

**Median Processing times on provisional and permanent partner visa applications 2018-2019 (Visa Subclasses 309, 820, 100, 801)**  
**Response to FOI request FA 20/10/00584**

Source: Department of Home Affairs, 2020 (DD-1409.01)

Note 1: The median processing time has only been determined for primary visa applicants who had a decision ( to grant or refuse ) in 2018-19

Note 2: The provisional visa subclasses are subclasses 309 and 820. The permanent visa subclasses are subclasses 100 and 801.

Note 2: The provisional visa subclasses are subclasses 309 and 820. The permanent visa subclasses are subclasses 100 and 801.

Note 3: For applications decided at the permanent visa stage after the 2 year waiting period from lodgement has expired, the median processing time has been calculated from the 2 year expiry date and not the date of lodgement. Where a permanent visa decision has been made in less than 2 years, for example where family violence has been established, the median processing time has been calculated from the date of lodgement

Processing Office	Number decided at provisional visa stage (subclasses 309 & 820)	Provisional visa stage median processing time (calendar days)	Number decided at permanent visa stage (subclasses 100 & 801)	Permanent visa stage median processing time (calendar days)
Amman	142	347	36	369
Ankara	282	273	117	258
Auckland	38	293	10	302
Bangkok	2,041	370	467	366
Beirut	1,268	246	493	250
Belgrade	248	232	54	204
Berlin	767	342	367	298
Brasilia	442	367	87	358
Brisbane	5,400	528	21,057	356
Cairo	381	240	175	246
Colombo	707	263	281	522
Dili	<5	712	<5	231
Dubai	658	457	1,988	2,044
Guangzhou	1,703	340	985	295
Ho Chi Minh City	2,464	370	1,249	300
Hong Kong	403	226	266	190
Islamabad	932	324	461	403

Jakarta	1,964	418	649	261
Kuala Lumpur	1,160	395	282	368
London	2,126	282	1,309	281
Manila	1,891	554	634	431
Melbourne	4,863	587	22,693	426
Moscow	6	417	<5	<5
Nairobi	588	345	222	465
National Office	15	278	<5	397
New Delhi	3,041	214	600	274
Ottawa	291	276	134	268
Parramatta	88	559	5	593
Perth	6,396	433	1,517	407
Phnom Penh	857	398	217	272
Port Moresby	17	390	15	343
Pretoria	142	458	87	394
Santiago	266	417	98	443
Seoul	234	231	104	224
Shanghai	619	294	371	241
Singapore	211	105	122	101
Suva	1,251	237	109	323
Sydney	1,920	664	1,047	178
Tel Aviv	63	104	29	122
Tokyo	<5	250	<5	250
Washington	604	450	290	437
Yangon	24	285	<5	259

The attached information has been provided for the specific purposes of this request and your area must ensure that disclosure of this information accords with relevant provisions of the ABF Act. Any further use of the information provided will require further consideration by the Data Services Branch and a separate request should be made to the Statistical Coordination mailbox.

Released by Department of Home Affairs  
under the *Freedom of Information Act 1982*

Released by Department of Home Affairs  
under the *Freedom of Information Act 1982*