

**From:** s. 22(1)(a)(ii)  
**To:** s. 22(1)(a)(ii) ; s. 22(1)(a)(ii)  
**Subject:** RE: s. 42(1)  
**Date:** Monday, 24 July 2023 3:25:14 PM

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**OFFICIAL: Sensitive  
Legal-Privilege**

Thanks s. 22(1)(a)(ii)

No need to go back to s. 22(1)(a)(ii) to clarify further at this stage.

Kind Regards,

s. 22(1)(a)(ii)

Director | Family and Permanent Resident Policy Section  
 Family Visas Branch | Immigration Programs Division  
 Immigration and Settlement Services Group  
 Department of Home Affairs  
 P: s. 22(1)(a)(ii) | E: s. 22(1)(a)(ii)@homeaffairs.gov.au



The Department of Home Affairs and the Australian Border Force acknowledge the Traditional Custodians throughout Australia and their continuing connection to land, sea and the community. We pay respect to all Aboriginal and Torres Strait Islander peoples, their cultures and to their Elders past and present.

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OFFICIAL: Sensitive**

**From:** s. 22(1)(a)(ii)@homeaffairs.gov.au  
**Sent:** Monday, 24 July 2023 3:23 PM  
**To:** s. 22(1)(a)(ii)@homeaffairs.gov.au; s. 22(1)(a)(ii)  
 @HOMEAFFAIRS.GOV.AU>  
**Subject:** RE: s. 42(1)  
 s. 42(1)

**OFFICIAL: Sensitive  
Legal-Privilege**

s. 22(1)(a)(ii)

**s. 42(1)**

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under the Freedom of Information Act 1982

# S. 42(1)

Regards

S. 22(1)(a)(ii)

**Legal-Privilege  
OFFICIAL: Sensitive**

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**From:** S. 22(1)(a)(ii) <[S.22\(1\)\(a\)\(ii\)@homeaffairs.gov.au](mailto:S.22(1)(a)(ii)@homeaffairs.gov.au)>  
**Sent:** Monday, 24 July 2023 2:32 PM  
**To:** S. 22(1)(a)(ii) <[S.22\(1\)\(a\)\(ii\)@HOMEAFFAIRS.GOV.AU](mailto:S.22(1)(a)(ii)@HOMEAFFAIRS.GOV.AU)>  
**Cc:** S. 22(1)(a)(ii) <[S.22\(1\)\(a\)\(ii\)@homeaffairs.gov.au](mailto:S.22(1)(a)(ii)@homeaffairs.gov.au)>  
**Subject:** RE: S. 42(1)  
S. 42(1)

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Legal-Privilege**

Thanks s. 22(1)(a)(ii) and s. 22(1)(a)(ii)

Can you also confirm that s. 42(1)

s. 42(1)

Kind Regards,

s. 22(1)(a)(ii)

Director | Family and Permanent Resident Policy Section

Family Visas Branch | Immigration Programs Division

Immigration and Settlement Services Group

Department of Home Affairs

P: s. 22(1)(a)(ii) | E: s. 22(1)(a)(ii)@homeaffairs.gov.au



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**From:** s. 22(1)(a)(ii) <[@HOMEAFFAIRS.GOV.AU](mailto:@HOMEAFFAIRS.GOV.AU)>

**Sent:** Monday, 24 July 2023 2:25 PM

**To:** s. 22(1)(a)(ii) <[@homeaffairs.gov.au](mailto:@homeaffairs.gov.au)>

**Cc:** s. 22(1)(a)(ii) <[@homeaffairs.gov.au](mailto:@homeaffairs.gov.au)>

**Subject:** s. 42(1)

s. 42(1) [SEC=OFFICIAL:Sensitive, ACCESS=Legal-Privilege]

**OFFICIAL: Sensitive  
Legal-Privilege**

Hi s. 22(1)(a)(ii)

**s. 42(1)**

s. 22(1)(a)(ii)

has already reviewed the summary below and provided her input.

s. 42(1)

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under the Freedom of Information Act 1982

# S. 42(1)

(Legal advice is below and saved in TRIM)

Kind regards,

**S. 22(1)(a)(ii)**

Policy Officer | Family & Permanent Resident Policy Section  
Family Visas Branch | Immigration Programs Division  
Immigration and Settlement Services Group  
Department of Home Affairs

**P:** **S. 22(1)(a)(ii)**

**M:** **S. 22(1)(a)(ii)**

**E:** **S. 22(1)(a)(ii)** [@homeaffairs.gov.au](mailto:@homeaffairs.gov.au)

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**OFFICIAL: Sensitive**

**From:** **S. 22(1)(a)(ii)** [@homeaffairs.gov.au](mailto:@homeaffairs.gov.au)>

**Sent:** Tuesday, 18 July 2023 3:00 PM

**To:** **S. 22(1)(a)(ii)** [@HOMEAFFAIRS.GOV.AU](mailto:@HOMEAFFAIRS.GOV.AU)>

**Cc:** **S. 22(1)(a)(ii)** [@homeaffairs.gov.au](mailto:@homeaffairs.gov.au)>; **S. 22(1)(a)(ii)** [@homeaffairs.gov.au](mailto:@homeaffairs.gov.au)>

**Subject:** **S. 42(1)**

**S. 42(1)** [SEC=OFFICIAL:Sensitive, ACCESS=Legal-Privilege]

**OFFICIAL: Sensitive**  
**Legal-Privilege**

Hi **S. 22(1)(a)(ii)**

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# S. 42(1)

s. 22(1)(a)(ii), Principal Legal Officer, Legal Opinions A Section, has read and agrees with this advice.

