



OFFICIAL

FOI Request - FA 21/07/01274

Scope of Request:

1. The number of visa applications decided by computer (such as RRV) (automated decisions) since 1 January 2010, listed for each year and the visa subclass identified.
2. The proportion of visa application decisions that are made by computer only (automated decision making) since 1 January 2010 as a proportion of all visa decisions listed each year with the subclass identified.
3. The number of decisions made pursuant to s495A of the Migration Act since 1 January 2010 listed each year with the visa subclass identified and the type of decision made.
4. The number of decisions substituted by the Minister pursuant to s495B of the Migration Act since 1 January 2010 listed each year.
5. The number of s271(1)(l) certificates issued each year since 1 January 2010 listed for each year and identifying the reasons for the issuing of the certificate.
6. The number of computer based decisions made as per s48 of the Citizenship Act since 1 January 2010, listed each year with the type of citizenship decision/s listed.
7. The number of Ministerial substituted decisions made as per s48(3) of the Citizenship Act since 1 January 2010, listed each year with the type of decision substituted.
8. The number of s49 notices issued each year since 1 January 2010 listed for each year and listing reasons for the issuing of the notice.

Response:

1. Please see below table for data.
2. Please see below table for data.
3. Please see below table for data.
 - a. The relevant Department systems cannot, by design, issue refused decisions. Therefore, the provided data is identical to that provided for point 1 of this request.
4. Zero. The relevant Department systems can only issue grant decisions. Therefore, a more favourable decision cannot be made.
5. Zero s271(1)(l) certificates have been issued between 1 January 2010 and 23 July 2021.
6. Zero. The Department does not utilise computerised decision-making systems for citizenship decisions.
7. Zero. The Department does not utilise computerised decision-making systems for citizenship decisions.
8. Zero s49 certificates have been issued between 1 January 2010 and 23 July 2021.

Released by Department of Home Affairs
under the Freedom of Information Act 1982

OFFICIAL

Table

- The number of visa applications decided by computer (such as RRV) (automated decisions) since 1 January 2010, listed for each year and the visa subclass identified
- The proportion of visa application decisions that are made by computer only (automated decision making) since 1 January 2010 as a proportion of all visa decisions listed each year with the subclass identified
- The number of decision made pursuant to s495A of the Migration Act since 1 January 2010 listed each year with the visa subclass identified and the type of decision made

