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From: s22(1)(a)(ii)
Sent: Wednesday, 18 March 2020 4:08 PM
To: Maritime Travellers Processing Committee
Subject: RE: MTPC FORM (NEW) RUBY PRINCESS 19 MAR OPT [SEC=UNCLASSIFIED]

UNCLASSIFIED

approved

From: Maritime Travellers Processing Committee <s22(1)(a)(ii)@abf.gov.au>
Sent: Wednesday, 18 March 2020 3:53 PM
To: [s22(1)(a)(ii)] <s22(1)(a)(ii)@abf.gov.au>; Depart of Health <s22(1)(a)(ii)@health.gov.au>; Dept of Agriculture <s22(1)(a)(ii)@awe.gov.au>; s22(1)(a)(ii) <s22(1)(a)(ii)@infrastructure.gov.au>
Cc: Maritime Travellers Processing Committee <s22(1)(a)(ii)@abf.gov.au>
Subject: FW: MTPC FORM (NEW) RUBY PRINCESS 19 MAR OPT [SEC=UNCLASSIFIED]

UNCLASSIFIED

Dear MTPC Members and ABF Staff ,

Attached is an application on behalf of the cruise vessel Ruby Princess seeking approval to arrive and depart at ports other than appointed ports. Can all MTPC Members and ABF regional offices please review the attached application.

Can all ABF regional offices please consider this application and forward your response by email: s22(1)(a)(ii)@abf.gov.au by **COB** 18/3/2020

Regards

s22(1)(a)(ii)
 MTPC Coordination
 Australian Border Force
 Phone: +61 (2) s22(1)(a)(ii)
 Email: s22(1)(a)(ii)@abf.gov.au

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From: s22(1)(a)(ii)
Sent: Wednesday, 18 March 2020 4:38 PM
To: Maritime Travellers Processing Committee
Subject: RE: MTPC FORM (NEW) RUBY PRINCESS 19 MAR OPT - approval required [SEC=UNCLASSIFIED]

UNCLASSIFIED

Hi s22(1)(a)(ii)

Approved

Thanks

s22(1)(a)(ii)

From: Maritime Travellers Processing Committee <s22(1)(a)(ii) abf.gov.au>
Sent: Wednesday, 18 March 2020 4:37 PM
To: s22(1)(a)(ii) <s22(1)(a)(ii) abf.gov.au>
Cc: Maritime Travellers Processing Committee <s22(1)(a)(ii) abf.gov.au>
Subject: FW: MTPC FORM (NEW) RUBY PRINCESS 19 MAR OPT - approval required [SEC=UNCLASSIFIED]

UNCLASSIFIED

Hi s22(1)(a)(ii)

Please find attached the MTPC approval for Ruby Princess. We have received verbal approval from Dept of Ag

Grateful for your approval please so we can issue the approval.

Many thanks,

s22(1)(a)(ii)

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Information withheld pending affected third party review rights

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From: Arrivals <§22(1)(a)(ii)@agriculture.gov.au>
Sent: Wednesday, 18 March 2020 4:48 PM
To: Maritime Travellers Processing Committee
Cc: §22(1)(a)(ii)
Subject: FW: MTPC FORM (NEW) RUBY PRINCESS 19 MAR OPT [SEC=UNCLASSIFIED]
Attachments: Debark Report Ruby Princess-RU200315.1 (2).xls; MTPC Application form - Ruby Princess 19 Mar 2020.pdf

Hi §22(1)(a)(ii)

The department of Agriculture, Water and the Environment supports the approval of the RUBY PRINCESS to arrive at Port of SYDNEY tomorrow, 19 March 2020, noting it meets the current exemption criteria for cruise vessels. It is noted that PAX will be disembarking in Sydney.

Kind regards,

§22(1)(a)(ii)

Senior Policy Officer – First Points of Entry

Phone +61 §22(1)(a)(ii) | Mobile: +61 §22(1)(a)(ii)

Department of Agriculture, Water and the Environment
 Compliance Controls | Compliance Division

Sir Donald Bradman Drive, Export Park SA 5950 Australia
 PO Box 63 Export Park SA 5950 Australia

awe.gov.au

From: Maritime Travellers Processing Committee [mailto:§22(1)(a)(ii)@abf.gov.au]
Sent: Wednesday, 18 March 2020 3:23 PM
To: §22(1)(a)(ii) <§22(1)(a)(ii)@abf.gov.au>; Depart of Health <§22(1)(a)(ii)@health.gov.au>; Dept of Agriculture <§22(1)(a)(ii)@awe.gov.au>; §22(1)(a)(ii) <§22(1)(a)(ii)@infrastructure.gov.au>
Cc: Maritime Travellers Processing Committee <§22(1)(a)(ii)@abf.gov.au>
Subject: FW: MTPC FORM (NEW) RUBY PRINCESS 19 MAR OPT [SEC=UNCLASSIFIED]

UNCLASSIFIED

Dear MTPC Members and ABF Staff ,

Attached is an application on behalf of the cruise vessel Ruby Princess seeking approval to arrive and depart at ports other than appointed ports. Can all MTPC Members and ABF regional offices please review the attached application.

Can all ABF regional offices please consider this application and forward your response by email: §22(1)(a)(ii)@abf.gov.au by **COB** 18/3/2020

Regards

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§22(1)(a)(ii)

MTPC Coordination

Australian Border Force

Phone: +61 (2) §22(1)(a)(ii)

Email: §22(1)(a)(ii) abf.gov.au

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From: Maritime Travellers Processing Committee
Sent: Wednesday, 18 March 2020 4:52 PM
To: s22(1)(a)(ii) s22(1)(a)(ii)
Cc: Maritime Travellers Processing Committee
Subject: FW: MTPC FORM (NEW) RUBY PRINCESS 19 MAR OPT [SEC=UNCLASSIFIED]
Attachments: Debark Report Ruby Princess-RU200315.1 (2).xls; MTPC Application form - Ruby Princess 19 Mar 2020.pdf

UNCLASSIFIED

Hi,

Can we please have a response to this email

regards

s22(1)(a)(ii)

MTPC, NPPC & GoG Coordination
 National Border Event Coordination
 Strategic Coordination Branch
 Australian Border Force
 Phone: +61 (2) s22(1)(a)(ii)
 Email: s22(1)(a)(ii) abf.gov.au

From: Maritime Travellers Processing Committee <s22(1)(a)(ii) abf.gov.au>
Sent: Wednesday, 18 March 2020 3:53 PM
To: s22(1)(a)(ii) <s22(1)(a)(ii) abf.gov.au>; Depart of Health <s22(1)(a)(ii) health.gov.au>; Dept of Agriculture <s22(1)(a)(ii) awe.gov.au>; s22(1)(a)(ii) <s22(1)(a)(ii) infrastructure.gov.au>
Cc: Maritime Travellers Processing Committee <s22(1)(a)(ii) abf.gov.au>
Subject: FW: MTPC FORM (NEW) RUBY PRINCESS 19 MAR OPT [SEC=UNCLASSIFIED]

s22(1)(a)(ii) - duplicate email chain

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From: Maritime Travellers Processing Committee
Sent: Wednesday, 18 March 2020 5:08 PM
To: s22(1)(a)(ii) Department of Health; Dept of Agriculture; s22(1)(a)(ii)
Cc: Maritime Travellers Processing Committee
Subject: FW: MTPC FORM (NEW) RUBY PRINCESS 19 MAR OPT - approval [SEC=UNCLASSIFIED]
Attachments: Debark Report Ruby Princess-RU200315.1 (2).xls; MTPC Application form - Ruby Princess 19 Mar 2020.pdf; MTPC APPROVAL - RUBY PRINCESS 19 MARCH 2020 .pdf

UNCLASSIFIED

Dear MTPC Members,

The MTPC has approved the application from behalf of the cruise vessel Ruby Princess to arrive and depart at Australian ports.

Please find attached MTPC approval letter for your records.

regards

s22(1)(a)(ii)

MTPC & NPPC Coordination
 Australian Border Force
 Phone: +61 (2) s22(1)(a)(ii)
 Email: s22(1)(a)(ii) abf.gov.au

UNCLASSIFIED

From: Maritime Travellers Processing Committee <s22(1)(a)(ii) abf.gov.au>
Sent: Wednesday, 18 March 2020 4:51 PM
To: s47G carnivalaustralia.com' <s47G carnivalaustralia.com>
Cc: s47F carnivalaustralia.com' <s47F carnivalaustralia.com>; Maritime Travellers Processing Committee <s22(1)(a)(ii) abf.gov.au>
Subject: FW: MTPC FORM (NEW) RUBY PRINCESS 19 MAR OPT - approval [SEC=UNCLASSIFIED]

UNCLASSIFIED

Dear MTPC Members,

The MTPC has approved the application from Carnival Australia on behalf of the cruise vessel Ruby Princess to arrive and depart at Australian ports.

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Please find attached MTPC approval letter for your records.

regards

§22(1)(a)(ii)

MTPC & NPPC Coordination

Australian Border Force

Phone: +61 (2) §22(1)(a)(ii)

Email: §22(1)(a)(ii) abf.gov.au

Information withheld pending affected third party review rights

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To the Master and Operator of:

Ruby Princess
 C/o- s47F
 Carnival Australia
 Level 5
 465 Victoria Avenue
 Chatswood NSW 2067

s47G carnivalaustralia.com

Maritime Travellers Processing Permission for Vessel

Ruby Princess

**Permission is granted in accordance with s58 of the Customs Act 1901 and
 s247 of the Biosecurity Act 2015**

Permission is granted by the Maritime Travellers Processing Committee (MTPC) for the Master of the vessel, Ruby Princess to permit their vessel to arrive at and depart from a port other than an appointed port and/or restricted minor port in accordance with the Schedule in **Attachment A** and subject to the following conditions:

1)	The Master and Operator acknowledges receipt of this permission, together with their agreement to adhere to all the conditions contained herein, to be received by the MTPC by 18 March 2020 via e-mail s22(1)(a)(ii) abf.gov.au .
2)	The operator or its agent/representative are to pay costs associated with this approval which includes transfers of border agency personnel, officers' travel time and all associated costs including officers' overtime and salaries in accordance with relevant Commonwealth Legislation.
3)	ABF officers may attend ports that are other than an appointed port and/or restricted minor port. Shall attendance occur, your company or its Agent is to pay all costs associated with this approval including transfers of officers from home port to the various places other than an appointed port and/or restricted minor port and return to home port, general maintenance of the officers, and all costs associated with officers' services, including overtime and salaries.
4)	Permission is granted for the period of 19 March 2020 only in accordance with Attachment A .
5)	Under sections s64ACA and s64ACB of the <i>Customs Act 1901</i> , operators are obliged to provide a report on all people on board at each and every port in Australia within the specified time frames outlined in the Customs Regulations 2015. This report is in two parts - Customs Form 2A (Passenger Report Cover Sheet), Customs Form 2B (Passenger Report) and Form 3B (Sea crew Report).
6)	Under s118CA of the Customs Act 1901, (outbound clearance certificate) for each port/approved place. The master of a ship must not depart with the ship from any port in Australia without receiving from the Collector (from the ABF District Manager) a Certificate of Clearance in respect of the ship.

7)	<p>The District Manager or Supervisor at the nearest ABF office to the port that is other than an appointed port and/or restricted minor port must be advised at least 72 hours prior to the arrival of your vessel as to the information below:</p> <ul style="list-style-type: none"> • The approximate number of passengers to go ashore • The approximate number of crew to go ashore for leave • The times that location boats and ship's tenders (if approved) will be departing from and returning to the vessel.
8)	<p>Passengers will not be permitted to leave or join the vessel permanently at a port that is other than an appointed port and/or restricted minor port which does not have a permanent biosecurity and/or ABF presence. Unless there are exceptional circumstances and notification and approval has been given by Australian Border Force (ABF) and Department of Agriculture. In the case of emergencies notification is required to be given as soon as reasonably possible.</p>
9)	<p>Only passengers and crew on day excursions or crew on day leave may leave the vessel at ports that are other than an appointed port and/or restricted minor port. All passengers and crew must be accounted for back on board before the vessel departs the port. If any passenger or crew fails to return to the vessel, the Master of the vessel must notify ABF immediately.</p>
10)	<p>Passengers and crew on day excursions are to be advised not to take ashore any packages, parcels or foodstuffs, including picnic lunches, nor are any packages, parcels or foodstuffs to be removed from the vessel for any reason unless permission has been granted by Department of Agriculture or ABF.</p>
11)	<p>Where visitors have been invited to board a cruise ship for a function or other purpose, the cruise line operator should advise the MTPC at least ten (10) working days prior to the visit, or as soon as practical. Visitors departing a cruise ship must not remove any item of biosecurity concern including food, animal and/or plant material. Please refer to 'Advice to Industry 2012/01 – Procedures: Visitors Boarding a Cruise Ship.'</p>
12)	<p>For zodiacs, kayaks, tenders and other watercraft carried on vessels for use during a voyage:</p> <ol style="list-style-type: none"> 1. Goods, including food, fresh produce (eg: fruit, meats and dairy products), and prepared meals are not to be removed from the vessel during any excursion/activity. 2. Any watercraft that is discharged from the vessel must be free from biosecurity risk contamination (eg: soil, sand, feathers, seeds, plant and plant products, food of any kind, food scraps or waste) as these items can carry disease organisms and plant pests. 3. Watercraft being discharged from the vessel must be clean and free from biofouling and any pooled water. Biofouling are the marine plants and animals that attach and grow on the submerged parts of a vessel like the hull, propellers, anchors, niche areas and fishing gear. For further information, visit Managing biofouling in Australia. 4. All watercraft must return to the originating vessel upon completion of the excursion/activity.

