Complaints Regi	ister		->;<- il-	nms						
Date Complaint Received (Time 1)	Date Added onto Complaints Register (Time 2)	IHMS Facility	Origin of Complaint	Complaint Received from	Category	Description	Date and Time Initial Response Provided (Time 4)	Action taken	Resolution Date (Time 3)	Comments
02 Jan 15 00:00	03 Jan 15 00:00	Manus Island	Transfield	Person in detention	Grievance	5. 4(F(1)	02 Jan 15 00:00	Clarification provided	03 Jan 15 00:00	s. 47F(1)
03 Jan 15 00:00	03 Jan 15 00:00	Manus Island	Transfield	Person in detention	Grievance		03 Jan 15 00:00	Clarification provided	04 Jan 15 00:00	
02 Jan 15 00:00	04 Jan 15 00:00	Manus Island	Transfield	Person in detention	Grievance		03 Jan 15 00:00	Clarification provided	04 Jan 15 00:00	
02 Jan 15 00:00	04 Jan 15 00:00	Manus Island	Transfield	Person in detention	Grievance		03 Jan 15 00:00	Clarification provided	04 Jan 15 00:00	
04 Jan 15 00:00	05 Jan 15 00:00	Manus Island	Transfield	Person in detention	Grievance		05 Jan 15 00:00	Clarification provided	05 Jan 15 00:00	
04 Jan 15 00:00	05 Jan 15 00:00	Manus Island	Transfield	Person in detention	Grievance		05 Jan 15 00:00	Clarification provided	05 Jan 15 00:00	
05 Jan 15 00:00	06 Jan 15 00:00	Manus Island	Transfield	Person in detention	Grievance		05 Jan 15 00:00	Clarification provided	05 Jan 15 00:00	
05 Jan 15 00:00	06 Jan 15 00:00	Manus Island	Transfield	Person in detention	Grievance		05 Jan 15 00:00	Clarification provided	05 Jan 15 00:00	
06 Jan 15 00:00	06 Jan 15 00:00	Manus Island	Transfield	Person in detention	Grievance		06 Jan 15 00:00	Clarification provided	06 Jan 15 00:00	
06 Jan 15 00:00	06 Jan 15 00:00	Manus Island	Transfield	Person in detention	Grievance		06 Jan 15 00:00	Clarification provided	06 Jan 15 00:00	
06 Jan 15 00:00	06 Jan 15 00:00	Manus Island	Transfield	Person in detention	Grievance		06 Jan 15 00:00	Clarification provided	06 Jan 15 00:00	
06 Jan 15 00:00	06 Jan 15 00:00	Manus Island	Transfield	Person in detention	Grievance		06 Jan 15 00:00	Clarification provided	06 Jan 15 00:00	
06 Jan 15 00:00	06 Jan 15 00:00	Manus Island	Transfield	Person in detention	Grievance		06 Jan 15 00:00	Clarification provided	06 Jan 15 00:00	1982
07 Jan 15 00:00	07 Jan 15 00:00	Manus Island	Transfield	Person in detention	Grievance		07 Jan 15 00:00	Clarification provided	07 Jan 15 00:00	t ti
07 Jan 15 00:00	07 Jan 15 00:00	Manus Island	Transfield	Person in detention	Grievance		07 Jan 15 00:00	Clarification provided	07 Jan 15 00:00	
07 Jan 15 00:00	07 Jan 15 00:00	Manus Island	Transfield	Person in detention	Grievance		07 Jan 15 00:00	Clarification provided	07 Jan 15 00:00	DIBP unde
08 Jan 15 00:00	08 Jan 15 00:00	Manus Island	Transfield	Person in detention	Grievance		08 Jan 15 00:00	Clarification provided	08 Jan 15 00:00	y D
09 Jan 15 00:00	09 Jan 15 00:00	Manus Island	Transfield	Person in detention	Grievance		09 Jan 15 00:00	Clarification provided	09 Jan 15 00:00	d by
09 Jan 15 00:00	09 Jan 15 00:00	Manus Island	Transfield	Person in detention	Grievance		09 Jan 15 00:00	Clarification provided	09 Jan 15 00:00	Released Freedom (
										Rel

										s. 47F(1)	Document 1
ì						s. 47F(1)				5. 471 (1)	
09 Jan 15 00:00	09 Jan 15 00:00	Manus Island	Transfield	Person in detention	Grievance		09 Jan 15 00:00	Clarification provided	09 Jan 15 00:00		
09 Jan 15 00:00	09 Jan 15 00:00	Manus Island	Transfield	Person in detention	Grievance		09 Jan 15 00:00	Clarification provided	09 Jan 15 00:00		
09 Jan 15 00:00	09 Jan 15 00:00	Manus Island	Transfield	Person in detention	Grievance		09 Jan 15 00:00	Clarification provided	09 Jan 15 00:00		
09 Jan 15 00:00	10 Jan 15 00:00	Manus Island	Transfield	Person in detention	Grievance		10 Jan 15 00:00	Clarification provided	11 Jan 15 00:00		
10 Jan 15 00:00	10 Jan 15 00:00	Manus Island	Transfield	Person in detention	Grievance		10 Jan 15 00:00	Clarification provided	11 Jan 15 00:00		
10 Jan 15 00:00	10 Jan 15 00:00	Manus Island	Transfield	Person in detention	Grievance		10 Jan 15 00:00	Clarification provided	11 Jan 15 00:00		
11 Jan 15 00:00	11 Jan 15 00:00	Manus Island	Transfield	Person in detention	Grievance		11 Jan 15 00:00	Clarification provided	13 Jan 15 00:00		
11 Jan 15 00:00	11 Jan 15 00:00	Manus Island	Transfield	Person in detention	Grievance		11 Jan 15 00:00	Clarification provided	13 Jan 15 00:00		
11 Jan 15 00:00	11 Jan 15 00:00	Manus Island	Transfield	Person in detention	Grievance		11 Jan 15 00:00	Clarification provided	13 Jan 15 00:00		
11 Jan 15 00:00	11 Jan 15 00:00	Manus Island	Transfield	Person in detention	Grievance		11 Jan 15 00:00	Clarification provided	13 Jan 15 00:00		
11 Jan 15 00:00	11 Jan 15 00:00	Manus Island	Transfield	Person in detention	Grievance		11 Jan 15 00:00	Clarification provided	13 Jan 15 00:00		
11 Jan 15 00:00	11 Jan 15 00:00	Manus Island	Transfield	Person in detention	Grievance		11 Jan 15 00:00	Clarification provided	13 Jan 15 00:00		
14 Jan 15 00:00	14 Jan 15 00:00	Manus Island	Transfield	Person in detention	Grievance		14 Jan 15 00:00	Clarification provided	14 Jan 15 00:00		e . 1982
14 Jan 15 00:00	14 Jan 15 00:00	Manus Island	Transfield	Person in detention	Grievance		14 Jan 15 00:00	Clarification provided	14 Jan 15 00:00		under the
14 Jan 15 00:00	14 Jan 15 00:00	Manus Island	Transfield	Person in detention	Grievance		14 Jan 15 00:00	Clarification provided	15 Jan 15 00:00		/ DIBP unde
15 Jan 15 00:00	15 Jan 15 00:00	Manus Island	Transfield	Person in detention	Grievance		15 Jan 15 00:00	Clarification provided	29 Jan 15 00:00		Q D
											Released

						s. 47F(1)				s. 47F(1)		
27 Jan 15 00:00	27 Jan 15 00:00	Manus Island	Transfield	Person in detention	Grievance		27 Jan 15 00:00	Clarification provided	29 Jan 15 00:00			
27 Jan 15 00:00	27 Jan 15 00:00	Manus Island	Transfield	Person in detention	Grievance		27 Jan 15 00:00	Clarification provided	29 Jan 15 00:00			
27 Jan 15 00:00	27 Jan 15 00:00	Manus Island	Transfield	Person in detention	Grievance		27 Jan 15 00:00	Clarification provided	29 Jan 15 00:00			
27 Jan 15 00:00	27 Jan 15 00:00	Manus Island	Transfield	Person in detention	Grievance		27 Jan 15 00:00	Clarification provided	29 Jan 15 00:00			
27 Jan 15 00:00	27 Jan 15 00:00	Manus Island	Transfield	Person in detention	Grievance		27 Jan 15 00:00	Clarification provided	29 Jan 15 00:00			
27 Jan 15 00:00	27 Jan 15 00:00	Manus Island	Transfield	Person in detention	Grievance		27 Jan 15 00:00	Clarification provided	29 Jan 15 00:00			
27 Jan 15 00:00	27 Jan 15 00:00	Manus Island	Transfield	Person in detention	Grievance		27 Jan 15 00:00	Clarification provided	29 Jan 15 00:00			
27 Jan 15 00:00	27 Jan 15 00:00	Manus Island	Transfield	Person in detention	Grievance		27 Jan 15 00:00	Clarification provided	29 Jan 15 00:00			
27 Jan 15 00:00	27 Jan 15 00:00	Manus Island	Transfield	Person in detention	Grievance		27 Jan 15 00:00	Clarification provided	29 Jan 15 00:00			
27 Jan 15 00:00	27 Jan 15 00:00	Manus Island	Transfield	Person in detention	Grievance		27 Jan 15 00:00	Clarification provided	29 Jan 15 00:00		000	1982
30 Jan 15 00:00	30 Jan 15 00:00	Manus Island	Transfield	Person in detention	Grievance		30 Jan 15 00:00	Clarification provided	30 Jan 15 00:00		under the	Information Act 1982
											DIBP	Torma
											Q to	TO.
											Released	эедоп

Complaints Regist	er		->¦<- i⊩							
Date Complaint eceived (Time 1)	Date Added onto Complaints Register (Time 2)	IHMS Facility	Origin of Complaint	Complaint Received from	Category	Description	Date and Time Initial Response Provided (Time 4)	Action taken	Resolution Date (Time 3)	Comments
02 Feb 15 00:00	02 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance	s. 47F(1)	02 Feb 15 00:00	Clarification Provided	04 Feb 15 00:00	s. 47F(1)
02 Feb 15 00:00	02 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		02 Feb 15 00:00	Clarification Provided	04 Feb 15 00:00	
02 Feb 15 00:00	02 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		02 Feb 15 00:00	Clarification Provided	04 Feb 15 00:00	
02 Feb 15 00:00	02 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		02 Feb 15 00:00	Clarification Provided	04 Feb 15 00:00	
02 Feb 15 00:00	02 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		02 Feb 15 00:00	Clarification Provided	04 Feb 15 00:00	
02 Feb 15 00:00	02 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		02 Feb 15 00:00	Clarification Provided	04 Feb 15 00:00	
02 Feb 15 00:00	02 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		02 Feb 15 00:00	Clarification Provided	04 Feb 15 00:00	
04 Feb 15 00:00	04 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		04 Feb 15 00:00	Clarification Provided	06 Feb 15 00:00	
4 Feb 15 00:00	04 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		04 Feb 15 00:00	Clarification Provided	06 Feb 15 00:00	
95 Feb 15 00:00	05 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		05 Feb 15 00:00	Clarification Provided	06 Feb 15 00:00	
7 Feb 15 00:00	07 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		07 Feb 15 00:00	Clarification Provided	07 Feb 15 00:00	le 1982
07 Feb 15 00:00	07 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		07 Feb 15 00:00	Clarification Provided	11 Feb 15 00:00	under the
7 Feb 15 00:00	07 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		07 Feb 15 00:00	Clarification Provided	11 Feb 15 00:00	DIBP unde
09 Feb 15 00:00	09 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		09 Feb 15 00:00	Clarification Provided	11 Feb 15 00:00	of of
99 Feb 15 00:00	09 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		09 Feb 15 00:00	Clarification Provided	11 Feb 15 00:00	Released

										s. 47F(1)	D	ocument 1
						s. 47F(1)				5. 471 (1)		
09 Feb 15 00:00	09 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		09 Feb 15 00:00	Clarification Provided	11 Feb 15 00:00			
09 Feb 15 00:00	09 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		09 Feb 15 00:00	Clarification Provided	11 Feb 15 00:00			
09 Feb 15 00:00	09 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		09 Feb 15 00:00	Clarification Provided	11 Feb 15 00:00			
10 Feb 15 00:00	11 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		11 Feb 15 00:00	Clarification Provided	12 Feb 15 00:00			
10 Feb 15 00:00	11 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		11 Feb 15 00:00	Clarification Provided	12 Feb 15 00:00			
10 Feb 15 00:00	11 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		11 Feb 15 00:00	Clarification Provided	12 Feb 15 00:00			
10 Feb 15 00:00	11 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		11 Feb 15 00:00	Clarification Provided	12 Feb 15 00:00			
10 Feb 15 00:00	11 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		11 Feb 15 00:00	Clarification Provided	12 Feb 15 00:00			
10 Feb 15 00:00	11 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		11 Feb 15 00:00	Clarification Provided	12 Feb 15 00:00			
10 Feb 15 00:00	11 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		11 Feb 15 00:00	Clarification Provided	11 Feb 15 00:00			
10 Feb 15 00:00	11 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		11 Feb 15 00:00	Clarification Provided	12 Feb 15 00:00			
10 Feb 15 00:00	11 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		11 Feb 15 00:00	Clarification Provided	12 Feb 15 00:00			
10 Feb 15 00:00	11 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		11/02/2015	Clarification Provided	12 Feb 15 00:00			
10 Feb 15 00:00	11 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		11/02/2015	Clarification Provided	12 Feb 15 00:00			
11 Feb 15 00:00	11 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		11 Feb 15 00:00	Clarification Provided	12 Feb 15 00:00			2
11 Feb 15 00:00	11 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		11 Feb 15 00:00	Clarification Provided	12 Feb 15 00:00			the 1ct 1982
11 Feb 15 00:00	11 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		11 Feb 15 00:00	Clarification Provided	12 Feb 15 00:00			<u>_</u>
11 Feb 15 00:00	11 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		11 Feb 15 00:00	Clarification Provided	12 Feb 15 00:00			under ation A
12 Feb 15 00:00	12 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		12 Feb 15 00:00	Clarification Provided	13 Feb 15 00:00			DIBP unde
12 Feb 15 00:00	12 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		12 Feb 15 00:00	Clarification Provided	13 Feb 15 00:00			2 5
12 Feb 15 00:00	12 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		12 Feb 15 00:00	Clarification Provided	13 Feb 15 00:00			Released Freedom
												Z (T

						s. 47F(1)				s. 47F(1) Doc	cument 1
12 Feb 15 00:00	12 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		12 Feb 15 00:00	Clarification Provided	13 Feb 15 00:00		
14/02/2015	14/02/2015	Manus Island	Transfield	Person in detention	Grievance		14/02/2015	Clarification Provided	14 Feb 15 00:00		
14/02/2015	14/02/2015	Manus Island	Transfield	Person in detention	Grievance		14/02/2015	Clarification Provided	15 Feb 15 00:00		
14/02/2015	14/02/2015	Manus Island	Transfield	Person in detention	Grievance		14/02/2015	Clarification Provided	15 Feb 15 00:00		
14/02/2015	14/02/2015	Manus Island	Transfield	Person in detention	Grievance		14/02/2015	Clarification Provided	15 Feb 15 00:00		
14/02/2015	14/02/2015	Manus Island	Transfield	Person in detention	Grievance		14/02/2015	Clarification Provided	15 Feb 15 00:00		
14/02/2015	14/02/2015	Manus Island	Transfield	Person in detention	Grievance		14/02/2015	Clarification Provided	15 Feb 15 00:00		
14/02/2015	14/02/2015	Manus Island	Transfield	Person in detention	Grievance		14/02/2015	Clarification Provided	15 Feb 15 00:00		
14/02/2015	14/02/2015	Manus Island	Transfield	Person in detention	Grievance		14/02/2015	Clarification Provided	15 Feb 15 00:00		
14/02/2015	14/02/2015	Manus Island	Transfield	Person in detention	Grievance		14/02/2015	Clarification Provided	15 Feb 15 00:00		
14/02/2015	14/02/2015	Manus Island	Transfield	Person in detention	Grievance		14/02/2015	Clarification Provided	15 Feb 15 00:00		
15 Feb 15 00:00	16 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		16/02/2015	Clarification Provided	19 Feb 15 00:00		
15 Feb 15 00:00	16 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		16/02/2015	Clarification Provided	19 Feb 15 00:00		
15 Feb 15 00:00	16 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		16/02/2015	Clarification Provided	19 Feb 15 00:00		
16 Feb 15 00:00	16 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		16/02/2015	Clarification Provided	19 Feb 15 00:00		
16 Feb 15 00:00	16 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		16/02/2015	Clarification Provided	19 Feb 15 00:00		ne t 1982
16 Feb 15 00:00	16 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		16/02/2015	Clarification Provided	19 Feb 15 00:00		under the
17 Feb 15 00:00	17 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		17/02/2015	Clarification Provided	19 Feb 15 00:00		DIBP unde
17 Feb 15 00:00	17 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		17/02/2015	Clarification Provided	:19 Feb 15 00:00		Released by Freedom of It
											Rel

						s. 47F(1)				s. 47F(1)	De	ocumen	t 1
17 Feb 15 00:00	18 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		18/02/2015	Clarification Provided	19 Feb 15 00:00				
20 Feb 15 00:00	20 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		20/02/2015	Clarification Provided	21 Feb 15 00:00				
20 Feb 15 00:00	20 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		20/02/2015	Clarification Provided	21 Feb 15 00:00				
21 Feb 15 00:00	21 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		21/02/2015	Clarification Provided	21 Feb 15 00:00				
21 Feb 15 00:00	21 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		21/02/2015	Clarification Provided	21 Feb 15 00:00				
21 Feb 15 00:00	21 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		21/02/2015	Clarification Provided	21 Feb 15 00:00				
21 Feb 15 00:00	21 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		21/02/2015	Clarification Provided	21 Feb 15 00:00				
21 Feb 15 00:00	21 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		21/02/2015	Clarification Provided	21 Feb 15 00:00				
21 Feb 15 00:00	21 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		21/02/2015	Clarification Provided	21 Feb 15 00:00				
21 Feb 15 00:00	21 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		21/02/2015	Clarification Provided	22 Feb 15 00:00				
21 Feb 15 00:00	21 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		21/02/2015	Clarification Provided	22 Feb 15 00:00				
21 Feb 15 00:00	21 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		21/02/2015	Clarification Provided	22 Feb 15 00:00				
21 Feb 15 00:00	21 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		21/02/2015	Clarification Provided	21 Feb 15 00:00				
21 Feb 15 00:00	21 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		21/02/2015	Clarification Provided	21 Feb 15 00:00				
22 Feb 15 00:00	23 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		23/02/2015	Clarification Provided	23 Feb 15 00:00				82
22 Feb 15 00:00	23 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		23/02/2015	Clarification Provided	23 Feb 15 00:00			Il. o.	Act 1982
24 Feb 15 00:00	24 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		24/02/2015	Clarification Provided	24 Feb 15 00:00			, () 	7
24 Feb 15 00:00	24 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		24/02/2015	Clarification Provided	24 Feb 15 00:00			G	/ DIBP unde
24 Feb 15 00:00	24 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		24/02/2015	Clarification Provided	24 Feb 15 00:00			٤	2 7
													Freedom (
													7

										s. 47F(1)	Document 1
						s. 47F(1)				S. 41F(1)	
26 Feb 15 00:00	26 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		26/02/2015	Clarification Provided	26 Feb 15 00:00		
26 Feb 15 00:00	26 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		26/02/2015	Clarification Provided	26 Feb 15 00:00		
26 Feb 15 00:00	26 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		26/02/2015	Clarification Provided	26 Feb 15 00:00		
26 Feb 15 00:00	26 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		26/02/2015	Clarification Provided	26 Feb 15 00:00		
26 Feb 15 00:00	26 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		26/02/2015	Clarification Provided	26 Feb 15 00:00		
20 Feb 15 00:00	20 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		20/02/2015	Clarification Provided	25 Feb 15 00:00		
22 Feb 15 00:00	22 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		20/02/2015	Clarification Provided	25 Feb 15 00:00		
25 Feb 15 15:00	25 Feb 15 15:00	Manus Island	Transfield	Person in detention	Grievance		27/02/2015	Clarification Provided	27 Apr 15 17:00		
27 Feb 15 00:00	27 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		27/02/2015	Clarification Provided	27 Feb 15 00:00	×	
27 Feb 15 00:00	27 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		27/02/2015	Clarification Provided	27 Feb 15 00:00		
27 Feb 15 00:00	27 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		27/02/2015	Clarification Provided	27 Feb 15 00:00		
28 Feb 15 00:00	28 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		2/03/2015	Clarification Provided	02 Mar 15 00:00		1982
28 Feb 15 00:00	28 Feb 15 00:00	Manus Island	Transfield	Person in detention	Grievance		2/03/2015	Clarification Provided	02 Mar 15 00:00		rth
											DIBP
											by D
											ed b
											Released Freedom (
											8

Complaints Regi	ister		->¦€- il-	ims national Health Market Sarvices							
Date Complaint Received (Time 1)	Date Added onto Complaints Register (Time 2)	IHMS Facility	Origin of Complaint	Complaint Received from	Category	Description	Date and Time Initial Response Provided (Time 4)	Action taken	Resolution Date (Time 3)	Follow up required	Comments
02 Mar 15 00:00	02 Mar 15 00:00	Manus Island	Transfield	Person in detention	Grievance	s. 47F(1)	2/03/2015	Clarification provided	02 Mar 15 00:00		s. 47F(1)
02 Mar 15 00:00	02 Mar 15 00:00	Manus Island	Transfield	Person in detention	Grievance		2/03/2015	Clarification provided	02 Mar 15 00:00		
02 Mar 15 00:00	02 Mar 15 00:00	Manus Island	Transfield	Person in detention	Grievance		2/03/2015	Clarification provided	02 Mar 15 00:00		
02 Mar 15 00:00	02 Mar 15 00:00	Manus Island	Transfield	Person in detention	Grievance		2/03/2015	Clarification provided	02 Mar 15 00:00		
02 Mar 15 00:00	02 Mar 15 00:00	Manus Island	Transfield	Person in detention	Grievance		2/03/2015	Clarification provided	02 Mar 15 00:00		
02 Mar 15 00:00	02 Mar 15 00:00	Manus Island	Transfield	Person in detention	Grievance		2/03/2015	Clarification provided	02 Mar 15 00:00		
02 Mar 15 00:00	02 Mar 15 00:00	Manus Island	Transfield	Person in detention	Grievance		2/03/2015	Clarification provided	03 Mar 15 00:00		
03 Mar 15 00:00	03 Mar 15 00:00	Manus Island	Transfield	Person in detention	Grievance		03 Mar 15 00:00	Clarification provided	03 Mar 15 00:00		
03 Mar 15 00:00	03 Mar 15 00:00	Manus Island	Transfield	Person in detention	Grievance		03 Mar 15 00:00	Clarification provided	03 Mar 15 00:00		
03 Mar 15 00:00	03 Mar 15 00:00	Manus Island	Transfield	Person in detention	Grievance		03 Mar 15 00:00	Clarification provided	03 Mar 15 00:00		
03 Mar 15 00:00	03 Mar 15 00:00	Manus Island	Transfield	Person in detention	Grievance		03 Mar 15 00:00	Clarification provided	03 Mar 15 00:00		
04 Mar 15 00:00	08 Mar 15 00:00	Manus Island	Transfield	Person in detention	Grievance		06 Mar 15 00:00	Clarification provided	08 Mar 15 00:00	No further action	
04 Mar 15 00:00	08 Mar 15 00:00	Manus Island	Transfield	Person in detention	Grievance		08 Mar 15 00:00	Clarification provided	08 Mar 15 00:00	No further action	2
05 Mar 15 00:00	08 Mar 15 00:00	Manus Island	Transfield	Person in Detention	Grievance		06 Mar 15 00:00	Clarification provided	08 Mar 15 00:00	No further action	er the Act 198
05 Mar 15 00:00	08 Mar 15 00:00	Manus Island	Transfield	Person in Detention	Grievance		08 Mar 15 00:00	Clarification provided	08 Mar 15 00:00	No further action	DIBP under
06 Mar 15 00:00	08 Mar 15 00:00	Manus Island	Transfield	Person in Detention	Grievance		08 Mar 15 00:00	Clarification provided	08 Mar 15 00:00	No further action	2.5
											Released

						s. 47F(1)					s. 47F(1)
06 Mar 15 00:00	08 Mar 15 00:00	Manus Island	Transfield	Person in Detention	Grievance		08 Mar 15 00:00	Clarification provided	08 Mar 15 00:00	No further action	
06 Mar 15 00:00	08 Mar 15 00:00	Manus Island	Transfield	Person in Detention	Grievance		08 Mar 15 00:00	Clarification provided	08 Mar 15 00:00	No further action	
06 Mar 15 00:00	08 Mar 15 00:00	Manus Island	Transfield	Person in Detention	Grievance		08 Mar 15 00:00	Clarification provided	08 Mar 15 00:00	No further action	
07 Mar 15 00:00	08 Mar 15 00:00	Manus Island	Transfield	Person in Detention	Grievance		08 Mar 15 00:00	Clarification provided	08 Mar 15 00:00	No further action	
07 Mar 15 00:00	08 Mar 15 00:00	Manus Island	Transfield	Person in Detention	Grievance		08 Mar 15 00:00	Clarification provided	08 Mar 15 00:00	No further action	
07 Mar 15 00:00	08 Mar 15 00:00	Manus Island	Transfield	Person in Detention	Grievance		08 Mar 15 00:00	Clarification provided	08 Mar 15 00:00	No further action	
07 Mar 15 00:00	08 Mar 15 00:00	Manus Island	Transfield	Person in Detention	Grievance		08 Mar 15 00:00	Clarification provided	08 Mar 15 00:00	No further action	
08 Mar 15 00:00	08 Mar 15 00:00	Manus Island	Transfield	Person in Detention	Grievance		08 Mar 15 00:00	Clarification provided	08 Mar 15 00:00	No further action	
08 Mar 15 00:00	08 Mar 15 00:00	Manus Island	Transfield	Person in Detention	Grievance		08 Mar 15 00:00	Clarification provided	08 Mar 15 00:00	No further action	1982
08 Mar 15 00:00	09 Mar 15 00:00	Manus Island	Transfield	Person in Detention	Grievance		09 Mar 15 00:00	Clarification provided	10 Mar 15 00:00	No further action	under the
09 Mar 15 00:00	09 Mar 15 00:00	Manus Island	Transfield	Person in Detention	Grievance		09 Mar 15 00:00	Clarification provided	10 Mar 15 00:00	No further action	Released by DIBP
											Releas

~						s. 47F(1)					s. 47F(1)	
10 Mar 15 00:00	11 Mar 15 00:00	Manus Island	Transfield	Person in Detention	Grievance		11 Mar 15 00:00	Other - please detail in comments	12 Mar 15 00:00	No further action	г	
10 Mar 15 00:00	11 Mar 15 00:00	Manus Island	Transfield	Person in Detention	Grievances		11 Mar 15 00:00	Other - please detail in comments	12 Mar 15 00:00	No further action	г	
10 Mar 15 00:00	11 Mar 15 00:00	Manus Island	Transfield	Person in Detention	Grievances		11 Mar 15 00:00	Other - please detail in comments	11 Mar 15 00:00	No further action	r'	
11 Mar 15 00:00	11 Mar 15 00:00	Manus Island	Transfield	Person in Detention	Communication	0	11 Mar 15 00:00	Other - please detail in comments	11 Mar 15 00:00	No further action	r	
12 Mar 15 00:00	13 Mar 15 00:00	Manus Island	Transfield	Person in Detention	Grievances		13 Mar 15 00:00	Other - please detail in comments	17 Mar 15 09:00	No further action	r	
12 Mar 15 00:00	13 Mar 15 00:00	Manus Island	Transfield	Person in Detention	Grievances		13 Mar 15 00:00	Other - please detail in comments	17 Mar 15 09:15	No further action	г	
12 Mar 15 00:00	13 Mar 15 00:00	Manus Island	Transfield	Person in Detention	Grievances		13 Mar 15 00:00	Other - please detail in comments	17 Mar 15 07:00	No further action	r'	
13 Mar 15 00:00	13 Mar 15 00:00	Manus Island	Transfield	Person in Detention	Grievances		13 Mar 15 00:00	Other - please detail in comments	17 Mar 15 07:30	No further action	г	
13 Mar 15 09:05	18 Mar 15 10:10	Manus Island	Transfield	Person in Detention	Access to Services		16-Mar-15	Other - please detail in comments	17 Mar 15 09:30	No further action	r	
14 Mar 15 09:05	18 Mar 15 10:25	Manus Island	Transfield	Person in Detention	Access to Services		15-Mar-15	Other - please detail in comments	17 Mar 15 10:00	No further action		
15 Mar 15 00:00	19 Mar 15 09:15	Manus Island	Transfield	Person in Detention	Grievances		15/03/2015	Other - please detail in comments	19 Mar 15 08:40	No further action	or the Act	
15 Mar 15 08:10	18 Mar 15 09:20	Manus Island	Transfield	Person in Detention	Grievances		15-Mar-15	Other - please detail in comments	17 Mar 15 09:00	No further action	DIBP under	
15 Mar 15 08:10	18 Mar 15 10:30	Manus Island	Transfield	Person in Detention	Access to Services		15-Mar-15	Other - please detail in comments	17 Mar 15 11:00	No further action	D D	
15 Mar 15 08:13	18 Mar 15 09:30	Manus Island	Transfield	Person in Detention	Rights, Respect and Dignity		15-Mar-15	Other - please detail in comments	17 Mar 15 15:00	No further action		
15 Mar 15 10:57	18 Mar 15 09:00	Manus Island	Transfield	Person in Detention	Access to Services		15-Mar-15	Other - please detail in comments	17 Mar 15 08:00	No further action	Released	

						s. 47F(1)					s. 47F(1)	
15 Mar 15 10:57	18 Mar 15 09:10	Manus Island	Transfield	Person in Detention	Access to Services		15-Mar-15	Other - please detail in comments	17 Mar 15 08:30	No further action		
17 Mar 15 09:43	18 Mar 15 10:35	Manus Island	Transfield	Person in Detention	Grievances		18/03/2015 7:15	Other - please detail in comments	18 Mar 15 07:15	No further action		
17 Mar 15 09:43	18 Mar 15 10:40	Manus Island	Transfield	Person in Detention	Access to Services		18/03/2015 7:30	Other - please detail in comments	18 Mar 15 07:30	No further action		
17 Mar 15 09:43	18 Mar 15 11:25	Manus Island	Transfield	Person in Detention	Access to Services		18/03/2015 11:00	Other - please detail in comments	18 Mar 15 11:00	No further action		
17 Mar 15 09:43	18 Mar 15 11:30	Manus Island	Transfield	Person in Detention	Grievances		18/03/2015 10:15	Other - please detail in comments	18 Mar 15 10:15	No further action		
17 Mar 15 09:47	18 Mar 15 11:05	Manus Island	Transfield	Person in Detention	Access to Services		18/03/2015 8:00	Other - please detail in comments	18 Mar 15 08:00	No further action		
17 Mar 15 18:41	18 Mar 15 11:20	Manus Island	Transfield	Person in Detention	Grievances		18/03/2015 8:20	Other - please detail in comments	18 Mar 15 08:20	No further action		
18 Mar 15 11:42	18 Mar 15 17:40	Manus Island	Transfield	Person in Detention	Access to Services		18/03/2015 14:20	Other - please detail in comments	18 Mar 15 14:20	No further action		82
19 Mar 15 14:20	20 Mar 15 08:25	Manus Island	Transfield	Person in Detention	Grievances		19/03/2015 16:00	Other - please detail in comments	19 Mar 15 16:00	No further action		under the ation Act 198,
20 Mar 15 09:19	22 Mar 15 07:07	Manus Island	Transfield	Person in Detention	Grievances		22/03/2015 6:55	Other - please detail in comments	25 Mar 15 16:00	No further action		by DIBP of Informa
												Released

					s. 47F(1)				S	s. 47F(1)
20 Mar 15 09:20	22 Mar 15 07:05	Manus Island	Transfield	Person in Detention	Grievances	22/03/2015 7:00	Other - please detail in comments	25 Mar 15 07:05	No further action	
21 Mar 15 07:54	22 Mar 15 07:35	Manus Island	Transfield	Person in Detention	Access to Services	22/03/2015 7:22	Other - please detail in comments	25 Mar 15 16:30	No further action	
1 Mar 15 12:50	22 Mar 15 07:30	Manus Island	Transfield	Person in Detention	Grievances	22/03/2015 7:20	Other - please detail in comments	25 Mar 15 15:00	No further action	
Mar 15 17:33	24 Mar 15 08:16	Manus Island	Transfield	Person in Detention	Grievances	23/03/2015 17:30	Other - please detail in comments	25 Mar 15 08:30	No further action	
2 Mar 15 07:48	24 Mar 15 08:30	Manus Island	Transfield	Person in Detention	Grievances	23/03/2015 18:30	Other - please detail in comments	23 Mar 15 18:30	No further action	
! Mar 15 07:56	24 Mar 15 08:03	Manus Island	Transfield	Person in Detention	Grievances	23/03/2015 17:00	Other - please detail in comments	25 Mar 15 07:30	No further action	
. Mar 15 09:19	24 Mar 15 08:18	Manus Island	Transfield	Person in Detention	Grievances	23/03/2015 18:00	Other - please detail in comments	23 Mar 15 18:00	No further action	
Mar 15 09:19	24 Mar 15 08:25	Manus Island	Transfield	Person in Detention	Grievances	23/03/2015 18:15	Other - please detail in comments	23 Mar 15 18:15	No further action	
Mar 15 11:53	24 Mar 15 07:55	Manus Island	Transfield	Person in Detention	Access to Services	23/03/2015 16:50	Other - please detail in comments	25 Mar 15 15:30	No further action	
Mar 15 08:42	24 Mar 15 08:15	Manus Island	Transfield	Person in Detention	Access to Services	23/03/2015 17:20	Other - please detail in comments	25 Mar 15 08:00	No further action	
Mar 15 08:29	26 Mar 15 16:25	Manus Island	Transfield	Person in Detention	Grievances	25/03/2015	Other - please detail in comments	25 Mar 15 15:15	No further action	
Mar 15 08:43	26 Mar 15 16:15	Manus Island	Transfield	Person in Detention	Quality of Clinical Car	25/03/2015 16:30	Other - please detail in comments	26 Mar 15 16:30	No further action	er the
Mar 15 13:46	26 Mar 15 16:35	Manus Island	Transfield	Person in Detention	Grievances	27/03/2015 17:05	Other - please detail in comments	27 Mar 15 17:05	No further action	P under
Mar 15 14:57	27 Mar 15 16:50	Manus Island	Transfield	Person in Detention	Grievances	27/03/2015 16:15	Other - please detail in comments	27 Mar 15 16:15	No further action	DIBP
Mar 15 14:57	27 Mar 15 16:51	Manus Island	Transfield	Person in Detention	Access to Services	27/03/2015 15:50	Other - please detail in comments	27 Mar 15 15:50	No further action	Released by

						s. 47F(1)					s. 47F(1)
28 Mar 15 11:01	28 Mar 15 15:55	Manus Island	Transfield	Person in detention	Grievances		29/03/2015 16:00	Other - please detail in comments	30 Mar 15 16:00	No further action	
28 Mar 15 14:08	28 Mar 15 15:30	Manus Island	Transfield	Person in detention	Grievances		29/03/2015 16:00	Other - please detail in comments	30 Mar 15 16:00	No further action	
29 Mar 15 15:10	30 Mar 15 15:25	Manus Island	Transfield	Person in detention	Grievances		30/03/2015 16:00	Clarification provided	03 Apr 15 16:00	No further action	
30 Mar 15 09:51	30 Mar 15 15:25	Manus Island	Transfield	Person in detention	Grievances		24/04/2015 14:30	Clarification provided	24 Apr 15 14:30	No further action	
31 Mar 15 13:06	31 Mar 15 14:00	Manus Island	Transfield	Person in detention	Grievances		31/03/2015 14:00	Clarification provided	03 Apr 15 16:00	No further action	
31 Mar 15 13:06	31 Mar 15 14:00	Manus Island	Transfield	Person in detention	Grievances		31/03/2015 14:00	Clarification provided	03 Apr 15 16:00	No further action	

Complaints Regis	ster		->¦<- i⊩	nms									
Date Complaint Received (Time 1)	Date Added onto Complaints Register (Time 2)	IHMS Facility	Origin of Complaint	Complaint Received from	Category	Description	Date and Time Initial Response Provided (Time 4)	Action taken	Resolution Date (Time 3)	Follow up required		Comments	
02 Apr 15 07:37	02 Apr 15 16:00	Manus Island	Transfield	Person in Detention	Grievances	s. 47F(1)	2/04/2015 16:00	Clarification provided	03 Apr 15 16:00	No further action	s. 47F(1)		
02 Apr 15 17:04	03 Apr 15 16:00	Manus Island	Transfield	Person in detention	Grievances		03 Apr 15 16:00	Clarification provided	05 Apr 15 16:00	No further action			
02 Apr 15 17:04	03 Apr 15 15:45	Manus Island	Transfield	Person in detention	Grievances		3/04/2015 15:00						
02 Apr 15 17:04	03 Apr 15 16:00	Manus Island	Transfield	Person in detention	Grievances		03 Apr 15 16:00	Clarification provided	06 Apr 15 16:00	No further action			
02 Apr 15 17:04	03 Apr 15 15:45	Manus Island	Transfield	Person in detention	Grievances		3/04/2015 15:00						
03 Apr 15 11:13	03 Apr 15 16:00	Manus Island	Transfield	Person in detention	Grievances		03 Apr 15 16:00	Clarification provided	06 Apr 15 16:00	No further action			
03 Apr 15 11:13	03 Apr 15 15:45	Manus Island	Transfield	Person in detention	Grievances		3/04/2015 15:00						
03 Apr 15 11:13	03 Apr 15 16:00	Manus Island	Transfield	Person in detention	Grievances		03 Apr 15 16:00	Clarification provided	06 Apr 15 16:00	No further action			under the ation Act 1982
03 Apr 15 11:13	03 Apr 15 15:45	Manus Island	Transfield	Person in detention	Grievances		3/04/2015 15:00						y DIBP unde
04 Apr 15 10:46	04 Apr 15 15:30	Manus Island	Transfield	Person in detention	Grievances		4/04/2015 15:30						Released by DIBP Freedom of Inform

						s. 47F(1)					s. 47F(1)	Document 1
04 Apr 15 10:46	09 Apr 15 15:30	Manus Island	Transfield	Person in detention	Grievances		09 Apr 15 15:30	Clarification provided	11 Apr 15 16:00	No further action	n	
04 Apr 15 10:46	04 Apr 15 15:30	Manus Island	Transfield	Person in detention	Grievances		4/04/2015 15:30					
04 Apr 15 10:46	09 Apr 15 15:30	Manus Island	Transfield	Person in detention	Grievances		09 Apr 15 15:30	Clarification provided	10 Apr 15 16:00	No further action	n	
05 Apr 15 08:58	09 Apr 15 15:45	Manus Island	Transfield	Person in detention	Grievances		09 Apr 15 15:45	Clarification provided	11 Apr 15 16:00	No further action	n	
06 Apr 15 14:38	13 Apr 15 11:30	Manus Island	Transfield	Person in detention	Grievances		06 Apr 15 16:00	Clarification provided	11 Арг 15 16:00	No further action	n	
07 Apr 15 08:15	09 Apr 15 15:45	Manus Island	Transfield	Person in detention	Grievances		09 Apr 15 15:45	Clarification provided	11 Apr 15 16:00	No further action	n	
07 Apr 15 09:25	09 Apr 15 15:45	Manus Island	Transfield	Person in detention	Grievances		09 Apr 15 15:45	Clarification provided	11 Apr 15 16:00	No further actio	n	
08 Apr 15 12:09	08 Apr 15 15:00	Manus Island	Transfield	Person in detention	Grievances		08 Apr 15 15:00	Clarification provided	10 Apr 15 16:00	No further action	n	
08 Apr 15 12:09	08 Apr 15 15:00	Manus Island	Transfield	Person in detention	Grievances		08 Apr 15 15:00	Clarification provided	10 Apr 15 16:00	No further action	n	
08 Apr 15 23:42	09 Apr 15 15:45	Manus Island	Transfield	Person in detention	Grievances		09 Apr 15 15:45	Clarification provided	11 Apr 15 16:00	No further action	n	8
09 Apr 15 08:23	09 Apr 15 15:45	Manus Island	Transfield	Person in detention	Grievances		09 Apr 15 15:45	Clarification provided	10 Apr 15 16:00	No further actio	n	r the Act 1982
09 Apr 15 10:51	09 Apr 15 15:45	Manus Island	Transfield	Person in detention	Grievances		09 Apr 15 15:45					by DIBP under the
09 Apr 15 10:53	13 Apr 15 11:30	Manus Island	Transfield	Person in detention	Grievances		06 Apr 15 16:00	Clarification provided	11 Арг 15 16:00	No further action	n	by DIB
09 Apr 15 11:42	09 Apr 15 15:45	Manus Island	Transfield	Person in detention	Grievances		09 Apr 15 15:45	Clarification provided	10 Apr 15 16:00	No further action	n	Released Preedom o
												Rel

D	-	01	110	~	-	+	
-1.7	()	C.I.	нn	ne	211		
	$\mathbf{\mathbf{\mathcal{C}}}$	v	411	118	/ 1		

