

9



Australian Government
Australian Customs and
Border Protection Service

APPLICATION FOR TARIFF CONCESSION ORDER (TCO)

IMPORTANT: Please read the information below carefully before completing this form.

Are you aware that substitutable goods are produced in Australia in the ordinary course of business?

- (a) If you are aware, based on information and your inquiries that substitutable goods are being produced in Australia in the ordinary course of business then you should not lodge an application for a TCO.

Do you need to apply for new TCO?

- (b) Before lodging this application for a TCO, the applicant should determine whether a suitable TCO already exists. Information on existing TCOs is contained in the Schedule of Concessional Instruments (SCI), which is available on the Internet at www.customs.gov.au.

Have you verified that there are no substitutable goods produced in Australia (refer to questions 5, 6 and 7 of the form)?

- (c) Section 269FA of the *Customs Act 1901* states "It is the responsibility of an applicant for a TCO to establish, to the satisfaction of the Chief Executive Officer (CEO), that, on the basis of:
- (i) all information that the applicant has, or can reasonably be expected to have; and
 - (ii) all inquiries that the applicant has made, or can reasonably be expected to make; there are reasonable grounds for asserting that the application meets the core criteria".
- The application is taken to meet the core criteria if, on the day of lodgement of the application, **no substitutable goods** were produced in Australia in the ordinary course of business.

Completing the application

- (d) Section 269F of the *Customs Act 1901* requires that a TCO application be in writing, be in an "approved form", contain such information as the form requires, and be signed in the manner indicated in the form.
This is the approved form for the purposes of that section.
- (e) Section 269F(3) states that a TCO application must contain:
- (a) a full description of the goods to which the application relates; and
 - (b) a statement of the tariff classification that, in the opinion of the applicant, applies to the goods; and
 - (c) if the applicant is not proposing to make use of the TCO to import the goods to which the application relates into Australia on the applicant's own behalf – the identity of the importer for whom the applicant is acting; and
 - (d) particulars of all inquiries made by the applicant (including inquiries made of prescribed organisations) to assist in establishing that there were reasonable grounds for believing that on the day on which the application was lodged, there were no producers in Australia of substitutable goods.

Question 1 to 8 must be answered

- (f) Failure to supply the information required by this form will result in rejection of the application (and in the loss of operative date.)
- (g) Customs and Border Protection may require an applicant to substantiate, with documentary evidence, any information provided in the application form. Customs and Border Protection may also undertake its own inquiries as allowed under section 269M.
- (h) Receipt of your application will be acknowledged. Any resultant TCO will operate from the date of receipt.
- (i) Where an application is accepted as being a valid application, the identity of the applicant and of the importer for whom the applicant is acting will be published in the *Commonwealth of Australia Tariff Concessions Gazette* (the Gazette).
- (j) Further Information on the Tariff Concession System is available in Part XVA of the *Customs Act 1901*; in relevant Australian Customs Notices (ACNs), Practice Statements and related Instructions and Guidelines on the Internet at www.customs.gov.au; by e-mailing tarcon@customs.gov.au; or by phoning the Customs and Border Protection Information Centre 1300 363 263.
- (k) Attached to this form are extracts from relevant legislation. Also please refer to Australian Customs Notice 2010/03 containing advice as to what Customs and Border Protection considers to be 'reasonable inquiries', advice on conducting searches on national and international search engines and a suggested format letter that you might choose to use when contacting potential local manufacturers to determine if it produces substitutable goods.

Released by DIBP under the
Freedom of Information Act 1982

Update 21/01/11

APPLICANT DETAILS

Applicant's Name: DEMATIC Pty Ltd	Australian Business Number (A.B.N): 43118204425
Postal Address: 24 NARABANG WAY, BELROSE NSW 2085 IAD-1426-S	
Applicant's Reference: IAD-1426-S	Company Contact: §47F
Telephone Number: Ph: +§47F	Position Held: §47F
Mobile Telephone Number: §47F	Email Address: §47F@dematic.com
Facsimile Number: Fax: +61 2 9486 5535	

If the applicant (as named above) does not intend to use the TCO to import into Australia the goods the subject of the application, you must provide, in the section below, the identity of the importer for whom you are acting (refer to paragraph 296F(3)(c) of the Customs Act 1901.

IMPORTER DETAILS

If same as applicant write "as above" Importer's Name: "As Above"	Australian Business Number (A.B.N):
Postal Address:	
Importer's Reference:	Company Contact:
Telephone Number:	Position Held:
Mobile Telephone Number:	Email Address:
Facsimile Number:	

AGENT/BROKER DETAILS (if applicable)

Agent's Name: DHL Global Forwarding	Australian Business Number (A.B.N): 62 002 636 124
Postal Address: LOCKED BAG 10. TULLAMARINE. VIC 3043	
Agent's Reference: IAD-1404-M	Agency Contact: §47F
Telephone Number: §47F	Position Held: §47F
Mobile Telephone Number:	Email Address: §47F@Dhl.com
Facsimile Number: 03 9344 8999	

Is this application intended to support an application for a concession under the Enhanced Project By-law Scheme?

☐ YES

☒ NO

Released by DIBP under the
Freedom of Information Act 1982

DESCRIPTION OF GOODS

- (a) The description of the goods in the application may be used as the description of the goods in the TCO (if made).
- (b) The application must provide a full description of the goods, including the physical features of the various components of the goods. It must not describe the goods in terms of what they do.
- (c) In accordance with section 269SJ of the Customs Act 1901, the CEO must **not** make a TCO in respect of goods:
- (i) described in terms other than in generic terms; or
 - (ii) described in terms of their intended end use; or
 - (iii) declared by the regulations to be goods to which a TCO should not be extended.
- Goods will be taken to be described in terms other than in generic terms if, for example, their description, either directly or by implication, indicates that they are goods of a particular brand or model, or that a particular part number applies to the goods.
- (d) Guidance on the drafting of the description of goods is contained in relevant Practice Statements and/or Instructions and Guidelines on the Internet at www.customs.gov.au. Failure to comply with Customs and Border Protection requirements may result in rejection of the application.

Describe the goods as you would propose the wording to appear if the Tariff Concession Order is granted.

8428.39.00 Tote Lift & Elevator System, PROGRAM Controlled as follows

- a) Electric Tote Elevator
- b) Buffer Conveyor Systems

2. ILLUSTRATIVE MATERIAL

Attach technical and illustrative descriptive material (IDM) as well as any extracts from the relevant industry standard (if referred to in the description of the goods) and/or a sample to enable full and accurate identification of the goods the subject of the application. This application will be rejected if insufficient or inadequate IDM is provided.

Please note that simply supplying a reference to a website is not acceptable.

3. TARIFF CLASSIFICATION

- (a) Identify the tariff classification (to 8 figure subheading level)
- (b) Identify the General Duty rate 5% %
- (c) If a Tariff Advice for the goods has been sought or obtained, please provide the TA No or attach a copy.

4. USES OF THE IMPORTED GOODS

Describe ALL uses (including design uses) to which the goods can be put.

Handling equipment mechanized sorting of packages & parcels in automated warehouse environment.

Information that the applicant and importer has regarding Australian manufacturers of substitutable goods or potentially substitutable goods.

The following questions require the applicant and the importer (if a different party to the applicant) to provide details of all information that they have with regard to the presence of Australian manufacturers of substitutable goods or potentially substitutable goods.

5A APPLICANT.

In considering the goods which are the subject of this TCO application, is the applicant aware of any Australian manufacturers or producers of substitutable goods, or of potentially substitutable goods?

☐ YES

☒ NO If YES, please provide the names of these Australian manufacturers or producers.

5B - IMPORTER.

In considering the goods which are the subject of this TCO application, is the importer (as listed on page 2) aware of any Australian manufacturers or producers of substitutable goods or potentially substitutable goods?

☐ YES

☒ NO If YES, please provide the names of these Australian manufacturers or producers.

5C. Please provide details of other information that the applicant and/or importer may have to assist in locating any local manufacturers.

- (i) Is the applicant and/or importer a member of a relevant industry association and, if so, what is the name of the association?

☐ YES

☒ NO

If YES, what is the name of association/s:

- (ii) Has the applicant and/or importer attended, in the past year, any trade fairs or industry events where Australian manufacturers and producers of goods that may be substitutable have been exhibitors?

☐ YES

☒ NO

If YES, what is/are the name/s of relevant Australian manufacturers of potentially substitutable goods that may have exhibited?

- (iii) In the past two years, has the applicant and/or importer participated in government and/or trade procurement processes (for example, tenders for made-to-order capital equipment) which might indicate the existence of Australian manufacturers or producers of goods that are substitutable, or potentially substitutable, for the goods that are the subject of this TCO application?

☐ YES

☒ NO

If YES, describe each procurement process, and type of goods, including made-to-order capital goods, that were the subject of each procurement process and any Australian manufacturers or producers known to have participated in each procurement process?

Nil

Released by DIBP under the
Freedom of Information Act 1982

INQUIRIES THAT THE APPLICANT AND/OR IMPORTER HAS MADE REGARDING LOCAL MANUFACTURERS OF SUBSTITUTABLE GOODS, OR OF POTENTIALLY SUBSTITUTABLE GOODS?

The following questions require you to provide details of all inquiries that the applicant and/or importer have made to assist the CEO in establishing that there are reasonable grounds for believing that, on the day on which the application was lodged, there were no producers or manufacturers in Australia of substitutable goods, or potentially substitutable goods.

6A - PRESCRIBED ORGANISATIONS - Prescribed organisations, such as the Industry Capability Network, are listed in Regulation 179A of Customs Regulations 1926.

Have you asked a prescribed organisation to obtain advice about whether there are manufacturers or producers in Australia of substitutable goods, or of potentially substitutable goods?

☐ YES Please attach a copy of the terms of the request and all advice received. If you have obtained a report from a prescribed organisation, you are not required to answer 6B.

☒ NO If you have not obtained a report from a prescribed organisation, you are required to answer 6B.

6B. SEARCHES OF THREE DIFFERENT DATABASES CONTAINED IN TRADE DIRECTORIES, PUBLIC SEARCH ENGINES OR WEBSITES LISTING AUSTRALIAN PRODUCTS

If you have not obtained a report from a prescribed organisation, you must make inquiries in at least three databases to locate the possible existence of Australian manufacturers or producers of goods that may be substitutable for the goods the subject of the TCO application. Examples of these databases may include trade directories such as Kompass, search engines such as Google, and websites listing Australian products such as www.australianmade.com.au. Please refer to ACN 2010/03 for guidance as to what Customs and Border Protection considers to be a reasonable search.

1 - Name of database: KOMPASS Au

Search terms used in database: Goods Lifts & Conveyors

Please attach printouts of the search results. For search engines such as Google, please supply only the first three pages.

2 - Name of database: HOT FROG Au

Search terms used in database: Goods Lifts & Conveyors

Please attach printouts of the search results. For search engines such as Google, please supply only the first three pages.

3 - Name of database: FERRET AU

Search terms used in database: Goods Lifts & Conveyors

Please attach printouts of the search results. For search engines such as Google, please supply only the first three pages.

6C. INDUSTRY ASSOCIATIONS

Has the applicant and/or importer made inquiries of industry associations in Australia representing suppliers, manufacturers of the goods that may be substitutable to those the subject of the TCO?

☐ YES Please attach a copy of the terms of the request and any response received.

☒ NO Please explain why you have not made enquiries.

Local suppliers notified have advised that fully automated warehouse systems are not currently manufactured in Australia.

Released by DIBP under the
Freedom of Information Act 1982

4

NOTIFICATION OF POTENTIAL AUSTRALIAN MANUFACTURERS

If any of the answers to questions 5 or 6 identified any potential local manufacturers of substitutable goods, please provide details of the inquiries that you undertook to notify those local manufacturers of your application and to seek advice as to whether they believe they manufacture any substitutable goods. Please refer to Australian Customs Notice 2010/03 for a suggested format of a letter to a potential local manufacturer of substitutable goods.

Please provide a copy of your request to each business. Please provide the business names, details of the contact that you made and all responses received at the time of lodging this application.

1 - Name and address of business: REFER ATTACHMENTS

Please provide a copy of your request to each business. Is the copy attached?

☐

YES

☐

NO

Please provide a copy of the response provided, if any. Is their response attached?

☐

YES

☐

NO

2 - Name and address of business:

Please provide a copy of your request to each business. Is the copy attached?

☐

YES

☐

NO

Please provide a copy of the response provided, if any. Is their response attached?

☐

YES

☐

NO

3 - Name and address of business:

Please provide a copy of your request to each business. Is the copy attached?

☐

YES

☐

NO

Please provide a copy of the response provided, if any. Is their response attached?

☐

YES

☐

NO

4 - Name and address of business:

Please provide a copy of your request to each business. Is the copy attached?

☐

YES

☐

NO

Please provide a copy of the response provided, if any. Is their response attached?

☐

YES

☐

NO

8. JUSTIFICATION FOR APPLICATION

Where potential Australian producers or manufacturers have been identified in questions 5, 6 or 7, please provide details as to why you believe that they do not produce substitutable goods in Australia in the ordinary course of business.

Please refer to the attached definitions for the legislative definitions of 'core criteria', 'substitutable goods', 'goods produced in Australia' and 'the ordinary course of business'.

Refer 6C above. No local manufacturers for fully automated systems.

Released by DIBP under the
Freedom of Information Act 1982

APPLICANT'S DECLARATION

s47F

Position Held s47F

Company: (if applicable) DHL GLOBAL FORWARDING

declare that:

1. I have the authority to act on behalf of the company/applicant;
2. To the best of my knowledge and belief the information contained in this form including any attachments is correct;
3. I have ensured that questions 1 to 8 are completed and supporting documents are provided; and
4. I agree, in submitting this form by electronic means (including facsimile) that, for the purposes of Sub-section 14(3) of the Electronic Transactions Act 1999, this application will be taken to have been lodged when it is first received by an officer of Customs and Border Protection, or if by e-mail to tarcon@customs.gov.au, when it is first accessed by an officer of Customs and Border Protection, as specified in Sub-Section 269F(4) of the Customs Act 1901.
5. I have read the relevant Australian Customs Notice headed Applicant's Obligations in Making a TCO application and the definitions attached to this form and understand my obligations under Section 269FA with regard to the making and processing of Tariff Concession Order applications.
6. I acknowledge that I understand that under Section 269M(6) of the *Customs Act 1901* that at any time during the period of 150 days from the gazettal day, the CEO may, for the purpose of dealing with a TCO application, and despite section 16 of the Customs Administration Act 1985, give a copy of all, or of a part, of the application to a prescribed organisation with a view to obtaining the advice of the organisation in relation to the question whether there are any producers in Australia of substitutable goods.

Signature of Applicant/Agent/Broker: s47F

Date: 20 / Jan / 2011

NOTE:

Section 234 of the Customs Act 1901 provides that it is an offence to make a statement to an officer that is false or misleading in a material particular.

Before lodging your form please ensure that you have attached the following:

- ☒ Attached IDM/Samples?
- ☒ Attached Local Manufacturer search results?
- ☒ Application signed & dated?
- ☒ Questions 1-8 answered?
- ☒ All enquiries requested undertaken?

When this form has been completed please lodge it with Customs and Border Protection by:

•posting it by prepaid post to:

Director
Tariff Concession Section
Trade Services Branch
Australian Customs and
Border Protection Service,
Customs House
5 Constitution Avenue
CANBERRA ACT 2601

OR

•delivering it to the ACT Regional Office located at:
Customs House, Canberra

OR

•sending it by facsimile to: (02) 6275 6376

OR

•e-mailing it to: tarcon@customs.gov.au

FOR OFFICE USE ONLY AUSTRALIAN CUSTOMS AND BORDER PROTECTION SERVICE STAFF**269(H) Screening the Application**

Is the CEO satisfied that the application complies with Section 269F?

☐

YES

☐

NO

Is the CEO satisfied that the applicant has discharged all responsibilities referred to in section 269FA?

☐

YES

☐

NO

Is the CEO aware of any producer in Australia of substitutable goods?

☐

YES

☐

NO

Are the goods on the Excluded Goods Schedule (Regulation 185)?

☐

YES

☐

NO

Does a TCO already exist for these goods?

☐

YES

☐

NO

Information for applicants - some useful definitions from the Customs Act 1901**269B Interpretation**

substitutable goods, in respect of goods the subject of a TCO application or of a TCO, means goods produced in Australia that are put, or are capable of being put, to a use that corresponds with a use (including a design use) to which the goods the subject of the application or of the TCO can be put.

- (3) In determining whether goods produced in Australia are put, or are capable of being put, to a use corresponding to a use to which goods the subject of a TCO, or of an application for a TCO, can be put, it is irrelevant whether or not the first mentioned goods compete with the second mentioned goods in any market.

269C Interpretation - core criteria

For the purposes of this Part, a TCO application is taken to meet the core criteria if, on the day on which the application was lodged, no substitutable goods were produced in Australia in the ordinary course of business.

269D Interpretation - goods produced in Australia

- (1) For the purposes of this Part, goods, other than unmanufactured raw products, are taken to be produced in Australia if:
- the goods are wholly or partly manufactured in Australia; and
 - not less than $\frac{1}{4}$ of the factory or works costs of the goods is represented by the sum of:
 - the value of Australian labour; and
 - the value of Australian materials; and
 - the factory overhead expenses incurred in Australia in respect of the goods.
- (2) For the purposes of this Part, goods are to be taken to have been partly manufactured in Australia if at least one substantial process in the manufacture of the goods was carried out in Australia.
- (3) Without limiting the meaning of the expression substantial process in the manufacture of the goods, any of the following operations or any combination of those operations does not constitute such a process:
- operations to preserve goods during transportation or storage;
 - operations to improve the packing or labelling or marketable quality of goods;
 - operations to prepare goods for shipment;
 - simple assembly operations;
 - operations to mix goods where the resulting product does not have different properties from those of the goods that have been mixed.
- (4) For the purposes of this section, the CEO may, by instrument in writing published in the *Gazette*:
- direct that the factory or works cost of goods is to be determined in a specified manner; and
 - direct that the value of Australian labour, the value of Australian materials or the factory overhead expenses incurred in Australia in respect of goods is to be determined in a specified manner;
- and those directions have effect accordingly.
- (5) The provisions of sections 48 (other than paragraphs (1)(a) and (b) and subsection (2)), 48A, 48B, 49A and 50 of the *Acts Interpretation Act 1901* apply in relation to directions given under subsection (4) as if:
- references in those provisions to regulations were references to directions; and
 - references in those provisions to the repeal of a regulation were references to the revocation of a direction.

269E Interpretation - the ordinary course of business

- (1) For the purposes of this Part, other than section 269Q, goods (other than made-to-order capital equipment) that are substitutable goods in relation to goods the subject of a TCO application are taken to be produced in Australia in the ordinary course of business if:
 - (a) they have been produced in Australia in the 2 years before the application was lodged; or
 - (b) they have been produced, and are held in stock, in Australia; or
 - (c) they are produced in Australia on an intermittent basis and have been so produced in the 5 years before the application was lodged;
 and a producer in Australia is prepared to accept an order to supply them.
- (2) For the purposes of this Part, goods that:
 - (a) are substitutable goods in relation to goods the subject of a TCO application; and
 - (b) are made to order capital equipment;
 are taken to be produced in Australia in the ordinary course of business if:
 - (c) a producer in Australia:
 - (i) has made goods requiring the same labour skills, technology and design expertise as the substitutable goods in the 2 years before the application was lodged; and
 - (ii) could produce the substitutable goods with existing facilities; and
 - (d) the producer is prepared to accept an order to supply the substitutable goods.
- (3) In this section:

made-to-order capital equipment means a particular item of capital equipment:

 - (a) that is made in Australia on a one-off basis to meet a specific order rather than being the subject of regular or intermittent production; and
 - (b) that is not produced in quantities indicative of a production run.



Safetech

39-45 Della Torre Rd

Moe VIC 3825

Tel: 1300 607 343

Fax: 03 5127 4431

Attn : Production Manager

IAD-1460-S

Date: 15-Dec-2010

**Re : Package Handling Systems incorporating
Programmable controlled Tote Lifts and Feed conveyors**

Dear Madam/Sir,

Your company has been nominated by the Local Industry (or the Kompass/Industry Capability Network and other Manufacturer search sights) in respect of being a current producer of the type of equipment shown below:

**Package Handling Systems incorporating
Programmable controlled Tote Lifts and Feed conveyors**

Technical Information on the above products will be forwarded to you upon request.

