

From: s. 22(1)(a)(ii)
To: s. 22(1)(a)(ii)
Subject: IHAP background brief: Regional Processing arrangements in Papua New Guinea [DLM=For-Official-Use-Only]
Date: Tuesday, 8 October 2019 1:48:58 PM
Attachments: [Map of POM - with Sites.pdf](#)
[PNG DFAT Aid fact sheet April 2019.pdf](#)
[IHAP background brief v.RPR.docx](#)

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Good afternoon s. 22(1)(a)(ii)

To support IHAP's visit to Papua New Guinea, we have drafted an IHAP background brief: Regional Processing arrangements in Papua New Guinea.

I have also included a map of Port Moresby with sites marked and a DFAT aid fact sheet.

Was this what you were after?

Kind regards,

s. 22(1)(a)(ii)

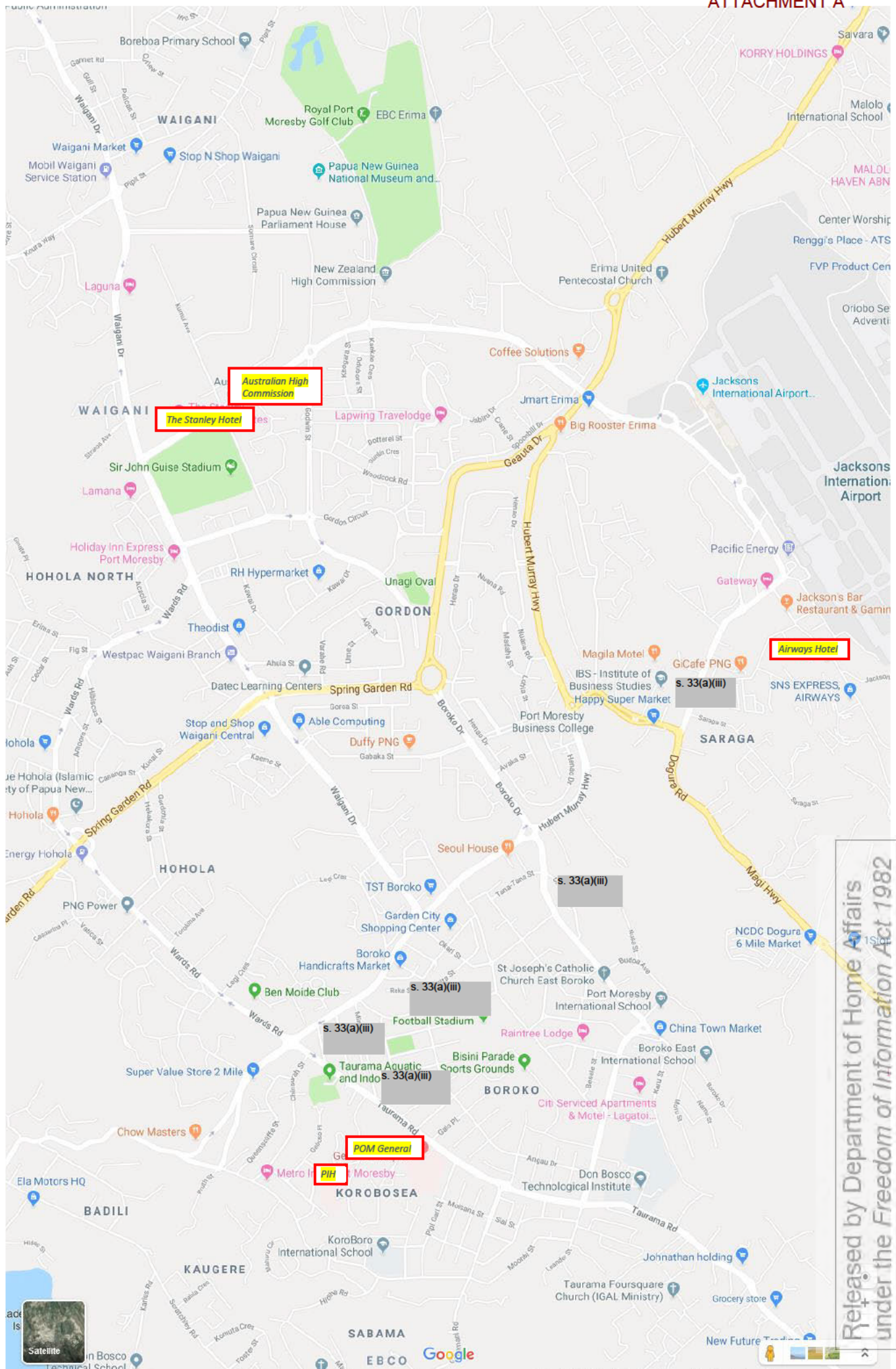
Policy Officer
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PAPUA NEW GUINEA

