



s. 22(1)(a)(ii)

«AddressBlock»

Dear «Given_name» «Family_name»

Last notice - 1 October 2017 - deadline to apply for a Temporary Protection visa or a Safe Haven Enterprise visa

If you (and/or members of your family) are seeking protection in Australia, you must apply before 1 October 2017.

The Minister for Immigration and Border Protection has made a decision under s46A(2C) of the *Migration Act 1958* to revoke or cancel the determination that allowed you (and any members of your family) to apply for a Temporary Protection visa (TPV) or Safe Haven Enterprise visa (SHEV). The revocation or cancellation of your determination will take effect on 1 October 2017.

This means if you (or members of your family) do not apply before 1 October 2017, you will be barred from applying for a TPV or SHEV and will need to make arrangements to depart Australia. So it is very important that you take this opportunity to apply for a visa before 1 October 2017.

If you do not apply before 1 October 2017 and need to make arrangements to depart Australia, you will:

- not have access to Status Resolution Support Services (known as SRSS) including income support payments
- have permission to work and have access to Medicare and education for school aged children.

If you do not make arrangements to depart, you would be subject to detention and removal from Australia.

How to apply

To apply for a TPV or SHEV, you must use the *Form 866 – Application for a Protection visa* and pay the \$35 visa application charge.

You can apply online at www.border.gov.au/immiaccount

You can apply by post if you cannot apply online. If you apply by post, you should allow sufficient time for the application to be received by the Department before 1 October 2017.

You must post your application to:

IMA Protection Support
Department of Immigration and Border Protection
GPO Box 9984
Sydney NSW 2001

You cannot apply in person at any of our offices.

Further information on how to apply is available at www.border.gov.au/ima

Interpreting services

You can access up to four (4) hours of government funded interpreting services through Translating and Interpreting Service (TIS) National.

Your TIS National client code is to be used only by you to complete your application. It should not be shared or used for any other purpose. To use this service please call TIS National on **131 450**. You may access four hours in one call or split over multiple calls to TIS National.

When you call, you will need to provide your TIS National client code and identifying information located at the bottom of this letter.

When you call TIS National you should have someone with you who can speak and write in English and is a 'trusted person'. A 'trusted person' could be a family member, friend, member of the community or a migration agent who you choose to assist you to complete your application in English using the interpreting service.

Before you call TIS National make sure you have your 'trusted person' available for the time needed and they understand their role is to assist you to complete your application form in English. You should also have the application form ready to complete, additional pens and your mobile phone should be fully charged.

You can pre-book a TIS interpreter for a time to suit you and your 'trusted person'. You can book an an interpreter online at <https://www.tisnational.gov.au/>.

If you want to return home

At any time, the Department of Immigration and Border Protection will assist you (or members of your family) if you wish to voluntarily return home. Departure information is available at www.border.gov.au/Trav/Refu/Illegal-maritime-arrivals/voluntary-returns

Yours sincerely

s. 22(1)(a)

(ii)

Position number: s. 22(1)

(a)(ii)

IMA Legacy Caseload Support Section
Refugee and Humanitarian Visa Management Division

In reply please quote:

Name	«Given_name» «Family_name»
Date of birth	«DOB»
Client ID	«ICSE_Client_ID»
Boat ID	«Boat ID»
Permission request	«Permission request»
TIS Client Code	«TIS CODE»



[Click to select date]

Given Name FAMILY NAME
Street Address
SUBURB STATE POSTCODE

Dear Xxxxx XXXXX

Deadline to apply for a Temporary Protection visa (Temporary Protection visa - TPV) or a Safe Haven Enterprise visa (Safe Haven Enterprise visa - SHEV)

On 21 May 2017 the Minister for Immigration and Border Protection announced that all illegal maritime arrivals must lodge their Temporary Protection visa (TPV) or Safe Haven Enterprise visa (SHEV) application before 1 October 2017.

If you (or members of your family) do not apply before 1 October 2017 you are expected to depart Australia. You will:

- be barred from applying for any type of temporary or permanent visa in Australia
- lose access to Status Resolution Support Services (Status Resolution Support Services - SRSS)
- have permission to work, Medicare and access to education for school-age children while you (or members of your family) make arrangements to depart.