Can you please confirm if your company has produced substitutable goods, meeting the terms of the above description, within the last two years, and if possible, provide evidence to support this. Also advise if you are aware of another company in Australia which may be producing goods in this category

Client: **Dematic Inds.**

The purpose of this exercise is to aid in the application of a Tariff Concession Order (TCO), providing the goods meet the core criteria of the TCO scheme. Our client, **Dematic Inds.** is of the understanding that such goods are not currently manufactured in Australia as previous suppliers have confirmed they no longer produce such components. If your company does produce similar goods, but only in a limited range, please advise what these are so we can exclude this range/products for any Concession application.

I thank you for your attention to this matter and look forward to receiving your written response by return in due course.

Best Regards

s47F

Industry Assistance Division

s47F

DHL Global Forwarding

96-101 Link Drive

Melbourne Airport VIC 3043

AUSTRALIA

Phone: s47F

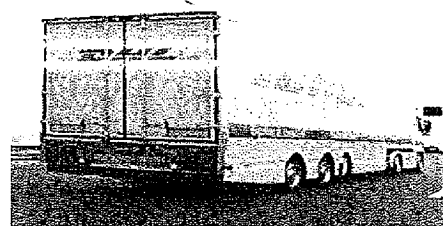
Fax No: +61 3 9344 8999

Mob No: s47F

s47F @dhl.com

www.dhl.com

All work undertaken in accordance with our Standard Trading Conditions



20



Contech - Conveyor Technology
18-20 Capital Link Dr
Campbellfield VIC 3061

Tel: 03 9357 0299

Fax: 03 9357 0455

Attn : Production Manager

IAD-1460-S

Date: 15-Dec-2010

Re : **Package Handling Systems incorporating
Programmable controlled Tote Lifts and Feed conveyors**

Dear Madam/Sir,

Your company has been nominated by the Local Industry (or the Kompass/Industry Capability Network and other Manufacturer search sights) in respect of being a current producer of the type of equipment shown below:

**Package Handling Systems incorporating
Programmable controlled Tote Lifts and Feed conveyors**

Technical Information on the above products will be forwarded to you upon request.

Can you please confirm if your company has produced substitutable goods, meeting the terms of the above description, within the last two years, and if possible, provide evidence to support this. Also advise if you are aware of another company in Australia which may be producing goods in this category

Client: **Dematic Inds .**

The purpose of this exercise is to aid in the application of a Tariff Concession Order (TCO), providing the goods meet the core criteria of the TCO scheme. Our client, **Dematic Inds.** is of the understanding that such goods are not currently manufactured in Australia as previous suppliers have confirmed they no longer produce such components. If your company does produce similar goods, but only in a limited range, please advise what these are so we can exclude this range/products for any Concession application.

I thank you for your attention to this matter and look forward to receiving your written response by return in due course.

Best Regards

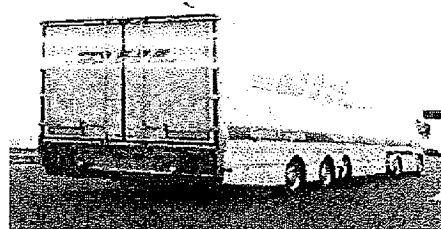
s47F

Industry Assistance Division

s47F

DHL Global Forwarding
96-101 Link Drive
Melbourne Airport VIC 3043
AUSTRALIA
Phone: s47F
Fax No: +61 3 9344 8999
Mob No: s47F
s47F @dhl.com
www.dhl.com

All work undertaken in accordance with our Standard Trading Conditions



Millsom Materials Handling
25 Turbo Drive
Bayswater VIC 3153

Tel: 1300 249 816

Fax: 03 9720 7879

Attn : Production Manager

IAD-1460-S

Date: 15-Dec-2010

Re : **Package Handling Systems incorporating
Programmable controlled Tote Lifts and Feed conveyors**

Dear Madam/Sir,

Your company has been nominated by the Local Industry (or the Kompass/Industry Capability Network and other Manufacturer search sights) in respect of being a current producer of the type of equipment shown below:

**Package Handling Systems incorporating
Programmable controlled Tote Lifts and Feed conveyors**

Technical Information on the above products will be forwarded to you upon request.

Can you please confirm if your company has produced substitutable goods, meeting the terms of the above description, within the last two years, and if possible, provide evidence to support this. Also advise if you are aware of another company in Australia which may be producing goods in this category

Client: **Dematic Inds .**

The purpose of this exercise is to aid in the application of a Tariff Concession Order (TCO), providing the goods meet the core criteria of the TCO scheme. Our client, **Dematic Inds.** is of the understanding that such goods are not currently manufactured in Australia as previous suppliers have confirmed they no longer produce such components. If your company does produce similar goods, but only in a limited range, please advise what these are so we can exclude this range/products for any Concession application.

I thank you for your attention to this matter and look forward to receiving your written response by return in due course.

Best Regards

s47F

Industry Assistance Division

s47F

DHL Global Forwarding

96-101 Link Drive
Melbourne Airport VIC 3043
AUSTRALIA

Phone: s47F

Fax No: +61 3 9344 8999

Mob No: s47F

s47F @dhl.com

www.dhl.com

All work undertaken in accordance with our Standard Trading Conditions



28

Southwell Lifts & Hoists

36 Edward St

Camden NSW 2570

Tel: 1300 998 937

Fax: 02 4655 9134

sales@southwell.com.au

Attn : Production Manager

IAD-1460-S

Date: 15-Dec-2010

Re : **Package Handling Systems incorporating
Programmable controlled Tote Lifts and Feed conveyors**

Dear Madam/Sir,

Your company has been nominated by the Local Industry (or the Kompass/Industry Capability Network and other Manufacturer search sights) in respect of being a current producer of the type of equipment shown below:

**Package Handling Systems incorporating
Programmable controlled Tote Lifts and Feed conveyors**

Technical Information on the above products will be forwarded to you upon request.

Can you please confirm if your company has produced substitutable goods, meeting the terms of the above description, within the last two years, and if possible, provide evidence to support this. Also advise if you are aware of another company in Australia which may be producing goods in this category

Client: **Dematic Inds .**

The purpose of this exercise is to aid in the application of a Tariff Concession Order (TCO), providing the goods meet the core criteria of the TCO scheme. Our client, **Dematic Inds.** is of the understanding that such goods are not currently manufactured in Australia as previous suppliers have confirmed they no longer produce such components. If your company does produce similar goods, but only in a limited range, please advise what these are so we can exclude this range/products for any Concession application.

I thank you for your attention to this matter and look forward to receiving your written response by return in due course.

Best Regards

s47F

Industry Assistance Division

s47F

DHL Global Forwarding
96-101 Link Drive
Melbourne Airport VIC 3043
AUSTRALIA

Phone: s47F

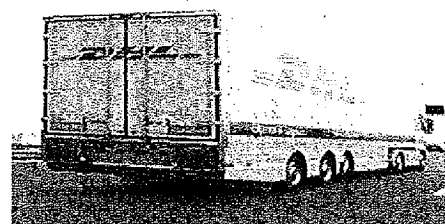
Fax No: +61 3 9344 8999

Mob No: s47F

s47F @dhl.com

www.dhl.com

All work undertaken in accordance with our Standard Trading Conditions



27



Bosco Storage Solutions

24 Williamson Rd

Ingleburn NSW 2565

Tel: 02 8796 6288

Fax: 02 8796 6289

sales@boscostorage.com.au

Attn : Production Manager

IAD-1460-S

Date: 15-Dec-2010

**Re : Package Handling Systems incorporating
Programmable controlled Tote Lifts and Feed conveyors**

Dear Madam/Sir,

Your company has been nominated by the Local Industry (or the Kompass/Industry Capability Network and other Manufacturer search sights) in respect of being a current producer of the type of equipment shown below:

**Package Handling Systems incorporating
Programmable controlled Tote Lifts and Feed conveyors**

Technical Information on the above products will be forwarded to you upon request.

Can you please confirm if your company has produced substitutable goods, meeting the terms of the above description, within the last two years, and if possible, provide evidence to support this. Also advise if you are aware of another company in Australia which may be producing goods in this category

Client: **Dematic Inds .**

The purpose of this exercise is to aid in the application of a Tariff Concession Order (TCO), providing the goods meet the core criteria of the TCO scheme. Our client, **Dematic Inds.** is of the understanding that such goods are not currently manufactured in Australia as previous suppliers have confirmed they no longer produce such components. If your company does produce similar goods, but only in a limited range, please advise what these are so we can exclude this range/products for any Concession application.

I thank you for your attention to this matter and look forward to receiving your written response by return in due course.

Best Regards

s47F

Industry Assistance Division

s47F

DHL Global Forwarding
96-101 Link Drive
Melbourne Airport VIC 3043
AUSTRALIA

Phone: s47F

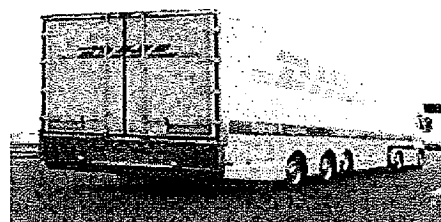
Fax No: +61 3 9344 8999

Mob No: s47F

s47F @dhl.com

www.dhl.com

All work undertaken in accordance with our Standard Trading Conditions





Vac Lifting Australia

96 Annesley Street

Echuca VIC 3564

Tel: 03 5480 2315

Fax: 03 5480 2355

info@vacliftaustralia.com.au

Attn: Production Manager

IAD-1460-S

Date: 15-Dec-2010

**Re : Package Handling Systems incorporating
Programmable controlled Tote Lifts and Feed conveyors**

Dear Madam/Sir,

Your company has been nominated by the Local Industry (or the Kompass/Industry Capability Network and other Manufacturer search sights) in respect of being a current producer of the type of equipment shown below:

**Package Handling Systems incorporating
Programmable controlled Tote Lifts and Feed conveyors**

Technical Information on the above products will be forwarded to you upon request.

Can you please confirm if your company has produced substitutable goods, meeting the terms of the above description, within the last two years, and if possible, provide evidence to support this. Also advise if you are aware of another company in Australia which may be producing goods in this category

Client: **Dematic Inds.**

The purpose of this exercise is to aid in the application of a Tariff Concession Order (TCO), providing the goods meet the core criteria of the TCO scheme. Our client, **Dematic Inds.** is of the understanding that such goods are not currently manufactured in Australia as previous suppliers have confirmed they no longer produce such components. If your company does produce similar goods, but only in a limited range, please advise what these are so we can exclude this range/products for any Concession application.

I thank you for your attention to this matter and look forward to receiving your written response by return in due course.

Best Regards

s47F

Industry Assistance Division

s47F

DHL Global Forwarding

96-101 Link Drive

Melbourne Airport VIC 3043

AUSTRALIA

Phone: s47F

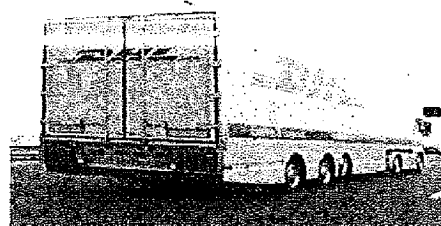
Fax No: +61 3 9344 8999

Mob No: s47F

s47F @dhl.com

www.dhl.com

All work undertaken in accordance with our Standard Trading Conditions





The Lifting Company Pty Ltd

16 Adrian St

Welshpool WA 6106

Tel: 08 9472 6333

sales@theliftingcompany.com.au

Attn : Production Manager

IAD-1460-S

Date: 15-Dec-2010

**Re : Package Handling Systems incorporating
Programmable controlled Tote Lifts and Feed conveyors**

Dear Madam/Sir,

Your company has been nominated by the Local Industry (or the Kompass/Industry Capability Network and other Manufacturer search sights) in respect of being a current producer of the type of equipment shown below:

**Package Handling Systems incorporating
Programmable controlled Tote Lifts and Feed conveyors**

Technical Information on the above products will be forwarded to you upon request.

Can you please confirm if your company has produced substitutable goods, meeting the terms of the above description, within the last two years, and if possible, provide evidence to support this. Also advise if you are aware of another company in Australia which may be producing goods in this category

Client: **Dematic Inds .**

The purpose of this exercise is to aid in the application of a Tariff Concession Order (TCO), providing the goods meet the core criteria of the TCO scheme. Our client, **Dematic Inds.** is of the understanding that such goods are not currently manufactured in Australia as previous suppliers have confirmed they no longer produce such components. If your company does produce similar goods, but only in a limited range, please advise what these are so we can exclude this range/products for any Concession application.

I thank you for your attention to this matter and look forward to receiving your written response by return in due course.

Best Regards

s47F

Industry Assistance Division

s47F

DHL Global Forwarding

96-101 Link Drive

Melbourne Airport VIC 3043

AUSTRALIA

Phone: s47F

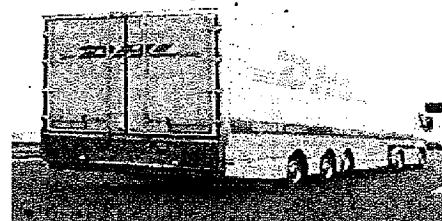
Fax No: +61 3 9344 8999

Mob No: s47F

s47F dhl.com

www.dhl.com

All work undertaken in accordance with our Standard Trading Conditions



**Materials Handling**

30 Boron Street

PO Box 104 Sumner Park QLD 4074

Tel: 1300 467 791

Fax: 1800 68 68 96

sales@materialshandling.com.au

Attn : Production Manager

IAD-1460-S

Date: 15-Dec-2010

**Re : Package Handling Systems incorporating
Programmable controlled Tote Lifts and Feed conveyors**

Dear Madam/Sir,

Your company has been nominated by the Local Industry (or the Kompas/Industry Capability Network and other Manufacturer search sights) in respect of being a current producer of the type of equipment shown below:

**Package Handling Systems incorporating
Programmable controlled Tote Lifts and Feed conveyors**

Technical Information on the above products will be forwarded to you upon request.

Can you please confirm if your company has produced substitutable goods, meeting the terms of the above description, within the last two years, and if possible, provide evidence to support this. Also advise if you are aware of another company in Australia which may be producing goods in this category

Client: **Dematic Inds .**

The purpose of this exercise is to aid in the application of a Tariff Concession Order (TCO), providing the goods meet the core criteria of the TCO scheme. Our client, **Dematic Inds.** is of the understanding that such goods are not currently manufactured in Australia as previous suppliers have confirmed they no longer produce such components. If your company does produce similar goods, but only in a limited range, please advise what these are so we can exclude this range/products for any Concession application.

I thank you for your attention to this matter and look forward to receiving your written response by return in due course.

Best Regards

s47F

Industry Assistance Division

s47F

DHL Global Forwarding

96-101 Link Drive

Melbourne Airport VIC 3043

AUSTRALIA

Phone: s47F

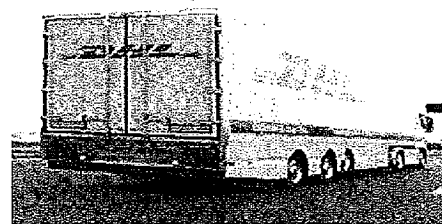
Fax No: +61 3 9344 8999

Mob No: s47F

s47F @dhl.com

www.dhl.com

All work undertaken in accordance with our Standard Trading Conditions





Mace Industries Aust Pty Ltd

139 Kuhls Road

Highfields,

Toowoomba QLD 4352

Tel: s47F

Fax: 07 0433396154

s47F @maceindustries.com.au

REF: IAD-1460-S

Date: 15-Dec-2010

Dear s47F

Your company has been nominated by the Local Industry (or the Kompass/Industry Capability Network and other Manufacturer search sights) in respect of being a current producer of the type of equipment shown below:

**Re: Package Handling Systems incorporating
Programmable controlled Tote Lifts and Feed conveyors**

Technical Information on the above products will be forwarded to you upon request.

Can you please confirm if your company has produced substitutable goods, meeting the terms of the above description, within the last two years, and if possible, provide evidence to support this. Also advise if you are aware of another company in Australia which may be producing goods in this category

Client: **Dematic Inds .**

The purpose of this exercise is to aid in the application of a Tariff Concession Order (TCO), providing the goods meet the core criteria of the TCO scheme. Our client, **Dematic Inds.** is of the understanding that such goods are not currently manufactured in Australia as previous suppliers have confirmed they no longer produce such components. If your company does produce similar goods, but only in a limited range, please advise what these are so we can exclude this range/products for any Concession application.

I thank you for your attention to this matter and look forward to receiving your written response by return in due course.

Best Regards

s47F

Industry Assistance Division

s47F

DHL Global Forwarding
96-101 Link Drive
Melbourne Airport VIC 3043
AUSTRALIA

Phone: s47F

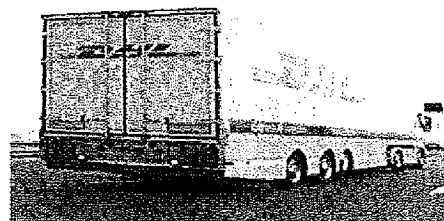
Fax No: +61 3 9344 8999

Mob No: s47F

s47F dhl.com

www.dhl.com

All work undertaken in accordance with our Standard Trading Conditions





A/V Lifts Australia

Unit 11, 21 Levanswell Road

Moorabbin, VIC 3189

Tel: 03 9532 0039

Fax: 03 9532 3474

sales@dumbwaiters.com.au

REF: IAD-1460-S

Date: 15-Dec-2010

Dear Sir/Madam

Your company has been nominated by the Local Industry (or the Kompass/Industry Capability Network and other Manufacturer search sights) in respect of being a current producer of the type of equipment shown below:

**Re: Package Handling Systems incorporating
Programmable controlled Tote Lifts and Feed conveyors**

Technical Information on the above products will be forwarded to you upon request.

Can you please confirm if your company has produced substitutable goods, meeting the terms of the above description, within the last two years, and if possible, provide evidence to support this. Also advise if you are aware of another company in Australia which may be producing goods in this category

Client: **Dematic Inds.**

The purpose of this exercise is to aid in the application of a Tariff Concession Order (TCO), providing the goods meet the core criteria of the TCO scheme. Our client, **Dematic Inds.** is of the understanding that such goods are not currently manufactured in Australia as previous suppliers have confirmed they no longer produce such components. If your company does produce similar goods, but only in a limited range, please advise what these are so we can exclude this range/products for any Concession application.

I thank you for your attention to this matter and look forward to receiving your written response by return in due course.

Best Regards

s47F

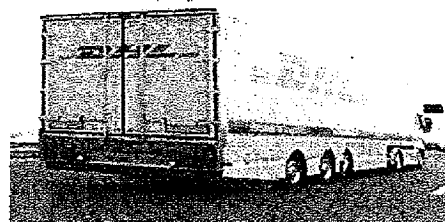
Industry Assistance Division

s47F

DHL Global Forwarding
96-101 Link Drive
Melbourne Airport VIC 3043
AUSTRALIA
Phone: s47F
Fax No: +61 3 9344 8999
Mob No: s47F
s47F dhl.com

www.dhl.com

All work undertaken in accordance with our Standard Trading Conditions





Flexlink Systems Pty Ltd

Unit 139, 45 Gilby Road

Mount Waverley VIC 3149

Tel: 03 9542 4400

s47F [redacted]@flexlink.com

Fax: 03 9542 4401

REF: IAD-1460-S

Date: 15-Dec-2010

Dear s47F [redacted]

Your company has been nominated by the Local Industry (or the Kompass/Industry Capability Network and other Manufacturer search sights) in respect of being a current producer of the type of equipment shown below:

**Re: Package Handling Systems incorporating
Programmable controlled Tote Lifts and Feed conveyors**

Technical Information on the above products will be forwarded to you upon request.

Can you please confirm if your company has produced substitutable goods, meeting the terms of the above description, within the last two years, and if possible, provide evidence to support this. Also advise if you are aware of another company in Australia which may be producing goods in this category

Client: **Dematic Inds.**

The purpose of this exercise is to aid in the application of a Tariff Concession Order (TCO), providing the goods meet the core criteria of the TCO scheme. Our client, **Dematic Inds.** is of the understanding that such goods are not currently manufactured in Australia as previous suppliers have confirmed they no longer produce such components. If your company does produce similar goods, but only in a limited range, please advise what these are so we can exclude this range/products for any Concession application.

I thank you for your attention to this matter and look forward to receiving your written response by return in due course.

