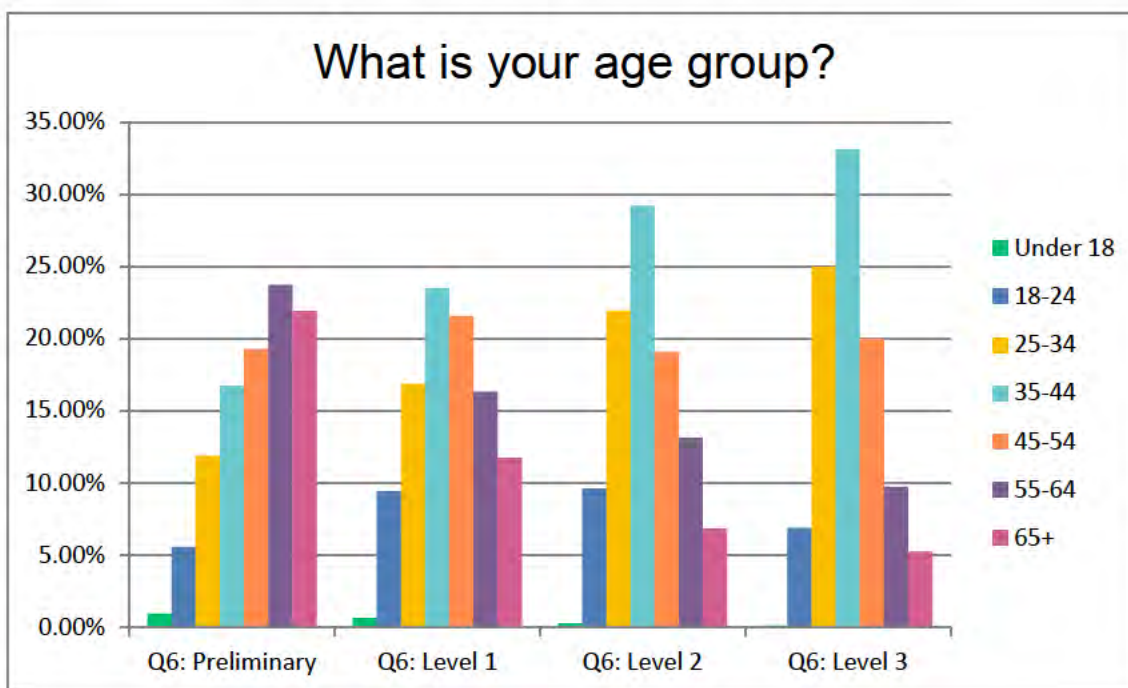


Data by class level - Question 4

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

What is your age group?

	Under 18		18-24		25-34		35-44	
Q6: Preliminary	0.94%	19	5.56%	112	11.87%	239	16.74%	337
Q6: Level 1	0.64%	18	9.43%	266	16.84%	475	23.48%	662
Q6: Level 2	0.27%	8	9.62%	286	21.92%	652	29.19%	868
Q6: Level 3	0.12%	<5	6.88%	118	24.94%	428	33.10%	568
Total	0.49%	47	8.21%	782	18.84%	1794	25.57%	2435



Data by class level - Question 4

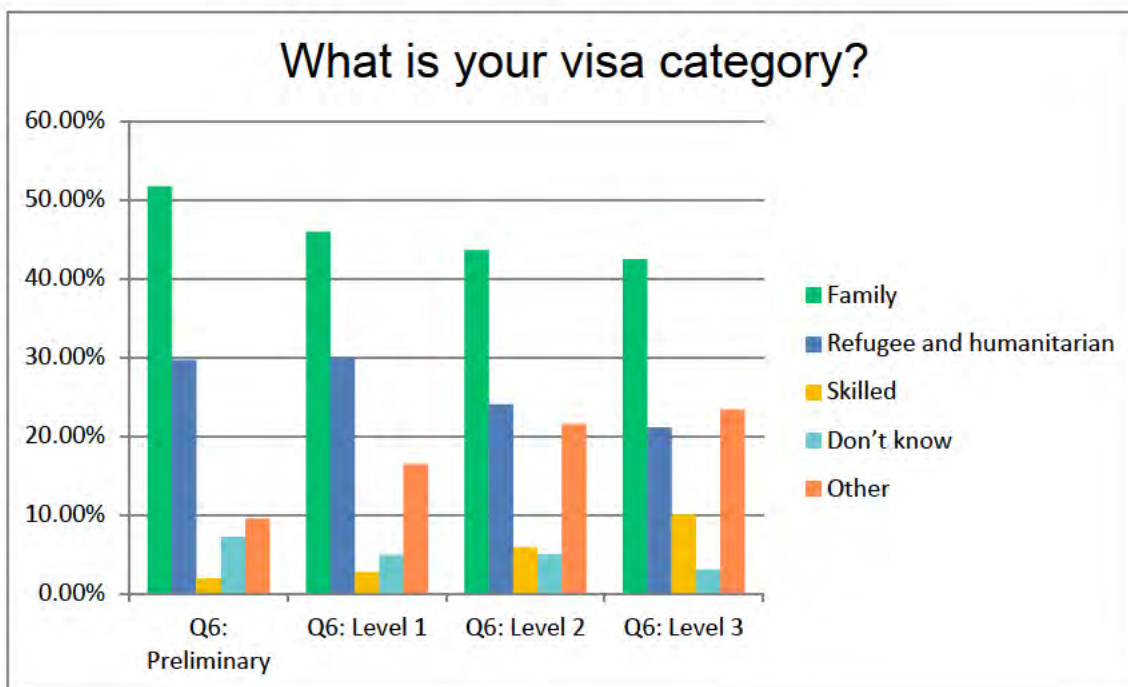
45-54		55-64		65+		Total	
19.27%	388	23.70%	477	21.91%	441	21.14%	2013
21.56%	608	16.31%	460	11.74%	331	29.61%	2820
19.07%	567	13.11%	390	6.83%	203	31.23%	2974
19.99%	343	9.73%	167	5.24%	90	18.02%	1716
20.01%	1906	15.69%	1494	11.18%	1065	100.00%	9523
Answered							9523
Skipped							0

Data by class level - Question 5

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

What is your visa category?

	Family		Refugee and humanitarian		Skilled		Don't know	
Q6: Preliminary	51.66%	1040	29.66%	597	1.94%	39	7.20%	145
Q6: Level 1	45.92%	1295	30.00%	846	2.73%	77	4.89%	138
Q6: Level 2	43.58%	1296	24.01%	714	5.88%	175	5.01%	149
Q6: Level 3	42.42%	728	21.10%	362	10.02%	172	3.09%	53
Total	45.77%	4359	26.45%	2519	4.86%	463	5.09%	485



Data by class level - Question 5

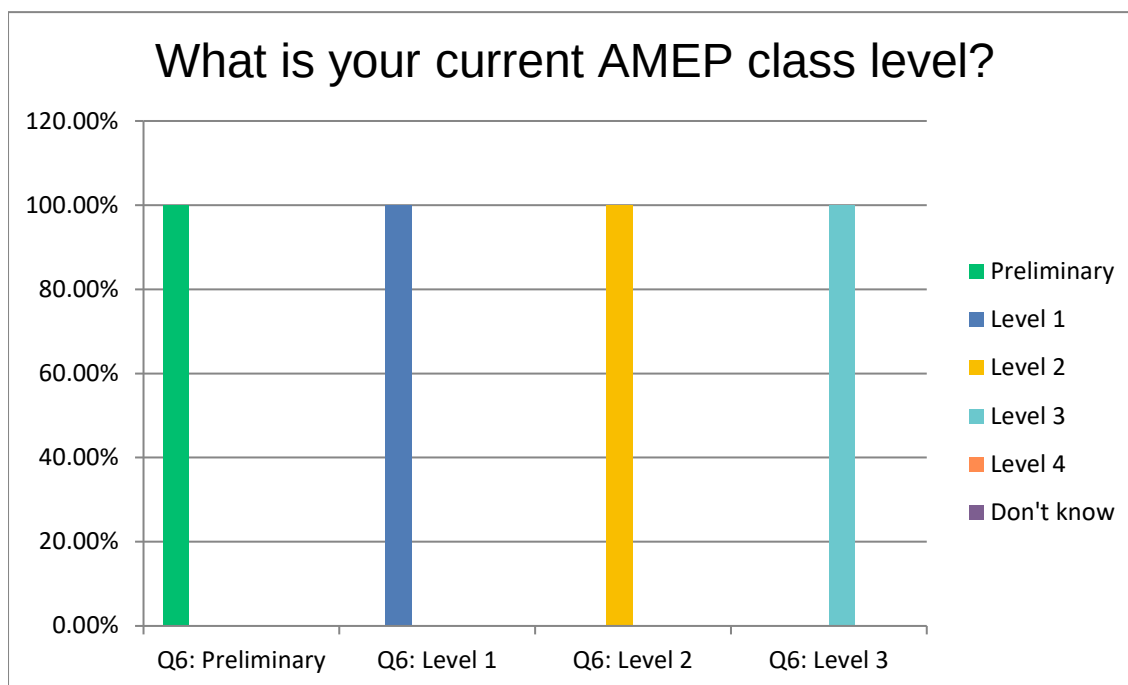
Other		Total	
9.54%	192	21.14%	2013
16.45%	464	29.61%	2820
21.52%	640	31.23%	2974
23.37%	401	18.02%	1716
17.82%	1697	100.00%	9523
		Answered	9523
		Skipped	0

Data by class level - Question 6

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

What is your current AMEP class level?

	Preliminary		Level 1		Level 2		Level 3	
Q6: Preliminary	100.00%	2013	0.00%	0	0.00%	0	0.00%	0
Q6: Level 1	0.00%	0	100.00%	2820	0.00%	0	0.00%	0
Q6: Level 2	0.00%	0	0.00%	0	100.00%	2974	0.00%	0
Q6: Level 3	0.00%	0	0.00%	0	0.00%	0	100.00%	1716
Total	21.14%	2013	29.61%	2820	31.23%	2974	18.02%	1716



Data by class level - Question 6

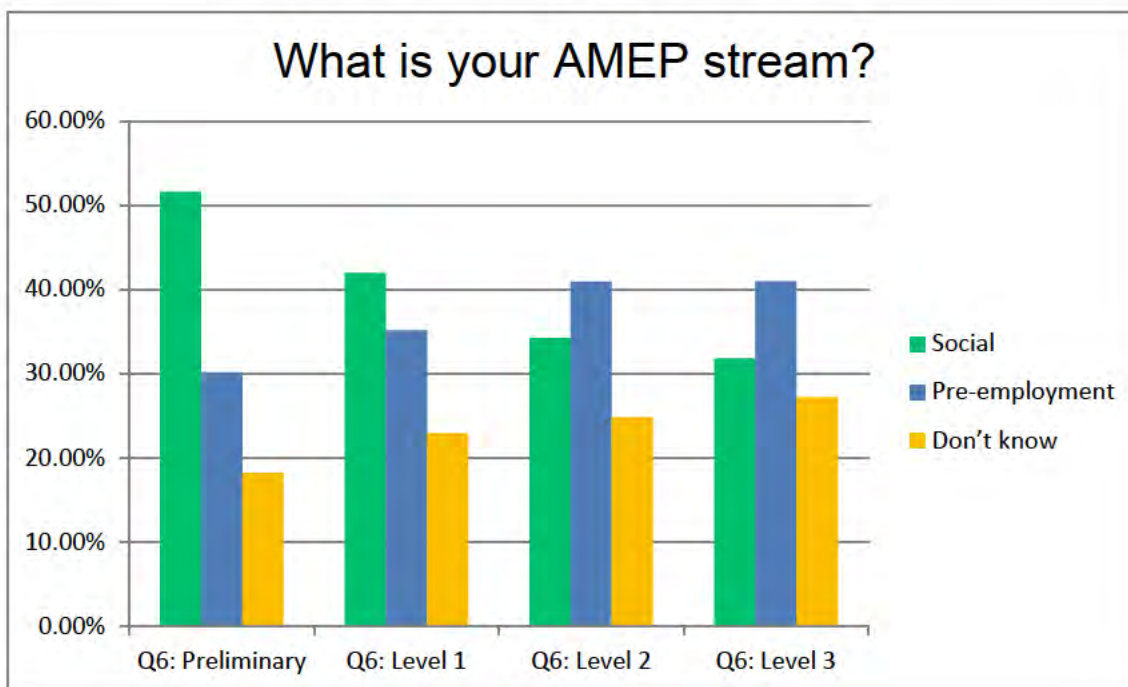
Level 4		Don't know		Total	
0.00%	0	0.00%	0	21.14%	2013
0.00%	0	0.00%	0	29.61%	2820
0.00%	0	0.00%	0	31.23%	2974
0.00%	0	0.00%	0	18.02%	1716
0.00%	0	0.00%	0	100.00%	9523
Answered					9523
Skipped					0

Data by class level - Question 7

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

What is your AMEP stream?

	Social		Pre-employment		Don't know		Total	
Q6: Preliminary	51.61%	1039	30.15%	607	18.23%	367	21.14%	2013
Q6: Level 1	41.95%	1183	35.11%	990	22.94%	647	29.61%	2820
Q6: Level 2	34.23%	1018	40.92%	1217	24.85%	739	31.23%	2974
Q6: Level 3	31.82%	546	40.97%	703	27.21%	467	18.02%	1716
Total	39.76%	3786	36.93%	3517	23.31%	2220	100.00%	9523
Answered								9523
Skipped								0

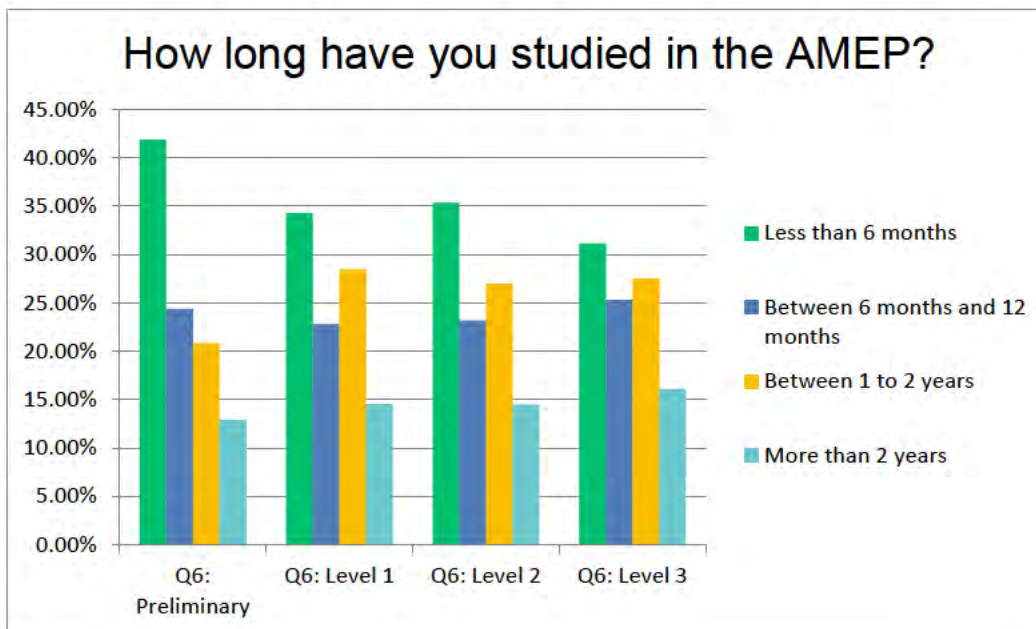


Data by class level - Question 8

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

How long have you studied in the AMEP?

	Less than 6 months		Between 6 months and 12 months		Between 1 to 2 years		More than 2 years		Total	
Q6: Preliminary	41.88%	843	24.39%	491	20.81%	419	12.92%	260	21.14%	2013
Q6: Level 1	34.26%	966	22.77%	642	28.44%	802	14.54%	410	29.61%	2820
Q6: Level 2	35.37%	1052	23.17%	689	26.97%	802	14.49%	431	31.23%	2974
Q6: Level 3	31.12%	534	25.29%	434	27.51%	472	16.08%	276	18.02%	1716
Total	35.65%	3395	23.69%	2256	26.20%	2495	14.46%	1377	100.00%	9523
Answered										9523
Skipped										0

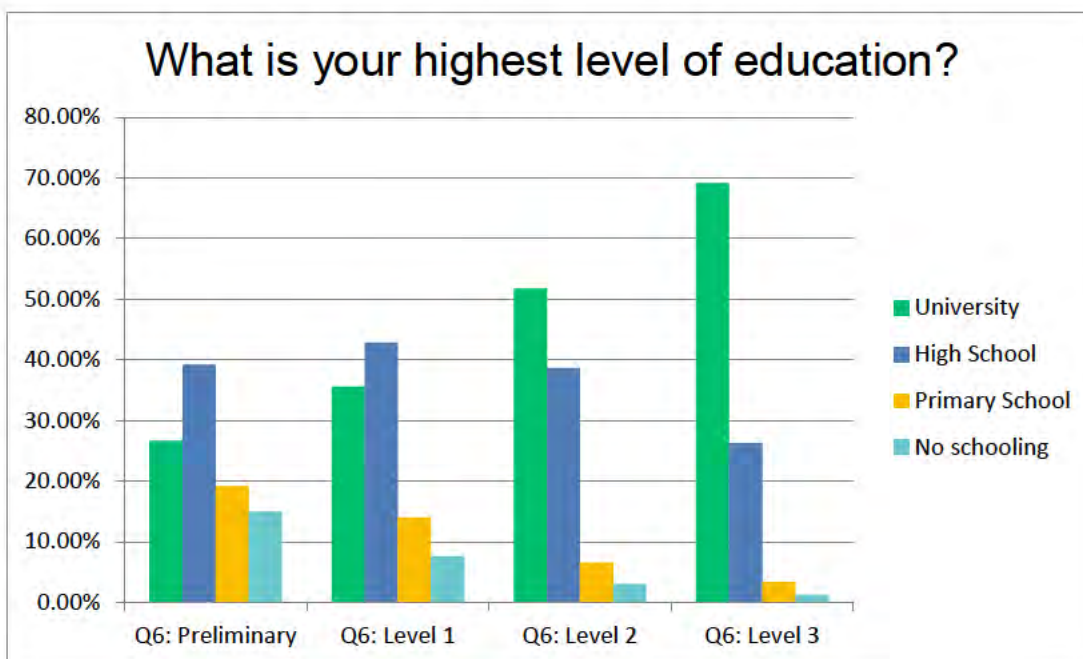


Data by class level - Question 9

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

What is your highest level of education?

	University		High School		Primary School		No schooling		Total	
Q6: Preliminary	26.68%	537	39.20%	789	19.18%	386	14.95%	301	21.14%	2013
Q6: Level 1	35.53%	1002	42.87%	1209	13.97%	394	7.62%	215	29.61%	2820
Q6: Level 2	51.75%	1539	38.63%	1149	6.59%	196	3.03%	90	31.23%	2974
Q6: Level 3	69.11%	1186	26.28%	451	3.38%	58	1.22%	21	18.02%	1716
Total	44.78%	4264	37.78%	3598	10.86%	1034	6.58%	627	100.00%	9523
Answered										9523
Skipped										0



Data by class level - Question 19

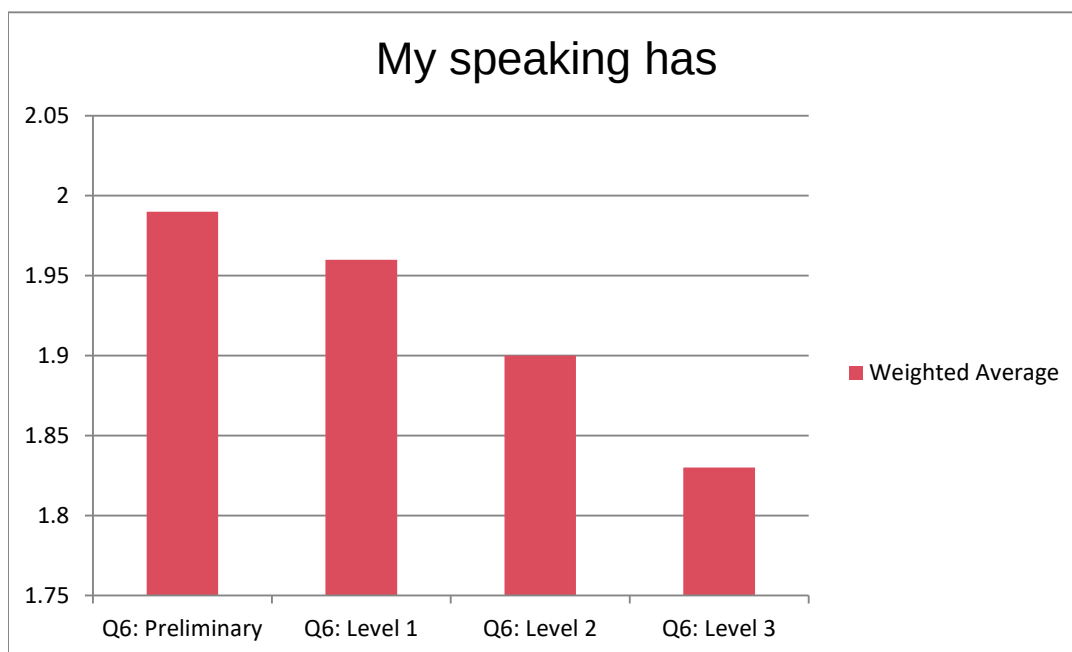
Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

In the AMEP:

My speaking has

	not improved		improved		improved a lot		Total	Weighted Average	
Q6: Preliminary	11.73%	227	75.45%	1460	12.82%	248	21.02%	1935	1.99
Q6: Level 1	12.79%	347	70.63%	1917	16.58%	450	29.48%	2714	1.96
Q6: Level 2	9.58%	277	71.32%	2062	19.09%	552	31.40%	2891	1.9
Q6: Level 3	7.86%	131	67.29%	1121	24.85%	414	18.10%	1666	1.83
Total	10.67%	982	71.26%	6560	18.08%	1664	100.00%	9206	

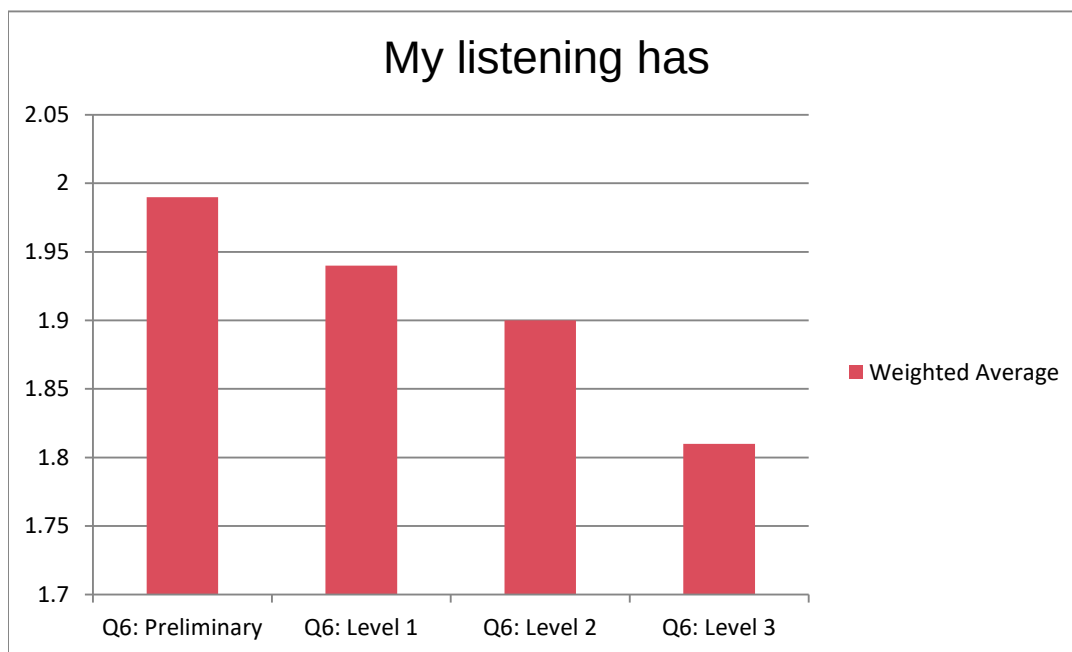
Answered 9206
Skipped 317



Data by class level - Question 19

My listening has

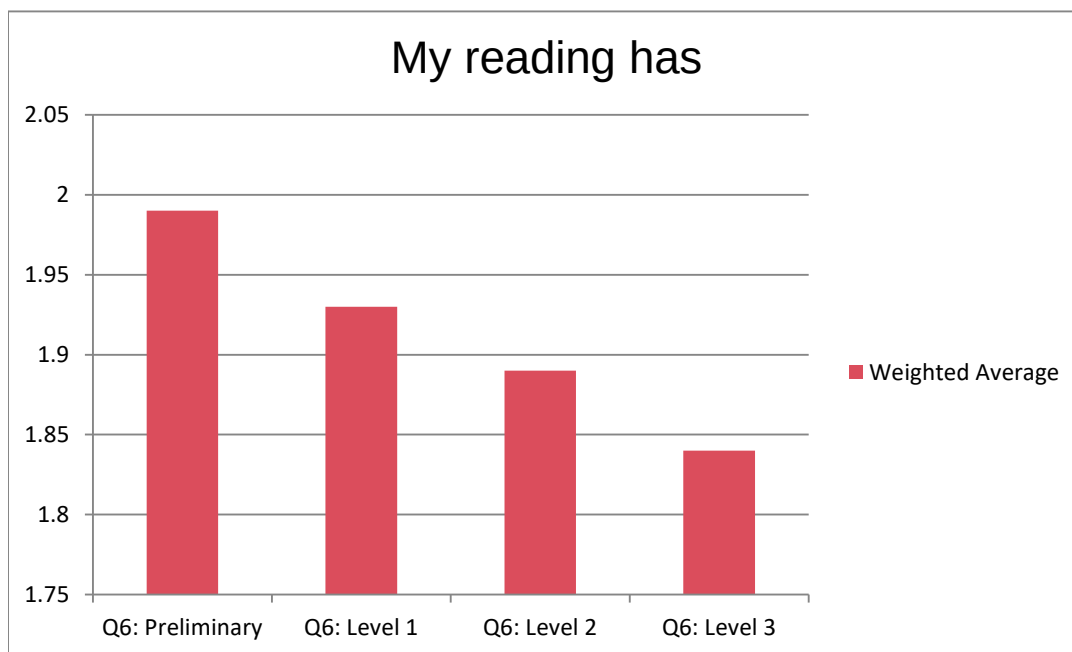
	not improved		improved		improved a lot		Total	Weighted Average	
Q6: Preliminary	11.11%	215	76.59%	1482	12.30%	238	21.02%	1935	1.99
Q6: Level 1	11.24%	305	71.48%	1940	17.28%	469	29.48%	2714	1.94
Q6: Level 2	8.72%	252	72.99%	2110	18.30%	529	31.40%	2891	1.9
Q6: Level 3	6.54%	109	68.01%	1133	25.45%	424	18.10%	1666	1.81
Total	9.57%	881	72.40%	6665	18.03%	1660	100.00%	9206	
								Answered	9206
								Skipped	317



Data by class level - Question 19

My reading has

	not improved		improved		improved a lot		Total	Weighted Average	
Q6: Preliminary	12.20%	236	74.32%	1438	13.49%	261	21.02%	1935	1.99
Q6: Level 1	10.65%	289	71.96%	1953	17.39%	472	29.48%	2714	1.93
Q6: Level 2	8.27%	239	72.19%	2087	19.54%	565	31.40%	2891	1.89
Q6: Level 3	6.78%	113	70.23%	1170	22.99%	383	18.10%	1666	1.84
Total	9.53%	877	72.21%	6648	18.26%	1681	100.00%	9206	
								Answered	9206
								Skipped	317



Data by class level - Question 19

My writing has

	not improved		improved		improved a lot		Total	Weighted Average	
Q6: Preliminary	14.73%	285	73.54%	1423	11.73%	227	21.02%	1935	2.03
Q6: Level 1	15.25%	414	69.82%	1895	14.92%	405	29.48%	2714	2
Q6: Level 2	14.67%	424	69.25%	2002	16.08%	465	31.40%	2891	1.99
Q6: Level 3	12.73%	212	67.65%	1127	19.63%	327	18.10%	1666	1.93
Total	14.50%	1335	70.03%	6447	15.47%	1424	100.00%	9206	
								Answered	9206
								Skipped	317



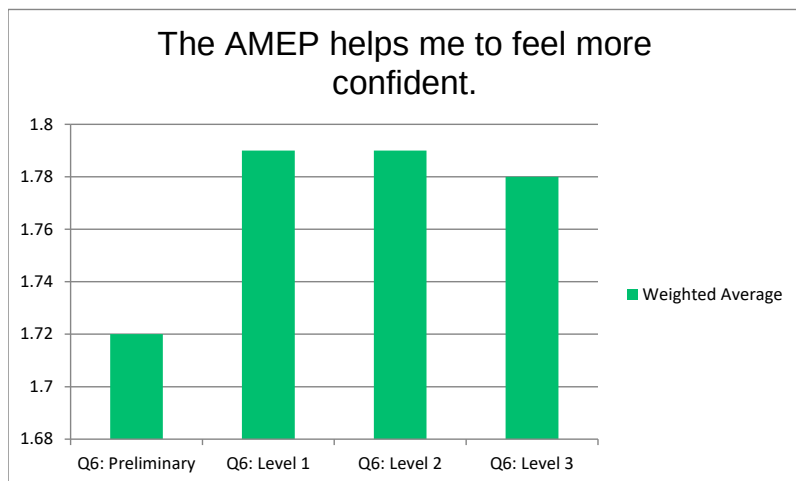
Data by class level - Question 20

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

How much do you agree or disagree with these statements?

The AMEP helps me to feel more confident.

