

Attachment A

DECISION RECORD

Request Details

FOI Request FA 14/05/00374

File Number ADF2014/15580

Scope of request

I would like to request under freedom of information laws:

- *emails,*
- *titles of relevant spreadsheets, and*
- *titles of the columns of these spreadsheets*

regarding the audit of the safeguard profiles and the agents of interest contained on the ICSE system.

I do not require personal details of the agents. The time frame is from October 1, 2013 until April 30 2014.

Documents in scope

1. Departmental file – email chain with attachment – containing 3 folios.
2. Departmental file – email chain with attachment – containing 3 folios
3. Departmental file – email chain with attachment – containing 2 folios
4. Departmental file – email chain – containing 4 folios
5. Departmental file – email chain with attachment – containing 3 folios
6. Departmental file – email chain with attachment – containing 3 folios
7. Departmental file – email chain with attachment – containing 3 folios

Authority to make decision

I am an officer authorised under section 23 of the FOI Act to make decisions in respect of requests to access documents or to amend or annotate departmental records.

Information considered

In reaching my decision, I have considered the following:

- *The Freedom of Information Act 1982;*
- Departmental files and/or documents (identified above); and
- The Australian Information Commissioner's Guidelines relating to access to documents held by government.

Reasons for decision

I have considered the files within the scope of your request and applied exemptions in part or in full to documents as detailed in the Schedule of Documents. You should read the schedule in conjunction with the exemptions below.

Deletion of exempt or irrelevant material under s.22 of the Act

Section 22(2) of the Act provides that, where an agency reaches the view that a document contains exempt information or material that is irrelevant to the request **and** it is possible for the agency to prepare an edited copy of the document with the irrelevant or exempt material deleted, then the agency must prepare such a copy.

This edited copy must be provided to the applicant. Further, the decision maker must advise the applicant in writing that the edited copy of the document has been prepared and of the reason(s) for each of the deletions in the document (s.22(3) of the Act).

Exempt material is deleted pursuant to s.22(1)(a)(i) and irrelevant material is deleted pursuant to s.22(1)(a)(ii) of the Act.

Deletion of irrelevant material as applied to your FOI request

The attachments to the emails contain information which is considered irrelevant to your request, as you have specifically removed this information from the scope of your request. The relevant material has been deleted pursuant to s.22(1)(a)(ii) of the Act.

Conditionally exempt documents

The documents I have considered fall under a range of 'conditional' exemptions in the Act. Therefore, I will explain what a 'conditionally exempt' document is before discussing the individual exemptions I have applied.

The Act was amended in November 2010 to impose a new public interest test on all 'conditionally exempt' information, including personal information. The Act now provides that 'conditionally exempt' information must be released unless the decision maker reaches the view that release of the information would be 'contrary' to the public interest.

The public interest test

Factors weighing in favour of release

In weighing up the public interest test, s.11B(3) of the Act states that a decision maker **must** consider whether disclosure of the information would:

- (a) *promote the objects of the Act; or*
- (b) *inform debate on a matter of public importance; or*
- (c) *promote effective oversight of public expenditure; or*
- (d) *allow a person to access his or her personal information.*

The objects of the Act, set out in s.3(1) are to give the Australian community access to information held by the Government of the Commonwealth by providing, amongst other things, for a right of access to documents. The intention of Parliament is to promote Australia's representative democracy by increasing public participation in Government processes, with a view to promoting better-informed decision-making and increasing scrutiny, discussion, comment and review of the Government's activities

Factors weighing against release

The Act does not contain any factors 'against' disclosure. However, the Act states that, if the Australian Information Commissioner has issued Guidelines (IC Guidelines) that set out factors weighing against disclosure, then the decision maker must also consider those factors when weighing the public interest (s.11B(5) of the Act).

The Information Commissioner has since issued Guidelines that contain a **non-exhaustive** list of factors that a decision maker **must** consider when weighing whether it is contrary to the public interest to release 'conditionally exempt' information (paragraph 6.29 of the IC Guidelines).

