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1. To support ongoing efforts to maximise refugee uptake and engagement in the United States (US) resettlement arrangement the Department has sought to engage the U.S. Committee for Refugees and Immigrants (USCRI) as coordinators for the provision of additional support for refugees resettled in the US.

2. s. 22(1)(a)(ii)

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to deliver core services:

- establishment of a national coordinator and working group;
- recruitment of Case Aides;
- establishment of information exchange processes and delivery of information systems; and
- extended resettlement case management and supplementary upward mobility support delivered on an as required basis.

Issues

3. s. 33(a)(iii)



4. s. 33(a)(iii)



s. 22(1)(a)(ii)

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6. s. 22(1)(a)(ii)



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12 February 2020

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- A. This Agreement records the commitment of both Parties to implement the **Support for Refugees under regional processing arrangements to resettle in the United States** (the **Project**). The Project aims to improve understanding of the benefits of resettlement in the United States (U.S.), strengthen the support mechanisms available to them on resettlement and improve integration in the U.S.

s. 22(1)(a)(ii)

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SCHEDULE 1: PROJECT AND ACTIVITIES

ITEM A. Project Background & Summary

- A.1 This project comprises two main components:
- a. Enhanced information sharing to refugees in Nauru, PNG and temporarily in Australia to encourage their participation in the U.S. resettlement arrangement.
 - b. Enhanced case management support and access to upward mobility support for resettling refugees after arrival in the U.S.
- A.2 The project aims to increase engagement in the U.S. resettlement arrangement for refugees under regional processing arrangements to the U.S., to maximise the number of refugees resettled under the arrangement.
- A.3 The project will provide refugees with accurate information and positive firsthand experience of resettlement in the U.S. In doing so, the project will aim to strengthen confidence on the part of refugees (and their supporters) about the benefits of resettlement in the U.S. and the importance of engaging fully with this resettlement opportunity.
- A.4 The Funded Organisation will actively work with partners in Nauru, PNG, and Australia to dispel misconceptions, and increase refugee understanding of the U.S. resettlement program, including its benefits, successes, and processes.
- A.5 U.S. resettlement agencies provide short-term resettlement support and services to newly arrived refugees resettling in the U.S. under the U.S. Refugee Admissions Program, and then connect them to ongoing services for longer-term support. This project aims to enhance these efforts by augmenting existing case management and support services with the recruitment of refugees from Nauru and Papua New Guinea (PNG) resettled who have already resettled in the U.S. under the resettlement arrangement. These refugees will be recruited to serve as dedicated Case Aides at network resettlement locations serving the majority of the resettlement of the regional processing population (approximately 12 sites).
- A.6 The Case Aides will work in partnership with case managers by providing mentorship and additional support that accelerate self-sufficiency. They will also assist in guiding and determining the nature of additional support such as microfinancing and the need for crisis intervention and assistance.
- A.7 The Funded Organisation will establish a working group with a representative from each national resettlement agency to identify the 12 implementing sites and Case Aides. In addition, the working group will support project activities and identify ways to best support resettlement and integration efforts.
- A.8 The Project will run for 12 months.

ITEM B. Project Description and Objectives (see Recitals)

- B.1 The project aims to inform refugees eligible for U.S. resettlement about resettlement in the U.S. to maximise participation and placement under the arrangement. The project also provides engaged resettlement support for refugees approved for resettlement under the U.S. Refugee Admissions Program. This will be achieved through the following objectives:
- B.2 **To ensure refugees in Nauru, PNG and Australia develop an improved and more comprehensive understanding of resettlement in the U.S.:**
- a. To ensure refugees have accurate information and positive first-hand experience of resettlement in the U.S.
 - b. To encourage refugee confidence about the benefits of resettlement in the U.S. and the importance of engaging fully with the U.S. resettlement opportunity.
- B.3 **To enhance resettlement and local integration of refugees in the U.S.:**
- a. To ensure that each newly arrived refugee is supported to achieve self-sufficiency through adequate English language development (through the provision of English language courses, inclusive and not limited to English language classes and tutoring), vocational training, employment and where necessary microcredit and recertification to help facilitate this outcome.
 - b. To provide extended case management services and crisis assistance on an as needed basis.
 - c. To provide additional assistance to support healthy coping skills through referrals to relevant psychosocial and other support services including programs for survivors of torture, as applicable.
 - d. To provide additional support to establish the pathway towards achieving family reunion, securing a green card and eligibility for citizenship.