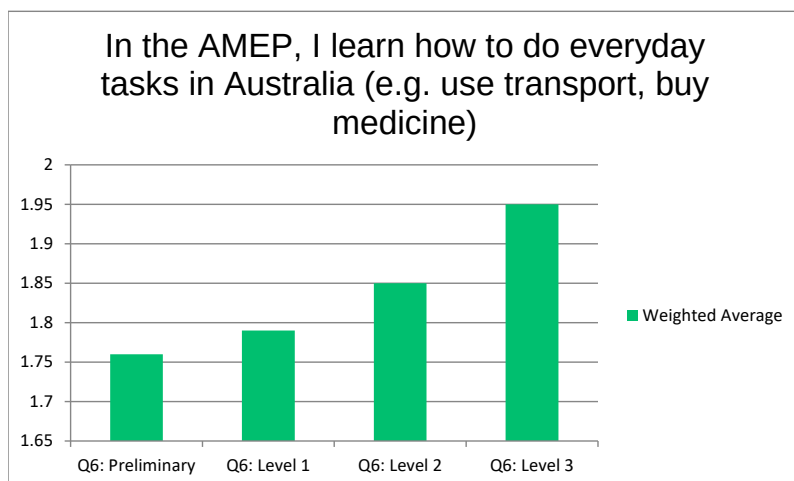
	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q6: Preliminary	36.59%	696	56.68%	1078	5.31%	101	0.79%	15	0.63%	12	21.09%	1902	1.72
Q6: Level 1	30.69%	813	62.51%	1656	4.87%	129	0.79%	21	1.13%	30	29.37%	2649	1.79
Q6: Level 2	30.58%	868	62.26%	1767	5.60%	159	0.95%	27	0.60%	17	31.46%	2838	1.79
Q6: Level 3	32.31%	527	59.90%	977	6.01%	98	0.74%	12	1.04%	17	18.08%	1631	1.78
Total	32.20%	2904	60.73%	5478	5.40%	487	0.83%	75	0.84%	76	100.00%	9020	
												Answered	9020
												Skipped	503



Data by class level - Question 20

In the AMEP, I learn how to do everyday tasks in Australia (e.g. use transport, buy medicine)

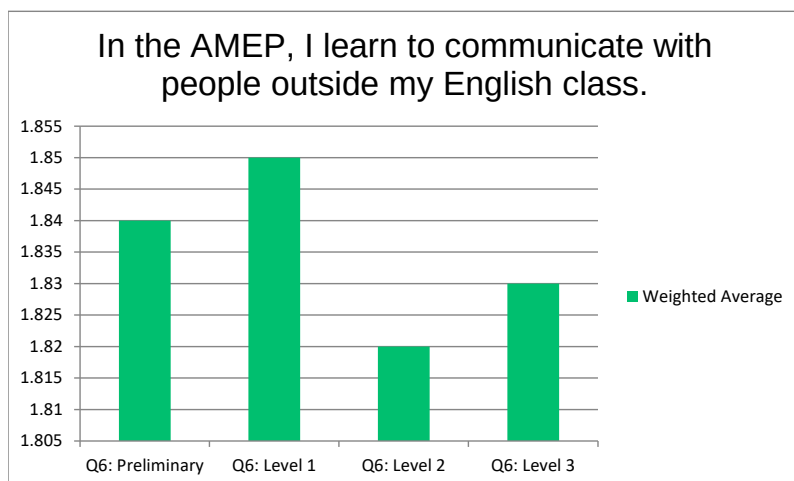
	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q6: Preliminary	34.07%	648	57.47%	1093	6.99%	133	0.95%	18	0.53%	10	21.09%	1902	1.76
Q6: Level 1	30.58%	810	61.83%	1638	6.00%	159	0.76%	20	0.83%	22	29.37%	2649	1.79
Q6: Level 2	28.72%	815	60.71%	1723	7.93%	225	1.97%	56	0.67%	19	31.46%	2838	1.85
Q6: Level 3	26.73%	436	57.33%	935	11.10%	181	4.05%	66	0.80%	13	18.08%	1631	1.95
Total	30.03%	2709	59.75%	5389	7.74%	698	1.77%	160	0.71%	64	100.00%	9020	
												Answered	9020
												Skipped	503



Data by class level - Question 20

In the AMEP, I learn to communicate with people outside my English class.

	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q6: Preliminary	29.50%	561	59.46%	1131	8.99%	171	1.37%	26	0.68%	13	21.09%	1902	1.84
Q6: Level 1	27.41%	726	63.16%	1673	7.17%	190	1.25%	33	1.02%	27	29.37%	2649	1.85
Q6: Level 2	29.77%	845	61.28%	1739	6.91%	196	1.23%	35	0.81%	23	31.46%	2838	1.82
Q6: Level 3	29.86%	487	60.52%	987	7.48%	122	1.47%	24	0.67%	11	18.08%	1631	1.83
Total	29.04%	2619	61.31%	5530	7.53%	679	1.31%	118	0.82%	74	100.00%	9020	
												Answered	9020
												Skipped	503



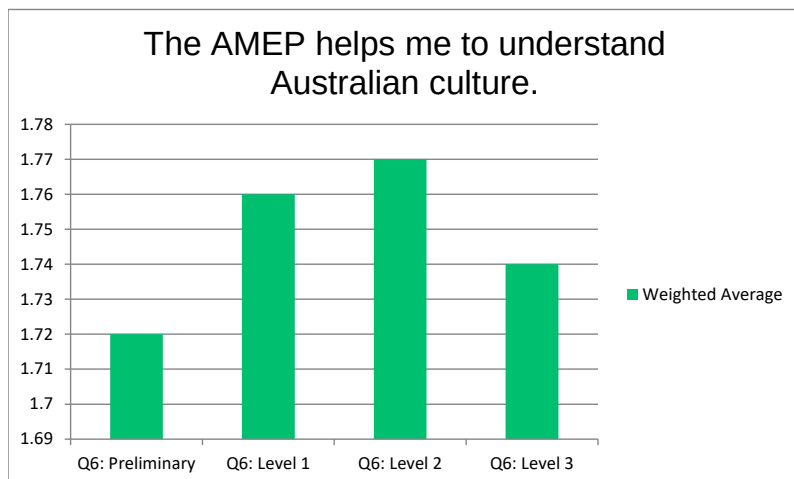
Data by class level - Question 21

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

How much do you agree or disagree with these statements?

The AMEP helps me to understand Australian culture.

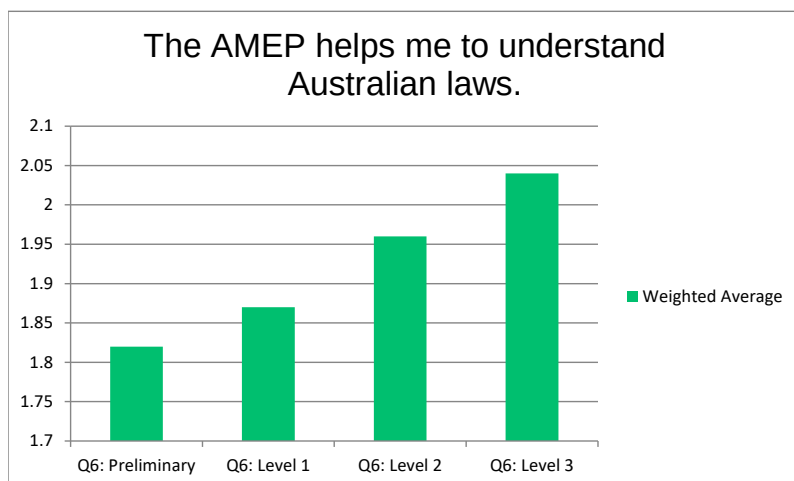
	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q6: Preliminary	34.99%	656	59.36%	1113	4.91%	92	0.37%	7	0.37%	7	21.09%	1875	1.72
Q6: Level 1	31.93%	833	62.44%	1629	4.10%	107	0.69%	18	0.84%	22	29.35%	2609	1.76
Q6: Level 2	32.49%	912	60.56%	1700	5.38%	151	1.00%	28	0.57%	16	31.57%	2807	1.77
Q6: Level 3	35.40%	566	57.47%	919	5.25%	84	1.25%	20	0.63%	10	17.99%	1599	1.74
Total	33.37%	2967	60.30%	5361	4.88%	434	0.82%	73	0.62%	55	100.00%	8890	
												Answered	8890
												Skipped	633



Data by class level - Question 21

The AMEP helps me to understand Australian laws.

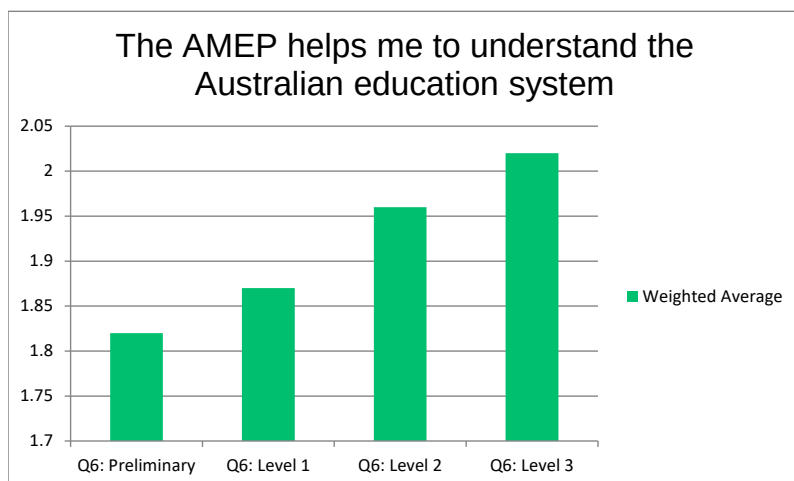
	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q6: Preliminary	31.09%	583	57.55%	1079	9.60%	180	1.65%	31	0.11%	<5	21.09%	1875	1.82
Q6: Level 1	27.44%	716	61.13%	1595	9.39%	245	1.19%	31	0.84%	22	29.35%	2609	1.87
Q6: Level 2	24.30%	682	59.03%	1657	14.18%	398	1.78%	50	0.71%	20	31.57%	2807	1.96
Q6: Level 3	21.89%	350	56.91%	910	17.20%	275	3.31%	53	0.69%	11	17.99%	1599	2.04
Total	26.22%	2331	58.95%	5241	12.35%	1098	1.86%	165	0.62%	55	100.00%	8890	
												Answered	8890
												Skipped	633



Data by class level - Question 21

The AMEP helps me to understand the Australian education system

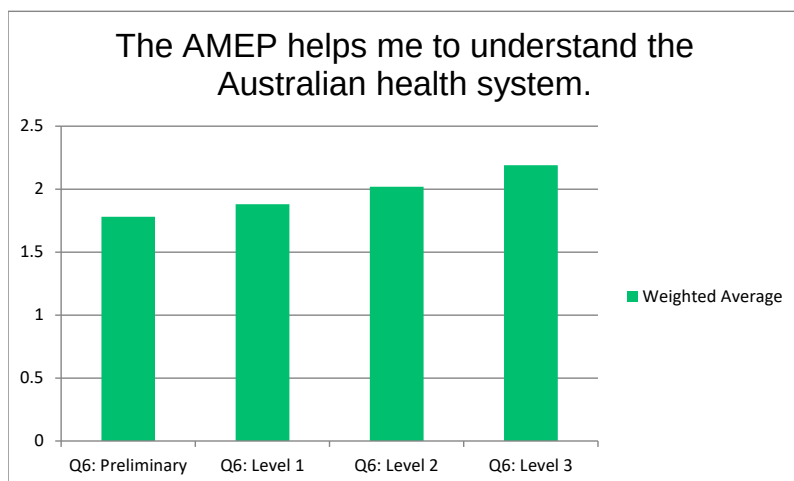
	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q6: Preliminary	30.51%	572	58.77%	1102	9.55%	179	0.91%	17	0.27%	5	21.09%	1875	1.82
Q6: Level 1	26.10%	681	63.28%	1651	8.97%	234	0.88%	23	0.77%	20	29.35%	2609	1.87
Q6: Level 2	22.48%	631	62.34%	1750	12.93%	363	1.64%	46	0.64%	18	31.57%	2807	1.96
Q6: Level 3	22.08%	353	58.41%	934	15.82%	253	3.00%	48	0.69%	11	17.99%	1599	2.02
Total	25.16%	2237	61.16%	5437	11.57%	1029	1.51%	134	0.61%	54	100.00%	8890	
												Answered	8890
												Skipped	633



Data by class level - Question 21

The AMEP helps me to understand the Australian health system.

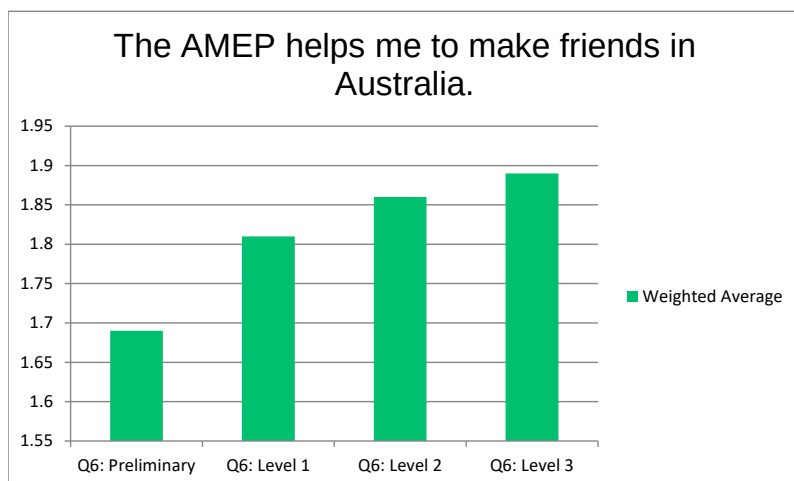
	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q6: Preliminary	32.80%	615	57.87%	1085	8.21%	154	0.85%	16	0.27%	5	21.09%	1875	1.78
Q6: Level 1	25.72%	671	63.17%	1648	9.12%	238	1.11%	29	0.88%	23	29.35%	2609	1.88
Q6: Level 2	21.59%	606	58.64%	1646	16.78%	471	2.35%	66	0.64%	18	31.57%	2807	2.02
Q6: Level 3	17.26%	276	53.35%	853	23.76%	380	4.88%	78	0.75%	12	17.99%	1599	2.19
Total	24.39%	2168	58.85%	5232	13.98%	1243	2.13%	189	0.65%	58	100.00%	8890	
												Answered	8890
												Skipped	633



Data by class level - Question 21

The AMEP helps me to make friends in Australia.

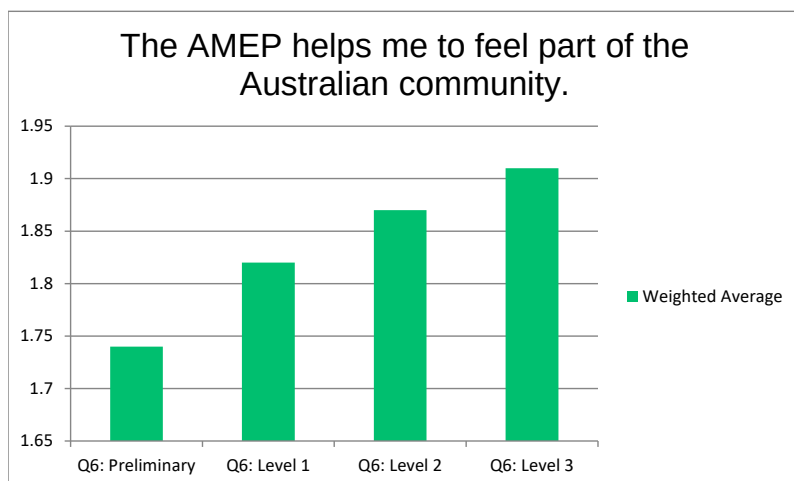
	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q6: Preliminary	37.44%	702	57.33%	1075	4.00%	75	0.75%	14	0.48%	9	21.09%	1875	1.69
Q6: Level 1	28.90%	754	64.05%	1671	5.37%	140	0.96%	25	0.73%	19	29.35%	2609	1.81
Q6: Level 2	27.15%	762	62.20%	1746	8.59%	241	1.39%	39	0.68%	19	31.57%	2807	1.86
Q6: Level 3	27.58%	441	59.54%	952	9.88%	158	2.19%	35	0.81%	13	17.99%	1599	1.89
Total	29.91%	2659	61.24%	5444	6.91%	614	1.27%	113	0.67%	60	100.00%	8890	
												Answered	8890
												Skipped	633



Data by class level - Question 21

The AMEP helps me to feel part of the Australian community.

	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q6: Preliminary	33.44%	627	60.53%	1135	4.96%	93	0.59%	11	0.48%	9	21.09%	1875	1.74
Q6: Level 1	29.01%	757	62.86%	1640	6.21%	162	0.96%	25	0.96%	25	29.35%	2609	1.82
Q6: Level 2	27.04%	759	61.49%	1726	9.30%	261	1.46%	41	0.71%	20	31.57%	2807	1.87
Q6: Level 3	26.89%	430	58.85%	941	11.82%	189	1.69%	27	0.75%	12	17.99%	1599	1.91
Total	28.94%	2573	61.21%	5442	7.93%	705	1.17%	104	0.74%	66	100.00%	8890	
												Answered	8890
												Skipped	633



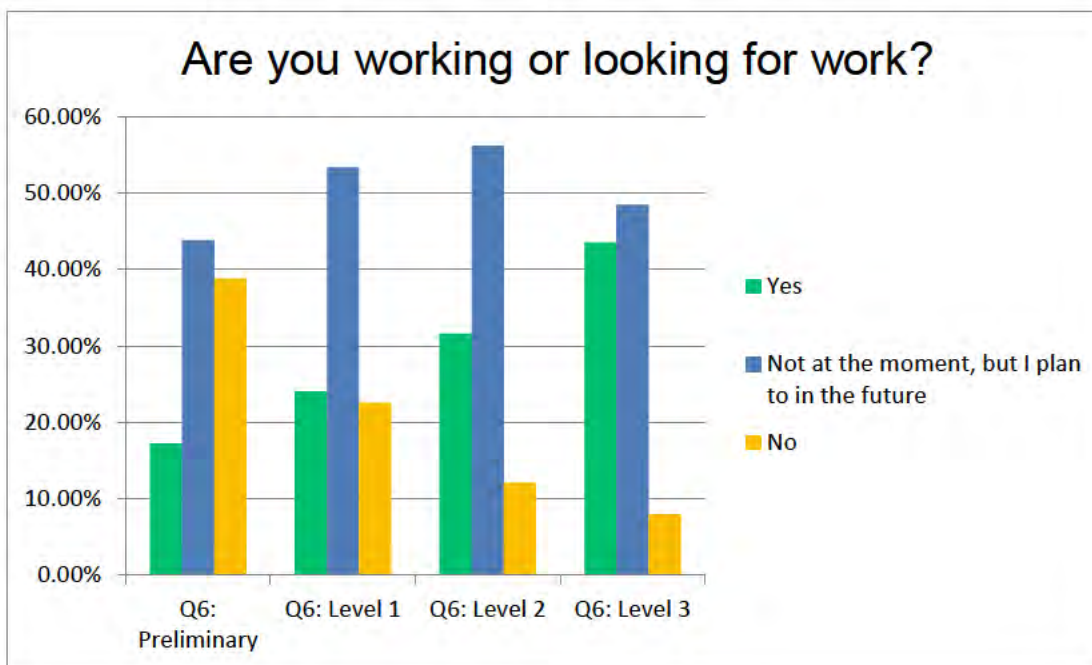
Data by class level - Question 22

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

Are you working or looking for work?

	Yes		Not at the moment, but I plan to in the future		No		Total	
Q6: Preliminary	17.26%	321	43.87%	816	38.87%	723	21.01%	1860
Q6: Level 1	24.04%	625	53.38%	1388	22.58%	587	29.37%	2600
Q6: Level 2	31.64%	886	56.21%	1574	12.14%	340	31.63%	2800
Q6: Level 3	43.53%	693	48.49%	772	7.98%	127	17.98%	1592
Total	28.52%	2525	51.40%	4550	20.07%	1777	100.00%	8852

Answered 8852
Skipped 671



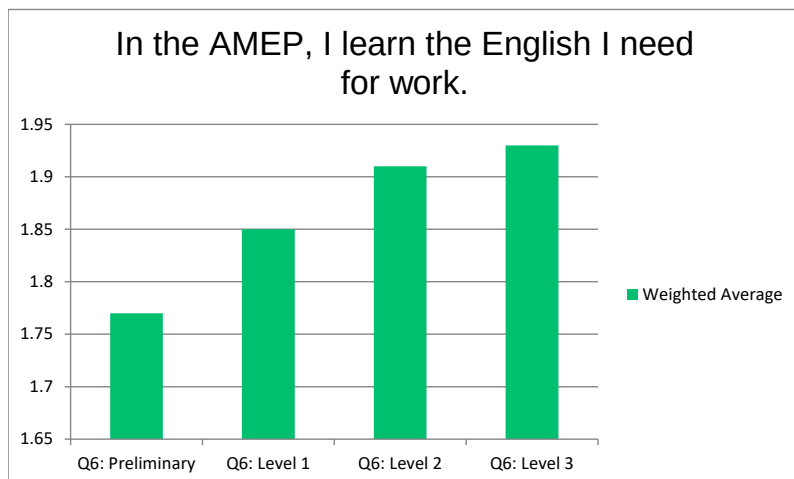
Data by class level - Question 23

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

How much do you agree or disagree with these statements?

In the AMEP, I learn the English I need for work.

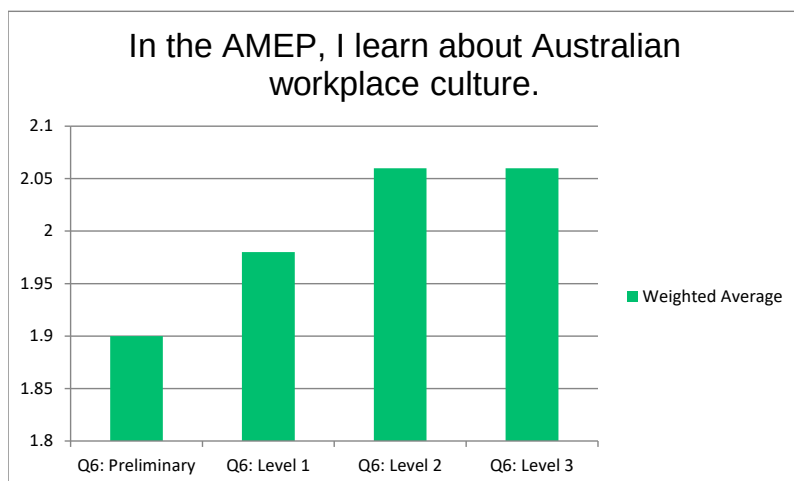
	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q6: Preliminary	36.23%	409	52.26%	590	9.92%	112	1.33%	15	0.27%	<5	16.11%	1129	1.77
Q6: Level 1	28.96%	579	59.63%	1192	9.70%	194	1.05%	21	0.65%	13	28.52%	1999	1.85
Q6: Level 2	26.99%	657	58.22%	1417	12.28%	299	2.01%	49	0.49%	12	34.72%	2434	1.91
Q6: Level 3	26.31%	381	58.22%	843	12.36%	179	2.56%	37	0.55%	8	20.66%	1448	1.93
Total	28.90%	2026	57.66%	4042	11.18%	784	1.74%	122	0.51%	36	100.00%	7010	
												Answered	7010
												Skipped	2513



Data by class level - Question 23

In the AMEP, I learn about Australian workplace culture.

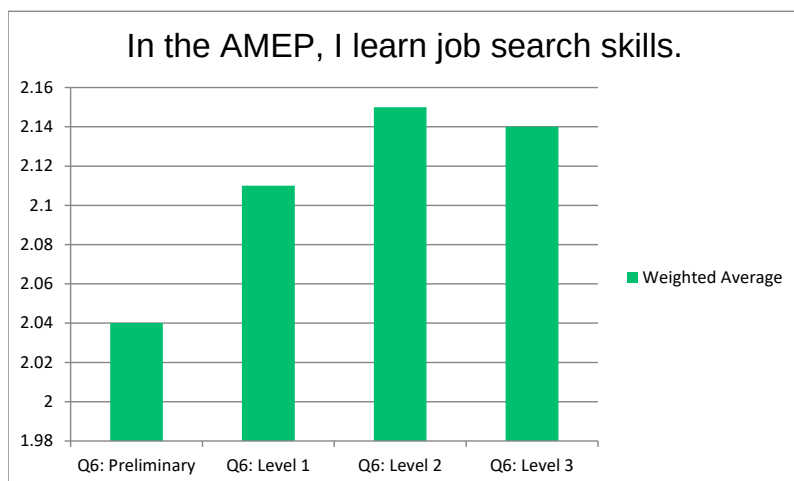
	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q6: Preliminary	29.23%	330	53.06%	599	16.12%	182	1.33%	15	0.27%	<5	16.11%	1129	1.9
Q6: Level 1	22.86%	457	59.83%	1196	14.86%	297	1.60%	32	0.85%	17	28.52%	1999	1.98
Q6: Level 2	19.27%	469	58.42%	1422	19.19%	467	2.79%	68	0.33%	8	34.72%	2434	2.06
Q6: Level 3	21.13%	306	55.87%	809	19.34%	280	3.31%	48	0.35%	5	20.66%	1448	2.06
Total	22.28%	1562	57.43%	4026	17.49%	1226	2.33%	163	0.47%	33	100.00%	7010	
												Answered	7010
												Skipped	2513



Data by class level - Question 23

In the AMEP, I learn job search skills.

	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q6: Preliminary	26.66%	301	47.30%	534	22.14%	250	3.45%	39	0.44%	5	16.11%	1129	2.04
Q6: Level 1	20.26%	405	53.93%	1078	21.71%	434	3.00%	60	1.10%	22	28.52%	1999	2.11
Q6: Level 2	18.61%	453	52.88%	1287	23.83%	580	4.03%	98	0.66%	16	34.72%	2434	2.15
Q6: Level 3	20.44%	296	51.93%	752	21.96%	318	4.77%	69	0.90%	13	20.66%	1448	2.14
Total	20.76%	1455	52.08%	3651	22.57%	1582	3.79%	266	0.80%	56	100.00%	7010	
												Answered	7010
												Skipped	2513

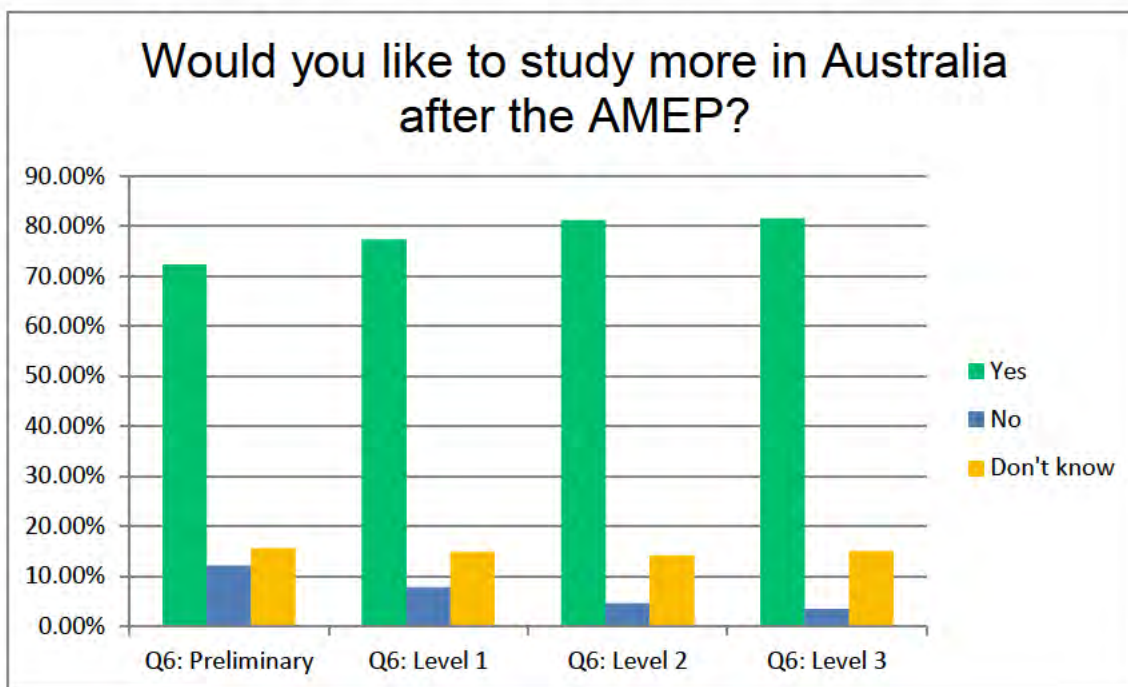


Data by class level - Question 24

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

Would you like to study more in Australia after the AMEP?

	Yes		No		Don't know		Total	
Q6: Preliminary	72.33%	1333	12.10%	223	15.57%	287	21.04%	1843
Q6: Level 1	77.32%	1991	7.77%	200	14.91%	384	29.39%	2575
Q6: Level 2	81.22%	2249	4.59%	127	14.19%	393	31.61%	2769
Q6: Level 3	81.51%	1283	3.49%	55	14.99%	236	17.97%	1574
Total	78.26%	6856	6.91%	605	14.84%	1300	100.00%	8761
Answered								8761
Skipped								762



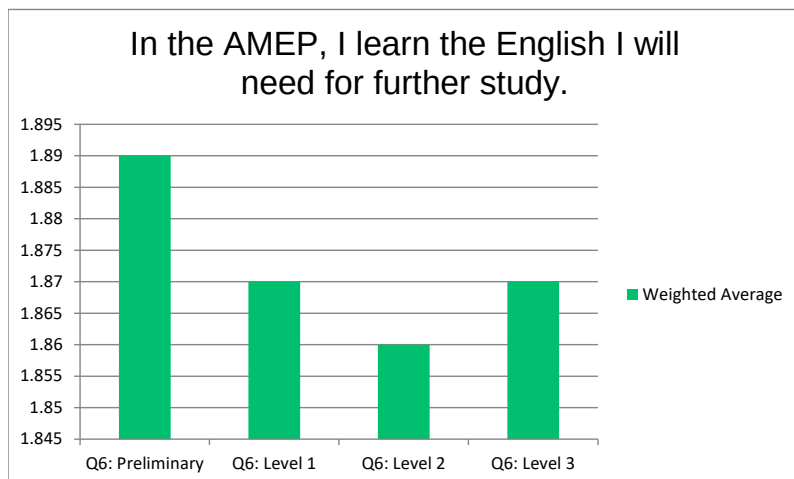
Data by class level - Question 25

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

How much do you agree or disagree with these statements?

In the AMEP, I learn the English I will need for further study.

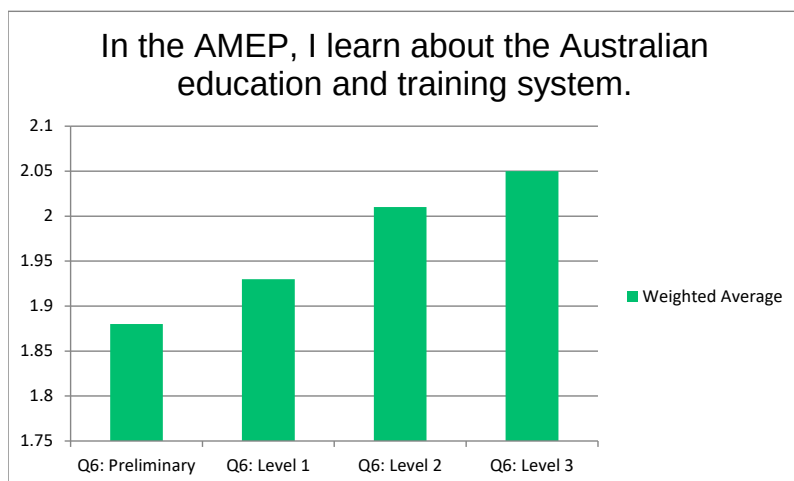
	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q6: Preliminary	29.98%	482	53.05%	853	15.42%	248	1.31%	21	0.25%	<5	19.90%	1608	1.89
Q6: Level 1	27.70%	652	59.94%	1411	10.62%	250	1.10%	26	0.64%	15	29.13%	2354	1.87
Q6: Level 2	29.21%	763	57.54%	1503	11.56%	302	1.23%	32	0.46%	12	32.32%	2612	1.86
Q6: Level 3	29.18%	440	57.36%	865	11.54%	174	1.26%	19	0.66%	10	18.66%	1508	1.87
Total	28.92%	2337	57.31%	4632	12.05%	974	1.21%	98	0.51%	41	100.00%	8082	
												Answered	8082
												Skipped	1441



Data by class level - Question 25

In the AMEP, I learn about the Australian education and training system.