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13)	<p>The operator or its agent/representative are required to submit any tour guide itineraries and schedules originating or terminating ship side (eg: zodiac or kayak tours) to the local ABF office prior to commencement, with times, dates, passenger/crew details.</p> <p>Permission needs to be gained from all port authorities for zodiac or kayak tours.</p> <p>If a sea door is open waterside to launch/recover kayaks/zodiacs it must be manned by cruise vessel security and setup to assess passengers/crew departing/returning.</p> <p>Kayaks/zodiacs are not to come ashore at any stage without prior ABF approval (or contact ABF immediately in case of emergency situation).</p> <p>No activity with any other vessels other than Ruby Princess and her kayaks/zodiacs.</p> <p>Kayaks and any other items removed from the vessel and taken back on the vessel must be reported on Form 43 and Form 44 to ABF of that region.</p> <p><u>Tasmania Additional</u></p> <p>Kayaks/zodiacs not to land at Port Arthur Historic Site including Point Puer and Isle of the Dead. For further information/clarification, contact TAS National Parks & Wildlife.</p>
14)	All crew members must be accounted for back on board before the vessel departs any of the ports. If any crew fail to return to the vessel, the Master must notify ABF immediately.
15)	An exchange of crew members will not be permitted at ports that are other than an appointed port and/or restricted minor port, except in exceptional circumstances and with the written permission from the ABF District Manager or Supervisor at the nearest ABF office to the port that is other than an appointed port and/or restricted minor port.
16)	Where approval has been given by the ABF District Manager or Supervisor for the ship's lifeboats and tenders to be used to transport travellers to and from the ship, these will be subject to compliance with Commonwealth and state laws. Lifeboats and tenders are not to be used for any other purposes unless the nearest ABF District Manager or Supervisor has specifically agreed to such an arrangement.
17)	Domestic voyages will require duty and GST payments for bunkers and stores. Duty free shopping should not be available to domestic passengers.
18)	Travellers are subject to inwards Immigration and Customs clearance at (Sydney) . En route clearances should be requested as per Advice to Industry 2014/01.
19)	Travellers are subject to outwards Immigration and Customs clearance at (Sydney) unless immigration cleared at a previous port. The operator or its Agent is to pay all costs associated with providing such infrastructure and facilities.
20)	Passengers should be advised that the Tourist Refund Scheme (TRS) will only be processed at the last appointed port in Australia (Sydney) prior to international departure.
21)	No goods are to be loaded or offloaded unless approval has been given by ABF.
22)	For Department of Agriculture approval and conditions, to moor at a Non First Point of Entry (s247), please refer to the MARS Biosecurity Status Document (BSD) issued by the Department of Agriculture. Both the BSD and the Maritime Travellers Processing Committee (MTPC) approval letter must be kept by the vessel operator/master and be produced on request.
23)	Aviation and Maritime Security (AMS) has advised that although this application has been approved, it remains the operator or its agent/representative's responsibility to ensure regulatory compliance with the Maritime Transport and Offshore Facilities Security Act 2003 and Maritime Transport and Offshore Facilities Security Regulations.

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24)	<p>Parks Australia has advised that commercial tourism activities within an Australian Marine Park require an authorisation from the Director of National Parks.</p> <p>The operator must apply for a commercial tourism licence where a cruise ship has a destination point (meaning the ship will stop or slow) within an Australian Marine Park to ensure compliance with the Environmental Protection and Biodiversity Conservation Act 1999.</p> <p>Although this MTPC application has been approved, it remains the operator's or its agent/representative's responsibility to ensure regulatory compliance with this Act.</p> <p>Further information can be obtained from the Parks Australia website: https://parksaustralia.gov.au/marine/ or by contacting marineparks@environment.gov.au</p>
25)	No goods are to be offloaded without approval from Department of Agriculture and ABF.
26)	No galley waste, food or plant material is landed at ports other than an appointed port and/or restricted minor port, unless authorised by a Department of Agriculture officer.
27)	All refuse is to be stored in sealed, leak proof containers approved for use by Department of Agriculture and on board galley grinders are not to be used in port.
28)	Macerator/garbage grinder and/or swing bin are not to be used while the vessel is in Australian ports or waters.
29)	If an inspection of the vessel is required, it is the responsibility of the Master (via the nominated shipping agent) through an agreement with the Department of Agriculture to meet all transport, accommodation and incidental costs, for a biosecurity officer to attend the vessel, in accordance with the Biosecurity Charges Imposition Regulation 2016.
30)	If any biosecurity breaches are detected, any cost associated with biosecurity services provided (eg: fee for service) will be in accordance with the Biosecurity Charges Imposition Regulation 2016.
31)	Shipping Entities remit the Passenger Movement Charge (PMC) for all non-exempt passengers, currently AUD \$60.00, with the PMC Remittance Report and payment to the Department in accordance with the PMC Arrangement Payment Schedule (due on the 25 th day of every month after departure).
32)	Any other condition, which an ABF Officer in charge may impose to protect the law as administered by ABF, Department of Agriculture and the Department of Infrastructure must be adhered to.
33)	A copy of this permission is to be forwarded to the local ship's Agent, so that they are aware of their responsibilities in relation to the ship's visit to the various ports.
34)	Should circumstances arise that require you to vary in any way the conditions prescribed in this permission, immediately contact either the Supervisor or District Manager at the nearest ABF office to the various ports that are other than an appointed port and/or restricted minor port and the Maritime Travellers Processing Committee. Contact details are provided in Attachment B .
35)	Should there be a change in the Master of the vessel, the new Master should confirm their agreement to the conditions outlined in this approval via email to §22(1)(a)(iii) abf.gov.au

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PENALTIES FOR BREACH OF CONDITIONS

36)

BREACH: Biosecurity Act 2015

247(4) Biosecurity Act 2015 states:

A person is commits an offence if:

- (a) the person is the person in charge or the operator of the vessel; and,
- (b) the person has been given a permission under subsection (2); and,
- (c) the permission is subject to conditions; and,
- (d) the person engages in conduct; and,
- (e) the conduct contravenes the conditions.

Penalty: Imprisonment for 5 years or 300 penalty units, or both.

247(5) Biosecurity Act 2015 states:

The Person in charge of a vessel commits an offence if:

- (a) the operator of the vessel has been given a permission under subsection (2); and,
- (b) the permission is subject to conditions; and,
- (c) the conditions are not complied with.

Penalty: Imprisonment for 5 years or 300 penalty units, or both.

247(6) Biosecurity Act 2015 states:

The operator of a vessel commits an offence if:

- (a) the person in charge of the vessel has been given a permission under subsection (2); and,
- (b) the permission is subject to conditions; and,
- (c) the conditions are not complied with.

Penalty: Imprisonment for 5 years or 300 penalty units, or both.

247(7) Biosecurity Act 2015 states:

The person in charge and the operator of the vessel are each liable to a civil penalty if:

- (a) the person in charge or the operator of the vessel has been given a permission under subsection (2); and,
- (b) the permission is subject to conditions; and,
- (c) the conditions are not complied with.

Civil penalty: 120 penalty units.

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37)	<p>BREACH: CUSTOMS ACT 1901</p> <p>S58 (2) Customs Act 1901 states:</p> <p>A Collector may, by notice in writing given to the master of a ship or the pilot of an aircraft who has applied for permission to bring his ship or aircraft to a place other than a port or airport, give the person permission, subject to such conditions (if any) as are specified in the notice, to bring the ship or aircraft to, or to remain at, that place.</p> <p>S58 (3) Customs Act 1901 States:</p> <p>A person who has been given permission under subsection (2) shall not refuse or fail to comply with any condition (including a condition imposed or varied under subsection (4)) to which that permission is subject.</p> <p>Penalty: 100 penalty units.</p>
-----	--

PLEASE NOTE

Where a carrier brings an inadequately or undocumented passenger to Australia, they may be liable, upon conviction, to a fine of \$10,000. As an alternative to prosecution, carriers may elect to pay a prescribed penalty of \$5,000 for an offence (an infringement notice).

Approved on behalf of the Chair of the MTPC – 18/3/2020

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Attachment A

Schedule for Ruby Princess (19 March 2020) – Approved by the MTPC

Arrival Port/Anchorage	Date of Arrival	Time of Arrival	Departure Port/Anchorage	Date of Departure	Time of Departure
Sydney	19/03/2020	0200	Sydney	19/03/2020	1600

* Red Highlight Indicates ports *other than* Appointed Ports and/or restricted minor ports.

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Attachment B

ABF CONTACT DETAILS

Region	Telephone Number	Email Address
NORTHERN TERRITORY		
Darwin	s22(1)(a)(ii)	
TASMANIA		
Burnie		
Launceston		
Hobart		
Tasmania		
NEW SOUTH WALES		
Sydney		
Eden		
Newcastle		
New South Wales		
QUEENSLAND		
Bundaberg		
Mackay (Airlie Beach – Funnel Bay)		
Cairns		
Townsville		
Thursday Is		
Brisbane		
Gladstone		
Queensland		
VICTORIA		
Melbourne		
Geelong		
Portland		
Victoria (24 hrs)		
SOUTH AUSTRALIA		
Adelaide		
Port Lincoln		
South Australia (24 hrs)		
WESTERN AUSTRALIA		
Fremantle		
Broome		

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From: s22(1)(a)(ii)
Sent: Wednesday, 18 March 2020 8:40 PM
To: s22(1)(a)(ii) s22(1)(a)(ii)
Subject: ETA 19MAR2020 RUBY PRINCESS OPT CRUISE SHIP [DLM=For-Official-Use-Only]
Attachments: Document1 [Compatibility Mode].docx

Good evening,

PACE IMMIGRATION REFERRALS				
ETA, ETD or POST BOARDING 'Post Boarding' confirms vessel has been boarded and passports physically verified	DATE of ETA/ETD (eg. 15 NOV 2018)	VESSEL NAME	PORT	TYPE OF VESSEL Eg. Commercial, Cruise Ship, Small Craft, Super Yacht
ETA	19MAR2020	RUBY PRINCESS	OPT	CRUISE SHIP

AGENT DETAILS: Include: Name of Agent, email and phone number (Email must be group mailbox not individual)	s47F s47F carnivalaustralia.com
---	---

Kind regards,

s22(1)(a)(ii)

Leading Border Force Officer | Maritime Operations NSW
 Regional Command NSW | Port Operations Command
 Operations Group
 Australian Border Force
 P: 02 s22(1)(a)(ii) | E: s22(1)(a)(ii) abf.gov.au



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under the Freedom of Information Act 1982

From: s22(1)(a)(ii)
Sent: Wednesday, 18 March 2020 9:00 PM
To: s22(1)(a)(ii)
Subject: CREW STATUS REPORT RE: ETA 19MAR2020 RUBY PRINCESS OPT CRUISE SHIP [DLM=For-Official-Use-Only]
Attachments: RUBY PRINCESS cruise ship ETA 19MAR2020 - LEONIE.docx

For-Official-Use-Only

CREW STATUS REPORT – ARRIVAL

Vessel Name: RUBY PRINCESS
Arrival Date: 19MAR2020

Checks of referrals made to the Border Operations Centre(BOC) through the PACE Immigration Referrals Report for the above vessel have now been completed.

The attached intercept report requires your attention as per the below response codes. Please action as appropriate and **RE-RUN THE REPORT** in intercept to check that there are no re-referrals.

If there are new referrals please resubmit to the s22(1)(a)(ii) mailbox.

DESCRIPTION OF RESPONSE CODES	
OK – ALPHA	Client holds the appropriate visa/authority for Australia and the referral has been acquitted. No further action is required from ABF officers.
OK – BRAVO	Traveller holds the appropriate visa / authority for Australia however DIBP system constraints may refer traveller in future checks (e.g last business opportunity checks); or Australian Passport holders. No further action is required from ABF officers. DO NOT RETURN FUTURE REFERRALS OF THE INITIAL TYPE TO s22(1)(a)(ii)
AMEND DATA	Checks of DIBP systems <u>confirm</u> identity (ie. Smart Gate movements, APP check-in, previous visa records) or PPT confirmed bio-data (copy attached) or PAX card confirmed (copy attached) PLEASE RE-ENTER CLIENT INFORMATION INTO INTERCEPT TO REFLECT CONFIRMED IDENTITY.
REFERRED TO RSO/MBO – PPT PENDING	Bio-data is unable to be confirmed. A copy of the PPT has been requested from the Agent and will be forwarded to you ASAP.
REFERRED TO RSO/MBO	The client has been referred to the appropriate RSO/MBO for further investigation of bona fides and/or visa status. Please contact your local RSO/MBO for further information.

NEW ZEALAND PASSPORT

Where a New Zealand Passport holder is on board a vessel, local ABF officers are requested to follow their standard procedure for the clearance of New Zealand Passport Holders.

Please contact the Border Operations Centre on the number below or by email should you have any queries.

Regards,

s22(1)(a)(ii)

Senior Border Force Officer
Border Operations Centre
 Border Patrol and Coordination Command
 Operations Group
 Australian Border Force

Phone: (+61) s22(1)(a)(ii)

Fax: (+61) s22(1)(a)(ii)

Email: s22(1)(a)(ii) [border.gov.au](mailto:s22(1)(a)(ii)@border.gov.au)

Please ensure all replies are sent to the s22(1)(a)(ii) mailbox and not to the individual officer sending this email

From: s22(1)(a)(ii) <s22(1)(a)(ii)@abf.gov.au>

Sent: Wednesday, 18 March 2020 8:40 PM

To: s22(1)(a)(ii) <s22(1)(a)(ii)@abf.gov.au>; s22(1)(a)(ii) <s22(1)(a)(ii)@abf.gov.au>

Subject: ETA 19MAR2020 RUBY PRINCESS OPT CRUISE SHIP [DLM=For-Official-Use-Only]

s22(1)(a)(ii) - duplicate email chain

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From: ICC-One
Sent: Wednesday, 18 March 2020 9:16 PM
To: s22(1)(a)(ii)

Cc: ICC-One
Subject: s22(1)(a)(ii) WHOLE OF ABF RESPONSE /
NATIONAL / 18MAR2020 {SEC=PROTECTED}
Attachments: s22(1)(a)(ii) MTPC - Vessels of Interest 1930-18
March 2020.docx

PROTECTED

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Situational Report

s22(1)(a)(ii)

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s22(1)(a)(ii)

Cruise vessels en-route to Australia

- There are [two](#) round trip cruises en-route to Australia, [both arriving 19 March 2020 \(Sydney and Melbourne\)](#)

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Cleared by	Kylie Rendina OPCMDR Op BANDORA
Next SITREP	0700 AEDT, 19MAR20

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CRUISE SHIP ARRIVAL DETAILS – Information as at 19:30 AEDST, 18 March 2020****Departed Int. Port prior to cut off**

VESSEL TYPE	VESSEL NAME	ARRIVAL PORT	DATE/TIME ARRIVAL (AEDST)	PASSENGERS Internationals may be dual citz or perm residents	CREW	Update
ROUND TRIP CRUISE	RUBY PRINCESS	SYDNEY	19 MARCH 02:30	TOTAL: 2647 Australian: 1685 International: 962	TOTAL: 1148 Australian: 0 International: 1148	**MTPC application approved. Border processing arrangements in place.


s22(1)(a)(ii)

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§22(1)(a)(ii)



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From: s22(1)(a)(ii)
Sent: Thursday, 19 March 2020 3:59 AM
To: s22(1)(a)(ii)
Cc: s22(1)(a)(ii); Danielle YANNOPOULOS; s22(1)(a)(ii)
Subject: 2020/03/19 - Covid19 - Maritime NSW - Ruby Princess - BIO SECURITY DECLARATION [SEC=PROTECTED]
Attachments: image005.png; ATT00001.htm; image003.png; ATT00002.htm; image004.png; ATT00003.htm; REPORT.PDF; ATT00004.htm

PROTECTED

Good morning,

Cruise vessel Ruby Princess has docked at OPT this morning 02:00hrs with 128 passengers in isolation, 24 with fever.

