

s22(1)(a)(ii)

From: Strategic Border Command Centre s47E(d)
Sent: Friday, 14 April 2017 8:26 PM
To: HIB Distribution List
Cc: s22(1)(a)(ii); WOODFORD-SMITH Kingsley; s22(1)(a)(ii); IMRT; Strategic Border Command Centre
Subject: HIB: DISTURBANCE AT THE MANUS REGIONAL PROCESSING CENTRE
 [SEC=~~PROTECTED~~]

PROTECTED**HOT ISSUES BRIEF**

This HIB provides initial advice on a developing issue and may not include all information available. This HIB may be followed by subsequent SitRep reporting.

DISTURBANCE AT THE MANUS REGIONAL PROCESSING CENTRE

Information current as at: 1930 AEST, 14APR2017

NATURE OF ISSUE:

- At 1800 Manus Local Time (MLT) on 14APR2017, an altercation occurred on the Naval Oval between Manus RPC residents and PNG Defence Force personnel.
- A short time later, the RPC residents moved back to Gate 18.
- s33(a)(iii)
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- Further information is being sought and will be provided through SITREPs as more detail becomes available.

DATE AND TIME OF EVENT:

- 1800 MLT, 14APR2017

ACTIONS CURRENTLY UNDERWAY:

- The Emergency Control Organisation (ECO) has been stood up.
- Sitrep updates from the ECO will occur every hour while the ECO remains active.
- All staff have been asked to remain in a safe and secure place until notified otherwise.

MEDIA TALKING POINTS (UNCLASSIFIED)

- The Department is aware of an incident at the Manus RPC.
- The matter is currently being investigated by PNG authorities.
- The Department will continue to monitor the situation.

Contact officers:	s22(1)(a)(ii)	s22(1)(a)(ii)	
	Inspector, Incident Management & Reporting		

Authorised by:	Kingsley Woodford-Smith AC Detention, Compliance and Removals	s22(1)(a)(ii)	
Cleared by:	Kingsley Woodford-Smith AC Detention, Compliance and Removals	s22(1)(a)(ii)	
Media Cleared by:	s22(1)(a)(ii) Director, Media Operations	s22(1)(a)(ii)	

This HIB contains operationally sensitive information and should not be further disclosed without the permission of the contact, authorising or clearing officer.

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s22(1)(a)(ii)

From: Strategic Border Command Centre s47E(d)
Sent: Friday, 14 April 2017 9:55 PM
To: [SBCC ESIR]
Cc: Strategic Border Command Centre; WHITFIELD David; s22(1)(a)(ii)
 MACLACHLAN Craig
Subject: BIMS: 17007-2017 - CAT 2 / SITREP 1 / HIB Update / Manus RPC Disturbance / 14APR2017 [SEC=PROTECTED]
Attachments: HIB: DISTURBANCE AT THE MANUS REGIONAL PROCESSING CENTRE [SEC=PROTECTED]

Purpose:	HIB Update: Manus RPC disturbance	
Lead Business Area	Offshore Operational Coordination	
Schedule of Reporting	First report <ul style="list-style-type: none"> Reports to be provided by exception 	
Date-Time Group	Event	14APR2017 – 1800 AEST
	This Report	14APR2017 – 2115 AEST
Location	Manus Regional Processing Centre	
Summary	<p>There are currently nil adverse reactions within the Manus RPC as a result of the original altercation between RPC residents and PNG Defence Force personnel.</p> <p>Seven Royal Papua New Guinea Constabulary (RPNGC) police officers are onsite to provide support.</p> <p>s33(a)(iii)</p> <p>RPC1 and RPC2 are currently in lockdown. The Emergency Control Organisation (ECO) remains active.</p> <p>s33(b)</p> <p>Further information will be provided as more detailed information becomes known.</p>	
Actions Taken	<ul style="list-style-type: none"> All staff are conducting welfare checks every 15 minutes. Staff are holding in place and are currently moving within the areas as per normal. Two buses containing 15 RPC residents have been redirect to East Lorengau. Further advice to be provided once lockdown has ceased. 	
Actions Required	<ul style="list-style-type: none"> Messaging to be provided to residents and staff. Movement of non-essential staff to commence from RPC1 back to RPC2, where further welfare checks to be initiated Briefing to the RPNGC Senior Police Officer onsite will occur shortly. 	

