

s. 22(1)(a)(ii)

From:
Sent:
To:
Cc:

s. 22(1)(a)(ii)
Saturday, 13 June 2015 1:47 PM
s. 22(1)(a)(ii)
s. 22(1)(a)(ii)

Subject:

FW: suggested TPs for disturbance July 4. [SEC=UNCLASSIFIED]

UNCLASSIFIED

s. 22(1)(a)(ii)

s. 22(1)(a)(ii), s. 47F(1)

The email below, dated 4 July 2014, contains the talking Points we provided in July 2014, regarding the management of a violent altercation involving s. 47F(1) and others. This incident led to his removal from Delta compound and placement in the MAA. While in the MAA he made numerous attempts to assault security personnel and others. Significantly, on the 4th July he s. 22(1)(a)(ii)

s. 22(1)(a)(ii)

He remained in the MAA from 4 July until 12 July 2014 . This would probably be the longest length of time anyone has spent in the MAA (outside of the January unrest period). Although of significance, it was recommended that he be returned to the Centre on the 7th March, however, he refused. s. 47F(1) refused to leave the MAA until the 12 July 2014. This covers why he was held there for so long and will be a good point for the Department to highlight in lieu of the recent allegations surfacing in the media – which suggest he was detained for 11 days.

s. 22(1)(a)(ii)

TSL have confirmed that they have no records of any complaint from s. 47F(1) related to this incident and IHMC are also reviewing records.

All in all, we are now well placed to address anything related to the July 2014 incident and it appears to have been well managed and documented at the time. There are no immediate concerns from my end regarding his treatment during this period from my end. Please note we did not have any CCTV at the MAA in July 2014.

s. 22(1)(a)(ii)

Regards

s. 22(1)(a)(ii)

DIBP Programme Coordinator Manus RPC
Department of Immigration and Border Protection

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Telephone: s. 22(1)(a)(ii)
 Email: s. 22(1)(a)(ii)

UNCLASSIFIED

From: s. 22(1)(a)(ii)
Sent: Friday, 4 July 2014 7:23 PM
To: s. 22(1)(a)(ii)
Subject: FW: suggested TPs for disturbance July 4. [SEC=UNCLASSIFIED]

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TPs

s. 22(1) – FYI I only changed a few words here and there, any problems let me know. Thanks for your help.

s. 22(1)(a)(ii)
 Assistant Director
 Department of Immigration and Border Protection
 Telephone: s. 22(1)(a)(ii)
 Email: s. 22(1)(a)(ii)

UNCLASSIFIED

From: s. 22(1)(a)(ii)
Sent: Friday, 4 July 2014 6:17 PM
To: s. 22(1)(a)(ii)
Subject: suggested TPs for disturbance July 4. [SEC=UNCLASSIFIED]

UNCLASSIFIED

- I can confirm there was a disturbance at the Manus Offshore Processing Centre today at about 2pm.
- The disturbance involved a small number of transferees and was brought under control by security officers after a short period of time.
- No injuries have been reported as a result of the disturbance and conditions in the centre will be monitored during the night.

If asked:

What caused the disturbance?

There had been ongoing behavioural issues with two transferees from the previous day which escalated during today. The behaviour of these two transferees incited other transferees during the incident.

Has any action has been taken against transferees?

Five transferees were moved into a closer supervision and engagement compound by security because of their aggression towards security officers. This situation will be reviewed when appropriate.

BACKGROUND (not for release to the media)

s. 47F(1) and s. 47F(1) s. 22(1)(a)(ii)

In accordance with Transfield Security's Behaviour Management Protocols, it was assessed that the two transferees had displayed escalating negative behaviour and a decision was made to engage the two transferees in dialogue for the purposes of relocating them to the Chauka compound.

