



Australian Government
Department of Immigration and Border Protection

Attachment A

DECISION RECORD

Request Details

FOI Request FA 14/02/01001
File Number ADF2014/6388

Scope of Request

All correspondence between the immigration minister or any of the minister's staff and any immigration department officers in relation to the asylum seeker data breach.

Documents in scope

1. Email correspondence between the Immigration Minister or any of the Minister's staff with any immigration department officials – 87 pages.

Decision

I am an officer authorised under section 23(1) of the FOI Act to make decisions in relation to FOI requests.

My decision is to release in part the documents which fall within the scope of your request. A statement of reasons for my decision is below.

You should read the documents in conjunction with the Schedule of Documents and the statement of reasons.

Information considered

In reaching my decision I have considered the following:

- The *Freedom of Information Act 1982*;
- the *FOI guidelines* issued by the Australian Information Commissioner;
- Departmental documents (identified above); and
- consultation with relevant business areas.

Reasons for decision

I have considered the documents within the scope of your request and applied exemptions in part or in full to documents as detailed in the Schedule of Documents. You should read the schedule in conjunction with the exemptions below.

FREEDOM OF INFORMATION ACT 1982 - Section 22(1)(a)(ii)

Access to edited copies with exempt or irrelevant matter deleted

Scope

- (1) This section applies if:
 - (a) an agency or Minister decides:
 - (i) to refuse to give access to an exempt document; or
 - (ii) that to give access to a document would disclose information that would reasonably be regarded as irrelevant to the request for access; and
 - (b) it is possible for the agency or Minister to prepare a copy (an *edited copy*) of the document, modified by deletions, ensuring that:
 - (i) access to the edited copy would be required to be given under section 11A (access to documents on request); and
 - (ii) the edited copy would not disclose any information that would reasonably be regarded as irrelevant to the request; and
 - (c) it is reasonably practicable for the agency or Minister to prepare the edited copy, having regard to:
 - (i) the nature and extent of the modification; and
 - (ii) the resources available to modify the document; and
 - (d) it is not apparent (from the request or from consultation with the applicant) that the applicant would decline access to the edited copy.

I have removed information under s.22(1)(a)(ii) as irrelevant to the scope of your request. You have sought information from the 19 February 2014 only. Therefore, any correspondence not dated 19 February 2014 has been deleted. Further to that, you have also specified that you are seeking correspondence between the Minister's Office and the Department. Therefore, any correspondence that occurred with other parties during that time has been exempt. This includes emails to other agencies not specified by you in your request.

Conditionally exempt documents

FOI Act was amended in November 2010 to impose a new public interest test on all 'conditionally exempt' information, including personal information. The FOI Act now provides that 'conditionally exempt' information must be released unless the decision maker reaches the view that release of the information would be 'contrary' to the public interest.

The public interest test

Factors weighing in favour of release

In weighing up the public interest test, s.11B(3) of the FOI Act states that a decision maker **must** consider whether disclosure of the personal information would:

- (a) *promote the objects of the Act; or*
- (b) *inform debate on a matter of public importance; or*
- (c) *promote effective oversight of public expenditure; or*
- (d) *allow a person to access his or her personal information.*

The objects of the Act, set out in s.3(1) are to give the Australian community access to information held by the Government of the Commonwealth by providing, amongst other things, for a right of access to documents. The intention of Parliament is to promote Australia's representative democracy by increasing public participation in Government processes, with a view to promoting better-informed decision-making and increasing scrutiny, discussion, comment and review of the Government's activities

Factors weighing against release

The FOI Act does not contain any factors 'against' disclosure. However, the FOI Act states that, if the Australian Information Commissioner has issued Guidelines that set out factors weighing against disclosure, then the decision maker must also consider those factors when weighing the public interest (s.11B(5) FOI Act).

The AIC has since issued Guidelines that contain a non-exhaustive list of factors that a decision maker **must** consider when weighing whether it is contrary to the public interest to release 'conditionally exempt' information (paragraph 6.29 of the Guidelines).

The relevant elements that weigh against disclosure in this case are:

Whether disclosure of the personal information could reasonably be expected to:

- (a) prejudice the protection of an individual's right to privacy, including where:
 - i. the personal information is that of a child, where the applicant is the child's parent, and disclosure of the information is reasonably considered not to be in the child's best interests*
 - ii. the personal information is that of a deceased individual where the applicant is a close family member (a close family member is generally a spouse or partner, adult child or parent of the deceased, or other person who was ordinarily a member of the person's household) and the disclosure of the information could reasonably be expected to affect the deceased person's privacy if that person were alive.**
- (m) prejudice the management function of an agency*
- (n) prejudice the effectiveness of testing or auditing procedures*

FREEDOM OF INFORMATION ACT 1982 - Section 47E

Public interest conditional exemptions—certain operations of agencies

A document is conditionally exempt if its disclosure under this Act would, or could reasonably be expected to, do any of the following:

- a) prejudice the effectiveness of procedures or methods for the conduct of tests, examinations or audits by an agency;*
- b) prejudice the attainment of the objects of particular tests, examinations or audits conducted or to be conducted by an agency;*
- c) have a substantial adverse effect on the management or assessment of personnel by the Commonwealth or by an agency;*
- d) have a substantial adverse effect on the proper and efficient conduct of the operations of an agency.*

Note: Access must generally be given to a conditionally exempt document unless it would be contrary to the public interest (see section 11A).

For a document to be exempt under section 47E(d), I must be satisfied that there is a reasonable expectation that its disclosure will result in a substantial adverse effect on the department's operations and that there is no overriding public interest in favour of disclosure.

In my opinion the documents listed in the Schedule as exempt under this section could reasonably be expected, if disclosed, to prejudice the effectiveness of the operations of this department.

Having formed this view I then considered whether release of the documents would be contrary to the public interest.

I considered the following factors in favour of disclosure:

- There is a general public interest in making information held by the Government accessible to the public;
- Inform debate on a matter of public importance;
- The need for openness and accountability of the department's operations; and
- The extent to which the information is known by the public.

On the other hand I considered the following in favour of non-disclosure:

- An unfair advantage could be gained by knowledge of the operations of the department.

Information contained in the correspondence would reveal how data can be accessed may adversely affect the department's operational imperative of limiting the impact of the privacy breach and containing the extent of the breach. It is my view the release of this information would have a substantial adverse effect on the conduct of operations in the department. Please note the exemptions applied as shown in the schedule under the provision on S47E(d) of the FOI Act.

FREEDOM OF INFORMATION ACT 1982 - Section 47F
Public interest conditional exemptions—personal privacy

- (1) *A document is conditionally exempt if its disclosure under this Act would involve the unreasonable disclosure of personal information about any person (including a deceased person).*
- (2) In determining whether the disclosure of the document would involve the unreasonable disclosure of personal information, an agency or Minister must have regard to the following matters:
 - (a) the extent to which the information is well known;

- (b) whether the person to whom the information relates is known to be (or to have been) associated with the matters dealt with in the document;
- (c) the availability of the information from publicly accessible sources;
- (d) any other matters that the agency or Minister considers relevant.

Note: Access must generally be given to a conditionally exempt document unless it would be contrary to the public interest (see section 11A).

The document that is exempt, in part, under section 47F of the FOI Act contains personal information.

Having formed the view that the document is of a kind to which section 47F does apply, I am required to consider whether disclosure of the document would be unreasonable. I took the following information into consideration:

- The information is not your personal information.
- Every person has the right to expect that their personal information will be securely maintained by the department.
- The information does not appear to be in the public forum.

On balance I believe it would be unreasonable to release the information redacted in the document.

Having formed the view that the document is of a kind to which section 47F(1) does apply, I am required to consider whether disclosure of the document would be contrary to the public interest.

I have considered:

Arguments in favour of the disclosure of the documents include:

- there is a general public interest in making information held by the Government accessible to the public;
- inform debate on a matter of public importance; and
- the need for openness and accountability of the department's operations.
- the extent to which the information is known by the public.

Arguments that against disclosure of the documents include:

- it is a core Government concern to maintain the integrity of the information it holds and in the maintaining of an individual's privacy
- prejudice the fair treatment of individuals
- prejudice security, law enforcement, public health or safety

The information contained within the identified documents is information that is not generally publicly available. Staff mobile phone numbers are in some instances, their personal mobile numbers and would disclose personal information pertaining to that individual if it were released to you. While, in some instances, this information may be available to members of the public, it is not widely available or in the public interest to be

made widely available. The department is obliged to take action to prevent the unreasonable disclosure of an individual's personal information and I have given this the greatest weight.

I consider that disclosure of this information would be contrary to the public interest and it is therefore exempt from disclosure under section 47F of the FOI Act.

A handwritten signature in black ink, appearing to be 'Steven Hocking', with a large loop at the start and a wavy line extending to the right.

Steven Hocking
Position No. 60009189
Assistant Director
FOI & Privacy Policy Section
National Office
Department of Immigration and Border Protection

Telephone (02) 6264 1007
Email steven.hocking@immi.gov.au
foi@immi.gov.au

23 April 2014



Australian Government
Department of Immigration and Border Protection

Attachment B

SCHEDULE OF DOCUMENTS TO DECISION RECORD

Request Details

FOI Request FA 14/02/01001

File Number ADF2014/6388

1. Email correspondence – 87 pages.

Folio	Description	Decision	Legislation
1-3	Email correspondence	Refuse in part	s.47F
4	Email correspondence	Release in full	
5	Email correspondence	Refuse in part	s.47F
6	Email correspondence	Release in full	
7-8	Email correspondence	Refuse in part	s.47F
9	Email correspondence	Exempt in part	s.22(1)(a)(ii)
10	Email correspondence	Release in full	
11	Email correspondence	Refuse in part	s.47F
12	Email correspondence	Release in full	
13	Email correspondence	Refuse in part	s.47F
14-15	Email correspondence	Release in full	
16-17	Email correspondence	Exempt in part	s.22(1)(a)(ii) s.47F
18-19	Email correspondence	Release in full	
20	Email correspondence	Refuse in part	s.47F
21-22	Email correspondence	Release in full	
23	Email correspondence	Exempt in part	s.22(1)(a)(ii) s.47F
24-25	Email correspondence	Exempt in part	s.22(1)(a)(ii)
26	Email correspondence	Refuse in part	s.47F
27	Email correspondence	Exempt in part	s.22(1)(a)(ii)
28	Email correspondence	Refuse in part	s.47F
29	Email correspondence	Release in full	
30	Email correspondence	Exempt in part	s.22(1)(a)(ii)
31	Email correspondence	Release in full	
32	Email correspondence	Exempt in part	s.22(1)(a)(ii) s.47F
33	Email correspondence	Refuse in part	s.47E(d)
34-35	Email correspondence	Refuse in part	s.47F
36	Email correspondence	Exempt in part	s.22(1)(a)(ii) s.47E(d)