Kind Regards,

s. 22(1)(a)(ii)

s. 42(1)

Legal Opinions B Section | Migration and Citizenship Law Branch  
Legal Group

Department of Home Affairs

Ph: s. 22(1)(a)(ii) | E: s. 22(1)(a)(ii)@homeaffairs.gov.au

*Please note: I work from Perth.*

### **Legal Professional Privilege**

*This email may contain legal advice that is subject to legal professional privilege. Care should be taken to avoid unintended waiver of that privilege. Legal Division should be consulted prior to any decision to disclose the existence or content of any advice contained in this email to a third party.*

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**OFFICIAL: Sensitive**

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**From:** s. 22(1)(a)(ii)  
**To:** s. 22(1)(a)(ii)  
**Cc:** s. 22(1)(a) ; s. 22(1)(a)(ii)  
**Subject:** s. 42(1)  
**Date:** Thursday, 18 January 2024 12:02:05 PM

---

**OFFICIAL: Sensitive  
Legal-Privilege**

s. 42(1)

s. 22(1)(a)(ii), Director, Legal Opinions Section, has read and agrees with this advice.

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under the *Freedom of Information Act 1982*

Kind regards,

s. 22(1)(a)(ii)

Senior Legal Officer | Legal Opinions Section

Migration & Citizenship Law Branch

Legal Group

Department of Home Affairs

P: s. 22(1)(a)(ii)

E: s. 22(1)(a)(ii)@homeaffairs.gov.au

### **Legal Professional Privilege**

*Legal professional privilege can be claimed by the Department (on behalf of the Commonwealth) in respect of the legal advice below. Care should be taken to avoid unintended waiver of that privilege. Unintended waiver can occur if the Department states to someone outside the Department that it has legal advice and says what that advice is, even if only in broad terms. To avoid unintended waiver, you can state what the Department's view is without stating that it is based on legal advice or quoting from that legal advice. If legal professional privilege is waived, in any relevant litigation, the Department may have to produce the whole of the legal advice to the person litigating. That may not always be in the Department's (the Commonwealth's) best interests. It may of course be appropriate in some cases to waive the privilege by providing extracts from or all of the legal advice. If you wish to inform someone outside the Department that you have sought legal advice, or if you wish to waive the privilege in relation to a particular legal advice, please contact the Legal Opinions Sections prior to taking such action.*

**From:** s. 22(1)(a)(ii)@homeaffairs.gov.au>

**Sent:** Wednesday, 17 January 2024 1:11 PM

**To:** s. 22(1)(a)(ii)@homeaffairs.gov.au>; s. 22(1)(a)(ii)

s. 22(1)(a)(ii)@homeaffairs.gov.au>

**Cc:** s. 22(1)(a)(ii)@homeaffairs.gov.au>

**Subject:** Urgent advice required - Minister's power to request for the case to be prioritised  
[SEC=OFFICIAL:Sensitive]

**Importance:** High

**OFFICIAL: Sensitive**

Hi s. 22(1)(a)(ii)

**s. 42(1)**

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1. The Minister may instruct (for example, through a new Ministerial Direction under section 499 of the Act; through a signed Ministerial Submission; or other written means) that a visa application by an individual visa applicant, or a person belonging to a certain cohort of visa applicants, is to be prioritised, irrespective of anything in Directions 102 and 103.

s. 47F(1) As the Minister is not subject to his own Directions, the Minister may instruct that Parent visa application be prioritised for processing.

Kind Regards,

s. 22(1)(a)(ii)

A/g Assistant Secretary  
 Family Visas Branch | Immigration Programs Division  
 Immigration and Settlement Services Group  
 Department of Home Affairs  
 P: s. 22(1)(a)(ii) | E: s. 22(1)(a)(ii)@homeaffairs.gov.au



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**Legal-Privilege  
 OFFICIAL: Sensitive**

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**From:** s. 22(1)(a)(ii)  
**To:** s. 22(1)(a)(ii) ; [Home Affairs Media](#)  
**Cc:** [Family Visas Branch Support](#); [Immi Programs](#); s. 22(1)(a)(ii) s. 22(1)(a)(ii)  
**Subject:** TPs priority processing for Parent visa applications Request for background - s. 47F(1)  
 [SEC=OFFICIAL]  
**Date:** Thursday, 18 January 2024 3:04:15 PM

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## OFFICIAL

Hi s. 22(1)(a)(ii)

See below TPs on Parent visa processing. Grateful if you consult us if and when you use them for media inquiries, as per standard practice.