Best Regards

s47F [redacted]

Industry Assistance Division

s47F [redacted]

DHL Global Forwarding
96-101 Link Drive
Melbourne Airport VIC 3043
AUSTRALIA

Phone: s47F [redacted]

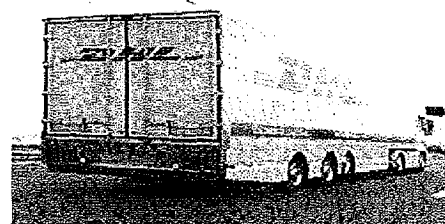
Fax No: +61 3 9344 8999

Mob No: s47F [redacted]

s47F [redacted]@dhl.com

www.dhl.com

All work undertaken in accordance with our Standard Trading Conditions





Liftronic Pty Ltd

U 3, 480 Nudgee Rd
Hendra, Queensland 4011 Australia

Phn +61 7 3268 3244

Fax +61 7 3268 3215

Attn : Production Manager

IAD-1460-S

Date: 15-Dec-2010

**Re : Package Handling Systems incorporating
Programmable controlled Tote Lifts and Feed conveyors**

Dear Madam/Sir,

Your company has been nominated by the Local Industry (or the Kompas/Industry Capability Network and other Manufacturer search sights) in respect of being a current producer of the type of equipment shown below:

**Package Handling Systems incorporating
Programmable controlled Tote Lifts and Feed conveyors**

Technical Information on the above products will be forwarded to you upon request.

Can you please confirm if your company has produced substitutable goods, meeting the terms of the above description, within the last two years, and if possible, provide evidence to support this. Also advise if you are aware of another company in Australia which may be producing goods in this category

Client: **Dematic Inds .**

The purpose of this exercise is to aid in the application of a Tariff Concession Order (TCO), providing the goods meet the core criteria of the TCO scheme. Our client, **Dematic Inds.** is of the understanding that such goods are not currently manufactured in Australia as previous suppliers have confirmed they no longer produce such components. If your company does produce similar goods, but only in a limited range, please advise what these are so we can exclude this range/products for any Concession application.

I thank you for your attention to this matter and look forward to receiving your written response by return in due course.

Best Regards

s47F

Industry Assistance Division

s47F

DHL Global Forwarding
96-101 Link Drive
Melbourne Airport VIC 3043
AUSTRALIA

Phone: s47F

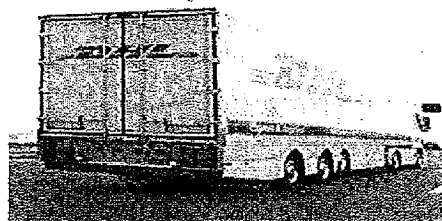
Fax No: +61 3 9344 8999

Mob No: s47F

s47F @dhl.com

www.dhl.com

All work undertaken in accordance with our Standard Trading Conditions





Schindler Lifts Australia Adelaide

88 Frederick Street, Welland, SA 5007

Western Beachside Suburbs, Western Adelaide

Phn : (08) 8241 6900 Fax : (08) 8241 7775 <http://www.au.schindler.com>

Attn : Production Manager

IAD-1460-S

Date: 15-Dec-2010

Re : **Package Handling Systems incorporating
Programmable controlled Tote Lifts and Feed conveyors**

Dear Madam/Sir,

Your company has been nominated by the Local Industry (or the Kompass/Industry Capability Network and other Manufacturer search sights) in respect of being a current producer of the type of equipment shown below:

**Package Handling Systems incorporating
Programmable controlled Tote Lifts and Feed conveyors**

Technical Information on the above products will be forwarded to you upon request.

Can you please confirm if your company has produced substitutable goods, meeting the terms of the above description, within the last two years, and if possible, provide evidence to support this. Also advise if you are aware of another company in Australia which may be producing goods in this category

Client: **Dematic Inds.**

The purpose of this exercise is to aid in the application of a Tariff Concession Order (TCO), providing the goods meet the core criteria of the TCO scheme. Our client, **Dematic Inds.** is of the understanding that such goods are not currently manufactured in Australia, as previous suppliers have confirmed they no longer produce such components. If your company does produce similar goods, but only in a limited range, please advise what these are so we can exclude this range/products for any Concession application.

I thank you for your attention to this matter and look forward to receiving your written response by return in due course.

Best Regards

s47F

Industry Assistance Division

s47F

DHL Global Forwarding

96-101 Link Drive

Melbourne Airport VIC 3043

AUSTRALIA

Phone: s47F

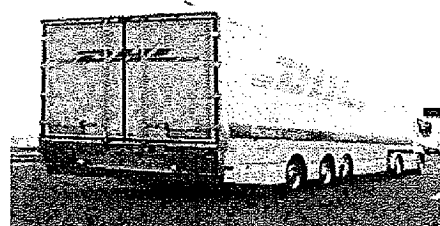
Fax No: +61 3 9344 8999

Mob No: s47F

s47F @dhl.com

www.dhl.com

All work undertaken in accordance with our Standard Trading Conditions



18

Professional Elevator Solutions Pty Ltd

PO Box 5565, Mordialloc, VIC 3195

Bayside VIC, Southern Melbourne

Phn: (03) 9580 1616 Fax: (03) 9580 1617 <http://www.professionalelevatorsolutions.com.au>



GLOBAL FORWARDING

Attn : Production Manager

IAD-1460-S

Date: 15-Dec-2010

Re : **Package Handling Systems incorporating
Programmable controlled Tote Lifts and Feed conveyors**

Dear Madam/Sir,

Your company has been nominated by the Local Industry (or the Kompass/Industry Capability Network and other Manufacturer search sights) in respect of being a current producer of the type of equipment shown below:

**Package Handling Systems incorporating
Programmable controlled Tote Lifts and Feed conveyors**

Technical Information on the above products will be forwarded to you upon request.

Can you please confirm if your company has produced substitutable goods, meeting the terms of the above description, within the last two years, and if possible, provide evidence to support this. Also advise if you are aware of another company in Australia which may be producing goods in this category

Client: **Dematic Inds.**

The purpose of this exercise is to aid in the application of a Tariff Concession Order (TCO), providing the goods meet the core criteria of the TCO scheme. Our client, **Dematic Inds.** is of the understanding that such goods are not currently manufactured in Australia as previous suppliers have confirmed they no longer produce such components. If your company does produce similar goods, but only in a limited range, please advise what these are so we can exclude this range/products for any Concession application.

I thank you for your attention to this matter and look forward to receiving your written response by return in due course.

Best Regards

s47F

Industry Assistance Division

s47F

DHL Global Forwarding
96-101 Link Drive
Melbourne Airport VIC 3043
AUSTRALIA

Phone: s47F

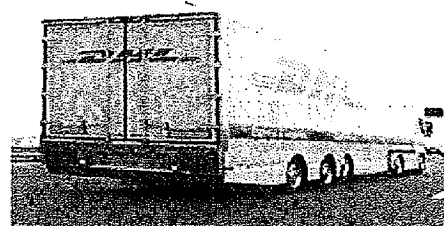
Fax No: +61 3 9344 8999

Mob No: s47F

s47F @dhl.com

www.dhl.com

All work undertaken in accordance with our Standard Trading Conditions





Kone Elevators

Level 2, 205 Euston Road, Alexandria, NSW 2015

Eastern Suburbs

Phn : (02) 9577 7000

Fax : (02) 9577 7200 <http://www.kone.com.au>

Attn : Production Manager

IAD-1460-S

Date: 15-Dec-2010

Re : **Package Handling Systems incorporating
Programmable controlled Tote Lifts and Feed conveyors**

Dear Madam/Sir,

Your company has been nominated by the Local Industry (or the Kompass/Industry Capability Network and other Manufacturer search sights) in respect of being a current producer of the type of equipment shown below:

**Package Handling Systems incorporating
Programmable controlled Tote Lifts and Feed conveyors**

Technical Information on the above products will be forwarded to you upon request.

Can you please confirm if your company has produced substitutable goods, meeting the terms of the above description, within the last two years, and if possible, provide evidence to support this. Also advise if you are aware of another company in Australia which may be producing goods in this category

Client: **Dematic Inds.**

The purpose of this exercise is to aid in the application of a Tariff Concession Order (TCO), providing the goods meet the core criteria of the TCO scheme. Our client, **Dematic Inds.** is of the understanding that such goods are not currently manufactured in Australia as previous suppliers have confirmed they no longer produce such components. If your company does produce similar goods, but only in a limited range, please advise what these are so we can exclude this range/products for any Concession application.

I thank you for your attention to this matter and look forward to receiving your written response by return in due course.

Best Regards

s47F

Industry Assistance Division

s47F

DHL Global Forwarding
96-101 Link Drive
Melbourne Airport VIC 3043
AUSTRALIA

Phone: s47F

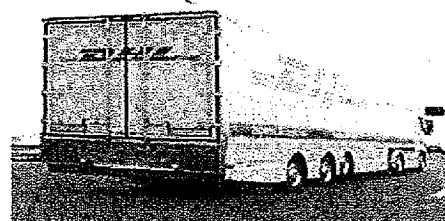
Fax No: +61 3 9344 8999

Mob No: s47F

s47F @dhl.com

www.dhl.com

All work undertaken in accordance with our Standard Trading Conditions



16



Elevator Sales Proprietary Limited

9-11 Clune St
BAYSWATER,

Western Australia. 6053

Australia

Phn +61 8 9377 2600

Fax +61 8 9377 1074

Attn : Production Manager

IAD-1460-S

Date: 15-Dec-2010

Re : **Package Handling Systems incorporating
Programmable controlled Tote Lifts and Feed conveyors**

Dear Madam/Sir,

Your company has been nominated by the Local Industry (or the Kompass/Industry Capability Network and other Manufacturer search sights) in respect of being a current producer of the type of equipment shown below:

**Package Handling Systems incorporating
Programmable controlled Tote Lifts and Feed conveyors**

Technical Information on the above products will be forwarded to you upon request.

Can you please confirm if your company has produced substitutable goods, meeting the terms of the above description, within the last two years, and if possible, provide evidence to support this. Also advise if you are aware of another company in Australia which may be producing goods in this category

Client: **Dematic Inds .**

The purpose of this exercise is to aid in the application of a Tariff Concession Order (TCO), providing the goods meet the core criteria of the TCO scheme. Our client, **Dematic Inds.** is of the understanding that such goods are not currently manufactured in Australia as previous suppliers have confirmed they no longer produce such components. If your company does produce similar goods, but only in a limited range, please advise what these are so we can exclude this range/products for any Concession application.

I thank you for your attention to this matter and look forward to receiving your written response by return in due course.

Best Regards

s47F

Industry Assistance Division

s47F

DHL Global Forwarding
96-101 Link Drive
Melbourne Airport VIC 3043
AUSTRALIA
Phone: s47F
Fax No: +61 3 9344 8999
Mob No: s47F
s47F @dhl.com
www.dhl.com

All work undertaken in accordance with our Standard Trading Conditions





Industry Systems Pty Ltd

145-147 Howard Street
Bendigo, Victoria 3550 Australia

Phn +61 3 5440 5100

Fax +61 3 5448 4125

Attn : Production Manager

IAD-1460-S

Date: 15-Dec-2010

Re : **Package Handling Systems incorporating
Programmable controlled Tote Lifts and Feed conveyors**

Dear Madam/Sir,

Your company has been nominated by the Local Industry (or the Kompass/Industry Capability Network and other Manufacturer search sights) in respect of being a current producer of the type of equipment shown below:

**Package Handling Systems incorporating
Programmable controlled Tote Lifts and Feed conveyors**

Technical Information on the above products will be forwarded to you upon request.

Can you please confirm if your company has produced substitutable goods, meeting the terms of the above description, within the last two years, and if possible, provide evidence to support this. Also advise if you are aware of another company in Australia which may be producing goods in this category

Client: **Dematic Inds.**

The purpose of this exercise is to aid in the application of a Tariff Concession Order (TCO), providing the goods meet the core criteria of the TCO scheme. Our client, **Dematic Inds.** is of the understanding that such goods are not currently manufactured in Australia as previous suppliers have confirmed they no longer produce such components. If your company does produce similar goods, but only in a limited range, please advise what these are so we can exclude this range/products for any Concession application.

I thank you for your attention to this matter and look forward to receiving your written response by return in due course.

Best Regards

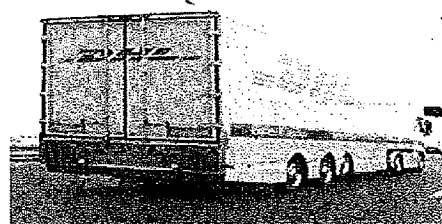
s47F

Industry Assistance Division

s47F

DHL Global Forwarding
96-101 Link Drive
Melbourne Airport VIC 3043
AUSTRALIA
Phone: s47F
Fax No: +61 3 9344 8999
Mob No: s47F
s47F @dhl.com
www.dhl.com

All work undertaken in accordance with our Standard Trading Conditions





Thyssenkrupp Elevator Aust. Pty Ltd

84-88 Montague St SOUTH MELBOURNE, Victoria 3205 Australia

Phn +61 3 9682 5300

1300 799 599

Fax +61 3 9682 7822

Attn : Production Manager

IAD-1460-S

Date: 15-Dec-2010

**Re : Package Handling Systems incorporating
Programmable controlled Tote Lifts and Feed conveyors**

Dear Madam/Sir,

Your company has been nominated by the Local Industry (or the Kompass/Industry Capability Network and other Manufacturer search sights) in respect of being a current producer of the type of equipment shown below:

Package Handling Systems incorporating Programmable controlled Tote Lifts and Feed conveyors

Technical Information on the above products will be forwarded to you upon request.

Can you please confirm if your company has produced substitutable goods, meeting the terms of the above description, within the last two years, and if possible, provide evidence to support this. Also advise if you are aware of another company in Australia which may be producing goods in this category

Client: **Dematic Inds.**

The purpose of this exercise is to aid in the application of a Tariff Concession Order (TCO), providing the goods meet the core criteria of the TCO scheme. Our client, **Dematic Inds.** is of the understanding that such goods are not currently manufactured in Australia as previous suppliers have confirmed they no longer produce such components. If your company does produce similar goods, but only in a limited range, please advise what these are so we can exclude this range/products for any Concession application.

I thank you for your attention to this matter and look forward to receiving your written response by return in due course.

Best Regards

s47F

Industry Assistance Division

s47F

DHL Global Forwarding
96-101 Link Drive
Melbourne Airport VIC 3043
AUSTRALIA

Phone: s47F

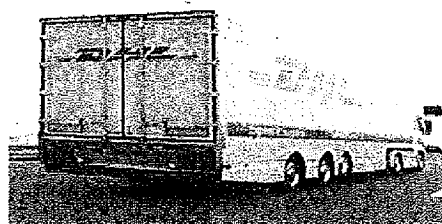
Fax No: +61 3 9344 8999

Mob No: s47F

s47F dhl.com

www.dhl.com

All work undertaken in accordance with our Standard Trading Conditions





Otis Elevator Company Pty Ltd
9 Ricketty St
Minto, New South Wales 2020 Aust.

Phn +61 2 8338 2700

Fax +61 2 83382301

Attn : Production Manager

IAD-1460-S

Date: 15-Dec-2010

**Re : Package Handling Systems incorporating
 Programmable controlled Tote Lifts and Feed conveyors**

Dear Madam/Sir,

Your company has been nominated by the Local Industry (or the Kompass/Industry Capability Network and other Manufacturer search sights) in respect of being a current producer of the type of equipment shown below:

**Package Handling Systems incorporating
 Programmable controlled Tote Lifts and Feed conveyors**

Technical Information on the above products will be forwarded to you upon request.

Can you please confirm if your company has produced substitutable goods, meeting the terms of the above description, within the last two years, and if possible, provide evidence to support this. Also advise if you are aware of another company in Australia which may be producing goods in this category

Client: ***Dematic Inds .***

The purpose of this exercise is to aid in the application of a Tariff Concession Order (TCO), providing the goods meet the core criteria of the TCO scheme. Our client, ***Dematic Inds.*** is of the understanding that such goods are not currently manufactured in Australia as previous suppliers have confirmed they no longer produce such components. If your company does produce similar goods, but only in a limited range, please advise what these are so we can exclude this range/products for any Concession application.

I thank you for your attention to this matter and look forward to receiving your written response by return in due course.

Best Regards

s47F

Industry Assistance Division

s47F

DHL Global Forwarding
 96-101 Link Drive
 Melbourne Airport VIC 3043
 AUSTRALIA

Phone: s47F

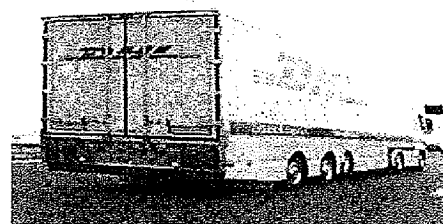
Fax No: **+61 3 9344 8999**

Mob No: s47F

s47F @dhl.com

www.dhl.com

All work undertaken in accordance with our Standard Trading Conditions





ferret

Australia's Manufacturing, Industrial
and Mining Directory

Ferret Categories

Automation, Process and Control
Computers and Software
Electronics and Components
Environment and Waste Management
Food and Beverage Processing
Health and Safety
Heavy Machinery and Equipment
Industrial Consumables,
Industry Services
Materials Handling and Storage
Metal Working
Mining
Packaging, Labelling and Barcoding
Test and Measurement
Transport and Logistics

Be the first to know about new products, services and developments. Sign up for Ferret's Daily Product News.

[Enter email here](#)

Sign up

Sponsored Listings

Need a lift in your house

Install a lift at home and office. NicheElevator - Lift Manufacturer
www.niche123.com

Companies

Tyton Conveyors

Conveyor idler rollers and ...

Pit Top Conveyor Products

Conveyor idlers, rubber and PVC belting belt conveyors and 1

Hercules Complete Lifting Solutions

Pallet trucks, stairclimbers and lift ...

Gunnebo Chain and Lifting Pty Limited

Gunnebo lifting chains and ...

NQ Fasteners & Lifting (Normist Pty Ltd)

Normist Pty Ltd, incorporating Darwin Bolt Supplies and Alice Northern Territory and NQ Fasteners Lifting and Warwick ...

Contech - Conveyor Technology

Conveyors, elevating conveyors, curve conveyors, general ...

Terex Lifting Australia

Terex Lifting is Australia's largest mobile crane ...

Packing Goods ACRAU

Storage, packing, wrapping solution packing goods boxes, pa

Advanced Conveyor Technology

Idlers, Pulleys, Weightometers, Scrapers, Conveyor Belting a

Reliable Conveyor Belt

Repair and maintenance of conveyor ...

Released by DIBP under the
Freedom of Information Act 1982

Ads by Google**Need a lift in your house**

www.niche123.com Install a lift at home and office. NicheElevator - Lift Manufacturer

Conveyor elevator

www.FlexLink.com Standard and customized solutions for all major industries.

Galmon Equipment

Galmon.com Top Product Designs, Efficient Svcs & Quality Lifting Machinery. More:

Interroll Conveyor Comp.

www.interroll.com/rollers/ Conveyor rollers, wheels, components for roller conveyors

Results 1 - 10 for lifts and conveyors aust

Busch Australia

About Busch Australia. Busch, a leading provider of vacuum pumps and systems.
Vacuum & Air Lift Systems; -; Vacuum Cleaner; -; Vacuum Conveyers ...
www.hotfrog.com.au/Companies/Busch-Australia

Google™
Custom Search

Richmond Wheel And Castors

30 Sep 2010 ... Our wheel and castor range is one of the largest in Australia, ... Richmond
Wheels and Castors has a large range of Lift Tables loading equipment ... Conveyor
Systems by Richmond Wheels and Castors from Richmond Wheel ...
www.hotfrog.com.au/Companies/Richmond-Wheel-And-Castors

Nu Con Australia

About Nu Con Australia. Unloading stations for various bags and containers. ... Vacuum &
Air Lift Systems; -; Vacuum Cleaner; -; Vacuum Conveyers ...
www.hotfrog.com.au/Companies/Nu-Con-Australia

Lamson Concepts

The company steeped in history having been operated in Australia for over a century. ...
Lamson Service Lift for Homes 24-Nov-2005. Lamson Concepts is a national ... V Plows; -;
Vibratory Conveyors. Is this your business? Update Now ...
www.hotfrog.com.au/Companies/Lamson-Concepts_106220

A/V Lifts Australia

About A/V Lifts Australia. Motorised TV lifts, plasma lifts, ceiling projector, motorised and ...
communications equipment; -; Conveyor Parts; -; Conveyors ...
www.hotfrog.com.au/Companies/A-V-Lifts-Australia

Brevini Australia

Brevini Australia. 24 Binney Rd, Kings Park, NSW 2148. Western Sydney ... Lifting Magnets;
-; Lifts; -; Manifolds - Hydraulic; -; Mobile Conveyors ...
www.hotfrog.com.au/Companies/Brevini-Australia

Mace Industries Aus

4 Feb 2010 ... We specialise in lift and shift products and manufacture a unique range of
elevator and conveyor. Our Bumpa brick, block and roof tile ...
www.hotfrog.com.au/Companies/Mace-Industries-Aus

Millsom Hoists

We are one of Australia's leading suppliers of cranes, hoists, vacuum lifting systems,
vacuum components and materials handling solutions.
www.hotfrog.com.au/Companies/Millsom-Hoists

Richmond Wheels and Castors

30 Sep 2010 ... Richmond Wheels and Castors has a large range of Lift Tables loading
equipment ... With one of the largest ranges of castors wheels in Australia, ... bulk conveying
equipment, conveyor accessories and conveyor products. ...
www.hotfrog.com.au/Companies/Richmond-Wheels-and-Castors

L
S
H
W

L
L
H
W

C
T
C
W

C
B
I
r
W

V
L
S
W

Released by DIBP under the
Freedom of Information Act 1982



Ads by Google

Need a lift in your house

www.niche123.com Install a lift at home and office. NicheElevator - Lift Manufacturer

Elevator Speech Announcer

drucegrove.com Digitalker® Market Leader Any Language, Studio Recorded!