| Sum of Finalised Visa Subclass | Grant Type | Financial Year | | | | | | | | | | |
|---------------------------------------------------------------------------------------|------------|----------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|---------|
| | | 2010 11 | 2011 12 | 2012 13 | 2013 14 | 2014 15 | 2015 16 | 2016 17 | 2017 18 | 2018 19 | 2019 20 | 2020 21 |
| 155 Five Year Resident Return | Auto Grant | 5 496 | 10 723 | 13 681 | 19 138 | 19 811 | 20 160 | 24 360 | 48 210 | 101 570 | 86 686 | 36 527 |
| 155 Five Year Resident Return Total Finalisations | | 78,496 | 82,839 | 92,739 | 109,070 | 123,508 | 135,899 | 154,241 | 154,979 | 184,036 | 147,962 | 72,513 |
| Auto Grant percentage of Total Finalisations | | 7% | 13% | 15% | 18% | 16% | 15% | 16% | 31% | 55% | 59% | 50% |
| 417 Working Holiday | Auto Grant | 145,959 | 170,995 | 194,810 | 169,876 | 163,704 | 109,905 | 108,789 | 109,420 | 103,716 | 70,067 | 8,573 |
| 417 Working Holiday Total Finalisations | | 188,920 | 218,047 | 253,962 | 234,170 | 216,679 | 198,960 | 195,925 | 188,911 | 184,956 | 124,630 | 32,646 |
| Auto Grant percentage of Total Finalisations | | 77% | 78% | 77% | 73% | 75% | 56% | 56% | 58% | 56% | 56% | 26% |
| 462 Work and Holiday | Auto Grant | 4,121 | 4,866 | 4,960 | 3,236 | 5,727 | 5,453 | 5,043 | 5,357 | 5,037 | 4,032 | 1,272 |
| 462 Work and Holiday Total Finalisations | | 7,573 | 8,621 | 9,126 | 10,328 | 12,257 | 19,265 | 19,558 | 25,855 | 29,743 | 27,621 | 8,732 |
| Auto Grant percentage of Total Finalisations | | 54% | 56% | 54% | 31% | 47% | 28% | 26% | 21% | 17% | 15% | 15% |
| 485 Temporary Graduate | Auto Grant | - | - | - | - | - | - | - | - | - | - | 2 053 |
| 485 Temporary Graduate Total Finalisations | | 25,120 | 53,304 | 46,385 | 25,879 | 24,232 | 34,177 | 43,900 | 54,156 | 66,839 | 65,231 | 54,883 |
| Auto Grant percentage of Total Finalisations | | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 4% |
| 500 Student | Auto Grant | - | - | - | - | - | - | 13,814 | 22,008 | 34,933 | 33,592 | 8,153 |
| 500 Student Total Finalisations | | - | - | - | - | - | - | 336,131 | 421,724 | 457,119 | 378,741 | 257,658 |
| Auto Grant percentage of Total Finalisations | | - | - | - | - | - | - | 4% | 5% | 8% | 9% | 3% |
| 570 Independent ELICOS Sector | Auto Grant | 3,924 | 4,217 | 4,966 | 4,573 | 5,783 | 4,051 | - | - | - | - | - |
| 570 Independent ELICOS Sector Total Finalisations | | 32,659 | 31,417 | 32,434 | 33,455 | 35,909 | 37,282 | 4,083 | 20 | - | - | - |
| Auto Grant percentage of Total Finalisations | | 12% | 13% | 15% | 14% | 16% | 11% | 0% | 0% | - | - | - |
| 571 Schools Sector | Auto Grant | 407 | 457 | 541 | 419 | 442 | - | - | - | - | - | - |
| 571 Schools Sector Total Finalisations | | 11,406 | 10,595 | 9,880 | 10,839 | 13,400 | 13,275 | 1,840 | 6 | - | - | - |
| Auto Grant percentage of Total Finalisations | | 4% | 4% | 5% | 4% | 3% | 0% | 0% | 0% | - | - | - |
| 572 Vocational Education and Training Sector | Auto Grant | 2,427 | 2,633 | 2,830 | 3,180 | 4,029 | 2,678 | - | - | - | - | - |
| 572 Vocational Education and Training Sector Total Finalisations | | 78,204 | 83,521 | 67,609 | 69,842 | 76,046 | 85,005 | 14,601 | 430 | 101 | 28 | 13 |
| Auto Grant percentage of Total Finalisations | | 3% | 3% | 4% | 5% | 5% | 3% | 0% | 0% | 0% | 0% | 0% |
| 573 Higher Education Sector | Auto Grant | 12 979 | 12 165 | 12 314 | 11 018 | 9 870 | 3 481 | - | - | - | - | - |
| 573 Higher Education Sector Total Finalisations | | 120,470 | 125,148 | 136,950 | 165,886 | 168,287 | 175,318 | 20,155 | 571 | 145 | 31 | 6 |
| Auto Grant percentage of Total Finalisations | | 11% | 10% | 9% | 7% | 6% | 2% | 0% | 0% | 0% | 0% | 0% |
| 574 Postgraduate Research Sector | Auto Grant | 427 | 243 | 573 | 466 | 498 | 304 | - | - | - | - | - |
| 574 Postgraduate Research Sector Total Finalisations | | 9,633 | 11,096 | 11,143 | 11,714 | 11,568 | 10,784 | 1,626 | 191 | 68 | 52 | 11 |
| Auto Grant percentage of Total Finalisations | | 4% | 2% | 5% | 4% | 4% | 3% | 0% | 0% | 0% | 0% | 0% |