The elements that weigh against disclosure are:

Whether disclosure of the personal information could reasonably be expected to:

- (a) prejudice the protection of an individual's right to privacy, including where:*
 - i. the personal information is that of a child, where the applicant is the child's parent, and disclosure of the information is reasonably considered not to be in the child's best interests*
 - ii. the personal information is that of a deceased individual where the applicant is a close family member (a close family member is generally a spouse or partner, adult child or parent of the deceased, or other person who was ordinarily a member of the person's household) and the disclosure of the information could reasonably be expected to affect the deceased person's privacy if that person were alive.*
- (b) prejudice the fair treatment of individuals and the information is about unsubstantiated allegations of misconduct or unlawful, negligent or improper conduct*
- (c) prejudice security, law enforcement, public health or public safety*
- (d) impede the administration of justice generally, including procedural fairness*
- (e) impede the administration of justice for an individual*
- (f) impede the protection of the environment*
- (g) impede the flow of information to the police or another law enforcement or regulatory agency*
- (h) prejudice an agency's ability to obtain confidential information*
- (i) prejudice an agency's ability to obtain similar information in the future*
- (j) prejudice the competitive commercial activities of an agency*
- (k) harm the interests of an individual or group of individuals*
- (l) prejudice the conduct of investigations, audits or reviews by the Ombudsman or Auditor-General*
- (m) prejudice the management function of an agency*
- (n) prejudice the effectiveness of testing or auditing procedures*

I will now consider each conditional exemption that I have applied in my decision.

Conditional Exemptions as applied to your request

Conditional exemption – personal information – s.47F

A document is 'conditionally exempt' under s.47F(1) of the Act if its release would involve the 'unreasonable disclose of personal information about any person, including a deceased person'.

For information or documents to be exempt under this provision, the information in the documents must meet the definition of 'personal information' in s.4(1) of the Act and I must be satisfied that the release of the information is 'unreasonable'.

Section 47F(2) of the Act sets out the factors that may be considered when determining whether release is 'unreasonable'. They are: the extent to which the information is well known; whether the person to whom the information relates is known to be (or to have been) associated with the matters dealt within the document; the availability of the information from publically accessible sources and any other matters that the department considers relevant.

I have applied this exemption to document 2 (email trail). The information I have identified as exempt under s.47F(1) comprises the mobile telephone number of a departmental officer.

I am satisfied that the information in question is 'personal information' and I am satisfied that the release of this information would be 'unreasonable' in the context of the request.

Therefore, I am satisfied that the conditional exemption in s.47F(1) applies to the documents containing 'personal' information. As a result, I must consider the application of the public interest test in s.11B of the Act to determine whether the release of the information in the documents would be 'contrary to the public interest'.

Factors favouring disclosure

I have considered, below, the factors as set out in s.11B(3) of the Act, discussed previously.

I am satisfied that the release of the documents would promote the objects of the Act as it would provide access to information held by Government and that this factor weighs in favour of the release not being 'contrary to the public interest'.

However, I am satisfied that the release of the personal information contained in the relevant documents would not have any bearing on or relevance to any matter of public debate. Therefore this factor does not weigh in favour of release.

Further, I am satisfied that the release of the personal information is irrelevant to the effective oversight of public expenditure. Therefore, this factor does not weigh in favour of release.

Finally, the release of the document containing third parties' personal information would not allow you to access your own information. This factor does not weigh in favour of release.

Therefore, only the first public interest factor weighs in favour of release.

Factors weighing against disclosure


As discussed previously, the Information Commissioner has issued Guidelines that contain a list of factors weighing against disclosure which must be considered under s.11B(5) of the Act.

I consider that the following factor is relevant to the personal information in the identified document:

- *prejudice the protection of an individual's right to privacy;*

I have accorded these three factors significant weight. Therefore, on balance I am satisfied that releasing the personal information in the document would be contrary to the public interest and that the information I have deleted in the documents under section 47F(1) of the Act is exempt from release under the Act.

