

s22(1)(a)(ii)

**From:** Strategic Border Command Centre s47E(d)  
**Sent:** Friday, 14 April 2017 8:26 PM  
**To:** HIB Distribution List  
**Cc:** s22(1)(a)(ii); WOODFORD-SMITH Kingsley; s22(1)(a)(ii); IMRT; Strategic Border Command Centre  
**Subject:** HIB: DISTURBANCE AT THE MANUS REGIONAL PROCESSING CENTRE  
~~[SEC-PROTECTED]~~

**PROTECTED**

## HOT ISSUES BRIEF

*This HIB provides initial advice on a developing issue and may not include all information available. This HIB may be followed by subsequent SitRep reporting.*

### DISTURBANCE AT THE MANUS REGIONAL PROCESSING CENTRE

Information current as at: 1930 AEST, 14APR2017

#### NATURE OF ISSUE:

- At 1800 Manus Local Time (MLT) on 14APR2017, an altercation occurred on the Naval Oval between Manus RPC residents and PNG Defence Force personnel.
- A short time later, the RPC residents moved back to Gate 18.
- s33(a)(iii)
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- Further information is being sought and will be provided through SITREPs as more detail becomes available.

#### DATE AND TIME OF EVENT:

- 1800 MLT, 14APR2017

#### ACTIONS CURRENTLY UNDERWAY:

- The Emergency Control Organisation (ECO) has been stood up.
- Sitrep updates from the ECO will occur every hour while the ECO remains active.
- All staff have been asked to remain in a safe and secure place until notified otherwise.

#### MEDIA TALKING POINTS (UNCLASSIFIED)

- The Department is aware of an incident at the Manus RPC.
- The matter is currently being investigated by PNG authorities.
- The Department will continue to monitor the situation.

|                   |  |               |  |
|-------------------|--|---------------|--|
| Contact officers: | s22(1)(a)(ii)                              | s22(1)(a)(ii) |  |
|                   | Inspector, Incident Management & Reporting |               |  |

|                   |  |               |  |
|-------------------|--|---------------|--|
| Authorised by:    | Kingsley Woodford-Smith<br>AC Detention, Compliance and Removals | s22(1)(a)(ii) |  |
| Cleared by:       | Kingsley Woodford-Smith<br>AC Detention, Compliance and Removals | s22(1)(a)(ii) |  |
| Media Cleared by: | s22(1)(a)(ii)<br>Director, Media Operations                      | s22(1)(a)(ii) |  |

**This HIB contains operationally sensitive information and should not be further disclosed without the permission of the contact, authorising or clearing officer.**

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s22(1)(a)(ii)

**From:** Strategic Border Command Centre s47E(d)  
**Sent:** Friday, 14 April 2017 9:55 PM  
**To:** [SBCC ESIR]  
**Cc:** Strategic Border Command Centre; WHITFIELD David; s22(1)(a)(ii)  
 MACLACHLAN Craig  
**Subject:** BIMS: 17007-2017 - CAT 2 / SITREP 1 / HIB Update / Manus RPC Disturbance / 14APR2017 [SEC-PROTECTED]  
**Attachments:** HIB: DISTURBANCE AT THE MANUS REGIONAL PROCESSING CENTRE [SEC-PROTECTED]

|                       |   |                       |
|-----------------------|---|-----------------------|
| Purpose:              | <b>HIB Update:</b> Manus RPC disturbance  |                       |
| Lead Business Area    | Offshore Operational Coordination   |                       |
| Schedule of Reporting | First report <ul style="list-style-type: none"> <li>Reports to be provided by exception</li> </ul>  |                       |
| Date-Time Group       | Event   | 14APR2017 – 1800 AEST |
|                       | This Report   | 14APR2017 – 2115 AEST |
| Location              | Manus Regional Processing Centre  |                       |
| Summary               | There are currently nil adverse reactions within the Manus RPC as a result of the original altercation between RPC residents and PNG Defence Force personnel.   |                       |
|                       | Seven Royal Papua New Guinea Constabulary (RPNGC) police officers are onsite to provide support.  |                       |
|                       | s33(a)(iii)   |                       |
|                       | RPC1 and RPC2 are currently in lockdown. The Emergency Control Organisation (ECO) remains active.   |                       |
|                       | s33(b)  |                       |
|                       | Further information will be provided as more detailed information becomes known.  |                       |
| Actions Taken         | <ul style="list-style-type: none"> <li>All staff are conducting welfare checks every 15 minutes.</li> <li>Staff are holding in place and are currently moving within the areas as per normal.</li> <li>Two buses containing 15 RPC residents have been redirect to East Lorengau.</li> <li>Further advice to be provided once lockdown has ceased.</li> </ul> |                       |
| Actions Required      | <ul style="list-style-type: none"> <li>Messaging to be provided to residents and staff.</li> <li>Movement of non-essential staff to commence from RPC1 back to RPC2, where further welfare checks to be initiated</li> <li>Briefing to the RPNGC Senior Police Officer onsite will occur shortly.</li> </ul>  |                       |