Ĩ									s. 47F(1)
10 Apr 15 07:53	10 Apr 15 09:00	Manus Island	Transfield	Person in detention	Grievances	10 Apr 15 09:00	Clarification provided	10 Apr 15 16:00	No further action
10 Apr 15 09:56	13 Apr 15 11:30	Manus Island	Transfield	Person in detention	Grievances	10 Apr 15 16:00	Clarification provided	10 Apr 15 16:00	No further action
10 Apr 15 10:55	13 Apr 15 11:55	Manus Island	Transfield	Person in detention	Grievances	10 Apr 15 16:00	Clarification provided	11 Apr 15 16:00	No further action
10 Apr 15 10:55	13 Apr 15 11:55	Manus Island	Transfield	Person in detention	Grievances	10 Apr 15 16:00	Clarification provided	11 Apr 15 16:00	No further action
11 Apr 15 08:52	13 Apr 15 15:00	Manus Island	Transfield	Person in detention	Grievances	13 Apr 15 16:00	Clarification provided	14 Apr 15 16:00	No further action
11 Apr 15 08:55	13 Apr 15 15:00	Manus Island	Transfield	Person in detention	Grievances	13 Apr 15 16:00	Clarification provided	14 Apr 15 16:00	No further action
11 Apr 15 10:04	13 Apr 15 15:00	Manus Island	Transfield	Person in detention	Grievances	13 Apr 15 16:00	Clarification provided	14 Apr 15 16:00	No further action
11 Apr 15 11:00	13 Apr 15 15:00	Manus Island	Transfield	Person in detention	Grievances	13 Apr 15 16:00	Clarification provided	14 Apr 15 16:00	No further action
12 Apr 15 08:26	13 Apr 15 15:00	Manus Island	Transfield	Person in detention	Grievances	13 Apr 15 16:00	Clarification provided	14 Apr 15 16:00	No further action
12 Apr 15 08:26	13 Apr 15 15:00	Manus Island	Transfield	Person in detention	Grievances	13 Apr 15 16:00	Clarification provided	14 Apr 15 16:00	No further action
12 Apr 15 11:03	13 Apr 15 15:00	Manus Island	Transfield	Person in detention	Grievances	13 Apr 15 16:00	Clarification provided	14 Арг 15 16:00	No further action
12 Apr 15 11:08	13 Apr 15 15:00	Manus Island	Transfield	Person in detention	Grievances	13 Apr 15 16:00	Clarification provided	14 Apr 15 16:00	No further action
13 Apr 15 11:18	13 Apr 15 15:00	Manus Island	Transfield	Person in detention	Grievances	13 Apr 15 16:00	Clarification provided	14 Арг 15 16:00	No further action

17

		CI
		00
		~
		CO
	a	1982
	9	+
	-	O
	under the	Act
	4	1
	Ψ	nation A
	O	0
		- 2
	\supset	~
		10
	1	5
	0	2
	=	O
	0	4
	DIBP L	f Inform
	-	of Ir
	5	Ham
		0
	73	-
	<i>x</i>	1
	Ψ.	~
	92	\sim
	w	Ö
1	Released t	Freedom (
	(I)	0
	0	Same.
		Щ

13 Apr 15 11:18	13 Apr 15 15:00	Manus Island	Transfield	Person in detention	Grievances
14 Apr 15 10:52	14 Apr 15 12:00	manus Island	Transfield	Person in detention	Grievances
14 Apr 15 11:21	14 Apr 15 12:00	Manus Island	Transfield	Person in detention	
14 Apr 13 11.21	14 Apr 15 12.00	Manus Island	Transileid	Person in determon	Grievances
15 Apr 15 14:04	16 Apr 15 13:30	Manus Island	Transfield	Person in detention	Grievances
16 Apr 15 14:02	16 Apr 15 16:00	Manus Island	Transfield	Person in detention	Grievances
16 Apr 15 14:02	16 Apr 15 16:00	Manus Island	Transfield	Person in detention	Grievances
16 Apr 15 14:02	16 Apr 15 16:00	Manus Island	Transfield	Person in detention	Grievances
17 Apr 15 13:33	17 Apr 15 15:00	Manus Island	Transfield	Person in detention	Grievances
18 Apr 15 12:37	18 Apr 15 15:00	Manus Island	Transfield	Person in detention	Grievances
12 Apr 15 10:38 17 Apr 15 10:38	20 Apr 15 12:00 20 Apr 15 12:00	Manus Island Manus Island	Transfield Transfield	Person in Detention Person in Detention	Grievances Grievances
20 Apr 15 10:18	20 Apr 15 12:00	Manus Island	Transfield	Person in Detention	Grievances
19 Apr 15 08:38	20 Apr 15 12:00	Manus Island	Transfield	Person in Detention	Grievances
19 Apr 15 08:38	20 Apr 15 12:00	Manus Island	Transfield	Person in Detention	Grievances
20 Apr 15 14:44	21 Apr 15 08:00	Manus Island	Transfield	Person in Detention	Grievances
20 Apr 15 14:17	21 Apr 15 08:00	Manus Island	Transfield	Person in Detention	Grievances
20 Apr 15 14:09	21 Apr 15 08:00	Manus Island	Transfield	Person in Detention	Grievances
20 Apr 15 14:09	21 Apr 15 08:00	Manus Island	Transfield	Person in Detention	Grievances
21 Apr 15 14:23	21 Apr 15 14:30	Manus Island	Transfield	Person in Detention	Grievances
21 Apr 15 15:00	21 Apr 15 16:00	Manus Island	Transfield	Person in Detention	Grievances
21 Apr 15 15:00	21 Apr 15 16:00	Manus Island	Other - please detail in comments	Person in Detention	Grievances
21 Apr 15 15:00	21 Apr 15 14:15	Manus Island	Transfield	Person in Detention	Grievances
22 Apr 15 13:10	22 Apr 15 13:45	Manus Island	Transfield	Person in Detention	Grievances
22 Apr 15 12:27	22 Apr 15 13:45	Manus Island	Transfield	Person in Detention	Grievances
22 Apr 15 10:41	22 Apr 15 13:45	Manus Island	Transfield	Person in Detention	Grievances
22 Apr 15 10:45	22 Apr 15 13:45	Manus Island	Transfield	Person in Detention	Grievances
23 Apr 15 10:12	23 Apr 15 13:30	Manus Island	Transfield	Person in Detention	Grievances
23 Apr 15 12:29	23 Apr 15 13:30	Manus Island	Transfield	Person in Detention	Grievances
23 Apr 15 12:29	23 Apr 15 13:30	Manus Island	Transfield	Person in Detention	Grievances

13 Apr 15 16:00 14 Apr 15 12:00 14 Apr 15 12:00 16 Apr 15 13:30	Clarification provided Clarification provided Clarification provided	14 Apr 15 16:00 14 Apr 15 16:00 14 Apr 15 16:00	No further action
14 Apr 15 12:00			No further action
14 Apr 15 12:00			
	Cidillication provided		No further action
16 Apr 15 13:30		14 Афт 13 19.00	NO luitilei action
	Clarification provided	16 Apr 15 15:30	No further action
16 Apr 15 16:00	Clarification provided	21 Apr 15 16:00	No further action
16 Apr 15 16:00	Clarification provided	21 Apr 15 16:00	No further action
16 Apr 15 16:00	Clarification provided	21 Apr 15 16:00	No further action
17 Apr 15 15:00	Clarification provided	21 Apr 15 16:00	No further action
18 Apr 15 15:00	Clarification provided	21 Apr 15 16:00	No further action
20 Apr 15 12:00	Clarification provided	24 Apr 15 14:30	No further action
20 Apr 15 12:00	Clarification provided	24 Apr 15 14:30	No further action
20 Apr 15 12:00	Clarification provided	21 Apr 15 16:00	No further action
20 Apr 15 12:00	Clarification provided	21 Apr 15 16:00	No further action
20 Apr 15 12:00	Clarification provided	21 Apr 15 16:00	No further action
21 Apr 15 08:00	Clarification provided	21 Apr 15 16:00	No further action
21 Apr 15 08:00	Clarification provided	21 Apr 15 16:00	No further action
21 Apr 15 08:00	Clarification provided	21 Apr 15 16:00	No further action
21 Apr 15 08:00	Clarification provided	21 Apr 15 16:00	No further action
21 Apr 15 14:35	Clarification provided	21 Apr 15 16:00	No further action
21 Apr 15 16:00	Clarification provided	21 Apr 15 16:00	No further action
21 Apr 15 16:00	Clarification provided	21 Apr 15 16:00	No further action
25 Apr 15 09:00	Clarification provided	25 Apr 15 09:00	No further action
22 Apr 15 14:00	Clarification provided	25 Apr 15 16:00	No further action
22 Apr 15 14:00	Clarification provided	25 Apr 15 16:00	No further action
22 Apr 15 14:00	Clarification provided	25 Apr 15 16:00	No further action
22 Apr 15 14:00	Clarification provided	25 Apr 15 16:00	No further action
23 Apr 15 13:30	Clarification provided	26 Apr 15 16:00	No further action
23 Apr 15 13:30	Clarification provided	26 Apr 15 16:00	No further action
23 Apr 15 13:30	Clarification provided	26 Apr 15 16:00	No further action
	16 Apr 15 16:00 16 Apr 15 16:00 17 Apr 15 15:00 18 Apr 15 15:00 18 Apr 15 15:00 20 Apr 15 12:00 20 Apr 15 12:00 20 Apr 15 12:00 20 Apr 15 12:00 21 Apr 15 08:00 21 Apr 15 08:00 21 Apr 15 08:00 21 Apr 15 16:00 21 Apr 15 16:00 22 Apr 15 14:00 23 Apr 15 14:00 23 Apr 15 13:30 23 Apr 15 13:30	Clarification provided	Clarification provided 21 Apr 15 16:00 Clarification provided 24 Apr 15 14:30 Clarification provided 24 Apr 15 14:30 Clarification provided 21 Apr 15 16:00 Clarification provided 25 Apr 15 16:00 Clarification provided 26 Apr 15 16:00

										s. 47F(1)		
23 Apr 15 15:03	24 Apr 15 08:00	Manus Island	Transfield	Person in Detention	Grievances	24 Apr 15 08:00						
25 / pr 15 15.05	247 pr 15 00.00	Halias Islana	Transitora	1 CISON IN Determen	Onevances	247/pl 10 00.00						
24 Apr 15 12:21	24 Apr 15 14:30	Manus Island	Transfield	Person in Detention	Grievances	24 Apr 15 14:30	Clarification provided	24 Apr 15 16:00	No further action			
15 Apr 15 15:00	15 Apr 15 15:00	Manus Island	Transfield	Person in Detention	Grievances	15 Apr 15 15:00	Clarification provided	25 Apr 15 16:00	No further action			
25 Apr 15 17:00	25 Apr 15 17:00	Manus Island	Transfield	Person in Detention	Grievances	25 Apr 15 17:00	Clarification provided	25 Apr 15 16:00	No further action			
25 Apr 15 13:56	25 Apr 15 17:00	Manus Island	Transfield	Person in Detention	Grievances	25 Apr 15 17:00	Clarification provided	26 Apr 15 16:00	No further action			
25 Apr 15 13:13	25 Apr 15 17:00	Manus Island	Transfield	Person in Detention	Grievances	25 Apr 15 17:00	Clarification provided	26 Apr 15 16:00	No further action			
25 Apr 15 13:13	25 Apr 15 17:00	Manus Island	Transfield	Person in Detention	Grievances	25 Apr 15 17:00						
25 Apr 15 11:59	25 Apr 15 17:00	Manus Island	Transfield	Person in Detention	Grievances	25 Apr 15 17:00	Clarification provided	26 Apr 15 16:00	No further action			
25 Apr 15 12:04	25 Apr 15 17:00	Manus Island	Transfield	Person in Detention	Grievances	25 Apr 15 17:00	Clarification provided	26 Apr 15 16:00	No further action			
26 Apr 15 12:18	27 Apr 15 08:38	Manus Island	Transfield	Person in Detention	Grievances	27 Apr 15 10:00	Clarification provided	27 Apr 15 16:00	No further action			
26 Apr 15 12:18	27 Apr 15 08:38	Manus Island	Transfield	Person in Detention	Grievances	27 Apr 15 10:00	Clarification provided	27 Apr 15 16:00	No further action			
26 Apr 15 12:18	27 Apr 15 08:38	Manus Island	Transfield	Person in Detention	Grievances	27 Apr 15 10:00	Clarification provided	27 Apr 15 16:00	No further action			
26 Apr 15 12:18	27 Apr 15 08:38	Manus Island	Transfield	Person in Detention	Grievances	27 Apr 15 10:00	Clarification provided	27 Apr 15 16:00	No further action			
26 Apr 15 12:18	27 Apr 15 08:38	Manus Island	Transfield	Person in Detention	Grievances	27 Apr 15 10:00	Clarification provided	27 Apr 15 16:00	No further action			
26 Apr 15 12:18	27 Apr 15 08:38	Manus Island	Transfield	Person in Detention	Grievances	27 Apr 15 10:00	Clarification provided	27 Apr 15 16:00	No further action			
27 Apr 15 11:58	27 Apr 15 13:00	Manus Island	Transfield	Person in Detention	Grievances	27 Apr 15 15:35	Clarification provided	27 Apr 15 16:00	No further action			
27 Apr 15 11:58	27 Apr 15 13:00	Manus Island	Transfield	Person in Detention	Grievances	27 Apr 15 15:35	Clarification provided	27 Apr 15 16:00	No further action			
27 Apr 15 11:58	27 Apr 15 13:00	Manus Island	Transfield	Person in Detention	Grievances	27 Apr 15 15:35	Clarification provided	27 Apr 15 16:00				
28 Apr 15 11:00	28 Apr 15 17:15	Manus Island	Transfield	Person in Detention	Grievances	28 Apr 15 17:15	Clarification provided	01 May 15 16:00	No further action			
29 Apr 15 10:09	29 Apr 15 10:20	Manus Island	Transfield	Person in Detention	Grievances	29 Apr 15 10:25	Clarification provided	01 May 15 16:00	No further action			
20 / 10 / 10 / 10 / 10	207 pr (6 10.20	Mariab Iolana	, , , , , , , , , , , , , , , , , , , ,		51151311325	20747 10 10:25	J. J	2 . may 12 . c. c.	, 10 10 10 10 10 10 10 10 10 10 10 10 10		1982	
											he 21 1	
29 Apr 15 10:09	29 Apr 15 10:20	Manus Island	Transfield	Person in Detention	Grievances	29 Apr 15 10:25	Clarification provided	03 May 15 16:00	No further action		ar the	
											tion	
											Released by DIBP under the Freedom of Information Act 1	
70 Apr 15 19-17	70 Apr 15 14:70	Manus Island	Transfield	Darcan in Datantian	Crimioneae	20 Apr 15 16-00	Clarification provided	01 May 15 16:00	No further action		DIE nfol	
29 Apr 15 12:12	29 Apr 15 14:20	Manus Island	Transfield	Person in Detention	Grievances	29 Apr 15 16:00	Clarification provided	0 F May 10 10.00	No further action		by of l	
											sed	
											90	
											<u>6</u>	
											CK II	

						s. 47F(1)						Document 1	
30 Apr 15 00:00	01 May 15 17:12	Manus Island	Transfield	Person in Detention	Grievances		01 May 15 16:00	Clarification provided	03 May 15 16:00	No further action	s. 47F(1)		
27 Apr 15 09:30	10 May 15 15:30	Manus Island	Transfield	Person in Detention	Professiona Conduct by IHMS Staff		08 May 15 00:00	Other - please detail in comments	08 May 15 00:00	No further action			
21 May 15 09:30	10 May 15 15:45	Manus Island	Transfield	Person in Detention	Professiona Conduct by IHMS Staff		08 May 15 00:00	Other - please detail in comments	08 May 15 00:00	No further action			

Complaints Regi												
Pate Complaint Received (Time 1)	Date Added onto Complaints Register (Time 2)	IHMS Facility	Complaint Reference Number	Origin of Complaint	Complaint Received from	Category	Description	Date and Time Initial Response Provided (Time 4)	Action taken	Resolution Date (Time 3)	Follow up required	Comments
							s. 47F(1)					s. 47F(1)
D1 May 15 00:00	01 May 15 17:20	Manus Island	FC3084AB	Transfield	Person in Detention	Grievances		02 May 15 16:00	Clarification provided	04 May 15 16:00	No further action	
D1 May 15 00:00	01 May 15 17:17	Manus Island	FC3083A	Transfield	Person in Detention	Grievances		02 May 15 16:00	Clarification provided	04 May 15 16:00	No further action	
D2 May 15 11:25	02 May 15 17:04	Manus Island	FC3090A	Transfield	Person in Detention	Grievances		02 May 15 16:00	Clarification provided	04 May 15 16:00	No further action	
D2 May 15 11:25	02 May 15 17:12	Manus Island	FC3093A	Transfield	Person in Detention	Grievances		02 May 15 16:00	Clarification provided	04 May 15 16:00	No further action	
02 May 15 11:25	02 May 15 16:57	Manus Island	FC3089A	Transfield	Person in Detention	Grievances		02 May 15 16:00	Clarification provided	04 May 15 16:00	No further action	
D2 May 15 11;25	02 May 15 17:06	Manus Island	FC3091A	Transfield	Person in Detention	Grievances		02 May 15 16:00	Clarification provided	04 May 15 16:00	No further action	
D2 May 15 11:25	02 May 15 17:09	Manus Island	FC3092A	Transfield	Person in Detention	Grievances		02 May 15 16:00	Clarification provided	04 May 15 16:00	No further action	adt racht
3 May 15 00:00	11 May 15 14:45	Manus Island	FC3105A	Transfield	Person in Detention	Professional Conduct by IHMS Staff		08 May 15 00:00	Other - please detail in comments	10 May 15 00:00	No further action	
3 May 15 00:00	10 May 15 15:20	Manus Island	FC3104A	Transfield	Person in Detention	Professional Conduct by IHMS Staff		08 May 15 00:00	Other - please detail in comments	09 May 15 18:00	No further action	
												To the state of th

							s. 47F(1)					s. 47F(1)	
05 May 15 11:31	06 May 15 16:18	Manus Island	FC3116A	Transfield	Person in Detention	Grievances		06 May 15 16:00	Clarification provided	09 May 15 16:00	No further action		
5 May 15 11:31	06 May 15 16:25	Manus Island	FC3118A	Transfield	Person in Detention	Grievances		06 May 15 16:00	Clarification provided	09 May 15 16:00	No further action		
5 May 15 11:31	06 May 15 16;14	Manus Island	FC3117A	Transfield	Person in Detention	Grievances		06 May 15 16:00	Clarification provided	09 May 15 16:00	No further action		
5 May 15 12:58	06 May 15 16:31	Manus Island	FC3122A	Transfield	Person in Detention	Grievances		06 May 15 16:00	Clarification provided	09 May 15 16:00	No further action		
6 May 15 00:00	11 May 15 15:00	Manus Island	FC3127A	Transfield	Person in Detention	Professiona Conduct by IHMS Staff		08 May 15 00:00	Other - please detail in comments	10 May 15 00:00	No further action		
6 May 15 00:00	11 May 15 15:35	Manus Island	FC3126A	Transfield	Person in Detention	Professiona Conduct by IHMS Staff		08 May 15 00:00	Other - please detail in comments	10 May 15 00:00	No further action		
6 May 15 00:00	11 May 15 15:15	Manus Island	FC3128A	Transfield	Person in Detention	Professiona Conduct by IHMS Staff		08 May 15 00:00	Other - please detail in comments	10 May 15 00:00	No further action		
6 May 15 15:06	06 May 15-17 <u>:</u> 07	Manus Island	FC3132A	Transfield	Person in Detention	Grievances		07 May 15 16:00	Clarification provided	09 May 15 16:00	No further action		CO
6 May 15 15:06	06 May 15 16:43	Manus Island	FC3130A	Transfield	Person in Detention	Grievances		07 May 15 16:00	Clarification provided	09 May 15 16:00	No further action		Released by DIBP under the
06 May 15 15:06	06 May 15 17:10	Manus Island	FC3133A	Transfield	Person in Detention	Grievances		07 May 15 16:00	Clarification provided	10 May 15 16:00	No further action		d by DIBP
													Release

												s. 47F(1)	Docum	ent 1
							47F(1)							
06 May 15 15:06	06 May 15 16:42	Manus Island	FC3129A	Transfield	Person in Detention	Grievances	07 May 1	15 16:00	Clarification provided	09 May 15 16:00	No further action			
06 May 15 15:06	06 May 15 17:06	Manus Island	FC3131A	Transfield	Person in Detention	Grievances	07 May 1	15 16:00	Clarification provided	09 May 15 16:00	No further action			
07 May 15 11:04	07 May 15 16:37	Manus Island	FC3192A	Transfield	Person in Detention	Grievances	07 May 1	15 16:00	Clarification provided	14 May 15 16:00	No further action			
07 May 15 11:04	07 May 15 16:30	Manus Island	FC3135A	Transfield	Person in Detention	Grievances	07 May 1	15 16:00	Clarification provided	10 May 15 16:00	No further action			
08 May 15 00:00	11 May 15 15:45	Manus Island	FC3146A	Transfield	Person in Detention	Professional Conduct by IHMS Staff	08 May 1	15 00:00	Other - please detail in comments	10 May 15 00:00	No further action			
09 May 15 10:36	11 May 15 18:35	Manus Island	FC3151A	Transfield	Person in Detention	Grievances	11 May 1	15 16:00	Clarification provided	13 May 15 16:00	No further action			
09 May 15 10:36	11 May 15-18:33	Manus Island	FC3150A	Transfield	Person in Detention	Grievances	11 May 1	15 16:00	Clarification provided	13 May 15 16:00	No further action			
09 May 15 10:36	11 May 15 18:33	Manus Island	FC3152A	Transfield	Person in Detention	Grievances	11 May 1	15 16:00	Clarification provided	13 May 15 16:00	No further action			
09 May 15 11:31	12 May 15 15:40	Manus Island	FC3154A	Transfield	Person in Detention	Professional Conduct by IHMS Staff	10 May 1	15 16:00	Other - please detail in comments	12 May 15 16:00	No further action			r the Act 1982
10 May 15 11:09	12 May 15 18:24	Manus Island	FC3164A	Transfield	Person in Detention	Grievances	12 May 1	15 16:00	Clarification provided	13 May 15 16:00	No further action			DIBP under
10 May 15 11:09	12 May 15 18:26	Manus Island	FC3165A	Transfield	Person in Detention	Grievances	12 May 1	15 16:00	Clarification provided	13 May 15 16:00	No further action			Released by D

							s. 47F(1)						Documer	nt 1
I							2(1)					s. 47F(1)		
11 May 15 11:21	12 May 15 18:31	Manus Island	FC3173A	Transfield	Person in Detention	Grievances		12 May 15 16:00	Clarification provided	16 May 15 16:00	No further action			
11 May 15 11:21	12 May 15 18:28	Manus Island	FC3172A	Transfield	Person in Detention	Grievances		12 May 15 16:00	Clarification provided	13 May 15 16:00	No further action			
11 Мәу 15 11:21	12 May 15 18:34	Manus Island	FC3171A	Transfield	Person in Detention	Grievances		12/05/2015 16:00	Clarification provided	13 May 15 16:00	No further action			
12 May 15 10:58	13 May 15 11:45	Manus Island	FC3181A	Transfield	Person in Detention	Grievances		13/05/2015 16:00	Clarification provided	20 May 15 16:00	No further action			
12 May 15 10:58	13 May 15 11:42	Manus Island	FC3180A	Transfield	Person in Detention	Grievances		13/05/2015 16:00	Clarification provided	20 May 15 16:00	No further action			
12 May 15 17:40	13 May 15 11:39	Manus Island	FC3106A	Transfield	Person in Detention	Grievances		13/05/2015 16:00	Clarification provided	13 May 15 16:00	No further action			r the <i>Act 1982</i>
13 May 15 11:13	15 May 15 13:24	Manus Island	FC3191A	Transfield	Person in Detention	Grievances		15/05/2015 16:00	Clarification provided	16 May 15 16:00	No further action			DIBP unde nformation
13 May 15 11:13	15 May 15 13:27	Manus Island	FC3193A	Transfield	Person in Detention	Grievances		15/05/2015 16:00	Clarification provided	16 May 15 16:00	No further action			Released by Freedom of I
														24

													Docum	ent 1
							s. 47F(1)					s. 47F(1)		
13 May 15 11:13	14 May 15 16:45	Manus Island	FC3192A	Transfield	Person in Detention	Grievances		14/05/2015 16:00	Clarification provided	14 May 15 16:00	No further action			
14 May 15 08:25	15 May 15 13:29	Manus Island	FC3202A	Transfield	Person in Detention	Professional Conduct by		15/05/2015 16:00	Clarification provided	18 May 15 16:00	No further			
14 Way 15 06.25	13 Way 13 13.23	IAISLIG2 IZIGLIG	1 C3202A	Hansileid	reison in betendon	IHMS Staff		13/03/2013 10:00	Clarification provided	18 Way 13 10.00	action			
14 May 15 09:55	15 May 15 13:33	Manus Island	FC3206A	Transfield	Person in Detention	Grievances		15/05/2015 16:00	Clarification provided	17 May 15 16:00	No further			
											action			
14 May 15 09:55	15 May 15 13:41	Manus Island	FC3207A	Transfield	Person in Detention	Grievances		15/05/2015 16:00	Clarification provided	16 May 15 16:00	No further			
											action			
14 May 15 09:55	15 May 15 13:38	Manus Island	FC3204A	Transfield	Person in Detention	Grievances		15/05/2015 16:00	Clarification provided	16 May 15 16:00	No further action			
														1982
														t 18
														under the
	1511 451010	Green	5505054	T 611		Professional		20/25/2045 45 20	Other - please detail in	0014 454600	No further			ion
14 May 15 11:45	15 May 15 13:40	Manus Island	FC3205A	Transfield	Person in Detention	Conduct by IHMS Staff		20/05/2015 16:00	comments	20 May 15 16:00	action			nati
														DIBP under the
														V L
														Released by Freedom of It
														Jon
														9 9
														25

							s. 47F(1)						-,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
											Ş	s. 47F(1)		
15 May 15 09:47	16 May 15 05:30	Manus Island	FC3212A&B	Transfield	Person in Detention	Grievances		16/05/2015 16:00	Clarification provided	19 May 15 16:00	No further action			
15 May 15 09:47	16 May 15 17:28	Manus Island	FC3211A	Transfield	Person in Detention	Grievances		16/05/2015 16:00	Clarification provided	19 May 15 16:00	No further action			
15 May 15 13:18	16 May 15 17:32	Manus Island	FC3214A	Transfield	Person in Detention	Grievances		16/05/2015 16:00	Clarification provided	21 May 15 16:00	No further action			
15 May 15 13:18	16 May 15 17:33	Manus Island	FC3215A	Transfield	Person in Detention	Grievances		16/05/2015 16:00	Clarification provided	23 May 15 16:00	No further action			
16 May 15 09:28	16 May 15 17:34	Manus Island	FC3218A	Transfield	Person in Detention	Grievances		16/05/2015 16:00	Clarification provided	19 May 15 16:00	No further action			
16 May 15 10:00	03 Jun 15 16:00	Manus Island	FC3222A	Transfield	Person in Detention	Access to Services			Clarification provided	04 Jun 15 16:00	No further action			1982
											No further		DIBP under the	Act
16 May 15 13:52	16 May 15 17:38	Manus Island	FC3226A	Transfield	Person in Detention	Grievances		16/05/2015 16:00	Clarification provided	21 May 15 16:00	action		þ	of I
													Released	Freedom o
													œ	IL

			[Docume	ent 1
		s. 47F(1)			
5 16:00	No further				
3 10.00	action				
5 16:00	No further				
	action				
	No further				
5 16:00	No further action				
5 16:00	No further				
	action				
	No further				
5 16:00 5 16:00	action No further				
3 10.00	action				
5 16:00	No further action				
5 16:00	No further				
3 10.00	action				
5 16:00	No further action				
	action				
					N
5 16:00	No further action				98
					the ct 7
					ler 7 A
					uno
5 16:00	No further				3P ma
	action				sed by DIBP under the om of Information Act 1982
					by of //
					pe m
					(0 0)

							s. 47F(1)					s. 47F(1)	
											No further		
16 May 15 13:52	16 May 15 17:36	Manus Island	FC3225A	Transfield	Person in Detention	Grievances		16/05/2015 16:00	Clarification provided	19 May 15 16:00	action		
17.1415.00.00	10141517-55	Minute Informati	FC2234A	Townsold	Description	Calana		10/05/3015 15:00	Clarification accorded	22 May 15 15:00	No further		
17 May 15 00:00	19 May 15 17:55	Manus Island	FC3231A	Transfield	Person in Detention	Grievances		18/05/2015 16:00	Clarification provided	23 May 15 16:00	action		
											No further		
17 May 15 07:59	19 May 15 17:54	Manus Island	FC3232A	Transfield	Person in Detention	Grievances		18/05/2015 16:00	Clarification provided	20 May 15 16:00	action		
17 May 15 11:24	19 May 15 17:57	Manus Island	FC3235A	Transfield	Person in Detention	Grievances		18/05/2015 16:00	Clarification provided	20 May 15 16:00	No further action		
17 May 15 11:24	19 May 15 17:56	Manus Island	FC3240A	Transfield	Person in Detention	Grievances		18/05/2015 16:00	Clarification provided	23 May 15 16:00	No further action		
17 May 15 17:08	19 May 15 17:58	Manus Island	FC3234A	Transfield	Person in Detention	Grievances		18/05/2015 16:00	Clarification provided	23 May 15 16:00	No further action		
18 May 15 10:00	03 Jun 15 16:00	Manus Island	FC3244ABC	Transfield	Person in Detention	Access to Services			Clarification provided	05 Jun 15 16:00	No further action		
											No further		
19 May 15 17:09	19 May 15 18:15	Manus Island	FC3254A	Transfield	Person in Detention	Grievances		20/05/2015 16:00	Clarification provided	23 May 15 16:00	action		
19 May 15 17:27	19 May 15 18:16	Manus Island	FC3256A	Transfield	Person in Detention	Grievances		20/05/2015 16:00	Clarification provided	20 May 15 16:00	No further action		
											20001		
													22
19 May 15 17:29	19 May 15 18:17	Manus Island	FC3257A	Transfield	Person in Detention	Grievances		20/05/2015 16:00	Clarification provided	23 May 15 16:00	No further action		1982
													t t
													un natik
19 May 15 18:28	20 May 15 10:34	Manus Island	FC3259A	Transfield	Person in Detention	Grievances		20/05/2015 16:00	Clarification provided	21 May 15 16:00	No further action		DIBP unde
													d by
201445 22 22	24.44	Walter Co.	F0005-	To	Branch Branch	A		22/05/2245 45 22	A	22.14	No further		eleased
20 May 15 00:00	21 May 15 18:49	Manus Island	FC3265A	Transfield	Person in Detention	Grievances		23/05/2015 16:00	Clarification provided	23 May 15 16:00	action		reedom (
													R.T.

20 May 15 00:00	21 May 15 18:51	Manus Island	FC3268A	Transfield	Person in Detention	Grievances	23/05/	⁷ 2015 16:00
20 May 15 18:33	21 May 15 18:48	Manus Island	FC3261A	Transfield	Person in Detention	Grievances	22/05/	/2015 16:00
20 May 15 18:58	21 May 15 18:50	Manus Island	FC3266A	Transfield	Person in Detention	Grievances	23/05/	[/] 2015 16:00
21 May 15 09:19	23 May 15 15:00	Manus Island	FC3272abc	Transfield	Person in Detention	Grievances	22/05/	/2015 16:00
22 May 15 12:27	23 May 15 15:00	Manus Island	FC3284a	Transfield	Person in Detention	Grievances	22/05/	/2015 16:00
22 May 15 12:27	23 May 15 15:00	Manus Island	FC3281a	Transfield	Person in Detention	Grievances	22/05/	/2015 16:00
21 May 15 11:47	23 May 15 15:00	Manus Island	FC3275a	Transfield	Person in Detention	Grievances	22/05/	/2015 16:00
21 May 15 11:47	23 May 15 15:00	Manus Island	FC3274a	Transfield	Person in Detention	Grievances	22/05/	/2015 16:00
23 May 15 13:29	23 May 15 15:00	Manus Island	FC3294a	Transfield	Person in Detention	Grievances	23/05/	/2015 16:00
23 May 15 11:27	23 May 15 17:00	Manus Island	FC3267a	Transfield	Person in Detention	Professional Conduct by IHMS Staff	24/	05/2015
24 May 15 07:14	24 May 15 09:00	Manus Island	FC3298a	Transfield	Person in Detention	Grievances	24/05	/2015 9:00
24 May 15 09:44	24 May 15 10:45	Manus Island	FC3301a	Transfield	Person in Detention	Grievances	24/05/	/2015 11:00
24 May 15 09:44	24 May 15 10:45	Manus Island	FC3300a	Transfield	Person in Detention	Grievances	24/05/	/2015 11:00
24 May 15 10:40	24 May 15 12:00	Manus Island	FC3303abc	Transfield	Person in Detention	Grievances	24/05/	/2015 12:00
24 May 15 07:10	24 May 15 12:00	Manus Island	FC3296a	Transfield	Person in Detention	Grievances	24/05/	/2015 12:00

23/05/2015 16:00	Clarification provided	23 May 15 16:00	No further action
22/05/2015 16:00	Clarification provided	23 May 15 16:00	No further action
23/05/2015 16:00	Clarification provided	23 May 15 16:00	No further action
22/05/2015 16:00	Clarification provided	26 May 15 16:00	No further action
22/05/2015 16:00	Clarification provided	28 May 15 16:00	No further action
22/05/2015 16:00	Clarification provided	28 May 15 13:28	No further action
22/05/2015 16:00	Clarification provided	26 May 15 16:00	No further action
22/05/2015 16:00	Clarification provided	26 May 15 16:00	No further action
23/05/2015 16:00			
24/05/2015	Clarification provided	27 May 15 17:30	No further action
24/05/2015 9:00			
24/05/2015 11:00	Clarification provided	27 May 15 17:30	No further action
24/05/2015 11:00	Clarification provided	26 May 15 16:00	No further action
24/05/2015 12:00	Clarification provided	26 May 15 16:00	No further action
24/05/2015 12:00	Clarification provided	28 May 15 16:00	No further action

												s. 47F(1)	Document 1	
							s. 47F(1)							
24 May 15 10:46	24 May 15 12:00	Manus Island	FC3305a	Transfield	Person in Detention	Grievances		24/05/2015 12:00	Clarification provided	28 May 15 16:00	No furthe action	r		
25 May 15 12:42	27 May 15 12:00	Manus Island	FC3312a	Transfield	Person in Detention	Grievances		27/05/2015 12:00	Clarification provided	28 May 15 16:00	No furthe action	r		
25 May 15 11:33	27 May 15 12:00	Manus Island	FC3310a	Transfield	Person in Detention	Grievances		27/05/2015 12:00	Clarification provided	28 May 15 16:00	No furthe action	г		
25 May 15 11:33	27 May 15 12:00	Manus Island	FC3309a	Transfield	Person in Detention	Grievances		27/05/2015 12:00	Clarification provided	28 May 15 16:00	No furthe action	r		
25 May 15 10:00	03 Jun 15 16:00	Manus Island	FC3324A	Transfield	Person in Detention	Access to Services								
26 May 15 13:27	27 May 15 12:00	Manus Island	FC3322a	Transfield	Person in Detention	Grievances		27/05/2015 12:00	Clarification provided	28 May 15 16:00	No furthe action	г		
26 May 15 13:27	27 May 15 12:00	Manus Island	FC3322b	Transfield	Person in Detention	Grievances		27/05/2015 12:00	Clarification provided	31 May 15 16:00	No furthe action	г	ie 1982	
26 May 15 13:30	27 May 15 12:00	Manus Island	FC3313a	Transfield	Person in Detention	Grievances		27/05/2015 12:00	Clarification provided	28 May 15 16:00	No furthe action	r	DIBP under the	
26 May 15 13:30	27 May 15 12:00	Manus Island	FC3316a	Transfield	Person in Detention	Grievances		27/05/2015 12:00	Clarification provided	28 May 15 16:00	No furthe action		Released by DIBP Freedom of Inform	
													以 工	

												s. 47F(1)	Docum	nent 1	
27 May 15 11:28	27 May 15 12:00	Manus Island	FC3336a	Transfield	Person in Detention	Grievances	s. 47F(1)	27/05/2015 12:00	Clarification provided	28 May 15 16:00	No further action	(.)			
27 May 15 11:28	27 May 15 12:00	Manus Island	FC3334a	Transfield	Person in Detention	Grievances		27/05/2015 12:00	Clarification provided	31 May 15 16:00	No further action				
28 May 15 13:20	28 May 15 13:20	Manus Island	FC3343a	Transfield	Person in Detention	Grievances		28/05/2015 17:00	Clarification provided	31 May 15 16:00	No further action				
28 May 15 13:20	28 May 15 13:20	Manus Island	FC3339a	Transfield	Person in Detention	Grievances		28/05/2015 17:00	Clarification provided	31 May 15 16:00	No further action				
03 Jun 15 17:40	04 Jun 15 14:30	Manus Island	FC3351A	Transfield	Person in Detention	Grievances		4/06/2015 16:00	Clarification provided	05 Jun 15 16:00	No further action				
29 May 15 00:00	30 May 15 07:00	Manus Island	FC3348a	Transfield	Person in Detention	Grievances		29/05/2015 17:15	Clarification provided	03 Jun 15 16:00	No further action				
29 May 15 00:00	30 May 15 07:05	Manus Island	FC3347a	Transfield	Person in Detention	Quality of Clinical Care		29/05/2015 17:20	Clarification provided	03 Jun 15 16:00	No further action				
29 May 15 00:00	30 May 15 07:10	Manus Island	FC3350a	Transfield	Person in Detention	Access to Services		29/05/2015 17:30	Clarification provided	03 Jun 15 16:00	No further action			ar the Act 1982	
29 May 15 00:00	30 May 15 07:12	Manus Island	FC3349a	Transfield	Person in Detention	Access to Services		29/05/2015 17:35	Clarification provided	03 Jun 15 16:00	No further action			DIBP under the	
31 May 15 10:13	31 May 15 17:20	Manus Island	FC3368a	Transfield	Person in Detention	Access to Services		31/05/2015 17:35	clarification provided	02 Jun 15 15:30	No further action			Released by DIBP unde Freedom of Information	

							s. 47F(1)					0.475(4)	Docume	nt 1
							· · ·					s. 47F(1)		
31 May 15 09:15	31 May 15 17:20	Manus Island	FC3363a	Transfield	Person in Detention	Access to Services		31/05/2015 17:35	Clarification provided	02 Jun 15 16:00	No further action			
31 May 15 09:57	31 May 15 17:20	Manus Island	FC3361a	Transfield	Person in Detention	Access to Services		31/05/2015 17:35	Clarification provided	02 Jun 15 16:00	No further action			