Two passengers have been transported to hospital for illnesses not related to COVID-19.

I was advised through Port Authority that NZ conducted COVID-19 tests on six (6) passengers.

Are we able to urgently follow up with our NZ counterparts on testing confirmation and any results of these tests.

Maritime officers are arriving at 06:30hrs to conduct clearance formalities pending health clearance.

Regards

s22(1)(a)(ii)
 Duty Supervisor | NSW Regional Coordination Unit
 Regional Command NSW | Port Operations Command
 Operations Group
 Australian Border Force
 P: 02 s22(1)(a)(ii)
 E: s22(1)(a)(ii) [abf.gov.au](mailto:s22(1)(a)(ii)@abf.gov.au)

PROTECTED

From: s22(1)(a)(ii)
Sent: Thursday, 19 March 2020 1:51 AM
To: s22(1)(a)(ii)
Subject: Fwd: BIO SECURITY DECLARATION

s22(1)(a)(ii) | Manager, Port Services

Port Authority of New South Wales
[4 Towns Place](#) | [Millers Point NSW 2000 Australia](#)
 PO Box 25, Millers Point | NSW 2000 Australia

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 under the Freedom of Information Act 1982

E: s22(1)(a)(ii) portauthoritynsw.com.au

T: +61 2 s22(1)(a)(ii)

www.portauthoritynsw.com.au



YAMBA | NEWCASTLE | SYDNEY | PORT KEMBLA | EDEN

Begin forwarded message:

From: s22(1)(a)(ii) portauthoritynsw.com.au>

Date: 19 March 2020 at 00:25:36 AEDT

To: s22(1)(a)(ii) <s22(1)(a)(ii) portauthoritynsw.com.au>

Subject: FW: BIO SECURITY DECLARATION

Information withheld pending affected third party review rights

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under the *Freedom of Information Act 1982*

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under the *Freedom of Information Act 1982*

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under the *Freedom of Information Act 1982*

From: s22(1)(a)(ii)
Sent: Thursday, 19 March 2020 9:11 AM
To: s22(1)(a)(ii) Danielle YANNOPOULOS
Cc: s22(1)(a)(ii); s22(1)(a)(ii) s22(1)(a)(ii) s22(1)(a)(ii)
Subject: 2020/03/19 - Covid19 - Maritime NSW - Ruby Princess - Sydney arrival - 19MAR20
 [SEC=PROTECTED]

ICC / Forward Commander,

Maritime reports that a total of 13 swabs were taken (previously reported as 15) and all returned negative results to COVID-19.

Passengers will be landed and instructed to self-isolate for the required period.

Regards,

s22(1)(a)(ii)
 Senior Border Force Officer
 NSW Regional Coordination Unit
 Port Operations Command
 Operations Group
 Australian Border Force
 P: (02) s22(1)(a)(ii) | E: s22(1)(a)(ii) [abf.gov.au](mailto:s22(1)(a)(ii)@abf.gov.au)
 E: s22(1)(a)(ii) [abf.gov.au](mailto:s22(1)(a)(ii)@abf.gov.au)

From: s22(1)(a)(ii)
Sent: Thursday, 19 March 2020 8:02 AM
To: s22(1)(a)(ii) Danielle YANNOPOULOS
Cc: s22(1)(a)(ii); s22(1)(a)(ii) s22(1)(a)(ii) s22(1)(a)(ii)
Subject: RE: Cruise vessel - Ruby Princess - Sydney arrival - 19MAR20 [SEC=PROTECTED]

ICC / Forward Commander,

Further advice received:

- Even though Health did not physically attend the vessel they did consult the ships medical staff and assessed the vessel as low risk
- The 128 cases reported on the health declaration included any medical issues reported on board including all minor issues like headaches etc
- The medical team on board conducted 15 x COVID-19 swabs and have been sent for testing with results pending

Regards

s22(1)(a)(ii)
 Supervisor Regional Coordination Unit
 Regional Command NSW | Port Operations Command
 Operations Group
 Australian Border Force
 P: 02 s22(1)(a)(ii)
 E: s22(1)(a)(ii) [abf.gov.au](mailto:s22(1)(a)(ii)@abf.gov.au)

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 under the Freedom of Information Act 1982

From: s22(1)(a)(ii)
Sent: Thursday, 19 March 2020 7:31 AM
To: s22(1)(a)(ii) Danielle YANNOPOULOS
Cc: s22(1)(a)(ii); s22(1)(a)(ii) s22(1)(a)(ii) s22(1)(a)(ii)
Subject: RE: Cruise vessel - Ruby Princess - Sydney arrival - 19MAR20 [SEC=PROTECTED]

ICC / Forward Commander,

Advice from Maritime:

- Health is not boarding the vessel
- At this stage there are 11 passengers showing flu like symptoms on board. They do not believe it is COVID-19. The passengers have been isolated and will disembark last.
- Two passengers have disembarked early and taken to hospital due to cardiac issues
- Maritime are attempting to find out why it was reported on the health declaration that 128 passengers were showing signs of illness in the last 14 days.
- We will update further as information is received

Regards

s22(1)(a)(ii)
 Supervisor Regional Coordination Unit
 Regional Command NSW | Port Operations Command
 Operations Group
 Australian Border Force
 P: 02 s22(1)(a)(ii)
 E: s22(1)(a)(ii) abf.gov.au

From: s22(1)(a)(ii)
Sent: Thursday, 19 March 2020 4:48 AM
To: s22(1)(a)(ii)
Cc: s22(1)(a)(ii) s22(1)(a)(ii)
Subject: Cruise vessel - Ruby Princess - Sydney arrival - 19MAR20 [SEC=PROTECTED]

PROTECTED

Good morning RCU NSW,

Your request has been sent to New Zealand and the results will be provided on receipt.

Can you advise:

- What is the reason for isolating 128 passengers?
- Are there any known plans to undertake COVID-19 testing on board the vessel prior to further passengers disembarking?
- Are there any suspected cases or interactions with COVID-19 confirmed cases on board the vessel?
- Did any additional passengers embark the vessel in New Zealand?
- What is the current plan for reception?

Online records indicate that the vessel has recently made land in New Zealand.

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PORT CALLS

Current AIS Destination	Estimated Time of A
 Sydney	Mar 18, 17:30
Port	Arrival (UTC)
 Sydney	Mar 18, 14:28
 Napier	Mar 14, 17:41
 Wellington	Mar 13, 18:24
 ...	Mar 13, 17:45

Your assistance is appreciated.

Regards,

s22(1)(a)(ii)

Coordinator
Incident Command Centre
Australian Border Force

P: + 61 2 s22(1)(a)(ii)

E: s22(1)(a)(ii) abf.gov.au

The information in this email contains sensitive information concerning Operation Sovereign Borders (OSB) and must only be handled by and/or disseminated to a person who has been approved by the Commander or Deputy Commander of the Joint Agency Task Force OSB and has a genuine need-to-know. Unauthorised disclosure of OSB information may be an offence under the Crimes Act 1914 or Australian Border Force Act 2015, which can carry a penalty of up to two years imprisonment.


PROTECTED

From: s22(1)(a)(ii)
Sent: Thursday, 19 March 2020 3:59 AM
To: s22(1)(a)(ii)
Cc: s22(1)(a)(ii) ; Danielle YANNOPOULOS ; s22(1)(a)(ii)
Subject: FW: BIO SECURITY DECLARATION [SEC=PROTECTED]

s22(1)(a)(ii) - duplicate email chain


Released by Department of Home Affairs
under the Freedom of Information Act 1982

s22(1)(a)(ii) - duplicate email chain



From: s22(1)(a)(ii) <s22(1)(a)(ii)@portauthoritynsw.com.au>
Sent: Thursday, 19 March 2020 1:51 AM
To: s22(1)(a)(ii) <s22(1)(a)(ii)@abf.gov.au>
Subject: Fwd: BIO SECURITY DECLARATION

s22(1)(a)(ii) - duplicate email chain



Released by Department of Home Affairs
under the Freedom of Information Act 1982

From: Maritime Travellers Processing Committee
Sent: Thursday, 19 March 2020 9:36 AM
To: s22(1)(a)(ii) Depart of Health; Dept of Agriculture; s22(1)(a)(ii)
Cc: Maritime Travellers Processing Committee
Subject: FW: FOR INFO: UPDATE 3: TASKING BA176 - RUBY PRINCESS (NSW) [DLM=For-Official-Use-Only]

For-Official-Use-Only

Good Morning

For your situational awareness.

regards

s22(1)(a)(ii)

MTPC, NPPC & GoG Coordination
 National Border Event Coordination
 Strategic Coordination Branch
 Australian Border Force
 Phone: +61 (2) s22(1)(a)(ii)
 Email: s22(1)(a)(ii) [abf.gov.au](mailto:s22(1)(a)(ii)@abf.gov.au)

For-Official-Use-Only

From: s22(1)(a)(ii) <s22(1)(a)(ii)@abf.gov.au>
Sent: Thursday, 19 March 2020 9:30 AM
To: s22(1)(a)(ii) <s22(1)(a)(ii)@abf.gov.au>; ABF Media <media@abf.gov.au>; Media Operations <media@homeaffairs.gov.au>
Cc: s22(1)(a)(ii) <s22(1)(a)(ii)@abf.gov.au>; s22(1)(a)(ii) <s22(1)(a)(ii)@abf.gov.au>; Susan DRENNAN <s22(1)(a)(ii)@abf.gov.au>; Susan BLACK <s22(1)(a)(ii)@abf.gov.au>; s22(1)(a)(ii) <s22(1)(a)(ii)@abf.gov.au>; HALL Jessica <s22(1)(a)(ii)@infrastructure.gov.au>; Maritime Travellers Processing Committee <s22(1)(a)(ii)@abf.gov.au>
Subject: FOR INFO: UPDATE 3: TASKING BA176 - RUBY PRINCESS (NSW) [DLM=For-Official-Use-Only]

For-Official-Use-Only

Good morning

Updates in Blue

RUBY PRINCESS (NSW) – TASKING 176

- Health is not boarding the vessel
- At this stage there are 11 passengers showing flu like symptoms on board. They do not believe it is COVID-19. The passengers have been isolated and will disembark last.
- Two passengers have disembarked early and taken to hospital due to cardiac issues

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- Maritime are attempting to find out why it was reported on the health declaration that 128 passengers were showing signs of illness in the last 14 days.
- We will update further as information is received.
- Even though Health did not physically attend the vessel they did consult the ships medical staff and assessed the vessel as low risk.
- The 128 cases reported on the health declaration included any medical issues reported on board including all minor issues like headaches etc.
- The medical team on board conducted 15 x COVID-19 swabs and have been sent for testing with results pending.
- NSW Maritime reports: A total of 13 swabs were taken (previously reported as 15) and all returned negative results to COVID-19.
- Passengers will be landed and instructed to self-isolate for the required period.

ICC ONE – Please flag for possible inclusion into Daily SitRep.

Regards,

s22(1)(a)(ii)

Co-ordinator
OP BANDORA ALPHA
Incident Command Centre
Australian Border Force
P: + 61 2 s22(1)(a)(ii)
E: s22(1)(a)(ii) abf.gov.au

The information in this email has been disclosed by the Department of Home Affairs (HA) under Part 6 of the Australian Border Force Act 2015. The recipient must not use or further disclose this information except for the purpose for which it was disclosed or as otherwise required or authorised by law.

For-Official-Use-Only

For-Official-Use-Only

From: s22(1)(a)(ii) <s22(1)(a)(ii)@abf.gov.au>

Sent: Thursday, 19 March 2020 7:42 AM

To: s22(1)(a)(ii) <s22(1)(a)(ii)@abf.gov.au>

Subject: FW: 23:21 UPDATED INFO General outline for Golden Princess Arrival [DLM=For-Official-Use-Only]

For-Official-Use-Only

Can you follow up please?

Thanks

s22(1)(a)(ii)

2IC Operation BANDORA-ALPHA
Australian Border Force
P: +61 2 s22(1)(a)(ii)
E: s22(1)(a)(ii) border.gov.au

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under the Freedom of Information Act 1982

For-Official-Use-Only

Gents

Will hand over this morning.

s22(1)(a)(ii)

Ruby Princess

Cruise vessel Ruby Princess has docked at OPT this morning 02:00hrs with 128 passengers in isolation, 24 with fever.

Two passengers have been transported to hospital for illnesses not related to COVID-19.

NZ may have conducted COVID-19 tests on six (6) passengers. (ICC have requested info from NZ)

s22(1)(a)(ii)

For-Official-Use-Only

For-Official-Use-Only

From: s22(1)(a)(ii)
Sent: Thursday, 19 March 2020 4:38 AM
To: Kylie RENDINA s22(1)(a)(ii) <@abf.gov.au>; s22(1)(a)(ii) <s22(1)(a)(ii)@abf.gov.au>; Justine SAUNDERS
 <s22(1)(a)(ii)@abf.gov.au>; s22(1)(a)(ii) <s22(1)(a)(ii)@abf.gov.au>; s22(1)(a)(ii) <s22(1)(a)(ii)@abf.gov.au>;
 s22(1)(a)(ii) <abf.gov.au>; s22(1)(a)(ii) <s22(1)(a)(ii)@abf.gov.au>; s22(1)(a)(ii) <s22(1)(a)(ii)@abf.gov.au>;
 s22(1)(a)(ii) <abf.gov.au>; s22(1)(a)(ii) <s22(1)(a)(ii)@abf.gov.au>; s22(1)(a)(ii) <ABF.GOV.AU>; s22(1)(a)(ii) <health.gov.au>; s22(1)(a)(ii) <agriculture.gov.au>;
Cc: s22(1)(a)(ii) <infrastructure.gov.au>; s22(1)(a)(ii) <abf.gov.au>; s22(1)(a)(ii) <abf.gov.au>
Subject: RE: 23:21 UPDATED INFO General outline for Golden Princess Arrival [DLM=For-Official-Use-Only]

Released by Department of Home Affairs
under the Freedom of Information Act 1982

For-Official-Use-Only

Updates below in blue:

OPCOMD,

Please find below consolidated general outline for General Outline for §22(1)(a)(ii) Arrival – Melbourne
19MARCH

§22(1)(a)(ii)



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under the Freedom of Information Act 1982

s22(1)(a)(ii)

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under the *Freedom of Information Act 1982*

s22(1)(a)(ii)

Superintendent Australian Border Operations Centre
Border Patrol and Coordination Command
Operations Group
Australian Border Force

P: 02 s22(1)(a)(ii)

M: s22(1)(a)(ii)

E: s22(1)(a)(ii)

abf.gov.au

For-Official-Use-Only

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Released by Department of Home Affairs
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From: s22(1)(a)(ii)
Sent: Thursday, 19 March 2020 9:54 AM
To: s22(1)(a)(ii)
Cc: s22(1)(a)(ii)
Subject: RE: Cruise vessel - Ruby Princess - Sydney arrival - 19MAR20 [SEC=PROTECTED]

PROTECTED

s22(1)(a)(ii)

Further information confirms the following.