Having reached that view, s.22(2) of the FOI Act requires me to provide you with an edited copy of the documents, with the exempt information deleted under s.22(1)(b).



Marianne Nolte-Crimp
Authorised FOI Decision Maker
FOI & Privacy Policy Section
Ministerial, Executive & External Accountability Branch
Department of Immigration and Border Protection
Email foi@immi.gov.au
Telephone (02) 6264 1757

9 July 2014



Australian Government

Department of Immigration and Border Protection

Attachment B

SCHEDULE OF DOCUMENTS TO DECISION RECORD

FOI Request FA 14/05/00374

File Number ADF2014/15580

1. Departmental File: email chain with attachment – containing 3 folios

Folio	Description	Decision	Legislation
1-2	Email dated 15/11/2013 – RE: Agents of interest in ICSE	Release in full	
1	Attachment – Agent of Interest	Irrelevant material deleted	s.22(1)(a)(ii)

2. Departmental File: email chain with attachment – containing 3 folios

Folio	Description	Decision	Legislation
1-2	Email dated 18/11/2013 – Migration Agents Reporting & moving forward	Exempt in part	s.47F(1)
1	Attachment – Migration Agents – Profile Reporting FY2012	Irrelevant material deleted	s.22(1)(a)(ii)

3. Departmental File: email chain with attachment – containing 3 folios

Folio	Description	Decision	Legislation
1	Email dated 16/12/2013 – RE: Safeguard and ICSE	Release in full	
1	Attachment – Agent Report	Irrelevant material deleted	s.22(1)(a)(ii)

4. Departmental File: email chain– containing 4 folios

Folio	Description	Decision	Legislation
1-3	Email dated 17/12/2013 – RE: Safeguard and ICSE	Release in full	

5. Departmental File: email chain with attachment – containing 3 folios

Folio	Description	Decision	Legislation
1-2	Email dated 29/01/2014 – Agent of Interest notes ‘system issues’	Release in full	
1	Attachment – AoI system notes	Irrelevant material deleted	s.22(1)(a)(ii)

6. Departmental File: email chain with attachment – containing 3 folios

Folio	Description	Decision	Legislation
1-2	Email dated 19/02/2014 – Agent of Interest notes ‘registrations lapsing or expiring’	Release in full	
1	Attachment – AoI Registration ended	Irrelevant material deleted	s.22(1)(a)(ii)

7. Departmental File: email chain with attachment – containing 3 folios

Folio	Description	Decision	Legislation
1-2	Email dated 19/02/2014 – Agent of Interest review	Release in full	
1	Attachment – AoI Integrity	Irrelevant material deleted	s.22(1)(a)(ii)

From: [Diana TRIONFI](#)
To: [Diana TRIONFI](#)
Subject: FW: Agents of interest on ICSE [DLM=Sensitive]
Date: Monday, 2 June 2014 2:03:21 PM
Attachments: [Agent of Interest.xls](#)

Sensitive

Sensitive

From: Gavin HAYNES
Sent: Friday, 15 November 2013 4:21 PM
To: Fauziah VARUSAY
Cc: David GLADWIN; Diana TRIONFI
Subject: RE: Agents of interest on ICSE [DLM=Sensitive]

Sensitive

Fauziah

Attached is a Spreadsheet of the information requested.

It shows only **active** agents and only those agents that are **currently** an agent of interest with the comment field.

Regards
Gavin

Sensitive

From: Fauziah VARUSAY
Sent: Friday, 15 November 2013 2:26 PM
To: Gavin HAYNES
Cc: David GLADWIN; Diana TRIONFI
Subject: Agents of interest on ICSE [DLM=Sensitive]

Sensitive

Hi Gavin

Thanks for talking to me earlier. As discussed, I'd be grateful if you would be able to provide me with a list "Agents of Interest" currently on ICSE. Would you be able to include the details, including narrative in the notes field, that are on ICSE against each agent?

