



Australian Government

Department of Immigration and Border Protection

INDUSTRY SUMMIT

Monday 31 July 2017
– Melbourne

OUTCOMES REPORT

1. Industry Summit 2017 – summary

On **31 July 2017**, the Department of Immigration and Border Protection (the Department) hosted its fourth annual Industry Summit (Summit) in Melbourne. The Summit is the Department's premier annual event for senior industry and government representatives to collaboratively discuss strategic immigration and border protection issues.

The Summit brought together around 250 government and industry leaders from trade, travel and migration sectors, and their peak bodies. This year, the Summit's theme was '*Border Innovation: strengthening our nation's economy, security and society*'. The Summit's discussions focused on how government and industry can work together to support the vision of Australia's border as a strategic national asset and the Government's migration, travel and trade reform agendas. These reforms will ensure Australia has a prosperous economy, cohesive society, and strengthened national security.

The Summit's keynote address was delivered by the Minister for Immigration and Border Protection, The Hon Peter Dutton MP (the Minister). The address focussed on the Government's ongoing reform agenda, including the establishment of a Home Affairs portfolio, and the commencement of public consultations on designing a modern visa system.

The Acting Australian Border Force (ABF) Commissioner, Mr Michael Outram APM, also addressed delegates acknowledging the significant achievements, including co-design with industry, achieved by the Department and ABF over the last two years.

The Summit's programme also included:

- *A guest speaker presentation*: Futurist, Mr Chris Riddell, spoke about the rapidly changing global landscape and showcased emerging trends likely to influence government and industry border management.
- *Six interactive workshops*: with a mix of industry and government panellists focused on trade, traveller and migration topics, and the need for government and industry to work collaboratively to develop innovative technology and business processes.
- *A facilitated plenary session (involving government and industry panellists)*: where case studies related to the Summit theme were presented and discussed.

2. Key outcomes

General

The Summit:

- Provided the opportunity for delegates to hear directly from the Minister, Acting ABF Commissioner and the Department's / ABF's senior executive staff.
- Enabled the Department to present future planning and past progress to engage delegates in specifically targeted workshop forums.
- Reinforced the Department's commitment to working collaboratively with industry in a climate of rapid technological and migratory change.
- Showcased the Department's current and future operational innovations in a designated space.
- Provided the chance to freely network with government and industry stakeholders.

Specific

Key migration, trade and traveller reform outcomes from this year's Summit included:

Migration reform: Government and industry delegates engaged in a dialogue that considered how to increase the responsiveness of Australia's Migration Programme to economic, social, environmental and security needs, and maintain our competitiveness as an attractive destination for migrants in today's rapidly changing world.

Following the Minister's announcement about public consultations on designing a modern visa system, the Department released a policy consultation paper. This paper seeks public comment on plans to simplify Australia's visa system and align it with the nation's economic and social priorities. This consultation paper sought view on:

- The scope for a reduction in the number of visas from 99 to 10 visas.
- The delineation between temporary entry and long-term or permanent residence.
- The role a period of provisional residence could play in enhancing the integrity of the visa system and easing the burden on taxpayers.
- Ensuring that our visa system supports Australia as a competitive and attractive destination for temporary and longer-term entrants.

Submissions to this paper can be provided until 15 September 2017 through an [online web form](#) accessible on the Department's website.

Trade modernisation: Delegates explored government and industry strategic planning for the future of international trade (to 2025), and how government and industry can work together to address impending challenges. These challenges include: to what extent government should regulate industry or leave it to industry to self-regulate; and modernising trading processes in a complex environment.

Traveller modernisation: Delegates discussed what the traveller pathway will look like beyond 2020, and how to address current barriers to create a truly seamless traveller experience. This includes gaining efficiencies throughout the end-to-end traveller experience for airports and seaports, and focusing on the seamless traveller pathway while maintaining the integrity of Australia's border security. Incentives to encourage industry and government to take up new technologies and innovative processes are integral to this modernisation.

3. Next steps

The Department encourages industry partners to help us create Australia's border future.

The Department will pursue a long-term, consistent and collaborative programme of engagement with stakeholders to:

- Deliver border protection outcomes and foster lawful trade, travel and migration.
- To deliver the Government's significant migration, traveller and trade reform agendas, including through the action items identified at the Summit.

4. Action Items

See [Attachment A](#) for action items from the Summit.

Industry Summit 2017: action items

Migration

- The Department will review key aspects of Australia's visa system, informed by the public consultation process announced by the Minister at the Summit, including:
 - the scope for a reduction in the number of visas from 99 at present, to approximately ten visas;
 - the delineation between temporary entry and long-term or permanent residence;
 - the role a period of provisional residence could play in enhancing the integrity of the visa system and easing the burden on taxpayers; and
 - ensuring that our visa system supports Australia as a competitive and attractive destination for temporary and longer-term entrants.

Trade

- The Department will:
 - consult industry in developing a safe and secure future supply chain for Australia, by;
 - effectively communicating and engaging with industry on impending trade initiatives. For example, the ratification of international agreements;
 - continue to promote incentives, such as Australian Trusted Trader (ATT) membership, for industry compliance, as this is a more attractive option than enforcement action;
 - respond to feedback on the ATT accreditation process (such as scheduling) to ensure that applicants are well prepared to meet validation requirements; and
 - explore the development of a single window for international trade to reduce regulatory burden and better facilitate the movement of legitimate goods.

Traveller

- The Department will:
 - continue to leverage data to best effect. The use of biometrics coupled with intelligence and targeting work across all vectors will help to achieve multi-vector capability;
 - continue to build biometric capability by working with industry to establish standards and practices and invest in ongoing research and testing;
 - consult with industry to explore ways to cater for different traveller cohorts, as well as new business opportunities, such as a differentiated baggage process;
 - explore options for establishing trusted partnerships to allow the sharing of information and the streamlining of traveller processes; and
 - develop robust options for managing people and goods, which achieves the necessary balance between facilitation and effective border management.