Aerial Lift Systems

Galmon.com Quality Machinery Design & Services Of Aerial Lifts At Competitive Rates

Lift Bags, Lift Cylinders

www.pipeplug.com/lifting_air_bags.h Standard and Custom Configurations Hazmat Rescue Air Bags

Results 1 - 10 for Goods lifts and elevators with Safesearch on. (0.17 seconds)

Easy Living Home Elevators

Glass walled lift shafts. Dumbwaiters/service lifts or goods lifts for home, restaurants, offices etc. Easy Living Home Elevator Limited Mobility products ...
www.hotfrog.com.au/Companies/Easy-Living-Home-Elevators

Schindler Lifts Australia Adelaide

20 Jun 2008 ... Schindler Lifts Australia is the largest supplier of new escalators and ... Freight Elevators, Freight Lifts, Goods Elevators, Goods Lifts, ...
www.hotfrog.com.au/Companies/Schindler-Lifts-Australia-Adelaide

Easy Living Home Elevators

Australia's leading supplier of residential lifts and elevators, ... lifts, wheelchair platform lifts, dumbwaiters, service lifts and goods lifts, car lifts ...
www.hotfrog.com.au/Companies/Easy-Living-Home-Elevators_2509779

Professional Elevator Solutions Pty Ltd

26 Jun 2009 ... Welcome to Professional Elevator Solutions Professional Elevator ... COMPACT is a hydraulic goods lift for freight intended primarily for ...
www.hotfrog.com.au/Companies/Professional-Elevator-Solutions

Schindler Lifts Australia Canberra

Commercial Elevators, Commercial Lifts, DomesticElevators, Domestic Lifts, ... Freight Elevators, Freight Lifts, Goods Elevators, Goods Lifts, ...
www.hotfrog.com.au/Companies/Schindler-Lifts-Australia-Canberra

Kone Elevators

KONE Building Doors from Kone Elevators thumbnail ... Elevators & Lifts; -; Escalators; -; Freight Elevator; -; Global Elevator Manufacturer; -; Goods Lifts ...
www.hotfrog.com.au/Companies/Kone-Elevators

Schindler Advantage Service Agreement for Lift and Escalator ...

15 Aug 2010 ... Schindler Lifts provides reliability, responsive people, smart products, ... National Coverage: When it comes to servicing elevators and ...
www.hotfrog.com.au/...Lifts.../Schindler-Advantage-Service-Agreement-for-Lift-and-Escalator-Maintenance-119746

Lift Shop

Lift Shop has an outstanding range of lift products including lifts for homes, wheelchairs, goods, commercial premises and stairs. As a full service company, ...
www.hotfrog.com.au/Companies/Lift-Shop

Google™
Custom Search

Ads by Google

Staircase Lift

12 years in Malaysia. New and Used Save 50% on maintenance, call now..
www.malaysiaplatformlift.com.my

Schindler elevators

For residential & office buildings. Sleek, space saving, quiet & green.
www.schindler3300ap.com

Uptown FM International

Facilities management Building Management
www.ufmi.com.my

Crane Fabricator Malaysia

Manufacturer EOT Crane, Jib Crane Monorail, Gantry Crane & Goodshoist
www.ppicrane.com

China Goods Elevator

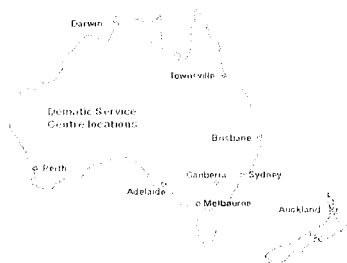
Good Price On Goods Elevator Goods Elevator. Order Now! Made-in-China.com

www.dematic.com.au

Dematic Pty Ltd
24 Narabang Way
Belrose NSW 2085
Australia

T +61 2 9486 5555
F +61 2 9486 5511
info.anz@dematic.com

24/7 Service Hotline
Australia 1800 026 529
New Zealand 0800 226 529
contactcentre@dematic.com



United States
Dematic Corp.
507 Plymouth Avenue NE
Grand Rapids, Michigan 49505
USA
Phone: +1 877 725 7500
Fax: +1 616 913 7701
usinfo@dematic.com

Northern Europe
Dematic Limited
Beumont Rd,
Banbury, OXON, OX16 1QZ
United Kingdom
Phone: +44 1295 274 600
Fax: +44 1295 267 132
northern europe@dematic.com

Central Europe
Dematic GmbH & Co. KG
Carl-Legien-Strasse 15
63073 Offenbach
Germany
Phone: +49 69 8903 0
Fax: +49 69 8903 1299
info@dematic.com

Southern Europe
Dematic Logistic Systems, S.A.
C/Alemania, 2-4
28820 Coslada
Madrid
Phone: +34 91 2057700
Fax: +34 91 2057749
info@dematic.com

Asia Pacific
Dematic Pty. Ltd.
24 Narabang Way
Belrose NSW 2085
Australia
Phone: +61 2 9486 5555
Fax: +61 2 9486 5511
info.anz@dematic.com



Creating Logistics Results

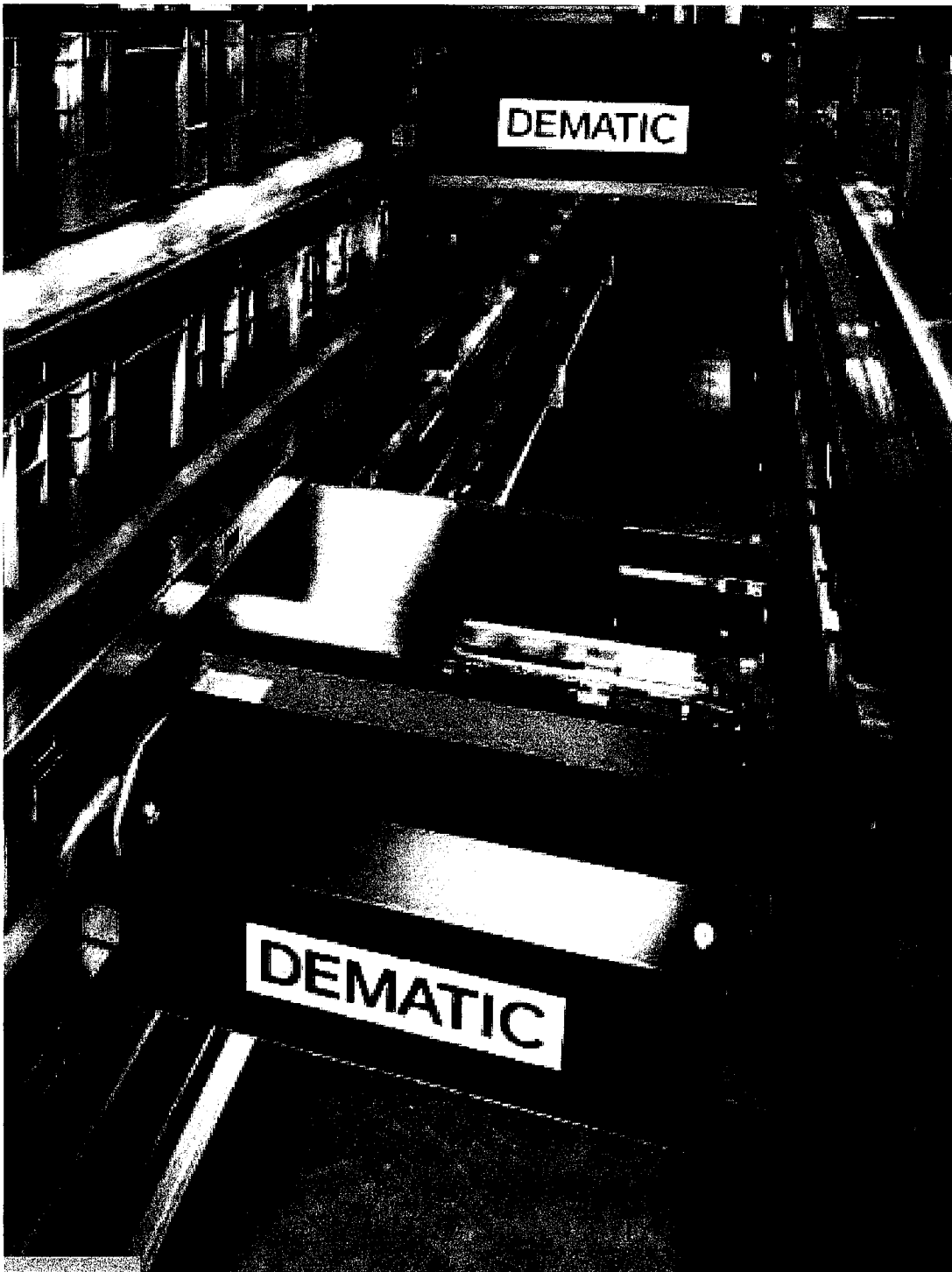
DEMATIC

Released by DIBP under the
Freedom of Information Act 1982

As business has long known, the only future certainty is change. New products, new customers, tighter deadlines, different order profiles, higher labour costs, and growth are just some of the factors challenging logistics professionals daily.

What you need is a logistics system capable of optimising today's performance, yet sufficiently flexible, modular and adaptable to deal with tomorrows changing demands.

The new Multishuttle™ from Dematic is the engine for change that ensures your new logistics and distribution systems will meet competitive demands today and into the future.



Dematic Multishuttle™

A new concept in automatic storage and retrieval

The Dematic Multishuttle™ is a new concept in high throughput storage and retrieval. Designed to enhance the interface between bulk stock and functions like picking, order assembly and sequencing, the Multishuttle™ dramatically increases speed, accuracy and throughput.

Designed with simplicity in mind, the Dematic Multishuttle™ offers standardised, modular components and the flexibility to be scalable, especially for companies experiencing rapid growth and change in product demand profiles.

With sophisticated controls and performance enhancement software, the Multishuttle™ can interface with a wide range of storage media and handling containers. Its inherent flexibility enables it to be easily adapted to any shape or size of building, including existing buildings with low head room.

The Multishuttle™ extends the range of applications possible with automated storage systems, allowing a completely new range of automation solutions to be developed.

Ideal applications for the Multishuttle™ include:

- Extremely high rate Goods to the Man picking
- Storage buffer for full case order assembly
- Flow through buffer in order consolidation and despatch
- In line production buffer
- Automatic replenishment of pick face
- Sequencing product prior to picking or palletising
- Cross docking buffer
- Spare parts and finished goods storage

Benefits of Multishuttle™ systems include:

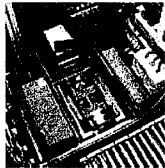
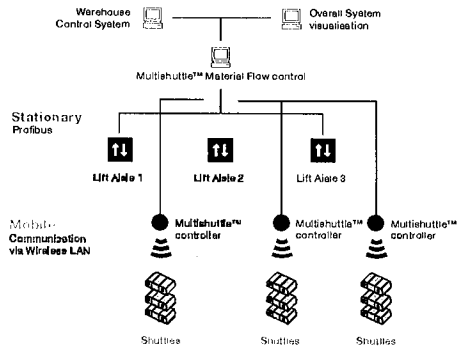
- Very high performance and sequencing
- High space efficiency through flexible rack configurations
- Scalable throughput and storage
- Cost effective for low throughput applications (roaming)
- High resilience through redundancy and system design
- All rack locations easily accessible by maintenance personnel
- Lower floor loadings

Dematic Multishuttle™ - System Overview Components for superior integrated performance

The Multishuttle™ is more than just a storage and retrieval machine. It is an integrated system complete with quality storage rack and power supply, lifts, conveyors and controls.

Control System

Integrated system control is achieved using a central Multishuttle™ Material Flow Control (MS-MFC) which manages the flow of goods between conveyors, lifts, buffers and shuttles. A PLC-based Multishuttle™ Controller (MSC) executes individual transport orders. An onboard shuttle controller (SC) enables communication with each shuttle and controls shuttle movements and fork actions.



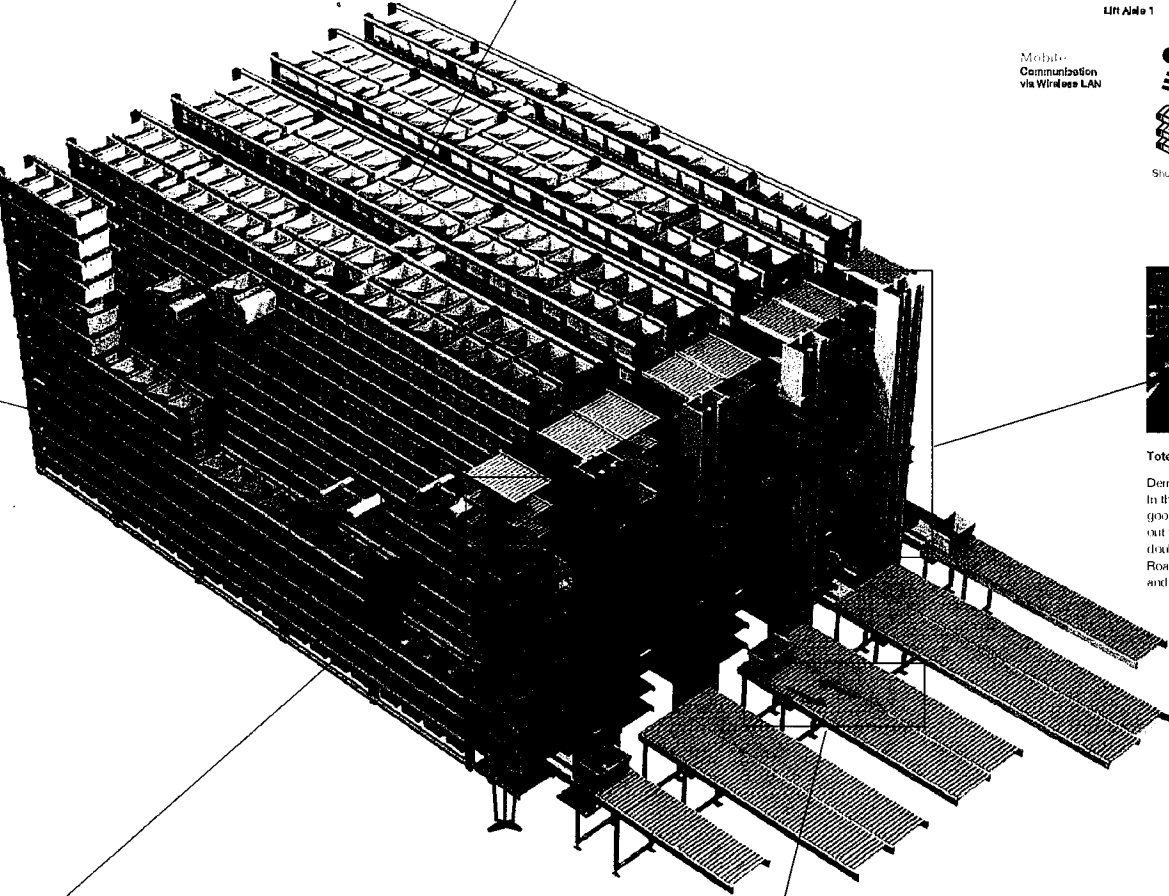
The shuttle
 The shuttle car is a transportation device designed to store and retrieve goods in multiple levels of storage racks. Each shuttle car runs on rails and is equipped with a side gripper used to handle cartons, trays and totes. An incremental encoder and sensors ensure highly accurate positioning and collect power from running rails via a bus bar.



Tote Lift
 Dematic high speed lifts are located in front of each aisle. In the Captive system they have the function of picking up goods from buffer conveyors and delivering them to the out feed level. By handling two at a time, each lift offers double throughput and optimal system performance. In the Roaming system the lift transfers shuttles between levels and the infeed/outfeed conveyors.

Storage Rack & Power Supply

The Multishuttle™ storage rack can be configured to provide both single and double deep functionality and have push-through protection so that totes cannot be accidentally dropped into the shuttle aisle or out of the rack. Racks support the rail on which the shuttle runs. Maintenance walkways are provided in the racks providing easy access at all levels as well as ensuring rigidity of the rack structure.



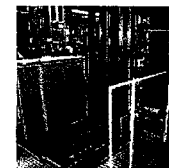
Buffer Conveyors

Infeed and outfeed buffer conveyors are located at the end of each rack level. Buffer conveyors ensure rapid transfer between lifts as well as uninterrupted shuttle performance.



Infeed & Outfeed Conveyors

Goods are fed into and taken away from the Multishuttle™ by highly efficient conveyors that can be located at a single level or, when throughput demands, at multiple levels of the Multishuttle™ system.



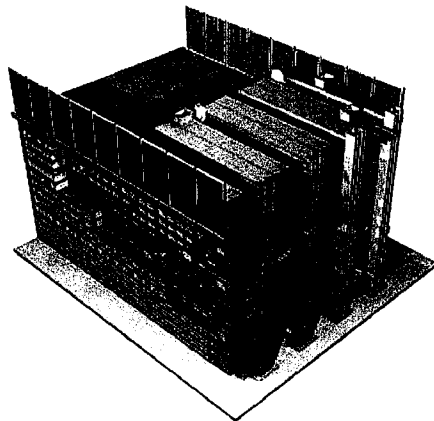


Big and getting bigger - your Multishuttle™ System can grow with you

Thanks to its modular construction, the Multishuttle™ can be configured to suit all kinds of throughputs and order requirements. There are two types of applications designed for high and low volume operations.

Multishuttle™ Roaming

The Dematic Multishuttle™ "Roaming" meets the needs of low to medium throughput applications whilst providing maximum flexibility. In roaming systems the shuttles are not dedicated to one storage level but can be moved between different levels by means of shuttle lifts. As throughput requirements increase, the system can be expanded with additional shuttles. The performance of a conventional automatic storage and retrieval system can be equalled with just a few shuttle Multishuttle Roaming can be used in virtually any building structure.



Multishuttle™ Roaming applications are designed for low to medium throughput and offer the advantage of flexible growth when required.

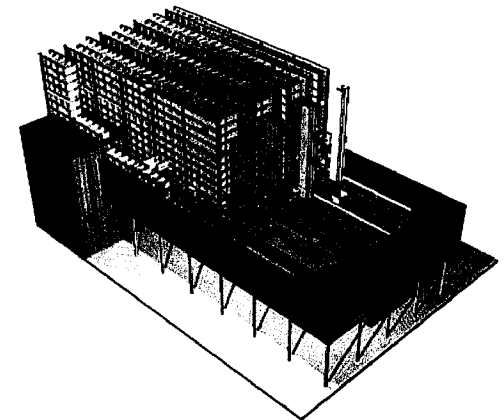
Roaming at a glance

- Expandable throughput performance and storage capacity
- Adaptable to difficult space constraints
- Single deep or double deep storage
- High mechanical redundancy and availability
- Manual accessibility to all storage locations if required

Multishuttle™ Captive

The Dematic Multishuttle™ "Captive" is ideal for high throughput applications such as order picking and order consolidation buffers. A dedicated shuttle is used at each storage level in every aisle so that retrieval and put away are handled simultaneously. Up to 600 double cycles per aisle per hour are possible.

In Captive systems, intelligent controls enable complex sequencing that contributes to flexibility and store friendliness.