FYI we are in the process of reviewing our agents of interest list and it would be helpful to have an overview of what exists on ICSE.

Many thanks again-- could you also please let me know how soon this can be done as well?

Kind regards
Fauziah

Fauziah Varusay
Assistant Director
Migration Agents Policy Section (MAPS)
Visa Framework and Family Policy Branch

Department of Immigration and Border Protection
Telephone: (02) 6198 7287
Email: Fauziah.Varusay@immi.gov.au
Website: www.immi.gov.au

Sensitive

This document may contain 'personal identifiers' and 'personal information' as defined under the Migration Act 1958 or Australian Citizenship Act 2007, and can only be used for purposes under these Acts.

This document may contain 'personal identifiers' and 'personal information' as defined under the Migration Act 1958 or Australian Citizenship Act 2007, and can only be used for purposes under these Acts.

This document may contain 'personal identifiers' and 'personal information' as defined under the Migration Act 1958 or Australian Citizenship Act 2007, and can only be used for purposes under these Acts.

[illegible]

Released by DIBP under the
Freedom of Information Act 1982

From: [Diana TRIONFI](#)
To: [Diana TRIONFI](#)
Subject: FW: Migration Agents Reporting & moving forward [SEC=UNOFFICIAL]
Date: Monday, 2 June 2014 2:03:09 PM
Attachments: [Migration Agents -Profile Reporting FY2012 - 2013.xlsx](#)

UNOFFICIAL

UNOFFICIAL

From: David GLADWIN
Sent: Monday, 18 November 2013 9:58 AM
To: Fauziah VARUSAY
Cc: Diana TRIONFI; Catherine GENN
Subject: Migration Agents Reporting & moving forward [SEC=UNOFFICIAL]

UNOFFICIAL

Hi Fauziah

I have attached a spread sheet which contains reports on each Migration Agent profile owned by MAPS which are:

1455 – Migration Agents – Non Res Address Hurstville
2108 – Migration Agents – Fraudulent Documents Alert
2272 – Migration Agents – Possible Unregistered Alert
2275 – Migration Agents – Possible Unregistered Activity
2556 – Migration Agents – Possible Unregistered Activity
2614 – Migration Agents Section – Suspected Agent Fraud
2947 – Migration Sections – Agent of Concern

The report breaks down the finalised visa outcomes for each profile for the last program year – FY2012/2013. The report further breaks down the report to matches by Citizenship and Subclass.

Individual profile reports will be completed next week which look at the construct of the profile and overall statistics.

Going forward I think we can get together once you have digested the reports and look at:

- What a useful report should look like for MAPS
- Aligning the 'Agent of Interest' flag in ICSE to the Safeguards profile lists
- Review the titles, alerts and narrative treatments for each profile
- Consolidate the work done on agents outside of MAPS (particularly the Skilled program)

Thanks for your patience and look forward to catching up!

Kind regards

David Gladwin
Risk Tiering Business Lead
Risk Tiering, Safeguards & Projects
Department of Immigration and Border Protection
Telephone: (02) 6225 6777
Mobile: [Mobile]s. 47F(1)
Email: david.gladwin@immi.gov.au

UNOFFICIAL

Released by DIBP under the
Freedom of Information Act 1982

From: [Diana TRIONFI](#)
To: [Diana TRIONFI](#)
Subject: FW: Safeguard and ICSE [SEC=UNCLASSIFIED]
Date: Monday, 2 June 2014 2:02:45 PM
Attachments: [Agent report.xls](#)

UNCLASSIFIED

UNCLASSIFIED

From: Gavin HAYNES
Sent: Monday, 16 December 2013 2:11 PM
To: Fauziah VARUSAY; David GLADWIN; Diana TRIONFI; Rina SEMBEL
Subject: RE: Safeguard and ICSE [SEC=UNCLASSIFIED]