Development Cooperation
fact sheet April 2019

ESTIMATED AUSTRALIAN ODA 2019-20	\$607.5 MILLION
GROSS NATIONAL INCOME PER CAPITA	US2,340 (2017)
POPULATION	8.3 MILLION (2017)

As our nearest neighbour and close regional partner, a stable and prosperous PNG is in Australia's national interest.

Strategic direction

Australia's development partnership with PNG focuses on inclusive economic growth, with investments in private sector-led growth, health and education. We are working together to strengthen governance in line with PNG's own policy priorities. The development partnership has three strategic objectives: promoting **effective governance**; enabling **economic growth**; and enhancing **human development**. Gender equality is a cross-cutting issue for all programs.

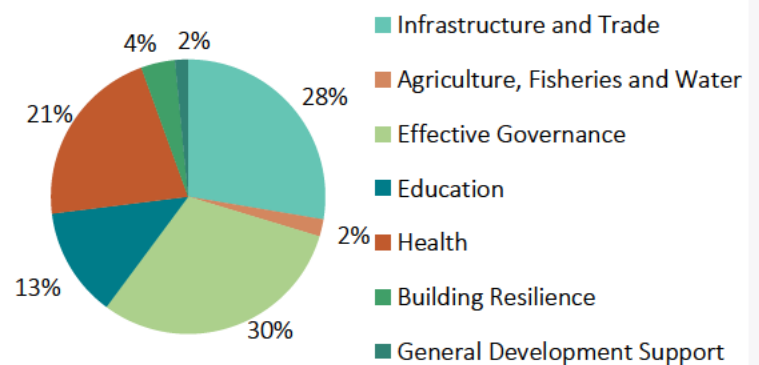
Australia's work contributes to PNG's progress towards the Sustainable Development Goals.

Program highlights

- Supported the maintenance and reconstruction of 1,600 kilometres of **roads** in in 2018.
- Delivered **sexual and reproductive health services** and family planning to nearly 250,000 people in 2018.
- Increased the proportion of people completing **tuberculosis treatment** from 65 per cent in 2014 to 99 per cent in 2018.
- Upgraded the O3B satellite internet **infrastructure**, boosting connectivity by 30 cent in advance of completion of the Coral Sea per Cable System.

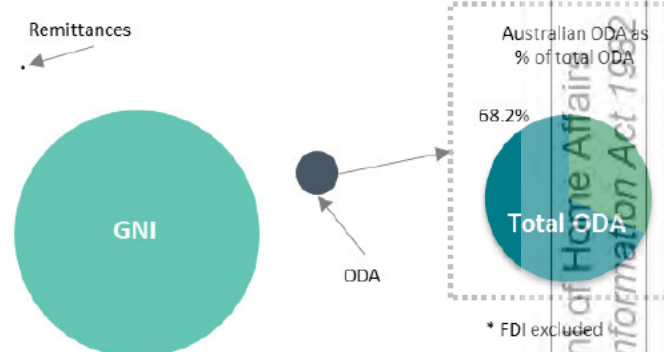
Australian ODA	2017-18 Actual (\$m)*	2018-19 Estimated Outcome (\$m)*	2019-20 Budget Estimate (\$m)*
Country Programs	470.2	505.3	512.3
Regional	24.3	33.0	49.7
Global	14.6	12.3	12.8
Other Government Departments	30.2	27.5	32.7
Total Australian ODA to PNG	539.4	578.0	607.5
% of Total Australian ODA	13.2%	13.4%	15.0%