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|---|--|
|   | <ul style="list-style-type: none"> <li>A decision on evening medication rounds is yet to be made.</li> </ul>                             |
| Case Reference/ID or Incident Number                  | BIMS 17007-2017  |
| Branch/Division/ Group Specific Reporting Information | Detention, Compliance and Removals Division  |
| Primary Point of Contact                              | Name: David Whitfield<br>Position: Commander, Offshore Operational Coordination<br>Phone / Mobile: §22(1)(a)(ii)<br>Email: §22(1)(a)(ii) |
| Alternate Point of Contact                            | Name: §22(1)(a)(ii)<br>Position: Inspector, Incident Management & Reporting Team<br>Phone / Mobile: §22(1)(a)(ii)<br>Email: §47E(d)      |
| Drafted by  | Name: §22(1)(a)(ii)<br>Position: Inspector, Incident Management & Reporting Team<br>Phone / Mobile: §22(1)(a)(ii)<br>Email: §47E(d)      |
| Cleared by  | Name: David Whitfield<br>Position: Commander, Offshore Operational Coordination<br>Phone / Mobile: §22(1)(a)(ii)<br>Email: §22(1)(a)(ii) |

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s22(1)(a)(ii)

**From:** Strategic Border Command Centre s47E(d)  
**Sent:** Saturday, 15 April 2017 12:47 PM  
**To:** [SBCC ESIR]  
**Cc:** IMRT  
**Subject:** BIMS 17007-2017 / CAT 2 / SITREP 2 / OFFSHORE OPERATIONAL COORDINATION / MANUS RPC DISTURBANCE [SEC-PROTECTED]

|   |  |                       |
|---|--|-----------------------|
| Purpose:  | To provide an update on the Manus RPC disturbance  |                       |
| Lead Business Area                                    | Offshore Operational Coordination  |                       |
| Schedule of Reporting                                 | Second report<br>Reports to be provided by exception   |                       |
| SBCC Action Required                                  | Nil  |                       |
| Date-Time Group                                       | Event  | 14APR2017 – 1800 AEST |
|   | This Report  | 15APR2017 – 1100 AEST |
| Location  | Manus Regional Processing Centre   |                       |
| Summary   | <p>UPDATE as at 11:00 MLT on 15APR2017:</p> <ul style="list-style-type: none"> <li>• s33(a)(iii)</li> <li>• s33(b)</li> <li>• [REDACTED] and security facilitated request to inspect damage.</li> <li>• Staff welfare continues to be monitored.</li> <li>• Medication rounds continue as per schedule – nil reported incidents.</li> <li>• Meal services completed without issue – numbers consistent with regular attendance.</li> <li>• Staff welfare continues to be monitored.</li> <li>• s47E(d)</li> <li>• RPNGC and PNGICSA personnel continue to man the gates.</li> <li>• Gates remain locked.</li> <li>• Wilson Security continue to man internal RPC1 posts.</li> <li>• Incoming staff completed change over without issue.</li> <li>• No reported impact to entry/exit of Naval Base.</li> <li>• Cleaning services have recommenced.</li> <li>• BRS Maintenance repairing damage to the Control and ERT Rooms.</li> <li>• Minimal resident movement within centre.</li> </ul> <p>Further updates will be provided as they become available.</p> |                       |
| Actions Taken   | <ul style="list-style-type: none"> <li>• PNGDF CO and PPC (not available) briefing.</li> </ul>   |                       |
| Actions Required                                      | <ul style="list-style-type: none"> <li>• Health Services, Policy Division and People Division are organising EAP support for personnel.</li> <li>• Telephone counselling will be made available immediately.</li> </ul>  |                       |
| Case Reference/ID or Incident Number                  | BIMS 17007-2017  |                       |
| Branch/Division/ Group Specific Reporting Information | Detention, Compliance and Removals Division  |                       |
| Primary Point of Contact                              | <p>Name: David Whitfield<br/>         Position: Commander, Offshore Operational Coordination<br/>         Phone / Mobile: s22(1)(a)(ii)<br/>         Email: s22(1)(a)(ii)</p>  |                       |