UNCLASSIFIED

Hi

Here is the Agent Report that you requested

Regards
Gavin

UNCLASSIFIED

From: Fauziah VARUSAY
Sent: Wednesday, 11 December 2013 5:29 PM
Required: Fauziah VARUSAY; Gavin HAYNES; David GLADWIN; Diana TRIONFI; Rina SEMBEL
Subject: Safeguard and ICSE [SEC=UNCLASSIFIED]
When: Monday, 16 December 2013 11:00 AM-12:00 PM.
Where: Diana's office, L4 South Room 351, 6 Chan St

UNCLASSIFIED

UNCLASSIFIED

From: [Diana TRIONFI](#)
To: [Diana TRIONFI](#)
Subject: FW: Safeguard and ICSE [SEC=UNCLASSIFIED]
Date: Monday, 2 June 2014 2:02:27 PM

UNCLASSIFIED

UNCLASSIFIED

From: Gavin HAYNES
Sent: Tuesday, 17 December 2013 8:15 AM
To: Fauziah VARUSAY
Cc: David GLADWIN; Diana TRIONFI; Rina SEMBEL; Nathan BESSELL; Phil JACOMB
Subject: RE: Safeguard and ICSE [SEC=UNCLASSIFIED]

UNCLASSIFIED

Fauziah

My **comments** below

Regards
Gavin

UNCLASSIFIED

From: Fauziah VARUSAY
Sent: Monday, 16 December 2013 2:51 PM
To: Gavin HAYNES
Cc: David GLADWIN; Diana TRIONFI; Rina SEMBEL; Nathan BESSELL; Phil JACOMB
Subject: RE: Safeguard and ICSE [SEC=UNCLASSIFIED]

UNCLASSIFIED

Thanks for this Gavin. Just a couple of questions, and apologies if you have already answered them:

- Agent ID and MARA ID – is the former ICSE generated and the latter the actual MARN?

Correct, Agent Id is generated by ICSE, MARA ID is afixed 7 length format given to us by MARA

- Currently registered – I did a random check on a few of the ones that have “yes” ticked against them and cross checked with the MARA website, not all are listed as currently registered. Not sure if this is a system error?

Could either be a system error or the data being provided is incorrect - I would need to get a copy of the latest load data to confirm - do you have any particular Agent that you checked that was inconsistent ?

Is it also possible to give us a list of who has access to edit Agents of Interest on ICSE?

In the table below - those Security Groups with a PRFL_2 have access to Agent of Interest

Query1		
SYS_SCRTY_GRP_ID	SYS_SCRTY_GRP_DS	ACCESS_RIGHT_TX
101	DIMA Read Only	PRFL_1
103	eCommerce Read Only	PRFL_1
104	Non-DIMA Access - ASIO	PRFL_1
150	DFAT - Visa Issue	PRFL_1

151	Non-Departmental - Citizenship	PRFL_1
153	HIC Data Extraction	PRFL_1
201	Clerical Support - update	PRFL_3
202	Clerical support - CPM	PRFL_3
203	Investigations Officers - Update	PRFL_3
205	Olympic Call Centre	PRFL_3
301	Decision Officers - Citz	PRFL_3
302	Decision Officers - Citz/Resi/Counter	PRFL_3
305	Decision Officers - Protection Visa	PRFL_3
306	Compliance Officers	PRFL_3
307	Ministerial Intervention Officer	PRFL_3
351	LE Decision	PRFL_3
353	LE Admin	PRFL_3
401	Senior Decision Officers - Citz/Resi/Counter	PRFL_3
402	Senior Decision Officers/Compliance	PRFL_3
501	Decision Officers - CO Citz	PRFL_3
701	Managers	PRFL_3
702	Managers - Prima Facie PV	PRFL_3
703	Managers - MAPLS	PRFL_2
802	Australian Security Cleared	PRFL_3
852	Enforcement Managers	PRFL_3
901	ICSE Systems Admin	PRFL_2

Thanks again Gavin for the meeting this afternoon, and to you too David. It was very useful indeed!

