



Freedom of Information Request - FA 24/12/00209

Character (s501) refusals on hand with Visa Applicant Character Consideration Unit (VACCU) between 1 January 2024 and 30 November 2024

Calendar year	Month	On hand refusals
2024	January	3,228
2024	February	3,368
2024	March	3,485
2024	April	3,593
2024	May	3,649
2024	June	3,799
2024	July	3,965
2024	August	4,016
2024	September	4,034
2024	October	4,028
2024	November	3,979

Citizenship of applicants of VACCU cases refused on Character grounds (s501) between calendar years 2023 and 2024

Citizenship	Refused
United Kingdom	54
New Zealand	39
Ireland	8
United States of America	7
Vietnam	7
Other citizenships	88
Total	203

Citizenship of applicants of VACCU cases refused on Character grounds (s501) between
1 January 2024 and 30 November 2024

Citizenship	Refused
United Kingdom	114
New Zealand	83
United States of America	66
Singapore	16
Ireland	11
Other citizenships	148
Total	438

Processing times for refusals finalised* between calendar years 2023 and 2024

Measure	Time in days
Minimum age	0
First quartile (25%)	95
Median	393
Third quartile (75%)	1,032.5
Maximum age	2,783

*All finalisations including Refused, Not Refused, Warned, Withdrawn and Administratively Finalised cases.

Notes:

1. Source: Department of Home Affairs (internal documents)

Caveats:

- This information is provided for the specific purpose of this request.
- It is the responsibility of the area providing the Department of Home Affairs information to external stakeholders to ensure that the disclosure is in accordance with the ABF Act, Australian Privacy Principles or other relevant legislation.
- Regarding Immigration data, the Department's current policy is to mask numbers which are less than five as <5, noting we are reviewing the confidentiality method for the future.
- Current program year figures are subject to variation. The data is sourced from our global Departmental systems. There can be delays in transmission of information, therefore data for current program year should always be considered provisional.