Australian ODA to Papua New Guinea, by Investment Priorities 2019-20



*'Health' and 'Effective governance' allocations include investments in infrastructure activities

Papua New Guinea ODA, Foreign Direct Investment (FDI) and Remittances Relative to Gross National Income (GNI) (2017)*



For more details

- [Aid Investment Plan Papua New Guinea: 2015-16 to 2017-18](#)
- [PNG-Australia Aid Partnership Arrangement 2016-17 \(extended to the Ministerial Forum in 2019\)](#)
- [Joint Understanding between Australia and Papua New Guinea on further bilateral cooperation on health, education and law and order.](#)

SUSTAINABLE DEVELOPMENT GOALS



IHAP background brief: Regional processing arrangements in Papua New Guinea

Regional processing arrangements

- The Department of Home Affairs is actively working with the Government of Papua New Guinea to resolve the regional processing caseload in Papua New Guinea, through settlement, returns and removals.
- Regional Processing arrangements, and the management of transferees under those arrangements in Papua New Guinea is the responsibility of the Government of Papua New Guinea.
 - As at 7 October 2019, 280 individuals (251 refugees and 29 failed asylum seekers) reside in Papua New Guinea.
 - This number does not include the failed asylum seekers detained, and now independently managed, by Papua New Guinea Immigration and Citizenship Authority.

Health services

- The Australian Government works closely with the Government of Papua New Guinea to ensure transferees continue be provided with a range of health, welfare and support services, including extensive physical and mental healthcare provisions.
- Pacific International Hospital provides health services to transferees in Papua New Guinea, including primary and mental health services, and access to specialised health services, delivered by qualified medical professionals.
- Pacific International Hospital delivers mental health services in Papua New Guinea with a mixture of mental health professionals, including a chief psychiatrist, psychologist, counsellors, mental health nurses, social workers and an occupational therapist.
 - As at 7 October 2019, there were 20 contracted health professionals available to transferees, including four mental health professionals. This is a ratio of approximately one healthcare professional to every 14 transferees, and one mental health professional to every 70 transferees.
 - In Manus, there are 12 contracted health professionals, which includes one mental health professional. Direct service delivery has ended and these services are now transitioning to Port Moresby. Pacific International Hospital will leave a contingent of health professionals in Manus to assist with transition out activities.
 - In Port Moresby, there are eight contracted health professionals, which includes three mental health professionals.
- The Pacific International Hospital in Port Moresby provides comprehensive medical treatment and health services.
 - Onsite facilities include a dedicated 12-bed mental health ward and activity room, supported by additional mental health and psychiatric professionals. The mental health ward is capable of providing services for major depressive disorder; substance use disorders; post-traumatic stress disorder and other trauma-related conditions; anxiety disorders; serious mental illness; and other psychotic disorders.
 - Transferees also have exclusive access to an acute three-bed in-patient ward with one seclusion room, an activity room and secured nursing station.
- Pacific International Hospital also provides a medical officer and nurse liaison to support patients referred to Port Moresby from Manus for medical treatment.
 - The liaison service was available during business hours Monday to Saturday and was designed to manage and coordinate follow up appointments with specialists and hospitals in Port Moresby, including mental health specialist services.

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- Transferees can also be referred or self-refer to other hospitals in Papua New Guinea.
- Where medical treatment is not available in Papua New Guinea, the health care provider may recommend treatment in a third country, including Australia.
 - Medical transfer from a regional processing country to a third country is considered on a case-by-case basis according to clinical need.
 - As at 8 October 2019, the Department has received 263 notifications for medical transfer (s198E) for transferees in Papua New Guinea, with 234 deemed valid and 121 transferring to Australia.
 - Since 2 March 2019, 11 individuals from Papua New Guinea have transferred to Australia under existing medical transfer provisions (198B).