Transfield Security Behavioural Management officers entered Delta Compound to engage with the two transferees. Discussions with the transferees were entered into for approximately one hour and ceased when the two transferees walked away from the Transfield officer. In concluding the discussion the two transferees made threats towards Transfield Security officers which included property damage, aggressive behaviour and citing civil unrest amongst other Iraqi transferees.

s. 22(1)(a)(ii), s. 47F(1)



*At this stage, no injuries have been reported to any of the 5 transferees transferred to Chauka Compound or any other transferee within Delta and Oscar compounds.
Transfield Security continues to monitor and engage with transferees in both Delta and Oscar Compounds.
Ends*

s. 22(1)(a)(ii)

SA/NT Media Operations

Communications and Media Branch | Executive Division
Immigration and Border Protection Portfolio

P: [redacted] | M: [redacted]

24-hour media line: [redacted]

E: [redacted]

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s. 22(1)(a)(ii)

From: s. 22(1)(a)(ii)
Sent: Thursday, 10 March 2016 8:51 AM
To: s. 22(1)(a)(ii)
Subject: RE: For your clearance: Chauka compound Manus MC16-000689 [SEC=UNCLASSIFIED]

UNCLASSIFIED

Good morning,

The statement is factually correct.

s. 22(1)(a)(ii)

s. 22(1)(a)(ii)
s. 22(1)(a)(ii)

Assistant Director
Off-shore Contracts
Australian Border Force
Australian Mobile: s. 22(1)(a)(ii) | Email: s. 22(1)(a)(ii)

UNCLASSIFIED

From: s. 22(1)(a)(ii)
Sent: Thursday, 10 March 2016 8:48 AM
To: s. 22(1)(a)(ii)
Subject: RE: For your clearance: Chauka compound Manus MC16-000689 [SEC=UNCLASSIFIED]

UNCLASSIFIED

Hi s. 22(1)(a)(ii)

See attached.

s. 22(1)(a)(ii) – Can you confirm my input below is correct?

s. 22(1)(a)(ii)

UNCLASSIFIED

From: s. 22(1)(a)(ii)
Sent: Thursday, 10 March 2016 8:16 AM
To: s. 22(1)(a)(ii)
Subject: For your clearance: Chauka compound Manus MC16-000689 [SEC=UNCLASSIFIED]

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s. 22(1)(c)

For re-clearance.

s. 22(1)(a)(ii)

The area referred to as the Green Zone is the Supported Accommodation Area (SAA). The SAA is not used by ERT officers to forcibly separate individuals. To the contrary, the SAA is used for transferees who have been assessed as requiring additional support. Transferees may also request to be accommodated at in the SAA if they wish.

The Managed Accommodation Area (MAA) in the Manus Regional Processing Centre, was formerly known as Chauka Compound. The Chauka Compound was decommissioned in June 2015 and a new, purpose built MAA is now used.

The MAA is used for transferees who presented as a threat to others or themselves. It is also used to provide vulnerable transferees respite or rehabilitation and time out in order to assist in the mental health and behaviour management process.

s. 22(1)(a)(ii)

Director, Governance and Coordination
Services Management Branch | Detention Services Division
Support Group
Australian Border Force
P: s. 22(1)(a)(ii) | M: s. 22(1)(a)(ii)
E: s. 22(1)(a)(ii)

UNCLASSIFIED

From: s. 22(1)(a)(ii)
Sent: Monday, 7 March 2016 12:04 PM
To: s. 22(1)(a)(ii)
Cc: s. 22(1)(a)(ii)
Subject: FW: Seeking input re Chauka compound Manus MC16-000689 [SEC=UNCLASSIFIED]

UNCLASSIFIED

Hi s. 22(1)(a)(ii)

Could you please clear the response below:

s. 22(1)(a)(ii)

Director | Strategy, Scrutiny and Compliance - Onshore and Offshore
Services Management Branch | Detention Services | Support Group
Australian Border Force

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P: s. 22(1)(a)(ii) | M: s. 22(1)(a)(ii)
E: s. 22(1)(a)(ii)



The Managed Accommodation Area (MAA) in the Manus Regional Processing Centre, was known as Chauka Compound. The Chauka Compound was decommissioned in June 2015 and a new, purpose built, Managed Accommodation Area, is now used.

The Managed Accommodation Area is used for transferees who presented as a threat to others or themselves. It is also used to provide vulnerable transferees respite or rehabilitation and time out in order to assist in the mental health and behaviour management process.