Ideal in very high throughput applications, Multishuttle™ Captive has shuttles located at every level in all aisles, serviced by high-speed lifts.

Captive at a glance

- Extremely high throughput performance
- Up to 600 double cycles per aisle per hour
- High redundancy
- High level of sequencing
- Single deep or double deep storage
- Easily expandable



Warehouse Control Software

IT for efficient material flow and order fulfilment

The key to a highly effective Multishuttle™ solution - and its interface with infeed from bulk storage and synchronised outfeed to picking or assembly stations - is the integration of software and machines.

The Dematic Multishuttle™, along with all Dematic automated solutions, is seamlessly integrated with our user-friendly WCS (Warehouse Control Software) solutions.

WCS solutions by Dematic use rule-based logic that makes sure all process steps are passed through reliably and efficiently. They are user friendly and intuitive.

In addition to manual warehouse areas which are, for example, equipped with Pick-by-Voice, Pick-to-Light or RF data transmission, Dematic WCS supports a wide range of automated warehouse systems such as high bay warehouses, automated miniloads, Multishuttle™ and pallet and tote conveyors.

Warehouse Control Functionality

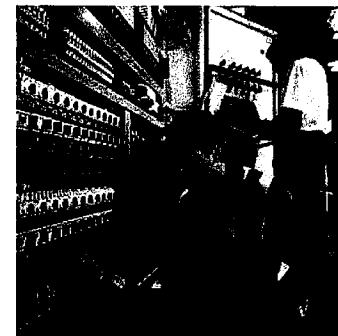
- Full transparency and the ability to manage goods
- Productivity increases
- Reduced error rate and increased customer satisfaction
- Storage location optimisation
- Optimal process configuration
- Reduced delivery times
- Lowest ROI

Dematic Service and Support

Our commitment to uptime and performance

Once you've installed your state-of-the-art Multishuttle™ system you will want to ensure your productivity targets are met 24 hours a day, seven days a week, every week of the year. We share that goal.

Our systems are designed for ease of service. The use of centrally controlled shuttles reduces the cost of maintenance and at the same time, increases redundancy. Individual shuttles can be exchanged while the system is running, allowing regular maintenance without interrupting storage and retrieval.



Dematic is a global organisation committed to servicing you throughout the world. No matter where you are, you can be sure that Dematic will have a local branch dedicated to providing the highest standard of service and support to maximise your system uptime.

Dematic believe that your state of the art warehousing and logistics system is an important investment that drives accuracy, costs and delivery lead times and importantly provides you the ability to meet your business promise.

That's why we engineer our systems for reliable and outstanding performance - performance that will give you a competitive edge.

24


[CHOOSE COUNTRY](#) [ABOUT US](#) [PRESS & EVENTS](#) [CAREERS](#)
[Home](#) [Industries](#) [Solutions](#) [Products](#) [Software](#)

Case Studies

[14 degrees](#)
[adidas](#)
[Blackmores](#)
[CentrePort](#)
[Coca-Cola Amatil](#)
[Dick Smith Electronics](#)
[Ferdinand Gross](#)
[Foodstuffs](#)
[Linfox Franklins](#)
[Linfox Kraft](#)
[Misson Foods](#)
[Murray Goulburn](#)
[Next](#)
[Oxford Cold Storage](#)
[Reece](#)
[Smith's Snackfoods](#)
[The Reject Shop](#)
[Woolworths](#)
[Zuellig Pharma](#)

Brochures & Literature

White Papers



Dematic Multishuttle - A new high-solution for buffering and sequencing

Dematic Pty Ltd, a leading global supplier of logistics automatic systems and service, announced that Ferdinand Gross, a major of fasteners and connectivity technologies, has installed a tall innovative storage and order fulfilment solution featuring the new Multishuttle.

Dematic Multishuttle is a flexible Automated Storage and Retrieval System solution for applications that require dynamic, high rate, product sequencing, **order assembly, goods to the person picking**, and pick face replenishment. Attributes of Dematic's Multishuttle include high rate capacity, ability to sequence requirements, and adaptability to existing building layouts.

For Ferdinand Gross, the primary objective of the design was to enhance customer service through a cost-effective distribution concept and expand capacities.

The new solution from Dematic has brought substantially higher efficiency previously employed at Ferdinand Gross. Order throughput times have as much as 3.5 hours to as little as 30 minutes, and as a result, the company can extend the incoming order cut-off time by three hours.

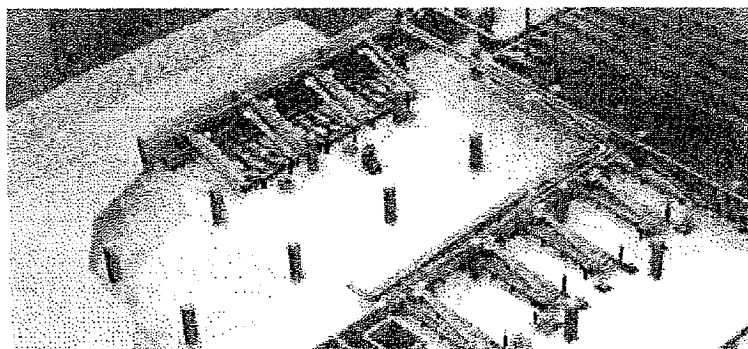
For customers, these changes mean considerably greater flexibility and at a delivery deadline established by the customer, all pending orders are bundled into a single shipment. The resultant later order dispatch window bundling of individual orders, thereby reducing the number of packages.

The Dematic Multishuttle at Ferdinand Gross has highly dynamic picking flexibility due to the unique installation of the Dematic Multishuttle. This is the world's first installation of the two versions, "Captive" and "Roam" storage unit with identical shuttles in both areas.

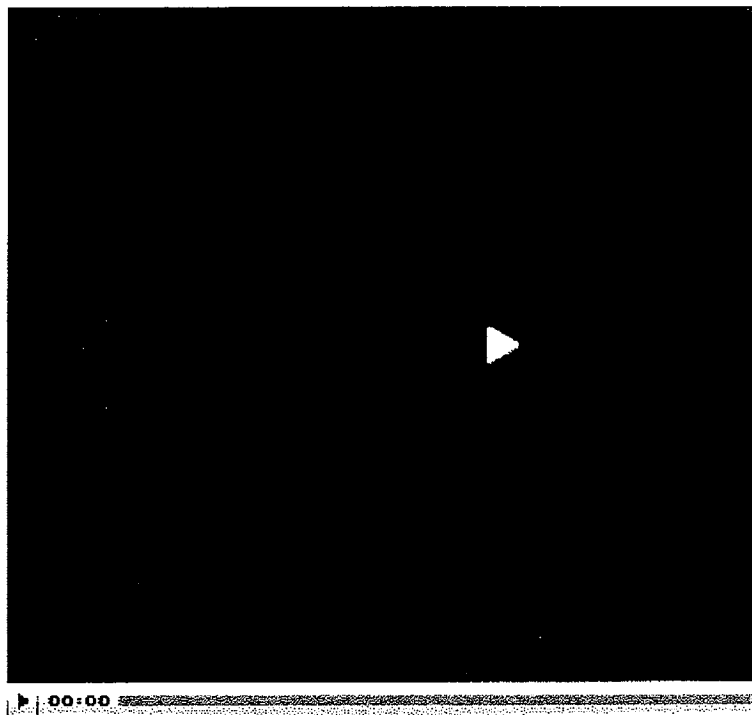


Released by DIBP under the Freedom of Information Act 1982

22



The Dematic Multishuttle Roaming system is dedicated primarily to the items, improving availability and flexibility. The Roaming system delivers optimisation and cost-savings compared to conventional solutions using parts pickers. In the Roaming area, 20 shuttles serve the 59,000 storage throughput rate of 615 double cycles (parallel storages and retrievals) contains one shuttle which accesses each level by lift and then runs on selected storage position. The individual shuttles are transferred between impressive speeds.



The Dematic Multishuttle Captive area manages order picking of its section, shelf storage system and picking-related logistics. Here, each is equipped with its own shuttle. The shuttles retrieve tote boxes from storage and convey them to a lift at the end of the lane. The lift vertically transfers outfeed conveyors which lead to an ergonomically-optimised picking station. Sequencing to customer specification is possible, i.e. delivery of goods in a precise sequence that they are needed for picking for the order. In the Captive area, the shuttles are operational, serving 5,000 storage positions at a rate of 500 per hour.

The benefits of the Dematic Multishuttle solution for Ferdinand Gross are:

- Expansion of storage capacity by 60,000 positions: 55,000 in Roaming, 5,000 in Captive system
- Improvement in order fulfilment times, extending order acceptance
- Improvement of service performance thanks to the additional Captive area
- Sequencing to customer specification and individual labelling
- Manual access to all storage positions in the Multishuttle
- Higher redundancy as items can be processed at any location and



- Higher redundancy as items can be processed at any location and completely decoupled
- One employee processes the entire order (improved traceability)
- Ergonomic workstations for improved operator performance and safety
- Modular concept, allowing for future expansion at any time

Learn more about the De

Ferdinand Gross' customers utilising Kanban have benefited the most. Multishuttle as order fulfilment times have shortened tremendously, from week to a single day.

Previously, customers' shipping containers had a fixed label, showing a description, amount, and customer name. Once the customer emptied Ferdinand Gross would pick it up and return it to the DC, ready to be re-used again. With the new system, customer containers can now be re-used for any product rather than waiting for the original empty container to return. Consequently, return trips with empty boxes can now be bundled, reducing the number of trips to and from the customer. This cuts transport costs and has a positive impact on the environment.

Summary of logistics data and facts:

- Total of 120,000 shelf storage locations, 20,000 pallet storage spaces, 10,000 company in Leinfelden-Echterdingen, Germany
- 72,000 standard parts, 24,000 customer specific parts, 11,000 tons of stock
- 5,000 order lines per day in the forwarding department
- Approximately 40 tons each of incoming and outgoing goods each day
- Handling capacity of over 1,000 picks per hour
- Generous new bin warehouse: shelf height 12 metres with 30 levels, shelf width 19 metres
- Multishuttle Roaming: 5 lanes with 20 Shuttles, 615 double cycles per hour
- Multishuttle Captive: upper 12 levels per lane, 12 shuttles, 514 double cycles per hour

Download PDF file of Ferdinand Gross case study

© DEMATIC 2011 IMPRINT PRIVACY POLICY LEGAL

Released by DIBP under the
Freedom of Information Act 1982

§22(1)(a)(ii)

From: §47F (DHL AU) §47F@dhl.com]
Sent: Tuesday, 15 February 2011 2:42 PM
To: §22(1)(a)(ii)
Subject: Dematic Inds : TCOs 1103437 & §22(1)(a) [SEC=UNCLASSIFIED]

Hi §22(1)(a)(ii)

I am happy with this wording for the **STORAGE AND RETRIEVAL SYSTEM**,... the only problem is this will not cover the **TOTE LIFT** units when imported separately.

Have just phoned the Importer & awaiting a call back... Thnks

I refer to your Tariff Concession Order (TCO) applications 1103437 & §22(1)(a)(ii) Please find below the proposed Tariff Concession Order (TCO) wording changes for TC 1103437 as follows:

STORAGE AND RETRIEVAL SYSTEM, programmable logic controlled, with or without Lifts including ALL of the following:

- (a) conveyors;
- (c) parcel or package holding shuttle cars;
- (d) storage racks

Op. 21.01.11 - TC 1103437

Stated Use:

For sorting and storage of packages and parcels in automated warehouse environments

Best Regards

§47F

Direct : §47F
Fax No: +61 3 9344 8999
Mob No: §47F
§47F@dhl.com
www.dhl.com

DHL – The Logistics company for the world

DHL is the global market leader in the logistics industry and "The Logistics company for the world". DHL commits its expertise in international express, air and ocean freight, road and rail transportation, contract logistics and international mail services to its customers. A global network composed of more than 220 countries and territories and about 300,000 employees worldwide offers customers superior service quality and local knowledge to satisfy their supply chain requirements. DHL accepts its social responsibility by supporting climate protection, disaster management and education.

All work undertaken in accordance with our Standard Trading Conditions

From: §22(1)(a)(ii)@customs.gov.au]
Sent: Friday, 11 February 2011 3:39 PM
To: §47F (DHL AU)
Subject: TCOs 1103437 & §22(1)(a) [SEC=UNCLASSIFIED]

Hi §47F

I refer to your Tariff Concession Order (TCO) applications 1103437 & §22(1)(a)(ii) Please find below the proposed Tariff Concession Order (TCO) wording changes for TC 1103437 as follows:

15/02/2011

STORAGE AND RETRIEVAL SYSTEM, programmable logic controlled,
including ALL of the following:

- (a) conveyors;
- (b) lifts;
- (c) parcel or package holding shuttle cars;
- (d) storage racks

Op. 21.01.11 - TC 1103437

Stated Use:

For sorting and storage of packages and parcels in automated
warehouse environments

Could you please let me know if you agree or disagree with the above proposed TCO wording changes.

The Tariff Classification Section has classified both TCOs 1103437 & s22(1)(a) under 8428.90.00. s22(1)(a)(ii)

If you have any enquiries please contact me on telephone s22(1)(a)(ii).

Regards,

s22(1)(a)(ii)

s22(1)(a)(ii) Tariff Concessions | Trade Services Branch | Australian Customs & Border
Protection Service

Tel. No. s22(1)(a)(ii) | Fax No. 02 6275 6376 | * Email s22(1)(a)(ii)@customs.gov.au

IMPORTANT:

* This transmission is intended for the use of the addressee only and might contain sensitive or legally privileged information. If you are NOT the intended recipient, you are notified that any use or dissemination of this communication is strictly prohibited. If you receive this transmission in error, please notify the author immediately by telephone and delete all copies of this transmission together with any attachments.

* The Australian Customs and Border Protection Service DOES NOT AUTHORISE the recipient to further disclose this email or its contents without permission of the originator.

* Unsolicited commercial emails MUST NOT be forwarded to the originator of this transmission unless prior consent has been given.

51

s22(1)(a)(ii)

From: s47F (DHL AU) s47F@dhl.com]
Sent: Wednesday, 16 February 2011 11:39 AM
To: s22(1)(a)(ii)
Subject: TCOs 1103437 & s22(1)(a) [SEC=UNCLASSIFIED]

Hi s22(1)(a)(ii) **Amendments requested as follows**

I refer to your Tariff Concession Order (TCO) applications 1103437 & s22(1)(a)(ii) Please find below the proposed Tariff Concession Order (TCO) wording changes for TC 1103437 as follows:

STORAGE AND RETRIEVAL SYSTEM, programmable logic controlled, With or with lifts

including ALL of the following:

- | | |
|---|------------|
| (a) conveyors; | Ok |
| (b) electronic Controls | Add |
| (c) parcel or package holding shuttle cars; | Ok |
| (d) Bus Bars & End Stops | Add |

Op. 21.01.11 - TC 1103437

Stated Use:

For sorting and storage of packages and parcels in automated warehouse environments

Could you please let me know if you agree or disagree with the above proposed TCO wording changes. s22(1)(a)(ii)

Best Regards

s47F

Direct :s47F
 Fax No:+61 3 9344 8999
 Mob No;s47F
 s47F@dhl.com
www.dhl.com

DHL – The Logistics company for the world

DHL is the global market leader in the logistics industry and "The Logistics company for the world". DHL commits its expertise in international express, air and ocean freight, road and rail transportation, contract logistics and international mail services to its customers. A global network composed of more than 220 countries and territories and about 300,000 employees worldwide offers customers superior service quality and local knowledge to satisfy their supply chain requirements. DHL accepts its social responsibility by supporting climate protection, disaster management and education.

All work undertaken in accordance with our Standard Trading Conditions

From: s22(1)(a)(ii)@customs.gov.au]
Sent: Friday, 11 February 2011 3:39 PM
To: s47F (DHL AU)
Subject: TCOs 1103437 & 1103433 [SEC=UNCLASSIFIED]

Hi s47

I refer to your Tariff Concession Order (TCO) applications 1103437 & s22(1)(a)(ii) Please find below the proposed Tariff Concession Order (TCO) wording changes for TC 1103437 as follows:

16/02/2011

Released by DIBP under the
Freedom of Information Act 1982

STORAGE AND RETRIEVAL SYSTEM, programmable logic controlled, With or with lifts

including ALL of the following:

- | | |
|---|-----|
| (a) conveyors; | Ok |
| (b) electronic Controls | Add |
| (c) parcel or package holding shuttle cars; | Ok |
| (d) Bus Bars & End Stops | Add |

Op. 21.01.11 - TC 1103437

Stated Use:

For sorting and storage of packages and parcels in automated warehouse environments

Could you please let me know if you agree or disagree with the above proposed TCO wording changes.

s22(1)(a)(ii)

The Tariff Classification Section has classified both TCOs 1103437 & s22(1)(a) under 8428.90.00. s22(1)(a)(ii)

If you have any enquiries please contact me on telephone s22(1)(a)(ii).

Regards,

s22(1)(a)(ii)

s22(1)(a)(ii) Tariff Concessions | Trade Services Branch | Australian Customs & Border Protection Service

Tel. No. s22(1)(a)(ii) Fax No. 02 6275 6376 | * Email s22(1)(a)(ii)@customs.gov.au

IMPORTANT:

* This transmission is intended for the use of the addressee only and might contain sensitive or legally privileged information. If you are NOT the intended recipient, you are notified that any use or dissemination of this communication is strictly prohibited. If you receive this transmission in error, please notify the author immediately by telephone and delete all copies of this transmission together with any attachments.

* The Australian Customs and Border Protection Service DOES NOT AUTHORISE the recipient to further disclose this email or its contents without permission of the originator.

* Unsolicited commercial emails MUST NOT be forwarded to the originator of this transmission unless prior consent has been given.



Australian Government
Australian Customs and
Border Protection Service

APPLICATION FOR TARIFF
CONCESSION ORDER (TCO)

IMPORTANT: Please read the information below carefully before completing this form.

Are you aware that substitutable goods are produced in Australia in the ordinary course of business?

- (a) If you are aware, based on information and your inquiries that substitutable goods are being produced in Australia in the ordinary course of business then you should not lodge an application for a TCO.

Do you need to apply for new TCO?

- (b) Before lodging this application for a TCO, the applicant should determine whether a suitable TCO already exists. Information on existing TCOs is contained in the Schedule of Concessional Instruments (SCI), which is available on the Internet at www.customs.gov.au.

Have you verified that there are no substitutable goods produced in Australia (refer to questions 5, 6 and 7 of the form)?

- (c) Section 269FA of the *Customs Act 1901* states "It is the responsibility of an applicant for a TCO to establish, to the satisfaction of the Chief Executive Officer (CEO), that, on the basis of:
- (i) all information that the applicant has, or can reasonably be expected to have; and
 - (ii) all inquiries that the applicant has made, or can reasonably be expected to make;
- there are reasonable grounds for asserting that the application meets the core criteria".
- The application is taken to meet the core criteria if, on the day of lodgement of the application, **no substitutable goods** were produced in Australia in the ordinary course of business.
- 14/42731

Completing the application

- (d) Section 269F of the *Customs Act 1901* requires that a TCO application be in writing, be in an "approved form", contain such information as the form requires, and be signed in the manner indicated in the form.
This is the approved form for the purposes of that section.
- (e) Section 269F(3) states that a TCO application must contain:
- (a) a full description of the goods to which the application relates; and
 - (b) a statement of the tariff classification that, in the opinion of the applicant, applies to the goods; and
 - (c) if the applicant is not proposing to make use of the TCO to import the goods to which the application relates into Australia on the applicant's own behalf – the identity of the importer for whom the applicant is acting; and
 - (d) particulars of all inquiries made by the applicant (including inquiries made of prescribed organisations) to assist in establishing that there were reasonable grounds for believing that on the day on which the application was lodged, there were no producers in Australia of substitutable goods.
- R. B. W. 3/12/14

Question 1 to 8 must be answered

- (f) Failure to supply the information required by this form will result in rejection of the application (and in the loss of operative date.)
- (g) Customs and Border Protection may require an applicant to substantiate, with documentary evidence, any information provided in the application form. Customs and Border Protection may also undertake its own inquiries as allowed under section 269M.
- (h) Receipt of your application will be acknowledged. Any resultant TCO will operate from the date of receipt.
- (i) Where an application is accepted as being a valid application, the identity of the applicant and of the importer for whom the applicant is acting will be published in the *Commonwealth of Australia Tariff Concessions Gazette* (the Gazette).
- (j) Further Information on the Tariff Concession System is available in Part XVA of the *Customs Act 1901*; in relevant Australian Customs Notices (ACNs), Practice Statements and related Instructions and Guidelines on the Internet at www.customs.gov.au; by e-mailing tarcon@customs.gov.au; or by phoning the Customs and Border Protection Information Centre 1300 363 263.
- (k) Attached to this form are extracts from relevant legislation. Also please refer to Australian Customs Notice 2010/03 containing advice as to what Customs and Border Protection considers to be 'reasonable inquiries', advice on conducting searches on national and international search engines and a suggested format letter that you might choose to use when contacting potential local manufacturers to determine if it produces substitutable goods.

