



Freedom of Information Request: FA 20/02/00939

Information on the processing timescales of the London office for SC 600 visas from Nov and Dec 2019. I believe the information the website is grossly misrepresented to paying clients, and has caused us a huge financial loss and mental health problems.

As noted on the website, the published statistics are global processing times, intended to provide an indicative timeframe for visa applicants. These do not necessarily reflect actual processing times for particular locations. As also noted, processing times are impacted each month by changes in application volumes and seasonal peaks.

Processing times for London office in comparison to global averages, including over the period in question, are as follows:

	2019/20	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH
75% of subclass 600 Visitor visa decisions processed within (days)	London Office	26	27	28.5	42	44	51	53	15	20
	All Offices	18	19	17	16	15	15	18	18	21