Further information about the Minister's announcement is available at www.border.gov.au/ima

How to apply

You must lodge the application form and pay the \$35 visa application charge before 1 October 2017.

You can post your application to:

IMA Protection Support
Department of Immigration and Border Protection
GPO Box 9984
Sydney NSW 2001

From 1 July 2017, you will be able to lodge your application online at www.border.gov.au

Further information about on how to apply is available at www.border.gov.au/ima

Interpreting services

You can access up to four (4) hours of government funded interpreting services through Translating and Interpreting Service (TIS) National.

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Yours sincerely

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Position number: s. 22(1)(a)(ii)
IMA Legacy Caseload Support Section
Refugee and Humanitarian Visa Management Division

To access the TIS National interpreting assistance available to you, please quote:

Name	
Date of birth	
Client ID	
Boat ID	
Permission request	
TIS National client code	

Released by Department of Home Affairs
under the Freedom of Information Act 1982



[Click to select date]

Given Name FAMILY NAME
Street Address
SUBURB STATE POSTCODE

Dear Xxxxx XXXXX

Deadline to apply for a Temporary Protection visa (Temporary Protection visa - TPV) or a Safe Haven Enterprise visa (Safe Haven Enterprise visa - SHEV)

On 9 June 2017 we wrote to you regarding the deadline to apply for a TPV or SHEV.

If you are seeking protection in Australia, you must apply for a TPV or SHEV before 1 October 2017.

We have not yet received an application from you. If you (or members of your family) do not apply before 1 October 2017 you will be taken not to be seeking protection and are expected to depart Australia. In that case you will:

- be barred from applying for any visa in Australia
- lose access to Status Resolution Support Services (known as SRSS) including income support payments

While you make arrangements to depart Australia, you will have permission to work and access to Medicare and education for school-age children.

Further information is available at www.border.gov.au/ima

How to apply

You must lodge your application using the *Form 866 – Application for a Protection visa* and pay the \$35 visa application charge before 1 October 2017.

You can lodge your application online at www.border.gov.au/immiaccount

If you cannot lodge your application online, you must post it to:

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Yours sincerely

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(ii)

Position number: s. 22(1)

(a)(ii)

IMA Legacy Caseload Support Section
Refugee and Humanitarian Visa Management Division

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Name	
Date of birth	
Client ID	
Boat ID	
Permission request	
TIS National client code	

Released by Department of Home Affairs
under the Freedom of Information Act 1982



[Click to select date]

Given Name FAMILY NAME
Street Address
SUBURB STATE POSTCODE

Dear Xxxxx XXXXX

Final reminder to apply for a Temporary Protection (subclass 785) visa (TPV) or a Safe Haven Enterprise (subclass 790) visa (SHEV)

You have been reminded to lodge an application for a Temporary Protection (subclass 785) visa (TPV) or a Safe Haven Enterprise (subclass 790) visa (SHEV).

The reminder gave you 60 days to lodge an application. As you contacted us to indicate you are experiencing delays, we are giving you a further 30 days from the date of this letter to lodge an application.

How to lodge your application

There is information and videos in a range of languages at www.ima.border.gov.au that explain:

- how to prepare a protection visa application, including making your protection claims
- how to lodge the application and when to pay the visa application charge
- how to provide proof of your identity, nationality and citizenship
- interview requirements.

If you don't apply for a TPV or SHEV

If you do not lodge an application within 30 days of the date of this letter, any Status Resolution Support Services payments you are receiving through the Department of Human Services may be ceased and you may lose access to financial hardship payment and other support services. Payments and services may only be restored if you lodge an application.

If you do not lodge an application within 30 days of the date of this letter we may not grant you another bridging visa. This will mean you may be an unlawful non-citizen. You will lose access to Medicare and permission to work in Australia.

The Minister has the power to revoke his decision allowing you to lodge a visa application. If you do not lodge an application within the next 30 days, the Minister may consider changing that decision. This would mean that you could no longer lodge an application for a visa in Australia.