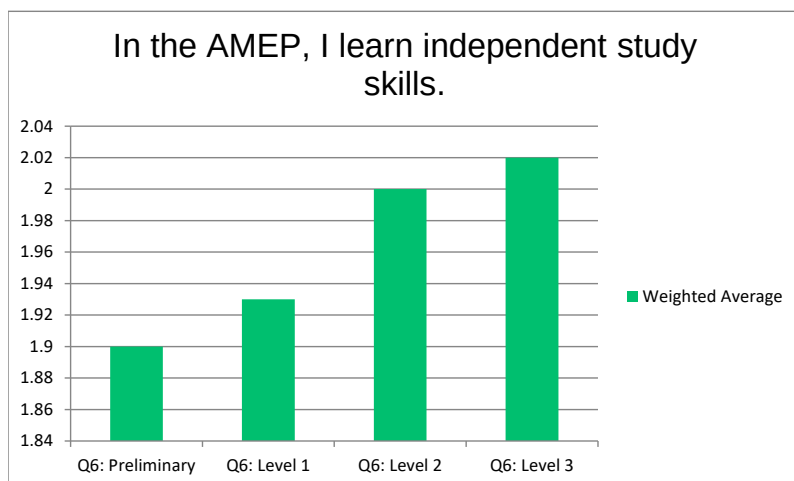
	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q6: Preliminary	27.18%	437	58.08%	934	14.18%	228	0.50%	8	0.06%	<5	19.90%	1608	1.88
Q6: Level 1	22.64%	533	63.68%	1499	12.23%	288	0.76%	18	0.68%	16	29.13%	2354	1.93
Q6: Level 2	20.18%	527	61.18%	1598	16.50%	431	1.84%	48	0.31%	8	32.32%	2612	2.01
Q6: Level 3	20.89%	315	57.16%	862	18.83%	284	2.59%	39	0.53%	8	18.66%	1508	2.05
Total	22.42%	1812	60.54%	4893	15.23%	1231	1.40%	113	0.41%	33	100.00%	8082	
												Answered	8082
												Skipped	1441



Data by class level - Question 25

In the AMEP, I learn independent study skills.

	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q6: Preliminary	26.93%	433	57.46%	924	14.12%	227	1.24%	20	0.25%	<5	19.90%	1608	1.9
Q6: Level 1	22.43%	528	64.02%	1507	11.98%	282	0.93%	22	0.64%	15	29.13%	2354	1.93
Q6: Level 2	19.87%	519	62.63%	1636	15.05%	393	2.03%	53	0.42%	11	32.32%	2612	2
Q6: Level 3	20.29%	306	61.07%	921	15.92%	240	2.25%	34	0.46%	7	18.66%	1508	2.02
Total	22.10%	1786	61.72%	4988	14.13%	1142	1.60%	129	0.46%	37	100.00%	8082	
												Answered	8082
												Skipped	1441



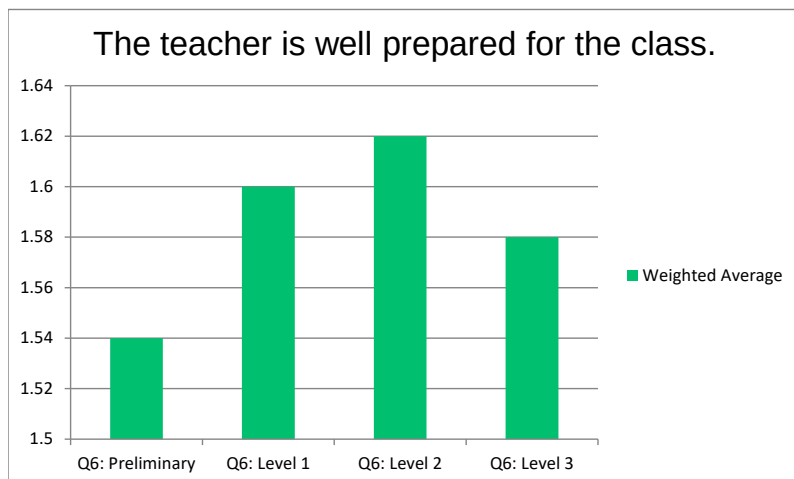
Data by class level - Question 26

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

How much do you agree or disagree with these statements?

The teacher is well prepared for the class.

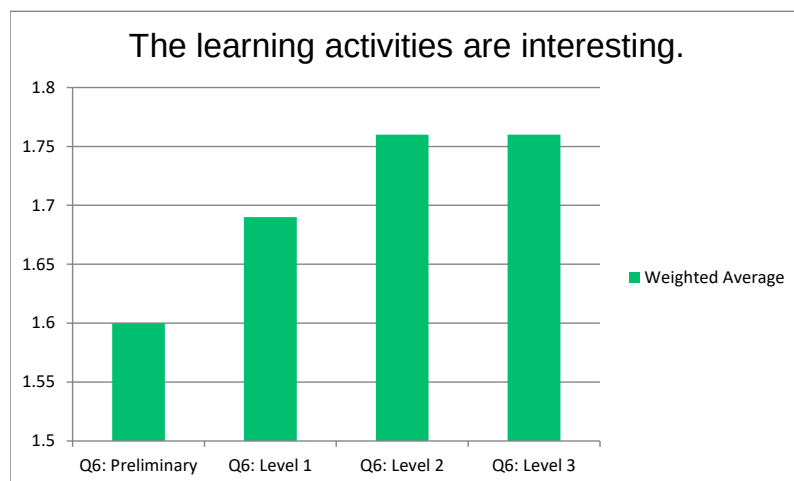
	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q6: Preliminary	50.55%	913	46.12%	833	2.44%	44	0.50%	9	0.39%	7	21.06%	1806	1.54
Q6: Level 1	46.58%	1171	49.36%	1241	2.59%	65	0.80%	20	0.68%	17	29.32%	2514	1.6
Q6: Level 2	46.02%	1243	47.61%	1286	4.92%	133	0.89%	24	0.56%	15	31.50%	2701	1.62
Q6: Level 3	49.74%	773	44.47%	691	4.18%	65	0.97%	15	0.64%	10	18.12%	1554	1.58
Total	47.81%	4100	47.24%	4051	3.58%	307	0.79%	68	0.57%	49	100.00%	8575	
												Answered	8575
												Skipped	948



Data by class level - Question 26

The learning activities are interesting.

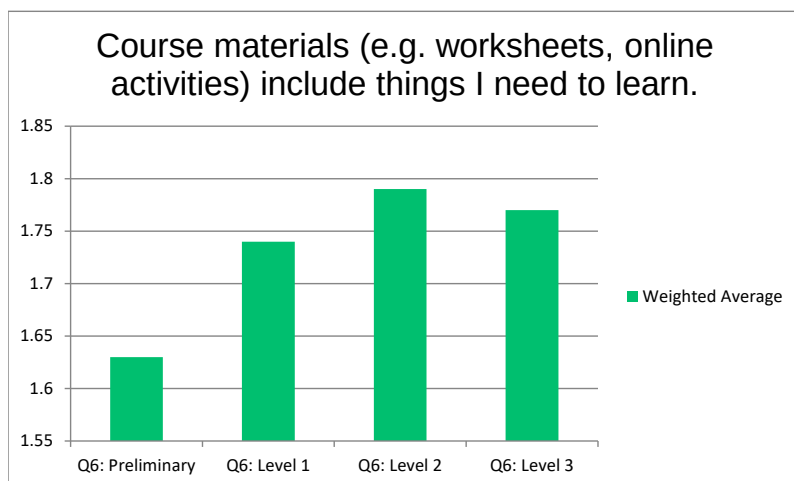
	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q6: Preliminary	45.68%	825	49.78%	899	3.54%	64	0.78%	14	0.22%	<5	21.06%	1806	1.6
Q6: Level 1	38.66%	972	55.65%	1399	4.57%	115	0.60%	15	0.52%	13	29.32%	2514	1.69
Q6: Level 2	36.02%	973	54.98%	1485	6.81%	184	1.70%	46	0.48%	13	31.50%	2701	1.76
Q6: Level 3	37.39%	581	52.45%	815	7.59%	118	1.99%	31	0.58%	9	18.12%	1554	1.76
Total	39.08%	3351	53.62%	4598	5.61%	481	1.24%	106	0.45%	39	100.00%	8575	
												Answered	8575
												Skipped	948



Data by class level - Question 26

Course materials (e.g. worksheets, online activities) include things I need to learn.

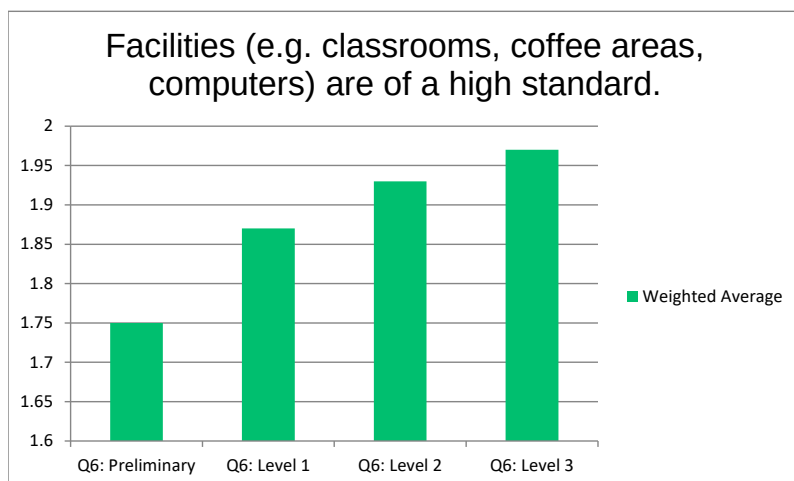
	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q6: Preliminary	42.47%	767	53.05%	958	3.60%	65	0.55%	10	0.33%	6	21.06%	1806	1.63
Q6: Level 1	34.41%	865	58.63%	1474	5.81%	146	0.56%	14	0.60%	15	29.32%	2514	1.74
Q6: Level 2	33.14%	895	57.13%	1543	8.03%	217	1.33%	36	0.37%	10	31.50%	2701	1.79
Q6: Level 3	36.62%	569	53.09%	825	7.85%	122	1.80%	28	0.64%	10	18.12%	1554	1.77
Total	36.10%	3096	55.98%	4800	6.41%	550	1.03%	88	0.48%	41	100.00%	8575	
												Answered	8575
												Skipped	948



Data by class level - Question 26

Facilities (e.g. classrooms, coffee areas, computers) are of a high standard.

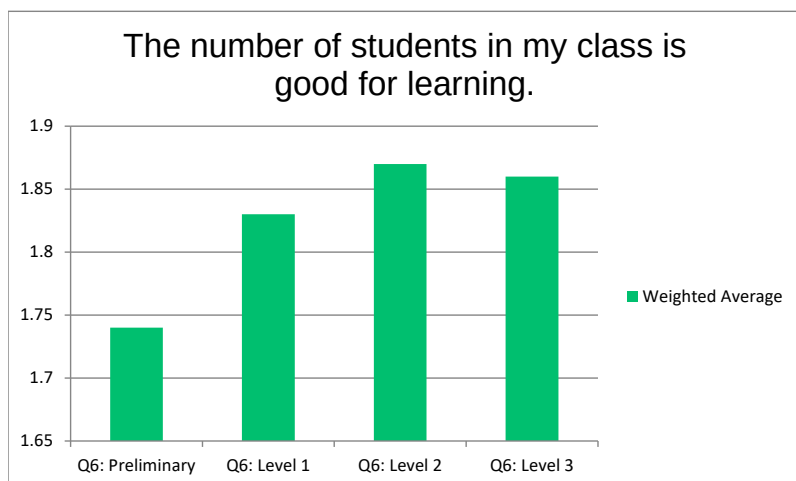
	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q6: Preliminary	35.71%	645	55.43%	1001	7.09%	128	1.38%	25	0.39%	7	21.06%	1806	1.75
Q6: Level 1	29.24%	735	58.59%	1473	8.75%	220	2.74%	69	0.68%	17	29.32%	2514	1.87
Q6: Level 2	28.29%	764	55.61%	1502	11.85%	320	3.37%	91	0.89%	24	31.50%	2701	1.93
Q6: Level 3	28.83%	448	52.19%	811	13.90%	216	3.73%	58	1.35%	21	18.12%	1554	1.97
Total	30.23%	2592	55.83%	4787	10.31%	884	2.83%	243	0.80%	69	100.00%	8575	
												Answered	8575
												Skipped	948



Data by class level - Question 26

The number of students in my class is good for learning.

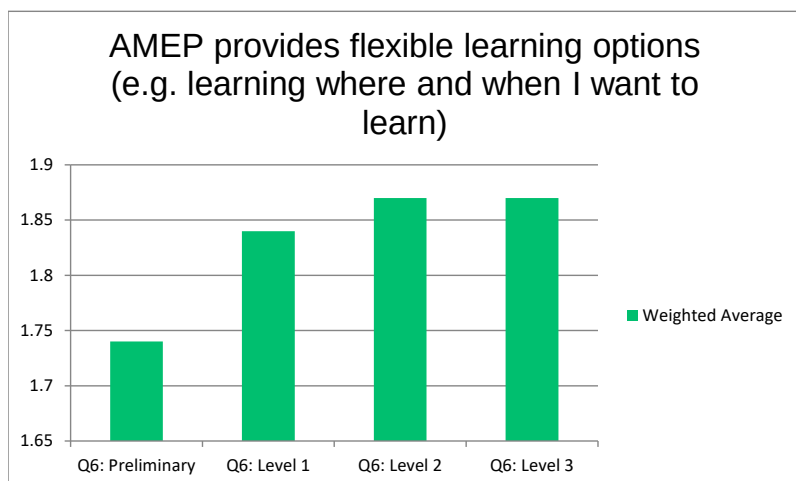
	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q6: Preliminary	35.49%	641	57.36%	1036	5.04%	91	1.66%	30	0.44%	8	21.06%	1806	1.74
Q6: Level 1	28.12%	707	63.40%	1594	6.48%	163	1.43%	36	0.56%	14	29.32%	2514	1.83
Q6: Level 2	27.14%	733	61.98%	1674	7.96%	215	2.44%	66	0.48%	13	31.50%	2701	1.87
Q6: Level 3	30.24%	470	57.46%	893	8.82%	137	2.51%	39	0.97%	15	18.12%	1554	1.86
Total	29.75%	2551	60.61%	5197	7.07%	606	1.99%	171	0.58%	50	100.00%	8575	
												Answered	8575
												Skipped	948



Data by class level - Question 26

AMEP provides flexible learning options (e.g. learning where and when I want to learn)

	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q6: Preliminary	35.49%	641	55.87%	1009	7.70%	139	0.66%	12	0.28%	5	21.06%	1806	1.74
Q6: Level 1	28.28%	711	61.30%	1541	9.15%	230	0.76%	19	0.52%	13	29.32%	2514	1.84
Q6: Level 2	27.77%	750	59.72%	1613	10.26%	277	1.89%	51	0.37%	10	31.50%	2701	1.87
Q6: Level 3	29.73%	462	56.24%	874	11.39%	177	2.19%	34	0.45%	7	18.12%	1554	1.87
Total	29.90%	2564	58.74%	5037	9.60%	823	1.35%	116	0.41%	35	100.00%	8575	
												Answered	8575
												Skipped	948



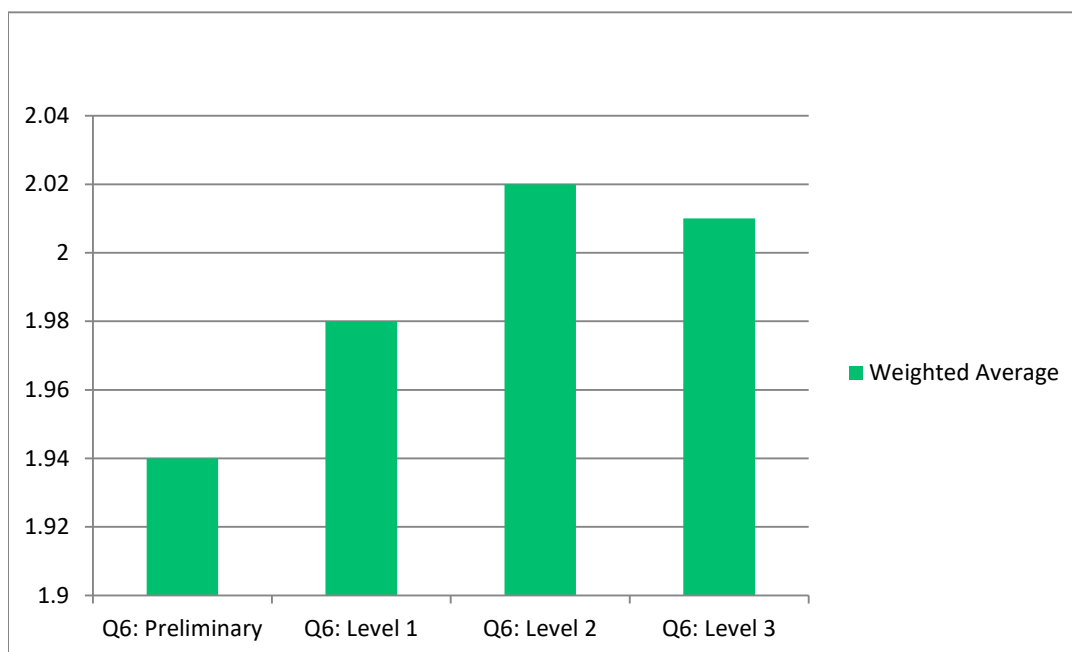
Data by class level - Question 27

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

My lessons are:

	Too fast		Good for me		Too slow		Total	Weighted Average	
Q6: Preliminary	10.74%	194	84.88%	1533	4.37%	79	21.06%	1806	1.94
Q6: Level 1	7.24%	182	87.03%	2188	5.73%	144	29.32%	2514	1.98
Q6: Level 2	5.33%	144	87.82%	2372	6.85%	185	31.50%	2701	2.02
Q6: Level 3	5.21%	81	88.29%	1372	6.50%	101	18.12%	1554	2.01
Total	7.01%	601	87.06%	7465	5.94%	509	100.00%	8575	

Answered 8575
Skipped 948

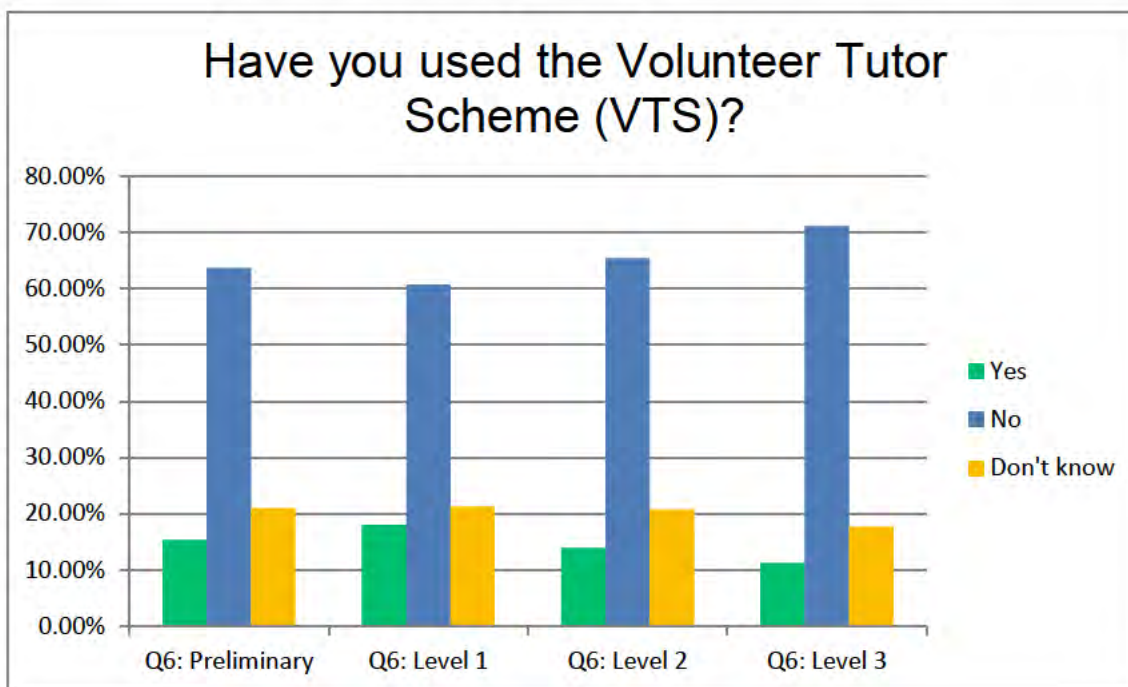


Data by class level - Question 28

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

Have you used the Volunteer Tutor Scheme (VTS)?

	Yes		No		Don't know		Total	
Q6: Preliminary	15.36%	274	63.68%	1136	20.96%	374	20.93%	1784
Q6: Level 1	18.03%	450	60.70%	1515	21.27%	531	29.29%	2496
Q6: Level 2	13.90%	374	65.37%	1759	20.74%	558	31.57%	2691
Q6: Level 3	11.21%	174	71.07%	1103	17.72%	275	18.21%	1552
Total	14.92%	1272	64.68%	5513	20.39%	1738	100.00%	8523
Answered								8523
Skipped								1000

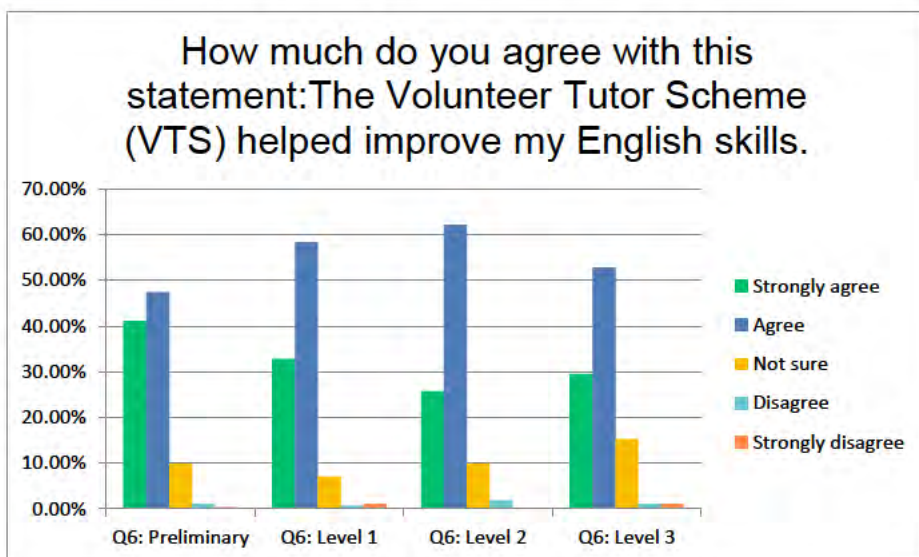


Data by class level - Question 29

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

How much do you agree with this statement: The Volunteer Tutor Scheme (VTS) helped improve my English skills.

	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	
Q6: Preliminary	41.18%	112	47.43%	129	9.93%	27	1.10%	<5	0.37%	<5	21.33%	272
Q6: Level 1	32.82%	149	58.37%	265	7.05%	32	0.66%	<5	1.10%	5	35.61%	454
Q6: Level 2	25.74%	96	62.20%	232	9.92%	37	1.88%	7	0.27%	<5	29.25%	373
Q6: Level 3	29.55%	52	52.84%	93	15.34%	27	1.14%	<5	1.14%	<5	13.80%	176
Total	32.08%	409	56.39%	719	9.65%	123	1.18%	15	0.71%	9	100.00%	1275
Answered											1275	
Skipped											8248	

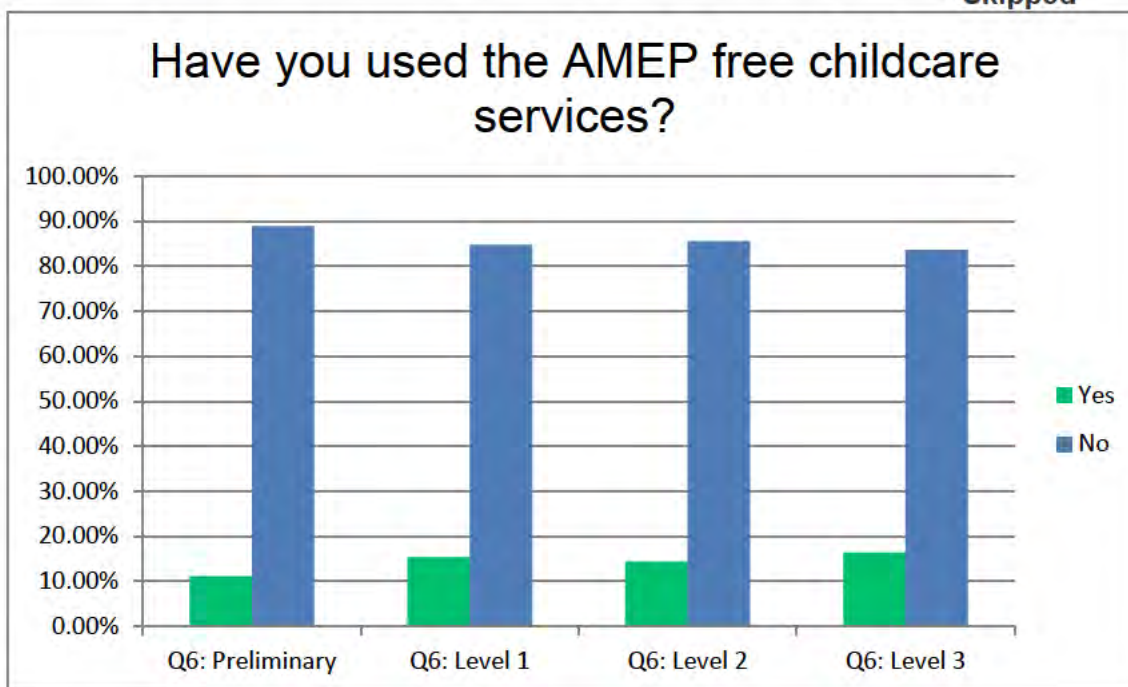


Data by class level - Question 30

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

Have you used the AMEP free childcare services?

	Yes		No		Total	
Q6: Preliminary	11.14%	197	88.86%	1571	20.82%	1768
Q6: Level 1	15.30%	381	84.70%	2109	29.32%	2490
Q6: Level 2	14.39%	386	85.61%	2297	31.59%	2683
Q6: Level 3	16.38%	254	83.62%	1297	18.26%	1551
Total	14.34%	1218	85.66%	7274	100.00%	8492
Answered					8492	
Skipped					1031	



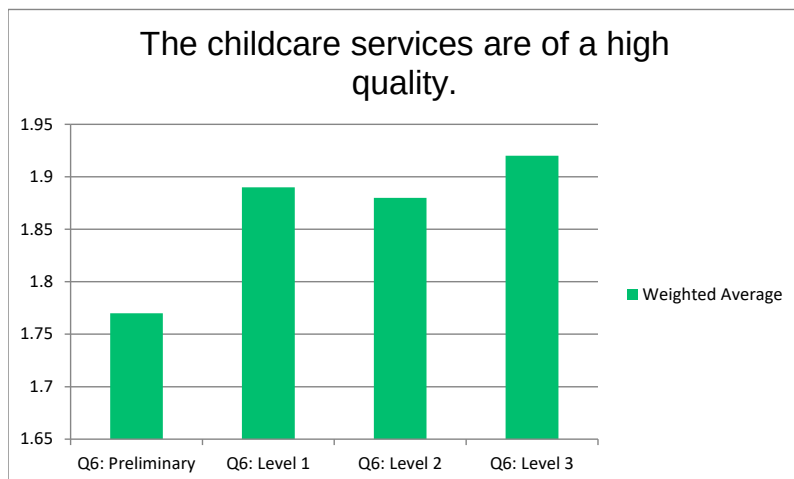
Data by class level - Question 31

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

How much do you agree or disagree with these statements?

The childcare services are of a high quality.

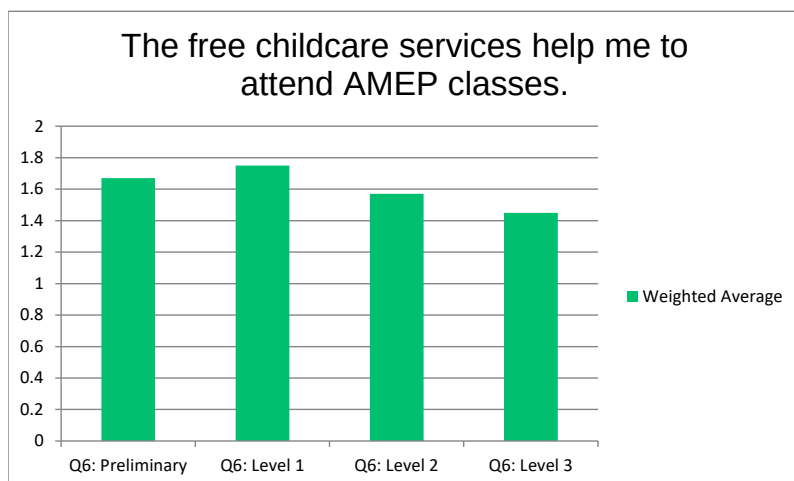
	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q6: Preliminary	37.76%	74	49.49%	97	11.22%	22	1.53%	<5	0.00%	0	16.11%	196	1.77
Q6: Level 1	26.37%	101	60.05%	230	11.75%	45	1.57%	6	0.26%	<5	31.47%	383	1.89
Q6: Level 2	28.83%	111	58.44%	225	9.61%	37	2.60%	10	0.52%	<5	31.64%	385	1.88
Q6: Level 3	31.23%	79	50.59%	128	13.83%	35	3.16%	8	1.19%	<5	20.79%	253	1.92
Total	29.99%	365	55.88%	680	11.42%	139	2.22%	27	0.49%	6	100.00%	1217	
												Answered	1217
												Skipped	8306



Data by class level - Question 31

The free childcare services help me to attend AMEP classes.