UNCLASSIFIED

From: s. 22(1)(a)(ii)
Sent: Thursday, 3 March 2016 12:10 PM
To: s. 22(1)(a)(ii)
Cc: s. 22(1)(a)(ii)
Subject: FW: Seeking input re Chauka compound Manus MC16-000689 [SEC=UNCLASSIFIED]

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Hey,

One for your team? Not due till 9 March

s. 22(1)(a)(ii)
s. 22(1)(a)(ii)

Assistant Director
Off-shore Contracts
Australian Border Force
Australian Mobile: s. 22(1)(a)(ii) | Email: s. 22(1)(a)(ii)

UNCLASSIFIED

From: s. 22(1)(a)(ii)
Sent: Thursday, 3 March 2016 11:59 AM
To: s. 22(1)(a)(ii)
Subject: FW: Seeking input re Chauka compound Manus MC16-000689 [SEC=UNCLASSIFIED]

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H s. 22(1)(a)(ii)

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s. 22(1)(a)(ii)

Thanks

s. 22(1)(a)(ii)

Director, Offshore Infrastructure Section
Detention Estate Management Branch | Detention Services Division
Support Group
Australian Border Force
P: s. 22(1)(a)(ii) I M: s. 22(1)(a)(ii)
E: s. 22(1)(a)(ii)

UNCLASSIFIED

From: s. 22(1)(a)(ii)
Sent: Thursday, 3 March 2016 11:49 AM
To: s. 22(1)(a)(ii)
Subject: Seeking input re Chauka compound Manus MC16-000689 [SEC=UNCLASSIFIED]

UNCLASSIFIED

Subject: REQUEST FOR INPUT: Priority C – MC16-000689 – Chauka compound in Manus RPC – Response due COB 9 March 2016

Hi s. 22(1)

I am currently working on a priority C ministerial (MC16-000689) from s. 22(1)(a)(ii) regarding the use of Chauka compound in the Manus RPC.

I have attached the correspondence for your reference.

Could you please provide input for this ministerial to the ABF-SG Mincorro mailbox by COB 9 March 2015.

Please ensure the input has been cleared at the Director level or above.

FYI I copy here our existing approved words on the subject (and also on Infrastructure at Manus RPC, which may or may not be relevant).

Chauka Compound at Manus RPC

Cleared by: s. 22(1)(a)(ii), A/g Director, Manus Operations Coordination Section, 19 November 2014

The Managed Accommodation Area in the Manus Regional Processing Centre, also known as Chauka Compound, is for transferees who present as a threat to others or themselves. It can also be used to provide vulnerable transferees respite or rehabilitation and time out in order to assist in the mental health and behaviour management process.

Infrastructure at Manus and Nauru RPCs

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s. 22(1)(a)(ii)



Thank you in advance for your assistance. Please feel free to contact me if you require any further information or if you are unable to meet these timeframes.

Yours

s. 22(1)(a)(ii)

Ministerial Correspondence Officer, SG-ABF Ministerial Correspondence Section
Regional Processing and Settlement
Children, Community and Settlement Division
Support Group
Australian Border Force

Ph: s. 22(1)(a)(ii) | E: s. 22(1)(a)(ii)

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IMMI 3160

IMMIGRATION

04/09/2014

Claims of 'secret' Manus compounds / treatment
of 2 men in Chauka compound

TALKING POINTS

- The Department of Immigration and Border Protection rejects claims the transferees were subjected to cruel and inhumane treatment as alleged.
- Service provider staff are required to abide by a code of conduct at all times.
- As necessary, transferees are moved to different accommodation areas within the Manus Offshore Processing Centre (OPC) for operational reasons including for their safety and wellbeing. This can include short-term managed accommodation.
- All uses of the short term Managed Accommodation Area at the Manus OPC are subject to internal review by the PNG Immigration and Citizenship Service Authority and the department.