Folio	Description	Decision	Legislation
37-39	Email correspondence	Refuse in part	s.47F
40	Email correspondence	Exempt in part	s.22(1)(a)(ii)
41	Email correspondence	Refuse in part	s.47F
42	Email correspondence	Exempt in part	s.22(1)(a)(ii)
43-44	Email correspondence	Release in full	
45	Email correspondence	Exempt in part	s.22(1)(a)(ii) s.47F
46	Email correspondence	Exempt in part	s.22(1)(a)(ii)
47	Email correspondence	Exempt in part	s.22(1)(a)(ii) s.47F
48	Email correspondence	Refuse in part	s.47F
49	Email correspondence	Exempt in part	s.22(1)(a)(ii)
50	Email correspondence	Refuse in part	s.47F
51	Email correspondence	Exempt in part	s.22(1)(a)(ii) s.47F
52	Email correspondence	Refuse in part	s.47F
53	Email correspondence	Exempt in part	s.22(1)(a)(ii) s.47F
54	Email correspondence	Release in full	
55	Email correspondence	Exempt in part	s.22(1)(a)(ii)
56	Email correspondence	Refuse in part	s.47F
57	Email correspondence	Release in full	
58	Email correspondence	Exempt in part	s.22(1)(a)(ii)
59-60	Email correspondence	Refuse in part	s.47F
61	Email correspondence	Exempt in part	s.22(1)(a)(ii)
62	Email correspondence	Release in full	
63	Email correspondence	Refuse in part	s.47F
64	Email correspondence	Exempt in part	s.22(1)(a)(ii) s.47F
65	Email correspondence	Release in full	
66	Email correspondence	Refuse in part	s.47F
67-68	Email correspondence	Exempt in part	s.22(1)(a)(ii)
69	Email correspondence	Exempt in part	s.22(1)(a)(ii) s.47F
70	Email correspondence	Release in full	
71	Email correspondence	Refuse in part	s.47F
72-74	Email correspondence	Exempt in part	s.22(1)(a)(ii)
75	Email correspondence	Exempt in part	s.22(1)(a)(ii) s.47F
76	Email correspondence	Exempt in part	s.22(1)(a)(ii)
77	Email correspondence	Release in full	
78-79	Email correspondence	Exempt in part	s.22(1)(a)(ii) s.47F
80	Email correspondence	Exempt in part	s.22(1)(a)(ii)
81	Email correspondence	Exempt in part	s.22(1)(a)(ii) s.47F
82	Email correspondence	Release in full	

Folio	Description	Decision	Legislation
83	Email correspondence	Refuse in part	s.47F
84-85	Email correspondence	Exempt in part	s.22(1)(a)(ii)
86	Email correspondence	Release in full	
87	Email correspondence	Refuse in part	s.47F



Australian Government
Department of Immigration and Border Protection

Attachment C

Extract of relevant legislation

22 Access to edited copies with exempt or irrelevant matter deleted

Scope

- (1) This section applies if:
- (a) an agency or Minister decides:
 - (i) to refuse to give access to an exempt document; or
 - (ii) that to give access to a document would disclose information that would reasonably be regarded as irrelevant to the request for access; and
 - (b) it is possible for the agency or Minister to prepare a copy (an *edited copy*) of the document, modified by deletions, ensuring that:
 - (i) access to the edited copy would be required to be given under section 11A (access to documents on request); and
 - (ii) the edited copy would not disclose any information that would reasonably be regarded as irrelevant to the request; and
 - (c) it is reasonably practicable for the agency or Minister to prepare the edited copy, having regard to:
 - (i) the nature and extent of the modification; and
 - (ii) the resources available to modify the document; and
 - (d) it is not apparent (from the request or from consultation with the applicant) that the applicant would decline access to the edited copy.

Access to edited copy

- (2) The agency or Minister must:
- (a) prepare the edited copy as mentioned in paragraph (1)(b); and
 - (b) give the applicant access to the edited copy.

Notice to applicant

- (3) The agency or Minister must give the applicant notice in writing:
- (a) that the edited copy has been prepared; and
 - (b) of the grounds for the deletions; and
 - (c) if any matter deleted is exempt matter—that the matter deleted is exempt matter because of a specified provision of this Act.
- (4) Section 26 (reasons for decision) does not apply to the decision to refuse access to the whole document unless the applicant requests the agency or Minister to give the applicant a notice in writing in accordance with that section.

Conditionally exempt documents

FOI Act was amended in November 2010 to impose a new public interest test on all 'conditionally exempt' information, including personal information. The FOI Act now provides that 'conditionally exempt' information must be released unless the decision maker reaches the view that release of the information would be 'contrary' to the public interest.

The public interest test

Factors weighing in favour of release

In weighing up the public interest test, s.11B(3) of the FOI Act states that a decision maker **must** consider whether disclosure of the personal information would:

- (a) promote the objects of the Act; or*
- (b) inform debate on a matter of public importance; or*
- (c) promote effective oversight of public expenditure; or*
- (d) allow a person to access his or her personal information.*

The objects of the Act, set out in s.3(1) are to give the Australian community access to information held by the Government of the Commonwealth by providing, amongst other things, for a right of access to documents. The intention of Parliament is to promote Australia's representative democracy by increasing public participation in Government processes, with a view to promoting better-informed decision-making and increasing scrutiny, discussion, comment and review of the Government's activities

Factors weighing against release

The FOI Act does not contain any factors 'against' disclosure. However, the FOI Act states that, if the Australian Information Commissioner has issued Guidelines that set out factors weighing against disclosure, then the decision maker must also consider those factors when weighing the public interest (s.11B(5) FOI Act).

The AIC has since issued Guidelines that contain a non-exhaustive list of factors that a decision maker **must** consider when weighing whether it is contrary to the public interest to release 'conditionally exempt' information (paragraph 6.29 of the Guidelines).

The elements that weigh against disclosure are:

Whether disclosure of the personal information could reasonably be expected to:

- (a) prejudice the protection of an individual's right to privacy, including where:*
 - i. the personal information is that of a child, where the applicant is the child's parent, and disclosure of the information is reasonably considered not to be in the child's best interests*
 - ii. the personal information is that of a deceased individual where the applicant is a close family member (a close family member is generally a spouse or partner, adult child or parent of the deceased, or other person who was ordinarily a member of the person's household) and the disclosure of the*

information could reasonably be expected to affect the deceased person's privacy if that person were alive.

- (b) prejudice the fair treatment of individuals and the information is about unsubstantiated allegations of misconduct or unlawful, negligent or improper conduct*
- (c) prejudice security, law enforcement, public health or public safety*
- (d) impede the administration of justice generally, including procedural fairness*
- (e) impede the administration of justice for an individual*
- (f) impede the protection of the environment*
- (g) impede the flow of information to the police or another law enforcement or regulatory agency*
- (h) prejudice an agency's ability to obtain confidential information*
- (i) prejudice an agency's ability to obtain similar information in the future*
- (j) prejudice the competitive commercial activities of an agency*
- (k) harm the interests of an individual or group of individuals*
- (l) prejudice the conduct of investigations, audits or reviews by the Ombudsman or Auditor-General*
- (m) prejudice the management function of an agency*
- (n) prejudice the effectiveness of testing or auditing procedures*

47E Public interest conditional exemptions—certain operations of agencies

A document is conditionally exempt if its disclosure under this Act would, or could reasonably be expected to, do any of the following:

- (a) prejudice the effectiveness of procedures or methods for the conduct of tests, examinations or audits by an agency;
- (b) prejudice the attainment of the objects of particular tests, examinations or audits conducted or to be conducted by an agency;
- (c) have a substantial adverse effect on the management or assessment of personnel by the Commonwealth, by Norfolk Island or by an agency;
- (d) have a substantial adverse effect on the proper and efficient conduct of the operations of an agency.

Note: Access must generally be given to a conditionally exempt document unless it would be contrary to the public interest (see section 11A).

47F Public interest conditional exemptions—personal privacy

General rule

- (1) A document is conditionally exempt if its disclosure under this Act would involve the unreasonable disclosure of personal information about any person (including a deceased person).
- (2) In determining whether the disclosure of the document would involve the unreasonable disclosure of personal information, an agency or Minister must have regard to the following matters:
 - (a) the extent to which the information is well known;
 - (b) whether the person to whom the information relates is known to be (or to have been) associated with the matters dealt with in the document;
 - (c) the availability of the information from publicly accessible sources;
 - (d) any other matters that the agency or Minister considers relevant.

- (3) Subject to subsection (5), subsection (1) does not have effect in relation to a request by a person for access to a document by reason only of the inclusion in the document of matter relating to that person.

Access given to qualified person instead

- (4) Subsection (5) applies if:
- (a) a request is made to an agency or Minister for access to a document of the agency, or an official document of the Minister, that contains information concerning the applicant, being information that was provided by a qualified person acting in his or her capacity as a qualified person; and
 - (b) it appears to the principal officer of the agency or to the Minister (as the case may be) that the disclosure of the information to the applicant might be detrimental to the applicant's physical or mental health, or well-being.
- (5) The principal officer or Minister may, if access to the document would otherwise be given to the applicant, direct that access to the document, so far as it contains that information, is not to be given to the applicant but is to be given instead to a qualified person who:
- (a) carries on the same occupation, of a kind mentioned in the definition of **qualified person** in subsection (7), as the first-mentioned qualified person; and
 - (b) is to be nominated by the applicant.
- (6) The powers and functions of the principal officer of an agency under this section may be exercised by an officer of the agency acting within his or her scope of authority in accordance with arrangements referred to in section 23.
- (7) In this section:

qualified person means a person who carries on, and is entitled to carry on, an occupation that involves the provision of care for the physical or mental health of people or for their well-being, and, without limiting the generality of the foregoing, includes any of the following:

- (a) a medical practitioner;
- (b) a psychiatrist;
- (c) a psychologist;
- (d) a counsellor;
- (e) a social worker.

Note: Access must generally be given to a conditionally exempt document unless it would be contrary to the public interest (see section 11A).