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	<ul style="list-style-type: none"> A decision on evening medication rounds is yet to be made.
Case Reference/ID or Incident Number	BIMS 17007-2017
Branch/Division/ Group Specific Reporting Information	Detention, Compliance and Removals Division
Primary Point of Contact	Name: David Whitfield Position: Commander, Offshore Operational Coordination Phone / Mobile: s22(1)(a)(ii) Email: s22(1)(a)(ii)
Alternate Point of Contact	Name: s22(1)(a)(ii) Position: Inspector, Incident Management & Reporting Team Phone / Mobile: s22(1)(a)(ii) Email: s47E(d)
Drafted by	Name: s22(1)(a)(ii) Position: Inspector, Incident Management & Reporting Team Phone / Mobile: s22(1)(a)(ii) Email: s47E(d)
Cleared by	Name: David Whitfield Position: Commander, Offshore Operational Coordination Phone / Mobile: s22(1)(a)(ii) Email: s22(1)(a)(ii)

s22(1)(a)(ii)

From: Strategic Border Command Centre s47E(d)
Sent: Saturday, 15 April 2017 12:47 PM
To: [SBCC ESIR]
Cc: IMRT
Subject: BIMS 17007-2017 / CAT 2 / SITREP 2 / OFFSHORE OPERATIONAL COORDINATION / MANUS RPC DISTURBANCE [SEC=~~PROTECTED~~]

Purpose:	To provide an update on the Manus RPC disturbance	
Lead Business Area	Offshore Operational Coordination	
Schedule of Reporting	Second report Reports to be provided by exception	
SBCC Action Required	Nil	
Date-Time Group	Event	14APR2017 – 1800 AEST
	This Report	15APR2017 – 1100 AEST
Location	Manus Regional Processing Centre	
Summary	<p>UPDATE as at 11:00 MLT on 15APR2017:</p> <ul style="list-style-type: none"> • s33(a)(iii) • s33(b) • Briefs were exchanged and security facilitated request to inspect damage. • Staff welfare continues to be monitored. • Medication rounds continue as per schedule – nil reported incidents. • Meal services completed without issue – numbers consistent with regular attendance. • Staff welfare continues to be monitored. • s. 47F(1) • RPNGC and PNGICSA personnel continue to man the gates. • Gates remain locked. • Wilson Security continue to man internal RPC1 posts. • Incoming staff completed change over without issue. • No reported impact to entry/exit of Naval Base. • Cleaning services have recommenced. • BRS Maintenance repairing damage to the Control and ERT Rooms. • Minimal resident movement within centre. <p>Further updates will be provided as they become available.</p>	
Actions Taken	<ul style="list-style-type: none"> • PNGDF CO and PPC (not available) briefing. 	
Actions Required	<ul style="list-style-type: none"> • Health Services, Policy Division and People Division are organising EAP support for personnel. • Telephone counselling will be made available immediately. 	
Case Reference/ID or Incident Number	BIMS 17007-2017	
Branch/Division/ Group Specific Reporting Information	Detention, Compliance and Removals Division	
Primary Point of Contact	<p>Name: David Whitfield Position: Commander, Offshore Operational Coordination Phone / Mobile: s22(1)(a)(ii) Email: s22(1)(a)(ii)</p>	

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Alternate Point of Contact	Name: IMRT Position: IMRT Shift Supervisor, Incident Management & Reporting Team Phone / Mobile: s22(1)(a)(ii) Email: s47E(d)
Drafted by	Name: s22(1)(a)(ii) Position: IMRT Shift Supervisor, Incident Management & Reporting Team Phone / Mobile: s22(1)(a)(ii) Email: s47E(d)
Cleared by	Name: David Whitfield Position: Commander, Offshore Operational Coordinaton Phone / Mobile: s22(1)(a)(ii) Email: s22(1)(a)(ii)

s22(1)(a)(ii)