Regional processing service delivery

- Transferees in Port Moresby continue to receive support and services from Papua New Guinea Immigration and Citizenship Authority, delivered through contracted service providers.

Pacific International Hospital

- In Manus, Pacific International Hospital delivered health services at the general practitioner-led clinic located at the East Lorengau Refugee Transit Centre.
- In Port Moresby, Pacific International Hospital continues to provide primary healthcare and referral for specialist services. The following services are provided by Pacific International Hospital in Port Moresby:
 - Diagnostic and imaging services;
 - Inpatient services for secondary and tertiary care in medical, surgical, critical care and mental health domains.
 - Emergency services (during and after hours);
 - Dental services; and
 - Referral for specialist services.

Paladin Holdings PTE Ltd

- s. 33(a)(iii) [REDACTED]
 - Since all transferees in Manus have voluntarily relocated to Port Moresby, there is no longer a requirement for garrison and welfare services in Manus.
- Paladin was contracted to provide garrison and security services at the East Lorengau Refugee Transit Centre, as well as services at Hillside Haus, West Lorengau Haus and other sites in Port Moresby.
- Paladin provided the following services to transferees:
 - Security services (all sites);
 - Incident management (all sites);
 - Emergency management (all sites);
 - Transport and escort, including delivering a bus service in Manus (all sites);
 - Reception, induction and departures (all sites);
 - Resident property (all Manus sites);

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- IT / Communications (all sites);
- Facilities management (East Lorengau Refugee Transit Centre); and
- Business Services (all sites).

JDA Wokman Ltd

- JDA Wokman are contracted to provide services including case management and allowance and support payments across Manus and Port Moresby.
- JDA Wokman currently provides the following settlement services in Port Moresby under the community-placement model:
 - Income support;
 - Package of household goods and start-up items;
 - Rental allowance, including bond and utilities;
 - Job linking and training support;
 - Case management and community linking, as required; and
 - Incident management.

NKW Holdings Limited

- s. 33(a)(iii) [REDACTED]
- NKW were contracted to provide the following site management services at Hillside Haus and West Lorengau Haus:
 - Catering;
 - Cleaning;
 - Reception;
 - Accommodation Management;
 - Site Management Services;
 - Individual Allowance Program; and
 - Resident Engagement Services.

Playfair Migration Services

- The Claims Assistance Protection Scheme contract with Playfair provides support and assistance to refugees undergoing merits review as part of the United States resettlement arrangement.

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From: [Guy Coffey](#)
To: [Susan Moloney](#); [Neeraj Gill](#)
Cc: s. 22(1)(a)(ii); [Di Dio](#)
Subject: questions for trip to PNG
Date: Tuesday, 8 October 2019 10:10:48 PM

Hi Sue and Neeraj,

Good luck with your PNG visit.

I have reiterated below some of the queries I have had, most or all of which you are probably already planning to raise. I appreciate your time is very limited and you mightn't be able to cover everything.

Interpreters

s. 33(a)(iii)



Treatment of post-traumatic conditions

s. 33(a)(iii)



Community based treatment for patients with severe mental illness

What arrangements are available for TPs who require ongoing intensive psychiatric treatment in the community but who are unlikely to pursue this themselves for the usual reasons - lack of insight, disorganisation, amotivation etc. ?

Psychotropic medication availability

s. 33(a)(iii)



The availability of psychosocial support services

Particularly in relation to non refugees and refugees without imminent resettlement prospects, are there programs available which might provide:

- (non clinical) counselling and support around the myriad practical issues that can arise - making decisions about repatriation, getting in contact with family, finding employment, sourcing various forms of advice eg legal assistance etc

- classes and purposeful activity - eg language classes, exercise classes, support groups, access to casual employment ?