	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q6: Preliminary	45.92%	90	43.37%	85	8.67%	17	1.53%	<5	0.51%	<5	16.11%	196	1.67
Q6: Level 1	34.99%	134	56.66%	217	7.57%	29	0.26%	<5	0.52%	<5	31.47%	383	1.75
Q6: Level 2	50.91%	196	43.38%	167	4.42%	17	0.52%	<5	0.78%	<5	31.64%	385	1.57
Q6: Level 3	59.29%	150	37.15%	94	2.77%	7	0.40%	<5	0.40%	<5	20.79%	253	1.45
Total	46.84%	570	46.26%	563	5.75%	70	0.58%	7	0.58%	7	100.00%	1217	
												Answered	1217
												Skipped	8306

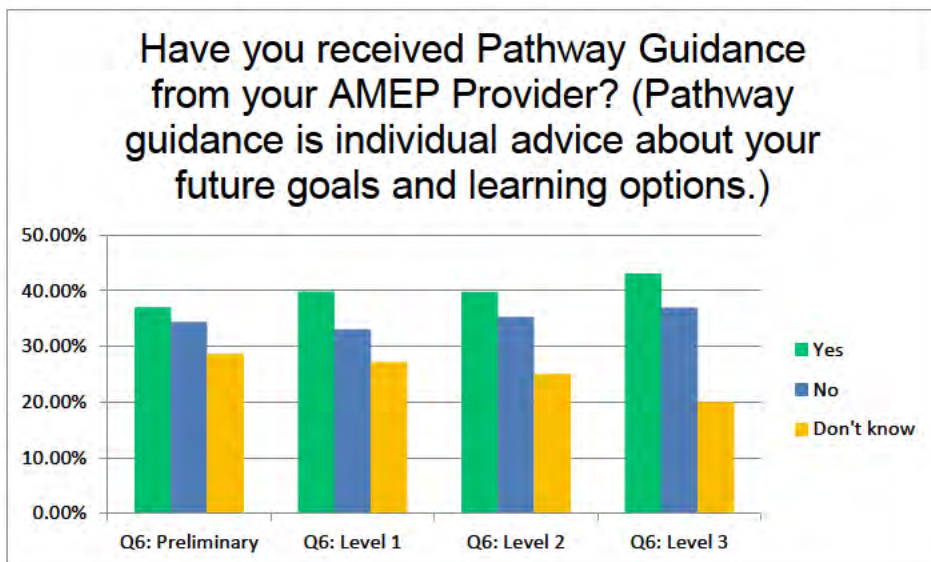


Data by class level - Question 32

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

Have you received Pathway Guidance from your AMEP Provider? (Pathway guidance is individual advice about your future goals and learning options.)

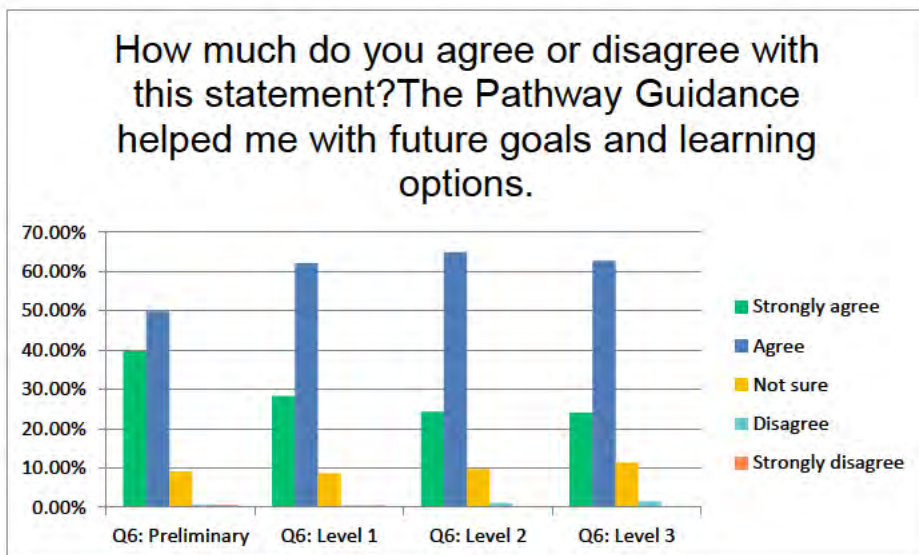
	Yes		No		Don't know		Total	
Q6: Preliminary	36.97%	648	34.40%	603	28.64%	502	20.80%	1753
Q6: Level 1	39.81%	981	33.00%	813	27.19%	670	29.24%	2464
Q6: Level 2	39.76%	1060	35.22%	939	25.02%	667	31.64%	2666
Q6: Level 3	43.07%	665	36.92%	570	20.01%	309	18.32%	1544
Total	39.80%	3354	34.71%	2925	25.49%	2148	100.00%	8427
Answered								8427
Skipped								1096



Data by class level - Question 33

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024
How much do you agree or disagree with this statement?The Pathway Guidance helped me with future goals and learning options.

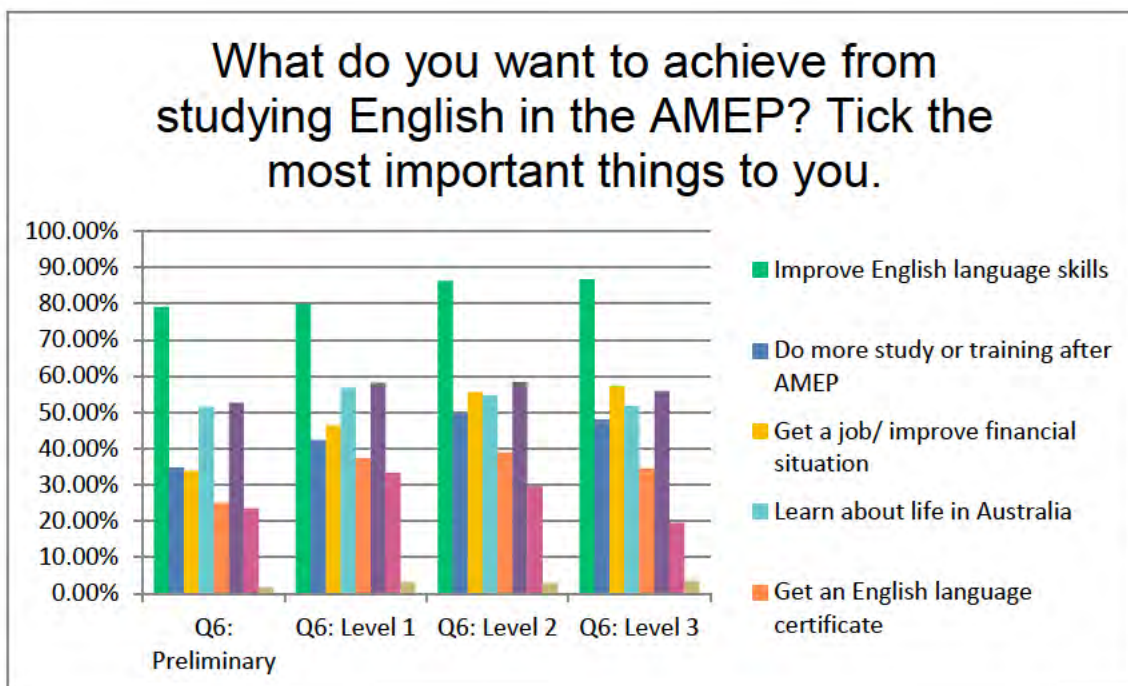
	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	
Q6: Preliminary	39.63%	256	49.85%	322	9.13%	59	0.77%	5	0.62%	<5	19.28%	646
Q6: Level 1	28.27%	277	62.14%	609	8.67%	85	0.41%	<5	0.51%	5	29.25%	980
Q6: Level 2	24.36%	258	64.87%	687	9.73%	103	1.04%	11	0.00%	0	31.61%	1059
Q6: Level 3	24.06%	160	62.71%	417	11.43%	76	1.50%	10	0.30%	<5	19.85%	665
Total	28.39%	951	60.75%	2035	9.64%	323	0.90%	30	0.33%	11	100.00%	3350
											Answered	3350
											Skipped	6173



Data by class level - Question 34

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024
What do you want to achieve from studying English in the AMEP? Tick the most important things to you.

	Improve English language skills		Do more study or training after AMEP		Get a job/ improve financial situation	
Q6: Preliminary	79.16%	1341	34.83%	590	33.94%	575
Q6: Level 1	79.79%	1923	42.32%	1020	46.39%	1118
Q6: Level 2	86.30%	2255	49.64%	1297	55.64%	1454
Q6: Level 3	86.73%	1327	48.04%	735	57.39%	878
Total	83.01%	6846	44.16%	3642	48.81%	4025



Data by class level - Question 34

Learn about life in Australia		Get an English language certificate		Learn how to communicate and make friends in Australia	
51.48%	872	25.03%	424	52.66%	892
56.76%	1368	37.39%	901	58.17%	1402
54.69%	1429	38.96%	1018	58.36%	1525
51.76%	792	34.58%	529	55.82%	854
54.09%	4461	34.82%	2872	56.66%	4673

Data by class level - Question 34

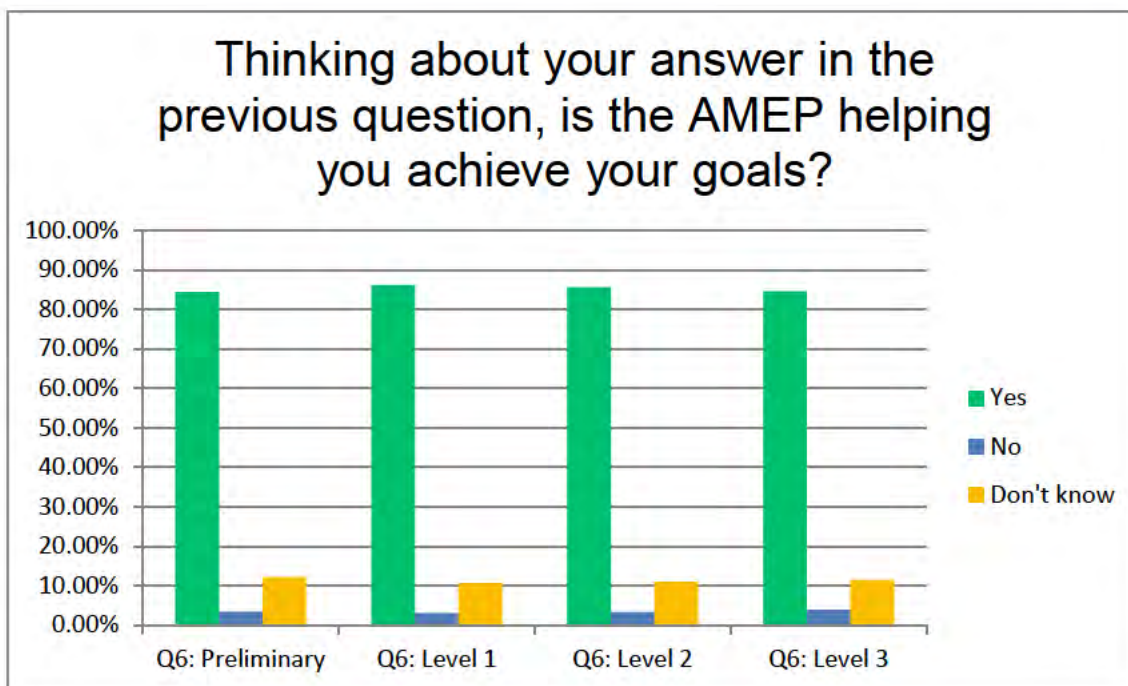
Pass the Citizenship test		Other (please specify)		Total	
23.49%	398	1.77%	30	20.54%	1694
33.32%	803	3.20%	77	29.22%	2410
29.51%	771	2.87%	75	31.68%	2613
19.48%	298	3.59%	55	18.55%	1530
27.53%	2270	2.87%	237	100.00%	8247
				Answered	8247
				Skipped	1276

Data by class level - Question 35

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

Thinking about your answer in the previous question, is the AMEP helping you achieve your goals?

	Yes		No		Don't know		Total	
Q6: Preliminary	84.42%	1430	3.42%	58	12.16%	206	20.54%	1694
Q6: Level 1	86.18%	2077	3.11%	75	10.71%	258	29.22%	2410
Q6: Level 2	85.65%	2238	3.33%	87	11.02%	288	31.68%	2613
Q6: Level 3	84.58%	1294	3.92%	60	11.50%	176	18.55%	1530
Total	85.35%	7039	3.40%	280	11.25%	928	100.00%	8247
Answered								8247
Skipped								1276

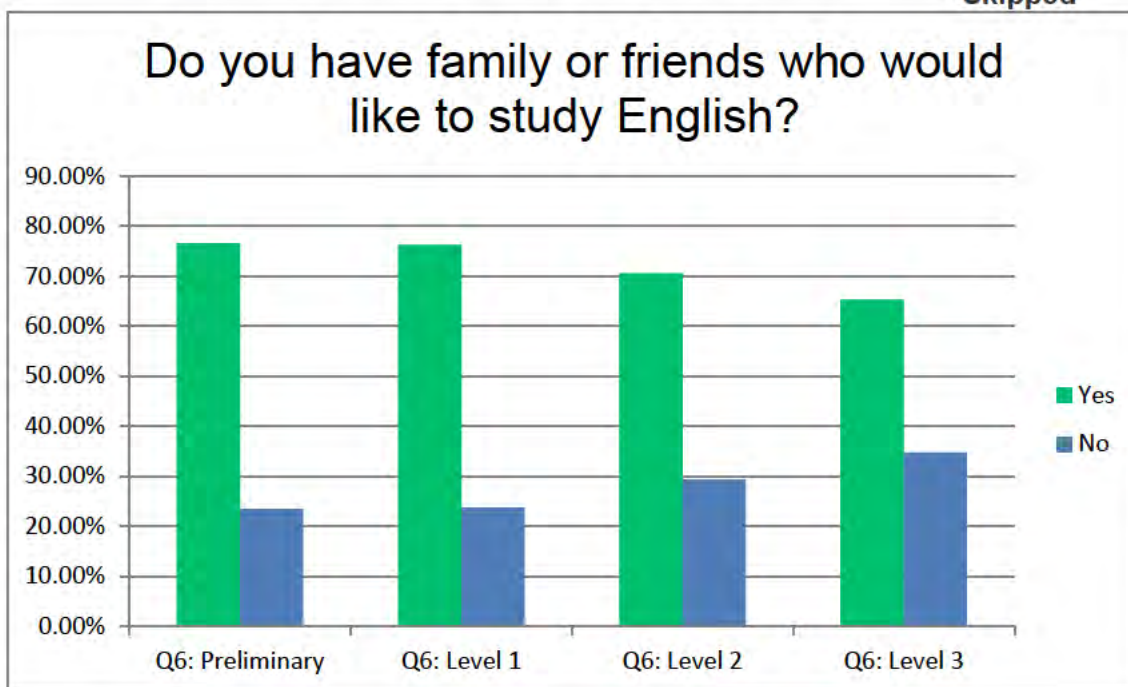


Data by class level - Question 36

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

Do you have family or friends who would like to study English?

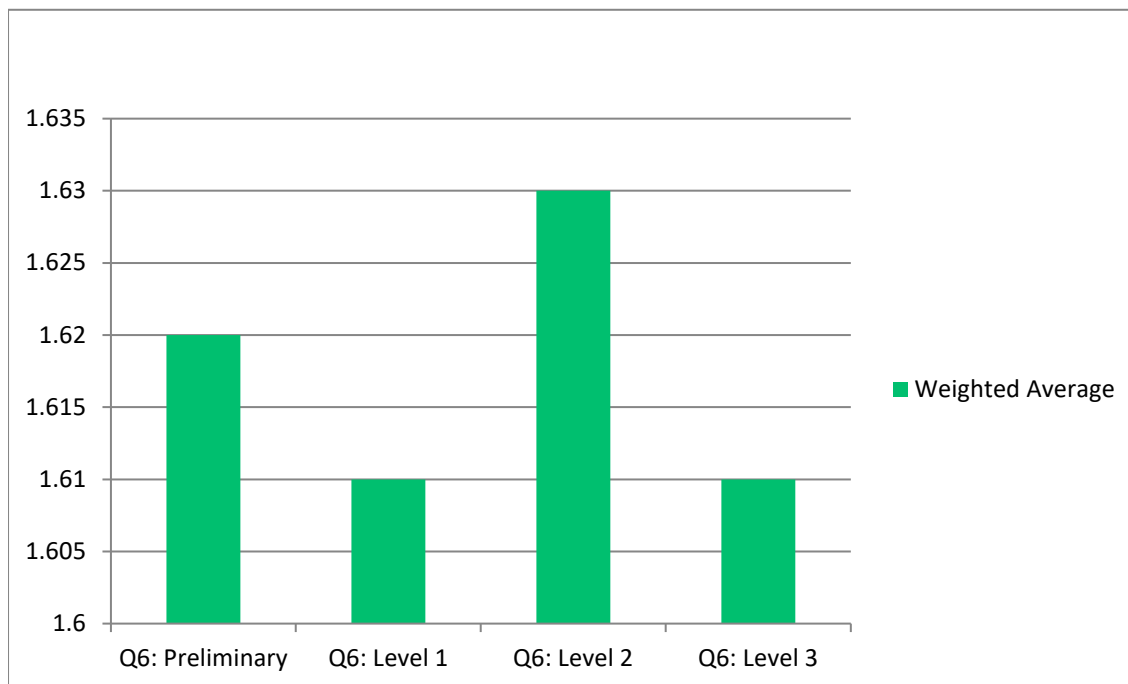
	Yes		No		Total	
Q6: Preliminary	76.56%	1297	23.44%	397	20.54%	1694
Q6: Level 1	76.27%	1838	23.73%	572	29.22%	2410
Q6: Level 2	70.65%	1846	29.35%	767	31.68%	2613
Q6: Level 3	65.29%	999	34.71%	531	18.55%	1530
Total	72.51%	5980	27.49%	2267	100.00%	8247
Answered					8247	
Skipped					1276	



Data by class level - Question 37

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024
How likely are you to tell your friends or family about AMEP English classes?

	Extremely likely		Likely		Not sure		Unlikely	
Q6: Preliminary	47.82%	810	43.68%	740	7.56%	128	0.59%	10
Q6: Level 1	47.76%	1151	44.61%	1075	6.47%	156	0.91%	22
Q6: Level 2	44.89%	1173	48.34%	1263	5.93%	155	0.69%	18
Q6: Level 3	47.52%	727	45.36%	694	6.08%	93	0.92%	14
Total	46.82%	3861	45.74%	3772	6.45%	532	0.78%	64



Data by class level - Question 37

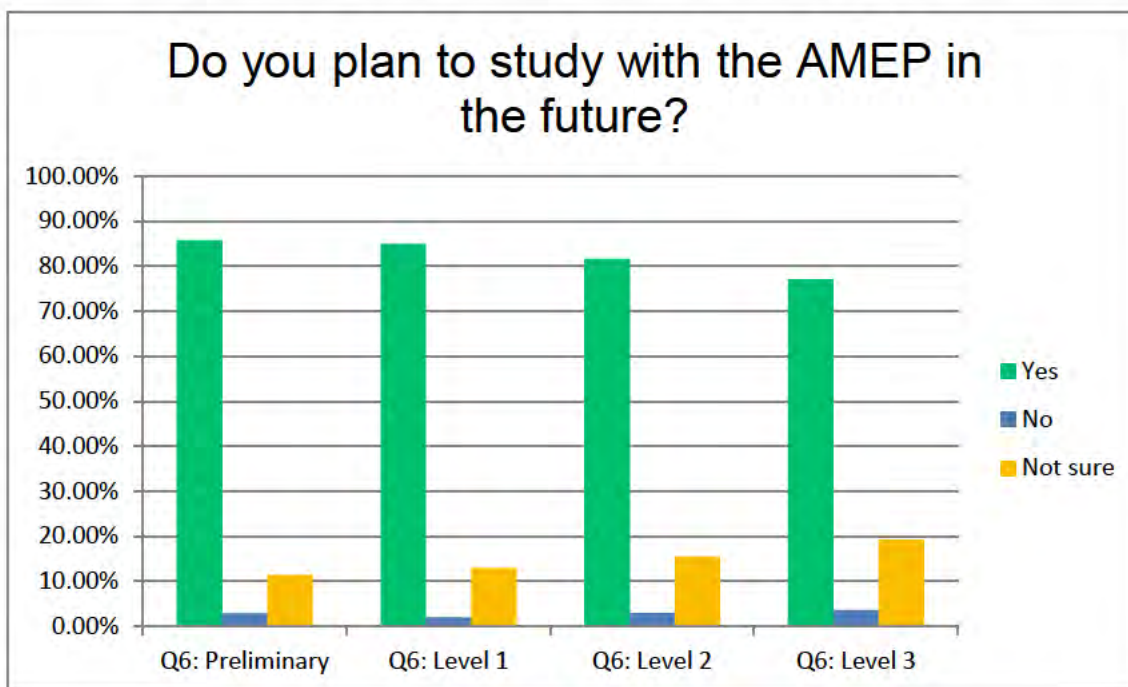
Extremely unlikely		Total		Weighted Average
0.35%	6	20.54%	1694	1.62
0.25%	6	29.22%	2410	1.61
0.15%	<5	31.68%	2613	1.63
0.13%	<5	18.55%	1530	1.61
0.22%	18	100.00%	8247	
			Answered	8247
			Skipped	1276

Data by class level - Question 38

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

Do you plan to study with the AMEP in the future?

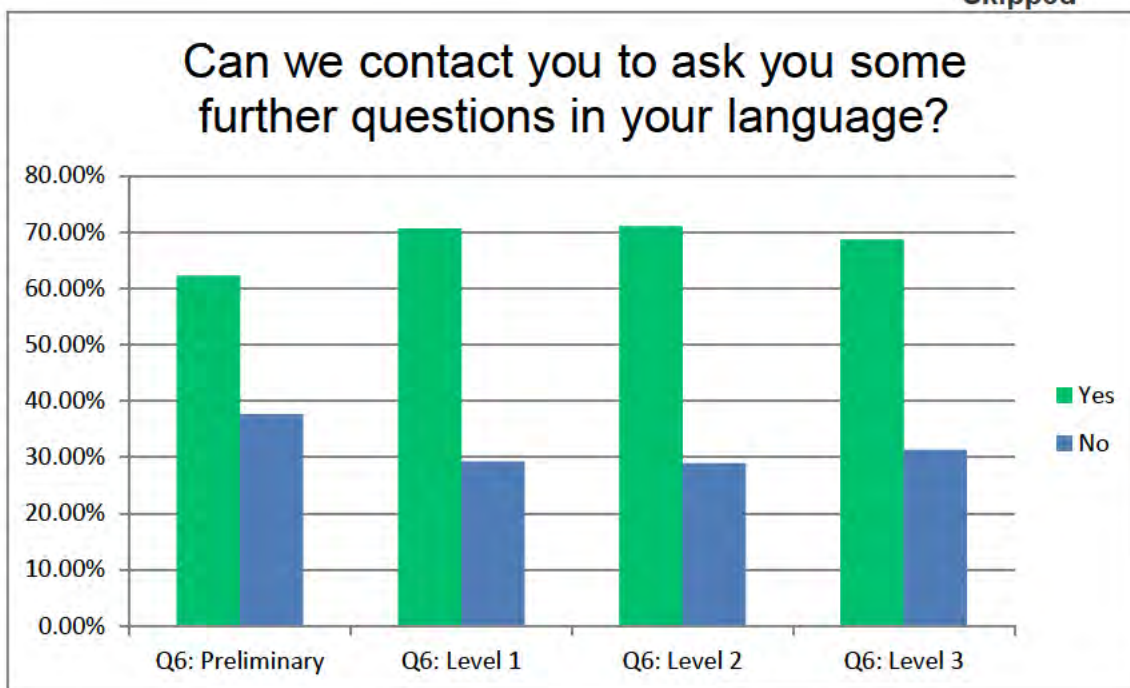
	Yes		No		Not sure		Total	
Q6: Preliminary	85.77%	1453	2.83%	48	11.39%	193	20.54%	1694
Q6: Level 1	84.98%	2048	2.03%	49	12.99%	313	29.22%	2410
Q6: Level 2	81.63%	2133	2.91%	76	15.46%	404	31.68%	2613
Q6: Level 3	77.12%	1180	3.66%	56	19.22%	294	18.55%	1530
Total	82.62%	6814	2.78%	229	14.60%	1204	100.00%	8247
Answered								8247
Skipped								1276



Data by class level - Question 39

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024
Can we contact you to ask you some further questions in your language?

	Yes		No		Total	
Q6: Preliminary	62.34%	1056	37.66%	638	20.54%	1694
Q6: Level 1	70.71%	1704	29.29%	706	29.22%	2410
Q6: Level 2	71.07%	1857	28.93%	756	31.68%	2613
Q6: Level 3	68.69%	1051	31.31%	479	18.55%	1530
Total	68.73%	5668	31.27%	2579	100.00%	8247
Answered					8247	
Skipped					1276	

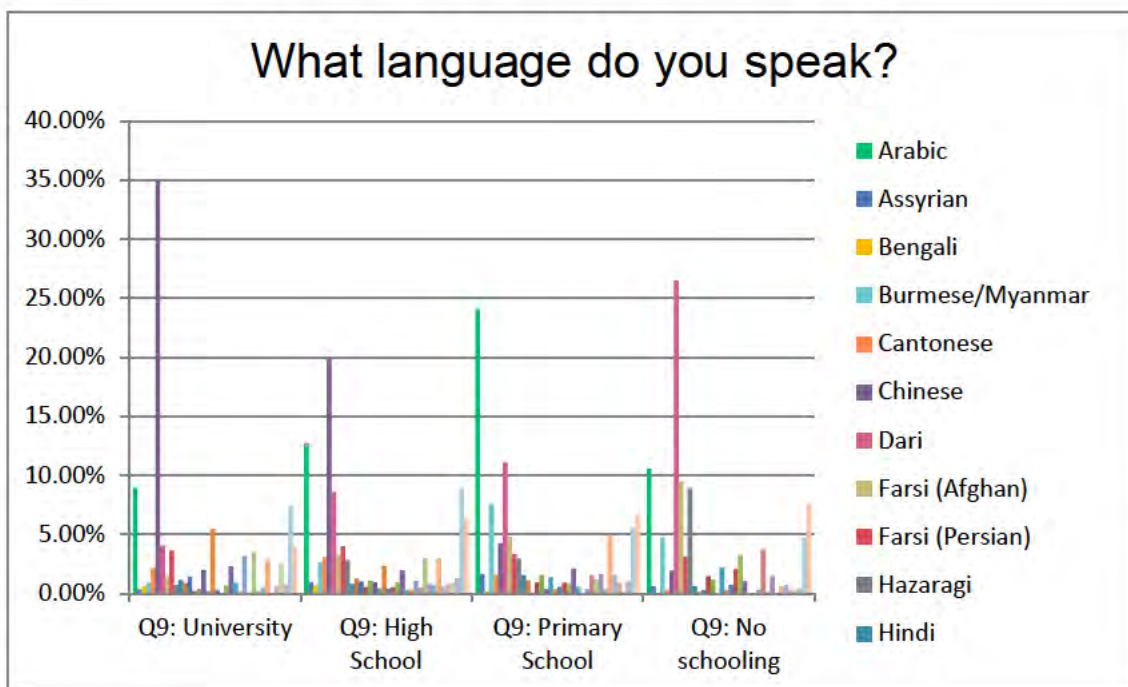


Data by ed background - Question 1

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

What language do you speak?

	Arabic		Assyrian		Bengali		Burmese/Myanmar	
Q9: University	8.96%	392	0.34%	15	0.64%	28	0.94%	41
Q9: High School	12.74%	471	1.00%	37	0.73%	27	2.65%	98
Q9: Primary School	24.07%	260	1.67%	18	0.19%	<5	7.59%	82
Q9: No schooling	10.57%	71	0.60%	<5	0.00%	0	4.76%	32
Total	12.15%	1194	0.75%	74	0.58%	57	2.58%	253



Data by ed background - Question 1

Cantonese		Chinese		Dari		Farsi (Afghan)		Farsi (Persian)	
2.19%	96	34.99%	1531	4.09%	179	1.49%	65	3.66%	160
3.11%	115	19.86%	734	8.60%	318	3.27%	121	4.00%	148
1.57%	17	4.26%	46	11.11%	120	4.81%	52	3.33%	36
0.30%	<5	1.93%	13	26.49%	178	9.52%	64	3.13%	21
2.34%	230	23.66%	2324	8.09%	795	3.07%	302	3.72%	365

Data by ed background - Question 1

Hazaragi		Hindi		Indonesian		Japanese		Karen	
0.75%	33	1.14%	50	0.87%	38	1.44%	63	0.21%	9
2.84%	105	0.84%	31	1.27%	47	1.03%	38	0.54%	20
2.96%	32	1.57%	17	1.11%	12	0.09%	<5	0.93%	10
8.93%	60	0.60%	<5	0.15%	<5	0.30%	<5	1.49%	10
2.34%	230	1.04%	102	1.00%	98	1.06%	104	0.50%	49

Data by ed background - Question 1

Khmer		Korean		Kurdish (Kurmanji)		Mandarin		Nepali	
0.39%	17	2.03%	89	0.21%	9	5.48%	240	0.32%	14
1.08%	40	0.95%	35	0.43%	16	2.35%	87	0.41%	15
1.57%	17	0.37%	<5	1.39%	15	0.37%	<5	0.56%	6
1.19%	8	0.00%	0	2.23%	15	0.30%	<5	0.74%	5
0.83%	82	1.30%	128	0.56%	55	3.39%	333	0.41%	40

Data by ed background - Question 1

Oromo		Pashto		Persian		Portuguese		Punjabi	
0.05%	<5	0.69%	30	2.31%	101	0.91%	40	0.18%	8
0.54%	20	0.97%	36	1.98%	73	0.32%	12	0.35%	13
0.93%	10	0.83%	9	2.13%	23	0.56%	6	0.00%	0
2.08%	14	3.27%	22	1.04%	7	0.00%	0	0.00%	0
0.47%	46	0.99%	97	2.08%	204	0.59%	58	0.21%	21

Data by ed background - Question 1

Russian		Somali		Spanish		Swahili		Tamil	
3.20%	140	0.09%	<5	3.54%	155	0.14%	6	0.53%	23
1.08%	40	0.51%	19	3.00%	111	0.81%	30	0.73%	27
0.37%	<5	1.57%	17	1.20%	13	1.67%	18	0.37%	<5
0.30%	<5	3.72%	25	0.15%	<5	1.49%	10	0.00%	0
1.89%	186	0.66%	65	2.85%	280	0.65%	64	0.55%	54

Data by ed background - Question 1

Thai		Tigrinya		Turkish		Ukrainian		Urdu	
2.83%	124	0.00%	0	0.64%	28	2.56%	112	0.78%	34
3.00%	111	0.57%	21	0.84%	31	0.92%	34	1.30%	48
4.91%	53	1.57%	17	0.93%	10	0.19%	<5	1.02%	11
0.60%	<5	0.74%	5	0.30%	<5	0.30%	<5	0.45%	<5
2.97%	292	0.44%	43	0.72%	71	1.53%	150	0.98%	96

Data by ed background - Question 1

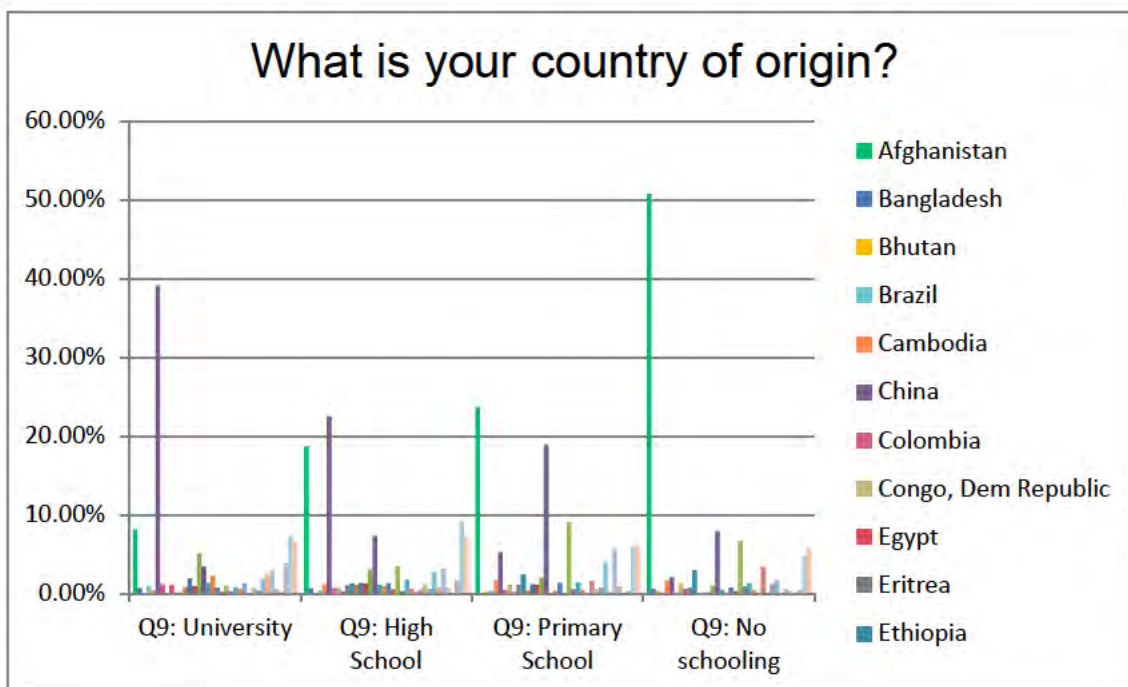
Vietnamese		Other (please specify)		Total	
7.40%	324	4.02%	176	44.54%	4376
8.93%	330	6.41%	237	37.62%	3696
5.56%	60	6.67%	72	10.99%	1080
4.76%	32	7.59%	51	6.84%	672
7.59%	746	5.46%	536	100.00%	9824
Answered					9824
Skipped					0

Data by ed background - Question 2

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

What is your country of origin?

