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Intranet



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Immigration health processing guidelines for visa officers

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The below resources have been developed for visa officers processing health. It can assist you when requesting visa applicants to undergo health examinations and assessing visa applicants against the health requirement.

Note: These guidelines complement health policy advice provided in the Health Requirement PAM.

Immigration Health processes

- [HAP - Health assessment processes \(1.12MB PDF\)](#)
- [HAP - Health declarations processes \(679KB PDF\)](#)
- [Managing declared health conditions \(97KB PDF\)](#)
- [Managing deferred cases \(776KB PDF\)](#)
- [Managing health waivers \(323KB PDF\)](#)
- [Processing paper health examinations \(250KB PDF\)](#)
- [Requesting health examinations \(785KB PDF\)](#)
- [The immigration health process \(164KB PDF\)](#)

Released by Department of Home Affairs
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- Urgent Medical Treatment visa (MTV) and emergency evacuation procedure (222KB PDF)
- Viewing health case information in CSP (272KB PDF)

Specific health case process

For guidelines on specific health case issues, see the below.

Health Identity

- Health identity requirements (294KB PDF)
- Resolving health identity concerns (794KB PDF)

Integrated Client Services Environment (ICSE)

- ICSE Health watchlist (656KB PDF)
- Recording a refusal based on health in ICSE (128KB PDF)

Immigration Records Information System (IRIS)

- Ensuring consistent visa subclass information between IRIS and HAP (163KB PDF)
- Generating HAP IDs for subsequent applicants in IRIS (306KB PDF)
- Health activity screen in IRIS (181KB PDF)
- Viewing health case information in IRIS (209KB PDF)

Related links

- Consent for eMedical - child aged less than 6 months and in Australia (384KB DOCX)
- Consent for eMedical - TPV & SHEV (376KB DOCX)
- On the papers assessment (54KB DOCX)
- HAP access for visa processing officers (436KB PDF)
- Health examination list template (376KB DOCX)

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