FOR OFFICIAL USE ONLY

IMMI 3160

IMMIGRATION

04/09/2014

Claims of 'secret' Manus compounds / treatment
of 2 men in Chauka compound

KEY FACTS/KEY FIGURES

- Transferees can be moved to different accommodation areas within the Manus Offshore Processing Centre (OPC) for operational reasons including for their safety and wellbeing. This can include placement in short-term managed accommodation when appropriate.
- The use of the short term Managed Accommodation Area (MAA) at the Manus OPC is subject to internal review by the PNG Immigration and Citizenship Service Authority and the department.
- Service provider staff are required to abide by a code of conduct at all times.

BACKGROUND AND CHRONOLOGY

- On 14 July 2014, two transferees were transferred to the Chauka Compound, the MAA, in accordance with Transfield Services Behaviour Management Procedures.
- Chauka Compound is located outside the MOPC and consists of six demountables, which are air-conditioned, and can be configured to sleep up to six transferees per container.
- Transferees in Chauka Compound have access to a shower, adequate meals and drinks, and are permitted to go to the bathroom when necessary. They also have access to health care, case managers, religious representatives, education staff and legal visits. Transferees also have access to medication as needed and are permitted to exercise, be outdoors, and access educational and reading materials.
- The MAA is for transferees who present as a threat to others or themselves or preventing the continuance of an offence or to prevent injury or harm to themselves or others. It can also be used to provide vulnerable transferees respite or rehabilitation and time out in order to assist in the mental health and behaviour management process.
- The Chauka Compound is used only for as long as is necessary to prevent such events and for the shortest practicable time or to enable sufficient support.

Contact: AS Joe Feld
Division: Compliance Operations and Detention
Date first prepared: 4/09/2014
Originating Source: MO

Phone: s. 22(1)(a)(ii)
Action Officer: s. 22(1)(a)(ii)
Date last Updated: 4/09/2014
Version: 1



MEDIA ENQUIRY

LEAD AGENCY: DIBP

Subject: Chauka compound at Manus Island - UPDATE			
Deadline: ASAP			
Journalist: s. 22(1)(a)(ii)		Outlet: ABC News	
Phone: s. 22(1)(a)(ii)	Mobile: s. 22(1)(a)(ii)	Email: s. 22(1)(a)(ii)	
Enquiry Received 11.45am, 30 October 2014			
Media Officer: s. 22(1)(a)(ii)		Media Ph: s. 22(1)(a)(ii)	

ISSUE

Asks a number of questions about the Chauka compound, particularly allegations that at least two asylum seekers have made regarding what happened to them while they were detained in the compound. The ABC wants to know what actions the government has taken to investigate the allegations.

QUESTIONS & RESPONSES *(use tracked changes)*

QUESTION 1: *What has the government done to investigate the allegations?*

RESPONSE 1: The Department of Immigration and Border Protection rejects claims the transferees were subjected to cruel and inhumane treatment as alleged. These claims were investigated and were determined as having no foundation.

QUESTION 2: *The asylum seeker making the allegations is calling for an independent investigation. Will this take place?*

RESPONSE 2: No

QUESTION 3: *Under what circumstances are detainees transferred to Chauka?*

RESPONSE 3: The Managed Accommodation Area (MAA), also known as Chauka Compound, is for transferees who present as a threat to others or themselves. It can also be used to provide vulnerable transferees respite or rehabilitation and time out in order to assist in the mental health and behaviour management process.

QUESTION 4: *How many people have been sent to Chauka?*

RESPONSE 4: We are not able to provide figures on this for operational reasons.

QUESTION 5: *Why isn't Chauka on any official maps of the detention centre?*



RESPONSE 5: The MAA is located outside the Manus Offshore Processing Centre (OPC).

BACKGROUND (*not for public release*)