IHMS Complaints Register			米 ih	ms Monal Health Mical Bervices									
ate Complaint	Date Added onto Complaints Register (Time 2)	IHMS Facility	Complaint Reference Number	Origin of Complaint	Complaint Received from	Category	Description	Date and Time Initial Response Provided (Time 4)	Action taken	Resolution Date (Time 3)	Follow up required	Comments	
						S	. 47F(1)					s. 47F(1)	
1 Jun 15 12:33	01 Jun 15 14 27	Manus Island	FC3370A	Transfield	Person in Detention	Access to Service		01 Jun 15 15:00	Clarification provided	03 Jun 15 16:00	No further action		
11 Jun 15 12:33	01 Jun 15 14 27	Manus Island	FC3371A	Transfield	Person in Detention	Access to Service		01 Jun 15 15:00	Clarification provided	03 Jun 15 16:00	No further action		
2 Jun 15 11:59	02 Jun 15 15 53	Manus Island	FC3377AB	Transfield	Person in Detention	Access to Service		02 Jun 15 16:00	Clarification provided	03 Jun 15 16:00	No further action		
2 Jun 15 12:02	02 Jun 15 16 01	Manus Island	FC3378A	Transfield	Person in Detention	Access to Service		02 Jun 15 16:00	Clarification provided	03 Jun 15 16:00	No further action		
2 Jun 15 12:24	02 Jun 15 16 01	Manus Island	FC3381AB	Transfield	Person in Detention	Access to Service		02 Jun 15 16:00	Clarification provided	03 Jun 15 16:00	No further action		
2 Jun 15 14:53	04 Jun 15 14 38	Manus Island	FC3382A	Transfield	Person in Detention	Access to Service		04 Jun 15 16:00	Clarification provided	05 Jun 15 16:00	No further action		
3 Jun 15 10:49	04 Jun 15 14:41	Manus Island	FC3386A	Transfield	Person in Detention	Access to Service		04 Jun 15 16:00	Clarification provided	05 Jun 15 16:00	No further action		the entire
3 Jun 15 12:16	03 Jun 15 16:11	Manus Island	FC3393A	Transfield	Person in Detention	Grievances		03 Jun 15 16:30	Clarification provided	04 Jun 15 16:00	No further action		by DIBP under
													Released by

												s. 47F(1)
							s. 47F(1)					
04 Jun 15 08:17	04 Jun 15 14:48	Manus Island	FC3395A	Transfield	Person in Detention	Access to Services		04 Jun 15 16:00	Clarification provided	05 Jun 15 10:45	No further action	
04 Jun 15 11:31	04 Jun 15 14:48	Manus Island	FC3400A	Transfield	Person in Detention	Access to Services		04 Jun 15 16:00	Clarification provided	05 Jun 15 10:45	No further action	
05 Jun 15 08:17	05 Jun 15 15 30	Manus Island	FC3402A	Transfield	Person in Detention	Access to Services		05 Jun 15 16:30	Clarification provided	07 Jun 15 16:30	No further action	
05 Jun 15 10:42	05 Jun 15 15 30	Manus Island	FC3404ABC	Transfield	Person in Detention	Grievances		05 Jun 15 16:30	Clarification provided	07 Jun 15 16:30	No further action	
05 Jun 15 11:09	05 Jun 15 15 33	Manus Island	FC3406A	Transfield	Person in Detention	Access to Services		05 Jun 15 16:30	Clarification provided	07 Jun 15 14:23	No further action	
05 Jun 15 11:09	05 Jun 15 15 33	Manus Island	FC3407A	Transfield	Person in Detention	Access to Services		05 Jun 15 16:30	Clarification provided	07 Jun 15 15:00	No further action	
05 Jun 15 11:09	05 Jun 15 15 34	Manus Island	FC3408A	Transfield	Person in Detention	Access to Services		05 Jun 15 16:30	Clarification provided	07 Jun 15 16:32	No further action	
05 Jun 15 12:12	05 Jun 15 15 35	Manus Island	FC3410A	Transfield	Person in Detention	Access to Services		05 Jun 15 16:30	Clarification provided	07 Jun 15 14:30	No further action	882
06 Jun 15 08:53	07 Jun 15 09 00	Manus Island	FC3413A	Transfield	Person in Detention	Access to Services		07 Jun 15 16:30	Clarification provided	09 Jun 15 15:00	No further action	der the
06 Jun 15 10:17	07 Jun 15 11 09	Manus Island	FC3416A	Transfield	Person in Detention	Access to Services		07 Jun 15 16:30	Clarification provided	07 Jun 15 14:30	No further action	DIBP un
06 Jun 15 10:17	07 Jun 15 11 07	Manus Island	FC3417ABC	Transfield	Person in Detention	Grievances		07 Jun 15 16:30	Clarification provided	07 Jun 15 13:55	No further action	Released by DIBP under the Freedom of Information Act 1982
												Rel

							s. 47F(1)					s. 47F(1) Document 1
06 Jun 15 10:17	07 Jun 15 11 09	Manus Island	FC3422A	Transfield	Person in Detention	Access to Services		07 Jun 15 16:30	Clarification provided	07 Jun 15 15:15	No further action	
06 Jun 15 10:37	18 Jun 15 09 06	Manus Island	FC3418ABC	Transfield	Person in Detention	Professional Conductory IHMS Staff	at .	17 Jun 15 16:00	Clarification provided	18 Jun 15 16:00	No further action	
06 Jun 15 10:37	18 Jun 15 09 06	Manus Island	FC3418ABC	Transfield	Person in Detention	Professional Conductory IHMS Staff	rt	17 Jun 15 16:00	Clarification provided	18 Jun 15 16:00	No further action	
06 Jun 15 10:55	18 Jun 15 09 07	Manus Island	FC3419A	Transfield	Person in Detention	Professional Conduc by IHMS Staff	d.	17 Jun 15 16:00	Clarification provided	20 Jun 15 16:00	No further action	
07 Jun 15 07:50	18 Jun 15 09:13	Manus Island	FC3421ABC	Transfield	Person in Detention	Professional Conduc by IHMS Staff	et.	17 Jun 15 16:00	Clarification provided	18 Jun 15 16:00	No further action	
07 Jun 15 08:17	07 Jun 15 11 21	Manus Island	FC3423A	Transfield	Person in Detention	Access to Services		05 Jun 15 16:30	Clarification provided	07 Jun 15 16:32	No further action	
07 Jun 15 10:13	07 Jun 15 11 24	Manus Island	FC3427A	Transfield	Person in Detention	Access to Services		07 Jun 15 16:30	Clarification provided	07 Jun 15 14:02	No further action	
07 Jun 15 10:13	07 Jun 15 11 36	Manus Island	FC3428A	Transfield	Person in Detention	Access to Services		07 Jun 15 16:30	Clarification provided	07 Jun 15 14:02	No further action	
									Clarification		No further	under the ation Act 1982
08 Jun 15 08:12	09 Jun 15 11 05	Manus Island	FC3430A	Transfield	Person in Detention	Access to Services		08 Jun 15 11:00	provided	08 Jun 15 11:58	action	DIBP unde
												Released by E
												Relea Freed
												34

							s. 47F(1)					s. 47F(1)
08 Jun 15 14:33	09 Jun 15 11 57	Manus Island	FC3431AB	Transfield	Person in Detention	Access to Services		08 Jun 15 14:52	Clarification provided	09 Jun 15 15:02	No further action	
09 Jun 15 10:05	09 Jun 15 12 03	Manus Island	FC3440A	Transfield	Person in Detention	Access to Services		09 Jun 15 16:30	Clarification provided	10 Jun 15 09:15	No further action	
09 Jun 15 10:05	09 Jun 15 12 03	Manus Island	FC3441A	Transfield	Person in Detention	Access to Services		09 Jun 15 16:30	Clarification provided	10 Jun 15 11:23	No further action	
09 Jun 15 10:50	09 Jun 15 13 06	Manus Island	FC3442ABC	Transfield	Person in Detention	Access to Services		09 Jun 15 16:30	Clarification provided	09 Jun 15 14:30	No further action	
09 Jun 15 12:04	09 Jun 15 13:15	Manus Island	FC3444A	Transfield	Person in Detention	Access to Services		09 Jun 15 16:30	Clarification provided	09 Jun 15 16:35	No further action	
10 Jun 15 10:00	11 Jun 15 09 34	Manus Island	FC3449A	Transfield	Person in Detention	Grievances		11 Jun 15 16:35	Explanation provided	12 Jun 15 14:17	No further action	nder the
10 Jun 15 10:00	11 Jun 15 10 03	Manus Island	FC3450A	Transfield	Person in Detention	Grievances		11 Jun 15 16:35	Clarification provided	12 Jun 15 15:36	No further action	Released by DIBP under the Freedom of Information Act 1
												Releas

11 Jun 15 08:14	11 Jun 15 11 25	Manus Island	FC3455A	Transfield	Person in Detention	Access to Services	
11 Jun 15 08:14	11 Jun 15 11 27	Manus Island	FC3456A	Transfield	Person in Detention	Access to Services	
11 Jun 15 08·14	11 Jun 15 11 32	Manus Island	FC3457A	Transfield	Person in Detention	Access to Services	
11 Jun 15 08:14	11 Jun 15 11:40	Manus Island	FC3458A	Transfield	Person in Detention	Access to Services	
11 Jun 15 10:00	11 Jun 15 10:49	Manus Island	FC3459A	Transfield	Person in Detention	Grievances	
11 Jun 15 11:09	11 Jun 15 12 00	Manus Island	FC3462ABC	Transfield	Person in Detention	Access to Services	
12 Jun 15 09:26	12 Jun 15 11:11	Manus Island	FC3466A	Transfield	Person in Detention	Access to Services	
12 Jun 15 09:26	12 Jun 15 11:15	Manus Island	FC3467A	Transfield	Person in Detention	Access to Services	
13 Jun 15 09:28	14 Jun 15 09 34	Manus Island	FC3471A	Transfield	Person in Detention	Access to Services	

11 Jun 15 16:35	Other - please detail in comments		Other - please detail in comments
11 Jun 15 16:35	Clarification provided	11 Jun 15 17:28	No further action
11 Jun 15 16:35	Clarification provided	11 Jun 15 17:25	No further action
11 Jun 15 16:35	Clarification provided	11 Jun 15 17:90	No further action
11 Jun 15 16:35	Explanation provided	12 Jun 15 14:06	No further action
11 Jun 15 16:35	Explanation provided	11 Jun 15 17:05	No further action
12 Jun 15 11:30	Clarification provided	12 Jun 15 14:58	No further action
12 Jun 15 11:30	Clarification provided	12 Jun 15 15:03	No further action
14 Jun 15 15:00	Clarification provided	15 Jun 15 09:02	No further action

							s. 47F(1)					s. 47F(1)	
13 Jun 15 09:28	14 Jun 15 09 34	Manus Island	FC3472A	Transfield	Person in Detention	Access to Services		14 Jun 15 15:00	Clarification provided	15 Jun 15 09:15	No further action		
14 Jun 15 11:15	14 Jun 15 13 38	Manus Island	FC3477A	Transfield	Person in Detention	Access to Services		14 Jun 15 15:00	Clarification provided	15 Jun 15 09:52	No further action		
15 Jun 15 13:40	15 Jun 15 14:45	Manus Island	FC3478A	Transfield	Person in Detention	Access to Services		15 Jun 15 15:00	Clarification provided	.17 Jun 15 16:00	No further action		
15 Jun 15 13:40	15 Jun 15 14:45	Manus Island	FC3479A	Transfield	Person in Detention	Access to Services		15 Jun 15 15:00	Clarification provided	.17 Jun 15 00:00	No further action		
15 Jun 15 13:40	15 Jun 15 14:45	Manus Island	FC3481A	Transfield	Person in Detention	Access to Services		15 Jun 15 15:00	Clarification provided	17 Jun 15 16:00	No further action		
15 Jun 15 15:30	16 Jun 15 09 07	Manus Island	FC3482A	Transfield	Person in Detention	Access to Services		16 Jun 15 10:00	Clarification provided	17 Jun 15 16:00	No further action		under the ation Act 1982
16 Jun 15 13:09	18 Jun 15 15 27	Manus Island	FC3484A	Transfield	Person in Detention	Professional Conduc by IHMS Staff		18 Jun 15 16:00	Clarification provided	20 Jun 15 16:00	No further action		Released by DIBP unde Freedom of Information

							s. 47F(1)					s. 47F(1)
16 Jun 15 14:11	16 Jun 15 14 50	Manus Island	FC3485A	Transfield	Person in Detention	Access to Services		16 Jun 15 15:00	Clarification provided	17 Jun 15 16:00	No further action	
17 Jun 15 10:47	18 Jun 15 09 20	Manus Island	FC3487A	Transfield	Person in Detention	Grievances		17 Jun 15 16:00	Clarification provided	18 Jun 15 16:00	No further action	
17 Jun 15 14:35	18 Jun 15 09 23	Manus Island	FC3489A	Transfield	Person in Detention	Grievances		17 Jun 15 00:00	Clarification provided	18 Jun 15 16:90	No further action	
18 Jun 15 08:10	18 Jun 15 11:18	Manus Island	FC3492A	Transfield	Person in Detention	Grievances		18 Jun 15 16:00	Clarification provided	18 Jun 15 16:00	No further action	
18 Jun 15 08:10	18 Jun 15 11 22	Manus Island	FC3493A	Transfield	Person in Detention	Grievances		18 Jun 15 16:00	Clarification provided	18 Jun 15 16:90	No further action	
20 Jun 15 14:02	22 Jun 15 16 34	Manus Island	FC3515A	Transfield	Person in Detention	Grievances		20 Jun 15 16:00	Clarification provided	23 Jun 15 16:00	No further action	
20 Jun 15 14:02	22 Jun 15 16 38	Manus Island	FC3516A	Transfield	Person in Detention	Grievances		20 Jun 15 16:00	Clarification provided	23 Jun 15 16:00	No further action	er the
20 Jun 15 14:02	22 Jun 15 16 39	Manus Island	FCFC3517A	Transfield	Person in Detention	Grievances		20 Jun 15 16:00	Clarification provided	23 Jun 15 16:00	No further action	Released by DIBP under the Freedom of Information Act 1982
												Released

							175(1)					s. 47F(1)
21 Jun 15 07:56	22 Jun 15 16:43	Manus Island	FC3523A	Transfield	Person in Detention	Grievances	s. 47F(1)	22 Jun 15 16:00	Clarification provided	23 Jun 15 16:00	No further action	
22 Jun 15 07:07	22 Jun 15 16:46	Manus Island	FC3527A	Transfield	Person in Detention	Grievances		22 Jun 15 16:00	Clarification provided	23 Jun 15 16:00	No further action	
23 Jun 15 10:33	23 Jun 15 15 34	Manus Island	FC3539A	Transfield	Person in Detention	Grievances		23 Jun 15 16:00	Clarification provided	26 Jun 15 16:00	No further action	
23 Jun 15 11:56	23 Jun 15 15 38	Manus Island	FC3536A	Transfield	Person in Detention	Grievances		23 Jun 15 16:00	Clarification provided	26 Jun 15 16:00	No further action	
24 Jun 15 12:52	26 Jun 15 09:40	Manus Island	FC3544A	Transfield	Person in Detention	Grievances		26 Jun 15 16:00	Clarification provided	27 Jun 15 16:00	No further action	1982
24 Jun 15 17:35	26 Jun 15 09:44	Manus Island	FC3546A	Transfield	Person in Detention	Professional Conduc by IHMS Staff		26 Jun 15 16:00	Clarification provided	27 Jun 15 00:00	No further action	Released by DIBP under the Freedom of Information Act 1982
												Relea

												s. 47F(1)	
26 Jun 15 10:23	09 Jul 15 16 56	Manus Island	FC3551A	Transfield	Person in Detention	Professional Conduct by IHMS Staff	s. 47F(1)	09 Jul 15 16:00	Clarification provided	11 Jul 15 16:00	No further action		
26 Jun 15 10:23	09 Jul 15 17 01	Manus Island	FC3552A	Transfield	Person in Detention	Professional Conduct by IHMS Staff		09 Jul 15 16:00	Clarification provided	11 Jul 15 16:00	No further action		
27 Jun 15 09:55	27 Jun 15 13:19	Manus Island	FC3559ABC	Transfield	Person in Detention	Grievances		27 Jun 15 16:00	Clarification provided	28 Jun 15 16:00	No further action		
27 Jun 15 10:05	27 Jun 15 13:15	Manus Island	FC3555A	Transfield	Person in Detention	Grievances		27 Jun 15 16:00	Clarification provided	28 Jun 15 16:00	No further action		
27 Jun 15 16:08	29 Jun 15 14:16	Manus Island	FC3560A	Transfield	Person in Detention	Grievances		29 Jun 15 16:00	Clarification provided	02 Jul 15 10:00	No further action		
27 Jun 15 16:08	29 Jun 15 14:17	Manus Island	FC3561A	Transfield	Person in Detention	Grievances		29 Jun 15 16:00	Clarification provided	02 Jul 15 10:00	No further action		
28 Jun 15 09:36	29 Jun 15 11:48	Manus Island	FC3563A	Transfield	Person in Detention	Professional Conduct by IHMS Staff		28 Jun 15 16:00	Clarification provided	30 Jun 15 10:00	No further action	er the	
28 Jun 15 10:26	29 Jun 15 11 52	Manus Island	FC3564A	Transfield	Person in Detention	Grievances		28 Jun 15 16:00	Clarification provided	30 Jun 15 10:90	No further action	Released by DIBP under the Freedom of Information Act 1	
												Relea	

29 Jun 15 09:27 09 Jul 15 17 04 Manus Island FC3571A Transfield Person in Detention by IHMS Staff	s. 47F(1)	09 Jul 15 16:00 Clarific provi	ication 11 Jul 15 16:00 rided 11 Jul 15 16:00	S. 47F(1) No further action	
29 Jun 15 09:56 29 Jun 15 16 02 Manus Island FC3572A Transfield Person in Detention Grievances		30 Jun 15 16:00 Clarific provi	cation 02 Jul 15 10:00 rided	No further action	
29 Jun 15 09:56 29 Jun 15 16 06 Manus Island FC3573A Transfield Person in Detention Grievances		30 Jun 15 16:00 Clarific provi	cation 04 Jul 15 16:00 rided	No further action	
29 Jun 15 09:56 29 Jun 15 16 07 Manus Island FC3574A Transfield Person in Detention Grievances		30 Jun 15 16:00 Clarific provi	cation 04 Jul 15 16:00 rided	No further action	

Complaints Regis	ster		->;<- ih	MATCHINE STREET								
Received (Time	Date Added onto Complaints Register (Time 2)	IHMS Facility	Complaint Reference Number	Origin of Complaint	Complaint Received from	Category	Description	Date and Time Initial Response Provided (Time 4)	Action taken	Resolution Date (Time 3)	Follow up required	Comments
01 Jul 15 10:38	02 Jul 15 09:27	Manus Island	FC3585A	Transfield	Person in Detention	Grievances	s. 47F(1)	02 Jul 15 10:00	Other - please detail in comments	04 Jul 15 16:00	No further action	s. 47F(1)
02 Jul 15 09:13	09 Jul 15 17:08	Manus Island	FC3589A	Transfield	Person in Detention	Professional Conduct by IHMS Staff		09 Jul 15 16:00	Other - please detail in comments	11 Jul 15 16:00	No further action	
03 Jul 15 09:01	09 Jul 15 17:10	Manus Island	FC3592A	Transfield	Person in Detention	Professional Conduct by IHMS Staff		09 Jul 15 16:00	Other - please detail in comments	11 Jul 15 16:00	No further action	
03 Jul 15 11:09	04 Jul 15 17:58	Manus Island	FC3595A	Transfield	Person in Detention	Grievances		04 Jul 15 16:00	Other - please detail in comments	08 Jul 15 16:00	No further action	
04 Jul 15 10:14	04 Jul 15 18:01	Manus Island	FC3601ABC	Transfield	Person in Detention	Grievances		04 Jul 15 16:00	Other - please detail in comments	08 Jul 15 16:00	No further action	
04 Jul 15 10:19	09 Jul 15 17:12	Manus Island	FC3599A	Transfield	Person in Detention	Professional Conduct by IHMS Staff		09 Jul 15 16:00	Other - please detail in comments	11 Jul 15 16:00	No further action	Released by DIBP under the
												9 9

1							s. 47F(1)					s. 47F(1)	
06 Jul 15 11:41	08 Jul 15 17:16	Manus Island	FC3609A	Transfield	Person in Detention	Grievances		08 Jul 15 16:00	Other - please detail in comments	10 Jul 15 16:00	No further action		
07 Jul 15 00:00	08 Jul 15 13:12	Manus Island	FC3615AB	Transfield	Person in Detention	Grievances		08 Jul 15 16:00	Other - please detail in comments	11 Jul 15 16:00	No further action		
07 Jul 15 00;00	09 Jul 15 17:15	Manus Island	FC3616A	Transfield	Person in Detention	Professional Conduct by IHMS Staff		09 Jul 15 16:00	Other - please detail in comments	11 Jul 15 16:00	No further action		
07 Jul 15 13:07	08 Jul 15 17:19	Manus Island	FC3614A	Transfield	Person in Detention	Grievances		08 Jul 15 16;00	Other - please detail in comments	10 Jul 15 16:00	No further action		
07 Jul 15 13;41	09 Jul 15 17:17	Manus Island	FC3617A	Transfield	Person in Detention	Professional Conduct by IHMS Staff		09 Jul 15 16;00	Other - please detail in comments	11 Jul 15 16:00	No further action		
07 Jul 15 13:41	09 Jul 15 17:20	Manus İsland	FC3618A	Transfield	Person in Detention	Professional Conduct by IHMS Staff		09 Jul 15 16:00	Other - please detail in comments	11 Jul 15 16:00	No further action		DIBP under the
													ased by DIBP

												s. 47F(1)	Document 1
08 Jul 15 00:00	08 Jul 15 16:00	Manus Island	FC3631A	Transfield	Person in Detention		s. 47F(1)	08 Jul 15 16:00	Other - please detail in comments	10 Jul 15 16:00	No further action		
08 Jul 15 11;49	08 Jul 15 16:00	Manus Island	FC3629A	Transfield	Person in Detention	Grievances		08 Jul 15 16:00	Other - please detail in comments	10 Jul 15 16:00	No further action		
09 Jul 15 18:42	13 Jul 15 15:31	Manus Island	FC3634A	Transfield	Person in Detention	Grievances		12 Jul 15 16:00	Other - please detail in comments	16 Jul 15 16:00	No further action		
09 Jul 15 18:42	13 Jul 15 15:33	Manus Island	FC3636A	Transfield	Person in Detention	Grievances		12 Jul 15 16:00	Other - please detail in comments	15 Jul 15 16:00	No further action		
09 Jul 15 18:42	13 Jul 15 15:35	Manus Island	FC3637A	Transfield	Person in Detention	Grievances		12 Jul 15 16;00	Other - please detail in comments	15 Jul 15 16:00	No further action		under the ation Act 1982
10 Jul 15 09:46	13 Jul 15 15:39	Manus Island	FC3639ABC	Transfield	Person in Detention	Grievances		12 Jul 15 16:00	Other - please detail in comments	15 Jul 15 16:00	No further action		Released by DIBP unde Freedom of Information
r.													Rele

î.						s. 47F(1)					s. 47F(1)	277200	
10 Jul 15 15:30	13 Jul 15 15:42	Manus Island	FC3642A	Transfield	Person in Detention	Grievances		12 Jul 15 16:00	Other - please detail in comments	15 Jul 15 16:00	No further action			
10 Jul 15 15:30	13 Jul 15 15:45	Manus Island	FC3643A	Transfield	Person in Detention	Grievances		12 Jul 15 16:00	Other - please detail in comments	15 Jul 15 16:00	No further action			
10 Jul 15 15:30	13 Jul 15 15:47	Manus Island	FC3644A	Transfield	Person in Detention	Grievances		12 Jul 15 16:00	Other - please detail in comments	15 Jul 15 16:00	No further action			
11 Jul 15 11:10	13 Jul 15 15:49	Manus Island	FC3530A	Transfield	Person in Detention	Grievances		12 Jul 15 16:00	Other - please detail in comments	16 Jul 15 16:00	No further action			
11 Jul 15 11:10	13 Jul 15 15:38	Manus Island	FC3626A	Transfield	Person in Detention	Grievances		12 Jul 15 16;00	Other - please detail in comments	16 Jul 15 16:00	No further action			
11 Jul 15 15;04	13 Jul 15 16:01	Manus Island	FC3650A	Transfield	Person in Detention	Grievances		12 Jul 15 16:00	Other - please detail in comments	15 Jul 15 16:00	No further action			the 4 <i>ct</i> 1982
12 Jul 15 15:13	13 Jul 15 16:02	Manus Island	FC3656AB	Transfield	Person in Detention	Grievances		12 Jul 15 16:00	Other - please delail in comments	15 Jul 15 16:00	No further action			Released by DIBP under the Freedom of Information Act 1
														Release

16 Jul 15 18/45 15 Jul 15 17:12 Manus Island FC363BA Transfield Person in Detertion Grievances 16 Jul 15 18:00 Other - please detail in comments 16 Jul 15 18:00 No further action 17 Jul 15 18:43 16 Jul 15 17:16 Manus Island FC367BA Transfield Person in Detertion Grievances 16 Jul 15 18:00 Other - please detail in comments 17 Jul 15 18:00 No further action											s. 47F(1)	Document 1	
To July 15 18-45 16 Jul 15 17-12 Manus bland PCSSBA Transfeld Person in Detersion Conduct by PHNS Staff 16 Jul 15 17-12 Manus bland PCSSBA Transfeld Person in Detersion Conduct by PHNS Staff 16 Jul 15 17-13 Manus bland PCSSBA Transfeld Person in Detersion Conduct by PHNS Staff 16 Jul 15 17-13 Manus bland PCSSBA Transfeld Person in Detersion Conduct by PHNS Staff 16 Jul 15 17-13 Manus bland PCSSBA Transfeld Person in Detersion Circumsts 16 Jul 15 18-00 Other - phrase detail in Comments 17 Jul 15 18-00 No faither action 18 Jul 15 17-13 Manus bland PCSSBA Transfeld Person in Detersion Circumsts 18 Jul 15 17-13 Manus bland PCSSBA Transfeld Person in Detersion Circumsts 18 Jul 15 18-00 Other - phrase detail in Comments 18 Jul 15 17-10 Manus bland PCSSBA Transfeld Person in Detersion Circumsts 18 Jul 15 18-00 Other - phrase detail in Comments 18 Jul 15 18								s. 47F(1)					
16 Jul 15 17:12 Manus Island FC3638A Transfield Person in Deternion Conduct by IHMS Staff 16 Jul 15 17:12 Manus Island FC3638A Transfield Person in Deternion Grievances 16 Jul 15 18:43 16 Jul 15 17:17 Manus Island FC3688A Transfield Person in Deternion Grievances 16 Jul 15 18:40 Other - please detail in comments 17 Jul 15 18:00 No further action 15 Jul 15 17:03 16 Jul 15 17:18 Manus Island FC3678A Transfield Person in Deternion Grievances 18 Jul 15 18:00 Other - please detail in comments 18 Jul 15 18:00 No further action 18 Jul 15 18:00 No further action 18 Jul 15 17:03 No further action 18 Jul 15 18:00 No further action 18 Jul 15 18:00 No further action	13 Jul 15 16:48	14 Jul 15 16:48	Manus Island	FC3666A	Transfield	Person in Detention	Grievances		14 Jul 15 16:00	15 Jul 15 16:00			
15 Jul 15 17:03 16 Jul 15 17:18 Manus Island FC3676A Transfield Person in Detention Grievances 16 Jul 15 16:00 Other - please detail in comments 18 Jul 15 16:00 No further action	09 Jul 15 18:45	16 Jul 15 17:12	Manus Island	FC3638A	Transfield	Person in Detention	Conduct by		16 Jul 15 16:00	16 Jul 15 16:00			
15 Jul 15 17:10 16 Jul 15 17:10 Manus Island FC3679A Transfeld Person in Detention Crievances 16 Jul 15 16:00 Other - please detail in 21 Jul 15 16:00 No further	14 Jul 15 18:43	16 Jul 15 17:17	Manus Island	FC3668A	Transfield	Person in Detention	Grievances		16 Jul 15 16:00	17 Jul 15 16:00			
	15 Jul 15 17:03	16 Jul 15 17:18	Manus Island	FC3676A	Transfield	Person in Detention	Grievances		16 Jul 15 16:00	18 Jul 15 16:00			
	15 Jul 15 17:10	16 Jul 15 17:19	Manus Island	FC3678A	Transfield	Person in Detention	Grievances		16 Jul 15 16:00	21 Jul 15 16:00			
Williams action 80	15 Jul 15 17:14	16 Jul 15 17:20	Manus Island	FC3679A	Transfield	Person in Detention	Grievances		16 Jul 15 16:00	17 Jul 15 16:00		the 1ct 1982	
17 Jul 15 15:37 18 Jul 15 15:15 Manus Island FC3688A Transfield Person in Detention Grievances 18 Jul 15 16:00 Other - please detail in comments 23 Jul 15 16:00 No further action	17 Jul 15 15:37	18 Jul 15 15:15	Manus Island	FC3688A	Transfield	Person in Detention	Grievances		18 Jul 15 16:00	23 Jul 15 16:00		DIBP	
16 Jul 15 12:46 18 Jul 15 15:17 Manus Island FC3684AB Transfield Person in Detention Grievances Other - please detail in comments	16 Jul 15 12:46	18 Jul 15 15:17	Manus Island	FC3684AB	Transfield	Person in Detention	Grievances					sed to	
16 Jul 15 12:46 18 Jul 15 15:17 Manus Island FC3684AB Transfield Person in Detention Grievances 16 Jul 15 17:43 18 Jul 15 15:20 Manus Island FC3659A Transfield Person in Detention Grievances Other - please detail in comments Other - please detail in comments Other - please detail in comments	16 Jul 15 17:43	18 Jul 15 15:20	Manus Island	FC3659A	Transfield	Person in Detention	Grievances					Relea	

							s. 47F(1)					Do-	cument 1
18 Jul 15 16:19	19 Jul 15 16:00	Manus Island	FC3695A	Transfield	Person in Detention	Grievances		19 Jul 15 16:00	Other - please detail in comments	21 Jul 15 16:00	No further action		
19 Jul 15 14:50	19 Jul 15 16:21	Manus Island	FC3705A	Transfield	Person in Detention	Grievances		19 Jul 15 16:00	Other - please delail in	26 Jul 15 16:00	No further		
19 Jul 15 15:03	19 Jul 15 16:28	Manus Island	FC3701A	Transfield	Person in Detention	Grievances		19 Jul 15 16:00	Other - please detail in	26 Jul 15 16:00	No further		
19 Jul 15 11:58	19 Jul 15 16:30	Manus Island	FC3698A	Transfield	Person in Detention	Grievances		19 Jul 15 16:00	comments Other - please detail in	26 Jul 15 16:00	action No further		
10 041 10 11.00	10 041 10 10.00	manas islana	7 000007	Transition	r diserrin Section	Olicianoco		10 001 10 10.50	comments	2004 10 10.00	action		
20 Jul 15 10:48	20 Jul 15 15:51	Manus Island	FC3714A	Transfield	Person in Detention	Grievances		20 Jul 15 16:00	Other - please detail in comments	26 Jul 15 16:00	No further action		
19 Jul 15 21:36	20 Jul 15 15:53	Manus Island	FC3699A	Transfield	Person in Detention	Grievances		20 Jul 15 16:00	Other - please detail in comments	21 Jul 15 16:00	No further action		
19 Jul 15 21:36	20 Jul 15 15:56	Manus Island	FC3702A	Transfield	Person in Detention	Grievances		20 Jul 15 16:00	Other - please detail in comments	21 Jul 15 16:00	No further action		
19 Jul 15 21:28	20 Jul 15 15:58	Manus Island	FC3710A	Transfield	Person in Detention	Grievances		20 Jul 15 16:00	Other - please detail in comments	04 Aug 15 16:00	No further action		
19 Jul 15 21:35	20 Jul 15 15:00	Manus Island	FC3708A	Transfield	Person in Detention	Grievances		20 Jul 15 16:00	Other - please detail in comments	21 Jul 15 16:00	No further action		
21 Jul 15 19:06	22 Jul 15 16:01	Manus Island	FC3723A	Transfield	Person in Detention	Grievances		22/07/2015 16:00	Other - please detail in comments	31 Jul 15 16:00	No further action		
21 Jul 15 19:06	21 Jul 15 16:06	Manus Island	FC3721A	Transfield	Person in Detention	Grievances		22/07/2015 16:00	Other - please detail in comments	31 Jul 15 16:00	No further action		32
22 Jul 15 11:08	21 Jul 15 16:08	Manus Island	FC3734A	Transfield	Person in Detention	Grievances		22/07/2015 16:00	Other - please detail in comments	23 Jul 15 16:00	No further action		er the 1 Act 1982
22 Jul 15 11:08	22 Jul 15 16:11	Manus Island	FC3736A	Transfield	Person in Detention	Grievances		22/07/2015 16:00	Other - please detail in comments	23 Jul 15 16:00	No further action		by DIBP under the
													by D
													ased
													Released Freedom
													47

							s. 47F(1)					s. 47F(1)	
22 Jul 15 11;08	22 Jul 15 16:13	Manus Island	FC3735A	Transfield	Person in Detention	Grievances		22/07/2015 16:00	Other - please detail in comments	23 Jul 15 16:00	No further action	s. 471 (1)	
22 Jul 15 16:57	23 Jul 15 16:19	Manus Island	FC3737A	Transfield	Person in Detention	Grievances		23/07/2015 1 6 :00	Other - please detail in comments				
22 Jul 15 16:57	23 Jul 15 16:24	Manus Island	FC3738A	Transfield	Person in Detention	Grievances		23/07/2015 16:00					
22 Jul 15 16:57	23 Jul 15 16:26	Manus Island	FC3741A	Transfield	Person in Detention	Grievances		23/07/2015 1 6 :00	Other - please detail in comments	31 Jul 15 16:00	No further action		
23 Jul 15 10:55	23 Jul 15 16:27	Manus Island	FC3744A	Transfield	Person in Detention	Grievances		23/07/2015 16:00	Other - please detail in comments	31 Jul 15 16:00	No further action		
22 Jul 15 15:58	23 Jul 15 16:29	Manus Island	FC3727A	Transfield	Person in Detention	Professional Conduct by IHMS Staff		23/07/2015 16:00	Other - please detail in comments	29 Jul 15 16:00	No further action		
22 Jul 15 16:58	23 Jul 15 16:32	Manus Island	FC3729A	Transfield	Person in Detention	Professional Conduct by IHMS Staff		23/07/2015 1 6 :00	Other - please detail in comments	29 Jul 15 16:00	No further action		1982
24 Jul 15 14:13	24 Jul 15 15:33	Manus Island	FC3754AB	Transfield	Person in Detention	Grievances		24 Jul 15 16:00	Other - please detail in comments	09 Aug 15 16:00	No further action		ar the
24 Jul 15 11:37	24 Jul 15 15:35	Manus Island	FC3749A	Transfield	Person in Detention	Grievances		24 Jul 15 16:00	Other - please detail in comments	03 Aug 15 16:00	No further action		by DIBP unde
23 Jul 15 10:55	24 Jul 15 15:40	Manus Island	FC3744A	Transfield	Person in Detention	Grievances		24 Jul 15 16:00	Other - please detail in comments				Released b

24 Jul 15 11:37	24 Jul 15 15:41	Manus Island	FC3748A	Transfield	Person in Detention	Grievances
26 Jul 15 12:07	26 Jul 15 15:23	Manus Island	FC3774A	Transfield	Person in Detention	Grievances
26 Jul 15 12:07	26 Jul 15 15:27	Manus Island	FC3773A	Transfield	Person in Detention	Grievances
27 Jul 15 07:44	27 Jul 15 15:15	Manus Island	FC3775A	Transfield	Person in Detention	Professional Conduct by IHMS Staff
28 Jul 15 14:22	28 Jul 15 14:47	Manus Island	FC3796A	Transfield	Person in Detention	Grievances
28 Jul 15 11:40	28 Jul 15 14:50	Manus Island	FC3792A	Transfield	Person in Detention	Grievances
28 Jul 15 11:40	28 Jul 15 15:06	Manus Island	FC3791A	Transfield	Person in Detention	Grievances
28 Jul 15 11;40	28 Jul 15 15:08	Manus Island	FC3793A	Transfield	Person in Detention	Grievances
27 Jul 15 16:05	28 Jul 15 15:11	Manus Island	FC3781A	Transfield	Person in Detention	Grievances

4 Jul 15 16:00	Other - please detail in comments			s. 47F(1)	
6 Jul 15 16:00	Other - please detail in comments	03 Aug 15 16:00	No further action		
6 Jul 15 16:00	Other - please detail in comments	03 Aug 15 16:00	no further action		
7 Jul 15 16:00	Other - please delail in comments	29 Jul 15 16:00	No further action		
8 Jul 15 16:00	Other - please delail in comments	03 Aug 15 16:00	No further action		
8 Jul 15 16:00	Other - please detail in comments	09 Aug 15 16:00	No further action		
8 Jul 15 16:00	Other - please detail in comments	09 Aug 15 16:00	No further action		
8 Jul 15 16:00 8 Jul 15 16:00	Other - please detail in comments Other - please detail in comments	09 Aug 15 16:00 09 Aug 15 16:00	No further action No further action		

							s. 47F(1)					s. 47F(1)	Document 1
27 Jul 15 16:16	28 Jul 15 15:15	Manus Island	FC3782A	Transfield	Person in Detention	Grievances		28 Jul 15 16:00	Other - please detail in comments	09 Aug 15 16:00	No further action		
29 Jul 15 12:18	30 Jul 15 11:49	Manus Island	FC3801A	Transfield	Person in Detention	Grievances		29 Jul 15 16:00	Other - please detail in comments	09 Aug 15 16:00	No further action		
29 Jul 15 11:41	30 Jul 15 11:41	Manus Island	FC3799ABC	Transfield	Person in Detention	Grievances		29 Jul 15 16;00	Other - please detail in comments	09 Aug 15 16:00	No further action		
29 Jul 15 10:36	30 Jul 15 11:49	Manus Island	FC3798ABCD	Transfield	Person in Detention	Grievances		29 Jul 15 16:00	Other - please detail in comments	10 Aug 15 16:00	No further action		
30 Jul 15 12:18	31 Jul 15 10:26	Manus Island	FC3806A	Transfield	Person in Detention	Grievances		30 Jul 15 16:00	Other - please detail in comments	09 Aug 15 16:00	No further action		
31 Jul 15 11:47	31 Jul 15 12:00	Manus Island	FC3815AB	Transfield	Person in Detention	Grievances		31/07/2015 16:00	Other - please detail in comments	09 Aug 15 16:00	No further action		382
													nder the

			>¦€ ih	HOPERS ESSENTED								
e Complaint eived (Time 1)	Date Added onto Complaints Register (Time 2)	IHMS Facility	Complaint Reference Number	Origin of Complaint	Complaint Received from	Category	Description	Date and Time Initial Response Provided (Time 4)	Action taken	Resolution Date (Time 3)	Follow up required	Comments
							s. 47F(1)					s. 47F(1)
ug 15 11:43	01 Aug 15 15:05	Manus Island	FC3826AB	Transfield	Person in Detention	Grievances		01 Aug 15 16:00	Other - please detail in comments	10 Aug 15 16:00	No further action	
wg 15 10 34	01 Aug 15 15:07	Manus Island	FC3822A	Transfield	Person in Detention	Grievances		01 Aug 15 16:00	Other - please detail in comments	10 Aug 15 00:00	No further action	
ug 15 10 34	01 Aug 15 15:10	Manus Island	FC3823A	Transfield	Person in Detention	Grievances		01 Aug 15 16:00	Other - please detail in comments	09 Aug 15 16:00	No further action	
ug 15 07 36	04 Aug 15 14:58	Manus Island	FC3827A	Transfield	Person in Detention	Grievances		03 Aug 15 16:00	Other - please detail in comments	10 Aug 15 16:00	No further action	
ug 15 07 38	04 Aug 15 15:06	Manus Island	FC3830A	Transfield	Person in Detention	Grievances		03 Aug 15 16:00	Other - please detail in comments	10 Aug 15 16:00	No further action	
ug 15 07:41	04 Aug 15 15:07	Manus Island	FC3831AB	Transfield	Person in Detention	Grievances		03 Aug 15 16:00	Other - please detail in comments	09 Aug 15 16:00	No further action	
ug 15 12:18	04 Aug 15 15:07	Manus Island	FC3834A	Transfield	Person in Detention	Grievances		03 Aug 15 16:00	Other - please detail in comments	10 Aug 15 16:00	No further action	
ıg 15 13:47	04 Aug 15 15:11	Manus Island	FC3816AB	Transfield	Person in Detention	Grievances		03 Aug 15 16:00	Other - please detail in comments	10 Aug 15 00:00	No further action	
ug 15 07:17	05 Aug 15 14:32	Manus Island	FC3841A	Transfield	Person in Detention	Grievances		05 Aug 15 16:00	Other - please detail in comments	10 Aug 15 16:00	No further action	ir the
ug 15 07:17	05 Aug 15 14:42	Manus Island	FC3842A	Transfield	Person in Detention	Grievances		05 Aug 15 16:00	Other - please detail in comments	10 Aug 15 16:00	No further action	nude
ug 15 18 24	05 Aug 15 14:46	Manus Island	FC3837A	Transfield	Person in Detention	Professional Conduct by IHMS Staff		05 Aug 15 16:00	Clarification provided	05 Aug 15 16:00	No further action	Released by DIBP

s. 47F(1)

No further

No further

action

No further

action

No further

action

No further

No further

action

No further

No further

action

No further

action

No further

action

No further

No further

No further

action

No further

No further

action

No further

action

10 Aug 15 16:00

11 Aug 15 16:00

10 Aug 15 16:00

06 Aug 15 16:00

10 Aug 15 16:00

10 Aug 15 16:00

10 Aug 15 16:00

10 Aug 15 16:00

15 Aug 15 16:00

13 Aug 15 00:00

13 Aug 15 16:00

20 Aug 15 16:00

Person in Detention Grievances

Person in Detention Grievances

Person in Detention Grievances

Person in Detention

Transfield Person in Detention Grievances

Person in Detention

Transfield Person in Detention Grievances

Transfield Person in Detention Grievances

Transfield Person in Detention Grievances

Transfield Person in Detention

Transfield Person in Detention

Person in Detention Grievances

Transfield Person in Detention

Transfield Person in Detention

Conduct by

IHMS Staff

Conduct by

IHMS Staff

Professional

Conduct by IHMS Staff

Professional

Conduct by

IHMS Staff

05 Aug 15 12 01 05 Aug 15 14:52 Manus Island FC3844A Transfield Person in Detention Grievances

06 Aug 15 15 23 08 Aug 15 08:38 Manus Island FC3848ABCD Transfield Person in Detention Grievances

FC3856A

FC3328A

FC3860A

FC3862A

FC3864A

FC3855A

FC3845A

FC3883A

FC3888A

FC3913A

FC3919A

FC3921A

FC3926A

Transfield

Transfield

Transfield

Transfield

Transfield

Transfield

Manus Island

Manus Island

Manus Island

Manus Island

Manus Island

Manus Island

Manus Island FC3909ABC

07 Aug 15 15 02 08 Aug 15 08:47

05 Aug 15 17 54 08 Aug 15 08:59

08 Aug 15 10 57 08 Aug 15 14:14

08 Aug 15 12 00 08 Aug 15 14:16

08 Aug 15 12 00 08 Aug 15 14:18 Manus Island

07 Aug 15 14 58 10 Aug 15 12:42 Manus Island

05 Aug 15 12 04 10 Aug 15 12:48 Manus Island

11 Aug 15 12 05 12 Aug 15 09:53 Manus Island

16 Aug 15 09 25 17 Aug 15 16:51 Manus Island

16 Aug 15 09 35 17 Aug 15 09:35 Manus Island

18 Aug 15 08:47 19 Aug 15 15:46

10 Aug 15 14 51 13 Aug 15 14:02

15 Aug 15 10 26 17 Aug 15 16:20

05 Aug 15 16:00
07 Aug 15 16:00
07 Aug 15 16:00
06 Aug 15 16:00
08 Aug 15 16:00
08 Aug 15 16:00
08 Aug 15 16:00
10 Aug 15 16:00
10 Aug 15 16:00
12 Aug 15 16:00
13 Aug 15 16:00
17 Aug 15 16:00
19 Aug 15 16:00