If you do not apply for a TPV or SHEV, you are not considered to be an asylum seeker and are expected to leave Australia. Departure assistance is available at www.border.gov.au/Trav/Refu/Illegal-maritime-arrivals/voluntary-returns. If you do not make plans to depart Australia voluntarily we will approach the government of your country of nationality to arrange a travel document on your behalf.

Released by Department of Home Affairs
under the Freedom of Information Act 1982

If you have any questions about this letter you can contact us by emailing tpv.lodgements@border.gov.au or calling 131 881.

Yours sincerely

[Name]
Position number
[Group]

In reply please quote:

Name	
Date of birth	
Client ID	
Boat ID	



[Click to select date]

Given Name FAMILY NAME
Street Address
SUBURB STATE POSTCODE

Dear Xxxxx XXXXX

Failure to apply for a Temporary Protection (subclass 785) visa (TPV) or a Safe Haven Enterprise (subclass 790) visa (SHEV)

You have been reminded to lodge an application for a Temporary Protection (subclass 785) visa (TPV) or a Safe Haven Enterprise (subclass 790) visa (SHEV).

The reminder gave you 60 days to lodge an application. Because you contacted us to indicate that you were experiencing delays, we gave you a further 30 days to apply.

Because you have not lodged an application, any Status Resolution Support Services payments you were receiving through the Department of Human Services are now being ceased. You may also lose access to financial hardship payment and other support services. Payments and services may only be restored if you lodge an application.

We will also consider not granting you another bridging visa. This will mean you will be an unlawful non-citizen. You will lose access to Medicare and permission to work in Australia.

The Minister has the power to revoke his decision allowing you to lodge an application. If you do not lodge an application within the next 14 days we will refer your case to the Minister to consider changing his decision. This would mean that you could no longer lodge an application for a visa in Australia.

If you do not apply for a TPV or SHEV, you are not considered to be an asylum seeker and are expected to leave Australia. Departure assistance is available at www.border.gov.au/Trav/Refu/Illegal-maritime-arrivals/voluntary-returns. If you do not make plans to depart Australia voluntarily we will approach the government of your country of nationality to arrange a travel document on your behalf.

Released by Department of Home Affairs
under the Freedom of Information Act 1982

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Yours sincerely

[Name]
Position number
[Group]

In reply please quote:

Name	
Date of birth	
Client ID	
Boat ID	



[Click to select date]

Given Name FAMILY NAME
Street Address
SUBURB STATE POSTCODE

Dear Xxxxx XXXXX

Final reminder to apply for a Temporary Protection (subclass 785) visa (TPV) or a Safe Haven Enterprise (subclass 790) visa (SHEV)

You have been reminded to lodge an application for a Temporary Protection (subclass 785) visa (TPV) or a Safe Haven Enterprise (subclass 790) visa (SHEV).

The reminder gave you 60 days to lodge an application, but you have not contacted us or lodged an application.

Because you did not contact us or lodge an application any Status Resolution Support Services payments you were receiving through the Department of Human Services are now being ceased. You may also lose access to financial hardship payment and other support services. Payments and services may only be restored if you lodge an application.

We will also consider not granting you another bridging visa. This will mean you will be an unlawful non-citizen. You will lose access to Medicare and permission to work in Australia.

The Minister has the power to revoke his decision allowing you to lodge an application. If you do not lodge an application within the next 14 days we will refer your case to the Minister to consider changing his decision. This would mean that you could no longer lodge an application for a visa in Australia.

If you do not apply for a TPV or SHEV, you are not considered to be an asylum seeker and are expected to leave Australia. Departure assistance is available at www.border.gov.au/Trav/Refu/Illegal-maritime-arrivals/voluntary-returns. If you do not make plans to depart Australia voluntarily we will approach the government of your country of nationality to arrange a travel document on your behalf.

