

Number of processing officers employed by the Department and aggregate full-time equivalent staff units for each financial year from 2011-12 to 2020-21 for visa applications, excluding policy and other staff not directly involved in physically processing visa applications, where possible divided into offshore and onshore.

In reviewing the data released on 1 July 2022, some figures were identified to be inverted and have been updated to reflect the correct split between offshore and onshore staff. The data originally released is included on page 2.

Response:

Data Notes:

Data is as at the end of each financial year and is compiled using existing reports, therefore does not take into account any retrospective changes (June 2012 data, by job role, is not available).

Data is represented as headcount and includes all ongoing, non-ongoing, casual and external employees (which include locally engaged employees).

Data has been filtered by job role. However, this does not necessarily mean that all staff within these job roles were processing visa applications, and may include policy and other staff not directly involved in physically processing visa applications. The available workforce data does not allow precise differentiation of the type of work performed by these officers to isolate those who process visa applications.

The Visa Processing job role ceased and was replaced by the Visa & Citizenship Decision Maker job role in 2020. However, the new Visa & Citizenship Decision Maker job role combines visa and citizenship processing officers.

Location is determined by where the position is located. This may not necessarily reflect where the employee was actually located.

Job Role	Location	Jun-13	Jun-14	Jun-15	Jun-16	Jun-17	Jun-18	Jun-19	Jun-20	Jun-21	Jun-22
Visa Processing	Offshore	921	826	883	926	992	1,066	986	939	-	-
	Onshore	1,430	1,367	1,506	1,521	1,396	1,352	1,245	1,215	5	-
	Total	2,351	2,193	2,389	2,447	2,388	2,418	2,231	2,154	5	-
Visa & Citizenship Decision Maker	Offshore	-	-	-	-	-	-	-	1	751	857
	Onshore	-	-	-	-	-	-	-	1	1,459	1,419
	Total	-	-	-	-	-	-	-	2	2,210	2,276
	Grand Total	2,351	2,193	2,389	2,447	2,388	2,418	2,231	2,156	2,215	2,276

Originally released data

Job Role	Location	Jun-13	Jun-14	Jun-15	Jun-16	Jun-17	Jun-18	Jun-19	Jun-20	Jun-21
Visa Processing	Offshore	921	826	883	1521	1396	1352	1245	1215	-
	Onshore	1430	1367	1506	926	992	1066	986	939	5
	Total	2351	2193	2389	2447	2388	2418	2231	2154	5
Visa & Citizenship Decision	Offshore	-	-	-	-	-	-	-	1	751
	Onshore	-	-	-	-	-	-	-	1	1459
	Total	-	2	2210						
	Grand Total	2351	2193	2389	2447	2388	2418	2231	2156	2215