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|----------------------------|---|
| Alternate Point of Contact | Name: IMRT<br>Position: IMRT Shift Supervisor, Incident Management & Reporting Team<br>Phone / Mobile: s22(1)(a)(ii)<br>Email: s47E(d)          |
| Drafted by                 | Name: s22(1)(a)(ii)<br>Position: IMRT Shift Supervisor, Incident Management & Reporting Team<br>Phone / Mobile: s22(1)(a)(ii)<br>Email: s47E(d) |
| Cleared by                 | Name: David Whitfield<br>Position: Commander, Offshore Operational Coordinaton<br>Phone / Mobile: s22(1)(a)(ii)<br>Email: s22(1)(a)(ii)         |

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**Cc:** s22(1)(a)(ii) Strategic Border Command Centre  
**Subject:** BIMS 17007-2017 / CAT 2 / SITREP 3 / HIB UPDATE: MANUS RPC DISTURBANCE / 15APR2017 [SEC-PROTECTED]

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[illegible]

s33(a)(iii)

s33(b)

- ECO was stood up and commenced operations.

s33(a)(iii)

s33(b)

### **Staffing**

- All DIBP / ABF staff were accounted for within approx. 15 minutes of the shots being heard;
  - Staff were directed to remain within accommodation area and all communications were through the ECO and the duty officer.
- The Duty Officer was instructed to undertake regular welfare checks (every 15 mins). Staff were reminded of:
  - EAP services, EAP to also attend Island next week;
  - Media protocols;
  - Instructed to make contact with family / friends to assure that they are okay;
  - Instructed to await further messages.
- Staff were briefed on events at approx. 2150 AEST and were instructed not to undertake any morning activities (e.g. morning base walk).
- An all staff briefing was held late morning 15APR2017 and staff were provided with an update of events and personal safety / security arrangements.
- All interpreter staff have been accounted for.
- CAPS staff were not all accounted for at time of event, however were accounted for at a later stage.
- Other stakeholder staff (IOM, DECMIL etc.) have been accounted for.

### **Stakeholders**

- s33(a)(iii), s47E(d)

- Wilson

○ s47E(d)

- BRS

○ s47E(d)

- s33(a)(iii)

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|                  |   |
|------------------|---|
|                  | <ul style="list-style-type: none"> <li>• s33(a)(iii)</li> </ul>   |
|                  | <ul style="list-style-type: none"> <li>• s33(a)(iii)</li> </ul>   |
|                  | <p><b><u>Operations</u></b></p> <ul style="list-style-type: none"> <li>• a)(iii)</li> </ul>   |
|                  | <ul style="list-style-type: none"> <li>• Evening medication rounds were suspended: <ul style="list-style-type: none"> <li>○ No residents critically impacted if they didn't receive meds for a 24 hour period;</li> <li>○ Morning medication rounds expected to resume at 0730 AEST (pending any security advice to the contrary).</li> </ul> </li> <li>• Residents became frustrated with missing evening meal service: <ul style="list-style-type: none"> <li>○ Non-essential staff had removed to confines of RPC 1 or 2, and were not present for meal service;</li> <li>○ Given time of incident, much of the food had already been delivered to RPC 1;</li> <li>○ Understood residents entered mess kitchen areas and self-served;</li> <li>○ No known infrastructure damage to East or West area mess based on resident frustration (which had been an experience in the past).</li> </ul> </li> <li>• Morning meal services commenced as normal.</li> </ul> |
|                  | <ul style="list-style-type: none"> <li>• s47E(d)</li> </ul>   |
|                  | <ul style="list-style-type: none"> <li>• s47E(d)</li> </ul>   |
|                  | <p><b><u>Pressures</u></b></p> <ul style="list-style-type: none"> <li>• s47E(d), s33(a)(iii)</li> </ul>   |
|                  | <ul style="list-style-type: none"> <li>• s33(b)</li> </ul>  |
|                  | <ul style="list-style-type: none"> <li>• s33(a)(iii)</li> </ul>   |
|                  | <ul style="list-style-type: none"> <li>• Messaging – to residents and staff.</li> <li>• Resident(s) allegedly involved not yet confirmed identification.</li> </ul>   |
|                  | <ul style="list-style-type: none"> <li>• s47E(d)</li> </ul>   |
|                  | <ul style="list-style-type: none"> <li>• </li> </ul>  |
| Actions Required | <ul style="list-style-type: none"> <li>• UNHCR and UNHR visits are planned for 18APR2017 (Tuesday) arrival and will seek to have this delayed</li> <li>• </li> </ul>  |