Kind regards
Fauziah

Fauziah Varusay
Assistant Director
Migration Agents Policy Section (MAPS)
Visa Framework and Family Policy Branch
Department of Immigration and Border Protection

Telephone: (02) 6198 7287
Email: fauziah.varusay@immi.gov.au
Website: www.immi.gov.au

UNCLASSIFIED

From: Gavin HAYNES
Sent: Monday, 16 December 2013 2:11 PM
To: Fauziah VARUSAY; David GLADWIN; Diana TRIONFI; Rina SEMBEL
Subject: RE: Safeguard and ICSE [SEC=UNCLASSIFIED]

Released by DIBP under the
Freedom of Information Act 1982

UNCLASSIFIED

Hi

Here is the Agent Report that you requested

Regards
Gavin

UNCLASSIFIED

From: Fauziah VARUSAY

Sent: Wednesday, 11 December 2013 5:29 PM

Required: Fauziah VARUSAY; Gavin HAYNES; David GLADWIN; Diana TRIONFI; Rina SEMBEL

Subject: Safeguard and ICSE [SEC=UNCLASSIFIED]

When: Monday, 16 December 2013 11:00 AM-12:00 PM.

Where: Diana's office, L4 South Room 351, 6 Chan St

UNCLASSIFIED

UNCLASSIFIED

Released by DIBP under the
Freedom of Information Act 1982

From: [Diana TRIONFI](#)
To: [Diana TRIONFI](#)
Subject: FW: Agent of Interest notes "system issues" [DLM=For-Official-Use-Only]
Date: Monday, 2 June 2014 2:02:14 PM
Attachments: [AoI_system_notes.xlsx](#)

For-Official-Use-Only

For-Official-Use-Only

From: Nathan BESSELL
Sent: Wednesday, 29 January 2014 9:54 AM
To: Gavin HAYNES
Cc: Diana TRIONFI; Fauziah VARUSAY
Subject: Agent of Interest notes 'system issues' [DLM=For-Official-Use-Only]

For-Official-Use-Only

Hi Gavin

I hope you had a good Christmas and New Year break.

Following our discussions with you last year we have started reviewing the Agent of Interest notes in ICSE. In particular, we have looked at the Agent of Interest Notes on 'system issues' which state:

'Due to an ICSE system error the agent's status displayed on this screen may be inaccurate. Please check the agent's current registration status on the MARA website (see: www.themara.com.au) or contact AIMS before proceeding'.

As these notes are dated either 2007, 2008 or 2009 it is more than likely that the system issues have been resolved and agents current registration status would reflect data received from the Office of the MARA since then. It is also my understanding that 'un-ticking' the Agent of Interest tick-box does not delete the note from ICSE and the information will remain in ICSE historically.

As such we would appreciate your assistance to 'un-tick' the Agent of Interest notes for the agents in the attached document that relate to 'system issues'.

Happy to discuss further and thank you in advance.

Kind regards

Nathan Bessell
A/g Assistant Director
Migration Agents Policy Section
Visa Framework & Family Policy Branch
Department of Immigration and Border Protection
Telephone: (02) 6264 4846

Email: nathan.bessell@immi.gov.au

For-Official-Use-Only

Released by DIBP under the
Freedom of Information Act 1982

[illegible]

Released by DIBP under the
Freedom of Information Act 1982

From: [Diana TRIONFI](#)
To: [Diana TRIONFI](#)
Subject: 19 Feb FW: TRIM: Agent of Interest notes "registrations lapsing or expiring" [DLM=For-Official-Use-Only]
Date: Monday, 2 June 2014 2:01:24 PM
Attachments: [AoI Registration ended.xlsx](#)

For-Official-Use-Only

For-Official-Use-Only

From: Nathan BESSELL
Sent: Wednesday, 19 February 2014 8:40 AM
To: Diana TRIONFI
Subject: FW: TRIM: Agent of Interest notes 'registrations lapsing or expiring' [DLM=For-Official-Use-Only]

For-Official-Use-Only

Registrations lapsing or expiring.