From: Strategic Border Command Centre s47E(d)
Sent: Saturday, 15 April 2017 7:27 PM
To: PEZZULLO Michael; QUAEDVLIEG Roman; FERNANDEZ Maria; NOBLE Rachel; MANTHORPE Michael; CONNELL Jenet; NEWTON Mandy; OUTRAM Michael; MACLACHLAN Craig; FRAZER Shannon; ASHE Cameron; COLQUHOUN Lachlan; MOY Cheryl-anne; NOCKELS David; WHITFIELD David; BREZZO Phil; WOODFORD-SMITH Kingsley
Cc: s22(1)(a)(ii) Strategic Border Command Centre
Subject: BIMS 17007-2017 / CAT 2 / SITREP 3 / HIB UPDATE: MANUS RPC DISTURBANCE / 15APR2017 [SEC=PROTECTED]

LIMITED DISTRIBUTION

Purpose:	HIB UPDATE: Manus RPC disturbance	
Lead Business Area	Offshore Operational Coordination	
Schedule of Reporting	Third report <ul style="list-style-type: none"> Further reporting by exception 	
Date-Time Group	Event	14APR2017 – 1800 AEST
	This Report	15APR2017 – 1900 AEST
Location	Manus Regional Processing Centre	
Summary	<p>Events</p> <ul style="list-style-type: none"> A number of residents were playing soccer on the oval as per normal allowable arrangements. s33(a)(iii) s. 33(a)(iii) – s. 33(b) s. 33(b) s33(a)(iii) 	

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s33(a)(iii)

• s33(b)

• ECO was stood up and commenced operations.

• s33(a)(iii)

• s33(b)

Staffing

- All DIBP / ABF staff were accounted for within approx. 15 minutes of the shots being heard;
 - Staff were directed to remain within accommodation area and all communications were through the ECO and the duty officer.
- The Duty Officer was instructed to undertake regular welfare checks (every 15 mins). Staff were reminded of:
 - EAP services, EAP to also attend Island next week;
 - Media protocols;
 - Instructed to make contact with family / friends to assure that they are okay;
 - Instructed to await further messages.
- Staff were briefed on events at approx. 2150 AEST and were instructed not to undertake any morning activities (e.g. morning base walk).
- An all staff briefing was held late morning 15APR2017 and staff were provided with an update of events and personal safety / security arrangements.
- All interpreter staff have been accounted for.
- CAPS staff were not all accounted for at time of event, however were accounted for at a later stage.
- Other stakeholder staff (IOM, DECMIL etc.) have been accounted for.

Stakeholders

• s33(a)(iii), s47E(d)

• Wilson

○ s47E(d)

• BRS

○ s47E(d)

• s33(a)(iii)

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	<ul style="list-style-type: none"> • s33(a)(iii) [REDACTED] • s33(a)(iii) [REDACTED]
	<p>Operations</p> <ul style="list-style-type: none"> • s47E(d), s33(a)(iii) [REDACTED] • Evening medication rounds were suspended: <ul style="list-style-type: none"> ○ No residents critically impacted if they didn't receive meds for a 24 hour period; ○ Morning medication rounds expected to resume at 0730 AEST (pending any security advice to the contrary). • Residents became frustrated with missing evening meal service: <ul style="list-style-type: none"> ○ Non-essential staff had removed to confines of RPC 1 or 2, and were not present for meal service; ○ Given time of incident, much of the food had already been delivered to RPC 1; ○ Understood residents entered mess kitchen areas and self-served; ○ No known infrastructure damage to East or West area mess based on resident frustration (which had been an experience in the past). • Morning meal services commenced as normal. • Ease of communications was a problem: <ul style="list-style-type: none"> ○ Phone networks quickly became congested and impacted ability to communicate; ○ Alternate solutions may need to be considered. • s47E(d) [REDACTED]
	<p>Pressures</p> <ul style="list-style-type: none"> • s47E(d), s33(a)(iii) [REDACTED] • s. 33(b) [REDACTED] • s33(a)(iii) [REDACTED] • Messaging – to residents and staff. • Resident(s) allegedly involved not yet confirmed identification. • s47E(d) [REDACTED] • [REDACTED]
Actions Required	<ul style="list-style-type: none"> • UNHCR and UNHR visits are planned for 18APR2017 (Tuesday) arrival and will seek to have this delayed • s. 33(a)(iii) [REDACTED]