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|---|--|
|   | s47E(d)  |
| Case Reference/ID or Incident Number                  | BIMS 17007-2017  |
| Branch/Division/ Group Specific Reporting Information | Detention, Compliance and Removals Division  |
| Primary Point of Contact                              | Name: David Whitfield<br>Position: Commander, Offshore Operational Coordinaton<br>Phone / Mobile: s22(1)(a)(ii)<br>Email: s22(1)(a)(ii)                        |
| Alternate Point of Contact                            | Name: David Whitfield<br>Position: Commander, Offshore Operational Coordinaton<br>Phone / Mobile: s22(1)(a)(ii)<br>Email: s22(1)(a)(ii)                        |
| Drafted by  | Name: David Whitfield<br>Position: Commander, Offshore Operational Coordinaton<br>Phone / Mobile: s22(1)(a)(ii)<br>Email: s22(1)(a)(ii)                        |
| Cleared by  | Name: Kingsley Woodford-Smith<br>Position: Assistant Commissioner, Detention Compliance and Removals<br>Phone / Mobile: s22(1)(a)(ii)<br>Email: ks22(1)(a)(ii) |

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s22(1)(a)(ii)

**From:** Strategic Border Command Centre s47E(d)  
**Sent:** Sunday, 16 April 2017 12:11 PM  
**To:** PEZZULLO Michael; QUAEDVLIEG Roman; FERNANDEZ Maria; NOBLE Rachel; MANTHORPE Michael; CONNELL Jenet; NEWTON Mandy; OUTRAM Michael; MACLACHLAN Craig; FRAZER Shannon; ASHE Cameron; COLQUHOUN Lachlan; MOY Cheryl-anne; NOCKELS David; WHITFIELD David; BREZZO Phil; WOODFORD-SMITH Kingsley  
**Cc:** s22(1)(a)(ii) Strategic Border Command Centre; WHITFIELD David; s22(1)(a)(ii) MACLACHLAN Craig; IMRT  
**Subject:** BIMS 17007-2017 / CAT 2 / SITREP 4 / HIB UPDATE: MANUS RPC DISTURBANCE / 16APR2017 [SEC=PROTECTED, DLM=Sensitive]

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|   |   |                       |
|---|---|-----------------------|
| Purpose:  | <b>HIB UPDATE:</b> Update on the Manus RPC disturbance  |                       |
| Lead Business Area                                    | Offshore Operational Coordination   |                       |
| Schedule of Reporting                                 | Fourth report<br>Reports to be provided by exception  |                       |
| SBCC Action Required                                  | Nil   |                       |
| Date-Time Group                                       | Event   | 14APR2017 – 1800 AEST |
|   | This Report   | 16APR2017 – 1030 AEST |
| Location  | Manus Regional Processing Centre  |                       |
| Summary   | <p>UPDATE as at 10:30 MLT on 16APR2017:</p> <ul style="list-style-type: none"> <li>• Evening and morning meal service completed – no report of any issues.</li> <li>• Medication rounds continue as per schedule – nil reported incidents.</li> <li>• Staff welfare continues to be monitored.</li> <li>• Support from RPNGC and PNGICSA continued through the night and will remain throughout today.</li> <li>• Gates remain locked.</li> <li>• Wilson Security continue to man internal RPC1 posts.</li> <li>• Reduced number of residents conducting nightly activities - many residents remained within their accommodation area during the night.</li> <li>• Higher number of residents moving this morning compared to yesterday.</li> <li>• PNGDF holding their 'Family Day' today at the oval. s47E(d)<br/> Programs and activities have been cancelled for today to further restrict foot traffic between RPC1 and RPC2.</li> </ul> <p>Further updates will be provided as they become available.</p> |                       |
| Actions Taken   | <ul style="list-style-type: none"> <li>• Wilson Security continue to monitor, engage and report</li> <li>• BRS reviewing use of RPC2 recreation area.</li> </ul>  |                       |
| Actions Required                                      | <ul style="list-style-type: none"> <li>• ECO remains in caretaker mode and will reconvene at 1500</li> </ul>  |                       |
| Case Reference/ID or Incident Number                  | HIB Update 4  |                       |
| Branch/Division/ Group Specific Reporting Information | Detention, Compliance and Removals Division   |                       |
| Primary Point of                                      | Name: David Whitfield   |                       |

