



Australian Government
Department of Home Affairs

Freedom of Information request: FA19/01/00900

Processing times (date of lodgement to date of decision) for Primary visa applications Partner SC 820 / SC 309 for Financial Years ending 2016, 2017 and 2018 - by processing offices:

Amman Ankara Auckland Bangkok Beirut Belgrade Berlin Brasilia Brisbane Buenos Aires Cairo Colombo Dandenong Dili Dubai Guangzhou Ho Chi Minh City Hong Kong Islamabad Jakarta Kuala Lumpur London Madrid Manila Melbourne Moscow Nairobi National Office New Delhi Ottawa Perth Phnom Penh Port Moresby Pretoria Rangoon Santiago Seoul Shanghai Singapore Suva Sydney Tehran Tel Aviv Tokyo Vienna Washington.

The attached information has been provided for the specific purposes of this request and your area must ensure that disclosure of this information accords with relevant provisions of the ABF Act. Any further use of the information provided will require further consideration by the Statistical Development and Reporting Branch and a separate request should be made to the Statistical Coordination mailbox.

Subclass 309 and 820 primary visa applications decided between 1 July 2015 and 30 June 2018 by selected processing offices - processing times

Source: Department of Home Affairs, 2019 (RFI 22604.01)

Note 1: Figures are from a dynamic source and are subject to variations.

Note 2: Visa applications decided are those which have been either granted or refused. Where an application was refused and subsequently granted following a review, the processing time is to the date of original refusal

Note 3: Only includes the visa application for the primary applicant. Processing times for secondary applicants (dependants) are not included

Note 4: Where the number of applications decided is less than 20, the percentile processing time should be considered indicative only

Processing Office	2015-16				2016-17				2017-18				2015-16		2016-17		2017-18	
	Number Decided	50 Percentile (Median) Processing Time (calendar days)	75 Percentile Processing Time (calendar days)	90 Percentile Processing Time (calendar days)	Number Decided	50 Percentile (Median) Processing Time (calendar days)	75 Percentile Processing Time (calendar days)	90 Percentile Processing Time (calendar days)	Number Decided	50 Percentile (Median) Processing Time (calendar days)	75 Percentile Processing Time (calendar days)	90 Percentile Processing Time (calendar days)	Minimum Processing Time	Maximum Processing Time	Minimum Processing Time	Maximum Processing Time	Minimum Processing Time	Maximum Processing Time
Amman	321	248	325	439	313	262	369	561	334	209	268	384	11	1754	19	1702	18	1933
Ankara	195	148	225	378	158	193	342	538	146	305	340	398	29	1273	46	1194	57	1687
Auckland	82	285	314	381	95	294	365	440	43	252	367	421	178	628	48	734	83	800
Bangkok	951	342	371	424	980	326	378	437	1,307	288	358	440	56	1696	112	1151	40	1571
Beirut	412	260	408	561	432	316	495	650	1,008	195	316	497	16	1935	14	4039	20	1940
Belgrade	265	329	370	424	267	320	341	391	232	257	317	369	32	918	11	1299	9	1771
Berlin	619	272	309	412	597	243	323	440	432	190	273	447	3	1444	0	1559	7	1343
Brasilia	51	334	414	456	71	254	322	431	211	295	343	390	114	562	100	905	139	834
Brisbane	4,631	392	475	638	5,712	443	540	616	4,200	484	580	658	1	2122	4	3655	12	3827
Buenos Aires	25	332	378	411	23	292	342	387	11	323	381	458	181	781	91	989	244	494
Cairo	384	209	260	342	476	223	304	384	341	209	409	600	1	1190	13	1212	9	890
Colombo	501	239	311	357	705	264	313	420	722	230	330	449	83	867	56	2073	19	1588
Dandenong	0				0				0									
Dili	8	224	244	250	39	309	343	386	7	274	483	541	96	518	63	470	87	603
Dubai	860	279	468	832	977	178	405	791	600	223	376	1,421	1	2248	7	2207	6	2592
Guangzhou	1,096	299	344	392	965	225	301	399	857	203	264	329	21	856	51	1435	21	1068
Ho Chi Minh City	950	294	359	440	975	271	353	444	1,177	310	352	415	-223	1172	14	1686	32	1375
Hong Kong	315	319	370	456	318	335	440	520	307	254	316	424	2	973	41	1093	44	723
Islamabad	678	238	324	439	669	326	414	641	851	318	392	494	9	1434	7	1417	121	1766
Jakarta	422	272	310	351	307	226	307	377	1,754	271	316	364	24	806	63	923	59	1213
Kuala Lumpur	280	235	344	442	280	177	280	380	897	193	330	379	15	1750	14	857	17	1008
London	1,953	268	308	355	1,928	185	278	350	1,452	191	288	417	0	1703	2	1161	3	1651
Madrid	164	280	346	439	191	210	265	369	100	139	184	245	14	1146	5	579	0	728
Manila	1,148	295	337	431	1,116	256	333	468	1,352	315	365	409	5	1298	8	1345	22	1539
Melbourne	6,805	396	478	579	6,986	461	579	671	4,771	490	740	862	0	4292	0	3754	1	3507
Moscow	140	330	431	504	81	317	422	566	25	409	589	921	6	934	29	1440	28	1177
Nairobi	554	364	489	743	507	328	430	559	419	235	391	559	23	1892	29	1726	30	1515
National Office	8	371	443	468	3	176	354	354	4	318	354	354	0	471	-2	617	244	378
New Delhi	4,839	330	371	428	4,408	273	326	411	3,404	223	280	448	0	2120	2	1795	15	1879
Ottawa	464	259	345	427	399	230	347	521	234	287	482	585	32	1098	13	1163	8	966
Perth	7,986	410	454	511	7,253	432	485	540	5,857	444	535	658	0	3582	1	3990	0	2409
Phnom Penh	219	260	314	398	179	287	322	387	656	323	376	432	15	1266	38	998	14	761
Port Moresby	37	375	514	1,081	46	417	583	1,008	27	368	485	790	166	2096	83	1505	92	2625
Pretoria	360	185	354	836	334	307	452	817	251	330	418	601	1	2404	7	2233	40	1767
Santiago	145	258	311	472	233	268	316	378	166	268	347	469	1	997	11	1292	0	754
Seoul	322	291	332	382	316	213	316	387	206	179	220	362	1	912	15	2331	6	1105
Shanghai	1,211	260	310	378	1,107	182	277	434	666	352	516	613	1	1387	19	1378	30	1559
Singapore	203	266	289	338	202	150	219	309	211	123	186	281	49	690	39	824	35	532
Suva	313	255	313	416	318	198	306	446	407	234	315	431	14	1589	22	1521	5	1719
Sydney	4,909	389	484	640	4,935	439	578	715	2,213	485	637	805	0	5811	0	4421	1	3467
Tehran	358	94	190	377	271	98	187	422	289	183	294	484	0	1308	12	1254	0	1590
Tel Aviv	80	259	295	365	60	155	235	401	66	125	215	307	21	899	24	1475	-294	1087
Tokyo	0				0				17	147	161	183					78	267
Vienna	132	322	349	383	180	303	357	444	110	185	268	336	6	1316	27	1151	21	915
Washington	554	211	302	389	544	262	314	370	501	358	436	502	0	762	1	1969	0	1242
Yangon	0				0				3	189	191	191					186	205