	s. 33(a)(iii)
Case Reference/ID or Incident Number	BIMS 17007-2017
Branch/Division/ Group Specific Reporting Information	Detention, Compliance and Removals Division
Primary Point of Contact	Name: David Whitfield Position: Commander, Offshore Operational Coordinaton Phone / Mobile: s22(1)(a)(ii) Email: s22(1)(a)(ii)
Alternate Point of Contact	Name: David Whitfield Position: Commander, Offshore Operational Coordinaton Phone / Mobile: s22(1)(a)(ii) Email: s22(1)(a)(ii)
Drafted by	Name: David Whitfield Position: Commander, Offshore Operational Coordinaton Phone / Mobile: s22(1)(a)(ii) Email: s22(1)(a)(ii)
Cleared by	Name: Kingsley Woodford-Smith Position: Assistant Commissioner, Detention Compliance and Removals Phone / Mobile: s22(1)(a)(ii) Email: ks22(1)(a)(ii)

s22(1)(a)(ii)

From: Strategic Border Command Centre s47E(d)
Sent: Sunday, 16 April 2017 12:11 PM
To: PEZZULLO Michael; QUAEDVLIEG Roman; FERNANDEZ Maria; NOBLE Rachel; MANTHORPE Michael; CONNELL Jenet; NEWTON Mandy; OUTRAM Michael; MACLACHLAN Craig; FRAZER Shannon; ASHE Cameron; COLQUHOUN Lachlan; MOY Cheryl-anne; NOCKELS David; WHITFIELD David; BREZZO Phil; WOODFORD-SMITH Kingsley
Cc: s22(1)(a)(ii) Strategic Border Command Centre; WHITFIELD David; s22(1)(a)(ii) MACLACHLAN Craig; IMRT
Subject: BIMS 17007-2017 / CAT 2 / SITREP 4 / HIB UPDATE: MANUS RPC DISTURBANCE / 16APR2017 [SEC=~~PROTECTED~~, DLM=Sensitive]

LIMITED DISTRIBUTION

Purpose:	HIB UPDATE: Update on the Manus RPC disturbance	
Lead Business Area	Offshore Operational Coordination	
Schedule of Reporting	Fourth report Reports to be provided by exception	
SBCC Action Required	Nil	
Date-Time Group	Event	14APR2017 – 1800 AEST
	This Report	16APR2017 – 1030 AEST
Location	Manus Regional Processing Centre	
Summary	<p>UPDATE as at 10:30 MLT on 16APR2017:</p> <ul style="list-style-type: none"> • Evening and morning meal service completed – no report of any issues. • Medication rounds continue as per schedule – nil reported incidents. • Staff welfare continues to be monitored. • Support from RPNGC and PNGICSA continued through the night and will remain throughout today. • Gates remain locked. • Wilson Security continue to man internal RPC1 posts. • Reduced number of residents conducting nightly activities - many residents remained within their accommodation area during the night. • Higher number of residents moving this morning compared to yesterday. • PNGDF holding their 'Family Day' today at the oval. s. 33(a)(iii) Programs and activities have been cancelled for today to further restrict foot traffic between RPC1 and RPC2. <p>Further updates will be provided as they become available.</p>	
Actions Taken	<ul style="list-style-type: none"> • Wilson Security continue to monitor, engage and report • BRS reviewing use of RPC2 recreation area. 	
Actions Required	<ul style="list-style-type: none"> • ECO remains in caretaker mode and will reconvene at 1500 	
Case Reference/ID or Incident Number	HIB Update 4	
Branch/Division/ Group Specific Reporting Information	Detention, Compliance and Removals Division	
Primary Point of	Name: David Whitfield	

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Contact	Position: Commander, Offshore Operational Coordinaton Phone / Mobile: s22(1)(a)(ii) Email: s22(1)(a)(ii)
Alternate Point of Contact	Name: IMRT Position: IMRT Shift Supervisor, Incident Management & Reporting Team Phone / Mobile: s22(1)(a)(ii) Email: s47E(d)
Drafted by	Name: s22(1)(a)(ii) Position: IMRT Shift Supervisor, Incident Management & Reporting Team Phone / Mobile: s22(1)(a)(ii) Email: s47E(d)
Cleared by	Name: David Whitfield Position: Commander, Offshore Operational Coordinaton Phone / Mobile: s22(1)(a)(ii) Email: s22(1)(a)(ii)
Distributed to	HIB Distribution List

s22(1)(a)(ii)