13 swabs taken for testing. This includes 12 passengers and 1 crew member who have been in isolation.
The table below shows the details of affected passengers and crew.

s47F

Swabs Taken	Results
Yes	Negative
Yes	Negative
No	
Yes	Negative
Yes	Negative
Yes	Negative
Yes	Negative
Yes	Negative
Yes	Negative
Yes	Negative
Yes	Negative
Yes	Negative
Yes	Negative
Yes	Negative
Yes	Negative

Regards,

s22(1)(a)(ii)

Senior Border Force Officer Maritime Operations NSW
Regional Command NSW | Port Operations Command
Operations Group
Australian Border Force

P: 02 s22(1)(a)(ii) | M: s22(1)(a)(ii)

E: s22(1)(a)(ii) abf.gov.au

PROTECTED

From: s22(1)(a)(ii)
Sent: Thursday, 19 March 2020 9:07 AM
To: s22(1)(a)(ii) <s22(1)(a)(ii)> ABF.GOV.AU>
Cc: s22(1)(a)(ii) <s22(1)(a)(ii)> ABF.GOV.AU>
Subject: FW: Cruise vessel - Ruby Princess - Sydney arrival - 19MAR20 {SEC=PROTECTED}

PROTECTED

Hi s22(1)(a)(ii)

Advice received (see attached doctors report) from Port Agent re swab tests from isolated pax on Ruby Princess.
 All tests returned back NEGATIVE.

Regards,

s22(1)(a)(ii)
 Senior Border Force Officer Maritime Operations NSW
 Regional Command NSW | Port Operations Command
 Operations Group
 Australian Border Force
 P: 02 s22(1)(a)(ii) | M: s22(1)(a)(ii)
 E: s22(1)(a)(ii) [abf.gov.au](mailto:s22(1)(a)(ii)@abf.gov.au)

PROTECTED

From: s22(1)(a)(ii)
Sent: Thursday, 19 March 2020 8:34 AM
To: s22(1)(a)(ii) <s22(1)(a)(ii)> [ABF.GOV.AU](mailto:s22(1)(a)(ii)@abf.gov.au)>
Subject: RE: Cruise vessel - Ruby Princess - Sydney arrival - 19MAR20 {SEC=PROTECTED}

PROTECTED

Hi s22(1)(a)(ii)

The following information has been obtained in relation to the arrival of the Ruby Princess into the OPT this morning.

Department of Health (DOH) not present for arrival. Quarantine supervisor s22(1)(a)(ii) advised, DOH has assessed the vessel and it was determined the vessel low risk and did not attend.

As per the attached Human Health Report, 128 passengers were reported as showing signs of illness throughout the duration of the whole cruise.

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Of these, 2 passengers with upper respiratory tract infection symptoms were taken by ambulance on arrival. I have been advised that although these two passengers presented signs of respiratory tract illness, the ambulance was called was only called due to a cardiac issue for one and the other with a femoral nerve issue.

Port agent advised that 13 swabs were taken from passengers with signs of illness and these have been rushed to the laboratory on vessel arrival at 03:00 to Randwick and are pending notification of results. We will advise back once we receive any further advice. The details of 9 passengers that have had the swabs taken (and partners) are attached to this email. I am awaiting details of the remaining 2.

Another 11 passengers have remained in isolation until the arrival of the vessel into Sydney. These passengers are remaining in isolation until all passengers have debarked and will be escorted from the vessel in one group. I have queried the discrepancy for the difference in numbers (13 swabs vs 11 isolated pax) and will advise further when details are received.

Quarantine officers have been advising passengers to self-isolate from arrival and handing out **Information for International Travellers** information sheets to all disembarking passengers. This was in contradiction to the vessel originally informing that "self-isolation" began from the last port of call being the 15th in Napier NZ. The vessel has subsequently made announcements advising passengers of the 14 days commencing from arrival today.

I will advise back with any further relevant information received.

Regards,

§22(1)(a)(ii)

Senior Border Force Officer Maritime Operations NSW
Regional Command NSW | Port Operations Command
Operations Group
Australian Border Force

P: 02 §22(1)(a)(ii) | M: §22(1)(a)(ii)

E: §22(1)(a)(ii) [abf.gov.au](mailto:§22(1)(a)(ii)@abf.gov.au)

PROTECTED

From: §22(1)(a)(ii) <§22(1)(a)(ii)@abf.gov.au>

Sent: Thursday, 19 March 2020 7:00 AM

To: §22(1)(a)(ii) <§22(1)(a)(ii)@ABF.GOV.AU>

Subject: FW: Cruise vessel - Ruby Princess - Sydney arrival - 19MAR20 {SEC=PROTECTED}

PROTECTED

From: §22(1)(a)(ii) <§22(1)(a)(ii)@abf.gov.au>

Sent: Thursday, 19 March 2020 5:47 AM

To: [Sydney Boarding Supervisors] <§22(1)(a)(ii)@abf.gov.au>; §22(1)(a)(ii) <§22(1)(a)(ii)@abf.gov.au>

Cc: §22(1)(a)(ii) <§22(1)(a)(ii)@abf.gov.au>; §22(1)(a)(ii) <§22(1)(a)(ii)@abf.gov.au>; §22(1)(a)(ii) <§22(1)(a)(ii)@abf.gov.au>; §22(1)(a)(ii) <§22(1)(a)(ii)@abf.gov.au>

Subject: FW: Cruise vessel - Ruby Princess - Sydney arrival - 19MAR20 {SEC=PROTECTED}

Released by Department of Home Affairs
under the Freedom of Information Act 1982

Maritime,

Grateful if you could provide an overview of the situation ASAP when known.

Regards

s22(1)(a)(ii)

Supervisor Regional Coordination Unit
Regional Command NSW | Port Operations Command
Operations Group
Australian Border Force

P: 02 s22(1)(a)(ii)

E: s22(1)(a)(ii) abf.gov.au

From: s22(1)(a)(ii)


Sent: Thursday, 19 March 2020 4:48 AM

To: s22(1)(a)(ii)

Cc: s22(1)(a)(ii) s22(1)(a)(ii)

Subject: Cruise vessel - Ruby Princess - Sydney arrival - 19MAR20 [SEC=PROTECTED]

s22(1)(a)(ii) - duplicate email chain



Released by Department of Home Affairs
under the Freedom of Information Act 1982

From: s22(1)(a)(ii)
Sent: Thursday, 19 March 2020 10:06 AM
To: s22(1)(a)(ii)
Subject: Ruby Princess into OPT 19MAR2020 [SEC=UNCLASSIFIED]
Attachments: 2020-03-19 08.11.35.pdf; Lab form for coronavirus testing from a cruise ship.docx; REPORT.PDF

UNCLASSIFIED

Hello Agriculture,

The following information has been obtained in relation to the arrival of the Ruby Princess into the OPT this morning and was relayed to our office earlier.

Department of Health (DOH) not present for arrival. I understand DOH assessed the vessel and it was determined the vessel was low risk and did not attend.

As per the attached Human Health Report, 128 passengers were reported as showing signs of illness throughout the duration of the whole cruise.

Of these, 2 passengers with upper respiratory tract infection symptoms were taken by ambulance on arrival. I have been advised that although these two passengers presented signs of respiratory tract illness, the ambulance was called was only called due to a cardiac issue for one and the other with a femoral nerve issue.

Port agent advised that 13 swabs were taken from passengers with signs of illness and these have been rushed to the laboratory on vessel arrival at 03:00 to Randwick and are pending notification of results. We will advise back once we receive any further advice. The details of 9 passengers that have had the swabs taken (and partners) are attached to this email. I am awaiting details of the remaining 2.

Another 11 passengers have remained in isolation until the arrival of the vessel into Sydney. These passengers are remaining in isolation until all passengers have debarked and will be escorted from the vessel in one group.

Quarantine officers have been advising passengers to self-isolate from arrival and handing out **Information for International Travellers** information sheets to all disembarking passengers. The vessel was originally informing passengers that "self-isolation" began from the last port of call being the 15th in Napier NZ. The vessel has subsequently made announcements advising passengers of the 14 days commencing from arrival today.

UPDATE:

13 swabs were taken for testing. This includes 12 passengers and 1 crew member who have been in isolation. The table below shows the details of affected passengers and crew.

Surname	Given Name	Status	Swabs Taken	Results
s47F			Yes	Negative
			Yes	Negative
			No	
			Yes	Negative
			Yes	Negative
			Yes	Negative
			Yes	Negative

s47F



Yes	Negative
Yes	Negative
Yes	Negative
Yes	Negative
Yes	Negative
Yes	Negative
Yes	Negative

For your information

Regards,

s22(1)(a)(ii)

Senior Border Force Officer Maritime Operations NSW
Regional Command NSW | Port Operations Command
Operations Group
Australian Border Force

P: 02 s22(1)(a)(ii) | M: s22(1)(a)(ii)

E: s22(1)(a)(ii) abf.gov.au

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under the *Freedom of Information Act 1982*

From: s22(1)(a)(ii)
Sent: Thursday, 19 March 2020 5:49 PM
To: s22(1)(a)(ii)
Subject: FW: RUBY PRINCESS - Departure Crew Lists - SYDNEY 19 Mar 2020
[SEC=UNCLASSIFIED]
Attachments: Ruby Princess - Departure Crew Lists - SYD 19 Mar 2020 - Form 3B on & off + B521, B522.xls

UNCLASSIFIED

Hi s22(1)(a)(ii)

This just came through so I thought I'd pass this on to you as you would know what went down at the cruise ship today 😊

I've moved the email to the Ruby Princess folder.

Kind regards,

s22(1)(a)(ii)

Leading Border Force Officer | Maritime Operations NSW
Regional Command NSW | Port Operations Command
Operations Group
Australian Border Force


P: 02 s22(1)(a)(ii) | E: s22(1)(a)(ii) abf.gov.au



Information withheld pending affected third party review rights

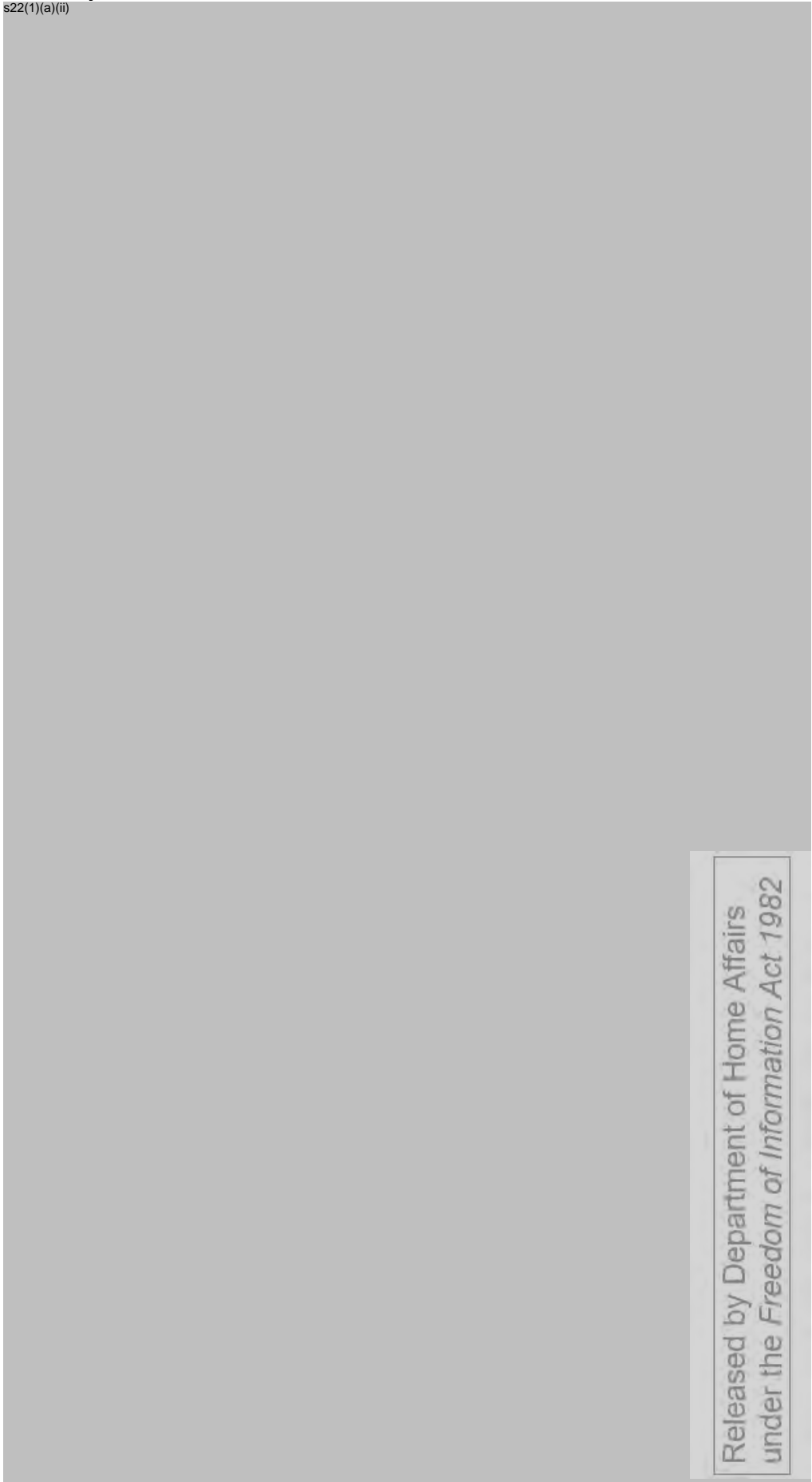
Released by Department of Home Affairs
under the Freedom of Information Act 1982

Information withheld pending affected third party review rights



Released by Department of Home Affairs
under the *Freedom of Information Act 1982*

From: ICC-One
Sent: Thursday, 19 March 2020 8:03 PM
To: s22(1)(a)(ii)



Released by Department of Home Affairs
under the *Freedom of Information Act 1982*

s22(1)(a)(ii)

PROTECTED, Sensitive**Situational Report**

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Ruby Princess

- 19MAR20 Cruise ship arrived into Melbourne
- Two passengers have disembarked early and taken to hospital due to cardiac issues
- A total of 13 swabs were taken (previously reported as 15) and all returned negative results to COVID-

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Cleared by	Kylie Rendina OPCMDR Op BANDORA
Next SITREP	0700 AEDT, 20MAR20

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From: s22(1)(a)(ii)
Sent: Friday, 20 March 2020 12:07 PM
To: Kylie RENDINA
Subject: Ruby Princess [SEC=UNCLASSIFIED]
Attachments: RE: Ruby Princess [SEC=UNCLASSIFIED]; TASKING BA176 FOR INFO: UPDATE 3: RUBY PRINCESS (NSW) [DLM=For-Official-Use-Only]

UNCLASSIFIED

Hi Kylie

As requested.