Liane PETTITT

From: Liane PETTITT
Sent: Wednesday, 19 February 2014 10:50 AM
To: Ann Brandon-Baker
Cc: Martin BOWLES; Liz COSSON; Charles WANN; Kerri GRIFFITHS; Julian LEEMBRUGGEN; Liz COSSON; Mark PAINTING; Renate CROKER; Leah TUCKWELL; Mardi STEWART; John CAHILL
Subject: RE: TPs [SEC=UNCLASSIFIED]

UNCLASSIFIED

Charles as discussed:

If asked

Why should we not publish if the department has released the information in the first place?

The Department acknowledges that the file was vulnerable. Access to the file has been removed and the Department is investigating how this occurred to ensure that it does not happen again.

Kind regards,
Liane

Liane Pettitt
Executive Officer to the Secretary, Martin Bowles PSM
Department of Immigration and Border Protection
PO Box 25, Belconnen, ACT, 2616

Phone: +61 2 6264 1744

s. 47F(1)

Email: Liane.Pettitt@immi.gov.au

UNCLASSIFIED

From: Liane PETTITT
Sent: Wednesday, 19 February 2014 10:47 AM
To: Ann Brandon-Baker
Cc: Martin BOWLES; Liz COSSON; Charles WANN; Kerri GRIFFITHS; Julian LEEMBRUGGEN; Liz COSSON; Mark PAINTING; Renate CROKER; Leah TUCKWELL; Mardi STEWART; John CAHILL
Subject: TPs [SEC=UNCLASSIFIED]

UNCLASSIFIED

Dear Ann, as discussed, please find below some draft TPs for your consideration. Our understanding is that your office will contact the The Guardian directly. The Journalists were Oliver Laughland and Paul Farrell.

TPs

This information was never intended to be in the public domain. It contains personal information that could put the safety of detainees and their families at risk, some of whom may have been returned to their home country.

Released by DIBP under the
Freedom of Information Act 1982

The department has made it clear that publishing information that identifies individual detainees places them and their families at significant risk.

The department is examining its internal processes to ensure this does not happen again.

Kind regards,
Liane

Liane Pettitt
Executive Officer to the Secretary, Martin Bowles PSM
Department of Immigration and Border Protection
PO Box 25, Belconnen, ACT, 2616

Phone: +61 2 6264 1744

s. 47F(1)

Email: Liane.Pettitt@immi.gov.au

UNCLASSIFIED

Released by DIBP under the
Freedom of Information Act 1982

Liane PETTITT

From: Liane PETTITT
Sent: Wednesday, 19 February 2014 11:40 AM
To: Charles WANN
Subject: RE: guardian [SEC=UNCLASSIFIED]

UNCLASSIFIED

Will do Charles.

Kind regards,
Liane

Liane Pettitt
Executive Officer to the Secretary, Martin Bowles PSM
Department of Immigration and Border Protection
PO Box 25, Belconnen, ACT, 2616

Phone: +61 2 6264 1744

s. 47F(1)

Email: Liane.Pettitt@immi.gov.au

UNCLASSIFIED

From: Charles WANN
Sent: Wednesday, 19 February 2014 11:40 AM
To: Liane PETTITT
Subject: FW: guardian [SEC=UNCLASSIFIED]

UNCLASSIFIED

Make sure the brf covers how protected or not the data was (as in, could the general public or ordinary person easily access the data), how extensive the error may be across the depts. website, what's been done to fix it, a line on whether we have breached privacy laws

Charles Wann

Senior Advisor
Office of the Minister for Immigration and Border Protection
Suite M1.19, Parliament House, Canberra

Telephone: +61 2 6277 6336 (Direct) 6277 7860 (Office)
Email: charles.wann@immi.gov.au

UNCLASSIFIED

From: Kerri GRIFFITHS
Sent: Wednesday, 19 February 2014 11:16 AM
To: Ann Brandon-Baker; National Comms; National Comms; Liane PETTITT; Charles WANN

Released by DIBP under the
Freedom of Information Act 1982

Cc: Julian LEEMBRUGGEN; Scott Morrison; Martin BOWLES; Ian DEANE

Subject: RE: guardian [SEC=UNCLASSIFIED]

UNCLASSIFIED

<http://www.theguardian.com/world/2014/feb/19/asylum-seekers-identities-revealed-in-immigration-department-data-lapse>

UNCLASSIFIED

From: Ann Brandon-Baker

Sent: Wednesday, 19 February 2014 11:13 AM

To: National Comms; National Comms; Liane PETTITT; Charles WANN

Cc: Julian LEEMBRUGGEN; Kerri GRIFFITHS; Scott Morrison; Martin BOWLES; Ian DEANE

Subject: RE: guardian [SEC=UNCLASSIFIED]

Sorry, yes, attribute to department spokesperson.

a

From: National Comms [<mailto:natcomms@immi.gov.au>]

Sent: Wednesday, 19 February 2014 11:11 AM

To: BRANDON-BAKER Ann; Nat Comms Immigration [IMMI]; PETTITT Liane (Immi); Charles WANN

Cc: LEEMBRUGGEN Julian (IMMI); Kerri GRIFFITHS

Subject: RE: guardian [SEC=UNCLASSIFIED]

UNCLASSIFIED

Thanks Ann.

To clarify, is the department sending this response to the Guardian?

Kind regards,

Leah Tuckwell | A/g Director | Media

National Communications Branch | Department of Immigration and Border Protection

T: 02 6264 1569

Facebook: facebook.com/DIBPAustralia | Twitter: twitter.com/DIBPAustralia

YouTube: youtube.com/user/ImmiTV | Flickr: flickr.com/photos/diacimages

Instagram: instagram.com/dibpaustralia | Storify: storify.com/ImmigrationAUST

Website: immi.gov.au | Newsroom: newsroom.immi.gov.au

UNCLASSIFIED

From: Ann Brandon-Baker

Sent: Wednesday, 19 February 2014 11:10 AM

To: National Comms; Liane PETTITT; Charles WANN

Cc: Julian LEEMBRUGGEN; Kerri GRIFFITHS

Subject: guardian [SEC=UNCLASSIFIED]

Released by DIBP under the
Freedom of Information Act 1982

Amended lines

This information was never intended to be in the public domain

The Department acknowledges that the file was vulnerable to unauthorised access. The file has been removed and the Department is investigating how this occurred to ensure that it does not happen again.

Ann

Ann Brandon-Baker
Chief of Staff
Office of the Minister for Immigration and Border Protection
Tel: Parliament House +612 6277 7860 s. 47F(1)

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Liane PETTITT

From: Liane PETTITT
Sent: Wednesday, 19 February 2014 2:20 PM
To: Charles WANN
Subject: RE: [media statement] Personal information of asylum seekers - data breach [SEC=UNCLASSIFIED]

UNCLASSIFIED

Yes sorry have asked for urgent redraft.

Kind regards,
Liane

Liane Pettitt
Executive Officer to the Secretary, Martin Bowles PSM
Department of Immigration and Border Protection
PO Box 25, Belconnen, ACT, 2616

Phone: +61 2 6264 1744

s. 47F(1)

Email: Liane.Pettitt@immi.gov.au

UNCLASSIFIED

From: Charles WANN
Sent: Wednesday, 19 February 2014 2:19 PM
To: Liane PETTITT
Subject: FW: [media statement] Personal information of asylum seekers - data breach [SEC=UNCLASSIFIED]

UNCLASSIFIED

Probably good if we could get something soon on the second point....

Charles Wann

Senior Advisor
Office of the Minister for Immigration and Border Protection
Suite M1.19, Parliament House, Canberra

Telephone: +61 2 6277 6336 (Direct) 6277 7860 (Office)
Email: charles.wann@immi.gov.au

UNCLASSIFIED

From: Ann Brandon-Baker
Sent: Wednesday, 19 February 2014 2:11 PM
To: Liane PETTITT; Charles WANN
Cc: Kerri GRIFFITHS; Julian LEEMBRUGGEN; National Comms; Leah TUCKWELL; Mardi STEWART; Martin BOWLES

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Liz COSSON

Subject: RE: [media statement] Personal information of asylum seekers - data breach [SEC=UNCLASSIFIED]

NOTED – ASSUME THAT WE WILL ALSO GET A COPY OF THE REPORT.

STILL AWAITING TECHNICAL INFORMATION AS TO HOW SOMEONE WOULD GO ABOUT ACCESSING THE EMBEDDED DATA FROM A WORD DOCUMENT.

THANKS

A

From: Liane PETTITT [<mailto:liane.pettitt@immi.gov.au>]

Sent: Wednesday, 19 February 2014 2:03 PM

To: BRANDON-BAKER Ann; Charles WANN

Cc: Kerri GRIFFITHS; LEEMBRUGGEN Julian (IMMI); Nat Comms Immigration [IMMI]; Leah TUCKWELL; Mardi STEWART; BOWLES Martin (IMMI); COSSON Liz (IMMI)

Subject: FW: [media statement] Personal information of asylum seekers - data breach [SEC=UNCLASSIFIED]

Importance: High

UNCLASSIFIED

Ann,

Please see below.