From: Strategic Border Command Centre s47E(d)
Sent: Sunday, 16 April 2017 5:18 PM
To: [SBCC ESIR]
Cc: WHITFIELD David; s22(1)(a)(ii) IMRT; MACLACHLAN Craig
Subject: BIMS 17007-2017 / CAT 2 / SITREP 5 / FINAL / MANUS RPC DISTURBANCE / 16APR2017 [SEC=~~PROTECTED~~]

Purpose:	Update on Manus RPC disturbance	
Lead Business Area	Offshore Operational Coordination	
Schedule of Reporting	Fifth and final report	
Date-Time Group	Event	14APR2017 – 1800 AEST
	This report	16APR2017 – 1700 AEST
Location	Manus Regional Processing Centre (RPC)	
Summary	<ul style="list-style-type: none"> • Afternoon meal service completed – no report of any issues. • Medication rounds commenced. • Support from Royal Papua New Guinea Constabulary (RPNGC) and Papua New Guinea Immigration and Citizenship Service Authority (PNGICSA) continues throughout today. • Gates remain manned. • Papua New Guinea Defence Force (PNGDF) 'Family Day' at the oval – progressing with no issues with approximately 360 men, women and children. No residents. • Residents adhering to movement restrictions. There have been no resident walkouts from the centre since early this morning. Minority of residents have been observed taking photos of padlocks on gates. • BRS continue reviewing use of RPC2 recreation area. • s33(a)(iii) <p>This is the final update for this incident.</p>	
Actions Taken	<ul style="list-style-type: none"> • Wilson Security continues to monitor, engage and report. 	
Actions Required	<ul style="list-style-type: none"> • ECO will stand down, however the measures put in place will continue within normal operational arrangements. • Continued monitoring of mood will be via six hourly atmospheric reporting. 	
Case Reference/ID or Incident Number	BIMS 17007-2017	
Branch/Division/ Group Specific Reporting Information	Detention, Compliance and Removals Division	
Primary Point of	Name: David Whitfield	

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Contact	Position: Commander, Offshore Operational Coordination Phone / Mobile: s22(1)(a)(ii) Email: s22(1)(a)(ii)
Alternate Point of Contact	Name: IMRT Position: IMRT Shift Supervisor, Incident Management & Reporting Team Phone / Mobile: s22(1)(a)(ii) Email: s47E(d)
Drafted by	Name: s22(1)(a)(ii) Position: IMRT Shift Supervisor, Incident Management & Reporting Team Phone / Mobile: s22(1)(a)(ii) Email: s47E(d)
Cleared by	Name: Kingsley Woodford-Smith Position: Assistant Commissioner, Detention Compliance and Removals Phone / Mobile: s22(1)(a)(ii) Email: s22(1)(a)(ii)

s. 22(1)(a)(ii)



-----Original Message-----

From: Kingsley WOODFORD-SMITH

Sent: Saturday, April 15, 2017 07:41 PM AUS Eastern Standard Time

To: Strategic Border Command Centre; Michael PEZZULLO; Roman QUAEDVLIEG; Maria FERNANDEZ; Rachel NOBLE; Michael MANTHORPE; Jenet CONNELL; Mandy NEWTON; Michael OUTRAM; Craig MACLACHLAN; Shannon FRAZER; Cameron ASHE; Lachlan COLQUHOUN; Cheryl-anne MOY; David NOCKELS; David WHITFIELD; Phil BREZZO

Cc: s. 22(1)(a)(ii); Matthew WARDELL

Subject: RE: BIMS 17007-2017 / CAT 2 / SITREP 3 / HIB UPDATE: MANUS RPC DISTURBANCE / 15APR2017 [SEC=~~PROTECTED~~]

Executive, Colleagues

Please note this is a summary outline of the events, (as we currently know them and based on information provided to the ECO which is still to be validated). The event commenced at approximately 1800hrs 14042017 and continued through to approximately 1855 14042017.

BRS / Wilson Security are currently investigating, reviewing and compiling extensive information of the incident, including collection of Witness statements, affidavits, CCTV footage, photographs and other evidence.

Thanks and regards

Kingsley Woodford-Smith

Assistant Commissioner Detention, compliance and Removals

Australian Border Force

P:02 s. 22(1)(a)(ii) | M: s. 22(1)(a)(ii)

E: s. 22(1)(a)(ii)@border.gov.au

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