If you intend to include any of these TPs in a SE brief, grateful if we can send the brief to us for review to ensure they are presented in the right context. We may also need to cross reference it in our SE briefs.

### How long is the waiting time as of January 2024, and why?

- It has been the long-standing practice of successive governments to manage the orderly delivery of Migration Program outcomes against planning levels. The Australian Government sets the size and composition of the Migration Program each year through the Government's Budget process, following consultations with state and territory governments, business and community groups and the wider public.
- The demand for Parent visas is strong and has consistently exceeded the number of places allocated to the Parent program within the broader Migration Program. This has resulted in an upward trend in processing timeframes in recent years.
- In the current and last program years (2022-23 and 2023-24) 8,500 places have been allocated to the Parent program. This is an increase from 4,500 places allocated in 2021-22.
- Based on current planning levels and the number of applications lodged with the Department as of 31 December 2023, the processing time for new Parent and Aged Parent visa applications may be at least 29 years and for new Contributory Parent visa applications may be at least 12 years.

### Can Parent visas be processed as a priority due to unique circumstances, and what would the eligibility criteria be? Is this information publicly available?

- High levels of demand for Family visas have created a need to manage the consideration and disposal of these visa applications in an orderly fashion.
- Ministerial Directions 102 and 103 set order of processing of Family stream visa applications.
- Ministerial Direction 102 - order for considering and disposing of Family visa applications, made under section 499 of the Migration Act, sets out the overall priorities for Family visa processing. It provides the order for considering and disposing of Family visa applications consistent with the Government's policy intentions in relation to the size, composition and integrity of the Migration

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Program, and the management of Australia's borders. The Direction sets out the Family Program processing priorities from highest to lowest as follows:

1. Applications where the Minister has exercised powers of intervention under sections 351 and 417 of the Act
  2. Partner, Prospective Marriage and Child visa applications;
  3. Orphan Relative visa applicants;
  4. Contributory Parent and Contributory Aged Parent visa applications;
  5. Carer visa applications;
  6. Parent, Aged Parent, Remaining Relative and Aged Dependent Relative visa applications
- Section 9 of Ministerial Direction 102, allows for departure from the order of priority if a delegate is satisfied that the application involves special circumstances of a compassionate nature; and there are compelling reasons to depart from the order of priority, having regard to the special circumstances and to any other matters that the delegate considers relevant. The terms 'compelling' and 'compassionate' are not defined in either the Act or the Regulations, and every case is assessed on their individual circumstances.

**Will the s. 47F(1) case set a precedent for the department to review other high priority cases in the parent visa backlog, 12 years wait for the contributory parent visas and 29 years for the parent and aged parent visas?**

**Are people able to nominate their applications for consideration as high priority?**

- All Parent visa applications are processed in accordance with provisions set out in migration legislation.
- Ministerial Directions 102 and 103 set the order of processing of Family stream visa applications.
- Section 9 of Ministerial Direction 102 allows for departure from the order of priority for processing Family visa applications, if a delegate is satisfied that the application involves special circumstances of a compassionate nature; and there are compelling reasons to depart from the order of priority, having regard to the special circumstances and to any other matters that the delegate considers relevant. The terms 'compelling' and 'compassionate' are not defined in either the Act or the Regulations. Every case is assessed on by taking into consideration the applicant's individual circumstances.
- If an applicant considers that their case involved special circumstances of a compassionate nature that may warrant departure from the order of processing, it is open to them to present these claims and supporting documents to the Department for consideration.
- All applications are considered individually, taking into account specific circumstances of each case.
- Request for priority consideration of Family visas are very common as many applicants face separation from family members or reside in regions undergoing security and political crises. As a result, the threshold for considering an application for priority processing is very high. To be considered for priority processing, the compassionate circumstances presented by an application need to be an exemption to the circumstances faced by other applicants who lodged applications at an earlier date.

**Why wasn't the s. 47F(1) case identified as a priority case before media intervention?**

- The Department does not comment on individual cases.

s. 47F(1)

Kind Regards,

s. 22(1)(a)(ii)

A/g Assistant Secretary  
Family Visas Branch | Immigration Programs Division  
Immigration and Settlement Services Group  
Department of Home Affairs  
P: s. 22(1)(a)(ii) | E: s. 22(1)(a)(ii)@homeaffairs.gov.au



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**From:** s. 22(1)(a)(ii) @HOMEAFFAIRS.GOV.AU>  
**Sent:** Thursday, 18 January 2024 8:26 AM  
**To:** s. 22(1)(a)(ii) @homeaffairs.gov.au>; Media Operations  
<media@homeaffairs.gov.au>  
**Cc:** Family Visas Branch Support s. 22(1)(a)(ii) @homeaffairs.gov.au>; Immi Programs s. 22(1)(a)(ii) @homeaffairs.gov.au>; s. 22(1)(a)(ii) s. 22(1)(a)(ii) @homeaffairs.gov.au>; s. 22(1)(a)(ii) @homeaffairs.gov.au>  
**Subject:** RE: Request for background - s. 47F(1) [SEC=OFFICIAL]

**OFFICIAL**

Hi again s. 22(1)(a)(ii)

We need to update our Parent visas talking points, please. I anticipate that we will get questions, both from media and at estimates.