Regards,

s22(1)(a)(ii)

Co-ordinator
 OP BANDORA ALPHA
 Incident Command Centre
 Australian Border Force
 P: + 61 2 s22(1)(a)(ii)
 E: s22(1)(a)(ii) abf.gov.au

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UNCLASSIFIED

From: s22(1)(a)(ii)
Sent: Thursday, 19 March 2020 3:03 PM
To: s22(1)(a)(ii) ; Maritime Travellers Processing Committee ; s22(1)(a)(ii)
Subject: FW: Ruby Princess [SEC=UNCLASSIFIED]

Folks – an update to the Ruby Princess

We work pretty closely with NSW Health on cruise ships. They had made risk assessments before arrival and noted not to arrive.

Cheers,

s22(1)(a)(ii)

s22(1)(a)(ii)

Director
 Conveyances and Ports | Compliance Controls
 Department of Agriculture, Water and the Environment
 Ph: +61 2 s22(1)(a)(ii) | +61 s22(1)(a)(ii)

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From: s22(1)(a)(ii) <s22(1)(a)(ii)@agriculture.gov.au>
Sent: Thursday, 19 March 2020 12:43 PM
To: s22(1)(a)(ii)
Cc: s22(1)(a)(ii)
Subject: RE: Ruby Princess [SEC=UNCLASSIFIED]
Attachments: M11-052MFD01_20200319_123017.pdf

Hi s22(1)(a)(ii)

This is the information that we, Border Force & Agriculture received this morning

Department of Health (DOH) not present for arrival. I understand DOH assessed the vessel and it was determined the vessel was low risk and did not attend. I have spoken to s22(1)(a)(ii) yesterday and s22(1)(a)(ii) advised low risk.

As per the attached Human Health Report, 128 passengers were reported as showing signs of illness throughout the duration of the whole cruise.

Of these, 2 passengers with upper respiratory tract infection symptoms were taken by ambulance on arrival. I have been advised that although these two passengers presented signs of respiratory tract illness, the ambulance was called was only called due to a cardiac issue for one and the other with a femoral nerve issue.

Port agent advised that 13 swabs were taken from passengers with signs of illness and these have been rushed to the laboratory on vessel arrival at 03:00 to Randwick and are pending notification of results. We will advise back once we receive any further advice. The details of 9 passengers that have had the swabs taken (and partners) are attached to this email. I am awaiting details of the remaining 2.

Another 11 passengers have remained in isolation until the arrival of the vessel into Sydney. These passengers are remaining in isolation until all passengers have debarked and will be escorted from the vessel in one group.

Biosecurity officers have been advising passengers to self-isolate from arrival and handing out **Information for International Travellers** information sheets to all disembarking passengers. The vessel was originally informing passengers that "self-isolation" began from the last port of call being the 15th in Napier NZ. The vessel has subsequently made announcements advising passengers of the 14 days commencing from arrival today.

UPDATE:

13 swabs were taken for testing. This includes 12 passengers and 1 crew member who have been in isolation. The table below shows the details of affected passengers and crew.

Surname	Given Name	Status	Swabs Taken	Results
s47F			Yes	Negative
			Yes	Negative
			No	
			Yes	Negative
			Yes	Negative
			Yes	Negative
			Yes	Negative
			Yes	Negative
			Yes	Negative
			Yes	Negative

s47F

Yes Negative

Yes Negative

Yes Negative

Yes Negative

Yes Negative

Regards

s22(1)(a)(ii)

Team Leader Seaports Sydney | Regional Vessel Coordinator
 Inspection Group | Biosecurity Operations Division
 Mobile: s22(1)(a)(ii) Phone: 02 s22(1)(a)(ii)
 Department of Agriculture, Water and the Environment
 Sydney International Airport, Level 1 Arrivals, Mascot NSW 2020

From: s22(1)(a)(ii)

Sent: Thursday, 19 March 2020 10:01 AM

To: s22(1)(a)(ii); s22(1)(a)(ii)

Subject: FW: Ruby Princess [SEC=UNCLASSIFIED]

Hi s22(1)(a)(ii)

Could you please provide me with some info along the lines of what was requested below.

I know you have a lot on this morning.

Regards

s22(1)(a)(ii)

From: s22(1)(a)(ii)

Sent: Thursday, 19 March 2020 9:57 AM

To: s22(1)(a)(ii) <s22(1)(a)(ii)@agriculture.gov.au>

Subject: Ruby Princess [SEC=UNCLASSIFIED]

Hi s22(1)(a)(ii)

ABF has called about the vessel Ruby Princess that was in Sydney this morning. Looks like there were some ill people on board, and perhaps some COVID-19 swabs taken.

Can you please give me a bit of a summary of what the health outcomes were of the RVI (and when and how we engaged with State Health on this one).

I know you guys work hand in glove with State Health. And I basically told ABF that they should talk to their regional staff first because providing layers of reporting about these vessels stops us from getting on and looking at the next arrival. Their insistent on getting a bit of background though.

Cheers,

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s22(1)
(a)(ii)

s22(1)(a)(ii)

Director

Conveyances and Ports | Compliance Controls

Department of Agriculture, Water and the Environment

Ph: +61 2 s22(1)(a)(ii) | +61 s22(1)(a)(ii)

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From: Danielle YANNOPOULOS
Sent: Friday, 20 March 2020 2:15 PM
To: s22(1)(a)(ii)
Subject: 2020/03/20 - Covid19 - Maritime NSW - Ruby Princess - URGENT
 [SEC=UNCLASSIFIED]
Attachments: environmental-cleaning-and-disinfection-principles-for-covid-19.pdf

UNCLASSIFIED

fyi

UNCLASSIFIED

From: s22(1)(a)(ii)
Sent: Friday, 20 March 2020 1:56 PM
To: Kylie RENDINA
Cc: s22(1)(a)(ii) ; s22(1)(a)(ii) ; s22(1)(a)(ii) ; Danielle YANNOPOULOS ; Health Ops (Health) ; s22(1)(a)(ii) ; s22(1)(a)(ii) ; ABF Health Lo ; s22(1)(a)(ii)
Subject: URGENT: Ruby Princess - COVID-19 [SEC=UNCLASSIFIED]

UNCLASSIFIED

Good afternoon AC Rendina

This is now subject to open source media reporting.

ICC will continue to monitor the event and provide updates as required.

Regards,

s22(1)(a)(ii)

Co-ordinator
 OP BANDORA ALPHA
 Incident Command Centre
 Australian Border Force
 P: + 61 2 s22(1)(a)(ii)
 E: s22(1)(a)(ii) abf.gov.au

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From: s22(1)(a)(ii) <s22(1)(a)(ii)@awe.gov.au>
Sent: Friday, 20 March 2020 1:43 PM
To: s22(1)(a)(ii) <s22(1)(a)(ii)@abf.gov.au>
Cc: Maritime Travellers Processing Committee <s22(1)(a)(ii)@abf.gov.au>
Subject: FW: URGENT: Ruby Princess - COVID-19 [SEC=UNCLASSIFIED]

FYI

s22(1)(a)(ii)
 Director
 Conveyances and Ports
 Ph: +61 2 s22(1)(a)(ii) | +61 s22(1)(a)(ii)

From: s22(1)(a)(ii)
Sent: Friday, 20 March 2020 1:01 PM
To: s22(1)(a)(ii) <s22(1)(a)(ii)@agriculture.gov.au>; s22(1)(a)(ii) <s22(1)(a)(ii)@agriculture.gov.au>
Subject: FW: URGENT: Ruby Princess - COVID-19 [SEC=UNCLASSIFIED]

Hi s22(1)(a)(ii)

For information.

3 Pax & Crew on the Ruby Princess have tested positive to COVID-19.

This is all the info we have at present.

Regards

s22(1)(a)(ii)

From: s22(1)(a)(ii)
Sent: Friday, 20 March 2020 12:52 PM
To: s22(1)(a)(ii) <s22(1)(a)(ii)@agriculture.gov.au>
Subject: FW: URGENT: Ruby Princess - COVID-19 [SEC=UNCLASSIFIED]

Hi s22(1)(a)(ii)

As per conversation s22(1)(a)(ii) and myself cleared the vessel, passengers & crew yesterday. Everyone was wearing the mandatory PPE, gloves and mask during clearance

Regards

s22(1)(a)(ii)

Team Leader Seaports Sydney | Regional Vessel Coordinator
 Inspection Group | Biosecurity Operations Division
 Mobile: s22(1)(a)(ii) Phone: 02 s22(1)(a)(ii)
 Department of Agriculture, Water and the Environment
 Sydney International Airport, Level 1 Arrivals, Mascot NSW 2020

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From: s22(1)(a)(ii) (South Eastern Sydney LHD) [mailto:s22(1)(a)(ii)@health.nsw.gov.au]
Sent: Friday, 20 March 2020 12:33 PM
To: s22(1)(a)(ii) <s22(1)(a)(ii)@portauthoritynsw.com.au>; s22(1)(a)(ii) <s22(1)(a)(ii)@portauthoritynsw.com.au>; s22(1)(a)(ii) <s22(1)(a)(ii)@agriculture.gov.au>
Cc: s22(1)(a)(ii) <s22(1)(a)(ii)@health.nsw.gov.au>; s22(1)(a)(ii) (South Eastern Sydney LHD) <s22(1)(a)(ii)@health.nsw.gov.au>; s22(1)(a)(ii) <s22(1)(a)(ii)@portauthoritynsw.com.au>; s22(1)(a)(ii) (South Eastern Sydney LHD) <s22(1)(a)(ii)@health.nsw.gov.au>; s22(1)(a)(ii) <s22(1)(a)(ii)@health.nsw.gov.au>
Subject: RE: URGENT: Ruby Princess - COVID-19 [SEC=UNCLASSIFIED]

Here are the environmental cleaning recommendations from the Aust Dept of Health – the virus is inactivated by routinely used detergents and disinfectants.

Cleaning staff are not at risk of catching the infection if they follow the PPE requirements specified in the information sheet.

s22(1)(a)(ii)

From: s22(1)(a)(ii) (South Eastern Sydney LHD)
Sent: Friday, 20 March 2020 11:52 AM
To: s22(1)(a)(ii) <s22(1)(a)(ii)@portauthoritynsw.com.au>; s22(1)(a)(ii) <s22(1)(a)(ii)@portauthoritynsw.com.au>; s22(1)(a)(ii) <s22(1)(a)(ii)@agriculture.gov.au>
Cc: s22(1)(a)(ii) <s22(1)(a)(ii)@health.nsw.gov.au>; s22(1)(a)(ii) (South Eastern Sydney LHD) <s22(1)(a)(ii)@health.nsw.gov.au>; s22(1)(a)(ii) <s22(1)(a)(ii)@portauthoritynsw.com.au>; s22(1)(a)(ii) (South Eastern Sydney LHD) <s22(1)(a)(ii)@health.nsw.gov.au>; s22(1)(a)(ii) <s22(1)(a)(ii)@health.nsw.gov.au>
Subject: URGENT: Ruby Princess - COVID-19
Importance: High

Dear Port Authority

This morning we were informed that the Ruby Princess has three passengers and crew tested positive for COVID-19.

A conference has just been held between the NSW Chief Health Officer, State Emergency Operations, and Princess/Carnival representatives both local and US based.

We understand the ship is at sea between Sydney and Wollongong.

There are plans for management of passengers (nationally and internationally), and crew (who will remain on board).

I am just trying to locate information on environmental cleaning to send you (Aust Dept of Health website).

A Ministerial media conference is planned for sometime in the next few hours.

s22(1)(a)(ii)

From: s22(1)(a)(ii) [mailto:s22(1)(a)(ii)@portauthoritynsw.com.au]
Sent: Thursday, 19 March 2020 8:31 PM
To: s22(1)(a)(ii) (South Eastern Sydney LHD) <s22(1)(a)(ii)@health.nsw.gov.au>; s22(1)(a)(ii) <s22(1)(a)(ii)@portauthoritynsw.com.au>
Cc: s22(1)(a)(ii) <s22(1)(a)(ii)@health.nsw.gov.au>; s22(1)(a)(ii) (South Eastern Sydney LHD) <s22(1)(a)(ii)@health.nsw.gov.au>; s22(1)(a)(ii) <s22(1)(a)(ii)@portauthoritynsw.com.au>; s22(1)(a)(ii) <s22(1)(a)(ii)@agriculture.gov.au>; s22(1)(a)(ii) (South Eastern Sydney LHD) <s22(1)(a)(ii)@health.nsw.gov.au>
Subject: RE: Ruby Princess - tomorrow

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Good evening §22(1)(a)(ii)

We currently don't have any intention at this stage to send anything to Eden.

However, we may send ships to Newcastle at some stage, if Sydney and Port Kembla reach capacity.