Kind regards,

Liane

Liane Pettitt

Executive Officer to the Secretary, Martin Bowles PSM

Department of Immigration and Border Protection

PO Box 25, Belconnen, ACT, 2616

Phone: +61 2 6264 1744

s. 47F(1)

Email: Liane.Pettitt@immi.gov.au

UNCLASSIFIED

From: National Comms

Sent: Wednesday, 19 February 2014 1:46 PM

To: Liane PETTITT

Cc: Mardi STEWART

Subject: FW: [media statement] Personal information of asylum seekers - data breach [SEC=UNCLASSIFIED]

Importance: High

UNCLASSIFIED

Any issues with this? It seems pretty matter-of-fact to me

Leah Tuckwell (Goodman) | Acting Director | Media

National Communications Branch | Department of Immigration and Border Protection

T: 02 6264 1569 | s. 47F(1)


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Instagram: instagram.com/dibpaustralia | Storify: storify.com/ImmigrationAUST
Website: immi.gov.au | Newsroom: newsroom.immi.gov.au

UNCLASSIFIED

s. 22(1)(a)(ii)



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Liane PETTITT

From: Liane PETTITT
Sent: Wednesday, 19 February 2014 8:37 PM
To: Charles WANN
Cc: Martin BOWLES
Subject: FW: Scott Morrison data breach asylum seekers | Crikey [SEC=UNCLASSIFIED]

Charles please see below. Kind regards liane

Sent with Good (www.good.com)

-----Original Message-----

From: Leah TUCKWELL
Sent: Wednesday, February 19, 2014 08:08 PM AUS Eastern Standard Time
To: Liz COSSON; Liane PETTITT; Jocelyn THIRKELL; Mardi STEWART
Subject: Fw: Scott Morrison data breach asylum seekers | Crikey [SEC=UNCLASSIFIED]

Classification: UNCLASSIFIED

Hi all,
FYI - we may hear more about this article.
Leah

----- Original Message -----

From: s.47F(1)
Sent: Wednesday, February 19, 2014 08:06 PM AUS Eastern Standard Time
To: Leah TUCKWELL
Subject: Scott Morrison data breach asylum seekers | Crikey

<http://www.crikey.com.au/2014/02/19/morrison-comments-compounds-immigration-data-breach/>

Sent from my iPhone

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Freedom of Information Act 1982

Liane PETTITT

From: Charles WANN
Sent: Wednesday, 19 February 2014 11:40 AM
To: Liane PETTITT
Subject: FW: guardian [SEC=UNCLASSIFIED]

UNCLASSIFIED

Make sure the brf covers how protected or not the data was (as in, could the general public or ordinary person easily access the data), how extensive the error may be across the depts. website, what's been done to fix it, a line on whether we have breached privacy laws

Charles Wann

Senior Advisor
Office of the Minister for Immigration and Border Protection
Suite M1.19, Parliament House, Canberra

Telephone: +61 2 6277 6336 (Direct) 6277 7860 (Office)
Email: charles.wann@immi.gov.au

UNCLASSIFIED

From: Kerri GRIFFITHS
Sent: Wednesday, 19 February 2014 11:16 AM
To: Ann Brandon-Baker; National Comms; National Comms; Liane PETTITT; Charles WANN
Cc: Julian LEEMBRUGGEN; Scott Morrison; Martin BOWLES; Ian DEANE
Subject: RE: guardian [SEC=UNCLASSIFIED]

UNCLASSIFIED

<http://www.theguardian.com/world/2014/feb/19/asylum-seekers-identities-revealed-in-immigration-department-data-lapse>

UNCLASSIFIED

From: Ann Brandon-Baker
Sent: Wednesday, 19 February 2014 11:13 AM
To: National Comms; National Comms; Liane PETTITT; Charles WANN
Cc: Julian LEEMBRUGGEN; Kerri GRIFFITHS; Scott Morrison; Martin BOWLES; Ian DEANE
Subject: RE: guardian [SEC=UNCLASSIFIED]

Sorry, yes, attribute to department spokesperson.

a

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Freedom of Information Act 1982

From: National Comms [<mailto:natcomms@immi.gov.au>]

Sent: Wednesday, 19 February 2014 11:11 AM

To: BRANDON-BAKER Ann; Nat Comms Immigration [IMMI]; PETTITT Liane (Immi); Charles WANN

Cc: LEEMBRUGGEN Julian (IMMI); Kerri GRIFFITHS

Subject: RE: guardian [SEC=UNCLASSIFIED]

UNCLASSIFIED

Thanks Ann.

To clarify, is the department sending this response to the Guardian?

Kind regards,

Leah Tuckwell | A/g Director | Media

National Communications Branch | Department of Immigration and Border Protection

T: 02 6264 1569

Facebook: facebook.com/DIBPAustralia | Twitter: twitter.com/DIBPAustralia

YouTube: youtube.com/user/ImmiTV | Flickr: flickr.com/photos/diacimages

Instagram: instagram.com/dibpaustralia | Storify: storify.com/ImmigrationAUST

Website: immi.gov.au | Newsroom: newsroom.immi.gov.au

UNCLASSIFIED

From: Ann Brandon-Baker

Sent: Wednesday, 19 February 2014 11:10 AM

To: National Comms; Liane PETTITT; Charles WANN

Cc: Julian LEEMBRUGGEN; Kerri GRIFFITHS

Subject: guardian [SEC=UNCLASSIFIED]

Amended lines

This information was never intended to be in the public domain

The Department acknowledges that the file was vulnerable to unauthorised access. The file has been removed and the Department is investigating how this occurred to ensure that it does not happen again.

Ann

Ann Brandon-Baker

Chief of Staff

Office of the Minister for Immigration and Border Protection

Tel: Parliament House +612 6277 7860 s. 47F(1)

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Liane PETTITT

From: Charles WANN
Sent: Wednesday, 19 February 2014 2:19 PM
To: Liane PETTITT
Subject: FW: [media statement] Personal information of asylum seekers - data breach [SEC=UNCLASSIFIED]

UNCLASSIFIED

Probably good if we could get something soon on the second point....

Charles Wann

Senior Advisor
Office of the Minister for Immigration and Border Protection
Suite M1.19, Parliament House, Canberra

Telephone: +61 2 6277 6336 (Direct) 6277 7860 (Office)
Email: charles.wann@immi.gov.au

UNCLASSIFIED

From: Ann Brandon-Baker
Sent: Wednesday, 19 February 2014 2:11 PM
To: Liane PETTITT; Charles WANN
Cc: Kerri GRIFFITHS; Julian LEEMBRUGGEN; National Comms; Leah TUCKWELL; Mardi STEWART; Martin BOWLES; Liz COSSON
Subject: RE: [media statement] Personal information of asylum seekers - data breach [SEC=UNCLASSIFIED]

NOTED – ASSUME THAT WE WILL ALSO GET A COPY OF THE REPORT.

STILL AWAITING TECHNICAL INFORMATION AS TO HOW SOMEONE WOULD GO ABOUT ACCESSING THE EMBEDDED DATA FROM A WORD DOCUMENT.

THANKS

A

From: Liane PETTITT [<mailto:liane.pettitt@immi.gov.au>]
Sent: Wednesday, 19 February 2014 2:03 PM
To: BRANDON-BAKER Ann; Charles WANN
Cc: Kerri GRIFFITHS; LEEMBRUGGEN Julian (IMMI); Nat Comms Immigration [IMMI]; Leah TUCKWELL; Mardi STEWART; BOWLES Martin (IMMI); COSSON Liz (IMMI)
Subject: FW: [media statement] Personal information of asylum seekers - data breach [SEC=UNCLASSIFIED]
Importance: High

UNCLASSIFIED

Ann,

Please see below.

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Kind regards,
Liane

Liane Pettitt
Executive Officer to the Secretary, Martin Bowles PSM
Department of Immigration and Border Protection
PO Box 25, Belconnen, ACT, 2616

Phone: +61 2 6264 1744

s. 47F(1)

Email: Liane.Pettitt@immi.gov.au

UNCLASSIFIED

From: National Comms
Sent: Wednesday, 19 February 2014 1:46 PM
To: Liane PETTITT
Cc: Mardi STEWART
Subject: FW: [media statement] Personal information of asylum seekers - data breach [SEC=UNCLASSIFIED]
Importance: High

UNCLASSIFIED

Any issues with this? It seems pretty matter-of-fact to me

Leah Tuckwell (Goodman) | Acting Director | Media
National Communications Branch | Department of Immigration and Border Protection
T: 02 6264 1569 | s. 47F(1)
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YouTube: youtube.com/user/ImmiTV | Flickr: flickr.com/photos/diacimages
Instagram: instagram.com/dibpaustralia | Storify: storify.com/ImmigrationAUST
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Jocelyn THIRKELL

From: Liz COSSON
Sent: Wednesday, 19 February 2014 3:00 PM
To: Ann Brandon-Baker
Subject: RE: URGENT: DRAFT statement - please review [SEC=UNCLASSIFIED]

UNCLASSIFIED

Apologies Ann – coming back to you in two secs.

Regards, Liz

Elizabeth Cosson
Deputy Secretary Business Services
Department of Immigration and Border Protection
Telephone: + 61 (0) 2 6264 1659

Email: liz.cosson@immi.gov.au

UNCLASSIFIED

From: Ann Brandon-Baker
Sent: Wednesday, 19 February 2014 2:57 PM
To: Liz COSSON
Subject: URGENT: DRAFT statement - please review [SEC=UNCLASSIFIED]

From: Julian LEEMBRUGGEN [<mailto:Julian.LEEMBRUGGEN@IMMI.gov.au>]
Sent: Wednesday, 19 February 2014 2:54 PM
To: Nat Comms Immigration [IMMI]
Cc: Leah TUCKWELL; BRANDON-BAKER Ann
Subject: DRAFT statement - please review [SEC=UNCLASSIFIED]

UNCLASSIFIED

Good afternoon. Can you please urgently review the following DRAFT statement re privacy breach. It was composed in consultation with Mr Bowles. We wish to issue ASAP.

Thank you.

DRAFT MEDIA STATEMENT

Wednesday 19 February 2014

STATEMENT – UNACCEPTABLE BREACH OF PRIVACY

I am advised that an immigration detention statistics report released on the Department of Immigration and Border Protection's website on 11 February 2014 inadvertently provided access to the underlying data source used to collate the report content which included private information on detainees.

This is an unacceptable incident. I have asked the Department Secretary to keep me informed of the actions that have been initiated, including any disciplinary measures that may be taken, as appropriate.

Immediate steps were taken to remove the documents from the department's website immediately after the department became aware of the breach from the media.

The information was never intended to be in the public domain, nor was it in an easily accessible format within the public domain. Accessing the data required sophisticated IT skills.

The Department Secretary has engaged KPMG to review how this occurred and an interim report is expected to be provided next week.

As part of that investigation the department has tasked KPMG to review all data publications and to ensure that proper mechanisms will be in place to make sure it doesn't happen again.

The department has ensured all possible channels to access this information are closed, including Google and other search engines. It appears the personal information underlying the report cannot be accessed through search engines.

This is a serious breach of privacy by the Department of Immigration and Border Protection.

I have received a brief on this matter and have sought assurances that this will not occur again.

I also welcome the privacy commissioner's investigation into this breach.

My Department will also be requesting the media organisation that accessed this data to advise if they have disseminated the information to any other parties and to return all copies of the information to the Department.