8

APPLICANT DETAILS

Applicant's Name: Dematic Pty Ltd	Australian Business Number (A.B.N): 43 118 204 425
Postal Address: 24 Narabang Way, Belrose, NSW, 2085	
Applicant's Reference:	Company Contact: s47F
Telephone Number: s47F	Position Held: s47F
Mobile Telephone Number: s47F	Email Address: s47F@dematic.com
Facsimile Number:	

If the applicant (as named above) does not intend to use the TCO to Import into Australia the goods the subject of the application, you must provide, in the section below, the identity of the importer for whom you are acting (refer to paragraph 296F(3)(c) of the Customs Act 1901.

IMPORTER DETAILS

If same as applicant write "as above" Importer's Name: "as above"	Australian Business Number (A.B.N):
Postal Address:	
Importer's Reference:	Company Contact:
Telephone Number:	Position Held:
Mobile Telephone Number:	Email Address:
Facsimile Number:	

AGENT/BROKER DETAILS (if applicable)

Agent's Name: DHL Global Forwarding	Australian Business Number (A.B.N): 62 002 636 124
Postal Address:	
Unit 1, Building 1, Millennium Court, 33-41 Military Road, Matraville, NSW 2036	
Agent's Reference: Push Back	Agency Contact: s47F
Telephone Number: 61 s47F	Position Held: s47F
Mobile Telephone Number: 61 s47F	Email Address: s47F@dhl.com
Facsimile Number: 61 2 9311 5998	

Is this application intended to support an application for a concession under the Enhanced Project By-law Scheme?

☐

YES

☒

NO

7

1. DESCRIPTION OF GOODS

- (a) The description of the goods in the application may be used as the description of the goods in the TCO (if made).
- (b) The application must provide a full description of the goods, including the physical features of the various components of the goods. It must not describe the goods in terms of what they do.
- (c) In accordance with section 269SJ of the Customs Act 1901, the CEO must **not** make a TCO in respect of goods:
- (i) described in terms other than in generic terms; or
 - (ii) described in terms of their intended end use; or
 - (iii) declared by the regulations to be goods to which a TCO should not be extended.
- Goods will be taken to be described in terms other than in generic terms if, for example, their description, either directly or by implication, indicates that they are goods of a particular brand or model, or that a particular part number applies to the goods.
- (d) Guidance on the drafting of the description of goods is contained in relevant Practice Statements and/or Instructions and Guidelines on the Internet at www.customs.gov.au. Failure to comply with Customs and Border Protection requirements may result in rejection of the application.

Describe the goods as you would propose the wording to appear if the Tariff Concession Order is granted.

PALLET RACKING, push back.

2. ILLUSTRATIVE MATERIAL

Attach technical and illustrative descriptive material (IDM) as well as any extracts from the relevant industry standard (if referred to in the description of the goods) and/or a sample to enable full and accurate identification of the goods the subject of the application. This application will be rejected if insufficient or inadequate IDM is provided.

Please note that simply supplying a reference to a website is not acceptable.

3. TARIFF CLASSIFICATION

(a) Identify the tariff classification (to 8 figure subheading level)

(b) Identify the General Duty rate 5 %

(c) If a Tariff Advice for the goods has been sought or obtained, please provide the TA No or attach a copy.

4. USES OF THE IMPORTED GOODS

Describe ALL uses (including design uses) to which the goods can be put.

A LIFO system to handle pallets crossways in warehouses.

6

5. Information that the applicant and importer has regarding Australian manufacturers of substitutable goods or potentially substitutable goods.

The following questions require the applicant and the importer (if a different party to the applicant) to provide details of all information that they have with regard to the presence of Australian manufacturers of substitutable goods or potentially substitutable goods.

5A APPLICANT.

In considering the goods which are the subject of this TCO application, is the applicant aware of any Australian manufacturers or producers of substitutable goods, or of potentially substitutable goods?

☐ YES

☒ NO If YES, please provide the names of these Australian manufacturers or producers.
5B - IMPORTER.

In considering the goods which are the subject of this TCO application, is the Importer (as listed on page 2) aware of any Australian manufacturers or producers of substitutable goods or potentially substitutable goods?

☐ YES

☒ NO If YES, please provide the names of these Australian manufacturers or producers.
5C. Please provide details of other information that the applicant and/or importer may have to assist in locating any local manufacturers.

- (i) Is the applicant and/or importer a member of a relevant industry association and, if so, what is the name of the association?

☐ YES

☒ NO

If YES, what is the name of association/s: _____

- (ii) Has the applicant and/or importer attended, in the past year, any trade fairs or industry events where Australian manufacturers and producers of goods that may be substitutable have been exhibitors?

☐ YES

☒ NO

If YES, what is/are the name/s of relevant Australian manufacturers of potentially substitutable goods that may have exhibited? _____

- (iii) In the past two years, has the applicant and/or importer participated in government and/or trade procurement processes (for example, tenders for made-to-order capital equipment) which might indicate the existence of Australian manufacturers or producers of goods that are substitutable, or potentially substitutable, for the goods that are the subject of this TCO application?

☐ YES

☒ NO

If YES, describe each procurement process, and type of goods, including made-to-order capital goods, that were the subject of each procurement process and any Australian manufacturers or producers known to have participated in each procurement process?

5

6. INQUIRIES THAT THE APPLICANT AND/OR IMPORTER HAS MADE REGARDING LOCAL MANUFACTURERS OF SUBSTITUTABLE GOODS, OR OF POTENTIALLY SUBSTITUTABLE GOODS?

The following questions require you to provide details of all inquiries that the applicant and/or importer have made to assist the CEO in establishing that there are reasonable grounds for believing that, on the day on which the application was lodged, there were no producers or manufacturers in Australia of substitutable goods, or potentially substitutable goods.

6A - PRESCRIBED ORGANISATIONS - Prescribed organisations, such as the Industry Capability Network, are listed in Regulation 179A of Customs Regulations 1926.

Have you asked a prescribed organisation to obtain advice about whether there are manufacturers or producers in Australia of substitutable goods, or of potentially substitutable goods?

☐ YES Please attach a copy of the terms of the request and all advice received. If you have obtained a report from a prescribed organisation, you are not required to answer 6B.

☒ NO If you have not obtained a report from a prescribed organisation, you are required to answer 6B.

6B. SEARCHES OF THREE DIFFERENT DATABASES CONTAINED IN TRADE DIRECTORIES, PUBLIC SEARCH ENGINES OR WEBSITES LISTING AUSTRALIAN PRODUCTS

If you have not obtained a report from a prescribed organisation, you must make inquiries in at least three databases to locate the possible existence of Australian manufacturers or producers of goods that may be substitutable for the goods the subject of the TCO application. Examples of these databases may include trade directories such as Kompass, search engines such as Google, and websites listing Australian products such as www.australianmade.com.au. Please refer to ACN 2010/03 for guidance as to what Customs and Border Protection considers to be a reasonable search.

1 - Name of database: Google Search

Search terms used in database: Pushback Racking Mechanisms

Please attach printouts of the search results. For search engines such as Google, please supply only the first three pages.

2 - Name of database: Australian Made

Search terms used in database: Pushback Racking Mechanisms

Please attach printouts of the search results. For search engines such as Google, please supply only the first three pages.

3 - Name of database: Austrade- Australian Suppliers Directory

Search terms used in database: Pallet Racks, Push back

Please attach printouts of the search results. For search engines such as Google, please supply only the first three pages.

6C. INDUSTRY ASSOCIATIONS

Has the applicant and/or importer made inquiries of industry associations in Australia representing suppliers, manufacturers of the goods that may be substitutable to those the subject of the TCO?

☐ YES Please attach a copy of the terms of the request and any response received.

☒ NO Please explain why you have not made enquiries.

A comprehensive search of the internet did not reveal any local manufacturers for these goods.

4

7. NOTIFICATION OF POTENTIAL AUSTRALIAN MANUFACTURERS

If any of the answers to questions 5 or 6 identified any potential local manufacturers of substitutable goods, please provide details of the inquiries that you undertook to notify those local manufacturers of your application and to seek advice as to whether they believe they manufacture any substitutable goods. Please refer to Australian Customs Notice 2010/03 for a suggested format of a letter to a potential local manufacturer of substitutable goods.

Please provide a copy of your request to each business. Please provide the business names, details of the contact that you made and all responses received at the time of lodging this application.

1 - Name and address of business: _____

Please provide a copy of your request to each business. Is the copy attached?

☐

YES

☐

NO

Please provide a copy of the response provided, if any. Is their response attached?

☐

YES

☐

NO

2 - Name and address of business: _____

Please provide a copy of your request to each business. Is the copy attached?

☐

YES

☐

NO

Please provide a copy of the response provided, if any. Is their response attached?

☐

YES

☐

NO

3 - Name and address of business: _____

Please provide a copy of your request to each business. Is the copy attached?

☐

YES

☐

NO

Please provide a copy of the response provided, if any. Is their response attached?

☐

YES

☐

NO

4 - Name and address of business: _____

Please provide a copy of your request to each business. Is the copy attached?

☐

YES

☐

NO

Please provide a copy of the response provided, if any. Is their response attached?

☐

YES

☐

NO

8. JUSTIFICATION FOR APPLICATION

Where potential Australian producers or manufacturers have been identified in questions 5, 6 or 7, please provide details as to why you believe that they do not produce substitutable goods in Australia in the ordinary course of business.

Please refer to the attached definitions for the legislative definitions of 'core criteria', 'substitutable goods', 'goods produced in Australia' and 'the ordinary course of business'.

APPLICANT'S DECLARATIONI, **s47F**Position Held **s47F**

Company: (if applicable) DHL Global Forwarding

declare that:

1. I have the authority to act on behalf of the company/applicant;
2. To the best of my knowledge and belief the information contained in this form including any attachments is correct;
3. I have ensured that questions 1 to 8 are completed and supporting documents are provided; and
4. I agree, in submitting this form by electronic means (including facsimile) that, for the purposes of Sub-section 14(3) of the Electronic Transactions Act 1999, this application will be taken to have been lodged when it is first received by an officer of Customs and Border Protection, or if by e-mail to tarcon@customs.gov.au, when it is first accessed by an officer of Customs and Border Protection, as specified in Sub-Section 269F(4) of the Customs Act 1901.
5. I have read the relevant Australian Customs Notice headed Applicant's Obligations in Making a TCO application and the definitions attached to this form and understand my obligations under Section 269FA with regard to the making and processing of Tariff Concession Order applications.
6. I acknowledge that I understand that under Section 269M(6) of the *Customs Act 1901* that at any time during the period of 150 days from the gazettal day, the CEO may, for the purpose of dealing with a TCO application, and despite section 16 of the Customs Administration Act 1985, give a copy of all, or of a part, of the application to a prescribed organisation with a view to obtaining the advice of that organisation in relation to the question whether there are any producers in Australia of substitutable goods.

Signature of Applicant/Agent/Broker: **s47F**Date: 2 / 12 / 14**NOTE:**

Section 234 of the Customs Act 1901 provides that it is an offence to make a statement to an officer that is false or misleading in a material particular.

Before lodging your form please ensure that you have attached the following:

- ☒ Attached IDM/Samples?
- ☒ Attached Local Manufacturer search results?
- ☒ Application signed & dated?
- ☒ Questions 1-8 answered?
- ☒ All enquiries requested undertaken?

When this form has been completed please lodge it with Customs and Border Protection by:

•posting it by prepaid post to:

Director
Tariff Concession Section
Trade Services Branch
Australian Customs and
Border Protection Service,
Customs House
5 Constitution Avenue
CANBERRA ACT 2601

OR

•delivering it to the ACT Regional Office located at:

Customs House, Canberra

OR

•sending it by facsimile to: (02) 6275 6376

OR

•e-mailing it to: tarcon@customs.gov.au

FOR OFFICE USE ONLY AUSTRALIAN CUSTOMS AND BORDER PROTECTION SERVICE STAFF**269(H) Screening the Application**

Is the CEO satisfied that the application complies with Section 269F?

☐ YES

☐ NO

Is the CEO satisfied that the applicant has discharged all responsibilities referred to in section 269FA?

☐ YES

☐ NO

Is the CEO aware of any producer in Australia of substitutable goods?

☐ YES

☐ NO

Are the goods on the Excluded Goods Schedule (Regulation 185)?

☐ YES

☐ NO

Does a TCO already exist for these goods?

☐ YES

☐ NO

Information for applicants - some useful definitions from the Customs Act 1901

269B Interpretation

substitutable goods, in respect of goods the subject of a TCO application or of a TCO, means goods produced in Australia that are put, or are capable of being put, to a use that corresponds with a use (including a design use) to which the goods the subject of the application or of the TCO can be put.

- (3) In determining whether goods produced in Australia are put, or are capable of being put, to a use corresponding to a use to which goods the subject of a TCO, or of an application for a TCO, can be put, it is irrelevant whether or not the first mentioned goods compete with the second mentioned goods in any market.

269C Interpretation - core criteria

For the purposes of this Part, a TCO application is taken to meet the core criteria if, on the day on which the application was lodged, no substitutable goods were produced in Australia in the ordinary course of business.

269D Interpretation - goods produced in Australia

- (1) For the purposes of this Part, goods, other than unmanufactured raw products, are taken to be produced in Australia if:
- the goods are wholly or partly manufactured in Australia; and
 - not less than $\frac{1}{4}$ of the factory or works costs of the goods is represented by the sum of:
 - the value of Australian labour; and
 - the value of Australian materials; and
 - the factory overhead expenses incurred in Australia in respect of the goods.
- (2) For the purposes of this Part, goods are to be taken to have been partly manufactured in Australia if at least one substantial process in the manufacture of the goods was carried out in Australia.
- (3) Without limiting the meaning of the expression substantial process in the manufacture of the goods, any of the following operations or any combination of those operations does not constitute such a process:
- operations to preserve goods during transportation or storage;
 - operations to improve the packing or labelling or marketable quality of goods;
 - operations to prepare goods for shipment;
 - simple assembly operations;
 - operations to mix goods where the resulting product does not have different properties from those of the goods that have been mixed.
- (4) For the purposes of this section, the CEO may, by instrument in writing published in the *Gazette*:
- direct that the factory or works cost of goods is to be determined in a specified manner; and
 - direct that the value of Australian labour, the value of Australian materials or the factory overhead expenses incurred in Australia in respect of goods is to be determined in a specified manner; and those directions have effect accordingly.
- (5) The provisions of sections 48 (other than paragraphs (1)(a) and (b) and subsection (2)), 48A, 48B, 49A and 50 of the *Acts Interpretation Act 1901* apply in relation to directions given under subsection (4) as if:
- references in those provisions to regulations were references to directions; and
 - references in those provisions to the repeal of a regulation were references to the revocation of a direction.

269E Interpretation - the ordinary course of business

- (1) For the purposes of this Part, other than section 269Q, goods (other than made-to-order capital equipment) that are substitutable goods in relation to goods the subject of a TCO application are taken to be produced in Australia in the ordinary course of business if:
- (a) they have been produced in Australia in the 2 years before the application was lodged; or
 - (b) they have been produced, and are held in stock, in Australia; or
 - (c) they are produced in Australia on an intermittent basis and have been so produced in the 5 years before the application was lodged;
- and a producer in Australia is prepared to accept an order to supply them.
- (2) For the purposes of this Part, goods that:
- (a) are substitutable goods in relation to goods the subject of a TCO application; and
 - (b) are made to order capital equipment;
- are taken to be produced in Australia in the ordinary course of business if:
- (c) a producer in Australia:
 - (i) has made goods requiring the same labour skills, technology and design expertise as the substitutable goods in the 2 years before the application was lodged; and
 - (ii) could produce the substitutable goods with existing facilities; and
 - (d) the producer is prepared to accept an order to supply the substitutable goods.
- (3) In this section:
- made-to-order capital equipment** means a particular item of capital equipment:
- (a) that is made in Australia on a one-off basis to meet a specific order rather than being the subject of regular or intermittent production; and
 - (b) that is not produced in quantities indicative of a production run.

15

+You Search Images Maps Play YouTube News Gmail More

Sign In

Local Manufacturers in Australia of Pushback Racking Mechanisms

Web Images Videos News Shopping Maps Books

About 687,000 results

Any country
Country: AustraliaAny time
Past hour
Past 24 hours
Past week
Past month
Past yearAll results
VerbatimShowing results for Local Manufacturers in Australia of Pushback Racking Mechanisms
Search instead for Local Manufacturers in Australia of Pushback Racking MechanismsPush Back Racking - We Design, Supply, Install/Relocate Aust-WideAd businesswarehouse.com.au/push-back

See Our Huge Range Today

Pallet Racking

Drive-In Racking

Contact Us

Custom Racking, Aus. Made - We Design Racking to your specsAd www.specerack.com.au/

Warehouse Racking Manufacturers

Pallet Racking In - totalrackingsystem.com.auAd www.totalrackingsystem.com.au/

Colby Pallet Racking & Shelving. Commercial Range. New & Used. NSW.

Long Span Shelving - Steel Shelving - Contact Us - Pallet Racking

Adelaide Storage Solutions Specialists GO Shelving Adelaidewww.goshelving.com.au/about_profile.htm

BACKGROUND. Established in 1980, G.O. Shelving is the largest provider of 'Total Storage Solutions' in South Australia. We enjoy an enviable reputation of ...

PDF] TC 12-04 25 January 2012 - Australian Customs Servicewww.customs.gov.au/.../GAZETTE/TC12-04Dated25January2012.pdf

25 Jan 2012 ... Local Manufacturer Initiated - TCOs Revoked. ... Protection publishes the Commonwealth of Australia Tariff Concessions. Gazette ... ceramic grinding mechanism ... For pushback, inter-gate towing and long distance high speed ... RACKS AND HDOKS, RETAIL SALE GOODS HOLDING, metal, having a.

Allwest Racking Solutions Pty Ltdwww.allwesttracking.com.au/

Allwest Racking Solutions Pty Ltd specialise in Shelving, Racks & Storage ... Pallet Live Storage; Push Back; Coil Racks ... Allwest Racking Solutions manufacture a variety of pallet and stillage cages to suit ... Tri-point locking mechanism. ... and EZI-GLIDE™, an Australian designed and manufactured RUT Shelving System.

TRACKING ABBOTT'S WRECKAGE - Unions, Politics, And stuff.sallymcmanus.net/abbotts-wreckage/

Signs a deal with Cambodia to accept Australia's refugees for a payment of \$40 million over 4 years - 26 September, 2014 ... Scraps the annual subsidy to local ethanol producers - 13 May 2014 ... Time to push back! ... a tax (which was the Greens' view) or a market mechanism (which both major parties supported).

PDF] CSP in Australia - Clean Energy Council<https://www.cleanenergycouncil.org.au/.../Realising%20the%20Potential%20of%20Concentrating%20Solar%20Power...>

Realising the potential of Concentrating Solar Power in Australia ... Possibility of community pushback. 211. 7.3.2. Government policy and support mechanisms ... demand, energy security concerns, rising greenhouse gas emissions, local ... Manufacturers now offer customised CSP steam turbines that convert around 40% ...

PDF] SuMMer 2013 - IWLAwww.iwla.com/assets/1/6/IWLA-2013-3.pdf

Push Back Rack, Drive-In ... Carton & Pallet Flow Rack ... with you to tap your economic strengths locally, regionally and globally. ... You will read about what the best companies and best practitioners have ... mechanisms that help confirm that ... bit as far-reaching an organizational impact as an Australian Securities and.

PDF] Helping Communities Access Safer Cars Guide - VicRoads<https://www.vicroads.vic.gov.au/.../vcrsppdraftvehiclesafetyguide23122010.ashx?...>

A set of guides has been prepared to assist Local and Statewide Community. Road Safety ... These changes were introduced in Australia to help better protect road users ... GPS tracking and an electronic map of the road network with speed limits to ... that speed limit; some versions of ISA can provide "push-back" on the.