Other - please detail in

Other - please detail in

comments

Other - please detail in

comments

Clarification provided

Other - please detail in

comments

Other - please detail in

comments

Other - please detail in

Other - please detail in

comments

Other - please detail in

comments

Other - please detail in

comments

Other - please detail in

Other - please detail in

Other - please detail in

comments

Other - please detail in

Other - please detail in

comments

Other - please detail in

comments

							s. 47F(1)	1				s. 47F(1) Docume	nt 1
lo a.v									Other - please detail in		No further	3.411(1)	
18 Aug 15 08:47	19 Aug 15 16:00	Manus Island	FC3927A	Transfield	Person in Detention	Grievances		19 Aug 15 16:00	comments	20 Aug 15 16:00	action		
19 Aug 15 10:11	19 Aug 15 16:04	Manus Island	FC3935ABC	Transfield	Person in Detention	Grievances		19 Aug 15 16:00	Other - please detail in comments	20 Aug 15 16:00	No further action		
21 Aug 15 12 22	22 Aug 15 16:09	Manus Island	FC3945A	Transfield	Person in Detention	Grievances		22 Aug 15 16:00	Other - please detail in comments	25 Aug 15 16:00	No further action		
22 Aug 15 08 30	22 Aug 15 16:10	Manus Island	FC3949A	Transfield	Person in Detention	Grievances		22 Aug 15 16:00	Other - please detail in comments	25 Aug 15 16:00	No further action		
22 Aug 15 08 30	22 Aug 15 16:10	Manus Island	FC3950A	Transfield	Person in Detention	Grievances		22 Aug 15 16:00	Other - please detail in comments	25 Aug 15 16:00	No further action		
26 Aug 15 11:49	28 Aug 15 10:14	Manus Island	FC3964A	Transfield	Person in Detention	Grievances		28 Aug 15 16:00	Other - please detail in comments	29 Aug 15 16:00	No further action		
26 Aug 15 11:49	28 Aug 15 10:16	Manus Island	FC3965A	Transfield	Person in Detention	Grievances		28 Aug 15 10:19	Other - please detail in comments	29 Aug 15 16:00	No further action		
26 Aug 15 11:49	28 Aug 15 10:17	Manus Island	FC3966A	Transfield	Person in Detention	Grievances		28 Aug 15 16:00	Other - please detail in comments	29 Aug 15 16:00	No further action		
27 Aug 15 10 39	28 Aug 15 10:19	Manus Island	FC3979AB	Transfield	Person in Detention	Grievances		28 Aug 15 16:00	Other - please detail in comments	29 Aug 15 16:00	No further action		
27 Aug 15 10:42	28 Aug 15 10:21	Manus Island	FC3980A	Transfield	Person in Detention	Grievances		28 Aug 15 16:00	Other - please detail in comments	29 Aug 15 16:00	No further action		
29 Aug 15 10:42	30 Aug 15 16:11	Manus Island	FC3987A	Transfield	Person in Detention	Grievances		29 Aug 15 16:00	Other - please detail in comments	31 Aug 15 16:00	No further action		
.30 Aug 15 09:49	30 Aug 15 16:13	Manus Island	FC3991A	Transfield	Person in Detention	Grievances		30 Aug 15 16:00	Other - please detail in comments	31 Aug 15 16:00	No further action		
26 Aug 15 11:46	31 Aug 15 13:50	Manus Island	FC3967A	Transfield	Person in Detention	Grievances		31 Aug 15 16:00	Other - please detail in comments	01 Sep 15 16:00	No further action		1982
						Deef estand							ar the Act 19
29 Aug 15 10 38	31 Aug 15 13:52	Manus Island	FC3988A	Transfield	Person in Detention	Professional Conduct by IHMS Staff		31 Aug 15 16:00	Other - please detail in comments	01 Sep 15 16:00	No further action		DIBP under the
31 Aug 15 10 56	31 Aug 15 13:54	Manus Island	FC3997A	Transfield	Person in Detention	Grievances		31/8/2015 16 00	Other - please detail in comments	01 Sep 15 16:00	No further action		2 / J
31 Aug 15 10 58	31 Aug 15 13:57	Manus Island	FC3998A	Transfield	Person in Detention	Grievances		31/8/2015 16 00	Other - please detail in comments	01 Sep 15 16:00	No further action		Released b
													Rele

	s. 47F(1)						Document 1
	C (.)					s. 47F(1)	
31 Aug 15 12 24 31 Aug 15 14:01 Manus Island FC4002A Transfield Person in Detention Grievances		31/8/2015 16 00	Other - please detail in comments	01 Sep 15 16:00	No further action		
31 Aug 15 12 24 31 Aug 15 14:05 Manus Island FC4003A Transfield Person in Detention Grievances		31/8/2015 16 00	Other - please detail in comments	01 Sep 15 16:00	No further action		
31 Aug 15 12 24 31 Aug 15 14:10 Manus Island FC4004A Transfield Person in Detention Grievances		31/8/2015 16 00	Other - please detail in comments	01 Sep 15 16:00	No further action		
28 Aug 15 11 20 03 Sep 15 14:01 Manus Island FC3983A Transfield Person in Detention Grievances		2/9/2015 16:00	Other - please detail in comments	04 Sep 15 16:00	No further action		
28 Aug 15 11 20 03 Sep 15 14:04 Manus Island FC3984A Transfield Person in Detention Grievances		2/9/2015 16:00	Other - please detail in comments	04 Sep 15 16:00	No further action		

Complaints Regis		2.0		attracted Manufactures								
ate Complaint eceived (Time 1)	Date Added onto Complaints Register (Time 2)	IHMS Facility	Complaint Reference Number	Origin of Complaint	Complaint Received from	Category	Description	Date and Time Initial Response Provided (Time 4)	Action taken	Resolution Date (Time 3)	Follow up required	Comments
							s. 47F(1)					s. 47F(1)
Sep 15 11:22	01 Sep 15 11:41	Manus Island	FC4008A	Transfield	Person in Detention		(.,	01 Sep 15 16:00	Other - please delail in comments	01 Sep 15 16 00	No further action	
									Commence		dodoii	
3 Sep 15 11:16	03 Sep 15 14:11	Manus Island	FC4016A	Transfield	Person in Detention	Grievances		03 Sep 15 16:00	Other - please detail in comments	04 Sep 15 16 00	No further action	
04 Sep 15 11:19	05 Sep 15 16:42	Manus Island	FC4020A	Transfield	Person in Detention	Grievances		04 Sep 15 16:00	Other - please delail in comments	06 Sep 15 16 00	No further action	
06 Sep 15 11:14	07 Sep 15 09:52	Manus Island	FC4032AB	Transfield	Person in Detention	Grievances		07 Sep 15 16:00	Other - please detail in comments	08 Sep 15 00 00	No further action	
06 Sep 15 11:30	07 Sep 15 09:59	Manus Island	FC4029A	Transfield	Person in Detention	Grievances		07 Sep 15 16:00	Other - please delail in comments	08 Sep 15 16 00	No further action	
									Comments		action	
									Other places deletin		No forther	
06 Sep 15 11:30	07 Sep 15 10:02	Manus Island	FC4028A	Transfield	Person in Detention	Grievances		07 Sep 15 16:00	Other - please delail in comments	08 Sep 15 16:00	No further action	
									Other - please delail in		No further	
06 Sep 15 11:30	07 Sep 15 10:06	Manus Island	FC4031A	Transfield	Person in Detention	Grievances		07 Sep 15 16:00	comments	08 Sep 15 16 00	action	
06 Sep 15 11:30	07 Sep 15 10:08	Manus Island	FC4030A	Transfield	Person in Detention	Grievances		07 Sep 15 16:00	Other - please delail in comments	08 Sep 15 16 00	No further action	
												Φ
												or the
07 Sep 15 11:24	08 Sep 15 10:37	Manus Island	FC4038A	Transfield	Person in Detention	Grievances		08 Sep 15 16:00	Other - please delail in	08 Sep 15 16 00	No further	Je.
									comments		action	nuc
									Olban -l · · · · ·		N/o Amili	DIBP under
08 Sep 15 10:13	09 Sep 15 09:16	Manus Island	FC4040AB	Transfield	Person in Detention	Grievances		08 Sep 15 16:00	Other - please delail in comments	09 Sep 15 16 00	No further action	918
												>
											- 14	0
												Sec
												Released by DIBP unde
												0
												D.

												s. 47F(1)	
						S	. 47F(1)						
09 Sep 15 10:40	10 Sep 15 14:14	Manus Island	FC4052A	Transfield	Person in Detention	Grievances		09 Sep 15 16:00	Other - please detail in comments	16 Sep 15 16 00	No further action		
09 Sep 15 11:36	10 Sep 15 14:21	Manus Island	FC4056AB	Transfield	Person in Detention	Grievances		09 Sep 15 16:00	Other - please detail in comments	11 Sep 15 16 00	No further action		
10 Sep 15 12:19	10 Sep 15 14:30	Manus Island	FC4063A	Transfield	Person in Detention	Grievances		10 Sep 15 16:00	Other - please detail in comments	11 Sep 15 16:00	No further action		
10 Sep 15 08;30	10 Sep 15 14:37	Manus Island	FC4058AB	Transfield	Person in Detention	Grievances		10 Sep 15 16:00	Other - please detail in comments	11 Sep 15 16 00	No further action		
12 Sep 15 09:28	14 Sep 15 14:34	Manus Island	FC4070A	Transfield	Person in Detention	Grievances		13 Sep 15 16:00	Other - please delail in comments	15 Sep 15 16 00	No further action		
12 Sep 15 10:07	14 Sep 15 14:43	Manus Island	FC4071A	Transfield	Person in Detention	Grievances		13 Sep 15 16:00	Other - please detail in comments	15 Sep 15 16:00	No further action		
12 Sep 15 10:05	14 Sep 15 14:48	Manus Island	FC4072A	Transfield	Person in Detention	Grievances		13 Sep 15 16:00	Other - please detail in comments	16 Sep 15 16:00	No further action		Act 1982
12 Sep 15 09:28	14 Sep 15 14:47	Manus Island	FC4068A	Transfield	Person in Detention	Grievances		13 Sep 15 16;00	Other - please detail in comments	16 Sep 15 16 00	No further action		by DIBP under
													Released

ı							s. 47F(1)					s. 47F(1)	Document 1
13 Sep 15 11:32	14 Sep 15 14:53	Manus Island	FC4075A	Transfield	Person in Detention	Grievances		14 Sep 15 16:00	Other - please detail in comments	14 Sep 15 16 00	No further action		
17 Sep 15 13:40	18 Sep 15 09:33	Manus Island	FC4088A	Transfield	Person in Detention	Grievances		18 Sep 15 16:00	Other - please detail in comments	18 Sep 15 16 00	No further action		
18 Sep 15 07:59	18 Sep 15 09:35	Manus Island	FC4096A	Transfield	Person in Detention	Grievances		18 Sep 15 16:00	Other - please detail in comments	18 Sep 15 16 00	No further action		
18 Sep 15 11:13	19 Sep 15 10:33	Manus Island	FC4099AB	Transfield	Person in Detention	Grievances		19 Sep 15 16:00	Other - please detail in comments	19 Sep 15 16 00	No further action		
18 Sep 15 11:13	19 Sep 15 10:35	Manus Island	FC4098A	Transfield	Person in Detention	Grievances		19 Sep 15 16:00	Other - please detail in comments	19 Sep 15 16 00	No further action		
20 Sep 15 11:28	21 Sep 15 15:34	Manus Island	FC4104A	Transfield	Person in Detention	Grievances		21 Sep 15 16:00	Other - please detail in comments	21 Sep 15 16 00	No further action		
21 Sep 15 11:07	22 Sep 15 15:43	Manus Island	FC4117A	Transfield	Person in Detention	Grievances		22 Sep 15 16 00	Other - please detail in comments	23 Sep 15 16 00	No further action		
22 Sep 15 09:47	22 Sep 15 15:47	Manus Island	FC4123A	Transfield	Person in Detention	Grievances		22 Sep 15 16:00	Other - please detail in comments	26 Sep 15 16 00	No further action		ar the Act 1982
22 Sep 15 10:02	22 Sep 15 15:58	Manus Island	FC4119AB	Transfield	Person in Detention	Grievances		22 Sep 15 16:00	Other - please detail in comments	23 Sep 15 16 00	No further action		DIBP unde
													leased by

I							s. 47F(1)					s. 47F(1)	
23 Sep 15 08:55	23 Sep 15 16:00	Manus Island	FC4125AB	Transfield	Person in Detention	Grievances	23 Sep 15 1	16:00	Other - please delail in comments	23 Sep 15 16 00	No further action		
24 Sep 15 08:00	24 Sep 15 16:30	Manus Island	FČ4135A	Transfield	Person in Detention	Grievances	24 Sep 15 1	16.00	Other - please detail in comments	25 Sep 15 16 00	No further action		
24 Sep 15 08:00	24 Sep 15 15:16	Manus Island	FC4136A	Transfield	Person in Detention	Grievances	24 Sep 15 1	16:00	Other - please detail in comments	25 Sep 15 16 00	No further action		
26 Sep 15 11:01	27 Sep 15 09:54	Manus Island	FC4143A	Transfield	Person in Detention	Grievances	27 Sep 15 1	16:00	Other - please detail in comments	29 Sep 15 16 00	No further action		
28 Sep 15 07:59	28 Sep 15 10:18	Manus Island	FC4159A	Transfield	Person in Detention	Grievances	28 Sep 15 1	16:00	Other - please delail in comments	29 Sep 15 16 00	No further action		
28 Sep 15 15:45	29 Sep 15 08:23	Manus Island	FC4165A	Transfield	Person in Detention	Grievances	29 Sep 15 1	16:00	Other - please delail in comments	29 Sep 15 16 00	No further action		r the Act 1982
28 Sep 15 15:50	29 Sep 15 08:29	Manus Island	FC4166A	Transfield	Person in Detention	Grievances	29 Sep 15 1	16:00	Other - please delail in comments	29 Sep 15 16 00	No further action		/ DIBP under the
29 Sep 15 07:48	29 Sep 15 09:08	Manus Island	FC4167A	Transfield	Person in Detention	Grievances	29 Sep 15 1	16:00	Other - please delail in comments	29 Sep 15 16 00	No further action		Released by I Freedom of In

	s. 47F(1)	s. 47F(1)
Professional 28 Sep 15 07:23 29 Sep 15 12:05 Manus Island FC4157A Transfield Person in Detention Conduct by IHMS Staff	29 Sep 15 16:00 Other - please detail in 29 Sep 15 16:00 No further comments 29 Sep 15 16:00 action	
30 Sep 15 08:49 30 Sep 15 16:09 Manus Island FC4174A Transfield Person in Detention Grievances	30 Sep 15 16:00 Other - please detail in 01 Oct 15 16:00 No further comments 01 Oct 15 16:00 action	

	r		->;<- ih	attorial Plantilli				Name and Address of the Owner o				
	Date Added onto emplaints Register (Time 2)	IHMS Facility	Complaint Reference Number	Origin of Complaint	Complaint Received from	Category	Description	Date and Time Initial Response Provided (Time 4)	Action taken	Resolution Date (Time 3)	Follow up required	Comments
Oct 15 08:10	01 Oct 15 11:37	Manus Island	FC4177A	Transfield	Person in Detention		s, 47F(1)	01 Oct 15 16:00	Other - please detail in comments	02 Oct 15 16:00	No further action	s. 47F(1)
Oct 15 08:10	01 Oct 15 11:39	Manus Island	FC4178A	Transfield	Person in Detention	Grievances		01 Oct 15 16:00	Other - please detail in comments	02 Oct 15 16:00	No further action	
Oct 15 14:47	03 Oct 15 12:18	Manus Island	FC4179A	Transfield	Person in Detention	Grievances		02 Oct 15 16:00	Other - please detail in comments	03 Oct 15 16:00	No further action	
Oct 15 10:17	01 Oct 15 11:40	Manus Island	FC4186A	Transfield	Person in Detention	Grievances		01 Oct 15 16:00	Other - please delail in comments	02 Oct 15 16:00	No further action	
Oct 15 08:48	03 Oct 15 15:42	Manus Island	FC4188A	Transfield	Person in Detention	Grievances		03 Oct 15 16:00	Other - please detail in comments	06 Oct 15 16:00	No further action	
Oct 15 09:24	03 Oct 15 15:43	Manus Island	FC4190AB	Transfield	Person in Detention	Grievances		03 Oct 15 16:00	Other - please detail in comments	06 Oct 15 16:00	No further action	
Oct 15 09:24	03 Oct 15 15:46	Manus Island	FC4191AB	Transfield	Person in Detention	Grievances		03 Oct 15 16:00	Other - please detail in comments	06 Oct 15 16:00	No further action	er the
Oct 15 12:18	03 Oct 15 15:48	Manus Island	FC4192A	Transfield	Person in Detention	Grievances		03 Oct 15 16:00	Other - please detail in comments	06 Oct 15 16:00	No further action	/ DIBP under the

ř											s. 47F(1)	
02 Oct 15 12:18	03 Oct 15 15:49	Manus Island	FC4193A	Transfield	Person in Detention	Grievances	03 Oct 15 16:00	Other - please detail in comments	06 Oct 15 16:00	No further action		
02 Oct 15 12:18	03 Oct 15 15:51	Manus Island	FC4194A	Transfield	Person in Detention	Grievances	03 Oct 15 16:00	Other - please detail in comments	06 Oct 15 16:00	No further action		
03 Oct 15 11:04	05 Oct 15 16:41	Manus Island	FC4198A	Transfield	Person in Detention	Professional Conduct by IHMS Staff	03 Oct 15 16:00	Other - please detail in comments	04 Oct 15 16:00	No further action		
03 Oct 15 13:01	08 Oct 15 10:29	Manus Island	FC4201A	Transfield	Person in Detention	Grievances	08 Oct 15 16:00	Other - please detail in comments	10 Oct 15 16:00	No further action		
05 Oct 15 07:29	06 Oct 15 15:25	Manus Island	FC4205ABC	Transfield	Person in Detention	Grievances	06 Oct 15 16:00	Other - please detail in comments	07 Oct 15 16:00	No further action		
05 Oct 15 08:33	06 Oct 15 15:26	Manus Island	FC4206A	Transfield	Person in Detention	Grievances	06 Oct 15 16:00	Other - please detail in comments	07 Oct 15 16:00	No further action		t 1982
06 Oct 15 10:30	06 Oct 15 15:59	Manus Island	FC4211A	Transfield	Person in Detention	Grievances	06 Oct 15 16:00	Other - please detail in comments	07 Oct 15 00:00	No further action	IBP under t	Freedom of Information Act 1
06 Oct 15 10:37	07 Oct 15 14:33	Manus Island	FC4212A	Transfield	Person in Detention	Professional Conduct by IHMS Staff	07 Oct 15 16:00	Other - please detail in comments	10 Oct 15 16:00	No further action	eased by D	edom of Inf

							s. 47F(1)					s. 47F(1)	
7 Oct 15 08:23	07 Oct 15 14:35	Manus Island	FC4218A	Transfield	Person in Detention	Grievances		07 Oct 15 16:00	Other - please detail in comments	10 Oct 15 16:00	No further action		
7 Oct 15 11:42	07 Oct 15 14:40	Manus Island	FC4222A	Transfield	Person in Detention	Grievances		07 Oct 15 16:00	Other - please delail in comments	10 Oct 15 16:00	No further action		
8 Oct 15 07:35	08 Oct 15 10:32	Manus Island	FC4224A	Transfield	Person in Detention	Grievances		08 Oct 15 16:00	Other - please detail in comments	10 Oct 15 16:00	No further action		
8 Oct 15 07:41	08 Oct 15 10:30	Manus Island	FC4225A	Transfield	Person in Detention	Grievances		08 Oct 15 16:00	Other - please detail in comments	10 Oct 15 16:00	No further action		
8 Oct 15 11:15	10 Oct 15 15:34	Manus Island	FC4227A	Transfield	Person in Detention	Grievances		10 Oct 15 16:00	Other - please detail in comments	13 Oct 15 16:00	No furlher action		
8 Oct 15 11:17	10 Oct 15 15:31	Manus Island	FC4228A	Transfield	Person in Detention	Grievances		10 Oct 15 16:00	Other - please detail in comments	13 Oct 15 16:00	No further action		
9 Oct 15 07:29	10 Oct 15 15:35	Manus Island	FC4229A	Transfield	Person in Detention	Grievances		10 Oct 15 16:00	Other - please detail in comments	13 Oct 15 16:00	No further action		under the
9 Oct 15 09:29	10 Oct 15 09:29	Manus Island	FC4232A	Transfield	Person in Detention	Grievances		10 Oct 15 16:00	Other - please detail in comments	13 Oct 15 00:00	No further action		Released by DIBP unde
													Releas

							s. 47F(1)						Document	, 1
11 Oct 15 09:07	13 Oct 15 11:18	Manus Island	FC4243A	Transfield	Person in Detention	Grievances		12 Oct 15 16:00	Other - please detail in comments	14 Oct 15 16:00	No further action	s. 47F(1)		
13 Oct 15 08:11	13 Oct 15 11:20	Manus Island	FC4253A	Transfield	Person in Detention	Grievances		13 Oct 15 16:00	Other - please detail in comments	14 Oct 15 16:00	No further action			
13 Oct 15 08:11	13 Oct 15 11:29	Manus Island	FC4254A	Transfield	Person in Detention	Grievances		13 Oct 15 16:00	Other - please detail in comments	14 Oct 15 16:00	No further action			
14 Oct 15 10:39	14 Oct 15 16:56	Manus Island	FC4263A	Transfield	Person in Detention	Grievances		14 Oct 15 16:00	Other - please detail in comments	15 Oct 15 16:00	No further action			
15 Oct 15 06:58	15 Oct 15 11:39	Manus Island	FC4264A	Transfield	Person in Detention	Grievances		15 Oct 15 16:00	Other - please detail in comments	16 Oct 15 16:00	No further action			
15 Oct 15 06 58	15 Oct 15 11:42	Manus Island	FC4265A	Transfield	Person in Detention	Grievances		15 Oct 15 16:00	Other - please detail in comments	16 Oct 15 16:00	No further action		P under the	Information Act 1982
15 Oct 15 10:31	15 Oct 15 11:45	Manus Island	FC4267A	Transfield	Person in Detention	Grievances		15 Oct 15 16:00	Other - please detail in comments	16 Oct 15 16:00	No further action		Released by DIB	Freedom of Information Act 1

													Doddillolli	,
1							s. 47F(1)					s. 47F(1)		
17 Oct 15 09:21	17 Oct 15 14:56	Manus Island	FC4742A	Transfield	Person in Detention	Professional Conduct by IHMS Staff		17 Oct 15 16:00	Other - please detail in comments	19 Oct 15 16:00	No further action			
17 Oct 15 11:38	17 Oct 15 14:59	Manus Island	FC4274A	Transfield	Person in Detention	Grievances		17 Oct 15 16:00	Other - please detail in comments	19 Oct 15 16:00	No further action			
17 Oct 15 17:12	19 Oct 15 12:10	Manus Island	FC4271A	Transfield	Person in Detention	Grievances		19 Oct 15 16:00	Other - please detail in comments	19 Oct 15 16:00	No further action			
19 Oct 15 11:16	20 Oct 15 08:52	Manus Island	FC4286A	Transfield	Person in Detention	Professional Conduct by IHMS Staff		20 Oct 15 16:00	Other - please detail in comments	21 Oct 15 16:00	No further action			
24 Oct 15 15:51	27 Oct 15 11:19	Manus Island	FCP002	Transfield	Person in Detention	Grievances		25 Oct 15 16:00	Other - please detail in comments	29 Oct 15 16:00	No further action			
25 Oct 15 08:53	27 Oct 15 11:21	Manus Island	FC4311AB	Transfield	Person in Detention	Grievances		25 Oct 15 16:00	Other - please detail in comments	29 Oct 15 16:00	No further action			1982
26 Oct 15 14:54	27 Oct 15 11:23	Manus Island	FC4315A	Transfield	Person in Detention	Grievances		27 Oct 15 16:00	Other - please detail in comments	29 Oct 15 16:00	No further action			Act
28 Oct 15 12:30	30 Oct 15 15:46	Manus Island	FC4321A	Transfield	Person in Detention	Grievances		28 Oct 15 16:00	Other - please detail in comments	29 Oct 15 16:00	No further action		by DIBP u	of Information
28 Oct 15 12:20	30 Oct 15 15:46	Manus Island	FC4313A	Transfield	Person in Detention	Professional Conduct by IHMS Staff		28 Oct 15 16:00	Other - please detail in comments	31 Oct 15 16:00	No further action		Released by	Freedom o

s. 47F(1)

Other - please detail in

03 Nov 15 16:00

31 Oct 15 16:00

omplaints Regist			-> <- ill-	Harrison Services								
eceived (Time	Date Added onto Complaints Register (Time 2)	IHMS Facility	Complaint Reference Number	Origin of Complaint	Complaint Received from	Category	Description	Date and Time Initial Response Provided (Time 4)	Action taken	Resolution Date (Time 3)	Follow up required	Comments
							s. 47F(1)					s. 47F(1)
Nov 15 17:09	02 Nov 15 09:10	Manus Island	FC4354A	Transfield	Person in Detention	Grievances		02 Nov 15 16:00	Other - please delail in comments	03 Nov 15 16:00	No further action	
Nov 15 10:46	02 Nov 15 09:18	Manus Island	FC4352A	Transfield	Person in Detention	Grievances		02 Nov 15 16:00	Other - please delail in comments	03 Nov 15 16:00	No further action	
Nov 15 10:46	02 Nov 15 09:20	Manus Island	FC4351A	Transfield	Person in Detention	Grievances		02 Nov 15 16:00	Other - please delail in comments	03 Nov 15 16:00	No further action	
Nov 15 07:27	02 Nov 15 09:25	Manus Island	FC434AB	Transfield	Person in Detention	Grievances		02 Nov 15 16:00	Other - please detail in comments	04 Nov 15 16:00	No further action	
Nov 15 07:00	02 Nov 15 09:29	Manus Island	FC4355A	Transfield	Person in Detention	Grievances		02 Nov 15 16:00	Other - please detail in comments	03 Nov 15 16:00	No further action	
Nov 15 09:21	04 Nov 15 16:41	Manus Island	FC4365A	Transfield	Person in Detention	Grievances		04 Nov 15 16:00	Other - please detail in comments	05 Nov 15 16:00	No further action	
Nov 15 08:05	06 Nov 15 14:41	Manus Island	FC4377AB	Transfield	Person in Detention	Grievances		06 Nov 15 16:00	Other - please detail in comments	07 Nov 15 16:00	No further action	
Nov 15 09:30	06 Nov 15 14:44	Manus Island	FC4371A	Transfield	Person in Detention	Grievances		06 Nov 15 16:00	Other - please detail in comments	07 Nov 15 16:00	No further action	
Nov 15 11:42	06 Nov 15 14:52	Manus Island	FC4375A	Transfield	Person in Detention	Grievances		06 Nov 15 16:00	Other - please detail in comments	10 Nov 15 16:00	No furlher action	Released by DIBP under the

												s. 47F(1)	ment 1
05 Nov 15 11:42	06 Nov 15 14:55	Manus Island	FC4347A	Transfield	Person in Detention	Grievances	s. 47F(1)	06 Nov 15 16:00	Other - please delail in comments	09 Nov 15 16:00	No further action	S. 47F(1)	
07 Nov 15 07:59	07 Nov 15 13:58	Manus Island	FC4381A	Transfield	Person in Detention	Grievances		07 Nov 15 16:00	Other - please detail in comments	07 Nov 15 16:00	No further action		
07 Nov 15 07:59	07 Nov 15 14:08	Manus Island	FC4382A	Transfield	Person in Detention	Grievances		07 Nov 15 16:00	Other - please detail in comments	08 Nov 15 16:00	No further action		
08 Nov 15 07:41	10 Nov 15 11:39	Manus Island	FC4390A	Transfield	Person in Detention	Grievances		09 Nov 15 16:00	Other - please delail in comments	10 Nov 15 16:00	No further action		
08 Nov 15 07:27	10 Nov 15 11:43	Manus Island	FC4389A	Transfield	Person in Detention	Grievances		09 Nov 15 16:00	Other - please detail in comments	10 Nov 15 16:00	No further action		
09 Nov 15 10:30	10 Nov 15 11:30	Manus Island	FC4406A	Transfield	Person in Detention	Professional Conduct by IHMS Staff		09 Nov 15 16:00	Other - please delail in comments	09 Nov 15 16:00	No further action		
09 Nov 15 10:19	10 Nov 15 11:35	Manus Island	FC4407A	Transfield	Person in Detention	Grievances		09 Nov 15 16:00	Other - please delail in comments	10 Nov 15 16:00	No further action		
09 Nov 15 07:42	10 Nov 15 11:38	Manus Island	FC4400A	Transfield	Person in Detention	Grievances		09 Nov 15 16:00	Other - please delail in comments	10 Nov 15 16:00	No further action		under the ration Act 1982
													Released by DIBP unde Freedom of Information
													67
													٠,

	47	7 C	14	IN
ъ.	41	<i>!</i> Г	u	IJ

ì													
	10 Nov 15 09:32	10 Nov 15 15:13	Manus Island	FC4416A	Transfield	Person in Detention	Grievances	10 Nov 15 16:00	Other - please detail in comments	17 Nov 15 16:00	No further action	s. 47F(1)	
	10 Nov 15 09:44	10 Nov 15 15:24	Manus Island	FC4415A	Transfield	Person in Detention	Grievances	10 Nov 15 16:00	Other - please delail in comments	14 Nov 15 16:00	No further action		
	14 Nov 14 12:15	14 Nov 15 14:51	Manus Island	FC4432A	Transfield	Person in Detention	Grievances	14 Nov 15 16:00	Other - please detail in comments	16 Nov 15 16:00	No further action		
	14 Nov 14 12:15	14 Nov 15 14:53	Manus Island	FC4431A	Transfield	Person in Detention	Grievances	14 Nov 15 16:00	Other - please delail in comments	15 Nov 15 16:00	No further action		
	14 Nov 14 12:15	14 Nov 15 14:56	Manus Island	FC4436A	Transfield	Person in Detention	Grievances	14 Nov 15 16:00	Other - please detail in comments	16 Nov 15 16:00	No further action		
	15 Nov 15 08:38	16 Nov 15 17:24	Manus Island	FC4439A	Transfield	Person in Detention	Grievances	16 Nov 15 16:00	Other - please detail in comments	17 Nov 15 16:00	No further action		
	15 Nov 15 08:38	16 Nov 15 17:28	Manus Island	FC4437A	Transfield	Person in Detention	Grievances	16 Nov 15 16:00	Other - please detail in comments	17 Nov 15 16:00	No further action		1982
	15 Nov 15 08:38	16 Nov 15 17:30	Manus Island	FC4438A	Transfield	Person in Detention	Grievances	16 Nov 15 16:00	Other - please delail in comments	17 Nov 15 16:00	No further action		under the
	16 Nov 15 11:33	16 Nov 15 17:33	Manus Island	FC4446A	Transfield	Person in Detention	Grievances	16 Nov 15 16:00	Other - please detail in comments	17 Nov 15 16:00	No further action		Released by DIBP Freedom of Inform
													Rel

							s. 47F(1)					s. 47F(1)
17 Nov 15 07:48	18 Nov 15 18:05	Manus Island	FC4450A	Transfield	Person in Detention	Grievances		17 Nov 15 16:00	Other - please detail in comments	20 Nov 15 16:00	No further action	
17 Nov 15 10:18	18 Nov 15 18:10	Manus Island	FC4453A	Transfield	Person in Detention	Grievances		17 Nov 15 16:00	Other - please detail in comments	20 Nov 15 16:00	No further action	
19 Nov 15 08:03	19 Nov 15 17:02	Manus Island	FC4460A	Transfield	Person in Detention	Grievances		19 Nov 15 16:00	Other - please detail in comments	21 Nov 15 16:00	No further action	
19 Nov 15 08:05	19 Nov 15 17:03	Manus Island	FC4461A	Transfield	Person in Detention	Grievances		19 Nov 15 16:00	Other - please detail in comments	21 Nov 15 16:00	No further action	
19 Nov 15 11:31	19 Nov 15 17:05	Manus Island	FC4467A	Transfield	Person in Detention	Grievances		19 Nov 15 16:00	Other - please delail in comments	21 Nov 15 16:00	No further action	
19 Nov 15 11:31	19 Nov 15 17:07	Manus Island	FC4456A	Transfield	Person in Detention	Grievances		19 Nov 15 16:00	Other - please delail in comments	21 Nov 15 16:00	No further action	under the
21 Nov 15 10:53	22 Nov 15 10:47	Manus Island	FC4484A	Transfield	Person in Detention	Grievances		21 Nov 15 16:00	Other - please detail in comments	27 Nov 15 16:00	No further action	DIBP under the
22 Nov 15 07:52	22 Nov 15 10:49	Manus Island	FC4490A	Transfield	Person in Detention	Grievances		22 Nov 15 16:00	Other - please detail in comments	27 Nov 15 16:00	No further action	\$ C
												Released

							s. 47F(1)					s. 47F(1)	
22 Nov 15 10:54	22 Nov 15 11:33	Manus Island	FC4494A	Transfield	Person in Detention	Grievances		22 Nov 15 16:00	Other - please detail in comments	27 Nov 15 16:00	No further action		
21 Nov 15 17:40	24 Nov 15 07:45	Manus Island	FC4435A	Transfield	Person in Detention	Grievances		22 Nov 15 16:00	Other - please delail in comments	29 Nov 15 16:00	No further action		
23 Nov 15 07:57	24 Nov 15 07:53	Manus Island	FC4496A	Transfield	Person in Detention	Grievances		23 Nov 15 16:00	Other - please delail in comments	27 Nov 15 16:00	No further action		
23 Nov 15 07:57	24 Nov 15 07:56	Manus Island	FC4495A	Transfield	Person in Detention	Grievances		23 Nov 15 16:00	Other - please delail in comments	27 Nov 15 16:00	No further action		
23 Nov 15 11:19	24 Nov 15 07:58	Manus Island	FC4498A	Transfield	Person in Detention	Grievances		23 Nov 15 16:00	Other - please detail in comments	27 Nov 15 16:00	No further action		
25 Nov 15 11:36	27 Nov 15 16:10	Manus Island	FC4509A	Transfield	Person in Detention	Grievances		25 Nov 15 16:00	Other - please delail in comments	29 Nov 15 16:00	No further action		
26 Nov 15 08:39	27 Nov 15 16:12	Manus Island	FC4514A	Transfield	Person in Detention	Grievances		27 Nov 15 16:00	Other - please delail in comments	29 Nov 15 16:00	No further action		r the Act 1982
27 Nov 15 11:47	27 Nov 15 16:16	Manus Island	FC4520A	Transfield	Person in Detention	Grievances		27 Nov 15 16:00	Other - please delail in comments	03 Dec 15 16:00	No further action		unde
27 Nov 15 11:47	27 Nov 15 16:29	Manus Island	FC4526A	Transfield	Person in Detention	Grievances		27 Nov 15 16:00	Other - please detail in comments	29 Nov 15 16:00	No further action		Released by DIBP Freedom of Inform

							s. 47F(1)					s. 47F(1)
28 Nov 15 09:22	28 Nov 15 16:13	Manus Island	FC4529A	Transfield	Person in Detention	Grievances		29 Nov 15 16:00	Other - please detail in comments	29 Nov 15 16:00	No further action	
29 Nov 15 07:29	30 Nov 15 16:26	Manus Island	FC4531A	Transfield	Person in Detention	Grievances		30 Nov 15 16:00	Other - please detail in comments	03 Dec 15 16:00	No further action	
29 Nov 15 11:20	30 Nov 15 16:30	Manus Island	FC4532A	Transfield	Person in Detention	Grievances		30 Nov 15 16:00	Other - please detail in comments	03 Dec 15 16:00	No further action	

Complaints Register			-> <- ihms									
Received (Time	Date Added onto Complaints Register (Time 2)	IHMS Facility	Complaint Reference Number	Origin of Complaint	Complaint Received from	Category	Description	Date and Time Initial Response Provided (Time 4)	Action taken	Resolution Date (Time 3)	Follow up required	Comments
							s. 47F(1)					s. 47F(1)
01 Dec 15 09:45	04 Dec 15 17:36	Manus Island	FC4546A	Transfield	Person in Detention			03 Dec 15 16:00	Other - please detail in comments	05 Dec 15 16:00	No further action	
									Other planes detail in		No further	
3 Dec 15 09:56	04 Dec 15 17:38	Manus Island	FC4565A	Transfield	Person in Detention	Grievances		03 Dec 15 16:00	Other - please detail in comments	05 Dec 15 16:00	No further action	
04 Dec 15 10:05	04 Dec 15 17:39	Manus Island	FC4567A	Transfield	Person in Detention	Grievances		05 Dec 15 16:00	Other - please detail in comments	05 Dec 15 16:00	No further action	
											No 6 office	
)4 Dec 15 12:26	04 Dec 15 17:42	Manus Island	FC4570A	Transfield	Person in Detention	Grievances		05 Dec 15 16:00	Other - please delail in comments	05 Dec 15 16:00	No further action	
04 Dec 15 12:55	04 Dec 15 17:44	Manus Island	FC4573A	Transfield	Person in Detention	Grievances		05 Dec 15 16:00	Other - please detail in comments	08 Dec 15 16:00	No further action	
04 Dec 15 13:11	05 Dec 15 17:00	Manus Island	FC4574A	Transfield	Person in Detention	Grievances		06 Dec 15 16:00	Other - please detail in	07 Dec 15 16:00	No further	<u>a</u>
									comments		action	בים הקרונית המידים br>המידים המידים
m n 0 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2			pa inte						Other - please delail in	PR P. 42 1-2-	No further	DIRP under the
ю Dec 15 12:58	07 Dec 15 10:32	Manus Island	FC4583A	Transfield	Person in Detention	Grievances		07 Dec 15 16:00	comments	08 Dec 15 16:00	action	2

							s. 47F(1)					s. 47F(1)
06 Dec 15 13:02	07 Dec 15 10:41	Manus Island	FC4584A	Transfield	Person in Detention	Grievances		07 Dec 15 16:00	Other - please detail in comments	08 Dec 15 16:00	No further action	
06 Dec 15 13:05	07 Dec 15 10:44	Manus Island	FC4587A	Transfield	Person in Detention	Grievances		07 Dec 15 16:00	Other - please delail in comments	08 Dec 15 16:00	No further action	
06 Dec 15 13:08	07 Dec 15 10:45	Manus Island	FC4588A	Transfield	Person in Detention	Grievances		07 Dec 15 16:00	Other - please delail in comments	08 Dec 15 16:00	No further action	
07 Dec 15 14:58	08 Dec 15 09:27	Manus Island	FC4591A	Transfield	Person in Detention	Grievances		08 Dec 15 16:00	Other - please detail in comments	10 Dec 15 16:00	No further action	
07 Dec 15 14:58	08 Dec 15 09:29	Manus Island	FC4593A	Transfield	Person in Detention	Grievances		08 Dec 15 16:00	Other - please detail in comments	10 Dec 15 16:00	No further action	
07 Dec 15 14:58	08 Dec 15 09:32	Manus Island	FC4594A	Transfield	Person in Detention	Grievances		08 Dec 15 16:00	Other - please detail in comments	10 Dec 15 16:00	No further action	1982
07 Dec 15 17:09	08 Dec 15 09:36	Manus Island	FC4596A	Transfield	Person in Detention	Grievances		08 Dec 15 16:00	Other - please detail in comments	10 Dec 15 16:00	No further action	rth
												by DIBP
												sleased k
												73

							s. 47F(1)					s. 47F(1)	
07 Dec 15 17:09	08 Dec 15 09:38	Manus Island	FC4595A	Transfield	Person in Detention	Grievances		08 Dec 15 16:00	Other - please detail in comments	10 Dec 15 16:00	No further action	5. 4/1 (1)	
09 Dec 15 10:02	10 Dec 15 16:46	Manus Island	FC4604A	Transfield	Person in Detention	Grievances		10 Dec 15 16:00	Other - please detail in comments	14 Dec 15 16:00	No further action		
10 Dec 15 12:40	10 Dec 15 16:48	Manus Island	FC4606A	Transfield	Person in Detention	Grievances		10 Dec 15 16:00	Other - please detail in comments	14 Dec 15 16:00	No further action		
11 Dec 15 15:27	12 Dec 15 15:34	Manus Island	FC4613A	Transfield	Person in Detention	Grievances		12 Dec 15 16:00	Other - please detail in comments	14 Dec 15 16:00	No further action		
14 Dec 15 10:35	14 Dec 15 10:35	Manus Island	FC4627A	Transfield	Person in Detention	Grievances		14 Dec 15 16:00	Other - please detail in comments	15 Dec 15 16:00	No further action		
14 Dec 15 19:30	15 Dec 15 11:33	Manus Island	FC4632A	Transfield	Person in Detention	Grievances		15 Dec 15 16:00	Other - please detail in comments	16 Dec 15 16:00	No further action		t 1982
15 Dec 15 14:48	16 Dec 15 07:15	Manus Island	FC4639A	Transfield	Person in Detention	Grievances		15 Dec 15 16:00	Other - please detail in comments	16 Dec 15 16:00	No further action		DIBP under the Information Act 1982
16 Dec 15 12:07	16 Dec 15 14:53	Manus Island	FC4624A	Transfield	Person in Detention	Grievances		16 Dec 15 14:40	Other - please detail in comments	16 Dec 15 16:00	No further action		Released by DIBP under the Freedom of Information Act 1

							s. 47F(1)					s. 47F(1)
17 Dec 15 14:01	17 Dec 15 14:57	Manus Island	FC4645ab	Transfield	Person in Detention	Grievances		17 Dec 15 16:00	Other - please detail in comments	18 Dec 15 16:00	No further action	
17 Dec 15 14:26	17 Dec 15 14:59	Manus Island	FC4648a	Transfield	Person in Detention	Grievances		17 Dec 15 16:00	Other - please detail in comments	18 Dec 15 16:00	No further action	
8 Dec 15 18:22	19 Dec 14 12:09	Manus Island	FC4448a	Transfield	Person in Detention	Grievances		19 Dec 15 10:00	Other - please detail in comments	19 Dec 15 16:00	No further action	
8 Dec 15 18:22	19 Dec 14 12:06	Manus Island	FC4653a	Transfield	Person in Detention	Grievances		19 Dec 15 10:00	Other - please detail in comments	19 Dec 15 16;00	No further action	
9 Dec 15 11:33	19 Dec 15 12:18	Manus Island	FC4661a	Transfield	Person in Detention	Grievances		19 Dec 15 16:00	Other - please detail in comments	19 Dec 15 16:00	No further action	
1 Dec 15 07:21	21 Dec 15 08:22	Manus Island	FC4670abc	Transfield	Person in Detention	Grievances		21/12/2015 16:00	Other - please detail in comments	21 Dec 15 16:00	No further action	
2 Dec 15 13:38	22 Dec 15 14:26	Manus Island	FC4685a	Transfield	Person in Detention	Grievances		22 Dec 15 16:00	Other - please detail in comments	23 Dec 15 16:00	No further action	under the
2 Dec 15 14:25	22 Dec 15 14:30	Manus Island	FC4677a	Transfield	Person in Detention	Grievances		22 Dec 15 16:00	Other - please detail in comments	23 Dec 15 16:00	No further action	Released by DIBP under the
												Release