	Afghanistan		Bangladesh		Bhutan		Brazil	
Q9: University	8.14%	356	0.71%	31	0.02%	<5	0.91%	40
Q9: High School	18.75%	693	0.68%	25	0.11%	<5	0.41%	15
Q9: Primary School	23.70%	256	0.09%	<5	0.28%	<5	0.37%	<5
Q9: No schooling	50.74%	341	0.60%	<5	0.30%	<5	0.15%	<5
Total	16.75%	1646	0.62%	61	0.10%	10	0.61%	60



Data by ed background - Question 2

Cambodia		China		Colombia		Congo, Dem Republic		Egypt	
0.41%	18	39.15%	1713	1.21%	53	0.16%	7	1.07%	47
1.14%	42	22.51%	832	0.73%	27	0.78%	29	0.27%	10
1.67%	18	5.28%	57	0.46%	5	1.11%	12	0.19%	<5
1.64%	11	2.08%	14	0.15%	<5	1.34%	9	0.60%	<5
0.91%	89	26.63%	2616	0.88%	86	0.58%	57	0.64%	63

Data by ed background - Question 2

Eritrea		Ethiopia		Hksar Of The Prc		India		Indonesia	
0.14%	6	0.16%	7	0.78%	34	1.99%	87	0.91%	40
1.06%	39	1.30%	48	1.11%	41	1.38%	51	1.30%	48
1.11%	12	2.41%	26	0.37%	<5	1.20%	13	1.11%	12
0.74%	5	2.98%	20	0.00%	0	0.15%	<5	0.15%	<5
0.63%	62	1.03%	101	0.80%	79	1.55%	152	1.03%	101

Data by ed background - Question 2

Iran		Iraq		Japan		Korea, South		Lebanon	
5.07%	222	3.45%	151	1.35%	59	2.24%	98	0.75%	33
3.11%	115	7.36%	272	1.14%	42	0.92%	34	1.33%	49
2.04%	22	18.98%	205	0.09%	<5	0.37%	<5	1.39%	15
1.04%	7	7.89%	53	0.45%	<5	0.15%	<5	0.74%	5
3.73%	366	6.93%	681	1.07%	105	1.39%	137	1.04%	102

Data by ed background - Question 2

Malaysia		Myanmar		Nepal		Pakistan		Philippines	
0.23%	10	0.98%	43	0.30%	13	0.78%	34	0.57%	25
0.51%	19	3.46%	128	0.32%	12	1.76%	65	0.57%	21
0.00%	0	9.07%	98	0.56%	6	1.39%	15	0.46%	5
0.30%	<5	6.70%	45	0.89%	6	1.34%	9	0.45%	<5
0.32%	31	3.20%	314	0.38%	37	1.25%	123	0.55%	54

Data by ed background - Question 2

Russian Federation		Somalia		Sri Lanka		Sudan		Syrian Arab Republic	
1.30%	57	0.11%	5	0.71%	31	0.41%	18	1.90%	83
0.24%	9	0.51%	19	1.22%	45	0.57%	21	2.71%	100
0.00%	0	1.57%	17	0.56%	6	0.74%	8	4.07%	44
0.15%	<5	3.42%	23	0.00%	0	1.19%	8	1.64%	11
0.68%	67	0.65%	64	0.83%	82	0.56%	55	2.42%	238

Data by ed background - Question 2

Taiwan		Thailand		Turkiye		U.S.S.R.		Ukraine	
2.35%	103	2.93%	128	0.59%	26	0.25%	11	3.79%	166
0.76%	28	3.14%	116	0.76%	28	0.11%	<5	1.65%	61
0.19%	<5	5.65%	61	0.93%	10	0.00%	0	0.37%	<5
0.15%	<5	0.60%	<5	0.30%	<5	0.00%	0	0.45%	<5
1.36%	134	3.15%	309	0.67%	66	0.15%	15	2.38%	234

Data by ed background - Question 2

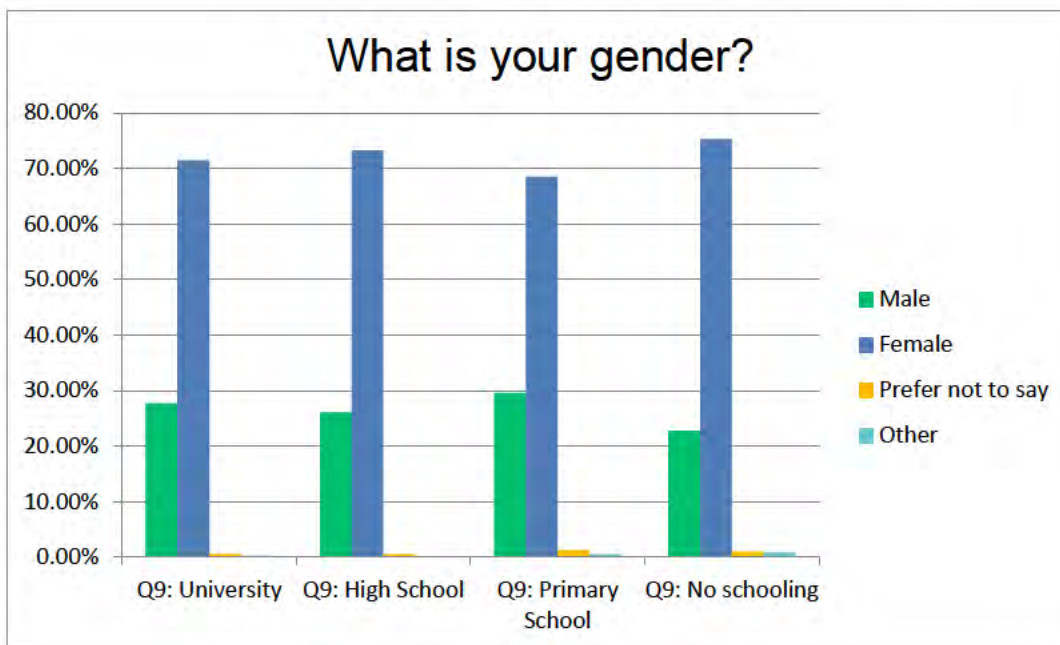
Vietnam		Other (please specify)		Total	
7.43%	325	6.74%	295	44.54%	4376
9.15%	338	7.20%	266	37.62%	3696
6.02%	65	6.20%	67	10.99%	1080
4.76%	32	5.80%	39	6.84%	672
7.74%	760	6.79%	667	100.00%	9824
Answered					9824
Skipped					0

Data by ed background - Question 3

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

What is your gender?

	Male		Female		Prefer not to say		Other		Total	
Q9: University	27.72%	1213	71.44%	3126	0.57%	25	0.27%	12	44.54%	4376
Q9: High School	26.08%	964	73.24%	2707	0.54%	20	0.14%	5	37.62%	3696
Q9: Primary School	29.63%	320	68.52%	740	1.30%	14	0.56%	6	10.99%	1080
Q9: No schooling	22.77%	153	75.30%	506	1.04%	7	0.89%	6	6.84%	672
Total	26.97%	2650	72.06%	7079	0.67%	66	0.30%	29	100.00%	9824
Answered										9824
Skipped										0

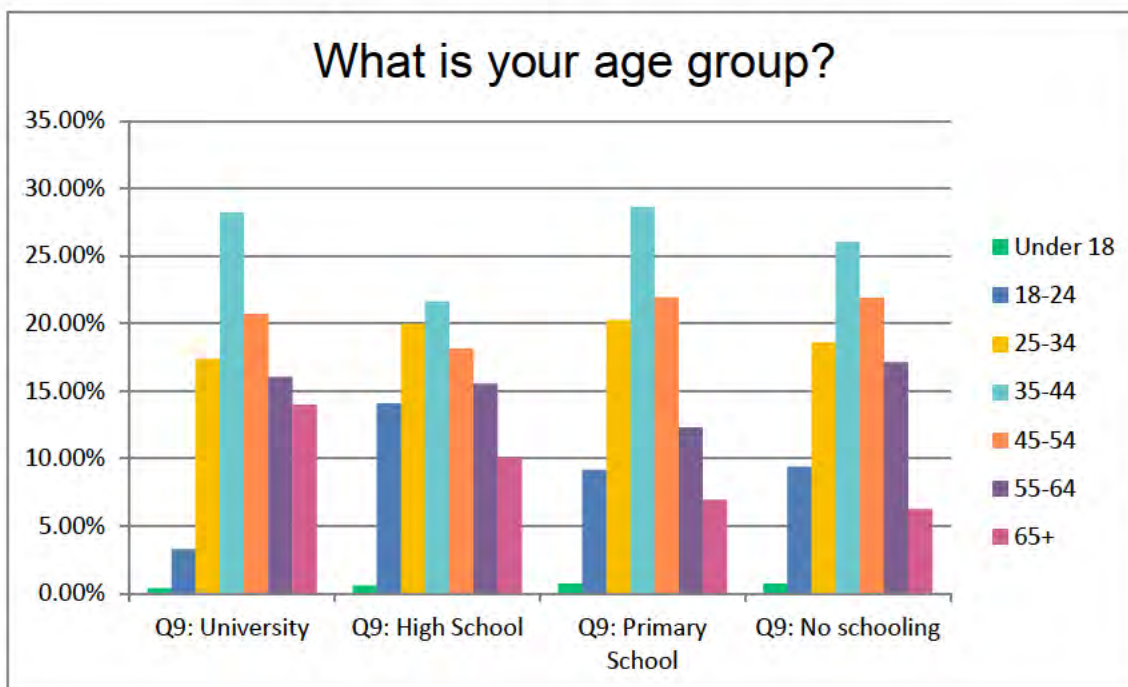


Data by ed background - Question 4

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

What is your age group?

	Under 18		18-24		25-34		35-44	
Q9: University	0.39%	17	3.29%	144	17.37%	760	28.22%	1235
Q9: High School	0.60%	22	14.07%	520	19.97%	738	21.62%	799
Q9: Primary School	0.74%	8	9.17%	99	20.28%	219	28.61%	309
Q9: No schooling	0.74%	5	9.38%	63	18.60%	125	26.04%	175
Total	0.53%	52	8.41%	826	18.75%	1842	25.63%	2518



Data by ed background - Question 4

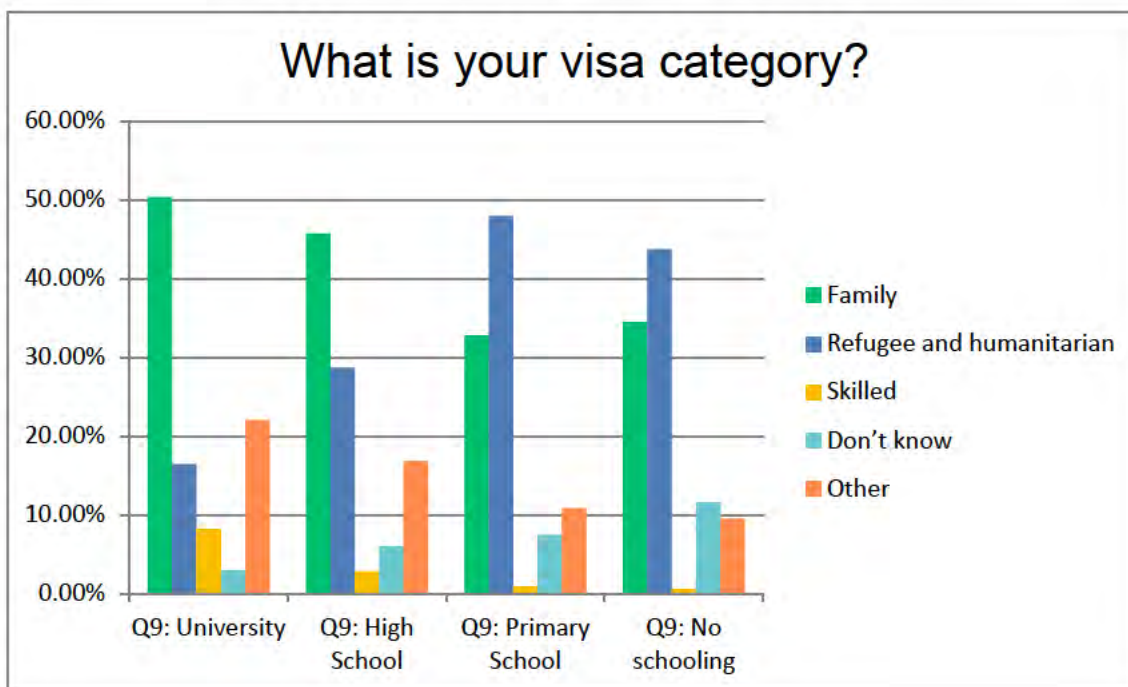
45-54		55-64		65+		Total	
20.70%	906	16.04%	702	13.99%	612	44.54%	4376
18.13%	670	15.56%	575	10.06%	372	37.62%	3696
21.94%	237	12.31%	133	6.94%	75	10.99%	1080
21.88%	147	17.11%	115	6.25%	42	6.84%	672
19.95%	1960	15.52%	1525	11.21%	1101	100.00%	9824
Answered							9824
Skipped							0

Data by ed background - Question 5

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

What is your visa category?

	Family	Refugee and humanitarian	Skilled	Don't know
Q9: University	50.32% 2202	16.45% 720	8.25% 361	2.97% 130
Q9: High School	45.73% 1690	28.68% 1060	2.81% 104	5.98% 221
Q9: Primary School	32.78% 354	47.96% 518	0.93% 10	7.50% 81
Q9: No schooling	34.52% 232	43.75% 294	0.60% <5	11.61% 78
Total	45.58% 4478	26.38% 2592	4.88% 479	5.19% 510



Data by ed background - Question 5

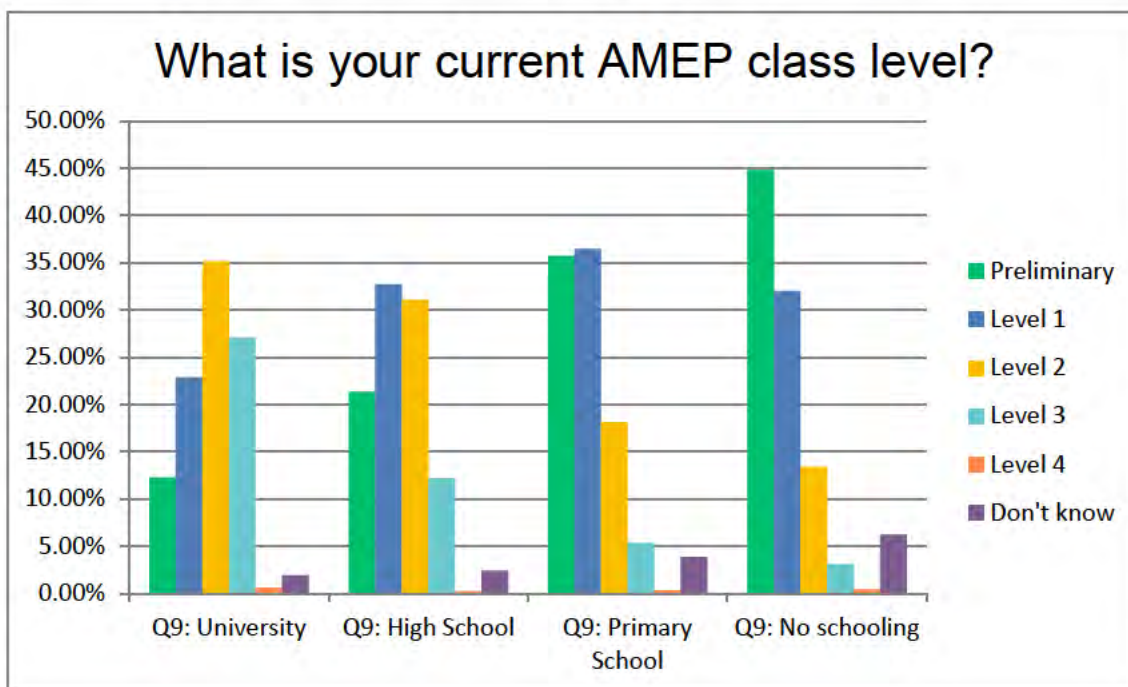
Other		Total	
22.01%	963	44.54%	4376
16.80%	621	37.62%	3696
10.83%	117	10.99%	1080
9.52%	64	6.84%	672
17.97%	1765	100.00%	9824
Answered			9824
Skipped			0

Data by ed background - Question 6

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

What is your current AMEP class level?

	Preliminary		Level 1		Level 2		Level 3	
Q9: University	12.27%	537	22.90%	1002	35.17%	1539	27.10%	1186
Q9: High School	21.35%	789	32.71%	1209	31.09%	1149	12.20%	451
Q9: Primary School	35.74%	386	36.48%	394	18.15%	196	5.37%	58
Q9: No schooling	44.79%	301	31.99%	215	13.39%	90	3.13%	21
Total	20.49%	2013	28.71%	2820	30.27%	2974	17.47%	1716



Data by ed background - Question 6

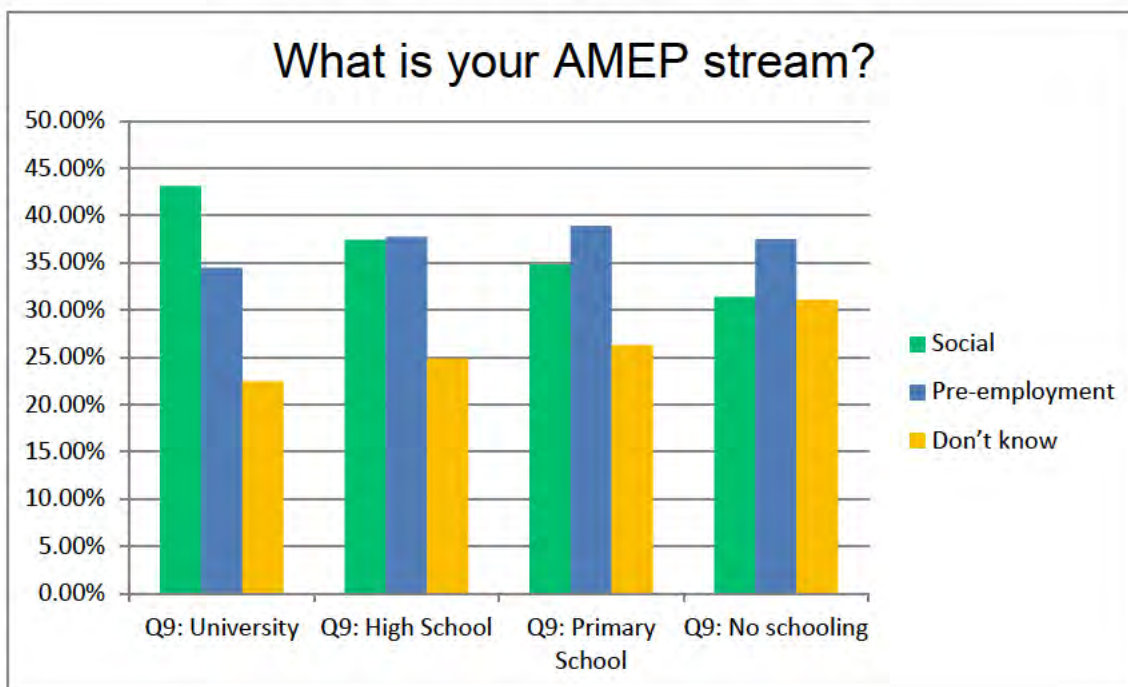
Level 4		Don't know		Total	
0.62%	27	1.94%	85	44.54%	4376
0.24%	9	2.41%	89	37.62%	3696
0.37%	<5	3.89%	42	10.99%	1080
0.45%	<5	6.25%	42	6.84%	672
0.44%	43	2.63%	258	100.00%	9824
Answered					9824
Skipped					0

Data by ed background - Question 7

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

What is your AMEP stream?

	Social		Pre-employment		Don't know		Total	
Q9: University	43.10%	1886	34.46%	1508	22.44%	982	44.54%	4376
Q9: High School	37.42%	1383	37.72%	1394	24.86%	919	37.62%	3696
Q9: Primary School	34.81%	376	38.89%	420	26.30%	284	10.99%	1080
Q9: No schooling	31.40%	211	37.50%	252	31.10%	209	6.84%	672
Total	39.25%	3856	36.38%	3574	24.37%	2394	100.00%	9824
Answered								9824
Skipped								0

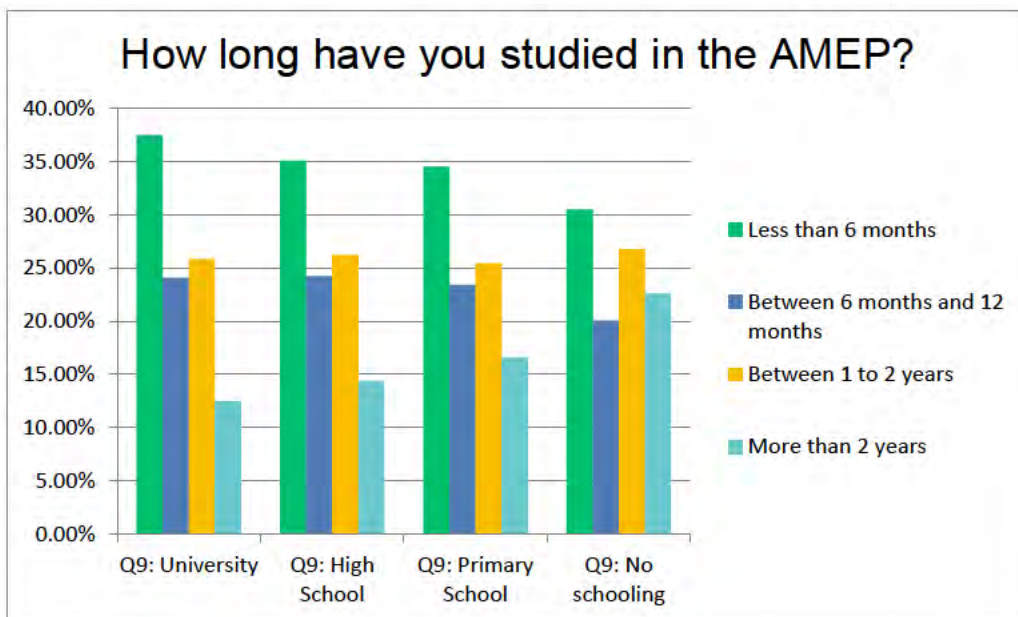


Data by ed background - Question 8

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

How long have you studied in the AMEP?

	Less than 6 months		Between 6 months and 12 months		Between 1 to 2 years		More than 2 years		Total		
Q9: University	37.52%	1642	24.09%	1054	25.87%	1132	12.52%	548	44.54%	4376	
Q9: High School	35.09%	1297	24.24%	896	26.27%	971	14.39%	532	37.62%	3696	
Q9: Primary School	34.54%	373	23.43%	253	25.46%	275	16.57%	179	10.99%	1080	
Q9: No schooling	30.51%	205	20.09%	135	26.79%	180	22.62%	152	6.84%	672	
Total	35.80%	3517	23.80%	2338	26.04%	2558	14.36%	1411	100.00%	9824	
										Answered	9824
										Skipped	0

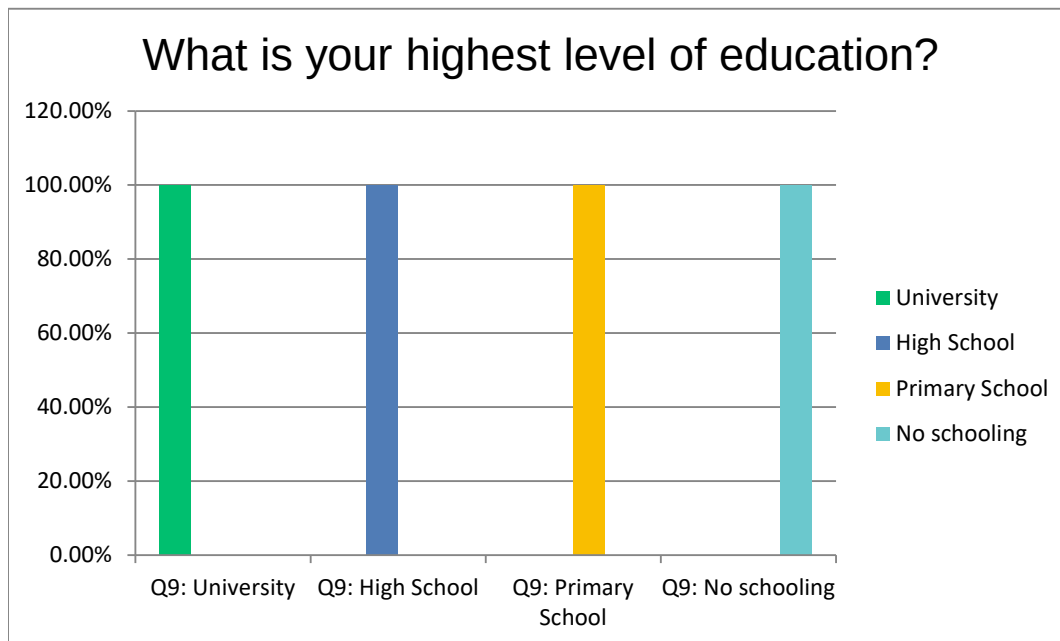


Data by ed background - Question 9

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

What is your highest level of education?