Climbing on racks to retrieve damaged pallets?, DISCUSSION FORUM ...www.forkliftaction.com/forum/discussion_9895.htm

About 30% of these pallet spots are push back. ... We are also working with several rack manufacturers to see if they can come up with new ...

PDF] Western Power Network Switchgear Instruction Manual 1 - Version 1.4www.westernpower.com.au/.../SWITCHGEAR_INSTRUCTION_MANUAL_1_VERSION_1_4.pdf

Ads

Sydney Pallet Rackingwww.unirack.com.au/The National Racking Supplier
NEW Pallet Racking Starting at \$299Mezzanine Floors Sydneywww.sparlogistics.com/Importer & Supplier of Mezzanines
Structural & Rack frame custom madeWarehouse Racks & Shelveswww.storageideas.com.au/Leading Pallet Racking, Shelving &
Materials Handling Supplier, Syd.Manufacturing Trackingwww.epicor.com/ManufacturingIntegrated Manufacturing Solutions
Accounting, Inventory, DistributionNEW & Used Pallet Rackingwww.speedrack.com.au/Racking 4 Large & Small Warehouses.
All Brands - All Areas - Free QuotePallet Storagewww.bacsyste.ms.com.au/Innovative BAC "77 Series"
Racking - Made in AustraliaRacking Inspectionswww.iria.com.au/Is your warehouse safe?
Racking Damage? Contact IRIA Now!Push Back Racks Infowww.info.com.au/PushBackRacksGet Info on Push Back Racks.
Access 4 Search Engines At Once.Released by DIBP under the
Freedom of Information Act 1982

4 May 2010 ... Artefact Systems (Australia) Pty Ltd hereby grants Western Power a non-exclusive, non-transferable right to use one copy of ... operating mechanism to the circuit switch. ... Manufacturer: ... Prior To Any Local Operation Check / Confirm ... Closing. Isolation. Racking. Spring Charge. Earthing. Auto Reclose.

[PDF User manual Interroll Cart Pushback](#)

www.interroll.com/...pushback.../110225_Mode_emploi_Cart-Pushback_EN_OK.pdf ▾

Validity of this manual This manual describes the Cart Pushback as it is ... Always comply with the relevant local safety regulations in your company, ... the container manufacturer or by the standard. ... Interfere with the proper operation of any mechanism ... For assembling tracks and carts on the rack, refer to the safety.

1 2 3 4 5 6 7 8 9 10 [Next](#)

[Advanced search](#) [Search Help](#) [Send feedback](#)

[Google Home](#) [Advertising Programmes](#) [Business Solutions](#) [Privacy & Terms](#)
[About Google](#)

13

Get the Australian advantage. Apply to carry 1



Local Manufacturers of Pushback Racking Mechanisms

[Why Australian Made](#)[About the Logo](#)[History of Australian Made](#)[About Australian Made](#)[Product homepage](#)[New Products](#)[Recipes](#)[Latest News](#)[Resources](#)[Case Studies](#)[Media Releases](#)[Research](#)[School Kits](#)[Australian Made Documents](#)[Newsletters](#)[Testimonials](#)[Submissions](#)[Competitions](#)[Increase your sales with Australian Made](#)[The benefits](#)[Using the logo](#)[How much does it cost?](#)[Promoting your Australian products](#)[The benefits for exporters?](#)[Merchandise](#)[Partners](#)[Banners and flags for hire](#)[Access major projects](#)

Search Results for "Local Manufacturers of Pushback Racking Mechanisms"

Search

88 results found

Local Manufacturers of Pushback Rackin

Products

Consumer

- ☐ Animal & Pet
- ☐ Automotive
- ☐ Children & Baby
- ☐ Clothes & Shoes
- ☐ Electronics, Computers, Electrical & Lighting
- ☐ Energy & Utilities
- ☐ Food & Beverage
- ☐ Furniture & Bedding
- ☐ Gifts & Souvenirs
- ☐ Health & Beauty
- ☐ Home Entertainment
- ☐ Home Renovations & Maintenance
- ☐ Homewares
- ☐ Jewellery & Accessories
- ☐ Sport & Hobbies

B2B & Trade

- ☐ Electronics & Technology
- ☐ Machinery
- ☐ Materials & Equipment

Van Shelving Systems
[KAT Vehicle Shelving](#)



Ugg Boots
[Australian Ugg Boots](#)

Australian Moringa Products - MORINGA FARM AUSTRALIA.com.au
[MORINGA FARM AUSTRALIA.com.au](#)



Adjustable Bed
[Liberty Healthcare](#)



Reflex A4 & A3 Ultra White office paper
[Paper Australia Pty Ltd](#)



Reflex A4 - 4 hole punched office paper
[Paper Australia Pty Ltd](#)



Microsoft Office Training Manuals
[Watsonia Publishing](#)

Released by DIBP under the
 Freedom of Information Act 1982



Get the Australian advantage. Apply to carry t



Office CEO Chairs
[Chesterfield House](#)



Rufus & Coco Bug Off
[Rufus & Coco Pty Ltd](#)



Smartpack Home Office
[Smartpack](#)



Horticultural & Nursery Trailers
[C-Mac Industries](#)



Jim2 Business Engine Managed Print Services Edition
[Happen Business Pty Ltd](#)



Jim2 Business Engine Premium Edition
[Happen Business Pty Ltd](#)



Jim2 Business Engine Managed Services Edition
[Happen Business Pty Ltd](#)



Brilliant Office Paper
[Paper Australia Pty Ltd](#)



Australian Office Paper
[Paper Australia Pty Ltd](#)



Tudor Multipurpose Office Paper
[Paper Australia Pty Ltd](#)



Olympic - Office Paper
[Paper Australia Pty Ltd](#)



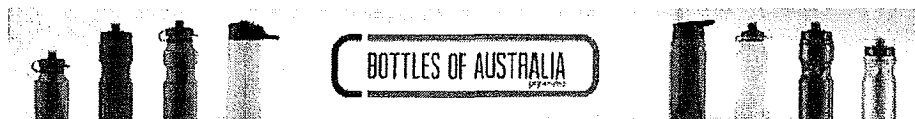
Optix Envelopes and Office Paper
[Paper Australia Pty Ltd](#)



Goulburn Office Chair
[Eastgate Furniture Pty Ltd](#)

Previous 1 2 3 4 5

Get the Australian advantage. Apply to carry t



Our Partners

coles

FortyWinks
get a better bed

bevmarks
Sleep professionals

woolworths
Australian Made

ALDI

© Australian Made 2014

[About](#)
[Contact](#)
[Privacy](#)
[Terms](#)

Released by DIBP under the
Freedom of Information Act 1982



[Home](#) [Australian Suppliers Directory](#) [Search the Australian Suppliers Directory](#)

Australian Suppliers Directory


Search for thousands of Australian companies, their products and services. You can either browse by selecting an industry category or simply enter a keyword into the window below.

If you cannot find what you are looking for on Australian Suppliers Directory, please search these alternative [industry directories](#).

-
-

You searched for keywords 'Pallet Racks, Push Back'

Search Results

No records found, refine your search. 

Total:

General Details

Keywords

Keyword Search Type ☒ And ☐ Or

Company Name

State

Industries

☐ Agribusiness
☐ Arts & Recreation
☐ Building & Construction
☐ Business & Other Services

(hold down CTRL to select or unselect multiple items)

-
-

[Back to top](#)

Austrade makes no warranty, express or implied as to the fitness for a particular purpose, or assumes any legal liability for the accuracy or usefulness of any information contained in this document. Any consequential loss or damage suffered as a result of reliance on this information is the sole responsibility of the user.

en-UK OCT/2009



WE MAKE THE WORLD MOVE



INTERROLL CART PUSHBACK PF 2430

CROSSWAY STORAGE OF PALLETS
AND CONTAINERS IN LIFO CONFIGURATION

Released by DIBP under the
Freedom of Information Act 1982



INTERROLL – THE MOST GLOBAL CORE PRODUCT PROVIDER FOR MATERIAL HANDLING SOLUTIONS

Interroll is one of the world's leading specialists within the field of materials handling, logistics and automation. Founded in 1959 and listed on the Swiss Stock Exchange SWX, the company currently employs around 1500 people in its global business network.

At the airport you lift your suitcase onto the conveyor belt next to the check-in counter: integrated drum motors and idlers made by Interroll drive the belt and direct your baggage to its destination.

Before soft drinks, packaged foodstuffs and non-food goods can find their way to the supermarket shelves they have to be organised and dispatched by central and regional distribution centres equipped with dynamic pallet or carton flow modules designed by Interroll.

And then there's the new jacket you ordered from a major mail-order company, processed by an Interroll

Crossbelt Sorter at the distribution centre and prepared for immediate dispatch.

The Interroll worldwide group has three Business Units: Drives & Rollers, Dynamic Storage and Automation. This brochure presents the solution Cart Pushback PF 2430 of the Business Unit Dynamic Storage.

Storage facilities are essential when it comes to ensuring the supply of goods. Indeed, the process of storing goods is as old as mankind itself. What is more, it is common to all developed cultures. Modern-day warehouse technology extends to a vast range of activities, from storage to the provision and distribution of finished goods and those products which have yet to be processed by downstream units.

Within this context, the array of weights, shapes, goods carriers and packaging systems poses a considerable logistical challenge to specialists working within

this field. In their quest to meet this challenge, engineers and managers require an appropriate set of tools that provide a reliable basis for day-to-day operations, while at the same time offering sufficient scope for fresh ideas. It is precisely in this niche that we operate.

Interroll Dynamic Storage combines two extensive product families under the same roof.

Pallet Flow for pallets and Carton Flow for totes, cartons, trays and assembly parts. Developed by experienced engineers and produced with the ambition of being "best in class".

More information can be found on www.interroll.com



TABLE OF CONTENTS

Conventional racking, Drive-In and Cart Pushback	2
Pushback and Drive-In: comparison.	3
Benefits with the Interroll Cart Pushback	4
Multi-purpose plates.	5
Technical features.	6
Interface with racking	8
Application stories	9

Interroll Pallet Flow is the logical choice for the handling of fast moving goods stored on pallets and containers.

The Pallet Flow product group includes Cart Pushback, which is the ideal solution in LIFO configuration.

Released by DIBP under the
Freedom of Information Act 1982



WELCOME TO THE SLIDE SHOW



Loading



Positioning



Unloading

HOW IT WORKS:

Cart Pushback has been designed as a dedicated LIFO system. The last pallet loaded into the lane is the first pallet available in the front.

Pallets are handled in crossway (e.g. 1,200 mm in the front). Approach the lane at the correct height and push the

pallets already loaded back to the lane. Pallets are loaded on heavy duty carts equipped with wheels, allowing the storage of any kind of container.

While unloading, the truck driver only picks the pallet from the aisle.

WHY CHOOSE CART PUSHBACK FROM INTERROLL:

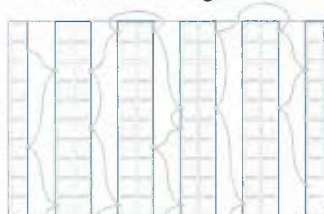
- Considerable space saving
- Strongly increased picking performance
- Absolutely safe working environment

Last-In
First-Out



Each type of storage system has its benefits. In general, the concept chosen for a specific application will depend on the goods to be stored and the overall logistics system in place.

Conventional Storage



Advantages:

- Easy access to all SKUs at any time
- Inexpensive
- For slow movers

Disadvantages:

- Slow pick and retrieve operations
- High forklift truck activity
- Space waste (50 - 60 % non-productive aisle space)

Drive-In Storage



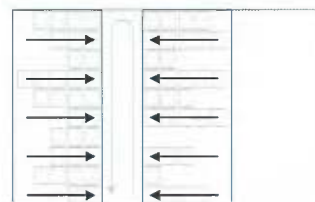
Advantages:

- Space saving
- For slow movers

Disadvantages:

- Only one SKU in each bay
- Rack is subject to forklift damage
- Need special forklift
- Slow pick and retrieve operations
- Low occupancy rate

Cart Pushback Storage



Advantages:

- Space saving
- High occupancy rate (80-95 % utilisation)
- Fast pick and retrieve operations for fast movers
- Product available in front position, the operator never enters the rack (safe solution)

Disadvantages:

- Inappropriate for slow movers



ON YOUR FORKS, GET SET, GO!

The icing on the cake: Pushback combines space-saving design with outstanding durability and operational safety.

Pushback also ensures ultra-fast access to stored goods, as underlined by the following example of a system featuring just four pallets.

LET'S PROVE THE PERFORMANCE:

The task is to load 4 pallets with a standard reach truck.
On the left: a LIFO rack using Interroll Cart Pushback.
On the right: a conventional Drive-In rack.

Cart Pushback



00:51

Drive-In



00:51

Out of the blocks:

It's still more or less neck and neck after the first pallet.



02:25



02:25

The stopwatch never lies:

After 2 minutes and 25 seconds: the forklift on the left has already loaded three pallets into the Interroll Cart Pushback system – the forklift on the right is only on its second pallet.



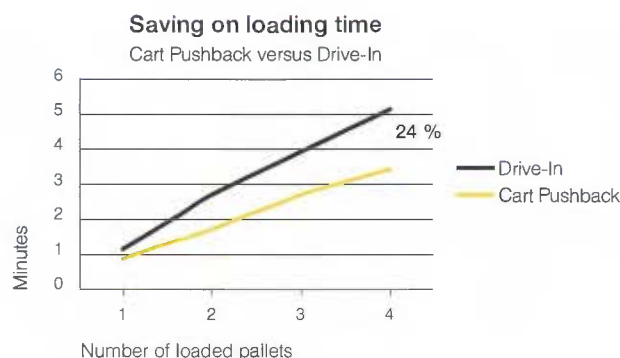
03:24



03:48

From start to finish – a clear win for Pushback:

After 3 minutes and 24 seconds, the forklift on the left has completed the task; the forklift on the right has only managed three pallets (3:48) and needs five minutes to load all four pallets.



Benefits:

- Time saving of 24 %
- Safe working environment



THE BENEFITS ARE PLAIN TO SEE

CART PUSHBACK: HIGH PERFORMANCE FOR LIFO STORAGE CONFIGURATION

- High storage capacity
- Standard installation – compatible with all racking
- Efficient handling – indicator for empty pallet spaces
- Less space needed – 30 % space saving in comparison with conventional racking
- Higher throughput – more than 25 % faster than Drive-In
- Improved safety – no forklift activity within the actual rack storage lane
- No energy consumption – inclined guide rails with slope of 3 %
- Efficient solution – average Return-on-Investment in less than three years

DESIGNED TO MEET YOUR EXPECTATIONS



- High capacity – load of 1,400 kg per pallet space. Possible until 6 pallet places.
- Compact cart design for more storage levels
- Robust design – allowing heavy duty uses
- Compatible with Euro pallets, GKN Chep pallet, Australian pallets, Asian pallets, and any type of low quality pallets and containers
- Premium quality carts and rails – powder coating
- Easy and safe to use
- Proven design thanks to FEA (Finite Element Analysis) calculations and tests



Rigorous conception and tailor made design for high performance

- Good adaptability – existing Drive-In storage can be retrofitted with Interroll Cart Pushback
- Nested carts delivered on site for quick assembly

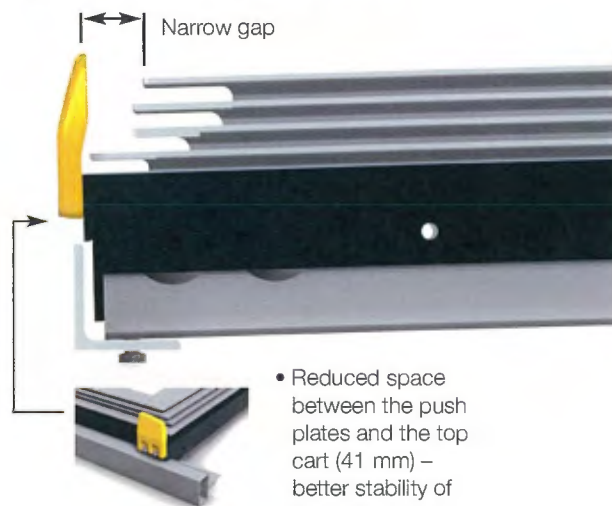


TECHNOLOGY, SAFETY, MULTI-PURPOSE PLATE



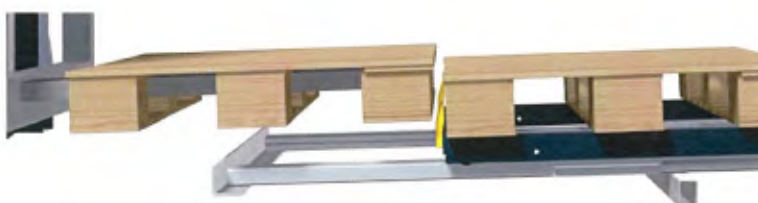
MULTI-PURPOSE PUSH PLATES:

- Two strong moulded metal push plates at the front to ease handling operations
- Fixed with screws for easy change and different painting
- High visibility – thick and painted in yellow for safety reasons
- Rounded shape and big radiuses to not damage the pallet



- Reduced space between the push plates and the top cart (41 mm) – better stability of the loads
- Compatible with angle beams
- Compatible with Australian box beams (double lane)

SAFE LOADING AND EASY OPERATION:



- The 2 push plates help to position properly the last pallet
- Pushing on 2 plates reduces stress on carts

HEIGHT GAUGE:

- The push plates are attached to the lower cart and protrude beyond the highest cart, thus acting as an end stop holding all pallets in position
- While loading, the push plates act as a strip-off stop to prevent the pallet from being dragged off the cart when the forklift drives back



- ## FULL LANE INDICATOR:
- As soon as the last possible pallet has been loaded, the push plates are no longer visible. This indicates a full lane.

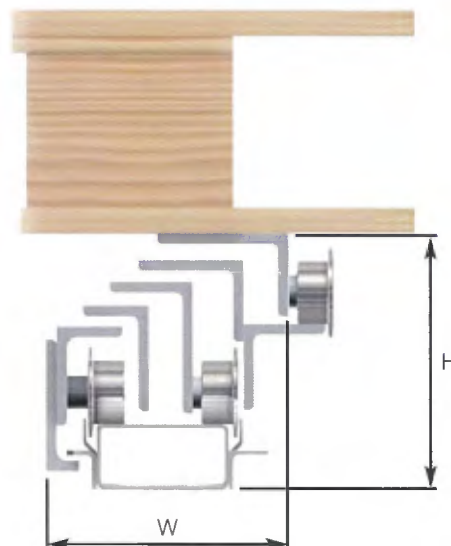


IT'S ALL IN THE DETAIL...



ROBUST CARTS:

- Heavy duty carts of 8 mm thickness perfectly withstand shocks during handling operations
- Carts are welded by automated robots ensuring high welding quality standard
- The upper cart is equipped with one rear plate, to properly position the first pallet onto the cart frame
- Compact cart design offers more space for pallet handling or allows the addition of an extra storage level
- Optimised cart width for better stability of the load



COMPACT DESIGN:

Lane depth	H	W
2 deep	123 mm	50 mm
3 deep	139 mm	99 mm
4 deep	157 mm	119 mm
5 deep	175 mm	150 mm
6 deep	195 mm	170 mm



FLANGED

STEEL WHEELS:

- Diameter 48 mm
- Rolling length 24 mm
- Electro galvanized
- Perfect rolling even in deep freeze application
- Tightened by screw (available in 2010)

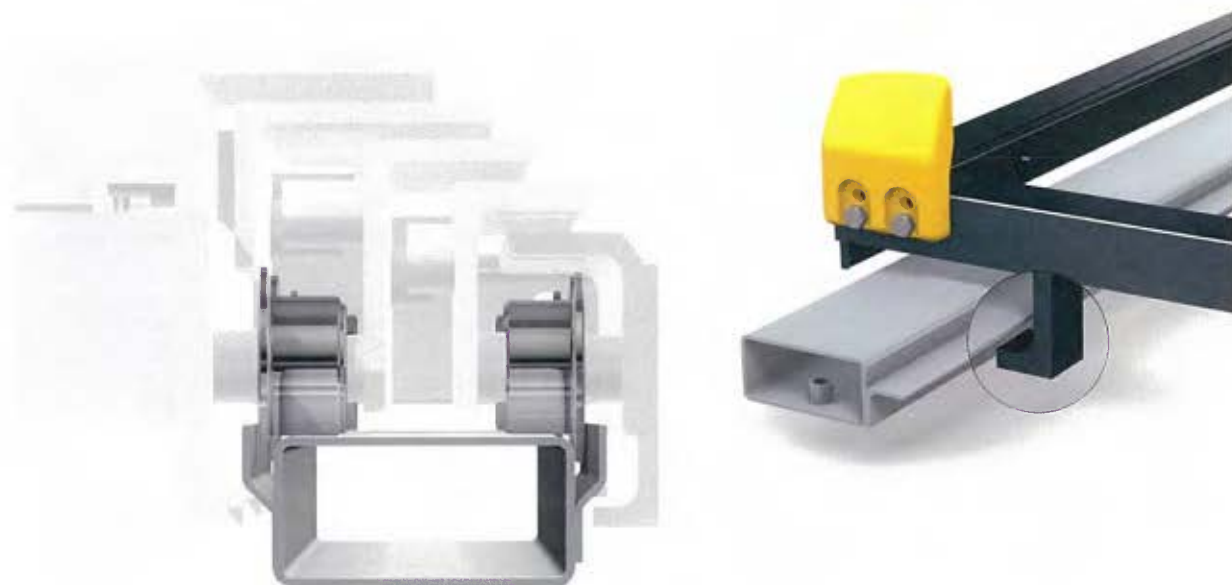


LINKED CARTS:

- Carts are linked together to prevent jamming in the storage channel: this ensures better and more secure handling



... AND NOTHING'S LEFT TO CHANCE.