							(75.4)					Boodino	
1							s. 47F(1)					s. 47F(1)	
23 Dec 15 12:31	24 Dec 15 09:20	Manus Island	FC4695A	Transfield	Person in Detention	Grievances		24 Dec 15 16:00	Other - please detail in comments	24 Dec 15 16:00	No further action		
23 Dec 15 14:20	24 Dec 15 09:23	Manus Island	fc4698a	Transfield	Person in Detention	Grievances		24 Dec 15 16:00	Other - please detail in comments	24 Dec 15 16:00	No further action		
23 Dec 15 13:16	24 Dec 15 09:30	Manus Island	FC469a	Transfield	Person in Detention	Grievances		24 Dec 15 08:30	Other - please detail in comments	24 Dec 15 16:00	No further action		
24 Dec 15 15:18	25 Dec 15 09:00	Manus Island	FC4702AB	Transfield	Person in Detention	Grievances		25 Dec 15 16:00	Other - please detail in comments	25 Dec 15 16:00	No further action		
25 Dec 15 15:38	25 Dec 15 15:53	Manus Island	FC4709A	Transfield	Person in Detention	Grievances		25 Dec 15 16:00	Other - please detail in comments	26 Dec 15 16:00	No further action		
25 Dec 15 15:45	26 Dec 15 08:50	Manus Island	FC4708AB	Transfield	Person in Detention	Grievances		26/12/2015 16:00	other - please detail in comments	26 Dec 15 16:00	No further action		
25 Dec 15 15:44	26 Dec 15 08:50	Manus Island	FC4710A	Transfield	Person in Detention	Grievances		26/12/2015 16:00	Other - please detail in comments	26 Dec 15 16:00	No further action		
26 Dec 15 11:32	26 Dec 15 13:32	Manus Island	FC4715A	Transfield	Person in Detention	Grievances		26/12/2015 16:00	Other - please detail in comments	27 Dec 15 16:00	No further action		
26 Dec 15 11:33	26 Dec 15 13:40	Manus Island	FC 4713A	Transfield	Person in Detention	Grievances		26/12/2015 16:00	Other - please delail in comments	28 Dec 15 16:00	No further action		
28 Dec 15 12:05	28 Dec 15 14:31	Manus Island	FC4720ab	Transfield	Person in Detention	Grievances		28/12/2015 16:00	Other - please detail in comments	28 Dec 15 18:00	No further action		
28 Dec 15 15:07	28 Dec 15 18:05	Manus Island	FC4723	Transfield	Person in Detention	Grievances		28/12/2015 16:00	Other - please detail in comments	28 Dec 15 17:45	No further action		
29 Dec 15 14:34	29 Dec 15 15:30	Manus Island	FC4736	Transfield	Person in Detention	Grievances		29/12/2015 16:00	Other - please detail in comments	30 Dec 15 12:00	No further action		982
29 Dec 15 13:56	29 Dec 15 15:30	Manus Island	FC4735a	Transfield	Person in Detention	Grievances		29/12/2015 16:00	Other - please detail in comments	30 Dec 15 12:00	No further action		Released by DIBP under the Freedom of Information Act 1982
29 Dec 15 11:53	29 Dec 15 15:30	Manus Island	FC4728	Transfield	Person in Detention	Grievances		29/12/2015 16:00	Other - please detail in comments	30 Dec 15 12:00	No further action		DIBP
29 Dec 15 11:55	29 Dec 15 15:30	Manus Island	FC4730ab	Transfield	Person in Detention	Grievances		29/12/2015 16:00	Other - please detail in comments	30 Dec 15 12:00	No further action		ed by
													eleast
													CK II

	s. 47F(1)				Document
				s.	47F(1)
29 Dec 15 11:59 29 Dec 15 15:30 Manus Island FC4731ab Transfield Person in Detenti	on Grievances	29/12/2015 16:00	Other - please detail in comments 30 Dec 15 12:00	No further action	
30 Dec 15 15:31 30 Dec 15 18:10 Manus Island FC4742a Transfield Person in Detenti	on Grievances	30/12/2015 17:00	Other - please detail in comments 30 Dec 15 17:30	No further action	
31 Dec 15 15:22 01 Jan 16 14:20 Manus Island FC4752ab Transfield Person in Detenti	on Grievances	1/01/2016 14:00	Other - please detail in comments 09 Jan 16 16:00	No further action	
23 Dec 15 13:16 24 Dec 15 08:00 Manus Island Fc4696a Transfield Person in Detenti	on Grievances	24 Dec 15 08:00	Other - please detail in comments 25 Dec 15 16:00	No further action	

mplaints Regis	ster		->¦← ih	Const Handing								
ceived (Time	Date Added onto Complaints Register (Time 2)	IHMS Facility	Complaint Reference Number	Origin of Complaint	Complaint Received from	Category	Description	Date and Time Initial Response Provided (Time 4)	Action taken	Resolution Date (Time 3)	Follow up required	Comments
Jan 16 12:08	01 Jan 16 14:20	Manus Island	FC4759a	Transfield	Person in Detention	Grievances	, 47F(1)	1/01/2016 14:00	Other - please detail in comments	01 Jan 16 16:00	No further action	s. 47F(1)
Jan 16 12:47	01 Jan 16 16:15	Marius Island	FC4763ab	Transfield	Other - please detail in comments	Quality of Clinical Car		1/01/2016 16:20	Other - please detail in comments	01 Jan 16 16:00	No further action	
an 16 12:27	01 Jan 16 16:25	Manus Island	FC4760a	Transfield	Person in Detention	Access to Services		1/01/2016 16:00	Other - please detail in comments	04 Jan 16 16:00	No further action	
an 16 11:10	02 Jan 16 13:35	Manus Island	FC4766a	Transfield	Person in Detention	Access to Services		2/01/2016 16:00	Other - please detail in comments	04 Jan 16 16:00	No further action	
lan 16 13:39	05 Jan 16 13:42	Manus Island	FC4773A	Transfield	Person in Detention	Grievances		05 Jan 16 16:00	Other - please detail in comments	12 Jan 16 16:00	No further action	
an 16 11:42	05 Jan 16 14:34	Manus Island	FC4776A	Transfield	Person in Detention	Grievances		05 Jan 16 16:00	Other - please detail in comments	11 Jan 16 16:00	No further action	
an 16 14:36	05 Jan 16 14:36	Manus Island	FC4779A	Transfield	Person in Detention	Grievances		05 Jan 16 16:00	Other - please detail in comments	12 Jan 16 16:00	No further action	
an 16 15:00	05 Jan 16 14:38	Manus Island	FC4780A	Transfield	Person in Detention	Grievances		05 Jan 16 14:40	Other - please detail in comments	12 Jan 16 16:00	No further action	e L
an 16 15:37	05 Jan 16 14:41	Manus Island	FC4781A	Transfield	Person in Detention	Grievances		05 Jan 16 16:00	Other - please detail in comments	12 Jan 16 16:00	No further action	/ DIBP under the
												Released by

ř.							s. 47F(1)					s. 47F(1)	
05 Jan 16 16:18	05 Jan 16 18:01	Manus Island	FC4785A	Transfield	Person in Detention	Grievances		06 Jan 16 16:00	Other - please detail in comments	11 Jan 16 16:00	No further action		
06 Jan 16 11:48	07 Jan 16 16:04	Manus Island	FC4793A	Transfield	Person in Detention	Grievances		07 Jan 16 16:00	Other - please detail in comments	11 Jan 16 16:00	No further action		
06 Jan 16 12:01	07 Jan 16 16:07	Manus Island	FC4795A	Transfield	Person in Detention	Grievances		07 Jan 16 16:00	Other - please detail in comments	11 Jan 16 16:00	No further action		
08 Jan 16 08:32	08 Jan 16 14:09	Manus Island	FC4804A	Transfield	Person in Detention	Grievances		08 Jan 16 16:00	Other - please delail in comments	11 Jan 16 16:00	No further action		
09 Jan 16 11:39	11 Jan 16 18:29	Manus Island	FC4812A	Transfield	Person in Detention	Grievances		11 Jan 16 16:00	Other - please detail in comments	14 Jan 16 16:00	No further action		
10 Jan 16 11:04	11 Jan 16 18:30	Manus Island	FC4817A	Transfield	Person in Detention	Grievances		11 Jan 16 16:00	Other - please detail in comments	14 Jan 16 16:00	No further action		
10 Jan 16 11:27	11 Jan 16 18:31	Manus Island	FC4818A	Transfield	Person in Detention	Grievances		11 Jan 16 16:00	Other - please detail in comments	14 Jan 16 16:00	No further action		r the Act 1982
10 Jan 16 12:57	11 Jan 16 18:32	Manus Island	FC4819A	Transfield	Person in Detention	Grievances		11 Jan 16 16:00	Other - please detail in comments	14 Jan 16 16:00	No further action		unde
11 Jan 16 14:15	11 Jan 16 18:32	Manus Island	FC4824A	Transfield	Person in Detention	Grievances		11 Jan 16 16:00	Other - please detail in comments	14 Jan 16 16:00	No further action		Released by DIBP Freedom of Informa
													Releg

							s. 47F(1)					s. 47F(1)
Jan 16 14:32	14 Jan 16 17:55	Manus Island	FC4831A	Transfield	Person in Detention	Grievances		14 Jan 16 16:00	Other - please detail in comments	16 Jan 16 16:00	No further action	
3 Jan 16 14:36	14 Jan 16 17:58	Manus Island	FC4832A	Transfield	Person in Detention	Grievances		14 Jan 16 16:00	Other - please detail in comments	16 Jan 16 16:00	No further action	
14 Jan 16 14:35	14 Jan 16 18:02	Manus Island	FC4839A	Transfield	Person in Detention	Grievances		14 Jan 16 16:00	Other - please delail in comments	16 Jan 16 16:00	No further action	
5 Jan 16 12:02	16 Jan 16 10:51	Manus Island	FC4847A	Transfield	Person in Detention	Grievances		16 Jan 16 16:00	Other - please delail in comments	18 Jan 16 16:00	No further action	
6 Jan 16 15:14	18 Jan 16 13:15	Manus Island	FC4852A	Transfield	Person in Detention	Grievances		18 Jan 16 16:00	Other - please detail in comments	20 Jan 16 16:00	No further action	
19 Jan 16 14:58	20 Jan 16 11:55	Manus Island	FC4868A	Transfield	Person in Detention	Access to Services		20 Jan 16 16:00	Other - please detail in comments	21 Jan 16 16:00	No further action	
19 Jan 16 14:58	20 Jan 16 11:55	Manus Island	FC4867A	Transfield	Person in Detention	Grievances		20 Jan 16 16:00	Other - please detail in comments	21 Jan 16 16:00	No further action	
19 Jan 16 14:58	20 Jan 16 11:55	Manus Island	FC4865A	Transfield	Person in Detention	Grievances		20 Jan 16 16:00	Other - please detail in comments	21 Jan 16 16:00	No further action	
20 Jan 16 14:30	21 Jan 16 13:35	Manus Island	FC4875A	Transfield	Person in Detention	Grievances		21 Jan 16 16:00	Other - please detail in comments	23 Jan 16 16:00	No further action	
03 Jan 16 13:36	21 Jan 16 13:38	Manus Island	FC4772A	Transfield	Person in Detention	Grievances		21 Jan 16 16:00	Other - please delail in comments	23 Jan 16 16:00	No further action	under the
21 Jan 16 16:04	23 Jan 16 15:20	Manus Island	FC4885A	Transfield	Person in Detention	Grievances		23 Jan 16 16:00	Other - please delail in comments	26 Jan 16 16:00	No further action	Released by DIBP unde

												s. 47F(1)	cument 2
i .							s. 47F(1)						
21 Jan 16 16:10	23 Jan 16 15:23	Manus Island	FC4886A	Transfield	Person in Detention	Grievances		23 Jan 16 16:00	Other - please detail in comments	26 Jan 16 16:00	No further action		
22 Jan 16 13:59	23 Jan 16 15:25	Manus Island	FC4894A	Transfield	Person in Detention	Grievances		23 Jan 16 16:00	Other - please detail in comments	26 Jan 16 16:00	No further action		
22 Jan 16 14:03	23 Jan 16 15:28	Manus Island	FC4895A	Transfield	Person in Detention	Grievances		23 Jan 16 16:00	Other - please detail in comments	26 Jan 16 16:00	No further action		
24 Jan 16 11:25	25 Jan 16 17:51	Manus Island	FC4903A	Transfield	Person in Detention	Grievances		26 Jan 16 16:00	Other - please detail in comments	26 Jan 16 16:00	No further action		
27 Jan 16 11:20	27 Jan 16 16:10	Manus Island	FC4914A	Transfield	Person in Detention	Grievances		27 Jan 16 16:00	Other - please detail in comments	29 Jan 16 16:00	No further action		
27 Jan 16 11:20	27 Jan 16 16:55	Manus Island	FC4915A	Transfield	Person in Detention	Grievances		27 Jan 16 16:00	Other - please detail in comments	29 Jan 16 16:00	No further action		
27 Jan 16 11:27	27 Jan 16 16:57	Manus Island	FC4854A	Transfield	Person in Detention	Grievances		27 Jan 16 16:00	Other - please detail in comments	29 Jan 16 16:00	No further action		
28 Jan 16 12:12	29 Jan 16 15:38	Manus Island	FC4920A	Transfield	Person in Detention	Grievances		29 Jan 16 16:00	Other - please detail in comments	01 Feb 16 16:00	No further action		
28 Jan 16 16:15	29 Jan 16 16:15	Manus Island	FC4925A	Transfield	Person in Detention	Grievances		29 Jan 16 16:00	Other - please detail in comments	01 Feb 16 16:00	No further action		982
29 Jan 16 17:33	30 Jan 16 16:56	Manus Island	FC4934A	Transfield	Person in Detention			30 Jan 16 16:00	Other - please detail in comments	01 Feb 16 16:00	No further action		the Ict 1
29 Jan 16 17:33	30 Jan 16 16:57	Manus Island	FC4933A	Transfield	Person in Detention			30 Jan 16 16:00	Other - please detail in comments	01 Feb 16 16:00	No further action		unde
30 Jan 16 12:36	30 Jan 16 16:58	Manus Island	FC4937A	Transfield	Person in Detention			30 Jan 16 16:00	Other - please detail in comments	01 Feb 16 16:00	No further action		eased by DIBP
													0 0

							2 0 0 di 0 1 K
	s. 4	47F(1)					s. 47F(1)
30 Jan 16 13:21 30 Jan 16 17:00 Manus Island FC4941A	Transfield Person in Detention		30 Jan 16 16:00	Other - please detail in comments	01 Feb 16 16:00	No further action	
30 Jan 16 13:35 30 Jan 16 17:02 Manus Island FC4942A	Transfield Person in Detention		30 Jan 16 16:00	Other - please detail in comments	01 Feb 16 16:00	No further action	
30 Jan 16 13:30 30 Jan 16 17:04 Manus Island FC4943A	Transfield Person in Detention		30 Jan 16 16:00	Other - please detail in comments	01 Feb 16 16:00	No further action	
31 Jan 16 11:32	Transfield Person in Detention		01 Feb 16 16:00	Other - please detail in comments	01 Feb 16 16:00	No further action	

	ister		->¦← ih	Harry and Princellin							
eate Complaint eceived (Time 1)	Date Added onto Complaints Register (Time 2)	IHMS Facility	Complaint Reference Number	Origin of Complaint	Complaint Received from	Description	Date and Time Initial Response Provided (Time 4)	Action taken	Resolution Date (Time 3)	Follow up required	Comments
1 Feb 16 18:48	02 Feb 16 09:54	manus island	FC4964A	Broadspectrum	Person in detention	s. 47F(1)	02 Feb 16 16:00	Other - please detail in comments	03 Feb 16 10:00	No further action	s. 47F(1)
1 Feb 16 18:57	02 Feb 16 09:58	manus island	Fc4957a	Broadspectrum	Person in detention		02 Feb 16 16:00	Other - please detail in comments	03 Feb 16 10:00	No further action	
3 Feb 16 15:27	03 Feb 16 17:57	Manus Island	FC4981a	Broadspectrum	Person in detention		04 Feb 16 10:00	Other - please detail in comments	04 Feb 16 10:00	No further action	
4 Feb 16 15:17	04 Feb 16 16:07	Manus Island	FC4986a	Broadspectrum	Person in detention		04 Feb 16 16:00	Other - please detail in comments	05 Feb 16 16:00	No further action	
4 Feb 16 15:32	04 Feb 16 16:09	Manus Island	FC4988a	Broadspectrum	Person in detention		04 Feb 16 16:00	Other - please detail in comments	05 Feb 16 16:00	No further action	
4 Feb 16 13:14	04 Feb 16 16:09	Manus Island	FC4904ab	Broadspectrum	Person in detention		04 Feb 16 16:00	Other - please detail in comments	05 Feb 16 16:00	No further action	
4 Feb 16 15:43	04 Feb 16 16:10	Manus Island	FC4990abc	Broadspectrum	Person in detention		04 Feb 16 16:00	Other - please detail in comments	05 Feb 16 16:00	No further action	
4 Feb 16 16:03	04 Feb 16 16:12	Manus Island	FC4874ab	Broadspectrum	Person in detention		05 Feb 16 10:00	Other - please detail in comments	05 Feb 16 16:00	No further action	
4 Feb 16 16:23	04 Feb 16 16:12	Manus Island	FC4992abcd	Broadspectrum	Person in detention		05 Feb 16 10:00	Other - please detail in comments	05 Feb 16 16:00	No further action	
4 Feb 16 16:07	05 Feb 16 08:35	manus Island	FC4991ab	Broadspectrum	Person in detention		05 Feb 16 10:00	Other - please detail in comments	05 Feb 16 16:00	No further action	
5 Feb 16 15:20	05 Feb 16 16:09	Manus Island	FC4998ab	Broadspectrum	Person in detention		05 Feb 16 16:00	Other - please detail in comments	06 Feb 16 10:00	No further action	a c
6 Feb 16 13:23	07 Feb 16 07:43	manus Island	FC5001a	Broadspectrum	Person in detention		06 Feb 16 16:00	Other - please detail in comments	07 Feb 16 10:00	No further action	ORD LINGS HA
6 Feb 16 13:50	07 Feb 16 07:46	Manus Island	FC5002a	Broadspectrum	Person in detention		06 Feb 16 16:00	Other - please detail in comments	07 Feb 16 10:00	No further action	A bosological distriction of the state of th

s. 47F(1)	

08 Feb 16 12:37	08 Feb 16 13:20	manus island	FC5014A	Broadspectrum	Person in detention
08 Feb 16 18:36	09 Feb 16 07:59	Manus Island	FC5018a	Broadspectrum	Person in detention
09 Feb 16 19:46	10 Feb 16 08:33	Manus Island	FC5021a	Broadspectrum	Person in detention
10 Feb 16 14:20	10 Feb 16 15:40	manus island	FC5028ab	Broadspectrum	Person in detention
11 Feb 16 14:20	11 Feb 16 15:16	Manus Island	FC5035a	Broadspectrum	Person in detention
11 Feb 16 16:07	11 Feb 16 16:37	manus island	FC5041A	Broadspectrum	Person in detention
11 Feb 16 15:44	12 Feb 16 08:33	Manus Island	FC5038a	Broadspectrum	Person in detention
11 Feb 16 16:44	12 Feb 16 08:35	Manus Island	FC5046ab	Broadspectrum	Person in detention
11 Feb 16 17:37	12 Feb 16 08:37	Manus Island	FC5042ab	Broadspectrum	Person in detention
12 Feb 16 14:30	12 Feb 16 15:46	Manus Island	FC5053a	Broadspectrum	Person in detention

			s. 47F(
Other - please detail in comments	09 Feb 16 16:00	No further action	•
Other - please detail in comments	09 Feb 16 16:00	no further action	
Other - please detail in comments	10 Feb 16 16:00	No further action	
Other - please detail in comments	10 Feb 16 16:00	No further action	
Other - please detail in comments	11 Feb 16 16:00	No further action	
Other - please detail in comments	15/02/2016	No further action	
Other - please detail in comments	12 Feb 16 16:00	No further action	
Other - please detail in comments	12 Feb 16 16:00	No further action	
Other - please detail in comments	12 Feb 16 16:00	No further action	
Other - please detail in comments	13 Feb 16 16:00	No further action	
	Other - please detail in comments Other - please detail in comments 10 Feb 16 16:00 Other - please detail in comments 10 Feb 16 16:00 Other - please detail in comments 11 Feb 16 16:00 Other - please detail in comments 15/02/2016 Other - please detail in comments 12 Feb 16 16:00 Other - please detail in comments 12 Feb 16 16:00 Other - please detail in comments 12 Feb 16 16:00 Other - please detail in comments 12 Feb 16 16:00 Other - please detail in comments 12 Feb 16 16:00 Other - please detail in comments 12 Feb 16 16:00	Other - please detail in comments 10 Feb 16 16:00 no further action Other - please detail in comments 10 Feb 16 16:00 No further action Other - please detail in comments 11 Feb 16 16:00 No further action Other - please detail in comments 15/02/2016 No further action Other - please detail in comments 15/02/2016 No further action Other - please detail in comments 12 Feb 16 16:00 No further action Other - please detail in comments 12 Feb 16 16:00 No further action Other - please detail in comments 12 Feb 16 16:00 No further action Other - please detail in comments 12 Feb 16 16:00 No further action Other - please detail in comments No further action	

12 Feb 16 14:35	12 Feb 16 15:48	Manus Island	FC5054a	Broadspectrum	Person in detention
12 Feb 16 14:40	12 Feb 16 15:49	Manus Island	FC5055	Broadspectrum	Person in detention
12 Feb 16 15:36	13 Feb 16 07:40	manus island	FC5049A	Broadspectrum	Person in detention
13 Feb 16 10:38	13 Feb 16 10:50	manus island	FC5045A	Broadspectrum	Person in detention
13 Feb 16 11:39	13 Feb 16 11:56	manus island	FC5064A	Broadspectrum	Person in detention
15 Feb 16 10:52	15 Feb 16 11:13	manus island	FC5073abc	Broadspectrum	Person in detention
15 Feb 16 10:55	15 Feb 16 11:17	manus island	FC5076ab	Broadspectrum	Person in detention
14 Feb 16 08:17	15 Feb 16 13:53	manus island	FC5066ABC	Broadspectrum	Person in detention
16 Feb 16 07:54	16 Feb 16 08:49	Manus Island	FC5077a	Broadspectrum	Person in detention
17 Feb 16 10:34	17 Feb 16 12:10	Manus Island	FC5082abc	Broadspectrum	Person in detention
17 Feb 16 10:50	17 Feb 16 12:10	Manus Island	FC5083abc	Broadspectrum	Person in detention
17 Feb 16 10:49	17 Feb 16 12:10	Manus Island	FC5084a	Broadspectrum	Person in detention
17 Feb 16 13:16	18 Feb 16 10:05	Manus Island	FC5086ab	Broadspectrum	Person in detention
18 Feb 16 10:14	18 Feb 16 14:20	Manus Island	FC5089abc	Broadspectrum	Person in detention
18 Feb 16 10:17	18 Feb 16 14:20	Manus Island	FC50920a	Broadspectrum	Person in detention

				= 475(4)
				s. 47F(1)
12 Feb 16 16:00	Other - please detail in comments	13 Feb 16 16:00	No further action	
12 Feb 16 16:00	Other - please detail in comments	13 Feb 16 16:00	No further action	
13 Feb 16 16:00	Other - please detail in comments	13 Feb 16 16:00	No further action	
13 Feb 16 16:00	Other - please detail in comments	13 Feb 16 16:00	No further action	
13 Feb 16 16:00	Other - please detail in comments	13 Feb 16 16:00	No further action	
15 Feb 16 16:00	Other - please detail in comments	15 Feb 16 16:00	No further action	
15 Feb 16 16:00	Other - please detail in comments	15 Feb 16 16:00	No further action	
16 Feb 16 16:00	Other - please detail in comments	15 Feb 16 16:00	No further action	
16 Feb 16 16:00	Other - please detail in comments	16 Feb 16 16:00	No further action	
17 Feb 16 16:00	Other - please detail in comments	17 Feb 16 16:00	No further action	
17 Feb 16 16:00	other - please detail in comments	17 Feb 16 16:00	No further action	
17 Feb 16 16:00	Other - please detail in comments	17 Feb 16 16:00	No further action	
17 Feb 16 16:00	Other - please detail in comments	17 Feb 16 16:00	No further action	
18 Feb 16 16:00	Other - please detail in comments	18 Feb 16 16:00	No further action	
18 Feb 16 16:00	Other - please detail in comments	18 Feb 16 16:00	No further action	

|--|

19 Feb 16 08:48	19 Feb 16 17:30	Manus Island	FC5094abc	Broadspectrum	Person in detention	
19 Feb 16 08:48	19 Feb 16 17:30	Manus Island	FC5095abc	Broadspectrum	Person in detention	
19 Feb 16 08:59	19 Feb 16 17:30	Manus Island	FC5096c	Broadspectrum	Person in detention	
19 Feb 16 10:22	19 Feb 16 17:30	Manus Island	FC5097a	Broadspectrum	Person in detention	
19 Feb 16 14:13	19 Feb 16 17:30	Manus Island	FC5098a	Broadspectrum	Person in detention	
19 Feb 16 14:27	19 Feb 16 17:30	Manus Island	FC5101a	Broadspectrum	Person in detention	
19 Feb 16 14:36	19 Feb 16 17:30	Manus Island	FC5103a	Broadspectrum	Person in detention	
20 Feb 16 08:57	20 Feb 16 14:20	Manus Island	FC5106abc	Broadspectrum	Person in detention	
20 Feb 16 09:45	20 Feb 16 14:25	Manus Island	FC5109a	Broadspectrum	Person in detention	

			s. 47F(
19 Feb 16 16:00	Other - please detail in comments	19 Feb 16 16:00	No further action
19 Feb 16 16:00	Other - please detail in comments	19 Feb 16 16:00	No further action
19 Feb 16 16:00	Other - please detail in comments	19 Feb 16 16:00	No further action
19 Feb 16 16:00	Other - please detail in comments	19 Feb 16 16:00	No further action
19 Feb 16 16:00	Other - please detail in comments	20 Feb 16 16:00	No further action
19 Feb 16 16:00	Other - please detail in comments	20 Feb 16 16:00	No further action
19 Feb 16 16:00	Other - please detail in comments	20 Feb 16 16:00	No further action
20 Feb 16 16:00	Other - please detail in comments	20 Feb 16 16:00	No further action
20 Feb 16 16:00	Other - please detail in comments	21 Feb 16 16:00	No further action

21 Feb 16 07:50	21 Feb 16 11:50	Manus Island	FC5111abc	Broadspectrum	Person in detention	
21 Feb 16 07:50	21 Feb 16 11:50	Manus Island	FC5112abc	Broadspectrum	Person in detention	
22 Feb 16 07:56	22 Feb 16 17:20	Manus Island	FC5116abc	Broadspectrum	Person in detention	
22 Feb 16 07:56	22 Feb 16 17:20	Manus Island	FC5117abc	Broadspectrum	Person in detention	
22 Feb 16 08:00	22 Feb 16 17:25	Manus Island	FC5119a	Broadspectrum	Person in detention	
22 Feb 16 12:18	22 Feb 16 17:25	Manus Island	FC5120a	Broadspectrum	Person in detention	
23 Feb 16 11:36	23 Feb 16 17:15	Manus Island	FC5122abc	Broadspectrum	Person in detention	
23 Feb 16 11:36	23 Feb 16 17:15	Manus Island	FC5123abc	Broadspectrum	Person in detention	
23 Feb 16 11:43	23 Feb 16 17:20	Manus Island	FC5124a	Broadspectrum	Person in detention	
23 Feb 16 11:43	23 Feb 16 17:20	Manus Island	FC5125a	Broadspectrum	Person in detention	

				s. 47F(1)
21/02/2016 16:00	Other - please detail in comments	22 Feb 16 16:00	No further action	
21/02/2016 16:00	Other - please detail in comments	22 Feb 16 16:00	No further action	
22 Feb 16 16:00	Other - please detail in comments	22 Feb 16 16:00	No further action	
22 Feb 16 16:00	Other - please detail in comments	22 Feb 16 16:00	No further action	
22 Feb 16 16:00	Other - please detail in comments	22 Feb 16 16:00	No further action	
22 Feb 16 16:00	Other - please detail in comments	22 Feb 16 16:00	No further action	
23/02/2016 16:00	Other - please detail in comments	24 Feb 16 16:00	No further action	
23/02/2016 16:00	Other - please detail in comments	24 Feb 16 16:00	No further action	
23/02/2016 16:00	Other - please detail in comments	24 Feb 16 16:00	No further action	
23/02/2016 16:00	Other - please detail in comments	24 Feb 16 16:00	No further action	

	A	7	(4)	¥
Э.	4	ж.	ш	,

24 Feb 16 13:16	25 Feb 16 06:45	Manus Island	FC5134abc	Broadspectrum	Person in detention
24 Feb 16 13:16	25 Feb 16 06:45	Manus Island	FC5135abc	Broadspectrum	Person in detention
24 Feb 16 13:16	25 Feb 16 06:45	Manus Island	FC5136abc	Broadspectrum	Person in detention
24 Feb 16 11:44	25 Feb 16 07:45	Manus Island	FC5142abc	Broadspectrum	Person in detention
25 Feb 16 11:00	26 Feb 16 07:35	Manus Island	FC5143abc	Broadspectrum	Person in detention
26 Feb 16 13:20	27 Feb 16 07:45	Manus Island	FC5148abc	Broadspectrum	Person in detention
26 Feb 16 13:54	27 Feb 16 08:00	Manus Island	FC5149a	Broadspectrum	Person in detention
26 Feb 16 16:27	27 Feb 16 08:05	Manus Island	FC5155a	Broadspectrum	Person in detention
27 Feb 16 13:53	27 Feb 16 17:15	Manus Island	FC5164a	Broadspectrum	Person in detention
27 Feb 16 13:43	27 Feb 16 17:25	Manus Island	FC5163abc	Broadspectrum	Person in detention

			s. 47F
24 Feb 16 16:00	Other - please detail in comments	24 Feb 16 16:00	No further action
24 Feb 16 16:00	Other - please detail in comments	24 Feb 16 16:00	No further action
24 Feb 16 16:00	Other - please detail in comments	24 Feb 16 16:00	No further action
24/02/2016 16:00	Other - please detail in comments	24 Feb 16 16:00	No further action
25/02/2016 16:00	Other - please detail in comments	25 Feb 16 16:00	No further action
26/02/2016 16:00	Other - please detail in comments	26/02/2016 16:00	No further action
26/02/2016 16:00	Other - please detail in comments	26/02/2016 16:00	No further action
27/02/2016 16:00	Other - please detail in comments	27 Feb 16 16:00	No further action
27/02/2016 16:00	Other - please detail in comments	02 Mar 16 16:00	No further action
27/02/2016 16:00	Other - please detail in comments	27 Feb 16 16:00	No further action

						s. 47F(1)					
27 Feb 16 13:18	27 Feb 16 17:30	Manus Island	FC5158a	Broadspectrum	Person in detention		27/02/2016 16:00	Other - please detail in comments	27 Feb 16 16:00	No further action	s. 47F(1)
28 Feb 16 11:01	29 Feb 16 07:40	Manus Island	FC5169abc	Broadspectrum	Person in detention		29/02/2016 16:00	Other - please detail in comments	29/02/2016 16:00	No further action	
28 Feb 16 11:26	29 Feb 16 07:40	Manus Island	FC5168a	Broadspectrum	Person in detention		29/02/2016 16:00	Other - please detail in comments	29/02/2016 16:00	No further action	

Complaints Register		-> -> -									
Received (Time	Date Added onto Complaints Register (Time 2)	IHMS Facility	Origin of Complaint	Complaint Received from	Category	Description	Date and Time Initial Response Provided (Time 4)	Action taken	Resolution Date (Time 3)	Follow up required	Comments
5 Jan 15 00:00	19 Jan 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances	s. 47F(1)	10 Jan 15 00:00	Explanation provided	10 Jan 15 00:00	No further action	s. 47F(1)
6 Jan 15 00:00	19 Jan 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		07 Jan 15 00:00	Explanation provided	07 Jan 15 00:00	No further action	
6 Jan 15 00:00	19 Jan 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		10 Jan 15 00:00	Explanation provided	10 Jan 15 00:00	No further action	
7 Jan 15 00:00	19 Jan 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		07 Jan 15 00:00	Explanation provided	07 Jan 15 00:00	No further action	
07 Jan 15 00:00	19 Jan 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		07 Jan 15 00:00	Explanation provided	07 Jan 15 00:00	No further action	
9 Jan 15 00:00	19 Jan 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		09 Jan 15 00:00	Explanation provided	09 Jan 15 00:00	No further action	
9 Jan 15 00:00	19 Jan 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		09 Jan 15 00:00	Explanation provided	09 Jan 15 00:00	No further action	
9 Jan 15 00:00	19 Jan 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		09 Jan 15 00:00	Explanation provided	09 Jan 15 00:00	No further action	
9 Jan 15 00:00	19 Jan 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		09 Jan 15 00:00	Explanation provided	09 Jan 15 00:00	No further action	
9 Jan 15 00:00	19 Jan 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		10 Jan 15 00:00	Explanation provided	10 Jan 15 00:00	No further action	
09 Jan 15 00:00	19 Jan 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		09 Jan 15 00:00	Explanation provided	09 Jan 15 00:00	No further action	
9 Jan 15 00:00	19 Jan 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		09 Jan 15 00:00	Explanation provided	09 Jan 15 00:00	No further action	
10 Jan 15 00:00	19 Jan 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		10 Jan 15 00:00	Explanation provided	10 Jan 15 00:00	No further action	
10 Jan 15 00:00	19 Jan 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		07 Jan 15 00:00	Explanation provided	07 Jan 15 00:00	No further action	
0 Jan 15 00:00	19 Jan 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		10 Jan 15 00:00	Explanation provided	10 Jan 15 00:00	No further action	
0 Jan 15 00:00	19 Jan 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		10 Jan 15 00:00	Explanation provided	10 Jan 15 00:00	No further action	
0 Jan 15 00:00	19 Jan 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		10 Jan 15 00:00	Advice given	10 Jan 15 00:00	No further action	
10 Jan 15 00:00	19 Jan 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		11 Jan 15 00:00	Advice given	11 Jan 15 00:00	No further action	
0 Jan 15 00:00	19 Jan 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		10 Jan 15 00:00	Advice given	10 Jan 15 00:00	No further action	982
2 Jan 15 00:00	19 Jan 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		12 Jan 15 00:00	Explanation provided	12 Jan 15 00:00	No further action	the
12 Jan 15 00:00	19 Jan 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		13 Jan 15 00:00	Explanation provided	13 Jan 15 00:00	No further action	~ Z
12 Jan 15 00:00	19 Jan 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		13 Jan 15 00:00	Explanation provided	13 Jan 15 00:00	No further action	
2 Jan 15 00:00	19 Jan 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		13 Jan 15 00:00	Explanation provided	13 Jan 15 00:00	No further action	DIBP
2 Jan 15 00:00	27 Jan 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		16 Jan 15 00:00	Explanation provided	16 Jan 15 00:00	No further action	of by
12 Jan 15 00:00	27 Jan 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		16 Jan 15 00:00	Explanation provided	16 Jan 15 00:00	No further action	Released

S.	47	Œ	1)

						5. 47
13 Jan 15 00:00	27 Jan 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances	
13 Jan 15 00:00	27 Jan 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances	
13 Jan 15 00:00	27 Jan 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances	
14 Jan 15 00:00	27 Jan 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances	
14 Jan 15 00:00	27 Jan 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances	
15 Jan 15 00:00	27 Jan 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances	
16 Jan 15 00:00	27 Jan 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances	
16 Jan 15 00:00	27 Jan 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances	
16 Jan 15 00:00	27 Jan 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances	
17 Jan 15 00:00	27 Jan 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances	
18 Jan 15 00:00	27 Jan 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances	
18 Jan 15 00:00	27 Jan 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances	
18 Jan 15 00:00	27 Jan 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances	
18 Jan 15 00:00	30 Jan 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances	
19 Jan 15 00:00	30 Jan 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances	
19 Jan 15 00:00	30 Jan 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances	
19 Jan 15 00:00	30 Jan 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances	
19 Jan 15 00:00	30 Jan 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances	
19 Jan 15 00:00	02 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances	
20 Jan 15 00:00	30 Jan 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances	
20 Jan 15 00:00	30 Jan 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances	
20 Jan 15 00:00	30 Jan 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances	

16 Jan 15 00:00	Explanation provided	16 Jan 15 00:00	No further action
16 Jan 15 00:00	Explanation provided	16 Jan 15 00:00	No further action
16 Jan 15 00:00	Explanation provided	16 Jan 15 00:00	No further action
16 Jan 15 00:00	Explanation provided	16 Jan 15 00:00	No further action
17 Jan 15 00:00	Explanation provided	17 Jan 15 00:00	No further action
17 Jan 15 00:00	Other - please detail in comments	17 Jan 15 00:00	No further action
18 Jan 15 00:00	Other - please detail in comments	18 Jan 15 00:00	No further action
17 Jan 15 00:00	Explanation provided	17 Jan 15 00:00	No further action
17 Jan 15 00:00	Explanation provided	17 Jan 15 00:00	No further action
20 Jan 15 00:00	Other - please detail in comments	20 Jan 15 00:00	No further action
20 Jan 15 00:00	Other - please detail in comments	20 Jan 15 00:00	No further action
20 Jan 15 00:00	Other - please detail in comments	20 Jan 15 00:00	No further action
20 Jan 15 00:00	Other - please detail in comments	20 Jan 15 00:00	No further action
30 Jan 15 00:00	Other - please detail in comments	30 Jan 15 00:00	Other - please detail in comments
21 Jan 15 00:00	Other - please detail in comments	21 Jan 15 00:00	Other - please detail in comments
21 Jan 15 00:00	Other - please detail in comments	21 Jan 15 00:00	Other - please detail in comments
24 Jan 15 00:00	Clarification provided	24 Jan 15 00:00	No further action
21 Jan 15 00:00	Other - please detail in comments	21 Jan 15 00:00	Other - please detail in comments
27 Jan 15 00:00	Other - please detail in comments	27 Jan 15 00:00	no further action
28 Jan 15 00:00	Explanation provided	28 Jan 15 00:00	No further action
24 Jan 15 00:00	Other - please detail in comments	24 Jan 15 00:00	Other - please detail in comments
28 Jan 15 00:00	Explanation provided	28 Jan 15 00:00	No further action

s. 47F(1)

Grievances

Nauru Centre

02 Feb 15 00:00

27 Jan 15 00:00

02 Feb 15 00:00

24 Jan 15 00:00 27 Jan 15 00:00

24 Jan 15 00:00 27 Jan 15 00:00

21 Jan 15 00:00

21 Jan 15 00:00

22 Jan 15 00:00

24 Jan 15 00:00

Transfield

Person in Detention

30 Jan 15 00:
30 Jan 15 00:
24 Jan 15 00:
31 Jan 15 00:
24 Jan 15 00:
24 Jan 15 00:
24 Jan 15 00:
21 Jan 15 00:
24 Jan 15 00:
28 Jan 15 00:
24 Jan 15 00:

30 Jan 15 00:00	other - please detail in comments	30 Jan 15 00:00	no further action
30 Jan 15 00:00	Other - please detail in comments	30 Jan 15 00:00	No further action
	A L Louis		
24 Jan 15 00:00	other - please detail in comments	24 Jan 15 00:00	No further action
31 Jan 15 00:00	Verbal/written apology	31 Jan 15 00:00	No further
			action
31 Jan 15 00:00	Verbal/written apology	31 Jan 15 00:00	No further action
31 Jan 15 00:00	Clarification provided	31 Jan 15 00:00	no further action
31 Jan 15 00:00	Other - please detail in comments	31 Jan 15 00:00	No further action
31 Jan 15 00:00	Advice given	31 Jan 15 00:00	No further action
31 Jan 15 00:00	Clarification provided	31 Jan 15 00:00	No further action
			action
31 Jan 15 00:00	Other - please detail in comments	31 Jan 15 00:00	No further action
31 Jan 15 00:00	Explanation provided	31 Jan 15 00:00	no further action
			Other -
24 Jan 15 00:00	Other - please detail in comments	24 Jan 15 00:00	please detail in comments
			Other -
24 Jan 15 00:00	Other - please detail in comments	24 Jan 15 00:00	please detail in comments
			Other -
24 Jan 15 00:00	Other - please detail in comments	24 Jan 15 00:00	please detail in comments
			Other - please
21 Jan 15 00:00	Explanation provided	21 Jan 15 00:00	detail in comments
24 Jan 15 00:00	Other - please detail in comments	24 Jan 15 00:00	No further action
			out I
04.1 45.00.00	Other - please detail in		Other - please
24 Jan 15 00:00	comments	24 Jan 15 00:00	detail in comments
04.1 45.00.00	Other - please detail in		Other - please
24 Jan 15 00:00	comments	24 Jan 15 00:00	detail in comments
			nul i
24 Jan 15 00:00	Other - please detail in comments	24 Jan 15 00:00	Other - please detail in comments
			No further
28 Jan 15 00:00	Explanation provided	28 Jan 15 00:00	action
24 Jan 15 00:00	Other - please detail in comments	24 Jan 15 00:00	No further action
24 Jan 15 00:00	Other - please detail in comments	24 Jan 15 00:00	No further action
24 Jan 15 00:00	Other - please detail in comments	24 Jan 15 00:00	No further action
24 Jan 15 00:00	Explanation provided	24 Jan 15 00:00	No further action

