



Resident Return Section staff levels 2017-18

Month - Program Year 2017-18	FTE Number
Mar-17	33
Jun-17	28
Jul-17	25
Oct-17	19
Nov to Apr 2018	19
May-18	16
Average	23.3

Resident Return Lodgements by Program Year

Subclass	2016-17	2017-18
111 Authority to Return/Return Endorsement	522	372
155 Five Year Resident Return	154,606	168,959
157 Three Month Resident Return	150	72
159 Provisional Resident Return	69	3
998 Australian Declaratory Visa	735	539
Total	156,082	169,945

Resident Return Grants and Refusals by Program Year	2016-17		2017-18	
	Granted	Refused	Granted	Refused
111 Authority to Return/Return Endorsement	521	-	376	-
154 Resident Return Class A	1	-	-	-
155 Five Year Resident Return	152,666	1,141	154,392	231
157 Three Month Resident Return	159	-	74	1
159 Provisional Resident Return	-	-	70	-
998 Australian Declaratory Visa	705	6	537	12
Total	154,052	1,147	155,449	244

Current visa application processing times (for month ending 31 July 2018)

Current Visa Processing Times	75% of applications processed in	90% of applications processed in
155 Five Year Resident Return	5 days	85 days
157 Three Month Resident Return	Unavailable due to low volume of applications.	Unavailable due to low volume of applications.
159 Provisional Resident Return	Unavailable due to low volume of applications.	Unavailable due to low volume of applications.

Visa application charge for RRV by Program Year

Program Year	Subclass 155/157 Cost - AUD.
2016-17	\$365
2017-18	\$375 (Add \$80 if lodged on paper)

RRV processing time complaints by Program Year

Complaints Received	2016-17	2017-18
Subclass 155	61	550
Subclass 157	0	1

Resident Return Visa Expenses by Program Year

Program Year	2016-17	2017-18
Employee Expense	3,252,673	1,416,290
Supplier Expense	26,820	23,717
Total	3,279,493	1,440,007