Regards

§22(1)(a)(ii) | Manager, Port Services

Port Authority of New South Wales

4 Towns Place | Millers Point NSW 2000 Australia

T: +61 2 §22(1)(a)(ii) | M: +61 §22(1)(a)(ii)

www.portauthoritiesnsw.com.au

From: §22(1)(a)(ii) (South Eastern Sydney LHD) <§22(1)(a)(ii) health.nsw.gov.au>
Sent: Thursday, 19 March 2020 2:36 PM
To: §22(1)(a)(ii) <§22(1)(a)(ii) portauthoritiesnsw.com.au>; §22(1)(a)(ii) <§22(1)(a)(ii) portauthoritiesnsw.com.au>
Cc: §22(1)(a)(ii) <§22(1)(a)(ii) health.nsw.gov.au>; §22(1)(a)(ii) (South Eastern Sydney LHD) <§22(1)(a)(ii) health.nsw.gov.au>; §22(1)(a)(ii) <§22(1)(a)(ii) portauthoritiesnsw.com.au>; §22(1)(a)(ii) <§22(1)(a)(ii) agriculture.gov.au>; §22(1)(a)(ii) (South Eastern Sydney LHD) <§22(1)(a)(ii) health.nsw.gov.au>
Subject: RE: Ruby Princess - tomorrow

Thank you §22(1)(a)(ii), that's great

And just confirming that cruise ship visits to Eden and Newcastle have ceased, is that correct?

What is the best way for us to keep up to date with the schedule?

Regards

§22(1)(a)(ii)

From: §22(1)(a)(ii) [<mailto:portauthoritiesnsw.com.au>]
Sent: Thursday, 19 March 2020 12:43 PM
To: §22(1)(a)(ii) (South Eastern Sydney LHD) <§22(1)(a)(ii) health.nsw.gov.au>; §22(1)(a)(ii) <§22(1)(a)(ii) portauthoritiesnsw.com.au>
Cc: §22(1)(a)(ii) <§22(1)(a)(ii) health.nsw.gov.au>; §22(1)(a)(ii) (South Eastern Sydney LHD) <§22(1)(a)(ii) health.nsw.gov.au>; §22(1)(a)(ii) <§22(1)(a)(ii) portauthoritiesnsw.com.au>; §22(1)(a)(ii) <§22(1)(a)(ii) agriculture.gov.au>
Subject: RE: Ruby Princess - tomorrow

Good afternoon §22(1)(a)(ii)

Many thanks for providing us with this emergency contact number it's much appreciated.

In addition, please find below schedule of passenger ship arrivals due in the next seven days. Unfortunately, with the current circumstances these scheduled arrivals are changing constantly. However, this table should give you a good idea of what to expect moving forward.

DateTime	Stat	VesselName	Flag	Type	GRT	LOA	From	To
19/03/2020 2:29	Comp	RUBY PRINCESS	BM	PASS	113561	288.6	nznpe	SCPT

s22(1)(a)(ii)

If you require any further information please don't hesitate to touch base.

Kind regards

s22(1)(a)(ii)

| Manager, Port Services

Port Authority of New South Wales

4 Towns Place | Millers Point NSW 2000 Australia

T: +61 2 s22(1)(a)(ii) | M: +61 s22(1)(a)(ii)

www.portauthoritynsw.com.au

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Environmental cleaning and disinfection principles for COVID-19

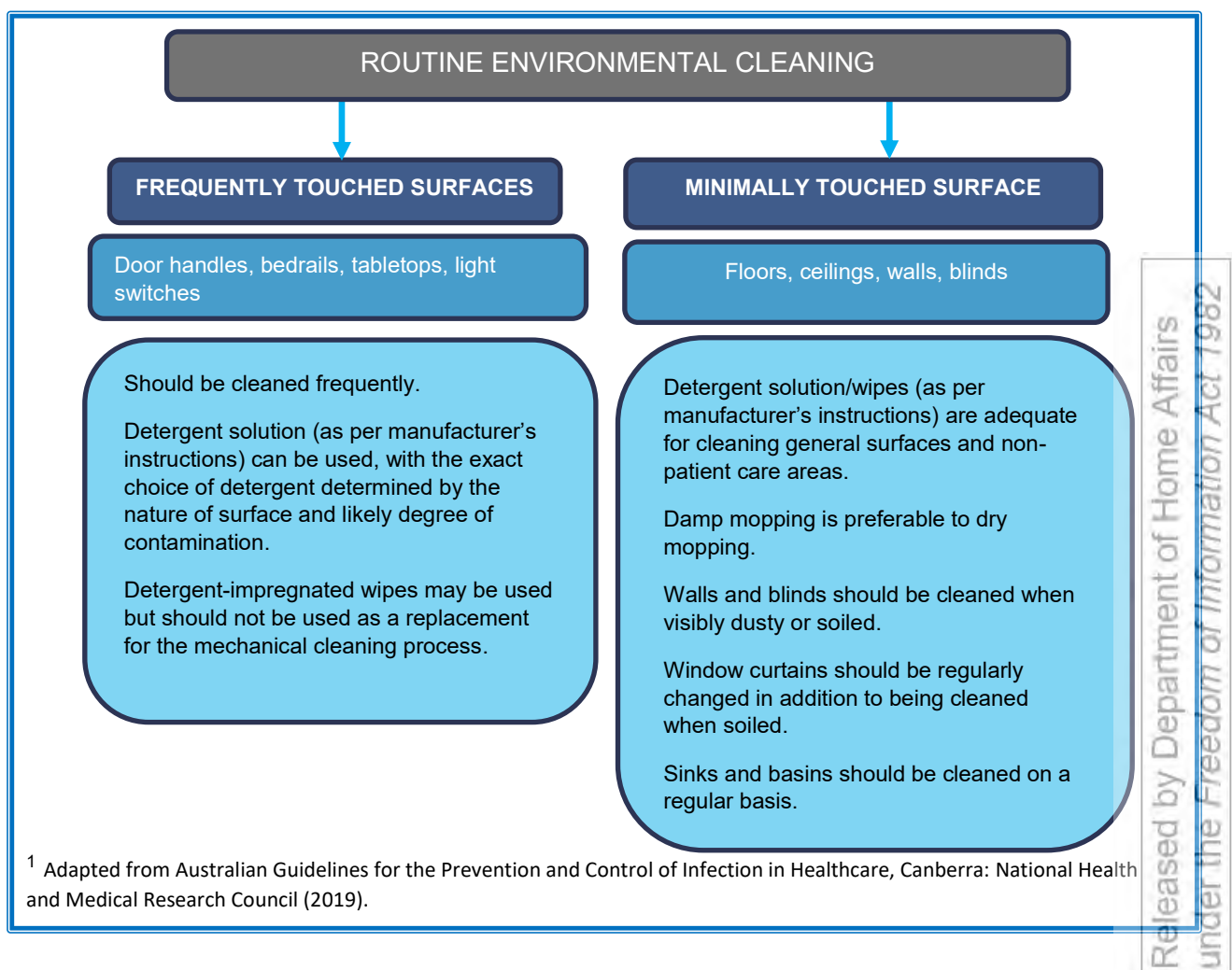
Routine environmental cleaning

- Cleaning is an essential part of disinfection. Organic matter can inactivate many disinfectants. Cleaning reduces the soil load, allowing the disinfectant to work.
- Removal of germs such as the virus that causes COVID-19 requires thorough cleaning followed by disinfection.
- The length of time that SARS-COV-2 (the cause of COVID-19) survives on inanimate surfaces will vary depending on factors such as the amount of contaminated body fluid – such as respiratory droplets – present and environmental temperature and humidity. In general, coronaviruses are unlikely to survive for long once droplets produced by coughing or sneezing dry out.

It is good practice to routinely clean surfaces as follows:

- Clean frequently touched surfaces with detergent solution (see diagram below).
- Clean general surfaces and fittings when visibly soiled and immediately after any spillage.

Routine environmental cleaning requirements can be divided into two groups¹:



Hand hygiene

Soap and water should be used for hand hygiene when hands are visibly soiled and alcohol-based hand rub at other times (e.g. when hands have been contaminated from contact with environmental surfaces). Cleaning hands also helps to reduce environmental contamination.

Information for cleaning staff

Information for cleaning staff on cleaning and disinfecting can be found below.

CLEANING STAFF

The risk when cleaning is not the same as the risk when face to face with a sick person who may be coughing or sneezing.

- Cleaning staff should be informed to avoid touching their face, especially their mouth, nose, and eyes when cleaning.
- Cleaning staff should wear impermeable disposable gloves and a surgical mask plus eye protection or a face shield while cleaning.
- Cleaners should use alcohol-based hand rub before putting on and after removing gloves.
- Alcohol-based hand rub should also be used before and after removing the surgical mask and eye protection.

The surgical mask and eye protection act as barriers to people inadvertently touching their face with contaminated hands and fingers, whether gloved or not.

- The disinfectant used should be one for which the manufacturer claims antiviral activity, meaning it can kill the virus (such as chlorine-based disinfectants, which are commonly used - see below)
- If there is visible contamination with respiratory secretions or other body fluid, the cleaners should wear a full length disposable gown in addition to the surgical mask, eye protection and gloves
- Advice should be sought from your work health and safety consultants on correct procedures for wearing PPE.

Use of disinfection

- Use freshly made bleach solution and follow manufacturer's instructions for appropriate dilution and use (see below for dilution instructions).
- Wipe the area with bleach solution using disposable paper towels or a disposable cloth.
- Dispose of gloves and mask in a leak proof plastic bag.
- Wash hands well using soap and water and dry with disposable paper or single-use cloth towel. If water is unavailable, clean hands with alcohol-based hand rub.

Preparation of disinfectant solution

- Gloves should be worn when handling and preparing bleach solutions.
- Protective eye wear should be worn in case of splashing.
- Bleach solution should be:
 - made up daily
 - used mainly on hard, non-porous surfaces (it can damage textiles and metals).
- Sufficient time is required to kill the virus, i.e., at least 10 minutes contact time.

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Household bleach comes in a variety of strengths. The concentration of active ingredient — hypochlorous acid² — can be found on the product label.

Table 1. Recipes to achieve a 1000 ppm (0.1%) bleach solution

Original strength of bleach		Disinfectant recipe		Volume in standard 10L bucket
%	Parts per million	Parts of bleach	Parts of water	
1	10,000	1	9	1000 mL
2	20,000	1	19	500 mL
3	30,000	1	29	333 mL
4	40,000	1	39	250 mL
5	50,000	1	49	200 mL

²Hypochlorous acid (HOCl) is a weak acid formed when chlorine (Cl) dissolves in water and dissociated to hypochlorite (ClO⁻) which is the oxidising disinfectant in bleach.

Social contact environments

Social contact environments include (but are not limited to), transport vehicles, shopping centres and private businesses.

The risk of transmission of COVID-19 in the social and non-health care work settings can be minimised through a good standard of general hygiene. This includes:

- Promoting cough etiquette and respiratory hygiene.
- Routine cleaning of frequently touched hard surfaces with detergent/disinfectant solution/wipe.
- Providing adequate alcohol-based hand rub for staff and consumers to use. Alcohol-based hand rub stations should be available, especially in areas where food is on display and frequent touching of produce occurs.
- Training staff on use of alcohol-based hand rub.
- Consider signs to ask shoppers to only touch what they intend to purchase.

Vehicle air-conditioning should be set to fresh air



Health care settings

Primary and community care

Patient areas

- Clean and disinfect frequently touched surfaces with detergent and disinfectant wipe/solution between each episode of patient care (according to normal infection prevention and control practice).
- Take care to clean/disinfect surfaces in areas that patients have directly in contact with or have been exposed to respiratory droplets.
- Gross contamination of an area following a patient may require a terminal clean (see below).
- Comply with '5 Moments' of hand hygiene.

Non-patient areas

- Perform routine cleaning of frequently touched surfaces with detergent/disinfectant solution/wipe at least daily or when visibly dirty.
- Floors should be cleaned using a detergent solution.

Inpatient care

- Clean and disinfect frequently touched surfaces with detergent and disinfectant wipe/solution at least daily or more frequently in high intensity (e.g. ICU) or high traffic (e.g. radiology, outpatients) areas.
- Clean and disinfect equipment after each use (as per normal infection prevention and control practice).
- Clean and disinfect surfaces that have been in direct contact with or exposed to respiratory droplets between each patient episode.

Terminal cleaning

Terminal cleaning is a complete and enhanced cleaning procedure that decontaminates an area following discharge or transfer of a patient with an infectious/communicable disease, sometimes also referred to as an 'infectious clean'. Terminal cleaning requires both thorough cleaning and disinfection for environmental decontamination.

Cleaning should be followed by or combined with a disinfectant process (see 2-step clean and 2-in-1 step clean below).

Ensure room is prepared prior to cleaning, remove medical equipment and patient used items.