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SCHEDULE 2: TERM, FUNDING AND PAYMENT**ITEM A. Term****A.1 Commencement Date**

The Commencement Date for the Activities under this Agreement is 9 December 2019, as specified in the LOI, dated the same.

A.2 Completion Date

The Completion Date for the Activities under this Agreement is 9 December 2020.

A.3 Term

The Term of the Funding Agreement is twelve (12) months after the Commencement Date.

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SCHEDULE 3: OPERATIONAL PROVISIONS

ITEM A. Notices

A.1 Contact Officer for Home Affairs in Australia

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Contact officer for Home Affairs in Washington DC

s. 47E(c)

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Minute

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Date: 16 January 2020

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ENHANCED UNITED STATES RESETTLEMENT ENGAGEMENT AND AUGMENTED SETTLEMENT SERVICES

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arrangement with USCRI for:

- a. enhanced engagement activities with refugees eligible for United States resettlement to encourage, and maintain their participation in the resettlement arrangement; and
- b. supplementary case management settlement services and upward mobility support post-arrival in the United States.


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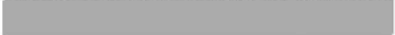
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- a. front loading information about resettlement in the United States to refugees to encourage their participation and ongoing engagement in the resettlement process. This action aims to allay concerns about available support and correct misinformation, 

- b. augmenting existing case management and support services to refugees resettling in the US to enhance their settlement success and integration into US society; and
- c. supplementary upward mobility support for refugees to engage in vocational and training opportunities in the US.

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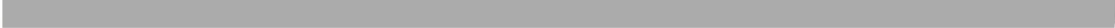



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17. This arrangement covers the period 11 December 2019 to 11 December 2020.

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to maximise engagement in US resettlement and enhance settlement support services for refugees resettling under the United States resettlement arrangement.

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**ADDITIONAL SUPPORT FOR REFUGEES UNDER REGIONAL PROCESSING
ARRANGEMENTS TO RESETTLE IN THE UNITED STATES (US)**

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s. 22(1)(a)(ii) additional support for refugees from the regional processing caseload to encourage their engagement in the US resettlement arrangement and to deliver supplementary support on arrival in the US s. 22(1)(a)(ii).

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for the

following core services:

- Establishment of a national coordinator and working group
- Recruitment of Case Aides, being refugees resettled in the US from regional processing countries, to support refugees from the regional processing cohort pre and post arrival in the US
- Establishment of information exchange processes and delivery of information systems
- Extended resettlement case management and supplementary upward mobility support delivered on an as required basis.