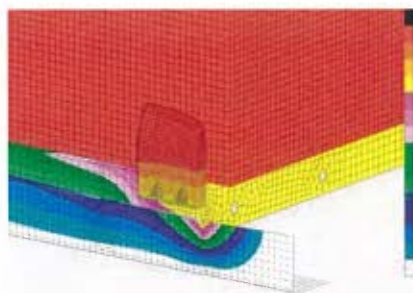
GUIDED CARTS:

- Welded guides on rails to prevent lateral dislodgment of carts

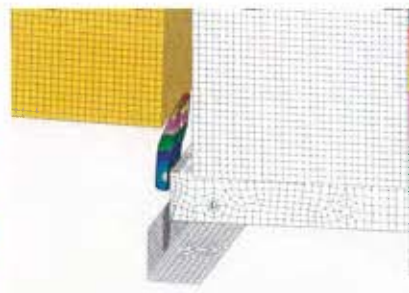
- All carts feature 4 lift-out protectors to prevent accidental dislodgment
- These "hooks" are cut from a rigid angle profile for more resistance
- Continuous angle along the rail

PROVEN CONCEPT:

- Interroll Cart Pushback has undergone the FEA calculations (Finite Element Analysis) and lifetime tests



Unloading



Loading

Released by DIBP under the
Freedom of Information Act 1982

INTERFACE WITH RACKING – EASY INTEGRATION GUARANTEED!



- Interroll Cart Pushback is compatible with all the racking systems worldwide
- Beams are installed on a 3 % slope (the lowest point at the loading/unloading side)
- Ideally, angle beams should be used at the front and the rear of the channel (box beams at the rear available in as an option). In the middle, standard box beams should be used
- Rails are equipped with inserts for easy and fast assembly

ASSEMBLY IN 4 STEPS ONLY

Step 1



Racking assembly

Step 2

Rails fixation
2 screws per rail

Step 3

Carts control
Nested carts delivered
on site

Step 4



Ready for use



CART PUSHBACK IN PRACTICE.



ABI WADEVILLE,
SOUTH AFRICA

A combination for success

Amalgamated Beverage Industries (ABI), the soft drink division of The South African Breweries Limited, is one of the leading soft drink businesses in the international SABMiller plc group of companies and remains one of the largest producers

and distributors of The Coca-Cola Company brands in the southern hemisphere. To efficiently distribute the 760,000 hectoliters of Soft Drinks per year to the South Eastern part of Gauteng, ABI built a new 7,600 Square Meter warehouse and came out with clear benefits in terms of picking time, accuracy and stock rotation.

- **Requirements:** delivery of 30,000 cases per day in peak seasons, improvements with regards to stock control and rotation. These soft drinks are stored on a 1,200 x 1,000 Crossway Pallet, with a total weight 1,200 kg's
- **Solution:** combination of Interroll Pallet Flow Picking lanes installed at ground level, with two levels of Interroll Cart Pushback storage above. Cart Pushback lanes (336 pallet places) act as buffer stock holding lanes to the Pallet Flow picking lanes below (168 pallet places)



HARVEYS,
ENGLAND

Home and dry

As flagship within the Steinhoff International Group, Harveys is one of the UK's largest retail companies for home furnishings.

180 stores and 15 distribution centres keep things ticking along nicely. Add to that the organisational skills of Pushback, and you have a truly winning combination.

- Pushback configuration replaces six separate distribution units
- Within 132 lanes, each 6 levels high, three pallets can be stored into depth
- Pallet weight of 1,000 kg



Europe/Nordic

Denmark

Interroll Nordic A/S
Sales Office Dynamic Storage
Hammerholmen 2 - 6
DK-2650 Hvidovre
Tel. +45 36 88 33 33
Fax +45 36 88 33 72
dk-sales.ds@interroll.com

Also responsible for:
Finland, Iceland, Norway, Sweden

Western/Southern Europe

France

Interroll SAS
SBU Dynamic Storage
310, Rue du Clair Bocage
B.P. 255
Mouilleron le Captif
F-85006 La Roche-sur-Yon
France
Tel. +33 251 37 12 32
Fax +33 251 37 05 78
dynamicstorage@interroll.com

Italy

Rulli Rulmeca S.p.A.
Via A. Toscanini, 1
I-24011 Almè (Bg)
Tel. +39 035 4300111
Fax +39 035 545523
i-sales@interroll.com

Portugal

Rulmeca Interroll de Portugal Lda
Apartado 69, Centro Cívico
P-6201-909 Covilhã
Tel. +351 275 330 780
Fax +351 275 330 789
p-sales@interroll.com

Spain

Interroll España S.A.
Parc Tecnològic del Vallès
C/ Dels Argenters, 5.
Edificio 1, módulos Bp y Cp
E-08290 Cerdanyola del Vallès
Tel. +34 902 102 587
Fax +34 935 864 895
e-sales@interroll.com

United Kingdom

Interroll Ltd.
Sales Office Dynamic Storage
Brunel Road
Corby, Northants NN17 4UX
United Kingdom
Tel. +44 1536 74 85 65
Fax +44 1536 74 85 74
gb-sales.ds@interroll.com

Central Europe

Germany

Interroll Fördertechnik GmbH
Höferhof 16
D-42929 Wermelskirchen
Tel. +49 2193 2 31 36
Fax +49 2193 2 31 22
d-sales@interroll.com

Also responsible for:
Austria, Belgium, Luxembourg, Netherlands, Switzerland

Eastern Europe

Germany

Interroll Fördertechnik GmbH
Höferhof 16
D-42929 Wermelskirchen
Tel. +49 2193 2 31 81
Fax +49 2193 2 31 22
d-sales@interroll.com

Responsible for:
Hungary, Slovakia, Czech Republic, Russia

Poland

Interroll Polska Sp. z o.o.
ul. Płochocińska 85
03-044 Warszawa
Tel. +48 22 741 741 0
Fax +48 22 741 741 1
pl-sales.ds@interroll.com

South Eastern Europe/Near East

Germany

Interroll Fördertechnik GmbH
Höferhof 16
D-42929 Wermelskirchen
Tel. +49 2193 2 31 27
Fax +49 2193 2 31 22
d-sales@interroll.com

Responsible for:
Greece, Turkey, Egypt, United Arab Emirates

Israel

ComTrans-Tech Ltd.
P.O.B. 17433
Tel-Aviv 61174
Israel
Tel. +972 54 4 27 27 47
Fax +972 3 7 44 08 64
il-sales@interroll.com

Africa

South Africa

Interroll SA Pty. Ltd.
P.O. Box 3 27
Isando 1600
ZA-Gauteng
Tel. +27 11 281 9900
Fax +27 11 252 9083
za-sales@interroll.com

North America

Canada

Interroll Canada Ltd.
1201, Gorham Street
CDN-Newmarket
Ontario L3Y 8Y2
Tel. +1 905 727 3399
Fax +1 905 727 3299
cdn-sales@interroll.com

Also responsible for:
United States, Mexico, Central America

South America

Brazil

Interroll Logistica
Elementos para Sistemas
Transportadores Ltda.
Av. Alexandrina das Chagas
Moreira 945
Bairro Distrito Industrial
Pindamonhangaba - SP
CEP 12412-800
Brasil
Tel. +55 12 3648-8021
Fax +55 12 3648-8164
sa-sales@interroll.com

Asia

China

Interroll (Suzhou) Co. Ltd.
Unit 10B, Modern Industrial Square
No. 333 Xing Pu Road
Suzhou Industrial Park
Suzhou, Jiangsu Province
People's Republic of China
Postal Code: 215126
Tel. +86 512 6256 0383
Fax +86 512 6256 0385
cn-sales.ds@interroll.com

India

Interroll Drives and Rollers India Pvt Ltd.
SF-12, KSSIDC Building, 10th Main,
III Stage, Peenya Industrial Estate,
Bangalore-560058, India
Tel. +91 80 28364996
Fax +91 80 41170559
ind-sales.ds@interroll.com

Japan

Interroll Japan Co., Ltd.
302-1 Shimokuzawa
Sagamihara-shi
Kanagawa 229-1134
Japan
Tel. +81 42 764 2677
Fax +81 42 764 2678
jpn-sales.ds@interroll.com

Korea

Interroll Korea Corporation
Room 301, Dongsan Bldg, 333-60
Shindang-Dong, Choong Ku
Seoul
Tel. +822 22 31 19 00
Fax +822 22 54 36 83
kr-sales.ds@interroll.com

Thailand

Interroll DS Asia Pacific Co. Ltd.
Amata Nakorn Industrial Estate
700/685 Moo 1, Tambol Phanthong,
Aumthur Phanthong, Chonburi
Thailand 20160
Tel. +66 38 447 448-52
Fax +66 38 447 453-54
th-sales.ds@interroll.com

Australia

Australia

Interroll Australia Pty. Ltd.
8 Villas Road
Dandenong South
Victoria 3175
Australia
Tel. +613 9706 44 95
Fax +613 9706 44 85
aus-sales.ds@interroll.com

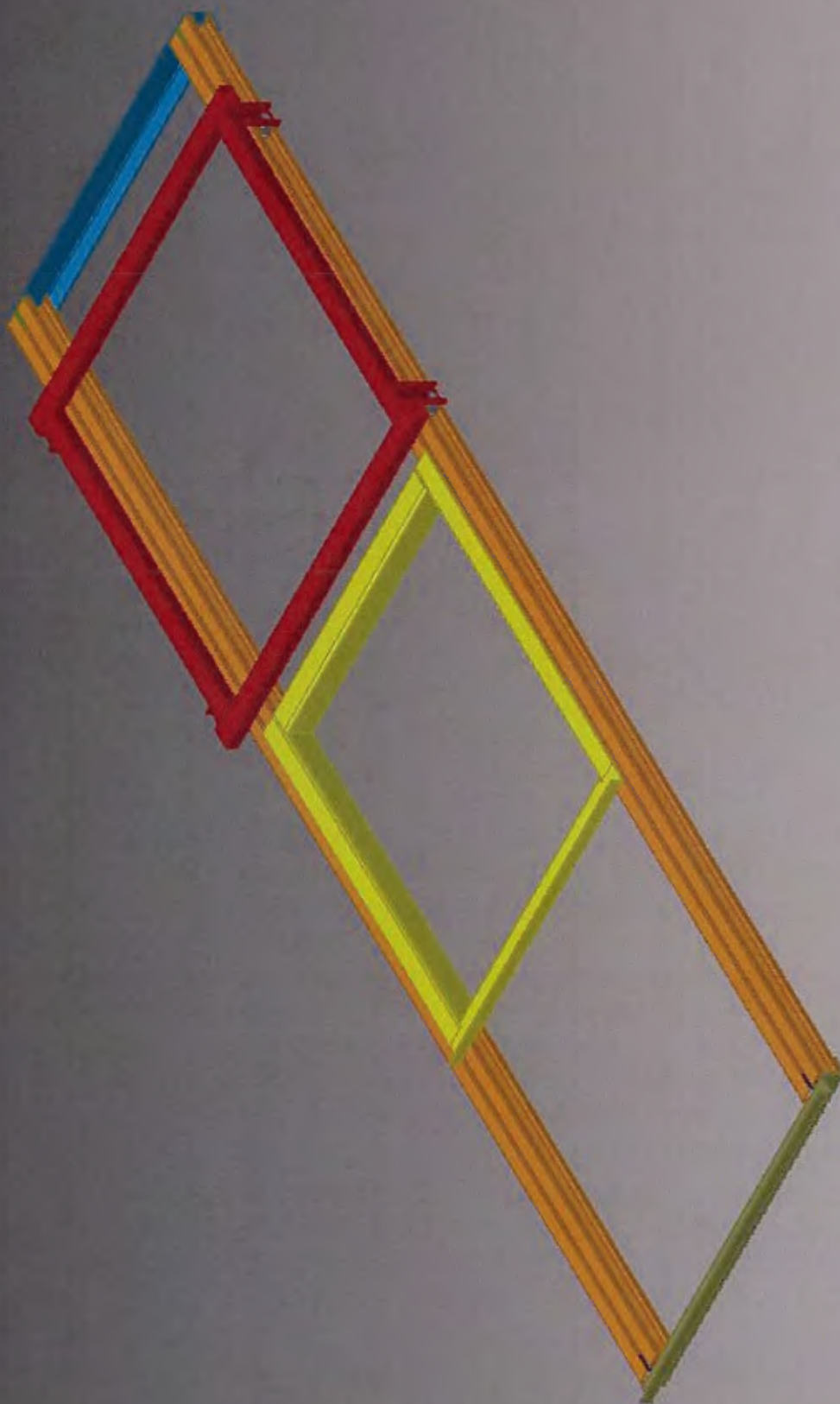
Also responsible for:
New Zealand

www.interroll.com

34

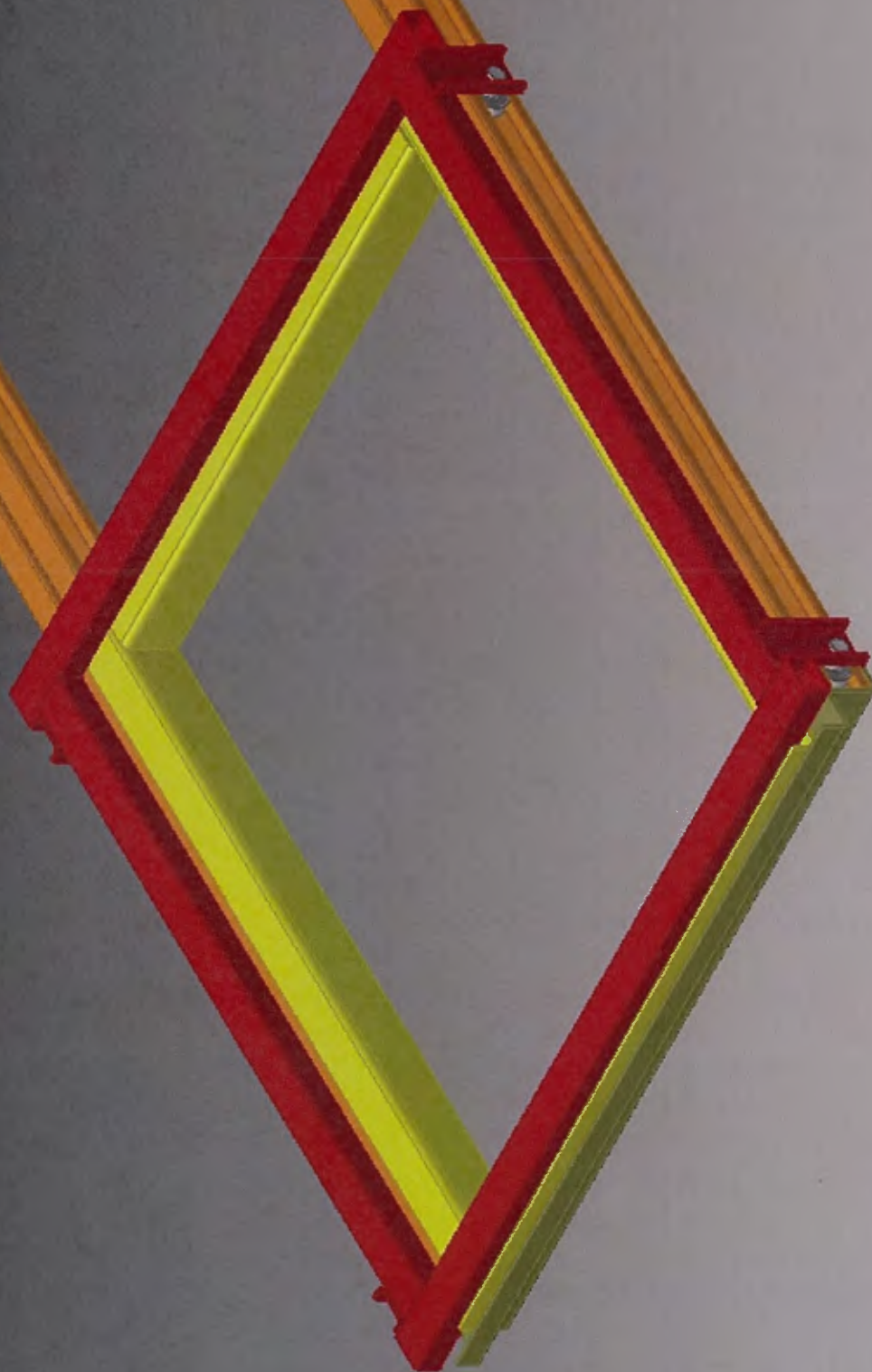


33



Released by DIBP under the
Freedom of Information Act 1982

32



Released by DIBP under the
Freedom of Information Act 1982

56

s22(1)(a)(ii)

From: s47F (DHL AU) <s47F@dhl.com>
Sent: Monday, 15 December 2014 5:01 PM
To: s22(1)(a)(ii)
Cc: s47F (DHL AU)
Subject: RE: URGENT: IDM request - TCO 1442731 - Pallet racking [SEC=UNCLASSIFIED]
Attachments: JD141003A01A MPRK006398 inv.pdf; JD141003A01 MPRK006398 pl.pdf

Hi s22(1)

Copy of commercial invoice and packing list attached for the first shipment of 1x40ft.

s47G

Please refer to my clients earlier description:

s47G

Please let me know if you require further information.

Kind Regards

s47F

Industry Assistance Division

DHL Global Forwarding

Unit 1, Building 1 Millennium Court
 33 - 41 Military Road
 Matraville, NSW, 2036
 Australia

Office s47F
 DDI +61 (2) 9311 5018
 Mobile s47F

s47F @dhl.com
www.dhl.com

From: s22(1)(a)(ii) @customs.gov.au]
Sent: Monday, 15 December 2014 4:26 PM
To: s47F (DHL AU)
Subject: URGENT: IDM request - TCO 1442731 - Pallet racking [SEC=UNCLASSIFIED]
Importance: High

Hi s47F

I'm processing the above TCO application.

② ADDITIONAL 18M.

Released by DIBP under the
 Freedom of Information Act 1982

SS

Can I request additional IDM possible in the form of a brochure and/or packing list/invoice – a brochure would be best.

Could this be forwarded by COB Wed 17/12/2014 to enable finalisation.

Regards,

s22(1)(a)(ii)

| Industry Assistance | Trade Branch | Australian Customs and Border Protection Service | ☎ Ph 02

s22(1)(a)(ii) | ☎ 02 6275 6376 | ✉ s22(1)(a)(ii)@customs.gov.au

Please note: I work part-time Monday to Thursday.

This email message and any attached files may be protected information under section 16 of the Customs Administration Act 1985 (CA Act) and may also contain information that is confidential, and/or subject to legal professional privilege.

The content of this email is intended only for use by the individual or entity to whom it is addressed.

If you ARE the intended recipient, and are subject to an undertaking provided under section 16 of the CA Act, you must not use or further disclose the information within this email except for the purpose for which it was provided to you or otherwise as required or authorised by law.

*If you are NOT the intended recipient, you must not use, copy, disseminate, forward, retain or reproduce this email. If you receive this email in error, please notify the Customs Incident Response Centre immediately on **1800 303 387 (24hrs)** and delete all copies of this email and any attachments.*

Unsolicited commercial emails MUST NOT be sent to the originator of this email.

Released by DIBP under the
Freedom of Information Act 1982