- How long is the waiting time as of January 2024, and why?
- Can Parent visas be processed as a priority due to unique circumstances, and what

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would the eligibility criteria be? Is this information publicly available?

- Will the s. 47F(1) case set a precedent for the department to review other high priority cases in the parent visa backlog, 12 years wait for the contributory parent visas and 29 years for the parent and aged parent visas?
- Why wasn't the s. 47F(1) case identified as a priority case before media intervention?
- Are people able to nominate their applications for consideration as high priority?

Thank you

s. 22(1)(a)(ii) (he/him)

Acting Director | Media Operations and Social Media

Media and Communications Branch

Executive Coordination Division | Executive Group

[Department of Home Affairs](#)

P: s. 22(1)(a)(ii) | M: s. 22(1)(a)(ii)

E: s. 22(1)(a)(ii) [@homeaffairs.gov.au](mailto:s.22(1)(a)(ii)@homeaffairs.gov.au)



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**OFFICIAL**

**From:** s. 22(1)(a)(ii)

**Sent:** Thursday, 18 January 2024 8:01 AM

**To:** s. 22(1)(a)(ii) [@HOMEAFFAIRS.GOV.AU](mailto:s.22(1)(a)(ii)@HOMEAFFAIRS.GOV.AU); Media Operations <[media@homeaffairs.gov.au](mailto:media@homeaffairs.gov.au)>

**Cc:** Family Visas Branch Support <s. 22(1)(a)(ii) [@homeaffairs.gov.au](mailto:s.22(1)(a)(ii)@homeaffairs.gov.au)>; Immi Programs s. 22(1)(a)(ii) [@homeaffairs.gov.au](mailto:s.22(1)(a)(ii)@homeaffairs.gov.au); s. 22(1)(a)(ii)

<s. 22(1)(a)(ii) [@HOMEAFFAIRS.GOV.AU](mailto:s.22(1)(a)(ii)@HOMEAFFAIRS.GOV.AU)>; s. 22(1)(a)(ii) [@homeaffairs.gov.au](mailto:s.22(1)(a)(ii)@homeaffairs.gov.au)>

**Subject:** RE: Request for background - s. 47F(1) [SEC=OFFICIAL]

**OFFICIAL**

Hi s. 22(1)(a)(ii)

Sky News is reporting that the person has been informed that her visa will be processed and approved:

**s. 47F(1)**

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Did we notify them, or did the MO?

If the news came from the department, in future occasions, could you please let Media Ops know in advance (and in the most absolute of confidence/privacy, of course).

s. 22(1)(a)(ii) (he/him)

Acting Director | Media Operations and Social Media

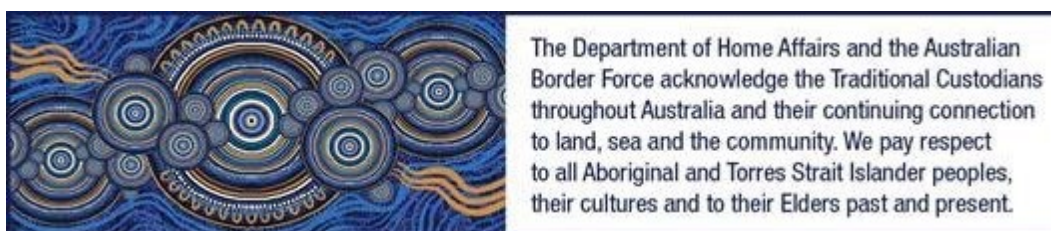
Media and Communications Branch

Executive Coordination Division | Executive Group

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P: s. 22(1)(a)(ii) | M: s. 22(1)(a)(ii)

E: s. 22(1)(a)(ii) [@homeaffairs.gov.au](mailto:s.22(1)(a)(ii)@homeaffairs.gov.au)



**OFFICIAL**

**From:** s. 22(1)(a)(ii) [@homeaffairs.gov.au](mailto:s.22(1)(a)(ii)@homeaffairs.gov.au)

**Sent:** Wednesday, 17 January 2024 3:46 PM

**To:** s. 22(1)(a)(ii) [@HOMEAFFAIRS.GOV.AU](mailto:s.22(1)(a)(ii)@HOMEAFFAIRS.GOV.AU); Media Operations <[media@homeaffairs.gov.au](mailto:media@homeaffairs.gov.au)>

**Cc:** Family Visas Branch Support s. 22(1)(a)(ii) [@homeaffairs.gov.au](mailto:s.22(1)(a)(ii)@homeaffairs.gov.au); Immi Programs s. 22(1)(a)(ii) [@homeaffairs.gov.au](mailto:s.22(1)(a)(ii)@homeaffairs.gov.au); s. 22(1)(a)(ii)

s. 22(1)(a)(ii) [@homeaffairs.gov.au](mailto:s.22(1)(a)(ii)@homeaffairs.gov.au)

**Subject:** RE: Request for background - s. 47F(1) [SEC=OFFICIAL]

**OFFICIAL**

HI s. 22(1)(a)(ii)

We will get back to you but can I please clarify that information I have provided is only going to be used internally at this point?