Thanks

Nathan Bessell
Migration Agents Policy Section
Visa Framework & Family Policy Branch
Department of Immigration and Border Protection
Telephone: (02) 6264 4846
Email: nathan.bessell@immi.gov.au

For-Official-Use-Only

From: Nathan BESSELL
Sent: Monday, 10 February 2014 12:41 PM
To: Gavin HAYNES
Cc: Fauziah VARUSAY
Subject: TRIM: Agent of Interest notes 'registrations lapsing or expiring' [DLM=For-Official-Use-Only]

For-Official-Use-Only

Hi Gavin

We have continued reviewing the Agent of Interest notes in ICSE and have looked at notes which contain 'details on migration agent registrations lapsing or expiring' which state:

'Agent's registration has ceased. For the agent's current status, check the registration page of www.mara.com.au or contact Migration Agents Section'.

As the majority of these Agent of Interest notes are dated either 2008 or 2009 it is more than likely that the 'Currently Registered' tick box would reflect the agents' current registration status based on ongoing data uploads received from the Office of the MARA since that time. I also understand that 'un-ticking' the Agent of Interest tick-box does not delete the note from ICSE and the information will remain in ICSE historically.

We would appreciate your assistance to 'un-tick' the Agent of Interest notes for the agents in the attached document that relate to 'details on migration agent registrations lapsing or expiring' as these are dated 2008 or 2009.

Also, grateful if you could confirm that Agent of Interest tick boxes that relate to 'system issues' have been un-ticked as per our previous request.

Happy to discuss.

Kind regards

Nathan Bessell
Migration Agents Policy Section
Visa Framework & Family Policy Branch
Department of Immigration and Border Protection
Telephone: (02) 6264 4846
Email: nathan.bessell@immi.gov.au

For-Official-Use-Only

Released by DIBP under the
Freedom of Information Act 1982

[illegible]

From: [Diana TRIONFI](#)
To: [Diana TRIONFI](#)
Subject: 19 Feb - FW: Agent of Interest review [DLM=For-Official-Use-Only]
Date: Monday, 2 June 2014 2:00:52 PM
Attachments: [AoI_Integrity.xlsx](#)

For-Official-Use-Only

For-Official-Use-Only

From: Nathan BESSELL
Sent: Wednesday, 19 February 2014 9:12 AM
To: Diana TRIONFI
Subject: FW: Agent of Interest review [DLM=For-Official-Use-Only]

For-Official-Use-Only

Hi Diana

As discussed email two.

Thanks

Nathan Bessell
Migration Agents Policy Section
Visa Framework & Family Policy Branch
Department of Immigration and Border Protection
Telephone: (02) 6264 4846
Email: nathan.bessell@immi.gov.au

For-Official-Use-Only

From: Nathan BESSELL
Sent: Monday, 17 February 2014 11:42 AM
To: Fauziah VARUSAY
Subject: Agent of Interest review [DLM=For-Official-Use-Only]

For-Official-Use-Only

Hi Fauziah

I have looked through the 'Integrity' Agent of Interest notes and have summarised my recommendations below:

- Recommend at this stage 11 out of 13 of the 'Integrity' Agent of Interest notes are unticked. Four of the agents who have these Agent of Interest notes are already in Safeguards and five of the agents should be transferred into relevant Safeguard Profiles.

One of these notes is outdated and the final agent does not have any similar complaints/information to warrant moving into Safeguards.

- I will email Nikki Cummins in NSW Investigations to see if she is happy for two notes to be transferred into Safeguards as she is listed as a contact point for regular monitoring of the two agents. If she is these notes will be un-ticked meaning all 13 will be un-ticked.

I have attached the spreadsheet with my comments for each agent.

Happy to discuss further!

Thanks

Nathan Bessell
Migration Agents Policy Section
Visa Framework & Family Policy Branch
Department of Immigration and Border Protection
Telephone: (02) 6264 4846
Email: nathan.bessell@immi.gov.au

For-Official-Use-Only

[illegible]