24 Jan 15 00:00	02 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances
24 Jan 15 00:00	02 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances
24 Jan 15 00:00	02 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances
24 Jan 15 00:00	02 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances
24 Jan 15 00:00	02 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances
24 Jan 15 00:00	02 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances
24 Jan 15 00:00	02 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances
25 Jan 15 00:00	02 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances
25 Jan 15 00:00	02 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances
25 Jan 15 00:00	02 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances
26 Jan 15 00:00	02 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances
26 Jan 15 00:00	02 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances
26 Jan 15 00:00	02 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances
26 Jan 15 00:00	02 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances
27 Jan 15 00:00	02 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances
27 Jan 15 00:00	02 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances
27 Jan 15 00:00	02 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances
27 Jan 15 00:00	02 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances
28 Jan 15 00:00	02 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances
28 Jan 15 00:00	02 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances
28 Jan 15 00:00	02 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances
29 Jan 15 00:00	02 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances
29 Jan 15 00:00	02 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances

				s. 47F(1)
24 Jan 15 00:00	Other - please detail in comments	24 Jan 15 00:00	no further action	
24 Jan 15 00:00	Other - please detail in comments	24 Jan 15 00:00	No further action	
24 Jan 15 00:00	Explanation provided	24 Jan 15 00:00	No further action	
03 Feb 15 00:00	Other - please detail in comments	24 Jan 15 00:00	No further action	
03 Feb 15 00:00	Other - please detail in comments	24 Jan 15 00:00	No further action	
31 Jan 15 00:00	Explanation provided	31 Jan 15 00:00	No further action	
31 Jan 15 00:00	Other - please detail in comments	31 Jan 15 00:00	No further action	
02 Feb 15 00:00	Other - please detail in comments	02 Feb 15 00:00	No further action	
23 Jan 15 00:00	other - please detail in comments	23 Jan 15 00:00	No further action	
02 Feb 15 00:00	Other - please detail in comments	02 Feb 15 00:00	no further action	
03 Feb 15 00:00	Other - please detail in comments	29 Jan 15 00:00	no further action	
28 Jan 15 00:00	Other - please detail in comments	28 Jan 15 00:00	No further action	
31 Jan 15 00:00	Other - please detail in comments	28 Jan 15 00:00	No further action	
31 Jan 15 00:00	Other - please detail in comments	28 Jan 15 00:00	No further action	
27 Jan 15 00:00	Other - please detail in comments	27 Jan 15 00:00	No further action	
31 Jan 15 00:00	Other - please detail in comments	31 Jan 15 00:00	no further action	
27 Jan 15 00:00	Other - please detail in comments	27 Jan 15 00:00	no further action	
28 Jan 15 00:00	Other - please detail in comments	28 Jan 15 00:00	No further action	
03 Feb 15 00:00	Other - please detail in comments	03 Feb 15 00:00	No further action	
03 Feb 15 00:00	Other - please detail in comments	31 Jan 15 00:00	No further action	
31 Jan 15 00:00	Other - please detail in comments	31 Jan 15 00:00	No further action	
03 Feb 15 00:00	Other - please detail in comments	31 Jan 15 00:00	No further action	
03 Feb 15 00:00	Other - please detail in comments	31 Jan 15 00:00	No further action	

Document 3	3

F(1)

s. 47F(1)

Complaints Regi	ster		->;<- iI-	ıms							
Date Complaint Received (Time 1)	Date Added onto Complaints Register (Time 2)	IHMS Facility	Origin of Complaint	Complaint Received from	Category	Description	Date and Time Initial Response Provided (Time 4)	Action taken	Resolution Date (Time 3)	Follow up required	Comments
01 Feb 15 00:00	03 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances	s. 47F(1)	02 Feb 15 00:00	Other - please detail in comments	02 Feb 15 00:00	No further action	s. 47F(1)
01 Feb 15 00:00	03 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care		03 Feb 15 00:00	Explanation provided	03 Feb 15 00:00	Other - please detail in comments	
01 Feb 15 00:00 01 Feb 15 00:00	03 Feb 15 00:00 03 Feb 15 00:00	Nauru Centre Nauru Centre	Transfield Transfield	Person in Detention Person in Detention	Access to Services Access to Services		03 Feb 15 00:00 02 Feb 15 00:00	Other - please detail in comments	03 Feb 15 00:00 02 Feb 15 00:00	No further action no further action	
01 Feb 15 00:00	03 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		03 Feb 15 00:00	Other - please detail in comments Other - please detail in comments	03 Mar 15 00:00	No further action	
01 Feb 15 00:00	03 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care		03 Feb 15 00:00	Other - please detail in comments	03 Feb 15 00:00	No further ac ion	
01 Feb 15 00:00	03 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care		03 Feb 15 00:00	Other - please detail in comments	03 Feb 15 00:00	No further ac ion	
01 Feb 15 00:00	03 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Communication		03 Feb 15 00:00	Other - please detail in comments	03 Feb 15 00:00	No further ac ion	
01 Feb 15 00:00	03 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care		03 Feb 15 00:00	Other - please detail in comments	03 Feb 15 00:00	No further ac ion	
01 Feb 15 00:00	03 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		03 Feb 15 00:00	Explanation provided	03 Feb 15 00:00	No further ac ion	
01 Feb 15 00:00	03 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		03 Feb 15 00:00	Other - please detail in comments	03 Feb 15 00:00	No further ac ion	
01 Feb 15 00:00	03 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		03 Feb 15 00:00	Explanation provided	03 Feb 15 00:00	no further action	
01 Feb 15 00:00	03 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care		03 Feb 15 00:00	Explanation provided	03 Feb 15 00:00	No further action	
01 Feb 15 00:00	03 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care		03 Feb 15 00:00	Other - please detail in comments	31 Jan 15 00:00	No further ac ion	
01 Feb 15 00:00 01 Feb 15 00:00	03 Feb 15 00:00 03 Feb 15 00:00	Nauru Centre Nauru Centre	Transfield Transfield	Person in Detention Person in Detention	Quality of Clinical Care Communication		03 Feb 15 00:00 03 Feb 15 00:00	Other - please detail in comments Other - please detail in comments	03 Feb 15 00:00 03 Feb 15 00:00	No further ac ion No further ac ion	
01 Feb 15 00:00	03 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care Professional Conduct by		03 Feb 15 00:00	Other - please detail in comments	03 Feb 15 00:00	No further ac ion	
01 Feb 15 00:00	03 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	IHMS Staff		03 Feb 15 00:00	Other - please detail in comments	03 Feb 15 00:00	Other - please detail in comments	
02 Feb 15 00:00	03 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care		04 Feb 15 00:00	Clarification provided	04 Feb 15 00:00	No further ac ion	
02 Feb 15 00:00	03 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		03 Feb 15 00:00	Explanation provided	03 Feb 15 00:00	No further ac ion	
02 Feb 15 00:00	03 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		03 Feb 15 00:00	Other - please detail in comments	03 Feb 15 00:00	No further ac ion	
03 Feb 15 00:00	04 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care		04 Feb 15 00:00	Clarification provided	04 Feb 15 00:00	No further ac ion	
03 Feb 15 00:00	04 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		04 Feb 15 00:00	Other - please detail in comments	04 Feb 15 00:00	No further ac ion	
02 Jan 15 00:00	06 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		04 Feb 15 00:00	Other - please detail in comments	04 Feb 15 00:00	No further ac ion	
02 Feb 15 00:00	06 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		04 Feb 15 00:00	Other - please detail in comments	04 Feb 15 00:00	No further ac ion	
02 Feb 15 00:00	06 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		04 Feb 15 00:00	Explanation provided	04 Feb 15 00:00	No further ac ion	
06 Feb 15 00:00	06 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care		03 Feb 15 00:00	Explanation provided	03 Feb 15 00:00	No further ac ion	
06 Feb 15 00:00 06 Feb 15 00:00	07 Feb 15 00:00 07 Feb 15 00:00	Nauru Centre Nauru Centre	Transfield Transfield	Person in Detention Person in Detention	Quality of Clinical Care Quality of Clinical Care		06 Feb 15 00:00 06 Feb 15 00:00	Other - please detail in comments Other - please detail in comments	06 Feb 15 00:00 06 Feb 15 00:00	No further ac ion No further ac ion	
06 Feb 15 00:00	07 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care		06 Feb 15 00:00	Other - please detail in comments	06 Feb 15 00:00	No further ac ion	
06 Feb 15 00:00	07 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care		06 Feb 15 00:00	Other - please detail in comments	06 Feb 15 00:00	No further ac ion	C
07 Feb 15 00:00	07 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		07 Feb 15 00:00	Explanation provided	07 Feb 15 00:00	No further ac ion	000000000000000000000000000000000000000
06 Feb 15 00:00	07 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care		06 Feb 15 00:00	Olher - please detail in comments	06 Feb 15 00:00	No further ac ion	0 7
06 Feb 15 00:00	07 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		07 Feb 15 00:00	Explanation provided	07 Feb 15 00:00	No further ac ion	r the
06 Feb 15 00:00 06 Feb 15 00:00	07 Feb 15 00:00 07 Feb 15 00:00	Nauru Centre Nauru Centre	Transfield Transfield	Person in Detention Person in Detention	Quality of Clinical Care Grievances		06 Feb 15 00:00 7-Feb	Other - please detail in comments Other - please detail in comments	06 Feb 15 00:00 07 Feb 15 00:00	No further action No further action	under ation A
07 Feb 15 00:00	07 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		7-Feb	Other - please detail in comments	07 Feb 15 00:00	No further action	
07 Feb 15 00:00	07 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care		3-Feb	Explanation provided	03 Feb 15 00:00	No further action	DIBP
07 Feb 15 00:00	07 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		7-Feb	Other - please detail in comments	07 Feb 15 00:00	No further action	
09 Feb 15 00:00	09 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		11-Feb	Explanation provided	11-Feb	No further action	
09 Feb 15 00:00	09 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		11-Feb	Clarification provided	11-Feb	No further action	by
09 Feb 15 00:00 09 Feb 15 00:00	09 Feb 15 00:00 09 Feb 15 00:00	Nauru Centre Nauru Centre	Transfield Transfield	Person in Detention Person in Detention	Access to Services Access to Services		11-Feb 11-Feb	Clarification provided Clarification provided	11-Feb 11-Feb	No further action No further action	2 2
09 Feb 15 00:00	09 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Ouality of Clinical Care		11-Feb	Clarification provided	11-Feb	No further action	38
09 Feb 15 00:00	09 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		10-Feb	Clarification provided	10-Feb	No further action	Released
											0 8
											正 n

						s. 47F(1)					s. 47F(1)	
09 Feb 15 00:00	09 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		11-Feb	Explanation provided	11-Feb	No further action		
09 Feb 15 00:00	09 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		10-Feb	Explanation provided	10-Feb	No further action		
09 Feb 15 00:00	09 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		9-Feb	Clarification provided	9-Feb	No further action		
09 Feb 15 00:00	09 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	access to Services		9-Feb	Clarification provided	9-Feb	No further action		
09 Feb 15 00:00	09 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	access to Services		9-Feb	Clarification provided	9-Feb	No further action		
09 Feb 15 00:00	09 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		9-Feb	Clarification provided	9-Feb	No further action		
09 Feb 15 00:00	09 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		11-Feb	Verbal/written apology	11-Feb	No further action		
12 Feb 15 00:00	12 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		12-Feb	Clarification provided	12-Feb	No further action		
12 Feb 15 00:00 12 Feb 15 00:00	12 Feb 15 00:00 12 Feb 15 00:00	Nauru Centre Nauru Centre	Transfield Transfield	Person in Detention Person in Detention	Access to Services Access to Services		12-Feb 12-Feb	Clarification provided Clarification provided	12-Feb 12-Feb	No further action No further action		
12 Feb 15 00:00	12 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		12-Feb	Clarification provided	12-Feb	No further action		
12 Feb 15 00:00	12 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		12-Feb	Clarification provided	12-Feb	No further action		
12 Feb 15 00:00	12 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		12-Feb	Clarification provided	12-Feb	No further action		
12 Feb 15 00:00	12 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		12-Feb	Clarification provided	12-Feb	No further action		
13 Feb 15 00:00	13 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		13-Feb	Explanation provided	13-Feb	No further action		
13 Feb 15 00:00	13 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		13-Feb	Clarification provided	13-Feb	Other - please detail in comments	S	
13 Feb 15 00:00	13 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		13-Feb	Clarification provided	13-Feb	No further action		
13 Feb 15 00:00	13 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		13-Feb	Clarification provided	13-Feb	No further action		
14 Feb 15 00:00	14 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14-Feb	Clarification provided	14-Feb	No further action		
14 Feb 15 00:00	14 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14-Feb	Clarification provided	14-Feb	No further action		
14 1 65 15 66.66	14 1 60 13 00.00	Madia Centre	Transileid	r clash in Determon	Officialities		14-1 65	Olarinoation provided	14-1 65	No luttle action		
14 Feb 15 00:00	14 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14-Feb	Clarification provided	20-Feb	No further action		
14 Feb 15 00:00 14 Feb 15 00:00	14 Feb 15 00:00 14 Feb 15 00:00	Nauru Centre Nauru Centre	Transfield Transfield	Person in Detention Person in Detention	Access to Services Access to Services		14-Feb 14-Feb	Explanation provided Explanation provided	14-Feb 14-Feb	No further action No further action		
16 Feb 15 00:00	16 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		17-Feb	Clarification provided	18-Feb	No further action		
16 Feb 15 00:00	16 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		17-Feb	Clarification provided	18-Feb	No further action		
16 Feb 15 00:00	16 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		17-Feb	Clarification provided	18-Feb	No further action		32
18 Feb 15 00:00	18 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		18-Feb	Clarification provided	18-Feb	No further action		98
18 Feb 15 00:00	18 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		18-Feb	Clarification provided	18-Feb	No further action		the ct 1
18 Feb 15 00:00	18 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		18-Feb	Clarification provided	18-Feb	No further action		<u>_</u> _ <
18 Feb 15 00:00	18 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		18-Feb	Other - please detail in comments	18-Feb	No further action		de C
18 Feb 15 00:00	18 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		18-Feb	Clarification provided	18-Feb	No further action		under ation A
18 Feb 15 00:00	18 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		18-Feb	Other - please detail in comments	18-Feb	No further action		3P
18 Feb 15 00:00	18 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		18-Feb	Clarification provided	18-Feb	No further action		DIE
18 Feb 15 00:00	18 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		18-Feb	Clarification provided	18-Feb	No further action		- F
19 Feb 15 00:00	19 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		19-Feb	Other - please delail in comments	19-Feb	No further action		
19 Feb 15 00:00 19 Feb 15 00:00	19 Feb 15 00:00 19 Feb 15 00:00	Nauru Centre Nauru Centre	Transfield Transfield	Person in Detention Person in Detention	Grievances Access to Services		19-Feb 19-Feb	Other - please detail in comments Other - please detail in comments	19-Feb 19-Feb	No further action Other - please detail in comments	3	eleased reedom
19 Feb 15 00:00	19 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		19-Feb	Clarification provided	19-Feb	No further action		ig in
19 Feb 15 00:00	19 Feb 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		19-Feb	Explanation provided	19-Feb	No further action		e e
												RIT

Document	3

s. 47F(1)

					- 475(4)					s. 47F(1)
					s. 47F(1)					
19 Feb 15 00:00 19 Feb 15	0:00 Nauru Centre	Transfield	Person in Detention	Access to Services		19-Feb	Clarification provided	19-Feb	No further action	
20 Feb 15 00:00 20 Feb 15	00:00 Nauru Centre	Transfield	Person in Detention	Access to Services		20-Feb	Explanation provided	20-Feb	No further action	
20 Feb 15 00:00 20 Feb 15	00:00 Nauru Centre	Transfield	Person in Detention	Access to Services		20-Feb	Clarification provided	20-Feb	No further action	
22 Feb 15 00:00 22 Feb 15	00:00 Nauru Centre	Transfield	Person in Detention	Access to Services		22-Feb	Explanation provided	22-Feb	No further action	
22 Feb 15 00:00 22 Feb 15	00:00 Nauru Centre	Transfield	Person in Detention	Access to Services		22-Feb	Explanation provided	22-Feb	No further action	
22 1 65 15 60.00 22 1 65 15	Naura Ochire	Transnoid	r croom in Determon	Access to ocivices		22 1 00	Explanation provided	22 1 00	No fartifer detion	
22 Feb 15 00:00 22 Feb 15	00:00 Nauru Centre	Transfield	Person in Detention	Access to Services		22-Feb	Explanation provided	22-Feb	No further action	
22 Feb 15 00:00 22 Feb 15		Transfield	Person in Detention	Access to Services		22-Feb	Explanation provided	22-Feb	No further action	
22 Feb 15 00:00 22 Feb 15	00:00 Nauru Centre	Transfield	Person in Detention	Access to Services		22-Feb	Explanation provided	22-Feb	No further action	
25 Feb 15 00:00 26 Feb 15	00:00 Nauru Centre	Transfield	Person in Detention	Access to Services		25-Feb	Explanation provided	25-Feb	No further action	
05 Fab 45 00:00 00 Fab 45	00.00 No October	T6-14	Decree in Detection	A 4 - O i		05 E-k	Olerification annidad	05 F-1	No feether setter	
25 Feb 15 00:00 26 Feb 15		Transfield	Person in Detention	Access to Services		25-Feb	Clarification provided	25-Feb	No further action	
26 Feb 15 00:00 26 Feb 15	00:00 Nauru Centre	Transfield	Person in Detention	Access to Services		26-Feb	Clarification provided	26-Feb	No further action	
20 Fab 45 00:00 04 May 45	No.00 No Contro	Transfield	Darraga in Datantian	Access to Consisse		26-Feb	Clarification are sided	20 Feb	No fruither estion	
26 Feb 15 00:00 01 Mar 15	00:00 Nauru Centre	Transfield	Person in Detention	Access to Services		20-reb	Clarification provided	26-Feb	No further action	
26 Feb 15 00:00	00:00 Nauru Centre	Transfield	Person in Detention	Access to Services		26-Feb	Clarification provided	26-Feb	No further ac ion	
26 Feb 15 00:00 01 Mar 15	00:00 Nauru Centre	Transfield	Person in Detention	Access to Services		26-Feb	Clarification provided	26-Feb	No further ac ion	
26 Feb 15 00:00 01 Mar 15	0:00 Nauru Centre	Transfield	Person in Detention	Access to Services		26-Feb	Clarification provided	26-Feb	No further ac ion	
27 Feb 15 00:00 01 Mar 15	00:00 Nauru Centre	Transfield	Person in Detention	Access to Services		27-Feb	Clarification provided	27-Feb	No further ac ion	
27 Feb 15 00:00	00:00 Nauru Centre	Transfield	Person in Detention	Access to Services		27-Feb	Clarification provided	27-Feb	No further ac ion	
27 Feb 15 00:00 01 Mar 15	00:00 Nauru Centre	Transfield	Person in Detention	Access to Services		27-Feb	Clarification provided	27-Feb	No further ac ion	
27 Eab 15 00:00 01 Mar 15	00:00 Noury Contro	Transfield	Dargan in Datantian	Access to Convices		27-Feb	Clarification are sided	27-Feb	No fruither en ion	
27 Feb 15 00:00 01 Mar 15	00:00 Nauru Centre	Transfield	Person in Detention	Access to Services		27-reb	Clarification provided	21-Feb	No further ac ion	
27 Feb 15 00:00	00:00 Nauru Centre	Transfield	Person in Detention	Access to Services		27-Feb	Clarification provided	27-Feb	No further ac ion	
27 Feb 15 00:00	00:00 Nauru Centre	Transfield	Person in Detention	Access to Services		27-Feb	Clarification provided	27-Feb	No further ac ion	
	Hadia Ochile	Tanonoid		. 100000 10 001 11003			S.aimouton provided			
27 Feb 15 00:00	00:00 Nauru Centre	Transfield	Person in Detention	Access to Services		27-Feb	Clarification provided	27-Feb	No further ac ion	
27 Feb 15 00:00	00:00 Nauru Centre	Transfield	Person in Detention	Access to Services		27-Feb	Clarification provided	27-Feb	No further action	
27 Feb 15 00:00 01 Mar 15	00:00 Nauru Centre	Transfield	Person in Detention	Access to Services		27-Feb	Clarification provided	27-Feb	No further action	
27 Feb 15 00:00	00:00 Nauru Centre	Transfield	Person in Detention	Access to Services		27-Feb	Clarification provided	27-Feb	No further action	
ZI FED 15 UU.UU UT MAR 15	ivauru Centre	Transfield	reison in Detention	Access to Services		21-FED	Clarification provided	21-Feb	NO TUITHEL ACTION	
27 Feb 15 00:00	00:00 Nauru Centre	Transfield	Person in Detention	Access to Services		27-Feb	Clarification provided	27-Feb	No further action	
27 Feb 15 00:00 01 Mar 15	00:00 Nauru Centre	Transfield	Person in Detention	Access to Services		27-Feb	Clarification provided	27-Feb	No further action	

Complaints Regi	ster		->;<- i⊪	national leading							
Date Complaint Received (Time 1)	Date Added onto Complaints Register (Time 2)	IHMS Facility	Origin of Complaint	Complaint Received from	Category	Description	Date and Time Initial Response Provided (Time 4)	Action taken	Resolution Date (Time 3)	Follow up required	Comments
01 Mar 15 00:00	01 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services	s. 47F(1)	1-Mar	Explanation provided	1-Mar	No further action	s. 47F(1)
01 Mar 15 00:00	01 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		1-Mar	Clarification provided	1-Mar	No further action	
01 Mar 15 00:00	01 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		1-Маг	Clarification provided	1-Mar	No further action	
01 Mar 15 00:00	01 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		1-Маг	Clarification provided	1-Mar	No further	
01 Mar 15 00:00	01 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		1-Маг	Clarification provided	1-Mar	action No further	
01 Mar 15 00:00	01 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		1-Mar	Clarification provided	1-Mar	action No further	
01 Mar 15 00:00	01 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		1-Mar	Clarification provided	1-Mar	action No further	
01 Mar 15 00:00	01 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		1-Mar	Clarification provided	1-Mar	action No further	
01 Mar 15 00:00	01 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		1-Mar	Clarification provided	1-Mar	action No further	
										action No further	
01 Mar 15 00:00	01 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		1-Mar	Clarification provided	1-Mar	action No further	
02 Mar 15 00:00	02 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		2-Mar	Explanation provided	2-Mar	action No further	
03 Mar 15 00:00	04 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		3-Mar	Clarification provided	3-Mar	action No further	
03 Mar 15 00:00	04 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		3-Маг	Advice given	3-Mar	action No further	
03 Mar 15 00:00	04 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		3-Маг	Clarification provided	3-Mar	action	
04 Mar 15 00:00	04 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		4-Mar	Advice given	4-Mar	No further action	
04 Mar 15 00:00	04 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		4-Mar	Clarification provided	4-Mar	No further action	
04 Mar 15 00:00	04 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		4-Маг	Clarification provided	4-Mar	No further action	
05 Mar 15 00:00	05 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		5-Mar	Clarification provided	5-Mar	No further action	
05 Mar 15 00:00	05 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		5-Mar	Clarification provided	5-Mar	No further action	
05 Mar 15 00:00	05 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		5-Mar	Verbal/written apology	5-Mar	No further action	
05 Mar 15 00:00	05 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		5-Маг	Explanation provided	5-Mar	No further action	
05 Mar 15 00:00	05 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		5-Mar	Clarification provided	5-Mar	No further action	
05 Mar 15 00:00	05 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		5-Mar	Explanation provided	5-Mar	No further action	
08 Mar 15 00:00	08 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		8-Mar	Clarification provided	8-Mar	lo further actio	
08 Mar 15 00:00	08 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		8-Mar	Clarification provided	8-Mar	lo further actio	
											982
08 Mar 15 00:00	08 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		8-Mar	Explanation provided	8-Mar	lo further actio	Transition of the state of the
08 Mar 15 00:00	08 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		8-Mar	Clarification provided	8-Mar	lo further actio	
08 Mar 15 00:00	08 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		8-Mar	Explanation provided	8-Mar	lo further actio	(1)
08 Mar 15 00:00	08 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		8-Mar	Clarification provided	8-Mar	ease detail in o	P ur
09 Mar 15 00:00	09 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		9-Mar	Clarification provided	9-Mar	lo further actio	m E
09 Mar 15 00:00	09 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		9-Mar	Clarification provided	9-Mar	lo further actio	by [
09 Mar 15 00:00	09 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		9-Mar	Clarification provided	9-Mar	lo further actio	0
09 Mar 15 00:00	09 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		9-Mar	Clarification provided	9-Mar	lo further actio	Selon
09 Mar 15 00:00	09 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		9-Mar	Advice given	9-Mar	lo further actio	Released
											T. W.

09 Mar 15 00:00	09 Mar 15 00:00	Mauru Contro	Transfiold	Porcen in Detention	Access to Services	s. 47F(1)	9-Mar	Clarification provided	9-Mar		s. 47F(1)	
09 Mai 15 00.00	09 Wal 15 00.00	Nauru Centre	Transfield	Person in Detention	Access to Services		9-IVIAI	Clarification provided	9-IVIAI	lo further actio		
09 Mar 15 00:00	09 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		9-Mar	Clarification provided	9-Mar	lo further actio		
		,,										
09 Mar 15 00:00	09 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		9-Mar	Clarification provided	9-Mar	lo further actio		
09 Mar 15 00:00	09 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		9-Mar	Clarification provided	9-Mar	lo further actio		
09 Mar 15 00:00	09 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		9-Маг	Clarification provided	9-Mar	lo further actio		
10 Mar 15 00:00	10 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		10-Mar	Verbal/written apology	10-Mar	lo further actio		
11 Mar 15 00:00	11 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		11-Маг	Explanation provided	11-Mar	lo further actio		
11 Mar 15 00:00	11 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		11-Маг	ner - please detail in comme	11-Mar	ease detail in o		
11 Mar 15 00:00	11 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		11-Маг	Clarification provided	11-Mar	lo further actio		
11 Mar 15 00:00	11 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		11-Маг	Explanation provided	11-Mar	lo further actio		
11 Mar 15 00:00	11 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		11-Маг	Explanation provided	11-Mar	lo further actio		
11 Mar 15 00:00	11 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		11-Mar	Clarification provided	11-Mar	lo further actio		
11 Mar 15 00:00	11 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		11-Mar	Clarification provided	11-Mar	lo further actio		
11 Mar 15 00:00	11 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		11-Mar	Explanation provided	11-Mar	lo further actio		
11 Mar 15 00:00	11 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		11-Mar	Explanation provided	11-Mar	lo further actio		
11 Mar 15 00:00	11 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		11-Mar	Advice given	11-Mar	lo further actio		
11 Mar 15 00:00	11 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care		11-Mar	Advice given	11-Mar	lo further actio		
				Z. or order as as	The same discountries							
12 Mar 15 00:00	12 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		12-Mar	Clarification provided	12-Mar	lo further actio		
40.14 45.40-54	40 M 45 40-45	N 01-	Turveria	Discourie Detection	Common district		40.14		20.14	and dated to a		
12 Mar 15 16:51	13 Mar 15 10:15	Nauru Centre	Transfield	Person in Detention	Communication		13-Маг	ner - please detail in comme	20-Mar	ease detail in o		
					A							
14 Mar 15 10:15	14 Mar 15 10:15	Nauru Centre	Transfield	Person in Detention	Access to Services		14-Mar	Clarification provided	14-Mar	lo further actio		
14 Mar 15 10:15	14 Mar 15 10:15	Nauru Centre	Transfield	Person in Detention	Grievances		14-Mar	Clarification provided	14-Mar	No further actio		
14 Mar 15 10:15	14 Mar 15 10:15	Nauru Centre	Transfield	Person in Detention	Access to Services		14-Mar	Clarification provided	14-Mar	lo further actio		
14 Mar 15 10:15	14 Mar 15 10:15	Nauru Centre	Transfield	Person in Detention	Access to Services		14-Mar	Clarification provided	14-Mar	lo further actio		
14 Mar 15 10:15	14 Mar 15 10:15	Nauru Centre	Transfield	Person in Detention	Access to Services		14-Mar	Explanation provided	14-Mar	lo further actio		
14 Mar 15 10:15	14 Mar 15 10:15	Nauru Centre	Transfield	Person in Detention	Access to Services		14-Mar	ner - please detail in comme	14-Mar	ease detail in o		
15 Mar 15 10:15	15 Mar 15 10:15	Nauru Centre	Transfield	Person in Detention	Access to Services		15-Маг	Clarification provided	15-Mar	lo further actio		
15 Mar 15 10:15 15 Mar 15 10:15	15 Mar 15 10:15 15 Mar 15 10:15	Nauru Centre Nauru Centre	Transfield Transfield	Person in Detention Person in Detention	Access to Services Access to Services		15-Mar 15-Mar	Clarification provided Verbal/written apology	15-Mar 15-Mar	lo further actio		
15 Mar 15 10:15	15 Mar 15 10:15	Nauru Centre	Transfield	Person in Detention	Access to Services		15-Mar	Clarification provided	15-Mar	lo further actio		N
15 Mar 15 10:15	15 Mar 15 10:15	Nauru Centre	Transfield	Person in Detention	Access to Services		15-Mar	Advice given	15-Mar	lo further actio		98
15 Mar 15 10:15	15 Mar 15 10:15	Nauru Centre	Transfield	Person in Detention	Access to Services		15-Mar	Clarification provided	15-Mar	lo further actio		-
15 Mar 15 10:15	15 Mar 15 10:15	Nauru Centre	Transfield	Person in Detention	Access to Services		15-Mar	Clarification provided	15-Mar	No further actio		the
15 Mar 15 10:15	15 Mar 15 10:15	Nauru Centre	Transfield	Person in Detention	Grievances		15-Mar	Advice given	15-Mar	lo further actio		T 4
15 Mar 15 10:15 17 Mar 15 10:15	15 Mar 15 10:15 17 Mar 15 10:15	Nauru Centre Nauru Centre	Transfield Transfield	Person in Detention Person in Detention	Access to Services Access to Services		15-Mar 17-Mar	Clarification provided Clarification provided	15-Mar 17-Mar	lo further actio		under ation A
17 Mar 15 10:15	17 Mar 15 10:15	Nauru Centre	Transfield	Person in Detention	Access to Services		17-Маг	Clarification provided	17-Mar	lo further actio		ti D
17 Mar 15 10:15	17 Mar 15 10:15	Nauru Centre	Transfield	Person in Detention	Access to Services		17-Mar	Clarification provided	17-Mar	lo further actio		200
17 Mar 15 10:15	17 Mar 15 10:15	Nauru Centre	Transfield	Person in Detention	Access to Services		17-Mar	Clarification provided	17-Mar	lo further actio		JIBP
18 Mar 15 10:15	20 Mar 15 10:15	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care		20-Маг	Explanation provided	20-Mar	ease detail in c		DIB
10 Mai 10 10.13	20 mai 10 10.13	Hadia Oction	Hansicia	. GISON III DECEMBON	adding of Chilled Cale		ZUTITICII	Explanation provided	ZU-IHAI	case detail iii (24
19 Mar 15 10:15	19 Mar 15 10:15	Nauru Centre	Transfield	Person in Detention	Access to Services		19-Mar	Clarification provided	19-Mar	No further actio		
19 IVIGI 10 10.15	19 IVIAI 10 10.15	Maura Centre	Hansiiciu	r cison in Determon	ACCESS IN SELVICES		1 a-Ividi	Gianneauon provided	10-IVIAI	NO TUITITIES ACTIO		ased
19 Mar 15 10:15	19 Mar 15 10:15	Nauru Centre	Transfield	Person in Detention	Access to Services		19-Маг	Clarification provided	19-Mar	lo further actio		Releas
												le e
												OCIL

19 Mar 15 10:15	19 Mar 15 10:15	Nauru Centre	Transfield	Person in Detention	Grievances
19 Mar 15 10:15	19 Mar 15 10:15	Nauru Centre	Transfield	Person in Detention	Access to Services
19 Mar 15 10:15	19 Mar 15 10:15	Nauru Centre	Transfield	Person in Detention	Access to Services
19 Mar 15 10:15	19 Mar 15 10:15	Nauru Centre	Transfield	Person in Detention	Grievances
19 Mar 15 10:15	19 Mar 15 10:15	Nauru Centre	Transfield	Person in Detention	Access to Services
20 Mar 15 00:00	20 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services
20 Mar 15 00:00	20 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care
20 Mar 15 00:00	20 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services
20 Mar 15 00:00	20 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care
20 Mar 15 00:00	20 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care
20 Mar 15 00:00	20 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services
20 Mar 15 00:00	23 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care
20 Mar 15 10:15	20 Mar 15 10:15	Nauru Centre	Transfield	Person in Detention	Professional Conduct by IHMS Staf
20 Mar 15 10:15	20 Mar 15 10:15	Nauru Centre	Transfield	Person in Detention	Access to Services
20 Mar 15 10:15	20 Mar 15 10:15	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care
20 Mar 15 10:15	20 Mar 15 10:15	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care
20 Mar 15 10:15	20 Mar 15 10:15	Nauru Centre	Transfield	Person in Detention	Access to Services
20 Mar 15 10:15	20 Mar 15 10:15	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care
20 Mar 15 10:15	20 Mar 15 10:15	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care
20 Mar 15 10:15	20 Mar 15 10:15	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care
20 Mar 15 10:15	20 Mar 15 10:15	Nauru Centre	Transfield	Person in Detention	Access to Services
21 Mar 15 00:00	21 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Rights, Respect and Dignity
21 Mar 15 00:00	21 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care
21 Mar 15 00:00	24 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services
21 Mar 15 00:00	24 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances
22 Mar 15 00:00	23 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services
22 Mar 15 00:00	23 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services
23 Mar 15 00:00	23 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care

19-Mar	Verbal/written apology Clarification provided	20-Mar 19-Mar	ease detail in c
	Clarification provided	19-Mar	No further
40.14			action
19-Mar ner	- please detail in comme	20-Mar	Other - please detail in comments
19-Mar	Verbal/written apology	20-Mar	Other - please detail in comments
19-Mar	Clarification provided	19-Mar	lo further actio
20-Mar	Advice given	20 Mar 15 00:00	lo further actio
20-Mar	Advice given	20 Mar 15 00:00	lo further actio
20-Mar	Advice given	20 Mar 15 00:00	lo further actio
20-Mar	Explanation provided	20 Mar 15 00:00	lo further actio
20-Mar	Explanation provided	20 Mar 15 00:00	lo further actio
20-Mar	Explanation provided	20 Mar 15 00:00	lo further actio
20-Mar	Explanation provided	23 Mar 15 00:00	lo further actio
20-Mar ner	- please detail in comment	s	
20-Mar ner	- please detail in comment	s	
20-Mar ner	- please detail in comme	20-Mar	ease detail in c
20-Mar ner	- please detail in comme	20-Mar	
20-Mar ner	- please detail in comme	20-Mar	ease detail in c
20-Маг	Explanation provided	20-Mar	ease detail in c
20-Mar	Explanation provided	20 Mar 15 00:00	lo further actio
20-Mar	Advice given	20-Mar	ease detail in c
20-Mar ner	- please detail in comme	20-Mar	ease detail in α
21-Mar	Explanation provided	21 Mar 15 00:00	lo further actio
21-Mar ner	- please detail in comme	21 Mar 15 00:00	lo further actio
24-Маг	Explanation provided	24 Mar 15 00:00	ease detail in c
24-Mar	Explanation provided	24 Mar 15 00:00	ease detail in c
23-Mar	Explanation provided	23 Mar 15 00:00	lo further actio
23-Mar	Explanation provided	23 Mar 15 00:00	lo further actio
23-Mar ier	- please detail in comme	23 Mar 15 00:00	lo further actio

onder the	nformation Act 1982
y DIBI	Inforr
2	0
Released	Freedom

23 Mar 15 00:00	23 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services
23 Mar 15 00:00	23 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care
23 Mar 15 00:00	24 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care
23 Mar 15 00:00	24 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care
23 Mar 15 00:00	24 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Professional Conduct by IHMS Staf
26 Mar 15 00:00	26 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care
26 Mar 15 00:00	26 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances
27 Mar 15 00:00	28 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services
28 Mar 15 00:00	28 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances
28 Mar 15 00:00	28 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care
30 Mar 15 00:00	30 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services
30 Mar 15 00:00	30 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services
30 Mar 15 00:00	30 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services
30 Mar 15 00:00	30 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care
30 Mar 15 00:00	30 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services
30 Mar 15 00:00	30 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services
30 Mar 15 00:00	30 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services
30 Mar 15 00:00	30 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services
30 Mar 15 00:00	31 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances
31 Mar 15 00:00	31 Mar 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services

				475(4)
22.2				s. 47F(1)
24-Mar	Explanation provided	24 Mar 15 00:00	lo further actio	
24-Маг	Explanation provided	24 Mar 15 00:00	lo further actio	
24-Mar	Explanation provided	24 Mar 15 00:00	ease detail in c	
24-Mar	Explanation provided	24 Mar 15 00:00	ease detail in o	
24-Mar	Explanation provided	24 Mar 15 00:00	lo further actio	
20/02/2015	Contraction are ideal	20 Mar 45 00-00	la forther entire	
26/03/2015	Explanation provided	26 Mar 15 00:00	lo further actio	
26-Маг	ner - please detail in comme	01 Apr 15 00:00	ease detail in o	
00.11		0011 150000	17.35	
28-Mar	Explanation provided	28 Mar 15 00:00	ease detail in c	
28-Mar	ner - please detail in comme	30 Mar 15 00:00	lo further actio	
28-Mar	Clarification provided	28 Mar 15 00:00	lo further actio	
20 11101	Ciamicatori provided	20 Mai 10 00.00	to turner actio	
30-Mar	ier - please detail in comme	30 Mar 15 00:00	lo further actio	
20.14	01-15-16-1	20 14 45 00-00	to Guilles audia	
30-Mar	Clarification provided	30 Mar 15 00:00	lo further actio	
29-Mar	Clarification provided	29 Mar 15 00:00	no further action	
20-14(4)	Citamication provided	20 Mai 10 00.00	io iditiici actioi	
30-Mar	ier - please detail in comme	30 Mar 15 00:00	lo further actio	
31-Mar	Explanation provided	31 Mar 15 00:00	ease detail in c	
31-Маг	Explanation provided	31 Mar 15 00:00	ease detail in o	
31-Mar	Advice given	31 Mar 15 00:00	ease detail in o	
31-Маг	ner - please detail in comme	31 Mar 15 00:00	ease detail in o	
24.14	1	0414 45 00 00	1.6.4	
31-Mar	ner - please detail in comme	31 Mar 15 00:00	lo further actio	
20.00		2		
31-Маг	Explanation provided	31 Mar 15 00:00	ease detail in o	
4.4	un alone detail	4.4-	la 6 cilia di	
1-Арг	ner - please detail in comme	1-Apr	lo further actio	

omplaints Regis			>;€ ihms								
ate Complaint eceived (Time 1)	Date Added onto Complaints Register (Time 2)	IHMS Facility	Origin of Complaint	Complaint Received from	Category	Description	Date and Time Initial Response Provided (Time 4)	Action taken	Resolution Date (Time 3)	Follow up required	Comments
Apr 15 00:00	02 Apr 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services	s. 47F(1)	02 Apr 15 00:00	Explanation provided	02 Apr 15 00:00	No further action	s. 47F(1)
4 Apr 15 00:00	05 Apr 15 00:00	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care		05 Apr 15 00:00	Other - please detail in comments	05 Apr 15 00:00	Other - please detail in comments	
4 Apr 15 00:00	05 Apr 15 00:00	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care		05 Apr 15 00:00	Other - please detail in comments	05 Apr 15 00:00	Other - please detail in comments	
4 Apr 15 00:00	05 Apr 15 00:00	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care		05 Apr 15 00:00	Other - please detail in comments	05 Apr 15 00:00	Other - please detail in comments	
3 Apr 15 00:00	03 Apr 15 00 00	Nauru Centre	Transfield	Person in Detention	Access to Services		02 Apr 15 00:00	Other - please detail in comments	02 Apr 15 00:00	No further action	
3 Apr 15 00:00	03 Apr 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		02 Apr 15 00:00	Explanation provided	02 Apr 15 00:00	No further action	
3 Apr 15 00:00	03 Apr 15 00:00	Nauru Centre	Transfield	Person in Detention	Communication		03 Apr 15 00:00	Other - please detail in comments	03 Apr 15 00:00	No further action	
3 Apr 15 00:00	04 Apr 15 00:00	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care		04 Apr 15 00:00	Other - please detail in comments	04 Apr 15 00:00	Other - please detail in comments	
5 Apr 15 00:00	06 Apr 15 00:00	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care		06 Apr 15 00:00	Other - please detail in comments			
6 Apr 15 00:00	06 Apr 15 00:00	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care		06 Apr 15 00:00	Other - please detail in comments	06 Apr 15 00:00	Other - please detail in comments	
6 Apr 15 00:00	07 Apr 15 00:00	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care		07 Apr 15 00:00	Other - please detail in comments	07 Apr 15 00:00	Other - please detail in comments	
6 Apr 15 00:00	07 Apr 15 00:00	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care		07 Apr 15 00:00	Other - please detail in comments	07 Apr 15 00:00	Other - please detail in comments	
6 Apr 15 00:00	07 Apr 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		07 Apr 15 00:00	Other - please detail in			
9 Apr 15 00:00	09 Apr 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		09 Apr 15 00:00	comments Explanation provided	09 Apr 15 00:00	No further action	
9 Apr 15 00:00	09 Apr 15 00:00	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care		09 Apr 15 00:00	Explanation provided	09 Apr 15 00:00	Other - please detail in comments	
9 Apr 15 00:00	09 Apr 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		09 Apr 15 00:00	Clarification provided	09 Apr 15 00:00	No further action	
3 Apr 15 00:00	13 Apr 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		13 Apr 15 00:00	Explanation provided	13 Apr 15 00:00	Other - please detail in comments	
3 Apr 15 00:00	13 Apr 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		13 Apr 15 00:00	Explanation provided	13 Apr 15 00:00	Other - please detail in comments	
3 Apr 15 00:00	13 Apr 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		13 Apr 15 00:00	Explanation provided	13 Apr 15 00:00	No further action	
4 Apr 15 00:00	14 Apr 15 00:00	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care		14 Apr 15 00:00	Other - please detail in	14 Apr 15 00:00	No further action	
4 Apr 15 00:00	14 Apr 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		14 Apr 15 00:00	comments Explanation provided	14 Apr 15 00:00	No further action	
4 Apr 15 00:00	14 Apr 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		14 Apr 15 00:00	Explanation provided	14 Apr 15 00:00	No further action	
7 Apr 15 00:00	17 Apr 15 00:00	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care		17 Apr 15 00:00	Explanation provided	17 Apr 15 00:00	No further action	
7 Apr 15 00:00	17 Apr 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		17 Apr 15 00:00	Explanation provided	17 Apr 15 00:00	No further action	Φ,
0 Apr 15 00:00	21 Apr 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		21 Apr 15 00:00	Explanation provided	21 Apr 15 00:00	No further action	두
O Apr 15 00:00	21 Apr 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		21 Apr 15 00:00	Explanation provided	21 Apr 15 00:00	No further action	<u>Φ</u> .
0 Apr 15 00:00	21 Apr 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		21 Apr 15 00:00	Explanation provided	21 Apr 15 00:00	No further action	nude
Apr 15 00:00	21 Apr 15 00 00	Nauru Centre	Transfield	Person in Detention	Access to Services		21 Apr 15 00:00	Explanation provided	21 Apr 15 00:00	No further action	j.
Apr 15 00:00	21 Apr 15 00 00	Nauru Centre	Transfield	Person in Detention	Access to Services		21 Apr 15 00:00	Explanation provided	21 Apr 15 00:00	No further action	<u>C</u>
Apr 15 00:00	21 Apr 15 00 00	Nauru Centre	Transfield	Person in Detention	Access to Services		21 Apr 15 00:00	Explanation provided	21 Apr 15 00:00	No further action	918
Apr 15 00:00	21 Apr 15 00 00	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care		21 Apr 15 00:00	Explanation provided	21 Apr 15 00:00	No further action	
9 Apr 15 00:00	21 Apr 15 00 00	Nauru Centre	Transfield	Person in Detention	Access to Services		21 Apr 15 00:00	Explanation provided	21 Apr 15 00:00	No further action	by d
Apr 15 00:00	21 Apr 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		21 Apr 15 00:00	Explanation provided	21 Apr 15 00:00	No further action	
9 Apr 15 00:00	21 Apr 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		21 Apr 15 00:00	Explanation provided	21 Apr 15 00:00	No further action	(O)
0 Apr 15 00:00	21 Apr 15 00 00	Nauru Centre	Transfield	Person in Detention	Access to Services		21 Apr 15 00:00	Explanation provided	21 Apr 15 00:00	No further action	(I)
											0