Please let me know if you intend to use it externally, and we will review and make further adjustments depending on the context in which it will be presented.

Kind Regards,

s. 22(1)(a)(ii)

A/g Assistant Secretary

Family Visas Branch | Immigration Programs Division

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Immigration and Settlement Services Group  
 Department of Home Affairs  
 P: s. 22(1)(a)(ii) | E: s. 22(1)(a)(ii)@homeaffairs.gov.au



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**OFFICIAL**

**From:** s. 22(1)(a)(ii)@HOMEAFFAIRS.GOV.AU>  
**Sent:** Wednesday, 17 January 2024 3:24 PM  
**To:** Media Operations <media@homeaffairs.gov.au>; s. 22(1)(a)(ii)@homeaffairs.gov.au>  
**Cc:** Family Visas Branch Support s. 22(1)(a)(ii)@homeaffairs.gov.au>; Immi Programs s. 22(1)(a)(ii)@homeaffairs.gov.au>; s. 22(1)(a)(ii)@homeaffairs.gov.au>; s. 22(1)(a)(ii)@homeaffairs.gov.au>; s. 22(1)(a)(ii)@homeaffairs.gov.au>  
**Subject:** RE: Request for background - s. 47F(1) [SEC=OFFICIAL]

**OFFICIAL**

Hi s. 22(1)(a)(ii)

So we have this as a potential talking point, are you able to provide an answer to this question:  
*Can Parent visas be processed as a priority due to unique circumstances, and what would the eligibility criteria be?*

Thank you

s. 22(1)(a)(ii) (he/him)  
 Acting Director | Media Operations and Social Media  
 Media and Communications Branch  
 Executive Coordination Division | Executive Group  
[Department of Home Affairs](#)  
 P: s. 22(1)(a)(ii) | M: s. 22(1)(a)(ii)  
 E: s. 22(1)(a)(ii)@homeaffairs.gov.au



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**From:** Media Operations <[media@homeaffairs.gov.au](mailto:media@homeaffairs.gov.au)>  
**Sent:** Wednesday, 17 January 2024 3:07 PM  
**To:** S. 22(1)(a)(ii) [@homeaffairs.gov.au](mailto:S. 22(1)(a)(ii)@homeaffairs.gov.au)>  
**Cc:** Family Visas Branch Support S. 22(1)(a)(ii) [@homeaffairs.gov.au](mailto:S. 22(1)(a)(ii)@homeaffairs.gov.au)>; Immi Programs S. 22(1)(a)(ii) [@homeaffairs.gov.au](mailto:S. 22(1)(a)(ii)@homeaffairs.gov.au)>; s. 22(1)(a)(ii) [@HOMEAFFAIRS.GOV.AU](mailto:s. 22(1)(a)(ii)@HOMEAFFAIRS.GOV.AU)>; s. 22(1)(a)(ii) [@homeaffairs.gov.au](mailto:s. 22(1)(a)(ii)@homeaffairs.gov.au)>; s. 22(1)(a)(ii) [@homeaffairs.gov.au](mailto:s. 22(1)(a)(ii)@homeaffairs.gov.au)>; s. 22(1)(a)(ii) [@homeaffairs.gov.au](mailto:s. 22(1)(a)(ii)@homeaffairs.gov.au)>; Media Operations <[media@homeaffairs.gov.au](mailto:media@homeaffairs.gov.au)>  
**Subject:** RE: Request for background - S. 47F(1) [SEC=OFFICIAL]

OFFICIAL

Hi S. 22(1)(a)(ii) that is great thank you so much!

Very helpful and great news.

Regards

S. 22(1)(a)(ii)

S. 22(1)(a)(ii)

Public Affairs Officer | Media Operations and Social Media  
Media and Communication Branch | Executive Coordination Division  
Executive Group | Department of Home Affairs  
**P:** S. 22(1)(a)(ii) | **M:** S. 22(1)(a)(ii)  
**E:** S. 22(1)(a)(ii) [@homeaffairs.gov.au](mailto:S. 22(1)(a)(ii)@homeaffairs.gov.au) **E:** [media@homeaffairs.gov.au](mailto:media@homeaffairs.gov.au)

OFFICIAL

**From:** S. 22(1)(a)(ii) [@homeaffairs.gov.au](mailto:S. 22(1)(a)(ii)@homeaffairs.gov.au)>  
**Sent:** Wednesday, 17 January 2024 3:05 PM  
**To:** Media Operations <[media@homeaffairs.gov.au](mailto:media@homeaffairs.gov.au)>  
**Cc:** Family Visas Branch Support S. 22(1)(a)(ii) [@homeaffairs.gov.au](mailto:S. 22(1)(a)(ii)@homeaffairs.gov.au)>; Immi Programs S. 22(1)(a)(ii) [@homeaffairs.gov.au](mailto:S. 22(1)(a)(ii)@homeaffairs.gov.au)>; s. 22(1)(a)(ii) [@HOMEAFFAIRS.GOV.AU](mailto:s. 22(1)(a)(ii)@HOMEAFFAIRS.GOV.AU)>; s. 22(1)(a)(ii) [@homeaffairs.gov.au](mailto:s. 22(1)(a)(ii)@homeaffairs.gov.au)>; s. 22(1)(a)(ii) [@homeaffairs.gov.au](mailto:s. 22(1)(a)(ii)@homeaffairs.gov.au)>; s. 22(1)(a)(ii) [@homeaffairs.gov.au](mailto:s. 22(1)(a)(ii)@homeaffairs.gov.au)>;