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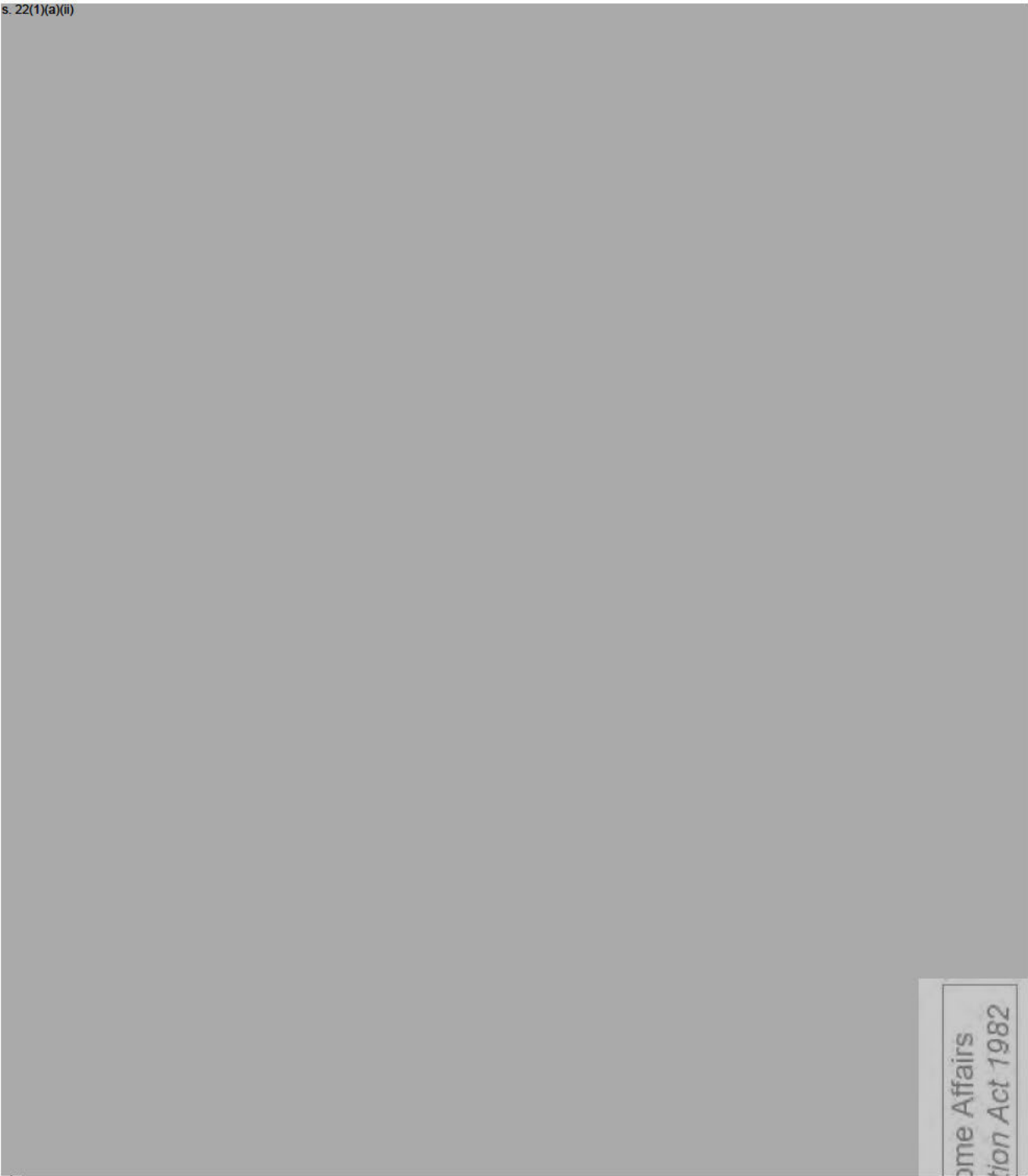
achieving increased refugee engagement in the US resettlement process and their successful integration into US society.

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11 December 2019

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US Resettlement Information and Support

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Agreement date (date the contract was signed): 12/02/2020

Validity start (date the contract to commence): 13/12/2019

Validity end (date contract to be completed by): 9/12/2020

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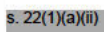
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US resettlement support


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ENHANCED SERVICES FOR REFUGEES FROM NAURU AND PAPUA NEW GUINEA

I. INTRODUCTION

In November 2016, the U.S. and Australian governments reached a bilateral agreement to facilitate the resettlement of 1,250 refugees living in Nauru and Papua New Guinea to the U.S. As of February 2020, 682 refugees have arrived in the U.S. under this agreement and an additional 300 to 400 are being processed and may arrive in 2020.