	University		High School		Primary School		No schooling		Total		
Q9: University	100.00%	4376	0.00%	0	0.00%	0	0.00%	0	44.54%	4376	
Q9: High School	0.00%	0	100.00%	3696	0.00%	0	0.00%	0	37.62%	3696	
Q9: Primary School	0.00%	0	0.00%	0	100.00%	1080	0.00%	0	10.99%	1080	
Q9: No schooling	0.00%	0	0.00%	0	0.00%	0	100.00%	672	6.84%	672	
Total	44.54%	4376	37.62%	3696	10.99%	1080	6.84%	672	100.00%	9824	
										Answered	9824
										Skipped	0



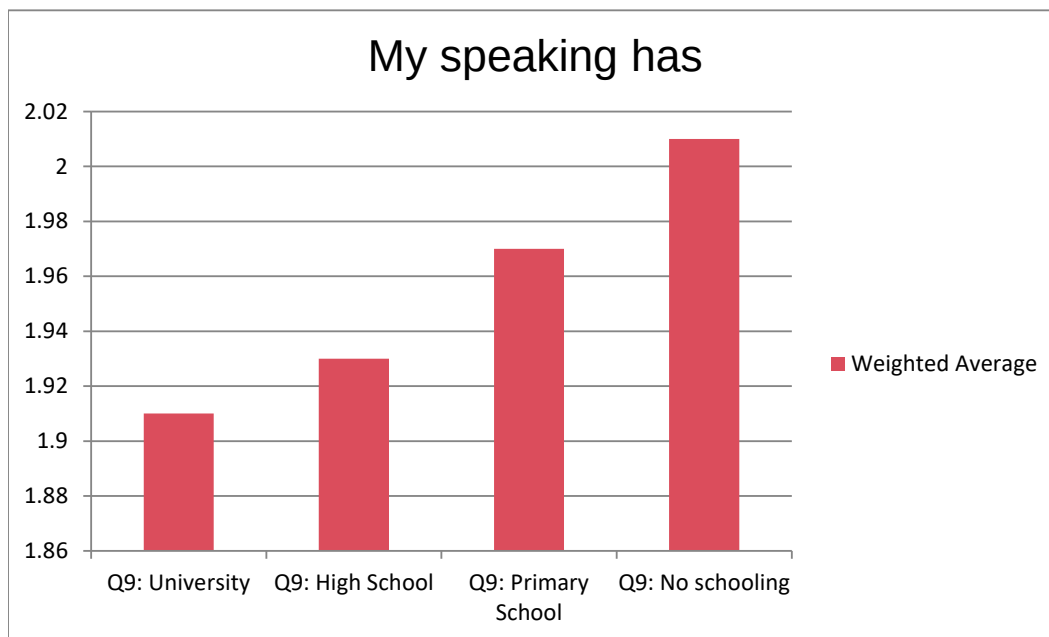
Data by ed background - Question 19

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

In the AMEP:

My speaking has

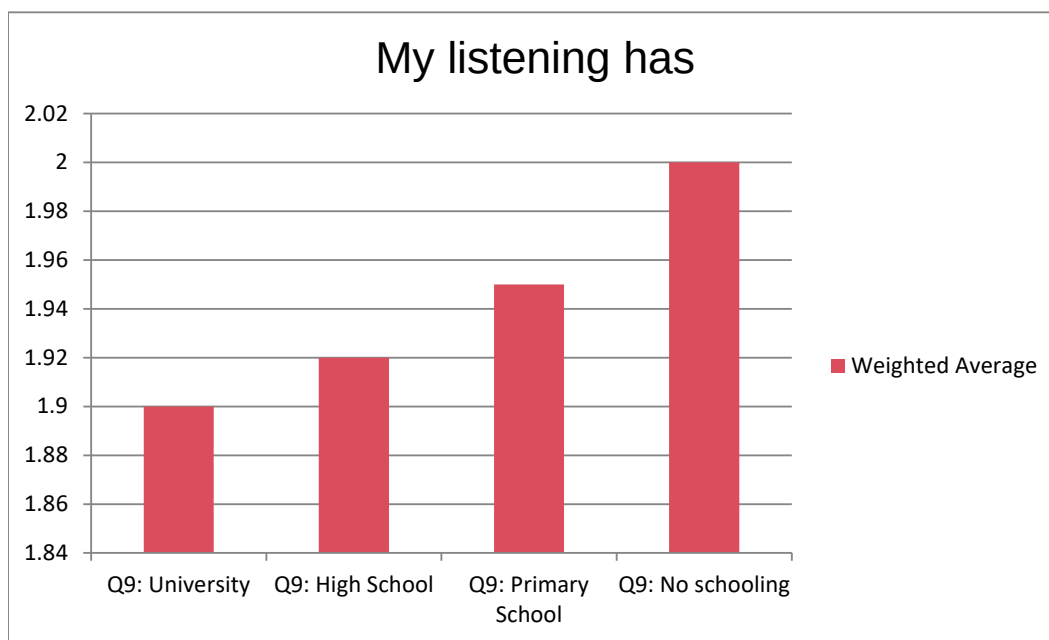
not improved		improved		improved a lot		Total	Weighted Average		
Q9: University	9.73%	414	71.09%	3025	19.18%	816	44.90%	4255	1.91
Q9: High School	10.13%	361	72.61%	2587	17.26%	615	37.60%	3563	1.93
Q9: Primary School	14.94%	153	66.99%	686	18.07%	185	10.81%	1024	1.97
Q9: No schooling	16.85%	107	67.56%	429	15.59%	99	6.70%	635	2.01
Total	10.92%	1035	70.98%	6727	18.10%	1715	100.00%	9477	
Answered								9477	
Skipped								347	



Data by ed background - Question 19

My listening has

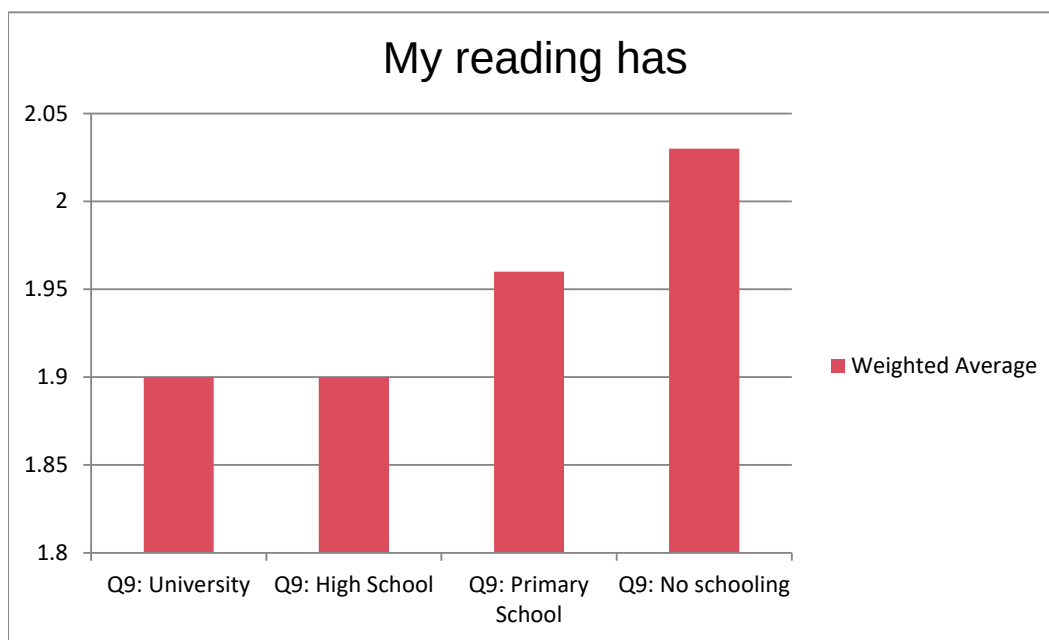
	not improved		improved		improved a lot		Total	Weighted Average	
Q9: University	8.72%	371	72.29%	3076	18.99%	808	44.90%	4255	1.9
Q9: High School	9.15%	326	73.25%	2610	17.60%	627	37.60%	3563	1.92
Q9: Primary School	12.60%	129	69.73%	714	17.68%	181	10.81%	1024	1.95
Q9: No schooling	14.65%	93	70.24%	446	15.12%	96	6.70%	635	2
Total	9.70%	919	72.24%	6846	18.06%	1712	100.00%	9477	
								Answered	9477
								Skipped	347



Data by ed background - Question 19

My reading has

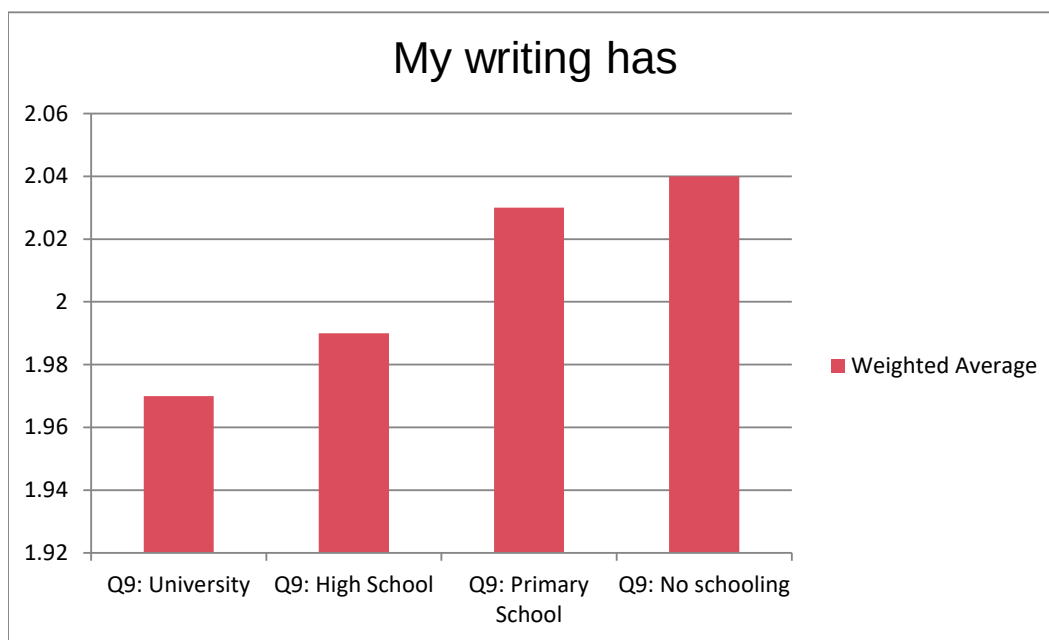
	not improved		improved		improved a lot		Total	Weighted Average	
Q9: University	8.34%	355	73.00%	3106	18.66%	794	44.90%	4255	1.9
Q9: High School	9.01%	321	72.41%	2580	18.58%	662	37.60%	3563	1.9
Q9: Primary School	14.16%	145	67.97%	696	17.87%	183	10.81%	1024	1.96
Q9: No schooling	17.64%	112	67.56%	429	14.80%	94	6.70%	635	2.03
Total	9.84%	933	71.87%	6811	18.29%	1733	100.00%	9477	
								Answered	9477
								Skipped	347



Data by ed background - Question 19

My writing has

	not improved		improved		improved a lot		Total	Weighted Average	
Q9: University	13.09%	557	71.00%	3021	15.91%	677	44.90%	4255	1.97
Q9: High School	14.34%	511	70.61%	2516	15.04%	536	37.60%	3563	1.99
Q9: Primary School	19.53%	200	64.16%	657	16.31%	167	10.81%	1024	2.03
Q9: No schooling	19.84%	126	64.25%	408	15.91%	101	6.70%	635	2.04
Total	14.71%	1394	69.66%	6602	15.63%	1481	100.00%	9477	
								Answered	9477
								Skipped	347

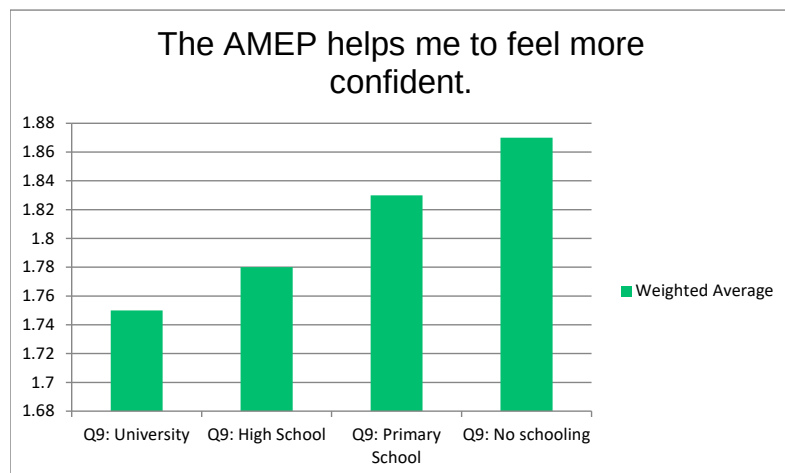


Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

How much do you agree or disagree with these statements?

The AMEP helps me to feel more confident.

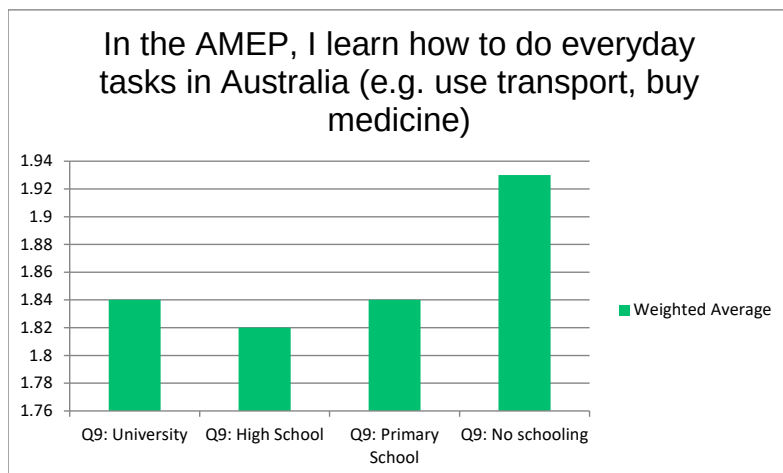
	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q9: University	33.32%	1391	60.19%	2513	5.25%	219	0.62%	26	0.62%	26	44.99%	4175	1.75
Q9: High School	31.66%	1109	61.38%	2150	5.11%	179	0.94%	33	0.91%	32	37.75%	3503	1.78
Q9: Primary School	29.03%	288	62.80%	623	5.95%	59	0.81%	8	1.41%	14	10.69%	992	1.83
Q9: No schooling	31.86%	194	55.83%	340	7.88%	48	2.63%	16	1.81%	11	6.56%	609	1.87
Total	32.14%	2982	60.63%	5626	5.44%	505	0.89%	83	0.89%	83	100.00%	9279	
												Answered	9279
												Skipped	545



Data by ed background - Question 20

In the AMEP, I learn how to do everyday tasks in Australia (e.g. use transport, buy medicine)

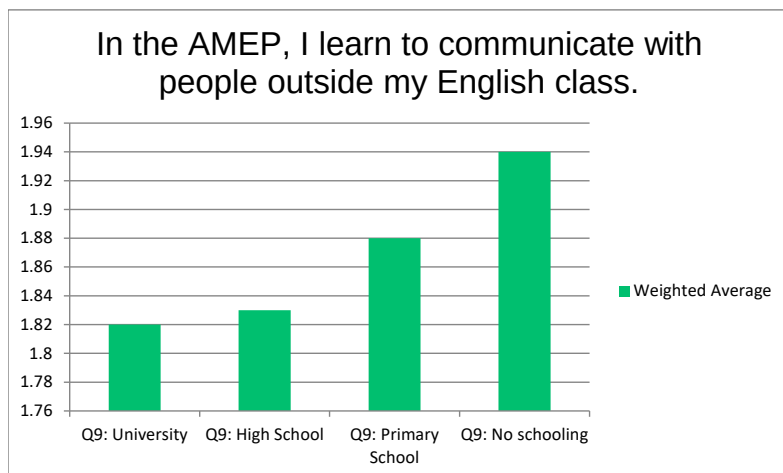
	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q9: University	30.78%	1285	57.89%	2417	8.41%	351	2.18%	91	0.74%	31	44.99%	4175	1.84
Q9: High School	29.69%	1040	61.35%	2149	6.74%	236	1.51%	53	0.71%	25	37.75%	3503	1.82
Q9: Primary School	28.43%	282	62.30%	618	7.26%	72	1.01%	10	1.01%	10	10.69%	992	1.84
Q9: No schooling	27.26%	166	56.98%	347	12.15%	74	2.46%	15	1.15%	7	6.56%	609	1.93
Total	29.88%	2773	59.61%	5531	7.90%	733	1.82%	169	0.79%	73	100.00%	9279	
												Answered	9279
												Skipped	545



Data by ed background - Question 20

In the AMEP, I learn to communicate with people outside my English class.

	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q9: University	29.63%	1237	60.65%	2532	7.93%	331	1.20%	50	0.60%	25	44.99%	4175	1.82
Q9: High School	28.78%	1008	62.43%	2187	6.65%	233	1.20%	42	0.94%	33	37.75%	3503	1.83
Q9: Primary School	27.12%	269	62.10%	616	7.66%	76	1.92%	19	1.21%	12	10.69%	992	1.88
Q9: No schooling	28.90%	176	55.17%	336	10.51%	64	3.45%	21	1.97%	12	6.56%	609	1.94
Total	28.99%	2690	61.12%	5671	7.59%	704	1.42%	132	0.88%	82	100.00%	9279	
												Answered	9279
												Skipped	545

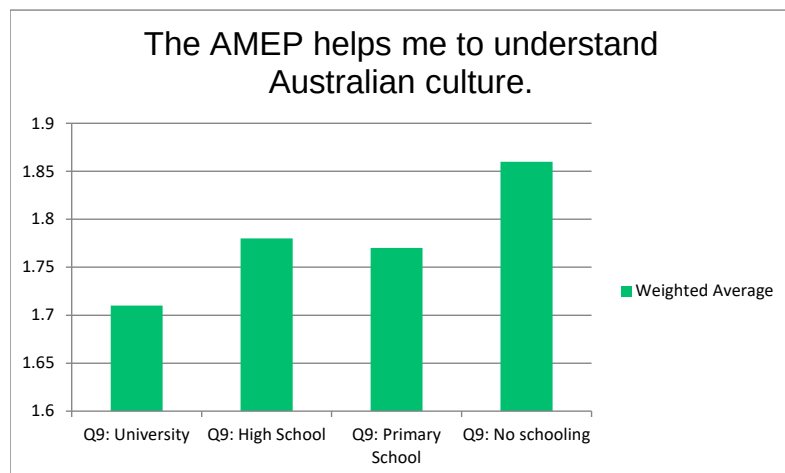


Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

How much do you agree or disagree with these statements?

The AMEP helps me to understand Australian culture.

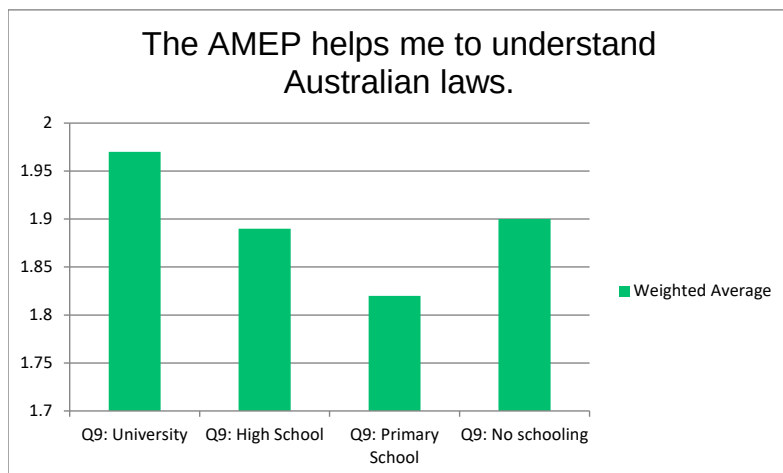
	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q9: University	35.82%	1475	58.50%	2409	4.59%	189	0.70%	29	0.39%	16	45.05%	4118	1.71
Q9: High School	31.03%	1071	62.62%	2161	4.81%	166	0.87%	30	0.67%	23	37.76%	3451	1.78
Q9: Primary School	31.76%	309	62.08%	604	4.32%	42	0.82%	8	1.03%	10	10.65%	973	1.77
Q9: No schooling	33.11%	198	53.68%	321	9.36%	56	2.01%	12	1.84%	11	6.54%	598	1.86
Total	33.40%	3053	60.12%	5495	4.96%	453	0.86%	79	0.66%	60	100.00%	9140	
												Answered	9140
												Skipped	684



Data by ed background - Question 21

The AMEP helps me to understand Australian laws.

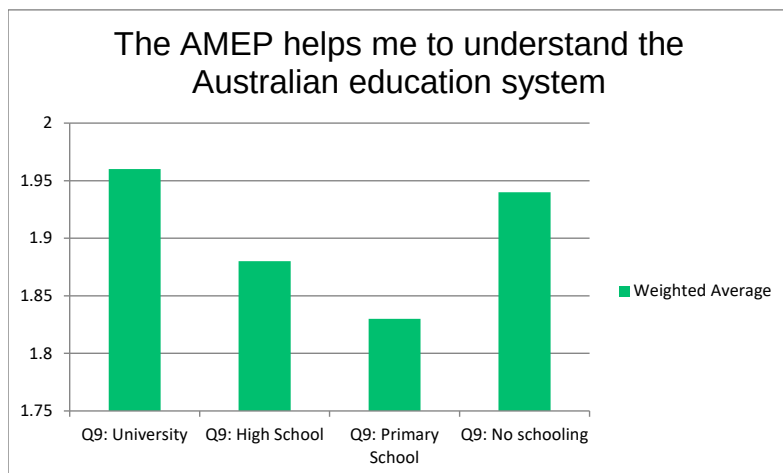
	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q9: University	24.70%	1017	56.68%	2334	16.22%	668	1.92%	79	0.49%	20	45.05%	4118	1.97
Q9: High School	26.57%	917	61.26%	2114	9.79%	338	1.74%	60	0.64%	22	37.76%	3451	1.89
Q9: Primary School	29.80%	290	60.84%	592	7.40%	72	1.13%	11	0.82%	8	10.65%	973	1.82
Q9: No schooling	30.43%	182	55.52%	332	9.36%	56	3.18%	19	1.51%	9	6.54%	598	1.9
Total	26.32%	2406	58.77%	5372	12.41%	1134	1.85%	169	0.65%	59	100.00%	9140	
												Answered	9140
												Skipped	684



Data by ed background - Question 21

The AMEP helps me to understand the Australian education system

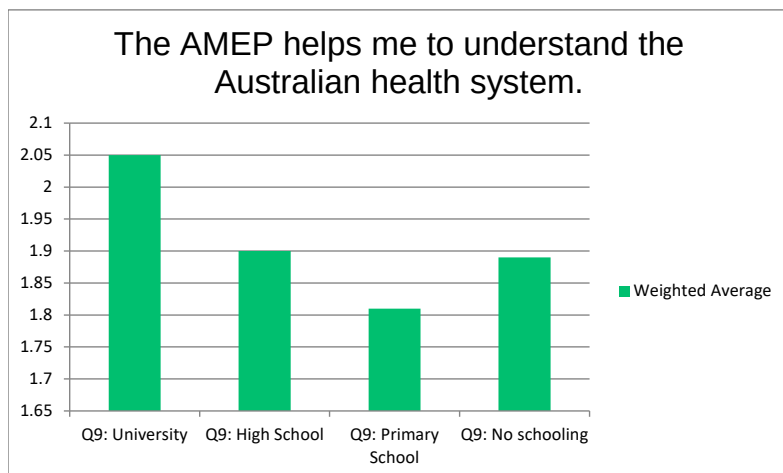
	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q9: University	24.07%	991	58.47%	2408	15.20%	626	1.80%	74	0.46%	19	45.05%	4118	1.96
Q9: High School	25.41%	877	63.92%	2206	8.81%	304	1.36%	47	0.52%	18	37.76%	3451	1.88
Q9: Primary School	27.85%	271	63.41%	617	7.30%	71	0.72%	7	0.72%	7	10.65%	973	1.83
Q9: No schooling	28.09%	168	56.86%	340	10.54%	63	2.17%	13	2.34%	14	6.54%	598	1.94
Total	25.24%	2307	60.95%	5571	11.64%	1064	1.54%	141	0.63%	58	100.00%	9140	
												Answered	9140
												Skipped	684



Data by ed background - Question 21

The AMEP helps me to understand the Australian health system.

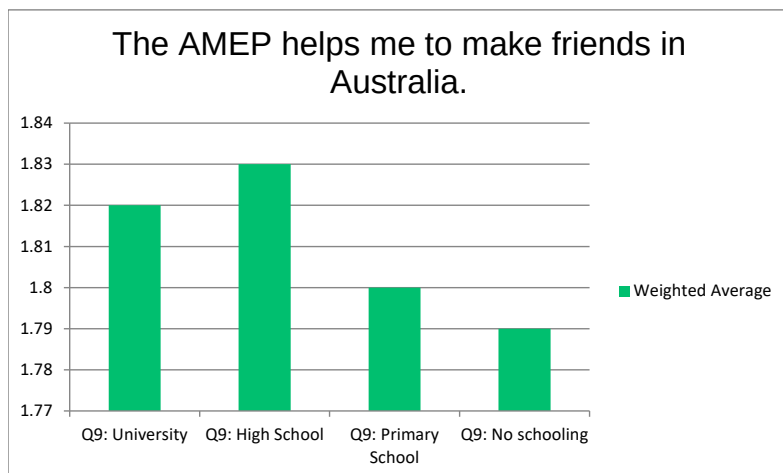
	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q9: University	22.12%	911	54.64%	2250	19.74%	813	2.89%	119	0.61%	25	45.05%	4118	2.05
Q9: High School	25.21%	870	62.04%	2141	10.49%	362	1.77%	61	0.49%	17	37.76%	3451	1.9
Q9: Primary School	28.47%	277	64.44%	627	5.76%	56	0.41%	<5	0.92%	9	10.65%	973	1.81
Q9: No schooling	29.77%	178	56.86%	340	9.87%	59	1.67%	10	1.84%	11	6.54%	598	1.89
Total	24.46%	2236	58.62%	5358	14.11%	1290	2.12%	194	0.68%	62	100.00%	9140	
												Answered	9140
												Skipped	684



Data by ed background - Question 21

The AMEP helps me to make friends in Australia.

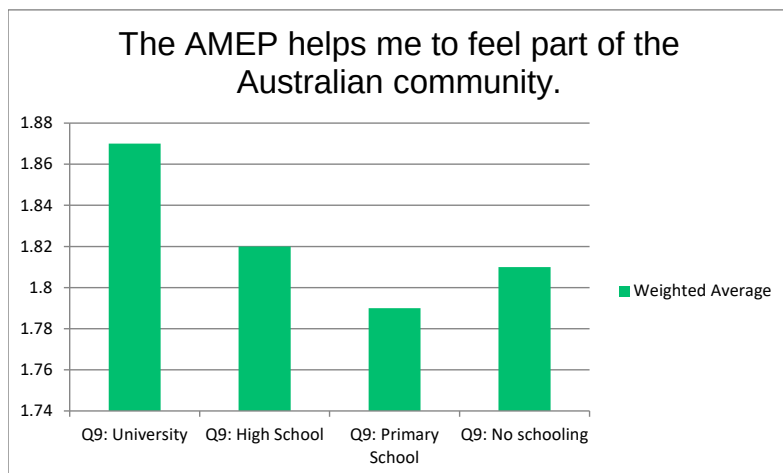
	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q9: University	30.60%	1260	59.74%	2460	7.63%	314	1.46%	60	0.58%	24	45.05%	4118	1.82
Q9: High School	28.31%	977	63.00%	2174	6.87%	237	1.16%	40	0.67%	23	37.76%	3451	1.83
Q9: Primary School	29.91%	291	63.00%	613	5.04%	49	1.13%	11	0.92%	9	10.65%	973	1.8
Q9: No schooling	33.61%	201	57.36%	343	6.52%	39	1.00%	6	1.51%	9	6.54%	598	1.79
Total	29.86%	2729	61.16%	5590	6.99%	639	1.28%	117	0.71%	65	100.00%	9140	
												Answered	9140
												Skipped	684



Data by ed background - Question 21

The AMEP helps me to feel part of the Australian community.

	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q9: University	28.24%	1163	59.49%	2450	10.27%	423	1.38%	57	0.61%	25	45.05%	4118	1.87
Q9: High School	28.63%	988	63.23%	2182	6.58%	227	0.87%	30	0.70%	24	37.76%	3451	1.82
Q9: Primary School	30.32%	295	63.31%	616	4.32%	42	1.03%	10	1.03%	10	10.65%	973	1.79
Q9: No schooling	34.78%	208	55.02%	329	6.35%	38	2.01%	12	1.84%	11	6.54%	598	1.81
Total	29.04%	2654	61.02%	5577	7.99%	730	1.19%	109	0.77%	70	100.00%	9140	
												Answered	9140
												Skipped	684

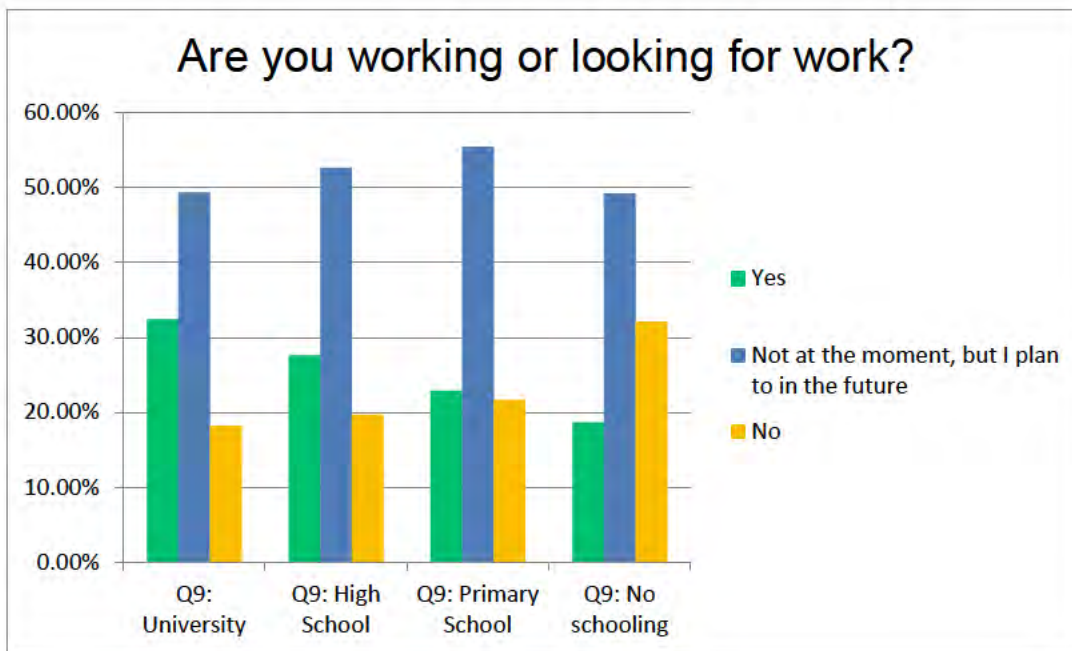


Data by ed background - Question 22

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

Are you working or looking for work?

	Yes		Not at the moment, but I plan to in the future		No		Total	
Q9: University	32.42%	1330	49.37%	2025	18.21%	747	45.07%	4102
Q9: High School	27.65%	951	52.69%	1812	19.66%	676	37.78%	3439
Q9: Primary School	22.88%	221	55.49%	536	21.64%	209	10.61%	966
Q9: No schooling	18.66%	111	49.24%	293	32.10%	191	6.54%	595
Total	28.71%	2613	51.26%	4666	20.03%	1823	100.00%	9102
Answered								9102
Skipped								722

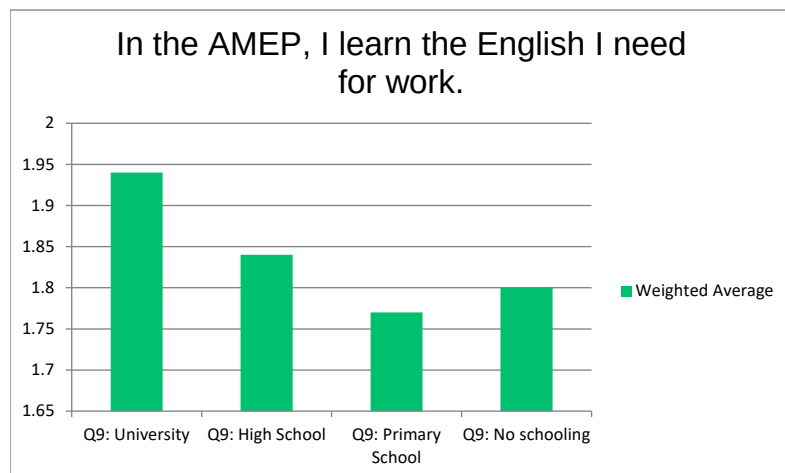


Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

How much do you agree or disagree with these statements?

In the AMEP, I learn the English I need for work.

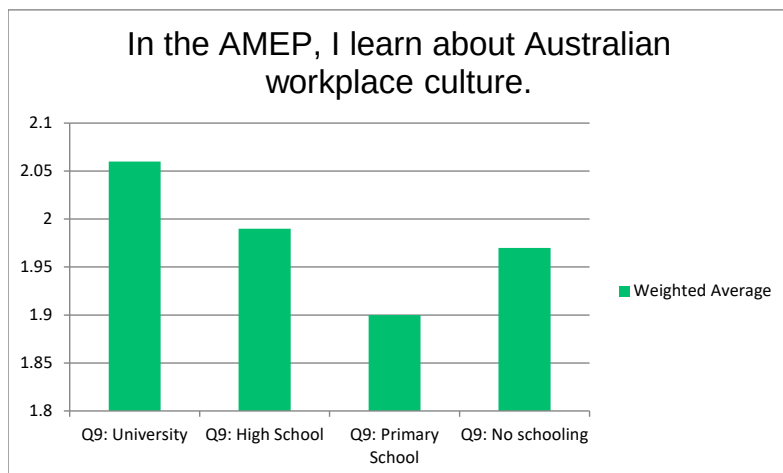
	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q9: University	26.11%	868	57.59%	1915	13.41%	446	2.41%	80	0.48%	16	46.12%	3325	1.94
Q9: High School	30.26%	827	57.89%	1582	9.99%	273	1.39%	38	0.48%	13	37.91%	2733	1.84
Q9: Primary School	32.58%	245	59.18%	445	7.18%	54	0.66%	5	0.40%	<5	10.43%	752	1.77
Q9: No schooling	35.09%	140	54.14%	216	8.27%	33	1.00%	<5	1.50%	6	5.53%	399	1.8
Total	28.85%	2080	57.68%	4158	11.18%	806	1.76%	127	0.53%	38	100.00%	7209	
												Answered	7209
												Skipped	2615



Data by ed background - Question 23

In the AMEP, I learn about Australian workplace culture.