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Yours sincerely

s. 22(1)

(a)(ii) Position number: s. 22(1)

IMA Legacy Case Load Support Section
Refugee and Humanitarian Visa Management Division

In reply please quote:

Name	
Date of birth	
Client ID	
Boat ID	



[Click to select date]

Given Name FAMILY NAME
Street Address
SUBURB STATE POSTCODE

Dear Xxxxx XXXXX

Reminder to apply for a Temporary Protection (subclass 785) visa (TPV) or a Safe Haven Enterprise (subclass 790) visa (SHEV)

You were invited to lodge an application for a Temporary Protection (subclass 785) visa (TPV) or a Safe Haven Enterprise (subclass 790) visa (SHEV).

The invitation gave you 60 days to lodge an application. We have not received an application from you.

You must lodge an application within 60 days of the date of this letter.

How to lodge your application

There is information and videos in a range of languages at www.ima.border.gov.au that explain:

- how to prepare a protection visa application, including making your protection claims
- how to lodge the application and when to pay the visa application charge
- how to provide proof of your identity, nationality and citizenship
- interview requirements.

If you need more time

If you are unable to make an application within the next 60 days, you must tell us why by contacting us immediately by emailing tpv.lodgements@border.gov.au. You must provide your name, date of birth, client and boat identification numbers along with the reason why you are unable to lodge an application.

If you don't apply for a TPV or SHEV

If you do not lodge an application within 60 days of the date of this letter and have not contacted us, any Status Resolution Support Services payments you are receiving through the Department of Human Services may be ceased and you will lose access to financial hardship payment and other support services. Payments and services will only be restored if you lodge an application.

If you do not lodge an application within 60 days of the date of this letter we may not grant you another bridging visa. This will mean you will be an unlawful non-citizen. You will lose access to Medicare and permission to work in Australia.

The Minister has the power to revoke the determination allowing you to lodge an application. If you do not lodge an application within the next 60 days the Minister may revoke this determination. This will mean that you can no longer lodge an application.

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Yours sincerely

s. 22(1)

(c)(iii)
Position number: s. 22(1)

IMA Legacy Case Load Support Section
Refugee and Humanitarian Visa Management Division

Attachments

Form 790 – Application for a Safe Haven Enterprise visa (SHEV)*
Protection Application Information and Guides
Temporary Protection Visas – Time to apply leaflet

In reply please quote:

Name	
Date of birth	
Client ID	
Boat ID	

*if you want to apply for a Temporary protection visa, the Form 866 – Application for a protection visa is available at www.border.gov.au/Forms/Documents/866.pdf



[Click to select date]

Given Name FAMILY NAME
Street Address
SUBURB STATE POSTCODE

Dear Xxxxx XXXXX

Reminder to apply for a Temporary Protection (subclass 785) visa (TPV) or a Safe Haven Enterprise (subclass 790) visa (SHEV)

You were invited to lodge an application for a Temporary Protection (subclass 785) visa (TPV) or a Safe Haven Enterprise (subclass 790) visa (SHEV).

The invitation gave you 60 days to lodge an application. We have not received an application from you.

You must lodge an application within 60 days of the date of this letter.

How to lodge your application

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Position number: s. 22(1)

IMA Legacy Caseload Support Section
Refugee and Humanitarian Visa Management Division

Attachments

Form 790 – Application for a Safe Haven Enterprise visa (SHEV)*
Protection Application Information and Guides
Temporary Protection Visas – Time to apply leaflet

In reply please quote:

Name	
Date of birth	
Client ID	
Boat ID	

*if you want to apply for a Temporary protection visa, the Form 866 – Application for a protection visa is available at www.border.gov.au/Forms/Documents/866.pdf

Interpreting services to help you to lodge

To assist you to lodge an application you are able to access up to four (4) hours of government funded interpreting services through the Translating and Interpreting Service (TIS) National. You may access four hours in one call, or split over multiple calls to TIS National.

To use this service please call TIS National on **131 450**.

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TIS National client code <<**TIS number**>>

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Before you call TIS National make sure you have your 'trusted person' available for the time needed and they understand their role is to assist you to complete your application form in English.

You should also have a SHEV or TPV application form ready to complete, additional pens and your mobile phone should be fully charged.

This service is only available if you lodge within the required timeframe. This TIS National client code is to be used only by you for the purpose of lodging an application and should not be shared or used for purposes other than lodging an application.