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s. 22(1)(a)(ii) @homeaffairs.gov.au>

**Subject:** FW: Request for background - s. 47F(1) [SEC=OFFICIAL]

**OFFICIAL**

Hi s. 22(1)(a)(ii)

The case was brought to our attention by the MO over the weekend, and we have prepared a client brief for the Minister on Monday.

**S. 47F(1)**

Kind Regards,

s. 22(1)(a)(ii)

A/g Assistant Secretary  
Family Visas Branch | Immigration Programs Division  
Immigration and Settlement Services Group  
Department of Home Affairs  
P: s. 22(1)(a)(ii) | E: s. 22(1)(a)(ii) @homeaffairs.gov.au



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**OFFICIAL**

**From:** Family Visas Branch Support s. 22(1)(a)(ii) @homeaffairs.gov.au>

**Sent:** Wednesday, 17 January 2024 2:43 PM

**To:** s. 22(1)(a)(ii) @homeaffairs.gov.au>; s. 22(1)(a)(ii)

s. 22(1)(a)(ii) @homeaffairs.gov.au>

**Subject:** FW: Request for background - s. 47F(1) [SEC=OFFICIAL]

**OFFICIAL**

Hi s. 22(1)(a)(ii)

Media has requested a quick turn around on this one. See below for their request.

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Kind regards,

s. 22(1)(a)(ii)

Executive Assistant to Matthew Noble, A/g Assistant Secretary Family Visas Branch  
Immigration Programs Division | Department of Home Affairs

Phone: s. 22(1)(a)(ii)

Email: s. 22(1)(a)(ii) [@homeaffairs.gov.au](mailto:s.22(1)(a)(ii)@homeaffairs.gov.au)

## OFFICIAL

**From:** Media Operations <[media@homeaffairs.gov.au](mailto:media@homeaffairs.gov.au)>

**Sent:** Wednesday, 17 January 2024 2:40 PM

**To:** Immi Programs s. 22(1)(a)(ii) [@homeaffairs.gov.au](mailto:s.22(1)(a)(ii)@homeaffairs.gov.au); Family Visas Branch Support

s. 22(1)(a)(ii) [@homeaffairs.gov.au](mailto:s.22(1)(a)(ii)@homeaffairs.gov.au); Matthew NOBLE

s. 22(1)(a)(ii) [@homeaffairs.gov.au](mailto:s.22(1)(a)(ii)@homeaffairs.gov.au); s. 22(1)(a)(ii)

s. 22(1)(a)(ii) [@homeaffairs.gov.au](mailto:s.22(1)(a)(ii)@homeaffairs.gov.au); Temporary Visas Coordination

s. 22(1)(a)(ii) [@homeaffairs.gov.au](mailto:s.22(1)(a)(ii)@homeaffairs.gov.au)

**Cc:** Media Operations <[media@homeaffairs.gov.au](mailto:media@homeaffairs.gov.au)>; s. 22(1)(a)(ii)

[@HOMEAFFAIRS.GOV.AU](mailto:s.22(1)(a)(ii)@homeaffairs.gov.au)

**Subject:** Request for background - s. 47F(1) [SEC=OFFICIAL]

## OFFICIAL

Good afternoon

MCB would like to request some background (not for media as yet but may be disseminated to MO) on s. 47F(1) and the issues with her residency which are attracting the attention of the media.

Please find attached relevant media enquiries including a Letter to the Minister regarding s. 47F(1) s. 47F(1) circumstances.

Any background you could provide on what would be the correct visa path for s. 47F(1) would be appreciated.

As this matter is currently receiving media attention a timely turnaround would be greatly appreciated.

Thank you and don't hesitate to contact me if I can be of any assistance.

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s. 22(1)(a)(ii)

s. 22(1)(a)(ii)

Public Affairs Officer | Media Operations and Social Media  
Media and Communication Branch | Executive Coordination Division  
Executive Group | Department of Home Affairs

**P:** s. 22(1)(a)(ii) | **M:** s. 22(1)(a)(ii)

**E:** s. 22(1)(a)(ii) [@homeaffairs.gov.au](mailto:media@homeaffairs.gov.au) **E:** [media@homeaffairs.gov.au](mailto:media@homeaffairs.gov.au)

**OFFICIAL**

**From:** Media Operations <[media@homeaffairs.gov.au](mailto:media@homeaffairs.gov.au)>

**Sent:** Tuesday, 16 January 2024 9:25 AM

**To:** s. 22(1)(a)(ii) [@homeaffairs.gov.au](mailto:media@homeaffairs.gov.au); s. 22(1)(a)(ii) [@HOMEAFFAIRS.GOV.AU](mailto:media@homeaffairs.gov.au)>