21 Apr 15 00:00	Explanation provided	21 Apr 15 00:00	No further action
22 Apr 15 00:00	Explanation provided	22 Apr 15 00:00	No further action
22 Apr 15 00:00	Clarification provided	22 Apr 15 00:00	No further action
27 Apr 15 00 00	Clarification provided	27 Apr 15 00 00	No further action
28 Apr 15 00 00	Clarification provided	28 Apr 15 00 00	No further action
28 Apr 15 00 00	Clarification provided	28 Apr 15 00 00	No further action

						s. 47F(1)
21 Apr 15 00 00	21 Apr 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services	
22 Apr 15 00 00	22 Apr 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services	
22 Apr 15 00 00	22 Apr 15 00:00	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care	
27 Apr 15 00 00	27 Apr 15 00:00	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care	
28 Apr 15 00 00	28 Apr 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services	
28 Apr 15 00 00	28 Apr 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services	

nts Register			->;€- ib	perthermal femality							
(Time	ate Added onto Complaints legister (Time 2)	IHMS Facility	Origin of Complaint	Complaint Received from	Category	Description	Date and Time Initial Response Provided (Time 4)	Action taken	Resolution Date (Time 3)	Follow up required	Comments
5 00:00	01 May 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services	s. 47F(1)	01 May 15 00:00	Clarification provided	01 May 15 00:00	No further action	s. 47F(1)
5 00:00	02 May 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		02 May 15 00:00	Clarification provided	02 May 15 00:00	No further action	
00:00	02 May 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		02 May 15 00:00	Clarification provided	02 May 15 00:00	No further action	
5 00:00	02 May 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		02 May 15 00:00	Advice given	02 May 15 00:00	No further action	
5 00:00	02 May 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		02 May 15 00:00	Explanation provided	02 May 15 00:00	No further action	
	04 May 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		04 May 15 00:00	Advice given	04 May 15 00:00	No further action	
	05 May 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		05 May 15 00:00	Advice given	05 May 15 00:00	No further action	
5 00:00	05 May 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		05 May 15 00:00	Clarification provided	05 May 15 00:00	No further action	
77:00 0	05 May 15 17:00	Nauru Centre	Transfield	Person in Detention	Access to Services		05 May 15 17:00	Explanation provided	05 May 15 17:00	No further action	
5 17:00 0	07 May 15 17:00	Nauru Centre	Transfield	Person in Detention	Access to Services		07 May 15 17:00	Clarification provided	07 May 15 17:00	No further action	
5 17:00 0	08 May 15 17:00	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care		08 May 15 17:00	Advice given	08 May 15 17:00	No further action	
5 17:00 0	08 May 15 17:00	Nauru Centre	Transfield	Person in Detention	Access to Services		08 May 15 17:00	Clarification provided	08 May 15 17:00	No further action	
5 17:00 0	08 May 15 17:00	Nauru Centre	Transfield	Person in Detention	Access to Services		08 May 15 17:00	Advice given	08 May 15 17:00	No further action	
5 17:00 0	08 May 15 17:00	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care		08 May 15 17:00	Advice given	08 May 15 17:00	No further action	
5 17:00 0	08 May 15 17:00	Nauru Centre	Transfield	Person in Detention	Communication		08 May 15 17:00	Advice given	08 May 15 17:00	No further action	
5 17:00 1	11 May 15 17:00	Nauru Centre	Transfield	Person in Detention	Access to Services		11 May 15 17:00	Advice given	11 May 15 17:00	No further action	
5 17:00 1:	12 May 15 17:00	Nauru Centre	Transfield	Person in Detention	Access to Services		12 May 15 17:00	Clarification provided	12 May 15 17:00	No further action	
5 17:00 1:	12 May 15 17:00	Nauru Centre	Transfield	Person in Detention	Access to Services		12 May 15 17:00	Verbal/written apology	12 May 15 17:00	No further action	
5 17:00 1:	12 May 15 17:00	Nauru Centre	Transfield	Person in Detention	Access to Services		12 May 15 17:00	Advice given	12 May 15 17:00	No further action	
5 17:00 1:	12 May 15 17:00	Nauru Centre	Transfield	Person in Detention	Access to Services		12 May 15 17:00	Advice given	12 May 15 17:00	No further action	
5 17:00 1:	12 May 15 17:00	Nauru Centre	Transfield	Person in Detention	access to Services		12 May 15 17:00	Verbal/written apology	12 May 15 17:00	No further action	
5 10:00 1:	12 May 15 16:50	Nauru Centre	Transfield	Person in Detention	access to Services		12 May 17 17:00	Verbal/written apology	12 May 15 17:00	No further action	
	13 May 15 18:30	Nauru Centre	Transfield	Person in Detention	access to Services		13 May 15 18:30	Advice given	13 May 15 18:30	No further action	
5 10:00 1	13 May 15 19:00	Nauru Centre	Transfield	Person in Detention	access to Services		13 May 19 00:00	Verbal/written apology	13 May 15 19:00	No further action	
	13 May 15 11:30	Nauru Centre	Transfield	Person in Detention	Access to Services		13 May 15 11:30	Verbal/written apology	13 May 15 11:30	No further action	
	13 May 15 11:30 13 May 15 11:30	Nauru Centre Nauru Centre	Transfield Transfield	Person in Detention Person in Detention	Access to Services Access to Services		13 May 15 11:30 13 May 15 11:30	Verbal/written apology Verbal/written apology	13 May 15 11:30 13 May 15 11:30	No further action No further action	
	13 May 15 11:30	Nauru Centre	Transfield	Person in Detention	access to Services		13 May 15 11:30	Verbal/written apology	13 May 15 11:30	No further action	
11:00	15 May 15 11:00	Nauru Centre	Transfield	Person in Detention	Communication		15 May 15 11:30	Advice given	15 May 15 11:30	No further action	
5 11:00 1	15 May 15 11:00	Nauru Centre	Transfield	Person in Detention	Access to Services		15 May 15 11:30	Other - please detail in comments	15 May 15 11:30	Other - please detail in comments	
5 15:00 1	16 May 15 15:25	Nauru Centre	Transfield	Person in Detention	Access to Services		16 May 15 15:30	Explanation provided	16 May 15 15:30	No further action	
5 15:00 1	17 May 15 15:00	Nauru Centre	Transfield	Person in Detention	Access to Services		17 May 15 15:30	Clarification provided	17 May 15 15:30	No further action	
5 15:00 1	17 May 15 15:00	Nauru Centre	Transfield	Person in Detention	Grievances		17 May 15 15:30	Verbal/written apology	17 May 15 15:30	No further action	
	18 May 15 15:00	Nauru Centre	Transfield	Person in Detention	Access to Services		18 May 15 15:30	Clarification provided	18 May 15 15:30	No further action	
5 10:30 20	20 May 15 16:00	Nauru Centre	Transfield	Person in Detention	Communication		20 May 15 10:30	Other - please detail in comments	20 May 15 16:00	Other - please detail in comments	
5 11:30 20	20 May 15 16:00	Nauru Centre	Transfield	Person in Detention	Access to Services		20 May 15 10:30	Clarification provided	20 May 15 16:00	No further action	
	20 May 15 16:00	Nauru Centre	Transfield	Person in Detention	Access to Services		20 May 15 10:30	Clarification provided	20 May 15 16:00	No further action	
	20 May 15 16:00	Nauru Centre	Transfield	Person in Detention	Communication		20 May 15 10:30	ther - please detail in commen	20 May 15 16:00	Other - please detail in comments	
	23 May 15 10:30	Nauru Centre	Transfield	Person in Detention	Grievances		23/05/2015 16:10	ther - please detail in commen	23/05/2015 16:10	Other - please detail in comments	
5 10:30 2:	23 May 15 10:30	Nauru Centre	Transfield	Person in Detention	Access to Services		23/05/2015 16:15	Clarification provided	23/05/2015 16:15	No further action	
5 10:30 2	23 May 15 10:30	Nauru Centre	Transfield	Person in Detention	Access to Services		23/05/2015 16:20	Advice given	23/05/2015 16:20	Other - please detail in comments	

\Box	\cap	CI	ır	n	er	١t	-
-	U	U	JI.	117	TI.	Iι	•

						- 47F(4)					s. 47F(1)	Docume
						s. 47F(1)					(-)	
23 May 15 10:30	23 May 15 10:30	Nauru Centre	Transfield	Person in Detention	Access to Services		23/05/2015 16:20	Clarification provided	23/05/2015 16:20	No further action		
23 May 15 10:30	23 May 15 10:30	Nauru Centre	Transfield	Person in Detention	Communication		23/05/2015 16:20	Advice given	23/05/2015 16:20	Other - please detail in comments		
24 May 15 18:30	24 May 15 18:30	Nauru Centre	Transfield	Person in Detention	Access to Services		24 May 15 18:30	ther - please detail in commen	24 May 15 18:30	No further action		
24 May 15 18:30	24 May 15 18:30	Nauru Centre	Transfield	Person in Detention	Access to Services		24 May 15 18:30	ther - please detail in commen	24 May 15 18:30	No further action		
25 May 15 09:30	25 May 15 09:30	Nauru Centre	Transfield	Person in Detention	Access to Services		25 May 15 09:30	ther - please detail in commen	25 May 15 09:30	No further action		
26 May 15 14:30	26 May 15 14:30	Nauru Centre	Transfield	Person in Detention	Access to Services		26 May 15 14:30	ther - please detail in commen	26 May 15 14:30			
26 May 15 15:00 28 May 15 15:00	26 May 15 15:00 28 May 15 15:00	Nauru Centre Nauru Centre	Transfield Transfield	Person in Detention Person in Detention	Access to Services Communication		26-May-15 28/05/2015 15:00	Advice given Verbal/written apology	26 May 15 15:00 28 May 15 15:00	No further action No further action		
28 May 15 15:00	28 May 15 15:00	Nauru Centre	Transfield	Person in Detention	access to Services		28/05/2015 15:00	Verbal/written apology	28 May 15 15:00	No further action		
28 May 15 15:00	28 May 15 15:00	Nauru Centre	Transfield	Person in Detention	Grievances		28/05/2015 15:00	ther - please detail in commen	28 May 15 15:00	Other - please detail in comments		
,	·							•	,	·		
29 May 15 15:00	29 May 15 15:00	Nauru Centre	Transfield	Person in Detention	Communication		29/05/2015 15:00	Clarification provided	29/05/2015 15:00	No further action		
20 May 15 15:00	20 May 15 15:00	Navas Cantas	T	Danna in Datastian	A t - C i		20/05/2015 15:00	Clarification	20/05/2015 15:00	No footbar action		
29 May 15 15:00	29 May 15 15:00	Nauru Centre	Transfield	Person in Detention	Access to Services		29/05/2015 15:00	Clarification provided	29/05/2015 15:00	No further action		
29 May 15 15:00	29 May 15 15:00	Nauru Centre	Transfield	Person in Detention	Access to Services		29/05/2015 15:00	Clarification provided	29/05/2015 15:00	No further action		
31 May 15 15:00	31 May 15 15:00	Nauru Centre	Transfield	Person in Detention	Access to Services		31/05/2015 15:00	Advice given	31/05/2015 15:00	Other - please detail in comments		
31 May 15 15:00	31 May 15 15:00	Nauru Centre	Transfield	Person in Detention	Access to Services		31/05/2015 15:00	Verbal/written apology	31/05/2015 15:00	Other - please detail in comments		
31 May 15 15:00	31 May 15 15:00	Nauru Centre	Transfield	Person in Detention	Access to Services		31/05/2015 15:00	Clarification provided	31/05/2015 15:00	No further action		
31 May 15 15:00	31 May 15 15:00	Nauru Centre	Transfield	Person in Detention	Grievances		31/05/2015 15:00	Verbal/written apology	31/05/2015 15:00	No further action		

IHMS Complaints Register			-> ¦ ∈ il	national Vaccional							
Date Complaint Received (Time 1)	Date Added onto Complaints Register (Time 2)	IHMS Facility	Origin of Complaint	Complaint Received from	Category	Description	Date and Time Initial Response Provided (Time 4)	Action taken	Resolution Date (Time 3)	Follow up required	Comments
01 Jun 15 00:00	01 Jun 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services	s. 47F(1)	01 Jun 15 00:00	Clarification provided	01 Jun 15 00:00	No further action	s. 47F(1)
01 Jun 15 00:00	01 Jun 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		01 Jun 15 00:00	Clarification provided	01 Jun 15 00:00	No further action	
01 Jun 15 00:00	01 Jun 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		01 Jun 15 00:00	Clarification provided	01 Jun 15 00:00	No further action	
03 Jun 15 16:00	03 Jun 15 18:00	Nauru Centre	Transfield	Person in Detention	Access to Services		03 Jun 15 18:00	Clarification provided	03 Jun 15 18:00	No further action	
03 Jun 15 16:00	03 Jun 15 18:00	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care		03 Jun 15 18:00	Clarification provided	03 Jun 15 18:00	No further action	
03 Jun 15 16:00	03 Jun 15 18:00	Nauru Centre	Transfield	Person in Detention	Access to Services		03 Jun 15 18:00	Clarification provided	03 Jun 15 18:00	No further action	
04 Jun 15 16:00	04 Jun 15 16:00	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care		04 Jun 15 18:00	Clarification provided	04 Jun 15 18:00	No further action	
04 Jun 15 16:00	04 Jun 15 16:00	Nauru Centre	Transfield	Person in Detention	Access to Services		04 Jun 15 18:00	Clarification provided	04 Jun 15 18:00	No further action	
04 Jun 15 16:00	04 Jun 15 16:00	Nauru Centre	Transfield	Person in Detention	Access to Services		04 Jun 15 18:00	Clarification provided	04 Jun 15 18:00	No further action	
04 Jun 15 16:00	04 Jun 15 16:00	Nauru Centre	Transfield	Person in Detention	Grievances		04 Jun 15 18:00	Clarification provided	04 Jun 15 18:00	No further	
04 Jun 15 16:00	04 Jun 15 16:00	Nauru Centre	Transfield	Person in Detention	Access to Services		04 Jun 15 18:00	Clarification provided	04 Jun 15 18:00	action No further action	
04 Jun 15 16:00	04 Jun 15 16:00	Nauru Centre	Transfield	Person in Detention	Grievances		04 Jun 15 18:00	Clarification provided	04 Jun 15 18:00	No further action	
05 Jun 15 16:00	06 Jun 15 16:00	Nauru Centre	Transfield	Person in Detention	Access to Services		05 Jun 15 18:00	Clarification provided	05 Jun 15 18:00	No further action	
06 Jun 15 16:00	06 Jun 15 16:00	Nauru Centre	Transfield	Person in Detention	Access to Services		06 Jun 15 16:00	Clarification provided	06 Jun 15 16:00	No further	
06 Jun 15 00:00	06 Jun 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		06 Jun 15 00:00	Explanation provided	06 Jun 15 00:00	No further	
06 Jun 15 00:00	06 Jun 15 00:00	Nauru Centre	Transfield	Person in Detention	access to Services		06 Jun 15 00:00	Explanation provided	06 Jun 15 00:00	No further	
06 Jun 15 00:00	06 Jun 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		06 Jun 15 00:00	Explanation provided	06 Jun 15 00:00	No further	
06 Jun 15 00:00	06 Jun 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		06 Jun 15 00:00	Explanation provided	06 Jun 15 00:00	action No further	
08 Jun 15 00:00	08 Jun 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		08 Jun 15 00:00	Clarification provided	08 Jun 15 00:00	action No further	
08 Jun 15 00:00	08 Jun 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		08 Jun 15 00:00	Clarification provided	08 Jun 15 00:00	action No further	
08 Jun 15 00:00	08 Jun 15 00:00	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care		08 Jun 15 00:00	Clarification provided	08 Jun 15 00:00	No further	
10 Jun 15 00:00	10 Jun 15 00:00						10 Jun 15 00:00		10 Jun 15 00:00	action No further	22
10 Jun 15 00:00	10 Jun 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		10 Jun 15 00:00	Clarification provided	10 Jun 15 00:00	No further	198
10 Jun 15 00:00	10 Jun 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		10 Jun 15 00:00	Clarification provided	10 Jun 15 00:00	No further	
09 Jun 15 00:00	12 Jun 15 00:00	Nauru Centre Nauru Centre	Transfield Transfield	Person in Detention Person in Detention	Grievances Access to Services		09 Jun 15 00:00	Clarification provided Explanation provided	09 Jun 15 00:00	action No further	- 4
13 Jun 15 00:00	13 Jun 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		13 Jun 15 00:00	Other - please detail in	13 Jun 15 00:00	action No further	under ation A
13 Jun 15 00:00	13 Jun 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		13 Jun 15 00:00	comments Explanation provided	13 Jun 15 00:00	action No further	
12 Jun 15 00:00	15 Jun 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		12 Jun 15 00:00	Explanation provided	12 Jun 15 00:00	action No further	DIBP
12 Jun 15 00:00	15 Jun 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		12 Jun 15 00:00	Explanation provided	12 Jun 15 00:00	action No further	DIE DIE
12 Jun 15 00:00	15 Jun 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		12 Jun 15 00:00	Explanation provided	12 Jun 15 00:00	action No further	by of th
13 Jun 15 00:00	15 Jun 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		12 Jun 15 00:00		12 Jun 15 00:00	action No further	The state of the s
13 Jun 13 00:00	19 Jun 19 00.00	nauru Centre	Hansield	r craon in Detention	Access to services		15 Juli 15 00.00	Explanation provided	13 JUL 13 UU.UU	action No further	000
15 Jun 15 00:00	15 Jun 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		15 Jun 15 00:00	Explanation provided	15 Jun 15 00:00	No further action	<u>0</u> 0
											R.T.

Stant Stant Stant Stant Stant Stant Stant Stant Stant Stant Stant Stant Stant Stant Stant Stant Stant Stant Stant Stant Stant Stant Stant Stant Stant Stant Stant Stant Stant Stant St							s. 47F(1)					s. 47F(1)	
Mark	15 Jun 15 00:00	15 Jun 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		15 Jun 15 00:00	Explanation provided	15 Jun 15 00:00	No further		
But	15 Jun 15 00:00	15 Jun 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		15 Jun 15 00:00	Explanation provided	15 Jun 15 00:00			
Name	15 Jun 15 00:00	15 Jun 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		15 Jun 15 00:00	Explanation provided	15 Jun 15 00:00			
Mark 1900 20 Am	18 Jun 15 00:00	20 Jun 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		18-Jun	Explanation provided	18 Jun 15 00:00			
Part	18 Jun 15 00:00	20 Jun 15 00:00	Nauru Centre	Transfield	Person in Detention	access to Services		18-Jun	Clarification provided	18 Jun 15 00:00			
Main 15 0000 20 Am 15 0000 Natur Certe Transfel Person in Detertion Access to Services 20 Am 15 0000 20 Am 15 0000 National Person Person in Detertion Access to Services 20 Am 15 0000 National Person Person in Detertion Access to Services 20 Am 15 0000 National Person Person in Detertion Access to Services 20 Am 15 0000 National Person Person in Detertion Access to Services 20 Am 15 0000 National Person Person in Detertion Access to Services 20 Am 15 0000 National Person Person in Detertion Access to Services 20 Am 15 0000 National Person Person in Detertion Access to Services 10 Am 15 0000 Person in Deterti	18 Jun 15 00:00	20 Jun 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		18-Jun	Clarification provided	18 Jun 15 00:00			
20 Am 15 0000 20 Am 15 000	20 Jun 15 00:00	20 Jun 15 00:00	Nauru Centre	Transfield	Person in Detention	access to Services		20-Jun	Explanation provided	20 Jun 15 00:00			
Auto 15 colors Auto 15 c	20 Jun 15 00:00	20 Jun 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		20-Jun	Explanation provided	20 Jun 15 00:00			
Main 15 0000 Main	20 Jun 15 00:00	20 Jun 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		20-Jun	Explanation provided	20 Jun 15 00:00	action		
Main 15000 Main Centre Tentre Person Television Centre Main Centre Main	20 Jun 15 00:00	20 Jun 15 00:00	Nauru Centre	Transfield	Person in Detention	quality of Clinical Care		20-Jun	Clarification provided	20 Jun 15 00:00			
Param Para	20 Jun 15 00:00	20 Jun 15 00:00	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care		20-Jun	Explanation provided	20 Jun 15 00:00	action		
1	18 Jun 15 00:00	21 Jun 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		18 Jun 15 00:00	Explanation provided	18 Jun 15 00:00	action		
10 Am 15 00.00 21 Am 15 00.00 Nauru Centre Transfeld Person in Detention Access to Services 10 Am 15 00.00 Epilanation provided 10 Am 15 00.00 No firther action Access to Services 10 Am 15 00.00 Epilanation provided 10 Am 15 00.00 No firther action Access to Services 10 Am 15 00.00 Epilanation provided 10 Am 15 00.00 No firther action Access to Services 10 Am 15 00.00 Person to Detention Access to Services 10 Am 15 00.00 Epilanation provided 10 Am 15 00.00 No firther action Access to Services 10 Am 15 00.00 Epilanation provided 10 Am 15 00.00 No firther action Access to Services 10 Am 15 00.00 Epilanation provided 10 Am 15 00.00 No firther action Access to Services 10 Am 15 00.00 Epilanation provided 10 Am 15 00.00 No firther action Access to Services 10 Am 15 00.00 Epilanation provided 10 Am 15 00.00 No firther action Access to Services 10 Am 15 00.00 Epilanation provided 10 Am 15 00.00 No firther action Access to Services 10 Am 15 00.00 Epilanation provided 10 Am 15 00.00 No firther action Access to Services 10 Am 15 00.00 Epilanation provided 10 Am 15 00.00 No firther action Access to Services 10 Am 15 00.00 Epilanation provided 10 Am 15 00.00 No firther action Access to Services 20 Am 15 00.00 No firther action Access to Services 20 Am 15 00.00 Epilanation provided 20 Am 15 00.00 No firther action Access to Services 20 Am 15 00.00 No firther action Access to Services 20 Am 15 00.00 No firther action Access to Services 20 Am 15 00.00 Epilanation provided 20 Am 15 00.00 No firther action Access to Services 20 Am 15 00.00 Epilanation provided 20 Am 15 00.00 No firther action Access to Services 20 Am 15 00.00 Epilanation provided 20 Am 15 00.00 No firther action Access to Services 20 Am 15 00.00 Epilanation provided 20 Am 15 00.00 No firther action Access to Services 20 Am 15 00.00 Epilanation provided	16 Jun 15 00:00	21 Jun 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		16 Jun 15 00:00	Explanation provided	16 Jun 15 00:00	action		
16 Jun 15 0000 27 Jun 15 0000 27 Jun 15 0000 Nauru Centre Transfield Person in Detention Access to Services 16 Jun 15 0000 Explanation provided 16 Jun 15 0000 No further ection 16 Jun 15 0000 Person Household 16 Jun 15 0000 No further ection 16 Jun 15 0000 Person Household 16 Jun 15 0000 No further ection 16 Jun 15 0000 Person Household 16 Jun 15 0000 No further ection 16 Jun 15 0000 Person Household 16 Jun 15 0000 No further ection 16 Jun 15 0000 Person Household 16 Jun 15 0000 No further ection 16 Jun 15 0000 No further	16 Jun 15 00:00	21 Jun 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		16 Jun 15 00:00	Explanation provided	16 Jun 15 00:00			
16 Jun 15 0000 21 Jun 15 0000 Nauru Centre Transfeld Person in Detention Access to Services 16 Jun 15 0000 Epplaration provided 16 Jun 15 0000 Notifibre action action 18 Jun 15 0000 21 Jun 15 0000 Nauru Centre Transfeld Person in Detention Access to Services 16 Jun 15 0000 Epplaration provided 18 Jun 15 0000 Notifibre action action 18 Jun 15 0000 21 Jun 15 0000 Nauru Centre Transfeld Person in Detention Access to Services 18 Jun 15 0000 Epplaration provided 18 Jun 15 0000 Notifibre action nation 18 Jun 15 0000 Notifibre action nation n	16 Jun 15 00:00	21 Jun 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		16 Jun 15 00:00	Explanation provided	16 Jun 15 00:00			
16 Jun 15 0000 27 Jun 15 0000 Nature Centre Transfield Person in Determtion Access to Services 16 Jun 15 0000 Explanation provided 16 Jun 15 0000 Not further action 15 Jun 15 0000 Nature Centre Transfield Person in Determtion Access to Services 18 Jun 15 0000 Explanation provided 18 Jun 15 0000 Not further action 15 Jun 15 Jun 15 0000 Not further action 15 Jun 15 Jun 15 0000 Not further action 15 Jun 15 Jun 15 0000 Not further action 15 Jun 15 J	16 Jun 15 00:00	21 Jun 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		16 Jun 15 00:00	Explanation provided	16 Jun 15 00:00			
16 Jun 15 00:00 21 Jun 15 00:00 Nauru Centre Transfield Person in Detention Access to Services 16 Jun 15 00:00 Explanation provided 16 Jun 15 00:00 No further action 18 Jun 15 00:00 21 Jun 15 00:00 No further action 18 Jun 15 00:00 22 Jun 15 00:00 No further action 18 Jun 15 00:00 22 Jun 15 00:00 No further action 18 Jun 15 00:00 22 Jun 15 00:00 No further action 18 Jun 15 00:0	16 Jun 15 00:00	21 Jun 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		16 Jun 15 00:00	Explanation provided	16 Jun 15 00:00			
18 Jun 15 00:00 21 Jun 15 00:00 Nauru Centre Transfield Person in Detention Ofievances 18 Jun 15 00:00 22 Jun 15 00:00 Nauru Centre Transfield Person in Detention Access to Services 22 Jun 15 00:00 22 Jun 15 00:00 Nauru Centre Transfield Person in Detention Access to Services 23 Jun 15 00:00 22 Jun 15 00:00 Nauru Centre Transfield Person in Detention Access to Services 24 Jun 15 00:00 22 Jun 15 00:00 Nauru Centre Transfield Person in Detention Access to Services 25 Jun 15 00:00 22 Jun 15 00:00 Nauru Centre Transfield Person in Detention Access to Services 25 Jun 15 00:00 25 Jun 15 00:00 Nauru Centre Transfield Person in Detention Access to Services 25 Jun 15 00:00 25 Jun 15 00:00 Nauru Centre Transfield Person in Detention Access to Services 25 Jun 15 00:00 25 Jun 15 00:00 Nauru Centre Transfield Person in Detention Access to Services 25 Jun 15 00:00 25 Jun 15 0:00 Nauru Centre Transfield Person in Detention Access to Services 25 Jun 15 0:00 25 Jun 15 0:00 Nauru Centre Transfield Person in Detention Access to Services 25 Jun 15 0:00 25 Jun 15 0:00 Person in Detention Access to Services 25 Jun 15 0:00 Explanation provided 25 Jun 15 0:00 Nauru Centre Transfield Person in Detention Access to Services 25 Jun 15 0:00 Explanation provided 25 Jun 15 0:00 Nauru Centre Transfield Person in Detention Access to Services 25 Jun 15 0:00 Explanation provided 27 Jun 15 0:00 No further action Access to Services 25 Jun 15 0:00 Explanation provided 27 Jun 15 0:00 No further action Access to Services 25 Jun 15 0:00 Explanation provided 27 Jun 15 0:00 No further action Access to Services 25 Jun 15 0:00 Explanation provided 27 Jun 15 0:00 No further action Access to Services 26 Jun 15 0:00 Nauru Centre Transfield Person in Detention Ofievances 26 Jun 15 0:00 Nauru Centre Transfield Person in Detention Ofievances 27 Jun 15 0:00 Explanation provided 27 Jun 15 0:00 No further action Access to Services 28 Jun 15 0:00 Explanation provided 27 Jun 15 0:00 No further action Access to Services 29 Jun 15 0:00 Services S	16 Jun 15 00:00	21 Jun 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		16 Jun 15 00:00	Explanation provided	16 Jun 15 00:00	No further		
22 Jun 15 00:00 22 Jun 15 00:00 Nauru Centre Transfield Person in Detention Access to Services 22 Jun 15 00:00 22 Jun 15 00:00 Nauru Centre Transfield Person in Detention Access to Services 22 Jun 15 00:00 22 Jun 15 00:00 Nauru Centre Transfield Person in Detention Access to Services 22 Jun 15 00:00 22 Jun 15 00:00 Nauru Centre Transfield Person in Detention Access to Services 22 Jun 15 00:00 22 Jun 15 00:00 Nauru Centre Transfield Person in Detention Access to Services 22 Jun 15 00:00 Explanation provided 22 Jun 15 00:00 No further action No further Access to Services No further Access	18 Jun 15 00:00	21 Jun 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		18 Jun 15 00:00	Explanation provided	18 Jun 15 00:00	No further		
22 Jun 15 00:00	18 Jun 15 00:00	21 Jun 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		18 Jun 15 00:00	Explanation provided	18 Jun 15 00:00			
22 Jun 15 00:00 22 Jun 15 00:00 Nauru Centre Transfield Person in Detention Access to Services 22 Jun 15 00:00 Explanation provided 22 Jun 15 00:00 Nauru Centre Transfield Person in Detention Access to Services 23 Jun 15 00:00 Explanation provided 23 Jun 15 00:00 No further action Access to Services 23 Jun 15 00:00 Explanation provided 23 Jun 15 00:00 No further action No further action Access to Services 23 Jun 15 00:00 Explanation provided 23 Jun 15 00:00 No further action Access to Services 23 Jun 15 00:00 Explanation provided 23 Jun 15 00:00 No further action No further action Access to Services 23 Jun 15 00:00 Explanation provided 23 Jun 15 00:00 No further action No further action Access to Services 23 Jun 15 00:00 Explanation provided 23 Jun 15 00:00 No further action No further action Access to Services 23 Jun 15 00:00 Explanation provided 23 Jun 15 00:00 No further action Access to Services 23 Jun 15 00:00 Explanation provided 23 Jun 15 00:00 No further action Access to Services 23 Jun 15 00:00 Explanation provided 23 Jun 15 00:00 No further action Access to Services 23 Jun 15 00:00 Explanation provided 23 Jun 15 00:00 No further action Access to Services 23 Jun 15 00:00 Explanation provided 23 Jun 15 00:00 No further action Access to Services 23 Jun 15 00:00 Explanation provided 23 Jun 15 00:00 No further action Access to Services 23 Jun 15 00:00 Explanation provided 23 Jun 15 00:00 No further action Access to Services 23 Jun 15 00:00 Explanation provided 23 Jun 15 00:00 No further action Access to Services 23 Jun 15 00:00 Explanation provided 23 Jun 15 00:00 No further action Access to Services 23 Jun 15 00:00 Explanation provided 23 Jun 15 00:00 No further action Access to Services 23 Jun 15 00:00 Explanation provided 23 Jun 15 00:00 No further action Access to Services 23 Jun 15 00:00 Explanation provided 23 Jun 15 00:00 No further action Access to Services 23 Jun 15 00:00 Explanation provided 23 Jun 15 00:00 No further action Access to Services 23 Jun 15 00:00 Explanation provided 23 Jun 15 00:00	22 Jun 15 00:00	22 Jun 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		22-Jun	Clarification provided	22 Jun 15 00:00			
22 Jun 15 00:00 23 Jun 15 00:00 Nauru Centre Transfield Person in Detention Access to Services 23 Jun 15 00:00 Explanation provided 23 Jun 15 00:00 No further action Access to Services 23 Jun 15 00:00 Explanation provided 23 Jun 15 00:00 No further action Access to Services 23 Jun 15 00:00 Explanation provided 23 Jun 15 00:00 No further action Access to Services 23 Jun 15 00:00 Explanation provided 23 Jun 15 00:00 No further action Access to Services 23 Jun 15 00:00 Explanation provided 23 Jun 15 00:00 No further action Access to Services 23 Jun 15 00:00 Explanation provided 23 Jun 15 00:00 No further action Access to Services 23 Jun 15 00:00 Explanation provided 23 Jun 15 00:00 No further action Access to Services 23 Jun 15 00:00 Explanation provided 23 Jun 15 00:00 No further action Access to Services 23 Jun 15 00:00 Explanation provided 23 Jun 15 00:00 No further action Access to Services 23 Jun 15 00:00 Explanation provided 23 Jun 15 00:00 No further action Access to Services 23 Jun 15 00:00 Explanation provided 23 Jun 15 00:00 No further action Access to Services 23 Jun 15 00:00 Explanation provided 23 Jun 15 00:00 No further action Access to Services 23 Jun 15 00:00 Explanation provided 23 Jun 15 00:00 No further action Access to Services 23 Jun 15 00:00 Explanation provided 23 Jun 15 00:00 No further action Access to Services 23 Jun 15 00:00 Explanation provided 23 Jun 15 00:00 No further action Access to Services 23 Jun 15 00:00 Explanation provided 23 Jun 15 00:00 No further action Access to Services 23 Jun 15 00:00 Explanation provided 23 Jun 15 00:00 No further action Access to Services 23 Jun 15 00:00 No further action Access to Services 23 Jun 15 00:00 Explanation provided 23 Jun 15 00:00 No further action Access to Services 23 Jun 15 00:00 No further action Access to Services 23 Jun 15 00:00 No further action Access to Services 23 Jun 15 00:00 No further action Access to Services 23 Jun 15 00:00 No further action Access to Services 23 Jun 15 00:00 No further action Access to Services 23 Jun 15 00:	22 Jun 15 00:00	22 Jun 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		22-Jun	Explanation provided	22 Jun 15 00:00	action		
22 Jun 15 00:00 23 Jun 15 00:00 Nauru Centre Transfield Person in Detention Access to Services 23 Jun 15 00:00 Explanation provided 23 Jun 15 00:00 No further action Person in Detention Access to Services 23 Jun 15 00:00 Explanation provided 23 Jun 15 00:00 No further action Person in Detention Access to Services 23 Jun 15 00:00 Explanation provided 23 Jun 15 00:00 No further action Person in Detention Access to Services 23 Jun 15 00:00 Explanation provided 23 Jun 15 00:00 No further action Person in Detention Access to Services 23 Jun 15 00:00 Explanation provided 23 Jun 15 00:00 No further action Person in Detention Access to Services 23 Jun 15 00:00 Explanation provided 23 Jun 15 00:00 No further action Person in Detention Access to Services 23 Jun 15 00:00 Explanation provided 23 Jun 15 00:00 No further action Person in Detention Access to Services 23 Jun 15 00:00 Explanation provided 23 Jun 15 00:00 No further action Person in Detention Access to Services 23 Jun 15 00:00 Explanation provided 23 Jun 15 00:00 No further action Person in Detention Access to Services 23 Jun 15 00:00 Explanation provided 23 Jun 15 00:00 No further action Person in Detention Access to Services 23 Jun 15 00:00 Explanation provided 23 Jun 15 00:00 No further action Person in Detention Access to Services 23 Jun 15 00:00 No further action Person in Detention Person in Detention Person in Detention Access to Services 23 Jun 15 00:00 No further action Person in Detention Person in Detention Person in Detention Access to Services 23 Jun 15 00:00 No further action Person in Detention Person in Detention Access to Services 23 Jun 15 00:00 No further action Person in Detention Person in Detention Access to Services 23 Jun 15 00:00 No further action Person in Detention Person in Deten	22 Jun 15 00:00	22 Jun 15 00:00	Nauru Centre	Transfield	Person in Detention	access to Services		22-Jun	Clarification provided	22 Jun 15 00:00	action		
22 Jun 15 00:00 23 Jun 15 00:00 Nauru Centre Transfield Person in Detention Access to Services 23 Jun 15 00:00 Explanation provided 23 Jun 15 00:00 No further action 22 Jun 15 00:00 Nauru Centre Transfield Person in Detention Access to Services 23 Jun 15 00:00 Explanation provided 23 Jun 15 00:00 No further action 22 Jun 15 00:00 Nauru Centre Transfield Person in Detention Grievances 23 Jun 15 00:00 Explanation provided 23 Jun 15 00:00 No further action 23 Jun 15 00:00 Explanation provided 23 Jun 15 00:00 No further action 24 Jun 15 00:00 Person in Detention Grievances 23 Jun 15 00:00 Explanation provided 23 Jun 15 00:00 No further action 25 Jun 15 00:00 Person in Detention Grievances 23 Jun 15 00:00 Explanation provided 23 Jun 15 00:00 No further action	22 Jun 15 00:00	23 Jun 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		23 Jun 15 00:00	Explanation provided	23 Jun 15 00:00			N
22 Jun 15 00:00 23 Jun 15 00:00 Nauru Centre Transfield Person in Detention Grievances 23 Jun 15 00:00 Explanation provided 23 Jun 15 00:00 No further action 20 Jun 15 00:00 No further action 21 Jun 15 00:00 Person in Detention Grievances 22 Jun 15 00:00 Explanation provided 23 Jun 15 00:00 No further action 23 Jun 15 00:00 Explanation provided 23 Jun 15 00:00 No further action 23 Jun 15 00:00 Explanation provided 23 Jun 15 00:00 No further action 24 Jun 15 00:00 Explanation provided 25 Jun 15 00:00 No further action	22 Jun 15 00:00	23 Jun 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		23 Jun 15 00:00	Explanation provided	23 Jun 15 00:00	action		1982
20 Jun 15 00:00 23 Jun 15 00:00 Nauru Centre Transfield Person in Detention Grievances 23 Jun 15 00:00 Explanation provided 23 Jun 15 00:00 No further action 19 Jun 15 00:00 Varu Centre Transfield Person in Detention Grievances 23 Jun 15 00:00 Explanation provided 23 Jun 15 00:00 No further action	22 Jun 15 00:00	23 Jun 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		23 Jun 15 00:00	Explanation provided	23 Jun 15 00:00			t t
20 Jun 15 00:00 23 Jun 15 00:00 Nauru Centre Transfield Person in Detention Grievances 23 Jun 15 00:00 Explanation provided 23 Jun 15 00:00 No further action No further action 23 Jun 15 00:00 No further action 23 Jun 15 00:00 No further action No further action 23 Jun 15 00:00 No further action 25 Jun 15 00:00 No further action No further action 25 Jun 15 00:00 No further action No further No fur	22 Jun 15 00:00	23 Jun 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		23 Jun 15 00:00	Explanation provided	23 Jun 15 00:00			
19 Jun 15 00:00 23 Jun 15 00:00 Nauru Centre Transfield Person in Detention Grievances 23 Jun 15 00:00 Explanation provided 23 Jun 15 00:00 No further action	20 Jun 15 00:00	23 Jun 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		23 Jun 15 00:00	Explanation provided	23 Jun 15 00:00			by DIBP unde
20 Jun 15 00:00 23 Jun 15 00:00 Nauru Centre Transfield Person in Detention Grievances 23 Jun 15 00:00 Explanation provided 23 Jun 15 00:00 No further action	19 Jun 15 00:00	23 Jun 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		23 Jun 15 00:00	Explanation provided	23 Jun 15 00:00			by D
	20 Jun 15 00:00	23 Jun 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		23 Jun 15 00:00	Explanation provided	23 Jun 15 00:00			Released Freedom
													e e
													T. IT