- On 14 July 2014 two transferees were transferred to the MAA, known as the Chauka Compound, in accordance with Transfield Services Behaviour Management Procedures.
- On 4 September 2014 in the Sydney Morning Herald, Mr Michael Gordon published an article claiming that there was a secret isolation unit in Manus used to modify behaviour. The main claim of secrecy seems to stem from the fact that the compound is not clearly marked on a map of the Manus OPC that was in Mr Gordon's possession.
- Mr Gordon also stated that the transferees claimed to have been subjected to inhumane treatment. Their case was taken up by Benjamin Pynt, Director of Human Rights at Humanitarian Research Partners.
- Mr Pynt referred this case to the Australian Federal Police (AFP) for investigation. The AFP decided not to pursue and passed the allegations on to the PNG police for further investigation.
- The Chauka compound was established and is used to temporarily accommodate transferees who present as a threat to others or themselves; to prevent the continuance of an offence; or to prevent injury or harm to themselves or others.
- The Chauka compound is used only for as long as is necessary to prevent such events and for the shortest practicable time or to enable sufficient support.
- It can also be used to provide vulnerable transferees' respite or rehabilitation and time out in order to assist in the mental health and behaviour management process.
- Transferees in Chauka compound have access to ablutions and adequate meals and drinks. They also have access to health care, case managers, religious representatives, education staff and legal visits. Transferees also have access to medication as needed and are permitted to exercise, be outdoors, and access educational and reading materials.

CLEARANCE:

Drafted by	Title	Time/Date
Kylie Scholten	A/g Assistant Secretary Offshore Operations Branch	1330: 30/10/2014
Cleared by	Title	Time/Date
Full Name	Position (Agency if required)	Time DD Month 2014
For info copies	Title	Time/Date

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Australian Government
Department of Immigration
and Border Protection



Australian
**CUSTOMS AND
BORDER PROTECTION**

Date and time provided to journalist:

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DEPARTMENT OF IMMIGRATION AND BORDER PROTECTION
SENATE ESTIMATES BRIEF
SUPPLEMENTARY BUDGET ESTIMATES HEARING
31 OCTOBER 2014

ISSUE: CLAIMS OF 'SECRET' MANUS COMPOUNDS

RESPONSIBLE SES OFFICER:

Kylie Scholten, Acting Assistant Secretary, Offshore Operations Branch

Phone: s. 22(1)(a)(ii)

Mobile: s. 22(1)(a)(ii)

TALKING POINTS:

- The Department of Immigration and Border Protection rejects claims (as reported by Michael Gordon in the Sydney Morning Herald 4 September 2014) that there are 'secret' Manus compounds and that transferees have been subjected to cruel and inhumane treatment.
- As necessary, transferees are moved to different accommodation areas within the Manus Offshore Processing Centre (OPC) for operational reasons including for their safety and wellbeing. This can include movement to a short-term managed accommodation area.
- All uses of the short-term managed accommodation area, referred to as the Chauka Compound, at the Manus OPC are subject to internal review by the PNG Immigration and Citizenship Service Authority and the department.
- Service provider staff are required to abide by a code of conduct at all times and any claims of inappropriate behaviour are taken seriously and investigated by the service provider and officials on site.

BACKGROUND:

1. On 4 September 2014 in the Sydney Morning Herald, Mr Michael Gordon published an article claiming that there was a secret isolation unit on Manus Island used to modify behaviour. The main claim of secrecy seems to stem from the fact that the compound, made up of six demountable buildings, is not clearly marked on a map of the Manus OPC that is in Mr Gordon's possession.
2. This managed accommodation area, also referred to as the Chauka Compound, is used in accordance with the service provider's (Transfield Services) Behaviour Management Procedures.
3. Chauka Compound is located outside the MOPC and consists of air-conditioned accommodation rooms, and can be configured to sleep up to six transferees per room.
4. Transferees in Chauka Compound have access to a shower, adequate meals and drinks, and are permitted to go to the bathroom when necessary. They also have access to health care, case managers, religious representatives, education staff and legal visits.

5. Transferees also have access to medication as needed and are permitted to exercise, to be outdoors, and to access educational and reading materials.
6. The compound is used to accommodate transferees who present a threat of injury or harm to others or themselves, or to prevent the continuance of an offence. It can also be used to provide vulnerable transferees respite or rehabilitation in the form of 'time out' away from other compounds and transferees, in order to assist in the mental health and behaviour management processes.
7. The Chauka Compound is used only for as long as is necessary to prevent such events and for the shortest practicable time or to enable sufficient support.

CLEARED BY:

Christopher Callanan
First Assistant Secretary
Compliance Operations and Detention Division
Phone: (02) ^{s. 22(1)(a)(ii)}
Mobile: ^{s. 22(1)(a)(ii)}