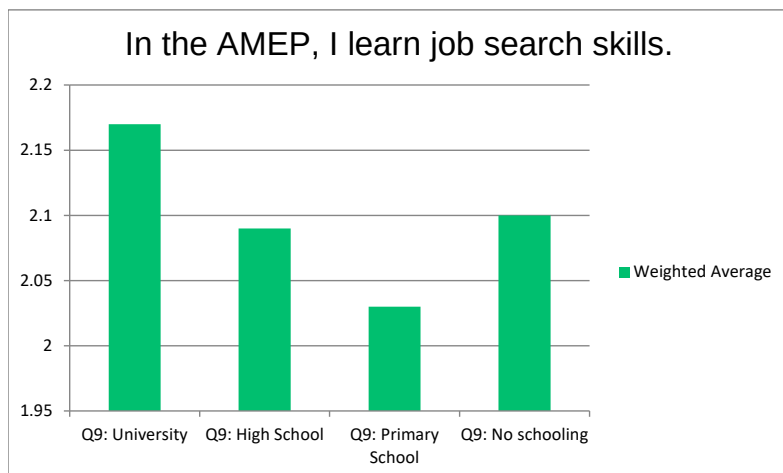
	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q9: University	20.87%	694	55.85%	1857	20.03%	666	2.89%	96	0.36%	12	46.12%	3325	2.06
Q9: High School	22.43%	613	58.76%	1606	16.28%	445	2.12%	58	0.40%	11	37.91%	2733	1.99
Q9: Primary School	25.80%	194	60.11%	452	12.63%	95	0.93%	7	0.53%	4	10.43%	752	1.9
Q9: No schooling	27.57%	110	53.88%	215	14.79%	59	1.75%	7	2.01%	8	5.53%	399	1.97
Total	22.35%	1611	57.29%	4130	17.55%	1265	2.33%	168	0.49%	35	100.00%	7209	
												Answered	7209
												Skipped	2615



Data by ed background - Question 23

In the AMEP, I learn job search skills.

Q9: How much, if at all, do you read on Quora?													
	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q9: University	19.07%	634	51.01%	1696	24.81%	825	4.36%	145	0.75%	25	46.12%	3325	2.17
Q9: High School	21.26%	581	53.27%	1456	21.33%	583	3.48%	95	0.66%	18	37.91%	2733	2.09
Q9: Primary School	23.14%	174	54.79%	412	18.75%	141	2.66%	20	0.66%	5	10.43%	752	2.03
Q9: No schooling	26.07%	104	45.86%	183	22.56%	90	3.26%	13	2.26%	9	5.53%	399	2.1
Total	20.71%	1493	51.98%	3747	22.74%	1639	3.79%	273	0.79%	57	100.00%	7209	
												Answered	7209
												Skipped	2615

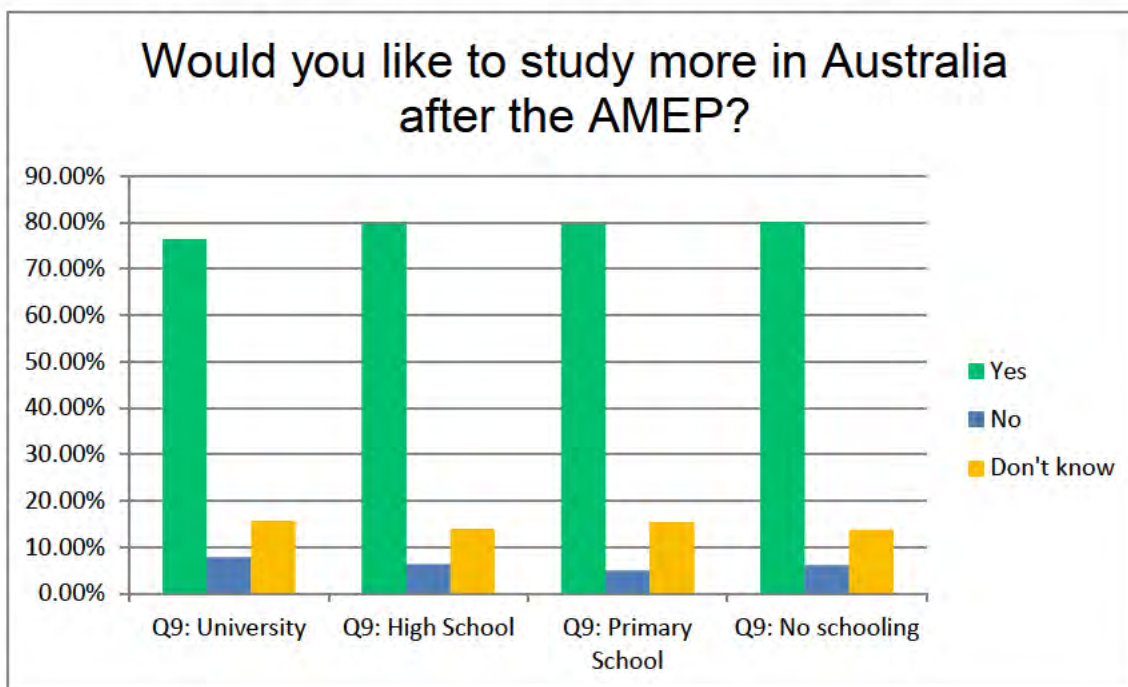


Data by ed background - Question 24

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

Would you like to study more in Australia after the AMEP?

	Yes		No		Don't know		Total	
Q9: University	76.44%	3105	7.85%	319	15.71%	638	45.11%	4062
Q9: High School	79.74%	2708	6.30%	214	13.96%	474	37.71%	3396
Q9: Primary School	79.65%	763	4.91%	47	15.45%	148	10.64%	958
Q9: No schooling	80.14%	472	6.11%	36	13.75%	81	6.54%	589
Total	78.27%	7048	6.84%	616	14.89%	1341	100.00%	9005
Answered								9005
Skipped								819

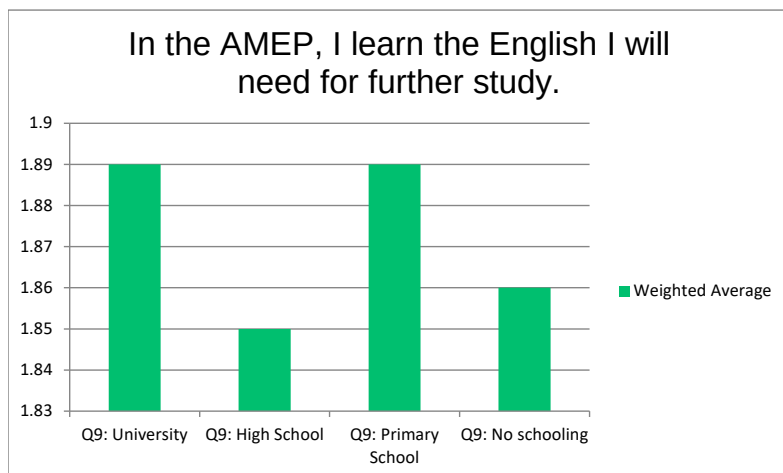


Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

How much do you agree or disagree with these statements?

In the AMEP, I learn the English I will need for further study.

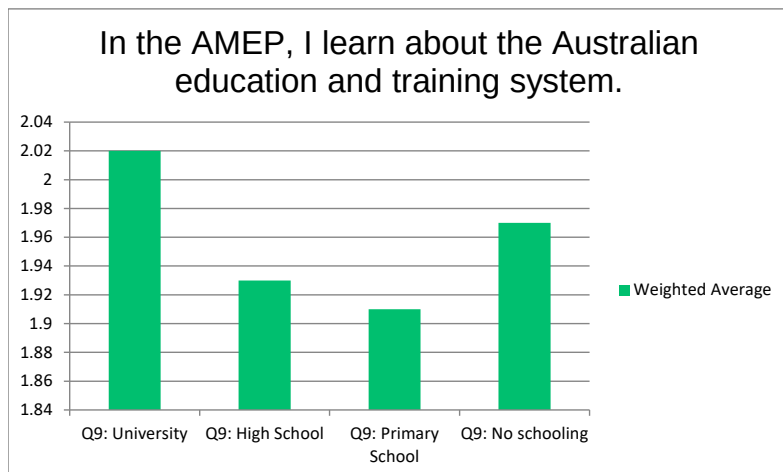
	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q9: University	28.03%	1040	56.87%	2110	13.34%	495	1.43%	53	0.32%	12	44.63%	3710	1.89
Q9: High School	29.05%	914	58.74%	1848	10.74%	338	0.92%	29	0.54%	17	37.85%	3146	1.85
Q9: Primary School	28.48%	258	57.28%	519	12.03%	109	1.32%	12	0.88%	8	10.90%	906	1.89
Q9: No schooling	33.09%	182	51.64%	284	12.36%	68	1.64%	9	1.27%	7	6.62%	550	1.86
Total	28.80%	2394	57.28%	4761	12.15%	1010	1.24%	103	0.53%	44	100.00%	8312	
												Answered	8312
												Skipped	1512



Data by ed background - Question 25

In the AMEP, I learn about the Australian education and training system.

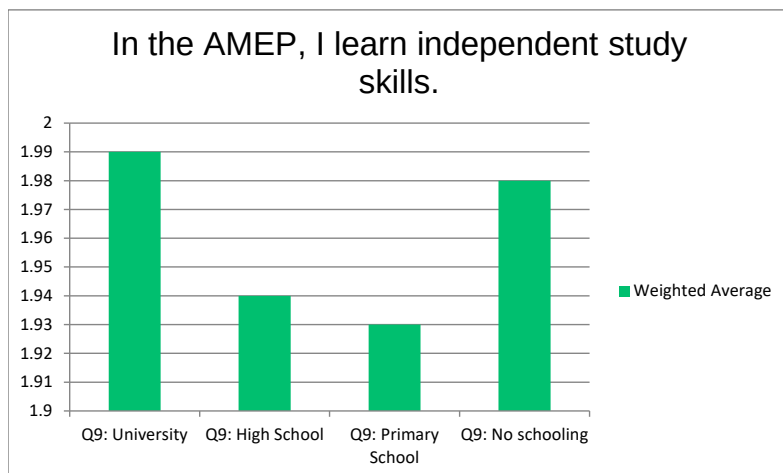
	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q9: University	20.67%	767	59.27%	2199	18.09%	671	1.73%	64	0.24%	9	44.63%	3710	2.02
Q9: High School	23.05%	725	62.59%	1969	12.91%	406	1.11%	35	0.35%	11	37.85%	3146	1.93
Q9: Primary School	24.83%	225	60.49%	548	13.58%	123	0.66%	6	0.44%	<5	10.90%	906	1.91
Q9: No schooling	27.27%	150	55.27%	304	12.91%	71	2.18%	12	2.36%	13	6.62%	550	1.97
Total	22.46%	1867	60.39%	5020	15.29%	1271	1.41%	117	0.45%	37	100.00%	8312	
												Answered	8312
												Skipped	1512



Data by ed background - Question 25

In the AMEP, I learn independent study skills.

	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q9: University	20.49%	760	61.94%	2298	15.50%	575	1.78%	66	0.30%	11	44.63%	3710	1.99
Q9: High School	22.54%	709	62.75%	1974	13.00%	409	1.18%	37	0.54%	17	37.85%	3146	1.94
Q9: Primary School	23.84%	216	62.03%	562	12.03%	109	1.43%	13	0.66%	6	10.90%	906	1.93
Q9: No schooling	27.27%	150	53.64%	295	14.55%	80	3.09%	17	1.45%	8	6.62%	550	1.98
Total	22.08%	1835	61.71%	5129	14.11%	1173	1.60%	133	0.51%	42	100.00%	8312	
												Answered	8312
												Skipped	1512

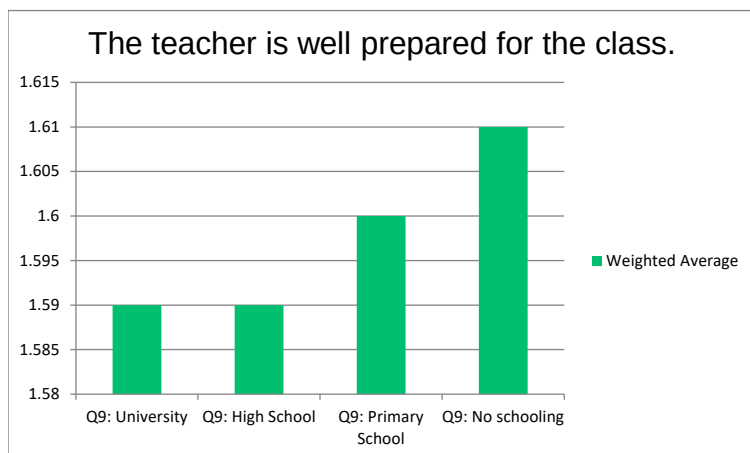


Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

How much do you agree or disagree with these statements?

The teacher is well prepared for the class.

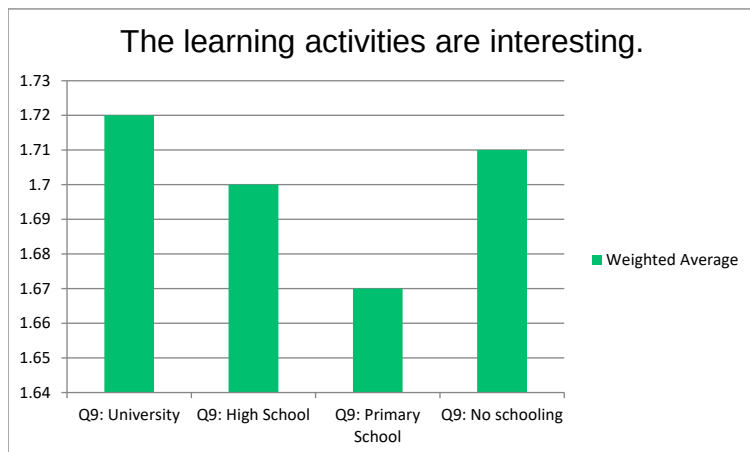
This teacher is well prepared for this class:													
	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q9: University	48.32%	1924	46.13%	1837	3.92%	156	1.08%	43	0.55%	22	45.20%	3982	1.59
Q9: High School	47.58%	1581	47.97%	1594	3.37%	112	0.39%	13	0.69%	23	37.72%	3323	1.59
Q9: Primary School	46.52%	435	48.88%	457	3.10%	29	0.96%	9	0.53%	5	10.61%	935	1.6
Q9: No schooling	48.15%	274	45.52%	259	4.57%	26	1.05%	6	0.70%	<5	6.46%	569	1.61
Total	47.84%	4214	47.08%	4147	3.67%	323	0.81%	71	0.61%	54	100.00%	8809	
												Answered	8809
												Skipped	1015



Data by ed background - Question 26

The learning activities are interesting.

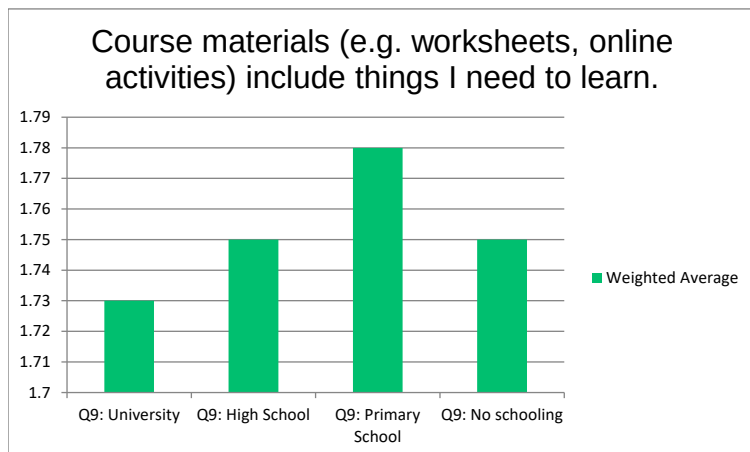
Q9: How much schooling did you receive?													
	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q9: University	39.00%	1553	52.54%	2092	6.45%	257	1.61%	64	0.40%	16	45.20%	3982	1.72
Q9: High School	38.85%	1291	54.23%	1802	5.39%	179	1.05%	35	0.48%	16	37.72%	3323	1.7
Q9: Primary School	38.40%	359	57.43%	537	3.10%	29	0.53%	5	0.53%	5	10.61%	935	1.67
Q9: No schooling	41.30%	235	50.62%	288	5.45%	31	1.41%	8	1.23%	7	6.46%	569	1.71
Total	39.03%	3438	53.57%	4719	5.63%	496	1.27%	112	0.50%	44	100.00%	8809	
												Answered	8809
												Skipped	1015



Data by ed background - Question 26

Course materials (e.g. worksheets, online activities) include things I need to learn.

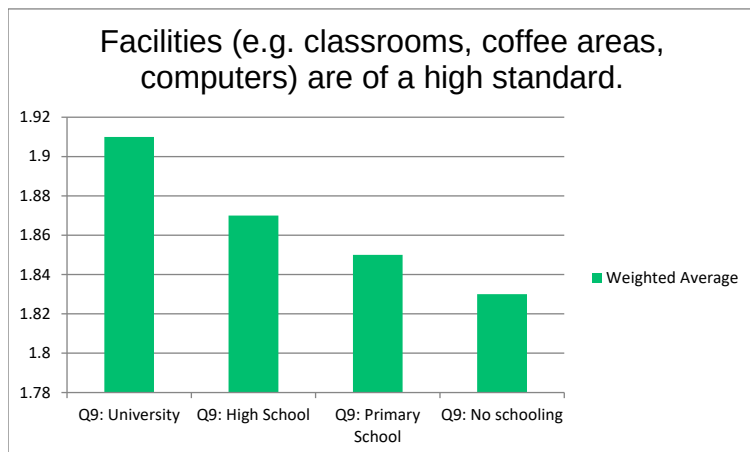
	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q9: University	37.12%	1478	55.07%	2193	6.23%	248	1.18%	47	0.40%	16	45.20%	3982	1.73
Q9: High School	35.24%	1171	56.73%	1885	6.80%	226	0.75%	25	0.48%	16	37.72%	3323	1.75
Q9: Primary School	33.37%	312	58.61%	548	5.88%	55	1.07%	10	1.07%	10	10.61%	935	1.78
Q9: No schooling	38.14%	217	52.37%	298	7.03%	40	1.76%	10	0.70%	<5	6.46%	569	1.75
Total	36.08%	3178	55.90%	4924	6.46%	569	1.04%	92	0.52%	46	100.00%	8809	
												Answered	8809
												Skipped	1015



Data by ed background - Question 26

Facilities (e.g. classrooms, coffee areas, computers) are of a high standard.

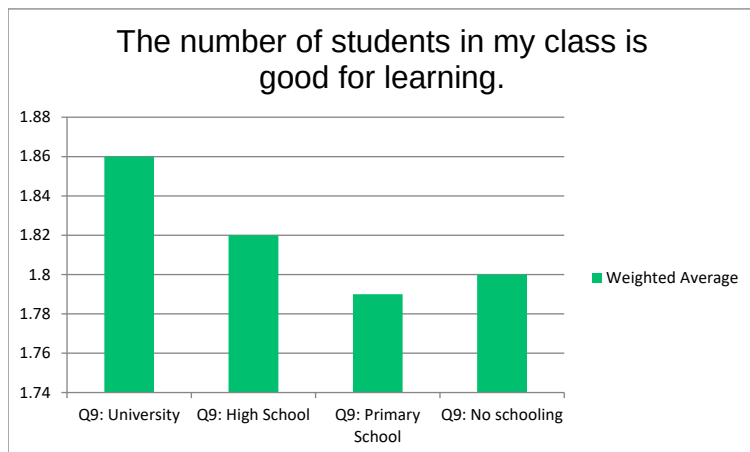
Q9: How much do you agree or disagree with the statement: "People who are not educated are less likely to be successful in life?"													
	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q9: University	30.06%	1197	54.27%	2161	11.60%	462	3.04%	121	1.03%	41	45.20%	3982	1.91
Q9: High School	29.79%	990	57.00%	1894	9.93%	330	2.65%	88	0.63%	21	37.72%	3323	1.87
Q9: Primary School	29.84%	279	59.25%	554	7.59%	71	2.35%	22	0.96%	9	10.61%	935	1.85
Q9: No schooling	33.57%	191	53.95%	307	9.14%	52	2.81%	16	0.53%	<5	6.46%	569	1.83
Total	30.16%	2657	55.81%	4916	10.39%	915	2.80%	247	0.84%	74	100.00%	8809	
												Answered	8809
												Skipped	1015



Data by ed background - Question 26

The number of students in my class is good for learning.

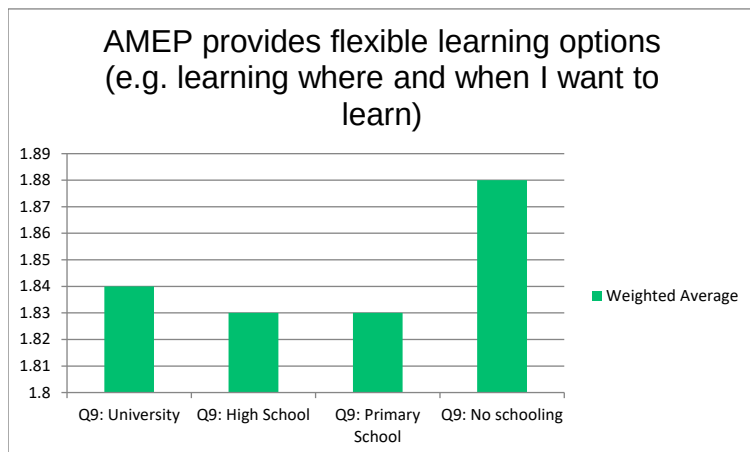
	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q9: University	28.80%	1147	60.05%	2391	7.96%	317	2.44%	97	0.75%	30	45.20%	3982	1.86
Q9: High School	29.37%	976	61.42%	2041	7.16%	238	1.50%	50	0.54%	18	37.72%	3323	1.82
Q9: Primary School	30.05%	281	63.21%	591	4.92%	46	1.50%	14	0.32%	<5	10.61%	935	1.79
Q9: No schooling	35.33%	201	54.66%	311	5.98%	34	2.99%	17	1.05%	6	6.46%	569	1.8
Total	29.57%	2605	60.55%	5334	7.21%	635	2.02%	178	0.65%	57	100.00%	8809	
												Answered	8809
												Skipped	1015



Data by ed background - Question 26

AMEP provides flexible learning options (e.g. learning where and when I want to learn)

	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q9: University	30.46%	1213	57.31%	2282	10.02%	399	1.78%	71	0.43%	17	45.20%	3982	1.84
Q9: High School	29.10%	967	60.40%	2007	9.00%	299	1.08%	36	0.42%	14	37.72%	3323	1.83
Q9: Primary School	28.66%	268	60.53%	566	9.95%	93	0.43%	<5	0.43%	<5	10.61%	935	1.83
Q9: No schooling	31.63%	180	52.72%	300	12.48%	71	2.28%	13	0.88%	5	6.46%	569	1.88
Total	29.83%	2628	58.52%	5155	9.79%	862	1.41%	124	0.45%	40	100.00%	8809	
												Answered	8809
												Skipped	1015

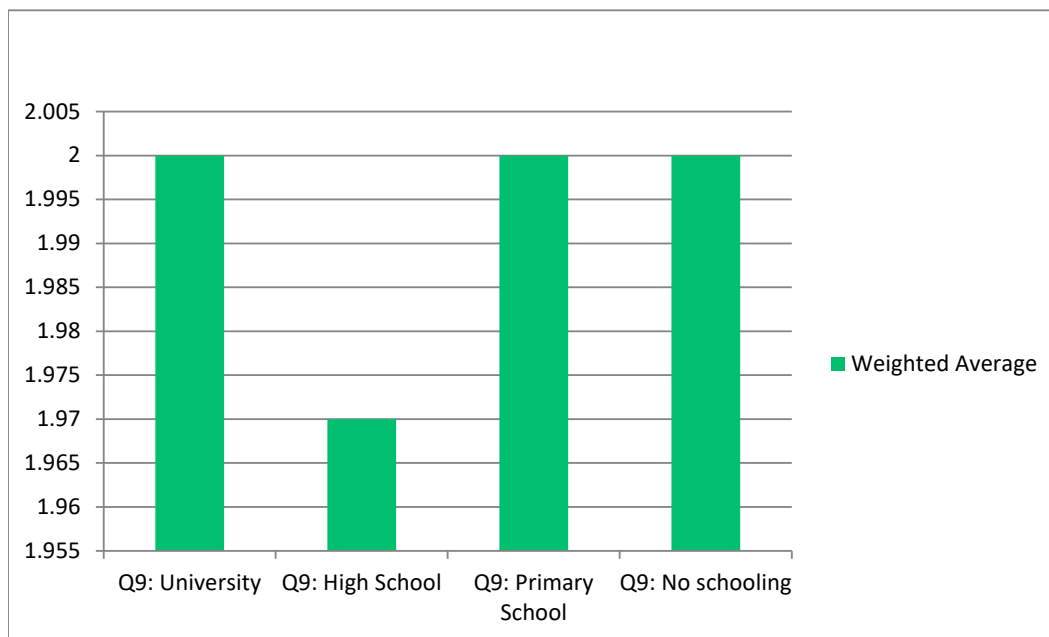


Data by ed background - Question 27

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

My lessons are:

	Too fast		Good for me		Too slow		Total	Weighted Average	
Q9: University	6.71%	267	86.51%	3445	6.78%	270	45.20%	3982	2
Q9: High School	7.55%	251	87.54%	2909	4.91%	163	37.72%	3323	1.97
Q9: Primary School	6.42%	60	87.59%	819	5.99%	56	10.61%	935	2
Q9: No schooling	7.73%	44	84.71%	482	7.56%	43	6.46%	569	2
Total	7.06%	622	86.90%	7655	6.04%	532	100.00%	8809	
								Answered	8809
								Skipped	1015

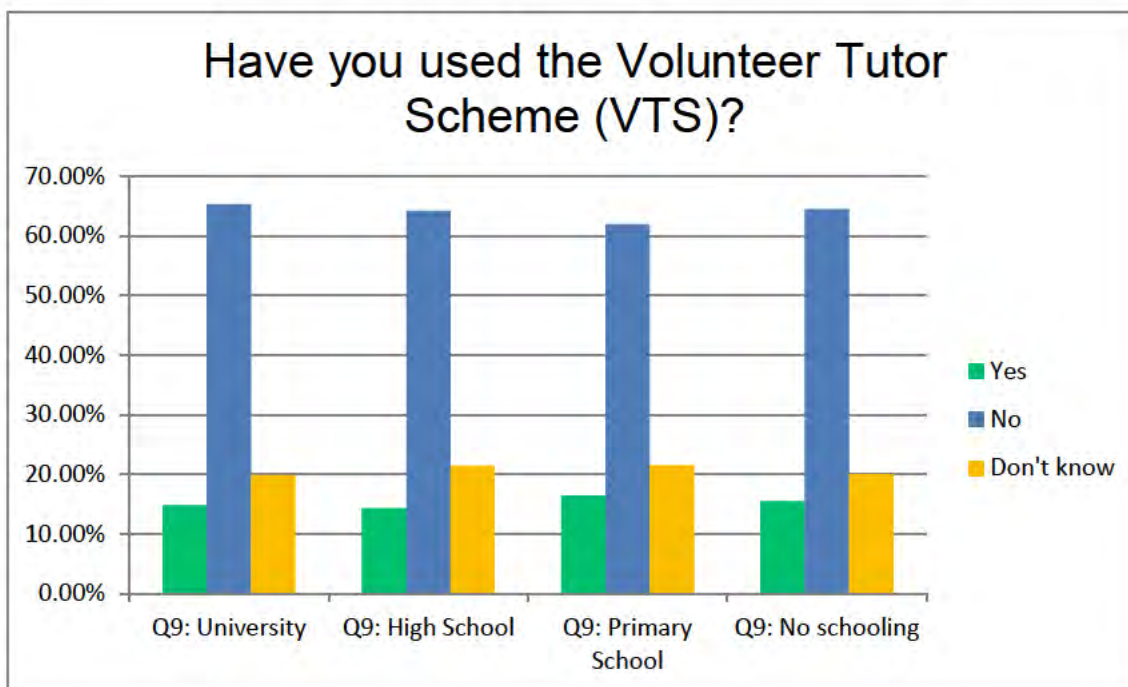


Data by ed background - Question 28

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

Have you used the Volunteer Tutor Scheme (VTS)?

	Yes		No		Don't know		Total	
Q9: University	14.86%	590	65.30%	2593	19.84%	788	45.36%	3971
Q9: High School	14.33%	473	64.19%	2119	21.48%	709	37.70%	3301
Q9: Primary School	16.49%	153	61.96%	575	21.55%	200	10.60%	928
Q9: No schooling	15.50%	86	64.50%	358	20.00%	111	6.34%	555
Total	14.87%	1302	64.48%	5645	20.65%	1808	100.00%	8755
Answered								8755
Skipped								1069

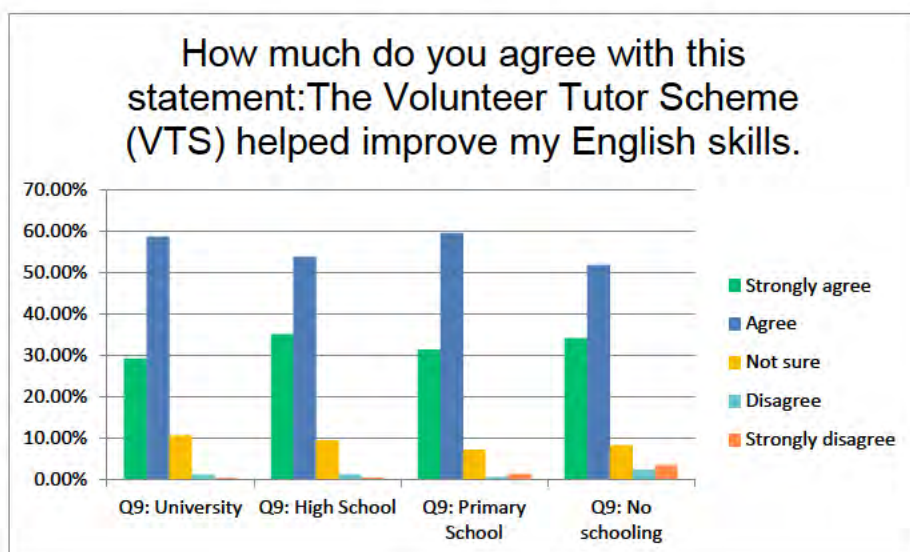


Data by ed background - Question 29

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

How much do you agree with this statement: The Volunteer Tutor Scheme (VTS) helped improve my English skills.