**Cc:** MO Registration s. 22(1)(a)(ii) [@homeaffairs.gov.au](mailto:media@homeaffairs.gov.au); s. 22(1)(a)(ii) [@HOMEAFFAIRS.GOV.AU](mailto:media@homeaffairs.gov.au); s. 22(1)(a)(ii) [@homeaffairs.gov.au](mailto:media@homeaffairs.gov.au);

Media Operations <[media@homeaffairs.gov.au](mailto:media@homeaffairs.gov.au)>

**Subject:** FW: URGENT: Sky News inquiry [SEC=OFFICIAL]

**OFFICIAL**

Hi s. 22(1)(a)(ii) and s. 22(1)(a)(ii)

Please see below enquiry which asks about Ministerial intervention in a visa enquiry – requesting Ministerial interview or comment.

Thank you.

s. 22(1)(a)(ii)

s. 22(1)(a)(ii)

Public Affairs Officer | Media Operations and Social Media  
Media and Communication Branch | Executive Coordination Division  
Executive Group | Department of Home Affairs

**P:** s. 22(1)(a)(ii) | **M:** s. 22(1)(a)(ii)

**E:** s. 22(1)(a)(ii) [@homeaffairs.gov.au](mailto:media@homeaffairs.gov.au) **E:** [media@homeaffairs.gov.au](mailto:media@homeaffairs.gov.au)

**OFFICIAL**

**From:** s. 47F(1) [@skynews.com.au](mailto:skynews.com.au)>

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under the Freedom of Information Act 1982

**Sent:** Tuesday, 16 January 2024 9:20 AM  
**To:** Media Operations <[media@homeaffairs.gov.au](mailto:media@homeaffairs.gov.au)>  
**Subject:** URGENT: Sky News inquiry

Hi s. 22(1)(a)(ii) and media team,

Please see my inquiry below - resending as I got s. 22(1)(a)(ii) auto reply.

Thank you,  
s. 47F(1)

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**From:** s. 47F(1) <[@skynews.com.au](mailto:@skynews.com.au)>  
**Sent:** Tuesday, January 16, 2024 9:14 am  
**To:** s. 22(1)(a)(ii) <[@homeaffairs.gov.au](mailto:@homeaffairs.gov.au)> s. 22(1)(a)(ii) <[@homeaffairs.gov.au](mailto:@homeaffairs.gov.au)>  
**Subject:** URGENT: Sky News inquiry

Hi s. 22(1)(a)(ii)

I just tried to call and have sent a text.

I've got an inquiry for a story I'm putting together for tomorrow's bulletins.

s. 47F(1)



Thanks,  
s. 47F(1)

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s. 47F(1)

s. 47F(1)

Senior reporter - Sky News Australia

s. 47F(1)

email | s. 47F(1)@skynews.com.au

phone | s. 47F(1)

web | [www.skynews.com.au](http://www.skynews.com.au)

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**From:** s. 22(1)(a)(ii)  
**To:** s. 22(1)(a)(ii)  
**Cc:** s. 22(1)(a) | Matthew NOBLE  
**Subject:** RE: Latest TP's on the Parent Visa and Contributory Parent visa [SEC=OFFICIAL]  
**Date:** Tuesday, 20 February 2024 1:25:41 PM  
**Attachments:** [ADD2024\\_1037431 Talking Points for the Minister's Office - Parent Visa Program.DOCX](#)

## OFFICIAL

Hi s. 22(1)(a)(ii)

Some suggestions in the attached for your consideration. Policy input is also in the attached and below.

Given these are public facing TP's to be used for engagement with clients, I suggest they only cover key points, which are already included in the attached, focusing on processing times, i.e. due to a small number of places allocated to the Parent program, we have long wait times which are x and y. I don't think the discussion on the capping mechanism, or most 'if asked' questions will be needed.

The issue that may require a bit more work is the order of processing cases. The legislation does allow the Department to prioritise applications (in capped and uncapped Family programs) outside the order of lodgement and this needs to be reflected in the TP's. At a minimum, we should not be saying that all Parent applications are considering in the order of lodgements as it would be inconsistent with MD102.

**Matthew** – this is in relation to a request from the MO to have public facing TP's for the office to deal with queries related to Parents. I will discuss further at our meeting this afternoon.

On 11 December 2023, the Minister for Home Affairs, the Hon. Clare O'Neil MP, released the Government's Migrations Strategy 'Getting migration working for the nation. For workers. For businesses. For all Australians'.

- The strategy recognises that family reunion plays a foundational role in Australia's migration system and noted that visa options are not working for many Australian families.
- The Department of Home Affairs has commenced reviewing family program visa settings, to ensure they are appropriate, and exploring options for improving them.