Further information: Julian Leembruggen s. 47F(1) Kerri Griffiths s. 47F(1)

Julian Leembruggen
Media Adviser

Office of the Hon Scott Morrison MP
Minister for Immigration and Border Protection
Canberra: +61 2 6277 7860
s. 47F(1)
julian.leembruggen@immi.gov.au

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Jocelyn THIRKELL

From: Liz COSSON
Sent: Wednesday, 19 February 2014 5:55 PM
To: Ann Brandon-Baker; Scott Morrison
Cc: BRENDAN TEGG; Charles WANN; MICHAEL KILHAM; Julian LEEMBRUGGEN; Liane PETTITT
Subject: RE: [DLM=For-Official-Use-Only]

For-Official-Use-Only

Dear Ann,

We are on to these questions and we have a meeting scheduled for 0900 tomorrow to work through our response.

I aim to have this response to you by 1000 tomorrow.

Regards, Liz

Elizabeth Cosson
Deputy Secretary Business Services
Department of Immigration and Border Protection
Telephone: + 61 (0) 2 6264 1659

Email: liz.cosson@immi.gov.au

For-Official-Use-Only

From: Ann Brandon-Baker
Sent: Wednesday, 19 February 2014 4:21 PM
To: Liz COSSON; Scott Morrison
Cc: BRENDAN TEGG; Charles WANN; MICHAEL KILHAM; Julian LEEMBRUGGEN
Subject: FW: [DLM=For-Official-Use-Only]
Importance: High

Hi Liz – this data needs to be analysed with some urgency: ie

- 1) When were each of these people detained and where are they now?
- 2) What is their current status – ie processed, in the process, on BVE or in the community; detained or removed?
- 3) What impact does the publicity of this data have on their claims – ie sur place
- 4) What is the risk assessment of the harm the release of this data will do

Thanks,

From: Kerri GRIFFITHS [<mailto:Kerri.GRIFFITHS@IMMI.gov.au>]
Sent: Wednesday, 19 February 2014 10:08 AM
To: BRANDON-BAKER Ann (IMMI); Charles WANN
Subject: FW: [DLM=For-Official-Use-Only]
Importance: High

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For-Official-Use-Only

For-Official-Use-Only

From: Mardi STEWART
Sent: Wednesday, 19 February 2014 10:04 AM
To: Kerri GRIFFITHS; Julian LEEMBRUGGEN
Subject: FW: [DLM=For-Official-Use-Only]
Importance: High

Mardi Stewart | Director, Strategic Communication | Department of Immigration and Border Protection
T: 02 6264 2021 | [s. 47F\(1\)](#)
Facebook: facebook.com/DepartmentofImmigrationandCitizenship | Twitter: @DIBPAustralia
YouTube: youtube.com/user/ImmiTV | Flickr: flickr.com/photos/diacimages
Instagram: instagram.com/dibpaustralia | Storify: storify.com/ImmigrationAUST
Website: immi.gov.au | Newsroom: newsroom.immi.gov.au

From: Joanne CLEARY
Sent: Wednesday, 19 February 2014 9:47 AM
To: Mardi STEWART
Subject: FW: [DLM=For-Official-Use-Only]

For-Official-Use-Only

Joanne Cleary | A/g Assistant Director | Media
National Communications Branch | Department of Immigration and Border Protection
T: 02 6264 2541
Facebook: facebook.com/DIBPAustralia | Twitter: twitter.com/DIBPAustralia
YouTube: youtube.com/user/ImmiTV | Flickr: flickr.com/photos/diacimages
Instagram: instagram.com/dibpaustralia | Storify: storify.com/ImmigrationAUST
Website: immi.gov.au | Newsroom: newsroom.immi.gov.au

s. 22(1)(a)(ii)

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s. 22(1)(a)(ii)

From: Julian LEEMBRUGGEN
Sent: Wednesday, 19 February 2014 11:40 AM
To: Ann Brandon-Baker; National Comms; Kerri GRIFFITHS
Cc: Scott Morrison; Martin BOWLES; Liane PETTITT; WALTERS Liz; Ian DEANE; renate.crocker@immi.gov.au
Subject: RE: guardian article on data [SEC=UNCLASSIFIED]

UNCLASSIFIED

And any information/background on required technical skills to access such data.

UNCLASSIFIED

From: Ann Brandon-Baker
Sent: Wednesday, 19 February 2014 11:39 AM
To: National Comms; Kerri GRIFFITHS
Cc: Julian LEEMBRUGGEN; Scott Morrison; Martin BOWLES; Liane PETTITT; WALTERS Liz; Ian DEANE; renate.crocker@immi.gov.au
Subject: FW: guardian article on data [SEC=UNCLASSIFIED]

Dear all

We need the background brief on this asap please....the PMO and the Minister both facing questions.

Include please the length of time the file was on the website; whether or not just one file was vulnerable and if not how many? What has been done to remove the file and any pathways to find it.

If someone has downloaded the word file onto their hardrive, could they conceivably access the embedded data?

Is there any way of knowing whether anyone has downloaded the file or also accessed the data.

Thanks

Ann

Ann Brandon-Baker
Chief of Staff
Office of the Minister for Immigration and Border Protection
Tel: Parliament House +612 6277 7860 s. 47F(1)

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Cc: Julian LEEMBRUGGEN; Scott Morrison; Martin BOWLES; Ian DEANE
Subject: RE: guardian [SEC=UNCLASSIFIED]

UNCLASSIFIED

<http://www.theguardian.com/world/2014/feb/19/asylum-seekers-identities-revealed-in-immigration-department-data-lapse>

UNCLASSIFIED

From: Ann Brandon-Baker
Sent: Wednesday, 19 February 2014 11:13 AM
To: National Comms; National Comms; Liane PETTITT; Charles WANN
Cc: Julian LEEMBRUGGEN; Kerri GRIFFITHS; Scott Morrison; Martin BOWLES; Ian DEANE
Subject: RE: guardian [SEC=UNCLASSIFIED]

Sorry, yes, attribute to department spokesperson.

a

From: National Comms [<mailto:natcomms@immi.gov.au>]
Sent: Wednesday, 19 February 2014 11:11 AM
To: BRANDON-BAKER Ann; Nat Comms Immigration [IMMI]; PETTITT Liane (Immi); Charles WANN
Cc: LEEMBRUGGEN Julian (IMMI); Kerri GRIFFITHS
Subject: RE: guardian [SEC=UNCLASSIFIED]

UNCLASSIFIED

Thanks Ann.

To clarify, is the department sending this response to the Guardian?

Kind regards,

Leah Tuckwell | A/g Director | Media
National Communications Branch | Department of Immigration and Border Protection
T: 02 6264 1569
Facebook: facebook.com/DIBPAustralia | Twitter: twitter.com/DIBPAustralia
YouTube: youtube.com/user/ImmiTV | Flickr: flickr.com/photos/diacimages
Instagram: instagram.com/dibpaustralia | Storify: storify.com/ImmigrationAUST
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To: National Comms; Liane PETTITT; Charles WANN
Cc: Julian LEEMBRUGGEN; Kerri GRIFFITHS
Subject: guardian [SEC=UNCLASSIFIED]

Amended lines

This information was never intended to be in the public domain

The Department acknowledges that the file was vulnerable to unauthorised access. The file has been removed and the Department is investigating how this occurred to ensure that it does not happen again.

Ann

Ann Brandon-Baker
Chief of Staff
Office of the Minister for Immigration and Border Protection
Tel: Parliament House +612 6277 7860 s. 47F(1)

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-----Original Message-----

From: Liz COSSON

Sent: Wednesday, 19 February 2014 1:14 PM

To: Ann Brandon-Baker; Charles WANN

Cc: Liane PETTITT; Mardi STEWART; Leah TUCKWELL

Subject: Count of all word documents across immi.gov.au [DLM=Sensitive]

Sensitive

Ann,

At the moment there is a count of 161 other word documents on the immi site. We are removing all word documents right now. We will ensure there are no data vulnerabilities before reloading.

Regards, Liz

Elizabeth Cosson

Deputy Secretary Business Services

Department of Immigration and Border Protection

Telephone: + 61 (0) 2 6264 1659

Email: liz.cosson@immi.gov.au

Sensitive

This document may contain 'personal identifiers' and 'personal information' as defined under the Migration Act 1958 and Australian Citizenship Act 2007, and can only be used for purposes under these Acts.

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Sensitive

This document may contain 'personal identifiers' and 'personal information' as defined under the Migration Act 1958 or Australian Citizenship Act 2007, and can only be used for purposes under these Acts.

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From: Leah TUCKWELL
Sent: Wednesday, 19 February 2014 3:10 PM
To: Julian LEEMBRUGGEN
Cc: Mardi STEWART
Subject: FW: DRAFT statement - please review [SEC=UNCLASSIFIED]

UNCLASSIFIED

Hi Julian,

Please see below. Liz Cosson responded directly to Ann with our changes.

Kind regards,

Leah

Leah Tuckwell (Goodman) | Acting Director | Media
National Communications Branch | Department of Immigration and Border Protection
T: 02 6264 1569 | s. 47F(1)
Facebook: facebook.com/DIBPAustralia | Twitter: twitter.com/DIBPAustralia
YouTube: youtube.com/user/ImmiTV | Flickr: flickr.com/photos/diacimages
Instagram: instagram.com/dibpaustralia | Storify: storify.com/ImmigrationAUST
Website: immi.gov.au | Newsroom: newsroom.immi.gov.au

UNCLASSIFIED

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From: Liz COSSON
Sent: Wednesday, 19 February 2014 3:06 PM
To: Ann Brandon-Baker
Cc: Liane PETTITT; Leah TUCKWELL; Mardi STEWART; Nicole BROWN; Jocelyn THIRKELL; Charles WANN
Subject: FW: DRAFT statement - please review [SEC=UNCLASSIFIED]

UNCLASSIFIED

Dear Ann,
Apologies for delayed response.
The draft media has been slightly amended – see below.

s. 47E(d)



Please call if you need further.

Regards, Liz

Elizabeth Cosson
Deputy Secretary Business Services
Department of Immigration and Border Protection
Telephone: + 61 (0) 2 6264 1659

Email: liz.cosson@immi.gov.au

UNCLASSIFIED

From: National Comms
Sent: Wednesday, 19 February 2014 3:02 PM
To: Liz COSSON; Liane PETTITT
Cc: Mardi STEWART; National Comms; Jocelyn THIRKELL
Subject: FW: DRAFT statement - please review [SEC=UNCLASSIFIED]

UNCLASSIFIED

Released by DIBP under the
Freedom of Information Act 1982

Hi Liz/Liane,

Please see below. I have highlighted the changes I have made, as well as the line referring to sophisticated IT skills. I'm not sure we can say that.

Please advise when you are happy with it and I will send back to MO.