	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	
Q9: University	29.22%	173	58.61%	347	10.64%	63	1.18%	7	0.34%	<5	45.33%	592
Q9: High School	35.08%	167	53.78%	256	9.45%	45	1.26%	6	0.42%	<5	36.45%	476
Q9: Primary School	31.37%	48	59.48%	91	7.19%	11	0.65%	<5	1.31%	<5	11.72%	153
Q9: No schooling	34.12%	29	51.76%	44	8.24%	7	2.35%	<5	3.53%	<5	6.51%	85
Total	31.93%	417	56.51%	738	9.65%	126	1.23%	16	0.69%	9	100.00%	1306
											Answered	1306
											Skipped	8518

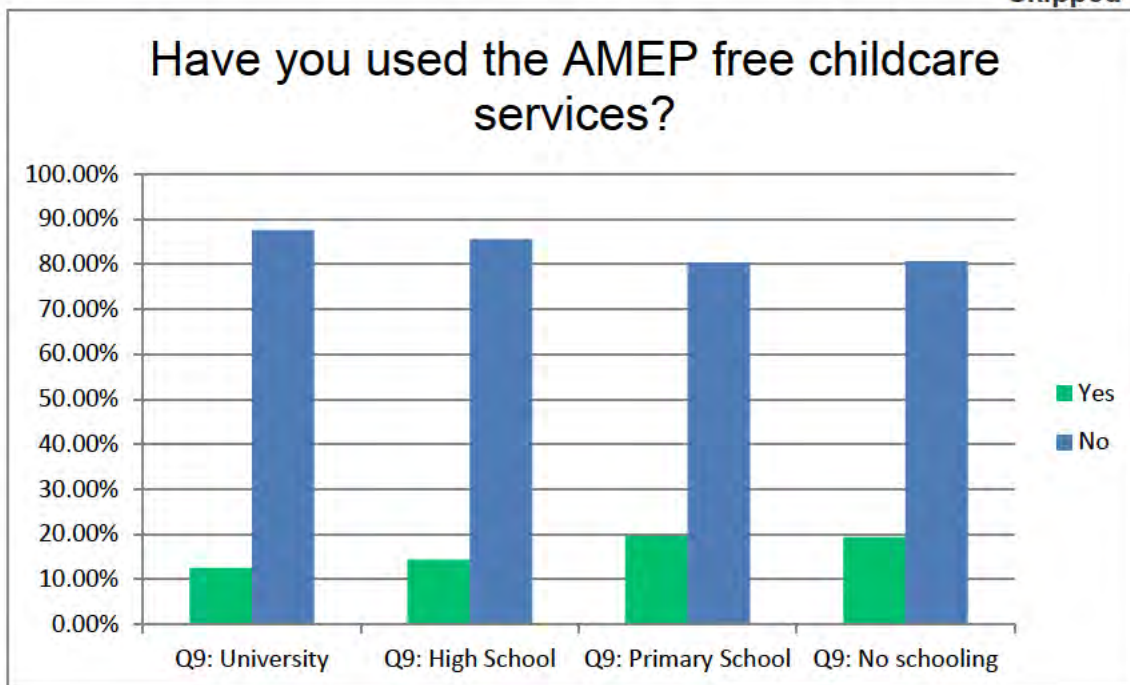


Data by ed background - Question 30

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

Have you used the AMEP free childcare services?

	Yes		No		Total	
Q9: University	12.44%	493	87.56%	3469	45.41%	3962
Q9: High School	14.39%	474	85.61%	2820	37.76%	3294
Q9: Primary School	19.59%	181	80.41%	743	10.59%	924
Q9: No schooling	19.30%	105	80.70%	439	6.24%	544
Total	14.36%	1253	85.64%	7471	100.00%	8724
Answered					8724	
Skipped					1100	

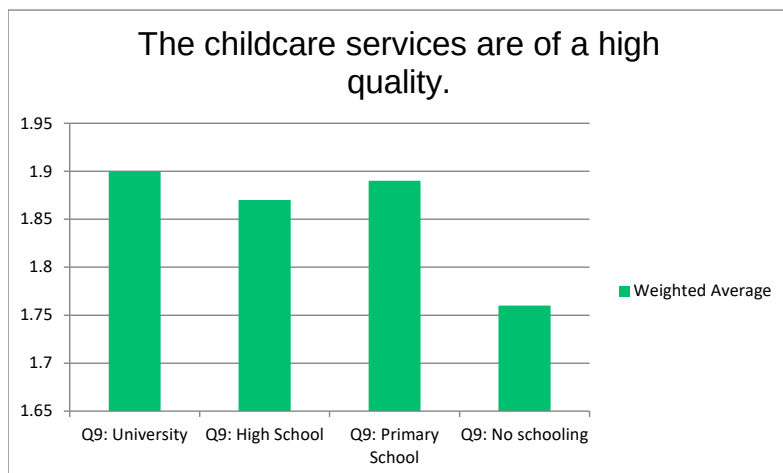


Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

How much do you agree or disagree with these statements?

The childcare services are of a high quality.

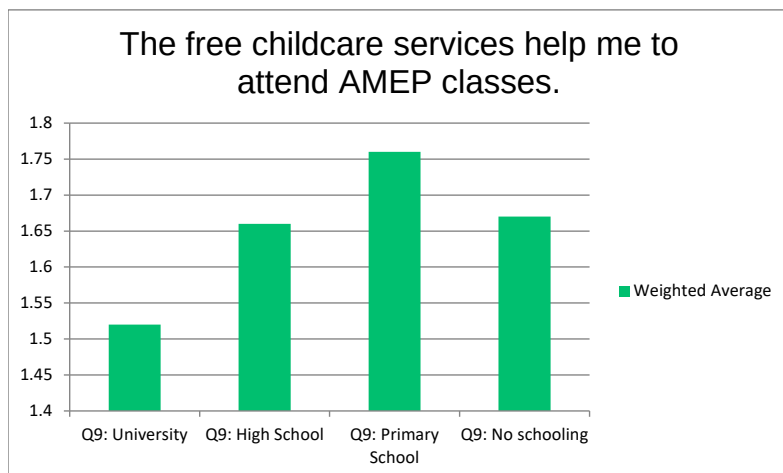
	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q9: University	31.98%	158	51.42%	254	12.35%	61	3.24%	16	1.01%	5	39.46%	494	1.9
Q9: High School	28.27%	134	58.02%	275	12.45%	59	1.27%	6	0.00%	0	37.86%	474	1.87
Q9: Primary School	24.44%	44	65.00%	117	7.78%	14	2.22%	<5	0.56%	<5	14.38%	180	1.89
Q9: No schooling	35.58%	37	53.85%	56	9.62%	10	0.96%	<5	0.00%	0	8.31%	104	1.76
Total	29.79%	373	56.07%	702	11.50%	144	2.16%	27	0.48%	6	100.00%	1252	
Answered												1252	
Skipped												8572	



Data by ed background - Question 31

The free childcare services help me to attend AMEP classes.

	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	Weighted Average	
Q9: University	56.48%	279	37.45%	185	4.66%	23	0.61%	<5	0.81%	<5	39.46%	494	1.52
Q9: High School	42.62%	202	49.79%	236	7.17%	34	0.21%	<5	0.21%	<5	37.86%	474	1.66
Q9: Primary School	34.44%	62	58.89%	106	3.89%	7	1.67%	<5	1.11%	<5	14.38%	180	1.76
Q9: No schooling	42.31%	44	48.08%	50	9.62%	10	0.00%	0	0.00%	0	8.31%	104	1.67
Total	46.88%	587	46.09%	577	5.91%	74	0.56%	7	0.56%	7	100.00%	1252	
												Answered	1252
												Skipped	8572

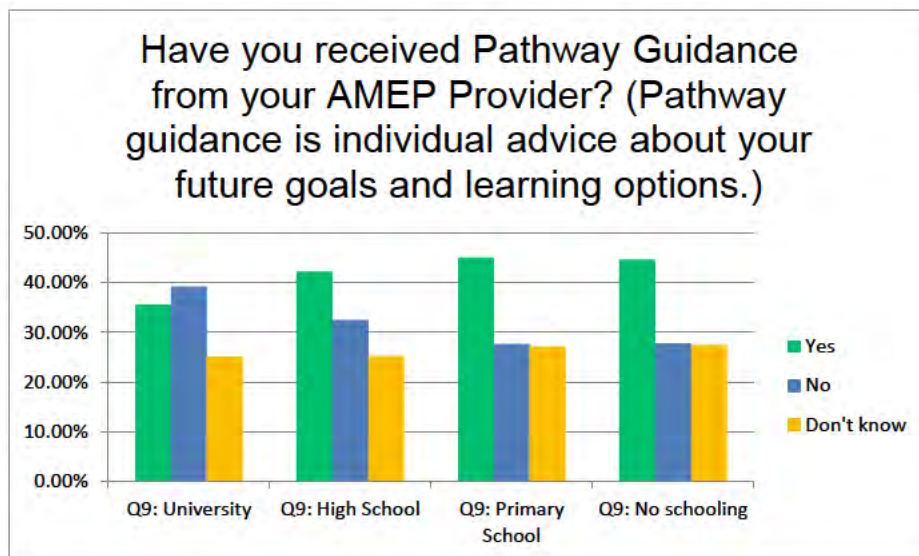


Data by ed background - Question 32

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

Have you received **Pathway Guidance** from your **AMEP Provider**? (Pathway guidance is individual advice about your future goals and learning options.)

	Yes		No		Don't know		Total	
Q9: University	35.59%	1404	39.24%	1548	25.17%	993	45.56%	3945
Q9: High School	42.21%	1378	32.53%	1062	25.27%	825	37.71%	3265
Q9: Primary School	45.08%	412	27.68%	253	27.24%	249	10.56%	914
Q9: No schooling	44.67%	239	27.85%	149	27.48%	147	6.18%	535
Total	39.65%	3433	34.78%	3012	25.57%	2214	100.00%	8659
Answered								8659
Skipped								1165



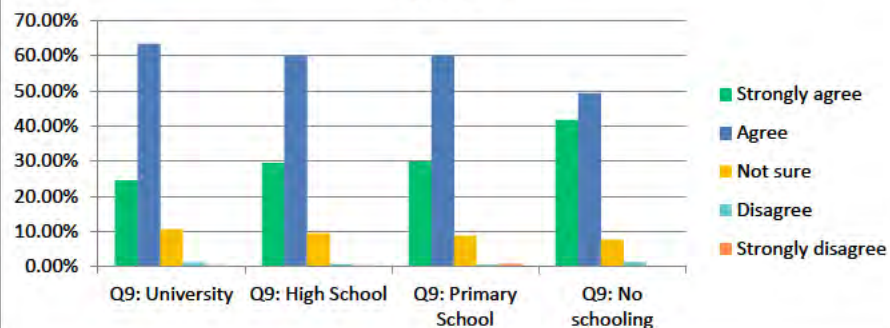
Data by ed background - Question 33

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

How much do you agree or disagree with this statement?The Pathway Guidance helped me with future goals and learning options.

	Strongly agree		Agree		Not sure		Disagree		Strongly disagree		Total	
Q9: University	24.57%	345	63.39%	890	10.61%	149	1.14%	16	0.28%	<5	40.96%	1404
Q9: High School	29.45%	405	60.15%	827	9.45%	130	0.65%	9	0.29%	<5	40.11%	1375
Q9: Primary School	29.85%	123	60.19%	248	8.74%	36	0.49%	<5	0.73%	<5	12.02%	412
Q9: No schooling	41.77%	99	49.37%	117	7.59%	18	1.27%	<5	0.00%	0	6.91%	237
Total	28.35%	972	60.74%	2082	9.71%	333	0.88%	30	0.32%	11	100.00%	3428
Answered												3428
Skipped												6396

How much do you agree or disagree with this statement?The Pathway Guidance helped me with future goals and learning options.

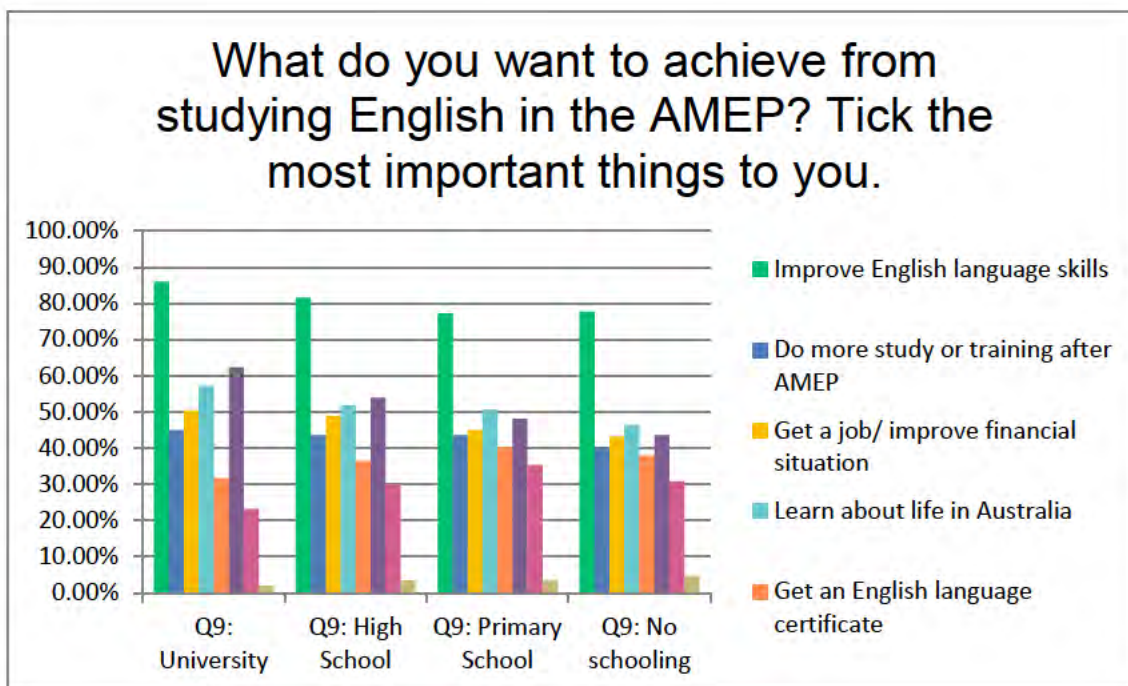


Data by ed background - Question 34

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

What do you want to achieve from studying English in the AMEP? Tick the most important things to you.

	Improve English language skills	Do more study or training after AMEP	Get a job/ improve financial situation
Q9: University	86.02% 3353	44.95% 1752	50.49% 1968
Q9: High School	81.60% 2598	43.69% 1391	48.99% 1560
Q9: Primary School	77.27% 680	43.64% 384	45.00% 396
Q9: No schooling	77.69% 397	40.31% 206	43.25% 221
Total	82.95% 7028	44.06% 3733	48.92% 4145



Data by ed background - Question 34

Learn about life in Australia		Get an English language certificate		Learn how to communicate and make friends in Australia	
57.31%	2234	31.68%	1235	62.34%	2430
51.85%	1651	36.53%	1163	53.93%	1717
50.68%	446	40.34%	355	48.18%	424
46.38%	237	37.96%	194	43.64%	223
53.91%	4568	34.78%	2947	56.58%	4794

Data by ed background - Question 34

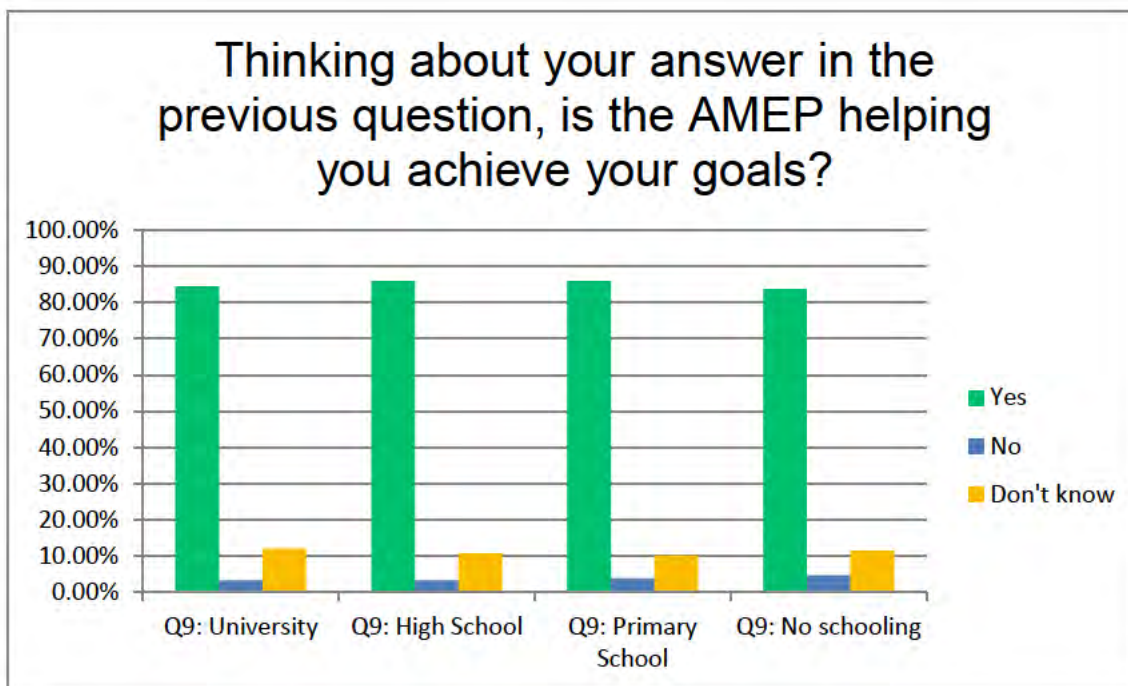
Pass the Citizenship test		Other (please specify)		Total	
23.24%	906	2.08%	81	46.00%	3898
29.93%	953	3.49%	111	37.58%	3184
35.45%	312	3.41%	30	10.39%	880
30.92%	158	4.70%	24	6.03%	511
27.49%	2329	2.90%	246	100.00%	8473
Answered					8473
Skipped					1351

Data by ed background - Question 35

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

Thinking about your answer in the previous question, is the AMEP helping you achieve your goals?

	Yes		No		Don't know		Total	
Q9: University	84.53%	3295	3.36%	131	12.11%	472	46.00%	3898
Q9: High School	85.96%	2737	3.33%	106	10.71%	341	37.58%	3184
Q9: Primary School	86.02%	757	3.86%	34	10.11%	89	10.39%	880
Q9: No schooling	83.76%	428	4.70%	24	11.55%	59	6.03%	511
Total	85.18%	7217	3.48%	295	11.34%	961	100.00%	8473
Answered								8473
Skipped								1351

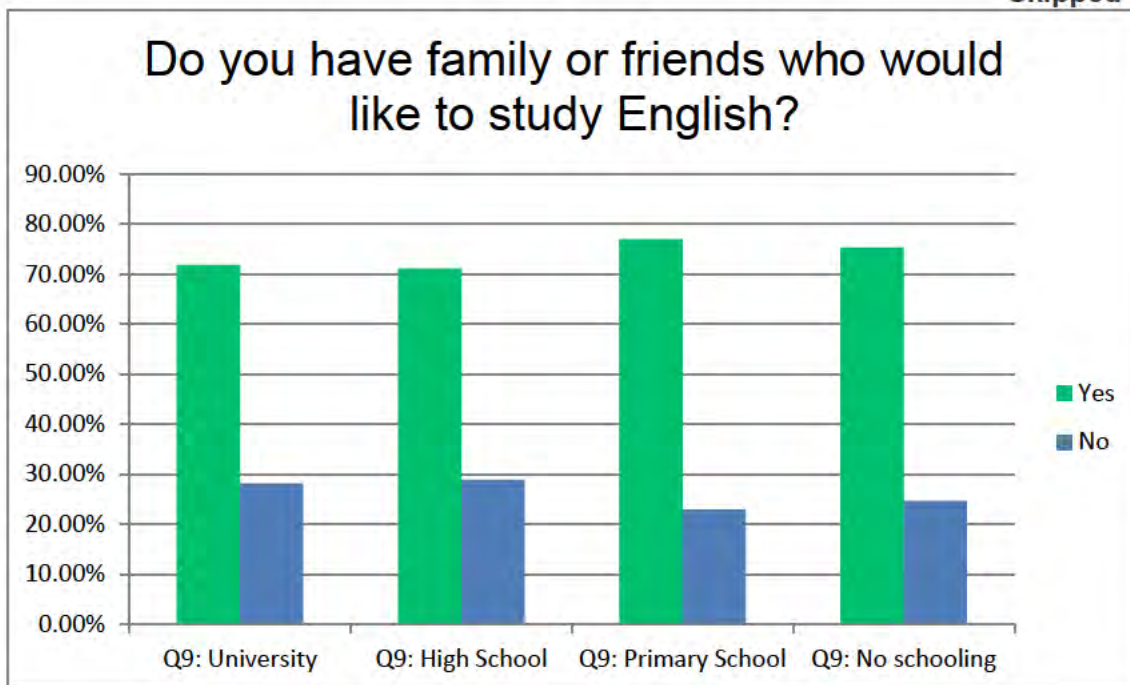


Data by ed background - Question 36

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

Do you have family or friends who would like to study English?

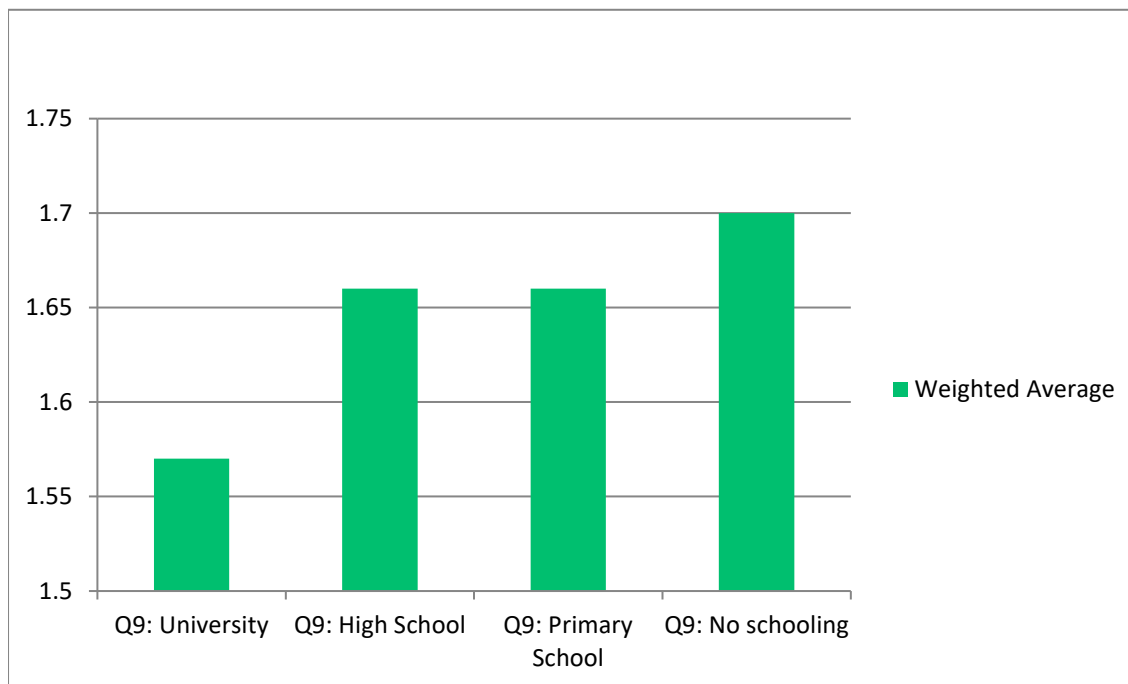
	Yes		No		Total	
Q9: University	71.86%	2801	28.14%	1097	46.00%	3898
Q9: High School	71.11%	2264	28.89%	920	37.58%	3184
Q9: Primary School	77.05%	678	22.95%	202	10.39%	880
Q9: No schooling	75.34%	385	24.66%	126	6.03%	511
Total	72.32%	6128	27.68%	2345	100.00%	8473
Answered					8473	
Skipped					1351	



Data by ed background - Question 37

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024
How likely are you to tell your friends or family about AMEP English classes?

	Extremely likely		Likely		Not sure		Unlikely	
Q9: University	50.51%	1969	42.82%	1669	5.75%	224	0.77%	30
Q9: High School	43.44%	1383	48.37%	1540	7.32%	233	0.66%	21
Q9: Primary School	43.98%	387	48.18%	424	6.14%	54	1.02%	9
Q9: No schooling	42.66%	218	47.55%	243	7.83%	40	1.37%	7
Total	46.70%	3957	45.75%	3876	6.50%	551	0.79%	67



Data by ed background - Question 37

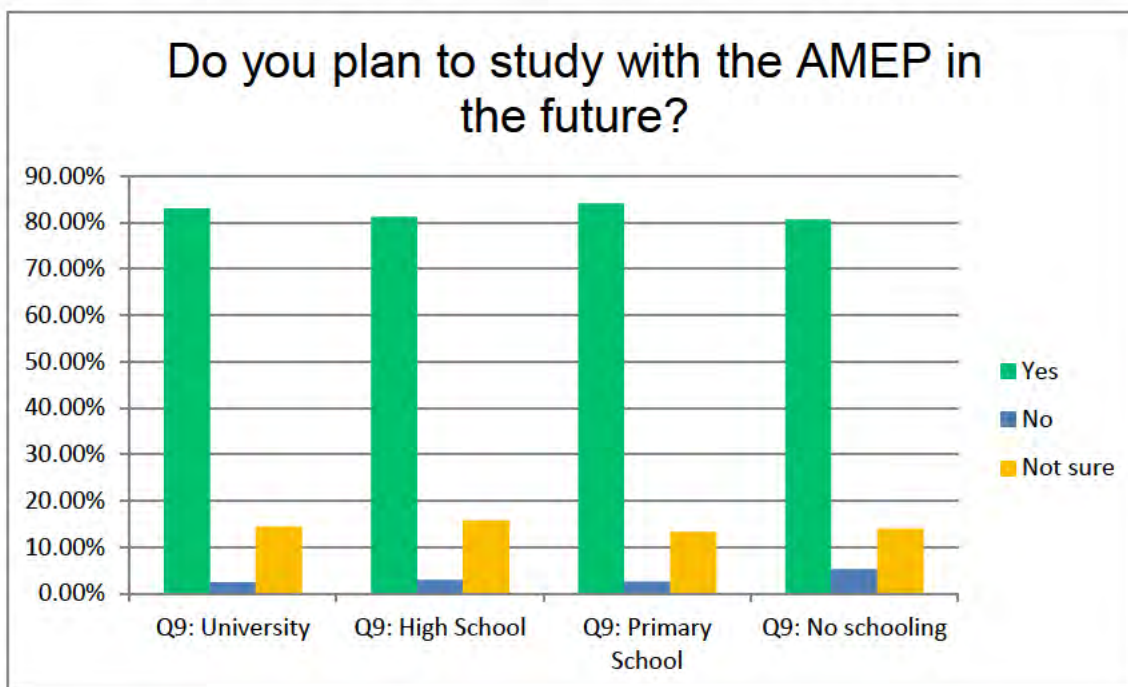
Extremely unlikely		Total	Weighted Average	
0.15%	6	46.00%	3898	1.57
0.22%	7	37.58%	3184	1.66
0.68%	6	10.39%	880	1.66
0.59%	<5	6.03%	511	1.7
0.26%	22	100.00%	8473	
			Answered	8473
			Skipped	1351

Data by ed background - Question 38

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

Do you plan to study with the AMEP in the future?

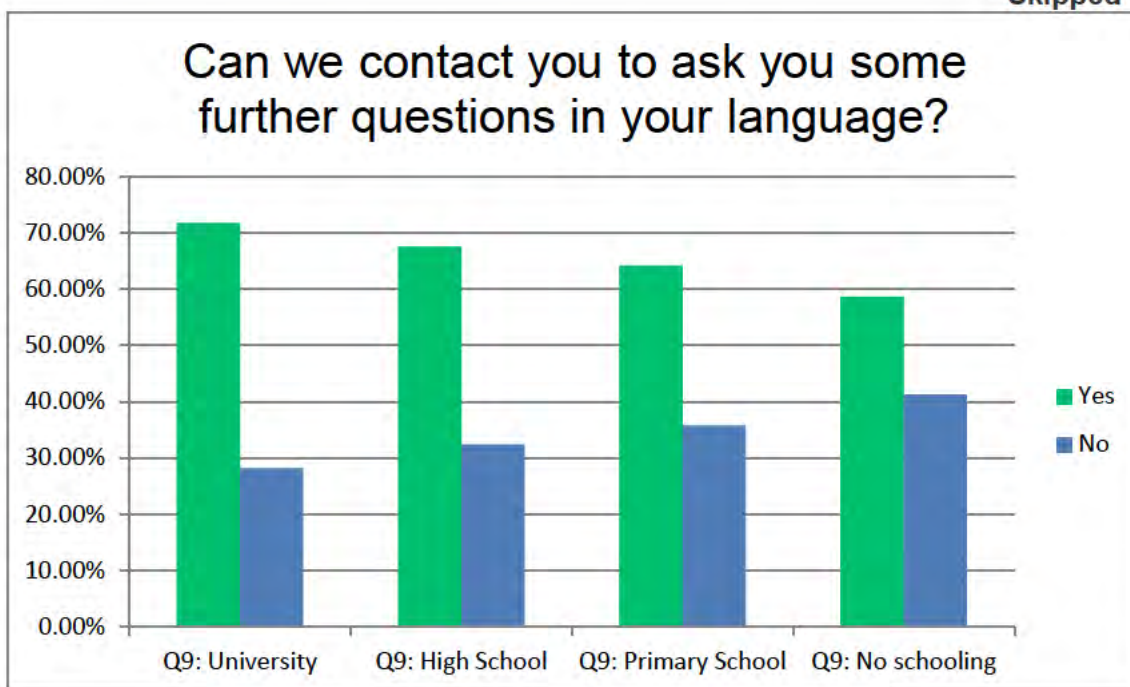
	Yes		No		Not sure		Total	
Q9: University	83.07%	3238	2.44%	95	14.49%	565	46.00%	3898
Q9: High School	81.25%	2587	2.95%	94	15.80%	503	37.58%	3184
Q9: Primary School	84.09%	740	2.61%	23	13.30%	117	10.39%	880
Q9: No schooling	80.63%	412	5.28%	27	14.09%	72	6.03%	511
Total	82.34%	6977	2.82%	239	14.84%	1257	100.00%	8473
Answered								8473
Skipped								1351



Data by ed background - Question 39

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024
Can we contact you to ask you some further questions in your language?

	Yes		No		Total	
Q9: University	71.81%	2799	28.19%	1099	46.00%	3898
Q9: High School	67.59%	2152	32.41%	1032	37.58%	3184
Q9: Primary School	64.20%	565	35.80%	315	10.39%	880
Q9: No schooling	58.71%	300	41.29%	211	6.03%	511
Total	68.64%	5816	31.36%	2657	100.00%	8473
Answered						8473
Skipped						1351



Data by language - Question 1

Adult Migrant English Program (AMEP) Student Satisfaction Survey 2024

What language do you speak?

	Arabic		Assyrian		Bengali		Burmese/Myanmar	
Q1: Arabic	100.00%	1194	0.00%	0	0.00%	0	0.00%	0
Q1: Chinese	0.00%	0	0.00%	0	0.00%	0	0.00%	0
Q1: Dari	0.00%	0	0.00%	0	0.00%	0	0.00%	0
Q1: Farsi (Persian)	0.00%	0	0.00%	0	0.00%	0	0.00%	0
Q1: Vietnamese	0.00%	0	0.00%	0	0.00%	0	0.00%	0
Total	22.01%	1194	0.00%	0	0.00%	0	0.00%	0



Data by language - Question 1

Cantonese		Chinese		Dari		Farsi (Afghan)		Farsi (Persian)	
0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0
0.00%	0	100.00%	2324	0.00%	0	0.00%	0	0.00%	0
0.00%	0	0.00%	0	100.00%	795	0.00%	0	0.00%	0
0.00%	0	0.00%	0	0.00%	0	0.00%	0	100.00%	365
0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0
0.00%	0	42.85%	2324	14.66%	795	0.00%	0	6.73%	365