Kind Regards,

s. 22(1)(a)(ii)

Director | Family and Permanent Resident Policy Section  
 Family Visas Branch | Immigration Programs Division  
 Immigration and Settlement Services Group  
 Department of Home Affairs

P: s. 22(1)(a)(ii) | E: s. 22(1)(a)(ii)@homeaffairs.gov.au



The Department of Home Affairs and the Australian Border Force acknowledge the Traditional Custodians throughout Australia and their continuing connection to land, sea and the community. We pay respect to all Aboriginal and Torres Strait Islander peoples, their cultures and to their Elders past and present.

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**From:** S. 22(1)(a)(ii) @homeaffairs.gov.au>  
**Sent:** Monday, 19 February 2024 11:47 AM  
**To:** S. 22(1)(a)(ii) @homeaffairs.gov.au>  
**Cc:** S. 22(1)(a)(ii) @homeaffairs.gov.au>  
**Subject:** FW: Latest TPs on the Parent Visa and Contributory Parent visa [SEC=OFFICIAL]

**OFFICIAL**

Hi S. 22(1)(a)(ii)

Parent TPs as discussed are in the attached – thanks to S. 22(1)(a)(ii) for preparing these.

The TPs request is very broad and it may be beneficial to further understand the scope required.

Kind regards,

S. 22(1)(a)(ii)  
 Director  
 Family Program Management  
 Family Visas Branch | Immigration Programs Division  
 Immigration & Settlement Services Group  
 Department of Home Affairs  
 Ph: S. 22(1)(a)(ii) M: S. 22(1)(a)(ii)  
 E: S. 22(1)(a)(ii) @homeaffairs.gov.au

---

**From:** S. 22(1)(a)(ii) @homeaffairs.gov.au>  
**Sent:** Friday, 16 February 2024 7:05 PM  
**To:** S. 22(1)(a)(ii) @homeaffairs.gov.au>  
**Cc:** S. 22(1)(a)(ii) @homeaffairs.gov.au>  
**Subject:** FW: Latest TPs on the Parent Visa and Contributory Parent visa [SEC=OFFICIAL]

**OFFICIAL**

Hi S. 22(1)(a)(ii)

Can we please discuss first thing Monday when discussing the forms issue.

Thank you,

S. 22(1)(a)(ii)  
 Director  
 Family Program Management  
 Family Visas Branch | Immigration Programs Division  
 Immigration & Settlement Services Group

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Department of Home Affairs  
Ph: S. 22(1)(a)(ii) M: S. 22(1)(a)(ii)  
E: S. 22(1)(a)(ii)@homeaffairs.gov.au

**OFFICIAL**

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**From:** Family Visas Branch Support S. 22(1)(a)(ii)@homeaffairs.gov.au>  
**Sent:** Friday, 16 February 2024 7:02 PM  
**To:** S. 22(1)(a)(ii)@homeaffairs.gov.au>; S. 22(1)(a)(ii)@homeaffairs.gov.au>  
**Cc:** Matthew NOBLE S. 22(1)(a)(ii)@homeaffairs.gov.au>; Family Visas Branch Support S. 22(1)(a)(ii)@homeaffairs.gov.au>  
**Subject:** FW: Latest TPs on the Parent Visa and Contributory Parent visa [SEC=OFFICIAL]

**OFFICIAL**

Hi,

FYI, could you work together and provide some TPs to Matthew for clearance on Tuesday next week.

Thanks

Regards

S. 22(1)(a)(ii)  
Branch Coordinator  
Family Visas Branch  
Immigration Programs Division | Department of Home Affairs  
Email: S. 22(1)(a)(ii)@homeaffairs.gov.au  
Phone: S. 22(1)(a)(ii)

**OFFICIAL**

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**From:** S. 22(1)(a)(ii)@homeaffairs.gov.au>  
**Sent:** Friday, 16 February 2024 6:23 PM  
**To:** Matthew NOBLE S. 22(1)(a)(ii)@homeaffairs.gov.au>  
**Cc:** Family Visas Branch Support S. 22(1)(a)(ii)@homeaffairs.gov.au>; S. 22(1)(a)(ii)@homeaffairs.gov.au>; MO Registration S. 22(1)(a)(ii)@homeaffairs.gov.au>; Alice LING

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s. 22(1)(a)(ii)@homeaffairs.gov.au>; s. 22(1)(a)(ii)@homeaffairs.gov.au>

**Subject:** Latest TPs on the Parent Visa and Contributory Parent visa [SEC=OFFICIAL]

**OFFICIAL**

Hello Matthew

Advisers s. 47F(1) and s. 47F(1) have requested the latest TPs on the Parent Visa and Contributory Parent Visa.

These should be client facing and suitable for speaking to, when clients contact the Minister's office on various Parent visa enquiries.

Hopefully you have something on hand. Not urgent, a response by Wednesday 21 February 2024 is requested.

Have a wonderful weekend experiencing a global phenomenon!

s. 47F(1)  
Departmental Liaison Officer  
Office of the Hon Andrew Giles MP  
Minister for Immigration, Citizenship and Multicultural Affairs  
Parliament House, Canberra

P: s. 47F(1) | M: s. 47F(1) | DLO on-call M: s. 47F(1)  
E: s. 47F(1)@homeaffairs.gov.au

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