Options for non-refugees

s. 33(a)(iii)



Interest in peer support and assistance from Australia

?Given the expertise Australia has acquired in the area of refugee mental health, there may (or may not) be an interest in establishing various forms of peer support which could be provided in a variety of forms (eg teleconferencing, one to one mentoring etc). If appropriate, it would be useful to know whether there would be any interest in such arrangements.

We'll be very interested in your observations !

Hope it goes well,

Guy

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The Victorian Foundation for Survivors of Torture (VFST, or Foundation House as it is also known) 4 Gardiner Street, Brunswick 3056. www.foundationhouse.org.au

Please consider the environment before printing this email.

IHAP Travel Program Run Sheet

Travellers Contact Details

Stephen Hayward	+61	s. 22(1)(a)(ii)	
s. 22(1)(a)(ii)	+61	s. 22(1)(a)(ii)	
Associate Professor Sue Moloney	+61	s. 47F(1)	
Associate Professor Neeraj Gill	+61	ss. 47F(1)	(personal)
	+61	ss. 47F(1)	(work)

Key Contacts (by order required during travel)

Contact	Phone Number	Address
Stanley Suites Hotel	+675 302 8888	
s. 22(1)(a)(ii)	+61 s. 22(1)(a)(ii)	ABF (Brindabella)
• Offshore Health Operations		
Black Swan	+675 325 4370 OR +675 7520 0200	
JDA Wokman	TBC	Unit 11, Section 53, Allotment 15 and 16, Ume St, Gordons
• s. 47F(1)		
• s. 47F(1)		
Airways Hotel (for lunch reservation on Thursday 10 October 2019)	+675 325 5200	Jacksons Parade, 7 Mile
s. 22(1)(a)(ii)	+675 s. 47F(1)	

*NOTE:

- any use of Black Swan transport will be paid for on corporate credit card at time of transport use (like a taxi);
- airport transfer from Port Moresby to Stanley Suites will be by complimentary hotel transfer (s. 22(1)(a)(ii)) – see confirmation email)

Wednesday 9 October 2019

1400 – 1500

Teleconference with Offshore Health Operations

- s. 22(1)(a)(ii) Offshore Health Operations is lead
- Teleconference is to be held in Boardroom 1 of the Hotel Lobby. This has been paid for on s. 22(1)(a)(ii) credit card.
- Teleconference Details:
 - +61 2 s. 22(1)(a)(ii) (international) or s. 22(1)(a)(ii)
 - Host code: s. 22(1)(a)(ii)
 - Participant code: s. 22(1)(a)(ii)
- No formal agenda, but aim to discuss:
 - The role of Offshore Health Operations
 - S198e process
 - Role of all relevant stakeholders in IHAP and medivac processes

- Any previous lessons learnt / explaining the operating model
- The purpose of this meeting is to provide the IHAP with an overview of the Offshore Health Operations process (including s198e), and the role that each stakeholder plays in facilitating transfers. This includes ICA / ABF / service providers.

Meeting with JDA Wokman

15:00 – 16:30

- s. 47F(1)
- s. 47F(1)
- JDA Wokman are contracted to provide services including case management and allowance and support payments across Manus and Port Moresby.
- JDA Wokman currently provides the following settlement services in Port Moresby under the community-placement model:
 - Income support;
 - Package of household goods and start-up items;
 - Rental allowance, including bond and utilities;
 - Job linking and training support;
 - Case management and community linking, as required; and
 - Incident management.

Dinner arrangements

1830

To be confirmed at one of the food and beverage establishments at Stanley Suites

Thursday 10 October 2019

0900 - 1300

Sue and Neeraj will lead the meetings at the hospital. The purpose of these meetings is to discuss (at minimum):

- Access to interpreters/interpreting services
- How transitory persons access services
- Review guidelines and protocols regarding health screening
- Access to medications etc

Lunch

1300

Lunch reservations have been made at Airways hotel (Vue Restaurant).

Friday 11 October 2019

This is an opportunity to followup with PIH if required, or undertake debrief with Panel etc.