											Boodmone
						s. 47F(1)					s. 47F(1)
22 Jun 15 00:00	23 Jun 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		23 Jun 15 00:00	Explanation provided	23 Jun 15 00:00	No further action	
22 Jun 15 00:00	23 Jun 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		23 Jun 15 00:00	Explanation provided	23 Jun 15 00:00	No further action	
25 Jun 15 00:00	28 Jun 15 00:00	Nauru Centre	Transfield	Person in Detention	access to Services		25-Jun	Explanation provided	25 Jun 15 00:00	No further action	
22 Jun 15 00:00	28 Jun 15 00:00	Nauru Centre	Transfield	Person in Detention	Communication		22 Jun 15 00:00	Explanation provided	22 Jun 15 00:00	No further action	
21 Jun 15 00:00	28 Jun 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		21 Jun 15 00:00	Explanation provided	21 Jun 15 00:00	No further action	
21 Jun 15 00:00	28 Jun 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		21 Jun 15 00:00	Explanation provided	21 Jun 15 00:00	No further action	
22 Jun 15 00:00	30 Jun 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		22-Jun	Explanation provided	22 Jun 15 00:00	No further action	
30 Jun 15 00:00	30 Jun 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		30-Jun	Explanation provided	30 Jun 15 00:00	No further action	
25 Jun 15 00:00	30 Jun 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		25-Jun	Clarification provided			

Complaints Regi	ister		-><- i1	TITLES							
Date Complaint Received (Time 1)	Date Added onto Complaints Register (Time 2)	IHMS Facility	Origin of Complaint	Complaint Received from	Category	Description	Date and Time Initial Response Provided (Time 4)	Action taken	Resolution Date (Time 3)	Follow up required	Comments
04 Jul 15 00:00	05 Jul 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances	s. 47F(1)	04 Jul 15 00:00	Verbal/written apology	04 Jul 15 00:00	Staff training and other professional development	s. 47F(1)
04 Jul 15 00:00	05 Jul 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		04 Jul 15 00:00	Explanation provided	04 Jul 15 00:00	No further action	
04 Jul 15 00:00	14 Jul 15 00:00	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care		05 Jul 15 00:00	Explanation provided	05 Jul 15 00:00	No further action	
11 Jul 15 11:00	10 Jul 15 11:00	Nauru Centre	Transfield	Person in Detention	Access to Services		11 Jul 15 11:00	Clarification provided	11 Jul 15 11:00	No further action	
12 Jul 15 11:00	11 Jul 15 11:00	Nauru Centre	Transfield	Person in Detention	access to Services		11 Jul 15 11:00	Clarification provided	11 Jul 15 11:00	No further action	
11 Jul 15 11:00	11 Jul 15 11:00	Nauru Centre	Transfield	Person in Detention	Access to Services		11 Jul 15 11:00	Clarification provided	11 Jul 15 11:00	No further action	
13 Jul 15 00:00	13 Jul 15 11:00	Nauru Centre	Transfield	Person in Detention	Access to Services		13 Jul 15 00:00	Advice given	13 Jul 15 00:00	No further action	
13 Jul 15 00:00	13 Jul 15 11:00	Nauru Centre	Transfield	Person in Detention	Communication		13 Jul 15 11:00	Advice given	13 Jul 15 11:00	No further action	
13 Jul 15 11:00	13 Jul 15 11:00	Nauru Centre	Transfield	Person in Detention	Access to Services		13 Jul 15 11:00	Explanation provided	13 Jul 15 11:00	No further action	
13 Jul 15 11:00	13 Jul 15 11:00	Nauru Centre	Transfield	Person in Detention	Grievances		13 Jul 15 11:00	Clarification provided	13 Jul 15 11:00	No further action	
15 Jul 15 11:00	15 Jul 15 11:00	Nauru Centre	Transfield	Person in Detention	Access to Services		15 Jul 15 11:00	Verbal/written apology	15 Jul 15 11:00	No further action	
15 Jul 15 11:00	15 Jul 15 11:00	Nauru Centre	Transfield	Person in Detention	Access to Services		15 Jul 15 11:00	Explanation provided	15 Jul 15 11:00	No further action	
15 Jul 15 11:00	15 Jul 15 11:00	Nauru Centre	Transfield	Person in Detention	access to Services		15 Jul 15 11:00	Explanation provided	15 Jul 15 11:00	No further action	
17 Jul 15 11:00	17 Jul 15 11:00	Nauru Centre	Transfield	Person in Detention	Access to Services		17 Jul 15 11:00	Other - please detail in comments	17 Jul 15 11:00	No further action	
20 Jul 15 11:00	20 Jul 15 11:00	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care		20 Jul 15 11:00	Other - please detail in comments	20 Jul 15 11:00	Other - please detail in comments	
20 Jul 15 11:00	20 Jul 15 11:00	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care		20 Jul 15 11:00	Clarification provided	20 Jul 15 11:00	No further action	
20 Jul 15 15:00	20 Jul 15 15:00	Nauru Centre	Transfield	Person in Detention	Access to Services		20 Jul 15 15:00	Clarification provided	20 Jul 15 15:00	No further action	
21 Jul 15 15:00	21 Jul 15 15:00	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care		20 Jul 15 15:00	Explanation provided	21 Jul 15 00:00	No further action	
21 Jul 15 15:00	21 Jul 15 15:00	Nauru Centre	Transfield	Person in Detention	Grievances		20 Jul 15 15:00	Clarification provided	21 Jul 15 15:00	No further action	
21 Jul 15 00:00	21 Jul 15 15:00	Nauru Centre	Transfield	Person in Detention	Rights, Respect and Dignity		20 Jul 15 15:00	Explanation provided	21 Jul 15 15:00	No further action	1982
23 Jul 15 00:00	23 Jul 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		23 Jul 15 15:00	Clarification provided	23 Jul 15 15:00	No further action	under the
23 Jul 15 00:00	23 Jul 15 00:00	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care		23 Jul 15 15:00	Verbal/written apology	23 Jul 15 15:00	No further action	
25 Jul 15 15:00	25 Jul 15 15:00	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care		25 Jul 15 15:00	Verbal/written apology	25 Jul 15 15:00	No further action	DIBP
25 Jul 15 15:00	25 Jul 15 15:00	Nauru Centre	Transfield	Person in Detention	Access to Services		25 Jul 15 15:00	Clarification provided	25 Jul 15 15:00	No further action	
25 Jul 15 15:00	25 Jul 15 15:00	Nauru Centre	Transfield	Person in Detention	Access to Services		25 Jul 15 15:00	Clarification provided	25 Jul 15 15:00	No further action	d by
25 Jul 15 15:00	25 Jul 15 15:00	Nauru Centre	Transfield	Person in Detention	access to Services		25 Jul 15 15:00	Advice given	25 Jul 15 15:00	No further action	sec
25 Jul 15 15:00	25 Jul 15 15:00	Nauru Centre	Transfield	Person in Detention	access to Services		27 Jul 15 15:00	Advice given	27 Jul 15 15:00	No further action	Released Freedom

						4					Doddinon	
						s. 47F(1)					s. 47F(1)	
25 Jul	l 15 15:00	25 Jul 15 15:00	Nauru Centre	Transfield	Person in Detention		27 Jul 15 15:00	Advice given	27 Jul 15 15:00	No further action		
28 Jul	l 15 15:00	28 Jul 15 15:00	Nauru Centre	Transfield	Person in Detention		27 Jul 15 15:00	Advice given	28 Jul 15 15:00	No further action		
30 Jul	l 15 15:00	30 Jul 15 15:00	Nauru Centre	Transfield	Person in Detention		30 Jul 15 15:00	Clarification provided	30 Jul 15 15:00	No further action		
30 Jul	l 15 15:00	30 Jul 15 15:00	Nauru Centre	Transfield	Person in Detention		30 Jul 15 15:00	Clarification provided	30 Jul 15 15:00	No further action		
30 Jul	l 15 15:00	30 Jul 15 15:00	Nauru Centre	Transfield	Person in Detention		30 Jul 15 15:00	Clarification provided	30 Jul 15 15:00	No further action		
30 Jul	l 15 15:00	30 Jul 15 15:00	Nauru Centre	Transfield	Person in Detention		30 Jul 15 15:00	Clarification provided	30 Jul 15 15:00	No further action		
30 Jul	l 15 15:00	30 Jul 15 15:00	Nauru Centre	Transfield	Person in Detention Access to Services		30 Jul 15 15:00	Clarification provided	30 Jul 15 15:00	No further action		

complaints Regi	ster		-> <- il	THE STANDARD OF THE STANDARD O							
ate Complaint Received (Time 1)	Date Added onto Complaints Register (Time 2)	IHMS Facility	Origin of Complaint	Complaint Received from	Category	Description	Date and Time Initial Response Provided (Time 4)	Action taken	Resolution Date (Time 3)	Follow up required	Comments
3 Aug 15 15:00	04 Aug 15 15:00	Nauru Centre	Transfield	Person in Detention	Access to Services	s. 47F(1)	30 Jul 15 15:00	Clarification provided	30 Jul 15 15:00	No further action	s. 47F(1)
3 Aug 15 15:00	04 Aug 15 15:00	Nauru Centre	Transfield	Person in Detention	Access to Services		30 Jul 15 15:00	Clarification provided	30 Jul 15 15:00	No further action	
7 Aug 15 15:00	07 Aug 15 15:00	Nauru Centre	Transfield	Person in Detention	Access to Services		07 Aug 15 15:00	Clarification provided	07 Aug 15 15:00	No further action	
7 Aug 15 15:00	7/08/2015 15:00		Transfield	Person in Detention	access to Services		07 Aug 15 15:00	Advice given	07 Aug 15 15:00	No further action	
8 Aug 15 15:00	08 Aug 15 15:00	Nauru Centre	Transfield	Person in Detention	Access to Services		08 Aug 15 15:00	Clarification provided	08 Aug 15 15:00	No further action	
) Aug 15 15:00	10 Aug 15 15:00	Nauru Centre	Transfield	Person in Detention	Access to Services		10 Aug 15 15:00	Advice given	10 Aug 15 15:00	No further action	
1 Aug 15 15:00	11 Aug 15 15:00	Nauru Centre	Transfield	Person in Detention	Access to Services		11 Aug 15 15:00	Advice given	11 Aug 15 15:00	No further action	
1 Aug 15 15:00	11 Aug 15 15:00	Nauru Centre	Transfield	Person in Detention	Access to Services		11 Aug 15 15:00	Advice given	11 Aug 15 15:00	No further action	
ا 1 Aug 15 15:00	11 Aug 15 15:00	Nauru Centre	Transfield	Person in Detention	Access to Services		11 Aug 15 15:00	Clarification provided	11 Aug 15 15:00	No further action	
1 Aug 15 15:00	11 Aug 15 15:00	Nauru Centre	Transfield	Person in Detention	access to Services		11 Aug 15 15:00	Advice given	11 Aug 15 15:00	No further action	
4 Aug 15 15:00	14 Aug 15 15:00	Nauru Centre	Transfield	Person in Detention	access to Services		14 Aug 15 15:00	Explanation provided	11 Aug 15 15:00	No further action	
9 Aug 15 10:00	19 Aug 15 10:00	Nauru Centre	Transfield	Person in Detention	Grievances		19 Aug 15 10:00	Advice given	19 Aug 15 10:00	No further action	
9 Aug 15 10:00	19 Aug 15 10:00	Nauru Centre	Transfield	Person in Detention	access to Services		19 Aug 15 10:00	Other - please detail in comments	19 Aug 15 10:00	no further action	
9 Aug 15 10:00	20 Aug 15 10:00	Nauru Centre	Transfield	Person in Detention	Access to Services		20 Aug 15 10:00	Advice given	20 Aug 15 10:00	No further action	
) Aug 15 10:00	20 Aug 15 10:00	Nauru Centre	Transfield	Person in Detention	Access to Services		20 Aug 15 10:00	Advice given	20 Aug 15 10:00	No further action	
7 Aug 15 00:00	28 Aug 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		18 Aug 15 00:00	Advice given	18 Aug 15 00:00	No further action	1982
9 Aug 15 00:00	28 Aug 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		19 Aug 15 00:00	Advice given	19 Aug 15 00:00	No further action	ar the
0 Aug 15 00:00	28 Aug 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		20 Aug 15 00:00	Explanation provided	20 Aug 15 00:00	No further action	ed by DIBP unde
											Released Freedom
											R. F.

						s. 47F(1)					s. 47F(1)	ocument	t 3
20 Aug 15 00:00	28 Aug 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		20 Aug 15 00:00	Explanation provided	20 Aug 15 00:00	No further action			
26 Aug 15 00:00	28 Aug 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		26 Aug 15 00:00	Explanation provided	26 Aug 15 00:00	No further action			
26 Aug 15 00:00	28 Aug 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		26 Aug 15 00:00	Explanation provided	26 Aug 15 00:00	No further action			
26 Aug 15 00:00	28 Aug 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		26 Aug 15 00:00	Explanation provided	26 Aug 15 00:00	No further action			
27 Aug 15 00:00	28 Aug 15 00:00	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care		27 Aug 15 00:00	Clarification provided	27 Aug 15 00:00	No further action			
30 Aug 15 00:00	31 Aug 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		30 Aug 15 00:00	Explanation provided	30 Aug 15 00:00	No further action			
31 Aug 15 00:00	31 Aug 15 00:00	Nauru Centre	Transfield	Person in Detention	access to Services		31 Aug 15 00:00	Explanation provided	31 Aug 15 00:00	No further action			
31 Aug 15 00:00	31 Aug 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		31 Aug 15 00:00	Explanation provided	31 Aug 15 00:00	No further action			
													1982

Complaints Regi	ster		->:<- il-	rational results							
Date Complaint Received (Time 1)	Date Added onto Complaints Register (Time 2)	IHMS Facility	Origin of Complaint	Complaint Received from	Category	Description	Date and Time Initial Response Provided (Time 4)	Action taken	Resolution Date (Time 3)	Follow up required	Comments
01 Sep 15 00:00	03 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Communication	s. 47F(1)	03 Sep 15 00:00	Other - please detail in comments	03 Sep 15 00:00	No further action	s. 47F(1)
01 Sep 15 00:00	03 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		03 Sep 15 00:00	Explanation provided	03 Sep 15 00:00	No further action	
02 Sep 15 00:00	03 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		03 Sep 15 00:00	Explanation provided	03 Sep 15 00:00	No further action	
04 Sep 15 00:00	04 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		04 Sep 15 00:00	Clarification provided	04 Sep 15 00:00	No further action	
08 Sep 15 00:00	08 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		08 Sep 15 00:00	Explanation provided	08 Sep 15 00:00	No further action	
08 Sep 15 00:00	08 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		08 Sep 15 00:00	Explanation provided	08 Sep 15 00:00	No further action	
05 Sep 15 00:00	11 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		05 Sep 15 00:00	Explanation provided	05 Sep 15 00:00	No further action	
05 Sep 15 00:00	11 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		05 Sep 15 00:00	Explanation provided	05 Sep 15 00:00	No further action	
05 Sep 15 00:00	11 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		05 Sep 15 00:00	Explanation provided	05 Sep 15 00:00	No further action	
05 Sep 15 00:00	11 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care		05 Sep 15 00:00	Other - please detail in comments	05 Sep 15 00:00	No further action	
10 Sep 15 00:00	11 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	access to Services		10 Sep 15 00:00	Clarification provided	19 Sep 15 00:00	No further action	
10 Sep 15 00:00	11 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		10 Sep 15 00:00	Other - please detail in comments	10 Sep 15 00:00	No further action	
09 Sep 15 00:00	14 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		09 Sep 15 00:00	Other - please detail in comments	09 Sep 15 00:00	No further action	
13 Sep 15 00:00	14 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Explanation provided	14 Sep 15 00:00	No further action	
13 Sep 15 00:00	19 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		13 Sep 15 00:00	Explanation provided	13 Sep 15 00:00	No further action	
13 Sep 15 00:00	19 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care		13 Sep 15 00:00	Clarification provided	13 Sep 15 00:00	No further action	
15 Sep 15 00:00	19 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care		15 Sep 15 00:00	Explanation provided	15 Sep 15 00:00	No further action	
18 Sep 15 00:00	19 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		18 Sep 15 00:00	Explanation provided	18 Sep 15 00:00	No further action	
18 Sep 15 00:00	19 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		18 Sep 15 00:00	Clarification provided	18 Sep 15 00:00	No further action	
19 Sep 15 00:00	19 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		19 Sep 15 00:00	Clarification provided	24 Sep 15 00:00	No further action	
19 Sep 15 00:00	19 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		19 Sep 15 00:00	Other - please detail in comments	24 Sep 15 00:00	No further action	1982
19 Sep 15 00:00	19 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care		19 Sep 15 00:00	Clarification provided	19 Sep 15 00:00	No further action	100
21 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		21 Sep 15 00:00	Other - please detail in comments	24 Sep 15 00:00	No further action	t E
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action	- V
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action	o un
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action	DIBP unde
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action	2,50
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action	sed
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00;00	No further action	Released Freedom (
											N. T.

13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances	s. 47F(1)
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances	
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances	
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances	
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances	
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances	
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances	
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances	
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances	
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances	
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances	
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances	
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances	
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances	
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances	
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances	
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances	
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances	
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances	
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances	
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances	
13 Sep 15 00:00	22 Sep 15 00;00	Nauru Centre	Transfield	Person in Detention	Grievances	
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances	
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances	

14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action
14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action
14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action
14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action
14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action
14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action
14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action
14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action
14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action
14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action
14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action
14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action
14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action
14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action
14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action
14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action
14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action
14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action
14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action
14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action
14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action
14 Sep 15 00:00	Clarification provided	14 Sep 15 00;00	No further action
14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action
14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action

ì						s. 47F(1)	i e				s. 47F(1)	
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances	,	14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action		
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action		
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action		
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action		
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action		
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action		
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action		
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action		
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action		
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action		
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action		
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action		1982
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action		Act
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00;00	No further action		
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action		by DIBP of Informa
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action		Released t
1												Rele

i i						c 47E/4\					s. 47F(1)
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances	s. 47F(1)	14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action	
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action	
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action	
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00;00	No further action	
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00;00	No further action	
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action	
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action	
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action	
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action	
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action	
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action	
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action	1982
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00;00	No further action	ar the Act 19
13 Sep 15 00:00	22 Sep 15 00;00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00;00	No further action	P under
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action	by DIBP under the
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action	Released b
1											Rele

					S	. 47F(1)					s. 47F(1)	
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action		
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action		
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action		
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action		
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action		
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action		
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action		
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action		
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action		
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action		
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action		
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action		1982
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action		ar the
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action		DIBP under the
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action		by DIB of Infor
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action		Released by Freedom of It
												Rele

						- 475/4)					s. 47F(1)	
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances	s. 47F(1)	14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action		
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action		
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action		
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00;00	No further action		
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action		
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action		
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action		
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action		
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action		
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action		
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action		
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action		1982
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action		ar the
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00;00	No further action		DIBP under
13 Sep 15 00:00	22 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		14 Sep 15 00:00	Clarification provided	14 Sep 15 00:00	No further action		by DIBP of Inform
27 Sep 15 00:00	28 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services	S	28 Sep 15 00:00	Explanation provided	28 Sep 15 00:00	No further action		bed
27 Sep 15 00:00	28 Sep 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		28 Sep 15 00:00	Explanation provided	28 Sep 15 00:00	No further action		Released Freedom
' - '												Re

		s. 47F(1)				s. 47F(1)
30 Sep 15 00:00	30 Sep 15 00:00 Nauru Centre Transfield Person in Detention Grievances		30 Sep 15 00:00	Advice given	30 Sep 15 00:00 No further ac	ioi
30 Sep 15 00:00	30 Sep 15 00:00 Nauru Centre Transfield Person in Detention Grievances		30 Sep 15 00:00	Clarification provided	30 Sep 15 00:00 no furthe action	

Complaints Reg	ister		->;<- ir	nms							
Date Complaint Received (Time 1)	Date Added onto Complaints Register (Time 2)	IHMS Facility	Origin of Complaint	Complaint Received from	Category	Description	Date and Time Initial Response Provided (Time 4)	Action taken	Resolution Date (Time 3)	Follow up required	Comments
01 Oct 15 00:00	01 Oct 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services	s. 47F(1)	01 Oct 15 00:00	Explanation provided	01 Oct 15 00:00	No further action	s. 47F(1)
01 Oct 15 00:00	01 Oct 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		01 Oct 15 00:00	Explanation provided	01 Oct 15 00:00	No further action	
01 Oct 15 00:00	01 Oct 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		01 Oct 15 00:00	Explanation provided	01 Oct 15 00:00	No further action	
02 Oct 15 00:00	02 Oct 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		02 Oct 15 00:00	Explanation provided	02 Oct 15 00:00	No further action	
03 Oct 15 00:00	03 Oct 15 00:00	Nauru Centre	Transfield	Person in Detention	access to Services		03 Oct 15 00:00	Explanation provided	03 Oct 15 00:00	No further action	
03 Oct 15 00:00	03 Oct 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		03 Oct 15 00:00	Explanation provided	03 Oct 15 00:00	No further action	
03 Oct 15 00:00	03 Oct 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		03 Oct 15 00:00	Explanation provided	03 Oct 15 00:00	No further action	
06 Oct 15 00:00	06 Oct 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		06 Oct 15 00:00	Clarification provided	06 Oct 15 00:00	No further action	
08 Oct 15 00:00	08 Oct 15 00:00	Nauru Centre	Transfield	Person in Detention	access to Services		08 Oct 15 00:00	Clarification provided	08 Oct 15 00:00	No further action	
12 Oct 15 00:00	12 Oct 15 00:00	Nauru Centre	Transfield	Person in Detention	Communication		12 Oct 15 00:00	Clarification provided	12 Oct 15 00:00	No further action	
15 Oct 15 00:00	15 Oct 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		15 Oct 15 00:00	Advice given	15 Oct 15 00:00	No further action	
19 Oct 15 00:00	20 Oct 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		20 Oct 15 00:00	Explanation provided	20 Oct 15 00:00	No further action	
19 Oct 15 00:00	20 Oct 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		20 Oct 15 00:00	Advice given	20 Oct 15 00:00	No further action	
19 Oct 15 00:00	20 Oct 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		20 Oct 15 00:00	Clarification provided	20 Oct 15 00:00	No further action	1982
19 Oct 15 00:00	20 Oct 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		20 Oct 15 00:00	Advice given	20 Oct 15 00:00	No further action	t ti
19 Oct 15 00:00	20 Oct 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		20 Oct 15 00:00	Advice given	20 Oct 15 00:00	No further action	
19 Oct 15 00:00	20 Oct 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		20 Oct 15 00:00	Advice given	20 Oct 15 00:00	No further action	, DIBP
19 Oct 15 00:00	20 Oct 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		20 Oct 15 00:00	Advice given	20 Oct 15 00:00	No further action	eleased by

						s. 47F(1)					s. 47F(1)
20 Oct 15 00:00	20 Oct 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		20 Oct 15 00:00	Advice given	20 Oct 20 00:00	No further action	
21 Oct 15 00:00	21 Oct 15 00:00	Nauru Centre	Transfield	Person in Detention	access to Services		21 Oct 15 00:00		21 Oct 20 00:00	No further action	
23 Oct 15 00:00	23 Oct 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		23 Oct 15 00:00	Clarification provided	23 Oct 15 00:00	No further action	
23 Oct 15 00:00	23 Oct 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		23 Oct 15 00:00	Advice given	23 Oct 15 00:00	No further action	
24 Oct 15 00:00	24 Oct 15 00:00	Nauru Centre	Transfield	Person in Detention	access to Services		24 Oct 15 00:00	Advice given	24 Oct 15 00:00	No further action	
24 Oct 15 00:00	24 Oct 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		24 Oct 15 00:00	Advice given	24 Oct 15 00:00	No further action	
26 Oct 15 00:00	26 Oct 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		26 Oct 15 00:00	Clarification provided	26 Oct 15 00:00	No further action	
27 Oct 15 00:00	27 Oct 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		27 Oct 15 00:00	Clarification provided	27 Oct 15 00:00	No further action	
29 Oct 15 00:00	29 Oct 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		29 Oct 15 00:00	Advice given	02 Nov 15 00:00	No further action	
29 Oct 15 00:00	29 Oct 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		29 Oct 15 00:00	Advice given	29 Oct 15 00:00	No further action	
30 Oct 15 00:00	30 Oct 15 00:00	Nauru Centre	Transfield	Person in Detention	access to Services		30 Oct 15 00:00	Advice given	30 Oct 15 00:00	No further action	

Complaints Reg	13101	-		The Second Secon						1	
Date Complaint Received (Time 1)	Date Added onto Complaints Register (Time 2)	IHMS Facility	Origin of Complaint	Complaint Received from	Category	Description	Date and Time Initial Response Provided (Time 4)	Action taken	Resolution Date (Time 3)	Follow up required	Comments
04 Nov 15 00:00	04 Nov 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances	s. 47F(1)	04 Nov 15 00:00	Advice given	04 Nov 15 00:00	No further saction	s. 47F(1)
04 Nov 15 00:00	12 Nov 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		04 Nov 15 00:00	Explanation provided	04 Nov 15 00:00	No further action	
10 Nov 15 15:00	12 Nov 15 00:00	Nauru Centre	Transfield	Person in Detention	Grievances		10 Nov 15 00:00	Clarification provided	10 Nov 15 00:00	No further action	
10 Nov 15 00:00	12 Nov 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		10 Nov 15 00:00	Explanation provided	10 Nov 15 00:00	No further action	
10 Nov 15 00:00	21 Nov 15 00:00	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care		10 Nov 15 00:00	Other - please detail in comments	10 Nov 15 00:00	No further action	
14 Nov 15 00:00	21 Nov 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		15 Nov 15 00:00	Explanation provided	15 Nov 15 00:00	No further action	
17 Nov 15 00:00	21 Nov 15 00:00	Nauru Centre	Transfield	Other - please detail in comments	Grievances		17 Nov 15 00:00	Explanation provided	17 Nov 15 00:00	No further action	
21 Nov 15 00:00	21 Nov 15 00:00	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care		21 Nov 15 00:00	Other - please detail in comments	21 Nov 15 00:00	No further action	
26 Nov 15 00:00	26 Nov 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		26 Nov 15 00:00	Explanation provided	26 Nov 15 00:00	No further action	
26 Nov 15 00:00	26 Nov 15 00:00	Nauru Centre	Transfield	Person in Detention	Quality of Clinical Care		26 Nov 15 00:00	Explanation provided	26 Nov 15 00:00	No further action	
28 Nov 15 00:00	28 Nov 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		28 Nov 15 00:00	Verbal/written apology	28 Nov 15 00:00	No further action	

Date Added water			Vinite of Stratth							
Date Added onto Complaints Register (Time 2)	IHMS Facility		Complaint Received from	Category	Description	Date and Time Initial Response Provided (Time 4)	Action taken	Resolution Date (Time 3)	Follow up required	Comments
05 Dec 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services	s. 47F(1)	02 Dec 15 00:00	Advice given	02 Dec 15 00:00	No further action	s. 47F(1)
10 Dec 15 00:00	Nauru Centre	Transfield	Other - please detail in comments	Access to Services		05 Dec 15 00:00	Advice given	05 Dec 15 00:00	No further action	
10 Dec 15 00:00	Nauru Centre	Transfield	Person in Detention	access to Services		05 Dec 15 00:00	Advice given	05 Dec 15 00:00	No further action	
23 Dec 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		21 Dec 15 00:00	Advice given	21 Dec 15 00:00	No further action	
23 Dec 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		21 Dec 15 00:00	Clarification provided	21 Dec 15 00:00	No further action	
23 Dec 15 00:00	Nauru Centre	Transfield	Person in Detention	Access to Services		23 Dec 15 00:00	Advice given	23 Dec 15 00:00	No further action	
	05 Dec 15 00:00 10 Dec 15 00:00 10 Dec 15 00:00 23 Dec 15 00:00 23 Dec 15 00:00	10 Dec 15 00:00 Nauru Centre 10 Dec 15 00:00 Nauru Centre 10 Dec 15 00:00 Nauru Centre 23 Dec 15 00:00 Nauru Centre 23 Dec 15 00:00 Nauru Centre 23 Dec 15 00:00 Nauru Centre	Register (Time 2) O5 Dec 15 00:00 Nauru Centre Transfield Transfield Transfield Nauru Centre Transfield Nauru Centre Transfield Nauru Centre Transfield Nauru Centre Transfield Transfield Nauru Centre Transfield Nauru Centre Transfield Nauru Centre Transfield	Register (Time 2) Nauru Centre Transfield Other - please detail in comments Nauru Centre Transfield Person in Detention Transfield Person in Detention Transfield Person in Detention Transfield Person in Detention Nauru Centre Transfield Person in Detention	Register (Time 2) Nauru Centre Transfield Other - please detail in comments Access to Services Transfield Other - please detail in comments Access to Services Transfield Person in Detention Access to Services Transfield Person in Detention Access to Services Access to Services Transfield Person in Detention Access to Services Access to Services Access to Services Access to Services Transfield Person in Detention Access to Services Register (Time 2) Nauru Centre Transfield Other - please detail in comments Services Nauru Centre Transfield Other - please detail in comments Services Nauru Centre Transfield Person in Detention Services Access to Services	Register (Time 2) Nauru Centre Transfield Person in Detention Access to Services Other - please detail in comments Services Nauru Centre Transfield Person in Detention Access to Services Other - please detail in comments Services Other - please detail in comments Access to Services Other - please detail in comments Services Other - please detail in comments Access to Services Other - please detail in comments Access to Services Other - please detail in comments Access to Services Other - please detail in comments Access to Services Other - please detail in comments Access to Services Other - please detail in comments Access to Services Other - please detail in comments Access to Services Other - please detail in comments Access to Services Other - please detail in comments Access to Services Other - please detail in comments Access to Services Register (Time 2) Nauru Centre Transfield Other - please detail in comments 10 Dec 15 00:00 Nauru Centre Transfield Person in Detention Access to Services Other - please detail in comments access to Services Other - please detail in comments Access to Services Other - please detail in comments Access to Services Other - please detail in comments Access to Services Register (Time 2) Nauru Centre Transfield Other - please detail in comments Services Other - please detail in comments Other - please detail in comments Services Other - please detail in comments Other - please detail in comments Services Other - please detail in comments Other - please detail in comments Other - please detail in comments Services Other - please detail in comments Other	Register (Time 2) Nauru Centre Transfield Person in Detention Access to Services Nauru Centre Transfield Person in Detention Other - please detail in comments Services Other - please detail in comments Other - please detail in comments Services Other - please detail in comments Other - plea			

IMS Complaints Register			⇒;∈ ihm	5								
Pate Complaint Received (Time 1)	Date Added onto Complaints Register (Time 2)	IHMS Facility	Complaint ID	Origin of Complaint	Complaint Received from	Category	Description	Date and Time Initial Response Provided (Time 4)	Action taken	Resolution Date (Time 3)	Follow up required	Comments
08 Jan 16 00:00	08 Jan 16 00:00	Nauru Centre	16c/009	Transfield	Person in detention	Access to Services	s. 47F(1)	08 Jan 16 00:00	Clarification provided	08 Jan 16 00:00	No further action	s. 47F(1)
13 Jan 16 00 00	14 Jan 16 00:00	Nauru Centre	16c/024	Transfield	Person in detention	Access to Services		14 Jan 16 00:00	Advice given	14 Jan 16 00:00	No further action	
13 Jan 16 00 00	13 Jan 16 00:00	Nauru Centre	16C/022	Transfield	Person in detention	Access to Services		13 Jan 16 00:00	Advice given	13 Jan 16 00:00	No further action	
15 Jan 16 00 00	15 Jan 16 00:00	Nauru Centre	16c/025	Transfield	Person in detention	Professional Conduct by HMS Staff		15 Jan 16 00:00	Explanation provided	15 Jan 16 00:00	No further action	
15 Jan 16 00 00	15 Jan 16 00:00	Nauru Centre	16c/029	Transfield	Person in detention	Access to Services		15 Jan 16 00:00	Advice given	15 Jan 16 00:00	No further action	
15 Jan 16 00 00	15 Jan 16 00:00	Nauru Centre	16c/028	Transfield	Person in detention	Quality of Clinical Care		15 Jan 16 00:00	Advice given	15 Jan 16 00:00	No further action	
19 Jan 16 00 00	19 Jan 16 00:00	Nauru Centre	16c/014	Transfield	Person in detention	Quality of Clinical Care		19 Jan 16 00:00	Clarification provided	19 Jan 16 00:00	No further action	
19 Jan 16 00 00	19 Jan 16 00:00	Nauru Centre	16c/034	Transfield	Person in detention	Quality of Clinical Care		19 Jan 16 00:00	Explanation provided	19 Jan 16 00:00	No further action	
19 Jan 16 00 00	19 Jan 16 00:00	Nauru Centre	16c/031	Transfield	Person in detention	Access to Services		19 Jan 16 00:00	Explanation provided	19 Jan 16 00:00	No further action	
21 Jan 16 00 00	21 Jan 16 00:00	Nauru Centre	16c/037	Transfield	Person in detention	Access to Services		21 Jan 16 00:00	Advice given	21 Jan 16 00:00	No further action	
23 Jan 16 00 00	23 Jan 16 00:00	Nauru Centre	16c/041	Transfield	Person in detention	access to Services		23 Jan 16 00:00	Explanation provided	23 Jan 16 00:00	No further action	
23 Jan 16 00 00	23 Jan 16 00:00	Nauru Centre	16c/045	Transfield	Person in detention	access to Services		23 Jan 16 00:00	Explanation provided	23 Jan 16 00:00	No further action	
27 Jan 16 00 00	27 Jan 16 00:00	Nauru Centre	16c/094	Transfield	Person in detention	access to Services		27 Jan 16 00:00	Explanation provided	27 Jan 16 00:00	No further action	
18 Jan 16 00 00	28 Jan 16 00:00	Nauru Centre	16c/035	Transfield	Person in detention	Quality of Clinical Care		19 Jan 16 00:00	Explanation provided	19 Jan 16 00:00	No further action	
26 Jan 16 00 00	28 Jan 16 00:00	Nauru Centre	16c/050	Transfield	Person in detention	Access to Services		26 Jan 16 00:00	Explanation provided	26 Jan 16 00:00	No further action	
26 Jan 16 00 00	28 Jan 16 00:00	Nauru Centre	16c/051	Transfield	Person in detention	Quality of Clinical Care		26 Jan 16 00:00	Explanation provided	26 Jan 16 00:00	No further action	
26 Jan 16 00 00	28 Jan 16 00:00	Nauru Centre	16c/052	Transfield	Person in detention	Quality of Clinical Care		26 Jan 16 00:00	Explanation provided	26 Jan 16 00:00	No further action	
31 Jan 16 00 00	31 Jan 16 00:00	Nauru Centre	16c/058	Transfield	Person in detention	Access to Services		31 Jan 16 00:00	Verbal/written apology	31 Jan 16 00:00	No further action	

ate Complaint			20 FB (2 FB)	official flor fine							Appendix to the later	
eceived (Time	Date Added onto Complaints Register (Time 2)	IHMS Facility	Complaint ID	Origin of Complaint	Complaint Received from	Category	Description	Date and Time Initial Response Provided (Time 4)	Action taken	Resolution Date (Time 3)	Follow up required	Comments
Feb 16 00:00	03 Feb 16 00:00	Nauru Centre	16c.068	Transfield	Person in Detention	Access to Services	s. 47F(1)	03 Feb 16 00:00	Advice given	03 Feb 16 00:00	No further action	s. 47F(1)
Feb 16 00:00	04 Feb 16 00:00	Nauru Centre	16C.070	Transfield	Person in Detention	Grievances		04 Feb 16 00:00	Explanation provided	04 Feb 16 00:00	No further action	
4 Feb 16 00:00	04 Feb 16 00:00	Nauru Centre	16C.065	Transfield	Person in Detention	Access to Services		04 Feb 16 00:00	Clarification provided	04 Feb 16 00:00	No further action	
5 Feb 16 00:00	06 Feb 16 00:00	Nauru Centre	16c.080	Transfield	Person in Detention	Grievances		06 Feb 16 00:00	Explanation provided	06 Feb 16 00:00	No further action	
5 Feb 16 00:00	06 Feb 16 00:00	Nauru Centre	16c.081	Transfield	Person in Detention	Access to Services		06 Feb 16 00:00	Explanation provided	06 Feb 16 00:00	No further action	
9 Feb 16 00:00	09 Feb 16 00:00	Nauru Centre	16C.093	Transfield	Person in Detention	Grievances		09 Feb 16 00:00	Clarification provided	09 Feb 16 00:00	No further action	
9 Feb 16 00:00	09 Feb 16 00:00	Nauru Centre	16.195	Transfield	Person in Detention	Access to Services		09 Feb 16 00:00	Explanation provided	09 Feb 16 00:00	No further action	
3 Feb 16 00:00	09 Feb 16 00:00	Nauru Centre	16c.082	Transfield	Person in Detention	Grievances		08 Feb 16 00:00	Explanation provided	08 Feb 16 00:00	No further action	
2 Feb 16 00:00	12 Feb 16 00:00	Nauru Centre	16c.102	Transfield	Person in Detention	Grievances		12 Feb 16 00:00	Explanation provided	12 Feb 16 00:00	No further action	
1 Feb 16 00:00	13 Feb 16 00:00	Nauru Centre	16c.100	Transfield	Person in Detention	Grievances		11 Feb 16 00:00	Explanation provided	11 Feb 16 00:00	No further action	
2 Feb 16 00:00	13 Feb 16 00:00	Nauru Centre	16c.107	Transfield	Person in Detention	Grievances		12 Feb 16 00:00	Explanation provided	12 Feb 16 00:00	No further action	
5 Feb 16 00:00	15 Feb 16 00:00	Nauru Centre	16C.123	Transfield	Person in Detention	Grievances		15 Feb 16 00:00	Explanation provided	16 Feb 16 00:00	No further action	
5 Feb 16 00:00	15 Feb 16 00:00	Nauru Centre	16C.121	Transfield	Person in Detention	Grievances		15 Feb 16 00:00	Explanation provided	15 Feb 16 00:00	No further action	
6 Feb 16 00:00	16 Feb 16 00:00	Nauru Centre	16c.125	Transfield	Person in Detention	Grievances		16 Feb 16 00:00	Explanation provided	16 Feb 16 00:00	No further action	
6 Feb 16 00:00	18 Feb 16 00:00	Nauru Centre	16c.129	Transfield	Person in Detention	Grievances		18 Feb 16 00:00	Clarification provided	18 Feb 16 00:00	No further action	
0 Feb 16 00:00	21 Feb 16 00:00	Nauru Centre	16c.136	Transfield	Person in Detention	Grievances		20 Feb 16 00:00	Explanation provided	27 Feb 16 00:00	No further action	
0 Feb 16 00:00	21 Feb 16 00:00	Nauru Centre	n/a	Transfield	Person in Detention	Access to Services		20 Feb 16 00:00	Explanation provided	27 Feb 16 00:00	No further action	
2 Feb 16 00:00	03 Mar 16 00:00	Nauru Centre	16c.103	Transfield	Person in Detention	Access to Services		12 Feb 16 00:00	Explanation provided	12 Feb 16 00:00	No further action	
8 Feb 16 00:00	03 Mar 16 00:00	Nauru Centre	16c.104	Transfield	Person in Detention	Grievances		18 Feb 16 00:00	Clarification provided	18 Feb 16 00:00	No further action	Φ
5 Feb 16 00:00	03 Mar 16 00:00	Nauru Centre	16c.114	Transfield	Person in Detention	Access to Services		15 Feb 16 00:00	Explanation provided	15 Feb 16 00:00	No further action	der the
5 Feb 16 00:00	03 Mar 16 00:00	Nauru Centre	16c.115	Transfield	Person in Detention	Access to Services		15 Feb 16 00:00	Explanation provided	15 Feb 16 00:00	No further action	pun
3 Feb 16 00:00	03 Mar 16 00:00	Nauru Centre	16c.148	Transfield	Person in Detention	Access to Services		03 Feb 16 00:00	Explanation provided	03 Feb 16 00:00	No further action	DIBP
3 Feb 16 00:00	03 Mar 16 00:00	Nauru Centre	16c.149	Transfield	Person in Detention	Grievances		03 Feb 16 00:00	Advice given	03 Feb 16 00:00	No further action	l by
9 Feb 16 00:00	03 Mar 16 00:00	Nauru Centre	16c.196	Transfield	Person in Detention	Access to Services		09 Feb 16 00:00	Clarification provided	09 Feb 16 00:00	No further action	Released

							s. 47F(1)						Doddillol	11. —
							o (.)					s. 47F(1)		
11 Feb 16 00:00	03 Mar 16 00:00	Nauru Centre	16c.212	Transfield	Person in Detention	Access to Services		11 Feb 16 00:00	Explanation provided	11 Feb 16 00:00	No further action			
29 Feb 16 00:00	03 Mar 16 00:00	Nauru Centre	RC0193	Transfield	Person in Detention	ccess to Service	4	29 Feb 16 00:00	Verbal/written apology	29 Feb 16 00:00	No further action			