II. THE PROJECT

The Nauru and Papua New Guinea Program (NRPP) is a project funded by the Australian Government and administered by the U.S. Committee for Refugees and Immigrants (USCRI) to provide support to refugees admitted in the U.S. from Nauru, Papua New Guinea, and the Australian mainland. The project aims to strengthen the support mechanisms available to refugees from Nauru and Papua New Guinea and improve their ease of integration in the U.S.

III. ELIGIBILITY

All refugees who are resettled from Nauru, Papua New Guinea, and the Australian mainland are eligible for enrollment in the NRPP program regardless of when they arrived in the U.S. Enrollment in the NRPP program will be based on an assessment of needs. Agency staff will conduct a thorough assessment to identify the needs of potential enrollees and develop a service plan with them to address these needs.

Refugees can be enrolled in other programs and still be able to access services from the NRPP program. However, the program is not intended to supplant, or duplicate services provided through other programs. Instead, the NRPP will supplement existing services by addressing any gaps. Agency staff will ensure there is no duplication of services.

The NRPP program is designed to provide short-term assistance to address needs that are not met through traditional refugee programming. The program has a short duration and will end in December 2020. There is no defined time-limit for serving a case through the NRPP and agency staff will close a case enrolled in the program when the short-term goals outlined in the service plan are achieved.

Refugees can be enrolled in the NRPP program if they have the following needs:

- Emergent needs requiring assistance with housing, access to health care, and other basic needs;
- Cases that require assistance to promote upward mobility, especially in relation to employment prospects. This includes financial assistance for vocational or other training, acquiring a license to pursue better employment opportunities, etc.

IV. CASE MANAGEMENT AND OTHER SUPPORT

Local resettlement agencies provide short-term support and services to newly arrived refugees and then connect them to ongoing services for longer term support. The NRPP program aims to enhance these efforts by augmenting existing case management and

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ENHANCED SERVICES FOR REFUGEES FROM NAURU AND PAPUA NEW GUINEA

support services with the recruitment of case aides. The case aides will work in partnership with case managers who work in programs clients may be enrolled in and provide mentorship and additional supports that accelerate self-sufficiency. Case aides will be located in the following cities:

1. Atlanta, Georgia
2. Baltimore, Maryland
3. Buffalo, New York
4. Chicago, Illinois
5. Dallas, Texas
6. Denver, Colorado
7. Elizabeth, New Jersey
8. Houston, Texas
9. Philadelphia, Pennsylvania
10. Phoenix, Arizona
11. Portland, Oregon
12. San Diego, California

These locations were selected because they represent cities where the bulk of the cases that have arrived (around 60 percent of the caseload) have been resettled. The twelve case aides, recruited and hired by local affiliates at each location, will serve enrollees in the immediate placement area and also provide assistance remotely to refugees in the region. The funding made available to the local host affiliate will cover the cost of hiring a full-time case aide, local program oversight, and other administrative costs. USCRI in collaboration with the eight national resettlement agencies will provide oversight and support for these locations through a National Working Group.

In addition to funds available for case management support, local resettlement affiliates will have an opportunity to request funds from USCRI to address emergent needs and/or upward mobility assistance on behalf of refugees. The funds will be used to address crisis and help enhance self-sufficiency and integration. This will include funds to support professional recertification, microcredit, short-term vocational training, and other self-sufficiency programming based on applications submitted on behalf of refugees. Funds are also made available to extend the Reception and Placement service period and complement any ORR services funding for the most vulnerable cases including those with mental health and psychosocial support needs. Included in the extended support are housing and transportation assistance and assistance with emergency needs that pose a barrier to quality of life including medical and psychological assistance.

The client assistance funding is not part of funds received by the 12 local affiliates administering the program locally. These funds will be directly administered by USCRI through vendor payment in close coordination with the local affiliate making the request. Funds are available to all eligible refugees regardless of where in the U.S. they are resettled. Assistance amounts will vary based on purpose and need and will be paid directly to vendors to prevent impacting refugees' income eligibility levels for public assistance, if applicable. USCRI and the local affiliate will closely review local public benefits guidelines prior to approval and issuance of such funds.

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