Regards,

Leah

Leah Tuckwell (Goodman) | Acting Director | Media
National Communications Branch | Department of Immigration and Border Protection
T: 02 6264 1569 | s. 47F(1)
Facebook: facebook.com/DIBPAustralia | Twitter: twitter.com/DIBPAustralia
YouTube: youtube.com/user/ImmiTV | Flickr: flickr.com/photos/diacimages
Instagram: instagram.com/dibpaustralia | Storify: storify.com/ImmigrationAUST
Website: immi.gov.au | Newsroom: newsroom.immi.gov.au

UNCLASSIFIED

From: Julian LEEMBRUGGEN
Sent: Wednesday, 19 February 2014 2:54 PM
To: National Comms
Cc: Leah TUCKWELL; Ann Brandon-Baker
Subject: DRAFT statement - please review [SEC=UNCLASSIFIED]

UNCLASSIFIED

Good afternoon. Can you please urgently review the following DRAFT statement re privacy breach. It was composed in consultation with Mr Bowles. We wish to issue ASAP.

Thank you.

DRAFT MEDIA STATEMENT

Wednesday 19 February 2014

STATEMENT – UNACCEPTABLE BREACH OF PRIVACY

I am advised that an immigration detention statistics report released on the Department of Immigration and Border Protection's website on 11 February 2014 inadvertently provided access to the underlying data source used to collate the report content which included private information on detainees.

This is an unacceptable incident. I have asked the department Secretary to keep me informed of the actions that have been initiated, including any disciplinary measures that may be taken, as appropriate.

Immediate steps were taken to remove the documents from the department's website immediately after the department became aware of the breach from the media.

The information was never intended to be in the public domain, nor was it in an easily accessible format within the public domain. Accessing the data required sophisticated IT skills.

The department Secretary has engaged KPMG to review how this occurred and an interim report is expected to be provided next week.

As part of that investigation the department has tasked KPMG to review all data publications and to ensure that proper mechanisms will be in place to make sure it doesn't happen again.

The department has ensured all possible channels to access this information are closed, including Google and other search engines. It appears the personal information underlying the report cannot be accessed through search engines.

This is a serious breach of privacy by the Department of Immigration and Border Protection.

I have received a brief on this matter and have sought assurances that this will not occur again.

I also welcome the privacy commissioner's investigation into this breach.

My department will also be requesting that the media organisation that published this data advise if they have disseminated the information to any other parties and to return all copies of the information to the department.

Further information: Julian Leembruggen s. 47F(1), Kerri Griffiths s. 47F(1)


Julian Leembruggen
Media Adviser

Office of the Hon Scott Morrison MP
Minister for Immigration and Border Protection
Canberra: +61 2 6277 7860
s. 47F(1)
julian.leembruggen@immi.gov.au

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s. 22(1)(a)(ii)



From: Liz COSSON

Sent: Wednesday, 19 February 2014 3:06 PM

To: Ann Brandon-Baker

Cc: Liane PETTITT; Leah TUCKWELL; Mardi STEWART; Nicole BROWN; Jocelyn THIRKELL; Charles WANN

Subject: FW: DRAFT statement - please review [SEC=UNCLASSIFIED]


UNCLASSIFIED

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s. 47E(d)



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Please call if you need further.

Regards, Liz

Elizabeth Cosson
Deputy Secretary Business Services
Department of Immigration and Border Protection
Telephone: + 61 (0) 2 6264 1659

Email: liz.cosson@immi.gov.au

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To: Liz COSSON; Liane PETTITT
Cc: Mardi STEWART; National Comms; Jocelyn THIRKELL
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UNCLASSIFIED

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Please advise when you are happy with it and I will send back to MO.

Regards,

Leah

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Further information: Julian Leembruggen s. 47F(1), Kerri Griffiths s. 47F(1)

Julian Leembruggen
Media Adviser

Office of the Hon Scott Morrison MP
Minister for Immigration and Border Protection
Canberra: +61 2 6277 7860
s. 47F(1)
julian.leembruggen@immi.gov.au

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From: Julian LEEMBRUGGEN
Sent: Wednesday, 19 February 2014 3:03 PM
To: National Comms
Cc: Leah TUCKWELL
Subject: FW: DRAFT statement - please review [SEC=UNCLASSIFIED]

UNCLASSIFIED

FYI I fixed typo in headline. Can you please get back ASAP?

UNCLASSIFIED

From: Julian LEEMBRUGGEN
Sent: Wednesday, 19 February 2014 2:54 PM
To: National Comms
Cc: Leah TUCKWELL; Ann Brandon-Baker
Subject: DRAFT statement - please review [SEC=UNCLASSIFIED]

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Further information: Julian Leembruggen s. 47F(1), Kerri Griffiths s. 47F(1)

Julian Leembruggen
Media Adviser

Office of the Hon Scott Morrison MP
Minister for Immigration and Border Protection
Canberra: +61 2 6277 7860
s. 47F(1)
julian.leembruggen@immi.gov.au

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From: Leah TUCKWELL
Sent: Wednesday, 19 February 2014 12:34 PM
To: Julian LEEMBRUGGEN; Kerri GRIFFITHS
Cc: Ann Brandon-Baker; Charles WANN; Liz COSSON; John CAHILL; Mardi STEWART; Liane PETTITT
Subject: Expanded talking points on Guardian article [SEC=UNCLASSIFIED]

UNCLASSIFIED

Hi Julian/Kerri,

Please see expanded talking points below with background covering the requested issues.

This information was never intended to be in the public domain.

The department acknowledges that the file was vulnerable to unauthorised access. The file has been removed and the department is investigating how this occurred to ensure that it does not happen again.

If asked:

How did this happen?

A statistics report was released on the department's website in early February 2014. A part of this document inadvertently included access to the underlying data source, which was used to collate the report content. The information is sourced from departmental systems and the information is generally not available to the public. The information was never intended to be in the public domain.

How many files were vulnerable in this way?

This was the only file vulnerable in this way.

What steps have been taken to remove the data?

Access to the data source was removed from the department's website, as soon as the department was made aware that access was available. Steps are being taken to ensure this does not happen with future statistic releases.

Will people involved be informed of this situation?

The department is currently examining the impact of this incident. Further decisions will be made in due course.

Has the department breached anyone's privacy?

The department never intended to disclose these details. The details were extracted from departmental systems by a third party in a way the department never intended to occur.

BACKGROUND (not for release to media):

The Immigration Detention and Community Statistics 31 January 2014 report was released on 11 February 2014. At about 9.30am on February 19, the department was made aware that two journalists from The Guardian, Paul Farrell and Oliver Laughland had in their possession documents which appeared to list current and former detainees' personal information.

Immediate steps were taken to remove the documents from the department's website. The Immigration Detention and Community Statistics 31 January 2014 report was live on the website for eight days before the department was aware that the journalists had accessed this information. The information was accessed through a graph which inadvertently retained a link to the underlying data set.

Relevant areas within the department, are currently working on how this occurred. A full review by the department's Secretary will take place.

At this stage, the department believes that if a person has downloaded or saved the report, they can still access the personal information, even though it has now been removed. The department is unable to identify how many people may have downloaded the information. However, there have been 398 views of the page that included a link to the report.

A person with a solid understanding of Microsoft Office theoretically may have been able to access the personal information. The size of the Word file may have attracted interest as it was listed at a much larger size than the statistics report.

The department has ensured all possible channels to access this information are closed, including Google and other search engines. It appears the personal information underlying the report cannot be accessed through search engines.

In order to meet whole-of-government web accessibility guidelines, the department has been publishing Word and PDF documents for information that isn't available as a web page since 2013.

Leah Tuckwell | A/g Director, Media | Department of Immigration and Border Protection
T: 02 6264 1569

Facebook: facebook.com/DepartmentofImmigrationandCitizenship | Twitter: @DIBPAustralia


YouTube: youtube.com/user/ImmiTV | Flickr: flickr.com/photos/diacimages

Instagram: [instagram.com/dibpaustralia](https://www.instagram.com/dibpaustralia) | Storify: [storify.com/ImmigrationAUST](https://www.storify.com/ImmigrationAUST)
Website: immi.gov.au | Newsroom: newsroom.immi.gov.au

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s. 22(1)(a)(ii)



From: Joanne CLEARY

Sent: Wednesday, 19 February 2014 2:08 PM

To: Martin BOWLES; Michael MANTHORPE; Peter VARDOS; Liz COSSON; John CAHILL; Liane PETTITT; Wendy SOUTHERN; MinMedia; Cash Media; Leah TUCKWELL; Mardi STEWART

Subject: February 19 media activities - afternoon update [SEC=UNCLASSIFIED]

UNCLASSIFIED

Good afternoon,

Please find below an update on media enquiries on hand and TPs in development:



s. 47F(1)

(1)



about a privacy breach on the department's website publishing the personal details of illegal maritime arrivals. TP developed, department responded.

s. 22(1)(a)(ii)

s. 22(1)(a)(ii)

[Redacted]

[Redacted]

[Redacted]

Regards,

Joanne Cleary | A/g Assistant Director | Media
National Communications Branch | Department of Immigration and Border Protection
T: 02 6264 2541
Facebook: facebook.com/DIBPAustralia | Twitter: twitter.com/DIBPAustralia
YouTube: youtube.com/user/ImmiTV | Flickr: flickr.com/photos/diacimages
Instagram: instagram.com/dibpaustralia | Storify: storify.com/ImmigrationAUST
Website: immi.gov.au | Newsroom: newsroom.immi.gov.au

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s. 22(1)(a)(ii)

From: Liane PETTITT
Sent: Wednesday, 19 February 2014 11:02 AM
To: Ann Brandon-Baker; National Comms; Julian LEEMBRUGGEN; Scott Morrison; Martin BOWLES
Cc: Ian DEANE; Liz COSSON; renate.crocker@immi.gov.au
Subject: RE: guardian article on data [SEC=UNCLASSIFIED]

UNCLASSIFIED

Thanks Ann.

Kind regards,
Liane

Liane Pettitt
Executive Officer to the Secretary, Martin Bowles PSM
Department of Immigration and Border Protection
PO Box 25, Belconnen, ACT, 2616

Phone: +61 2 6264 1744
s. 47F(1)
Email: Liane.Pettitt@immi.gov.au

UNCLASSIFIED

From: Ann Brandon-Baker
Sent: Wednesday, 19 February 2014 11:01 AM

Released by DIBP under the
Freedom of Information Act 1982

To: National Comms; Julian LEEMBRUGGEN; Scott Morrison; Martin BOWLES
Cc: Ian DEANE; Liane PETTITT; Liz COSSON; renate.crocker@immi.gov.au
Subject: guardian article on data [SEC=UNCLASSIFIED]

Dear all

I propose that the following comments be attributed to a department spokesperson:

This information was never intended to be in the public domain. It contains personal information that could put the safety of detainees and their families at risk, some of whom may have been returned to their home country.