- Wear PPE – surgical mask, protective eyewear and gloves
- Change bed screens and curtains (including disposable curtains/screens) that are soiled or contaminated
- Damp dust all surfaces, furniture and fittings
- Clean windows, sills and frames
- Clean all surfaces of bed and mattress
- Mop floor
- Remove PPE and perform hand hygiene
- Clean all cleaning equipment and return it to the cleaners' room or storage area, discard any waste
- Perform hand hygiene

2-step clean

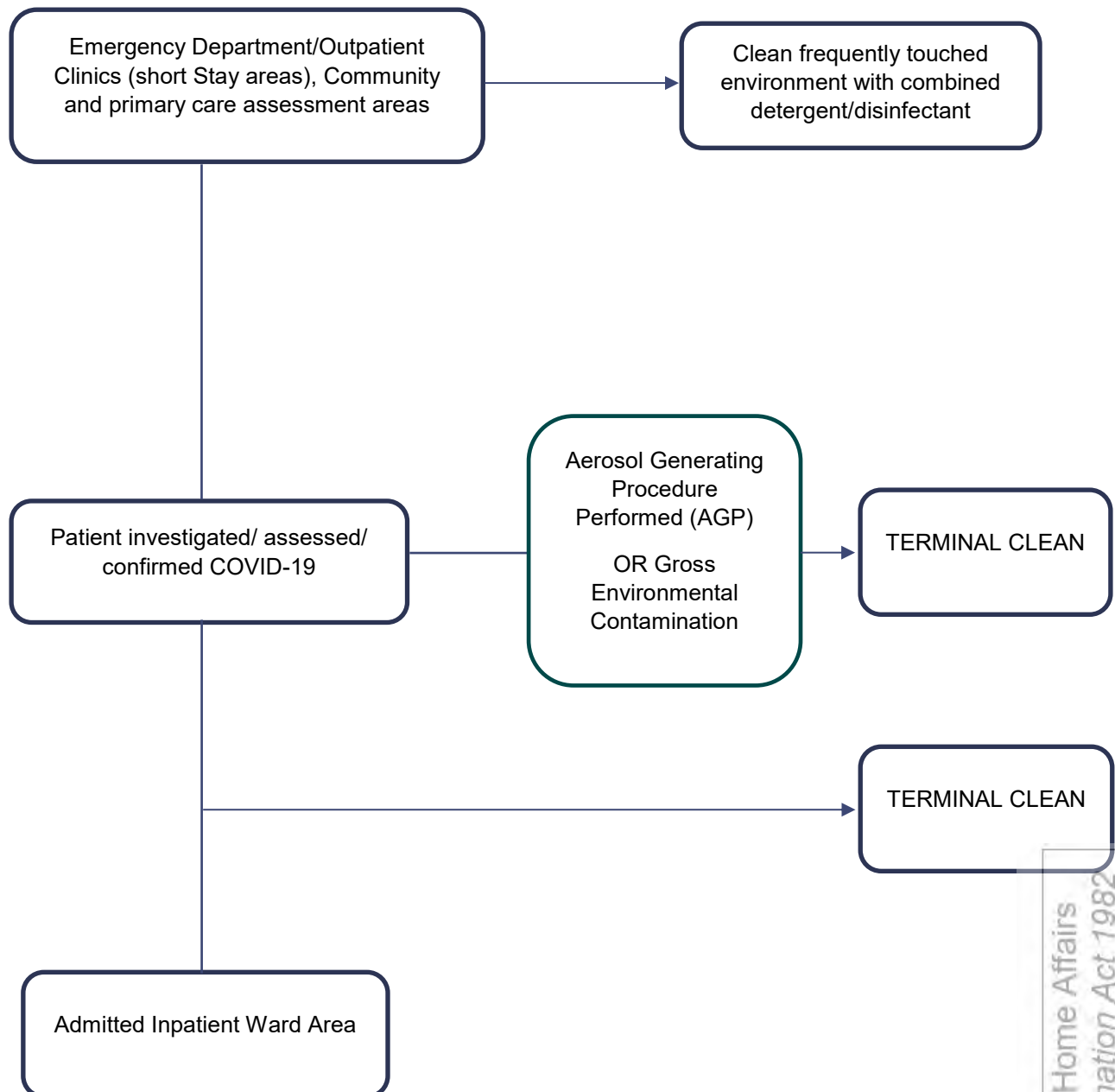
Physical cleaning with detergent followed by disinfection with a TGA-listed hospital-grade disinfectant with activity against viruses (according to label/product information) or a chlorine-based product such as sodium hypochlorite.

2-in-1 clean

A physical clean using a combined detergent and TGA-listed hospital-grade disinfectant with activity against viruses (according to label/product information) or a chlorine-based product such as sodium hypochlorite, where indicated for use i.e. a combined detergent/disinfectant wipe or solution.

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Cleaning and Terminal Cleaning When managing patients suspected/confirmed with COVID-19 Flow Chart



NB: Health care settings must comply with use of TGA compliant cleaning and disinfecting products and technologies

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How can we help prevent the spread of COVID-19?

Practising good hand and sneeze/cough hygiene is the best defence against most viruses. You should:

- wash your hands frequently with soap and water, before and after eating, and after going to the toilet
- cover your cough and sneeze, dispose of tissues, and use alcohol-based hand sanitiser, and
- if unwell, avoid contact with others (touching, kissing, hugging, and other intimate contact).

More information

While coronavirus is of concern, it is important to remember that most people displaying symptoms such as fever, cough, sore throat or tiredness are likely suffering with a cold or other respiratory illness—not coronavirus.

For the latest advice, information and resources, go to www.health.gov.au

Call the National Coronavirus Health Information Line on 1800 020 080. It operates 24 hours a day, seven days a week. If you require translating or interpreting services, call 131 450.

The phone number of each state or territory public health agency is available at www.health.gov.au/state-territory-contacts

If you have concerns about your health, speak to a doctor.

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under the Freedom of Information Act 1982

s22(1)(a)(ii)

From: s22(1)(a)(ii) <s22(1)(a)(ii)@awe.gov.au>
Sent: Friday, 20 March 2020 2:49 PM
To: s22(1)(a)(ii)
Subject: FW: URGENT: Ruby Princess - COVID-19 [SEC=UNCLASSIFIED]
Attachments: environmental-cleaning-and-disinfection-principles-for-covid-19.pdf

Hi s22(1)(a)(ii)

Noting that ABF haven't been included in the original correspondence from NSW Health, not sure why, please find below outcome of COVID-19 testing on individuals who disembarked yesterday from the Ruby Princess.

Regards

s22(1)(a)(ii)

From: s22(1)(a)(ii)
Sent: Friday, 20 March 2020 12:52 PM
To: s22(1)(a)(ii) <s22(1)(a)(ii)@agriculture.gov.au>
Subject: FW: URGENT: Ruby Princess - COVID-19 [SEC=UNCLASSIFIED]

s22(1)(a)(ii) - duplicate email chain

Released by Department of Home Affairs
under the Freedom of Information Act 1982

From: s22(1)(a)(ii)
Sent: Friday, 20 March 2020 2:50 PM
To: s22(1)(a)(ii)
Subject: Ruby Princess 19MAR2020 [SEC=UNCLASSIFIED]
Attachments: Lab form for coronavirus testing from a cruise ship.docx

UNCLASSIFIED

Hi s22(1)(a)(ii)

The timeline of events for the Ruby Princess are as follows:

Ruby Princess departed Australia on 8th March 2020 on an RTC cruise to New Zealand.

Last port of call was Napier New Zealand on 15 March 2020.

Vessel arrived into the Overseas Passenger Terminal in Sydney at 02:29 on 18 March 2020.

Vessel arrived early due to debark of 2 pax via ambulance with cardiac and nerve issues.

ABF officers s22(1)(a)(ii) board the vessel for inwards clearance formalities at approximately 06:10 with the agent and Dept. of Agriculture.

Agent advised on arrival that there a number of passengers isolated in their cabins with flu like symptoms.

Agent advised Dept. of Health not attending and vessel clear to debark all pax.

I advised we did not require to see the passengers however arranged for the IPC's to be collected and delivered to us.

Boarding formalities completed and clearance given to the vessel by ABF and Agriculture.

Debark of passengers 2647 from vessel commenced at approx. 06:30.

The isolated passengers were instructed to remain on vessel until all other passengers and signing off crew debarked from vessel.

The isolated passengers then debarked from vessel without any ABF interaction.

The vessel was subsequently cleared for departure offshore in Australia as no next port had been scheduled (still no confirmation on next port).

Below was received from the agent today, in regards to information from Dept. of Health.

Agent advised on 18th of March 2020 PM to Dept. of Health, 13 passengers (as per attached list) were isolated with flu-like symptoms.

Agent advised on 18th of March 2020 PM, Dept. of Health were not boarding the vessel, but had given clearance for all passengers to debark on the 19th of March.

Regards,

s22(1)(a)(ii)

Senior Border Force Officer Maritime Operations NSW
 Regional Command NSW | Port Operations Command
 Operations Group
 Australian Border Force

P: 02 s22(1)(a)(ii) | M: s22(1)(a)(ii)

E: s22(1)(a)(ii) abf.gov.au

UNCLASSIFIED

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under the Freedom of Information Act 1982

From: s22(1)(a)(ii)
Sent: Friday, 20 March 2020 3:30 PM
To: Danielle YANNOPOULOS
Subject: FW: Ruby Princess Arrival to Sydney COVID-19 assessment [SEC=UNCLASSIFIED]

UNCLASSIFIED

Ma'am,

Email below from NSW Health to Agent - *that the Ruby Princess as NOT requiring on board health assessment in Sydney.*

Regards,

s22(1)(a)(ii)
 Inspector NSW Maritime Operations
 Regional Command NSW | Port Operations Command
 Operations Group
 Australian Border Force
 P: 02 s22(1)(a)(ii) | M: s22(1)(a)(ii)
 E: s22(1)(a)(ii) [abf.gov.au](mailto:s22(1)(a)(ii)@abf.gov.au)

Information withheld pending affected third party review rights

From: 's22(1)(a)(ii)' <s22(1)(a)(ii)@health.nsw.gov.au>
 To: "Ruby Senior Doctor" <s47G@princesscruises.com>, 's22(1)(a)(ii)' <s22(1)(a)(ii)@health.nsw.gov.au>
 Cc: 's47F' <s47F@carnivalaustralia.com>, 's47F' <s47F@carnivalaustralia.com>, "Ruby Doctor" <s47G@princesscruises.com>, "Ruby Hotel General Manager (RU)" <s47G@princesscruises.com>, "Ruby Captain" <s47G@princesscruises.com>, "Ruby Administration Officer" <s47G@princesscruises.com>, "Ruby Customer Services Director" <s47G@princesscruises.com>, 's47G' <s47G@carnivalaustralia.com>
 Date: 18/03/2020 05:07 PM
 Subject: RE: Ruby Princess Arrival to Sydney COVID-19 assessment

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 under the Freedom of Information Act 1982

Dear ^{s47F} and Ruby Princess crew

The NSW Health expert panel has assessed the Ruby Princess as NOT requiring on board health assessment in Sydney.

We would however ask you to send the 15 samples to our lab for COVID testing. I have attached our lab form, please include the details of each person on one form, include a copy with the specimens and email a copy to me.

You are free to disembark tomorrow, however according to the new Australian government guidance, all passengers must go into self-isolation for 14 days.

The information about this is found here

https://www.health.gov.au/sites/default/files/documents/2020/03/coronavirus-covid-19-what-you-need-to-know_4.pdf

I will let you know when the results are received – likely tomorrow afternoon.

Many thanks

^{s22(1)}
(a)(ii)

Information withheld pending affected third party review rights

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under the Freedom of Information Act 1982

Information withheld pending affected third party review rights

From: s22(1)(a)(ii) (South Eastern Sydney LHD) [mailto:s22(1)(a)(ii)@health.nsw.gov.au] On Behalf Of s22(1)(a)(ii)
Sent: Tuesday, March 17, 2020 4:01 PM
To: Ruby Senior Doctor <s47G@princesscruises.com>
Cc: s22(1)(a)(ii) <s22(1)(a)(ii)@health.nsw.gov.au>; s22(1)(a)(ii) (South Eastern Sydney LHD) <s22(1)(a)(ii)@health.nsw.gov.au>; s47F <s47F@carnivalaustralia.com>
Subject: Ruby Princess Arrival to Sydney COVID-19 assessment

Good afternoon s47F

I trust you are well.

I understand that Ruby Princess is planning to port in Sydney on Thursday 19 March, can you please confirm the ETA and the Sydney port please.

Can you please provide further details on the influenza A outbreak onboard and also answer the below questions prior to arrival. It would be appreciated if this information could be sent through by 9am tomorrow (18 March).

Please pass this on to Captain and other relevant crew members.

1. The full ARD log (with details of ALL passengers and crew presenting with fever OR acute respiratory symptoms OR both), including travel history in the 14 days before onset, whether a rapid flu test was collected and the result, and current condition for all passengers and crew assessed
2. A list of passengers who
 - a. have left or transited through mainland China or Iran in the last 14 days
 - b. have left or transited through the Republic of Korea on or after 5 March 2020;
 - c. have been in close contact with a confirmed case of coronavirus.
3. A list of any planned medical disembarkations
4. A list of any deaths during the cruise
5. The ship's itinerary in the past 14 days and a future itinerary for the next 14 days
6. Please advise if your medical centre is charging a fee for respiratory consultations. **Any ship charging a fee for respiratory consultations will be at higher risk of requiring an on-board health assessment by NSW Health due to a decrease in confidence that mild respiratory cases have been reported.**

What you should do now

- Please ensure any passengers or crew with current influenza-like illness are isolated and provide them with masks and alcohol hand rub for onward travel. Take a cautionary approach to isolation of all people with respiratory symptoms and also provide them with masks and alcohol hand rub for onward travel.
 - Make an announcement to your passengers and crew that anyone with respiratory symptoms or fever should present to your medical centre for assessment. Please collect respiratory swabs, hold at fridge temperature and we will arrange for CoVID-19 testing in a NSW Health Pathology reference laboratory if appropriate. If you have collected respiratory swabs throughout this cruise (e.g. for rapid flu testing), we are also able to test these if not discarded.
7. Please confirm you have made announcements requesting people with respiratory symptoms come to your medical centre for assessment.
 8. Please advise if your systems are able to provide us with a full contact list, including name, residential address, mobile phone number and email address of all passengers on board, should COVID-19 contact tracing be required at a later date.

Once we have reviewed this information we will advise if an on board public health assessment is required.

Should an on-board passenger/crew assessment by the NSW Public Health Team be required you will need to do the following

- Designate a **senior** ship's officer, eg the Hotel Director, as liaison between the ship and the NSW Public Health Team
- Make a series of announcements to all passengers that **anyone with current respiratory symptoms** will need to be assessed prior to the ship beginning disembarkation;
- Provide a **Letter** and **Traveller Record Form** (will be emailed to you if required) to all passengers and crew asking those who need assessment by the Public Health Team to complete the form beforehand and to bring it with them,
 - Medical clinic to ensure that patients seen at the clinic with fever and/or ARI are also requested to attend for assessment,
 - Ensure all passengers and crew with respiratory symptoms are advised to be at the designated location (see below) during the period advised by the public health team

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- Arrange a suitable large, open space (e.g. ballroom, large gym) on the ship for the assessment area capable of holding at least 60 people, set up with 4 stations consisting of a desk and 3 chairs; provide seating and bottled water for those waiting for assessment; hand rub dispensers at entry and exit monitored by crew
- Have medical and other staff available to facilitate assessment process, including bilingual staff if relevant (wearing surgical masks)
- Ensure all passengers/crew requiring assessment are wearing a surgical mask
- Assign sufficient crew to request all people requiring assessment to complete traveller record form, for crowd control and to manage flow

Please share this request with relevant crew members and provide a collated response to items 1-8 by 9 am Wednesday 18, March.