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|                            |   |
|----------------------------|---|
| Contact                    | Position: Commander, Offshore Operational Coordinaton<br>Phone / Mobile: s22(1)(a)(ii)<br>Email: s22(1)(a)(ii)                                  |
| Alternate Point of Contact | Name: IMRT<br>Position: IMRT Shift Supervisor, Incident Management & Reporting Team<br>Phone / Mobile: s22(1)(a)(ii)<br>Email: s47E(d)          |
| Drafted by                 | Name: s22(1)(a)(ii)<br>Position: IMRT Shift Supervisor, Incident Management & Reporting Team<br>Phone / Mobile: s22(1)(a)(ii)<br>Email: s47E(d) |
| Cleared by                 | Name: David Whitfield<br>Position: Commander, Offshore Operational Coordinaton<br>Phone / Mobile: s22(1)(a)(ii)<br>Email: s22(1)(a)(ii)         |
| Distributed to             | <b>HIB Distribution List</b>  |

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**From:** Strategic Border Command Centre s47E(d)  
**Sent:** Sunday, 16 April 2017 5:18 PM  
**To:** [SBCC ESIR]  
**Cc:** WHITFIELD David; s22(1)(a)(ii) IMRT; MACLACHLAN Craig  
**Subject:** BIMS 17007-2017 / CAT 2 / SITREP 5 / FINAL / MANUS RPC DISTURBANCE / 16APR2017 [SEC-PROTECTED]

|  |   |                       |
|--|---|-----------------------|
| <b>Purpose:</b>  | Update on Manus RPC disturbance   |                       |
| <b>Lead Business Area</b>                                    | Offshore Operational Coordination   |                       |
| <b>Schedule of Reporting</b>                                 | Fifth and final report  |                       |
| <b>Date-Time Group</b>                                       | Event   | 14APR2017 – 1800 AEST |
|  | This report   | 16APR2017 – 1700 AEST |
| <b>Location</b>  | Manus Regional Processing Centre (RPC)  |                       |
| <b>Summary</b>   | <ul style="list-style-type: none"> <li>• Afternoon meal service completed – no report of any issues.</li> <li>• Medication rounds commenced.</li> <li>• Support from Royal Papua New Guinea Constabulary (RPNGC) and Papua New Guinea Immigration and Citizenship Service Authority (PNGICSA) continues throughout today.</li> <li>• Gates remain manned.</li> <li>• Papua New Guinea Defence Force (PNGDF) 'Family Day' at the oval – progressing with no issues with approximately 360 men, women and children. No residents.</li> <li>• Residents adhering to movement restrictions. There have been no resident walkouts from the centre since early this morning. Minority of residents have been observed taking photos of padlocks on gates.</li> <li>• BRS continue reviewing use of RPC2 recreation area.</li> <li>• s33(a)(iii)</li> </ul> <p>This is the final update for this incident.</p> |                       |
| <b>Actions Taken</b>   | <ul style="list-style-type: none"> <li>• Wilson Security continues to monitor, engage and report.</li> </ul>  |                       |
| <b>Actions Required</b>                                      | <ul style="list-style-type: none"> <li>• ECO will stand down, however the measures put in place will continue within normal operational arrangements.</li> <li>• Continued monitoring of mood will be via six hourly atmospheric reporting.</li> </ul>  |                       |
| <b>Case Reference/ID or Incident Number</b>                  | BIMS 17007-2017   |                       |
| <b>Branch/Division/ Group Specific Reporting Information</b> | Detention, Compliance and Removals Division   |                       |
| <b>Primary Point of</b>                                      | Name: David Whitfield   |                       |



|                                   |   |
|-----------------------------------|---|
| <b>Contact</b>                    | Position: Commander, Offshore Operational Coordination<br>Phone / Mobile: §22(1)(a)(ii)<br>Email: §22(1)(a)(ii)   |
| <b>Alternate Point of Contact</b> | Name: IMRT<br>Position: IMRT Shift Supervisor, Incident Management & Reporting Team<br>Phone / Mobile: §22(1)(a)(ii)<br>Email: §47E(d)                        |
| <b>Drafted by</b>                 | Name: §22(1)(a)(ii)<br>Position: IMRT Shift Supervisor, Incident Management & Reporting Team<br>Phone / Mobile: §22(1)(a)(ii)<br>Email: §47E(d)               |
| <b>Cleared by</b>                 | Name: Kingsley Woodford-Smith<br>Position: Assistant Commissioner, Detention Compliance and Removals<br>Phone / Mobile: §22(1)(a)(ii)<br>Email: §22(1)(a)(ii) |