The department has made it clear that publishing information that identifies individual detainees places them and their families at significant risk.

The Department acknowledges that the file was vulnerable to unauthorised access. The file has been removed and the Department is investigating how this occurred to ensure that it does not happen again.

Ann

Ann Brandon-Baker
Chief of Staff
Office of the Minister for Immigration and Border Protection
Tel: Parliament House +612 6277 7860 s. 47F(1)

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From: Ann Brandon-Baker
Sent: Wednesday, 19 February 2014 11:01 AM
To: National Comms; Julian LEEMBRUGGEN; Scott Morrison; Martin BOWLES
Cc: Ian DEANE; Liane PETTITT; Liz COSSON; renate.crocker@immi.gov.au
Subject: guardian article on data [SEC=UNCLASSIFIED]

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Ann

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s. 22(1)(a)(ii)

From: Liane PETTITT
Sent: Wednesday, 19 February 2014 2:15 PM
To: Ann Brandon-Baker; Charles WANN
Cc: Kerri GRIFFITHS; Julian LEEMBRUGGEN; National Comms; Leah TUCKWELL; Mardi STEWART; Martin BOWLES; Liz COSSON
Subject: RE: [media statement] Personal information of asylum seekers - data breach [SEC=UNCLASSIFIED]

UNCLASSIFIED

Thanks Ann, urgently seeking this additional information.

Kind regards,
Liane

Liane Pettitt
Executive Officer to the Secretary, Martin Bowles PSM
Department of Immigration and Border Protection
PO Box 25, Belconnen, ACT, 2616

Phone: +61 2 6264 1744

s. 47F(1)

Email: Liane.Pettitt@immi.gov.au

UNCLASSIFIED

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From: Ann Brandon-Baker
Sent: Wednesday, 19 February 2014 2:11 PM
To: Liane PETTITT; Charles WANN
Cc: Kerri GRIFFITHS; Julian LEEMBRUGGEN; National Comms; Leah TUCKWELL; Mardi STEWART; Martin BOWLES; Liz COSSON
Subject: RE: [media statement] Personal information of asylum seekers - data breach [SEC=UNCLASSIFIED]

NOTED – ASSUME THAT WE WILL ALSO GET A COPY OF THE REPORT.

STILL AWAITING TECHNICAL INFORMATION AS TO HOW SOMEONE WOULD GO ABOUT ACCESSING THE EMBEDDED DATA FROM A WORD DOCUMENT.

THANKS

A

From: Liane PETTITT [<mailto:liane.pettitt@immi.gov.au>]
Sent: Wednesday, 19 February 2014 2:03 PM
To: BRANDON-BAKER Ann; Charles WANN
Cc: Kerri GRIFFITHS; LEEMBRUGGEN Julian (IMMI); Nat Comms Immigration [IMMI]; Leah TUCKWELL; Mardi STEWART; BOWLES Martin (IMMI); COSSON Liz (IMMI)
Subject: FW: [media statement] Personal information of asylum seekers - data breach [SEC=UNCLASSIFIED]
Importance: High

UNCLASSIFIED

Ann,

Please see below.

Kind regards,
Liane

Liane Pettitt
Executive Officer to the Secretary, Martin Bowles PSM
Department of Immigration and Border Protection
PO Box 25, Belconnen, ACT, 2616

Phone: +61 2 6264 1744

s. 47F(1)

Email: Liane.Pettitt@immi.gov.au

UNCLASSIFIED

From: National Comms
Sent: Wednesday, 19 February 2014 1:46 PM
To: Liane PETTITT
Cc: Mardi STEWART
Subject: FW: [media statement] Personal information of asylum seekers - data breach [SEC=UNCLASSIFIED]
Importance: High

UNCLASSIFIED

Released by DIBP under the
Freedom of Information Act 1982

Any issues with this? It seems pretty matter-of-fact to me

Leah Tuckwell (Goodman) | Acting Director | Media

National Communications Branch | Department of Immigration and Border Protection

T: 02 6264 1569 | S. 47F(1)

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From: Mohammed AL-HASSAN

Sent: Wednesday, 19 February 2014 4:41 PM

To: Martin BOWLES; Wendy SOUTHERN; Peter VARDOS; Michael MANTHORPE; Mark CORMACK; Liz COSSON; Liane PETTITT; Kerry VINE-CAMP; Malcolm PHELPS; Ken DOUGLAS; Alison LARKINS; Robyn BICKET; Scott MATHESON; Ian DEANE; Ken DOUGLAS; John CAHILL; Renate CROKER; Ian DEANE; Kate POPE; Fiona ANDREW; Joe FELD; Katie CONSTANTINOU; Sandy PETTITT; Matt CAHILL

Cc: Cash Media; NAT COMMS; Antoinette Younes

Subject: Minister Morrison's med rel Unacceptable breach of privacy. 190214. [SEC=UNCLASSIFIED]

UNCLASSIFIED



The Hon. Scott Morrison MP
Minister for Immigration and Border Protection

MEDIA STATEMENT

Wednesday 19 February 2014

STATEMENT – UNACCEPTABLE BREACH OF PRIVACY

I am advised that an immigration detention statistics report released on the Department of Immigration and Border Protection's website on 11 February 2014 inadvertently provided access to the underlying data source used to collate the report content which included private information on detainees.

This is an unacceptable incident. I have asked the department Secretary to keep me informed of the actions that have been initiated, including any disciplinary measures that may be taken, as appropriate.

Immediate steps were taken to remove the documents from the department's website immediately after the department became aware of the breach from the media.

The information was never intended to be in the public domain, nor was it in an easily accessible format within the public domain.

The department Secretary has engaged KPMG to review how this occurred and an interim report is expected to be provided next week.

As part of that investigation the department has tasked KPMG to review all data publications and to ensure that proper mechanisms will be in place to make sure it doesn't happen again.

I am advised the department has ensured all possible channels to access this information are closed, including Google and other search engines. It appears the personal information underlying the report cannot be accessed through search engines.

This is a serious breach of privacy by the Department of Immigration and Border Protection.

I have received a brief on this matter and have sought assurances that this will not occur again.

I also welcome the privacy commissioner's investigation into this breach.

My department will also be requesting that the media organisation that published this data advise if they have disseminated the information to any other parties and to return all copies of the information to the department.

Further information: Julian Leembruggen s. 47F(1) Kerri Griffiths s. 47F(1)

Julian Leembruggen
Media Adviser

Office of the Hon Scott Morrison MP
Minister for Immigration and Border Protection
Canberra: +61 2 6277 7860
s. 47F(1)

julian.leembruggen@immi.gov.au

Mohammed Al-Hassan | Media

National Communications Branch | Department of Immigration and Border Protection

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YouTube: youtube.com/user/ImmiTV | Flickr: flickr.com/photos/diacimages

Instagram: [instagram.com/dibpaustralia](https://www.instagram.com/dibpaustralia) | Storify: [storify.com/ImmigrationAUST](https://www.storify.com/ImmigrationAUST)
Website: immi.gov.au | Newsroom: newsroom.immi.gov.au

UNCLASSIFIED

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Freedom of Information Act 1982

From: Kerri GRIFFITHS
Sent: Wednesday, 19 February 2014 4:35 PM
To: National Comms
Subject: FW: Scott Morrison med rel Unacceptable breach of privacy [SEC=UNCLASSIFIED]

UNCLASSIFIED

Can we please have this uploaded onto the Minister's website?

UNCLASSIFIED

From: Julian LEEMBRUGGEN
Sent: Wednesday, 19 February 2014 4:00 PM
To: Julian LEEMBRUGGEN
Subject: Scott Morrison med rel Unacceptable breach of privacy [SEC=UNCLASSIFIED]

UNCLASSIFIED

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Minister for Immigration and Border Protection

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Julian Leembruggen
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Office of the Hon Scott Morrison MP
Minister for Immigration and Border Protection
Canberra: +61 2 6277 7860
s. 47F(1)
julian.leembruggen@immi.gov.au

UNCLASSIFIED

From: Kerri GRIFFITHS
Sent: Wednesday, 19 February 2014 4:39 PM
To: National Comms
Subject: RE: Scott Morrison med rel Unacceptable breach of privacy [SEC=UNCLASSIFIED]

UNCLASSIFIED

Thank you!

UNCLASSIFIED

From: National Comms
Sent: Wednesday, 19 February 2014 4:39 PM
To: Kerri GRIFFITHS
Subject: RE: Scott Morrison med rel Unacceptable breach of privacy [SEC=UNCLASSIFIED]

UNCLASSIFIED

Kerri, will do ASAP.

Joanne Cleary | A/g Assistant Director | Media
National Communications Branch | Department of Immigration and Border Protection
T: 02 6264 2541
Facebook: facebook.com/DIBPAustralia | Twitter: twitter.com/DIBPAustralia

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s. 47F(1)
julian.leembruggen@immi.gov.au

UNCLASSIFIED

Released by DIBP under the
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From: National Comms
Sent: Wednesday, 19 February 2014 4:04 PM
To: Kerri GRIFFITHS
Cc: Julian LEEMBRUGGEN; Mardi STEWART; National Comms
Subject: RE: [SEC=UNCLASSIFIED]

UNCLASSIFIED

Hi Kerri,

Please see below updated talking points, including a suggested response to the question on whether this places asylum seekers at risk. This should answer s. 47F(1) questions, which Ann was seeking a response to.

- This information was never intended to be in the public domain.
- The department acknowledges that the file was vulnerable to unauthorised access. The file has been removed and the department is investigating how this occurred to ensure that it does not happen again.

If asked:

How did this happen?

- A statistics report was released on the department's website in early February 2014. A part of this document inadvertently included access to the underlying data source, which was used to collate the report content. The information is sourced from departmental systems and the information is generally not available to the public. The information was never intended to be in the public domain.

How many files were vulnerable in this way?

- This was the only file vulnerable in this way.

What steps have been taken to remove the data?

- Access to the data source was removed from the department's website, as soon as the department was made aware that access was available. Steps are being taken to ensure this does not happen with future statistic releases.