Kind regards,

s22(1)(a)(ii)

s22(1)(a)(ii)

Environmental Health Officer | **SESLHD Public Health Unit**
Public Health Unit

Randwick Hospitals Campus, Hut 'U' Easy Street
Locked Bag 88, Randwick NSW 2031

Mob s22(1)(a)(iii) | s22(1)(a)(ii) health.nsw.gov.au

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To the extent that the matters contained in this email relate to services being provided by Princess Cruises and/or Holland America Line (together "HA Group") to Carnival Australia/P&O Cruises Australia, HA

Group is providing these services under the terms of a Services Agreement between HA Group and Carnival Australia.

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From: §22(1)(a)(ii)
Sent: Friday, 20 March 2020 4:00 PM
To: Danielle YANNOPOULOS
Subject: RE: Ruby Princess 19MAR2020 [SEC=UNCLASSIFIED]

UNCLASSIFIED

Negative to the flu!!!!

UNCLASSIFIED

From: Danielle YANNOPOULOS <§22(1)(a)(ii)@abf.gov.au>
Sent: Friday, 20 March 2020 3:47 PM
To: §22(1)(a)(ii) <§22(1)(a)(ii)@abf.gov.au>
Subject: RE: Ruby Princess 19MAR2020 [SEC=UNCLASSIFIED]

UNCLASSIFIED

Confusion? How so? Its says negative...

UNCLASSIFIED

From: §22(1)(a)(ii) <§22(1)(a)(ii)@abf.gov.au>
Sent: Friday, 20 March 2020 3:45 PM
To: Danielle YANNOPOULOS <§22(1)(a)(ii)@abf.gov.au>
Subject: FW: Ruby Princess 19MAR2020 [SEC=UNCLASSIFIED]

UNCLASSIFIED

There was confusion in the test results:

Patient Details:
s47F

Rapid flu test result (if done)
A+B Negative
A+B Negative

Regards,

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s22(1)(a)(ii)

Inspector NSW Maritime Operations
Regional Command NSW | Port Operations Command
Operations Group
Australian Border Force
P: 02 s22(1)(a)(ii) | M: s22(1)(a)(ii)
E: s22(1)(a)(ii) abf.gov.au

UNCLASSIFIED

From: Danielle YANNOPOULOS <s22(1)(a)(ii)@abf.gov.au>
Sent: Friday, 20 March 2020 3:31 PM
To: s22(1)(a)(ii) <s22(1)(a)(ii)@abf.gov.au>
Subject: RE: Ruby Princess 19MAR2020 [SEC=UNCLASSIFIED]

UNCLASSIFIED

So they all tested Negative...and now some are positive..

UNCLASSIFIED

From: s22(1)(a)(ii) <s22(1)(a)(ii)@abf.gov.au>
Sent: Friday, 20 March 2020 3:31 PM
To: Danielle YANNOPOULOS <s22(1)(a)(ii)@abf.gov.au>
Subject: RE: Ruby Princess 19MAR2020 [SEC=UNCLASSIFIED]

UNCLASSIFIED

Covid-19 testing.

Regards,

s22(1)(a)(ii)

Inspector NSW Maritime Operations
Regional Command NSW | Port Operations Command
Operations Group
Australian Border Force
P: 02 s22(1)(a)(ii) | M: s22(1)(a)(ii)
E: s22(1)(a)(ii) abf.gov.au

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From: Danielle YANNOPOULOS <§22(1)(a)(ii)> abf.gov.au>
Sent: Friday, 20 March 2020 3:29 PM
To: §22(1)(a)(ii) <§22(1)(a)(ii)> abf.gov.au>
Subject: RE: Ruby Princess 19MAR2020 [SEC=UNCLASSIFIED]

UNCLASSIFIED

Thanks §22(1)(a)(ii) this is great
 The attachment show some kind of testing...do you know whether that was for COVID-19?
 Sorry can't call am on a phone hook up.
 Thanks
 §22(1)(a)(ii)

UNCLASSIFIED

From: §22(1)(a)(ii) <§22(1)(a)(ii)> abf.gov.au>
Sent: Friday, 20 March 2020 3:26 PM
To: Danielle YANNOPOULOS <§22(1)(a)(ii)> abf.gov.au>
Subject: Ruby Princess 19MAR2020 [SEC=UNCLASSIFIED]

UNCLASSIFIED

Hi Ma'am,

Course of events for the Ruby Princess.

Ruby Princess departed Sydney, Australia on 08MAR20 on an RTC cruise to New Zealand. Last port of call was Napier New Zealand on 15MAR20.

On 18MAR20 the Agent advised the DoH that 13 passengers (as per attached list) were isolated with flu like symptoms. The Agent forward this information to the DoH.
 On 18MAR20, DoA informed the Agent that they were not boarding the vessel, but had given clearance for all passengers to debark on the 19MAR20.

Vessel arrived into the Overseas Passenger Terminal in Sydney at 0229hrs on 19MAR20. Vessel arrived early due to debark of 2 passengers via ambulance with cardiac and nerve issues. BAU
 At approximately 0610hrs ABF Officers boarded the vessel for inwards clearance formalities with the Agent and DoA. BAU
 Agent advised ABF and DoA on arrival that there were a number of passengers isolated in their cabins with flu like symptoms. DoA advised ABF that DoH had conducted a risk assessment and DoH would not be attending. As a result of the information, all passengers were to debark the vessel. BAU

ABF had no interaction with the 13 isolated passengers.

Debark of 2647 passengers from vessel commenced at approximately 0630hrs. BAU

ABF instructed the vessels passengers purser that the isolated passengers were to remain on vessel until all other passengers and signing off crew debarked.

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The isolated passengers then debarked from vessel without any ABF interaction.
The vessel was subsequently cleared for departure offshore in Australia as no next port had been scheduled (still no confirmation on next port).

Regards,

s22(1)(a)(ii)

Inspector NSW Maritime Operations
Regional Command NSW | Port Operations Command
Operations Group
Australian Border Force
P: 02 s22(1)(a)(ii) | M: s22(1)(a)(ii)
E: s22(1)(a)(ii) [abf.gov.au](mailto:s22(1)(a)(ii)@abf.gov.au)

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From: Danielle YANNOPOULOS
Sent: Friday, 20 March 2020 5:00 PM
To: s22(1)(a)(ii) Kylie RENDINA
Cc: s22(1)(a)(ii) s22(1)(a)(ii) s22(1)(a)(ii) s22(1)(a)(ii) s22(1)(a)(ii)
Subject: 2020/03/20 - Covid19 - Maritime NSW - Ruby Princess - URGENT
 [SEC=UNCLASSIFIED]
Attachments: Lab form for coronavirus testing from a cruise ship.docx; FW: Ruby Princess Arrival to Sydney COVID-19 assessment [SEC=UNCLASSIFIED]

UNCLASSIFIED

Hi,

Course of events for the Ruby Princess from our perspective.

Ruby Princess departed Sydney, Australia on 08MAR20 on an RTC cruise to New Zealand. Last port of call was Napier New Zealand on 15MAR20.

On 18MAR20 the Agent advised the DoH that 13 passengers (as per attached list) were isolated with flu-like symptoms. The Agent forward this information to the DoH.

On 18MAR20, DoA informed the Agent that they were not boarding the vessel, but had given clearance for all passengers to debark on the 19MAR20.

Vessel arrived into the Overseas Passenger Terminal in Sydney at 0229hrs on 19MAR20. Vessel arrived early due to debark of 2 passengers via ambulance with cardiac and nerve issues.

At approximately 0610hrs ABF Officers boarded the vessel for inwards clearance formalities with the Agent and DoA. Agent advised ABF and DoA on arrival that there were a number of passengers isolated in their cabins with flu like symptoms. DoA advised ABF that DoH had conducted a risk assessment and DoH would not be attending. As a result of the information, all passengers were to debark the vessel.

ABF had no interaction with the 13 isolated passengers.

Debark of 2647 passengers from vessel commenced at approximately 0630hrs.

ABF instructed the vessels passengers purser that the isolated passengers were to remain on vessel until all other passengers and signing off crew debarked.

The isolated passengers then debarked from vessel without any ABF interaction.

The vessel was subsequently cleared for departure offshore in Australia as no next port had been scheduled (still no confirmation on next port).

As you can see the testing results provided were negative however I understand that this was testing for FLU and not COVID-19. Email attached shows clearance from Health.

If you need anything further please let me know.

Kind Regards

Dani

Danielle Yannopoulos
 Regional Commander NSW
 Port Operations Command
 Australian Border Force
 P: 02 s22(1)(a)(ii)

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under the Freedom of Information Act 1982

M: s22(1)(a)(ii)
E: s22(1)(a)(ii) abf.gov.au

UNCLASSIFIED

From: s22(1)(a)(ii)
Sent: Friday, 20 March 2020 1:56 PM
To: Kylie RENDINA
Cc: s22(1)(a)(ii) ; s22(1)(a)(ii) ; s22(1)(a)(ii) ; Danielle YANNOPOULOS ; Health Ops (Health) ; s22(1)(a)(ii) ; s22(1)(a)(ii) ; ABF Health Lo ; s22(1)(a)(ii)
Subject: URGENT: Ruby Princess - COVID-19 [SEC=UNCLASSIFIED]

s22(1)(a)(ii) - duplicate email chain

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FOI

From: ICC-One
Sent: Saturday, 21 March 2020 12:15 AM
To: s22(1)(a)(ii)



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s22(1)(a)(ii)

~~PROTECTED~~, Sensitive**Situational Report**

s22(1)(a)(ii)

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Ruby Princess

- 19MAR20 Cruise ship arrived into Melbourne.
- Two passengers disembarked early and taken to hospital due to cardiac issues.
- 17-18MAR20 13 swabs were taken of ill passengers and all returned negative, however it is now understood this was testing for FLU and not COVID-19. Those ill passengers were in isolation at time of arrival at port.
- 20MAR20 information has been received that the swabs of the two passengers and 1 crew have tested positive to COVID-19. NSW Department of Health is undertaking contact tracing. ABF officers did not have any contact with the 13 passengers who were in isolation and therefore no exposure to those who tested positive.
- This has been subject to media reporting.

s22(1)(a)(ii)

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Next SITREP	1900 AEDT, 21MAR20
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PROTECTED, Sensitive

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FOI

From: ICC-One
Sent: Sunday, 22 March 2020 4:00 AM
To: s22(1)(a)(ii)



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s22(1)(a)(ii)

PROTECTED**Situational Report**

s22(1)(a)(ii)

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Ruby Princess

- 20MAR20 information has been received that the swabs of the two passengers and one crew have tested positive to COVID-19. NSW Department of Health is undertaking contact tracing. ABF officers did not have any contact with the 13 passengers who were in isolation and therefore no exposure to those who tested positive.
- This has been subject to media reporting.

s22(1)(a)(ii)

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Cleared by	s22(1)(a)(ii) (ICC Superintendent) on behalf of Kylie Rendina OPCMD Op BANDORA
Next SITREP	1900 AEDT, 22MAR20

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under the Freedom of Information Act 1982

From: §22(1)(a)(ii)
Sent: Wednesday, 25 March 2020 2:01 PM
To: §22(1)(a)(ii)
Subject: FW: Ruby Princess 19th March 2020 - Important Information - Please read and action [SEC=UNCLASSIFIED]
Attachments: Ruby Princess COVID-19 letter - ABF.docx

UNCLASSIFIED

From: §22(1)(a)(ii) <§22(1)(a)(ii)@ABF.GOV.AU>
Sent: Wednesday, 25 March 2020 1:16 PM
To: §22(1)(a)(ii) <§22(1)(a)(ii)@abf.gov.au>
Subject: FW: Ruby Princess 19th March 2020 - Important Information - Please read and action [SEC=UNCLASSIFIED]

UNCLASSIFIED

UNCLASSIFIED

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under the *Freedom of Information Act 1982*

From: §22(1)(a)(ii)
Sent: Friday, 27 March 2020 12:47 PM
To: Danielle YANNOPOULOS
Subject: Ruby Princess

Hi §22(1)(a)(ii)

As there is so much media about the Ruby Princess, I would like to bring this to your attention.

On Thursday 19 March, I was advised by my team in RCU that the Ruby Princess had reported a number of passenger being unwell.

I reported to RCU at 06:00am, which was about the time when the Ruby Princess docked and I requested CCTV footage and RCU and myself commenced watching CCTV footage.

I contacted my MDF team who were deployed at the Ruby Princess to make some further enquires surrounding the illnesses of the passengers.

I was then advised that a number of passengers had been tested for COVID-19 approx. 15. I was also informed that there were about another 128 passengers who had also been reported as being unwell on-board.

I was in constant contact with MDF who were trying to obtain information for me real time.

The information I received was that the Department of Health had cleared the Ruby Princess remotely and deemed the vessel low risk even through the test results for the COVID-19 had not been received.

I spoke to MDF Officer §22(1)(a)(ii), and asked him to speak to the Department of Agriculture who were also present when Ruby Princess docked.

Officer §22(1)(a)(ii) stated that The Department of Agriculture had also been informed by The Department of Health that they had deemed the vessel low risk.

I contacted Maritime and requested that they find out more information reading the ill passengers.

I asked Maritime if they could delay the passengers getting off the vessel as I believed from the information we had received that it was not low risk as the results had not been received for the passengers who had been tested for COVID-19.

I was also informed that two (2) passengers were also being taken by ambulance to hospital and that The Department of Health had not physically seen them.

I was advised from Maritime that the Department of Health had cleared the vessel and deemed it low risk and that there was nothing we could do to stop passengers disembarking. I was very concerned about this decision.

Obviously the passengers then started to leave the vessel most of the passengers not wearing PPE.

All of my MDF team were wearing PPE during their interaction with the passengers.

Officer §22(1)(a)(ii) also made sure that each team member had regular breaks to wash their hands and change their gloves and masks.

I also spoke to Superintendent §22(1)(a)(ii) advising him of the situation and my deep concern of the potential consequences.

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I know that there is nothing we can do now but obviously lessons can be learnt from this.

Is it feasible to actually request The Department of Health to be present if we (Australian Border Force) feel that there is a health risk.

The media obviously wants to blame someone and ABF seem to be in the firing line.

Kind Regards

§22(1)(a)
(ii)

§22(1)(a)(ii)

Inspector Ops and Planning
Regional Command NSW | Port Operations Command
Border Operations Group
Australian Border Force
P:02 §22(1)(a)(ii)
M: §22(1)(a)(ii)
E: §22(1)(a)(ii) abf.gov.au

The Department of Home Affairs and the Australian Border Force acknowledges the Traditional Custodians throughout Australia and their continuing connection to land, sea and community. We pay respect to all Aboriginal and Torres Strait Islander peoples, their cultures and to their elders past and present.



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