| 575 Non Award Sector | Auto Grant | 12 030 | 11 833 | 12 540 | 12 111 | 8 729 | 13 586 | - | - | - | - | - |
| 575 Non Award Sector Total Finalisations | | 17,364 | 16,411 | 17,238 | 20,068 | 19,331 | 20,818 | 581 | - | - | - | - |
| Auto Grant percentage of Total Finalisations | | 69% | 72% | 73% | 60% | 45% | 65% | 0% | - | - | - | - |
| 600 Visitor | Auto Grant | - | - | - | 20 937 | 28 265 | 34 272 | 42 140 | 148 333 | 223 280 | 142 420 | 4 844 |
| 600 Visitor Total Finalisations | | - | - | 256,091 | 1,368,277 | 1,552,781 | 1,774,578 | 2,022,516 | 2,245,796 | 2,304,471 | 1,608,114 | 198,779 |
| Auto Grant percentage of Total Finalisations | | - | - | 0% | 2% | 2% | 2% | 2% | 7% | 10% | 9% | 2% |
| 601 Electronic Travel Authority | Auto Grant | - | - | 462 793 | 2 128 606 | 2 218 918 | 2 461 715 | 2 659 235 | 2 714 371 | 2 721 001 | 1 906 541 | 5 691 |
| 601 Electronic Travel Authority Total Finalisations | | - | - | 464,745 | 2,136,050 | 2,226,160 | 2,467,759 | 2,666,285 | 2,723,888 | 2,739,290 | 1,919,546 | 7,172 |
| Auto Grant percentage of Total Finalisations | | - | - | 100% | 100% | 100% | 100% | 100% | 100% | 99% | 99% | 79% |
| 651 eVisitor | Auto Grant | 355 435 | 365 976 | 430 678 | 490 815 | 558 574 | 596 139 | 686 966 | 763 782 | 787 076 | 660 189 | 1 719 |
| 651 eVisitor Total Finalisations | | 417,317 | 420,634 | 489,496 | 595,469 | 661,213 | 713,853 | 826,485 | 902,249 | 928,429 | 792,814 | 9,580 |
| Auto Grant percentage of Total Finalisations | | 85% | 87% | 88% | 82% | 84% | 84% | 83% | 85% | 85% | 83% | 18% |
| 676 Tourist | Auto Grant | 31 233 | 41 533 | 59 310 | 104 | 21 | - | - | - | - | - | - |
| 676 Tourist Total Finalisations | | 802,227 | 898,567 | 808,421 | 5,390 | 2,333 | 322 | 23 | - | - | - | - |
| Auto Grant percentage of Total Finalisations | | 4% | 5% | 7% | 2% | 1% | 0% | 0% | - | - | - | - |
| 956 Electronic Travel Authority (Business Entrant Long Validity) | Auto Grant | 6 978 | 6 074 | 4 274 | - | - | - | - | - | - | - | - |
| 956 Electronic Travel Authority (Business Entrant Long Validity) Total Finalisations | | 7,160 | 6,234 | 4,374 | - | - | - | - | - | - | - | - |
| Auto Grant percentage of Total Finalisations | | 97% | 97% | 98% | - | - | - | - | - | - | - | - |
| 976 Electronic Travel Authority (Visitor) | Auto Grant | 1 924 275 | 1 882 012 | 1 474 682 | - | - | - | - | - | - | - | - |
| 976 Electronic Travel Authority (Visitor) Total Finalisations | | 1,978,322 | 1,892,875 | 1,479,986 | - | - | - | - | - | - | - | - |
| Auto Grant percentage of Total Finalisations | | 97% | 99% | 100% | - | - | - | - | - | - | - | - |
| 977 Electronic Travel Authority (Business Entrant Short Validity) | Auto Grant | 174 573 | 189 300 | 129 277 | - | - | - | - | - | - | - | - |
| 977 Electronic Travel Authority (Business Entrant Short Validity) Total Finalisations | | 179,331 | 192,492 | 130,799 | - | - | - | - | - | - | - | - |
| Auto Grant percentage of Total Finalisations | | 97% | 98% | 99% | - | - | - | - | - | - | - | - |
| 988 Maritime Crew Visa | Auto Grant | 163 201 | 151 870 | 173 558 | 167 910 | 187 931 | 195 124 | 199 442 | 202 215 | 201 730 | 177 124 | 180 436 |
| 988 Maritime Crew Visa Total Finalisations | | 248,517 | 224,311 | 253,639 | 270,293 | 264,970 | 284,798 | 310,433 | 295,164 | 287,914 | 251,556 | 246,958 |
| Auto Grant percentage of Total Finalisations | | 66% | 68% | 68% | 62% | 71% | 69% | 64% | 69% | 70% | 70% | 73% |
| System Assisted Grand Total | | 2,843,465 | 2,854,897 | 2,981,797 | 3,032,389 | 3,212,302 | 3,446,868 | 3,739,789 | 4,013,696 | 4,178,343 | 3,080,651 | 249,268 |
| Finalisations Grand Total | | 4,202,719 | 4,276,112 | 4,565,037 | 5,066,730 | 5,410,674 | 5,972,093 | 6,618,383 | 7,013,940 | 7,183,111 | 5,316,326 | 888,951 |

Notes:

1. Auto Grant also includes applications where the auto grant was delayed but still granted on the same day as lodgement.
2. Total Finalisations include Grants (including auto and manual grants), Refusals and Withdrawals.

Released by Department of Home Affairs under the Freedom of Information Act 1982