Will people involved be informed of this situation?

- The department is currently examining the impact of this incident. Further decisions will be made in due course.

Has the department breached anyone's privacy?

- The department never intended to disclose these details. The details were extracted from departmental systems by a third party in a way the department never intended to occur.

Has this placed any asylum seekers or detainees at risk?

- It has been longstanding departmental policy that the publication of personal information of those seeking protection or who have been offered Australia's protection can put those people and their families at risk. It is for this reason that those media organisations who have these documents in their possession are being asked not to disseminate or publish them.

BACKGROUND (not for release to media):

The Immigration Detention and Community Statistics 31 January 2014 report was released on 11 February 2014. At about 9.30am on February 19, the department was made aware that two journalists from The Guardian, Paul Farrell and Oliver Laughland had in their possession documents which appeared to list current and former detainees' personal information.

Immediate steps were taken to remove the documents from the department's website. The Immigration Detention and Community Statistics 31 January 2014 report was live on the website for eight days before the department was aware that the journalists had accessed this information. The information was accessed through a graph which inadvertently retained a link to the underlying data set.

Relevant areas within the department, are currently working on how this occurred. A full review by the department's Secretary will take place.

At this stage, the department believes that if a person has downloaded or saved the report, they can still access the personal information, even though it has now been removed. The department is unable to identify how many people may have downloaded the information. However, there have been 398 views of the page that included a link to the report.

A person with a solid understanding of Microsoft Office theoretically may have been able to access the personal information. The size of the Word file may have attracted interest as it was listed at a much larger size than the statistics report.

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In order to meet whole-of-government web accessibility guidelines, the department has been publishing Word and PDF documents for information that isn't available as a web page since 2013.

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Instagram: instagram.com/dibpaustralia | Storify: storify.com/ImmigrationAUST
Website: immi.gov.au | Newsroom: newsroom.immi.gov.au

UNCLASSIFIED

From: National Comms
Sent: Wednesday, 19 February 2014 3:24 PM
To: Kerri GRIFFITHS
Cc: National Comms; Mardi STEWART
Subject: FW: [SEC=UNCLASSIFIED]

UNCLASSIFIED

Hi Kerri,

As discussed, I think the minister's statement and the TPs sent earlier today answer S. 47F(1) question, except for perhaps question 5 on whether any asylum seekers have been put at risk.

Please let me know if you would like a specific response to this question.

Kind regards,

Leah

Leah Tuckwell (Goodman) | Acting Director | Media
National Communications Branch | Department of Immigration and Border Protection
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Instagram: instagram.com/dibpaustralia | Storify: storify.com/ImmigrationAUST
Website: immi.gov.au | Newsroom: newsroom.immi.gov.au

UNCLASSIFIED

From: Ann Brandon-Baker
Sent: Wednesday, 19 February 2014 2:54 PM
To: National Comms; Kerri GRIFFITHS
Subject: FW: [SEC=UNCLASSIFIED]

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Freedom of Information Act 1982

Answers to questions please...

From: Julian LEEMBRUGGEN [<mailto:Julian.LEEMBRUGGEN@IMMI.gov.au>]

Sent: Wednesday, 19 February 2014 11:32 AM


To: BRANDON-BAKER Ann

Subject: FW: [SEC=UNCLASSIFIED]


UNCLASSIFIED

UNCLASSIFIED

s. 22(1)(a)(ii)



s. 22(1)(a)(ii)



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To: Kerri GRIFFITHS
Cc: Julian LEEMBRUGGEN; Mardi STEWART; National Comms
Subject: RE: [SEC=UNCLASSIFIED]

UNCLASSIFIED

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Website: immi.gov.au | Newsroom: newsroom.immi.gov.au

UNCLASSIFIED

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Sent: Wednesday, 19 February 2014 3:24 PM
To: Kerri GRIFFITHS
Cc: National Comms; Mardi STEWART
Subject: FW: [SEC=UNCLASSIFIED]

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Subject: FW: [SEC=UNCLASSIFIED]


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Sent: Wednesday, 19 February 2014 11:32 AM
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s. 22(1)(a)(ii)



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From: Ann Brandon-Baker
Sent: Wednesday, 19 February 2014 2:11 PM
To: Liane PETTITT; Charles WANN
Cc: Kerri GRIFFITHS; Julian LEEMBRUGGEN; National Comms; Leah TUCKWELL; Mardi STEWART; Martin BOWLES; Liz COSSON
Subject: RE: [media statement] Personal information of asylum seekers - data breach [SEC=UNCLASSIFIED]

NOTED – ASSUME THAT WE WILL ALSO GET A COPY OF THE REPORT.

STILL AWAITING TECHNICAL INFORMATION AS TO HOW SOMEONE WOULD GO ABOUT ACCESSING THE EMBEDDED DATA FROM A WORD DOCUMENT.

THANKS

A

From: Liane PETTITT [<mailto:liane.pettitt@immi.gov.au>]
Sent: Wednesday, 19 February 2014 2:03 PM
To: BRANDON-BAKER Ann; Charles WANN
Cc: Kerri GRIFFITHS; LEEMBRUGGEN Julian (IMMI); Nat Comms Immigration [IMMI]; Leah TUCKWELL; Mardi STEWART; BOWLES Martin (IMMI); COSSON Liz (IMMI)
Subject: FW: [media statement] Personal information of asylum seekers - data breach [SEC=UNCLASSIFIED]
Importance: High

UNCLASSIFIED

Ann,

Please see below.

Kind regards,
Liane

Liane Pettitt
Executive Officer to the Secretary, Martin Bowles PSM
Department of Immigration and Border Protection
PO Box 25, Belconnen, ACT, 2616

Phone: +61 2 6264 1744

s. 47F(1)

Email: Liane.Pettitt@immi.gov.au

UNCLASSIFIED

From: National Comms
Sent: Wednesday, 19 February 2014 1:46 PM
To: Liane PETTITT
Cc: Mardi STEWART
Subject: FW: [media statement] Personal information of asylum seekers - data breach [SEC=UNCLASSIFIED]
Importance: High

UNCLASSIFIED

Any issues with this? It seems pretty matter-of-fact to me

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From: Liane PETTITT

Sent: Wednesday, 19 February 2014 2:03 PM

To: Ann Brandon-Baker; Charles WANN

Cc: Kerri GRIFFITHS; Julian LEEMBRUGGEN; National Comms; Leah TUCKWELL; Mardi STEWART; Martin BOWLES; Liz COSSON

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BACKGROUND (not for release to media):

The Immigration Detention and Community Statistics 31 January 2014 report was released on 11 February 2014. At about 9.30am on February 19, the department was made aware that two journalists from The Guardian, Paul Farrell and Oliver Laughland had in their possession documents which appeared to list current and former detainees' personal information.

Immediate steps were taken to remove the documents from the department's website. The Immigration Detention and Community Statistics 31 January 2014 report was live on the website for eight days before the department was aware that the journalists had accessed this information. The information was accessed through a graph which inadvertently retained a link to the underlying data set.

Relevant areas within the department, are currently working on how this occurred. A full review by the department's Secretary will take place.

At this stage, the department believes that if a person has downloaded or saved the report, they can still access the personal information, even though it has now been removed. The department is unable to identify how many people may have downloaded the information. However, there have been 398 views of the page that included a link to the report.

A person with a solid understanding of Microsoft Office theoretically may have been able to access the personal information. The size of the Word file may have attracted interest as it was listed at a much larger size than the statistics report.

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Freedom of Information Act 1982

The department has ensured all possible channels to access this information are closed, including Google and other search engines. It appears the personal information underlying the report cannot be accessed through search engines.

In order to meet whole-of-government web accessibility guidelines, the department has been publishing Word and PDF documents for information that isn't available as a web page since 2013.

Leah Tuckwell (Goodman) | Acting Director | Media
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Website: immi.gov.au | Newsroom: newsroom.immi.gov.au

UNCLASSIFIED

From: National Comms
Sent: Wednesday, 19 February 2014 3:24 PM
To: Kerri GRIFFITHS
Cc: National Comms; Mardi STEWART
Subject: FW: [SEC=UNCLASSIFIED]

UNCLASSIFIED

Hi Kerri,

As discussed, I think the minister's statement and the TPs sent earlier today answer S. 47F(1) question, except for perhaps question 5 on whether any asylum seekers have been put at risk.

Please let me know if you would like a specific response to this question.

Kind regards,

Leah

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From: Ann Brandon-Baker
Sent: Wednesday, 19 February 2014 2:54 PM
To: National Comms; Kerri GRIFFITHS
Subject: FW: [SEC=UNCLASSIFIED]


Answers to questions please...

From: Julian LEEMBRUGGEN [<mailto:Julian.LEEMBRUGGEN@IMMI.gov.au>]
Sent: Wednesday, 19 February 2014 11:32 AM
To: BRANDON-BAKER Ann
Subject: FW: [SEC=UNCLASSIFIED]

UNCLASSIFIED

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s. 22(1)(a)(ii)



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The Hon. Scott Morrison MP
Minister for Immigration and Border Protection

MEDIA STATEMENT

Wednesday 19 February 2014

STATEMENT – UNACCEPTABLE BREACH OF PRIVACY

I am advised that an immigration detention statistics report released on the Department of Immigration and Border Protection's website on 11 February 2014 inadvertently provided access to the underlying data source used to collate the report content which included private information on detainees.

This is an unacceptable incident. I have asked the department Secretary to keep me informed of the actions that have been initiated, including any disciplinary measures that may be taken, as appropriate.

Immediate steps were taken to remove the documents from the department's website immediately after the department became aware of the breach from the media.

The information was never intended to be in the public domain, nor was it in an easily accessible format within the public domain.

The department Secretary has engaged KPMG to review how this occurred and an interim report is expected to be provided next week.

As part of that investigation the department has tasked KPMG to review all data publications and to ensure that proper mechanisms will be in place to make sure it doesn't happen again.

I am advised the department has ensured all possible channels to access this information are closed, including Google and other search engines. It appears the personal information underlying the report cannot be accessed through search engines.

This is a serious breach of privacy by the Department of Immigration and Border Protection.

I have received a brief on this matter and have sought assurances that this will not occur again.

I also welcome the privacy commissioner's investigation into this breach.

My department will also be requesting that the media organisation that published this data advise if they have disseminated the information to any other parties and to return all copies of the information to the department.

Further information: Julian Leembruggen s. 47F(1) , Kerri Griffiths s. 47F(1)