



Data Access Request - DA25/04/00173

The median processing times (50th percentile) for Prospective Marriage (Subclass 300), Partner (Provisional) (Subclass 309) and Partner (Temporary) (Subclass 820) visa applications, finalised (granted or refused) in the period of 1 May 2024 to 30 April 2025 for each overseas processing office

Visa Subclass	Processing Office	Median processing times (50th percentile) for applications decided 1 May 2024 to 30 April 2025
300 Prospective Marriage	Amman	25 Months
	Ankara	13 Months
	Bangkok	7 Months
	Beirut	19 Months
	Berlin	8 Months
	Brasilia	Processing times are not available
	Colombo	17 Months
	Guangzhou	10 Months
	Ho Chi Minh City	12 Months
	Hong Kong	Processing times are not available
	Jakarta	10 Months
	Kuala Lumpur	Processing times are not available
	London	11 Months
	Manila	5 Months
	Nairobi	17 Months
	New Delhi	20 Months
	Ottawa	Processing times are not available
	Phnom Penh	18 Months
	Pretoria	11 Months
	Seoul	Processing times are not available
	Singapore	Processing times are not available
	Suva	Processing times are not available
	Washington	16 Months
309 Partner (Provisional)	Amman	22 Months
	Ankara	14 Months
	Bangkok	7 Months
	Beirut	20 Months
	Berlin	13 Months
	Brasilia	Processing times are not available
	Colombo	17 Months
	Guangzhou	9 Months
	Hanoi	Processing times are not available
	Ho Chi Minh City	11 Months
	Hong Kong	8 Months
	Jakarta	9 Months
	Kuala Lumpur	9 Months
	London	16 Months
	Manila	7 Months
	Nairobi	19 Months
	New Delhi	18 Months
	Ottawa	14 Months

	Phnom Penh	17 Months
	Pretoria	12 Months
	Santiago	Processing times are not available
	Seoul	12 Months
	Singapore	12 Months
	Suva	8 Months
	Washington	13 Months
820 Partner (Temporary)	Bangkok	5 Months
	Berlin	9 Months
	Brasilia	Processing times are not available
	Guangzhou	10 Months
	Ho Chi Minh City	Processing times are not available
	Hong Kong	7 Months
	Jakarta	Processing times are not available
	London	10 Months
	Manila	7 Months
	Ottawa	42 Months
	Phnom Penh	Processing times are not available
	Shanghai	16 Months
	Suva	8 Months
	Washington	25 Months

Notes

- As data is drawn from a dynamic system environment, the information is current at the time of clearance and may differ slightly from previous or future reporting;
- Reference to 'application' means application lodged by primary visa applicants only;
- At the time of this report, data can only be generated for the period 1 May 2024 to 30 April 2025. Part month data is not available;
- To calculate processing times for visa applications, the Department requires a minimum number of decisions in the requested period to provide a reliable indicator of processing times. Processing times for some processing offices are not available where the number of visa decisions is too few in the reported period to provide a reliable indicator of time;
- Processing times are calculated on application decisions only (granted and refused applications);
- Median processing times are used instead of average as it is a more reliable source of measure, averages can be unduly impacted by outlying data;
- What is a percentile? A percentile is a measure used in statistics indicating the value below which a given percentage of observations in a group of observations falls. For instance, processing times as at the 50th percentile means that 50 per cent of applications finalised globally were finalised in the stated time or earlier.

The number of Prospective Marriage (Subclass 300) and Partner (Provisional) (Subclass 309) visa applications on hand at each processing office, as at 30 April 2025

Processing Office	Prospective Marriage (Subclass 300) visa applications on hand; as at 30 April 2025	Partner (Provisional) (Subclass 309) visa applications on hand; as at 30 April 2025
Amman	269	2,263
Ankara	311	989
Bangkok	839	2,524
Beirut	149	343
Belgrade	<5	28
Brasilia		<5
Brisbane		31
Colombo	38	696
Guangzhou	173	1,871
Hanoi	<5	<5
Ho Chi Minh City	21	43
Hong Kong	8	225
Jakarta	171	425
Kuala Lumpur		<5
London	158	1,916
Manila	244	607
Melbourne	274	7,665
Nairobi	59	145
National Office	78	313
New Delhi	233	4,544
Ottawa	135	944
Parramatta		12
Perth		<5
Phnom Penh		<5
Pretoria	347	1,308
Santiago		<5
Seoul	30	392
Singapore		<5
Suva	30	173
Sydney	8	1,745
Washington	<5	7

Notes

- As data is drawn from a dynamic system environment, the information is correct at the time of clearance and figures may differ slightly from previous or future reporting;
- To protect the privacy of applicants, figures are masked where totals for the specified period are less than 5;
- Applications recorded in the system as on hand at a specific processing location may be processed at any location under global caseload management. Where cases have been transferred between processing offices, there may be delay in the new processing location being reflected in departmental reporting systems;
- Processing offices with no on hand applications for the reported period have been left blank;
- On hand figures include both eligible and pending eligibility;
- Reference to 'application' in this report includes primary visa applicants and secondary visa applicants.

The monthly average number of Partner (Provisional) (Subclass 309) and Prospective Marriage (Subclass 300) visa applications finalised at each processing office, for the period of 1 May 2024 to 30 April 2025

Processing Office	Average number of Prospective Marriage (Subclass 300) visa applications finalised; for the period 1 May 2024 to 30 April 2025	Average number of Partner (Provisional) (Subclass 309) visa applications finalised; for the period 1 May 2024 to 30 April 2025
Amman	11.92	52.92
Ankara	9.75	39.17
Bangkok	14.67	38.67
Beirut	15.83	33.00
Berlin	7.42	104.83
Brasilia	<5	<5
Brisbane	<5	11.33
Colombo	<5	43.67
Guangzhou	13.83	189.58
Hanoi		<5
Ho Chi Minh City	29.00	114.50
Hong Kong	<5	22.25
Jakarta	19.67	53.67
Kuala Lumpur	<5	<5
London	12.67	147.50
Manila	28.92	86.83
Melbourne	20.00	237.67
Nairobi	15.17	51.42
National Office		<5
New Delhi	5.83	204.92
Ottawa	<5	10.00
Parramatta	6.58	211.42
Perth	<5	46.42
Phnom Penh	20.75	33.50
Pretoria	7.75	32.58
Santiago	<5	<5
Seoul	<5	14.58
Singapore	<5	<5
Suva	<5	23.42
Washington	8.25	48.33

Notes

- As data is drawn from a dynamic system environment, the information is correct at the time of clearance and figures may differ slightly from previous or future reporting;
- To protect the privacy of applicants, figures are masked where totals for the specified period are less than 5;
- At the time of this report, data can only be generated for the period 1 May 2024 to 30 April 2025. Part month data is not available;
- Finalised applications include visa grants, refusals and withdrawals;
- Reference to 'application' in this report includes primary visa applicants and secondary visa applicants;
- Processing offices with no finalisations for the reported time period have been left blank in this table.

Notes:

1. Source: Department of Home Affairs

Caveats:

- *This information is provided for the specific purpose of this request. Any other use of the information provided will require consideration and clearance by Data Division, and a separate request should be made to Data Clearance.*
- *It is the responsibility of the area providing Department of Home Affairs information to external stakeholders to ensure that the disclosure is in accordance with the ABF Act, Australian Privacy Principles or other relevant legislation.*
- *Regarding Immigration data, the Department's current policy is to mask numbers which are less than five as <5, noting we are reviewing the confidentiality method for the future.*